CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales · Charity number 1151263

Details

Other names	CHLOE'S AND SOPHIE'S SPECIAL EAR FUND, CSSEF
Status	Registered
Legal form	Charitable company
Company number	08300399
Registered	2013-03-15
Register	View on the Charity Commission register

Contact

Address	CSSEF Wellbeing Hub Manor Chambers 304 High Street Aldershot Hampshire GU12 4LT
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Activities

Objects: TO RAISE DEAF AWARENESS IN THE LOCAL COMMUNITY AND TO IMPROVE THE EDUCATION OF DEAF CHILDREN IN MAINSTREAM SCHOOLS BY PROVIDING DEAF EQUIPMENT, DEAF RESOURCES AND MATERIALS TO IMPROVE THE SOUND ACOUSTICS IN THE SCHOOL.

Activities: We brighten the lives of Deaf children. We aim to provide an everlasting impact on their wellbeing and mental health by overcoming challenges, creating experiences and empowering individuals to be their best selves.

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Classification

- **How:** Makes Grants To Individuals, Makes Grants To Organisations, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Education/training, Disability
- **Who:** Children/young People, People With Disabilities

Geography

- Bracknell Forest
- Denbighshire
- Flintshire
- Gwynedd
- Hampshire
- Isle Of Wight
- Surrey
- West Berkshire
- Wrexham
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2024-11-30	£306,842	£353,198	-	-
2023-11-30	£278,361	£391,128	-	-
2022-11-30	£310,601	£290,670	-	-
2021-11-30	£254,339	£180,604	-	-
2020-11-30	£171,857	£113,263	-	-

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Trustees

Name	Role	Appointed
Daniel Peter Rainbird	Chair	2022-12-19
Adam Lee		2024-06-10
BRIAN GEORGE JACKSON		2013-02-04
CERI MARIE RISE		2021-05-12
Rachel Chocian		2024-06-10
Shaun Garrett		2020-01-28

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CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales - Charity number 1151263

Accounts

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

(A COMPANY LIMITED BY GUARANTEE)

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 30 NOVEMBER 2024

REGISTERED COMPANY NUMBER- 08300399 (England and Wales)

REGISTERED CHARITY NUMBER - 1151263

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CHLOE'S & SOPHIE'S SPECIAL EARS FUND TRUSTEES' REPORT

FOR THE YEAR ENDED 30 NOVEMBER 2024

The Trustees who are also Directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 November 2024. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND TRUSTEE'S REPORT
OBJECTIVES AND ACTIVITIES

At Chloe's and Sophie's Special Ears Fund, we are dedicated to brightening the lives of Deaf children across Hampshire, Surrey, Berkshire, London, Wrexham, Flintshire, and Denbighshire. We aim to provide an everlasting positive impact on their wellbeing and mental health by overcoming challenges, creating experiences and empowering individuals to be their best selves.

Our core objectives are:

- **To raise Deaf awareness** within local communities, fostering understanding, inclusion, and support for Deaf children and their families.
- **To enhance educational experiences** for Deaf children by providing specialist equipment, tailored resources, and acoustic improvements in schools —ensuring every child has access to the best possible learning environment.
- **To support mental health and emotional wellbeing at home**, by offering resources, equipment, and opportunities that promote confidence, comfort, and connection within their everyday lives.

Through these aims, we continue to advocate for equal opportunities and meaningful support for every Deaf child we reach.

Raising Deaf Awareness in the Community

Raising Deaf Awareness remains a key focus of our work, both within schools and across local organisations. We believe that greater understanding leads to greater inclusion, and we aim to make that awareness both meaningful and lasting.

In Schools

This year, we introduced two engaging formats for our Deaf Awareness Assemblies:

1. **Whole-School Book Assemblies** – Each child in the school receives a Deaf Awareness-themed book to take home, helping to extend the message beyond the classroom. Assemblies include a short talk and a curated selection of 4–5 age-appropriate storybooks featuring Deaf characters or connections to British Sign Language (BSL). Children are invited to choose a book that resonates with them, and each session includes a Q&A to spark conversation and curiosity.

2. **Interactive Story-Based Assemblies** – Centred around books such as Can Bear Ski? these smaller assemblies are designed to be immersive and hands-on. Our team reads the book with the children and brings props such as an audiologist's coat and a teddy bear fitted with hearing aids, helping children understand Deafness in a friendly and engaging way.

We also work with Deaf professionals—including Sign for Thoughts, Deafero, and Dot Sign Language—who deliver tailored assemblies and workshops that provide authentic, lived-experience perspectives.

Beyond assemblies, we provide **Deaf Awareness Training for teachers and professionals** working with Deaf children, equipping them with tools and understanding to better support inclusive learning environments.

Books and Resources

To further embed Deaf Awareness in everyday learning, we grant Wishes for schools with books featuring Deaf characters or links to BSL for use in classrooms and libraries. These resources support ongoing conversations about Deafness and inclusivity.

Visual Tools for Awareness

To create a lasting, visual impact, we aim to provide every school with Deaf children in our geographical areas with either a BSL Playtime School Board or a Fingerspelling Board. These colourful, permanent displays encourage daily engagement with BSL and support peer understanding through play.

Visual Tools for Awareness

To create a lasting, visual impact, we aim to provide every school with Deaf children in our geographical areas with either a BSL Playtime School Board or a Fingerspelling Board. These colourful, permanent displays encourage daily engagement with BSL and support peer understanding through play.

BSL School Board, Manor Infants School, Hampshire

Deaf Awareness Training with Deafero, 15 Staff members from Plas Madoc Leisure Centre

Testimonial from AVOW

"Hello Zeta,

I just wanted to drop you message to say thank you for the invite to yesterday's Deaf Awareness Training. It was an excellent and beneficial course. Both Jane and I found it very beneficial.

I have spoken to my manager here at AVOW and we will be in touch to arrange the training for the AVOW staff & Community agents at some point in the future."

CSSEF Book Assembly with Zeta our Wish Granting Champion, North Wales

Improve the Education of Deaf Children in Schools – Mainstream and Deaf Provision Schools

We are committed to creating inclusive and supportive learning environments for Deaf children in both mainstream and specialist settings. One of the key ways we do this is through our **Wishes Application** programme.

Schools located within our geographical focus—Hampshire, London, Berkshire, Surrey, Wrexham, Flintshire, and Denbighshire—that support Deaf children can apply for equipment, resources, and materials designed to enhance the learning environment and improve sound acoustics. These applications are carefully considered and awarded in cases where funding for Deaf-specific equipment is not available from the Local Authority.

Through Wishes Applications, schools can request support for:

- **Radio Aids and Soundfield Systems** to improve access to sound and spoken communication
- **Babble Guards** to reduce background noise in the classroom
- **Acoustic enhancement materials** such as sound-absorbing boards, rugs, and hessian backing behind display boards
- **Captioning technology**, including **Speak See kits**
- **BSL Playtime and Fingerspelling School Boards** to promote everyday use and awareness of British Sign Language
- **Educational resources** including storybooks featuring Deaf characters, toys with hearing aids, and BSL flashcards

In addition to equipment-based support, we also fund:

- **British Sign Language (BSL) Courses in Schools** – We are proud to have funded BSL courses for thousands of Deaf children and their hearing peers, promoting communication, mutual understanding, and inclusivity in school communities.
- **Life Skills Programmes** – Schools can apply for funding to support essential life skills development, tailored to the needs of Deaf children as they prepare for greater independence and future opportunities.
- **Adventure and Enrichment Funding** – For schools with Deaf Units or Deaf provisions, we offer funding to support fun, shared experiences such as day trips, outdoor adventures, and team-building activities. These experiences help strengthen peer bonds and boost confidence while creating lifelong memories.

These resources help ensure that Deaf children can fully engage with their learning environment. By addressing both environmental and communication barriers, we help schools create inclusive spaces where Deaf children feel supported, valued, and empowered to succeed.

Emotional Wellbeing and Mental Health of Deaf Children

Supporting the emotional wellbeing and mental health of Deaf children is at the heart of everything we do. Through tailored activities, peer support, and inclusive spaces, we create opportunities for Deaf children and young people to build confidence, develop identity, and feel truly seen and supported.

One of our biggest achievements this year has been the launch of the CSSEF Wellbeing Hub in Aldershot, where we received the keys in May 2024. The CSSEF Wellbeing Hub was created as a welcoming, inclusive space for the Deaf community—a place where children, young people, and families can connect, learn, and grow together. Its purpose is to reduce isolation, promote positive mental health, and create lasting opportunities for Deaf children to thrive.

Key wellbeing initiatives hosted at the CSSEF Wellbeing Hub include:

- Blossom Group – A fortnightly group for Deaf girls aged 7–12 who may be struggling with confidence, identity, or social connection. Many attendees join with little or no Deaf identity and without Deaf peers. The group helps them grow in self-esteem, find their voice, and feel proud of who they are.
- Deaf and CODA Youth Club – Held every other week for Deaf children and CODA (Children of Deaf Adults) aged 10–16. The group encourages friendship-building, peer support, and a sense of belonging in a safe, fun environment.
- BSL Learning Community – Over 120 people are currently learning British Sign Language at our Wellbeing Hub. This ongoing programme not only breaks down communication barriers but also allows Deaf children to regularly see Deaf adults and peers around them, normalising Deafness and strengthening Deaf identity.
- Furapy (Pet Therapy) – Animal-assisted wellbeing sessions that bring comfort, calm, and joy to children through interactions with therapy pets.
- Cuppa Tea of Kindness – A relaxed drop-in space where parents and carers can have a warm drink and chat with one of our team. These sessions offer emotional support, community connection, and the chance to share experiences with others on a similar journey.

In addition to activities at the Hub, we continue to support emotional wellbeing through:

Events and workshops led by Deaf professionals, offering role models and real-life inspiration for Deaf children to believe in their potential.

Peer-to-peer opportunities throughout the year, which boost self-esteem, foster belonging, and allow Deaf children to form lasting friendships. This includes our fortnightly Deaf Hub in Farnham Surrey open to Deaf children and their family from ages 0-16. We also run our incredible Activities Programme throughout the year to enable Deaf children to meet with their peers and have adventures where they are not the only Deaf child attending.

Part Funding for parents to learn BSL at Level 1, 2, and 3, helping to reduce language deprivation and strengthen family communication from the earliest stages of a child's life.

Our commitment is clear: to create safe, uplifting spaces where Deaf children and young people feel empowered, connected, and confident in who they are.

Blossom Group – Girls age 7-12 years old working on their Self-esteem at our CSSEF Wellbeing Hub in Hampshire

ACHIEVEMENTS AND PERFORMANCES

RAISING DEAF AWARENESS

School Visits – BSL School Board and Resources

Building on the momentum of previous years, our work to raise Deaf Awareness in schools has continued to grow in both reach and impact. Through school visits, BSL resources, and engaging assemblies, we are creating environments where Deaf children feel seen, supported, and included—while also educating their hearing peers and teachers about Deafness and British Sign Language (BSL).

This year, we proudly delivered the following:

- **42 BSL School Boards** funded and installed across schools
- **8 Deaf Awareness Assemblies** delivered to children across our regions
- **67 School Visits** conducted to support school staff and deliver resources
- **107 Resource Requests** fulfilled with materials such as Deaf character books, BSL flashcards, and toys with hearing aids, Cochlear Implants or BAHA's.
- **34 Zoom Support Calls** with schools, offering guidance, BSL advice, and Deaf Awareness support

We continued our popular **BSL School Boards** initiative in partnership with **Cath Smith**, creator of Let's Sign BSL, and **The School Sign**. These visually engaging boards, now available in expanded themes such as colours, animals, and numbers, help normalise BSL use in school environments. The boards have become a valuable resource in the playgrounds sparking curiosity, discussion, and inclusion.

Although our focus remains within seven counties, the influence of the BSL School Boards project continues to spread, with schools and charities outside our area reaching out to adopt similar resources. The increasing visibility of these boards on social media and within professional networks has contributed to a wider cultural shift towards BSL inclusion in education.

In addition to boards placed in schools, we also provided **Teachers of Deaf Children and Young People** with portable BSL Boards to use during their outreach visits—enabling them to model BSL and Deaf Awareness for both professionals and families.

These achievements reflect not just numbers, but meaningful steps toward creating more inclusive, understanding, and supportive school environments for Deaf children and their peers.

BSL School Board, Phillip Southcote School, Surrey

Over the past four years, our **BSL School Board initiative** has grown significantly in reach and influence.

In 2020–21, we funded 46 boards; this rose to 69 boards in 2021–22, followed by a further 113 boards in 2022–23.

This year (2023–24), we funded an additional **42 BSL School Boards**, bringing the **total number of boards displayed in schools to 270**.

While this year's figure reflects a **45% decrease** compared to last year, the shift was a result of **targeted funding decisions** due to reduced resources. Unlike previous years, when we responded to referrals from Teachers of the Deaf and Young People, this year we prioritised specific geographical areas to ensure equitable distribution and sustainable support. Although the numbers were lower, this year's boards represent **a meaningful continuation rather than a decline**, adding to a growing network of schools where Deaf Awareness and British Sign Language are celebrated every day.

Deaf Awareness Resources available for Schools to raise Deaf Awareness

This year, our commitment to promoting Deaf awareness in schools remained strong, despite a reduction in available funding. In response, we adapted our delivery model to ensure continued impact while being mindful of sustainability and equity across our service areas.

We delivered **8 Deaf Awareness Assemblies** across schools, alongside **67 in-person school visits**, each designed to support inclusion and foster understanding of Deaf identity. In total, **107 schools** were provided with resources such as **Deaf character books, toys featuring hearing aids, and BSL flashcards**—bringing much-needed representation into classrooms and school libraries.

To make the most of our resources, we introduced two distinct formats of Deaf Awareness Assemblies:

1. **Whole-School Book Assemblies** – where every child receives a Deaf awareness storybook to take home, building understanding that extends into families and communities.
2. **Targeted Book Assemblies** – smaller, interactive sessions centred around books like Can Bears Ski?, incorporating engaging props such as an audiologist's coat and a teddy bear with hearing aids to bring the story to life.

While fewer assemblies were delivered this year, the depth and creativity of engagement grew significantly. Schools have praised the sessions for encouraging empathy, improving peer understanding, and promoting a more inclusive school culture.

We're proud to have now supported over **78,000 children** through the distribution of books featuring Deaf characters—ensuring that Deaf children see themselves positively represented and hearing children learn the importance of inclusion from an early age.

These achievements—combined with our school visits, resource fulfilment, and evolving assembly formats—reflect our adaptability, determination, and unwavering belief that every Deaf child deserves to feel seen, understood, and celebrated.

Secondary School Assembly, Danielle Wish Granting Champion, Berkshire

CSSEF Book Assembly Ysgol Terrig, Flintshire North Wales

Deaf Awareness Resources available for Schools to raise Deaf Awareness

Throughout the 2023–24 academic year, our charity continued to build on our well-established Deaf Awareness strategies by delivering **Deaf Awareness Book Assemblies** in schools with Deaf children on roll. These assemblies remain a cornerstone of our work—helping to create inclusive, understanding school environments by educating hearing peers and promoting empathy, awareness, and representation.

This year, we delivered **8** Deaf Awareness Book Assemblies, reaching **2089 children**.

At our Whole School Book Assembly, every child received a book featuring Deaf characters to take home ensuring the message of inclusion extended beyond the school gates and into family life. These books are more than educational tools; they are meaningful sources of **representation for Deaf children**, and powerful conversation starters for hearing children who may never have encountered Deafness before.

One of the barriers our charity actively addresses is the **lack of access to inclusive literature**, particularly books that represent Deaf characters. Many children may not have the means to purchase their own books, and those that do are unlikely to choose one that features Deafness unless prompted by initiatives like ours. By providing books directly, we **remove financial and social barriers**, helping children engage with Deaf identity and learn about Deafness in a safe, familiar, and engaging way.

What makes these assemblies truly impactful is that every participating child has a **direct connection to a Deaf child within their school**. This creates a powerful, personal context for the lessons learned—helping to build genuine understanding and stronger peer relationships. Teachers and parents consistently report increased empathy, awareness, and more inclusive behaviour following our visits.

In addition to book distribution, our assemblies feature **interactive sessions**. These are tailored to the age of the pupils and include story-sharing, props (such as an audiologist's coat and a teddy bear with hearing aids), and opportunities to ask questions. Often led by Deaf individuals or team members with lived experience, these sessions bring Deaf awareness to life and make it relatable.

We look forward to building on this success in the coming year, increasing the reach of our assemblies and strengthening Deaf awareness in even more schools.

Testimonial

"Oasis Academy Mayfield School, Hampshire

'Deaf Awareness Assemblies Week. What an amazing opportunity to learn about Deaf Culture, Deaf Identity, ask and answer questions. We were very impressed with the participation of the pupils talking confidently about respect, equality and diversity. Many thanks to Danielle from CSSEF for bringing Deaf awareness to us all and for brightening the lives of Deaf children'"

Deaf Awareness Training with Deafero

Building an inclusive society starts with education—and Deaf Awareness Training is a vital part of that journey. Throughout December 2023 to November 2024, we delivered t**hree impactful Deaf Awareness Training sessions** led by the engaging and experienced Deaf trainer, **Andrew**. Each session was designed to challenge assumptions, build communication confidence, and empower participants to create Deaf-friendly spaces in their organisations and communities.

1. Plas Madoc Leisure Centre – 25 April 2024

14 attendees

This session supported Plas Madoc on their journey to becoming a **Deaf-Friendly Swim Centre**, with staff from **Avow** and **Wisdom of Equus** also in attendance. The session received outstanding feedback, with attendees praising Andrew's humour, warmth, and ability to make the learning engaging and practical.

"Andrew was very funny, very engaging and very informative. Three staff members said they now feel confident communicating with customers with hearing difficulties."
- Rachel Jones, Duty Officer, Plas Madoc Leisure Centre

"It was an excellent and beneficial course. We will be in touch to arrange training for AVOW staff & Community Agents."
- David McDonald, Accessibility & Shopmobility Manager, AVOW

Staff reported not only learning new skills like fingerspelling but actively passing them on to others—showing the ripple effect this training can have.

2. North Wales Fire and Rescue Service – 9 May 2024

12 attendees

This session created a buzz across the team, particularly for those with no prior knowledge of BSL or Deaf awareness.

"The training was a resounding success. Most attendees didn't have any knowledge, so they found the session extremely beneficial. There's now interest in advanced sessions and more training for new staff."
- Benji Evans, Equality, Diversity and Inclusion Officer

The Fire Service is now exploring further training opportunities with us to continue their inclusivity journey.

3. Outside Lives – 31 May 2024

9 attendees

Delivered to staff and volunteers at Outside Lives, this session helped an inclusive community organisation deepen their understanding of Deaf culture and communication.

"Our members found this very helpful and informative. Please pass on our thanks to Andrew."
- Sally McKnight, Outside Lives

These sessions exemplify the impact of Deaf-led training—offering firsthand insights into the experiences of Deaf people and practical ways to support inclusion. We're proud to continue working with schools, community groups, and workplaces across the UK to make Deaf Awareness the norm, not the exception.

SUPPORTING SCHOOLS WITH DEAF CHILDREN

In our ongoing commitment to provide the best learning environment for Deaf children, we have continued to utilise advanced technology in classrooms. We recognised the growing need for dedicated support within schools to effectively meet the needs of Deaf children.

Soundfield Systems: A total of **4 Soundfield Systems** were funded in schools across the counties we work in to add to the **27 Soundfield Systems** our charity funded in the previous two years. The Connevans Swift Digital soundfield system is a groundbreaking use of technology to bring superb quality sound within financial reach of every classroom. It's a wireless infra-red soundfield system which benefits both student and lecturer. Last year we also funded 3 Soundfield Systems to be upgraded with additional microphones to support Deaf children to access the sound of their peers in their classroom.

Sound Clouds: The demand for Sound Clouds, which significantly improve classroom acoustics, remains high. Last year, we conducted acoustic surveys in six schools to identify areas needing support, particularly in older buildings with high ceilings and poor sound quality—conditions that can greatly impact Deaf children's access to communication and education. Unfortunately, due to limited funding this year, we were only able to fund the installation of Sound Clouds at one school: **Oak Lodge Deaf School in Wandsworth, London**. We received over 25 Wish Applications requesting Sound Clouds but, regrettably, had to decline many due to budget constraints.

Babble Guards: We continued the successful Wish of Babble Guards—innovative visual noise management tools developed by Connevans—to support Deaf children in maintaining an optimal learning environment. This year, we funded an additional 40 Babble Guards, building on the 43 granted in the previous year. These devices are vital in helping Deaf students concentrate and participate fully by visually signalling when classroom noise levels are too high. As part of our **Recycle and Repurpose** scheme, we also reached out to all schools previously granted Babble Guards to assess whether the equipment was still actively needed. Where appropriate, Babble Guards were rehomed or reassigned to ensure that our resources continue to benefit Deaf children in the most effective and sustainable way.

Sound Clouds at Oak Lodge School, London

We have now placed over **150 pieces of specialist sound access equipment** into schools through our Wishes programme. The decrease in total spend from **£46,911 (2021–22)** to **£12,513 (2022–23) to £16,500 in 2023-2024** reflects our shift toward cost-effective, scalable solutions (like Babble Guards), and our sustainability strategy—with more equipment now being reissued and repurposed when children change schools.

BSL Education in Schools

British Sign Language (BSL) is the first or preferred language of many Deaf people in the UK, and access to it is a fundamental human right. As a charity, we are passionate about ensuring BSL is not only recognised but respected and taught within school environments—especially those with Deaf children on roll. Language access goes beyond hearing; it's about full participation, identity, and inclusion. Schools play a critical role in shaping these values, and that's why we believe BSL must be embedded into the heart of education.

This year, we proudly funded BSL lessons in the following schools:

- **Knollmead Primary School**
- **Borras School,** where Years 5 and 6 take part in weekly BSL lessons as well as teaching staff and school staff taking BSL Level 1 and 2 courses.
- **Earlswood Pre-school**
- **Shirley Pre-school**

These new schools joined our ongoing BSL programme at **Phillip Southcote School** and **Guildford Grove School**, further expanding our reach.

We are committed to ensuring that these BSL sessions are led by qualified Deaf teachers, offering students not only authentic language instruction but also vital Deaf representation. Having a Deaf adult in the classroom helps Deaf children see themselves in their educators, while hearing children gain invaluable insight into Deaf culture and communication.

By creating shared language experiences in the classroom, we're building more inclusive and connected school communities—ones where Deaf children can thrive academically and socially, and where hearing peers grow up fluent in empathy, respect, and equality.

Teachers from Borras Park School, BSL Level 2 with Deafero, North Wales

Testimonial from Rob Nicholson, Headteacher Borras Park School, North Wales

"Hi Karen,

Hurray!!! Yes, we passed Level 2! None of this would have been possible without the support from CSSEF. We have been given the funding to boost the level of BSL provision throughout the school and to raise the profile of deaf awareness and education.

In February of this year, having been identified for our inclusive approach with BSL and deaf education, I was asked to attend a Welsh Government event in Wrexham where I had to present to several groups of other professionals from North Wales. The event was a chance for some schools to share examples of how their curriculum design supports equity and inclusion. In addition, I also had to submit a short report to Welsh Gov explaining what we had done - I've attached the report as it may well act as a testimonial. I mentioned the CSSEF Charity several times on the day and in the report.

Best regards

Mr Rob Nicholson

Head Teacher

Borras Park Community Primary School"

Inclusive Projects and Cultural Access

We supported a range of creative; confidence-building projects designed to celebrate Deaf identity and ensure cultural access:

- **BSL Interpreter for Eastbury School's Christmas Pantomime**
- **Eastbury Resource Base Art Workshop and Signed Stories** (with Deaf artist VB and storyteller Leanne)
- **Christmas and Summer Parties at Eastbury School**
- **Borras School – PGL Residential Trip**
- **Rodings School – Visit from Deaf flautist Ruth Montgomery**
- **Philip Southcote School – Green Screen Project**
- **Oak Lodge School – Life Skills Project**
- **Guildford Grove School – Horse therapy at RDA**
- **Panthalon North Wales – Deaf children across North Wales enjoying sports with Deaf led tutor**

Each of these activities was designed to boost wellbeing, peer engagement, and Deaf pride—ensuring that Deaf students feel seen, celebrated, and included.

Wish Granting Champions and Holistic School Support

Our **Wish Granting Champions**, located across the regions we serve, played a vital role this year by identifying school needs on the ground and ensuring tailored support. Their close collaboration with Teachers of Deaf Children and Young People ensured that our interventions were timely, relevant, and impactful.

As schools increasingly turn to us not just for funding but also **training, resources, and holistic Deaf awareness**, we're proud that our charity continues to lead by example in creating inclusive, accessible, and supportive educational settings for Deaf learners.

CSSEF Schools Impact

EMOTIONAL WELL BEING OF DEAF CHILDREN

Supporting the emotional wellbeing and mental health of Deaf children remains at the heart of everything we do. Over the past year, we have continued to listen to the needs of our community and responded with a growing number of activities, workshops, and personal Wish Grants to ensure Deaf children feel seen, heard, and valued.

We delivered **80 workshops and activities**, attended by **730 participants**, providing safe, welcoming spaces where Deaf children could express themselves, explore their identity, and connect with Deaf peers. These included:

- Music and Me Workshops – celebrating self-expression through rhythm and sound
- Yumma – promoting emotional literacy through food and shared experience
- Blossom Group – supporting Deaf girls aged 7–12 in building confidence and identity
- Youth Club – bringing together Deaf and CODA children aged 10–16 to develop friendships
- Deaf Hub England and Deaf Hub Wales – our regular meet ups for Deaf and CODA children to come along with their families, to play games, share food and enjoy regular activities. It's a special place where they just get to be themselves.

We also granted a total of 195 Personal Wishes, helping Deaf children access items and experiences that promote both emotional wellbeing and independence. We had 287 applications, and to due to lack of funding, 95 were unable to be fulfilled.

We are proud to have granted **195 Personal Wishes** in such a challenging year financially.

BSL Course Support:

- Level 1: 22 parents
- Level 2: 15 parents
- Level 3: 3 parents

Assistive Items:

- Vibrating Alarm Clocks: 24
- Vibrating Watches: 16
- Helmets: 26
- Aqua Covers: 1
- Hearing Aid Kits & Bonnet Accessories: 6
- Radio Aid Cover: 1

Emotional Comfort & Representation:

- Barbie Dolls with Hearing Aids: 7
- Monkey with Cochlear Implants: 15
- Teddy with Hearing Aids: 8
- Microtia Elephant: 1
- Dolls with Hearing Aids: 2
- Lego Sets with Hearing Aids or Cochlear Implants: 14

Educational Resources:

- Books with Deaf Characters: 199
- BSL Flashcards: 17

Everyday Confidence & Inclusion:

- Nightlights: 17
- Gaming Headphones: 2
- Deaf Kids Rock (T-shirts & Hoodies): 10

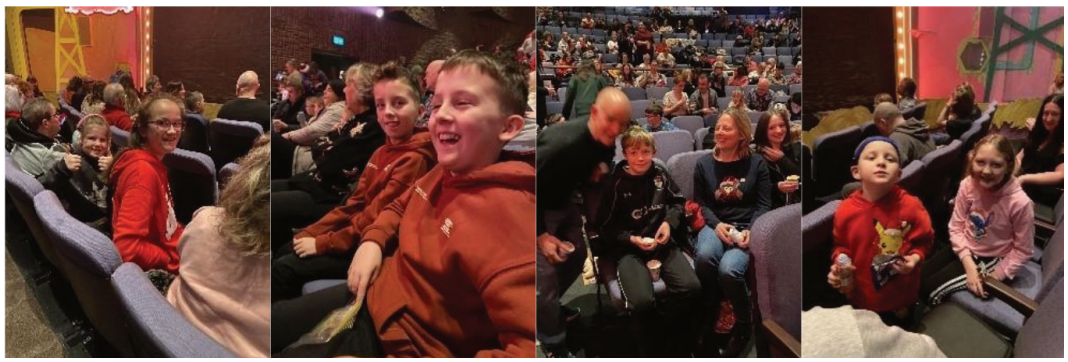
To ensure we reached those who needed us most, it is vital that our charity employs dedicated **Wish Granting Champion**—local volunteers or staff who supported families through the application process, ensured their voices were heard, and helped tailor the right solutions for each child's needs.

We invested £353,198 into this area of our work, reflecting our deep commitment to holistic support. As more families become aware of our services, we are seeing a steady increase in Wish applications—a sign not only of rising need but of growing trust in our charity.

These small but powerful wishes represent much more than objects—they symbolise dignity, inclusion, and belief in every Deaf child's right to thrive.

Panto Experience, Surrey – BSL Integrated Performance December 2023

We start our year in the Christmas Season. Our most favourite events of the year are where we welcome 450 guests including families of Deaf children to sit back, relax and get fully immersed to a Panto show at Camberley Theatre and Theatre Clywd that have a BSL Integrated Interpreter. Their smiles are just everything!



CSSEF Activities Programme

We had over **80 Activities and 730 people** join us in our Activities Programme in England and Wales. These activities had a positive impact on the wellbeing for Deaf children. Here are some of the photos of the fun we had, along with some testimonials from the parents and the children.

Ice Skating in Surrey – Winter Activities Programme 2023

Our Winter Activities Programme in Surrey brought families and Deaf children together for a magical day of ice skating, laughter, and connection. A special highlight was having our charity founders, Chloe and Sophie, join in the fun. These two incredible girls were the original inspiration behind our charity, and it's always a joy to see them taking part in the events that their story helped bring to life.

Breakfast with Elves – Lismoyne Hotel, Hampshire

This Christmas, we hosted a magical Breakfast with Elves at the Lismoyne Hotel in Fleet for 100 guests, all families with Deaf children. Events like these are more than festive fun—they're essential. Traditional experiences like Breakfast with Elves often aren't accessible for Deaf children, and without inclusive options, many miss out on the joy and wonder of the season. By creating a fully accessible, Deaf-friendly environment, we made sure every child could feel the magic of Christmas, surrounded by understanding, excitement, and community.

Testimonial from Parent

"Breakfast with the Elves was such a delightful experience. Having the opportunity to breakfast with and celebrate with peers from the deaf community makes for such a 'normalising' experience for both my deaf child and hearing child. I love the friendships the children build through events like this one. Thank you for inviting us."

Theatre Trip London, BSL Lion King – Summer Activities Programme 2024

Testimonial from Parent

"Dear Karen, Charlotte and the lovely CSSEF team,

I just wanted to say a HUGE thank you for giving Teddy and I the most amazing experience on Thursday night at the Lion King. We were both blown away, the stuff of dreams. From the lovely warm welcome when we arrived, to the amazing seats in the stalls, and the show was the absolute best we've seen, and then Karen remembering to ask Teddy what he'd give it out of 10 at the interval. You really made it a fantastic night for us both and I feel so fortunate to have experienced it with Teddy. Being surrounded by other deaf children and adults, seeing all the lights on hearing devices flickering in the dark, and enjoying the amazing signer, these things make an experience unique and important for Teddy. Thank you so much for fundraising and organising events like this to give us a memory we'll never forget.

That afternoon we'd actually had an awful experience at audiology so having an evening like this helped us forget the frustrations of being deaf and reminded us there are some huge positives!

Many thanks and hope you all have a great weekend.

Lucy"

Gullivers World, Cheshire – Summer Activities Programme 2024

Testimonial from parent

"Good Morning Zeta

Me, Adrian and the children just want to say a MASSIVE Thank you for Gullivers World on Tuesday. We all had an amazing time. Was a brilliant day out. Thank you for the fast passes too. They really helped, especially with Theo not having to stand in the ques for too long. The children are still talking about it. They also got very wet on the rapids 😊 Without your charity we wouldn't have been able to make such fantastic memories with the children. So, thank you so much for such a wonderful day out.

We appreciate all the outings that have been put on for the children so thank you 😊

Claire "

Punk Chef Workshops

This year, we proudly continued our Punk Chef Cookery Workshops for Deaf children and young people in Years 6 to 11, with sessions taking place once a month over seven months in a professional school kitchen in Farnham. Led by the inspirational Deaf chef and TV presenter Punk Chef, these workshops offered more than just cookery lessons—they created a space where Deaf children could build confidence, develop life skills, and embrace their identity.

A total of **30** Deaf children attended this year's workshops over 3 Workshops. Many had never taken part in structured extracurricular sessions like this before. Notably, several participants came from our Blossom group—a safe space for Deaf girls who had previously expressed that they **"didn't feel Deaf enough"** to join Deaf-focused events. Through the emotional wellbeing work done in Blossom, these girls grew in confidence and self-acceptance and felt empowered to join the cookery programme. Their participation marked a powerful milestone in their personal journeys.

From mastering knife skills to preparing fresh pasta and learning how to cook fish, every workshop was delivered in British Sign Language by a Deaf role model. For many of the young people, this was the first time they had been taught in their native or preferred language in such a hands-on, empowering environment. The workshops not only taught them how to cook, but also reinforced Deaf pride, self-esteem, and independence.

The legacy of these workshops continues to grow—last year, one of the CSSEF Young People was even employed by Punk Chef, and this year, we've seen more Deaf children express ambitions to pursue careers in hospitality and catering, showing just how transformative accessible, inclusive experiences can be.

Testimonial Punk Chef Workshops

'Lara absolutely loved the cooking class! Thank you! We were so happy to see the pride on her face as we all tried her chicken dish that evening. Delicious!

Her grandparents shared the flapjack with her the next day and they were also very impressed. She was super proud explaining all about how she made it.

She told me it was great to be with other children like her, and she got some good 'cooking hacks' from Punk chef! (How to debone chicken and how to curl spring onion?!)'

'It's just a thank you for the Punk Chef sessions. I love what it does for her confidence, she had a ball too, she loved it.'

Yumma Foods Online Workshops

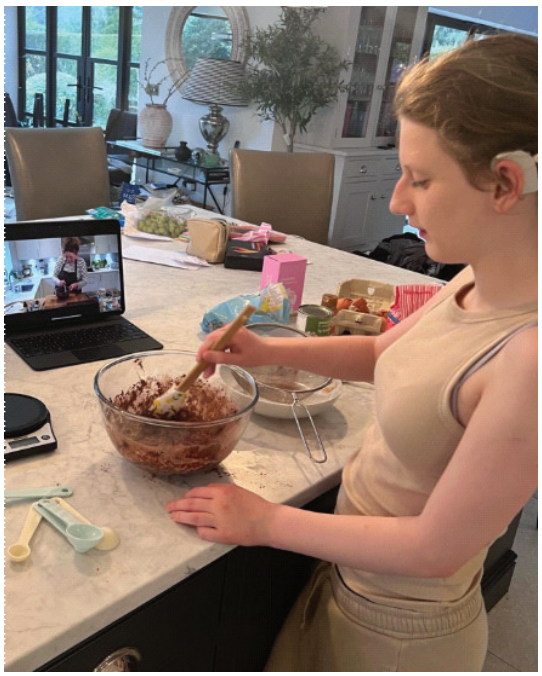
In addition to our in-person workshops with Punk Chef, we continued our popular Yumma Online Cookery Workshops, run by the much-loved Deaf chef and television personality, Yvonne Cobb—better known as Yumma Foods. Over the past year, we held 10 virtual sessions designed to bring the joy of cooking into the homes of Deaf children, wherever they live.

Over the course of the year, a total of **72 Deaf children** took part across 10 sessions from England and North Wales.

Each session was taught in British Sign Language by Yvonne, creating a safe, accessible, and inspiring learning space for Deaf children to develop essential life skills while having fun. The workshops didn't just teach cooking—they reinforced Deaf identity, language pride, and the value of shared cultural experiences.

A recent session featured the children preparing a classic comfort dish: macaroni cheese with crunchy cheese puff crumbs, paired with a warm salad of asparagus, courgettes, and peas dressed in lemon and olive oil. Yvonne also taught them how to master a classic white sauce—a foundational skill they can carry forward for life.

Many of the children who joined the Yumma sessions had never participated in extracurricular learning in BSL before. For them, having a Deaf chef model both language and life skills on screen was transformative. Parents regularly tell us that their children look forward to these sessions each month—not just to learn to cook, but to feel seen, supported, and proud to be Deaf.



The Yumma Online Cookery Workshops continue to break down barriers to access and create opportunities for Deaf children to thrive, no matter where they are.

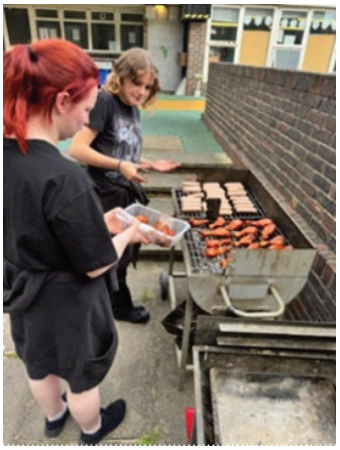
Life Skills for Deaf Young People at Oak Lodge School

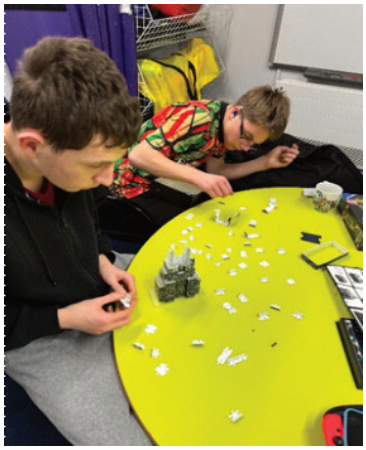
This year, we were proud to continue supporting the residential students at **Oak Lodge School in Wandsworth, London**, through our **"Life Skills for All"** initiative. This vital programme provides **£500 per term** to fund practical, confidence-building experiences for **19 Deaf young people** in Years 7 to 13 who live on site during the week.

The funding has opened the door to a wide range of **enriching, real-world activities**, tailored to build independence, communication skills, and emotional wellbeing. Students have enjoyed simple yet meaningful outings—like going out for ice cream, shopping trips, and visiting cafés—while also taking on bigger challenges such as **learning to navigate the London Underground**. These are experiences that many hearing peers may take for granted, but for Deaf young people, they require additional planning and support to access safely and confidently.

A highlight of the year was students **preparing and selling fruit kebabs at their Summer Fair**—an activity that boosted their confidence, teamwork, and money-handling skills. Off the back of this success, the school will be launching an **Enterprise Project**, giving students the opportunity to fundraise for items they need in their residential space—starting with a much-wanted **dishwasher**. This shift toward self-directed fundraising supports practical learning while empowering students to make a tangible difference to their shared environment.

These life skills activities go beyond practical lessons—they nurture **resilience, independence, and Deaf pride**. By supporting Deaf young people in navigating the world on their terms, we help ensure they leave school ready to thrive both personally and socially.





Oak Lodge Residential Young People – Life Skills 2024

CYCLE HELMETS

Finding the right cycle helmet for a Deaf child is far more complex than it may seem. While we use standard helmets, locating ones that comfortably accommodate Cochlear Implants, BAHAs, or Hearing Aids without causing discomfort or dislodging the devices is a real challenge.

After testing **28 different helmet designs**, we identified two tried-and-tested models that consistently meet the needs of Deaf children: the **Carrera Foldable Helmet** and the **Crazy Safety Animal Series Helmet**. Both styles offer a better fit around Cochlear Implants, BAHAs, or Hearing Aids and are considerably more expensive than regular helmets—but they make a world of difference.

This year, we funded **26 helmets**, up from **17 last year**, helping even more Deaf children ride their bikes safely and confidently. These helmets don't just provide protection—they remove barriers to inclusion, allowing children to join family rides, play with friends, and feel fully part of the experience. For many, it's not just about cycling—it's about freedom, confidence, and emotional wellbeing.

By removing a barrier to participation, we help ensure Deaf children can join in, feel safe, and stay connected with their peers.

BRITISH SIGN LANUGAGE LEVELS – INTRODUCTION TO BSL LEVEL 3

At Chloe's and Sophie's Special Ears Fund, we continue to champion **British Sign Language (BSL)** as the native and preferred language of many Deaf people. We believe that **true inclusion starts with communication**—and that begins with access to BSL in schools, homes, and communities. That's why we are proud to fund BSL learning for **parents, teachers, Deaf children, and their peers**.

This year, we funded **BSL learning opportunities for over 312 people**, equating to **12,070 hours of BSL learning**, a significant increase from the previous year. This included:

- BSL Level 1, 2 and 3 courses for parents and teachers
- In-school BSL lessons for Deaf children and their classmates
- Introduction to BSL courses for families and early years settings
- A dedicated Nursery BSL course

These courses are life-changing. They empower families to **communicate meaningfully with their Deaf children**, improving **emotional wellbeing**, reducing isolation, and strengthening family bonds. For teachers and classmates, BSL learning helps create **inclusive school environments** where Deaf children feel seen, understood, and valued.

This year we funded:

- **59 parents/teachers to complete BSL Level 1** (equivalent to approximately **4,272 hours** of learning – based on 72 hours per learner)
  (vs. 32 people last year = 2,304 hours)
- **28 parents/teachers to complete BSL Level 2** (equivalent to approximately **672 hours** of learning – based on 24 hours per learner)
  (vs. 10 people last year = 240 hours)
- **3 parents to complete BSL Level 3** (equivalent to **180 hours** of advanced BSL learning)

Parent Testimonial

"I would like to express my gratitude towards the amazing opportunities you provide parents of deaf children like myself. Having the ability to communicate with my children through another form has proven to be extremely beneficial. Especially in large and busy environments. There have been multiple times where I have had to communicate through various mediums together, for example, talking and using sign due to their complex needs. Therefore, I am expressing my desire for further courses in BSL.

In addition, we funded **weekly BSL lessons for 212 children in schools**, giving both Deaf and hearing pupils the opportunity to **share a common language**. These sessions not only support academic learning but help build friendships and confidence through a shared, accessible means of communication.

Whether its parents signing their first bedtime story, teachers delivering lessons with greater awareness, or children holding conversations in BSL on the playground—**this is what inclusion looks like in action.**

Additionally, I would like to share my personal but positive thoughts towards Andrew as a BSL teacher. He is an exceptional role model within the deaf community and provides outstanding teaching throughout as well as educating about the deaf community. Andrew takes great pride in ensuring all his students progress by providing maximum support throughout his delivery.

It has been a pleasure to learn under him over the past year and I thank you as a charity for this opportunity."

EVENTS AND ACTIVITIES

This year marked an exciting period of growth and evolution for our CSSEF Deaf Hubs, both in England and Wales. These spaces continue to provide vital community connections, cultural identity, and language access for Deaf children, Children of Deaf Adults (CODA), and their families.

CSSEF Deaf Hub – Surrey

Building on the success of previous years, our Farnham Deaf Hub has now moved from a monthly to a **fortnightly** format, reflecting both increased demand and the importance of consistent support for Deaf families. Each session now sees an average of **10 families** and **30 attendees**, creating a warm, welcoming space where children and parents alike can meet others with shared experiences.

We've introduced a more **structured play format**, designed to foster communication, peer interaction, and emotional wellbeing. With zones for sensory play, arts and crafts, games, and movement-based activities, the environment encourages engagement and BSL-rich interaction in a relaxed, supportive setting.

CSSEF Deaf Hub – North Wales

In 2024, we proudly launched our **new CSSEF Deaf Hub in North Wales**, held monthly on Saturdays at Ty Calon in Flintshire. This new hub mirrors the structure and ethos of our Farnham sessions, offering Deaf and CODA children in Wales the same enriching opportunities to connect and play in a Deaf-aware and BSL-accessible environment.

With an average of **10 families** and **30 attendees** each session, our North Wales hub has quickly become a valuable community fixture, especially in an area where such accessible spaces for Deaf children are limited.

CSSEF WELLBEING HUB – Deaf Kids Rock Workshop

In **May 2024**, CSSEF relocated from our Guildford base to a new, practical space in Aldershot. Unlike our previous all-purpose venue, the new Wellbeing Hub is uniquely situated **above our CSSEF Charity Shop**, allowing us to make creative use of our resources while continuing to offer vital emotional wellbeing services for Deaf children.

This move didn't just represent a change of location—it marked an evolution in how we support our community. With a welcoming and adaptable upstairs space, the **CSSEF Wellbeing Hub in Aldershot** became home to two of our core support groups: **Blossom Group** and **Youth Club**.

Blossom Group

For Deaf girls aged 7–12

Originally launched during our time in Guildford, **Blossom Group** has continued to flourish in Aldershot. Designed specifically for Deaf girls who are often the only Deaf child in their school, the group addresses key challenges around **identity, self-esteem, and confidence**.

Blossom provides a safe and nurturing space where girls can be themselves, connect with peers who "get it," and learn to **advocate for their own needs**. Through structured support and meaningful activities, the group helps participants grow into proud, confident individuals who feel empowered in both Deaf and hearing spaces.

Parents and teachers consistently tell us that **Blossom is transformational**. Girls who once felt isolated now laugh, sign, and share stories together—building strong friendships and rediscovering their own self-worth.

Snack Time at Blossom

Youth Club

Formerly Pizza and Chill – for Deaf young people aged 10+

Our **Youth Club** may have a new name, but the pizza and relaxed vibe remain just as popular! Previously known as **Pizza and Chill**, this group was rebranded in Aldershot to better reflect the **youth-led focus and sense of community** we aim to foster.

Held in the same Wellbeing Hub space, **Youth Club** gives Deaf young people aged 10 and up a place to **socialise, share experiences, and just be themselves**. Whether they're chatting over slices of pizza, playing games, or discussing everyday challenges, the environment is inclusive, empowering, and accessible.

The continuity of this group—despite the move and name change—has ensured that our young people continue to feel connected and supported during a time in their lives when they need it most.

Playing Games at Youth Club

Parent Testimonial – Blossom Group

"C took a bit of convincing to come today- I think she was a bit anxious, but she came out with the biggest smile on her face and loved sharing ideas and thoughts and getting to know all the girls. You are so good with the girls, thank you so much for everything. C can't wait to come again"

FINANCIAL OVERVIEW

The charity had a total income of £306,842 which was an increase from the previous year of £28,482. Our main source of charitable income came from our charity shops, Grants, donations, and personal challenge fundraising.

Charitable donations to the charity totalled to £17,732. This was a decrease to the previous year of £12317. Fundraising activities totalled to £49,249. This was an increase to the previous year of £21,411. As a charity we have focussed our time on delivering our Wishes and making a positive impact to Deaf children to give an everlasting positive impact today and tomorrow.

Grants continued to be a great source of funds for our charity. We were able to secure grants to the sum of £86,605 which was a decrease to the previous year £25,010. These included restricted funding from:

Grants from December 2023 to November 2024

- The Neumark Foundation - £14095.66
- Anwyl homes - £480
- The National Lottery Community Fund Wales - £20,000
- Surrey Heath Borough Council - Helen Whitcroft £500
- Surrey Heath Borough Council - Morgan Rise £500
- Surrey Heath Borough Council - Josh Thorne £500
- Farnham Round Table - £500
- Surrey Heath Borough Council Lottery Grant - £2000
- Birkdale Trust - £2000
- Partnership Foundation - £415
- Sage Publications - £2200
- Rushmoor Borough Council - £715
- Thomas Howell Education Fund - £10000
- The National Lottery Community Fund England £20000

CHARITY SHOPS – JUST4KIDS

Our charity shops were a significant source of income during this financial year. They raised £146,671 as a combined total which includes shop revenue, rags and grants. With the opening of our third charity shop at Just4Kids Aldershot we have gone from strength to strength.

Just4Kids Bordon

Charitable activities amounted to £353,198 of which £16,500 to support schools improve their Sound Acoustics and provide Sound Equipment for Deaf Children. An additional £4095 was spent on Raising Deaf Awareness. We spent £201,257 to support the emotional wellbeing of Deaf children.

The charity spent £353,198 as a total for resources expendable. This showed a deficit of £46,356

Charity Reserves were agreed by the Board of Trustees to be set to £70,000.

PLANS FOR THE FUTURE

Over the next 12 months, the Trustees will continue to develop our main charity objectives and deliver on our Five-Year Strategy. Our focus remains clear—**helping Deaf children to be their best selves, while prioritising their mental health and emotional wellbeing.**

"We brighten the lives of Deaf children throughout the UK. We aim to provide an everlasting positive impact on their wellbeing and mental health by overcoming challenges, creating experiences and empowering individuals to be their best selves."

Key Priorities for the Year Ahead

- **Open Another Charity Shop** – We plan to launch a fourth Just4Kids charity shop, targeting locations in Aldershot, Bordon, or Camberley. Profits from the shop will directly fund our programs and initiatives.
- **Wellbeing Hub Growth** – Continue running our Wellbeing Hub at 70% capacity, offering a safe, welcoming space for Deaf children and young people to access mental health and emotional support.
- **Fundraising in Schools** – Encourage more schools to host creative fundraising events, such as Bounce-Athons and Community Weeks, helping raise both funds and awareness.
- **Employment for Deaf Young People** – Support Deaf young people in their journey into employment, including offering apprenticeships within our charity and exploring partnerships for wider job opportunities.
- **Deaf Awareness Assemblies** – Review and measure the impact of our school assemblies on Deaf children, their peers, and teachers, and consider expanding to schools without Deaf pupils to increase understanding and inclusivity.
- **Staff Training in BSL** – Ensure all staff receive British Sign Language training, improving communication and making every interaction more inclusive for Deaf children and their families.
- **Grants and Funding** – Proactively seek additional grants and funding to expand our Wish Granting Champions program and meet increasing demand for wish applications.
- **Expand the Board of Trustees** – Grow and diversify our Board with members from varied backgrounds, strengthening governance and strategic leadership.
- **Review of Wishes and Services** – Conduct a thorough review of our wish granting and services to ensure they remain sustainable and impactful. This may lead to changes in how certain wishes are funded, ensuring our resources create the greatest positive change for Deaf children.

Structure, Governance and Management

Governing Document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Structure and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr B Jackson
Mr Adam Lee (appointed 10.6.24)
Mrs R Chocian (appointed 10.6.24)
Mr S Garrett
Ms C Rise
Mr D Rainbird (appointed 8.4.24)

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense must be counter signed. The charity has a procedure for the public to request Grants which are paid directly to the school, or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.

Monthly Financial accounts are provided to our Board of Trustees on a monthly basis and discussed in further detail by our Treasurer. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

The charity employed six full time staff and four part time staff. Three of which worked at our charity shop 'Just4Kids'. There is two paid Directors who are full time, one as the CEO role of the charity and one as the Retail Operations Manager. We also employ one Charity Operations Manager and three Full time and one Part Time Wish Granting Champions. Several of our volunteers support our charity with the day to day running of the charity shops, as well as our fundraising activities and events. None of the directors hold shares as there is no authorised share capital.

LEGAL AND ADMINISTRATIVE DETAILS

Charity Name:	CHLOE'S AND SOPHIE'S SPECIAL EARS FUND
Charity Number:	1151263
Company Number:	08300399
Registered Office:	CSSEF WELLBEING HUB MANOR CHAMBERS 304 HIGH STREET ALDERSHOT HAMPSHIRE GU12 4LT
Trustees:	BRIAN JACKSON DANIEL RAINBIRD SHAUN GARRETT RACHEL CHOCIAN ADAM LEE CERI RISE
Independent Examiner:	MARTIN JOSEPH WHITTINGTONS BUSINESS SERVICES LIMITED 1 HIGH STREET GUILDFORD SURREY GU2 4HP
Bankers:	HSBC 15 WELLINGTON STREET ALDERSHOT GU11 1DY
Solicitors:	None

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees key function is to safeguard the long-term sustainability of the charity so that we may positively impact the lives of deaf children now and in many years to come.

To achieve this, the trustees have demonstrated a flexible strategic plan, to ensure we react and adapt as a charity to any challenges that present themselves and equally allow us to be proactive in working to the charity strengths.

We have recognised that expanding too quickly could have a detrimental effect on our service level and so have decided to have a focused area that still leaves capacity for the team to grow and improve our offering.

We as trustees must always consider the individual and tailor our resources to aid, assist and inspire the individual to be their best selves and empower them with the realisation of their potential.

The Trustees are responsible for ensuring that the objectives of the Charity are fully achieved in a sustainable manner. With the short-term focus being to raise the necessary funds to deliver the Charity's objectives.

CONFLICT OF INTEREST

The Charity reports no Conflict of Interests.

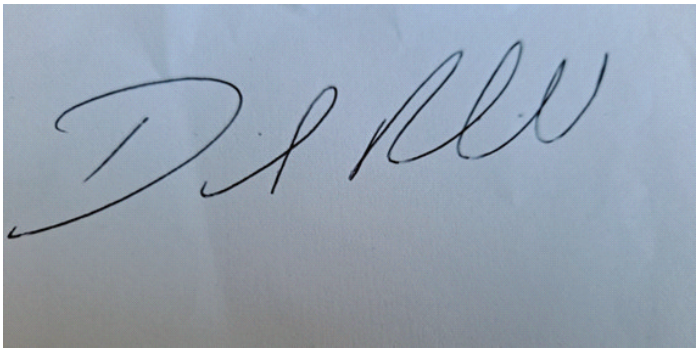
Disclosure of information to the auditors

We, the directors of the company who held office at the date of the approval of these Financial Statements as set out above each confirm, as far as we are aware, that:

- there is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustee's Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

Approved by order of the Board of Trustees on 11th August 2025 and signed on its behalf by:



Daniel Rainbird, Chair of Trustees

Independent Examiner's Report to the Trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Independent examiner's report to the trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 30 November 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or

2. the accounts do not accord with those records; or

3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Martin Joseph, FCA

The Institute of Chartered Accountants in England and Wales

WHITTINGTONS

Chartered Accountants
1 High Street
Guildford
Surrey
GU2 4HP

27 August 2025

Statement of Financial Activities
for the Year Ended 30 November 2024

	Notes	Unrestricted fund £	Restricted fund £	**30.11.24 Total funds £**	30.11.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		**24,315**	**-**	**24,315**	35,601
Charitable activities					
Other		**12,700**	**73,906**	**86,606**	111,615
Other trading activities	2	**195,921**	**-**	**195,921**	131,145
Total		**232,936**	**73,906**	**306,842**	278,361
EXPENDITURE ON					
Raising funds	3	**83,019**	**-**	**83,019**	61,792
Charitable activities					
Equipment and resources in school		**14,409**	**1,978**	**16,387**	12,513
Emotional Wellbeing		**(94,949)**	**56,896**	**(38,053)**	112,896
Raising Deaf awareness		**2,358**	**1,737**	**4,095**	34,137
Other		**283,421**	**3,779**	**287,200**	169,240
Other		**550**	**-**	**550**	550
Total		**288,808**	**64,390**	**353,198**	391,128
NET INCOME/(EXPENDITURE)		**(55,872)**	**9,516**	**(46,356)**	(112,767)
Transfers between funds	10	**171,715**	**(164,449)**	**7,266**	-
Net movement in funds		**115,843**	**(154,933)**	**(39,090)**	(112,767)
RECONCILIATION OF FUNDS					
Total funds brought forward		**73,380**	**164,449**	**237,829**	350,596
TOTAL FUNDS CARRIED FORWARD		**189,223**	**9,516**	**198,739**	237,829

The notes form part of these financial statements

Balance Sheet
30 November 2024

	Notes	Unrestricted fund £	Restricted fund £	**30.11.24 Total funds £**	30.11.23 Total funds £
FIXED ASSETS					
Tangible assets	8	**3,850**	**-**	**3,850**	4,400
CURRENT ASSETS					
Cash at bank		**191,732**	**9,516**	**201,248**	238,330
CREDITORS					
Amounts falling due within one year	9	**(6,359)**	**-**	**(6,359)**	(4,901)
NET CURRENT ASSETS		**185,373**	**9,516**	**194,889**	233,429
TOTAL ASSETS LESS CURRENT LIABILITIES		**189,223**	**9,516**	**198,739**	237,829
NET ASSETS		**189,223**	**9,516**	**198,739**	237,829
FUNDS	10				
Unrestricted funds				**189,223**	58,052
Restricted funds				**9,516**	179,777
TOTAL FUNDS				**198,739**	237,829

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 November 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 30 November 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 11 August 2025 and were signed on its behalf by:

D Rainbird - Chair of Trustees

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

Chloe's & Sophie's Special Ears Fund is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013 in England. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity. The address of the registered office is given in the charity information on page 3 of these financial statements.

The objectives of the charity are to raise deaf awareness in the local community; to improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school; and to provide resources and equipment to deaf children to support their emotional wellbeing.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £000.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Where practicable, gifts in kind donated for distribution to the beneficiaries of the charity are included in stock and donations in the financial statements upon receipt. If it is impracticable to assess the fair value at receipt or if the costs to undertake such a valuation outweigh any benefits, then the fair value is recognised as a component of donations when it is distributed and an equivalent amount recognised as charitable expenditure.

continued...

1. ACCOUNTING POLICIES - continued

Income
Gifts in kind donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Fixed asset gifts in kind are recognised when receivable and are included at fair value. They are not deferred over the life of the asset.

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Other income includes the conversion of endowment funds into income which arises when capital funds are released to an income fund from expendable endowments or when a charity has authority to adopt a total return approach to its permanent endowment fund. It also includes other income such as gains on disposals of tangible fixed assets.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

„h Expenditure on charitable activities

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

Raising funds
Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

continued...

1. ACCOUNTING POLICIES - continued

Raising funds
Income arising on the endowment funds can be used in accordance with the objects of the charity and is included as unrestricted income. Any capital gains or losses arising on the investments form part of the fund. Investment management charges and legal advice relating to the fund are charged against the fund.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. OTHER TRADING ACTIVITIES

	30.11.24	30.11.23
	£	£
Fundraising events	**49,250**	27,839
Shop income	**146,671**	103,306
	195,921	131,145

3. RAISING FUNDS

Raising donations and legacies

	30.11.24	30.11.23
	£	£
Rates and water	**1,056**	2,014
Insurance	**429**	456
Light and heat	**9,544**	3,908
Telephone	**276**	356
Postage and stationery	**162**	886
Sundries	**10,785**	7,644
Repairs	**2,985**	1,438
Support costs	**6,557**	-
	31,794	16,702

continued...

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	30.11.24	30.11.23
	£	£
Other non-audit services	**2,340**	2,460
Depreciation - owned assets	**550**	550
Other operating leases	**3,325**	1,109

5. TRUSTEES' REMUNERATION AND BENEFITS

The trustees received remuneration during the year of £27,000 (2023: £28,294).

The director's received remuneration during the year of £66,375 (2023: £67,669).

The total amount of employee benefits received by key management personnel is £0 (2023 - £0).

1 (2023 - 2) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year (2023 - £0).

Trustees' expenses

There were no trustees' expenses paid for the year ended 30 November 2024 nor for the year ended 30 November 2023.

Alongside the remuneration paid to directors/trustees in the year, there were reimbursed expenses of £7,389. (2023: £20,015) to the directors.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	30.11.24	30.11.23
Managers and office staff	**7**	15

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	35,600	1	35,601
Charitable activities			
Other	-	111,615	111,615
Other trading activities	131,145	-	131,145
Total	166,745	111,616	278,361
EXPENDITURE ON			
Raising funds	61,792	-	61,792
Charitable activities			
Equipment and resources in school	7,701	4,812	12,513
Emotional Wellbeing	92,936	19,960	112,896
Raising Deaf awareness	21,532	12,605	34,137
Other	110,329	58,911	169,240
Other	550	-	550

continued...

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Total	294,840	96,288	391,128
NET INCOME/(EXPENDITURE)	(128,095)	15,328	(112,767)
RECONCILIATION OF FUNDS			
Total funds brought forward	186,147	164,449	350,596
TOTAL FUNDS CARRIED FORWARD	58,052	179,777	237,829

8. TANGIBLE FIXED ASSETS

	Motor vehicles £
COST	
At 1 December 2023 and 30 November 2024	**5,500**
DEPRECIATION	
At 1 December 2023	**1,100**
Charge for year	**550**
At 30 November 2024	**1,650**
NET BOOK VALUE	
At 30 November 2024	**3,850**
At 30 November 2023	4,400

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.11.24 £	30.11.23 £
Trade creditors	**358**	1,711
Social security and other taxes	**2,266**	-
Other creditors	**1,395**	1,690
Accrued expenses	**2,340**	1,500
	6,359	4,901

10. MOVEMENT IN FUNDS

	At 1.12.23 £	Net movement in funds £	Transfers between funds £	At 30.11.24 £
Unrestricted funds				
General fund	**73,380**	**(55,872)**	**171,715**	**189,223**
Restricted funds				
Restricted	**164,449**	**9,516**	**(164,449)**	**9,516**
TOTAL FUNDS	**237,829**	**(46,356)**	**7,266**	**198,739**

continued...

10. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	**232,936**	**(288,808)**	**(55,872)**
Restricted funds			
Restricted	**73,906**	**(64,390)**	**9,516**
TOTAL FUNDS	**306,842**	**(353,198)**	**(46,356)**

Comparatives for movement in funds

	At 1.12.22 £	Net movement in funds £	At 30.11.23 £
Unrestricted funds			
General fund	186,147	(128,095)	58,052
Restricted funds			
Restricted	164,449	15,328	179,777
TOTAL FUNDS	350,596	(112,767)	237,829

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	166,745	(294,840)	(128,095)
Restricted funds			
Restricted	111,616	(96,288)	15,328
TOTAL FUNDS	278,361	(391,128)	(112,767)

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.12.22 £	Net movement in funds £	Transfers between funds £	At 30.11.24 £
Unrestricted funds				
General fund	186,147	(183,967)	171,715	173,895
Restricted funds				
Restricted	164,449	24,844	(164,449)	24,844
TOTAL FUNDS	350,596	(159,123)	7,266	198,739

continued...

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	399,681	(583,648)	(183,967)
Restricted funds			
Restricted	185,522	(160,678)	24,844
TOTAL FUNDS	585,203	(744,326)	(159,123)

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 30 November 2024.

Detailed Statement of Financial Activities for the Year Ended 30 November 2024

	30.11.24 £	30.11.23 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	**(1)**	1
Donations	**17,732**	30,049
Gift aid	**6,584**	5,551
	24,315	35,601
Other trading activities		
Fundraising events	**49,250**	27,839
Shop income	**146,671**	103,306
	195,921	131,145
Charitable activities		
Grants	**86,606**	111,615
Total incoming resources	**306,842**	278,361
EXPENDITURE		
Raising donations and legacies		
Rates and water	**1,056**	2,014
Insurance	**429**	456
Light and heat	**9,544**	3,908
Telephone	**276**	356
Postage and stationery	**162**	886
Sundries	**10,785**	7,644
Repairs	**2,985**	1,438
	25,237	16,702
Other trading activities		
Trustees' salaries	**27,000**	28,294
Trustees' social security	**2,470**	1,736
Trustees' pension contributions	**810**	849
Wages	**15,534**	12,064
Other operating leases	**3,325**	393
Interest payable	**2,086**	1,754
	51,225	45,090
Charitable activities		
Wages	**144,256**	114,416
Social security	**8,726**	5,725
Pensions	**5,155**	3,637
Other operating leases	**-**	716
Rates and water	**327**	169
Insurance	**1,178**	753
Telephone	**65**	-
Postage and stationery	**1,252**	2,151
Sundries	**5,404**	10,070
Sound clouds and equipment in schools	**16,500**	13,093
Emotional wellbeing expenses	**57,001**	111,083
Carried forward	**239,864**	261,813

Detailed Statement of Financial Activities for the Year Ended 30 November 2024

	30.11.24 £	30.11.23 £
Charitable activities		
Brought forward	**239,864**	261,813
Raising deaf awareness expenses	**3,816**	33,701
	243,680	295,514
Other		
Motor vehicles	**550**	550
Support costs		
Management		
Wages	**15,534**	12,064
Rates and water	**(1,204)**	731
Telephone	**2,705**	2,716
Postage and stationery	**574**	88
Sundries	**497**	1,591
Travel costs	**6,458**	8,993
	24,564	26,183
Finance		
Bank charges	**547**	456
Information technology		
Computer and IT expenses	**5,055**	4,173
Governance costs		
Auditors' remuneration for non audit work	**2,340**	2,460
Total resources expended	**353,198**	391,128
Net expenditure	**(46,356)**	(112,767)

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales - Charity number 1151263

Accounts

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

(A COMPANY LIMITED BY GUARANTEE)

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 30 NOVEMBER 2023

REGISTERED COMPANY NUMBER- 08300399 (England and Wales)

REGISTERED CHARITY NUMBER - 1151263

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CHLOE'S AND SOPHIE'S SPECIAL EARS FUND TRUSTEES' REPORT

FOR THE YEAR ENDED 30 NOVEMBER 2023

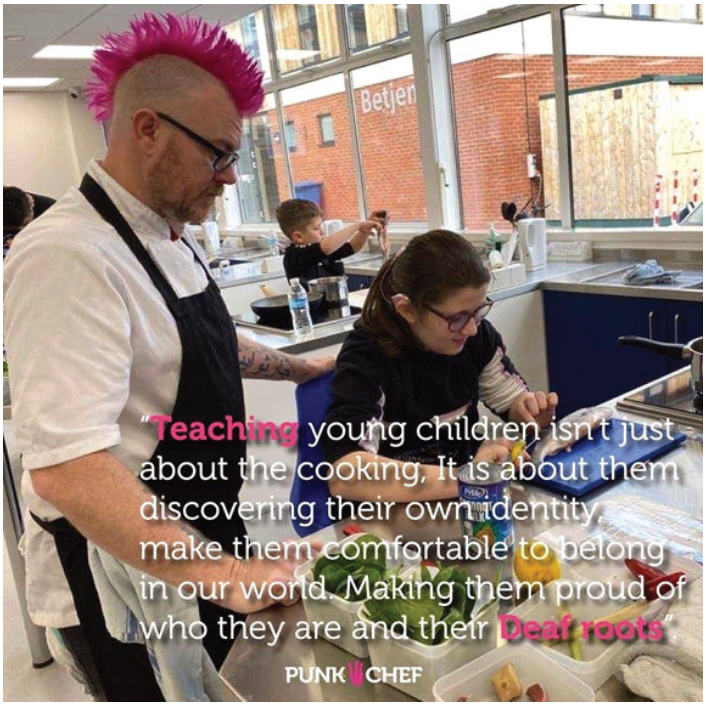
The Trustees who are also Directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 November 2023. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND TRUSTEE'S REPORT
OBJECTIVES AND ACTIVITIES

We brighten the lives of Deaf children in Hampshire, Surrey, Berkshire, London, Wrexham, Flintshire and Denbighshire. We aim to provide an everlasting positive impact on their wellbeing and mental health by overcoming challenges, creating experiences and empowering individuals to be their best selves.

The objectives of the charity are:

- To raise Deaf awareness in the local community
- To improve the education of Deaf children in school by providing Deaf equipment, Deaf resources and materials to improve the sound acoustics in the school to give the best learning environment
- To provide resources, equipment and opportunities to Deaf children to support their emotional wellbeing and mental health in their home life.



Raising Deaf Awareness in the Community

As a charity, we focus on raising Deaf Awareness inside schools and with local organisations. Raising Deaf Awareness in the school community is achieved by providing Deaf Awareness Assemblies in schools using a selection of Deaf character story books. Our team deliver a small talk to include 4-5 books suitable for the age of children and invite each child to choose a book of their choice to take home with them. We also provide an opportunity for all the children in the school to participate in our Q & A Session. We outsource Deaf Awareness Assemblies for Schools to Deaf professionals such as Sign for Thoughts, Deafero and Dot Sign Language. We also provide Deaf Awareness Training sessions for teachers and professionals working with Deaf children.

Raising Deaf Awareness in schools has been encouraged through our charity providing schools with Deaf Awareness Books to have in their library and class. These books either have a connection to British Sign Language BSL or have a Deaf character featuring in the book.

To create a positive everlasting impact to raise Deaf Awareness, our charity aims to provide every school with Deaf children on the register, with a BSL Playtime School Board of a Fingerspelling Board.

BSL Fingerspell Board at Eastbury Primary, London

Deaf Awareness Training with Deafero, 20 Teachers from Mountain Lane, Flintshire

CSSEF Book Deaf Awareness Assembly at Fordingbridge Infant School, Hampshire

"Special Visit for Fordingbridge Infant School

Fordingbridge Infant School recently enjoyed a fabulous morning with Chloe and Sophie's Special Ears Fund (CSSEF). The charity, which aims to brighten the lives of Deaf children and their families, invited all children to a series of special assemblies throughout the morning to raise Deaf Awareness through stories and discussion. Children were then able to choose a story book each to take home and keep!

The children were all extremely excited and eager to learn how they can be Deaf Aware, and much deliberation took place over their choices of books.

All staff and pupils would like to say a huge thank you to the team at CSSEF for their ongoing support and for a wonderful day!"

CSSEF Book Deaf Awareness Assembly at Rhos Helyg, Flintshire

Improve the Education of Deaf Children in Schools – Mainstream and Deaf Provision Schools

Wishes Applications are available to schools to apply for equipment, resources and materials to give Deaf children the best learning environment. The charity provides Wishes Applications to schools in Hampshire, London, Berkshire, Surrey, Wrexham, Flintshire and Denbighshire who have Deaf children. Schools need to demonstrate that they do not get funding from the Local Authority for Deaf equipment for the child to be provided with the funding. The Wishes Applications available are awarded for Radio Aids, Soundfield Systems, Babble Guards, sound acoustic boards, rugs to improve the sound acoustics and hessians behind notice boards to improve the sound in the class or hall. Schools can also apply for Caption Technology such as Speak See kits, sound softening materials, BSL School Boards and a large variety of resources such as Deaf character books, toys with hearing aids and BSL flashcards.

Emotional Wellbeing and Mental Health of Deaf Children

The charity supports Deaf children's emotional wellbeing and mental health through several resources and activities. Our charity has focussed on creating opportunities for Deaf children to attend events and activities with Deaf professionals to give them inspiration to become their best selves. We have also created many opportunities throughout the year to ensure peer to peer support is available to boost their self-esteem and confidence.

Our charity has also funded parents to learn British Sign Language Level 1, Level 2 and Level 3 to break down communication barriers and to improve the language deprivation that Deaf children face from the minute they are born.

Our biggest focus in this year was to create the CSSEF Wellbeing Hub which we took hold of the keys of in March 2023. The vision to be a welcoming space for our Deaf community to come together with many opportunities to learn, reduce isolation, boost self-esteem and to give an everlasting positive impact.

Pupils from Year 6, The Lighthouse Deaf Unit, Guildford Grove School Surrey arranged a meeting with our Leadership Team. They had created a poll with all the pupils at The Lighthouse to find out what Workshops and Activities were wanted at the CSSEF Wellbeing Hub. A Green Room was top of the poll to create videos.

ACHIEVEMENTS AND PERFORMANCES

RAISING DEAF AWARENESS

We collaborated with Fleet Rotary and Hart Rotary to host CSSEF's Deaf Positive Deaf Partnership Day in Hampshire.

The aim of the day was to bring together parents of Deaf children, deaf children, professionals of Deaf children and Deaf adults in a way that shared real life experiences as a Deaf adult being a Deaf child. The aim is also to provide families of Deaf children with opportunities to learn on how they can support their Deaf children to be their best self. We had many guest presenters include sports, creative arts and business Deaf inspirational role models.

Inspirations on the day included Jayne Fletcher aka Fletch@ join us to share her experiences growing up as a Deaf child and how she overcame many barriers to go on to become a Deaf popstar. She hosted a Sign Song Workshop and performed with some of our inspirational children on the day to a few songs.

Fletch@ Deaf Popstar, performance of Sign Song at Deaf Positive Partnership Day

CSSEF Stand at Positive Deaf Partnership Day 2023 and Workshops

We had various workshops being held throughout the day with talks from Deaf Role Models and Deaf led companies. We also had activities for Deaf children to be entertained such as face painting, arts and crafts and creative music workshops.

The day was a real success with 206 people attending. 28 Wishes for Deaf children were also completed. The Charity hosted its own space to showcase all the various items we can support Deaf children with such as vibrating watches, cycle helmets, vibrating alarm clocks, teddies wearing hearing aids and Deaf character story books. This was a positive way to engage with parents and show what our charity can do to support their children.

School Visits – BSL School Board and Resources

Building upon the resounding success of our school engagement initiatives in the previous year, we remained steadfast in our commitment to empowering Deaf children with comprehensive Deaf Awareness programs within their educational environments. Our ongoing efforts focused on strengthening the foundational support systems already in place, ensuring that Deaf children have unparalleled access to resources and opportunities for learning and growth.

Continuing our impactful "BSL School Boards" project, we endeavoured to further amplify Deaf Awareness and promote the utilisation of British Sign Language (BSL) in schools. Spearheaded by the talented Cath Smith, renowned for her work in Let's Sign BSL, we collaborated with The School Sign to bring these transformative boards to fruition. The visually captivating designs not only captivated the attention of students and educators but also garnered significant traction on social media platforms.

BSL Playtime Board at Shawfield School, Surrey with students proudly learning BSL with the BSL School Board

Recognising the immense potential of this initiative, Cath Smith expanded the repertoire of designs to encompass a diverse array of themes, including colours, animals, and numbers. Despite our geographical focus on seven counties, the ripple effect of our efforts reverberated far beyond, inspiring countless schools and charitable organisations to invest in these invaluable resources.

As a charity deeply committed to fostering inclusivity and accessibility, we take great pride in the positive impact generated by our endeavours, knowing that each BSL School Board represents a step towards a more inclusive and understanding society.

After the success of school engagement in our previous charity year, we continued building on the success of the foundations in place to support Deaf children have the best Deaf Awareness in their school. We continued with giving the Wish of 'BSL School Boards' to raise Deaf Awareness and encourage the use British Sign Language. Let's Sign BSL by Cath Smith created the images and organised The School Sign to produce the boards. With the popularity of BSL School Boards receiving more awareness on Social Media, Cath Smith created more designs to cover colours, animals and numbers. As a charity even though we only covered seven counties, we are aware that we have encouraged many schools and charities to purchase these BSL School Boards.

In total we funded 76 schools with 'BSL School Boards' with a total of 113 Boards being displayed in schools to raise Deaf Awareness. This is an increase in 55% more schools asking for School Boards and 63% increase of school boards being displayed. We also provided Teachers of Deaf Children and Young People with their own 'BSL School Boards' for them to show professionals and parents with Deaf children on their visits.

Deaf Awareness Resources available for Schools to raise Deaf Awareness

Our charity provided Deaf Awareness Resources to schools including Deaf character story books and toys with hearing aids, cochlear implants and BAHA's. We visited 29 Schools and provided 70 schools with Deaf Awareness Resources. This equates to potentially 28,000 children having access to read stories with Deaf resources that will make a positive impact for the wellbeing of Deaf children. We have surpassed over 50,000 children in schools having access to reading materials with Deaf characters as the main character in the story.

Throughout the academic year, our charity has built upon our established Deaf Awareness Strategies by offering Deaf Awareness Book Assemblies to schools that have Deaf children on their register. These assemblies are a cornerstone of our efforts to foster a more inclusive and understanding environment for Deaf students by educating their peers and promoting empathy and awareness.

This year, we successfully hosted 16 Deaf Awareness Book Assemblies, reaching a broad audience of school children. Through these assemblies, we distributed a total of 5,854 books, each featuring Deaf characters. These books serve not only as educational tools but also as sources of inspiration and representation for Deaf children and their peers. By providing these books for the children to take home, we extended the impact of our program beyond the classroom, allowing for continued engagement with Deaf culture and Deaf identity.

One of the significant barriers our charity addresses is the limited access to books for school children, especially those featuring Deaf characters. Many children may not have the financial means to purchase books, and even if they do, it is unlikely that they would choose a book with a Deaf character on their own. This makes our Deaf Awareness Book Assemblies critically important, as they ensure that children have the opportunity to learn about Deafness in a meaningful and engaging way during their own time. By providing these books, we empower children to explore and understand what it means to be Deaf, fostering empathy and inclusivity from a young age.

The initiative ensured that all 5,854 children who received the books had a direct connection with a Deaf child in their school. This connection fostered a personal and meaningful understanding of Deafness, making the message of inclusivity and awareness more impactful. Teachers and parents have reported positive feedback, noting an increase in empathy, awareness, and supportive behaviour among students towards their Deaf peers.

In addition to the distribution of books, our assemblies included interactive sessions where children learned about the challenges faced by Deaf individuals and the importance of inclusion and accessibility. These sessions were designed to be engaging and informative, often featuring stories and experiences shared by Deaf individuals, which helped to humanize and contextualize the information provided.

Overall, the Deaf Awareness Book Assemblies have proven to be an effective strategy in promoting Deaf awareness and inclusivity within schools. The positive outcomes observed this year reinforce our commitment to continuing and expanding this initiative in the future. Our goal is to ensure that every child, whether Deaf or hearing, feels valued and understood in their educational environment.

We look forward to building on this success and reaching even more schools and students in the coming years, fostering a society that celebrates diversity and champions the rights and experiences of Deaf individuals.

Testimonial Penygelli CP School, Wrexham, North Wales:

'We were so lucky earlier this term to have a visit from Zeta from Chloe's and Sophie's Special Ears Fund who read some fantastic books to all the classes from Nursery to Year 6 to help us to become more aware of others who are Deaf. The children were all given one of the books to take home and keep. We all gained a lot from the experience and enjoyed it so much! Thank you, Zeta, and CSSEF '

Deaf Awareness Training with Deafero

In addition to our book assemblies, our charity successfully hosted 7 Deaf Awareness Training sessions with schools and companies throughout the year. These sessions were designed to educate and inform participants about Deaf culture, communication strategies, and the importance of inclusivity in both educational and professional settings. The training sessions received positive feedback, with many attendees expressing a newfound understanding and commitment to supporting Deaf individuals in their communities and workplaces. Through these efforts, we have significantly contributed to breaking down barriers and fostering a more inclusive society.

Deaf Awareness Training – North Wales Fire & Rescue Service

'Hi Zeta / Karen (Bore da),

On behalf of North Wales Fire and Rescue Service, a big thank you so much for delivering the deaf awareness training yesterday.

The training was a resounding success and there is a real buzz around the place following the session. Although a couple of the staff who attended have some prior knowledge of BSL, most of the attendees didn't have any knowledge, so they found the session extremely beneficial.

Benji Evans (ef, fe, ei / he, him, his)

Swyddog Cydraddoldeb, Amrywiaeth a Chynhwysiant | Equality, Diversity and Inclusion Officer
Gwasanaeth Tân ac Achub Gogledd Cymru | North Wales Fire and Rescue Service'

SUPPORTING SCHOOLS WITH DEAF CHILDREN

In our ongoing commitment to provide the best learning environment for Deaf children, we have continued to utilise advanced technology in classrooms. We recognised the growing need for dedicated support within schools to effectively meet the needs of Deaf children. To address this, we introduced Wish Granting Champions for each county. Our dedicated Wish Granting Champions have played a crucial role in this initiative, visiting schools and working closely with Teachers of Deaf children and young people. This collaboration ensures that the specific needs of Deaf students are met, providing tailored support and resources that enhance their educational experience and accessibility.

Soundfield Systems: A total of 7 Soundfield Systems were funded in schools across the counties we work in to add to the 16 Soundfield Systems our charity funded in the previous year. The Connevans Swift Digital soundfield system is a groundbreaking use of technology to bring superb quality sound within financial reach of every classroom. It's a wireless infra-red soundfield system which benefits both student and lecturer. This year we also funded 3 Soundfield Systems to be upgraded with additional microphones to support Deaf children to access the sound of their peers in their classroom.

Sound Clouds: The demand for Sound Clouds, which improve classroom acoustics, remained high. We conducted Sound Cloud Surveys in 6 schools to identify and address acoustic challenges. These interventions are particularly important in Victorian-style buildings with high ceilings and poor acoustics, ensuring Deaf children can effectively access communication and education.

Babble Guards: We continued our successful deployment of Babble Guards, a technology developed by Connevans to manage classroom noise visually. This year, we funded an additional 43 Babble Guards to the 40 Babble Guards funded last year for schools. Babble Guards help maintain an optimal auditory environment, crucial for Deaf students to focus and participate fully in classroom activities.

Throughout the year, we invested **£12,513** in providing essential equipment and resources to schools. This expenditure reflects a strategic shift towards more cost-effective solutions like Babble Guards, which are significantly less expensive than other systems. The decrease in spending from £46,911 in the previous year is also attributed to our sustainability initiatives, such as offering systems on loan. This approach allows us to service and reissue equipment once a Deaf child has left a school, maximising our resources and reach.

Overall, the increased awareness and recognition of our charity's work, particularly during the pandemic, have significantly expanded our impact. We have recognised that as a charity that many of our schools are looking for further support which includes training of Deaf Awareness and taking a more holistic approach. The growing demand for our School Book Assemblies, Deaf Awareness Assemblies, and other resources underscores the importance of our mission and the effectiveness of our programs in creating inclusive and supportive educational environments for Deaf children.

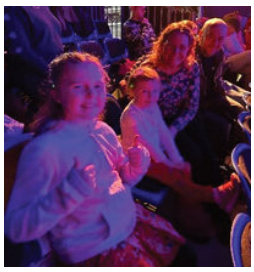
EMOTIONAL WELL BEING OF DEAF CHILDREN

As a charity, it is very important for us to support the Emotional Wellbeing of Deaf children. Throughout the year we focussed on previous Wishes such as learning British Sign Language as well as bringing Deaf children together. We have also recognised that not only is it the emotional wellbeing that needs to be supported but also their mental health.

We spent **£282,686** on supporting the emotional wellbeing of Deaf children. Our Wishes Applications for watches, cycle helmets, vibrating alarms and books continued to increase which we had anticipated. With seven counties to cover, and with more dedicated targeting of support we anticipated a rise in demand. In each county we have a dedicated Wish Granting Champion which really enabled our charity to focus on the emotional wellbeing of Deaf children.

Panto Experience, Surrey – BSL Integrated Performance December 2022

We start our year in the Christmas Season. Our most favourite events of the year are where we welcome 450 guests including families of Deaf children to sit back, relax and get fully immersed to a Panto show at Camberley Theatre and Theatre Clywd that have a BSL Integrated Interpreter. Their smiles are just everything!



CSSEF Activities Programme

We had over 46 Activities and 937 people join us in our Activities Programme in England and Wales. These activities had a positive impact on the wellbeing for Deaf children. Here are some of the photos of the fun we had, along with some testimonials from the parents and the children.

Paulton's Park Trip, Summer Activities Programme 2023

'Thank you so much for a lovely day at Paulton's Park, we all had so much fun, and it was so nice to meet some new families in the same situation as us. Also gave me so much comfort in watching some of the older deaf children and seeing how much confidence they have and how well they communicate, as Willow is still at the beginning of her journey, and I'm always worried she will never talk!'

Pat a Pet Holywell, Activities Programme 2023

'CSSEF have been totally amazing on all levels, from granting wishes, providing equipment to organising some of the most special events. Thus, giving the children the opportunity to meet and socialise with other children with hearing loss outside of the usual school environment.

Zeta, who is our local champion for the charity is an absolute Star! She is personable, friendly, kind and informative, with both the children and parents. She provides families with information and dates for diaries on events, well in advance and always follows up with reminders, which is extremely helpful. She is confident and caring and makes the charity events interesting, going above and beyond to make sure both children and adults are looked after.

She is an asset to CSSEF and we are very fond of her. She always makes sure that our outings are well structured and that the children have fun, whilst sometimes learning too.

We are so pleased that CSSEF are now part of our lives, and we look forward to further events. You guys are the best and you are doing an amazing job!'

Punk Chef Workshops

In January 2023, we launched our CSSEF Punk Chef Cookery Workshops for Deaf children in Year 6-11, generously funded by Novacyt. These workshops were held once a month for a full day each Saturday, spanning over seven months in a professional kitchen within a Secondary School in Farnham.

Punk Chef, a professional Deaf chef and TV presenter, is renowned for his passion for combining British Sign Language and culinary arts. His expertise provided our participants with an invaluable opportunity to learn face-to-face cookery skills from a Deaf Chef. The workshops covered a range of culinary techniques, including knife skills, pasta making, fish preparation, and pastry making.

These sessions were not just about cooking; they were a platform for Deaf children to engage, learn, and feel included in an environment tailored to their needs. The impact of these workshops has been immeasurable, fostering a sense of community, enhancing culinary skills, and promoting the use of British Sign Language in a practical and enjoyable setting.

Some incredible success from these Workshops was that one of the students went on to work for Punk Chef and another student thrived in their cooking skills.

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Testimonials Punk Chef Workshop August 2023:

'L absolutely loved the cooking class! Thank you! We were so happy to see the pride on her face as we all tried her chicken dish that evening. Delicious!

Her grandparents shared the flapjack with her the next day and they were also very impressed. She was super proud explaining all about how she made it.

She told me it was great to be with other children like her, and she got some good 'cooking hacks' from Punk chef! (How to debone chicken and how to curl spring onion?!)'

'Dear Karen and Everyone

I had a great time at Punk Chef last week. The best recipe was the vegan orange cake. The best bit was when we made the Chicken Burger. I had a laugh when we played I went to the Shops and I got. I really enjoyed it as I don't usually cook on my own, I had fun cooking independently and signing with others. Thanks for organising this and if you organise it again I will definitely try and come.

Love

A

PS: Karen - thanks a million - she had a great time at Punk Chef, and although no further forward on having her do all the washing up, tremendous boost to her confidence to take part. Best - Caitriona'

Life Skills for Deaf Young People at Oak Lodge School

Following a visit to Oak Lodge School in London, we proudly launched our "Life Skills for All" initiative. This program provides the school with £500 per term, enabling 19 residential young people from Year 7-13 to access both off-site and on-site activities designed to boost their confidence, independence, and enjoyment.

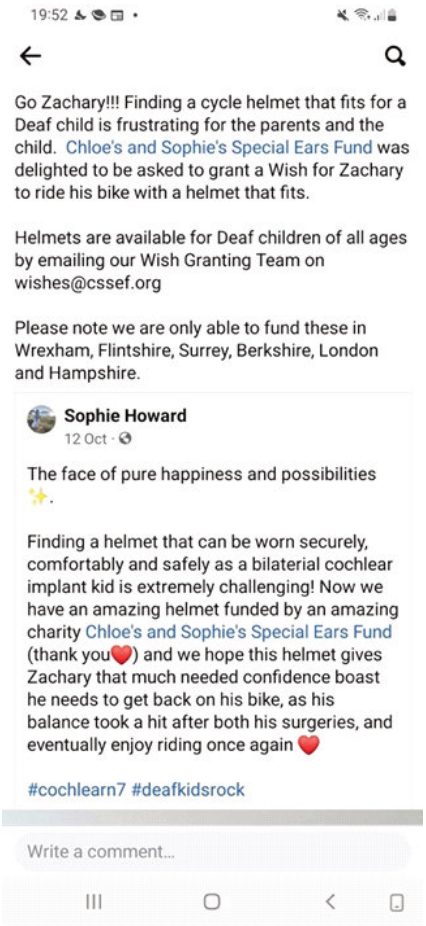
The funding has been instrumental in offering a variety of life-enriching experiences. Students have participated in activities ranging from simple pleasures like enjoying an ice cream in the park to more challenging endeavours such as learning how to navigate the London Underground. Additionally, they benefited from a one-off coaching session with the highly qualified Deaf coach, Ben Lampert.

These activities are vital in supporting the development of essential life skills. The program not only enhances practical abilities but also fosters a sense of independence and self-assurance among the students. The positive impact on their personal growth and social skills has been remarkable, making "Life Skills for All" a cornerstone of our achievements this year.

Oak Lodge Residential Young People – Life Skills 2023

CYCLE HELMETS

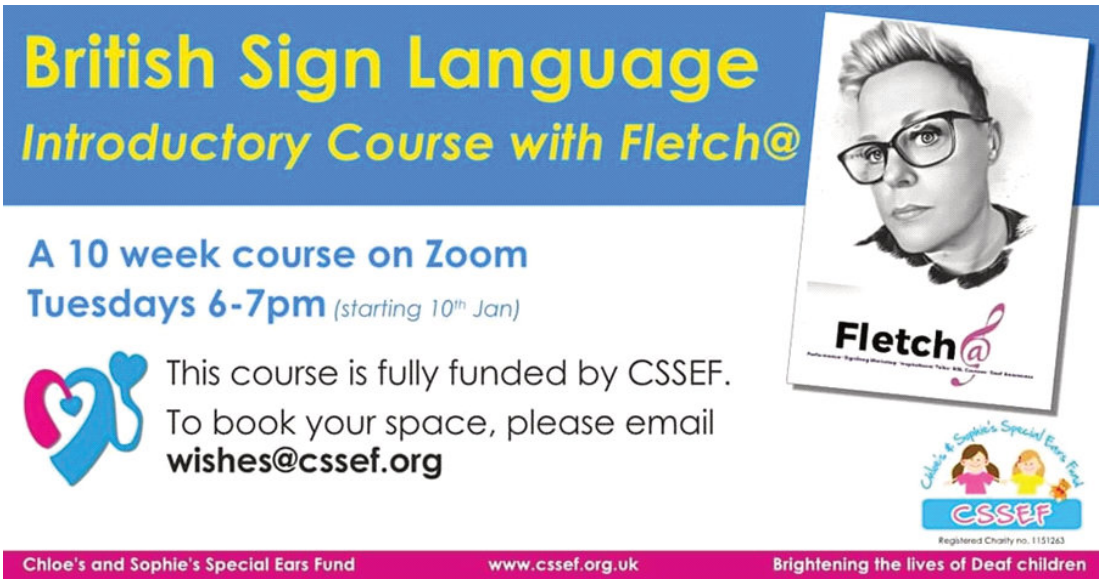
Children can keep their Cochlear Implants/BAHA or Hearing Aids on with these helmets. This improves the child's mental health by not being isolated from riding a bike with friends or family. We funded a total of 17 helmets to Deaf children to support all of them riding their bikes safely.



Deaf children wearing their cycle helmet with Cochlear Implants on.

BRITISH SIGN LANUGAGE LEVELS – Introduction to Level 3

Chloe's and Sophie's Special Ears Fund have funded British Sign Language opportunities for over 500 parents, teachers, Deaf children and their peers. This included Kids BSL Level 1 with Fletch@, BSL Level 1,2 and 3 for parents, Introduction BSL Courses, BSL Level 1 in school and a Nursery BSL Course. We fund parents of Deaf children to learn British Sign Language Level 1 and 2 so they can start to communicate with their children. This will support the emotional wellbeing and mental health of Deaf children now and in their future.



We have provided the funds for 32 parents, and teachers to learn BSL Level 1. This gives 1600 hours' worth of learning British Sign Language. This has given them the first steps of communication with their child or the child they are working with.

We have provided the funds for 10 parents and teachers to learn BSL Level 2. This gives 240 hours' worth of learning British Sign Language.

We have provided the funds for 3 parents to learn BSL Level 2. This gives 180 hours' worth of learning British Sign Language.

Deaf children wanted to learn BSL as well as their siblings. We continued our course with BSL Level 1 with Fletch@ for kids resulting in 8 of the 10 children receiving a BSL Level 1 Qualification.

BSL SIGNSONG WORKSHOPS – FLETCH@

Every month in North Wales we had the incredible Fletch@ Sign Song Workshops take place in Wrexham and Flintshire.

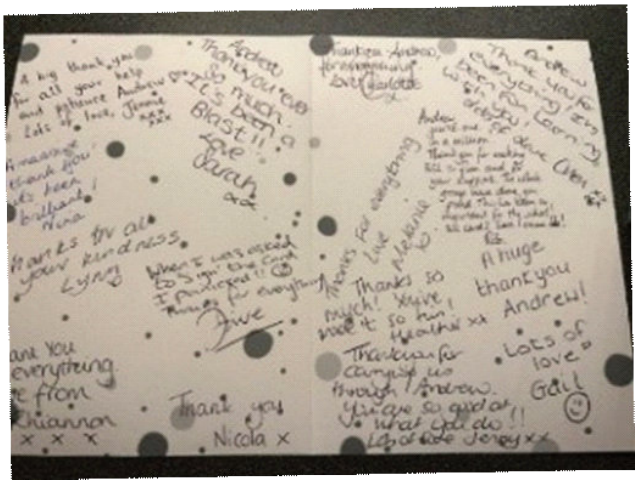
Giving all children in schools a safe place to ask all things Deaf to a Deaf Adult with over 40 questions on average we could have easily spent days and weeks answering questions.

Representation is so important to get a true understanding of what it is to be Deaf. Working with someone like Fletch@ is exactly what Deaf and hearing children need.

We are so proud to bring Sign Song Workshops to schools in Wrexham and Flintshire thanks to funding from The Neumark Foundation. In total 12 schools had a visit from Fletch@ with a total of 5,000 children engaging with a Sign Song Workshop.

Sign Song Workshop with Fletch@ - Mountain Lane School

BSL for Teachers, Borras Park School, Wrexham:



Rob Nicholson, Headteacher from Borras Park School, Wrexham:

"Thanks to Chloe's and Sophie's Special Ears Fund, the children and charity and staff have gained so much. Andrew Mayers, Deaffero, has made it possible for 15 members of staff to gain Level 1, hoping that we all pass our BSL Level 1.

Our school culture is to embrace deaf awareness and to increase the levels of competence of our teaching and learning team to use BSL in everyday situations across the school.

One of our School Development Plan priorities is to enhance our deaf awareness strategies and to increase the number of staff with official BSL qualifications. Having more staff visibly using BSL in their daily routine will ensure that more children and staff are familiar with this essential form of communication.

Our members of staff are going to expand their learning and go onto learning BSL Level 2 in March 2023 from the approval of our recent Wishes Application with Chloe's and Sophie's Special Ears Fund.

Amazing support for our Deaf children, families and whole school community!"'

Events and Activities

CSSEF continued to run 'Deaf Hub' opening once a month on Sundays throughout year. The venue the charity uses is Badshot Lea The Kiln. Deaf Hub is open to Deaf children and their families; and Children of Deaf Adults and their families (CODA). The charity chose to bring both communities together to bring support for parents of Deaf children, and to enrich Deaf children's access to their Deaf Identity and access to British Sign Language.

Deaf Hub is set up to host lots of zones such as Board Games, Sensory, Fancy Dress, Arts and Crafts, Sports and more. The set up very much encouraged 'dual play' to encourage Deaf children to form friendships whilst being occupied with play activities.

On average 50 people attend every session, with the highest attended session being 85 people. Families travel from up to 90 minutes away to attend.

CSSEF Wellbeing Hub Guildford

In March 2023, we were thrilled to move into our new premises in Guildford, marking a significant milestone for CSSEF in the opening of our CSSEF Wellbeing Hub.

These premises have allowed us to consolidate our services under one roof, providing a welcoming and functional space for our beneficiaries and their families. It has become a central hub where families of Deaf children can seek support and advice in a comfortable and accessible environment.

The new location has enabled us to offer a range of valuable services:

A welcoming venue where families of newly diagnosed Deaf children can visit for support, advice, and a cup of tea in a safe space.

A dedicated area for teachers to select equipment and resources for Deaf children in their schools.

A warm and inviting atmosphere for British Sign Language courses, fostering an optimal learning environment.

Additionally, the new premises have facilitated the hosting of regular Sign and Play sessions, Pizza and Chill nights, and various activities during school holidays, enriching the lives of Deaf children and their families with consistent and engaging support.

Sign and Play Session for Deaf children and their families

Pizza and Chill Night in our Games Zone

Pumpkin Carvin in our Wellbeing Hub for Half Term

FINANCIAL OVERVIEW

The charity had a total income of £278,361 which was a decrease from the previous year of £32,918. Our main source of charitable income came from grants, our charity shops, donations, legacies and personal challenge fundraising.

Charitable donations to the charity totalled to £30,049. This was a slight increase to the previous year of £3965. Fundraising activities totalled to £27,839. This was a decrease to the previous year of £2372. As a result of recovering from Covid-19, many of our fundraising activities have decreased in uptake. As a charity we have focussed our time on delivering our Wishes and making a positive impact to Deaf children to give an everlasting positive impact today and tomorrow.

Grants continued to be a new funding stream that we explored due to Covid19. We were able to secure grants to the sum of £111,615 which was a decrease to the previous year £155,497 which saw a significant increase from the previous year. These included restricted funding from:

Grants from December 2022 to November 2023

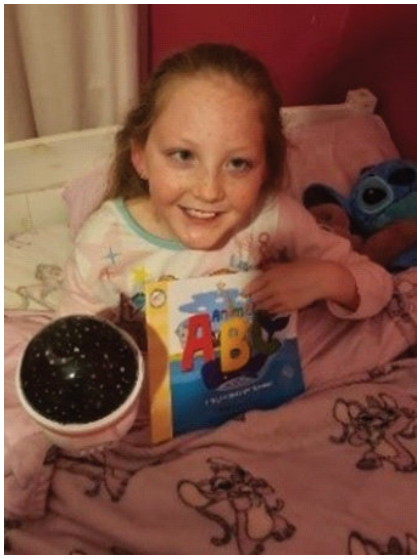
- Flintshire Welsh Church Act Fund - £1000
- Co-op Local Community Fund - £1826
- Surrey Heath Borough Council – Ward Councillor Grant - £1000
- North Wales Science - £1000
- The Neumark Foundation - £106,788

THE NEUMARK FOUNDATION

We were approached by The Neumark Foundation to make an application for funding to their charity to brighten the lives of Deaf children in North Wales. We were delighted to be awarded 2 years in September 2021 of funding to deliver the services we provide in Surrey, Hampshire, London and Berkshire to North Wales, starting off in Wrexham and Flintshire. The incredible support of The Neumark Foundation is changing the lives of Deaf children in Wrexham and Flintshire. We applied for a further funding for a 3rd year with The Neumark Foundation and were successful, resulting in being able to work in the area of Denbighshire.

271 Deaf children live in Wrexham, Flintshire and Denbighshire. There is only one Deaf Unit Primary School, and two Deaf Unit Secondary Schools. There are no Deaf schools in these three counties. There is a total of five Qualified Teachers of the Deaf with a further three Teachers of Deaf children and young people working in the Deaf Units.

CSSEF made an incredible impact in 2023 with 70 Deaf children supported by our charity, 17 Activities offered, 122 children learning BSL in Mainstream schools, 18 parents of Deaf children learning BSL and 21 teachers learning BSL. A total of 63 Personal Wishes were granted and 104 School wishes were granted.



CHARITY SHOPS – JUST4KIDS

Our charity shops were a significant source of income during this financial year. They raised £103,306 as a combined total which includes shop revenue, rags and grants.

Just4Kids Bordon

Charitable activities amounted to £391,128 of which £12,513 to support schools improve their Sound Acoustics and provide Sound Equipment for Deaf Children. An additional £34,137 was spent on Raising Deaf Awareness. We spent £282,686 on support the emotional wellbeing of Deaf children.

The charity spent £391,128 as a total for resources expendable. This showed a deficit of £112,767.

A review of the charity reserves was completed in review of the Covid19 Pandemic. Charity Reserves were agreed by the Board of Trustees to be set to £70,000.

PLANS FOR THE FUTURE

In the coming 12-18 months the Trustees plan to continue and develop our main charity objectives and Five-Year Strategy. The Trustees plan to focus on assisting our deaf children on being their best selves and considering mental health.

Our aim is to change our charity values to:

"We brighten the lives of Deaf children throughout the UK. We aim to provide an everlasting positive impact on their wellbeing and mental health by overcoming challenges, creating experiences and empowering individuals to be their best selves."

Open Another Charity Shop: We aim to open a new Just4Kids charity shop to support our programs and initiatives, with a targeted location in Aldershot.

Wellbeing Hub: Our goal is to have our Wellbeing Hub operating at 70% capacity, providing a safe and supportive space for Deaf children and young people to receive emotional and mental health support.

Expand Wish Granting Team: We plan to expand our Wish Granting Team to meet the increasing demand, ensuring more wishes can be granted and more dreams can be realised.

Retail Pop-Ups: We will organise retail pop-ups to increase our visibility and raise additional funds for our initiatives, bringing our charity closer to the community.

Staff Training in BSL: All staff will undergo training to learn British Sign Language, improving communication and ensuring a more inclusive environment for Deaf children and their families.

Grants and Funding: We will actively apply for grants and funding to support the growth of our Wish Granting Champions program and to meet the rising demand for wish granting.

Charity Ambassador Program: We plan to establish a Charity Ambassador program to raise awareness about our cause, engage with the community, and attract more support for our initiatives.

Expand Board of Trustees: We will increase the size and diversity of our Board of Trustees, bringing in individuals with varied skills and backgrounds to strengthen our governance and strategic direction.

Review of Wishes and Services: We plan to review our Wishes and Services to ensure we are protecting the future of our charity. The results will identify whether we continue with some of our Wishes being granted or result in our charity finding a grant for the Wish Application. As a small charity, we are aware that we are reliant on funds and need to identify whether we are making the positive impact required.

Collaboration: We aim to work with at least one Deaf organisation to collaborate on a project for Deaf children and young people. Bringing together our skillset to make a positive impact.

COVID-19

Covid19 started in March 2020. This impacted our charity greatly with a surge in continued need to brighten the lives of Deaf children. Demand for services increased and the charity needs to be considerate to each application to ensure that the charity future is secured safely.

CSSEF ACTIVITIES PROGRAMME IN FULL SWING – 50 DEAF CHILDREN WORKING TOGETHER USING ALL METHODS OF COMMUNICATION

Structure, Governance and Management

Governing Document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Structure and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr B Jackson

Mr S Garrett

Ms C Rise

Mr D Rainbird

Mr P Johnston-Naylor

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense must be counter signed. All cheques require two signatures. The charity has a procedure for the public to request Grants which are paid directly to the school, or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.

Monthly Financial accounts are provided to our Board of Trustees monthly and discussed in further detail by our Treasurer. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

The charity employed three full time staff and four part time staff. Three of which worked at our charity shop 'Just4Kids'. There is two paid Directors who are full time, one as the CEO role of the charity and one as the Retail Operations Manager. Our sixth member of staff is a Charity Operation Manager, and our seventh member of staff is our Wish Granting Champion based in North Wales. Several of our volunteers support our charity with the day to day running of the charity shops, as well as our fundraising activities and events. None of the directors hold shares as there is no authorised share capital.

LEGAL AND ADMINISTRATIVE DETAILS

Charity Name:	CHLOE'S AND SOPHIE'S SPECIAL EARS FUND
Charity Number:	1151263
Company Number:	08300399
Registered Office:	MANOR CHAMBERS 304 HIGH STREET ALDERSHOT HAMPSHIRE GU12 4LT
Trustees:	BRIAN JACKSON DANIEL RAINBIRD (appointed 8.4.24 SHAUN GARRETT PAUL JOHNSTON-NAYLOR CERI RISE
Independent Examiner:	MARTIN JOSEPH WHITTINGTONS BUSINESS SERVICES LIMITED 1 HIGH STREET GUILDFORD SURREY GU2 4HP
Bankers:	HSBC 15 WELLINGTON STREET ALDERSHOT GU11 1DY
Solicitors:	None

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustee's key function is to safeguard the long-term sustainability of the charity so that we may positively impact the lives of deaf children now and in many years to come.

To achieve this, the trustees have formulated a strategic plan for the next five years, with clear measurable perimeters of success in year one, three and five.

All deaf children deserve support from the charity, and we have a clear methodology in our expansion to ensure our service levels do not faulter as the charity grows.

We as trustees must always consider the individual and tailor our resources to aid, assist and inspire the individual to be their best selves and empower them with the realisation of their potential.

The Trustees are responsible for ensuring that the objectives of the Charity are fully achieved in a sustainable manner. With the short-term focus being to raise the necessary funds to deliver the Charity's objectives.

CONFLICT OF INTEREST

The Charity reports no Conflict of Interests.

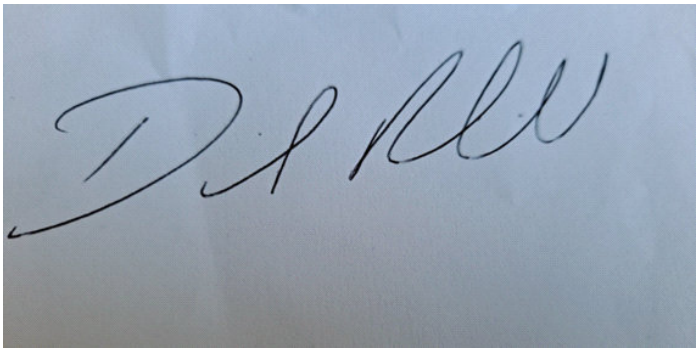
Disclosure of information to the auditors

We, the directors of the company who held office at the date of the approval of these Financial Statements as set out above each confirm, as far as we are aware, that:

- there is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustee's Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

Approved by order of the Board of Trustees on 23rd August 2024 and signed on its behalf by:



Daniel Rainbird, Chair of Trustees

Independent Examiner's Report to the Trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Independent examiner's report to the trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND ('the Company') I report to the charity trustees on my examination of the accounts of the Company for the year ended 30 November 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or

2. the accounts do not accord with those records; or

3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Martin Joseph

The Institute of Chartered Accountants in England and Wales

WHITTINGTONS

Chartered Accountants

1 High Street Guildford Surrey, GU2 4HP

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Statement of Financial Activities for the Year Ended 30 November 2023

	Notes	Unrestricted Fund £	Restricted Funds £	30.11.23 Total Funds £	30.11. Total Fun
INCOME AND ENDOWMENTS FROM					
Donations and Legacies		**35,600**	**1**	**35,601**	26,0
Charitable Activities					
Other		**-**	**111,615**	**111,615**	155,4
Other Trading Activities	2	**131,145**	**-**	**131,145**	129,6
Total		**166,745**	**111,616**	**278,361**	311,2
EXPENDITURE ON					
Raising funds		**61,792**	**-**	**61,792**	73,6
Charitable Activities					
Equipment and resources to schools		**7,701**	**4,812**	**12,513**	46,9
Emotional Wellbeing		**92,936**	**19,960**	**112,896**	104,3
Raising Deaf Awareness		**21,532**	**12,605**	**34,137**	26,9
Other		**110,329**	**58,911**	**169,240**	42,1
Other		**550**	**-**	**550**	5
Total		**294,840**	**96,288**	**391,128**	294,5
NET INCOME/(EXPENDITURE)		**(128,095)**	**15,328**	**(112,767)**	16,6
RECONCILLIATION OF FUNDS					
Total funds brought forward		**186,147**	**164,449**	**350,596**	333,9
TOTAL FUNDS CARRIED FORWARD		**58,052**	**179,777**	**237,829**	350,5

CHLOE'S & SOPHIE'S SPECIAL EARS FUND (REGISTERED NUMBER: 08300399)

Balance Sheet 30 November 2023

	Notes	Unrestricted Fund	Restricted Funds	30.11.23 Total Funds	30.11.22 Total Funds
		£	£	£	£
FIXED ASSETS					
Tangible Assets	7	**4,400**	**-**	**4,400**	4,950
CURRENT ASSETS					
Cash at bank		**58,553**	**179,777**	**238,330**	348,504
CREDITORS					
Amounts falling due within one year	8	**(4,901)**	**-**	**(4,901)**	(2,858)
NET CURRENT ASSETS		**53,652**	**179,777**	**233,429**	345,646
TOTAL ASSETS LESS CURRENT LIABILITIES		**58,052**	**179,777**	**237,829**	350,596
NET ASSETS		**58,052**	**179,777**	**237,829**	350,596
FUNDS	9				
Unrestricted funds				**58,052**	186,147
Restricted funds				**179,777**	164,449
TOTAL FUNDS				**237,829**	350,596

The charitable company is entitled to exemption from the audit under Section 477 of the Companies Act 2006 for the year ended 30 November 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 30 November 2023 in accordance with Section 476 of the Companies Act 2006.

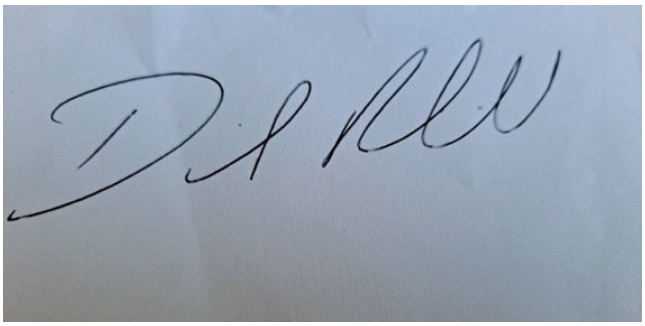
The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 24 August 2024 and were signed on its behalf by:



Daniel Rainbird - Chair of Trustees

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Notes to the Financial Statements for the Year Ended 30 November 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

Chloe's & Sophie's Special Ears Fund is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013 in England. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity. The address of the registered office is given in the charity information on page 3 of these financial statements.

The objectives of the charity are to raise deaf awareness in the local community; to improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school; and to provide resources and equipment to deaf children to support their emotional wellbeing.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £000.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably, and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained, then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity, and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably, and the charity has control over the item. Fair value is determined based on the value of the gift to the charity. For example, the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Where practicable, gifts in kind donated for distribution to the beneficiaries of the charity are included in stock and donations in the financial statements upon receipt. If it is impracticable to assess the fair value at receipt or if the costs to undertake such a valuation outweigh any benefits, then the fair value is recognised as a component of donations when it is distributed and an equivalent amount recognised as charitable expenditure.

Gifts in kind donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities.

Fixed asset gifts in kind are recognised when receivable and are included at fair value. They are not deferred over the life of the asset.

1. ACCOUNTING POLICIES - continued

Income

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Other income includes the conversion of endowment funds into income which arises when capital funds are released to an income fund from expendable endowments or when a charity has authority to adopt a total return approach to its permanent endowment fund. It also includes other income such as gains on disposals of tangible fixed assets.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required, and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Expenditure on charitable activities

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

Raising funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income arising on the endowment funds can be used in accordance with the objects of the charity and is included as unrestricted income. Any capital gains or losses arising on the investments form part of the fund. Investment management charges and legal advice relating to the fund are charged against the fund.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. OTHER TRADING ACTIVITIES	30.11.23 £	30.11.22 £
Fundraising events	**27,839**	30,211
Shop Income	**103,306**	99,486
	131,145	129,697

3.NET INCOME/EXPENDITURE	30.11.23 £	30.11.22 £
Net income/(expenditure) is stated after charging		
Other non-audit services	**2,460**	900
Depreciation - owned assets	**550**	550
Other operating leases	1,109	1,571

4. TRUSTEES' REMUNERATION AND BENEFITS

The trustees received remuneration during the year of £28,294 (2022: £23,298).

The director's received remuneration during the year of £67,669 (2022: £62,673).

The total amount of employee benefits received by key management personnel is £0 (2022 - £0).

1 (2022 - 2) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year (2022 - £0).

Trustees' expenses

There were no trustees' expenses paid for the year ended 30 November 2023 nor for the year ended 30 November 2022.

Alongside the remuneration paid to directors/trustees in the year, there were reimbursed expenses of £20,015. (2022: £14,830) to the directors.

5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	30.11.22	30.11.23
Managers and office staff	15	4

No employees received emoluments in excess of £60,000.

6.COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

		30.11.23	30.11.22
	Unrestricted fund	Restricted fund	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	**26,085**	**-**	26,085
Other	555	**154,942**	155,497
Total	**156,337**	**154,942**	311,279
EXPENDITURE ON			
Raising funds	**73,697**	**-**	73,697
CHARITABLE ACTIVITIES			
Equipment and resources in schools	**28,511**	**18,400**	**46,911**
Emotional Wellbeing	**87,277**	**17,083**	**104,360**
Raising Deaf Awareness	**16,743**	**10,160**	**26,903**
Other	**2,948**	**39,230**	**42,178**
Other	**550**	**-**	**550**
Total	**209,726**	**84,873**	**294,599**
NET INCOME/(EXPENDITURE)	**(53,389)**	**70,069**	**16,680**
RECONCILATION OF FUNDS			
Total funds brought forward	**239,536**	**94,380**	**333,916**
TOTAL FUNDS CARRIED FORWARD	**186,147**	**164,449**	**350,596**

7.TANGIBLE FIXED ASSETS

	Motor Vehicles
	£
COST	
As at 1 December 2022 and 30 November 2023	5,500
DEPRECIATION	
As at 1 December 2022	550
Charge for the year	550
As at 30 November 2023	1,100
NET BOOK VALUE	
As at 30 November 2023	**4,400**
As at 30 November 2022	**4,950**

8.CREDITORS:
AMOUNTS FALLING DUE IN ONE YEAR

	30.11.23	30.11.22
	£	£
Trade creditors	**1,711**	1,958
Other creditors	**1,690**	-
Accrued expenses	**1,500**	900
	4,901	2,858

9. MOVEMENTS IN FUNDS

	At 1.12.22	Net Movement in Funds	At 30.11.23
	£	£	£
UNRESTRICTED FUNDS			
General fund	**186,147**	**(128,095)**	58,052
RESTRICTED FUNDS			
Restricted	**164,449**	**15,328**	179,777
Total Funds	**350,596**	**(112,767)**	**237,829**

NET MOVEMENT IN FUNDS, INCLUDED IN THE ABOVE ARE AS FOLLOWS:

	Incoming Resources	Resources expended	Movement in funds
	£	£	£
UNRESTRICTED FUNDS			
General fund	**166,745**	**(294,840)**	**(128,095)**
RESTRICTED FUNDS			
Restricted	**111,616**	**(96,288)**	**15,328**
Total Funds	**278,361**	**(391,128)**	**(112,767)**

COMPARATIVES FOR MOVEMENTS IN FUNDS

	At 1.12.21	Net Movement in Funds	At 30.11.22
	£	£	£
UNRESTRICTED FUNDS			
General fund	**239,536**	**(53,389)**	186,147
RESTRICTED FUNDS			
Restricted	**94,380**	**70,069**	164,449
Total Funds	**333,916**	**16,680**	**350,596**

COMPARATIVES NET MOVEMENTS IN FUNDS, INCLUDED IN THE ABOVE ARE AS FOLLOWS:

	Incoming Resources	Resources expended	Movement in funds
	£	£	£
UNRESTRICTED FUNDS			
General fund	**156,337**	**(209,726)**	(53,389)
RESTRICTED FUNDS			
Restricted	**154,942**	**(84,873)**	**70,069**
Total Funds	**311,279**	**(294,599)**	**16,680**

9. MOVEMENTS IN FUNDS - CONTINUED

A CURRENT YEAR 12 MONTHS AND PRIOR YEAR 12 MONTHS COMBINED POSITION IS AS FOLLOWS:

	At 1.12.21	Net Movement in Funds	At 30.11.22
	£	£	£
UNRESTRICTED FUNDS			
General fund	**239,536**	**(181,484)**	58,052
RESTRICTED FUNDS			
Restricted	**94,380**	**85,397**	179,777
Total Funds	**333,916**	**(96,087)**	**237,829**

A CURRENT YEAR 12 MONTHS AND PRIOR YEAR 12 MONTHS COMBINED NET MOVEMENT IN FUNDS IS AS FOLLOWS:

	Incoming Resources	Resources expended	Movement in funds
	£	£	£
UNRESTRICTED FUNDS			
General fund	**323,082**	**(504,566)**	(181,484)
RESTRICTED FUNDS			
Restricted	**266,558**	**(181,161)**	**85,397**
Total Funds	**589,640**	**(685,727)**	**(96,087)**

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 30 November 2023.

INCOME AND ENDOWMENTS

	30.11.23	30.11.22
	£	£
DONATIONS AND LEGACIES		
Donations	**30,049**	26,084
Gift Aid	**5,552**	1
	35,601	**26,085**
OTHER TRADING ACTIVITIES		
Fundraising events	**27,839**	30,211
Shop Income	**103,306**	99,486
	131,145	129,697
CHARITABLE ACTIVITIES		
Grants	**111,615**	**155,497**
Total Incoming Resources	**278,361**	**311,279**
EXPENDITURE		
Rates and water	**2,014**	2,321
Insurance	**456**	483
Light and heat	**3,908**	3,628
Telephone	**356**	183
Postage and stationary	**886**	129
Sundries	**7,644**	13,146
Repairs	**1,438**	76
	16,702	19,966
OTHER TRADING ACTIVITIES		
Trustees Salaries	**28,294**	23,298
Trustees Social Security	**1,736**	-
Trustees Pension Contribution	**849**	-
Wages	**12,064**	27,966
Other operating leases	**393**	393
Entry fees	**-**	353
Interest payable	**1,754**	**1,721**
	45,090	**53,731**
CHARITABLE ACTIVITIES		
Wages	**114,416**	59,436

Social Security	**5725**	2327
Pensions	**3,637**	2910
Other operating leases	**716**	1,178
Rates and water	**169**	-
Insurance	**753**	692
Postage and stationary	**2,151**	-
Advertising	**-**	427
Sundries	**10,070**	142,571
Sound Clouds and equipment in schools	**13093**	-
Emotional Wellbeing expenses	**111,083**	-
Raising Deaf Awareness	**33701**	-
	295,514	209,541
OTHER		
Motor vehicles	**550**	550
SUPPORT COSTS		
Management		
Wages	**12,064**	-
Rates and water	**731**	-
Telephone	**2,716**	801
Postage and stationary	**88**	1,910
Sundries	**1591**	-
Travel costs	**8,993**	6,721
	26,183	9432
FINANCE		
Bank charges	**456**	479
FINANCE		
INFORMATION TECHNOLOGY		
Computer and IT Expenses	**4,173**	-
GOVERNANCE COST		
Auditors remuneration for non audit work	**2,460**	900
Total resources expended	**391,128**	294,599
NET (EXPENDITURE)/INCOME	**(112,767)**	16,680

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales - Charity number 1151263

Accounts

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

(A COMPANY LIMITED BY GUARANTEE)

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 30 NOVEMBER 2022

COMPANY NUMBER- 08300399

REGISTERED CHARITY NUMBER - 1151263

Brightening the lives of deaf children

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CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

TRUSTEES' REPORT FOR THE YEAR ENDED 30 NOVEMBER 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 November 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND
TRUSTEE'S REPORT

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

- To raise Deaf awareness in the local community
- To improve the education of Deaf children in school by providing Deaf equipment, Deaf resources and materials to improve the sound acoustics in the school
- To provide resources and equipment to Deaf children to support their emotional wellbeing and mental health.

Raising Deaf Awareness in the Community

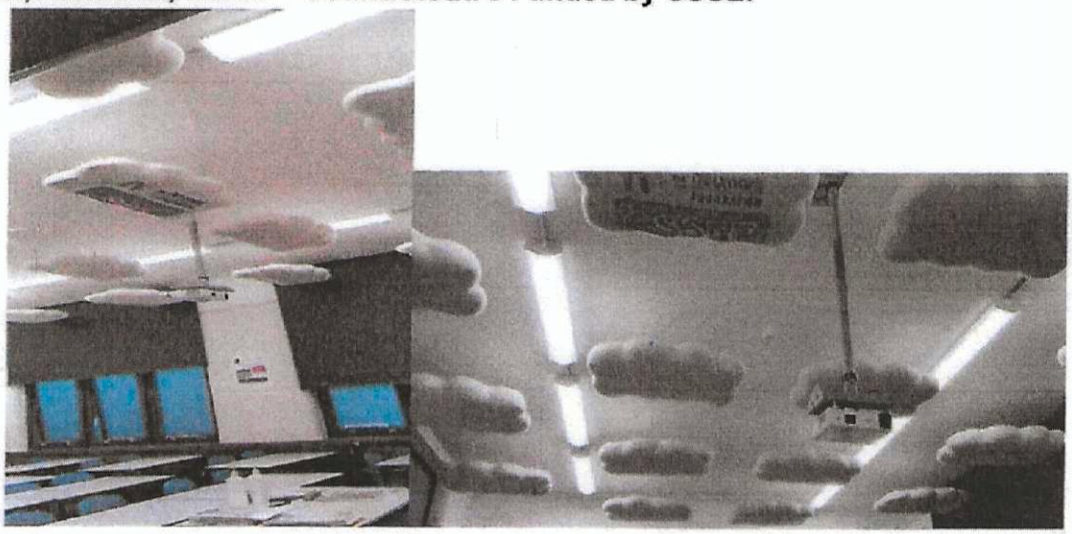
As a charity, we focus on raising Deaf Awareness inside schools and with local organisations. Raising Deaf Awareness in the school community is achieved by providing Deaf Awareness Assemblies in schools using a selection of Deaf character story books. Our team deliver a small talk to include 4-5 books suitable for the age of children and invite each child to choose a book of their choice to take home with them. We also provide an opportunity for all the children in the school to participate in our Q & A Session. We outsource Deaf Awareness Assemblies for Schools to Deaf professionals such as Sign for Thoughts, Deafero and Dot Sign Language. We also provide Deaf Awareness Training sessions for teachers and professionals working with Deaf children.

Deaf Awareness Book Assembly at Mountain Lane School

Improve the Education of Deaf Children in Schools – Mainstream and Deaf Provision Schools

Wishes Applications are available to schools to apply for equipment, resources and materials to give Deaf children the best learning environment. The charity provides Wishes Applications to schools in Hampshire, London, Berkshire, Surrey, Wrexham and Flintshire who have Deaf children. Schools need to demonstrate that they do not get funding from the Local Authority for Deaf equipment for the child to be provided with the funding. The Wishes Applications available are awarded for Radio Aids, Soundfield Systems, Babble Guards, sound acoustic boards, rugs to improve the sound acoustics and hessians behind notice boards to improve the sound in the class or hall. Schools can also apply for Speech to Text Kits, sound softening materials, BSL School Boards and a large variety of resources such as Deaf character books, toys with hearing aids and BSL flashcards.

Alun School, Flintshire, Wales – SoundCloud's Funded by CSSEF



"Hi Zeta,

The SoundCloud's are fab. CSWs say they themselves have noticed a difference. So sincere thanks to CSSEF for providing the funding."

Emotional Wellbeing and Mental Health of Deaf Children

The charity supports Deaf children's emotional wellbeing and mental health through several resources and activities. Our charity has focussed on creating opportunities for Deaf children to attend events and activities with Deaf professionals to give them inspiration to become their best selves. We have also created many opportunities throughout the year to ensure peer to peer support is available to boost their self-esteem and confidence.

Our charity has also funded parents to learn British Sign Language Level 1, Level 2 and Level 3 to break down communication barriers and to improve the language deprivation that Deaf children face from the minute they are born. We have stretched our charity access to communication by including teachers in schools to have access to funding for BSL Level 1.

'Thank you very much for the tickets to Strictly Come Dancing Live Tour. It was brilliant to see our favourite dancers 💪 🕺 thank you for making great memories of seeing Rose & Giovanni live, as they gave us the best Strictly Winners in the shows history! I'm proud that Michael will now have the memory of going to watch them live, with other Surrey deaf children. Thanks to CSSEF. '

ACHIEVEMENTS AND PERFORMANCES

RAISING DEAF AWARENESS

We collaborated with Surrey Deaf Children Society and Auriol School in Surrey to host a similar event to CSSEF's Deaf Positive Deaf Partnership Day called Deaf Inspiration Day for Deaf children and their families in Surrey.

The aim of the day was to bring together parents of Deaf children, Deaf children, professionals of Deaf children and Deaf adults in a way that shared real life experiences as a Deaf adult being a Deaf child. The aim is also to provide families of Deaf children with opportunities to learn on how they can support their Deaf children to be their best self. We had many guest presenters include sports, creative arts and business Deaf inspirational role models.

Inspirations on the day included Jayne Fletcher aka Fletch@ join us to share her experiences growing up as a Deaf child and how she overcame many barriers to go on to become a Deaf popstar. She hosted a Sign Song Workshop and performed with some of our inspirational children on the day to a few songs.

Deaf Inspiration Day 2022 – Fletch@, DJ Rave, Horses, Fun for All

We had Troi Lee from Deaf Rave attending to demonstrate DJing as a Deaf person, bringing along Vibrating vests to inspire Deaf children that they can be who they want to be, and enjoy music. We also had activities for Deaf children to be entertained such as face painting, arts and crafts and creative music workshops.

The day was a real success with 225 people attending. 20 Wishes for Deaf children were also completed. The Charity hosted its own space to showcase all the various items we can support Deaf children with such as vibrating watches, cycle helmets, vibrating alarm clocks, teddies wearing hearing aids and Deaf character story books. This was a positive way to engage with parents and show what our charity can do to support their children.

School Visits

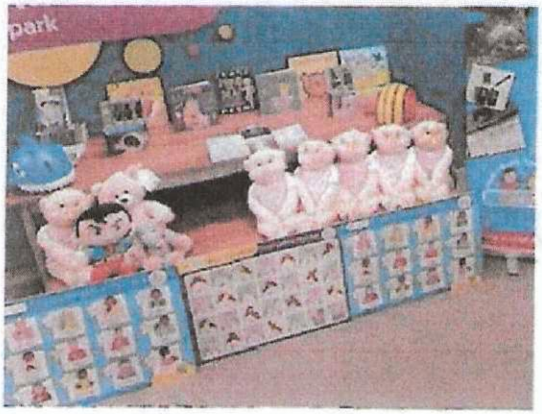
It was fantastic to be able to get back into schools from September 2021. With Covid19, making a huge impact on our charity previously not being able to visit schools, we were suddenly faced with an enormous number of enquiries to support Deaf children in schools. We continued with our launch of 'BSL School Boards' to raise Deaf Awareness and encourage the use British Sign Language. Let's Sign BSL by Cath Smith created the images and organised The School Sign to produce the boards. Our charity requested for the boards to be translated into Welsh and we made these accessible to schools in North Wales.

In total we funded 45 schools with 'BSL School Boards' with a total of 69 Boards being displayed in schools to raise Deaf Awareness. This is an increase in 50% more schools asking for School Boards and 53% increase of school boards being displayed. We also provided Teachers of Deaf Children and Young People with their own 'BSL School Boards' for them to show professionals and parents with Deaf children on their visits.

Guildford Grove 'The Light House' Deaf Unit Resource proudly displaying their BSL School Board

Our charity provided Deaf Awareness Resources to schools including Deaf character story books and toys with hearing aids, cochlear implants and BAHA's. We visited and provided 42 schools with Deaf Awareness Resources. This equates to potentially 13,000 children having access to read stories with Deaf resources that will make a positive impact for the wellbeing of Deaf children.

Deaf Awareness Resources available for Schools to raise Deaf Awareness



The Charity continued to build on previous years Deaf Awareness Strategies. We usually visit schools in World Book Day Week to host a Deaf Awareness Book Assembly throughout the whole week that World Book Day is celebrated. However, this year we decided to increase our reach to children across all the counties we work in and provide Deaf Awareness Book Assemblies throughout the year to schools who have Deaf children in their register. In total we hosted 12 Deaf Awareness Book Assemblies, providing 3562 of books with Deaf characters inside them to school children to take home with them. All 3562 children had a friend in school who is Deaf.

Gwynedd School, Flintshire, North Wales:
'A big thank you to @cssef for such an inspiring Deaf Awareness Assembly today. We are very grateful for your generosity, and we are certainly thinking about how we can be more accessible'

SUPPORTING SCHOOLS WITH DEAF CHILDREN

After Covid19 having an impact on our charity being able to visit schools with Deaf children, the demand for visiting schools increased dramatically. With a dedicated Wish Granting Champion in Wrexham and

Flintshire, this gives schools a dedicated person to work with them to support them alongside Teachers of Deaf children and young people.

Soundfields - A total of **16 Soundfield Systems** were funded in schools across the counties we work in. The Connevans Swift Digital soundfield system is a groundbreaking use of technology to bring superb quality sound within financial reach of every classroom. It's a wireless infra-red soundfield system which benefits both student and lecturer.

Sound Clouds – The demand for Sound Clouds to be funded was still high in our charity. In total we funded **4 schools** to have Sound Clouds to improve the acoustics in their classroom or hall. School classrooms are usually in a Victorian style building with high ceilings and poor acoustics making it extremely challenging for Deaf children to have access to communication in their education.

Babble Guards - Chloe's and Sophie's Special Ears Fund were part of the piloting of a new piece of technology to manage the noise of a classroom with a visual display. Connevans an organisation that specialises in Deaf equipment created the Babbleguard. We funded an incredible **40 Babbleguards** to schools to manage the noise levels in the classroom.

We have spent **£46,911** providing equipment and resources in schools which also included home schooling during this year. This is a decrease to our previous year of funding **£61,164** in 2020-2021. The financial figure spent on schools for technology and equipment has decreased. We have seen a rise in schools requesting School Book Assemblies, Deaf Awareness Assemblies and resources requests. The demand for schools has increased dramatically in our charity services for schools because of the knowledge of our charity being increased through the Pandemic and having a dedicated Wish Granting Champion in North Wales areas of Wrexham and Flintshire. More of our school Wishes Applications are for Babbleguards which are significantly priced lower than our other Wishes available for schools. We have also worked on being sustainable and this means that we provide the systems on loan, meaning that we are not paying out for systems every year as we can get them service and reissued to schools once a Deaf child has left their school. Schools have been contacted directly from our charity thanks to a great working relationship with the North Wales NEWSS Team of Teachers of Deaf children and young people. This has enabled us to focus directly on schools who have Deaf children on their register, as well as using the BATOD British Association Teachers of Deaf CRIDE report to give us the numbers of Deaf children in the counties we work within.

EMOTIONAL WELL BEING OF DEAF CHILDREN

As a charity, it is very important for us to support the Emotional Wellbeing of Deaf children. Throughout the year we focussed on previous Wishes such as learning British Sign Language as well as bringing Deaf children together. We have also recognised that not only is it the emotional wellbeing that needs to be supported but also their mental health. From the success of our previous Summer Activities Programme, we decided to host an Activities Programme throughout each school holiday going forward.

We spent **£104,360** on supporting the emotional wellbeing of Deaf children. Our Wishes Applications for watches, cycle helmets, vibrating alarms and books continued to increase which we had anticipated. With six counties to cover, and with more dedicated targeting of support we anticipated a rise in demand. In North Wales having a dedicated Wish Granting Champion really enabled our charity to focus on the emotional wellbeing of Deaf children.

Panto Experience – BSL Integrated Performance December 2021

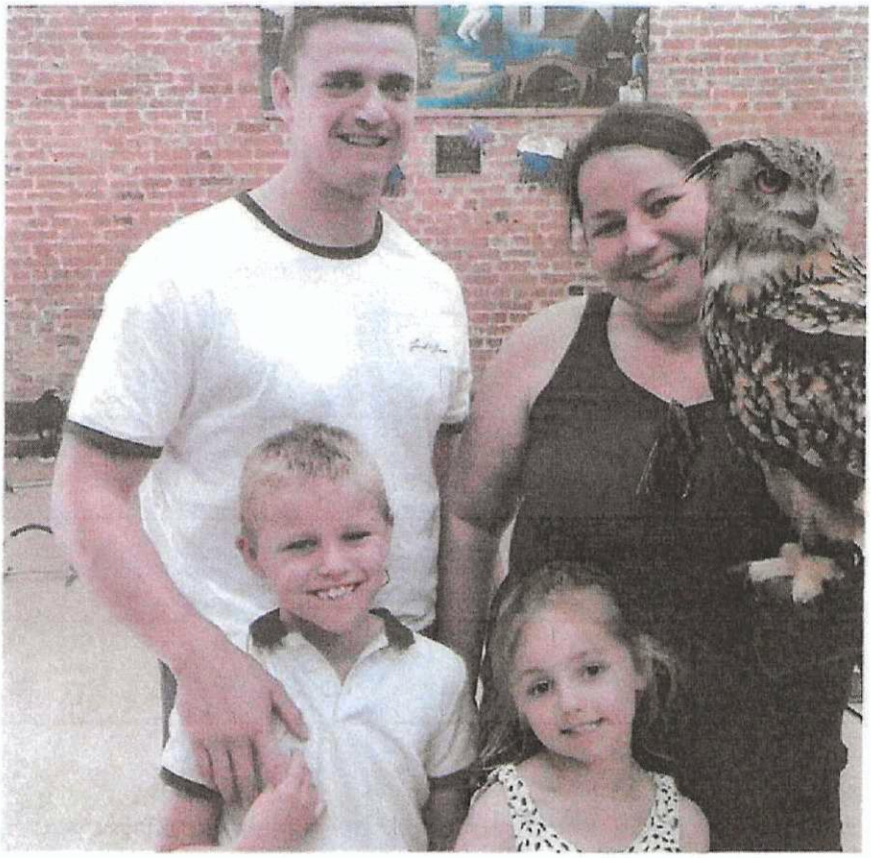
We start our year in the Christmas Season. Our most favourite event of the year where we welcome 350 guests including families of Deaf children to sit back, relax and get fully immersed to a Panto show at Camberley Theatre that has a BSL Integrated Interpreter. Their smiles are just everything!

We had over 60 families join us in our Summer Activities Programme. These activities had a positive impact on the wellbeing for Deaf children. Here are some of the photos of the fun we had, along with some testimonials from the parents and the children.

Mane Chance Sanctuary, Summer Activities Programme 2022

"I just wanted to drop you an email to say a huge thank you for today - Charlie had a fab time and so did Oscar so thank you so much for facilitating and putting on such a lovely morning."

Birds of Prey Workshop, Summer Activities Programme 2022



'Thank you for another lovely event today - we all loved the Birds of Prey visiting and it's been the talk of our house this evening. The children loved learning all about the Owls, and what and when they can see to find their Prey.

Thank you!'

Ed Sheeran with BSL Interpreter Concert at O2 – July 2022

'The trip couldn't have come at a better time after failed EHCP and changes with school Senco's and our TOD. It had been rough going and Lucy had been feeling deflated over her struggles at school. It was so important for her to be with other kids who experience the same challenges she does an to be with a mix of kids all with different ranges of hearing loss really gave her a much-needed boost. it was just such a joy to see lucy try and sign along with Fletch@ and other kids. I cannot thank CSSEF enough for the wonderful experience. XX'

Ed Sheeran with BSL Interpreter Concert at O2 – July 2022

'Thank you so much for a truly magical evening. You've set the bar for Finnley as a deaf child to know that he CAN and should have access to BSL wherever he goes, including a concert with Ed Sheeran.
Watching him so engrossed in the signing & singing away with everyone was just so special to watch as his Mum & we are forever grateful for experiences like this, shaping his future positively as a deaf person.
Thank you!!'

CYCLE HELMETS

Children can keep their Cochlear Implants/BAHA or Hearing Aids on with these helmets. This improves the child's mental health by not being isolated from riding a bike with friends or family. We funded a total of 20 helmets to Deaf children to support all of them riding their bikes safely.

Images of Deaf children wearing their cycle helmet with Cochlear Implants on.

BSL LEVEL 1 AND 2

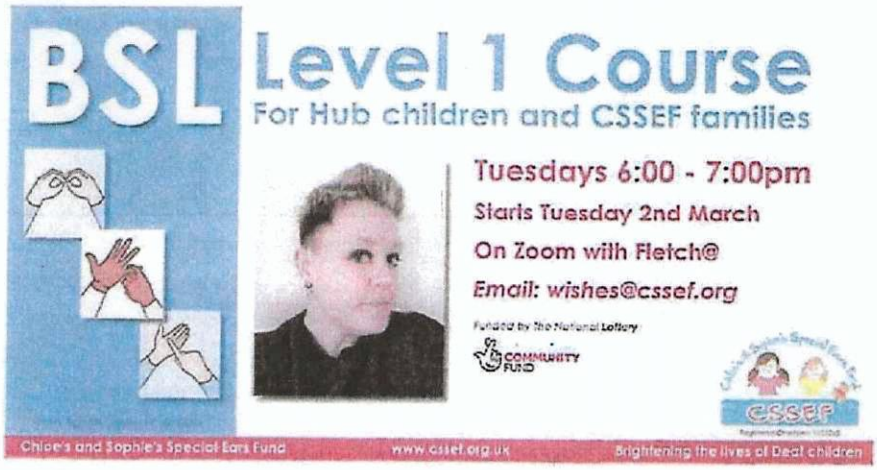
Chloe's and Sophie's Special Ears Fund have funded British Sign Language for parents, teachers and Deaf children. This included Kids BSL Level 1 with Fletch@, BSL Level 1,2 and 3 for parents. We fund parents of Deaf children to learn British Sign Language Level 1 and 2 so they can start to communicate with their children. We have also funded 25 teachers in Wrexham and Flintshire to learn BSL as they all work in schools that are Deaf Units. This will support the emotional wellbeing and mental health of Deaf children now and in their future.

We have provided the funds for 12 parents, 25 teachers and 10 children to learn BSL Level 1. This gives 637 hours' worth of learning British Sign Language. This has given them the first steps of communication with their child.

We have provided the funds for 4 parents to learn BSL Level 2. This gives 240 hours' worth of learning British Sign Language.

We have provided the funds for 3 parents to learn BSL Level 2. This gives 180 hours' worth of learning British Sign Language.

Deaf children wanted to learn BSL as well as their siblings. We continued our course with BSL Level 1 with Fletch@ for kids resulting in 8 of the 10 children receiving a BSL Level 1 Qualification.



BSL SIGNSONG WORKSHOPS – FLETCH@

Every month in North Wales we had the incredible Fletch@ Sign Song Workshops take place in Wrexham and Flintshire.

Giving all children in schools a safe place to ask all things Deaf to a Deaf Adult with over 40 questions on average we could have easily spent days and weeks answering questions.

Representation is so important to get a true understanding of what it is to be Deaf. Working with someone like Fletch@ is exactly what Deaf and hearing children need.

We are so proud to bring Sign Song Workshops to schools in Wrexham and Flintshire thanks to funding from The Neumark Foundation. In total 12 schools had a visit from Fletch@ with a total of 5,000 children engaging with a Sign Song Workshop.

Events and Activities

In September 2021, CSSEF reopened 'The Hub for Deaf Children' opening every Sunday throughout this year. The venue the charity uses is Badshot Lea The Kiln. The Hub for Deaf Children is open to Deaf children and their families; and Children of Deaf Adults and their families (CODA). The charity chose to bring both communities together to bring support for parents of Deaf children, and to enrich Deaf children's access to their Deaf Identity and access to British Sign Language.

The Hub is set up to host lots of zones such as Board Games, Sensory, Fancy Dress, Arts and Crafts, Sports and more. The set up very much encouraged 'dual play' to encourage Deaf children to form friendships whilst being occupied with play activities.

On average 50 people attend every session, with the highest attended session being 85 people. Families travel from up to 90 minutes away to attend.

Barfield Activities Adventure Day for Deaf Children and Siblings – September 2022

As a Deaf children's charity – we are also supporting the whole family of a Deaf child.

Do you see what we see in this photo? Your eyes may be drawn to the children - after all that is who CSSEF is for right?

Scan the photo again - look at the parents. That is what days out do for these parents. Smiling from within.

BOX4KIDS

Every year we nominate Deaf children to experience a wonderful opportunity to go be treated as a VIP at one of the Box4Kids VIP Boxes. Our CSSEF children are treated like royalty with the most beautiful food and views. They often get to meet the sporting stars when visiting a Football match too.

'Thanks for choosing us to go to the Reading game today, it was so much fun, and the Royals won!! Great first live game for William.'

FINANCIAL OVERVIEW

The charity had a total income of £311,279 which was a significant increase from the previous year of £56,940. Our main source of charitable income came from grants, our charity shops, donations, legacies and personal challenge fundraising.

Charitable donations to the charity totalled to £26,085. This was a slight increase to the previous year of £24,183. Fundraising activities totalled to £30,211. This was a significant decrease to the previous year of £43,108. As a result of recovering from Covid-19, many of our fundraising activities have decreased in uptake. As a charity we have focussed our time on delivering our Wishes and making a positive impact to Deaf children to give an everlasting positive impact today and tomorrow.

Grants continued to be a new funding stream that we explored due to Covid19. We were able to secure grants to the sum of £155,497 which saw a significant increase from the previous year. These included restricted funding from:

Grants from December 2021 to November 2022

- Flintshire – Summer of Fun Grant - £1000
- S C Johnson - £555
- SHBC Mayors Charity - £2000
- Surrey Heath Borough Council – Ward Councillor Grant - £500
- Surrey Heath Show - £500
- The Neumark Foundation - £150,942

THE NEUMARK FOUNDATION

We were approached by The Neumark Foundation to make an application for funding to their charity to brighten the lives of Deaf children in North Wales. We were delighted to be awarded 2 years of funding to deliver the services we provide in Surrey, Hampshire, London and Berkshire to North Wales, starting off in Wrexham and Flintshire. The incredible support of The Neumark Foundation is changing the lives of Deaf children in Wrexham and Flintshire.

229 Deaf children live in Wrexham and Flintshire. There is only one Deaf Unit Primary School, and two Deaf Unit Secondary Schools. There are no Deaf schools in Wrexham and Flintshire. There is a total of five Qualified Teachers of the Deaf with a further three Teachers of Deaf children and young people working in the Deaf Units.

We employed one full time Wish Granting Champion to work in the local area to visit schools to raise Deaf Awareness and ensure that Deaf children in Wrexham and Flintshire have the best learning environment.

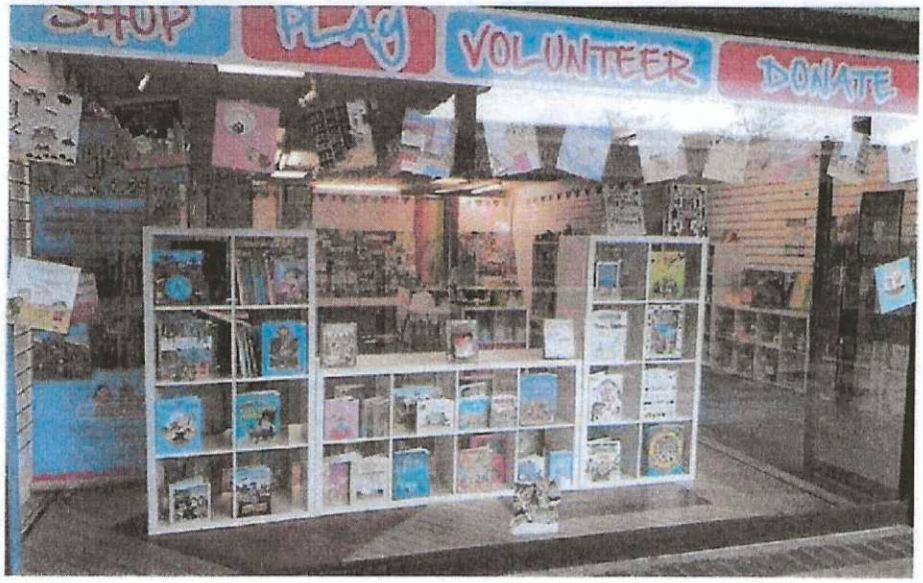
CSSEF identified and worked with 130 Deaf children throughout the year. Deaf identity was very low when we started working in the area in September 2021 and many Deaf children do not use British Sign Language. Through a huge breakthrough with a dedicated Wish Granting Champion, we have found many Deaf children attending our specialised events often saying "Wow they have hearing aids just like me".

Here is one of our trips to Flip Out in Flintshire North Wales.

CHARITY SHOPS – JUST4KIDS

Our charity shops were a significant source of income during this financial year. They raised £99, as a combined total which includes shop revenue, rags and grants.

Just4Kids Bordon



Charitable activities amounted to £294,599 of which £46,911 to support schools improve their Sound Acoustics and provide Sound Equipment for Deaf Children. An additional £26,903 was spent on Raising Deaf Awareness. We spent £104,360 on support the emotional wellbeing of Deaf children.

The charity spent £294,599 as a total for resources expendable. This showed a surplus of £16,680.

A review of the charity reserves was completed in review of the Covid19 Pandemic. Charity Reserves were agreed by the Board of Trustees to be set to £70,000.

PLANS FOR THE FUTURE

In the coming 12-18 months the Trustees plan to continue and develop our main charity objectives. The Trustees plan to focus on assisting our deaf children on being their best selves and considering mental health.

We plan to increase our visits to schools and improve our relationships to provide Deaf children with the best learning environment, with a particular focus on London Boroughs.

We plan to provide all schools with at least one BSL School Board.

Our focus will be towards British Sign Language by providing the opportunity for more parents and children to learn BSL. We endeavour to host a yearly graduation ceremony to celebrate the achievements of those achieving their qualifications.

We plan to host more activities for Deaf children to enable them to engage more with each other, building confidence and inspiring.

We plan to review the structure of our charity and employ more staff to deliver our charitable aims. Our key area that we plan to develop is the role of a Wish Granting Champion.

We plan to review our charitable aims and where we provide our support. We do not wish to disadvantage any Deaf child because of their postcode. We will look to operate with a clear 5 year strategy to support children nationwide.

We plan to review the services provided for the Early Years Intervention and ensure we are creating opportunities for Deaf children aged 0-4 years.

We plan to create more BSL opportunities for Deaf children with Deaf peers being the role model such as Fletch@ Sign Song Workshops, Concerts with Performance Interpreting and Shows with BSL peers. We plan to work with further deaf professionals in the future, such as Punk Chef.

We plan to review the services provided for Deaf Young People to ensure Deaf children who go into College and University have the right support in Higher Education and continue to offer continued support and opportunities.

We plan to open a Just4Kids charity shop in more locations near to Camberley and Bordon. Our future focus will be looking for property in the Aldershot area.

We plan to develop our fundraising strategy and find more opportunities to raise much needed funds.

We plan to open our own building for Deaf children and young people to receive support for their emotional wellbeing and mental health.

We plan to offer our services in more areas of North Wales and the rest of the UK.

COVID-19

Covid19 started in March 2020. This impacted our charity greatly with a surge in continued need to brighten the lives of Deaf children. Demand for services increased and the charity needs to be considerate to each application to ensure that the charity future is secured safely.

CSSEF ACTIVITIES PROGRAMME IN FULL SWING – 50 DEAF CHILDREN WORKING TOGETHER USING ALL METHODS OF COMMUNICATION

Structure, Governance and Management

Governing Document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Structure and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr B Jackson
Mr P Johnston-Naylor
Mr S Garrett
Mr I Jackson (Resigned 31.01.2022)
Ms C Rise

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense must be counter signed. All cheques require two signatures. The charity has a procedure for the public to request Grants which are paid directly to the school, or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.

Monthly Financial accounts are provided to our Board of Trustees on a monthly basis and discussed in further detail by our Treasurer. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

The charity employed three full time staff and four part time staff. Three of which worked at our charity shop 'Just4Kids'. There is two paid Directors who are full time, one as the CEO role of the charity and one as the Retail Operations Manager. Our sixth member of staff is a Charity Operation Manager, and our seventh member of staff is our Wish Granting Champion based in North Wales. Several of our volunteers support our charity with the day to day running of the charity shops, as well as our fundraising activities and events. None of the directors hold shares as there is no authorised share capital.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

In all we do the Trustees must act and consider with the fundamental question in mind 'How does this impact our Deaf children?'. Our key objectives are to safeguard the sustainability of CSSEF, but equally look to enable growth and maximise positive impacts for our communities.

We as Trustees must consider long-term planning and annually create and agree a 1,3 and 5 year strategy. We must be measured in our reasoning but also look to challenge and stretch the charity to maximise impact.

We as trustees must always consider the individual and tailor our resources to aid, assist and inspire the individual to be their best selves.

The Trustees are responsible for ensuring that the objectives of the Charity are fully achieved in a sustainable manner. The primary responsibilities are to raise the necessary funds to deliver the Charity's objectives.

CONFLICT OF INTEREST

The Charity reports no Conflict of Interests.

Disclosure of information to the auditors

We, the directors of the company who held office at the date of the approval of these Financial Statements as set out above each confirm, as far as we are aware, that:

- there is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustee's Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

Approved by order of the Board of Trustees on 23rd August 2023 and signed on its behalf by:

Shaun Garrett, Interim Chair of Trustees

LEGAL AND ADMINISTRATIVE DETAILS

Charity Name:	CHLOE'S AND SOPHIE'S SPECIAL EARS FUND
Charity Number:	1151263
Company Number:	08300399
Registered Office:	IAN GOODCHILD CENTRE KNOLL ROAD CAMBERLEY SURREY GU15 3SY
Trustees:	BRIAN JACKSON IAN JACKSON SHAUN GARRETT PAUL JOHNSTON-NAYLOR CERI RISE
Independent Examiner:	MARTIN JOSEPH WHITTINGTONS BUSINESS SERVICES LIMITED 1 HIGH STREET GUILDFORD SURREY GU2 4HP
Bankers:	HSBC 15 WELLINGTON STREET ALDERSHOT GU11 1DY
Solicitors:	None

Independent Examiner's Report to the Trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Independent examiner's report to the trustees of CHLOE'S & SOPHIE'S SPECIAL EARS FUND ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 30 November 2022.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

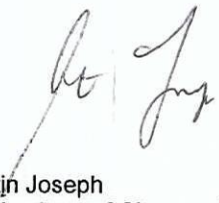
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Martin Joseph
The Institute of Chartered Accountants in England and Wales

WHITTINGTONS
Chartered Accountants
1 High Street
Guildford
Surrey
GU2 4HP

24 August 2023

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Statement of Financial Activities for the Year Ended 30 November 2022

	Notes	Unrestricted fund £	Restricted fund £	30.11.22 Total funds £	30.11.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		**26,085**	-	**26,085**	44,364
Charitable activities					
Other		**555**	**154,942**	**155,497**	97,935
Other trading activities	2	**129,697**	-	**129,697**	112,040
Total		**156,337**	**154,942**	**311,279**	254,339
EXPENDITURE ON					
Raising funds		**73,697**	-	**73,697**	17,157
Charitable activities					
Equipment and resources in school		**28,511**	**18,400**	**46,911**	61,164
Emotional Wellbeing		**87,277**	**17,083**	**104,360**	28,807
Raising Deaf awareness		**16,743**	**10,160**	**26,903**	2,881
Other		**2,948**	**39,230**	**42,178**	70,596
Other		**550**	-	**550**	-
Total		**209,726**	**84,873**	**294,599**	180,605
NET INCOME/(EXPENDITURE)		**(53,389)**	**70,069**	**16,680**	73,734
RECONCILIATION OF FUNDS					
Total funds brought forward		**239,536**	**94,380**	**333,916**	260,182
TOTAL FUNDS CARRIED FORWARD		**186,147**	**164,449**	**350,596**	333,916

The notes form part of these financial statements

CHLOE'S & SOPHIE'S SPECIAL EARS FUND (Registered number: 08300399)

Balance Sheet
30 November 2022

	Notes	Unrestricted fund £	Restricted fund £	30.11.22 Total funds £	30.11.21 Total funds £
FIXED ASSETS					
Tangible assets	6	**4,950**	-	**4,950**	5,500
CURRENT ASSETS					
Cash at bank		**184,055**	**164,449**	**348,504**	331,307
CREDITORS					
Amounts falling due within one year	7	**(2,858)**	-	**(2,858)**	(2,891)
NET CURRENT ASSETS		**181,197**	**164,449**	**345,646**	328,416
TOTAL ASSETS LESS CURRENT LIABILITIES		**186,147**	**164,449**	**350,596**	333,916
NET ASSETS		**186,147**	**164,449**	**350,596**	333,916
FUNDS	8				
Unrestricted funds				**186,147**	239,536
Restricted funds				**164,449**	94,380
TOTAL FUNDS				**350,596**	333,916

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 November 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 30 November 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 24 August 2023 and were signed on its behalf by:

S Garrett - Trustee

The notes form part of these financial statements

Notes to the Financial Statements
for the Year Ended 30 November 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
Chloe's & Sophie's Special Ears Fund is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013 in England. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity. The address of the registered office is given in the charity information on page 3 of these financial statements.

The objectives of the charity are to raise deaf awareness in the local community; to improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school; and to provide resources and equipment to deaf children to support their emotional wellbeing.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £000.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income
All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Where practicable, gifts in kind donated for distribution to the beneficiaries of the charity are included in stock and donations in the financial statements upon receipt. If it is impracticable to assess the fair value at receipt or if the costs to undertake such a valuation outweigh any benefits, then the fair value is recognised as a component of donations when it is distributed and an equivalent amount recognised as charitable expenditure.

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

1. ACCOUNTING POLICIES - continued

Income
Gifts in kind donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Fixed asset gifts in kind are recognised when receivable and are included at fair value. They are not deferred over the life of the asset.

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Other income includes the conversion of endowment funds into income which arises when capital funds are released to an income fund from expendable endowments or when a charity has authority to adopt a total return approach to its permanent endowment fund. It also includes other income such as gains on disposals of tangible fixed assets.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

„h Expenditure on charitable activities

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

Raising funds
Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

1. ACCOUNTING POLICIES - continued

Raising funds
Income arising on the endowment funds can be used in accordance with the objects of the charity and is included as unrestricted income. Any capital gains or losses arising on the investments form part of the fund. Investment management charges and legal advice relating to the fund are charged against the fund.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments
Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. OTHER TRADING ACTIVITIES

	30.11.22	30.11.21
	£	£
Fundraising events	**30,211**	43,108
Shop income	**99,486**	68,932
	129,697	112,040

3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	30.11.22	30.11.21
	£	£
Other non-audit services	**900**	900
Depreciation - owned assets	**550**	-
Other operating leases	**1,571**	-

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

4. TRUSTEES' REMUNERATION AND BENEFITS

The trustees received remuneration during the year of £23,298 (2021: £29,006).

The director's received remuneration during the year of £62,673 (2021: £29,006).

The total amount of employee benefits received by key management personnel is £0 (2021 - £0).

2 (2021 - 1) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year (2021 - £0).

Trustees' expenses

There were no trustees' expenses paid for the year ended 30 November 2022 nor for the year ended 30 November 2021.

Alongside the remuneration paid to directors/trustees in the year the were reimbursed expenses of £14,830. (2021: £10,488).

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	11,987	32,377	44,364
Charitable activities			
Other	28,531	69,404	97,935
Other trading activities	112,040	-	112,040
Total	152,558	101,781	254,339
EXPENDITURE ON			
Raising funds	16,882	275	17,157
Charitable activities			
Equipment and resources in school	60,438	726	61,164
Emotional Wellbeing	25,746	3,061	28,807
Raising Deaf awareness	1,288	1,593	2,881
Other	66,600	3,996	70,596
Total	170,954	9,651	180,605
NET INCOME/(EXPENDITURE)	(18,396)	92,130	73,734
RECONCILIATION OF FUNDS			
Total funds brought forward	257,932	2,250	260,182
TOTAL FUNDS CARRIED FORWARD	239,536	94,380	333,916

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

6. TANGIBLE FIXED ASSETS

	Motor vehicles £
COST	
At 1 December 2021 and 30 November 2022	**5,500**
DEPRECIATION	
Charge for year	**550**
NET BOOK VALUE	
At 30 November 2022	**4,950**
At 30 November 2021	5,500

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.11.22 £	30.11.21 £
Trade creditors	**1,958**	1,991
Accrued expenses	**900**	900
	2,858	2,891

8. MOVEMENT IN FUNDS

	At 1.12.21 £	Net movement in funds £	At 30.11.22 £
Unrestricted funds			
General fund	**239,536**	**(53,389)**	**186,147**
Restricted funds			
Restricted	**94,380**	**70,069**	**164,449**
TOTAL FUNDS	**333,916**	**16,680**	**350,596**

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	**156,337**	**(209,726)**	**(53,389)**
Restricted funds			
Restricted	**154,942**	**(84,873)**	**70,069**
TOTAL FUNDS	**311,279**	**(294,599)**	**16,680**

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

8. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.12.20 £	Net movement in funds £	At 30.11.21 £
Unrestricted funds			
General fund	257,932	(18,396)	239,536
Restricted funds			
Restricted	2,250	92,130	94,380
TOTAL FUNDS	260,182	73,734	333,916

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	152,558	(170,954)	(18,396)
Restricted funds			
Restricted	101,781	(9,651)	92,130
TOTAL FUNDS	254,339	(180,605)	73,734

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.12.20 £	Net movement in funds £	At 30.11.22 £
Unrestricted funds			
General fund	257,932	(71,785)	186,147
Restricted funds			
Restricted	2,250	162,199	164,449
TOTAL FUNDS	260,182	90,414	350,596

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	308,895	(380,680)	(71,785)
Restricted funds			
Restricted	256,723	(94,524)	162,199
TOTAL FUNDS	565,618	(475,204)	90,414

continued...

Notes to the Financial Statements - continued
for the Year Ended 30 November 2022

9. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 30 November 2022.

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

Detailed Statement of Financial Activities for the Year Ended 30 November 2022

	30.11.22 £	30.11.21 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	1	34,364
Donations	26,084	-
Legacies	-	10,000
	26,085	44,364
Other trading activities		
Fundraising events	30,211	43,108
Shop income	99,486	68,932
	129,697	112,040
Charitable activities		
Grants	155,497	97,935
Total incoming resources	311,279	254,339
EXPENDITURE		
Raising donations and legacies		
Rates and water	2,321	-
Insurance	483	-
Light and heat	3,628	-
Telephone	183	-
Postage and stationery	129	-
Sundries	13,146	17,157
Repairs	76	-
	19,966	17,157
Other trading activities		
Trustees' salaries	23,298	-
Wages	27,966	-
Other operating leases	393	-
Entry fees	353	-
Interest payable	1,721	-
	53,731	-
Charitable activities		
Wages	59,436	-
Social security	2,327	-
Pensions	2,910	-
Other operating leases	1,178	-
Insurance	692	-
Advertising	427	-
Sundries	142,571	162,548
	209,541	162,548
Other		
Motor vehicles	550	-

Detailed Statement of Financial Activities for the Year Ended 30 November 2022

	30.11.22 £	30.11.21 £
Support costs		
Management		
Telephone	**801**	-
Postage and stationery	**1,910**	-
Travel costs	**6,721**	-
	9,432	-
Finance		
Bank charges	**479**	-
Governance costs		
Auditors' remuneration for non audit work	**900**	900
Total resources expended	**294,599**	180,605
Net income	**16,680**	73,734

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales - Charity number 1151263

Accounts

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

(A COMPANY LIMITED BY GUARANTEE)

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 30 NOVEMBER 2021

COMPANY NUMBER- 0800399
REGISTERED CHARITY NUMBER - 1151263

Brightening the lives of deaf children

LEGAL AND ADMINISTRATIVE DETAILS

Charity Name:	CHLOE'S AND SOPHIE'S SPECAL EARS FUND
Charity Number:	1151263
Company Number:	08300399
Registered Office:	IAN GOODCHILD CENTRE KNOLL ROAD CAMBERLEY SURREY GU15 3SY
Trustees:	KAREN JACKSON BRIAN JACKSON STUART ELSDON IAN JACKSON SHAUN GARRETT PAUL JOHNSTON-NAYLOR CERI STILWELL
Independent Examiner:	MARTIN JOSEPH WHITTINGTONS BUSINESS SERVICES LIMITED 1 HIGH STREET GUILDFORD SURREY GU2 4HP
Bankers:	HSBC 15 WELLINGTON STREET ALDERSHOT GU11 1DY
Solicitors:	None

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CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

TRUSTEES' REPORT FOR THE YEAR ENDED 30 NOVEMBER 2021

The trustees are pleased to present their annual report and the financial accounts of Chloe's and Sophie's Special Ears Fund ("charity") for the year ended 30th November 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Companies Act 2006 and the Statement of Recommended Practice, "Accounting and Reporting by Charities", issued in March 2005.

Structure, governance and management

The charity is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013. The charity was established under its memorandum and articles of associates. In the event of the charity being wound up, members may be required to contribute an amount not exceeding £10.

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mrs K Jackson (Resigned July 2021)
Mr B Jackson
Mr P Johnston-Naylor
Mr S Garrett
Mr S Elsdon (Resigned October 2021)
Mr I Jackson
Mrs C Stilwell (Appointed July 2021)

The charity employed five part time staff. Three of which worked at our charity shop 'Just4Kids'. There is one paid Director who is part time as the CEO role of the charity. Our fifth member of staff is a Finance and Administrative Officer to support the CEO. We have a number of volunteers who support us with the day to day running of the charity shops, as well as our fundraising activities and events. None of the directors hold shares as there is no authorised share capital.

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by the Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense must be counter signed. All cheques and BACS payments require two signatures. The charity has a Wishes Application programme for the public to request equipment or resources for their Deaf children to benefit in school or at home. The items are paid for directly by the charity and supplied to schools on a loan basis. The items that will make a positive impact for Deaf children in their home are purchased by the charity

and given directly to the beneficiary. British Sign Language courses are paid for directly to the Accredited Course Supplier. All Wishes Applications are decided on by the Board of Trustees at their monthly General Meetings.

Monthly Financial accounts are provided to our Board of Trustees on a monthly basis and discussed in further detail by our Treasurer. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

The Lighthouse Children from Guildford Grove School, Surrey.

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND
TRUSTEE'S REPORT (CONTINUED)

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

- To raise deaf awareness in the local community
- To improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school
- To provide resources and equipment to deaf children to support their emotional wellbeing.

Raising Deaf Awareness in the Community

As a charity, we focus on raising Deaf Awareness inside schools. Raising Deaf Awareness in the school community is running Deaf Awareness Assemblies in schools with Deaf character story books. Every child in the school receives a copy of their book of choice to take home with them. We outsource Deaf Awareness Assemblies for Schools to Deaf professionals such as Sign for Thoughts and Dot Sign Language. We also provide Deaf Awareness Training sessions for teachers and professionals working with Deaf children.

Improve the Education of Deaf Children in Schools – Mainstream and Deaf Provision Schools

Wishes Applications are available to schools to apply for equipment, resources and materials to give Deaf children the best learning environment. The charity provides Wishes Applications to schools in Hampshire, London, Berkshire, Surrey, Wrexham and Flintshire who have Deaf children. Schools need to demonstrate that they do not get funding from the Local Authority for Deaf equipment for the child to be provided with the funding. The Wishes Applications available are awarded for Radio Aids, Soundfield Systems, sound acoustic boards, rugs to improve the sound acoustics and hessians behind notice boards to improve the sound in the class or hall. Schools can also apply for Speech to Text Kits, sound softening materials, BSL School Boards and a large variety of resources such as Deaf character books, toys with hearing aids and BSL flashcards.

Emotional Wellbeing and Mental Health of Deaf Children

The charity supports Deaf children's emotional wellbeing through several resources and activities. The absolute highlight of our year was to host our first ever Summer Activities Programme. Being isolated within isolation, as the world stayed home – many of these children had not had time to spend with their friends due to inaccessible events online. We decided that a Summer packed with opportunities to be with Deaf children peers again was vital for their mental health and wellbeing. The Hub for Deaf

children reopened its doors in September 2021, welcoming all Deaf children and their families to enjoy spending time together in a safe space.

We continued to use Zoom for online activities and held many activities online to engage with Deaf children to support their mental health and wellbeing. The charity also funds parents to learn British Sign Language Level 1 and Level 2 to break down communication barriers and to improve the language deprivation that Deaf children face.

ACHIEVEMENTS AND PERFORMANCES

RAISING DEAF AWARENESS

The Charity continued to build on our previous Deaf Awareness Strategies using a mixture of online and in person opportunities.

We were unable to host our yearly World Book Day event in March and our Positive Deaf Partnership Day in May due to Covid19.

School Visits

Due to Covid19, we were unable to visit schools until September 2021. We launched 'BSL School Boards' to raise Deaf Awareness and encourage the use British Sign Language. Let's Sign BSL by Cath Smith created the images and organised The School Sign to produce the boards. Our charity requested for the boards to be translated into Welsh and we made these accessible to schools in North Wales.

In total we funded 30 schools with 'BSL School Boards' with a total of 46 Boards being displayed in schools to raise Deaf Awareness. We also provided Teachers of Deaf Children and Young People with their own 'BSL School Boards' for them to show professionals and parents with Deaf children on their visits.

Our charity provided Deaf Awareness Resources to schools including Deaf character story books and toys with hearing aids, cochlear implants and BAHA's. We visited and provided 40 schools with Deaf Awareness Resources. This equates to potentially 12,000 children having access to read stories with Deaf resources that will make a positive impact for the wellbeing of Deaf children.

North East Wales Sensory Support Service Teachers of the Deaf visit to CSSEF in our office in North Wales. School boards and resources available to each Teacher of the Deaf for their kits.

WINCHESTER SCIENCE CENTRE – SOUND, HEARING & VIBRATION EXHIBITION

We worked with Winchester Science Centre on a brilliant project to making their centre more Deaf accessible and in doing this, it has made the Centre and its visitors Deaf Aware. Deaf children were invited to visit the Centre's Sound, Hearing and Vibration Exhibition' to check that each area was accessible for them. One of our CSSEF features in the BSL and fingerspelling game, which prints the name of the child in fingerspelling.

Various British Sign Language (BSL) social stories were co-created with Deaf families associated with Chloe's and Sophie's Special Ears Fund. The Deaf children took to the stage to star in the BSL social story. The BSL social story also has subtitles, visual representation and a voiceover in English from our BSL interpreter. Here is the link for the video created: Social stories | Winchester Science Centre

Every month BSL shows take place for the Deaf community. This helps to make the hearing community understand BSL is required to make communication accessible for Deaf people. 87,000 people in the UK use BSL.

Here are a couple of testimonials from parents of Deaf children who visited Winchester Science Centre after we worked with WSC:

'I wanted to send a short message to say what an amazing day we had out at the science centre! It felt completely inclusive- Alfie has a profound hearing loss & is a cochlear implant user, he uses BSL & is deaf aware when he is around his deaf peers. Many of his close friends were made at The Elizabeth Foundation & this gave us the opportunity to meet up and see them and other HL children & adults too! I must say the BSL for the theatres, planetarium & live experiments were excellent! Alfie & his sisters I could see were both watching the interpreter in all shows! It was amazing! It felt so natural to have the BSL alongside the performances; if only a few more venues could get on board with this!!!'

SUPPORTING SCHOOLS WITH DEAF CHILDREN

We visited less schools during December 2020 and November 2021 in comparison to previous years. We did have a surge in visits to schools from September 2021 to November 2021 as schools were starting to welcome external visitors inside their school buildings to see how our charity can support the Deaf students at their school.

Even though there were a number of changes to happen to the day-to-day life at school, the Pandemic continued to create additional barriers for Deaf children after Lockdown 3. In March 2021, schools and Deaf children were thrown into darkness when the Government instructed school teachers to wear facemasks at school.

Facemasks being worn by teachers made being Deaf visible in schools as suddenly there was a visible barrier – being the facemask. This became an urgent need to ensure Deaf children could return to school, questioning how they would access their teacher and hearing peers in an education setting.

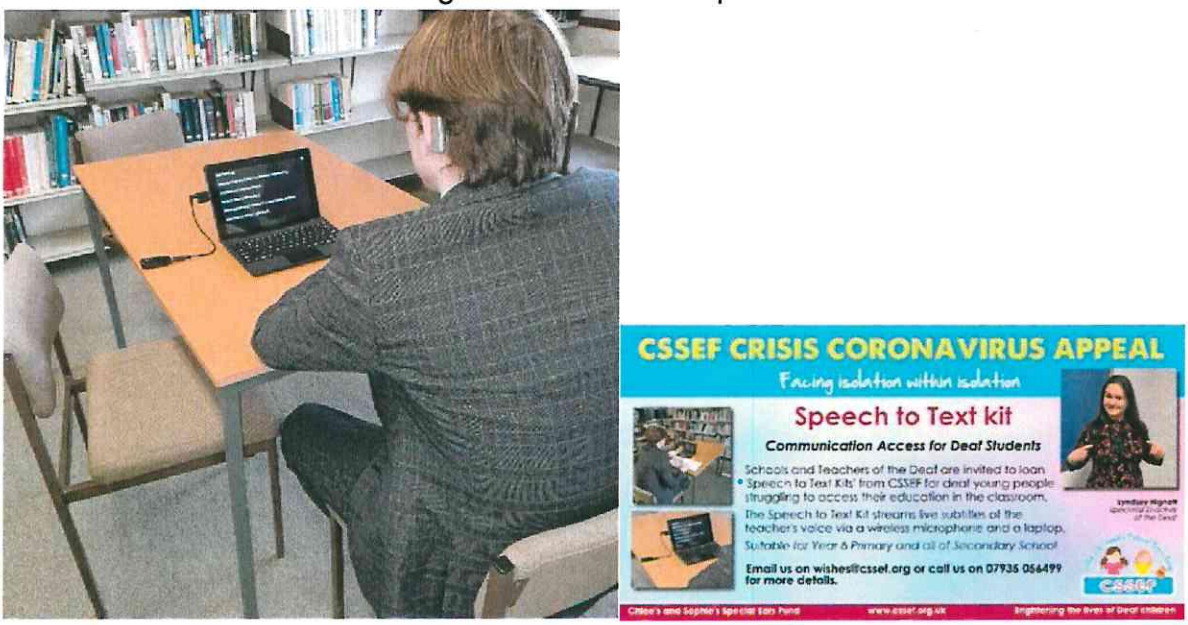
We used our Social Media platforms to highlight the urgent need to have teachers faces being accessible in school for Deaf children. During the Pandemic, there were no clear panel facemasks available due to Covid19 outbreak. Disadvantaging over 50,000 Deaf children and young people in school when Boris Johnson instructed that facemasks were to be worn in schools. Thankfully our charity had already sourced a clear panel facemask in 2020, as Deaf people found going to the shops a struggle with full panel facemasks on the general public.

We raised awareness of the struggles that Deaf people face and this has been recognised by many hearing people since Facemasks were introduced to be worn. Facemasks reduce sound by up to 6 decibels. A facemask isolates Deaf people as it removes the access to lipread and to see emotional features of the face which are an essential part of British Sign Language.

We funded 10,000 Clear Panel Facemasks to 401 schools across the UK. This benefitted 1,815 Deaf children and young people in school.

Facemasks weren't the only issue for Deaf children. If teachers were wearing facemasks, whether they were clear or not, Deaf students were going back to an education setting where they would be faced with having to use their listening skills which had become relaxed in a Lockdown. A solution was required for the return to school and a Speech to Text Kit was created with the knowledge and experience from Paul Harris, Tech Consultant from The Ewing Foundation. A Speech to Text Kit allows a microphone to be worn that transcribes the spoken word into written text.

We funded 7 students returning to school with a Speech to Text Kit.



Deaf student sat with the technology of a Speech 2 Text Kit

Soundfields - Guildford Grove School 'The Lighthouse' were funded six Soundfield Systems for their school. The Connevans Swift Digital soundfield system is a ground breaking use of technology to bring superb quality sound within financial reach of every classroom. It's a wireless infra-red soundfield system which benefits both student and lecturer.

The Lighthouse Specialist Centre for Deaf Children offers deaf children and their families highly specialised educational provision in the inclusive mainstream school setting of Guildford Grove.

They are unique to Surrey, in that they offer sign supported communication to deaf children, mainly through Sign Supported English, but also through British Sign Language. The deaf children are full and active members of their mainstream classes, enjoying a rich and varied school curriculum, while also getting the support they need to develop their language skills.

We have spent **£61,019** providing equipment and resources in schools which also included home schooling during this year. This is an increase of **465%** to our previous year in 2019-2020. The reason for such a large increase in our charity services for schools was because the knowledge of our charity increased through the Pandemic. Schools identified very quickly that Deaf children in their schools would struggle, and needed a solution that would ultimately, provide them with an excellent learning environment.

EMOTIONAL WELL BEING OF DEAF CHILDREN

As a charity, it is very important for us to support the Emotional Wellbeing of Deaf children. Throughout the year we focussed on previous Wishes such as learning British Sign Language as well as bringing Deaf children together. We have also recognised that not only is it the emotional wellbeing that needs to be supported but also their mental health.

We spent £28,539 on supporting the emotional wellbeing of Deaf children. Our Wishes Applications continued throughout the Pandemic and British Sign Language courses requested increased significantly. Our focus continued to be different to our normal during the Pandemic and we had to put all of our energy into reducing isolation for Deaf children by providing helmets, facemasks, batteries for hearing aids, care packages and support to their mental health through Zoom activities.

Getting back to normal was a challenging feat as parents of Deaf children felt nervous going back to face-to-face activities and events. We eased them in with outdoor activities to help reduce the isolation and anxiety that they felt with our exciting Summer Activities Programme.

We had over 44 families join us in our Summer Activities Programme. These activities had a positive impact on the wellbeing for Deaf children. Here are some of the photos of the fun we had, along with some testimonials from the parents and the children:

'Ava and her brothers had such a nice day at Bocketts Farm Park. CSSEF made the day really special by organising activities for the deaf children and providing signed support. Family days out with a deaf child can be daunting at times, but knowing there are deaf peers and deaf aware adults around makes it so much easier. Thank you CSSEF!'

'We had the best time as a family on the high ropes. Seeing the boys conquer their fears and achieve things was amazing. The best thing was seeing the kids interact with other children and be together. For Alfie, being with other children that sign and have hearing aids like him is so important. He's among the minority in his school so it was extra special that he got to spend time with these amazing children and adults.

Thanks again for a fun time!!'

'Thank you so much for organising this event. As Shakeerah has other medical needs, finding something she will enjoy and can meet other children and bringing all her medical equipment, can be challenging. Although Shakeerah has been deaf for over 5 years now, we are only just venturing out into the deaf community as we want Shakeerah to meet deaf peers and for us to meet other parents. The last 7 years have been a rollercoaster for us but now things are settling down, we need to move forward in her journey and not look back.

The Wishes charity provided a really great day out for us so that we can be a family and also ensure Shakeerah can experience what other children do and meet other deaf children.

We had a super day, the boys enjoyed it and the hot weather was a bonus! Thank you for a great day!'

CYCLE HELMETS

Children can keep their Cochlear Implants/BAHA or Hearing Aids on with these helmets. This improves the child's mental health by not being isolated from riding a bike with friends or family. We funded a total of 25 helmets during the year, to a sum of £1,270.00

Images of Deaf children wearing their cycle helmet with Cochlear Implants on.

BSL LEVEL 1 AND 2

We have funded a total of £9,403.50 towards BSL lessons. This included Kids Sign Choir, Kids BSL Level 1, BSL Level 1 and 2 for parents, with a few parents doing Level 3. We also funded two of our team to do Deafblind Level 1 and 2. We fund parents of Deaf children to learn British Sign Language Level 1 and 2 so they can start to communicate with their children. This will support their emotional wellbeing now and in their future.

We have provided the funds for 10 parents to learn BSL Level 1. This gives 439 hours' worth of learning British Sign Language. This has given them the first steps of communication with their child.

We have provided the funds for 8 parents to learn BSL Level 2. This gives 480 hours' worth of learning British Sign Language.

We have provided the funds for 2 parents to learn BSL Level 2. This gives 120 hours' worth of learning British Sign Language.

Kids Sign Choir saw 440 children join us for Sign Song Workshops with Fletch@ - Deaf popstar, over a total of 25 hours.

BATTERIES FOR HEARING AIDS AND COCHLEAR IMPLANTS

We provided 623 packs of batteries to Deaf children and adults throughout the Pandemic. When it was announced that the UK would go into Lockdown, we knew we had to take action. Deaf people are already isolated so to be faced with a limited way to getting batteries for their hearing aids or cochlear implants, they would be faced with isolation with isolation.

A total sum of £1,869.00 was spent on batteries. A team of volunteers worked day and night to get batteries out to those in need.

We had a system set up so that Deaf people could request batteries themselves. Many Audiology Departments around the UK were either not sending out batteries, or only had phone lines to call for them. This was a barrier that makes it inaccessible to receive batteries needed.

The number of batteries posted out to those in need gave a total of 3,728 which equates to 1,276 weeks of batteries for hearing aids. This would have had a devasting impact on the mental health of those that requested the batteries, had our charity not stepped up to help at their time of need.

Events and Activities

In September 2021, CSSEF reopened 'The Hub for Deaf Children'. Due to so many Deaf children not seeing their peers due to the Pandemic, we decided to change from every 2 weeks to every week meet up on a Sunday. The venue the charity uses is Badshot Lea the Kiln. The Hub for Deaf Children is open to Deaf children and their families; and Children of Deaf Adults and their families (CODA). The charity chose to bring both communities together to bring support for parents of Deaf children, and to enrich Deaf children's access to their Deaf Identity and access to British Sign Language.

The Hub is set up to host lots of zones such as Board Games, Sensory, Fancy Dress, Arts and Crafts, Sports and more. The set up very much encouraged 'dual play' to encourage Deaf children to form friendships whilst being occupied with play activities.

On average 50 people attend every session, with the highest attended session being 85 people. Families travel from up to 90 minutes away to attend.

FINANCIAL OVERVIEW

The charity had a total income of £254,338 which was an increase from the previous year of £83,282. We set ourselves the goal to hit a 'Quarter of a Million' in this year and achieved an incredible £254,388. Our main source of charitable income came from grants, our charity shops, donations, legacies and personal challenge fundraising.

Charitable donations to the charity totalled to £24,183. This was a significant increase to the previous year of £21,721. Fundraising activities totalled to £43,107. This was a slight increase to the previous year of £39,200. We were able to host our Black Tie Ball which was just wonderful to see so many of our supporters again.

Our Chair of Trustees, Ian Jackson ran 1084 miles from Lands Ends to John O'Groats in a virtual challenge to raise £1,000.

Grants were a new funding stream that we explored due to Covid19. We were able to secure grants to the sum of £97,935 which saw a significant increase from the previous year. These included restricted funding from:

- Pierrepoint Trust £20,000
- Hi Speed - £100
- Novacyt - £25,000
- St James Palace - £2,500
- Winchester Science Centre - £1450

- The Neumark Foundation - £17,690
- Coop - £2,764
- Surrey Heath Borough Council - £11,574
- East Hampshire District Council - £16,857

THE NEUMARK FOUNDATION

We were approached by The Neumark Foundation to make an application for funding to their charity to brighten the lives of Deaf children in North Wales. We were delighted to be awarded 2 years of funding to deliver the services we provide in Surrey, Hampshire, London and Berkshire to North Wales, starting off in Wrexham and Flintshire.

229 Deaf children live in Wrexham and Flintshire. There is only one Deaf Unit Primary School, and two Deaf Unit Secondary Schools. There are no Deaf schools in Wrexham and Flintshire. There is a total of five Qualified Teachers of the Deaf with a further three Teachers of the Deaf working in the Deaf Units.

The aim is to employ a Wish Granting Champion to work in the local area to visit schools and start at the basics, raise Deaf Awareness and ensure that Deaf children in Wrexham and Flintshire have the best learning environment.

CSSEF identified and worked with 68 Deaf children in the 3 months of this financial year. Deaf identity is very low and many Deaf children do not use British Sign Language.

Here is a lovely thank you card we received from Borras Park School, Wrexham.

CHARITY SHOPS – JUST4KIDS

Our charity shops were a significant source of income during this financial year. They raised £97,332 as a combined total which includes shop revenue, rags and grants. Our charity shop 'Just4Kids' at 145 London Road, Camberley GU15 3JY, helped us raise a total of £40,579. Our second charity shop 'Just4Kids' in Bordon, Unit 3-4, The Forest Centre, Bordon GU35 0TN helped us raise £28,322.

Just4Kids Camberley received grants from Surrey Heath Borough Council to the sum of £11,574. Just4Kids Bordon received grants from East Hampshire District Council to the sum of £16,857.

Both charity shops collected rags of shoes and £1419.

Just4Kids Bordon

Charitable activities amounted to £92,437.79 of which £61,019 to support schools improve their Sound Acoustics and provide Sound Equipment for Deaf Children. An additional £2,879 was spent on Raising Deaf Awareness. We spent £28,539 on support the emotional wellbeing of Deaf children.

The charity spent £179,738 as a total for resources expendable. This showed a surplus of £74,599.

A review of the charity reserves was completed in review of the Covid19 Pandemic. Charity Reserves were agreed by the Board of Trustees to be set to £60,000.

PLANS FOR THE FUTURE

In the coming 12-18 months the Trustees plan to continue and develop our main charity objectives. The Trustees plan to work more closely with supporting the mental health of Deaf children and their families.

We plan to increase our visits to schools and improve our relationships to provide Deaf children with the best learning environment.

We plan to provide all schools with at least one BSL School Board.

Our focus will be towards British Sign Language by providing the opportunity for more parents and children to learn BSL. We endeavour to host a yearly graduation ceremony to celebrate the achievements of those achieving their qualifications.

We plan to host more activities for Deaf children to enable them to engage more with each other.

We plan to review the structure of our charity and employ more staff to deliver our charitable aims. Our key area that we plan to develop is the role of a Wish Granting Champion.

We plan to review our charitable aims and where we provide our support. We do not wish to disadvantage any Deaf child because of their postcode. We plan to review our infrastructure to identify if going UK wide is sustainable.

We plan to review the name of the Hub and decide on a new name and identity, created by the children of The Hub for Deaf Children.

We plan to review the services provided for the Early Years Intervention and ensure we are creating opportunities for Deaf children aged 0-4 years.

We plan to create more BSL opportunities for Deaf children with Deaf peers being the role model such as Fletch@ Sign Song Workshops, Concerts with Performance Interpreting and Shows with BSL peers.

We plan to review the services provided for Deaf Young People to ensure Deaf children who go into College and University have the right support in Higher Education.

We plan to open a Just4Kids Donation Centre to be run by a Retail Development Manager. This will reduce the number of donations in each charity shop and enable us to open more charity shops in smaller spaces. This will ultimately raise more funds needed for our charity.

COVID-19

Covid19 started in March 2020. This impacted our charity greatly with a surge in continued need to brighten the lives of Deaf children. Demand for services increased and the charity needs to be considerate to each application to ensure that the charity future is secured safely.

CONFLICT OF INTEREST

The Charity reports no Conflict of Interests.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees are responsible for ensuring that the objectives of the Charity are fully achieved in a sustainable manner. The primary responsibilities are to raise the necessary funds to deliver the Charity's objectives;

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006.
The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense has to be counter signed. All cheques require two signatures. The charity has a procedure for the public to request Grants which are paid directly to the school or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.
Monthly accounts are reported at our monthly committee meetings. Other Risks include Health & Safety where by Risk Assessments are carried out for any fundraising event. Our charity shops hold all Risk Assessments and Health and Safety documents.

Disclosure of information to the auditors

We, the directors of the company who held office at the date of the approval of these Financial Statements as set out above each confirm, so far as we aware, that:

- there is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustee's Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

On behalf of the board of trustees

Shaun Garrett, Interim Chair of Trustees

Dated: 25th September 2022

Independent Examiner's Report to the Trustees of Chloe's & Sophie's Special Ears Fund

I report to the charity trustees on my examination of the accounts of the company for the year ended 30 November 2021 which are set out on pages 30 to 33.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Martin Joseph

ICAEW

1 High Street, Guildford, Surrey, GU2 4HP

14th October 2022

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2021

Statement of Financial Activities including Income and Expenditure Account

	Note	2021 Unrestricted funds £	2021 Restricted funds £	2021 Endowment funds £	2021 Total £	2020 Total £
Income and endowments from:						
Donations and legacies	2	11,987	32,377	0	44,364	39,200
Charitable activities		0	0	0	0	0
Other trading activities	3	140,571	69,404	0	209,975	132,657
Investments		0	0	0	0	0
Other		0	0	0	0	0
Total income and endowments		152,558	101,781	0	254,339	171,857
Expenditure on:						
Raising funds		16,882	275	0	17,157	2,327
Charitable activities	4	153,171	9,376	0	162,547	110,096
Other	7	900	0	0	900	840
Total expenditure		170,953	9,651	0	180,604	113,263
Net gains / (losses) on investments		0	0	0	0	0
Net income / (expenditure)		-18,395	92,130	0	73,735	58,594
Transfers between funds		0	0	0	0	0
Other recognised gains / (losses):						
Gains / (losses) on revaluation of fixed assets		0	0	0	0	0
Remeasurement gain / (loss) on defined benefit pension plan		0	0	0	0	0
Other gains / (losses)						0
Net movement in funds	11	-18,395	92,130	0	73,735	58,594
Reconciliation of funds:						
Total funds brought forward	11	257,932	2,250	0	260,182	201,588
Total funds carried forward	11	239,537	94,380	0	333,917	260,182

All income and expenditure derive from continuing activities.

The statement of financial activities includes all gains and losses recognised during the year.

Chloe's & Sophie's Special Ears Fund

Balance Sheet

Year Ended 30 November 2021

	Note	2021 £	2020 £
Fixed assets			
Intangible assets		0	0
Tangible assets		5,500	0
Heritage assets		0	0
Investments		0	0
		5,500	0
Current assets			
Stocks		0	0
Debtors		0	0
Investments		0	0
Cash at bank and in hand		331,308	261,832
		331,307	261,832
Creditors: amounts falling due within one year	10	-2,891	-1,650
Net current assets / (liabilities)		324,416	260,182
Total assets less current liabilities		333,917	260,182
Creditors: amounts falling due after more than one year		0	0
Provisions for liabilities		0	0
Net assets / (liabilities) excluding pension liability		333,917	260,182
Defined benefit pension liability		0	0
Net assets / (liabilities)		333,917	260,182
Charity Funds			
Endowment funds			
Permanent endowment	11	0	0
Expendable endowment	11	0	0
Restricted funds	11	94,380	2,250
Unrestricted funds	11	239,537	257,932
Revaluation reserve	11	0	0
Pension reserve	11	0	0
Total charity funds / (deficit)	11	333,917	260,182

The financial statements were approved and authorised for issue by the Board on 14th October 2022.

For the year ending 30 November 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Chloe's & Sophie's Special Ears Fund

Balance Sheet

Year Ended 30 November 2021

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

Signed on behalf of the board of trustees

Signature:

Shun Garrett, Interim Chair of Trustees

14th October 2022

The notes on pages 26 to 33 form part of these financial statements.

Company registration number: **08300399**

1 Summary of significant accounting policies

(a) General information and basis of preparation

Chloe's & Sophie's Special Ears Fund is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013 in England. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity. The address of the registered office is given in the charity information on page 3 of these financial statements.

The objectives of the charity are to raise deaf awareness in the local community; to improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school; and to provide resources and equipment to deaf children to support their emotional wellbeing.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £000.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

(b) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income arising on the endowment funds can be used in accordance with the objects of the charity and is included as unrestricted income. Any capital gains or losses arising on the investments form part of the fund. Investment management charges and legal advice relating to the fund are charged against the fund.

(c) Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Where practicable, gifts in kind donated for distribution to the beneficiaries of the charity are included in stock and donations in the financial statements upon receipt. If it is impracticable to assess the fair value at receipt or if the costs to undertake such a valuation outweigh any benefits, then the fair value is recognised as a component of donations when it is distributed and an equivalent amount recognised as charitable expenditure.

Gifts in kind donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Fixed asset gifts in kind are recognised when receivable and are included at fair value. They are not deferred over the life of the asset.

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

(c) Income recognition (continued)

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Other income includes the conversion of endowment funds into income which arises when capital funds are released to an income fund from expendable endowments or when a charity has authority to adopt a total return approach to its permanent endowment fund. It also includes other income such as gains on disposals of tangible fixed assets.

(d) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

(e) Support costs allocation

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Fund-raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities.

The analysis of these costs is included in note 5.

(f) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(g) Employee benefits

When employees have rendered service to the charity, short-term employee benefits to which the employees are entitled are recognised at the undiscounted amount expected to be paid in exchange for that service.

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

(h) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

(i) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

2 Income from donations and legacies

	2021 £	2020 £
Gifts	34,364	39,200
Legacies	10,000	0
Grants	0	0
Donated services	0	0
Donated goods for distribution to beneficiaries	0	0
Other	0	0
	44,364	39,200

Income from donations and legacies was £44,364 (2020 - £39,200) of which £0 (2020 - £0) was attributable to endowments, £11,987 (2020 - £0) was attributable to restricted and £32,377 (2020 - £39,200) was attributable to unrestricted funds.

3 Income from other trading activities

	2021 £	2020 £
Fundraising events	43,108	21,721
Shop income	68,932	57,892
Income from Grants received	97,935	53,044
Other	0	0
	209,975	132,657

Income from other trading activities was £209,975 (2020 - £132,895) of which £0 (2020 - £0) was attributable to endowments, £69,404 (2020 - £14,750) was attributable to restricted and £140,571 (2020 - £117,907) was attributable to unrestricted funds.

4 Analysis of expenditure on charitable activities

Charitable activities 2021	Activities undertaken directly 2021 £	Grant funding of activities 2021 £	Support costs 2021 £	Total 2021 £
Equipment and resources in school	60,438	726		61,164
Emotional wellbeing	25,746	3,061		28,807
Raising deaf awareness	1,288	1,593		2,881
Other	65,699	3,996		69,695
	153,171	9,376		162,547

Charitable activities 2020	Activities undertaken directly 2020 £	Grant funding of activities 2020 £	Support costs 2020 £	Total 2020 £
Equipment and resources in school	13,149	0	0	13,149
Emotional Wellbeing	31,582	16,500	0	48,082
Raising deaf awareness	139	0	0	139
Other	48,726	0	0	50,748
	93,596	16,500	0	110,096

£0 (2020 - £0) of the above costs were attributable to endowment funds. £9,376 (2020 - £16,500) of the above costs were attributable to restricted funds. £153,171 (2020 - £93,596) of the above costs were attributable to unrestricted funds.

5 Allocation of support costs

Support cost 2021	Basis of allocation	Raising funds	Activity 1	Activity 2	Activity 3	Total
	£	£	£	£	£	£
	2021	2021	2021	2021	2021	2021
Pension contributions	100%	1,041	0	0	0	1,041
Total		1,041	0	0	0	1,041

Support cost 2020	Basis of allocation	Raising funds	Activity 1	Activity 2	Activity 3	Total
	£	£	£	£	£	£
	2020	2020	2020	2020	2020	2020
Pension contributions	100%	1,728	0	0	0	1,728
Total		1,728	0	0	0	1,728

6 Governance costs

		2021	2020
		£	£
Trustee remuneration	15	29,006	21,600
Auditor's / independent examiners remuneration (including expenses and benefits in kind	14	900	840
		29,906	22,440

7 Independent examiners remuneration

The independent examiners remuneration amounts to an independent examination fee of £900 (2020 - £840).

8 Trustees' and key management personnel remuneration and expenses

The trustees received remuneration during the year £29,006 (2020: £21,600).

The total amount of employee benefits received by key management personnel is £0 (2020 - £0).

1 (2020 - 1) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year (2020 - £0).

9 Staff costs and employee benefits

The average monthly number of employees and full time equivalent (FTE) during the year was as follows:

	2021 Number	2021 FTE	2020 Number	2020 FTE
Raising funds	1	1	0	0
Charitable activities	4	2	5	2
Governance	1	1	1	1
	6	4	6	3

No employees received total employee benefits (excluding employer pension costs) of more than £60,000.

10 Creditors: amounts falling due within one year

	2021 £	2020 £
Other creditors	2,891	1,650
	2,891	1,650

11 Fund reconciliation

Unrestricted funds

	Balance at 1st Dec 2020 £	Income £	Expenditure £	Transfers £	Gains / (losses) £	Balance at 30th Nov 2021 £
Unrestricted	257,932	152,558	170,953	0	0	239,537
Restricted	2,250	101,781	9,651	0	0	94,380
	260,182	254,339	180,604	0	0	

	Balance at 1st Dec 2019 £	Income £	Expenditure £	Transfers £	Gains / (losses) £	Balance at 30th Nov 2019 £
Unrestricted	197,588	157,107	96,763	0	0	257,932
Restricted	4,000	14,750	16,500	0	0	2,250
	144,432	171,857	113,263	0	0	260,182

12 Pensions and other post-retirement benefits

a) Defined contribution pension plans

The charity operates a defined contribution pension plan for its employees. The amount recognised as an expense in the period was £1,041 (2020 - £1,728).

13 Related party transactions

There are no related party transactions during the period (2020: £ nil).

CHLOE'S AND SOPHIE'S SPECIAL EARS FUND

England & Wales - Charity number 1151263

Accounts

CHLOE'S & SOPHIE'S SPECIAL EARS FUND

(A COMPANY LIMITED BY GUARANTEE)

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 30 NOVEMBER 2020

COMPANY NUMBER- 08300399
REGISTERED CHARITY NUMBER - 1151263

Chloe's & Sophie's Special Ears Fund

CSSEF

Brightening the lives of deaf children

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

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Chloe’s & Sophie’s Special Ears Fund

Charity Reference and Administrative Details

Year Ended 30 November 2020

Charity registration number	1151263
Company registration number	08300399
Trustees	Karen Jackson Brian Jackson Martin Jackson Stuart Elsdon Ian Jackson Shaun Garrett Paul Johnston-Naylor
Registered office	16 Dragoon Court Aldershot Hampshire GU11 1YF
Independent Examiner	Martin Joseph Whittingtons Business Services Limited 1 High Street Guildford Surrey GU2 4HP

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Trustees' Annual Report including Directors' Report and Strategic Report

The Trustees present their report and the audited financial statements of the charity for the year ended 30 November 2020. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published on 16 July 2014 (as amended by Update Bulletin 1 published on 2 February 2016).

Trustees of the charity
The trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mrs K Jackson
Mr B Jackson
Mr P Johnston-Naylor
Mr S Garrett
Mr M Jackson
Mr S Elsdon
Mr I Jackson

The company employed four part time staff. Three of which worked at our charity shop 'Just4Kids'. There is one paid Director. All the activities associated with fundraising and financial management are performed by the seven Trustees. Volunteers are the task force to the fundraising and administrative management of the charity. Volunteers are the taskforce behind our charity shop. None of the directors hold shares as there is no authorised share capital.

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by the Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense must be counter signed. All cheques require two signatures. The charity has a procedure for the public to request Grants which are paid directly to the school, or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.

Monthly accounts are reported on at our monthly committee meetings. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Here is our Charity Founders Brian and Karen Jackson, with the charity inspirations Chloe and Sophie Jackson alongside Deaf Popstar Fletch@.

Objectives and activities
The objectives of the charity are:

- To raise deaf awareness in the local community
- To improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school
- To provide resources and equipment to deaf children to support their emotional wellbeing.

Raising Deaf Awareness in the community is done by providing schools with resources and materials that cover Deaf Awareness. These include a variety of teddies with different forms of hearing aids, cochlear implant or BAHA. They also include a puppet with signing hands. They also include a variety of children's books about deafness. These are provided to schools free of charge in Hampshire, Berkshire, London and Surrey.

The charity also attends functions, schools, after school activities and more to provide Deaf Awareness Talks.

The charity also provides Deaf Awareness Story Books Giveaways. Due to Covid19, we were unable to host this in 2020.

Grants are provided to local schools to provide them with deaf equipment and resources and materials. The charity provides grants to schools in Hampshire, London, Berkshire and Surrey who have deaf children. Schools need to demonstrate that they do not get funding for deaf equipment for the child to be provided with the grant. The grants are awarded for Radio Aids, Soundfield Systems, sound acoustic boards, rugs to improve the sound acoustics and hessians behind notice boards to improve the sound in the class or hall.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

The charity supports Deaf children's emotional wellbeing through several resources and activities. This year this was fulfilled by activities at The Hub from December 2019 to March 2020 and a Panto with an integrated BSL interpreter in December 2019. From March 2020 to November 2020, we turned to Zoom and held many activities online to engage with Deaf children to support their mental health and wellbeing. The charity also funds parents to learn British Sign Language Level 1 and Level 2 to break down communication barriers and to improve the language deprivation that Deaf children face.

Strategic Report

Achievements and performance

RAISING DEAF AWARENESS

The Charity continued to build on last years Deaf Awareness Strategies but in a completely different way.

We were unable to host our yearly World Book Day event in March and our Positive Deaf Partnership Day in May due to Covid19.

However, during December 2019 and November 2020 raising Deaf Awareness took a different direction as the charity focussed on supporting Deaf children and their families during the Pandemic.

We used our Social Media platforms to highlight campaigns nationally such as "Where Is the Interpreter?". During the Pandemic, there was no British Sign Language interpreter at the breaking news of the Covid19 outbreak. Disadvantaging over 86,000 Deaf people who use BSL.

We raised Deaf Awareness of the struggles that Deaf people face and this has been recognised by many hearing people since Facemasks were introduced to be worn. Facemasks reduce sound by up to 6 decibels. A facemask isolates Deaf people as it removes the access to lipread and to see emotional features of the face which are an essential part of British Sign Language.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Sophie Jackson in her Clear Panel Facemask on the left. Ellie Simpson, Assistant Manager of Just4Kids Bordon in a Clear Panel Facemask on the right, along with one of the teddies sent out to Deaf children to reduce anxiety.

Deaf Awareness - In The Community

The Charity partnered with Collectively Camberley to provide 200 Clear Panel Facemasks to businesses in Camberley Town Centre. This went on to more businesses and national charities requesting Clear Panel Facemasks from us.

We also provided local businesses with Deaf PPE packs – Pen, Paper and a poster to tell them about the Environment they need to be in for a Deaf person to communicate with them.

We also worked with many businesses on their Social Media to introduce Subtitles to make their communication accessible. This has been a direct impact from the boom of Zoom and Facemasks.

There is still a lot of work to be done to become Deaf Aware. We are pleased that subtitles are becoming a 'norm' but we shall be watching to see if these are removed over time.

School Visits

Due to Covid19, we were unable to complete our school visits to raise Deaf Awareness through assemblies and our Book Giveaway scheme.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

SUPPORTING SCHOOLS WITH DEAF CHILDREN

We visited less schools during December 2019 and November 2020 in comparison to previous years. We usually visit schools from March onwards which wasn't possible due to schools being shut and with everyone staying at home.

Before we went into lockdown we did have one school that requested Soundclouds for two Deaf children in their school. Both children were struggling to access the sound due to poor acoustics along with the sounds affecting their mental health in their school day. Surveys for improvements to Sound Acoustics were created by Woolly Shepherd – specialists in Sound Acoustics. This helped our charity to provide an exact improvement with appropriate research.

Here is one of the Sound Clouds created for Raven and Tyler in their school in Surrey.

We also supplied two children with a Radio Aid and one with a mini mic. This was so that they could have a better clarity of sound streamed to their Hearing Aids or Cochlear Implants.

Here is a photo of Isabelle. She can now listen to her devices and the TV directly through her hearing aids using a mini mic. You can see she's very pleased with her new access to sound, which can just about be seen clipped to her T-shirt.

We have spent £13,129 providing equipment in schools which also included home schooling during this year. This is a slight increase to our previous year. The focus from last year to this year has changed gears to supporting the emotional wellbeing and mental health of Deaf children, more so during a Pandemic.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

EMOTIONAL WELL BEING OF DEAF CHILDREN

As a charity, it is very important for us to support the Emotional Wellbeing of Deaf children. Throughout the year we focussed on previous Wishes such as learning British Sign Language as well as bringing Deaf children together. We have also recognised that not only is it the emotional wellbeing that needs to be supported but also their mental health.

During November to February 2020 we were able to provide a Fletch@ Sign Song Workshop, run our Hub activities on Sunday's and attend a Panto trip to watch Jack in the Beanstalk with an integrated BSL interpreter.

We spent £16,142 on support the emotional Well-Being of deaf children. The charity also spent £31,670 on supporting Deaf children throughout the pandemic for Covid Relief such as hearing aid batteries, facemasks and 'I am Deaf' products to reduce anxiety and isolation. Our focus had to change during the Pandemic and we had to put all of our energy into reducing isolation for Deaf children by providing helmets, facemasks, batteries for hearing aids, care packages and support to their mental health through Zoom activities.

CYCLE HELMETS

In our first lockdown, you could only go out and exercise once a day with your family household. During this time, we changed how the charity works and made the wish for being able to ride a bike or scooter with a cycle helmet open to all Deaf children across the UK. In a short space of time, we have been able to fund 150 cycle helmets, giving us a total spend of £7,500. That's 150 Deaf children that we have enabled to go be with their family, riding their bike or scooter, supporting their mental health.

Children can keep their Cochlear Implants/BAHA or Hearing Aids on with these helmets. This improves the child's mental health by not being isolated from riding a bike with friends or family.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Here are some of the amazing children on a bike ride with their new cycle helmet.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

BSL LEVEL 1 AND 2

We fund parents of Deaf children to learn British Sign Language Level 1 and 2 so they can start to communicate with their children. This will support their emotional wellbeing now and in the future.

We have provided the funds for 8 parents to learn BSL Level 1. This gives 480 hours worth of learning British Sign Language. This has given them the first steps of communication with their child.

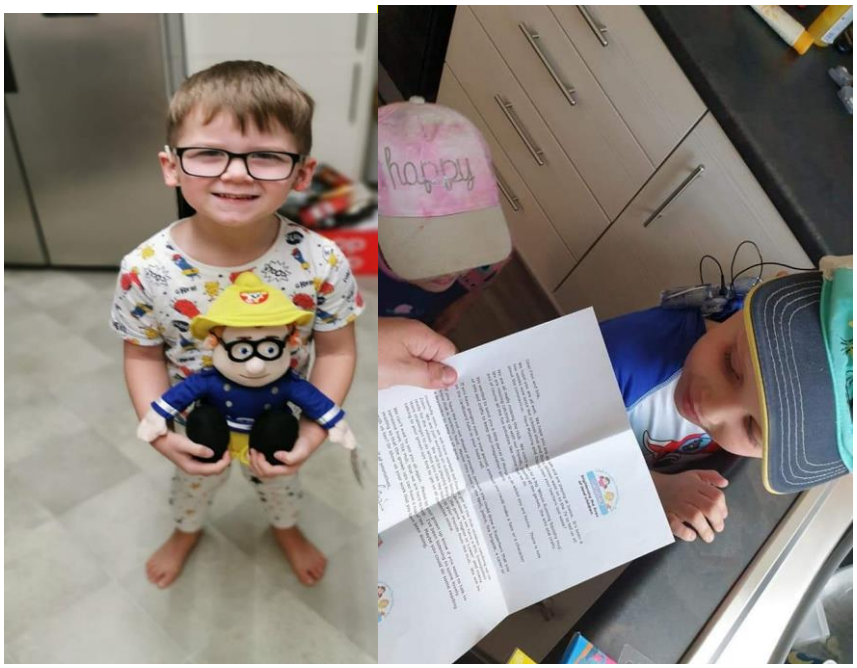
We have provided the funds for 7 parents to learn BSL Level 2. This gives 480 hours worth of learning British Sign Language.

CARE PACKAGES

We provided 72 Care Packages for Deaf children. These included Arts and Crafts, teddies wearing hearing aids and in scrubs to help reduce anxiety, garden packs, pizza kits and so much more. Our aim was to connect with the families in a time where it was possible to be disconnected due to the Pandemic. The charity made much stronger relationships with the families because of the Care Packages. Here are some of the photos of our time when we were dropping them off.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020



BATTERIES FOR HEARING AIDS AND COCHLEAR IMPLANTS

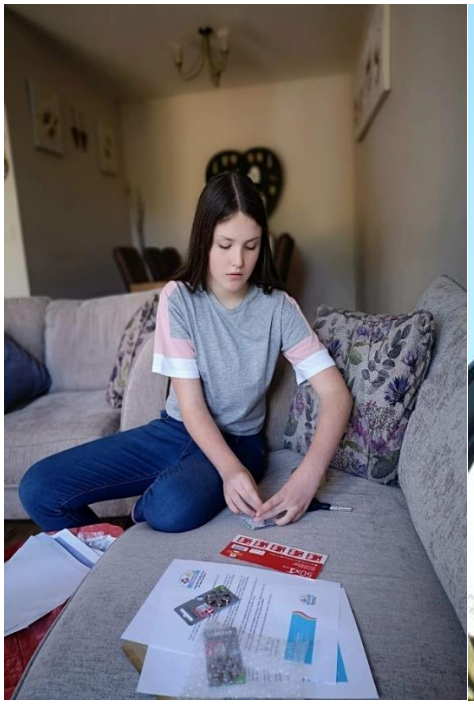
We provided 1978 packs of batteries to Deaf children and adults throughout the Pandemic. When it was announced that the UK would go into Lockdown, we knew we had to take action. Deaf people are already isolated so to be faced with a limited way to getting batteries for their hearing aids or cochlear implants, they would be faced with isolation with isolation.

A total sum of £5933.00 was spent on batteries. A team of volunteers worked day and night to get batteries out to those in need.

We had a system set up so that Deaf people could request batteries themselves. Many Audiology Departments around the UK were either not sending out batteries, or only had phone lines to call for them. This was a barrier that makes it inaccessible to receive batteries needed.

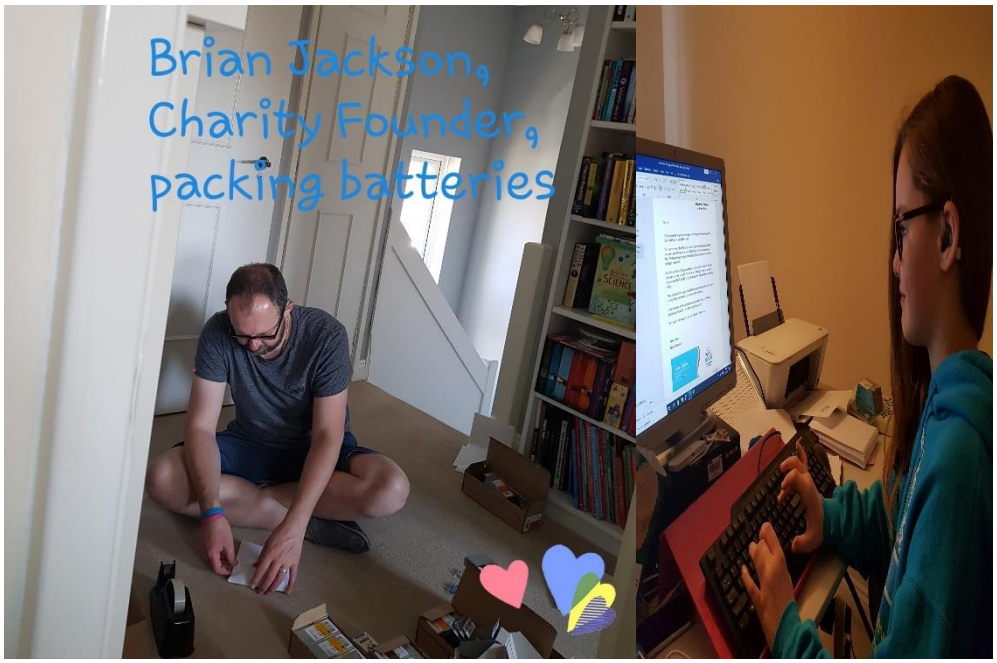
Using our daily walk to post batteries.

The number of batteries posted out to those in need gave a total of 11,868 which equates to 5,934 weeks of batteries for hearing aids. This would have had a devasting impact on the mental health of those that requested the batteries, had our charity not stepped up to help at their time of need.



Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020



It was a huge team effort to getting batteries out. Volunteers were all ages working from home. Some would do their school work then work on helping those in need.

I AM DEAF PRODUCTS

Throughout the different obstacles faced in a Pandemic, one of the barriers that came to light were facemasks. Because of this, the need for products to say the person was a lipreader as a Deaf person or how the person should communicate with the holder of the person wearing the lanyard.

We created our own lanyard rather than encouraging our families to use the Sunflower lanyard. This was because we didn't want the message to be unclear. Here are some of our recipients wearing their 'I am Deaf' items.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Events and Activities

In November 2019, CSSEF celebrated being open for one year at 'The Hub for Deaf Children'. This is held every 2nd Sunday from 11am until 2pm. The venue the charity uses is Badshot Lea The Kiln. The Hub for Deaf Children is open to Deaf children and their families; and Children of Deaf Adults and their families (CODA). The charity chose to bring both communities together to bring support for parents of Deaf children, and to enrich Deaf children's access to their Deaf Identity and access to British Sign Language.

The Hub is set up to host lots of zones such as Board Games, Sensory, Fancy Dress, Arts and Crafts, Sports and more. The set up very much encouraged 'dual play' to encourage Deaf children to form friendships whilst being occupied with play activities.

On average 50 people attend every session, with the highest attended session being 85 people. Families travel from up to 90 minutes away to attend.

The Hub for Deaf Children continued to host Activities within the Hub Session. This is included Arts and Crafts at Christmas, a visit from Guiles Reptiles and a party to celebrate our first year of opening.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

We also attended the Panto of Jack and the Beanstalk in Camberley Theatre in December 2019. The show was performed with BSL Interpreter Ana Becker. She performs as an integrated BSL interpreter, meaning that she moves around with the cast as they perform. This is the way forward, as it means the audience gets to watch the show rather than looking to the right to get the communication, then look back to the performance.

Every family enjoyed themselves. Oh no they didn't. Oh yes, they did! We had 350 people attend which included a mixture of families with Deaf children and CODA (Children of Deaf Adult) families to attend as well as some of our volunteers and supporters.

The atmosphere was incredible. One family said "It was brilliant. I loved watching my children watch a Panto in their own language. That doesn't happen ever. Thank you so much."

The audience ready to watch the Panto show at Camberley Theatre. Smiley faces all round.

We are very proud that we have seen a very large increase in the demand for our charity to support Deaf children. We know the demand will continue to grow in the following years to come.

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Financial review (including reserves policy)

The charity had a total income of £171,056 which was a decrease from the previous year of £12,191 and a significant reduction in our forecast to raise £250,000 from December 2019 to November 2020. Our main source of charitable income is from our charity shops, donations and personal challenge fundraising. We have been faced with a devasting financial income to our projections due to Covid19. We had to close our charity shops, stop all in person fundraising challenges and find new ways to raise funds.

Charitable donations to the charity totalled to £21,721. This was a significant decrease to the previous year of £20,467. Fundraising activities totalled to £39,200. This was a significant decrease to the previous year of £13,297. Before Covid19 stopped our fundraising activities, we were able to host a Bingo Night and a Panto. We were also supported throughout the year by supporters completing virtual events such as challenges and raffles.

Grants were a new funding stream that we explored due to Covid19. We were able to secure grants to the sum of £14,710. These included restricted funding from:

- The National Lottery for £9,960
- Wooden Spoon Charity for £2,500
- Jenahara for £500
- European Tour for £1,000
- Farnham South Street Trust for £750

Our charity shops were a significant source of income during this financial year. They raised £95,424 as a combined total which includes shop revenue, rags and grants. Our charity shop 'Just4Kids' at 145 London Road, Camberley GU15 3JY, helped us raise a total of £34,868, seeing a decrease of £28,893 from the previous year. Our second charity shop 'Just4Kids' in Bordon, Unit 3-4, The Forest Centre, Bordon GU35 0TN helped us raise £19,405, seeing a decrease of £4,105.00.

Just4Kids Camberley received grants from Surrey Heath Borough Council to the sum of £11,334. Just4Kids Bordon received grants from East Hampshire District Council to the sum of £27,000.

Both charity shops collected rags of shoes and £2,817.

Just4Kids Camberley was severely impacted by Covid19 even with the grants from Surrey Heath Borough Council. Just4Kids Bordon had only been operating for 7 months in the previous year and this makes it difficult to compare the impact of Covid19 on their income.

.Just4Kids Bordon

Charitable activities amounted to £109,996 of which £13,129 to support schools improve their Sound Acoustics and provide Sound Equipment for Deaf Children. An additional £169 was spent on Raising Deaf Awareness. We spent £16,142 on support the emotional Well-Being of deaf children. The charity also spent £31,670 on supporting Deaf children throughout the pandemic for Covid Relief such as hearing aid batteries, facemasks and 'I am Deaf' products to reduce anxiety and isolation.

The charity spent £112,323 as a total for resources expendable. This showed a surplus of £58,733.

A review of the charity reserves is required to support the charity for a future pandemic, and for the surge in demand of services to support Deaf children due to Covid19.

Plans for the future

In the coming 12-18 months the Trustees plan to continue and develop our main charity objectives. The Trustees plan to work more closely with supporting the mental health of Deaf children and their families.

Our focus will be towards British Sign Language by providing the opportunity for more parents and children to learn BSL. We endeavour to host a yearly graduation ceremony to celebrate the achievements of those achieving their qualifications.

We plan to host more activities for Deaf children to enable them to engage more with each other, as well as support them from the devasting impact that Covid19 will have had on them.

We plan to run activities through the Summer to enable Deaf children to meet with their peers.

We plan to review the structure of our charity and employ more staff to deliver our charitable aims.

We plan to review our charitable aims and where we provide our support. We do not wish to disadvantage any Deaf child because of their postcode. We plan to go UK in 2022.

We plan to open our own charity Hub for parents of Deaf children and professionals to drop into to seek support and advice. Our aim is to have this in Surrey Heath or Rushmoor.

We plan to open a Donation Centre to be run by a Retail Development Manager. This will reduce the number of donations in each charity shop and enable us to open more charity shops in smaller spaces. This will ultimately raise more funds needed for our charity.

We plan to review our Governing Document to be more up to date in our charitable aims and where our vision aspires to be in the next 5 years. This includes a review of our charitable aims.

COVID-19

Covid19 started in March 2020. This impacted our charity greatly. We saw an increase of demand from 150 Wishes per year to 8000 wishes/requests for help. This was an increase of 5233%. Fundraising was a challenge to raise funds with no way of being able to do our normal fundraising activities. Grants have been a large source of income for us. Demand for services increased and the charity needs to be considerate to each application to ensure that the charity future is secured safely.

Conflict of interest

The Charity reports that one Trustee had a conflict of interest. In the setting up of Microsoft Office 365, we required specialist advice to enable us to transfer from one email domain to Microsoft Office 365. One Trustee, Stuart Elsdon, is a Director of the company that the Charity used. The Charity followed correct procedure as per Government Guidelines – Conflict of Interest: a guide for charity trustees (CC29).

Trustees' responsibilities

The Trustees are responsible for ensuring that the objectives of the Charity are fully achieved in a sustainable manner. The primary responsibilities are to raise the necessary funds to deliver the Charity's objectives.

The Trustees are responsible for ensuring there are effective and adequate risk management and internal control systems in place to manage all major risks that the Charity is exposed to. Financial risk is directly managed by the Trustees. Any items require pre-approval from the Trustees and are supported by receipts. Every expense has to be counter signed. All cheques require two signatures. The charity has a procedure for the public to request Grants which are paid directly to the school or the charity purchases the items rather than provide the applicant with monies. Grants are all approved by the Trustees.

Monthly accounts are reported on at our monthly committee meetings. Other Risks include Health & Safety whereby Risk Assessments are carried out for any fundraising event. Our charity shop holds all Risk Assessments and Health and Safety documents.

Disclosure of information to the auditors

We, the directors of the company who held office at the date of approval of these Financial Statements as set out above each confirm, so far as we are aware, that:

- there is no relevant audit information of which the company's auditors are unaware; and

- we have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

On behalf of the board of trustees

Signature:

Mr I Jackson, Chair of Trustee

27th August 2021

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Independent Examiner's Report to the Trustees of Chloe's & Sophie's Special Ears Fund

I report to the charity trustees on my examination of the accounts of the company for the year ended 30 November 2020 which are set out on pages 23 to 33.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Martin Joseph

ICAEW

1 High Street, Guildford, Surrey, GU2 4HP

27th August 2021

Chloe's & Sophie's Special Ears Fund

Year Ended 30 November 2020

Statement of Financial Activities including Income and Expenditure Account

	Note	2020 Unrestricted funds £	2020 Restricted funds £	2020 Endowment funds £	2020 Total £	2019 Total £
Income and endowments from:						
Donations and legacies	2	39,200	0	0	39,200	42,188
Charitable activities		0	0	0	0	0
Other trading activities	3	117,907	14,750	0	132,657	142,895
Investments		0	0	0	0	0
Other		0	0	0	0	0
Total income and endowments		157,107	14,750	0	171,857	185,083
Expenditure on:						
Raising funds		2,327	0	0	2,327	22,740
Charitable activities	4	93,596	16,500	0	110,096	104,377
Other	7	840	0	0	840	810
Total expenditure		96,763	16,500	0	113,263	127,927
Net gains / (losses) on investments		0	0	0	0	0
Net income / (expenditure)		60,344	(1,750)	0	58,594	57,156
Transfers between funds		0	0	0	0	0
Other recognised gains / (losses):						
Gains / (losses) on revaluation of fixed assets		0	0	0	0	0
Remeasurement gain / (loss) on defined benefit pension plan		0	0	0	0	0
Other gains / (losses)						0
Net movement in funds	11	60,344	(1,750)	0	58,594	57,156
Reconciliation of funds:						
Total funds brought forward	11	197,588	4,000	0	201,588	144,432
Total funds carried forward	11	257,932	2,250	0	260,182	201,588

All income and expenditure derive from continuing activities.

The statement of financial activities includes all gains and losses recognised during the year.

Chloe's & Sophie's Special Ears Fund

Balance Sheet

Year Ended 30 November 2020

	Note	2020 £	2019 £
Fixed assets			
Intangible assets		0	0
Tangible assets		0	0
Heritage assets		0	0
Investments		0	0
		0	0
Current assets			
Stocks		0	0
Debtors		0	0
Investments		0	0
Cash at bank and in hand		261,832	202,398
		261,832	202,398
Creditors: amounts falling due within one year	10	-1,650	-810
Net current assets / (liabilities)		260,182	201,588
Total assets less current liabilities		260,182	201,588
Creditors: amounts falling due after more than one year		0	0
Provisions for liabilities		0	0
Net assets / (liabilities) excluding pension liability		260,182	201,588
Defined benefit pension liability		0	0
Net assets / (liabilities)		260,182	201,588
Charity Funds			
Endowment funds			
Permanent endowment	11	0	0
Expendable endowment	11	0	0
Restricted funds	11	2,250	4,000
Unrestricted funds	11	257,932	197,588
Revaluation reserve	11	0	0
Pension reserve	11	0	0
Total charity funds / (deficit)	11	260,182	201,588

The financial statements were approved and authorised for issue by the Board on 28th August 2021.

For the year ending 30 November 2020 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Chloe's & Sophie's Special Ears Fund

Balance Sheet

Year Ended 30 November 2020

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

Signed on behalf of the board of trustees

Signature:

Mr I Jackson, Chair of Trustees

27th August 2021

The notes on pages 26 to 33 form part of these financial statements.

Company registration number: **08300399**

1 Summary of significant accounting policies

(a) General information and basis of preparation

Chloe's & Sophie's Special Ears Fund is a company limited by guarantee, incorporated on 20 November 2012 and registered as a charity on 15 March 2013 in England. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity. The address of the registered office is given in the charity information on page 3 of these financial statements.

The objectives of the charity are to raise deaf awareness in the local community; to improve the education of deaf children in mainstream school by providing deaf equipment, deaf resources and materials to improve the sound acoustics in the school; and to provide resources and equipment to deaf children to support their emotional wellbeing.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £000.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

(b) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income arising on the endowment funds can be used in accordance with the objects of the charity and is included as unrestricted income. Any capital gains or losses arising on the investments form part of the fund. Investment management charges and legal advice relating to the fund are charged against the fund.

(c) Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Where practicable, gifts in kind donated for distribution to the beneficiaries of the charity are included in stock and donations in the financial statements upon receipt. If it is impracticable to assess the fair value at receipt or if the costs to undertake such a valuation outweigh any benefits, then the fair value is recognised as a component of donations when it is distributed and an equivalent amount recognised as charitable expenditure.

Gifts in kind donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Fixed asset gifts in kind are recognised when receivable and are included at fair value. They are not deferred over the life of the asset.

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

(c) Income recognition (continued)

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Other income includes the conversion of endowment funds into income which arises when capital funds are released to an income fund from expendable endowments or when a charity has authority to adopt a total return approach to its permanent endowment fund. It also includes other income such as gains on disposals of tangible fixed assets.

(d) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

(e) Support costs allocation

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Fund-raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities.

The analysis of these costs is included in note 5.

(f) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(g) Employee benefits

When employees have rendered service to the charity, short-term employee benefits to which the employees are entitled are recognised at the undiscounted amount expected to be paid in exchange for that service.

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

(h) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

(i) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

2 Income from donations and legacies

	2020 £	2019 £
Gifts	39,200	42,188
Legacies	0	0
Grants	0	0
Donated services	0	0
Donated goods for distribution to beneficiaries	0	0
Other	0	0
	39,200	42,188

Income from donations and legacies was £39,200 (2019 - £42,188) of which £0 (2019 - £0) was attributable to endowments, £0 (2019 - £4,000) was attributable to restricted and £39,200 (2019 - £38,188) was attributable to unrestricted funds.

3 Income from other trading activities

	2020 £	2019 £
Fundraising events	21,721	52,497
Shop income	57,892	90,398
Income from Grants received	53,044	0
Other	0	0
	132,657	142,895

Income from other trading activities was £132,895 (2019 - £142,895) of which £0 (2019 - £0) was attributable to endowments, £14,750 (2019 - £0) was attributable to restricted and £117,907 (2019 - £142,895) was attributable to unrestricted funds.

4 Analysis of expenditure on charitable activities

Charitable activities 2020	Activities undertaken directly 2020 £	Grant funding of activities 2020 £	Support costs 2020 £	Total 2020 £
Equipment and resources in school	13,149	0	0	13,149
Emotional wellbeing	31,582	16,500	0	48,082
Raising deaf awareness	139	0	0	139
Other	48,726	0	0	50,748
	93,596	16,500	0	110,096

Charitable activities 2019	Activities undertaken directly 2019 £	Grant funding of activities 2019 £	Support costs 2019 £	Total 2019 £
Equipment and resources in school	9,977	0	0	9,977
Emotional Wellbeing	30,867	0	0	30,867
Raising deaf awareness	827	0	0	827
Other	62,706	0	0	62,706
	104,377	0	0	104,377

£0 (2019 - £0) of the above costs were attributable to endowment funds. £16,500 (2019 - £0) of the above costs were attributable to restricted funds. £93,596 (2019 - £104,377) of the above costs were attributable to unrestricted funds.

5 Allocation of support costs

Support cost 2020	Basis of allocation	Raising funds	Activity 1	Activity 2	Activity 3	Total
	£	£	£	£	£	£
	2020	2020	2020	2020	2020	2020
Pension contributions	100%	1,728	0	0	0	1,728
Total		1728	0	0	0	1,728

Support cost 2019	Basis of allocation	Raising funds	Activity 1	Activity 2	Activity 3	Total
	£	£	£	£	£	£
	2019	2019	2019	2019	2019	2019
Pension contributions	100%	1,080	0	0	0	1,080
Total		1,080	0	0	0	1,080

6 Governance costs

		2020	2019
		£	£
Trustee remuneration	15	21,600	19,800
Auditor's / independent examiners remuneration (including expenses and benefits in kind	14	840	810
		22,440	20,610

7 Independent examiners remuneration

The independent examiners remuneration amounts to an independent examination fee of £840 (2019 - £810).

8 Trustees' and key management personnel remuneration and expenses

The trustees received remuneration during the year £21,600 (2019: £19,800).

The total amount of employee benefits received by key management personnel is £0 (2019 - £0).

1 (2019 - 1) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year (2019 - £0).

9 Staff costs and employee benefits

The average monthly number of employees and full time equivalent (FTE) during the year was as follows:

	2020 Number	2020 FTE	2019 Number	2019 FTE
Raising funds	0	0	0	0
Charitable activities	5	2	5	2
Governance	1	1	1	1
	6	3	6	3

No employees received total employee benefits (excluding employer pension costs) of more than £60,000.

10 Creditors: amounts falling due within one year

	2020 £	2019 £
Other creditors	1,650	810
	1,650	810

11 Fund reconciliation

Unrestricted funds

	Balance at 1st Dec 2019 £	Income £	Expenditure £	Transfers £	Gains / (losses) £	Balance at 30th Nov 2020 £
Unrestricted	197,588	157,107	96,763	0	0	257,932
Restricted	4,000	14,750	16,500	0	0	2,250
	201,588	171,857	113,263	0	0	260,182

	Balance at 1st Dec 2018 £	Income £	Expenditure £	Transfers £	Gains / (losses) £	Balance at 30th Nov 2019 £
Unrestricted	144,432	181,083	127,927	0	0	197,588
Restricted	0	4,000	0	0	0	4,000
	144,432	185,083	127,927	0	0	201,588

12 Pensions and other post-retirement benefits

a) Defined contribution pension plans

The charity operates a defined contribution pension plan for its employees. The amount recognised as an expense in the period was £1,728 (2019 - £1,080).

13 Related party transactions

There are no related party transactions during the period (2019: £ nil).