

Company registration number: 08430436

Charity registration number: 1153444

# Healthwatch Lambeth

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2021

## **Healthwatch Lambeth**

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## **Healthwatch Lambeth**

### **Reference and Administrative Details**

<b>Chair</b>	Dr Sarah Katharine Corlett
<b>Trustees</b>	Dr Sarah Katharine Corlett Lorraine Jacqueline Thomas (resigned 31 October 2020) Leon Charles Panitzke (resigned 30 April 2021) Candy Juan Gitanjali Candappa (resigned 31 October 2020) Rajan Lakhani Ella Ify Rose Nwaokolo Jerome Pupe Heather Rogers Andre Blackman (appointed 28 April 2020) Eileen Meredith Pembridge (appointed 28 April 2020) Una Dalton (appointed 28 October 2020)
<b>Secretary</b>	Catherine Pearson
<b>Senior Management Team</b>	Catherine Pearson, Chief Executive Officer
<b>Principal Office</b>	336 Brixton Road London SW9 7AA The charity is incorporated in England.

## **Healthwatch Lambeth**

### **Reference and Administrative Details**

**Company Registration Number** 08430436

**Charity Registration Number** 1153444

**Bankers**

CAF Bank Ltd  
25 Kings Hill Avenue  
West Malling  
Kent  
ME19 4JQ

Metro Bank  
1 Southampton Row  
London  
WC1B 5HA

The Co-operative Bank  
P O Box 101  
1 Balloon Street  
Manchester  
M60 4EP

**Independent Examiner**

Alistair I Wem BSc FCA  
Wem & Co Chartered Accountants  
Savoy House  
Savoy Circus  
London  
W3 7DA

## **Healthwatch Lambeth**

### **Trustees' Report**

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2021.

#### **Objectives and activities**

##### ***Objects and aims***

Healthwatch is the independent champion for local people's voices in Health and Social Care in Lambeth. We work to ensure people's experiences of care count when it comes to shaping and improving services. We seek to challenge inequalities in health and care, to help ensure everyone gets the services they need.

Our charitable objects are to advance the health and the relief of those in need by reasons of youth, age, ill health, disability or financial hardship in the London Borough of Lambeth by:

1. Making the views and experiences of the citizens of Lambeth known to health and social care providers and drawing on citizens' needs, involvement and aspiration whether users or not of health and social care services.
2. Enabling local people to have a voice in the development, delivery and equality of access to local health and care services and facilities.
3. Providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities.
4. Providing information and signposting to the public about local health and social care services.

##### ***Public benefit***

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

## **Healthwatch Lambeth**

### **Trustees' Report**

#### ***Use of volunteers***

The Healthwatch Lambeth volunteer programme halted temporarily at the beginning of 2020/21 due to the impact of the Covid 19 lockdowns. However, our Volunteer Co-ordinator was able to collaborate with the Council on the development of Team Lambeth, over 1,000 local people who offered to volunteer across the borough helping people who were shielding or otherwise unable to get medicines, food and other essentials. Team Lambeth is still functioning well and more information can be found here: <https://beta.lambeth.gov.uk/your-community/get-involved/volunteering/team-lambeth>.

We relaunched the volunteer programme at the start of 2021 with a volunteer event to share opportunities to work on Healthwatch projects in March. This was attended by 10 people, three of whom have volunteered for the new role of Healthwatch Champions. These champions will deliver our outreach programme in 2021. In total 49 people have offering to support projects across all of our priorities, including online information giving sessions and community chats.

## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Covid-19**

Healthwatch plays an important role in helping people to get the information they need, especially through the pandemic. The circumstances caused by national lockdown has encouraged our team to embrace pandemic-driven change to overcome operational challenges in the delivery of our services by being creative and nimble.

The Covid-19 pandemic has developed rapidly in 2020, with a significant number of cases. Measures taken by the government to contain the virus have had an impact on the charity's outreach and engagement activities. Healthwatch Lambeth responded by making the following changes to our operations and by being creative and nimble in our adoption of remote working throughout the pandemic:

- We made comprehensive Covid 19 and home risk assessments in a timely manner to enable staff to safely work from home from the beginning of the lockdown.
- We adopted online financial processes, such as invoicing, expenses and volunteer payments. This replaced paper transactions which sped up our operations and reduced the need for staff members to travel to the office.
- We used Zoom and MS Teams for meetings, webinars, AGM, and 121 as well as for staff socialising, improving mental wellbeing and reducing isolation among the Healthwatch Lambeth team.
- Colleagues at the Lambeth Learning Disability Assembly successfully transformed their activities online and secured additional funding to improve digital inclusion among their membership.
- We replaced our old telephone system with a state-of-the-art phone app (CallSwitch) which enables better communication between callers and staff. Calls can be transferred to the relevant officers wherever they are, allowing all staff members to communicate with the public while working remotely.

## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Achievements and performance**

During 2020-21, Healthwatch continued to focus on four priorities:

1. Older people, including people using social care and, or health services for long term conditions.
2. People affected by mental ill-health, particularly people from Lambeth's Black Communities.
3. Children and young people.
4. People with learning disabilities.

The programmes worked to deliver against these priorities by:

1. Gathering and analysing the care experiences of local people to provide a valid evidence base of health and social care practice.
2. Using this evidence to influence health and social care planning, commissioning, and provision
3. Building a culture of partnership and collaboration with local people, communities and other stakeholders.
4. Developing new ways to provide high quality, trusted intelligence on people's experiences of services to influence care.

Information on our work is also available in our Annual Report, which can be accessed here: <https://www.healthwatch.co.uk>



## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Black Thrive:**

Healthwatch trustees approved the request to host the Black Thrive Partnership staff team in 2016. In 2020 Black Thrive doubled the core staff team when Guy's & St Thomas' Charity approved a funding application for a new employment project to explore ways to enable black people with mental health problems to maintain or find employment. At the same time Black Thrive expanded their work across the health and care system in Lambeth:

- to support development and implantation by South London and Maudsley NHS Foundation Trust of the recent Government Patient and Carer Race Equality Framework.
- to extend their links to the Black LBGTQI+ communities and
- to develop a culturally appropriate peer support and advocacy programme for the Partnership.

The Partnership also received over £100,000 in donations from people who wished to respond positively to the Black Lives Matter movement.

In July 2020, the Black Thrive Partnership Board and Healthwatch Lambeth trustees decided that, given its size, profile and strategic direction, the programme should move to being part of an independent Black led entity. A substantial project to transfer the staff, funding, donations and intellectual property to the new Black Thrive Global Community Interest Company was successfully completed on 31 March 2021.

Healthwatch Lambeth will continue to support the partnership using our statutory powers to Enter & View publicly funded services and through our community engagement and involvement work with local people.

Healthwatch Lambeth acknowledges with gratitude the significant support received from Arnold & Porter who provided pro bono legal advice throughout the process and ensured that Trustees were able to take the decision to transfer the assets within the agreed timescale. We also thank Farrer & Co for their specialist advice on charity law which led to Black Thrive Global creating a separate trust for Black Thrive Lambeth assets raised through Healthwatch Lambeth's charitable status.

The years of hosting Black Thrive have taught Healthwatch Lambeth a great deal about how to see and address embedded racism both in society at large and in the way institutions tend to operate. Healthwatch Lambeth will take these perspectives into every aspect of how the organization conducts itself; with communities, on the board, in the staff team and in our relationship with our partners.

## Healthwatch Lambeth

### Trustees' Report

#### Mental Health

##### Improving and maintaining person-centred care in maternity services

The lockdown measures introduced in the UK to reduce the spread of COVID-19 resulted in a rapid change in how maternity care services were delivered. Building on early feedback from women about the impact of these changes, we decided to look into these issues in more depth. Between September and December 2020 we spoke to 14 women about their experiences of giving birth during the COVID pandemic. The findings indicated a broad range of experiences, both positive and negative.

The main issues raised by them included:

- The impact restrictions placed on the presence of partners during antenatal appointments, during different stages of birth and postnatally whilst in hospital.
- A lack of suitable practical and emotional support postnatally in hospital
- Intermittent and remote postnatal follow up after discharge.

*"I had to go in on my own to be induced, I cried as soon as I got there. I was a first-time mum, I was so scared."*

*"It's easier to hide over the phone, and say 'it's ok, no problems'. Video calls are better and you can see if someone isn't coping rather than taking someone's word for it"*

In the face of the ongoing pandemic, we presented our insight to stakeholders at the Kings Maternity Voices Partnership and the South East London Clinical Commissioning Group Quality and Safety Committee Meeting who responded positively.

*"Thought provoking report and presentation at the meeting this morning. Your work is very valuable and generated a lot of discussion."* (Graham Hewitt, Associate Director of Quality)

Since sharing our report restrictions surrounding partner presence throughout the maternity care journey have been lifted. Healthwatch Lambeth is now working closely with King's College Hospital Midwifery team to conduct a review of a new clinic for pregnant women with mild to moderate mental health concerns and to support input into their new Midwifery Strategy.

#### Older People

In 2019 Healthwatch Lambeth ran a focus group with 1-1 follow up interviews to gather service user experiences of funded home care. Service users shared their concerns and recommendations for the new service which covered:

- The importance of flexibility in decision making and care planning
- The need to properly resource travel time for carers

## Healthwatch Lambeth

### Trustees' Report

- The need to ensure safety and high standards of care throughout the changes to the service
- The need for effective communication and training to support carers so they can provide the best service

Thanks to the service users who participated, service users now have the opportunity to evaluate the people hoping to provide a new 7-year contract for home care services in Lambeth as part of the council's decision-making panel.

In 2019, Healthwatch Lambeth in partnership with Compassion in Dying (a charity that supports people to make decisions and exercise choices about their death: <https://compassionindying.org.uk>) secured a three-year grant for the Advance Care Planning Consortium from the National Lottery Community Fund. Over the past 2 years, local people have shared their wishes and learned about advance care planning at awareness raising events including the 'Before I die ...' activity at Lambeth Country Show.

*'My grandmother had dementia and I would have liked to know more about her preferences so we could make better choices - I don't want to put my family in that position'* Lambeth Country show attendee.

In 2020, The ACPC launched a one-to-one support service for local people interested in completing an advance care plan. People have shared what would be important to them at the end of their life, or if they lost the ability to communicate and have been introduced to three main tools involved with advance care planning.

Since the launch:

- 62 people have been supported to create a personalized advance care plan.
- Seldom heard groups including carers, Portuguese speakers; people with learning disabilities and others with long term conditions have been offered bespoke, accessible support that addresses specific barriers to completing an advance care plan.
- Volunteers and staff in health and social care services and grassroots organisations across Lambeth have had meaningful conversations about values, wishes and priorities with local people. 61 people have been trained to offer direct support to others in the community and 6 have become Champions.

*'I thought advance care planning was for people in their eighties but now I realise it is something I should do too!'* Webinar attendee

Healthwatch Lambeth continues to be an active supporter of Lambeth's Dementia Action Alliance. In October 2020, Healthwatch Lambeth co-ordinated a Dementia Awareness event for Lambeth's black communities with Black Thrive and S London & Maudsley (SLAM). SLAM had identified that local people of African and Caribbean heritage:

- risk developing the disease up to 10 years earlier than other people

## **Healthwatch Lambeth**

### **Trustees' Report**

- are diagnosed at a later stage compared with other people
- may encounter cultural bias in the diagnostic tools which could delay their diagnosis further.

Over 50 people attended the event and around 30 people were involved in a linked drama project. Through these activities we learned:

- Awareness levels
- Most participants knew something about vascular dementia but few were aware of the associated inequalities faced by people of African and Caribbean heritage.

Participants wanted to be involved with this work going forward and Healthwatch Lambeth committee to:

- Share these insights with the Lambeth Dementia Action Alliance and other health and care practitioners
- Organise a community information session about local healthy living support
- Explore ideas for further community awareness-raising.

### **Children and Young People**

In Lambeth, as of March 2019, there were 352 looked after children. 166 of whom were children who became looked after in that year. Of these 166 children, 143 (86%) had their Initial Health Assessment (IHA). However, only 37% of those 143 children had their IHA completed within the required 20-day period. Lambeth isn't unique in this failure to meet its obligations, but this finding was nevertheless significant for the health and wellbeing of the children concerned.

Healthwatch Lambeth conducted 11 focus group discussions (attended by 61 social workers and team managers, business support officers and Independent Reviewing Officers (IRO)). We found:

- A general lack of understanding among social workers about the IHA process
- Lack of clarity on the part of social workers on the role of the business support officers that may lead to unrealistic expectations, and
- Varying experiences on communication and interaction between social work teams and the health system.

Two of our recommendations were to address the knowledge and skills gap through provision of a rolling programme of learning and development opportunities for social workers and to improve communication between children's social care and the health system.

In January 2021 Children's Social Care reported that 70.33% of looked after children were referred for their IHA within the first five days. 108 (73.29%) out of the 147 IHA in 2020/21 were completed in time - and increase from 39% on average in 2019/20. Delays were caused by a combination of complex cases where medical interview was already in pace, delays by the teams and late appointments.

## **Healthwatch Lambeth**

### **Trustees' Report**

This improvement shows the desire of Children's Social Care to fulfil their duty.

*'Lambeth Children's Services have worked closely with Healthwatch over the past 12 months and we have welcomed their input in supporting us to understand the needs, experiences and concerns of our children, young people and families who our services are in contact with to ensure we learn, respond and develop better to meet their needs'.* Strategic Director of Children's Services

## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Adults with Learning Disabilities**

In 2020, the Lambeth Learning Disability Assembly successfully moved the quarterly Assembly and Forum meetings onto Zoom. The Forum meetings were attended by more than 30 different individuals from their homes and groups (in day services and residential homes as lockdown rules permitted). The Assembly Chairs and the representatives and support workers were able to deliver their work programme which included: giving the Assembly's views on a new day centre service, which is being designed; the vaccine roll out for adults with learning disabilities and continuing activities to keep people well and happy, including a making pancakes event and singing.

In the autumn of 2020, the Assembly received funding from London Community Foundation to help them to get some of the more isolated members to access the Zoom and other internet platforms. This work will continue in 2021.

One of the Assembly's Co-Chairs won a national Leadership Award (Dimensions Coronavirus Leaders List) for the work that he did this year particularly helping others to stay positive through his video messages on the Assembly's Facebook page.

*'We have enjoyed our partnership with Healthwatch especially linking on the Vaccine rollout. It has meant we have been able to consult our members and support them to contribute to several webinars and magazine articles on this.'* Assembly Co-Chairs.

#### **SE London Healthwatch Director**

From 1 April 2020, the six (Bexley, Bromley, Greenwich, Lambeth, Lewisham, and Southwark) Clinical Commissioning Groups (CCGs) in South East London (SEL), all merged to form a new CCG at the regional level (<https://selondonccg.nhs.uk/>). The NHS South East London Clinical Commissioning Group (the CCG). The CCGG is responsible for planning and buying health services and ensuring good provision of care.

A new post of Director, South East London Healthwatch, was jointly created by the CCG and the six borough based Healthwatch organisations to start at the same time as the new CCG. The post demonstrates a partnership commitment between Healthwatch and the CCG to ensure visibility and voice for local people in NHS South East London Clinical Commissioning governance and operations. This post is a dedicated resource at the regional level that allows each local Healthwatch to maintain a local focus whilst also connecting with the regional aspects of the NHS. The CCG fund the role, and it is hosted independently by Healthwatch Greenwich.

In October 2020, additional funding from the South East London Integrated Care System (ICS) extended the post to four days a week and increased Healthwatch involvement in the ICS Information Governance Steering Group, the Digital First Programme Board and the Data Usage Committee.

## Healthwatch Lambeth

### Trustees' Report

The Director's work gives high-level visibility to the views of residents on the CCG Governing Body and through several CCG workstreams; engagement, equalities, quality, vaccine and primary. Collaboration across the six Healthwatch has improved with both CEOs and other staff meeting regularly.

In March 2021, a new SE London Healthwatch Patient Group was established through an open and transparent recruitment process led by an Independent Chair. Meetings are every two months and focus on regional health issues, inequalities and commissioning that need public and patient overview.

### Information sharing and Sign Posting

Healthwatch Lambeth received 98 calls or emails from residents asking for information on services and giving us feedback on the services they were using. The majority of these were about access to GPs and Dentists during the lock down. People were also talking with us about their experiences or the experiences of family members who felt very vulnerable including people with dementia, people in extra care housing or care homes and people who had been sectioned to a South London & Maudsley ward. Access to palliative care, funeral planning and registering a death were also repeatedly raised.

Healthwatch Lambeth responded to a call to raise awareness of the COVID-19 vaccination programme in Lambeth. There was growing concern about people not having access to reliable information about the vaccine and its efficacy as well as when and where they would be able to access it. Working with NHS service partners and a voluntary organisation supporting people with disabilities we hosted two events in January to raise awareness of the available vaccines and how it was being rolled out in the borough. Feedback gathered after the events was very positive with:

- 95% (21) said they had been given the information they needed
- 95% (21) said they had a better understanding of the vaccine topic
- 60% (13) said that the information helped with their decision about whether or not to take up the vaccine.

*"I'm getting to know things better with the explanations from health professionals and it feels a relief to know things better."*

*"It affirmed the importance of taking the vaccine and I'm definitely going to have it when offered."*

*"I like how it was managed and the expertise of the panellist and the very straightforward easy to understand answers."*

*"It helped to clarify various information received from other sources, therefore answering my personal queries, but also through the questions raised by others about things I hadn't thought about."*

## **Healthwatch Lambeth**

### **Trustees' Report**

*"I was confused about the different vaccines, but the information was clear and understandable."*

#### **Partnerships**

In addition to the partnerships which Healthwatch Lambeth either hosts or participates in we are involved in a wide range of informal collaborations to ensure that the voices of people who face barriers to participation are heard. These include collaborations with our community colleagues in the 'we are 336' Centre for Independent Living, including the Carers' Hub, local advocacy services and other disability campaigning and support groups.

During 2020/21 the Lambeth's Health and Wellbeing Board moved to a more outward facing/public engaging form addressing key themes for the borough. Healthwatch supported this change by engaging partners and colleagues in other community groups in discussions on the impact of loneliness and social isolation; the impact of Covid 19; food poverty & insecurity and mental health on health and wellbeing of local people.

#### **Public Participation**

During 2019 the Engagement Team were trained on the use of the International Association of Public Participation (IAP2) model. After testing the model in our own work, the team created a Lambeth model called 'Healthwatch Lambeth's Approach to Public Participation'. This model was shared at our AGM in November and has subsequently been adopted by the Lambeth Together partnership. We planned to test this model in 2020 as part of the Neighborhood Working and Wellbeing Alliances test and learn pilots to support the development of Primary Care Networks but Covid 19 frontline work meant that this has been put back to 2021.

#### **Adult Safeguarding**

The CEO of Healthwatch Lambeth is the Vice Chair of Lambeth Safeguarding Adults Board and chairs the Board's Community Reference Group. This group brings together voluntary sector care providers, advocacy services and Faiths Together in Lambeth to promote awareness of safeguarding, Mental Capacity Act, self-neglect and modern-day slavery which were identified as areas of safeguarding that the public do not understand and the importance of advance care planning.

In November 2020, we hosted a public meeting on 'Safeguarding in our communities' with a focus on self-neglect and financial abuse within the context of the pandemic. 62 people attended - 93% of whom recorded they had learned something new and now felt more confident.

*'Thank you very much for organising this session, it was very useful and interesting to hear everyone's perspectives'* Participant



## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Financial review**

The book values of the assets held at the year-end are, in the opinion of the Board of Trustees, as stated in the financial statements. Also, in its opinion, adequate assets are available to fulfil the obligations of Healthwatch Lambeth.

A summary of the result of Healthwatch Lambeth's activities during the year is given in the Statement of Financial Activities on page 23.

Total income from grants and donations amounted to £799,929 (2020: £665,145).

Expenses incurred during the year to 31 March 2021 primarily relate to the costs of running the charity's projects and include additional staff and office costs to deliver the Black Thrive work programme. Payments have been made to Social Finance and Lambeth Council's Public Health team who, together with Healthwatch Lambeth, are the delivery partners for Black Thrive.

The governance costs were made up of independent examination fees and legal and professional expenses. The governance costs are approved by the Trustees.

The total funds as at 31 March 2021 were £237,273 (2020: £321,889). This comprises the year-end unrestricted funds of £67,995; restricted funds of £19,278 and designated funds of £150,000.

#### ***Policy on reserves***

Healthwatch holds a designated fund of £150,000. This represents 61% of core grant which is equivalent to 8 months expenditure. Black Thrive is a time limited, five-year programme of activity funded by the Big Lottery Fund, Guy's & St Thomas' Charity and Lambeth CCG and does not hold reserves.

#### ***Investment policy and objectives***

Deferred Income Policy:

Healthwatch Lambeth's defers income which is related to time periods and/or activities that have not yet happened.

Overhead Allocation Policy:

Healthwatch Lambeth is committed to managing overhead costs across all projects and activities to achieve best value. We plan and budget new projects carefully to ensure that overheads are fully costed.

## **Healthwatch Lambeth**

### **Trustees' Report**

#### **Plans for future periods**

##### ***Aims and key objectives for future periods***

Healthwatch Lambeth's top 3 priorities for 2021/22 are to:

- Understand how the impact of covid 19 has shaped people's different experiences of care, both positive and negative, through high quality, tailored community engagement and research
- Use our Public Participation model to support purposeful public involvement in the way local services and primary care networks develop
- Collaborate with partners to end the inequalities in outcomes and experiences of people with care needs in Lambeth and across SE London

To achieve this, we will:

- Build evaluation and impact measurement into all our projects and partnerships
- Relaunch our volunteer offer to create opportunities for Lambeth residents to participate in all our projects and partnerships
- Promote and expand awareness of our Information and Signposting service for Lambeth residents.

'The past year has brought into sharp relief that health and wellbeing are not equal. Factors such as culture, location, wealth, education, environment and discrimination lead to worse outcomes, and there is a strong consensus across the Lambeth Together Partnership that this must change.

Our priorities reflect our commitment to play a full and active part in delivering this change by ensuring that people who experiences worse outcomes are heard and that their views shape how services are provided going forward'. Catherine Pearson CEO

#### **Structure, governance and management**

##### ***Nature of governing document***

The company is a charitable company limited by guarantee, incorporated in England & Wales on 5 March 2013 and registered as a charity on 16 August 2013. The objects and powers of the company were established in its Memorandum of Association and are governed by its Articles of Association. The charity commenced operations on the date of incorporation. The directors of the charitable company (the charity) are its trustees for the purposes of the charity law and throughout this report are collectively referred to as the Trustees.

##### ***Recruitment and appointment of trustees***

The Trustees who held office during the financial year and at the date of this report are set out on page 1. The Trustees are appointed in accordance with the rules set out in the Articles of Association.

## Healthwatch Lambeth

### Trustees' Report

#### *Induction and training of trustees*

Induction to the Board is led by the Chair and the CEO. All trustees meet with the Chair and the CEO throughout the year to discuss the organisation's work and strategy.

In 2019 the Trustees commissioned met for an away day as well as throughout the quarterly governance meeting cycle.

Trustees meet staff, volunteers and partner agencies meet throughout the year at our public engagement events.

#### **Trustee Committees**

Healthwatch Lambeth Trustee Board meets quarterly. The trustees also work through three sub- committees:

**Finance, Risk and Assurance:** Meets quarterly to review financial management reports, delivery report and Risk Register. Healthwatch Lambeth (Healthwatch) continuously review its Financial Procedures and Policies. Priorities for 2020 include a review of financial reporting formats to provide easy to read reports.

**Human Resources Committee:** Meets quarterly and as needed to oversee recruitment, staff wellbeing and HR policy development.

**Strategy Committee:** Meets to review Healthwatch Lambeth work programmes, review strategic direction and to guide and support the staff team.

## **Healthwatch Lambeth**

### **Trustees' Report**

#### ***Organisational structure***

Healthwatch Lambeth's CEO is responsible for day to day running of the organization alongside the Black Thrive Delivery Director, Engagement Manager and Finance Manager. Work programmes are led by engagement leads covering Older People, Mental Health and Children & Young People.

As a small organization, working to influence the NHS and Local Authority, we prioritise collaborative work through a range of partnerships, some of which we either host or support including:

- Black Thrive Partnership
- Lambeth Learning Disability Assembly
- Advance Care Planning Consortium
- Dementia Action Alliance
- Safeguarding Adults Board's Community Reference Group

Healthwatch Lambeth is also an active participant in:

- Lambeth Together
- Lambeth Neighbourhood Working & Wellbeing Alliance
- Living Well Network Alliance
- Children & Young People's Partnership

#### ***Major risks and management of those risks***

##### ***Risk Management***

During the year the organisation's Finance, Risk and Assurance Sub-Committee focused on securing a safe and effective transfer of Black Thrive Lambeth to Black Thrive Global. A review of the risk register was started in May 2021 to reflect this change and also the impact of Covid 19 pandemic. The focus is on mitigating the risks associated with the loss of income as a result of the work load;

1. Achievement of the programme's aims and objectives through a new outcomes framework
2. Availability of competent volunteers to support the work priorities, including our power to Enter and View publicly funded care services;
3. Availability of funding for the programmes.

#### **Small companies provision statement**


This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

## Healthwatch Lambeth

### Trustees' Report

SIGNED SECURELY  
21/12/2021  
21/12/2021 at 5:20:18 PM UTC

The annual report was approved by the trustees of the charity on ..... and signed on its behalf by:

SIGNED SECURELY  
  
21/12/2021 at 5:20:18 PM UTC

.....  
Dr Sarah Katharine Corlett  
Chair and Trustee

## Healthwatch Lambeth

### Statement of Trustees' Responsibilities

The trustees (who are also the directors of Healthwatch Lambeth for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

SIGNED SECURELY  
21/12/2021

21/12/2021 at 5:20:18 PM UTC

Approved by the trustees of the charity on ..... and signed on its behalf by:

SIGNED SECURELY

SKC/10

21/12/2021 at 5:20:18 PM UTC

.....  
Dr Sarah Katharine Corlett  
Chair and Trustee

## **Healthwatch Lambeth**

### **Independent Examiner's Report to the trustees of Healthwatch Lambeth**

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2021 which are set out on pages 23 to 39.

#### **Respective responsibilities of trustees and examiner**

As the charity's trustees of Healthwatch Lambeth (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of Healthwatch Lambeth are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

#### **Independent examiner's statement**

Since Healthwatch Lambeth's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England & Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Healthwatch Lambeth as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

## Healthwatch Lambeth

### Independent Examiner's Report to the trustees of Healthwatch Lambeth

SIGNED SECURELY  
*Alistair I Wem*  
22/12/2021 at 4:59:19 PM UTC

.....  
Alistair I Wem BSc FCA  
Wem & Co Chartered Accountants  
Institute of Chartered Accountants in England & Wales  
Savoy House  
Savoy Circus  
London  
W3 7DA

SIGNED SECURELY  
22/12/2021  
22/12/2021 at 4:59:19 PM UTC

Date:.....



## Healthwatch Lambeth

### Statement of Financial Activities for the Year Ended 31 March 2021 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2021 £
<b>Income and Endowments from:</b>				
Donations and legacies	3	249,401	550,528	799,929
Investment income	4	215	-	215
Other income		20,130	76,976	97,106
Total income		269,746	627,504	897,250
<b>Expenditure on:</b>				
Charitable activities	5	(291,414)	(690,381)	(981,795)
Other expenditure	6	(71)	-	(71)
Total expenditure		(291,485)	(690,381)	(981,866)
Net expenditure		(21,739)	(62,877)	(84,616)
Net movement in funds		(21,739)	(62,877)	(84,616)
<b>Reconciliation of funds</b>				
Total funds brought forward		239,734	82,155	321,889
Total funds carried forward	16	217,995	19,278	237,273
	Note	Unrestricted £	Restricted £	Total 2020 £
<b>Income and Endowments from:</b>				
Donations and legacies	3	260,714	404,431	665,145
Investment income	4	207	-	207
Other income		19,038	-	19,038
Total income		279,959	404,431	684,390
<b>Expenditure on:</b>				
Charitable activities	5	(241,377)	(399,904)	(641,281)
Other expenditure	6	(60)	-	(60)
Total expenditure		(241,437)	(399,904)	(641,341)
Net income		38,522	4,527	43,049
Net movement in funds		38,522	4,527	43,049

The notes on pages 28 to 39 form an integral part of these financial statements.

## Healthwatch Lambeth

### Statement of Financial Activities for the Year Ended 31 March 2021 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2020 £
<b>Reconciliation of funds</b>				
Total funds brought forward		<u>201,212</u>	<u>77,628</u>	<u>278,840</u>
Total funds carried forward	16	<u>239,734</u>	<u>82,155</u>	<u>321,889</u>

All of the charity's activities derive from continuing operations during the above two periods.  
The funds breakdown for 2020 is shown in note 16.

The notes on pages 28 to 39 form an integral part of these financial statements.

**Healthwatch Lambeth**  
**(Registration number: 08430436)**  
**Balance Sheet as at 31 March 2021**

	Note	2021 £	2020 £
<b>Fixed assets</b>			
Tangible assets	11	5,374	5,986
<b>Current assets</b>			
Debtors	12	17,672	58,588
Cash at bank and in hand	13	386,274	455,877
		403,946	514,465
<b>Creditors: Amounts falling due within one year</b>	14	(172,047)	(198,562)
<b>Net current assets</b>		231,899	315,903
<b>Net assets</b>		237,273	321,889
<b>Funds of the charity:</b>			
<b>Restricted</b>		19,278	82,155
<b>Unrestricted income funds</b>			
Unrestricted		217,995	239,734
<b>Total funds</b>	16	237,273	321,889

For the financial year ending 31 March 2021 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.


Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The notes on pages 28 to 39 form an integral part of these financial statements.

**Healthwatch Lambeth**  
**(Registration number: 08430436)**  
**Balance Sheet as at 31 March 2021**

The financial statements on pages 23 to 39 were approved by the trustees, and authorised for issue on  21/12/2021 and signed on their behalf by:

  
  
21/12/2021 at 5:20:18 PM UTC  
.....  
Dr Sarah Katharine Corlett  
Chair and Trustee

The notes on pages 28 to 39 form an integral part of these financial statements.

## Healthwatch Lambeth

### Statement of Cash Flows for the Year Ended 31 March 2021

	Note	2021 £	2020 £
<b>Cash flows from operating activities</b>			
Net cash (expenditure)/income		(84,616)	43,049
<b>Adjustments to cash flows from non-cash items</b>			
Depreciation	6	2,911	1,730
Investment income	4	(215)	(207)
Loss on disposal of fixed assets held for the charity's own use		-	394
		<u>(81,920)</u>	<u>44,966</u>
<b>Working capital adjustments</b>			
Decrease/(increase) in debtors	12	40,916	(13,188)
Increase in creditors	14	22,723	43,968
(Decrease)/increase in deferred income		<u>(49,237)</u>	<u>4,358</u>
Net cash flows from operating activities		<u>(67,518)</u>	<u>80,104</u>
<b>Cash flows from investing activities</b>			
Interest receivable and similar income	4	215	207
Purchase of tangible fixed assets	11	(4,160)	(6,719)
Sale of tangible fixed assets		<u>1,860</u>	<u>-</u>
Net cash flows from investing activities		<u>(2,085)</u>	<u>(6,512)</u>
Net (decrease)/increase in cash and cash equivalents		(69,603)	73,592
Cash and cash equivalents at 1 April		<u>455,877</u>	<u>382,285</u>
Cash and cash equivalents at 31 March		<u><u>386,274</u></u>	<u><u>455,877</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 28 to 39 form an integral part of these financial statements.

## **Healthwatch Lambeth**

### **Notes to the Financial Statements for the Year Ended 31 March 2021**

#### **1 Charity status**

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

336 Brixton Road

London

SW9 7AA

#### **2 Accounting policies**

##### **Summary of significant accounting policies and key accounting estimates**

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

##### **Statement of compliance**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

##### **Basis of preparation**

Healthwatch Lambeth meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The presentational currency of the financial statements is Pound Sterling (£).

##### **Going concern**

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

##### **Income and endowments**

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

## **Healthwatch Lambeth**

### **Notes to the Financial Statements for the Year Ended 31 March 2021**

#### ***Donations and legacies***

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

#### ***Grants receivable***

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

#### ***Deferred income***

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

#### ***Expenditure***

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

#### ***Charitable activities***

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

#### ***Grant provisions***

Provisions for grants are made when the intention to make a grant has been communicated to the recipient but there is uncertainty about either the timing of the grant or the amount of grant payable.

## **Healthwatch Lambeth**

### **Notes to the Financial Statements for the Year Ended 31 March 2021**

#### **Support costs**

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

#### **Governance costs**

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees's meetings and reimbursed expenses.

#### **Taxation**

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

#### **Tangible fixed assets**

Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

#### **Depreciation and amortisation**

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

<b>Asset class</b>	<b>Depreciation method and rate</b>
Furniture & equipment	25% straight line

#### **Trade debtors**

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.



## **Healthwatch Lambeth**

### **Notes to the Financial Statements for the Year Ended 31 March 2021**

#### **Cash and cash equivalents**

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

#### **Trade creditors**

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

#### **Borrowings**

Interest-bearing borrowings are initially recorded at fair value, net of transaction costs. Interest-bearing borrowings are subsequently carried at amortised cost, with the difference between the proceeds, net of transaction costs, and the amount due on redemption being recognised as a charge to the Statement of Financial Activities over the period of the relevant borrowing.

Interest expense is recognised on the basis of the effective interest method and is included in interest payable and similar charges.

Borrowings are classified as current liabilities unless the charity has an unconditional right to defer settlement of the liability for at least twelve months after the reporting date.

#### **Fund structure**

Unrestricted income funds are general funds that are available for use at the trustees's discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds set aside for specific purposes at the discretion of the trustees.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

## **Healthwatch Lambeth**

### **Notes to the Financial Statements for the Year Ended 31 March 2021**

#### **Pensions and other post retirement obligations**

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

#### **Financial instruments**

##### ***Classification***

Financial assets and financial liabilities are recognised when the charity becomes a party to the contractual provisions of the instrument.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

##### ***Recognition and measurement***

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets and liabilities are only offset in the statement of financial position when, and only when there exists a legally enforceable right to set off the recognised amounts and the charity intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the charity transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the charity, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### ***Fair value measurement***

The best evidence of fair value is a quoted price for an identical asset in an active market. When quoted prices are unavailable, the price of a recent transaction for an identical asset provides evidence of fair value as long as there has not been a significant change in economic circumstances or a significant lapse of time since the transaction took place. If the market is not active and recent transactions of an identical asset on their own are not a good estimate of fair value, the fair value is estimated by using a valuation technique.

### **3 Income from donations and legacies**

	<b>Unrestricted funds General £</b>	<b>Restricted funds £</b>	<b>Total funds £</b>
Donations and legacies;			
Donations from individuals	-	47,949	47,949
Grants, including capital grants;			
Grants from other charities	249,401	502,579	751,980
<b>Total for 2021</b>	<u>249,401</u>	<u>550,528</u>	<u>799,929</u>
<b>Total for 2020</b>	<u>260,714</u>	<u>404,431</u>	<u>665,145</u>

### **4 Investment income**

	<b>Unrestricted funds General £</b>	<b>Total funds £</b>
Interest receivable and similar income;		
Interest receivable on bank deposits	215	215
<b>Total for 2021</b>	<u>215</u>	<u>215</u>
<b>Total for 2020</b>	<u>207</u>	<u>207</u>

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### 5 Expenditure on charitable activities

		Unrestricted		Total	Total
	Note	General	Restricted	2021	2020
		£	£	£	£
Staff training & recruitment		3,764	2,108	5,872	6,872
Staff welfare		879	447	1,326	542
Motor & travelling		98	359	457	1,451
Consultancy & partner payments		62,451	282,712	345,163	179,168
Professional fees		-	2,630	2,630	-
Computer equipment depreciation		2,043	867	2,910	1,731
Profit or (loss) on disposal of asset		-	1,860	1,860	394
Gifts payable to Global Black Thrive		-	106,891	106,891	-
Staff costs		194,773	260,801	455,574	344,514
Allocated support costs		22,432	8,857	31,289	95,037
Governance costs		4,974	22,849	27,823	11,572
		<u>291,414</u>	<u>690,381</u>	<u>981,795</u>	<u>641,281</u>

In addition to the expenditure analysed above, there are also governance costs of £27,823 (2020 - £11,572) which relate directly to charitable activities. See note for further details.

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### 6 Other expenditure

	Note	Unrestricted funds General £	Total funds £
Other resources expended		71	71
<b>Total for 2021</b>		<u>71</u>	<u>71</u>
<b>Total for 2020</b>		<u>60</u>	<u>60</u>

#### 7 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

#### 8 Staff costs

The aggregate payroll costs were as follows:

	2021 £	2020 £
<b>Staff costs during the year were:</b>		
Wages and salaries	397,789	302,046
Social security costs	36,913	29,069
Pension costs	13,537	11,098
Other staff costs	<u>7,335</u>	<u>2,301</u>
	<u>455,574</u>	<u>344,514</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full time equivalents was as follows:

	2021 No	2020 No
Chief Executive Officer	1	1
Manager	1	1
Administration	<u>9</u>	<u>6</u>
	<u>11</u>	<u>8</u>

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

The total employee remuneration and benefits of the key management personnel of the charity were £70,703 (2020 - £69,001).

#### 9 Independent examiner's remuneration

	2021 £	2020 £
Examination of the financial statements	<u>3,900</u>	<u>3,900</u>

#### 10 Taxation

The charity is a registered charity and is therefore exempt from taxation.

#### 11 Tangible fixed assets

	Furniture and equipment £	Total £
<b>Cost</b>		
At 1 April 2020	18,347	18,347
Additions	4,160	4,160
Disposals	<u>(3,462)</u>	<u>(3,462)</u>
At 31 March 2021	<u>19,045</u>	<u>19,045</u>
<b>Depreciation</b>		
At 1 April 2020	12,362	12,362
Charge for the year	2,911	2,911
Eliminated on disposals	<u>(1,602)</u>	<u>(1,602)</u>
At 31 March 2021	<u>13,671</u>	<u>13,671</u>
<b>Net book value</b>		
At 31 March 2021	<u>5,374</u>	<u>5,374</u>
At 31 March 2020	<u>5,985</u>	<u>5,985</u>

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### 12 Debtors

	2021 £	2020 £
Trade debtors	6,463	32,495
Prepayments	3,843	8,050
Other debtors	7,366	18,043
	<u>17,672</u>	<u>58,588</u>

#### 13 Cash and cash equivalents

	2021 £	2020 £
Cash on hand	119	140
Cash at bank	386,155	455,737
	<u>386,274</u>	<u>455,877</u>

#### 14 Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	54,784	103,651
Other creditors	106,892	2,562
Accruals	6,500	39,241
Deferred income	3,871	53,108
	<u>172,047</u>	<u>198,562</u>

Included within other creditors is gifts of £106,892 payable to Global Black Thrive.

Deferred income relates to income received in advance for projects that were started after the year-end.

## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### 15 Pension and other schemes

##### Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £13,536 (2020 - £11,098).

#### 16 Funds

	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Balance at 31 March 2021 £
<b>Unrestricted</b>				
<i>General</i>				
General Funds	89,734	269,746	(291,485)	67,995
<i>Designated</i>				
Designated Funds	150,000	-	-	150,000
General funds	239,734	269,746	(291,485)	217,995
<b>Restricted</b>				
Black Thrive - NHS Lambeth CCG	12,195	50,000	(62,195)	-
Black Thrive	1,382	123,643	(125,025)	-
Black Thrive - Guy's and St Thomas's Charity	8,204	(24,911)	16,707	-
Black Thrive - Big Lottery Fund	13,167	195,000	(208,167)	-
Black Thrive - LGBT Project	22,700	-	(22,700)	-
Healthwatch Lambeth - Contract Variation LLDA	8,605	36,000	(25,535)	19,070
Healthwatch Lambeth - Contract Variation Mental Health Programme	15,322	-	(15,322)	-
HWL - Compassion In Dying - ACP Consortium - HWL	-	8,826	(8,826)	-
HWL - Compassion In Dying - ACP Consortium - LDA	580	6,544	(6,916)	208
Black Thrive - GSTTC Employment	-	232,402	(232,402)	-
	82,155	627,504	(690,381)	19,278
<b>Total funds</b>	321,889	897,250	(981,866)	237,273



## Healthwatch Lambeth

### Notes to the Financial Statements for the Year Ended 31 March 2021

#### 17 Analysis of net funds

	At 1 April 2020 £	Financing cash flows £	At 31 March 2021 £
Cash at bank and in hand	<u>455,877</u>	<u>(69,603)</u>	<u>386,274</u>
Net debt	<u>455,877</u>	<u>(69,603)</u>	<u>386,274</u>

## Healthwatch Lambeth

### Statement of Financial Activities by fund for the Year Ended 31 March 2021

#### Unrestricted Funds

	Total Unrestricted Funds 2021 £	Total Unrestricted Funds 2020 £
<b>Income and Endowments from:</b>		
Donations and legacies	249,401	260,714
Investment income	215	207
Other income	<u>20,130</u>	<u>19,038</u>
Total income	<u>269,746</u>	<u>279,959</u>
<b>Expenditure on:</b>		
Charitable activities	(291,414)	(241,377)
Other expenditure	<u>(71)</u>	<u>(60)</u>
Total expenditure	<u>(291,485)</u>	<u>(241,437)</u>
Net (expenditure)/income	<u>(21,739)</u>	<u>38,522</u>
Net movement in funds	(21,739)	38,522
<b>Reconciliation of funds</b>		
Total funds brought forward	<u>239,734</u>	<u>201,212</u>
Total funds carried forward	<u><u>217,995</u></u>	<u><u>239,734</u></u>

This page does not form part of the statutory financial statements.

## Healthwatch Lambeth

### Detailed Statement of Financial Activities for the Year Ended 31 March 2021

	<b>Total 2021 £</b>	<b>Total 2020 £</b>
<b>Income and Endowments from:</b>		
Donations and legacies (analysed below)	799,929	665,145
Investment income (analysed below)	215	207
Other income (analysed below)	<u>97,106</u>	<u>19,038</u>
Total income	<u>897,250</u>	<u>684,390</u>
<b>Expenditure on:</b>		
Charitable activities (analysed below)	(981,795)	(641,281)
Other expenditure (analysed below)	<u>(71)</u>	<u>(60)</u>
Total expenditure	<u>(981,866)</u>	<u>(641,341)</u>
Net (expenditure)/income	<u>(84,616)</u>	<u>43,049</u>
Net movement in funds	(84,616)	43,049
<b>Reconciliation of funds</b>		
Total funds brought forward	<u>321,889</u>	<u>278,840</u>
Total funds carried forward	<u><u>237,273</u></u>	<u><u>321,889</u></u>

This page does not form part of the statutory financial statements.

## Healthwatch Lambeth

### Detailed Statement of Financial Activities for the Year Ended 31 March 2021

	Total 2021 £	Total 2020 £
<b><i>Donations and legacies</i></b>		
Donations and legacies	47,949	-
Healthwatch Core Contract	249,401	264,096
Black Thrive - NHS Lambeth CCG	50,000	50,000
Black Thrive - Maudsley Charity	125	-
Black Thrive - Guy's & St Thomas' Charity	-	117,200
Black Thrive - National Lottery Contract Fund	195,000	195,000
Black Thrive - Guy's & St Thomas' Charity	(24,911)	-
Healthwatch Lambeth - Contract Variation - LLDA	36,000	27,500
HWL - Compassion In Dying - ACP Consortium - HWL	8,826	6,549
HWL - Compassion In Dying - ACP Consortium - LDA	6,544	4,800
Black Thrive - GSTTC Employment	230,995	-
	<u>799,929</u>	<u>665,145</u>
<b><i>Investment income</i></b>		
Bank interest	215	207
	<u>215</u>	<u>207</u>
<b><i>Other income</i></b>		
Other income	97,106	19,038
	<u>97,106</u>	<u>19,038</u>
<b><i>Charitable activities</i></b>		
Staff training & recruitment	(5,872)	(6,872)
Staff welfare	(1,326)	(542)
Motor & travelling	(457)	(1,451)
Consultancy & partner payments	(345,163)	(179,168)
Professional fees	(2,630)	-
Computer equipment depreciation	(2,910)	(1,731)
Profit or (loss) on disposal of asset	(1,860)	(394)
Gifts to Global Black Thrive	(106,891)	-
Venue hire	(221)	(12,379)
Rent	(13,411)	(11,023)
Insurance	(2,210)	(2,394)

This page does not form part of the statutory financial statements.

## Healthwatch Lambeth

### Detailed Statement of Financial Activities for the Year Ended 31 March 2021

	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Communications	(5,757)	(4,145)
Moving costs	-	(1,529)
Software & maintenance	(5,774)	(4,236)
IT support costs	(4,000)	-
Printing, postage & stationery	(2,929)	(4,809)
Subscriptions	(8,230)	(3,007)
Sundry expenses	(7)	(580)
Committee & research	12,249	(41,600)
Marketing	(999)	(9,335)
Wages and salaries	(397,789)	(302,046)
Social security costs	(36,913)	(29,069)
Defined contribution pension	(13,537)	(11,098)
Other staff costs	(7,335)	(2,301)
Examination of the financial statements	(3,900)	(3,900)
Legal fees	(20,443)	(3,333)
Accountancy fees	(3,480)	(4,339)
	<u>(981,795)</u>	<u>(641,281)</u>
<b><i>Other expenditure</i></b>		
Bank charges	<u>(71)</u>	<u>(60)</u>
	<u>(71)</u>	<u>(60)</u>

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