

REGISTERED COMPANY NUMBER: 08917492 (England and Wales)
REGISTERED CHARITY NUMBER: 1156022

Report of the Trustees and
Audited Financial Statements
for the Year Ended 31 December 2024
for
New Forest Care Homes Ltd

Town & Forest
Chartered Accountants & Statutory Auditors
First Floor, New Barnes Mill
Cottonmill Lane
St Albans
AL1 2HA

New Forest Care Homes Ltd

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for the Year Ended 31 December 2024

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New Forest Care Homes Ltd
Report of the Trustees
for the Year Ended 31 December 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 December 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the Charity are, for the public benefit, to provide housing, accommodation and assistance, and associated facilities and amenities to help house elderly people and to relieve their suffering.

The trustees continue to have regard to the guidance issued by the Charity Commission on public benefit. The Charity owns and operates a 40-bed residential care home in New Milton. The Charity meets its public benefit obligations by having a policy that we accommodate residents whose places are funded sometimes by the local authority, which pays less than the rate set by the trustees, as well as those who pay the full fee privately.

Residents' independence and participation is actively promoted. We have a comprehensive and varied programme of regular activities for our residents provided by our staff and we also welcome external activity providers and entertainers to the home. We also provide external trips out and visits to local attractions including, for example, outings to the New Forest, garden centres, the nearby seaside and shopping trips. Similarly, we hold open days and other events which include invitations to the wider community. We also welcome supervised visits from our volunteers, who regularly come in to socialise with the residents and to help support activities.

We continued to hold regular meetings with residents (with families and Trustees also invited) which are attended by the CEO, Registered Manager and other senior staff. These meetings give residents an opportunity to express their views on how the Home is run and to raise any issues that may be of concern. Similarly, we always encourage visits from friends and family, who can be offered with accommodation and meals if required. Again, we welcome all their views as valuable feedback in our quest to continually improve services even further.

New Forest Care Homes Ltd

Report of the Trustees **for the Year Ended 31 December 2024**

ACHIEVEMENT AND PERFORMANCE

This year has again been one of steady and positive progress in which the most noticeable change was the decision to alter our name from Quaker House to New Milton House. Whilst our home was originally founded by Quakers in 1977, it has always been open to residents of all beliefs and over time has developed as a registered charity and a not-for-profit company governed by independent Trustees. For these reasons, and because many mistakenly thought we were a home for Quakers only, we changed our name to better reflect our status today. However, we still value the same founding principles of respect, kindness and friendship today as we did in the past.

Last year also saw Trustees agree to make many improvements and additions to the services we offer our residents. This included a fully redecorated lounge which now looks even more bright and welcoming. Added to this, was the installation of a bar area in response to suggestions from residents.

We have also endeavoured to make the best use of our gardens and grounds with the new addition of a summer house that also acts as a 'café' for both residents and guests. Our reception area was further improved and the receptionist service increased, plus we strengthened our catering service, chef teams and care staff ratios. We continue to provide a wide variety of activities and events for residents, including a new group specifically for our male residents which proved popular.

The Trustees continued to support our management team after it was re-structured and strengthened during the previous year in order to further improve the quality of care for our residents. As a result, we continue to believe that such encouraging and positive developments have in turn continued to make New Milton House a happy, caring, high quality and professionally managed place to live for all our residents. The Trustees have further entrusted this management team with greater responsibility in the daily operation of our service yet balanced against greater accountability and performance reporting in achieving agreed outcomes. The Trustees were pleased that, whilst not inspected in 2024 by a visit from our Care Homes Regulator, the Care Quality Commission (CQC), they still monitor our services remotely and endorse our 'Good' rating from last year. The Trustees very much thank all our excellent staff for achieving such good standards of care.

The Trustees are also enthusiastic in our regard that our staff are the key to a successful service and recognise that it is vitally important that we recruit, train and retain the best staff that we can in what is a competitive employment market. Once again, despite nationally reported staff shortages in the care sector, New Milton House has mostly avoided such problems, and we have retained a settled, caring staff group with limited reliance on outside agency staff.

As with previous years, the Trustees have sought to balance our rising costs with a fair and transparent resident fee increase policy. Many of our staff enjoyed almost a 10% wage increase last year due to statutory increases in the National Living Wage and these costs (which comprise almost 75% of our total costs) have had to be met together with additional inflation of our other key costs such as gas, electricity and fresh food. Despite this, the Trustees have managed to sustain a consistent and competitive fee increase which has maintained progress with our overall occupancy. Trustees continue to ensure that as a Registered Charity, unlike most privately owned care homes, any financial surplus we generate is re-invested back into further service improvements.

At the end of 2024 we began to see the benefits of our changed name and the 're-branding' and marketing efforts that supported it, resulting in an increase in enquiries for our services together with a better understanding that we offer these to all older people with care needs. These changes left us in a stable position financially as we ended 2024 and confident that our occupancy will continue to increase into 2025.

New Forest Care Homes Ltd
Report of the Trustees
for the Year Ended 31 December 2024

FINANCIAL REVIEW

The last year produced a trading profit of £23,793. Whilst this is less than achieved in 2023 (a reduction of 66% from last year's surplus of £69,167), this was not entirely unexpected given our decision to increase staffing in selected areas, plus the initial impact and cost of our name change together with higher than usual inflation in our key costs of labour, agency staff and utilities plus an occupancy level which fell, in the first part of the year, slightly below our projected budget. The Trustee's also agreed to invest more in marketing and advertising our change of name which it believes has helped deliver improved awareness of our service and, in time, improved occupancy.

Looking back in more detail, the preparation of our budget for 2024 proved once again to be challenging given continued uncertainty about the cost of living and unpredictable levels of inflation resulting in increased costs for the main aspects of our business such as wages (including a 10% increase in the National Living Wage) food, heating and electricity not helped by continued conflicts with the war in Ukraine and elsewhere. Despite these concerns, the board agreed once again to restrict our level of fee increase below the inflation forecast of nearby care homes as we were confident that New Milton House was in a much stronger position, under an improved and maturing management structure, to build on our success. Despite having to balance our rising costs against a competitive fee increase, a positive performance in 2024 was achieved, primarily based on our ability to maintain New Milton House as being the ideal 'home from home' style of professional care without any need to tap into our reserves.

Our total income increased by 14% compared to 2023 but we still managed to keep our resident fee increase to a consistent 8% as we did in the previous year. Our expenditure increased by 18%, which was mostly caused by inflated staffing costs, increased costs of agency staff (an additional 36%) plus adjusted energy contracts.

Once again, because we are a charity and as part of our constitution, we make a charitable contribution by allowing for up to five local authority residents from Hampshire County Council at a reduced rate. Typically, an average of £200pw is set against our full fee rate depending on the category of care required. Our policy is to net such charitable contributions against the room fee income in our accounts. Average room occupancy during 2024 was 30% compared with 28% in 2023. Our short stay convalescence and respite service continues to be popular and achieves a good conversion rate into full time residencies. Whilst we are pleased to see this increase in occupancy, it still fell below our planned target. We are confident however the service improvements introduced in 2024 will boost occupancy next year.

The company's cash reserves policy is designed to keep sufficient "free cash" in its bank accounts to cover approximately six months' operating cash requirement plus three years' estimated expenditure on planned maintenance and improvements. "Free cash" comprises all cash excluding amounts representing residents' deposits and amounts relating to restricted reserves that are intended to be spent more than twelve months from the balance sheet date. This requirement is equivalent to about £978,000 (2023: £775,000). However, the calculated "free cash" reserve figure is £766,584 (2023: £773,887), which gives a shortfall in cash reserves of £211,416 (2023: £1,455). Although this shortfall represents an increase in the deficit of "free cash" reserves, the Board considers that the Charity can continue to function in the next 12 months given anticipated improvements to occupancy levels and continued efforts to reduce costs where possible whilst maintaining the level of care and safety consistent with five 'Good' scores under the CQC 'Key Lines of Enquiries'. We are of course continually monitoring the situation. We have benchmarked our fees, both current and the new ones for 2025 to ensure that we are in line with the market in which we operate. The Trustees are of the opinion that the market value of the freehold property owned by the Charity is greater in value than the net book value as stated in the balance sheet and thus more in line with property price increases that have been experienced during the year locally.

New Forest Care Homes Ltd

Report of the Trustees **for the Year Ended 31 December 2024**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Charity is a company limited by guarantee and does not have share capital. Its governing document is the Articles of Association. The Trustees set the strategic direction and policies of the Charity and delegate the implementation of their decisions and day-to-day management to the CEO and the Registered Manager, the Deputy Manager and other senior members of staff. The voluntary Board of Trustees now meets bi-monthly plus other occasional times to help, for example, prepare the budget.

During 2024 we strengthened our Board with a new appointment to five Trustees with a wide range of professional backgrounds and appointed a permanent Chair following the planned retirement of the previous, long-standing Chair towards the end of the previous year. The Trustees agreed to each take a specialist 'portfolio' of service to focus on including main areas such as Finance, Care Quality and Building and Estate. There is a formal process for recruiting new Trustees. This includes an informal meeting with the candidate attended by the Chair and another trustee and inviting the candidate to attend a Board meeting as an observer. New trustees are issued with a welcome pack of documentation and meet with the Management team to further help progress their induction. Trustees are also checked, registered and certified under the Disclosure and Barring Service and normally retire by rotation at every third annual review meeting but may stand to be re-elected. However, they may serve for no more than three contiguous 3-year terms of office, other than in exceptional circumstances.

The risks the Charity faces are reviewed by the Board annually, and systems and procedures have been established to mitigate them. The Home is registered with, and regulated by, the CQC under the Health and Social Care Act 2008.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

08917492 (England and Wales)

Registered Charity number

1156022

Registered office

New Milton House
40-44 Barton Court Road
New Milton
Hampshire
BH25 6NR

Trustees

M Richens (resigned 1.3.24)
N Holmes
E Kemp (resigned 1.3.24)
J Masters
D Barker
A Bokota (appointed 13.8.24)
B Henry (appointed 10.1.24 and resigned 2.9.24)
C M Scurr (appointed 11.2.25)

Senior Statutory Auditor

Zara Dunster FCA

New Forest Care Homes Ltd
Report of the Trustees
for the Year Ended 31 December 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Auditors

Town & Forest
Chartered Accountants & Statutory Auditors
First Floor, New Barnes Mill
Cottonmill Lane
St Albans
AL1 2HA

Solicitors

Bates Wells Braithwaite
10 Queen Street Place
London
EC4R 1BE

CHANGE OF NAME

The charitable company passed a special resolution on 13 August 2024 changing its name from New Forest Quaker Care Home to New Forest Care Homes Ltd. This was officially changed at Companies House and the Charities Commission on the 2 September 2024.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of New Forest Care Homes Ltd for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

New Forest Care Homes Ltd
Report of the Trustees
for the Year Ended 31 December 2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES - continued

Internal controls over all forms of commitment and expenditure continues to be refined to improve efficiency. Processes are in place to ensure that performance is monitored and appropriate management information is prepared and regularly reviewed by both the executive management and the Trustees. The systems of internal controls are designed to provide reasonable but not absolute assurance against material mis-statement or loss. They include:

- Strategic plans and annual budgets approved by the Trustees;
- Regular consideration by the Trustees of financial results, variances from budgets, non-financial performance indicators and benchmarking reviews;
- Delegation of day-to-day management authority and segregation of duties; and
- Identification and management of risks.

AUDITORS

The auditors, Town & Forest, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 21 July 2025 and signed on its behalf by:



.....
D Barker - Trustee

Report of the Independent Auditors to the Members of
New Forest Care Homes Ltd

Opinion

We have audited the financial statements of New Forest Care Homes Ltd (the 'charitable company') for the year ended 31 December 2024 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Report of the Independent Auditors to the Members of
New Forest Care Homes Ltd

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks that are applicable to the entity and determined that the most significant are those that relate to the Companies Act 2006, FRS 102 and Charities Act 2011.

We assessed the risks of material misstatement in respect of fraud as follows: we made full enquiries with management and those charged with governance. As part of our fraud discussions we discussed particular areas we believed to be susceptible to misstatement. Also during our audit we paid particular attention to looking for any related party transactions, however there were no related party transactions in this entity.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Report of the Independent Auditors to the Members of
New Forest Care Homes Ltd

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Zara Dunster FCA (Senior Statutory Auditor)
for and on behalf of Town & Forest
Chartered Accountants & Statutory Auditors
First Floor, New Barnes Mill
Cottonmill Lane
St Albans
AL1 2HA

Date: 23 July 2025.....

New Forest Care Homes Ltd

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 December 2024

		31.12.24 Unrestricted funds £	31.12.23 Total funds £
INCOME AND ENDOWMENTS FROM	Notes		
Donations and legacies	2	100	-
Other trading activities	3	1,766,585	1,550,664
Investment income	4	<u>26,998</u>	<u>22,408</u>
Total		<u>1,793,683</u>	<u>1,573,072</u>
EXPENDITURE ON			
Charitable activities	5		
Charitable Costs		1,656,374	1,400,157
Governance		7,620	5,040
Support Costs		72,155	82,583
Other		<u>33,741</u>	<u>16,125</u>
Total		<u>1,769,890</u>	<u>1,503,905</u>
NET INCOME		23,793	69,167
RECONCILIATION OF FUNDS			
Total funds brought forward		<u>2,548,534</u>	<u>2,479,367</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>2,572,327</u></u>	<u><u>2,548,534</u></u>

The notes form part of these financial statements

New Forest Care Homes Ltd

Statement of Financial Position
31 December 2024

	Notes	31.12.24 Unrestricted funds £	31.12.23 Total funds £
FIXED ASSETS			
Tangible assets	10	1,911,382	1,918,583
CURRENT ASSETS			
Stocks	11	-	3,689
Debtors	12	161,023	60,918
Cash at bank and in hand		<u>824,565</u>	<u>837,782</u>
		985,588	902,389
CREDITORS			
Amounts falling due within one year	13	(323,360)	(271,652)
NET CURRENT ASSETS		<u>662,228</u>	<u>630,737</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		2,573,610	2,549,320
CREDITORS			
Amounts falling due after more than one year	14	(1,283)	(786)
NET ASSETS		<u>2,572,327</u>	<u>2,548,534</u>
FUNDS	15		
Unrestricted funds		<u>2,572,327</u>	<u>2,548,534</u>
TOTAL FUNDS		<u>2,572,327</u>	<u>2,548,534</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 21 July 2025 and were signed on its behalf by:



D Barker - Trustee

The notes form part of these financial statements

New Forest Care Homes Ltd

Statement of Cash Flows
for the Year Ended 31 December 2024

	Notes	31.12.24 £	31.12.23 £
Cash flows from operating activities			
Cash generated from operations	1	<u>56,509</u>	<u>144,709</u>
Net cash provided by operating activities		<u>56,509</u>	<u>144,709</u>
 Cash flows from investing activities			
Purchase of tangible fixed assets		(83,530)	(47,052)
Interest received		<u>13,804</u>	<u>9,883</u>
Net cash used in investing activities		<u>(69,726)</u>	<u>(37,169)</u>
		<hr/>	<hr/>
Change in cash and cash equivalents in the reporting period		(13,217)	107,540
Cash and cash equivalents at the beginning of the reporting period		<u>837,782</u>	<u>730,242</u>
 Cash and cash equivalents at the end of the reporting period		<u>824,565</u>	<u>837,782</u>

The notes form part of these financial statements

New Forest Care Homes Ltd

Notes to the Statement of Cash Flows
for the Year Ended 31 December 2024

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	31.12.24 £	31.12.23 £
Net income for the reporting period (as per the Statement of Financial Activities)	23,793	69,167
Adjustments for:		
Depreciation charges	85,115	80,916
Loss on disposal of fixed assets	5,616	-
Interest received	(13,804)	(9,883)
Decrease in stocks	3,689	-
Increase in debtors	(100,105)	(36,467)
Increase in creditors	<u>52,205</u>	<u>40,976</u>
Net cash provided by operations	<u><u>56,509</u></u>	<u><u>144,709</u></u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.1.24 £	Cash flow £	At 31.12.24 £
Net cash			
Cash at bank and in hand	<u>837,782</u>	<u>(13,217)</u>	<u>824,565</u>
	<u>837,782</u>	<u>(13,217)</u>	<u>824,565</u>
Total	<u><u>837,782</u></u>	<u><u>(13,217)</u></u>	<u><u>824,565</u></u>

The notes form part of these financial statements

New Forest Care Homes Ltd
Notes to the Financial Statements
for the Year Ended 31 December 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention and in accordance with the accounting policies set out below.

The financial statements have been prepared in sterling which is the functional currency of the charity.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Donations are accounted for as they are received.

Pecuniary legacies are accounted for as they are received. Residuary legacies are accounted for at the date of entitlement.

Local Authority Fees are accounted for at the date the invoice is issued in accordance with the terms and conditions prevailing with the local authority.

Investment income is accounted for once the income has been credited to the bank account.

Grant income is accounted for in an appropriate manner that matches with the expenditure towards which it is intended to contribute. Grants for immediate financial support or to cover costs already incurred are recognised immediately in the statement of financial activities. All grant income is recognised when all conditions for receipt have been complied with.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Redundancy and termination payments

Termination payments are payable when employment is terminated before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these payments. The charity recognises termination payments when it is demonstrably committed to either (i) terminating the employment of current employees according to a detailed formal plan without possibility of withdrawal or (ii) providing termination benefits as a result of an offer made to encourage voluntary redundancy.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold Property	- 2% on cost
Fixtures and Fittings	- 10% straight line
Long Life Assets	- 5% on cost
Fire Prevention Equipment	- 10% on cost
Computer Equipment	- 20% on cost

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

1. ACCOUNTING POLICIES - continued

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Provisions and accruals

Provisions are recognised when there is a present legal or constructive obligation as a result of past events and the amount can be reliably estimated. Provisions are not recognised for future operating losses.

Trade debtors

Trade debtors are carried at original net invoice amount less an estimate for doubtful debtors. Bad debts are written off when identified. Specific provisions are made against debts whose recovery is considered doubtful.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Fixtures and fittings

Items (or projects) costing less than £3,000 are written off against income during the year of expenditure, items with a life of less than three years are also written off against income.

2. DONATIONS AND LEGACIES

	31.12.24	31.12.23
	£	£
Donations	<u>100</u>	<u>-</u>

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

3. OTHER TRADING ACTIVITIES

	31.12.24	31.12.23
	£	£
Room fees	1,763,128	1,550,727
Sundry income	<u>3,457</u>	<u>(63)</u>
	<u><u>1,766,585</u></u>	<u><u>1,550,664</u></u>

4. INVESTMENT INCOME

	31.12.24	31.12.23
	£	£
Rent - 38B Barton Court Road	13,194	12,525
Deposit account interest	<u>13,804</u>	<u>9,883</u>
	<u><u>26,998</u></u>	<u><u>22,408</u></u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 6) £	Totals £
Charitable Costs	1,656,374	-	1,656,374
Governance	-	7,620	7,620
Support Costs	<u>-</u>	<u>72,155</u>	<u>72,155</u>
	<u><u>1,656,374</u></u>	<u><u>79,775</u></u>	<u><u>1,736,149</u></u>

6. SUPPORT COSTS

	Other £	Governance costs £	Totals £
Governance	-	7,620	7,620
Support Costs	<u>72,155</u>	<u>-</u>	<u>72,155</u>
	<u><u>72,155</u></u>	<u><u>7,620</u></u>	<u><u>79,775</u></u>

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

7. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.12.24	31.12.23
	£	£
Auditors' remuneration	6,720	5,040
Depreciation - owned assets	85,115	80,916
Hire of plant and machinery	33,741	16,125
Deficit on disposal of fixed assets	<u>5,616</u>	<u>-</u>

8. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 December 2024 nor for the year ended 31 December 2023.

Trustees' expenses

One trustee was paid £186 for trustees' expenses during 2024. There were no trustees' expenses paid for the year ended 31 December 2023.

9. STAFF COSTS

	31.12.24	31.12.23
	£	£
Wages and salaries	989,451	825,400
Social security costs	65,987	65,148
Other pension costs	<u>46,895</u>	<u>38,413</u>
	<u>1,102,333</u>	<u>928,961</u>

The average monthly number of employees during the year was as follows:

	31.12.24	31.12.23
Full and Part Time	<u>55</u>	<u>45</u>

One employee received emoluments within the band of £60,000 - £70,000. In 2023, no employees received emoluments in excess of £60,000.

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

10. TANGIBLE FIXED ASSETS

	Freehold Property £	Fixtures and Fittings £	Long Life Assets £
COST			
At 1 January 2024	2,352,958	308,990	159,879
Additions	-	81,130	-
Disposals	-	-	-
At 31 December 2024	<u>2,352,958</u>	<u>390,120</u>	<u>159,879</u>
DEPRECIATION			
At 1 January 2024	643,409	160,533	109,742
Charge for year	45,620	30,038	7,184
Eliminated on disposal	-	-	-
At 31 December 2024	<u>689,029</u>	<u>190,571</u>	<u>116,926</u>
NET BOOK VALUE			
At 31 December 2024	<u>1,663,929</u>	<u>199,549</u>	<u>42,953</u>
At 31 December 2023	<u>1,709,549</u>	<u>148,457</u>	<u>50,137</u>
	Fire Prevention Equipment £	Computer Equipment £	Totals £
COST			
At 1 January 2024	101,417	25,769	2,949,013
Additions	-	2,400	83,530
Disposals	(9,526)	(16,848)	(26,374)
At 31 December 2024	<u>91,891</u>	<u>11,321</u>	<u>3,006,169</u>
DEPRECIATION			
At 1 January 2024	99,477	17,269	1,030,430
Charge for year	277	1,996	85,115
Eliminated on disposal	(9,526)	(11,232)	(20,758)
At 31 December 2024	<u>90,228</u>	<u>8,033</u>	<u>1,094,787</u>
NET BOOK VALUE			
At 31 December 2024	<u>1,663</u>	<u>3,288</u>	<u>1,911,382</u>
At 31 December 2023	<u>1,940</u>	<u>8,500</u>	<u>1,918,583</u>

Included in cost or valuation of land and buildings is freehold land of £193,875 (2023 - £193,875) which is not depreciated.

Freehold Property cost consists of Quaker House £2,024,558 and 38b Barton Road £328,400.

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

11. STOCKS

	31.12.24	31.12.23
	£	£
Stocks	<u>-</u>	<u>3,689</u>

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.24	31.12.23
	£	£
Trade debtors	119,158	32,863
Other debtors	26,192	8,533
Accrued income	2,829	3,122
Prepayments	<u>12,844</u>	<u>16,400</u>
	<u>161,023</u>	<u>60,918</u>

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.24	31.12.23
	£	£
Trade creditors	47,722	45,792
Social security and other taxes	35,919	29,738
Other creditors	72,276	75,747
Pension fund deficit	5,011	4,875
Deferred income	54,509	38,306
Accrued expenses	<u>107,923</u>	<u>77,194</u>
	<u>323,360</u>	<u>271,652</u>

14. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	31.12.24	31.12.23
	£	£
Pension fund deficit	<u>1,283</u>	<u>786</u>

15. MOVEMENT IN FUNDS

	At 1.1.24	Net movement in funds	At
	£	£	31.12.24 £
Unrestricted funds			
General fund	2,548,534	23,793	2,572,327
	<u>2,548,534</u>	<u>23,793</u>	<u>2,572,327</u>
TOTAL FUNDS	<u>2,548,534</u>	<u>23,793</u>	<u>2,572,327</u>

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,793,683	(1,769,890)	23,793
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>1,793,683</u>	<u>(1,769,890)</u>	<u>23,793</u>

Comparatives for movement in funds

	At 1.1.23 £	Net movement in funds £	At 31.12.23 £
Unrestricted funds			
General fund	2,479,367	69,167	2,548,534
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>2,479,367</u>	<u>69,167</u>	<u>2,548,534</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,573,072	(1,503,905)	69,167
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>1,573,072</u>	<u>(1,503,905)</u>	<u>69,167</u>

New Forest Care Homes Ltd

Notes to the Financial Statements - continued
for the Year Ended 31 December 2024

16. RELATED PARTY DISCLOSURES

There are no related party transactions, other than those disclosed in note 8.

17. PENSION FUND DEFICIT

The Charity and its employees used to contribute to The Pensions Trust Growth Plan Series 3, a defined benefit scheme which is in deficit.

To eliminate the deficit The Pensions Trust has implemented a recovery plan which requires the Charity to make deficit contributions.

In April 2025, the contributions were revised to a fixed payment of £1,696.80 pa plus an expense amount of £3,433.92 pa, under the new recovery plan deficit contributions are due to end on 31 March 2028.

The amount of the deficit fluctuates according to the life expectancy of members and investment returns. It could increase or decrease. Our contributions might therefore change again.

Since September 2009 all contributing employees changed to The Pensions Trust Growth Plan Series 4, a defined contribution scheme, which has no future contingent liabilities on the Home.

If the Charity were to withdraw from the Plan, it would be immediately liable for its share of the deficit (calculated on a buy-out valuation basis) at the date of withdrawal. The Growth Plan is one scheme (albeit made up of four series) so, as long as the Charity has active members in either Series 3 or 4, the liability will not be triggered. Full provision has not been made for this amount as the Charity has not withdrawn from the Plan