

Annual Review: Oct 2023 -Sept 2024



Towcester

**Foodbank**

**Ending Hunger Together**

# A Thank You to Our Donors

Without our donors we would not be able to help anyone.....

- In total over 21 tonnes of food was donated in the year (32 tonnes in 2022/23) equating to £50,690 using a value/kg from Trussell.
- In addition, 5,983kg of food was purchased using £15,541 from monetary donations (2022/23 – 5,675kg at a cost of £19,073)



# Donation Points

## Supermarkets:

Tesco  
Waitrose  
Aldi  
B&M  
Co-op  
One-Stop Shop

## Churches:

St Lawrence Church (Towcester)  
St John the Baptist Church (Abthorpe)  
Holy Cross Church (Pattishall)  
St Mary Magdalene (Helmdon)





# Sources of food donations

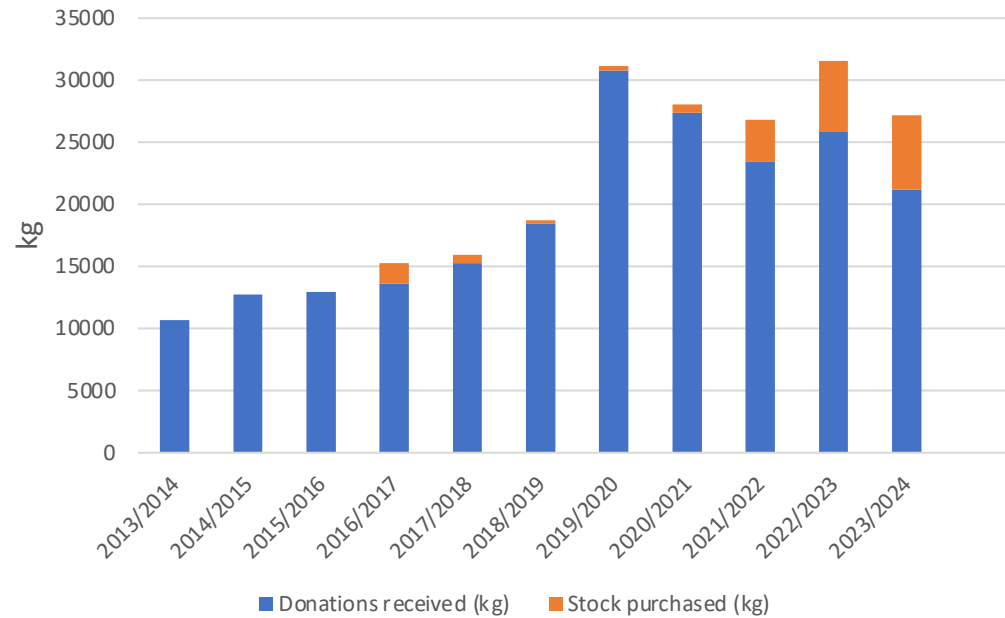
Donor	2023/24	2022/23
	Kg	Kg
Supermarkets	14,086	16,474
Churches	2,193	2,973
Private Individuals	1,413	3,624
Schools / Nurseries	1,576	1,871
Community Groups	572	807
Corporate Organisations	965	2,001
Charities	380	348
<b>Total Donations</b>	<b>21,185</b>	<b>28,098</b>



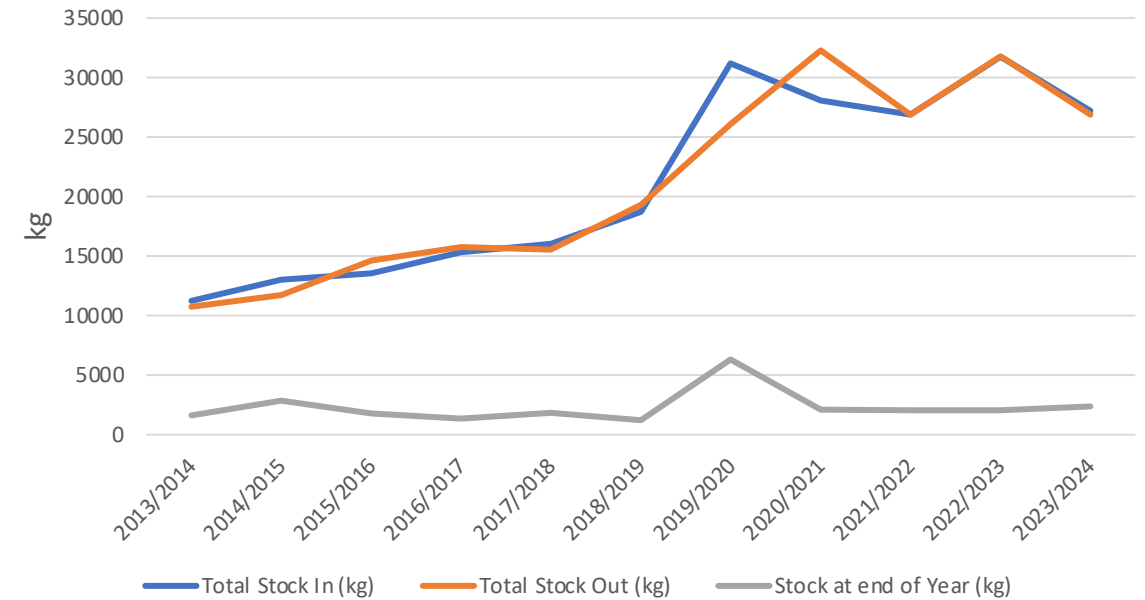


# Snapshot Food Donations Over the Past Decade (in kg)

Donations and Stock Purchased 2013 - 2024



Total Stock In and Out 2013-2024



# Year Snapshot – How was Food

- During the year, 985 vouchers (2022/23 - 1,069) were fulfilled providing support for 2,734 people (2022/23 – 3,208). Of these 1,144 were children (2022/23 - 1,457)
- A total of 24,522kg (2022/23 – 29,425kg) of food and household items was distributed to local people in need, with an additional 27kg to other foodbanks in need of supplies
- Our numbers may be lower than last year, but over the longer period they continue to increase, despite a huge growth in social food providers in our area



*\* Figures do not represent number of individuals, they include people / families who need to make repeat visits*

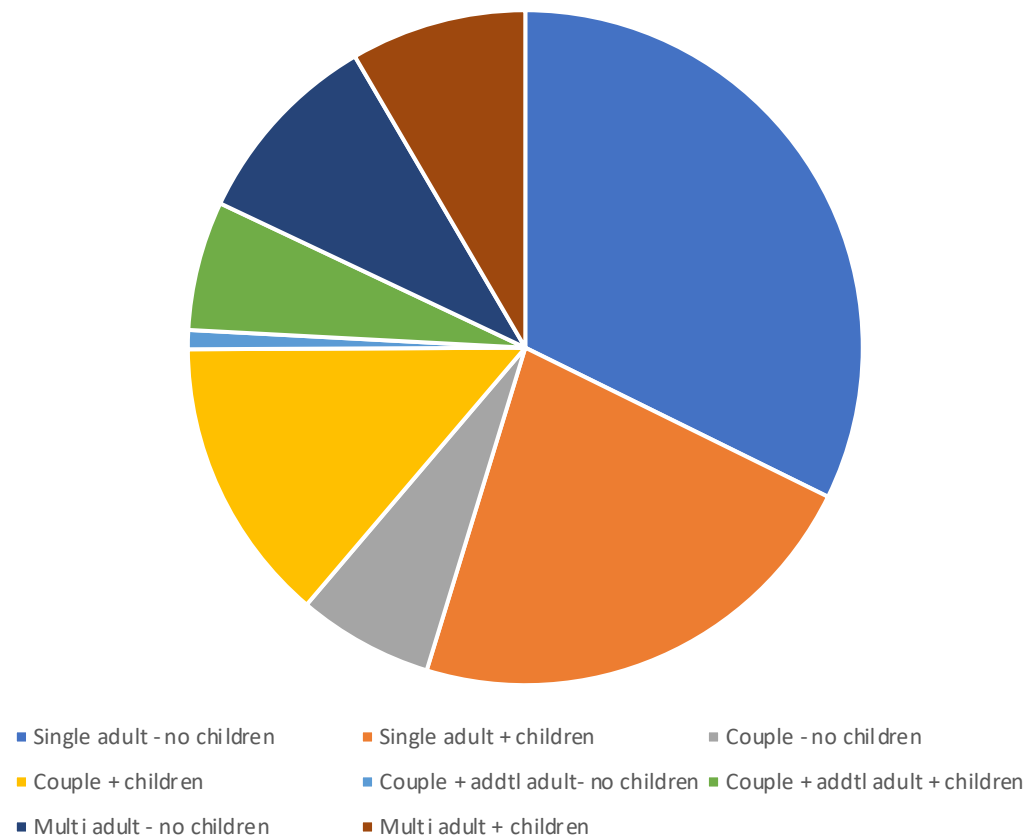


# Year Snapshot – How was Food

- 556 (56%) [2022/23 - 577 (54%) ] vouchers issued were for people living in the wards of Towcester and Roade.
- We have over 30 active local partner agencies who issue vouchers to those in crisis
- Around 5% of vouchers were issued by West Northants Council, 14% by schools and nurseries, 7% by medical centres, 7% by Citizens Advice and 5% by Grand Union Housing Group. 50% were issued by the Foodbank to guests who came directly to obtain a food parcel.
- 32% of vouchers were for single adult households
- 17% were for households of 2 or more adults
- 22% for single parent families
- 28% were for families

# Year Snapshot Households Receiving Food

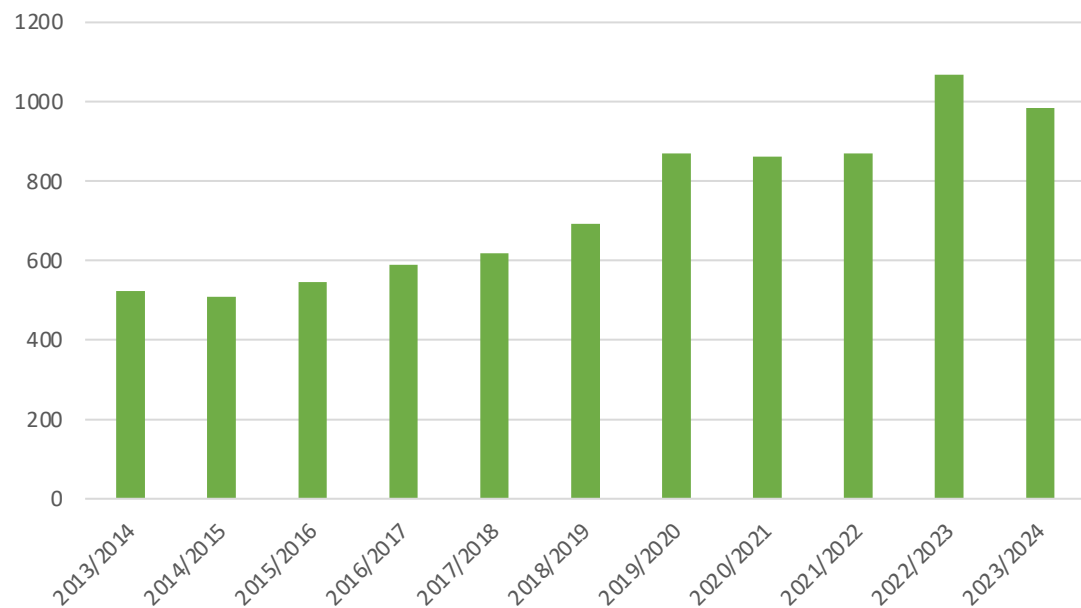
Household Structure 2023 - 2024



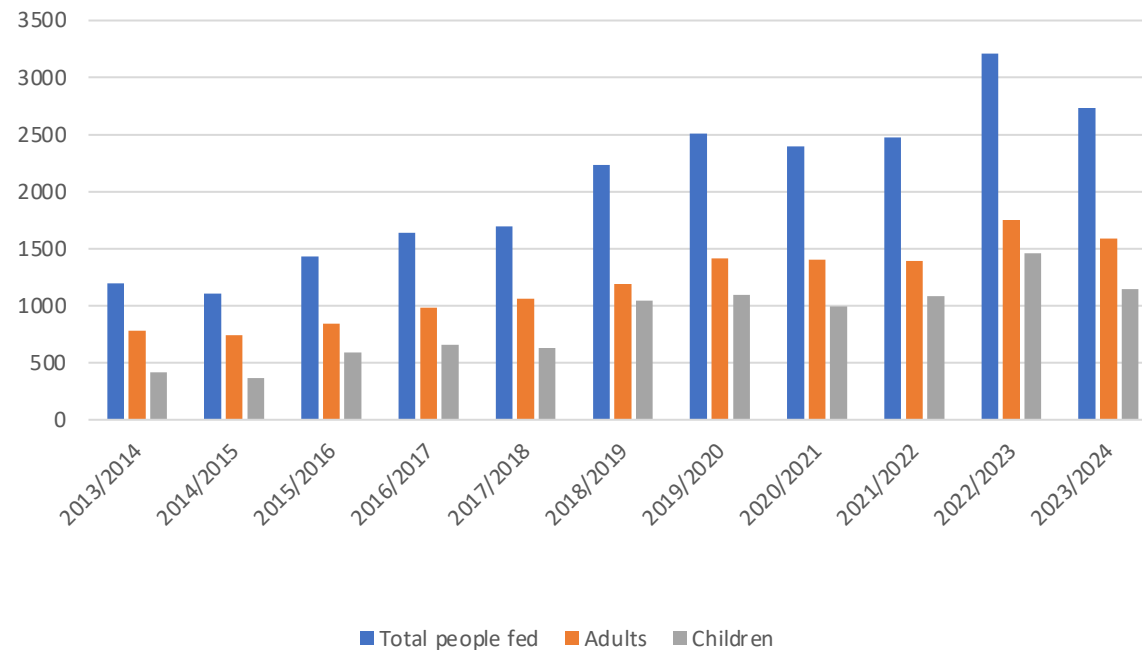


# Snapshot Food Issued Over the Past Decade (in kg)

Vouchers Fulfilled 2013 - 2024

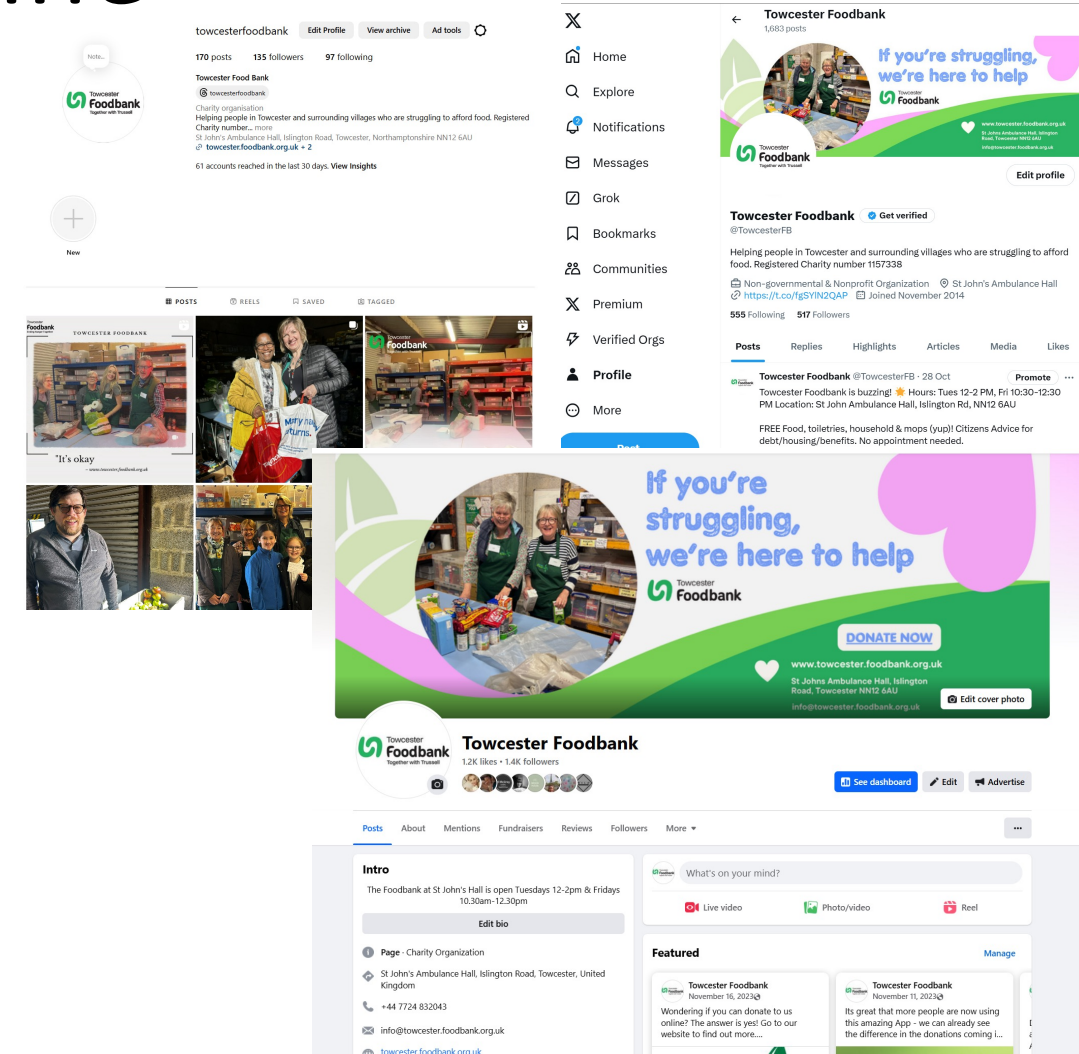


People Fed 2013 - 2024



# Towcester Foodbank Online

- We now have a presence on Facebook, Linked-In, Instagram and X, with a potential reach within the local community of 55,799 people
- Our new website will be going live in the next couple of months
- We have extended our current platforms to gain Instagram and YouTube presence
- Many guests are now accessing our service through Facebook Messenger.
- Our Just Giving page has contributed £4694 to our funds, including Gift Aid.
- We launched a “Nifty Nuggets” video on YouTube giving tips on how to save on energy bills.





# Additional Highlights

- We continue to provide a range of fresh fruit for our guests to choose from, as well as a selection of toiletries.
- With a grant from National Grid Electricity Distribution Community Matters we gave out Winter Warmer bags to 94 households.
- Over December 2023, in addition to normal bags, we provided 126 Christmas Food Hampers and gave out 131 books and 58 book tokens to children and teenagers in families accessing the foodbank.
- With The Moghul Rooms Indian Restaurant, we gave out vouchers for a hot take-away curry .



# Additional Activities

- From September to February we issued 102 supermarket vouchers to our guests as part of the Household Support Fund 4 scheme run by WNC & Northamptonshire Community Foundation (NCF). Using a grant of £4,500 subsequently received from NCF, we issued a further 73 supermarket vouchers to our guests during July and August.
- With The Wharf Distillery we were able to provide children's activity packs to support families over the summer holidays.
- The partnership with Citizens Advice continues with an adviser present at both sessions during the week. Over the year the service saw 194 of our guests, improving their financial situation by a total of over £244,000.
- Using funds from HSF(5) we gave out bags of household cleaning items and also operated a pilot scheme with Towcester Community Larder to move people into more sustainable food provision.



**Citizen's Advice**  
with a cuppa



If you're worried about debts, benefits, or anything else

Tues 12.00pm - 2.00pm  
Wed 10.30am - 12.30pm

St John's Ambulance Hall  
Slingson Road  
Towcester  
NN12 6EX  
towcester.foodbank.org.uk  
07724 832043

**No appointment necessary!**





# Trustees – the Current Board

- Chair: Helen Garton – Sept 2018
- Treasurer: Daniel Garratt – Oct 2024
- Secretary & Safeguarding: Gill Manning-Smith – Oct 2023
- Operations Manager: Emma Killick – Jun 2021
- Volunteer Co-Ordinator: Michele Rogers – Oct 2024
- Quartermaster: Cliff Henson – Jun 2021
- Communications: Annie Dickens – Oct 2023

## Board of Trustees



Helen Garton  
Chair of Trustees



Cliff Henson  
Trustee Stock Control



Gill Manning-Smith  
Trustee Safeguarding



Emma Killick  
Trustee Operations



Annie Dickens  
Trustee Comms



Michele Rogers  
Trustee Volunteers



Daniel Garrett  
Trustee Finance



# A Big Thank You to our Volunteers



We have a great team of around 60 volunteers fulfilling a variety of jobs, and contributing to the friendly welcoming atmosphere of our Foodbank.

# Finance Report - Key Points

## 01/10/23 – 30/09/24

Income and expenditure	Year Ended			
	30 <sup>th</sup> September 2024		30 <sup>th</sup> September 2023	
£	Unrestricted	Restricted	Unrestricted	Restricted
Donations and Grants received	35,997	29,638	37,933	22,770
Expenditure				
Food & Supplies	15,541	12,800	19,073	
Rent	5,712		3,873	
Food vouchers funded by TFB	0		8,137	
Citizens Advice	0	21,657	2,208	4,331
Equipment	311		2,123	167
Other expenditure	8,201		3,281	

## Finance Report - Key Points cont'd

### 01/10/23 – 30/09/24

Overall we had surplus unrestricted income over expenditure which is being held in reserve.

Restricted income was received to fund our commitment to the provision of ongoing advice from Citizen's Advice at each session.

RESERVES £	Unrestricted	Restricted	Total
At the beginning of the year	33,599	17,348	50,947
Surplus/(Deficit in the year)	13,192	(4,820)	8,372
Closing balance	46,791	12,528	59,319





Towcester

**Foodbank**

**Ending Hunger Together**