

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day	Month	Year		Day	Month	Year
	06	Apr	2024		05	Apr	2025

Section A

Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

The charity experienced a mixed financial year in 2024/25. Income from dog adoption donations decreased by approximately 21%. This reduction was partially offset by an increase in HMRC Gift Aid reclaimed and by significant reductions in operating costs. Veterinary expenses decreased by 62%, and utilities costs were reduced by 84%. Income from general donations remained consistent with the prior year.

The trustees consider that the charity remains financially stable and appropriately managed. While acknowledging future uncertainties, the charity is well positioned to continue its activities and to manage risks in line with its charitable purposes.

Section E Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

05 Jan 2026