WEST END IMPACT

England & Wales · Charity number 1153736

Details

Other names	1WEST END IMPACT
Status	Registered
Legal form	CIO
Registered	2013-09-09
Register	View on the Charity Commission register

Contact

Address	West End Impact 4 - 10 Heysham Road West End Morecambe Lancashire LA3 1DG
Phone	01524888929
Email	info@westendimpact.org.uk
Website	www.westendimpact.org.uk

Activities

Objects: THE CHARITY'S OBJECTS ('OBJECTS') ARE FOR THE PUBLIC BENEFIT TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY CONSISTENT WITH THE CHRISTIAN FAITH IN MORECAMBE AND IN SUCH OTHER PARTS OF THE UNITED KINGDOM OR THE WORLD AS THE TRUSTEES MAY FROM TIME TO TIME THINK FIT AND TO FULFIL SUCH OTHER PURPOSES WHICH ARE EXCLUSIVELY CHARITABLE ACCORDING TO THE LAW OF ENGLAND AND WALES AND ARE CONNECTED WITH THE CHARITABLE WORK OF THE CHARITY.FOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF ONE OF MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; YOUTH OR OLD AGE; ILL HEALTH (PHYSICAL OR MENTAL); SUBSTANCE ABUSE OR DEPENDENCY INCLUDING ALCOHOL AND DRUGS; DISCRIMINATION ON THE GROUNDS OF SEX, RACE, DISABILITY, ETHNIC ORIGIN, RELIGION, BELIEF, CREED; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; POOR HOUSING (THAT IS HOUSING THAT DOES NOT MEET BASIC HABITABLE STANDARDS; CRIME (EITHER AS A VICTIM OF CRIME OR AS AN OFFENDER REHABILITATING INTO SOCIETY).

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Activities: Our weekly activities / sessionsTues - Advice & guidance drop inWed - Well-being Wednesdays; Living life to the full low mood & anxiety course / Innovate art groupThur - Advice & guidance drop in Fri - Staff meetingSun - Drop in meal

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Accommodation/housing, Religious Activities, Arts/culture/heritage/science, Economic/community Development/employment
- **Who:** Children/young People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Lancashire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-31	£258,647	£251,277	-	-
2024-05-31	£221,148	£225,676	-	-
2023-05-31	£164,436	£219,311	-	-
2022-05-31	£186,866	£140,790	-	-
2021-05-31	£148,028	£106,642	-	-

Trustees

Name	Role	Appointed
Jason John Hettrick	Chair	2024-12-05
Alan Stephen Rainford		2024-12-05
IAN GEORGE SWASH		2013-07-12
Mary Caroline Gibson		2024-12-05

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WEST END IMPACT

England & Wales - Charity number 1153736

Accounts

The impact of Impact

Annual report June 2024 - May 2025



West End Impact, 4-10 Heysham Road, Morecambe, LA3 1DG
Reg Charity Nr. 1153736
Contact: 01524 888929 info@westendimpact.org.uk www.westendimpact.org.uk www.therestore.uk

Hi, great you're here!



Managers Report

This year has brought its share of challenges, as ever. We have faced ongoing difficulties around funding, a shortage of volunteers, and key staff members being on long-term sick leave. Recruiting new trustees has also proven difficult, but we are pleased our 2 new trustees are settling in well. This year we have added a Youth Worker to our staff team, which is a great addition with exciting prospects to reach young people. However, the more staff members we add, the bigger the responsibility to manage a team well, especially with the nature of the work we do. Our staff team is constantly dealing with trauma and supporting people with multiple needs, and we therefore need to support each other a lot to manage our own wellbeing.

Of course, these organisational challenges are minor compared to the struggles our clients face every day. Recently, the proposed changes to the benefits system have caused significant anxiety among many of those we help. Even the possibility that their benefits might be reduced or withdrawn has led some into deep distress. Although attendance has been slightly lower this year, the clients we've supported have needed more intensive help. The problem of homelessness in the area has increased and we have found it useful to invite Calico to meet clients on our premises twice a week. Calico have a contract with our local council to address homelessness in the Lancaster & Morecambe area.

We are operating in tough times, and as managers, we remain committed to staying connected to the realities on the ground. By continuing to engage in front-line work, we ensure that our insights are rooted in the lived experiences and stories we hear from our clients—allowing us to advocate more effectively with statutory bodies such as the NHS, local councils, and the DWP. Our goal is always to be a voice for those we support. We continue to be part of the local Integrated Care Community and have attended meetings run by Community Voluntary Solutions around working together to address some of the issues in our community.

We recently had a visit from Mark Davies the CEO of Lancaster City Council after being invited to be involved in an NHS leadership project around population health. We feel it very important for people in authority to meet people in our community at ground level to hear the day-to-day struggles of people in our community and to listen without judgement. It was great to have him at Impact for the morning.

We also had a good visit from our newly elected MP Lizzi Collinge who is very active in the community. We quizzed her about her opinions on current affairs and shared client stories.

We continue to be the charity many other organisations speak highly of and we get many referrals from statutory organisations such as the job centre, the NHS, social services, the local authority and more. Wes Streeting has announced in his 10 year strategy, that working together with the third sector is essential to address some of the societal issues we presently face in the UK. We just hope that within his strategy there will be funding available so we can build the capacity to cope with all the referrals.

All in all, a good, busy, full, exhausting, challenging year with successes, continued support and the usual heart ache, when clients' struggles get too much. We have things planned for this next season, particularly around youth, young adults, mental health and maybe we'll get started on taking Impact to the next level - more on that in our newsletter in the coming months.

Much love

Tracy & Michael

Chair Report



West End Impact is based in the West End of Morecambe, Lancashire. This ward, sadly, continues to be one of the poorest in the country with residents facing a multitude of issues, made worse by the worsening financial crisis. West End Impact seeks to address as many of those issues as it can with a two-pronged approach which we call Reacting to crisis and Rebuilding lives. Reacting takes the form of meeting the most pressing needs that are presented to us when we first meet people requiring help. The rebuilding comes about as we plan with them a way out of their current problems and into a better place. This better place could be somewhere physically, emotionally, mentally, financially, or spiritually more secure and rewarding.

Increasing economic uncertainty has meant funding has been difficult to come by, but the work of West End Impact has proved to present a first-class return on funders money in terms of people helped.

We continue to provide help to our local community in the form of advice and guidance, food, medical triage and mental health support amongst other things, with our mental health support now including access to counsellors..

The year 2024-2025 has seen a continued squeeze on people's finances and we have seen an even greater increase in use of our Food Bank than previously.

Our two shops, REStore and REStoration continue to grow. Income continues to be limited due to the challenges facing smaller shops including higher bills and lower footfall. The support given to local artists and unemployed clients taking part in learning opportunities and art therapy provided by the shops has an important benefit to our clients.

Our team of staff and volunteers continue to be an unmatched resource in our local area.

This year, although a challenge, has shown how much our services continue to be desperately needed in Morecambe's West End.

We continue to plan for the future, and we are updating our Risk Register to ensure we are still complying with all of the requirements of a Board of Trustees.

I can confirm that there is no serious incident to report this year.

Darren Phillips
Chair of Trustees

Treasurer Report



It has always been our hope and still is, that the income we need to maintain our charity would come equally from three sources namely DONATIONS gifts from the general public or groups, GENERATED INCOME from room hires or the sale of goods from our shops and finally GRANTS from charitable trusts or government agencies.

But as the need still grows for more trained and experienced employees, this year we have increased the number of mental health counsellors and appointed a youth leader; to cope with the increased counselling, advice and guidance; both in financial, benefits and mental issues.

This last year 2024-2025 the ratio of income has been 15% (-6%) donations, 8% (-3%) generated and 76% (+8%) reliant on grants. Our overall income for the year has increased by 17% compared to last year. Due to the uncertainty still in the financial and political world generally new grants are still slow in forthcoming and difficult to obtain. The major grant being the UK Shared Prosperity Fund (UKSPF) administered by Lancaster City Council and paid quarterly in arrears, has also been approved for an extension into part of next year.

The lack of space within the building for counselling and offering advice to vulnerable members of the public is an increasing problem. We still have the hope that the building plan to put a second floor above the meeting hall that was commissioned about ten years ago will come to fruition, providing much needed small private rooms for conversations with clients.

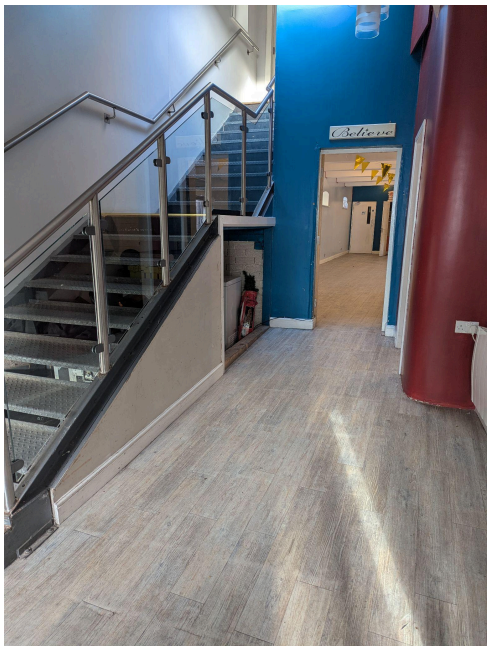
We started the year with cash brought forward from the previous of £112,990 and ended the year with £120,347 to be carried forward into the next; of which 32% is restricted funding from grants for specific tasks. Thank you to Kristina for taking over much of the legwork of bookkeeping and payroll this year!

Ian Swash
Treasurer

Our Centre

We continue to be blessed with a fantastic building for our main site. It's served us very well over the years and with all our sessions, recovery groups and other room hires filling it most of the week, it's getting well used. Our floor has done well for over a decade, but needed replacing. We're grateful to UKSPF and others, who have funded our mini refurb and it looks and feels fantastic.

Before…



After….



Thank you to all our funders during this financial year!















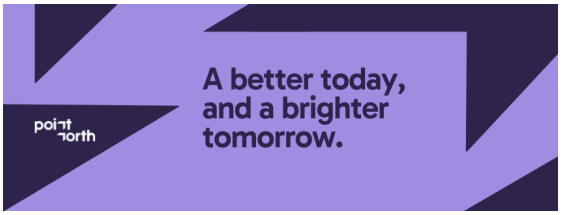














THE
LEATHERSELLERS







Advice & Guidance



Our advice and guidance sessions on Tuesday and Thursday are as busy as they have ever been. Sometimes people have to wait a while to be seen, and sometimes it looks as if we are quiet, but there's plenty of stuff to get on with. We found that the intensity of our support has increased. The fight to get help for our clients has become harder and more complex. Here's Rachel sharing a bit more:



This year has seen a huge increase in blue badge applications. While I have mainly been successful in securing these for people, it does add so much worry and stress to their lives. We know that lack of a blue badge can lead to loneliness and isolation. I have also seen an increase in PIP reviews. People feel completely alone with this and often hide away, avoid or completely ignore these forms. People feel overwhelmed with them and often feel that they don't know the right words to explain how they feel or how their disability or condition affects them. It takes time to unpack this and people often find that there are parts of their conditions that they didn't notice or have just accepted as normal now. Sadly this is the case for most people.

Universal credit applications have increased due to the ending of legacy benefits. Many clients are not fully aware of their entitlement and that in some cases transitional protection applies. I help people learn whether this applies to them as we fill in their application. Universal credit has many barriers in the application process - including proving identification using only a photocard of some kind. Many people who access our services do not have the means to buy these. A current passport is nearly £100 and a provisional licence application is between £34-£43. This money is needed for essentials - food, electricity and housing. I help people find other ways to prove their identity that is within their means.

Housing is a substantial problem in our local area. Not only are the prices well out of budget for the people who access our services, they often require a very large deposit and a credit check - something that will not work in their favour. On top of these barriers - there are no properties. Landlords are selling up due to the Eden project or increasing the rent to an unachievable amount. While we can't make properties appear, I can help people look for properties, search for financial support and offer hope. Part of my job is helping people to keep fighting, to keep looking for properties and offer emotional support that is needed during the process because it is hard.

Food Bank & Drop In



Our food bank is relatively small, but extremely busy. We are open once a week on Tuesday morning for around 50 weeks a year. On average we give out over 60 parcels per session, although recently it has been more like 65. The parcels are made up in crates and clients can choose what they need and ask for additional items such as toiletries, pet food etc depending on what we have in. We source the food from Morrisons Morecambe, where we have a donations basket. Sadly, we lost our 2nd drop off point in Garstang this year.

Due to the cost-of-living crisis our food donations have not been able to keep up with demand and we had to start buying food for our food bank. We spend an average of £300 per week on food. We go to local supermarkets and purchase a van full and also access Fairshare, a charity in Preston, who specialises in food redistribution.

Fairshare has been fantastic, really increasing the nutritional value of our provision. We are able to provide a lot more fresh vegetables than we ever used to.



We are grateful to many individual donors who instead of buying food, donate money to help us shop more strategically.



We also serve a cooked 2 course dinner at Thursday lunch time. Many people stay in and eat the meal together, creating and enjoying community, as many live alone. We have a different cooking team each week and our menu varies, depending on what we can source. Our local butcher (Kennedy's) donates a meal once a month and we are very grateful for their continued support.

On Sundays we offer take away sandwiches, as there is no other free food provision in Morecambe. We have different teams who cover one Sunday per month. Thank you to all who contribute!

Oh and at Christmas we cook a full Christmas dinner for around 150 people. So many wonderful volunteers help out on the day that we can do table service and nobody goes home empty handed. We have toys for families with children and every guest gets a hamper full of goodies. It's a tiring but rewarding day.

Statistics

Numbers don’t tell the full story of our Impact, but they do tell part of the story. Behind and between each statistic are real life people with whom we work with consistently. Some come for a short while, others are with us for years.

In the last 12 months (June 24 - May 25)...

…over 1500 individuals collectively received help over 8800 times

...over 200 people received intense support for their depression & anxiety through courses and individual counselling

…over 3000 food parcels gave people and families 5 days of food when they had absolutely nothing

…more than 150 times we helped people find a home or keep their tenancy

…35 people and families could switch their lights on and heat their home

…over 350 people received or kept the benefits they are entitled to because we supported them with advice, phone calls, computer access, letters, form filling, appointments and appeals

...15 people have said that without West End Impact they wouldn't be alive anymore.

… 30 people sold their artwork at the Re-Store, earning money for the first time in their lives

… over 65 volunteers contributed more than 7500 hours as part of our volunteer program with training, mentoring and support to help people build confidence, self-esteem, new skills and become more employable.

…our Parish Nurse organised over 250 health assessments including Hep C tests, Liver scans, eye tests, blood pressure tests and countless health conversations including urgent interventions

we served...
over 3500 meals to vulnerable adults and families, and Christmas Dinner for 150 people

Parish Nursing

As a Parish Nurse I support numerous vulnerable and homeless people who come into the West End Impact Charity. I use my professional skills and experience to help people improve their health and wellbeing. I work in targeted ways that help them help themselves, advocate, adapt to each individual's needs, access statutory and third sector services.

This year I have continued to draw in and host opticians. The prescription glasses arrive a few weeks or so later, following the eye testing. Then I aim to spend time with our guests whilst giving out 10 pairs of prescribed glasses on this occasion. It's a privilege to see each person's reactions as they receive their prescription specs & see more clearly. It provides another opportunity to build their trust for further support that day or at a later date.
In the past month I have continued to host the Hepatitis C Trust, also a charity, and the NHS Community Liver fibroscan teams. The fibroscanning is a new, constantly changing team in a service that has been joining us throughout their first year & now into their second. Both are also really helpful for the people who access WEI. The follow up is very helpful and confidential as you would expect.
In WEI, we are hosting the Well recovery team for two days a week while their building is being renovated. They work more widely across the region and with supported housing and programmes for people managing and recovering from addictions. I've made the most of this opportunity to build on my previous links. We continue to have a broad overlap of people we see. This continued networking is working well, almost accelerated by being under the same roof.

Here are a few snapshots of the people I have worked closely with these past couple of months:
Visiting and spending time with one of the people who is towards the end of their life was something I call a difficult privilege. They have been central to the community on the streets. As people, our hearing is one of the last senses to deteriorate so it was possible to sit with them and gently talk. Eight months prior to this I had initiated a multidisciplinary meeting which became onward support coordinated by NHS colleagues, with the other community and then hospice professionals over the past 8 months. Their partner was reacting angrily, which is not unusual when we are losing a loved one and grieving. They were angry towards me and they had also been this way at the care home/ hospice. I was not surprised, in the time I have known them they have been happy, angry and sad together through difficult times prior to this end of life. The following week they came into the drop in and apologized to me, I thanked them for this, explaining also that grieving can often include anger. They apologized a few more times throughout the morning. In my view they are not used to anyone accepting their apology. It was touching that they went on to try and assist a different unwell person I was trying to get an appointment for in the Urgent Care unit. I hope we can support them as they grieve and help them find ways of managing their anger and receiving counseling. Whilst continuing to help them access suitable accommodation.

D: Another person who had come for help 2 years ago with intense back pain, had continued to be antisocial in the charity until recently. I was inviting people to the Hep C testing and Liver fibroscanning a week in advance, and this person grumpily asked me if there was a voucher. I did not know this time and gently mentioned this and that it was his body – to help him in his decision. The following week he sheepishly came for the tests, and I quietly greeted him just as I was doing with everyone. Four months later he came calmly to ask me for assistance for something else. We have calmly worked on this – this is a huge change in him.

Z: I have supported this person to help themselves where possible over the past few years. They are always keen for me to take on their management of diabetes and other health/ life issues. I am equally keen for them not to abdicate responsibility for themselves. Currently after a very difficult hospital stay, just about able to stand, they came into the charity. They continue to need support physically, psychologically and with healthy food choices. Although at times others in the charity will give them several biscuits with each cuppa or meal. I

have found that they like tuna and beans, so I substitute this in their food parcel (I prefer to help people eat more protein as a simple effective way of helping them manage their own health) The local GP surgery is very much involved with this person too.

I enjoy hosting the trainee GPs who come for a 5 month placement in Health Inequalities/ Social Deprivation if they choose it as part of their 6 placements. I tend to see them at the start or end of the second of their three year training. The funding was found by a local GP, and I am glad that it is continuing at present. For me, one of the main aims is that these trainee GPs learn to listen deeply, to see beyond a person's outward appearance, smell, and presentation. To really hear what the person's priority is – for most medical care is about 4th or 5th on their felt needs. So to gain someone's trust and for the person to feel safe, it is important that they feel heard and other aspects may need to be addressed before any physical/ psychological appointments are made. The current GP trainee is the 5th I and the scheme have hosted.
Thank you
Wendy
Parish Nurse

Well Being Wednesday



Art Group

Art group meets every week on a Wednesday. We have had 10 regular people across the year. This year we have worked on collage projects, gelli plate printing, charcoal work and watercolour. These relaxing therapeutic sessions give people time to relax after CBT sessions. We are currently working on an autumn exhibition at our restore shop.

Living life to the full

In Living Life To The Full we have found that there has been an increase in isolation and loneliness since Covid 19. It is still having a detrimental effect on people's lives. Living Life To The Full is running well on a Wednesday and people tell us it often saves their lives. We have been told that the course has saved relationships and allowed people not only to understand their emotions but the right to feel them. We are our worst critics and when we are around people who understand this, we often feel safe and are able to grow. We currently have 14 enrolled on our Living life to the full course and 6 in our after-care group. Over the year we had over 150 people attend. The after-care group is for people who feel they still need support and it's a life line for those who attend. We also run a Facebook page, posting helpful mental health support literature.

We have run a course every 10 weeks in term time across the year. The course is a NHS accredited CBT based programme that helps people to move forward and make decisions.

Client Stories

Client A: is a new mum with a 1-year-old baby. She is struggling to cope with work alongside a difficult life work balance. She says LLTTF has helped her to think more about her negative thoughts and helped her to focus and relax more.

Client B: is in recovery and has not left the house for a considerable time. She was referred from the NHS and we first met one to one with her to help her into the building. Since then she has really improved in confidence, we have recently supported her to book her dream flight to Australia to see her son. She has really turned her life around by working on her confidence and low self-esteem. She values the weekly sessions.

Client C: has autism and is facing a very serious eye operation, he says the course has helped him with looking at how he feels about his medical diagnosis. We also recently supported him when his partner suffered a miscarriage.

Client D: has a brain injury caused by a traumatic incident. Whilst engaging with the course he has managed to get his driving license back and engage with our Restoration programme. He says the course keeps him alive.

Client E: did the course 3 times after a very dark period in her life. She really responded well and has now done 2 courses as a co-leader as well as moving forward in her life. She is now seeing her children more and has moved to overnight visits and is getting married. She says the course really helped pull her out of her depression.

Counselling

Our person centred counselling service has been a really important addition to our CBT group work in recent years. We employ Richard as our main counsellor to see around 15 clients each week. Referrals come from West End Impact internally, from NHS Bay Medical group, who handpick clients who would really struggle on a long waiting list and from other organisations we are in contact with. We also host 3 counselling students, who as part of their degree, have to complete 100 training hours with clients. We vet them thoroughly before we offer them a placement. They provide an incredibly important and diligent service.

One of the recent feedbacks we received from a client:
"I'm in my 50s and have struggled with poor mental health all my life. Through the counselling at Impact it's the first time in my life that I am getting somewhere with it!"

Here is a recent case study from Richard:

Rebecca (not real name) a 19 yr. old female.
The referral came via signposting from Lancaster and Morecambe college. The client initially wanted help with feeling depressed all the time and hopeless.

Following an introductory session with assessment, conducted over the telephone, Rebecca attended 12 weekly sessions of face to face, person centred counselling and 2 telephone sessions. The client had been suffering from a persistently low mood and was having difficulties getting to sleep at night. The focus of the early sessions was a consideration of their barriers to a sleeping pattern which facilitated wellbeing. The client listed some unhelpful patterns and wrote their own better sleep protocols. As the work progressed they took the opportunity to revisit positive past experiences and reminded themselves that good days come along sometimes.

The client made some practical changes to their environment and routines which supported gradual improvements to their sleeping pattern. Simultaneously an earlier belief returned to their awareness; that good and bad days come and go and it's worth sticking around for tomorrow because it just might be a good one. Rebecca is starting to spend more time going for walks outside and noticed subsequent mental health and sleep benefits.

Feedback
The client reported that life was starting to feel better

Operations



I am Kristina, and my role at West End Impact is to support the managers and trustees with all operational, administrative and accounting activities. This year has been a rewarding one in my role as I've continued to support the organisation's day-to-day running, funding bid writing and the transfer from one accounting software to another to save us money!

A personal highlight of the year was planning and organising our Annual Volunteer Appreciation Meal, which was a hugely successful and uplifting evening. It was a joy to celebrate our dedicated volunteers with a night of good food, heartfelt thanks, and shared community. Feedback from attendees was overwhelmingly positive, and it truly reflected the spirit of West End Impact.



This year, I've also continued to support our social enterprise, The ReStore, in a number of ways. The biggest impact being a noticeable increase in sales and the ReStore manager having more time to work one-to-one with clients, which all contributes to our invaluable work and positive outcomes.

Overall, and as always, it is a privilege to be a part of such an amazing, forward thinking, and loving charity. The most rewarding part is explaining to people what I do for work, and who I work for!

Growing Veg & People

Growing Veg & people transformed a concrete area that has been derelict for about 15 years into a growing space. Growing food and biodiversity are vital to us as humans. The project improves opportunities for local people to grow their own food; learn new skills; taste fresh produce; build friendships; space to relax.... We aim to Grow Veg and People by growing veg outside in the community and with people in the community.



The new season on the Growing Veg & People project began with harvesting veg from the raised beds, that have over wintered and now gone into our Thursday community meal. I designed and Ian, one of our trustees, has made potting benches at two heights that can be raised out of the way when necessary. With assistance I'm creating storage for fold away chairs and two deck chairs that have been donated. The deck chairs are a fun addition to the dingy that I found on Freecycle last Autumn. My colleagues kindly helped transport it from 30 miles away. The boat is at the far end of the space nearer the houses that face the Growing area. I'm looking

forward to adapting this to a story-telling boat, surrounded by planters with vegetables and colourful companion flowers (these attract insects to them instead of the bugs eating the veg). The wood for this storage is funded by one of the recent grants and recycling local donated decking. The recycled bottle greenhouse then can be fully used for veg & not storage; We have begun clearing away new weeds, bramble and stinging nettle growth at the same time as planting seeds for this year's veg and companion flowers.
The youth group came and repotted some small apple trees that I had planted as bare rooted trees last year; a small bay tree and lily of the valley plant also now have larger pots in which to thrive. They also learned how to, and planted seed potatoes donated from the community farm in Lancaster. We had fun and learnt too. This year the seeds have taken off rapidly in the shelter of the greenhouse with the unusual amount of sunshine. Water too has always been a challenge. A kind donation and delivery of a 100l water storage container is definitely an answer to prayer.



Wendy, Parish Nurse

The Restore



The Restore currently has 30 artists that we are working with and 12 clients, we continue to give people a safe space to be creative. As well as opportunities for people to be creative we also run retail placements with our AQA scheme. We also have a creative writing course which runs on a Tuesday for 7 people and Scrap booking groups on a Friday which are client led.

This year we had 6 clients across Restore and Restoration do AQA qualifications, and we had a ceremony in April to celebrate the success. Which was attended by 50 people. We had three client's complete schematics in art and making a collage with support. Another client also did these two courses but also making collage using sensory materials. We also had a client complete level 3 and suicide and mental health support in young people 1 client completed 3 retail qualifications after being on placement with us from the job centre, this client now runs the shop independently twice a week and has recently gained a wage by painting furniture for our restoration shop.

2 clients are currently attending the CAP job club scheme which runs for 9 weeks. Also one of Restorations clients completed 2 AQA's in furniture restoration. We currently have 6 new clients working on AQA's which we will send off in July.

Some Highlights

Over the year we have enjoyed a Christmas open weekend, workshops including Gelli plate printing and needle felting and abstract art these have been well attended. We have also sold our stock at Vintage by the sea and a craft Destash sale in Lancaster.

We also got involved with VE celebrations on the street. We also have plans for workshops for the lantern festival and will work from September in partnership with More music to make lanterns for the festival. We also have attended meetings for West end traders and continue to try and make improvements to the local area and economy.

We also have taken 4 students from Lancaster and Morecambe college on 2 Week placement who worked in the shop and also with a local CIC Wise up workshops where the Restore made scenery and props for 2 of their upcoming plays after the placement we helped gain employment for 2 of the students who are now employed by Wise Up.

We also have developed an art gallery for 5 artists in a local business called TP financial services who have a Restore art gallery at their premises. This is been a great way of selling some of our higher price items. We also painted scenery for Lancaster Grand Theatre's production of Dick Whittington and his cat.

Client A -One of our clients has complex mental health problems and is regularly dealing with suicidal thoughts and low mood she says coming to the restore helps to silence the voices and helps her find anchor points in her week which is vital for her mental health. Over the year she has sold some of her collage work, completed 3 AQA's and has since done 2 more which will be submitted in July. She has also started a recent retail course in the shop and is gaining confidence. She has recently helped to make collage inspiration kits and sold them in the shop and she is gaining confidence. She sees the Restore as a safe space.

Client B – is 21 has a complex diagnosis ASD,ADHD, Hyperacusis, audio processing disorder and Hyperkinetic disorder, he attends the Restore with his carer. We have made a quiet time when he can attend and we have a rules around noise while he is in the building. He has progressed from staying for 40 mins once a week to an hour twice a week. He has completed a AQA in Nature art and is currently working on a AQA in drawing animals. He enjoys the Restore and his carer says it is one of the only groups he attends outside of the home. He says the Restore is good for him as he can make art and he likes that we have lots of materials.

The Restoration



Restoration works one to one with clients helping them to restore and repair furniture as well as waxing and polishing techniques. The clients have their own projects and also help with customer commissions. Restoration currently has 7 clients over the year. A lot of the clients at Restoration are retirement age and we find that many are needing something to leave the house for as it is combating loneliness as well as helping with their mental health.



Client A - was referred from adult social services, he is in his 50s and suffers with heart problems and he found the Restore helped him to get out of the house.

Client B - This client is a retired lady who was new to the area and wanted to get to know people. She comes to the Restoration project to get out of the house and has worked on restoring a table.

Client C- Client C gained 2 AQA awards in furniture restoration and has continued by doing a further qualification in making garden furniture from pallets. The planter is a much higher-level project after he has learned different skills. He suffers with depression and chronic pain and is a carer for his mum. The Restoration helps him to get out and make friendships.

Impact Youth

Our youth club is small but really important for those who come. This year we managed to significantly reduce the average age of our leaders with Maddie coming on board as our youthworker and Matt joining the team of volunteers. We have had some new young people join and had a good year learning, dancing, singing, shouting (a lot) and being arty and creative.
There were several trips to the beach, when the tide is out it's the perfect playground for flying a kite, BBQ etc. One highlight was the quiz night which the youth hosted for lots of people connected to Impact.

We're excited about the new season just round the corner, and have some exciting new things planned already.



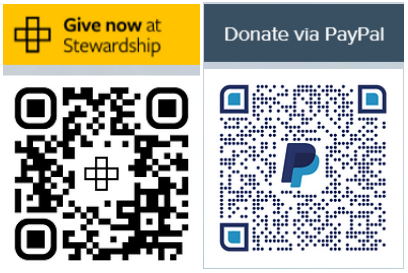
How to get involved:

While reading this you might have been thinking, ‘That’s amazing! I’d like to be a part of that!’
The great news is, you can! There are lots of ways you can get involved.

You could… **Volunteer.** West End Impact isn't a building, it's a community. We offer a thriving volunteer programme! Being part of a community of volunteers - helping our community in Morecambe - is a fantastic opportunity. Most of our volunteers feel they get more out of it than they give. There are various volunteer roles available and more to be tailor-made to your experience, passions and availability. Get in touch and we can arrange an informal chat.

You could… **Be an Impact Angel.** Impact Angels support our work financially. Without their faithful and continuous support our work would not be possible. That is why we lovingly and affectionately call them ‘angels'. If you would like to become one of our angels and contribute to this important community 'outpost' in the West End of Morecambe, please get in touch or use the details below.

Donate direct into our account and every penny goes towards our work
Account Name: West End Impact
Account Number: 51337505
Sort Code: 40-33-15
You can also donate via Stewardship (they take a small cut) or via PayPal (they take a bigger cut).



If you are a UK taxpayer we can use Gift Aid to make your donation go further still, please email us.

You could… **Subscribe to our Newsletter.** Emailed to you about once a month, it keeps you updated with all the goings on at West End Impact. You can sign up to it right at the bottom of our website.

You could… **Follow us on Social Media.** We’re everywhere and we share lots of news, requests, thank yous and useful information.
West End Impact Page: https://www.facebook.com/WestEndImpact410
West End Impact Hub: https://www.facebook.com/groups/westendimpact
West End Impact Mental Health group: https://www.facebook.com/groups/3099446413399491
The Restore: https://www.facebook.com/therestoremorecambe
Instagram: @the_restore_
X: @WestEndImpact

You could… **Shop**. You would find the greatest unique and handmade gifts for Birthdays, Christmas or just as a treat for you in our Restore. You might just find that amazing piece of furniture in the Restoration or have your favourite but tired looking table/cupboard/chair restored to full glory.

You could… **Donate to our food bank.** We have a donation bin at Morrisons in Morecambe, Pets at Home, St. Patrick’s school in Heysham or you could drop it off at Impact. It’s also really helpful if you donate money, so we can strategically buy the items we are particularly short of any given week.

You could… **Fund us.** If you happen to be one of those amazing organisations that funds charities like ours, thank you for taking the time to read this. You’ve kept us going for a lot of years and we’re not finished yet. We’re working hard to become more self-sufficient, but will always need outside funding to keep up the good work. Please get in touch with any more questions, come visit us or pass our details on to others. We really appreciate your support.

F.O.A Charity Commission
WEI Annual Accounts
2024-25



charity name	WEST END IMPACT (CIO)
charity No.	1153736
period from	01/06/2024 (start date)

A1 Receipts

	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2024-25 total nearest £	*2023-2024 total nearest £*
2000 Donations					
2100 Gift-Aid Donations	£12,205			£12,205	*£14,295*
2200 Non-Gift Aid Donations	£8,151			£8,151	*£18,705*
2300 Group Donations	£14,966			£14,966	*£12,098*
2400 GASDS Donation	£1,961			£1,961	*£851*
Total 2000 Donations	**£37,284**	**£0**		**£37,284**	***£45,949***
2500 Restricted Funds					
2528 Neighbourly Foundation		£1,500		£1,500	
2536 CRH		£7,500		£7,500	*£7,500*
2541 Warm space grant LancsCounty Council		£750		£750	*£500*
2549 Blakebank Trust		£10,000		£10,000	*£10,000*
2555 Liverpool CVS		£600		£600	*£600*
2559 UKSPF		£153,264		£153,264	*£0*
2562 Bay ICC (Advice & Guidance)		£1,000		£1,000	
2563 Pots of Possibilities 2025 (Restoration)		£10,000		£10,000	
2564 Penhale Trust		£5,000		£5,000	
2565 Banks Lyon		£5,028		£5,028	
2566 Asda garden project		£1,500		£1,500	
others		-		-	*£132,790*
Total 2500 Restricted Funds	**£0**	**£196,142**		**£196,142**	***£151,390***
2800 Non-Restricted Grants		**£0**		**£0**	***£0***
3000 Generated Income					
3100 Room Hire	£6,608			£6,608	*£6,583*
3300 Interest gained & Gift Aid	£5,478			£5,478	*£5,941*
3400 Fundraisers	£1,132			£1,132	*£1,392*
3500 Uni payment				£0	*£1,400*
3600 Restore income from sales	£5,078			£5,078	*£3,790*
3700 Restoration Income from sales	£775			£775	*£2,903*
Total 3000 Generated Income	**£19,070**	**£0**		**£19,070**	***£22,009***
3850 Employment Allowance	**£6,151**				
Total Income	**£62,505**	**£196,142**		**£258,647**	***£221,148***
A2 Asset and Investment sales,etc..			**£0**	**£0**	***£0***

A3 Payments

	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2024-2025 total nearest £	*2023-2024 total nearest £*
4000 Buildings					
Total 4100 Impact	**£9,408**	**£20,037**		**£29,444**	***£31,084***
Total 4300 The Restore	**£5,974**	**£4,352**		**£10,326**	***£6,274***
Total 4500 Restoration	**£768**	**£3,288**		**£4,056**	***£2,865***
Total 4000 Buildings	**£16,150**	**£27,676**		**£43,826**	***£40,223***
Total 5000 Admin	**£1,812**	**£1,380**		**£3,192**	***£4,671***
Total 6000 Projects	**£16,843**	**£9,396**		**£26,238**	***£25,089***
Total 7000 Staff	**£1,490**	**£176,531**		**£178,021**	***£155,693***
Total Expenses	**£36,295**	**£214,982**		**£251,277**	***£225,676***
A4 Asset and Investment purchases,etc..			**£0**	**£0**	***£0***

A5 Transfers between funds

	£0	**£0**	**£0**	

A6 Cash funds year end

9000 Funds brought forward into 2025/26			2024-2025	2023-2024
9042 Albert Hunt (Parish Nursing)		£3,210	£3,210	*£5,000*
9044 CRH		£2,165	£2,165	*£358*
9047 Hubbub		£713	£713	*£3,548*
9050 Mens group		£6,941	£6,941	*£6,941*
9051 Pots of Possibilities (Garden)		£1,252	£1,252	*£1,807*
9019 Donations allocated Parish Nurse		£1,973	£1,973	*£5,214*
9020 Wage Reserve Fund		£18,445	£18,445	*£28,492*
9034 Unrestricted Funds	£81,764		£81,764	*£54,154*
9038 NGS		£1,763	£1,763	*£2,234*
ASDA Garden		£1,500	£1,500	
Banks Lyon		£3,472	£3,472	
Blakebank		£2,276	£2,276	
Penhale		£1,000	£1,000	
Pots of Possibilities (Restoration)		£7,649	£7,649	
UKSPF 25/26		-£16,417	-£16,417	
others		-	-	*£2,689*
Total 9000 Funds brought forward	**£81,764**	**£35,941**	**£117,705**	***£110,436***

Statement of assets and liabilities at the end of the period	unrestricted funds	restricted funds	endowment funds		
B1 cash funds	nearest £	nearest £	nearest £		
current account	£5,473			£5,473	*£10,280*
deposit account	£75,573	£38,583		£114,156	*£102,173*
pay-pal account	£506			£506	*£100*
treasurer's petty cash	£212			£212	*£436*
total cash funds	**£81,764**	**£38,583**		**£120,347**	***£112,990***

B2 other monetary assets	£0	£0	£0

B3 investment assets	funds to which assets belong	cost	current value
	"unrestricted"	£0	£0

B4 assets retained for the charity's own use	n/a	£0	£0

	funds to which liability relates	amount due	when due
B5 liabilities			
payroll (PAYE & NIC)	"restricted"	£1,827	15 June 2025
payroll (pension)	"restricted"	£815	16 June 2025
outstanding loan	"unrestricted"	£3,192	01 October 2026
B6 Debtors			
room hire invoices	"unrestricted"	£135	

signed by one or two trustees on behalf of all the trustees

signature

printed name

Mr. Ian George Swash (Treasurer)

Mr ALAN STEPHEN RAINFORD (TRUSTEE)

date of approval

22 July 25

22 July 25

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees WEST END IMPACT

On accounts for the year ended 31/05/2025 **Charity no (if any)** 1153736

Set out on pages 1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. *Delete [ ] if not applicable.*

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: PLBlundell **Date:** 03/07/2025

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body F.M.A.A.T.

(if any):

Address: 31 WILDMAN STREET
PLUNGINGTON PRESTON PR1 7QH

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

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hat the
ishes to

NONE

WEST END IMPACT

England & Wales - Charity number 1153736

Accounts

The impact of Impact

Annual report June 2023 - May 2024



West End Impact, 4-10 Heysham Road, Morecambe, LA3 1DG
Reg Charity Nr. 1153736
Contact: 01524 888929 info@westendimpact.org.uk www.westendimpact.org.uk www.therestore.uk

Hi and thank you for reading this



It's not easy to put into words what goes on at Impact. Faces of people spring to mind, with complex life stories, struggles and difficulties. Their lives are often on hold, until they get xyz sorted out, but powerless to do so on their own. It sometimes takes people several attempts to muster the courage to enter our building. There is the embarrassment of needing to ask for help, the anxiety of what it entails, the fear of being judged and the lack of hope that things can actually get sorted out and life can become a positive experience again.

And so we help people react to their crisis and rebuild their lives. We take people at face value, no one has to prove that they are deserving and when things don't go to plan, we're still here. Our resources of staff and time and food and everything else are limited but we stretch them as far as we can.

West End Impact has had another eventful year. The demand for our services continues to grow, stretching our capacity. Thanks to our amazing staff team and volunteers, we're managing to keep up - just. We've welcomed several new volunteers this year, who have made a significant impact and we are very thankful for the huge amount of hours and energy they contribute. Many of these hours are obvious and visible, but countless hours are hidden and happen week in - week out. All are absolutely crucial and Impact wouldn't be what it is without each one of you! THANK YOU.



Our Annual Volunteer Appreciation Meal
Theme: Hilarious Hats

Our staff team has grown to 8!
Emma, our Art & Mental health practitioner and ReStore Manager
Peter, our Restoration manager
Rachel, our advice & guidance worker and mental health practitioner
Kristina, our operations and accounts administrator
Wendy, our Parish Nurse
Richard, our counsellor
Tracy and Michael, our founding managers and advice & guidance workers.

Richard is a great addition to the team and you can read one of his case studies in this report. He provides one-to-one person centred counselling to complement our cognitive behaviour therapy based group work. As a staff team we meet once a week to pray, chat, debrief and collaborate to make sure the work stays joined up. These weekly meetings are really important for our mental hygiene and sustainability.

We operate from four locations: our main centre on Heysham Road, our two social enterprise shops—the ReStore and Restoration on Yorkshire street — and our garden project, Growing Veg & People, located across the street from our main site.

The ReStore and Restoration are part of our staples by now and you can read about these two amazing shops and workspaces in the following pages. They join the revival of local shopping in the West End of Morecambe and we're proud to be part of it.

Our growing Veg & people project, our community garden is - well, it's growing of course. Vegetables, fruit and fresh air, community and well-being for people. Our recycled plastic bottle greenhouse is amazing and we are transforming a derelict space in the middle of the West End.

As a Christian charity our faith is really important to us, as is getting the balance right between being open & honest about our faith and being welcoming & wholly inclusive. We started Impact because we wanted to be (com)passionate enough to take Faith AND Life seriously - Faith with guts and Life with all its grit. We're honest enough to admit that without our faith, we'd struggle to keep it all together at Impact. Our faith works itself out in many ways at Impact, but never to exclude anyone. We pray together as a staff and volunteer team most mornings and our staff team meets weekly to pray together. Sometimes people of other faiths or none join us for our morning prayers.
God promises to bless us with abundance and we find that our resources are usually just enough - which in today's money is abundance. We're very thankful to God for taking us through another year of faithful service to him and our community.

We take a quick breather in August, just running our food bank, one advice & guidance session, one take away lunch session, our two shops and look after the garden. It gives us a bit of time to have breaks, catch up and regroup before the busy autumn.

It has been a fulfilling year, and we are immensely grateful for the support we have received from the Morecambe community and beyond. We've obviously changed the names in this report to keep our clients' confidentiality, but we hope you get a flavour of what happens behind our big white shutters. Better still, come visit, the kettle is usually on!

For the Team,
Tracy and Michael Kohl
Founding Managers

Chair Report



West End Impact is based in the West End of Morecambe, Lancashire. This ward, sadly, continues to be one of the poorest in the country with residents facing a multitude of issues, made worse by the ongoing financial crisis. West End Impact seeks to address as many of those issues as it can with a two-pronged approach which we call Reacting to crisis and Rebuilding lives. Reacting takes the form of meeting the most pressing needs that are presented to us when we first meet people requiring help. The rebuilding comes about as we plan with them a way out of their current problems and into a better place. This better place could be somewhere physically, emotionally, mentally, financially, or spiritually more secure and rewarding.

Continued economic uncertainty has meant funding has been difficult to come by, but the work of West End Impact has proved to present a good return in terms of people helped.

We continue to provide help to our local community in the form of advice and guidance, food, medical triage and mental health support amongst other things.

The year 2023-2024 has seen a significant squeeze on people's finances and we have seen an increase in use of our Food Bank as a result.

Our two shops, REStore and REStoration continue to grow. Income continues to be limited due to the challenges facing smaller shops including higher bills and lower footfall. The support given to local artists and unemployed clients taking part in learning opportunities and art therapy provided by the shops has an important benefit to our community.

Our team of staff and volunteers continue to be an unmatched resource in our local area.

This year, although a challenge, has shown how much our services are desperately needed in Morecambe's West End.

We continue to plan for the future, and we are updating our Risk Register to ensure we are still complying with all of the requirements of a Board of Trustees.

I can confirm that there is no serious incident to report this year.

Darren Phillips

Chair of Trustees

Treasurer Report



It has always been our hope that the income we need to maintain our charity would come equally from three sources namely DONATIONS - gifts from the general public or groups, GENERATED INCOME - from room hires or the sale of goods from our shops and finally GRANTS from charitable trusts or government agencies. But as the need has grown particularly in the last few years for more trained and experienced employees to cope with the increased counselling, advice and guidance, both in financial and mental issues the balance of donation, generate income and grants has not been equal.

This last year 2023-2024 the ratio of income has been 21% donations 11% generated and 68% reliant on grants. Due to the difficult financial atmosphere, new grants are becoming more restricted and difficult to obtain.

The good news however, is that at the beginning of this year the charity received an anonymous donation to pay-off in full the outstanding mortgage with Stewardship of £11351; which in turn allowed us to make a saving in our budget of around £6500 per annum.

Towards the end of the year the Charity has been approved for a substantial 12-month United Kingdom Shared Prosperity Fund (UKSPF) via Lancaster City Council to be paid quarterly in arrears.

We started the year with cash brought forward from the previous year of £107,781 and ended the year with £110,502 to be carried forward into the next; an almost balanced account between Income and expenditure for this year!

Thank you to Kristina for taking over much of the legwork of bookkeeping and payroll this year!

Ian Swash

Treasurer

Thank you to all our funders during this financial year!



THE DOWAGER COUNTESS ELEANOR PEEL TRUST

the Tudortrust

Westminster Foundation



Funded by UK Government



Morecambe Town Council

LANCASTER CITY COUNCIL

Promoting City, Coast & Countryside



CRH Charitable Trust



neighbourly FOUNDATION

Lancashire County Council



FOOD FUTURES



COMMUNITY FOUNDATION For Lancashire



DUCHY of LANCASTER

point north

A better today, and a brighter tomorrow.

The Hedley Foundation

A Grant Giving Charity



THE LEATHERSELLERS



Garfield Weston FOUNDATION





THE ALBERT HUNT TRUST

FS

Francis Scott Trust

Advice & Guidance



Some of our amazing Advice & Guidance team, January 2024

In the last year we have worked with over 1700 clients in many ways, from telephone calls to emails, housing advice to benefit advice. Most of the people are struggling with housing issues and benefit applications and managing their Universal Credit accounts due to digital exclusion. A lot of people are struggling to make ends meet as Universal Credit isn't enough to pay the bills. Rents have gone up in the area, making it easier to get in rent arrears in the cost-of-Living Crisis and Housing Crisis.

We had a lot more referrals from Citizens Advice and the NHS especially around filling out forms for benefits such as Personal Independence Payment (PIP). The forms are time consuming and the whole telephone process is very difficult for vulnerable people. We help clients through the process of Mandatory Reconsideration and Tribunal if they receive an unfair benefit decision. This is a long painful ordeal and too much for people with long term illness or conditions to face alone.

We invite agencies to our Advice & Guidance sessions, for example Calico, who are contracted to do floating support for the entrenched homeless via the council. It has been a great base for them to meet the clients who would come to us for a food parcel or the free meal we provide on Tuesday and Thursday prospectively. Our local drug and alcohol charity the Well have also met with clients at our sessions as have probation and Re-connect. Re-connect help people to settle after a time in prison.

We have made over 300 referrals to other charities and statutory agencies for our clients to receive further help. Our Advice & Guidance sessions are also a point of referral to all the other services we provide, for example our counsellor, nurse or the AA groups or mental health support groups.

There are no appointments necessary to access our support. It works, as many of our clients struggle to keep appointments and therefore often fall off the list of statutory agencies. Sometimes that means there is a bit of a wait, but that leaves room for other conversations, tea and coffee.

Food Bank & Drop In

Our food bank is relatively small, but extremely busy. We are open once a week on Tuesday morning for around 50 weeks a year. On average we give out over 50 parcels per session, although recently it has been more like 65. The parcels are made up in crates and clients can choose what they need and ask for additional items such as toiletries, pet food etc depending on what we have in. We source the food from two supermarket drop offs (Morrisons in Morecambe and Sainsbury's in Garstang). Many thanks for Garstang Sainsbury's who have supported us for many years, but as they see the need increasing in their local area, they are now redirecting their donations to a charity in Garstang.



Due to the cost-of-living crisis our food donations have not been able to keep up with demand and we had to start buying food for our food bank. We spend an average of £200 per week on food. We go to local supermarkets and purchase a van full and also access Fairshare, a charity in Preston, who specialises in food redistribution. We are grateful to various food donations from local companies and small grants from Neighbourly, Westminster foundation and many individual donors who instead of buying food, donate money to help us shop more strategically.



One of our cooking teams

We also serve a cooked 2 course dinner at Thursday lunch time. Many people stay in and eat the meal together, creating and enjoying community, as many live alone. Quite a few however, take the meal out, which is one of the aftereffects of COVID, when all our meals were takeaways. We have a different cooking team each week and our menu varies, depending on what we can source. Our local butcher (Kennedy's) donates a meal once a month and we are very grateful for their support.

On Sundays we offer take away sandwiches, as there is no other food provision in Morecambe. We have different teams who cover one Sunday per month. Thank you to all who contribute !

Statistics

Numbers don’t tell the full story of our Impact, but they do tell part of the story. Behind and between each statistic are real life people with whom we work with consistently. Some come for a short while, others are with us for years.

In the last 12 months (June 23 - May 24)...

…over 1700 individuals collectively received help over 6500 times

...over 190 people received intense support for their depression & anxiety

…over 2600 food parcels gave people and families 5 days of food when they had absolutely nothing

…more than 300 times we helped people find a home or keep their tenancy

…35 people and families could switch their lights on and heat their home

…over 350 people received or kept the benefits they are entitled to because we supported them with advice, phone calls, computer access, letters, form filling, appointments and appeals

...15 people have said that without West End Impact they wouldn't be alive anymore.

… 8 people sold their artwork at the Re-Store, earning money for the first time in their lives

… over 65 volunteers contributed more than 6500 hours as part of our volunteer program with training, mentoring and support to help people build confidence, self-esteem, new skills and become more employable.

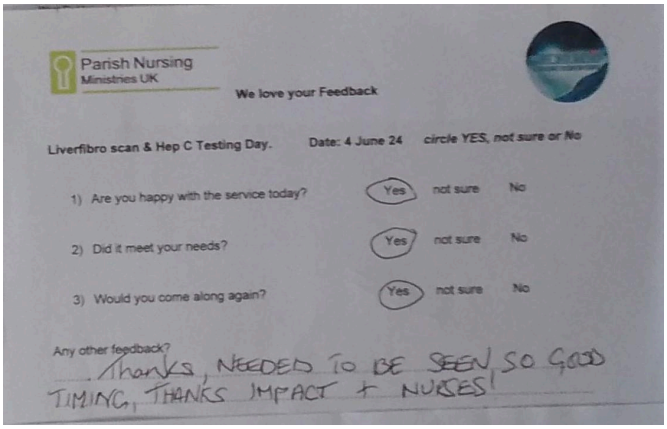
…our Parish Nurse organised over 250 health assessments including Hep C tests, Liver scans, eye tests, blood pressure tests and countless health conversations including urgent interventions

we served...
over 3200 meals to vulnerable adults and families, and Christmas Dinner for 140 people

Parish Nursing

As a Parish Nurse I support numerous vulnerable and homeless people who come into the West End Impact Charity. I use my professional skills and experience to help people improve their health and wellbeing. I work in targeted ways that help them help themselves, advocate, adapt to each individual's needs, access statutory and third sector services.

Eighteen months ago, I found a peripatetic optician whom I now host in the charity building during one of our Drop in sessions. Amongst the people the optician tested this visit was one person who had not been able to access any optician for the past 7 years. This past year has been particularly painful and difficult for her. She cried, laughed and hugged us when she received the prescribed glasses - so happy to be able to see clearly, read again and that this opportunity was created for her.


Parish Nursing
Ministries UK

We love your Feedback

Liverfibro scan & Hep C Testing Day. Date: 4 June 24 circle YES, not sure or No

1) Are you happy with the service today? Yes not sure No

2) Did it meet your needs? Yes not sure No

3) Would you come along again? Yes not sure No

Any other feedback?
Thanks, NEEDED TO BE SEEN SO GOOD TIMING, THANKS IMPACT + NURSES!

One older couple tentatively came into the charity asking for me. Their daughter whom I began supporting last year had suggested I might help. The gentleman talked desperately about the cancer running through his family and was visibly scared. After listening to them both, with their agreement, I took them into the local health centre where, amongst other things, helped arrange relevant appointments for them both. The wife also had other unmanaged symptoms of chronic ill health. I saw them a couple more times over 6 weeks, the most recent time the gentleman repeatedly said I had saved his life. It is likely that they were from one of the Gypsy, Roma, and Travelling communities.

Additionally, I helped host Liver scans and Hepatitis C tests, also on a drop in basis. The feedback has been exceptional and the staff who run the tests are delighted with the uptake. I also have a trainee GP from Bay medical group shadowing my work once a week. They are listening and learning how we work outside a clinical setting without appointments and with more time to get to know clients.

Parish Nursing Ministries UK

Well Being Wednesday



We have been very busy on Wellbeing Wednesday. On our Living Life to the Full course people are gaining great confidence and we are getting referrals from the Jobcentre, Social services, the GP practise and social prescribing.
In the last year 2 people have gone on to start their own business after a long stretch of unemployment.
6 people who were referred due to stress at work are back to full time employment after a phased return that we worked up to.
2 people came after burnout from their jobs in the NHS and are now successfully back at work.
One young lady has gained her first job after a long period of depression and is now working full time.
2 people referred from social services as part of a child in need package have now been reunited with their children and one has full time custody, the other is having regular unsupervised visits.
We have also supported a man to get treatment for his psychosis, we have referred 3 people to a menopause support group. And many others have gone on to join social groups in the community from theatre groups to gardening groups, which has greatly built up their confidence.
One man with severe PTSD has now had the confidence to train as a dog handler and is also studying for a mental health qualification.
We have referred 4 people to the Birchall Trust to gain support from sexual abuse and also referred 8 people for person centred counselling.
We have also referred one person to ‘cleansheet’ who work with ex offenders.
We have accompanied 6 people to back to work meetings and 5 to hospital appointments and we have worked with social services to help 2 clients get support through direct payments.
Many other clients have gained more confidence, started new groups and feel that their mental health has improved.



Wellbeing Wednesday is a great day! We offer a fabulous CBT course - Living Life To The Full, in which we support people who are experiencing low mood, depression, anxiety, isolation and other mental health difficulties.
The amazing thing about Wellbeing Wednesday is that not only does it help people learn techniques to understand their own mental health, it also builds some amazing friendships and a wider support network outside the building!
Some of the people who join wellbeing wednesday have had very traumatic experiences in their past but also a wealth of knowledge that they are able to share with the group. Peer support is extremely important for understanding your mental health, because suddenly you realise it's not just you and you're not alone.
Being a neurodiverse person who sometimes still experiences anxiety has helped me gain a deeper understanding of the material and how to present this to a very mixed group of people. Often we have undiagnosed neurodiverse people who have struggled with other CBT courses they have done in the past and this can be extremely damaging but luckily Living Life To The Full is adaptive and can be used to meet numerous people's needs.
I use art as part of the sessions and people often say this is something they enjoy. I also use adult colouring, fidget toys and other self soothing techniques in all sessions. One of my favourite parts of wellbeing Wednesdays is when we share the high and low of the week. This gives people the opportunity to share what has happened during the week and I find that this is important as people engage and learn more when they feel listened to!

As part of wellbeing Wednesdays there is also a therapeutic art session in the afternoon. This session is great and run by a lovely qualified artist who drives from Cumbria every week to teach us. We learn some fantastic new art techniques including gelli printing, charcoal work and how to work with depth and shadows….the list is really endless! Even people who feel they can't draw find there is something they are brave enough to try and enjoy. Wellbeing Wednesdays is a fantastic day and it helps a lot of people.

Aftercare Group

We have been running an aftercare group from LLTTF for nearly a year, which has been a good way of moving people forward. One person started their own business and one has applied for a new property as they were very unhappy with their circumstances. One of our older group members performed in a play at the Grand theatre and the group went on a trip to go and see him.
One person has trained as a befriender.

Art group



Art group is now in its 18th year and has 9 regular members. We have worked on a drawing course called Draw squad and we are currently working on a charcoal project. Members find it very relaxing and say it is great for their mental health.
We worked on many different projects. Jude who helps has trained as an art therapist. It's a great group providing a lot of peer support as well as art skills. We hope to have an exhibition later this year.

Crafter's café

One of our volunteers has started to run a crafter's café, which has 8 regular members. It's a place to bring craft and connect with other crafter's. People then sell their work on Etsy and in various places. They also worked on a combined blanket project for the local hospital.



A letter from a recent client:

Dear West End Impact Team,

I recently took part in the Living Life to the Full Course with Emma as the host, which I have now completed. I was struggling with severe depression and anxiety, childhood trauma and negative thinking patterns. After completing the course, I feel so much better. I now have a better understanding of myself and have learnt to recognise my feelings and emotions by working through the books provided and discussions with Emma who hosted the course. I now focus more on myself and self-care. What I have learnt on this course is invaluable and I will certainly be recommending it to people I know who are struggling. This course was an absolute lifeline to me when I was in a very dark place and a wait time of over a year for NHS counselling.
I would like to say what an asset Emma is to the West End Impact. Emma goes above and beyond for each and every member of her group. She is compassionate, hardworking, friendly, professional, and has a wonderful knowledge about so many things that are invaluable to her group.
It is with much thanks to Emma and West End Impact that I am now living life as I should be and I cannot thank you enough.
Kind Regards
Miss L S

Counselling

Our counsellor Richard has been with us since his training days and has started employment with us in September 2023. He provides person centred one-to-one counselling to complement our CBT group work. Here is a case study of one of his recent clients, Dave* 57 yr. old male.

What service was provided?
Ten sessions of person centred counselling after an introduction and assessment session.

Summary of the work
Dave was referred to West End Impact by a mental health nurse at his GP surgery. This client had been signed off work on long term sick leave following an accident at work. The loss of his role at work and the loss of routine had resulted in low mood and troubling questions about the purpose of life. At the beginning of therapy Dave spoke about what had happened to him and why he felt he was now struggling to feel motivated to get up and function productively each day. Dave expressed the belief on several occasions that he had lost everything. An important aspect of the therapeutic work with this client was to provide a safe and non judgemental atmosphere where he could openly talk and reflect on his experiences. A pivotal moment occurred, when Dave, in session 4 began to recall things which he hadn't lost, listing with increasing hope and enthusiasm the many good things in his life which were not work dependent.

Following this change of perspective he began to explore the notion that an opportunity had opened up for him whereby he could engage in interests for which he previously had no time, due to work.

Questions related to self worth continued to trouble the client and he asked if he could return for further sessions in the future, which we shall do. He had however begun to notice that as he engaged in activities which he enjoyed and felt skilled at, his sense of usefulness and perception of psychological reward began to return.

What has been the most significant change for the client from attending?
The client's perspective of his current circumstances shifted from a struggle to see anything positive about his life to being able to see that although life had become less in a key area, there still remained other aspects of life which were positive and worthwhile. Subsequently a desire to get up and get the most out of each day returned. There was also recognition that self-care, both physical and mental needs to become even more important post accident.

Why was this change significant?
The daily structures which returned, his increased physical exercise and interactions with others of common interests began to support growth of self-esteem as the client could see his time being well spent. Moreover his ability to make positive contributions to the lives of others brought this client a welcome "buzz." The feeling of loss lessened as a sense of unexpected gain began to grow. Dave hopes to return to a different workplace and a more people orientated role in the future.

Quote from client/service user
"Life isn't over after all!"

Operations



I am Kristina, and my role at West End Impact is to support the managers and trustees with all operational, administrative and accounting activities.

Over the last year I have aided the consistent systematic running of administrative duties. Such as payroll, bookkeeping, and data monitoring.

Although my role is much less client facing, I ensure that we are compliant and organised. With record keeping up-to-date and the correct policies and procedures in place for the charity. I also design our flyers and advertising, which I thoroughly enjoy as I'm a bit of a perfectionist!



My highlight over the past year has been to utilise my skills and support the social enterprises: The ReStore and ReStoration. Here I have improved the point-of-sales processes and been able to train our volunteers in store. I have also supported the ReStore Manager in completing AQA qualification applications for our clients. And finally, I have implemented an easy to follow, time efficient, product inventory management process.

Impact News

Reacting to Crisis
Rebuilding Lives

Another part of my role, which comes with such ease and enjoyment, is to share the amazing work West End Impact does! Whether through our newsletter, advertising, email communications, funding bids and grant applications or simply word of mouth, sharing our impact is one of the best things I get to do.

Growing Veg & People



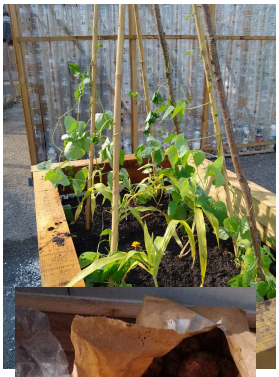
How it started…

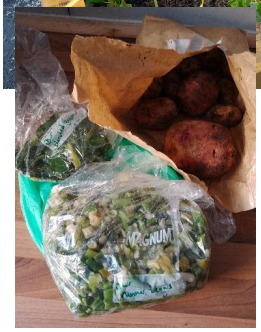


…how it's going

Growing Veg & people transformed a concrete area that has been derelict for about 15 years into a growing space. Growing food and biodiversity are vital to us as humans. The project improves opportunities for local people to grow their own food; learn new skills; taste fresh produce; build friendships; space to relax.... We aim to Grow Veg and People by growing veg outside in the community and with people in the community.

Our main challenges were that we had no water supply and no shelter from local shore winds and rain. All the ground is concrete and we will have to leave it like that as part of the lease agreement.





Successes: The project is up & visible. Producing veg for our client meals we provide each Thursday. We have over 4 accessible planters growing beans, cabbages, sprouts, kale, chard. Increase in insects and biodiversity.

Growbags – courgettes, 2 companion plants of French marigolds & nasturtiums worked well. Potatoes – harvest beginning & looks to be as successful in the green plant pot. Spring onions in troughs.

Our recycled plastic bottle greenhouse, gathering 1000x 2L plastic bottles is almost finished. This will help people in this growing season, give a little shelter and opportunity to grow seeds. Easier to get hands into soil this way – small steps but amazing to watch the results. Two locals involved in set up and throughout these startup months, many walking passed said they are pleased the derelict land is being used and asked about the developments and later the veg.

Cabbages, potatoes, courgettes, runner beans, french climbing beans and greens are in our weekly hot meal that we serve to homeless and vulnerable people. Our healthy 'greens' are a mix of Swiss chard, kale and some sprout leaves. Spring onions are doing well as are the marigolds and nasturtiums and herbs. Our giant sunflowers have been a great way of showing the area is diverse and growing! The seeds are drying, and these are for a local who has been helping and loves feeding the birds nesting in the tree on site. Sprouts continue growing towards the Christmas meal as do potatoes. I have planted late low growing French beans in a friend's greenhouse to see if these will also contribute to the Christmas meal. A few strawberries that the birds missed. This winter the raised beds and soil will be fallow, and nutrients added in the Spring. I anticipate we will have more locals involved in constructing more accessible planters, recycled bottle greenhouse, planting, tending, harvesting, tasting fresh veg, improving nutrients in diet, nattering and building community, learning new skills and healthy relaxing in 2024.

The Restore



This has been a productive year for the Restore. We had 8 clients on placements, 7 were art based placements and we had 1 client on a retail placement from the jobcentre. 4 clients came through the placement programme we offer and have become volunteers. 2 of those clients now volunteer in the shop and one also runs scrapbooking workshops. One of them is doing a placement for admin with Kristina, our administrator.

One volunteer from the shop has now started volunteering in our food bank. She has also started a crafter's café which runs at our main site every week.

We had a client on a placement doing photography on our website, he was an asylum seeker from El Salvador. He has now received his right to remain status and has gained full time employment designing road signs after we gave help with references.

6 clients have worked on qualifications through the AQA unit award scheme. These qualifications have been varied and include collage, painting and mixed media techniques, and one client has done a project on Viking longboats. We are currently working on the paperwork for completion and hope to have an awards ceremony in September.

<u>Client stories:</u>

Holly* had an exhibition of her painting work in February and sold her first piece as a solo artist, which greatly increased her self esteem and she has recently had another solo exhibition in Lancaster where she sold further works.

Gail* came as a client and has completed 2 AQA's in collage and mixed media techniques this has really helped with her confidence. She recently sold her first piece of work which gave her first wages in 20 years. She didn't believe she would ever earn her own money as she suffers with psychosis and peri menopausal symptoms which affects her mental health. She is currently attending our LLTTF CBT course and working on more artwork.



Ralf* was referred from social services. He is part of the LGBTQ+ community and struggles greatly with poor mental health, he hardly leaves the house and really struggles to find friendship groups. He has been coming to Restore for 3 months. We have helped him market his artwork through making a leaflet and a logo under his chosen business name. He works on photorealistic portraits and we have helped him set up a small business working on commissions. He has very little confidence but since working with us has gained 2 commissions for his pieces and one can clearly see an improvement in his confidence. We have recently applied for an employment grant for him and this will enable him to get some Giclee prints done which he plans to sell both at The Restore and at Comic con exhibitions.



Thea* has been doing a retail project from the job centre and we have been doing role plays on customer service skills. She now runs the shop on her own, serves customers and happily works independently. We have worked on her CV and she has completed 3 retail based AQA courses. We are currently working once a week applying

for jobs online. She has also taken on some of the painting for The Restoration project and will soon earn her first wage since 2018.
We have had a range of successful workshops this year from Fine art to creative writing and also needle felting. This has brought new people to the shop and is a great income stream

We have also worked with Lenny* and helped him develop his photography into fine art and books. He recently had a very successful book launch and has also found the confidence to sell his work in other shops. He had great success at our stall at Vintage by the sea in September where he made photographic montages with a vintage/ retro theme.

We have also developed a scrap store which is a way of repurposing the craft materials that we don't need. This had great success at a recent sale and we plan to develop this into kits.
We have quite a few workshops lined up and I am sure these will continue to progress.

The Restoration



The Restoration shop has been very busy with house clearances and commission work.
There has been a lot of renovations of chairs and furniture. Many customers comment on the high level of craftsmanship and often cannot believe it is the same item.
We currently have four clients. Andrew* a retired gentleman who helps around the shop on various projects. He says it helps him get out of bed and he enjoys the work. They have worked on this complex cane work repair project which is a lost craft and it's been a great learning opportunity.



Before…

Lauri* is from the LGBTQ+ community and suffers with CPD. She has difficulty with physical work so helps around the shop in light work such as furniture polishing, waxing, helping in glueing and clamping etc on various projects. She has also had help for her depression on our Living life to the full course and she has attended the aftercare sessions.

Sam*, another retired man has helped with a Restoration of G Plan corner cabinet, Tea chest and a Chair. Sam was new to the area and wanted to find community links and learn new skills. He really enjoys his sessions.

Peter also worked with Mary* who was referred by social services and has now gained employment and also worked with Lance* on an AQA in Furniture Restoration.



…After

Impact Youth

Our youth club is small but significant for the pre-teenager who come. They had all just started year 7, all in different high schools, but they knew each other from primary school. It is an important contact point with their long time friends. Each one of them has their different struggles in their new schools or at home or with life in general. We provide a crucial safe space with time to hang out, games, activities and talks. Time to chat and share their worries, hopes, dreams and ambitions.

It's often rather loud as they run off their energy from a hectic week at school. The leadership team is more of grandparent age, but they seem to appreciate older adults giving them the gift of their time and attention. We have built up a good rapport with them and it is wonderful to get to know them better. We are very aware how important it is for teenagers to have safe space outside of home and school.

One of the highlights was a walk to a local hill with a wonderful view. Even though our young people said they were dying walking up a hill, they really appreciated the view!

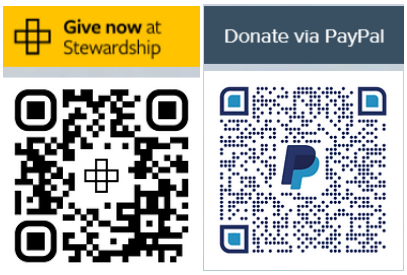


How to get involved:

While reading this you might have been thinking, ‘That’s amazing! I’d like to be a part of that!’
The great news is, you can! There are lots of ways you can get involved.

You could… **Volunteer.** West End Impact isn't a building, it's a community. We offer a thriving volunteer programme! Being part of a community of volunteers - helping our community in Morecambe - is a fantastic opportunity. Most of our volunteers feel they get more out of it than they give. There are various volunteer roles available and more to be tailor-made to your experience, passions and availability. Get in touch and we can arrange an informal chat.

You could… **Be an Impact Angel.** Impact Angels support our work financially. Without their faithful and continuous support our work would not be possible. That is why we lovingly and affectionately call them ‘angels'. If you would like to become one of our angels and contribute to this important community 'outpost' in the West End of Morecambe, please get in touch or use the details below.



Donate direct into our account and every penny goes towards our work
Account Name: West End Impact
Account Number: 51337505
Sort Code: 40-33-15
You can also donate via Stewardship (they take a small cut) or via PayPal (they take a bigger cut).

If you are a UK taxpayer we can use Gift Aid to make your donation go further still, please email us.

You could… **Subscribe to our Newsletter.** Emailed to you about once a month, it keeps you updated with all the goings on at West End Impact. You can sign up to it right at the bottom of our website.

You could… **Follow us on Social Media.** We’re everywhere and we share lots of news, requests, thank yous and useful information.
West End Impact Page: https://www.facebook.com/WestEndImpact410
West End Impact Hub: https://www.facebook.com/groups/westendimpact
West End Impact Mental Health group: https://www.facebook.com/groups/3099446413399491
The Restore: https://www.facebook.com/therestoremorecambe
Instagram: @the_restore_
X: @WestEndImpact

You could… **Shop**. You would find the greatest unique and handmade gifts for Birthdays, Christmas or just as a treat for you in our Restore. You might just find that amazing piece of furniture in the Restoration or have your favourite but tired looking table/cupboard/chair restored to full glory.

You could… **Donate to our food bank.** We have a donation bin at Morrisons in Morecambe, Pets at Home, St. Patrick’s school in Heysham or you could drop it off at Impact. It’s also really helpful if you donate money, so we can strategically buy the items we are particularly short of any given week.

You could… **Fund us.** If you happen to be one of those amazing organisations that funds charities like ours, thank you for taking the time to read this. You’ve kept us going for a lot of years and we’re not finished yet. We’re working hard to become more self-sufficient, but will always need outside funding to keep up the good work. Please get in touch with any more questions, come visit us or pass our details on to others. We really appreciate your support.

F.O.A Charity Commission
WEI Annual Accounts
2023-2024



charity name **WEST END IMPACT (CIO)**
charity No. **1153736**
period from 01/06/2023 (start date)

A1 Receipts	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2023-2024 total nearest £	*2022-2023 total nearest £*
2000 Donations					
2100 Gift-Aid Donations	£14,295			£14,295	*£13,562*
2200 Non-Gift Aid Donations	£18,705			£18,705	*£5,502*
2300 Group Donations	£12,098			£12,098	*£6,925*
2400 GASDS Donation	£851			£851	*£944*
Total 2000 Donations	**£45,949**	**£0**		**£45,949**	***£26,934***
2500 Restricted Funds					
2501 Eleanor Peel		£7,000		£7,000	
2505 Tudor Trust (Manager)		£25,000		£25,000	*£25,000*
2524 Morecambe Town Council		£5,000		£5,000	
2534 LCC Parish Nurse		£22,500		£22,500	*£33,750*
2536 CRH		£7,500		£7,500	*£7,508*
2540 mens group		£8,000		£8,000	*£5,000*
2541 Warm space grant LancsCounty Council		£500		£500	*£500*
2542 CVS Westminster Food Grant		£1,500		£1,500	*£1,500*
2545 Neighbourly Foundation (Food)		£500		£500	*£500*
2549 Blakebank Trust		£10,000		£10,000	
2550 Hedley Foundation Grant		£1,000		£1,000	
2551 Pots of Possibilities		£3,290		£3,290	
2552 Banks Renewables		£7,000		£7,000	
2553 Dutchy of Lancaster		£5,000		£5,000	
2554 Lancaster Community Fund		£1,000		£1,000	
2555 Liverpool CVS		£600		£600	
2556 Leathersellers		£5,000		£5,000	
2557 Garfield Weston		£25,000		£25,000	
2558 Hubbub		£6,000		£6,000	
2559 UKSPF		£0		£0	
2560 Francis Scott (Counselling)		£5,000		£5,000	
2561 Albert Hunt (Parish Nursing)		£5,000		£5,000	
Total 2500 Restricted Funds	**£0**	**£151,390**		**£151,390**	***£115,798***
2800 Non-Restricted Grants		**£0**		**£0**	***£600***
3000 Generated Income					
3100 Room Hire	£6,583			£6,583	*£7,940*
3200 Other Generated Income				£0	*£115*
3300 Interest gained & Gift Aid	£5,941			£5,941	*£4,952*
Total 3400 Fundraisers	£1,392			£1,392	*£2,220*
3500 Uni payment	£1,400			£1,400	*£0*
3600 Restore income from sales	£3,790			£3,790	*£3,432*
3700 Restoration income from sales	£2,903			£2,903	*£2,500*
Total 3000 Generated Income	**£22,009**	**£0**		**£22,009**	***£21,179***
Other Income					
3850 employment NI allowance	**£1,800**	**£0**		**£1,800**	
Total Income	**£69,758**	**£151,390**		**£221,148**	***£164,511***
A2 Asset and Investment sales,etc..			**£0**	**£0**	***£0***

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2023-2024 total nearest £	*2022-2023 total nearest £*
4000 Buildings					
Total 4100 Impact	£21,959	£9,125		£31,084	*£44,670*
Total 4300 The Restore	£1,556	£4,719		£6,274	*£8,673*
Total 4500 Restoration	£714	£2,151		£2,865	*£3,282*
Total 4000 Buildings	£24,228	£15,995		£40,223	*£56,625*
Total 5000 Admin	£2,986	£1,685		£4,671	*£3,357*
Total 6000 Projects	£13,078	£12,011		£25,089	*£24,899*
Total 7000 Staff	£964	£154,729		£155,693	*£134,429*
Total Expenses	£41,257	£184,419		£225,676	*£219,311*
A4 Asset and investment purchases,etc..			£0	£0	*£0*
A5 Transfers between funds			£0	£0	*£0*
A6 Cash funds year end				£107,503	*£11,963*
9000 Funds brought forward into 2024/25					*(into 23/24)*
9001 Eleanor Peel		£2,132		£2,132	*£55*
9042 Albert Hunt (Parish Nursing)		£5,000		£5,000	
9043 Banks Renewables		£225		£225	
9044 CRH		£358		£358	
9045 Francis Scott (counselling)		£5,000		£5,000	
9046 Garfield Weston		£13,793		£13,793	
9047 Hubbub		£3,548		£3,548	
9048 Lancaster Community Fund		£343		£343	
9049 Leathersellers		£146		£146	
9050 Mens group		£6,941		£6,941	
9051 Pots of Possibilities		£1,807		£1,807	
9052 UKSPF 2024		-£22,128		-£22,128	
9005 Tudor Trust (Manager)		£229		£229	*£5,974*
9010 Wakeham Trust		£164		£164	*£164*
9019 Donations allocated Parish Nurse		£5,214		£5,214	*£6,083*
9020 Wage Reserve Fund		£28,492		£28,492	*£20,593*
9029 Morrisons		£1,652		£1,652	*£2,261*
9034 Unrestricted Funds	£54,154			£54,154	*£46,022*
9038 NGS		£2,234		£2,234	*£3,396*
9040 Trusthouse		£140		£140	*£836*
9028 Morecambe Town Council		£991		£991	*£0*
Total 9000 Funds brought forward	**£54,154**	**£56,281**		**£110,436**	***£107,858***

Statement of assets and liabilities at the end of the period	unrestricted funds	restricted funds	endowment funds		
B1 cash funds	nearest £	nearest £	nearest £		
current account	£10,280			£10,280	*£14,251*
deposit account	£54,221	£47,952		£102,173	*£100,118*
pay-pal account	£100			£100	*£280*
treasurer's petty cash	£436			£436	*£237*
total cash funds	**£65,038**	**£47,952**		**£112,990**	***£114,886***
B2 other monetary assets	£0	£0	£0		
B3 investment assets	funds to which assets belong "unrestricted"	cost £0	current value £0		

B4 assets retained for the charity's own use	n/a	£0	£0	
	funds to which liability relates	amount due	when due	*2022-2023*
B5 liabilities				
payroll (PAYE & NIC)	"restricted"	£1,559	1 June 2024	
payroll (pension)	"restricted"	£788	1 June 2024	
payroll (LCC)	"restricted"	£124	1 June 2024	
outstanding mortgage	"unrestricted"	£0		
outstanding loan	"unrestricted"	£5,792	1 October 2026	*£8,392*
B6 Debtors				
room hire invoices	"unrestricted"	£207		

signed by one or two trustees on behalf of all the trustees

signature	printed name	date of approval
	DARREN PHILLIPS (CHAIR)	18 July '24
	Mr. Ian George Swash (Treasurer)	18th July 24
	INDEPENDENT EXAMINER	

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity Name): WEST END IMPACT (CIO).

On accounts for the year ended: 31-05-2024 **Charity no (if any)**: 1153736

Set out on pages: 1 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD/MM/YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: P L Blundell **Date:** 01-08-24

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body (if any): FELLOW MEMBER ASSOCIATION of ACCOUNTING TECHNICIANS. F.M.A.A.T

Address: 31 WILDMAN STREET
PLUNGINGTON
PRESTON PR1 7QH.

Section B	Disclosure
	Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

F.O.A Charity Commission
WEI Annual Accounts
2023-2024



charity name **WEST END IMPACT (CIO)**
charity No. **1153736**
period from 01/06/2023 (start date)

A1 Receipts	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2023-2024 total nearest £	*2022-2023 total nearest £*
2000 Donations					
2100 Gift-Aid Donations	£14,295			£14,295	*£13,562*
2200 Non-Gift Aid Donations	£18,705			£18,705	*£5,502*
2300 Group Donations	£12,098			£12,098	*£6,925*
2400 GASDS Donation	£851			£851	*£944*
Total 2000 Donations	**£45,949**	**£0**		**£45,949**	***£26,934***
2500 Restricted Funds					
2501 Eleanor Peel		£7,000		£7,000	
2505 Tudor Trust (Manager)		£25,000		£25,000	*£25,000*
2524 Morecambe Town Council		£5,000		£5,000	
2534 LCC Parish Nurse		£22,500		£22,500	*£33,750*
2536 CRH		£7,500		£7,500	*£7,508*
2540 mens group		£8,000		£8,000	*£5,000*
2541 Warm space grant LancsCounty Council		£500		£500	*£500*
2542 CVS Westminster Food Grant		£1,500		£1,500	*£1,500*
2545 Neighbourly Foundation (Food)		£500		£500	*£500*
2549 Blakebank Trust		£10,000		£10,000	
2550 Hedley Foundation Grant		£1,000		£1,000	
2551 Pots of Possibilities		£3,290		£3,290	
2552 Banks Renewables		£7,000		£7,000	
2553 Dutchy of Lancaster		£5,000		£5,000	
2554 Lancaster Community Fund		£1,000		£1,000	
2555 Liverpool CVS		£600		£600	
2556 Leathersellers		£5,000		£5,000	
2557 Garfield Weston		£25,000		£25,000	
2558 Hubbub		£6,000		£6,000	
2559 UKSPF		£0		£0	
2560 Francis Scott (Counselling)		£5,000		£5,000	
2561 Albert Hunt (Parish Nursing)		£5,000		£5,000	
Total 2500 Restricted Funds	**£0**	**£151,390**		**£151,390**	***£115,798***
2800 Non-Restricted Grants		**£0**		**£0**	***£600***
3000 Generated Income					
3100 Room Hire	£6,583			£6,583	*£7,940*
3200 Other Generated Income				£0	*£115*
3300 Interest gained & Gift Aid	£5,941			£5,941	*£4,952*
Total 3400 Fundraisers	£1,392			£1,392	*£2,220*
3500 Uni payment	£1,400			£1,400	*£0*
3600 Restore income from sales	£3,790			£3,790	*£3,432*
3700 Restoration income from sales	£2,903			£2,903	*£2,500*
Total 3000 Generated Income	**£22,009**	**£0**		**£22,009**	***£21,179***
Other Income					
3850 employment NI allowance	**£1,800**	**£0**		**£1,800**	
Total Income	**£69,758**	**£151,390**		**£221,148**	***£164,511***
A2 Asset and Investment sales,etc..			**£0**	**£0**	***£0***

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2023-2024 total nearest £	*2022-2023 total nearest £*
4000 Buildings					
Total 4100 Impact	£21,959	£9,125		£31,084	*£44,670*
Total 4300 The Restore	£1,556	£4,719		£6,274	*£8,673*
Total 4500 Restoration	£714	£2,151		£2,865	*£3,282*
Total 4000 Buildings	£24,228	£15,995		£40,223	*£56,625*
Total 5000 Admin	£2,986	£1,685		£4,671	*£3,357*
Total 6000 Projects	£13,078	£12,011		£25,089	*£24,899*
Total 7000 Staff	£964	£154,729		£155,693	*£134,429*
Total Expenses	£41,257	£184,419		£225,676	*£219,311*
A4 Asset and investment purchases,etc..			£0	£0	*£0*
A5 Transfers between funds			£0	£0	*£0*
A6 Cash funds year end				£107,503	*£11,963*
9000 Funds brought forward into 2024/25					*(into 23/24)*
9001 Eleanor Peel		£2,132		£2,132	*£55*
9042 Albert Hunt (Parish Nursing)		£5,000		£5,000	
9043 Banks Renewables		£225		£225	
9044 CRH		£358		£358	
9045 Francis Scott (counselling)		£5,000		£5,000	
9046 Garfield Weston		£13,793		£13,793	
9047 Hubbub		£3,548		£3,548	
9048 Lancaster Community Fund		£343		£343	
9049 Leathersellers		£146		£146	
9050 Mens group		£6,941		£6,941	
9051 Pots of Possibilities		£1,807		£1,807	
9052 UKSPF 2024		-£22,128		-£22,128	
9005 Tudor Trust (Manager)		£229		£229	*£5,974*
9010 Wakeham Trust		£164		£164	*£164*
9019 Donations allocated Parish Nurse		£5,214		£5,214	*£6,083*
9020 Wage Reserve Fund		£28,492		£28,492	*£20,593*
9029 Morrisons		£1,652		£1,652	*£2,261*
9034 Unrestricted Funds	£54,154			£54,154	*£46,022*
9038 NGS		£2,234		£2,234	*£3,396*
9040 Trusthouse		£140		£140	*£836*
9028 Morecambe Town Council		£991		£991	*£0*
Total 9000 Funds brought forward	**£54,154**	**£56,281**		**£110,436**	***£107,858***

Statement of assets and liabilities at the end of the period	unrestricted funds	restricted funds	endowment funds		
B1 cash funds	nearest £	nearest £	nearest £		
current account	£10,280			£10,280	*£14,251*
deposit account	£54,221	£47,952		£102,173	*£100,118*
pay-pal account	£100			£100	*£280*
treasurer's petty cash	£436			£436	*£237*
total cash funds	**£65,038**	**£47,952**		**£112,990**	***£114,886***
B2 other monetary assets	£0	£0	£0		
B3 investment assets	funds to which assets belong "unrestricted"	cost £0	current value £0		

B4 assets retained for the charity's own use	n/a	£0	£0	
	funds to which liability relates	amount due	when due	*2022-2023*
B5 liabilities				
payroll (PAYE & NIC)	"restricted"	£1,559	1 June 2024	
payroll (pension)	"restricted"	£788	1 June 2024	
payroll (LCC)	"restricted"	£124	1 June 2024	
outstanding mortgage	"unrestricted"	£0		
outstanding loan	"unrestricted"	£5,792	1 October 2026	*£8,392*
B6 Debtors				
room hire invoices	"unrestricted"	£207		

signed by one or two trustees on behalf of all the trustees

signature	printed name	date of approval
	DARREN PHILLIPS (CHAIR)	18 July '24
	Mr. Ian George Swash (Treasurer)	18th July 24
	INDEPENDENT EXAMINER	

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity Name): WEST END IMPACT (CIO).

On accounts for the year ended: 31-05-2024 **Charity no (if any)**: 1153736

Set out on pages: 1 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD/MM/YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: P L Blundell **Date:** 01-08-24

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body (if any): FELLOW MEMBER ASSOCIATION of ACCOUNTING TECHNICIANS. F.M.A.A.T

Address: 31 WILDMAN STREET
PLUNGINGTON
PRESTON PR1 7QH.

Section B	Disclosure
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Give here brief details of any items that the examiner wishes to disclose.	

WEST END IMPACT

England & Wales - Charity number 1153736

Accounts

West End Impact
4-10 Heysham Road
Morecambe
LA3 1DG
info@westendimpact.org.uk
www.westendimpact.org.uk
01524 888929

Charitable objects

The charity's objects ('objects') are for the public benefit to promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society consistent with the Christian faith in Morecambe and in such other parts of the united kingdom or the world as the trustees may from time to time think fit and to fulfil such other purposes which are exclusively charitable according to the law of England and Wales and are connected with the charitable work of the charity. For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one of more of the following factors: unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitating into society).

Report of the Chair of Trustees

West End Impact is based in the West End of Morecambe, Lancashire. This ward continues to be one of the poorest in the country with residents facing many issues. West End Impact seeks to address as many of those issues as it can with a two-pronged approach which we call Reacting and Rebuilding. The reacting takes the form of meeting the most pressing needs that are presented to us when we first meet people requiring help, the rebuilding comes about as we plan with them (usually in small achievable steps) a way out of their current problems and into a better place. This better place could be somewhere physically, emotionally, mentally, financially, or spiritually more secure and rewarding.

The trustees of West End Impact meet usually every 6-8 weeks with the founding managers who run the charity on a day-to-day basis. These regular meetings are both in-person and on Zoom. We also make use of technology to allow regular contact between trustees and staff between meetings and the trustees are kept up to date on developments.

During this report period West End Impact employed 7 staff.

Our Advice and Guidance sessions continue to provide much needed help and support to those with a range of issues from poor mental health, unemployment and unemployability, homelessness, addiction, low self-esteem, and poverty. Many of our clients have multiple issues.

Our new Parish Nurse has also proved to be an invaluable new resource helping many people to access healthcare who might otherwise have avoided getting help.

Our two shops, REStore and REStoration continue to grow, though income is limited due to the challenges facing smaller shops currently, including higher bills and lower footfall. The support given

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to local artists and unemployed clients taking part in learning opportunities and art therapy provided by the shops continues to have an important impact in our community.

It remains a challenging time for charities, with many funding bodies struggling following a fall in income over COVID and with that leaving to a fall in investment income to distribute., This means we have more difficulty securing funding for our activities.

The West End of Morecambe needs more support than ever before, and we strive to meet those needs with what we have available to us. We are seeing a continued growth in the need for support from our food bank, and I cannot see this need falling in the near future. Despite the challenges this was a very pleasing reporting year.

Our team continue to go above and beyond at West End Impact to help those most at need in difficult circumstances.

We continue to improve our admin and accounting processes and are making more use of available technology to streamline our day-to-day activities.

We need to ensure that our long-term strategy continues to allow continuation planning and we need to expand our volunteer workforce to help with funding bids and growth of our online presence to make us even more visible to our local community and to encourage donations.

I can confirm there is no serious incident to report.

Darren Philipps

Chair of Trustees

Treasurer's report 2022-2023

Now into the third year of using QuickBooks application for our accounting needs, the charity continues to explore and expand its uses. Having resolved an initial oversight, the system now provides all the necessary calculations for HMRC and Work Place Pensions for all of our ever increasing numbers of employees, and has allowed us to delegate its responsibility to our Accounts and Admin Support Worker. Throughout the year Quick Books now allows us to produce monthly reports showing our progress between Actual Income and Expenditure compared to the projected Budget for the year, a useful tool in maintaining our performance.

INCOME and EXPENSES

West End Impact again continues to be well supported with donations from individuals, churches, voluntary and charitable groups from the Morecambe and Lancaster area and further afield, which provides unrestricted income to cover running covers and general administration.

Where individuals can be identified as tax payers and the use of Gift Aid Small Donation Scheme, then Gift Aid is claimed which amounted to an extra income of £4952, this was aided at the start 2023 by a hike in bank interest rates.

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Total of Unrestricted Income. Donations provided £26874 an increase of more than £3000 and Generated income achieved £21179; a decrease from the previous year primarily because the local Universities did not place any students in workplace training situations as part of their course. Also a decrease in sales from our shops ReStore and Restoration which may have been caused by the Cost of Living Crisis and lack of money generally. The hiring out of rooms at our main centre to other support groups and organisations increased again, rising a further 30% above last year's usage.

The major revenue source remains restricted funding from Charitable Trusts primarily to cover salaries of our employees though some this year did help with maintenance and running costs.

Funding this year was received from trusts such as, the Tudor Trust, Walney Trust, CRH, Cinnamon Trust, CVS Westminster Trust Fund, The Julia and Hans Reusing Trust, PLR Trust, Neighbourly Foundation, and Trusthouse. Support also came from organisations and government bodies including Lancaster City Council, Lancashire County Council, Jigsaw Homes, EDF Energy, and the National Garden Scheme. The later helping to kick start a new garden therapy group "Growing Veg and People" on a nearby, long neglected piece of concreted land.

Total restricted income received from grants and awards this year was £115798 compared with £131,514 previously. More in the coming years will be needed cover the increasing cost of wages particularly in the areas that are expanding rapidly with our clients namely Advice and Guidance, Therapy Groups, Counselling and Parish Nursing.

The income for the year decreased from £186,851 to £164,436.

Whereas Expenditure increased from £140,790 up to £219,311.

Thus a year on year running loss of £54,875; which was absorbed by donations and funding obtained in previous years and held in our reserve account until required.

ASSETS & INVESTMENTS

West End Impact Centre (4 to 10 Heysham Road, Morecambe) was purchased in 2012 with a mortgage from Stewardship, at the end of the year the outstanding amount was £11350. But soon after this year's account were produced a large anonymous donation was sent to Stewardship that cleared our mortgage and we start the next year (2023/2024) mortgage free.

NEXT YEAR

The financial challenges for the coming year will be for new funding for existing roles and projects where the existing sources will expire as the arrangement and terms for the funding come to an end.

Ian Swash (Treasurer)

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General Report

West End Impact has seen another busy year. Demand on our services continue to grow and stretch our capacity. Thanks to our fabulous staff team and our volunteers, we are managing to keep up. We have added a few new volunteers this year, who have made a big difference.

We now operate over 4 sites: our main centre on Heysham Road, our 2 social enterprise shops, the ReStore and the Restoration and our brand new garden project Growing Veg & People, across the road from our main site.

Our impact of course goes far beyond the things we can count, but we do keep an eye on our stats and you can see the result on the next few pages. Between the lines of statistics and figures are real people with their real stories. We are privileged to be a part of their story for however long it may take.

We would be lying if we said it is easy work. It does take its toll on us, staff and volunteers. We are aware that while the trauma our clients share with us is immensely difficult and painful for them to live with and endure, it is also tough on us to be a witness to their trauma. Sometimes hearing one painful story after the other drains our emotional tanks. We are looking after one another as best as we can and manage our emotional resources. Our daily staff and volunteer prayer time at the beginning of the day is really important to us. Our weekly staff team meeting where we share how our working week has been a key component to manage our well-being long-term.

We look forward to the new working year with anticipation and excitement – after a little break in the summer. We are taking on a new social work student placement in September and our counsellor who has been on placement with us during his training is becoming part of the staff team.

It's been a good year and we are very grateful for all the support we have received from the community in Morecambe and beyond.

For the Team

Michael Kohl

Founding Manager


Our Impact
in 2023
REACTING TO CRISIS
REBUILDING LIVES
WEST END IMPACT
BECAUSE THERE IS HOPE


Over 1500 individuals received help
over 6500 times


More than 160 times we helped someone
find a home or keep their tenancy


Over 2500
food parcels
gave people
3 days of food
when they had
nothing


We've signposted to
other agencies over
550 times
NHS, Council,
Jobcentre, Birchall
Trust, NA, AA, The
Well, Red Rose
Recovery, Inspire,
Social Services


Over 350 people received or kept their
benefits, because we helped
phone calls, emails,
form filling, advice & guidance,
computer access,
appointments, letters
and appeals


Over 30 people and families
could switch their lights on
or heat their home,
because we helped them with a top up


We've hosted over 300 sessions for
recovery Groups


Over 170 people received intensive
mental health support
through groups and individual counselling


15 people said that without us,
they wouldn't be alive anymore...


We served over 2500 meals to vulnerable
adults and families,
and Christmas Dinner for about 150


Our Parish nurse has helped over 150
individuals with medical issues, that would
have otherwise gone untreated


Over 60 volunteers contributed
nearly 6000 hours
training, mentoring and support to help
build confidence, learn new skills and be
part of a community


The Restore and Restoration
our social enterprises
offered more than
25 volunteer opportunities in a therapeutic
space,
supported 10 people into employment and
5 into education

WEST END IMPACT

West End Impact was created in 2002 with a vision to be moulded to the needs of the community it serves. After 20 years West End Impact is still growing and finding the unique ability to adapt to how the needs of the community change. Through this, we are a consistent and reliable support network for the individuals who need us in Morecambe's West End.



We provide advice and guidance, a foodbank, free hot and cold meals throughout the week, well-being courses - using cognitive behavioural therapy principles to help people manage their mental health, emotional support and counselling; welcoming anyone with unprejudiced and warmth.

'...West End Impact has been sent to Morecambe from Heaven, thank you for all your amazing work.' – Margaret



DID YOU KNOW?

West End Impact is a vital charity in the heart of Morecambe's West End and has been supporting the homeless community for the past 20 years.



'I now work for West End Impact! Someone who felt like they had nothing to offer, had no direction and little to no hope. Now I try to share hope with everyone who comes into the building.' – Rachel

OUR COLLABORATORS

Parish Nursing Ministries UK

citizens advice North Lancashire

ldcvs supporting you to support your communities
CELEBRATING 50 YEARS

BMG BAY MEDICAL GROUP
For Happier, Healthier People

Morecambe Town Council

NHS

LANCASTER CITY COUNCIL
Promoting City, Coast & Countryside

More Music

Our multi-agency working within the local area ensures we have many reliable and experienced routes of contact. This benefits our clients and their often diverse needs, whilst allowing other agencies to refer clients to us for our support and expertise too. This care and support network has proven to be affective as our client's needs are at the centre of decision making.

As a team we have supported individuals off the streets, into rehabilitation, into housing, into counselling or therapy, and to appropriate health care professionals. Some individuals require only a small amount of time with us, whilst others benefit from a longer period of support and help through complex issues with a holistic approach. Some also remain with us as members of our congregation.

Our Parish Nurse and NHS and City Council connections have enabled us to provide routine vaccines and health screening in the local community, which most people would ordinarily not attend. With the More Music team, we've added an additional therapeutic medium: somatic movement, to support mental health and wellbeing along side our existing therapy courses every Wednesday. Morecambe Town Council and Morecambe Bay continue to support Yorkshire Street (the location of our social enterprise) to entice shoppers and maintain the upkeep of a once forgotten area of Morecambe's West End. Amongst others collaborators, we also connect with the local Morrisons, Sainsbury's Garstang, and the Co-op who support our foodbank, working to address and fight against food poverty.

OUR PARISH NURSE



We have recently appointed a Parish Nurse who is fantastic; instilling a wholistic approach to her work and nurturing the spiritual side of all her patients; offering prayer if they would like it. She is essential to all our homeless clients, but also any of our clients who require a professional opinion, confidential appointments without the wait, and medical referrals directly to an NHS doctors surgery we collaborate with.

RESTORE AND RESTORATION





Our social enterprise is two shops on Yorkshire St, one for art and crafts, the other for furniture restoration; teaching skills, and restoring lives through creativity, offering AQA qualifications and ongoing mental health support.

Many of the people who have found help through the shops, have also started attending our Sunday church services. Since the shops opened almost all our referred clients have gone on to find employment or education opportunities, others are working towards AQA qualifications with us, and some continue to volunteer in the shops.

DID YOU KNOW?

Throughout 2022 we supported 1700 individuals in 4500 unique ways. This means on average each West End Impact client accessed 2 to 3 of the services we provide.



THE IMPACT OF RESTORE AND RESTORATION

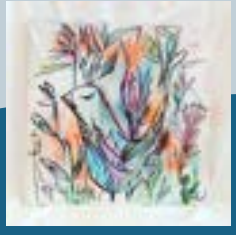


Mark came to Restoration after a long period of unemployment. He gained confidence when he designed his own bird boxes and planters, which he then made himself and sold in the store, and earned his own commisson. He went on to college, and started working in Sainsbury's bakery as a trained baker. The time with our charity was invaluable to Mark's mental health and provided the step up to find work and a place to continue to learn.

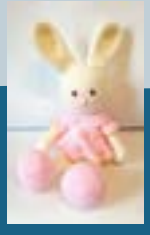


Caleb was referred by the NHS services at Victoria House. He lacked confidence and found it hard to leave his house. He started to help with our Shopify system and website, and then volunteered in administration and data entry, which he really enjoyed. He went on to employment in Animal Care doing admin work. The time with the Restore allowed Caleb to develop his skills and confidence in administration and then find a job he loves.

Katy came to the Restore for a year after being referred by NHS services at Victoria house. We firstly worked with her over zoom as she was too anxious to leave her house. After a few months of zoom engagement she came to the shop for short periods of time with her support worker from the NHS. She then built up the confidence to lead children's art clubs, which she did very successfully and went on to get a job in a school as a teaching assistant, and is now soon getting married! With our support and a safe space to grow, Katy found her confidence again.

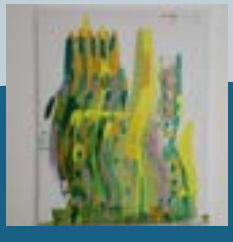












POVERTY IN MORECAMBE

We support many individuals who do not live locally, however our outreach is predominantly individuals who live in this area; within the top 1% most deprived places of the UK, according to the indices of multiple deprivation. These areas include: St Barnaba's Ward, Heysham North Ward, Harbour Ward and surrounding areas.

The increase in living costs and the impact of real-term inflation has seen homelessness in the local area increase tremendously. This is seen in the increase in our advice and guidance clients seeking help to find housing, and our foodbank usage tripling.

We helped 148 clients to find and secure housing in 2022, compared to 92 clients in 2021. Projections suggest we will assist roughly 216 individuals in 2023, who are either rough sleeping, or at risk of homelessness.

When indicators of poverty are considered, a higher than average proportion of the population of Morecambe are living in situational and generational poverty. Morecambe has a lower than average attainment rate for education, lower than average income per household, and less opportunities for work.

OUR FOODBANK



Our very busy foodbank is the beating heart of West End Impact. It is our busiest service and becomes the route many clients take to find out more about the other services we offer and ways we can help them. We do not ask questions or take personal details and no one is asked to prove they are deserving when they come for a food parcel.

DID YOU KNOW?

We give out 70 food parcels every week. Our food parcels consist of essentials and meal provisions, with enough food to last around 3 days, costing on average £20 a parcel.



VISION FOR THE FUTURE

Our vision for the future is vast. We work with and reach people from many walks of life and pray that for even a fleeting moment, each individual is able to feel the positive impact of the work we do. Specifically, we want to see lives changed!

Our wish is to see poverty and homelessness eradicated, for people to be seen and heard, understood and loved, and supported in a way that is appropriate and fair.

We want to continue to see the impact of our classes, CBT courses, support groups and social enterprise on individuals. To help break the mould, enable growth and provide opportunities to move away from learned behaviours, bad habits and defeatist mentality. To see people gain the confidence, self-esteem and qualifications to be self-sufficient and have a more positive outlook. To stop the effects of suicidal thoughts, and support families in these situations. To provide the support, help and the community needed for individuals to flourish; particularly for minority groups such as refugees and the Romani gypsy travelling community, and those living with physical or mental disabilities.

Reacting to crisis - rebuilding lives.

F.O.A Charity Commission	charity name	WEST END IMPACT (CIO)			
	charity No.	1153736			
	period from	01/06/2022	(start date)		
				2022-23	*2021-22*
A1 Receipts	unrestricted funds	restricted funds	endowment funds	total	*last year's*
	nearest £	nearest £	nearest £	nearest £	*nearest £*
2000 Donations					
2100 Gift-Aid Donations	£13,502	£60		£13,562	*£15,654*
2200 Non-Gift Aid Donations	£5,502			£5,502	*£3,310*
2300 Group Donations	£6,925			£6,925	*£4,280*
2400 GASDS Donation	£944			£944	*£630*
Total 2000 Donations	£26,874	£60		£26,934	*£23,874*
2500 Restricted Funds					
2505 Tudor Trust (Manager)		£25,000		£25,000	
2516 VAN Fund		£40		£40	
2527 Walney		£7,125		£7,125	
2534 LCC Parish Nurse		£33,750		£33,750	
2536 CRH		£7,508		£7,508	
2537 Jigsaw Homes		£6,000		£6,000	
2538 Cinnamon		£2,000		£2,000	
2539 EDF Energy		£2,000		£2,000	
2540 mens group		£5,000		£5,000	
2541 Warm space grant LancsCounty Council		£500		£500	
2542 CVS Westminster Food Grant		£1,500		£1,500	
2543 The Julia and Hans Rausing Trust		£4,080		£4,080	
2544 PLR Trust		£2,000		£2,000	
2545 Neighbourly Foundation (Food)		£500		£500	
2546 Trusthouse 2023		£10,000		£10,000	
2547 NGS		£4,795		£4,795	
2548 UKSPF Cost of Living		£4,000		£4,000	
Total 2500 Restricted Funds	**£0**	**£115,798**		**£115,798**	***£131,514***
2800 Non-Restricted Grants	**£600**	**£0**		**£600**	***£5,735***
3000 Generated Income					
3100 Room Hire	£7,940			£7,940	*£6,088*
3200 Other Generated Income		£115		£115	*£21*
3300 Interest gained & Gift Aid	£4,952			£4,952	*£4,324*
3400 Fundraisers	£2,220			£2,220	*£1,982*
3500 Uni payment				£0	*£2,800*
3600 Restore income from sales	£3,432			£3,432	*£4,367*
3700 Restoration income from sales	£2,500			£2,500	*£5,176*
3800 Van deliveries & Rental	£20			£20	*£0*
Total 3000 Generated Income	£21,064	£115		£21,179	*£25,728*
Total Income	**£47,863**	**£116,573**		**£164,436**	***£186,851***
A2 Asset and Investment sales,etc..	**£0**	**£0**	**£0**	**£0**	***£0***

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2022-2023 total nearest £	*2021-2022 last year's nearest £*
4000 Buildings					
Total 4100 Impact	£19,377	£25,293		£44,670	*£23,721*
Total 4300 The Restore	£3,059	£5,614		£8,673	*£4,563*
Total 4500 Restoration	£260	£3,022		£3,282	*£3,689*
Total 4000 Buildings	**£22,696**	**£33,929**		**£56,625**	***£31,973***
Total 5000 Admin	**£1,796**	**£1,561**		**£3,357**	***£5,023***
Total 6000 Projects	**£6,274**	**£18,625**		**£24,899**	***£10,049***
7000 Staff					
Total 7010 Manager	£0	£30,997		£30,997	*£27,106*
Total 7060 Youth & Community Worker	£0	£11,103		£11,103	*£10,783*
Total 7090 Project Manager	£0	£23,502		£23,502	*£22,046*
Total 7100 Art & Mental Health practitioner	£0	£14,293		£14,293	*£13,974*
Total 7110 Restoration Manager	£112	£14,027		£14,139	*£13,810*
Total 7120 Secretary/Admin support	£68	£9,318		£9,386	*£1,491*
Total 7130 parish nurse Wendy	£0	£27,025		£27,025	*£3,135*
Total 7140 parish nurse Rosie	£0.00	£3,646		£3,646	*£572*
7200 Staff Expenses (Well-being)		£260		£260	*£827*
7300 Staff Training		£79		£79	
Total 7000 Staff	**£180**	**£134,249**		**£134,429**	***£93,745***
Total Expenses	**£30,946**	**£188,365**		**£219,311**	***£140,790***
A4 Asset and investment purchases,etc..	**£0**	**£0**	**£0**	**£0**	***£0***
A5 Transfers between funds	**£0**	**£0**	**£0**	**£0**	***£0***
A6 Cash funds last year end					***£119,229***
9000 Funds brought forward into 2021/22					
9001 Eleanor Peel		£55		£55	*£4,820*
9005 Tudor Trust (Manager)		£5,974		£5,974	*£14,077*
9010 Wakeham Trust		£164		£164	*£164*
9016 VAN fund		£1,415		£1,415	*£8,238*
9019 Donations allocated Parish Nurse		£6,083		£6,083	*£6,250*
9020 Wage Reserve Fund		£20,593		£20,593	*£20,593*
9023 Arnold Clark (hardship)		£137		£137	*£629*
9024 Bay ICC and PCN investment fund 2021/22		£395		£395	*£1,680*
9026 Edward Gostling		£392		£392	*£454*
9029 Morrisons		£2,261		£2,261	*£13,000*
9031 LCC Parish Nurse		£7,583		£7,583	*£11,250*
9032 PCN Parish Nurse		£3,351		£3,351	*£26,290*
9034 Unrestricted Funds	£45,945			£45,945	*£28,977*
9035 Cinnamon		£1,868		£1,868	
9036 EDF		£1,262		£1,262	
9037 Jigsaw		£2,482		£2,482	
9038 NGS		£3,396		£3,396	
9039 PLR		£877		£877	
9040 Trusthouse		£836		£836	
9041 UKSPF Cost of Living		£2,712		£2,712	
Total 9000 Funds brought forward	**£45,945**	**£61,837**		**£107,781**	***£119,229***

Statement of assets and liabilities at end of the period

	unrestricted funds	restricted funds	endowment funds		
B1 cash funds	nearest £	nearest £	nearest £		
current account	£14,251			£14,251	*£55,020*
deposit account		£100,118		£100,118	*£107,012*
pay-pal account	£280			£280	*£263*
treasurer's petty cash	£237			£237	*£310*
total cash funds	**£14,768**	**£100,118**		**£114,886**	***£162,605***
B2 other monetary assets	£0	£0	£0		
B3 investment assets	funds to which		current		
	assets belong	cost	value		
	"unrestricted"	£0	£0		
B4 assets retained for the charity's own use	n/a	£0	£0		
	funds to which				
	liability relates	amount due	when due		
B5 liabilities					
payroll (tax)	"restricted"	£6,418.28	1 July 2023		
payroll (pension)	"restricted"	£686.55	7 June 2022		
outstanding mortgage	"unrestricted"	£11,350.97	01 October 2026		
outstanding loan	"unrestricted"	£5,745.00	01 October 2026		
B6 Debtors					
room hire invoices	"unrestricted"	£24.00			

signed by two trustees on behalf of all the trustees

signature	printed name	date of approval
	Mr. Ian George Swash (Treasurer)	13/07/2023
	DARREN PHILLIPS (CHAIR)	13/7/23

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of: Charity Name — West End Impact

On accounts for the year ended: 31/05/2023 | **Charity no (if any)**: 1153736

Set out on pages: 1-3 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: PLBlundell **Date:** 07/07/2023

Name: Philip Leslie Blundell

Relevant professional qualification(s) or body (if any): Fellow Member of the Assertion of Accounting Technician's F.M.A.A.T

Address: 31 Wildman Street, Plungington
Preston Lancashire
PR1 7QH

Section B Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.	Having seen the accounts and from the expiations' give in response of my questions I am content to sign the above accounts as a true and fair reflection of the work carried by this organisation

Printed with OfficeSuite

WEST END IMPACT

England & Wales - Charity number 1153736

Accounts

West End Impact
4-10 Heysham Road
Morecambe
LA3 1DG
info@westendimpact.org.uk
www.westendimpact.org.uk
01524 888929

Charitable objects

The charity's objects ('objects') are for the public benefit to promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society consistent with the Christian faith in Morecambe and in such other parts of the united kingdom or the world as the trustees may from time to time think fit and to fulfil such other purposes which are exclusively charitable according to the law of England and Wales and are connected with the charitable work of the charity. For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one of more of the following factors: unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitating into society).

Report of the Chair of Trustees

West End Impact is based in the West End of Morecambe, Lancashire. This ward continues to be one of the poorest in the country with residents facing many issues. West End Impact seeks to address as many of those issues as it can with a two-pronged approach which we call Reacting and Rebuilding. The reacting takes the form of meeting the most pressing needs that are presented to us when we first meet people requiring help, the rebuilding comes about as we plan with them (usually in small achievable steps) a way out of their current problems and into a better place. This better place could be somewhere physically, emotionally, mentally, financially, or spiritually more secure and rewarding.

The trustees of West End Impact meet usually every 6-8 weeks with the founding managers who run the charity on a day-to-day basis. We also message and email between meetings about numerous items to be considered. With ongoing concerns over COVID and occasional difficulties getting everyone together physically we have made us of technology, using Zoom for some of our meetings.

During this report period West End Impact employed 7 staff. This year we continued to suffer the aftereffects of COVID, which continued to provide additional challenges for us as an organisation and some of our services had to be scaled back to cope with this. We did return to in person services and most of our activities returned to normal, though with some minor restrictions.

Our Advice and Guidance sessions continue to provide much needed help and support to those with a range of issues from poor mental health, unemployment and unemployability, homelessness, addiction, low self-esteem, and poverty. Many of our clients have multiple issues.

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Advice and Guidance takes the form of free laptop usage with internet access, signposting to other agencies, advocacy, help with form-filling, recognition of needs, help discovering benefit entitlements, landlord advice etc. The CBT course, 'Living Life To The Full', is now in person and continues to have some very encouraging, measured results.

Our two shops, REStore and REStoration continue to grow, though income is limited due to the challenges facing smaller shops currently, including higher bills and lower footfall. The support given to local artists and unemployed clients taking part in learning opportunities and art therapy provided by the shops continues to have an important impact in our community.

It is a challenging time for charities, with many funding bodies struggling following a fall in income over COVID, and therefore we have more difficulty securing funding for our activities. The West End of Morecambe needs more support than ever before, and we strive to meet those needs with what we have available to us.

We are seeing a continued growth in the need for support from our food bank, and I cannot see this need falling in the near future.

Despite the challenges this was a very pleasing reporting year. At much personal sacrifice West End Impact continued to help those most at need in difficult circumstances. We continue to improve our admin processes and are making more use of available technology to streamline our day-to-day activities. We need to ensure that our long-term strategy includes continuation planning and we need to expand our workforce to help with funding bids and growth of our online presence to make us even more visible to our local community and to encourage donations.

I can confirm there is no serious incident to report.

Darren Phillips

Chair of Trustees

Treasurer Report

Following the excellent transition from Excel accounts to Quick Books last year the accounting has been expanded to include salary and Income tax payments during this year, further streamlining and speeding up our accounting and budgeting capabilities.

INCOME and EXPENSES

West End Impact continues to be well supported with donations from individuals, churches, voluntary and charitable groups from the Morecambe and Lancaster area which provides unrestricted income to cover running covers and general administration.

Where individuals can be identified as tax payers and the use of Gift Aid Small Donation Scheme, then Gift Aid is claimed which amounted to an extra £4203 plus further £121 raised from bank interest.

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Total of Unrestricted Income, Donations and Grant received this year was £28,104

Earned revenue from product sales and fundraisers was £25,728 of which Room Hire generated £6088 without much outlay, apart from need to employ a cleaner and handyman to maintain and service to rooms.

The major revenue source remains restricted funding from Charitable Trusts primarily to cover salaries of key employees. Funding this year was received from the Tudor Trust, Walney Trust, Morecambe Parish Church, Morrison's, Lancaster City Council, Morecambe Town Council, Albert Hunt Foundation, Edward Gostling Foundation, Arnold Clark in grants and awards to cover the existing wages of Centre Manager, Volunteer manager, Youth and Community Worker. Art and Mental Health Practitioner, Furniture Restoration Manager. The grants also provided the funding to cover the wages of the newly appointed Parish Nurses and Living Life to the Full courses which is an NHS approved peer lead course for depression.

Total restricted income received from grants and awards this year was £131,514

We have also this year appointed a much needed Accounts and Admin Support Worker to deal with the ever expanding administration need to maintain the general running of the charity.

New and alternative sources of awards and grants will be need to be sourced in the coming years to retain and expand these posts and the services they provide to the community.

Some of funds received assisted with the running costs of the centre.

The income for the year increased to £186,866; but expenses also increased to £140,790.

ASSESTS & INVESTMENTS

As previous mentioned, West End Impact Centre (4 to 10 Heysham Road, Morecambe) was purchased in 2012 with a mortgage from Stewardship, there remains owing £17,351 at the end of the year. The property was value in 2012 at between £200K and £250K.

NEXT YEAR

The financial challenges for the coming year will be, the continued recovery from Covid 19 and its ongoing effects on people's wellbeing and mental health, needing the securing of more funding for key workers, for the Parish Nurse and Mental health worker.

Also the increase in Advice & Guidance sessions to combat the rising cost of living crises and debt problems amongst our clients; as well as an increased demand for food from our Foodbank will have an effect on our funds.

Ian Swash (Treasurer)

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Grants received:

Francis C Scott (youth & community worker)

Tudor Trust (Manager and Staff & Volunteer Support)

Population Health Fund

Big Lottery Corona Community Fund

Co-op

Albert Hunt Trust

Lancaster District Urgent Response Fund

Edward Gostling Foundation

Morecambe Town Council (Art & Mental Health Practitioner)

Arnold Clark (Wellbeing & Hardship)

Bay Medical Group (Wellbeing)

Walney Island Foundation

Neighbourly Foundation

LCC Business Restart grant (Restoration)

Helga Mosey Fund

PCN Parish Nurse

CAF

LCC Parish Nurse

Morrisons

Total income: £186,866

Total expenditure: £140,790

Unrestricted reserves carried over: £28,977

F.O.A Charity Commission

charity name WEST END IMPACT (CIO)
charity No. 1153736
period from 01/06/2021 (start date)

A1 Receipts	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2021-2022 total nearest £	*2020-2021 last year's nearest £*
2000 Donations					
2100 Gift-Aid Donations	£14,734	£920		£15,654	*£8,229*
2200 Non-Gift Aid Donations	£3,310			£3,310	*£4,730*
2300 Group Donations	£4,280			£4,280	£12,995
2400 GASDS Donation	£630			£630	*£230*
Total 2000 Donations	**£22,969**	**£920**		**£23,889**	***£26,184***
2500 Restricted Funds					
2502 Francis C Scott (youth & community worker)				£0	*£13,800*
2505 Tudor Trust (Manager)		£25,000		£25,000	*£25,000*
2506 Population Health Fund				£0	*£4,000*
2507 Big Lottery Corona Community Fund				£0	*£9,770*
2508 Tudor Trust (Staff & Volunteer Support)				£0	*£2,500*
2511 Co-op 2		£1,795		£1,795	*£1,721*
2520 Project Manager Wage Fund				£0	*£20,593*
2521 Albert Hunt Trust		£5,000		£5,000	
2522 Lancaster District Urgent Response Fund		£1,500		£1,500	
2523 Edward Gostling Foundation		£5,000		£5,000	
2524 Morecambe Town Council (Art & Mental Health Practitioner)		£7,000		£7,000	
2525 Arnold Clark (Well being)		£1,000		£1,000	
2526 Bay Medical Group (Well being)		£1,800		£1,800	
2527 Walney		£21,375		£21,375	
2528 Neighbourly Foundation		£1,000		£1,000	
2529 LCC Business Restart grant (Restoration)		£1,000		£1,000	
2530 Arnold Clark (Hardship)		£1,000		£1,000	
2531 Helga Mosey Fund		£999		£999	
2532 PCN Parish Nurse		£30,203		£30,203	
2533 CAF		£3,592		£3,592	
2534 LCC Parish Nurse		£11,250		£11,250	
2535 morrisons		£13,000		£13,000	
Total 2500 Restricted Funds	**£0**	**£131,514**		**£131,514**	***£116,366***
2800 Non-Restricted Grants	**£5,135**	**£600**		**£5,735**	
3000 Generated Income					
3100 Room Hire	£6,088			£6,088	*£2,980*
3200 Other Generated Income	£21			£21	*£450*
3300 Interest gained & Gift Aid	£4,324			£4,324	*£2,048*
3400 Fundraisers	£1,982			£1,982	*£0*
3500 Uni payment	£2,800			£2,800	*£0*
3600 Restore income from sales	£4,367			£4,367	
3700 Restoration income from sales	£5,176			£5,176	
3800 Van deliveries & Rental				£0	
3900 Art & Mental Health Practitioner Private Clients	£970			£970	
Total 3000 Generated Income	**£25,728**	**£0**		**£25,728**	***£5,478***
Total Income	**£53,832**	**£133,034**		**£186,866**	***£148,028***
A2 Asset and Investment sales,etc..	**£0**	**£0**	**£0**	**£0**	***£0***

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2021-2022 total nearest £	*2020-2021 last year's nearest £*
4000 Buildings					
Total 4100 Impact	£16,280	£7,441		£23,721	*£21,503*

Total 4300 The Restore	-£85	£4,649		£4,563	*£5,029*
Total 4500 Restoration	£144	£3,545		£3,689	*£3,218*
Total 4000 Buildings	**£16,339**	**£15,635**		**£31,973**	***£29,750***
5000 Admin					
Total 5000 Admin	**£3,221**	**£1,802**		**£5,023**	***£3,909***
6000 Projects					
Total 6000 Projects	**£4,142**	**£5,907**		**£10,049**	***£3,446***
7000 Staff					
Total 7010 Manager	£0	£27,106		£27,106	*£21,491*
Total 7060 Youth & Community Worker	£0	£10,783		£10,783	*£10,930*
Total 7090 Project Manager	£0	£22,046		£22,046	*£15,669*
Total 7100 Art & Mental Health practitioner	£271	£13,704		£13,974	*£11,817*
Total 7110 Restoration Manager	£2,140	£11,670		£13,810	*£9,630*
Total 7120 Secretary/Admin support	£0	£1,491		£1,491	
Total 7130 parish nurse Wendy	£0	£3,135		£3,135	
Total 7140 parish nurse Rosie		£572.00		£572	
7200 Staff Expenses (Well-being)		£827		£827	
Total 7000 Staff	**£2,411**	**£91,334**		**£93,745**	***£79,166***
Total Expenses	**£26,113**	**£114,677**		**£140,790**	***£116,272***
A4 Asset and investment purchases,etc..	**£0**	**£0**	**£0**	**£0**	***£0***
A5 Transfers between funds	**£0**	**£0**	**£0**	**£0**	***£0***
A6 Cash funds last year end	**£28,530**	**£90,699**		**£119,229**	
9000 Funds brought forward into 2021/22					
9001 Eleanor Peel		£4,820		£4,820	
9002 Francis C Scott (youth & community worker)		£8,664		£8,664	
9004 Co-Op		£442		£442	
9005 Tudor Trust (Manager)		£14,077		£14,077	
9006 Population Health Fund				£0	
9007 Big Lottery Corona Community Fund		£3,070		£3,070	
9008 Tudor Trust (Staff & Volunteer Support)		£2,000		£2,000	
9009 Money Giving Services		£848		£848	
9010 Wakeham Trust		£244		£244	
9011 Co-op 2		£2,819		£2,819	
9012 LCC Covid - Restore		£14,025		£14,025	
9013 LCC Covid - Restoration		£9,333		£9,333	
9014 Creative Community Collective		£488		£488	
9015 Education Fund		£224		£224	
9016 VAN fund		£8,238		£8,238	
9017 Foyle Foundation		£3,993		£3,993	
9018 MPC Parish Nurse		£5,000		£5,000	
9019 Donations allocated Parish Nurse		£6,250		£6,250	
9020 Project Manager Wage Fund		£20,593		£20,593	
Unrestricted general funds	£14,100				
Total 9000 Funds brought forward	**£14,100**	**£105,129**		**£119,229**	***£77,843***

Statement of assets and liabilities at end of the period	unrestricted funds	restricted funds	endowment funds	
B1 cash funds	nearest £	nearest £	nearest £	
current account	£28,403	£26,616		£55,020
deposit account	£0	£107,012		£107,012
pay-pal account	£263	£0		£263
treasurer's petty cash	£310	£0		£310
total cash funds	**£28,977**	**£133,628**		**£162,605**

B2 other monetary assets		£0	£0
B3 investment assets	funds to which assets belong	cost	current value
	"unrestricted"	£0	£0
B4 assets retained for the charity's own use	n/a	£0	£0

B5 liabilities	funds to which liability relates	amount due	when due
income tax & national insurance contributions	"restricted"	£946	1 July 2022
workplace pensions	"restricted"	£583	7 June 2022
outstanding mortgage	"unrestricted"	£17,061	01 October 2026
outstanding loan	"unrestricted"	£11,042	01 October 2026

B6 Debtors

signed by one or two trustees on behalf of all the trustees

signature

printed name

Mr. Ian George Swash (Treasurer)

date of approval

30/06/22

DARREN PHILLIPS (CHAIR)

30/6/22.

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity name) WEST END IMPACT

On accounts for the year ended 2022 **Charity no (if any)** 1153736

Set out on pages 1-3 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: PLBlundell **Date:** 01/07/2022

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body (if any): FELLOW MEMBER ASSICATION ACCOUNTING TECHANTION

Address: 3 WILDMAN STREET
PLUNGINGTON
PRESTON PR1 7QH.

Section B	Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

AFTER EXAMINING THE ACCOUNTS AND EXPLANATIONS GIVEN, I AM HAPPY TO SAY THAT THEY ARE A TRUE REFLECTION OF THE ACCOUNTS. R B Lumsdell 01/07/22.

F.O.A Charity Commission

charity name WEST END IMPACT (CIO)
charity No. 1153736
period from 01/06/2021 (start date)

A1 Receipts	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2021-2022 total nearest £	*2020-2021 last year's nearest £*
2000 Donations					
2100 Gift-Aid Donations	£14,734	£920		£15,654	*£8,229*
2200 Non-Gift Aid Donations	£3,310			£3,310	*£4,730*
2300 Group Donations	£4,280			£4,280	£12,995
2400 GASDS Donation	£630			£630	*£230*
Total 2000 Donations	**£22,969**	**£920**		**£23,889**	***£26,184***
2500 Restricted Funds					
2502 Francis C Scott (youth & community worker)				£0	*£13,800*
2505 Tudor Trust (Manager)		£25,000		£25,000	*£25,000*
2506 Population Health Fund				£0	*£4,000*
2507 Big Lottery Corona Community Fund				£0	*£9,770*
2508 Tudor Trust (Staff & Volunteer Support)				£0	*£2,500*
2511 Co-op 2		£1,795		£1,795	*£1,721*
2520 Project Manager Wage Fund				£0	*£20,593*
2521 Albert Hunt Trust		£5,000		£5,000	
2522 Lancaster District Urgent Response Fund		£1,500		£1,500	
2523 Edward Gostling Foundation		£5,000		£5,000	
2524 Morecambe Town Council (Art & Mental Health Practitioner)		£7,000		£7,000	
2525 Arnold Clark (Well being)		£1,000		£1,000	
2526 Bay Medical Group (Well being)		£1,800		£1,800	
2527 Walney		£21,375		£21,375	
2528 Neighbourly Foundation		£1,000		£1,000	
2529 LCC Business Restart grant (Restoration)		£1,000		£1,000	
2530 Arnold Clark (Hardship)		£1,000		£1,000	
2531 Helga Mosey Fund		£999		£999	
2532 PCN Parish Nurse		£30,203		£30,203	
2533 CAF		£3,592		£3,592	
2534 LCC Parish Nurse		£11,250		£11,250	
2535 morrisons		£13,000		£13,000	
Total 2500 Restricted Funds	**£0**	**£131,514**		**£131,514**	***£116,366***
2800 Non-Restricted Grants	**£5,135**	**£600**		**£5,735**	
3000 Generated Income					
3100 Room Hire	£6,088			£6,088	*£2,980*
3200 Other Generated Income	£21			£21	*£450*
3300 Interest gained & Gift Aid	£4,324			£4,324	*£2,048*
3400 Fundraisers	£1,982			£1,982	*£0*
3500 Uni payment	£2,800			£2,800	*£0*
3600 Restore income from sales	£4,367			£4,367	
3700 Restoration income from sales	£5,176			£5,176	
3800 Van deliveries & Rental				£0	
3900 Art & Mental Health Practitioner Private Clients	£970			£970	
Total 3000 Generated Income	**£25,728**	**£0**		**£25,728**	***£5,478***
Total Income	**£53,832**	**£133,034**		**£186,866**	***£148,028***
A2 Asset and Investment sales,etc..	**£0**	**£0**	**£0**	**£0**	***£0***

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2021-2022 total nearest £	*2020-2021 last year's nearest £*
4000 Buildings					
Total 4100 Impact	£16,280	£7,441		£23,721	*£21,503*

Total 4300 The Restore	-£85	£4,649		£4,563	*£5,029*
Total 4500 Restoration	£144	£3,545		£3,689	*£3,218*
Total 4000 Buildings	**£16,339**	**£15,635**		**£31,973**	***£29,750***
5000 Admin					
Total 5000 Admin	**£3,221**	**£1,802**		**£5,023**	***£3,909***
6000 Projects					
Total 6000 Projects	**£4,142**	**£5,907**		**£10,049**	***£3,446***
7000 Staff					
Total 7010 Manager	£0	£27,106		£27,106	*£21,491*
Total 7060 Youth & Community Worker	£0	£10,783		£10,783	*£10,930*
Total 7090 Project Manager	£0	£22,046		£22,046	*£15,669*
Total 7100 Art & Mental Health practitioner	£271	£13,704		£13,974	*£11,817*
Total 7110 Restoration Manager	£2,140	£11,670		£13,810	*£9,630*
Total 7120 Secretary/Admin support	£0	£1,491		£1,491	
Total 7130 parish nurse Wendy	£0	£3,135		£3,135	
Total 7140 parish nurse Rosie		£572.00		£572	
7200 Staff Expenses (Well-being)		£827		£827	
Total 7000 Staff	**£2,411**	**£91,334**		**£93,745**	***£79,166***
Total Expenses	**£26,113**	**£114,677**		**£140,790**	***£116,272***
A4 Asset and investment purchases,etc..	**£0**	**£0**	**£0**	**£0**	***£0***
A5 Transfers between funds	**£0**	**£0**	**£0**	**£0**	***£0***
A6 Cash funds last year end	**£28,530**	**£90,699**		**£119,229**	
9000 Funds brought forward into 2021/22					
9001 Eleanor Peel		£4,820		£4,820	
9002 Francis C Scott (youth & community worker)		£8,664		£8,664	
9004 Co-Op		£442		£442	
9005 Tudor Trust (Manager)		£14,077		£14,077	
9006 Population Health Fund				£0	
9007 Big Lottery Corona Community Fund		£3,070		£3,070	
9008 Tudor Trust (Staff & Volunteer Support)		£2,000		£2,000	
9009 Money Giving Services		£848		£848	
9010 Wakeham Trust		£244		£244	
9011 Co-op 2		£2,819		£2,819	
9012 LCC Covid - Restore		£14,025		£14,025	
9013 LCC Covid - Restoration		£9,333		£9,333	
9014 Creative Community Collective		£488		£488	
9015 Education Fund		£224		£224	
9016 VAN fund		£8,238		£8,238	
9017 Foyle Foundation		£3,993		£3,993	
9018 MPC Parish Nurse		£5,000		£5,000	
9019 Donations allocated Parish Nurse		£6,250		£6,250	
9020 Project Manager Wage Fund		£20,593		£20,593	
Unrestricted general funds	£14,100				
Total 9000 Funds brought forward	**£14,100**	**£105,129**		**£119,229**	***£77,843***

Statement of assets and liabilities at end of the period	unrestricted funds	restricted funds	endowment funds	
B1 cash funds	nearest £	nearest £	nearest £	
current account	£28,403	£26,616		£55,020
deposit account	£0	£107,012		£107,012
pay-pal account	£263	£0		£263
treasurer's petty cash	£310	£0		£310
total cash funds	**£28,977**	**£133,628**		**£162,605**

B2 other monetary assets		£0	£0
B3 investment assets	funds to which assets belong	cost	current value
	"unrestricted"	£0	£0
B4 assets retained for the charity's own use	n/a	£0	£0

B5 liabilities	funds to which liability relates	amount due	when due
income tax & national insurance contributions	"restricted"	£946	1 July 2022
workplace pensions	"restricted"	£583	7 June 2022
outstanding mortgage	"unrestricted"	£17,061	01 October 2026
outstanding loan	"unrestricted"	£11,042	01 October 2026

B6 Debtors

signed by one or two trustees on behalf of all the trustees

signature

printed name

Mr. Ian George Swash (Treasurer)

date of approval

30/06/22

DARREN PHILLIPS (CHAIR)

30/6/22.

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity name) WEST END IMPACT

On accounts for the year ended 2022 **Charity no (if any)** 1153736

Set out on pages 1-3 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: PLBlundell **Date:** 01/07/2022

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body (if any): FELLOW MEMBER ASSICATION ACCOUNTING TECHANTION

Address: 3 WILDMAN STREET
PLUNGINGTON
PRESTON PR1 7QH.

Section B	Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

AFTER EXAMINING THE ACCOUNTS AND EXPLANATIONS GIVEN, I AM HAPPY TO SAY THAT THEY ARE A TRUE REFLECTION OF THE ACCOUNTS. R B Lumsdell 01/07/22.

WEST END IMPACT

England & Wales - Charity number 1153736

Accounts

West End Impact
4-10 Heysham Road
Morecambe
LA3 1DG
info@westendimpact.org.uk
www.westendimpact.org.uk
01524 888929

Charitable objects

THE CHARITY'S OBJECTS ('OBJECTS') ARE FOR THE PUBLIC BENEFIT TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY CONSISTENT WITH THE CHRISTIAN FAITH IN MORECAMBE AND IN SUCH OTHER PARTS OF THE UNITED KINGDOM OR THE WORLD AS THE TRUSTEES MAY FROM TIME TO TIME THINK FIT AND TO FULFIL SUCH OTHER PURPOSES WHICH ARE EXCLUSIVELY CHARITABLE ACCORDING TO THE LAW OF ENGLAND AND WALES AND ARE CONNECTED WITH THE CHARITABLE WORK OF THE CHARITY. FOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF ONE OF MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; YOUTH OR OLD AGE; ILL HEALTH (PHYSICAL OR MENTAL); SUBSTANCE ABUSE OR DEPENDENCY INCLUDING ALCOHOL AND DRUGS; DISCRIMINATION ON THE GROUNDS OF SEX, RACE, DISABILITY, ETHNIC ORIGIN, RELIGION, BELIEF, CREED; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; POOR HOUSING (THAT IS HOUSING THAT DOES NOT MEET BASIC HABITABLE STANDARDS; CRIME (EITHER AS A VICTIM OF CRIME OR AS AN OFFENDER REHABILITATING INTO SOCIETY).

Chairman Report

West End Impact (WEI) is based in the West End of Morecambe, Lancashire. This ward is one of the poorest in the country with residents facing many issues. WEI seeks to address as many of those issues as it can with a two-pronged approach which we call Reacting and Rebuilding. The reacting takes the form of meeting the most pressing needs that are presented to us when we first meet people requiring help, the rebuilding comes about as we plan with them (usually in small achievable steps) a way out of their current problems and into a better place. This better place could be somewhere physically, emotionally, mentally or spiritually.

The trustees of West End Impact (WEI) meet usually every 6-8 weeks with the founding managers who run WEI on a day-to-day basis. We also message and email between meetings about numerous items to be considered.

During this report period WEI employed 3 staff and two sessional workers. This year was dominated by COVID, it changed everything for many and WEI faced many new, unimagined challenges. As many other agencies and charities cut back or closed WEI moved most of its activities from being on premise to on-line. Mental Health groups were particularly effective performed in this way as clients faced severe stress due to COVID. WEI also managed to continue to serve sandwiches and foodbank from the door for people to pick up. This also provided the opportunity to physically see (from a social distance) how people were reacting to the crisis and remind them of the help available on-line.

As restrictions eased, WEI were quick to open up advice and guidance again on premise albeit behind screens. The premises were surveyed under the prevailing guidance at the time and adapted to keep staff, visitors and volunteers as risk-free as possible but be able to see those in need and offer help face-to-face.

West End Impact
4-10 Heysham Road
Morecambe
LA3 1DG
info@westendimpact.org.uk
www.westendimpact.org.uk
01524 888929

Our advice and guidance sessions provide much needed help and support to those with a range of issues from poor mental health, unemployability, homelessness, addiction, low self-esteem and poverty, often someone will have a number of these issues. The advice and guidance takes the form of free laptop usage with internet access, sign-posting to other agencies, advocacy, help with form-filling, recognition of needs, help discovering benefit entitlements, landlord advice etc. The CBT course, which we call Living Life To The Full has some very encouraging, measured results.

The ReStore shop had to close for parts of this period due to COVID as did our newly launched Restoration shop where furniture restoration classes are given to those looking to gain skills for employment. Both outlets serve many purposes. They help people to gain work experience, they generate much-needed funds, host art therapy classes and are an attractive lead in a street requiring significant regeneration. Local council grants issued for COVID reasons, helped us through this period.

On reflection this was a very pleasing reporting year. At much personal sacrifice WEI continued to help the most needy during the most difficult of circumstances. WEI needs to set goals to improve in its identification and correction of Health & Safety risks and some of the admin work and governance needs further attention and updating. These should be easy to address and once improved will serve to better support the dedicated and successful front-line activities which reach out to those in need. It is a charity with few resources but a big heart for its local community and one that punches well above its weight.

I can confirm there is no serious incident to report.

Tim Pullan (Chairman)

Treasurer Report

INCOME AND EXPENSES

West End Impact continues to be well supported with donations from individuals, churches, voluntary and charitable groups from the Morecambe and Lancaster area which provides unrestricted income to cover running covers and general administration. Where individuals can be identified as tax payers and the use of Gift Aid Small Donation Scheme, then Gift Aid is claimed which amounted to an extra £2036.

Earned revenue from the Room Hire generated almost £2980 without much outlay.

The major revenue source remains restricted funding from Charitable Trusts primarily to cover salaries of key employees. Funding was received from the Francis Scott Trust, Tudor Trust, ASDA foundation, Anchor Foundation and Tesco, Co-op in grants and awards to cover the wages of Centre Manager, Volunteer manager, Youth and Community Worker and a sessional mental well-being worker. Foyle Foundation has awarded a grant for potential Parish Nurse Project.

New and alternative sources of awards and grants have been sourced to retain these posts, but they are only short-term solutions.

“Living Life to the Full” is an NHS approved peer lead course for depression with a sessional worker and staff and volunteer training, received funding from NHS Seed Funding.

West End Impact
4-10 Heysham Road
Morecambe
LA3 1DG
info@westendimpact.org.uk
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Some funds received assisted with the running costs of the centre.

Income for the year was £148,028; this did exceed the expenses of £106,642. This is due to restricted funding arriving at different times over into this financial year.

ASSESTS & INVESTMENTS

As previous mentioned, West End Impact Centre (4 to 10 Heysham Road, Morecambe) was purchased, there remains owing £22,612 at the end of the year. The property was value in 2012 at between £200K and £250K.

NEXT YEAR

The financial challenges for the coming year will be to recover from Covid 19 restrictions and funding challenges, secure more funds or funding for key workers, for the Parish Nurse, Mental health worker and Advice & guidance sessions and an admin support worker.

Ian Swash (Treasurer)

F.O.A Charity Commission

charity name WEST END IMPACT (CIO)
charity No. 1153736
period from 43983 (start date)

A1 Receipts	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2020-2021 total funds nearest £	2019-2020 last year's funds nearest £
direct grants and donations into current	£19,095	£0	£0	£19,095	£32,828
cheque grants and donations into current account	£2,368	£0	£0	£2,368	£2,195
cash donations held in treasurers petty cash	£1,179	£0	£0	£1,179	£1,469
direct donations into pay-pal account	£3,050	£0	£0	£3,050	£1,361
income from groups using impact centre (room hire)	£2,980	£0	£0	£2,980	£3,721
Income from Community Café	£450	£0	£0	£450	£37
hardship grants and donations	£492	£0	£0	£492	£850
university social worker student placement (Covid closure)	£0	£0	£0	£0	£0
fundraisers (Covid closure)	£0	£0	£0	£0	£226
restricted grants for running costs ~ Big Lottery,NHS,Dowager Elenor Peel	£7,270	£0	£0	£7,270	£4,300
restricted grants for volenteers costs ~ Tudor Trust	£2,000	£0	£0	£2,000	£0
Funding for wages					
manager ~ Tudor Trust	£0	£25,500	£0	£25,500	£25,000
project manager ~ Big Lottery,NHS, Morecambe Town Council, Tudor Trust	£0	£6,000	£0	£6,000	£4,400
Community Foundation for Lancashire, Bay Medical Group, Martin Lewis					
community & youth support worker ~ Francis C Scott Trust	£0	£13,800	£0	£13,800	£10,600
mental health care support worker	£0	£4,947	£0	£4,947	£8,141
parish nurse ~ Foyle Trust, Morecambe Parish Church	£0	£0	£0	£0	£11,250
unallocated restricted funds for wages	£0	£2,000	£0	£2,000	£0
Funding for resouces					
ReStore & Restoration Shops ~ LCC, Big Lottery, BRiC, Lancaster District CCC	£0	£49,118	£0	£49,118	£8,952
social media ~ NHS Population Health Fund	£0	£1,200	£0	£1,200	£0
van fund ~ Grace Ministries	£0	£4,530	£0	£4,530	£0
Wednesday Art Therpy Group ~ Co-op (Covid closure)	£0	£0	£0	£0	£3,350
Educational Fund / NVQ4 & Social Law MA	£0	£0	£0	£0	£0
Construction Funding					
Disabled Toilets & Office	£0	£0	£0	£0	£1,876
Interest Gained	£12	£0	£0	£12	£104
Gift Aid, other income or refunds	£2,036	£0	£0	£2,036	£1,605
sub-total	£40,933	£107,096	£0	£148,028	£122,161
A2 Asset and Investment sales,etc..	£0	£0	£0	£0	£0
total receipts	£40,933	£107,096	£0	£148,028	£122,161

A3 Payments	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	2020 - 2021 total funds nearest £	2019 -2020 total funds nearest £
mortgage repayments	£6,401	£0	£0	£6,401	£6,401
loan repayments to MCC	£2,600	£0	£0	£2,600	£2,600
MORTGAGE & LOAN REPAYMENTS	£9,001	£0	£0	£9,001	£9,001
building administration costs	£4,393	£0	£0	£4,393	£3,971
building running costs	£2,604	£0	£0	£2,604	£5,363
building maintenance	£824	£0	£0	£824	£588
building - capital purchases	£549	£0	£0	£549	£1,972
TOTAL BUILDING RUNNING COSTS	£8,370	£0	£0	£8,370	£11,895
administration - general office admin	£2,689	£0	£0	£2,689	£2,529
compensation claims	£0	£0	£0	£0	£0
legal charges	£0	£0	£0	£0	£26
bank charges	£82	£0	£0	£82	£0
fundraising costs	£0	£0	£0	£0	£300
TOTAL GENERAL ADMINISTRATION COSTS	£2,772	£0	£0	£2,772	£2,855
homeless drop-in café	£637	£0	£0	£637	£1,313
homeless assistance	£212	£0	£0	£212	£666
community café (Covid Closure)	£0	£0	£0	£0	£25
Social Worker Placement - Offsite Educator (Covid closure)	£0	£0	£0	£0	£0
TOTAL PROJECT & REVENUE COSTS	£849	£0	£0	£849	£2,004
wages - manager	£0	£21,491	£0	£21,491	£21,155
wages - volunteers' manager	£0	£15,669	£0	£15,669	£14,461
wages- community & youth support worker	£0	£10,930	£0	£10,930	£10,796
wages - mental health care support worker	£0	£8,117	£0	£8,117	£3,752
parish nurse	£0	£0	£0	£0	£1,007
TOTAL WAGE COSTS	£0	£56,206	£0	£56,206	£50,164
ReStore & restoration shops	£0	£23,205	£0	£23,205	£14,070
social media	£0	£1,200	£0	£1,200	£0
van fund	£0	£0	£0	£0	£0
Wednesday art therpy group	£0	£0	£0	£0	£2,050
educational training	£0	£0	£0	£0	£0
disabled toilet construction and equipment	£0	£5,039	£0	£5,039	£6,478
TOTAL RESOURCES COSTS	£0	£29,445	£0	£29,445	£22,598
sub-total	£20,992	£85,651	£0	£106,642	£98,518
A4 Asset and investment purchases,etc..	£0	£0	£0	£0	£0
total payments	£20,992	£85,651	£0	£106,642	£99,525
Net of receipts / (payments)	£19,941	£21,445	£0	£41,386	£22,636
A5 Transfers between funds	£0	£0	£0	£0	£0
A6 Cash funds last year end	£8,589	£69,255	£0	£77,843	£55,207
Cash funds this year end	£28,530	£90,699	£0	£119,229	£77,843

F.O.A Charity Commission

charity name WEST END IMPACT (CIO)
charity No. 1153736
period end date 44347 (end date)

Statement of assets and liabilities at end of the period B1 cash funds	unrestricted funds nearest £	restricted funds nearest £	endowment funds nearest £	
current account	£10,047	£0	£0	
deposit account	£0	£107,973	£0	
pay-pal account	£50	£0	£0	
treasurer's petty cash	£160	£0	£0	combined totals
total cash funds	£10,257	£107,973	£0	£118,229
B2 other monetary assets				
	£0	£0	£0	
	£0	£0	£0	

B3 investment assets	funds to which assets belong	cost	current value
	"unrestricted"	£0	£0

B4 assets retained for the charity's own use			
	n/a	£0	£0

B5 liabilities	funds to which liability relates	amount due	when due
income tax & national insurance contributions	"restricted"	-£0	18 July 2021
workplace pensions	"restricted"	£36	31 May 2021
outstanding mortgage	"unrestricted"	£22,612	01 October 2026
outstanding loan	"unrestricted"	£13,642	01 October 2026

signed by one or two trustees on behalf of all the trustees
signature

printed name

Mr. Ian George Swash (Treasurer)

Philip William Ramsden

date of approval

16 July 2021

16/7/2021

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity Name): WEST END IMPACT

On accounts for the year ended: 31st OF MAY 2021 | **Charity no (if any)**: 1153736

Set out on pages: 1-3 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: PL Blundell **Date:** 11/07/2021

Name: PHILIP LESLIE BLUNDELL

Relevant professional qualification(s) or body (if any):

Address: 16 VICTORIA MEWS
MORECAMBE
LA4 5QD

Section B	Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

NONE TO REPORT

11/07/2021