

Maidstone Homeless Care

England & Wales · Charity number 1151412

Details

Other names HOMELESS CARE

Status Registered

Legal form Charitable company

Company number [08414392](#)

Registered 2013-03-27

Register [View on the Charity Commission register](#)

Contact

Address Maidstone Day Centre
15 Knightrider Street
Maidstone
ME15 6LP

Phone 01622674064

Email secretary@homelesscare.org.uk

Website www.homelesscare.org.uk

Activities

Objects: TO HELP ALLEVIATE SUFFERING BY SUPPORTING HOMELESS AND VULNERABLE PEOPLE WITH THE PROVISION OF DAY CENTRE FACILITIES, TEMPORARY /SHORT TERM ACCOMMODATION AND/OR COMMUNITY FOOD SHARE SERVICES, AS APPROPRIATE TO COLLECTIVE/ INDIVIDUAL NEED; WITHIN THE BOROUGH OF MAIDSTONE AND SURROUNDING AREAS.

Activities: Day service for homeless and vulnerable people

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Accommodation/housing, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-31	£215,257	£215,263	-	-
2024-05-31	£202,826	£204,330	-	-
2023-05-31	£199,587	£185,835	-	-
2022-05-31	£204,009	£201,957	-	-
2021-05-31	£207,957	£177,744	-	-

Trustees

Name	Role	Appointed
Cheryl Davina Smith		2021-12-13
Donna Marie Codrington-Maloney		2025-08-29
Emily Saji		2026-01-23
Gwyneth Vesta McPherson		2024-11-12
Harry Albert		2026-01-08
Katherine High		2014-10-30

Maidstone Homeless Care

England & Wales - Charity number 1151412

Accounts

maidstone **homeless** **care**

Formerly Homeless Care

REPORT OF THE DIRECTORS AND FINANCIAL STATEMENTS

For the year ended 31 May 2025

Registered Charity: 1151412

Company Number: 08414392

REFERENCE AND ADMINISTRATIVE DETAILS

Charity name: Maidstone Homeless Care (MHC)

Registered office:

Maidstone Day Centre
15 Knightrider Street
Maidstone
Kent
ME15 6LP

Company number: 08414392

Charity number: 1151412.

Directors/Trustees:

The Council of Management as of 31 May 2025 comprised

- | | |
|-----------------------------|-------------------|
| - Kathy High | Treasurer |
| - Cheryl Smith | Company Secretary |
| - Gwyn McPherson | |
| - Kelly-Marie Taylor | |

Board resignations before the year end 31 May 2025

- | | |
|-----------------------------|------------------|
| - Elaine Colman | 9 March 2025 |
| - Lisa Lewis | 1 November 2024 |
| - Darren Benson-Dare | 20 March 2025 |
| - Lacey Bradshaw | 21 March 2025 |
| - David Hitch | 9 December 2024 |
| - Desmond Long | 3 November 2024 |
| - Moneaque Teape | 12 November 2024 |

Independent Examiner: Mr. Lee Seal, FCCA FAIA, 74 College Road, Maidstone, Kent, ME15

Bankers: CAF Bank, 25 Kings Hill Avenue, West Malling

Insurer: Markel and Aviva Insurance

DIRECTORS' REPORT (TRUSTEES' ANNUAL REPORT)

1. OBJECTIVES

- 1.1. As set out in the Memorandum and Articles of Association incorporated 21 February 2013 as amended 1 August 2024, the objectives of the Company are:

"To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need, within the Borough of Maidstone and its surrounding areas"

- 1.2. In pursuing these objectives, the Company aims to:

1.2.1. Provide a safe and welcoming Day Centre environment offering practical support, advice, and essential facilities to individuals experiencing homelessness, financial hardship, or social exclusion. This includes access to food, washing facilities, clothing, signposting, and assistance with forms, benefits, and housing enquiries.

1.2.2. Offer temporary or short-term accommodation solutions, either directly or through partnership working to individuals in immediate need. This includes enabling access to emergency shelter, crisis accommodation, or supported housing options where appropriate.

1.2.3. Operate and support community food share initiatives, ensuring that surplus food and donated items are distributed fairly to individuals and families facing food insecurity. These services are intended to relieve hardship, reduce waste, and promote dignity and community cohesion.

1.2.4. Work collaboratively with statutory agencies, voluntary organisations, and local community groups to ensure coordinated interventions, reduce duplication, and improve outcomes for vulnerable people across the Borough of Maidstone and neighbouring areas.

1.2.5. Promote personal wellbeing, resilience, and independence through ongoing guidance, advocacy, and signposting to specialist services such as medical care, substance-misuse support, mental health provision, and training or employment support.

1.2.6. Advocate for the needs of homeless and vulnerable individuals, raising awareness of local issues relating to homelessness, poverty, and social disadvantage, in line with the charitable purposes of the Company.

- 1.3. The Directors consider these aims to be fundamental to the Company's charitable purpose and confirm that all activities undertaken during the reporting period were directed towards furthering these objectives for the public benefit.

2. PRINCIPAL ACTIVITIES

2.1. The Trustees have full regard for the Charity Commission's statutory guidance on public benefit when assessing the impact of the Company's principal activities. Each activity directly furthers the Company's charitable objectives and provides clear, identifiable benefit to individuals experiencing homelessness, hardship, or vulnerability within the Borough of Maidstone and surrounding areas. The public benefit delivered by each activity is summarised below.

2.2. Day Centre Services

2.2.1. The Day Centre provides essential welfare services that meet the basic and immediate needs of homeless and vulnerable individuals. Access to hot meals, showers, laundry facilities, clothing, and supportive social interaction enables guests to maintain personal hygiene, dignity, and physical wellbeing.

2.2.2. Through one-to-one advice and structured guidance, guests are supported to apply for benefits, seek employment, access healthcare, address substance-misuse issues, and secure accommodation. These interventions help individuals stabilise their circumstances, reduce personal risk, and move toward improved health, independence, and social inclusion.

2.2.3. This activity therefore offers direct and measurable benefits to individuals in acute need and contributes to reducing homelessness within the wider community.

2.3. Food for Thought – Community Food Share Project

2.3.1. Food for Thought alleviates food poverty by providing emergency food parcels to individuals and families facing financial hardship. This ensures that vulnerable households, including children, older people, and those in crisis, have access to sufficient and nutritious food.

2.3.2. The project also reduces food waste by redistributing surplus goods donated by businesses, schools, churches, and community groups.

2.3.3. By supporting around 100 families per week, the scheme strengthens community wellbeing, relieves financial pressure on households, and mitigates risks associated with hunger, malnutrition, and social isolation.

2.3.4. This activity provides clear public benefit by addressing an essential human need and preventing hardship among disadvantaged members of the community.

2.4. Goodsell House – Supported Accommodation

2.4.1. Goodsell House provides safe, supported accommodation for up to 10 men who would otherwise face homelessness or be at significant risk of returning to street homelessness.

2.4.2. Residents receive structured daily support aimed at promoting personal stability, improving life skills, and enabling a successful transition to independent

living. This reduces pressure on emergency accommodation and statutory services and contributes to long-term homelessness prevention.

2.4.3. The stability provided through supported accommodation significantly improves residents' physical and mental wellbeing, reduces risk behaviours, and increases the likelihood of maintaining a stable tenancy in the future.

2.4.4. Accordingly, Goodsell House delivers substantial and lasting public benefit by addressing both the immediate and underlying causes of homelessness.

3. REVIEW OF THE YEAR AND ACHIEVEMENTS

3.1. The charity continued to deliver a high level of support to homeless and vulnerable individuals throughout the reporting period. Despite seasonal fluctuations in demand, the Day Centre consistently provided essential services such as hot meals, social interaction, personalised support, food parcels, showers, and laundry facilities, which remained highly valued by guests. Maintaining continuity of service during a period of reduced donations and operational pressures represents a significant achievement.

3.2. Against a challenging economic backdrop, the charity successfully sustained its core services despite a decline in both financial and food donations. Careful financial oversight and prudent management ensured that service levels were maintained without disruption. The ability to continue operating effectively during resource-constrained periods reflects the resilience and adaptability of the organisation.

3.3. Following the close of the 2024/25 financial year, the charity secured a major grant from the Postcode Lottery. This award represents a substantial achievement and will enable the expansion and strengthening of projects and core activities in the coming year. This demonstrates both confidence in the charity's work and its ability to attract significant external funding.

3.4. Recruitment efforts during the reporting period resulted in the successful appointment of permanent staff to fill existing vacancies. Restoring the staffing complement ensured operational stability and enhanced frontline service delivery. Achieving full staffing levels in a difficult recruitment climate is an important organisational success.

3.5. The period saw major positive changes in the composition of the Board of Trustees. The appointment of new trustees, together with the continued contribution of experienced trustees, has strengthened governance capacity. This renewal process enhances strategic leadership, improves oversight, and positions the charity for future development. The Trustees consider successful refreshment of the Board to be a notable achievement.

3.6. Throughout the year, all activities undertaken by the charity were carried out in furtherance of its charitable purposes and delivered clear public benefit. The continuity of services, the safeguarding of support pathways, and the strengthening of governance structures collectively represent significant achievements that underpin the charity's ongoing impact within the community.

3.7. The Trustees confirm that the activities undertaken during the year were carried out in furtherance of the charity's purposes and provided demonstrable public benefit, consistent with the guidance issued by the Charity Commission on Public Benefit.

4. FINANCIAL REVIEW

The results for the year are set out in the Statement of Financial Activities.

Total income for the year was £215,257 (2024: £202,826) and total expenditure was £215,263 (2024: £204,330). The charity recorded a deficit of £6

Reserves at the end of the year amounted to £587,292 (see paragraph 5 below for further details).

5. RESERVES POLICY

- 5.1. The Trustees have established a reserves policy to ensure the financial stability of the charity and to support the continuation of its charitable activities in the event of fluctuations in income or unforeseen expenditure.
- 5.2. In assessing reserves, the Trustees exclude the value of Goodsell House and other fixed assets, as these are not readily realisable. At the year end, the charity's unrestricted reserves total **£212,378**.
- 5.3. Of this amount, the Trustees have designated **£75,000** as a discretionary fund to support the potential acquisition of alternative accommodation, as outlined in the charity's future plans. This designation reflects a strategic, rather than operational, use of funds.
- 5.4. After taking this designation into account, the charity's free reserves amount to **£137,378**, which is equivalent to approximately 6.8 months of budgeted expenditure for the financial year ending **31 May 2026**.
- 5.5. The Trustees consider it prudent and appropriate to maintain free reserves within a target range of six to nine months of planned expenditure. This level of reserves is intended to safeguard the charity against income volatility, meet unforeseen costs, and ensure the continuity of core services.
- 5.6. The Trustees consider that the level of reserves held at **31 May 2025** is appropriate and consistent with the charity's risk profile, operational commitments, and long-term strategic objectives. The reserves position will continue to be reviewed regularly as part of the Trustees' ongoing financial oversight.

6. STRUCTURE, GOVERNANCE AND MANAGEMENT

6.1. Governing Document

- 6.1.1. Maidstone Homeless Care ("the Charity") is governed by its Memorandum and Articles of Association dated 21 February 2013, the date on which the organisation was incorporated as a company limited by guarantee without share capital. The governing document sets out the Charity's objects, powers, and the rules under which it operates.

6.2. Governance Structure

6.2.1. Overall strategic direction and governance are overseen by the Council of Management, which serves as the Charity's board of trustees. The Council is responsible for ensuring that the Charity's activities are aligned with its charitable objects, comply with legal and regulatory requirements, and support long-term sustainability.

6.2.2. During the reporting period, the Full Council met 14 times to review performance, consider strategic matters, and monitor risk and compliance.

6.3. Trustee Recruitment, Appointment and Induction

6.3.1. Trustees are appointed in accordance with the Articles of Association. New members of the Council are recruited by invitation, with the intention of drawing on the skills, experience and perspectives of individuals from the local community. The Council seeks a diverse membership with relevant expertise, including financial management, marketing, public relations, personnel management, and the governance of non-profit organisations.

6.3.2. All new trustees are encouraged to undertake a structured induction programme designed to familiarise them with the Charity's work, policies, governance arrangements and strategic priorities. Trustees may also participate in relevant training programmes offered by local or national bodies to support them in fulfilling their duties effectively.

6.4. Decision-Making and Delegation

6.4.1. The Council of Management is collectively responsible for strategic decision-making and for maintaining oversight of the Charity's operations and resources. Day-to-day management is delegated to senior staff where appropriate, in accordance with agreed policies, procedures and delegated authority frameworks. The Council retains ultimate responsibility for the Charity's governance and ensures appropriate reporting and scrutiny mechanisms are in place.

6.5. Support from Volunteers

6.5.1. The Charity continues to benefit from the generous support of volunteers, including individuals from public bodies, local organisations and the wider community. These volunteers undertake specific projects and contribute invaluable time and expertise to support both the Charity and its guests. The Directors and Trustees express their appreciation for the significant contribution made by all volunteers during the year.

7. PREMISES

7.1. Since August 2004, Maidstone Homeless Care has occupied purpose-built accommodation at Lily Smith House, where the Maidstone Day Centre operates. The Centre is situated on the ground floor of a 42-unit hostel for homeless individuals constructed by the former English Churches Housing Group and now managed by Riverside Group Ltd.

7.2. Although no formal lease is in place, the charity continues to occupy the premises by agreement and has maintained a positive and cooperative working relationship with Riverside staff. This arrangement has enabled the charity to deliver essential frontline services in suitably designed accommodation that supports its operational needs and contributes directly to its public-benefit objectives.

8. DAY CENTRE SERVICE

8.1. The Day Centre continues to provide comprehensive one-to-one support to guests, tailored to their individual needs and recorded within personalised care plans. Support is offered across a wide range of areas, including assistance with benefit entitlement, employment applications, training opportunities, identity verification, Court-related matters, registration with healthcare providers, issues relating to drug and alcohol misuse, and, critically, applications for accommodation.

8.2. Guests are also provided with access to essential facilities, including hot showers, clean clothing, laundry services, phone-charging points, and opportunities for positive social interaction within a safe and supportive environment.

8.3. As most applications for benefits, housing, and related services must now be completed online, guests are able to use Day Centre laptops, with staff support if required, to set up email addresses and complete necessary applications.

8.4. The Trustees recognise that support needs do not cease once a guest has secured accommodation. The transition into independent living can be challenging, particularly for individuals establishing a home for the first time. Guests may require assistance with budgeting, bill payments, cooking, cleaning and other aspects of sustaining a tenancy. The Day Centre provides ongoing practical and emotional support to newly housed individuals to promote tenancy stability and reduce the risk of homelessness recurring.

8.5. Several guests who have recently moved into accommodation continue to attend the Day Centre to receive ongoing support, advice, and encouragement. Staff also provide telephone guidance to individuals who are newly homeless or at imminent risk of homelessness, ensuring that advice and early intervention remain accessible beyond the Centre itself.

9. REHOUSING

9.1. Securing appropriate accommodation for guests remains one of the charity's principal objectives and a central component of its public-benefit work. Maidstone Homeless Care has established itself as a key point of coordination within a strong local network of organisations involved in homelessness prevention and housing support. This network includes Maidstone Borough Council (MBC), AMAT, Riverside, and a range of other statutory and voluntary sector partners.

- 9.2. Through these relationships, the charity can identify potential housing pathways for guests and facilitate referrals, joint working, and access to specialist support. Staff play an active role in promoting collaborative solutions and ensuring that guests are assisted promptly and effectively.
- 9.3. The charity's staff continue to be proactive and determined in seeking new opportunities to support rehousing efforts. Their ongoing engagement with external agencies and emerging initiatives strengthens the charity's ability to help guests secure safe, stable, and sustainable accommodation.

10. KITCHEN

- 10.1. The Department of Environmental Health continues to oversee the inspection and assessment of the cleanliness, food safety, and operational standards of the charity's catering facilities. During the reporting period, inspectors confirmed that the Day Centre once again achieved the highest possible food-hygiene rating.
- 10.2. The Trustees recognise the significant effort required to maintain such high standards and commend the staff for consistently achieving a rating that exceeds that of many local commercial food establishments. Maintaining this level of compliance is essential to safeguarding guest wellbeing and contributes directly to the charity's public-benefit objectives.

11. HEALTHCARE

- 11.1. The Company is grateful for the ongoing support provided by healthcare professionals who contribute to the wellbeing of guests attending the Day Centre. An NHS nurse has continued to hold regular clinics onsite, offering health assessments and making referrals for further treatment where required. In addition, the local Sexual Health Nurse has maintained a regular presence at the Day Centre, ensuring guests have access to essential sexual health advice and services.
- 11.2. The charity also works with NHS Health Watch, the statutory health and social care monitoring body, to help ensure that guests receive high-quality and accessible services. Engagement with Healthwatch supports the charity's commitment to promoting positive healthcare outcomes and safeguarding the health and wellbeing of those it serves.

12. VOLUNTEERS

- 12.1. The charity has relied on the commitment and dedication of volunteers from the local community since its earliest days. Volunteers continue to play a vital role in supporting the work of Day Centre staff and in helping the charity deliver its services effectively.
- 12.2. Throughout the year, volunteers from churches, local authorities, and a range of corporate and voluntary organisations have attended the Day Centre to undertake essential tasks. These include sorting and storing food donations, assisting with the

upkeep and improvement of facilities, and providing practical support across various aspects of the charity's operations.

- 12.3. The Trustees recognise the significant contribution volunteers make to the charity's public-benefit activities. Recruitment of volunteers continues on a regular basis, and the organisation remains committed to ensuring that volunteers are welcomed, supported, and valued as an integral part of the charity's work.

13. FOOD FOR THOUGHT

- 13.1. Food for Thought is Maidstone Homeless Care's community food-share scheme, established in 2005 and has continued to experience year-on-year growth in demand. Most donations are received from individuals who contribute food items at supermarkets and local business collection points, as well as through regular collections organised by churches and schools.
- 13.2. Emergency food parcels are prepared in response to specific needs and circumstances, whether for an elderly couple, a single individual, or a family with children. Referrals are received from a wide range of local agencies, including Social Services, schools, Family Liaison Officers, Citizens Advice Bureau, Age Concern, supported housing providers, the Probation Service, Health Visitors, Youth and Community Workers, Women's Support Services, and charities supporting individuals with severe learning difficulties or significant health problems.
- 13.3. A portion of donated food is utilised within the Day Centre kitchen, with fresh fruit, vegetables, and meat particularly valued for enabling the provision of balanced and nutritious meals for guests. Many rough sleepers present with poor physical health, and the positive effects of receiving regular, nutritious meals are often evident within a short period. The scheme is carefully managed and regulated by the charity to ensure that support is provided appropriately and that the service is not misused.
- 13.4. Annual food drives organised by the Kent Messenger, together with Harvest Festival and Christmas collections from schools and churches, play a vital role in maintaining and replenishing stock levels throughout the year. These contributions ensure the continuity of the service and the charity's ability to meet increasing levels of community needs.

14. GOODSSELL HOUSE

- 14.1. Goodsell House is a House in Multiple Occupation (HMO) located in a prominent position on the west side of Maidstone. Prior to its merger with Maidstone Homeless Care in 2013, the property was owned and operated by Goodsell House, a charity established in 1976 by Mr Goodsell to provide support and accommodation for homeless men. The central aim has remained consistent: to offer a safe and stabilising environment in which previously homeless individuals can receive respite from street homelessness and prepare for independent living.

14.2. Under Part 2 of the Housing Act 2004, Goodsell House holds a licence permitting occupancy by a maximum of ten residents, with the current licence valid until January 2027. The property stands on its own grounds and provides each resident with a private bedroom, while communal facilities, including toilets, bathroom, shower, kitchen, dining room and lounge are shared.

14.3. In addition to its HMO licence, Goodsell House is registered as Supported Accommodation and recognised as such by Maidstone Borough Council. The charity provides daily on-site support, with a dedicated support worker available for several hours each day to assist residents in progressing toward permanent housing when they are ready to resettle. The property includes office accommodation used by support staff for one-to-one appointments, care-planning activities, and other meetings. Regular monthly house meetings with residents are well established and form an important part of maintaining communication, addressing concerns, and supporting communal living.

14.4. Goodsell House continues to play an essential role in the charity's mission by offering structured, transitional accommodation that promotes stability, personal development, and long-term independence.

15. DAY CENTRE STATISTICS

June 2024 – May 2025

	Slots Attended	Resolved at Door	Food Parcel	Pack Up	Eat In	Register	Clothes	Shower	Computer Use	Collect Post	Laundry	Other	Phone	Benefits
Month														
Jun-24	206	13	163	37	130	6	25	29	20	4	25	20	7	N/A
Jul-24	295	10	177	149	218	9	18	58	16	0	41	32	5	N/A
Aug-24	275	12	170	115	182	8	11	71	22	2	44	15	11	N/A
Sep-24	279	16	168	115	188	12	20	65	14	1	34	24	9	N/A
Oct-24	268	9	225	91	209	13	30	62	15	0	35	27	15	N/A
Nov-24	227	5	219	64	149	8	30	33	4	8	22	14	8	N/A
Dec-24	141	2	140	13	97	4	18	31	5	6	23	15	2	N/A
Jan-25	209	6	224	15	123	15	27	42	6	2	27	23	7	N/A
Feb-25	242	6	164	11	140	13	38	39	7	2	32	7	14	N/A
Mar-25	315	8	167	11	167	8	42	64	1	12	53	9	14	N/A
Apr-25	323	9	169	67	190	14	65	68	3	9	55	24	15	N/A
May-25	232	8	167	38	146	13	28	31	3	12	35	18	4	N/A
TOTALS	3012	104	2153	726	1939	123	352	593	116	58	426	228	111	0

16. WINTER ACCOMMODATION

16.1. Over the past decade, churches across Maidstone have collaborated through the Winter Shelter Project to provide emergency accommodation during the coldest three months of the year. Under this initiative, individual churches take turns hosting the shelter, offering guests a hot meal and a safe place to sleep overnight. The venues are staffed by volunteers coordinated through the Winter Shelter Project.

16.2. Maidstone Homeless Care continues to work closely with all Winter Shelter partners, contributing to what has become a well-established and successful community-led response to the challenges faced by individuals sleeping rough during severe weather. This collaborative approach plays an important role in safeguarding vulnerable people, reducing health risks associated with cold weather, and supporting broader homelessness-reduction efforts within the borough.

17. DROP IN SERVICE

17.1. The Maidstone Day Centre's drop-in services continue to demonstrate effective partnership working between local organisations committed to supporting individuals facing significant challenges in their lives. These services enable guests to access a range of specialist support on site, reducing barriers to engagement and improving health and wellbeing outcomes.

17.2. A variety of agencies and professionals visit the Day Centre on a regular basis to provide essential services. These include a hairdresser, Sexual Health Nurse, Hepatitis C Nurse, Change Grow Live (CGL), Dentaid, an NHS Optician, a Complex Care Outreach Nurse, and an Osteopath. The availability of these services in a familiar and supportive environment ensures that guests can receive timely assistance, advice, and interventions that they may otherwise find difficult to access.

17.3. The Trustees recognise the considerable value that these partnerships bring to the charity's public-benefit work and remain committed to maintaining and developing collaborative relationships that enhance the support available to guests.

18. FUTURE PLANS

18.1. The Trustees remain committed to ensuring the long-term sustainability, independence, and development of the charity's services for homeless and vulnerable men and women. A key strategic priority continues to be the identification and acquisition of dedicated premises, "a home of our own" located within Maidstone town centre and of sufficient size to support the full operational potential of Maidstone Homeless Care. Securing such accommodation would significantly strengthen the charity's ability to deliver its services effectively and enhance its resilience for the future.

18.2. The Trustees continue to actively explore suitable opportunities as they arise and remain responsive to any viable accommodation options that may become available. The charity will maintain a prudent approach, ensuring that any prospective premises align with its charitable objectives, operational requirements, and financial sustainability.

- 18.3. For more than 35 years, the charity has played an integral role in supporting the management and reduction of homelessness within Maidstone. The Trustees intend to build on this legacy by continuing to work closely with Local Authorities, statutory bodies, voluntary organisations, and other partners. This collaborative approach will remain central to the charity's future development and its ongoing commitment to alleviating homelessness and promoting public benefit within the community.

19. POLICIES AND PROCEDURES

- 19.1. The Company has established a comprehensive suite of policies and procedures designed to address all key areas of activity that may affect staff, volunteers, and guests. These policies include, but are not limited to, safeguarding, health and safety, equality and diversity, data protection, confidentiality, whistleblowing, risk management, and operational practice guidelines for both the Day Centre and supported accommodation services.
- 19.2. The Trustees are committed to ensuring that all policies remain current, compliant with relevant legislation, and reflective of best practice within the sector. Policies are subject to periodic review and update, with amendments implemented as required to ensure the effective and safe delivery of the charity's services. Staff and volunteers are expected to always adhere to these policies and are provided with guidance and training where necessary to support understanding and compliance.

The Company has developed policies and procedures to cover all issues likely to impact on staff and guests. Periodic review and update is continuing.

20. PUBLIC AND COMMUNITY RELATIONS

- 20.1. The Company places a high priority on maintaining constructive and transparent relationships with the local community, recognising that its work relies heavily on the goodwill, engagement, and support of individuals, organisations, and community groups within the Maidstone area.
- 20.2. Representatives of the charity regularly visit schools, churches, and other community organisations to provide information about the work of Maidstone Homeless Care and to encourage financial, practical, and volunteer support. These visits play an important role in raising awareness of homelessness issues and strengthening community understanding of the charity's activities.
- 20.3. The charity produces a monthly electronic newsletter, which remains popular with supporters. The newsletter includes updates on current activities, photographs, and reports from local schools and churches, particularly around Harvest Festival and Christmas collections. It is also made available through the charity's website at www.homelesscare.org.uk.
- 20.4. The local newspaper, the *Kent Messenger*, continues to provide valuable support by helping to raise awareness of the charity's work and the broader challenges associated with homelessness. During the "You Can Help" Christmas campaign, reporters and photographers attended seasonal events to highlight the

charity's activities and encourage public engagement. This media coverage contributes significantly to the charity's visibility and community support.

21. PUBLIC BENEFIT

- 21.1. The Trustees have had regard to the Charity Commission's statutory guidance on public benefit when planning and delivering the Company's activities. They are satisfied that the detailed description of the Company's work set out in this Report demonstrates clearly that all activities undertaken during the year were carried out in direct furtherance of the Company's charitable objectives and provided identifiable public benefit.
- 21.2. The services delivered by the Day Centre, Goodsell House, the Food for Thought scheme, and associated support programmes contribute to the relief of homelessness, poverty, and social disadvantage within the Borough of Maidstone and surrounding areas. These activities promote health, welfare, independence, and community integration for some of the most vulnerable individuals in society.
- 21.3. The Trustees therefore consider that the Company fully meets the public benefit requirements as set out in the Charities Act 2011 and associated Charity Commission guidance, and that its resources have been applied exclusively in the public interest during the reporting year.



Mrs C D Smith

Trustee

Date

6th February 2026



Mrs K High

Trustee

Date

6 February 2026

MAIDSTONE HOMELESS CARE

Statement of Financial Activities

01 June 2024 to 31 May 2025

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
Income and endowments from:					
Donations and legacies	60,117	—	—	60,117	66,884
Income from charitable activities	148,740	800	—	149,540	130,964
Investments	4,192	—	—	4,192	3,675
Other income	1,406	—	—	1,406	1,302
Total income and endowments from:	214,455	800	—	215,257	202,826
Expenditure on:					
Raising funds	305	—	—	305	165
Expenditure on charitable activities	208,158	615	—	208,773	193,099
Other expenditure	6,183	—	—	6,183	11,066
Total expenditure on:	214,646	615	—	215,263	204,330
Net income / (expenditure)	-191	185	—	-6	-1,504
Transfers					
Gross transfers between funds - in	—	45	—	45	—
Gross transfers between funds - out	-45	—	—	-45	—
Net income / (expenditure)	-236	230	—	-6	-1,504
Other recognised gains / losses					
Gains / losses on investment assets	—	—	—	—	—
Gains on revaluation, fixed assets, charity's own use	—	—	—	—	—
Net movement in funds	-236	230	—	-6	-1,504
Reconciliation of funds					
Total funds brought forward	587,298	0	—	587,298	588,802
Total funds carried forward	587,062	230	—	587,292	587,298

MAIDSTONE HOMELESS CARE

**Balance sheet
As at: 31 May 2025**

	As at 31/05/2025	As at 31/05/2024
	£	£
Fixed assets		
Tangible assets	374,684	375,145
Current assets		
Debtors	18,363	20,975
Cash at bank and in hand	201,757	193,082
	220,120	214,057
Liabilities		
Creditors: Amounts falling due in one year	7,512	1,904
Net current assets less current liabilities	212,608	212,152
Total assets less current liabilities	587,292	587,298
Total net assets less liabilities	587,292	587,298
Represented by		
Unrestricted		
Unrestricted - General fund	512,062	512,298
Designated		
Designated - Property purchase fund	75,000	75,000
Restricted		
Greggs vouchers	230	—
Tents for a tenner	—	—
Funds of the charity	587,292	587,298

For the year in question the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime



KATHERINE HIGH

TRUSTEE

1 February 2026

MAIDSTONE HOMELESS CARE

(Formerly Homeless Care)

Notes to the financial statements for the year ended 31st May 2025

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. No changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not make any material ex-gratia payments during the year and has no material uncapitalised fixed assets

2 Funds

Restricted Funds: There are 2 restricted funds. One for the purchase of Greggs vouchers to give to guests and one for the purchase of tents.

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are due. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31.5.25	y/e 31.5.24
J & C Findlay Charitable Foundation	2,000	2,000
Joan Ainslee Trust	5,000	5,000
High Sheriff award	-	500
Fleur de Lys Lodge	-	750
Much Loved	-	1,153
Thomas Hendley Charity	750	500
N C Ware Charitable Trust	-	430
Puffin Insurance	-	19,442
Albert Hunt Trust	7,000	-
Creation	5,000	-
Kent Community Foundation	8,000	-
Barratt Developments	6,750	-
Cobtree Charity Trust	5,000	-
KCC Members	600	-
Total	<u>40,100</u>	<u>29,775</u>

Incoming resources received during the year were:

	y/e 31.5.25	y/e 31.5.24
Donations + gift aid recovery	64,108	67,455
Donations to restricted funds	800	-
From charitable activities:		
Grants [see above]	40,100	29,775
Rents Goodsell Residents	100,942	100,618
Service charges Goodsell residents	3,708	-
Bank interest	4,192	3,675
From fundraising activities	1,407	1,302
	<u>215,257</u>	<u>202,825</u>

Expenditure is generally recognized when it is incurred and is accounted for gross.

Applications for grants and correspondence with donors are made by trustees who are not remunerated.

Charitable expenditure:

	y/e 31.5.25	y/e 31.5.24
Staff wages, pensions & exps[note 9]	132,466	112,116
Day Centre running expenses	24,111	18,799
Goodsell House utilities & running expenses	14,297	15,980
Goodsell House repairs/maintenance	5,620	8,783
Mental health consultancy	-	2,879
General and premises insurance	7,727	6,378
Day Centre rent	9,940	9,940
Depreciation	3,895	3,860
Vehicles expenses	3,808	3,259
Day Centre repairs/maintenance	355	1,488
Waste Collection	2,239	2,397
Training & recruitment	2,614	2,107
Other	947	5,113
Restricted fund expenditure	615	
	<u>208,634</u>	<u>193,099</u>
Other expenditure		
Independent Examiner	582	1,630
Legal and professional fees	5,741	9,436
	<u>6,323</u>	<u>11,066</u>
Fundraising expenditure		
Event costs	306	165
Total expenditure	<u>215,263</u>	<u>204,330</u>

4 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial.

There was, at the Balance Sheet date, no formal lease of the Day Centre to Maidstone Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2024	365,110	10,036	375,146
Additions	-	3,433	3,433
Depreciation for the year	-	3,895	3,895
NBV @ 31 May 2025	<u>365,110</u>	<u>9,574</u>	<u>374,684</u>

5 Debtors and Prepayments	y/e 31.5.25	y/e 31.5.24
Rent receivable	8,451	7,027
Premises & Vehicle insurance	6,381	4,928
Gift aid claims	2,093	7,330
Interest accrued	610	862
Day Centre rent payable	828	828
	<u>18,363</u>	<u>20,975</u>

6 Creditors and accruals	y/e 31.5.25	y/e 31.5.24
Light & heat	5,000	-
PAYE and NI	1,274	1,080
Pension contributions	689	274
Independent examiner	550	550
	<u>7,513</u>	<u>1,904</u>

7 Movement in funds

	Incoming 01/06/2024 resources	Outgoing resources	31/05/2025
Unrestricted funds			
Restricted	-	800	230
Designated	75,000	-	75,000
General	512,298	214,457	512,062
	<u>587,298</u>	<u>215,257</u>	<u>587,292</u>

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 7. Gross salary costs (including Employers NIC), pension contributions and expenses were £132,466 broken down as follows:

	y/e 31.5.25	y/e 31.5.24
Salaries/wages/expenses	125,644	107,453
Employer Pension contributions	3,786	1,276
Social security costs	<u>3,036</u>	<u>3,387</u>
	<u>132,466</u>	<u>112,116</u>

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

12 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

Maidstone Homeless Care (Formerly Homeless Care)

Charity no 1151412

Company no 08414392

I report to the charity trustees on my examination of the attached accounts of the company for the year ended 31 May 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with Section 386 of the Companies Act 2006;
or
- the accounts do not accord with such records;
or
- the accounts do not comply with relevant accounting requirements under Section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination;
or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).



L C Seal FCCA FAIA
Blain Pritchard Limited
Chartered Certified Accountants
74 College Road
Maidstone
Kent
ME15 6SL

06 February 2026

Maidstone Homeless Care

England & Wales - Charity number 1151412

Accounts

maidstone homeless care

Formerly Homeless Care

REPORT OF THE DIRECTORS AND FINANCIAL STATEMENTS

For the year ended 31st May 2024

Registered Charity Number: 1151412

Company Number: 08414392

Report of the Council of Management for the year ending 31st May 2024

Maidstone Homeless Care (MHC) is governed by a Memorandum and Articles of Association dated 21 February 2013, when the organisation was incorporated. It is a company limited by guarantee and has no share capital.

It was formed to carry on the activities of Maidstone Christian Care [Registered charity 1048081] and Goodsell House [Registered charity 1109633].

The company registration number is 08414392 and the registered charity number is 1151412.

The Registered Address is

Maidstone Day Centre
15 Knightrider Street
Maidstone
Kent
ME15 6LP

The Council of Management as of 31/05/2024 comprised

- Des Long
- Kathy High
- Lisa Lewis
- Cheryl Smith
- David Hitch
- Darren Benson Dare
- Moneaque Teape

Board resignations before the year end 31/05/2024

- Grace Crouch
- Ian Dury
- Clare Hudson

Bankers: CAF Bank, 25 Kings Hill Avenue, West Malling

Objectives

As set out in the Memorandum and Articles of Association, the objectives of the Company are:

"To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need, within the Borough of Maidstone and its surrounding areas"

Structure and management

The Council of Management is responsible for the strategic affairs of the Company.

The Full Council met on 12 occasions during the period under review.

New members are appointed by invitation by the Council and the aim is to recruit people from the local community who have a range of appropriate skills and experience. The current Council has members with practical knowledge of financial management, marketing, public relations, personnel management and not-for-profit organisations.

The Council encourages newly appointed members to go through a practical process of familiarising themselves with the work of the organisation. From time to time members may take advantage of appropriate training opportunities provided by local and national bodies. Members of several public and voluntary bodies give of their time to undertake specific projects for the benefit of the Company and its clients.

Activities

The Company aims to fulfil its objectives through three main activities

1. A **Day Centre** for homeless and vulnerable people, based at 15 Knightrider Street, Maidstone, ME15 6LP. The service began in February 1996 at Lenworth House, Maidstone and moved to its present location in 2004
2. **Food for Thought**, MHC's community food share project, has been operating successfully for over 15 years and the scheme continues to be well supported by local food traders and manufacturers as well as schools and churches. Demand for the service has increased significantly during the year and we have been providing food parcels for approximately 150-200 families per week
3. **Goodsell House**, a supported housing unit for 10 men with a view to helping them move on to independent living

Premises

Since August 2004, Maidstone Day Centre has rented purpose-built accommodation at Lily Smith House. The Centre is on the ground floor of a 42-unit hostel for homeless people that was built by English Churches Housing Group and initially operated by them. It is now managed by the Riverside Group Ltd. MHC has continued to work closely with Riverside staff.

Future plans

The future sustainability, independence and development of the charity's service to homeless men and women, would be greatly enhanced by securing 'a home of our own' in the town centre and with sufficient space to realise MHC's full potential. We continue to seek the appropriate alternative accommodation and are always responsive to any possible opportunities that become available. The service, that for over 35 years has been an integral part of managing and reducing the town's homeless population, will continue to work closely with Local Authorities and agencies towards this end.

Day Centre Service

Day Centre staff continue to give one-to-one support to guests according to individual need which is detailed on his or her care plan. Support is available to help with benefit entitlements, employment applications, training opportunities, establishing identity, Court appearances, registering with a doctor, problems around drug/alcohol misuse and most importantly, applying for accommodation.

Virtually all applications for benefits and accommodation must now be made online and so the Centre has set up a computer suite and beginner level training is available to guests.

The problems do not end once accommodation has been secured for a guest and we are very aware that our support is crucial at this time of change, if the tenancy is to be sustained. The responsibility of running a home, possibly for the first time, can be daunting with daily challenges such as paying bills on time, budgeting, cooking and cleaning.

A few newly housed guests continue to attend the Day Centre so that they can receive the practical support and encouragement that is essential to their wellbeing. Staff frequently offer telephone guidance to callers who are newly homeless or are in danger of becoming so.

Rehousing

Finding accommodation for guests is one of our main objectives. To this end Maidstone Day Centre has positioned itself as the hub of a strong network of local organisations offering potential solutions, including MBC, AMAT and Riverside.

Our staff are relentless in their ongoing pursuit of new networking opportunities.

Kitchen

The Department of Environmental Health is responsible for assessing the cleanliness and safety of our catering operations, and their inspectors confirm that the Day Centre continues to achieve the highest award. Staff can be very proud of maintaining a higher score than that of many local restaurants.

Healthcare

The Company is grateful for the services of an NHS nurse who has held regular surgeries at the Day Centre and was able to make referrals for further treatment where necessary. The local Sexual Health nurse has been a regular visitor to the Day Centre. MHC works with the monitoring body NHS Health Watch, to ensure quality of service for our clients.

Mental Health

We engaged with our local branch of MIND, the mental health charity, and commissioned a Service Level Agreement to provide a bespoke mental health support service to our residents at Goodsell House. The residents were able to take advantage of a consistent counselling service to address their need for mental health support. This is particularly important when a resident is considering moving on to permanent accommodation and having to deal with the anxiety surrounding a major change to independent living. The SLA had a moderate take up and we will be able to commission further support in the future.

Volunteers

From the very earliest days, the organisation has depended heavily on volunteers from the local community to back up the work of Day Centre staff.

Volunteers from Churches, local authorities and both corporate and voluntary bodies have visited the Day Centre during the year, to carry out tasks such as sorting and storing food donations and improve existing facilities by redecorating the premises. Our volunteer driver plays a significant and greatly valued part in the success of MHC's community food share scheme, Food for Thought. We continue to recruit volunteers on a regular basis as they a valued resource to the charity.

Food for Thought

MHC's community food share scheme, Food for Thought, was launched in 2005 and since then demand for the service has continued to grow each year. The bulk of donations are individuals putting food in collection points at supermarkets and local businesses, churches and school collections.

Emergency food parcels are made according to a specific need, whether for an elderly couple with a cat, a single person or a family with children. These requests are referred to MHC by local agencies including Social Services, schools, Family Liaison Officers, CAB, Age Concern, supported housing projects, Probation Service, Health visitors, Youth and Community Workers. In addition, Women's Support Services helping the victims of domestic abuse and charities supporting people with severe learning difficulties and health problems.

Some of the food has been used in the Day Centre kitchens and the fresh fruit, vegetables and meat donated are particularly welcome in providing a balanced diet for guests. Rough sleepers are likely to present with poor health but after a comparatively short period of eating well, the improvements are noticeable. The scheme is carefully regulated by MHC so that it is not abused.

Annual food drives by Kent Messenger, Harvest Festivals and Christmas collections by churches and schools have ensured that food stock levels are regularly replaced and maintained.

Our partnership with Fare Share, a large UK food distributor, has proved to be effective in maintaining supplies and enabling Fare Share to have additional food supplies when we have had excess food donated.

Goodsell House

Goodsell House is a House in Multiple Occupation, [HMO], situated in a prominent position on the west side of Maidstone. Prior to the merger with MHC in 2013, the property was owned and run by Goodsell House, the charity set up in 1976 by Mr. Goodsell, to help homeless men. The aim has been to provide a safe, stabilising environment where previously homeless residents are given a period of respite from the streets in preparation for independent living.

Under the Housing Act 2004 Part 2, House in Multiple Occupation, Goodsell House has a license for occupancy of the premises by a maximum of 10 persons currently valid until January 2027.

The house stands in its own grounds where each resident has his own bedroom and the toilets, bathroom, shower, kitchen, dining room and lounge are shared. Considerable refurbishments have taken place, and the house is now in a good state of repair and decoration.

Goodsell House is additionally registered as Supported Accommodation and recognised as such by Maidstone Borough Council. We have established daily support on site with our support worker available for several hours a day to support residents to move on to permanent accommodation when they are ready to resettle. The office accommodation for support staff is well used for one-to-one support and other meetings. Regular monthly house meetings with residents are well established.

Day Centre statistics

June 2023 – May 2024

	Slots Booked	Slots Attended	Resolved at Door	Food Parcel	Pack Up	Eat In	Register	Clothes	Shower	Computer Use	Collect Post	Laundry	Other	Phone	Benefits	MH/CGL /Health
Jun-23	112	103	12	243	28	67	6	6	32	26	1	13	12	0	8	6
Jul-23	80	71	12	224	27	57	2	4	24	5	1	15	5	0	0	21
Aug-23	56	48	11	199	16	77	3	4	11	6	1	10	3	1	4	6
Sep-23	142	125	7	301	28	132	7	12	63	26	1	15	8	3	13	8
Oct-23	122	103	7	282	28	101	8	12	20	5	4	11	6	15	6	11
Nov-23	127	110	16	263	24	96	6	7	0	6	5	4	20	12	4	10
Dec-23	65	58	7	267	21	54	6	8	11	6	0	7	7	5	4	2
Jan-24	103	89	9	284	23	47	8	8	11	6	0	7	32	3	2	0
Feb-24	125	113	13	321	23	83	8	8	5	21	0	9	26	7	3	1
Mar-24	196	170	12	363	29	116	9	16	42	27	0	15	32	12	0	5
Apr-24	175	157	11	266	29	81	6	6	39	32	0	18	39	25	2	9
May-24	154	126	5	269	13	75	1	12	19	15	0	12	38	12	4	6
TOTALS	1457	1273	122	3302	289	992	70	103	277	181	13	136	228	95	50	85

Winter Accommodation

Over the past ten years, Maidstone Churches have joined together with the Winter Shelter project to provide emergency accommodation over the coldest 3 months of the year. Individual churches have taken their turn in hosting the operation, providing food and a bed for the night. The venues are staffed by volunteers from the Winter Shelter project. MHC works closely with all the Winter Shelter partners in what has grown to be a very successful community solution to a difficult problem.

Drop in Services

Drop-in services at Maidstone Day Centre have been an example of best practice in local organizations working together to help members of the community experiencing difficult times in their lives. Some of the services provided are a Hairdresser, a Sexual Health Nurse, a Hep C Nurse, CGL, Dentaid, NHS Optician and a Complex Care Outreach Nurse.

Policies and Procedures

The Company has developed policies and procedures to cover all issues likely to impact on staff and guests. Periodic review and update is ongoing.

Public and Community Relations

The Company relies heavily on the goodwill of the local community to meet its objectives and therefore places a high priority on maintaining good communications with people in our community.

Representatives of the charity regularly visited schools, church groups and other local bodies to talk about the work of MHC and to appeal for support.

A monthly electronic newsletter has proved popular with supporters; it carried photos and stories of the many school and church events at Harvest Festival and Christmas. It is also available on www.homelesscare.org.uk.

The local newspaper, Kent Messenger, has continued to be supportive of MHC by raising awareness of our work and of the problems of homelessness. During the You Can Help Christmas Campaign KM reporters and photographers attended seasonal events to raise awareness of the charity.

Finance

Our income consists of grants from Charitable Trusts and Foundations together with donations by individuals, local firms, churches and schools and rent from Goodsell House residents.

Much of this income is both volatile and insecure and is highly susceptible to factors outside the charity's control. Considerable time and effort are devoted to ensuring that the Company secures sufficient income to continue its core activities.

We receive many donations of food, clothing, sleeping bags or rucksacks. On-line donations via CAF Donate, via the charity's website (www.homelesscare.org.uk) and through standing orders and BACS payments to our CAF Bank account, provide significant income.

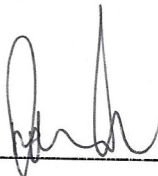
Reserves policy

After eliminating the property, Goodsell House, and other fixed assets, our reserves are £212,100. For several years MHC has maintained a discretionary fund of £75,000 as initial funds for obtaining alternative accommodation (see Future Plans, above). Free reserves are therefore £137,100, equivalent to 8 month's expenditure. The trustees are of the opinion that it is appropriate to hold reserves of between 6 to 9 month's expenditure.

Public Benefit

The Trustees consider that the foregoing detailed explanation of the Company's activities carried out in furtherance of its objectives demonstrates that it meets the Public Benefits test as laid down in the Charities Act 2006.

Darren Benson-Dare



Trustee

Date

12/11/24

MAIDSTONE HOMELESS CARE
(formerly Homeless Care)
Statement of Financial Activities
For the period from 01 June 2023 to 31 May 2024

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
<i>Income and endowments from:</i>					
Donations and legacies	66,884	—	—	66,884	81,773
Income from charitable activities	130,964	—	—	130,964	117,088
Investments	3,675	—	—	3,675	726
Other income	1,302	—	—	1,302	—
Total income and endowments from:	202,826	—	—	202,826	199,587
<i>Expenditure on:</i>					
Raising funds	165	—	—	165	—
Expenditure on charitable activities	193,099	—	—	193,099	178,363
Other expenditure	11,066	—	—	11,066	7,472
Total expenditure on:	204,330	—	—	204,330	185,835
Net income / (expenditure)	-1,504	—	—	-1,504	13,752
<i>Transfers</i>					
Gross transfers between funds - in	—	—	—	—	—
Gross transfers between funds - out	—	—	—	—	—
Net income / (expenditure)	-1,504	—	—	-1,504	13,752
<i>Other recognised gains / losses</i>					
Gains / losses on investment assets	—	—	—	—	—
Gains on revaluation, fixed assets, charity's own use	—	—	—	—	—
Net movement in funds	-1,504	—	—	-1,504	13,752
<i>Reconciliation of funds</i>					
Total funds brought forward	588,802	—	—	588,802	575,050
Total funds carried forward	587,298	—	—	587,298	588,802
<i>There may be minor discrepancies in the totals if the pence are not being shown</i>					

MAIDSTONE HOMELESS CARE
(formerly Homeless Care)

Balance sheet
As at: 31 May 2024

	As at 31/05/2024	As at 31/05/2023
	£	£
Fixed assets		
Tangible assets	375,145	379,006
Current assets		
Debtors	20,975	5,148
Cash at bank and in hand	193,082	204,647
	214,057	209,796
Liabilities		
Creditors: Amounts falling due in one year	1,904	—
Net current assets less current liabilities	212,152	209,796
Total assets less current liabilities	587,298	588,802
Total net assets less liabilities	587,298	588,802
Represented by		
Unrestricted		
Unrestricted - General fund	512,298	513,802
Designated		
Designated - Property purchase fund	75,000	75,000
Funds of the charity	587,298	588,802


There may be minor discrepancies in the totals if the pence are not being shown

For the year in question the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime



12/11/24

KATHERINE HIGH

TRUSTEE

MAIDSTONE HOMELESS CARE

(Formerly Homeless Care)

Notes to the financial statements for the year ended 31st May 2024

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. No changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not make any material ex-gratia payments during the year and has no material uncapped fixed assets

2 Funds

Restricted Funds: there are no Restricted Funds:

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are due. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31.5.24	y/e 31.5.23
J & C Findlay Charitable Foundation	2,000	-
Joan Ainslee Trust	5,000	5,000
High Sheriff award	500	-
Fleur de Lys Lodge	750	-
Much Loved	1,153	-
Thomas Hendley Charity	500	-
N C Ware Charitable Trust	430	-
Puffin Insurance	19,442	-
Lawson Endowment	-	4,000
Worley Day Trust	-	1,089
Kent Community Foundation	-	11,000
Delaney Trust	-	1,026
S E Water	-	1,500
	-	-

Total	<u>29,775</u>	<u>23,615</u>
-------	---------------	---------------

Incoming resources received during the year were:

	y/e 31.5.24	y/e 31.5.23
Donations + gift aid recovery	67,455	81,631
From charitable activities:		
Grants [see above]	29,775	23,615
Rents Goodsell Residents	100,618	93,614
Bank interest	3,675	726
From fundraising activities	<u>1,302</u>	<u>-</u>
	<u>202,825</u>	<u>199,586</u>

Expenditure is generally recognized when it is incurred and is accounted for gross.

Applications for grants and correspondence with donors are made by trustees who are not remunerated.

Charitable expenditure:

	y/e 31.5.24	y/e 31.5.23
Staff wages, pensions & exps[note 9]	112116	96,489
Day Centre running expenses	18799	13,037
Goodsell House utilities & running expenses	15980	21,715
Goodsell House repairs/maintenance	8783	17,363
Mental health consultancy	2879	-
Insurance of premises	6378	5,458
Day Centre rent	9940	9,940
Depreciation	3860	5,561
Vehicles expenses	3259	3,169
Day Centre repairs/maintenance	1488	1,368
Waste Collection	2397	2,144
Training & recruitment	2107	711
Other	<u>5113</u>	<u>1,408</u>
	193,099	178,363

Other expenditure

Independent Examiner	1,630	-
Legal and professional fees	<u>9,436</u>	<u>7,472</u>
	11,066	7,472

Fundraising expenditure

Quiz night costs	165	-
Total expenditure	<u>204,330</u>	<u>185,835</u>

4 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial.

There was, at the Balance Sheet date, no formal lease of the Day Centre to Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2023	365,110	13,896	379,006
Additions	-	-	-
Depreciation for the year	-	3,860	3,860
NBV @ 31 May 2024	<u>365,110</u>	<u>10,036</u>	<u>375,146</u>

5 Debtors and Prepayments	y/e 31.5.24	y/e 31.5.23
Rent receivable	7,027	-
Premises & Vehicle insurance	4,928	4,321
Gift aid claims	7,330	-
Interest accrued	862	-
Day Centre rent payable	828	828
	<u>20,975</u>	<u>5,149</u>

6 Creditors and accruals

PAYE and NI	1,080	-
Pension contributions	274	-
Independent examiner	550	-
	<u>1,904</u>	<u>-</u>

7 Movement in funds

Unrestricted funds	01/06/2023	Incoming resources	Outgoing resources	31/05/2024
Designated	75,000			75,000
General	513,802	202,826	204,330	512,298
	<u>588,802</u>	<u>202,826</u>	<u>204,330</u>	<u>587,298</u>

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 6. Gross salary costs (including Employers NIC), pension contributions and expenses were £112,116 broken down as follows:

	y/e 31.5.24	y/e 31.5.23
Salaries/wages/expenses	108,291	91,826
Employer Pension contributions	2,289	1,276
Social security costs	1,536	3,387
	<u>112,116</u>	<u>96,489</u>

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

12 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

Maidstone Homeless Care (Formerly Homeless Care)

Charity no 1151412

Company no 08414392

I report to the charity trustees on my examination of the attached accounts of the company for the year ended 31 May 2024.

Responsibilities and basis of report


As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with Section 386 of the Companies Act 2006;
or
- the accounts do not accord with such records;
or
- the accounts do not comply with relevant accounting requirements under Section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination;
or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).



L C Seal FCCA FAIA
Blain Pritchard Limited
Chartered Certified Accountants
74 College Road
Maidstone
Kent
ME15 6SL

12 November 2024

Maidstone Homeless Care

England & Wales - Charity number 1151412

Accounts

HOMELESS CARE

**REPORT OF THE DIRECTORS &
FINANCIAL STATEMENTS**

**For the year ended 31st May
2023**

**Registered charity Number: 1151412
Company Number: 08414392**

Report of the Council of Management for the year ending 31st May 2023

Homeless Care is governed by a Memorandum and Articles of Association dated 21st February 2013, when the organisation was incorporated. It is a company limited by guarantee and has no share capital.

It was formed to carry on the activities of Maidstone Christian Care [Registered charity 1048081] and Goodsell House [Registered charity 1109633]. The company registration number is 08414392 and the registered charity number is 1151412.

Registered Address:
Maidstone Day Centre,
15 Knightrider Street,
Maidstone, ME15 6LP

Council of Management

Des Long	Chairman
Kathy High	Treasurer
Cheryl Smith	Company Secretary
Clare Hudson	
Grace Couch	
David Hitch	
Joyce Newman	
Ian Duey	

Board resignations before the year end 31/05/2023

David Bond

Staff Team

Matthew Lamb	Manager
Michael Louth	Temporary Manager
Tracy Maybank	Assistant Manager
Amanda Jeffery	Housekeeper and Kitchen Manager
Brian Masters	Project Worker
Gwyneth McPherson	Project Worker
Tara Beckett	Project Worker
Nicholas Emmerick	Administration Officer

Bankers

CAF Bank, 25 Kings Hill Avenue, West Malling, Kent.

Royal Bank of Scotland, 94 High Street, Maidstone, Kent.

Independent Examiner of Accounts:

Mr Lee Seal, ACCA FAIA

74 College Road, Maidstone, Kent, ME15 6SL

Insurers: Markel, Aviva Insurance Ltd.

Objects of the Company

As set out in the Memorandum and Articles of Association, the objects of the Company are:

' To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need within the Borough of Maidstone and its surrounding areas.'

Structure and Management

The Council of Management, which currently consists of 8 Directors/Trustees, is responsible for the strategic affairs of the Company. The Full Council met on 12 occasions during the period under review. New members are appointed by invitation from the Council and the aim is to recruit people from the local community who have a range of appropriate skills and experience. The current Council has members with practical knowledge of financial management, marketing, public relations, personnel management and not-for-profit organisations.

The Council encourages newly appointed members to go through a practical process of familiarising themselves with the work of the organisation. From time to time, members may take advantage of appropriate training opportunities provided by local and national bodies. Members of several public and voluntary bodies give of their time to undertake specific projects for the benefit of the Company and its clients.

Activities

The Company aims to fulfil its objectives through two main activities. It operates a Day Centre for homeless and vulnerable people, based at Lily Smith House, 15 Knight rider Street, Maidstone, ME15 6LP. The service began in February 1996 at Lenworth House, Maidstone and moved to its present location in 2004.

Food for Thought, Homeless Care's community food share project, has been operating successfully for over 15 years and the scheme continues to be well supported by local food traders and manufacturers as well as schools and churches. Demand for the service has increased significantly during the year and we have been providing for over 100 families a week.

Since August 2004, Maidstone Day Centre has rented the purpose built accommodation at Lily Smith House. The Centre is on the ground floor of a 42-unit hostel for homeless people that was built by English Churches Housing Group and initially operated by them. It is now managed by the Riverside Group Ltd. Homeless Care has continued to work closely with Riverside staff.

Future Plans

The future sustainability, independence and development of the charity's service to homeless men and women, would be greatly enhanced by securing 'a home of our own' in a town centre location and with sufficient space to realise Homeless Care's full potential.

We have in the past explored shared accommodation and, although that development wasn't taken forward, the discussions were an expression of our continued aim of securing a permanent home of our own. The service, that for over 30 years has been an integral part of managing and reducing the town's homeless population, will continue to work closely with Local Authorities and agencies towards this end.

Day Centre Service.

Day Centre staff continue to give one to one support to clients according to individual need which is detailed on his or her care plan; this may be help with benefit entitlements, employment applications, training opportunities, establishing identity, Court appearances, registering with a doctor, problems around drug/alcohol misuse and most importantly, applying for accommodation.

Virtually all applications for benefits and accommodation must now be made online and so

the Centre has set up a computer suite, and beginner level training is available to clients.

The problems do not end once accommodation has been secured for a client and we are very aware that our support is crucial at this time of change, if the tenancy is to be sustained. The responsibility of running a home, possibly for the first time, can be daunting with daily challenges such as paying bills on time, budgeting, cooking and cleaning.

A number of newly housed clients continue to attend the Day Centre so that they can receive the practical support and encouragement that is essential to their wellbeing. Staff frequently offer telephone guidance to callers who are newly homeless or are in danger of becoming so.

Rehousing

Finding accommodation for clients is one of our main objectives. To this end Maidstone Day Centre has positioned itself as the hub of a strong network of local organisations offering potential solutions, including MBC, Porchlight, AMAT and Riverside.

Our staff are relentless in their ongoing pursuit of new networking opportunities.

Kitchens

The Department of Environmental Health is responsible for assessing the cleanliness and safety of catering operations, and their inspectors confirm that the Day Centre continues to achieve the highest award. Staff can be very proud of maintaining a higher score than that of many local restaurants.

Eastern European Clients

Continuing to meet the needs of people from Eastern European countries has been a challenge, particularly when the individual speaks no English. On occasions it has been necessary to engage an interpreter.

Healthcare

The Company is grateful for the services of an NHS nurse who has held regular surgeries at the Day Centre and was able to make referrals for further treatment where necessary. The local Sexual Health nurse has been a regular visitor to the Day Centre. Homeless Care is working with the monitoring body NHS Health Watch, to ensure quality of service for our clients.

Mental Health

This year we decided to engage with Mid-Kent MIND, the mental health charity, with the aim of arranging a Service Level Agreement to provide a bespoke mental health support service to our clients. Specific attention will be provided to supporting our residents in Goodsell House who are able to take advantage of a consistent counselling service to address their need for mental health support. This is particularly important when a resident is considering moving on to permanent accommodation and having to deal with the anxiety surrounding a major change to independent living

Volunteers

From the very earliest days, the Company has depended heavily on volunteers from the local community to back up the work of Day Centre staff.

Volunteers from Churches, local authorities and both corporate and voluntary bodies have visited the Day Centre during the year, to carry out tasks such as sorting and storing food donations and improving existing facilities by redecorating the premises. Our team of volunteer drivers plays a significant and greatly valued part in the success of Homeless Care's community food share scheme, Food for Thought. This year we have established a close relationship with a local women's prison, resulting in us having one of the women volunteering her support as part of her rehabilitation programme

Food for Thought

Homeless Care's community food share scheme, Food for Thought, was launched in 2005 and since then demand for the service has continued to grow each year.

Local food traders donate their surplus, but in date, food to the scheme and it is re-distributed to school breakfast clubs, day centers for elderly and/or disabled people.

Emergency food parcels are made up according to a specific need, whether for an elderly couple with a cat, a single person or a family with children. These requests are referred to Homeless Care by local agencies including Social Services, schools Family Liaison Officers, Age Concern, supported housing projects, Probation Service, Health visitors, Youth and Community Workers. In addition, Women's Support Services helping the victims of domestic abuse and charities supporting people with severe learning difficulties and health problems.

Some of the food has been used in the Day Centre kitchens and the fresh fruit, vegetables and meat donated are particularly welcome in providing a balanced diet for clients. Rough sleepers are likely to present with poor health but after a comparatively short period of eating well, the improvements are noticeable. The scheme is carefully regulated by Homeless Care so that it is not abused.

Annual food drives by Kent Messenger, Harvest Festivals and Christmas collections by churches and schools have ensured that food stock levels are regularly replaced and maintained

Our established links with FareShare continue to go from strength to strength.

Goodsell House

Goodsell House is a house of multiple occupation, [HMO], situated in a prominent position on the west side of Maidstone. Prior to the merger with Homeless Care in 2013, the property was owned and run by Goodsell House, the charity set up in 1976 by Mr. Goodsell, to help homeless men. The aim has been to provide a safe, stabilising environment where previously homeless residents are given a period of respite from the streets in preparation for independent living.

Under the Housing Act 2004 Part 2, House in Multiple Occupation, Goodsell House has a license for occupancy of the premises by a maximum of 10 persons currently valid until January 2027.

Our established working office erected in the rear garden of Goodsell House continues to be well used, especially for individual counselling support for residents. We presently have all ten rooms occupied. The house stands in its own grounds where each resident has his own bedroom and the toilets, bathroom, shower, kitchen, dining room and lounge are shared. Considerable refurbishments have taken place and the house is now in an excellent state of repair and decoration.

Goodsell House is additionally registered as Supported Accommodation and recognised as such by MBC. The increased rents allow for specialist staff to support residents with mental health and other issues.

We have established an increasingly strong model of supporting residents to move on to permanent accommodation when they are ready to move and consistent support to assist residents is the key role of our support staff. Regular monthly house meetings with residents are well established

When Homeless Care took over Goodsell House in 2013 we inherited two long-term residents who continue to remain at the house. It has been agreed that we should respect their wish to remain at Goodsell House.

Statistics 1st June 2022 – 31st May 2023

Slots Booked	Slots Attended	Resolved at Door	Food Parcel	Pack Up	Eat In	Register	Clothes	Showers	Computer Use	Collect Post	Laundry	Other	Phone	Benefits	MH/CG L /Health
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Month

Jun-22	135	127	1	202	13	96	6	16	31	6		22	28	9	
Jul-22	139	111	1	218	8	86	6	6	30	3		28	9	7	
Aug-22	194	171	23	262	35	146	16	13	65	7		19	16	15	10
Sep-22	174	155	7	273	9	121	14	17	23			8	19	0	1
Oct-22	218	177	20	300	22	134	13	33	42	1		17	13	10	1
Nov-22	149	128	9	309	8	99	3	17	18	4		4	14	6	
Dec-22	121	114		333	2	101	7	15	10	1		6	45	8	
Jan-23	172	161	3	397	5	112	8	7	3			11	53	3	
Feb-23	144	130	2	391	5	95	12	12	8			8	17	3	
Mar-23	146	122	15	301	8	86	1	9	15			12	2	4	4
Apr-23	130	122	11	274	9	73	8	16	19	6		11	5	1	
May-23	138	134	3	272	3	93	8	22	46	4		12	13	2	
TOTALS	1860	1652	95	3532	127	1242	102	183	310	32	0	158	234	68	16

Winter Accommodation

Over the past five years, Maidstone Churches have joined together with the Winter Shelter project to provide emergency accommodation over the coldest 3 months of the year. Individual churches have taken their turn in hosting the operation, providing food and a bed for the night. The venues are staffed by volunteers from the Winter Shelter project. Homeless Care works closely with all the Winter Shelter partners in what has grown to be a very successful community solution to a difficult problem.

Drop in Services

Drop in services at Maidstone Day Centre have been an example of best practice in local organisations working together to help members of the community experiencing difficult times in their lives. Some of the services provided are: Hairdresser, Sexual Health Nurse, Royal British Legion Employment support, Porchlight, MBC and Police.

Policies and Procedures

The Company has developed policies and procedures to cover all issues likely to impact on staff and clients. Periodic review and update is ongoing.

Public and Community Relations

The Company relies heavily on the goodwill of the local community to meet its objective and therefore places a high priority on maintaining good communications with people in our community. Representatives of the charity regularly visited schools, church groups and other local bodies to talk about the work of the Day Centre and to appeal for support. A monthly electronic newsletter has proved popular with supporters; it carried photos and stories of the many school and church events at Harvest Festival and Christmas. It is also available on www.homelesscare.org.uk

Local newspaper, Kent Messenger, has continued to be supportive of Homeless Care by raising awareness of our work and of the problems of homelessness. During the You Can Help Christmas Campaign KM reporters and photographers attended seasonal events to raise awareness of the charity.

Finance

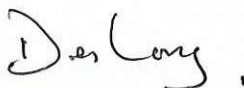
Our income consists of grants from Charitable Trusts and Foundations together with donations by individuals, local firms, churches and schools and rent from Goodsell House residents. Much of this income is both volatile and insecure and is highly susceptible to factors outside the charity's control. Considerable time and effort is devoted to ensuring that the Company secures sufficient income to continue its core activities. We receive significant donations of food, clothing, sleeping bags or rucksacks. It is impracticable to attribute a value to these donations for which we are very grateful. Online donations have reduced this year, but a large donation from a local Insurance firm reflects our standing in the community.

Covid 19.

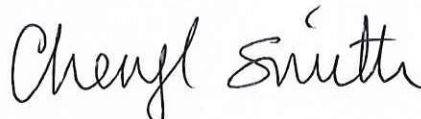
Looking back on the experience of Covid 19 and the Government restrictions, we feel confident we managed the crisis to the best of our abilities, mainly due to the support and hard work of our staff team.

Public Benefit

The Trustees consider that the foregoing detailed explanation of the Company's activities carried out in furtherance of its objects demonstrates that it meets the Public Benefits test as laid down in the Charities Act 2006.



Des Long
Chairman



Cheryl Smith
Company Secretary

HOMELESS CARE

Balance sheet As at: 31 May 2023

	As at 31/05/2023	As at 31/05/2022
	£	£
Fixed assets		
Tangible assets	379,006	380,905
Current assets		
Debtors	5,148	4,652
Cash at bank and in hand	204,647	189,492
	209,796	194,144
Net current assets less current liabilities	209,796	194,144
Total assets less current liabilities	588,802	575,050
Total net assets less liabilities	588,802	575,050
Represented by		
Unrestricted		
Unrestricted - General fund	128,630	75,649
Designated		
Designated - GOODSSELL	385,172	424,401
Designated - Property purchase fund	75,000	75,000
Funds of the charity	588,802	575,050

There may be minor discrepancies in the totals if the pence are not being shown

HOMELESS CARE
Statement of Financial Activities
01 June 2022 to 31 May 2023

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
<i>Income and endowments from:</i>					
Donations and legacies	81,773	—	—	81,773	68,005
Income from charitable activities	117,088	—	—	117,088	135,994
Investments	726	—	—	726	9
Total income	199,587	—	—	199,587	204,009
<i>Expenditure on:</i>					
Raising funds	—	—	—	—	—
Expenditure on charitable activities	185,835	—	—	185,835	201,957
Total expenditure	185,835	—	—	185,835	201,957
Gains / losses on investment assets	—	—	—	—	—
Net income / (expenditure) resources before transfer	13,752	—	—	13,752	2,051
<i>Transfers</i>					
Gross transfers between funds - in	—	—	—	—	—
Gross transfers between funds - out	—	—	—	—	—
<i>Other recognised gains / losses</i>					
Gains on revaluation, fixed assets, charity's own use	—	—	—	—	—
Net movement in funds	13,752	—	—	13,752	2,051
<i>Reconciliation of funds</i>					
Total funds brought forward	575,050	—	—	575,050	572,998
Total funds carried forward	588,802	—	—	588,802	575,050

HOMELESS CARE

Notes to the financial statements for the year ended 31st May 2023

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. There has been no change in the method of accounting since last year and no changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not make any material ex-gratia payments during the year and has no material uncapitalised fixed assets

2 Funds

Restricted Funds: there are no Restricted Funds:

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are received. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31.5.23	y/e 31.5.22
Maidstone Borough Council	-	15,000
J & C Findlay Charitable Foundation	-	2,000
Cobtree Charity Trust	-	5,000
Henry Smith Charity	-	9,500
Albert Hunt Trust	-	5,000
Joan Ainslee Trust	5,000	5,000
Grant Involve Kent	-	2,500
Sainsburys Neighbourly	-	1,000
Much Loved	-	620
Lawson Endowment	4,000	-
Worley Day Trust	1,089	-
Kent Community Foundation	11,000	-
Delaney Trust	1,026	-
S E Water	1,500	-
Total	<u>23615</u>	<u>45620</u>

Incoming resources received during the year were:

	y/e 31.5.23	y/e 31.5.22
Donations	81,631	68,005
From charitable activities:		
Grants [see above]	23615	45620
Rents Goodsell Residents	93614	90311
Bank interest	726	72
	<u>199,586</u>	<u>204,008</u>

Expenditure is generally recognized when it is incurred and is accounted for gross.

Expenditure on the insurance of the premises and vehicles is allocated between the relevant years of cover. No Fund Raising activities were undertaken.

Applications for grants and correspondence with donors are made by trustees who are not remunerated.

Charitable expenditure:

	y/e 31.5.23	y/e 31.5.22
Staff wages, pensions & exps[note 9]	96,489	110,209
Day Centre running expenses	13,037	18,471
Goodsell House utilities & running expenses	21,715	10,770
Goodsell House repairs/maintenance	17,363	24,980
Professional/legal	5,204	5,588
Insurance of premises	5,458	5,157
Day Centre rent	9,940	9,940
Depreciation	5,561	6,043
Vehicles expenses	3,169	3,429
Day Centre repairs/maintenance	1,368	1,427
Waste Collection	2,144	430
Training & recruitment	711	2,080
Other	1,408	2,917
	<u>183,567</u>	<u>201,441</u>
Governance costs:		
Independent Examiner	-	516
Legal fees	2,268	-
	<u>185,835</u>	<u>201,957</u>

5 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial. Lily Smith House consists of a residential hostel run by Riverside Housing Group and a Day Centre run by Homeless Care. The whole premises are owned by Riverside. There was, at the Balance Sheet date, no formal lease of the Day Centre to Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2022	365,110	15,795	380,905
Additions		3,662	3,662
Depreciation for the year		5,561	5,561
NBV @ 31 May 2023	<u>365,110</u>	<u>13,896</u>	<u>379,006</u>

6	Debtors and Prepayments	y/e 31.5.23	y/e 31.5.22
	Premises & Vehicle insurance	4321	3824
	Rent	828	828
		<u>5149</u>	<u>4652</u>

7 Movement in funds

	30/05/2022	Incoming resources	Outgoing resources	31/05/2023
Unrestricted funds				
Designated	75,000			75,000
General	500,050	199,586	185,835	513,801
	<u>575,050</u>	<u>199,586</u>	<u>185,835</u>	<u>588,801</u>

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 5. Gross salary costs (including Employers NIC), pension contributions and expenses were £115,688 broken down as follows:

	y/e 31.5.23	y/e 31.5.22
Salaries/wages/expenses	91,826	102,948
Employer Pension contributions	1,276	1,160
Social security costs	3,387	6,101
	<u>96,489</u>	<u>110,209</u>

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Reserves policy

Grants by Charitable Trusts and Foundations and donations by individuals, churches, schools and local organisations together with charges from Goodsell House residents provide the balance of the charity's income. The income from Grant making trusts, individuals, churches and schools is both volatile and insecure and is highly susceptible to factors outside the charity's control. The Trustees have for some years provided for a minimum reserve of £50,000 as a contingency to maintain the services it provides and the free reserves are greater than this figure.

12 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

13 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

Independent Examiner's Report to the trustees of Homeless Care Limited

Charity no 1151412

Company no 08414392

I report to the charity trustees on my examination of the attached accounts of the company for the year ended 31 May 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with Section 386 of the Companies Act 2006;
or
- the accounts do not accord with such records;
or
- the accounts do not comply with relevant accounting requirements under Section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination;
or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).



L C Seal FCCA FAIA
Blain Pritchard Limited
Chartered Certified Accountants
74 College Road
Maidstone
Kent
ME15 6SL

29 November 2023

Maidstone Homeless Care

England & Wales - Charity number 1151412

Accounts



maidstone
homeless
care

REPORT OF THE DIRECTORS & FINANCIAL STATEMENTS

For the year ended 31st May 2022

Registered charity Number: 1151412
Company Number: 08414392

Report of the Council of Management for the year ending 31st May 2022

Homeless Care is governed by a Memorandum and Articles of Association dated 21st February 2013, when the organisation was incorporated. It is a company limited by guarantee and has no share capital. It was formed to carry on the activities of Maidstone Christian Care [Registered charity 1048081] and Goodsell House [Registered charity 1109633]. The company registration number is 08414392 and the registered charity number is 1151412.

Registered Address:
Maidstone Day Centre,
15 Knightrider Street,
Maidstone, ME15 6LP

Council of Management

Des Long
Kathy High
Cheryl Smith
Clare Hudson
Grace Couch
David Hitch
Joyce Newman
David Bond

Chairman
Treasurer
Secretary

Board resignations before the year end 31/05/2022

Peter Cox 13/12/2021
Angela Clay 13/12/2021

Staff Team

Matthew Lamb	Manager
Tracy Maybank	Assistant Manager
Amanda Jeffery	Project Worker
Brian Masters	Project Worker

Bankers

CAF Bank, 25 Kings Hill Avenue, West Malling,
Kent.

Royal Bank of Scotland, 94 High Street, Maidstone, Kent.
Independent Examiner of Accounts: Mr. Lee Seal, ACCA FAIA
74 College Road, Maidstone, Kent, ME15 6SL

Insurers: Markel, Aviva Insurance Ltd.....

Objects of the Company

As set out in the Memorandum and Articles of Association, the objects of the Company are:

' To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need within the Borough of Maidstone and its surrounding areas.'

Structure and Management

The Council of Management, which currently consists of 8 Directors/Trustees, is responsible for the strategic affairs of the Company. The Full Council met on 12 occasions during the period under review. New members are appointed by invitation from the Council and the aim is to recruit people from the local community who have a range of appropriate skills and experience. The current Council has members with practical knowledge of financial management, marketing, public relations, personnel management and not-for-profit organisations.

The Council encourages newly appointed members to go through a practical process of familiarising themselves with the work of the organisation. From time to time, members may take advantage of appropriate training opportunities provided by local and national bodies. Members of several public and voluntary bodies give of their time to undertake specific projects for the benefit of the Company and its clients.

Activities

The Company aims to fulfil its objectives through two main activities. It operates a Day Centre for homeless and vulnerable people, based at Lily Smith House, 15 Knightrider Street, Maidstone, ME15 6LP. The service began in February 1996 at Lenworth House, Maidstone and moved to its present location in 2004.

Food for Thought, Homeless Care's community food share project, has been operating successfully for over 15 years and the scheme continues to be well supported by local food traders and manufacturers as well as schools and churches. Demand for the service has increased significantly during the year and we have been providing for over 100 families a week.

Since August 2004, Maidstone Day Centre has rented the purpose built accommodation at Lily Smith House. The Centre is on the ground floor of a 42-unit hostel for homeless people that was built by English Churches Housing Group and initially operated by them. It is now managed by the Riverside Group Ltd. Homeless Care has continued to work closely with Riverside staff.

Future Plans

The future sustainability, independence and development of the charity's service to homeless men and women, would be greatly enhanced by securing 'a home of our own' in a town centre location and with sufficient space to realise Homeless Care's full potential.

Last year we explored shared accommodation in a local church and although that development wasn't taken forward the discussions were an expression of our continued aim of securing a permanent home of our own. The service, that for over 30 years has been an integral part of managing and reducing the town's homeless population, will continue to work closely with Local Authorities and agencies towards this end.

Day Centre Service.

MDC operates an appointment only system that was originally instigated in response to Covid 19 restrictions but has been found to be beneficial in providing a more structured service. Clients are given a timed slot but if numbers permit, this may be extended. Showers, laundry and food are main requests by clients attending.

Day Centre staff continue to give one to one support to clients according to individual need which is detailed on his or her care plan; this may be help with benefit entitlements, employment applications, training opportunities, establishing identity, Court appearances, registering with a doctor, problems around drug/alcohol misuse and most importantly, applying for accommodation. Virtually all applications for benefits and accommodation must now be made online and so the Centre has set up a computer suite, and beginner level training is available to clients. The problems do not end once accommodation has been secured for a client and we are very aware that our support is crucial at this time of change, if the tenancy is to be sustained. The responsibility of running a home, possibly for the first time, can be daunting with daily challenges such as paying bills on time, budgeting, cooking and cleaning. A number of newly housed clients continue to attend the Day Centre so that they can receive the practical support and encouragement that is essential to their wellbeing. Staff frequently offer telephone guidance to callers who are newly homeless or are in danger of becoming so.

Rehousing

Finding accommodation for clients is one of our main objectives. To this end Maidstone Day Centre has positioned itself as the hub of a strong network of local organisations offering potential solutions, including MBC, Porchlight, AMAT and Riverside. Our staff are relentless in their ongoing pursuit of new networking opportunities.

Kitchens

The Department of Environmental Health is responsible for assessing the cleanliness and safety of catering operations, and their inspectors confirm that the Day Centre continues to achieve the highest award. Staff can be very proud of maintaining a higher score than that of many local restaurants.

Eastern European Clients

Continuing to meet the needs of people from Eastern European countries has been a challenge, particularly when the individual speaks no English. On occasions it has been necessary to engage an interpreter.

Healthcare

The Company is grateful for the services of an NHS nurse who has held regular surgeries at the Day Centre and was able to make referrals for further treatment where necessary. The local Sexual Health nurse has been a regular visitor to the Day Centre. Homeless Care is working with the monitoring body NHS Health Watch, to ensure quality of service for our clients.

Mental Health

We have recently decided to engage with our local branch of MIND, the mental health charity, with the aim of arranging a Service Level Agreement to provide a bespoke mental health support service to our clients. Positive meetings have been held and we anticipate a service being commissioned in the near future. Specific attention will be provided to supporting our residents in Goodsell House who are able to take advantage of a consistent counselling service to address their need for mental health support. This is particularly important when a resident is considering moving on to permanent accommodation and having to deal with the anxiety surrounding a major change to independent living

Volunteers

From the very earliest days, the Company has depended heavily on volunteers from the local community to back up the work of Day Centre staff. Volunteers from Churches, local authorities and both corporate and voluntary bodies have visited the Day Centre during the year, to carry out tasks such as sorting and storing food donations and improving existing facilities by redecorating the premises. Our team of volunteer drivers plays a significant and greatly valued part in the success of Homeless Care's community food share scheme, Food for Thought. Our dedicated volunteer at Goodsell House recently raised £3000 during a seven day sponsored walk.

Food for Thought

Homeless Care's community food share scheme, Food for Thought, was launched in 2005 and since then demand for the service has continued to grow each year. Local food traders donate their surplus, but in date, food to the scheme and it is re-distributed to school breakfast clubs, day centers for elderly and/or disabled people. Emergency food parcels are made up according to a specific need, whether for an elderly couple with a cat, a single person or a family with children. These requests are referred to Homeless Care by local agencies including Social Services, schools, Family Liaison Officers, Age Concern, supported housing projects, Probation Service, Health visitors, Youth and Community Workers. In addition, Women's Support Services helping the victims of domestic abuse and charities supporting people with severe learning difficulties and health problems.

Some of the food has been used in the Day Centre kitchens and the fresh fruit, vegetables and meat donated are particularly welcome in providing a balanced diet for clients. Rough sleepers are likely to present with poor health but after a comparatively short period of eating well, the improvements are noticeable. The scheme is carefully regulated by Homeless Care so that it is not abused.

Annual food drives by Kent Messenger, Harvest Festivals and Christmas collections by churches and schools have ensured that food stock levels are regularly replaced and maintained

Over the past year, we have created an effective partnership with FareShare, a large UK food distributor.

Goodsell House

Goodsell House is a house of multiple occupation, [HMO], situated in a prominent position on the west side of Maidstone. Prior to the merger with Homeless Care in 2013, the property was owned and run by Goodsell House, the charity set up in 1976 by Mr. Goodsell, to help homeless men. The aim has been to provide a safe, stabilising environment where previously homeless residents are given a period of respite from the streets in preparation for independent living.

Under the Housing Act 2004 Part 2, House in Multiple Occupation, Goodsell House has a license for occupancy of the premises by a maximum of 10 persons currently valid until January 2027.

In the past year we have erected a working office in the grounds of Goodsell House which resulted in the old internal office reverting back to become an additional room. We presently have all ten rooms occupied. The house stands in its own grounds where each resident has his own bedroom and the toilets, bathroom, shower, kitchen, dining room and lounge are shared. Considerable refurbishments have taken place and the house is now in an excellent state of repair and decoration.

Goodsell House is additionally registered as Supported Accommodation and recognised as such by MBC. The increased rents allow for specialist staff to support residents with mental health and other issues.

We have established an increasingly strong model of supporting residents to move on to permanent accommodation when they are ready to move and consistent support to assist residents is the key role of our support staff. Regular monthly house meetings with residents are well established

It has been agreed by Trustees that the few long-term residents who had not managed to move on from Goodsell House would be permitted to remain there if they so wished.

Statistics

STATISTICS Jun 21-May 22

Month	Slots Booked	Slots Attended	Resolved at Door	Food Parcel	Pack Up	Eat In	Register	Clothes	Shower	Computer Use	Collect Post	Laundry	Other	Phone	Benefits	MH/CGL /Health
Jun-21	112	103	12	243	28	67	6	6	32	26	1	13	12	0	8	6
Jul-21	80	71	12	224	27	57	2	4	24	5	1	15	5	0	0	21
Aug-21	56	48	11	199	16	77	3	4	11	6	1	10	3	1	4	6
Sep-21	142	125	7	301	28	132	7	12	63	26	1	15	8	3	13	8
Oct-21	122	103	7	282	28	101	8	12	20	5	4	11	6	15	6	11
Nov-21	127	110	16	263	24	98	6	7	0	6	5	4	20	12	4	10
Dec-21	65	58	7	267	21	54	6	8	11	6	0	7	7	5	4	2
Jan-22	103	89	9	284	23	47	8	8	11	6	0	7	32	3	2	0
Feb-22	125	113	13	321	23	83	8	8	5	21	0	9	26	7	3	1
Mar-22	196	170	12	363	29	116	9	16	42	27	0	15	32	12	0	5
Apr-22	175	157	11	286	29	81	6	6	39	32	0	18	39	25	2	9
May-22	154	126	5	269	13	79	1	12	19	15	0	12	38	12	4	6
TOTALS	1457	1273	122	3302	289	992	70	103	277	181	13	136	228	95	50	85

Male/Female ratio: Not recorded

Winter Accommodation

Over the past five years, Maidstone Churches have joined together with the Winter Shelter project to provide emergency accommodation over the coldest 3 months of the year. Individual churches have taken their turn in hosting the operation, providing food and a bed for the night. The venues are staffed by volunteers from the Winter Shelter project. Homeless Care works closely with all the Winter Shelter partners in what has grown to be a very successful community solution to a difficult problem.

Town Centre Police

We have an excellent working relationship with the Town Centre Police. They attend the Day Centre from time to time but it is to the credit of our staff that they rarely

come in response to an emergency. In previous years until the outbreak of Covid 19, when Covid 19 restrictions were implemented, Police students were periodically spending a week or so at the Day Centre as part of their Diversity Placement programme. Reports from the students have praised the work of our staff and recognised the usefulness of the placements in furthering their understanding about homeless men and women in our community. We look forward to resuming these placements as soon as restrictions permit.

Drop in Services

Drop in services at Maidstone Day Centre have been an example of best practice in local organisations working together to help members of the community experiencing difficult times in their lives. Some of the services provided are: Hairdresser, Sexual Health Nurse, Royal British Legion Employment support, Porchlight, MBC and Police.

Policies and Procedures

The Company has developed policies and procedures to cover all issues likely to impact on staff and clients. Periodic review and update is ongoing.

Public and Community Relations

The Company relies heavily on the goodwill of the local community to meet its objective and therefore places a high priority on maintaining good communications with people in our community. Representatives of the charity regularly visited schools, church groups and other local bodies to talk about the work of the Day Centre and to appeal for support. A monthly electronic newsletter has proved popular with supporters; it carried photos and stories of the many school and church events at Harvest Festival and Christmas. It is also available on www.homelesscare.org.uk

Local newspaper, Kent Messenger, has continued to be supportive of Homeless Care by raising awareness of our work and of the problems of homelessness. During the You Can Help Christmas Campaign KM reporters and photographers attended seasonal events to raise awareness of the charity.

Finance

Our income consists of grants from Charitable Trusts and Foundations together with donations by individuals, local firms, churches and schools and rent from Goodsell House residents. Much of this income is both volatile and insecure and is highly susceptible to factors outside the charity's control. Considerable time and effort is devoted to ensuring that the Company secures sufficient income to continue its core activities. We receive significant donations of food, clothing, sleeping bags or rucksacks. It is impracticable to attribute a value to these donations for which we are very grateful. Online donations from Virgin Money Giving initially, and then from CAF Donate, via the charity's website www.homelesscare.org.uk amounted to £33,000.

Covid 19.

Looking back on the experience of Covid 19 and the Government restrictions, we feel confident we managed the crisis to the best of our abilities, mainly due to the support and hard work of our staff team.

Public Benefit

The Trustees consider that the foregoing detailed explanation of the Company's activities carried out in furtherance of its objects demonstrates that it meets the Public Benefits test as laid down in the Charities Act 2006.

Desmond Long

Des Long
Chairman

Cheryl Smith

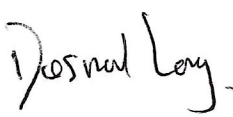
Cheryl Smith
Company Secretary

HOMELESS CARE

Balance sheet As at: 31 May 2022

	As at 31/05/2022	As at 31/05/2021
	£	£
Fixed assets		
Tangible assets	380,905	366,159
Current assets		
Debtors	4,652	4,757
Cash at bank and in hand	189,492	202,081
	<u>194,144</u>	<u>206,838</u>
Net current assets less current liabilities	<u>194,144</u>	<u>206,838</u>
Total assets less current liabilities	<u>575,050</u>	<u>572,998</u>
Total net assets less liabilities	<u>575,050</u>	<u>572,998</u>
Represented by		
Unrestricted		
Unrestricted - General fund	75,649	37,962
Designated		
Designated - GOODSSELL	424,401	460,036
Designated - Property purchase fund	75,000	75,000
	<u>575,050</u>	<u>572,998</u>
Funds of the charity	<u>575,050</u>	<u>572,998</u>

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of S.477 of the Companies Act 2006 ["The Act"] and members have not required the company to obtain an audit for the year in question in accordance with S. 476 of the Act. The directors acknowledge responsibility for: [a] ensuring the company keeps accounting records which comply with S.386 of the Act; and [b] preparing accounts which give a true and fair view of the state of affairs of the company as at 31 May 2022 and of its profit or loss for the financial year in accordance with S.396 of the Act and which otherwise comply with the Act relating to accounts so far as is applicable to this company. The financial statements were approved by the Board on 13th December 2022 and signed on its behalf by:


Des Long
Chairman


Cheryl Smith
Company Secretary

HOMELESS CARE
Statement of Financial Activities
For the period from 01 June 2021 to 31 May 2022

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
Income and endowments from:					
Donations and legacies	68,005	—	—	68,005	84,895
Income from charitable activities	135,994	—	—	135,994	123,038
Investments	9	—	—	9	23
Total income and endowments from:	204,009	—	—	204,009	207,957
Expenditure on:					
Raising funds	—	—	—	—	—
Expenditure on charitable activities	201,957	—	—	201,957	177,744
Total expenditure on:	201,957	—	—	201,957	177,744
Net income / (expenditure)	2,051	—	—	2,051	30,212
Transfers					
Gross transfers between funds - in	—	—	—	—	—
Gross transfers between funds - out	—	—	—	—	—
Net income / (expenditure)	2,051	—	—	2,051	30,212
Other recognised gains / losses					
Gains / losses on investment assets	—	—	—	—	—
Gains on revaluation, fixed assets, charity's own use	—	—	—	—	—
Net movement in funds	2,051	—	—	2,051	30,212
Reconciliation of funds					
Total funds brought forward	572,998	—	—	572,998	542,785
Total funds carried forward	575,050	—	—	575,050	572,998

There may be minor discrepancies in the totals if the pence are not being shown

HOMELESS CARE

Notes to the financial statements for the year ended 31st May 2022

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. There has been no change in the method of accounting since last year and no changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not make any material ex-gratia payments during the year and has no material uncapitalised fixed assets

2 Funds

Restricted Funds: there are no Restricted Funds:

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are received. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31.5.22	y/e 31.5.21
Maidstone Borough Council	15,000	-
J & C Findlay Charitable Foundation	2,000	2,000
Cobtree Charity Trust	5,000	5,000
Colyer Fergusson Chari	-	7,500
Henry Smith Charity	9,500	9,500
Albert Hunt Trust	5,000	-
Joan Ainslee Trust	5,000	5,000
HMRC Furlough	-	9,828
B & Q	-	5,000
Grant Involve Kent	2,500	-
Sainsburys Neighbourly	1,000	-
Much Loved	620	-
Total	<u>45620</u>	<u>43828</u>

Incoming resources received during the year were:

	y/e 31.5.22	y/e 31.5.21
Donations	68,005	84,895
From charitable activities:		
Grants [see a	45620	43828
Rents Goodsell Residents	90311	79211
Bank interest	72	23
	<u>204,008</u>	<u>207,957</u>

Expenditure is generally recognized when it is incurred and is accounted for gross. Expenditure on the insurance of the premises and vehicles is allocated between the relevant years of cover. No Fund Raising activities were undertaken. Applications for grants and correspondence with donors are undertaken by trustees who are not remunerated.

Charitable expenditure:

	y/e 31.5.22	y/e 31.5.21
Staff wages, pensions & exps[note 9]	110,209	115,688
Day Centre running expenses	18,471	17,476
Goodsell House utilities & running expenses	10,770	9,049
Goodsell House repairs/maintenance	24,980	5,579
Professional/legal	5,588	4,694
Insurance of premises	5,157	5,170
Day Centre rent	9,940	9,940
Depreciation	6,043	2,257
Vehicles expenses	3,429	2,888
Day Centre repairs/maintenance	1,427	1,109
Waste Collection	430	1,017
Training	2,080	1,700
Other	2,917	673
	<u>201,441</u>	<u>177,240</u>
Governance costs:		
Independent Examiner	516	504
	<u>201,957</u>	<u>177,744</u>

5 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial. The new works consist of expenditure incurred in the provision of a garden shelter, office building and landscaping

Lily Smith House consists of a residential hostel run by Riverside Housing Group and a Day Centre run by Homeless Care. The whole premises are owned by Riverside.

There was, at the Balance Sheet date, no formal lease of the Day Centre to Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2021	365,110	1,049	366,159
Additions		20,789	20,789
Depreciation for the year		(6,043)	(6,043)
NBV @ 31 May 2022	<u>365,110</u>	<u>15,795</u>	<u>380,905</u>

6 Debtors and Prepayments	y/e 31.5.22	y/e 31.5.21
Premises & Vehicle insurance	3824	3929
Rent	828	828
	<u>4652</u>	<u>4757</u>

7 Movement in funds

Unrestricted funds	30/05/2021	Incoming resources	Outgoing resources	31/05/2022
Designated	75,000			75,000
General	497,998	204,009	201,957	500,050
	<u>572,998</u>	<u>204,009</u>	<u>201,957</u>	<u>575,050</u>

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 5. Gross salary costs (including Employers NIC), pension contributions and expenses were £115,688 broken down as follows:

	y/e 31.5.22	y/e 31.5.21
Salaries/wages/expenses	102,948	107,739
Employer Pension contributions	1,160	1,304
Social security costs	6,101	6,645
	<u>110,209</u>	<u>115,688</u>

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Reserves policy

Grants by Charitable Trusts and Foundations and donations by individuals, churches, schools and local organisations together with charges from Goodsell House residents provide the balance of the charity's income. The income from Grant making trusts, individuals, churches and schools is both volatile and insecure and is highly susceptible to factors outside the charity's control. The Trustees have for some years provided for a minimum reserve of £50,000 as a contingency to maintain the services it provides and the free reserves are greater than this figure.

12 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

13 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

Independent Examiner's Report to the trustees of Homeless Care Limited

Charity no 1151412

Company no 08414392

I report to the charity trustees on my examination of the attached accounts of the company for the year ended 31 May 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with Section 386 of the Companies Act 2006;
or
- the accounts do not accord with such records;
or
- the accounts do not comply with relevant accounting requirements under Section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination;
or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).


L C Seal FCCA FAIA

Blain Pritchard Limited
Chartered Certified Accountants
74 College Road
Maidstone
Kent
ME15 6SL

15 February 2023

Maidstone Homeless Care

England & Wales - Charity number 1151412

Accounts

The logo for Homeless Care, featuring the words "HOMELESS CARE" in a white, serif, all-caps font centered within a dark purple rectangular box with rounded corners and a subtle drop shadow.

REPORT OF THE DIRECTORS & FINANCIAL STATEMENTS

For the year ended 31st May 2021

Registered charity Number: 1151412
Company Number: 08414392

Report of the Council of Management for the year ending 31st May 2021

Homeless Care is governed by a Memorandum and Articles of Association dated 21st February 2013, when the organisation was incorporated. It is a company limited by guarantee and has no share capital. It was formed to carry on the activities of Maidstone Christian Care [Registered charity 1048081] and Goodsell House [Registered charity 1109633]. The company registration number is 08414392 and the registered charity number is 1151412.

Registered Address:
Maidstone Day Centre, 15 Knightrider Street,
Maidstone, ME15 6LP

Council of Management

Peter Cox
Revd DW Bond
Angela Clay
Katherine High
Clare Hudson
Richard Larkman
Des Long
Joyce Newman

Chairman
Treasurer
Secretary

Board resignations before the year end 31/05/2021

Lisa Delaney	20/08/2020
Sue Wood	03/11/2020
Gayle Wallace	09/03/2021

Staff Team

Matthew Lamb
Tracy Maybank
Stephen Diner
Amanda Jeffery
Thea Theodorsdottir
Brian Masters
Richard O'Neill

Manager
Assistant Manager
Administrative Assistant
Project worker
Mental Health specialist
Project Worker

Project Worker

Bankers

CAF Bank, 25 Kings Hill Avenue, West Malling,
Kent.

Royal Bank of Scotland, 94 High Street, Maidstone, Kent.

Independent Examiner of Accounts: Mr Lee Seal, ACCA FAIA
74 College Road, Maidstone, Kent, ME15 6SL

Insurers: Markel, Aviva Insurance Ltd.

Objects of the Company

As set out in the Memorandum and Articles of Association, the objects of the Company are:

' To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need within the Borough of Maidstone and its surrounding areas.'

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The Council of Management, which currently consists of 8 Directors/Trustees, is responsible for the strategic affairs of the Company. The Full Council met on 12 occasions during the period under review. New members are appointed by invitation from the Council and the aim is to recruit people from the local community who have a range of appropriate skills and experience. The current Council has members with practical knowledge of financial management, marketing, public relations, personnel management and not for profit organisations.

The Council encourages newly appointed members to go through a practical process of familiarising themselves with the work of the organisation. From time to time, members may take advantage of appropriate training opportunities provided by local and national bodies. Members of several public and voluntary bodies give of their time to undertake specific projects for the benefit of the Company and its clients.

Activities

The Company aims to fulfil its objectives through two main activities. It operates a Day Centre for homeless and vulnerable people, based at Lily Smith House, 15 Knight rider Street, Maidstone, ME15 6LP. The service began in February 1996 at Lenworth House, Maidstone and moved to its present location in 2004. Prior to the Covid 19 lockdown in March, Maidstone Day Centre was open 5 days a week but since then, distancing rules have meant that our main service has been operating on a much restricted basis.. However, staff and volunteers have continued to support vulnerable clients with telephone calls and where possible, socially distanced meetings. Food for Thought, Homeless Care's community food share project, has been operating successfully for over 15 years and the scheme continues to be well supported by local food traders and manufacturers as well as schools and churches. Demand for the service has increased significantly during lockdown and we have been providing for over 100 families a week. Since the start of the epidemic, Homeless Care has been working closely with the Salvation Army and Maidstone Borough Council, to huge benefit to the community

Since August 2004, Maidstone Day Centre has rented the purpose built accommodation at Lily Smith House. The Centre is on the ground floor of a 42 unit hostel for homeless people that was built by English Churches Housing Group and initially operated by them. It is now managed by the Riverside Group Ltd. Homeless Care has continued to work closely with Riverside staff.

Future Plans

The future sustainability, independence and development of the charity's service to homeless men and women, would be greatly enhanced by securing 'a home of our own' in a town centre location and with sufficient space to realise Homeless Care's full potential.

Efforts to find an appropriate building in which to house Maidstone Day Centre continue. Discussions have taken place with a local church with a view to sharing their premises to mutual benefit; communications to that end are continuing. The service that for over 30 years has been an integral part of managing and reducing the town's homeless population, will continue to work closely with Local Authorities and agencies towards this end.

Day Centre regime under Covid restrictions.

MDC is currently operating an appointment only system so that safe distancing can be managed. Clients are given a timed slot but if numbers permit, this may be extended. Showers, laundry and food are main requests by clients attending. However, In order to help people turn their lives around, Day Centre staff continue to give one to one support to clients according to individual need which is detailed on his or her care plan; this may be help with benefit entitlements, employment applications, training opportunities, establishing identity, Court appearances, registering with a doctor, problems around drug/alcohol misuse and most importantly, applying for accommodation. Virtually all applications for benefits and accommodation must now be made online and so the Centre has set up a small computer suite and beginner level training is available to clients. The problems do not end once accommodation has been secured for a client and we are very aware that our support is crucial at this time of change, if the tenancy is to be sustained. The responsibility of running a home, possibly for the first time, can be daunting with daily challenges such as paying bills on time, budgeting, cooking and cleaning. A number of newly housed clients continue to attend the Day Centre so that they can receive the practical support and encouragement that is essential to their wellbeing. Staff frequently offer telephone guidance to callers who are newly homeless or are in danger of becoming so.

Rehousing

Finding accommodation for clients is one of our main objectives. To this end Maidstone Day Centre has positioned itself as the hub of a strong network of local organisations offering potential solutions, including Porchlight, AMAT and Riverside. Our staff are relentless in their ongoing pursuit of new networking opportunities.

Kitchens

The Department of Environmental Health is responsible for assessing the cleanliness and safety of catering operations and their inspectors confirm that the Day Centre continues to achieve the highest award. Staff can be very proud of maintaining a higher score than that of many local restaurants.

Eastern European Clients

Continuing to meet the needs of people from Eastern European countries has been a challenge, particularly when the individual speaks no English. On occasions it has been necessary to engage an interpreter.

Healthcare

The Company is grateful for the services of an NHS nurse who has held regular surgeries at the Day Centre and was able to make referrals for further treatment where necessary. The local Sexual Health nurse has been a regular visitor to the Day Centre. Homeless Care is working with the monitoring body NHS Health Watch, to ensure quality of service for our clients.

Mental Health

Homeless Care's Mental Health Specialist provides much needed one to one support for clients' mental wellbeing as well as making referrals to external agencies. The most referred to agencies are social groups, counselling services, community mental health teams and alcohol/substance misuse services. Clients' mental health diagnoses vary in severity with most common being anxiety, depression, borderline personality disorder and emotionally unstable personality disorder. A high percentage of clients report a history of trauma.

The criteria for accessing mental health and counselling services are GP registration, a telephone number and an address. Street homeless clients may not have these options and our Mental Health Specialist often encounters barriers when referring clients to appropriate services, especially where agencies operate solely on a telephone assessment basis.

Having access to the Maidstone Day Centre Specialist is crucial in following up referrals for mental health wellbeing as these can take many weeks to come through and need to be monitored. Many clients have had a negative experience with mental health services and are reluctant to seek or accept help but the Day Centre offers a safe haven where they can be supported during a difficult period in their lives.

Volunteers

From the very earliest days, the Company has depended heavily on volunteers from the local community, to back up the work of Day Centre staff.

Volunteers from Churches, local authorities and both corporate and voluntary bodies have visited the Day Centre during the year, to carry out tasks such as sorting and storing food donations and improving existing facilities by redecorating the premises. Our team of volunteer drivers plays a significant and greatly valued part in the success of Homeless Care's community food share scheme, Food for Thought.

Food for Thought

Homeless Care's community food share scheme, Food for Thought, was launched in 2005 and since then demand for the service has continued to grow each year. Local food traders donate their surplus, but in date, food to the scheme and it is re-distributed to school breakfast clubs, day centres for elderly and/or disabled people. Emergency food parcels are made up according to a specific need whether for an elderly couple with a cat, a single person or a family with children. These requests are referred to Homeless Care by local agencies including Social Services, schools Family Liaison Officer, Age Concern, supported housing projects, Probation Service, Health visitors, Youth and Community Workers. In addition, Women's Support Services helping the victims of domestic abuse and charities supporting people with severe learning difficulties and health problems. Particularly during the Covid 19 epidemic, the foodshare scheme has proved invaluable in making sure that vulnerable people do not go without food.

Some of the food has been used in the Day Centre kitchens and the fresh fruit, vegetable and meat donated are particularly welcome in providing a balanced diet for clients. Rough sleepers are likely to present with poor health but after a comparatively short period of eating well, the improvements are noticeable. The scheme is carefully regulated by Homeless Care so that it is not abused.

Annual food drives by Kent Messenger and Harvest Festivals and Christmas collections by churches and schools have ensured that food stock levels are regularly replaced and maintained

Maidstone Borough Council

Maidstone Borough Council has continued to support the work of Homeless Care. The two organisations have worked in partnership to address the problems of homeless and vulnerable people.

Goodsell House

Goodsell House is a house of multiple occupation, [HMO], situated in a prominent position on the west side of Maidstone. Prior to the merger with Homeless Care in 2013, the property was owned and run by Goodsell House, the charity, set up in 1976 by Mr Goodsell, to help homeless men. The aim has been to provide a safe, stabilising environment where previously homeless residents are given a period of respite from the streets in preparation for independent living.

Under the Housing Act 2004 Part 2, House in Multiple Occupation, Goodsell House has a licence for occupancy of the premises by a maximum of 10 persons currently valid until January 2022. At present nine rooms are occupied and the 10th is set up as an office. The house stands in its own grounds and each resident has his own bedroom and the toilets, bathroom, shower, kitchen, dining room and lounge are shared. Considerable refurbishments have taken place and the house is now in an excellent state of repair and decoration. In response to the needs of residents, Goodsell House is additionally registered as Supported Accommodation and recognised as such by MBC. The increased rents allow for specialist staff to support residents with mental health and other issues.

It has been agreed by Trustees, that the few long-term residents who had not managed to move on from Goodsell House would be permitted to remain there if they so wished. Those residents who had expressed a wish to move into their own accommodation were being helped to apply for social housing but Covid 19 restrictions had put a temporary stop to this.

Statistics

MONTHLY STATS

Month	Slots	Slots	Resolved	Food Pack	Up Eat	In Register	Cl	Shoes	Shower	Computer	Collect	Laundry	Other	Phone	Health	
	Benefits	MH/ Cu	Booked	Attended	at Door	Parcel				Use	Post					
Jun-20	NO STATS RECORDED															
Jul-20	NO STATS RECORDED															
Aug-20	NO STATS RECORDED															
Sep-20	NO STATS RECORDED															
Oct-20	32	18	16	97	86	49	8	7	55	6	0	23	0	1	1	10
Nov-20	50	45	6	150	45	25	4	3	16	1	1	10	0	0	0	1
Dec-20	29	28	1	261	29	17	0	0	20	3	0	15	2	1	2	5
Jan-21	58	58	21	342	28	32	0	10	15	3	2	8	0	3	1	6
Feb-21	50	38	9	230	5	18	0	6	13	5	2	8	6	2	3	4
Mar-21	76	69	16	304	17	21	4	5	24	13	4	13	8	2	4	40
Apr-21	139	117	29	226	38	64	4	9	41	20	0	14	15	2	3	22
May-21	97	91	7	225	22	51	1	7	46	13	1	24	9	2	1	66
Totals	591	464	105	1835	270	277	21	47	230	64	10	115	40	13	15	154

Male/Female Ratio: 85/15 Multi-Purpose Visits Recorded

Winter Accommodation

Over the past five years, Maidstone Churches have joined together in the Winter Shelter project to provide emergency accommodation over the coldest 3 months of the year. Individual churches have taken their turn in hosting the operation, providing food and a bed for the night. The venues are staffed by volunteers from the Winter Shelter project. Homeless Care works closely with all the Winter Shelter partners in what has grown to be a very successful community solution to a difficult problem.

Town Centre Police

We have an excellent working relationship with the Town Centre Police. They attend the Day Centre from time to time but it is to the credit of our staff that they rarely come in response to an emergency. In previous years until the outbreak of Covid 19, until Covid 19 restrictions were implemented, Police students were periodically spending a week or so at the Day Centre as part of their Diversity Placement programme. Reports from the students have praised the work of our staff and recognised the usefulness of the placements in furthering their understanding about homeless men and women in our community. We look forward to resuming these placements as soon as restrictions permit.

Homelessness Prevention Forum

Multi Agency meetings were held monthly at the Day Centre and chaired by Maidstone Borough Council. The meetings were attended by locally based agencies with an interest in individual clients. Housing First, the initiative to house people before addressing their problems, was proving effective. The multi-agency approach identified individuals in crisis and agreed a personal care plan. It is hoped that once Covid restrictions allow, these meetings will resume..

Drop in Services

Drop in services at Maidstone Day Centre have been an example of best practice in local organisations working together to help members of the community experiencing difficult times in their lives. Some of the services provided are: Hairdresser, Sexual Health Nurse, Royal British Legion Employment support, Porchlight, MBC and Police

Policies and Procedures

The Company has developed policies and procedures to cover all issues likely to impact on staff and clients. Periodic review and update is ongoing.

Public and Community Relations

The Company relies heavily on the goodwill of the local community to meet its objective and therefore places a high priority on maintaining good communications with people in our community. Representatives of the charity regularly visited schools, church groups and other local bodies to talk about the work of the Day Centre and to appeal for support. A monthly electronic newsletter has proved popular with supporters; it carried photos and stories of the many school and church events at Harvest Festival and Christmas. It is also available on www.homelesscare.org.uk

Local newspaper, Kent Messenger, has continued to be supportive of Homeless Care by raising awareness of our work and of the problems of homelessness. During the You Can Help Christmas Campaign KM reporters and photographers attended seasonal events to raise awareness of the charity.

Finance

Our income consists of grants from Charitable Trusts, Foundations together with donations by individuals, local firms, churches and schools and rent from Goodsell House residents. Much of this income is both volatile and insecure and is highly susceptible to factors outside the charity's control. Considerable time and effort is devoted to ensuring that the Company secures sufficient income to continue its core activities. We receive significant donations of food, clothing, sleeping bags or rucksacks; it is impracticable to attribute a value to these donations for which we are very grateful. Online donations from Virgin Money Giving via the charity's website www.homelesscare.org.uk exceeded £35,000.

Covid 19.

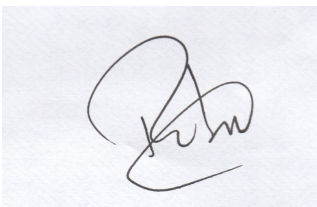
For over a year, the pandemic has had a considerable impact on the way that we operate. Maidstone Day Centre has on occasions had to be closed when staff/volunteers tested positive. Some staff have worked partly from home, supporting clients by telephone whilst liaising with other local agencies regarding their welfare, partly at the Day Centre and partly at Goodsell House.

However, Homeless Care's community food share scheme, Food for Thought, has expanded significantly during this time as more people fall victim to hardship of unemployment or falling incomes.

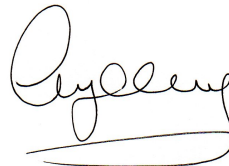
Public Benefit

The Trustees consider that the foregoing detailed explanation of the Company's activities carried out in furtherance of its objects demonstrates that it meets the Public Benefits test as laid down in the Charities Act 2006.

Signed on behalf of the Board on 12th October 2021



Peter Cox
Chairman



Angela Clay
Company Secretary

HOMELESS CARE

Balance sheet 31 May 2021

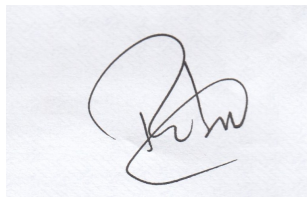
		As at 31/05/2021	As at 31/05/2020
		£	£
Fixed assets			
Tangible assets	Note 5	366,159	364,207
		-----	-----
		366,159	364,207
		-----	-----
Current assets			
Debtors	Note 6	4,757	4,672
Cash at bank and in hand		202,081	173,905
		-----	-----
		206,838	178,577
Net current assets less current liabilities		206,838	178,577
		-----	-----
Total assets less current liabilities		572,998	542,785
Total net assets less liabilities		572,998	542,785
Represented by	Note 7		
Unrestricted			
Unrestricted - General fund		497,998	467,785
Designated			
Designated - Property purchase fund		75,000	75,000
		-----	-----
Funds of the charity		572,998	542,785
		-----	-----

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of S.477 of the Companies Act 2006 ["The Act"] and members have not required the company to obtain an audit for the year in question in accordance with S. 476 of the Act. The directors acknowledge responsibility for:

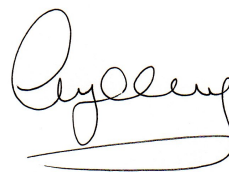
[a] ensuring the company keeps accounting records which comply with S.386 of the Act; and

[b] preparing accounts which give a true and fair view of the state of affairs of the company as at 31 May 2021 and of its profit or loss for the financial year in accordance with S.396 of the Act and which otherwise comply with the Act relating to accounts so far as is applicable to this company.

The financial statements were approved by the Board on 12th October 2021 and signed on its behalf by:



Peter Cox
Chairman



Angela Clay
Secretary

HOMELESS CARE

Statement of Financial Activities

For the period from 01 June 2020 to 31 May 2021

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
<i>Income and endowments from:</i>					
Donations and legacies	84,895			84,895	54,118
Income from charitable activities	123,038			123,038	165,485
Investments	23			23	76
Total income and endowments from:	207,957			207,957	219,680
<i>Expenditure on:</i>					
Expenditure on charitable activities	177,744			177,744	205,221
Total expenditure on:	177,744			177,744	205,221
Net income / (expenditure)	30,212			30,212	14,459
Net income / (expenditure)	30,212			30,212	14,459
Net movement in funds	30,212			30,212	14,459
<i>Reconciliation of funds</i>					
Total funds brought forward	542,785			542,785	528,326
Total funds carried forward	572,998			572,998	542,785

There may be minor discrepancies in the totals if the pence are not being shown

HOMELESS CARE

Notes to the financial statements for the year ended 31st May 2021

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. There has been no change in the method of accounting since last year and no changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not made any material ex-gratia payments during the year and has no material uncapitalised fixed assets.

2 Funds

Restricted Funds: there are no Restricted Funds:

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are received. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31/5/21	y/e 31/5/20
Kent County Council	0	220
Maidstone Borough Council	0	15,000
J & C Findlay Charitable Foundation	2,000	3,000
Cobtree Charity Trust	5,000	5,000
The Brook Trust [KCF}	0	4,000
Garfield Weston	0	20,000
Colyer Fergusson Charitable	7,500	7,500
Henry Smith Charity	9,500	0
Albert Hunt Trust	0	5,000
Oliver Borthwick Trust	0	4,000
Kent Police Mental Health	0	10,000
Joan Ainslee Trust	5,000	5,000
A& E Katzauer Trust	0	2,000
HMRC Furlough	9,828	1,970
Tesco	0	500
KCC Members	0	4,500
B & Q	5,000	0
Total	43,828	87,690

Incoming resources received during the year were:

	y/e 31/5/21	y/e 31/5/20
Donations	84,895	54,118
From charitable activities:		
Grants [see above]	43,828	87,690
Rents Goodsell Residents	79,211	77,771
Day Centre subscriptions	0	25
Bank	23	76
	<u>207,957</u>	<u>219,680</u>

4 Resources used

Expenditure is generally recognized when it is incurred and is accounted for gross. Expenditure on the insurance of the premises and vehicles is allocated between the relevant years of cover. No Fund Raising activities were undertaken. Applications for grants and correspondence with donors are undertaken by trustees who are not remunerated.

Charitable expenditure:

	y/e 31/5/21	y/e 31/5/20
Staff wages, pensions & exps[note 9]	115,688	113,882
Day Centre running expenses	17,476	23,528
Goodsell House utilities & running expenses	9,049	11,290
Goodsell House repairs/maintenance	5,579	22,278
Professional/legal	4,694	5,979
Insurance of premises	5,170	5,073
Day Centre rent	9,940	9,940
Depreciation	2,257	1,492
Vehicles expenses	2,888	3,126
Day Centre repairs/maintenance	1,109	1,094
Waste Collection	1,700	1,630
Training	1,017	2,804
Other	673	2,625
	<u>177,240</u>	<u>204,741</u>

Governance costs:

Independent Examiner	504	480
	<u>177,744</u>	<u>205,221</u>

5 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial. The new works consist of the preliminary expenditure incurred in the provision of a garden shelter and an office building. Lily Smith House consists of a residential hostel run by Riverside Housing Group and a Day Centre run by Homeless Care. The whole premises are owned by Riverside. There was, at the Balance Sheet date, no formal lease of the Day Centre to Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2020	363,000	1,207	364,207
Additions	2,110	2,100	4,210
Depreciation for the year	0	(2,258)	(2,258)
	<u>365,110</u>	<u>1,049</u>	<u>366,159</u>
NBV @ 31 May 2021	365,110	1,049	366,159

	y/e 31/5/21	y/e 31/5/20
6 Debtors and Prepayments		
Premises & Vehicle insurance	3,929	3,844
Rent	828	828
Other debtors	0	0
	<u>4757</u>	<u>4,672</u>

7 Movement in funds

Unrestricted funds	31/5/20	Incoming resources	Outgoing resources	31/5/21
Designated	75,000	0	0	75,000
General	<u>467,785</u>	<u>207,957</u>	<u>(177,744)</u>	<u>497,998</u>
	542,785	207,957	(177,744)	572,998

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 6. Gross salary costs (including Employers NIC), pension contributions and expenses were £115,688 broken down as follows:

	y/e 31/5/21	y/e 31/5/20
Salaries/wages/expenses	111,780	109,682
Pension costs (defined contribution pension plans)	<u>3,908</u>	<u>4,200</u>
	115,688	113,882

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Reserves policy

Grants by Charitable Trusts and Foundations and donations by individuals, churches, schools and local organisations together with charges from Goodsell House residents provide the balance of the charity's income. This year the charity received payments from HMRC in respect of the wages of staff put on furlough as a consequence of the Covid pandemic. The income from Grant making trusts, individuals, churches and schools is both volatile and insecure and is highly susceptible to factors outside the charity's control. The Trustees have for some years provided for a minimum reserve of £50,000 as a contingency to maintain the services it provides and the free reserves are greater than this figure.

12 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

13 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

The logo for Homeless Care, featuring the words "HOMELESS CARE" in a white, serif font inside a purple rectangular box with a slight drop shadow.

HOMELESS CARE

REPORT OF THE DIRECTORS & FINANCIAL STATEMENTS

For the year ended 31st May 2021

Registered charity Number: 1151412
Company Number: 08414392

Report of the Council of Management for the year ending 31st May 2021

Homeless Care is governed by a Memorandum and Articles of Association dated 21st February 2013, when the organisation was incorporated. It is a company limited by guarantee and has no share capital. It was formed to carry on the activities of Maidstone Christian Care [Registered charity 1048081] and Goodsell House [Registered charity 1109633]. The company registration number is 08414392 and the registered charity number is 1151412.

Registered Address:
Maidstone Day Centre, 15 Knightrider Street,
Maidstone, ME15 6LP

Council of Management

Peter Cox
Revd DW Bond
Angela Clay
Katherine High
Clare Hudson
Richard Larkman
Des Long
Joyce Newman

Chairman
Treasurer
Secretary

Board resignations before the year end 31/05/2021

Lisa Delaney	20/08/2020
Sue Wood	03/11/2020
Gayle Wallace	09/03/2021

Staff Team

Matthew Lamb
Tracy Maybank
Stephen Diner
Amanda Jeffery
Thea Theodorsdottir
Brian Masters
Richard O'Neill

Manager
Assistant Manager
Administrative Assistant
Project worker
Mental Health specialist
Project Worker

Project Worker

Bankers

CAF Bank, 25 Kings Hill Avenue, West Malling,
Kent.

Royal Bank of Scotland, 94 High Street, Maidstone, Kent.

Independent Examiner of Accounts: Mr Lee Seal, ACCA FAIA
74 College Road, Maidstone, Kent, ME15 6SL

Insurers: Markel, Aviva Insurance Ltd.

Objects of the Company

As set out in the Memorandum and Articles of Association, the objects of the Company are:

' To help alleviate suffering by supporting homeless and vulnerable people with the provision of Day Centre facilities, temporary/short term accommodation and/or community food share services as appropriate to collective/individual need within the Borough of Maidstone and its surrounding areas.'

Structure and Management

The Council of Management, which currently consists of 8 Directors/Trustees, is responsible for the strategic affairs of the Company. The Full Council met on 12 occasions during the period under review. New members are appointed by invitation from the Council and the aim is to recruit people from the local community who have a range of appropriate skills and experience. The current Council has members with practical knowledge of financial management, marketing, public relations, personnel management and not for profit organisations.

The Council encourages newly appointed members to go through a practical process of familiarising themselves with the work of the organisation. From time to time, members may take advantage of appropriate training opportunities provided by local and national bodies. Members of several public and voluntary bodies give of their time to undertake specific projects for the benefit of the Company and its clients.

Activities

The Company aims to fulfil its objectives through two main activities. It operates a Day Centre for homeless and vulnerable people, based at Lily Smith House, 15 Knight rider Street, Maidstone, ME15 6LP. The service began in February 1996 at Lenworth House, Maidstone and moved to its present location in 2004. Prior to the Covid 19 lockdown in March, Maidstone Day Centre was open 5 days a week but since then, distancing rules have meant that our main service has been operating on a much restricted basis.. However, staff and volunteers have continued to support vulnerable clients with telephone calls and where possible, socially distanced meetings. Food for Thought, Homeless Care's community food share project, has been operating successfully for over 15 years and the scheme continues to be well supported by local food traders and manufacturers as well as schools and churches. Demand for the service has increased significantly during lockdown and we have been providing for over 100 families a week. Since the start of the epidemic, Homeless Care has been working closely with the Salvation Army and Maidstone Borough Council, to huge benefit to the community

Since August 2004, Maidstone Day Centre has rented the purpose built accommodation at Lily Smith House. The Centre is on the ground floor of a 42 unit hostel for homeless people that was built by English Churches Housing Group and initially operated by them. It is now managed by the Riverside Group Ltd. Homeless Care has continued to work closely with Riverside staff.

Future Plans

The future sustainability, independence and development of the charity's service to homeless men and women, would be greatly enhanced by securing 'a home of our own' in a town centre location and with sufficient space to realise Homeless Care's full potential.

Efforts to find an appropriate building in which to house Maidstone Day Centre continue. Discussions have taken place with a local church with a view to sharing their premises to mutual benefit; communications to that end are continuing. The service that for over 30 years has been an integral part of managing and reducing the town's homeless population, will continue to work closely with Local Authorities and agencies towards this end.

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Finding accommodation for clients is one of our main objectives. To this end Maidstone Day Centre has positioned itself as the hub of a strong network of local organisations offering potential solutions, including Porchlight, AMAT and Riverside. Our staff are relentless in their ongoing pursuit of new networking opportunities.

Kitchens

The Department of Environmental Health is responsible for assessing the cleanliness and safety of catering operations and their inspectors confirm that the Day Centre continues to achieve the highest award. Staff can be very proud of maintaining a higher score than that of many local restaurants.

Eastern European Clients

Continuing to meet the needs of people from Eastern European countries has been a challenge, particularly when the individual speaks no English. On occasions it has been necessary to engage an interpreter.

Healthcare

The Company is grateful for the services of an NHS nurse who has held regular surgeries at the Day Centre and was able to make referrals for further treatment where necessary. The local Sexual Health nurse has been a regular visitor to the Day Centre. Homeless Care is working with the monitoring body NHS Health Watch, to ensure quality of service for our clients.

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Having access to the Maidstone Day Centre Specialist is crucial in following up referrals for mental health wellbeing as these can take many weeks to come through and need to be monitored. Many clients have had a negative experience with mental health services and are reluctant to seek or accept help but the Day Centre offers a safe haven where they can be supported during a difficult period in their lives.

Volunteers

From the very earliest days, the Company has depended heavily on volunteers from the local community, to back up the work of Day Centre staff.

Volunteers from Churches, local authorities and both corporate and voluntary bodies have visited the Day Centre during the year, to carry out tasks such as sorting and storing food donations and improving existing facilities by redecorating the premises. Our team of volunteer drivers plays a significant and greatly valued part in the success of Homeless Care's community food share scheme, Food for Thought.

Food for Thought

Homeless Care's community food share scheme, Food for Thought, was launched in 2005 and since then demand for the service has continued to grow each year. Local food traders donate their surplus, but in date, food to the scheme and it is re-distributed to school breakfast clubs, day centres for elderly and/or disabled people. Emergency food parcels are made up according to a specific need whether for an elderly couple with a cat, a single person or a family with children. These requests are referred to Homeless Care by local agencies including Social Services, schools Family Liaison Officer, Age Concern, supported housing projects, Probation Service, Health visitors, Youth and Community Workers. In addition, Women's Support Services helping the victims of domestic abuse and charities supporting people with severe learning difficulties and health problems. Particularly during the Covid 19 epidemic, the foodshare scheme has proved invaluable in making sure that vulnerable people do not go without food.

Some of the food has been used in the Day Centre kitchens and the fresh fruit, vegetable and meat donated are particularly welcome in providing a balanced diet for clients. Rough sleepers are likely to present with poor health but after a comparatively short period of eating well, the improvements are noticeable. The scheme is carefully regulated by Homeless Care so that it is not abused.

Annual food drives by Kent Messenger and Harvest Festivals and Christmas collections by churches and schools have ensured that food stock levels are regularly replaced and maintained

Maidstone Borough Council

Maidstone Borough Council has continued to support the work of Homeless Care. The two organisations have worked in partnership to address the problems of homeless and vulnerable people.

Goodsell House

Goodsell House is a house of multiple occupation, [HMO], situated in a prominent position on the west side of Maidstone. Prior to the merger with Homeless Care in 2013, the property was owned and run by Goodsell House, the charity, set up in 1976 by Mr Goodsell, to help homeless men. The aim has been to provide a safe, stabilising environment where previously homeless residents are given a period of respite from the streets in preparation for independent living.

Under the Housing Act 2004 Part 2, House in Multiple Occupation, Goodsell House has a licence for occupancy of the premises by a maximum of 10 persons currently valid until January 2022. At present nine rooms are occupied and the 10th is set up as an office. The house stands in its own grounds and each resident has his own bedroom and the toilets, bathroom, shower, kitchen, dining room and lounge are shared. Considerable refurbishments have taken place and the house is now in an excellent state of repair and decoration. In response to the needs of residents, Goodsell House is additionally registered as Supported Accommodation and recognised as such by MBC. The increased rents allow for specialist staff to support residents with mental health and other issues.

It has been agreed by Trustees, that the few long-term residents who had not managed to move on from Goodsell House would be permitted to remain there if they so wished. Those residents who had expressed a wish to move into their own accommodation were being helped to apply for social housing but Covid 19 restrictions had put a temporary stop to this.

Statistics

MONTHLY STATS

Month	Slots	Slots	Resolved	Food Pack	Up Eat	In Register	Cl	Shoes	Shower	Computer	Collect	Laundry	Other	Phone	Health	
	Benefits	MH/ Cu	Booked	Attended	at Door	Parcel				Use	Post					
Jun-20	NO STATS RECORDED															
Jul-20	NO STATS RECORDED															
Aug-20	NO STATS RECORDED															
Sep-20	NO STATS RECORDED															
Oct-20	32	18	16	97	86	49	8	7	55	6	0	23	0	1	1	10
Nov-20	50	45	6	150	45	25	4	3	16	1	1	10	0	0	0	1
Dec-20	29	28	1	261	29	17	0	0	20	3	0	15	2	1	2	5
Jan-21	58	58	21	342	28	32	0	10	15	3	2	8	0	3	1	6
Feb-21	50	38	9	230	5	18	0	6	13	5	2	8	6	2	3	4
Mar-21	76	69	16	304	17	21	4	5	24	13	4	13	8	2	4	40
Apr-21	139	117	29	226	38	64	4	9	41	20	0	14	15	2	3	22
May-21	97	91	7	225	22	51	1	7	46	13	1	24	9	2	1	66
Totals	591	464	105	1835	270	277	21	47	230	64	10	115	40	13	15	154

Male/Female Ratio: 85/15 Multi-Purpose Visits Recorded

Winter Accommodation

Over the past five years, Maidstone Churches have joined together in the Winter Shelter project to provide emergency accommodation over the coldest 3 months of the year. Individual churches have taken their turn in hosting the operation, providing food and a bed for the night. The venues are staffed by volunteers from the Winter Shelter project. Homeless Care works closely with all the Winter Shelter partners in what has grown to be a very successful community solution to a difficult problem.

Town Centre Police

We have an excellent working relationship with the Town Centre Police. They attend the Day Centre from time to time but it is to the credit of our staff that they rarely come in response to an emergency. In previous years until the outbreak of Covid 19, until Covid 19 restrictions were implemented, Police students were periodically spending a week or so at the Day Centre as part of their Diversity Placement programme. Reports from the students have praised the work of our staff and recognised the usefulness of the placements in furthering their understanding about homeless men and women in our community. We look forward to resuming these placements as soon as restrictions permit.

Homelessness Prevention Forum

Multi Agency meetings were held monthly at the Day Centre and chaired by Maidstone Borough Council. The meetings were attended by locally based agencies with an interest in individual clients. Housing First, the initiative to house people before addressing their problems, was proving effective. The multi-agency approach identified individuals in crisis and agreed a personal care plan. It is hoped that once Covid restrictions allow, these meetings will resume..

Drop in Services

Drop in services at Maidstone Day Centre have been an example of best practice in local organisations working together to help members of the community experiencing difficult times in their lives. Some of the services provided are: Hairdresser, Sexual Health Nurse, Royal British Legion Employment support, Porchlight, MBC and Police

Policies and Procedures

The Company has developed policies and procedures to cover all issues likely to impact on staff and clients. Periodic review and update is ongoing.

Public and Community Relations

The Company relies heavily on the goodwill of the local community to meet its objective and therefore places a high priority on maintaining good communications with people in our community. Representatives of the charity regularly visited schools, church groups and other local bodies to talk about the work of the Day Centre and to appeal for support. A monthly electronic newsletter has proved popular with supporters; it carried photos and stories of the many school and church events at Harvest Festival and Christmas. It is also available on www.homelesscare.org.uk

Local newspaper, Kent Messenger, has continued to be supportive of Homeless Care by raising awareness of our work and of the problems of homelessness. During the You Can Help Christmas Campaign KM reporters and photographers attended seasonal events to raise awareness of the charity.

Finance

Our income consists of grants from Charitable Trusts, Foundations together with donations by individuals, local firms, churches and schools and rent from Goodsell House residents. Much of this income is both volatile and insecure and is highly susceptible to factors outside the charity's control. Considerable time and effort is devoted to ensuring that the Company secures sufficient income to continue its core activities. We receive significant donations of food, clothing, sleeping bags or rucksacks; it is impracticable to attribute a value to these donations for which we are very grateful. Online donations from Virgin Money Giving via the charity's website www.homelesscare.org.uk exceeded £35,000.

Covid 19.

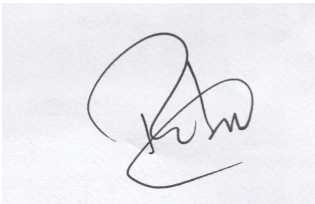
For over a year, the pandemic has had a considerable impact on the way that we operate. Maidstone Day Centre has on occasions had to be closed when staff/volunteers tested positive. Some staff have worked partly from home, supporting clients by telephone whilst liaising with other local agencies regarding their welfare, partly at the Day Centre and partly at Goodsell House.

However, Homeless Care's community food share scheme, Food for Thought, has expanded significantly during this time as more people fall victim to hardship of unemployment or falling incomes.

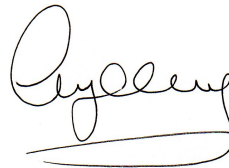
Public Benefit

The Trustees consider that the foregoing detailed explanation of the Company's activities carried out in furtherance of its objects demonstrates that it meets the Public Benefits test as laid down in the Charities Act 2006.

Signed on behalf of the Board on 12th October 2021



Peter Cox
Chairman



Angela Clay
Company Secretary

HOMELESS CARE

Balance sheet 31 May 2021

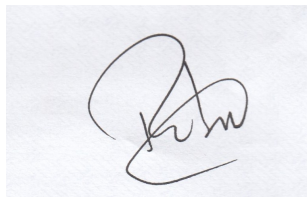
		As at 31/05/2021	As at 31/05/2020
		£	£
Fixed assets			
Tangible assets	Note 5	366,159	364,207
		-----	-----
		366,159	364,207
Current assets			
Debtors	Note 6	4,757	4,672
Cash at bank and in hand		202,081	173,905
		-----	-----
		206,838	178,577
Net current assets less current liabilities		206,838	178,577
		-----	-----
Total assets less current liabilities		572,998	542,785
Total net assets less liabilities		572,998	542,785
Represented by	Note 7		
Unrestricted			
Unrestricted - General fund		497,998	467,785
Designated			
Designated - Property purchase fund		75,000	75,000
		-----	-----
Funds of the charity		572,998	542,785
		-----	-----

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of S.477 of the Companies Act 2006 ["The Act"] and members have not required the company to obtain an audit for the year in question in accordance with S. 476 of the Act. The directors acknowledge responsibility for:

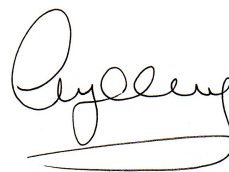
[a] ensuring the company keeps accounting records which comply with S.386 of the Act; and

[b] preparing accounts which give a true and fair view of the state of affairs of the company as at 31 May 2021 and of its profit or loss for the financial year in accordance with S.396 of the Act and which otherwise comply with the Act relating to accounts so far as is applicable to this company.

The financial statements were approved by the Board on 12th October 2021 and signed on its behalf by:



Peter Cox
Chairman



Angela Clay
Secretary

HOMELESS CARE

Statement of Financial Activities

For the period from 01 June 2020 to 31 May 2021

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Prior year total funds
<i>Income and endowments from:</i>					
Donations and legacies	84,895			84,895	54,118
Income from charitable activities	123,038			123,038	165,485
Investments	23			23	76
Total income and endowments from:	207,957			207,957	219,680
<i>Expenditure on:</i>					
Expenditure on charitable activities	177,744			177,744	205,221
Total expenditure on:	177,744			177,744	205,221
Net income / (expenditure)	30,212			30,212	14,459
Net income / (expenditure)	30,212			30,212	14,459
Net movement in funds	30,212			30,212	14,459
<i>Reconciliation of funds</i>					
Total funds brought forward	542,785			542,785	528,326
Total funds carried forward	572,998			572,998	542,785

There may be minor discrepancies in the totals if the pence are not being shown

HOMELESS CARE

Notes to the financial statements for the year ended 31st May 2021

1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities [Charities SORP (FRSSE)]. The financial statements have been prepared under the historical cost convention. There has been no change in the method of accounting since last year and no changes have been made to the accounts for previous years. There has been no change in the year end or the length of the charity's financial year. The charity did not made any material ex-gratia payments during the year and has no material uncapitalised fixed assets.

2 Funds

Restricted Funds: there are no Restricted Funds:

Designated Funds: There is a designated fund of £75,000 to provide initial funding for the acquisition of a property to replace the current Day Centre.

3 Incoming Resources

Donations are recognized when they are received. Grants and tax recoveries are accounted for when the Charity is legally entitled to the amounts due. Goodsell House rents are recognised when they are received. All other income is recognized when it is receivable. All incoming resources are accounted for gross. The charity receives significant donations of food from supermarkets, from churches at harvest time and from individuals. It is impracticable to attribute a value to these donations.

Grants received were:

	y/e 31/5/21	y/e 31/5/20
Kent County Council	0	220
Maidstone Borough Council	0	15,000
J & C Findlay Charitable Foundation	2,000	3,000
Cobtree Charity Trust	5,000	5,000
The Brook Trust [KCF}	0	4,000
Garfield Weston	0	20,000
Colyer Fergusson Charitable	7,500	7,500
Henry Smith Charity	9,500	0
Albert Hunt Trust	0	5,000
Oliver Borthwick Trust	0	4,000
Kent Police Mental Health	0	10,000
Joan Ainslee Trust	5,000	5,000
A& E Katzauer Trust	0	2,000
HMRC Furlough	9,828	1,970
Tesco	0	500
KCC Members	0	4,500
B & Q	5,000	0
Total	43,828	87,690

Incoming resources received during the year were:

	y/e 31/5/21	y/e 31/5/20
Donations	84,895	54,118
From charitable activities:		
Grants [see above]	43,828	87,690
Rents Goodsell Residents	79,211	77,771
Day Centre subscriptions	0	25
Bank	23	76
	<u>207,957</u>	<u>219,680</u>

4 Resources used

Expenditure is generally recognized when it is incurred and is accounted for gross. Expenditure on the insurance of the premises and vehicles is allocated between the relevant years of cover. No Fund Raising activities were undertaken. Applications for grants and correspondence with donors are undertaken by trustees who are not remunerated.

Charitable expenditure:

	y/e 31/5/21	y/e 31/5/20
Staff wages, pensions & exps[note 9]	115,688	113,882
Day Centre running expenses	17,476	23,528
Goodsell House utilities & running expenses	9,049	11,290
Goodsell House repairs/maintenance	5,579	22,278
Professional/legal	4,694	5,979
Insurance of premises	5,170	5,073
Day Centre rent	9,940	9,940
Depreciation	2,257	1,492
Vehicles expenses	2,888	3,126
Day Centre repairs/maintenance	1,109	1,094
Waste Collection	1,700	1,630
Training	1,017	2,804
Other	673	2,625
	<u>177,240</u>	<u>204,741</u>

Governance costs:

Independent Examiner	504	480
	<u>177,744</u>	<u>205,221</u>

5 Tangible Assets

No depreciation is provided on the freehold property Goodsell House which was last valued at £363,000 as the trustees consider it to have a useful economic life in excess of 50 years making any depreciation immaterial. The new works consist of the preliminary expenditure incurred in the provision of a garden shelter and an office building. Lily Smith House consists of a residential hostel run by Riverside Housing Group and a Day Centre run by Homeless Care. The whole premises are owned by Riverside. There was, at the Balance Sheet date, no formal lease of the Day Centre to Homeless Care.

	Buildings	Equipment	Total
NBV @31 May 2020	363,000	1,207	364,207
Additions	2,110	2,100	4,210
Depreciation for the year	0	(2,258)	(2,258)
	<u>365,110</u>	<u>1,049</u>	<u>366,159</u>
NBV @ 31 May 2021	365,110	1,049	366,159

	y/e 31/5/21	y/e 31/5/20
6 Debtors and Prepayments		
Premises & Vehicle insurance	3,929	3,844
Rent	828	828
Other debtors	0	0
	<u>4757</u>	<u>4,672</u>

7 Movement in funds

Unrestricted funds	31/5/20	Incoming resources	Outgoing resources	31/5/21
Designated	75,000	0	0	75,000
General	<u>467,785</u>	<u>207,957</u>	<u>(177,744)</u>	<u>497,998</u>
	542,785	207,957	(177,744)	572,998

8 Investment Assets

The Charity has no investment assets.

9 Paid employees

The average number of staff employed during the year was 6. Gross salary costs (including Employers NIC), pension contributions and expenses were £115,688 broken down as follows:

	y/e 31/5/21	y/e 31/5/20
Salaries/wages/expenses	111,780	109,682
Pension costs (defined contribution pension plans)	<u>3,908</u>	<u>4,200</u>
	115,688	113,882

No employee received benefits for the year of more than £60,000

10 Risk Management

The major risks to which the charity is exposed, as identified by the Trustees, are regularly reviewed and steps have been taken to mitigate these risks.

11 Reserves policy

Grants by Charitable Trusts and Foundations and donations by individuals, churches, schools and local organisations together with charges from Goodsell House residents provide the balance of the charity's income. This year the charity received payments from HMRC in respect of the wages of staff put on furlough as a consequence of the Covid pandemic. The income from Grant making trusts, individuals, churches and schools is both volatile and insecure and is highly susceptible to factors outside the charity's control. The Trustees have for some years provided for a minimum reserve of £50,000 as a contingency to maintain the services it provides and the free reserves are greater than this figure.

12 Trustee remuneration and related party transactions

No members of the Management Committee received any remuneration during the year.

13 Other matters

The charity has no commitments not provided for in the accounts, has not given any guarantees, has received no loan secured on any of its assets and, at the year end, had no contingent liabilities.

Independent Examiner's Report to the trustees of Homeless Care Limited

Charity no 1151412

Company no 08414392

I report to the charity trustees on my examination of the attached accounts of the company for the year ended 31 May 2021.

Responsibilities and basis of report


As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with Section 386 of the Companies Act 2006;
or
- the accounts do not accord with such records;
or
- the accounts do not comply with relevant accounting requirements under Section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination;
or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).


L C Seal ACCA FAIA
Blain Pritchard Limited
Chartered Certified Accountants
74 College Road
Maidstone
Kent
ME15 6SL

12 October 2021