

# WINDERMERE AND DISTRICT FOODBANK

England & Wales · Charity number 1151582

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2013-04-10

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** St. Mary's Church  
Ambleside Road  
Windermere  
Cumbria  
LA23 1BA

**Phone** 07789728811

**Email** [info@windemeredistrict.foodbank.org.uk](mailto:info@windemeredistrict.foodbank.org.uk)

**Website** [www.windemeredistrict.foodbank.org.uk](http://www.windemeredistrict.foodbank.org.uk)

## Activities

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**Objects:** THE OBJECT OF THE CIO IS THE PREVENTION OR RELIEF OF POVERTY IN THE GENERAL SOUTH LAKELAND AREA IN PARTICULAR BY PROVIDING EMERGENCY FOOD SUPPLIES IN PARTICULAR, BUT NOT EXCLUSIVELY, TO INDIVIDUALS IN NEED AND/OR CHARITIES OR OTHER ORGANISATIONS WORKING TO PREVENT OR RELIEVE POVERTY.

**Activities:** The Windermere Foodbank operates in the area from Grasmere in the north to Grange-over-Sands in the south, supporting the area not covered by the Barrow/Ulverston Foodbank on the west and the Kendal Foodbank on the east. In co-operation with such organisations as Cumbria C. C. Social Services and the C.A.B. we give emergency food to people in need. Periods of help have been increased in pandemic.

## Classification

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- **How:** Provides Services
- **What:** The Prevention Or Relief Of Poverty
- **Who:** Other Charities Or Voluntary Bodies, The General Public/mankind

## Geography

- Cumbria

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-06	£101,098	£48,065	-	-
2024-04-06	£49,155	£86,072	-	-
2023-04-06	£54,410	£52,039	-	-
2022-04-06	£38,863	£50,359	-	-
2021-04-06	£68,001	£46,277	-	-

## Trustees

Name	Role	Appointed
<b>Brian John Bradbury</b>	Chair	2023-08-15
ALI JARVIS		2017-09-27
Andrew Richard Brinkman		2024-02-07
Ian Richard Winters		2025-04-09
Jean Acker		2021-12-01
Jill Noelle Pye		2026-03-25
Philip Jonathan Charles Higgins		2025-05-07
Susan Cave		2025-11-19

**WINDERMERE AND DISTRICT FOODBANK**

England & Wales - Charity number 1151582

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# Accounts

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# Windermere and District Food Bank

## Annual Report and Accounts for the Year Ended 6<sup>th</sup> April 2025

### Reference and Administration Details

The Trustees present their report and the independently examined Financial Statements of the Charity for the period ended 6th April 2025.

Windermere & District Food Bank is a Registered Charity, No. 1151582, and is constituted as a Charitable Incorporated Organisation ("CIO").

Trustees who served during the year were:

Rev'd Martyn Coe	Chair
Tony Farren	Treasurer
Ali Jarvis	Secretary
Jean Acker	
Brian Bradbury	
Andy Brinkman	
Peter Harrison	(resigned 14 April 2024)
Rev'd Jo Rand	(resigned 31 August 2024)

Administration Contact Address      7, Brow Crescent, Windermere, LA23 2EY

Operating Address                      St Mary's Church, Ambleside Road  
Windermere LA23 1BA

Telephone                                07789 728811

Website                                    [windermeredistrict.foodbank.org.uk](http://windermeredistrict.foodbank.org.uk)

Independent Examiner                Martin Slader Ltd, 20 Craig Walk,  
Windermere LA23 2HB

Bankers                                    The Cumberland Building Society  
18 Main Road, Windermere LA23 1DY

CAF Bank Ltd  
25 King's Hill Avenue, King's Hill  
West Malling ME19 4JQ

### Objectives and Activities for Public Benefit

The principal objective of the Charitable Incorporated Organisation is the prevention or relief of poverty in the general South Lakeland area in particular but not exclusively, by providing emergency food supplies in particular but not exclusively to individuals in need and/or charities or other organisations working to prevent or relieve poverty.

The Trustees confirm that they have referred to the general guidance on public benefit issued by the Charity Commission when reviewing and planning the charity's aims and objectives.

# Windermere and District Food Bank

## Achievement, Performance and Financial Review

### Summary

The need for the food bank service in the area is still considerable even though the perception is that Windermere is a relatively affluent area. The very high proportion of lower paid and seasonal work, the ageing population and high housing costs all contribute to the combination of factors such as very low disposable income, high stress leading to mental health issues, poor or no affordable housing. All of these can unfortunately lead to people needing emergency food provision, which we continue to provide.

Throughout 2024-25 the main focus has been to try and offer help to clients in the form of signposting them towards long term solutions to their issues. Our main new offering has been the provision of a Citizens Advice counsellor at the food bank for one period per week. This has proved to be very successful, resulting in 77 clients being helped, with over £140,000 worth of debt being managed, £130,000 debt written off and £75,000 other positive financial gains via accessing correct and additional benefits. Of those 77 people helped in the year, 59 no longer need our services. This has reduced our client numbers, reduced dependency habits and left our team with a great feeling of being able to offer more than the immediate short term food need. The service has been provided by South Lakes Citizens Advice and funded by a grant from Trussell, covering the £9,000 annual cost for 2 years until March 2026. After this we have been warned we may have to find other funding for part or even all of the cost, for which we have contingency plans to take us to 2028.

Throughout the year we served 110 households, fulfilling 1020 vouchers, both figures being slightly below last year (114 and 1113 respectively). In total we issued 1214 adult parcels and 523 for children in the year, some 12% below last year, illustrating the results of our efforts to reduce long term dependency on our service.

Behind these very encouraging results has been a year of considerable change and challenge to our operation.

In late summer of 2024 our funds to support our normal operation reduced to a dangerously low level, well below our accepted minimum reserve. This situation was due to lower food donations, leading to higher food purchases at higher prices, while we also saw a reduction in financial donations. A vigorous and wide ranging campaign and appeal was launched assisted by great publicity from The Westmorland Gazette, TV and radio channels and Tim Farron our MP. We are pleased to report that thankfully this was very successful and we now find ourselves in a strong financial position as a result. Thanks must go in particular to an almost immediate emergency grant from Trussell of £9,000 followed by many donations, the major grant elements of which were due to Ian Winters' considerable efforts. The details are outlined later, and in the Accounts. All of this was supported by a campaign aimed at greater local awareness. This also has boosted food donations, which increased compared with last year back to pre-covid levels. Please bear in mind that this figure masks the fact that prior to September donations were low but the community responded to our appeals to produce a great annual result.

## Windermere and District Food Bank

The other major event was the premises move. As the licence for our premises in the Methodist Church undercroft (with its terribly difficult access) came to an end, we looked around for a good alternative and were kindly offered a similar but more flexible space within St Mary's Church on Ambleside Road, Windermere. Thanks to flexibility of our landlords the lease on our old space was extended to the end of February and we moved to our new home on March 1<sup>st</sup> 2025. This required a major planning exercise, some refitting of shelving etc and a great deal of help from volunteers old and new – to whom we owe our thanks. The new location has many advantages, particularly access for goods, a parking place for the van and a layout which is easier to manage. The space has been offered to us at a similar cost to the old premises on a correctly drawn up long term licence. The team at St Marys have been very welcoming and supportive of our efforts.

Other notable changes in the year are that we decided we could manage better by reverting to the pre-covid regime of opening 2 days per week, not 3, so we now open on Wednesday and Friday, with clients' parcels being delivered on either of the 2 days as convenient – Citizens Advice service is available on Fridays. We also were able to offer heating vouchers to needy clients who met a certain number of strict criteria – this was well received but unfortunately was only applicable to a limited number of people, it certainly helped 9 households during the winter months. The Mission Café supported our work by donating vouchers for us to distribute to our clients, allowing them to partake in a free light meal during the Christmas and Easter periods. We also opened a new bank account with CAF Bank, with internet access which has proved very useful in bringing our banking provision into the present day.

Finally, we should highlight the usefulness of the van, fully funded by 2 local businesses. Not only does it provide the means of offering a fully insured delivery service but it has also given us the means to collect food and equipment donations from events including Kendal Calling festival, an international scouting rally, and various sponsored runs and walks during this year. Of course it was invaluable during the move also.

Looking forward we made a start on improving our social media and website. We began to reach out more to other charities in the area and referral agencies. It has become very obvious to us in this year that the area served is very lacking in practical support for many issues brought to us which don't relate directly to food provision. We seem to be in a way "the only show in town" offering any sort of practical help to the very needy. Going forward the area would benefit from any type of provision for issues like mental health and homelessness – we will continue to explore ways of highlighting this need, and look at all possibilities to bring help into the area.

On the people front during the year we said goodbye to Peter Harrison and Rev'd Jo Rand as Trustees due to them having other commitments. Ian Winters, who led the operation on the ground throughout the year asked to step back, later to become a voluntary Trustee. He will now focus on grant funding and strategies: his eventual replacement as Operations Manager, Amanda Lucas, was welcomed to the organisation during the last weeks of this report's period. We would like to thank the team of volunteers, trustees and supporters for responding to this year of change and feel that the organisation is in a far better place to move forward from here.

## Windermere and District Food Bank

### Acknowledgements

We are grateful to all our donors, some of whom have been giving every month since our foundation in 2013, to the organisations listed under "Restricted Grants" in the accounts, and to the following organisations who gave £500 or more in 2024-25:

Frieda Scott Charitable Trust	£8,400
British Gas	£2,000
Booths – customer rewards passed on	£1,766
Lakes Christian Centre	£1,524
Trussell – unrestricted	£1,350
Westmorland & Furness Council	£ 500
Windermere Taverners	£ 500
Savant Ltd	£ 500
South Cumbria Construction Ltd	£ 500
St Martin's Church	£ 300

Food and other donated items amounted to some 10.9 tonnes in the year, up from 7.4 tonnes in 2023-24.

Thanks also go to our team leaders, Ian and Amanda, and the team of volunteers who keep everything running smoothly and give such generous support to the people who need our help.

Just after the year-end Rev'd Martyn Coe resigned as a Trustee, and consequently as Chair, now the Foodbank is no longer based at a church for which he is responsible. We thank him for his service to the Foodbank since 2020. Brian Bradbury has taken over as Chair of Trustees. Also since the year-end Philip Higgins of St Mary's Church has joined us as a Trustee, as has our former Operations Manager, Ian Winters.

We also acknowledge the professional support of the Trussell Trust team who advise us from time to time and provide the software on which our food inputs and outputs are recorded.

### Fundraising etc.

Our major fundraising effort from September to December 2024 is covered above.

### Reserves Policy

Windermere and District Food Bank relies entirely on donations and grants from individuals and organisations. The Trustees believe they should keep unrestricted funds in hand to cover at least 4 months' running expenses, including food purchases, less the expected level of committed regular giving over that period. This should allow time for further fundraising. Unrestricted reserves at 6<sup>th</sup> April 2025 were substantially above this level. The £25,000 received from Trussell, originally funded by Lakeland Ltd, is Unrestricted but has been "ring-fenced" by the Trustees, mostly to ensure we can continue to fund our work with South Lakes Citizens Advice in the medium term, with a smaller portion for special projects.

## Windermere and District Food Bank

### Treasurer's Report

In the year to 6<sup>th</sup> April 2025 the Foodbank recorded a financial surplus of £50,033 compared with a deficit of £7,664 last year. Receipts increased by £69,384 while payments were up by £8,687. The reasons behind the great financial improvement are explained above.

### Payments to Trustees

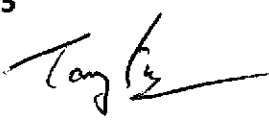
No trustees were paid for any work or services provided. The only payments made to trustees were reimbursement of expenses incurred and purchases made on behalf of the charity, which did not until recently have a card or internet payment facility of its own. In the year, Trustees were reimbursed a total of £12,070 (previous year £22,351). The great majority of this was for purchase and delivery of groceries direct to the food bank.

### Annual Report authorised by the Trustees 19<sup>th</sup> November 2025

Chairman:

Brian Bradbury 

Treasurer:

Tony Farren 

### Independent Examiner's Report on the Accounts to 6<sup>th</sup> April 2025

Report to the trustees of Windermere & District Food Bank, charity number 1151582, on the accounts for the year ended 6<sup>th</sup> April 2025, set out on Page 7.

I report to the trustees on my examination of the accounts of the above charity for the year ended 6<sup>th</sup> April 2025.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Martin Slader Ltd

20 Craig Walk, Windermere LA23 2HB



Date: 16<sup>th</sup> January 2026

## Windermere and District Food Bank

### Annual Accounts for the year ended 6<sup>th</sup> April 2025

The independently examined accounts are shown on Page 7.

The calculation of the weight and therefore estimated value of food is for Charity Commission purposes, to provide a measurement of equivalent financial turnover.

No payments or benefits were provided to any trustees except for the reimbursement of legitimate expenditure incurred on behalf of the charity as follows:

Tony Farren £10,760 (previous year £20,673)

Jean Acker £440 (previous year £1,625)

Brian Bradbury £870 (previous year £414)



*Tony Farren, Treasurer 10<sup>th</sup> November 2025*

# Windermere and District Food Bank

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Annual Accounts for the Year Ended 6th April 2025

	Unrestricted 2024/25 £	Restricted 2024/25 £	Total 2024/25 £	Total 2023/24 £
<b>Receipts</b>				
Donations & Grants:				
From Individuals	22,637			
Trussell, funded by Lakeland Ltd	25,000			
From Organisations – other	21,613			
	<b>69,250</b>		<b>69,250</b>	<b>29,976</b>
Restricted Grants:				
Trussell re Citizens Advice		9,000	9,000	-
Trussell Emergency Support Grant		9,113	9,113	-
Westmorland & Furness Council Household Support		8,250	8,250	-
Westmorland & Furness Council for Windermere Food Farm		1,700	1,700	-
The Roselands Trust for Relocation		2,199	2,199	-
Gift Aid Tax Refunds	1,570		1,570	1,738
Interest Received	16		16	0
<b>Total Receipts</b>	<b>70,836</b>	<b>30,262</b>	<b>101,098</b>	<b>31,714</b>
<b>Payments</b>				
	£	£	£	£
Payroll	8,035	5,282	13,317	5,509
Purchases for distribution to clients	7,074	7,765	14,839	27,639
South Lakes Citizens Advice	52	9,000	9,052	0
Travel & delivery expenses	213	199	412	366
Windermere Churches: licence fees	1,517		1,517	1,200
Relocation costs		3,655	3,655	0
Equipment purchased			0	220
Telephone, broadband, post, stationery	444		444	482
Insurance Van (covered by donation)	1,677		1,677	1,690
General	477		477	421
Publicity	95	137	232	1,232
Other operating costs	750		750	619
Payments on behalf of Windermere Food Farm		1,693	1,693	0
<b>Total Payments</b>	<b>20,334</b>	<b>27,731</b>	<b>48,065</b>	<b>39,378</b>
<b>Surplus /(Deficit) on Year</b>	<b>50,502</b>	<b>2,531</b>	<b>53,033</b>	<b>-7,664</b>
<b>Opening Balance</b>	<b>12,854</b>	<b>0</b>	<b>12,854</b>	<b>20,518</b>
<b>Closing balance</b>	<b>63,356</b>	<b>2,531</b>	<b>65,887</b>	<b>12,854</b>
Represented by				
Cash			139	99
Bank			65,748	12,755
Food opening balance kg	684	At £2.77 per kg (was £2.37)		£1,895
Donated in the year kg	10863			£30,091
Purchased in the year kg	7556			£20,930
Adjustments in the year kg	-902	-4.9%		-£2,499
Distributed in the year kg	-16402			-£45,434
Over/(short) at year-end	-356	-1.9%		-£986
Closing balance kg	1443	At £2.77 per kg		£3,997
<b>For Charity Commission purposes</b>				
- establishes turnover below £250,000		<b>Total Income</b>	<b>£131,188</b>	
		<b>Total Expenditure</b>	<b>£93,499</b>	

£2.77 is the value of a standard kilogram valued at Tesco prices  
as advised by Trussell (previously £2.37)

**WINDERMERE AND DISTRICT FOODBANK**

England & Wales - Charity number 1151582

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# Accounts

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# Windermere and District Food Bank

## Annual Report and Accounts for the Year Ended 6<sup>th</sup> April 2024

### Reference and Administration Details

The Trustees present their report and the independently examined Financial Statements of the Charity for the period ended 6th April 2024.

Windermere & District Food Bank is a Registered Charity, No. 1151582, and is constituted as a Charitable Incorporated Organisation ("CIO").

Trustees who served during the year were:

Rev'd Martyn Coe	Chair
Tony Farren	Treasurer
Ali Jarvis	Secretary
Jean Acker	
Peter Harrison	
Rev'd Jo Rand	
Brian Bradbury	(appointed 15 August 2023)
Andy Brinkman	(appointed 7 February 2024)

Administration Contact Address      7, Brow Crescent, Windermere, LA23 2EY

Operating Address                      Methodist Church Basement, High Street  
Windermere LA23 1DY

Telephone (landline)                  015394 22569  
(mobile)                                  07789 728811

Website                                      [windermeredistrict.foodbank.org.uk](http://windermeredistrict.foodbank.org.uk)

Independent Examiner                 Martin Slader Ltd, 20 Craig Walk,  
Windermere LA23 2HB

Bankers                                      The Cumberland Building Society  
18 Main Road, Windermere LA23 1DY

CAF Bank Ltd  
25 King's Hill Avenue, King's Hill  
West Malling ME19 4JQ

### Objectives and Activities for Public Benefit

The principal objective of the Charitable Incorporated Organisation is the prevention or relief of poverty in the general South Lakeland area in particular but not exclusively, by providing emergency food supplies in particular but not exclusively to individuals in need and/or charities or other organisations working to prevent or relieve poverty.

The Trustees confirm that they have referred to the general guidance on public benefit issued by the Charity Commission when reviewing and planning the charity's aims and objectives.

# Windermere and District Food Bank

## Achievement, Performance and Financial Review

### Summary

It is worth re-stating that the ultimate hope of the Foodbank is that its work will no longer be necessary. Sadly, there is no sign of this in the short term. With the start of the Covid-19 pandemic in early 2020 we saw a major expansion in both our work and our finances. Since then demand for our services has continued at the higher level for much of the time. Meanwhile our income has fluctuated, leading to some concern over our ongoing ability to meet local need. Reserves were still fairly healthy at April 2024.

The Foodbank operates from its base in Windermere. In total in 2023-24 we issued parcels for 1404 adults and 572 children (previous year 1418 and 511). The Trussell Trust system has recently been improved to enable us to identify how many unique households are represented in these figures. We served 114 unique households (1113 vouchers fulfilled) in 2023-24, compared with 121 (964 vouchers) in 2022-23, so it appears we spread our help across slightly fewer households this year than last. 62 households were first-time referrals in 2023-24.

### Acknowledgements

We are grateful to all our regular donors, who still covered about one sixth of our increased annual costs. and to the following organisations who gave £250 or more in 2023-24:

Hare & Hounds, Bowland Bridge, charity auction	£5,505
Westmorland & Furness Council	£5,450
Booths – customer rewards passed on	£3,547
Topline Developments	£1,690
Carver Uniting Church	£ 576
Burn How Hotel	£ 750
Windermere Lodge & Chapter Freemasons	£ 600
Heriot Hughes Ltd	£ 315

Food and other donated items amounted to some 7.4 tonnes in the year, down from 8.6 tonnes in 2022-23 and 10.3 in 2021-22. A third came through Booths supermarket, so we thank Booths and their customers most heartily for that, although the level of these donations is clearly lower than before. Whereas before the pandemic a quarter came from ten local churches, and a further tenth from six schools, Covid-19 restrictions understandably almost wiped out these sources, which have still not recovered. This year churches and schools contributed about 6% and 8% respectively. We continued to receive generous financial donations from organisations and individuals, and continued to spend more of the donations previously received, enabling us to purchase supplies and top-up stock when necessary. Our food purchases (with some toiletries and domestic supplies) increased further to a very high level, over £27,000. Since the year-end this has decreased somewhat but the challenge of raising enough money to cover the continuing high need is increasing.

Thanks also go to our team leaders, Tricia and Ian, and the team of volunteers who keep everything running smoothly and give such generous support to the people who need our help. The volunteers and trustees worked extra hard during two periods when we had no paid team leader. We welcomed Ian Winters into this role in December.

## Windermere and District Food Bank

We welcomed Brian Bradbury and Andy Brinkman as Trustees, both of whom continue to play an active part in the volunteer team. Just after the year-end Peter Harrison resigned as a Trustee for personal reasons and we thank him for his service to the Foodbank. We also acknowledge the professional support of the Trussell Trust team who advise us from time to time and provide the software on which our food inputs and outputs are recorded.

### Fundraising etc.

As reported last year, in January 2023 we experimented with direct mail. To raise awareness of the Foodbank, and with 100% sponsorship from Lakeland Limited, we produced a leaflet and distributed it via Royal Mail to every address in the Windermere LA23 postcode. It contained requests for money, food, food collection points and volunteers, while also offering help. The major result was a very useful boost to our volunteer team, two of whom have since become Trustees. Funds raised at the time would have more than covered the cost of the mailing. We were very fortunate to receive some large donations in 2023-24 without further fundraising effort.

### Reserves Policy

Windermere and District Food Bank relies entirely on donations and grants from individuals and organisations. The Trustees believe they should keep unrestricted funds in hand to cover at least 4 months' running expenses, including food purchases, less the expected level of committed regular giving over that period. This should allow time for further fundraising. Unrestricted reserves at 6<sup>th</sup> April 2024 were around £400 below this level.

### Treasurer's Report

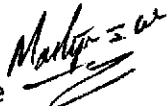
In the year to 6<sup>th</sup> April 2024 the Foodbank recorded a financial deficit of £7,664 compared with a surplus of £2,238 last year. Receipts decreased by £2,361 while payments were up by £7,541.

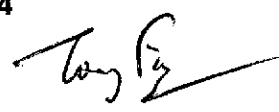
By historical standards receipts were still much higher than any year before 2020-21 but did not keep pace with increased demand on our services. Meanwhile our purchases of groceries increased sharply to £27,639 (last year £19,342). Travel expenses (last year £725) reduced further to £366 despite the level of food deliveries we undertook. This was mainly thanks to the fully funded van that we are now operating thanks to generous sponsorship.

### Payments to Trustees

No trustees were paid for any work or services provided. The only payments made to trustees were reimbursement of expenses incurred and purchases made on behalf of the charity, which does not have a card or internet payment facility of its own. In the year, Trustees were reimbursed a total of £22,351 (previous year £18,619). The great majority of this was for purchase and delivery of groceries direct to the food bank.

### Annual Report authorised by the Trustees 19<sup>th</sup> November 2024

Chairman:  
Rev'd Martyn Coe 

Treasurer:   
Tony Farren

## Windermere and District Food Bank

### Independent Examiner's Report on the Accounts to 6<sup>th</sup> April 2024

Report to the trustees of Windermere & District Food Bank, charity number 1151582, on the accounts for the year ended 6<sup>th</sup> April 2024, set out on Page 5.

I report to the trustees on my examination of the accounts of the above charity for the year ended 6<sup>th</sup> April 2024.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: 

Date: 10 November 2024

Martin Slader Ltd  
20 Craig Walk, Windermere LA23 2HB

### Annual Accounts for the year ended 6<sup>th</sup> April 2024

The independently examined accounts are shown below.

The calculation of the weight and therefore estimated value of food is for Charity Commission purposes, to provide a measurement of equivalent financial turnover.

No payments or benefits were provided to any trustees except for the reimbursement of legitimate expenditure incurred on behalf of the charity as follows:

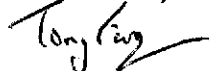
Tony Farren £20,673 (previous year £14,511)

Jean Acker £1,265 (previous year £1,081)

Brian Bradbury £414 (previous year NIL)

Ali Jarvis NIL (previous year £27)

Tony Farren, Treasurer 12<sup>th</sup> September 2024



# Windermere and District Food Bank

Registered Charity No.1151582

Annual Accounts for the Year Ended 6th April 2024

			2023/24	2022/23
			£	£
<b><u>Receipts</u></b>				
Donations	From Individuals	10,932		
	From Organisations	19,044	29,976	32,819
Gift Aid Tax Refunds			1,739	1,256
Interest Received			0	0
<b>Total Receipts</b>			<b>31,714</b>	<b>34,075</b>
<b><u>Payments</u></b>				
Payroll			5,510	7,896
Purchases for distribution to clients			27,639	19,342
Travel & delivery expenses			366	725
Windermere Methodist Church: licence fee			1,200	1,175
Equipment purchased			220	20
Telephones and broadband			434	401
Postage and stationery			48	12
Insurance	Van (covered by donation)		1,690	0
	General		421	435
Publicity			1,232	972
Other operating costs			619	859
<b>Total Payments</b>			<b>39,379</b>	<b>31,837</b>
<b>Surplus /(Deficit) on Year</b>			<b>-7,664</b>	<b>2,238</b>
<b>Opening Balance</b>			<b>20,518</b>	<b>18,280</b>
<b>Closing balance</b>			<b>12,854</b>	<b>20,518</b>
Represented by	Cash		99	101
	Bank		12,755	20,417
Food opening balance kg	431	At £2.37 per kg	£1,021	£1,197
Donated in the year kg	7359		£17,441	£20,335
Purchased in the year kg	12538		£29,715	£21,510
Adjustments in the year kg	-225		-£533	-£988
Distributed in the year kg	-19702		-£46,694	-£39,543
Over/(short) at year-end stock-take	223		£529	-£1,913
Closing balance kg	624	At £2.37 per kg	£1,479	£1,021
<b>For Charity Commission purposes</b>				
<b>Total Income</b>			<b>49,155</b>	
<b>Total Expenditure</b>			<b>86,072</b>	

£2.37 is the value per kilogram of a standard single's box weighed and valued at Tesco prices as advised by the Trussell Trust at 1<sup>st</sup> Sep 2022 and unchanged since.

**WINDERMERE AND DISTRICT FOODBANK**

England & Wales - Charity number 1151582

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# Accounts

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# Windermere and District Food Bank

## Annual Report and Accounts for the Year Ended 6<sup>th</sup> April 2023

### Reference and Administration Details

The Trustees present their report and the independently examined Financial Statements of the Charity for the period ended 6th April 2023.

Windermere & District Food Bank is a Registered Charity, No. 1151582, and is constituted as a Charitable Incorporated Organisation ("CIO").

Trustees who served during the year were:

Rev'd Martyn Coe	Chair
Tony Farren	Treasurer
Ali Jarvis	Secretary
Peter Harrison	
Jean Acker	
Rev'd Jo Rand	(Appointed 7 <sup>th</sup> September 2022)
Deacon Maggie Patchett	(Resigned 7 <sup>th</sup> July 2022)
Christopher Dodd	(Resigned 7 <sup>th</sup> September 2022)

Administration Contact Address      7, Brow Crescent, Windermere, LA23 2EY

Operating Address                      Methodist Church Basement, High Street  
Windermere LA23 1DY

Telephone (landline)                  015394 22569  
(mobile)                                    07789 728811

Website                                    [windermeredistrict.foodbank.org.uk](http://windermeredistrict.foodbank.org.uk)

Independent Examiner                Martin Slader Ltd, 20 Craig Walk,  
Windermere LA23 2HB

Bankers                                    The Cumberland Building Society  
18 Main Road, Windermere LA23 1DY

### Objectives and Activities for Public Benefit

The principal objective of the Charitable Incorporated Organisation is the prevention or relief of poverty in the general South Lakeland area in particular but not exclusively, by providing emergency food supplies in particular but not exclusively to individuals in need and/or charities or other organisations working to prevent or relieve poverty.

The Trustees confirm that they have referred to the general guidance on public benefit issued by the Charity Commission when reviewing and planning the charity's aims and objectives.

# Windermere and District Food Bank

## Achievement, Performance and Financial Review

### Summary

It is first worth stating that the ultimate hope of the Foodbank is that its work will no longer be necessary. Sadly, there is no sign of this in the short term. With the start of the Covid-19 pandemic in early 2020 we saw a major expansion in both our work and our finances. Since then demand for our services has continued at the higher level for much of the time. Meanwhile our income has fluctuated, leading to some concern over our ongoing ability to meet local need. Reserves were, however, healthy at April 2023.

The Foodbank operates from its base in Windermere. In total in 2022-23 we issued parcels for 1418 adults and 511 children (previous year 1405 and 885). It is interesting to note the reduction is almost all children; we do not know why this should be. The Trussell Trust system has recently been improved to enable us to identify how many unique households are represented in these figures. We served 121 unique households (964 vouchers fulfilled) in 2022-23, compared with 101 (998 vouchers) in 2021-22, so it appears we spread our help across more households this year than last.

### Acknowledgements

We are grateful to all our regular donors, who still covered about one fifth of our increased annual costs, and to the following organisations who gave £250 or more in 2022-23:

The Trussell Trust	£5,000
Cumbria Community Foundation	£3,200
Cumbria County Council	£2,000
Booths – customer rewards passed on	£2,245
The Roselands Trust	£1,500
Carver Uniting Church	£1,411
Lakeland Limited (sponsored mailing)	£1,000
Skipton Building Society	£ 500
South Lakeland District Council	£ 500
Burn How Hotel	£ 450
Masonic Charitable Trust	£ 400
Grasmere Gingerbread	£ 286
Cumberland & Westmorland Freemasons	£ 250

Food and other donated items amounted to some 8.6 tonnes in the year, down from 10.3 tonnes in 2021-22 but still well up on 2019-20. Nearly half came through Booths supermarket, so we thank Booths and their customers most heartily for that. Whereas before the pandemic a quarter came from ten local churches, and a further tenth from six schools, Covid-19 restrictions understandably almost wiped out these sources. This year churches and schools contributed about 12% and 5% respectively. We continued to receive generous financial donations from organisations and individuals, and were able to spend more of the donations previously received, enabling us to purchase supplies and top-up stock when necessary. Our food purchases (with some toiletries and domestic supplies) remained at a high level, nearly £20,000, which may be hard to sustain.

Thanks also go to our former manager, Magda Khan, who left us in March, and the team of volunteers who keep everything running smoothly and give such generous support to the people who need our help.

## Windermere and District Food Bank

Deacon Maggie Patchett left the area and consequently resigned as a Trustee. We welcomed Rev'd Jo Rand in her place. Chris Dodd also resigned as a Trustee for personal reasons. We thank Maggie and Chris for their service to the Foodbank.

We also acknowledge the professional support of the Trussell Trust team who advise us from time to time and provide the software on which our food inputs and outputs are recorded.

### Fundraising etc.

In January 2023 we experimented with direct mail. To raise awareness of the Foodbank, and with 100% sponsorship from Lakeland Limited, we produced a leaflet and distributed it via Royal Mail to every address in the Windermere LA23 postcode. It contained requests for money, food, food collection points and volunteers, while also offering help. The major result was a very useful boost to our volunteer team. Funds raised would have more than covered the cost of the mailing. A handful of local residents requested help with food. We consider the experiment a qualified success, but will not repeat it in the foreseeable future.

### Reserves Policy

The Trustees aim to keep funds in hand to cover at least 4 months' running expenses in the event of there being a lack of lump-sum donations. Together with committed regular giving by individual donors, this would normally ensure the Foodbank could operate for at least a year without further fundraising. The reserves at 6<sup>th</sup> April 2023 were in excess of this level.

### Treasurer's Report

In the year to 6<sup>th</sup> April 2023 the Foodbank recorded a financial surplus of £2,238 compared with a deficit of £11,196 last year. Receipts increased by £13,158 while payments were down by £276.

By historical standards receipts were still much higher than any year before 2020-21. We slightly increased our regular contributions to Windermere Methodist Church, our hosts, but did not make further substantial lump sum payments. Meanwhile our purchases of groceries remained high at £19,342 (last year corrected to £20,588). Travel expenses (last year corrected to £1,554) reduced to £725 despite the level of food deliveries we undertook.

Before the Covid-19 pandemic our regular income with Gift Aid provided about two-thirds of our needs annually. The level of individual and corporate donations remained encouragingly high compared with before 2020.

### Payments to Trustees

No trustees were paid for any work or services provided. The only payments made to trustees were reimbursement of expenses incurred and purchases made on behalf of the charity, which does not have a card or internet payment facility of its own. In the year, Trustees were reimbursed a total of £18,619 (previous year £18,387). The great majority of this was for purchase and delivery of groceries direct to the food bank.

### Annual Report authorised by the Trustees 12<sup>th</sup> December 2023

Chairman:

Rev'd Martyn Coe

Treasurer:

Tony Farren

Page 3

## Windermere and District Food Bank

### Independent Examiner's Report on the Accounts to 6<sup>th</sup> April 2023

Report to the trustees of Windermere & District Food Bank, charity number 1151582, on the accounts for the year ended 6<sup>th</sup> April 2023, set out on Page 5.

I report to the trustees on my examination of the accounts of the above charity for the year ended 6<sup>th</sup> April 2023.


As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:  Date: 14-11-23

Martin Slader Ltd  
20 Craig Walk, Windermere LA23 2HB

### Annual Accounts for the year ended 6<sup>th</sup> April 2023

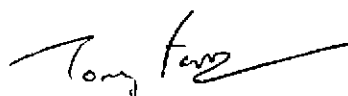
The independently examined accounts are shown below.

The calculation of the weight and therefore estimated value of food is for charity commission purposes, to provide a measurement of equivalent financial turnover.

No payments or benefits were provided to any trustees except for the reimbursement of legitimate expenditure incurred on behalf of the charity as follows:

Tony Farren £14,511 (previous year £18,387)  
Jean Acker £1,081 (previous year NIL)  
Ali Jarvis £27 (previous year NIL)

Tony Farren, Treasurer 14<sup>th</sup> November 2023



## Windermere and District Food Bank

### Windermere & District Foodbank – Registered Charity No.1151582 Annual Accounts for the Year Ended 6th April 2023

		2022/23	2021/22
		£	£
<b>Receipts</b>			
Donations	From Individuals	13,359	
	From Organisations	19,460	17,942
Gift Aid Tax Refunds		1,256	2,975
Interest Received		0	0
<b>Total Receipts</b>		<b>34,075</b>	<b>20,917</b>
<b>Payments</b>			
		£	£
Payroll		7,896	7,408
Purchases for distribution to clients		19,342	20,588
Travel & delivery expenses		725	1,554
Windermere Methodist Church: licence fee		1,175	900
	other contributions	0	181
Equipment purchased		20	156
Telephones and broadband		401	413
Postage and stationery		13	60
Insurance		435	434
Publicity		972	150
Other operating costs		860	269
<b>Total Payments</b>		<b>31,837</b>	<b>32,113</b>
<b>Surplus /(Deficit) on Year</b>		<b>2,238</b>	<b>-11,196</b>
<b>Opening Balance</b>		<b>18,280</b>	<b>29,475</b>
<b>Closing balance</b>		<b>20,518</b>	<b>18,279</b>
Represented by	Cash	101	1.47
	Bank	20,417	18,278.16
Food opening balance kg	684 At £1.75 per kg	£1,197	£2,303
Donated in the year kg	8580	£20,335	£17,946
Purchased in the year kg	9076	£21,510	£19,966
Adjustments in the year kg	-417	-£988	-£305
Distributed in the year kg	-16685	-£39,543	-£37,398
Over/(short) at year-end stock-take	-807	-£1,913	-£1,316
Closing balance kg	431 At £2.37 per kg	£1,021	£1,197
<b>For Charity Commission purposes</b>			
<b>Total Income</b>		<b>£54,410</b>	<b>£38,863</b>
<b>Total Expenditure</b>		<b>£52,039</b>	<b>£48,923</b>

£1.75 was the value of a standard single's box weighed and valued at Tesco prices as quoted in the Trussell Trust annual report 2019. £2.37 was the updated value advised by the Trussell Trust at 1<sup>st</sup> Sep 2022.

**WINDERMERE AND DISTRICT FOODBANK**

England & Wales - Charity number 1151582

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# Accounts

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# Windermere and District Foodbank

## Annual Report and Accounts for the Year Ended 6<sup>th</sup> April 2022

### Reference and Administration Details

The Trustees present their report and the independently examined Financial Statements of the Charity for the period ended 6th April 2022.

Windermere & District Foodbank is a Registered Charity, No. 1151582, and is constituted as a Charitable Incorporated Organisation ("CIO").

Trustees who served during the year were:

Father Kevan Dorgan	Chair (resigned 3 <sup>rd</sup> November 2021)
Rev'd Martyn Coe	Chair from 3 <sup>rd</sup> November 2021
Tony Farren	Treasurer
Peter Harrison	
Ali Jarvis	Secretary
Deacon Maggie Patchett	
Jean Acker	(Appointed 1 <sup>st</sup> December 2021)
Christopher Dodd	(Appointed 3 <sup>rd</sup> November 2021)

Administration Contact Address 7, Brow Crescent, Windermere, LA23 2EY

Operating Address Methodist Church Basement, High Street  
Windermere LA23 1DY

Telephone (landline) 015394 22569  
(mobile) 07789 728811

Website [windermeredistrict.foodbank.org.uk](http://windermeredistrict.foodbank.org.uk)

Independent Examiner Martin Slader Ltd, 20 Craig Walk,  
Windermere LA23 2HB

Bankers The Cumberland Building Society  
18 Main Road, Windermere LA23 1DY

### Objectives and Activities for Public Benefit

The principal objective of the Charitable Incorporated Organisation is the prevention or relief of poverty in the general South Lakeland area in particular but not exclusively, by providing emergency food supplies in particular but not exclusively to individuals in need and/or charities or other organisations working to prevent or relieve poverty.

The Trustees confirm that they have referred to the general guidance on public benefit issued by the Charity Commission when reviewing and planning the charity's aims and objectives.

# Windermere and District Foodbank

## Achievement, Performance and Financial Review

### Summary

It is first worth stating that the ultimate hope of the Foodbank is that its work will no longer be necessary. Sadly, there is no sign of this in the short term. With our 2020-21 year starting just after the beginning of the first "Lockdown" of the Covid-19 pandemic, we saw a major expansion in both our work and our finances. In 2021-22 demand for our services continued at the higher level for much of the year. Our income declined somewhat but we were able to use funds raised the previous year and still end 2021-22 with healthy finances.

The Foodbank operates from its base in Windermere. In total in 2021-22 the Foodbank directly assisted 1405 adults (last year 684) and 885 children (last year 364), a total of 2290 individuals, up 118% on the previous year, which had itself already seen an increase of 84% on 2019-20. (Note – the Trussell Trust system cannot currently identify how many unique individuals are represented in these figures, but the increase by proportion is still staggering.)

### Acknowledgements

We are grateful to all our regular donors, who still covered about one fifth of our increased annual costs, and to the following organisations who gave £250 or more in 2021-22:

Cumbria County Council	£3,000
Kendal YWCA	£3,000
Booths – customer rewards passed on	£1,684
The Roselands Trust	£ 500
Savant Ltd	£ 500
Carver Uniting Church	£ 493
The Trussell Trust	£ 400
St Mary's Church, Windermere	£ 290

Food and other donated items amounted to some 10.3 tonnes in the year, slightly down on 2020-21 but still nearly double 2019-20. Over a third came through Booths supermarket, so we thank Booths and their customers most heartily for that. Whereas before the pandemic a quarter came from ten local churches, and a further tenth from six schools, Covid-19 restrictions understandably almost wiped out these sources. This year churches and schools contributed about 5% each, so these sources have started to recover. We continued to receive generous financial donations from organisations and individuals, and were able to spend more of the donations previously received, enabling us to purchase supplies and top-up stock when necessary. Our food purchases (with some toiletries and domestic supplies) went up from just under £3,000 in 2020-21 to over £19,000 but have reduced in the first half of 2022-23.

Thanks also go to our manager, Magda Khan, and the team of volunteers who keep everything running smoothly and give such generous support to the people who need our help.

Our founding Chairman, Father Kevan Dorgan has now moved to a new parish in Whitehaven and has consequently retired as a food bank Trustee. We thank him for his support over the last 8 years.

The managers of Ambleside Parish Centre and the volunteers there are thanked too. During

## Windermere and District Foodbank

Covid-19 restrictions, APC devoted almost the whole of their facilities to providing food support. Much of this was beyond the official remit of the Foodbank, and the Ambleside operation is now no longer formally part of the food bank.

We also acknowledge the professional support of the Trussell Trust team who advise us from time to time and provide the software on which our food inputs and outputs are recorded.

### Fundraising

Thanks to the above donors we did not need to carry out direct fundraising activities in 2021-22, but we continue to keep our finances under review.

### Reserves Policy

The Trustees aim to keep funds in hand to cover at least 4 months' running expenses in the event of there being a lack of lump-sum donations. Together with committed regular giving by individual donors, this would normally ensure the Foodbank could operate for at least a year without further fundraising. The reserves at 6<sup>th</sup> April 2022 were in excess of this level.

### Treasurer's Report

In the year to 6<sup>th</sup> April 2022 the Foodbank recorded a financial deficit of £11,196 compared with a surplus of £21,109 last year. This was as a result of being able to use some of the magnificent funds raised last year to help meet increased needs in the second "pandemic year". Receipts decreased by £23,290 while payments were up by £9,015.

By historical standards receipts were still much higher than any year before 2020-21. This year we did not make further payments to Ambleside Parish Centre, which was able to recommence its normal community operations. We increased our regular contributions to Windermere Methodist Church, our hosts, but did not make further substantial lump sum payments. Meanwhile our purchases of groceries increased substantially to £19,152 from £3,006. Travel expenses increased in line with the higher level of food deliveries we undertook.

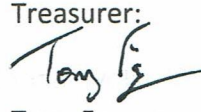
Before the Covid-19 pandemic our regular income with Gift Aid provided about two-thirds of our needs annually. The level of individual and corporate donations fell from the record sums of last year but remained encouragingly high compared with before 2020. We have healthy reserves and will seek to use them effectively to meet our charitable objectives while planning our fundraising for the future.

### Payments to Trustees

No trustees were paid for any work or services provided. The only payments made to a trustee were reimbursement of expenses incurred and purchases made on behalf of the charity, which does not have a card or internet payment facility of its own. In the year, Tony Farren (treasurer) was reimbursed a total of £18,387 (previous year £2,903). The great majority of this was for purchase and delivery of groceries direct to the food bank.

### Annual Report authorised by the Trustees 23<sup>rd</sup> November 2022

Chairman:  
  
Rev'd Martyn Coe

Treasurer:  
  
Tony Farren

## Windermere and District Foodbank

### Independent Examiner's Report on the Accounts to 6<sup>th</sup> April 2022

Report to the trustees of Windermere & District Food Bank, charity number 1151582, on the accounts for the year ended 6<sup>th</sup> April 2022, set out on Page 5.

I report to the trustees on my examination of the accounts of the above charity for the year ended 6<sup>th</sup> April 2022.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

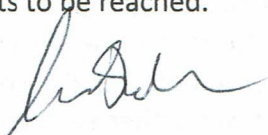
I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Date:

12<sup>th</sup> January 2023

Martin Slader Ltd

20 Craig Walk, Windermere LA23 2HB

### Annual Accounts for the year ended 6<sup>th</sup> April 2022

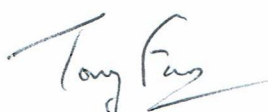
The independently examined accounts are shown below.

The calculation of the weight and therefore estimated value of food is for charity commission purposes, to provide a measurement of equivalent financial turnover.

No payments or benefits were provided to any trustees except for the reimbursement of legitimate expenditure incurred on behalf of the charity as follows:

Tony Farren £18,387 (previous year £2,903)

Tony Farren, Treasurer 23<sup>rd</sup> November 2022



## Windermere and District Foodbank

### Windermere & District Foodbank – Registered Charity No.1151582 Annual Accounts for the Year Ended 6th April 2022

		2021/22	2020/21
		£	£
<b>Receipts</b>			
Donations	From Individuals	7,915	
	From Organisations	10,027	43,419
Gift Aid Tax Refunds		2,975	783
Interest Received		0	5
<b>Total Receipts</b>		<b>20,917</b>	<b>44,207</b>
<b>Payments</b>			
Payroll		7,408	6,331
Purchases for distribution to clients		19,152	3,006
Travel & delivery expenses		2,990	743
Windermere Methodist Church: licence fee		900	600
	other contributions	181	3,281
Ambleside Parish Centre for food distribution costs		0	7,563
Equipment purchased		156	314
Telephones and broadband		413	411
Postage and stationery		60	148
Insurance		434	296
Publicity		150	96
Other operating costs		269	310
<b>Total Payments</b>		<b>32,113</b>	<b>23,098</b>
<b>Surplus /(Deficit) on Year</b>		<b>-11,196</b>	<b>21,109</b>
<b>Opening Balance</b>		<b>29,475</b>	<b>8,366</b>
<b>Closing balance</b>		<b>18,279</b>	<b>29,475</b>
Represented by	Cash	1	151
	Bank	18,278	29,324
Food opening balance kg	1316 At £1.75 per kg	<b>£2,303</b>	£914
Donated in the year kg	10255	<b>£17,946</b>	£23,794
Purchased in the year kg	11409	<b>£19,966</b>	£2,454
Adjustments in the year kg	-174	<b>-£305</b>	£0
Distributed in the year kg	-21370	<b>-£37,398</b>	-£23,179
Over/(short) at year-end stock-take	-752	<b>-£1,316</b>	-£1,680
Closing balance kg	684 At £1.75 per kg	<b>£1,197</b>	£2,303
<b>For Charity Commission purposes</b>			
<b>Total Income</b>		<b>£38,863</b>	£68,001
<b>Total Expenditure</b>		<b>£50,359</b>	£46,277

£1.75 per kilo is the value of a standard single's box weighed and valued at Tesco prices as quoted in the Trussell Trust annual report 2019.

**WINDERMERE AND DISTRICT FOODBANK**

England & Wales - Charity number 1151582

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# Accounts

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# Windermere and District Foodbank

## Annual Report and Accounts for the Year Ended 6<sup>th</sup> April 2021

### Reference and Administration Details

The Trustees present their report and the independently examined Financial Statements of the Charity for the period ended 6th April 2021.

Windermere & District Foodbank is a Registered Charity, No. 1151582, and is constituted as a Charitable Incorporated Organisation ("CIO").

Trustees who served during the year were:

Father Kevan Dorgan	Chair
Rev'd Martyn Coe	(appointed 16 <sup>th</sup> September 2020)
Tony Farren	Treasurer
Peter Harrison	(appointed 15 <sup>h</sup> November 2020)
Ali Jarvis	Secretary
Rosemary Natrass	(retired 15 <sup>h</sup> November 2020)
Deacon Maggie Patchett	
Jean Scott	(retired 16 <sup>th</sup> September 2020)

Administration Contact Address      7, Brow Crescent, Windermere, LA23 2EY

Operating Address                      Methodist Church Basement, High Street  
Windermere LA23 1DY

Telephone (Landline)                  015394 22569  
(mobile)                                  07789 728811

Website                                      [windmeredistrict.foodbank.org.uk](http://windmeredistrict.foodbank.org.uk)

Independent Examiner                 Martin Slader Ltd, 20 Craig Walk,  
Windermere LA23 2HB

Bankers                                      The Cumberland Building Society  
18 Main Road, Windermere LA23 1DY

### Objectives and Activities for Public Benefit

The principal objective of the Charitable Incorporated Organisation is the prevention or relief of poverty in the general South Lakeland area in particular but not exclusively, by providing emergency food supplies in particular but not exclusively to individuals in need and/or charities or other organisations working to prevent or relieve poverty.

The Trustees confirm that they have referred to the general guidance on public benefit issued by the Charity Commission when reviewing and planning the charity's aims and objectives.

# Windermere and District Foodbank

## Achievement, Performance and Financial Review

### Summary

It is first worth stating that the ultimate hope of the Foodbank is that its work will no longer be necessary. Sadly, there is no sign of this in the short term. With our 2020-21 year starting just after the beginning of the first "Lockdown" of the Covid-19 pandemic, we have seen a major expansion in both our work and our finances.

The Foodbank operates from its base in Windermere, with a satellite operation at Ambleside Parish Centre. In total in 2020-21 the Foodbank directly assisted 684 adults (last year 327) and 364 children (last year 262), a total of 1048 individuals, up 84% on the previous year, which had itself already seen an increase of 77% on 2018-19.

In 43% of cases the "crisis type" given was simply "Low Income", slightly down from 46% last year. Other main types were benefit changes & delays (9% combined) and sickness (16%). When appropriate, supplies were also passed on to other organisations. Only 9% of food parcels were to adults of pensionable age.

### Acknowledgements

We are grateful to all our regular donors, who cover about two-thirds of our annual costs, and to the following organisations who gave £250 or more in 2020-21:

Cumbria County Council – funds from DEFRA	£5,250
Kendal YWCA	£3,000
Cumberland & Westmorland Freemasons	£2,500
Aerial Festival	£1,125
Rotary Club of Ambleside Kirkstone	£1,125
Arnold Clark Car Dealerships	£1,000
Windermere & Ambleside Lions Club	£ 500
The Roselands Trust	£ 500
Savant Ltd	£ 500
Booths	£ 382

Food and other donated items amounted to some 11.5 tonnes in the year, (nearly double the previous year) of which nearly a third came through Booths supermarket, so we thank Booths and their customers most heartily for that. Whereas previously a quarter came from ten local churches, and a further tenth from six schools, Covid-19 restrictions understandably almost wiped out these sources. To compensate, we received 2 tonnes of supplies from Tesco, facilitated by the Trussell Trust. We also started receiving very generous financial donations from organisations and individuals, almost as soon as the pandemic started, and these have continued to arrive, enabling us to purchase supplies and top-up stock when necessary. Our food purchases (with some toiletries and domestic supplies) went up from £433 in 2019-20 to just under £3,000 in 2020-21 and will continue.

Thanks also go to our manager, Magda Khan, and the team of volunteers who keep everything running smoothly and give such generous support to the people who need our help.

## **Windermere and District Foodbank**

The managers of Ambleside Parish Centre and the volunteers there are thanked too. During Covid-19 restrictions, APC devoted almost the whole of their facilities to providing food support. Much of this was beyond the official remit of the Foodbank, including distribution of meals provided from the kitchen of Windermere School. We did, however, maintain our relationship providing Ambleside with top-ups of stock as necessary.

We also acknowledge the professional support of the Trussell Trust team who advise us from time to time and provide the software on which our food inputs and outputs are recorded.

We thank our former trustees, Jean Scott and Rosemary Nattrass, for their valuable input. Rosemary was a founding trustee and "warehouse manager", looking after the store and ensuring as far as possible that stock did not go past its "Best Before" date, after which we cannot issue it. (Note: we rarely have to write-off stock as "out of date". When it happens it is almost always because some donations of food are already very close to (or even past) the "Best Before" date, which itself can be quite difficult to see on some packaging. Our founding Chairman, Father Dorgan, is now himself retiring as a trustee, having moved to a new parish in Whitehaven. We thank him for his support over the last 8 years.

### **Fundraising**

Thanks to the above donors we did not need to carry out direct fundraising activities in 2020-21, but we continue to keep our finances under review.

### **Reserves Policy**

The Trustees aim to keep funds in hand to cover at least 4 months' running expenses in the event of there being a lack of lump-sum donations. Together with committed regular giving by individual donors, this would ensure the Foodbank could operate for at least a year without further fundraising. The reserves at 6<sup>th</sup> April 2021 were in excess of this level.

### **Treasurer's Report**

In the year to 6<sup>th</sup> April 2021 the Foodbank recorded a financial surplus of £21,109 compared with £1,230 last year. Receipts increased by £35,652 while payments were up by £15,774.

We paid £7,563 to Ambleside Parish Centre to help them cover the costs of providing food to their community while most of their other activities had to be curtailed. This was also in recognition of the many donations we had received from people and organisations in Ambleside.

Windermere Methodist Church, our host, was unable to hold services or make much other use of its building. In addition to our regular payment of £50 monthly we were able to cover repair costs to the basement, which we occupy, of £1,280, and an ex-gratia payment of £2,000 to the church for general property costs. We were delighted to be able to do this, having occupied the basement at very little cost since our foundation in 2013.

Meanwhile our income this year was very substantially higher than last. Individual donations increased by nearly £22,000 before Gift Aid. Donations and grants from organisations were £13,507 up overall on the previous year.

## Windermere and District Foodbank

Previously our regular income with Gift Aid has provided about two-thirds of our needs annually. We usually rely on one-off donations (with our reserves as back-up) to make up the remainder. It remains to be seen how much of the increase seen this year continues, but in the meantime we have very healthy reserves and will seek to use them effectively to meet our charitable objectives.

### Payments to Trustees

No trustees were paid for any work or services provided. The only payments made to a trustee were reimbursement of expenses incurred and purchases made on behalf of the charity, which does not have a card or internet payment facility of its own. In the year, Tony Farren (treasurer) was reimbursed a total of £ 2,903 (previous year £246).

### Annual Report authorised by the Trustees 3<sup>rd</sup> November 2021

Chair:



Rev'd Martyn Coe

Treasurer:



Tony Farren

## Windermere and District Foodbank

### Independent Examiner's Report on the Accounts to 6<sup>th</sup> April 2021

Report to the trustees of Windermere & District Food Bank, charity number 1151582, on the accounts for the year ended 6<sup>th</sup> April 2021, set out on Page 6.

I report to the trustees on my examination of the accounts of the above charity for the year ended 6<sup>th</sup> April 2021.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:  Date: 26 - January 2022

Martin Slader Ltd  
20 Craig Walk, Windermere LA23 2HB

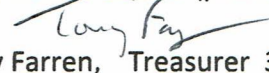
### Annual Accounts for the year ended 6<sup>th</sup> April 2021

The independently examined accounts are shown below.

The calculation of the weight and therefore estimated value of food is for charity commission purposes, to provide a measurement of equivalent financial turnover.

No payments or benefits were provided to any trustees except for the reimbursement of legitimate expenditure incurred on behalf of the charity as follows:

Tony Farren £2,903 (previous year £246)

  
Tony Farren, Treasurer 3<sup>rd</sup> November 2021

## Windermere and District Foodbank

**Windermere & District Foodbank – Registered Charity No.1151582**  
**Annual Accounts for the Year Ended 6th April 2021**

		2020/21	2019/20
<u>Receipts</u>		£	£
Donations	From Individuals	26,137	
	From Organisations	17,282	43,419
Gift Aid Tax Refunds		783	8,071
Other income		0	459
Interest Received		5	18
	<b>Total Receipts</b>	<b>44,207</b>	<b>8,555</b>
<u>Payments</u>		£	£
Payroll		6,331	3,643
Purchases for distribution to clients		3,006	433
Travel & delivery expenses		743	174
Windermere Methodist Church: licence fee		600	550
	other contributions	3,280	1,000
Ambleside Parish Centre for food distribution costs		7,563	0
Equipment purchased		314	246
Telephones and broadband		411	389
Postage and stationery		148	7
Insurance		296	296
Publicity		96	135
Other operating costs		310	92
Trussell Trust		0	360
	<b>Total Payments</b>	<b>23,098</b>	<b>7,325</b>
	<b>Surplus /(Deficit) on Year</b>	<b>£21,109</b>	<b>1,230</b>
	<b>Opening Balance</b>	<b>£8,366</b>	<b>7,136</b>
	<b>Closing balance</b>	<b>£29,475</b>	<b>8,366</b>
	Represented by		
	Cash	£151	8
	Bank	£29,324	8,358
Food opening balance kg	522	At £1.75 per kg	<b>£914</b>
Donated in the year kg	13597		<b>£23,794</b>
Purchased in the year kg	1402		<b>£2,454</b>
Distributed in the year kg	-13245		<b>-£23,179</b>
Over/(short) at year-end stock-take	-960		<b>-£1,680</b>
Closing balance kg	1316	At £1.75 per kg	<b>£2,303</b>
<b>For Charity Commission purposes</b>			
	<b>Total Income</b>		<b>68,001.07</b>
	<b>Total Expenditure</b>		<b>46,277.19</b>

The scales used to weigh stock in and out were found to be faulty during the year. New scales were bought but the apparent shortfall at year-end stock-take is believed to be the result of inconsistent weighing of inputs and outputs over more than half the year.

£1.75 is the value of a standard single's box weighed and valued at Tesco prices as quoted in the Trussell Trust annual report 2019