

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day	Month	Year		Day	Month	Year
	06	Apr	2023		05	Apr	2024

Section A

Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

In the financial year 2023/24, we saw a continued increase in our revenue from adoption and general donations of around 25% compared to 2022/23. This improvement was driven by an increased rehoming of dogs and increased fundraising initiatives.

However, as in previous years, the cost of living and energy prices continued to have an impact. Our charity experienced a 56% increase in energy expenses, while veterinary fees almost doubled compared to 2022/23 (96% increase).

Our reserves continue to mitigate the impact of these increased costs effectively for the time being.

Despite facing uncertainties in the future, the charity is well-positioned to navigate and overcome any challenges that may arise.

Section E

Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

08 Jan 2025

Independent examiner's report on the accounts



CHARITY COMMISSION
FOR ENGLAND AND WALES

Section A

Independent Examiner's Report

Report to the trustees/
members of

ANIMAL HELPLINE

On accounts for the year
ended

05 April 2024

Charity no
(if any)

1151287

Set out on pages

8 & 9

Respective
responsibilities of
trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent
examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent
examiner's statement

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

08/01/2025

Name:

JOHN KING

Relevant professional qualification(s) or body (if any):

RETIRED SENIOR EXECUTIVE OFFICER IN HMRC

Address:

70 THORPE LEA ROAD

PETERBOROUGH

PE3 6BZ

Section B

Disclosure

NONE



CHARITY COMMISSION
FOR ENGLAND AND WALES

ANIMAL HELPLINE

1151287

Receipts and payments accounts

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For the period from	Period start date 06-Apr-23	To	Period end date 05-Apr-24
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Dog Adoption Donations	36,020	-	-	36,020	26,820
Organisations & Fund Raiser Donations	20,273	-	-	20,273	17,422
Commission	12,563	-	-	12,563	13,515
HMRC Gift Aid Payments	3,268	-	-	3,268	4,948
Sundry	82	-	-	82	26
Veterinary		-	-	-	317
Sub total (Gross income for AR)	72,206	-	-	72,206	63,048
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	72,206	-	-	72,206	63,048
A3 Payments					
Veterinary Fees & Medicines	45,786	-	-	45,786	24,355
Adoption Refunds	425	-	-	425	600
Pest Control	560	-	-	560	560
Insurance	1,555	-	-	1,555	1,422
Fund Raising Expenses	284	-	-	284	216
DEFRA VMD Inspection Fee	-	-	-	-	350
Travel Expenses	1,840	-	-	1,840	1,920
Cleaning Services & Supplies	29,209	-	-	29,209	28,554
Telephone & mobiles	180	-	-	180	245
Miscellaneous	1,329	-	-	1,329	503
Utilities	7,597	-	-	7,597	4,878
Food	3,456	-	-	3,456	3,749
Sundry		-	-	-	
Equipment	34	-	-	34	2,306
Materials		-	-	-	-
Maintenance	328	-	-	328	4,047
Sub total	92,583	-	-	92,583	73,705
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	92,583	-	-	92,583	73,705
Net of receipts/(payments)	- 20,377	-	-	- 20,377	- 10,657
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	107,266	-	-	107,266	
Cash funds this year end	86,889	-	-	86,889	- 10,657

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at Bank	86,889	-	-
	Cash at Rescue	-	-	-
		-	-	-
	Total cash funds	86,889	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Andrew Ferguson	08-Jan-25	