

Evergreen Care UK

England & Wales · Charity number 1154595

Details

Other names	BEXLEY CHURCHES CARE TRUST, EVERGREEN CARE BEXLEY
Status	Registered
Legal form	CIO
Registered	2013-11-15
Register	View on the Charity Commission register

Contact

Address	50 Nuxley Road Belvedere DA17 5JG
Phone	01322431765
Email	info@evergreencareuk.org
Website	www.evergreencareuk.org

Activities

Objects: (I) TO RELIEVE ELDERLY PEOPLE AND VULNERABLE ADULTS RESIDENT IN THE LONDON BOROUGH OF BEXLEY AND SURROUNDING AREA WHO ARE IN NEED BY PROVIDING SERVICES AND FACILITIES CALCULATED TO RELIEVE THE NEEDS OF SUCH PERSONS.(II) TO RELIEVE PEOPLE WHO ARE ELDERLY AND VULNERABLE AND RESIDENT IN THE LONDON BOROUGH OF BEXLEY AND SURROUNDING AREA, BY THE PROVISION OF CARERS AND THE PROVISION OF SUPPORT AND TRAINING OF SUCH CARERS.(III)TO PRESERVE AND PROTECT THE GOOD HEALTH OF ELDERLY PERSONS IN NEED AND VULNERABLE ADULTS IN THE LONDON BOROUGH OF BEXLEY AND SURROUNDING AREA THROUGH THE PROVISION OF FINANCIAL ASSISTANCE, SUPPORT, CARE, EDUCATION AND PRACTICAL ADVICE.(IV) TO PROVIDE AND ASSIST IN THE PROVISION OF FACILITIES IN THE INTEREST OF SOCIAL WELFARE FOR RECREATION OR OTHER LEISURE TIME OCCUPATION OF INDIVIDUALS WHO HAVE NEED OF SUCH FACILITIES BY REASON OF THEIR YOUTH, AGE, INFIRMITY OR DISABILITY, FINANCIAL HARDSHIP OR SOCIAL CIRCUMSTANCE WITH THE OBJECT OF IMPROVING THEIR CONDITIONS OF LIFE.(V) TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT OF THE PEOPLE OF THE LONDON BOROUGH OF BEXLEY AND SURROUNDING AREA, BY PREVENTING THE ELDERLY AND VULNERABLE FROM BECOMING SOCIALLY EXCLUDED AND RELIEVING THE NEEDS OF THOSE ELDERLY AND VULNERABLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.

Activities: We provide compassionate, dignified care to older and vulnerable people, reducing loneliness and supporting independence through trusted relationships. Our services operate in the London Borough of Bexley, Dartford and surrounding areas.

Classification

- **How:** Makes Grants To Organisations, Provides Human Resources, Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Elderly/old People

Geography

- Bexley
- Greenwich
- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£999,663	£749,346	£372,037	64
2024-03-31	£902,679	£823,311	£121,720	62
2023-03-31	£680,061	£766,643	£42,351	65
2022-03-31	£680,886	£706,247	£137,713	71
2021-03-31	£750,566	£593,127	£172,074	65

Trustees

Name	Role	Appointed
Gordon Paul Raggett	Chair	2020-09-21
Chantelle Callaghan		2025-09-09
DAVID ANTHONY CALLAGHAN		2025-09-09
Elizabeth Hunter		2025-05-14
Ian Sharpe		2022-09-13
Tracy Payne		2024-10-08

Accounts

EVERGREEN CARE UK

ANNUAL REPORT AND ACCOUNTS
FOR THE YEAR ENDING 31ST MARCH 2025

Evergreen Care UK

Trustees' Annual Report

For the year ended 31 March 2025

Chair of Trustees' Statement

Navigating through life's transitions is never easy. There will always be bumps in the road. Having relocated our offices to Wilmington in 2022 and further stabilised our financial position in the succeeding year, we faced the fresh challenge of saying goodbye to our Founder and CEO early in 2024. Pete had given so much to the start and development of Evergreen Care, not having him around was going to be tough. But in a time of transition you learn some valuable lessons.

The first is this ... count on people to step up. We have come through this test as an organization in large part because of the hard work, dedication and solid common sense of our senior leadership team – Darren, Cathy and Beth. What a good job they have done in keeping morale high and delivery outcomes for our clients consistently achieved. No doubt they would say that it's all because we have such a great team of staff and volunteers (and we have!) but the trustees are grateful for the way they have led us through the past year.

The second transition lesson has got to be ... keep your focus. We have been able to consolidate the business and keep a steady hand on the tiller. Like all charities we have passed through the choppy waters of huge need, fundraising challenges and rising costs. Never easy. But by keeping our focus on exceptional interactions with our clients and ensuring our team feel valued and heard we come to the end of another financial year in reasonable shape.

The final lesson has got to be ... being patient. There is a lot of truth in the old proverb: 'If you want to go fast, go alone. If you want to go far, go together.' Sticking together and keeping our values have guided our search this year for a new CEO. We have needed to be patient and pray that, as with so much in Evergreen, trust that God has it covered and the right person will step forward in due course.

Our work continues and expands. We have loved reading some of the many letters of thanks from clients or their families. We have been thrilled to see the growth of Elderberries Vintage Cafés and the many social events throughout the year that have brought people together.

Gordon Raggett
Chair of Trustees

1. Objectives and Activities

Charitable Purposes

Evergreen Care UK exists to relieve the needs of older and vulnerable adults and to promote their wellbeing, independence, safety and social inclusion. The charity delivers its services through a range of practical and relational activities grounded in Christian values of compassion, dignity and respect.

The charity's objects include: - relieving need through home and wellbeing support; - protecting and preserving health; - providing training and support; - enabling social connection and community participation; and - preventing loneliness and isolation.

Public Benefit

The Trustees confirm that they have had due regard to the Charity Commission's guidance on public benefit when planning and reviewing the charity's activities. All services provided by Evergreen Care UK are carried out for the benefit of the public.

2. Achievements and Performance

Overview

During the year ended 31 March 2025, Evergreen Care UK delivered a high volume of services and achieved meaningful, measurable outcomes for older and vulnerable people across our communities. This impact was achieved despite continued sector-wide pressures, including rising costs and leadership transition, demonstrating both organisational resilience and strong operational management.

Key Outputs

- 24,703 hours of direct support delivered
- 19,454 activity sessions delivered
- 5000 Elderberries Vintage Tea Room attendances
- 108 active befriending relationships
- Approximately 10,800 volunteer hours contributed

These outputs reflect sustained demand for Evergreen's services and the charity's ability to respond at scale while maintaining quality and safeguarding standards.

Service Delivery Highlights

Home Support Services

Practical assistance including cleaning, shopping, escorting and wellbeing support enabled clients to remain independent, safe and confident in their own homes.

Wellbeing Visits

Preventative wellbeing visits played a vital role in supporting emotional health, reducing risk and delaying escalation of need, contributing to better outcomes for clients and local systems.

Friendship and Social Connection

Befriending services and Elderberries Vintage Cafés reduced loneliness, strengthened community connections and improved wellbeing, offering inclusive and welcoming spaces for social engagement.

Volunteer Contribution

Evergreen Care UK benefited from the contribution of over 147 volunteers during the year. While volunteer time is not recognised within the financial statements, the Trustees acknowledge that volunteers are central to the charity's relational model and significantly extend the charity's reach and impact.

Challenges and Response

The charity faced challenges common across the sector, including inflationary pressures, fundraising competition and leadership transition. These were managed through careful financial control, effective delegation to the interim management team and strong trustee oversight. Importantly, service quality, safeguarding and client outcomes were maintained throughout the year.

3. Financial Review

Overview

The Trustees present the financial results for the year ended 31 March 2025. The financial statements have been prepared in accordance with the Charities SORP (FRS 102) and are subject to independent examination. Detailed financial statements, including the Statement of Financial Activities, Balance Sheet and Notes to the Accounts, are presented separately.

During the year the charity generated a surplus of **£250,317**, of which £200,000 was income from a single endowment grant, meaning that the underlying operating surplus was £50,317. This reflects a prudent financial management and contributing to improved financial resilience.

Income and Expenditure

Income was generated primarily from charitable service provision, grants and donations. Expenditure was incurred in the delivery of charitable activities and the effective

governance and support of the charity. The Trustees continue to apply a cautious and disciplined approach to financial management in a challenging operating environment.

Endowment Fund

During the year, Evergreen Care UK received a £200,000 endowment from the Edward Gostling Foundation. This significant investment reflects confidence in the charity's mission, governance and impact. The fund is held in accordance with the Deed of Gift and is reported as an endowment fund within the accounts. Income, and in defined circumstances capital, may be applied to support the charity's activities in line with the terms of the endowment.

Reserves Policy

The Trustees have established a reserves policy with a target of holding between 2 and 12 months of expenditure in unrestricted reserves. This range is intended to provide operational stability, manage financial risk and ensure continuity of services.

Going Concern

The Trustees have reviewed the charity's financial forecasts, funding profile and principal risks and are satisfied that Evergreen Care UK has adequate resources to continue in operational existence for at least 12 months from the date of approval of the accounts. The financial statements have therefore been prepared on a going concern basis.

4. Structure, Governance and Management

Legal Structure

Evergreen Care UK is a Charitable Incorporated Organisation (CIO) governed by a Constitution.

Trustees

The Trustees serving at the time of the report submission were:

Gordon Raggett (Chair)

Tracy Payne

Elizabeth Hunter

Ian Sharpe

David Callaghan

Chantelle Callaghan

The Trustees who served during the reports financial year were:

Gordon Raggett (Chair)

Ian Sharpe

Rebecca Kinsambwe (Treasurer)

Tracy Payne

The following Trustees were appointed or stood down during the year:

Esther Amaning

Mandy Chapman

Caroline Ogden

Elizabeth Ayres

Trustee Induction and Training

Trustees are appointed in accordance with the Constitution and receive appropriate induction, governance documentation and ongoing support to fulfil their responsibilities effectively.

Management and Delegation

Day-to-day management of the charity is delegated to the senior management team. During the year, the charity operated without a permanent Chief Executive Officer. This risk was mitigated through strong interim leadership and enhanced trustee oversight, ensuring continuity of services and effective operational management.

Remuneration and Expenses

No Trustee received remuneration during the year and no Trustee expenses were claimed.

5. Principal Risks and Uncertainties

The Trustees maintain a risk register which is reviewed regularly. Principal risks identified during the year included:

- Leadership capacity – mitigated through strengthened interim management and trustee oversight;
- Financial pressures – mitigated through careful budgeting, grant diversification and surplus generation;
- Volunteer availability – mitigated through ongoing recruitment and support;

- Safeguarding – mitigated through training, supervision and clear reporting procedures.

The Trustees consider that appropriate systems and controls are in place to manage these risks.

6. Plans for the Future

Building on the stability achieved during the year, Evergreen Care UK will focus on the following strategic priorities:

- Digital transformation: investing in improved systems to strengthen reporting, data quality and service efficiency;
- Service expansion: increasing capacity across Elderberries Vintage Cafés and befriending services;
- Volunteer development: strengthening recruitment, training and support to sustain high-quality relational services;
- Income diversification: broadening funding sources to enhance long-term financial sustainability; and
- Governance strengthening: continuing to enhance oversight, risk management and strategic planning.

These priorities demonstrate the Trustees' commitment to responsible growth, strong governance and long-term impact.

7. Reference and Administrative Information

Charity Name: Evergreen Care UK (Bexley Churches Care Trust)

Charity Registration Number: 1154595

Legal Form: Charitable Incorporated Organisation (CIO)

Registered Head Office: 50 Nuxley Road, Belvedere, London, DA17 5JG

Dartford Office: Wilmington Community Church, 39 Broad Lane, Wilmington, Kent. DA2 7QA

Independent Examiner: Stuart Davis Associates UK Ltd, Bank Chambers, St Petersgate, Stockport, SK1 1AR

Bankers: Metro Bank; Barclays Bank

8. Statement of Trustees' Responsibilities

The Trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice.

The Trustees are responsible for safeguarding the assets of the charity, for taking reasonable steps for the prevention and detection of fraud and other irregularities, and for ensuring that the financial statements are prepared on a going concern basis.

The Trustees confirm that, so far as they are aware, there is no relevant information of which the Independent Examiner is unaware.

9. Approval

This Trustees' Annual Report was approved by the Board of Trustees on:

Date: 27th January 2026

Signed on behalf of the Board of Trustees:

A handwritten signature in black ink, appearing to read 'Gordon Raggatt', with a stylized flourish at the end.

Name: Gordon Raggatt

Signature

Position: Chair of Trustees

EVERGREEN CARE UK

(A CHARITABLE INCORPORATED ORGANISATION)

INDEPENDENT EXAMINERS REPORT

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity ("the Charity") for the year ended 31/03/2025

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Stuart Davis, FCMA

Stuart Davis Associates UK Ltd

27th January 2026

Consolidated statement of financial activities

for the year ended 31 March 2025		Unrestricted funds 2025		Total 2025	Unrestricted funds 2024		Total 2024
	Note	£	Restricted funds 2025	£	£	Restricted funds 2024	£
Income:							
Income from donations and grants	3a, 6	17,193	332,272	349,465	104,505	80,731	185,237
Income from charitable activities		2,156		2,156	924		924
Income from trading activities	3b, 6	627,704	14,150	641,854	693,760	18,964	712,724
Income from Investments		1,162	2,210	3,372	808		808
Other Income	3c	2,815		2,815	2,986		2,986
Total Income		651,030	348,633	999,663	802,984	99,695	902,679
Expenditure:							
Expenditure on charitable activities	5		(119,017)	(119,017)		(144,467)	(144,467)
Expenditure on raising funds	4a	(12,246)		(12,246)	(15,648)		(15,648)
Expenditure on trading services	4b	(618,083)		(618,083)	(663,195)		(663,195)
Total expenditure		(630,328)	(119,017)	(749,346)	(678,843)	(144,467)	(823,310)
Net income/(expenditure) before investments gains and losses		20,701	229,616	250,317	124,141	(44,772)	79,368
Transfers between funds		10,000	(10,000)	0	(50,000)	50,000	0
Net movement in funds		30,701	219,616	250,317	74,141	5,228	79,368
Reconciliation of funds:							
Total funds brought forward		108,788	12,932	121,720	34,647	7,705	42,352
Total funds carried forward		139,490	232,548	372,037	108,788	12,932	121,720

Charity balance sheet

as at 31 March 2025

Registered Charity Number 1154595

	Note	2025 £	2024 £
Current Assets			
Debtors	8	43,936	83,562
Cash and short-term deposits		370,617	62,470
Total Current Assets		414,554	146,033
Creditors: amount falling due within one year	9	(42,517)	(24,313)
Total Current Liabilities		(42,517)	(24,313)
Net assets		372,037	121,720
Funds			
Restricted funds	10	30,338	12,932
Endowment Funds	10	202,210	-
Designated Funds	10	104,601	81,601
General fund	10	34,888	27,187
Total funds		372,037	121,720

The financial statements were approved by the Trustees on 27th January 2026 and signed on their behalf by:



Gordon Raggett

Chair of Trustees

Statement of cash flow

as at 31 March 2025		2025	2024
	Note	£	£
Net cash used in operating activities	(a)	304,775	6,358
Cash flow for investing activities:			
Investment Income		3,372	808
Net cash from investing activities		3,372	808
Change in cash in the year		308,147	5,378
Cash and cash equivalents at 1 April		62,470	57,092
Cash and equivalents at 31 March		370,617	62,470

(a) Reconciliation of net income to cash flow from operating activities

Net income/(expenditure) for the reporting year (as per SoFA)	250,317	79,368
Investment Income	(3,372)	(808)
Increase/(decrease) debtors	39,626	(46,206)
Increase/(decrease) in creditors	18,204	(25,996)
Net cash used in operating activities	304,775	6,358

Notes to the Accounts

1. Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts.

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Charities Act 2011.

Evergreen Care UK constitutes a public benefit entity as defined by FRS 102.

2. Accounting Policies

a. Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

b. Fixed Assets

Evergreen Care UK has not acquired any item of any property, furniture or equipment, etc. that exceeds the threshold value for recognition, currently £1,000.

c. Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

d. Restatement of 2024 figures

A designated fund, the conversion fund, had been classified as a restricted fund in the accounts for previous periods. As this is a board-designated fund, under SORP it should be classified amongst unrestricted funds. In 2025, all transactions on this fund were considered to be unrestricted, and 2024 figures have been restated on this basis for consistency.

In 2024, a total of £61,600 of donations and grants income, and £1,001 of opening fund balances, have been reclassified from restricted to unrestricted.

3. Income

	2025	2024
	£	£
(a) Income from donations and legacies		
Legacies	-	20,367
Donations	349,465	164,870
Events	2,156	924
Total	351,621	186,161
	2025	2024
	£	£
(b) Income from trading activities		
Client Services	627,700	693,760
Elderberries Café	14,150	18,964
Total	641,854	712,724
	2025	2024
	£	£
(c) Other Income		
Gift Aid	1,448	2,245
Other	1,367	741
Total	2,815	2,986

4. Expenditure

		2025	2024
		£	£
(a) Expenditure on raising funds	Note		
Grant writing services		2,618	3,927
Commission on grants received		9,627	11,721
Total		12,246	15,648
		2025	2024
		£	£
(b) Expenditure on trading activities	Note		
Service direct staff costs		459,050	475,000
Service direct costs		2,745	52,808
Estate Costs		6,500	5,500
Administrative Staff		103,037	90,710
IT and telephony		21,980	21,221
Professional Fees		5,959	5,439
Other Costs		18,812	12,518
Total		618,083	663,196

5 Expenditure on charitable activities

		2025	2024
	Note	£	£
Outreach Programme		106,040	132,531
Elderberries Café		12,977	11,937
Total		119,017	144,468

6 Grant cash funds received in year

		2025	2024
	Note	£	£
Bexley Council		10,000	-
Co-Operative		-	3,206
City Bridge Trust		69,225	50,000
Cole Charitable Foundation		-	1,500
Conversion Project		-	20,600
Edward Gostling Foundation		200,000	10,000
Elderberries		20,931	35,573
Hedley Foundation		-	500
Inman		-	5,000
Kent Society Community Reliance Provident		-	5,000
London Community Fund		10,000	10,000
National Lottery		2,933	-
One Stop (Groundworks)		-	250
The Richard Whittington Foundation		33,333	38,666
Total		346,423	180,295

7 Employees and Trustees

		2025	2024
(a) Employees	Note	£	£
Wages & Salaries		593,651	638,695
Social security costs		27,073	35,420
Pension costs		11,633	8,294
Total		632,357	682,409

		2025	2024
The average headcount of employees, analysed by function:	Note		
Client facing services		49	52
Befriending & Outreach		6	6
Support Services		9	9
Total		64	67

		2025	2024
The number of employees whose remuneration fell within the following bands is set out below:	Note		
£ 1,000 - £10,000		35	39
£10,000 - £20,000		26	24
£20,000 - £30,000		2	2
> £30,000		1	2
Total		64	67

8. Debtors

	2025	2024
	£	£
Accrued Trading Income	27,502	28,859
Trading Services - Client debts	15,277	53,223
Gift-Aid	1,158	1,480
Total	43,936	83,562

9. Creditors

	2025	2024
	£	£
Amounts falling due within one year		
Trade Creditors	5,142	9,587
Payroll Liabilities Provisions	14,300	12,631
Accruals and Deferred Income	16,768	-
Other Creditors	6,307	2,095
Total	42,517	24,313

10 Fund Balances

Restricted Funds

	Balance at 1 April 2024	Income	Expenditure	Transfer between funds	Balance at 31 March 2025
	£	£	£	£	£
		45,00			
City Bridge Trust - 19635	-	0	(45,000)	-	-
		24,22			24,22
City Bridge Trust - 25712	-	5	-	-	5
	8,15	20,93			6,11
Elderberries	8	1	(12,977)	(10,000)	3
	4,77				
Inman	4	-	(4,774)	-	-
		10,00			
London Community Fund	-	0	(10,000)	-	-
		2,93			
National Lottery	-	3	(2,933)	-	-
		33,33			
The Richard Whittington Foundation	-	3	(33,333)	-	-
		10,00			
Bexley Council	-	0	(10,000)	-	-
Total Restricted Funds	12,93	146,42	(119,017)	(10,000)	30,33
	2	3			8

Restricted Endowment Funds	Balance at 1 April 2024 £	Income £	Expenditure £	Transfer between funds £	Balance at 31 March 2025 £
Edward Gostling	-	202,210	-	-	202,210
Total Endowment Funds	-	202,210	-	-	202,210

Board-Restricted Designated Funds	Balance at 1 April 2024 £	Income £	Expenditure £	Transfer between funds £	Balance at 31 March 2025 £
Conversion Fund	81,601	-	-	23,000	104,601
Total Designated Funds	81,601	-	-	23,000	104,601

Unrestricted Funds	Balance at 1 April 2024 £	Income £	Expenditure £	Transfer between funds £	Balance at 31 March 2025 £
General Fund	27,187	653,240	(630,328)	(13,000)	34,888
Total Unrestricted Funds	27,187	653,240	(630,328)	(13,000)	34,888
Total Funds	121,720	999,663	(749,346)	-	372,037

11. Trustees Remuneration and Expenses

No Trustee received any remuneration during the year.

12. Related Party Transactions

No related party transactions were recorded during the year.

Accounts

Evergreen Care UK
YEAR END ACCOUNTS
FOR THE YEAR ENDED MARCH 2024

Evergreen Care UK

Financial Report year ended 31st March 2023

INDEX

Charity Information	3
Balance Sheet	4
Income and Expenditure Account	5
Statement of Financial Activities	6
Notes to the Accounts	7 & 9
Independent Examiner's Report	10 & 11

Evergreen Care UK**Charity Information**

Trustees	Gordon Raggett (Chairperson) Ian Sharpe Rebecca Kinsambwe (Hon. Treasurer) Esther Amaning Mandy Chapman Caroline Ogden Elizabeth Ayres
Charity CEO	Peter Kot
Charity Secretary	
Charity Number	1154595
Registered Address	50 Nuxley Road Belvedere London DA17 5JG
Bankers	Metro Bank 66-68b The Boradway Shopping Centre Bexleyheath DA6 7JN
Independent Examiner	Bells Accountants 10a High Street Chislehurst Kent BR7 5AN

Evergreen Care UK
Balance Sheet as at 31 March 2024

	Notes	2024	2023
Current Assets			
Debtors	6	53,223	15,131
Gift Aid Pending		1,480	1,384
Prepayments and Accruals		28,859	20,841
Cash at Bank and in Hand		<u>62,470</u>	<u>57,092</u>
Balance		146,033	94,447
<i>Less Liabilities</i>			
Payroll liabilities		12,631	14,418
Creditors		9,587	7,958
Accruals		2,095	29,720
		24,313	52,096
Net Assets		<u>121,720</u>	<u>42,352</u>
Accumulated Funds			
Unrestricted funds		27,187	33,646
Designated funds			
Conversion Project		81,601	1,001
Restricted funds	8	<u>12,932</u>	<u>7,705</u>
		<u>121,720</u>	<u>42,352</u>

G Raggett

Chair

R. Kinsambwe

Treasurer

Evergreen Care UK**Financial Activity Summary for the Year End 31st March 2024**

Income:	2024	2023
Income from donations and grants	162,097	79,523
Income from charitable activities	924	886
Income from trading activities	716,151	596,697
Income from investments	808	160
Other income	22,699	3,755
Total Income	902,679	681,021
Expenditure		
Expenditure on charitable activities	144,467	143,212
Expenditure on raising funds	15,648	6,107
Expenditure on trading services	663,196	617,324
Total Expenditure	823,311	766,643
Net movement in funds	79,368	-85,622

Evergreen Care UK
Statement of Financial Activities (including Income & Expenditure Account) for the
year ended 31 March 2024

	Notes	Unrestricted Funds 2024	Restricted Funds 2024	Total Funds 2024	Total Funds 2023
Incoming resources					
Donations and other incoming resources					
General Donations		20,609		20,609	34,510
Donations (Restricted)	8		161,331	161,331	44,636
Other receipts		2,856		2,856	18,616
Activities for generating funds					
Fundraising income		924	3,427	4,351	886
Investment income					
Bank Interest	5	808		808	160
incoming resources from charitable activities					
Home Support Service	6	693,760	18,964	712,724	554,132
Gardening Handyman Services	6	0		0	28,081
				0	0
Total incoming resources		<u>718,958</u>	<u>183,721</u>	<u>902,679</u>	<u>681,021</u>
Resources expended					
Costs of generating funds					
Fundraising costs		15,648		15,648	6,107
Charitable activities					
Management & Administration					
Staff costs	8	126,182	63,811	189,993	223,874
Office costs		37,715	18,695	56,410	57,207
Clean team costs				0	0
Befriending Service costs	8	59,977	13,684	73,661	48,242
Home Support Service costs	6	465,827	0	465,827	403,956
Gardening & Handyman Services costs	6	12,167		12,167	11,069
Training & Development costs	8	75	967	1,041	4,274
Advertising & Promotion costs	8	82	0	82	1,293
Governance costs					
Insurance	8	2,756	0	2,756	2,538
Other resources expended					
Meetings		370		370	31
Bank fees		4,542	63	4,605	5,192
Lifeline costs		750		750	1,917
Charity Fundraising Events Costs		0	0	0	945
Bad debt write off				0	0
Total resources expended		<u>726,090</u>	<u>97,220</u>	<u>823,311</u>	<u>766,643</u>
Net Surplus(Deficit)		<u>-7,133</u>	<u>86,501</u>	<u>79,368</u>	<u>-85,622</u>

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

NOTES TO THE ACCOUNTS

1 Basis of preparation of financial statements

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Charities Act 2011.

Evergreen Care UK constitutes a public benefit entity as defined by FRS 102.

2 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

3 Fixed Assets

Evergreen Care UK has not acquired any item of any property, furniture or equipment, etc. that exceeds the threshold value of £1,000. Consequently Evergreen is not currently required to maintain a Fixed Asset Register.

4 Trustees Remuneration and Expenses

No Trustee received any remuneration during the year.

5 Investments

The charity does not hold any investments in the name of Evergreen Care UK other than a Metro bank accounts were opened in September 2019.

6 Debtors Control Account

Evergreen Care UK firmly remains a Not For Profit Organisation. Consequently, any income it receives from Clients, in regard of its services is there to cover the administrative costs to provide such services. However, all Clients pay for the charity's Home Support, Gardening and Handyman Services in arrears, which means that at any moment in time the charity is waiting to receive monies owed. Consequently, this charity utilises the 'Debtors Control Account' facility within the electronic accounting software to manage and monitor any outstanding debt.

7 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

8 Restricted Funds

Restricted funds are reserves of money that can only be used for specific purposes.

Elderberries

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£7,705	£35,572	£35,119	£8,158

Co-Operative

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£3,206	£3,206	£0

Conversion Project - Legal Status Change

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£1,001	£80,600	£0	£81,601

The Charity for Sir Richard Whittington

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£38,666	£38,666	£0

Edward Gostling

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£10,000	£10,000	£0

City Bridge trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£50,000	£50,000	£0

Cole charitable Foundation

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£1,500	£1,500	£0

One Stop (Groundworks)

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£250	£250	£0

Hedley Foundation

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£500	£500	£0

Inman

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£5,000	£226	£4,774

Kent Society Community Reliance Provider

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£5,000	£5,000	£0

London Community Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£10,000	£10,000	£0

£8,706	Total Carried Forward:	£94,533
---------------	-------------------------------	----------------

Evergreen Care UK would like to take this opportunity to express our sincere thanks to all our donors and funders for their valued contributions.

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2024**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF EVERGREEN CARE UK

We report to the charity Trustees on our examination of the accounts of the charity for the year ended 31 March 2024.

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's Trustees as a body, for our work or for this report.

RESPONSIBILITIES AND BASIS OF REPORT

As the Trustees of the charity you are responsible for the preparation of the accounts in accordance with the Act ('the 2011 Act').

We report in respect of our examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out our examination we have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. We confirm that we are qualified to undertake the examination because we are a member of the association of Accounting Technicians in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

We understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

We have completed our examination. We can confirm that no matters have come to our attention in connection with the examination giving us cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the accounts do not accord with those records; or

- 3 the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

We have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Bells Accountants

Bells Accountants
10a High Street
Chislehurst
Kent
BR7 5AN

Dated: 22/07/2024

Evergreen Care UK
Income and Expenditure for the Year End 31st March 2024

Income:	2024	2023
Donations (Friends of Evergreen)	7,170	8,183
Collection Boxes	524	377
Other Donations	145,380	61,793
HMRC Gift Aid Repayment	2,245	1,836
Charity Fundraising Events	924	886
Elderberries Project	22,390	14,484
Lighthouse Project Donations	9,022	9,170
Home Support Service Income	693,760	582,213
Gardening Service Income	0	0
Bank Interest	808	160
Misc. Income	87	960
Memorial & Legacies	20,367	960
	902,679	681,021
Expenditure:		
LifeLine Costs	750	1,917
Home Support Service Costs	465,827	403,956
Befriending Service Costs	73,661	48,242
Gardening/Handyman Service Costs	12,167	11,069
Management and Admin Support Staff Costs	83,798	123,045
Staff - Employee NIC	11,937	14,587
Staff - Employer NIC	23,482	20,757
Staff - PAYE	39,426	37,013
Staff - Pensions - EE Contributions	4,930	3,551
Staff - Pensions - ER Contributions	3,364	2,822
Staff - Travel Expenses	23,055	22,100
Training & Development Costs	1,041	4,274
Evergreen Family Meetings	370	31
Funding Costs/Fees	15,648	6,107
Rent	8,095	8,365
Rates	0	176
Utilities	500	3,131
Insurance	2,756	2,538
Printing & Stationery	2,395	2,418
Postage & Carriage	1,751	1,568
Telephones & Broadband	1,411	2,255
Computer & Software	16,618	15,248
Office Equipment & Consumables	67	179
Office/Eqmt Storage Solutions	40	1,176
DBS Checks	950	2,387
Accountancy Fees	4,959	4,956
Advertising	82	1,293
Charity Fundraising Events Costs	0	945
Elderberries Café (Cost)	15,699	10,230
Server/Cloud/Web Charges	3,192	2,742
Bank Fees	4,605	5,192
Subscriptions	480	52
Misc. Expenditure	253	2,323
	823,311	766,643
Surplus/(Deficit)	79,368	-85,622

This does not form part of the statutory filing

Evergreen Care UK
Balance Sheet as at 31 March 2024

2024

Current Assets

Debtors

Customer Accounts Receivable	53,223	
Gift Aid Pending	1,480	
Prepayments and Accruals	28,859	
		83,562

Cash at Bank and in Hand

Metro Bank - current	20,694	
Metro Bank - deposit	41,409	
PayPal	44	
Petty Cash	203	
Petty Cash - Elderberries Float Baldwyn Park	40	
Petty Cash - Elderberries Float Christ Church Bexleyheath	0	
Petty Cash - Elderberries Float Wilmington	40	
Petty Cash - Elderberries Float Wolsey House	40	
		62,470

Balance		146,033
---------	--	---------

Less Liabilities

Trade Creditors

Supplier Accounts Payable	-9,587	
---------------------------	--------	--

Other Creditors

Payroll liabilities	-12,631	
Accruals	-2,095	
	-14,726	
		-24,313

Net Assets

121,720

Accumulated Funds

Restricted Funds

Conversion Project - Legal Status Change	81,601	
Inman	4,774	
Elderberries	8,158	
		94,533

Unrestricted General Funds		
General Fund (Current)		27,187

121,720

This does not form part of the statutory filing

Accounts

Evergreen Care UK
YEAR END ACCOUNTS
FOR THE YEAR ENDED MARCH 2023

Charity Registration No:

1154595

Evergreen Care UK

Financial Report year ended 31st March 2023

INDEX

Charity Information	3
Balance Sheet	4
Income and Expenditure Account	5
Statement of Financial Activities	6
Notes to the Accounts	7 & 9
Independent Examiner's Report	10 & 11

Evergreen Care UK**Charity Information**

Trustees	Gordon Raggett (Chairperson) Ian Sharpe Rebecca Kinsambwe (Hon. Treasurer) Esther Amaning Mandy Chapman Caroline Ogden Keith Coleman (ended 09/11/2022)
Charity CEO	Peter Kot
Charity Secretary	Keith Coleman (ended 09/11/2022)
Charity Number	1154595 - Revised November 2021
Registered Address	50 Nuxley Road Belvedere London DA17 5JG
Bankers	Metro Bank 66-68b The Boradway Shopping Centre Bexleyheath DA6 7JN
Independent Examiner	Bells Accountants 10a High Street Chislehurst Kent BR7 5AN

Evergreen Care UK
Balance Sheet as at 31 March 2023

		2023	2022
	Notes		
Current Assets			
Debtors	6	15,131	16,315
Gift Aid Pending		1,384	1,792
Prepayments and Accruals		20,841	18,826
Cash at Bank and in Hand		<u>57,092</u>	<u>121,184</u>
Balance		94,447	158,117
<i>Less Liabilities</i>			
Payroll liabilities		14,418	0
Creditors		7,958	17,518
Accruals		29,720	12,626
		52,096	20,406
Net Assets		<u>42,352</u>	<u>137,711</u>
Accumulated Funds			
Unrestricted funds			
Designated funds		33,646	55,385
Conversion Project		1,001	
Restricted funds	8	<u>7,705</u>	<u>82,326</u>
		<u>42,352</u>	<u>137,711</u>

G Raggett

Chair

R. Kinsambwe

Treasurer

Evergreen Care UK**Financial Activity Summary for the Year End 31st March 2023**

Income:	2023	2022
Income from donations and grants	79,523	116,903
Income from charitable activities	886	0
Income from trading activities	596,697	559,775
Income from investments	160	80
Other income	3,755	4,128
Total Income	681,021	680,886
Expenditure		
Expenditure on charitable activities	143,212	137,844
Expenditure on raising funds	6,107	8,770
Expenditure on trading services	617,324	559,632
Total Expenditure	766,643	706,246
Net movement in funds	-85,622	-25,360

Evergreen Care UK
Statement of Financial Activities (including Income & Expenditure Account) for the
year ended 31 March 2023

	Notes	Unrestricted Funds 2023	Restricted Funds 2023	Total Funds 2023	Total Funds 2022
Incoming resources					
Donations and other incoming resources					
General Donations		34,510		34,510	29,938
Donations (Restricted)	8		44,636	44,636	86,285
Other receipts		18,616		18,616	7,695
Activities for generating funds					
Fundraising income		886		886	0
Investment income					
Bank Interest	5	160		160	80
incoming resources from charitable activities					
Home Support Service	6	539,648	14,484	554,132	528,807
Gardening Handyman		28,081		28,081	28,081
Services	6			0	0
Total incoming resources		621,901	59,120	681,021	680,886
Resources expended					
Costs of generating funds					
Fundraising costs		6,107		6,107	8,770
Charitable activities					
Management & Administration					
Staff costs	8	121,397	102,477	223,874	196,975
Office costs		42,476	14,731	57,207	50,521
Clean team costs				0	0
Befriending Service costs	8	37,319	10,923	48,242	45,021
Home Support Service costs	6	403,956	0	403,956	380,867
Gardening & Handyman Services costs	6	11,069		11,069	13,039
Training & Development costs	8	15	4,259	4,274	700
Advertising & Promotion costs	8	1,293	0	1,293	468
Governance costs					
Insurance	8	2,113	425	2,538	3,130
Other resources expended					
Meetings		31		31	245
Bank fees		5,192		5,192	5,630
Lifeline costs		1,917		1,917	759
Charity Fundraising Events Costs		93	852	945	122
Bad debt write off				0	0
Total resources expended		632,976	133,667	766,643	706,247
Net Surplus/(Deficit)		-11,076	-74,547	-85,622	-25,361

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

NOTES TO THE ACCOUNTS

1 Basis of preparation of financial statements

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Charities Act 2011.

Evergreen Care UK constitutes a public benefit entity as defined by FRS 102.

2 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

3 Fixed Assets

Evergreen Care UK has not acquired any item of any property, furniture or equipment, etc. that exceeds the threshold value of £1,000. Consequently Evergreen is not currently required to maintain a Fixed Asset Register.

4 Trustees Remuneration and Expenses

No Trustee received any remuneration during the year.

5 Investments

The charity does not hold any investments in the name of Evergreen Care UK other than a Metro bank accounts were opened in September 2019.

6 Debtors Control Account

Evergreen Care UK firmly remains a Not For Profit Organisation. Consequently, any income it receives from Clients, in regard of its services is there to cover the administrative costs to provide such services. However, all Clients pay for the charity's Home Support, Gardening and Handyman Services in arrears, which means that at any moment in time the charity is waiting to receive monies owed. Consequently, this charity utilises the 'Debtors Control Account' facility within the electronic accounting software to manage and monitor any outstanding debt.

7 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

8 Restricted Funds

Restricted funds are reserves of money that can only be used for specific purposes.

Elderberries

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£3,087	£23,396	£18,778	£7,705

Better Care Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£54,810		£54,810	£0

Conversion Project - Legal Status Change

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£1,001		£0	£1,001

The Charity for Sir Richard Whittington

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0	£33,333	£33,333	£0

Edward Gostling

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£4,439	£0	£4,439	£0

Dartford (CFG)

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£1,800	£0	£1,800	£0

Arnold Clark

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£350	£0	£350	£0

One Stop (Groundworks)

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£1,000	£500	£1,500	£0

Elsie Pilkington Charitable Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£1,064	£0	£1,064	£0

Anton Jurgens Charitable Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£3,500	£0	£3,500	£0

William Kendall

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£2,202	£0	£2,202	£0

Childwick Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£10,000	£0	£10,000	£0

£83,253	Total Carried Forward:	£8,706
----------------	-------------------------------	---------------

Evergreen Care UK would like to take this opportunity to express our sincere thanks to all our donors and funders for their valued contributions.

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2023**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF EVERGREEN CARE UK

We report to the charity Trustees on our examination of the accounts of the charity for the year ended 31 March 2023.

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's Trustees as a body, for our work or for this report.

RESPONSIBILITIES AND BASIS OF REPORT

As the Trustees of the charity you are responsible for the preparation of the accounts in accordance with the rec ('the 2011 Act').

We report in respect of our examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out our examination we have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. We confirm that we are qualified to undertake the examination because we are a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

We understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

We have completed our examination. We can confirm that no matters have come to our attention in connection with the examination giving us cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the accounts do not accord with those records; or
- 3 the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

We have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Bells Accountants
10a High Street
Chislehurst
Kent
BR7 5AN

Dated:

Evergreen Care UK
Income and Expenditure for the Year End 31st March 2023

Income:	2023	2022
Donations (Friends of Evergreen)	8,183	9,793
Collection Boxes	377	844
Other Donations	61,793	93,009
HMRC Gift Aid Repayment	1,836	1,948
Charity Fundraising Events	886	0
Elderberries Project	14,484	2,886
Lighthouse Project Donations	9,170	13,420
Home Support Service Income	582,213	556,888
Gardening Service Income	0	0
Bank Interest	160	80
Misc. Income	960	1,388
Memorial & Legacies	960	628
	681,021	680,886
Expenditure:		
LifeLine Costs	1,917	759
Home Support Service Costs	403,956	380,867
Befriending Service Costs	48,242	45,021
Gardening/Handyman Service Costs	11,069	13,039
Management and Admin Support Staff Costs	123,045	105,736
Staff - Employee NIC	14,587	18,033
Staff - Employer NIC	20,757	19,225
Staff - PAYE	37,013	27,417
Staff - Pensions - EE Contributions	3,551	5,249
Staff - Pensions - ER Contributions	2,822	3,681
Staff - Travel Expenses	22,100	17,634
Service Review Costs	0	4
Training & Development Costs	4,274	700
Evergreen Family Meetings	31	238
Funding Costs/Fees	6,107	8,770
Rent	8,365	7,350
Rates	176	149
Utilities	3,131	2,816
Insurance	2,538	3,130
Safety & Security	0	143
Printing & Stationery	2,418	2,701
Postage & Carriage	1,568	1,432
Telephones & Broadband	2,255	4,489
Computer & Software	15,248	15,842
Office Equipment & Consumables	179	663
Office/Eqmt Storage Solutions	1,176	1,177
DBS Checks	2,387	1,952
Accountancy Fees	4,956	5,253
Consultancy Fees	0	0
Professional Fees	0	175
Recruitment Costs	0	0
Advertising	1,293	468
Charity Fundraising Events Costs	945	122
Elderberries Café (Cost)	10,230	2,021
Server/Cloud/Web Charges	2,742	2,402
Repairs & Maintenance (Office & Store)	0	0
Bank Fees	5,192	5,630
Trustee Meetings	0	7
Subscriptions	52	454
Bad Debt Write Off	0	0
Misc. Expenditure	2,323	1,497
	766,643	706,247
Surplus/(Deficit)	-85,622	-25,361

This does not form part of the statutory filing

Evergreen Care UK
Balance Sheet as at 31 March 2023

2023

Current Assets

Debtors

Customer Accounts Receivable	15,131	
Gift Aid Pending	1,384	
Prepayments and Accruals	20,841	
		37,356

Cash at Bank and in Hand

Metro Bank - current	21,760	
Metro Bank - deposit	35,102	
PayPal	44	
Petty Cash	26	
Petty Cash - Elderberries Float Baldwyn Park	40	
Petty Cash - Elderberries Float Christ Church Bexleyheath	40	
Petty Cash - Elderberries Float Wilmington	40	
Petty Cash - Elderberries Float Wolsey House	40	
		57,092

Balance		94,448
---------	--	--------

Less Liabilities

Trade Creditors

Supplier Accounts Payable	-7,958	
---------------------------	--------	--

Other Creditors

Payroll liabilities	-14,418	
Accruals	-29,720	
	-44,138	
		-52,096

Net Assets		42,352
-------------------	--	---------------

Accumulated Funds

Restricted Funds

Conversion Project - Legal Status Change	1,001	
Elderberries	7,705	
		8,706

Unrestricted General Funds		
General Fund (Current)		33,646

42,352

This does not form part of the statutory filing

Accounts

Evergreen Care UK
YEAR END ACCOUNTS
FOR THE YEAR ENDED MARCH 2022

Charity Registration No: 1154595

Evergreen Care UK

Financial Report year ended 31st March 2022

INDEX

Charity Information	3
Balance Sheet	4
Income and Expenditure Account	5
Statement of Financial Activities	6
Notes to the Accounts	7 & 9
Independent Examiner's Report	10 & 11

**Evergreen Care UK
Charity Information**

Trustees	Gordon Raggett (Chair from 11/2021) Chris Bryant (ended 01/2022) Rebecca Kinsambwe (Hon. Treasurer) Damilola Adewuyi (ended 05/2022) Esther Amaning Keith Coleman (Chair to 11/2021)
Charity CEO	Peter Kot
Charity Secretary	Keith Coleman (from 11/2021)
Charity Number	1154595
Registered Address	50 Nuxley Road Belvedere London DA17 5JG
Bankers	Metro Bank 66-68b The Boradway Shopping Centre Bexleyheath DA6 7JN
Independent Examiner	Bells Accountants 10a High Street Chislehurst Kent BR7 5AN

Evergreen Care UK
Balance Sheet as at 31 March 2022

		2022	2021
	Notes		
Current Assets			
Debtors	6	£16,315.03	£12,539.26
Prepayments and Accruals		£20,620.52	£27,144.41
Cash at Bank and in Hand		<u>£121,183.59</u>	<u>£151,469.20</u>
Balance		£158,119.14	£191,152.87
<i>Less Liabilities</i>			
Payroll liabilities		£0.00	£14,350.54
Creditors		£7,779.36	£4,539.93
Accruals		£12,626.39	£187.91
		£20,405.75	£19,078.38
Net Assets		<u><u>£137,713.39</u></u>	<u><u>£172,074.49</u></u>
Accumulated Funds			
Unrestricted funds			
Designated funds		£55,386.44	£82,304.71
Restricted funds	8	<u>£82,326.95</u>	<u>£89,769.78</u>
		<u><u>£137,713.39</u></u>	<u><u>£172,074.49</u></u>

G Raggett

Chair

R. Kinsambwe

Treasurer

Evergreen Care UK
Income and Expenditure for the Year End 31st March 2022

Income:	2022	2021
Donations (Friends of Evergreen)	£9,793.08	£10,759.92
Collection Boxes	£844.09	£192.24
Other Donations	£93,009.32	£170,033.75
HMRC Gift Aid Repayment	£1,948.16	£1,570.91
Charity Fundraising Events	£0.00	£353.15
Elderberries Project	£2,886.23	£0.00
Lighthouse Project Donations	£13,420.00	£14,625.00
Home Support Service Income	£556,888.41	£507,631.52
Gardening Service Income	£0.00	£31,192.66
Bank Interest	£80.45	£94.52
Misc. Income	£1,388.38	£13,275.36
Memorial & Legacies	£628.00	£837.00
	£680,886.12	£750,566.03
Expenditure:		
LifeLine Costs	£758.89	£189.96
Home Support Service Costs	£380,866.72	£342,335.16
Befriending Service Costs	£45,021.18	£22,774.03
Gardening/Handyman Service Costs	£13,038.64	£19,708.25
Management and Admin Support Staff Costs	£105,736.17	£79,905.22
Staff - Employee NIC	£18,032.74	£12,081.84
Staff - Employer NIC	£19,224.77	£13,235.31
Staff - PAYE	£27,416.69	£16,505.87
Staff - Pensions - EE Contributions	£5,249.09	£4,719.38
Staff - Pensions - ER Contributions	£3,681.32	£3,124.28
Staff - Travel Expenses	£17,634.43	£15,474.33
Service Review Costs	£4.49	£0.00
Training & Development Costs	£700.47	£497.00
Evergreen Family Meetings	£237.90	£0.00
Funding Costs/Fees	£8,769.96	£9,527.56
Rent	£7,350.00	£6,000.00
Rates	£148.97	£0.00
Utilities	£2,816.31	£1,972.59
Insurance	£3,130.20	£2,220.12
Safety & Security	£142.82	£223.93
Printing & Stationery	£2,701.15	£1,476.95
Postage & Carriage	£1,432.39	£1,045.69
Telephones & Broadband	£4,488.78	£3,561.84
Computer & Software	£15,842.28	£14,332.56
Office Equipment & Consumables	£662.90	£2,373.95
Office/Eqmt Storage Solutions	£1,177.22	£0.00
DBS Checks	£1,952.00	£1,660.75
Accountancy Fees	£5,252.88	4837.92
Consultancy Fees	£0.00	£2,732.14
Professional Fees	£175.00	£350.00
Recruitment Costs	£0.00	£2,160.00
Advertising	£467.70	£645.35
Charity Fundraising Events Costs	£121.65	£40.00
Elderberries Café (Cost)	£2,020.50	£0.00
Server/Cloud/Web Charges	£2,402.46	2141.76
Repairs & Maintenance (Office & Store)	£0.00	£981.61
Bank Fees	£5,629.89	£3,927.37
Trustee Meetings	£7.27	£0.00
Subscriptions	£454.00	£308.00
Bad Debt Write Off	£0.00	£55.50
Misc. Expenditure	£1,496.89	£1.15
	£706,246.72	£593,127.37
Surplus/(Deficit)	-£25,360.60	£157,438.66

Evergreen Care UK
Statement of Financial Activities (including Income & Expenditure Account) for the
year ended 31 March 2022

	Notes	Unrestricted Funds 2022	Restricted Funds 2022	Total Funds 2022	Total Funds 2021
Incoming resources					
Donations and other incoming resources					
General Donations		£29,937.77		£29,937.77	£53,508.91
Donations (Restricted)	8		£86,284.63	£86,284.63	£142,102.00
Other receipts		£7,694.86		£7,694.86	£15,683.27
Activities for generating funds					
Fundraising income		£0.00		£0.00	£353.15
Investment income					
Bank Interest	5	£80.45		£80.45	£94.52
incoming resources from charitable activities					
Home Support Service	6	£528,806.93		£528,806.93	£507,631.52
Gardening Handyman Services	6	£28,081.48		£28,081.48	
				£0.00	£31,192.66
Total incoming resources		£594,601.49	£86,284.63	£680,886.12	£750,566.03
Resources expended					
Costs of generating funds					
Fundraising costs		£8,769.96		£8,769.96	£9,527.56
Charitable activities					
Management & Administration					
Staff costs	8	£120,290.45	£76,684.76	£196,975.21	£145,047.38
Office costs		£36,412.21	£14,108.83	£50,521.04	£46,159.69
Clean team costs				£0.00	£0.00
Befriending Service costs	8	£44,655.63	£365.55	£45,021.18	£22,774.03
Home Support Service costs	6	£380,766.70	£100.02	£380,866.72	£342,335.16
Gardening & Handyman Services costs	6	£13,038.64		£13,038.64	£19,708.25
Training & Development costs	8	£0.00	£700.47	£700.47	£497.00
Advertising & Promotion costs	8	£369.38	£98.32	£467.70	£645.35
Governance costs					
Insurance	8	£1,460.69	£1,669.51	£3,130.20	£2,220.12
Other resources expended					
Meetings		£245.17		£245.17	£0.00
Bank fees		£5,629.89		£5,629.89	£3,927.37
Lifeline costs		£758.89		£758.89	£189.96
Charity Fundraising Events Costs		£121.65		£121.65	£40.00
Bad debt write off				£0.00	£55.50
Total resources expended		£612,519.26	£93,727.46	£706,246.72	£593,127.37
Net Surplus/(Deficit)		-£17,917.77	-£7,442.83	-£25,360.60	£157,438.66

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

NOTES TO THE ACCOUNTS

1 Basis of preparation of financial statements

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Charities Act 2011.

Evergreen Care UK constitutes a public benefit entity as defined by FRS 102.

2 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

3 Fixed Assets

Evergreen Care UK has not acquired any item of any property, furniture or equipment, etc. that exceeds the threshold value of £1,000. Consequently Evergreen is not currently required to maintain a Fixed Asset Register.

4 Trustees Remuneration and Expenses

No Trustee received any remuneration during the year.

5 Investments

The charity does not hold any investments in the name of Evergreen Care UK other than a Metro bank accounts were opened in September 2019.

6 Debtors Control Account

Evergreen Care UK firmly remains a Not For Profit Organisation. Consequently, any income it receives from Clients, in regard of its services is there to cover the administrative costs to provide such services. However, all Clients pay for the charity's Home Support, Gardening and Handyman Services in arrears, which means that at any moment in time the charity is waiting to receive monies owed. Consequently, this charity utilises the 'Debtors Control Account' facility within the electronic accounting software to manage and monitor any outstanding debt.

7 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

8 Restricted Funds

Restricted funds are reserves of money that can only be used for specific purposes.

Elderberries

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£2,296.37	£2,886.23	£2,020.50	£3,162.10

Better Care Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£71,400.00	£44,000.00	£60,590.18	£54,809.82

LCF

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£9,000.00	£9,000.00	£0.00

City of London

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£7,010.41		£7,010.41	£0.00

Edward Gostling

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£5,000.00	£561.25	£4,438.75

Dartford (CFG)

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£9,063.00		£7,262.58	£1,800.42

Arnold Clark

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£1,000.00	£650.47	£349.53

One Stop (Groundworks)

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£1,000.00	£0.00	£1,000.00

Elsie Pilkington Charitable Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£5,696.40	£4,632.07	£1,064.33

Anton Jurgens Charitable Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£3,500.00	£0.00	£3,500.00

William Kendall

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£2,202.00		£2,202.00

Childwick Trust

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
£0.00	£12,000.00	£2,000.00	£10,000.00

£89,769.78	Total Carried Forward:	£82,326.95
-------------------	-------------------------------	-------------------

Evergreen Care UK would like to take this opportunity to express our sincere thanks to all our donors and funders for their valued contributions.

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2022**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF EVERGREEN CARE UK

We report to the charity Trustees on our examination of the accounts of the charity for the year ended 31 March 2022.

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's Trustees as a body, for our work or for this report.

RESPONSIBILITIES AND BASIS OF REPORT

As the Trustees of the charity you are responsible for the preparation of the accounts in accordance with the regulations ('the 2011 Act').

We report in respect of our examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out our examination we have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. We confirm that we are qualified to undertake the examination because we are a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

We understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

We have completed our examination. We can confirm that no matters have come to our attention in connection with the examination giving us cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act
- 2 the accounts do not accord with those records; or
- 3 the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

We have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Bells Accountants
10a High Street
Chislehurst
Kent
BR7 5AN

Dated:

Accounts

Trustees' Report – Year End March 2021

The Trustees of Evergreen Care UK present this report alongside the Year End accounts for the Financial Year April 2020 to March 2021

Mission Statement:

Through Christian love, we seek to support older people to achieve the highest quality of life and self-worth. Leading with innovation, treating with compassion and valuing each person, we enrich lives, improve the health and wellbeing of communities, and respect and care for the physical, emotional, and spiritual needs of older people, bringing peace of mind to those we serve. Our mission calls us to care for the sick and disadvantaged as expressed in Matthew 25:35-40.

Vision Statement:

We commit ourselves to the Christian principles on which we were founded and seek to fulfil the need for quality services and excellence in care. Motivated by our values, Evergreen will lead the way in standards of care by reaching out to the community and transforming society through the biblical model of sharing.

Our Values:

- | | |
|--------------|--|
| Respect: | To value every human being with due regard for their feelings, wishes and rights. To treat others how we would have them treat ourselves. |
| Justice: | To apply Christian principles and have a genuine concern for people, to seek justice and bring peace in our dealings with others. |
| Service: | To foster an ethos of care and service throughout the organisation and promote the Christian Care Values of love, joy, peace, forbearance, kindness, goodness, faithfulness, gentleness and self-control into the community. |
| Training: | To guide all members of Evergreen through training so they will be skilled, equipped and adopt the correct behaviour required for their chosen area of work. |
| Partnership: | To work with others for the good of our community and to lead the way in care standards and influence others. |
| Quality: | To excel in all we do, bringing confidence to our community in our service of care and support. |
| Generosity: | To incline on the side of generosity in our dealings with staff, volunteers, clients and the wider community. To value it is more blessed to give than to receive. |
| Stewardship: | To oversee the work of Evergreen with sound governance and financial controls and use God's blessing to serve our community. |

Governing Document

Formerly, Bexley Churches Care Trust, the Charity became Evergreen Care UK on 1st February 2021, and remains a registered charitable incorporated organisation (CIO) registered with the Charity Commission. Charity No:1154595.

Foreword from the Chair of Trustees

The year (1st April 2020) began in the grip of the Coronavirus Pandemic. The Covid-19 Lockdown that commenced on 23rd March 2020 placed the UK in strange and unprecedented times.

Consequently, we were presented with many challenges that were indeed immense and often intense. We learnt that to suggest that the Social Care Sector was forced under unprecedented pressures, did not fully articulate the actual and true representation of events. Indeed, Coronavirus touched us all on a very personal level and affecting our clients, our loved ones, our family and friends. Something we all do not wish to live through again.

Despite inevitably placing this charity in uncharted waters it did not deter Evergreen from rising to the challenge. The concern and commitment of our staff and volunteers, together with our ethos of care made Evergreen stand out from the crowd and made, and continues to make, a tremendous impact across the London Borough of Bexley and beyond.

Accordingly, as a charitable organisation which supports local older people, when we eventually emerge from the constraints of the Pandemic, we are expecting a continual increase in demand for our services over the coming years. We have and will continue to identify and launch much needed new services to compliment the range of services we already provide whilst extending our catchment area.

We would like to take this opportunity to say how much we really do value the many people and organisations that have supported us financially or by gifts in kind. We shall also continue to build relationships with local churches, many of which actively advertise for volunteers to assist with our work and have allowed us free space to hold training sessions and events.

However, the year ended (31st March 2021) with hope, as we began the process of emerging from the second Covid-19 Lockdown.

Therefore, we plan to be fully operational and very much hope to provide our valued services again soon:

Home Support: There has been a marked interest for this service from across London Borough of Bexley and beyond.

Befriending: There is always a steady flow of clients needing this service but currently mainly a 'Telephone Befriending' service, which, hopefully, will change as the Covid restrictions allow.

Elderberries: We hope to start to be allowed to re-open our Elderberries' Cafés in September 2021.

Trusted Trades: Trusted Trades continues to be a popular service to our clients which was initially set up to protect older people from rogue traders.

Lifeline24: We have partnered with Platinum Award winners Lifeline24 who offer an alarm and pendant Telecare service provided to us at a good discount which we pass onto our clients. We remain the most cost-effective supplier of this service.

Plans for the Future:

We are hoping that we will be in a position to launch the following services in the not-too-distant future:

Domiciliary Social Care

This service will provide the personal care support which would work alongside our Home Support Service. There is a great need for a service within our community where the provision presently on offer is very often not of good quality. This service will be across a seven-day week providing assistance with washing and dressing, feeding, a put to bed service and medication administration.

Home from Hospital Service

This service is intended to avoid the scandal of isolated older people being discharged after lengthy stays in hospital to a home without warmth or food. With the client's permission, we will ensure their home is clean and warm, the fridge cleaned and fresh groceries available. On discharge day, the client will be collected by one of our volunteers and settled into their home with a cup of tea before being left safe and secure. This service will be launched once our Domiciliary Social Care is in place to allow a smooth transition as part of the hospital discharge service for the patients that are referred to us.

Appointment Transport

The Appointment Transport service will use a trained and DBS-checked volunteer to collect a person from their home, take them to their appointment and then return them home, offering them a cup of tea and ensuring they are comfortable before departing. The volunteer may also accompany the older person to their appointment if required. There will be a small mileage charge for this service.

Advocacy

Our advocacy service will provide assistance with simple form completion, general household administration (including the payment of bills) as well as a supportive voice when necessary. It will also signpost older people to other organisations where specialist help is required, for example, with state benefits. This will be a free service.

Chaplaincy Service

We at Evergreen understand how important a spiritual input into a person's life can be, and how, through ill health or disability, many are unable to attend a church service or have the fellowship they had in the past. We will be working with Churches and Ministers from across the London Borough of Bexley to help fulfil the spiritual life of those who may have become lonely and isolated through situations beyond their control.

Community Links

Evergreen continues to work together with Local Churches, Businesses, other Organisations, Social Services and the Clinical Commissioning Groups (CCGs). Evergreen has become a sought-after provider of care in the Bexley Borough, and we believe that together we will make a difference to our community.

Public Benefit

The landscape of Social Care is rapidly changing and with the cutbacks in funding and lack of resources, Evergreen Care UK will continue to position itself to meet the challenges that lie ahead for the care of older and vulnerable adults in the community. The aim of the charity is to improve quality of life, encouraging independence as much as possible, but meeting the needs, whether large or small, that arise as people become older and less able to cope with life.

Resources

A small portion of Evergreen Care UK's work is funded by charges made to our clients. However, as a Not-for-Profit organisation any funding by charges made to our clients only covers the operating costs to provide such a service. Consequently, the income generated by our charges is supplemented by generous donations from trusts, individuals, local churches and local companies that enable us to provide a wide range of services at a reasonable cost. The Befriending service is provided free to the client.

Control Systems

Evergreen Care UK's Trustees have overall responsibility for ensuring that there are appropriate control systems, financial and otherwise, which provide reasonable assurance of:

- efficient and effective operation;
- protection against unauthorised use or disposition of assets;
- maintenance of proper records with the provision of reliable financial information;
- compliance with relevant legislation and regulation;
- compliance with GDPR 2019.

Risk Factors

With the establishment of a Risk Register, the Trustees regularly review the various areas of risk. It is recognised that the areas of risk fall into two overall areas of finance and infrastructure (income, expenditure, office space, equipment, ICT and security); and personnel and operational issues (recruitment, training, provision of services by volunteers and staff; health and safety; management systems; employment legislation issues; vulnerable adult protection and confidentiality).

The Trustees have mitigated the finance and infrastructure risks by:

- ensuring there is no over-reliance on any one funding source or fixed term income;
- ensuring systems exist to combat the threat of computer viruses and loss of information;
- having a list of financial controls in place;
- ensuring appropriate insurances are in place for buildings and staff.

The Trustees have mitigated the personnel and operational risks by:

- maintaining appropriate insurance;
- having appropriate policies and training to cover employment and health and safety legislation, and vulnerable adult protection and confidentiality – all staff are required to be familiar with these policies. External HR support has been appointed since the launch of our Home Support Service;
- ensuring all those who will be working with vulnerable people are DBS checked;
- ensuring Evergreen Care UK is fully compliant with all its statutory and legal requirements.

Recruitment and Appointment of Trustees

The Trustees are normally appointed for three-year terms at the Annual Meeting. Should a casual vacancy occur, then a Trustee may be elected to fill the remaining term of that vacancy. Trustees retire by rotation and, if nominated, are able to offer themselves for re-election at the Annual Meeting.

The Trustees bring a range of professional and voluntary experience. The Trustees will consider the mix of skills and experience represented amongst them and, when appropriate, seek to maintain a broader mix by actively seeking nomination for suitably experienced individuals.

Responsibility of the Trustees

Charity Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements, the Trustees should follow best practice and:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis, unless it is inappropriate to assume that the company will continue on that basis.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company. The Trustees are also responsible for safeguarding the assets and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Members of the Trustee Board

Members of the Trustee Board, who served during the year and up to the date of this report are set out on page 3 of the Year End Accounts.

Approved by the Board of Trustees on: 10th November 2021

and signed on its behalf by: Keith P. Coleman – Chair

EVERGREEN CARE BEXLEY
(Registered as Bexley Churches Care Trust)
YEAR END ACCOUNTS
FOR THE YEAR ENDED MARCH 2021

Evergreen Care Bexley

Financial Report year ended 31st March 2021

INDEX

Charity Information	3
Balance Sheet	4
Income and Expenditure Account	5
Statement of Financial Activities	6
Notes to the Accounts	7 & 9
Independent Examiner's Report	10 & 11

EVERGREEN CARE BEXLEY
Charity Information

Trustees	Keith Coleman (Chair) Chris Bryant Rebecca Kinsambwe (Hon. Treasurer) Damilola Adewuyi Esther Amaning Gordon Raggett
Charity CEO	Peter Kot
Charity Secretary	
Charity Number	1154595
Registered Address	22 The Pantiles Bexleyheath Kent DA7 5HD
Bankers	Metro Bank 66-68b The Broadway Shopping Centre Bexleyheath DA6 7JN
Independent Examiner	Pomfrey Accountants The Coach House Unit 42 St Mary's Business Centre 66-70 Bourne Road Kent DA5 1LU

Evergreen Care Bexley
Balance Sheet as at 31 March 2021

	Notes	2021	2020
Current Assets			
Debtors	6	£12,539.26	£19,910.53
Prepayments and Accruals		£27,144.41	£13,336.08
Cash at Bank and in Hand		<u>£151,469.20</u>	<u>£28,427.97</u>
Balance		£191,152.87	£61,674.58
<i>Less Liabilities</i>			
Payroll liabilities		£14,350.54	7,506.48
Creditors		£4,539.93	5,772.83
Accruals		£187.91	<u>1,014.82</u>
		£19,078.38	£14,294.13
Net Assets		<u>£172,074.49</u>	<u>£47,380.45</u>
Accumulated Funds			
Unrestricted funds			
Designated funds		£165,132.32	£40,438.28
Restricted funds	8	<u>£6,942.17</u>	<u>£6,942.17</u>
		<u>£172,074.49</u>	<u>£47,380.45</u>

Mr. K. Coleman

Chair

R. Kinsambwe

Treasurer

Evergreen Care Bexley
Income and Expenditure for the Year End 31st March 2021

Income:	2021	2020
Donations (Friends of Evergreen)	£10,759.92	£10,564.29
Collection Boxes	£192.24	£1,428.40
Other Donations	£170,033.75	£35,169.44
Tesco Bags for Life Fund (Restricted)	£0.00	£0.00
Co-Op Fund (Restricted)	£0.00	£0.00
Charles Haywood Foundation (Restricted)	£0.00	£0.00
Albert Hunt Trust (Not Restricted)	£0.00	£0.00
Gordon Family Fund (Restricted)	£0.00	£2,145.80
William Kendall Charity (Restricted)	£0.00	£0.00
HMRC Gift Aid Repayment	£1,570.91	£1,764.20
Charity Fundraising Events	£353.15	£8,292.53
Elderberries Project	£0.00	£3,872.25
Lighthouse Project Donations	£14,625.00	£15,295.00
Home Support Service Income	£507,631.52	£441,488.44
Gardening Service Income	£31,192.66	£46,506.72
Other Receipts	£0.00	£512.62
Bank Interest	£94.52	£14.07
Misc. Income	£13,275.36	£139.61
Operations-re-imbursement	£0.00	£300.00
Memorial & Legacies	£837.00	£100.00
	<u>£750,566.03</u>	<u>£567,593.37</u>
Expenditure:		
LifeLine Costs	£189.96	£199.97
Home Support Service Costs	£342,335.16	£378,671.34
Befriending Service Costs	£22,774.03	£16,619.78
Clean Team Costs	£0.00	£0.00
Gardening/Handyman Service Costs	£19,708.25	£48,987.79
Management and Admin Support Staff Costs	£79,905.22	£65,681.76
Staff - Employee NIC	£12,081.84	
Staff - Employer NIC	£13,235.31	
Staff - PAYE	£16,505.87	
Staff - Pensions - EE Contributions	£4,719.38	
Staff - Pensions - ER Contributions	£3,124.28	
Staff - Travel Expenses	£15,474.33	
Service Review Costs	£0.00	£26.36
Training & Development Costs	£497.00	£975.72
Evergreen Family Meetings	£0.00	£0.00
Funding Costs/Fees	£9,527.56	£6,363.97
Lighthouse Project Costs	£0.00	£44.00
Rent	£6,000.00	£5,801.41
Rates	£0.00	£574.56
Utilities	£1,972.59	£1,154.36
Insurance	£2,220.12	£960.58
Safety & Security	£223.93	£125.75
Catering	£0.00	£0.00
Printing & Stationery	£1,476.95	£1,622.31
Postage & Carriage	£1,045.69	£1,185.92
Telephones & Broadband	£3,561.84	£3,137.34
Computer & Software	£14,332.56	£4,962.72
Office Equipment & Consumables	£2,373.95	£67.76
Office/Eqmt Storage Solutions	£0.00	£1,922.60
DBS Checks	£1,660.75	£2,178.75
Independent Examiner's Fees	£0.00	£0.00
Accountancy Fees	£4,837.92	4538.88
Consultancy Fees	£2,732.14	£3,066.00
Professional Fees	£350.00	£270.00
Recruitment Costs	£2,160.00	
Advertising	£645.35	£1,188.98
Charity Fundraising Events Costs	£40.00	£2,510.25
Elderberries Café (Cost)	£0.00	£1,575.88
Server/Cloud/Web Charges	£2,141.76	1611.6
Repairs & Maintenance (Office & Store)	£981.61	£65.00
Tap to Donate Boxes (Fees)	£0.00	£0.00
Bank Fees	£3,927.37	£1,014.55
Trustee Meetings	£0.00	£0.00
Conferences, Networking Meeting Expenses	£0.00	420.86
Subscriptions	£308.00	£719.00
Bad Debt Write Off	£55.50	£1,367.88
Misc. Expenditure	£1.15	£132.67
	<u>£593,127.37</u>	<u>£559,746.30</u>
Surplus/(Deficit)	<u>£157,438.66</u>	<u>£7,847.07</u>

Evergreen Care Bexley
Statement of Financial Activities (including Income & Expenditure Account) for the
year ended 31 March 2021

	Notes	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
Incoming resources					
Donations and other incoming resources					
General Donations		£53,508.91		£53,508.91	£47,602.93
Donations (Restricted)	8		£142,102.00	£142,102.00	£20,872.25
Other receipts		15,683.27		£15,683.27	£2,816.43
Activities for generating funds					
Fundraising income		£353.15		£353.15	£8,292.53
Investment income					
Bank Interest	5	£94.52		£94.52	£14.07
incoming resources from charitable activities					
Home Support Service	6	£507,631.52		£507,631.52	£441,488.44
Gardening Si Handyman Services	6	£31,192.66		£31,192.66	£46,506.72
Total incoming resources		<u>£608,464.03</u>	<u>£142,102.00</u>	<u>£750,566.03</u>	<u>£567,593.37</u>
Resources expended					
Costs of generating funds					
Fundraising costs		£9,567.56		£9,567.56	£10,520.46
Charitable activities					
Management & Administration					
Staff costs	8	£96,285.58	£48,761.80	£145,047.38	£65,681.76
Office costs		£46,159.69		£46,159.69	£33,136.63
Clean team costs				£0.00	
Befriending Service costs	8	£12,261.03	£10,513.00	£22,774.03	£16,619.78
Home Support Service costs	6	£342,335.16		£342,335.16	£378,671.34
Gardening & Handyman Services costs	6	£19,708.25		£19,708.25	£48,987.79
Training & Development costs	8	£497.00		£497.00	£975.72
Advertising & Promotion costs	8	£645.35		£645.35	£1,188.98
Governance costs					
Insurance	8	£2,220.12		£2,220.12	£960.58
Other resources expended					
Meetings		£0.00		£0.00	£420.86
Bank fees		£3,927.37		£3,927.37	£1,014.55
Lifeline costs		£189.96		£189.96	£199.97
Bad debt write off		£55.50		£55.50	£1,367.88
Total resources expended		<u>£533,852.57</u>	<u>£59,274.80</u>	<u>£593,127.37</u>	<u>£559,746.30</u>
Net Surplus/(Deficit)		<u>£74,611.46</u>	<u>£82,827.20</u>	<u>£157,438.66</u>	<u>£7,847.07</u>

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

NOTES TO THE ACCOUNTS

1 Basis of preparation of financial statements

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Charities Act 2011.

Bexley Churches Care Trust constitutes a public benefit entity as defined by FRS 102.

2 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

3 Fixed Assets

Evergreen Care Bexley has not acquired any item of any property, furniture or equipment, etc. that exceeds the threshold value of £1,000. Consequently Evergreen is not currently required to maintain a Fixed Asset Register.

4 Trustees Remuneration and Expenses

No Trustee received any remuneration during the year.

5 Investments

The charity does not hold any investments, neither in the name of Evergreen Care Bexley, nor in the name of Bexley Churches Care Trust, other than a Metro bank accounts were opened in September 2019.

6 Debtors Control Account

Evergreen Care Bexley firmly remains a Not For Profit Organisation. Consequently, any income it receives from Clients, in regard of its services is there to cover the administrative costs to provide such services. However, all Clients pay for the charity's Home Support, Gardening and Handyman Services in arrears, which means that at any moment in time the charity is waiting to receive monies owed. Consequently, this charity utilises the 'Debtors Control Account' facility within the electronic accounting software to manage and monitor any outstanding debt.

7 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

8 Restricted Funds

Restricted funds are reserves of money that can only be used for specific purposes.

Community Action Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
	£2,650.00	£2,650.00	£0.00

Co-Op Fund - Restricted - Befriending Service:

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
	£5,363.00	£5,363.00	£0.00

Ernest Hecht Charity Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
2500		£2,500.00	£0.00

Gordon Family Fund

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
2145.8	£9,000.00	£11,145.80	£0.00

Elderberries

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
2,296.37			£2,296.37

Charles Hayward Foundation - Restricted - Befriending Service:

Amount Brought Forward	Amount Received	Amount assigned	Amount Carried Forward
			£0.00

Better Care Fund

Amount Brought Forward	Amount Received £71,400.00	Amount assigned	Amount Carried Forward £71,400.00
------------------------	----------------------------------	-----------------	--------------------------------------

LCF

Amount Brought Forward	Amount Received £10,603.00	Amount assigned £10,603.00	Amount Carried Forward £0.00
------------------------	----------------------------------	-------------------------------	---------------------------------

City of London

Amount Brought Forward	Amount Received £28,123.00	Amount assigned £21,113.00	Amount Carried Forward £7,010.00
------------------------	----------------------------------	-------------------------------	-------------------------------------

Edward Gostling

Amount Brought Forward	Amount Received £5,000.00	Amount assigned £5,000.00	Amount Carried Forward £0.00
------------------------	---------------------------------	------------------------------	---------------------------------

Darftford (CFG)

Amount Brought Forward	Amount Received £9,963.00	Amount assigned £900.00	Amount Carried Forward £9,063.00
------------------------	---------------------------------	----------------------------	-------------------------------------

Total Carried Forward: £89,769.37

Evergreen Care Bexley would like to take this opportunity to express our sincere thanks to all our donors and funders for their valued contributions.

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2021**

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF BEXLEY CHURCHES CARE
TRUST TRADING AS EVERGREEN CARE BEXLEY (the 'charity')**

We report to the charity Trustees on our examination of the accounts of the charity for the year ended 31 March 2021.

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's Trustees as a body, for our work or for this report.

RESPONSIBILITIES AND BASIS OF REPORT

As the Trustees of the charity you are responsible for the preparation of the accounts in accordance with the rec ('the 2011 Act').

We report in respect of our examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out our examination we have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. We confirm that we are qualified to undertake the examination because we are a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

We understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

We have completed our examination. We can confirm that no matters have come to our attention in connection with the examination giving us cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act
- 2 the accounts do not accord with those records; or
- 3 the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

We have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Pomfrey Accountants
The Coach House Unit 42
St Mary's Business Centre
66-70 Bourne Road
Kent
DA5 1LU

Dated: 24/09/2021

Trustees' Report – Year End March 2021

The Trustees of Evergreen Care UK present this report alongside the Year End accounts for the Financial Year April 2020 to March 2021

Mission Statement:

Through Christian love, we seek to support older people to achieve the highest quality of life and self-worth. Leading with innovation, treating with compassion and valuing each person, we enrich lives, improve the health and wellbeing of communities, and respect and care for the physical, emotional, and spiritual needs of older people, bringing peace of mind to those we serve. Our mission calls us to care for the sick and disadvantaged as expressed in Matthew 25:35-40.

Vision Statement:

We commit ourselves to the Christian principles on which we were founded and seek to fulfil the need for quality services and excellence in care. Motivated by our values, Evergreen will lead the way in standards of care by reaching out to the community and transforming society through the biblical model of sharing.

Our Values:

Respect:	To value every human being with due regard for their feelings, wishes and rights. To treat others how we would have them treat ourselves.
Justice:	To apply Christian principles and have a genuine concern for people, to seek justice and bring peace in our dealings with others.
Service:	To foster an ethos of care and service throughout the organisation and promote the Christian Care Values of love, joy, peace, forbearance, kindness, goodness, faithfulness, gentleness and self-control into the community.
Training:	To guide all members of Evergreen through training so they will be skilled, equipped and adopt the correct behaviour required for their chosen area of work.
Partnership:	To work with others for the good of our community and to lead the way in care standards and influence others.
Quality:	To excel in all we do, bringing confidence to our community in our service of care and support.
Generosity:	To incline on the side of generosity in our dealings with staff, volunteers, clients and the wider community. To value it is more blessed to give than to receive.
Stewardship:	To oversee the work of Evergreen with sound governance and financial controls and use God's blessing to serve our community.

Governing Document

Formerly, Bexley Churches Care Trust, the Charity became Evergreen Care UK on 1st February 2021, and remains a registered charitable incorporated organisation (CIO) registered with the Charity Commission. Charity No:1154595.

Foreword from the Chair of Trustees

The year (1st April 2020) began in the grip of the Coronavirus Pandemic. The Covid-19 Lockdown that commenced on 23rd March 2020 placed the UK in strange and unprecedented times.

Consequently, we were presented with many challenges that were indeed immense and often intense. We learnt that to suggest that the Social Care Sector was forced under unprecedented pressures, did not fully articulate the actual and true representation of events. Indeed, Coronavirus touched us all on a very personal level and affecting our clients, our loved ones, our family and friends. Something we all do not wish to live through again.

Despite inevitably placing this charity in uncharted waters it did not deter Evergreen from rising to the challenge. The concern and commitment of our staff and volunteers, together with our ethos of care made Evergreen stand out from the crowd and made, and continues to make, a tremendous impact across the London Borough of Bexley and beyond.

Accordingly, as a charitable organisation which supports local older people, when we eventually emerge from the constraints of the Pandemic, we are expecting a continual increase in demand for our services over the coming years. We have and will continue to identify and launch much needed new services to compliment the range of services we already provide whilst extending our catchment area.

We would like to take this opportunity to say how much we really do value the many people and organisations that have supported us financially or by gifts in kind. We shall also continue to build relationships with local churches, many of which actively advertise for volunteers to assist with our work and have allowed us free space to hold training sessions and events.

However, the year ended (31st March 2021) with hope, as we began the process of emerging from the second Covid-19 Lockdown.

Therefore, we plan to be fully operational and very much hope to provide our valued services again soon:

Home Support: There has been a marked interest for this service from across London Borough of Bexley and beyond.

Befriending: There is always a steady flow of clients needing this service but currently mainly a 'Telephone Befriending' service, which, hopefully, will change as the Covid restrictions allow.

Elderberries: We hope to start to be allowed to re-open our Elderberries' Cafés in September 2021.

Trusted Trades: Trusted Trades continues to be a popular service to our clients which was initially set up to protect older people from rogue traders.

Lifeline24: We have partnered with Platinum Award winners Lifeline24 who offer an alarm and pendant Telecare service provided to us at a good discount which we pass onto our clients. We remain the most cost-effective supplier of this service.

Plans for the Future:

We are hoping that we will be in a position to launch the following services in the not-too-distant future:

Domiciliary Social Care

This service will provide the personal care support which would work alongside our Home Support Service. There is a great need for a service within our community where the provision presently on offer is very often not of good quality. This service will be across a seven-day week providing assistance with washing and dressing, feeding, a put to bed service and medication administration.

Home from Hospital Service

This service is intended to avoid the scandal of isolated older people being discharged after lengthy stays in hospital to a home without warmth or food. With the client's permission, we will ensure their home is clean and warm, the fridge cleaned and fresh groceries available. On discharge day, the client will be collected by one of our volunteers and settled into their home with a cup of tea before being left safe and secure. This service will be launched once our Domiciliary Social Care is in place to allow a smooth transition as part of the hospital discharge service for the patients that are referred to us.

Appointment Transport

The Appointment Transport service will use a trained and DBS-checked volunteer to collect a person from their home, take them to their appointment and then return them home, offering them a cup of tea and ensuring they are comfortable before departing. The volunteer may also accompany the older person to their appointment if required. There will be a small mileage charge for this service.

Advocacy

Our advocacy service will provide assistance with simple form completion, general household administration (including the payment of bills) as well as a supportive voice when necessary. It will also signpost older people to other organisations where specialist help is required, for example, with state benefits. This will be a free service.

Chaplaincy Service

We at Evergreen understand how important a spiritual input into a person's life can be, and how, through ill health or disability, many are unable to attend a church service or have the fellowship they had in the past. We will be working with Churches and Ministers from across the London Borough of Bexley to help fulfil the spiritual life of those who may have become lonely and isolated through situations beyond their control.

Community Links

Evergreen continues to work together with Local Churches, Businesses, other Organisations, Social Services and the Clinical Commissioning Groups (CCGs). Evergreen has become a sought-after provider of care in the Bexley Borough, and we believe that together we will make a difference to our community.

Public Benefit

The landscape of Social Care is rapidly changing and with the cutbacks in funding and lack of resources, Evergreen Care UK will continue to position itself to meet the challenges that lie ahead for the care of older and vulnerable adults in the community. The aim of the charity is to improve quality of life, encouraging independence as much as possible, but meeting the needs, whether large or small, that arise as people become older and less able to cope with life.

Resources

A small portion of Evergreen Care UK's work is funded by charges made to our clients. However, as a Not-for-Profit organisation any funding by charges made to our clients only covers the operating costs to provide such a service. Consequently, the income generated by our charges is supplemented by generous donations from trusts, individuals, local churches and local companies that enable us to provide a wide range of services at a reasonable cost. The Befriending service is provided free to the client.

Control Systems

Evergreen Care UK's Trustees have overall responsibility for ensuring that there are appropriate control systems, financial and otherwise, which provide reasonable assurance of:

- efficient and effective operation;
- protection against unauthorised use or disposition of assets;
- maintenance of proper records with the provision of reliable financial information;
- compliance with relevant legislation and regulation;
- compliance with GDPR 2019.

Risk Factors

With the establishment of a Risk Register, the Trustees regularly review the various areas of risk. It is recognised that the areas of risk fall into two overall areas of finance and infrastructure (income, expenditure, office space, equipment, ICT and security); and personnel and operational issues (recruitment, training, provision of services by volunteers and staff; health and safety; management systems; employment legislation issues; vulnerable adult protection and confidentiality).

The Trustees have mitigated the finance and infrastructure risks by:

- ensuring there is no over-reliance on any one funding source or fixed term income;
- ensuring systems exist to combat the threat of computer viruses and loss of information;
- having a list of financial controls in place;
- ensuring appropriate insurances are in place for buildings and staff.

The Trustees have mitigated the personnel and operational risks by:

- maintaining appropriate insurance;
- having appropriate policies and training to cover employment and health and safety legislation, and vulnerable adult protection and confidentiality – all staff are required to be familiar with these policies. External HR support has been appointed since the launch of our Home Support Service;
- ensuring all those who will be working with vulnerable people are DBS checked;
- ensuring Evergreen Care UK is fully compliant with all its statutory and legal requirements.

Recruitment and Appointment of Trustees

The Trustees are normally appointed for three-year terms at the Annual Meeting. Should a casual vacancy occur, then a Trustee may be elected to fill the remaining term of that vacancy. Trustees retire by rotation and, if nominated, are able to offer themselves for re-election at the Annual Meeting.

The Trustees bring a range of professional and voluntary experience. The Trustees will consider the mix of skills and experience represented amongst them and, when appropriate, seek to maintain a broader mix by actively seeking nomination for suitably experienced individuals.

Responsibility of the Trustees

Charity Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements, the Trustees should follow best practice and:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis, unless it is inappropriate to assume that the company will continue on that basis.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company. The Trustees are also responsible for safeguarding the assets and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Members of the Trustee Board

Members of the Trustee Board, who served during the year and up to the date of this report are set out on page 3 of the Year End Accounts.

Approved by the Board of Trustees on: 10th November 2021

and signed on its behalf by: Keith P. Coleman – Chair