

ANIMAL HELPLINE

England & Wales · Charity number 1151287

Details

Status Registered

Legal form CIO

Registered 2013-03-19

Register [View on the Charity Commission register](#)

Contact

Address Toll Bar Cottage
Leicester Road
Thornhaugh
Peterborough
PE8 6NN

Phone 07745300839

Email Homes4Dogs@outlook.com

Website www.homes4dogs.co.uk

Activities

Objects: 1.FOR THE BENEFIT OF THE PUBLIC TO RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION AND,IN PARTICULAR,TO PROVIDE AND MAINTAIN RESCUE HOMES OR OTHER FACILITIES FOR THE RECEPTION,CARE AND TREATMENT OF SUCH ANIMALS.2.TO PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS BY PROVIDING APPROPRIATE CARE,PROTECTION,TREATMENT AND SECURITY FOR ANIMALS WHICH ARE IN NEED OF CARE AND ATTENTION BY REASON OF SICKNESS,MALTREATMENT,POOR CIRCUMSTANCES OR ILL USAGE AND TO EDUCATE THE PUBLIC IN MATTERS PERTAINING TO ANIMAL WELFARE IN GENERAL AND THE PREVENTION OF CRUELTY AND SUFFERING AMONG ANIMALS.3.TO PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS FROM A VARIETY OF SOCIAL AND ECONOMIC BACKGROUNDS AND THOSE WITH HEALTH ISSUES TO PARTICIPATE IN VARIOUS ASPECTS OF THE CHARITY'S WORK.

Activities: Our key activities are the rescue, care and rehoming of unwanted dogs. Alongside this we attempt to educate members of the public on animal welfare issues to help prevent suffering of animals in the future.

Classification

- **How:** Other Charitable Activities
- **What:** Animals
- **Who:** The General Public/mankind

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-05	£69,500	£72,526	-	-
2024-04-05	£72,206	£92,583	-	-
2023-04-05	£63,048	£73,705	-	-
2022-04-05	£43,891	£53,120	-	-
2021-04-05	£96,382	£54,746	-	-

Trustees

Name	Role	Appointed
ANDREW FERGUSON	Chair	2013-03-08
Allison Clare Herbert		2021-04-01
SUE BOUGHTON		2013-03-08

Accounts

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day	Month	Year		Day	Month	Year
	06	Apr	2024		05	Apr	2025

Section A

Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

The charity experienced a mixed financial year in 2024/25. Income from dog adoption donations decreased by approximately 21%. This reduction was partially offset by an increase in HMRC Gift Aid reclaimed and by significant reductions in operating costs. Veterinary expenses decreased by 62%, and utilities costs were reduced by 84%. Income from general donations remained consistent with the prior year.

The trustees consider that the charity remains financially stable and appropriately managed. While acknowledging future uncertainties, the charity is well positioned to continue its activities and to manage risks in line with its charitable purposes.

Section E

Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

05 Jan 2026

Accounts

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day	Month	Year		Day	Month	Year
	06	Apr	2023		05	Apr	2024

Section A

Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

In the financial year 2023/24, we saw a continued increase in our revenue from adoption and general donations of around 25% compared to 2022/23. This improvement was driven by an increased rehoming of dogs and increased fundraising initiatives.

However, as in previous years, the cost of living and energy prices continued to have an impact. Our charity experienced a 56% increase in energy expenses, while veterinary fees almost doubled compared to 2022/23 (96% increase).

Our reserves continue to mitigate the impact of these increased costs effectively for the time being.

Despite facing uncertainties in the future, the charity is well-positioned to navigate and overcome any challenges that may arise.

Section E Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Andrew Ferguson	
Position (eg Secretary, Chair, etc)	Trustee	
Date	08 Jan 2025	

Independent examiner's report on the accounts



CHARITY COMMISSION
FOR ENGLAND AND WALES

Section A

Independent Examiner's Report

**Report to the trustees/
members of**

ANIMAL HELPLINE

**On accounts for the year
ended**

05 April 2024

**Charity no
(if any)**

1151287

Set out on pages

8 & 9

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent
examiner's statement**

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

08/01/2025

Name:

JOHN KING

Relevant professional qualification(s) or body (if any):

RETIRED SENIOR EXECUTIVE OFFICER IN HMRC

Address:

70 THORPE LEA ROAD

PETERBOROUGH

PE3 6BZ

Section B

Disclosure

NONE



CHARITY COMMISSION
FOR ENGLAND AND WALES

ANIMAL HELPLINE

1151287

Receipts and payments accounts

CC16a

For the period from	Period start date 06-Apr-23	To	Period end date 05-Apr-24
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Dog Adoption Donations	36,020	-	-	36,020	26,820
Organisations & Fund Raiser Donations	20,273	-	-	20,273	17,422
Commission	12,563	-	-	12,563	13,515
HMRC Gift Aid Payments	3,268	-	-	3,268	4,948
Sundry	82	-	-	82	26
Veterinary		-	-	-	317
Sub total (Gross income for AR)	72,206	-	-	72,206	63,048
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	72,206	-	-	72,206	63,048
A3 Payments					
Veterinary Fees & Medicines	45,786	-	-	45,786	24,355
Adoption Refunds	425	-	-	425	600
Pest Control	560	-	-	560	560
Insurance	1,555	-	-	1,555	1,422
Fund Raising Expenses	284	-	-	284	216
DEFRA VMD Inspection Fee	-	-	-	-	350
Travel Expenses	1,840	-	-	1,840	1,920
Cleaning Services & Supplies	29,209	-	-	29,209	28,554
Telephone & mobiles	180	-	-	180	245
Miscellaneous	1,329	-	-	1,329	503
Utilities	7,597	-	-	7,597	4,878
Food	3,456	-	-	3,456	3,749
Sundry		-	-	-	
Equipment	34	-	-	34	2,306
Materials		-	-	-	-
Maintenance	328	-	-	328	4,047
Sub total	92,583	-	-	92,583	73,705
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	92,583	-	-	92,583	73,705
Net of receipts/(payments)	- 20,377	-	-	- 20,377	- 10,657
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	107,266	-	-	107,266	
Cash funds this year end	86,889	-	-	86,889	- 10,657

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at Bank	86,889	-	-
	Cash at Rescue	-	-	-
		-	-	-
	Total cash funds	86,889	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Andrew Ferguson	08-Jan-25	

Accounts

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month Apr	Year 2022		Day 05	Month Apr	Year 2023

Section A Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
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5				
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

In the financial year 2022/23, our overall revenue from adoption and general donations experienced a recovery of approximately 48% compared to the previous year. This improvement was driven by an increased rehoming of dogs and increased fundraising initiatives.

However, as expected, the substantial rises in the cost of living and energy prices did have repercussions. Notably, our charity experienced a 37% surge in energy expenses, while veterinary and medicine fees soared by 82%.

The escalation in veterinary costs can be linked to a higher volume of dogs requiring routine procedures (such as neutering) as well as significant emergency treatments and surgeries for some of the dogs under our care.

Fortunately, thanks to our reserves, we were able to manage the impact of these increased costs effectively.

Despite facing uncertainties in the future, the charity is well-positioned to navigate and overcome any challenges that may arise.

Section E

Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

22 Jan 2024

Independent examiner's report on the accounts



CHARITY COMMISSION
FOR ENGLAND AND WALES

Section A

Independent Examiner's Report

Report to the trustees/
members of

ANIMAL HELPLINE

On accounts for the year
ended

05 April 2023

Charity no
(if any)

1151287

Set out on pages

8 & 9

Respective
responsibilities of
trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent
examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent
examiner's statement

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

19/01/2024

Name:

JOHN KING

Relevant professional qualification(s) or body (if any):

RETIRED SENIOR EXECUTIVE OFFICER IN HMRC

Address:

70 THORPE LEA ROAD

PETERBOROUGH

PE3 6BZ

Section B

Disclosure

NONE



Receipts and payments accounts

CC16a

For the period
from

Period start date
06-Apr-22

To

Period end date
05-Apr-23

Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Dog Adoption Donations	26,820	-	-	26,820	16,670
Organisations & Fund Raiser Donations	17,422	-	-	17,422	13,299
Commission	13,515	-	-	13,515	13,016
HMRC Gift Aid Payments	4,948	-	-	4,948	-
Sundry	26	-	-	26	687
Veterinary	317	-	-	317	48
Sub total (Gross income for AR)	63,048	-	-	63,048	43,720
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	63,048	-	-	63,048	43,720
A3 Payments					
Veterinary Fees & Medicines	24,355	-	-	24,355	13,697
Adoption Refunds	600	-	-	600	-
Pest Control	560	-	-	560	512
Insurance	1,422	-	-	1,422	1,108
Fund Raising Expenses	216	-	-	216	250
DEFRA VMD Inspection Fee	350	-	-	350	-
Boarding	-	-	-	-	-
Travel Expenses	1,920	-	-	1,920	540
Cleaning Services & Supplies	28,554	-	-	28,554	26,996
Telephone & mobiles	245	-	-	245	240
Miscellaneous	503	-	-	503	1,910
Utilities	4,878	-	-	4,878	3,567
Food	3,749	-	-	3,749	3,194
Sundry	-	-	-	-	-
Equipment	2,306	-	-	2,306	1,085
Materials	-	-	-	-	-
Maintenance	4,047	-	-	4,047	21
Sub total	73,705	-	-	73,705	53,120
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	73,705	-	-	73,705	53,120
Net of receipts/(payments)	- 10,657	-	-	- 10,657	- 9,400
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	117,923	-	-	117,923	-
Cash funds this year end	107,266	-	-	107,266	- 9,400

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at Bank	107,176	-	-
	Cash at Rescue	90	-	-
		-	-	-
	Total cash funds	107,266	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Andrew Ferguson	16-Jan-24	

Accounts

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month Apr	Year 2021		Day 05	Month Apr	Year 2022

Section A Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future. Through various public events we also promote animal welfare as well as promoting dog rescue in general.

We continued to welcome volunteers from a variety of social and economic backgrounds.

A limited number of events were attended due to the continuation of the COVID 19 pandemic

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

The ongoing impact of the COVID 19 pandemic meant an uncertain time for the rescue.

During 2021/22 our adoption and general donation income was considerably impacted with around a 76% reduction. This may be due to a lack of suitable dogs coming into our care as well as fewer adopters coming forward.

Fortunately due to our reserves the impact of this reduction has been manageable.

However the significant increases in the cost of living as well as the soaring energy prices will no doubt have an impact on the charity's finances as well as society as a whole over the coming year and beyond.

Despite a number of uncertainties for the future, the charity is in a good position to address any challenges we may face.

Section E Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

30 Jan 2023

Independent examiner's report on the accounts



CHARITY COMMISSION
FOR ENGLAND AND WALES

Section A

Independent Examiner's Report

**Report to the trustees/
members of**

ANIMAL HELPLINE

**On accounts for the year
ended**

05 April 2022

**Charity no
(if any)**

1151287

Set out on pages

8 & 9

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent
examiner's statement**

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

25/01/2023

Name:

JOHN KING

Relevant professional qualification(s) or body (if any):	RETIRED SENIOR EXECUTIVE OFFICER IN HMRC
Address:	70 THORPE LEA ROAD
	PETERBOROUGH
	PE3 6BZ

Section B	Disclosure
	NONE



Receipts and payments accounts

CC16a

For the period
from

Period start date
06-Apr-21

To

Period end date
05-Apr-22

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Dog Adoption Donations	16,670	-	-	16,670	27,360
Organisations & Fund Raiser Donations	13,299	-	-	13,299	55,286
Commission	13,016	-	-	13,016	12,934
Food	171	-	-	171	-
HMRC Gift Aid Payments	-	-	-	-	-
Sundry	687	-	-	687	802
Veterinary	48	-	-	48	-
Sub total (Gross income for AR)	43,891	-	-	43,891	96,382
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	43,891	-	-	43,891	96,382
A3 Payments					
Veterinary Fees & Medicines	13,697	-	-	13,697	14,478
Adoption Refunds	-	-	-	-	600
Pest Control	512	-	-	512	512
Insurance	1,108	-	-	1,108	1,626
Fund Raising Expenses	250	-	-	250	250
Boarding	-	-	-	-	360
Travel Expenses	540	-	-	540	612
Cleaning Services & Supplies	26,996	-	-	26,996	21,553
Telephone & mobiles	240	-	-	240	165
Miscellaneous	1,910	-	-	1,910	-
Utilities	3,567	-	-	3,567	3,500
Food	3,194	-	-	3,194	1,922
Sundry	-	-	-	-	3,571
Equipment	1,085	-	-	1,085	3,738
Materials	-	-	-	-	1,217
Maintenance	21	-	-	21	642
Sub total	53,120	-	-	53,120	54,746
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	53,120	-	-	53,120	54,746
Net of receipts/(payments)	- 9,229	-	-	- 9,229	41,636
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	127,152	-	-	127,152	89,945
Cash funds this year end	117,923	-	-	117,923	131,581

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at Bank	117,693	-	-
	Cash at Rescue	230	-	-
		-	-	-
	Total cash funds	117,923	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details			
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees		Signature	Print Name	Date of approval
			Andrew Ferguson	25-Jan-23

Accounts

Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month Apr	Year 2020		Day 05	Month Apr	Year 2021

Section A Reference and administration details

Charity name

ANIMAL HELPLINE

Other names charity is known by

-

Registered charity number (if any)

1151287

Charity's principal address

TOLL COTTAGE

LEICESTER ROAD

WANSFORD

Postcode

PE8 6NN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Teresa Phillips		06 Apr 2020 – 09 Feb 2021	
	Allison Herbert		01 Apr 2021 onwards	
5				
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20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues. We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future. Through various public events we also promote animal welfare as well as promoting dog rescue in general.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Public events and volunteering opportunities curtailed due to COVID-19 pandemic

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers as without them the charity would not be able to function.

Summary of the main achievements of the charity during the year

Throughout 2020/2021 the COVID-19 pandemic impacted on the rescue as it did the rest of society as a whole.

It was difficult to predict what may happen in respect of the volume of lost/abandoned dogs throughout this period but we experienced a reduction in the number of dogs coming into our care.

Limited rehoming recommenced in May 2020 following DEFRA approval and we adapted our adoption process accordingly.

Throughout the rest of the period we had limited rehoming of dogs and continued to see fewer dogs taken into our care.

This impacted considerably on our adoption donation funds and the COVID restrictions meant there were no fund raising events

Fortunately our funds were significantly boosted by an online fundraising auction by a charity supporter which raised around £36,500 and a £10,000 legacy which offset our loss in adoption donations and general fund raising.

The future is still uncertain due to the ongoing COVID-19 pandemic but the charity is in a good position to address any challenges we may face.

Section E Financial review

Brief statement of the charity's policy on reserves

Reserves are used to support the rescue's everyday expenses such as veterinary fees, maintenance costs, food, etc.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Andrew Ferguson

Position (eg Secretary, Chair, etc)

Trustee

Date

19 Jan 2022

Independent examiner's report on the accounts



CHARITY COMMISSION
FOR ENGLAND AND WALES

Section A

Independent Examiner's Report

**Report to the trustees/
members of**

ANIMAL HELPLINE

**On accounts for the year
ended**

05 April 2021

**Charity no
(if any)**

1151287

Set out on pages

8 & 9

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent
examiner's statement**

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Unsigned due to COVID-19 issues

Date:

18/01/2022

Name:

JOHN KING

Relevant professional

RETIRED SENIOR EXECUTIVE OFFICER IN HMRC

qualification(s) or body
(if any):

Address: 70 THORPE LEA ROAD

PETERBOROUGH

PE3 6BZ

Section B

Disclosure

NONE



Receipts and payments accounts

CC16a

For the period
from

Period start date
06-Apr-20

To

Period end date
05-Apr-21

Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Dog Adoption Donations	27,360	-	-	27,360	40,510
Organisations & Fund Raiser Donations	55,286	-	-	55,286	26,550
Commission	12,934	-	-	12,934	12,381
Bank Interest		-	-	-	-
HMRC Gift Aid Payments		-	-	-	-
Sundry	802	-	-	802	2,229
		-	-	-	
Sub total (Gross income for AR)	96,382	-	-	96,382	81,670
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	96,382	-	-	96,382	81,670
A3 Payments					
Veterinary Fees & Medicines	14,478	-	-	14,478	33,653
Adoption Refunds	600			600	
Pest Control	512	-	-	512	384
Insurance	1,626	-	-	1,626	-
Advertising & Promotional Items		-	-	-	-
Fund Raising Expenses	250	-	-	250	250
Boarding	360	-	-	360	1,200
Travel Expenses	612	-	-	612	90
Cleaning Services & Supplies	21,553	-	-	21,553	15,593
Telephone & mobiles	165	-	-	165	160
Stationery & Printing		-	-	-	-
Utilities	3,500	-	-	3,500	600
Dog Kennels		-	-	-	20,460
Food	1,922	-	-	1,922	690
Sundry	3,571	-	-	3,571	6,513
Equipment	3,738			3,738	-
Materials	1,217			1,217	1,560
Maintenance	642	-	-	642	4,946
		-	-	-	
Sub total	54,746	-	-	54,746	86,099
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	54,746	-	-	54,746	86,099
Net of receipts/(payments)	41,636	-	-	41,636	- 4,429
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	85,516	-	-	85,516	89,945
Cash funds this year end	127,152	-	-	127,152	85,516

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at Bank	127,065	-	-
	Cash at Rescue	87	-	-
		-	-	-
	Total cash funds	127,152	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets		Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use		Fund to which asset belongs	Cost (optional)	Current value (optional)
	Computer equipment	Unrestricted	-	-
			-	-
			-	-
			-	-
B5 Liabilities		Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Andrew Ferguson	17-Jan-22	