

RAY (REFUGEE ACTION YORK)

England & Wales · Charity number 1154065

Details

Other names RAY

Status Registered

Legal form CIO

Registered 2013-10-02

Register [View on the Charity Commission register](#)

Contact

Address C/O Clifton Children's Centre
Kingsway North
York
YO30 6JA

Phone 07545060694

Email info@refugeeactionyork.com

Website www.refugeeactionyork.org

Activities

Objects: 1) TO ADVANCE EDUCATION AND RELIEVE FINANCIAL HARDSHIP AMONGST MIGRANTS, THOSE SEEKING ASYLUM AND THOSE GRANTED REFUGEE STATUS, PARTICULARLY BY THE PROVISION OF ADVICE AND GUIDANCE.2) TO ADVANCE THE EDUCATION OF THE PUBLIC IN GENERAL ABOUT THE ISSUES RELATING TO REFUGEES AND THOSE SEEKING ASYLUM.

Activities: - Running a weekly Sunday drop-in for asylum seeker, refugee and migrant families at Clifton Children's Centre.-English Language classes- Outreach with and for the asylum, refugee and migrant community in the City of York.- Campaigning on behalf of local asylum seeking individuals and families.- Organising the annual Refugee Week in York.- Events during and outside Refugee Week.

Classification

- **How:** Makes Grants To Individuals, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Prevention Or Relief Of Poverty
- **Who:** People Of A Particular Ethnic Or Racial Origin

Geography

- City Of York

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£426,783	£326,522	-	-
2024-03-31	£277,896	£331,463	-	-
2023-03-31	£331,754	£232,227	-	-
2022-03-31	£173,440	£130,377	-	-
2021-03-31	£198,831	£126,693	-	-

Trustees

Name	Role	Appointed
David John Hugh Croft	Chair	2022-10-23
Angela Creswick		2024-01-16
Annette Maas		2019-06-06
Dr Hussni Nakeshbandi		2025-01-07
Marwa Dorai		2016-09-22
Mary McCormack		2020-07-01
Rachel Bateson		2023-02-28
Ruth Briggs		2025-11-25

RAY (REFUGEE ACTION YORK)

England & Wales - Charity number 1154065

Accounts

RAY (Refugee Action York)

(Registered Charity Number: 1154065)

Trustees' Annual Report & Financial Statements for the year ended

31 March 2025

outsourc

Charity accounts independent examination services

RAY (Refugee Action York)

(Registered Charity Number: 1154065)

Contents

Index	Page
Trustees' Annual Report	1
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Accounts	9

Trustees' Annual Report

From: 01/04/2024 **To:** 31/03/2025

Charity's full name RAY (Refugee Action York)

Registered Charity number 1154065

Objectives and activities

Summary of the purposes of the charity set out in its governing document

To advance education and relieve financial hardship amongst migrants, those seeking asylum and those granted refugee status, particularly by the provision of advice and guidance. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts

- We have continued to run our Hub gatherings once a month, celebrating different cultures each time we meet, and with varying information sessions and activities also on offer.
- The coffee mornings are a weekly two-hour drop-in session hosted by York St John University, with an enhanced offer of ESOL support through University staff and volunteers. We also partner with Citizens Advice York (CAY) to have an Outreach Advisor available for appointments at every session.
- Each family or individual we support is allocated a Project Worker, who meets with them for an initial assessment of their needs and can then provide appropriate help, support or referrals to appropriate agencies (eg financial help or budgeting support, mental health support or referral, immigration advice, housing need).
- RAY provides weekly Youth Group and sports sessions and mentoring for young people, as well as classes in Arabic, Ukrainian and Turkish, including some at GCSE and A Level.
- Through our Befriending Project RAY offered both initial intensive practical support and longer-term befriending and integration support to respond to the user-identified needs of service users.
- We also continue to offer English conversation practice either in small groups led by a volunteer, or on a one-to-one basis with a volunteer.
- Our Swimming Project has offered the opportunity for anyone who cannot swim to learn to be safe in the water, either through group sessions organized solely for RAY service users, or through a funded place at general swimming lessons.
- We continue to use our Hardship fund to support families and individuals who have no recourse to public funds, or who have a specific need such as winter coats or shoes.
- We hold 3 drop-in sessions per week specifically for asylum seekers who are living in a local hotel. We offer an initial needs assessment, with referrals to appropriate agencies (eg foodbank, legal advice, mental health support); English conversation group; crafts & board games; health and wellbeing information sessions and activities; giveaway sessions of donated items such as toys/school uniform/toiletries; and a chance to socialise with others from the hotel and RAY volunteers.

- We held a monthly Women's Project focusing on health and wellbeing, with information sessions on women's health topics, craft activities, and provision of lunch.
- This year we also introduced a fortnightly Men's evening session, including snooker and pool, darts, chess, dominoes, cards and FIFA video football. The games are keenly contested, and coffee and tea are shared along with lively conversation.

The trustees consider that they have complied with their duties to have due regard to the public benefit guidance published by the Charity Commission.

Achievements and performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

In 2024/25 RAY supported around 1,300 asylum seekers and refugees. Last year this figure was around 1,000, and only six years ago it was around 150. As an organisation we have continued to expand rapidly, learning to be responsive and flexible to meet the level of need and new challenges we face arising from different global and political situations.

Through our various services this year:

- At least 32 service users have had the benefit of various referrals to foodbank, RAY hardship fund, benefits advice, community furniture store, other Funds such as Fuel Poverty or School Uniform funds, Digital Inclusion projects, and bikes.
- 9 service users were supported on enhancing their CVs and assisting with preparation for job applications and interviews.
- 58 service users took up volunteering opportunities within RAY's different services. During this year 2 service users joined the Trustee Board – bringing the number of Trustees with lived experience to 4.
- Staff have worked with individuals on accessing housing and registering onto the Local authority social housing scheme.
- Being matched with a volunteer befriender has led to reduced isolation, and improved integration into the local community, as well as increased confidence in accessing new services, and a greater general sense of wellbeing. It has also enabled other needs of the service user to be picked up at an early stage, so that RAY staff could help or refer to the appropriate agency/organisation. 20 families have benefited from this project.
- 60 people have attended workshops/talks this year, and 60 people have attended our English conversation session at coffee morning. 24 feedback forms were completed and collected during some of the sessions: 100% of people of respondents said that they were satisfied with the format of the coffee morning and 88% said they were satisfied with their level of English.
- An average of 38 people per week attended our English conversation session specifically for asylum seekers, including fortnightly workshops or talks on various health and wellbeing topics.

- 54 young people regularly attended youth or sports club, and 10 had a volunteer mentor to support them regularly in an area of their choice (eg homework, job hunting or further education applications)
- 4 young people achieved GCSE in Arabic.
- 5 young people have undertaken a voluntary work placement.
- 23 children and young people, and 12 adults have participated in regular swimming lessons.
- In December we held a Christmas party in partnership with the Refugee Council. Approximately 90 asylum seekers attended, Father Christmas gave out presents donated by York Cares, Girl Guides, Trilogy Toys, Millthorpe School and St Oswald's Church Fulford. The children did Christmas themed craft activities and played games, and everyone received a party bag of food.
- On International Women's Day by popular demand we repeated the drumming workshop held last year, which 33 women enjoyed.

Service user views:

Feedback forms were reviewed of the monthly Hub sessions. Comments included:

- Enjoyed going to the Hub to meet friends, socialise, speak with volunteers and practice English speaking.
 - Good to chat with others in my own language as well as practise English.
 - Helped to understand information related to the police.
 - Being made to feel welcome even if not attending on a regular basis.
 - Gaining increased confidence in managing child's online safety.
 - "We come to the Hub because both me and my husband are sociable people so this is important for us to have that opportunity. I don't want the children to forget the Arabic language and culture; RAY encourages them to keep their own identity and celebrate it rather than hide it" *Syrian service user*
- Feedback from Youth:
- "I like to play football. I like switching between different games. Playing the same thing for a long time becomes boring for me. I like the format of the club because it offers a variety of activities. My favourite is football, but I also enjoy playing chess and just chatting with everyone."
 - "It is good to make new friends at RAY. We speak to each other, I like to have different conversations and share what is important to me. We have recently moved, and I have little social interaction in the new place. That's why I attend every club. I just don't want to sit at home on my phone; it's boring."

What our young people say about their language classes:

- "I really like these Ukrainian language lessons because I don't have many opportunities to communicate in my native language, which makes them essential."
- "I love learning Arabic because it helps me speak with my grandparents and understand stories they tell from back home. It's also cool to read and write in a language that has a special alphabet, and I feel proud knowing I'm connecting with my culture. One day, I want to read all the amazing books written in Arabic and maybe even teach my friends what I've learned!"

Volunteering:

A Ukrainian service user, O, was introduced to St Leonard's Hospice by RAY and is currently volunteering his time and skills in their Donation Centre, receiving and sorting donations for the St Leonard's shops.

O's granddaughter helped him to share his experience: "Hello! My name is O, I am a volunteer at St Leonard's Hospice. I have been living in York for two years already and have had other volunteering experiences, such as gardening.

The organisation Refugee Action York that supports me and my family, helped me to find a volunteering opportunity with St Leonard's. I am now helping at the retail donation centre. It's helping me because I can communicate with other volunteers and improve my English skills. I am grateful for this experience as I feel useful and that it's an important cause."

Financial review

Review of the charity's financial position at the end of the period

During the financial year 2024-25 RAY received income of £426,783, which was an increase of 54% from the previous year. Two new two-year charitable grants and additional one-off grant funding from the local authority improved RAY's medium term sustainability, after a financial deficit in the prior year. Donations increased by 5% as a result of one-off gifts in addition to regular donations. Expenditure remained at a similar level to the prior year, totalling £326,522 and reflecting the continued high level of demand for RAY's services.

RAY continues to seek funding from diverse sources and from a mixture of multi-year and individual grants. Generous donations from the public provide vital unrestricted funds, allowing RAY to respond with agility to global events that cause people to seek refuge and asylum in the UK and, ultimately, York.

Statement explaining the policy for holding reserves stating why they are held

The charity relies on grants and donations to meet its objectives. RAY has a policy of holding a level of unrestricted reserves in order to be able to fund operating expenditure for three to six months, should grants and other funding obtained not be sufficient to maintain services and react flexibly to external events in the short term. The trustees have designated a small fund to ensure that reserves remain available for hardship payments to those most in need.

Amount of reserves held

At the year end RAY held reserves of £310,774, 99% of which was held in cash. Approximately 72% of total reserves represented restricted funds, monies given to RAY for specific purposes. The charity held unrestricted reserves of £76,560 at 31 March 2025, equivalent to 2.8 months of expenditure, which is slightly below the desired range.

Reasons for holding zero reserves

N/A

Funds materially in deficit

N/A

Explanation of any uncertainties about the charity continuing as a going concern

N/A

Additional information

RAY's existence and success is enabled by the generous support of individuals, community groups, businesses and trusts, both within York and from further afield. The Board of Trustees takes this opportunity to recognise and thank everyone who has contributed to RAY's funding in 2024-25, without whom the services and support provided to service users would simply not be possible.

Structure, governance and management

Description of the charity's trusts

Type of governing document	Constitution
How the charity is constituted	CIO
Trustee selection methods including details of any constitutional provisions	New trustees are appointed by members at the Annual General Meeting

Reference and administration details

Charity's full name	RAY (Refugee Action York)
Charity's principal address	c/o Clifton Children's Centre Kingsway North York Postcode YO30 6JA


Names of the trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee
David Croft	Chair		
Rachel Bateson	Treasurer		
Marwa Dorai			
Annette Maas			
Valentin Muhire			
Mary McCormack			
Angela Creswick			
Hussni Nakeshbandi		07.01.25-31.03.25	
Iryna Martynyuk-Lototska		07.01.25-31.03.25	

Declaration

The trustees declare that they have approved the Trustees Annual Report and Accounts

Signed on behalf of the charity's trustees

Signature	
Full Name	DAVID CROFT
Position	CHAIR
Date	18.1.26.

Independent examiner's report to the trustees of Refugee Action York

I report on the accounts of: **RAY (Refugee Action York)**
for the year ended: **31 March 2025** which are set out on pages 7 to 18.

This report is made solely to the Charity's Trustees, as a body, in accordance with Section 145 of the Charities Act 2011. My independent examination work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent Examiner's Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my independent examination work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity Trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

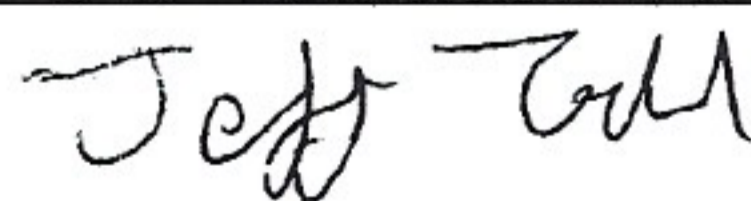
I report in respect of my examination of the CIO's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity commission under section 145(5)(b) of the Act.

Independent examiner's statement

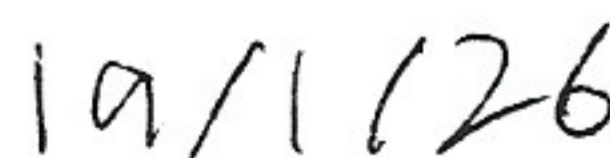
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 1.accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2 the accounts do not accord with those records
- 3 the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
- 4 3.the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Jeff Todd (FCA)



Date:

Outsource Independent Examination Services
24 First Avenue
York
YO31 7YQ

RAY (Refugee Action York)

Statement of Financial Activities for the year ended: 31 March 2025

	Note	Unrestricted funds	Designated funds	Restricted funds	Total 2025	Total 2024
		£	£	£	£	£
Income and endowments from:						
Grants, donations and legacies	3.1	60,797	1,625	363,347	425,769	275,900
Trading activities	3.2	993	-	-	993	1,975
Investments	3.3	21	-	-	21	21
Total income	3	61,811	1,625	363,347	426,783	277,896
Expenditure on:						
Raising funds	4.1	1,530	-	-	1,530	2,188
Charitable activities	4.2	49,391	2,045	273,556	324,992	329,275
Total expenditure	4	50,921	2,045	273,556	326,522	331,463
Net income/(expenditure)		10,890	(420)	89,791	100,261	(53,567)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		10,890	(420)	89,791	100,261	(53,567)
Total funds brought forward		65,670	9,823	135,020	210,513	264,080
Total funds carried forward		76,560	9,403	224,811	310,774	210,513

RAY (Refugee Action York)

Balance Sheet as at:

31 March 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	7	1,920	2,807
Total fixed assets		<u>1,920</u>	<u>2,807</u>
 Current Assets			
Cash at bank and in hand		308,910	206,776
Debtors & prepayments	8	4,721	4,578
Total current assets		<u>313,631</u>	<u>211,354</u>
 Current Liabilities: Amounts falling due within one year			
Creditors and accruals	9	(4,777)	(3,648)
Total current liabilities		<u>(4,777)</u>	<u>(3,648)</u>
Net Assets		<u><u>310,774</u></u>	<u><u>210,513</u></u>
 Funds of the Charity			
Unrestricted Funds (General)	10	76,560	65,670
Designated Funds	10	9,403	9,823
Restricted Funds	10	224,811	135,020
Total Funds carried forward	10 & 11	<u><u>310,774</u></u>	<u><u>210,513</u></u>

The financial statements were approved by the trustees and signed on their behalf by:

R Bateson
RACHEL BATESON

Trustee
Date: 18.01.2026

RAY (Refugee Action York)

Notes to the accounts for the year ended:

31 March 2025

1 Basis of preparation

1.1 Basis of accounting

The financial statements are prepared under the historical cost convention and the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (Charities SORP (FRS 102)).

1.2 Change of basis of accounting and previous accounts

There has been no change to the accounting policies (valuation rules and methods of accounting) since last year.

1.3 Change to previous accounts

No changes have been made to accounts for previous years.

2 Accounting policies

Income and endowments

Recognition of income

Income is recognised in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- receipt is probable; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure, the incoming resources and related expenditure are reported gross in the SoFA.

Grants and donations

Grants and donations are only included in the SoFA when the charity has evidence of entitlement to the resources and receipt is probable.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Expenditure and Liabilities

Expenditure

Charitable activities

Charitable activities expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Assets

Tangible fixed assets for use by the charity

These are capitalised if they can be used for more than one year. They are valued at cost or, if gifted, at the value to the charity on receipt.

Depreciation is charged at the rate of 20% on the straight line basis.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are funds which are earmarked by the trustees for a particular purpose and can be formally undesignated and returned to unrestricted funds.

Restricted funds are funds which can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor.

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2025

3 Income	Unrestricted funds 2025 £	Designated funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £
3.1 Grants, donations and legacies								
Grants	18,091	-	353,858	371,949	-	-	224,425	224,425
Donations	42,706	1,625	9,489	53,820	33,198	5,075	13,202	51,475
	60,797	1,625	363,347	425,769	33,198	5,075	237,627	275,900
3.2 Trading activities								
Merchandise sales	643	-	-	643	1,001	-	-	1,001
Other income	350	-	-	350	974	-	-	974
	993	-	-	993	1,975	-	-	1,975
3.3 Investments								
Interest	21	-	-	21	21	-	-	21
Total income	61,811	1,625	363,347	426,783	35,194	5,075	237,627	277,896

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2025

4 Expenditure	Unrestricted funds 2025 £	Designated funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £
4.1 Raising funds								
Merchandise	548	-	-	548	322	-	240	562
Raising funds	982	-	-	982	1,626	-	-	1,626
	1,530	-	-	1,530	1,948	-	240	2,188
4.2 Charitable activities								
Activity costs	4,366	-	20,806	25,172	2,684	-	23,700	26,384
Counselling	-	-	-	-	-	-	3,600	3,600
Depreciation	1,602	-	-	1,602	1,354	-	-	1,354
Evaluation	1,000	-	-	1,000	-	-	750	750
Finance/IT	-	-	5,130	5,130	-	-	5,544	5,544
Governance	50	-	253	303	35	-	276	311
Hardship	-	2,045	1,866	3,911	-	4,987	2,960	7,947
Insurance	-	-	796	796	-	-	816	816
Office costs	1,068	-	6,380	7,448	831	-	6,518	7,349
Refugee week	205	-	991	1,196	-	-	2,144	2,144
Staff costs (Note 6)	39,925	-	215,762	255,687	25,651	-	223,524	249,175
Staff expenses	618	-	788	1,406	169	-	482	651
Training	425	-	2,077	2,502	216	-	2,690	2,906
Travel	-	-	9,591	9,591	-	-	7,448	7,448
Venue hire	130	-	6,724	6,854	240	-	9,640	9,880
Volunteer costs	2	-	2,392	2,394	78	-	2,938	3,016
	49,391	2,045	273,556	324,992	31,258	4,987	293,030	329,275
Total expenses	50,921	2,045	273,556	326,522	33,206	4,987	293,270	331,463

RAY (Refugee Action York)

Notes to the accounts for the year ended: **31 March 2025**

5 Trustee expenses & examination fees

5.1 Trustee expenses

No trustees received a remuneration for services rendered during the year, nor were any trustees' out of pocket expenses reimbursed.

	2025	2024
	£	£
5.2 Fees for examination of the accounts		
Independent Examiner's fees for reporting on the accounts	<u>650</u>	<u>600</u>
Other fees paid to the Independent Examiner	<u>-</u>	<u>-</u>

6 Paid Employees

6.1 Staff costs

	2025	2024
	£	£
Gross wages, salaries and benefits in kind	235,942	230,075
Employer's National Insurance costs	14,067	13,483
Employer's Pension costs	5,678	5,617
Total staff costs	<u><u>255,687</u></u>	<u><u>249,175</u></u>

6.2 Average number of full time equivalent employees by department

	2025	2024
Charitable Activities	<u>7</u>	<u>6.8</u>
Total	<u><u>7</u></u>	<u><u>6.8</u></u>

7 Tangible fixed assets

	ICT and office equipment £	Total
7.1 Cost or valuation		
Balance b/fwd	7,608	7,608
Additions	1,741	1,741
Disposals	(1,175)	(1,175)
Balance c/fwd	<u><u>8,174</u></u>	<u><u>8,174</u></u>
7.2 Depreciation		
Balance b/fwd	4,801	4,801
Charge for year	1,602	1,602
Disposals	(149)	(149)
Balance c/fwd	<u><u>6,254</u></u>	<u><u>6,254</u></u>
7.3 Net book value		
Brought forward	<u><u>2,807</u></u>	<u><u>2,807</u></u>
Carried forward	<u><u>1,920</u></u>	<u><u>1,920</u></u>

8 Debtors and prepayments

Analysis of debtors	2025	2024
Amounts falling due within one year	£	£
Grants receivable	991	3,736
Gift aid	3,050	-
Prepayments and accrued income	680	842
Total	<u>4,721</u>	<u>4,578</u>

9 Creditors and accruals

Analysis of creditors	2025	2024
Amounts falling due within one year	£	£
Creditors	3,672	3,048
Accruals and deferred income	1,105	600
Total	<u>4,777</u>	<u>3,648</u>

10 Movement of funds
10.1 Movement of major funds
2025

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	65,670	61,811	50,921	-	76,560
Designated Funds					
Hardship	9,823	1,625	2,045	-	9,403
Restricted					
Aviva		36,500	35,391	-	1,109
Big Lottery	44,945	108,646	77,927	-	75,664
Anonymous COYC	-	5,000	2,940	-	2,060
Main funding	-	50,000	47,985	-	2,015
Financial Inclusion	-	11,671	7,000	-	4,671
Ukraine	60,798	80,000	56,000	-	84,798
Donations	42	4,489	1,611	-	2,920
Grail Society	-	2,000	2,000	-	-
ICB	11,557	9,959	11,800	-	9,716
Lottery IAA	-	-	828	-	(828)
Two Ridings Organisational Development	-	9,945	183	-	9,762
Refugee Council	2,617	14,946	15,903	-	1,660
Refugee week	-	991	991	-	-
Sam Pegram Foundation+B180	670	-	-	-	670
Swimming	10,390	5,000	4,276	-	11,114
Two Ridings Cost of Living	4,001	-	4,001	-	-
VCSE		7,000	1,260	-	5,740
Williams Family Fund		10,000	-	-	10,000
York Community Fund		5,000	1,260	-	3,740
York CVS Health Inequalities		2,200	2,200	-	-
	<u>135,020</u>	<u>363,347</u>	<u>273,556</u>	<u>-</u>	<u>224,811</u>
Total Funds	<u>210,513</u>	<u>426,783</u>	<u>326,522</u>	<u>-</u>	<u>310,774</u>

2024

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	65,257	35,194	33,206	(1,575)	65,670
Designated Funds					
Hardship	9,735	5,075	4,987	-	9,823
	9,735	5,075	4,987	-	9,823
Restricted					
Belfry	3,750	-	3,750	-	-
Big Lottery	39,893	135,000	129,948	-	44,945
BBC Children in Need	12,731	-	12,731	-	-
COYC					
Main funding	34,744	-	34,744	-	-
Brexit	25	-	25	-	-
Financial Inclusion	(1,492)	9,600	9,683	1,575	-
Fishergate	1,150	1,145	2,295	-	-
Ukraine	23,096	40,000	2,298	-	60,798
Donations	-	285	243	-	42
Geoff Herrington	1,054	-	1,054	-	-
ICB	-	15,000	3,443	-	11,557
JRF	40,456	-	40,456	-	-
JRHT	2,302	-	2,302	-	-
Refugee Council	-	11,210	8,593	-	2,617
Refugee week	383	2,167	2,550	-	-
Sam Pegram Foundation		750	80	-	670
Swimming	13,529	10,000	13,139	-	10,390
Two Ridings	9,467	2,470	11,937	-	-
Two Ridings Cost of Living	-	10,000	5,999	-	4,001
York Foodbank (Clothing bank)	8,000	-	8,000	-	-
	189,088	237,627	293,270	1,575	135,020
Total Funds	264,080	277,896	331,463	-	210,513

10.2 Details of Restricted Funds Held

Aviva

Funding for work with young people to support them into employment, education, and to reach their potential

Big Lottery

To provide funding for staff, venue and running costs of our regular sessions and services

Anonymous

Funding for work with young people to support them into employment, education, and to reach their potential

COYC Main funding

To provide funding for running costs for our services including work with Asylum Seekers

COYC Financial Inclusion

To fund a project to help users maximise their income and access advice

COYC Ukraine

To fund work supporting Ukrainians resettling in York – £40,000 of this was received end of January 2025

Grail Society

To fund weekly drop-in sessions for asylum seekers

ICB

To fund work supporting the health and wellbeing of asylum seekers living in a hotel in York

Two Ridings Organisational Development

To fund organisational development work which started in Spring 2025

Refugee Council

To fund a weekly drop-in session for asylum seekers

Refugee Week

To fund events in Refugee Week

Sam Pegram Foundation

To fund access to sports activities for asylum seeking children in York

Swimming

Donations to fund swimming lessons for non-swimmers, and other activities

Two Ridings Cost of Living

To fund a project to support refugees struggling with the cost of living

VCSE

To fund work supporting the health and wellbeing of asylum seekers living in a hotel in York

Williams Family Fund

To fund Youth Worker and youth club sessions - received in March 2025

York Community Fund

To fund work supporting the health and wellbeing of asylum seekers living in a hotel in York

York CVS - Vaccine grant

To fund work with refugees and asylum seekers engaging to understand barriers to vaccine take-up and help them understand the benefits of vaccines

Restricted donations

This includes donations for specific purposes, within this total was £2836 towards a Youth Residential Trip for 2026

Expenditure on the Lottery IAA is in anticipation of funds to be received in the year to 31 March 2026

11 Net assets between funds

	Unrestricted & designated Funds	Restricted Funds	Total 2025
	£	£	£
Balances at 31st March 2025			
Fixed assets	1,920	-	1,920
Current assets	88,820	224,811	313,631
Current liabilities	(4,777)	-	(4,777)
	<u>85,963</u>	<u>224,811</u>	<u>310,774</u>

	Unrestricted & designated Funds	Restricted Funds	Total 2024
	£	£	£
Balances at 31st March 2024			
Fixed assets	2,807	-	2,807
Current assets	76,334	135,020	211,354
Current liabilities	(3,648)	-	(3,648)
	<u>75,493</u>	<u>135,020</u>	<u>210,513</u>

RAY (REFUGEE ACTION YORK)

England & Wales - Charity number 1154065

Accounts

RAY (Refugee Action York)

(Registered Charity Number: 1154065)

Trustees' Annual Report & Financial Statements for the year ended

31 March 2024

outsourcing

Charity accounts independent examination services

RAY (Refugee Action York)

(Registered Charity Number: 1154065)

Contents

Index	Page
Trustees' Annual Report	1
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Accounts	9

Trustees' Annual Report

From: 01/04/2023 To: 31/03/2024

Charity's full name RAY (Refugee Action York)

Registered Charity number 1154065

Objectives and activities

Summary of the purposes of the charity set out in its governing document

To advance education and relieve financial hardship amongst migrants, those seeking asylum and those granted refugee status, particularly by the provision of advice and guidance. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts

- We have continued to run our Hub gatherings once a month, celebrating different cultures each time we meet, and with varying information sessions and activities also on offer.
- The coffee mornings are a weekly two-hour drop-in session hosted by York St John University, with an enhanced offer of ESOL support through University staff and volunteers. We also partner with Citizens Advice York (CAY) to have an Outreach Advisor available for appointments at every session.
- Each family or individual we support is allocated a Project Worker, who meets with them for an initial assessment of their needs and can then provide appropriate help, support or referrals to appropriate agencies (eg financial help or budgeting support, mental health support or referral, immigration advice, housing need).
- RAY provides weekly Youth Group and sports sessions and mentoring for young people, as well as classes in Arabic and Turkish, including GCSE and A Level. This year we added Ukrainian to the classes
- Through our Befriending Project RAY offered both initial intensive practical support and longer-term befriending and integration support to respond to the user-identified needs of service users.
- We also continue to offer English conversation practice either in small groups led by a volunteer, or on a one-to-one basis with a volunteer.
- Our Swimming Project has offered the opportunity for anyone who cannot swim to learn to be safe in the water, either through group sessions organized solely for RAY service users, or through a funded place at general swimming lessons.

- We continue to use our Hardship fund to support families and individuals who have no recourse to public funds, or who have a specific need such as winter coats or shoes.
- We held 3 drop-in sessions per week specifically for asylum seekers who are living in a local hotel. We offer an initial needs assessment, with referrals to appropriate agencies (eg foodbank, legal advice, mental health support); English conversation group; crafts & board games; health and wellbeing information sessions and activities; giveaway sessions of donated items such as toys/school uniform/toiletries; and a chance to socialise with others from the hotel and RAY volunteers.
- We introduced a monthly Women's Project focusing on health and wellbeing, with information sessions on women's health topics, craft activities, and provision of lunch.
- For the first part of the year we ran a Clothing Bank project, working with churches from One Voice, enabling asylum seekers to select from donated items of clothing, giving them more choice and dignity. This was a time-limited project which ended in August 2023.

The trustees consider that they have complied with their duties to have due regard to the public benefit guidance published by the Charity Commission.

Achievements and performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

In 2023/24 RAY supported over 1,000 asylum seekers and refugees. Five years ago this figure was around 150. As an organisation we have had to expand rapidly over the last few years, learning to be responsive and flexible to meet the level of need and new challenges we have faced arising from different global and political situations.

Through our various services this year:

- At least 58 service users have had the benefit of various referrals to foodbank, RAY hardship fund, benefits advice, community furniture store, other Funds such as Fuel Poverty or School Uniform funds, Digital Inclusion projects, and bikes.
- 11 service users were supported on enhancing their CVs and assisting with preparation for job applications and interviews.
- 40 service users took up volunteering opportunities within RAY's different services, including 2 who serve on the Trustee Board.
- Staff have worked with individuals on accessing housing and registering onto the Local authority social housing scheme.
- Being matched with a volunteer befriender has led to reduced isolation, and improved integration into the local community, as well as increased confidence in accessing new services, and a greater general sense of wellbeing. It has also enabled other needs of the service user to be picked up at an early stage, so that RAY staff could help or refer to the appropriate agency/organisation.

- 142 people have attended ESOL or English conversation this year, and 51 people have attended workshops/talks.
- 4 young people achieved GCSE in Arabic, all at grade 8 or 9, and 2 achieved A Level.
- 2 young people were awarded Summer Scholarships at York University.
- 15 children and young people have participated in regular swimming lessons.
- In December we held a Christmas party in partnership with the Refugee Council at the Barbican Centre. Approximately 170 asylum seekers attended, Father Christmas gave out presents donated by local charity (York Cares) and also led a Christmas singalong, children did Christmas themed craft activities and everyone received a party bag of food.
- On International Women's Day 39 women enjoyed participating in a drumming workshop for women.
- In February the University of York sports centre hosted us for an all age multi sports activity session. 69 service users attended and had the opportunity to play tennis, badminton, volleyball, football, and to use balance bikes. This partnership with the University of York has been really appreciated and we are looking to hold further sessions. The sports centre also provide drinks and snacks, and distributed bags, water bottles and sports clothes to attendees.
- At the first Women's Project, we provided resources for the women to make decoupage mirrors, and talked a little about brokenness and courage using a picture with these words on it: "Work at being in love with the person in the mirror who has been through so much but is still standing". At the end of the session one of the women typed into a translation app on her phone, "I had lost myself for a long time, I had lost my feelings ... With this beautiful cultural work of yours, I found myself and my feelings and my spirit again. Thanks"
- RAY's Arabic Teacher reports: "Teaching Arabic language classes is a unique and fulfilling experience. It involves not just teaching language skills but also sharing cultural traditions and history... RAY has played an important role in supporting the children who want to learn the Arabic language for free, especially since there are no Arabic schools in York, and I am so glad to work with RAY to support this cause."
- Feedback from Ukrainian class students:
 - o "I really like these Ukrainian language lessons, and I think they are very important at the moment because I don't have many opportunities to communicate in my native language. That's why I think the lessons are essential."
 - o "I study the Ukrainian language because I don't want to forget my homeland. I like studying to remember that I was born in Ukraine."
 - o "Every Friday, I learn something new about my language. It helps me to remember my native language and not forget it."

Financial review

Review of the charity's financial position at the end of the period

During the 2023-24 financial year RAY received income of £277,896, which was a reduction of 16% from the previous financial year, and spent £331,463 (increase of 43%). The majority of RAY's funding comprised grants from charities and local government. Grant income was lower than last year, when RAY received some large one-off grants and additional funding following a significant increase in demand, when a hotel in York was opened to 450 asylum seekers. Regular donation income was consistent with previous years, but there were more one-off donations in 2022-23, in response to high profile events including the arrival of refugees from Ukraine. Expenditure increased in 2023-24 because of the sustained high demand for RAY's services. RAY employed more staff and ran more activities to support the increased number of service users. This level of demand has continued into the 2024-25 financial year. As a temporary measure following a large number of new arrivals in York in winter 2022, RAY coordinated and ran a clothing bank for several months in 2023-24.

In accordance with RAY's financial strategy, funding was sought and obtained from diverse sources in the 2023-24 financial year, to ensure financial stability. RAY seeks a mixture of multi-year and individual grants. The funding environment remains challenging and competitive. Generous donations from the public continue to provide a vital source of unrestricted funds, which allow RAY the flexibility to be agile and respond rapidly to global events that cause people to seek refuge and asylum in the UK and, ultimately, York.

Statement explaining the policy for holding reserves stating why they are held

The charity relies on grants and donations to meet its objectives. RAY has a policy of holding a level of unrestricted reserves in order to be able to fund operating expenditure for three to six months, should grants and other funding obtained not be sufficient to maintain services and react flexibly to external events in the short term. The trustees have designated a small fund to ensure that reserves remain available for hardship payments to those most in need.

Amount of reserves held

At the year end RAY held reserves of £210,513, over 95% of which was held in cash. Around 64% of total reserves represented restricted funds, monies given to RAY for specific purposes. The charity held unrestricted reserves of £65,670 at 31 March, equivalent to 2.4 months of expenditure, which is slightly below the desired range.

Reasons for holding zero reserves

N/A

Funds materially in deficit

N/A

Explanation of any uncertainties about the charity continuing as a going concern

N/A

Additional information

RAY's existence and success is enabled by the generous support of individuals, community groups, businesses and trusts, both within York and from further afield. The Board of Trustees takes this opportunity to recognise and thank everyone who has contributed to RAY's funding in 2023-24, without whom the services and support provided to service users would simply not be possible.

Structure, governance and management

Description of the charity's trusts

Type of governing document	Constitution
How the charity is constituted	CIO
Trustee selection methods including details of any constitutional provisions	New trustees are appointed by members at the Annual General Meeting

Reference and administration details

Charity's full name	RAY (Refugee Action York)
Charity's principal address	c/o Clifton Children's Centre Kingsway North York Postcode YO30 6JA


Names of the trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee
David Croft	Chair from 7.12.23		
Rachel Bateson	Treasurer		
Marwa Dorai			
Annette Maas			
Thomas Adamski	Until 6.12.23	6.6.19 - 6.12.23	
Valentin Muhire		2.2.24 - 31.3.24	
Mary McCormack			
Angela Creswick		16.1.24 - 31.3.24	

Declaration

The trustees declare that they have approved the Trustees Annual Report and Accounts

Signed on behalf of the charity's trustees

Signature 
Full Name DAVID JH CROFT
Position Chair of trustees
Date 14.1.25.

Independent examiner's report to the trustees of Home-Start Craven

I report on the accounts of: **RAY (Refugee Action York)**
for the year ended: **31 March 2024** which are set out on pages 7 to 18.

This report is made solely to the Charity's Trustees, as a body, in accordance with Section 145 of the Charities Act 2011. My independent examination work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent Examiner's Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my independent examination work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity Trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

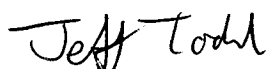
I report in respect of my examination of the CIO's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity commission under section 145(5)(b) of the Act.

Independent examiner's statement

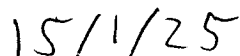
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 1.accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2 the accounts do not accord with those records
- 3 the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
- 4 3.the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Jeff Todd (FCA)
Outsource independent examination
services
24 First Avenue
York YO31 7YQ



Date:

RAY (Refugee Action York)

Statement of Financial Activities for the year ended: 31 March 2024

	Note	Unrestricted funds £	Designated funds £	Restricted funds £	Total 2024 £	Total 2023 £
Income and endowments from:						
Grants, donations and legacies	3.1	33,198	5,075	237,627	275,900	328,866
Trading activities	3.2	1,975	-	-	1,975	2,888
Investments	3.3	21	-	-	21	-
Total income	3	35,194	5,075	237,627	277,896	331,754
Expenditure on:						
Raising funds	4.1	1,948	-	240	2,188	939
Charitable activities	4.2	31,258	4,987	293,030	329,275	231,288
Total expenditure	4	33,206	4,987	293,270	331,463	232,227
Net income/(expenditure)		1,988	88	(55,643)	(53,567)	99,527
Gross transfers between funds		(1,575)	-	1,575	-	-
Net movement in funds		413	88	(54,068)	(53,567)	99,527
Total funds brought forward		65,257	9,735	189,088	264,080	164,553
Total funds carried forward		65,670	9,823	135,020	210,513	264,080

RAY (Refugee Action York)

Balance Sheet as at: 31 March 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	7	2,807	3,451
Total fixed assets		2,807	3,451
 Current Assets			
Cash at bank and in hand		206,776	253,121
Debtors & prepayments	8	4,578	11,498
Total current assets		211,354	264,619
 Current Liabilities: Amounts falling due within one year			
Creditors and accruals	9	(3,648)	(3,990)
Total current liabilities		(3,648)	(3,990)
Net Assets		210,513	264,080
 Funds of the Charity			
Unrestricted Funds (General)	10	65,670	65,257
Designated Funds	10	9,823	9,735
Restricted Funds	10	135,020	189,088
Total Funds carried forward	10 & 11	210,513	264,080

The financial statements were approved by the trustees and signed on their behalf by:

Trustee: *R Bateson, Treasurer*
 Date: *13 January 2025*

RAY (Refugee Action York)

Notes to the accounts for the year ended:

31 March 2024

1 Basis of preparation

1.1 Basis of accounting

The financial statements are prepared under the historical cost convention and the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (Charities SORP (FRS 102)).

1.2 Change of basis of accounting and previous accounts

There has been no change to the accounting policies (valuation rules and methods of accounting) since last year.

1.3 Change to previous accounts

No changes have been made to accounts for previous years.

2 Accounting policies

Income and endowments

Recognition of income

Income is recognised in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- receipt is probable; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure, the incoming resources and related expenditure are reported gross in the SoFA.

Grants and donations

Grants and donations are only included in the SoFA when the charity has evidence of entitlement to the resources and receipt is probable.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Expenditure and Liabilities

Expenditure

Charitable activities

Charitable activities expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Assets

Tangible fixed assets for use by the charity

These are capitalised if they can be used for more than one year. They are valued at cost or, if gifted, at the value to the charity on receipt.

Depreciation is charged at the rate of 20% on the straight line basis.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are funds which are earmarked by the trustees for a particular purpose and can be formally undesignated and returned to unrestricted funds.

Restricted funds are funds which can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor.

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2024

3 Income	Unrestricted funds 2024	Designated funds 2024	Restricted funds 2024	Total 2024	Unrestricted funds 2023	Designated funds 2023	Restricted funds 2023	Total 2023
	£	£	£	£	£	£	£	£
3.1 Grants, donations and legacies								
Grants	-	-	224,425	224,425	-	-	258,645	258,645
Donations	33,198	5,075	13,202	51,475	60,085	10,136	-	70,221
	33,198	5,075	237,627	275,900	60,085	10,136	258,645	328,866
3.2 Trading activities								
Merchandise sales	1,001	-	-	1,001	1,274	-	-	1,274
Other income	974	-	-	974	1,614	-	-	1,614
	1,975	-	-	1,975	2,888	-	-	2,888
3.3 Investments								
Interest	21	-	-	21	-	-	-	-
	21	-	-	21	-	-	-	-
Total income	35,194	5,075	237,627	277,896	62,973	10,136	258,645	331,754

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2024

4 Expenditure	Unrestricted funds 2024	Designated funds 2024	Restricted funds 2024	Total 2024	Unrestricted funds 2023	Designated funds 2023	Restricted funds 2023	Total 2023
	£	£	£	£	£	£	£	£
4.1 Raising funds								
Merchandise	322	-	240	562	209	-	-	209
Raising funds	1,626	-	-	1,626	730	-	-	730
	1,948	-	240	2,188	939	-	-	939
4.2 Charitable activities								
Activity costs	2,684	-	23,700	26,384	3,090	-	17,770	20,860
Counselling	-	-	3,600	3,600	-	-	-	-
Depreciation	1,354	-	-	1,354	1,730	-	-	1,730
Evaluation	-	-	750	750	1,000	-	750	1,750
Finance/IT	-	-	5,544	5,544	2,339	-	3,743	6,082
Governance	35	-	276	311	189	-	-	189
Hardship	-	4,987	2,960	7,947	237	10,828	2,000	13,065
Insurance	-	-	816	816	691	-	-	691
Office costs	831	-	6,518	7,349	929	-	1,877	2,806
Refugee week	-	-	2,144	2,144	782	-	-	782
Staff costs (Note 6)	25,651	-	223,524	249,175	83,442	-	80,736	164,178
Staff expenses	169	-	482	651	327	-	664	991
Training	216	-	2,690	2,906	504	-	1,050	1,554
Travel	-	-	7,448	7,448	6,649	-	376	7,025
Venue hire	240	-	9,640	9,880	550	-	4,561	5,111
Volunteer costs	78	-	2,938	3,016	105	-	4,369	4,474
	31,258	4,987	293,030	329,275	102,564	10,828	117,896	231,288
Total expenses	33,206	4,987	293,270	331,463	103,503	10,828	117,896	232,227

RAY (Refugee Action York)

Notes to the accounts for the year ended: **31 March 2024**

5 Trustee expenses & examination fees

5.1 Trustee expenses

No trustees received a remuneration for services rendered during the year, nor were any trustees' out of pocket expenses reimbursed.

	2024	2023
	£	£
5.2 Fees for examination of the accounts		
Independent Examiner's fees for reporting on the accounts	<u>600</u>	<u>600</u>
Other fees paid to the Independent Examiner	<u>-</u>	<u>-</u>

6 Paid Employees

6.1 Staff costs

	2024	2023
	£	£
Gross wages, salaries and benefits in kind	230,075	153,916
Employer's National Insurance costs	13,483	6,363
Employer's Pension costs	5,617	3,899
Total staff costs	<u><u>249,175</u></u>	<u><u>164,178</u></u>

6.2 Average number of full time equivalent employees by department

	2024	2023
Charitable Activities	<u>6.8</u>	<u>4.8</u>
Total	<u><u>6.8</u></u>	<u><u>4.8</u></u>

7 Tangible fixed assets

	ICT and office equipment £	Total
7.1 Cost or valuation		
Balance b/fwd	7,055	7,055
Additions	710	710
Disposals	(157)	(157)
Balance c/fwd	<u><u>7,608</u></u>	<u><u>7,608</u></u>
7.2 Depreciation		
Balance b/fwd	3,604	3,604
Charge for year	1,354	1,354
Disposals	(157)	(157)
Balance c/fwd	<u><u>4,801</u></u>	<u><u>4,801</u></u>
7.3 Net book value		
Brought forward	<u><u>3,451</u></u>	<u><u>3,451</u></u>
Carried forward	<u><u><u>2,807</u></u></u>	<u><u><u>2,807</u></u></u>

8 Debtors and prepayments

Analysis of debtors	2024	2023
Amounts falling due within one year	£	£
Grants receivable	3,736	8,500
Prepayments and accrued income	842	2,998
Total	<u>4,578</u>	<u>11,498</u>

9 Creditors and accruals

Analysis of creditors	2024	2023
Amounts falling due within one year	£	£
Creditors	3,048	3,390
Accruals and deferred income	600	600
Total	<u>3,648</u>	<u>3,990</u>

10 Movement of funds
10.1 Movement of major funds
2024

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	<u>65,257</u>	<u>35,194</u>	<u>33,206</u>	<u>(1,575)</u>	<u>65,670</u>
Designated Funds					
Hardship	<u>9,735</u>	<u>5,075</u>	<u>4,987</u>	<u>-</u>	<u>9,823</u>
	<u>9,735</u>	<u>5,075</u>	<u>4,987</u>	<u>-</u>	<u>9,823</u>
Restricted					
Belfry	3,750	-	3,750	-	-
Big Lottery	39,893	135,000	129,948	-	44,945
BBC Children in Need	12,731	-	12,731	-	-
COYC					
Main funding	34,744	-	34,744	-	-
Brexit	25	-	25	-	-
Financial Inclusion	(1,492)	9,600	9,683	1,575	-
Fishergate	1,150	1,145	2,295	-	-
Ukraine	23,096	40,000	2,298	-	60,798
Donations	-	285	243	-	42
Geoff Herrington	1,054	-	1,054	-	-
ICB	-	15,000	3,443	-	11,557
JRF	40,456	-	40,456	-	-
JRHT	2,302	-	2,302	-	-
Refugee Council	-	11,210	8,593	-	2,617
Refugee week	383	2,167	2,550	-	-
Sam Pegram Foundation		750	80	-	670
Swimming	13,529	10,000	13,139	-	10,390
Two Ridings	9,467	2,470	11,937	-	-
Two Ridings Cost of Living	-	10,000	5,999	-	4,001
York Foodbank (Clothing bank)	8,000	-	8,000	-	-
	<u>189,088</u>	<u>237,627</u>	<u>293,270</u>	<u>1,575</u>	<u>135,020</u>
Total Funds	<u>264,080</u>	<u>277,896</u>	<u>331,463</u>	<u>-</u>	<u>210,513</u>

2023

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	86,004	62,973	103,503	19,783	65,257
Designated Funds					
Hardship	10,427	10,136	10,828	-	9,735
Lloyds Bank	11,741	-	-	(11,741)	-
	<u>22,168</u>	<u>10,136</u>	<u>10,828</u>	<u>(11,741)</u>	<u>9,735</u>
Restricted					
Awards for All	710	-	-	(710)	-
Belfry	-	4,000	250	-	3,750
Big Lottery	8,345	60,000	28,452	-	39,893
BBC Children in Need	9,528	25,075	21,872	-	12,731
Bresleff	1,458	-	-	(1,458)	-
COYC					
Main funding	225	45,000	10,481	-	34,744
Brexit	6,842	-	6,817	-	25
Financial Inclusion	-	9,000	10,492	-	(1,492)
Fishergate	-	5,226	4,076	-	1,150
Ukraine	-	27,158	4,062	-	23,096
Evan Cornish	328	-	328	-	-
Geoff Herrington	8,784	-	7,730	-	1,054
Hotel public donations	376	-	376	-	-
JRF	-	53,236	12,780	-	40,456
JRHT	2,378	-	76	-	2,302
MEX	1,880	-	-	(1,880)	-
MIND	3,994	-	-	(3,994)	-
Refugee week	383	-	-	-	383
Swimming	10,000	10,000	6,471	-	13,529
Two Ridings					
Parenting course	1,150	-	-	-	1,150
Ukraine	-	3,000	486	-	2,514
Mental Health and wellbeing	-	4,950	1,147	-	3,803
Hardship	-	2,000	-	-	2,000
York Foodbank (Clothing bank)	-	10,000	2,000	-	8,000
	<u>56,381</u>	<u>258,645</u>	<u>117,896</u>	<u>(8,042)</u>	<u>189,088</u>
Total Funds	<u>164,553</u>	<u>331,754</u>	<u>232,227</u>	<u>-</u>	<u>264,080</u>

10.2 Details of Funds Held

Belfry

Funding for a 6 month clothing bank project

Big Lottery

To provide funding for staff, venue and running costs of our regular sessions and services

BBC Children In Need

To fund Youth Worker and youth club sessions

Brelms

To provide funding for Volunteer Coordinator post

COYC Main funding

To provide funding for running costs for our services and Project Worker to support Ukrainians

COYC Brexit

To provide funding for Project Worker to support Ukrainians resettling in York

COYC Financial Inclusion

To fund a project to help users maximise their income and access advice

COYC Fishergate Ward

Funding for a 6 month clothing bank project and venue costs for drop-in sessions

COYC Ukraine

To provide funding for Project Worker to support Ukrainians resettling in York

CVS/NAVCA

Funding to help launch our Clothing Bank

Geoff Herrington

To fund work with 18-25s

ICB

To fund work supporting the health and wellbeing of asylum seekers living in a hotel in York

JRF

To providing funding for Project Worker, Volunteer Coordinator and Youth Worker posts

JRHT

To fund a project to help users maximise their income and access advice

NHS App

To fund activities that provide engagement and support to download, register and use the NHS App

Refugee Council

To fund a weekly drop-in session for asylum seekers

Refugee Week

To fund events in Refugee Week

Sam Pegram Foundation

To fund access to sports activities for asylum seeking children in York

Swimming

To fund swimming lessons for non-swimmers, and other activities

Two Ridings

To fund a Parenting Course, support to Ukrainians resettling in York, and a Mental Health & Wellbeing Project

York Foodbank - Clothing Bank

Funding for a 6 month clothing bank project

10.3 Transfers between funds

These represent balances in projects which are now complete and the grantors have allowed the transfer of remaining amounts to unrestricted funds.

11 Net assets between funds

	Unrestricted & designated Funds	Restricted Funds	Total 2024
Balances at 31st March 2024	£	£	£
Fixed assets	2,807	-	2,807
Current assets	76,334	135,020	211,354
Current liabilities	(3,648)	-	(3,648)
	<u>75,493</u>	<u>135,020</u>	<u>210,513</u>

	Unrestricted & designated Funds	Restricted Funds	Total 2023
Balances at 31st March 2023	£	£	£
Fixed assets	3,451	-	3,451
Current assets	75,531	189,088	264,619
Current liabilities	(3,990)	-	(3,990)
	<u>74,992</u>	<u>189,088</u>	<u>264,080</u>

RAY (REFUGEE ACTION YORK)

England & Wales - Charity number 1154065

Accounts

RAY (Refugee Action York)

(Registered Charity Number: 1154065)

Trustees' Annual Report & Financial Statements for the year ended

31 March 2023

outsourcE

Charity accounts independent examination services

RAY (Refugee Action York)

31 March 2023

Contents

Index	Page
Trustees' Annual Report	1
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Accounts	9

Trustees' Annual Report

From: 01/04/2022

To: 31/03/2023

Charity's full name RAY (Refugee Action York)

Registered Charity number 1154065

Objectives and activities

Summary of the purposes of the charity set out in its governing document

To advance education and relieve financial hardship amongst migrants, those seeking asylum and those granted refugee status, particularly by the provision of advice and guidance. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts

- We have continued to run our Hub gatherings once a month, celebrating different cultures each time we meet, and with varying information sessions and activities also on offer
- The coffee mornings are a weekly two-hour drop-in session hosted by York St John University, with an enhanced offer of ESOL support through University staff and volunteers. We also partner with Citizens Advice York (CAY) to have an Outreach Advisor available for appointments at every session
- Each family or individual who we support is allocated a Project Worker, who meets with them for an initial assessment of their needs and can then provide appropriate help, support or referrals to appropriate agencies (eg financial help or budgeting support, mental health support or referral, immigration advice, housing need)
- RAY provides weekly Youth Group and sports sessions and mentoring for young people, as well as classes in Arabic and Turkish, including GCSE and A Level
- We ran a project for 18-25 year olds, focused on assisting with access to further and higher education, assisting to enter the work market or to progress their careers and to offer support around socialising, increasing self-confidence and managing their mental health
- Through our Befriending Project RAY offered both initial intensive practical support and longer-term befriending and integration support to respond to the user-identified needs of service users
- We also continue to offer English conversation practice either in small groups led by a volunteer, or on a one-to-one basis with a volunteer
- Our Swimming Project has offered the opportunity for anyone who cannot swim to learn to be safe in the water, either through group sessions organized solely for RAY service users, or through a funded place at general swimming lessons.
- We continue to use our Hardship fund to support families and individuals who have no recourse to public funds, or who have a specific need such as winter coats or shoes.

- In December we introduced 3 drop-in sessions per week specifically for asylum seekers who had been moved into a local hotel. We offer an initial needs assessment, with referrals to appropriate agencies (eg foodbank, legal advice, mental health support); English conversation group; crafts & board games; health and wellbeing information sessions and activities; giveaway sessions of donated items such as toys/school uniform/toiletries; and a chance to socialise with others from the hotel and RAY volunteers
- In March we started a 6-month Clothing Bank project, working with churches from One Voice, enabling asylum seekers to select from donated items of clothing, giving them more choice and dignity

The trustees consider that they have complied with their duties to have due regard to the public benefit guidance published by the Charity Commission.

Achievements and performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

2022/23 was another challenging year, which began in April with a rapid increase in the number of arrivals of Ukrainians in York, through the Homes for Ukraine and Family Sponsorship schemes. We worked with other agencies to offer support to these families, including through our coffee morning, monthly Hub session, and youth sessions, and also introduced both a Befriending and one-to-one English Conversation project.

In December, 450 asylum seekers (families and couples) were moved into a hotel in York, due to shortage of Home Office Initial Accommodation. This accommodation is intended to be temporary, and all residents there will be moved on to accommodation in another city at some stage, or possibly will receive a positive decision on their asylum claim, and may then decide to stay in York. We received only a few weeks' notice of this, and rapidly adjusted our staffing structure, recruited new volunteers, and set up new sessions to try to accommodate the level of need.

Through our various services this year:

- At least 56 service users have had the benefit of various referrals to foodbank, RAY hardship fund, benefits advice, community furniture store, other Funds such as Fuel Poverty or School Uniform funds, Digital Inclusion projects, and bikes
- RAY has assisted 12 people in the past year to avoid imminent homelessness with referrals to Asylum Support and Refugees at Home, and advocacy to pursue successful housing outcomes. This includes 2 families with small children and two pregnant woman (one heavily so). In all cases this included considerable work to ensure that they were collected and placed in accommodation on the day that they made contact with RAY.
- Supporting a service user who was going to be sanctioned by DWP. The sanction was challenged thereby avoiding any loss of benefit and hardship caused by this.
- 19 service users so far have been supported on enhancing their CVs and assisting with preparation for job applications and interviews alongside assisting people to find volunteering opportunities.
- RAY has assisted with further asylum support applications and requests for NHS exemption from prescription charges and made referrals for ongoing immigration advice.
- Staff have worked with individuals on accessing housing and registering onto the Local authority social housing scheme and assisted with arrears of council tax.

- Being matched with a volunteer befriender has led to reduced isolation, and improved integration into the local community, as well as increased confidence in accessing new services, and a greater general sense of wellbeing. It has also enabled other needs of the service user to be picked up at an early stage, so that RAY staff could help or refer to the appropriate agency/organisation.

- 224 people have attended ESOL or English conversation this year, and 72 people have attended workshops/talks.

- 2 young people achieved GCSE in Arabic, and our first student ever achieved an A Level in Turkish. 1 young person was awarded a Summer Scholarship at York University.

- 29 individuals (adults and children) have participated in regular swimming lessons.

- RAY has a number of service users volunteering in various RAY projects at the moment, as well as two serving on the Trustee Board.

- Service users have volunteered as Translators in the various drop-in sessions, at the Clothing Bank, and at the Youth Group.

- Feedback from service users:

- "When I'm at home on my own, sometimes my mood is low. Being at the youth club helps me to interact with others. RAY helped me to feel good about being Ukrainian"

- "RAY is a great example of a true humanitarian organisation. They put a smile on your face with their advice and how they council you"

- "I have had issues with my mental health. Coming to RAY has really helped me not to fall into depression. It's a very helpful community of people"

- "The coffee morning is such a kind and friendly atmosphere. I didn't attend one session and I really missed it. I am working full time now and Wednesday's is my favourite day of the week as I get to come to the coffee morning"

Financial review

Review of the charity's financial position at the end of the period

During the 2022-23 financial year RAY received income of £331,754, an increase of over 90% from the previous financial year, and spent £232,227 (80% increase). The higher level of funding and expenditure reflects the significant expansion of RAY's activity to support a growing number of service users, including a rapid increase in December 2022. The majority of RAY's funding comprised grants from institutions and charities. In accordance with RAY's financial strategy, funding was sought and obtained from diverse sources in the 2022-23 financial year, to ensure continuing financial stability. Generous donations from the public continue to provide a vital source of unrestricted funds, which allow RAY the flexibility to be agile and respond rapidly to global events that cause people to seek refuge and asylum in the UK and, ultimately, York.

Statement explaining the policy for holding reserves stating why they are held

The charity relies on grants and donations to meet its objectives. RAY has a policy of holding a level of unrestricted reserves in order to be able to fund operating expenditure for three to six months, should grants and other funding obtained not be sufficient to maintain services and react flexibly to external events in the short term. The trustees have designated a small fund to ensure that reserves remain available for hardship payments to those most in need.

Amount of reserves held

At the year end RAY held reserves of £264,080, over 95% of which was in cash. Around 70% of total reserves represented restricted funds, monies given to RAY for specific purposes. Several large restricted grants were received in the last quarter of the financial year, to fund the continuing increased level of activity.

The charity held unrestricted reserves of £65,257 at 31 March, equivalent to just over three months of operating expenditure, which is at the lower end of the desired range. RAY continues to work hard to secure unrestricted funding to support the charity's financial sustainability and flexibility.

Reasons for holding zero reserves

N/A

Funds materially in deficit

N/A

Explanation of any uncertainties about the charity continuing as a going concern

N/A

Additional information

RAY's existence and success is enabled by the generous support of individuals, community groups, businesses and trusts, both within York and from further afield. The Board of Trustees takes this opportunity to recognise and thank everyone who has contributed to RAY's funding in 2022-23, without whom the services and support provided to service users would simply not be possible.

Structure, governance and management

Description of the charity's trusts

Type of governing document Constitution

How the charity is constituted CIO

Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees New Trustees are elected by members at the charity's Annual General Meeting

Reference and administration details

Charity's full name RAY (Refugee Action York)

Other names the charity is known by

Charity's principal address c/o Clifton Children's Centre
Kingsway North
York

Postcode YO30 6JA


Names of the trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Thomas Adamski	Chair		
Sarah Nicholls	Treasurer	22.7.20- 28.2.23	
Rachel Bateson	Treasurer	From 28.2.23	
Marwa Dorai			
Annette Maas			
Mary McCormack			
Aniko Shepherd		22.9.20-19.10.22	
David Croft		From 23.10.22	
Leah Furniss		From 28.9.22	

Declaration

The trustees declare that they have approved the Trustees Annual Report and Accounts

Signed on behalf of the charity's trustees

Signature 
Full Name THOMAS ADAMSKI
Position CHAIR OF THE BOARD OF TRUSTEES
Date 6.12.2023

Independent examiner's report to the trustees of RAY (Refugee Action York)

I report on the accounts of: **RAY (Refugee Action York)**
for the year ended: **31 March 2023** which are set out on pages 7 to 16.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2 the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Jeff Todd (FCA)

Outsource independent examination services

The Hiscox Building
Peaseholme Green
York YO1 7PR



Date:

RAY (Refugee Action York)

Statement of Financial Activities for the year ended: 31 March 2023

	Note	Unrestricted funds	Designated funds	Restricted funds	Total 2023	Total 2022
		£	£	£	£	£
Income and endowments from:						
Grants, donations and legacies	3.1	60,085	10,136	258,645	328,866	172,299
Trading activities	3.2	2,888	-	-	2,888	1,130
Investments	3.3	-	-	-	-	11
Total income	3	62,973	10,136	258,645	331,754	173,440
Expenditure on:						
Raising funds	4.1	939	-	-	-	438
Charitable activities	4.2	102,564	10,828	117,896	231,288	128,590
Total expenditure	4	103,503	10,828	117,896	232,227	129,028
Net income/(expenditure)		(40,530)	(692)	140,749	99,527	44,412
Gross transfers between funds		19,783	(11,741)	(8,042)	-	-
Net movement in funds		(20,747)	(12,433)	132,707	99,527	44,412
Total funds brought forward		86,004	22,168	56,381	164,553	120,141
Total funds carried forward		65,257	9,735	189,088	264,080	164,553

RAY (Refugee Action York)

Balance Sheet as at:

31 March 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	7	3,451	2,339
Total fixed assets		3,451	2,339
 Current Assets			
Cash at bank and in hand		253,121	162,226
Debtors & prepayments	8	11,498	358
Total current assets		264,619	162,584
 Current Liabilities: Amounts falling due within one year			
Creditors and accruals	9	(3,990)	(370)
Total current liabilities		(3,990)	(370)
Net Assets		264,080	164,553
 Funds of the Charity			
Unrestricted Funds (General)	10	65,257	86,004
Designated Funds	10	9,735	22,168
Restricted Funds	10	189,088	56,381
Total Funds carried forward 10 & 11		264,080	164,553

The financial statements were approved by the trustees and signed on their behalf by:

Chair  THOMAS ADAMSKI

Trustee 

Date: 6.12.2023

RAY (Refugee Action York)

Notes to the accounts for the year ended:

31 March 2023

1 Basis of preparation

1.1 Basis of accounting

The financial statements are prepared under the historical cost convention and the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (Charities SORP (FRS 102)).

1.2 Change of basis of accounting and previous accounts

The prior year accounts have been restated to transition from receipts and payments to accruals accounts format. This is due to the income of the charity breaching £250,000 in the current financial year such that accruals accounting became mandated for the charity. As a result, the charity has also accounted for fixed assets and depreciation for the first time this year applied retrospectively from the date of the original acquisition of assets.

2 Accounting policies

Income and endowments

Recognition of income

Income is recognised in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- receipt is probable; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure, the incoming resources and related expenditure are reported gross in the SoFA.

Grants and donations

Grants and donations are only included in the SoFA when the charity has evidence of entitlement to the resources and receipt is probable.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Expenditure and Liabilities

Expenditure

Charitable activities

Charitable activities expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Assets

Tangible fixed assets for use by the charity

These are capitalised if they can be used for more than one year. They are valued at cost or, if gifted, at the value to the charity on receipt.

Depreciation is charged at the rate of 20% on the straight line basis.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are funds which are earmarked by the trustees for a particular purpose and can be formally undesignated and returned to unrestricted funds

Restricted funds are funds which can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor.

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2023

	Unrestricted funds 2023	Designated funds 2023	Restricted funds 2023	Total 2023	Unrestricted funds 2022	Designated funds 2022	Restricted funds 2022	Total 2022
	£	£	£	£	£	£	£	£
3 Income								
3.1 Grants, donations and legacies								
Grants	60,085	10,136	258,645	258,645	46,790	8,422	110,198	110,198
Donations	60,085	10,136	258,645	328,866	46,790	8,422	6,889	62,101
3.2 Trading activities								
Merchandise sales	1,274	-	-	1,274	941	-	-	941
Other income	1,614	-	-	1,614	19	51	119	189
	2,888	-	-	2,888	960	51	119	1,130
3.3 Investments								
Interest	-	-	-	-	11	-	-	11
Total income	62,973	10,136	258,645	331,754	47,761	8,473	117,206	173,440

RAY (Refugee Action York)

Notes to the accounts for the year ended: 31 March 2023

	Unrestricted funds 2023	Designated funds 2023	Restricted funds 2023	Total 2023	Unrestricted funds 2022	Designated funds 2022	Restricted funds 2022	Total 2022
	£	£	£	£	£	£	£	£
4 Expenditure								
4.1 Raising funds								
Merchandise	209	-	-	209	171	-	47	218
Raising funds	730	-	-	730	220	-	-	220
	939	-	-	939	391	-	47	438
4.2 Charitable activities								
Activity costs	3,090	-	17,770	20,860	1,310	1,466	10,092	12,868
Depreciation	1,730	-	-	1,730	815	-	-	815
Evaluation	1,000	-	750	1,750	-	-	750	750
Finance/IT	2,339	-	3,743	6,082	-	-	-	-
Governance	189	-	-	189	72	-	-	72
Hardship	237	10,828	2,000	13,065	1,792	1,044	515	3,351
Insurance	691	-	-	691	625	-	-	625
Office costs	929	-	1,877	2,806	1,529	996	10,503	13,028
Refugee week	782	-	-	782	276	-	580	856
Staff costs (Note 6)	83,442	-	80,736	164,178	19,470	9,902	61,474	90,846
Staff expenses	327	-	664	991	200	10	453	663
Travel	6,649	-	376	7,025	20	77	587	684
Training	504	-	1,050	1,554	-	-	120	120
Venue hire	550	-	4,561	5,111	612	-	1,572	2,184
Volunteer costs	105	-	4,369	4,474	500	-	1,228	1,728
	102,564	10,828	117,896	231,288	27,221	13,495	87,874	128,590
Total expenses	103,503	10,828	117,896	232,227	27,612	13,495	87,921	129,028

RAY (Refugee Action York)

Notes to the accounts for the year ended: **31 March 2023**

5 Trustee expenses & examination fees

5.1 Trustee expenses

One trustee received remuneration of £160 for translation services rendered during the year, paid at the charity's standard rate for such services.

	2023	2022
	£	£
5.2 Fees for examination of the accounts		
Independent Examiner's fees for reporting on the accounts	<u>600</u>	<u>370</u>
Other fees paid to the Independent Examiner	<u>-</u>	<u>-</u>

6 Paid Employees

6.1 Staff costs

	2023	2022
	£	£
Gross wages, salaries and benefits in kind	153,916	87,883
Employer's National Insurance costs	6,363	805
Employer's Pension costs	3,899	2,158
Total staff costs	<u>164,178</u>	<u>90,846</u>

6.2 Average number of full time equivalent employees by department

	2023	2022
Charitable Activities	<u>4.8</u>	<u>3</u>
Total	<u>4.8</u>	<u>3</u>

7 Tangible fixed assets

	ICT and office equipment £	Total	2022 Total
7.1 Cost or valuation			
Balance b/fwd	4,213	4,213	1,979
Additions	2,842	2,842	2,234
Disposals	-	-	
Balance c/fwd	<u>7,055</u>	<u>7,055</u>	<u>4,213</u>
7.2 Depreciation			
Balance b/fwd	1,874	1,874	1,059
Charge for year	1,730	1,730	815
Disposals	-	-	
Balance c/fwd	<u>3,604</u>	<u>3,604</u>	<u>1,874</u>
7.3 Net book value			
Brought forward	<u>2,339</u>	<u>2,339</u>	<u>920</u>
Carried forward	<u>3,451</u>	<u>3,451</u>	<u>2,339</u>

8 Debtors and prepayments

Analysis of debtors	2023	2022
Amounts falling due within one year	£	£
Grants receivable	8,500	-
Prepayments and accrued income	2,998	358
Total	<u>11,498</u>	<u>358</u>

9 Creditors and accruals

Analysis of creditors	2023	2022
Amounts falling due within one year	£	£
Creditors	3,390	-
Accruals and deferred income	600	370
Total	<u>3,990</u>	<u>370</u>

10 Movement of funds
10.1 Movement of major funds
2023

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	86,004	62,973	103,503	19,783	65,257
Designated Funds					
Hardship	10,427	10,136	10,828	-	9,735
Lloyds Bank	11,741	-	-	(11,741)	-
	<u>22,168</u>	<u>10,136</u>	<u>10,828</u>	<u>(11,741)</u>	<u>9,735</u>
Restricted					
Awards for All	710	-	-	(710)	-
Belfry	-	4,000	250	-	3,750
Big Lottery	8,345	60,000	28,452	-	39,893
BBC Children in Need	9,528	25,075	21,872	-	12,731
Bresleff	1,458	-	-	(1,458)	-
COYC					
Main funding	225	45,000	10,481	-	34,744
Brexit	6,842	-	6,817	-	25
Financial Inclusion	-	9,000	10,492	-	1,492
Fishergate	-	5,226	4,076	-	1,150
Ukraine	-	27,158	4,062	-	23,096
Evan Cornish	328	-	328	-	-
Geoff Herrington	8,784	-	7,730	-	1,054
Hotel public donations	376	-	376	-	-
JRF	-	53,236	12,780	-	40,456
JHRT	2,378	-	76	-	2,302
MEX	1,880	-	-	(1,880)	-
MIND	3,994	-	-	(3,994)	-
Refugee week	383	-	-	-	383
Swimming	10,000	10,000	6,471	-	13,529
Two Ridings					
Parenting course	1,150	-	-	-	1,150
Ukraine	-	3,000	486	-	2,514
Mental health and wellbeing	-	4,950	1,147	-	3,803
Hardship	-	2,000	-	-	2,000
York Foodbank (Clothing bank)	-	10,000	2,000	-	8,000
	<u>56,381</u>	<u>258,645</u>	<u>117,896</u>	<u>(8,042)</u>	<u>189,088</u>
Total Funds	<u>164,553</u>	<u>331,754</u>	<u>232,227</u>		<u>264,080</u>

2022

Fund Name	Balance b/fwd	Incoming resources	Outgoing resources	Transfers	Balance c/fwd
Unrestricted Funds (General)					
General funds	66,921	47,761	27,612	(1,066)	86,004
Designated Funds					
Hardship	3,969	8,422	1,964	-	10,427
Lloyds Bank	23,221	51	11,531	-	11,741
	27,190	8,473	13,495	-	22,168
Restricted					
Awards for All	982	725	997	-	710
Big Lottery	12,939	25,000	29,594	-	8,345
Brelms	-	4,996	5,481	485	-
Bresleff	1,458	-	-	-	1,458
BBC Children in Need	-	24,575	15,047	-	9,528
COYC	-	9,480	9,836	581	225
COYC Brexit	-	10,058	3,216	-	6,842
Evan Cornish	872	4,996	5,540	-	328
Geoff Herrington	-	10,147	1,363	-	8,784
Hotel public donations	-	5,119	4,743	-	376
JHRT	62	7,213	4,897	-	2,378
MEX	5,214	-	3,334	-	1,880
MIND	3,182	1,733	921	-	3,994
Refugee week	135	1,164	916	-	383
Swimming	-	10,000	-	-	10,000
Two Ridings	1,186	2,000	2,036	-	1,150
	26,030	117,206	87,921	1,066	56,381
Total Funds	120,141	173,440	129,028	-	164,553

10.2 Details of Funds Held

Belfry

Funding for a 6 month clothing bank project

Big Lottery (now known as TNL)

To provide funding for staff, venue and running costs of our regular sessions and services

BBC Children in Need

To fund Youth Worker and youth club sessions

Brelms

To provide funding for Volunteer Coordinator post

Clothing Bank

Funding for a 6 month clothing bank project

COYC Brexit

To provide funding for Project Worker to support Ukrainians resettling in York

COYC Financial Inclusion

To fund a project to help users maximise their income and access advice

COYC Fishergate Ward

Funding for a 6 month clothing bank project and venue costs for drop-in sessions

COYC Ukraine

To provide funding for Project Worker to support Ukrainians resettling in York

Geoff Herrington

To fund work with 18-25s

JRF

To providing funding for Project Worker, Volunteer Coordinator and Youth Worker posts

JRHT

To fund a project to help users maximise their income and access advice

Refugee Week

To fund events in Refugee Week

Swimming

To fund swimming lessons for non-swimmers, and other activities

Two Ridings

To fund a Parenting Course, support to Ukrainians resettling in York, and a Mental Health & Wellbeing Project

York Foodbank (Clothing Bank)

Funding for a 6 month clothing bank project

10.4 Transfers between funds

These represent balances in projects which are now complete and the grantors have allowed the transfer of remaining amounts to unrestricted funds.

11 Net assets between funds

	Unrestricted & designated Funds	Restricted Funds	Total 2023
	£	£	£
Balances at 31st March 2023			
Fixed assets	3,451	-	3,451
Current assets	75,531	189,088	264,619
Current liabilities	(3,990)	-	(3,990)
	<u><u>74,992</u></u>	<u><u>189,088</u></u>	<u><u>264,080</u></u>

	Unrestricted & designated Funds	Restricted Funds	Total 2022
	£	£	£
Balances at 31st March 2022			
Fixed assets	2,339	-	2,339
Current assets	106,203	56,381	162,584
Current liabilities	(370)	-	(370)
	<u><u>108,172</u></u>	<u><u>56,381</u></u>	<u><u>164,553</u></u>

RAY (REFUGEE ACTION YORK)

England & Wales - Charity number 1154065

Accounts

RAY (Refugee Action York)

Charitable Incorporated Organisation
(Charity Number: 1154065)

Trustees Annual Report & Financial Statements for the year ended

31 March 2022

outsourcE

Charity Accounts Independent Examination
Services

RAY (Refugee Action York)

(Charity Number: 1154065)

Contents

Index	Page
Report of the Trustees	1
Independent Examiner's Report	6
Receipts & Payments Accounts	7
Statement of Assets and Liabilities	8
Notes to the Accounts	9

Trustees' Annual Report

From: 01/04/2021

To: 31/03/2022

Charity's full name

RAY (Refugee Action York)

Registered Company number

Registered Charity number

1154065

Objectives and activities

Summary of the purposes of the charity set out in its governing document

To advance education and relieve financial hardship amongst migrants, those seeking asylum and those granted refugee status, particularly by the provision of advice and guidance. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts

For a large part of this financial year, Covid restrictions remained in place, so for the first part of the year we continued to offer our services online or by phone. We provided our information, support, and sign-posting services to join up service users with other organisations by phone and video call; English lessons for adults by Zoom, phone, and socially-distanced walks; and Turkish and Arabic lessons and homework help for children by Zoom. Our youth group members also received ongoing support by phone and through volunteer mentors, and our vital weekly coffee mornings continued by Zoom. We have offered hardship support throughout the year for families and individuals facing destitution. We continued to provide support to a large group of asylum seekers temporarily housed in a York hotel for the first few months of the year, and then as they were dispersed to other cities across the region, we offered remote support and referrals to assist them to settle into their new areas and to access appropriate support there.

For the second half of the year, we were able to restart offering our services in-person, and we celebrated this in October with our first Hub session since the pandemic began. We were able to welcome the first of a number of Afghan refugees to York, and invite them to access the various services we offer. We also began to hold our weekly coffee morning in person, hosted once again by York St John University. English conversation small groups began to meet in person rather than online and our Youth Group started to meet again, as well as the fortnightly sports sessions recommencing. We also launched a new project for 18-25's, aimed at helping young people towards education or employment, and reducing isolation.

In March 2020 significant numbers of Ukrainian refugees began to arrive in York, and RAY has been working in close partnership with other agencies in York to ensure that they receive the support they need, and to make sure they are also able to access and benefit from all of the services we offer.

The trustees consider that they have complied with their duties to have due regard to the public benefit guidance published by the Charity Commission.

Achievements and performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

This has been another year of unprecedented challenges. It began with Covid restrictions still very much in place, and all our services being online, but by the end of the summer we were able to move towards reopening face to face services, with certain measures in place. By December, regional and then national restrictions were back in place, and we had to cancel our face-to-face activities at very short notice, and move back on-line for a couple of months. Then in February, we moved back to providing services in-person again.

As Covid restrictions lessened over the summer, the Home Office moved all of the men seeking asylum, who had been housed in a hotel in York, into other accommodation across the North of England. This all happened very quickly, and we had to cease the services we had been able to offer them, and instead try to support them remotely as they adjusted and settled into new areas.

In October we were delighted when York Castle Museum hosted an art exhibition of work created by some of the asylum seeking men who had been in the hotel in York. We invited the artists to the opening of the exhibition, where they were very proud to see their work on display.

In August, refugees from Afghanistan began to arrive in York, and then in March significant numbers from Ukraine began to arrive. Having been forced to leave their homes with very little notice, and in very traumatic circumstances, there is a great need for support for both their physical and mental wellbeing. RAY has worked in close partnership with other key agencies in York throughout this year, to ensure that everyone can access the support they need. We have worked to identify gaps in available support, and then to provide new services and support to meet those needs.

At the same time, we maintained a high level of service delivery to our regular service users. We could not deliver any of the services we do without the commitment and dedication of our volunteers. This year their support and hard work has been even more remarkable, considering the flexibility that has been needed, with a lot of last minute changes and urgent requests for support. We are more aware than ever of how fortunate we are to have such a committed and dedicated team of volunteers.

An external evaluation report this year found that:

A key outcome for many of the refugees and asylum seekers was enhanced confidence, especially in interacting with the wider community. A service user said:

"We need encouragement and I got it through RAY. Through my befriender I got plenty of that. Just encouragement. Just that someone to believe in you, because I had a lack of confidence speaking with people".

"If there was no RAY, it would have been a very difficult time for me... As well as help with solving practical problems, they also signposted me to access mental health provision as I personally feel stress and anxiety sometimes."

Despite being a small Organisation, in terms of staff capacity, RAY is "incredibly quick to respond to need, whatever that happens to be at the time"

The personal nature of connections is unique and has a massive impact on service users in terms of reducing isolation, and building self-esteem and confidence. It has a "real impact on real people's lives".

RAY's "fluid, flexible and agile" approach to work means that it is easily accessible to those who really need our services.

The evaluation reveals that RAY has improved refugee and asylum seeker settlement outcomes. RAY has generated tangible benefits (volunteering and educational opportunities) as well as less tangible benefits (improved cultural understanding, emotional and wellbeing support) to refugees and asylum seekers. Positive outcomes were achieved through case-managing service users, guiding them into a combination of closely integrated components (advice, education and support for mental health), each one essential to refugee social inclusion. RAY has been the difference between social exclusion and successful settlement for some of the most marginalised people in our community.

Further, RAY has demonstrated that it can adapt to challenges that it may face as an organisation without losing the quality of its service provision. The external environment has changed dramatically over the past 18 months and, during this time, RAY has listened to its service users, staff and volunteers and has evolved into an organisation that has the capacity and capabilities to deliver an array of additional and pre-existing services. Service users can and do take the lead and support each other so that things aren't always being done to, or for, them – we work with our service users collaboratively to achieve people-centred outcomes

Financial review

Review of the charity's financial position at the end of the period

RAY is in a strong financial position at the end of 2021-22, with a balance 36% greater than at close of the previous financial year, and with restricted funding to maintain operating costs for 6 months. We've continued to diversify our income to 16 separate funding streams, plus unrestricted public donations, increasing our sustainability by reducing our reliance on a smaller number of larger funders. While there was a small decrease in income, and small increase in expenditure as we streamlined operations during COVID-19 restrictions, we've since successfully increased restricted funding, as we've continued to scale up our in-person services again, planning for growing restricted funding in 2022-23. Further, we've seen a significant increase in our unrestricted funding from the public through donations. This is important because, while we can tailor our approach to restricted funding applications for specific services, the trend for increased unrestricted funding allows us the flexibility to be more agile, rapidly responding to events in the external environment, such as new conflicts that cause people to seek refuge and asylum in the UK and, ultimately, York. It allows us to be more strategic, pivoting our services quickly in the interim while testing approaches, and then applying for longer-term restricted funding for these approaches in the longer term, when service users' emerging needs are better understood. This means that we can meet gaps in need for service users without delay and plan more effectively for future events. Such a significant year-on-year increase in public donations also reflects the successful marketing of our new strategy. The Board of Trustees continues to work hard to secure funding adequate to deliver RAY's services sustainably, while also maintaining reserves at an adequate level. RAY's existence and success is enabled by the generous support of individuals, community groups, businesses and trusts, both within York and from further afield. The Board of Trustees takes this opportunity to recognise and thank everyone who has contributed to RAY's financial position in 2021-22, without whom the services and support provided to service users would simply not be possible.

Statement explaining the policy for holding reserves stating why they are held

The charity relies on funding to meet its objectives and at the end of the current year has a high level of unrestricted reserves in order to be able to meet its commitments should further grants and other funding obtained in the next year not be sufficient to meet these in the short term.

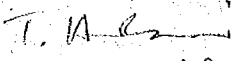
Amount of reserves held

At 31 March 2022, unrestricted reserves were £85,773

Declaration

The trustees declare that they have approved the Trustees Annual Report and Accounts

Signed on behalf of the charity's trustees

Signature 
Full Name THOMAS ADAMSKI
Position CHAIR OF THE BOARD OF TRUSTEES
Date 23 JANUARY 2023

Independent examiner's report to the trustees of RAY (Refugee Action York)

I report on the accounts of: **RAY (Refugee Action York)**
for the year ended: **31 March 2022** which are set out on pages 7 to 11.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

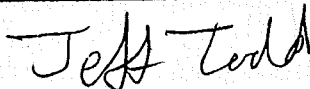
I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

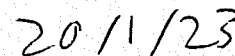
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2 the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Jeff Todd (FCA)
Outsource Independent Examination
Services
The Hiscox Building
Peasholme Green
York YO1 7PR



Date:

RAY (Refugee Action York)
(Charity Number: 1154065)

Receipts & Payments Accounts for the year ended:				31 March 2022	
	Unrestricted funds £	Designated funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
Receipts					
Grants (Note 2)	-	-	110,198	110,198	155,328
Donations	46,790	8,422	6,889	62,101	43,495
Bank interest	11	-	-	11	-
Other income	960	51	119	1,130	8
Total receipts	47,761	8,473	117,206	173,440	198,831
Payments					
Activity costs	-	-	239	239	892
Advertising & promotion	-	-	199	199	-
Asylum seeker costs	-	-	4,744	4,744	25,363
Charitable activities	-	-	1,893	1,893	-
Charitable contribution	-	920	40	960	-
Coffee mornings	1,012	-	41	1,053	-
Evaluation	-	-	750	750	1,000
Governance	72	-	-	72	257
Hardship	2,417	1,044	515	3,976	7,802
Language teaching	-	-	1,006	1,006	3,390
Merchandise	171	-	47	218	-
Office and running costs	1,593	996	11,168	13,757	7,399
Parenting course	193	-	800	993	-
Professional services	-	207	975	1,182	-
Purchases	-	-	1,237	1,237	-
Raising funds	220	-	-	220	-
Refugee week	276	-	580	856	15
Salaries & pensions	19,470	9,902	61,474	90,846	76,263
Staff expenses	200	10	453	663	267
Staff training	20	77	587	684	820
Translation & interpreting	105	339	354	798	1,773
Travel	-	-	120	120	311
Venue hire	612	-	1,572	2,184	207
Volunteer costs	-	-	576	576	284
Volunteer training	500	-	652	1,152	650
Total payments	26,861	13,495	90,021	130,377	126,693
Net of receipts/(payments)	20,900	(5,022)	27,185	43,063	72,138
Transfers between funds	(1,066)	-	1,066	-	-
Balance brought forward	65,939	27,190	26,034	119,163	47,025
Balance carried forward	85,773	22,168	54,285	162,226	119,163

RAY (Refugee Action York)
(Charity Number: 1154065)

Statement of Assets and Liabilities at:		31 March 2022		
	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
Assets				
Cash at bank and in hand				
Current bank account	87,669	54,285	141,954	98,952
Savings account	20,019	-	20,019	20,008
Petty cash	253	-	253	203
	<u>107,941</u>	<u>54,285</u>	<u>162,226</u>	<u>119,163</u>
	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
Liabilities				
Independent Examination Fee	370	-	370	280
	<u>370</u>	<u>-</u>	<u>370</u>	<u>280</u>

RAY (Refugee Action York)
(Charity Number: 1154065)

Notes to the Accounts for the year ended:

31 March 2022

1. Basis of preparation

The Trustees have taken advantage of section 144 (2) of the Charities Act 2011 and prepared the accounts on a receipts and payments basis.

2. Funds analysis

Unrestricted funds

Unrestricted funds are funds that can be used in accordance with the objects of the charity at the discretion of the trustees

Designated funds

Designated funds are unrestricted funds allocated for use on specific projects

Restricted Funds

Restricted funds are subject to specific conditions by donors as to how they can be used.

Movement of funds:

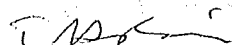
	Brought forward	Receipts	Payments	Transfers	Carried forward
	£	£	£	£	£
Unrestricted funds	65,939	47,761	26,861	(1,066)	85,773
Designated funds					
Hardship	3,969	8,422	1,964	-	10,427
Lloyds Bank	23,221	51	11,531	-	11,741
	<u>93,129</u>	<u>56,234</u>	<u>40,356</u>	<u>(1,066)</u>	<u>107,941</u>
Restricted funds					
The Hub	-	-	-	-	-
Awards for All	982	725	997	-	710
Big Lottery	12,939	25,000	29,594	-	8,345
Brelms	-	4,996	5,481	485	-
BBC Children in Need	-	24,575	15,297	-	9,278
COYC	-	9,480	10,061	581	-
COYC Brexit	-	10,058	3,241	-	6,817
Evan Cornish	872	4,996	5,540	-	328
Geoff Herrington	-	10,147	1,363	-	8,784
Hotel public donations	-	5,119	4,743	-	376
JHRT	62	7,213	4,897	-	2,378
MEX	5,214	-	4,934	-	280
MIND	3,182	1,733	921	-	3,994
Refugee week	135	1,164	916	-	383
Swimming	-	10,000	-	-	10,000
Two Ridings	1,186	2,000	2,036	-	1,150
Jill Franklin	4	-	-	-	4
Bresleff	1,458	-	-	-	1,458
	<u>26,034</u>	<u>117,206</u>	<u>90,021</u>	<u>1,066</u>	<u>54,285</u>
Total	<u>119,163</u>	<u>173,440</u>	<u>130,377</u>	<u>-</u>	<u>162,226</u>

Transfers from restricted funds represent closures of the funded projects.

Approval of Accounts for the year ended: 31 March 2022

The report and accounts were approved at a meeting of the Trustees held on: 10 JANUARY 2023

Date



Signed for and on behalf of the Trustees

23 JANUARY 2023

Date

THOMAS ADAMSKI

Print Name

CHAIR

Position (e.g. Chair etc)

RAY (REFUGEE ACTION YORK)

England & Wales - Charity number 1154065

Accounts

RAY (Refugee Action York)

**Charitable Incorporated Organisation
(Charity Number: 1154065)**

Trustees Annual Report & Financial Statements for the year ended

31 March 2021

outsourcE

Charity Accounts Independent Examination
Services

RAY (Refugee Action York)

(Charity Number: 1154065)

Contents

Index	Page
Report of the Trustees	1
Independent Examiner's Report	6
Receipts & Payments Accounts	7
Statement of Assets and Liabilities	8
Notes to the Accounts	9

Trustees' Annual Report

From: 01/04/2020 To: 31/03/2021

Charity's full name RAY (Refugee Action York)

Registered Company number

Registered Charity number 1154065

Objectives and activities

Summary of the purposes of the charity set out in its governing document

To advance education and relieve financial hardship amongst migrants, those seeking asylum and those granted refugee status, particularly by the provision of advice and guidance. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts

Following the initial COVID-19 lockdown restrictions in March 2020, we rapidly adapted our service offering to the new situation, implementing our Coronavirus Action Plan. Referring to our pandemic risk assessment, we shifted from face-to-face to digital channels, including Zoom, Whatsapp and phone in order to maintain effective and responsive service delivery, and outcomes for our service users. We also quickly set up procedures for keeping service users up-to-date, in multiple languages, with key changes in Government guidelines as they were released. This was a challenging undertaking and our staff, volunteers, service users, and partners worked together to ensure that RAY continued to successfully meet its objectives. This year we have provided information, support, and sign-posting to join up service users with other organisations by phone and video call; English lessons for adults by Zoom, phone, and socially-distanced walks; and Turkish and Arabic lessons and homework help for children by Zoom. Our youth group members also received ongoing support by phone and through volunteer mentors, and our vital weekly coffee mornings continued by Zoom. We also provided support to a large group of asylum seekers temporarily housed in a York hotel. Further, we have offered hardship support throughout the year for families and individuals facing destitution.

The trustees consider that they have complied with their duties to have due regard to the public benefit guidance published by the Charity Commission.

Achievements and performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

We adopted our Coronavirus Action Plan with speed and flexibility, effectively mobilising digital channels and staff and volunteers to ensure that, as the COVID-19 pandemic commenced, we were able to reach every service user who required support throughout the year. The shift to entirely digital channels at the start was a challenge owing to the lack of digital skills and/or access to the right technology for some of our service users. As a part of our action plan we adapted to ensure that no one faced barriers to our services, by utilising phone and, when guidelines allowed, socially-distanced walks to engage those in need - and in their native language. We also provided equipment where needed, such as laptops, tablets and smartphones, to remove barriers to accessing digital channels and increase digital capability in our service users.

In June 2020, the Home Office relocated 90 asylum-seeking men into a hotel in York, as temporary accommodation until they could be moved into Dispersal Accommodation in other cities. Over the year, we worked with a total of 200 asylum-seeking men in this hotel. We visited weekly to offer material support through donations, ESOL classes, a befriending scheme, and help with understanding the asylum system. This represented a huge increase in workload for us – over the year we worked with over 300 service users, compared to the previous year of around 130 - and we rapidly grew, trained and mobilised our volunteer workforce effectively to meet this challenge.

At the same time, we maintained a high level of service delivery to our regular service users. Volunteers who provided support as a part of our pre-pandemic face-to-face hubs provided direct and regular support to service users, through multiple channels, allowing experienced staff to focus resources towards the new group of asylum seekers.

The pandemic provided an opportunity for us to re-assess how we interact, and maintain meaningful contact, with the young people we work with in particular. Some services, such as the mother-tongue language classes we deliver adapted well to virtual delivery, and the young people were willing to engage. Other services were more challenging, with our service users reluctant to take part in group social activities virtually. We adapted to this with greater use of mentors and individual engagement, while recognising we couldn't replicate the experience of face-to-face group interaction – our service users will benefit from the relaunch of face-to-face services as we're able to reintroduce them.

Working with a new type of service user with our response to the Home Office's relocation of asylum-seeking men, and adapting our services to their needs, helped us to develop new skills and ways of working that greatly increased capabilities within the organisation and our workforce. The experience has also given us new opportunities to involve volunteers, developing new roles and responsibilities in the process.

Our work with asylum-seeking men in the hotel also necessitated close partnership working with other agencies, including weekly Skype calls to coordinate service delivery and a joined-up user journey - many of whom we hadn't worked with before. They include Mears (contracted by the Home Office to manage asylum accommodation in this region), local health services, North Yorkshire Police, City of York Council, local Councillors, York Learning, Yorkshire Aid, and York City of Sanctuary. The phenomenal success of our work at the hotel, and how we rapidly adapted and expanded to meet the humanitarian needs of hundreds of new service users in a short space of time, can be summarised by Mears, who said that "the York hotel has become a best practice hotel for Mears."

Financial review

Review of the charity's financial position at the end of the period

2020-21 has been an exceptional year for RAY in two contexts: firstly, due to the impact of the COVID-19 pandemic, requiring the charity to quickly fund solutions to the new challenges that we faced and, secondly, due to the need to find new ways to support existing users, providing core services via new channels. A focus of the year has been supporting the additional needs of those seeking asylum, who were relocated by the Home Office to a York hotel. RAY has received additional income from various sources over the year to enable us to meet this additional demand on our services, via both grants and donations. The income for the year is 75% higher than we received in 2019-20. Year-on-year comparison of expenditure is more complicated to calculate this year due to the constraints of the pandemic, and the new ways of working that we implemented - plus the additional demand that we met through our work in the hotel. RAY is in a strong financial position at the end of the year, having an increased level of unrestricted and designated funds. The Board of Trustees continues to work hard to secure funding adequate to deliver RAY's services sustainably, whilst also maintaining reserves at an adequate level. RAY's existence and success is enabled by the generous support of individuals, community groups, businesses and trusts, both within York and from further afield. The Board of Trustees takes this opportunity to recognise and thank everyone who has contributed to RAY's financial position in 2020-21, without which our services and support provided to service users would simply not be possible.

Statement explaining the policy for holding reserves stating why they are held

The charity relies on funding to meet its objectives and at the end of the current year has a high level of unrestricted reserves in order to be able to meet its commitments should further grants and other funding obtained in the next year not be sufficient to meet these in the short term.

Amount of reserves held

At 31 March 2021, unrestricted reserves were £93,129

Reasons for holding zero reserves

n/a

Funds materially in deficit

n/a

Explanation of any uncertainties about the charity continuing as a going concern

n/a

Structure, governance and management

Description of the charity's trusts

Type of governing document Constitution

How the charity is constituted CIO

Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees Appointed at AGM/Trustee meeting

Reference and administration details

Charity's full name RAY (Refugee Action York)

Other names the charity is known by

Charity's principal address c/o Clifton Children's Centre
Kingsway North
York

Postcode YO30 6JA

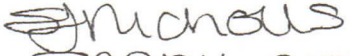
Names of the trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Sally Bourton	Chair	21.10.14 - 2.11.20	
Thomas Adamski	Chair (2.11.20 on)		
Sarah Nicholls	Treasurer (22.7.20 on)	22.7.20	
Margot Brown		16.9.14 - 13.1.21	
Catherine Wolterman		6.6.19 - 29.4.20	
Marwa Dorai			
Kate Harper		2.11.16 - 15.2.21	
Annette Maas			
Yaminda Perrera	Treasurer (1.4.20-22.7.20)	21.1.20 - .12.21	
Mary McCormack		1.7.20	
Scott Butterworth		22.9.20	
Jonathan Saha		18.11.18 - 26.6.20	
Aniko Shepherd		22.7.20	
Stephanie Cooper		15.2.21	

Declaration

The trustees declare that they have approved the Trustees Annual Report and Accounts

Signed on behalf of the charity's trustees

Signature	
Full Name	SARAH NICHOLLS
Position	Treasurer
Date	17.11.21

Independent examiner's report to the trustees of RAY (Refugee Action York)

I report on the accounts of: **RAY (Refugee Action York)**
for the year ended: **31 March 2021** which are set out on pages 7 to 11.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

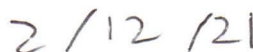
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2 the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Jeff Todd (FCA)
Outsource independent examination
services
The Hiscox Building
Peasholme Green
York YO1 7PR



Date:

RAY (Refugee Action York)
(Charity Number: 1154065)

Receipts & Payments Accounts for the year ended:

31 March 2021

	Unrestricted funds	Restricted funds	2021 Total funds	2020 Total funds
	£	£	£	£
Receipts				
Grants (Note 2)	37,835	117,493	155,328	81,327
Donations	43,495	-	43,495	31,942
Bank interest	8	-	8	120
Total receipts	81,338	117,493	198,831	113,389
Payments				
Salaries & pensions	5,789	70,474	76,263	64,461
Staff expenses	267	-	267	1,968
Training and other staff costs	50	770	820	582
Asylum seeker costs	7,794	17,569	25,363	-
Taxis & travel	311	-	311	10,688
Hardship	4,202	3,600	7,802	5,724
Running costs	1,157	2,284	3,441	7,881
Finance & admin	3,383	575	3,958	2,267
Evaluation	-	1,000	1,000	1,750
Volunteer training	-	650	650	-
Volunteer costs	-	284	284	2,839
Governance	257	-	257	558
Language teaching	-	3,390	3,390	-
Translation & interpreting	240	1,533	1,773	2,648
Activity costs	-	892	892	943
Refugee week	15	-	15	171
BL Building capabilities	-	-	-	1,653
Venue hire	-	207	207	-
Total payments	23,465	103,228	126,693	104,133
Net of receipts/(payments)	57,873	14,265	72,138	9,256
Transfers between funds	92	(92)	-	-
Balance brought forward	35,164	11,861	47,025	37,769
Balance carried forward	93,129	26,034	119,163	47,025

RAY (Refugee Action York)
(Charity Number: 1154065)

Statement of Assets and Liabilities at:

31 March 2021

	Unrestricted funds	Restricted funds	2021 Total funds	2020 Total funds
Assets	£	£	£	£
Cash at bank and in hand				
Current bank account	72,918	26,034	98,952	27,025
Savings account	20,008	-	20,008	20,000
Petty cash	203	-	203	-
	<u>93,129</u>	<u>26,034</u>	<u>119,163</u>	<u>47,025</u>

	Unrestricted funds	Restricted funds	2021 Total funds	2020 Total funds
Liabilities	£	£	£	£
Independent Examination Fee	280	-	280	280
	<u>280</u>	<u>-</u>	<u>280</u>	<u>280</u>

RAY (Refugee Action York)
(Charity Number: 1154065)

Notes to the Accounts for the year ended:

31 March 2021

1. Basis of preparation

The Trustees have taken advantage of section 144 (2) of the Charities Act 2011 and prepared the accounts on a receipts and payments basis.

2. Funds analysis

Unrestricted funds

Unrestricted funds are funds that can be used in accordance with the objects of the charity at the discretion of the trustees

Designated funds

Designated funds are unrestricted funds allocated for use on specific projects

Restricted Funds

Restricted funds are subject to specific conditions by donors as to how they can be used.

Movement of funds:

	Brought forward	Receipts	Payments	Transfers	Carried forward
	£	£	£	£	£
Unrestricted funds	34,181	43,504	11,838	92	65,939
Designated funds		-	-		
Hardship	-	4,834	865		3,969
Lloyds Bank	-	33,000	9,779	-	23,221
Mind	983	-	983	-	-
	35,164	81,338	23,465	92	93,129
Restricted funds					
The Hub	2,556	-	2,464	(92)	-
Awards for All	2,479	-	1,497	-	982
Information and support	1,862	-	1,862	-	-
MIND	-	3,723	541	-	3,182
Hardship	3,000	-	3,000	-	-
BBC Children in Need	1,403	10,332	11,735	-	-
Women's health project	561	-	561	-	-
Big Lottery	-	55,819	42,880	-	12,939
Brelms	-	4,996	4,996	-	-
Evan Cornish	-	4,996	4,124	-	872
Hotel public donations	-	8,611	8,611	-	-
JHRT	-	6,766	6,704	-	62
Jill Franklin	-	1,100	1,096	-	4
MEX	-	10,000	4,786	-	5,214
Two Ridings	-	7,500	6,314	-	1,186
Bresleff	-	3,500	2,042	-	1,458
Refugee week	-	150	15	-	135
	11,861	117,493	103,228	(92)	26,034
Total	47,025	198,831	126,693	-	119,163

Transfers from restricted funds represents closure of the funded project.

Approval of Accounts for the year ended: 31 March 2021

The report and accounts were approved at a meeting of the Trustees held on: 23.11.21
Date

[Signature]	17.11.21
Signed for and on behalf of the Trustees	Date

SARAH NICHOLLS	TREASURER
Print Name	Position (e.g. Chair etc)