PLYMOUTH HOPE

England & Wales · Charity number 1153472

Details

Status	Registered
Legal form	Other
Registered	2013-08-20
Register	View on the Charity Commission register

Contact

Address	C/o Plymouth Hope Youth Centre 13 Beaumont Road Plymouth PL4 9BA
Phone	07712418206
Email	info@plymouthhope.org.uk
Website	www.plymouthhope.com

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Activities

Objects: THE CHARITY'S OBJECTS ("THE OBJECTS") ARE:(1) TO PROMOTE COMMUNITY PARTICIPATION IN HEALTHY RECREATION BY PROVIDING FACILITIES AND COACHING FOR THE PLAYING OF FOOTBALL.(2) TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY. FOR THE PURPOSE OF THIS CLAUSE "SOCIALLY EXCLUDED" MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF ONE OR MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; YOUTH OR OLD AGE; ILL HEALTH (PHYSICAL OR MENTAL); SUBSTANCE ABUSE OR DEPENDENCY INCLUDING ALCOHOL AND DRUGS; DISCRIMINATION ON THE GROUNDS OF SEX, RACE, DISABILITY, ETHNIC ORIGIN, RELIGION, BELIEF, CREED, SEXUAL ORIENTATION OR GENDER RE-ASSIGNMENT; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; POOR HOUSING (THAT IS HOUSING THAT DOES NOT MEET BASIC HABITABLE STANDARDS; CRIME (EITHER AS A VICTIM OF CRIME OR AS AN OFFENDER REHABILITATING INTO SOCIETY).(3) THE PROMOTION OF RACIAL HARMONY FOR THE PUBLIC BENEFIT BY:(A) PROMOTING KNOWLEDGE AND MUTUAL UNDERSTANDING BETWEEN DIFFERENT RACIAL GROUPS;(B) ADVANCING EDUCATION AND RAISING AWARENESS ABOUT DIFFERENT RACIAL GROUPS TO PROMOTE GOOD RELATIONS BETWEEN PERSONS OF DIFFERENT RACIAL GROUPS;(C) WORKING TOWARDS THE ELIMINATION OF DISCRIMINATION ON THE GROUNDS OF RACE.(4) THE RELIEF OF POVERTY, ADVANCEMENT OF EDUCATION AND THE RELIEF OF SICKNESS AND PRESERVATION OF HEALTH, PRIMARILY BUT NOT EXCLUSIVELY IN SUB-SAHARAN AFRICA, BY THE PROVISION OF GRANTS, ITEMS AND SERVICES TO INDIVIDUALS IN NEED AND/OR CHARITIES, OR OTHER ORGANISATIONS WORKING TO FURTHER SUCH CHARITABLE PURPOSES.

Activities: Our Programmes:- Asylum and Immigration Advice- Children & Young People (Support)- Wellbeing (Play, Sports, Physical & Social Activities; Psychosocial support)- Asylum & Migration (Information, Advice/Advocacy, Guidance)- Advocacy & Campaign (Racial Harmony, Equity & address Inequality)- Integration (Social Integration, Cohesion & Inclusion)- Education, Art & Heritage

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty, Accommodation/housing, Arts/culture/heritage/science, Amateur Sport, Environment/conservation/heritage, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity, Recreation, Other Charitable Purposes
- **Who:** Children/young People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

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Geography

- Bristol City
- Cardiff
- City Of Swansea
- Cornwall
- Devon
- Newport City
- Plymouth City
- Somerset
- Torbay

Finances

Period end	Income	Expenditure	Assets	Employees
2025-02-28	£386,272	£313,532	-	-
2024-02-29	£317,816	£315,091	-	-
2023-02-28	£238,644	£271,070	-	-
2022-02-28	£294,105	£276,333	-	-
2021-02-28	£282,114	£232,554	-	-

Trustees

Name	Role	Appointed
DAVID FEINDOUNO		2013-07-10
Eugene Goumou		2024-12-28
Kandas Dougouno		2013-09-15
LIZA-MARIE BARRY		2013-07-10
Shaina Salan		2023-04-07

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PLYMOUTH HOPE

England & Wales - Charity number 1153472

Accounts

Plymouth Hope

Report and Financial Statements

28 February 2025

Plymouth Hope

Charity_ Number: 1153472

Organigramme. Address & Memberships

Management Committee

- David Feindouno - Founder & Chair (Trustee)
- Liza-Marie Barry - Vice-Chair & Safeguarding Lead (Trustee)
- Akim T Madimba - Treasurer (Trustee)
- Kandas Dougouno - Head of Sports (Trustee)
- Shaina Salan - (Trustee)

Address

- Plymouth Hope
- C/O Youth Centre, 13 Beaumont Road, Plymouth, PL 4 9 B A
- Tel: {+44) 01752 289071
- Tel: {+44) 07715673572 / 07712418206
- E: in[illegible]?@plymouthhope.org.uk
- W:'www.plymouthhope.com

Plymouth Hope Social media pages

- Twitter: https://twitter.com/Plymouthhope
- Facebook: https://facebook.com/plymouthhope
- Linkedin: https://linkedin.com/plymouthhope
- Instragram: https://www.instagram.com/plymouthhopeinternational/

Fundraising

- **Local Giving: https://localgiving.org/charity/plymouthhopefc/**

MembershiP§. *i ,*

Sported. UK; POP Refugee Asylum Seekers Network {Plymouth); National FA Football for Refugees network; Active Devon; Devon FA; POP Ideas Sport network & RAS network {Plymouth); Football Welcome Refugees (Amnesty International); Plymouth Physical Activity Network; Street Football; FARE network; Erasmus members.

Bankers:

Lloyds Bank, 8 Royal Parade, Plymouth, Pll ITX

PLYMOUTH HOPE ANNUAL REPORT

The Trustees present their report and the financial statements of the charity for the year ended 28 February 2025.

Reference and administrative information forms part of this report. The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS102.

Executive Summary by the Chair of Trustees

In the past year, Plymouth Hope has continued to make significant strides towards promoting social inclusion, equity and providing essential support through the provision of information, guidance and advice. Our programmes have reached a wide range of beneficiaries, addressing issues such as racial harmony, education, community participation, and the use of wellbeing, social and physical activities as a tool for social integration, reducing isolation and poverty relief.

Despite facing financial challenges in reduction of income across all our different expected income revenues, we have successfully maintained and even expanded our services. This was made possible through the dedication of our staff, volunteers, find the generous support of our donors and partners.

Our focus on community engagement and feedback has been instrumental in ensuring that our programmes remain relevant and effective. We have also strengthened our partnerships and collaborations, which have been vital in leveraging resources and expertise.

We have continued to have beneficiaries at the centre of our delivery and programmes sustainability. Trustees were pleased to receive some positive recommendations including changes to how we formally call people who received services and support from the work delivered by the charity. We are pleased to implement the recommendations to call all our beneficiaries' members.

Looking ahead, we are committed to addressing the financial challenges and securing sustainable funding to continue our mission. We believe that with continued support and collaboration, we can make an even greater impact in the communities we serve. We are proud to have passed a resolution that gives everyone the same formal entitlements and right as members. This simply means that we are all members (trustees; staff; volunteers and people who receive support).



David Feindouno Chair of Trustees

Structure, Governance and Management

Organisation

Plymouth Hope was registered as a charity on the 16th of August 2013. The charity is controlled by its governing constitution which was last updated in October 2023. Governance of Plymouth Hope is through a Board of Trustees elected by the membership at the AGM. The board has final legal authority and is responsible for overseeing the operation of the entire charity and its activities. All new Trustees take part in a formal induction programme and receive regular training. The Board meets 12 times in a year (once a month). It regularly reviews its structure and the individual and corporate responsibilities of trustees. The board of trustees can set up sub-committees (i.e. to deal with detailed finances, HR, personal issues etc...) but key decisions have to be taken by the full Board and subcommittees have to reference each operating sub-committee. A delegated responsibility policy is in place as well as Terms of Reference and Standing Orders for each operating sub-committee. All new Trustees take part in a formal induction programme and all trustees receive regular training.

Plymouth Hope is structured to effectively promote social inclusion and equity through a well-defined governance and management framework. Here's a summary:

Structure

- Programmes: Plymouth Hope runs various programmes focused on racial harmony, education, community participation, and the use of social and physical activity for social integration and poverty relief.
- Beneficiaries: The organisation serves children, young people, people of a particular ethnic or racial origin, and other defined groups including asylum seekers and refugees.

Governance

- Trustees: The charity is governed by a board of trustees who are responsible for overseeing the organisation's activities and ensuring it adheres to its mission and values.
- P61icies: Plymouth Hope has several policies in place, including bullying and harassment, complaints handling, financial reserves, vulnerable adults, equal opportunities, internal financial controls, risk management, safeguarding, and trustee conflicts of interest.

Management

- Staff and Volunteers: The organisation relies on a dedicated team of staff and volunteers to deliver its programmes and services. We have had another year of tremendous contributions from staff and volunteers.

- Partnerships: Plymouth Hope collaborates with other organisations, government agencies, and private sector entities to leverage resources and expertise.
- Financial Management: Despite facing financial challenges, the organisation continues to operate and deliver its programmes, relying on donations, grants, and volunteer support.

Plymouth Hope's governance and management structure ensures that it remains committed to its mission of promoting social inclusion and equity while addressing the needs of the community it serves.

Objects of the charity

The charity objects are as follows:
3.(1) To promote community participation in healthy recreation by providing facilities and coaching for the playing of sports and physical activity (e.g. football)
3.(2) To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause "socially excluded" means being excluded from society, or parts of society, as a result of one or more of the following factors: Unemployment; financial hardship; youth or old age; **ill** health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed, local orientation or gender reassignment; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitation into society).
3.(3) The promotion of racial harmony for the public benefit by:
3.3(a) promoting knowledge and mutual understanding between different racial groups.
3.3(b) advancing education and raising awareness about different racial groups to promote good relations between persons of different racial groups
3.3(c) working towards the elimination of discrimination on the grounds of race.
3.(4) The relief of poverty, advancement of education and the relief of sickness and preservation of health, primarily in the UK,
We aim to foster better collaborations and partnerships to maximise support provided to asylum seekers and refugees in the city. To Foster partnerships to provide tailored conversation clubs aimed at improving the asylum seekers and refugees' fluency in English to readiness for employment Preserve the dignity of asylum seekers, refugees, and migrants by promoting human rights, seeking their rights and entitlements. Source and provide a permanent space and facilities for our targeted beneficiaries where they feel safe and empowered to be at the heart of services provided to them Improve the provision of information and advice for asylum seekers and other migrants in need of legal advice and legal representation.
Over the last three years and specifically during this reported year, we have increasingly seen a shift in our servicer offer as we adapt to responding to the needs and support

required by beneficiaries. The board has passed a resolution for our charitable aims to be amended with the charity commission.

- To relieve the needs of asylum seekers, refugees and migrants by the provision of information, guidance, advice and support.
- To preserve and protect the physical and mental health of asylum seekers, refugees and migrants and their dependants.
- To advance the education of the public in general about the issues relating to refugees and those seeking asylum and persons with precarious migration status;
- To provide facilities for recreation or other leisure time occupation with the object of improving the conditions of life of those persons who have need of such facilities.
- To advance the education and training of refugees, asylum seekers, migrants and their dependents.

We also introduced some outreach services for those in asylum accommodations unable to engage with services who are at distance from and struggling to access services. Services were delivered by a dedicated staff team, volunteers from the local community and volunteers who were themselves users of Plymouth Hope services. All activities were designed and delivered in line with our three aims and ways of working - Early Identification & Action; Prevention; Intervention.

The main activities delivered were: ,.

- Open access support for asylum seekers and refugees to ensure that they could get the right support.
- The Advice Service has offered support, information and advice to asylum seekers and others with insecure immigration status as well as receiving requests for advice and referrals from other voluntary and statutory sector partners. They have provided a weekly advice drop in and worked on the phone and through face-to-face appointments. The Advice Team supports people to:
  - Understand their immigration status and options for regularising it;
  - Understand and realise their entitlements to accommodation and support.
  - Challenge the provision of inadequate accommodation.
  - Understand what is happening with their asylum claim and correspondence received about it;
  - Find a solicitor or address problems with their solicitor; and
  - Access or deal with problems related to healthcare, education or support from social Services as per queries.
- The Advice team has provided a weekly social drop in
- Hardship: we continued to support asylum seekers and refugees, helping them to meet their basic needs through the distribution of phones, emergency hardship funds and referrals to Red Cross and DCRS;
- Safeguarding: our safeguarding team has provide supported to families, adults and children; making referrals to statutory services and advocating for their needs to be met.

- Asylum Guides: we continued to deliver our Asylum Guides project with a focus on providing support and information via one to one and group sessions settings and also using this as a way of informing people about other services on offer in Plymouth mainly. The project aims to support people to better understand and be better prepared for the asylum process and so has been particularly useful in supporting those who are often fairly new to the UK;
- The Connectivity turned Digital Project works with our members (service users) who are in need of staying connected with families and learn digital skills
- Our Young People's Project works with young people aged 16-25 who are subject to immigration control;
- We have continued to support asylum seekers and refugees to volunteer. We have continued to support service users to speak out about their experiences.

Beneficiaries

Plymouth Hope serves a diverse group of beneficiaries, including:

- Children and Young People: Providing support through education, sports, physical and social activities.
- People of a Particular Ethnic or Racial Origin: Fostering racial harmony and promoting good relations between different racial groups.
- Asylum Seekers and Refugees: Assisting with integration, providing information, advice, and advocacy.
- Other Defined Groups: Addressing the needs of various communities to promote social cohesion and inclusion.

Our programmes aim to create a more inclusive and equitable society by addressing the specific needs for different groups.

Plymouth Hope has a bottom up and beneficiaries centred approach, and we are lucky and proud to have board members and a management with refugees' journeys and migration lived experience and those in front of the host community. Although we aim to focus on reaching out to asylum seekers, refugees, black and ethnic minorities groups, we also reach out to the
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predominantly in Waterfront & Stonehouse; Lipson & Effort; Mutley & Greenbank; East & Cattedown; Devonport & Stock; City Centre; St Judes & Mount Gould); those Cornwall & West Devon migration organisation). We have also continued to have increasing enquiries from across Devon and Cornwall. We have also had a strong participation from other background including the following: Children and young people from the local community Other ethnic Minority (BAME and International students).

Risk Review

We have continued and maintained a systematic process to identify, assess, and manage risks that could impact the organisation's objectives. Here's a summary of the key components and finding during the process:

Risk Identification

- Identify Potential Risks: Recognise potential risks across various facets of the organisation, including financial, operational, strategic, and compliance-related risks.
- Document Risks: we have documented each identified risk to ensure a comprehensive understanding, and these were explained to the delivery team.

Review and Update

- Regular Reviews: we conduct regular risk review meetings to reassess risks and update mitigation strategies as needed.
- Update Risk Register: Document conclusions from risk review meetings and update the risk register with any new risks or changes in existing risks.

By following these steps, the organisation has proactively managed risks and enhance its resilience's against potential challenges.

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error, against the non-compliance with our policies and good practice. The trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. A Risk Register has been established and has been approved by the Board of Trustees. It is kept under regular review by the Board of Trustees and any changes to risk are reviewed at each Trustees meeting. Financial risks associated with reducing income streams from the government and trust funding has led to the development of a 2-year fundraising strategy which plans for and supports the diversification of funding and activities. Where appropriate, systems or procedures have been in place to diminish the risk the charity faces. These procedures are periodically reviewed to ensure they continue to meet the needs of the charity.

Good Practice, volunteer management and safeguarding

Good Practice

Plymouth Hope is committed to promoting social inclusion and equity through various programmes and initiatives. We focused on racial harmony, education, community participation, and using sport as a tool for social integration and poverty relief. Our approach was to create a more inclusive and harmonious society by addressing the specific needs of different communities.

Volunteer Management

Volunteers are the heart and soul of Plymouth Hope. We have continued to rely on a dedicated team of volunteers who bring diverse skills and experiences to the organisation. To become a volunteer, individuals need to fill out an application form, and the organisation ensures that volunteers are matched with roles that suit their skills and interests. Plymouth Hope values the contributions of their volunteers and as such have provided support and training to help them succeed in their roles. We have maintained our standard good practice investing in volunteer's accreditation.

Safeguarding

Plymouth Hope takes safeguarding seriously to ensure the safety and well-being of all beneficiaries and volunteers. Our safeguarding lead, Liza-Mary Barry, who oversees safeguarding policies and procedures, supported by a dedicated welfare officer. The organisation follows strict guidelines to protect vulnerable individuals and ensure a safe environment for everyone involved.

Volunteers continue to be at the heart of our delivery. Volunteers became the link between those needing support and the support available, they played an essential role in ensuring each beneficiary we previously supported was reached and continued to receive regular wellbeing calls. Thank you to our funders, all volunteers' efforts were supported with ongoing training, travel, lunch and other volunteers' expenses were always covered. Our policies were all reviewed in January 2024. Safeguarding adult and children; volunteer mutual agreement; vulnerable adult; data protection; confidentiality; expenses; information sharing; Accident reporting; Anti-Bullying procedures; complaints policy; Information sharing; storing information; Equal opportunities; health & safety policy; retention and storage of information; complaint policy. Volunteers were supported to understand all policies and their implementation.

Partnerships/Networks/Memberships

Plymouth Hope collaborates with various partners to enhance its impact and reach within the community. These partnerships include:

1. Local Organisations: we worked with local charities, community groups, and educational institutions to deliver programmes and services.

2. Government Agencies: we continued to work with all statutory organisations and agencies and locally we are closely working with Plymouth City Council social services; Devon & Cornwall police and other agencies.
3. Asylum and Refugee sector: Partnering with stakeholders within the asylum and refugees' sector to provide comprehensive support for integration and wellbeing.

These partnerships help Plymouth Hope to create a more inclusive and equitable society by addressing the specific needs of different communities and leveraging collective resources and expertise.

We have maintained our partnerships including many organisations across different operational sectors:

Migrant Social Integration; Street Factory; University of Plymouth; British Red Cross; Diversity Business Incubator; Plymouth Community Homes; Students and Refugees Together; Devon & Cornwall Refugee Support; Open Doors International Language School; Plymouth Racial Equality Council, Devon & Cornwall Police, Plymouth City Council Connection teams, Youth Services and Sport Development team; Plymouth Play Association; Dixon Latino Dance; Citizen Advice Bureau; Fostering Plymouth Agency; ClubKombat; Refugee Support Devon;

We continued our membership in different networks including the children and young people network; sport network; Refugees & Asylum Seekers network; the digital inclusion group as continued to play an active role as an active member.

6. Challenges and Sector update

Being firmly rooted in the community and having established ourselves at the heart of stakeholder engagement particularly with children and young people it is important to report on emerging developments that will influence our fifth year and provide a foundation for the continuation of our youth intervention work.

There has been a noticeable increase in the number of children and young people from ethnic minority backgrounds. For instance, the number of school-aged children known to us has doubled in some cases and even tripled in others.

We have also seen a rise in reported cases of domestic violence. Women have specifically

requested access to mediation services, citing a range of issues with their partners, including a lack of mutual understanding and the dominance of cultural and religious attitudes that override personal decision-making. These dynamics are affecting not only the women as mothers, but also their children whose cultural experiences in school and the wider community are distinctly British. In response, we have established a working group to co-produce a mediation service programme as part of our future interventions.

Cultural Misunderstanding: Teachers have continued to request training in culturally responsive practices, which can lead to misinterpretation of behaviour or needs.

Racism and Bias: Children from Black, Asian, and minoritised ethnic communities are increasingly facing stereotyping, exclusion, or discrimination both overt and subtle. This has been occurring a lot at individual level and more recently at institutional, or societal levels. This work is not the focus of our Future Youth programme beyond awareness raising through the Mid-Ground project, so we have established a group to propose a programme.

Isolation: Newly arrived children, particularly those seeking asylum, continue to struggle to integrate due to unfamiliarity with new local areas, limited peer networks, and trauma associated with displacement.

7. Organisation update

Governance and Management: We have continued to uphold good governance and practices and have further strengthened our core programmes. A new trustee has been appointed, bringing with them over 30 years of experience in legal advice and equity-related work. Their expertise has been particularly valuable to the youth programme team.

Growth and Sustainability**:** Over the past four years, we have operated from three permanent venues, supplemented by various satellite delivery sites to support our wide range of projects and activities. Last month, we received positive news regarding our social investment programme, which has been approved to fund the purchase of our own building. This development will be instrumental in upgrading our youth centre and securing long-term sustainability. We have been informed about the board decision to increase our legal advice accreditation from Immigration Advice Authority level 1 to Immigration Advice Authority level 2 which will enable us to provide further support to families and undertake essential advice work for unaccompanied minors who have been struggling due to the shortage of legal advisers in Plymouth.

Finances & Fundraising: The rise in rent and utility costs over the past fifteen months has had a notable impact on our financial projections and overall expenditures. Fundraising activity has been more challenging; hence we are very keen to engage in a formal discussion with the National Lottery about a potential renewal or follow up funding post year 5

Project management and Impact Report: Lloyds Foundation have funded the acquisition of Lamplight which is a new CRM system that we will be using to capture our services and deliveries. Our current CRM system upshot has some benefits however due to the nature of the work that we do it has not allowed us to capture fully all of our data, therefore we have decided to use another platform that will enable us to capture all our data in a better way. This has been possible due to the increased variety of support we have been providing.

Financial Management

Plymouth Hope's financial management involved several key practices to ensure the organisation's sustainability and effective use of resources:

1. Financial Reporting: Plymouth Hope maintains up-to-date financial records and reports, ensuring transparency and accountability. Their financial history shows consistent reporting and adherence to our required regulatory requirements.
2. Internal Financial Controls: The organisation has established internal financial controls to manage funds effectively. This includes policies on financial reserves, risk

management, and safeguarding charity funds. These measures were effectively implemented

3. Government Grants and Contracts: Plymouth Hope has received income from government grants, which have been crucial in supporting their programmes. However, they do not currently receive income from government contracts.
4. Investment and Reserves: The organisation has policies in place for investing charity funds and maintaining financial reserves to ensure long-term sustainability.
5. Budgeting and Planning: Regular budgeting and financial planning are essential to manage resources efficiently and address any financial challenges. This includes identifying potential risks and developing strategies to mitigate them. Trustees have

worked closely with the operational team to ensure budget setting and forecasting are aligned with our policies.

6. Stakeholder Engagement: Engaging with donors, partners, and volunteers is vital for securing funding and support. Plymouth Hope relies on the generosity of donors and the dedication of volunteers to bridge financial gaps. We have continued to share our good practice to build trust with donors.

By adhering to these financial management practices, we have maintained our operations and continue delivering programmes effectively.

Day-to-Day Financial Management is handled by our finance sub-committee who has put guidance in place a trained staff management team on handling petty cash, providing evidence of expenditures, managing individual project budgets. We have operated our finances with the help of a petty cash handler, and we use the Xero accounting software which made our finance team job easier and produced regular reporting of the financial state. The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have had no beneficial interest in the charity.

Monitoring & Evaluation

We continuously monitor and evaluate our work against our charitable objectives, keeping track through a monthly review of our work and impact. To measure success against our objectives, we are monitoring and measuring a number of aspects, including but not limited to: number of reports disseminated and our social media activity including a newsletter. Thanks to the reporting tool UPSHOT funded by the Rank Foundation, we have continued to utilise it to record each and every activity and action we deliver. In addition to this, we have maintained our approach to remain a need led organisation and as such our focus on organising focus groups regrouping beneficiaries and volunteers was excelled, for example we run few sessions online where asylum seekers in different accommodations were able to take part and tell us about the connectivity project and raise any difficulties.

Our year in number

Plymouth Hope

Activity	Number of sessions	Total number of attendance	Average attendance Per Session
After school & youth club (homework support; Art & Music; Digital learning)	64	348	6
Mid Ground (in Schools)	10	270	27
Youth Assessment	91	91	1
Fit and fed	22	356	43
PH Youth Summer take over	3	31	11
Youth sports	99	1431	65
Youth Gym	26	182	7
Under 11's 25/26	13	126	10
Water sports	7	42	11
Women's coffee morning	45	358	8
Women's swimming	12	120	10
Women's Cycling	6	43	8
Friday social	27	1,465	68
Families house visit	36	61	4
Youth Outreach	14	32	4
School Engagement & Outreach	12		10
Legal advice work (triage; UASC advice sought by family hubs)	201		

- We supported 102 new children and young people and a total of 312 children and young people across all programmes
- 185 Supported through asylum guide
  177 referrals made for asylum and immigration legal advice 216 calls with legal advice related queries
- We distributed 62 smartphones and 715 pre-loaded sim cards

Plymouth Hope

Over 6800 hours of physical activities attended by over 165 children and young people Over 4700 hours of physical activities attended by adults

- Over 280 hours of wellbeing sessions for women only

Over £6,000 offered on travel support to attend activities

36 Feedback sessions were held Over
130 of training to volunteers
78 parents received introduction to the UK educational system
Over £1400 in school uniform and essential school clothing was distributed
Over £6700 cultural food and halal food was purchases as essential for mothers and children and distributed in 42 households
Over 266 home outreach visits calls were completed We

received the following feedback:

- 78% of people were satisfied with the service they received
- 92% people said Plymouth Hope helped their effective integration in the city

84% of volunteers report feeling confident and effective in their role at all times
74% said they felt welcomed and treated with total dignity

The Digital Hub

The Digital Hub is a community resource centre dedicated to providing essential digital services and support to individuals in need. It serves as a welcoming space where people can access technology, enhance their skills, and receive assistance with various tasks.

Plymouth Hope's Digital Hub Programme aims to provide access to technology and digital skills for individuals who need it. Here are some key components of the programme that was implemented during the year:

1. Computer Access: The Digital Hub offered access to computers for those who need to work on digital tasks (self-help), such as job applications, online learning, and communication.
2. Courses and Learning: The programme provides educational resources, training platforms and courses to help participants improve their digital skills and knowledge.
3. Support for Asylum Seekers and Refugees: The Digital Hub supports asylum seekers and refugees by offering guidance on legal procedures, access to essential services, and community integration. Our focus has been to empower each individual to access service directly by doing simple search and make enquiries directly.
4. Community Engagement: The programme engages with local communities to understand their specific needs and tailor digital services accordingly.

The Digital Hub Programme is part of Plymouth Hope's broader mission to promote social inclusion and equity by ensuring that everyone has the opportunity to be digitally literate and to participate fully in the digital world.

Asylum Guide

Plymouth Hope's Asylum Guide Programme offers personalised support to asylum seekers, helping them navigate the complexities of the asylum process and integrate into the community and provide basic legal advice and referrals to other migrants. Here are some key aspects of the work that was delivered:

1. Comprehensive Resource: The Asylum Guide is a comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process.
2. Personalised Support: The programme offered personalised support, including detailed guidance on legal procedures, access to essential services, and community integration.

Most of our work focused on empowering asylum seekers with the knowledge and resources they need to build a secure and stable future.

The Asylum Guide is a comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process, helping individuals navigate the complexities of their new environment.

Asylum Guide Programme offered personalised support to asylum seekers, including detailed guidance on legal procedures, access to essential services, and community integration. This programme aims to empower asylum seekers with the knowledge and resources they need to build a secure and stable future about 226 people were seen last year.

Asylum guide beneficiaries' wellbeing. Thank you to Tudor Trust who have funded an expansion of the programme, the second element is to ensure that each individual receiving asylum guide information and guidance has the opportunity to engage in our wellbeing programme, these are sports, physical & social activities as well as psychosocial support.

Asylum guide volunteering is aimed at facilitating the placement of asylum seekers in various volunteering opportunities and where possible they can be introduced to a befriender, someone willing to support their integration in the new community. During this year we completed seven training sessions with newly arrived asylum seekers to enable their placement with other organisations including with us.

The plan for the following year will be to train staff and volunteers so at least two or three are able to take the OISC level 1 exam which will enable us to have qualified people on the ground providing not only information sessions but some advice to the best of our abilities. This will complement the asylum guide programme currently being delivered.

Plymouth Hope Festival 2024

Plymouth Hope

The Plymouth Hope Festival 2024 was held on June 16, 2024, and it was a vibrant celebration of cultural diversity and community cohesion. The festival featured a wide range of activities, including:

- Art and Culture Exhibits: Showcasing the rich tapestry of different cultures through various art forms.
- Live Music: Performances by bands from across the UK, adding to the festive atmosphere.
- Food from Around the World: A culinary journey with diverse food options representing different cultures.
- Children's Activities: Face painting, bouncy castles, and other fun activities for kids.
- Football Tournament: A football tournament that brought people together through the sport.

The festival aimed to foster community cohesion, celebrate cultural diversity, and highlight the contributions of refugees to the UK. It was a great event for the whole family to enjoy and brought together communities from across the South West.

Plymouth Hope

The PLYM HOPE FESTIVAL continues to be the largest multicultural festival and event in the city. It has also maintained its status of officially launching Refugee Week for the city, bringing together different organisations and community groups. The festival was held at Brickfield Sport Centre and we had over 60 teams taking part in the tournament (Adult and Youth). We had all of our partners taking part and promoting their work to the wider public and we had an attendance of over one thousand local families joining the festivities as well as our participants.

Future Youth Programme

The Future Youth Programme is a community-led initiative designed to empower children and young people from diverse and often marginalised backgrounds across Plymouth. Now in its fourth year, the programme has demonstrated sustained impact through inclusive engagement, capacity-building, and culturally responsive support.

The Future Youth Programme has been funded for five years by the National lottery Community fund. It is a dynamic, trauma-informed initiative that empowers primarily children and young people from refugee, asylum-seeking, and Global Majority communities to thrive through holistic wellbeing, leadership development, and inclusive education. Co-designed with youth voices and rooted in cultural sensitivity, the programme addresses systemic barriers and fosters resilience, accessibility to services.

Young people from marginalised backgrounds often face intersecting challenges educational exclusion, mental health stigma, racialised trauma, and limited access to safe, affirming spaces. These factors contribute to disengagement, poor wellbeing outcomes, and reduced life opportunities.

Our Response

The programme aims to foster resilience, leadership, and social inclusion among young people particularly those from ethnic minority and asylum-seeking communities by providing safe spaces, structured activities, and pathways to personal development with the key aim to improve their educational performance.

Future Youth offer a cross-curricular, preventative model that integrates:

- Safe listening spaces and peer-led support groups
- Creative arts, sports, and storytelling for emotional expression
- Mentorship and leadership pathways to amplify youth agency
- Tailored safeguarding and referral systems aligned with statutory guidance
- Wellbeing as a medium to engage, build trust and maintain a healthy lifestyle

Impact Goals

- Set to engage 120 plus young people annually across schools, community hubs, grassroots communities, front line agencies and individuals themselves, we have doubled this target.
- Improve emotional wellbeing, confidence, and social connectedness
- Reduce school exclusions and crisis service referrals
- Build a replicable framework for inclusive youth development

Strategic Alignment

Our programme complements existing services provided by other local services by filling some gaps through our community-led delivery and cultural awareness raising. We ensure that our deliveries are need-led in order for our services to be tailored to our participants' needs.

Asylum and Immigration Support

- Asylum Guide: A comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process, helping individuals navigate the complexities of their new environment.
- Advice Centre: Plymouth Hope operates an Advice Centre with an open-door policy for quick enquiries. They offer dedicated drop-in sessions and telephone support to provide appropriate guidance.

Southwest Immigration Alliance: Plymouth Hope is part of the Southwest Immigration Alliance, a project funded by the Justice Together Initiative (JTI) to enhance access to immigration advice in the Southwest of England.

OISC Registration: Plymouth Hope is authorised by the Office of the Immigration Services Commissioner (OISC) to give Asylum and Protection Advice at OISC Level 1.

Cultural Awareness and Integration

- Cultural Celebrations: Educating about diverse cultural traditions and fostering understanding and appreciation of different cultural heritages.
- Global Majority People: Highlighting the histories, contributions, and experiences of Global Majority People to promote awareness and inclusivity.

Health and Wellbeing

- Health Advice: Offering guidance on physical fitness, mental health, and nutrition to empower individuals to lead healthier lifestyles.
- Social Activities: Organising events and recreational activities to build a sense of community and enhance social well-being.

Plymouth Hope aims to create a supportive environment that promotes overall health, wellness, and social cohesion.

Wellbeing & Sports, Art & Music; Play Therapy Activities Education & Learning: Transferable and Life Skills UASC Advocacy support Mentoring Progress on outcomes.

We have continued to focus on empowering all project participants and we are on point with achieving the expected outcomes below:

reduced poverty prevents poverty improved lives address inequality improved mental wellbeing: improved physical wellbeing: a safe space & environment to aspire reduced isolation improved confidence build up removed barriers increased access to opportunities produced positive change

Wellbeing & Connect programme (Active Communities)

Wellbeing Programme

1. Sport and Physical Activity: we offered a diverse range of sports and physical activities to encourage active lifestyles and improve physical health. Programmes include regular exercise sessions, team sports, and fitness workshops.
2. Social Activities: we have organised events, group outings, and recreational activities to build a sense of community and enhance social well-being.
3. Healthy Eating: we promoted healthy eating habits by providing access to nutritious meals and organising bi-weekly "Social Friday" events with fresh, healthy meals for families.
4. Psychosocial Support: we made referrals to counselling, support groups, and stress management workshops to enhance mental health and emotional well-being.

Connect Programme

1. Heritage and Cultural Awareness: we continued to create a common platform to raise awareness, connect, and celebrate cultures, traditions, and identities of both arriving and host communities.
2. Community Engagement: our strengths lie in how well we have continued to be rooted at grassroots level with local communities to understand their needs and together propose solutions on how to resolve those needs.

These programmes aim to create a supportive environment that promotes overall health, wellness, and social cohesion.

Youth Social Action

Plymouth Hope's Youth Social Action Programme is designed to empower young people to take an active role in their communities and address social issues that matter to them. Here are some key components of the programme:

1. Volunteer Opportunities: Organising various volunteer opportunities for young people to engage in community service and social action projects.
2. Leadership Training: Providing leadership training to help young people develop the skills and confidence to lead social action initiatives.
3. Community Projects: we facilitated community projects that highlight the importance of youth voices in advocacy and social justice.

4. #!Will Campaign: we made a local participation effective in the national #!Will Campaign, which promotes social action among young people and encourages them to lead change in their communities.

The programme aims to inspire the next generation of leaders to champion equity and inclusivity by actively involving them in social action and advocacy efforts.

The group of young people continued to thrive to see change and improvement in their local community (Plymouth). One of the main places that they want to make a change and impact is within schools. During the campaign They have led on an Anti-Racism, Anti-Bullying and Anti-Discrimination campaign giving them the opportunity to create a range of materials campaigns, such as poems, song lyrics and report boxes that they want to see and be placed in schools, parks and around Plymouth where young people can seek help and advice when they have been a victim of such things. They have also come up with solutions for barriers, such as young people having concerns about "snitching" so they have come up with anonymous reporting boxes, a helpline to be put in place and for teachers to have training and attend workshop to support their methods of dealing with incidents.

The project objectives

Having worked with the young people on the #!WILL CHARTER during the campaign, they are planning to visit their local public figures including the local MP and have their voices heard on how these issues have such a negative impact on children and young people and how it can have a long-life effect. This charter will enable them to suggest how it can be implemented and prevented in our local community, thus making Plymouth a safer place for young people to grow and develop into our next generation. They would also like to ensure that the next generation of children and young people know where and who to go to seek advice and help as they feel that schools often don't have the proper resources or knowledge on how to spot racism, discrimination and bullying and how it is quickly and easily dismissed. Having different stakeholders signing up to the charter including schools will also help and support children, young people and their teachers to deal with arising issues.

Annual Financial Review

We have continued to raise money through our three main core fundraising strategy.

Grants Fundraising {Sponsorship of specific project; Donations) and Voluntary contributions and donations from individuals. We benefited from the following funders and Donations:

Justice Together Initiatives
BBC Children in Need (youth programme)
The Rank Foundation
The People Health Trust (Connect & Wellbeing)
The National Lottery Community Fund (FutureYouth)
Comic Relief & Refugee Action
Tudor Trust

Plymouth Hope

The Plymouth City Council Grant
Government contract

Financial Report

We have received a total amount of income **£386,272.00** and our total expenditure were **£313,532.00** Donations and funds were secured toward all expenditures, so despite delays in some payments, our finances have remained unaffected.
Our accounts were prepared, reviewed and approved by the board with enough time to allow full examination before submission to the charity commission.

Independent examiners

Charity Accountants were re-appointed as independent examiners to the charitable during the year and have expressed their willingness to continue in that capacity

Reserve policy

The reserves policy is reviewed at least every two years. This year the policy was to hold a financial reserve equivalent to 3 months operating costs. This level of reserve was set as it was deemed both reasonably achievable and to be of a sufficient level to ensure continuing operation of the charity, in light of the charity holding a number of multi-year grants. Through regular monitoring of the cashflow, trustees agreed that up to 3 months running cost was sufficient as reserve so that it is at a level to allow us run for a minimum period of three months. The current reserves in general fund are below this level.

Public benefit

Reserves policy The Trustees have complied with their duty under the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission.

PLYMOUTH HOPE

Charity No. 1153472

PLYMOUTH HOPE

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 28 FEBRUARY 2025

CHARLES OSEI, BSc, MSc, FCIE, MCIPP, AFA, ATA

CHARITY INDEPENDENT EXAMINER / ACCOUNTANT

FLAT 3, 11 ROCHDALE WAY

LONDON

SE8 4LY

PLYMOUTH HOPE

Registered Charity No. 1153472

FINANCIAL ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2025

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3	Balance Sheet
4	Statements of Financial Activities
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PLYMOUTH HOPE

Registered Charity No. 1153472

ORGANISATIONAL PROFILE
FOR THE YEAR ENDED 28 FEBRUARY 2025

Trustees

David Feindouno	Chair
Liza-Marie Barry	Vice-Chair
Akim T Madimba	Treasurer
Kandas Dougouno	Head of Sports
Shaina Salan	Member

Registered office:
Plymouth Hope
C/O The Plot
80-84 Union Street
Plymouth
PL1 3EZ

Bankers:
Lloyds Bank
8 Royal Parade
Plymouth
PL1 1TX

Independent Examiner:
Charles Osei, BSc (Hons), MSc, FCIE, AFA, ATA, MIPA, MCIPP
Flat 3
11 Rochdale Way Deptford
London SE8 4LY

Approved by order of the board of trustees on 19th December 2025 and signed on its behalf by:

…….
David Feindouno
Chair

Registered Charity No. 1153472

Independent Examiner's report on the financial statements
To the trustees of Plymouth Hope

I report on the financial statements for the year ended 28 February 2025, set out on pages 3 - 11.

This report is made solely to the Trustees of Plymouth Hope, as a body, in accordance with regulations made under section 145 of the Charities Act 2011 and Charity SORP (frsse). My work has been undertaken so that I might state to the Trustees matters I am required to state to them in an independent Examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept responsibility to anyone other than the charity and charity's trustees for my independent examination work, for this report, or for the statement I have given below.

Respective responsibilities of Trustees and independent examiner

As Charity trustees for the purposes of charity law, are responsible for the preparation of the financial statements. The Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to an audit under company law and is eligible for independent examination, it is my responsibility to:

a) examine the accounts under section 145 of the 2011 Act;

b) follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and

c) state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity, and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a “true and fair view” and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements

a) to keep accounting records in accordance with Section 130 of the Charities Act; and

b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Charities Act

have not been met; or

2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Charles Osei, BSc (Hons), MSc, AFA, ATA, FCIE, MIPA, MCIPP 12/23/2025
Flat 3, 11 Rochdale Way, Deptford London SE8 4LY Date

PLYMOUTH HOPE

Registered Charity No. 1153472

BALANCE SHEET
AS AT 28 FEBRUARY 2025

	Notes	2024/2025	2023/2024
		£	£
Fixed Assets			
Tangible Assets	2	45,287	48,802
Investments			
Current Assets			
Debtors		-	-
Cash at bank and in hand	3	105,514	21,066
Total Assets		150,801	69,868
Creditors:		(8,192)	0
Net Assets/Liabilities		142,609	69,868
Reserves			
General Funds		136,195	1,959
Restricted Funds		6,414	67,910
Total Funds		142,609	**69,868**

Approved by the Board of Trustees on 19th December 2025.

and signed on their behalf by:

……..
David Feindouno
Chair - Trustee

PLYMOUTH HOPE

Registered Charity No. **1153472**

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 28 FEBRUARY 2025

	Notes	Unrestricted Funds £	Restricted Funds £	2024/25 Total Funds £	2023/24 Total Funds £
Resources Arising					
Income from Charitable Activities	4	189,941	176,229	366,170	317,816
Assets and Investment sales		19,974	-	19,974	-
Interest		-	128	128	-
Total Income		209,915	176,357	386,272	317,816
Direct Charitable Expenditure	5	75,679	237,853	313,532	317,267
Total Expenditure		75,679	237,853	313,532	317,267
Resources retained for further use		134,236	(61,496)	72,740	550
Transfer between Funds				-	-
Net Movement in Funds					
Reconciliations of Funds					
Brought forward 3/1/2024		1,959	67,910	69,869	69,319
Carried forward 2/28/2025		**136,195**	**6,414**	**142,609**	**69,869**

PLYMOUTH HOPE

Registered Charity No. 1153472

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2025

1. Accounting Policies

Basis of Preparation.

These accounts have been prepared on an accrual basis and include income and expenditure as they are earned or incurred, rather than as cash received or paid. Reference to the "Charities SORP" refers to the Charites SORP (FRS 102): Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland. 2nd edition effective 1 January 2019.

1a. Income

All income is recgnised once the Charity has entitllement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not explended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

1b. Expenditure

Expenditure is recognised once there is a legal or consrtructive obligation to transfer ecenomic benefit to a third party, it is possible that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1c. Government grants

Government grants are credited to the Statement of financial activities as the related expenditure is incurred.

1d. Fund accounting

Unrestricted Funds are receivable or generated for the objects of the charity without further specified purpose and are available as general funds.
Restricted Funds are subjected to restrictions on their expenditure imposed by the donor.
Designated Funds are unrestricted funds but earmarked by the trustees for particular purposes.

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2025

1e. Taxation

The Charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of trhe Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the Charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the exztent that such income or gains are applied exclusively to charitable purposes.

1f. Debtors

Trade and other debtors are rcognised at the settlement amount. Prepayments are valued at amount prepaid.

1g. Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short matuity of three months or less from the date of acquisition or openinig of the deposit or similar account.

1h. Liabilities and provisions

Liabilities are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

1i. Financial Instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the excception of bank loans which are susequently measured at amortised cost using the effective interest method.

1j. Critical accounting estimates and areas of judgement

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Charity does not currently have any significant accounting estimates or areas of judgement.

1k. Tangible Fixed Assets

Tangible Fixed Assets include the Office and IT equipments purchased as well as refurbishment of new Office purchase.

Depreciation is provided at the following annual rate in order to write off the assets over estimated useful life.

Office and IT Equipments - straight line over five years
Refurbishment of new Office - straight line over twenty-five years

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2025

2. Tangible Assets	New Office Refurbishment	Office Equipment and IT	Total
	£	**£**	**£**
Cost			
As at February 2024	47,590	22,552	70,142
Additions	2,149	1,046	3,195
As at February 2025	49,739	23,598	73,337
Depreciation			
As at February 2024	6,232	15,108	21,340
Provided during the period	1,990	4,720	6,710
As at February 2025	8,222	19,828	28,050
Net Book Value			
As at February 2025			45,287
As at February 2024			48,802

3 Cash at Bank and in Hand	**Unrestricted Funds 2025**	**Restricted Funds 2025**	**Total Funds 2024/25**	**2023/24**
	£	**£**	**£**	£
Cash at Bank	0	98,675	98,675	19,290
Petty Cash	6,839	0	6,839	1,776
	6,839	98,675	105,514	21,066

4 Incoming Resources	**2025 Unrestricted**	**2025 Restricted**	**2025 Total**	2024 Total
	£	**£**	**£**	£
Justice together initiative Grant	-	20,000	20,000	26,833
BBC Grant	-	5,997	5,997	54,003
City Council Grant	-	-	-	2,480
City Council Contract	-	-	-	15,000
Donation	8,915	-	8,915	12,148
Grant Devonnradcliff		1,370	1,370	1,500
Investment Grant	-	-	-	10,000
Grant for Education	-	-	-	5,000
Bristol Law Centre Grant	-	9,600	9,600	-
Community Grant	-	1,000	1,000	-
Contract	172,690	-	172,690	-
National Lottery Grant	-	105,262	105,262	81,937
Peoples Health Trust Grant	-	-	-	23,944
Rank Foundation Grant	-	-	-	45,075
Refugee Action Grants	-	-	-	9,896
Refund Contract	336	-	336	-
Subscription Income	8,000	-	8,000	-
Tudor Trust Grant		33,000	33,000	30,000
Total	**189,941**	**176,229**	**366,170**	317,816

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2025

5 Resources Expended	2025 Unrestricted £	2025 Restricted £	2025 Total £	2024 Total £
Events, Festivals and Socials	-	18,405	18,405	28,145
Insurance	-	1,607	1,607	2,224
IT, Printing, stationery & general	-	711	711	2,208
Consultancy and Professional fees	4,443	8,150	12,593	5,939
Publicity & promotion	-	3,063	3,063	4,005
Rent & Venue Hire	27,144	3,620	30,764	25,611
Sports Equipment and expenses	-	1,690	1,690	4,266
Staff cost and training	12,965	139,282	152,247	145,707
Telephone	-	4,759	4,759	8,602
Travel -Fuel Expenses & staff mileage reimbursements	4,027	16,072	20,099	13,221
Uniform, Recruitment & other staff cost	-	5,624	5,624	6,682
PAYE/NIC	-	-	-	16,242
Office material & maintenance expense	15	4,445	4,460	6,540
Other Expenses	27,085	13,501	40,586	42,016
Depreciation	-	6,710	6,710	5,860
Loan repaid	-	10,214	10,214	-
Totals	**75,679**	**237,853**	**313,532**	**317,267**

Particular	28 February 2025		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
Receipts			
1) Grants and donations			
BBC Grant	-	5,997	5,997
Community Grant	-	1,000	1,000
Grant Devonradcliff	-	1,370	1,370
Donation and festical	8,915	-	8,915
National Lottery Grant	-	105,262	105,262
Justice together Grant	-	20,000	20,000
BRISTOL LAW CENTRE GRANT	-	9,600	9,600
Refund Contract	336	-	336
Subscription Income	8,000	-	8,000
contract	172,690	-	172,690
Tudor Trust Grant	-	33,000	33,000
	189,941	**176,229**	**366,170**
2) Other Income			
Interest	-	128	128
	-	**128**	**128**
Payments			
3) Events, Festivals and Socials			
Event Expense	-	14,029	14,029
Festival Expense	-	4,376	4,376
	-	**18,405**	**18,405**
4) Insurance			
Insurance Expense	-	1,607	1,607
	-	**1,607**	**1,607**
5) IT, Printing, stationery & general			
Stationery Expense	-	711	711
	-	**711**	**711**
6) Consultancy and Professional fees			
Consultancy Charges	-	8,150	8,150
Legal Expense	4,443		4,443
	4,443	**8,150**	**12,593**
7) Publicity & promotion			
Advertisement Expense	-	3,063	3,063
	-	**3,063**	**3,063**

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Particular	28 February 2025		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
8) Rent & Venue Hire			
Office Rent	11,266		11,266
Venue hire charges	-	3,364	3,364
Rent Expense	15,877		15,877
Accomodation expense	-	256	256
	27,144	**3,620**	**30,764**
9) Sports Equipment and expenses			
Equipment expense		584	584
Sport Equipment	-	1,105	1,105
	-	**1,690**	**1,690**
10) Staff cost and training			
Food Distribution Expense	-	281	281
Salary expense		5,400	5,400
Staff welfare expense	-	782	782
Petty expenses	-	40	40
Refreshment expenses	8	-	8
Reimbursement Food Expense	12,958	-	12,958
Worker Salary	-	112,478	112,478
Training Expense	-	19,705	19,705
Volunteers Lunch	-	23	23
capital cost	-	572	572
	12,965	**139,282**	**152,247**
11) Telephone Internet			
Broadband and Telephone Expens	-	1,701	1,701
Communication Expense	-	3,058	3,058
	-	**4,759**	**4,759**
12) Travel			
Car hire expense	-	(500)	(500)
Fuel Expense	-	2,353	2,353
Volanteers Traveling expense	-	12,571	12,571
Parking charges	-	1,649	1,649
Reimbursement Travel Expense	3,806	-	3,806
Transportation expense	14	-	14
Travel Expense	207	-	207
	4,027	**16,072**	**20,100**
13) Uniform, Recruitment & other staff cost			
Membership Expense	-	3,013	3,013
Uniform expenses	-	2,611	2,611
	-	**5,624**	**5,624**

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Particular	28 February 2025		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
14) Office material & maintenance expense			
Electricity Expense	-	2,702	2,702
Interest Paid	-	570	570
Repair and Maintenance Expense	-	1,173	1,173
Website Expense	15	-	15
	15	**4,445**	**4,459**
15) Other Expenses			
Bank Charges		269	269
Pension Expense	-	1,270	1,270
Subscription Expense	12,004		12,004
Administration Expense	4,350		4,350
Tax Charges	-	7,822	7,822
Local taxes	-	1,115	1,115
Cleaning Fees	-	354	354
Social expenses	-	464	464
Verification charges	-	1,542	1,542
Office Expense	3,676		3,676
Miscellenous	-	695	695
Accountancy fees	7,055		7,055
DEPRECIATION	-	-	-
Donation Expense		(30)	(30)
	27,085	**13,501**	**40,586**
Assets and investment purchase			
16) Office equipment and IT equipment			
Office Equipment	-	525	525
Mobile Phone	-	521	521
	-	**1,046**	**1,046**
17) New office refurbishment			
Furniture	-	1,011	1,011
Equipment		1,138	1,138
	-	**2,149**	**2,149**

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Plymounth Hope
Receipt and Payment accounts
For the year ended 28 February 2025

Particular	Note	2025 Unrestricted Funds	2025 Restriced Funds	2025 Total Funds	2024 Unrestricted Funds	2024 Restriced Funds	2024 Total Funds
		£	£	£	£	£	£
Receipts							
Grants and donations	1	189,941	176,229	366,170	29,628	288,188	317,816
Other	2	-	128	128	-	590	590
Sub Total		**189,941**	**176,357**	**366,298**	**29,628**	**288,778**	**318,406**
Assets and Investment sales							
Insurance money received from asset		19,974	-	19,974	-	-	-
Sub Total		**19,974**	**-**	**19,974**	**-**	**-**	**-**
Totel Receipts		**209,915**	**176,357**	**386,272**	**29,628**	**288,778**	**318,406**
Payments							
Events, Festivals and Socials	3	-	18,405	18,405	-	28,145	28,145
Insurance	4	-	1,607	1,607	-	2,224	2,224
IT, Printing, stationery & general	5	-	711	711	-	2,208	2,208
Consultancy and Professional fees	6	12,593	0	12,593	-	5,939	5,939
Publicity & promotion	7	-	3,063	3,063	-	4,005	4,005
Rent & Venue Hire	8	25,000	5,764	30,764	-	25,611	25,611
Sports Equipment and expenses	9	-	1,690	1,690	-	4,266	4,266
Staff cost and training	10	12,965	139,282	152,247	21,063	124,644	145,707
Telephone	11	-	4,759	4,759	-	8,602	8,602
Travel	12	4,027	16,072	20,100	2,861	8,006	10,867
Uniform, Recruitment & other staff cost	13	-	5,624	5,624	-	6,682	6,682
Office material & maintenance expense	14	15	4,445	4,459	1,967	4,573	6,540
Other Expenses	15	25,500	15,086	40,586	-	43,739	43,190
Sub Total		**80,100**	**216,508**	**296,607**	**25,891**	**268,643**	**293,985**
Assets and investment purchase							
Office equipment and IT equipment	16	-	1,046	1,046	-	2,196	2,196
New office refurbishment	17	-	2,149	2,149	-	2,869	2,869
Loan repaid		-	10,214	10,214	-	12,553	12,779
Funds held in trust paid		-	-	-	-	-	-
VAT Paid		-			-	(4,601)	(4,601)
Sub Total		**-**	**13,409**	**13,409**	**-**	**13,017**	**13,242**
							-
Total payments		**80,100**	**229,916**	**310,016**	**25,891**	**281,659**	**307,227**
Net of receipts/(payments}		129,815	(53,559)	76,256	3,737	7,668	11,405
Transfer between funds		-	-	-	-	-	-
Cash funds last year end		(3,546)	32,805	29,258	(7,283)	25,136	17,854
Cash funds this year end		**126,269**	**(20,755)**	**105,514**	**(3,546)**	**32,805**	**29,258**

This section do not form part of the Accounts

PLYMOUTH HOPE

England & Wales - Charity number 1153472

Accounts

Plymouth Hope

Report and Financial Statements

29 February 2024

Plymouth Hope

Report of the Trustees - For the year ended 29 February 2024

Plymouth Hope

Charity Number: 1153472

Organigramme, Address & Memberships

Management Committee

- David Feindouno – Founder & Chair (Trustee)
- Liza-Marie Barry – Vice-Chair & Safeguarding Lead (Trustee)
- Akim T Madimba – Treasurer (Trustee)
- Kandas Dougouno – Head of Sports (Trustee)
- Shaina Salan – (Trustee)

Address

- Plymouth Hope
- C/O The Plot, 80-84 Union Street
  Plymouth, PL1 3EZ
- Tel: (+44) 01752 289071
- Tel: (+44) 07715673572 / 07712418206
- E: info@plymouthhope.org.uk
- W: www.plymouthhope.com

Plymouth Hope Social media pages

- Twitter: https://twitter.com/Plymouthhope
- Facebook: https://facebook.com/plymouthhope
- Linkedin: https://linkedin.com/plymouthhope
- Instragram: https://www.instagram.com/plymouthhopeinternational/

Fundraising page

- **Local Giving: https://localgiving.org/charity/plymouthhopefc/**

Memberships

Sported. UK; POP Refugee Asylum Seekers Network (Plymouth); National FA Football for Refugees network; Active Devon; Devon FA; POP Ideas Sport network & RAS network (Plymouth); Football Welcome Refugees (Amnesty International); Plymouth Physical Activity Network; Street Football; FARE network; Erasmus members.

Bankers:

Lloyds Bank, 8 Royal Parade, Plymouth, PL1 1TX

Report of the Trustees - For the year ended 29 February 2024

PLYMOUTH HOPE ANNUAL REPORT

The Trustees present their report and the financial statements of the charity for the year ended 28 February 2024.

Reference and administrative information forms part of this report. The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS102.

Executive Summary by the Chair of Trustees

In the past year, Plymouth Hope has continued to make significant strides towards promoting social inclusion, equity and providing essential support through the provision of information, guidance and advice. Our programmes have reached a wide range of beneficiaries, addressing issues such as racial harmony, education, community participation, and the use of wellbeing, social and physical activities as a tool for social integration, reducing isolation and poverty relief.

Despite facing financial challenges in reduction of income across all our different expected income revenues, we have successfully maintained and even expanded our services. This was made possible through the dedication of our staff, volunteers, and the generous support of our donors and partners.

Our focus on community engagement and feedback has been instrumental in ensuring that our programmes remain relevant and effective. We have also strengthened our partnerships and collaborations, which have been vital in leveraging resources and expertise.

We have continued to have beneficiaries at the centre of our delivery and programmes sustainability. Trustees were pleased to receive some positive recommendations including changes to how we formally call people who received services and support from the work delivered by the charity. We are pleased to implement the recommendations to call all our beneficiaries members.

Looking ahead, we are committed to addressing the financial challenges and securing sustainable funding to continue our mission. We believe that with continued support and collaboration, we can make an even greater impact in the communities we serve. We are proud to have passed a resolution that gives everyone the same formal entitlements and right as members. This simply means that we are all members (trustees; staff; volunteers and people who receive support).



David Feindouno
Chair of Trustees

Report of the Trustees - For the year ended 29 February 2024

Structure, Governance and Management

Organisation

Plymouth Hope was registered as a charity on the 16th of August 2013. The charity is controlled by its governing constitution which was last updated in October 2023. Governance of Plymouth Hope is through a Board of Trustees elected by the membership at the AGM. The board has final legal authority and is responsible for overseeing the operation of the entire charity and its activities. All new Trustees take part in a formal induction programme and receive regular training. The Board meets 12 times in a year (once a month). It regularly reviews its structure and the individual and corporate responsibilities of trustees. The board of trustees can set up sub-committees (i.e. to deal with detailed finances , HR, personal issues etc...) but key decisions have to be taken by the full Board and subcommittees have to reference each operating sub-committee. A delegated responsibility policy is in place as well as Terms of Reference and Standing Orders for each operating sub-committee. All new Trustees take part in a formal induction programme and all trustees receive regular training.

Plymouth Hope is structured to effectively promote social inclusion and equity through a well-defined governance and management framework. Here's a summary:

Structure

- Programmes: Plymouth Hope runs various programmes focused on racial harmony, education, community participation, and the use of social and physical activity for social integration and poverty relief.
- Beneficiaries: The organisation serves children, young people, people of a particular ethnic or racial origin, and other defined groups including asylum seekers and refugees.

Governance

- Trustees: The charity is governed by a board of trustees who are responsible for overseeing the organisation's activities and ensuring it adheres to its mission and values.
- Policies: Plymouth Hope has several policies in place, including bullying and harassment, complaints handling, financial reserves, vulnerable adults, equal opportunities, internal financial controls, risk management, safeguarding, and trustee conflicts of interest.

Management

- Staff and Volunteers: The organisation relies on a dedicated team of staff and volunteers to deliver its programmes and services. We have had another year of tremendous contributions from staff and volunteers.

- Partnerships: Plymouth Hope collaborates with other organisations, government agencies, and private sector entities to leverage resources and expertise.
- Financial Management: Despite facing financial challenges, the organisation continues to operate and deliver its programmes, relying on donations, grants, and volunteer support.

Plymouth Hope's governance and management structure ensures that it remains committed to its mission of promoting social inclusion and equity while addressing the needs of the community it serves.

Objects of the charity

The charity objects are as follows:
3.(1) To promote community participation in healthy recreation by providing facilities and coaching for the playing of sports and physical activity (e.g. football)
3.(2) To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause "socially excluded" means being excluded from society, or parts of society, as a result of one or more of the following factors: Unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed, sexual orientation or gender reassignment; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitation into society).
3.(3) The promotion of racial harmony for the public benefit by:
3.3(a) promoting knowledge and mutual understanding between different racial groups.
3.3(b) advancing education and raising awareness about different racial groups to promote good relations between persons of different racial groups
3.3(c) working towards the elimination of discrimination on the grounds of race.
3.(4) The relief of poverty, advancement of education and the relief of sickness and preservation of health, primarily in the UK,
We aim to foster better collaborations and partnerships to maximise support provided to asylum seekers and refugees in the city. To Foster partnerships to provide tailored conversation clubs aimed at improving the asylum seekers and refugees' fluency in English to readiness for employment Preserve the dignity of asylum seekers, refugees, and migrants by promoting human rights, seeking their rights and entitlements. Source and provide a permanent space and facilities for our targeted beneficiaries where they feel safe and empowered to be at the heart of services provided to them Improve the provision of information and advice for asylum seekers and other migrants in need of legal advice and legal representation.
Over the last three years and specifically during this reported year, we have increasingly seen a shift in our servicer offer as we adapt to responding to the needs and support

required by beneficiaries. The board has passed a resolution for our charitable aims to be amended with the charity commission.

- To relieve the needs of asylum seekers, refugees and migrants by the provision of information, guidance, advice and support.
- To preserve and protect the physical and mental health of asylum seekers, refugees and migrants and their dependants.
- To advance the education of the public in general about the issues relating to refugees and those seeking asylum and persons with precarious migration status;
- To provide facilities for recreation or other leisure time occupation with the object of improving the conditions of life of those persons who have need of such facilities;
- To advance the education and training of refugees, asylum seekers, migrants and their dependants;

We also introduced some outreach services for those in asylum accommodations unable to engage with services who are at distance from and struggling to access services. Services were delivered by a dedicated staff team, volunteers from the local community and volunteers who were themselves users of Plymouth Hope services. All activities were designed and delivered in line with our three aims and ways of working – Early Identification & Action; Prevention; Intervention.

The main activities delivered were:

- Open access support for asylum seekers and refugees to ensure that they could get the right support.
- The Advice Service has offered support, information and advice to asylum seekers and others with insecure immigration status as well as receiving requests for advice and referrals from other voluntary and statutory sector partners. They have provided a weekly advice drop in and worked on the phone and through face-to-face appointments. The Advice Team supports people to:
  - Understand their immigration status and options for regularising it;
  - Understand and realise their entitlements to accommodation and support;
  - Challenge the provision of inadequate accommodation.

▪ Understand what is happening with their asylum claim and correspondence received about it;
▪ Find a solicitor or address problems with their solicitor; and
▪ Access or deal with problems related to healthcare, education or support from social Services as per queries.

- The Advice team has provided a weekly social drop in
- Hardship: we continued to support asylum seekers and refugees, helping them to meet their basic needs through the distribution of phones, emergency hardship funds and referrals to Red Cross and DCRS;
- Safeguarding: our safeguarding team has provide supported to families, adults and children; making referrals to statutory services and advocating for their needs to be met.

- Asylum Guides: we continued to deliver our Asylum Guides project with a focus on providing support and information via one to one and group sessions settings and also using this as a way of informing people about other services on offer in Plymouth mainly. The project aims to support people to better understand and be better prepared for the asylum process and so has been particularly useful in supporting those who are often fairly new to the UK;
- The Connectivity turned Digital Project works with our members (service users) who are in need of staying connected with families and learn digital skills
- Our Young People's Project works with young people aged 16-25 who are subject to immigration control;
- We have continued to support asylum seekers and refugees to volunteer. We have continued to support service users to speak out about their experiences.

Beneficiaries

Plymouth Hope serves a diverse group of beneficiaries, including:

- Children and Young People: Providing support through education, sports, physical and social activities.
- People of a Particular Ethnic or Racial Origin: Fostering racial harmony and promoting good relations between different racial groups.
- Asylum Seekers and Refugees: Assisting with integration, providing information, advice, and advocacy.
- Other Defined Groups: Addressing the needs of various communities to promote social cohesion and inclusion.

Our programmes aim to create a more inclusive and equitable society by addressing the specific needs for different groups.

Plymouth Hope has a bottom up and beneficiaries centred approach, and we are lucky and proud to have board members and a management with refugees' journeys and migration lived experience and those in front of the host community. Although we aim to focus on reaching out to asylum seekers, refugees, black and ethnic minorities groups, we also reach out to the host community. For example, primary participants in our youth programme have been young refugees, children and young people from the economically less disadvantaged areas of the city. Among other beneficiaries from our projects are international students, people not in employment, older people, and women.

We have continued to see an increase in numbers of other migrants who find themselves destitute due to the high rise of living costs. Using our expertise, we do contribute to the work of both statutory agencies and the voluntary sector. We compliment their work by building links between agencies and our primary beneficiaries. Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers, migrants and host communities from the following geographical areas (Plymouth

predominantly in Waterfront & Stonehouse; Lipson & Effort; Mutley & Greenbank; East & Cattedown; Devonport & Stock; City Centre; St Judes & Mount Gould); those Cornwall & West Devon migration organisation). We have also continued to have increasing enquiries from across Devon and Cornwall. We have also had a strong participation from other background including the following: Children and young people from the local community Other ethnic Minority (BAME and International students).

Risk Review

We have continued and maintained a systematic process to identify, assess, and manage risks that could impact the organisation's objectives. Here's a summary of the key components and finding during the process:

Risk Identification

- Identify Potential Risks: Recognise potential risks across various facets of the organisation, including financial, operational, strategic, and compliance-related risks.
- Document Risks: we have documented each identified risk to ensure a comprehensive understanding, and these were explained to the delivery team.

Review and Update

- Regular Reviews: we conduct regular risk review meetings to reassess risks and update mitigation strategies as needed.
- Update Risk Register: Document conclusions from risk review meetings and update the risk register with any new risks or changes in existing risks.

By following these steps, the organisation has proactively managed risks and enhance its resilience's against potential challenges.

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error, against the non-compliance with our policies and good practice. The Trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. A Risk Register has been established and has been approved by the Board of Trustees. It is kept under regular review by the Board of Trustees and any changes to risk are reviewed at each Trustees meeting. Financial risks associated with reducing income streams from the government and trust funding has led to the development of a 2 year fundraising strategy which plans for and supports the diversification of funding and activities. Where appropriate, systems or procedures have been in place to diminish the risk the charity faces. These procedures are periodically reviewed to ensure they continue to meet the needs of the charity.

Good Practice, volunteer management and safeguarding

Good Practice

Plymouth Hope is committed to promoting social inclusion and equity through various programmes and initiatives. We focused on racial harmony, education, community participation, and using sport as a tool for social integration and poverty relief. Our approach was to create a more inclusive and harmonious society by addressing the specific needs of different communities.

Volunteer Management

Volunteers are the heart and soul of Plymouth Hope. We have continued to rely on a dedicated team of volunteers who bring diverse skills and experiences to the organisation. To become a volunteer, individuals need to fill out an application form, and the organisation ensures that volunteers are matched with roles that suit their skills and interests. Plymouth Hope values the contributions of their volunteers and as such have provided support and training to help them succeed in their roles. We have maintained our standard good practice investing in volunteer's accreditation.

Safeguarding

Plymouth Hope takes safeguarding seriously to ensure the safety and well-being of all beneficiaries and volunteers. Our safeguarding lead, Liza-Mary Barry, who oversees safeguarding policies and procedures, supported by a dedicated welfare officer. The organisation follows strict guidelines to protect vulnerable individuals and ensure a safe environment for everyone involved.

Volunteers continue to be at the heart of our delivery. Volunteers became the link between those needing support and the support available, they played an essential role in ensuring each beneficiary we previously supported was reached and continued to receive regular wellbeing calls. Thank you to our funders, all volunteers' efforts were supported with ongoing training, travel, lunch and other volunteers' expenses were always covered. Our policies were all reviewed in January 2024. Safeguarding adult and children; volunteer mutual agreement; vulnerable adult; data protection; confidentiality; expenses; information sharing; Accident reporting; Anti-Bullying procedures; complaints policy; Information sharing; storing information; Equal opportunities; health & safety policy; retention and storage of information; complaint policy. Volunteers were supported to understand all policies and their implementation.

Partnerships/Networks/Memberships

Plymouth Hope collaborates with various partners to enhance its impact and reach within the community. These partnerships include:

1. Local Organisations: we worked with local charities, community groups, and educational institutions to deliver programmes and services.

2. Government Agencies: we continued to work with all statutory organisations and agencies and locally we are closely working with Plymouth City Council social services; Devon & Cornwall police and other agencies.
3. Asylum and Refugee sector: Partnering with stakeholders within the asylum and refugees' sector to provide comprehensive support for integration and wellbeing.

These partnerships help Plymouth Hope to create a more inclusive and equitable society by addressing the specific needs of different communities and leveraging collective resources and expertise.

We have maintained our partnerships including many organisations across different operational sectors:

Migrant Social Integration; Street Factory; University of Plymouth; British Red Cross; Diversity Business Incubator; Plymouth Community Homes; Students and Refugees Together; Devon & Cornwall Refugee Support; Open Doors International Language School; Plymouth Racial Equality Council, Devon & Cornwall Police, Plymouth City Council Connection teams, Youth Services and Sport Development team; Plymouth Play Association; Dixon Latino Dance; Citizen Advice Bureau; Fostering Plymouth Agency; ClubKombat; Refugee Support Devon;

We continued our membership in different networks including the children and young people network; sport network; Refugees & Asylum Seekers network; the digital inclusion group as we continued to play an active role as an active member.

Financial Management

Plymouth Hope's financial management involved several key practices to ensure the organisation's sustainability and effective use of resources:

1. Financial Reporting: Plymouth Hope maintains up-to-date financial records and reports, ensuring transparency and accountability. Their financial history shows consistent reporting and adherence to our required regulatory requirements.
2. Internal Financial Controls: The organisation has established internal financial controls to manage funds effectively. This includes policies on financial reserves, risk management, and safeguarding charity funds. These measures were effectively implemented
3. Government Grants and Contracts: Plymouth Hope has received income from government grants, which have been crucial in supporting their programmes. However, they do not currently receive income from government contracts.
4. Investment and Reserves: The organisation has policies in place for investing charity funds and maintaining financial reserves to ensure long-term sustainability.
5. Budgeting and Planning: Regular budgeting and financial planning are essential to manage resources efficiently and address any financial challenges. This includes identifying potential risks and developing strategies to mitigate them. Trustees have

worked closely with the operational team to ensure budget setting and forecasting are aligned with our policies.

6. Stakeholder Engagement: Engaging with donors, partners, and volunteers is vital for securing funding and support. Plymouth Hope relies on the generosity of donors and the dedication of volunteers to bridge financial gaps. We have continued to share our good practice to build trust with donors.

By adhering to these financial management practices, we have maintained our operations and continue delivering programmes effectively.

Day-to-Day Financial Management is handled by our finance sub-committee who has put guidance in place a trained staff management team on handling petty cash, providing evidence of expenditures, managing individual project budgets. We have operated our finances with the help of a petty cash handler, and we use the Xero accounting software which made our finance team job easier and produced regular reporting of the financial state. The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have had no beneficial interest in the charity.

Monitoring & Evaluation

We continuously monitor and evaluate our work against our charitable objectives, keeping track through a monthly review of our work and impact. To measure success against our objectives, we are monitoring and measuring a number of aspects, including but not limited to: number of reports disseminated and our social media activity including a newsletter. Thanks to the reporting tool UPSHOT funded by the Rank Foundation, we have continued to utilise it to record each and every activity and action we deliver. In addition to this, we have maintained our approach to remain a need led organisation and as such our focus on organising focus groups regrouping beneficiaries and volunteers was excelled, for example we run few sessions online where asylum seekers in different accommodations were able to take part and tell us about the connectivity project and raise any difficulties.

Our year in numbers

Activity	Total number of attendances	Frequency of Sessions	Average attendance Per Session	DURATION	TOTAL ANNUAL SESSIONS
Education & Learning	452	Twice a week	11	2 hours	78 sessions
Fit and Fed Christmas 2023	61	Twice a week Over Christmas half term	16	5 hours	4 sessions
Fit and Fed Summer 2023	270	4 sessions a week during the six weeks Summer holidays	17	5 hours	16 Days
Women's multi sports/ Dance club	325	Once a week, every Thursday	7	2 hours	33 sessions
Women's coffee morning	443	Once a week every Thursday	9	3 hours	41 sessions
Social Friday	1,076	Once every two weeks	75	4 hours	18
Under 12's Team Bonding	110	Once every week	8	1.5 hours	14

Youth Club	110	Once every week	8	1.5 hour	14
Under 9's Team Bonding	121	Once every week	5	1.5 hours	25
Advice Dro in Sessions	817	Twice per week	15	3 hours	76
Digital Hub	310	weekly	9	2 hours	32
Asylum Guide sessions	315 (people)	Weekly	1-2-1	1 hour	
Youth Social Action	116	weekly	7	2 hours	24
Volunteers Trainings and Meetings	82 (people)	monthly	10		

- We supporter 84 new children and young people and a total of 312 children and young people across all programmes
- 219 Supported through asylum guide
- 215 referrals made for asylum and immigration legal advice
- 205 calls with legal advice related queries
- We distributed 152 smartphones and 315 pre-loaded sim cards
- Over 4800 hours of physical activities attended by over 200 children and young people
- Over 3700 hours of physical activities attended by adults
- Over 280 hours of wellbeing sessions for women only
- Over £7,000 offered on travel support to attend activities

- 26 Feedback sessions were held
- Over 150 of training to volunteers
- 108 parents received introduction to the UK educational system
- Over £1200 in school uniform and essential school clothing was distributed
- Over £8500 cultural food and halal food was purchases as essential for mothers and children and distributed in 42 households
- Over 350 home outreach visits calls were completed

We received the following feedback:

- 88% of people were satisfied with the service they received
- 96% people said Plymouth Hope helped their effective integration in the city
- 94% of volunteers report feeling confident and effective in their role at all time
- 79% said they felt welcomed and treated with total dignity

The Digital Hub

The Digital Hub is a community resource centre dedicated to providing essential digital services and support to individuals in need. It serves as a welcoming space where people can access technology, enhance their skills, and receive assistance with various tasks.

Plymouth Hope's Digital Hub Programme aims to provide access to technology and digital skills for individuals who need it. Here are some key components of the programme that was implemented during the year:

1. Computer Access: The Digital Hub offered access to computers for those who need to work on digital tasks (self-help), such as job applications, online learning, and communication.
2. Courses and Learning: The programme provides educational resources, training platforms and courses to help participants improve their digital skills and knowledge.
3. Support for Asylum Seekers and Refugees: The Digital Hub supports asylum seekers and refugees by offering guidance on legal procedures, access to essential services, and community integration. Our focus has been to empower each individual to access service directly by doing simple search and make enquiries directly.
4. Community Engagement: The programme engages with local communities to understand their specific needs and tailor digital services accordingly.

The Digital Hub Programme is part of Plymouth Hope's broader mission to promote social inclusion and equity by ensuring that everyone has the opportunity to be digitally literate and to participate fully in the digital world.

Asylum Guide

Plymouth Hope's Asylum Guide Programme offers personalised support to asylum seekers, helping them navigate the complexities of the asylum process and integrate into the community and provide basic legal advice and referrals to other migrants. Here are some key aspects of the work that was delivered:

1. Comprehensive Resource: The Asylum Guide is a comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process.
2. Personalised Support: The programme offered personalised support, including detailed guidance on legal procedures, access to essential services, and community integration.

Most of our work focused on empowering asylum seekers with the knowledge and resources they need to build a secure and stable future.

The Asylum Guide is a comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process, helping individuals navigate the complexities of their new environment.

Asylum Guide Programme offered personalised support to asylum seekers, including detailed guidance on legal procedures, access to essential services, and community integration. This programme aims to empower asylum seekers with the knowledge and resources they need to build a secure and stable future about 226 people were seen last year.

Asylum guide beneficiaries' wellbeing. Thank you to Tudor Trust who have funded an expansion of the programme, the second element is to ensure that each individual receiving asylum guide information and guidance has the opportunity to engage in our wellbeing programme, these are sports, physical & social activities as well as psychosocial support.

Asylum guide volunteering is aimed at facilitating the placement of asylum seekers in various volunteering opportunities and where possible they can be introduced to a befriender, someone willing to support their integration in the new community. During this year we completed seven training sessions with newly arrived asylum seekers to enable their placement with other organisations including with us.

The plan for the following year will be to train staff and volunteers so at least two or three are able to take the OISC level 1 exam which will enable us to have qualified people on the ground providing not only information sessions but some advice to the best of our abilities. This will complement the asylum guide programme currently being delivered.

Plymouth Hope Festival 2023

Report of the Trustees - For the year ended 29 February 2024

The Plymouth Hope Festival 2023 was held on June 17, 2023, and it was a vibrant celebration of cultural diversity and community cohesion. The festival featured a wide range of activities, including:

- Art and Culture Exhibits: Showcasing the rich tapestry of different cultures through various art forms.
- Live Music: Performances by bands from across the UK, adding to the festive atmosphere.
- Food from Around the World: A culinary journey with diverse food options representing different cultures.
- Children's Activities: Face painting, bouncy castles, and other fun activities for kids.
- Football Tournament: A football tournament that brought people together through the sport.

The festival aimed to foster community cohesion, celebrate cultural diversity, and highlight the contributions of refugees to the UK. It was a great event for the whole family to enjoy and brought together communities from across the South West

The PLYM HOPE FESTIVAL continues to be the largest multicultural festival and event in the city. It has also maintained its status of officially launching Refugee Week for the city, bringing together different organisations and community groups. The festival was held at Brickfield Sport Centre and we had over 60 teams taking part in the tournament (Adult and Youth). We had all of our partners taking part and promoting their work to the wider public and we had an attendance of over one thousand local families joining the festivities as well as our participants.

Future Youth Programme

Plymouth Hope's Future Youth Programme is a comprehensive initiative aimed at improving the educational performance and overall wellbeing of children and young people aged 4 to 24. Funded by the National Lottery Reaching Communities Fund until August 2026 and BBC Children in Need until June 2024 the programme focuses on several key areas:

1. Education and Learning: Providing homework support, small workshops for parents to understand the UK education system and liaising with schools to ensure direct support for students.
2. Peer Support: Offering peer support services to help children and young people build positive relationships and improve their social skills.
3. Wellbeing: Implementing holistic wellbeing projects that include sports and physical activities, social events, healthy eating, and psychosocial support.
4. Psychosocial, Healthy Eating and social support: A programme offering free cooked meals, engaging activities, interactive learning workshops, and trips for children aged 7-14 who receive free school meals.

5. Cultural Awareness: Educating children about different human characteristics, celebrating social cohesion, and embracing diversity.

The Future Youth Programme is designed to create a safe and supportive environment where children and young people can thrive and reach their full potential.

Asylum and Immigration Support

- Asylum Guide: A comprehensive resource designed to support individuals seeking asylum. It provides essential information, guidance, and assistance throughout the asylum process, helping individuals navigate the complexities of their new environment.
- Advice Centre: Plymouth Hope operates an Advice Centre with an open-door policy for quick enquiries. They offer dedicated drop-in sessions and telephone support to provide appropriate guidance.

Southwest Immigration Alliance: Plymouth Hope is part of the Southwest Immigration Alliance, a project funded by the Justice Together Initiative (JTI) to enhance access to immigration advice in the Southwest of England.

OISC Registration: Plymouth Hope is authorised by the Office of the Immigration Services Commissioner (OISC) to give Asylum and Protection Advice at OISC Level 1.

Cultural Awareness and Integration

- Cultural Celebrations: Educating about diverse cultural traditions and fostering understanding and appreciation of different cultural heritages.
- Global Majority People: Highlighting the histories, contributions, and experiences of Global Majority People to promote awareness and inclusivity.

Health and Wellbeing

- Health Advice: Offering guidance on physical fitness, mental health, and nutrition to empower individuals to lead healthier lifestyles.
- Social Activities: Organising events and recreational activities to build a sense of community and enhance social well-being.

Plymouth Hope aims to create a supportive environment that promotes overall health, wellness, and social cohesion.

Wellbeing & Sports, Art & Music; Play Therapy Activities Education & Learning: Transferable and Life Skills UASC Advocacy support Mentoring Progress on outcomes.

We have continued to focus on empowering all project participants and we are on point with achieving the expected outcomes below:

reduced poverty prevents poverty improved lives address inequality improved mental wellbeing: improved physical wellbeing: a safe space & environment to aspire reduced isolation improved confidence build up removed barriers increased access to opportunities produced positive change

Wellbeing & Connect programme (active communities)

Wellbeing Programme

1. Sport and Physical Activity: we offered a diverse range of sports and physical activities to encourage active lifestyles and improve physical health. Programmes include regular exercise sessions, team sports, and fitness workshops.
2. Social Activities: we have organised events, group outings, and recreational activities to build a sense of community and enhance social well-being.
3. Healthy Eating: we promoted healthy eating habits by providing access to nutritious meals and organising bi-weekly "Social Friday" events with fresh, healthy meals for families.
4. Psychosocial Support: we made referrals to counselling, support groups, and stress management workshops to enhance mental health and emotional well-being.

Connect Programme

1. Heritage and Cultural Awareness: we continued to create a common platform to raise awareness, connect, and celebrate cultures, traditions, and identities of both arriving and host communities.
2. Community Engagement: our strengths lie in how well we have continued to be rooted at grassroots level with local communities to understand their needs and together propose solutions on how to resolve those needs.

These programmes aim to create a supportive environment that promotes overall health, wellness, and social cohesion.

Youth Social Action

Plymouth Hope's Youth Social Action Programme is designed to empower young people to take an active role in their communities and address social issues that matter to them. Here are some key components of the programme:

1. Volunteer Opportunities: Organising various volunteer opportunities for young people to engage in community service and social action projects.
2. Leadership Training: Providing leadership training to help young people develop the skills and confidence to lead social action initiatives.
3. Community Projects: we facilitated community projects that highlight the importance of youth voices in advocacy and social justice.

4. #IWill Campaign: we made a local participation effective in the national #IWill Campaign, which promotes social action among young people and encourages them to lead change in their communities.

The programme aims to inspire the next generation of leaders to champion equity and inclusivity by actively involving them in social action and advocacy efforts.

The group of young people continued to thrive to see change and improvement in their local community (Plymouth). One of the main places that they want to make a change and impact is within schools. During the campaign They have led on an Anti-Racism, Anti-Bullying and Anti-Discrimination campaign giving them the opportunity to create a range of materials campaigns, such as poems, song lyrics and report boxes that they want to see and be placed in schools, parks and around Plymouth where young people can seek help and advice when they have been a victim of such things. They have also come up with solutions for barriers, such as young people having concerns about "snitching" so they have come up with anonymous reporting boxes, a helpline to be put in place and for teachers to have training and attend workshop to support their methods of dealing with incidents.

The project objectives

Having worked with the young people on the #IWILL CHARTER during the campaign, they are planning to visit their local public figures including the local MP and have their voices heard on how these issues have such a negative impact on children and young people and how it can have a long-life effect. This charter will enable them to suggest how it can be implemented and prevented in our local community, thus making Plymouth a safer place for young people to grow and develop into our next generation. They would also like to ensure that the next generation of children and young people know where and who to go to seek advice and help as they feel that schools often don't have the proper resources or knowledge on how to spot racism, discrimination and bullying and how it is quickly and easily dismissed. Having different stakeholders signing up to the charter including schools will also help and support children, young people and their teachers to deal with arising issues.

Staff Engagement Events

- British Red Cross Monday drop-ins
- British Red Cross Christmas Party
- DCRS Thursday drop-ins
- DCRS Christmas Party
- REFUGEES & Asylum seekers network meetings
- Black history monthly meetings
- Devonport monthly meetings
- Refugee week planning meetings

- Migrant Help

- SLAC and Migrants organise
- Plymouth Digital Inclusion Network Meeting
- British Red Cross women Friday group
- Marjon From Community to Performance - a celebration -
- Tackling Loneliness and Isolation Forum 'Opening Doors' event
- Wellbeing System Design Group

Annual Financial Review

We have continued to raise money through our three main core fundraising strategy.

Grants Fundraising (Sponsorship of specific project; Donations) and Voluntary contributions and donations from individuals. We benefited from the following funders and Donations:

Justice Together Initiatives
BBC Children in Need (youth programme)
The Rank Foundation
The People Health Trust (Connect & Wellbeing)
The National Lottery Community Fund (FutureYouth)
Comic Relief & Refugee Action
Tudor Trust
The Plymouth City Council Grant
Government contract

Financial Report

We have received a total amount of income £317,816.17 and our total expenditure were £315,091.56. Donations and funds were secured toward all expenditures, so despite delays in some payments, our finances have remained unaffected.
Our accounts were prepared, reviewed and approved by the board with enough time to allow full examination before submission to the charity commission.

Independent examiners

Charity Accountants were re-appointed as independent examiners to the charitable during the year and have expressed their willingness to continue in that capacity

Reserve policy

The reserves policy is reviewed at least every two years. This year the policy was to hold a financial reserve equivalent to 3 months operating costs. This level of reserve was set as it was deemed both reasonably achievable and to be of a sufficient level to ensure continuing operation of the charity, in light of the charity holding a number of multi-year grants. Through regular monitoring of the cashflow, trustees agreed that up to 3 months running cost was sufficient as reserve so that it is at a level to allow us run for a minimum period of three months. The current reserves in general fund are below this level.

Public benefit

Reserves policy The Trustees have complied with their duty under the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission.

Charity No. 1153472

PLYMOUTH HOPE

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 28 FEBRUARY 2024

CHARLES OSEI, BSc, MSc, ACIE, MCIPP, AFA, ATA

CHARITY INDEPENDENT EXAMINER / ACCOUNTANT

FLAT 3, 11 ROCHDALE WAY

LONDON

SE8 4LY

PLYMOUTH HOPE

Registered Charity No. 1153472

FINANCIAL ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2024

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PLYMOUTH HOPE

Registered Charity No. **1153472**

ORGANISATIONAL PROFILE
FOR THE YEAR ENDED 28 FEBRUARY 2024

Trustees		
David Feindouno	Chair	
Liza-Marie Barry	Vice-Chair	
Akim T Madimba	Treasurer	
Kandas Dougouno	Head of Sports	
Shaina Salan	Member	Appointed on 07/04/2023

Registered office:	Plymouth Hope C/O The Plot 80-84 Union Street Plymouth PL1 3EZ
Registered Charity Number:	1153472
Bankers:	Lloyds Bank 8 Royal Parade Plymouth PL1 1TX
Independent Examiner:	Charles Osei, BSc (Hons), MSc, ACIE, AFA, ATA, MIPA, MCIPP Flat 3 11 Rochdale Way Deptford London SE8 4LY

Approved by order of the board of trustees on 19th December 2024 and signed on its behalf by:

.....
Chair David Feindouno

PLYMOUTH HOPE

Registered Charity No. 1153472

Independent Examiner's report on the financial statements
To the trustees of Plymouth Hope

I report on the financial statements for the year ended 28 February 2024, set out on pages 26 - 35.

This report is made solely to the Trustees of Plymouth Hope, as a body, in accordance with regulations made under section 145 of the Charities Act 2011 and Charity SORP (frsse). My work has been undertaken so that I might state to the Trustees matters I am required to state to them in an independent Examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept responsibility to anyone other than the charity and charity's trustees for my independent examination work, for this report, or for the statement I have given below.

Respective responsibilities of Trustees and independent examiner

As Charity trustees for the purposes of charity law, are responsible for the preparation of the financial statements. The Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to an audit under company law and is eligible for independent examination, it is my responsibility to:

a) examine the accounts under section 145 of the 2011 Act;

b) follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and

c) state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity, and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements

a) to keep accounting records in accordance with Section 130 of the Charities Act; and

b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Charities Act

have not been met; or

2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Charles Osei, BSc (Hons), MSc, AFA, ATA, ACIE, MIPA, MCIPP
Flat 3, 11 Rochdale Way, Deptford London SE8 4LY

27/12/24
Date

PLYMOUTH HOPE

Registered Charity No. 1153472

BALANCE SHEET
AS AT 28 FEBRUARY 2024

	Notes	2023/2024 £	2022/2023 £
Fixed Assets			
Tangible Assets	2	48,802	49,598
Investments			
Current Assets			
Debtors		-	1,179
Cash at bank and in hand	3	21,066	18,542
Total Assets		69,868	69,319
Creditors:		0	0
Net Assets/Liabilities		69,868	69,319
Reserves			
General Funds		1,959	12,016
Restricted Funds		67,910	57,303
Total Funds		69,868	**69,319**

Approved by the Board of Trustees on 19th December 2024.

and signed on their behalf by:

.....
David Feindouno
Chair - Trustee

PLYMOUTH HOPE

Registered Charity No. 1153472

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 28 FEBRUARY 2024

	Notes	Unrestricted Funds £	Restricted Funds £	2023/24 Total Funds £	2022/23 Total Funds £
Resources Arising					
Income from Charitable Activities	4	27,148	290,668	317,816	238,644
Total Income		27,148	290,668	317,816	238,644
Direct Charitable Expenditure	5	37,205	280,062	317,267	271,070
Total Expenditure		37,205	280,062	317,267	271,070
Resources retained for further use		(10,057)	10,607	549	(32,426)
Transfer between Funds				-	-
Net Movement in Funds					
Reconciliations of Funds					
Brought forward 01/03/2023		12,016	57,303	69,319	101,745
Carried forward 28/02/2024		**1,959**	**67,910**	**69,868**	**69,319**

PLYMOUTH HOPE

Registered Charity No. 1153472

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 28 FEBRUARY 2024

1. Accounting Policies

Basis of Preparation.

These accounts have been prepared on an accrual basis and include income and expenditure as they are earned or incurred, rather than as cash received or paid. Reference to the "Charities SORP" refers to the Charites SORP (FRS 102): Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland. 2nd edition effective 1 January 2019.

1a. Income

All income is recgnised once the Charity has entitllement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not explended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

1b. Expenditure

Expenditure is recognised once there is a legal or consrtructive obligation to transfer ecenomic benefit to a third party, it is possible that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1c. Government grants

Government grants are credited to the Statement of financial activities as the related expenditure is incurred.

1d. Fund accounting

Unrestricted Funds are receivable or generated for the objects of the charity without further specified purpose and are available as general funds.
Restricted Funds are subjected to restrictions on their expenditure imposed by the donor.
Designated Funds are unrestricted funds but earmarked by the trustees for particular purposes.

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2024

1e. Taxation

The Charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of trhe Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the Charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the exztent that such income or gains are applied exclusively to charitable purposes.

1f. Debtors

Trade and other debtors are rcognised at the settlement amount. Prepayments are valued at amount prepaid.

1g. Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short matuity of three months or less from the date of acquisition or openinig of the deposit or similar account.

1h. Liabilities and provisions

Liabilities are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

1i. Financial Instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the excception of bank loans which are susequently measured at amortised cost using the effective interest method.

1j. Critical accounting estimates and areas of judgement

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Charity does not currently have any significant accounting estimates or areas of judgement.

1k. Tangible Fixed Assets

Tangible Fixed Assets include the Office and IT equipments purchased as well as refurbishment of new Office purchase.

Depreciation is provided at the following annual rate in order to write off the assets over estimated useful life.

Office and IT Equipments - straight line over five years
Refurbishment of new Office - straight line over twenty-five years

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2024

2. Tangible Assets

	New Office Refurbishment	Office Equipment and IT	Total
	£	£	£
Cost			
As at February 2023	44,721	20,357	65,078
Additions	2,869	2,195	5,064
As at February 2024	47,590	22,552	70,142
Depreciation			
As at February 2023	4,443	11,037	15,480
Provided during the period	1,789	4,071	5,860
As at February 2024	6,232	15,108	21,340
Net Book Value			
As at February 2024			48,802
As at February 2023			49,598

3 **Cash at Bank and in Hand**	Unrestricted Funds 2024	Restricted Funds 2024	Total Funds 2023/24	2022/23
	£	£	£	£
Cash at Bank	0	19,290	19,290	18,032
Petty Cash	1,776	0	1,776	510
	1,776	19,290	21,066	18,542

4 **Incoming Resources**	2024 Unrestricted	2024 Restricted	2024 Total	2023 Total
	£	£	£	£
Justice together initiative Grant	-	26,833	26,833	-
BBC Grant	-	54,003	54,003	15,383
City Council Grant	-	2,480	2,480	14,520
City Council Contract	15,000	-	15,000	-
Donation	12,148	-	12,148	7,665
Grant Devonnradcliff		1,500	1,500	-
Investment Grant	-	10,000	10,000	-
Grant for Education	-	5,000	5,000	-
Grant Ukranian Project	-	-	-	28,036
MAIN Grants	-	-	-	71,546
Government Grant	-	-	-	10,143
National Lottery Grant	-	81,937	81,937	20,484
Peoples Health Trust Grant	-	23,944	23,944	8,963
Rank Foundation Grant	-	45,075	45,075	15,714
Refugee Action Grants	-	9,896	9,896	11,897
Refund Contract	-	-	-	452
Subscription Income	-	-	-	444
Tudor Trust Grant		30,000	30,000	30,000
Total	**27,148**	**290,668**	**317,816**	238,644

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2024

5 Resources Expended	2024 Unrestricted £	2024 Restricted £	2024 Total £	2023 Total £
Events, Festivals and Socials	8,960	19,185	28,145	19,824
Insurance	-	2,224	2,224	3,307
IT, Printing, stationery & general		2,208	2,208	1,723
Consultancy and Professional fees	-	5,939	5,939	400
Publicity & promotion	-	4,005	4,005	3,344
Rent & Venue Hire	-	25,611	25,611	24,706
Sports Equipment and expenses	-	4,266	4,266	5,690
Staff cost and training	21,063	124,644	145,707	143,097
Telephone	-	8,602	8,602	17,009
Travel -Fuel Expenses & staff mileage reimbursements	5,216	8,006	13,221	11,620
Uniform, Recruitment & other staff cost	-	6,682	6,682	608
PAYE/NIC	-	16,242	16,242	-
Office material & maintenance expense	1,967	4,573	6,540	12,539
Other Expenses	-	42,016	42,016	21,345
Depreciation		5,860	5,860	5,860
Prior year adjustment -depreciation	-	-	-	-
Totals	**37,205**	**280,062**	**317,267**	**271,070**

Playmouth Hope

Notes to financial statements for the year ended February 29, 2024

Particular	February 29, 2024		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
Receipts			
1) Grants and donations			
Justice together initiative Grantt	-	26,833	26,833
BBC Grant	-	54,003	54,003
City Council Grant	-	2,480	2,480
City Council Contract	15,000	-	15,000
Donation	12,148	-	12,148
Grant Devonradcliff	-	1,500	1,500
Investment grant	-	10,000	10,000
Grant for education	-	5,000	5,000
National Lottery Grant	-	81,937	81,937
Peoples Health Trust Grant	-	23,944	23,944
Rank Foundation Grant	-	45,075	45,075
Refugee Action Grants	-	9,896	9,896
Tudor Trust Grant	-	30,000	30,000
	27,148	**290,668**	**317,816**
Payments			
2) Events, Festivals and Socials			
Event Expense	5,000	19,185	24,185
Festival Expense	3,960	-	3,960
	8,960	**19,185**	**28,145**
3) Insurance			
Insurance Expense	-	2,224	2,224
	-	**2,224**	**2,224**
4) IT, Printing, stationery & general			
Printing & Stationery	-	-	-
IT Software and Consumables	-	1,197	1,197
Stationery Expense	-	1,011	1,011
	-	**2,208**	**2,208**
5) Consultancy and Professional fees			
Consultancy Charges	-	5,330	5,330
Legal Expense	-	609	609
	-	**5,939**	**5,939**
6) Publicity & promotion			
Advertisement Expense	-	2,427	2,427
Advertising & Marketing	-	1,578	1,578
	-	**4,005**	**4,005**

Playmouth Hope

Notes to financial statements for the year ended February 29, 2024

Particular	February 29, 2024		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
7) Rent & Venue Hire			
Office Rent	-	12,321	12,321
Venue hire charges	-	3,582	3,582
Rent for youth centre	-	2,900	2,900
Rent Expense	-	6,280	6,280
Accomodation expense	-	527	527
	-	**25,611**	**25,611**
8) Sports Equipment and expenses			
Equipment expense		150	150
Sport Equipment	-	4,116	4,116
	-	**4,266**	**4,266**
9) Staff cost and training			
HR Recruitment	110	-	110
Food Distribution Expense	-	5,750	5,750
Meals Expense	5,564	-	5,564
Refreshment expenses	179	-	179
Reimbursement Food Expense	15,210	-	15,210
Salary Expense	-	94,015	94,015
Training Expense	-	23,189	23,189
Activity cost	-	1,690	1,690
	21,063	**124,644**	**145,707**
10) Telephone Internet			
Broadband and Telephone Expense	-	120	120
Communication Expense	-	8,482	8,482
	-	**8,602**	**8,602**
11) Travel			
Fuel Expense	-	1,468	1,468
volanteers Traveling expense	-	4,986	4,986
Parking charges	-	485	485
Motor Vehicle Expenses	-	142	142
Reimbursement Travel Expense	5,216	-	5,216
Travel - National	-	925	925
	5,216	**8,006**	**13,221**
12) Uniform, Recruitment & other staff cost			
Uniform expenses	-	6,682	6,682
	-	**6,682**	**6,682**

Playmouth Hope

Notes to financial statements for the year ended February 29, 2024

Particular	February 29, 2024		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
13) Office material & maintenance expense			
Electricity Expense	-	1,738.50	1,738.50
Mementos Expense	-	0.00	-
Repair and Maintenance Expense	-	2,834.72	2,834.72
Website Expense	1,966.65	-	1,966.65
	1,966.65	**4,573.22**	**6,539.87**
14) Other Expenses			
Bank Charges		52.73	52.73
Building Work	-	0.00	-
Conference Fees	0.00	-	-
Pension Expense	-	1,270.32	1,270.32
Subscription Expense	-	3,619.46	3,619.46
Administration expense		5,107.41	5,107.41
Tax Charges	-	14,225.59	14,225.59
Volunteers Lunch	-	5,200.00	5,200.00
Verification charges	-	75.00	75.00
Transportation expense	-	1,671.94	1,671.94
Staff Training	-	415.55	415.55
School supplies	-	200.00	200.00
Postage, Freight & Courier	-	47.33	47.33
Payroll charges	-	1,650.00	1,650.00
Office Expense	-	3,234.24	3,234.24
Miscellenous	-	2,981.41	2,981.41
Audit & Accountancy fees	-	2,000.00	2,000.00
Accountancy fees		265.45	265.45
	-	**42,016.43**	**42,016.43**
Assets and investment purchase			
15) Office equipment and IT equipment			
Camera	-	380.00	380.00
Laptop	-	1,217.98	1,217.98
Mobile Phone	-	597.90	597.90
	-	**2,195.88**	**2,195.88**
16) New office refurbishment			
Gym Equipment	-	290.40	290.40
Furniture	-	2,578.67	2,578.67
	-	**2,869.07**	**2,869.07**

Plymounth Hope
Receipt and Payment accounts
For the year ended 29 february 2024

Particular	Note	2024 Unrestricted Funds	2024 Restriced Funds	2024 Total Funds	2023 Unrestricted Funds	2023 Restriced Funds	2023 Total Funds
		£	£	£	£	£	£
Receipts							
Grants and donations	1	27,147.84	290,668.33	317,816.17	23,081.07	215,562.95	238,644.02
Investment		-	-	-	-	-	-
Other	2	-	-	-	0.05	-	0.05
Sub Total		**27,147.84**	**290,668.33**	**317,816.17**	**23,081.12**	**215,562.95**	**238,644.07**
Totel Receipts		**27,147.84**	**290,668.33**	**317,816.17**	**23,081.12**	**215,562.95**	**238,644.07**
Payments							
Events, Festivals and Socials	3	8,960.00	19,184.68	28,144.68	10,357.27	7,273.14	17,630.41
Insurance	4	-	2,223.62	2,223.62	-	1,886.23	1,886.23
IT, Printing, stationery & general	5	-	2,208.04	2,208.04	-	1,722.59	1,722.59
Consultancy and Professional fees	6	-	5,938.74	5,938.74	-	400.00	400.00
Publicity & promotion	7	-	4,005.23	4,005.23	-	3,343.52	3,343.52
Rent & Venue Hire	8	-	25,610.57	25,610.57	-	24,706.44	24,706.44
Sports Equipment and expenses	9	-	4,265.70	4,265.70	-	5,689.69	5,689.69
Staff cost and training	10	21,063.14	124,643.85	145,706.99	6,367.16	134,309.65	140,676.81
Telephone	11	-	8,602.34	8,602.34	10,985.50	6,023.45	17,008.95
Travel	12	5,215.52	8,005.81	13,221.33	2,860.14	4,374.11	7,234.25
Uniform, Recruitment & other staff cost	13	-	6,681.50	6,681.50	-	608.40	608.40
Office material & maintenance expense	14	1,966.65	4,573.22	6,539.87	429.58	12,109.36	12,538.94
Other Expenses	15	-	42,016.43	42,016.43	586.33	31,574.63	32,160.96
Sub Total		**37,205.31**	**257,959.73**	**295,165.04**	**31,585.98**	**234,021.21**	**265,607.19**
Assets and investment purchase							
Office equipment and IT equipment	16	-	2,195.88	2,195.88	-	1,760.75	1,760.75
New office refurbishment	17	-	2,869.07	2,869.07	-	11,558.19	11,558.19
Printing machine purchase and other expenditure on behalf of Plymouth Hope CIC	18	-	-	-	-	1,178.77	1,178.77
Loan Instalment		-	10,199.61	10,199.61	-	5,567.92	5,567.92
Funds held in trust paid		-	-	-	-	-	-
VAT Paid		-	4,661.96	4,661.96	-	813.28	813.28
Sub Total		-	**19,926.52**	**19,926.52**	-	**20,878.91**	**20,878.91**
Total payments		**37,205.31**	**277,886.25**	**315,091.56**	**31,585.98**	**254,900.12**	**286,486.10**
Net of receipts/(payments}		(10,057.47)	12,782.08	2,724.61	(8,504.86)	(39,337.17)	(47,842.03)
Transfer between funds		-	-	-	-	-	-
Cash funds last year end		(7,282.86)	25,624.73	18,341.87	1,222.00	64,961.90	66,183.90
Cash funds this year end		**(17,340.33)**	**38,406.81**	**21,066.48**	**(7,282.86)**	**25,624.73**	**18,341.87**

PLYMOUTH HOPE

England & Wales - Charity number 1153472

Accounts

PLYMOUTH HOPE

Plymouth Hope 03.2022-02.2023

Charity Number: 1153472

Annual Report March 2022 to February 2023

Plymouth Hope

Report and Financial Statements

28 February 2023

Plymouth Hope

Charity Number: 1153472

Organigramme, Address & Memberships

Management Committee

- David Feindouno – Founder & Chair (Trustee)
- Liza-Marie Barry – Vice-Chair (Trustee)
- Akim T Madimba – Treasurer (Trustee)
- Kandas Dougouno – Head of Sports (Trustee)
- Shaina Salan – (Trustee)

Address

- Plymouth Hope
- C/O The Plot, 80-84 Union Street
- Plymouth, PL1 3EZ
- Tel: (+44) 01752 289071
- Tel: (+44) 07715673572 / 07729106873
- E: info@plymouthhope.org.uk
- W: www.plymouthhope.com

Plymouth Hope Social media pages

- Twitter: https://twitter.com/Plymouthhope
- Facebook: https://www.facebook.com/plymouthhopeinternational
- Instragram: https://www.instagram.com/plymouthhopeinternational

Fundraising page

- Local Giving: https://localgiving.org/charity/plymouthhopefc/

Memberships

Sported. UK; POP Refugee Asylum Seekers Network (Plymouth); National FA Football for Refugees network; Active Devon; Devon FA; POP Ideas Sport network & RAS network (Plymouth); Football Welcome Refugees (Amnesty International); Plymouth Physical Activity Network; Street Football; FARE network; Erasmus members; Office of the immigration Advisory Services (OISC).

Bankers:

Lloyds Bank, 8 Royal Parade, Plymouth, PL1 1TX

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Constitution, and the Statement of Recommended Practice - Accounting and Reporting by Charities.

Trustees present their report and the unaudited financial statements of the charity for the year ended 28 February 2023.

Board report (by the chair)

We have continued to steer the organisation in the right direction amid increasing social and economic challenges during and post-COVID-19 as we continued to face recovery work from the impact of covid 19. The year saw us deliver our largest and most extensive operations across the city and the area using three permanent venues.

- Our Official headquarters is at the Plot, 237 Union Street. This venue has served as our main administration office, advice centre and office place for our staff and volunteers.
- Our Wellbeing centre called HopExercice at the HQ on Union Street, Stonehouse where we have a small gym, space for women only sessions and a base for our non-contact boxing project.
- Our Children and Young People Centre, called Future Youth Centre, is based on Beaumont Road (high street), as we implemented a strategy to be more accessible to children and young people facing multiple disadvantages.

We have used a total of thirteen different temporary venues and sites hired to deliver sessions and activities to fit the nature of the activities and also due to the fact that we do not have an appropriate venue to host many of our regular deliveries. Our temporary venues include three public parks, three regulated football pitches for children and young people, two regulated football pitches for adults, two indoor halls for indoor physical activities, one hall with a kitchen to run our social gatherings, and two all-weather pitch facilities during winter. We have spent a total of £24,706 on our three permanent venues' rents and utilities and a further £4,560 on hiring temporary venues. This has clearly set the scene for the board to prioritise finding better and more affordable venues where the travel to sessions for beneficiaries can also be minimised.

Plymouth Hope has continued to advocate and campaign for the better integration of migrant and ethnic minority populations as well as for the host community to foster more acceptance of an increasingly diverse population. We are proud to have participated and hosting an integration programme put together by professionals with lived experience of migration and integration. The programme has brought together a partnership with One Devon, NHS international recruitment teams, Plymouth City Council, selected health and social care providers to better the integration process of health and social care workers in Plymouth. We hope to draw lessons from this delivery to launch an enhanced refugee integration programme written by and recommended by refugees. The year has also seen our work to provide information and advice to asylum seekers and out of scope immigration advice maintained as we

continued the successful delivery of asylum guide and entered a partnership led by the Bristol Law Centre and funded by the Justice Together Initiatives to address the gaps in the provision of legal advice in Devon & Cornwall.

Our annual festival and family fun day which has been the official launch of refugee week in the city. We are proud to have formally approached Plymouth City Council to start steps toward listing the Plymouth Hope Festival as a city event. Our gratitude to all the volunteers and organisations who have made this event a unique and inspiring place where communities come together and where a true sense of diversity and togetherness is celebrated.

I would like to express my gratitude and thank you to the best team of individuals who have got their heart on not just delivering our vision but moving and shaking anything possible to find solutions to problems and challenges faced by our beneficiaries. I could not be prouder of the diversity of our team from beneficiaries, volunteers, staff, management and trustees as we are a true reflection of our modern-day Britain and continue to remain a beneficiary led and lived experienced led organisation, Thank you to all the volunteers, donors, staff and fellow trustees for all their support.



David Feindouno

Chair of the Board of Trustees

Annual Review & Team report

Structure, Governance and Management

Organisation

Plymouth Hope was registered as a charity on the 16th August 2013. The charity is controlled by its governing document. Governance of Plymouth Hope is through a Board of Trustees elected by the membership at the AGM. The Board has final legal authority and is responsible for overseeing the operation of the entire charity and its activities. All new Trustees take part in a formal induction programme and receive regular training. The Board meets 12 times in a year. It regularly reviews its structure and the individual and corporate responsibilities of Trustees. The Board of Trustees operate on the ground through sub-committees (i.e. to deal with detailed finances, HR, personnel issues etc.) but key decisions have to be taken by the full Board and subcommittees have to report back to the Board. A Delegated responsibility Policy is in place as well as Terms of Reference for each operating sub-committee. The following subcommittees exists: Human Resources & Health Safety; Finance & Fundraising; Youth & Safeguarding; Wellbeing & Sports. To maintain our principles of being and remaining a lived experience and need led organisation, we have increasingly involved interested beneficiaries in a lot of formal decision making, for example individuals who have expressed interest in working and exchanging with trustees and management on regular basis to have their voices and ideas heard. So, our board and sub-committee meetings have now been opened to beneficiaries.

Objectives of the charity

'The charity's objects ("the objects") are:

3.(1) To promote community participation in healthy recreation by providing facilities and coaching for the playing of sports and physical activity (e.g. football)

3.(2) To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause "socially excluded" means being excluded from society, or parts of society, as a result of one or more of the following factors: Unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed, sexual orientation or gender re-assignment; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitating into society).

3.(3) The promotion of racial harmony for the public benefit by:

3.3(a) promoting knowledge and mutual understanding between different racial groups.

3.3(b) advancing education and raising awareness about different racial groups to promote good relations between persons of different racial groups.

3.3(c) working towards the elimination of discrimination on the grounds of race.

3.(4) The relief of poverty, advancement of education and the relief of sickness and preservation of health, primarily in the UK, but not exclusively and where funds allow in Sub-Saharan Africa, by the provision of grants, items and services to individuals in need and/or charities, or other organisations working to further such charitable purposes.'

However, following our learning and recommendations of the post-covid 19 era, trustees decided to make the following as the organisation priorities in adding to the existing work.

- Foster better collaborations and partnerships to maximise support provided to asylum seekers and refugees in the city
- Foster partnerships to provide tailored conversation clubs aimed at improving the asylum seekers and refugees' fluency in English to readiness for employment
- Preserve the dignity of asylum seekers, refugees, and migrants by promoting human rights, seeking their rights and entitlements
- Source and provide a permanent space and facilities for our targeted beneficiaries where they feel safe and empowered to be at the heart of services provided to them
- Improve the provision of information and advice for asylum seekers and other migrants in need of legal advice and legal representation.

Beneficiaries

Plymouth Hope has a bottom up and beneficiaries centred approach and we are lucky and proud to have board members and a management with refugees' journeys and migration lived experience and those from the host community. Although we aim to focus on reaching out to asylum seekers, refugees, black and ethnic minorities groups, we also reach out to the host community. For example, primary participants in our youth programme have been young refugees, children and young people from the economically less disadvantaged areas of the city.

Among other beneficiaries from our projects are international students, people not in employment, older people, and women. This year has seen an increase in numbers of other migrants who find themselves destitute due to high rise of living cost. Using our expertise, we do contribute to the work of both statutory agencies and the voluntary sector. We compliment their work by building links between agencies and our primary beneficiaries.

Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers, migrants and host communities from the following geographical areas (Plymouth predominantly in Waterfront & Stonehouse; Lipson & Effort; Mutley & Greenbank; East & Cattedown; Devonport & Stock; City Centre; St Judes

& Mount Gould); those Cornwall & West Devon migration organisation). We have also had increasing enquiries from across Devon and Cornwall.

We have also had a strong participation from other background including the following:

- Children and young people from the local community
- Other ethnic Minority (BAME and International students)
- Other adults and their families (health & social care workers through outreach engagement and participation)

We have continued to have an increase in attendance from resettlement families.. We have continued to explore multiple collaborations to toward a tailored employment support programme we are working on with Plymouth Argyle community trust.

Risk review

The Trustees have a duty to identify and review the risks to which the charity is exposed to and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The Trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. A Risk Register has been established and has been approved by the Board of Trustees. It is kept under regular review by the Board of Trustees and any changes to risk are reviewed at each Trustees meeting. Financial risks associated with reducing income streams from the government and trust funding has led to the development of the current fundraising strategy which plans for and supports the diversification of funding and activities. Where appropriate, systems or procedures have been in place to diminish the risk the charity faces. These procedures are periodically reviewed to ensure they continue to meet the charity's needs.

Good Practice, volunteer management and safeguarding

Volunteers continue to be at the heart of our delivery and they have continued to play a crucial role in enabling us to respond to the post-covid 19 crisis and meeting the support need of newly arrived migrants as most of the support required is not grant funded. Volunteers are the link between those needing support and the support available, they played an essential role in ensuring each beneficiary we previously supported was reached and continued to receive regular wellbeing calls throughout lockdowns period. Thank you to our funders, all volunteers' efforts were supported with ongoing training, travel, lunch and other volunteers' expenses were always covered. Our policies were all reviewed in January 2023.

Safeguarding adults and children; volunteer mutual agreement; vulnerable adult; data protection; confidentiality; expenses; information sharing; Accident reporting; Anti-Bullying procedures; complaints policy; Information sharing; storing information; Equal opportunities; health & safety policy; retention and storage of information; complaint policy. We delivered more training to support volunteers and staff to confidently implement our policies.

Partnerships/Networks/Memberships

We would not have managed to achieve so much during and the post lockdown without the trust and collaboration we have had within the sector and across different networks. We were really pleased to see us recognized by our primary sectors and networks (refugees, ethnic minority, and other relevant local authorities' bodies) as Plymouth Hope was entrusted to lead and be part of different projects.

- We have hosted a new integration programme working with local authorities, the health and social care sector.
- The connectivity project on behalf of the refugees and asylum seekers network has continued
- Educational programme and online support liaising with schools and food providers
- Mid-Ground projects across schools in Plymouth
- We have entered a formal partnership with Plymouth Argyle Community Trust

We have maintained our partnerships including many organisations across different operational sectors:

Nudge Community;Okk University of Plymouth; British Red Cross; Diversity Business Incubator; Plymouth Community Homes; Students and Refugees Together; Devon & Cornwall Refugee Support; Open Doors International Language School; Plymouth Racial Equality Council, Devon & Cornwall Police, Plymouth City Council Connection teams, Youth Services and Sport Development team; ASR Mental health team, Calstock Village; The East End Trust; Plymouth Play Association; Dixon Latino Dance. Thank you to POP + and members from the children and young people network; sport network; Refugees & Asylum Seekers network as we continued to play an active role as an active member.

Overseas, we have gradually continued to get involved with similar work happening abroad working with branches on the ground as well as getting involved with few sports & educations related development agencies. Our team joined fundraising initiatives to help raise fund to support few schools abroad.

Monitoring & Evaluation

We continuously monitor and evaluate our work against our charitable objectives, keeping track through a monthly review of our work and impact. To measure success against our objectives, we are monitoring and measuring a number of aspects, including but not limited to: number of reports disseminated and our social media activity including a newsletter. Thanks to the reporting tool UPSHOT funded by the Rank Foundation, we have continued to utilise it to record each and every activity and action we deliver. In addition to this, we have maintained our approach to remain a need led organisation and as such our focus on organising focus groups regrouping beneficiaries and volunteers was excelled, for example we run few sessions online where asylum seekers in different accommodations were able to take part and tell us about the connectivity project and raise any difficulties.

Achievements and performance

Plymouth Hope was founded in 2008, formally giving birth to two projects: the football club Hope FC in February 2009 and a voluntary organisation at the same time. The voluntary organisation became a charity following its formal registration with the Charity Commission in August 2013 to uphold and preserve the dignity of asylum seekers and refugees; to promote, foster social cohesions and provide social integration support; support enhance and holistic support to children and young people.

- Plymouth Hope is proud of itself for being beneficiary and grassroots-led and a unique place where beneficiaries and support providers build trusted relationships.
- Being lived experience-led is fundamental; people with lived experience are encouraged and supported to participate, challenge and lead throughout the organization. This has continued to be done through our formal consultation group and project review group.
- Plymouth Hope services are dictated and to resolve matters and challenges expressed by beneficiaries
- Plymouth Hope promotes wellbeing and trauma informed approaches by making sure we reduce any delivery where beneficiaries have to relive their trauma.
- Plymouth Hope have continued to provide unique services in the city and expanding our expertise to the wider region. Following the set-up of a permanent wellbeing centre during covid 19 lockdown which comprises of a small gym and space for indoors exercise, we opened out youth centre called Future Youth Centre on a high street. Future youth is a safe space for children and young people and where we operate our drop ins as one stop point for information, advice and integration support.
- Plymouth Hope delivers the largest multicultural festival which is also the official launch of the city refugee week event. In partnership with other organisations, we convene the largest gathering of voluntary sector organisations, private companies, and grassroots organisations all with a keen interest in the support and integration of asylum seekers and refugees in the city.
- Plymouth Hope have continued their membership of different networks including the refugees and asylum seekers network; the children and young people network; the city refugee week group.
- Plymouth hope set up the connectivity project which is a project working with partners to provide internet connection in asylum seeking houses.

Year review: We have continued to work for a society where asylum seekers, vulnerable migrants and refugees are welcomed, have a sense of belonging, live out of poverty and rebuild their lives.

Plymouth Hope are an OISC level 1 accredited organization and continues to provide a welcome support to asylum seekers, refugees and other migrants through different projects:

- have their basic needs met;
- improve their wellbeing;
- have a better understanding of and are better able to navigate the asylum

system; and develop personally and become more independent.

Being the only and largest lived experienced and ethnic minority-led charity strongly rooted in grassroots communities, we maintain advocacy for the treatment of asylum seekers and refugees with dignity and for the respect of their human rights. Our beneficiaries have continued to report not being properly treated and it is sadly known to us that many organisations made responsible to support asylum seekers and refugees are far from knowing their realities. So our trustees are strongly invested in providing capacity-building support to organisations both with statutory and non-statutory duties.

From March 2022 to February 2023, we achieved the following:

- 778 people were supported directly across all our programmes and projects, 334 of whom accessed our services for the first time during the year; We saw an increase from families arriving as workers within the health and social care system
- 267 different people attended our Welcome drop in;
- 216 children and young people were supported by our Future Youth Project, including English language support, Homework support, conversation clubs, signposting & referrals, and physical activity.
- 116 people were supported through Asylum Guides;
- 145 received information and general advice followed by referrals
- 86 people attended at least two of our project review co-production sessions
- 65 families made request for creche support and to understand the early childhood system
- 81 people were supported through Family Support, additional welfare support such as referrals to baby banks, support with nursery placements and school uniform requests.
- 9 people were supported to attend their further submissions/fresh claims for asylum;
- 9 Unaccompanied Asylum-Seeking Children supported;
- 11 Wanting to claim asylum were referred to the local red cross
- 89 Members supported through safeguarding, including 44 cases involving a child;
- 156 devices were distributed to asylum seekers.
- 267 out of hours calls across our staff members' work mobile phones
- 765 second-hand football kit donated through us to our partners abroad
- 55 hours of project management and crisis response training provided to our partners in Sierra Leone and Guinea with a total of 128 participants
- 12 schools have reported our staff being helpful with children whose English isn't their first language inductions.
- 127 home work support sessions
- 9 volunteer meetings and inductions face to face
- 121 primary and secondary school age children attended our midground #EmbracingOurDifferences
- 37 children received EAL support (English as an Additional Language)
- 1005 well-being checks calls were made
- 700 home outreach visit calls were completed

- 72 Asylum seekers accommodations continued to be provided internet at a cost of £1150 per month
- 127 households received Supermarket vouchers
- 294 data sims were distributed.
- £3400 cultural food/halal was purchase as essential food for mothers and children and distributed in 47 households
- £2300 in school uniforms and essential school and sports clothing was distributed to children in asylum homes and newly arrived migrant families
- 105 Food shopping requests

In addition, we achieved the following:

- We continued to embed our core delivery principles (Early Identification – Prevention – Intervention)
- We supported numerous initiatives aimed at bettering the lives of ethnic minorities in the UK by contributing our voices to the anti-racism campaigns.
- We have played a crucial role in beneficiaries' voices and concerns being heard about the COVID-19 vaccine hesitancy and have their questions answered.
- During this year, we have taken a consultation and reviewed our values to reflect the work we do, our beneficiaries and to reflect the social, political and economic realities that impact our beneficiaries' lives and the world around them.
- We were able to maintain the diversity of our volunteer and staff teams by making sure we had an inclusive team that reflected who we supported as well as the local host community.

We received the following feedback from coaches, staff, parents and families:

- 97% of regular participants and beneficiaries (from our member survey/feedback forms) report that services were helpful.
- 88% said that they were able to get help with dignity and human approach.
- 79% reported to have received support at the right time.
- 96% of regular participants and beneficiaries said Plymouth Hope helps them feel welcome in Plymouth through our enhanced integration support.
- 100% of partners consulted (20 were consulted) report confidence in working with Plymouth.
- 85% satisfaction reported from families living in asylum seekers accommodations
- 90% of volunteers report feeling confident and effective in their role most/all of the time.
- 97% of our 86 people who took part in our project co-production sessions expressed being the initiators and the driving force behind the way Plymouth Hope work and provide our support.

WELLBEING PROGRAMME

In 2019, we brought together a mixed group of 37 people to reflect on our physical and sports activities strategy. As such, we looked at the definition of the word WELLBEING by the UK Department for Health & Social Care as: *feeling good and functioning well, which comprises an individual experience of their life and a comparison of life circumstances with social norms and values.* We asked participants to tell us how they understand the definition, how it applies to them, and here they are at ensuring this is an achievable reality in their lives. They concluded that removing barriers and finding solutions to their problems to be happy, be healthy, and acquire growth are their priorities as well. Through a lengthy exercise to adopt programme that constitute our wellbeing strategy.

- Physical & Sports Activities (Different types of physical activities)
- Health Eating (Change healthy eating agenda from a myth to a reality in their eating habits)
- Social Activities (Any cross-cultural activities that bring people together – A place where they confident and trust others to discuss their challenges and propose solutions)
- Psychosocial Support (Tackle stress – Prevent mental health – Address societal issues)
- Information, Guidance and Advice (to receive accurate information in a timely manner to prevent crisis and where possible bring solutions).

Our well-being strategy has therefore been delivered through the implementation of sports & physical activities projects, Health Eating projects' Social activities projects, and Psychosocial support programme. Our team's project outcomes reported successful delivery of our overall well-being program during these twelve months.

Physical & Sports Activities

Physical and sports activities have continued to be the entry point for many of our adult beneficiaries and have been used to maintain regular contact and for trusted relationships to be built between volunteers, staff and beneficiaries.

Active Communities:

Wellbeing & Connect Project funded by the People Health Trust enabled us to organise and deliver most of the physical activities for primarily asylum seekers, refugees and other from ethnic minority background. Sessions organised included:

- 72 Women only multi-sport sessions
- 1344 recorded Table tennis sessions
- 46 Bicycle Club sessions
- 24 Swimming sessions
- 768 Non-contact boxing sessions
- 18 Water sports sessions
- 14 Basketball sessions
- 22 weeks of yoga sessions for women only

Over twelve months, we have had an average of 145 people who engage in regular physical and sport activity for an average of 2 hours per week.

Our Football Project summary of delivery and Impact

We have continued supporting our affiliated football club and Project Hope FC. Plymouth Hope FC delivers all football projects, and the project is directly linked to our children and young people program as well as our wellbeing program for adults. Over the last twelve months, they saw an increase in the number of children and young people playing football and engaging in other well-being-related activities, including healthy eating and regular attendance at the boxing gym and other sports clubs.

League football teams

Hope FC has two separate boards for adult teams and youth teams. The adult's league has continued its members of the Plymouth & West Devon Combination football league, and the youth side is a member of the Devon & Junior Minor leagues. We are proud of the impact players, parents, and coaches continue to have in local football as they show the diversity and the importance of being together and enjoying activities together, regardless of social status and background. The club impact goes beyond any expectations as across five football teams' regular participation in organized football, there is a combined over 20 nationalities from different backgrounds and statuses. The club is a unique project that brings newly arrived migrants and the host community together. It is fantastic how parents come together and even foster social connections.

- 11 volunteers received football and sport-related training and mentoring.
- 18 volunteers, which included club board members, coaches, and parent drivers, were mobilized to run the club.
- 576 hours of formal youth football training for under 10, under 11 and 12
- 96 hours of football-friendly matches for youth
- 146 hours of competitive youth football during the reporting period covering three age groups
- 144 hours of adult league football played by both the Saturday and the Sunday teams.
- 156 hours of formal training sessions for adult

Community Football

One of the joint projects between the club and the charity is community football, which is aimed to welcome newly arrived asylum seekers and provide a platform where all communities, including those often segregated as per the country's national identity, can come to meet other people from other nationalities.

- 768 hours of community football played in different local parks and at dedicated winter venues during the winter period.
- 56 hours of futsal
- 48 hours of friendly matches
- 220 plus single individuals participated.
- 25 plus nationalities and languages as per country of origin

Football Impact

The football project has continued to significantly impact the local community. Football at Plymouth is a lot more than just people kicking a ball, whether in a friendly

match, in a competitive game, or a group of people just enjoying dribbling each other for fun; it is a symbol of welcoming newly arrived asylum seekers and migrant in the city, a symbol of proven friendship and unity among participants that is extended in the community. Among primary beneficiaries are asylum seekers, refugees, international students, the host community members facing hardship, and another migrant in improving participants' physical and mental health. Their regular participation has given them the following benefit:

- Improved cardiovascular health.
- Strengthened bones and muscles.
- Increased endurance
- Maintain healthy weight.
- Reduce the risk of diseases.
- Improved mental and overall physical wellbeing

Some of the skills coaches have reported that children and young people have acquired include teamwork and being there for the team, learning cooperation, accepting and handling defeat, how individuals' reactions can affect others around you, and applying respect in everyday life, to name a few. Parents' and coaches' feedback reported increased feelings of self-esteem and improved confidence and mood.

Creating a platform where people adults, children, young people, and parents from any social background come together and interact with each other has contributed to a better community spirit and the development and nurturing of social cohesion; the promotion of cross-cultural understanding that has given to participants and the entire community a sense of belonging.

The charity trustees and some of the mentors have made a wider contribution to the nurturing of community cohesion through the delivery of public speaking and workshops including:

- 14 Football and anti-racism workshops
- 5 schools' assemblies delivered.
- 7 MidGround #EmbracingOurDifferences workshops in schools

Loneliness & Isolation (Stand As One)

Stand as one was launched in 2021 as part of our aims to reduce isolation and loneliness among beneficiaries and the wider community. The programme is funded by the Rank Foundation, Stand As One (SAO) is primarily to sustain Plymouth Hope social events and activities and also recruit a number of organisations to become SAO hubs to ensure that as many of our beneficiaries as possible can access activities and events offered by other providers within the geographical vicinity where they live. As part of the delivery, we have initiated the promotion of multiple activities and given confidence to our regular participants to get to know others. However, this program has not been renewed; therefore, we are applying for funding to retain staff in the new year has become one of our priorities. The programme successfully delivered the three main schemes:

- SAO hubs promotion
- SAO social activities
- SAO workshops

As a team, we have been mandated by the board that the work of fostering social cohesion is to help us as an organisation to build a bridge between the migrant community and the host community and this includes other organisations whose remit is to support the community as a whole which also include our primary beneficiary. This has led the team to continuously raise awareness with many organisations and support their confidence and systems with the readiness to welcome and provide appropriate support to the migrant population. We believe that in doing so, we will meet our tackling loneliness and isolation objectives.

Connectivity Project

Following the first connectivity contracts installing wifi in 79 accommodations, we have continued the connectivity project providing internet in 72 asylum seekers accommodations in Plymouth. The UK government house asylum seekers in homes without television, no TV license and no internet. During the first lockdown, it became apparent that people living in those homes were cut off from the outside world and they were facing serious isolation and loneliness. Many families were unable to get their children to follow school programmes delivered online. Our team worked hard to fundraise fund for the first initial six months. Our impact report showed that this project had to be continued to prevent mental health and ensure people were accessing services. We have made an engagement to continue providing internet for the next two years. The programme was mainly funded by the Rank Foundation; Plymouth City Council; The Livewell Foundation; Open Doors International Language School (ODILS); The National Lottery and funds donated by generous individuals through our crowfunding campaigns run by our staff. Our team continued with fundraising appeals to ensure the two years contract is fully paid for.

This year we focused on measuring the impact of the project and scheme as our team visited over 70 asylum seekers accommodations talking to over 300 people about how beneficial our connectivity support was to them directly and indirectly. We have had the most rewarding experience finding out about the difference made in their lives.

- 77.9% were using installed WiFi internet box in the house up to February 2023
- 75.4% found the WiFi box Useful
- 92.9% still needed internet in the houses
- 53.6% use it for Language classes and groups
- 100% Would recommend the wifi box to others

Detailed reasons of the individual use of wifi for, from 96 responses they indicated the use as following:

- 87% go online everyday
- 72.73 % use to contact family and friends.
- 81% use WhatsApp
- 72.73% Social Media platforms - Facebook, Instagram, Twitter, etc.
- Plymouth Hope Activities 31% ; DCRS Activities 45%; ODILS activities 24%

- Plymouth Organisations Activities (Red Cross women) 27%
- 14% to contact housing officer
- 47% Education for children primary
- 4% Education for youth
- 37% Education for adults
- 31% Watching TV/Movies
- 65% You tube
- 27% Playing games
- 68% News
- 18% use to contact and access Legal Advice
- 223% use to contact and access Migrant Help support.

Following this report, the team recommends to the trustees the formal setup of a digital hub centre, which will continue providing the connectivity project, a dropping centre, and an IT place where people can attend to have IT and connectivity-related problems resolved as well as access to computers to do some learning online.

Asylum Guide

As part of six organisations partnership led by Refugee Action, we have continued to successfully deliver Asylum Guide. Asylum guide has been very handy to not only reduce the anxiety asylum seekers go through due to the lack of knowledge of the asylum system they are navigating through, but it has also been essential to delivering a fully enhanced asylum support programme. This programme is funded via Refugee Action by Comic Relief as part of a global migration support initiative. Asylum Guide has three delivery pathways:

- Asylum Guide as per Refugee Action embedded programme is to empower asylum seeker by acquiring information and knowledge needed to navigate the system. This element of delivery also comprises of forming a group of experts by Experience from all seven providers who constitute a national advocacy group with the aims to raise advocacy point and feedback changes that need to be implemented to better the system EBEs constitute a national voice
- Asylum Guide beneficiaries' wellbeing. Thank you to Tudor Trust who have funded an expansion of the programme, the second element is to ensure that each individual receiving asylum guide information and guidance has the opportunity to engage in our wellbeing programme, these are sports, physical & social activities as well as psychosocial support.
- Asylum Guide Volunteering is aimed at facilitating the placement of asylum seekers in various volunteering opportunities and where possible they can be introduced to a befriender, someone willing to support their integration in the new community.

Ukrainian programme

We joined other partners in the city to provide a welcoming programme of activities and support to both Ukrainians and sponsors who put themselves forward to offer their homes. We recruited a dedicated coordinator who successfully put together a training programme, drop in sessions and social activities sessions to support Plymouth Hope part of the delivery.

- Training package put together with the trauma-informed approached team
- Ukrainian cultural kitchen
- Understanding Refugee's journeys
- Ukrainian host training

Engagement Activity

We implemented an engagement strategy aimed at bettering our reach to beneficiaries and improving our collaboration with partners. Some of the regular engagement visits included:

- British Red Cross Monday drop-ins
- DCRS Thursday drop-ins
- Refugees and Asylum Seekers network meetings
- Black history monthly meetings
- Devonport community monthly meetings
- Refugee week planning meetings
- Migrant Help
- Digital Plymouth network
- SLAC and Migrants organise
- Plymouth Digital Inclusion Network Meeting
- British Red Cross women Friday group
- Marjon From Community to Performance - a celebration
- Tackling Loneliness and Isolation Forum 'Opening Doors' event
- Wellbeing System Design Group

Future Youth Programme

Following 8 years of successfully delivering programmes for children and young people, a five-year strategy was adopted to enable the implementation of recommendations from those years and ensure the strategy was implemented. The programme is funded by the BBC children in Need and the National Community Lottery fund until 2026.

The programme outcomes in numbers for this period:

- 177 children aged 4 to 14 came to the session's, with 42 children who attend regularly.
- We have had 45 face to face Home Work Support sessions
- 182 have engaged in regular sports and physical activity with 52 taking part in youth football league.
- 92 have taken part in activities during school half terms
- 45 have taken part in water sport activity
- 62 have received in school education support where a staff has supported parents by attending review meeting in school
- Over 45 families have received education support sessions
- 37 mothers have attended women only gym sessions while their children are attending homework support
- Over 67 children have received support with free transport to attend sessions
- 52 children have taken part in sport-related trips outside Plymouth

- The team handled over 72 referrals from partner organisations
- The team attended over 25 meetings introducing the project to partners
- We have held 6 parents feedback sessions.
- Seven project review meetings were held including beneficiaries, volunteers, staff and trustees
- Six focus groups were organised aimed at improving certain sessions

Programme key delivery elements:

- Information & Guidance:
- Wellbeing & Sports, Art & Music; Play Therapy Activities
- Education & Learning:
- Transferable and Life Skills
- UASC Advocacy support
- Mentoring

Progress on outcomes

We have continued to focus on empowering all project participants and we are on point with achieving the expected outcomes below:

- Reduced poverty: Prevent poverty
- Improved lives: Address inequality
- Improved mental wellbeing:
- Improved physical wellbeing:
- A safe space & environment to aspire
- Reduced Isolation
- Improved Confidence
- Build Up
- Removed Barriers
- Increased access to opportunities
- Produced positive change

Financial management

Day-to-Day Financial Management are handled by our finance sub-committee supervised our treasurer who has put guidance in place a trained staff management team on handling petty cash, providing evidence of expenditures, managing individual project budget. We have operated our finances with the help of a bookkeeper using the xero accounting software which made our finance team job easier and produce regular reporting of the financial state.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity.

Annual Financial Review

We have continued to raise money through our three main core fundraising strategies.

- Grants
- Fundraising (Sponsorship of specific project; Donations)
- Voluntary contributions and donations from individuals

We benefitted from the following funders and Donations:

- BBC Children in Need (youth programme)
- Rank Foundation (Stand As One & Time to shine)
- People Health Trust (Connect & Wellbeing)
- National Lottery Community Fund (FutureYouth)
- Comic Relief & Refugee Action
- Tudor Trust
- Plymouth City Council
- Cycling UK
- Plymouth City Council (Ukraine grant)

In kind donations:

- Donation of Kits4Africa
- Afghans Children schools bags
- Beyond Borders Totnes (Christmas gifts for 200 children)

Financial Report

We have received a total amount of income of £238,644 (2022: £294,106.10) and our total expenditure were £271,070 (2022: £311,895.20).

We have made advanced payment toward refurbishing our offices, including transforming spaces to host our wellbeing centre which included gym equipment's and we repaired a potential sport hall all with the intention of saving the organisation cost on longer term lease and rent. Donations and funds were secured toward all expenditures, so despite delays in some payments, our finances have remained unaffected, but with fewer grant income.

Our accounts were prepared, reviewed and approved by the board with enough time to allow full independent examination before submission to the charity commission.

Independent Examiners report

Plymouth Hope

Feb 2023

All Social Media Insights

Content

3,565

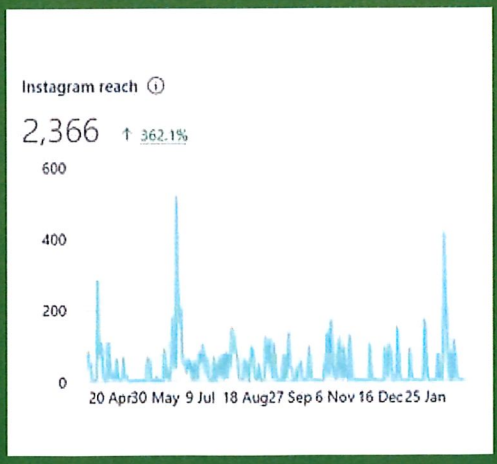
Followers

129

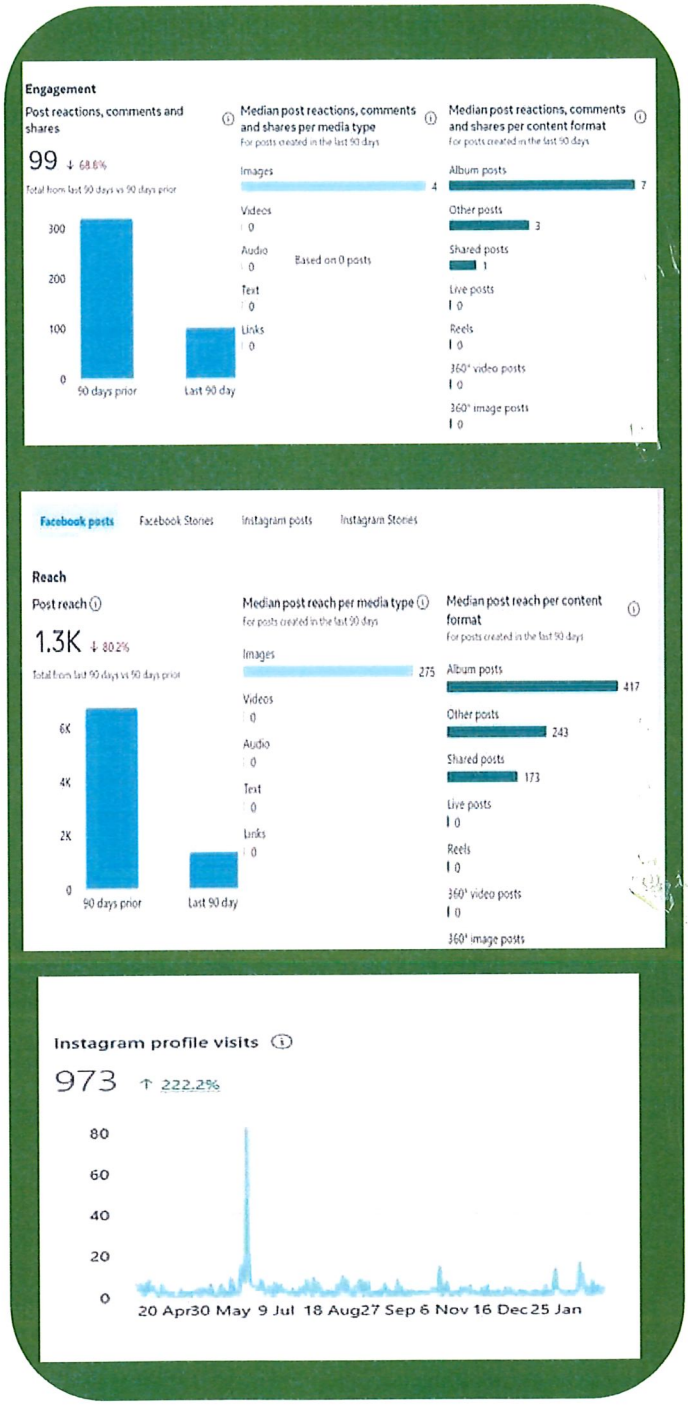
Earnings

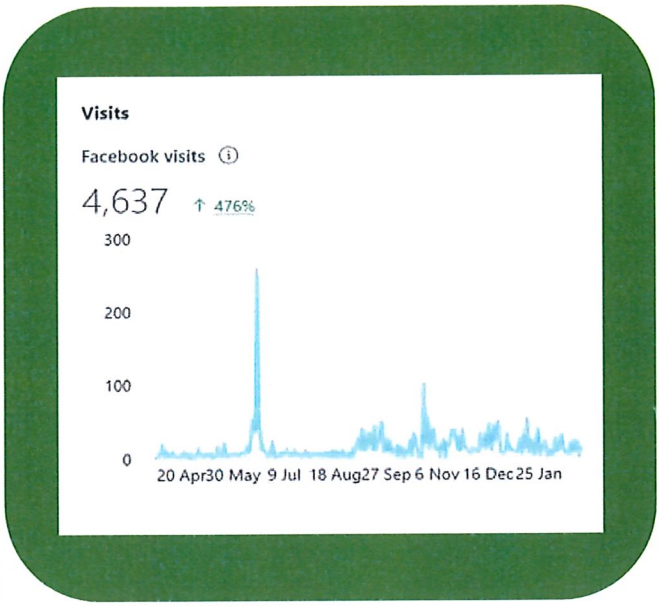
£0

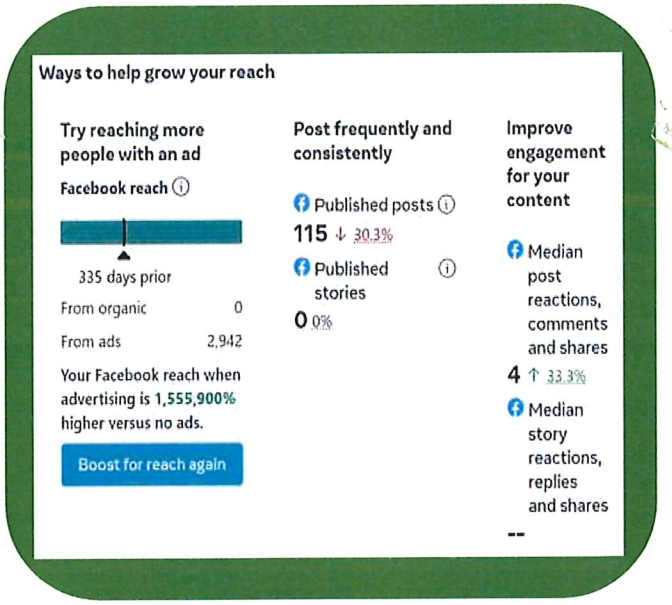




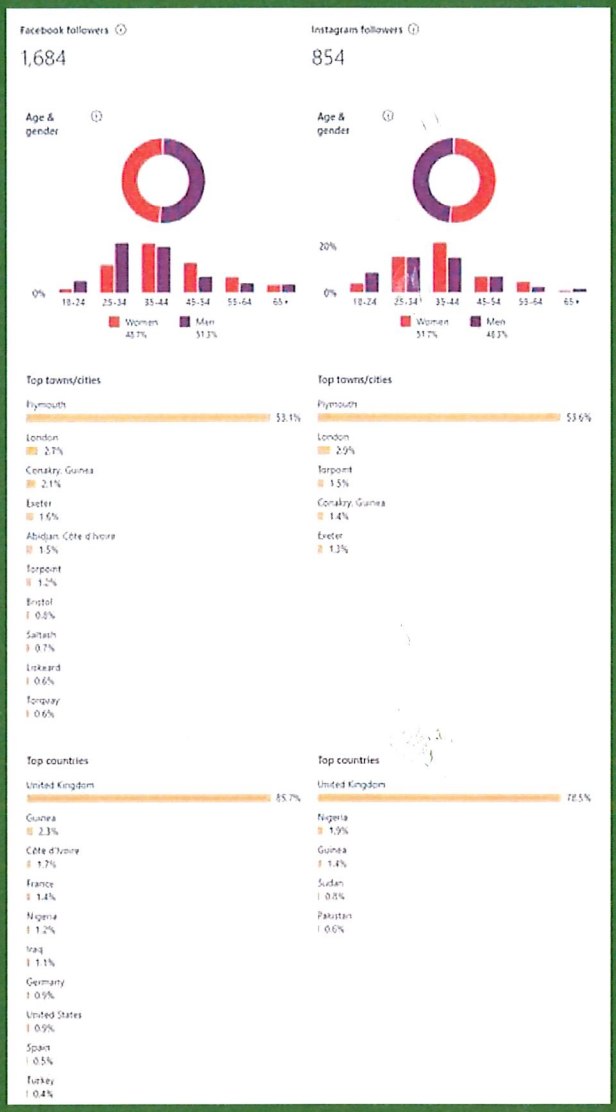
All Social Media Insights

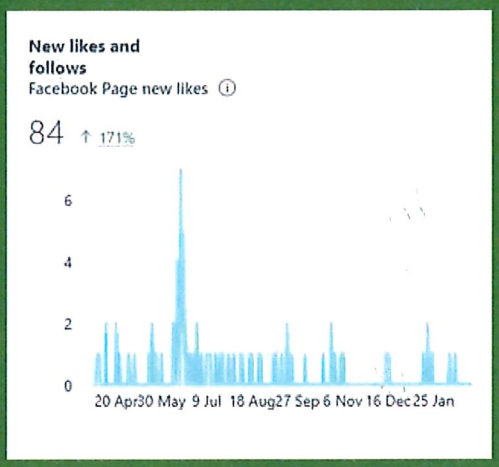






Current audience



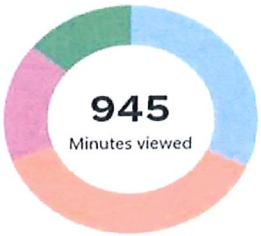




Where your views are coming from

Traffic sources from 31 Mar 2022 - 28 Feb 2023

Recommendations	31.8%
Followers	37.3%
Shares	17%
Paid	14%



Minutes viewed by source

Traffic sources for your videos and the minutes viewed by each. Detailed traffic source information can be found in the tabs below.

Traffic source details

See how Facebook recommends videos and learn more about followers and shares.

Learn more

How long people are watching for

The breakdown of your video views this period.

Summary

PLYMOUTH HOPE

Registered Charity No. 1153472

FINANCIAL ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2023

CONTENTS

Page	
1	Legal and Administrative Details
2	Independent Examiner report
3	Balance Sheet
4	Statements of Financial Activities
5 - 12	Notes to the Accounts

PLYMOUTH HOPE

Registered Charity No. **1153472**

ORGANISATIONAL PROFILE
FOR THE YEAR ENDED 28 FEBRUARY 2023

Trustees		
David Feindouno	Chair	
Liza-Marie Barry	Vice-Chair	
Akim T Madimba	Treasurer	
Kandas Dougouno	Head of Sports	
Shaina Salan	Member	Appointed on 07/04/2023

Registered office:	Plymouth Hope C/O The Plot 80-84 Union Street Plymouth PL1 3EZ
Registered Charity Number:	1153472
Bankers:	Lloyds Bank 8 Royal Parade Plymouth PL1 1TX
Independent Examiner:	Charles Osei, BSc (Hons), MSc, ACIE, AFA, ATA, MIPA, MCIPP Flat 3 11 Rochdale Way Deptford London SE8 4LY

Approved by order of the board of trustees on 20/12/2023 and signed on its behalf by:

.....
Chair David Feindouno

PLYMOUTH HOPE

Registered Charity No. 1153472

Independent Examiner's report on the financial statements
To the trustees of Plymouth Hope

I report on the financial statements for the year ended 28 February 2023, set out on pages 5 - 12.

This report is made solely to the Trustees of Plymouth Hope, as a body, in accordance with regulations made under section 145 of the Charities Act 2011 and Charity SORP (frsse). My work has been undertaken so that I might state to the Trustees matters I am required to state to them in an independent Examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept responsibility to anyone other than the charity and charity's trustees for my independent examination work, for this report, or for the statement I have given below.

Respective responsibilities of Trustees and independent examiner

As Charity trustees for the purposes of charity law, are responsible for the preparation of the financial statements. The Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to an audit under company law and is eligible for independent examination, it is my responsibility to:

a) examine the accounts under section 145 of the 2011 Act;

b) follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and

c) state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity, and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements

a) to keep accounting records in accordance with Section 130 of the Charities Act; and

b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Charities Act

have not been met; or

2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Charles Osei, BSc (Hons), MSc, AFA, ATA, ACIE, MIPA, MCIPP
Flat 3, 11 Rochdale Way, Deptford London SE8 4LY

27/12/23
Date

PLYMOUTH HOPE

Registered Charity No. 1153472

BALANCE SHEET
AS AT 28 FEBRUARY 2023

	Notes	2022/2023	2021/2022
		£	£
Fixed Assets			
Tangible Assets	2	49,598	40,960
Investments			
Current Assets			
Debtors		1,179	0
Cash at bank and in hand	3	18,542	66,184
Total Assets		69,319	107,144
Creditors:		0	(5,399)
Net Assets/Liabilities		69,319	101,745
Reserves			
General Funds		12,016	10,118
Restricted Funds		57,303	91,627
Total Funds		69,319	**101,745**

Approved by the Board of Trustees on 20.12.2023

and signed on their behalf by:



.....
David Feindouno
Chair - Trustee

.....
Akim T. Madimba
Treasurer - Trustee

PLYMOUTH HOPE

Registered Charity No. **1153472**

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 28 FEBRUARY 2023

	Notes	Unrestricted Funds £	Restricted Funds £	2022/23 Total Funds £	2021/22 Total Funds £
Resources Arising					
Income from Charitable Activities	4	8,561	230,083	238,644	292,719
Other Income		0		-	1,386
Total Income		8,561	230,083	238,644	294,105
Direct Charitable Expenditure	5	6,663	264,407	271,070	276,333
Total Expenditure		6,663	264,407	271,070	276,333
Resources retained for further use		1,898	(34,324)	(32,426)	17,772
Transfer between Funds				-	-
Net Movement in Funds					
Reconciliations of Funds					
Brought forward 01/03/2022		10,118	91,627	101,745	83,973
Carried forward 28/02/2023		**12,016**	**57,303**	**69,319**	**101,745**

PLYMOUTH HOPE

Registered Charity No. 1153472

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 28 FEBRUARY 2023

1. Accounting Policies

Basis of Preparation.

These accounts have been prepared on an accrual basis and include income and expenditure as they are earned or incurred, rather than as cash received or paid. Reference to the "Charities SORP" refers to the Charites SORP (FRS 102): Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland. 2nd edition effective 1 January 2019.

1a. Income

All income is recgnised once the Charity has entitllement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not explended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

1b. Expenditure

Expenditure is recognised once there is a legal or consrtructive obligation to transfer ecenomic benefit to a third party, it is possible that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1c. Government grants

Government grants are credited to the Statement of financial activities as the related expenditure is incurred.

1d. Fund accounting

Unrestricted Funds are receivable or generated for the objects of the charity without further specified purpose and are available as general funds.
Restricted Funds are subjected to restrictions on their expenditure imposed by the donor.
Designated Funds are unrestricted funds but earmarked by the trustees for particular purposes.

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2023

1e. Taxation

The Charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of trhe Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the Charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the exztent that such income or gains are applied exclusively to charitable purposes.

1f. Debtors

Trade and other debtors are rcognised at the settlement amount. Prepayments are valued at amount prepaid.

1g. Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short matuity of three months or less from the date of acquisition or openinig of the deposit or similar account.

1h. Liabilities and provisions

Liabilities are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

1i. Financial Instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the excception of bank loans which are susequently measured at amortised cost using the effective interest method.

1j. Critical accounting estimates and areas of judgement

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Charity does not currently have any significant accounting estimates or areas of judgement.

1k. Tangible Fixed Assets
Tangible Fixed Assets include the Office and IT equipments purchased as well as refurbishment of new Office purchase.

Depreciation is provided at the following annual rate in order to write off the assets over estimated useful life.
Office and IT Equipments - straight line over five years
Refurbishment of new Office - straight line over twenty-five years

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2023

2. Tangible Assets

	New Office Refurbishment	Office Equipment and IT	Total
	£	£	£
Cost			
As at February 2021	33,163	17,417	50,580
Additions	11,558	2,940	14,498
As at February 2022	44,721	20,357	65,078
Depreciation			
As at February 2021	2,654	6,966	9,620
Provided during the period	1,789	4,071	5,860
As at February 2022	4,443	11,037	15,480
Net Book Value			
As at February 2023			49,598
As at February 2022			40,960

3 Cash at Bank and in Hand

	2022/23	2021/22
	£	£
Cash at Bank	18032	-
Petty Cash	510	-
	18,542	0

4 Incoming Resources

	2023 Unrestricted	2023 Restricted	2023 Total	2022 Total
	£	£	£	£
Attendance Fees	-	-	-	1,068
CYCLIS'T CLUB -Grant	-	3,397		-
BBC Grant	-	15,383	15,383	9,993
City Council Grant	-	14,520	14,520	33,960
Community Grant	-	-	-	1,500
Donation	7,665	-	7,665	8,728
Donation for staff time	-	-	-	3,548
Grant Ukranian Project	-	28,036	28,036	-
MAIN Grants	-	71,546	71,546	-
Forum For Peace Grant	-	-	-	2,000
Government Grant	-	10,143	10,143	29,451
National Lottery Grant	-	20,484	20,484	94,592
Peoples Health Trust Grant	-	8,963	8,963	30,310
Rank Foundation Grant	-	15,714	15,714	12,497
Refugee Action Grants	-	11,897	11,897	27,975
Refund Contract	452		452	6,628
Subscription Income	444	-	444	345
T- Shirt Sale	-		-	124
Tudor Trust Grant		30,000	30,000	30,000
Total	**8,561**	**230,083**	**238,644**	292,719

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 28 FEBRUARY 2023

5 Resources Expended	2023 Unrestricted £	2023 Restricted £	2023 Total £	2022 Total £
Events, Festivals and Socials	-	19,824	19,824	15,038
Insurance	-	3,307	3,307	1,775
IT, Printing, stationery & general	-	1,723	1,723	2,136
Consultancy and Professional fees	400	-	400	3,084
Publicity & promotion		3,344	3,344	2,689
Rent & Venue Hire	-	24,706	24,706	17,347
Sports Equipment and expenses	-	5,690	5,690	5,614
Staff cost and training	-	143,097	143,097	163,901
Telephone	-	17,009	17,009	19,707
Travel -Fuel Expenses & staff mileage reimbursements	-	11,620	11,620	6,199
Uniform, Recruitment & other staff cost	608	-	608	469
Volunteer Expenses	-	-	-	-
Office material & maintenance expense	-	12,539	12,539	2,616
Other Expenses	3,866	17,478	21,345	16,840
Depreciation	1,789	4,071	5,860	9,620
Prior year adjustment -depreciation	-	-	-	9,297
Totals	**6,663**	**264,407**	**271,070**	**276,333**

Playmouth Hope

Notes to financial statements for the year ended February 28, 2023

Particular	February 28, 2023		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
Receipts			
1) Grants and donations			
CYCLISTS'T CLUB - Grant	-	3,397	3,397
BBC Grant	-	15,383	15,383
City Council Grant	-	14,520	14,520
Community Grant	-	-	-
Donation	7,665	-	7,665
Grant Ukranian project	-	28,036	28,036
MAIN GRANTS	-	71,546	71,546
Government Grant	-	10,143	10,143
National Lottery Grant	-	20,484	20,484
Peoples Health Trust Grant	-	8,963	8,963
Rank Foundation Grant	-	15,714	15,714
Refugee Action Grants	-	11,897	11,897
Refund Contract	452	-	452
Subscription Income	444	-	444
T-Shirt Sale	-	-	-
Tudor Trust Grant	-	30,000	30,000
	8,561	**230,083**	**238,644**
Payments			
3) Events, Festivals and Socials			
Event Expense	-	4,548	4,548
Festival Expense	-	15,276	15,276
	-	**19,824**	**19,824**
4) Insurance			
Insurance Expense	-	3,307	3,307
	-	**3,307**	**3,307**
5) IT, Printing, stationery & general			
Printing & Stationery	-	-	-
Stationery Expense	-	1,723	1,723
	-	**1,723**	**1,723**
6) Consultancy and Professional fees			
Consultancy Charges	400.00	-	400
Legal Expense	-	-	-
	400.00	**-**	**400**
7) Publicity & promotion			
Advertisement Expense	-	3,344	3,344
Advertising & Marketing	-	-	-
	-	**3,344**	**3,344**

Playmouth Hope

Notes to financial statements for the year ended February 28, 2023

Particular	February 28, 2023		
	Unrestricted F (Amount in	Restriced Funds (Amount in £)	Total Funds (Amount in £)
8) Rent & Venue Hire			
DG Rental Expense	-	-	-
Ground Rent Expense	-	-	-
Office Rent	-	6,042	6,042
Rent Expense	-	10,413	10,413
Rent for Youth Centre	-	8,180	8,180
Accomodation expense	-	71	71
	-	**24,706**	**24,706**
9) Sports Equipment and expenses			
Equipment expense		91	91
Sport Equipment	-	5,598	5,598
	-	**5,690**	**5,690**
10) Staff cost and training			
HR Recruitment	-	2,756	2,756
Food Distribution Expense	-	4,849	4,849
Food voucher	-	2,270	2,270
Meals Expense	-	4,551	4,551
Petty expenses	-	-	-
Refreshment expenses	-	44	44
Reimbursement Food Expense	-	3,526	3,526
Salary Expense	-	122,417	122,417
Training Expense	-	2,684	2,684
	-	**143,097**	**143,097**
11) Telephone Internet			
Broadband and Telephone Expense	-	727	727
Communication Expense	-	4,906	4,906
Internet Contract Expense	-	10,976	10,976
Internet Expense	-	390	390
Subscriptions	-	10	10
	-	**17,009**	**17,009**
12) Travel-Fuel Expenses & staff mileage reimbursement			
Volunteer Travel	-	4,385	4,385
Fuel Expense	-	3,939	3,939
Reimbursement Travel Expense	-	2,860	2,860
Trip Expense	-	435	435
	-	**11,620**	**11,620**
13) Uniform, Recruitment & other staff cost			
Membership Expense	386	-	386
Membership fees	222	-	222
	608	**-**	**608**

Playmouth Hope

Notes to financial statements for the year ended February 28, 2023

Particular	February 28, 2023 Unrestricted F	Restriced Fu	Total Funds
	(Amount in	Amount in	Amount in £)
14) Office material & maintenance expense			
Electricity Expense	-	574	574
Mementos Expense	-	293	293
Repair and Maintenance Expense	-	11,243	11,243
Website Expense	-	430	430
	-	**12,539**	**12,539**
15) Other Expenses			
Bank Charges	23	-	23
Building Work	-	540	540
Conference Fees	-	220	220
Pension Expense	-	1,270	1,270
Subscription Expense	-	2,679	2,679
Administration expense		174	174
Tax Charges	-	12,792	12,792
Accountancy fees	2,884	-	2,884
Interest On Loan	367	-	367
Donation Expense	396		396
	3,669	**17,675**	**21,345**
Assets and investment purchase			
16) Office equipment and IT equipment			
Camera	-	1,428	1,428
Recorder Asset	-	95	95
Laptop	-	-	-
Office Equipment	-	143	143
Mobile Phone	-	95	95
	-	**1,761**	**1,761**
17) New office & Project materials purchase			
Building	-	-	-
Mini Bus	-	5,833	5,833
Gym Equipment	-	-	-
Furniture	-	1,351	1,351
Sport Equipment Asset	-	4,254	4,254
Boiler Asset	-	120	120
Gaming equipment	-	-	-
	-	**11,558**	**11,558**
18) Printing machine purchase and other expenditures			
Printer	-	1,179	1,179
Heater fan	-	-	-
TV Screen and TV Aeriel	-	-	-
fire extenguishers	-	-	-
	-	**1,179**	**1,179**

Plymounth Hope
Receipt and Payment accounts
For the year ended 28 february 2023

Particular	Note	2023 Unrestricted Funds £	2023 Restriced Funds £	2023 Total Funds £	2022 Unrestricted Funds £	2022 Restriced Funds £	2022 Total Funds £
Receipts							
Grants and donations	1	8,561	230,083	238,644	57,901	234,819	292,720
Investment					-	-	-
Other	2	0	-		1,386	-	1,386
Sub Total					59,287	234,819	294,106
Totel Receipts		**8,561**	**230,083**	**238,644**	**59,287**	**234,819**	**294,106**
Payments							
Events, Festivals and Socials	3		19,824	19,824	6,864	8,174	15,038
Insurance	4		3,307	3,307	-	1,775	1,775
IT, Printing, stationery & general	5		1,723	1,723	1,480	656	2,136
Consultancy and Professional fees	6	400	-	400	12	3,072	3,084
Publicity & promotion	7		3,344	3,344	-	2,689	2,689
Rent & Venue Hire	8		24,706	24,706	-	17,347	17,347
Sessional staff and tutoring materials			-	-	-	-	-
Sports Equipment and expenses	9		5,690	5,690	262	5,352	5,614
Staff cost and training	10		143,097	143,097	16,292	147,609	163,901
Telephone	11		17,009	17,009	16,090	3,617	19,707
Travel -Fuel Expenses & staff mileage reimbursements	12		11,620	11,620	970	5,229	6,199
Uniform, Recruitment & other staff cost	13	608	-	608	-	469	469
Volunteer Expenses				-	-	-	-
Office material & maintenance expense	14		12,539	12,539	67	2,550	2,616
Other Expenses	15	3,866	17,478	21,345	1,581	15,259	16,840
Sub Total		**4,874**	**260,336**	**265,211**	**43,619**	**213,797**	**257,416**
Assets and investment purchase							
Office equipment and IT equipment	16	-	1,761	1,761	5,240	9,905	15,146
New office & Project materials purchase	17	-	11,558	11,558	10,020	23,143	33,163
Printing Machine purchase and other expenditures	18	-	1,179	1,179	257	2,015	2,271
Loan Instalment		-	5,568	5,568	-	3,150	3,150
Funds held in trust paid		-	274	274	-	-	-
VAT Paid		-	737	737	-	749	749
Sub Total		-	**21,077**	**21,077**	**15,517**	**38,962**	**54,479**
Total payments		**4,874**	**281,413**	**286,287**	**59,136**	**252,759**	**311,895**
Net of receipts/(payments}		**3,687**	**(51,330)**	**(47,643)**	**151**	**- 17,940**	**- 17,789**
Transfer between funds		-	-	-	-	-	-
Cash funds last year end		1,222	64,962	66,184	1,071	82,902	83,973
Cash funds this year end		**4,909**	**13,632**	**18,541**	**1,222**	**64,962**	**66,184**

PLYMOUTH HOPE

England & Wales - Charity number 1153472

Accounts

PLYMOUTH HOPE

Registered Charity No. 1153472

FINANCIAL ACCOUNTS
FOR THE YEAR ENDED FEBRUARY 2022

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Plymouth Hope

Report and Financial Statements

28 February 2022

PLYMOUTH HOPE

Registered Charity No. 1153472

ORGANISATIONAL PROFILE
FOR THE YEAR ENDED FEBRUARY 2022

Trustees

David Feindouno	Chair
Liza-Marie Barry	Vice-Chair
Akim T Madimba	Treasurer
Kandas Dougouno	Head of Sports

Registered office:
Plymouth Hope
C/O The Plot
80-84 Union Street
Plymouth
PL1 3EZ

Registered Charity Number: 1153472

Bankers:
Lloyds Bank
8 Royal Parade
Plymouth
PL1 1TX

Independent Examiner:
Charles Osei, BSc (Hons), MSc, ACIE, AFA, ATA, MIPA, MCIPP
Practical Accounting Training Ltd
Equitable House, 2nd Floor
10 Woolwich New Road
London
SE18 6AB

Approved by order of the board of trustees on 19/10/2022 and signed on its behalf by:

David Feindouno

.....
Chair

Plymouth Hope

Charity Number: 1153472

Organigramme, Address & Memberships

Management Committee

- David Feindouno – Founder & Chair (Trustee)
- Liza-Marie Barry – Vice-Chair (Trustee)
- Akim T Madimba – Treasurer (Trustee)
- Kandas Dougouno – Head of Sports (Trustee)
- Vicktor Brelsfor – Digital & IT Officer
- Kiven Emmanuel - (Trustees) Resigned December 2020

Address

- Plymouth Hope
- C/O The Plot, 80-84 Union Street
- Plymouth, PL1 3EZ
- Tel: (+44) 01752 289071
- Tel: (+44) 07715673572 / 07729106873
- E: info@plymouthhope.org.uk
- W: www.plymouthhope.com

Plymouth Hope Social media pages

- Twitter: https://twitter.com/Plymouthhope
- Facebook: https://www.facebook.com/plymouthhopefc
- Instragram: https://www.instagram.com/plymouthhopeinternational/

Fundraising page

- Local Giving: https://localgiving.org/charity/plymouthhopefc/

Memberships

Sported. UK; POP Refugee Asylum Seekers Network (Plymouth); National FA Football for Refugees network; Active Devon; Devon FA; POP Ideas Sport network & RAS network (Plymouth); Football Welcome Refugees (Amnesty International); Plymouth Physical Activity Network; Street Football; FARE network; Erasmus members.

Bankers:

Lloyds Bank, 8 Royal Parade, Plymouth, PL1 1TX

Report of the Trustees - For the year ended 28 February 2022

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Constitution, and the Statement of Recommended Practice - Accounting and Reporting by Charities.

Trustees present their report and the unaudited financial statements of the charity for the year ended 28 February 2022.

Chair's report:

Another fantastic year in doing what we do best, being there with those at the grassroots level and being the last-minute resort in times of crisis. Thanks to our dedicated staff and the understanding of our members, we have been able to gradually resume core delivery as we also adapt to online delivery and we have made it a priority to make sure that as many members as possible have the equipment and resources to engage with us virtually during what has been a very stressful and isolating time for the migrant population in the UK.

Thanks to our supporters and funders, we are well-equipped and resourced to continue our work as Plymouth largest BAME and service user led support charity. The environment for refugees in the UK is getting no easier as the Home Office and the government introduce ever more hostile policies, but this makes our work more vital than ever for the members who depend on us. We will be doing lots of consultation to come up with the best way of working going forward. Learning from the past year, we will combine the best part of online and face to face as far as resource restrictions allow.

We are proud of our team ongoing work to cover gaps in Plymouth in the provision of information,, guidance and advice to asylum seekers. The next few months will be testing for the sector as the government considers increasing the number of dispersed asylum seekers with the open of initial accommodations across the Southwest. The board and the management will continue to streamline the delivery strategy and our readiness to intervene alongside other organisations in the sector.

The environment for true social cohesion in the UK has continued to be challenging as we faced increasing reports of racial abuse and incidents taking place across the city in different schools. Tensions and the fall back from the debate about Black Lives Matter Vs All Lives Matter also impacted many communities adding more strain on the social cohesion work. As an organisation with core principles to foster community cohesion we have continued to see deeper divisions and many smaller communities finding a safety net away from any form of discrimination by further isolating themselves. This hostile environment amidst existing policies will make our work more vital than ever for the members and communities who depend on what we do. We will be doing lots of consultation to come up with the best way of working going forward. Our Mid-Ground programme was delivered in more schools as we support pupils and teachers explore how equality and diversity ethos fit better in their educational establishments.

Our direct intervention to address isolation, loneliness, food poverty and lack of connectivity received praises in the sector. This has seen us kick start the Stand As One programme, distribute over five thousands worth of food donations as we also cater for multicultural food as well as the connectivity project to maintain Wi-Fi in 72 asylum seekers accommodations.

On behalf of the board of trustees, we would like to thank our volunteers, the management, the staff and funders who have collectively enabled the organisation to achieve so much, sustain our core delivery and expand our offer where the need was most pressing.

David Feindouno, Chair of the Board of Trustees

Structure, Governance and Management

Organisation

Plymouth Hope was registered as a charity on the 16th August 2013. The charity is controlled by its governing document, Constitution which was last updated in October 2021. Governance of Plymouth Hope is through a Board of Trustees elected by the membership at the AGM. The Board has final legal authority and is responsible for overseeing the operation of the entire charity and its activities. All new Trustees take part in a formal induction programme and receive regular training. The Board meets 12 times in a year. It regularly reviews its structure and the individual and corporate responsibilities of Trustees. The Board of Trustees can set up sub-committees (i.e. to deal with detailed finances, HR, personnel issues etc.) but key decisions have to be taken by the full Board and subcommittees have to report back to the Board. A Delegated Responsibility Policy is in place as well as Terms of Reference for each operating sub-committee. The following subcommittees exists: Human Resources & Health Safety; Finance & Fundraising; Youth & Safeguarding; Wellbeing & Sports. Early 2022 a Strategy Working Group of Staff and Trustees has also been formed to support the development of a new 5-year Strategic Plan.

CIC Directors:

The board decided to maintain Plymouth Hope CIC as the trading organisation to support its fundraising initiatives in the long run. To date all the charity trustees are also directors of the CIC, however a consultation is to be carry out to enable the organisation to adopt the right format and review the governance and management of the CIC. This will happen later in the year.

Objectives of the charity

'The charity's objects ("the objects") are:

3.(1) To promote community participation in healthy recreation by providing facilities and coaching for the playing of sports and physical activity (e.g. football)

3.(2) To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause "socially excluded" means being excluded from society, or parts of society, as a result of one or more of the following factors: Unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed, sexual orientation or gender re-assignment; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitating into society).

3.(3) The promotion of racial harmony for the public benefit by:

3.3(a) promoting knowledge and mutual understanding between different racial groups.

3.3(b) advancing education and raising awareness about different racial groups to promote good relations between persons of different racial groups.

3.3(c) working towards the elimination of discrimination on the grounds of race.

3.(4) The relief of poverty, advancement of education and the relief of sickness and preservation of health, primarily in the UK, but not exclusively and where funds allow in Sub-Saharan Africa, by the provision of grants, items and services to individuals in need and/or charities, or other organisations working to further such charitable purposes.'

However, following our learning and recommendations of the post-covid 19 era, trustees decided to make the following as the organisation priorities in adding to the existing work.

- Foster better collaborations and partnerships to maximise support provided to asylum seekers and refugees in the city
- Foster partnerships to provide tailored conversation clubs aimed at improving the asylum seekers and refugees' fluency in English to readiness for employment
- Preserve the dignity of asylum seekers, refugees, and migrants by promoting human rights, seeking their rights and entitlements
- Source and provide a permanent space and facilities for our targeted beneficiaries where they feel safe and empowered to be at the heart of services provided to them
- Improve the provision of information and advice for asylum seekers and other migrants in need of legal advice and legal representation

Beneficiaries

Plymouth Hope has a bottom up and beneficiaries centred approach and we are lucky and proud to have board members and a management with refugees' journeys and migration lived experience and those from the host community. Although we aim to focus on reaching out to asylum seekers, refugees, black and ethnic minorities groups, we also reach out to the host community. For example, primary participants in our youth programme have been young refugees, children and young people from the economically less disadvantaged areas of the city.

Among other beneficiaries from our projects are international students, people not in employment, older people, and women. This year has seen an increase in numbers of other migrants who find themselves destitute due to high rise of living cost. Using our expertise, we do contribute to the work of both statutory agencies and the voluntary sector. We compliment their work by building links between agencies and our primary beneficiaries.

Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers, migrants and host communities from the following geographical areas (Plymouth predominantly in Waterfront & Stonehouse; Lipson & Effort; Mutley & Greenbank; East & Cattedown; Devonport & Stock; City Centre; St Judes & Mount Gould); those Cornwall & West Devon migration organisation). We have also had increasing enquiries from across Devon and Cornwall.

We have also had a strong participation from other background including the following:

- Children and young people from the local community
- Other ethnic Minority (BAME and International students)
- Other adults (Through covid 19 and post lockdown outreach engagement and participation)

We have continued to have an increase attendance from resettlement families. We have also joined partners in the city to deliver tailored support to Refugees with employment, integration,

and English language. We have continued to explore multiple collaborations to toward a tailored employment support

Risk review

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The Trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. A Risk Register has been established and has been approved by the Board of Trustees. It is kept under regular review by the Board of Trustees and any changes to risk are reviewed at each Trustees meeting. Financial risks associated with reducing income streams from the government and trust funding has led to the development of a 2 year fundraising strategy which plans for and supports the diversification of funding and activities. Where appropriate, systems or procedures have been in place to diminish the risk the charity faces. These procedures are periodically reviewed to ensure they continue to meet the needs of the charity.

Good Practice, volunteer management and safeguarding

Volunteers continue to be at the heart of our delivery and this year again they played a crucial role in enabling us to respond to the post-covid 19 crisis and the post covid lock down. Volunteers became the link between those needing support and the support available, they played an essential role in ensuring each beneficiary we previously supported was reached and continued to receive regular wellbeing calls throughout lockdowns period. Thank you to our funders, all volunteers' efforts were supported with ongoing training, travel, lunch and other volunteers' expenses were always covered. Our policies were all reviewed in January 2022.

Safeguarding adult and children; volunteer mutual agreement; vulnerable adult; data protection; confidentiality; expenses; information sharing; Accident reporting; Anti-Bullying procedures; complaints policy; Information sharing; storing information; Equal opportunities; health & safety policy; retention and storage of information; complaint policy. We have managed to further develop more policies as we adjust to online delivery.

Partnerships/Networks/Memberships

We would not have managed to achieve so much during and the post lockdown without the trust and collaboration we have had within the sector and across different networks. We were really pleased to see us recognized by our primary sectors and networks (refugees, ethnic minority, and other relevant local authorities' bodies) as Plymouth Hope was entrusted to lead and be part of different projects.

- Participation in the Plymouth Refugees Opportunity Projects with 3 other organisations
- The connectivity project on behalf of the refugees and asylum seekers network
- Educational programme and online support liaising with schools and food providers
- Mid-Ground projects across schools in Plymouth

We have maintained our partnerships including many organisations across different operational sectors:

Nudge Community; Street Factory; University of Plymouth; British Red Cross; Diversity Business Incubator; Plymouth Community Homes; Students and Refugees Together; Devon

& Cornwall Refugee Support; Open Doors International Language School; Plymouth Racial Equality Council, Devon & Cornwall Police, Plymouth City Council Connection teams, Youth Services and Sport Development team; ASR Mental health team, Calstock Village; The East End Trust; Plymouth Play Association; Dixon Latino Dance. Thank you to POP + and members from the children and young people network; sport network; Refugees & Asylum Seekers network as we continued to play an active role as an active member.

Overseas, we have gradually continued to get involved with similar work happening abroad working with branches on the ground as well as getting involved with few sports & educations related development agencies. Our team joined fundraising initiatives to help raise fund to support few schools abroad.

Monitoring & Evaluation

We continuously monitor and evaluate our work against our charitable objectives, keeping track through a monthly review of our work and impact. To measure success against our objectives, we are monitoring and measuring a number of aspects, including but not limited to: number of reports disseminated and our social media activity including a newsletter. Thanks to the reporting tool UPSHOT funded by the Rank Foundation, we have continued to utilise it to record each and every activity and action we deliver. In addition to this, we have maintained our approach to remain a need led organisation and as such our focus on organising focus groups regrouping beneficiaries and volunteers was excelled, for example we run few sessions online where asylum seekers in different accommodations were able to take part and tell us about the connectivity project and raise any difficulties.

Achievements and Performance

For another year, the organisation ability to adapt and be resilient in the face of crisis and implementing contingency plans were put to a real test. As mostly a contact and face to face delivery organisation, we would have suspended everything. But thanks to volunteers, staff and trustees who teamed up to rapidly adapt and find ways to continue being there our beneficiaries in moment of crisis, we have our maturity by meeting that test. We continued to receive praise and positive feedback across the voluntary sector on how handling of the crisis. On behalf of the Refugees and Asylum seekers network, we were trusted with the role of the lead communicator in raising covid 19 awareness and ensuring key essential information reach out to asylum seekers, refugees, and other vulnerable migrants in the right government guidance format and in different languages. We are also proud of the role we have continued to pay in supporting young people post the Black Lives Matter movement periods of public protests following the death of George Floyds.

We were commended by tens of schools for the role we played through our educational and outreach programme by becoming a liaison between schools and many families as communication links were cut off as well as for innovation our homework support by changing the delivery to an online format, this reaching out to tens of children, young people, and families. Thank you to generous donors, we were able to set up an outreach system enable our volunteers equipped with handset to liaise with beneficiaries and take support queries from the public.

As part of our efforts to diversity funding streams and find a permanent space for physical activity, we were able to invest in starting an internal printing company and in wellbeing centre (Boxing Gym) by taking over an printing company centre.

Financial management

Day-to-Day Financial Management are handled by our treasurer who has put guidance in place a trained staff management team on handling petty cash, providing evidence of expenditures, managing individual project budget. We have operated our finances with the help of a bookkeeper using the xero accounting software which made our finance team job easier and produce regular reporting of the financial state.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity.

Our year in numbers

- 605 people (210 were new users and participants to our services and activities) were supported during the year
- 290 calls providing information and guidance over the phone and through online sessions were made1
- 145 guidance and referrals for asylum advice we made
- 706 food parcels distributed supporting over 150 households with regular food assistance
- We spent £4050 petty cash expense on travel and food lunch to enable asylum seekers to stay in volunteering
- Over 250 participants received regular information about covid
- 85 household received Supermarket vouchers
- 75 data sims were distributed
- 72 Asylum seekers accommodations continued to be provided internet at a cost of £1150 per month
- 95 women online exercise session
- 12 online youth club
- 23 volunteer meetings (online)
- 368 participated in Park physical Exercise sessions
- 105 primary and secondary school age children received online education support
- 28 children received EAL support (English as an Additional Language)
- Over 12600 covid 19 support assessment calls made & received
- Over 1600 wellbeing checks calls were made
- Over 700 home outreach visit calls were completed
- £2400 cultural food/halal was purchase as essential food for mothers and children and distributed in 35 households
- £Over £1300 in school uniform and essential school clothing was distributed
- 105 Food shopping requests
- £1700 of telephone cost use by volunteers

- ❖ 24 laptops distributed to beneficiaries
- ❖ 8 laptops purchased for staff to support covid 19 response
- ❖ 115 parents received Introduction to the UK educational system
- ❖ 260 engaged in at least 2 hours physical activity during the year

Beneficiaries

Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers.

We have also had a strong participation from other background including the following:

- Children and young people from the local community
- Other ethnic Minority (BAME and International students)
- Other adults (Though the Festival engagement and participation)

We have had an increase attendance from resettlement families.

Media reach & Social media impact

The start of this year coincides almost with the first lockdown when our communication and social media strategy was reviewed to focus on covid awareness and prevention effort. Our media and communication team spent an incredible amount of time building content and ensure of a regular presence on social media reaching thousands of people with key and essential covid 19 messages.

Plymouth Hope Festival 2021 (Virtual Event)

The Plym Hope Festival is now the largest multicultural festival and events in the city. It has also maintained the official launch of refugee week for the city, bringing together different organisations and community groups. Following the event that was held online in 2020, to mark the same annual event, the 2021 was promising to be the largest and biggest. Sadly, due to the shooting that happened in Plymouth in August 2021, the board felt compelled by the tragedy to cancel the Plymouth Hope Festival 2021. The cancellation of this event inflicted financial loses to the organisation. But we are proud to have led the way in honouring the victims and standing together with residents as the city of Plymouth mourned the loses of lives.

Future Youth Programme

Following 8 years of successfully delivering programmes for children and young people, a five-year strategy was adopted to enable the implementation of recommendations from those years and ensure the strategy was implemented. The programme is funded by the BBC children in Need and the National Community Lottery fund until 2026.

The first six months of the programme in numbers:

- 187 children aged 4 to 14 came to the session's, with 27 children who attend regularly.
- We have had 37 face to face Home Work Support sessions since resuming in November 17th 2021 till March 2022
- 112 have engaged in regular sports and physical activity with 52 taking part in youth football league.
- 75 have taken part in activities during school half terms
- 22 have taken part in water sport activity

- 12 have received in school education support where a staff has supported parents by attending review meeting in school
- Over 25 families have received education support sessions

- 24 mothers have attended women only gym sessions while their children are attending homework support
- Over 80 children have received support with free transport to attend sessions
- 30 children have taken part in sport related trips outside Plymouth
- The team handled over 90 referrals from partner organisations
- The team attended over 20 meetings introducing the project to partners
- We have held 6 parents feedback sessions during these 6 months
- Four project review meetings were held including beneficiaries, volunteers, staff and trustees
- Three focus groups were organised aimed at improving certain sessions

Programme key delivery elements:

- Information & Guidance:
- Wellbeing & Sports, Art & Music; Play Therapy Activities
- Education & Learning:
- Transferable and Life Skills
- UASC Advocacy support
- Mentoring

Progress on outcomes

We have continued to focus on empowering all project participants and we are on point with achieving the expected outcomes below:

- Reduced poverty: Prevent poverty
- Improved lives: Address inequality
- Improved mental wellbeing:
- Improved physical wellbeing:
- A safe space & environment to aspire
- Reduced Isolation
- Improved Confidence
- Build Up
- Removed Barriers
- Increased access to opportunities
- Produced positive change

Parent quote: "My child's writing and spelling has improved since they have been attending HWS!"

Parent quote: "My child's confidence has gotten better from when she first came to HWS!"

Child quote:" I love coming to HWS, I have made new friends!"

Child quote: "HWS is great"

Loneliness & Isolation (Stand As One)

We have also launched a tackling loneliness and isolation programme funded by the Rank Foundation. The programme called Stand As One (SAO) is primarily to sustain Plymouth Hope social events and activities and also recruit a number of organisations to become SAO hubs to ensure that as many of our beneficiaries as possible can access activities and events.

Wellbeing & Connect Programme (Active Communities)

Following a successful delivery of the sport4integration and sport4education projects, People Health trust continued to fund our active communities programme aimed at primarily engaging refugee and ethnic minorities in sports and physical activities. This new and ongoing programme is to connect active and regular participants with opportunities that match their aspirations.

Connectivity Project

Following the first connectivity contracts installing wifi in 79 accommodations, we have continued the connectivity project providing internet in 72 asylum seekers accommodations in Plymouth. The UK government house asylum seekers in homes without television, no TV license and no internet. During the first lockdown, it became apparent that people living in those homes were cut off from the outside world and they were facing serious isolation and loneliness. Many families were unable to get their children to follow school programmes delivered online. Our team worked hard to fundraise fund for the first initial six months. Our impact report showed that this project had to be continued to prevent mental health and ensure people were accessing services. We have made an engagement to continue providing internet for the next two years. The programme continues to be funded by the Rank Foundation; Plymouth City Council; The Livewell Foundation; Open Doors International Language School (ODILS); The National Lottery and funds donated by generous individuals through our crowfunding campaigns run by our staff. Our team continued with fundraising appeals to ensure the two years contract is fully paid for.

Asylum Guide

We were privileged to have been selected by refugee Action to join seven other organisations across the UK to implement and expand Asylum Guide. As the only project representative in Plymouth, it has been great delivering this programme to support asylum seekers. Asylum Guide came in very handy to not only reduce the anxiety asylum seekers go through due to the lack of knowledge of the asylum system they are navigating through but has also complemented our existing delivery. This programme is funded via Refugee Action by Comic Relief as part of a global migration support initiative. Asylum Guide has three delivery pathways:

- Asylum Guide as per Refugee Action embedded programme is to empower asylum seeker by acquiring information and knowledge needed to navigate the system. This element of delivery also comprises of forming a group of experts by Experience from all seven providers who constitute a national advocacy group with the aims to raise advocacy point and feedback changes that need to be implemented to better the system EBEs constitute a national voice
- Asylum Guide beneficiaries' wellbeing. Thank you to Tudor Trust who have funded an expansion of the programme, the second element is to ensure that each individual receiving asylum guide information and guidance has the opportunity to engage in our wellbeing programme, these are sports, physical & social activities as well as psychosocial support.

- Asylum Guide Volunteering is aimed at facilitating the placement of asylum seekers in various volunteering opportunities and where possible they can be introduced to a befriender, someone willing to support their integration in the new community. During this year we completed seven training sessions with newly arrived asylum seekers to enable their placement with other organisations including with us.

Annual Financial Review

We have continued to raise money through our three main core fundraising strategy.

- Grants
- Fundraising (Sponsorship of specific project; Donations)
- Voluntary contributions and donations from individuals

We benefitted from the following funders and Donations:

- BBC Children in Need (youth programme)
- Rank Foundation
- People Health Trust (Connect & Wellbeing)
- National Lottery Community Fund (FutureYouth)
- Comic Relief & Refugee Action
- Tudor Trust
- Plymouth City Council
- Forum For Peace
- The Livewell Foundation
- Open Doors International Language School (ODILS)

In kind donations:

- Besresford FC (Equipment's donations)
- Hoppys Sport donation of Kits4Africa
- Plymouth City Council (Covid 19 Kits)

Financial Report

Total receipts during the year amounted to £294,105 (2021: £282,114) and total payments during the year amounted to £276,333 (2021: £232, 554).

We had some amount from the Plymouth City Council to be transferred to few organizations as part of the Unify Plymouth project. A letter explaining this transaction and provide clarify for our finances is provided from the council. So, except our own allocation of fund, other fund transferred to third parties have not been accounted as our income.

We have made advanced payment toward refurbishing our offices, including transforming spaces to host our wellbeing centre which included gym equipment's and we repaired a potential sport hall all with the intention of saving the organisation cost on longer term lease and rent. Donations and funds were secured toward all expenditures, so despite delays in some payments, our finances have remained unaffected.

Our accounts were prepared, reviewed and approved by the board with enough time to allow full examination before submission to the charity commission.

Independent examiners

Charity Accountants were re-appointed as independent examiners to the charitable during the year and have expressed their willingness to continue in that capacity

Reserve policy

The reserves policy is reviewed at least every two years. This year the policy was to hold a financial reserve equivalent to 3 months operating costs. This level of reserve was set as it was deemed both reasonably achievable and to be of a sufficient level to ensure continuing operation of the charity, in light of the charity holding a number of multi-year grants. Through regular monitoring of the cashflow, trustees agreed that up to 3 months running cost was sufficient as reserve so that it is at a level to allow us run for a minimum period of three months. The current reserves in general fund are below this level.

Public benefit

Reserves policy The Trustees have complied with their duty under the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission.

Statement of responsibilities of the Trustees

The Trustees also currently Directors of the CIC are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard. The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In preparing those financial statements the Trustees are required to:

select suitable accounting policies and then apply them consistently;

observe the methods and principles in the Charities SORP;

make judgements and accounting estimates that are reasonable and prudent;

state whether applicable UK accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and

prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are members of the charity but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the charity financial reporting laws. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Treasurer report

The treasurer report was produced using the following materials: petty cash record, bank statements, xero account, receipts and expenditures record, income records.

Approved by the Trustees and signed on their behalf by

David Feindouno, Chair of the Board of Trustees

PLYMOUTH HOPE

Registered Charity No. 1153472

Independent Examiner's report on the financial statements
To the trustees of Plymouth Hope

I report on the financial statements for the year ended February 2022 set out on pages 16 - 24.

This report is made solely to the Trustees of Plymouth Hope, as a body, in accordance with regulations made under section 145 of the Charities Act 2011 and Charity SORP (frsse). My work has been undertaken so that I might state to the Trustees matters I am required to state to them in an independent Examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept responsibility to anyone other than the charity and charity's trustees for my independent examination work, for this report, or for the statement I have given below.

Respective responsibilities of Trustees and independent examiner

As Charity trustees for the purposes of charity law, are responsible for the preparation of the financial statements. The Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to an audit under company law and is eligible for independent examination, it is my responsibility to:

a) examine the accounts under section 145 of the 2011 Act;

b) follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and

c) state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity, and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements

a) to keep accounting records in accordance with Section 130 of the Charities Act; and

b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Charities Act

have not been met; or

2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Charles Osei, BSc (Hons), MSc, AFA, ATA, ACIE, MIPA, MCIPP
Practical Accounting Training Ltd, 10 Woolwich New Road, London SE18 6AB

19/12/22
Date

PLYMOUTH HOPE

Registered Charity No. 1153472

BALANCE SHEET
AS AT FEBRUARY 2022

	Notes	2021/2022 £	2020/2021 £
Fixed Assets			
Tangible Assets	2	40,960	45,770
Investments			
Current Assets			
Cash at bank and in hand		66,184	83,973
Total Assets		107,144	129,743
Creditors:	3	(5,399)	(45,770)
Net Assets/Liabilities		101,745	83,973
Reserves			
General Funds		10,118	1,071
Restricted Funds		91,627	82,902
Total Funds		101,745	**83,973**

Approved by the Board of Trustees on 20/11/2022

and signed on their behalf by:

..... Chair on behalf trustees
David Feindouno
Chair - Trustee

.....
Akim T. Madimba
Treasurer - Trustee

PLYMOUTH HOPE

Registered Charity No. 1153472

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED FEBRUARY 2022

	Notes	Unrestricted Funds £	Restricted Funds £	2021/22 Total Funds £	2020/21 Total Funds £
Resources Arising					
Income from Charitable Activities	4	57,901	234,818	292,719	232,971
Other Income		1,386		1,386	49,143
Total Income		59,287	234,818	294,105	282,114
Direct Charitable Expenditure	5	50,240	226,093	276,333	232,554
Total Expenditure		50,240	226,093	276,333	232,554
Resources retained for further use		9,047	8,725	17,772	49,560
Transfer between Funds				-	-
Net Movement in Funds					
Reconciliations of Funds					
Brought forward 28/02/2021		1,071	82,902	83,973	34,413
Carried forward 28/02/2022		**10,118**	**91,627**	**101,745**	**83,973**

PLYMOUTH HOPE

Registered Charity No. 1153472

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED FEBRUARY 2022

1. Accounting Policies

Basis of Preparation.
These accounts have been prepared on an accrual basis and include income and expenditure as they are earned or incurred, rather than as cash received or paid. The recommendations of the Financial Reporting Standard applicable in the UK and Republic of Ireland (frsse) and Charities Act 2011 have been followed.

Fund Accounting.
The general funds consist of funds that the Trustees may use for Plymouth Hope's charitable purposes at their discretion.

The restricted funds are those where the donor has imposed restrictions on the use of the funds, which are legally binding. Restricted funds held in reserve at the end of the year represent income received from donors to be spent within the following year. Details of these funds are set out on the separate schedule in Notes 4 and 5.

Voluntary Income
All voluntary income and donations are recognised and included in the accounts as they are received.

Direct Charitable Expenditure.
Direct charitable expenditure comprises all costs incurred in running the Charity that are directly attributable to the Charity's projects.

Governance costs
Include those costs associated with meeting the constitutional and statutory requirements of the charity.

Fund-raising Expenditure.
Fund-raising expenditure comprises costs incurred in inducing people or organisations to contribute financially to the Charity's work and includes a share of office overheads.

Tangible Fixed Assets
Tangible Fixed Assets include the Office and IT equipments purchased as well as refurbishment of new Office purchase.

Depreciation is provided at the following annual rate in order to write off the assets over estimated useful life.

Office and IT Equipments	-	straight line over five years
Refurbishment of new Office	-	straight line over twenty-five years

PLYMOUTH HOPE

Registered Charity No. 1153472

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED FEBRUARY 2022

2. Tangible Assets

	New Office Refurbishment	Office Equipment and IT	Total
	£	£	£
Cost			
As at February 2021	33,163	17,417	50,580
Additions	0	0	0
As at February 2022	33,163	17,417	50,580
Depreciation			
As at February 2021	1,327	3,483	4,810
Provided during the period	1,327	3,483	4,810
As at February 2022	2,654	6,966	9,620
Net Book Value			
As at February 2022			40,960
As at February 2021			45,770

3 Creditors

	2021/22	2020/21
Amounts Due within One Year	£	£
VAT	749	
Other creditors	1,500	
Loan Instalment	3,150	
	5,399	0

4 Incoming Resources

	2022 Unrestricted	2022 Restricted	2022 Total
	£	£	£
Attendance Fees	1,068	-	1,068
BBC Grant	-	9,993	9,993
City Council Grant	33,960	-	33,960
Community Grant	1,500	-	1,500
Donation	8,728	-	8,728
Donation for staff time	3,548	-	3,548
Forum For Peace Grant	2,000	-	2,000
Government Grant	-	29,451	29,451
National Lottery Grant	-	94,592	94,592
Peoples Health Trust Grant	-	30,310	30,310
Rank Foundation Grant	-	12,497	12,497
Refugee Action Grants	-	27,975	27,975
Refund Contract	6,628		6,628
Subscription Income	345	-	345
T- Shirt Sale	124		124
Tudor Trust Grant		30,000	30,000
Total	**57,901**	**234,818**	**292,719**

PLYMOUTH HOPE

Registered Charity No. **1153472**

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED FEBRUARY 2022

5 Resources Expended	2022 Unrestricted £	2022 Restricted £	2022 Total £	2021 Total £
Events, Festivals and Socials	6,864	8,174	15,038	14,250
Insurance	-	1,775	1,775	-
IT, Printing, stationery & general	1,480	656	2,136	11,549
Consultancy and Professional fees	12	3,072	3,084	14,780
Publicity & promotion	-	2,689	2,689	595
Rent & Venue Hire	-	17,347	17,347	3,423
Sessional staff and tutoring materials	-	-	-	12,426
Sports Equipment and expenses	262	5,352	5,614	4,643
Staff cost and training	16,292	147,609	163,901	62,288
Telephone	16,090	3,617	19,707	27,523
Travel	970	5,229	6,199	2,238
Uniform, Recruitment & other staff cost	-	469	469	5,851
Volunteer Expenses	-	-	-	2,172
Office material & maintenance expense	67	2,550	2,616	-
Other Expenses	1,581	15,259	16,840	-
Depreciation	3,367	6,253	9,620	
Prior year adjustment -depreciation	3,254	6,043	9,297	
Totals	**50,240**	**226,093**	**276,333**	**161,738**

Playmouth Hope
Notes to financial statements for the year ended February 28, 2022

Particular	February 28, 2022		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
Receipts			
1) Grants and donations			
Attendance Fees	1,067.50	-	1,067.50
BBC Grant	-	9,993.00	9,993.00
City Council Grant	33,960.00	-	33,960.00
Community Grant	1,500.00	-	1,500.00
Donation	8,728.39	-	8,728.39
Donation for staff time	3,548.20	-	3,548.20
Forum For Peace Grant	2,000.00	-	2,000.00
Government Grant	-	29,451.21	29,451.21
National Lottery Grant	-	94,592.38	94,592.38
Peoples Health Trust Grant	-	30,310.00	30,310.00
Rank Foundation Grant	-	12,497.00	12,497.00
Refugee Action Grants	-	27,975.13	27,975.13
Refund Contract	6,628.23	-	6,628.23
Subscription Income	345.00	-	345.00
T-Shirt Sale	123.79	-	123.79
Tudor Trust Grant	-	30,000.00	30,000.00
	57,901.11	**234,818.72**	**292,719.83**
2) Other Income			
Excess Salary Paid	1,438.11	-	1,438.11
Interest	(51.84)	-	(51.84)
	1,386.27	**-**	**1,386.27**
Payments			
3) Events, Festivals and Socials			
Event Expense	6,864.25	6,512.34	13,376.59
Tent Expense	-	1,661.27	1,661.27
	6,864.25	**8,173.61**	**15,037.86**
4) Insurance			
Insurance Expense	-	1,774.85	1,774.85
	-	**1,774.85**	**1,774.85**
5) IT, Printing, stationery & general			
Printing & Stationery	1,459.05	221.73	1,680.78
Stationery Expense	21.39	434.19	455.58
	1,480.44	**655.92**	**2,136.36**
6) Consultancy and Professional fees			
Consultancy Charges	-	2,750.00	2,750.00
Legal Expense	12.00	322.00	334.00
	12.00	**3,072.00**	**3,084.00**
7) Publicity & promotion			
Advertisement Expense	-	2,629.68	2,629.68
Advertising & Marketing	-	58.95	58.95
	-	**2,688.63**	**2,688.63**

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Particular	February 28, 2022		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
8) Rent & Venue Hire			
DG Rental Expense	-	850.00	850.00
Ground Rent Expense	-	426.00	426.00
Office Rent	-	11,057.47	11,057.47
Rent Expense	-	3,048.83	3,048.83
Rental expense	-	663.50	663.50
Accomodation expense	-	1,301.66	1,301.66
	-	**17,347.46**	**17,347.46**
9) Sports Equipment and expenses			
Equipment expense	261.94	418.68	680.62
Sport Equipment	-	4,933.63	4,933.63
	261.94	**5,352.31**	**5,614.25**
10) Staff cost and training			
Catering Expense	800.00	-	800.00
Food Distribution Expense	-	1,124.45	1,124.45
Food voucher	1,000.00	-	1,000.00
Meals Expense	970.25	-	970.25
Petty expenses	4,000.00	-	4,000.00
Refreshment expenses	222.20	-	222.20
Reimbursement Food Expense	-	94.85	94.85
Salary Expense	9,300.00	144,283.36	153,583.36
Training Expense	-	2,106.04	2,106.04
	16,292.45	**147,608.70**	**163,901.15**
11) Telephone Internet			
Broadband and Telephone Expense	-	797.43	797.43
Communication Expense	-	2,385.01	2,385.01
Internet Contract Expense	15,890.47	-	15,890.47
Internet Expense	-	434.40	434.40
Telephone & Internet	200.00	-	200.00
	16,090.47	**3,616.84**	**19,707.31**
12) Travel			
Car hire expense	-	872.00	872.00
Fuel Expense	-	2,056.93	2,056.93
Reimbursement Travel Expense	970.00	-	970.00
Travel - National	-	2,300.00	2,300.00
	970.00	**5,228.93**	**6,198.93**
13) Uniform, Recruitment & other staff cost			
Membership Expense	-	300.00	300.00
Membership fees	-	168.90	168.90
	-	**468.90**	**468.90**

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Particular	February 28, 2022		
	Unrestricted Funds (Amount in £)	Restriced Funds (Amount in £)	Total Funds (Amount in £)
14) Office material & maintenance expense			
Electricity Expense	-	288.00	288.00
Mementos Expense	-	1,050.98	1,050.98
Repair and Maintenance Expense	10.00	900.33	910.33
Website Expense	56.50	310.36	366.86
	66.50	**2,549.67**	**2,616.17**
15) Other Expenses			
Bank Charges	8.35	-	8.35
Building Work	-	450.00	450.00
Office Expense	-	440.87	440.87
Pension Expense	-	679.53	679.53
Subscription Expense	892.47	4,493.79	5,386.26
Transportation expense	94.00	-	94.00
Tax Charges	-	9,142.83	9,142.83
Amazon Warranty Expense	15.92	-	15.92
Interest On Loan	320.52	-	320.52
Refund Expense	250.00	52.00	302.00
	1,581.26	**15,259.02**	**16,840.28**
Assets and investment purchase			
16) Office equipment and IT equipment			
Camera	2,180.40	1,124.38	3,304.78
Equipment	3,060.00	679.48	3,739.48
Laptop	-	4,719.45	4,719.45
Office Equipment	-	2,492.29	2,492.29
Mobile Phone	-	889.60	889.60
	5,240.40	**9,905.20**	**15,145.60**
17) New office refurbishment			
Building	-	1,813.50	1,813.50
Mini Bus	-	13,428.99	13,428.99
Gym Equipment	6,600.00	2,096.92	8,696.92
Furniture	-	363.88	363.88
Sport Equipment Asset	3,420.00	4,402.79	7,822.79
inflatable punching bags	-	578.35	578.35
Gaming equipment	-	458.86	458.86
	10,020.00	**23,143.29**	**33,163.29**
18) Printing machine purchase and other expenditure on behalf of Plymouth Hope CIC			
Printer	-	967.64	967.64
Heater fan	-	187.24	187.24
TV Screen and TV Aeriel	256.67	-	256.67
fire extenguishers	-	859.72	859.72
	256.67	**2,014.60**	**2,271.27**

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Plymounth Hope
Statement of assets and laibilities
at the end fo the period 28 February 2022

Categories	Details	Unrestricted funds	Restricted funds	Total funds
		£	£	£
Cash funds	Cash at bank	-	65,224.77	65,224.77
	Petty cash held at Branch	959.13	-	959.13
	Total Cash funds	**959.13**	**65,224.77**	**66,183.90**
Other monetary assets				
	Expenses paid on behalf of Plymouth Hope CIC	256.67	2,014.60	2,271.27
		1,215.80	**67,239.37**	**68,455.17**

Assets retained for the Charity's own use	**Details**	**Fund**	**Cost**
	Computer and other equipment	Restricted	9,905.20

Liabilities	**Details**	**Fund**	**Amount Due**	**When due (Optional)**
	PAYE/NIC payable	Restricted	-	
	Pension payable	Restricted	-	
	Wages Control Account	Restricted	-	
	Bounce Back Loan		-	

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PLYMOUTH HOPE

England & Wales - Charity number 1153472

Accounts

PLYMOUTH HOPE

ANNUAL REPORT AND RECEIPTS & PAYMENTS ACCOUNT FOR YEAR ENDED FEBRUARY 2021

Charity Number: 1153472

Organigramme, Address & Memberships

Management Committee

- David Feindouno – Founder & Chair (Trustee)
- Liza-Marie Barry – Vice-Chair (Trustee)
- Akim Madimba – Treasurer (Trustee appointed 8 January 2021)
- Kandas Dougouno – Head of Sports (Trustee)
- Vicktor Brelsfor – Digital & IT Officer (not Trustee)

Address

- Plymouth Hope
- C/O The Plot, 80-84 Union Street
- Plymouth, PL1 3EZ
- Tel: (+44) 01752 289071
- Tel: (+44) 07715673572 / 07729106873
- E: info@plymouthhope.org.uk
- W: www.plymouthhope.com

Plymouth Hope Social media pages

- Twitter: https://twitter.com/Plymouthhope
- Facebook: https://www.facebook.com/plymouthhopefc
- Instragram: https://www.instagram.com/plymouthhopeinternational/

Fundraising page

- Local Giving: https://localgiving.org/charity/plymouthhopefc/

Memberships

Sported. UK; POP Refugee Asylum Seekers Network (Plymouth); National FA Football for Refugees network; Active Devon; Devon FA; POP Ideas Sport network & RAS network (Plymouth); Football Welcome Refugees (Amnesty International); Plymouth Physical Activity Network; Street Football; FARE network; Erasmus members.

Overview

2020 was certainly a very active, dynamic and impactful year for our organisation. In this report, we highlight some of our proudest achievements from the past year. We are very conscious that none of this work would have been possible without the incredible support we enjoyed from many individuals, organisations and funding bodies over the course of the year. I would therefore like to take this opportunity to thank everyone who made our work possible throughout 2020 and beginning of 2021. We are incredibly grateful to our funders and supporters who funded our work or made financial contributions including the Rank Foundation, the National Lottery Fund, the People Health Trust, the Tudor Trust, The BBC Children in Needs, Refugee Action & Comic Relief, Sported UK, Plymouth City Council, Devon Community Foundation, ODILS, the Clothworkers Foundation to name a few. Their collaboration in addition to the financial support has been invaluable. Sincerest thanks also to all of our fantastic team members, volunteers, advisors, trustees, partner organisations, supporters and individual donors. And of course, the public who have continued to trust us to support our community and take action to address inequalities.

The pandemic has also coincided with the need to move offices away from the East End Resource Centre to Plot (managed by Nudge Community Builders) as things open up, we are hoping to welcome everyone to our new base where we are hoping to have our doors open five days per week for beneficiaries needing general information and guidance and have a permanent advice room as we embed Asylum guide and help cover advice gaps in the city. Thanks to our supporters and funders, we are well-equipped and resourced to continue our work as Plymouth largest provider of activities and wellbeing support to ethnic minority populations with a special focus on children and young people. It was also the year we innovated and run a virtual festival thank you to our traditional supporters of that events and joined by many community organisations for making it possible.

The environment for true social cohesion in the UK is getting no easier as we face the aftermath as the Brexit, tensions between communities as our society struggles with identity crisis and we continue face the debate Black Lives Matter Vs All Lives Matter. As an organisation with core principles to foster community cohesion we have continued to see deeper divisions and many smaller communities finding a safety net away from any form of discrimination by further isolating themselves. This hostile environment amidst existing policies will make our work more vital than ever for the members and communities who depend on what we do. We will be doing lots of consultation to come up with the best way of working going forward. Learning from the past year, we will combine the best part of online and face to face as far as resource restrictions allow.

I would like to thank Katherine Williams and Clarisse Feindouno who have led our team of staff to drive through the covid lockdown and implemented all the necessary changes enabling us to respond well. I have been learning a lot and I have a wonderful team around me that's extremely supportive. As Chair, I have appreciated much more the dedication and selfless work of my fellow Trustees and the dedication of staff, volunteers, and members.

David Feindouno, Founder & Chair of the Management Committee

Our Objectives

'The charitable objectives remained tailored within our core founding principles and mainly for the benefit and interest of the public and their communities.

- To promote community participation in healthy recreation by providing facilities and coaching for the playing of sport and football. This is to be done through the delivery of our strategy Play & sport and development plan
- To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause "socially excluded" means being excluded from society, or parts of society, as a result of one or more of the following factors: Unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, religion, belief, creed, sexual orientation or gender re-assignment; poor educational or skills attainment; relationship and family breakdown; poor housing (that is housing that does not meet basic habitable standards; crime (either as a victim of crime or as an offender rehabilitating into society).
- The promotion of racial harmony for the public benefit by:
- promoting knowledge and mutual understanding between different racial groups.
- advancing education and raising awareness about different racial groups to promote good relations between persons of different racial groups.
- Working towards the elimination of discrimination on the grounds of race.
- The relief of poverty, advancement of education and the relief of sickness and preservation of health, primarily but not exclusively in Sub-Saharan Africa, by the provision of grants, items and services to individuals in need and/or charities, or other organisations working to further such charitable purposes.

Beneficiaries

Plymouth Hope has a bottom up and beneficiaries centered approach and we take advantage of having board members from the newly arrived in Plymouth and the host community. Although we aim to focus on reaching out to asylum seekers, refugees, black and ethnic minorities groups, we also reach out to the host community. For example, primary participants in our youth programme have been young refugees, children and young people from the economically less disadvantaged areas of the city.

Among other beneficiaries from our projects are international students, people not in employment, older people, and women. Using our expertise, we do contribute to the work of both statutory agencies and the voluntary sector. We compliment their work by building links between agencies and our primary beneficiaries.

Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers.
We have also had a strong participation from other background including the following:

- Children and young people from the local community
- Other ethnic Minority (BAME and International students)
- Other adults (Though the Festival engagement and participation)

We have had an increase attendance from resettlement families.

Good Practice, volunteer management and safeguarding

Our volunteers were crucial in enabling us to respond to the covid 19 crisis as faced beneficiaries who were simply cut off from receiving standard frontline services. Volunteers became the link between those needing support and the support available, they played an essential role in ensuring each beneficiary we previously supported was reached and continued to receive regular wellbeing calls throughout the lockdown period. Thank you to our funders, all volunteers were equipped with appropriate IT equipment's, mobile top ups to make that work possible. We were able to provide some thank you gift cards to show our gratitude.

Our policies were all reviewed in January 2021 and thank to the Lloyds Foundation Enhance programme, our team of staff have engaged with different expert and consultants to adapt our policies and mostly review their implementation.

Safeguarding adult and children; volunteer mutual agreement; vulnerable adult; data protection; confidentiality; expenses; information sharing; Accident reporting; Anti-Bullying procedures; complaints policy; Information sharing; storing information; Equal opportunities; health & safety policy; retention and storage of information; complaint policy. We have managed to further develop more policies as we adjust to online delivery.

Partnerships/Networks/Memberships

We would not have managed to achieve so much during this pandemic without the trust and collaboration we have had within the sector and across different networks. We were really pleased to see us recognized by our primary sectors and networks (refugees, ethnic minority, and other relevant local authorities' bodies) as Plymouth Hope was entrusted to lead on essential work and lead on key projects such:

- The connectivity project on behalf of the refugees and asylum seekers network
- Activities pack parcels project forming a partnership with Open Doors Language School, the Red Cross and Redeemer church providing parcels to tens of families
- Covid 19 communities' awareness sessions on a local Radio
- Educational programme and online support liaising with schools and food providers

We have consolidated our partnerships including many organisations across different operational sectors:

Nudge Community; Street Factory; University of Plymouth; British Red Cross; Diversity Business Incubator; Plymouth Community Homes; Students and Refugees Together; Devon & Cornwall Refugee Support; Open Doors International Language School; Plymouth Racial Equality Council, Devon & Cornwall Police, Plymouth City Council Connection teams, Youth Services and Sport Development team; ASR Mental health team, Calstock Village; The East End Trust; Plymouth Play Association; Street Factory; Dixon Latino Dance. Thank you to POP + and members from the children and young people network; sport network; Refugees & Asylum Seekers network as we continued to play an active role as an active member.

Overseas, we have gradually continued to get involved with similar work happening abroad working with branches on the ground as well as getting involved with few sports & educations related development agencies. Our team joined fundraising initiatives to help raise fund to support few schools abroad.

Advocacy work

Due to the pandemic all our face-to-face commitment to deliver awareness raising workshops were cancelled. Our team joined the work to help raised awareness on race related matters and the debate around Black Lives Matters intensified. We were proud of our board members who joined different platforms, radio programmes to talk and share about our work of bringing

people together and how important social cohesion is. We are proud of our founder who has work and consolidated experience leading our strategic work has led to the birth of the MidGround #EmbracingOurDifferences, a programme aimed at raising awareness, allowing debate with the view of having all parties and component of society with a difference of opinion and those who remain divided to find a common ground, to find a midpoint where they can agree and accept to live in a cohesive society.

Our year delivering support:

This year has been our busiest in the number of beneficiaries we supported, the number of activities we run and organized and project delivery related meetings. Internally many have called it the Plymouth Hope city take over.

Training:

- 15 volunteers have undertaking safeguarding training
- 10 volunteers have undertaking project management training
- 8 volunteers have taken the Practical Sport Delivery training (Risk Assessment)
- 5 staff received volunteer management training
- 15 staff and volunteers attended digital trainings (how to use zoom; Microsoft team; safe online delivery)
- Staff and volunteers continued to receive regular upshot training on data recording
- 3 trustees attended project management training
- 2 trustees attended safe fundraising training

External Events:

- Our founder delivered 10 Equality, Diversity and Inclusion trainings to different organisations
- We held 15 workshops about diversity in schools

Risk review

As Trustees we have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against errors and not meeting our management targets (including the good management of any resources given to the organisation). The Trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. A Risk Register has been established and has been approved by the Board of Trustees. It is kept under regular review by the Board of Trustees and any changes to risk are reviewed at Trustees meeting. Financial risks associated with reducing income streams from grants funding has led to continued discussions on the diversification of funding and activities. Where appropriate, systems or procedures have been in place to diminish the risk the charity faces.

Ensuring our work delivers our aims

We review our aims, objectives and activities regularly and at least annually. Each review looks at what we achieved and the outcomes of our work in the previous months. The review measures the success of each key activity and the benefits they have brought to those groups of people we are set up to help. In particular, the trustees consider how planned activities will contribute to the aims and objectives of Plymouth Hope. In 2021, we were able to bring onboard a number of advisors members. We also further refined and strengthened role descriptions for the core team, ensuring efficient working relationships with ample opportunity for organisational development and sustainability. We moreover developed additional organisational policies and procedures, ensuring the charity is steered in the right direction, in line with charity laws and best practices. We continuously review the composition of our group of advisors and pool of volunteers to ensure a broad range of skills and expertise, and diversity and inclusion.

We have also taken steps to progress our registration with the Office of Immigration Advisory Services (OISC) with the aim to have standard casework practice in place, have well trained caseworkers and volunteers with the ability and the right training to assess our beneficiaries' queries and sign post them where appropriate. Safeguarding The work of Plymouth Hope brings staff and volunteers into direct contact with children and other groups of vulnerable individuals in a range of crisis situations. The Trustees acknowledge their role in ensuring that the charity's safeguarding policy continues to be adequate, up-to-date and implemented.

Risk Management

Risk assessments are carried out on a regular basis ahead of organising any activity and other major activities. The Board of Trustees has moreover developed and approved a risk management policy to cover the organisation's activities more broadly, including financial and fundraising related risks.

Covid-19 risk management and response

The unprecedented challenges brough on by the global pandemic, which has caused such devastation across the globe, has also fundamentally changed the way our sector works, interacts, and operates. At Plymouth Hope, we have thankfully been able to quickly adapt our organisational strategy to these new realities and continued our social integration, social cohesion, and advocacy work. Since the beginning of the pandemic, thank you to our adaptability and funders who supported our changes, the impact of this new situation on the Charity has been minimal and is monitored closely. All team members are adequately equipped and are working remotely from their respective homes if necessary, and are clearly and explicitly instructed to follow the Government's rules and guidelines closely. The team is functioning well from a working environment perspective. As for the Charity's advocacy and workplan, the team has quickly been able to adapt this to the Coronavirus context, and are involved and/or leading on covid-19 related advocacy work alongside other frontline agencies in the sector to ensure that the human rights of displaced people are upheld within this uncertain and unprecedented situation and their integration in a reality. We are hence continuing to work towards our charitable objectives in an unobstructed manner. We do not foresee that the situation will impact negatively on our ability to maintain guaranteed income or raise future grants, except physical events where we have had donations made in previous years. We are providing self-care and wellbeing resources for staff members, to support them throughout this difficult time. Our highlight of adaptability and response are:

- Food distribution programme for all school age children
- Support provided to small community organisations (we distributed some fund received from the Devon Community Foundation)
- Set up of an emergency outreach visit team (responsible to undertaken shopping and medical prescription collection)
- Launch the Connectivity Project (installing mifi in asylum seekers accommodations in Plymouth)
- Food programme vouchers scheme
- Access to IT and Digital (distribution of gadgets and IT materials)
- Covid 19 awareness raising session (online campaign with regular hourly update on our website and all social media platforms)
- Design and delivery of physical activities online
- Set up of children and young people Active Support telephone line
- Covid 19 response task force composed of staff, volunteers and trustees supported by few beneficiaries

Achievements and Performance

In 2020, the organisation ability to adapt and be resilient in the face of crisis and implementing contingency plans were put to a real test. As mostly a contact and face to face delivery organisation, we would have suspended everything. But thanks to volunteers, staff and trustees who teamed up to rapidly adapt and find ways to continue being there our beneficiaries in moment of crisis, we have our maturity by meeting that test. We continued to receive praise and positive feedback across the voluntary sector on how handling of the crisis. On behalf of the Refugees and Asylum seekers network, we were trusted with the role of the lead communicator in raising covid 19 awareness and ensuring key essential information reach out to asylum seekers, refugees, and other vulnerable migrants in the right government guidance format and in different languages. We were proud of the role we played in supporting young people during the Black Lives Matter movement periods of public protests following the death of George Floyds and we prevented tens of incidents. We were commended by tens of schools for the role we played through our educational and outreach programme by becoming a liaison between schools and many families as communication links were cut off as well as for innovation our homework support by changing the delivery to an online format, this reaching out to tens of children, young people, and families. Thank you to generous donors, we were able to set up an outreach system enable our volunteers equipped with handset to liaise with beneficiaries and take support queries from the public. As part of our efforts to diversity funding streams and find a permanent space for physical activity, we were able to invest in starting a internal printing company and in wellbeing centre (Boxing Gym) by taking over an printing company centre.

Financial management

Day-to-Day Financial Management are handled by our treasurer who has put guidance in place a trained staff management team on handling petty cash, providing evidence of expenditures, managing individual project budget. Thanks to an accountant joining our board, we have now moved the day to day management on Xero accounting software Duties relating to the payroll are outsourced to an external company.

Our year in numbers

- 27 women online conversations
- 144 women online exercise session
- 18 online youth club
- 122 Mixed Exercise sessions
- 48 volunteer meetings (online)
- 207 participated in Park physical Exercise sessions
- 15 Focus groups connectivity project
- 7 programmes review meetings were organised
- 144 primary and secondary school age children received online education support
- 22 children received EAL support (English as an Additional Language)
- Over 12600 covid 19 support assessment calls made & received
- Over 2000 wellbeing checks calls were made
- Over 100 home outreach visit calls were completed
- £5000 Aldi vouchers purchased and distributed
- 650 food parcels distributed
- 50 clothing vouchers were distributed
- 208 Food shopping requests for 85 individuals
- Top-up vouchers worth £1200 provided to 12 volunteers
- 17 laptops purchased and distributed to beneficiaries
- 8 laptops purchased for staff to support covid 19 response
- 9 smartphones purchased to support covid 19 response
- Internet connectivity provided in 79 asylum seekers accommodations

- Over 250 individuals received internet connection enabling them to stay connect, avoid loneliness & isolation
- 55 parents received Introduction to the UK educational system
- 360 engaged in at least 2 hours physical activity during the year

Monitoring & Evaluation

We continuously monitor and evaluate our work against our charitable objectives, keeping track through a monthly review of our work and impact. To measure success against our objectives, we are monitoring and measuring a number of aspects, including but not limited to: number of reports disseminated and our social media activity including a newsletter. Thanks to the reporting tool UPSHOT funded by the Rank Foundation, we have continued to utilise it to record each and every activity and action we deliver. In addition to this, we have maintained our approach to remain a need led organisation and as such our focus on organising focus groups regrouping beneficiaries and volunteers was excelled, for example we run few sessions online where asylum seekers in different accommodations were able to take part and tell us about the connectivity project and raise any difficulties.

Beneficiaries:

Based on our database, we have continued to reach out to and support the same target groups refugees, asylum seekers.
We have also had a strong participation from other background including the following:

- Children and young people from the local community
- Other ethnic Minority (BAME and International students)
- Other adults (Though the Festival engagement and participation)

We have had an increase attendance from resettlement families.

Media reach & Social media impact

The start of this year coincides almost with the first lockdown when our communication and social media strategy was reviewed to focus on covid awareness and prevention effort. Our media and communication team spent an incredible amount of time building content and ensure of a regular presence on social media reaching thousands of people with key and essential covid 19 messages.

Plym Hope Festival 2021 (Virtual Event)

Despite the pandemic Plymouthians wanted to see some form of celebration to mark the spirit and moments that has brought people together for community cohesion for a decade. With our supporters, the team decided to run a virtual festival.
We are proud to have run the first virtual event of its kind in the city with a total live engage of over 5000 people. We run two events online, the first of 4 full hours with activities, sessions covering music, traditional dance, cultural food cooking. This saw the contribution and participation of different community groups showcasing their cultures and traditions and performers represented were Sudanese; Eritreans; Kurdish Iraq; Rwanda; DRC Congo; Syria; Nigeria; Ghana.

Sport4Education & Sport4Integration:

Following a successful delivery of the Sport4Integration programme, we initiated Sport4Education aimed at using sports to enhanced educational performances of participants as well as help boost their attendance in language classes. Sport4Education continued to be delivered alongside new activities. Combining the delivery of both programme has enabled us to continue delivering our overall wellbeing projects but also impact social change and foster integration.

We continued with delivering all expected projects activities and exceeded expected outcomes.

- We reach more people than our initial target
- We work and supported our primary beneficiaries
- Many other people from different social characteristics benefited from the work mainly other smaller ethnic minority groups as well as young people from the most deprived area of the city.

We have established new partnerships and new referral organizations including:

- Local authorities' departments, including the Sports Development Unit, Strategic Commissioning, Youth Services, community connection teams
- And the Children, Young People and Family Services of Unaccompanied Asylum-Seeking Children (UASC)
- Young Devon including Plymouth Foyer
- Newly formed grassroots community groups by country of origins worked closely with us as the message of meaningful integration reached leaders and members.

We maintained and strengthen existing partnerships:

- British Red Cross; Devon and Cornwall Refugee support; Students and Refugees Together; Open Doors International language school; Plymouth and Devon Racial Equality Council; Plymouth Access to Housing

- We have a week full of activities; all refugees agencies are referring to us and we are recognised for our expertise to provide sport, physical activities for a social purpose.
- Refugees took ownership in what we do as they have gradually formed solid network of friendships and support as per each of our sessions.
- We concluded that this is a programme and model of delivery to be continued as long as Plymouth remains a welcoming city for refugees simply because we are at the centre of keeping refugees active, connecting and empowering them.

- Our challenges to maintain such model that has proven to be successful is the retention of sessional workers and volunteers despite the investment to train them, having a coordinator and sessional workers enabled us to maintain core key activities to follow and do participation progress timelines.
- We identified gaps in lack of provision of service to unaccompanied asylum seeker. But we have initiated talks with Refugee Action to be part of their asylum guide scheme.
- This category needs the provision of service, advice.

- We are currently actively keen to sustain this project, the learning, experience and impact for asylum seekers and refugees has been tremendous. As a result of this projects, an alliance has just been born called Refugees Sport & Wellbeing alliance which is aimed at bringing together organisations across the UK delivering similar work and with the goal to set up a similar programme in asylum dispersal cities to support the effective integration of refugees through the theme Active Communities together.

Connectivity Project

Initially partnered with DCRS and supported by partners, we have continued the connectivity project providing internet is almost all asylum seekers accommodations in Plymouth. The UK government house asylum seekers in homes without television, no TV license and no internet. During the first lockdown, it became apparent that people living in those homes were cut off

from the outside world and they were facing serious isolation and loneliness. Many families were unable to get their children to follow school programmes delivered online. Our team worked hard to fundraise fund for the first initial six months. Our impact report showed that this project had to be continued to prevent mental health and ensure people were accessing services. We have made an engagement to continue providing internet for the next two years. The programme has mainly been funded by the Rank Foundation; Plymouth City Council; The Livewell Foundation; Open Doors International Language School (ODILS); The National Lottery and funds donated by generous individuals through our crowfunding campaigns run by our staff. Our team will continue with fundraising appeals to ensure the two years contract is fully paid for.

Non- Contact Boxing Partnership

Though Active Devon, we formed a partnership with Empire Fighting Chance and acquired a license to hold our own training centre. Empire fighting chance have also advocated for our work and through one of their corporate donors they donated 10 laptops to support our office and online delivery.

Adults Education & Online Learning

Thank you to our funders the BBC children in Need local manager, we were introduced to The Good Thing Foundation who funded some laptop and internet connection for few families. We have partnered with them and joined their online learning centre with the view to facilitate access to learning for many of our beneficiaries. This online platform has been actively promoted among our users.

Asylum Guide

We were privileged to have been selected by refugee Action to join seven other organisations across the UK to implement and expand Asylum Guide. As the only project representative in Plymouth, it has been great delivering this programme to support asylum seekers. Asylum Guide came in very handy to not only reduce the anxiety asylum seekers go through due to the lack of knowledge of the asylum system they are navigating through but has also complemented our existing delivery. This programme is funded via Refugee Action by Comic Relief as part of a global migration support initiative. Asylum Guide has three delivery pathways:

- Asylum Guide as per Refugee Action embedded programme is to empower asylum seeker by acquiring information and knowledge needed to navigate the system. This element of delivery also comprises of forming a group of experts by Experience from all seven providers who constitute a national advocacy group with the aims to raise advocacy point and feedback changes that need to be implemented to better the system EBEs constitute a national voice
- Asylum Guide beneficiaries' wellbeing. Thank you to Tudor Trust who have funded an expansion of the programme, the second element is to ensure that each individual receiving asylum guide information and guidance has the opportunity to engage in our wellbeing programme, these are sports, physical & social activities as well as psychosocial support.
- Asylum Guide Volunteering is aimed at facilitating the placement of asylum seekers in various volunteering opportunities and where possible they can be introduced to a befriender, someone willing to support their integration in the new community.

Financial sustainability & Print4Good

Our commitment to diversify funding streams as well as building on enterprise initiatives, we

have taken a loan from our bank to invest in taking over a printing company. This has seen us within two months reduce our budget for workwear. The board will continue to work with staff to have a business plan to achieve our aims of having an independent printing initiative called Print4Good to reduce out production cost but also explore an income revenue stream. We have had donors willing to support our enterprise venture and these donations will be used to repay the loan, allowing us time to have a fully functioning commercial venture.

HopExercice (Boxing Gym)

We have welcomed the launch of a boxing gym following a partnership and series of training with our partners Empire Fighting Chance. Non-contact boxing sport has been introduced as a combination of acquiring physical fitness as well as psychosocial support. We continue to raise fund toward securing a permanent venue to be a wellbeing centre.

Annual Financial Review

We have continued to raise money through our three main core fundraising strategy.

- Grants
- Fundraising (Sponsorship of specific project; Donations)
- Voluntary contributions and donations from individuals

We benefitted from the following funders and Donations:

- BBC Children in Need (youth programme)
- Rank Foundation
- People Health Trust (Sport4Integration & Sport4Education)
- Comic Relief (Sport4Integration)
- National Lottery (Covid-19 funds)
- Livewest Homes
- Refugee Action (RAP)
- Comic Relief & Refugee Action
- Clothworkers Foundation
- Tudor Trust
- North Star Study
- Plymouth City Council
- The Livewell Foundation
- Open Doors International Language School (ODILS)
- Sported Foundation
- Beyond Borders Totnes
- Plymouth Community Homes
- Calstock Outreach Group
- SPARC Sport CIC
- Devon Community Foundation
- The Good Thing Foundation (IC directly purchased by them)

In kind donations:

- Besresford FC (Equipment's donations)
- Hoppys Sport donation of Kits4Africa

- Plymouth City Council (use of Frederick street- youth club)
- Our partners in France & Belgium have donated kits for our branches

Financial Report

Total receipts during the year amounted to £282,114 (2020: £81,118) which include funds received and held in trust for other organisations of £20,000 and BBL Loan of £27,000. Total payments during the year amounted to £232,554 (2020: £98,501) which include funds received and held in trust for other organisations paid out of £20,000, purchase of office and IT equipment of £12,968, new office refurbishment of £10,943 and printing machine purchased and other expenditure paid on behalf of Plymouth Hope CIC of £26,905. Total cash balance stood at £83,973 (2020: £34,413) of which £82,902 (2020: £40,327) was for restricted purposes. Cash for general use was £1,071 (2020: overdrawn by £5,824 negative balance)

We had a total amount of £50,000 paid from the Plymouth City Council. £20,000 of which was to be transferred to few organizations as part of the Unify Plymouth project. A letter explaining this transaction and provide clarify for our finances is provided from the council. So, except our own allocation of fund, other fund transferred to third parties have not been accounted as our income.

We have taken a consolidated approach to continue our work overseas as part of our poverty reduction aims. This meant supporting our branches overseas with some financial and material contributions from the UK. As such we invested in and gave a loan fund toward launching two projects. Due to challenges, one of our branches has not been able to repay the remaining loan of £8,924, but we fundraised here in the UK to meet this commitment. The trustees decided to seek additional donations toward the charity. They offered their services to multiple organisations in the form of in-kind services. The following funds were directed toward making good the loss due to non-repayment. £1000 from Open Doors donations for an activity the trustees delivered and £8000 from Plymouth City Council for trustees' contribution. We have taken on a fundraising goal to ensure that our ongoing work and finances remain unaffected. Our finances have remained unaffected.

Reserve policy

We have kept our reserves at sufficient balance to enable us to cover administrative, management commitment and essential activities. The current level of reserve is minimal to what is needed to keep the organization running in any event where we cannot secure ongoing funding. Through regular monitoring of the cashflow, trustees agreed that up to 3 months running cost which is approximately £54,000 was sufficient as reserve so that it is at a level to allow us run for a minimum period of three months. The current reserves in general fund are below this level.

Related party transactions

Following approval by the Board of Trustees, Mrs CH Feindouno, partner of a trustee of the charity, was employed by the charity and received remuneration of £12,631 (2020: £13,013) during the year. Mrs CH Feindouno was a trustees until May 2018 after which she resigned and took up employment with the charity. She was also reimbursed costs incurred of £5,000 for a series of co-production workshops for the charity and £1,600 paid to a private landlord toward the use of storage facilities by the charity. 5 (2020: 4) trustees were reimbursed out of pocket and mileage expenses for the charities activities which were not in connection with their duties as trustees.

Following approval by the Board of Trustees, a sum of £26,905 from the Bounce Back Loan of £27,000 received by the charity, was used to purchase printing machine and other expenditure on behalf of Plymouth Hope CIC. 4 trustees of the charity are also directors of

Plymouth Hope CIC. The CIC is now expected to generate enough income through printing to be able to repay this amount in due course.

Statement on Public Benefit

In shaping our objectives for the year and planning our activities, the trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit and have complied with section 4 of the Charities Act 2011

Conclusion

Trustees, committee's members and volunteers have shown a bigger commitment to what Plymouth Hope stands for, its unique vision and are more committed to sustain this great work and join other organisations to respond to the ongoing covid 19 crisis as we continue to re-adjust and adapt our delivery.
Thank you to our supporters, funders and beneficiaries who have continued to connect with us.

Declaration		
The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees		
Signature(s)	[signature]	[signature]
Full name(s)	AKIM T MAS.MBA	DAVID FEINDOUNO
Position (eg Secretary, Chair, etc)	TREASURER	CHAIR
Date	08/02/2022	08/02/2022

Independent Examiner's Report to the Trustees of Plymouth Hope

I report to the charity trustees on my examination of the accounts of the charity for the year ended 28 February 2021 which are set out on pages 15 to 17.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Shruti Soni

Shruti Soni FCCA FCIE Date: 09/02/2022
Shruti Soni Ltd • Chartered Certified Accountants
117a St. John's Hill, Sevenoaks TN13 3PE

Plymouth Hope

Receipts and payments accounts

For the year ended 28 February 2021

	2021			2020		
	Unrestricted funds	Restricted funds	Total funds	*Unrestricted funds*	*Restricted funds*	*Total funds*
	£	£	£	*£*	*£*	*£*
Receipts						
Grants and donations	7,773	225,195	232,968	*13,362*	*64,356*	*77,718*
Investment	3	-	3	-	-	-
Sub Total	7,776	225,195	232,971	*13,362*	*64,356*	*77,718*
Assets and investment sales						
Loan and investment repaid by PH branch	-	-	-	*3,400*	-	*3,400*
Funds received and held in trust for other organisations	-	20,000	20,000	-	-	-
BBL Loan	27,000	-	27,000	-	-	-
Refund - Loan to Volunteer for Plane Tickets	2,143	-	2,143	-	-	-
Sub Total	29,143	20,000	49,143	*3,400*	-	*3,400*
Total Receipts	36,919	245,195	282,114	*16,762*	*64,356*	*81,118*
Payments						
Events, Festivals and Socials	30	14,220	14,250	*3,473*	*12,597*	*16,070*
Insurance	-	-	-	-	*175*	*175*
IT, Printing, stationery & general	132	11,417	11,549	*2,043*	*2,868*	*4,911*
Consultancy and Professional fees	-	14,780	14,780	-	*1,800*	*1,800*
Publicity & Promotion	-	595	595	-	*424*	*424*
Rent & Venue Hire	-	3,423	3,423	*200*	*12,509*	*12,709*
Sessional staff and tutoring materials	-	12,426	12,426	-	*5,329*	*5,329*
Sports Equipment and expenses	159	4,484	4,643	-	*5,893*	*5,893*
Staff cost and training	1,322	60,966	62,288	-	*37,566*	*37,566*
Telephone	-	27,523	27,523	-	*902*	*902*
Travel	1,464	774	2,238	*854*	*1,029*	*1,883*
Uniform, Recruitment & other staff cost	12	5,839	5,851	-	*1,056*	*1,056*
Volunteer Expenses	-	2,172	2,172	*2,670*	*3,742*	*6,412*
Sub total	3,119	158,619	161,738	*9,240*	*85,890*	*95,130*

continued.....

Plymouth Hope

Receipts and payments accounts

For the year ended 28 February 2021

	2021			2020		
	Unrestricted funds	Restricted funds	Total funds	*Unrestricted funds*	*Restricted funds*	*Total funds*
	£	£	£	*£*	*£*	*£*
Assets and investment purchase						
Office equipment and IT equipment	-	12,968	12,968	-	*1,228*	*1,228*
New office refurbishment	-	10,943	10,943	-	-	-
Printing machine purchase and other expenditure on behalf of Plymouth Hope CIC	26,905	-	26,905	-	-	-
Loan to Volunteer for Plane Tickets	-	-	-	*2,143*	-	*2,143*
Funds held in trust paid	-	20,000	20,000	-	-	-
Sub Total	26,905	43,911	70,816	*2,143*	*1,228*	*3,371*
Total payments	30,024	202,530	232,554	*11,383*	*87,118*	*98,501*
Net of receipts/(payments)	6,895	42,665	49,560	*5,379*	*(22,762)*	*(17,383)*
Transfer between funds			-			-
Cash funds last year end	(5,824)	40,237	34,413	*(11,203)*	*62,999*	*51,796*
Cash funds this year end	1,071	82,902	83,973	*(5,824)*	*40,237*	*34,413*

Plymouth Hope

Statement of assets and liabilities
at the end of the period 28 February 2021

Categories	Details	Unrestricted funds £	Restricted funds £	Total funds £
Cash funds	Cash at bank	596	82,997	83,593
	Petty cash held at Branch	380	-	380
	Total Cash funds	**976**	**82,997**	**83,973**
Other monetary assets				
	Expenses paid on behalf of Plymouth Hope CIC	26,905		26,905
		35,829	**-**	**35,829**

Assets retained for th	Details	Fund	Cost
Charity's own use	Computer and other equipment	Restricted	14,196

Liabilities	Details	Fund	Amount Due	When due (Optional)
	PAYE/NIC payable	Restricted	1,256	
	Pension payable	Restricted	70	
	Wages Control Account	Restricted	7,247	
	Bounce Back Loan		27,000	

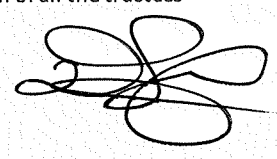
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Following approval by the Board of Trustees, a sum of £26,905 from the Bounce Back Loan of £27,000 received by the charity, was used to purchase printing machine and other expenditure on behalf of Plymouth Hope CIC. 4 trustees of the charity are also directors of Plymouth Hope CIC. The CIC is now expected to generate enough income through printing to be able to repay this amount in due course.

Loan & Investment in PH branch of £8,924 was to be repaid by branch. However, due to unavoidable circumstances the branch was unable to repay this amount. The trustees decided to seek additional donations toward the charity. They offered their services to multiple organisations in the form of in kind services. The following funds were directed toward making good the loss due to non repayment. £1000 from Open Doors donations for an activity the trustees delivered and £8000 from Plymouth City Council for trustees contribution.

Signed by one or Two trusteed on behalf of all the trustees

DAVID FEINDOUND — Name of Trustee



08/02/2022 — Date

Name of Trustee

Date

AKIM T MAS, MBA
P/ADMIN.

08/02/2022