

MAKING MIRACLES

England & Wales · Charity number 1158233

Details

Status Registered

Legal form Charitable company

Company number [08994484](#)

Registered 2014-08-14

Register [View on the Charity Commission register](#)

Contact

Address 7 The Street
Detling
Maidstone
ME14 3JU

Phone 01622735230

Email sally@makingmiracles.org.uk

Website www.makingmiracles.org.uk

Activities

Objects: To provide members of the public professional bereavement and trauma counselling and other informal and formal support services and resources in order to reduce mental health issues and improve emotional well being for themselves and their families as needed in the UK.

Activities: Provision of professional counselling services and other informal support services for trauma or baby loss in order to reduce mental health issues and improve emotional wellbeing for themselves and their families. Promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds to support our services and promote their own personal wellbeing.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Other Defined Groups

Geography

- **Area of benefit:** THROUGHOUT ENGLAND
- Throughout England

Finances

Period end	Income	Expenditure	Assets	Employees
2025-06-30	£300,896	£302,888	-	-
2024-06-30	£286,279	£251,009	-	-
2023-06-30	£247,522	£232,086	-	-
2022-06-30	£203,614	£176,735	-	-
2021-06-30	£261,075	£154,093	-	-

Trustees

Name	Role	Appointed
Sally Howells	Chair	2015-09-30
Julie Fentiman		2023-03-09
Linda Goss		2019-01-30
Matthew Crocket		2023-11-28
Pat Bax		2017-02-22

MAKING MIRACLES

England & Wales - Charity number 1158233

Accounts



Making Miracles
Annual Report and Accounts
2024/2025

Company Registered Address 7 The Street, Detling, Maidstone, Kent ME14 3JU.

Head Office: 01622 735230

Registered Charity No. 1158233

Company Registration No. 9073484

Contents Page

Legal and Administrative	1
Charity Objectives and Main Activities	2
Recruitment of Trustees and Policy on Reserves	3
Chairman's Report	4
C.E.O. Report	5-6
Organisation Structure	7
Support Services	8
Key Achievements	9
Impact	13-14
Referrals	15-16
Examiners Report	17
SOFA	18
Balance Sheet	19
Notes to Accounts	20-27

MAKING MIRACLES
(A COMPANY LIMITED BY GUARANTEE AND REGISTERED CHARITY)

Legal and Administrative Information

Registered Charity Number	1158233
Company Registration Number	9073484
Date of Incorporation	5 th June 2014
Start of Financial Year	1 July 2024
End of Financial Year	30 June 2025

Trustees/Directors as at 4 August 2025

Sally Howells	Patricia Bax	Linda Goss
Matt Crockett	Jane Williams	Julie Fentiman

Chief Executive Officer Kelly Wells

Registered Address 7 The Street
Detling,
Maidstone
Kent ME14 3JU

Bankers Charities Aid Foundation
West Malling, Kent

Barclays Bank
Rainham, Kent

Governance and Management

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 05/06/2014 and most recently amended 25 June 2020. It has no share capital and the liability of each member in the event of winding up is limited to £10.

Charity Objectives

1. Providing appropriate personal, professional, emotional and practical support to our service users and their wider family network including partners, siblings and grandparents in relation to baby loss and miscarriage and adapting our services to meet the needs of other client groups as needed.
2. To raise the profile of issues surrounding miscarriage, baby loss and other issues affecting those other groups we support who have lost in order to make the public more aware of the need for services and the need for such issues to be discussed more openly.
3. Developing new support services as identified by our service users.
4. Finding new ways of raising funds to ensure the sustainability of our organisation for the benefit of the public.
5. To promote volunteering in the wider community engaging them in fulfilling opportunities to raise funds for our charity and, at the same time, promote their own personal well-being;
6. Taking care of our staff and volunteers and recognizing the value they add to the organisation.

Summary of the main activities undertaken using the Charity Commission guidance on public benefit

1. To provide to members of the public professional counselling services and other informal support services for bereavement, trauma or loss in order to reduce mental health issues and improve emotional well-being for themselves and their families.
2. To promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds for the provision of services which the charity provides and, at the same time, promote their own personal well-being.
3. To respond to local and national issues and use the experience we have to support other client groups as needed.

The Board of Trustees

The Board of Trustees have legal responsibility for all aspects of the charity and sets the direction to the small staff team it employs. No member of the Board is paid and all are volunteers bringing their individual skills and experience to the charity. Each Board member have due regard to the Charity Commission guidance on public benefit as set out and confirmed in our Articles of Association.

The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves stated, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The Trustees have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks.

In the event of needing new Trustees the charity publishes invitations on social media and through existing links with volunteers and supporters of the Charity. People firstly have a telephone interview with the Chairman, they then provide information including a pen picture about themselves which is circulated to all existing Trustees.

Trustees have 7 days to object advising why any objection is forthcoming. Arrangements are then made for the Chairman to meet them to go through the role and responsibility of being a Trustee and if they still wish to do so and they are suitable they are then put forward at a Board meeting. Induction and then ongoing support and training is provided as and when needed.

Potential new Trustees are required to familiarise themselves with the practical work of the charity. They are encouraged to meet key employees and attend a variety of the fundraising events. New Trustees are provided with information which includes:

- A copy of the Memorandum and Articles of Association.
- A copy of the latest approved Report and Financial Statements.

In addition to the above, initial and then periodic training and information sessions are arranged by the Chairman of the Charity to update Trustees on their obligations, the charity's framework, risk assessments, understanding financial reporting and strategic planning.

Making Miracles Policy on Reserves

The charity has a policy agreed with the Charity Commission which has enabled one years running cost to be secured in a separate Reserves Account in order to ensure that should the organisation cease to exist all families receiving the range of professional bereavement and counselling services and other support services at that time would be able to complete their individual services still free of charge from an alternative provider. In addition the charity would provide sufficient to meet staffing for the one year whilst services were reduced and redundancy costs for all current staff employed.

For 2025 the total reserve fund would be £257,547.66

All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within the area.

Chairman's Report

As I look back on another year I am always filled with pride on the support we have been able to provide to our baby loss families across Kent and Medway and very grateful to everyone who, in any way, has supported us.

As a volunteer led organization we are continually grateful to each and every volunteer who gives their time and energy to support us and those especially who take responsibility for areas of work where they have the skills, experience and capacity to do so. In addition our army of other volunteers out there in communities organising and managing groups, coming up with new ideas to improve and offer more through our shops and stalls, (which continue to grow) make me so grateful for their enthusiasm and commitment, and our service users supporting events to raise much needed funds to enable others, like themselves, to receive our services. Our thanks to everyone involved and also thanks to our funders who see the value of the work we do and provide grants to enable us to continue as we go forward.

Kelly, our Founder, has continued to establish even more services to meet what our service users tell us they need and her very small team work tirelessly to deliver that work as directed by the Board of Trustees.

We are however never complacent and we do reflect and ensure that every aspect of what we do is always professional and of the highest quality and will enable our future sustainability so we were pleased to firstly receive the outcome of the independent research which finished earlier this year. This research covered every area of our work with service users, volunteers, staff and our partners. We wanted to make sure that our service users, volunteers and team felt part of what we do, felt able to contribute ideas and that they were listened to and ideas acted upon. We wanted to know that our partners across Kent and Medway valued our services and agreed that what we do is of the highest quality and met our service user's needs and we wanted those who fund us in any way to know that their money had been spent wisely. We were not disappointed as people told us consistently that they did and thank everyone who took part for their comments and continued support.

As part of our tenth year we also thought we should have an independent review of the way in which we strategically operate and help us develop our next forward plan. Early this year we worked with the Cranfield Trust, which supports organisations look at this strategic aspect of charities, and thank them for their guidance and support and for awarding us their internal Journey to Excellence award during the last 12 months. Reflecting on what and how an organisation runs and changes over the years to ensure it continues to meet charity commission recommendations is always good to do and allows time for some really important reflection and discussions and whilst we do that all the time it's good to take time for a real in depth focus on any organisation.

Making Miracles always worked quietly in the background for so many years ensuring that our families were at the heart of what we did and remained our sole focus. Whilst that remains the case we are now privileged to have more capacity through our volunteers and other support through the partnerships we have developed and so look forward to continuing into the future with you all.

Sally Howells, Chairman.

Founder & CEO Report

Welcome to year 11 of Making Miracles!

As always, as I sit to write this report, I am filled with gratitude for our amazing staff, Board of Trustees, volunteers, fundraisers and organisations we have supporting our objective to ensure no-one feels alone in Birth Trauma and Baby Loss. This year has, like every other year, had many wonderful moments and achievements, which I will touch upon later.

Earlier this year we took over Baby Loss Charity "Forever Finley". This was because of the fantastic service the charity offered parents in the first moments after their baby has died, with casts that parents can hold forever. We have worked hard to develop and expand the casting team and work closely with professional casters as we do with our counselling service. The counselling service is busier than ever and whilst having to keep very short waiting times of just a few weeks we are still under pressure to deliver more and have expanded our counselling team again to fulfil this.

This year we also opened our clinical hypnotherapy service, which can offer a slightly different therapy for those who are open to working more in the sub-conscious mind than the traditional conscious mind of talking therapy. Hypnotherapy can be faster paced and less sessions are required so I have been looking at new kinds of therapy where we can reduce waiting times and offer alternative therapies to those who feel counselling isn't for them. Offering more choice to our grieving families is really important to us as a charity. Grief does not have a one size fits all approach and it is important we embrace this.

With these two new services, we need to constantly work hard to ensure we have enough donations, funding and fundraising activities to keep up with the demand and great reputation our charity carries. This is not easy, with funding opportunities seemingly becoming less; this will remain a challenge as we go into the next financial year.

You will be able to look at our outcomes and service user feedback later in this report, but it is always a pleasure to read and see our standards are consistently very high and we continue to support hundreds of family's year on year. As part of our ten year review we were independently looked at from the view point of service users, professionals, volunteers, Board and staff and I was so happy to see the alignments of satisfaction in all areas, happiness in their roles and with our services and the recommendations that the report delivered.

Looking at new relationships and community work (which aligns with our values here at Making Miracles), we have some fantastic partnerships with both Maidstone and Swaleside Prisons. We have so many plans to expand the work we do here and it is going to be an exciting few months ahead.

I believe that we have had more awareness of the charity and this is leading to an increase in partnerships with corporates. This year we have worked with B&M, Martin Tolhurst and Riverside Underwriting, who have been amazingly supportive to us. I thank them for their humility and fundraising efforts.

“Handmade with Love” has also become more successful with new partnerships and people donating their hand made master-pieces! These include the Prison Service making handmade items, learning new skills and giving back to their community by donating these items for us to sell at our shop.

We also have a fantastic new relationship with Bluewater which helps us to reach even more customers for the shop and service users who may not have heard of us before. Awareness for Making Miracles is really in a good place.

The Podcast I host called “Baby Loss, Grief and Love” is achieving a very large audience across the world with very little promotion. We organically are over 23,000 downloads (100% growth from this time last year). We are inviting guests from the USA, Canada and all over Europe to join us. One US citizen had the podcast recommended to them in a Mid-Western USA state couples bereavement retreat. This simply blows my mind.

October saw another very successful Baby Loss Awareness campaign and we are just in the final stages of 2025’s which promises to be bigger than ever. We are having a presence in the church, in shopping centers and our beautiful baby garden. We also have designed a pack for anyone Worldwide to get involved and have a MM heart and umbrella which they can display in their own homes, shops or churches wherever they may be in the UK and beyond and can all feel a part of such an amazing movement.

I would like to end this overview with some “thank you’s” to all: our Trustees, supporters, partners, volunteers, fundraisers, staff and service users. All of us when working together make up the family that is Making Miracles and in our own unique ways help to ensure families that enter the world of trauma and loss never have to do so on their own. Here is looking forward to celebrating the next successful year in 25/26.

Best wishes

Kelly

Kelly Wells
CEO & Founder



Meet the Team



TeamMM

Kelly Wells
Founder, CEO & Lead Counsellor



TeamMM

Hayley Spooner
Support Services Manager



TeamMM

Becci Johnson
Support Services Manager



TeamMM

Sally Howells
Chairman



TeamMM

Pat Bax
Deputy Chairman



TeamMM

Linda Goss
Treasurer



TeamMM

Julie Fentiman
Trustee



TeamMM

Matt Crockett
TRUSTEE



TeamMM

Jane Williams
TRUSTEE





1 in 4 pregnancies end in loss and families find themselves thrown into one of the most traumatic kinds of grief, and that's where we come in.

Our umbrellas represent our families reality, they represent hope, they symbolise that grieving families are not alone and that we help support and shelter them from the storm of baby loss.

#BabyLossSupport



Making Miracles is the birth trauma and baby bereavement care charity offering families the support, services and tools they need to help find their “new normal” following trauma and grief.

We have been established and providing support services across parts of Kent and Medway since 2014 and have a team of professional counsellors on hand to provide free of charge specialist counselling.

We provide this service to the whole family ensuring they help improve emotional well-being to everyone who has been affected by trauma and loss.



Following on from the face to face (or via Zoom) specialist counselling or play therapy for children we have a range of excellent support services to ensure that no-one ever feels alone during trauma and baby loss.

Handmade with Love Shop



Handmade with Love is a unique charity shop that sells new handmade baby / toddler knitted craft items which are made and sold by volunteers.

Our shop has a stunning boutique feel and oozes both positivity and love. On behalf of bereaved families, who would not receive their counselling without it, we want to say thank you to all who visit, create, give up time and are committed to making this shop successful and sustainable for our future.



The Mall Maidstone
Upper Level,
The Mall, Pads Hill,
Maidstone, Kent



St Georges Centre,
Gravesend, DA11 OTA

Our Year with Key Achievements

2024 / 2025

Annual MM Events

Summer Party at Baby Memorial Garden

Baby Loss Awareness Month / BLAW Umbrella Awareness Campaign

The Big Knit

Christmas Service at Baby Memorial Garden

Charity of the Year

Martin Tolhurst

Riverside Underwriting Limited

The Kent Network of Women

b&m

New Services Launched

Memorial Casts

National Online Service

Pregnancy After Loss Hypnotherapy

Our Supporters



Impact 2024-25

265

People receiving a min of 6 professional counselling sessions

1,590

Counselling sessions delivered

10,000 +

Supported people over 12 months across our range of services

100%

of our counselling service users leave MM with at least a 100% rise in their emotional wellbeing score.

23

Counsellors across Kent and Medway

60

Community Volunteers for Making Miracles

300

300+ knitters / crafters in the Community

Service User Outcomes

Improved relationships

Feeling more positive & confident

Feeling able to cope

Feeling less lonely and isolated

Quotes from Service Users

Having counselling gave me the hope of moving forward.

Becka, Bereaved Mum

The podcast has been so valuable for me.

Sophie, Bereaved Mum

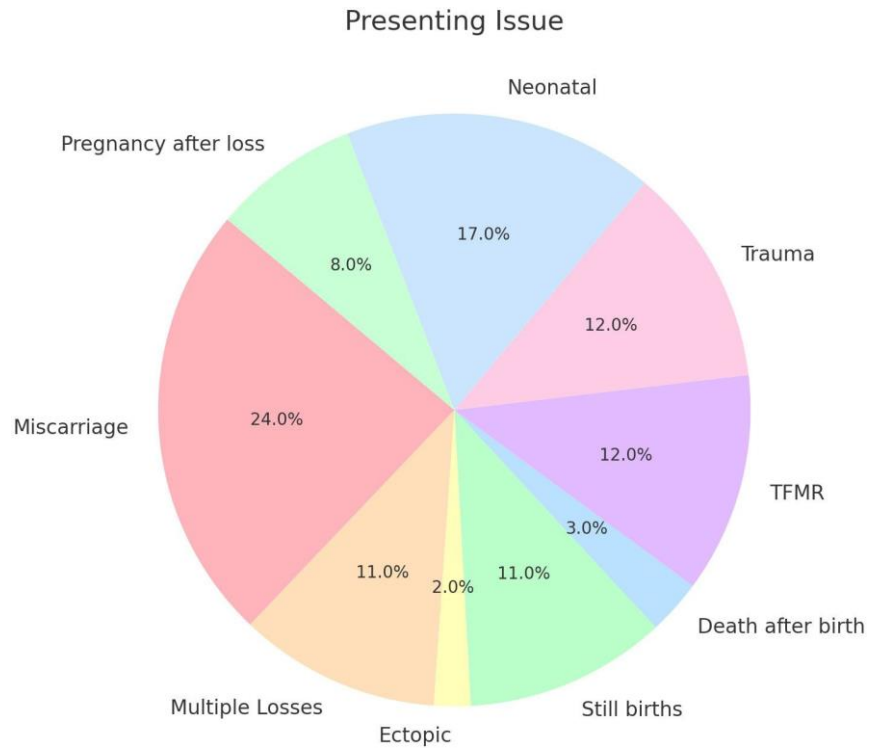
What words spring to mind when thinking of MM?

Hardworking individuals, motivated by love and a genuine desire to help people.

Independent Research Report

Our service user's presenting issue(s)

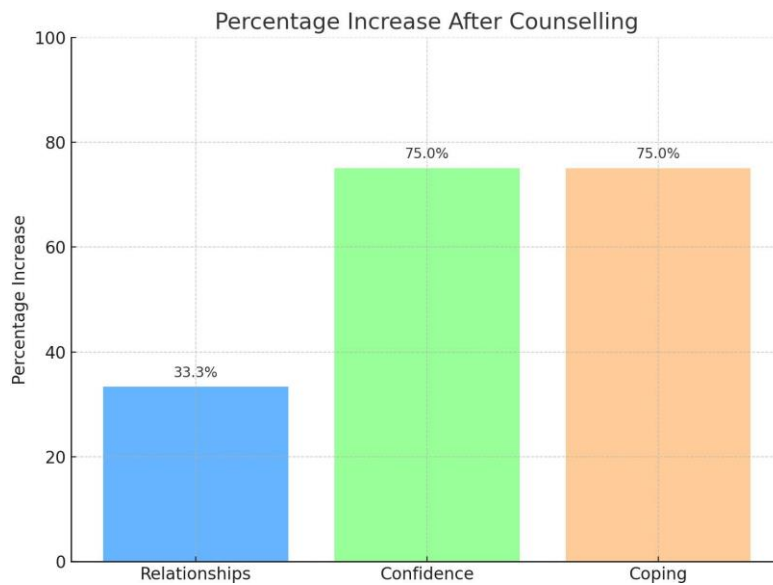
The pie chart below details the various types of trauma or loss that our service users stated on their application forms as being the area in most need for support for them.



Impact following Counselling

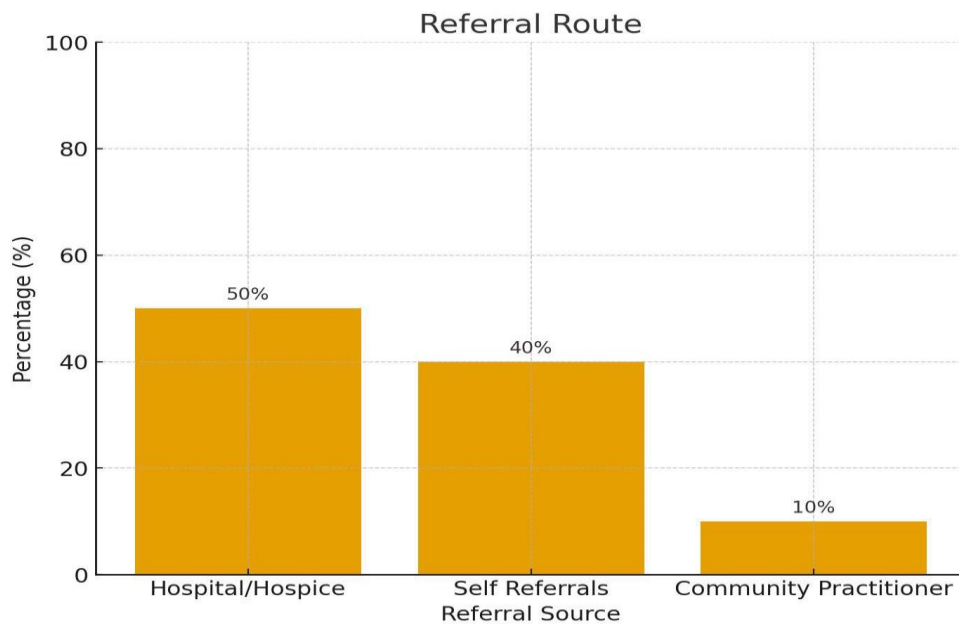
Service users on entering the services provided complete an initial form which enables Making Miracles to measure their emotions, needs and focus for counselling. As part of that they score themselves. The details below show, on a scale of 1 – 10 start average their starting point and the second their end average score.

Category	Start Average	End Average
Relationships	6	8
Confidence	4	7
Coping	4	7
Overall Wellbeing	4	8



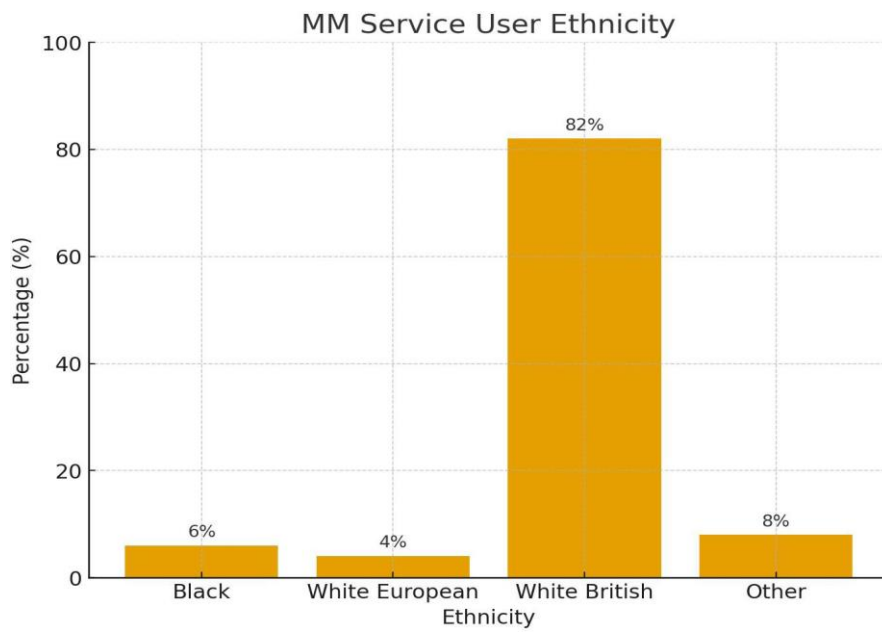
Referral Route

Service Users may be referred through a range of health care or other professionals but may also self-refer. The chart below shows where the referrals originated during the last year.



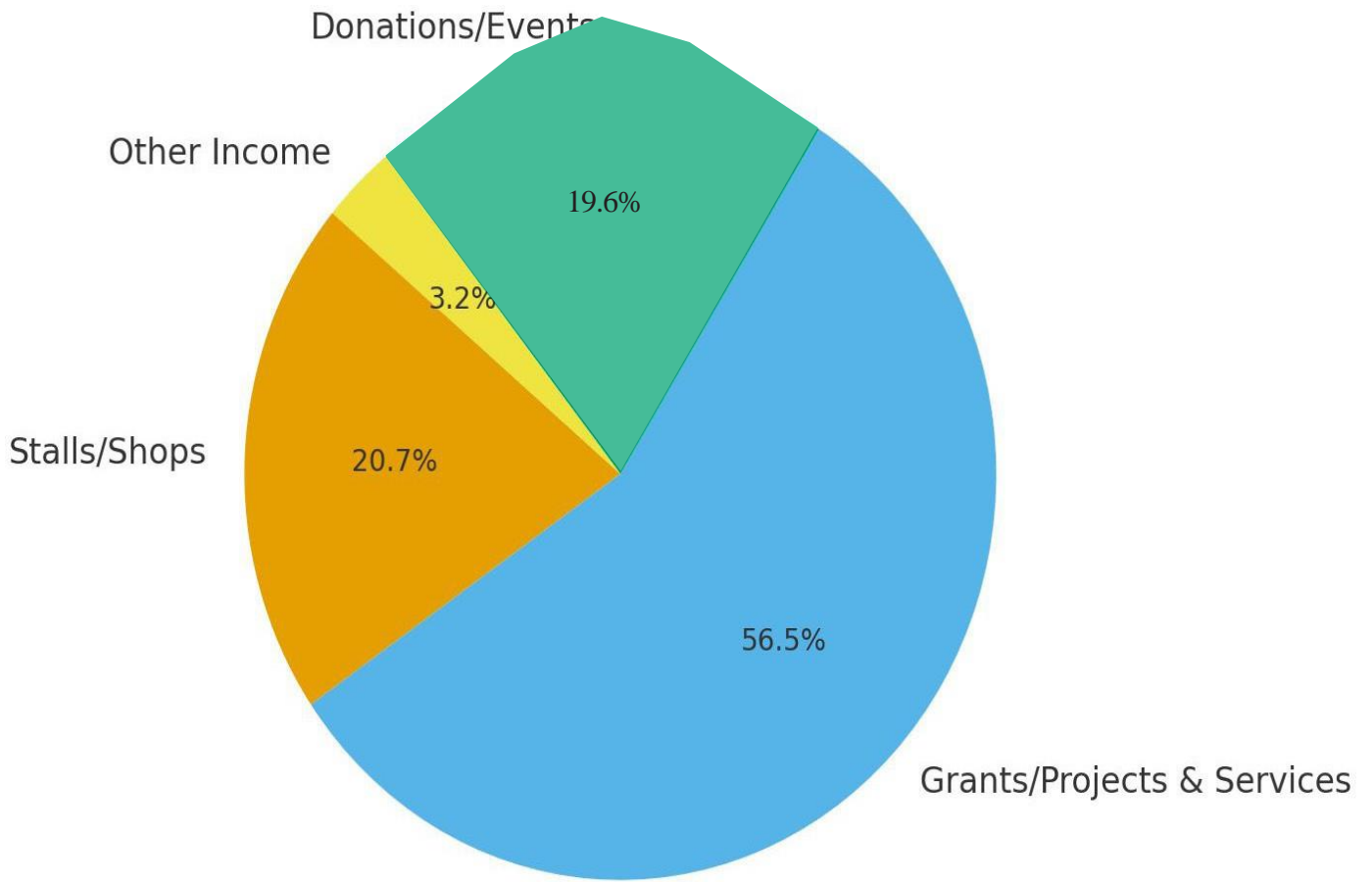
ETHNICITY

The chart below shows the ethnicity of the service users for the last year.



Income Sources

The pie chart below shows the breakdown of our income with the biggest percentage being income raised through grants.



Sally Howells

S Howells

Signed on behalf of the Board of Trustees

Dated10 March 2026.....

MAKING MIRACLES

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF MAKING MIRACLES FOR THE YEAR ENDED 30 JUNE 2025

I report to the charity trustees on my examination of the accounts of the company for the year ended 30 June 2025, which are set out on pages 18 to 27.

Responsibilities and basis of report

As the charity's trustees (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the '2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's report

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those accounting records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



61 London Road
Maidstone
Kent
ME16 8TX

J A Griggs FCA
LEVICKS
Chartered Accountants & Business Advisers

10 March 2026

MAKING MIRACLES
 (Company number 9073484 Charity number 1158233)
 Statement of financial activities
 Year ended 30 June 2025

	Note	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
Income:					
Stalls/Shop		63,104	0	63,104	55,023
Grants/Projects/Services	2	9,007	147,336	156,343	139,728
Donations & Events	3	64,792	0	64,792	77,489
Bank Interest		7,231	0	7,231	6,538
Gift Aid		9,241	0	9,241	3,103
Other Income		185	0	185	4,365
Total income		153,560	147,336	300,896	286,246
Expenditure:					
Shops/Stalls		18,644	0	18,644	16,143
Grants/Projects/Services	4	121,239	135,628	256,867	108,842
Donations / Event costs	5	8,390	0	8,390	17,913
Operational running costs	6	23,742	0	23,742	108,256
Depreciation	7	-4,755	0	-4,755	1,007
Total expenditure		167,260	135,628	302,888	252,161
Net income/(expenditure)		(13,700)	11,708	(1,992)	34,085
Balances brought forward as at 1 July 2024		<u>407,555</u>	<u>22,061</u>	<u>429,616</u>	<u>395,531</u>
Balances carried forward as at 30 June 2025		<u>393,855</u>	<u>33,769</u>	<u>427,624</u>	<u>429,616</u>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Statement of financial position
Balance Sheet
Year ended 30 June 2025

	Note	2025	2024
Fixed Assets			
Tangible assets	7	26,240	21,191
CURRENT ASSETS			
Debtors		20	33
Cash at bank and in hand			
Barclays 2 - Handmade with Love Shop		35,296	38,696
Barclays Making Miracles		73,307	33,468
CAF General Account		57,019	107,147
CAF Instant Gold Account (Reserve)		257,547	202,382
Skipton		-	51,720
Cas in hand		-	205
Total for Cash at bank and in hand		423,169	433,618
TOTAL CURRENT ASSETS		423,189	433,651
Creditors: amounts falling due within one year			
Deferred income		21,805	25,226
NET CURRENT ASSETS/(LIABILITIES)		401,384	408,425
TOTAL NET ASSETS/ (LIABILITIES)		427,624	429,616
FUNDS			
Unrestricted funds		393,855	407,555
Restricted funds		33,769	22,061
		427,624	429,616

For the year ended 30 June 2025, the company was exempt from audit under section 477 of the Companies Act 2006 relating to small companies.

The directors acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to the accounting records and preparation of the financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the directors and authorised for issue on 10 March 2026

Sally Howells

.....
S Howells, Director

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts

1. Accounting Policies

1.1. General Information

Making Miracles is a company limited by guarantee, registered in England and Wales, 9073484. It is also a charity registered with the Charity Commission in England and Wales, registration number 1158233. Its registered address is 7 The Street, Detling, Maidstone, Kent ME14 3JU.

1.2. Basis of preparation of financial statements

These accounts have been prepared in accordance with Accounting and Reporting by Charities, Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in Sterling which is the functional currency of the charity and are rounded to the nearest £. The current information contained in the financial statements relates to the financial year ended June 2025 and the comparative information relates to the year ended 2024.

Making Miracles Charity meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognized as historical cost of transaction value unless otherwise stated in the relevant accounting policy.

1.3. Company status

The Company is a company limited by guarantee. The members of the company are the Trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to no more than £10 per member of the charity.

1.4 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for a particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the financial statements.

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts continued

1.5 Income

Income is recognized by the Charity when it has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably. Income is only recognized in the period to which the corresponding expenses for which it was granted are also recognized and income received ahead of corresponding expenditure is deferred on the balance sheet.

Grants received do not necessarily align with the charity financial years and will therefore carry over and be included in more than one year's accounts.

Donations and Grants are included on a received basis.

Interest is included on a receivable basis.

1.6 Expenditure

Expenditure is recognized once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributed to a single activity are apportioned between those activities on a basis consistent with the use of those resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Fundraising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity.

Governance costs are those incurred in connection with administration of the charity and compliance with constitutional and statutory requirements.

Grants payable are charged in the period when the offer is made except in those cases where the offer is condition, such grants being recognized as expenditure when the conditions attached are fulfilled. Grants offered subject to conditions which have not been met at the period end are noted as a commitment but not accrued as expenditure.

1.7 Going concern

The Trustees consider there are no material uncertainties about the Charity's ability to continue as a growing concern. The review of our financial position, reserve levels and future plans gives Trustees confidence that the charity remains a going concern for the foreseeable future.

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts continued

1.8 Tangible fixed assets and depreciation

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicates that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognized as impairments. Impairment losses are recognized in the Statement of Financial Activities.

Tangible fixed assets are carried at cost, net of depreciation and any provision of impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Garages - not depreciated

Computer equipment under the value of £500 – not included

Vehicles – 25% year on year to a scrap value of £1000.

1.9 Debtors

Debtors are recognized at the settlement amount after any discount offered. Prepayments are valued at the amount that the charity will benefit from in future periods.

1.10 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the funds in respect of that period. Pension costs are shown in the cost of Salaries – Note 9.

1.11 Stock Values

The value of stock held is the value stated in the annual relevant insurance policies.

1.12 Cash at Bank and in hand

Cash at bank and in hand includes cash which may be transferred to the opening of a higher rate savings account.

1.13 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognized at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advance payments for the goods and services it must provide.

1.14 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognized at transactional value and subsequently measured at their settlement value with the exception of bank loans, which are subsequently measured at amortised cost using the effective interest method.

MAKING MIRACLES
 (Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
 (Notes to the Accounts continued)

2. Grants/Projects/Services

Grants and donations were received for the following:

	2025 £	2024 £
Counselling – Big Lottery	94,215	99,961
Sundry Counselling	16,007	15,350
Volunteer Co-ordinator Post	18,590	12,500
Sundry Project support	22,924	10,917
Casting Service	4,491	-
Baby Memorial Garden	<u>116</u>	<u>1,000</u>
	<u>156,343</u>	<u>139,728</u>

Note: Sundry counselling is made up of many smaller grants relating to that heading.

3. Donations and events

	2025 £	2024 £
Donations	23,591	25,398
Fundraising events	41,201	52,091
	<u>64,792</u>	<u>77,489</u>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

4. Grants/Projects/Services

	2025	2024
	£	£
Counselling	228,672	107,265
Project expenses and materials	8,843	758
Memorial garden	4,148	590
Memorial Casting service	3,758	-
Management fees	5,193	229
Marketing	6,253	-
	<hr/>	<hr/>
	256,867	108,842
	<hr/>	<hr/>

5. Donations and event costs

	2025	2024
	£	£
Fundraising costs	8,390	17,913
	<hr/>	<hr/>

6. Operational costs

	2025	2024
	£	£
Counselling service	-	78,573
Legal & Professional fees	7,763	-
Marketing	841	2,463
Building repairs	-	840
Motor and travel costs	3,391	5,916
Subscriptions	3,231	-
Computer and IT	608	1,766
Bookkeeping	3,075	2,400
Insurance	783	1,156
Training	1,475	1,631
Office costs	1,110	641
Bank charges	326	303
General running expenses	1,139	12,567
	<hr/>	<hr/>
	23,742	108,256
	<hr/>	<hr/>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

7. Tangible fixed costs

	Garages £	Equipment £	Motor Vehicle £	Total £
<u>Cost</u>				
Cost bought forward	24,169	777	22,250	47,196
Additions	-	294	-	294
	<hr/>	<hr/>	<hr/>	<hr/>
	24,169	1,071	22,250	47,490
	<hr/>	<hr/>	<hr/>	<hr/>
<u>Depreciation</u>				
Accumulated depreciation	5,761	-	20,244	26,005
Provisions for the year	-	-	1,006	1,006
Over provision	(5,761)	-	-	(5,761)
	<hr/>	<hr/>	<hr/>	<hr/>
	-	-	21,250	21,250
	<hr/>	<hr/>	<hr/>	<hr/>
<u>Net Book Value</u>				
At 30 June 2024	<u>18,408</u>	<u>777</u>	<u>2,006</u>	<u>21,191</u>
At 30 June 2025	<u>24,169</u>	<u>1,071</u>	<u>1,000</u>	<u>26,240</u>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

8. Restricted funds:

Have been grouped into categories reflecting our four main service areas as follows:

Counselling – the majority of this provision is for professional bereavement and trauma counselling and also includes some smaller grants which fund other less formal services the charity provides.

Craft Groups – majority of funding supports post/s and smaller grants towards materials and venue costs.

Casting Service – provides feet/hand casts of babies lost for families who would like them.

Baby Memorial Garden – development and maintenance costs

<u>2025</u>	Balance b/fwd £	Income £	Expenditure £	Balance c/fwd £
Baby Memorial Garden	805	116	(921)	-
Shop and Volunteer Support	1,707	780	(2,046)	441
Counselling grants	12,222	7,533	(9,173)	10,582
Volunteer Co-Ordinator	7,327	40,201	(25,515)	22,013
Counselling – Big Lottery	-	94,215	(94,215)	-
Memorial casting service	-	4,491	(3,758)	733
	22,061	147,336	(135,628)	33,769
<u>2024</u>				
Baby Memorial Garden	-	1,000	(195)	805
Shop and Volunteer Support	-	3,416	(1,709)	1,707
Counselling grants	-	13,500	(1,278)	12,222
Volunteer Co-Ordinator	-	7,500	(173)	7,327
Counselling – Big Lottery	-	99,961	(99,961)	-
	-	125,377	103,316	22,061

9. Staff costs

Staff costs were paid by the charity as follows:-

	2025 £	2024 £
Counselling	132,177	74,189
Administration	14,196	
Employer NI & Pensions	2,250	
	148,623	74,189

No salaries were paid exceeding £60,000

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

10. Related party transactions
There were no related party transactions in the current or previous year that are required to be disclosed.
11. Trustee expenses
During the current and previous year no trustee received any remuneration or other benefit.
12. Controlling party
The charity is a company limited by guarantee and is controlled by the directors. Membership of the company is under the control of the directors. The liability of members is limited to a sum not exceeding £10.

MAKING MIRACLES

England & Wales - Charity number 1158233

Accounts



Making Miracles
Annual Report and Accounts
2023/2024

Company Registered Address 7 The Street, Detling, Maidstone, Kent ME14 3JU.

Head Office: 01622 735230

Registered Charity No. 1158233

Company Registration No. 9073484

Contents Page

Legal and Administrative	1
Charity Objectives and Main Activities	2
Recruitment of Trustees and Policy on Reserves	3
Chairman's Report	4
C.E.O. Report	5-6
Organisation Structure	7
Support Services	8
Key Achievements	9
Impact	10
Income Sources	11
Our service user's presenting issue(s)	12
Independent Examiners Report	13
Statement of Financial Activities	14
Balance Sheet	15
Financial Notes	16

MAKING MIRACLES
(A COMPANY LIMITED BY GUARANTEE AND REGISTERED CHARITY)

Legal and Administrative Information

Registered Charity Number	1158233
Company Registration Number	9073484
Date of Incorporation	5 th June 2014
Start of Financial Year	1 July 2023
End of Financial Year	30 June 2024

Trustees/Directors as at 4 August 2024

Sally Howells	Patricia Bax	Linda Goss
Matt Crockett	Laura Shutt	Julie Fentiman

Chief Executive Officer Kelly Wells

Registered Address 7 The Street
Detling,
Maidstone
Kent ME14 3JU

Bankers Charities Aid Foundation
West Malling, Kent

Barclays Bank
Rainham, Kent

Governance And Management

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 05/06/2014 and most recently amended 25 June 2020. It has no share capital and the liability of each member in the event of winding up is limited to £1.

Charity Objectives

1. Providing appropriate personal, professional, emotional and practical support to our service users and their wider family network including partners, siblings and grandparents in relation to baby loss and miscarriage and adapting our services to meet the needs of other client groups as needed.
2. To raise the profile of issues surrounding miscarriage, baby loss and other issues affecting those other groups we support who have lost in order to make the public more aware of the need for services and the need for such issues to be discussed more openly.
3. Developing new support services as identified by our service users.
4. Finding new ways of raising funds to ensure the sustainability of our organisation for the benefit of the public.
5. To promote volunteering in the wider community engaging them in fulfilling opportunities to raise funds for our charity and, at the same time, promote their own personal well-being;
6. Taking care of our staff and volunteers and recognising the value they add to the organisation.

Summary of the main activities undertaken using the Charity Commission guidance on public benefit

1. To provide to members of the public professional counselling services and other informal support services for bereavement, trauma or loss in order to reduce mental health issues and improve emotional well-being for themselves and their families.
2. To promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds for the provision of services which the charity provides and, at the same time, promote their own personal well-being.
3. To respond to local and national issues and use the experience we have to support other client groups as needed.

Methods adopted for the Recruitment and Appointment of new Trustees

In the event of needing new Trustees the charity publishes invitations on social media and through existing links with volunteers and supporters of the Charity. People firstly have a telephone interview with the Chairman, they then provide information including a pen picture about themselves which is circulated to all existing Trustees.

Trustees have 7 days to object advising why any objection is forthcoming. Arrangements are then made for the Chairman to meet them to go through the role and responsibility of being a Trustee and if they still wish to do so and they are suitable they are then put forward at a Board meeting. Induction and then ongoing support and training is provided as and when needed.

Potential new Trustees are required to familiarise themselves with the practical work of the charity. They are encouraged to meet key employees and attend a variety of the fundraising events. New Trustees are provided with information which includes:

A copy of the Memorandum and Articles of Association.

A copy of the latest approved Report and Financial Statements.

In addition to the above, initial and then periodic training and information sessions are arranged by the Chairman of the Charity, to update Trustees on their obligations, the charity's framework, risk assessments, understanding financial reporting and strategic planning.

Making Miracles Policy on Reserves

The charity has a policy which has enabled one years running cost to be secured in a separate Reserve Account in order to ensure that should the organisation cease to exist all families receiving the range of professional bereavement and counselling services and other support services at that time would be able to complete their individual services still free of charge from an alternative provider. In addition the charity would provide sufficient to meet staffing for the one year whilst services were reduced and redundancy costs for all current staff employed.

For 2024 the total reserve fund would be £254,101

All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within our area.

Chairman's Report

Ten years old and where did those years go?.

Making Miracles services continue to be in high demand and we are all as busy as ever, listening to our users and developing further services to help support them at such a difficult time.

As part of our ten years of service we are also currently having an independent review carried out to ensure what we do, how and when we do it all continue to meet the needs of our families. We are led by our service users needs and this has always been our focus when looking at new ways of supporting families.

In addition our shop, Handmade with Love by Making Miracles, continues to be the public face of Making Miracles enabling more people to hear what we are able to offer for anyone facing trauma or loss of a baby.

We are truly blessed to have an army of volunteers out in local communities supporting what the team deliver and without them we would not be able to achieve everything we do and we are really thankful to have each and everyone of them.

My thanks as always to Kelly and her team who all work tirelessly and to all our fund raisers and funders who support us.

Last, but never least, my thanks also to other Trustees on our Board for the continued support and challenge they provide.

A handwritten signature in black ink that reads "Sally Howells". The script is cursive and fluid, with the first letters of each word being capitalized and larger than the rest of the letters.

Sally Howells
Chairman

Founder & CEO Report

It is both an honour and a privilege to sit writing this report in such a milestone year! Never when I founded the charity did I dream to think we would see the growth we have seen in the last ten years and I personally wanted to thank anyone that has touched Making Miracles in whatever way for their contribution to this amazing achievement!

This year has had many wonderful moments and achievements, which I will touch upon later. We are, as always, very busy ensuring our core services are fulfilled. This is a challenge where the demand is higher than what is sustainable with funds and although the wait is never for long (around 2-4 weeks) it is a clear indication that the numbers and demand for services are rising. Thus we need to ensure we have enough donations, funding and fundraising activities to keep up with the demand and great reputation our counselling carries. This is not always an easy task and will remain a challenge as we go into the next financial year.

Having said this we are still raising record funds and again it has been a fantastic year in that space vs last financial year. Many people get involved in memory of their baby or someone they know. More corporates are coming on board with the likes of Kent Police and Eurotunnel to name a few of the local companies committed to education, awareness and fundraising with us. The service user's feedback is as always exemplary and we continue to support hundreds of families year on year.

We have had our 2nd anniversary of the wonderful "Handmade with Love" shop opening which has become so successful with new partnerships and donators including the Prison Service making wooden items, learning new skills and giving back to their community via donating these items to sell at our shop. We also have plans to open another HWL so watch this space!

I am writing this report just after National Volunteers Week where we hosted a get together with some of our volunteers to pop in for some tea and cake at our Handmade with Love shop in Maidstone. We invited those who serve Making Miracles to be served by our Making Miracles Team as a way of thanking them for every effort they make throughout the year. It was such a lovely morning filled with our community knitters and our shop and stall volunteers. A fantastic morning was had by all and every volunteer left with a keepsake keyring thanking them for all they do for us. Holding these events remind us of just how many amazing volunteers work with us and appreciate even more the team effort and ethos that goes into all we do. People who volunteer, often in the background with no fuss do so because they genuinely do care about those we serve and this is most demonstrated by the amount of people we have who generously donate their time and skills to our wonderful charity.

Congratulations to Santa Dave who received our special fundraising recognition award who comes along to Dickens festival and the Christmas event at the Baby Garden. He kindly donates all he raises throughout December to us and he is so appreciated by us all.

Special Recognition Award for Volunteering this year also went to couple Matt and Kirstie Crockett. They both do so much for MM individually and as a couple and we are so very grateful.

The Podcast too had its birthday in April and has continued to grow with many new towns, cities and countries adding to the list of listener's year on year. It has now been downloaded over 11.4k times across 77 countries worldwide. This has been a very special service because it reaches so many people who may have no resources or support like we provide locally. It is important to me that they never feel alone and feedback from listeners abroad has been very positive (as well as those in the UK and outside of our funded areas).

The launch of "The Baby Loss Retreat" has been widely successful with some amazing feedback for this new service and we plan to continue this next year for the service users and baby loss community in Kent. People commented saying it was invaluable and so worthwhile to their healing and is a special service for MM.

October saw another very successful Baby Loss Awareness campaign in conjunction with one of our local churches. Following last year's success we turned "Pink and Blue" again with hundreds of floating pink and blue umbrellas; meaning people had a place to go during the week and to see the beautiful display and hang their babies names with the umbrella via a wooden heart. The public's response is always simply outstanding and it is something that we will continue to build upon this year with some added special extras as we turn and mark our 10th anniversary. Our annual "Memorial Walk" was also a huge success to mark the start of the week and our "Wave of Light" service to finalise the week at the Baby Memorial Garden where we also held family Summer and Christmas events.

The Baby Memorial Garden continues to bring comfort and offer solace to our service users. It is a constant and healing space at the heart of MM for all of our families to visit whenever they need to so that they can sit and remember their lost baby. Reflect, pause and grieve in a safe, beautiful and special place.

As a whole the start to our 10 year anniversary has been amazing with our wonderful ball where over 200 people came along to celebrate all that is MM, a night of story sharing, entertainment and good food in a stunning venue along with some wonderful prizes for our auction and raffle with great fundraising totals.

I would like to end this overview with some "thank you's" to all: our Trustees, supporters, volunteers, staff and service users. All of us when working together make up the family that is Making Miracles and in our own unique ways help to ensure families that enter the world of trauma and loss never have to do so on their own.

Here is looking forward to celebrating the next successful decade.



Kelly Wells
CEO & Founder



Meet the Team



TeamMM

Kelly Wells
Founder, CEO & Lead Counsellor



TeamMM

Hayley Spooner
Support Services Manager



TeamMM

Becci Johnson
Support Services Manager



TeamMM

Jodie Warman
Fundraising Administrator



TeamMM

Faye Martin
COMMUNITY FUNDRAISER



TeamMM

Sally Howells
Chairman



TeamMM

Pat Bax
Deputy Chairman



TeamMM

Linda Goss
Treasurer



TeamMM

Julie Fentiman
Trustee



TeamMM

Matt Crockett
TRUSTEE



TeamMM

Laura Shutt
Trustee



Making Miracles is the birth trauma and baby bereavement care charity offering families the support, services and tools they need to help find their “new normal” following trauma and grief.



Contact Team MM for more information:

Support Services Managers:

becci@makingmiracles.org.uk 07921 333 003 hayley@makingmiracles.org.uk 07730 455 126

www.makingmiracles.org.uk

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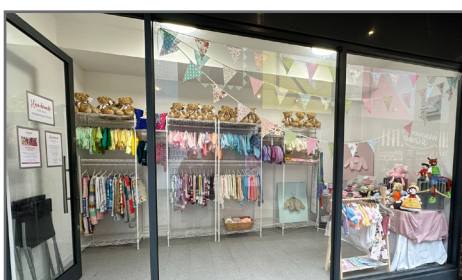
Registered Charity No. 1158233

We are THE local registered charity providing support for individuals or family members touched by the loss of a baby or who have experienced a traumatic pregnancy or birth.

We have been established and providing these services across parts of Kent and Medway since 2014 and have a team of professional counsellors on hand to provide **free of charge specialist counselling**. We are the only UK Charity providing this service to the whole family ensuring our services help improve emotional well-being to everyone who has been affected.

Following on from the face to face (or via Zoom) specialist counselling or play therapy for children we have a range of excellent support services to ensure that no-one ever feels alone during trauma and baby loss.

Handmade with Love Shop



Handmade
with LOVE
By Making Miracles Charity

Our Charity Shop is honestly like no other! Not only because of the effort that goes into every unique item handmade with love by our lovely and talented crafters, but also the time, dedication and energy that every volunteer gives to help us sell these beautiful items and raise funds for those in need of support through birth trauma and baby loss.



The Mall Maidstone
Upper Level,
The Mall, Pads Hill,
Maidstone, Kent



St Georges Centre,
Gravesend, DA11 OTA

Our Year with Key Achievements

July 2023

- MHS Homes Lunch & Learn
- Yorkshire 3 Peaks Challenge

January 2024

- Making Miracles 10th Year
- 50K Campaign Starts

August 2023

- Summer Party at Baby Memorial Garden

February 2024

- UK Government launch their official Baby Loss Certificate

September 2023

- Kent Charity Award Finalists
- Baby Loss Retreat

March 2024

- 10 Miles for 10 Year Costal Walk
- “I am a MUM” Campaign

October 2023

- Baby Loss Awareness Month
- MM BLAW Memorial Walk
- Sheltered from the Storm Event
- Wave of Light Service
- The Hever Castle Triathlon (MHS Homes)
- The Big Knit

April 2024

- April Awareness Month
- 10 Year Charity Ball

November 2023

- Doris, Cuxton Knitter turns 100 Years

May 2024

- Baby Loss Retreat

December 2023

- Rochester Dickens Festival
- Send a Gift Campaign
- Christmas Service at Baby Memorial Garden
- Santa Dave Fundraisers

June 2024

- National Volunteer Week
- “I am a DAD campaign”
- Podcast ‘Baby Loss, Grief & Love’ 2nd Birthday

Thank you to all our supporters who have raised funds for us



Impact 2023-24

221

People receiving a min of 6 professional counselling sessions

1,326

Counselling sessions delivered

7,107

Supported people over 12 months across our range of services

100%

Of our counselling service users leave MM with at least a 100% rise in their emotional wellbeing score

23

Counsellors across Kent and Medway

48

Community Volunteers for Making Miracles

200

200+ knitters/crafters in the Community

Service User Outcomes



Improved relationships



Feeling more positive & confident



Feeling able to cope



Feeling less lonely and isolated

Quotes from Service Users

The podcast has been so valuable for me.

Sophie, Bereaved Mum

I would generally be lost without Making Miracles.

Tania, Bereaved Mum

Making Miracles means, Robin.
My son Robin.

Matt, Bereaved Dad

The Making Miracles Charity is performing the miracle of helping me navigate through the grieving process and building me back up.

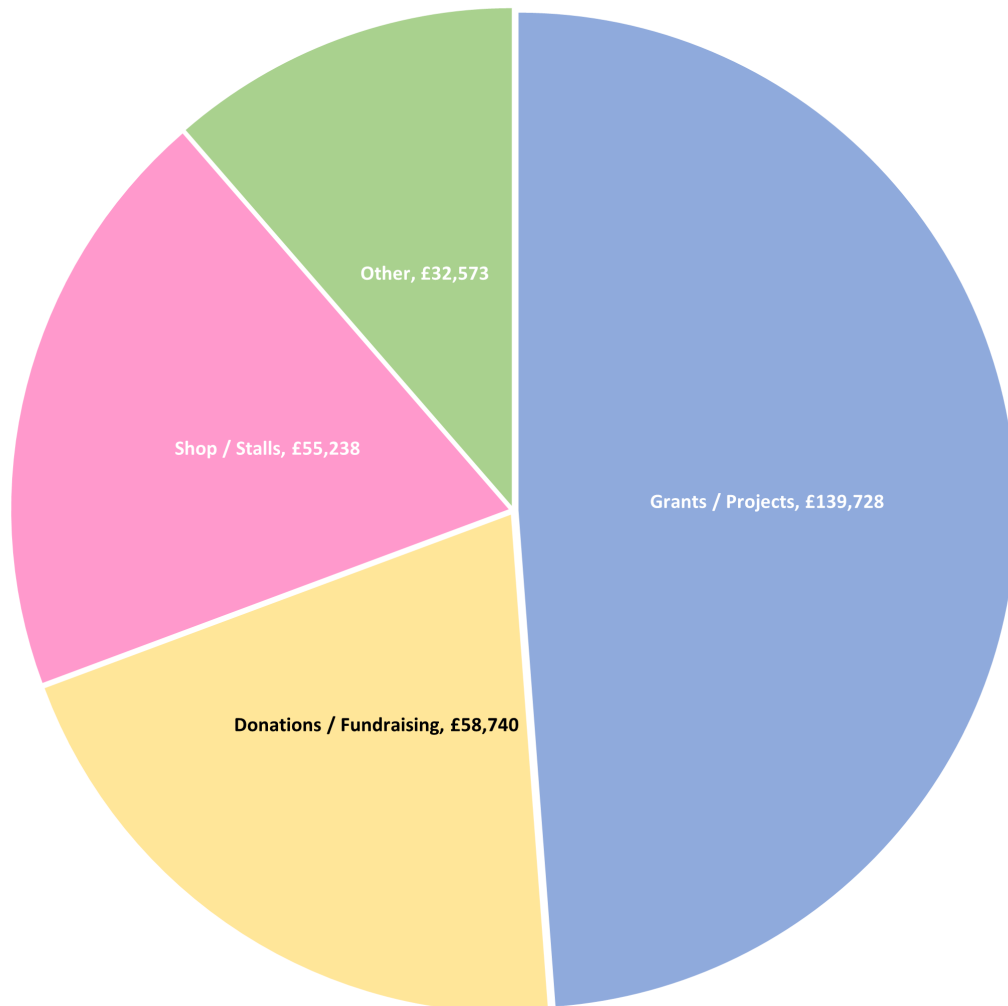
I was apprehensive about their name to start with but now I understand that the making miracles' isn't just about becoming a parent.

Katie, Bereaved Mum

Income Sources

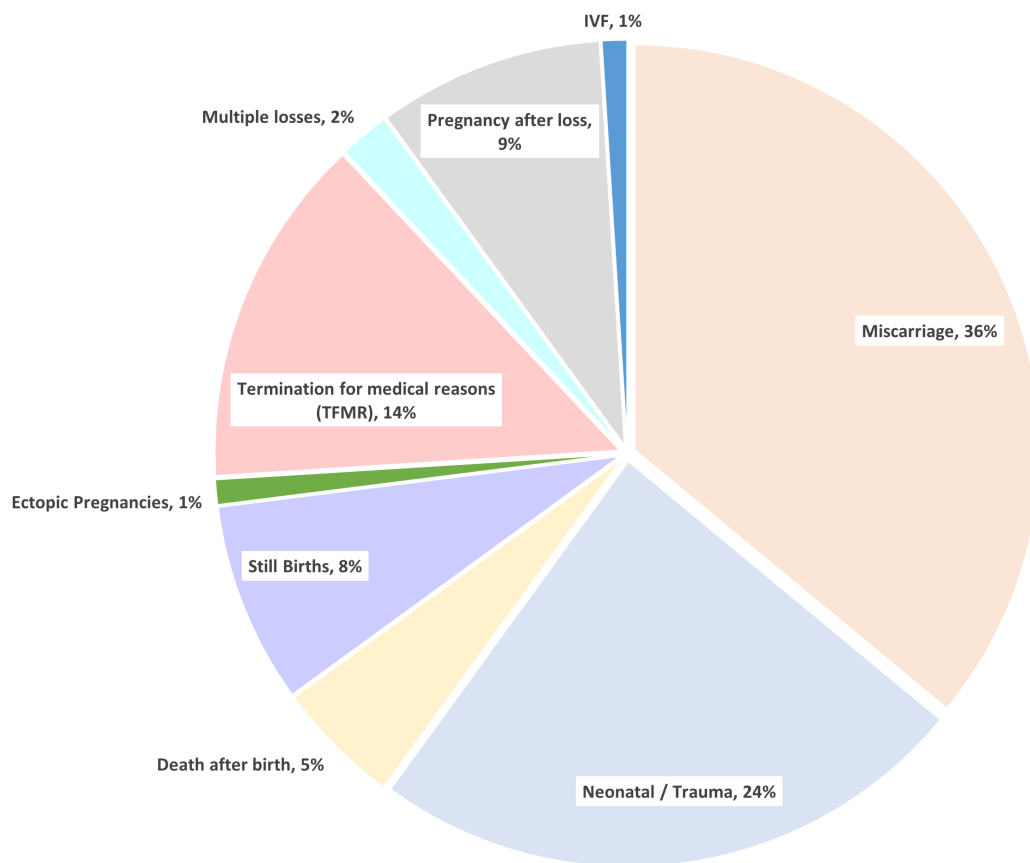
The pie chart below shows the breakdown of our income with the biggest percentage being income raised through grants.

Sources of Income, July 2023 to June 2024

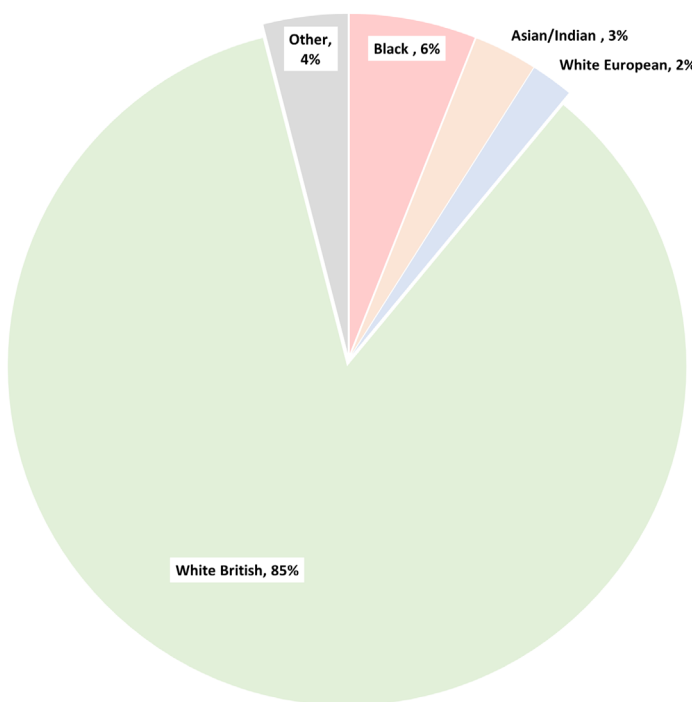


Our service user's presenting issue(s)

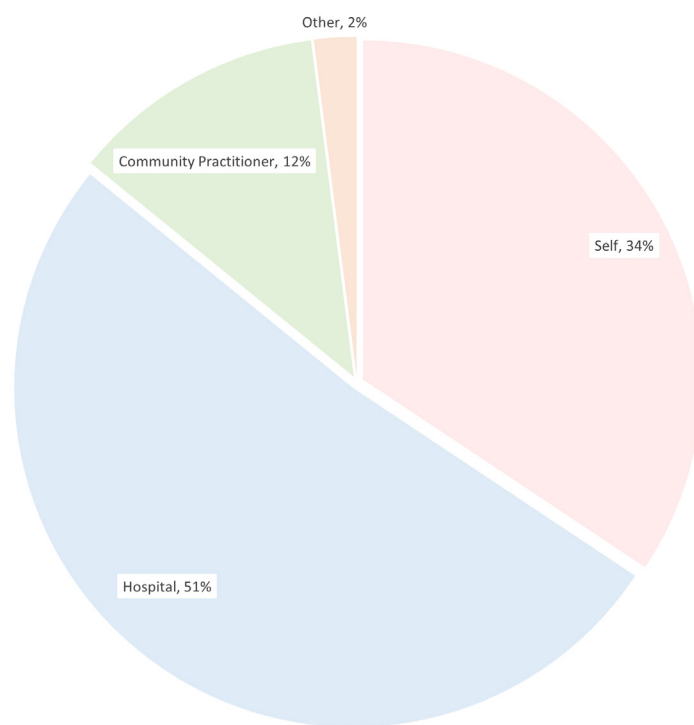
Making Miracles Service Users, Presenting Issues: July 2023 to June 2024



Making Miracles Service Users, Ethnicity: July 2023 to June 2024



Making Miracles Service Users, Referral Route: July 2023 to June 2024



I report on the accounts of the charity, which are set out on pages 14 & 15

The Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- Examine the accounts under section 145 of the 2011 Charities Act;
- Follow the procedures laid down in the general directions given by the Charity Commissioners under section 145(5)(b) of the Charities Act 2011
- State whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirements to keep accounting records in accordance with section 386 of the Companies Act 2006; and to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Charities SORP (FRS102) have not been met; or to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Making Miracles

(Company number 9073484 Charity number 1158233)

Statement of financial activities

(Incorporating income and expenditure account)

For the year ended 30 June 2024

	2024	2024	2024	2023
	£	£	£	£
	Unrestricted	Restricted	Total	Total
Income:				
Stalls/Shop	49,278	5,960	55238	43053
Grants/Projects	5,960	133,768.00	139728	152543
Donations & Events	44072	14,668.00	58,740	38670
Bank Interest &	13278	19295	32573	13256
Other Income				
Total income	112,588	173,691	286,279	247522
Expenditure:				
Shops/Stalls	14,048	2095	16143	8,044
Grants/Projects	6102	102,740	108,842	101795
Donations / Event costs	6503	11410	17913	3267
Operational running costs	91422	16689	108111	11881
				8044
Total expenditure	118,075	132934	251009	231987
 total carried forward including restricted funds			35,270	

Making Miracles

(Company Number 9073484, Charity Number 1158233)
Balance sheet as at 30 June 2024

	2024	2023
<u>Fixed Asset</u>		
Tangible assets	18957	20,629
Cash at bank and in hand		
Barclays (Grants)	33468	64903
CAF Making Miracles	107342	71162
CAF Instant Gold Saver (Reserve Account)	202381	182005
Skipton (Reserve instant access)	51719	50000
Barclays Shop Account 2	38930	29597
Total Cash at bank and in hand	382121	397667
<u>LIABILITIES</u>		
Accruals	NIL	NIL
<u>NET ASSETS</u>	382121	397667
<u>FUNDS</u>		
<u>Unrestricted</u>		
General Fund		100759
Designated	87264	
<u>Restricted</u>	294857	296908
Total Charity Funds	382,121	397,667
Total Charity Assets	401,078	418,296

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime and with the Financial Reporting standard for Small Entities (effective April 2008). The financial statements were approved and authorised by the Board of Trustees and were signed below on their behalf by the Chairman.

Sally Howells

Date

Financial Notes

Our Barclays (Grants) account is funding which is restricted and which runs on a different financial year basis to that of Making Miracles.

The income from our shop and stalls transfers all profits to Making Miracles towards the professional bereavement support services. The shop account is shown as Barclays Shop Account.

As agreed with the Charity Commission Making Miracles has reserves to the value of one year running costs so that, in the unlikely event of closing down, there are sufficient monies to continue with our service delivery for all those already in the system and monies would transfer to another organisation that enables this to be achieved. (We have some of that funding in an easy access account with the Skipton Building Society should there be any emergency and we needed to access some funds immediately and the total of the two accounts makes up our one year running costs).

Taxation: The charity is exempt from tax on its charitable activities.

Fixed Assets: These are capitalised if they can be used for more than one year. They are valued at cost. The rates applied per annum are at a reduction of 25% value year on year. We have not depreciated the value of our two brick storage assets.

Risk Assessment: The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves stated, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The Trustees have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks.

Accounting Policies: There has been no change to the accounting policies (variation rules and methods of accounting) since last year, and no changes to the previous accounts

Volunteer Help: The value of any voluntary help received is not included in the accounts but is described in the charity annual report.

Legal and Professional Costs: include costs of the preparation and examination of statutory accounts, the costs of various insurances and the cost of any legal advice to Trustees on governance or constitutional matters.

MAKING MIRACLES

England & Wales - Charity number 1158233

Accounts



Making Miracles
Annual Report and Accounts
2022/2023

Company Registered Address 7 The Street, Detling, Maidstone, Kent ME14 3JU.

Head Office: 01622 735230

Registered Charity No. 1158233

Company Registration No. 9073484

Contents Page

Legal and Administrative	1
Charity Objectives and Main Activities	2
Recruitment of Trustees and Policy on Reserves	3
Chairman's Report	4
C.E.O. Report	5-6
Organisation Structure	7
Support Services	8
Key Achievements	9
Impact	10
Income Sources	11
Our service user's presenting issue(s)	12
Independent Examiners Report	13
Statement of Financial Activities	14
Balance Sheet	15
Financial Notes	16

MAKING MIRACLES
(A COMPANY LIMITED BY GUARANTEE AND REGISTERED CHARITY)

Legal and Administrative Information

Registered Charity Number	1158233
Company Registration Number	9073484
Date of Incorporation	5 th June 2014
Start of Financial Year	1 July 2022
End of Financial Year	30 June 2023

Trustees/Directors as at 4 August 2023

Sally Howells	Patricia Bax	Linda Goss	
Louise Mengual	Sharon Smith	Laura Shutt	Julie Fentiman

Chief Executive Officer Kelly Wells

Registered Address 7 The Street
Detling,
Maidstone
Kent ME14 3JU

Bankers Charities Aid Foundation
West Malling, Kent

Barclays Bank
Rainham, Kent

Governance And Management

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 05/06/2014 and most recently amended 25 June 2020. It has no share capital and the liability of each member in the event of winding up is limited to £1.

Charity Objectives

1. Providing appropriate personal, professional, emotional and practical support to our service users and their wider family network including partners, siblings and grandparents in relation to baby loss and miscarriage and adapting our services to meet the needs of other client groups as needed.
2. To raise the profile of issues surrounding miscarriage, baby loss and other issues affecting those other groups we support who have lost in order to make the public more aware of the need for services and the need for such issues to be discussed more openly.
3. Developing new support services as identified by our service users.
4. Finding new ways of raising funds to ensure the sustainability of our organisation for the benefit of the public.
5. To promote volunteering in the wider community engaging them in fulfilling opportunities to raise funds for our charity and, at the same time, promote their own personal well-being;
6. Taking care of our staff and volunteers and recognising the value they add to the organisation.

Summary of the main activities undertaken using the Charity Commission guidance on public benefit

1. To provide to members of the public professional counselling services and other informal support services for bereavement, trauma or loss in order to reduce mental health issues and improve emotional well-being for themselves and their families.
2. To promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds for the provision of services which the charity provides and, at the same time, promote their own personal well-being.
3. To respond to local and national issues and use the experience we have to support other client groups as needed.

Methods adopted for the Recruitment and Appointment of new Trustees

In the event of needing new Trustees the charity publishes invitations on social media and through existing links with volunteers and supporters of the Charity. People firstly have a telephone interview with the Chairman, they then provide information including a pen picture about themselves which is circulated to all existing Trustees.

Trustees have 7 days to object advising why any objection is forthcoming. Arrangements are then made for the Chairman to meet them to go through the role and responsibility of being a Trustee and if they still wish to do so and they are suitable they are then put forward at a Board meeting. Induction and then ongoing support and training is provided as and when needed.

Potential new Trustees are required to familiarise themselves with the practical work of the charity. They are encouraged to meet key employees and attend a variety of the fundraising events. New Trustees are provided with information which includes:

- A copy of the Memorandum and Articles of Association.
- A copy of the latest approved Report and Financial Statements.

In addition to the above, initial and then periodic training and information sessions are arranged by the Chairman of the Charity, to update Trustees on their obligations, the charity's framework, risk assessments, understanding financial reporting and strategic planning.

Making Miracles Policy on Reserves

The charity has a policy which has enabled one years running cost to be secured in a separate Reserve Account in order to ensure that should the organisation cease to exist all families receiving the range of professional bereavement and counselling services and other support services at that time would be able to complete their individual services still free of charge from an alternative provider. In addition the charity would provide sufficient to meet staffing for the one year whilst services were reduced and redundancy costs for all current staff employed.

For 2023 the total reserve fund would be £232,005

All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within our area.

Chairman's Report

It is with pleasure that we present our Annual Report and Accounts, given the current economic climate, as Making Miracles continues to grow and develop and provide much needed services to our families.

In addition to everything we have been doing we are still managing to respond to what our service users tell us would be even more helpful as we grow and some of the exciting projects started at the end of last year have already had a major impact. Whilst being a Kent and Medway based charity our podcast, which our Founder / CEO produces fortnightly, is reaching over 5000 people across 58 different countries.

A new project called The Retreat was also developed this year providing a place of sanctuary for those who have lost to reflect and look at their own emotional wellbeing, their diet and health, exercise and so much more in a beautiful setting to help them begin to recover and take care of themselves following their loss.

The new project supporting our local prisons is another key achievement for us. We are working closely with them enabling their prisoners to produce hand made items to sell in our shop "Handmade with Love". It's a very new project but one that we are very excited about as in addition to helping with our fundraising it also teaches the prisoners new skills which we hope will equip them for when they are released back into the community.

The Board of Trustees as ever is really proud of our very small team, led by Kelly whose drive and passion to deliver quality services to anyone who needs us continues to inspire and touch those we engage with and who become our supporters. I am also grateful to the Board for their continued dedication to support the team in everything they do whilst ensuring that we meet our governance and legal obligations under the direction of the charity commission rules and regulations.

Also my sincere thanks to our army of volunteers, whether it be someone making something for us to sell, fund raising, volunteering at the shop or on a stall or helping with the Baby Memorial Garden, we could not do everything we do without them and it's been a real privilege to meet so many of them over the last few months as we celebrated National Volunteering Week and we get round to seeing them in action as often as we can.

I hope you enjoy reading our annual report and seeing our progress and growth. We hope you might take the time to look for more information on our website or follow us on one of the many social media pages and if you would like to know more and get involved do please contact Kelly whose details are available within the report.



Sally Howells
Chairman

Founder & CEO Report

It feels like it was only yesterday that I sat to write last year's report and here we are now in our 9th year of Making Miracles!

We have, yet again, had the busiest and most exciting year of fundraising and the launch of a new service as well as seeing the real growth of the core services and also our newer ones such as the Podcast and "Handmade with love".

I am writing this fresh from National Volunteers Week where we hosted some of our volunteers to tea and cake at the stunning venue of Rochester Cathedral. We invited those who serve Making Miracles to be served by our Making Miracles Team as a way of thanking them for every effort they make throughout the year. It was such a lovely morning filled with our community knitters, Baby Memorial Gardeners and our shop and stall volunteers. A fantastic day was had by all and every volunteer left with chocolates and a certificate of thanks. Holding the event made me realise just how many amazing volunteers now work with us and appreciate even more the team effort and ethos that goes into all we do. People genuinely do care about those we serve and this is most demonstrated by the amount of people we have who generously donate their time and skills to our wonderful charity. Congratulations to Molly Banks, our Volunteer of the Year who is famous for making the stunning "loopy" cardigans.

Looking back I have also noticed just how many of the families we serve have given back to us whether that be by fundraising for us, working at the shop or on a stall or getting their workplaces involved in corporate sponsorship or "Charity of the Year". One of our couples had us as their wedding favours, another couple encouraged their workplace and colleagues to vote us in as MHS Homes Charity of the Year, one dad ran the London Marathon and another ran the 100k ultra marathon. Service users old and new came together in football matches and boat races which was lovely for us to attend and support. People have also been thinking outside of the box to support us too – with one family gifting 15 of our wonderful Memorial Bears to families at Medway Hospital as a gift for their son's 2nd heavenly birthday.

We have had our first anniversary of the wonderful "Handmade with Love" shop opening which has become so successful with new partnerships and donators including the Prison Service making handmade items, learning new skills and giving back to their community via donating these items to sell at our shop. In November 2022 we won an award in the "High Street Awards" which was a very unexpected but lovely surprise and an honour so soon after us opening.

The Podcast too had its first birthday in April and has now been downloaded over 5000 times across 58 Countries Worldwide. This has been a very special service because it reaches so many people who may have no resources or support like we provide locally. It is important to me that they never feel alone and feedback from listeners abroad has been very positive (as well as those in the UK and outside of our funded areas).

Our core support services continue to grow, with counselling numbers higher than ever which is somewhat testing with the current economic climate. We are being pushed more than ever to ensure that we can balance the demand for counselling whilst maintaining the same gold standard of service. We will continue to monitor and adjust to this as much as we can; but it is challenging. The third Face to Face Support Group cohort is well underway and feedback from this has been very positive. We have just launched our newest service; The Making Miracles "Wellness, Self-Care & Love" Baby Loss Retreat, a very special day for our families to escape, reset and reconnect following loss.

The Retreat is an opportunity for parents to review every day habits such as eating, sleeping as well as addressing their own self-care and self-love awareness. Which is vital to healing whilst grieving. We are very excited for the first session and to get feedback from our families.

October saw another very successful Baby Loss Awareness campaign in conjunction with our local church and a few other parishes. Following last year's success we turned "Pink and Blue" again with hundreds of floating pink and blue umbrellas; meaning people had a place to go during the week and to see the beautiful display and hang their babies names with the umbrella via a wooden heart. The public's response again was simply outstanding and it is something that we will continue to build upon this year. The Wave of Light was our largest turnout in all the years we have been running and our other events, such as the Christmas Carols around the tree held at the Memorial Garden, continue to take place and grow year on year. This year we launched our first "Summer Party" for families to join us at the garden for a positive and uplifting day somewhere special to all attending. This was greatly received and we are planning this year's as I type.

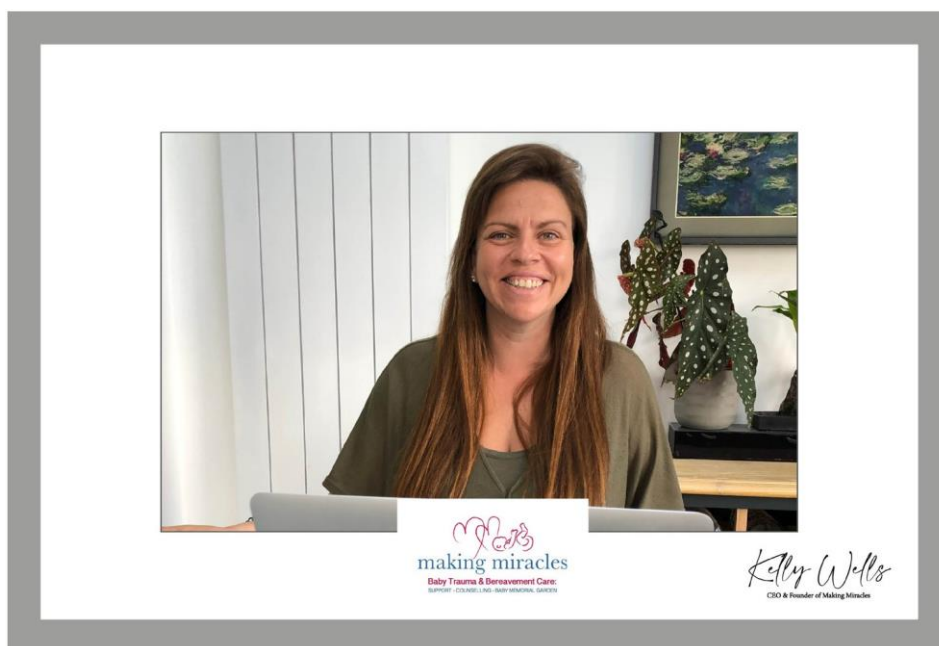
I was personally very honoured to receive nominations for a "Kent Women in Business Award" and received an award under "Inspirational Achievement" which was just wonderful, especially because it was via a service user.

I would like to end this overview with some "thank you's" to all: our Trustees, supporters, volunteers, staff and service users.

All of us together make up the wonderful family that is Making Miracles and help to ensure families that enter the world of trauma and loss never have to do so on their own. Here is looking forward to celebrating us turning 10 in this coming year.

Kelly

Kelly Wells
CEO & Founder



Meet the Team



TeamMM

Kelly Wells
Founder, CEO & Lead Counsellor



TeamMM

Hayley Spooner
Support Services Manager



TeamMM

Becci Johnson
Support Services Manager



TeamMM

Jodie Warman
Fundraising Administrator



TeamMM

Amy Tomsett
Fundraising Administrator



TeamMM

Sally Howells
Chairman



TeamMM

Pat Bax
Deputy Chairman



TeamMM

Linda Goss
Treasurer



TeamMM

Sharon Smith
Company Secretary



TeamMM

Lou Mengual
Trustee



TeamMM

Laura Shutt
Trustee



TeamMM

Julie Fentiman
Trustee



Making Miracles is the birth trauma and baby bereavement care charity offering families the support, services and tools they need to help find their “new normal” following trauma and grief.



Contact Team MM for more information:

Support Services Managers:

becci@makingmiracles.org.uk 07921 333 003 hayley@makingmiracles.org.uk 07730 455 126

www.makingmiracles.org.uk

Follow us  

Listen on  **Apple Podcasts**

Listen on  **amazon music**

Listen on  **Spotify Podcasts**

Registered Charity No. 1158233

We are THE local registered charity providing support for individuals or family members touched by the loss of a baby or who have experienced a traumatic pregnancy or birth.

We have been established and providing these services across parts of Kent and Medway since 2014 and have a team of professional counsellors on hand to provide **free of charge specialist counselling**. We are the only UK Charity providing this service to the whole family ensuring our services help improve emotional well-being to everyone who has been affected.

Following on from the face to face (or via Zoom) specialist counselling or play therapy for children we have a range of excellent support services to ensure that no-one ever feels alone during trauma and baby loss.

Handmade with Love Shop



Handmade
with LOVE

By Making Miracles Charity

Our Charity Shop is honestly like no other! Not only because of the effort that goes into every unique item handmade with love by our lovely and talented crafters, but also the time, dedication and energy that every volunteer gives to help us sell these beautiful items and raise funds for those in need of support through birth trauma and baby loss.



The Mall Maidstone Upper Level,
The Mall, Pads Hill, Maidstone, Kent

Our Year with Key Achievements

July 2022

- Wedding Favour Fundraiser 'Sian & Connor'
- Volunteer of the Year 'Molly'

August 2022

- Summer Party at Baby Memorial Garden

September 2022

- Additional Support Group Started

October 2022

- Baby Loss Awareness Month
- MM BLAW Memorial Walk
- Sheltered from the Storm Event
- Wave of Light Service
- Volunteer Fair (Sevenoaks)
- Halloween Spectacular Fundraiser 'Lawrence Family'
- MM Trained Samaritans

November 2022

- 30 Days of 6K Runs Fundraiser 'Liz & Dave'
- Co-op Cheque Presentation Event
- Retail Customer Services Award, Runner Up in Maidstone "Handmade with Love"
- Emma Line Ball Held

December 2022

- Rochester Dickens Festival
- Send a Gift Campaign
- Christmas Service at Baby Memorial Garden
- Santa Dave Fundraisers

January 2023

- MHS Homes Charity of The Year
- Kelly Wells invited to join Health Education England's "Trauma Informed Care Expert Group"
- Presentation at Marden

February 2023

- Chopping Locks Off Fundraiser 'David'
- MM Asked to advise as "Lived in Experience" Experts for New NHS England Training
- The Cornwallis East Kent Freeman's Talk/Cheque Presentation

March 2023

- Additional Support Group Started
- Kent Women In Business Award (Kelly Wells)
- "I am a MUM" Campaign
- Volunteer Fair (Swanley)
- Launch of Coronation Keepsakes
- Presentation with Kite Packaging

April 2023

- April Awareness Month
- New Service Launch "Baby Loss Retreat"
- Launch of Prisons Partnership in Maidstone
- Bexleyhealth Community Stall
- Hempstead Valley Annual Community Stall
- Mother's Union Talk - Isle of Sheppy
- MHS Homes Launch Van Stickers
- 30 Day Challenge Fundraiser
- London Marathon Runner 'Cameron'
- Paris Marathon Runner 'David Standfest'
- Charity Football Match 'Aylesford FC'
- Charity Football Match 'MHS Homes'

May 2023

- Community Day at Baby Memorial Garden
- MM Bear Donation to Medway Hospital 'Brook's Family'
- MHS Homes Charity Golf Day
- 100k Ultra Marathon 'Samir'
- Dragon Boat Race 'Sun Light Rotary'
- Launch of Partnership with East Sutton Park Prison

June 2023

- National Volunteer Week event recognising our volunteers at Rochester Cathedral "Be Our Guest"
- Partnership with Downsview Prison Launched
- Charity of the Year for Bearsted and Thurnham Carnival
- Presentations at Staplehurst and Meopham
- Podcast Reached (58 Countries, 687 Cities, 5,978 Downloads)

Impact 2022-23

304

People receiving a min of 6 professional counselling sessions

1,824

Counselling sessions delivered

1,500

Supported people over 12 months across our range of services

100%

All counselling service users leave MM with at least a 100% rise in their emotional wellbeing score

38

Garden plaques laid

23

Counsellors across Kent and Medway

45

Community Volunteers for Making Miracles

150

150+ knitters in the Community

Service User Outcomes



Improved relationships



Feeling more positive & confident



Feeling able to cope



Feeling less lonely and isolated

Quotes from Service Users

“The support group is a positive place to be”

Andrew

“Dads, if you’re struggling, take the help that’s available. You will get through it.”

Samir

“Everyone is so kind and helpful”

Umme

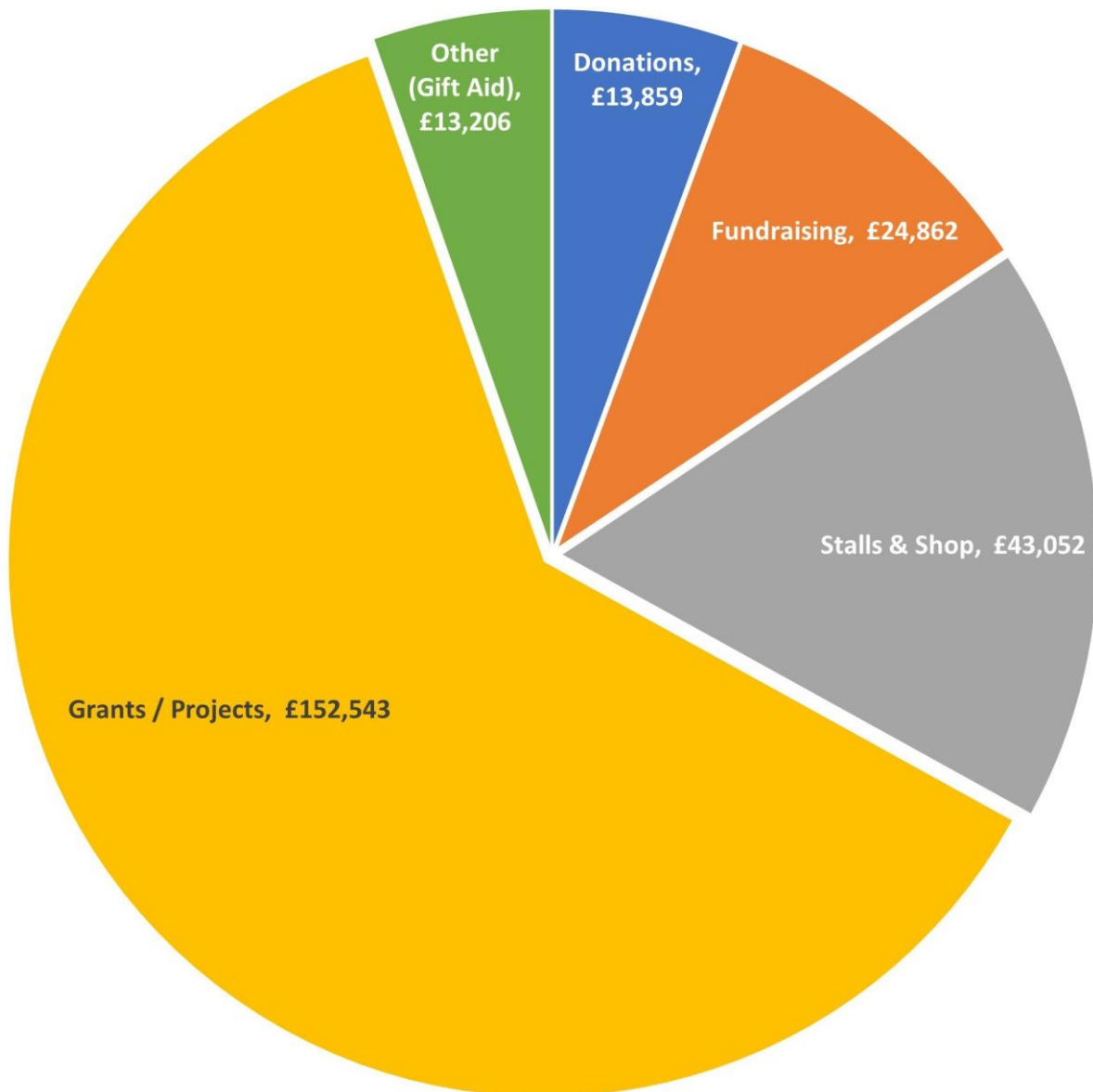
“MM helped find my confidence again, they gave me tools to focus on myself.”

Sian

Income Sources

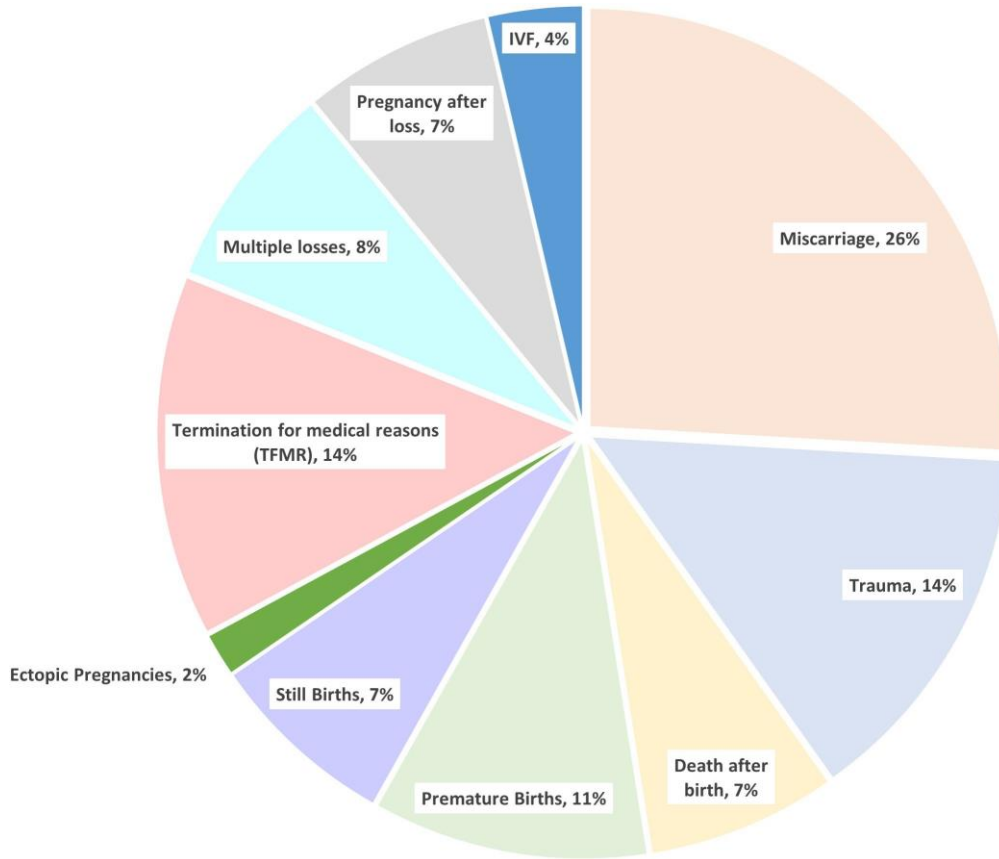
The pie chart below shows the breakdown of our income with the biggest percentage being income raised through grants.

Income Sources for year ending 30th June 2023

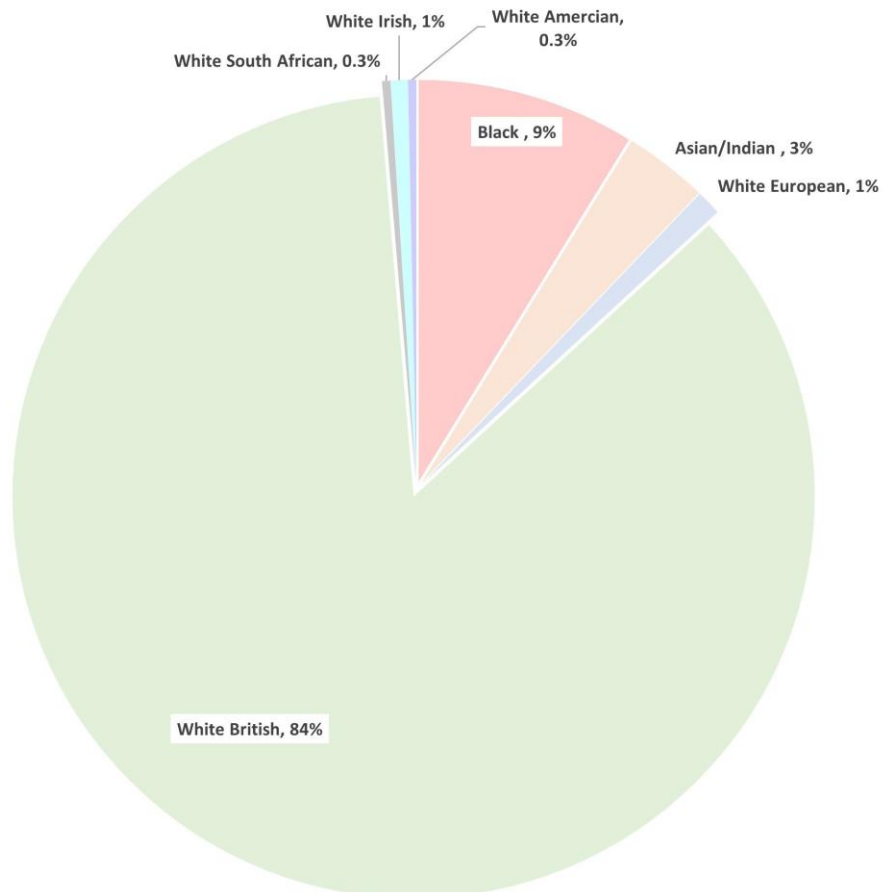


Our service user's presenting issue(s)

Making Miracles Service Users, Presenting Issues: 1st July 2022 to 30th June 2023



Making Miracles Service Users, Ethnicity: 1st July 2022 to 30th June 2023



I report on the accounts of the charity, which are set out on pages 14 & 15

The Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- Examine the accounts under section 145 of the 2011 Charities Act;
- Follow the procedures laid down in the general directions given by the Charity Commissioners under section under section 145(5)(b) of the Charities Act 2011
- State whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirements to keep accounting records in accordance with section 386 of the Companies Act 2006; and to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Charities SORP (FRS102) have not been met; or to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Signed – Genny Jones

16th November 2023

Making Miracles

(Company number 9073484 Charity number 1158233)

Statement of financial activities

(Incorporating income and expenditure account)

For the year ended 30 June 2023

	2023	2023	2023	2022
	£	£	£	£
	Unrestricted	Restricted	Total	Total
Income:				
Stalls/Shop	43,053.00		43,053.00	10,397.00
Grants/Projects	15,177.00	137,366.00	152,543.00	132,824.00
Donations & Events	38,670.00		38,670.00	53,900.00
Bank Interest	13,256.00		13,256.00	6,493.00
Other Income			-	
Total income	<u>110,156.00</u>	<u>137,366.00</u>	<u>247,522.00</u>	<u>203,614.00</u>
Expenditure:				
Grants/Projects	3,565.00	99,363.00	102,928.00	123,437.00
Donations / Event costs				
Operational running costs	2,233.00		2,233.00	4,149.00
Operational Costs	80,878.00	38,003.00	118,881.00	44,727.00
Stalls	8,044.00		8,044.00	812.00
Other				<u>3,610.00</u>
Total expenditure	<u>94,720.00</u>	<u>137,366.00</u>	<u>232,086.00</u>	<u>176,735.00</u>
Surplus/Deficit	<u>15,436.00</u>	<u>-</u>	<u>15,436.00</u>	<u>26,879.00</u>

Making Miracles

(Company Number 9073484, Charity Number 1158233)

Balance sheet as at 30 June 2023

	2023	2022
<u>Fixed Asset</u>		
Tangible assets	20,629	7011
Cash at bank and in hand		
Barclays (Grants)	64903	30824
CAF Making Miracles	71162	116393
CAF Instant Gold Saver (Reserve Account)	182005	180210
Skipton (Reserve instant access)	50000	51356
Barclays Shop Account 2	29597	20106
<u>Total Cash at bank and in hand</u>	<u>397667</u>	<u>398889</u>
<u>LIABILITIES</u>		
Accruals	NIL	NIL
<u>NET ASSETS</u>	397667	398889
<u>FUNDS</u>		
<u>Unrestricted</u>		
General Fund	100759	116393
Designated		51365
<u>Restricted</u>	296908	211034
Total Charity Funds	397,667	398,889
Total Charity Assets	418,296	405,909

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime and with the Financial Reporting standard for Small Entities (effective April 2008). The financial statements were approved and authorised by the Board of Trustees and were signed below on their behalf by the Chairman.

Sally Howells

16.11.2023

Financial Notes

Making Miracles has purchased another storage unit to support the shop activities so our assets have increased accordingly.

Our Barclays (Grants) account is funding which is restricted and which runs on a different financial year basis to that of Making Miracles.

The opening of our first shop last year has been successful and the shop takings exceeded our expectations. The shop transfers all profits to Making Miracles towards the professional bereavement support services. The shop account is shown as Barclays Shop Account.

As agreed with the Charity Commission Making Miracles has reserves to the value of one year running costs so that, in the unlikely event of closing down, there are sufficient monies to continue with our service delivery for all those already in the system and monies would transfer to another organisation that enables this to be achieved. (We have some of that funding in an easy access account with the Skipton Building Society should there be any emergency or project we needed to start immediately and the total of the two accounts makes up our one year running costs).

Taxation: The charity is exempt from tax on its charitable activities.

Fixed Assets: These are capitalised if they can be used for more than one year. They are valued at cost. The rates applied per annum are at a reduction of 25% value year on year.

Risk Assessment: The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves stated, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The Directors have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks.

Accounting Policies: There has been no change to the accounting policies (variation rules and methods of accounting) since last year, and no changes to the previous accounts

Volunteer Help: The value of any voluntary help received is not included in the accounts but is described in the charity annual report.

Legal and Professional Costs: include costs of the preparation and examination of statutory accounts, the costs of various insurances and the cost of any legal advice to Trustees on governance or constitutional matters.

MAKING MIRACLES

England & Wales - Charity number 1158233

Accounts



Making Miracles
Annual Report and Accounts
2021/2022

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Louise Mengual	Sharon Smith	Laura Shutt

Other Trustees who served in this financial year

Lynda Mitchell

Chief Executive Officer Kelly Wells

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Kent ME14 3JU

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For 2022 the total reserve fund would be £180,210.

All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within our area.

Chairman's Report

It has been an eventful year both recovering from the impact of the Covid Pandemic, the launch of several new support services and of course the opening of our shop "Handmade with Love" and it has been a privilege to steer the Board of Trustees through this period. The Board is grateful to our C.E.O. Kelly Wells whose passion, energy and drive has enabled some amazing key achievements to be delivered.

We feel we are now well established in the Medway Towns and also starting to make real impact as we expand across other parts of Kent and are particularly grateful to the Community Fund and all other funders and fund raisers for their on going support.

In this financial year our total income was £203,614 with expenditure at a level of £176,735 resulting in a carry forward amount of £26,879. Due to the different funding years from our own (which runs from 1 July to 30 June), for many of those who award us grants we usually have a substantial amount which looks unspent, however it is allocated for specific purposes within such funders particular grant period. We also have some funds still remaining from the pandemic which are in our accounts with the full agreement of our funders. (These are grants we applied for prior to the pandemic and awarded funding during the pandemic but not able to spend and will reduce significantly in the next financial year). In addition the higher level of income during the pandemic year was when we were given permission by the Charity Commission to extend our client group to those who had suffered a loss due to covid and who desperately needed our trauma and bereavement counselling services.

Our Impact Page demonstrates our success supporting over 1000 people every year across the full range of our services. Next year our priority is to engage more fully with businesses to further secure our financial future and provide even more awareness of the need for our services.

We are a volunteer led charity with a small paid team which equates to three w.t.e. plus the CEO. We have two full time Support Service Managers each of whom have a half time fundraising/admin support post. All staff have been touched in some way by baby loss. Each member of our Board of Trustees also has been touched in some way by baby loss and each individual has experience and a professional background in a key area of our work in order to drive the organisation forward successfully and support the operational team. We have 23 professionally qualified bereavement and trauma counsellors who are self-employed but work for us across the total catchment area so that wherever a service user lives we are able to offer local support as quickly as possible and usually see people within two weeks of an initial contact with them.

Making Miracles around 150 volunteers who carry out various roles from helping at our Baby Memorial Garden, knitting for our stalls and shop, working at our stalls and shop and so much more and we could not deliver what we do without their amazing support.



Sally Howells
Chairman

Founder & CEO Report

Sitting down to write this report I truly didn't know where to begin. We have had the busiest and most exciting year. I would personally say it has been our best yet.

Being able to get back to "normal" after Covid and starting up some of our much missed knitting groups was so amazing for every knitter but also our team and the wider community. To see our knitted items back on the stalls at Detling Village Hall, Hawley Garden Centre and the week long stall at Hempstead Valley Shopping Centre was just so lovely following a tough pandemic where all these wonderful things we all love to do... just... had... to.. STOP!

We have had some fantastic community support from the Medway United fundraiser which kick started the financial year to our Treasure Hunt at Swanley Park. Over Christmas we were back at the Dickens Festival, in Rochester Railway Station with Father Christmas and held community events across Kent with "Story time/ breakfast and tea with Santa" The children had the best time and it was magical watching their little faces light up after a tough 2 years. We had local businesses sponsor us with our "12 days of Miracles" and finally returned to some bucket shakes in shopping centres and supermarkets.

October saw our most successful Baby Loss Awareness campaign in conjunction with our local church. After the Baby Loss Alliance asked charities to turn buildings "Pink and Blue" for awareness we did this with hundreds of floating pink and blue umbrellas; thus meaning people had a place to go during the week and to see the beautiful display and hang their babies names with the umbrella via a wooden heart. The public's response and was simply outstanding and it is something that we will continue to grow this year. Our dads 1 in 4 video campaign sent awareness to another level and has continued to grow when speaking about men's mental health in the baby loss journey.

I had the privilege of being invited to be a part of the Medway Fetal and Maternal Medicine Centre New Parents Network and it launched in August. This is where I engaged with medical professionals as well as parents who experience trauma and loss. I am thrilled to be a part of the initiative to help improve the care of local women and shape the way the services grow in the future.

In March we received the "High Sheriff of Kent Award" which was an absolute honour, to be able to go along and hear about all the wonderful charities in the County and also to be recognised for the work we do by receiving this award. We were thrilled!

In February we launched our first "face to face" Support Group service and it has been so successful. With 21 parents both singles and couples we ran it for 12 weeks and received astonishing feedback from the attendees; it is definitely going to be part of the Making Miracles Bereavement Care Pathway moving forward.

But I think the biggest month for me of the year, which is always so special as our birthday month is April and we do not do things by halves!! In April we not only launched our beautiful "Handmade with Love" charity shop, but we also launched two new services for our families. Both local (in Kent) but also beyond. I wanted to do this to enable all families facing trauma and loss the opportunity to receive support and help. So firstly we launched our bereavement care boxes "Sent with Love" which anyone can order from anywhere and are able to buy or gift these to help ease anxiety and our mood following trauma and loss. We have them available for women, men and children.

Secondly we launched our Podcast “Baby Loss, Grief & Love” which features me discussing all things related to baby loss and trauma. I interview counselling professionals, parents, medical staff and also do some of them alone reflecting and discussing what I see doing this job and my experiences within it. This is in order for anyone, anywhere to get some “self help” and access support. We have followers Worldwide and I am really excited with how this can go in the future.

I would like to end this overview with some thank you’s to all:



the children who painted rocks and those who volunteered at our community days at the Baby Memorial Garden. We were able to hold our “Wave of Light” and “Carol around the Christmas Tree” and these events are so precious to our families who use the space to go to remember their babies



the climbers who attempted the Three Peaks Challenge, those who completed the 30 day April Awareness walking challenge and to our service users who put us forward in their workplaces – our most successful corporate fundraiser ever happened this year at GiffGaff and they raised an amazing £7.5k



the shoppers who voted with the Tesco or Asda “Tokens” in Gillingham, Ashford and Strood and to every Co-op customer who sent us their 1% from their grocery bill.

But mainly to our trustees, supporters, volunteers, staff and service users. I appreciate you all and love having you as part of the Making Miracles Family. You guys ensure no parent ever has to suffer alone through their trauma and grief and I thank you from the bottom of my heart.

Kelly

Kelly Wells
CEO & Founder



Meet the Team



TeamMM

Kelly Wells
Founder, CEO & Lead Counsellor



TeamMM

Hayley Spooner
Support Services Manager



TeamMM

Becci Johnson
Support Services Manager



TeamMM

Jodie Warman
Fundraising Administrator



TeamMM

Amy Tomsett
Fundraising Administrator



TeamMM

Sally Howells
Chairman



TeamMM

Pat Bax
Deputy Chairman



TeamMM

Linda Goss
Treasurer



TeamMM

Sharon Smith
Company Secretary



TeamMM

Lou Mengual
Trustee



TeamMM

Laura Shutt
Trustee



Providing birth trauma & baby bereavement care to parents, siblings and grandparents

	<p>Specialist Counselling</p> <p>We deliver a free professional counselling and play therapy service for trauma and loss to the whole family.</p>		<p>Baby Memorial Garden</p> <ul style="list-style-type: none"> • Private and peaceful • Personalised plaques • Siblings area 		<p>Podcast "Baby Loss, Grief and Love"</p> <p>Discussing all topics related to birth trauma and baby loss.</p>
	<p>In-House Support Services</p> <p>We provide ongoing emotional support on an informal level via our experienced support team, our private online facebook forum and face to face groups.</p>		<p>Memorial Bear</p> <p>Beautiful teddy bear with hidden zip for precious items or perhaps ashes.</p>		<p>"Sent with Love" Care Boxes</p> <p>New range of bereavement, trauma and anxiety products.</p>
			<p>Children's Book 'The Baby'</p> <p>Magical rhyming book to support children through loss.</p>		

We are THE local registered charity providing support for individuals or family members touched by the loss of a baby or has experienced a traumatic pregnancy or birth.

We have been established and providing these services across parts of Kent and Medway since 2014 and have a team of professional counsellors on hand to provide **free of charge specialist counselling**. We are the only UK Charity providing this service to the whole family ensuring our services help improve emotional well-being to everyone who has been affected.

Following on from the face to face (or via Zoom) specialist counselling or play therapy for children we have a range of excellent support services to ensure that no-one ever feels alone during trauma and baby loss.

Handmade with Love Shop



Handmade
with LOVE

By Making Miracles

A charity shop like NO OTHER

Beautiful handmade items!
All our items are made with love by
our very talented volunteers.

LOCATION:

The Mall Maidstone
Upper Level,
The Mall Maidstone,
Pads Hill, Maidstone, Kent



Our Year with Key Achievements

July 2021

- Annual Counselling Training day
- Team receive High Sheriff of Kent Award
- Medway United fundraiser (£4K)
- MM Rocks – Children’s event for Baby Memorial Garden

August 2021

- Treasure Hunt – Swanley Park
- Attended New Parents Network, Medway

September 2021

- Team attended Kent Charity Awards
- Three Peak Challenge- fundraisers

October 2021

- Baby Loss Awareness Month
- Wave of Light Service
- Sheltered from the Storm Event
- Part time admin Jodie joins the team
- Jamie Johnson fundraiser
- Mens 1 in 4 campaign video produced
- Blue Tokens, Tesco grant received

November 2021

- Community Volunteer Day at Baby Memorial Garden
- Co-op Cheque Presentation event
- Hawley stalls launched

December 2021

- Rochester Dickens Festival
- Breakfast with Santa events
- 12 Days of Miracles
- Christmas Service at Baby Memorial Garden
- Asda token event

January 2022

- Tesco tokens fundraiser

February 2022

- Launch of our Step Down Support Groups
- Hempstead stall launched

March 2022

- Successful bid enabling launch of our own Podcast
- Launch of new Therapy Boxes
- High Sheriff of Kent Awards Night

April 2022

- Opening of first shop “Handmade with Love”
- April Awareness Month
- Bucket Shake Gillingham
- 30 day challenge launched
- Launch of Making Miracles Podcasts
- Launch of Care Boxes

May 2022

- New Trustee Laura Shutt joins the Board of Trustees
- First stall in new area of Bexleyheath
- Dartford knitting group re-launch post Covid
- First knit and natter at “Handmade with Love” held

June 2022

- Annual Volunteer of the Year announced
- Part time admin Amy joins the team

Impact 2021-22

220

People receiving a min of 6 professional counselling sessions every year

1,320

Counselling sessions delivered per annum

3

Average well-being score upon entering the counselling service

8

Average well-being ending score from counselling service

1,000

Supported people over 12 months across our range of services

32

Garden plaques laid

23

Counsellors across Kent and Medway

45

Community Volunteers for Making Miracles

100

100+ knitters in the Community

Service User Outcomes



Improved relationships



Feeling more positive & confident



Feeling able to cope



Feeling less lonely and isolated

Quotes from Service Users

“The support group is a positive place to be”

Andrew

“MM have been a massive help and bought my wife back”

Matt

“Everyone is so kind and helpful”

Umme

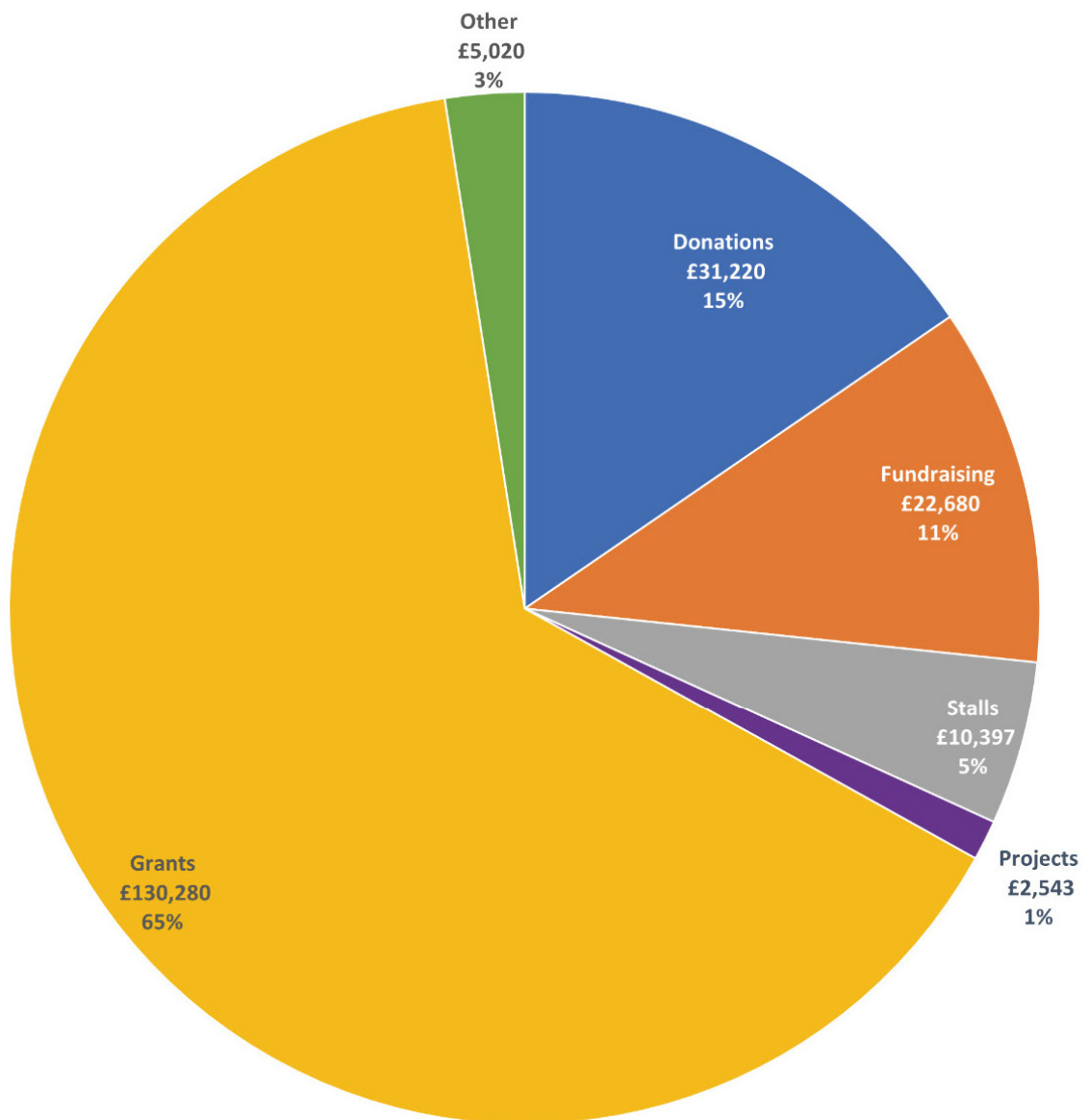
“MM have helped me not to feel alone”

Amy

Income Sources

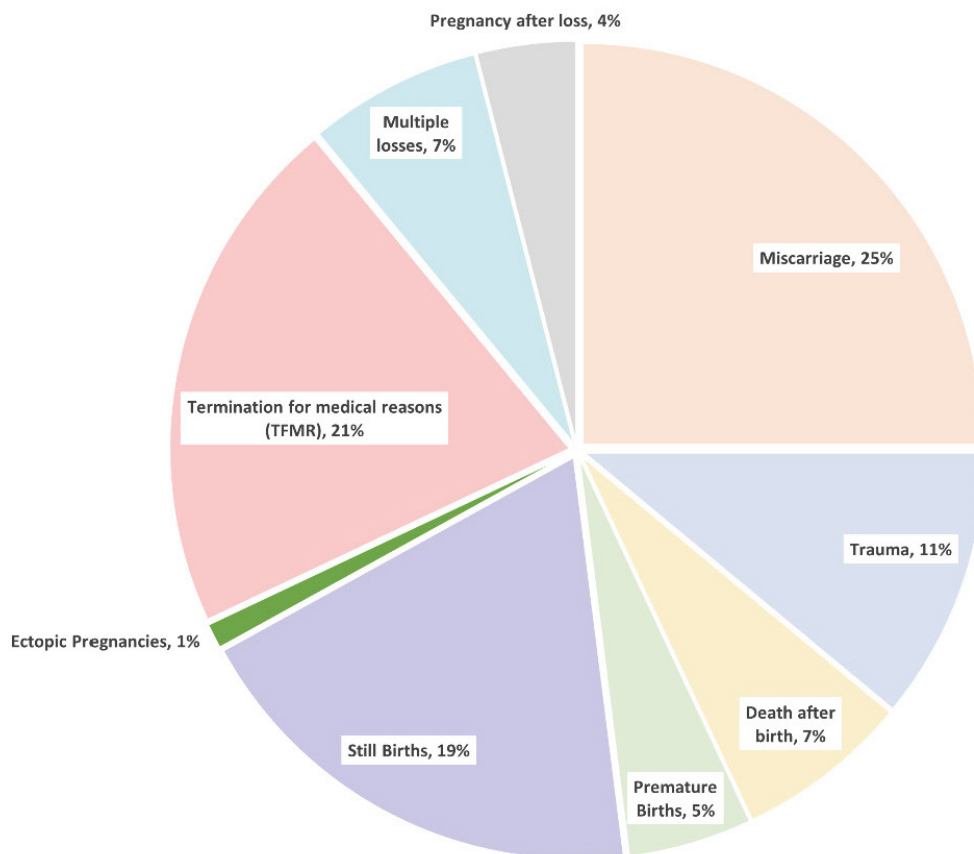
The pie chart below shows the breakdown of our income with the biggest percentage being income raised through grants.

Income Sources for year ending 30th June 2022

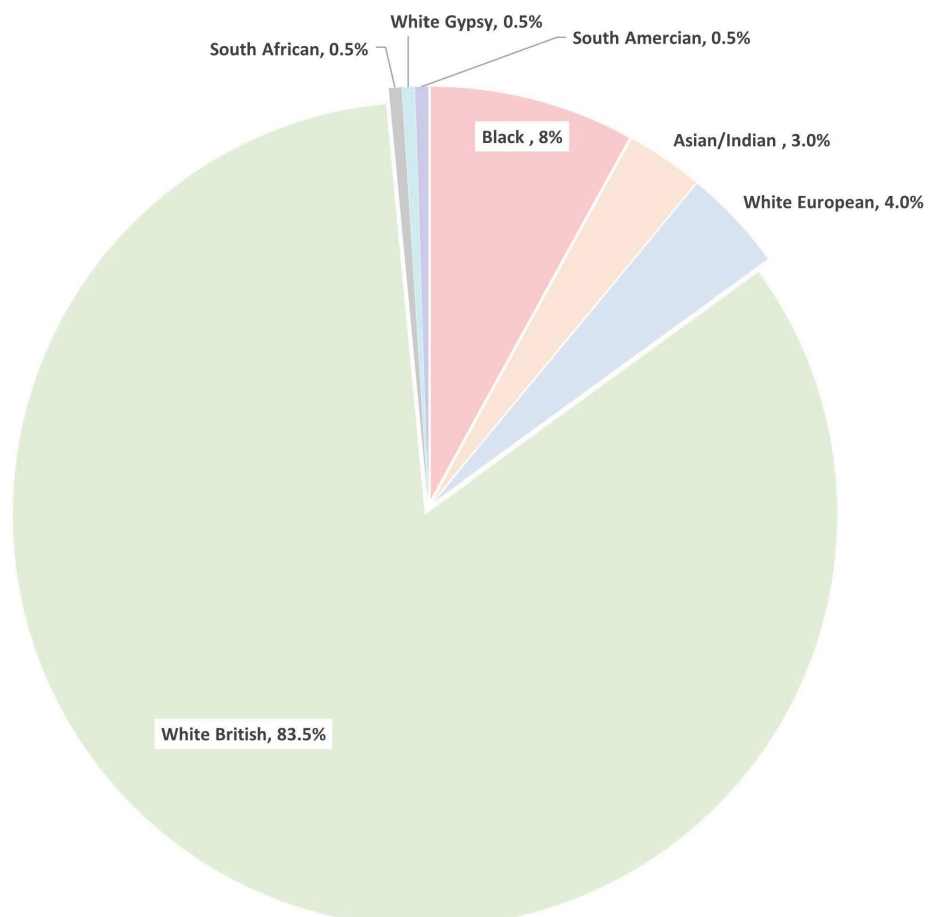


Our service user's presenting issue(s)

Making Miracles Service Users, Type of Loss: 1st July 2021 to 30th June 2022



Making Miracles Service Users, Ethnicity: 1st July 2021 to 30th June 2022



Independent examiner's report to the Trustees of Making Miracles

I report on the accounts of the charity, which are set out on pages 14 and 15.

The Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- Examine the accounts under section 145 of the 2011 Charities Act;
- Follow the procedures laid down in the general directions given by the Charity Commissioners under section under section 145(5)(b) of the Charities Act 2011
- State whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirements to keep accounting records in accordance with section 386 of the Companies Act 2006; and to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Charities SORP (FRS102) have not been met; or to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed



Date: 12 October 2022

Genny Jones

Making Miracles

(Company number 9073484 Charity number 1158233)

Statement of financial activities

(Incorporating income and expenditure account)

For the year ended 30 June 2022

	Unrestricted	Restricted	Total	Total
	Funds	Funds	Funds	Funds
	2022	2022	2022	2021
	£	£	£	£
Income:				
Stalls	10397		10397	5575
Grants/Projects		132824	132824	180877
Donations & Events	38116	15784	53900	26988
Bank Interest &				4
Other Income	6493		6493	47,632
Total income	55,006	148608	203614	261,076
Expenditure:				
Grants/Projects		123437	123437	140628
Donations / Event costs	4149		4149	1759
Operational running costs	44727		44727	10423
Stalls	812		812	
Legal & Professional costs	2034		2034	685
Volunteer & Trustee expenses	1576		1576	598
Total expenditure	53298	123437	176735	154093
Net Incoming Resources				
Transfer Between Funds	1708	25171	26879	106982
Total Funds C/Forward	1708	25171	26879	106,982

Making Miracles

(Company Number 9073484, Charity Number 1158233)
Balance sheet as at 30 June 2022

Fixed Asset

Tangible assets	7011	9348
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Cash at bank and in hand

Barclays (Grant)	30824	34658
------------------	-------	-------

CAF Making Miracles	116393	76877
---------------------	--------	-------

CAF Instant Gold Saver (Reserve Account)	180210	200092
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CAF Covid 19	0	8546
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CAF 12 month fixed	51365	50000
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Barclays (2) account	20,106	0
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Total Cash at bank and in hand	398898	370173
---------------------------------------	---------------	---------------

LIABILITIES

Accruals	NIL	NIL
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NET ASSETS	398898	370173
-------------------	---------------	---------------

FUNDS

Unrestricted

General Fund	21550	76877
--------------	-------	-------


Restricted	325983	243296
-------------------	--------	--------

Designated	51365	50000
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Total Charity Funds	398898	370173
----------------------------	---------------	---------------

Total Charity Assets	405909	379521
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The financial statements were approved and authorised by the Board of Trustees and were signed below on their behalf by the Chairman.


Signed

12.10.2022
Dated

Name: Sally Howells - Chairman

Financial Notes

The pie chart showing the levels of income for this financial year demonstrates our creditability and confidence that funders have to make awards to us as a safe, secure and well managed charity which delivers its targets on time and within budgets.

Management of Finances: Making Miracles manages our operational accounting through Quickbook which is managed by one of our Trustees. The Board of Trustees receive full financial information prior to each Board meeting enabling a regular review, discussion and a firm control on the finances of the charity.

Depreciation Expenses: Depreciation is calculated at a rate to write off assets over their estimated useful life. The rate applied on our fixed assets is 25% on a Reducing Basis.

For clarity the Barclays (Grants) bank account is our Community Fund account as this has to be held in a separate bank account to all other grants. Our funding year however does not match our own financial year so we would expect to be showing this level of funds at our own year end. This account is always restricted funds.

Our CAF general account is made up of other grants, donations, projects, fundraising events and other income some of which are also restricted as they are for particular projects or services and may only be spent on those activities. For this year the restricted income held within this account is £145,773 with £57,841 unrestricted giving a total income of £203,614.

Our other CAF account is our Designated Fund enabling the Board of Trustees to respond to emergencies.

Our Barclays 2 Account is our new "Handmade with Love" shop account which has grant monies within it and is restricted to support rents and utilities etc during our first year of operation. At the end of each financial year any profit made will be transferred into our main Making Miracles General Account as agreed by the Board of Trustees.

Our Reserve Account holds monies, as stated within our Articles of Association, to provide one year operational costs plus the cost of staff redundancies should Making Miracles have to close down. This will ensure that all clients already part of any of our services will be able to complete those and the staff involved will be there to support them through this period.

Taxation: The charity is exempt from tax on its charitable activities.

Fixed Assets: These are capitalised if they can be used for more than one year. They are valued at cost. Depreciation is calculated at a rate to write off the cost of tangible fixed assets over their estimated useful lives. The rates applied per annum are at a reduction of 25% value year on year.

Risk Assessment: The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves stated, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The Trustees have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks. There is a comprehensive Risk Assessment in place which is maintained and reviewed.

Volunteer Help: The value of any voluntary help received is not included in the accounts but is described in the Directors' annual report.

Legal and Professional Costs: Include costs of the preparation and examination of statutory accounts, the costs of various insurances and the cost of any legal advice to Directors on governance or constitutional matters.

Correction of legacy formatting error: The previous balance sheet understates the unrestricted balance by 31k and overstates the restricted balance by the same amount. This has now been amended.

Payments to Trustees: No payments were made to Trustees other than subsistence allowances such as mileage for meetings. Total expenditure for reimbursement of Trustee and Volunteers for this period was £1,576.

MAKING MIRACLES

England & Wales - Charity number 1158233

Accounts

Making Miracles

(Company number 9073484 Charity number 1158233)

Trustee's Report and Financial statements

For the year ended 30th June 2021

Making Miracles

Legal and Administrative Information

Registered Charity number: 1158233

Registered Company number: 9073484

Principal address

7 The Street
Detling
Kent ME14 3JU

Directors (Trustees)

Sally Howells	Chairman
Patricia Bax	Deputy Chairman
Sharon Smith	Company Secretary
Linda Goss	Finance Trustee
Lynda Mitchell	
Siobhan Harfield	
Louise Mengual	

Bankers

Barclays Bank
Charities Aid Foundation
Shawbrook Trust

Independent examiner

Genny Jones, 71 St Marks Avenue, Gravesend, Kent, DA11 9LN.

Making Miracles

Contents

	Page
Directors' (Trustees') annual report	4-5
Independent examiner's report	6
Statement of financial activities	7
Balance sheet	8
Notes to the accounts	9

Making Miracles

Trustees' Report for the year ended 30th June 2021

The Trustees present their report and accounts for the year ended 30 June 2021

Governance And Management

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 05/06/2014 and most recently amended 25 June 2020. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

The methods adopted for the recruitment and appointment of new Trustees

In the event of needing new Trustees the charity publishes invitations on social media and through existing links with volunteers and supporters of the Charity. People firstly have a telephone interview with the Chairman, they then provide information including a pen picture about themselves which is circulated to all existing Trustees. Trustees have 7 days to object advising why any objection is forthcoming. Arrangements are then made for the Chairman to meet them to go through the role and responsibility of being a Trustee and if they still wish to do so and they are suitable they are then put forward at a Board meeting. Induction and then ongoing support and training is provided as and when needed.

Charitable Objective

To provide members of the public professional bereavement and trauma counselling and other informal and formal support services and resources in order to reduce mental health issues and improve emotional well being for themselves and their families as needed in the UK.

Charitable Aims

1. Providing appropriate personal, professional, emotional and practical support to our service users and their wider family network including partners, siblings and grand-parents in relation to baby loss and miscarriage and adapting our services to meet the needs of other client groups as needed.
2. To raise the profile of issues surrounding miscarriage, baby loss and other issues affecting those other groups we support who have lost in order to make the public more aware of the need for services and the need for such issues to be discussed more openly.
3. Developing new support services as identified by our service users
4. Finding new ways of raising funds to ensure the sustainability of our organisation for the benefit of the public
5. To promote volunteering in the wider community engaging them in fulfilling opportunities to raise funds for our charity and, at the same time, promote their own personal wellbeing;
6. Taking care of our staff and volunteers and recognising the value they add to the organisation

Summary of the main activities undertaken for the public benefit

1. To provide to members of the public professional counselling services and other informal support services for bereavement, trauma or loss in order to reduce mental health issues and improve emotional well being for themselves and their families.
2. To promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds for the provision of services which the charity provides and, at the same time, promote their own personal well being.
3. To respond to local and national issues and use the experience we have to support other client groups as needed.

Summary of the main achievements during the year 2020/2021

- Continuing to respond to the Coronavirus pandemic, successfully securing finances and expanding our services to support families who have lost someone to the disease.
- Provision of dedicated emotional support services to children via schools
- Continue to secure funding for a range of support services and resources for individual projects
- Increase in recruitment of number of qualified professional bereavement and trauma counsellors
- Increase in the number of volunteers
- Raising public awareness of charity through range of media and social networking
- Continued maintenance of our Baby Memorial Garden, in Rochester, Kent.

The charity's policy on reserves

The charity has a policy which has enabled one years running cost to be secured in a separate General Account in order to ensure that should the organisation cease to exist all families receiving professional bereavement and counselling services at that time would be able to complete their sessions still free of charge from an alternative provider. All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within our area.

Independent examiner's report to the Trustees of Making Miracles

I report on the accounts of the charity, which are set out on pages 7 & 8.

The Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- Examine the accounts under section 145 of the 2011 Charities Act;
- Follow the procedures laid down in the general directions given by the Charity Commissioners under section 145(5)(b) of the Charities Act 2011
- State whether particular matters have come to my attention.

Basis of independent examiner's report

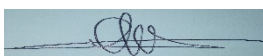
My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. Which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 386 of the Companies Act 2006; and
to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Charities SORP (FRS102) have not been met; or
to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed



Date: 1st October 2021 Genny Jones

Making Miracles (Company number 9073484 Charity number 1158233)
Statement of financial activities
(Incorporating income and expenditure account)

For the year ended 30 June 2021

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Income:				
Stalls	5575		5575	9693
Grants/Projects		180877	180877	126,916
Donations & Events	7875	19112	26988	45,884
Bank Interest	4		4	17
Other Income	47,632			18,180
Total income	61086	199989	261075	200,673
Expenditure:				
Grants/Projects		140628	140628	86,419
Donations / Event costs	1759		1759	4,315
Memorial Garden				
Salaries & Sessional workers				40,561
Operational running costs	10423		10423	8,850
Legal & Professional costs	685		685	751
Volunteer & Trustee expenses	598		598	1,713
Training				
Total expenditure	13465	140628	154093	142,609
Net Incoming Resources				
Transfer Between Funds	47621	59361	106982	58,064
Total Funds C/Forward	47621	59361	106982	58,064

Making Miracles (Company Number 9073484, Charity Number 1158233)
Balance sheet as at 30 June 2021

	2021	2020
<u>Fixed Asset</u>		
Tangible assets	9348	11205
<u>Cash at bank and in hand</u>		
Barclays	34658	72250
CAF Making Miracles	76877	92999
CAF Instant Gold Saver (Reserve Account)	200092	50656
CAF Covid 19	8546	7364
CAF 12 month fixed	50000	40068
Total Cash at bank and in hand	370173	263337
<u>LIABILITIES</u>		
Accruals	NIL	NIL
<u>NET ASSETS</u>	370173	263337
<u>FUNDS</u>		
<u>Unrestricted</u>		
General Fund	76877	70006
Designated fund	50000	40068
<u>Restricted</u>	243296	153263
<u>Total Charity Funds</u>	370173	263337

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime and with the Financial Reporting standard for Small Entities (effective April 2008). The financial statements were approved and authorised by the Board of Trustees and were signed below on their behalf by the Chairman.

Signed *S Howells*

Dated *1 October 2021*

Name Sally Howells - Chairman

Making Miracles

Notes to the financial statements accounts For the year ended 30th June 2021

1. Accounting policies

1.1 Basis of the preparation of the accounts

These financial statements have been prepared under the historical cost convention and in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP revised 2005), the Financial Reporting Standard for Smaller Entities (effective April 2008) and the provisions applicable to companies subject to the small companies regime under the Companies Act 2006.

1.2 Incoming resources

All material incoming resources have been included on a receivable basis – i.e. they are included if the date receivable falls within the period covered by these accounts.

1.3 Resources Expended

These have been analysed using a natural classification.

2. Grants & Donations

The Charity has received a number of grants and donations for specific restricted projects this year including additional grants for the new Coronavirus Services. However many of the existing projects already funded during the financial year were frozen on lockdown in March 2020 which have continued into this financial year as the charity was unable to operate and, therefore, there are significant restricted monies held which will transfer into the next financial year period. All funders of grants held and move into the next financial year have given approval to services re-starting as soon as the charity is able to do so. Coronavirus monies are also held in the same way ready for immediate start when allowed.

3. Trustees and Volunteer expenses

During this period, a total of £598.08 was reimbursed to individual Trustees and volunteers for expenses incurred.

4. Training

Two members of staff completed their Certificate in Counselling Skills training in the last financial year period.

5. Independent examination and accountancy services

During the period, the cost of the examination and accountancy services was £100

6. Fixed Assets

Motor Vehicles are stated at cost less accumulated depreciation. Depreciation is calculated using reducing balance at a rate of 25%. Land & Buildings are stated at cost less accumulated depreciation. Depreciation is calculated using the straight-line method over 5 years.

7. Funds

The Restricted fund is subject to conditions by the funder/donors and set aside for specific projects only. The Reserve Account Fund is the charities reserves in accordance with the Reserve Policy of Making Miracles.