

**HEALTHWATCH CENTRAL BEDFORDSHIRE**

Registered Company No. 08399922 (England and Wales)  
Registered Charity No. 1154627

**REPORT OF THE TRUSTEES AND  
UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31ST MARCH 2023  
FOR  
HEALTHWATCH CENTRAL BEDFORDSHIRE**

Russells Accountants  
20 Riverview Way  
Kempston  
Bedford  
MK42 7BB



# **HEALTHWATCH CENTRAL BEDFORDSHIRE**

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# **HEALTHWATCH CENTRAL BEDFORDSHIRE**

## **REFERENCE AND ADMINISTRATIVE DETAILS**

**for the year ended 31st March 2023**

### **TRUSTEES**

Mr D P Simpson (resigned 19/01/2023)  
Mrs L Grant  
Mrs G Hiscox  
Mr P Downing (resigned 10/05/2022)  
Ms K Proctor (resigned 01/11/2022)  
Mrs C A Carter  
Mr D Lee (appointed 01/08/2022 & resigned 27/02/2023)  
Mrs L Cole (appointed 01/11/2022)  
Mrs V Filmer (appointed 01/06/2023)  
Mrs E Warwick (appointed 01/06/2023)

### **COMPANY SECRETARY**

Ms D Blackmun

### **REGISTERED OFFICE**

Capability House  
Wrest Park  
Silsoe  
Beds  
MK45 4HR

### **COMPANY NUMBER**

08399922 (England and Wales)

### **CHARITY NUMBER**

1154627

### **INDEPENDENT EXAMINER**

Ian Russell FCCA  
Russells Accountants Limited  
20 Riverview Way  
Kempston, Bedford  
MK42 7BB

# HEALTHWATCH CENTRAL BEDFORDSHIRE

## REPORT OF THE TRUSTEES for the year ended 31st March 2023

The Trustees who are also directors of the charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)

### OBJECTIVES AND ACTIVITIES

#### Significant activities

The charity acts as the local independent consumer champion for the public to promote better outcomes in health and social care for all in Central Bedfordshire. In fulfilling this aim, the charity has:

- Contributed to the Health and Wellbeing Board and Overview & Scrutiny Committee of Central Bedfordshire Council, the Governing Body of the BLMK Integrated Care Board (BLMK ICB) and other key decision-making public service committees in health and social care.
- Held virtual meetings as part of our 'outreach programme' inviting partner organisations to join us to collectively gather local people's experiences of health and social care.
- Worked with local schools and colleges with Young Healthwatch Members to listen to young people talking about the challenges and issues they face whilst engaging with health professionals.
- Encouraged people via social media, who may live outside of Central Bedfordshire but who use services within our area, to give their feedback about local services using the Feedback Centre on our website.
- Continued to recruit and train Volunteers to act as representatives, champions and in other roles within Healthwatch Central Bedfordshire in a variety of user groups, health and social care consultative bodies, public events, etc.
- Conducted surveys and online events to validate and better understand specific issues raised by service users and members of the public and report on these.
- Developed a programme of virtual 'Enter and View' visits for young volunteers, to hospital services and clinics within Central Bedfordshire.
- Led and participated in numerous virtual meetings for the public across Central Bedfordshire.
- Undertaken extensive signposting activities.
- Maintained and developed channels of communication with various service areas of Central Bedfordshire Council, the BLMK Integrated Care System (BLMK ICB) as the health service commissioner, with other key health providers including the statutory mental health providers, East London Foundation Trust, and with a range of voluntary sector providers of health and social care related services across Bedfordshire.

#### Public Benefit

The Trustees have referred to guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities

### ACHIEVEMENT AND PERFORMANCE

#### Charitable activities

During 2022/23 Healthwatch Central Bedfordshire (HWCBC) has continued to build on our working relationships with the Local Authority, Central Bedfordshire Council, the BLMK Integrated Care Board (BLMK ICB) and many providers of health and social care services across Central Bedfordshire to ensure that, by working together, we can influence and improve health and social care services for local residents.

We use all of our resources to fund unique and helpful ways to ensure that service users are heard and supported in sharing their experience and giving their opinions. We are committed to taking the patient and service user voice and satisfaction measures back to the commissioners and seeing the changes local people have asked for being put in place.



# HEALTHWATCH CENTRAL BEDFORDSHIRE

## REPORT OF THE TRUSTEES for the year ended 31st March 2023

It has been a very challenging but rewarding year for Healthwatch Central Bedfordshire as staff, Directors and volunteers have worked tirelessly, to ensure that the voice of local people continues to be heard, listened to and acted upon.

During 2022/23, sadly our Chair, Dave Simpson passed away in April 2023. Our Vice Chair, Gill Hiscox, took on the role of Chair and was officially appointed in June 2023. We also recruited two new Board Members and one Board Member stepped down. The new Board members bring a wealth of experience to complement the strong Board we already had.

The priorities we focussed on in 2022/23 were based on what people told us about health and social care services, as follows:

- Improved and timely access to non-medical interventions for people with mental illnesses.
- A greater voice for young people to have their say on how health and social care is delivered in their local community.
- Appropriate and suitable access to health and social care services available in the local community.
- Services that work better together for the benefit of patients.
- Improved access to primary care and community services.
- More accessible services for those that live in rural areas.

The Healthwatch Central Bedfordshire team consists of five staff, and six Directors/Trustees, Plus 49 adult and young volunteers. During 2022/23 we have engaged with a wide cross section of the community via various different mediums including our website, feedback centre, social media and community events.

Healthwatch Central Bedfordshire's operational priority actions for 2022/23 have been to continue to gather the experiences and understanding of people's needs through many different techniques including our 'Feedback Centre' on our website, the continued development of our volunteer programme and targeted research and insight studies into defined areas of concern.

Positive and negative comments about specific health and social care services are logged and fed through into reports that help service providers, and the decision makers understand how the experiences of local people can help to influence change and improve the quality of care received. Through our Newsletters, E-bulletins, social media and our website, we have also kept thousands of people up to date on the issues that matter to them.

By growing our online and social media presence we have seen a vast increase in the number of people contacting us to tell us about their health and social care experiences, which is used in our reports or to develop a survey to learn more about the issues affecting local residents.

Our volunteers help us to raise awareness of the work we do and visit services to ensure they are providing people with the support they require. They also help with the day to day running of the organisation and listen, and feedback, people's experiences to help us to know which areas we need to focus on.

We are supported by an amazing team of volunteers who are the heart of Healthwatch Central Bedfordshire. Thanks to their efforts in the community, we are able to understand what is working and what needs improving in health and social care.

We have continued to reach out to our community and offered help with signposting, advice and information. During 2022/23 we increased our public engagements, held events and distributed surveys to find out more about people's experience of health and care services and produced various reports of our findings, with recommendations for actions to improve access and treatment.

## HEALTHWATCH CENTRAL BEDFORDSHIRE

### REPORT OF THE TRUSTEES for the year ended 31st March 2023

#### Young Healthwatch

Our Young Healthwatch team continues to represent the voice of young people in Central Bedfordshire, and produced reports of their activities.

Young Healthwatch volunteers have made a difference by amplifying the voices of young people. The young volunteers have been very active on social media; creating awareness through their posts which has seen an increase in followers throughout the year.

#### Healthwatch – Engagement Activities

Our team continue to respond positively to a rapidly changing environment to ensure that the voice of local residents is used to influence change and to inform our work.

Healthwatch plays an important role in helping people to get the information they need. The insight we collect is shared with both Healthwatch England and local partners to ensure services are operating as best as possible.

We often work behind the scenes with health and care services to consistently raise issues and push for changes. It has long been reported that accessing a GP appointment can be a challenge and many people have been telling us they are continuing to experience problems securing an appointment, or even just getting through to their local practice. In addition, securing an appointment or attempting to register with an NHS Dentist is also proving a challenge for many local residents. We continue to feedback intelligence received across different areas to healthcare colleagues and are working with them to help alleviate patient issues and concerns.

#### Enter & View Visits

Part of HWCB's programme of work is to carry out 'Enter & View' visits to health and social care services to find out how they are managed and to make recommendations where there are areas for improvement. The Health and Social Care Act 2012 allows local Healthwatch authorised representatives to observe service delivery and talk to service users, their families, patients and carers on premises such as hospitals, residential homes, GP Practices, dental surgeries, optometrists and pharmacies.

Many examples of our work throughout 2022/23 can be found on our website at [www.healthwatch-centralbedfordshire.org.uk](http://www.healthwatch-centralbedfordshire.org.uk), and in HWCB's Annual Report 2022/23, which can be found here: <https://healthwatch-centralbedfordshire.org.uk/annual-report-2022-23>

Young Healthwatch also produce their own Annual Report 2022/23, to highlight their activities and projects which can be viewed here: <https://healthwatch-centralbedfordshire.org.uk/young-healthwatch-annual-report-2022-23>

Young Healthwatch also produce their own Annual Report 2022/23, to highlight their activities and projects which can be viewed here: <https://healthwatch-centralbedfordshire.org.uk/young-healthwatch-annual-report-2022-23>

Both Annual Report's 2022/23 also list examples of case studies which highlight how speaking up about health and care services is the first step to change, and how people's views can help make a difference to the care and support people receive in Central Bedfordshire.

Other ways that we helped people in the community are listed in the 'You said, We did' section of the Annual reports which cover a variety of different healthcare services and the ways in which people were supported.

Healthwatch Central Bedfordshire has used our reports and recommendations to suggest how people's health and care services might be improved, in the following ways:

- Publishing reports on our website about our engagement activities.
- Commissioners of those services.
- Parliamentary Health Service Ombudsman.

Everything we do is based on discussion and feedback from Central Bedfordshire residents who present us with the evidence to challenge providers and commissioners to improve their quality of care.



# HEALTHWATCH CENTRAL BEDFORDSHIRE

## REPORT OF THE TRUSTEES for the year ended 31st March 2023

### Future Plans

Future projects for both young and older volunteers will include supporting Healthwatch Central Bedfordshire to continue to gather valuable feedback from our local community about how they are accessing and receiving services in this new and constantly evolving landscape.

The total population of Central Bedfordshire is set to increase by 22.6% between 2014 and 2031. In line with national trends the biggest rate of increase is expected in older people, with the greatest proportional growth projected for older people. While the actual number of older people will remain relatively small, the increased proportion will have implications for the provision of health and care services. In addition, there are sizeable health inequalities in the area. For example, men in the richest parts of Central Bedfordshire can expect to live more than seven years longer than their poorer peers.

The Health and Care Act 2022 enabled Integrated Care Systems (ICSs) to move onto a statutory footing with the establishment of Integrated Care Boards (ICBs) and Integrated Care Partnerships (ICPs). This took place on 1 July 2022 as communicated in the NHS 2022/2023 priorities and operational planning guidance.

Each Integrated Care System (ICS) has an Integrated Care Board (ICB), a statutory organisation bringing the NHS together locally to improve population health and establish shared strategic priorities within the NHS. When ICBs were legally established, clinical commissioning groups (CCGs) were abolished.

The local authority, Central Bedfordshire Council, and the newly formed BLMK ICS may be required to make unprecedented financial savings as part of this transformation, which places pressure on their budget to effectively deliver health and social care services that people want and need. Health and social care is going through a huge period of change and throughout 2023/24 we will continue to focus on improving the quality of services in Central Bedfordshire and influence the decision makers to ensure services are delivered that meet the needs of diverse

Delivery of health and social care services will need to change as a result of the Coronavirus pandemic and our focus for the future will be to continue to gather valuable feedback from our local community about how they are accessing and receiving services in this new and constantly evolving landscape.

Healthwatch Central Bedfordshire recognises its role and responsibility over the next 12 months to support and engage with the population of Central Bedfordshire and to empower people to take more control of their own health and care as well as the decisions that affect them. It is our job to work towards a better fit between people's aspirations and their current experience. Engaging to ensure a compassionate, patient centered approach across services will be a key role for HWCB, from using patient experiences to influencing transformation and remodeling, to more specific monitoring of current activities being delivered day to day.

Patient views can enhance learning from the pandemic and therefore our focus for the future will be, in addition to our planned activities and projects, to continue to gather valuable public feedback to help inform future commissioning decisions, as well as communicating system changes to the public and providing clarity to interpret future guidance.

Our top priorities for 2023/24 will include the following:

- Develop engagement projects relating to Pharmaceutical services, women's healthcare, and the cost-of-living crisis to support Healthwatch England national campaigns.
- Progress and develop activities reaching out to the local community, engaging with seldom heard communities, to ensure all voices are represented and included in commissioning decisions.
- Continue to develop our Enter & View programme visiting health and care settings, listening to patients and the public and liaising with the Care Quality Commission to identify areas of concern.

## HEALTHWATCH CENTRAL BEDFORDSHIRE

### REPORT OF THE TRUSTEES for the year ended 31st March 2023

#### Next Steps

In the ten years since Healthwatch was launched, we have demonstrated the power of public feedback in helping the health and care system understand what is working, spot issues and think about how things can be better in the future.

Services are currently facing unprecedented challenges and tackling the backlog needs to be a key priority for the NHS to ensure everyone gets the care they need. Over the next year we will continue our role in collecting feedback from everyone in our local community and giving them a voice to help shape improvements to services. We will also continue our work into tackling inequalities that exist within our services and work to reduce the barriers the local community face when accessing care, regardless of whether that is because of where they live, income or race.

Healthwatch Central Bedfordshire would like to thank all our Directors and Trustees for their continued support during 2022/23.

#### FINANCIAL REVIEW

##### Financial position

Income has seen an increase of 6% this year, however, expenses have seen an increase of 9%. Wages have risen in line with the income, however, other expenses have seen more significant rises, such as rent and rates, this is mainly due to renting an extra room at Wrest Park throughout the year. Marketing and printing has also seen a large increase due to doing a lot more promotional work.

##### Reserves policy

The Trustees have agreed a level of reserves that is sufficient to manage end of contract closure and transition costs whilst also providing adequate funding to develop new income streams to help build the longer-term sustainability of the charity.

The Trustees aim to maintain reserves to a minimum of £25,000, approximately equivalent to two months' expenditure.

##### Grant Funder

Healthwatch Central Bedfordshire acknowledges Central Bedfordshire Council for the provision of the grant to provide a local Healthwatch service.

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

##### Governing document

The charity is controlled by its governing document, its memorandum and articles of association, and constitutes a limited company, limited by guarantee, as defined by Companies Act 2006

##### Recruitment and appointment of new trustees

New trustees are appointed by the existing trustees. All trustees are required to resign from office at the end of their three year term, but may be re-elected according to the rules and procedures set out in the charity's governing documents.

##### Organisational structure

The company is run by a board of trustees/directors who are required to number at least four but no more than six.

##### Funds Held As Custodians For Others

During the period 1 April 2022 to 31 March 2023 the charity did not hold any funds as a custodian trustee on behalf of any other charitable organisation.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 7/11/23 and signed on its behalf by:



Mrs L Grant - Trustee



## INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF HEALTHWATCH CENTRAL BEDFORDSHIRE

**Independent Examiners Report to the Trustees of Healthwatch Central Bedfordshire ('the Company')**  
I report to the charity trustees on my examination of the accounts for the year ended 31st March 2023.

### **Responsibilities and basis of the report**

As the charity's trustees of the company (and also its directors for the purpose of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination. I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

### **Independent examiners statement**

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered
- as part of an independent examination; or
- the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland
- (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



.....  
Ian Russell FCCA  
Russells Accountants Limited  
20 Riverview Way  
Kempston, Bedford  
MK42 7BB

# HEALTHWATCH CENTRAL BEDFORDSHIRE

## STATEMENT OF FINANCIAL ACTIVITIES for the year ended 31st March 2023

	Notes	2023 Unrestricted £	2022 Unrestricted £
<b>INCOME AND ENDOWMENTS FROM</b>			
Charitable activities		161,252	153,110
Other trading income	2	17,174	-
Total		<u>178,426</u>	<u>167,771</u>
<b>EXPENDITURE ON</b>			
Charitable activities		175,333	161,030
<b>NET INCOME</b>		<u>3,093</u>	<u>6,741</u>
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward		54,338	47597
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><u>57,431</u></u>	<u><u>54,338</u></u>



# HEALTHWATCH CENTRAL BEDFORDSHIRE

## BALANCE SHEET 31st March 2023

	Notes	2023 Unrestricted £	2022 Unrestricted £
<b>FIXED ASSETS</b>			
Tangible assets	6	1,120	440
<b>CURRENT ASSETS</b>			
Debtors	7	2,572	1,694
Cash at bank and in hand		61,040	74,988
		<u>63,612</u>	<u>76,682</u>
<b>CREDITORS</b>			
Amounts falling due within one year	8	(7,301)	(22,784)
<b>NET CURRENT ASSETS</b>		<u>56,311</u>	<u>53,898</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>57,431</u>	<u>54,338</u>
<b>FUNDS</b>	9		
Unrestricted funds		57,431	54,338
<b>TOTAL FUNDS</b>		<u>57,431</u>	<u>54,338</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to charitable small companies.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by;



Mrs L Grant - Trustee

7/11/23

## NOTES TO THE FINANCIAL STATEMENTS

### Basis of preparing the financial statements

The charity meets the definition of a public body under FRS 102.

The following policies are applied to particular categories of income:

Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Incoming resources from charitable trading activity are accounted for when earned.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets held for the company's own use are stated at cost less accumulated depreciation and accumulated impairment losses.

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer equipment - 2 years straight line

The charity is exempt from corporation tax on its charitable activities.

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

# HEALTHWATCH CENTRAL BEDFORDSHIRE

## NOTES TO THE FINANCIAL STATEMENTS for the year ended 31st March 2023

### 1. ACCOUNTING POLICIES - continued

#### Donated services

In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised in the financial statements

### 2. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Event income	16,580	14,661

### 3. NET INCOME/(EXPENDITURE)

Net income / (expenditure) is stated after charging / (crediting):

	2023	2022
	£	£
Depreciation - owned assets	1,559	1,624
Independent examiners fee	600	600
Independent examiners fee - non assurance services	720	1,200

### 4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

### 5. KEY MANAGEMENT PERSONNEL

The average monthly number of employees during the year was as follows:

	2023	2022
	£	£
Senior Management	1	1
Support Staff	4	4
	5	5

No employees received emoluments in excess of £60,000.

### 6. TANGIBLE FIXED ASSETS

	Computer Equipment £
<b>Cost</b>	
At 1 April 2022	8,670
Additions	2,239
Disposals	(1,680)
At 31 March 2023	9,229
<b>Depreciation</b>	
At 1 April 2022	8,230
Charge for year	1,559
Disposal	(1,680)
At 31 March 2023	8,109
<b>Net Book Value</b>	
At 31 March 2023	1,120
At 31 March 2022	440

# HEALTHWATCH CENTRAL BEDFORDSHIRE

## NOTES TO THE FINANCIAL STATEMENTS for the year ended 31st March 2023

### 7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade debtors	50	1,694
Other debtors	492	-
Prepayments and accrued income	2,030	-
	<u>2,572</u>	<u>1,694</u>

### 8 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade creditors	4,481	1,484
Accruals and deferred income	2,820	21,300
	<u>7,301</u>	<u>22,784</u>

### 9 ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted 2023 £	Unrestricted 2022 £
Fixed assets	1,120	440
Current assets	63,612	76,682
Current liabilities	(7,301)	(22,784)
	<u>57,431</u>	<u>54,338</u>

### 10 MOVEMENTS IN FUNDS

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	54,338	3,093	57,431
<b>TOTAL FUNDS</b>	<u>54,338</u>	<u>3,093</u>	<u>57,431</u>

Net movement in funds, included in the above are as follows;

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	178,426	(175,333)	3,093

#### Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
<b>Unrestricted funds</b>			
General fund	47,597	6,741	54,338
<b>TOTAL FUNDS</b>	<u>47,597</u>	<u>6,741</u>	<u>54,338</u>

Comparative net movement in funds, included in the above are as follows

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	167,771	(161,030)	6,741



## **HEALTHWATCH CENTRAL BEDFORDSHIRE**

### **NOTES TO THE FINANCIAL STATEMENTS for the year ended 31st March 2023**

#### **11 RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31st March 2023 (2022, £NIL).

#### **11. OTHER**

The company is limited by guarantee and as such has no share capital. The members of the company whose liability is limited to a maximum of £1 each.

# HEALTHWATCH CENTRAL BEDFORDSHIRE

## INCOME AND EXPENDITURE ACCOUNT for the year ended 31st March 2023

	Unrestricted 2023		Unrestricted 2022	
	£	£	£	£
<b>Income</b>				
Charitable activities	161,252		153,110	
Interest receivable	594		-	
Other trading income	<u>16,580</u>		<u>14,661</u>	
		178,426		167,771
<b>Expenditure</b>				
Wages	109,757		103,465	
Rent & rates	23,254		17,503	
Travel expenses	3,440		1,480	
Stationery & office costs	2,729		3,676	
IT & software	5,389		5,103	
Insurance	791		744	
Accountancy fees	1,310		1,200	
Professional fees	2,173		3,121	
Marketing & printing	4,210		2,893	
General expenses	2,187		1,728	
Telephone	1,450		2,035	
Young Healthwatch	3,211		3,620	
Older Peoples Festival	4,022		5,565	
Just Ask and local awareness events	1,719		1,270	
Public Engagement Films	-		576	
Other projects and surveys	8,060		5,340	
Depreciation	1,559		1,624	
Bank charges & interest	<u>72</u>		<u>87</u>	
		<u>175,333</u>		<u>161,030</u>
<b>Net Surplus</b>	£	<u>3,093</u>	£	<u>6,741</u>