

**REGISTERED COMPANY NUMBER: 08413881 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 1154278**

**HEALTHWATCH DERBYSHIRE LTD**  
**REPORT OF THE TRUSTEES AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**HEALTHWATCH DERBYSHIRE LTD**

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FOR THE YEAR ENDED 31 MARCH 2023**

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**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

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The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

**Objectives and aims**

The charity's objectives are the advancement of health and social care and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship by:

- Providing information and advice to the general public about local health and social care services;
- Making the views and experiences of members of the general public known to health and social care providers;
- Enabling local people to have a voice in the development, delivery and equality of access to local health and care services and facilities;
- Providing training and development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities.

**Public benefit**

The charity's Trustees have had due regard to the public benefit guidance published by the Charity Commission.

Healthwatch Derbyshire gives people in Derbyshire a powerful voice locally, regionally and nationally. Healthwatch works to help local people get the best out of their local health and social care services. Whether it is improving them for today or helping to shape them for tomorrow.

Healthwatch Derbyshire has been set up to represent the views and experiences of patients, service users and members of the public, through targeted engagement activities. With the aim of influencing and improving the design and delivery of Health and Social Care Services.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

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**ACHIEVEMENT AND PERFORMANCE**

- Creating reports for service providers and commissioners with recommendations for the improvement of services.
- Managing information sharing agreements with key stakeholders, which have been instrumental in improvements to service delivery and design.
- Representing the voice of patients and the public in key strategic meetings in the health and care system.
- The regular scrutiny of comments received by members of the public, overseen by the work of the Intelligence, Insight and Action Sub Group (IIA). To identify areas of concern and discuss what action needs to be taken by Healthwatch.
- Producing regular feedback to keep key stakeholders up to date with our work, and support triangulation of data.
- Implementing our Enter and View programme.
- Feeding back to patients and the public about the impact their comments have had on service design and delivery. This happens through regular e-bulletins, written updates and through content on our website.
- Organising and targeting our engagement activity around key priorities with a clear rationale, in order to gather quality intelligence.
- Encouraging the active participation and involvement of local people as volunteers at all levels within the organisation and within all appropriate programmes and activities.
- Building on our digital presence through our communication function.
- The development of a Mental Health Engagement Service for service receivers and their carers called Mental Health Together.

**FINANCIAL REVIEW**

**Principal funding sources**

Our principal funding source is a yearly contract from Derbyshire County Council , which has been confirmed for the next 12 months, to represent patient and public interests in health and social care locally, with all income classified as un-restricted funds for all our activities.

The charity also had a three year contract which started on the 1 April 2017 and has been renewed since to deliver an Engagement Service for Mental Health Service Receivers and their Carers called Mental Health Together. The charity has also been awarded a contract from August 2022 to run the Living Well Engagement Service.

Healthwatch Derbyshire had a total income of £408,785 for the year ended 31 March 2023, actively working in partnership with our commissioners to ensure value for money and effective use of our resources while developing strategic direction for the future.

**Reserves policy**

It is the aim of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to three month's expenditure.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

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**FINANCIAL REVIEW**

**Operating Efficiently**

Healthwatch Derbyshire has effective governance and accountability and risk systems in place to oversee the work and ensure it has a robust management and staff structure to deliver the service remit.

We will continue to seek efficiencies and cost savings in our coming year, with frequent monitoring of expected costs and effective financial management critical to securing evidence based value for money and critical outcomes of engagement activities for people to receive of their local health and social care services.

**Restricted Funds**

During the year the charity received restricted funds of £101,919 to run the Mental Health Together service and Living Well Contract, both of which are an engagement service for Mental Health Service Receivers and their Carers.

**Reserves Policy**

Trustees are aware that the Charity has unpredictable incoming resources during each year and as such needs to retain adequate reserves to deal with such fluctuations. In the opinion of the Trustees, three months of operational costs should ideally be maintained as unrestricted reserves in order to meet the Charity's objectives.

The unrestricted reserves held at 31 March 2023 £94,156 (2022 - £142,014) equate to at least three months of operational costs based on average expenditure for 2022/2023.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity was originally incorporated under the Companies Act 1985 on 21 February 2013 as a company limited by guarantee and is governed by its Memorandum and Articles of Association which were amended by special resolution on 9 July 2013. It was registered as a charity on 18 October 2013.

**Recruitment and appointment of new trustees**

A director (who also serves as a trustee and management group member) must be aged 18 years or older. Directors are appointed at the Annual General Meetings or by other directors. For full details of the appointment and duties of directors please refer to the Articles of Association. After the first Annual General Meeting, at each subsequent annual general meeting, one third of the directors, or, if their number is not three or a multiple of three, the number nearest to one third, must retire from office. Retiring directors can stand for appointment as directors again if they wish to do so. It is accepted that potential directors could be identified by personal recommendation or by advertising the vacancy.

**Organisational structure**

The Trustees delegate management responsibilities to the Chief Executive and also delegate certain functions to sub-committees. Each sub-committee has specific terms of reference and a chairman appointed by the Trustees. Trustees strengthen the sub-committees by co-opting experts in the relevant field when required.

This delegation is controlled by requiring regular reporting from the Chief Executive and the sub-committees to the Board of Trustees. Trustees acknowledge that such a system is designed to manage rather than eliminate the risk of failure to achieve Healthwatch Derbyshire's charitable purposes, and can only provide reasonable and not absolute assurance against material misstatement or loss.

Through the oversight of the Finance and Audit and Governance Sub-committees, Trustees review the effectiveness of the system of internal control and risk management.

# HEALTHWATCH DERBYSHIRE LTD

## REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

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### STRUCTURE, GOVERNANCE AND MANAGEMENT

#### Wider network

Healthwatch Derbyshire is part of a national network of Healthwatch organisations in England.

### REFERENCE AND ADMINISTRATIVE DETAILS

#### Registered Company number

08413881 (England and Wales)

#### Registered Charity number

1154278

#### Registered office

Unit 14 Riverside Business Centre  
Foundry Lane  
Milford  
Derbyshire  
DE56 0RN

#### Trustees

Mrs H M Barker (resigned 17.10.22)  
Mrs D Gould  
Mr T M Broadley  
Mrs H Parry-Payne  
Mr A Garrett  
Dr F Marshall  
H Severns (appointed 12.9.22)

#### Independent Examiner

G S Gilbert FCA  
CAMERON HUGHES LTD  
Chartered Accountants  
16 Jubilee Parkway  
Jubilee Business Park  
Derby  
Derbyshire  
DE21 4BJ

Approved by order of the board of trustees on 12 June 2023 and signed on its behalf by:

Mrs D Gould - Trustee

# INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF HEALTHWATCH DERBYSHIRE LTD

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## Independent examiner's report to the trustees of Healthwatch Derbyshire Ltd ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

### Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

### Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act;  
or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

G S Gilbert FCA

CAMERON HUGHES LTD  
Chartered Accountants  
Derby

Date: .....

# HEALTHWATCH DERBYSHIRE LTD

## STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		306,865	101,920	408,785	416,928
Investment income	2	1,215	-	1,215	49
<b>Total</b>		<u>308,080</u>	<u>101,920</u>	<u>410,000</u>	<u>416,977</u>
<b>EXPENDITURE ON</b>					
<b>Charitable activities</b>					
Cost of provision of services		345,856	97,067	442,923	339,293
Other		10,083	3,301	13,384	19,848
<b>Total</b>		<u>355,939</u>	<u>100,368</u>	<u>456,307</u>	<u>359,141</u>
<b>NET INCOME/(EXPENDITURE)</b>		(47,859)	1,552	(46,307)	57,836
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		142,014	55,162	197,176	139,340
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><u>94,155</u></u>	<u><u>56,714</u></u>	<u><u>150,869</u></u>	<u><u>197,176</u></u>

The notes form part of these financial statements



# HEALTHWATCH DERBYSHIRE LTD

## BALANCE SHEET 31 MARCH 2023

	Notes	2023 £	2022 £
<b>FIXED ASSETS</b>			
Tangible assets	6	7,490	6,539
<b>CURRENT ASSETS</b>			
Debtors	7	16,728	-
Cash at bank and in hand		131,969	275,281
		<u>148,697</u>	<u>275,281</u>
<b>CREDITORS</b>			
Amounts falling due within one year	8	(5,318)	(84,644)
<b>NET CURRENT ASSETS</b>		<u>143,379</u>	<u>190,637</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		150,869	197,176
<b>NET ASSETS</b>		<u>150,869</u>	<u>197,176</u>
<b>FUNDS</b>	10		
Unrestricted funds		94,156	142,014
Restricted funds		56,713	55,162
<b>TOTAL FUNDS</b>		<u>150,869</u>	<u>197,176</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

## HEALTHWATCH DERBYSHIRE LTD

### **BALANCE SHEET - continued** **31 MARCH 2023**

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These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 12 June 2023 and were signed on its behalf by:

Mrs D Gould - Trustee

The notes form part of these financial statements

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 20% on reducing balance
Computer equipment	- 33% on cost

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Hire purchase and leasing commitments**

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

# HEALTHWATCH DERBYSHIRE LTD

## NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2023

### 2. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	1,215	49

### 3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	5,300	4,950
Hire of plant and machinery	122	98
Deficit on disposal of fixed assets	416	-

### 4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

#### Trustees' expenses

Travel costs amounting to £0 (2022 - £54) were reimbursed to 0 (2022 - 1) trustees during the year ended 31 March 2023.

### 5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2023	2022
Charitable activities	15	13

No employees received emoluments in excess of £60,000.

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**6. TANGIBLE FIXED ASSETS**

	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>			
At 1 April 2022	9,032	48,341	57,373
Additions	-	6,667	6,667
Disposals	(3,043)	-	(3,043)
	<u>5,989</u>	<u>55,008</u>	<u>60,997</u>
<b>DEPRECIATION</b>			
At 1 April 2022	7,185	43,649	50,834
Charge for year	286	5,014	5,300
Eliminated on disposal	(2,627)	-	(2,627)
	<u>4,844</u>	<u>48,663</u>	<u>53,507</u>
<b>NET BOOK VALUE</b>			
At 31 March 2023	<u>1,145</u>	<u>6,345</u>	<u>7,490</u>
At 31 March 2022	<u>1,847</u>	<u>4,692</u>	<u>6,539</u>

**7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2023 £	2022 £
Prepayments	<u>16,728</u>	<u>-</u>

**8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2023 £	2022 £
Other creditors	2,198	84,644
Accrued expenses	3,120	-
	<u>5,318</u>	<u>84,644</u>

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**9. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
Fixed assets	7,424	66	7,490	6,539
Current assets	92,050	56,647	148,697	275,281
Current liabilities	(5,318)	-	(5,318)	(84,644)
	<u>94,156</u>	<u>56,713</u>	<u>150,869</u>	<u>197,176</u>

**10. MOVEMENT IN FUNDS**

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	142,014	(47,858)	94,156
<b>Restricted funds</b>			
Mental Health Grant	55,162	(11,189)	43,973
Living Well	-	12,740	12,740
	<u>55,162</u>	<u>1,551</u>	<u>56,713</u>
<b>TOTAL FUNDS</b>	<u>197,176</u>	<u>(46,307)</u>	<u>150,869</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	308,080	(355,938)	(47,858)
<b>Restricted funds</b>			
Mental Health Grant	59,778	(70,967)	(11,189)
Living Well	42,142	(29,402)	12,740
	<u>101,920</u>	<u>(100,369)</u>	<u>1,551</u>
<b>TOTAL FUNDS</b>	<u>410,000</u>	<u>(456,307)</u>	<u>(46,307)</u>

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**10. MOVEMENT IN FUNDS - continued****Comparatives for movement in funds**

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
<b>Unrestricted funds</b>			
General fund	100,961	41,053	142,014
<b>Restricted funds</b>			
Mental Health Grant	38,379	17,257	55,636
Health Education England	-	(474)	(474)
	<u>38,379</u>	<u>16,783</u>	<u>55,162</u>
<b>TOTAL FUNDS</b>	<u>139,340</u>	<u>57,836</u>	<u>197,176</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	321,163	(280,110)	41,053
<b>Restricted funds</b>			
Mental Health Grant	95,814	(78,557)	17,257
Health Education England	-	(474)	(474)
	<u>95,814</u>	<u>(79,031)</u>	<u>16,783</u>
<b>TOTAL FUNDS</b>	<u>416,977</u>	<u>(359,141)</u>	<u>57,836</u>

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**10. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	100,961	(6,805)	94,156
<b>Restricted funds</b>			
Mental Health Grant	38,379	6,068	44,447
Health Education England	-	(474)	(474)
Living Well	-	12,740	12,740
	<u>38,379</u>	<u>18,334</u>	<u>56,713</u>
<b>TOTAL FUNDS</b>	<u>139,340</u>	<u>11,529</u>	<u>150,869</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	629,243	(636,048)	(6,805)
<b>Restricted funds</b>			
Mental Health Grant	155,592	(149,524)	6,068
Health Education England	-	(474)	(474)
Living Well	42,142	(29,402)	12,740
	<u>197,734</u>	<u>(179,400)</u>	<u>18,334</u>
<b>TOTAL FUNDS</b>	<u>826,977</u>	<u>(815,448)</u>	<u>11,529</u>



**11. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2023.

**HEALTHWATCH DERBYSHIRE LTD****DETAILED STATEMENT OF FINANCIAL ACTIVITIES  
FOR THE YEAR ENDED 31 MARCH 2023**

	2023 £	2022 £
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Grants	408,785	416,928
<b>Investment income</b>		
Deposit account interest	1,215	49
<b>Total incoming resources</b>	410,000	416,977
<b>EXPENDITURE</b>		
<b>Charitable activities</b>		
Wages	321,223	276,563
Pensions	14,979	12,896
Publicity costs	12,906	1,255
Travel expenses	11,376	8,938
Staff development costs	941	3,027
Volunteer costs and expenses	2,496	1,355
Room hire	4,028	1,087
	367,949	305,121
<b>Support costs</b>		
<b>Management</b>		
Hire of office equipment	122	98
Insurance	4,575	2,200
Light and heat	998	506
Telephone	7,932	5,049
Postage and stationery	607	604
Sundries	13,079	2,388
Cleaning	682	294
Rent	12,330	11,699
IT support	29,744	12,238
Subscriptions	5,295	6,094
Board expenses	226	-
Volunteer training	-	1,245
Depreciation	5,300	4,950
	80,890	47,365
<b>Finance</b>		
Bank charges	295	211
Carried forward	295	211

This page does not form part of the statutory financial statements

**HEALTHWATCH DERBYSHIRE LTD****DETAILED STATEMENT OF FINANCIAL ACTIVITIES  
FOR THE YEAR ENDED 31 MARCH 2023**

	2023 £	2022 £
<b>Finance</b>		
Brought forward	295	211
Loss on sale of tangible fixed assets	416	-
	<u>711</u>	<u>211</u>
<b>Governance costs</b>		
Accountancy fees	1,860	1,800
Independent examiner's fees	1,260	1,200
HR professional fees	3,637	3,390
Trustees' travel expenses	-	54
	<u>6,757</u>	<u>6,444</u>
Total resources expended	<u>456,307</u>	<u>359,141</u>
<b>Net (expenditure)/income</b>	<u>(46,307)</u>	<u>57,836</u>

This page does not form part of the statutory financial statements