

ONGO COMMUNITIES LIMITED

England & Wales · Charity number 1156007

Details

Status Registered

Legal form Charitable company

Company number [08619739](#)

Registered 2014-03-04

Register [View on the Charity Commission register](#)

Contact

Address Ongo House
High Street
Scunthorpe
DN15 6AT

Phone 01724279900

Email enquiries@ongo.co.uk

Website www.ongo.co.uk

Activities

Objects: 1. THE CHARITY'S OBJECTS ARE TO CARRY ON FOR THE BENEFIT OF THOSE LIVING IN LOCAL AUTHORITY AREAS IN WHICH NORTH LINCOLNSHIRE HOMES LIMITED OWNS OR MANAGES OR PLANS TO OWN OR MANAGE HOUSING STOCK AND NEIGHBOURING LOCAL AUTHORITY AREAS (THE 'AREA OF BENEFIT') AND INCLUDE ALL OR ANY OF THE FOLLOWING CHARITABLE PURPOSES:-1.1 THE PROMOTION OF URBAN AND/OR RURAL REGENERATION IN THE AREA OF BENEFIT WHERE THERE IS SOCIAL AND ECONOMIC DEPRIVATION BY ALL OR ANY OF THE FOLLOWING MEANS;1.2 THE RELIEF OF FINANCIAL HARDSHIP;1.3 THE RELIEF OF UNEMPLOYMENT;1.4 THE ADVANCEMENT OF EDUCATION, TRAINING OR RETRAINING, PARTICULARLY AMONG UNEMPLOYED PEOPLE, AND PROVIDING UNEMPLOYED PEOPLE WITH WORK EXPERIENCE;1.5 THE PROVISION OF FINANCIAL ASSISTANCE, TECHNICAL ASSISTANCE OR BUSINESS ADVICE OR CONSULTANCY IN ORDER TO PROVIDE TRAINING AND EMPLOYMENT OPPORTUNITIES FOR UNEMPLOYED PEOPLE IN CASES OF FINANCIAL OR OTHER CHARITABLE NEED THROUGH HELP:(A) IN SETTING UP THEIR OWN BUSINESS, OR(B) TO EXISTING BUSINESSES;1.6 THE CREATION OF TRAINING AND EMPLOYMENT OPPORTUNITIES BY THE PROVISION OF WORKSPACE, BUILDINGS, AND/OR LAND FOR USE ON FAVOURABLE TERMS;1.7 THE PROMOTION OF EQUALITY AND DIVERSITY FOR THE BENEFIT OF THE PUBLIC BY PROMOTING THE ELIMINATION OF DISCRIMINATION ON GROUNDS OF RACE, RELIGION, DISABILITY OR ETHNIC ORIGIN BY RAISING AWARENESS AND UNDERSTANDING OF THE BACKGROUND, QUALITIES AND NEEDS OF INDIVIDUALS LIVING IN AND ORGANISATIONS AND GROUPS OPERATING IN THE AREA OF BENEFIT AND BY PROMOTING ATTITUDES, CUSTOMS AND PRACTICES IN FAVOUR OF EQUALITY;1.8 THE MAINTENANCE, IMPROVEMENT OR PROVISION OF PUBLIC AMENITIES INCLUDING COMMUNITY HALLS AND OTHER PREMISES AVAILABLE FOR USE BY THE COMMUNITY OR ANY SECTOR OF IT;1.9 THE PROVISION OF HOUSING FOR THOSE WHO ARE IN CONDITIONS OF NEED AND THE IMPROVEMENT OF HOUSING IN THE PUBLIC SECTOR OR IN CHARITABLE OWNERSHIP;1.10 THE PROVISION OF RECREATIONAL FACILITIES FOR THE PUBLIC AT LARGE OR THOSE WHO BY REASON OF THEIR YOUTH, AGE, INFIRMITY OR DISABLEMENT, FINANCIAL HARDSHIP OR SOCIAL AND ECONOMIC CIRCUMSTANCES, HAVE NEED OF SUCH FACILITIES;1.11 THE PROTECTION OR CONSERVATION OF THE ENVIRONMENT;1.12 THE PROVISION OF PUBLIC HEALTH FACILITIES AND CHILDCARE;1.13 THE PROMOTION OF PUBLIC SAFETY AND THE PREVENTION OF CRIME INCLUDING IN PARTICULAR FOSTERING ANTI SOCIAL BEHAVIOUR MEASURES AND PRESERVING PUBLIC ORDER THROUGH THE PROVISION OF SERVICES DIRECTED TOWARD MEDIATION AND CONCILIATION BETWEEN PEOPLE, ORGANISATIONS AND GROUPS WHO ARE INVOLVED IN DISPUTES OR INTERPERSONAL CONFLICTS WHERE THAT DISPUTE OR CONFLICT RESULTS FROM OR MAY LEAD TO ACTS OF NUISANCE, VANDALISM, RACIAL ABUSE OR BREACH OF THE PEACE;1.14 THE PROMOTION OF HEALTHY LIVING;1.15 THE PROMOTION OF EDUCATIONAL OPPORTUNITIES FOR YOUNG PEOPLE; AND1.16 SUCH OTHER MEANS AS MAY FROM TIME TO TIME BE DETERMINED SUBJECT TO PRIOR WRITTEN CONSENT OF THE COMMISSION.

Activities: To deliver social objectives by co-ordinating community development activities, employment and life skills support and developing social enterprises.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Accommodation/housing, Economic/community Development/employment
- **Who:** The General Public/mankind

Geography

- Doncaster
- East Riding Of Yorkshire
- Kingston Upon Hull City
- Lincolnshire
- North East Lincolnshire
- North Lincolnshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,896,673	£1,788,710	£793,300	38
2024-03-31	£1,661,170	£1,564,001	£685,337	35
2023-03-31	£1,909,379	£1,789,320	£588,168	49
2022-03-31	£2,101,644	£2,095,117	£468,109	49
2021-03-31	£1,818,242	£1,608,553	£461,582	38

Trustees

Name	Role	Appointed
Natalie Cresswell	Chair	2023-12-01
Janice Williams		2020-06-05
Kacper Merta		2022-10-14
Karen Locking		2022-10-14

Accounts

Ongo Communities Limited

Report and Financial Statements

Year Ended 31 March 2025

Company Number 08619739 (England and Wales)

Charity Number 1156007

Ongo Communities Limited

Report and financial statements for the year ended 31 March 2025

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Ongo Communities Limited

Directors, Trustees and Advisors for the year ended 31 March 2025

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees serving during the year and since the year end were as follows:

J Williams
D Clegg
N Cresswell

K Merta
K Locking

Executive leadership team:	Chief Executive	S Hepworth
	Property Director	S Ellard (appointed 9 July 24)
	Director of Resource and Commercial	A Harrison
	Director of Corporate & Compliance Services	J Sugden
	Director of Customer Services	K Hornsby

Secretary J Sugden

Registered number: Company number 08619739

Charity registration number 1156007

Registered office: Ongo House, High Street, Scunthorpe, North Lincolnshire DN15 6AT

Auditor: Crowe U.K. LLP
3rd floor
56 Peter St
Manchester
M2 3NQ

Bankers: Barclays Bank plc
One Snowhill
Snowhill Queensway
Birmingham B4 6GB

Solicitors: Devonshires Solicitors Park House Park Square Leeds LS1 2PW	Forbes Solicitors	Knights Professional Services
	Rutherford House	The Lexicon
	4 Wellington Street (St Johns)	Munt Street
	Blackburn	Manchester
	BB1 8DD	M2 5FA

Bermans
Exchange Station
Titheburn Street
Liverpool
L2 2QP
Manchester
M2 5FA

Trowers and Hamlins
55 Princess Street
Manchester
M2 4EW

Wilkin Chapman LLP
Cartergate House
26 Chantry Lane
Grimsby
DN31 2LJ

Ongo Communities Limited

Chair's Statement for the year ended 31 March 2025

Ongo Communities Limited has been providing opportunities for local people and communities since 2013. Part of the Ongo group, the Communities arm has done a substantial amount of positive work over the past year and the teams have achieved targets in areas including mental health support, employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects.

The organisation receives funds from Ongo Homes Limited (OH) and external grants which enable it to continue the excellent work delivered in the community. The statement of financial activities shows a total of £489k of funding and donations in the year from a number of funders and donors, in addition to the funding from OH. These enable an increasing range of projects and services to be delivered; including wellbeing and mental health support.

With a new five-year strategy in place, and focus on the theme "Customer Focus" which is part of the group's corporate plan, we have set challenging aims and objectives for the coming years. This includes a focus on those communities and neighbourhoods which are the most challenging and require our support to increase their skills, access new opportunities and improve the overall quality of life for those areas.



N Cresswell
Director

Date: 8 September 2025

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025

The trustees are pleased to present their annual trustees' report (incorporating the directors' report under the Companies Act) together with the financial statements of the charity for the year ending 31 March 2025, which are also prepared to meet the requirements for a trustees' report and accounts for Companies Act 2006 purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, and Accounting and Reporting by Charities: statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Our objectives and activities

The corporate structure of the Ongo group is clearly defined and the relationship between this Company, the parent and its other subsidiaries is set out in Intra-Group agreements which were considered and approved by each of their Boards.

The role of the charity, which is partly funded by Ongo Homes Limited, is to deliver that company's wider social objectives by co-ordinating community development activity and improving opportunities for our tenants and wider customers and communities. To assist with this objective Ongo Communities has two wholly owned subsidiaries: Ongo Recruitment Limited, which is a social enterprise employment agency supplying temporary and permanent staff, particularly for local people within disadvantaged communities in order that they may develop their skills and re-engage with the labour market and Crosby Brokerage Limited, a company that provides managed services for clients in receipt of a personal allowance.

Governing documents

Ongo Communities is a registered charity (Charity Number 1156007) governed by its Articles of Association dated 22nd July 2013. It is registered with the Charity Commission and is also a Company Limited by Guarantee (Company Number 08619739). At the year end the Charity was a subsidiary of Ongo Homes Limited, the ultimate parent undertaking.

NHF Code of Governance

The Board has adopted the National Housing Federation (NHF) Code of Governance and following an assessment against the code is fully compliant.

The charity has no shareholders so sections 1.6.6 and 1.6.7 are not applicable, nor are sections 2.8, 2.8.1 and 2.8.2 as there are no joint ventures. The group parent is registered so section 2.7.1 is not applicable. We do not have any joint ventures within the group so section 2.8 is not applicable. All entities in the Group have adopted this code so section 3.11.3 does not apply.

Key achievements and performance

During the current year Ongo Communities generated a surplus of £108k for the year (2024: £97k). This includes spending of designated reserves totalling £198k and donations totalling £281k which were received at the end of March 2025. The Trustees consider this to be an acceptable standard of performance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025

Key achievements during the year were:

- We were successful in gaining funding of £174k to deliver wellbeing support in our communities over two years. This funding aims to support over 200 people to stop smoking. We also were funded for £55k from the Glasspool charity to purchase items to help our tenants to be more comfortable in their homes such as white goods, furniture and carpets. Due to the success of these two projects they have been extended into next year with additional funding secured. We delivered the final year of the Multiply project, supporting 110 people to improve their numeracy skills through a range of courses and activities
- Our two community buildings, The Arc, which was built as part of the physical regeneration of the Westcliff estate in Scunthorpe, and the Viking Centre in Barton on Humber have become the heart of the communities, delivering service to meet the needs of our tenants and residents of both estates including a café, training and social activities for all ages.
- Our in-house social enterprise agency and wholly owned subsidiary, Ongo Recruitment, was successful in donating circa £43k of surplus funds to Ongo Communities that will be used to fund some of the skills and personal development team staff. The team support customers with coaching and counselling, volunteering, training and employment support.

Using the HACT (Housing Associations' Charitable Trust) model, we calculate that for every £1 we invested in community projects, we achieved £15.36 worth of value in return. This is lower than the previous year (£26.08), which was due to a clearer understanding of the new calculations provided by HACT and the outcomes achieved from supporting over 1,100 people with mental health support, employability skills, providing "warm spaces" to help with the cost-of-living crisis, and working with young people from our disadvantaged estates delivering mentoring and youth activities, and supporting them into apprenticeships.

Structure, governance and management

Ongo Communities is managed and governed by the Trustees who hold regular board meetings and agenda items include finance, health and safety and other operational reports.

The Trustees delegate the day-to-day management of the charity to the Executive Leadership Team, details of which can be found on page 3.

Recruitment and appointment of Trustees

Recruitment for charity trustees is overseen by its ultimate parent company, Ongo Homes, who review and agree the recruitment procedures to be followed. Any new trustees will only be appointed if they have demonstrated they meet the skills and competencies required for the company following a recruitment exercise. New trustees can be appointed by the ultimate parent company.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

Training and induction

All new trustees undertake an induction programme within the first six months of their appointment. As part of this they meet with the Chair of the Board, the Chief Executive and other members of the Executive Management Team to provide them with an overview of the charity and the context in which it operates. A number of documents are shared with the Trustees for them to read including the charity's Articles of Association and the Charities Commission Essential Role of the Charity Trustee. Additionally, there are some core training courses which all new trustees are expected to complete.

Public benefit statement

The charity trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties.

Fundraising statement

Section 162a of the Charities Act 2011 requires charities to make a statement regarding fundraising activities. The legislation defines fundraising as "soliciting or otherwise procuring money or other property for charitable purposes." All fundraising activities relate to applications for grant funding from relevant public and non-public sector bodies. We do not undertake widespread fundraising from the general public.

In relation to the above all solicitations are managed internally, without involvement of commercial participants or professional fund-raisers, or third parties. The day-to-day management of all income generation is delegated to the executive team, who are accountable to the trustees.

The charity is not bound by any undertaking to be bound by any regulatory scheme.

We have not received any complaints in relation to fundraising activities. Our terms of employment require staff to behave reasonably at all times. As we do not approach individuals for funds we do not have to particularise this to fundraising activities nor do we consider it necessary to design specific procedures to monitor such activities.

Financial review

Incoming resources for the year totalled £1,897k (2024: £1,661k) of which £164k (2024: £167k) related to funding activities upon which restrictions were placed and £1,159k (2024: £1,073k) was received from Ongo Homes. Unrestricted income from donations during the year totalled £326k. Expenditure totalled £1,788k (2024: £1,564k) including spending of designated reserves of £198k. The surplus for the year was £108k (2024: £97k surplus).

Reserves are needed to bridge the gap between the spending and receiving of income and to cover any unplanned expenditure. The Board has resolved to maintain sufficient reserves to cover short-term operational costs. The operating cash and reserves positions should not fall below a minimum level of £100,000, which is sufficient to cover three months fixed operating costs, other than in relation to fluctuations due to the short-term operating cash cycle. Any such fall below the prescribed level will be identified as such by the cash control and forecasting process.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

We will ensure that sufficient reserves are held to be able to fund all forthcoming projects to which we are committed and any further opportunities that may present themselves. These include match funding opportunities that will maximise income through achieving external grant funding to deliver projects that meet the outcomes of our corporate plan, and proposing projects to be approved by the board as an appropriate use of reserves that respond to emerging issues that affect our tenants, their families, and the wider estates and communities. We will enter into no commitments which cannot be funded by available reserves plus budgeted surpluses to be generated up to the point or points at which the commitment crystallises.

At 31 March 2025 the charity's free reserves, excluding designated funds, stood at £667k (2024: £369k) with restricted funds carried forward of £nil (2024: £nil) and designated funds of £127k (2024: £317k). The charity received unrestricted donations totalling £281k in the final week of the year, which has resulted in an inflated level of free reserves at the 31 March 2025.

The designated funds relate to various projects, including a match funded project to provide intensive support to 50 local people who are economically inactive and have complex needs, including mental health; provision of the Ongo Talk counselling services for up to 200 customers; and projects to support individuals, couples, and families in financial hardship.

The charity continues to investigate available opportunities to ensure its free reserves are utilised to benefit the communities in which it operates.

Future plans

During the coming years it is expected that the activities of the Ongo Communities will expand:

1. The Board of Ongo Homes has supported the payment of funding to Ongo Communities during the next financial year to enable the charity to deliver activities that meet its objects and the new Ongo corporate plan.
2. A funding strategy is in place to continue to seek further opportunities to bid for funds and match fund projects that meet the needs of our customers and the wider communities within our area of benefit. However due to the ending of EU funding and limited UKSPF funding fewer opportunities will be available.
3. We continue to engage with our customers by offering a mix of face to face and telephone support and a digital only programme for customers in rural areas and who cannot easily access our premises. We also provide IT skills and re-designed the customer facing areas in our buildings to best meet the individual needs of our customers.
4. We want to support customers as much as possible with the cost-of-living crisis and have continued to deliver the Improving Lives project to provide carpets and decorating to help our tenants in their homes, as well as delivering money management and budgeting support

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

Financial instruments

Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations.

Credit risk also arises from cash and cash equivalents and deposits with banks and financial institutions. The financial institution used, Barclays Bank plc, had a Moody's long-term rating of A1, which is acceptable to the board:

Liquidity risk

Liquidity risk arises from the charity's management of working capital. Rolling cash flow projections are prepared regularly, together with the value of the company's cash investments. At the end of the financial year, these projections indicated that the company expected to have sufficient liquid resources to meet its obligations under all reasonably expected circumstances.

Cash flow interest rate risk

The charity is not currently exposed to cash flow interest rate risk.

Assessment of the effectiveness of Ongo Communities' system of internal control.

The Ongo Homes Board is ultimately responsible for the group's system of internal control and for reviewing its effectiveness.

The Board recognises that no system of internal control can provide absolute assurance or eliminate all risk. The system of internal control is designed to manage risk and provide reasonable assurance that key business objectives and expected outcomes will be achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of group's assets and interests.

The Board has adopted a risk-based approach to internal controls, which are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the group is exposed and is consistent with good practice and regulatory requirements.

The main area in which this is evidenced is as follows:

Risk Management

Alongside the launch of our new Corporate Plan in April 2024, we reviewed our strategic risks to ensure that they fully represented the risks to achieving our strategic objectives. Sessions were held at a Board Strategy Day to ensure that all Board members were able to discuss and contribute to the identification of the Strategic Risks for Ongo.

Together, our Leadership Team assessed the identified risks to ensure we fully understand mitigations in place and required, developing a clear action plan to manage these risks.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

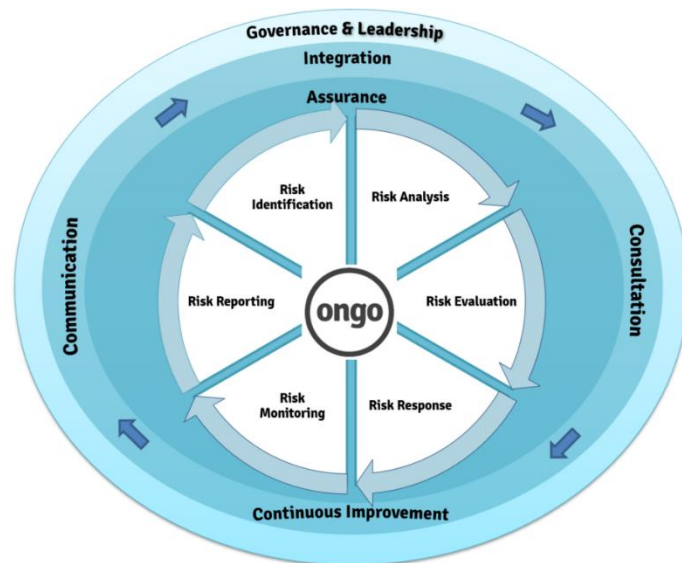
To support the process our Risk Management Framework was fully reviewed and approved by our Ongo Homes Board.

Our approach

Risk is the possibility of an event and the consequences it has on the achievement of objectives, at a strategic, operational and project level. Risk creates uncertainty which we must understand, control, and monitor to reduce the uncertainty to an acceptable level.

Risk is part of everyday life and directly linked the decisions we make. The management of risk is therefore essential in ensuring the group meets its strategic objectives and remains legally and regulatory compliant.

Our risk management framework provides a clear and robust approach to managing risk. It provides a structure to integrate risk management into all aspects of Ongo activity, with the aim of protecting our assets, complying with all relevant laws and regulation, successfully achieving our corporate plan and creating a truly vibrant and resilient organisation.



Our principles of risk management

The overarching principle of risk management is to add value, and to support the successful delivery of objectives.

At Ongo, we use **GUARDED** principles to set our approach to risk management:

- **Governed** – Risk management is integral to governance and leadership at Ongo, it is fundamental to how Ongo is directed and managed.
- **Understood** – Risks are comprehensive, well-articulated and understood by all.
- **Aligned** – Risk management is aligned with other business activities and is not a separate activity.
- **Relevant** – Risks are relevant to objectives and the management of risk is proportionate to the level of risk.
- **Discussed** – Risk is communicated and discussed with all interested parties.
- **Embedded** – Risk management is part of everyday life, activities and decision making at Ongo,
- **Dynamic** – The management and reporting of risk is responsive to change and can adapt and identify emerging risks quickly.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

Our risk appetite

Our risk appetite is reviewed at least on an annually basis. With the launch of the new corporate plan our Board set our new appetite statements as part of the risk focussed strategy day. Detailed statements were approved as part of our Risk Management Framework and provided as guide for decision making to ensure we do not take risks outside of our agreed boundaries. Our risk appetites for 2024-25 are shown below:

- **Financial Risks: (medium risk appetite)**

We will ensure that we remain financially strong and will manage risks within our Golden Rules. We will take a balanced approach and seek to take risk only where the benefits outweigh potential costs.

- **Compliance Risks (low risk appetite):**

We understand our compliance obligations and have a low-risk appetite for any action or decision that would result in a breach of our statutory or regulatory obligations.

- **People Risks (medium risk appetite):**

We empower and support our colleagues to make the right decisions. We will ensure those carrying out work have the relevant qualifications and competences. We will encourage a culture of learning and look to take risks where benefits can be justified, and any potential risks are managed.

- **Customer Risks: (medium risk appetite):**

We will ensure that all those working on behalf of Ongo have a strong customer focus, we will listen to our customers and work together to ensure we have a balanced approach to risk.

- **Delivery Risks (medium risk appetite):**

We will ensure that we meet all required standards and work together to ensure our services meet the needs of our customers, we will take a balanced approach to managing risk ensuring that benefits and costs are assessed.

- **Growth Risks (high risk appetite):**

We are open to growth opportunities that align with our Corporate Objectives and will look at innovative ways of working and new technologies. Where the benefits can be demonstrated we will manage the risk.

Operating environment and risk management

To help identify emerging risks, we assess the external and internal environments using a variety of tools and techniques. Our performance management framework runs in line with our risk management framework to help identify areas of concern or emerging risks. We have a suite of key risk indicators (KRIs) which provide intelligence on the key areas of risk facing our business and act as early warning indicators. Our key financial ratios and stress testing indicators are monitored monthly in our management accounts. We also map the annual sector risk profile with our existing risk registers as a comparison aid.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

Assurance framework

To ensure that risk management is effective and that we have a sound and effective system of internal control we have a control framework in place. As Boards have ultimate responsibility for risk management, it is essential that Board members understand the risks facing Ongo and receive assurance on the effectiveness of controls. Strategic and emerging risks are discussed at each Board meeting as a separate agenda item (alternate meetings), but also embedded within each report. The Ongo Homes Board have delegated assurance reviews to the Group Audit and Risk Committee. This enables the committee to focus on key areas of risk and assurance.

Assurance can come from many sources within an organisation. Developed from the three lines of defence, we have adopted four lines of assurance (FLA), which helps identify and understand where these different contributions arise:

- **First line of assurance**

This comes directly from our business operational areas. Various controls are in place, designed or directing processes and behaviours to ensure that operational objectives are achieved. The responsibility is to ensure procedures are followed, identify risks and improvement actions, implement controls and report on progress.

- **Second line of assurance**

This comes from corporate oversight. It is separate from those responsible for delivery, but not independent to the organisation. There are various teams that provide this assurance, including health and safety, finance, compliance, legal and audit and risk. The responsibility is to ensure that compliance obligations and commitments are understood and met.

- **Third line of assurance**

This comes from independent, objective and expert sources. It provides independent challenge. It places reliance upon assurance mechanisms in the first and second lines of defence, and request evidence to confirm assurance is in place. Assurance is gained from internal and external audit, regulators, and accreditations.

- **Fourth line of assurance**

Our customers provide a fourth assurance level. As they directly receive certain services, they are in the ideal position to assess and review service delivery. We have strong customer engagement arrangements, including a Resident Scrutiny Panel, Community Voice, Property Services Panel, and Complaints Monitoring Panel.

All assurance activities are co-ordinated centrally to provide assurances maps. The assurance map of the strategic risk register is used to inform the internal audit programme and assurance work for the next financial year.

Internal audit

Our internal auditors are appointed by the Group Audit and Risk Committee to provide an objective evaluation and opinion on the overall adequacy and effectiveness of our risk management and internal control environment.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

The annual internal audit plan is set using a risk-based approach and is approved by the Group Audit and Risk Committee. The plan includes a range of internal audits and assurance appraisals.

The findings within the Internal Audits informs both an individual assurance assessment and the annual assurance opinion statement, provided by the Head of Internal Audit.

The annual plan is subject to ongoing review and could change as the risks change throughout the year. Any changes are formally reviewed with the Executive Leadership Team and the Group Audit and Risk Committee should a significant issue arise.

Internal audit reports carried out are signed off at each Group Audit and Risk Committee, where members have the opportunity to discuss and challenge the findings. Progress on any recommendations made are monitored by the committee and once implemented are verified by internal audit for final sign off. The internal auditors have an opportunity at every committee meeting to discuss matters without the presence of executives.

Fraud

The fraud register is reviewed at each Group Audit and Risk Committee. To assess our internal control framework, assurance tests are built in to the internal audit plan each year.

The fraud register is updated as necessary for all actual and potential frauds committed or attempted to be committed against the group.

Reporting, review and corrective action

A process of regular management reporting on control issues provides assurance to the Executive Leadership Team and to the Board. This includes a rigorous procedure for ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and the delivery and fulfilment of our services.

The Group Audit and Risk Committee conducts an annual review of the effectiveness of the system of internal control and has taken account of any changes needed to maintain the effectiveness of risk management and control process. This Committee makes an annual report on this matter to the Board. The Board has received this report and has included it within the Financial Statements.

The Board confirms that there is an ongoing process for identifying, and managing significant risks faced by the Society. This process has been in place throughout the year under review, up to and including the date of the annual report and accounts, and is regularly reviewed by the Board.

Going concern

The Board have reviewed financial assumptions during the budget process to ensure the charity remains a going concern. The budget is subject to sensitivity testing to assess the possible financial impacts of various scenarios and the resilience of the budget. In all scenarios the company remains financially viable.

Given the strength of the balance sheet and liquidity the Board believes that while there is some uncertainty in respect of inflationary pressures and future funding opportunities these do not pose a material uncertainty that would cast doubt on the charity's ability to continue as a going concern. The charity's financial performance in the year proved resilient and on this basis the Board has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2025 (continued)

Employment and equal opportunities

Employee information is set out in the notes to the financial statements.

The charity is committed to the principles of equal opportunities.

External audit

In so far as the Board is aware, all of the current board members have taken all the steps that they ought to have taken to make themselves aware of any information needed by the auditors for the purposes of their audit and to establish that the auditors are aware of that information. The directors are not aware of any relevant audit information of which the auditors are unaware.

Signed on behalf of the Trustees



N Cresswell
Trustee

8 September 2025

Ongo Communities Limited

Trustees' responsibilities in relation to the financial statements for the year ended 31 March 2025

The Trustees are responsible for preparing the Annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Financial statements are published on the charity's website in accordance with legislation in the United Kingdom governing the preparation and dissemination of financial statements, which may vary from legislation in other jurisdictions. The maintenance and integrity of the charity's website is the responsibility of the trustees. The trustees' responsibility also extends to the ongoing integrity of the financial statements contained therein.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2025

Opinion

We have audited the financial statements of Ongo Communities Limited for the period ended 31 March 2025 which comprise the balance sheet as at 31 March 2025; the statement of financial activities, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2025 and of its income resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

Other information

The Directors are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit

- the information given in the Directors' report for the financial period for which the financial statements are prepared is consistent with the financial statements; and
- the Directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in directors' report.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2025

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Directors report and from the requirement to prepare a strategic report.

Responsibilities of Directors

As explained more fully in the Directors' responsibilities statement set out on page 15, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined the most significant are the appropriate accounting standards in conformity with the requirements of the Companies Act 2006 and the Financial Services legislation;

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our sector experience, through discussion with the Directors, and from inspection of the Company's board minutes and legal and regulatory correspondence. We discussed the policies and procedures regarding compliance with laws and regulations with the Chief Financial Officer;

We assessed the susceptibility of the financial statements to material misstatement, including how fraud might occur, by meeting with management from relevant parts of the business to understand where management considered there was a susceptibility to fraud. We also considered the potential for management to manage earnings and influence the perceptions of the financial statements.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the timing of recognition of income.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2025

Audit procedures performed by the engagement team included:

- Evaluation of the design of controls established to address the risks related to material irregularities in the financial statements; Testing manual journal entries, in particular journal entries relating to management estimates and entries determined to be large or relating to non-routine transactions.
- Evaluation of income recognition policies and any judgements made around income recognition; reviewing the income system for significant deficiencies or susceptibility to fraud;
- Challenging assumptions and judgements made by management in their significant accounting estimates;
- Agreement of the financial statement disclosures to underlying supporting documentation;
- Making enquiries of management;
- Review of minutes of board meetings throughout the period;

Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

Owing to the inherent limitations of an audit there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations. These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Crowe U.K. LLP
Statutory Auditor
3rd floor
56 Peter St
Manchester
M2 3NQ

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2025

	Note	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
Income					
Income from charitable activities	2	1,158,772	-	1,158,772	1,130,262
Income from donations		325,598	33,704	359,302	128,972
Income from trading activities	3	248,565	-	248,565	236,365
Grants receivable	4	-	130,034	130,034	165,571
Total income		<u>1,732,935</u>	<u>163,738</u>	<u>1,896,673</u>	<u>1,661,170</u>
Expenditure					
Expenditure on charitable activities		(1,308,408)	(166,336)	(1,474,744)	(1,264,505)
Expenditure on trading activities		<u>(313,966)</u>	<u>-</u>	<u>(313,966)</u>	<u>(299,496)</u>
Total expenditure	6	(1,622,374)	(166,336)	(1,788,710)	(1,564,001)
Net income / (expenditure) for the year	5	<u>110,561</u>	<u>(2,598)</u>	<u>107,963</u>	<u>97,169</u>
Transfers between funds	15	(2,598)	2,598	-	-
Net movement on funds		<u>107,963</u>	<u>-</u>	<u>107,963</u>	<u>97,169</u>
Reconciliation of funds					
Total funds brought forward		<u>685,337</u>	<u>-</u>	<u>685,337</u>	<u>588,168</u>
Total funds carried forward		<u>793,300</u>	<u>-</u>	<u>793,300</u>	<u>685,337</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derives from continuing activities.

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2024

	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
Income				
Income from charitable activities	1,130,262	-	1,130,262	1,052,896
Income from donations	127,424	1,548	128,972	109,732
Income from trading activities	236,365	-	236,365	215,227
Grants receivable	-	165,571	165,571	531,524
Total income	1,494,051	167,119	1,661,170	1,909,379
Expenditure				
Expenditure on charitable activities	(1,036,074)	(228,431)	(1,264,505)	(1,518,836)
Expenditure on trading activities	(299,496)	-	(299,496)	(270,484)
Total expenditure	(1,335,570)	(228,431)	(1,564,001)	(1,789,320)
Net income / (expenditure) for the year and net movement on funds	158,481	(61,312)	97,169	120,059
Transfers between funds	(61,312)	61,312	-	-
Net movement on funds	97,169	-	97,169	120,059
Reconciliation of funds				
Total funds brought forward	588,168	-	588,168	468,109
Total funds carried forward	685,337	-	685,337	588,168

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial position
at 31 March 2025

Company number 08619739	Note	2025 £	2025 £	2024 £	2024 £
Current assets					
Debtors	11	181,161		28,997	
Cash at bank and in hand		864,866		750,154	
		1,046,027		779,151	
Creditors: amounts falling due within one year	12	(252,727)		(93,814)	
Total assets less current liabilities			793,300		685,337
Total net assets			793,300		685,337
The funds of the charity					
Unrestricted funds	15		666,599		369,049
Designated unrestricted funds	15		126,701		316,288
Restricted funds	15		-		-
Total funds	15		793,300		685,337

The financial statements were approved by the Board of Directors and authorised for issue on 8 September 2025



N Cresswell
Trustee



S Hepworth
Chief Executive

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of cash flows
for the year ended 31 March 2025

	2025	2024
	£	£
Net cash inflow/(outflow) from operating activities	<u>114,712</u>	<u>223,632</u>
Increase / (decrease) in cash	<u><u>114,712</u></u>	<u><u>223,632</u></u>
Notes		
Change in cash and cash equivalents	114,712	223,632
Cash and cash equivalents at 1 April 2024	<u>750,154</u>	<u>526,522</u>
Cash and cash equivalents at 31 March 2025	<u><u>864,866</u></u>	<u><u>750,154</u></u>
Reconciliation of operating surpluses to net cash inflow / (outflow) from operating activities		
Net income/(expenditure) for the period	107,963	97,169
Decrease/(increase) in debtors	(152,164)	64,891
Increase/(decrease) in creditors	<u>158,913</u>	<u>61,572</u>
Net cash inflow / (outflow) from operating activities	<u><u>114,712</u></u>	<u><u>223,632</u></u>
Analysis of cash and cash equivalents		
Cash in hand	3,507	2,070
Notice deposits (less than 3 months)	<u>861,359</u>	<u>748,084</u>
Cash and cash equivalents at 31 March 2025	<u><u>864,866</u></u>	<u><u>750,154</u></u>
Analysis of changes in net debt (cash at bank only)		
Cash flows in the year	114,712	223,632
Net debt at 1 April 2024	<u>750,154</u>	<u>526,522</u>
Net debt at 31 March 2025	<u><u>864,866</u></u>	<u><u>750,154</u></u>

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

1 Significant accounting policies

Ongo Communities Limited is a charitable company limited by guarantee and incorporated in England & Wales under the Companies Act 2006. The address of the registered office is given on the page 3 and the nature of the charity's operations and its principal activities are set out in the Report of the Trustees. The financial statements have been prepared under the historical cost convention and in accordance with Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), FRS 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland, the Charities Act 2011 and the Companies Act 2006.

Ongo Communities Limited is a public benefit entity.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires the charity's management to exercise judgement in applying the charity's accounting policies.

The presentation currency of the financial statements is the Pound Sterling (£), rounded to the nearest £1.

The following principal accounting policies have been applied:

Basis of preparation - going concern

The charity's financial plans have been reviewed and the Board are satisfied that the plans are affordable and that the financial statements should be prepared on a going concern basis.

The board revised the charity's financial forecasts, for the two years ended 31 March 2027, to reflect the risks and financial impacts as relevant and proportionate to our business, including the impact of inflation. This included an assessment of grant income and delivery of projects, including an assessment whether any funds should be designated for future projects. Although Brexit and a reduction in EU funding means availability of some grants has been reduced, external grant funding continues to be available. The charity will continue to receive the agreed long term support from within the Ongo Group.

The charity has effective controls and processes in place to manage and monitor cash flows. On this basis, the board consider it appropriate for the financial statements to be prepared on a going concern basis.

Judgements in applying accounting policies and key sources of estimation uncertainty

Management do not consider there to be any significant judgements or estimation uncertainty due to the straightforward nature of the charity's

Income

Incoming resources are accounted for when receivable. Donations and gifts-in-kind are accounted for when receivable. Grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be

Expenditure

Charitable expenditure includes direct costs and support costs. Support costs comprise those necessary costs which do not themselves produce the output of the charity, including central office functions and governance costs as shown in note 6. Such administration and accommodation support costs have generally been allocated on the basis of income.

Taxation

Ongo Communities Limited is a charity within the meaning of Para 1 Schedule 6 Finance Act 2010. Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

1 Significant accounting policies (continued)

Grants payable

Grants are recognised in full when there is a legal and constructive obligation.

Pension costs

Contributions to the company's defined contribution pension scheme are charged to the statement of financial activities in the year in which they become payable. The assets of the scheme are held separately from those of the company in an independently administered fund.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Cash at bank and in hand

Cash at bank and in hand includes deposits which can be withdrawn within 24 hours without penalty and short term deposits which have a maturity period of 3 months or less and are not subject to significant risk of changes in value.

Liabilities

Liabilities are recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Fund accounting

Restricted funds are funds which are subject to specific restrictions imposed by the funder or donor. The aim and use of the restricted funds is set out in the notes to the financial statements.

Designated funds are set aside by the Trustees for specific purposes, but would otherwise form part of the general funds. The aim and use of the designated funds is set out in the notes to the financial statements. General funds are available to spend at the discretion of the Trustees in furtherance of the charitable objectives of the company.

2 Income from charitable activities

All income from charitable activities was generated within the UK. £1.11m of this income (2024: £1.07m) relates to contributions from the parent company, Ongo Homes Limited.

3 Trading income

	2025	2024
	Unrestricted	Unrestricted
	£	£
Income from café facilities	48,769	52,936
Rental income	97,030	101,764
Income from Post Office	18,803	17,313
Other income	83,963	64,352
	248,565	236,365

Rental income includes gifts-in-kind in respect of properties leased at below market rent. The facilities have been valued in excess of rent paid at £84,664. This cost is also included within expenditure.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

4 Grants receivable		2025 Restricted £	2024 Restricted £
North Lincolnshire Council	*	73,874	55,685
Department for Work and Pension	*	-	107,370
Others		56,160	2,516
		<u>130,034</u>	<u>165,571</u>

All grants are classed an income from charitable activities. Those identified with an * are deemed to be grants receivable from government agencies

5 Net income/(expenditure):	2025 £	2024 £
This is stated after charging:		
Operating lease charges - land and buildings	5,342	10,518
Operating lease charges - others	<u>6,554</u>	<u>9,313</u>

All fees for the audit of the company's annual accounts are paid by the ultimate parent company of the group.

6 Analysis of expenditure	Direct staff costs £	Other direct costs £	Support costs (note 7) £	Total 2025 £	Total 2024 £
Charitable activities					
Community benefit/improvement projects	844,504	200,193	430,047	1,474,744	1,264,505
Total charitable expenditure	<u>844,504</u>	<u>200,193</u>	<u>430,047</u>	<u>1,474,744</u>	<u>1,264,505</u>
Trading activities					
The Arc and other trading costs	157,865	38,627	-	196,492	173,292
Management costs	-	-	117,474	117,474	126,204
Total trading expenditure	<u>157,865</u>	<u>38,627</u>	<u>117,474</u>	<u>313,966</u>	<u>299,496</u>
Total resources expended	<u>1,002,369</u>	<u>238,820</u>	<u>547,521</u>	<u>1,788,710</u>	<u>1,564,001</u>

The Arc is a well-being hub based in the Westcliffe estate in Scunthorpe. It houses a café, post office, has rooms for hire as well as providing opportunities to offer other activities. Ongo Communities use this building as a hub for providing training and support to users of its services. All costs have been allocated to trading activities, as has any income generated from the use of the building.

During the year the charity made grants totalling £35,000.

These grants were made to local groups, such as sports clubs, resident associations, those offering health and wellbeing initiatives or other community focused groups. Applications to our community grants were accepted from not-for-profit organisations based in areas where Ongo Homes tenants are based.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

7 Support costs

	Finance and corporate £	IT £	Human resources £	Property and offices £	Total 2025 £	Total 2024 £
Charitable activities						
Community benefit/improvement projects	199,861	-	-	42,526	242,387	230,871
Management fee from parent company	53,335	15,520	118,805	-	187,660	181,314
Governance costs	-	-	-	-	-	1,734
Total charitable expenditure	253,196	15,520	118,805	42,526	430,047	413,919
Trading activities						
Management expenditure	25,169	-	-	91,078	116,247	124,104
Governance costs	1,227	-	-	-	1,227	2,100
Total trading expenditure	26,396	-	-	91,078	117,474	126,204
Total resources expended	279,592	15,520	118,805	133,604	547,521	540,123

The company is charged a management fee from its ultimate parent company to cover all central finance, corporate, IT, HR, PR and governance costs. This has been allocated to charitable activities and is shown separately in the table above.

Management expenditure includes the notional cost of the gifts in kind relating to the lease of properties as detailed in note 3 to the accounts.

8 Employees

	2025 £	2024 £
Staff costs (excluding those directors who are paid by the parent company) consist of:		
Wages and salaries	968,345	884,029
Social security costs	91,843	75,505
Cost of defined benefit scheme	16,119	7,400
Cost of defined contribution scheme	70,288	66,491
	1,146,595	1,033,425

The average number of employees during the year, based on headcount, was as follows:

	2025 Number	2024 Number
Charitable activities	24.5	19.1
Support staff	14.0	16.3
	38.5	35.4

One of the trustees has a contract of employment with the charity but works across the Ongo group. The cost of remuneration paid by the charity is reflected in the management fee charged by Ongo Homes in such a way that the majority of the costs are borne by the parent company. The individual did not receive any remuneration or other benefits from their trusteeship. The charity's governing document provides a legal authority for ...

The company employs staff who work across the Ongo group. In such cases costs are recharged to other members of the group as appropriate. The costs detailed above are the net costs, after recharges, incurred by Ongo Communities Limited. The average number of employees detailed includes all staff employed by the charity.

Trustees did not receive any remuneration or benefits arising from their trusteeship directly from Ongo Communities Limited during the year (2024: none). No trustee (2024: none) was paid expenses during the year.

A defined contribution pension scheme is operated by Ongo Homes Limited on behalf of all Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £70,288 (2024: £66,491). Contributions amounting to £11,892 (2024: £11,602) were payable to the fund at year end.

A defined benefit pension scheme is operated by Ongo Homes Limited on behalf of Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £16,119 (2024: £7,400). Contributions amounting to £1,142 (2024: £606) were payable to the fund at year end.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

9 Directors' remuneration

Directors' costs, with the exception of the trustee detailed in note 8, were paid by Ongo Homes Limited and the relevant portion was recharged to Ongo Communities Limited (with a mark-up) through their management fee.

10 Fixed asset investments

Subsidiary undertakings

The only undertaking in which the company has an interest is as follows:

Name	Country of incorporation or registration	Proportion of voting rights and ordinary share capital held	Nature of business
Ongo Recruitment Limited	England and Wales	100%	Recruitment consultancy

Ongo Recruitment Limited has a wholly owned subsidiary, which gives Ongo Communities Limited an interest in:

Crosby Brokerage Limited	England and Wales	100%	Business services
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11 Debtors

	2025 £	2024 £
Trade debtors	157,108	15,325
Prepayments and accrued income	24,053	13,672
Total	181,161	28,997

12 Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	4,775	1,771
Other creditors	17,363	15,071
Taxation and social security	61,602	31,311
Accruals and deferred income	168,987	45,661
Total	252,727	93,814
<i>Deferred income</i>		
Brought forward	(4,607)	-
Released in the period	4,607	-
Deferred in the period	(118,177)	(4,607)
Carried forward	(118,177)	(4,607)

Income is deferred where income received in the year is subject to performance-related conditions received in advance of delivering the services required by that condition, or is subject to unmet conditions wholly outside of the charity's control.

13 Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

14 Share capital

Being limited by guarantee, the company does not issue shares.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

15 Analysis of movement in funds

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers between funds £	Balance at 31 March 2025 £
Restricted funds					
North Lincolnshire Council	-	73,874	(76,472)	2,598	-
Others	-	89,864	(89,864)	-	-
	-	163,738	(166,336)	2,598	-
Unrestricted funds					
Designated unrestricted funds	316,288	-	(197,604)	8,017	126,701
Unrestricted funds	369,049	1,732,935	(1,424,770)	(10,615)	666,599
	685,337	1,732,935	(1,622,374)	(2,598)	793,300
Total funds	685,337	1,896,673	(1,788,710)	-	793,300

Analysis of movement in funds - previous year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers between funds £	Balance at 31 March 2024 £
Restricted funds					
Department for Work and Pension	-	107,370	(165,020)	57,650	-
North Lincolnshire Council	-	55,685	(59,347)	3,662	-
Other grants	-	4,064	(4,064)	-	-
	-	167,119	(228,431)	61,312	-
Unrestricted funds					
Designated unrestricted funds	136,152	-	-	180,136	316,288
Unrestricted funds	452,016	1,494,051	(1,335,570)	(241,448)	369,049
	588,168	1,494,051	(1,335,570)	(61,312)	685,337
Total funds	588,168	1,661,170	(1,564,001)	-	685,337

Restricted funds relate to grants receivable used for charitable purposes, including projects around employment, training and life skills. The transfer from unrestricted to restricted funds represents the charity's contribution towards the costs of providing these projects.

During the year the charity received restricted funding of £54,932 from the RL Glasspool Charity Trust. The charitable outcomes of this grant were intended to promote grant recipients to have an improved financial position, to feel better able to manage their lives and to have a more settled home.

During March 2025, the charity received unrestricted donations from other Ongo group companies totalling £281,725. These were received at the end of March 2025, were therefore unspent at the year end and are included in closing unrestricted funds.

Prior to the year end the Trustees designated £126,701 of the unrestricted funds to be carried forward to be used for specific projects.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2025

16 Analysis of net assets between funds

Fund balances at 31 March 2025 are represented by:

	Unrestricted funds £	Restricted funds £	Total funds £
Debtors	174,519	6,642	181,161
Cash at bank and in hand	839,799	25,067	864,866
Creditors: amounts falling due within one year	(221,018)	(31,709)	(252,727)
	<u>793,300</u>	<u>-</u>	<u>793,300</u>

Comparative information in respect of the preceding period is as follows:

	Unrestricted funds £	Restricted funds £	Total funds £
Debtors	26,879	2,118	28,997
Cash at bank and in hand	747,665	2,489	750,154
Creditors: amounts falling due within one year	(89,207)	(4,607)	(93,814)
	<u>685,337</u>	<u>-</u>	<u>685,337</u>

17 Related party disclosures

The ultimate controlling party is Ongo Homes Limited. Ongo Homes Limited is a Community Benefit Society and its primary purpose is to provide social housing in North Lincolnshire. Its accounts are available to the public at www.ongo.co.uk

Other than transactions between the group and other group companies, the directors do not consider that the company has any related party

During the year the charity had the following inter-group transaction with companies controlled by Ongo Homes Limited, the ultimate parent company:

Entity	Purpose	2025 £	2024 £
Ongo Homes Limited	Income - charitable activities	1,107,988	1,073,112
Ongo Homes Limited	Income - trading activity	75,466	56,261
Ongo Homes Limited	Income - gift in kind - rent	84,664	94,629
Ongo Homes Limited	Expenditure - gift in kind - rent	(84,664)	(94,629)
Ongo Homes Limited	Expenditure - rent and utilities	(24,747)	(24,285)
Ongo Homes Limited	Expenditure - management fee	(187,660)	(181,314)
Ongo Recruitment Limited	Expenditure - staffing	(28,926)	(20,161)
Ongo Recruitment Limited	Income - donation	42,618	107,424
Ongo Developments Limited	Income - donation	156,725	-
Ongo Roofing Limited	Income - donation	10,000	10,000
Ongo Heating and Plumbing Limited	Income - donation	135,000	10,000

18 Operating leases

The company had minimum lease payables under non-cancellable operating leases as set out below:

	Land and buildings	Vehicles	Total 2025 £	Total 2024 £
Not later than 1 year	-	-	-	6,396
	<u>-</u>	<u>-</u>	<u>-</u>	<u>6,396</u>

19 Volunteers

Our mental health support service, Ongo Talk, utilises the opportunity for volunteer counsellors, those who are in their final year at university studying counselling, who are required to deliver 100 to 200 hours of counselling as part of the qualification. We have engaged 54 volunteers in the year, delivering over 5,000 hours of voluntary work for the organisation

ONGO COMMUNITIES LIMITED

England & Wales - Charity number 1156007

Accounts

Ongo Communities Limited

Report and Financial Statements

Year Ended 31 March 2024

Company Number 08619739 (England and Wales)

Charity Number 1156007

Ongo Communities Limited

Report and financial statements for the year ended 31 March 2024

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Ongo Communities Limited

Directors, Trustees and Advisors for the year ended 31 March 2024

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees serving during the year and since the year end were as follows:

H Lennon (resigned 1 Dec 23)	J Williams
K Merta	D Clegg
K Locking	H Phillips (resigned 29 Nov 23)
N Cresswell (appointed 1 Dec 23)	

Executive leadership team:	Chief Executive	S Hepworth
	Property Director	P Stones (retired 31 Mar 24)
	Property Director	S Ellard (appointed 9 July 24)
	Director of Resource and Commercial	A Harrison
	Director of Corporate & Compliance Services	J Sugden
	Director of Customer Services	K Hornsby

Secretary J Sugden

Registered number: Company number 08619739

Charity registration number 1156007

Registered office: Ongo House, High Street, Scunthorpe, North Lincolnshire DN15 6AT

Auditor: Crowe U.K. LLP
3rd floor
56 Peter St
Manchester
M2 3NQ

Bankers: Barclays Bank plc
One Snowhill
Snowhill Queensway
Birmingham B4 6GB

Solicitors:

Devonshires Solicitors Park House Park Square Leeds LS1 2PW	Forbes Solicitors Rutherford House 4 Wellington Street (St Johns) Blackburn BB1 8DD	Knights Professional Services The Lexicon Munt Street Manchester M2 5FA
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Bermans Exchange Station Titheburn Street Liverpool L2 2QP Manchester M2 5FA	Trowers and Hamlins 55 Princess Street Manchester M2 4EW	Wilkin Chapman LLP Cartergate House 26 Chantry Lane Grimsby DN31 2LJ
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Ongo Communities Limited

Chair's Statement for the year ended 31 March 2024

Ongo Communities Limited has been providing opportunities for local people and communities for close to ten years. Part of the Ongo group, the Communities arm has done a substantial amount of positive work over the past year and the teams have achieved targets in areas including mental health support, employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects.

The organisation receives funds from Ongo Homes Limited (OH) and external grants which enable it to continue the excellent work delivered in the community. The statement of financial activities shows a total of £295k of funding and donations in the year from a number of funders, in addition to the funding from OH. These enable an increasing range of projects and services to be delivered; including self-employment support and mental health support.

With a new five-year strategy in place, and focus on the theme "Customer Focus" which is part of the group's corporate plan, we have set challenging aims and objectives for the coming years. This includes a focus on those communities and neighbourhoods which are the most challenging and require our support to increase their skills, access new opportunities and improve the overall quality of life for those areas.



N Cresswell
Director

Date: 5 September 2024

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024

The trustees are pleased to present their annual trustees' report (incorporating the directors' report under the Companies Act) together with the financial statements of the charity for the year ending 31 March 2024, which are also prepared to meet the requirements for a trustees' report and accounts for Companies Act 2006 purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, and Accounting and Reporting by Charities: statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Our objectives and activities

The corporate structure of the Ongo group is clearly defined and the relationship between this Company, the parent and its other subsidiaries is set out in Intra-Group agreements which were considered and approved by each of their Boards.

The role of the charity, which is partly funded by Ongo Homes Limited (OH), is to deliver that company's wider social objectives by co-ordinating community development activity and improving opportunities for our tenants and wider customers and communities. To assist with this objective Ongo Communities has two wholly owned subsidiaries: Ongo Recruitment Limited, which is a social enterprise employment agency supplying temporary and permanent staff, particularly for local people within disadvantaged communities in order that they may develop their skills and re-engage with the labour market and Crosby Brokerage Limited, a company that provides managed services for clients in receipt of a personal allowance.

Governing documents

Ongo Communities is a registered charity (Charity Number 1156007) governed by its Articles of Association dated 22nd July 2013. It is registered with the Charity Commission and is also a Company Limited by Guarantee (Company Number 08619739). At the year end the Charity was a subsidiary of Ongo Homes Limited, the ultimate parent undertaking.

NHF Code of Governance

The Board has adopted the National Housing Federation (NHF) Code of Governance and following an assessment against the code is fully compliant.

The charity has no shareholders so sections 1.6.6 and 1.6.7 are not applicable, nor are sections 2.8, 2.8.1 and 2.8.2 as there are no joint ventures. The group parent is registered so section 2.7.1 is not applicable. We do not have any joint ventures within the group so section 2.8 is not applicable. All entities in the Group have adopted this code so section 3.11.3 does not apply.

Key achievements and performance

During the current year Ongo Communities generated a surplus of £97k for the year (£120k surplus in the year ended 31 March 2023). The Trustees consider this to be an acceptable standard of performance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023

Key achievements during the year were:

- We were successful in gaining a grant of £140k to deliver the Multiply project, a three-year programme to help improve the numeracy level of people with a qualification below level 2. It has been successful to date, with delivery of courses held in local employers' premises, focusing on those who do not have English as their first language, supporting the learners and the employers at the same time.. We also delivered the final year of our European Social Fund project, Endeavour, which provided 187 customers with mental health issues, offering counselling and life skills, and supported them into work, or closer to the labour market.
- Our two community buildings The Arc, which was built as part of the physical regeneration of the Westcliff estate in Scunthorpe, and the Viking Centre in Barton on Humber have become the heart of the community, delivering service to meet the needs of our tenants and residents of both estates including a café, training and social activities for all ages.
- Our in-house social enterprise agency and wholly owned subsidiary, Ongo Recruitment, was successful in donating circa £100k of surplus funds to Ongo Communities that will be used to fund some of the skills and personal development team staff. The team support customers with coaching and counselling, volunteering, training and employment support.

Using the HACT (Housing Associations' Charitable Trust) model, we calculate that for every £1 we invested in community projects, we achieved £26.08 worth of value in return. This is higher than the previous year (£15.54), which was due to the revised calculations provided by HACT and the outcomes achieved from supporting over 1,200 people with mental health support, employability skills, providing "warm spaces" to help with the cost-of-living crisis, and working with young people from our disadvantaged estates delivering mentoring and youth activities, and supporting them into apprenticeships.

Structure, governance and management

Ongo Communities is managed and governed by the Trustees who hold regular board meetings and agenda items include finance, health and safety and other operational reports.

The Trustees delegate the day-to-day management of the charity to the Executive Leadership Team, details of which can be found on page 3.

Recruitment and appointment of Trustees

Recruitment for charity trustees is overseen by the ultimate parent company who review and agree the recruitment procedures to be followed. Any new trustees will only be appointed if they have demonstrated they meet the skills and competencies required for the company following a recruitment exercise. New trustees can be appointed by the ultimate parent company.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

Training and induction

All new trustees undertake an induction programme within the first six months of their appointment. As part of this they meet with the Chair of the Board, the Chief Executive and other members of the Executive Management Team to provide them with an overview of the charity and the context in which it operates. A number of documents are shared with the Trustees for them to read including the charity's Articles of Association and the Charities Commission Essential Role of the Charity Trustee. Additionally, there are some core training courses which all new trustees are expected to complete.

Public benefit statement

The charity trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties.

Fundraising statement

Section 162a of the Charities Act 2011 requires charities to make a statement regarding fundraising activities. The legislation defines fundraising as "soliciting or otherwise procuring money or other property for charitable purposes." All fundraising activities relate to applications for grant funding from relevant public and non-public sector bodies. We do not undertake widespread fundraising from the general public.

In relation to the above all solicitations are managed internally, without involvement of commercial participants or professional fund-raisers, or third parties. The day-to-day management of all income generation is delegated to the executive team, who are accountable to the trustees.

The charity is not bound by any undertaking to be bound by any regulatory scheme.

We have not received any complaints in relation to fundraising activities. Our terms of employment require staff to behave reasonably at all times. As we do not approach individuals for funds we do not have to particularise this to fundraising activities nor do we consider it necessary to design specific procedures to monitor such activities.

Financial review

Incoming resources for the year totalled £1,661k (2023: £1,909k) of which £167k (2023: £532k) related to funding activities upon which restrictions were placed and £1,073k (2023: £1,053k) was received from Ongo Homes. Expenditure totalled £1,564k (2023: £1,789k) resulting in a surplus of £97k (2023: £120k surplus).

Reserves are needed to bridge the gap between the spending and receiving of income and to cover any unplanned expenditure. The Board has resolved to maintain sufficient reserves to cover short-term operational costs. The operating cash and reserves positions should not fall below a minimum level of £100,000, which is sufficient to cover three months fixed operating costs, other than in relation to fluctuations due to the short-term operating cash cycle. Any such fall below the prescribed level will be identified as such by the cash control and forecasting process.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

We will ensure that sufficient reserves are held to be able to fund all forthcoming projects to which we are committed and any further opportunities that may present themselves. These include match funding opportunities that will maximise income through achieving external grant funding to deliver projects that meet the outcomes of our corporate plan, and proposing projects to be approved by the board as an appropriate use of reserves that respond to emerging issues that affect our tenants, their families, and the wider estates and communities. We will enter into no commitments which cannot be funded by available reserves plus budgeted surpluses to be generated up to the point or points at which the commitment crystallises.

At 31 March 2024 the charity's free reserves, excluding designated funds, stood at £369k (2023: £452k) with restricted funds carried forward of £nil (2023: £nil) and designated funds of £316k (2023: £136k)..

The designated funds relate to various projects, including a match funded project to provide intensive support to 50 local people who are economically inactive and have complex needs, including mental health; provision of the Ongo Talk counselling services for up to 200 customers; and projects to support individuals, couples, and families in financial hardship.

The charity continues to investigate available opportunities to ensure its free reserves are utilised to benefit the communities in which it operates.

Future plans

During the coming years it is expected that the activities of the Ongo Communities will expand:

1. At the 31 March 2024 the Board of Ongo Homes supported the payment of a grant to Ongo Communities during the next financial year of just over £1,000,000 to enable the charity to deliver activities that meet its objects and the new Ongo corporate plan.
2. Applications to grant giving organisations and UKSPF funds have been awarded and a funding strategy is in place to continue to seek further opportunities to bid for funds and match fund projects that meet the needs of our customers and the wider communities within our area of benefit. However due to the ending of EU funding and limited UKSPF funding we anticipate that fewer opportunities will be available.
3. We continue to change the way we engage with our customers by offering a mix of face to face and telephone support and a digital only programme for customers in rural areas and who cannot easily access our premises. We also provide IT skills and re-designed the customer facing areas in our buildings to best meet the individual needs of our customers.
4. We want to support customers as much as possible with the cost-of-living crisis and have a new project to provide carpets and decorating to help our tenants in their homes, as well as delivering money management and budgeting support

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

Financial instruments

Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations.

Credit risk also arises from cash and cash equivalents and deposits with banks and financial institutions. The financial institution used, Barclays Bank plc, had a Moody's long-term rating of A1, which is acceptable to the board:

Liquidity risk

Liquidity risk arises from the charity's management of working capital. Rolling cash flow projections are prepared regularly, together with the value of the company's cash investments. At the end of the financial year, these projections indicated that the company expected to have sufficient liquid resources to meet its obligations under all reasonably expected circumstances.

Cash flow interest rate risk

The charity is not currently exposed to cash flow interest rate risk.

Assessment of the effectiveness of Ongo Communities' system of internal control.

The Board is ultimately responsible for the group's system of internal control and for reviewing its effectiveness.

The Board recognises that no system of internal control can provide absolute assurance or eliminate all risk. The system of internal control is designed to manage risk and provide reasonable assurance that key business objectives and expected outcomes will be achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of group's assets and interests.

The Board has adopted a risk-based approach to internal controls, which are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the group is exposed and is consistent with good practice and regulatory requirements.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

The main area in which this is evidenced is as follows:

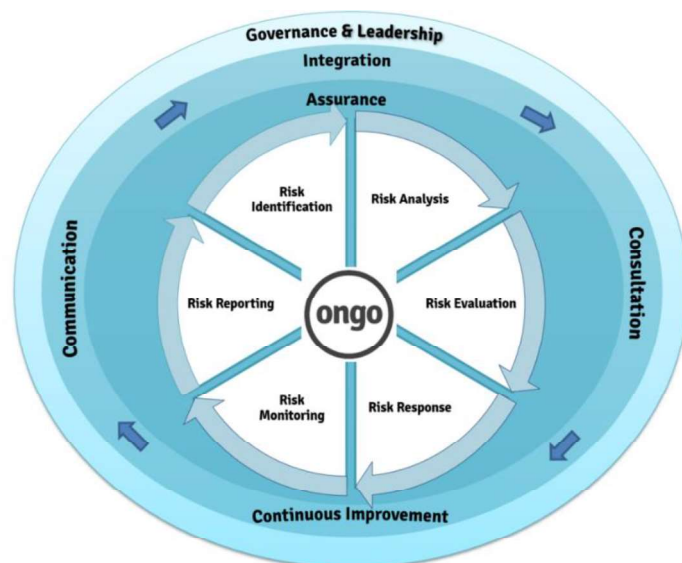
Risk Management

Our approach

Risk is the possibility of an event and the consequences it has on the achievement of objectives, at a strategic, operational and project level. Risk creates uncertainty which we must understand, control, and monitor to reduce the uncertainty to an acceptable level.

Risk is part of everyday life and linked directly the decisions we make. The management of risk is therefore essential in ensuring the group meets its strategic objectives and remains legally and regulatory compliant.

Our risk management framework provides a clear and robust approach to managing risk. It provides a structure to integrate risk management into all aspects of Ongo activity, with the aim of protecting our assets, complying with all relevant laws and regulation, successfully achieving our corporate plan and creating a truly vibrant and resilient organisation.



Our principles of risk management

The overarching principle of risk management is to add value, and to support the successful delivery of objectives.

At Ongo, we use **GUARDED** principles to set our approach to risk management:

- **Governed** – Risk management is integral to governance and leadership at Ongo, it is fundamental to how Ongo is directed and managed.
- **Understood** – Risks are comprehensive, well-articulated and understood by all.
- **Aligned** – Risk management is aligned with other business activities and is not a separate activity.
- **Relevant** – Risks are relevant to objectives and the management of risk is proportionate to the level of risk.
- **Discussed** – Risk is communicated and discussed with all interested parties.
- **Embedded** – Risk management is part of everyday life, activities and decision making at Ongo,
- **Dynamic** – The management and reporting of risk is responsive to change and can adapt and identify emerging risks quickly.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

Our risk appetite

Our risk appetite is reviewed and set by Board, as high-level statements which sets the tone for risk taking. Detailed statements are then provided as guide for decision making to ensure we do not take risks outside of our agreed boundaries. Our risk appetite for 2023-24 is shown below:

- **Health and safety compliance (low risk appetite):** Poor internal control leads to a breach of health and safety legislation results in harm and prosecution.
- **Legal and Regulatory Compliance (low risk appetite):** Poor internal control leads to a breach in legal and regulatory obligations leads to prosecution and/or regulatory intervention.
- **Financial Resilience (medium risk appetite):** Uncertain economic pressures and fluctuations to income or costs reduce our ability to deliver our strategic plan.
- **Business Continuity (medium risk appetite):** Significant disruption leads to loss in core service delivery for extended period.
- **Cyber (medium risk appetite):** Ongo is the victim of a cyber incident which results in a significant loss of systems or data impacting our ability to deliver our services.
- **People (high risk appetite):** We are unable to recruit, retain and engage colleagues and are unable to successfully deliver the Corporate Plan.
- **Customer Expectations (medium risk appetite):** We are unable to deliver our services to meet expectations leading to a failure in service and dissatisfaction.

Operating environment and risk management

To help identify emerging risks, we assess the external and internal environments using a variety of tools and techniques. Our performance management framework runs in line with our risk management framework to help identify areas of concern or emerging risks. We have a suite of key risk indicators (KRIs) which provide intelligence on the key areas of risk facing our business and act as early warning indicators. Our key financial ratios and stress testing indicators are monitored monthly in our management accounts. We also map the annual sector risk profile with our existing risk registers as a comparison aid.

Assurance framework

To ensure that risk management is effective and that we have a sound and effective system of internal control we have a control framework in place. As Boards have ultimate responsibility for Risk Management, it is essential that Board members understand the risks facing Ongo and receive assurance on the effectiveness of controls. Strategic and emerging risks are discussed at each Board meeting as a separate agenda item (alternate meetings), but also embedded within each report. The Ongo Homes Board have delegated assurance reviews to the Group Audit and Risk Committee. This enables the committee to focus on key areas of risk and assurance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

Assurance can come from many sources within an organisation. Developed from the three lines of defence, we have adopted four lines of assurance (FLA), which helps identify and understand where these different contributions arise:

- **First line of assurance**

This comes directly from our business operational areas. Various controls are in place, designed or directing processes and behaviours to ensure that operational objectives are achieved. The responsibility is to ensure procedures are followed, identify risks and improvement actions, implement controls and report on progress.

- **Second line of assurance**

This comes from corporate oversight. It is separate from those responsible for delivery, but not independent to the organisation. There are various teams that provide this assurance, including health and safety, finance, compliance, legal and audit and risk. The responsibility is to ensure that compliance obligations and commitments are understood and met.

- **Third line of assurance**

This comes from independent, objective and expert sources. It provides independent challenge. It places reliance upon assurance mechanisms in the first and second lines of defence, and request evidence to confirm assurance is in place. Assurance is gained from internal and external audit, regulators, and accreditations.

- **Fourth line of assurance**

Our customers provide a fourth assurance level. As they directly receive certain services, they are in the ideal position to assess and review service delivery. We have strong customer engagement arrangements, including a Resident Scrutiny Panel, Community Voice, Property Services Panel, and Complaints Monitoring Panel.

All assurance activities are co-ordinated centrally to provide assurances maps. The assurance map of the strategic risk register is used to inform the internal audit programme and assurance work for the next financial year.

Internal audit

Our internal auditors are appointed by the Group Audit and Risk Committee to provide an objective evaluation and opinion on the overall adequacy and effectiveness of our risk management and internal control environment.

The annual internal audit plan is set using a risk-based approach and is approved by the Group Audit and Risk Committee. The plan includes a range of internal audits and assurance appraisals.

The findings within the Internal Audits informs both an individual assurance assessment and the annual assurance opinion statement, provided by the Head of Internal Audit.

The annual plan is subject to ongoing review and could change as the risks change throughout the year. Any changes are formally reviewed with the Executive Leadership Team and the Group Audit and Risk Committee should a significant issue arise.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

Internal audit reports carried out are signed off at each Group Audit and Risk Committee, where members have the opportunity to discuss and challenge the findings. Progress on any recommendations made are monitored by the committee and once implemented are verified by internal audit for final sign off. The internal auditors have an opportunity at every committee meeting to discuss matters without the presence of executives.

Fraud

The fraud register is reviewed at each Group Audit and Risk Committee. To assess our internal control framework, assurance tests are built in to the internal audit plan each year.

The fraud register is updated as necessary for all actual and potential frauds committed or attempted to be committed against the group.

Reporting, review and corrective action

A process of regular management reporting on control issues provides assurance to the Executive Leadership Team and to the Board. This includes a rigorous procedure for ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and the delivery and fulfilment of our services.

The Group Audit and Risk Committee conducts an annual review of the effectiveness of the system of internal control and has taken account of any changes needed to maintain the effectiveness of risk management and control process. This Committee makes an annual report on this matter to the Board. The Board has received this report and has included it within the Financial Statements.

The Board confirms that there is an ongoing process for identifying, and managing significant risks faced by the CBS. This process has been in place throughout the year under review, up to and including the date of the annual report and accounts, and is regularly reviewed by the Board.

Going concern

The Board have reviewed financial assumptions during the budget process to ensure the charity remains a going concern. The budget is subject to sensitivity testing to assess the possible financial impacts of various scenarios and the resilience of the budget. In all scenarios the company remains financially viable.

Given the strength of the balance sheet and liquidity the Board believes that while there is some uncertainty in respect of inflationary pressures and future funding opportunities these do not pose a material uncertainty that would cast doubt on the charity's ability to continue as a going concern. The charity's financial performance in 2023/24 proved resilient and on this basis, the Board has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

Employment and equal opportunities

Employee information is set out in the notes to the financial statements.

The charity is committed to the principles of equal opportunities.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2024 (continued)

External audit

In so far as the Board is aware, all of the current board members have taken all the steps that they ought to have taken to make themselves aware of any information needed by the auditors for the purposes of their audit and to establish that the auditors are aware of that information. The directors are not aware of any relevant audit information of which the auditors are unaware.

Following a tender process during 2021/22 Crowe UK LLP were appointed as auditors for three years. They are in the third year of their appointment to serve as auditors for the Company and the Group.

Signed on behalf of the Trustees



N Cresswell
Trustee

5 September 2024

Ongo Communities Limited

Trustees' responsibilities in relation to the financial statements for the year ended 31 March 2024

The Trustees are responsible for preparing the Annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Financial statements are published on the charity's website in accordance with legislation in the United Kingdom governing the preparation and dissemination of financial statements, which may vary from legislation in other jurisdictions. The maintenance and integrity of the charity's website is the responsibility of the trustees. The trustees' responsibility also extends to the ongoing integrity of the financial statements contained therein.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2024

Opinion

We have audited the financial statements of Ongo Communities Limited for the period ended 31 March 2024 which comprise the balance sheet as at 31 March 2024; the statement of financial activities, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2024 and of its income resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

Other information

The Directors are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit

- the information given in the Directors' report for the financial period for which the financial statements are prepared is consistent with the financial statements; and
- the Directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in directors' report.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2024

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Directors report and from the requirement to prepare a strategic report.

Responsibilities of Directors

As explained more fully in the Directors' responsibilities statement set out on page 15, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined the most significant are the appropriate accounting standards in conformity with the requirements of the Companies Act 2006 and the Financial Services legislation;

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our sector experience, through discussion with the Directors, and from inspection of the Company's board minutes and legal and regulatory correspondence. We discussed the policies and procedures regarding compliance with laws and regulations with the Chief Financial Officer;

We assessed the susceptibility of the financial statements to material misstatement, including how fraud might occur, by meeting with management from relevant parts of the business to understand where management considered there was a susceptibility to fraud. We also considered the potential for management to manage earnings and influence the perceptions of the financial statements.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the timing of recognition of income.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2024

Audit procedures performed by the engagement team included:

- Evaluation of the design of controls established to address the risks related to material irregularities in the financial statements; Testing manual journal entries, in particular journal entries relating to management estimates and entries determined to be large or relating to non-routine transactions.
- Evaluation of income recognition policies and any judgements made around income recognition; reviewing the income system for significant deficiencies or susceptibility to fraud;
- Challenging assumptions and judgements made by management in their significant accounting estimates;
- Agreement of the financial statement disclosures to underlying supporting documentation;
- Making enquiries of management;
- Review of minutes of board meetings throughout the period;

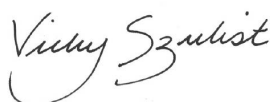
Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

Owing to the inherent limitations of an audit there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations. These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Vicky Szulist
Senior statutory auditor
For and on behalf of
Crowe U.K. LLP
Statutory Auditor
3rd floor
56 Peter St
Manchester
M2 3NQ
19th September 2024

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2024

	Note	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
Income					
Income from charitable activities	2	1,130,262	-	1,130,262	1,052,896
Income from donations		127,424	1,548	128,972	109,732
Income from trading activities	3	236,365	-	236,365	215,227
Grants receivable	4	-	165,571	165,571	531,524
Total income		1,494,051	167,119	1,661,170	1,909,379
Expenditure					
Expenditure on charitable activities		(1,036,074)	(228,431)	(1,264,505)	(1,518,836)
Expenditure on trading activities		(299,496)	-	(299,496)	(270,484)
Total expenditure	6	(1,335,570)	(228,431)	(1,564,001)	(1,789,320)
Net income / (expenditure) for the year	5	158,481	(61,312)	97,169	120,059
Transfers between funds	15	(61,312)	61,312	-	-
Net movement on funds		97,169	-	97,169	120,059
Reconciliation of funds					
Total funds brought forward		588,168	-	588,168	468,109
Total funds carried forward		685,337	-	685,337	588,168

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derives from continuing activities.

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2023

	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £	Total Funds 2022 £
Income				
Income from charitable activities	1,052,896	-	1,052,896	1,084,962
Income from donations	109,732	-	109,732	380
Income from trading activities	215,227	-	215,227	140,697
Grants receivable	-	531,524	531,524	875,605
Total income	1,377,855	531,524	1,909,379	2,101,644
Expenditure				
Expenditure on charitable activities	(903,856)	(614,980)	(1,518,836)	(1,828,303)
Expenditure on trading activities	(270,484)	-	(270,484)	(266,814)
Total expenditure	(1,174,340)	(614,980)	(1,789,320)	(2,095,117)
Net income / (expenditure) for the year and net movement on funds	203,515	(83,456)	120,059	6,527
Transfers between funds	(49,370)	49,370	-	-
Net movement on funds	154,145	(34,086)	120,059	6,527
Reconciliation of funds				
Total funds brought forward	434,023	34,086	468,109	461,582
Total funds carried forward	588,168	-	588,168	468,109

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial position
at 31 March 2024

Company number 08619739	Note	2024 £	2024 £	2023 £	2023 £
Current assets					
Debtors	11	28,997		93,888	
Cash at bank and in hand		750,154		526,522	
		779,151		620,410	
Creditors: amounts falling due within one year	12	(93,814)		(32,242)	
Total assets less current liabilities			685,337		588,168
Total net assets			685,337		588,168
The funds of the charity					
Unrestricted funds	15		369,049		452,016
Designated unrestricted funds	15		316,288		136,152
Restricted funds	15		-		-
Total funds	15		685,337		588,168

The financial statements were approved by the Board of Directors and authorised for issue on 5 September 2024



N Cresswell
Trustee



S Hepworth
Chief Executive

The notes on pages 23 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of cash flows
for the year ended 31 March 2024

	2024	2023
	£	£
Net cash inflow/(outflow) from operating activities	<u>223,632</u>	<u>28,783</u>
Increase / (decrease) in cash	<u><u>223,632</u></u>	<u><u>28,783</u></u>
Notes		
Change in cash and cash equivalents	223,632	28,783
Cash and cash equivalents at 1 April 2023	<u>526,522</u>	<u>497,739</u>
Cash and cash equivalents at 31 March 2024	<u><u>750,154</u></u>	<u><u>526,522</u></u>
Reconciliation of operating surpluses to net cash inflow / (outflow) from operating activities		
Net income/(expenditure) for the period	97,169	120,059
Decrease/(increase) in debtors	64,891	(21,873)
Increase/(decrease) in creditors	<u>61,572</u>	<u>(69,403)</u>
Net cash inflow / (outflow) from operating activities	<u><u>223,632</u></u>	<u><u>28,783</u></u>
Analysis of cash and cash equivalents		
Cash in hand	2,070	1,164
Notice deposits (less than 3 months)	<u>748,084</u>	<u>525,358</u>
Cash and cash equivalents at 31 March 2024	<u><u>750,154</u></u>	<u><u>526,522</u></u>
Analysis of changes in net debt (cash at bank only)		
Cash flows in the year	223,632	28,783
Net debt at 1 April 2023	<u>526,522</u>	<u>497,739</u>
Net debt at 31 March 2024	<u><u>750,154</u></u>	<u><u>526,522</u></u>

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

1 Significant accounting policies

Ongo Communities Limited is a charitable company limited by guarantee and incorporated in England & Wales under the Companies Act 2006. The address of the registered office is given on the page 3 and the nature of the company's operations and its principal activities are set out in the Report of the Trustees. The financial statements have been prepared under the historical cost convention and in accordance with Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), FRS 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland, the Charities Act 2011 and the Companies Act 2006.

Ongo Communities Limited is a public benefit entity.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires the charity's management to exercise judgement in applying the charity's accounting policies.

The presentation currency of the financial statements is the Pound Sterling (£), rounded to the nearest £1.

The following principal accounting policies have been applied:

Basis of preparation - going concern

prepared on a going concern basis.

The board revised the charity's financial forecasts, for the two years ended 31 March 2026, to reflect the risks and financial impacts as relevant and proportionate to our business, including the impact of inflation. This included an assessment of grant income and delivery of projects, including an assessment whether any funds should be designated for future projects. Although Brexit and a reduction in EU funding means availability of some grants has been reduced, external grant funding continues to be available. The charity will continue to receive the agreed long term support from within the Ongo Group.

The charity has effective controls and processes in place to manage and monitor cash flows. On this basis, the board consider it appropriate for the financial statements to be prepared on a going concern basis.

Judgements in applying accounting policies and key sources of estimation uncertainty

Management do not consider there to be any significant judgements or estimation uncertainty due to the straightforward nature of the charity's

Income

Incoming resources are accounted for when receivable. Donations and gifts-in-kind are accounted for when receivable. Grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be

Expenditure

Charitable expenditure includes direct costs and support costs. Support costs comprise those necessary costs which do not themselves produce the output of the charity, including central office functions and governance costs as shown in note 6. Such administration and accommodation support costs have generally been allocated on the basis of income.

Taxation

Ongo Communities Limited is a charity within the meaning of Para 1 Schedule 6 Finance Act 2010. Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

1 Significant accounting policies (continued)

Grants payable

Grants are recognised in full when there is a legal and constructive obligation.

Pension costs

Contributions to the company's defined contribution pension scheme are charged to the statement of financial activities in the year in which they become payable. The assets of the scheme are held separately from those of the company in an independently administered fund.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Cash at bank and in hand

Cash at bank and in hand includes deposits which can be withdrawn within 24 hours without penalty and short term deposits which have a maturity period of 3 months or less and are not subject to significant risk of changes in value.

Liabilities

Liabilities are recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Fund accounting

Restricted funds are funds which are subject to specific restrictions imposed by the funder or donor. The aim and use of the restricted funds is set out in the notes to the financial statements.

Designated funds are set aside by the Trustees for specific purposes, but would otherwise form part of the general funds. The aim and use of the designated funds is set out in the notes to the financial statements. General funds are available to spend at the discretion of the Trustees in furtherance of the charitable objectives of the company.

2 Income from charitable activities

All income from charitable activities was generated within the UK. £1.07m of this income (2023: £1.05m) relates to contributions from the parent company, Ongo Homes Limited.

3 Trading income

	2024	2023
	Unrestricted	Unrestricted
	£	£
Income from café facilities	52,936	43,460
Rental income	101,764	93,342
Income from Post Office	17,313	17,429
Other income	64,352	60,996
	236,365	215,227

Rental income includes gifts-in-kind in respect of properties leased at below market rent. The facilities have been valued in excess of rent paid at £94,629. This cost is also included within expenditure.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

4 Grants receivable		2024 Restricted £	2023 Restricted £
Kickstart	*	-	102,423
North Lincolnshire Council	*	55,685	136,955
Department for Work and Pension	*	107,370	127,556
Humber Learning Consortium		-	98,165
Urban Challenge		-	36,095
Others		2,516	30,330
		<u>165,571</u>	<u>531,524</u>

All grants are classed as income from charitable activities. Those identified with an * are deemed to be grants receivable from government agencies

5 Net income/(expenditure):	2024 £	2023 £
This is stated after charging:		
Operating lease charges - land and buildings	10,518	9,229
Operating lease charges - others	<u>9,313</u>	<u>9,313</u>

All fees for the audit of the company's annual accounts are paid by the ultimate parent company of the group.

6 Analysis of expenditure	Direct staff costs £	Other direct costs £	Support costs (note 7) £	Total 2024 £	Total 2023 £
Charitable activities					
Community benefit/improvement projects	755,241	95,345	413,919	1,264,505	1,518,836
Total charitable expenditure	<u>755,241</u>	<u>95,345</u>	<u>413,919</u>	<u>1,264,505</u>	<u>1,518,836</u>
Trading activities					
The Arc and other trading costs	141,033	32,259	-	173,292	162,222
Management costs	-	-	126,204	126,204	108,262
Total trading expenditure	<u>141,033</u>	<u>32,259</u>	<u>126,204</u>	<u>299,496</u>	<u>270,484</u>
Total resources expended	<u>896,274</u>	<u>127,604</u>	<u>540,123</u>	<u>1,564,001</u>	<u>1,789,320</u>

The Arc is a well-being hub based in the Westcliffe estate in Scunthorpe. It houses a café, post office, has rooms for hire as well as providing opportunities to offer other activities. Ongo Communities use this building as a hub for providing training and support to users of its services. All costs have been allocated to trading activities, as has any income generated from the use of the building.

During the year the charity made grants totalling £41,000.

These grants were made to local groups, such as sports clubs, resident associations, those offering health and wellbeing initiatives or other community focused groups. Applications to our community grants were accepted from not-for-profit organisations based in areas where Ongo Homes tenants are based.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

7 Support costs

	Finance and corporate £	IT £	Human resources £	Property and offices £	Total 2024 £	Total 2023 £
Charitable activities						
Community benefit/improvement projects	212,493	-	-	18,378	230,871	167,832
Management fee from parent company	50,364	16,162	114,788	-	181,314	212,134
Governance costs	1,734	-	-	-	1,734	-
Total charitable expenditure	264,591	16,162	114,788	18,378	413,919	379,966
Trading activities						
Management expenditure	26,426	-	-	97,678	124,104	108,262
Governance costs	2,100	-	-	-	2,100	-
Total trading expenditure	28,526	-	-	97,678	126,204	108,262
Total resources expended	293,117	16,162	114,788	116,056	540,123	488,228

The company is charged a management fee from its ultimate parent company to cover all central finance, corporate, IT, HR, PR and governance costs. This has been allocated to charitable activities and is shown separately in the table above.

Management expenditure includes the notional cost of the gifts in kind relating to the lease of properties as detailed in note 3 to the accounts.

8 Employees

	2024 £	2023 £
Staff costs (excluding those directors who are paid by the parent company) consist of:		
Wages and salaries	884,029	977,365
Social security costs	75,505	87,189
Cost of defined benefit scheme	7,400	21,257
Cost of defined contribution scheme	66,491	73,234
	1,033,425	1,159,045

The average number of employees during the year, based on headcount, was as follows:

	2024 Number	2023 Number
Charitable activities	19.1	22.8
Support staff	16.3	18.7
	35.4	41.5

One of the trustees has a contract of employment with the charity but works across the Ongo group. The cost of remuneration paid by the charity is reflected in the management fee charged by Ongo Homes in such a way that the majority of the costs are borne by the parent company. The individual did not receive any remuneration or other benefits from their trusteeship. The charity's governing document provides a legal authority for ..

Trustees did not receive any remuneration or benefits arising from their trusteeship directly from Ongo Communities Limited during the year (2023: none). No trustee (2023: nil) was paid expenses during the year (2023: £nil).

A defined contribution pension scheme is operated by Ongo Homes Limited on behalf of all Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £66,491 (2023: £73,234). Contributions amounting to £11,602 (2023: £nil) were payable to the fund at year end.

A defined benefit pension scheme is operated by Ongo Homes Limited on behalf of Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £7,400 (2023: £21,257). Contributions amounting to £606 (2023: £nil) were payable to the fund at year end.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

9 Directors' remuneration

Directors' costs, with the exception of the trustee detailed in note 8, were paid by Ongo Homes Limited and the relevant portion was recharged to Ongo Communities Limited (with a mark-up) through their management fee.

10 Fixed asset investments

Subsidiary undertakings

The only undertaking in which the company has an interest is as follows:

Name	Country of incorporation or registration	Proportion of voting rights and ordinary share capital held	Nature of business
Ongo Recruitment Limited	England and Wales	100%	Recruitment consultancy

Ongo Recruitment Limited has a wholly owned subsidiary, which gives Ongo Communities Limited an interest in:

Crosby Brokerage Limited	England and Wales	100%	Business services
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11 Debtors

	2024 £	2023 £
Trade debtors	15,325	12,829
Prepayments and accrued income	13,672	81,059
Total	28,997	93,888

12 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	1,771	3,816
Other creditors	15,071	2,166
Taxation and social security	31,311	4,090
Accruals and deferred income	45,661	22,170
Total	93,814	32,242

Deferred income

Brought forward	-	37,768
Released in the period	-	(37,768)
Deferred in the period	(4,607)	-
Carried forward	(4,607)	-

Income is deferred where a grant received in the year is subject to performance-related conditions received in advance of delivering the services required by that condition, or is subject to unmet conditions wholly outside of the charity's control.

13 Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

14 Share capital

Being limited by guarantee, the company does not issue shares.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

15 Analysis of movement in funds

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers between funds £	Balance at 31 March 2024 £
Restricted funds					
Department for Work and Pension	-	107,370	(165,020)	57,650	-
North Lincolnshire Council	-	55,685	(59,347)	3,662	-
Others	-	4,064	(4,064)	-	-
	-	167,119	(228,431)	61,312	-
Designated unrestricted funds	136,152	-	-	180,136	316,288
Unrestricted funds	452,016	1,494,051	(1,335,570)	(241,448)	369,049
	588,168	1,494,051	(1,335,570)	(61,312)	685,337
Total funds	588,168	1,661,170	(1,564,001)	-	685,337

Analysis of movement in funds - previous year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers between funds £	Balance at 31 March 2023 £
Restricted funds					
Department for Work and Pension	-	127,556	(170,854)	43,298	-
Humber Learning Consortium	-	98,165	(99,329)	1,164	-
North Lincolnshire Council	-	136,955	(152,652)	15,697	-
Kickstart	34,086	102,423	(123,794)	(12,715)	-
Other grants	-	66,425	(68,351)	1,926	-
	34,086	531,524	(614,980)	49,370	-
Designated unrestricted funds	175,074	-	-	(38,922)	136,152
Unrestricted funds	258,949	1,377,855	(1,174,340)	(10,448)	452,016
	434,023	1,377,855	(1,174,340)	(49,370)	588,168
Total funds	468,109	1,909,379	(1,789,320)	-	588,168

Restricted funds relate to grants receivable used for charitable purposes, including projects around employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects as well as self-employment and mental health support. The transfer from unrestricted to restricted funds represents the charity's contribution towards the costs of providing these projects.

During a previous year the charity applied to the European Social Fund for grant funding for a project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged. This project required the charity to provide match funding over a 30 month period of £197,000 and this was treated as designated funds. Funding was received via the Department for Work and Pension and is included as such in the tables above. This project finished this year and any unspent funds have been transferred out of designated funds.

Prior to the year end the Trustees designated £316,288 of the unrestricted funds to be used for specific projects. These include match funded grants as well as projects funded solely by the charity.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2024

16 Analysis of net assets between funds

Fund balances at 31 March 2024 are represented by:

	Unrestricted funds £	Restricted funds £	Total funds £
Debtors	26,879	2,118	28,997
Cash at bank and in hand	747,665	2,489	750,154
Creditors: amounts falling due within one year	(89,207)	(4,607)	(93,814)
	<u>685,337</u>	<u>-</u>	<u>685,337</u>

Comparative information in respect of the preceding period is as follows:

	Unrestricted funds £	Restricted funds £	Total funds £
Debtors	19,211	74,677	93,888
Cash at bank and in hand	601,199	(74,677)	526,522
Creditors: amounts falling due within one year	(32,242)	-	(32,242)
	<u>588,168</u>	<u>-</u>	<u>588,168</u>

17 Related party disclosures

The ultimate controlling party at 31 March 2023 was Ongo Partnership Limited. On 1 April 2023 the ultimate controlling party became Ongo Homes Limited. Ongo Homes Limited is a Community Benefit Society and its primary purpose is to provide social housing in North Lincolnshire. Its accounts are available to the public at www.ongo.co.uk

Other than transactions between the group and other group companies, the directors do not consider that the company has any related party

During the year the charity had the following inter-group transaction with companies controlled by Ongo Homes Limited, the ultimate parent company:

Entity	Purpose	2024 £	2023 £
Ongo Homes Limited	Income - donation	1,073,112	1,052,896
Ongo Homes Limited	Income - trading activity	56,261	56,261
Ongo Homes Limited	Income - gift in kind - rent	94,629	84,287
Ongo Homes Limited	Expenditure - gift in kind - rent	(94,629)	(84,287)
Ongo Homes Limited	Expenditure - rent	(24,285)	(22,705)
Ongo Homes Limited	Expenditure - management fee	(181,314)	-
Ongo Recruitment Limited	Income - donation	107,424	98,341
Ongo Recruitment Limited	Expenditure - staffing	(20,161)	(13,477)
Ongo Partnership Limited	Expenditure - management fee	-	(212,134)
Ongo Roofing Limited	Income - donation	10,000	10,000
Ongo Heating and Plumbing Limited	Income - donation	10,000	-

18 Operating leases

The company had minimum lease payables under non-cancellable operating leases as set out below:

	Land and buildings	Vehicles	Total 2024 £	Total 2023 £
Not later than 1 year	4,844	1,552	6,396	10,958
Later than 1 year and not later than 5 year	-	-	-	4,844
	<u>4,844</u>	<u>-</u>	<u>6,396</u>	<u>15,802</u>

19 Volunteers

Our mental health support service utilises the opportunity for volunteer counsellors, those who are in their final year at university studying counselling, who are required to deliver 100 to 200 hours of counselling as part of the qualification. We have engaged 62 volunteers in the year, delivering over 6,000 hours of voluntary work for the organisation.

Accounts

Ongo Communities Limited

Report and Financial Statements

Year Ended 31 March 2023

Company Number 08619739 (England and Wales)

Charity Number 1156007

Ongo Communities Limited

Report and financial statements for the year ended 31 March 2023

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Ongo Communities Limited

Directors, Trustees and Advisors for the year ended 31 March 2023

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees serving during the year and since the year end were as follows:

H Lennon	J Williams
N Cresswell (resigned 1 November 2022)	K Merta (appointed 14 October 2022)
D Clegg (appointed 14 October 2022)	K Locking (appointed 14 October 2022)
H Phillips (appointed 14 October 2022)	

Executive leadership team:	Chief Executive	S Hepworth
	Property Director	P Stones
	Director of Resource and Commercial	A Harrison
	Director of Corporate & Compliance Services	J Sugden
	Director of Customer Services	K Hornsby

Secretary J Sugden

Registered number: Company number 08619739

Charity registration number 1156007

Registered office: Ongo House, High Street, Scunthorpe, North Lincolnshire DN15 6AT

Auditor: Crowe U.K. LLP
3rd Floor
The Lexicon
Mount Street
Manchester
M2 5NT

Bankers: Barclays Bank plc
One Snowhill
Snowhill Queensway
Birmingham B4 6GB

Solicitors:

Devonshires Solicitors Park House Park Square Leeds LS1 2PW	Forbes Solicitors Rutherford House 4 Wellington Street (St Johns) Blackburn BB1 8DD	Knights Professional Services The Lexicon Munt Street Manchester M2 5FA
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Bermans Exchange Station Titheburn Street Liverpool L2 2QP Manchester M2 5FA	Trowers and Hamlins 55 Princess Street Manchester M2 4EW	Wilkin Chapman LLP Cartergate House 26 Chantry Lane Grimsby DN31 2LJ
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Ongo Communities Limited

Chair's Statement for the year ended 31 March 2023

Ongo Communities Limited has been providing opportunities for local people and communities for close to nine years. Part of the Ongo group, the Communities arm has done a substantial amount of positive work over the past year and the teams have achieved targets in areas including employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects.

The organisation receives funds from Ongo Homes Limited (OH) and external grants which enable it to continue the excellent work delivered in the community. The statement of financial activities shows a total of £532k of funding in the year from a number of funders in addition to the funding from OH. These enable an increasing range of projects and services to be delivered; including self-employment support and mental health support.

With a four year strategy in place, and focus on the theme "Create Opportunities" which is part of the group's corporate plan, we have set challenging aims and objectives for the coming years. This includes a focus on those communities and neighbourhoods which are the most challenging and require our support to increase their skills, access new opportunities and improve the overall quality of life for those areas.



H Lennon
Director

Date: 7 September 2023

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023

The trustees are pleased to present their annual trustees' report (incorporating the directors' report under the Companies Act) together with the financial statements of the charity for the year ending 31 March 2023, which are also prepared to meet the requirements for a trustees' report and accounts for Companies Act 2006 purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, and Accounting and Reporting by Charities: statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Our objectives and activities

The corporate structure of the Ongo group is clearly defined and the relationship between this Company, the parent and its other subsidiaries is set out in Intra-Group agreements which were considered and approved by each of their Boards.

The role of the charity, which is partly funded by Ongo Homes Limited (OH), is to deliver that company's wider social objectives by co-ordinating community development activity and developing social enterprises. To assist with this objective Ongo Communities has two wholly owned subsidiaries: Ongo Recruitment Limited, which is a social enterprise employment agency supplying temporary and permanent staff, particularly for local people within disadvantaged communities in order that they may develop their skills and re-engage with the labour market and Crosby Brokerage Limited, a company that provides managed services for clients in receipt of a personal allowance.

Governing documents

Ongo Communities is a registered charity (Charity Number 1156007) governed by its Articles of Association dated 22nd July 2013. It is registered with the Charity Commission and is also a Company Limited by Guarantee (Company Number 08619739). At the year end the Charity was a subsidiary of Ongo Partnership Limited, the ultimate parent undertaking. From 1 April 2023 the ultimate parent company became Ongo Homes Limited.

Key achievements and performance

During the current year Ongo Communities generated a surplus of £120k for the year (£7k surplus in the year ended 31 March 2022). The Trustees consider this to be an acceptable standard of performance.

Key achievements during the year were:

- We were successful in gaining a grant of £138k to deliver the Reconnect project, a short-term post pandemic programme to re-engage 250 members of the community with their pre-Covid energy, plans and ambitions. It was successful in achieving its aims to improve resilience, reduce fear of Covid, tackle digital and social isolation, mental and physical health and get people talking, accessing services and developing themselves again.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023

- Since 2019 we have focused our community regeneration development on one of our most disadvantaged estates through delivering the "Westcliff Plan". The long-term aim of the plan was to reduce the stigma associated with the area as well as empower the local community. The plan ran for four years and involved all Ongo departments, plus external partners who worked together to achieve specific targets based on six key themes which were:
 - Customer experience and tenancy services
 - Environment
 - Education, employment and entrepreneurship
 - Wellbeing
 - Families
 - Communications, partnerships and culture
- Our community building The Arc was built as part of the physical regeneration of the estate and has become the heart of the community, delivering service to meet the needs of the community including a post office, café, training and social activities for all ages.
- Our in-house social enterprise agency and wholly owned subsidiary, Ongo Recruitment, was successful in donating circa £100k of surplus funds that will be used to fund some of the skills and personal development team staff. The team support customers with coaching and counselling, volunteering, training and employment support.
- Using the HACT (Housing Associations' Charitable Trust) model, we calculate that for every £1 we invested in community projects, we achieved £15.54 worth of value in return. This is slightly higher than the previous year (£14.44), which was due to the outcomes achieved from supporting over 600 people furthest from the labour market with mental health counselling and employability skills and working with young people from our disadvantaged estates delivering mentoring and youth activities, and supporting them into apprenticeships.

Structure, governance and management

Ongo Communities is managed and governed by the Trustees who hold regular board meetings and agenda items include finance, health and safety and other operational reports.

The Trustees delegate the day-to-day management of the charity to the Executive Leadership Team, details of which can be found on page 3.

Recruitment and appointment of Trustees

Recruitment for charity trustees is overseen by the ultimate parent company who review and agree the recruitment procedures to be followed. Any new trustees will only be appointed if they have demonstrated they meet the skills and competencies required for the company following a recruitment exercise. New trustees can be appointed by the ultimate parent company.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Training and induction

All new trustees undertake an induction programme within the first six months of their appointment. As part of this they meet with the Chair of the Board, the Chief Executive and other members of the Executive Management Team to provide them with an overview of the charity and the context in which it operates. A number of documents are shared with the Trustees for them to read including the charity's Articles of Association and the Charities Commission Essential Role of the Charity Trustee. Additionally, there are some core training courses which all new trustees are expected to complete.

Public benefit statement

The charity trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties.

Fundraising statement

Section 162a of the Charities Act 2011 requires charities to make a statement regarding fundraising activities. The legislation defines fundraising as "soliciting or otherwise procuring money or other property for charitable purposes." All fundraising activities relate to applications for grant funding from relevant public and non-public sector bodies. We do not undertake widespread fundraising from the general public.

In relation to the above all solicitations are managed internally, without involvement of commercial participants or professional fund-raisers, or third parties. The day-to-day management of all income generation is delegated to the executive team, who are accountable to the trustees.

The charity is not bound by any undertaking to be bound by any regulatory scheme.

We have not received any complaints in relation to fundraising activities. Our terms of employment require staff to behave reasonably at all times. As we do not approach individuals for funds we do not have to particularise this to fundraising activities nor do we consider it necessary to design specific procedures to monitor such activities.

Financial review

Incoming resources for the year totalled £1,909k (2022: £2,102k) of which £532k (2022: £876k) related to funding activities upon which restrictions were placed and £1,053k (2022: £1,085k) was received from Ongo Homes. Expenditure totalled £1,789k (2022: £2,095k) resulting in a surplus of £120k (2022 £7k surplus).

Reserves are needed to bridge the gap between the spending and receiving of income and to cover any unplanned expenditure. The Board has resolved to maintain sufficient reserves to cover short-term operational costs. The operating cash and reserves positions should not fall below a minimum level of £100,000, which is sufficient to cover three months fixed operating costs, other than in relation to fluctuations due to the short term operating cash cycle. Any such fall below the prescribed level will be identified as such by the cash control and forecasting process.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

We will ensure that sufficient reserves are held to be able to fund all forthcoming projects to which we are committed and any further opportunities that may present themselves. These include match funding opportunities that will maximise income through achieving external grant funding to deliver projects that meet the outcomes of our corporate plan, and proposing projects to be approved by the board as an appropriate use of reserves that respond to emerging issues that affect our tenants, their families, and the wider estates and communities. We will enter into no commitments which cannot be funded by available reserves plus budgeted surpluses to be generated up to the point or points at which the commitment crystallises.

At 31 March 2023 the charity's free reserves, excluding designated funds, stood at £452k (2022: £258k) with restricted funds carried forward of £nil (2022: £34k) and designated funds of £136k (2022: £175k). The business plan dictates that the free reserves will be retained for investment in the future development of the company. The designated funds relate to match funding for an approved project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged.

Future plans

During the coming years it is expected that the activities of the Ongo Communities will expand:

1. Ongo Homes has approved a grant of £1,000,000 per year from 2019 to 2023 to deliver activities that meet the objects of the organisation.
2. Applications to grant giving organisations and EU funds have been awarded and a funding strategy is in place to continue to seek further opportunities to bid for funds and match fund projects that meet the needs of our customers and the wider communities within our area of benefit. However due to the ending of EU funding and the delay in UKSPF we anticipate that fewer opportunities will be available.
3. We continue to change the way we engage with our customers by offering a mix of face to face and telephone support and a digital only programme for customers in rural areas and who cannot easily access our premises. We also provide IT skills and re-designed the customer facing areas in our buildings to best meet the individual needs of our customers.
4. We want to support customers as much as possible with the cost of living crisis and are planning ways in which to re-use furniture and carpets to help our tenants in their homes, as well as delivering money management and budgeting support.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Financial Instruments

Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations.

Credit risk also arises from cash and cash equivalents and deposits with banks and financial institutions. The following financial institution was used and its credit rating was acceptable to the board:

Institution	Rating at 31/03/2023	Balance at 31/03/2023 £	Rating at 31/03/2022	Balance at 31/03/2022 £
Barclays Bank PLC (Moody's long term rating)	A1	<u>526,522</u>	A1	<u>497,739</u>

Liquidity risk

Liquidity risk arises from the charity's management of working capital. Rolling cash flow projections are prepared regularly, together with the value of the company's cash investments. At the end of the financial year, these projections indicated that the company expected to have sufficient liquid resources to meet its obligations under all reasonably expected circumstances.

Cash flow interest rate risk

The charity is not currently exposed to cash flow interest rate risk.

Assessment of the effectiveness of Ongo Communities' system of internal control.

The Board is ultimately responsible for the charity's system of internal control and for reviewing its effectiveness.

The Board recognises that no system of internal control can provide absolute assurance or eliminate all risk. The system of internal control is designed to manage risk and provide reasonable assurance that key business objectives and expected outcomes will be achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of CBS assets and interests.

The Board has adopted a risk-based approach to internal controls, which are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the CBS is exposed and is consistent with good practice and regulatory requirements.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

The main area in which this is evidenced is as follows:

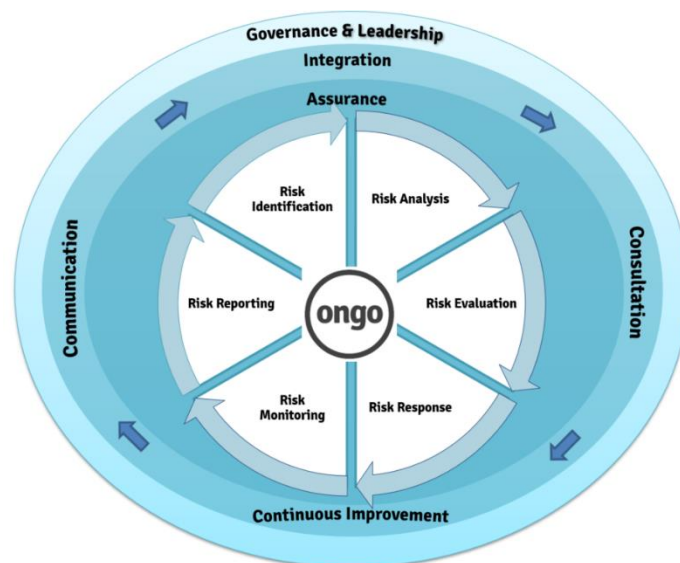
Risk Management

Our approach

Risk is the possibility of an event and the consequences it has on the achievement of objectives, at a strategic, operational and project level. Risk creates uncertainty which we must understand, control, and monitor to reduce the uncertainty to an acceptable level.

Risk is part of everyday life and linked directly the decisions we make. The management of risk is therefore essential in ensuring the CBS meets its strategic objectives and remains legally and regulatory compliant.

Our risk management framework provides a clear and robust approach to managing risk. It provides a structure to integrate risk management into all aspects of Ongo activity, with the aim of protecting our assets, complying with all relevant laws and regulation, successfully achieving our corporate plan and creating a truly vibrant and resilient organisation.



Our principles of risk management

The overarching principle of risk management is to add value, and to support the successful delivery of objectives.

At Ongo, we use **GUARDED** principles to set our approach to risk management:

- **Governed** – Risk management is integral to governance and leadership at Ongo, it is fundamental to how Ongo is directed and managed.
- **Understood** – Risks are comprehensive, well-articulated and understood by all.
- **Aligned** – Risk management is aligned with other business activities and is not a separate activity.
- **Relevant** – Risks are relevant to objectives and the management of risk is proportionate to the level of risk.
- **Discussed** – Risk is communicated and discussed with all interested parties.
- **Embedded** – Risk management is part of everyday life, activities and decision making at Ongo,
- **Dynamic** – The management and reporting of risk is responsive to change and can adapt and identify emerging risks quickly.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Our risk appetite

Our risk appetite is reviewed and set by Board, as high-level statements which sets the tone for risk taking. Detailed statements are then provided as guide for decision making to ensure we do not take risks outside of our agreed boundaries. Our risk appetite was last reviewed by Board in March 2023.

- **Financial (medium risk appetite):** We ensure that we remain financially strong and not take risks outside of our golden rules. We will seek to take risk only where the benefits outweigh potential costs.
- **Compliance (low risk appetite):** We understand our compliance obligations and have a very low appetite for any action or decision that would result in a breach of our statutory or regulatory obligations.
- **People (high risk appetite):** We empower and trust our colleagues to make the right decisions and look to take risks where benefits can be justified and any potential risks are managed.
- **Reputation (medium risk appetite):** Being a great landlord, employer, partner, company is at the heart of our corporate plan. Although we recognise that we cannot control how others view us, we will work together to understand and manage the expectations of all stakeholders.
- **Infrastructure (low risk appetite):** We rely on our technological infrastructure and will look for innovative ways of working. However we have a low appetite for any risks resulting in security vulnerabilities, critical system downtime, data inaccuracies and loss of personal data.
- **Governance (low risk appetite):** We will ensure that our governance structures are strong and all decisions are risk based, we will not enter into any activity that puts our social assets at risk.
- **Growth (high risk appetite):** We are open to growth opportunities that align with our corporate objectives, and will look at innovative ways of working and new technologies. Where the benefits can be demonstrated and outweigh the potential costs we will manage the risk.

Operating environment and risk management

To help identify emerging risks, we assess the external and internal environments using a variety of tools and techniques. Our performance management framework runs in line with our risk management framework to help identify areas of concern or emerging risks. We have a suite of key risk indicators (KRIs) which provide intelligence on the key areas of risk facing our business and act as early warning indicators. Our key financial ratios and stress testing indicators are monitored monthly in our management accounts. We also map the annual sector risk profile with our existing risk registers as a comparison aid.

Assurance framework

To ensure that risk management is effective and that we have a sound and effective system of internal control we have a control framework in place. As Boards have ultimate responsibility for Risk Management, it is essential that Board members understand the risks facing Ongo and receive assurance on the effectiveness of controls. Strategic and emerging risks are discussed at each Board meeting as a separate agenda item (alternate meetings), but also embedded within each report. The Group Common Board have delegated assurance reviews to the Group Audit and Risk Committee. This enables the committee to focus on key areas of risk and assurance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Assurance can come from many sources within an organisation. Developed from the three lines of defence, we have adopted four lines of assurance (FLA), which helps identify and understand where these different contributions arise:

- **First line of assurance**

This comes directly from our business operational areas. Various controls are in place, designed or directing processes and behaviours to ensure that operational objectives are achieved. The responsibility is to ensure procedures are followed, identify risks and improvement actions, implement controls and report on progress.

- **Second line of assurance**

This comes from corporate oversight. It is separate from those responsible for delivery, but not independent to the organisation. There are various teams that provide this assurance, including health and safety, finance, compliance, legal and audit and risk. The responsibility is to ensure that compliance obligations and commitments are understood and met.

- **Third line of assurance**

This comes from independent, objective and expert sources. It provides independent challenge. It places reliance upon assurance mechanisms in the first and second lines of defence, and request evidence to confirm assurance is in place. Assurance is gained from internal and external audit, regulators, and accreditations.

- **Fourth line of assurance**

Our customers provide a fourth assurance level. As they directly receive certain services, they are in the ideal position to assess and review service delivery. We have strong customer engagement arrangements, including a Resident Scrutiny Panel, Property Services Panel, and Complaints Monitoring Panel.

All assurance activities are co-ordinated centrally to provide assurances maps. The assurance map of the strategic risk register is used to inform the internal audit programme and assurance work for the next financial year.

Internal Audit

Our internal auditors are appointed by the Group Audit and Risk Committee to provide an objective evaluation and opinion on the overall adequacy and effectiveness of our risk management and internal control environment.

The annual internal audit plan is set using a risk-based approach and is approved by the Group Audit and Risk Committee. The plan includes a range of internal audits and assurance appraisals, which cover two types of corporate assurance risks – directed and delivery. Underpinning these two types of assurance risk are six root cause indicators (RCI):

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)



Directed Risk: Failure to properly direct the service to ensure compliance with the requirements of the organisation.

Cause Root Indicator	Governance Framework	There is a documented process instruction which accords with the relevant regulatory guidance, financial instructions and scheme of delegation.
	Risk Mitigation	The documented process aligns with the mitigating arrangements set out in the strategic risk register.
	Compliance	Compliance with statutory, regulatory and policy requirements is demonstrated, with action taken in cases of identified non-compliance.



Delivery Risk: Failure to deliver the service in an effective manner which meets the requirements of the organisation.

Cause Root Indicator	Performance Monitoring	There are agreed KPIs for the process which align with the business plan requirements and are independently monitored, with corrective action taken in a timely manner.
	Financial Constraint	The process operates within the agreed financial budget for the year.
	Resilience	Good practice to respond to business interruption events and to enhance economic, effective and efficient delivery is adopted.

The findings against these corporate assurance risks informs both an individual assurance assessment and also the annual assurance opinion statement, provided by the Head of Internal Audit.

The annual plan is subject to ongoing review and could change as the risks change throughout the year. Any changes are formally reviewed with the Executive Leadership Team and the Group Audit and Risk Committee should a significant issue arise.

Internal audit reports carried out are signed off at each Group Audit and Risk Committee, where members have the opportunity to discuss and challenge the findings. Progress on any recommendations made are monitored by the committee and once implemented are verified by internal audit for final sign off. The internal auditors have an opportunity at every committee meeting to discuss matters without the presence of executives.

Our internal auditors provide an annual report on the internal control environment at Ongo. The annual report summaries the outcomes of the reviews that have been carried out on the Ongo group's framework of governance, risk management and control. The Head of Internal Audit's annual opinion states that they are satisfied that, for the areas reviewed during the year, Ongo has reasonable and effective risk management, control and governance processes in place.

This opinion is based solely on the matters that came to the attention of internal audit during the course of the internal audit reviews carried out during the year and is not an opinion on all elements of the risk management, control and governance processes or the ongoing financial viability or your ability to meet financial obligations which must be obtained by Ongo from its various sources of assurance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Our internal auditors carried out nine reviews, which were designed to ascertain the extent to which the internal controls in the system are adequate to ensure that activities and procedures are operating to achieve Ongo's objectives. For each assurance review an assessment of the combined effectiveness of the controls in mitigating the key control risks was provided.

The table below provides an overview of the assurance findings in 2022-23

Assurance Assessments	Number of Reviews	Previous Year
Substantial Assurance	4	8
Reasonable Assurance	5	5
Limited Assurance		
No Assurance		

The areas on which the assurance assessments have been provided can only provide reasonable and not absolute assurance against misstatement or loss and their effectiveness is reduced if the internal audit recommendations made during the year have not been fully implemented. Progress with internal audit recommendations are monitored by the Group Audit and Risk Committee and implementation is verified by internal audit twice a year. All audit recommendations have been accepted and implemented.

Fraud

The fraud register is reviewed at each Group Audit and Risk Committee. To assess our internal control framework, assurance tests are built in to the internal audit plan each year.

The fraud register is updated as necessary for all actual and potential frauds committed or attempted to be committed against the CBS.

Reporting, review and corrective action

A process of regular management reporting on control issues provides assurance to the Executive Leadership Team and to the Board. This includes a rigorous procedure for ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and the delivery and fulfilment of our services.

The Group Audit and Risk Committee conducts an annual review of the effectiveness of the system of internal control and has taken account of any changes needed to maintain the effectiveness of risk management and control process. This Committee makes an annual report on this matter to the Board. The Board has received this report and has included it within the Financial Statements.

The Board confirms that there is an ongoing process for identifying, and managing significant risks faced by the CBS. This process has been in place throughout the year under review, up to and including the date of the annual report and accounts, and is regularly reviewed by the Board.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Going concern

The Board have reviewed financial assumptions during the budget process to ensure the company remains a going concern. The budget is subject to sensitivity testing to assess the possible financial impacts of various scenarios and the resilience of the budget. In all scenarios the company remains financially viable.

Given the strength of the balance sheet and liquidity the Board believes that while some uncertainty remains in respect of COVID-19 and the effects of inflationary pressures these do not pose a material uncertainty that would cast doubt on the charity's ability to continue as a going concern. The charity's financial performance in 2022/23 proved resilient and on this basis, the Board has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

Employment and equal opportunities

Employee information is set out in the notes to the Financial Statements.

The charity is committed to the principles of equal opportunities.

External Audit

In so far as the Board is aware, all of the current board members have taken all the steps that they ought to have taken to make themselves aware of any information needed by the auditors for the purposes of their audit and to establish that the auditors are aware of that information. The directors are not aware of any relevant audit information of which the auditors are unaware.

The External Auditors have an annual meeting with the Committee without the presence of executives.

Following a tender process during 2021/22 Crowe UK LLP were appointed as auditors for three years. They are in the second year of their appointment to serve as auditors for the Company and the Group.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2023 (continued)

Signed on behalf of the Trustees.



H Lennon
Trustee
7 September 2023

Ongo Communities Limited

Trustees' responsibilities in relation to the financial statements for the year ended 31 March 2023

The Trustees are responsible for preparing the Annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2023

Opinion

We have audited the financial statements of Ongo Communities Limited for the period ended 31 March 2023 which comprise the balance sheet as at 31 March 2023; the statement of financial activities, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2023 and of its income resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

Other information

The Directors are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit

- the information given in the Directors' report for the financial period for which the financial statements are prepared is consistent with the financial statements; and
- the Directors' report has been prepared in accordance with applicable legal requirements.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2023

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Directors report and from the requirement to prepare a strategic report.

Responsibilities of Directors

As explained more fully in the Directors' responsibilities statement set out on page 17, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and determined the most significant are the appropriate accounting standards in conformity with the requirements of the Companies Act 2006 and the Financial Services legislation;

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our sector experience, through discussion with the Directors, and from inspection of the Company's board minutes and legal and regulatory correspondence. We discussed the policies and procedures regarding compliance with laws and regulations with the Chief Financial Officer;

We assessed the susceptibility of the financial statements to material misstatement, including how fraud might occur, by meeting with management from relevant parts of the business to understand where management considered there was a susceptibility to fraud. We also considered the potential for management to manage earnings and influence the perceptions of the financial statements.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2023

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the timing of recognition of income.

Audit procedures performed by the engagement team included:

- Evaluation of the design of controls established to address the risks related to material irregularities in the financial statements; Testing manual journal entries, in particular journal entries relating to management estimates and entries determined to be large or relating to non-routine transactions.
- Evaluation of income recognition policies and any judgements made around income recognition; reviewing the income system for significant deficiencies or susceptibility to fraud;
- Challenging assumptions and judgements made by management in their significant accounting estimates;
- Agreement of the financial statement disclosures to underlying supporting documentation;
- Making enquiries of management;
- Review of minutes of board meetings throughout the period;

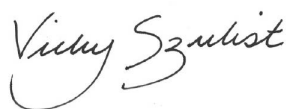
Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

Owing to the inherent limitations of an audit there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations. These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Vicky Szulist
Senior Statutory Auditor
For and on behalf of
Crowe U.K. LLP
Statutory Auditor
Manchester

13th September 2023

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2023

	Note	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £	Total Funds 2022 £
Income					
Income from charitable activities	2	1,052,896	-	1,052,896	1,084,962
Income from donations		109,732	-	109,732	380
Income from trading activities	3	215,227	-	215,227	140,697
Grants receivable	4	-	531,524	531,524	875,605
Total income		1,377,855	531,524	1,909,379	2,101,644
Expenditure					
Expenditure on charitable activities		(903,856)	(614,980)	(1,518,836)	(1,828,303)
Expenditure on trading activities		(270,484)	-	(270,484)	(266,814)
Total expenditure	6	(1,174,340)	(614,980)	(1,789,320)	(2,095,117)
Net income / (expenditure) for the year	5	203,515	(83,456)	120,059	6,527
Transfers between funds	15	(49,370)	49,370	-	-
Net movement on funds		154,145	(34,086)	120,059	6,527
Reconciliation of funds					
Total funds brought forward		434,023	34,086	468,109	461,582
Total funds carried forward		588,168	-	588,168	468,109

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derives from continuing activities.

The notes on pages 25 to 32 form part of these financial statements.

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2022

	Unrestricted Funds 2022 £	Restricted Funds 2022 £	Total Funds 2022 £	Total Funds 2021 £
Income				
Income from charitable activities	1,084,962	-	1,084,962	1,120,000
Income from donations	380	-	380	41,844
Income from trading activities	140,697	-	140,697	124,593
Grants receivable	-	875,605	875,605	531,805
Total income	1,226,039	875,605	2,101,644	1,818,242
Expenditure				
Expenditure on charitable activities	(699,327)	(1,128,976)	(1,828,303)	(1,415,846)
Expenditure on trading activities	(266,814)	-	(266,814)	(192,707)
Total expenditure	(966,141)	(1,128,976)	(2,095,117)	(1,608,553)
Net income / (expenditure) for the year and net movement on funds	259,898	(253,371)	6,527	209,689
Transfers between funds	(287,457)	287,457	-	-
Net movement on funds	(27,559)	34,086	6,527	209,689
Reconciliation of funds				
Total funds brought forward	461,582	-	461,582	251,893
Total funds carried forward	434,023	34,086	468,109	461,582

The notes on pages 25 to 32 form part of these financial statements.

Ongo Communities Limited

Statement of financial position at 31 March 2023

Company number 08619739	Note	2023 £	2023 £	2022 £	2022 £
Current assets					
Debtors	11	93,888		72,015	
Cash at bank and in hand		526,522		497,739	
		620,410		569,754	
Creditors: amounts falling due within one year	12	(32,242)		(101,645)	
Total assets less current liabilities			588,168		468,109
Total net assets			588,168		468,109
The funds of the charity					
Unrestricted funds			452,016		258,949
Designated unrestricted funds	15		136,152		175,074
Restricted funds	15		-		34,086
Total funds	15		588,168		468,109

The financial statements were approved by the Board of Directors and authorised for issue on 7 September 2023



H Lennon
Trustee



S Hepworth
Chief Executive

The notes on pages 25 to 32 form part of these financial statements.

Ongo Communities Limited
Statement of cash flows
for the year ended 31 March 2023

	2023 £	2022 £
Net cash inflow/(outflow) from operating activities	<u>28,783</u>	<u>29,801</u>
Increase / (decrease) in cash	<u><u>28,783</u></u>	<u><u>29,801</u></u>
Notes		
Change in cash and cash equivalents	28,783	29,801
Cash and cash equivalents at 1 April 2022	<u>497,739</u>	<u>467,938</u>
Cash and cash equivalents at 31 March 2023	<u><u>526,522</u></u>	<u><u>497,739</u></u>
Reconciliation of operating surpluses to net cash inflow / (outflow) from operating activities		
Net income/(expenditure) for the period	120,059	6,527
Decrease/(increase) in debtors	(21,873)	18,943
Increase/(decrease) in creditors	<u>(69,403)</u>	<u>4,331</u>
Net cash inflow / (outflow) from operating activities	<u><u>28,783</u></u>	<u><u>29,801</u></u>
Analysis of cash and cash equivalents		
Cash in hand	1,164	1,133
Notice deposits (less than 3 months)	<u>525,358</u>	<u>496,606</u>
Cash and cash equivalents at 31 March 2023	<u><u>526,522</u></u>	<u><u>497,739</u></u>
Analysis of changes in net debt (cash at bank only)		
Cash flows in the year	28,783	29,801
Net debt at 1 April 2022	<u>497,739</u>	<u>467,938</u>
Net debt at 31 March 2023	<u><u>526,522</u></u>	<u><u>497,739</u></u>

The notes on pages 25 to 32 form part of these financial statements.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

1 Significant accounting policies

Ongo Communities Limited is a charitable company limited by guarantee and incorporated in England & Wales under the Companies Act 2006. The address of the registered office is given on the page 3 and the nature of the company's operations and its principal activities are set out in the Report of the Trustees. The financial statements have been prepared under the historical cost convention and in accordance with Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), FRS 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland, the Charities Act 2011 and the Companies Act 2006.

Ongo Communities Limited is a public benefit entity.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires company management to exercise judgement in applying the company's accounting policies.

The presentation currency of the financial statements is the Pound Sterling (£), rounded to the nearest £1.

The following principal accounting policies have been applied:

Financial Reporting Standard 102 – reduced disclosure exemptions

The company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.39 to 11.48A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Ongo Partnership Limited as at 31 March 2023 and these financial statements may be obtained from Ongo House, High Street, Scunthorpe, North Lincolnshire, DN15 6AT.

Basis of preparation - going concern

The charity's financial plans have been reviewed and the Board are satisfied that the plans are affordable and that the financial statements should be prepared on a going concern basis.

The board revised the charity's financial forecasts, for the two years ended 31 March 2025, to reflect the risks and financial impacts as relevant and proportionate to our business, including the impact of inflation. This included an assessment of grant income and delivery of projects. In 2022 the Covid-19 had an effect on our ability to achieve the level of outcomes we had set for the previous financial year although we were able to change our ways of working to provide support by telephone and social media apps. We used the learning from this to determine the way forward for the current and future years: offering a mix of face to face and telephone support. Although Brexit and a reduction in EU funding means availability of some grants has been reduced external grant funding continues to be available. The charity will continue to receive the agreed long term support from within the Ongo Group.

The charity has effective controls and processes in place to manage and monitor cash flows. On this basis, the board consider it appropriate for the financial statements to be prepared on a going concern basis.

Judgements in applying accounting policies and key sources of estimation uncertainty

Management do not consider there to be any significant judgements or estimation uncertainty due to the straightforward nature of the charity's

Income

Incoming resources are accounted for when receivable. Legacies are accounted for when considered receivable. Investment income, donations and gifts in kind are accounted for when receivable. Grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Charitable expenditure includes direct costs and support costs. Support costs comprise those necessary costs which do not themselves produce the output of the charity, including central office functions and governance costs as shown in note 6. Such administration and accommodation support costs have generally been allocated on the basis of turnover.

Taxation

Ongo Communities Limited is a charity within the meaning of Para 1 Schedule 6 Finance Act 2010. Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

Grants payable

Grants are recognised in full when there is a legal and constructive obligation.

Pension costs

Contributions to the company's defined contribution pension scheme are charged to the profit and loss account in the year in which they become payable. The assets of the scheme are held separately from those of the company in an independently administered fund.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Cash at bank and in hand

Cash at bank and in hand includes deposits which can be withdrawn within 24 hours without penalty and short term deposits which have a maturity period of 3 months or less and are not subject to significant risk of changes in value.

Liabilities

Liabilities (including termination payments) are recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Fund accounting

Restricted funds are subject to specific restrictions imposed by the donor. They include 'Restricted income funds' which are spent or applied within a reasonable period from their receipt or 'Endowment funds' originating from donations or bequests and invested to enable future expenditure in line with the restrictions of the donor.

Designated funds are set aside by the Trustees for specific purposes, but would otherwise form part of the general funds. General funds are available to spend at the discretion of the Trustees in furtherance of the charitable objectives of the company.

2 Income from charitable activities

All income from charitable activities was generated within the UK. £1.05m of this income (2022: £1.12m) relates to contributions from a group company, Ongo Homes Limited.

3 Trading income

	2023 Unrestricted £	2022 Unrestricted £
Income from café facilities	43,460	31,604
Rental income	93,342	89,536
Income from Post Office	17,429	17,350
Other income	60,996	2,207
	215,227	140,697

Rental income includes gifts in kind in respect of properties leased at below market rent. The facilities have been valued in excess of rent paid at £86,816; this cost is also included within expenditure.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

4 Grants receivable		2023 Restricted £	2022 Restricted £
Kickstart	*	102,423	342,814
North Lincolnshire Council	*	136,955	194,472
Department for Work and Pension	*	127,556	152,082
Humber Learning Consortium		98,165	88,786
Urban Challenge		36,095	35,156
Police Crime Commissioner Fund	*	-	32,884
Others	* £23,577	30,330	29,411
		<u>531,524</u>	<u>875,605</u>

All grants are classed as income from charitable activities. Those identified with an * are deemed to be grants receivable from government agencies

5 Net income/(expenditure):	2023 £	2022 £
This is stated after charging:		
Operating lease charges - land and buildings	9,229	9,063
Operating lease charges - others	<u>9,313</u>	<u>7,935</u>

All fees for the audit of the company's annual accounts are paid by the ultimate parent company of the group.

6 Analysis of expenditure	Direct staff costs £	Other direct costs £	Support costs (note 7) £	Total 2023 £	Total 2022 £
Charitable activities					
Community benefit/improvement projects	867,410	271,460	379,966	1,518,836	1,828,303
Total charitable expenditure	867,410	271,460	379,966	1,518,836	1,828,303
Trading activities					
The Arc	119,861	42,361	-	162,222	171,567
Management expenditure	-	-	108,262	108,262	95,247
Total trading expenditure	119,861	42,361	108,262	270,484	266,814
Total resources expended	987,271	313,821	488,228	1,789,320	2,095,117

The Arc is a well-being hub based in the Westcliffe estate in Scunthorpe. It houses a café, post office, has rooms for hire as well as providing opportunities to offer other activities. Ongo Communities use this building as a hub for providing training and support to users of its services. All costs have been allocated to trading activities, as has any income generated from the use of the building.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

7 Support costs

	Finance & Corporate £	IT £	Human Resources £	Property & Offices £	Total 2023 £	Total 2022 £
Charitable activities						
Community benefit/improvement projects	149,387	-	-	18,445	167,832	186,961
Management fee from parent company	74,442	26,255	111,437	-	212,134	251,994
Total charitable expenditure	223,829	26,255	111,437	18,445	379,966	438,955
Trading activities						
The Arc	-	-	-	-	-	68,844
Management expenditure	19,057	-	-	89,205	108,262	95,247
Total trading expenditure	19,057	-	-	89,205	108,262	164,091
Total resources expended	242,886	26,255	111,437	107,650	488,228	603,046

The company is charged a management fee from its ultimate parent company to cover all central Finance, Corporate, IT, HR, PR and governance costs.
Management expenditure includes the notional cost of the gifts in kind relating to the lease of properties as detailed in note 3 to the accounts.

8 Employees

	2023 £	2022 £
Staff costs (excluding directors who are paid by the group) consist of:		
Wages and salaries	977,365	1,007,813
Social security costs	87,189	82,025
Cost of defined benefit scheme	21,257	22,726
Cost of defined contribution scheme	73,234	76,034
	1,159,045	1,188,598

No employees, including key management personnel, are paid directly by the company, although it is recharged by the group entity for employment costs incurred on its behalf. Contracts of employment are in the name of Ongo Communities Limited. The above costs represent the charge made to Ongo Communities Limited and is based on the following average number of employees (excluding directors) during the year:

	2023 Number	2022 Number
Charitable activities	22.8	28.1
Support staff	18.7	21.3
	41.5	49.4

As detailed above, whilst contracts of employment are in the name of Ongo Communities Limited employees are not paid directly by the charity. One of the trustees is an employee of the group and has a contract of employment with the charity. That individual received remuneration undertaking their role as a group employee and did not receive any remuneration or other benefits from their trusteeship.

Trustees did not receive any remuneration or benefits directly from Ongo Communities Limited during the year (2022: none). No trustee (2022: one) was paid expenses during the year (2022: £100).

A defined contribution pension scheme was operated by Ongo Partnership Limited on behalf of all Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £73,234 (2022: £76,034). Contributions amounting to £nil (2022: £nil) were payable to the fund at year end.

A defined benefit pension scheme is operated by Ongo Homes Limited on behalf of Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £21,257 (2022: £22,726). Contributions amounting to £nil (2022: £nil) were payable to the fund at year end.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

9 Directors' remuneration

Directors' costs are paid by Ongo Partnership Limited and the relevant portion was recharged to Ongo Communities Limited (with a mark-up) through their management fee.

10 Fixed asset investments

Subsidiary undertakings

The only undertaking in which the company has an interest is as follows:

Name	Country of incorporation or registration	Proportion of voting rights and ordinary share capital held	Nature of business
Ongo Recruitment Limited	England and Wales	100%	Recruitment consultancy

Ongo Recruitment Limited has a wholly owned subsidiary, which gives Ongo Communities Limited an interest in:

Crosby Brokerage Limited	England and Wales	100%	Business services
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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

11 Debtors

	2023 £	2022 £
Trade debtors	12,829	765
Amounts owed by group undertakings	-	60
Prepayments and accrued income	81,059	71,190
Total	93,888	72,015

12 Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	3,816	9,414
Other creditors	2,166	1,844
Taxation and social security	4,090	3,538
Accruals and deferred income	22,170	79,887
Amounts owed to group undertakings	-	6,962
Total	32,242	101,645
<i>Deferred income</i>		
Brought forward	37,768	40,334
Released in the period	(37,768)	(40,334)
Deferred in the period	-	37,768
Carried forward	-	37,768

Income is deferred where a grant received in the year is subject to performance-related conditions received in advance of delivering the services required by that condition, or is subject to unmet conditions wholly outside of the charity's control.

13 Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

14 Share capital

Being limited by guarantee, the company does not issue shares.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

15 Analysis of movement in funds

	Balance at 1 April 2022	Income	Expenditure	Transfers between funds	Balance at 31 March 2023
Restricted funds					
Department for Work and Pension	-	127,556	(170,854)	43,298	-
Humber Learning Consortium	-	98,165	(99,329)	1,164	-
North Lincolnshire Council	-	136,955	(152,652)	15,697	-
Kickstart	34,086	102,423	(123,794)	(12,715)	-
Other grants	-	66,425	(68,351)	1,926	-
	<u>34,086</u>	<u>531,524</u>	<u>(614,980)</u>	<u>49,370</u>	<u>-</u>
Designated unrestricted funds	175,074	-	-	(38,922)	136,152
Unrestricted funds	258,949	1,377,855	(1,160,340)	(10,448)	452,016
	<u>434,023</u>	<u>1,377,855</u>	<u>(1,174,340)</u>	<u>(49,370)</u>	<u>588,168</u>
Total funds	<u>468,109</u>	<u>1,909,379</u>	<u>(1,789,320)</u>	<u>-</u>	<u>588,168</u>

Analysis of movement in funds - previous year

	Balance at 1 April 2021	Income	Expenditure	Transfers between funds	Balance at 31 March 2022
Restricted funds					
Department for Work and Pension	-	152,082	(265,808)	113,726	-
Humber Learning Consortium	-	88,786	(173,901)	85,115	-
North Lincolnshire Council	-	194,472	(249,385)	54,913	-
Kickstart	-	342,814	(308,728)	-	34,086
Other grants	-	97,451	(131,154)	33,703	-
	<u>-</u>	<u>875,605</u>	<u>(1,128,976)</u>	<u>287,457</u>	<u>34,086</u>
Designated unrestricted funds	197,000	-	-	(21,926)	175,074
Unrestricted funds	264,582	1,226,039	(966,141)	(265,531)	258,949
	<u>461,582</u>	<u>1,226,039</u>	<u>(966,141)</u>	<u>(287,457)</u>	<u>434,023</u>
Total funds	<u>461,582</u>	<u>2,101,644</u>	<u>(2,095,117)</u>	<u>-</u>	<u>468,109</u>

Restricted funds relate to grants receivable used for charitable purposes, including projects around employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects as well as self-employment and mental health support. The transfer from unrestricted to restricted funds represents the charity's contribution towards the costs of providing these projects.

During the previous year the charity successfully applied to be a gateway for the Government's Kickstart project which funded employers to create jobs for 16 to 24 year olds on Universal Credit. The charity receives funding in three elements: (a) to fund employee wages; this is immediately passed on to the employers or retained where staff are employed by Ongo Communities, (b) to provide support to the employees during the life of their employment contract, and (c) to enable the charity to administer the scheme. The first two elements have been classed as restricted funds, the latter as unrestricted. This funding came to an end during this financial year. Where employees left the scheme the amount received for providing them support during their contract was not repayable to the funder, hence a credit to unrestricted funds as disclosed in the note above

During a previous year the charity applied to the European Social Fund for grant funding for a project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged. This project required the charity to provide match funding over a 30 month period of £197,000. This project commenced during the previous financial year and is treated as a designated reserve. Funding is received via North Lincolnshire Council and is included as such in the tables above.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2023

16 Analysis of net assets between funds

Fund balances at 31 March 2023 are represented by:

	Unrestricted funds	Restricted funds	Total funds
Debtors	19,211	74,677	93,888
Cash at bank and in hand	601,199	(74,677)	526,522
Creditors: amounts falling due within one year	(32,242)	-	(32,242)
	<u>588,168</u>	<u>-</u>	<u>588,168</u>

Comparative information in respect of the preceding period is as follows:

	Unrestricted funds	Restricted funds	Total funds
Debtors	5,079	66,936	72,015
Cash at bank and in hand	492,822	4,917	497,739
Creditors: amounts falling due within one year	(63,878)	(37,767)	(101,645)
	<u>434,023</u>	<u>34,086</u>	<u>468,109</u>

17 Related party disclosures

At 31 March 2023 Ongo Homes Limited was the controlling party of Ongo Communities Limited. Ongo Homes Limited is a Community Benefit Society and its primary purpose is to provide social housing in North Lincolnshire. Its accounts are available to the public at <https://www.ongo.co.uk/corporate-information/financial-statements>.

At 31 March 2023, the ultimate controlling party, by virtue of its control of Ongo Homes Limited, was Ongo Partnership Limited, a company incorporated in England and Wales under registration number 08048224. Its consolidated accounts are available to the public from Companies House, Crown Way, Maindy, Cardiff, CF14 3UZ. Ongo Partnership Limited's primary purpose was to oversee the strategic direction of and provide corporate services to its subsidiaries, allowing them to focus on delivery and enhancement of their core services.

On 1 April 2023 Ongo Homes Limited became the ultimate parent company of Ongo Communities Limited, via a transfer of engagements between Ongo Homes Limited and Ongo Partnership Limited.

Other than transactions between the group and other group companies, the directors do not consider that the company has any related party transactions

18 Operating leases

The company had minimum lease payables under non-cancellable operating leases as set out below:

	Land and buildings 2023	Land and buildings 2022
Not later than 1 year	10,958	9,229
Later than 1 year and not later than 5 years	4,844	14,202
	<u>15,802</u>	<u>23,431</u>

19 Volunteers

Our mental health support service utilises the opportunity for volunteer counsellors, those who are in their final year at university studying counselling, who are required to deliver 100 to 200 hours of counselling as part of the qualification. We have engaged 23 volunteers in the year, delivering over 3,000 hours of voluntary work for the organisation.

Accounts

Ongo Communities Limited

Report and Financial Statements

Year Ended 31 March 2022

Company Number 08619739 (England and Wales)

Charity Number 1156007

Ongo Communities Limited

Report and financial statements for the year ended 31 March 2022

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Ongo Communities Limited

Directors, Trustees and Advisors for the year ended 31 March 2022

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees serving during the year and since the year end were as follows:

J McKellar-Main (resigned 31 December 2021)	H Lennon
J Williams	N Cresswell (appointed 29 March 2022)

Executive leadership team:	Chief Executive	S Hepworth
	Property Director	P Stones
	Director of Resource and Commercial	A Harrison
	Director of Corporate & Compliance Services	J Sugden
	Director of Communities	K Hornsby

Secretary J Sugden

Registered number:	Company number	08619739
	Charity registration number	1156007

Registered office: Ongo House, High Street, Scunthorpe, North Lincolnshire DN15 6AT

Auditor:	Crowe U.K. LLP 3 rd Floor The Lexicon Mount Street Manchester M2 5NT
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Bankers:	Barclays Bank plc One Snowhill Snowhill Queensway Birmingham B4 6GB
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Solicitors:		
Devonshires Solicitors	Forbes Solicitors	MSB Solicitors
Park House	Rutherford House	17a-b Allerton Road
Park Square	4 Wellington Street (St Johns)	Allerton
Leeds	Blackburn	Liverpool
LS1 2PW	BB1 8DD	L18 1LG

Bermans	Trowers and Hamlins	Wilkin Chapman LLP
Exchange Station	55 Princess Street	Cartergate House
Titheburn Street	Manchester	26 Chantry Lane
Liverpool	M2 4EW	Grimsby
L2 2QP		DN31 2LJ

Knights Professional Services Limited
The Lexicon
Munt Street
Manchester
M2 5FA

Ongo Communities Limited

Chair's Statement for the year ended 31 March 2022

Ongo Communities Limited has been providing opportunities for local people and communities for close to nine years. Part of the parent company Ongo Partnership Limited, the Communities arm has done a substantial amount of positive work over the past year and the teams have achieved targets in areas including employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects.

The organisation receives funds from Ongo Homes Limited (OH) and external grants which enable it to continue the excellent work delivered in the community. The statement of financial activities shows a total of £876k of funding in the year from a number of funders in addition to the funding from OH. These will enable an increasing range of projects and services to be delivered; including self-employment support and mental health support.

With a four year strategy in place, and focus on the theme "Create Opportunities" which is part of the group's corporate plan, we have set challenging aims and objectives for the coming years. This includes a focus on those communities and neighbourhoods which are the most challenging and require our support to increase their skills, access new opportunities and improve the overall quality of life for those areas.



H Lennon
1 September 2022

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022

The trustees are pleased to present their annual trustees' report (incorporating the directors' report under the Companies Act) together with the financial statements of the charity for the year ending 31 March 2022, which are also prepared to meet the requirements for a trustees' report and accounts for Companies Act 2006 purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, and Accounting and Reporting by Charities: statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Our objectives and activities

The corporate structure of the Ongo Partnership Limited group is clearly defined and the relationship between this Company, the parent and its other subsidiaries is set out in Intra-Group agreements which were considered and approved by each of their Boards.

The role of the charity, which is partly funded by Ongo Homes Limited (OH), is to deliver that company's wider social objectives by co-ordinating community development activity and developing social enterprises. To assist with this objective Ongo Communities has two subsidiaries: Ongo Recruitment Limited, which is a social enterprise employment agency supplying temporary and permanent staff, particularly for local people within disadvantaged communities in order that they may develop their skills and re-engage with the labour market and Crosby Brokerage Limited, a company that provides managed services for clients in receipt of a personal allowance.

Governing documents

Ongo Communities is a registered charity (Charity Number 1156007) governed by its Articles of association dated 22nd July 2013. It is registered with the Charity Commission and is also a Company Limited by Guarantee (Company Number 08619739). The Charity is a subsidiary of Ongo Partnership Limited, the ultimate parent undertaking.

Key achievements and performance

During the current year Ongo Communities generated a surplus of £7k for the year (£210k surplus in the year ended 31 March 2021). The Trustees consider this to be an acceptable standard of performance.

Key achievements during the year were:

- Our mental health support service, Ongo Talk, worked with over 300 individuals, many of whom required longer term support due to the effects of Covid-19 on their progress.
- Raising the aspirations of young people is a key target and we are pleased to report that we provided one-to-one mentoring to 116 people and appointed 36 onto new apprenticeships. We were also successful in achieving 91 placements as a KickStart gateway organisation.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

- Using the HACT (Housing Associations' Charitable Trust) model, we calculate that for every £1 we invested in community projects, we got £14.44 worth of value in return. This is slightly lower than the previous year (£15.33), which was due to the additional activities carried out to support our vulnerable customers through the pandemic in 21/22.

Structure, governance and management

Ongo Communities is managed and governed by the Trustees who hold regular board meetings and agenda items include finance, health and safety and other operational reports.

The Trustees delegate the day-to-day management of the charity to the Executive Leadership Team, details of which can be found on page 3.

The charity has a wholly owned subsidiary, Ongo Recruitment Limited, which in turns holds 100% of the share capital of Crosby Brokerage Limited.

Recruitment and appointment of Trustees

Recruitment for charity trustees is overseen by the parent company, Ongo Partnership Ltd who review and agree the recruitment procedures to be followed. Any new trustees will only be appointed if they have demonstrated they meet the skills and competencies required for the company following a recruitment exercise. New trustees can be appointed by the parent, Ongo Partnership Ltd.

Training and induction

All new trustees undertake an induction programme within the first six months of their appointment. As part of this they meet with the Chair of the Board, the Chief Executive and other members of the Executive Management Team to provide them with an overview of the charity and the context in which it operates. A number of documents are shared with the Trustees for them to read including the charity's Articles of Association and the Charities Commission Essential Role of the Charity Trustee. Additionally, there are some core training courses which all new trustees are expected to complete.

Public benefit statement

The charity trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties.

Fundraising statement

Section 162a of the Charities Act 2011 requires charities to make a statement regarding fundraising activities. All fundraising activities relate to applications for grant funding from relevant public and non-public sector bodies. We do not undertake widespread fundraising from the general public. The legislation defines fundraising as "soliciting or otherwise procuring money or other property for charitable purposes."

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

In relation to the above we confirm that all solicitations are managed internally, without involvement of commercial participants or professional fund-raisers, or third parties. The day to day management of all income generation is delegated to the executive team, who are accountable to the trustees.

The charity is not bound by any undertaking to be bound by any regulatory scheme.

We have received no complaints in relation to fundraising activities. Our terms of employment require staff to behave reasonably at all times; as we do not approach individuals for funds we do not have to particularise this to fundraising activities nor do we consider it necessary to design specific procedures to monitor such activities.

Financial review

Incoming resources for the year totalled £2,102k (2021: £1,818k) of which £876k (2021: £532k) related to funding activities upon which restrictions were placed and £1,085k (2021: £1,120k) was received from Ongo Homes. Expenditure totalled £2,095k (2021: £1,608k) resulting in a surplus of £7k (2021: £210k surplus).

Reserves are needed to bridge the gap between the spending and receiving of income and to cover any unplanned expenditure. The Board has resolved to maintain sufficient reserves to cover short-term operational costs. The operating cash and reserves positions should not fall below a minimum level of £100,000, which is sufficient to cover three months fixed operating costs, other than in relation to fluctuations due to the short term operating cash cycle. Any such fall below the prescribed level will be identified as such by the cash control and forecasting process.

We will ensure that sufficient reserves are held to be able to fund all forthcoming projects to which we are committed and any further opportunities that may present themselves. We will enter into no commitments which cannot be funded by available reserves plus budgeted surpluses to be generated up to the point or points at which the commitment crystalizes.

At 31 March 2022 the charity's free reserves, excluding designated funds, stood at £258k (2021: £265k) with restricted funds carried forward of £34k (2021: £nil) and designated funds of £175k (2021: £197k). The business plan dictates that the free reserves will be retained for investment in the future development of the company. The designated funds relate to match funding for an approved project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged.

Future plans

During the coming years it is expected that the activities of the Ongo Communities will expand:

1. Ongo Homes has approved a grant of £1,000,000 per year from 2019 to 2023 to deliver activities that meet the objects of the organisation.
2. Applications to grant giving organisations and EU funds have been awarded and a funding strategy is in place to continue to seek further opportunities to bid for funds and match fund projects that meet the needs of our customers and the wider communities within our area of benefit. However due to the ending of EU funding and the delay in UKSPF we anticipate that less opportunities will be available.
3. Covid-19 has continued to affect our ability to achieve the level of outcomes we had set for 21/22, although we set up a pilot project to engage digitally with our customers. We are using the learning from this to change the way we engage with our customers by offering a mix of face to face and telephone support, provide IT skills and re-designing the customer facing areas in our buildings to best meet the individual needs of our customers.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

4. Our mental health support project Ongo Talk has had the opportunity to use volunteer counsellors, those who are in their final year at university studying counselling, who are required to deliver 100-200 hours of counselling as part of the qualification. We have engaged 20 volunteers in the past year, delivering over 3,000 hours of voluntary work for the organisation.

Financial Instruments

Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations.

Credit risk also arises from cash and cash equivalents and deposits with banks and financial institutions. The following financial institution was used and its credit rating was acceptable to the board:

Institution	Rating at 31/03/2022	Balance at 31/03/2022 £	Rating at 31/03/2021	Balance at 31/03/2021 £
Barclays Bank PLC (Moody's long term rating)	A1	<u>497,739</u>	A1	<u>466,479</u>

Liquidity risk

Liquidity risk arises from the charity's management of working capital. Rolling cash flow projections are prepared regularly, together with the value of the company's cash investments. At the end of the financial year, these projections indicated that the company expected to have sufficient liquid resources to meet its obligations under all reasonably expected circumstances.

Cash flow interest rate risk

The charity is not currently exposed to cash flow interest rate risk.

Assessment of the effectiveness of Ongo Communities' system of internal control.

The Board is ultimately responsible for the charity's system of internal control and for reviewing its effectiveness.

The Board recognises that no system of internal control can provide absolute assurance or eliminate all risk. The system of internal control is designed to manage risk and provide reasonable assurance that key business objectives and expected outcomes will be achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of charity's assets and interests.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

The Board has adopted a risk-based approach to internal controls, which are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the charity is exposed and is consistent with good practice and regulatory requirements.

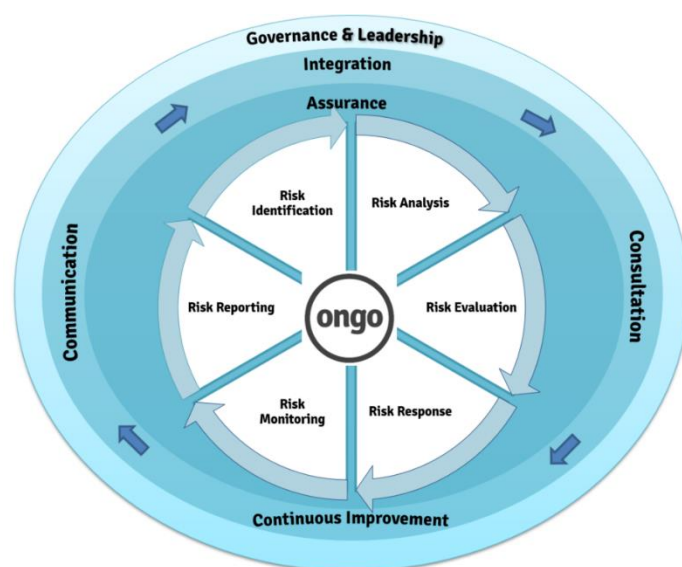
Identification and evaluation of key risks

Risk Management

Risk is the possibility of an event and the consequences it has on the achievement of objectives, at a strategic, operational and project level. Risk creates uncertainty which we must understand, control, and monitor to reduce the uncertainty to an acceptable level.

Risk is part of everyday life and linked directly the decisions we make. The management of risk is therefore essential in ensuring the charity meets its strategic objectives and remains legally and regulatory compliant.

Our risk management framework provides a clear and robust approach to managing risk. It provides a structure to integrate risk management into all aspects of Ongo activity, with the aim of protecting our assets, complying with all relevant laws and regulation, successfully achieving our corporate plan and creating a truly vibrant and resilient organisation.



Our Principles of risk management

The overarching principle of risk management is to add value, and to support the successful delivery of objectives.

At Ongo, we use **GUARDED** principles to set our approach to risk management:

- **Governed** – Risk management is integral to governance and leadership at Ongo, it is fundamental to how Ongo is directed and managed.
- **Understood** – Risks are comprehensive, well-articulated and understood by all.
- **Aligned** – Risk management is aligned with other business activities and is not a separate activity.
- **Relevant** – Risks are relevant to objectives and the management of risk is proportionate to the level of risk.
- **Discussed** – Risk is communicated and discussed with all interested parties.
- **Embedded** – Risk management is part of everyday life, activities and decision making at Ongo,
- **Dynamic** – The management and reporting of risk is responsive to change and can adapt and identify emerging risks quickly.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

Our risk appetite

Our risk appetite is reviewed and set by Board, as high-level statements which sets the tone for risk taking. Detailed statements are then provided as guide for decision making to ensure we do not take risks outside of our agreed boundaries.

- **Financial (medium risk appetite):** We ensure that we remain financially strong and not take risks outside of our Golden Rules. We will seek to take risk only where the benefits outweigh potential costs.
- **Compliance (low risk appetite):** We understand our compliance obligations and have a very low appetite for any action or decision that would result in a breach of our statutory or regulatory obligations.
- **People (high risk appetite):** We empower and trust our colleagues to make the right decisions and look to take risks where benefits can be justified and any potential risks are managed.
- **Reputation (medium risk appetite):** Being a great landlord, employer, partner, company is at the heart of our corporate plan. Although we recognise that we cannot control how others view us, we will work together to understand and manage the expectations of all stakeholders.
- **Infrastructure (low risk appetite):** We rely on our technological infrastructure, and will look for innovative ways of working. However we have a low appetite for any risks resulting in security vulnerabilities, critical system downtime, data inaccuracies and loss of personal data.
- **Governance (low risk appetite):** We will ensure that our governance structures are strong and all decisions are risk based, we will not enter into any activity that puts our social assets at risk.
- **Growth (high risk appetite):** We are open to growth opportunities that align with our corporate objectives, and will look at innovative ways of working and new technologies. Where the benefits can be demonstrated and outweigh the potential costs we will manage the risk.

Operating environment and risk management

To help identify emerging risks, we assess the external and internal environments using a variety of tools and techniques. Our performance management framework runs in line with our risk management framework to help identify areas of concern or emerging risks. We have a suite of key risk indicators (KRIs) which provide intelligence on the key areas of risk facing our business and act as early warning indicators. Our key financial ratios and stress testing indicators are monitored monthly in our management accounts. We also map the annual sector risk profile with our existing risk registers as a comparison aid.

Assurance framework

To ensure that risk management is effective and that we have a sound and effective system of internal control we have a control framework in place. As Boards have ultimate responsibility for Risk Management, it is essential that Board members understand the risks facing Ongo and receive assurance on the effectiveness of controls. Strategic and emerging risks are discussed at each Board meeting as a separate agenda item, but also embedded within each report. The Group Common Board have delegated assurance reviews to the Group Audit and Risk Committee. This enables the committee to focus on key areas of risk and assurance.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

Assurance can come from many sources within an organisation. Developed from the three lines of defence, we have adopted four lines of assurance (FLA), which helps identify and understand where these different contributions arise:

- **First line of assurance**

This comes directly from our business operational areas. Various controls are in place, designed or directing processes and behaviours to ensure that operational objectives are achieved. The responsibility is to ensure procedures are followed, identify risks and improvement actions, implement controls and report on progress.

- **Second line of assurance**

This comes from corporate oversight. It is separate from those responsible for delivery, but not independent to the organisation. There are various teams that provide this assurance, including health and safety, finance, compliance, legal and audit and risk. The responsibility is to ensure that compliance obligations and commitments are understood and met.

- **Third line of assurance**

This comes from independent, objective and expert sources. It provides independent challenge. It places reliance upon assurance mechanisms in the first and second lines of defence, and request evidence to confirm assurance is in place. Assurance is gained from internal and external audit, regulators, and accreditations.

- **Fourth line of assurance**

Our customers provide a fourth assurance level. As they directly receive certain services, they are in the ideal position to assess and review service delivery. We have a strong customer engagement structure, including a resident scrutiny panel, tenant inspectors and maintenance and complaints panels.

All assurance activities are co-ordinated centrally to provide assurances maps. The assurance map of the strategic risk register is used to inform the internal audit programme and assurance work for the next financial year.

Internal Audit

Our internal auditors are appointed by the Group Audit and Risk Committee to provide an objective evaluation and opinion on the overall adequacy and effectiveness of our risk management and internal control environment.

The annual internal audit plan is set using a risk-based approach and is approved by the Group Audit and Risk Committee. The plan includes a range of internal audits and assurance appraisals, which cover two types of corporate assurance risks – directed and delivery. Underpinning these two types of assurance risk are six root cause indicators (RCI):

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)



Directed Risk: Failure to properly direct the service to ensure compliance with the requirements of the organisation.

Cause Root Indicator	Governance Framework	There is a documented process instruction which accords with the relevant regulatory guidance, financial instructions and scheme of delegation.
	Risk Mitigation	The documented process aligns with the mitigating arrangements set out in the strategic risk register.
	Compliance	Compliance with statutory, regulatory and policy requirements is demonstrated, with action taken in cases of identified non-compliance.



Delivery Risk: Failure to deliver the service in an effective manner which meets the requirements of the organisation.

Cause Root Indicator	Performance Monitoring	There are agreed KPIs for the process which align with the business plan requirements and are independently monitored, with corrective action taken in a timely manner.
	Financial Constraint	The process operates within the agreed financial budget for the year.
	Resilience	Good practice to respond to business interruption events and to enhance economic, effective and efficient delivery is adopted.

The findings against these corporate assurance risks informs both an individual assurance assessment and also the annual assurance opinion statement, provided by the Head of Internal Audit.

The annual plan is subject to ongoing review and could change as the risks change throughout the year. Any changes are formally reviewed with the Executive Leadership Team and the Group Audit and Risk Committee should a significant issue arise.

Internal audit reports carried out are signed off at each Group Audit and Risk Committee, where members have the opportunity to discuss and challenge the findings. Progress on any recommendations made are monitored by the committee and once implemented are verified by internal audit for final sign off. The internal auditors have an opportunity at every committee meeting to discuss matters without the presence of executives.

Our internal auditors provide an annual report on the internal control environment at Ongo. The annual report summaries the outcomes of the reviews that have been carried out on the Ongo Partnership's framework of governance, risk management and control. The Head of Internal Audit's annual opinion states that they are satisfied that, for the areas reviewed during the year Ongo has reasonable and effective risk management, control and governance processes in place. Not having completed all of the planned work due to the global Covid-19 pandemic has not impacted on the overall assessment.

The areas on which the assurance assessments have been provided can only provide reasonable and not absolute assurance against misstatement or loss and their effectiveness is reduced if the internal audit recommendations made during the year have not been fully implemented. Progress with internal audit recommendations are monitored by the Group Audit and Risk Committee and implementation is verified by internal audit twice a year.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

Fraud

The fraud register is reviewed at each Group Audit and Risk Committee. To assess our internal control framework, assurance tests are built in to the internal audit plan each year.

The fraud register is updated as necessary for all actual and potential frauds committed or attempted to be committed against the charity.

Reporting, review and corrective action

A process of regular management reporting on control issues provides assurance to the Executive Leadership Team and to the Board. This includes a rigorous procedure for ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and the delivery and fulfilment of our services.

The Group Audit and Risk Committee conducts an annual review of the effectiveness of the system of internal control and has taken account of any changes needed to maintain the effectiveness of risk management and control process. This Committee makes an annual report on this matter to the Board. The Board has received this report and has included it within the Financial Statements.

The Board confirms that there is an ongoing process for identifying, and managing significant risks faced by the charity. This process has been in place throughout the year under review, up to and including the date of the annual report and accounts, and is regularly reviewed by the Board.

NHF Code of Governance

The Board has adopted the National Housing Federation (NHF) Code of Governance (2020) and this is the first year the code has been used. When the code was launched a gap analysis was written and work has been ongoing throughout the year to embed compliance. Following an assessment against the code the Board consider it is fully compliant except for 3.7.3. The 2020 NHF Code of Governance introduced a new requirement (3.7.3) around maximum tenure normally being six years. A succession plan has been agreed for the Board with the aim to eventually meet the tenure of six years. To avoid several Board Members leaving Ongo at the same time, potentially risking a loss of experience and skills, a staggered approach has been agreed. This sees some Members stay beyond their six-year term to provide a period of stability as Ongo continues to embed its new governance structure.

The following areas of the Code are not applicable to this company:

- 1.6.6, 1.6.7 and 3.4.5 as it does not have any shareholders.
- 2.8, 2.8.1 and 2.8.2 as there are no joint ventures.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2022 (continued)

Going concern

The Board have reviewed financial assumptions during the budget process to ensure the company remains a going concern. The budget is subject to sensitivity testing to assess the possible financial impacts of various scenarios and the resilience of the budget. In all scenarios the company remains financially viable.

Given the strength of the balance sheet and liquidity the Board believes that while some uncertainty remains in respect of COVID-19 and the effects of inflationary pressures these do not pose a material uncertainty that would cast doubt on the charity's ability to continue as a going concern. The charity's financial performance in 2021/22 proved resilient and on this basis, the Board has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

Employment and equal opportunities

Employee information is set out in the notes to the Financial Statements.

The charity is committed to the principles of equal opportunities.

External Audit

In so far as the Board is aware, all of the current board members have taken all the steps that they ought to have taken to make themselves aware of any information needed by the auditors for the purposes of their audit and to establish that the auditors are aware of that information. The directors are not aware of any relevant audit information of which the auditors are unaware.

The External Auditors have an annual meeting with the Committee without the presence of executives.

Following a tender process during 2021/22 Crowe UK LLP were appointed as auditors for three years. They are in the first year of their appointment to serve as auditors for the Company and the Group.

Signed on behalf of the Trustees.



H Lennon
Trustee
1 September 2022

Ongo Communities Limited

Trustees' responsibilities in relation to the financial statements for the year ended 31 March 2022

The Trustees are responsible for preparing the Annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2022

Opinion

We have audited the financial statements of Ongo Communities Limited for the year ended 31 March 2022 which comprise the statement of financial position as at 31 March 2022, the statement of financial activities, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2022

Opinions on other matters prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, set out on page 15, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2022

We obtained an understanding of the legal and regulatory frameworks within which the company operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006 and Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the timing of recognition of income. Our audit procedures to respond to these risks included enquiries of management and the Group Audit & Risk Committee about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing accounting estimates for biases and reading minutes of meetings of those charged with governance.

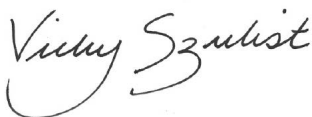
Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Vicky Szulist

Senior Statutory Auditor

For and on behalf of

Crowe U.K. LLP

Statutory Auditor

Manchester

10th October 2022

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2022

	Note	Unrestricted Funds 2022 £	Restricted Funds 2022 £	Total Funds 2022 £	Total Funds 2021 £
Income					
Income from charitable activities	2	1,084,962	-	1,084,962	1,120,000
Income from donations		380	-	380	41,844
Income from trading activities	3	140,697	-	140,697	124,593
Grants receivable	4	-	875,605	875,605	531,805
Total income		1,226,039	875,605	2,101,644	1,818,242
Expenditure					
Expenditure on charitable activities		(699,327)	(1,128,976)	(1,828,303)	(1,415,846)
Expenditure on trading activities		(266,814)	-	(266,814)	(192,707)
Total expenditure	6	(966,141)	(1,128,976)	(2,095,117)	(1,608,553)
Net income / (expenditure) for the year	5	259,898	(253,371)	6,527	209,689
Transfers between funds	15	(287,457)	287,457	-	-
Net movement on funds		(27,559)	34,086	6,527	209,689
Reconciliation of funds					
Total funds brought forward		461,582	-	461,582	251,893
Total funds carried forward		434,023	34,086	468,109	461,582

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derives from continuing activities.

The notes on pages 23 to 31 form part of these financial statements.

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2021

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Income				
Income from charitable activities	1,120,000	-	1,120,000	1,000,000
Income from donations	41,844	-	41,844	20,340
Income from trading activities	124,593	-	124,593	196,984
Grants receivable	-	531,805	531,805	477,723
Total income	1,286,437	531,805	1,818,242	1,695,047
Expenditure				
Expenditure on charitable activities	(621,420)	(794,426)	(1,415,846)	(1,325,379)
Expenditure on trading activities	(192,707)	-	(192,707)	(240,190)
Total expenditure	(814,127)	(794,426)	(1,608,553)	(1,565,569)
Net income / (expenditure) for the year and net movement on funds	472,310	(262,621)	209,689	129,478
Transfers between funds	(255,236)	255,236	-	-
Net movement on funds	217,074	(7,385)	209,689	129,478
Reconciliation of funds				
Total funds brought forward	244,508	7,385	251,893	122,415
Total funds carried forward	461,582	-	461,582	251,893

The notes on pages 23 to 31 form part of these financial statements.

Ongo Communities Limited
Statement of financial position
at 31 March 2022

Company number 08619739	Note	2022 £	2022 £	2021 £	2021 £
Current assets					
Debtors	11	72,015		90,958	
Cash at bank and in hand		497,739		467,938	
		569,754		558,896	
Creditors: amounts falling due within one year	12	(101,645)		(97,314)	
Total assets less current liabilities			468,109		461,582
Total net assets			468,109		461,582
The funds of the charity					
Unrestricted funds			258,949		264,582
Designated unrestricted funds	15		175,074		197,000
Restricted funds	15		34,086		-
Total funds	15		468,109		461,582

The financial statements were approved by the Board of Directors and authorised for issue on 1 September 2022



H Lennon
Trustee



S Hepworth
Chief Executive

The notes on pages 23 to 31 form part of these financial statements.

Ongo Communities Limited
Statement of cash flows
for the year ended 31 March 2022

	2022	2021
	£	£
Net cash inflow/(outflow) from operating activities	29,801	188,148
Increase / (decrease) in cash	29,801	188,148
Notes		
Change in cash and cash equivalents	29,801	188,148
Cash and cash equivalents at 1 April 2021	467,938	279,790
Cash and cash equivalents at 31 March 2022	497,739	467,938
Reconciliation of operating surpluses to net cash inflow / (outflow) from operating activities		
Net income/(expenditure) for the period	6,527	209,689
Decrease/(increase) in debtors	18,943	(6,175)
Increase/(decrease) in creditors	4,331	(15,366)
Net cash inflow / (outflow) from operating activities	29,801	188,148
Analysis of cash and cash equivalents		
Cash in hand	1,133	1,459
Notice deposits (less than 3 months)	496,606	466,479
Cash and cash equivalents at 31 March 2022	497,739	467,938
Analysis of changes in net debt (cash at bank only)		
Cash flows in the year	29,801	188,148
Net debt at 1 April 2021	467,938	279,790
Net debt at 31 March 2022	497,739	467,938

The notes on pages 23 to 31 form part of these financial statements.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

1 Significant accounting policies

Ongo Communities Limited is a charitable company limited by guarantee and incorporated in England & Wales under the Companies Act 2006. The address of the registered office is given on the page 3 and the nature of the company's operations and its principal activities are set out in the Report of the Trustees. The financial statements have been prepared under the historical cost convention and in accordance with Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), FRS 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland, the Charities Act 2011 and the Companies Act 2006.

Ongo Communities Limited is a public benefit entity.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires company management to exercise judgement in applying the company's accounting policies.

The presentation currency of the financial statements is the Pound Sterling (£), rounded to the nearest £1.

The following principal accounting policies have been applied:

Financial Reporting Standard 102 - reduced disclosure exemptions

The company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.39 to 11.48A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Ongo Partnership Limited as at 31 March 2022 and these financial statements may be obtained from Ongo House, High Street, Scunthorpe, North Lincolnshire, DN15 6AT.

Basis of preparation - going concern

The charity's financial plans have been reviewed and the Board are satisfied that the plans are affordable and that the financial statements should be prepared on a going concern basis.

The board revised the charity's financial forecasts, for the two years ended 31 March 2024, to reflect the risks and financial impacts as relevant and proportionate to our business. This included an assessment of grant income and delivery of projects. In 2021 the Covid-19 had an effect on our ability to achieve the level of outcomes we had set for the previous financial year although we were able to change our ways of working to provide support by telephone and social media apps. We used the learning from this to determine the way forward for the current and future years: offering a mix of face to face and telephone support. Although Brexit and a reduction in EU funding means availability of some grants has been reduced external grant funding continues to be available. The charity will continue to receive the agreed long term support from within the Ongo Group.

The charity has effective controls and processes in place to manage and monitor cash flows. On this basis, the board consider it appropriate for the financial statements to be prepared on a going concern basis.

Judgements in applying accounting policies and key sources of estimation uncertainty

Management do not consider there to be any significant judgements or estimation uncertainty due to the straightforward nature of the charity's operations.

Income

Incoming resources are accounted for when receivable. Legacies are accounted for when considered receivable. Investment income, donations and gifts in kind are accounted for when receivable. Grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Charitable expenditure includes direct costs and support costs. Support costs comprise those necessary costs which do not themselves produce the output of the charity, including central office functions and governance costs as shown in note 6. Such administration and accommodation support costs have generally been allocated on the basis of turnover.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

Taxation

Ongo Communities Limited is a charity within the meaning of Para 1 Schedule 6 Finance Act 2010. Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Grants payable

Grants are recognised in full when there is a legal and constructive obligation.

Pension costs

Contributions to the company's defined contribution pension scheme are charged to the profit and loss account in the year in which they become payable. The assets of the scheme are held separately from those of the company in an independently administered fund.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Cash at bank and in hand

Cash at bank and in hand includes deposits which can be withdrawn within 24 hours without penalty and short term deposits which have a maturity period of 3 months or less and are not subject to significant risk of changes in value.

Liabilities

Liabilities (including termination payments) are recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Fund accounting

Restricted funds are subject to specific restrictions imposed by the donor. They include 'Restricted income funds' which are spent or applied within a reasonable period from their receipt or 'Endowment funds' originating from donations or bequests and invested to enable future expenditure in line with the restrictions of the donor.

Designated funds are set aside by the Trustees for specific purposes, but would otherwise form part of the general funds. General funds are available to spend at the discretion of the Trustees in furtherance of the charitable objectives of the company.

2 Income from charitable activities

All income from charitable activities was generated within the UK. £1.03m of this income (2021: £1.12m) relates to contributions from a group company, Ongo Homes Limited.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

3 Trading income	2022	2021
	Unrestricted	Unrestricted
	£	£
Income from café facilities	31,604	7,104
Rental income	89,536	97,639
Income from Post Office	17,351	18,823
Other income	2,207	1,027
	140,697	124,593

Rental income includes gifts in kind in respect of properties leased at below market rent. The facilities have been valued in excess of rent paid at £81,832; this cost is also included within expenditure.

4 Grants receivable		2022	2021
		Restricted	Restricted
		£	£
Kickstart	*	342,814	-
North Lincolnshire Council	*	194,472	136,174
Department for Work and Pension	*	152,082	97,346
Humber Learning Consortium		88,786	76,220
Urban Challenge		35,156	33,904
Police Crime Commissioner Fund	*	32,884	-
Barclays		-	100,000
Ongo Homes		-	73,911
Others	* £17,241	29,411	14,250
		875,605	531,805

All grants are classed as income from charitable activities. Those identified with an * are deemed to be grants receivable from government agencies

5 Net income/(expenditure):	2022	2021
	£	£
This is stated after charging:		
Operating lease charges - land and buildings	22,160	21,181
Total	22,160	21,181

All fees for the audit of the company's annual accounts are paid by the ultimate parent company of the group.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

6 Analysis of expenditure

	Direct staff costs £	Other direct costs £	Support costs (note 7) £	Total 2022 £	Total 2021 £
Charitable activities					
Community benefit/improvement projects	911,684	477,664	438,955	1,828,303	1,415,846
Total charitable expenditure	911,684	477,664	438,955	1,828,303	1,415,846
Trading activities					
The Arc	79,705	23,018	68,844	171,567	98,388
Management expenditure	-	-	95,247	95,247	94,319
Total trading expenditure	79,705	23,018	164,091	266,814	192,707
Total resources expended	991,389	500,682	603,046	2,095,117	1,608,553

The Arc is a well-being hub based in the Westcliffe estate in Scunthorpe. It houses a café, post office, has rooms for hire as well as providing opportunities to offer other activities. Ongo Communities use this building as a hub for providing training and support to users of its services. All costs have been allocated to trading activities, as has any income generated from the cafe, post office and room rental.

7 Support costs

	Finance & Corporate £	IT £	Human Resources £	Property & Offices £	Total 2022 £	Total 2021 £
Charitable activities						
Community benefit/improvement projects	164,434	-	-	22,527	186,961	205,592
Management fee from parent company	87,311	30,776	133,907	-	251,994	177,916
Total charitable expenditure	251,745	30,776	133,907	22,527	438,955	383,508
Trading activities						
The Arc	-	-	-	68,844	68,844	15,258
Management expenditure	11,798	-	-	83,449	95,247	94,319
Total trading expenditure	11,798	-	-	152,293	164,091	109,577
Total resources expended	263,543	30,776	133,907	174,820	603,046	493,085

The company is charged a management fee from its ultimate parent company, Ongo Partnership Limited, to cover all central Finance, Corporate, IT, HR, PR and governance costs.

Management expenditure includes the notional cost of the gifts in kind relating to the lease of properties as detailed in note 3 to the accounts.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

8 Employees

	2022	2021
	£	£
Staff costs (excluding directors who are paid by the group) consist of:		
Wages and salaries	1,007,813	838,373
Social security costs	82,025	73,992
Cost of defined benefit scheme	22,726	23,573
Cost of defined contribution scheme	76,034	47,341
	1,188,598	983,279

No employees, including key management personnel, are paid directly by the company, although it is recharged by the group entity for employment costs incurred on its behalf. Contracts of employment are in the name of Ongo Communities Limited. The above costs represent the charge made to Ongo Communities Limited and is based on the following average number of employees (excluding directors) during the year:

	2022	2021
	Number	Number
Charitable activities	28.1	15.4
Support staff	21.3	23.0
	49.4	38.4

As detailed above, whilst contracts of employment are in the name of Ongo Communities Limited employees are not paid directly by the charity. One of the trustees is an employee of the group and has a contract of employment with the charity. That individual received remuneration undertaking their role as a group employee and did not receive any remuneration or other benefits from their trusteeship.

Trustees did not receive any remuneration or benefits directly from Ongo Communities Limited during the year (2021: none). One trustee (2021: one) was paid expenses during the year totalling £100 (2021: £127). These were in respect of broadband costs reimbursed.

A defined contribution pension scheme is operated by Ongo Partnership Limited on behalf of all Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £76,034 (2021: £47,341). Contributions amounting to £nil (2021: £nil) were payable to the fund at year end.

A defined benefit pension scheme is operated by Ongo Homes Limited on behalf of Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £22,726 (2021: £23,573). Contributions amounting to £nil (2021: £nil) were payable to the fund at year end.

9 Directors' remuneration

Directors' costs are paid by Ongo Partnership Limited and the relevant portion is recharged to Ongo Communities Limited (with a mark-up) through their management fee.

10 Fixed asset investments

Subsidiary undertakings

The only undertaking in which the company has an interest is as follows:

Name	Country of incorporation or registration	Proportion of voting rights and ordinary share capital held	Nature of business
Ongo Recruitment Limited	England and Wales	100%	Recruitment consultancy
Ongo Recruitment Limited has a wholly owned subsidiary, which gives Ongo Communities Limited an interest in:			
Crosby Brokerage Limited	England and Wales	100%	Business services

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

11 Debtors

	2022	2021
	£	£
Trade debtors	765	47,749
Amounts owed by group undertakings	60	-
Prepayments and accrued income	71,190	43,162
Other debtors	-	47
Total	72,015	90,958

12 Creditors: amounts falling due within one year

	2022	2021
	£	£
Trade creditors	9,414	4,421
Other creditors	1,844	1,844
Taxation and social security	3,538	7,408
Accruals and deferred income	79,887	83,641
Amounts owed to group undertakings	6,962	-
Total	101,645	97,314
<i>Deferred income</i>		
Brought forward	40,334	-
Released in the period	(40,334)	-
Deferred in the period	37,768	40,334
Carried forward	37,768	40,334

Income is deferred where a grant received in the year is subject to performance-related conditions received in advance of delivering the services required by that condition, or is subject to unmet conditions wholly outside of the charity's control.

13 Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

14 Share capital

Being limited by guarantee, the company does not issue shares.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

15 Analysis of movement in funds

	Balance at 1 April 2021	Income	Expenditure	Transfers between funds	Balance at 31 March 2022
Restricted funds					
Department for Work and Pension	-	152,082	(265,808)	113,726	-
Humber Learning Consortium	-	88,786	(173,901)	85,115	-
North Lincolnshire Council	-	194,472	(249,385)	54,913	-
Kickstart	-	342,814	(308,728)	-	34,086
Other grants	-	97,451	(131,154)	33,703	-
	-	875,605	(1,128,976)	287,457	34,086
Designated unrestricted funds	197,000	-	-	(21,926)	175,074
Unrestricted funds	264,582	1,226,039	(966,141)	(265,531)	258,949
	461,582	1,226,039	(966,141)	(287,457)	434,023
Total funds	461,582	2,101,644	(2,095,117)	-	468,109

Analysis of movement in funds - previous year

	Balance at 1 April 2020	Income	Expenditure	Transfers between funds	Balance at 31 March 2021
Restricted funds					
Department for Work and Pension	-	97,346	(178,267)	80,921	-
Humber Learning Consortium	-	76,220	(139,580)	63,360	-
North Lincolnshire Council	-	136,174	(184,533)	48,359	-
Barclays	-	100,000	(100,000)	-	-
Ongo Homes	-	73,911	(73,911)	-	-
Other grants	7,385	48,154	(118,135)	62,596	-
	7,385	531,805	(794,426)	255,236	-
Designated unrestricted funds	-	-	-	197,000	197,000
Unrestricted funds	244,508	1,286,437	(814,127)	(452,236)	264,582
	244,508	1,286,437	(814,127)	(255,236)	461,582
Total funds	251,893	1,818,242	(1,608,553)	-	461,582

Restricted funds relate to grants receivable used for charitable purposes, including projects around employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects as well as self-employment and mental health support. The transfer from unrestricted to restricted funds represents the charity's contribution towards the costs of providing these projects.

During the year the charity successfully applied to be a gateway for the Government's Kickstart project which funded employers to create jobs for 16 to 24 year olds on Universal Credit. The charity receives funding in three elements: (a) to fund employee wages; this is immediately passed on to the employers or retained where staff are employed by Ongo Communities, (b) to provide support to the employees during the life of their employment contract, and (c) to enable the charity to administer the scheme. The first two elements have been classed as restricted funds, the latter as unrestricted. Unspent funding for providing support to employees has been included as a closing reserve. This is expected to be defrayed in the next financial year as those on the programme continue with their employment.

During the previous year the charity applied to the European Social Fund for grant funding for a project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged. This project required the charity to provide match funding over a 30 month period of £197,000. This project commenced during this financial year and costs have been incurred. Funding is received via North Lincolnshire Council and is included as such in the tables above.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2022

16 Analysis of net assets between funds

Fund balances at 31 March 2022 are represented by:

	Unrestricted funds	Restricted funds	Total funds
Debtors	5,079	66,936	72,015
Cash at bank and in hand	492,822	4,917	497,739
Creditors: amounts falling due within one year	(63,878)	(37,767)	(101,645)
	434,023	34,086	468,109

Comparative information in respect of the preceding period is as follows:

	Unrestricted funds	Restricted funds	Total funds
Debtors	6,644	84,314	90,958
Cash at bank and in hand	501,418	(33,480)	467,938
Creditors: amounts falling due within one year	(46,480)	(50,834)	(97,314)
	461,582	-	461,582

17 Related party disclosures

Ongo Homes Limited is the controlling party of Ongo Communities Limited. Ongo Homes Limited, a Community Benefit Society. Its accounts are available to the public at <https://www.ongo.co.uk/corporate-information/financial-statements/>

Ongo Homes Limited's primary purpose is to provide social housing in North Lincolnshire.

The ultimate controlling party, by virtue of its control of Ongo Homes Limited, is Ongo Partnership Limited, a company incorporated in England and Wales under registration number 08048224. Its consolidated accounts are available to the public from Companies House, Crown Way, Maindy, Cardiff, CF14 3UZ.

Ongo Partnership Limited's primary purpose is to oversee the strategic direction of and provide corporate services to its subsidiaries, allowing them to focus on delivery and enhancement of their core services.

Other than transactions between the group and other group companies, the directors do not consider that the company has any related party transactions

18 Operating leases

The company had minimum lease payables under non-cancellable operating leases as set out below:

	Land and buildings 2022	Land and buildings 2021
Not later than 1 year	9,229	8,941
Later than 1 year and not later than 5 years	14,202	17,882
	23,431	26,823

19 Volunteers

Our mental health support project, Ongo Talk, has had the opportunity to use volunteer counsellors, those who are in their final year at university studying counselling, who are required to deliver 100 to 200 hours of counselling as part of the qualification. We have engaged 20 volunteers in the past year, delivering over 3,000 hours of voluntary work for the organisation.

Accounts

Ongo Communities Limited

Report and Financial Statements

Year Ended 31 March 2021

Company Number 08619739 (England and Wales)

Charity Number 1156007

Ongo Communities Limited

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Ongo Communities Limited

Directors, Trustees and Advisors for the year ended 31 March 2021

Directors and trustees

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees serving during the year and since the year end were as follows:

J McKellar-Main	H Lennon
T Mills	J Williams (appointed 5 June 2020)
A Stansfield-Caladine (appointed 16 June 2020, resigned 30 November 2020)	

Executive leadership team:	Chief Executive	S Hepworth
	Property Director	P Stones
	Director of Resource and Commercial	A Harrison
	Director of Corporate & Compliance Services	J Sugden
	Director of Communities	K Hornsby

Secretary	J Sugden
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Registered number:	Company number	08619739
	Charity registration number	1156007

Registered office:	Ongo House, High Street, Scunthorpe, North Lincolnshire DN15 6AT
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Auditors	BDO LLP Central Square 29 Wellington Street Leeds LS1 4DL
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Bankers:	Barclays Bank plc One Snowhill Snowhill Queensway Birmingham B4 6GB
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Solicitors:		
Devonshires Solicitors	Forbes Solicitors	MSB Solicitors
Park House	Rutherford House	17a-b Allerton Road
Park Square	4 Wellington Street (St Johns)	Allerton
Leeds	Blackburn	Liverpool
LS1 2PW	BB1 8DD	L18 1LG
Bermans	Trowers and Hamlins	Wilkin Chapman LLP
Exchange Station	55 Princess Street	Cartergate House
Titheburn Street	Manchester	26 Chantry Lane
Liverpool	M2 4EW	Grimsby
L2 2QP		DN31 2LJ

Knights Professional Services Limited
The Lexicon
Munt Street
Manchester
M2 5FA

Ongo Communities Limited

Chair's Statement for the year ended 31 March 2021

Ongo Communities Limited has been providing opportunities for local people and communities for close to eight years. Part of the parent company Ongo Partnership Limited, the Communities arm has done a substantial amount of positive work over the past year and the teams have achieved targets in areas including employment, training, work with young people, ex-offenders, lone parents and other groups maximising their opportunities and prospects.

The organisation receives funds from Ongo Homes Limited (OH) and external grants which enable it to continue the excellent work delivered in the community. The statement of financial activities shows a total of £532k of funding in the year from a number of funders in addition to the funding from OH. These will enable an increasing range of projects and services to be delivered; including self-employment support and mental health support for the next two years.

With a four year strategy in place, and focus on the theme "Create Opportunities" which is part of the group's corporate plan, we will set challenging aims and objectives for the coming years. This includes a focus on those communities and neighbourhoods which are the most challenging and require our support to increase their skills, access new opportunities and improve the overall quality of life for those residing in these areas.



H Lennon
2nd September 2021

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021

The trustees are pleased to present their annual trustees' report (incorporating the directors' report under the Companies Act) together with the financial statements of the charity for the year ending 31 March 2021, which are also prepared to meet the requirements for a trustees' report and accounts for Companies Act 2006 purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the memorandum and Articles of Association, and Accounting and Reporting by Charities: statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Our objectives and activities

The corporate structure of the Ongo Partnership Limited group is clearly defined and the relationship between this Company, the parent and its other subsidiaries is set out in Intra-Group agreements which were considered and approved by each of their Boards.

The role of the Company, which is partly funded by Ongo Homes Limited (OH), is to deliver that company's wider social objectives by co-ordinating community development activity and developing social enterprises. On 1 April 2014 Ongo Communities acquired Crosby Employment Bureau Limited (CE), now Ongo Recruitment Limited, which operates as a subsidiary providing training and employment opportunities for local people within disadvantaged communities in order that they may develop their skills and re-engage with the labour market.

Governing documents

Ongo Communities is a registered charity (Charity Number 1156007) governed by its Articles of association dated 22nd July 2013. It is registered with the Charity Commission and is also a Company Limited by Guarantee (Company Number 08619739). The Charity is a subsidiary of Ongo Partnership Limited, the ultimate parent undertaking.

Key achievements and performance

During the current year Ongo Communities generated a surplus of £210k for the year (£219k surplus in 2019/20). The Trustees consider this to be an acceptable standard of performance.

Key achievements during the year were:

- The Coronavirus pandemic caused an urgent change to our plans for the year. We set up a Helping Hands service for our most vulnerable customers and delivered over 37,000 calls, 15,000 food parcels, supported 800 people with benefit advice and helped 165 individuals into employment.
- Our mental health support service, Ongo Talk, worked with 250 individuals, many of whom required longer term support due to the effects of Covid 19 on their progress.
- Raising the aspirations of young people is a key target and we are pleased to report that we provided one-to-one mentoring to 112 people and appointed 27 onto new apprenticeships. We were also successful in becoming a KickStart gateway organisation.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

- Using the HACT (Housing Associations' Charitable Trust) model, we calculate that for every £1 we invested in community projects, we got £15.33 worth of value in return. This is an increase on the previous year (£13.82), mostly due to the additional activities carried out to support our vulnerable customers through the pandemic.

Structure, governance and management

Ongo Communities is managed and governed by the Trustees who hold regular board meetings and agenda items include finance, health and safety and other operational reports.

The Trustees delegate the day-to-day management of the charity to the Executive Leadership Team, details of which can be found on page 3.

The charity has a wholly owned subsidiary, Ongo Recruitment Limited, which in turns holds 100% of the share capital of Crosby Brokerage Limited.

Recruitment and appointment of Trustees

Recruitment for charity trustees is overseen by the parent company, Ongo Partnership Ltd who review and agree the recruitment procedures to be followed. Any new trustees will only be appointed if they have demonstrated they meet the skills and competencies required for the company following a recruitment exercise. New trustees can be appointed by the parent, Ongo Partnership Ltd.

Training and induction

All new trustees undertake an induction programme within the first six months of their appointment. As part of this they meet with the Chair of the Board, the Chief Executive and other members of the Executive Management Team to provide them with an overview of the charity and the context in which it operates. A number of documents are shared with the Trustees for them to read including the charity's Articles of Association and the Charities Commission Essential Role of the Charity Trustee. Additionally, there are some core training courses which all new trustees are expected to complete.

Public benefit statement

The charity trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties.

Fundraising statement

Section 162a of the Charities Act 2011 requires charities to make a statement regarding fundraising activities. All fundraising activities relate to applications for grant funding from relevant public and non-public sector bodies. We do not undertake widespread fundraising from the general public. The legislation defines fundraising as "soliciting or otherwise procuring money or other property for charitable purposes."

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

In relation to the above we confirm that all solicitations are managed internally, without involvement of commercial participants or professional fund-raisers, or third parties. The day to day management of all income generation is delegated to the executive team, who are accountable to the trustees.

The charity is not bound by any undertaking to be bound by any regulatory scheme.

We have received no complaints in relation to fundraising activities. Our terms of employment require staff to behave reasonably at all times; as we do not approach individuals for funds we do not have to particularise this to fundraising activities nor do we consider it necessary to design specific procedures to monitor such activities.

Financial review

Incoming resources for the year totalled £1,818k (2020: £1,695k) of which £532k related to funding activities upon which restrictions were placed and £1,120k was received from Ongo Homes. Expenditure totalled £1,608k (2020: £1,566k) resulting in a surplus of £210 (2020: £129k surplus).

Reserves are needed to bridge the gap between the spending and receiving of income and to cover any unplanned expenditure. The Board has resolved to maintain sufficient reserves to cover short-term operational costs. The operating cash and reserves positions should not fall below a minimum level of £100,000, which is sufficient to cover three months fixed operating costs, other than in relation to fluctuations due to the short term operating cash cycle. Any such fall below the prescribed level will be identified as such by the cash control and forecasting process.

We will ensure that sufficient reserves are held to be able to fund all forthcoming projects to which we are committed and any further opportunities that may present themselves. We will enter into no commitments which cannot be funded by available reserves plus budgeted surpluses to be generated up to the point or points at which the commitment crystalizes.

At 31 March 2021 the charity's free reserves, excluding designated funds, stood at £265k (2020: £245k) with restricted funds carried forward of £nil (2020: £7k) and designated funds of £197k (2020: £nil). The business plan dictates that the free reserves will be retained for investment in the future development of the company. The designated funds relate to match funding for an approved project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged.

Future plans

During the coming years it is expected that the activities of the Ongo Communities will expand. Growth is anticipated for two main reasons:

1. Ongo Homes has approved a grant of £1,000,000 per year from 2019 to 2023 to deliver activities that meet the objects of the organisation.
2. Applications to grant giving organisations and EU funds have been awarded and a funding strategy is in place to continue to seek further opportunities to bid for funds and match fund projects that meet the needs of our customers and the wider communities within our area of benefit. We have been successful in a grant application for further support for people with mental health issues that are preventing them from getting into employment and for activities that support local people to re-engage in their communities, post Covid.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

3. Covid-19 has had an effect on our ability to achieve the level of outcomes we had set for 2020/21 although we were able to change our ways of working to provide support by telephone and social media apps. We are using the learning from this to change the way we engage with our customers by offering a mix of face to face and telephone support, provide IT skills and re-designing the customer facing areas in our buildings to best meet the individual needs of our customers.

Financial Instruments

Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations.

Credit risk also arises from cash and cash equivalents and deposits with banks and financial institutions. The following financial institution was used and its credit rating was acceptable to the board:

Institution	Rating at 31/03/2021	Balance at 31/03/2021 £	Rating at 31/03/2020	Balance at 31/03/2020 £
Barclays Bank PLC (Moody's long term rating)	A1	<u>466,479</u>	A1	<u>278,922</u>

Liquidity risk

Liquidity risk arises from the company's management of working capital. Rolling cash flow projections are prepared regularly, together with the value of the company's cash investments. At the end of the financial year, these projections indicated that the company expected to have sufficient liquid resources to meet its obligations under all reasonably expected circumstances.

Cash flow interest rate risk

The company is not currently exposed to cash flow interest rate risk.

Assessment of the effectiveness of Ongo Communities' system of internal control.

The Board is ultimately responsible for the charity's system of internal control and for reviewing its effectiveness.

The Board recognises that no system of internal control can provide absolute assurance or eliminate all risk. The system of internal control is designed to manage risk and provide reasonable assurance that key business objectives and expected outcomes will be achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of charity's assets and interests.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

The Board has adopted a risk-based approach to internal controls, which are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the charity is exposed and is consistent with good practice and regulatory requirements.

Identification and evaluation of key risks

Risk Management

Our approach

Risk is the possibility of an event and the consequences it has on the achievement of objectives, both at a strategic and operational level. Risk creates uncertainty which we must understand, control and monitor to reduce the uncertainty to an acceptable level.

Risk is part of everyday life and linked directly the decisions we make. The management of risk is therefore essential in ensuring the charity meets its strategic objectives and remains legally and regulatory compliant. Our risk management framework follows the principles of ISO 31000:2018 standard, ensuring that risk management is embedded throughout the organisation.

Our risk management framework provides a clear and robust approach to managing risk. It provides a structure to integrate risk management into all aspects of Ongo activity, with the aim of protecting our assets, complying with all relevant laws and regulation, successfully achieving our corporate plan and creating a truly vibrant and resilient organisation.

Our risk appetite

Risk appetite is an assessment of how much risk Ongo is willing to take in order to achieve our strategic objectives. In some areas, we may accept and encourage higher risk activity in order to achieve strategic aims. In other areas, such as legal and regulatory compliance, our appetite to take risk is cautious or minimal. The Group Common Board set risk appetite statements for the various types of risk we face. The Board's financial risk appetite is linked to the strategic risks appetite and managed through a set of golden rules and monitored through our golden rules and management accounts.

Operating environment and risk management

To help identify emerging risks, we assess the external and internal environments using a variety of tools and techniques. Our performance management framework runs in line with our risk management framework to help identify areas of concern or emerging risks. We have a suite of key risk indicators (KRIs) which provide intelligence on the key areas of risk facing our business and act as early warning indicators. Our key financial ratios and stress testing indicators are monitored monthly in our management accounts. We also map the annual sector risk profile with our existing risk registers as a comparison aid.

The risk landscape changed significantly at the start of the financial year, with the emergence of the Covid-19 pandemic. Covid-19 created substantial challenges and new risks, whilst also increasing the likelihood of existing risks. As part of our business continuity management process all operational areas reviewed their business impact assessments. This included a review of critical operational services, required resources and impact on customers and long term recovery. Risks were assessed and monitored through a core group, chaired weekly by our Chief Executive.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

Assurance framework

To ensure that risk management is effective and that we have a sound and effective system of internal control we have a control framework in place. As Boards have ultimate responsibility for Risk Management, it is essential that Board members understand the risks facing Ongo and receive assurance on the effectiveness of controls. Strategic and emerging risks are discussed at each Board meeting as a separate agenda item, but also embedded within each report. The Group Common Board have delegated assurance reviews to the Group Audit and Risk Committee. This enables the committee to focus on key areas of risk and assurance.

Assurance can come from many sources within an organisation. Developed from the three lines of defence, we have adopted four lines of assurance (FLA), which helps identify and understand where these different contributions arise:

- **First line of assurance**

This comes directly from our business operational areas. Various controls are in place, designed or directing processes and behaviours to ensure that operational objectives are achieved. The responsibility is to ensure procedures are followed, identify risks and improvement actions, implement controls and report on progress.

- **Second line of assurance**

This comes from corporate oversight. It is separate from those responsible for delivery, but not independent to the organisation. There are various teams that provide this assurance, including health and safety, finance, compliance, legal and audit and risk. The responsibility is to ensure that compliance obligations and commitments are understood and met.

- **Third line of assurance**

This comes from independent, objective and expert sources. It provides independent challenge. It places reliance upon assurance mechanisms in the first and second lines of defence, and request evidence to confirm assurance is in place. Assurance is gained from internal and external audit, regulators, and accreditations.

- **Fourth line of assurance**

Our customers provide a fourth assurance level. As they directly receive certain services, they are in the ideal position to assess and review service delivery.

All assurance activities are co-ordinated centrally to provide assurance maps. The assurance map of the strategic risk register is used to inform the internal audit programme and assurance work for the next financial year.

Internal Audit

Independent resources are used to undertake detailed audits on specific internal controls. An annual plan is agreed and each report is summarised for review by the Group Audit & Risk Committee. At each meeting of this group the outstanding audit issues are reviewed to ensure actions are progressing satisfactorily, particularly if higher priority risks are identified by the audits.

The Annual Plan includes a range of audit reviews. The different types of review focus on one or more of the corporate assurance risks. This approach enables more in-depth work to be carried out in the individual assignments than would be possible if all four assurance risks were considered in every review.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

The annual internal audit plan is set using a risk-based approach and is approved by the Group Audit and Risk Committee. The plan includes a range of internal audits and assurance appraisals, which cover two types of corporate assurance risks – directed and delivery. Underpinning these two types of assurance risk are six root cause indicators (RCI):



Directed Risk: Failure to properly direct the service to ensure compliance with the requirements of the organisation.

Root Cause Indicator	Governance Framework	There is a documented process instruction which accords with the relevant regulatory guidance, financial instructions and scheme of delegation.
	Risk Mitigation	The documented process aligns with the mitigating arrangements set out in the strategic risk register.
	Compliance	Compliance with statutory, regulatory and policy requirements is demonstrated, with action taken in cases of identified non-compliance.



Delivery Risk: Failure to deliver the service in an effective manner which meets the requirements of the organisation.

Root Cause Indicator	Performance Monitoring	There are agreed KPIs for the process which align with the business plan requirements and are independently monitored, with corrective action taken in a timely manner.
	Financial Constraint	The process operates within the agreed financial budget for the year.
	Resilience	Good practice to respond to business interruption events and to enhance economic, effective and efficient delivery is adopted.

The findings against these corporate assurance risks informs both an individual assurance assessment and also the annual assurance opinion statement, provided by the Head of Internal Audit.

The annual plan is subject to ongoing review and could change as the risks change throughout the year. Any changes are formally reviewed with the Executive Leadership Team and the Group Audit and Risk Committee should a significant issue arise.

The internal auditors have an opportunity at every committee meeting to discuss matters without the presence of executives.

External Audit

In so far as the Board is aware, all of the current board members have taken all the steps that they ought to have taken to make themselves aware of any information needed by the auditors for the purposes of their audit and to establish that the auditors are aware of that information. The directors are not aware of any relevant audit information of which the auditors are unaware.

The External Auditors have an annual meeting with the Committee without the presence of executives.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

Fraud

The Fraud register is reviewed at each Group Audit and Risk Committee. To assess our internal control framework, assurance tests are built in to the Internal Audit Plan each year.

The Fraud Register is updated as necessary for all actual and potential frauds committed or attempted to be committed against the charity each report is assessed.

Reporting, review and corrective action

A process of regular management reporting on control issues provides assurance to the Executive Management Team and to the Board. This includes a rigorous procedure for ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and the delivery and fulfilment of our services.

The Group Audit & Risk Committee conducts an annual review of the effectiveness of the system of internal control and has taken account of any changes needed to maintain the effectiveness of risk management and control process. This Committee makes an annual report on this matter to the Board. The Board has received this report and has included it within the Financial Statements.

The Board confirms that there is an ongoing process for identifying, and managing significant risks faced by the Charity. This process has been in place throughout the year under review, up to and including the date of the annual report and accounts, and is regularly reviewed by the Board.

NHF Code of Governance

The Board has adopted the National Housing Federation (NHF) Code of Governance and following an assessment against the code is fully compliant. The following areas of the Code are not applicable to this company:

- B8 (shareholders)
- D6 & D7 (provisions regarding nomination and election)
- H2(3) (Co-operative and Community Benefit Legislation)
- H6 (requirement to publish annual report)
- H7 (strategy for communicating to stakeholders)

Going concern

The ongoing impact of the COVID-19 pandemic and its financial effect has meant that the executive leadership team and the board have reviewed financial assumptions during the budget process to ensure the charity remains a going concern. The budget is subject to sensitivity testing to assess the possible financial impacts of various scenarios and the resilience of the budget. In all scenarios the charity remains financially viable.

Given the strength of the balance sheet and liquidity the board believes that, while some uncertainty remains in respect of COVID-19, this does not pose a material uncertainty that would cast doubt on the charity's ability to continue as a going concern. The charity's financial performance in 2020/21 proved resilient and on this basis, the board has a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

Ongo Communities Limited

Report of the Trustees for the year ended 31 March 2021 (continued)

Employment and equal opportunities

Employee information is set out in the notes to the Financial Statements.

The charity is committed to the principles of equal opportunities.

Auditor

BDO LLP are in the third year of their three year appointment to serve as auditor for the charity.

Signed on behalf of the Trustees.



H Lennon
Trustee
2nd September 2021

Ongo Communities Limited

Trustees' responsibilities in relation to the financial statements for the year ended 31 March 2021

The Trustees are responsible for preparing the Annual report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2021

Opinion on the financial statements

In our opinion, the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2021 and of incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements of Ongo Communities Limited ("the Charitable Company") for the year ended 31 March 2021 which comprise the statement of financial activities, the statement of financial position, the statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We remain independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Conclusions related to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the Report, other than the financial statements and our auditor's report thereon. The other information comprises: the Chair's Statement and Report of the Trustees. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2021 (continued)

Other Companies Act 2006 reporting

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report, which includes the Directors' Report and the Strategic report prepared for the purposes of Company Law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic report and the Directors' Report, which are included in the Trustees' report, have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatement in the Strategic report or the Trustee's report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion;

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Extent to which the audit was capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Ongo Communities Limited

Independent auditor's report to the members of Ongo Communities Limited for the year ended 31 March 2021 (continued)

Based on our understanding of the Charity and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to their registration with the Charities Commission, and we considered the extent to which non-compliance might have a material effect on the Financial Statements or their continued operation. We also considered those laws and regulations that have a direct impact on the financial statements such as compliance with the Charities SORP and tax legislation.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries to manipulate financial results and management bias in accounting estimates.

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Directors and other management and inspection of regulatory and legal correspondence if any.

The audit procedures to address the risks identified included:

- Identifying and testing journal entries, in particular any journal entries posted from staff members with privilege access rights, journals posted by key management and journals posted after the year end.
- In respect of income from contracts and projects agreement to support providing evidence of delivery and timing of delivery
- Reading minutes of meetings of those charged with governance, reviewing internal audit reports and reviewing correspondence with HMRC and the Charities Commission.

Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

A further description of our responsibilities for the audit of the financial statements is located at the Financial Reporting Council's ("FRC's") website at:
<https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

DocuSigned by:
HELEN KNOWLES
DAED9B91914A4A7...

Helen Knowles (Senior Statutory Auditor)
For and on behalf of BDO LLP, statutory auditor
Manchester, UK
Date 17 September 2021

BDO LLP is a limited liability partnership registered in England and Wales (with registered number OC305127).

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2021

	Note	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Income					
Income from charitable activities	2	1,120,000	-	1,120,000	1,000,000
Income from donations		41,844	-	41,844	20,340
Income from trading activities	3	124,593	-	124,593	196,984
Grants receivable	4	-	531,805	531,805	477,723
Total income		1,286,437	531,805	1,818,242	1,695,047
Expenditure					
Expenditure on charitable activities		(621,420)	(794,426)	(1,415,846)	(1,325,379)
Expenditure on trading activities		(192,707)	-	(192,707)	(240,190)
Total expenditure	6	(814,127)	(794,426)	(1,608,553)	(1,565,569)
Net income / (expenditure) for the year	5	472,310	(262,621)	209,689	129,478
Transfers between funds	15	(255,236)	255,236	-	-
Net movement on funds		217,074	(7,385)	209,689	129,478
Reconciliation of funds					
Total funds brought forward		244,508	7,385	251,893	122,415
Total funds carried forward		461,582	-	461,582	251,893

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derives from continuing activities.

The notes on pages 22 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial activities
Incorporating an income and expenditure account
for the year ended 31 March 2020

	Unrestricted Funds 2020 £	Restricted Funds 2020 £	Total Funds 2020 £	Total Funds 2019 £
Income				
Income from charitable activities	1,000,000	-	1,000,000	895,615
Income from donations	20,340	-	20,340	-
Income from trading activities	196,984	-	196,984	269,817
Grants receivable	-	477,723	477,723	329,965
Total income	1,217,324	477,723	1,695,047	1,495,397
Expenditure				
Expenditure on charitable activities	(429,599)	(895,780)	(1,325,379)	(1,104,906)
Expenditure on trading activities	(240,190)	-	(240,190)	(447,733)
Total expenditure	(669,789)	(895,780)	(1,565,569)	(1,552,639)
Net income / (expenditure) for the year and net movement on funds	547,535	(418,057)	129,478	(57,242)
Transfers between funds	(425,442)	425,442	-	-
Net movement on funds	122,093	7,385	129,478	(57,242)
Reconciliation of funds				
Total funds brought forward	122,415	-	122,415	179,657
Total funds carried forward	244,508	7,385	251,893	122,415

The notes on pages 22 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of financial position
at 31 March 2021

Company number 08619739	Note	2021 £	2021 £	2020 £	2020 £
Current assets					
Debtors	11	90,958		84,783	
Cash at bank and in hand		467,938		279,790	
		558,896		364,573	
Creditors: amounts falling due within one year	12	(97,314)		(112,680)	
Total assets less current liabilities			461,582		251,893
Total net assets			461,582		251,893
The funds of the charity					
Unrestricted funds			264,582		244,508
Designated unrestricted funds	15		197,000		-
Restricted funds			-		7,385
Total funds	15		461,582		251,893

The financial statements were approved by the Board of Directors and authorised for issue on 2 September 2021



H Lennon
Trustee



S Hepworth
Chief Executive

The notes on pages 22 to 30 form part of these financial statements.

Ongo Communities Limited
Statement of cash flows
for the year ended 31 March 2021

	2021	2020
	£	£
Net cash inflow/(outflow) from operating activities	188,148	188,500
Increase / (decrease) in cash	188,148	188,500
Notes		
Change in cash and cash equivalents	188,148	188,500
Cash and cash equivalents at 1 April 2020	279,790	91,290
Cash and cash equivalents at 31 March 2021	467,938	279,790
Reconciliation of operating surpluses to net cash inflow / (outflow) from operating activities		
Operating surplus / (deficit)	209,689	129,478
Change in debtors	(6,175)	42,885
Change in creditors	(15,366)	16,137
Net cash inflow / (outflow) from operating activities	188,148	188,500
Analysis of cash and cash equivalents		
Cash in hand	1,459	870
Notice deposits (less than 3 months)	466,479	278,920
Cash and cash equivalents at 31 March 2021	467,938	279,790
Analysis of changes in net debt (cash at bank only)		
Cash flows in the year	188,148	188,500
Net debt at 1 April 2020	279,790	91,290
Net debt at 31 March 2021	467,938	279,790

The notes on pages 22 to 30 form part of these financial statements.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

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Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

1 Significant accounting policies

Ongo Communities Limited is a charitable company limited by guarantee and incorporated in England & Wales under the Companies Act 2006. The address of the registered office is given on the page 3 and the nature of the company's operations and its principal activities are set out in the Report of the Trustees. The financial statements have been prepared under the historical cost convention and in accordance with Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), FRS 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland, the Charities Act 2011 and the Companies Act 2006.

Ongo Communities Limited is a public benefit entity.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires company management to exercise judgement in applying the company's accounting policies.

The presentation currency of the financial statements is the Pound Sterling (£), rounded to the nearest £1.

The following principal accounting policies have been applied:

Financial Reporting Standard 102 - reduced disclosure exemptions

The company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.39 to 11.48A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Ongo Partnership Limited as at 31 March 2021 and these financial statements may be obtained from Ongo House, High Street, Scunthorpe, North Lincolnshire, DN15 6AT.

Basis of preparation - going concern

The charity's financial plans were reviewed in light of the effects of Covid-19 and the Board are satisfied that the plans are affordable and that the financial statements should be prepared on a going concern basis.

As a consequence of the COVID-19 pandemic, the board revised the charity's financial forecasts, for the two years ended 31 March 2023, to reflect the risks and financial impacts as relevant and proportionate to our business. This included an assessment of grant income and delivery of projects. Covid-19 had an effect on our ability to achieve the level of outcomes we had set for 2020/21 although we were able to change our ways of working to provide support by telephone and social media apps. We plan to use the learning from this to determine the way forward in the future: offering a mix of face to face and telephone support. External grant funding continues to be available and the charity will continue to receive the agreed long term support from within the Ongo Group.

The company was swift to adapt and implement the Government guidance on social distancing, reviewing and adjusting the associated operating environment and processes.

A further local or national outbreak of COVID-19 cannot be ruled out and additional measures may be taken by the Government to contain this, which are unknown and uncontrollable. However, the charity has effective controls and processes in place to manage and monitor cashflows. On this basis, the board consider it appropriate for the financial statements to be prepared on a going concern basis.

Judgements in applying accounting policies and key sources of estimation uncertainty

Management do not consider there to be any significant judgements or estimation uncertainty due to the straightforward nature of the company's operations.

Income

Incoming resources are accounted for when receivable. Legacies are accounted for when considered receivable. Investment income, donations and gifts in kind are accounted for when receivable. Grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Charitable expenditure includes direct costs and support costs. Support costs comprise those necessary costs which do not themselves produce the output of the charity, including central office functions and governance costs as shown in note 6. Such administration and accommodation support costs have generally been allocated on the basis of turnover.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

Taxation

Ongo Communities Limited is a charity within the meaning of Para 1 Schedule 6 Finance Act 2010. Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Grants payable

Grants are recognised in full when there is a legal and constructive obligation.

Pension costs

Contributions to the company's defined contribution pension scheme are charged to the profit and loss account in the year in which they become payable. The assets of the scheme are held separately from those of the company in an independently administered fund.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Cash at bank and in hand

Cash at bank and in hand includes deposits which can be withdrawn within 24 hours without penalty and short term deposits which have a maturity period of 3 months or less and are not subject to significant risk of changes in value.

Liabilities

Liabilities (including termination payments) are recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Fund accounting

Restricted funds are subject to specific restrictions imposed by the donor. They include 'Restricted income funds' which are spent or applied within a reasonable period from their receipt or 'Endowment funds' originating from donations or bequests and invested to enable future expenditure in line with the restrictions of the donor.

Endowment funds can be either permanent or expendable. Permanent endowment funds are held indefinitely and the capital cannot be expended.

Expendable endowments allow the Trustees to exercise the power to expend or apply the capital in line with the restriction.

Designated funds are set aside by the Trustees for specific purposes, but would otherwise form part of the general funds. General funds are available to spend at the discretion of the Trustees in furtherance of the charitable objectives of the company.

2 Income from charitable activities

All income from charitable activities was generated within the UK. £1.12million of this income (2020: £1m) relates to contributions from group company, Ongo Homes Limited.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

3 Trading income	2021	2020
	Unrestricted	Unrestricted
	£	£
Income from café facilities	7,104	58,806
Rental income	97,639	114,757
Income from Post Office	18,823	19,925
Other income	1,027	3,496
	124,593	196,984

Rental income includes gifts in kind in respect of properties leased at below market rent from Ongo Homes. The facilities have been valued in excess of rent paid at £79,449; the cost is also included within expenditure.

4 Grants receivable	2021	2020
	Restricted	Restricted
	£	£
European Social Fund	-	83,767
DWP	97,346	118,190
Humber Learning Consortium	76,220	87,887
Urban Challenge	33,904	25,680
Through The Gate	11,400	11,400
Police Crime Commissioner Fund	-	39,375
Tribune Trust	-	3,750
Big Lottery Fund	-	13,100
North Lincolnshire Council	136,174	94,574
Barclays	100,000	-
Ongo Homes	73,911	-
Others	2,850	-
	531,805	477,723

5 Net income/(expenditure):	2021	2020
	£	£
This is stated after charging:		
Operating lease charges - land and buildings	21,181	20,421
Total	21,181	20,421

All fees for the audit of the company's annual accounts are paid by the ultimate parent company of the group.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

6 Analysis of expenditure

	Direct staff costs £	Other direct costs £	Support costs (note 7) £	Total 2021 £	Total 2020 £
Charitable activities					
Community benefit/improvement projects	773,701	258,638	383,507	1,415,846	1,325,379
Total charitable expenditure	773,701	258,638	383,507	1,415,846	1,325,379
Trading activities					
The Arc	40,397	42,732	15,259	98,388	126,409
Choose to Reuse	-	-	-	-	240
Handy Van	-	-	-	-	6,809
Management expenditure	-	-	94,319	94,319	106,732
Total trading expenditure	40,397	42,732	109,578	192,707	240,190
Total resources expended	814,098	301,370	493,085	1,608,553	1,565,569

7 Support costs

	Finance & Corporate £	IT £	Human Resources £	Property & Offices £	Total 2021 £	Total 2020 £
Charitable activities						
Community benefit/improvement projects	181,798	-	-	23,794	205,592	176,627
Management fee from parent company	63,090	20,406	94,420	-	177,916	192,349
Total charitable expenditure	244,888	20,406	94,420	23,794	383,508	368,976
Trading activities						
The Arc	-	-	-	15,258	15,258	10,102
Choose to Reuse	-	-	-	-	-	240
Handy Van	-	-	-	-	-	953
Management expenditure	13,120	-	-	81,199	94,319	106,732
Total trading expenditure	13,120	-	-	96,457	109,577	118,027
Total resources expended	258,008	20,406	94,420	120,251	493,085	487,003

The company is charged a management fee from its ultimate parent company, Ongo Partnership Limited, to cover all central Finance, Corporate, IT, HR, PR and governance costs.

Management expenditure includes the notional cost of the gift in kind relating to the lease of properties as detailed in note 3 to the accounts.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

8 Employees

	2021	2020
	£	£
Staff costs (excluding directors who are paid by the group) consist of:		
Wages and salaries	838,373	808,705
Social security costs	73,992	70,741
Cost of defined benefit scheme	23,573	30,800
Cost of defined contribution scheme	47,341	43,091
	983,279	953,337

No employees, including key management personnel, are paid directly by the company, although it is recharged by the group entity for employment costs incurred on its behalf. The above costs represent the charge made to Ongo Communities Limited.

Trustees did not receive any remuneration or benefits directly from Ongo Communities Limited during the year (2020: none). One trustee (2020: three) was paid expenses during the year totalling £127 (2020: £381). These were in respect of travel costs reimbursed.

A defined contribution pension scheme is operated by Ongo Partnership Limited on behalf of all Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £47,341 (2020: £43,091). Contributions amounting to £nil (2020: £nil) were payable to the fund at year end.

A defined benefit pension scheme is operated by Ongo Homes Limited on behalf of Ongo group subsidiary undertakings. The assets of the scheme are held separately from those of the group in an independently administered fund.

The pension charge represents contributions payable by the company to the fund and amounted to £23,573 (2020: £30,800). Contributions amounting to £nil (2020: £nil) were payable to the fund at year end.

9 Directors' remuneration

Directors' costs are paid by Ongo Partnership Limited and the relevant portion is recharged to Ongo Communities Limited (with a mark-up) through their management fee.

10 Fixed asset investments

Subsidiary undertakings

The only undertaking in which the company has an interest is as follows:

Name	Country of incorporation or registration	Proportion of voting rights and ordinary share capital held	Nature of business
Ongo Recruitment Limited	England and Wales	100%	Recruitment consultancy

Ongo Recruitment Limited has a wholly owned subsidiary, which gives Ongo Communities Limited an indirect interest in:

Crosby Brokerage Limited	England and Wales	100%	Business services
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11 Debtors

	2021	2020
	£	£
Trade debtors	47,749	32,795
Amounts owed by group undertakings	-	2
Prepayments and accrued income	43,162	51,866
Other debtors	47	120
Total	90,958	84,783

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

12 Creditors: amounts falling due within one year	2021	2020
	£	£
Trade creditors	4,421	6,170
Other creditors	1,844	1,844
Taxation and social security	7,408	13,277
Accruals and deferred income	83,641	67,526
Amounts owed to group undertakings	-	23,863
Total	97,314	112,680
<i>Deferred income</i>		
Brought forward	-	32,225
Released in the period	-	(32,225)
Deferred in the period	40,334	-
Carried forward	40,334	-

Income is deferred where a grant received in the year is subject to performance-related conditions received in advance of delivering the services required by that condition, or is subject to unmet conditions wholly outside of the charity's control.

13 Corporation tax

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

14 Share capital

Being limited by guarantee, the company does not issue shares.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

15 Analysis of movement in funds

	Balance at 1 April 2020	Income	Expenditure	Transfers between funds	Balance at 31 March 2021
Restricted funds					
DWP	-	97,346	(178,267)	80,921	-
Humber Learning Consortium	-	76,220	(139,580)	63,360	-
North Lincolnshire Council	-	136,174	(184,533)	48,359	-
Barclays	-	100,000	(100,000)	-	-
Ongo Homes	-	73,911	(73,911)	-	-
Other grants	7,385	48,154	(118,135)	62,596	-
	<u>7,385</u>	<u>531,805</u>	<u>(794,426)</u>	<u>255,236</u>	<u>-</u>
Designated unrestricted funds	-	-	-	197,000	197,000
Unrestricted funds	244,508	1,286,437	(814,127)	(452,236)	264,582
	<u>244,508</u>	<u>1,286,437</u>	<u>(814,127)</u>	<u>(255,236)</u>	<u>461,582</u>
Total funds	<u>251,893</u>	<u>1,818,242</u>	<u>(1,608,553)</u>	<u>-</u>	<u>461,582</u>

Analysis of movement in funds - previous year

	Balance at 1 April 2019	Income	Expenditure	Transfers between funds	Balance at 31 March 2020
Restricted funds					
European Social Fund	-	83,767	(130,549)	46,782	-
DWP	-	118,190	(164,190)	46,000	-
Humber Learning Consortium	-	87,887	(122,093)	34,206	-
North Lincolnshire Council	-	94,574	(182,930)	88,356	-
Other grants	-	93,305	(296,018)	210,098	7,385
	<u>-</u>	<u>477,723</u>	<u>(895,780)</u>	<u>425,442</u>	<u>7,385</u>
Unrestricted funds	<u>122,415</u>	<u>1,217,324</u>	<u>(669,789)</u>	<u>(425,442)</u>	<u>244,508</u>
Total funds	<u>122,415</u>	<u>1,695,047</u>	<u>(1,565,569)</u>	<u>-</u>	<u>251,893</u>

Restricted funds relate to grants receivable used for charitable purposes. The funding received from Ongo Homes was in respect of the Safer Streets Fund. This was originally from a grant received by Ongo Homes from Humberside OPCC acting on behalf of the Crown through the Home Office's Neighbourhood Crime Unit.

During the year the charity applied to the European Social Fund for grant funding for a project to support people into employment who have mental health issues, including older people, younger people and members of groups who may be disadvantaged. This project requires the charity to provide match funding over a 30 month period of £197,000. The charity has been notified that the application was successful and therefore this amount has been included as a designated fund.

Ongo Communities Limited
Notes forming part of the financial statements
for the year ended 31 March 2021

16 Analysis of net assets between funds

Fund balances at 31 March 2021 are represented by:

	Unrestricted funds	Restricted funds	Total funds
Debtors	6,644	84,314	90,958
Cash at bank and in hand	501,418	(33,480)	467,938
Creditors: amounts falling due within one year	(46,480)	(50,834)	(97,314)
	461,582	-	461,582

Comparative information in respect of the preceding period is as follows:

	Unrestricted funds	Restricted funds	Total funds
Debtors	26,704	58,079	84,783
Cash at bank and in hand	319,994	(40,204)	279,790
Creditors: amounts falling due within one year	(102,190)	(10,490)	(112,680)
	244,508	7,385	251,893

17 Related party disclosures

Ongo Homes Limited is the controlling party of Ongo Communities Limited. Ongo Homes Limited, a Community Benefit Society. Its accounts are available to the public at <https://www.ongo.co.uk/corporate-information/financial-statements/>

Ongo Homes Limited's primary purpose is to provide social housing in North Lincolnshire.

The ultimate controlling party, by virtue of its control of Ongo Homes Limited, is Ongo Partnership Limited, a company incorporated in England and Wales under registration number 08048224. Its consolidated accounts are available to the public from Companies House, Crown Way, Maindy, Cardiff, CF14 3UZ.

Ongo Partnership Limited's primary purpose is to oversee the strategic direction of and provide corporate services to its subsidiaries, allowing them to focus on delivery and enhancement of their core services.

Other than transactions between the group and other group companies, the directors do not consider that the company has any related party transactions

18 Operating leases

The company had minimum lease payables under non-cancellable operating leases as set out below:

	Land and buildings 2021	Land and buildings 2020
Not later than 1 year	8,941	8,766
Later than 1 year and not later than 5 years	17,882	26,298
	26,823	35,064