



People Matter IW Executive Report

***“Your Voice, Your Care, Your Support, Your
Independence”***



AGM 2024 - 2025

**Charity Number: 1150937
Company Number: 7805451
PARES - CQC Rated Good**

**Address: 1 and 2 Bernard Way, Newport, Isle of Wight,
PO30 5YL**

Telephone: 01983 685348

Website: www.peoplesmatteriw.org

People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This in the last year has been more directed at specifically people with a Learning Disability, Autism or ADHD

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO Design Criteria'.

Directors of People Matter IW – the Charity Trustees:

John Phillips

Jane Lambert

Rodger Gray

Jim Mitchell

Manager's Report

At the start of April 2024 we became a stand-alone User Led Organisation as we were no longer funded by the Isle of Wight Council, a great challenge and one we aspired at the onset of setting up People Matter IW and to be self-sustaining, very challenging in the current economic climate nationally.

We have continued to develop the Learning Disability Support Service and Personal Assistant Recruitment and Employment Service, we continued to be funded in partnership with the Citizens Advice to support them to provide Information, Advice and Guidance.

People Matter IW have adopted the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence
- A caring, professional organisation working to national quality standards for you
- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our

community, People Matter IW are one of the key local organisations in ensuring the users of services are listened to.

We are looking forward to new projects and challenges and another year supporting people who need a voice.

Terri Baker – Manager – People Matter IW

Income: £757082

Expenditure: £765903

Groups and Membership report

Since its inception, in 2011, People Matter IW has always been an effective membership and User-Led organisation. Historically we have provided personalised and detailed health and social care related Advice, Information and Guidance to the ultimate benefit of very many individuals, both our members and the public, without discrimination. In having a change in structure and not being funded to provide the Island User led Organisation from April 2025 and having a designated worker to arrange the meetings and groups in Graham Drudge, we then focussed on the area in which we felt we could make a difference in supporting.

We have continued to work with groups for people with Learning Disabilities, Autism, Attention Deficit Hyperactivity Disorder and Autism. In many instances, we have provided a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings.

This has sometimes involved challenging statutory bodies, on behalf of both individuals and groups which was the very reason that People Matter IW was originally set-up – to be the voice of the Island's Service Users. We have always looked to see how we might help either existing groups or new groups and have been keen to hold discussions with other user-led groups and have been

supportive in supporting the Involving People who are now providing support for gaining the Service user voice for the local Authority. We have continued to assist with getting as many peoples views for the Learning Disability and Autism

Strategy supporting the Isle of Wight Council, the local NHS or the Hampshire and Isle of Wight Integrated Care Board, for specific projects or purposes.

People using statutory services actually have an absolute right to a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. This should never be ignored or forgotten. *"Nothing about me*

without Me” is a wonderful motto. I am confident that People Matter IW will continue to embrace and assist this process known as ‘*Person Centred*’.

Autism Inclusion Matters and Sensory Library



Despite the challenging ending of March 2025, the period from April 2024 to April 2025 was a very positive and successful year for AIM and our community.

We currently have over **2400** followers on social media with a high level of engagement and a comprehensive website with high traffic. We have a dedicated and passionate staff team, which includes 6 volunteers and 5 paid staff. All of our staff are autistic, multiply neurodivergent, and disabled. Many are also parents of autistic children or adults.

From **April 2024**, we have had **554 separate individuals** attend our building for groups, sessions and workshops. Many of these are recurring visits, making **1539** visits overall. This figure does not include people who have contacted us through online sessions, text, WhatsApp, or Social media, bringing the total to well over 2000 contacts.

Social and support groups

We ran many different groups and sessions during 2024 – 2025 detailed below. We have also indicated whether the funding has continued for 2025-2026 and whether AIM has continued the sessions with fundraising. The sudden withdrawal of funding in March 2025 led to an incredible outpouring of support and fundraising.

	Funder	Funding Continuation	AIM Continuation
Children and Young people			
4-11 Family Support Group (4-8 & 9-12) –	ICB	No	Yes
12-17 Teen Chill	ICB	No	Yes
13-19 Dungeons and Dragons	Short Brea	Yes	Yes
8-17 I AM - Understanding Myself	ICB	No	Yes
All Age			
Women and Girls Group	ICB	No	Yes
Adults			
Adult Social and Support Groups	NHS/ICB	Yes	Yes
Information and Advice Workshops	NHS/ICB	Yes	Yes
16-25 Social Group –	Communit	No	No
Dungeons and Dragons –	None	Yes	Yes
Post Diagnostic Support Workshops –	NHS/ICB	Yes	Yes
1:1 and Drop in information and advice –	NHS/ICB	Yes	Yes
Sensory Library	ICB	Yes	Yes

RAISE Respecting Autistic Identity in Schools and Education – NHS England
 AIM was a valued partner of the RAISE program and delivered 4 years of training to schools with consistent excellent or very good feedback across all domains.

100% of attendees for 4 years said that having autistic trainers made the course better, and 100% of attendees for 4 years said they would recommend the course to other schools. We received incredible support from schools that took part and teaching staff of all levels. Unfortunately, the decision was taken at the end of 2024 to end our involvement in RAISE.

Training

We have delivered training to a number of organisations over the past year including schools and the feedback has been incredibly positive. We have been delivering Oliver McGowan Tier 1 Part 2 Interactive Webinars with People Matter IW and have 2 training trios.

Autism Partnership Board and forums

The Partnership Board is organised and run by Autistic people. We are involved in other forums and have found climate change over the past year to become less accepting, less willing to make adjustments, to listen to lived experience and to work in partnership. This has had a negative impact on the emotional well-being of our team.

Sensory Library The Sensory Library continues to be popular and successful and is managed by our volunteer coordinator. Loans are made through groups, drop in and webform requests.

No. of Loans 216 No. of Items 211 No. of Books 201

Total value loaned £9447.87

We would like to extend our sincere thanks to People Matter IW for their continued support and faith in us and especially to Terri. We very much appreciate everything you do to help us in our journey.

Claire Collins- Service Manager November 2025

Personal Assistant Recruitment and Employment Service (PARES)



Overview of the Service: Homecare Service C.Q.C Registered

Number of Office Staff: 2

Number of Personal Assistants: 22

Number of Service Users: 18

6 x Personal Budget/Direct Payments (Local Authority)

9 x NHS Continuing Healthcare Budget

3 x Self-Funders

Throughout this year P.A.R.E.S has continued to provide personal-centred care across the whole Island, always ensuring the service user is treated with dignity, compassion and respect.

Since partnering with CHC you will see from the numbers below the care hours provided have increased at some points up to 412%

In March/April 2023 PARES PA's provided **553** hours of support.

In March/April 2024 PARES PA's provided **2832** hours of support (an increase of **412%** on last year)

In March/April 2025 PARES PA's provided **2053** hours of support (an increase of **217%** on 2023)

We now have a respectful relationship with CHC with ongoing new referrals being forwarded to us.

The understanding that the Personal Assistants, often already in situ without any training, are then DBS checked, enrolled on an Emergency First Aid Course, and required to complete all our mandatory training and specialist training, provides a level of security and faith to the funding CHC, that the PA's are managed professionally and fully trained to provide care to a high level.

Our Personal Budget/Direct Payment clients are provided support ranging between 2hrs – 40hrs per week. There continues to be concerns with the different rates allocated to these clients and a delay in receiving their annual care reviews, often requiring multiply requests to the Local Authority. If required, due to clients' needs and lack of family support, PARES have assisted the client with meetings with social workers, to ensure they are fully supported.

In January, an executive decision was made to keep us in line with CQC requirements. After discussion with other Island Care Providers, it was decided to financially invest in **Nourish**.

Nourish is a Digital Care Management System for Care Providers. The process of changing from a paper system to a digital system has proved time consuming, but in time, it will provide a secure and tailor-made record of every client and hopefully save our PA's time not having to complete paperwork for every support visit, instead being recorded live, by means of an APP on their mobile phones.

Goals for the Coming Year (2025/26)

Achieve or maintain *Good/Outstanding* C.Q.C rating.

Continue strengthening partnership with C.H.C and local authorities.

Launch Nourish, including family feedback portal or mobile app.

Lea Fairclough – P.A.R.E.S Officer

Learning Disability Support Centre



LDSC currently has 8 students. We do not close like other educational establishments in school holidays etc as we like to provide continuity and sustainability.

People Matter IW founded the LDSC and became an ASDN (Award Scheme Development and Accreditation Network) accredited learning centre to meet some of these needs locally.

We have delivered 48 sessions in 2024/2025.

During 2024 we delivered the Enterprise Course to enable the students to develop skills to plan our first Christmas Fayre which was a successful event held at the centre.

We revisited some of the previous topics such as emotional wellbeing, hate crime, social media and cyber safety including respectful relationships etc.

1 student is now employed as an Oliver McGowan Tier 2 Trainer and another is attending IW College and has St Marys Hospital IT placement and has passed his CBT and rides a scooter to commute to college and work. 2 other students have voluntary jobs in charity shops and Newport Minster.

We have focussed on Living Independently and this has resulted in two of our students moving out into supported living recently. Air Fryer cooking for one. We made Pizzas in the air fryers and these were enjoyed by all.

Also, more of our students are now travelling alone by bus to and from the centre.

Guest Speakers from Recycling Centre, Sexual Health, Read Easy and The Big Conversation and Learning Disability Nurse Team.

We had several local outings in 2024.

Students to talk about each outing's best moments

- Osborne House
- Portsmouth Historic Dockyard
- Wildheart Animal Sanctuary
- Wight Aviation Museum
- Quarr Abbey

We like to celebrate traditional festivals such as D Day, VE Day, Battle of Britain, Easter, Halloween Christmas etc

We are currently planning our Christmas Fayre which will be held at the Centre 11th December 2025. Claire is delivering different lessons in crafting in the

afternoons along with our brilliant volunteers. We are looking for donations for the tombola please.

Emma – Liked the Picnic on the beach at Osborne House

Sophie – Enjoyed the Historic Dockyard

Mike-Enjoyed the nature walk at Quarr Abbey

Freya- remembers preparing the food for the animals at Wildheart Animal Sanctuary and starting to work on the bear pen

Maisie- liked our trip round the Portsmouth Dockyard on a boat despite the rain

Tristan liked the Cannon demonstrations on the Warrior

Teresa Day – LDSC Lead Officer

Information 1st Aid Annual Report

Since July 2023, PMIW have been involved in working in partnership with Citizens Advice Isle of Wight to provide remote support for their local helpline. PMIW have provided one member of staff to answer the helpline, 3 days a week 10am – 3:30pm.

Since April 2024 until March 2025, 657 calls were answered on behalf of Citizens Advice Isle of Wight by People Matter IW.

We continue to provide information, advice & guidance in care, health & wellbeing and equipment loan to people who either drop in or by phone or email enquiries. This data is collected and reported back to Citizens Advice Isle of Wight.

In the months from April 2024 – March 2025, 131 information, advice & guidance queries have been answered and 62 queries regarding Care Services responded to.

Rebekah Brittan – Information First Aider

Thank you for reading our AGM 2024.25 Executive Report and for your continued support. The People Matter IW team and Directors.

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2025

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PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2025

Directors/Trustees	S R Gray J H Lambert J I Phillips J W Mitchell
The Registered Office:	Independant Living Centre 1 and 2 Bernard Way Riverway Isle of Wight PO30 5YL
Company Number:	07805451
Charity Number:	1150937
Independent Examiner:	A H Cross & Co Limited Chartered Certified Accountants 10 Pyle Street Newport Isle of Wight PO30 1JW
Bankers:	Lloyds Bank plc 22 St Thomas Square Newport Isle of Wight PO30 1SQ

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2025

The directors present their report and the accounts for the period ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2025. The Statement of Financial Activities show a net surplus for the year of £88,738.00

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2025

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors


.....

Date :

12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2025

We report on the accounts of the company for the year ended 31 March 2025 which are set out on pages 5 to 11.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	561,894	195,188	757,082
Total incoming resources	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	558,792	207,111	765,903
Total resources expended	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
Net incoming resources	3,102	(11,923)	(8,821)
Net movement in funds	<u>3,102</u>	<u>(11,923)</u>	<u>(8,821)</u>
Total funds brought forward	(176,753)	274,312	97,559
Total funds carried forward	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

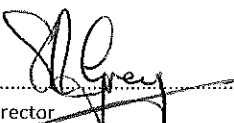
at 31 March 2025

	<u>Notes</u>	<u>At 31 March</u> <u>2025</u> £
FIXED ASSETS		
Tangible assets	5	<u>5,075</u>
CURRENT ASSETS		
Sundry debtors	6	17,663
Cash at bank and in hand		<u>92,973</u>
		110,636
CREDITORS:- Amounts falling due within one year	7	<u>26,973</u>
NET CURRENT ASSETS		<u>83,663</u>
NET ASSETS		<u>£ 88,738</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	262,389
Unrestricted funds	8	<u>(173,651)</u>
		<u>£ 88,738</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).


.....
Director

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2025

1 ACCOUNTING POLICIES

Basis of Preparation

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (FRSSE) effective April 2008, and all other applicable accounting standards, as modified by the Statement of recommended Practice for Accounting and Reporting issued by the Charity Commissioners for England and Wales (revised June 2008) (the SORP). The accounts have been drawn up in accordance with the provisions of the Charities (Accounts and Reports) Regulations 2008 and the Companies Act 2006 and include the results of the charity's operations which are described in the Trustees' Report, all of which are continuing.

Accounting Convention

These accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standards for Smaller Entities (effective April 2008).

Incoming Resources

Incoming resources represents the total amount receivable by the company in the form of rents, local council funding and other generated funds.

Resources Expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all the cost relating to the charity's main activities.

Resources expended include attributable VAT which cannot be recovered.

Fixed Assets and Depreciation

All tangible fixed assets are stated at cost less depreciation. Depreciation has been provided at the following rate in order to write off the assets (less their residual value) over their estimated useful economic lives.

Office equipment	20% reducing balance basis
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Fund Accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	<u>£</u>
This is stated after crediting:-	
Revenue turnover from ordinary activities	757,082
and after charging:-	
Depreciation of owned fixed assets	1,269
Independent examiner's fees	1,354

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	675,356
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There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2024	9,118
Additions in year	4,950
At 31 March 2025	<u>14,068</u>
 <u>Depreciation</u>	
At 01 April 2024	7,724
Charged in year	1,269
At 31 March 2025	<u>8,993</u>
 <u>Net book value</u>	
At 31 March 2025	<u>£ 5,075</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

6 DEBTORS

<u>Total</u>
17,663
£ <u>17,663</u>

Trade debtors

7 CREDITORS: amounts falling due within one year

<u>Total</u>
15,190
1,654
10,129
£ <u>26,973</u>

Trade creditors

Accruals

Other taxes and social security

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2025</u>
<u>Unrestricted fund</u>			
General fund	(176,753)	3,102	(173,651)
<u>Restricted fund</u>			
	274,312	(11,923)	262,389
	£ <u>97,559</u>	£ <u>(8,821)</u>	£ <u>88,738</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Direct costs	2,190
Room hire	192
Volunteers expenses	366
Sub-Group expenses	-
Training	1,862
Travel expenses	3,594
	<u>8,204</u>
<u>Support costs</u>	
Gross wages and national insurance	675,356
	<u>675,356</u>
<u>Premises costs</u>	
Rent	29,463
Rates	130
Light and heat	2,585
Repairs and renewals	3,109
Cleaning	292
	<u>35,579</u>
<u>General administrative expenses</u>	
Insurance	6,350
Telephone	4,905
Stationery and printing	20,205
Advertising	600
Bank charges	128
Sundry expenses	4,983
Depreciation of fixed assets	1,269
	<u>38,440</u>
<u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,177
	<u>1,177</u>
£	<u>758,756</u>
<u>Governance costs</u>	<u>Total</u>
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,354
Professional and legal fees	5,793
	<u>7,147</u>
£	<u>7,147</u>
£	<u>765,903</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	-	8,479	8,479
Care and Support Services	561,894	-	561,894
Parents Voice	-	42,098	42,098
Autism Inclusion matter	-	103,805	103,805
Learning Disability Support Centre Income	-	30,260	30,260
Information 1st Aid	-	12,000	12,000
Oliver McGowan	-	(1,454)	(1,454)
Other	-	-	-
	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
TOTAL INCOMING RESOURCES	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	-	48,925	48,925
Care and Support Services	557,540	-	557,540
Parents Voice	-	28,735	28,735
Autism Inclusion matter	-	88,485	88,485
Learning Disability Support Centre Income	-	27,304	27,304
Information 1st Aid	-	13,594	13,594
Oliver McGowan	-	68	68
Other	(17)	-	(17)
	<u>557,523</u>	<u>207,111</u>	<u>764,634</u>
<u>General administrative expenses</u>			
Depreciation of fixed assets	1,269	-	1,269
	<u>1,269</u>	<u>-</u>	<u>1,269</u>
TOTAL RESOURCES EXPENDED	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
NET MOVEMENT IN FUNDS	£ <u>3,102</u>	£ <u>(11,923)</u>	£ <u>(8,821)</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2025

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PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2025

Directors/Trustees	S R Gray J H Lambert J I Phillips J W Mitchell
The Registered Office:	Independant Living Centre 1 and 2 Bernard Way Riverway Isle of Wight PO30 5YL
Company Number:	07805451
Charity Number:	1150937
Independent Examiner:	A H Cross & Co Limited Chartered Certified Accountants 10 Pyle Street Newport Isle of Wight PO30 1JW
Bankers:	Lloyds Bank plc 22 St Thomas Square Newport Isle of Wight PO30 1SQ

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2025

The directors present their report and the accounts for the period ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2025. The Statement of Financial Activities show a net surplus for the year of £88,738.00

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2025

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors


.....

Date :

12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2025

We report on the accounts of the company for the year ended 31 March 2025 which are set out on pages 5 to 11.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	561,894	195,188	757,082
Total incoming resources	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	558,792	207,111	765,903
Total resources expended	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
Net incoming resources	3,102	(11,923)	(8,821)
Net movement in funds	<u>3,102</u>	<u>(11,923)</u>	<u>(8,821)</u>
Total funds brought forward	(176,753)	274,312	97,559
Total funds carried forward	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

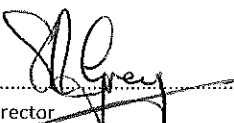
at 31 March 2025

	<u>Notes</u>	<u>At 31 March</u> <u>2025</u> £
FIXED ASSETS		
Tangible assets	5	<u>5,075</u>
CURRENT ASSETS		
Sundry debtors	6	17,663
Cash at bank and in hand		<u>92,973</u>
		110,636
CREDITORS:- Amounts falling due within one year	7	<u>26,973</u>
NET CURRENT ASSETS		<u>83,663</u>
NET ASSETS		<u>£ 88,738</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	262,389
Unrestricted funds	8	<u>(173,651)</u>
		<u>£ 88,738</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).


.....
Director

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2025

1 ACCOUNTING POLICIES

Basis of Preparation

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (FRSSE) effective April 2008, and all other applicable accounting standards, as modified by the Statement of recommended Practice for Accounting and Reporting issued by the Charity Commissioners for England and Wales (revised June 2008) (the SORP). The accounts have been drawn up in accordance with the provisions of the Charities (Accounts and Reports) Regulations 2008 and the Companies Act 2006 and include the results of the charity's operations which are described in the Trustees' Report, all of which are continuing.

Accounting Convention

These accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standards for Smaller Entities (effective April 2008).

Incoming Resources

Incoming resources represents the total amount receivable by the company in the form of rents, local council funding and other generated funds.

Resources Expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all the cost relating to the charity's main activities.

Resources expended include attributable VAT which cannot be recovered.

Fixed Assets and Depreciation

All tangible fixed assets are stated at cost less depreciation. Depreciation has been provided at the following rate in order to write off the assets (less their residual value) over their estimated useful economic lives.

Office equipment	20% reducing balance basis
------------------	----------------------------

Fund Accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	<u>£</u>
This is stated after crediting:-	
Revenue turnover from ordinary activities	757,082
and after charging:-	
Depreciation of owned fixed assets	1,269
Independent examiner's fees	1,354

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	675,356
----------------	---------

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2024	9,118
Additions in year	4,950
At 31 March 2025	<u>14,068</u>
 <u>Depreciation</u>	
At 01 April 2024	7,724
Charged in year	1,269
At 31 March 2025	<u>8,993</u>
 <u>Net book value</u>	
At 31 March 2025	<u>£ 5,075</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

6 DEBTORS

<u>Total</u>
17,663
£ <u>17,663</u>

Trade debtors

7 CREDITORS: amounts falling due within one year

<u>Total</u>
15,190
1,654
10,129
£ <u>26,973</u>

Trade creditors

Accruals

Other taxes and social security

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2025</u>
<u>Unrestricted fund</u>			
General fund	(176,753)	3,102	(173,651)
<u>Restricted fund</u>			
	274,312	(11,923)	262,389
	£ <u>97,559</u>	£ <u>(8,821)</u>	£ <u>88,738</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Direct costs	2,190
Room hire	192
Volunteers expenses	366
Sub-Group expenses	-
Training	1,862
Travel expenses	3,594
	<u>8,204</u>
<u>Support costs</u>	
Gross wages and national insurance	675,356
	<u>675,356</u>
<u>Premises costs</u>	
Rent	29,463
Rates	130
Light and heat	2,585
Repairs and renewals	3,109
Cleaning	292
	<u>35,579</u>
<u>General administrative expenses</u>	
Insurance	6,350
Telephone	4,905
Stationery and printing	20,205
Advertising	600
Bank charges	128
Sundry expenses	4,983
Depreciation of fixed assets	1,269
	<u>38,440</u>
<u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,177
	<u>1,177</u>
	<u>£ 758,756</u>
<u>Governance costs</u>	<u>Total</u>
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,354
Professional and legal fees	5,793
	<u>7,147</u>
	<u>£ 7,147</u>
	<u>£ 765,903</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	-	8,479	8,479
Care and Support Services	561,894	-	561,894
Parents Voice	-	42,098	42,098
Autism Inclusion matter	-	103,805	103,805
Learning Disability Support Centre Income	-	30,260	30,260
Information 1st Aid	-	12,000	12,000
Oliver McGowan	-	(1,454)	(1,454)
Other	-	-	-
	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
TOTAL INCOMING RESOURCES	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	-	48,925	48,925
Care and Support Services	557,540	-	557,540
Parents Voice	-	28,735	28,735
Autism Inclusion matter	-	88,485	88,485
Learning Disability Support Centre Income	-	27,304	27,304
Information 1st Aid	-	13,594	13,594
Oliver McGowan	-	68	68
Other	(17)	-	(17)
	<u>557,523</u>	<u>207,111</u>	<u>764,634</u>
<u>General administrative expenses</u>			
Depreciation of fixed assets	1,269	-	1,269
	<u>1,269</u>	<u>-</u>	<u>1,269</u>
TOTAL RESOURCES EXPENDED	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
NET MOVEMENT IN FUNDS	£ <u>3,102</u>	£ <u>(11,923)</u>	£ <u>(8,821)</u>
RECONCILIATION OF FUNDS			
TOTAL FUNDS CARRIED FORWARD	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

