

MIGRANT WORKERS SEFTON COMMUNITY

England & Wales · Charity number 1155318

Details

Other names MWSC

Status Registered

Legal form CIO

Registered 2014-01-14

Register [View on the Charity Commission register](#)

Contact

Address Office 5 Shakespeare House
37-39 Shakespeare St
Southport
Merseyside
PR8 5AB

Phone 01704514159

Email mwsc@hotmail.co.uk

Activities

Objects: 1 THE RELIEF OF FINANCIAL HARDSHIP AMONGST MIGRANT WORKERS AND THEIR DEPENDENTS LIVING (TEMPORARILY OR PERMANENTLY) IN SEFTON AND THE SURROUNDING AREA.2 TO PRESERVE AND PROTECT THE PHYSICAL AND MENTAL HEALTH OF MIGRANT WORKERS AND THEIR DEPENDENTS3 TO ADVANCE THE EDUCATION AND TRAINING OF MIGRANT WORKERS AND THEIR DEPENDENTS IN NEED THEREOF SO AS TO ADVANCE THEM IN LIFE AND ASSIST THEM TO ADAPT WITHIN A NEW COMMUNITY4 THE RELIEF OF SICKNESS AND FINANCIAL HARDSHIP AMONGST MIGRANT WORKERS WHO RESIDE IN SEFTON5 THE RELIEF OF UNEMPLOYMENT OF MIGRANT WORKERS IN THE UNITED KINGDOM, AND IN PARTICULAR SEFTON, BY THE PROVISION OF VOCATIONAL AND SKILLS TRAINING, ADVICE AND SUPPORT

Activities: MWSC was established in 2007 to support international workers and their dependents in Sefton and surrounding area who were experiencing discrimination, unfair treatment and financial hardship in particular in the fields of access to employment, housing, healthcare, welfare entitlements and financial services. Registered as a charity on January 2009 and in January 2014 converted to a CIO.

Classification

- **How:** Provides Human Resources, Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty
- **Who:** People Of A Particular Ethnic Or Racial Origin

Geography

- Lancashire
- Sefton

Finances

Period end	Income	Expenditure	Assets	Employees
2025-02-28	£75,315	£55,245	-	-
2024-02-29	£70,220	£59,965	-	-
2023-02-28	£65,982	£61,291	-	-
2022-02-28	£109,763	£83,493	-	-
2021-02-28	£84,745	£84,538	-	-

Trustees

Name	Role	Appointed
Eileen Saunders	Chair	2013-10-30
ALEKSANDRS SUBOTJALO		2014-07-20
KRZYSZTOF SZCZECINA		2014-07-20
TONY DAWSON		2014-07-20

MIGRANT WORKERS SEFTON COMMUNITY

England & Wales - Charity number 1155318

Accounts



2024-2025 REPORT Introduction

MWSC was registered in 2009 and converted into a Charitable Incorporated Organization (CIO) 2014. The charities’ main objective is to integrate and support international workers and their dependents in Sefton & the surrounding areas. Clients may have been experiencing discrimination, unfair treatment, financial hardship (particularly in the fields of access to employment), housing issues, healthcare issues, welfare entitlements and financial services problems.

Services provided include translators / interpreters in 7 languages, helpline, one to one appointment, drop – In – sessions, legal referrals, letters of merit family Law. The work takes place in Mwsc office which is open 5/6 days a week. Case workers regularly escort vulnerable clients to appointments.

Our approach is to understand the client’s problems, agree to a personalized action plan and support them to achieve their goal.

Key outcomes achieved include enabling clients to claim **£3.753.000** extra income, which includes £3.370.000 benefits to which they were entitled and **£200.000** through employment. 5 clients successfully made home purchases.

Income		Debt
• Benefits	£3.370.000	• £137.700
• Extra Income	£127.552	
• Employment	£200.000	
• Grand Total	£3.753.000	
• Voluntary Hours	3000	
• Volunteers Value	£45.000 (min wage)	

Outcomes frequently achieved

A reduction in physical health problems	Improved communication skills	Economically better off
Improved job search skills	Increased ability to budget & pay bills	Knowledge of benefits and entitlements
A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

Positive Outcomes (Theory of change)

Health behaviour;	Reduced physical debt, employment stress or sub-standard housing
Attitude and Self -perception:	Reduced debt or domestic violence or inadequate housing, or being taken advantage of or knowing rules-regulation
Knowledge and Skills:	Increased self-confidence, Increased knowledge of benefits, local services
Circumstance:	Increased job-search skills, service users achieve more opportunities, more service users access suitable accommodation, decent employment, in-work benefits, NHS appointments secured



Services

Facilities

Referrals

<p>Office opening 5/6 days a week. Translators/Interpreters in 7 languages Helpline Appointments Drop – In – Sessions Letters of merit family Law Assessments for accredited ESOL Work certificate Referrals 1 Full time, 5 Part-time 4 Volunteer staff</p>	<p>4 Desks 4 PC's Private interview rooms Telephone and internet access Printing facilities Helpline</p>	<p>Home for Ukrainian team Refugee women Probation office Talbot family (Early Help) Sefton Council departments CAB Job center Food banks Various Sefton charities Salvation Army Local schools & Family center's Light for Life, Sefton advocacy Sefton social care & social workers</p>
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Benefits of funded activities

Our Approach

in resolving the Immigration Pre-settled & Settled issues was to achieve a certificate in 'Immigration Advice OISC Level 1' enabling Mwsc staff to support clients completing the 'Pre-Settled & Settled Status certificates online including the facial ID process for Gov.uk, assisting clients to create Gov.uk 'Profiles' enabling clients to view the legal codes. **Gov.UK online 'Profiles'** was an unexpected added process migrants needed to complete to access a legal code. 85% of clients were unaware of the Gov.UK 'Profile' required for Employment or interviews for employment. 30% of clients do not have the IT skills to complete this legally required code.

The BRP/E-Visa will change to an UPE. 5th April 2025 Ukrainian permission to extend visa's needs to be completed online the extensions will extend by 18 months.

- Mwsc is currently engaged in studying for the level 2 'Immigration Advice OISC Level 2', level 1 achieved.
- **Benefits** & Settled Status clients proved to be more difficult to deal with by telephone as clients needed to log into Government online services completing facial ID and uploading documentation. 80% of clients struggled to complete applications due to poor English and IT skills.
- **Employment** advice includes HMRC issues - Self-Employment applications completing SelfAssessment, Employment & CVs. Arranging interviews with required Gov.Uk codes.

Debt issues are resolved by negotiations with creditors process includes authorities from client combined with income and expenditure sheet for creditor agreeing affordable payment plans, creating workable budgets.

- **Food vouchers** and referrals to local food banks provided to clients who are struggling along with food deliveries. Mwsc uses discretion to allocate supermarket vouchers to clients in desperate critical needs.
- **Legal & police** issues are dealt with on the day by referral or reporting.



The following is a brief snapshot of the work completed 2024

Benefits advice & applications	445, including 250 universal credit applications, 44 housing & council tax
Legal & Police issues	97 including, 51 Legal & Solicitors, 6 hate crime, 12 family law, 3 Small claims
Housing issues	128 including 6 homeless & 34 Private Landlords, 4 mortgage, 55 Social housing
Debt	79 including 19 Hmrc, 9 Benefits, 22 Utilities, 17 Bailiffs
Surplus food collections-deliveries	4. tons collected/sorted/delivered from local supermarkets
Employment issues	58 including, finding employment for 9 unemployed citizens, 20 CVs, 22 interviews
Immigration & Brexit	682 including 179 settled status applications, 15 naturalization, 11 citizenship, 101 Ukrainian, 9 leave UK

Data 2024

Clients	1075 Including 525 new clients including 109 Ukrainians
Children	161
Calls in	1058
Calls out	1491
Female	523
Male	542
Food pickup – Sorted – Delivered	4 Tons

Achievements: Achievements Included the engagement of the migrant community

A8		Other clients include	Asylum Seekers & Refugees
<ul style="list-style-type: none"> Czech Republic Estonia Hungary Latvia 	<ul style="list-style-type: none"> Lithuania. Poland. Slovakia. Slovenia. 	<ul style="list-style-type: none"> Ukraine Russian African Chinese 	<ul style="list-style-type: none"> Asian Afghanistan Iran Nepalese

- 2019 Achieved 'Immigration Advice OISC Level 1'
- World cake integration day event took place on the 29th of April 2017 at the Salvation Army Centre this was attended by 350 attendees (volunteers, migrants, the MP, the Mayor, councillors, and representatives of various organizations). The event was in collaboration with Edgehill Media University department and Sefton Council.
- Mwsc is a 3rd party reporting center for Merseyside police
- Members of Sefton Operation's town hall committee
- Loan shark video in partnership with Sefton Council <https://vimeo.com/161895506>
- June 2017 Included in the publication 'Guidance developed by School Readiness Service Early Years providers Sefton Council' the project target was Sefton and will be rolled throughout Merseyside if proved successful.
- Working in collaboration with Merseyside Community Foundation providing clients for the magazine article in Vital Signs 2019-20 Community Foundation for Merseyside invited Year Third Sector Trends Study. Study shows how the structure and dynamics of the third sector responds to political, social and economic change.

Significant Outcomes

- Community cohesion positively impacted upon, as various citizens mixed from a range of cultures
- Social support was very evident as clients and volunteers work together in positive ways The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.



- Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities.

Benefits & employment income breakdown

Benefit		Clients	Amount
Pension Credit £9.000	avg	x 30	£270.000
State Pension £4.000	avg	x 15	£60.000
Carer's £3.500	avg	x 3	£10.500
PIP £8.000	avg	x 23	£184.000
DLA		X 5	£25.000
Universal Credit £12.000	avg	x 250	£3.000.000
Sure start £500		X 2	£1.000
Maternity £8.000		X 4	£32.000
Child Benefit £1.200		x 20	£24.000
Housing Benefit £6.000	avg	x 18	£108.000
Attendance allowance £4.899		x 4	£19.200
Council Tax £1.500	avg	x 26	£49.000
Benefits Total		=	£3.370.000
Employment full time		X 33	£200,000
Extra Income			£127.552
TOTAL			£3.697.552

Mwsc organisational development challenges included

- completing registration forms for telephone clients due to language barriers • Counting indirect clients and children
- When clients have received 'Settled Status' certificates they falsely believe that they do not have to take any further actions, which is incorrect. The 'Settled Status' certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems. Clients also need to log into Gov.Uk to secure share codes for employments purposes
- Understaffed

Funding Grants 2024

20.03.24	P H Holts	£13.000
02.02.24	Lottery	18.720
16.05.24	Kens Emporium	£500
24.01.24	Abbingdon Global	£500
25.01.24	Mayor's fund	£570
27.09.24	Elanor Rathbone	£3.000
27.12.24	Sefton Council	£20.000
03.10.24	John Moore's foundation	£5.000
08.10.24	Financial Planning MFC	£1500
13.09.24	ACC MFC	£598

Beneficiary demographics

- Number direct beneficiaries reached face to face clients Indirect family members have not been counted.
- BAME beneficiaries 98% of clients
- Disabled beneficiaries' clients attend appointments in wheelchairs or with disabilities.

Ages	Percentage
0-17	6.7%
18-24	5%
25-64	73.9%
65	8.40%
EU CLIENTS	72.3%
OTHER WORLD CLIENTS	27.7%

Case studies 2024-2025

Mr A Z X offender received a deportation letter a month before release from a 12-month prison sentence. Client had no income or savings and was unable to engage a solicitor. Clients' family made an appointment with Mwsc to discuss the situation and make an appointment for the client the week of his release.

Client needed to lodge an appeal within three days of his release or face deportation. Appeal included evidenced documentation from his X partner, family members and employers that he had supported his three children with time and child maintenance also being a trusted member in his employment.

If the client was to be deported the family would be in financial difficulty and the children would be deprived of a father who they loved and spent time with them every week.

Client was collecting his children for the weekend when he observed his X Partner being abused by her new boyfriend upsetting his children. The altercation became fraught, and the police were called to the scene.



As time was so short Mwsc launched the appeal information on account, as the home-office did not have the information that our client had three children born in the UK and he was supporting his children, we supported all the evidence we collected. Explaining that we were not legally trained and would locate a solicitor asap who would write to them with a complete appeal. Home office accepted the Mwsc letter.

Mwsc made 15 + calls contacting immigration solicitors asking them if they would accept at least 4 staggered payments to clear the bill as his employer had saved his job and he would start work immediately. A solicitor was contacted and found in Preston.

In 2025 client's deportation order was overturned.

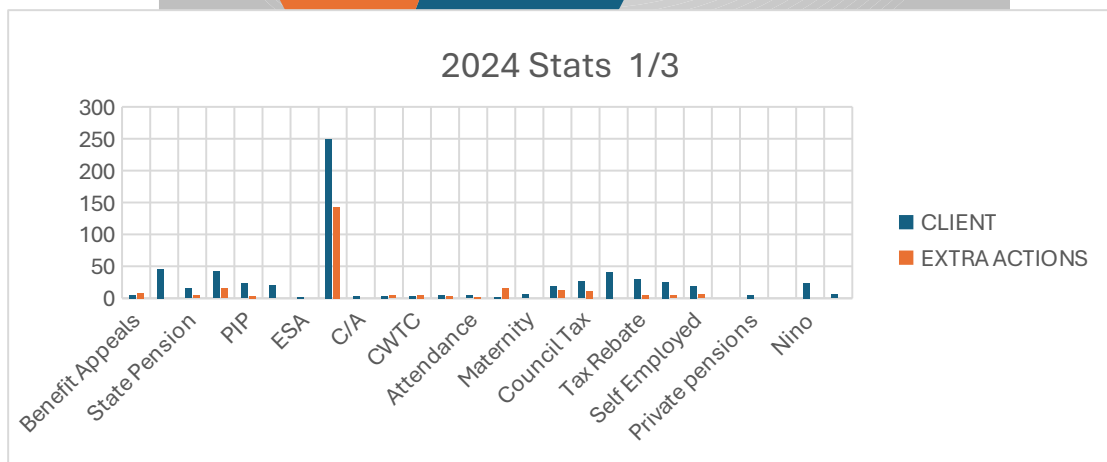
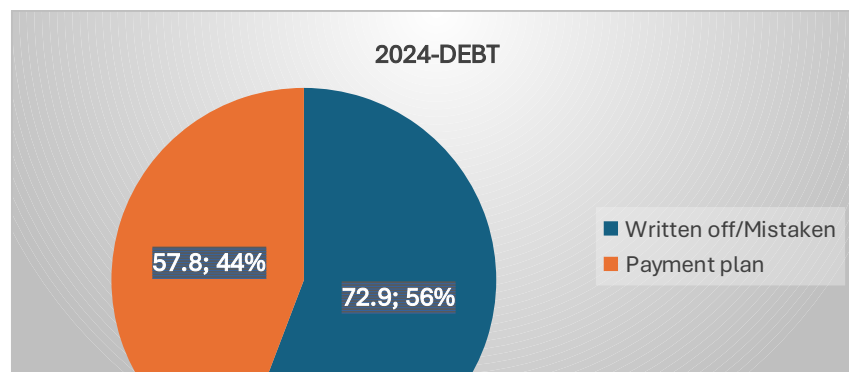
"Client returned to the Mwsc with his letter and a bag of coffee-tea and sweets for the office to say thank yo. "(Mr A Z 2025)

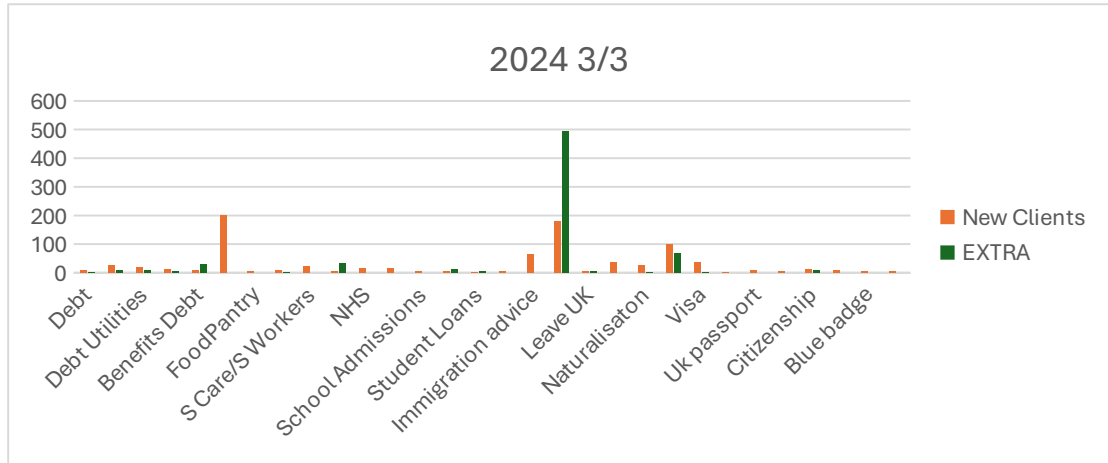
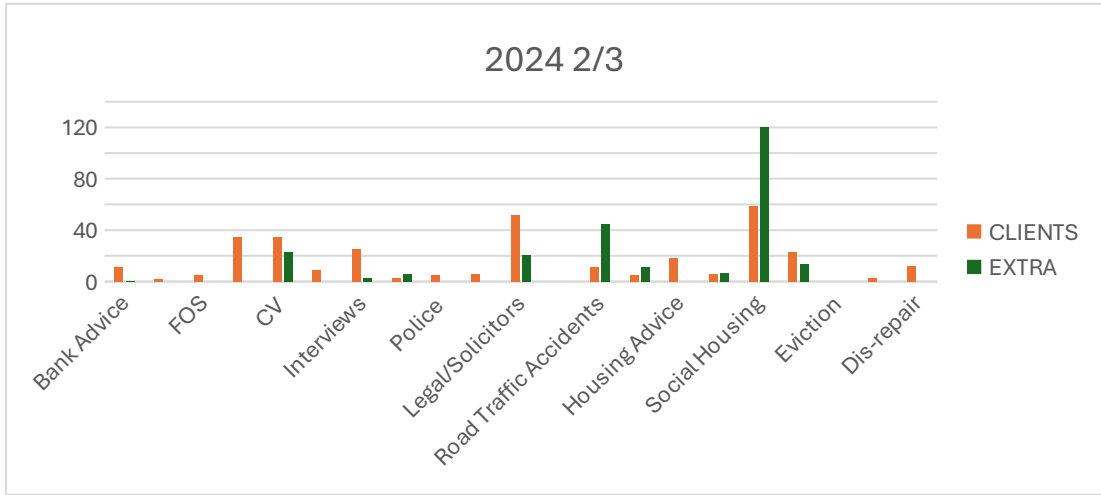
Settled Status information

The BRP/E-Visa will change to an UPE. 5th April 2025 Ukrainian permission to extend visa's needs to be completed online the extensions will extend by 18 months.

- Original deadline to apply for Pre - Settled Status 1st January 2021 this was extended to 1st July 2021, Mwsc continued completing application's up to 8th August 2023 for family members.
- Clients who received pre-settled status will be entitled to Settled status certificates up to 7th August 2028.
- The rules around the Settled Status are complicated and need careful consideration when supporting clients, Mwsc holds level 1 immigration certificate with Home-Office and is studying for level 2.
- Ukrainians who have entered the UK on Sponsored Visa's are now in their own right Sponsoring family members to the UK.
- Dependant family members can apply for Settled Status with proof of financial documents, NHS letters, or in the case of family member who is sick in native country all medical evidence translated into English by Notary.
- Children are entitled to Settled Status.

Mwsc Clients Debt 2024 pie chart







HOUSING REPORT UPDATE



Email: admin@propertypanda.co.uk www.propertypanda.co.uk

MWSC,
Suite 5, Shakespeare House,
37-39 Shakespeare Street,
Southport,

Merseyside, PR8
5AB

Report on Housing Issues in the Sefton Migrant Community

For the past 2-years, demand for housing has outstripped the supply of property stock available. As migrants have little in the way of previous references and must comply with UK migrant rules, properties advertised by agencies, tend to demand higher rents from migrants for less decent accommodation due to the need for housing from this community.

Ukrainians do not have the necessary references and are charged a higher premium for deposits, month in advance and rents.

Such ethics within the residential letting sector has left many migrants vulnerable, resulting in them paying overpriced rents and dependent on unfit homes. It is also in my opinion that many migrants are not aware of their rights under the Housing Act 1988, and therefore do not exercise their rights, or complain to landlords and agencies for fear they will be evicted.

Kind Regards,

Madalena Penny
Director

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Year Ended 28th February 2025

Migrant Workers Sefton Community	Unrestricted Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
Receipts				
John Moores Foundation	-	5,000	5,000	5,000
Open Philanthropy	-	-	-	10,000
Sefton MBC	-	20,000	20,000	20,000
Community Foundation Investment Fund	-	2,098	2,098	-
Big Lottery Fund	-	21,147	21,147	18,720
Donations receivable	500	-	500	-
Abbingdon Global	-	-	-	500
PH Holt Foundation	-	23,000	23,000	13,000
Elizabeth Rathbone Trust	-	3,000	3,000	3,000
Mayor of Sefton Fund	-	570	570	-
Total Receipts	500	74,815	75,315	70,220
Payments				
Rent payable	-	2,510	2,510	2,400
Sessional fees	2,418	46,421	48,839	55,348
Food Vouchers	-	1,262	1,262	300
Gifts	-	139	139	-
Travel	380	126	506	488
Computer expenses	120	490	610	138
Fitness Project	100	-	100	-
Accountancy	156	-	156	156
Insurance	202	-	202	203
Cleaning	31	7	38	44
Postage	8	21	29	4
Stationery	105	54	159	164
Telephone and internet	-	627	627	639
Refreshments	4	63	67	82
Total Payments	3,525	51,720	55,245	59,966
Net Receipts For Period	(3,025)	23,095	20,070	10,255
Net Cash Funds B/F	8,632	32,578	41,216	30,961
Net Cash Funds C/F	5,604	55,673	61,286	41,216

Migrant Workers Sefton Community

Total	Total
2025	2024
£	£

Monetary Assets

Cash at Bank	61,630	40,369
Cash in hand	(344)	847
	<u>61,286</u>	<u>41,216</u>

Cash in bank is represented by:

Unrestricted funds	5,598
Sefton MBC	18,595
PH Holt Foundation	12,228
John Moores Foundation	1,628
Main Grants	23,237
Eleanor Rathbone	0
	<u>61,286</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Chair of Trustees: *EILEEN SAUNDERS*

Date: *21.10.2025*

Signed: *E Saunders*

Charity Number: 1155318

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<p>Income</p> <ul style="list-style-type: none"> • Benefits £3.370.000 • Extra Income £149.000 • Employment £715.000 • Grand Total £4.234.000 • Voluntary Hours 3064 • Volunteers Value £39.832 (min wage) 	<p>Debt</p> <ul style="list-style-type: none"> • £240.000
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Outcomes frequently achieved

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A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

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Benefits of funded activities

Our Approach

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Debt	171 including 33 Hmrc, 16 Benefits, 29 Utilities, 19 Bailiffs
Surplus food collections-deliveries	2. tons collected/sorted/delivered from local supermarkets
Employment issues	130 including, finding employment for 28 unemployed citizens, 36 CVs, 32 interviews
Immigration & Brexit	589 including 253 settled status applications, 22 naturalization, 13 citizenship, 49 Ukrainian, 11 leave UK

Data 2023

Clients	1215 Including 531 new clients including 49 Ukrainians
Children	95
Calls in	1603
Calls out	2247
Female	627
Male	588
Food pickup – Sorted – Delivered	2 Tons



Achievements: Achievements Included the engagement of the migrant community

A8	EU	Other clients include	Asylum Seekers & Refugees
<ul style="list-style-type: none"> • Czech Republic • Estonia • Hungary • Latvia 	<ul style="list-style-type: none"> • Lithuania. • Poland. • Slovakia. • Slovenia. 	<ul style="list-style-type: none"> • Ukraine • Russian • African • Chinese 	<ul style="list-style-type: none"> • Asian • Afghanistan • Iran • Nepalese

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State Pension £250 avg	x 35	£113.000
Carer's £304 avg	x 4	£21.000
PIP £400 avg	x 29	£107.000
Universal Credit £750 avg	x 268	£2.251.000
Working tax C £600 avg	x 3	£24.000
Child Tax C = £600 avg	x 6	£72.000



Child Benefit £120	x 26	£37.500
Housing Benefit £408 avg	x 24	£117.000
Attendance allowance £250	x 4	£12.000
Council Tax £120 avg	x 41	£49.000
Benefits Total	=	£3.370.000
Employment full time	X 33	£715.000
Extra Income		£149.000
TOTAL		£4.234.000

Mwsc organisational development challenges included

- completing registration forms for telephone clients due to language barriers
- Counting indirect clients and children
- When clients have received 'Settled Status' certificates they falsely believe that they do not have to take any further actions, which is incorrect. The 'Settled Status' certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems. Clients also need to log into Gov.Uk to secure share codes for employments purposes
- Understaffed

Funding Grants 2023

P H Holts	£13.000
Sefton Council	£20.000
Albert Hunt	£2000
Mayor's fund	£585
New Philanthropy	£10.000
Elanor Rathbone	£3.000
Lottery	£10.000
John Moores foundation	£5.000
Mr. Agoblie (client) donation immigration	£500
Masonic Charitable foundation	£10.000

Beneficiary demographics

- Number direct beneficiaries reached face to face clients Indirect family members have not been counted.



- BAME beneficiaries 98% of clients
- LGBTQ beneficiaries' clients are not asked about persuasion.
- Disabled beneficiaries' clients attend appointments in wheelchairs or with disabilities.

Case studies 2023

Legal, Fraud, Sponsorship

Referral Home for Ukrainian team (Sefton Council)

2023 'Home for Ukrainian team' called the Mwsc office to ask if we could contact a refugee Miss A G who was under a sponsorship visa. The team had a suspicion that the sponsorship landlord was up to a scam and wanted a native speaker from the charity to talk to the refugee without making her feel uncomfortable or threatened we were given a contact number for Ms A.

From the call to Ms A, we were told that Ms A had moved from the sponsorship house within 3 weeks of arrival. Home for Ukrainian team closed the claim for £500 a month that the sponsor would have continued claiming for the next 11 months.

Fraud, Sponsorship, Visa application family members

Self-referral

Mrs K B asked advice as she wanted to sponsor a family visa for her father to join her in the UK a sponsor landlady had offered to complete the Visa application for the cost of £4000 client agreed and a payment plan was worked out.

Mwsc explained that the charity could support client to find a sponsor who would not charge them and furthermore we could support with completing the application with no costs. Client called her father from mwsc office explaining the new arrangements our caseworker confirmed new arrangements.

Charity called the council to stop the application sponsorship that had been lodged council agreed and the sponsorship was blocked.

New sponsor was found, new application completed and lodged approved, dad arrived in the UK late December 2023. "The amount of pressure my family was under to find the £4000 was unbearable, thank you to Mwsc my family is reunited, and we do not have to find a large amount of money, we have already lost so much" (Mrs K B family)

Legal, Incarceration, Deportation

Referral Early help team

Mr A Z is 30 a father of two young children who faced deportation due to an altercation at his X partner's home. His children informed him they received harsh treatment from his X's new partner, he approached the X and her partner to discuss the issue this led to an altercation.

Client pleaded guilty to hitting the new partner. He is serving a custodial sentence. Mwsc was approached by Mr A Z 's family who required support to complete an 'Appeal' the appeal was completed and sent to Home office with supporting documentation from his employer and his children whom desperately wanted their daddy to stay in the UK. The outcome is still to be decided. "Family of Mr A Z, our English is very poor, we would not have been able to complete the forms our son sent to us to complete without the mwsc charity, we are very grateful" (Mr. Z, Family 2023)



Debt, Housing Issues, Employment

Self-referral

Mr M G needed support to control his £15,000 debt he had approached a 'debt consolidation solutions company' online and had agreed that they would sort all his debts into a payment plan. He was unaware that there was a further £2,600 cost to this agreement.

He approached mwsc office July 2022 to ask if there was anything that could be done to cancel the agreement and support him through this issue. Client owed monies to 7 creditors. Mwsc contacted the debt consolidation company to cancel the agreement, it was pointed out by mwsc that the client's English is poor, and a translator/interpreter had not been provided for the client. The company agreed to release the client. Mwsc contacted all 7 creditors with supporting documents, client authority form, income/expenses doc, covering letter to explain client was a fast-food delivery man and his transport was broken.

Client did not want to shirk his responsibilities he had got into hardship. A payment plan was agreed with all creditor's the last one to agree January 2023. Mr M G brought mwsc a thank you card tea bags, chocolates. "No more bailiffs to deal with and constant telephone calls asking for money, my life was hell, I am really grateful to mwsc I can work my way through my debts now and get back on track". (Mr. M G 2022-23)

Benefits Fraud – Police - Debt

Referral from Early help team

Mr B father of 2 children employed but due to covid he became unemployed, 2020 he was informed by his cousin that he was entitled to furlough payments. Mr. Mrs. B English & IT skills are very poor. Client's female cousin supported client to apply for Furlough payments.

Client and his cousin attended the Job centre with passport ID and supporting documents. Cousin had added her bank details to the claim, client depend on his cousin to inform him at the interview.

Furlough went into payment and cousin sent client 3 payments of £400 from her bank account to clients and then informed the client that furlough was over.

February 2023 client was referred to Mwsc office by early help team, to help him with his benefits as he was experiencing sever debt and rent arrears, client was in low paid job.

Mwsc supported client to claim Universal Credit online to be informed that client had a live application that was being paid monthly opened in 2020.

Mwsc informed benefits that this was a fraudulent claim opened by the cousin and the application was closed. A new claim was opened for client.

Client received letter from benefits to inform him that he owed £23.000 to be paid immediately.

Mwsc reported the crime to the police and received a crime reference number.

Client contacted his cousin she was living in another country she hung up on him. Mwsc supported client with Food Vouchers for Asda also contacting Housing explaining what had happened and asking them to honour the rent and council tax payments to the landlord.

It took 3 months to sort out the benefits and get the family into payments. Eventually the family recovered with benefit payments and Dad got a new job. "I don't know what to say as I thought I could trust my family now I know that's not true. My children were about to be taken into social care, we were about to be made homeless; Thank you to Mwsc for all your help I don't know what would have happened to us without help" (Mr B 2023)



Homeless – Debt – Self Employment – Benefits

Charity referral

Mr. J. S British national 61 years old, suffered heart failure December 2022 lost his self-employed business and his managers position in local B & B March 2023, was asked to vacate his room in the B & B as he could no longer perform his duties. Client was homeless and his application for benefits was rejected.

July 2023 client attended appointment with Mwsc part of the agreed action plan was Mwsc would contact DWP to explain in detail clients' issues, fill in a new benefits application. Client needed support with his social housing application to be allocated a priority listing as he was scheduled to have more heart surgery 2023, Mwsc supported client with benefits appointment, housing benefit & council tax applications and the "Affordability Test". Client received keys to sheltered accommodation flat on the 29th September 2023 benefits went into payment September. Mr J. S. "The system was a nightmare to navigate I could not help myself and was becoming more frustrated which affected my health, A big thank you to Mwsc I would still be couch hoping with no income" (Mr. J. S 2023)

Homeless – Refugee – Racism - Employment

Referral housing team

Mr Y is a Sierra national refugee he arrived in the UK 06/08/2021, he was homeless and using the 'Emergency Sit up service' in Southport. Client's English and IT skills are poor. Client was experiencing racism and feeling very low.

Client was referred to Mwsc 14-02-2023 he was waiting for his 'Refugee status' he is a barber he was offered employment in a barber shop in Liverpool if he could find somewhere to live.

Mwsc contacted Housing options, Bosco house, Leyland house, Excell, Venus's hostel supporting the client to find somewhere to live explaining client had been offered employment.

Mwsc continued to support the client making daily phone calls to agencies. Eventually client received his 'Home office status' and he was offered a room in Liverpool that would be available in 3 weeks.

Mwsc supported client to secure a 3-week emergency accommodation in Southport from a contact until he could go into Liverpool and collect keys to his new accommodation. "I was giving up hope in humanity, I lost everything in my life, thank you mwsc" (Mr. Y 2022)

Homeless - Lithuanian man aged 53

Referral Housing Options

Mr D employed lives with a flat mate and paid rent for the past 10 years. Flat mate passed away August 2023, Mr D was informed by the landlord that the tenancy agreement was not in his name, and he had a month to move out under an eviction notice, as landlord would be increasing the rent.

Sefton Housing options referred Client to Mwsc as client could not access Settled Status share code, he had lost his ID, his passwords telephone number and email address, without this information client could not access emergency accommodation or find a new place to live.

Mwsc was asked to work with client to discover if he had pre-settled status as he had lost all paperwork passwords and codes, as it turned out Mwsc had completed the application 2 years previously and was able to eventually track and log into shared codes.

Housing options was able to upgrade clients' options to hotel until accommodation could be found. Three days later housing options referred client a second time to Mwsc to complete Universal Credit, housing-council tax applications for client. "I would have been homeless if Mwsc had not supported me to sort my life out, Thank you" (Mr. D 2023) Update Clients' application went into payment November 2023



2023 Mwsc has Growing concerns for clients experiencing Online Fraud

Mwsc is in partnership with Hmrc Unique office number "OINF/106873528 We are supporting clients with all aspects of hmrc.

Hmrc Emerging issue in 2023 clients reported they were being fined by Hmrc for Self-Employment & Self-Assessment accounts.

Mwsc contacted Hmrc to discuss the growing number of clients experiencing serious issues clients are being sent huge unpaid penalties and charges for Self-Assessment, Self-Employment accounts even though clients had never opened Self-Employment, Self-Assessment accounts.

Mwsc contacted Hmrc to discuss our concerns, we were told that more and more migrants accounts are being Targeted and Compromised.

During the conversation I asked how this was possible, clients National insurance numbers were being used and if that was happening than the same practise could be used to open benefit fraud online and bank fraud online.

I have selected 3 cases of online Hmrc fraud as case-study.

First client

Online Fraud, Debt, Hmrc high tax code earning's removed from wages.

Word of mouth Referral

Mr V. C. Romanian national arrived in the UK 2014 employed by agricultural factory locally since 2014 poor IT & English skills, client is married with two children.

Received Hmrc letter 22-11-2022 demanding payment of £26,912 in taxes and penalties.

Client arrived in Mwsc office February 2023 extremely agitated as his wages had been reduced up to 90% over a 3-month period his employer was instructed by Hmrc to apply an emergency tax code to take payments for Hmrc until the debt was recovered.

Client experienced financial hardship as he could not pay rent buy fuel to go to work or groceries to feed his family. Client tried to call Hmrc to explain that he had never been Self-Employed and there had been a mistake, unfortunately he was not able to explain himself and nothing changed.

Mwsc contacted employer as a starting point to see if it was an error they may have created.

Next step was to become an agent for the client by filling in a '64-8'. Mwsc called Hmrc with the clients' employment history since 2014 and was informed that Self-Assessments had been opened for the following years, 2016 – 2017, 2017 – 2018, 2018 – 2019, 2019 – 2020, 2020 – 2021, 2021 -2022, 2022 – 2023. Each of the years had to be closed separately. 2022 – 2023 needed to be closed by filling in 'SA832'.

11-04-2023 Mwsc wrote to Hmrc requesting repayment of tax overpayments totalling £5000 as soon as possible.

"I did not have anywhere to go to find help, my employer could not help me, Hmrc could not help I was desperate, I could not pay for rent or even school meals for my children I was totally lost, I will recommend Mwsc to my colleagues I trust them they saved my family and me" (Mr. C. V. 2023)

Hmrc Online Fraud – Debt – Self Employment

Self-Referral

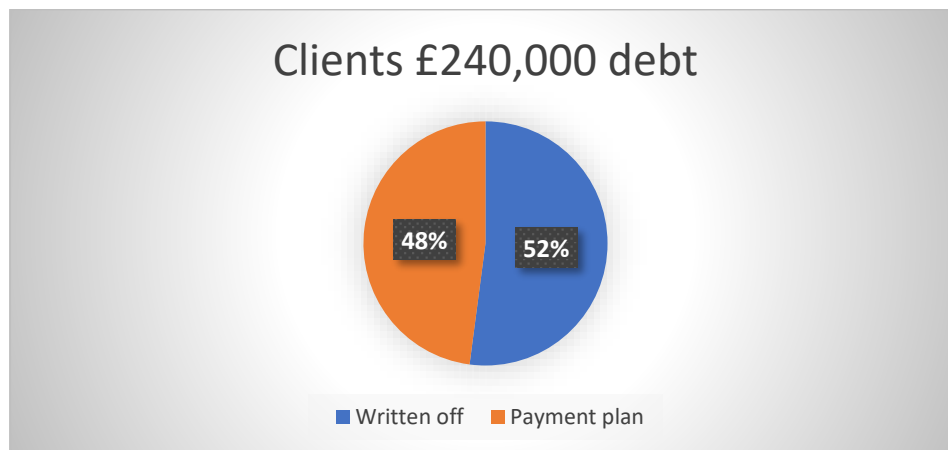
Mrs A D brought a letter she received from HMRC asking for £20,000 as unpaid tax through Self-employment. Mwsc called Hmrc to inform them that my client was never self-employed and only ever had

one employment we provided all of the P60's and bank statements, I explained that this was happening to a number of our clients over the past 10 months, The officer was happy to close down the case and close all outstanding debt, once again Hmrc reaffirmed that there was an unexplained amount of migrants that was experiencing this issue. "I did not know how to sort out this problem I was scared to death to think I owed £20.000 with a limited time to repay, I was unable to sleep, thank you to the caseworkers in Mwsc charity I have my life back without stress" (Mrs A. D 2023)

Settled Status information

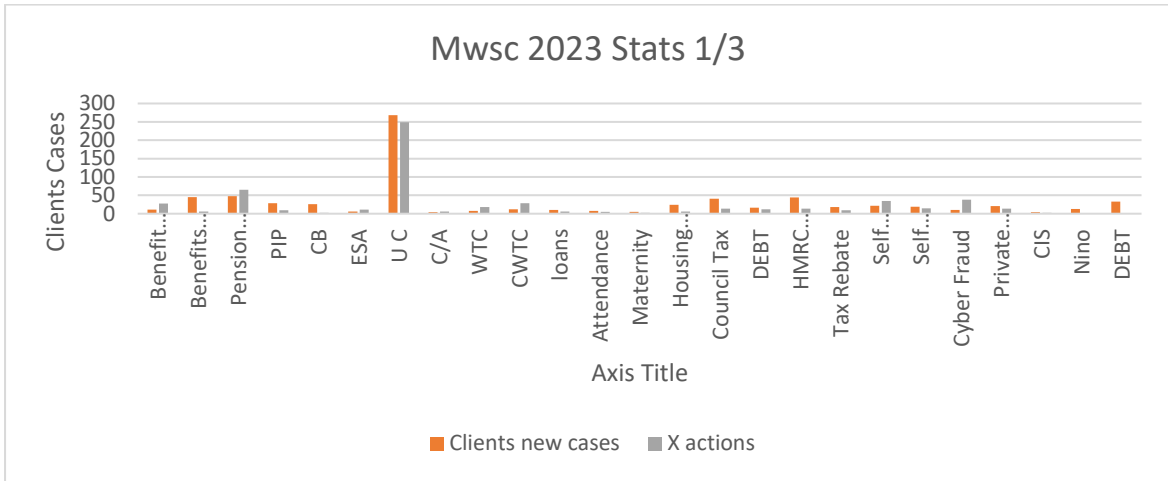
- Original deadline to apply for Pre - Settled Status 1st January 2021 this was extended to 1st July 2021, Mwsc continued completing application's up to 8th August 2023 for family members.
- Clients who received pre-settled status will be entitled to Settled status certificates up to 7th August 2028.
- The rules around the Settled Status are complicated and need careful consideration when supporting clients, Mwsc holds level 1 immigration certificate with Home-Office and is studying for level 2.
- Ukrainians who have entered the UK on Sponsored Visa's are now in their own right Sponsoring family members to the UK.
- Dependant family members can apply for Settled Status with proof of financial documents, NHS letters, or in the case of family member who is sick in native country all medical evidence translated into English by Notary.
- Children are entitled to Settled Status.

Mwsc Clients Debt 2023 pie chart

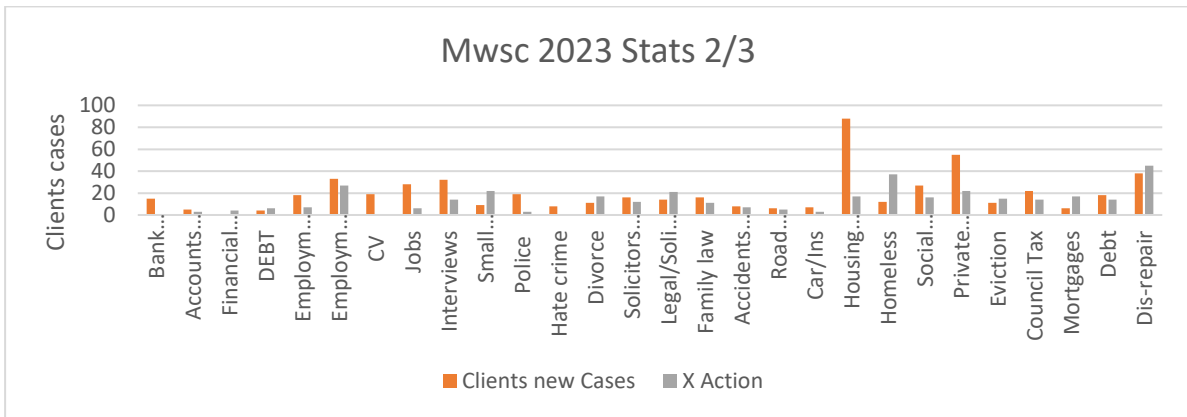




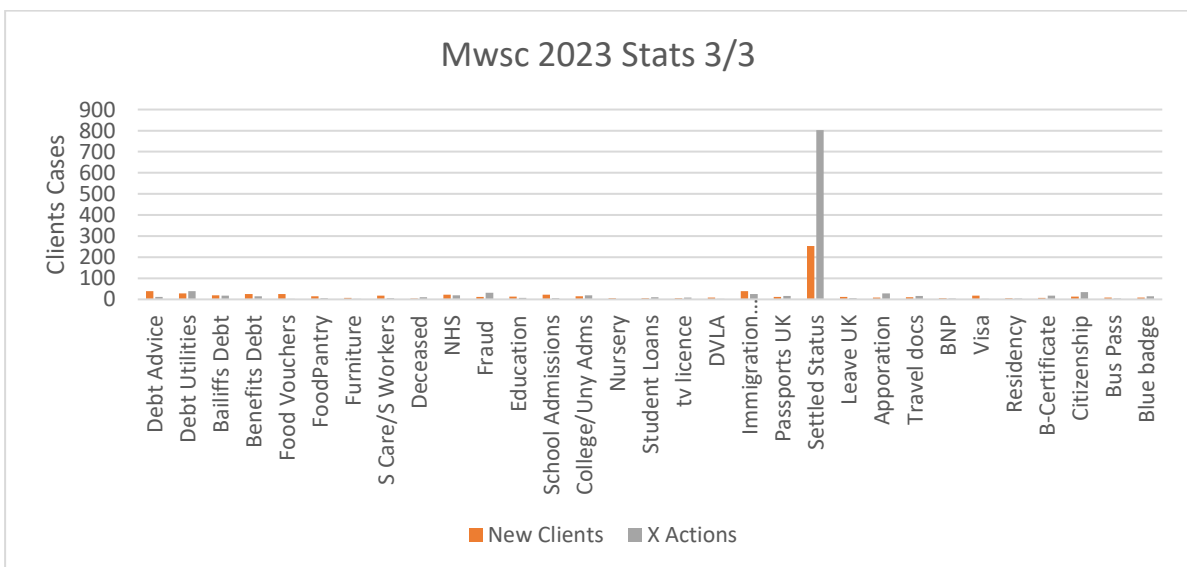
Mwsc Data Graphs



Mwsc



Mwsc





HOUSING REPORT UPDATE



MWSC,
Suite 5, Shakespeare House,
37-39 Shakespeare Street,
Southport,
Merseyside,
PR8 5AB

Shakespeare House,
37-39 Shakespeare Street,
Southport, Merseyside. PR8 5AB.
Email: admin@propertypanda.co.uk
www.propertypanda.co.uk

Report on Housing Issues in the Sefton Migrant Community

For the past 2-years, demand for housing has outstripped the supply of property stock available. As migrants have little in the way of previous references and must comply with UK migrant rules, properties advertised by agencies, tend to demand higher rents from migrants for less decent accommodation due to the need for housing from this community.

Ukrainians do not have the necessary references and are charged a higher premium for deposits, month in advance and rents.

Such ethics within the residential letting sector has left many migrants vulnerable, resulting in them paying overpriced rents and dependent on unfit homes. It is also in my opinion that many migrants are not aware of their rights under the Housing Act 1988, and therefore do not exercise their rights, or complain to landlords and agencies for fear they will be evicted.

Kind Regards,

Madalena Penny
Director

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Year Ended 28th February 2024

**INDEPENDENT EXAMINERS REPORT
To Migrant Workers Sefton Community**

I report to the trustees on my examination of the accounts of Migrant Workers Sefton Community for the year ended 28th February 2024.

Responsibilities and Basis of Report

As the charities trustees of Migrant Workers Sefton Community you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the Migrant Workers Sefton Community accounts as carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I am a member of the Institute of Chartered Accountants in England and Wales and I am bound by the ICAEW Code of Ethics.

Accounts preparation services were provided by Sefton CVS, my employer, and I as examiner have applied the ethical standard to my work.

I have completed my examination. I confirm that no material matters have come to my attention in connection with examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of Migrant Worker Sefton Community as required by section 130 of the Act; or
2. The accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts reached.

Ian Wright FCA
Community Accountant
Sefton Council for Voluntary Service
3rd Floor, Suite 3b, Burlington House, Crosby Road North,
Waterloo, Liverpool, L22 0LG

Signed: *I Wright*

Date: *22nd August 2024*

	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Receipts				
John Moores Foundation	-	5,000	5,000	5,000
Open Philanthropy	-	10,000	10,000	-
Sefton MBC	-	20,000	20,000	10,000
Workers Education Association	-	-	-	8,000
Community Foundation 23 Foundation	-	-	-	2,500
Community Foundation Investment Fund	-	-	-	825
Big Lottery Fund	-	18,720	18,720	10,000
The Albert Hunt Trust	-	-	-	2,000
Abbingdon Global	500	-	500	500
Agbobli Atayi AZ FPC	-	-	-	200
PH Holt Foundation	-	13,000	13,000	13,000
Elizabeth Rathbone Trust	-	3,000	3,000	3,000
Masonic Charitable Foundation (CM)	-	-	-	10,000
Mayor of Sefton Fund	-	-	-	957
Total Receipts	500	69,720	70,220	65,982
Payments				
Rent payable	2,400	-	2,400	2,400
Sessional fees	10	55,338	55,348	55,815
Food Vouchers	300	-	300	757
Travel	427	61	488	450
Computer expenses	138	-	138	282
Furniture	-	-	-	33
Accountancy	156	-	156	125
Insurance	203	-	203	202
Cleaning	-	44	44	75
Postage	-	4	4	42
Stationery	65	98	164	280
Telephone and internet	639	-	639	613
Refreshments	82	-	82	217
Total Payments	4,421	55,545	59,965	61,291
Net Receipts For Period	(3,921)	14,175	10,255	4,691
Net Cash Funds B/F	12,555	18,403	30,961	26,270
Net Cash Funds C/F	8,632	32,578	41,216	30,961

Total	Total
2024	2023
£	£

Monetary Assets

Cash at Bank	40,369	30,453
Cash in hand	847	508
	<u>41,216</u>	<u>30,961</u>

Cash in bank is represented by:

Unrestricted funds	8,627
Sefton MBC	9,827
PH Holt Foundation	3,638
John Moores Foundation	996
Main Grants	17,928
Eleanor Rathbone	200
	<u>41,216</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Chair of Trustees:

Date:

Signed: *E Saunders*

22-8-2024

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Year Ended 28th February 2024

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Chair of Trustees:

Date:

Signed: *E Saunders*

22-8-2024

MIGRANT WORKERS SEFTON COMMUNITY

England & Wales - Charity number 1155318

Accounts



Migrant Workers Sefton Community
Registered Charity 1155318

Office 5
Shakespeare House
37/39 Shakespeare Street
Southport
PR8 5AB
Telephone 01704 514 159
07970084298
Email mwsc@hotmail.co.uk

Annual General Meeting 5:00 (Zoom) Sunday 2 July 2023
7 Hawkshead Street Southport PR9 9HF

This annual report spans the period Of Incorporated Charitable Organization (Mwsc) February 2022 - 2023

Trustees are appointed or reappointed Bi-annually at the Annual General Meeting

Trustee list

Tony Dawson (Councilor) 103 Forest Road Southport PR8 6HY
Eileen Saunders 7 Hawkshead Street Southport PR9 9HF
Krzysztof Szczecina 69 Tulketh St PR8 1AW
Aleksandrs Subotjalo C/O 7 Hawkshead Street Southport PR9 9HF

Public Benefit

The trustees have complied with their duty to have due regard to Charity Commission public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Objectives Summary

- To advise migrant workers of their rights
- To relieve financial hardship among migrant workers and their families in Sefton and surrounding area
- To preserve and protect the health of migrant workers and their dependents
- To advance the education and training of migrant workers

Partnership and Joint Working

The Charity has formal partnership agreements with One Vision Housing Association, Sefton Council, Government departments such as Pension Credit and Child Benefit Agency, 3rd Party Hate Crime reporting Centre & Hmrc, OISC Immigration certificate level 1 home office.

The charity also has good working relations with

- Local Authority - Local Health services - Police & Fire Rescue Service

The Charity has productive links with

- Reputable Recruitment Agency & Local Employers
- The Charity also has productive links with Liverpool Law University and Edge Hill University
- The Charity also has productive links with various solicitors for legal signposting

Summary of Activities

Introduction

MWSC was registered in 2009 and converted into a Charitable Incorporated Organization (CIO) 2014. The charities' main objective is to support international workers and their dependents in Sefton & the surrounding areas. Clients may have been experiencing discrimination, unfair treatment, financial hardship (particularly in the fields of access to employment), housing issues, healthcare issues, welfare entitlements and financial services problems.

- The services provided include translators / interpreters in 7 languages, helpline, one to one appointment, drop – In appointments, legal referrals, letters of merit family Law. All takes place at an office which is open 5/6 days a week.
- Mwsc achieved a 'OISC' Level 1 Immigration Limited to EU Settlement Scheme 12 June 2019 regulation number – N201900029 will be applying for level 2 immigration advice home office
- Mwsc became a National Partner of Neighborly in the collections/delivery of fresh food to be distributed within the community supermarkets involved Aldi, Liddle, and M & S

Our approach is to understand the client's problems, agree to a personalized action plan and support them to achieve their goal.

Key outcomes increased clients income

achieved include enabling clients to claim £3.8 extra income, which includes £3.1 benefits to which they were entitled and £649,000 through employment. 6 clients have successfully made home purchases.

Outcomes	Benefits	£3.570.000	frequently achieved
	Employment	£580.000	
	Extra Income	£74 k	
	Debt Written Off	£24 k	
	Volunteer Value	£39.120 (min wage)	
	TOTAL	£5.870.120	
A reduction in physical health problems	Improved communication skills	Economically better off	

Improved job search skills	Increased ability to budget & pay bills	Knowledge of benefits and entitlements
A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

Positive Outcomes (Theory of change)

Health behavior;	Reduced physical debt, employment stress or sub-standard housing
Attitude and Self -perception:	Reduced debt or domestic violence or inadequate housing, or being taken advantage of or knowing rules-regulation
Knowledge and Skills:	Increased self-confidence, Increased knowledge of benefits, local services
Circumstance:	Increased job-search skills, service users achieve more opportunities, more service users access suitable accommodation, decent employment, in-work benefits, NHS appointments secured

Services	Facilities	Referrals
Office opening 5/6 days a week Translators/Interpreters in 7 languages Helpline Appointments Drop – In – Sessions & Appointments Letters of merit family Law Assessments for accredited ESOL Work certificate 1 Full time, 7 part time staff 4 Volunteer staff Referral system	4 Desks 4 PC's Private interview rooms Telephone and internet access Printing facilities Helpline	Refugee women Probation office Talbot family (Early Help) Sefton Council departments CAB Job center Food banks Various Sefton charities Local schools & Family center's Light for Life, Sefton advocacy Sefton social care & social workers

2022 REPORT

The main issues clients experienced included - Un-Employment – Benefits – Debt – Housing – Brexit Pre-Settled & Settled Status applications

Our Approach in resolving the Immigration Pre-settled & Settled issues was to achieve a certificate in 'Immigration Advice OISC Level 1' enabling Mwsc staff to support clients completing the 'Pre-Settled & Settled Status certificates online including the facial ID process for Gov.uk, assisting clients to create Gov.uk 'Profiles'.

Process put into place during lockdown continued to work well altered were necessary with very little changes as follows

Covid-19 advice & information dealt with immediately or sign-posting clients to 'NHS Guidance', 'Doctors of the world information in Languages.'

Gov.UK online 'Profiles' was an unexpected added process migrants needed to complete to access a legal code. 85% of clients were unaware of the Gov.UK 'Profile' required for Employment or interviews for employment. 90% of clients do not have the English or IT skills to complete this legally required code.

Benefits & Settled Status clients proved to be more difficult to deal with by telephone as clients needed to log into Government online services completing facial ID and uploading documentation. 80% of clients struggled to complete applications due to poor English and IT skills.

Employment advice includes HMRC issues - Furlough, Self-Employment applications and Self-Assessment, Employment & CVs. Arranging interviews with required Gov.Uk codes.

Debt issues are resolved by negotiations with creditors process includes authorities from client combined with income and expenditure sheet for creditor agreeing affordable payment plans, creating workable budgets.

Food vouchers and referrals to local food banks provided to clients who are struggling along with food deliveries. Mwsc uses discretion to allocate supermarket vouchers to clients in desperate critical needs.

Legal & police issues are dealt with on the day by referral or reporting.

The following is a brief snapshot of the work completed 2022

Benefits advice & applications	720 including 165 Advice, 555 successful applications including 295 universal credit applications, including housing & council tax, 15 benefit debt
Legal & Police issues	99 including 18 advice, 60 Legal & Solicitors, 4 hate crime, 16 family law
Housing issues	129 including 40 advice, 11 homeless & 69 Private Landlords, mortgage 7
Debt	110 including 19 Hmrc, 15 Benefits, 35 Utilities, negotiated into manageable payment plans, reduced or removed
Surplus food collections-deliveries	2. tons collected/sorted/delivered from local supermarkets over 208 pickups since March
Employment issues	147 including 43 advice, finding employment for 29 unemployed citizens, 35 CVs, 25 interviews
Immigration & Brexit	733 including 249 advice, 243 settled status applications, 26 naturalization, 11 citizenship, 128 Asylum/Refugees seekers, 2 leave UK

Frequency / times attended activities

Data 2022

Clients	1224 Including 593 new clients
Children	158
Cases	2247
Extra actions	2737
Calls in	1570
Calls out	2538
Female	619
Male	605
Food pickup – Sorted – Delivered	1 Tons

Benefits	Examples
Healthier Behavior	<ul style="list-style-type: none"> • Reduced physical Debt Employment Stress or sub-standard housing • A reduction in physical health problems
Attitude and Self - perception	<ul style="list-style-type: none"> • Reduced Debt or Domestic Violence or inadequate housing, or being taken advantage of or knowing rules-regulation • A greater feeling of self-esteem, self-worth, and value
Enhanced Knowledge and Skills	<ul style="list-style-type: none"> • Increased Self-Confidence • Increased knowledge of benefits, local services • Increased communication skills • Increased ability to budget and pay bills

Improved Circumstances	<ul style="list-style-type: none"> • Economically better off • Increased job-search skills, Service users achieve more opportunities, • More service users access suitable accommodation, decent employment, in-work benefits, NHS appointments • An ability to give something back to the community • Increased ability to report crime & hate crime access police services
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Cases Case studies 2022-2023

Legal, Incarceration, Deportation

Referral Early help team

Mr A Z is 30 a father of two young children who faced deportation due to an altercation at his X partner’s home. His children informed him they received harsh treatment from his X’s new partner, he approached the X and her partner to discuss the issue this led to an altercation.

Client pleaded guilty to hitting the new partner. He is serving a custodial sentence. Mwsc was approached by Mr A Z ‘s family who required support to complete an ‘Appeal’ the appeal was completed and sent to Home office with supporting documentation from his employer and his children whom desperately wanted their daddy to stay in the UK. The outcome is still to be decided. “Family of Mr A Z, our English is very poor, we would not have been able to complete the forms our son sent to us to complete without the mwsc charity, we are very grateful” (Mr Z Family)

Debt, Housing Issues, Employment

Self-referral

Mr M G needed support to control his £15,000 debt he had approached a ‘debt consolidation solutions company’ online and had agreed that they would sort all his debts into a payment plan. He was unaware that there was a further £2,600 cost to this agreement.

He approached mwsc office July 2022 to ask if there was anything that could be done to cancel the agreement and support him through this issue. Client owed monies to 7 creditors. Mwsc contacted the debt consolidation company to cancel the agreement, it was pointed out by mwsc that the client’s English is poor, and a translator/interpreter had not been provided for the client. The company agreed to release the client. Mwsc contacted all 7 creditors with supporting documents, client authority form, income/expenses doc, covering letter to explain client was a fast-food delivery man and his transport was broken.

Client did not want to shirk his responsibilities he had got into hardship. A payment plan was agreed with all creditor’s the last one to agree January 2023. Mr M G brought mwsc a thank you card tea bags, chocolates. “No more bailiffs to deal with and constant telephone calls asking for money, my life was hell, I am really grateful to mwsc I can work my way through my debts now and get back on track”. (Mr M G)

Benefits Fraud – Police - Debt

Referral from Early help team

Mr B father of 2 children employed but due to covid he became unemployed, 2020 he was informed by his cousin that he was entitled to furlough payments. Mr. Mrs. B English & IT skills are very poor. Client's female cousin supported client to apply for Furlough payments.

Client and his cousin attended the Job centre with passport ID and supporting documents. Cousin had added her bank details to the claim, client depend on his cousin to inform him at the interview.

Furlough went into payment and cousin sent client 3 payments of £400 from her bank account to clients and then informed the client that furlough was over.

February 2022 client was referred to Mwsc office by early help team, to help him with his benefits as he was experiencing sever debt and rent arrears, client was in low paid job.

Mwsc supported client to claim Universal Credit online to be informed that client had a live application that was being paid monthly opened in 2020.

Mwsc informed benefits that this was a fraudulent claim opened by the cousin and the application was closed. A new claim was opened for client.

Client received letter from benefits to inform him that he owed £23.000 to be paid immediately.

Mwsc reported the crime to the police and received a crime reference number.

Client contacted his cousin she was living in another country she hung up on him. Mwsc supported client with Food Vouchers for Asda also contacting Housing explaining what had happened and asking them to honour the rent and council tax payments to the landlord.

It took 3 months to sort out the benefits and get the family into payments. Eventually the family recovered with benefit payments and Dad got a new job. "I don't know what to say as I thought I could trust my family now I know that's not true. Thank you to Mwsc for all your help I don't know what would have happened to us without help (Mr B 2022)"

Homeless – Debt – Self Employment – Benefits

Charity referral

Mr. J. S British national 61 years old, suffered heart failure December 2022 lost his self-employed business and his managers position in local B & B March 2023, was asked to vacate his room in the B & B as he could no longer perform his duties. Client was homeless and his application for benefits was rejected.

July 2023 client attended appointment with Mwsc part of the agreed action plan was Mwsc would contact DWP to explain in detail clients' issues, fill in a new benefits application. Client needed support with his social housing application to be allocated a priority listing as he was scheduled to have more heart surgery 2023, Mwsc supported client with benefits appointment, housing benefit & council tax applications and the "Affordability Test". Client received keys to sheltered accommodation flat on the 29th September 2023 benefits went into payment September. Mr J. S. "The system was a nightmare to navigate I could not help myself and was becoming more frustrated which affected my health, A big thank you to Mwsc I would still be couch hoping with no income Mr. J. S 2023)"

Homeless – Refugee – Racism - Employment

Referral housing team

Mr Y is a Sierra national refugee he arrived in the UK 06/08/2021, he was homeless and using the 'Emergency Sit up service' in Southport. Client's English and IT skills are poor. Client was experiencing racism and feeling very low.

Client was referred to Mwsc 14-02-2023 he was waiting for his 'Refugee status' he is a barber he was offered employment in a barber shop in Liverpool if he could find somewhere to live.

Mwsc contacted Housing options, Bosco house, Leyland house, Excell, Venus's hostel supporting the client to find somewhere to live explaining client had been offered employment.

Mwsc continued to support the client making daily phone calls to agencies. Eventually client received his 'Home office status' and he was offered a room in Liverpool that would be available in 3 weeks.

Mwsc supported client to secure a 3-week emergency accommodation in Southport from a contact until he could go into Liverpool and collect keys to his new accommodation. "I was giving up hope in humanity, I lost everything in my life, thank you mwsc (Mr Y 2022)"

Homeless - Lithuanian man aged 53

Referral Housing Options

Mr D employed lives with a flat mate and paid rent for the past 10 years. Flat mate passed away August 2023, Mr D was informed by the landlord that the tenancy agreement was not in his name, and he had a month to move out under an eviction notice, as landlord would be increasing the rent.

Sefton Housing options referred Client to Mwsc as client could not access Settled Status share code, he had lost his ID, his passwords telephone number and email address, without this information client could not access emergency accommodation or find a new place to live.

Mwsc was asked to work with client to discover if he had pre-settled status as he had lost all paperwork passwords and codes, as it turned out Mwsc had completed the application 2 years previously and was able to eventually track and log into shared codes.

Housing options was able to upgrade clients' options to hotel until accommodation could be found. Three days later housing options referred Mwsc to complete Universal Credit application for client.

2023 Mwsc has Growing concerns for clients experiencing Online Fraud

Mwsc is in partnership with Hmrc Unique office number "OINF/106873528 We are supporting clients with all aspects of hmrc.

Hmrc Emerging issue in 2023 clients reported they were being fined by Hmrc for Self-Employment & Self-Assessment accounts.

Mwsc contacted Hmrc to discuss the growing number of clients experiencing serious issues clients are being sent huge unpaid penalties and charges for Self-Assessment, Self-Employment accounts even though clients had never opened Self-Employment, Self-Assessment accounts.

Mwsc contacted Hmrc to discuss our concerns, we were told that more and more migrants accounts are being Targeted and Compromised.

During the conversation I asked how this was possible, clients National insurance numbers were being used and if that was happening then the same practise could be used to open benefit fraud online and bank fraud online.

I have selected 2 cases of online Hmrc fraud as case-study.

Online Fraud, Debt, Hmrc high tax code earning's removed from wages.

Word of mouth Referral

Mr V. C. Romanian national arrived in the UK 2014 employed by agricultural factory locally since 2014 poor IT & English skills, client is married with two children.

Received Hmrc letter 22-11-2022 demanding payment of £26,912 in taxes and penalties.

Client arrived in Mwsc office February 2023 extremely agitated as his wages had been reduced up to 90% over a 3-month period his employer was instructed by Hmrc to apply an emergency tax code to take payments for Hmrc until the debt was recovered.

Client experienced financial hardship as he could not pay rent buy fuel to go to work or groceries to feed his family. Client tried to call Hmrc to explain that he had never been Self-Employed and there had been a mistake, unfortunately he was not able to explain himself and nothing changed.

Mwsc contacted employer as a starting point to see if it was an error they may have created.

Next step was to become an agent for the client by filling in a '64-8'. Mwsc called Hmrc with the clients' employment history since 2014 and was informed that Self-Assessments had been opened for the following years, 2016 – 2017, 2017 – 2018, 2018 – 2019. 2019 – 2020, 2020 – 2021, 2021 -2022, 2022 – 2023. Each of the years had to be closed separately. 2022 – 2023 needed to be closed by filling in 'SA832'.

11-04-2023 Mwsc wrote to Hmrc requesting repayment of tax overpayments totalling £5000 as soon as possible.

"I did not have anywhere to go to find help, my employer could not help me, Hmrc could not help I was desperate, I could not pay for rent or even school meals for my children I was totally lost, I will recommend Mwsc to my colleagues I trust them they saved my family and me" (Mr. C. V. 2023)

Hmrc Online Fraud – Debt – Self Employment

Self-Referral

Mrs A D brought a letter she received from HMRC asking for £20,000 as unpaid tax through Self-employment. Mwsc called Hmrc to inform them that my client was never self employed and only ever had one employment we provided all of the P60's and bank statements, I explained that this was happening to a number of our clients over the past 10 months, The officer was happy to close down the case and close all outstanding debt, once again Hmrc reaffirmed that there was an unexplained amount of migrants that was experiencing this issue. "I did not know how to sort out this problem I was scared to death to think I owed £20.000 with a limited time to repay, I was unable to sleep, thank you to the case-workers in Mwsc charity I have my life back without stress" (Mrs A. D 2023) Settled Status information.

Settled Status information

Original deadline to apply for Pre - Settled Status 1st January 2021 this was extended to 1st July 2021, Mwsc continued completing application's up to 8th August 2023 for family members.

Clients who received pre-settled status will be entitled to Settled status certificates up to 7th August 2028.

The rules around the Settled Status are complicated and need careful consideration when supporting clients, Mwsc holds level 1 immigration certificate with Home-Office and is studying for level 2.

Ukrainians who have entered the UK on Sponsored Visa's are now in their own right Sponsoring family members to the UK.

Dependant family members can apply for Settled Status with proof of financial documents, NHS letters, or in the case of family member who is sick in native country all medical evidence translated into English by Notary.

Children are entitled to Settled Status.

Conclusion

It is difficult for people who have no English or IT skills to be able to access service providers for basic help that is needed day to day, especially in times of Covid-19. However, with the help and support that we can offer to our clients through translation, interpretation, completing applications or applying to service providers on their behalf. They know that they have a safe place to turn to for all the help that they need.

Mwsc signpost, make appointments and accompany clients to other professional bodies when needed, including, family law solicitors Moorcroft's', Accidents in work & employment law solicitors, Service providers.

Overview Southport Migrants

There is a large population of Migrant workers in Sefton. The charity has seen an explosion of growth, today there are around 8,000-10,000 Nationals alone, in Southport.

Many migrants struggle to communicate in English, they do not know about UK laws on overcrowding, disrepair, or harassment.

In some cases, the employer also provides their accommodation or has links with the landlord, migrants are at risk from exploitative or unscrupulous landlords and employers.

Transience in employment and housing makes finding out about rights and options difficult. Migrants may fail to comply with the law, accidentally due to cultural differences. Many are afraid of contact with anyone they see as representing 'the authorities' due to cultural difference.

Migrants may also rely for information and guidance on people who have an interest in keeping them uninformed about their rights and options in the UK or on people who simply do not know.

Migrants may be subject to discrimination in many areas of their lives, including exploitation, racial harassment, and attacks.

While there are currently Statutory service providers for advice, migrants find it hard to engage with these agencies as 80% have little or no command of English. Translators/Interpreters are not always available to service providers mainly due to the costs involved.

Mwsc is staffed by both English and migrant sessional/volunteer workers, who have used the service, a mix which has proved very effective as it allows the case worker to speak with the client in their native language.

The charity secured premises in 2015 paying a yearly rent.

Significant Outcomes

- Community cohesion positively impacted upon, as various citizens mixed from a range of cultures
- Social support was very evident as clients and volunteers work together in positive ways

The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.

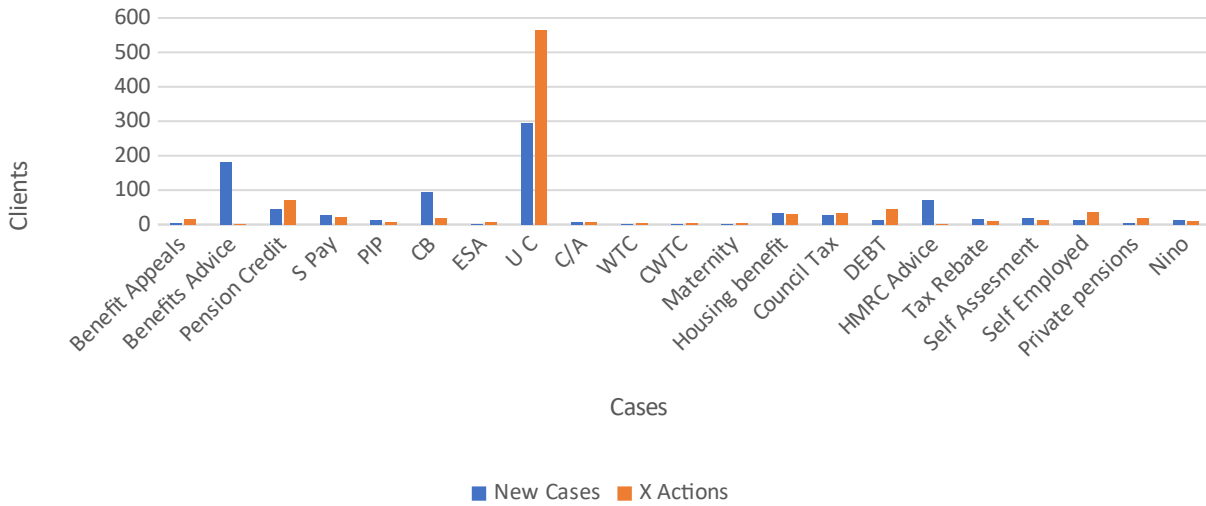
Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities.

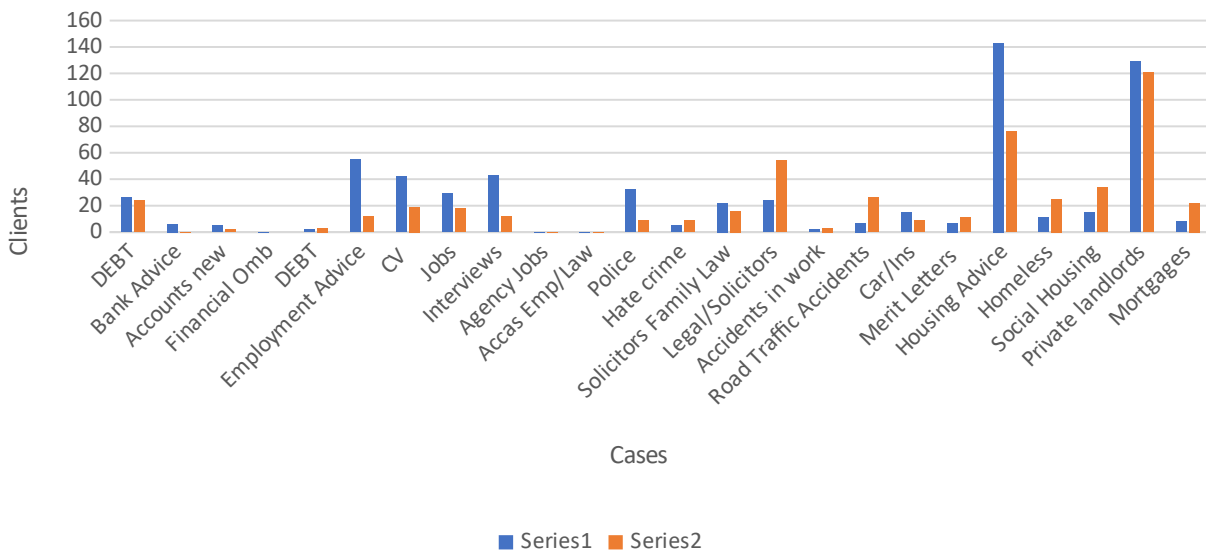
Benefits & employment income breakdown

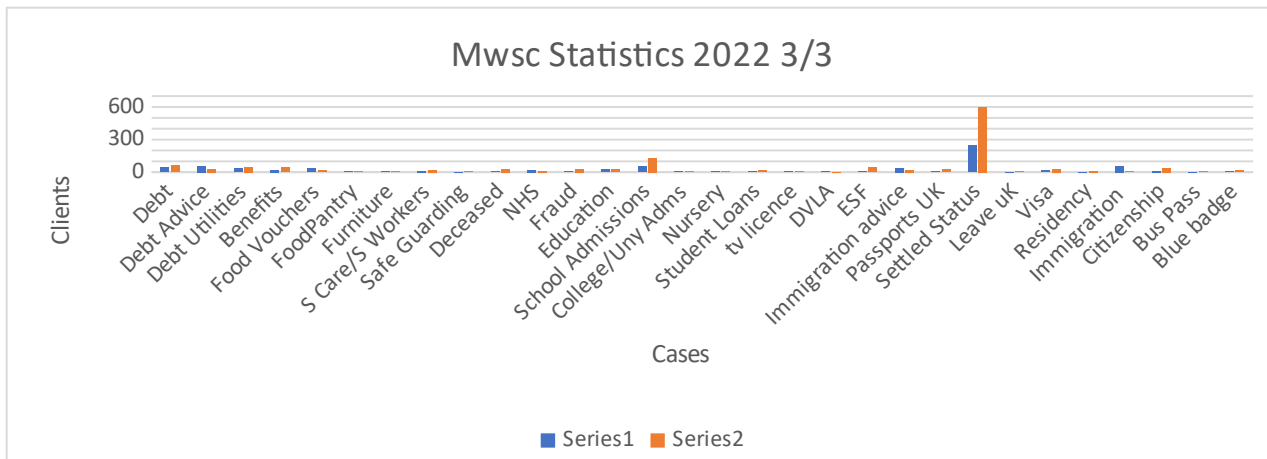
Benefit	Clients	Amount
Pension Credit £600 avg	x 45	£324.000
State Pension £200 avg	x 27	£64.800
Carer's £250 avg	x 7	£21.000
PIP £400 avg	x 15	£72.000
Universal Credit £750 avg	x 295	£2.655.000
Working tax C £600 avg	x 3	£21.600
Child Tax C = £600 avg	x 3	£21.000
Child Benefit £95	x 95	£108.000
Housing Benefit £500 avg	x 34	£204.000
Attendance allowance £250	x 4	£12.000
Council Tax £120 avg	x 11	£15.800
Benefits Total		£3.570.000
Employment full time	X 29	£580.000
TOTAL		£4.150.000

Mwsc Statistics 2022 1/3



Mwsc Statistics 2022 2/3





Mwsc Challenges included

- completing registration forms for telephone clients
- Counting indirect clients and children
- When clients have received ‘Settled Status’ certificates they falsely believe that they do not have to take any further actions, which is incorrect. The ‘Settled Status’ certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems
- Understaffed

Ratio

Male	52%
Female	48%

Achievements Included the engagement of the migrant community

A8	EU	Other clients include	Asylum Seekers & Refugees
<ul style="list-style-type: none"> • Czech Republic • Estonia • Hungary • Latvia 	<ul style="list-style-type: none"> • Lithuania. • Poland. • Slovakia. • Slovenia. 	<ul style="list-style-type: none"> • Ukraine • Russian • African 	<ul style="list-style-type: none"> • Asian • Afghanistan • Iran

- 2019 Achieved ‘Immigration Advice OISC Level 1’
- World cake integration day event took place on the 29th of April 2017 at the Salvation Army Centre this was attended by 350 attendees (volunteers, migrants, the MP, the Mayor, councilors, and representatives of various organizations). The event was in collaboration with Edgehill Media University department and Sefton Council.
- Completion of key words into 5 languages, supporting children Early Years Project Sefton education department
- January 2017 The charity achieved the Star Standard, a quality assurance scheme for the voluntary sector on Merseyside.
- March 2017 awarded a ‘Highly Commended status’ Illegal money lending team
- Mwsc is a 3rd party reporting center for Merseyside police
- Members of Sefton operation’s town hall committee
- Loan shark video in partnership with Sefton Council <https://vimeo.com/161895506>

- June 2017 Included in the publication 'Guidance booklet offering support to practitioners about ways to promote their practice' developed by School Readiness Service in collaboration with other professionals and Ofsted registered Early Years providers Sefton Council>The charity translated 'Key Words' needed for this project in 4 languages, the project target was Sefton and will be rolled throughout Merseyside if proved successful
- Working in collaboration with Merseyside Community Foundation providing clients for the magazine article in Vital Signs 2019-20 Community Foundation for Merseyside invited Year Third Sector Trends Study. Study shows how the structure and dynamics of the third sector responds to political, social, and economic change.

Significant Outcomes

- Community cohesion positively impacted upon, as various citizens mixed from a range of cultures
- Social support was very evident as clients and volunteers work together in positive ways

The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.

Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities.

Funding grants

- High Sheriffs Trust
- Community Champions Fund
- The FPC Foundation
- ESF Workers Education
- P H. Holts Foundation
- Sefton Council
- Global Abingdon
- Mayors Fund
- Albert Hunt
- Eleanor Rathbone
- Lottory
- John Moores Foundation
- CF 23 Foundation
- Community foundation investment fund
- Masonic Charitable foundation
- Open Philanthropy

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Period Ended 28th February 2023

**INDEPENDENT EXAMINERS REPORT
To Migrant Workers Sefton Community**

I report to the trustees on my examination of the accounts of Migrant Workers Sefton Community for the year ended 28th February 2023.

Responsibilities and Basis of Report

As the charities trustees of Migrant Workers Sefton Community accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I am a member of the AAT and I am bound by the code of ethics issued by FRC's Revised Ethical Standard 2016.

Accounts preparation services were provided by Sefton CVS, my employer, and I as examiner have applied the ethical standard to my work.

I have completed my examination. I confirm that no material matters have come to my attention in connection with examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of Migrant Worker Sefton Community as required by section 130 of the Act; or
2. The accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts reached.

Anthony Deegan MAAT, MICB, Pm.Dip
Finance Manager
Sefton Council for Voluntary Service
3rd Floor, Suite 3b, Burlington House, Crosby Road North,
Waterloo, Liverpool, L22 0LG

Signed: 

Date: 9/10/23

	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2,022 £
Receipts				
John Moores Foundation	-	5,000	5,000	-
The FPC Foundation	-	-	-	2,500
Sefton CVS	-	-	-	2,499
High Sheriffs Trust	-	-	-	2,500
Barrow Cadbury Grant	-	-	-	200
Sefton MBC	-	10,000	10,000	17,000
Workers Education Association	-	8,000	8,000	18,125
Community Foundation 23 Foundation	2,500	-	2,500	-
Community Foundation Investment Fund	-	825	825	-
Big Lottery Fund	-	10,000	10,000	10,000
Sefton Carers Centre	-	-	-	4,368
The Albert Hunt Trust	-	2,000	2,000	-
Abbingdon Global	500	-	500	-
Agbobli Atayi AZ FPC	200	-	200	-
PH Holt Foundation	-	13,000	13,000	13,000
Elizabeth Rathbone Trust	-	3,000	3,000	-
Masonic Charitable Foundation (CM)	-	10,000	10,000	-
Mayor of Sefton Fund	957	-	957	-
Total Receipts	4,157	61,825	65,982	70,192
Payments				
Rent payable	2,400	-	2,400	-
Social care agreements	-	-	-	-
Sessional fees	6,281	49,534	55,815	72,821
Sefton Carers Centre	-	-	-	3,432
Salaries	-	-	-	3,945
Pension contributions	-	-	-	-
Food Vouchers	-	757	757	300
Training	-	-	-	260
Travel	450	-	450	397
Computer expenses	10	272	282	632
Repairs and maintenance	-	-	-	6
Furniture	-	33	33	213
IT software	-	-	-	96
Accountancy	125	-	125	125
Payroll processing	-	-	-	-
Insurance	-	202	202	202
Cleaning	-	75	75	85
Postage	32	10	42	33
Stationery	42	238	280	249
Telephone and internet	144	469	613	461
Refreshments	45	172	217	148
Volunteer gifts	-	-	-	90
rounding	-	-	-	(2)
Total Payments	9,529	51,762	61,291	83,493
Net Receipts For Period	(5,372)	10,063	4,691	(13,301)
Net Cash Funds B/F	17,930	8,340	26,270	39,571
Net Cash Funds C/F	12,555	18,403	30,961	26,270

	Total 2023 £	Total 2022 £
Monetary Assets		
Cash at Bank	30,453	27,620
Cash in hand	508	(1,350)
	<u>30,961</u>	<u>26,270</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Cash in bank is represented by:

Unrestricted funds	12,555
Barrow Cadbury Grant	1
Sefton MBC	299
Community Foundation Investment Fund	68
PH Holt Foundation	2,164
LCR 4	1
Main Grants	5,034
High Sheriffs Trust	1
FPC	0
Masonic Charitable Foundation (CM)	10,000
The Albert Hunt Trust	838
	<u>30,961</u>

Chair of Trustees:

Date:

Signed: Eileen Saunders

9/10/23

JMF - Feedback Form

Person completing the form

- Name Eileen Saunders
 - Position held Trustee Manager
 - Contact telephone number 07970084298
 - Contact email address Eileen.bennett2@live.co.uk
-

Financial summary

- Total project cost £5000
 - Total JMF contribution £5000
 - Amount spent £5000
-

Monitoring feedback

- What did you hope to do with the grant?

Offer regular weekly drop-in sessions to refugees-migrants-asylum seekers enabling them to attend a safe place where they can get support to access statutory services including HMRC, Benefits, Housing, Home office, NHS, Police.

Supporting clients with employment issues including CVs and preparing them for work interviews

- Summary of Activities

Introduction

MWSC was registered in 2009 and converted into a Charitable Incorporated Organization (CIO) 2014. The charities' main objective is to support international workers and their dependents in Sefton & the surrounding areas. Clients may have been experiencing discrimination, unfair treatment, financial hardship (particularly in the fields of access to employment), housing issues, healthcare issues, welfare entitlements and financial services problems.

Services provided include translators / interpreters in 7 languages, helpline, one to one appointment, drop – In – sessions, legal referrals, letters of merit family Law. The work takes place in Mwsc office which is open 5/6 days a week. Case workers will escort vulnerable clients to appointments.

Our approach is to understand the client's problems, agree to a personalized action plan and support them to achieve their goal.

Key outcomes achieved include enabling clients to claim £3.8 extra income, which includes £3.1 benefits to which they were entitled and £649,000 through employment. 6 clients have successfully made home purchases.

Increased income		Debts	
Benefits	£3.1 m	Written off debt	£24 k
Extra Income	£74 k	Debt payment plan	£115.000
Employment	£649.000		
Grand Total	£3.8 m		
Volunteers Value	£39.120 (min wage)		

Outcomes frequently achieved

A reduction in physical health problems	Improved communication skills	Economically better off
Improved job search skills	Increased ability to budget & pay bills	Knowledge of benefits and entitlements
A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

Positive Outcomes (Theory of change)

Health behavior;	Reduced physical debt, employment stress or sub-standard housing
Attitude and Self -perception:	Reduced debt or domestic violence or inadequate housing, or being taken advantage of or knowing rules-regulation
Knowledge and Skills:	Increased self-confidence, Increased knowledge of benefits, local services
Circumstance:	Increased job-search skills, service users achieve more opportunities, more service users access suitable accommodation, decent employment, in-work benefits, NHS appointments secured

Services

Facilities

Referrals

Office opening 5/6 days a week Translators/Interpreters in 7 languages Helpline Appointments Drop – In – Sessions Letters of merit family Law Assessments for accredited ESOL Work certificate 1 Full time, 7 part time staff 4 Volunteer staff, Referral system	4 Desks 4 PC's Private interview rooms Telephone and internet access Printing facilities Helpline	Refugee women Probation office Talbot family (Early Help) Sefton Council departments CAB Job center Food banks Various Sefton charities Local schools & Family center's Light for Life, Sefton advocacy Sefton social care & social workers
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Benefits of funded activities / project for the people involved

Our Approach

- in resolving the Immigration Pre-settled & Settled issues was to achieve a certificate in 'Immigration Advice OISC Level 1' enabling Mwsc staff to support clients completing the 'Pre-Settled & Settled Status certificates online including the facial ID process for Gov.uk, assisting clients to create Gov.uk 'Profiles' enabling clients to view the legal codes. **Gov.UK online 'Profiles'** was an unexpected added process migrants needed to complete to access a legal code. 85% of clients were unaware of the Gov.UK 'Profile' required for Employment or interviews for employment. 80% of clients do not have the IT skills to complete this legally required code.
- Mwsc is currently engaged in studying for the level 2 'Immigration Advice OISC Level 2' the cost of the study course & exams
- **Benefits & Settled Status** clients proved to be more difficult to deal with by telephone as clients needed to log into Government online services completing facial ID and uploading documentation. 80% of clients struggled to complete applications due to poor English and IT skills.
- **Employment** advice includes HMRC issues - Self-Employment applications completing Self-Assessment, Employment & CVs. Arranging interviews with required Gov.Uk codes.

Debt issues are resolved by negotiations with creditors process includes authorities from client combined with income and expenditure sheet for creditor agreeing affordable payment plans, creating workable budgets.

- **Food vouchers** and referrals to local food banks provided to clients who are struggling along with food deliveries. Mwsc uses discretion to allocate supermarket vouchers to clients in desperate critical needs.
- **Legal & police** issues are dealt with on the day by referral or reporting.

The following is a brief snapshot of the work completed 2022

Benefits advice & applications	720 including 165 Advice, 555 successful applications including 295 universal credit applications, including housing & council tax, 15 benefit debt
Legal & Police issues	99 including 18 advice, 60 Legal & Solicitors, 4 hate crime, 16 family law
Housing issues	129 including 40 advice, 11 homeless & 69 Private Landlords, mortgage 7
Debt	110 including 19 Hmrc, 15 Benefits, 35 Utilities, negotiated into manageable payment plans, reduced or removed
Surplus food collections-deliveries	2. tons collected/sorted/delivered from local supermarkets over 208 pickups since March
Employment issues	147 including 43 advice, finding employment for 29 unemployed citizens, 35 CVs, 25 interviews
Immigration & Brexit	733 including 249 advice, 243 settled status applications, 26 naturalization, 11 citizenship, 128 Asylum/Refugees seekers, 2 leave UK

Frequency / times attended activities

Data 2022

Clients	1224 Including 593 new clients
Children	158
Cases	2247
Extra actions	2737
Calls in	1570
Calls out	2538
Female	619
Male	605
Food pickup – Sorted – Delivered	1 Tons

How did you measure the benefits?

Ratio

Male	52%
Female	48%

Achievements:

Achievements Included the engagement of the migrant community

A8 <ul style="list-style-type: none"> • Czech Republic • Estonia 	EU <ul style="list-style-type: none"> • Lithuania. • Poland. 	Other clients include <ul style="list-style-type: none"> • Ukraine • Russian 	Asylum Seekers & Refugees <ul style="list-style-type: none"> • Asian • Afghanistan
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<ul style="list-style-type: none"> • Hungary • Latvia 	<ul style="list-style-type: none"> • Slovakia. • Slovenia. 	<ul style="list-style-type: none"> • African 	<ul style="list-style-type: none"> • Iran
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- 2019 Achieved 'Immigration Advice OISC Level 1'
- World cake integration day event took place on the 29th of April 2017 at the Salvation Army Centre this was attended by 350 attendees (volunteers, migrants, the MP, the Mayor, councilors, and representatives of various organizations). The event was in collaboration with Edgehill Media University department and Sefton Council.
- Mwsc is a 3rd party reporting center for Merseyside police
- Members of Sefton operation's town hall committee
- Loan shark video in partnership with Sefton Council <https://vimeo.com/161895506>
- June 2017 Included in the publication 'Guidance booklet offering support to practitioners about ways to promote their practice' developed by School Readiness Service in collaboration with other professionals and Ofsted registered Early Years providers Sefton Council>The charity translated 'Key Words' needed for this project in 4 languages, the project target was Sefton and will be rolled throughout Merseyside if proved successful.
- Working in collaboration with Merseyside Community Foundation providing clients for the magazine article in Vital Signs 2019-20 Community Foundation for Merseyside invited Year Third Sector Trends Study. Study shows how the structure and dynamics of the third sector responds to political, social and economic change.

Significant Outcomes

- Community cohesion positively impacted upon, as various citizens mixed from a range of cultures
- Social support was very evident as clients and volunteers work together in positive ways

The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.

Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities.

Benefits & employment income breakdown

Benefit	Clients	Amount
Pension Credit £600 avg	x 45	£324.000
State Pension £200 avg	x 27	£64.800
Carer's £250 avg	x 7	£21.000
PIP £400 avg	x 15	£72.000
Universal Credit £750 avg	x 295	£2.655.000
Working tax C £600 avg	x 3	£21.600
Child Tax C = £600 avg	x 3	£21.000
Child Benefit £95	x 95	£108.000
Housing Benefit £500 avg	x 34	£204.000
Attendance allowance £250	x 4	£12.000

Council Tax £120 avg	x 11	£15.800
Benefits Total		£3.570.000
Employment full time	X 29	£580.000
TOTAL		£4.150.000

Organisational development challenges [Mwsc Challenges](#) included

- completing registration forms for telephone clients due to language barriers
- Counting indirect clients and children
- When clients have received 'Settled Status' certificates they falsely believe that they do not have to take any further actions, which is incorrect. The 'Settled Status' certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems.
- Understaffed

[Funding Grants 2022](#)

P H Holts	£13.000
Sefton Council	£10.000
Global Abingdon	£500.00
Mayor's fund	£957
Albert Hunt	£2.000
Elanor Rathbone	£3.000
Lottery	£10.000
John Moores foundation	£5.000
CF 23 Foundation	£2.500
Workers Education	£8,000
Community foundation investment fund	£825
Masonic Charitable foundation	£10.000

- How will the work continue?

Mwsc will continue to apply for funding grants as long as there is a need for projects to support BAME clients and family members.

Beneficiary demographics

- Number direct beneficiaries reached face to face clients 158 children Indirect family members have not been counted.
- BAME beneficiaries 98% of clients
- LGBTQ beneficiaries clients are not asked about persuasion
- Disabled beneficiaries clients attend appointments in wheel chairs or with disabilities
- Other disadvantaged minority I am unsure of this question

Expenditure breakdown

- Item cost vs actual cost breakdown

Item	Amount £
Sessional fees £13 x 28 hours weekly	£364
!0% running costs	£473
Total	
	£5205

Case Studies

- Please provide one or two case studies highlight how your services / activities have benefitted people that you support/work with

Case studies 2022-2023

Legal, incarceration, deportation

Mr A Z is 30 a father of two young children who faced deportation due to an altercation at his X partners home. His children informed him they received harsh treatment from his X's new partner, he approached the X and her partner to discuss the issue this led to an altercation.

Client pleaded guilty to hitting the new partner. He is serving a custodial sentence. Mwsc was approached by Mr A Z 's family who required support to complete an 'Appeal' the appeal was completed and sent to Home office with supporting documentation from his employer and his children whom desperately wanted their daddy to stay in the UK. The outcome is still to be

decided. "Family of Mr A Z, our English is very poor, we would not have been able to complete the forms our son sent to us to complete without the mwsc charity, we are very grateful" (Mr Z & Family 2022)

Debt, housing issues, Employment

Mr M G needed support to control his £15,000 debt he had approached a 'debt consolidation solutions company' online and had agreed that they would sort all of his debts into a payment plan. He was unaware that there was a further £2,600 cost to this agreement. He approached mwsc office July 2022 to ask if there was anything that could be done to cancel the agreement and support him through this issue. Client owed monies to 7 creditors. Mwsc contacted the debt consolidation company to cancel the agreement, it was pointed out that the client's English is poor and a translator/interpreter had not been provided for the client. The company agreed to release the client. Mwsc contacted all 7 creditors with supporting documents, client authority form, income/expenses doc, covering letter to explain client was a fast food delivery man and his transport was broken.

Client did not want to shirk his responsibilities he had got into hardship. A payment plan was agreed with all creditor's the last one to agree January 2023. Mr M G brought mwsc a thank you card tea bags, chocolates. "No more bailiffs to deal with and constant telephone calls asking for money, my life was hell, I am really grateful to mwsc I can work my way through my debts now and get back on track". (Mr M G 2022)

Benefits Fraud-Police

Referral from Early help team

Mr B father of 2 children employed but due to covid he became unemployed, 2020 he was informed by his cousin that he was entitled to furlough payments. Mr. Mrs. B English & IT skills are very poor. Client's female cousin supported client to apply for Furlough payments.

Client and his cousin attended the Job centre with passport ID and supporting documents. Cousin had added her bank details to the claim.

Furlough went into payment and cousin sent client 3 payments of £400 from her bank account to clients and then informed the client that furlough was over.

February 2022 client was referred to Mwsc office to help him with his benefits as he was experiencing sever debt and rent arrears.

Mwsc supported client to claim Universal Credit online to be informed that client had a live application that was being paid monthly opened in 2020.

Mwsc informed benefits that this was a fraudulent claim opened by the cousin and the application was closed. A new claim was opened for client.

Client received letter from benefits to inform him that he owed £23.000.

Mwsc reported the crime to the police and received a crime reference number.

Client contacted his cousin she was living in another country she hung up on him. Mwsc supported client with Food Vouchers for Asda also contacting Housing explaining what had happened and asking them to honour the rent and council tax payments to the landlord.

It took 3 months to sort out the benefits and get the family into payments. Eventually the family recovered with benefit payments and Dad got a new job. "I don't know what to say as I thought I could trust my family now I know that's not true. Thank you to Mwsc for all your help I don't know what would have happened to us without help (Mr B 2022)".

Referral housing team

Mr Y is a Sierra national refugee he arrived in the UK 06/08/2021, he was homeless and using the 'Emergency Sit up service' in Southport. Client's English and IT skills are poor. Client was experiencing racism and feeling very low.

Client was referred to Mwsc 14-02-2023 he was waiting for his 'Refugee status' he is a barber he was offered employment in a barber shop in Liverpool if he could find somewhere to live.

Mwsc contacted Housing options, Bosco house, Leyland house, Excell, Venus hostel supporting the client to find somewhere to live explaining client had been offered employment.

Mwsc continued to support the client making daily phone calls to agencies. Eventually client received his 'Home office status' and he was offered a room in Liverpool that would be available in 3 weeks.

Mwsc supported client to secure a 3-week emergency accommodation in Southport from a contact until he could go into Liverpool and collect keys to his new accommodation. "I was giving up hope in humanity, I lost everything in my life, thank you mwsc" (Mr Y 2022)

- If you'd like to upload photos please do so under the 'files' tab
- Do you give your consent to JMF to use case study examples? NB *Info is not often used publicly.* YES

HOUSING REPORT UPDATE



Shakespeare House,
37-39 Shakespeare Street,
Southport, Merseyside. PR8 5AB.
Email: admin@propertypanda.co.uk
www.propertypanda.co.uk

MWSC,
Suite 5, Shakespeare House,
37-39 Shakespeare Street,
Southport,
Merseyside,
PR8 5AB

Report on Housing Issues in the Sefton Migrant Community

For the past 2-years, demand for housing has outstripped the supply of property stock available. As migrants have little in the way of previous references and must comply with UK migrant rules, properties advertised by agencies, tend to demand higher rents from migrants for less decent accommodation due to the need for housing from this community.

Such ethics within the residential letting sector has left many migrants vulnerable, resulting in them paying overpriced rents and dependent on unfit homes. It is also in my opinion that many migrants are not aware of their rights under the Housing Act 1988, and therefore do not exercise their rights, or complain to landlords and agencies for fear they will be evicted.

Kind Regards,

Madalena Penny
Director

MIGRANT WORKERS SEFTON COMMUNITY

England & Wales - Charity number 1155318

Accounts

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Period Ended 28th February 2022

**INDEPENDENT EXAMINERS REPORT
To Migrant Workers Sefton Community**

I report to the trustees on my examination of the accounts of Migrant Workers Sefton Community for the year ended 28th February 2022.

Responsibilities and Basis of Report

As the charities trustees of Migrant Workers Sefton Community accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I am a member of the AAT and I am bound by the code of ethics issued by FRC's Revised Ethical Standard 2016.

Accounts preparation services were provided by Sefton CVS, my employer, and I as examiner have applied the ethical standard to my work.

I have completed my examination. I confirm that no material matters have come to my attention in connection with examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of Migrant Worker Sefton Community as required by section 130 of the Act; or
2. The accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts reached.

Anthony Deegan MAAT, MICB, Pm.Dip
Finance Manager
Sefton Council for Voluntary Service
3rd Floor, Suite 3b, Burlington House, Crosby Road North,
Waterloo, Liverpool, L22 0LG

Signed: Date:

	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Receipts				
John Moores Foundation	-	-	-	4,000
The FPC Foundation	-	2,500	2,500	-
Sefton CVS	-	2,499	2,499	-
High Sheriffs Trust	-	2,500	2,500	-
Barrow Cadbury Grant	-	200	200	12,800
Sefton MBC	-	17,000	17,000	17,289
Workers Education Association	-	18,125	18,125	9,187
Community Foundation (LCR 1 and LCR3)	-	-	-	9,436
Big Lottery Fund	-	10,000	10,000	-
Sefton Carers Centre	4,368	-	4,368	12,168
Groundwork	-	-	-	1,000
Neighbourhood Community Fund	-	-	-	400
PH Holt Foundation	-	13,000	13,000	-
Refunds	-	-	-	390
National Lottery Fund 2	-	-	-	8,923
National Lottery Fund 4	-	-	-	9,152
Total Receipts	4,368	65,824	70,192	84,745
Payments				
Rent payable	-	-	-	4,800
Social care agreements	-	-	-	12,168
Sessional fees	3,138	69,683	72,821	39,103
Sefton Carers Centre	3,432	-	3,432	-
Salaries	-	3,945	3,945	23,833
Pension contributions	-	-	-	1,715
Covid food vouchers	300	-	300	856
Training	-	260	260	-
Travel	-	397	397	462
Computer expenses	330	302	632	469
Repairs and maintenance	-	6	6	38
Furniture	30	183	213	-
IT software	-	96	96	96
Accountancy	125	-	125	125
Payroll processing	-	-	-	68
Insurance	202	-	202	202
Cleaning	-	85	85	22
Postage	-	33	33	23
Stationery	15	234	249	140
Telephone and internet	-	461	461	398
Refreshments	-	148	148	20
Volunteer gifts	-	90	90	-
Total Payments	7,572	75,921	83,493	84,538
Net Receipts For Period	(3,204)	(10,097)	(13,301)	207
Net Cash Funds B/F	21,134	18,437	39,571	39,364
Net Cash Funds C/F	17,930	8,340	26,270	39,571

	Total 2022 £	Total 2021 £
Monetary Assets		
Cash at Bank	27,620	39,364
Cash in hand	(1,350)	-
	<u>26,270</u>	<u>39,364</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Cash in bank is represented by:

Unrestricted funds	17,927
John Moores Foundation	43
Barrow Cadbury Grant	141
Sefton MBC	1,435
Workers Education Association	610
Community Foundation (LCR 1 and LCR3)	86
National Lottery Community Fund 4	122
PH Holt Foundation	2,477
Community Champions Grant	29
Main Grants	2,980
High Sheriffs Trust	220
FPC	200
	<u>26,270</u>

Chair of Trustees:

Date:

Signed:



Migrant Workers Sefton Community
Registered Charity 1155318

Office 5
Shakespeare House
37/39 Shakespeare Street
Southport
PR8 5AB
Telephone 01704 514 159
07970084298
Email mwsc@hotmail.co.uk

**Annual General Meeting 5:00 (Zoom) Sunday 1 July 2022
7 Hawkshead Street Southport PR9 9HF**

**This annual report spans the period Of Incorporated Charitable Organization
(Mwsc) February 2021 - 2022**

Trustees are appointed or reappointed Bi-annually at the Annual General Meeting

Trustee list

Tony Dawson (Councilor) 103 Forest Road Southport PR8 6HY
Eileen Saunders 7 Hawkshead Street Southport PR9 9HF
Krzysztof Szczecina 69 Tulketh St PR8 1AW
Aleksandrs Subotjalo C/O 7 Hawkshead Street Southport PR9 9HF

Public Benefit

The trustees have complied with their duty to have due regard to Charity Commission public benefit guidance when exercising any powers or duties to which the guidance is relevant

Objectives Summary

- To advise migrant workers of their rights
- To relieve financial hardship among migrant workers and their families in Sefton and surrounding area
- To preserve and protect the health of migrant workers and their dependents
- To advance the education and training of migrant workers

Partnership and Joint Working

The Charity has formal partnership agreements with One Vision Housing Association, Sefton Council, Government departments such as Pension Credit and Child Benefit Agency, 3rd Party Hate Crime reporting Centre & Hmrc, OISC Immigration certificate level 1 home office

The charity also has good working relations with

- Local Authority - Local Health services - Police & Fire Rescue Service

The Charity has productive links with

- Reputable Recruitment Agency & Local Employers
- The Charity also has productive links with Liverpool Law University and Edge Hill University
- The Charity also has productive links with various solicitors for legal signposting

Summary of Activities

Introduction

MWSC was registered in 2009 and converted into a Charitable Incorporated Organization (CIO) 2014. The charities' main objective is to support international workers and their dependents in Sefton & the surrounding areas. Clients may have been experiencing discrimination, unfair treatment, financial hardship (particularly in the fields of access to employment), housing issues, healthcare issues, welfare entitlements and financial services problems.

- Services provided include translators / interpreters in 7 languages, helpline, one to one appointment, drop – In appointments, legal referrals, letters of merit family Law. All off this takes place at an office which is open 5/6 days a week.
- Mwsc achieved a 'OISC' Level 1 Immigration Limited to EU Settlement Scheme 12 June 2019 regulation number – N201900029 will be applying for level 2 immigration advice home office
- Mwsc became a National Partner of Neighborly in the collections/delivery of fresh food to be distributed within the community supermarkets involved Aldi, Liddle, and M & S

Our approach is to understand the client's problems, agree to a personalized action plan and support them to achieve their goal.

Key outcomes achieved include enabling clients to claim £3.8 extra income, which includes £3.1 benefits to which they were entitled and £649,000 through employment. 6 clients have successfully made home purchases.

Increased client income	
Benefits	£3.1m
Employment	£649k
Extra Income	£74 k
Debt Written Off	£24 k
Total	£3.8m
Volunteer Value	£39.120 (min wage)

Outcomes frequently achieved

A reduction in physical health problems	Improved communication skills	Economically better off
Improved job search skills	Increased ability to budget & pay bills	Knowledge of benefits and entitlements
A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

Positive Outcomes (Theory of change)

Health behavior;	Reduced physical debt, employment stress or sub-standard housing
Attitude and Self-perception:	Reduced debt or domestic violence or inadequate housing, or being taken advantage of or knowing rules-regulation
Knowledge and Skills:	Increased self-confidence, Increased knowledge of benefits, local services
Circumstance:	Increased job-search skills, service users achieve more opportunities, more service users access suitable accommodation, decent employment, in-work benefits, NHS appointments secured

Services

Facilities

Referrals

Office opening 5/6 days a week Translators/Interpreters in 7 languages Helpline Appointments Drop - In - Sessions & Appointments Letters of merit family Law Assessments for accredited ESOL Work certificate 1 Full time, 7 part time staff 4 Volunteer staff Referral system	4 Desks 4 PC's Private interview rooms Telephone and internet access Printing facilities Helpline	Refugee women Probation office Talbot family (Early Help) Sefton Council departments CAB Job center Food banks Various Sefton charities Local schools & Family center's Light for Life, Sefton advocacy Sefton social care & social workers
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2021 REPORT Covid-19 Impact continuing from 2020

The situation for migrant workers during 2020 saw 80% of migrant workers on 0% work contracts with 40% of workers laid off in the first week of lockdown, immediately impacting on finances, clients are unable to meet daily needs, basic foodstuffs, medications, and utilities card/key payments for daily use.

Clients reacted to Covid-19 in a state of panic impacted by poor English skills, poor IT skills, inability to access service providers, lack of knowledge. Clients who are ill or vulnerable are isolated and have no ability to provide basic needs for themselves or family members day to day.

During 2021 the situation continued to be unpredictable & stressful with the added deadlines for EU migrants to be registered for Pre-Settled or Settled Status to allow the migrants to be legally entitled to live and work in the UK.

The main issues clients experienced included - Un-Employment - Benefits - Debt - Housing - Brexit Pre-Settled & Settled Status applications

Our Approach in resolving the Immigration Pre-settled & Settled issues was to achieve a certificate in 'Immigration Advice OISC Level 1' enabling Mwsc staff to support clients completing the 'Pre-Settled & Settled Status certificates online including the facial ID process for Gov.uk, assisting clients to create Gov.uk 'Profiles'.

Process put into place during lockdown continued to work well altered were necessary with very little changes as follows

Covid-19 advice & information dealt with immediately or sign-posting clients to 'NHS Guidance', 'Doctors of the world information in Languages.'

Gov.UK online 'Profiles' was an unexpected added process migrants needed to complete to access a legal code. 85% of clients were unaware of the Gov.UK 'Profile' required for Employment or interviews for employment. 90% of clients do not have the English or IT skills to complete this legally required code.

Benefits & Settled Status clients proved to be more difficult to deal with by telephone as clients needed to log into Government online services completing facial ID and uploading documentation. 80% of clients struggled to complete applications due to poor English and IT skills.

Employment advice includes HMRC issues - Furlough, Self-Employment applications and Self-Assessment, Employment & CVs. Arranging interviews with required Gov.Uk codes.

Debt issues are resolved by negotiations with creditors process includes authorities from client combined with income and expenditure sheet for creditor agreeing affordable payment plans, creating workable budgets.

Food vouchers and referrals to local food banks provided to clients who are struggling along with food deliveries. Mwsc uses discretion to allocate supermarket vouchers to clients in desperate critical needs.

Legal & police issues are dealt with on the day by referral or reporting.

The following is a brief snapshot of the work completed 2021

Benefits advice & applications	763 including 258 universal credit applications
Legal & Police issues	112 including 70 Legal & Solicitors
Housing issues	276 including 9 homeless & 69 Private Landlords
Debt	164 including 22 Hmrc & 39 benefits negotiated into manageable payment plans
Surplus food collections-deliveries	4.621 tonnes collected/sorted/delivered from local supermarkets over 208 pickups since March
Employment issues	259 including finding employment for 36 unemployed citizens
Immigration & Brexit	568 including 215 settled status applications
16 Employment & Road accidents	£25,000 being the largest pay-out

Data 2021

Clients	1349 Including 537 new clients
Children	102
Cases	2533
Extra actions	3118
Calls in	1787
Calls out	2782
Volunteer hours	4,940
Referrals from agencies	49
Food pickup - Sorted - Delivered	5 Tons

Benefits	Examples
Healthier Behavior	<ul style="list-style-type: none"> • Reduced physical Debt Employment Stress or sub-standard housing • A reduction in physical health problems
Attitude and Self-perception	<ul style="list-style-type: none"> • Reduced Debt or Domestic Violence or inadequate housing, or being taken advantage of or knowing rules-regulation • A greater feeling of self-esteem, self-worth, and value
Enhanced Knowledge and Skills	<ul style="list-style-type: none"> • Increased Self-Confidence • Increased knowledge of benefits, local services • Increased communication skills • Increased ability to budget and pay bills
Improved Circumstances	<ul style="list-style-type: none"> • Economically better off • Increased job-search skills, Service users achieve more opportunities, • More service users access suitable accommodation, decent employment, in-work benefits, NHS appointments • An ability to give something back to the community • Increased ability to report crime & hate crime access police services

Case Studies

Benefits - Debt - Family Law - Homeless - Student Loans - Education - Employment Mr. K S

Client experiencing family relationship breakdown - homelessness - un-employment - limited employment opportunities, extremely stressed suffering from anxiety. 2021 Mwsc arranged appointment with family solicitor improving client's anxiety over family breakup assuring clients continuing access to 7 yrs. old child.

Informed benefits office as client had to move from family home. Mwsc Liaised with private landlord secured tenancy agreement with client decorating home as part of the tenancy (client really pleased to be picking his own color scheme). Client allowed to move into property before tenancy started to start to decorate avoiding the homeless situation.

Applied for clients benefits and student loan as client wanted to achieve higher education certificate over 2/3 years with the Aim of eventually securing decent employment enabling client to be able to look after his daughter and purchase his own home.

Mwsc supported client to complete application for higher education and accompanied client to initial interview and explained to interviewing officer client's history - experience - issues as client had no qualifications but relied on experience. Client was accepted for Science IT degree.

Client suffers from Dyslexia and has poor written English skills, Mwsc continues to support client with practical skills writing up reports for client, client top of his class as of December 2021. Supported client to find part time work around studies and childcare. Client considering continuing study securing master's degree. Universal credit 'Mandatory Reconsideration' January & went into payment February 2022 unfortunately it is the wrong lesser award, Mwsc put in another appeal awaiting outcome. "I had nowhere to turn during my breakup, Mwsc supported me helping me to make my dreams come true, I can turn to them with every new issue, it is a good feeling Thank You". (Mr. K S, 2022).

Settled status - Brexit- Home office issues

Italian male client 70s lived in UK for 40 years, experiencing issues when applying for Settled Status due to Brexit. Client does not have a mobile - laptop - IT skills - or email. Firstly, client did not believe this law applied to him as he had lived here for so long when he eventually realized the law applied to him he had no idea how to access the information on application. Client eventually came to Mwsc office, after seeking help from other service providers unsuccessfully. Complication started as client had no mobile - no email as both is needed to complete the application. Mwsc overcame the problem by staff using personal mobile number, created a new email care of the Mwsc office, client's application was completed, and client now has his 'Settled Status', positive result. "Became impossible issue for me to sort out, thank you" (Mr. J C. 2021).

British Citizen late 80s no IT or Laptop skills, did not believe that the new rules/law related to his German wife. Eventually clients came to Mwsc office to apply for 'Settled Status'. This case became complicated as 'German passport' had expired years previously as clients no longer traveled abroad. An online application was not possible as passport ID was unavailable. Mwsc overcame the problems by downloading the 'Settled Status' application hard copy (75 pages) staff completed the application by handwriting all pages, providing documentation with expired passport and a covering letter to explain the situation. Clients are awaiting 'Settled Status' Certificates. "We were clueless as to the new rules - regulations -law we were completely lost and very stressed over the situation, thank you Mwsc for all of your help you are very kind and make time for clients making a stressful situation manageable". (Mr. Mrs. A J 2021).

Referral from Social Services - Early Help Team

Bulgarian family of 4, limited English. Father arrived 3 years ago works part time in a car wash as and when. Family arrived Jan 2021 father applied for Universal Credit & Settled Status Certificate 4 times unsuccessfully. Social services became involved when family were about to become evicted as huge rent arrears had accumulated. Referral came to Mwsc 2022 within 1 week of consultation with clients' applications completed for Settled Status - Universal Credit - Child Benefit clients now registered for Council Tax unfortunate when the bill arrives a payment plan will need to be agreed. Universal Credit was rejected due to 'Habitual Residency test' Mwsc completed a 'Mandatory Reconsideration' immediately Universal Credit is now in payment. Awaiting outcomes of Child Benefit & Settled Status. Liaised with landlord clients allowed to remain in their home while we are applying for the benefits. "No matter how hard I tried to look after my family, I could not protect them, I became further and further into debt even on the point of becoming homeless, Thank You Mwsc for supporting us" (Mr. A A M. 2022)

Conclusion

It is difficult for people who have no English or IT skills to be able to access service providers for basic help that is needed day to day, especially in times of Covid-19. However, with the help and support that we can offer to our clients through translation, interpretation, completing applications or applying to service providers on their behalf. They know that they have a safe place to turn to for all the help that they need.

Mwsc signpost, make appointments and accompany clients to other professional bodies when needed, including, family law solicitors Moorcroft's', Accidents in work & employment law solicitors, Service providers.

Overview Southport Migrants

There is a large population of Migrant workers in Sefton. The charity has seen an explosion of growth, today there are around 8,000-10,000 Nationals alone, in Southport.

Many migrants struggle to communicate in English, they do not know about UK laws on overcrowding, disrepair, or harassment.

In some cases, the employer also provides their accommodation or has links with the landlord, migrants are at risk from exploitative or unscrupulous landlords and employers.

Transience in employment and housing makes finding out about rights and options difficult. Migrants may fail to comply with the law, accidentally due to cultural differences. Many are afraid of contact with anyone they see as representing 'the authorities' due to cultural difference.

Migrants may also rely for information and guidance on people who have an interest in keeping them uninformed about their rights and options in the UK or on people who simply do not know.

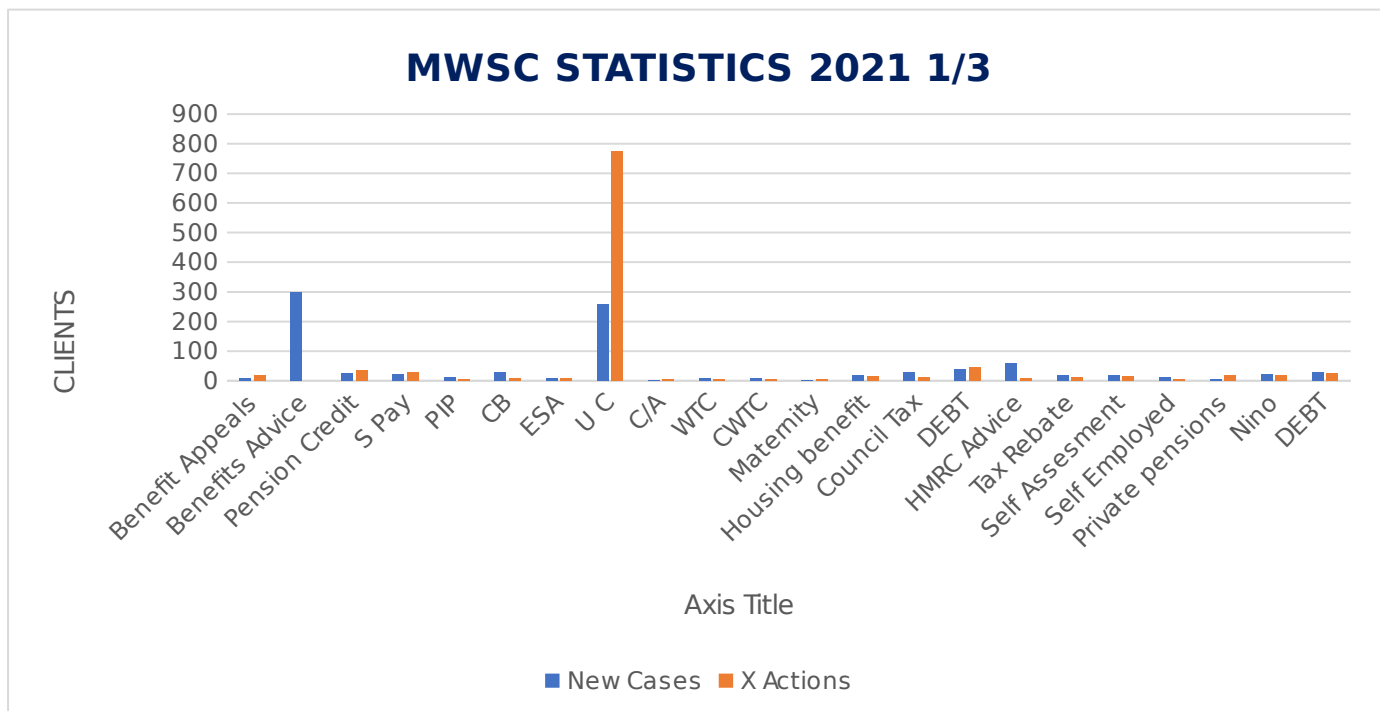
Migrants may be subject to discrimination in many areas of their lives, including exploitation, racial harassment, and attacks.

While there are currently Statutory service providers for advice, migrants find it hard to engage with these agencies as 80% have little or no command of English. Translators/Interpreters are not always available to service providers mainly due to the costs involved.

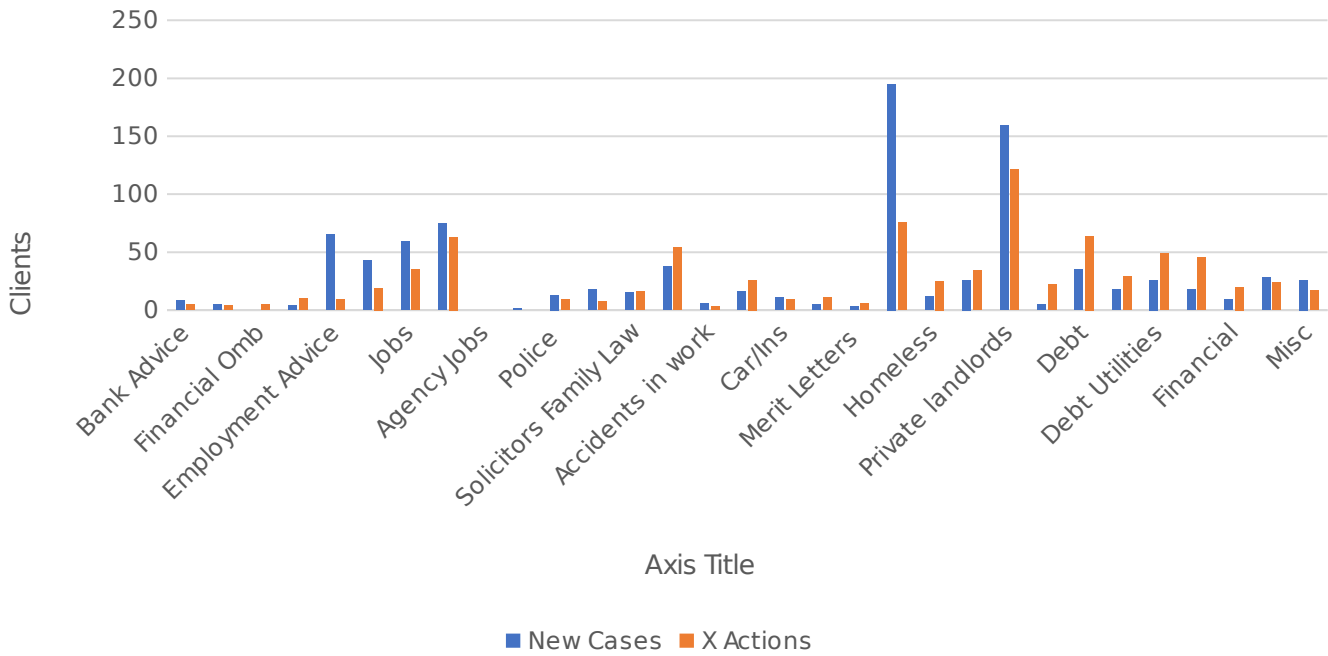
Mwsc is staffed by both English and migrant sessional/volunteer workers, who have used the service, a mix which has proved very effective as it allows the case worker to speak with the client in their native language.

The charity secured premises in 2015 paying a yearly rent.

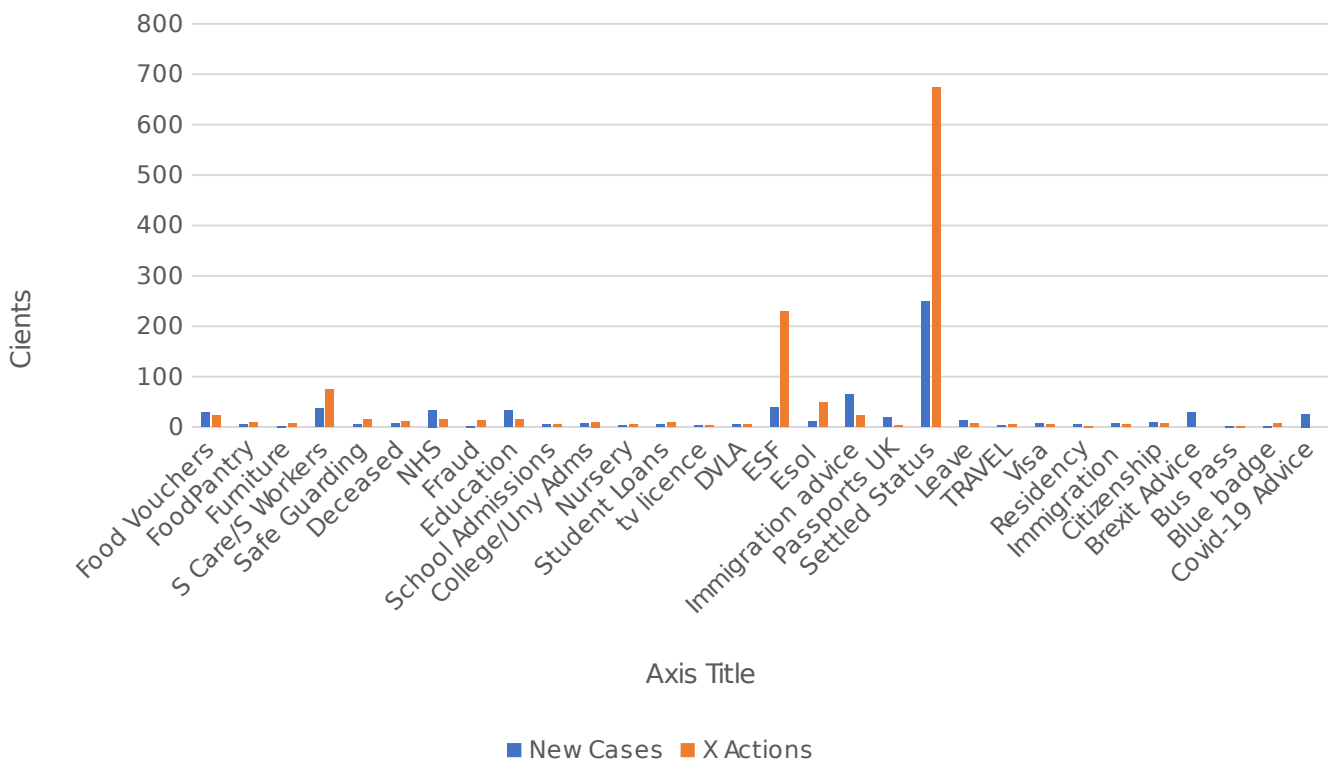
2021 Statistics Graph



MWSC STATISTICS 2021 2/3



MWSC STATISTICS 2021 3/3



Mwsc Challenges included

- completing registration forms for telephone clients
- Counting indirect clients and children
- When clients have received ‘Settled Status’ certificates they falsely believe that they do not have to take any further actions, which is incorrect. The ‘Settled Status’ certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems
- Understaffed

Ratio

Male	33%
Female	67%

Achievements Included the engagement of the migrant community

<p>A8</p> <ul style="list-style-type: none"> • Czech Republic • Estonia • Hungary • Latvia 	<p>EU</p> <ul style="list-style-type: none"> • Lithuania. • Poland. • Slovakia. • Slovenia. 	<p>Other clients include</p> <ul style="list-style-type: none"> • Ukraine • Russian • African 	<p>Asylum Seekers & Refugees</p> <ul style="list-style-type: none"> • Asian • Afghanistan • Iran
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- 2019 Achieved ‘Immigration Advice OISC Level 1’
- World cake integration day event took place on the 29th of April 2017 at the Salvation Army Centre this was attended by 350 attendees (volunteers, migrants, the MP, the Mayor, councilors, and representatives of various organizations). The event was in collaboration with Edgehill Media University department and Sefton Council.
- Completion of key words into 5 languages, supporting children Early Years Project Sefton education department
- January 2017 The charity achieved the Star Standard, a quality assurance scheme for the voluntary sector on Merseyside.
- March 2017 awarded a ‘Highly Commended status’ Illegal money lending team
- Mwsc is a 3rd party reporting center for Merseyside police
- Members of Sefton operation’s town hall committee
- Loan shark video in partnership with Sefton Council <https://vimeo.com/161895506>
- June 2017 Included in the publication ‘Guidance booklet offering support to practitioners about ways to promote their practice’ developed by School Readiness Service in collaboration with other professionals and Ofsted registered Early Years providers Sefton Council>The charity translated ‘Key Words’ needed for this project in 4 languages, the project target was Sefton and will be rolled throughout Merseyside if proved successful

- Working in collaboration with Merseyside Community Foundation providing clients for the magazine article in Vital Signs 2019-20 Community Foundation for Merseyside invited Year Third Sector Trends Study. Study shows how the structure and dynamics of the third sector responds to political, social, and economic change.

Significant Outcomes

- Community cohesion positively impacted upon, as various citizens mixed from a range of cultures
- Social support was very evident as clients and volunteers work together in positive ways

The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.

Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities.

Funding grants

- High Sheriffs Trust
- Community Champions Fund
- The FPC Foundation
- ESF Workers Education
- P H. Holts Foundation
- Sefton Council

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

For The Period Ended 28th February 2022

**INDEPENDENT EXAMINERS REPORT
To Migrant Workers Sefton Community**

I report to the trustees on my examination of the accounts of Migrant Workers Sefton Community for the year ended 28th February 2022.

Responsibilities and Basis of Report

As the charities trustees of Migrant Workers Sefton Community accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I am a member of the AAT and I am bound by the code of ethics issued by FRC's Revised Ethical Standard 2016.

Accounts preparation services were provided by Sefton CVS, my employer, and I as examiner have applied the ethical standard to my work.

I have completed my examination. I confirm that no material matters have come to my attention in connection with examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of Migrant Worker Sefton Community as required by section 130 of the Act; or
2. The accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts reached.

Anthony Deegan MAAT, MICB, Pm.Dip
Finance Manager
Sefton Council for Voluntary Service
3rd Floor, Suite 3b, Burlington House, Crosby Road North,
Waterloo, Liverpool, L22 0LG

Signed: Date:

	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Receipts				
John Moores Foundation	-	-	-	4,000
The FPC Foundation	-	2,500	2,500	-
Sefton CVS	-	2,499	2,499	-
High Sheriffs Trust	-	2,500	2,500	-
Barrow Cadbury Grant	-	200	200	12,800
Sefton MBC	-	17,000	17,000	17,289
Workers Education Association	-	18,125	18,125	9,187
Community Foundation (LCR 1 and LCR3)	-	-	-	9,436
Big Lottery Fund	-	10,000	10,000	-
Sefton Carers Centre	4,368	-	4,368	12,168
Groundwork	-	-	-	1,000
Neighbourhood Community Fund	-	-	-	400
PH Holt Foundation	-	13,000	13,000	-
Refunds	-	-	-	390
National Lottery Fund 2	-	-	-	8,923
National Lottery Fund 4	-	-	-	9,152
Total Receipts	4,368	65,824	70,192	84,745
Payments				
Rent payable	-	-	-	4,800
Social care agreements	-	-	-	12,168
Sessional fees	3,138	69,683	72,821	39,103
Sefton Carers Centre	3,432	-	3,432	-
Salaries	-	3,945	3,945	23,833
Pension contributions	-	-	-	1,715
Covid food vouchers	300	-	300	856
Training	-	260	260	-
Travel	-	397	397	462
Computer expenses	330	302	632	469
Repairs and maintenance	-	6	6	38
Furniture	30	183	213	-
IT software	-	96	96	96
Accountancy	125	-	125	125
Payroll processing	-	-	-	68
Insurance	202	-	202	202
Cleaning	-	85	85	22
Postage	-	33	33	23
Stationery	15	234	249	140
Telephone and internet	-	461	461	398
Refreshments	-	148	148	20
Volunteer gifts	-	90	90	-
Total Payments	7,572	75,921	83,493	84,538
Net Receipts For Period	(3,204)	(10,097)	(13,301)	207
Net Cash Funds B/F	21,134	18,437	39,571	39,364
Net Cash Funds C/F	17,930	8,340	26,270	39,571

	Total 2022 £	Total 2021 £
Monetary Assets		
Cash at Bank	27,620	39,364
Cash in hand	(1,350)	-
	<u>26,270</u>	<u>39,364</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Cash in bank is represented by:

Unrestricted funds	17,927
John Moores Foundation	43
Barrow Cadbury Grant	141
Sefton MBC	1,435
Workers Education Association	610
Community Foundation (LCR 1 and LCR3)	86
National Lottery Community Fund 4	122
PH Holt Foundation	2,477
Community Champions Grant	29
Main Grants	2,980
High Sheriffs Trust	220
FPC	200
	<u>26,270</u>

Chair of Trustees:

Date:

Signed:

MIGRANT WORKERS SEFTON COMMUNITY

England & Wales - Charity number 1155318

Accounts



Migrant Workers Sefton Community
Registered Charity 1155318

Office 5
Shakespeare House
37/39 Shakespeare Street
Southport
PR8 5AB
Telephone 01704 514 159
07970084298
Email mwsc@hotmail.co.uk

Annual General Meeting 3pm (by email + phone) Sunday 27-06-2021
7 Hawkshead Street Southport PR9 9HF

This annual report spans the period Of Incorporated Charitable Organization (Mwsc) February 2020 -2021

Trustees are appointed or reappointed Bi-annually at the Annual General Meeting

Trustee list

Tony Dawson (Councilor) 103 Forest Road Southport PR8 6HY
Eileen Saunders 7 Hawkshead Street Southport PR9 9HF
Krzysztof Szczecina 65 Princess Street Southport PR8 1HA
Aleksandrs Subotjalo C/O 7 Hawkshead Street Southport PR9 9HF

Public Benefit

The trustees have complied with their duty to have due regard to Charity Commission public benefit guidance when exercising any powers or duties to which the guidance is relevant

- Objectives Summary
- To advise migrant workers of their rights
- To relieve financial hardship among migrant workers and their families in Sefton and surrounding area
- To preserve and protect the health of migrant workers and their dependents
- To advance the education and training of migrant workers

Partnership and Joint Working

The Charity has formal partnership agreements with One Vision Housing Association, Sefton Council, Government departments such as Pension Credit and Child Benefit Agency, Hate Crime reporting Centre & Hmrc, Immigration certificate home office

- The charity also has good working relations with Local Authority and local Health services.
- The Charity also has productive links with the Police and Fire and Rescue Service
- The Charity also has productive links with a reputable Recruitment Agency
- The Charity also has productive links with Sefton council Education Early years
- The Charity also has productive links with Liverpool Law University and Edge Hill University
- The Charity also has productive links with various solicitors for legal signposting

Summary of Activities

Introduction

MWSC was registered in 2009 and converted into a Charitable Incorporated Organization (CIO) 2014. The charities' main objective is to support international workers and their dependents in Sefton & the surrounding areas. Clients may have been experiencing discrimination, unfair treatment, financial hardship (particularly in the fields of access to employment), housing issues, healthcare issues, welfare entitlements and financial services problems.

Services provided include translators / interpreters in 8 languages, helpline, one to one appointment, drop - In - sessions, legal referrals, letters of merit family Law. All off this takes place at an office which is open 6/7 days a week.

Our approach is to understand the client's problems, agree to a personalized action plan and support them to achieve their goal.

Key outcomes achieved include enabling clients to claim £2.101,000 extra income, which includes £1.605,000 benefits to which they were entitled and £363,000 through employment. 5 clients have successfully made home purchases.

Increased client income	
Benefits	£1.6m
Employment	£363.000
Total	£2.101m
Volunteer Value	£43,076 (min wage)

Outcomes frequently achieved

A reduction in physical health problems	Improved communication skills	Economically better off
Improved job search skills	Increased ability to budget & pay bills	Knowledge of benefits and entitlements
A greater feeling of self-esteem, self-worth, and value	An ability to give something back to the community	Increased self confidence

Positive Outcomes (Theory of change)

Health behavior;	Reduced physical debt, employment stress or sub-standard housing
Attitude and Self-perception:	Reduced debt or domestic violence or inadequate housing, or being taken advantage of or knowing rules-regulation
Knowledge and Skills:	Increased self-confidence, Increased knowledge of benefits, local services
Circumstance:	Increased job-search skills, service users achieve more opportunities, more service users access suitable accommodation, decent employment, in-work benefits, NHS appointments secured

Services

Facilities

Referrals

Office opening 6 /7days a week Translators/Interpreters in 8 languages Helpline Appointments Drop - In - Sessions Letters of merit family Law Assessments for accredited ESOL Work certificate 1 Full time, 7 part time staff 4 Volunteer staff Referral system	4 Desks 4 PC's Private interview rooms Telephone and internet access Printing facilities Helpline	Sefton Council departments CAB Job center Food banks Various Sefton charities Local schools Light for Life Sefton advocacy Sefton care Adult social care social workers Local schools & family services
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2020 REPORT Covid-19 Impact

80% of migrant workers are on 0% work contracts with 40% of workers laid off in the first week of lockdown, immediately impacting on finances, clients are unable to meet daily needs, basic foodstuffs, medications, and utilities card/key payments for daily use.

Government indicates that at least 30% of businesses will have to close altogether predicting more unemployment.

Clients reacted to Covid-19 in a state of panic impacted by poor English skills, poor IT skills, inability to access service providers, lack of knowledge. Clients who are ill or vulnerable are isolated and have no ability to provide basic needs for themselves or family members day to day.

Covid-19 information calls are dealt with immediately with practical advice and information, or sign-posting clients to 'NHS Guidance', 'Doctors of the world information in Languages.'

Benefits & Settled Status clients proved to be more difficult to deal with by telephone as clients needed to log into Government online services completing facial ID and uploading documentation. 80% of clients struggled to complete applications due to poor English and IT skills.

Employment advice includes HMRC Furlough, Self-Employment applications and Self-Assessment, Employment & CVs.

Debt issues are resolved by negotiations with creditors process includes authorities from client combined with income and expenditure sheet for creditor agreeing affordable payment plans, creating workable budgets.

Food vouchers and referrals to local food banks provided to clients who are struggling along with food deliveries.

Legal & police issues are dealt with on the day by referral or reporting.

Our Approach in resolving the issues included returning to the office on 13th April following government guidelines on Covid-19 following safety process for staff and clients. Inviting clients with priority critical issues to enter the MWSC office with all documentation needed in completing applications online including the facial ID process for Gov.uk.

Our Approach to Covid-19

Closed the office March 23 redirected the telephone to staff members to continue to advise clients received an average of 15 calls a day. The calls varied from Covid-19 information - benefits - employment and debt. Reopened the office Reopened the office 6 April as clients unable to access services, unable to claim benefits.

The following is a brief snapshot of the work completed 2020

Benefits advice & applications	680 including 179 universal credit applications
Legal & Police issues	124 including 23 police/hate crime, 25 family law/domestic violence cases
Housing issues	108 including 3 homeless & 14 social housing applications
Debt	72 including 19 Hmrc, 19 benefits negotiated into manageable payment plans
Surplus food collections-deliveries	3.732 tonnes collected/sorted/delivered from local supermarkets over 250 pickups since March

Employment issues	155 including finding employment for 20 unemployed citizens
Immigration & Brexit	419 including 237 settled status applications
Covid-19 advice	93 including 23 referrals
30 Employment & Road accidents	£24,000 being the largest pay-out
6 Benefit appeals	Benefit - ESA - reinstated secured for 3 years with 10-month backpay Total £31,200 also entitled to Housing Benefit and Council Tax reduction

Data 2020

Clients	995
Children	156
New cases	1899
Extra actions	2059
Calls in	2405
Calls out	2326
Volunteer hours	4,940
Referrals from agencies	23

Benefits	Examples
Healthier Behavior	<ul style="list-style-type: none"> Reduced physical Debt Employment Stress or sub-standard housing A reduction in physical health problems
Attitude and Self-perception	<ul style="list-style-type: none"> Reduced Debt or Domestic Violence or inadequate housing, or being taken advantage of or knowing rules-regulation A greater feeling of self-esteem, self-worth, and value
Enhanced Knowledge and Skills	<ul style="list-style-type: none"> Increased Self-Confidence Increased knowledge of benefits, local services Increased communication skills Increased ability to budget and pay bills
Improved Circumstances	<ul style="list-style-type: none"> Economically better off Increased job-search skills, Service users achieve more opportunities, More service users access suitable accommodation, decent employment, in-work benefits, NHS appointments An ability to give something back to the community Increased ability to report crime & hate crime access police services

Case Studies

Benefits & Debt Mrs. K K Poor English-IT-Skills

Client unable to work due to accident, 2 operations were unsuccessful waiting for 3rd operation. 12 months unable to secure benefits struggling with debt and teenager son. 2019 Supported client to secure benefits through 5 negative decisions. Late 2019 declared fit to work benefits stopped, represented client at tribunal February 2020 benefits reinstated decision awarded for 3 years. Mwsc negotiated debts with

creditors, supplied client with food-vouchers- essentials. Enrolled client online ESOL class.

“Without my case-workers I have no idea what we would do or if we would be on the streets by now” (Ms. K, 2021).

Employment Mrs. M Qualified midwife with a Polish Master’s degree in nursing unable to continue practicing in UK due to a time gap

Client tried to secure employment in midwifery for 5 years unsuccessfully. Mwsc accompanied client to Preston University midwifery department eventually securing client on ‘ACAS’ ‘Return to Practice’ course completed September 2020. Supported client to write to hospitals for ‘Clinical Placement’. Wigan hospital offered place and further offered full time job upon completion of placement. Mwsc supported client to write out assessments and reports on completion of placement.

“I would never have been able to access this opportunity without the help and support of Mwsc case-workers” (Mrs., 2021).

Domestic Violence Mrs. N L poor English-IT skills

A Russian client married to a British man who were both physically and financially abusive, believed that if she complained she would be deported with her child. The husband received all the benefits into his bank account. He was partially disabled, and he would spend the money on alcohol. The client had no bank account. The husband ended up in hospital due to alcohol poisoning. He refused support offered to tackle his addiction, stating that he had to look after ‘his young daughter.’ Social services were informed and became involved. The client broke down and told them the whole story. Social services contacted Mwsc making an appointment with the translator case worker agreeing a plan of action. This included applying for the correct ‘Indefinite leave’ certificate through special circumstances i.e. ‘Domestic Violence’, securing a 2-bedroom apartment, securing benefits paid into the clients’ new bank account and securing a part time job.

“I believed that I had to stay in this abusive marriage and put up with the violence. I am grateful every day that I was wrong and that I have escaped that life with my child. Mwsc is now supporting me to complete my ‘Citizenship’ application.” (Mrs. NL, 2021)

Racism, employment & homeless, benefits issues

In April 2020, Mwsc received a referral from an organisation in Liverpool about a man who was living in a hostel for 12 months. He was unable to find work and was not entitled to benefits. We organised a telephone interview with him to understand his issues, paid for a return train ticket enabling us to interview him and agree a plan. He eventually relocated to the Bold Hotel, Southport. During his stay, he was diagnosed with Covid-19, became ill and self-isolated for two weeks.

We managed to secure him a full-time job prior to his Covid-19 diagnosis. We liaised with his employer to keep his job open until he completed isolation. We supplied him with work clothes, shoes, a coat, and food vouchers as all his personal items had been stolen. Mwsc supported the client to achieve his health & safety certificates and secured and paid his first month’s deposit on a studio flat (MWSC paid out of emergency fund on the proviso that the client would pay monies back

£20 month). The client signed his new lease address, Knowsley Road, Southport, and he moved in on the 18th of May. We organised bedding, utensils, food parcels, vouchers, and essential necessities as he would not be paid for four weeks. The client has gone onto a permanent contract and loves his new flat. He is now working 40 + hours a week and is still employed by the nursing home as of today 28-01-2021. He is also interested in volunteering in Mwsc.

“My life has been restored to me through this charity” (Mr. Chandry, 2021)

Pensioners; Pension Credit Housing Benefit Council Tax & Debt Poor English and IT skills

Mwsc dealt with two separate cases of pensioners who did not work and have been without income since the first lockdown in March 2020. They needed pension credit plus housing benefit. They applied for benefits in April and received them in August 2020 having had no income for 5 months. Their debts included: rent, council tax and utilities. Mwsc supplied the clients with food vouchers, surplus foods, food pantry access and volunteers' good will e.g., supplies essentials. Both clients received pension credit, housing benefit and a council tax reduction in August 2020. Case workers negotiated with creditors, benefits departments and the private landlords inviting the landlords to our office to discuss and update.

“I was facing homelessness and starvation; I did not know who to turn to I was desperate.” “I go to the charity with all of my problems, and they help me to sort them out.” (Mr Duleba, 2020)

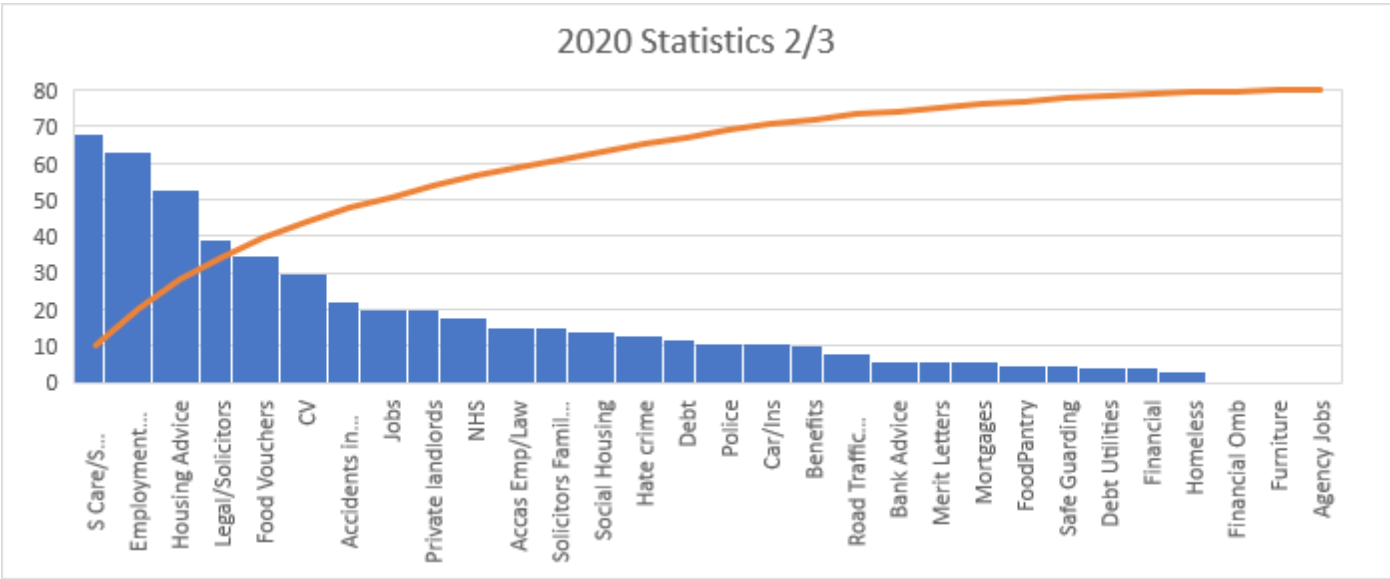
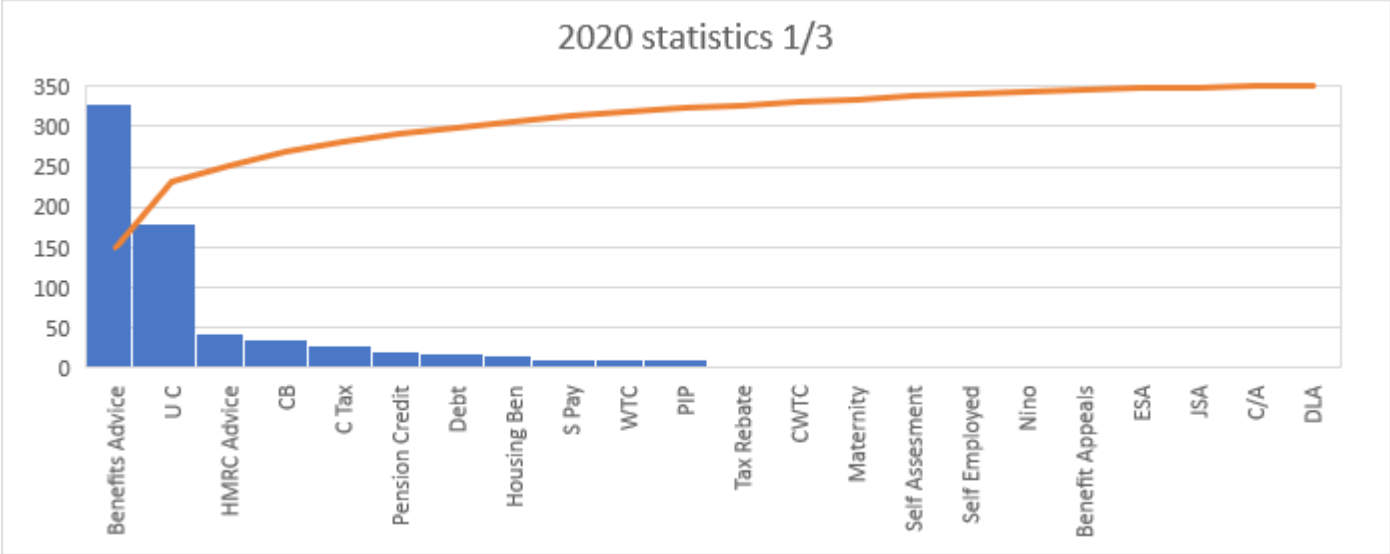
Conclusion

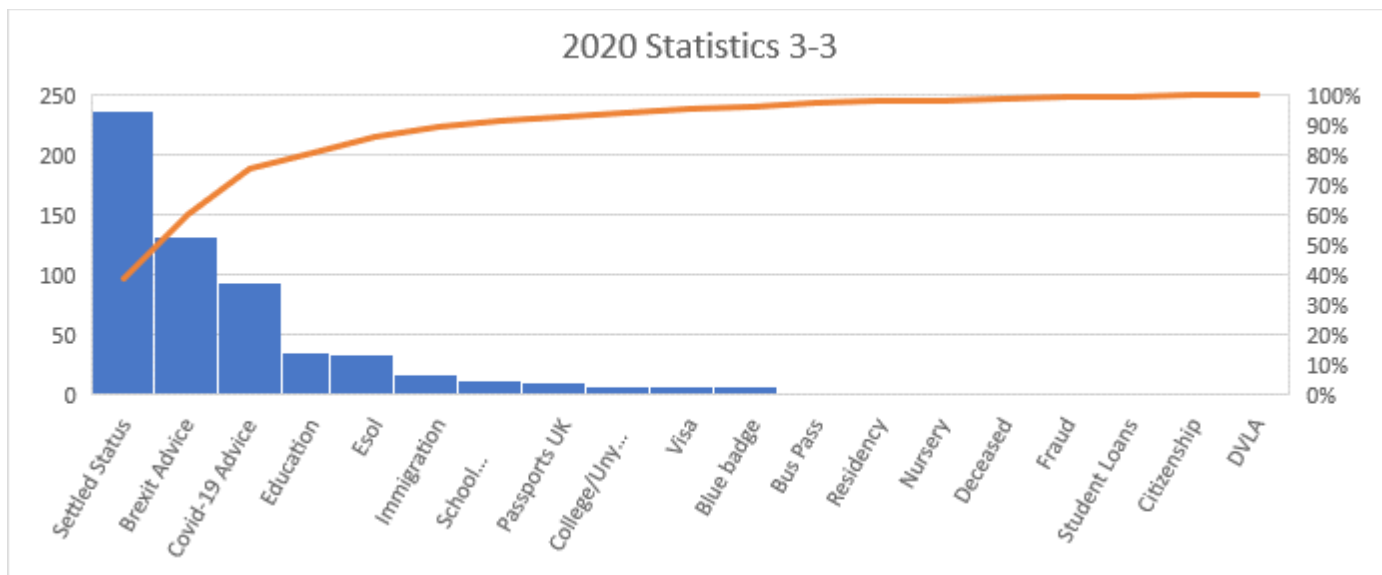
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Mwsc signpost, make appointments and accompany clients to other professional bodies when needed, including, family law solicitors Moorcroft's', Accidents in work solicitors DDE Law' and employment law solicitors ACSL.

- Mwsc is a 3rd party hate crime reporting centre for Merseyside Police.
- In 2017, the charity, Mwsc, achieved 'The Star Standard' local quality mark. This is recognised by statutory partners in Sefton which indicates that a VCF organisation is commission ready.
- In 2017, the charity was awarded a 'Highly commended Award for Loan shark Project' from the 'Illegal Money Lending Team' Loan shark video <https://vimeo.com/161895506>

[2020 Statistics Graph](#)





Mwsc Challenges included

- completing registration forms for telephone clients
- Counting indirect clients and children
- When clients have received ‘Settled Status’ certificates they falsely believe that they do not have to take any further actions, which is incorrect. The ‘Settled Status’ certificates must be updated each time the client renews passports or ID. This process involves relogging into Gov.Uk, facial scanning and inserting new information. Failure to do this, will result in clients not being able to reenter the UK in the future. Clients need to be informed of this additional process that has been added to the UK systems.
- 33 Assessed Esol students were to begin Esol accredited courses in March, however this had to be postponed indefinitely with the assessments to be arranged and organized through Mwsc office.

Ratio

Male	36%
Female	64%
Southport PR8	34%
Southport PR9	38%
Kirkham PR4-PR1	3%
Chorley PR7	1%
Liverpool L4-L20-L37	17%
Wigan WN5	2%
Wigan WN8	2%
Manchester	1%
Leeds	2%

Achievements: The main achievement was the engagement of such a large sector of the varied migrant community in Southport, with distinct nationalities from EU A8 full list.

- Czech Republic.
- Estonia.
- Hungary.
- Latvia.
- Lithuania.
- Poland.
- Slovakia.
- Slovenia.

Attending as clients or volunteers working together.

Community cohesion therefore was positively impacted upon, as the various citizens mixed with others from a range of backgrounds, which does not always happen easily in the migrant community, where groups tend to stay within their own communities.

Social support was very evident as clients and volunteers work together in positive ways.

The charity does not advertise its service, mostly people hear of the service through word-of-mouth recommendation and referrals from statutory and voluntary agencies.

Where appropriate the charity signposts or refers clients to other agencies, both in the statutory, legal & voluntary sectors.

The charity is extremely grateful to its volunteers without whom it could not carry out its activities. The volunteers give freely of their time and expertise at the outreach sessions and engage in specialist training. Volunteers are given bite size training sessions before each outreach surgery and are supported by two trustees during the surgeries and follow up work.

Significant Outcomes

- World cake integration day event took place on the 29th of April 2017 at the Salvation Army Centre this was attended by 350 attendees (volunteers, migrants, the MP, the Mayor, councilors, and representatives of various organizations). The event was in

collaboration with Edgehill Media University department and Sefton Council.

- Completion of key words into 5 languages, supporting children Early Years Project Sefton education department
- January 2017 The charity achieved the Star Standard, a quality assurance scheme for the voluntary sector on Merseyside.
- March 2017 awarded a 'Highly Commended status' Illegal money lending team
- Mwsc is a 3rd party reporting center for Merseyside police
- Members of Sefton operation's town hall committee
- Loan shark video in partnership with Sefton Council
<https://vimeo.com/161895506>
- June 2017 Included in the publication 'Guidance booklet offering support to practitioners about ways to promote their practice' developed by School Readiness Service in collaboration with other professionals and Ofsted registered Early Years providers Sefton Council>The charity translated 'Key Words' needed for this project in 4 languages, the project target was Sefton and will be rolled throughout Merseyside if proved successful

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

**For The Period Ended 28th February
2021**

**INDEPENDENT EXAMINERS REPORT
To Migrant Workers Sefton Community**

I report to the trustees on my examination of the accounts of Migrant Workers Sefton Community for the year ended 28th February 2021.

Responsibilities and Basis of Report

As the charities trustees of Migrant Workers Sefton Community accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I am a member of the AAT and I am bound by the code of ethics issued by FRC's Revised Ethical Standard 2016.

Accounts preparation services were provided by Sefton CVS, my employer, and I as examiner have applied the ethical standard to my work.

I have completed my examination. I confirm that no material matters have come to my attention in connection with examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of Migrant Worker Sefton Community as required by section 130 of the Act; or
2. The accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts reached.

Anthony Deegan MAAT, MICB, Pm.Dip
Finance Manager
Sefton Council for Voluntary Service
3rd Floor, Suite 3b, Burlington House, Crosby Road North,
Waterloo, Liverpool, L22 0LG

Signed: 

Date: 15/6/21

	Unrestricted Funds £	Restricted Funds £	Total 2021 £	Total 2020 £
Receipts				
John Moores Foundation	-	4,000	4,000	4,000
Mayor of Sefton Charity Fund	-	-	-	702
Hesketh Round Table	-	-	-	500
Wirral Citizens Advice	-	-	-	250
Barrow Cadbury Grant	-	12,800	12,800	-
Sefton MBC	17,289	-	17,289	15,791
Workers Education Association	-	9,187	9,187	-
Community Foundation (LCR 1 and LCR3)	-	9,436	9,436	5,000
Big Lottery Fund	-	-	-	-
Sefton Carers Centre	12,168	-	12,168	11,232
Donations receivable	-	-	-	444
Groundwork	1,000	-	1,000	-
Neighbourhood Community Fund	400	-	400	-
PH Holt Foundation	-	-	-	13,000
Refunds	390	-	390	-
LCR 2	-	8,923	8,923	-
LCR 4	-	9,152	9,152	-
Total Receipts	31,247	53,498	84,745	50,919

Payments

Rent payable	4,800	-	4,800	3,000
Social care agreements	12,168	-	12,168	12,158
Sessional fees	76	39,179	39,103	13,245
DBS checks	-	-	-	23
Salaries	-	23,833	23,833	9,457
Pension contributions	-	1,715	1,715	336
Covid food vouchers	856	-	856	-
Training	-	-	-	20
Travel	421	41	462	435
Computer expenses	19	450	469	115
Repairs and maintenance	38	-	38	49
Furniture	-	-	-	37
IT software	96	-	96	100
Accountancy	-	125	125	250
Payroll processing	-	68	68	11
Insurance	-	202	202	195
Cleaning	22	-	22	20
Postage	23	-	23	19
Stationery	140	-	140	97
Telephone and internet	-	398	398	371
Refreshments	20	-	20	-
Volunteer gifts	-	-	-	120

Total Payments

18,527	66,011	84,538	40,058
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Net Receipts For Period

12,720 -	12,513	207	10,861
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Net Cash Funds B/F

8,414	30,950	39,364	28,503
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Net Cash Funds C/F

21,134	18,437	39,571	39,364
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	Total 2021 £	Total 2020 £
Monetary Assets		
Cash at Bank	39,569	39,364
Cash in hand	2	0
	<u>39,571</u>	<u>39,364</u>

The accounts have been prepared under the Receipts and Payments basis.

These financial statements have been approved by the Trustees and signed on their behalf by:

Cash in bank is represented by:

Unrestricted funds	21,131
John Moores Foundation	1,018
Barrow Cadbury Grant	2,819
Sefton MBC	5,335
Workers Education Association	347
Community Foundation (LCR 1 and LCR3)	2,032
LCR 2	3,307
LCR 4	3,582
	<u>39,571</u>

Chair of Trustees. *Eileen Saunders* Date: *6-06-2021*

Signed: *E Saunders*.

Charity Number: 1155318

Migrant Workers Sefton Community

Unaudited Accounts

**For The Period Ended 28th February
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Chair of Trustees. *Eileen Saunders* Date: *6-06-2021*

Signed: *E Saunders*