

LIFELINE (HARROGATE) LTD

England & Wales · Charity number 1150977

Details

Status Registered

Legal form Charitable company

Company number [08179414](#)

Registered 2013-02-27

Register [View on the Charity Commission register](#)

Contact

Address Community House
46-50 East Parade
Harrogate
North Yorkshire
HG1 5RR

Phone 07541 455 508

Email admin@lifelineharrogate.co.uk

Website <https://www.lifelineharrogate.co.uk>

Activities

Objects: THE RELIEF OF NEED AND POVERTY OF HOMELESS PEOPLE IN HARROGATE AND DISTRICT BY PROVIDING ACCOMMODATION, EDUCATION, TRAINING, PERSONAL DEVELOPMENT OPPORTUNITIES, COUNSELLING, MENTORING AND ADVICE

Activities: The charity's Objects are the relief of need and poverty of homeless people in Harrogate and district by providing accommodation, education, training, personal development opportunities, counselling, mentoring and advice.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Advocacy/advice/information
- **What:** Accommodation/housing
- **Who:** Other Defined Groups

Geography

- North Yorkshire

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£423,996	£400,286	-	-
2023-12-31	£344,014	£320,805	-	-
2022-12-31	£281,637	£271,781	-	-
2021-12-31	£228,504	£222,657	-	-
2020-12-31	£166,312	£161,040	-	-

Trustees

Name	Role	Appointed
Roger Bruce Elliott	Chair	2023-04-03
Carl Michael Good		2024-11-11
Gavin David Smith		2024-12-16
Jeffrey Mark Jones		2024-11-11
Rosemary Gosling		2024-09-06
Thierry Nanou Chiga Lusandu		2023-09-04

LIFELINE (HARROGATE) LTD

England & Wales - Charity number 1150977

Accounts



Annual Report 2024



**Lifeline
Harrogate**

**DIRECTORS' AND TRUSTEES' REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2024**

**Charity Number 1150977
Company Number 08179414**

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07541 455508

admin@lifelineharrogate.co.uk

www.lifelineharrogate.co.uk

**Community House, 46-50 East Parade, Harrogate, HG1 5RR
(this is also the registered office address)**

CHAIRMAN'S FOREWORD

It amazes me that a year has already passed since I wrote my first message as Chair of Lifeline Harrogate. At the time, I wrote about; Lifeline's 10th anniversary in 2023; that we had opened another house and that despite difficulties in raising money in the charity sector, we had successfully met our financial targets. With God's grace, it was a hugely successful year, and one that would be hard to follow.

Well, I'm delighted and thankful to report that 2024 was equally successful, where we opened a 7th house for another three residents and managed to secure the funding we needed to not only continue to function but also develop what we offer to our residents. This is no mean feat in the current economic climate.

On behalf of the Board of Trustees I would like to thank all those who supported us either financially, with their time or in any other way. Also, thanks must also go to Green Pastures for providing us with another house in 2024 and of course to Carl and the fantastic Lifeline team for all their hard work and dedication, sometimes in the face of adversity. In closing, our thoughts, thanks and prayers must go to all our wonderful residents who work so hard to regain stability in their lives by trusting us to guide them on their journey. Long may this continue. All this being achieved through God's Good Grace.



ROGER ELLIOTT - CHAIRMAN



CHARITY OBJECTIVES

Our primary objective is the relief of need and poverty of homeless people in the Harrogate District by providing accommodation.

Our secondary objective is to help our residents move towards the ultimate goal of independence. We do this in many ways:

Help to restore family and personal relationships

Prevent isolation

Encourage social interaction

Encourage volunteering, training, education and employment

Provide 1-1 support on a day to day, week to week basis

Take a trauma-informed approach

Keep people safe

A residential address helps massively with finding work

10 hours of meaningful activity per week

Take residents to medical appointments

Help sort out finances and benefits

Take residents on a monthly well-being outing





CHIEF EXECUTIVE'S REPORT

A MESSAGE FROM OUR CO-FOUNDER & CEO

At Lifeline we are passionately committed to following a community and family model. This summer we received training from the NHS Complex Emotional Needs team, and they felt our model of relational repair by way of “love, connection and compassion” was the most effective way of healing the impact of relational trauma, which is applicable to so many of our residents, and is so often a reason for homelessness. As a testimony to this we still have some ex- residents coming to our events, one who left Lifeline for his own flat 7 years ago.

In 2024 Lifeline housed 27 residents over 6558 nights. When it comes to meaningful activity our residents exceeded our expectations that they would do 10 hours of meaningful activity per week per person, with the average being 10.66. Some of this meaningful activity is from external agencies but we are now providing more and more of this ourselves.



IMPACT SNAPSHOT

27

Residents housed

6558

Nights in a safe and
comfortable home



CHIEF EXECUTIVE'S REPORT continued

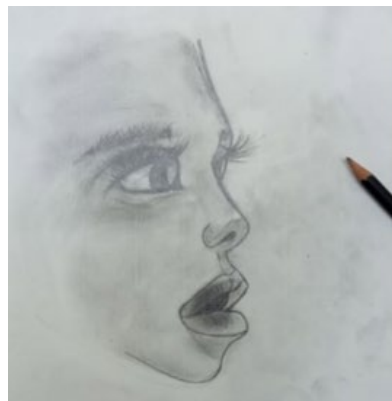
In 2024 we provided 18 weeks of educational training, involving over 44 hours of learning, in conjunction with North Yorkshire Adult Learning, with an average attendance of 6 residents.

Our weekly Peer Support Group (PSG) is proving very popular with an average attendance of over 11 residents, compared to only 4 residents in 2023 when we first launched it. During 2024 we delivered 48 PSG sessions each with a different pre-prepared topic underpinning the session.

Our fortnightly lunch clubs, which follow on from PSG, are regularly attended by over 20 people, including residents, staff, volunteers and trustees.

We provide a monthly outing to a place of interest and this year we had our first residential outing at Holy Rood house in Thirsk in October, which was attended by 10 residents. Nine out of the ten said they were positively impacted by it.

Georgie Good, our co-founder, runs fortnightly art classes for residents.



IMPACT SNAPSHOT

26

Lunch Clubs in 2024

12

wellbeing outings for our residents

1st

Residential visit in the history of Lifeline



CHIEF EXECUTIVE’S REPORT continued

Lifeline is therefore so much more for our residents than a room in a shared house. Around 90% of our residents have a good move-on outcome because of the work we do with them whilst they are with us.

One departing resident in 2024 summed it up when he said “I have the feeling of being part of a supportive community and having the confidence to change the direction of my life”. He is now a full-time foreman for a logging company.

During the year we have added an additional three-bedroom house and can now accommodate & support 21 residents. Once again, we are very grateful for the support from Green Pastures to enable us to increase our service offering in this way.

We have also initiated an intense focus on embedding policies and procedures into every aspect of our operations in anticipation of the details which will emerge soon as to what is expected of us under the Supported Housing (Regulatory Oversight) Act 2023.

In the spring we purchased a Ford Transit van which has 6 seats, which provides a great way of transporting some residents to our monthly outings, and also provides us with a useful vehicle for moving furniture etc. We are committed to maintaining our houses to a high standard and this helps us be able to respond quickly.

Homelessness is such a desperate thing for anyone to experience, but somehow in a prosperous town like Harrogate it bites even harder. We are so blessed that we at Lifeline can be part of the solution to enabling people to live a better life than this.

“Is not this the kind of fasting I have chosen: Is it not to share your food with the hungry and to provide the poor wanderer with shelter when you see the naked, to clothe them, and not to turn away from your own flesh and blood”
Isaiah 58 6-7

Carl Good

Carl Good, CEO

IMPACT SNAPSHOT

1

New Lifeline 3-bedroom house in 2024

21

Fully furnished bedrooms

1

New Lifeline van



VOLUNTEERS & ACTIVITIES

We continue to be grateful to our 11 volunteers for the time and knowledge they give to our Charity. This year our monthly programme of wellbeing activities was complemented by a 2 day outing to Holy Rood in Thirsk and we are thankful for the funding we received to make this possible. It meant we could offer the trip to our residents at no cost so there was no barrier to their participation.



Our programme of monthly 'wellbeing' outings has really taken off this year and the events are so well attended. The programme in 2024 included outings to Fountains Abbey, the Yorkshire Wildlife Park, York Go-karting. Ten-pin bowling, Harrogate climbing centre, Saltburn by the Sea, Middleham, Golf driving range. These help our residents with their social skills and often the feedback is they are doing things they never had the chance to do in childhood.



OUR LIFELINE HOUSES



In 2024 Lifeline opened a 7th house and we are now 70% towards the target of 10 houses. We partner with Green Pastures, a Christian Social Enterprise, who buy the houses for us and Lifeline then leases them on an arms-length basis.



All houses have the following features:

- ✓ Fire alarms, fire extinguishers and emergency lighting
- ✓ Video doorbells for security
- ✓ Appliances PAT tested and regularly replaced

All houses have the following features:

- ✓ Each resident has their own lockable bedroom
- ✓ Outside seating space for fresh air and gardening opportunities
- ✓ Professionally cleaned



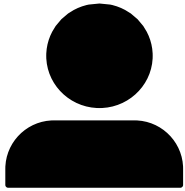
“Really helped me at a stage in my life where I felt I had lost everything. It gave me hope and a roof – a safe haven I can nurture myself back on my feet ready to go out there in the world and hopefully make a small difference – thank you” Lifeline Resident

“I would just like to say thank you to the Lifeline team for providing not only a house, but a house that feels like a home.” Lifeline Resident

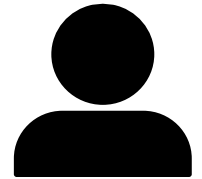
OUR RESIDENTS

Lifeline provides move-on accommodation for those people who have been formerly homeless, to equip them to be able to live independently. We house men and women between the ages of 18 and 70. The vast majority of our residents have a local connection. Intensive housing management is provided to ensure residents maintain their accommodation. In 2024 we housed 27 residents. Here are just a few of their comments in our November 2024 resident feedback questionnaire.

“I dread to think where I would be now if it wasn't for Lifeline – words cannot explain”



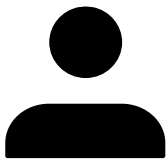
“Just to say thanks for helping me and giving me love and support. I have felt I've kept my independent spirit but also accepted help”



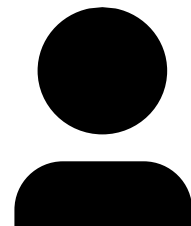
“I feel like I have or am having the time to find out who I am and who I want to be as a person”



My support worker has really helped me deal with emotions I struggle to deal with myself.



I am getting an excellent chance to cope in life and be independent



FUNDRAISING

Our primary annual income is from Housing Benefit, but this alone does not meet all of our costs due to the additional support we provide for our residents. Therefore, each year we are reliant on grants, donations and regular giving to be able to continue to provide additional support to our residents. A weekly Peer Support Group and education classes, Fortnightly lunch club, a monthly wellbeing outing, gym passes and food boxes are only possible with the receipt of grants and donations.

It is these additional activities that forge a sense of community amongst our residents and lead to the good outcomes we are able to achieve with our residents. The Peer Support Group in particular has gone from strength to strength and now has high attendance rates compared to when it started out. The education classes that are linked to this are enabling residents to have skills and qualifications that employers are looking for.

As a small team we don't have the capacity for organising lots of events but we know its important not only to generate donations but also so that more people learn about the work we do in their town. We always have good discussions that often lead to people volunteering for us or making a regular monthly donation to Lifeline.



Pictured - street collection in Harrogate Town Centre at Christmas time.



We are continually trying to increase monthly donations via Standing Orders as this enable us to plan for the future as it is regular income. People can sponsor a room which involves paying for the things that are not covered by housing benefit. Our plans for 2025 include signing up to Easyfundraising and another sponsored cycle ride by our CEO, Carl Good.

We are extremely grateful to all who have supported Lifeline in 2024. Thank you!

LIFELINE (HARROGATE) LIMITED

DIRECTORS' AND TRUSTEES' REPORT FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees present their report and the unaudited accounts for the year ended 31 December 2024.

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISORS

Lifeline (Harrogate) Limited is a company limited by guarantee and is a registered charity. The Charity was registered on 27 February 2013 (Number 1150977). The company was incorporated on 14 August 2012 (Number 08179414).

The registered office and operating address is: -

Lifeline (Harrogate) Limited
Harrogate Community House,
46-50 East Parade
Harrogate
North Yorkshire
HG1 5RR

The Charity trustees (who are also the Members of the Charity and the Directors of the company), who served during the year and up to the date of this report, were: -

Mrs Andrea Bird	(appointed 14-03-24, resigned 03-02-25)
Mrs Rosemary Gosling	(appointed 10-10-24)
Mr Jeffrey Mark Jones	(resigned 11-11-24, reappointed 11-11-24)
Mr David John Collett	(resigned 18-01-24)
Mr Carl Michael Good	(resigned 11-11-24, reappointed 11-11-24)
Mr Thierry Nanou	
Mr Roger Elliott	
Mr Gavin Smith	(appointed 16.12.24)

None of the trustees has any beneficial interest in the company.

Independent Examiner: Sarah Wearing, FCA, DChA
HPH, Chartered Accountants
Conyngnam Hall Business Centre
Bond End
Knaresborough
HG5 9AY

Bankers: CAF Bank Limited
25 Kings Hill Avenue
Kings Hill,
West Malling,
Kent ME19 4JQ

LIFELINE (HARROGATE) LIMITED

DIRECTORS' AND TRUSTEES' REPORT FOR THE YEAR ENDED 31 DECEMBER 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association amended 20 February 2013. It has no share capital and the liability of each member in the event of winding-up is limited to £10.

Recruitment and Appointment of the Trustees and Executive Committee Members

In the year under review there have been 8 trustees. Trustees are also the directors of the company. Further trustees may be appointed by the existing trustees as necessary providing there is a minimum of 3 trustees. Trustees must be members of the Charity. One third of the trustees retire at each AGM. Decisions are confirmed by a majority vote of the trustees in attendance at a trustee meeting. Trustee meetings are held as necessary to urgently progress the Charity's objectives and at least quarterly.

Trustee induction and training

Trustees are interviewed and formal written references are taken up prior to appointment. All the trustees are required to complete at least a basic level of Safeguarding training as part of their induction and are made aware of the Charities Commission Fit and Proper Persons guidance and have signed a declaration of eligibility.

Management

Day to day management and service delivery during the year has been the responsibility of the co-founder and CEO Mr Carl Good, who is himself also a Trustee and who maintains regular contact with the other Trustees. Carl Good is an Accredited Member of the National Residential Landlords Association. Lifeline work in partnership with Green Pastures (CBS) Limited, a Christian social enterprise and the purchaser of our homes, We are able to access the combined expertise of not only Green Pastures but also 90 partners nationwide, all housing the homeless. There is an annual conference to share best practice. The Charity also employs 5 Housing Support Officers in pursuance of its service delivery.

Risk Management

The trustees regularly review the risks faced by the Charity and are satisfied that appropriate policies and procedures are in place.

OBJECTIVE AND ACTIVITIES

Lifeline (Harrogate) Limited is a Christian charity. Its objectives are:

- The relief of need and poverty of homeless people in Harrogate district by providing accommodation, education, training, personal development opportunities, counselling, mentoring and advice.
- To develop the capacity, skills and capabilities of such persons on their journey to independent living.
- To carry out all the above as a practical outworking of the Christian faith.

Lifeline (Harrogate) Limited has accessed residential property to meet the needs of the homeless in Harrogate by acting as a partner of another charity, Green Pastures CBS Limited ("Green Pastures"). When a suitable premises (typically a 3 bedroomed house) is identified it is acquired by Green Pastures and leased to Lifeline on a short (typically 6 year) lease which is cancellable by serving 12 months' notice. Lifeline then deploys these properties in pursuit of its objectives above. We employ support workers and engage with volunteers to work with, mentor and support our Residents to further pursue the objectives, as set out in Page 3 of this Annual Report. Our first property opened in 2013 and in 2024 we opened our 7th property. Each has 3 bedrooms, allowing the charity to house 21 individuals currently.

LIFELINE (HARROGATE) LIMITED

DIRECTORS' AND TRUSTEES' REPORT FOR THE YEAR ENDED 31 DECEMBER 2024

Public Benefit

When reviewing the aims and objectives of the Charity, and in planning future activities, the trustees have complied with the duty in section 4 of the Charities Act 2011 to have due regard to public benefit guidance published by the Commission.

ACHIEVEMENTS AND PROGRESS

We are pleased to look back on 2024 as another successful year for the Charity, growing our number of houses and our support activities. Our activities and highlights are set out in our CEO's report on pages 4 to 6 of this Annual Report.

FINANCIAL REVIEW

2024 was a challenging year but Lifeline has performed well, increasing the scope of its care and support whilst maintaining a tight control of costs.

Total income was £424,000, being 23% higher than last year as our property and resident count grew. Lifeline continues to be substantially funded by Housing Benefit related receipts, which in 2024 accounted for 63% of total income (2023:61%). Much of the remainder of our income comes from grants and donations from supporting charities and individuals. Our Grants & donations income grew from £115,000 last year to £135,000 in 2024.

Total expenditure was £400,000, being 25% or £80,000 higher than last year (2023: £320,000), a significant increase over the previous year, but necessary as Lifeline grows. Support to residents was extended and Lifeline steadily forged ahead acquiring a 7th property. Housing and support costs were thereby £42,000 higher. There were also increased costs in depreciation following the acquisition of a van to support our work, and the working hours of our CEO and administrator were increased. Smaller increases also arose in our accountancy costs and in our health, safety and compliance costs.

The surplus in 2024 was £24,000 (2023: £23,000) and represents less than 6% of our total income. Our cash reserves at the year-end were £92,000, slightly below last year (£116,000) and slightly below our target of 3 months of costs (targeted at £100,000).

RESERVES POLICY

In accordance with Charity Commission guidance, the trustees have considered the reserves needs of the Charity and have established policy whereby unrestricted funds neither committed nor invested in tangible fixed assets (ie free cash reserves) held by the Charity should equate to a minimum of three months of ongoing cash operating costs. This is currently targeted at £100,000. At the end of the year a separate cash reserve of £92,506 was held, compared with £116,300 held last year. The trustees will review the reserves policy annually.

GOING CONCERN

The trustees are satisfied that the accounts should be prepared on a going concern basis.

PRINCIPAL FUNDING SOURCES

The largest funding source towards the operating costs of the Charity in the year has been Housing Benefits received, totalling £269,000 and representing 63% of the total. Grants from charitable trusts were £109,000 or 26% of the total with the balance, after a small element of bank interest received, arising from resident rents and donations from individuals, businesses and churches.

LIFELINE (HARROGATE) LIMITED

DIRECTORS' AND TRUSTEES' REPORT FOR THE YEAR ENDED 31 DECEMBER 2024

STATEMENT OF RESPONSIBILITIES OF THE TRUSTEES

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity as at the end of the financial year and of the surplus or deficit of the Charity for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with applicable law. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

SMALL COMPANY RULES

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board and signed on its behalf.

Mr Roger Elliott
Director and Trustee

31 March 2025

LIFELINE (HARROGATE) LIMITED

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF LIFELINE (HARROGATE) LIMITED

I report to the Charity Trustees on my examination of the accounts of the Company for the year ended 31 December 2024 which are set out on pages 16 to 25.

This report is made solely to the Charitable Company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and the charitable company's trustees as a body in accordance with section 154 of the Charities Act 2011.

My independent examiner's work has been undertaken so that I might state to the Charitable Company's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charitable Company, the Charitable Company's members as a body and the Charitable Company's trustees as a body for my independent examiner's work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the Charity's Trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act')

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Institution of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Sarah Wearing, FCA, DChA
15 August 2025

HPH, Chartered Accountants
Conyngham Hall Business Centre
Bond End
Knaresborough
HG5 9AY

LIFELINE (HARROGATE) LIMITED

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 DECEMBER 2024 (Including Income and Expenditure Account)

	NOTE	UNRESTRICTED FUNDS	RESTRICTED FUNDS	TOTAL FUNDS 2024	TOTAL FUNDS 2023
Income from:		£	£	£	£
Donations & grants	3	64,234	70,283	134,517	115,258
Charitable activities	3	286,680	-	286,680	228,756
Bank Interest received		2,799	-	2,799	-
Total		353,713	70,283	423,996	344,014
Expenditure on:					
Raising funds	5	9,289	-	9,289	7,522
Charitable activities	5	305,089	85,908	390,997	313,283
Total		314,378	85,908	400,286	320,805
Net Income/(Expenditure)	4	39,335	(15,625)	23,710	23,209
Transfers between funds	12	-	-	-	-
Net movement in funds		39,335	(15,625)	23,710	23,209
Reconciliation of funds:					
Total funds brought forward	12	91,955	17,625	109,580	86,371
Total funds carried forward	12	131,290	2,000	133,290	109,580

The notes on pages 18 to 25 form part of these accounts.

There were no recognised gains and losses for 2024 and 2023 other than those included above.

LIFELINE (HARROGATE) LIMITED

BALANCE SHEET AS AT 31 DECEMBER 2024

	Note	£	2024 £	£	2023 £
Fixed assets:					
Tangible assets	9		8,424		1,541
Current assets:					
Debtors	10	22,894		20,768	
Cash reserves		92,506		116,300	
Cash at bank and in hand		23,815		13,951	
		<u>139,215</u>		<u>151,019</u>	
Liabilities:					
Creditors: amounts falling due within one year	11	<u>(14,349)</u>		<u>(42,980)</u>	
Net current assets			124,866		108,039
Total net assets			<u>133,290</u>		<u>109,580</u>
The funds of the Charity:					
Restricted income funds	12		2,000		17,625
Unrestricted funds	12		131,290		91,955
Total Charity funds			<u>133,290</u>		<u>109,580</u>

In the Directors' and Trustees' opinion the Charitable Company was entitled under section 477 of the Companies Act 2006 to exemption from the audit of its accounts for the year ended 31 December 2024.

No notice from members requiring an audit has been deposited under section 476 of the Companies Act 2006 in relation to its accounts for the financial period.

The Directors and Trustees are responsible for ensuring that the Charitable Company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the Charitable Company as at the end of each financial year and of its income and its application of resources for each year in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with its requirements, so far as applicable to the Charitable Company.

The financial statements have been prepared in accordance with the special provisions of Part VII of the Companies Act 2006 relating to small companies.

The accounts were approved by the board of directors and trustees on 31 March 2025 and signed on its behalf.

Roger Elliott
Director and Trustee

The notes on pages 18 to 25 form part of these accounts.

Company Number: 18179414

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

1. GENERAL INFORMATION

The Charitable Company is a private company limited by guarantee, which is incorporated and registered in England and Wales (no. 08179414).

The address of its registered office is Harrogate Community House, 46-50 East Parade, Harrogate, North Yorkshire, United Kingdom, HG1 5RR

2. ACCOUNTING POLICIES

a) Basis of preparation of accounts

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – Charities SORP FRS 102, and the Companies Act 2006.

Lifeline (Harrogate) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Going Concern:

The trustees are satisfied that the accounts should be prepared on a going concern basis.

b) Income

Income is included in the statement of financial activities when the Charity is entitled to the income, and the amount can be quantified with reasonable accuracy.

- Donations income is received by way of donations, grants and gifts and is included in the Statement of Financial Activities when receivable unless the donor advises that it relates to a future period, in which case it is deferred until that period.
- Income from charitable activities is included when receivable.
- Income from other trading activities is included when receivable.

c) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

- Charitable expenditure comprises those costs incurred by the Charity in the deliverance of its activities and services for its beneficiaries. It includes both costs that can be directly allocated to such activities and those costs of an indirect nature necessary to support them.
- Expenditure on Raising Funds comprises a proportion of the employment cost, based on estimates of the time spent, of the charity's Office & Fund-Raising Manager
- All costs are allocated between expenditure categories of the SOFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, as set out in Note 5.

d) Operating Leases

Rentals payable under operating leases are charged to the Income and Expenditure Account on a straight-line basis over the lease term. The charity's short term property leases are classified as operating leases.

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

2. ACCOUNTING POLICIES (CONTINUED)

e) Pension

The Charitable Company operates a defined contribution pension scheme. Contributions are charged in the Statement of Financial Activities as they become payable in accordance with the rules of the scheme.

f) Financial Instruments

The Charitable Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

g) Tangible fixed assets and depreciation

Expenditure on assets below £500 and on White goods is expensed rather than capitalised. Depreciation is charged to write down the assets on a straight-line basis, taking a full charge in the year of acquisition, over the following periods:

Computers & IT equipment	4 years
Fixtures & Fittings	4 years
Vehicles	3 years.

An asset is written down to its realisable value when such value is known.

The depreciation policy has been updated in 2024 to better reflect the Trustees' views on the consumption of assets.

h) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

i) Cash Reserves and Cash at bank and in hand

Cash Reserves and Cash at bank and in hand includes cash and any short-term deposit accounts with a maturity of three months or less from the date of opening.

j) Creditors

Creditors and provisions are recognised where the charitable company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the Charity without further specified purpose and are available as general funds.

l) Restricted funds

Restricted funds are used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

3. INCOME

	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Donations & grants				
Donations and grants	64,234	70,283	134,517	115,258

Restricted income from Donations and grants in 2023 was £37,340.

Charitable activities

Housing Benefits & Rents	286,680	-	286,680	228,756
--------------------------	---------	---	---------	---------

Restricted income from Charitable activities in 2023 was £nil.

4. NET INCOME FOR THE YEAR

The net income /(expenditure) is stated after charging:

	2024 £	2023 £
Operating lease rentals: property rents	103,906	88,746
Depreciation of tangible fixed assets	11,297	131
Independent Examination of the Financial Statements	1,740	480

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

5. EXPENDITURE

	Basis of allocation	Raising Funds £	Charitable Activities £	Total 2024 £	Total 2023 £
Housing & Support costs:					
Lease costs	Direct	-	103,907	103,907	88,746
Repairs, Servicing & Equipment	Direct	-	41,505	41,505	22,986
Utilities	Direct	-	24,464	24,464	23,329
Council Tax	Direct	-	10,552	10,552	9,947
Cleaning & Other Services	Direct	-	3,344	3,344	5,128
Support Staff Employment	Direct	-	77,976	77,976	71,405
External Contractors	Direct	-	772	772	6,993
Travel, Telephone & Expenses	Direct	-	3,534	3,534	2,878
Support Staff Training	Direct	-	2,670	2,670	1,923
Resident support & outings	Direct	-	25,975	25,975	17,975
Resident consumables	Direct	-	3,790	3,790	6,997
Van Costs	Direct	-	2,129	2,129	-
			300,618	300,618	258,307
Charity Management & Admin:					
Management & Admin employment	Time	9,289	46,037	55,326	42,765
Office rent	Direct	-	7,614	7,614	4,503
Other office expenses	Direct	-	5,121	5,121	6,767
Accountancy, IT, Fees	Direct	-	9,964	9,964	3,824
Depreciation	Direct	-	11,297	11,297	131
Health, Safety & Compliance	Direct	-	4,349	4,349	1,389
Insurances	Direct	-	3,527	3,527	2,529
Management & admin training	Direct	-	2,301	2,301	590
(Profit)/ Loss on disposal of assets	Direct	-	169	169	-
		9,289	90,379	99,668	62,498
		9,289	390,997	400,286	320,805

Restricted expenditure for Raising funds was £nil in 2024 and £nil in 2023.

Restricted expenditure for Charitable activities was £85,908 in 2024 and £35,327 in 2023.

The Charity benefits from the involvement and support of volunteers. In accordance with FRS 102 and the Charities SORP FRS 102, the economic contribution of general volunteers is not recognised in the accounts.

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

6. STAFF COSTS

	Total 2024 £	Total 2023 £
Staff employees of the Charity	126,172	110,437
Social Security costs of employees of the Charity	3,843	775
Employers' Pension	3,287	2,958
	<u>133,302</u>	<u>114,170</u>

The average number of employees analysed by function was:

	2024 No.	2023 No.
Charitable activity	<u>7</u>	<u>6</u>

No employee earned £60,000 or more during the year (2023 – None).

The Charitable Company operates a defined contribution pension scheme. The pension expense and liability is allocated 100% from unrestricted funds.

The key management personnel of the Charity comprise the trustees and the senior management team. The total employee benefits of the key management personnel, with only senior management team members being paid, were £31,316 (2023 - £23,553).

7. TRUSTEES' REMUNERATION AND REIMBURSED EXPENSES

No remuneration was paid to the trustees for their roles as trustees in the year (2023 - £nil). Other than as described below no other payments or reimbursement of expenses were made to trustees in either 2024 or 2023.

Mr Carl Good, the co-founder and CEO of the Charity is also a Trustee of the Charity. In accordance with the Articles of Association and compliant with the provisions of s185 & s186 of the Charities Act 2011, Mr Good is remunerated as a senior management employee for his services as CEO with total employee benefits of £31,316 in 2024 and £23,553 in 2023, inclusive of £865 of pension contributions in 2024 and £662 in 2023. The number of paid hours per week for the CEO role were increased from 22.5 hours per week to 30 hours per week from 1st March 2024. In his role as CEO, Carl Good was reimbursed valid expenses, primarily for purchases made on behalf of the Charity, totalling £428 in 2024 and £688 in 2023.

8. RELATED PARTIES AND TRANSACTIONS WITH DIRECTORS

Roger Elliott, a Trustee, also operates a business named Assured Risk Management Solutions ("ARMS"). The charity purchased Health & Safety risk management advice from ARMS totalling £948 in the year and £471 in the prior year. Georgina Good, the wife of Carl Good (CEO and Trustee) was reimbursed £320 in the year and £120 in the prior year for conducting art classes with residents.

In 2023, counselling services totalling £1,690 were purchased from Deborah Britz during the period in which she was a Trustee (period to 17-04-2023).

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

9. FIXED ASSETS

	Computers £	Vehicles £	Total £
Cost:			
At 1 January 2024	2,317	-	2,317
Additions	948	17,400	18,348
Disposals	(600)	-	(600)
At 31 December 2024	<u>2,665</u>	<u>17,400</u>	<u>20,065</u>
Depreciation:			
At 1 January 2024	776	-	776
Charge for the year	694	10,603	11,297
Disposals	(432)	-	(432)
At 31 December 2024	<u>1,038</u>	<u>10,603</u>	<u>11,641</u>
Net Book Values:			
At 31 December 2024	<u>1,627</u>	<u>6,797</u>	<u>8,424</u>
At 31 December 2023	<u>1,541</u>	<u>-</u>	<u>1,541</u>

10. DEBTORS

	2024 £	2023 £
Gift Aid	1,670	3,891
Housing Benefit	21,224	16,796
Other debtors	-	81
	<u>22,894</u>	<u>20,768</u>

11. CREDITORS DUE WITHIN ONE YEAR

	2024 £	2023 £
Other Creditors	625	488
Taxation and Social Security	1,311	2,119
Accruals	2,640	11,207
Deferred Grant Income	9,773	29,166
	<u>14,349</u>	<u>42,980</u>

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

12. MOVEMENT IN FUNDS

	Balance at 01/01/2024	Income	Expenditure	Transfers	Balance at 31/12/2024
	£	£	£	£	£
Current year					
Restricted funds:					
Core Costs Grants	7,474	10,000	(17,474)	-	-
Operations Manager Employment	1,700	-	(1,700)	-	-
Resident Support Costs Grants	1,451	27,663	(27,114)	-	2,000
House refurb & repair Grants	7,000	32,620	(39,620)	-	-
Total restricted funds	17,625	70,283	(85,908)	-	2,000
Total unrestricted funds	91,955	353,713	(314,378)	-	131,290
Total funds	109,580	423,996	(400,286)	-	133,290

	Balance at 01/01/2023	Income	Expenditure	Transfers	Balance at 31/12/2023
	£	£	£	£	£
Comparative year					
Restricted funds:					
Core Costs Grants	11,156	1,667	(5,349)	-	7,474
Operations Manager Employment	1,700	21,400	(21,400)	-	1,700
Resident Support Costs Grants	2,703	6,873	(8,125)	-	1,451
House refurb & repair Grants	53	7,400	(453)	-	7,000
Total restricted funds	15,612	37,340	(35,327)	-	17,625
Total unrestricted funds	70,759	306,674	(285,478)	-	91,955
Total funds	86,371	344,014	(320,805)	-	109,580

Purpose of restricted funds:

Core Costs Grants

- The fund was to contribute to the core costs of the Charity

Operations Manager Employment

- The fund was to contribute towards the cost of an Operations Mgr

Resident Support Costs Grants

- The fund was to contribute to the cost of a range of Resident supporting activities and expenditure for designated donations have been received

House refurb & repair Grants

- The fund was to contribute to the cost of a range of repair and refurbishment activities at the Charity's houses for which designated donations have been received

Transfers

Transfers relate to where capital expenditure has been incurred in accordance with the funders' instructions. The amounts have therefore been transferred to unrestricted funds.

LIFELINE (HARROGATE) LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

13. ANALYSIS OF NET ASSETS BY FUND

Current year	Unrestricted	Restricted	2024
	funds	funds	£
	£	£	£
Fixed assets	8,424	-	8,424
Net Current Assets	122,866	2,000	124,866
Total	<u>131,290</u>	<u>2,000</u>	<u>133,290</u>

Comparative year	Unrestricted	Restricted	2023
	funds	funds	£
	£	£	£
Fixed assets	1,541	-	1,541
Net Current Assets	90,414	17,625	108,039
Total	<u>91,955</u>	<u>17,625</u>	<u>109,580</u>

13. CAPITAL COMMITMENTS

The Charity had capital commitments at 31 December 2024 authorised and contracted for of £nil (2023 - £nil).

14. OPERATING LEASE COMMITMENTS

As at 31 December 2024 and 31 December 2023 the total of future minimum lease payments under non-cancellable operating leases was as follows:

	2024	2023
	£	£
Arising within 1 year	127,016	94,935
Arising later than 1 year but within 5 years	-	-
	<u>127,016</u>	<u>94,935</u>

The Charity leases its properties from another charity, Green Pastures CBS Ltd, on an arm's length basis and on 6-year terms. The leases are cancellable by serving 12 months' notice at any time and the commitments above therefore represent the sum of this minimum rental commitment outstanding as at 31 December 2024 and 31 December 2023.

15. TAXATION

Lifeline (Harrogate) Limited is a registered charity and is exempt from tax to the extent that income and gains are applicable and applied to charitable purposes only.

LIFELINE (HARROGATE) LTD

England & Wales - Charity number 1150977

Accounts

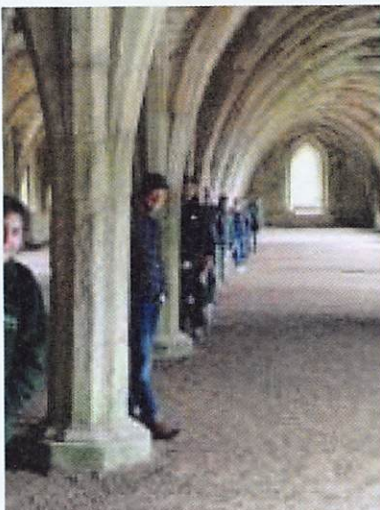
People living better lives by being given a place to live

Annual Report 2023

Celebrating 10
years of housing
the homeless



Lifeline Harrogate



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2023 Accounts	15-18

Company registration number : 08179414

Charity registration number : 1150977



07541 455508



admin@lifelineharrogate.co.uk



www.lifelineharrogate.co.uk



**Community House, 46-50 East Parade, Harrogate, HG1 5RR
(this is also the registered office address)**

Foreword

by Chair Roger Elliott



Lifeline
Harrogate

I am delighted to have recently been voted in as the new Chair of Lifeline, having worked with Carl and the marvellously dedicated Lifeline team for a number of years, becoming a trustee in 2023. After leaving the Co-operative Group as Group Regulatory Risk Manager, I started my own Risk Management business in 2017 and at the same time qualified as a Mental Health First Aid (England) instructor / trainer and became Chair of Wellspring Therapy and Training based in Starbeck.



Promoting mental health wellbeing is an absolute passion for me and aligns with a core part of what Lifeline seeks to deliver for its residents. Lifeline was one of my first professional clients in 2017 and over the years I have been pleased to witness how Carl, Georgie and the team have grown the organisation to its current position.

As some will know, 2023 was the 10th anniversary of Lifeline, a magnificent achievement, which was wonderfully celebrated last summer at Christ Church. However there have been other notable accomplishments in the year, including the opening of a further residence enabling three more resident to receive Lifeline's caring support, sadly so necessary in the Harrogate area.

Also, we are grateful to all those who support us financially which has allowed us to continue to grow and better provide for those in our care. As this report illustrates, we have been fortunate in securing our financial target in 2023, no mean feat in the current economic conditions. We pray that this course will endure in 2024. Meanwhile, we look forward to continuing to support our vulnerable and deserving residents to allow them to re-establish their lives to a level that the rest of us enjoy.

Roger Elliott

Charity Objectives



Welfare
Harrogate, etc

Our primary objective is the relief of need and poverty of homeless people in the Harrogate District by providing accommodation.

Our secondary objective is to help our residents move towards the ultimate goal of independence. We do this in many ways:

Help to restore family and personal relationships

Keep people safe and secure

Prevent isolation with regular visits and outings

A residential address helps massively with finding work

Encourage social interaction with Lunch Club and Peer Support Group

10 hours of meaningful activity per week

Encourage volunteering, training, education and employment

Take residents to medical appointments

Provide reassuring support on a day to day, week to week basis

Help sort out finances and benefits



CEO's Report & Highlights of 2023



The year of 2023 was a year of celebration for Lifeline as we were able to mark 10 years of providing supported housing to the homeless in the Harrogate district. So, on a lovely sunny evening in June at Christchurch we were delighted to be able to welcome over 100 people comprising residents past and present, trustees, volunteers, donors, contractors, representatives from referral agencies, funders, and important contacts.



They joined with us to enjoy what has been achieved, by our being faithful to the vision the Lord gave us way back in 2012. Many lives have been changed for the better and we are so thankful that Georgie and I were called into this ministry. It has always been fulfilling and whilst challenges present themselves continually, we have always believed this to be a calling to those people who are in desperate need. The Bible exhorts us to "to share your food with the hungry and to provide the poor wanderer with shelter— when you see the naked, to clothe them, and not to turn away from your own flesh and blood?" It is an awesome privilege to be able to step in to and be that answer to someone's problems.

We were able to house more people in 2023 (37) and provide more nights of accommodation (6,231) than ever before. Our latest stats since our inception are;



Occupancy rate of over 95%



60% of residents have found paid work



60% of residents leave Lifeline to live independently



89% of leavers leave with a positive move-on option



77% of residents engage in meaningful activities
(eg education, training, volunteering, support groups, employment)



40,000+ nights of accommodation provided

We like to think of Lifeline as a family to our residents, so it always provides a great encouragement to me when we find many former residents still in touch with us after they leave. One former resident said this to us after he left, which we read out at the 10th anniversary celebration;

I would like to say I am gutted I can't be here tonight to celebrate what is a massive achievement for Lifeline Harrogate and especially everyone involved who not only supported me in my time with them...Carl, Georgie, Brian and Andy...they not only rescued me from the lowest point of my life but was massive in getting me to where I am today... over one year clean/sober, healthy...got my life back and a man of GOD!!!! I was homeless had lost my family and a broken man...they housed me and gave me a home and a chance when not many others would of done...they always went the extra mile with me and to be honest gave me more "lifelines" than most...Carl, Georgie, Brian I am sorry cos I was a pain but I'm soooo gratefull you stuck by me and especially made sure I made it down to the Carpenters Arms rehab in Loughborough where I have now graduated, been baptised and found Jesus and am now able to help others as u guys helped me!!! THANKYOU again....Godbles!

Over the last 12 years we have realised that homelessness is about so much more than just accommodation and that a roof over our resident's head in a nice warm homely Lifeline house is great but that is only the start of the journey. As time has gone on, we have added more and more layers of support, and these are now some of the things we are able to provide;

a) a monthly wellbeing outing to a place of interest like the seaside, horticultural gardens, National Trust sites, go-karting etc

b) a weekly one hour 'Peer Support Group' with Jade a former resident we employed who provides residents with an opportunity to share how they are getting on in a safe environment, each meeting always having a different theme

c) always having an educational class to attend. Working with local education groups and another housing provider, Horton Housing, we can provide opportunities to learn and receive certificates and enhance CV's as well as meet new people and gain confidence

d) gym and swim pass at the Hydro for fitness and to encourage healthy lifestyle regimes

e) providing paid access to local specialist counselling for residents

f) a half-yearly dentist bus offering all important oral health facilities for our residents who across the board find it impossible to access local dentist treatment

g) a bespoke meaningful activity weekly schedule for each resident encompassing volunteering, education, training, employment, support groups, and our activities above. On average our residents are achieving 13 to 14 hours of meaningful activity per week plus their 1-2-1 meetings with their Lifeline support worker.



h) ongoing support for leavers - "you were there for me when I left Lifeline", one resident said to us

i) each house gets a fortnightly fruit and veg delivery as well as their freezers packed with oven cooked nutritious and delicious meals from the local food outlet Cook (thank you Cook!)

j) drug testing to aid accountability with residents which they appreciate

k) door-bell cameras front and back to monitor comings and goings have massively reduced any issues and made our residents feel safer.

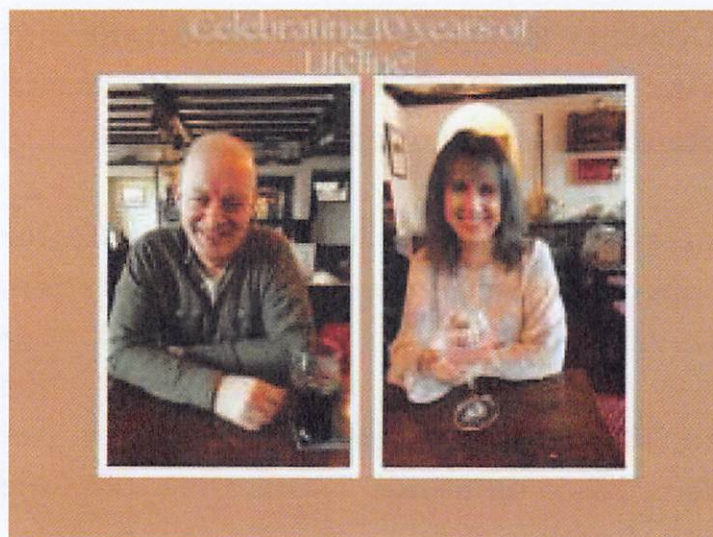
Life is not easy for any of us but adding in the many things that our residents must struggle with in addition to the normal ups and downs of life, mean that they have challenges that many of us would also find very difficult to overcome. What we find is that our residents feel that they have Lifeline staff and volunteers completely in their corner, and that there is therefore hope, this is enough for them to start to make positive changes in their life. We believe these forms of support give them hope that things can change for them.

We are thankful to all our supporters, whether that be referral agencies, grant funders, donors, volunteers, or contractors. Ultimately though, none of this would be possible, or desirable to be involved in, if it wasn't at the Lord Jesus's direction and we are so thankful for all He does, and for the many changes, too numerous to mention as we see Him being involved in our resident's lives.



Carl Good.

CEO



Lifeline's Houses

"The home I stay in is brilliant. If there are any maintenance issues they are dealt with quickly. I feel extremely fortunate to have this opportunity to succeed in life."



We partner with Green Pastures, a Christian Social Enterprise, who buy the houses for us and Lifeline then leases them on an arms length basis.



All houses have the following features:

- ✓ Fire alarms, fire extinguishers and emergency lighting
- ✓ Video doorbells for security
- ✓ Appliances PAT tested and regularly replaced

All houses have the following features:

- ✓ Each resident has their own lockable bedroom
- ✓ Outside seating space for fresh air and gardening opportunities
- ✓ Professionally cleaned



✓ In 2023 we provided 6,231 nights of accommodation to 37 people.



Volunteers and Activities



Our volunteer team has grown from 10 to 12 this year and we once again thank each and every volunteer for the time they give to Lifeline. Thanks to financial support from a local company, we have again had a programme of monthly wellbeing outings and they are always well supported. This year we went to the RHS Harlow Carr, Saltburn, Go-karting at Tockwith, Fewston reservoir, Harewood, Golf Driving Range and more.





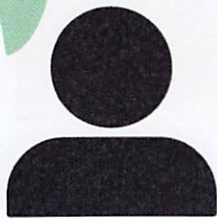
Our Residents

"Lifeline has very much saved my life and I will be forever grateful."

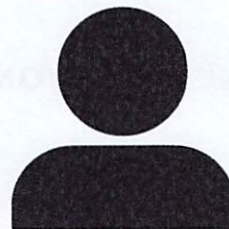


Lifeline provides move-on accommodation for those people who have been formerly homeless, to equip them to be able to live independently. We house men and women between the ages of 18 and 70. The vast majority of our residents have a local connection. Intensive housing management is provided to ensure residents maintain their accommodation. In 2023 we housed 37 residents. Here are just a few of their comments in our November 2023 resident feedback questionnaire.

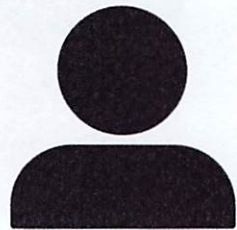
"Giving me time and support for me to get my mental health under control. Helping me understand myself better."



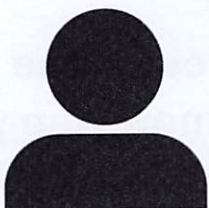
"My experience with Lifeline has been fantastic and the support has always been there and fantastic."



"I would just like to say thank you to the Lifeline team for providing not only a house, but a house that feels like a home."



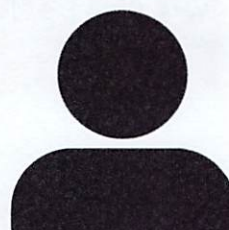
"Made me look at life differently helped me heal from the negativity of drugs. I now want to see the positives and give others hope."



I am getting much better at making appointments/plans. I now feel as though there is hope and life is worth living."



"Just thank you!"

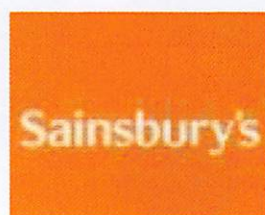
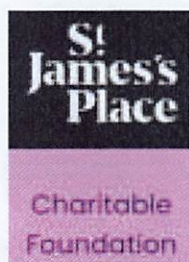


Fundraising

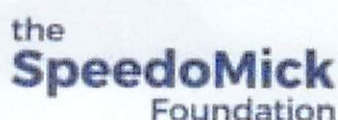
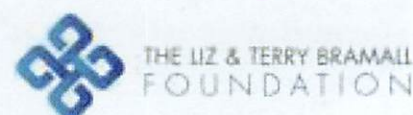
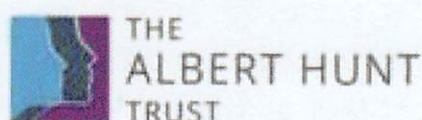


Our primary annual income is from Housing Benefit but this alone does not meet all of our costs due to the additional support we provide for our residents. Therefore each year we are reliant on grants, donations and regular giving to break even. We have been pleased to welcome some new supporters in 2023. Thank you to all who have supported Lifeline and continue to do so.

The
Henry Smith
Charity



THE DUKE OF DEVONSHIRE'S CHARITABLE TRUST



And to everyone else...you know who you are and we thank you.



Financial review of 2023

2023 was a strong performance year for Lifeline with income increasing around 22% whilst costs were tightly controlled and increased by around 18% overall. Against this background we continued to forge ahead and extend our support to residents.

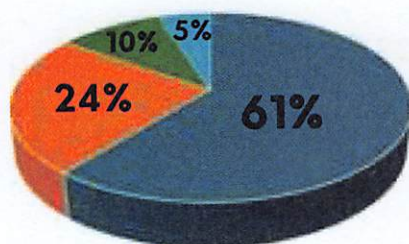
Our staffing performance was excellent, which helped us improve and extend the quality of our support.

Despite the difficult trading circumstances, we generated a surplus in 2023. Our cash resources were similarly strong at 31 December. The timing of receipt of grant funding (towards the year-end) was instrumental in giving us higher cash resources. If we are to maintain our strong cash position during the coming year we will need to continue to attract grant funding at similar levels. As in the previous year, we were successful in receiving donations from individuals in 2023

As one would expect, we continue to be reliant on the receipt of housing benefit, which accounts for 61% of total income in 2023. It is anticipated that this source of income support will continue to account for a similar percentage in the future.

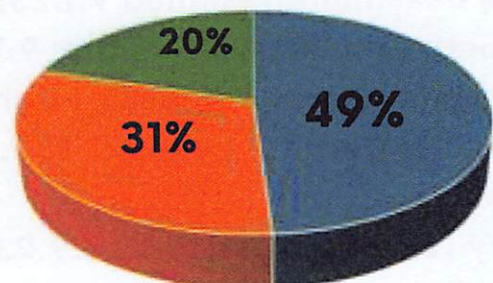
As can be seen from the graphs below, grants and donations funding accounts for 34% of total income in 2023 and housing and support costs accounts for 80% of total costs.

Incoming Resources



- Housing Benefit
- Grants & Sundry
- Donations & Gift Aid
- Resident Service Charge

Resources Expended



- Housing Costs
- Resident Support Costs
- Admin & Other Costs

Governance

The Accounts

Accounts have been prepared in accordance with the accounting policies set out in the notes to the Accounts and comply with the charity's Articles of Association, the Companies Act 2006 and the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2006.

Principal Activities

The principal activity of the company continued to be the relief of needs and poverty of homeless people in Harrogate and District in accordance with the charity's objects. The charity provides accommodation, education, training, personal development opportunities, counselling, mentoring and advice.

The policies adopted in furtherance of these objects are set out in the charity's articles of association and there has been no change in these during the year.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake. Details of the main activities of the charity are shown throughout this Annual Report.

Lifeline is a Christian Charity that has Jesus as its inspiration and its core. We always strive to follow Him and make all our actions spring out of our love for Him. We know this does not buy us our salvation, as our salvation is a gift from God, but we do everything we do at Lifeline for others out of the gratitude for what He has done for us.

Trustees

The Trustees, who are also directors for the purposes of company law, and who served during the financial year were:

Mr Jeffrey Mark Jones

Mrs Tessa Beaumont (resigned 9.1.23)

Mrs Deborah-Ann Britz (appointed 9.1.23 resigned 17.4.23)

Dr Christopher Robin Coggins (resigned 14.12.23)

Mr David John Collett (resigned 18.1.24)

Mr Carl Michael Good

Mr Thierry Lucandu (appointed 4.9.23)

Mr Roger Elliott (appointed 3.4.23)

Mrs Andrea Bird was appointed as director and trustee on 14.3.24.

Governance (continued)

The directors of the company, under the company's articles, are known as members of the management committee. Under the requirements of the memorandum of articles of association, the directors are elected and / or re-elected at the annual general meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up of the company.

Carl Good is an Accredited Member of the National Landlords Association. Lifeline work in partnership with Green Pastures (CBS) Limited, a Christian social enterprise and the purchaser of our homes, and so are able to access the combined expertise of not only Green Pastures but also over 100 partners nationwide, all housing the homeless. There is an annual conference to share best practice.

Trustees meet at regular intervals and are responsible for the strategic direction and policy of the charity. The trustees have assessed the major risks to which the charity is exposed and are satisfied that systems are in place to mitigate exposure to the major risks.

Public benefit

The trustees have considered their statutory duties to ensure that the charity operates in the public benefit. The trustees believe that the support they offer to homeless people is clearly in the public benefit.

Reserves and Investment policy

It is the policy of the charity that funds should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained or exceeded throughout the year under review.



3/6/24

On behalf of the board of trustees
Roger Elliott, Chair of Trustees

Independent examiner's report to the Trustees of Lifeline (Harrogate) Limited

We report on the accounts of the charity, and accompanying notes, set out on the following pages for the year ended 31 December 2023.

Respective responsibilities of the trustees and examiner

The trustees, who are also the directors of Lifeline (Harrogate) Ltd for the purposes of company law, are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to audit under company law and is eligible for independent examination, it is our responsibility to:

- 1) examine the account under section 145 of the 2001 Act;
- 2) follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- 3) state whether particular matters have come to our attention.

Basis of independent examiner's report

Our examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of our examination, no matter has come to our attention which gives us reasonable cause to believe that in any material respect the requirements:

(i) to keep accounting records in accordance with section 386 of the Companies Act 2006; and

(ii) to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principle of the Statement of Recommended Practice: Accounting and Reporting by Charities;

have not been met, or to which, in our opinion, attention should be drawn in order to enable proper understanding of the accounts to be reached.

Steven Whitwham

S J Whitwham

30 May 2024

Jackson Whitwham Accountants LLP

Unit 9, The Innovation Centre, Conyngnam Hall, Knaresborough, HG5 9AY

Dated: 2024

Pg 14

Statement of Financial Activities including Income and Expenditure Account for the year ended 31 December 2023

LIFELINE (HARROGATE) LIMITED

Statement of Financial Activities including Income and Expenditure Account for the year ended 31 December 2023

	Un- restricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Incoming resources from generated funds				
Donations and grants	77,918	37,340	115,258	107,225
Incoming resources from charitable activities	228,756	-	228,756	174,412
Total incoming resources	306,674	37,340	344,014	281,637
Resources expended				
Charitable activities	285,478	35,327	320,805	271,781
Total resources expended	285,478	35,327	320,805	271,781
Net income/(expenditure) for the year	21,196	2,013	23,209	9,856
Fund balances at 1 January	70,759	15,612	86,371	76,515
Fund balances at 31 December	91,955	17,625	109,580	86,371

The statement of financial activities also complies with the requirements for an Income and Expenditure account under the Companies Act 2006.

LIFELINE (HARROGATE) LIMITED

Balance Sheet as at 31 December 2023

LIFELINE (HARROGATE) LIMITED

Balance sheet as at 31 December 2023

	Note	Total 2023 £	Total 2022 £
Tangible fixed assets	4	1,541	655
Debtors		20,768	10,373
Cash and bank balances		<u>130,251</u>	<u>78,360</u>
Current assets		151,019	88,733
Creditors: Amounts falling due within one year	5	<u>(42,980)</u>	<u>(3,017)</u>
Net current assets		<u>108,039</u>	<u>85,716</u>
Total Assets less current liabilities		<u>109,580</u>	<u>86,371</u>
Total net assets		<u><u>109,580</u></u>	<u><u>86,371</u></u>
Represented by funds of the charity:			
Unrestricted funds		91,955	70,759
Restricted funds		<u>17,625</u>	<u>15,612</u>
Total funds		<u><u>109,580</u></u>	<u><u>86,371</u></u>

The company is entitled to exemption from the audit requirement contained in section 477 of the Companies Act 2006 for the Year Ended 31 December 2023.

No member of the company has deposited a notice, pursuant to section 476, requiring an audit for these accounts.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its incoming resources and application of resources, including its income and expenditure for the financial period in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company. These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The accounts were approved by the board on 3/6/2024

Carl Good, Trustee



LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2023

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2023

Note 1: Accounting policies

Note 1.1: Basis of preparation

These financial statements have been prepared in accordance with Financial Reporting Standard 102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland.

The financial statements have been prepared under the historical cost convention except for the valuation of investment assets, which are shown at market value.

Note 1.2: Tangible fixed assets and depreciation

Office and Other Equipment used within the charity are depreciated on a reducing balance basis from the date they are brought into use at the following rates:

- Office Equipment 20% pa

Individual items of equipment with a purchase price of £500 or less, and 'White Goods' purchased for the charity's houses, are written off when the item is acquired.

Note 2: Trustees

Carl Good is remunerated for his duties as Chief Executive of the company. None of the trustees (or anyone connected to them) received any remuneration during the accounting period. Normal out of pocket expenses were reimbursed as required and have been verified by the trustees.

	2023	2022
Note 3: Employees		
The average monthly number of employees during the period was	6	6
Number of employees at the year-end	6	6
The total cost of salaries including NI & pension) was	£114,170	£101,644
The Director's remuneration including NI & pension) was	£23,553	£23,001
The remuneration of the highest paid employee (including NI & pension) was	£23,553	£23,001

**Notes to the accounts for the year ended 31 December 2023
(continued)**

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2023 (continued)

Note 4: Tangible fixed assets	Equipment
	£
Cost:	
Cost @ 1 January 2023	1,300
Additions	1,017
Cost @ 31 December 2023	<u>2,317</u>
Depreciation:	
Depreciation @ 1 January 2023	645
Charged during period	131
Depreciation @ 31 December 2023	<u>776</u>
Net book values:	
Book value @ 1 January 2023	655
Book Value @ 31 December 2023	<u><u>1,541</u></u>

Note 5: Creditors: Amounts falling due within one year

	2023	2022
Accruals	11,207	1,000
Payroll liabilities	2,607	2,017
Deferred Grant Income	29,166	-
	<u>42,980</u>	<u>3,017</u>

LIFELINE (HARROGATE) LTD

England & Wales - Charity number 1150977

Accounts

People living better lives by being given a place to live

Annual Report 2022



Lifeline
Harrogate





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Company registration number : 08179414

Charity registration number : 1150977



07541 455508



admin@lifelineharrogate.co.uk



www.lifelineharrogate.co.uk



**Community House, 46-50 East Parade, Harrogate, HG1 5RR
(this is also the registered office address)**

Foreword

by Chair David Collett



It is my very great honour and privilege to be the Chair of Lifeline. After my retirement as an Insurance executive I set up the CAP (Christians Against Poverty) centre at Mowbray Community Church in Harrogate which I ran for 6 years. This reinforced my concern for the disadvantaged in the society. Working with Lifeline has been a further developing of my experience of what it means to not only be struggling with finances but then not even having the benefit of stable accommodation as most of the CAP clients at least had a roof over their heads.

Lifeline steps in to provide stable accommodation and help with finances and all other aspects involved with preparing someone to live independently in the future in a sustainable fashion. This is often work that is undertaken 'under the radar' and is work that requires great deals of patience, resilience and perseverance so I take my hat off to work that the Lifeline team do.



2022 has seen Lifeline considerably expand its support offering, which has been highlighted elsewhere in this report, so we are very grateful for our funders without whom this would not be possible.

I am excited that 2023 will be Lifeline's 10th year anniversary of supported housing. Carl and Georgie Good had this vision which developed in late 2011 and 2012 and it has been wonderful to see how over 100 residents have been given the opportunity to be housed and supported and I know there have been so many stories of transformation in people's lives which has continuing resonance to this day.

I very much look forward to seeing Lifeline grow and offer more hope for people caught in the net of homelessness.

David Collett



Charity Objectives



Lifeline
Harrogate

Our primary objective is the relief of need and poverty of homeless people in the Harrogate District by providing accommodation.

Our secondary objective is to help our residents move towards the ultimate goal of independence. We do this in many ways:

Help to restore family and personal relationships

Keep people safe

Prevent isolation

A residential address helps massively with finding work

Encourage social interaction

10 hours of meaningful activity per week

Encourage volunteering, training, education and employment

Take residents to medical appointments

Provide reassuring support on a day to day, week to week basis

Help sort out finances and benefits



Homelessness in our region



As we emerged into a post pandemic world it became clear that homelessness was on the rise. The government's covid 'everyone in' response was of course incredibly successful but that could not continue indefinitely. We work closely with Harrogate Homeless Project to provide move-on accommodation for their clients and in their 2022 impact report they say.....

"With a worsening economic situation, compounded by a rise in prices of essential items and services, we are starting to see an increase in the number of people using our services. Many services that people have also traditionally relied on, such as foodbanks, are seeing huge volume increases and in that environment the route to becoming homeless may be all too easy, and the journey to get off the streets and maintain an independent life much harder." HHP,2022

A freedom of information request to Harrogate Brough Council in November 2022 indicated that 82 people were in hostels and 16 were being housed in private hotels. The need for supported accommodation is therefore still very pressing. A recent report from Homeless Link stated that the number of accommodation providers for single people experiencing homelessness has gone down every year since 2010, with 39% fewer accommodation providers now than there were 13 years ago. They went onto to say that.....

"the fallout from the COVID-19 pandemic appears to be pushing more people into homelessness, a trend which is likely to be worsened by the current cost-of-living crisis." HBC, 2022

So, what Lifeline offers in terms of supported move-on accommodation is of crucial importance. In 2022 we provided 5,282 nights of accommodation at 90% occupancy.

That compares to 5,945 nights of accommodation provided by Harrogate Homeless Project which demonstrates that from a standing start 10 years ago Lifeline has moved to become a major player of homelessness support in the district. We opened our sixth house in August and had we had that all year we would have had a comparative number of nights.

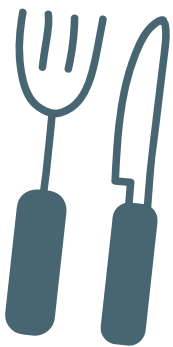
CEO's Report & Highlights of 2022



The year ended with a very encouraging set of resident questionnaires. How we impact our residents is of course of vital importance. It was therefore very encouraging to see a slight improvement on what was, already, a very good set of responses in 2021. It is very encouraging for me to see how our staff are perceived in such a positive way (Nov 22 questionnaire:100% of our residents reported back that Lifeline staff were approachable and responsive.)

Trying to help people become a better version of themselves is hard work. There are often deeply entrenched ways of behaving which have been learnt often to protect people which are understandable but are not necessarily going to be helpful going forward. It is a fact that no one likes to change and so confronting these issues is never easy. I am deeply impressed that our staff can confront these issues like they do and still be received in this way.

We feel in 2022 we were really able to enhance what we offer residents as 'we go the extra mile'. We therefore can point to the following items that we offered up for residents in 2022;



Annual Christmas party

Fruit and Veg deliveries from a local fruiterer

Amazing provision from the Cook Kindness Fund who supply our houses with 30 ready meals per fortnight

Fortnightly lunch clubs at St Georges Community Centre



Dental treatment via 'Dentaid' and their amazing van and staff – 10 residents were given potentially life-saving treatment in one day!



CEO's Report & Highlights of 2022 continued



Gym/Swim passes at Starbeck Baths and Pure Gym.



Crisis Loans for residents in need

'Tenancy ready' courses for those leaving Lifeline



Repairs and maintenance on the properties provided quickly and by experienced tradespeople.

A dedicated support worker for each resident



A weekly 'peer support group' at St George's Community Centre

General follow-on support to leavers – "you were still there for me after I left", one former resident reminded us recently



Internet in each house

Trauma-informed psychotherapy support



Fully furnished homes with all bills taken care of



CEO's Report & Highlights of 2022 continued



I have to mention the excellent work of Ruth Skaife-Clarke in her new fund-raising role in this context because without her skills and hard-work we would not have the funds to be able to do what we do.

My own fund-raising effort was to set myself a challenge of cycling 250 miles in the month of June. As the early part of the month passed by I sensed that I could stretch myself still further and set myself a revised target for 500 miles in the month. I am happy to report that I achieved that with a day to go. It made for a good developing Facebook story and I was very encouraged that we raised over £1,000 and just as importantly I was able to raise the profile of Lifeline. I was also personally very pleased when July came and I could have a rest!

It would be very remiss of me not to mention some amazing organisations that have helped us. I think of 'OutsideIn' who donated hats and gloves for all our residents in November, and DentaId who we paid to come to Harrogate with their van to provide 10 residents with vital dental treatment, making up for the problems they have all experienced in being unable to access local dental care.



'Cook Harrogate' have been amazing providing a continuous supply of wonderful meals that just need our residents to heat them in the oven. 'Harrogate Round Table' stepped in again to provide each resident with an amazing hamper for their Christmas which was met with a great deal of excitement as you can imagine!



As always a huge thanks to Green Pastures. Their support is always exceptional and of course without them we would not be able to report of so many lives been changed and transformed by being given a Green Pastures home to live in.

"All the best for Christmas Carl and Georgie what a great support you have been for me over the years God Bless brother"

As the year drew to a close it was extremely heart-warming to receive this message from a resident who left Lifeline in 2019.

CEO's Report & Highlights of 2022 continued



Looking forward to 2023

We have a very clear vision to continue what we have begun in 2022 which is to go much deeper into what it means to be a 'trauma-informed' homeless charity. The last 10 years have taught us that homelessness often has its root in family traumas and other traumas in their past. A recent report by the University of Northumbria reported:

"almost two-thirds of respondents who had become homeless reported four or more traumatic experiences, or trauma over a prolonged period of time. While this figure is high, it is likely to be an under-reporting of experiences.

Almost all respondents said trauma had negatively impacted their life. In 70% of cases, the impact was reported to be significant. The most prevalent impact, affecting 82% of respondents, was poor mental health."

The telling conclusion of the report was

"that the research thus further supports the argument that it is futile to try to solve the issue of homelessness without addressing trauma". We are therefore very excited to be receiving some diploma training from Ripon Trauma Centre which will further enhance our knowledge and develop our experience in this vital subject.

The other key alteration we will be making is that we want, as part of each resident's meaningful activity programme, to offer some adult learning so that each resident has the opportunity to achieve some worthwhile qualifications. We are currently working with NYCC Adult Learning and Skills Service who have been very keen to support us in this.

To conclude, on the 19th of February 2023 we will have been offering supported housing for 10 years. We have had so many challenges to overcome and we give thanks to the Lord for all he has done. Without him it would simply not have been possible to get this far!

Carl Good



Lifeline's Houses

"You really do offer a unique service for people. When we visited your houses it was clear how homely you make them and the amount of support that is on offer." HBC Housing Officer



In 2022 Lifeline opened a 6th house and we are now 60% towards the target of 10 houses. We partner with Green Pastures, a Christian Social Enterprise, who buy the houses for us and Lifeline then leases them on an arms length basis.



All houses have the following features:

- ✔ Fire alarms, fire extinguishers and emergency lighting
- ✔ Video doorbells for security
- ✔ Appliances PAT tested and regularly replaced

All houses have the following features:

- ✔ Each resident has their own lockable bedroom
- ✔ Outside seating space for fresh air and gardening opportunities
- ✔ Professionally cleaned



✔ In 2022 we provided 5,282 nights of accommodation to 30 people.



Volunteers and Activities



We thank our 10 volunteers for all the time they give to support our staff team. In 2022 we started a monthly activity programme for our 18 residents. A range of activities have taken place and this has helped our residents with their confidence and mental health. We will be continuing this in 2023 and beyond.





Our Residents

Lifeline has been a safe place with much support and encouragement. I am grateful for Lifeline



Lifeline provides move-on accommodation for those people who have been formerly homeless, to equip them to be able to live independently. We house men and women between the ages of 18 and 70. The vast majority of our residents have a local connection. Intensive housing management is provided to ensure residents maintain their accommodation. In 2022 we housed 30 residents. Here are just a few of their comments in our November 2022 resident feedback questionnaire.

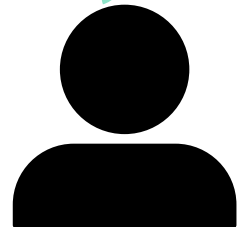
Everything is done to a high standard at Lifeline and when we work together we can make this easier and more accommodating for everyone



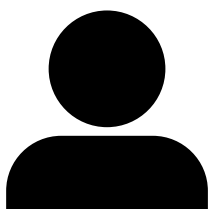
Being here makes a massive difference as I can stay away from places that aren't good for me.



I wanted help getting ready to run my own flat



A much-needed move on as I am not ready to be left unsupported and still am not great at seeking out help myself



Overall responses to the latest resident questionnaire asked;

1. I like the home I have been provided with through Lifeline.
2. I can make my views known to Lifeline staff when I want to
3. I feel comfortable in the house and feel I have all the things I need.
4. I feel my support worker is of benefit to me.
5. If I have a problem I feel Lifeline staff are there to support me and give me advice.
6. Lifeline staff are approachable and responsive.
7. I feel that as a consequence of my stay with Lifeline I am better able to manage my mental health.
8. I feel that following my stay with Lifeline I am more positive about the future.
9. I feel that my rent is value for money
10. My independent living skills are better
11. I feel more independent
12. I feel more safe
13. I feel more connected in my relationships
14. I feel more resilient
15. I feel less isolated
16. I feel addiction is less of an issue for me



Resident Outcomes



62.5% of all Lifeline residents have found employment whilst with Lifeline

I am a skilled employee and have been further educated whilst being here



73.08% have engaged in a meaningful activity programme

Given me a positive outlook and hope for a better future



68.27% have fully engaged with their support plan



89.77% of those residents leaving Lifeline have had a positive move-on option (eg leaving for independent accommodation, going to live with family, leaving for an agreed rehab or support option)



104 residents housed since 2013 (30 in 2022)

I am more able to cope and connect with people

Fundraising



Our primary annual income is from Housing Benefit but this alone does not meet all of our costs due to the additional support we provide for our residents. Therefore each year we are reliant on grants, donations and regular giving to break even.

It is becoming increasingly competitive to attract funding and so we took the decision at the beginning of 2022 to increase the hours of our Office Manager so part of her time could be dedicated to grant writing and fundraising.

We are extremely grateful to all who have supported Lifeline in 2022.



Thank you!

And to everyone else...you know who you are and we thank you.

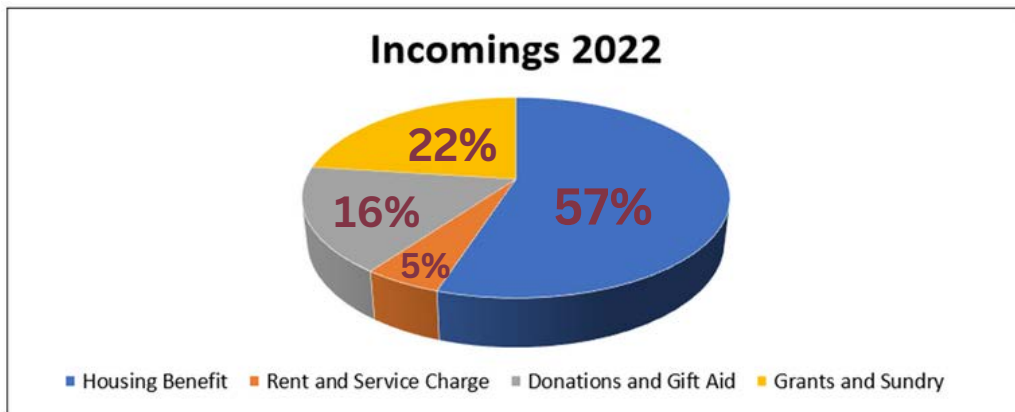


Financial review of 2022

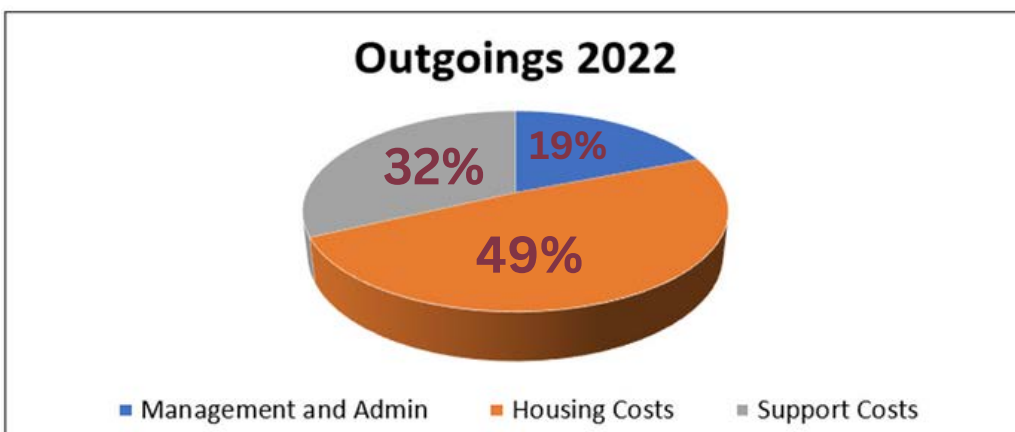
Our financial position during 2022 has been healthy due to more success in attracting grant income and donations. This has meant that our reliance on housing benefit has reduced from 65% of our income in 2021 to 57% of our income in 2022. We have made a small surplus of £9.8k for the year which is slightly better than budgeted.

We have a strong story to tell grant funders, and with 2023 being the year of our 10th Anniversary we hope this will have a positive impact on our continued success in raising funds. 2022 has marked an increase in donations from individuals with some donations even coming in anonymously. We are always grateful for this additional support.

We expect 2023 to present further challenges with increasing utility costs expected to impact us the most. However we are reassured that we continue to enjoy good relationships with Harrogate Borough Council and they support us with reviewing our rents regularly. We see need all around us and we are receiving more and more enquiries about vacancies so this indicates to us that the need is there for our service now and in the future more than ever.



We see a need for another male and female house to take our total number of houses to 8. We are thankful and always appreciative of our wonderful relationship with Green Pastures who purchase our properties.



They bought us an additional house in 2022 and it is always a challenge to find property in Harrogate so the search is often intensive before the right property is found.

Governance

The Accounts

Accounts have been prepared in accordance with the accounting policies set out in the notes to the Accounts and comply with the charity's Articles of Association, the Companies Act 2006 and the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2006.

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Trustees

The trustees, who are also directors for the purposes of company law, and who served during the financial year were:

Mr David John Collett

Dr Christopher Robin Coggins

Mr Jeffrey Mark Jones (Treasurer) - appointed 20.5.22

Mr Carl Michael Good

Mrs Deborah-Ann Britz - appointed 20.5.22

Mrs Tessa Beaumont - resigned 9.1.23

Mrs Carol Bexon - resigned 14.3.22

Mr Richard John Marjoribanks - resigned 31.5.2022

Governance (continued)

The directors of the company, under the company's articles, are known as members of the management committee. Under the requirements of the memorandum of articles of association, the directors are elected and / or re-elected at the annual general meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up of the company.

Carl Good is an Accredited Member of the National Landlords Association.

Lifeline work in partnership with Green Pastures (CBS) Limited, a Christian social enterprise and the purchaser of our homes, and so are able to access the combined expertise of not only Green Pastures but also 83 partners nationwide, all housing the homeless. There is an annual conference to share best practice.

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The trustees have considered their statutory duties to ensure that the charity operates in the public benefit. The trustees believe that the support they offer to homeless people is clearly in the public benefit.

Reserves and Investment policy

It is the policy of the charity that funds should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained or exceeded throughout the year under review.

On behalf of the board of trustees
David John Collett, Chair of Trustees

Independent examiner's report to the Trustees of Lifeline (Harrogate) Limited

We report on the accounts of the charity, and accompanying notes, set out on the following pages for the year ended 31 December 2022.

Respective responsibilities of the trustees and examiner

The trustees, who are also the directors of Lifeline (Harrogate) Ltd for the purposes of company law, are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to audit under company law and is eligible for independent examination, it is our responsibility to:

- 1) examine the account under section 145 of the 2001 Act;
- 2) follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- 3) state whether particular matters have come to our attention.

Basis of independent examiner's report

Our examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of our examination, no matter has come to our attention which gives us reasonable cause to believe that in any material respect the requirements:

(i) to keep accounting records in accordance with section 386 of the Companies Act 2006; and

(ii) to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principle of the Statement of Recommended Practice: Accounting and Reporting by Charities;

have not been met, or to which, in our opinion, attention should be drawn in order to enable proper understanding of the accounts to be reached.

D T Kitson FCCA

Bulmer & Co

Chartered Certified Accountants & Statutory Auditors

2 Mount Parade, Harrogate, HG1 1BX

Dated: 2023

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LIFELINE (HARROGATE) LIMITED

Statement of Financial Activities including Income and Expenditure Account for the year ended 31 December 2022

	Un- restricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Incoming resources from generated funds				
Donations and grants	71,735	35,490	107,225	88,524
Investment income	-	-	-	5
	71,735	35,490	107,225	88,529
Incoming resources from charitable activities	174,412	-	174,412	139,975
Total incoming resources	246,147	35,490	281,637	228,504
Resources expended				
Charitable activities	244,506	27,275	271,781	222,657
Total resources expended	244,506	27,275	271,781	222,657
Net income/(expenditure) for the year				
Net movement in funds	1,641	8,215	9,856	5,847
Fund balances at 1 January	69,118	7,397	76,515	70,668
Fund balances at 31 December	70,759	15,612	86,371	76,515

The statement of financial activities also complies with the requirements for an Income and Expenditure account under the Companies Act 2006.

LIFELINE (HARROGATE) LIMITED

Balance Sheet as at 31 December 2022

	Note	Total 2022 £	Total 2021 £
Tangible fixed assets	4	655	818
Debtors		10,373	7,439
Cash and bank balances		78,360	69,796
Current assets		88,733	77,235
Creditors: Amounts falling due within one year	5	(3,017)	(1,538)
Net current assets		86,371	75,697
Total assets less current liabilities		86,371	76,515
Total net assets		86,371	76,515
Represented by funds of the charity:			
Unrestricted funds		70,759	69,118
Restricted funds		15,612	7,397
Total funds		86,371	76,515

The company is entitled to exemption from the audit requirement contained in section 477 of the Companies Act 2006 for the Year Ended 31 December 2022.

No member of the company has deposited a notice, pursuant to section 476, requiring an audit for these accounts.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its incoming resources and application of resources, including its income and expenditure for the financial period in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company. These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The accounts were approved by the board on _____ 2023

Dr Christopher Robin Coggins, Trustee
Company registration number: 08179414

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2022

Note 1: Accounting policies

Note 1.1: Basis of preparation

These financial statements have been prepared in accordance with Financial Reporting Standard 102 -The Financial Reporting Standard applicable in the UK and Republic of Ireland.

The financial statements have been prepared under the historical cost convention except for the valuation of investment assets, which are shown at market value.

Note 1.2: Tangible fixed assets and depreciation

Office and Other Equipment used within the charity are depreciated on a reducing balance basis from the date they are brought into use at the following rates:

- Office Equipment 20% pa

Individual items of equipment with a purchase price of £500 or less, and 'White Goods' purchased for the charity's houses, are written off when the item is acquired.

Note 2: Trustees

Carl Good is remunerated for his duties as Chief Executive of the company. None of the trustees (or anyone connected to them) received any remuneration by virtue of being a trustee. Normal and verified out of pocket expenses are reimbursed. Deborah-Ann Britz, a trustee, receives monies indirectly through a business, Deborah-Ann Therapy, that provides services to the company. During the 2022 year, the Deborah-Ann Therapy business was paid £910 for verified invoiced services to the company.

	2022	2021
Note 3: Employees		
The average monthly number of employees during the period was	6	5
Number of employees at the year-end	6	6
The total cost of salaries (including NI & pension) was	£101,644	£71,487
The Director's remuneration (including NI & pension) was	£23,001	£17,713
The remuneration of the highest paid employee (including NI & pension) was	£23,001	£17,974

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2022 (continued)

Note 4: Tangible fixed assets

Equipment

£

Cost:

Cost @ 1 January 2022

1,300

Additions

-

Cost @ 31 December 2022

1,300

Depreciation:

Depreciation @ 1 January 2022

482

Charged during period

163

Depreciation @ 31 December 2022

645

Net book values:

Book value @ 31 December 2022

655

Book Value @ 1 January 2022

818

Note 5: Creditors: Amounts falling due within one year

2022

2021

Accruals

1,000

614

Payroll liabilities

2,017

924

£3,017

£1,538

LIFELINE (HARROGATE) LTD

England & Wales - Charity number 1150977

Accounts

Company registration number : 08179414

Charity registration number : 1150977

LIFELINE (HARROGATE) LIMITED

**Trustees' report and unaudited accounts
for the year ended 31 December 2021**

LIFELINE (HARROGATE) LIMITED

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LIFELINE (HARROGATE) LIMITED

Legal and administrative information

Trustees/Directors	Mrs Tessa Beaumont Dr Christopher Robin Coggins Mr David John Collett Mr Carl Michael Good Mrs Deborah-Ann Britz Mr Jeffrey Mark Jones
Charity registration number	1150977
Company registration number	08179414
Registered office	Harrogate Community House 46-50 East Parade Harrogate North Yorkshire HG1 5RR
Independent examiners	Bulmer & Co Chartered Certified Accountants & Statutory Auditors 2 Mount Parade Harrogate HG1 1BX

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2021

The Trustees present their report and accounts for the year ended 31 December 2021.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's articles of association, the Companies Act 2006 and the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2006.

Structure, governance and management

Lifeline Harrogate is a Charity registered with the Charity Commission under number 1150977.

Lifeline (Harrogate) Limited is a company limited by guarantee under number 08179414.

The principal activity of the company continued to be the relief of needs and poverty of homeless people in Harrogate and District in accordance with the charity's objects.

Carl Good is an Accredited Member of the National Landlords Association.

Lifeline work in partnership with Green Pastures (CBS) Limited, a Christian social enterprise and the purchaser of our homes, and so are able to access the combined expertise of not only Green Pastures but also 56 partners nationwide, all housing the homeless. There is an annual conference to share best practice.

The trustees, who are also directors for the purposes of company law, and who served during the financial year were:

Mrs Tessa Beaumont	(appointed 11/01/2021)
Mrs Carol Jayne Bexon	(resigned 17/03/2022)
Dr Christopher Robin Coggins	
Mr David John Collett	
Mr Carl Michael Good	(reappointed 15/03/2021)
Mr Richard John Marjoribanks	(resigned 31/05/2022)

Mrs Deborah-Ann Britz was appointed as a trustee on 9 May 2022 and Mr Jeffrey Mark Jones was also appointed as a trustee on 9 May 2022.

The directors of the company, under the company's articles, are known as members of the management committee. Under the requirements of the memorandum of articles of association, the directors are elected and / or re-elected at the annual general meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up of the company.

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2021 (continued)

Structure, governance and management (continued)

The charity has a management committee of up to 6 members who meet at regular intervals and are responsible for the strategic direction and policy of the charity.

The trustees have assessed the major risks to which the charity is exposed and are satisfied that systems are in place to mitigate exposure to the major risks.

Objectives and principal activities

The charity's objectives are the relief of need and poverty of homeless people in Harrogate and district by providing accommodation, education, training, personal development opportunities, counselling, mentoring and advice. The policies adopted in furtherance of these objects are set out in the charity's articles of association and there has been no change in these during the year.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Details of the main activities of the charity are shown in the following paragraphs:

We aim to provide move-on accommodation for those people who have been formerly homeless and to equip them to live independently.

We work with Local Authority financed initiatives, such as the Harrogate Homeless Project, to identify those ready to move on from hostel or temporary accommodation as a step towards independent living. These help support the Government's National No Second Night Out initiative by freeing up places in hostel accommodation.

Lifeline is a Christian Charity that has Jesus as its inspiration and its core. We always strive to follow Him and make all our actions spring out of our love for Him. We know this does not buy us our salvation, as our salvation is a gift from God, but we do everything we do at Lifeline for others out of the gratitude for what He has done for us.

Public benefit

The trustees have considered their statutory duties to ensure that the charity operates in the public benefit. The trustees believe that the support they offer to homeless people is clearly in the public benefit.

Fundraising activities

Our fundraising activities in the past year have included talks to local Churches, organisations and schools to encourage people to adopt us as their sponsored charity or join us as "Partners" and other personal contact activities. We have also made applications to grant-making bodies.

LIFELINE (HARROGATE) LIMITED

Trustees report for the year ended 31 December 2021 (continued)

Review of the Year

Lifeline Harrogate was established as a response to the lack of hope that many were experiencing after the traumatic experience of becoming homeless. This had left them unable to manage a tenancy and hence there was no viable route for them out of a hostel environment.

With our partnership with Green Pastures enabling Lifeline to buy houses with them on a long-term lease we could offer clients of hostels a route out of hostel living into a supported house, living independently in the community again.

Lifeline is able to provide a real 'home from home'. This brings many benefits for our residents to enjoy such as an address in the community, a front door key, a place to rebuild their life, a place where they can feel safe and secure, with support, and a launch-pad into a future life.

It remains the case that there are tremendous problems with securing housing in the Harrogate district. This used to be for those who are on benefits ('DSS' as the landlords term it) but now this has even extended to anyone seeking rented accommodation with potential renters outbidding each other and even paying the bond and 12 months rent up-front in order to secure a property. So, for our residents who are struggling with homelessness, addictions, debt, low self-confidence, extremely low self-esteem acting out of previous traumas, then these problems become insurmountable. This is where Lifeline is able to step in and despite many times there being impossible odds we have found that these chains can be broken and progress can be made.

We are part of a move-on pathway with Harrogate Borough Council. This means that we can obtain additional points for the residents when we can confirm they have actively engaged with their support plan. With the correct number of points they can secure a move into a council property so the private renting issue is able to be circumvented.

Once a Council property is available, we help our ex-resident with all aspects of the move including setting up their gas, electric and water accounts, helping them source furniture and white goods as well as providing financial provision for carpets, or other requirements up to a certain amount.

Whilst a resident is with us Lifeline takes each individual through a support plan which provides the focus for weekly meetings. We focus on the following areas of development with each resident:

Finance and Debt	Physical Health
Education, training and employment	Emotional and Mental Health
Relationships	Offending behaviour
Confidence and self-esteem issues	Resettlement
Independent Living Skills	Any other quantifiable support need
Substance Misuse	

LIFELINE (HARROGATE) LIMITED

Trustees report for the year ended 31 December 2021 (continued)

Review of the Year (continued)

By focussing on these issues, and continually reinforcing them, we are able to increase the chances of resettling individuals back into the community minimising the change that they should become homeless again.

Referrals leading to new residents being accommodated in the last 12 months have been from Harrogate Homeless Project, Horizon Life Training, Housing Options department at Harrogate Borough Council, Ripon YMCA, Foundation Housing, IDAS, SASH, Probation, In2Out, Shelter, The Carpenters Arms Rehab, Betel Rehab, self-referrals, some Churches and the NYCC Mental Health Team.

Lifeline has 5 houses, with one dedicated to women which opened in February 2021. To date Lifeline has had 92% occupancy of its beds since its inception in February 2013. Rent unpaid is only 1.2% of total rents achievable comparing very well even to private landlords.

Lifeline has housed 88 residents since inception. We have had 73 leavers with 51 (69%) of those being positive move-ons: 24 into private accommodation, 15 into council accommodation, 7 returning to family and 5 going onto a rehab.

Since Lifeline began housing people in February 2013 our residents have now enjoyed over 28,700 nights in a warm, safe comfortable environment.

Covid has of course had an immense impact on our residents who struggled with the isolation that lockdowns brought. This has focussed our minds and we have stepped up our levels of engagement with the residents. We now have at least a monthly outing to provide stimulation and encouragement and the different type of engagement with our residents has really helped them and for us to get to know them better as we talk in a more relaxed environment.

We have also stepped up many other support aspects and can now present a package to our residents which includes a gym membership, crisis loans, food bank support, an IT grant and loan scheme, a rent subsidy scheme for those who are working more than 15 hours a week and are on a move-on pathway, a fortnightly delivery of fruit and veg, a regular supply of 'Cook Meals' from a local food provider, internet in each house, an emergency number at weekends, a fortnightly lunch club, a dedicated support worker and a house to live in which has a family feel to it and is fully furnished.

Lifeline is a Christian Charity that has Jesus as its inspiration and its core. We always strive to follow him and make all our actions spring out of our love for him. We know this does not buy us our salvation as our salvation is a gift from God but we do everything we do at Lifeline for others out of the gratitude for what he has done for us.

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2021 (continued)

Financial Review

Total incoming resources in the year increased by 37% following the move to five houses during the year and successful grant applications. Incoming resources from charitable activities were marginally down due to slightly lower housing benefit income. Resources expended on charitable activities increased by 38% as we started paying for the fifth house in March and strengthened the staff team to support the extra residents. Overall, the charity achieved a surplus of £5,847 for the year with a deficit of £279 on unrestricted activities and a surplus of £6,126 on restricted activities. Unrestricted reserves at the year-end amounted to just over four month's normal operating expenditure which is within the target range.

Reserves policy

It is the policy of the charity that unrestricted funds which have not been designated for a specific purpose should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained or exceeded throughout the year under review.

Investment policy and objectives

The charity's funds are retained at the bank to be available for the charity's activities.

On behalf of the board of trustees

David John Collett, Chair of Trustees

LIFELINE (HARROGATE) LIMITED

Independent examiner's report to the Trustees of Lifeline (Harrogate) Limited

We report on the accounts of the charity, and accompanying notes, set out on the following pages for the year ended 31 December 2021.

Respective responsibilities of the trustees and examiner

The trustees, who are also the directors of Lifeline (Harrogate) Ltd for the purposes of company law, are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to audit under company law and is eligible for independent examination, it is our responsibility to:

- 1) examine the account under section 145 of the 2001 Act;
- 2) follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- 3) state whether particular matters have come to our attention.

Basis of independent examiner's report

Our examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of our examination, no matter has come to our attention which gives us reasonable cause to believe that in any material respect the requirements:

- (i) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- (ii) to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principle of the Statement of Recommended Practice: Accounting and Reporting by Charities;

have not been met, or to which, in our opinion, attention should be drawn in order to enable proper understanding of the accounts to be reached.

D T Kitson FCCA
Bulmer & Co
Chartered Certified Accountants & Statutory Auditors
2 Mount Parade
Harrogate
HG1 1BX

Dated: 31 May 2022

LIFELINE (HARROGATE) LIMITED

Statement of Financial Activities including Income and Expenditure Account for the year ended 31 December 2021

	Un- restricted Funds £	Restricted Funds £	Total 2021 £	Total 2020 £
Incoming resources from generated funds				
Donations and grants	62,224	26,300	88,524	44,560
Investment income	5	-	5	43
	62,229	26,300	88,529	44,603
Incoming resources from charitable activities	139,975	-	139,975	121,709
Total incoming resources	202,204	26,300	228,504	166,312
Resources expended				
Charitable activities	202,483	20,174	222,657	161,040
Total resources expended	202,483	20,174	222,657	161,040
Net income/(expenditure) for the year	(279)	6,126	5,847	5,272
Net movement in funds				
Fund balances at 1 January	69,397	1,271	70,668	65,396
Fund balances at 31 December	69,118	7,397	76,515	70,668

The statement of financial activities also complies with the requirements for an Income and Expenditure account under the Companies Act 2006.

LIFELINE (HARROGATE) LIMITED

Balance sheet as at 31 December 2021

	Note	Total 2021 £	Total 2020 £
Tangible fixed assets	4	818	1,023
Debtors		7,439	7,160
Cash and bank balances		69,796	63,458
Current assets		77,235	70,618
Creditors: Amounts falling due within one year	5	(1,538)	(973)
Net current assets		75,697	69,645
Total assets less current liabilities		76,515	70,668
Total net assets		76,515	70,668
Represented by funds of the charity:			
Unrestricted funds		69,118	69,397
Restricted funds		7,397	1,271
Total funds		76,515	70,668

The company is entitled to exemption from the audit requirement contained in section 477 of the Companies Act 2006 for the Year Ended 31 December 2021.

No member of the company has deposited a notice, pursuant to section 476, requiring an audit for these accounts.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its incoming resources and application of resources, including its income and expenditure for the financial period in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company. These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The accounts were approved by the board on 9 May 2022

Dr Christopher Robin Coggins, Trustee
Company registration number: 08179414

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2021

Note 1: Accounting policies

Note 1.1: Basis of preparation

These financial statements have been prepared in accordance with Financial Reporting Standard 102 -The Financial Reporting Standard applicable in the UK and Republic of Ireland.

The financial statements have been prepared under the historical cost convention except for the valuation of investment assets, which are shown at market value.

Note 1.2: Tangible fixed assets and depreciation

Office and Other Equipment used within the charity are depreciated on a reducing balance basis from the date they are brought into use at the following rates:

- Office Equipment 20% pa

Individual items of equipment with a purchase price of £500 or less, and 'White Goods' purchased for the charity's houses, are written off when the item is acquired.

Note 2 : Trustees

Carl Good is remunerated for his duties as Chief Executive of the company. None of the trustees (or anyone connected to them) received any remuneration during the accounting period. Normal out of pocket expenses were reimbursed as required and have been verified by the trustees.

	2021	2020
Note 3 : Employees		
The average monthly number of employees during the period was	5	3
Number of employees at the year-end	6	3
The total cost of salaries including NI & pension) was	£71,487	£47,221
The Director's remuneration including NI & pension) was	£17,713	£13,538
The remuneration of the highest paid employee (including NI & pension) was	£17,974	£16,153

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2021 (continued)

Note 4 : Tangible fixed assets

	Equipment £
Cost :	
Cost @ 1 January 2021	1,300
Additions	-
Cost @ 31 December 2021	<u>1,300</u>
Depreciation :	
Depreciation @ 1 January 2021	277
Charged during period	205
Depreciation @ 31 December 2021	<u>482</u>
Net book values :	
Book value @ 31 December 2021	<u>818</u>
Book Value @ 1 January 2021	<u>1,023</u>

Note 5 : Creditors: Amounts falling due within one year

	2021	2020
Accruals	614	973
Payroll liabilities	924	-
	<u>£1,538</u>	<u>£973</u>

LIFELINE (HARROGATE) LTD

England & Wales - Charity number 1150977

Accounts

Company registration number : 08179414

Charity registration number : 1150977

LIFELINE (HARROGATE) LIMITED

**Trustees' report and unaudited accounts
for the year ended 31 December 2020**

LIFELINE (HARROGATE) LIMITED

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LIFELINE (HARROGATE) LIMITED

Legal and administrative information

Trustees/Directors	Mrs Tessa Beaumont Mrs Carol Jayne Bexon Dr Christopher Robin Coggins Mr David John Collett Mr Carl Michael Good Mr Richard John Marjoribanks
Charity registration number	1150977
Company registration number	08179414
Registered office	Harrogate Community House 46-50 East Parade Harrogate North Yorkshire HG1 5RR
Independent examiners	Accounts and Tax (Harrogate) Limited 6 Mount Street Harrogate North Yorkshire HG2 8DQ

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020

The Trustees present their report and accounts for the year ended 31 December 2020.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's articles of association, the Companies Act 2006 and the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2006.

Structure, governance and management

Lifeline Harrogate is a Charity registered with the Charity Commission under number 1150977. Lifeline (Harrogate) Limited is a company limited by guarantee under number 08179414.

The principal activity of the company continued to be the relief of needs and poverty of homeless people in Harrogate and District in accordance with the charity's objects.

Carl Good is an Accredited Member of the National Landlords Association.

Lifeline work in partnership with Green Pastures (CBS) Limited, a Christian social enterprise and the purchaser of our homes, and so are able to access the combined expertise of not only Green Pastures but also 56 partners nationwide, all housing the homeless. There is an annual conference to share best practice.

The trustees, who are also directors for the purposes of company law, and who served during the financial year were:

Mrs Tessa Beaumont	(appointed 11/01/2021)
Mrs Carol Jayne Bexon	
Dr Christopher Robin Coggins	
Mr David John Collett	
Mr Carl Michael Good	(reappointed 18/05/2021)
Mr Richard John Marjoribanks	

The directors of the company, under the company's articles, are known as members of the management committee. Under the requirements of the memorandum of articles of association, the directors are elected and / or re-elected at the annual general meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up of the company.

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020 (continued)

Structure, governance and management (continued)

The charity has a management committee of up to 6 members who meet at regular intervals and are responsible for the strategic direction and policy of the charity.

The trustees have assessed the major risks to which the charity is exposed and are satisfied that systems are in place to mitigate exposure to the major risks.

Objectives and principal activities

The charity's objectives are the relief of need and poverty of homeless people in Harrogate and district by providing accommodation, education, training, personal development opportunities, counselling, mentoring and advice. The policies adopted in furtherance of these objects are set out in the charity's articles of association and there has been no change in these during the year.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Details of the main activities of the charity are shown in the following paragraphs:

We aim to provide move-on accommodation for those people who have been formerly homeless and to equip them to live independently.

We work with Local Authority financed initiatives, such as the Harrogate Homeless Project, to identify those ready to move on from hostel or temporary accommodation as a step towards independent living. These help support the Government's National No Second Night Out initiative by freeing up places in hostel accommodation.

Lifeline is a Christian Charity that has Jesus as its inspiration and its core. We always strive to follow Him and make all our actions spring out of our love for Him. We know this does not buy us our salvation, as our salvation is a gift from God, but we do everything we do at Lifeline for others out of the gratitude for what He has done for us.

Public benefit

The trustees have considered their statutory duties to ensure that the charity operates in the public benefit. The trustees believe that the support they offer to homeless people is clearly in the public benefit.

Fundraising activities

Our fundraising activities in the past year have included talks to local Churches, organisations and schools to encourage people to adopt us as their sponsored charity or join us as "Partners" and other personal contact activities. We have also made applications to grant-making bodies.

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020 (continued)

Achievements and performance

Statistics since Lifeline started up to 31 December 2020	
People housed	65
Nights of housing provided	22460
Occupancy levels	93%
Number of beds	12
Number of houses	4

Destination after leaving Lifeline	Percentage
Independent Living – Left Lifeline with a job (the dream!)	36%
Independent Living - Left Lifeline but without a job	21%
Unknown - Left Lifeline and either homeless again or not known where they went to	5%
Loop - Returned to hostel/agency	30%
Family – Returned to family	6%
Died – Whilst resident	2%

Destination of those who moved into independent living	Percentage
Moved into private rented	53%
Moved into council rented	37%
Left to live with family	10%

Outcome	Percentage of all housed
Resident found work whilst with Lifeline	63%
Resident actively engaged with their support plan	72%
Resident engaged in some meaningful activity	71%
Resident made a significant advance in their journey from addiction	23%

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020 (continued)

Review of the Year

Lifeline Harrogate was established as a response to the lack of hope that many were experiencing after the traumatic experience of becoming homeless had left them housed, but only in a hostel, or, a room in someone's home in a hosting project, without the availability of a next step which would give them the extra degree of independence they needed if they were to have an opportunity to prosper in their lives.

Lifeline is able to provide a real 'home' and a step out of the hostel into independent living. That home brings many benefits such as an address in the community, a front door key, a place to rebuild their life, a place where they can feel safe and secure, with support, and a launch-pad into a future life. We have been able to give people hope by giving them all of those things in a wealthy town where the gap between haves and have-nots is huge and so by restoring them back into the community, we can reduce that gap at a stroke. We have residents in five three-bedroom houses having recently opened up a house for women.

It remains the case that there are tremendous problems with securing housing when on benefits ('DSS' as the landlords term it) and landlords can be very choosy in Harrogate leaving people on the bottom rung of the ladder with very few housing options. Add to this homelessness, addictions, debt, low self-confidence, extremely low self-esteem, acting out of previous traumas and these problems become virtually insurmountable. This is where Lifeline is able to step in. We have been able to see once again this year how despite what might seem to be impossible odds that these chains can be broken and progress, massive progress in some cases, can be made.

We are part of a move-on pathway with Harrogate Borough Council. This means that we can obtain additional points for the residents when we can confirm they have actively engaged with their support plan. With the correct number of points they can secure a move into a council property. We have had many successes of people breaking through into fully independent living, some without a job and some even with a job,

When the time is right for the resident, and a council, or indeed a private rented, property is available we help them with all aspects of the move including setting up their gas, electric and water accounts, helping them source furniture and white goods as well as providing financial provision for carpets, or other requirements up to a certain amount.

Whilst a resident is with us Lifeline takes each individual through a support plan which provides the focus for weekly meetings. We focus on the following areas of development with each resident;

- Finance and Debt
- Education, training and employment
- Relationships
- Confidence and self-esteem issues
- Independent Living Skills
- Substance Misuse
- Physical Health
- Emotional and Mental Health
- Offending behaviour
- Resettlement
- Any other quantifiable support need

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020 (continued)

Review of the Year (continued)

By focussing on these issues, and continually reinforcing them, we are able to increase the chances of resettling individuals back into the community minimising the chance that they should become homeless again.

Referrals have been from Harrogate Homeless Project, Horizon Life Training, In2Out, Carpenters Arms, SASH, Mental Health Team NYCC, Probation, Ripon YMCA, Foundation Housing and some Churches which is an improvement on previous years as we become more well-known.

To date Lifeline has had 92.91% occupancy of its beds since its inception in February 2013. The rent unpaid is only 3.48% of total rents achievable comparing very well to private landlords.

Since Lifeline began housing people in 2013 our residents have now enjoyed over 24,000 nights in a warm, safe comfortable environment. It is not only housing they receive but ongoing support in all aspects of their life. During this time, we have seen many amazing changes in people as they benefit from being part of what we feel we create, which is a community and a family.

Our immediate plans are for another male house to meet the obvious demands there are for this type of supported accommodation. In the last year we have enhanced our support staff by two and also appointed a Senior Housing Manager,

Our current team is comprised of our CEO, a Senior Housing Manager, three Housing & Support Officers and an Administrator. All the positions are part-time. The work is further supported by a volunteer team.

Lifeline is a Christian Charity that has Jesus as its inspiration and its core. We always strive to follow him and make all our actions spring out of our love for him. We know this does not buy us our salvation as our salvation is a gift from God but we do everything we do at Lifeline for others out of the gratitude for what he has done for us.

Financial Review

Total incoming resources in the year increased by 13% following four successful grant applications. Incoming resources from charitable activities were marginally down due to slightly lower housing benefit income. Resources expended on charitable activities increased by 12% as we strengthened the staff team and moved to slightly larger offices in preparation for taking on new houses and support staff in 2021. Overall, the charity achieved a surplus of £5,272 for the year of which £1,168 was in respect of restricted activities. Unrestricted reserves at the year-end amounted to just over five month's normal operating expenditure which is within the target range.

LIFELINE (HARROGATE) LIMITED

Trustees' report for the year ended 31 December 2020 (continued)

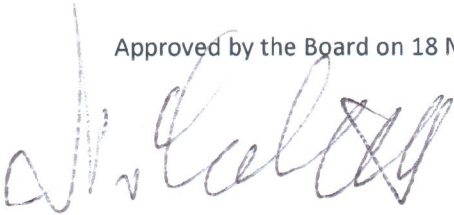
Reserves policy

It is the policy of the charity that unrestricted funds which have not been designated for a specific purpose should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained or exceeded throughout the year under review.

Investment policy and objectives

The charity's funds are retained at the bank to be available for the charity's activities.

Approved by the Board on 18 May 2021.



On behalf of the board of trustees

David John Collett, Chair of Trustees

LIFELINE (HARROGATE) LIMITED

Independent examiner's report to the Trustees of Lifeline (Harrogate) Limited

We report on the accounts of the charity, and accompanying notes, set out on the following pages for the year ended 31 December 2020.

Respective responsibilities of the trustees and examiner

The trustees, who are also the directors of Lifeline (Harrogate) Ltd for the purposes of company law, are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to audit under company law and is eligible for independent examination, it is our responsibility to:

- 1) examine the account under section 145 of the 2001 Act;
- 2) follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- 3) state whether particular matters have come to our attention.

Basis of independent examiner's report


Our examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of our examination, no matter has come to our attention which gives us reasonable cause to believe that in any material respect the requirements:

- (i) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- (ii) to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principle of the Statement of Recommended Practice: Accounting and Reporting by Charities;

have not been met, or to which, in our opinion, attention should be drawn in order to enable proper understanding of the accounts to be reached.


pp Accounts and Tax (Harrogate) Limited
6 Mount Street
Harrogate
North Yorkshire
HG2 8DQ

Dated: 6 May 2021

LIFELINE (HARROGATE) LIMITED

Statement of Financial Activities including Income and Expenditure Account for the year ended 31 December 2020

Note	Unrestricted Funds £	Restricted Funds £	Total 2020 £	Total 2019 £
Incoming resources from generated funds				
Donations and grants	42,060	2,500	44,560	24,233
Investment income	43	-	43	72
	42,103	2,500	44,603	24,305
Incoming resources from charitable activities	121,709	-	121,709	122,422
Total incoming resources	163,812	2,500	166,312	146,727
Resources expended				
Charitable activities	159,708	1,332	161,040	143,177
Total resources expended	159,708	1,332	161,040	143,177
Net income/(expenditure) for the year	4,104	1,168	5,272	3,550
Net movement in funds	4,104	1,168	5,272	3,550
Fund balances at 1 January	65,293	103	65,396	61,846
Fund balances at 31 December	69,397	1,271	70,668	65,396

The statement of financial activities also complies with the requirements for an Income and Expenditure account under the Companies Act 2006.

LIFELINE (HARROGATE) LIMITED

Balance sheet as at 31 December 2020

	Note	Total 2020 £	Total 2019 £
Tangible fixed assets	4	1,023	480
Debtors		7,160	5,452
Cash and bank balances		63,458	60,610
Current assets		70,618	66,062
Creditors: Amounts falling due within one year	5	(973)	(1,146)
Net current assets		69,645	64,916
Total assets less current liabilities		70,668	65,396
Total net assets		70,668	65,396
Represented by funds of the charity:			
Unrestricted funds		69,397	65,293
Restricted funds		1,271	103
Total funds		70,668	65,396

The company is entitled to exemption from the audit requirement contained in section 477 of the Companies Act 2006 for the Year Ended 31 December 2020.

No member of the company has deposited a notice, pursuant to section 476, requiring an audit for these accounts.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its incoming resources and application of resources, including its income and expenditure for the financial period in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company. These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The accounts were approved by the board on 18 May 2021



Dr Christopher Robin Coggins, Trustee
Company registration number: 08179414

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2020

Note 1: Accounting policies

Note 1.1: Basis of preparation

The accounts have been prepared under the historical cost convention and have been prepared in accordance with applicable accounting standards, the Statement of Recommended Practice (Accounting and Reporting by Charities) issued in March 2005 and the Companies Act 2006.

Note 1.2: Tangible fixed assets and depreciation

Tangible fixed assets (equipment) are capitalised for acquisition values in excess of £500 and are stated at cost less depreciation. Equipment is depreciated at 20% of the written down value

Note 2 : Trustees

Carl Good is remunerated for his duties as Chief Executive of the company. None of the trustees (or anyone connected to them) received any remuneration during the accounting period. Normal out of pocket expenses were reimbursed as required and have been verified by the trustees.

	2020	2019
Note 3 : Employees		
The average monthly number of employees during the period was	3	3
Number of employees at the year-end	3	3
The cost of salaries (including NI & pensions) was	£47,221	£36,834
The Director's remuneration included above (including NI & pension) was	£13,538	£13,082

Note 4 : Tangible fixed assets

	Equipment £
Cost :	
Cost @ 1 January 2020	600
Additions	700
Cost @ 31 December 2020	<u>1,300</u>
Depreciation :	
Depreciation @ 1 January 2020	120
Charged during period	277
Depreciation @ 31 December 2020	<u>397</u>
Net book values :	
Book value @ 31 December 2020	<u>1,023</u>
Book Value @ 1 January 2020	<u>480</u>

LIFELINE (HARROGATE) LIMITED

Notes to the accounts for the year ended 31 December 2020 (continued)

Note 5 : Creditors : amounts falling due within one year :

	2020	2019
Accruals	<u>£973</u>	<u>£1,146</u>