



Trustees' Annual Report for the period

Problem Parrots

From Period start date: 1/4/2024

To Period end date Charity name: 31/3/2025

Charity registration number: 1153724

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	<p>The charity exists to promote the welfare of parrots and other companion birds through rescue, rehabilitation, and rehoming services. As set out in its governing document, the charity is dedicated to:</p> <ul style="list-style-type: none">• Providing safe, nurturing environments for parrots in need, including those who have been neglected, abandoned, or surrendered.• Delivering a comprehensive welfare programme that addresses both the physical and emotional needs of rescued birds, including veterinary care, behavioural support, and enrichment.• Operating a structured adoption scheme that carefully matches rehabilitated parrots with responsible, well-informed adopters. This includes thorough home checks, education on species-specific care, and ongoing support post-adoption.• Educating the public on parrot welfare, behaviour, and long-term care to prevent future cases of neglect or abandonment.• Advocating for improved standards in companion bird care through outreach, community engagement, and collaboration with other welfare organisations. <p>The charity's work is grounded in compassion, expertise, and a commitment to lifelong wellbeing for every bird it supports.</p>
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	<p>During the reporting period, the charity undertook a range of activities aligned with its core purpose of promoting parrot welfare and responsible rehoming. These activities were designed to deliver clear public benefit, as defined by the Charity Commission's guidance, and are reflected in the financial accounts.</p> <p>Key activities included:</p> <ul style="list-style-type: none">• Rescue and rehabilitation <p>The charity provided safe shelter and care for parrots in distress, including those surrendered due to illness, behavioural challenges, or changes in owner circumstances.</p> <p>Each bird received tailored support, including veterinary attention, dietary planning, and</p>

		<p>behavioural enrichment.</p> <ul style="list-style-type: none"> • Structured adoption scheme <p>A formal adoption process was maintained, involving home assessments, adopter education, and post-adoption follow-ups. This ensured that rehomed parrots were placed in environments suited to their species-specific needs, reducing the risk of future abandonment.</p> <ul style="list-style-type: none"> • Aviary development for non-adoptable birds <p>Recognising that some parrots are unsuitable for traditional home environments due to complex behavioural or medical needs, the charity invested in the construction of dedicated aviaries. These purpose-built spaces offer long-term sanctuary, allowing birds to live safely and comfortably in enriched, species-appropriate settings.</p> <ul style="list-style-type: none"> • Public education and outreach <p>The charity delivered educational materials and advice to the public on parrot care, including diet, socialisation, and environmental enrichment. This included online resources, community talks, and one-on-one guidance for prospective adopters.</p> <ul style="list-style-type: none"> • Volunteer engagement and training <p>Volunteers were actively involved in daily care, transport, and outreach. Training sessions were provided to ensure high standards of welfare and safety, while also fostering community involvement and skill development.</p> <ul style="list-style-type: none"> • Welfare advocacy and support services <p>The charity responded to welfare concerns raised by the public, offering guidance, intervention, or direct support where appropriate. This included liaising with other animal welfare organisations and local authorities when necessary. These activities were funded through donations, fundraising events, and modest adoption fees, all of which are detailed in the accompanying financial statements. The trustees are satisfied that the charity's work continues to deliver meaningful public benefit by improving the lives of parrots and promoting responsible ownership across the community.</p>
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	<p>The trustees confirm that they have had due regard to the guidance issued by the Charity Commission on public benefit when reviewing the charity's aims and objectives, planning future activities, and making decisions about the use of resources.</p> <p>The trustees remain committed to ensuring that all activities carried out by the charity continue to deliver demonstrable public benefit in line with its charitable purposes.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
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Policy on grant making	Para 1.38	
Policy on social investment including program related investment	Para 1.38	
Contribution made by volunteers	Para 1.38	
Other		

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>During the reporting period, the charity made significant progress in advancing its mission to improve the welfare of parrots and companion birds. The trustees are proud to report the following key achievements, which have made a meaningful difference to both individual beneficiaries and the wider community.</p> <ul style="list-style-type: none"> • The charity successfully rescued and rehabilitated a substantial number of parrots, many of whom arrived in poor physical or emotional condition. Through expert care, enrichment, and veterinary support, these birds were given a second chance at a safe and fulfilling life. • A structured adoption scheme enabled numerous birds to be rehomed with responsible, well-informed adopters. Each placement was carefully managed to ensure compatibility and long-term welfare, reducing the likelihood of future surrender or neglect. • Two new aviaries were constructed to provide permanent sanctuary for parrots who could not be rehomed within a domestic setting. These purpose-built environments offer safety, stimulation, and social interaction for birds with complex behavioural or medical needs, ensuring they can live comfortably and securely under the charity's care. • The charity provided ongoing education and support to the public, helping to raise awareness of parrot welfare and responsible ownership. This included guidance on diet, housing, socialisation, and species-specific needs,

		<p>contributing to a broader cultural shift in how companion birds are understood and cared for.</p> <ul style="list-style-type: none"> • Volunteers played a vital role in delivering care, outreach, and operational support. Their involvement not only strengthened the charity's capacity but also fostered community engagement and personal development.
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Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	<p>The trustees are pleased to report that the charity has made strong progress against its stated objectives, as outlined in the governing document. These objectives include the rescue, rehabilitation, and rehoming of parrots; the promotion of parrot welfare; and the education of the public on responsible ownership. Achievements against these objectives include:</p> <ul style="list-style-type: none"> • The successful rescue and rehabilitation of numerous parrots, many of whom arrived in poor condition and were restored to health through expert care and support. • The rehoming of birds through a structured adoption scheme, ensuring placements were made with responsible individuals who had received appropriate guidance and support. • The construction of two new aviaries to provide permanent sanctuary for parrots who could not be rehomed in domestic settings. These aviaries offer enriched, species-appropriate environments that support long-term welfare for birds with complex behavioural or medical needs. • The delivery of public education initiatives, including advice on diet, behaviour, and environmental enrichment, helping to prevent future cases of neglect and abandonment. • The provision of welfare advice and intervention in response to public concerns, demonstrating the charity's active role in safeguarding companion birds beyond its immediate care. <p>These achievements reflect the charity's continued commitment to its mission and its ability to translate objectives into meaningful outcomes that benefit both individual birds and the wider community.</p>
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Performance of fundraising activities against objectives set	Para 1.41	
Investment performance against objectives	Para 1.41	
Other		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	
Amount of reserves held	Para 1.22	
Reasons for holding zero reserves	Para 1.22	
Details of fund materially in deficit	Para 1.24	
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
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Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
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The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Problem Parrots Welfare Organisation
Other name the charity uses	Problem Parrots
Registered charity number	1153724
Charity's principal address	16 Brewers Place Stone Staffordshire ST15 0FJ

Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Michelle Widjaew			
Steven Jones			
Hollie Hubble			

Corporate trustees – names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser Name Address

Name of chief executive or names of senior staff members (Optional information)

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Exemptions from disclosure

Reason for non-disclosure of key personnel details

Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s) S.Jones

Full name(s) Steven jones

Position (eg Secretary, Chair, etc)

Date

7/9/2025



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
Problem Parrots welfare organisation

No (if any)

Receipts and payments accounts

CC16a

For the period
from

Period start date
01/04/2024

To

Period end date
31/03/2025

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Money raised	8,355	-	-	8,355	34,274
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)		-	-	8,355	34,274
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	-	-	-	8,355	34,274
A3 Payments					
Payments out	11,900	-	-	11,900	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total		-	-	11,900	-
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	-	-	-	Cross Add Error	-
Net of receipts/(payments)	-	-	-	#VALUE!	34,274
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	-	-	-	#VALUE!	34,274

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds			-	-
		-	-	-
		-	-	-
	Total cash funds	-	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details			
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
	Mwidjaew	Michelle Widjaew	07/09/2025	