

**WELWYN HATFIELD WOMEN'S REFUGE AND SUPPORT SERVICES CIO  
TRUSTEE'S REPORT AND  
UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

## Welwyn Hatfield Women's Refuge and Support Services CIO Contents

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# Welwyn Hatfield Women's Refuge and Support Services CIO Trustee's Report For The Year Ended 31 March 2025

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The trustee presents her report and the financial statements for the year ended 31 March 2025.

## Objectives and Activities

### Aims and Objectives

#### Chairman's Report

As Chair of WHWR, it is both a privilege and a responsibility to present this year's report – a reflection on another year of vital, life-saving work carried out in the face of relentless need.

Let us be clear: the need for refuges like ours has never been greater.

Behind every door we open is a story of survival – of a woman who has summoned unimaginable courage to flee abuse, often with nothing but her children and the clothes on their backs. The fact that refuges still need to exist in 2025 is both a sobering reminder of the scale of domestic abuse, and a powerful testament to the role we play in confronting it.

This year, our refuge provided safe haven, specialist support, and the first steps toward healing for women and children whose lives were torn apart by violence, fear, and control. For them, we are more than a building — we are a lifeline.

We are proud to lead from the front — not only in response, but in innovation. This year, we launched one of the first dedicated older persons unit for women aged 60 and over fleeing domestic abuse. Too often, older women are overlooked in the national conversation, their experiences hidden by stigma, shame, or silence. Our new unit recognises that abuse does not discriminate by age, and that older women need — and deserve — support tailored to their specific needs. This is not just a step forward for our refuge, but we hope, a signal to the wider sector that inclusion must mean everyone.

I want to express my deepest gratitude to our incredible refuge team. You are the frontline of safety and change. The strength, care, and professionalism with which you meet crisis after crisis is extraordinary. You support people through their darkest moments with compassion and skill, and you do it day after day, often unseen, but never unfelt.

To our dedicated trustees — thank you for your leadership, your integrity, and your unwavering commitment to this cause. In a landscape that is increasingly challenging, your oversight and vision ensure we remain strong, accountable, and future-focused.

But make no mistake — we are operating in a climate where demand outstrips capacity, where funding is fragile, and where women are still being turned away due to a lack of space. This is unacceptable. Access to safety should never depend on luck, postcode, or availability.

As we look ahead, we must be bold. We must continue to fight — for funding, for awareness, and for a future where no woman or child has to live in fear. Because refuges are not optional. They are essential. And every day, they save lives.

Thank you to every member of our staff, every trustee, every supporter, every person who has generously donated, and most importantly, every woman who has walked through our doors and shown us what true courage looks like. We exist because of you, and for you.

In solidarity and gratitude,

**Kat Araniello**

Chair of the Board of Trustees  
WHWR

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**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Trustee's Report (continued)**  
**For The Year Ended 31 March 2025**

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## **Aims and Objectives - continued**

The charity's charitable objects are:

1. The relief of emotional distress and suffering and the preservation and protection of the mental, and physical health of women and children in Welwyn Hatfield who have suffered or are exposed to domestic violence and abuse in particular by the provision of temporary accommodation, advice, information, practical and emotional support, drop-in sessions, a telephone helpline, specialist children's services and by such other means as the trustees may determine.
2. To educate the public in the causes and effects of domestic violence and abuse and the prevention thereof.

## **Public Benefit**

The charity provides crisis accommodation, advice, information and trauma-informed and responsive support for women and children fleeing or recovering from domestic violence including high risk of domestic homicide or serious harm. Women and children arrive from all areas of England, Wales and sometimes Scotland.

The trustees confirm that they have complied with the requirements of Section 17 of the Charities Act 2011 to have due regard to the Charity Commission's guidance on public benefit.

## **Achievements and Performance**

### **Main Achievements**

#### **A Year of Growth, Support & Community**

It's been a busy and emotional year at the refuge, with many complex cases coming through our doors. Our dedicated team has worked tirelessly to support vulnerable families from all walks of life, each with their own story and unique needs. We've welcomed those with no recourse to public funds, families fleeing honour-based abuse, and others escaping physical, emotional, or sexual violence.

Each family receives a personalised support plan, ensuring their individual needs are met with care and dignity. Staff have also completed specialist training in trauma (in both adults and children), and we've developed our own in-house programme to provide ongoing emotional support.

We're proud of the compassionate, client-led approach our team takes, working at each person's pace, always keeping their wellbeing front and centre.

**Building Connections That Matter**

Stronger local partnerships have been a huge part of our success. Our family lead has built a great relationship with the local primary school, which has visited the refuge to better understand how we work. This has helped align the support children receive at school with what they experience here, creating a more consistent and supportive environment.

#### **Raising Awareness and Support**

In June, we hosted our first ever garden fête in support of breast cancer research, a cause close to our hearts. It was a fantastic event that raised £550 and welcomed guests including the Mayor and the MP for Welwyn Hatfield. The day helped raise our profile locally and celebrated just how far we've come.

#### **Support That Feels Like Home**

Thanks to the amazing support from Morgan Sindall, we've made huge improvements to the house and garden. They donated time, materials, and even presented us with a generous cheque to help continue the transformation.

The garden now features a new patio, sensory planting, and plenty of seating, creating a peaceful space for residents to relax and connect. Our newly refurbished living room has also become a true hub of the house, a warm, welcoming place where families come together for movie nights, chats, and shared moments that rebuild that sense of home.

**Small Details, Big Impact**

Many families arrive with little or nothing. That's why we make sure each bedroom is ready with fresh bedding, toiletries, and age-appropriate toys for the children. We also provide essentials like food, nappies, and school uniforms, so children can feel confident and comfortable as they settle into a new school. It's the small, thoughtful touches that help families feel safe, seen, and cared for during an incredibly difficult time.

#### **Activities & Celebrations**

We've packed the year with a wide variety of activities, including mindfulness sessions, yoga, beauty therapy, cake making and decorating, arts and crafts, and more, all led by talented local professionals and received with great enthusiasm.

We've also celebrated many special occasions together:

International Women's Day, Pancake Day, Easter, Diwali, Eid, Halloween, and many birthdays, all filled with music, laughter, lovely gifts, and delicious food.

Christmas was a true highlight, with staff and residents teaming up to cook a festive dinner and share in the joy. The children's party the next day was full of smiles, with Santa stopping by to hand out presents.

For Galentine's Day, we hosted a charming afternoon tea, with beautiful china and teacups kindly loaned by a local business, making it a truly special experience.

#### **A Trip to Remember**

Thanks to generous funding from the Happy Holidays charity, we enjoyed a fantastic day at the beach. For many of the children, it was their first time seeing the sea and building sandcastles, an unforgettable experience for all. Glorious sunshine, sandy toes, and ice cream made it a perfect summer outing.

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**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Trustee's Report (continued)**  
**For The Year Ended 31 March 2025**

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**Main Achievements - continued**

**Older Residents, Stronger Bonds**

Over at our older persons' house, we've seen lovely friendships develop, with residents benefitting from tailored support in a quieter setting. They've also joined in with activities at the main house, striking a great balance between community connection and peaceful living.

**Clients' voices**

*"Without the support from the staff in refuge I think I would have gone back"*

Mary age 58

*"Times may have been tough, but you have stood with my girls and I all the way through, you have taught us to be strong, positive and to love and trust again, thank you all so much"*

Joy 32 and daughters 7 and 10

*"A thousand words cannot express the warm gratitude in our hearts; you have been here for us every step"*

Yalda 39

*"Seeing a smile and receiving a hug when I arrived made me cry, but they were the first happy tears for a long time"*

Daniella age 22

*"My children have had more cuddles since being here than from when they were babies, I can sleep knowing they are safe and happy"*

Diane 45 with two children 6 and 8

*"Going into refuge, admitting I had failed, it was my rock bottom, if I had known everything I would find here, friends, a lovely room, somewhere to sit and talk with others, help with my worries and my debts, I would have run away a lot sooner"*

Jenny age 54

*"My advice to anyone who fears leaving, you are not alone, we are a family here, we have a bond like no other, it's a special place, you deserve to stand up tall and find your voice with us"*

Margaret age 67

*"I didn't know Santa would come here, but he did, and I got so many Pokémon!"*

Harry age 7

We believe that no call for help should ever go unanswered. Everyone who reaches out deserves to be met with kindness, empathy, and someone who truly listens and cares.

**Looking Ahead**

Looking ahead, our goal is to extend our reach beyond the refuge, offering support, guidance, and practical help to those in the wider community who may not live with us but still need our support. We understand that refuge isn't a one-size-fits-all solution. Every day, we hear from people asking for resources like domestic abuse awareness courses or community drop-in sessions, and we're listening.

Our vision is to one day host regular community drop-ins, provide group support for those still finding their way, visit schools to raise awareness, and become a trusted and visible part of the local community.

Above all, we are committed to offering care, compassion, and support to everyone, whether they stay with us for a night, a year, or are simply a voice on the other end of the phone.

**Our Supporters**

We are incredibly grateful for the generous support of the following organisations and individuals:

- Morgan Sindall
- Tesco Hatfield
- Tesco Head Office, Welwyn
- Dunelm, St Albans Branch
- Happy Holidays
- Asda Hatfield
- Sebby's Corner
- Pot Stop, Knebworth
- Annie-May's Vintage Tea Hire
- Hatfield Food Bank
- Morrisons Foundation
- Hertfordshire Community Foundation (HCF)
- Lloyds Bank
- Children in Need (CIN)
- Hatfield and Welwyn Rotary Club
- Various Local Churches
- Women's Institute
- The Vineyard Food Bank
- Welwyn Hatfield Lottery
- Crane and Staples Solicitors
- Andrew Lewin MP
- Tewinbury Farm
- Simmons Bakery
- Lush
- Flexible Funding

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**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Trustee's Report (continued)**  
**For The Year Ended 31 March 2025**

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**Main Achievements - continued**

We're so proud of everything that's been achieved over the past year, by our residents, our team, and our supporters. The sense of family, trust, and community continues to grow stronger every day, and we can't wait to see what the next year brings.

**Financial Review**

**Financial Position**

The charity made a surplus for the year of £57,026 (£28,712 – 2024). Income increased by £85,400 mainly due to an increase in housing benefits from the local council. The principal source of funding continues to be room rental chiefly through housing benefit. Other major sources of funding are donations and we are particularly thankful to the Lloyds Bank Foundation for its gift of £27,500 and to Children in Need for their gift of £39,000. Thank you to all sponsors and donors.

Expenditure increased by £56,402 mainly due to an increase in utilities and staff costs.

Reserves are £298,115 (2024 - £241,089). The charity's policy is to maintain reserves of at least six months running costs. This is to ensure that the trustees have time to take action if income falls below expectation, to cover unforeseen costs or an unexpected need for funds. In the unlikely event that the organisation would have to close, this buffer would ensure that the charity can meet its contractual liabilities such as redundancy pay, amounts due to creditors and commitments under leases.

**Structure, Governance and Management**

**Governing Document**

WHWR is a charitable incorporated organisation. Its governing document is a constitution.

The charity is managed by a board of ten trustees. Trustees are selected via an interview and vetting process after submitting a CV, letter of application and references. References are taken up and an Enhanced DBS Check carried out. Trustees are elected to Officer posts by other Trustees.

WHWR operates as an independent refuge but works closely with and in collaboration with circa 30 differing organisations which include MARAC for safeguarding, WHBC for housing, emergency services for referrals and safeguarding, mental health practitioners, health and social visitors, Herts Safeguarding teams and child protection.

**Reference and Administrative Details**

**Trustee**

EXEMPT - chair

**Charity Number**

1156186

**Independent Examiner**

B Turner FCA CTA ACG

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Trustee's Report (continued)**  
**For The Year Ended 31 March 2025**

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**Exemptions from Disclosure**

The charity is exempt from providing the charity's principal address and the names of the trustees due to the sensitive nature of the charity where disclosure of addresses could put users of the charity in personal danger.

The trustee's report was approved by the board of trustees and signed on its behalf by:

EXEMPT

Trustee  
8 December 2025

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Independent Examiner's Report to the Trustees of Welwyn Hatfield Women's Refuge and Support Services CIO**  
**For The Year Ended 31 March 2025**

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I report to the trustees on my examination of the accounts of Welwyn Hatfield Women's Refuge and Support Services CIO (the Charity) for the year ended 31 March 2025.

**Responsibilities and Basis of Report**

As the charity trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent Examiner's Statement**

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Chartered Governance Institute, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and contents of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

B Turner FCA CTA ACG

8 December 2025

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Statement of Financial Activities**  
**For The Year Ended 31 March 2025**

|                                    |       |                       |                      | 2025                  | 2024                  |
|------------------------------------|-------|-----------------------|----------------------|-----------------------|-----------------------|
|                                    |       | Unrestricted funds    | Restricted funds     | Total funds           | Total funds           |
|                                    | Notes | £                     | £                    | £                     | £                     |
| <b>INCOME AND ENDOWMENTS FROM:</b> |       |                       |                      |                       |                       |
| Donations and legacies             | 3     | 17,644                | 20,877               | 38,521                | 46,000                |
| Charitable activities              | 4     | 389,976               | 69,398               | 459,374               | 367,433               |
| Investments                        | 5     | 5,279                 | -                    | 5,279                 | 4,341                 |
|                                    |       | <u>412,899</u>        | <u>90,275</u>        | <u>503,174</u>        | <u>417,774</u>        |
| <b>EXPENDITURE ON:</b>             |       |                       |                      |                       |                       |
| Charitable activities              | 6     | (372,479)             | (73,669)             | (446,148)             | (389,062)             |
| <b>NET INCOME</b>                  |       | <u>40,420</u>         | <u>16,606</u>        | <u>57,026</u>         | <u>28,712</u>         |
| <b>NET MOVEMENT IN FUNDS</b>       |       | <u>40,420</u>         | <u>16,606</u>        | <u>57,026</u>         | <u>28,712</u>         |
| <b>RECONCILIATION OF FUNDS:</b>    |       |                       |                      |                       |                       |
| Total funds brought forward        |       | <u>226,685</u>        | <u>14,404</u>        | <u>241,089</u>        | <u>212,377</u>        |
| <b>TOTAL FUNDS CARRIED FORWARD</b> | 14    | <u><u>267,105</u></u> | <u><u>31,010</u></u> | <u><u>298,115</u></u> | <u><u>241,089</u></u> |

The notes on pages 10 to 14 form part of these financial statements.

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Comparative Statement of Financial Activities**  
**For The Year Ended 31 March 2025**

|                             |       | 2024               |                  |             |
|-----------------------------|-------|--------------------|------------------|-------------|
|                             |       | Unrestricted funds | Restricted funds | Total funds |
|                             | Notes | £                  | £                | £           |
| INCOME AND ENDOWMENTS FROM: |       |                    |                  |             |
| Donations and legacies      | 3     | 46,000             | -                | 46,000      |
| Charitable activities       | 4     | 292,848            | 74,585           | 367,433     |
| Investments                 | 5     | 4,341              | -                | 4,341       |
|                             |       | 343,189            | 74,585           | 417,774     |
| EXPENDITURE ON:             |       |                    |                  |             |
| Charitable activities       | 6     | (297,668)          | (91,394)         | (389,062)   |
| NET INCOME                  |       |                    |                  |             |
|                             |       | 45,521             | (16,809)         | 28,712      |
| NET MOVEMENT IN FUNDS       |       |                    |                  |             |
|                             |       | 45,521             | (16,809)         | 28,712      |
| RECONCILIATION OF FUNDS:    |       |                    |                  |             |
| Total funds brought forward |       | 181,164            | 31,213           | 212,377     |
| TOTAL FUNDS CARRIED FORWARD | 14    | 226,685            | 14,404           | 241,089     |

The notes on pages 10 to 14 form part of these financial statements.

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Statement of Financial Position**  
**As At 31 March 2025**

|                                                       |       |                    |                  | 2025           | 2024           |
|-------------------------------------------------------|-------|--------------------|------------------|----------------|----------------|
|                                                       |       | Unrestricted funds | Restricted funds | Total funds    | Total funds    |
|                                                       | Notes | £                  | £                | £              | £              |
| <b>CURRENT ASSETS</b>                                 |       |                    |                  |                |                |
| Debtors                                               | 11    | 28,993             | -                | 28,993         | 10,949         |
| Cash at bank and in hand                              |       | 251,841            | 31,010           | 282,851        | 238,706        |
|                                                       |       | <u>280,834</u>     | <u>31,010</u>    | <u>311,844</u> | <u>249,655</u> |
| <b>Creditors: Amounts Falling Due Within One Year</b> | 12    | (13,729)           | -                | (13,729)       | (8,566)        |
|                                                       |       | <u>267,105</u>     | <u>31,010</u>    | <u>298,115</u> | <u>241,089</u> |
| <b>NET CURRENT ASSETS (LIABILITIES)</b>               |       |                    |                  |                |                |
|                                                       |       | <u>267,105</u>     | <u>31,010</u>    | <u>298,115</u> | <u>241,089</u> |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>          |       |                    |                  |                |                |
|                                                       |       | <u>267,105</u>     | <u>31,010</u>    | <u>298,115</u> | <u>241,089</u> |
| <b>NET ASSETS</b>                                     |       |                    |                  |                |                |
|                                                       |       | <u>267,105</u>     | <u>31,010</u>    | <u>298,115</u> | <u>241,089</u> |
| <b>FUNDS OF THE CHARITY</b>                           |       |                    |                  |                |                |
| Restricted Funds                                      |       |                    |                  | 31,010         | 14,404         |
| Unrestricted Funds                                    |       |                    |                  | 267,105        | 226,685        |
| <b>TOTAL FUNDS</b>                                    | 14    |                    |                  | <u>298,115</u> | <u>241,089</u> |

The financial statements were approved by the board of trustees on 28 October 2025 and were signed on its behalf by the Chair.

EXEMPT

Trustee

25 November 2025

The notes on pages 10 to 14 form part of these financial statements.

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Notes to the Financial Statements**  
**For The Year Ended 31 March 2025**

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**1. General Information**

Welwyn Hatfield Women's Refuge and Support Services CIO is a charitable incorporated organisation registered with the Charity Commission, registered charity number 1156186. The principal address is .

**2. Accounting Policies**

**2.1. Basis of Preparation of Financial Statements**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)", Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities Act 2011.

The charity is a Public Benefit Entity as defined by FRS 102.

**2.2. Incoming Resources**

These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources;
- the monetary value can be measured with sufficient reliability.

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Grants and donations are only included in the SoFA when the general income recognition criteria are met (5.10 to 5.12 FRS102 SORP).

In the case of performance related grants, income must only be recognised to the extent that the charity has provided the specified goods or services as entitlement to the grant only occurs when the performance related conditions are met (5.16 FRS 102 SORP).

The charity has received government grants in the reporting period.

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

**2.3. Resources Expended**

liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

support costs have been allocated between governance costs and other support governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practisE.

Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SoFA once the recipient of the grant has provided the specified service or output.

Where there are no conditions attaching to the grant that enables the donor charity to realistically avoid the commitment, a liability for the full funding obligation must be recognised.

**2.4. Cash and Cash Equivalents**

Cash and cash equivalents are basic financial assets and include cash in hand and deposits held at call with banks, other short-term highly liquid investments that mature in no more than three months from the date of acquisition and are readily convertible to a known amount of cash with insignificant risk of change in value, and bank overdrafts.

**3. Income from Donations and Legacies**

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Notes to the Financial Statements (continued)**  
**For The Year Ended 31 March 2025**

|                     |                     |                   | <b>2025</b>   |
|---------------------|---------------------|-------------------|---------------|
|                     | <b>Unrestricted</b> | <b>Restricted</b> | <b>Total</b>  |
|                     | <b>funds</b>        | <b>funds</b>      | <b>funds</b>  |
|                     | <b>£</b>            | <b>£</b>          | <b>£</b>      |
| Donations and gifts | 10,000              | -                 | 10,000        |
| Gift aid            | 2,884               | -                 | 2,884         |
| Grants              | 4,760               | 20,877            | 25,637        |
| Other               | -                   | -                 | -             |
|                     | <u>17,644</u>       | <u>20,877</u>     | <u>38,521</u> |

|                     |                     |                   | <b>2024</b>   |
|---------------------|---------------------|-------------------|---------------|
|                     | <b>Unrestricted</b> | <b>Restricted</b> | <b>Total</b>  |
|                     | <b>funds</b>        | <b>funds</b>      | <b>funds</b>  |
|                     | <b>£</b>            | <b>£</b>          | <b>£</b>      |
| Donations and gifts | 15,881              | -                 | 15,881        |
| Gift aid            | 3,103               | -                 | 3,103         |
| Grants              | 12,300              | -                 | 12,300        |
| Other               | 14,716              | -                 | 14,716        |
|                     | <u>46,000</u>       | <u>-</u>          | <u>46,000</u> |

**4. Income from Charitable Activities**

|                      |                     |                   | <b>2025</b>    |
|----------------------|---------------------|-------------------|----------------|
|                      | <b>Unrestricted</b> | <b>Restricted</b> | <b>Total</b>   |
|                      | <b>funds</b>        | <b>funds</b>      | <b>funds</b>   |
|                      | <b>£</b>            | <b>£</b>          | <b>£</b>       |
| crisis accommodation | 389,976             | 69,398            | 459,374        |
|                      | <u>389,976</u>      | <u>69,398</u>     | <u>459,374</u> |
|                      |                     |                   | <b>2024</b>    |
|                      | <b>Unrestricted</b> | <b>Restricted</b> | <b>Total</b>   |
|                      | <b>funds</b>        | <b>funds</b>      | <b>funds</b>   |
|                      | <b>£</b>            | <b>£</b>          | <b>£</b>       |
| crisis accommodation | 292,848             | 74,585            | 367,433        |
|                      | <u>292,848</u>      | <u>74,585</u>     | <u>367,433</u> |

**5. Investment Income**

|                          | <b>2025</b>         | <b>2024</b>         |
|--------------------------|---------------------|---------------------|
|                          | <b>Unrestricted</b> | <b>Unrestricted</b> |
|                          | <b>funds</b>        | <b>funds</b>        |
|                          | <b>£</b>            | <b>£</b>            |
| Bank interest receivable | 5,279               | 4,341               |
|                          | <u>5,279</u>        | <u>4,341</u>        |

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Notes to the Financial Statements (continued)**  
**For The Year Ended 31 March 2025**

**6. Analysis of Expenditure**

|                      | <b>2025</b>                           |                                   |              |
|----------------------|---------------------------------------|-----------------------------------|--------------|
|                      | <b>Activities undertaken directly</b> | <b>Support costs (see note 7)</b> | <b>Total</b> |
|                      | <b>£</b>                              | <b>£</b>                          | <b>£</b>     |
| crisis accommodation | 380,860                               | 65,288                            | 446,148      |
|                      |                                       |                                   |              |
|                      | <b>2024</b>                           |                                   |              |
|                      | <b>Activities undertaken directly</b> | <b>Support costs (see note 7)</b> | <b>Total</b> |
|                      | <b>£</b>                              | <b>£</b>                          | <b>£</b>     |
| crisis accommodation | 323,775                               | 65,287                            | 389,062      |

**7. Support Costs**

|                        | <b>2025</b>                 |  |
|------------------------|-----------------------------|--|
|                        | <b>crisis accommodation</b> |  |
|                        | <b>£</b>                    |  |
| Premises expenses      | 32,689                      |  |
| General administration | 32,599                      |  |
|                        | 65,288                      |  |
|                        |                             |  |
|                        | <b>2024</b>                 |  |
|                        | <b>crisis accommodation</b> |  |
|                        | <b>£</b>                    |  |
| Premises expenses      | 33,019                      |  |
| General administration | 32,268                      |  |
|                        | 65,287                      |  |

**8. Independent Examiner's Remuneration**

|                                                     | <b>2025</b> | <b>2024</b> |
|-----------------------------------------------------|-------------|-------------|
|                                                     | <b>£</b>    | <b>£</b>    |
| Independent examination of the financial statements | 900         | 735         |
| Other assurance services                            | -           | -           |
| Tax advisory services                               | -           | -           |
| Other financial services                            | -           | -           |
|                                                     | 900         | 735         |

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Notes to the Financial Statements (continued)**  
**For The Year Ended 31 March 2025**

**9. Staff Costs**

Staff costs were as follows:

|                       | 2025           | 2024           |
|-----------------------|----------------|----------------|
|                       | £              | £              |
| Wages and salaries    | 186,156        | 138,328        |
| Social security costs | 16,914         | 11,023         |
| Other pension costs   | 6,871          | 4,970          |
|                       | <u>209,941</u> | <u>154,321</u> |

No employees received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000.

**10. Average Number of Employees**

Average number of employees during the year was: 12 (2024: 9)

**11. Debtors**

|                            | 2025          | 2024          |
|----------------------------|---------------|---------------|
|                            | £             | £             |
| <b>Due within one year</b> |               |               |
| Trade debtors              | 28,915        | 10,949        |
| Other debtors              | 78            | -             |
|                            | <u>28,993</u> | <u>10,949</u> |

**12. Creditors: Amounts Falling Due Within One Year**

|                              | 2025          | 2024         |
|------------------------------|---------------|--------------|
|                              | £             | £            |
| Trade creditors              | 4,153         | -            |
| Other creditors              | 44            | 181          |
| Taxation and social security | 5,031         | 4,631        |
| Accruals and deferred income | 4,501         | 3,754        |
|                              | <u>13,729</u> | <u>8,566</u> |

**13. Pension Commitments**

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund.

During the year the charge to the statement of financial activities in respect of defined contribution schemes was £6,871 (2024: £4,970).

At the statement of financial position date contributions of £NIL were due to the fund and are included in creditors.

**14. Movement in Funds**

|                           | As at 1 April<br>2024 | Income         | Expenditure      | As at 31 March<br>2025 |
|---------------------------|-----------------------|----------------|------------------|------------------------|
|                           | £                     | £              | £                | £                      |
| <b>Unrestricted funds</b> |                       |                |                  |                        |
| General:                  |                       |                |                  |                        |
| General unrestricted fund | 226,685               | 412,899        | (372,479)        | 267,105                |
| <b>Restricted funds</b>   |                       |                |                  |                        |
| Various                   | 14,404                | 90,275         | (73,669)         | 31,010                 |
| <b>Total funds</b>        | <u>241,089</u>        | <u>503,174</u> | <u>(446,148)</u> | <u>298,115</u>         |

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Notes to the Financial Statements (continued)**  
**For The Year Ended 31 March 2025**

|                           | As at 1 April<br>2023 | Income         | Expenditure      | As at 31 March<br>2024 |
|---------------------------|-----------------------|----------------|------------------|------------------------|
|                           | £                     | £              | £                | £                      |
| <b>Unrestricted funds</b> |                       |                |                  |                        |
| General:                  |                       |                |                  |                        |
| General unrestricted fund | 181,164               | 343,189        | (297,668)        | 226,685                |
| <b>Restricted funds</b>   |                       |                |                  |                        |
| Various                   | 31,213                | 74,585         | (91,394)         | 14,404                 |
| <b>Total funds</b>        | <u>212,377</u>        | <u>417,774</u> | <u>(389,062)</u> | <u>241,089</u>         |

**15. Transactions with Trustees**

None of the trustees received any remuneration or any other benefits from an employment with the charity or a related entity during the current or previous year.

No trustee expenses have been incurred.

**16. Related Party Disclosures**

There have been no related party transactions in the reporting that require disclosure.

**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Detailed Statement of Financial Activities**  
**For The Year Ended 31 March 2025**

|                                                   | 2025           | 2024           |
|---------------------------------------------------|----------------|----------------|
|                                                   | Total<br>funds | Total<br>funds |
|                                                   | £              | £              |
| <b>INCOME AND ENDOWMENTS FROM:</b>                |                |                |
| <b>Donations and legacies</b>                     |                |                |
| Donations and gifts                               | 10,000         | 15,881         |
| Gift aid                                          | 2,884          | 3,103          |
| Grants                                            | 25,637         | 12,300         |
| Fundraising Income                                | -              | 14,716         |
|                                                   | 38,521         | 46,000         |
| <b>Charitable Activities:</b>                     |                |                |
| <b>crisis accommodation</b>                       |                |                |
| Income from charitable activities                 | 136,903        | 74,585         |
| Housing                                           | 322,471        | 272,233        |
| Outreach                                          | -              | 20,000         |
| Support services                                  | -              | 615            |
|                                                   | 459,374        | 367,433        |
| <b>Investments</b>                                |                |                |
| Bank interest receivable                          | 5,279          | 4,341          |
|                                                   | 5,279          | 4,341          |
|                                                   | 503,174        | 417,774        |
| <b>EXPENDITURE ON:</b>                            |                |                |
| <b>Charitable Activities:</b>                     |                |                |
| <b>crisis accommodation</b>                       |                |                |
| Purchases                                         | (9,886)        | (8,893)        |
| Children in need                                  | (39,000)       | (32,109)       |
| David Riddel fund                                 | (5,000)        | (5,000)        |
| Property related expenses                         | (71,427)       | (55,763)       |
| Driving lessons fund                              | (91)           | -              |
| HCF 360 degree response                           | (2,500)        | (2,500)        |
| Grassroots grant                                  | (7,940)        | (8,653)        |
| HCF Government Household Support Grant            | (5,396)        | (5,306)        |
| Other services provided                           | (7,075)        | (5,422)        |
| Lottery Power to change                           | (6,667)        | (14,104)       |
| Seeking donations, grants and legacies            | (326)          | (216)          |
| Outreach/resettlement costs                       | -              | (2,087)        |
| Wages and salaries                                | (176,506)      | (138,328)      |
| Employers NI                                      | (16,914)       | (11,023)       |
| Employers pensions - defined contribution schemes | (6,871)        | (4,970)        |
| Employees' redundancy costs                       | (9,650)        | -              |
| Travel and subsistence expenses                   | (1,491)        | (2,563)        |
| Recruitment costs                                 | (329)          | (299)          |
| Premises costs                                    | (927)          | -              |
| Computer software, IT consumables and maintenance | (7,020)        | (4,978)        |
| Insurance                                         | (5,369)        | (5,693)        |
| Support and administration costs                  | -              | (5,150)        |
| Consumable items                                  | -              | (10,000)       |

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**Welwyn Hatfield Women's Refuge and Support Services CIO**  
**Detailed Statement of Financial Activities (continued)**  
**For The Year Ended 31 March 2025**

|                                 |                  |                  |
|---------------------------------|------------------|------------------|
| Subscriptions                   | (475)            | (718)            |
| Repairs and maintenance         | (16,695)         | (15,591)         |
| Cleaning                        | (15,994)         | (14,278)         |
| Security costs                  | -                | (3,150)          |
| Training seminars and workshops | (7,384)          | (2,566)          |
| Telecommunications              | (6,817)          | (10,766)         |
| Independent examiner's fees     | (900)            | (735)            |
| Professional fees               | (3,515)          | -                |
| Other services                  | (190)            | (900)            |
| Bank charges                    | (60)             | (60)             |
| Other office costs              | (13,733)         | (17,241)         |
|                                 | <u>(446,148)</u> | <u>(389,062)</u> |
|                                 | <u>(446,148)</u> | <u>(389,062)</u> |
| <b>NET INCOME</b>               | <u>57,026</u>    | <u>28,712</u>    |