WISDOM HOSPICE SUPPORT

England & Wales · Charity number 1155857

Details

Other names	WISDOM & HEART
Status	Registered
Legal form	Charitable company
Company number	08130595
Registered	2014-02-19
Register	View on the Charity Commission register

Contact

Address	Medway P C T Wisdom Hospice High Bank Rochester ME1 2NU
Phone	01634831163
Email	info@fowh.org.uk

Activities

Objects: FOR THE RELIEF OF SICKNESS BY THE PROVISION OF FUNDS TO SUPPORT THE HOSPICE CARE PROVIDED BY REGISTERED CHARITY THE FRIENDS OF THE WISDOM HOSPICE LTD (CHARITY NUMBER 284894)

Activities: The relief of sickness by the provision of funds to support the hospice care provided by The Friends of the Wisdom Hospice Limited

Classification

- **How:** Makes Grants To Organisations
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Other Charities Or Voluntary Bodies, The General Public/mankind

Downloaded from opencharities.uk/ew/1155857

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£671,776	£618,456	£396,570	16
2024-03-31	£538,920	£477,585	£343,250	12
2023-03-31	£404,455	£408,047	-	-
2022-03-31	£416,510	£241,623	-	-
2021-03-31	£309,423	£274,995	-	-

Trustees

Name	Role	Appointed
Tessa Phyllis Sillars	Chair	2015-04-01
Nigel Christopher John Wright		2025-03-04

Downloaded from opencharities.uk/ew/1155857

WISDOM HOSPICE SUPPORT

England & Wales - Charity number 1155857

Accounts

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Registered number: 08130595
Charity number: 1155857

Wisdom Hospice Support

(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

For the Year Ended 31 March 2025

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)

Contents

	Page
Reference and administrative details of the charitable company, its Trustees and advisers	1
Trustees' report	2 - 6
Independent auditor's report on the financial statements	7 - 10
Statement of financial activities	11
Balance sheet	12
Notes to the financial statements	13 - 24

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)

Reference and administrative details of the Charity, its Trustees and advisers
For the year ended 31 March 2025

Trustees

R. C. Harris
T. P. Sillars (Chairman)
N. C. Wright appointed 4 April 2025

Chief executive

M. Reeves

Senior management team

J. Buck	Financial Controller
J. Hale-Brown	Head of Income Development

Company registered number

08130595

Charity registered number

1155857

Independent auditor

UHY Hacker Young
Thames House
Roman Square
Sittingbourne
Kent, ME10 4BJ

Solicitors

Gullands Solicitors
16 Mill Street
Maidstone
Kent, ME15 6XT

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)

Trustees' report
For the year ended 31 March 2025

The Trustees present their annual report together with the audited financial statements of Wisdom Hospice Support (the 'charitable company') for the financial year ended 31 March 2025. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)(second edition – October 2019)).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure and decision making

The charitable company is managed by the Chief Executive of the parent charity (Wisdom Hospice Charity) under the direction of the Trustees.

The Trustees, who were also directors, who served during the year were: -

R. C. Harris
T. P. Sillars (Chairman)

Constitution

The charitable company is constituted under a Memorandum of Association dated 4 July 2012 and is a registered charity number 1155857. The company's registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. The company's registration number is 08130595.

The principal object of the charitable company is the relief of sickness by supporting the work of Wisdom Hospice Charity, formerly The Friends of the Wisdom Hospice, through community engagement and the donation of grants to Wisdom Hospice Charity from social enterprise activities in Medway and Swale.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on the public benefit when reviewing the charitable company's aims and objectives and in the planning of future activities.

Method of appointment or election of Trustees

The management of the charitable company is the responsibility of the Trustees who are elected and co-opted under the terms of the Articles of Association.

Policies adopted for the induction and training of Trustees

The charitable company is relying upon the guidance issued by the Charity Commission in relation to the induction and training of Trustees.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Trustees' report
For the year ended 31 March 2025

OBJECTIVES AND ACTIVITIES

Policies and objectives

The charitable company meets its objectives by running social enterprises in the form of charity shops. As well as generating funds to support the work of the Wisdom Hospice, the operation of the shops serves to bring the community together in terms of interaction between staff, volunteers, donors and customers.

Strategies for achieving objectives

The Trustees believe that successful charity shops represent an important component in the overall effort to promote and support the Wisdom Hospice, and they will consider opportunities to expand the operations of the charitable company as they arise.

Activities for achieving objectives

The charity shops operated by the charitable company are run by a team of dedicated staff and volunteers and they strive to promote the importance of hospice care in general and the work of the Wisdom Hospice in particular.

Public benefit

The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

Main activities undertaken to further the charity's purposes for the public benefit

The Wisdom Hospice provides specialist palliative care and support to the adult population of Medway and Swale, a population of over 400,000. These services are open and free to all members of the public, and they support patients both at the hospice and within their own homes.

The group of which the charitable company is a member supports these services with an annual grant to the Wisdom Hospice which adds significantly to the public benefit making facilities available which would otherwise not be possible on the NHS budget alone.

All expenditure by the charitable company is reviewed against the public benefit principles and the Trustees ensure these expenses represent an appropriate use of charitable funds.

Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. Volunteer numbers have been maintained throughout the year. The diverse skill set of our volunteers continues to add value to the charitable company's operations.

ACHIEVEMENTS AND PERFORMANCE

Review of activities

The charitable company opened its first shop in Sittingbourne in September 2013, its second shop in Chatham in February 2017, its third in Rochester in July 2019 and its fourth opened in Sheerness in December 2022.
In October 2024 a fifth store was opened near Rochester Airport which provides a new innovative shopping experience.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Information on fundraising practices

The charitable company receives a variety of donations of goods for sale in its shops and the Trustees are very grateful to the donors for their generosity. The charitable company regards its relationships with donors as highly important, and it looks to retain the support of its donors for many years to come.

Shop staff and volunteers are trained to comply with best practices and procedures – particularly in protecting individuals who may be in vulnerable circumstances. The approach is focussed on donors and customers and designed to ensure that they enjoy and benefit from their engagement with the charitable company.
The charitable company complies with the General Data Protection Regulation (GDPR) and follows the Information Commissioner's guides and code. Whilst it strives to perform to the highest standards in everything it does, it may not always get it right. Should a complaint be received, it will be fully investigated, and efforts will be made to correct any shortcomings highlighted.

The Trustees recognise the importance of the reputation of the charitable company in maintaining the trust and confidence of its donors and customers and this principle sits at the heart of all of its activities.

FINANCIAL REVIEW

Overview of the year

The results for the financial year and prior year comparatives:

	2025	2024
Total income	£671,776	£538,920
Surplus	£53,320	£61,335
Reserves	£396,570	£343,250

The opening of The Hangar, a new and innovative retail experience, in Rochester has had a positive impact on the results for the year with £109,022 being added to the new book value of fixed assets from the Charity's accumulated funds being bought forward. The development of this project and future projects will be carefully managed from the operating cash flow of the Charity. This will in turn impact further donations to Wisdom Hospice Charity in the short term but the added income from the expansion to the retail operations will lead to the Charity's ability to make increased donations in the future. Progress and future donations to Wisdom Hospice Charity will be regularly considered by the Board of Directors.

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

Financial risk management objectives and policies

The Trustees have a risk management strategy which comprises an annual review of the principal risks and uncertainties that the charitable company faces and the establishment of policies, systems and procedures to mitigate these risks.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Reserves policy

The charitable company's unrestricted reserves as at 31 March 2025 were £396,570 (2024: £343,250).

General funds are unrestricted or free reserves which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

The Trustees regard the level of unrestricted reserves in the charitable company at 31 March 2025 as an appropriate minimum level taking into accounts our future plans and they anticipate that donations of grants in accordance with the charitable company's principal objective will generally be made of surplus funds generated above this level.

In setting the minimum level of free reserves required the Trustees considered the risks set out in the Risk management section, below.

The unrestricted reserves after removing the value of tangible fixed assets as at the year-end were £206,376 (2024: £256,860). The Trustees consider this position to be acceptable as the charitable company has the ongoing support of its parent undertaking.

Risk management

The Trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the charitable company and are satisfied that systems and procedures are in place to mitigate exposure to the major risks. The risks associated with the cost of living crisis were considered as part of the assessment.

The Trustees consider the main risks to be as follows:

1) The loss of the good reputation of The Wisdom Hospice or Wisdom Hospice Charity as a charity, which would affect the charitable company's ability to encourage donations for sale in its shops.
2) A change in current customer buying habits due to their re-evaluation of their need for second-hand/donated goods.
3) The reduction or removal of rate relief from local councils.

All risks are considered by the Board on a regular basis and efforts are made to mitigate any risks where possible.

PLANS FOR FUTURE PERIODS

Future developments

The charitable company will continue to run its charity shops in order to make donations of grants to Wisdom Hospice Charity. The charitable company will continue to look to expand their retail operations across Medway and Swale. In March 2025 the second phase of the Hangar was acquired and opened in July 2025. This second phase, a Distribution Centre, will support the expansion in sales at all retail outlets across Medway and Swale this growth will include online platforms such as eBay which will be developed in its new bespoke studio at The Hangar.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Wisdom Hospice Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standard (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable group will continue in operation;

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

This report was approved by the Trustees on 3 September 2025 and signed on their behalf by:

Signed by:
9E1FEFE113034D5...

T. P. Sillars
Chairman to the Trustees

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)

Independent Auditor's Report to the Members of Wisdom Hospice Support

Opinion

We have audited the financial statements of Wisdom Hospice Support (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

How the audit was considered capable of detecting irregularities, including fraud:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- we identified the laws and regulations applicable to the company through discussions with management, and from our commercial knowledge and experience in the sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the accounts or the operations of the charitable company, including the Charities Act 2011 and the Companies Act 2006;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting correspondence; and
- identified laws and regulations were communicated within the audit team and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charitable company's accounts to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in the accounting policies were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

UHY Hacker Young

Tracey Moore BFP ACA (Senior statutory auditor)
for and on behalf of
UHY Hacker Young
Chartered Accountants
Statutory Auditors
Thames House
Roman Square
Sittingbourne
Kent
ME10 4BJ

Date: 24 September 2025

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)

Statement of financial activities (incorporating income and expenditure account)
For the Year Ended 31 March 2025

	Note	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Income from:				
Donations and legacies	4	46,694	46,694	*34,119*
Other trading activities	5	617,133	617,133	*504,801*
Other income		7,949	7,949	-
Total income		671,776	671,776	*538,920*
Expenditure on:				
Raising funds	6	618,456	618,456	*427,585*
Charitable activities	7	-	-	*50,000*
Total expenditure		618,456	618,456	*477,585*
Net movement in funds		53,320	53,320	*61,335*
Reconciliation of funds:				
Total funds brought forward		343,250	343,250	*281,915*
Net movement in funds		53,320	53,320	*61,335*
Total funds carried forward		396,570	396,570	*343,250*

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 13 to 24 form part of these financial statements.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Wisdom Hospice Support
(A Company Limited by Guarantee)
Registered number: 08130595

Balance Sheet
As at 31 March 2025

	Note		2025 £		*2024 £*
Fixed assets					
Tangible assets	11		190,194		*86,390*
Current assets					
Debtors	12	75,939		*28,406*	
Cash at bank and in hand		170,341		*252,036*	
		246,280		*280,442*	
Current liabilities					
Creditors: amounts falling due within one year	13	(39,904)		*(23,582)*	
Net current assets			206,376		*256,860*
Total net assets			396,570		*343,250*
Charity funds					
Unrestricted funds	15		396,570		*343,250*
Total funds			396,570		*343,250*

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 03 September 2025 and signed on their behalf by:

Signed by:
9E1FEFE113034D5...
T. P. Sillars
Chairman to the Trustees

Signed by:
85C283574AE64EE...
N. C. Wright

The notes on pages 13 to 24 form part of these financial statements.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

Notes to the Financial Statements
For the Year Ended 31 March 2025

1. General information

The charitable company is a company limited by guarantee (company number 08130595). The members of the charitable company are the trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

The charitable company is also a registered charity, number 1155857.

The charitable company's registered office is

Wisdom Hospice,
High Bank,
Rochester,
Kent,
ME1 2NU

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2022), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Wisdom Hospice Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The financial statements have been prepared on a going concern basis. The Trustees have considered relevant information, including the annual budget, forecast future cash flows and the impact of subsequent events, on the business in making their assessment. This analysis also considers the effectiveness of available measures to assist in mitigating the impact. More information can be found in the Trustees Report.

Based on these assessments and having regard to the resources available to the entity, the Trustees have concluded there is no material uncertainty and that they can continue to adopt the going concern basis in preparing the annual report and accounts.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

2. Accounting policies (continued)

2.3 Income

All income is recognised once the charitable company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charitable company which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Rental income is recognised on a straight-line basis over the term of the lease, in accordance with the lease agreement. The charity recognises rental income when it is probable that the economic benefits from the lease will flow to the charity, the income can be measured reliably.

2.4 Cash flow

The charitable company, being a subsidiary undertaking where 90% or more of the voting rights are controlled within the group whose consolidated financial statements are publicly available, is exempt from the requirement to draw up a cash flow statement in accordance with FRS 102.

2.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds includes all expenditure incurred by the charitable company to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charitable company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.6 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charitable company; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2. Accounting policies (continued)

2.7 Gift Aid

In the case of a Gift Aid payment made within the Group, income is accrued when the payment is payable to the parent charitable company under a legal obligation. Measurement is at the fair value receivable, which will normally be the transaction value.

Where the right to receive Gift Aid has been established, the amount receivable is recognised as investment income in the Statement of Financial Activities.

2.8 Tangible fixed assets and depreciation

All assets are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives using the straight-line method.

Depreciation is provided on the following bases:

Leasehold property	- Over the lease term
Fixtures and fittings	- 20% Straight line

2.9 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.10 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.11 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the charitable company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of Financial Activities as a finance cost.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

2. Accounting policies (continued)

2.12 Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.13 Operating leases

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight-line basis over the lease term.

2.14 Pensions

The charitable company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charitable company to the fund in respect of the year.

2.15 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

2.16 Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not included in the financial statements.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The charitable company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Useful economic life of tangible fixed assets

Useful economic life is inline with the accounting policy. In setting these polices management will consider the industry average of the asset life and the number of year they expect the asset to be in use.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

4. Income from donations and legacies

	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Donations			
Donations and gift aid received	40,166	40,166	*34,119*
Donations in kind	6,528	6,528	-
	46,694	46,694	*34,119*
Total 2024	*34,119*	*34,119*	

5. Income from other trading activities

Income from non charitable trading activities

	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Sales of donated items	601,070	601,070	*504,801*
Rental income	16,063	16,063	-
	617,133	617,133	*504,801*
Total 2024	*504,801*	*504,801*	

	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Insurance claims	7,949	7,949	-

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

6. Expenditure on raising funds

Fundraising trading expenses

	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Rent	114,390	114,390	*79,833*
Audit & accountancy	3,255	3,255	*7,780*
Stationery	182	182	*68*
Subscriptions	459	459	*375*
Rates	3,502	3,502	*1,966*
Travel expenses	1,887	1,887	*3,081*
Utilities	20,239	20,239	*25,265*
Telephone and broadband	4,196	4,196	*2,561*
Repairs and maintenance	5,996	5,996	*3,389*
Recruitment	2,291	2,291	*1,911*
General expenses	2,489	2,489	*854*
Staff training	855	855	*357*
Insurance	6,460	6,460	*5,164*
Consumables	11,900	11,900	*7,597*
Refuse	9,536	9,536	*7,227*
IT	7,259	7,259	*6,236*
Bank charges	10,309	10,309	*9,005*
Professional fees	9,211	9,211	*1,237*
Van costs	8,961	8,961	*4,324*
Wages and salaries	344,971	344,971	*229,517*
National insurance	23,321	23,321	*11,664*
Pension costs	4,769	4,769	*3,452*
Depreciation	22,018	22,018	*14,722*
	618,456	618,456	*427,585*

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2025 £	Total 2025 £	*Total 2024 £*
Donation to The Friends of the Wisdom Hospice	-	-	*50,000*

8. Auditor's remuneration

	2025 £	*2024 £*
Fees payable to the charitable company's auditor for the audit of the charitable company's annual accounts	3,300	*3,100*

The charitable company has taken advantage of the exemption not to disclose amounts paid for non-audit services as these are disclosed in the consolidated accounts of the parent charitable company.

9. Staff costs

	2025 £	*2024 £*
Wages and salaries	344,971	*229,517*
Social security costs	23,321	*11,664*
Contribution to defined contribution pension schemes	4,769	*3,452*
	373,061	*244,633*

The average number of persons employed by the charitable company during the year was as follows:

	2025 No.	*2024 No.*
Employees	16	*12*

No employee received remuneration amounting to more than £60,000 in either year.

The Trustees, Head of Retail and Business Retail Developer are considered to be the key management personnel of the company. Total employee benefits (including social security contributions and employer's pension contributions) paid to key management in the year totalled £91,918 (2023: £40,500).

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

10. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2024 - £NIL)*.

During the year ended 31 March 2025, no Trustee expenses have been incurred *(2024 - £NIL)*.

11. Tangible fixed assets

	Leasehold costs £	Fixtures and fittings £	Total £
Cost			
At 1 April 2024	16,552	168,775	185,327
Additions	970	124,853	125,823
At 31 March 2025	17,522	293,628	311,150
Depreciation			
At 1 April 2024	7,624	91,313	98,937
Charge for the year	987	21,032	22,019
At 31 March 2025	8,611	112,345	120,956
Net book value			
At 31 March 2025	8,911	181,283	190,194
At 31 March 2024	*8,928*	*77,462*	*86,390*

12. Debtors

	2025 £	*2024 £*
Amounts owed by group undertakings	35	-
Other debtors	27,531	*4,767*
Prepayments and accrued income	48,373	*23,639*
	75,939	*28,406*

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

13. Creditors: Amounts falling due within one year

	2025 £	*2024 £*
Trade creditors	11,938	*5,345*
Other taxation and social security	5,397	*4,854*
Other creditors	6,001	*4,998*
Accruals and deferred income	16,568	*8,385*
	39,904	*23,582*

	2025 £	*2024 £*
Resources deferred during the year	8,125	-

Deferred income relates to rental income received in advance.

14. Financial instruments

	2025 £	*2024 £*
Financial assets		
Financial assets measured at fair value through income and expenditure	170,341	*252,036*

Financial assets measured at fair value through income and expenditure comprise cash at bank and in hand.

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Balance at 31 March 2025 £
Unrestricted funds				
General funds	343,250	671,776	(618,456)	396,570

Statement of funds - prior year

	Balance at 1 April 2023 £	*Income £*	*Expenditure £*	*Balance at 31 March 2024 £*
Unrestricted funds				
General funds	*281,915*	*538,920*	*(477,585)*	*343,250*

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	190,194	190,194
Current assets	246,280	246,280
Creditors due within one year	(39,904)	(39,904)
Total	396,570	396,570

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

16. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	Unrestricted funds 2024 £	*Total funds 2024 £*
Tangible fixed assets	*86,390*	*86,390*
Current assets	*280,442*	*280,442*
Creditors due within one year	*(23,582)*	*(23,582)*
Total	*343,250*	*343,250*

17. Pension commitments

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £4,769 (2024: £3,452). Pension contributions of £959 (2024: £748) were payable by the charitable company at 31 March 2025.

18. Operating lease commitments

At 31 March 2025 the charitable company had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2025 £	*2024 £*
Not later than 1 year	143,667	*58,250*
Later than 1 year and not later than 5 years	445,146	*137,813*
Later than 5 years	432,750	*50,625*
	1,021,563	*246,688*

Docusign Envelope ID: 813F8798-5E10-4453-A2CD-14B686417167

19. Related party transactions

The controlling party is considered to be Wisdom Hospice Charity (formerly known as The Friends of the Wisdom Hospice Limited), a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU.

The results of the company for the year ended 31 March 2025 are consolidated in the financial accounts of the parent charitable company and are available from Companies House.

The only related party transactions were with the parent charitable company.

As a subsidiary undertaking of Wisdom Hospice Charity the charitable company has taken advantage of the exemption in FRS 102 from disclosing transactions with the parent charitable company.

20. Controlling party

The controlling party is considered to be Wisdom Hospice Charity, a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. This address can be contacted to obtain copies of the consolidated financial accounts.

The principal activity of the parent is to promote and provide support to the Wisdom Hospice.

WISDOM HOSPICE SUPPORT

England & Wales - Charity number 1155857

Accounts

Wisdom Hospice

Shop with Wisdom RCN 1155857

UHY Hacker Young
Thames House
Roman Square
Sittingbourne
Kent
ME10 4BJ

Dear Sirs

Wisdom Hospice Support
Letter of Representation

This representation letter is provided in connection with your audit of the Charity financial statements of Wisdom Hospice Support ("the Charity") for the year ended 31 March 2024. We note that your audit was performed for the purpose of expressing an opinion as to whether the financial statements give a true and fair view of the result and financial position of the Charity in accordance with the UK Generally Accepted Accounting Practice financial reporting framework.

We confirm to the best of our knowledge and belief that, made on the basis of enquiries of management and staff with relevant knowledge and experience (and, where appropriate, of inspection of supporting documentation) sufficient to satisfy ourselves, we can properly make each of the following representations made to you in connection with your audit of the Charity's financial statements:-

1. General

We acknowledge as trustees and directors our responsibility under the Companies Act 2006 for preparing financial statements, which give a true and fair view of the financial position of the Charity as at 31 March 2024, and of the result of the Charity's operations for the year then ended, and for making accurate representations to you.

The financial statements are free of material misstatements, including omissions.

We confirm that we have held discussions with you to ensure that we understand the meaning of the confirmations that we are making to you.

We have made available to you all the accounting records necessary for your audit, including books of account, supporting documentation and all minutes of meetings. All of the charity's transactions have been reflected in the accounting records produced to you. We have not withheld any information, the knowledge of which could cause you to take a materially different view in your report.

All relevant access to persons within the Charity has been made available to you for the purpose of your audit.

We acknowledge our responsibility for the design and implementation of internal control procedures to prevent and detect fraud and error, and have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.

We are not aware of any irregularities involving either management, employees with a significant role in internal control, former employees, or anyone else where those irregularities could have a material effect on the financial statements.

2. Audit Adjustments

We have made adjustments for the misstatements identified by your audit as listed in Appendix I. No further adjustments have been noted.

3. Commitments, contingencies and liabilities

We have recorded or disclosed, as appropriate, all liabilities, both actual and contingent, and have disclosed in the financial statements all guarantees that we have given to third parties. We do not know of any material liabilities, contingent liabilities or capital commitments, other than those disclosed in the financial statements.

4. Litigation

There is no litigation in progress or pending.

5. Transactions and arrangements with officers and related parties

We confirm that we are aware that a related party of the Charity is a person or organisation which either (directly or indirectly) controls, has joint control of, or significantly influences the Charity. As a result this will include trustees and other key management, together with their close family and other business interests of trustees and other key management.

We confirm that all related party relationships and transactions have been accounted for and disclosed in accordance with the applicable financial reporting framework.

6. Post balance sheet events

No events or transactions have occurred, or are pending, which could either have a material effect on the financial statements or which are of such significance in relation to the Charity's affairs that they should either require adjustment or be disclosed in the financial statements, or notes thereto, in order to avoid giving a misleading view of the Charity's financial position.

7. Laws and regulations

We are not aware of any events which involve possible or actual instances of non-compliance with those laws and regulations which provide a legal framework within which the entity conducts its business. The Charity has complied with all aspects of contractual agreements and the requirements of regulatory authorities that, in either case, could, in the event of non-compliance, have a material effect on the financial statements.

8. Future plans

We have no plans or intentions that may materially alter the carrying value or classification of assets and liabilities reflected in the financial statements.

9. Accounting estimates

The methods, data and significant assumptions used by us in making accounting estimates, and their related disclosures, are appropriate to achieve recognition, measurement and disclosure that is reasonable in the context of the applicable financial reporting framework.

We confirm that:

- significant judgements made in making the accounting estimates have considered all relevant information of which we are aware.
- the consistency and appropriateness in the selection or application of the methods, assumptions and data used by management in making the accounting estimates.
- the assumptions appropriately reflect our intent and ability to carry out specific courses of action on behalf of the charity, whenever relevant to the accounting estimates and disclosures.
- disclosures related to accounting estimates, including disclosures describing estimation uncertainty, are complete and are reasonable in the context of the applicable financial reporting framework.
- that appropriate specialised skills or expertise has been applied in making the accounting estimates, where appropriate.
- that no subsequent event requires adjustment to the accounting estimates and related disclosures included in the financial statements.

10. Going concern

We have made an assessment of the Charity's ability to continue as a going concern for a period of at least twelve months from the date on which the financial statements were approved for release. As a result of our assessment we consider that the Charity is able to continue to operate as a going concern and that it is appropriate to prepare the financial statements on a going concern basis.

In making our assessment, we did not consider there to be any material uncertainty relating to events or conditions that individually or collectively may cast significant doubt on the Charity's ability to continue as a going concern.

Yours faithfully,

TESSA GILLARS
Name (Print)

Tessa P Gillars
Signature

For and on behalf of Wisdom Hospice Support.

18/09/2024
Date

Wisdom Hospice

Shop with Wisdom RCN 1155857

APPENDIX I – AGREED ADJUSTMENTS INCLUDED IN THE FINANCIAL STATEMENTS

The following adjustments were discussed and agreed with you, and the impact on the surplus is shown below:

	£	£
Surplus per draft financial statements presented for audit		**59,365**
Capitalisation of fixed assets	1,972	
Total impact of adjustments		1,972
Surplus per audited financial statements		61,337

Registered number: 08130595
Charity number: 1155857

Wisdom Hospice Support

(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

For the Year Ended 31 March 2024

Wisdom Hospice Support
(A Company Limited by Guarantee)

Contents

	Page
Reference and administrative details of the Company, its Trustees and advisers	1
Trustees' report	2 - 6
Independent auditors' report on the financial statements	7 - 10
Statement of financial activities	11
Balance sheet	12
Notes to the financial statements	13 - 24

Wisdom Hospice Support

(A company limited by guarantee)

Reference and administrative details of the Charity, its Trustees and advisers
For the year ended 31 March 2024

Trustees

R C Harris
T P Sillars (Chairman)

Chief executive

M Reeves

Senior management team

J Buck	Financial Controller
J Hale-Brown	Head of Income Development

Company registered number

08130595

Charity registered number

1155857

Independent auditor

UHY Hacker Young
Thames House
Roman Square
Sittingbourne
Kent, ME10 4BJ

Solicitors

Gullands Solicitors
16 Mill Street
Maidstone
Kent, ME15 6XT

Trustees' report
For the year ended 31 March 2024

The Trustees present their annual report together with the audited financial statements of Wisdom Hospice Support (the 'charitable company') for the financial year ended 31 March 2024. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)(second edition – October 2019)).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure and decision making

The charitable company is managed by the Chief Executive of the parent charity (Wisdom Hospice Charity) under the direction of the Trustees.

The Trustees, who were also directors, who served during the year were: -

R C Harris
T P Sillars (Chairman)

Constitution

The charitable company is constituted under a Memorandum of Association dated 4 July 2012 and is a registered charity number 1155857. The company's registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. The company's registration number is 08130595.

The principal object of the charitable company is the relief of sickness by supporting the work of Wisdom Hospice Charity, formerly The Friends of the Wisdom Hospice, through community engagement and the donation of grants to Wisdom Hospice Charity from social enterprise activities in Medway and Swale.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on the public benefit when reviewing the charitable company's aims and objectives and in the planning of future activities.

Method of appointment or election of Trustees

The management of the charitable company is the responsibility of the Trustees who are elected and co-opted under the terms of the Articles of Association.

Policies adopted for the induction and training of Trustees

The charitable company is relying upon the guidance issued by the Charity Commission in relation to the induction and training of Trustees.

OBJECTIVES AND ACTIVITIES

Policies and objectives

The charitable company meets its objectives by running social enterprises in the form of charity shops. As well as generating funds to support the work of the Wisdom Hospice, the operation of the shops serves to bring the community together in terms of interaction between staff, volunteers, donors and customers.

Trustees' report
For the year ended 31 March 2024

Strategies for achieving objectives

The Trustees believe that successful charity shops represent an important component in the overall effort to promote and support the Wisdom Hospice and they will consider opportunities to expand the operations of the charitable company as they arise.

Activities for achieving objectives

The charity shops operated by the charitable company are run by a team of dedicated staff and volunteers and they strive to promote the importance of hospice care in general and the work of the Wisdom Hospice in particular.

Public benefit

The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

Main activities undertaken to further the charity's purposes for the public benefit

The Wisdom Hospice provides specialist palliative care and support to the adult population of Medway and Swale, a population of over 400,000. These services are open and free to all members of the public, and they support patients both at the hospice and within their own homes.

The group of which the charitable company is a member supports these services with an annual grant to the Wisdom Hospice which adds significantly to the public benefit making facilities available which would otherwise not be possible on the NHS budget alone.

All expenditure by the charitable company is reviewed against the public benefit principles and the Trustees ensure these expenses represent an appropriate use of charitable funds.

Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. Volunteer numbers have been maintained throughout the year. The diverse skill set of our volunteers continues to add value to the charitable company's operations.

ACHIEVEMENTS AND PERFORMANCE

Review of activities

The charitable company opened its first shop in Sittingbourne in September 2013, its second shop in Chatham in February 2017, its third in Rochester in July 2019 and its fourth opened in Sheerness in December 2022. During the year under review, it has again generated a surplus prior to the donation to Wisdom Hospice Charity.

The results for the financial year and prior year comparatives:

	2024	2023
Turnover	£538,920	£404,455
Surplus before donation	£111,335	£ 86,408
Reserves	£343,250	£281,915

Information on fundraising practices

The charitable company receives a variety of donations of goods for sale in its shops and the Trustees are very grateful to the donors for their generosity. The charitable company regards its relationships with donors as highly important and it looks to retain the support of its donors for many years to come.

Shop staff and volunteers are trained to comply with best practices and procedures – particularly in protecting individuals who may be in vulnerable circumstances. The approach is focussed on donors and customers and designed to ensure that they enjoy and benefit from their engagement with the charitable company.

The charitable company complies with the General Data Protection Regulation (GDPR) and follows the Information Commissioner's guides and code. Whilst it strives to perform to the highest standards in everything it does, it may not always get it right. Should a complaint be received, it will be fully investigated and efforts will be made to correct any shortcomings highlighted.

The Trustees recognise the importance of the reputation of the charitable company in maintaining the trust and confidence of its donors and customers and this principle sits at the heart of all of its activities.

FINANCIAL REVIEW

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

Financial risk management objectives and policies

The Trustees have a risk management strategy which comprises an annual review of the principal risks and uncertainties that the charitable company faces and the establishment of policies, systems and procedures to mitigate these risks.

Reserves policy

The charitable company's unrestricted reserves as at 31 March 2024 were £343,250 (2023: £281,915).

General funds are unrestricted or free reserves which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

The Trustees regard the level of unrestricted reserves in the charitable company at 31 March 2024 as an appropriate minimum level taking into account our future plans and they anticipate that donations of grants in accordance with the charitable company's principal objective will generally be made of surplus funds generated above this level.

In setting the minimum level of free reserves required the Trustees considered the risks set out in the Risk management section, below.

The unrestricted reserves after removing tangible fixed assets as at the year-end were £256,860 (2023: £204,058), following a donation to its parent undertaking, The Friends of the Wisdom Hospice Limited, of £50,000 (2023: £90,000). The Trustees consider this position to be acceptable as the charitable company has the ongoing support of its parent undertaking.

Risk management

The Trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the charitable company and are satisfied that systems and procedures are in place to mitigate exposure to the major risks. The risks associated with the cost of living crisis were considered as part of the assessment.
The Trustees consider the main risks to be as follows:

1) The loss of the good reputation of The Wisdom Hospice or Wisdom Hospice Charity as a charity, which would affect the charitable company's ability to encourage donations for sale in its shops.
2) A change in current customer buying habits due to their re-evaluation of their need for second-hand/donated goods.

3) The reduction or removal of rate relief from local councils.

All risks are considered by the Board on a regular basis and efforts are made to mitigate any risks where possible.

PLANS FOR FUTURE PERIODS

Future developments

The charitable company will continue to run its charity shops in order to make donations of grants to Wisdom Hospice Charity. Further shops will be acquired, a new site in Rochester is in the process of being acquired a new site adding an exciting new retail experience called The Hangar. The Hangar will open in the Autumn of 2024. Online retail operations across platforms such as eBay will be expanded and moved to a bespoke studio at The Hangar. The charitable company will continue to look to expand their retail operations across Medway and Swale.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Wisdom Hospice Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standard (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that

the charitable group will continue in operation;

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

This report was approved by the Trustees on 18/09/2024 and signed on their behalf by:

Tessa P. Sillars

Mrs T Sillars
Chairman to the Trustees

Independent Auditors' Report to the Members of Wisdom Hospice Support

Opinion

We have audited the financial statements of Wisdom Hospice Support (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditors' Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

How the audit was considered capable of detecting irregularities, including fraud:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- we identified the laws and regulations applicable to the company through discussions with management, and from our commercial knowledge and experience in the sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the accounts or the operations of the charitable company, including the Charities Act 2011 and the Companies Act 2006;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting correspondence; and
- identified laws and regulations were communicated within the audit team and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charitable company's accounts to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in the accounting policies were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' Report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Tracey Moore BFP ACA (Senior statutory auditor)
for and on behalf of
UHY Hacker Young
Chartered Accountants
Statutory Auditors
Thames House
Roman Square
Sittingbourne
Kent
ME10 4BJ

Date:

Statement of financial activities (incorporating income and expenditure account)
For the Year Ended 31 March 2024

	Note	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Income from:				
Donations and legacies	4	34,119	34,119	*22,143*
Other trading activities	5	504,801	504,801	*382,312*
Total income		538,920	538,920	*404,455*
Expenditure on:				
Raising funds	6	427,585	427,585	*318,047*
Charitable activities	7	50,000	50,000	*90,000*
Total expenditure		477,585	477,585	*408,047*
Net movement in funds		61,335	61,335	*(3,592)*
Reconciliation of funds:				
Total funds brought forward		281,915	281,915	*285,507*
Net movement in funds		61,335	61,335	*(3,592)*
Total funds carried forward		343,250	343,250	*281,915*

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 13 to 24 form part of these financial statements.

Wisdom Hospice Support
(A Company Limited by Guarantee)
Registered number: 08130595

Balance Sheet
As at 31 March 2024

	Note		2024 £		2023 £
Fixed assets					
Tangible assets	11		86,390		77,857
Current assets					
Debtors	12	28,406		38,924	
Cash at bank and in hand		252,036		230,247	
		280,442		269,171	
Creditors: amounts falling due within one year	13	(23,582)		(65,113)	
Net current assets			256,860		204,058
Total net assets			343,250		281,915
Charity funds					
Unrestricted funds	15		343,250		281,915
Total funds			343,250		281,915

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 18/09/2024 and signed on their behalf by:

Tessa P. Sillars
Tessa Sillars

Raymond Harris

The notes on pages 13 to 24 form part of these financial statements.

1. General information

The charitable company is a company limited by guarantee (company number 08130595). The members of the charitable company are the trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

The charitable company is also a registered charity, number 1155857.

The charitable company's registered office is

Wisdom Hospice,
High Bank,
Rochester,
Kent,
ME1 2NU

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2022), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Wisdom Hospice Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The financial statements have been prepared on a going concern basis. The Trustees have considered relevant information, including the annual budget, forecast future cash flows and the impact of subsequent events, on the business in making their assessment. This analysis also considers the effectiveness of available measures to assist in mitigating the impact. More information can be found in the Trustees Report.

Based on these assessments and having regard to the resources available to the entity, the Trustees have concluded there is no material uncertainty and that they can continue to adopt the going concern basis in preparing the annual report and accounts.

2. Accounting policies (continued)

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Cash flow

The charitable company, being a subsidiary undertaking where 90% or more of the voting rights are controlled within the group whose consolidated financial statements are publicly available, is exempt from the requirement to draw up a cash flow statement in accordance with FRS 102.

2.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on raising funds includes all expenditure incurred by the Company to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.6 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Company; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2. Accounting policies (continued)

2.7 Gift Aid

In the case of a Gift Aid payment made within the Group, income is accrued when the payment is payable to the Parent Company under a legal obligation. Measurement is at the fair value receivable, which will normally be the transaction value.

Where the right to receive Gift Aid has been established, the amount receivable is recognised as investment income in the Statement of Financial Activities.

2.8 Tangible fixed assets and depreciation

All assets are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives using the straight-line method.

Depreciation is provided on the following basis:

Long-term leasehold property	-		Over the lease term of 10 years
Fixtures and fittings	-	20%	Straight line

2.9 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.10 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.11 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of Financial Activities as a finance cost.

2. Accounting policies (continued)

2.12 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.13 Operating leases

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight-line basis over the lease term.

2.14 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.15 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

2.16 Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not included in the financial statements.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The company do not considered there to be critical accounting estimates and assumption.

4. Income from donations and legacies

	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Donations and gift aid received	34,119	34,119	*22,143*
Total 2023	*22,143*	*22,143*	

5. Income from other trading activities

Income from non charitable trading activities

	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Shop income	504,801	504,801	*382,312*
Total 2023	*382,312*	*382,312*	

6. Expenditure on raising funds

Fundraising trading expenses

	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Rent	79,833	79,833	*74,060*
Audit & accountancy	7,780	7,780	*11,835*
Stationery	68	68	*589*
Subscriptions	375	375	*309*
Rates	1,966	1,966	*4,188*
Travel expenses	3,081	3,081	*1,344*
Utilities	25,265	25,265	*17,129*
Telephone and broadband	2,561	2,561	*1,491*
Repairs and maintenance	3,389	3,389	*4,001*
Recruitment	1,911	1,911	*1,127*
General expenses	854	854	*1,166*
Staff training	357	357	-
Insurance	5,164	5,164	*3,746*
Consumables	7,597	7,597	*9,939*
Refuse	7,227	7,227	*4,980*
IT	6,236	6,236	*4,570*
Bank charges	9,005	9,005	*7,057*
Professional fees	1,237	1,237	*850*
Van costs	4,324	4,324	*84*
Wages and salaries	229,517	229,517	*144,729*
National insurance	11,664	11,664	*9,724*
Pension costs	3,452	3,452	*2,502*
Depreciation	14,722	14,722	*12,627*
	427,585	427,585	*318,047*

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2024 £	Total 2024 £	*Total 2023 £*
Donation to The Friends of the Wisdom Hospice	50,000	50,000	*90,000*

8. Auditors' remuneration

	2024 £	*2023 £*
Fees payable to the Company's auditor for the audit of the Company's annual accounts	3,100	*2,950*

The Company has taken advantage of the exemption not to disclose amounts paid for non-audit services as these are disclosed in the consolidated accounts of the parent Company.

9. Staff costs

	2024 £	*2023 £*
Wages and salaries	229,517	*144,729*
Social security costs	11,664	*9,724*
Contribution to defined contribution pension schemes	3,452	*2,502*
	244,633	*156,955*

The average number of persons employed by the Company during the year was as follows:

	2024 No.	*2023 No.*
Employees	12	*7*

No employee received remuneration amounting to more than £60,000 in either year.

The Trustees, Head of Retail and Business Retail Developer are considered to be the key management personnel of the company. Total employee benefits (including social security contributions and employer's pension contributions) paid to key management in the year totalled £40,500 (2023: £Nil).

10. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2023 - £NIL)*.

During the year ended 31 March 2024, no Trustee expenses have been incurred *(2023 - £NIL)*.

11. Tangible fixed assets

	Leasehold costs £	Fixtures and fittings £	Total £
Cost			
At 1 April 2023	10,356	151,716	162,072
Additions	6,196	17,059	23,255
At 31 March 2024	16,552	168,775	185,327
Depreciation			
At 1 April 2023	6,996	77,219	84,215
Charge for the year	628	14,094	14,722
At 31 March 2024	7,624	91,313	98,937
Net book value			
At 31 March 2024	8,928	77,462	86,390
At 31 March 2023	*3,360*	*74,497*	*77,857*

12. Debtors

	2024 £	*2023 £*
Due within one year		
Other debtors	4,767	*11,378*
Prepayments and accrued income	23,639	*27,546*
	28,406	*38,924*

13. Creditors: Amounts falling due within one year

	2024 £	2023 £
Amounts owed to group undertakings	-	40,000
Other taxation and social security	4,854	-
Other creditors	10,343	19,425
Accruals and deferred income	8,385	5,688
	23,582	65,113

14. Financial instruments

	2024 £	2023 £
Financial assets		
Financial assets measured at fair value through income and expenditure	252,036	230,247

Financial assets measured at fair value through income and expenditure comprise cash at bank and in hand.

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2023 £	Income £	Expenditure £	Balance at 31 March 2024 £
Unrestricted funds				
General funds	281,915	538,920	(477,585)	343,250

Statement of funds - prior year

	Balance at 1 April 2022 £	*Income £*	*Expenditure £*	*Balance at 31 March 2023 £*
Unrestricted funds				
General funds	*285,507*	*404,455*	*(408,047)*	*281,915*

16. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Unrestricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	86,390	86,390
Current assets	280,442	280,442
Creditors due within one year	(23,582)	(23,582)
Total	343,250	343,250

16. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior period

	Unrestricted funds 2023 £	*Total funds 2023 £*
Tangible fixed assets	*77,857*	*77,857*
Current assets	*269,171*	*269,171*
Creditors due within one year	*(65,113)*	*(65,113)*
Total	*281,915*	*281,915*

17. Pension commitments

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £3,452 (2023: £2,502). Pension contributions of £748 (2023: £Nil) were payable by the charitable company at 31 March 2024.

18. Operating lease commitments

At 31 March 2024 the Company had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2024 £	*2023 £*
Not later than 1 year	58,250	*64,688*
Later than 1 year and not later than 5 years	155,917	*180,917*
Later than 5 years	52,271	*85,521*
	266,438	*331,126*

19. Related party transactions

The controlling party is considered to be Wisdom Hospice Charity (formerly known as The Friends of the Wisdom Hospice Limited), a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU.

The results of the company for the year ended 31 March 2024 are consolidated in the financial accounts of the parent charitable company and are available from Companies House.

The only related party transactions were with the parent charitable company.

As a subsidiary undertaking of Wisdom Hospice Charity the charitable company has taken advantage of the exemption in FRS 102 from disclosing transactions with the parent charitable company.

20. Controlling party

The controlling party is considered to be Wisdom Hospice Charity (formerely known as The Friends of the Wisdom Hospice Limited), a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. This address can be contacted to obtain copies of the consolidated financial accounts.

The principal activity of the parent is to promote and provide support to the Wisdom Hospice.

WISDOM HOSPICE SUPPORT

England & Wales - Charity number 1155857

Accounts

Registered number: 08130595
Charity number: 1155857

Wisdom Hospice Support

(A Company Limited by Guarantee)

Trustees' report and financial statements

For the Year Ended 31 March 2023

Wisdom Hospice Support
(A Company Limited by Guarantee)

Contents

	Page
Reference and administrative details of the Company, its Trustees and advisers	1
Trustees' report	2 - 6
Independent auditors' report on the financial statements	7 - 10
Statement of financial activities	11
Balance sheet	12
Notes to the financial statements	13 - 24

Wisdom Hospice Support

(A company limited by guarantee)

Reference and administrative details of the Charity, its Trustees and advisers
For the year ended 31 March 2023

Trustees

R C Harris
T P Sillars (Chairman)

Chief executive

M Reeves

Senior management team

J Buck	Financial Controller
J Hale-Brown	Head of Retail

Company registered number

08130595

Charity registered number

1155857

Independent auditor

UHY Kent LLP t/a UHY Hacker Young
Thames House
Roman Square
Sittingbourne
Kent, ME10 4BJ

Solicitors

Gullands Solicitors
16 Mill Street
Maidstone
Kent, ME15 6XT

Trustees' report
For the year ended 31 March 2023

The Trustees present their annual report together with the audited financial statements of Wisdom Hospice Support (the 'charitable company') for the financial year ended 31 March 2023. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)(second edition – October 2019)).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure and decision making

The charitable company is managed by the Chief Executive of the parent charity (The Friends of the Wisdom Hospice Limited) under the direction of the Trustees.

The Trustees, who were also directors, who served during the year were: -

R C Harris
T P Sillars (Chairman)

Constitution

The charitable company is constituted under a Memorandum of Association dated 4 July 2012 and is a registered charity number 1155857. The company's registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. The company's registration number is 08130595.

The principal object of the charitable company is the relief of sickness by supporting the work of The Friends of the Wisdom Hospice through community engagement and the donation of grants to The Friends of the Wisdom Hospice from social enterprise activities in Medway and Swale.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on the public benefit when reviewing the charitable company's aims and objectives and in the planning of future activities.

Method of appointment or election of Trustees

The management of the charitable company is the responsibility of the Trustees who are elected and co-opted under the terms of the Articles of Association.

Policies adopted for the induction and training of Trustees

The charitable company is relying upon the guidance issued by the Charity Commission in relation to the induction and training of Trustees.

OBJECTIVES AND ACTIVITIES

Policies and objectives

The charitable company meets its objectives by running social enterprises in the form of charity shops. As well as generating funds to support the work of the Wisdom Hospice, the operation of the shops serves to bring the community together in terms of interaction between staff, volunteers, donors and customers.

Trustees' report
For the year ended 31 March 2023

Strategies for achieving objectives

The Trustees believe that successful charity shops represent an important component in the overall effort to promote and support the Wisdom Hospice and they will consider opportunities to expand the operations of the charitable company as they arise.

Activities for achieving objectives

The charity shops operated by the charitable company are run by a team of dedicated staff and volunteers and they strive to promote the importance of hospice care in general and the work of the Wisdom Hospice in particular.

Main activities undertaken to further the charity's purposes for the public benefit

The Wisdom Hospice provides specialist palliative care and support to the adult population of Medway and Swale, a population of over 400,000. These services are open and free to all members of the public, and they support patients both at the hospice and within their own homes.

The group of which the charitable company is a member supports these services with an annual grant to the Wisdom Hospice which adds significantly to the public benefit making facilities available which would otherwise not be possible on the NHS budget alone.

All expenditure by the charitable company is reviewed against the public benefit principles and the Trustees ensure these expenses represent an appropriate use of charitable funds.

Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. Volunteer numbers have been maintained throughout the year. The diverse skill set of our volunteers continues to add value to the charitable company's operations.

ACHIEVEMENTS AND PERFORMANCE

Review of activities

The charitable company opened its first shop in Sittingbourne in September 2013, its second shop in Chatham in February 2017, its third in Rochester in July 2019 and its fourth opened in Sheerness in December 2022. During the year under review, it has again generated a surplus prior to the donation to The Friends of the Wisdom Hospice Limited.
The results for the financial year and prior year comparatives:

	2023	2022
Turnover	£404,455	£416,510
Surplus before donation	£86,408	£174,887
Reserves	£281,915	£285,507

FINANCIAL REVIEW

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the charitable company

has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

Financial risk management objectives and policies

The Trustees have a risk management strategy which comprises an annual review of the principal risks and uncertainties that the charitable company faces and the establishment of policies, systems and procedures to mitigate these risks.

Reserves policy

The charitable company's unrestricted reserves as at 31 March 2023 were £281,915 (2022: £285,507).

General funds are unrestricted or free reserves which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

The Trustees regard the level of unrestricted reserves in the charitable company at 31 March 2023 as an appropriate minimum level and they anticipate that donations of grants in accordance with the charitable company's principal objective will generally be made of surplus funds generated above this level.

In setting the minimum level of free reserves required the Trustees considered the risks set out in the Risk management section, below.

The unrestricted reserves after removing tangible fixed assets as at the year-end were £204,058 (2022: £234,786), following a donation to its parent undertaking, The Friends of the Wisdom Hospice Limited, of £90,000 (2022: £Nil). The Trustees consider this position to be acceptable as the charitable company has the ongoing support of its parent undertaking.

Principal funding

Principal funding was initially derived via a loan from The Friends of the Wisdom Hospice Limited, which has been repaid, as well as from the reserves of the charitable company.

Risk management

The Trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the charitable company and are satisfied that systems and procedures are in place to mitigate exposure to the major risks. The risks associated with the cost of living crisis were considered as part of the assessment.

The Trustees consider the main risks to be as follows:

1) The loss of the good reputation of The Wisdom Hospice or The Friends of the Wisdom Hospice Limited as a charity, which would affect the charitable company's ability to encourage donations for sale in its shops.
2) A change in current customer buying habits due to their re-evaluation of their need for second-hand/donated goods.
3) The reduction or removal of rate relief from local councils.

All risks are considered by the Board on a regular basis and efforts are made to mitigate any risks where possible.

PLANS FOR FUTURE PERIODS

Future developments

The charitable company will continue to run its charity shops in order to make donations of grants to The Friends of the Wisdom Hospice Limited. Further shops will be acquired, a site in Rochester is being considered, terms being negotiated, as well the continued expansion into online platforms such as eBay.

Information on fundraising practices

The charitable company receives a variety of donations of goods for sale in its shops and the Trustees are very grateful to the donors for their generosity. The charitable company regards its relationships with donors as highly important and it looks to retain the support of its donors for many years to come.

Shop staff and volunteers are trained to comply with best practices and procedures – particularly in protecting individuals who may be in vulnerable circumstances. The approach is focussed on donors and customers and designed to ensure that they enjoy and benefit from their engagement with the charitable company.

The charitable company complies with the General Data Protection Regulation (GDPR) and follows the Information Commissioner's guides and code. Whilst it strives to perform to the highest standards in everything it does, it may not always get it right. Should a complaint be received, it will be fully investigated and efforts will be made to correct any shortcomings highlighted.

The Trustees recognise the importance of the reputation of the charitable company in maintaining the trust and confidence of its donors and customers and this principle sits at the heart of all of its activities.

Employee involvement and employment of the disabled

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management. The charitable company carries out exit interviews for all staff leaving the organisation and has adopted a procedure of upward feedback for senior management and the Trustees.

The charitable company has implemented a number of detailed policies in relation to all aspects of personnel matters including:

- Equal opportunities policy
- Volunteers policy
- Health & safety policy
- Safeguarding policy

In accordance with the charitable company's equal opportunities policy, the charitable company has long established fair employment practices in the recruitment, selection, retention and training of disabled staff.

Full details of these policies are available from the charitable company's offices.

Public benefit

The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Wisdom Hospice Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP including guidance issued for the Implications of COVID-19 control measures and charity financial reporting;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

This report was approved by the Trustees on 6/9/ 2023 and signed on their behalf by:

.....
Mrs T Sillars
Trustee

.....
Mr R Harris
Trustee

Independent auditors' report to the Members of Wisdom Hospice Support

Opinion

We have audited the financial statements of Wisdom Hospice Support (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditors' Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

How the audit was considered capable of detecting irregularities, including fraud:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- we identified the laws and regulations applicable to the charity through discussions with management, and from our commercial knowledge and experience in the sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the accounts or the operations of the charitable company, including the Charities Act 2011 and the Companies Act 2006;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting correspondence; and
- identified laws and regulations were communicated within the audit team and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charitable company's accounts to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in the accounting policies were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' Report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

UHY Kent LLP

Allan Hickie BSc FCA (Senior statutory auditor)
for and on behalf of
UHY Kent LLP
Chartered Accountants
Statutory Auditors
Thames House
Roman Square
Sittingbourne
Kent
ME10 4BJ

Date: 12 September 2023

Statement of financial activities (incorporating income and expenditure account)
For the Year Ended 31 March 2023

	Note	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Income from:				
Donations and legacies	3	22,143	22,143	*29,407*
Other trading activities	4	382,312	382,312	*322,720*
Other income	5	-	-	*64,383*
Total income		404,455	404,455	*416,510*
Expenditure on:				
Raising funds	6	318,047	318,047	*241,623*
Charitable activities	7	90,000	90,000	-
Total expenditure		408,047	408,047	*241,623*
Net movement in funds		(3,592)	(3,592)	*174,887*
Reconciliation of funds:				
Total funds brought forward		285,507	285,507	*110,620*
Net movement in funds		(3,592)	(3,592)	*174,887*
Total funds carried forward		281,915	281,915	*285,507*

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 13 to 24 form part of these financial statements.

Wisdom Hospice Support
(A Company Limited by Guarantee)
Registered number: 08130595

Balance Sheet
As at 31 March 2023

	Note		2023 £		2022 £
Fixed assets					
Tangible assets	11		77,857		50,721
			77,857		50,721
Current assets					
Debtors	12	38,924		78,563	
Cash at bank and in hand		230,247		179,085	
		269,171		257,648	
Creditors: amounts falling due within one year	13	(65,113)		(22,862)	
Net current assets			204,058		234,786
Total assets less current liabilities			281,915		285,507
Net assets excluding pension asset			281,915		285,507
Total net assets			281,915		285,507
Charity funds					
Restricted funds	15		-		-
Unrestricted funds	15		281,915		285,507
Total funds			281,915		285,507

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 6/9/23 and signed on their behalf by:

Tessa P. Sillars

Tessa Sillars

Raymond Harris

The notes on pages 13 to 24 form part of these financial statements.

Notes to the Financial Statements
For the Year Ended 31 March 2023

1. General information

The charitable company is a company limited by guarantee (company number 08130595). The members of the charitable company are the trustees named on page 3. In the event of the company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

The charitable company is also a registered charity, number 1155857.

The charitable company's registered office is

Wisdom Hospice,
High Bank,
Rochester,
Kent,
ME1 2NU

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published in October 2019 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Wisdom Hospice Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The financial statements have been prepared on a going concern basis. The Trustees have considered relevant information, including the annual budget, forecast future cash flows and the impact of subsequent events, on the business in making their assessment. This analysis also considers the effectiveness of available measures to assist in mitigating the impact. More information can be found in the Trustees Report.

Based on these assessments and having regard to the resources available to the entity, the Trustees have concluded there is no material uncertainty and that they can continue to adopt the going concern basis in preparing the annual report and accounts.

2. Accounting policies (continued)

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Cash flow

The charitable company, being a subsidiary undertaking where 90% or more of the voting rights are controlled within the group whose consolidated financial statements are publicly available, is exempt from the requirement to draw up a cash flow statement in accordance with FRS 102.

2.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on raising funds includes all expenditure incurred by the Company to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.6 Government grants

Government grants relate to amount received under the government Coronavirus Job Retention Scheme and local authority business support grants in respect of the Coronavirus pandemic and are accounted for on an accrual basis. These are recognised in the SoFA as part of donations and legacies.

The charitable company received £Nil under the Job Retention scheme (2022: £923) and £Nil in local authority grants (2022: £10,667).

2. Accounting policies (continued)

2.7 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Company; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.8 Gift Aid

In the case of a Gift Aid payment made within the Group, income is accrued when the payment is payable to the Parent Company under a legal obligation. Measurement is at the fair value receivable, which will normally be the transaction value.

Where the right to receive Gift Aid has been established, the amount receivable is recognised as investment income in the Statement of Financial Activities.

2.9 Tangible fixed assets and depreciation

All assets are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives using the straight-line method.

Depreciation is provided on the following basis:

Long-term leasehold property	-		Over the lease term of 10 years
Fixtures and fittings	-	20%	Straight line

2.10 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.11 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2. Accounting policies (continued)

2.12 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of Financial Activities as a finance cost.

2.13 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.14 Operating leases

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight-line basis over the lease term.

2.15 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.16 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

2.17 Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not included in the financial statements.

Notes to the Financial Statements
For the Year Ended 31 March 2023

3. Income from donations and legacies

	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Donations and gift aid received	22,143	22,143	*17,817*
Government grants	-	-	*11,590*
Total 2023	22,143	22,143	*29,407*
Total 2022	*29,407*	*29,407*	

4. Income from raising funds

Income from non charitable trading activities

	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Shop income	382,312	382,312	*322,720*
Total 2022	*322,720*	*322,720*	

5. Other incoming resources

	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Insurance claims received	-	-	*64,383*
Total 2022	*64,383*	*64,383*	

6. Expenditure on raising funds

Fundraising trading expenses

	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Rent	74,060	74,060	*66,177*
Audit & accountancy	11,835	11,835	*2,575*
Stationery	589	589	*195*
Subscriptions	309	309	*286*
Rates	4,188	4,188	*2,050*
Travel expenses	1,428	1,428	*476*
Utilities	17,129	17,129	*8,583*
Telephone and broadband	1,491	1,491	*1,084*
Repairs and maintenance	4,001	4,001	*2,228*
Recruitment	1,127	1,127	*150*
General expenses	1,166	1,166	*725*
Staff training	-	-	*253*
Insurance	3,746	3,746	*3,260*
Consumables	9,939	9,939	*4,267*
Refuse	4,980	4,980	*4,443*
IT	4,570	4,570	*3,574*
Bank charges	7,057	7,057	*5,841*
Professional fees	850	850	-
Wages and salaries	144,729	144,729	*113,297*
National insurance	9,724	9,724	*7,225*
Pension costs	2,502	2,502	*1,997*
Depreciation	12,627	12,627	*12,937*
	318,047	318,047	*241,623*
Total 2022	*241,623*	*241,623*	

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2023 £	Total 2023 £	*Total 2022 £*
Donation to The Friends of the Wisdom Hospice	90,000	90,000	-

8. Auditors' remuneration

	2023 £	*2022 £*
Fees payable to the Company's auditor for the audit of the Company's annual accounts	2,950	*2,575*

9. Staff costs

	2023 £	*2022 £*
Wages and salaries	144,729	*113,297*
Social security costs	9,724	*7,225*
Contribution to defined contribution pension schemes	2,502	*1,997*
	156,955	*122,519*

The average number of persons employed by the Company during the year was as follows:

	2023 No.	*2022 No.*
Employees	7	*7*

No employee received remuneration amounting to more than £60,000 in either year.

During the year, key management personnel received no remuneration or benefits in kind (2022: £Nil).

10. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2022 - £NIL)*.

During the year ended 31 March 2023, no Trustee expenses have been incurred *(2022 - £NIL)*.

11. Tangible fixed assets

	Leasehold costs £	Fixtures and fittings £	Total £
Cost			
At 1 April 2022	8,596	113,714	122,310
Additions	1,760	38,002	39,762
At 31 March 2023	10,356	151,716	162,072
Depreciation			
At 1 April 2022	6,077	65,512	71,589
Charge for the year	919	11,707	12,626
At 31 March 2023	6,996	77,219	84,215
Net book value			
At 31 March 2023	3,360	74,497	77,857
At 31 March 2022	*2,519*	*48,202*	*50,721*

12. Debtors

	2023 £	*2022 £*
Due within one year		
Other debtors	11,378	*56,766*
Prepayments and accrued income	27,546	*21,797*
	38,924	*78,563*

13. Creditors: Amounts falling due within one year

	2023 £	2022 £
Amounts owed to group undertakings	40,000	685
Other creditors	19,425	18,592
Accruals and deferred income	5,688	3,585
	65,113	22,862

14. Financial instruments

	2023 £	2022 £
Financial assets		
Financial assets measured at fair value through income and expenditure	230,247	179,085

Financial assets measured at fair value through income and expenditure comprise cash at bank and in hand.

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Balance at 31 March 2023 £
Unrestricted funds				
General funds	285,507	404,455	(408,047)	281,915

Statement of funds - prior year

	Balance at 1 April 2021 £	*Income £*	*Expenditure £*	*Balance at 31 March 2022 £*
Unrestricted funds				
General funds	*110,620*	*416,510*	*(241,623)*	*285,507*

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	77,857	77,857
Current assets	269,171	269,171
Creditors due within one year	(65,113)	(65,113)
Total	281,915	281,915

16. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	Unrestricted funds 2022 £	*Total funds 2022 £*
Tangible fixed assets	*50,721*	*50,721*
Current assets	*257,648*	*257,648*
Creditors due within one year	*(22,862)*	*(22,862)*
Total	*285,507*	*285,507*

17. Pension commitments

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £2,502 (2022: £1,997). No pension contributions were payable by the charitable company at 31 March 2023 or 31 March 2022.

18. Operating lease commitments

At 31 March 2023 the Company had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2023 £	*2022 £*
Not later than 1 year	64,688	*70,500*
Later than 1 year and not later than 5 years	180,917	*177,104*
Later than 5 years	85,521	*41,146*
	331,126	*288,750*

19. Related party transactions

The controlling party is considered to be The Friends of the Wisdom Hospice Limited, a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU.

The results of the company for the year ended 31 March 2023 are consolidated in the financial accounts of the parent charitable company and are available from Companies House.

The only related party transactions were with the parent charitable company.

As a subsidiary undertaking of The Friends of the Wisdom Hospice the charitable company has taken advantage of the exemption in FRS 102 from disclosing transactions with the parent charitable company.

20. Controlling party

The controlling party is considered to be The Friends of the Wisdom Hospice Limited, a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. This address can be contacted to obtain copies of the consolidated financial accounts.

The principal activity of the parent is to promote and provide support to the Wisdom Hospice.

WISDOM HOSPICE SUPPORT

England & Wales - Charity number 1155857

Accounts

Registered number: 08130595
Charity number: 1155857

WISDOM HOSPICE SUPPORT

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

WISDOM HOSPICE SUPPORT
(A company limited by guarantee)

CONTENTS

	Page
Reference and administrative details of the Company, its Trustees and advisers	1
Trustees' report	2 - 8
Independent auditor's report on the financial statements	9 - 12
Statement of financial activities	13
Balance sheet	14
Notes to the financial statements	15 - 27

WISDOM HOSPICE SUPPORT

(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2022

Trustees	R C Harris T P Sillars (Chairman)
Company registered number	08130595
Charity registered number	1155857
Chief executive	M Reeves
Independent auditor	Crowe U.K. LLP Riverside House 40 - 46 High Street Maidstone Kent ME14 1JH
Solicitors	Gullands Solicitors 16 Mill Street Maidstone Kent ME15 6XT

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2022

The Trustees present their annual report together with the audited financial statements of Wisdom Hospice Support (the 'charitable company') for the financial year ended 31 March 2022. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Structure, governance and management

a. Organisational structure and decision making

The charitable company is managed by the Chief Executive of the parent charity (The Friends of the Wisdom Hospice Limited) under the direction of the Trustees.

The Trustees, who were also directors, who served during the year were:

R C Harris
T P Sillars (Chairman)

b. Constitution

The charitable company is constituted under a Memorandum of Association dated 4 July 2012 and is a registered charity number 1155857. The company's registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. The company's registration number is 08130595.

The principal object of the charitable company is the relief of sickness by supporting the work of The Friends of the Wisdom Hospice through community engagement and the donation of grants to The Friends of the Wisdom Hospice from social enterprise activities in Medway and Swale.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on the public benefit when reviewing the charitable company's aims and objectives and in the planning of future activities.

c. Method of appointment or election of Trustees

The management of the charitable company is the responsibility of the Trustees who are elected and co opted under the terms of the Articles of Association.

d. Policies adopted for the induction and training of Trustees

The charitable company is relying upon the guidance issued by the Charity Commission in relation to the induction and training of Trustees.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities

a. Policies and objectives

The charitable company meets its objectives by running social enterprises in the form of charity shops. As well as generating funds to support the work of the Wisdom Hospice, the operation of the shops serves to bring the community together in terms of interaction between staff, volunteers, donors and customers.

b. Strategies for achieving objectives

The Trustees believe that successful charity shops represent an important component in the overall effort to promote and support the Wisdom Hospice and they will consider opportunities to expand the operations of the charitable company as they arise.

c. Activities undertaken to achieve objectives

The charity shops operated by the charitable company are run by a team of dedicated staff and volunteers and they strive to promote the importance of hospice care in general and the work of the Wisdom Hospice in particular.

d. Compliance with the Charity Governance Code

The Trustees are aware of the requirements of the Charity Governance Code and ensure the charitable company's operations comply with this code where appropriate for a charity of their size.

e. Main activities undertaken to further the charity's purposes for the public benefit

The Wisdom Hospice provides specialist palliative care and support to the adult population of Medway and Swale, a population of over 400,000. These services are open and free to all members of the public, and they support patients both at the hospice and within their own homes.

The group of which the charitable company is a member supports these services with an annual grant to the Wisdom Hospice which adds significantly to the public benefit making facilities available which would otherwise not be possible on the NHS budget alone.

All expenditure by the charitable company is reviewed against the public benefit principles and the Trustees ensure these expenses represent an appropriate use of charitable funds.

f. Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising.

New volunteers have been recruited to all shops to fill in the gaps left by volunteers who did not return to the shops after the series of lockdowns.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance

a. Review of activities

The charitable company opened its first shop in Sittingbourne in September 2013, its second shop in Chatham in February 2017 and its third in Rochester in July 2019. During the year under review, it has again generated a surplus prior to the donation to The Friends of the Wisdom Hospice Limited.

The results for the financial year and prior year comparatives:

	2022	2021
Turnover	£416,510	£309,423
Surplus before donation	£174,887	£ 34,428
Reserves	£285,507	£110,620

During the current year the charitable company continued to benefit from income from both Medway and Swale Council's Local Business Support Grants and business rate holidays. In addition, the group negotiated rent reductions from landlords and made use of the government's furlough scheme. This support of income was reduced in comparison to the previous year and came to an end during the current year

The charitable company had cover for business interruption insurance. A successful claim was submitted and paid out for the second period of lockdown. The claim amounted to £15,247. A claim for lockdown period three has been made and was paid after the year end, amounting to £49,136, which has ben accounted for income in the current year.

Financial review

a. Going concern

After making appropriate enquiries and in particular taking account of the COVID-19 pandemic, the Trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

b. Financial risk management objectives and policies

The Trustees have a risk management strategy which comprises an annual review of the principal risks and uncertainties that the charitable company faces and the establishment of policies, systems and procedures to mitigate these risks.

c. Reserves policy

The charitable company's unrestricted reserves as at 31 March 2022 were £285,507 (2021: £110,620).

General funds are unrestricted or free reserves which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

The charitable company was previously supported by a loan from The Friends of the Wisdom Hospice Limited, which provides funds for the operation of the charitable company, the final payment was made during the year. Taking this loan into account, the Trustees regard the level of unrestricted reserves in the charitable company at 31 March 2022 as an appropriate minimum level and they anticipate that donations of grants in accordance with the charitable company's principal objective will generally be made of surplus funds generated above this level.

In setting the minimum level of free reserves required the Trustees considered the risks set out in the Risk management section, below.

The unrestricted reserves after removing tangible fixed assets as at the year end were £234,786 (2021: £46,962). The Trustees consider this position to be acceptable as the charitable company has the ongoing support of its parent undertaking.

d. Principal funding

As detailed above, principal funding was initially derived via a loan from The Friends of the Wisdom Hospice Limited, which has been repaid, as well as from the reserves of the charitable company.

e. Risk management

The Trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the charitable company and are satisfied that systems and procedures are in place to mitigate exposure to the major risks. The risks associated with the COVID-19 pandemic were considered as part of the assessment.

The Trustees consider the main risks to be as follows:

1) A change in current customer buying habits due to their re evaluation of their need for secondhand/donated goods.

2) The reduction or removal of rate relief from local councils.

All risks are considered by the Board on a regular basis and efforts are made to mitigate any risks where possible.

f. COVID-19

In the current year, following the most recent lockdown, our shops re-opened on the 12th April 2021. The retail team returned from furlough on the 6th April to prepare for re-opening on the 12th.

Regular Board meeting have continued to be conducted over Zoom for staff and trustees. The Chief Executive regularly updated trustees and the Financial Controller circulated monthly management accounts detailing the current position and performance in relation to agreed budgets.

Cash flow and income forecasts are carried out regularly for both the short term and long term views, taking into account the continuing effects of the COVID-19 restrictions. The Trustees are satisfied that the charitable company has the financial and other resources it needs to overcome the challenges ahead.

Plans for the Future

Future developments

The charitable company will continue to run its charity shops in order to make donations of grants to The Friends of the Wisdom Hospice Limited. Further shops will be acquired, currently sites in Sheerness and Rochester are being considered, as well the continued expansion into online platforms such as e-Bay.

Information on fundraising practices

The charitable company receives a variety of donations of goods for sale in its shops and the Trustees are very grateful to the donors for their generosity. The charitable company regards its relationships with donors as highly important and it looks to retain the support of its donors for many years to come.

Shop staff and volunteers are trained to comply with best practices and procedures – particularly in protecting individuals who may be in vulnerable circumstances. The approach is focussed on donors and customers and designed to ensure that they enjoy and benefit from their engagement with the charitable company.

The charitable company complies with the General Data Protection Regulation (GDPR) and follows the Information Commissioner's guides and code. Whilst it strives to perform to the highest standards in everything it does, it may not always get it right. Should a complaint be received, it will be fully investigated and efforts will be made to correct any shortcomings highlighted. No complaints were received during the year.

The Trustees recognise the importance of the reputation of the charitable company in maintaining the trust and confidence of its donors and customers and this principle sits at the heart of all of its activities.

Employee involvement and employment of the disabled

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management. The charitable company carries out exit interviews for all staff leaving the organisation and has adopted a procedure of upward feedback for senior management and the Trustees.

The charitable company has implemented a number of detailed policies in relation to all aspects of personnel matters including:

- Equal opportunities policy
- Volunteers policy
- Health & safety policy

In accordance with the charitable company's equal opportunities policy, the charitable company has long established fair employment practices in the recruitment, selection, retention and training of disabled staff.

Full details of these policies are available from the charitable company's offices.

Public benefit

The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditor is unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The company's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by order of the members of the board of Trustees on 15 September 2022 and signed on their behalf by:

Mrs T Sillars
Trustee

Mr R Harris
Trustee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT

Opinion

We have audited the financial statements of Wisdom Hospice Support (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT (CONTINUED)

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditor's report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT (CONTINUED)

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the company operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006, the Charities Act and SoRP.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management. Our audit procedures to respond to these risks included enquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals and reviewing accounting estimates for biases.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's report.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT (CONTINUED)

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

I Weekes (Senior statutory auditor)

for and on behalf of
Crowe U.K. LLP

Statutory Auditor

Riverside House

40 - 46 High Street

Maidstone

Kent

ME14 1JH

20 September 2022

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2022

	Note	Unrestricted funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Income from:				
Donations and legacies:	3			
Government grants		**11,590**	**11,590**	*162,892*
Donations		**17,814**	**17,814**	*6,381*
Charitable activities	4	**322,722**	**322,722**	*104,338*
Other income	5	**64,384**	**64,384**	*35,812*
Total income		**416,510**	**416,510**	*309,423*
Expenditure on:				
Raising funds		**241,623**	**241,623**	*224,995*
Charitable activities	7	**-**	**-**	*50,000*
Total expenditure		**241,623**	**241,623**	*274,995*
Net movement in funds		**174,887**	**174,887**	*34,428*
Reconciliation of funds:				
Total funds brought forward		**110,620**	**110,620**	*76,192*
Net movement in funds		**174,887**	**174,887**	*34,428*
Total funds carried forward		**285,507**	**285,507**	*110,620*

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 15 to 27 form part of these financial statements.

WISDOM HOSPICE SUPPORT
(A company limited by guarantee)
REGISTERED NUMBER: 08130595

BALANCE SHEET
AS AT 31 MARCH 2022

	Note		2022 £		*2021 £*
Fixed assets					
Tangible assets	12		**50,721**		*63,658*
			50,721		*63,658*
Current assets					
Debtors	13	**78,563**		*58,053*	
Cash at bank and in hand		**179,085**		*67,385*	
		257,648		*125,438*	
Creditors: amounts falling due within one year	14	**(22,862)**		*(78,476)*	
Net current assets			**234,786**		*46,962*
Total assets less current liabilities			**285,507**		*110,620*
Net assets excluding pension asset			**285,507**		*110,620*
Total net assets			**285,507**		*110,620*
Charity funds					
Unrestricted funds	15		**285,507**		*110,620*
Total funds			**285,507**		*110,620*

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 15 September 2022 and signed on their behalf by:

Tessa P. Sillars

Mrs T Sillars - Trustee

Mr R Harris - Trustee

The notes on pages 15 to 27 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Wisdom Hospice Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

Accounting standards require the directors, who are the Trustees, to consider the appropriateness of the going concern basis when preparing the financial statements. The directors confirm that they consider that the going concern basis remains appropriate. The directors believe that the charitable company has sufficient resources to continue in operational existence for the foreseeable future. The directors believe this to be the case as the charitable company has positive reserves and cash balances.

At various times during the year under review, the three shops were forced to close and members of the retail team were furloughed due to the COVID-19 pandemic restrictions. The retail team returned to work from furlough on 6 April 2021 to prepare for reopening and the shops reopened the following week.

Since the commencement of the pandemic, regular Board meetings have been conducted over Zoom. The Chief Executive has regularly updated Trustees and current financial information has been circulated in order to keep Trustees informed about the charitable company's financial position.

Cash flow and income forecasts are prepared regularly for both the short term and long term views, taking into account the continuing effects of the COVID-19 restrictions. The Trustees are satisfied that the charitable company has the financial and other resources it needs to overcome the challenges ahead.

Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

1. Accounting policies (continued)

1.2 Company status

The charitable company is a company limited by guarantee (company number 08130595). The members of the charitable company are the Trustees named on page . In the event of the company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

The charitable company is also a registered charity, number 1155857.

The charitable company's registered office is

Wisdom Hospice,
High Bank,
Rochester,
Kent,
ME1 2NU.

1.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Gifts donated for resale are included as income when they are sold. Donated facilities are included at the value to the charitable company where this can be quantified and a third party is bearing the cost. No amounts are included in the financial statements for services donated by volunteers.

Income tax recoverable in relation to donations of goods for resale received under Gift Aid or deeds of covenant is recognised at the time the goods are sold.

1.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Costs of raising funds are costs incurred in attracting voluntary income and those incurred in trading activities that raise funds.

1.5 Cash flow

The charitable company, being a subsidiary undertaking where 90% or more of the voting rights are controlled within the group whose consolidated financial statements are publicly available, is exempt from the requirement to draw up a cash flow statement in accordance with FRS 102.

1. Accounting policies (continued)

1.6 Government grants

Government grants relate to amounts received under the government Coronavirus Job Retention Scheme and local authority business support grants in respect of the Coronavirus pandemic and are accounted for on an accruals basis. These are recognised in the SoFA as part of donations and legacies.

The charitable company received £923 under the Job Retention scheme (2021: £47,127) and £10,667 in local authority grants (2021: £115,765).

1.7 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charitable company; this is normally upon notification of the interest paid or payable by the bank.

1.8 Tangible fixed assets and depreciation

All assets are capitalised.

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment.

Depreciation is provided at rates calculated to write off the cost of fixed asets, less their estimated residual value, over their expected useful lives.

Depreciation is provided on the following bases:

Fixtures and fittings	- 20% straight line
Leasehold costs	- over the lease term of 10 years

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicate that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognised as impairments. Impairment losses are recognised in the Statement of financial activities incorporating income and expenditure account.

1.9 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.10 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1. Accounting policies (continued)

1.11 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charitable company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

1.12 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.13 Operating leases

Rentals paid under operating leases are charged to the Statement of financial activities on a straight-line basis over the lease term.

1.14 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

1.15 Contingent assets and adjusting post balance sheet event

Last year, three insurance claims were applied for in relation to Business Interruption Insurance following the closure of all three shops during Covid 19 lockdowns. Following the FCA's successful judgment in January 2021, the first claim was paid out, amounting to £34,562. A further claim of £15,247 was received in the year. The final claim of £49,136 was treated as an adjusting post balance sheet event and the income recognised within these accounts.

1. Accounting policies (continued)

1.16 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

2. Judgments in applying accounting policies and key sources of estimation uncertainty

The charitable company may be required to make estimates and assumptions concerning the future. These estimates and judgments are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The resulting accounting estimates will, by definition, seldom equal the related actual results. The principal area where judgment was exercised was as follows:-

Tangible fixed assets: the Trustees annually assess both the residual value of the assets and the expected useful life of the assets, which is currently judged to be between 5 to 10 years, based on experience.

3. Income from donations and legacies

	Unrestricted funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Donations and gift aid received	17,814	**17,814**	*6,381*
Government grants	11,590	**11,590**	*162,892*
	29,404	**29,404**	*169,273*
Total 2021	*169,273*	*169,273*	

4. Income from charitable activities

	Unrestricted funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Shop income	322,722	**322,722**	*104,338*
Total 2021	*104,338*	*104,338*	

5. Other incoming resources

	Unrestricted funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Insurance claims received	64,384	**64,384**	*35,812*
Total 2021	*35,812*	*35,812*	

6. Analysis of expenditure by expenditure type

	Total funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Shop running costs			
Staff costs	122,519	**122,519**	*122,881*
Depreciation	12,937	**12,937**	*12,938*
Other running costs	106,167	**106,167**	*89,176*
Costs of raising funds	241,623	**241,623**	*224,995*
Donation to The Friends of the Wisdom Hospice Limited	-	**-**	*50,000*
Total	241,623	**241,623**	*274,995*

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2022 £	Total funds 2022 £	*Total funds 2021 £*
Donation to The Friends of the Wisdom Hospice Limited	-	-	*50,000*
Total 2021	*50,000*	*50,000*	

8. Net income/(expenditure)

This is stated after charging:

	2022 £	*2021 £*
Depreciation of tangible fixed assets:		
- owned by the charity	**12,937**	*12,938*

9. Auditors' remuneration

	2022 £	*2021 £*
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	**2,575**	*1,825*

10. Staff costs

	2022 £	*2021* *£*
Wages and salaries	**113,297**	*113,667*
Social security costs	**7,225**	*7,233*
Contribution to defined contribution pension schemes	**1,997**	*1,981*
	122,519	*122,881*

The average number of persons employed by the Company during the year was as follows:

	2022 No.	*2021* *No.*
Staff	**7**	*7*

No employee received remuneration amounting to more than £60,000 in either year.

During the year, key management personnel received no remuneration or benefits in kind (2021: £NIL).

11. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2021 - £NIL).*

During the year ended 31 March 2022, no Trustee expenses have been incurred *(2021 - £NIL).*

12. Tangible fixed assets

	Fixtures and fittings £	Leasehold costs £	Total £
Cost or valuation			
At 1 April 2021	**113,714**	**8,596**	**122,310**
At 31 March 2022	**113,714**	**8,596**	**122,310**
Depreciation			
At 1 April 2021	**53,434**	**5,218**	**58,652**
Charge for the year	**12,078**	**859**	**12,937**
At 31 March 2022	**65,512**	**6,077**	**71,589**
Net book value			
At 31 March 2022	**48,202**	**2,519**	**50,721**
At 31 March 2021	*60,280*	*3,378*	*63,658*

13. Debtors

	2022 £	*2021 £*
Due within one year		
Other debtors	**7,630**	*41,586*
Prepayments and accrued income	**70,933**	*16,467*
	78,563	*58,053*

14. Creditors: Amounts falling due within one year

	2022 £	*2021 £*
Amounts due to The Friends of the Wisdom Hospice Limited	**-**	*62,000*
Trade creditors	**16,461**	*12,842*
Amounts owed to group undertakings	**685**	-
Other creditors	**1,834**	*1,069*
Accruals and deferred income	**3,882**	*2,565*
	22,862	*78,476*

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Balance at 31 March 2022 £
Unrestricted funds				
General Funds - all funds	**110,620**	**416,510**	**(241,623)**	**285,507**

Statement of funds - prior year

	Balance at 1 April 2020 £	*Income £*	*Expenditure £*	*Balance at 31 March 2021 £*
Unrestricted funds				
General Funds - all funds	*76,192*	*309,423*	*(274,995)*	*110,620*

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	50,721	**50,721**
Current assets	257,648	**257,648**
Creditors due within one year	(22,862)	**(22,862)**
Total	285,507	**285,507**

Analysis of net assets between funds - prior year

	Unrestricted funds 2021 £	*Total funds 2021 £*
Tangible fixed assets	*63,658*	*63,658*
Current assets	*125,438*	*125,438*
Creditors due within one year	*(78,476)*	*(78,476)*
Total	*110,620*	*110,620*

17. Pension commitments

The charitable company operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £1,997 (2021: £1,981). No pension contributions were payable by the charitable company at 31 March 2022 or 31 March 2021.

18. Operating lease commitments

At 31 March 2022 the total of the charitable company's future minimum lease payments under non-cancellable operating leases was:

	2022 £	2022 £	*2021 £*
Amounts payable:			
Within 1 year	70,500	**70,500**	*70,500*
Between 1 and 5 years	177,104	**177,104**	*211,188*
After more than 5 years	41,146	**41,146**	*77,563*
	288,750	**288,750**	*359,251*

19. Related party transactions

The Friends of the Wisdom Hospice Limited paid various expenses on behalf of Wisdom Hospice Support and have been reimbursed fully for these. During the year under review, the total of these expenses amounted to £124,731 (2021: £124,965).

Wisdom Hospice Support received a number of donations on behalf of and paid them to The Friends of the Wisdom Hospice Limited. During the year under review, the total of these donations amounted to £7,262 (2021: £4,189).

During the year ended 31 March 2017, a loan from The Friends of the Wisdom Hospice Limited to Wisdom Hospice Support was extended to £60,000 from £35,000 at a commercial rate of 3%, repayable over 5 years from the new agreement date. At 31 March 2022, the balance outstanding on this loan was £Nil (2021: £12,000).

After the balance sheet date, a donation was declared from Wisdom Hospice Support to The Friends of the Wisdom Hospice Limited in respect of the year of £50,000 (2021: £50,000) and will be paid during the year ending 31 March 2023.

20. Controlling party

The controlling party is considered to be The Friends of the Wisdom Hospice Limited, a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. This address can be contacted to obtain copies of the consolidated financial accounts.

The principal activity of the parent is to promote and provide support to the Wisdom Hospice.

21. Comparative Statement of Financial Activities

	Unrestricted funds 2021 £	Total 2021 £
Income from:		
Donations	**169,273**	**169,273**
Charitable activities	**104,338**	**104,338**
Other income	**35,812**	**35,812**
Total income	**309,423**	**309,423**
Expenditure on:		
Raising funds	**224,995**	**224,995**
Charitable activities: Donation to The Friends of the Wisdom Hospice Limited	**50,000**	**50,000**
Total expenditure	**274,995**	**274,995**
Net expenditure before other recognised gains and losses	**34,428**	**34,428**
Total funds at 1 April 2020	**76,192**	**76,192**
Total funds at 31 March 2021	**110,620**	**110,620**

WISDOM HOSPICE SUPPORT

England & Wales - Charity number 1155857

Accounts

Registered number: 08130595
Charity number: 1155857

WISDOM HOSPICE SUPPORT

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

WISDOM HOSPICE SUPPORT
(A company limited by guarantee)

CONTENTS

	Page
Reference and administrative details of the charity, its trustees and advisers	1
Trustees' report	2 - 8
Independent auditor's report	9 - 12
Statement of financial activities	13
Balance sheet	14
Notes to the financial statements	15 - 26

WISDOM HOSPICE SUPPORT
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2021

Trustees

R C Harris
T P Sillars (Chairman)

Chief executive

M Reeves

Company registered number

08130595

Charity registered number

1155857

Independent auditor

Crowe U.K. LLP, Riverside House, 40 - 46 High Street, Maidstone, Kent, ME14 1JH

Solicitors

Gullands Solicitors, 16 Mill Street, Maidstone, Kent, ME15 6XT

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2021

The Trustees present their annual report together with the audited financial statements of Wisdom Hospice Support (the 'charitable company') for the financial year ended 31 March 2021. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Since the charitable company qualifies as small under section 383, the strategic report required of medium and large companies under The Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 is not required.

Structure, governance and management

a. Organisational structure and decision making

The charitable company is managed by the Chief Executive of the parent charity (The Friends of the Wisdom Hospice Limited) under the direction of the Trustees.

The Trustees, who were also directors, who served during the year were:-

R C Harris
J A Shirley (resigned 11 January 2021)
T P Sillars (Chairman)

b. Constitution

The charitable company is constituted under a Memorandum of Association dated 4 July 2012 and is a registered charity number 1155857. The company's registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. The company's registration number is 08130595.

The principal object of the charitable company is the relief of sickness by supporting the work of The Friends of the Wisdom Hospice through community engagement and the donation of grants to The Friends of the Wisdom Hospice from social enterprise activities in Medway and Swale.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on the public benefit when reviewing the charitable company's aims and objectives and in the planning of future activities.

c. Method of appointment or election of Trustees

The management of the charitable company is the responsibility of the Trustees who are elected and co-opted under the terms of the Articles of Association.

d. Policies adopted for the induction and training of Trustees

The charitable company is relying upon the guidance issued by the Charity Commission in relation to the induction and training of Trustees.

Objectives and activities

a. Policies and objectives

The charitable company meets its objectives by running social enterprises in the form of charity shops. As well as generating funds to support the work of the Wisdom Hospice, the operation of the shops serves to bring the community together in terms of interaction between staff, volunteers, donors and customers.

b. Strategies for achieving objectives

The Trustees believe that successful charity shops represent an important component in the overall effort to promote and support the Wisdom Hospice and they will consider opportunities to expand the operations of the charitable company as they arise.

c. Activities for achieving objectives

The charity shops operated by the charitable company are run by a team of dedicated staff and volunteers and they strive to promote the importance of hospice care in general and the work of the Wisdom Hospice in particular.

d. Compliance with the Charity Governance Code

The Trustees are aware of the requirements of the Charity Governance Code and ensure the charitable company's operations comply with this code.

e. Main activities undertaken to further the charity's purposes for the public benefit

The Wisdom Hospice provides specialist palliative care and support to the adult population of Medway and Swale, a population of over 400,000. These services are open and free to all members of the public, and they support patients both at the hospice and within their own homes.

The group of which the charitable company is a member supports these services with an annual grant to the Wisdom Hospice which adds significantly to the public benefit making facilities available which would otherwise not be possible on the NHS budget alone.

All expenditure by the charitable company is reviewed against the public benefit principles and the Trustees ensure these expenses represent an appropriate use of charitable funds.

f. Volunteers

The charitable company is grateful for the unstinting efforts of its volunteers who are involved in service provision, charity shops and fundraising.

Engagement with our original group of volunteers has been restricted due to COVID-19. Many of our volunteers are over 70 and have had to shield through the pandemic. Care has been taken to maintain contact with our volunteers and risk assessments have been carried out before resumption of their volunteer activities.

New volunteers have been recruited to all shops to fill in the gaps left by volunteers who did not return to the shops after the series of lockdowns.

Achievements and performance

a. Review of activities

The charitable company opened its first shop in Sittingbourne in September 2013, its second shop in Chatham in February 2017 and its third in Rochester in July 2019. At various times during the year under review, the three shops were forced to close and members of the retail team were furloughed due to COVID-19 pandemic restrictions. In spite of this, the charitable company has again generated a surplus prior to the donation to The Friends of the Wisdom Hospice Limited.

The results for the financial year and prior year comparatives:

	2021	2020
Income	£309,423	£299,327
Surplus before donation	£ 84,428	£ 61,722
Reserves	£110,620	£ 76,192

During the year under review the charitable company benefitted from both Medway and Swale Council's Local Business Support Grants and business rates holidays arising in response to the COVID-19 pandemic. In addition, the charitable company negotiated temporary rent reductions from landlords and made use of the government's furlough scheme.

The charitable company had business interruption insurance cover in place. A successful claim was submitted and paid out for the first period of COVID-19 lockdown. This claim amounted to £34,562. Subsequent claims for lockdown periods two and three will be pursued once the position of the insurance company can be confirmed.

Financial review

a. Going concern

On the basis of detailed projections of income, expenditure and cash flow prepared using appropriate assumptions and in particular those relating to the effects of the COVID-19 pandemic, the Trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

b. Financial risk management objectives and policies

The Trustees have a risk management strategy which comprises an annual review of the principal risks and uncertainties that the charitable company faces and the establishment of policies, systems and procedures to mitigate these risks.

c. Reserves policy

The charitable company's unrestricted reserves as at 31 March 2021 were £110,620 (2020: £76,192).

General funds are unrestricted reserves which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

The Trustees regard the level of unrestricted reserves in the charitable company at 31 March 2021 as appropriate given all the uncertainties that exist in relation to its circumstances.

In assessing the level of free reserves required the Trustees considered the risks set out in the Risk management section below.

The unrestricted reserves after removing tangible fixed assets as at the year end, free reserves, were £46,962 (2020: a deficit of £404), following a donation to its parent undertaking, The Friends of the Wisdom Hospice Limited, of £50,000 (2020: £30,000).

d. Risk management

The Trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the charitable company, and are satisfied that systems and procedures are in place to mitigate exposure to the major risks. The risks associated with the COVID-19 pandemic were considered as part of the assessment.

The Trustees consider the main risks to be as follows:-

1) The loss of the good reputation of The Wisdom Hospice or The Friends of the Wisdom Hospice Limited as a charity, which would affect the charitable company's ability to encourage donations for sale in its shops.

2) A change in current customer buying habits due to their re-evaluation of their need for secondhand/donated goods.

3) Further disruption to operations resulting from the COVID-19 pandemic.

4) The reduction or removal of business rates relief from local councils.

All risks are considered by the Board on a regular basis and efforts are made to mitigate any risks where possible.

e. COVID-19

At various times during the year under review, the three shops were forced to close and members of the retail team were furloughed due to the COVID-19 pandemic restrictions. During periods of lockdown the administration function provided by the parent company continued to operate with a mixture of office based and remote working. The control environment was maintained throughout with the help of secure electronic

communications between employees of the parent company and with third parties. The retail team returned to work from furlough on 6 April 2021 to prepare for reopening and the shops reopened the following week.

Since the commencement of the pandemic, regular Board meetings have been conducted over Zoom. The Chief Executive has regularly updated Trustees and current financial information has been circulated in order to keep Trustees informed about the charitable company's financial position.

Income, expenditure and cash flow forecasts are prepared regularly for both the short term and long term views, taking into account the continuing effects of the COVID-19 restrictions. The Trustees are satisfied that the charitable company has the financial and other resources it needs to overcome the challenges ahead.

Plans for future periods

Future developments

The charitable company will continue to run its charity shops in order to make donations of grants to The Friends of the Wisdom Hospice Limited. Consideration will be given to opening further shops in appropriate circumstances and efforts will continue to increase sales via online platforms.

Information on fundraising practices

The charitable company benefits from a strong brand, well positioned shop locations and an active social media presence to attract a variety of donations of goods for sale in its shops and the Trustees are very grateful to the donors for their generosity. The charitable company regards its relationships with donors as highly important and it looks to retain the support of its donors for many years to come.

Shop staff and volunteers are trained to comply with best practices and procedures – particularly in protecting individuals who may be in vulnerable circumstances. The approach is focussed on donors and customers and designed to ensure that they enjoy and benefit from their engagement with the charitable company.

The charitable company complies with the General Data Protection Regulation (GDPR) and follows the Information Commissioner's guides and code. Whilst it strives to perform to the highest standards in everything it does, it may not always get it right. Should a complaint be received, it will be fully investigated and efforts will be made to correct any shortcomings highlighted.

The Trustees recognise the importance of the reputation of the charitable company in maintaining the trust and confidence of its donors and customers and this principle sits at the heart of all of its activities. One complaint was received and this was resolved satisfactorily during the year under review.

Employee involvement and employment of the disabled

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management. The charitable company carries out exit interviews for all staff leaving the organisation and has adopted a procedure of upward feedback for senior management and the Trustees.

The charitable company has implemented a number of detailed policies in relation to all aspects of personnel matters including:

- Equal opportunities policy
- Volunteers policy

- Health & safety policy

In accordance with the charitable company's equal opportunities policy, the charitable company has long established fair employment practices in the recruitment, selection, retention and training of disabled staff.

Full details of these policies are available from the charitable company's offices.

Public benefit

The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

Trustees' responsibilities statement

The Trustees (who are also directors of Wisdom Hospice Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP, including guidance issued for the Implications of COVID-19 control measures and charity financial reporting;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information.

The company's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

TRUSTEES' REPORT (continued)
FOR THE YEAR ENDED 31 MARCH 2021

This report was approved by the Trustees on 14th September 2021 and signed on their behalf by:

Teresa P. Sillars

Mrs T Sillars
Trustee

Mr R Harris
Trustee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT

Opinion

We have audited the financial statements of Wisdom Hospice Support (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of financial activities incorporating income and expenditure account, the Balance sheet and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the Annual report, other than the financial statements and our Auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report, which includes the Directors' Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Directors' Report included within the Trustees' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Report included within the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material

misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the company operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006, the Charities Act and SoRP.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management. Our audit procedures to respond to these risks included enquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals and reviewing accounting estimates for biases.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WISDOM HOSPICE SUPPORT

I Weekes (Senior statutory auditor)

for and on behalf of

Crowe U.K. LLP

Statutory Auditor

Riverside House
40 - 46 High Street
Maidstone
Kent
ME14 1JH
Date: 23rd September 2021

STATEMENT OF FINANCIAL ACTIVITIES INCORPORATING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2021

	Note	Unrestricted funds 2021 £	Total funds 2021 £	*Unrestricted funds 2020 £*
Income from:				
Donations & legacies:				
Government grants	3	**162,892**	**162,892**	*2,003*
Donations	3	**6,381**	**6,381**	*19,856*
Charitable activities	4	**104,338**	**104,338**	*277,468*
Other income	5	**35,812**	**35,812**	-
Total income		**309,423**	**309,423**	*299,327*
Expenditure on:				
Raising funds		**224,995**	**224,995**	*237,605*
Charitable activities: Donation to The Friends of the Wisdom Hospice Limited	6	**50,000**	**50,000**	*30,000*
Total expenditure	7	**274,995**	**274,995**	*267,605*
Net income before other recognised gains and losses		**34,428**	**34,428**	*31,722*
Net movement in funds		**34,428**	**34,428**	*31,722*
Reconciliation of funds:				
Total funds brought forward		**76,192**	**76,192**	*44,470*
Total funds carried forward		**110,620**	**110,620**	*76,192*

The notes on pages 15 to 26 form part of these financial statements.

WISDOM HOSPICE SUPPORT
(A company limited by guarantee)
REGISTERED NUMBER: 08130595

BALANCE SHEET
AS AT 31 MARCH 2021

	Note	£	2021 £	£	2020 £
Fixed assets					
Tangible assets	11		**63,658**		*76,596*
Current assets					
Debtors	12	**58,053**		*27,255*	
Cash at bank and in hand		**67,385**		*40,963*	
		125,438		*68,218*	
Creditors: amounts falling due within one year	13	**(78,476)**		*(56,622)*	
Net current assets			**46,962**		*11,596*
Total assets less current liabilities			**110,620**		*88,192*
Creditors: amounts falling due after more than one year	14		**-**		*(12,000)*
Net assets			**110,620**		*76,192*
Charity Funds					
Unrestricted funds			**110,620**		*76,192*
Total funds			**110,620**		*76,192*

The company's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 14 September 2021 and signed on their behalf by:

Teresa P. Sillars
Mrs T Sillars - Trustee

Mr R Harris - Trustee

The notes on pages 15 to 26 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting Policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Wisdom Hospice Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

Accounting standards require the directors, who are the Trustees, to consider the appropriateness of the going concern basis when preparing the financial statements. The directors confirm that they consider that the going concern basis remains appropriate. The directors believe that the charitable company has sufficient resources to continue in operational existence for the foreseeable future. The directors believe this to be the case as the charitable company has positive reserves and cash balances.

At various times during the year under review, the three shops were forced to close and members of the retail team were furloughed due to the COVID-19 pandemic restrictions. The retail team returned to work from furlough on 6 April 2021 to prepare for reopening and the shops reopened the following week.

Since the commencement of the pandemic, regular Board meetings have been conducted over Zoom. The Chief Executive has regularly updated Trustees and current financial information has been circulated in order to keep Trustees informed about the charitable company's financial position.

Cash flow and income forecasts are prepared regularly for both the short term and long term views, taking into account the continuing effects of the COVID-19 restrictions. The Trustees are satisfied that the charitable company has the financial and other resources it needs to overcome the challenges ahead.

Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

1. Accounting Policies (continued)

1.2 Company status

The charitable company is a company limited by guarantee (company number 08130595). The members of the charitable company are the Trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to £10 per member of the charitable company.

The charitable company is also a registered charity, number 1155857.

The charitable company's registered office is

Wisdom Hospice,
High Bank,
Rochester,
Kent,
ME1 2NU.

1.3 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

1.4 Income

All income is recognised once the charitable company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Gifts donated for resale are included as income when they are sold. Donated facilities are included at the value to the charitable company where this can be quantified and a third party is bearing the cost. No amounts are included in the financial statements for services donated by volunteers.

Income tax recoverable in relation to donations of goods for resale received under Gift Aid or deeds of covenant is recognised at the time the goods are sold.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Costs of raising funds are costs incurred in attracting voluntary income and those incurred in trading activities that raise funds.

1. Accounting Policies (continued)

1.6 Cash flow

The charitable company, being a subsidiary undertaking where 90% or more of the voting rights are controlled within the group whose consolidated financial statements are publicly available, is exempt from the requirement to draw up a cash flow statement in accordance with FRS 102.

1.7 Tangible fixed assets and depreciation

All assets are capitalised.

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures and fittings	-	20% straight line
Leasehold costs	-	over the lease term of 10 years

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicate that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognised as impairments. Impairment losses are recognised in the Statement of financial activities incorporating income and expenditure account.

1.8 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charitable company; this is normally upon notification of the interest paid or payable by the bank.

1.9 Operating leases

Rentals under operating leases are charged to the Statement of financial activities incorporating income and expenditure account on a straight line basis over the lease term.

1.10 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.11 Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1. Accounting Policies (continued)

1.12 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charitable company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

1.13 Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.14 Pensions

The charitable company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charitable company to the scheme in respect of the year.

1.15 Contingent assets and adjusting post balance sheet event

During the year, three insurance claims were applied for in relation to Business Interruption Insurance following the closure of all three shops during Covid 19 lockdowns. Following the FCA's successful judgment in January 2021, one claim was paid out, amounting to £34,562. This has been treated as an adjusting post balance sheet event and the income recognised within these accounts. Two further claims, relating to the second and third lockdowns, are being contested by insurance companies and no quantum has been reached, therefore no recognition is made within these accounts.

1.16 Government grants

Government grants relate to amounts received under the government Coronavirus Job Retention Scheme and local authority business support grants in respect of the Coronavirus pandemic and are accounted for on an accruals basis. These are recognised in the SoFA as part of donations and legacies.

The charitable company received £47,127 under the Job Retention scheme (2020: £2,003) and £115,765 in local authority grants (2020: £Nil).

2. Judgments in applying accounting policies and key sources of estimation uncertainty

The charitable company may be required to make estimates and assumptions concerning the future. These estimates and judgments are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The resulting accounting estimates will, by definition, seldom equal the related actual results. The principal area where judgment was exercised was as follows:-

Tangible fixed assets: the Trustees annually assess both the residual value of the assets and the expected useful life of the assets, which is currently judged to be between 5 to 10 years, based on experience.

3. Income from donations and legacies

	Unrestricted funds 2021 £	Total funds 2021 £	*Unrestricted funds 2020 £*
Government grants	**162,892**	**162,892**	*2,003*
Donations and gift aid received	**6,381**	**6,381**	*19,856*
Total donations and legacies	**169,273**	**169,273**	*21,859*
Total 2020	*21,859*	*21,859*	

4. Income from charitable activities

	Unrestricted funds 2021 £	Total funds 2021 £	*Unrestricted funds 2020 £*
Shop income	**104,338**	**104,338**	*277,468*
Total 2020	*277,468*	*277,468*	

5. Other income

	Unrestricted funds 2021 £	Total funds 2021 £	*Unrestricted funds 2020 £*
Insurance claims received	**35,812**	**35,812**	-
Total 2020	-	-	

6. Charitable activities

	Charitable activities £	Total 2021 £	*Total 2020 £*
Donation to The Friends of the Wisdom Hospice Limited	**50,000**	**50,000**	*30,000*
Total 2020	*30,000*	*30,000*	

7. Analysis of expenditure by expenditure type

	Staff costs 2021 £	Depreciation 2021 £	Other running costs 2021 £	Total 2021 £	*Total 2020 £*
Shop running costs	**122,881**	**12,938**	**89,176**	**224,995**	*237,605*
Costs of raising funds	**122,881**	**12,938**	**89,176**	**224,995**	*237,605*
Donation to The Friends of the Wisdom Hospice Limited	-	-	**50,000**	**50,000**	*30,000*
	122,881	**12,938**	**139,176**	**274,995**	*267,605*
Total 2020	*109,689*	*11,648*	*146,268*	*267,605*	

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

8. Net income/(expenditure)

This is stated after charging:

	2021 £	2020 £
Depreciation of tangible fixed assets:		
- owned by the charity	**12,938**	*11,648*

During the year, no Trustees received any remuneration (2020 - £NIL).
During the year, no Trustees received any benefits in kind (2020 - £NIL).
During the year, no Trustees received any reimbursement of expenses (2020 - £NIL).

9. Auditors' remuneration

	2021 £	2020 £
Fees payable to the company's auditor and its associates for the audit of the company's annual accounts	**1,825**	*1,850*

10. Staff costs

Staff costs were as follows:

	2021 £	2020 £
Wages and salaries	**113,667**	*101,709*
Social security costs	**7,233**	*6,343*
Other pension costs	**1,981**	*1,637*
	122,881	*109,689*

The average number of persons employed by the charitable company during the year was as follows:

	2021 No.	2020 No.
Staff	**7**	*7*

No employee received remuneration amounting to more than £60,000 in either year.

During the year, key management personnel received no remuneration or benefits in kind (2020 - £Nil).

11. Tangible fixed assets

	Fixtures and fittings £	Leasehold costs £	Total £
Cost			
At 1 April 2020 and 31 March 2021	**113,714**	**8,596**	**122,310**
Depreciation			
At 1 April 2020	**41,356**	**4,358**	**45,714**
Charge for the year	**12,078**	**860**	**12,938**
At 31 March 2021	**53,434**	**5,218**	**58,652**
Net book value			
At 31 March 2021	**60,280**	**3,378**	**63,658**
At 31 March 2020	*72,358*	*4,238*	*76,596*

12. Debtors

	2021 £	*2020 £*
Other debtors	**41,586**	*9,877*
Prepayments and accrued income	**16,467**	*17,378*
	58,053	*27,255*

13. Creditors: Amounts falling due within one year

	2021 £	*2020 £*
Amounts due to The Friends of the Wisdom Hospice Limited	**62,000**	*42,000*
Trade creditors	**12,842**	*10,866*
Other creditors	**1,069**	*1,267*
Accruals and deferred income	**2,565**	*2,489*
	78,476	*56,622*

14. Creditors: Amounts falling due after more than one year

	2021 £	*2020 £*
Loan from The Friends of the Wisdom Hospice Limited	-	*12,000*

15. Statement of funds

Statement of funds - current year	Balance at 1 April 2020 £	Income £	Expenditure £	Balance at 31 March 2021 £
Unrestricted funds				
General funds	**76,192**	**309,423**	**274,995**	**110,620**

Statement of funds - prior year	*Balance at 1 April 2019 £*	*Income £*	*Expenditure £*	*Balance at 31 March 2020 £*
Unrestricted funds				
General funds	*44,470*	*299,327*	*267,605*	*76,192*

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	**63,658**	**63,658**
Current assets	**125,438**	**125,438**
Creditors due within one year	**(78,476)**	**(78,476)**
	110,620	**110,620**

Analysis of net assets between funds - prior year

	Unrestricted funds 2020 £	*Total funds 2020 £*
Tangible fixed assets	*76,596*	*76,596*
Current assets	*68,218*	*68,218*
Creditors due within one year	*(56,622)*	*(56,622)*
Creditors due in more than one year	*(12,000)*	*(12,000)*
	76,192	*76,192*

17. Contingent assets

The charitable company has two further claims under its business interruption insurance policy in relation to the closure of the shops during the COVID-19 pandemic. At this stage, it is not clear if these will be successful or what the likely quantum receivable might be and therefore these have not been recognised within these accounts.

18. Pension commitments

The charitable company operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £1,981 (2020 - £1,637). No pension contributions were payable by the charitable company at 31 March 2021 or 31 March 2020.

19. Operating lease commitments

At 31 March 2021 the total of the charitable company's future minimum lease payments under non-cancellable operating leases was:

	2021 £	*2020* *£*
Amounts payable:		
Within 1 year	**70,500**	*70,500*
Between 1 and 5 years	**211,188**	*236,938*
After more than 5 years	**77,563**	*122,312*
Total	**359,251**	*429,750*

20. Related party transactions

The Friends of the Wisdom Hospice Limited paid various expenses on behalf of Wisdom Hospice Support and have been reimbursed fully for these. During the year under review, the total of these expenses amounted to £124,965 (2020: £112,846).

Wisdom Hospice Support paid various expenses on behalf of The Friends of the Wisdom Hospice Limited and have been reimbursed fully for these. During the year under review, the total of these expenses amounted to £Nil (2020: £513).

Wisdom Hospice Support received a number of donations on behalf of and paid them to The Friends of the Wisdom Hospice Limited. During the year under review, the total of these donations amounted to £4,189 (2020: £2,866).

During the year ended 31 March 2017, a loan from The Friends of the Wisdom Hospice Limited to Wisdom Hospice Support was extended to £60,000 from £35,000 at a commercial rate of 3%, repayable over 5 years from the new agreement date. At 31 March 2021, the balance outstanding on this loan was £12,000 (2020: £24,000).

A donation was declared from Wisdom Hospice Support to The Friends of the Wisdom Hospice Limited in respect of the year of £50,000 (2020: £30,000) and will be paid during the year ending 31 March 2022.

21. Ultimate parent undertaking and controlling party

The controlling party is considered to be The Friends of the Wisdom Hospice Limited, a registered charity (number: 284894) in England and Wales, company number 01632714 as the member of the charitable company. The registered office is Wisdom Hospice, High Bank, Rochester, Kent, ME1 2NU. This address can be contacted to obtain copies of the consolidated financial accounts.

The principal activity of the parent is to promote and provide support to the Wisdom Hospice.

22. Comparative Statement of Financial Activities

	Unrestricted Funds 2020 £	Total Funds 2020 £
Income from:		
Donations	21,859	21,859
Charitable activities	277,468	277,468
Total income	299,327	299,327
Expenditure on:		
Raising funds	237,605	237,605
Charitable activities: Donation to The Friends of the Wisdom Hospice Limited	30,000	30,000
Total expenditure	267,605	267,605
Net expenditure before other recognised gains and losses	31,722	31,722
Total funds at 1 April 2019	44,470	44,470
Total funds at 31 March 2020	76,192	76,192