

PEOPLE MATTER IW

England & Wales · Charity number 1150937

Details

Status	Registered
Legal form	Charitable company
Company number	07805451
Registered	2013-02-22
Register	View on the Charity Commission register

Contact

Address	People Matter IW 1-2 Bernard Way Newport Isle of Wight PO30 5YL
Phone	01983685348
Email	terribaker@peoplesmatteriw.org
Website	www.peoplesmatteriw.org

Activities

Objects: THE RELIEF OF THOSE IN NEED BY REASON OF, IN PARTICULAR BUT NOT EXCLUSIVELY, THE ELDERLY AND THOSE WITH PHYSICAL OR MENTAL DISABILITY OR DEVELOPMENTAL IMPAIRMENT; IN PARTICULAR BY ENHANCING THE EVERYDAY LIVES OF BENEFICIARIES AND THEIR CARERS, ON THE ISLE OF WIGHT BY ANY MEANS:INCLUDING:(I) DELIVERING A RANGE OF HIGH QUALITY (PERSONALISED) SERVICES, PROJECTS AND PROGRAMMES WHICH CAN FACILITATE INDEPENDENT LIVING, HEALTH AND WELL-BEING BY INFORMATION AND SIGNPOSTING TO ALL THE AVAILABLE ORGANISATIONS WHICH OFFER HELP AND SUPPORT.(II) WORKING IN PARTNERSHIP WITH A RANGE OF STAKEHOLDERS(III) ACTIVELY INVOLVING AND ENGAGING WITH BENEFICIARIES AND THEIR CARERS(IV) BUILDING COLLECTIVE APPROACHES TO STRENGTHENING A STRONG REPRESENTATIVE USER VOICE(V) SHAPING AND INFLUENCING STRATEGY, POLICY AND PRACTICE OF EXISTING LEGISLATION AND RAISING AWARENESS OF DISABILITY ISSUES BY DELIVERING DISABILITY EQUALITY TRAINING AND ASSISTING ORGANISATIONS TO MEET THEIR OBLIGATIONS UNDER THE DISABILITY EQUALITY ACT.

Activities: People Matter IW is a User Led Organisation that provides a variety of services within the Community for people with support needs and support groups to ensure that the service users views are heard through a variety of means. Views are collected from groups and individual members and inform the

decision makers of the issues.

Classification

- **How:** Provides Advocacy/advice/information
- **What:** Disability
- **Who:** Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Isle Of Wight

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£757,082	£764,634	£88,738	38
2024-03-31	£527,222	£566,557	£97,559	26
2023-03-31	£316,159	£426,593	-	-
2022-03-31	£458,208	£419,208	-	-
2021-03-31	£474,385	£428,794	-	-

Trustees

Name	Role	Appointed
JOHN IVOR PHILLIPS		2012-11-20
James Wilson Mitchell		2021-12-10
Jane Lambert		2018-05-31
STEPHEN RODGER GRAY		2015-09-07

PEOPLE MATTER IW

England & Wales - Charity number 1150937

Accounts



People Matter IW Executive Report

“Your Voice, Your Care, Your Support, Your Independence”



AGM 2024 - 2025

Charity Number: 1150937
Company Number: 7805451
PARES - CQC Rated Good

Address: 1 and 2 Bernard Way, Newport, Isle of Wight,
PO30 5YL

Telephone: 01983 685348

Website: www.peoplesmatteriw.org

People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This in the last year has been more directed at specifically people with a Learning Disability, Autism or ADHD

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO Design Criteria'.

Directors of People Matter IW – the Charity Trustees:

John Phillips

Jane Lambert

Rodger Gray

Jim Mitchell

Manager's Report

At the start of April 2024 we became a stand-alone User Led Organisation as we were no longer funded by the Isle of Wight Council, a great challenge and one we aspired at the onset of setting up People Matter IW and to be self-sustaining, very challenging in the current economic climate nationally.

We have continued to develop the Learning Disability Support Service and Personal Assistant Recruitment and Employment Service, we continued to be funded in partnership with the Citizens Advice to support them to provide Information, Advice and Guidance.

People Matter IW have adopted the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence
- A caring, professional organisation working to national quality standards for you
- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our

community, People Matter IW are one of the key local organisations in ensuring the users of services are listened to.

We are looking forward to new projects and challenges and another year supporting people who need a voice.

Terri Baker – Manager – People Matter IW

Income: £757082

Expenditure: £765903

Groups and Membership report

Since its inception, in 2011, People Matter IW has always been an effective membership and User-Led organisation. Historically we have provided personalised and detailed health and social care related Advice, Information and Guidance to the ultimate benefit of very many individuals, both our members and the public, without discrimination. In having a change in structure and not being funded to provide the Island User led Organisation from April 2025 and having a designated worker to arrange the meetings and groups in Graham Drudge, we then focussed on the area in which we felt we could make a difference in supporting.

We have continued to work with groups for people with Learning Disabilities, Autism, Attention Deficit Hyperactivity Disorder and Autism. In many instances, we have provided a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings.

This has sometimes involved challenging statutory bodies, on behalf of both individuals and groups which was the very reason that People Matter IW was originally set-up – to be the voice of the Island's Service Users. We have always looked to see how we might help either existing groups or new groups and have been keen to hold discussions with other user-led groups and have been

supportive in supporting the Involving People who are now providing support for gaining the Service user voice for the local Authority. We have continued to assist with getting as many peoples views for the Learning Disability and Autism

Strategy supporting the Isle of Wight Council, the local NHS or the Hampshire and Isle of Wight Integrated Care Board, for specific projects or purposes.

People using statutory services actually have an absolute right to a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. This should never be ignored or forgotten. *"Nothing about me*

without Me” is a wonderful motto. I am confident that People Matter IW will continue to embrace and assist this process known as ‘*Person Centred*’.

Autism Inclusion Matters and Sensory Library



Despite the challenging ending of March 2025, the period from April 2024 to April 2025 was a very positive and successful year for AIM and our community.

We currently have over **2400** followers on social media with a high level of engagement and a comprehensive website with high traffic. We have a dedicated and passionate staff team, which includes 6 volunteers and 5 paid staff. All of our staff are autistic, multiply neurodivergent, and disabled. Many are also parents of autistic children or adults.

From **April 2024**, we have had **554 separate individuals** attend our building for groups, sessions and workshops. Many of these are recurring visits, making **1539** visits overall. This figure does not include people who have contacted us through online sessions, text, WhatsApp, or Social media, bringing the total to well over 2000 contacts.

Social and support groups

We ran many different groups and sessions during 2024 – 2025 detailed below. We have also indicated whether the funding has continued for 2025-2026 and whether AIM has continued the sessions with fundraising. The sudden withdrawal of funding in March 2025 led to an incredible outpouring of support and fundraising.

	Funder	Funding Continuation	AIM Continuation
Children and Young people			
4-11 Family Support Group (4-8 & 9-12) –	ICB	No	Yes
12-17 Teen Chill	ICB	No	Yes
13-19 Dungeons and Dragons	Short Break	Yes	Yes
8-17 I AM - Understanding Myself	ICB	No	Yes
All Age			
Women and Girls Group	ICB	No	Yes
Adults			
Adult Social and Support Groups	NHS/ICB	Yes	Yes
Information and Advice Workshops	NHS/ICB	Yes	Yes
16-25 Social Group –	Community	No	No
Dungeons and Dragons –	None	Yes	Yes
Post Diagnostic Support Workshops –	NHS/ICB	Yes	Yes
1:1 and Drop in information and advice –	NHS/ICB	Yes	Yes
Sensory Library	ICB	Yes	Yes

RAISE Respecting Autistic Identity in Schools and Education – NHS England
AIM was a valued partner of the RAISE program and delivered 4 years of training to schools with consistent excellent or very good feedback across all domains.

100% of attendees for 4 years said that having autistic trainers made the course better, and 100% of attendees for 4 years said they would recommend the course to other schools. We received incredible support from schools that took part and teaching staff of all levels. Unfortunately, the decision was taken at the end of 2024 to end our involvement in RAISE.

Training

We have delivered training to a number of organisations over the past year including schools and the feedback has been incredibly positive. We have been delivering Oliver McGowan Tier 1 Part 2 Interactive Webinars with People Matter IW and have 2 training trios.

Autism Partnership Board and forums

The Partnership Board is organised and run by Autistic people. We are involved in other forums and have found climate change over the past year to become less accepting, less willing to make adjustments, to listen to lived experience and to work in partnership. This has had a negative impact on the emotional well-being of our team.

Sensory Library The Sensory Library continues to be popular and successful and is managed by our volunteer coordinator. Loans are made through groups, drop in and webform requests.

No. of Loans 216 No. of Items 211 No. of Books 201

Total value loaned £9447.87

We would like to extend our sincere thanks to People Matter IW for their continued support and faith in us and especially to Terri. We very much appreciate everything you do to help us in our journey.

Claire Collins- Service Manager November 2025

Personal Assistant Recruitment and Employment Service (PARES)



Overview of the Service: Homecare Service C.Q.C Registered

Number of Office Staff: 2

Number of Personal Assistants: 22

Number of Service Users: 18

6 x Personal Budget/Direct Payments (Local Authority)

9 x NHS Continuing Healthcare Budget

3 x Self-Funders

Throughout this year P.A.R.E.S has continued to provide personal-centred care across the whole Island, always ensuring the service user is treated with dignity, compassion and respect.

Since partnering with CHC you will see from the numbers below the care hours provided have increased at some points up to 412%

In March/April 2023 PARES PA's provided **553** hours of support.

In March/April 2024 PARES PA's provided **2832** hours of support (an increase of **412%** on last year)

In March/April 2025 PARES PA's provided **2053** hours of support (an increase of **217%** on 2023)

We now have a respectful relationship with CHC with ongoing new referrals being forwarded to us.

The understanding that the Personal Assistants, often already in situ without any training, are then DBS checked, enrolled on an Emergency First Aid Course, and required to complete all our mandatory training and specialist training, provides a level of security and faith to the funding CHC, that the PA's are managed professionally and fully trained to provide care to a high level.

Our Personal Budget/Direct Payment clients are provided support ranging between 2hrs – 40hrs per week. There continues to be concerns with the different rates allocated to these clients and a delay in receiving their annual care reviews, often requiring multiply requests to the Local Authority. If required, due to clients' needs and lack of family support, PARES have assisted the client with meetings with social workers, to ensure they are fully supported.

In January, an executive decision was made to keep us in line with CQC requirements. After discussion with other Island Care Providers, it was decided to financially invest in **Nourish**.

Nourish is a Digital Care Management System for Care Providers. The process of changing from a paper system to a digital system has proved time consuming, but in time, it will provide a secure and tailor-made record of every client and hopefully save our PA's time not having to complete paperwork for every support visit, instead being recorded live, by means of an APP on their mobile phones.

Goals for the Coming Year (2025/26)

Achieve or maintain *Good/Outstanding* C.Q.C rating.

Continue strengthening partnership with C.H.C and local authorities.

Launch Nourish, including family feedback portal or mobile app.

Lea Fairclough – P.A.R.E.S Officer

Learning Disability Support Centre



LDSC currently has 8 students. We do not close like other educational establishments in school holidays etc as we like to provide continuity and sustainability.

People Matter IW founded the LDSC and became an ASDN (Award Scheme Development and Accreditation Network) accredited learning centre to meet some of these needs locally.

We have delivered 48 sessions in 2024/2025.

During 2024 we delivered the Enterprise Course to enable the students to develop skills to plan our first Christmas Fayre which was a successful event held at the centre.

We revisited some of the previous topics such as emotional wellbeing, hate crime, social media and cyber safety including respectful relationships etc.

1 student is now employed as an Oliver McGowan Tier 2 Trainer and another is attending IW College and has St Marys Hospital IT placement and has passed his CBT and rides a scooter to commute to college and work. 2 other students have voluntary jobs in charity shops and Newport Minster.

We have focussed on Living Independently and this has resulted in two of our students moving out into supported living recently. Air Fryer cooking for one. We made Pizzas in the air fryers and these were enjoyed by all.

Also, more of our students are now travelling alone by bus to and from the centre.

Guest Speakers from Recycling Centre, Sexual Health, Read Easy and The Big Conversation and Learning Disability Nurse Team.

We had several local outings in 2024.

Students to talk about each outing's best moments

- Osborne House
- Portsmouth Historic Dockyard
- Wildheart Animal Sanctuary
- Wight Aviation Museum
- Quarr Abbey

We like to celebrate traditional festivals such as D Day, VE Day, Battle of Britain, Easter, Halloween Christmas etc

We are currently planning our Christmas Fayre which will be held at the Centre 11th December 2025. Claire is delivering different lessons in crafting in the

afternoons along with our brilliant volunteers. We are looking for donations for the tombola please.

Emma – Liked the Picnic on the beach at Osborne House

Sophie – Enjoyed the Historic Dockyard

Mike-Enjoyed the nature walk at Quarr Abbey

Freya- remembers preparing the food for the animals at Wildheart Animal Sanctuary and starting to work on the bear pen

Maisie- liked our trip round the Portsmouth Dockyard on a boat despite the rain

Tristan liked the Cannon demonstrations on the Warrior

Teresa Day – LDSC Lead Officer

Information 1st Aid Annual Report

Since July 2023, PMIW have been involved in working in partnership with Citizens Advice Isle of Wight to provide remote support for their local helpline. PMIW have provided one member of staff to answer the helpline, 3 days a week 10am – 3:30pm.

Since April 2024 until March 2025, 657 calls were answered on behalf of Citizens Advice Isle of Wight by People Matter IW.

We continue to provide information, advice & guidance in care, health & wellbeing and equipment loan to people who either drop in or by phone or email enquiries. This data is collected and reported back to Citizens Advice Isle of Wight.

In the months from April 2024 – March 2025, 131 information, advice & guidance queries have been answered and 62 queries regarding Care Services responded to.

Rebekah Brittan – Information First Aider

Thank you for reading our AGM 2024.25 Executive Report and for your continued support. The People Matter IW team and Directors.

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2025

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PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2025

Directors/Trustees	S R Gray J H Lambert J I Phillips J W Mitchell
The Registered Office:	Independant Living Centre 1 and 2 Bernard Way Riverway Isle of Wight PO30 5YL
Company Number:	07805451
Charity Number:	1150937
Independent Examiner:	A H Cross & Co Limited Chartered Certified Accountants 10 Pyle Street Newport Isle of Wight PO30 1JW
Bankers:	Lloyds Bank pic 22 St Thomas Square Newport Isle of Wight PO30 1SQ

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2025

The directors present their report and the accounts for the period ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2025. The Statement of Financial Activities show a net surplus for the year of £88,738.00

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2025

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:


- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors



.....

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2025

We report on the accounts of the company for the year ended 31 March 2025 which are set out on pages 5 to 11.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	561,894	195,188	757,082
Total incoming resources	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	558,792	207,111	765,903
Total resources expended	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
Net incoming resources	3,102	(11,923)	(8,821)
Net movement in funds	<u>3,102</u>	<u>(11,923)</u>	<u>(8,821)</u>
Total funds brought forward	(176,753)	274,312	97,559
Total funds carried forward	<u>£ (173,651)</u>	<u>£ 262,389</u>	<u>£ 88,738</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

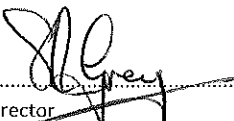
at 31 March 2025

	<u>Notes</u>	<u>At 31 March</u> <u>2025</u> £
FIXED ASSETS		
Tangible assets	5	<u>5,075</u>
CURRENT ASSETS		
Sundry debtors	6	17,663
Cash at bank and in hand		<u>92,973</u>
		110,636
CREDITORS:- Amounts falling due within one year	7	<u>26,973</u>
NET CURRENT ASSETS		<u>83,663</u>
NET ASSETS		<u>£ 88,738</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	262,389
Unrestricted funds	8	<u>(173,651)</u>
		<u>£ 88,738</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).


.....
Director

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2025

1 ACCOUNTING POLICIES

Basis of Preparation

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (FRSSE) effective April 2008, and all other applicable accounting standards, as modified by the Statement of recommended Practice for Accounting and Reporting issued by the Charity Commissioners for England and Wales (revised June 2008) (the SORP). The accounts have been drawn up in accordance with the provisions of the Charities (Accounts and Reports) Regulations 2008 and the Companies Act 2006 and include the results of the charity's operations which are described in the Trustees' Report, all of which are continuing.

Accounting Convention

These accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standards for Smaller Entities (effective April 2008).

Incoming Resources

Incoming resources represents the total amount receivable by the company in the form of rents, local council funding and other generated funds.

Resources Expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all the cost relating to the charity's main activities.

Resources expended include attributable VAT which cannot be recovered.

Fixed Assets and Depreciation

All tangible fixed assets are stated at cost less depreciation. Depreciation has been provided at the following rate in order to write off the assets (less their residual value) over their estimated useful economic lives.

Office equipment	20% reducing balance basis
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Fund Accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	<u>£</u>
This is stated after crediting:-	
Revenue turnover from ordinary activities	757,082
and after charging:-	
Depreciation of owned fixed assets	1,269
Independent examiner's fees	1,354

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	675,356
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There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2024	9,118
Additions in year	4,950
At 31 March 2025	<u>14,068</u>
 <u>Depreciation</u>	
At 01 April 2024	7,724
Charged in year	1,269
At 31 March 2025	<u>8,993</u>
 <u>Net book value</u>	
At 31 March 2025	£ <u>5,075</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

6 DEBTORS

<u>Total</u>
17,663
<u>£ 17,663</u>

Trade debtors

7 CREDITORS: amounts falling due within one year

<u>Total</u>
15,190
1,654
10,129
<u>£ 26,973</u>

Trade creditors

Accruals

Other taxes and social security

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2025</u>
<u>Unrestricted fund</u>			
General fund	(176,753)	3,102	(173,651)
<u>Restricted fund</u>			
	<u>274,312</u>	<u>(11,923)</u>	<u>262,389</u>
	<u>£ 97,559</u>	<u>£ (8,821)</u>	<u>£ 88,738</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Direct costs	2,190
Room hire	192
Volunteers expenses	366
Sub-Group expenses	-
Training	1,862
Travel expenses	3,594
	<u>8,204</u>
<u>Support costs</u>	
Gross wages and national insurance	675,356
	<u>675,356</u>
<u>Premises costs</u>	
Rent	29,463
Rates	130
Light and heat	2,585
Repairs and renewals	3,109
Cleaning	292
	<u>35,579</u>
<u>General administrative expenses</u>	
Insurance	6,350
Telephone	4,905
Stationery and printing	20,205
Advertising	600
Bank charges	128
Sundry expenses	4,983
Depreciation of fixed assets	1,269
	<u>38,440</u>
<u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,177
	<u>1,177</u>
	£ <u>758,756</u>
<u>Governance costs</u>	
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,354
Professional and legal fees	5,793
	<u>7,147</u>
	£ <u>7,147</u>
	£ <u>765,903</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>Funds</u>
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	-	8,479	8,479
Care and Support Services	561,894	-	561,894
Parents Voice	-	42,098	42,098
Autism Inclusion matter	-	103,805	103,805
Learning Disability Support Centre Income	-	30,260	30,260
Information 1st Aid	-	12,000	12,000
Oliver McGowan	-	(1,454)	(1,454)
Other	-	-	-
	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
TOTAL INCOMING RESOURCES	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	-	48,925	48,925
Care and Support Services	557,540	-	557,540
Parents Voice	-	28,735	28,735
Autism Inclusion matter	-	88,485	88,485
Learning Disability Support Centre Income	-	27,304	27,304
Information 1st Aid	-	13,594	13,594
Oliver McGowan	-	68	68
Other	(17)	-	(17)
	<u>557,523</u>	<u>207,111</u>	<u>764,634</u>
<u>General administrative expenses</u>			
Depreciation of fixed assets	1,269	-	1,269
	<u>1,269</u>	<u>-</u>	<u>1,269</u>
TOTAL RESOURCES EXPENDED	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
NET MOVEMENT IN FUNDS	£ <u>3,102</u>	£ <u>(11,923)</u>	£ <u>(8,821)</u>
RECONCILIATION OF FUNDS			
TOTAL FUNDS CARRIED FORWARD	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2025

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PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2025

Directors/Trustees	S R Gray J H Lambert J I Phillips J W Mitchell
The Registered Office:	Independant Living Centre 1 and 2 Bernard Way Riverway Isle of Wight PO30 5YL
Company Number:	07805451
Charity Number:	1150937
Independent Examiner:	A H Cross & Co Limited Chartered Certified Accountants 10 Pyle Street Newport Isle of Wight PO30 1JW
Bankers:	Lloyds Bank pic 22 St Thomas Square Newport Isle of Wight PO30 1SQ

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2025

The directors present their report and the accounts for the period ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2025. The Statement of Financial Activities show a net surplus for the year of £88,738.00

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2025

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:


- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors


.....

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2025

We report on the accounts of the company for the year ended 31 March 2025 which are set out on pages 5 to 11.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2025

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	561,894	195,188	757,082
Total incoming resources	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	558,792	207,111	765,903
Total resources expended	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
Net incoming resources	3,102	(11,923)	(8,821)
Net movement in funds	<u>3,102</u>	<u>(11,923)</u>	<u>(8,821)</u>
Total funds brought forward	(176,753)	274,312	97,559
Total funds carried forward	<u>£ (173,651)</u>	<u>£ 262,389</u>	<u>£ 88,738</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

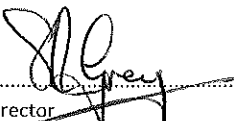
at 31 March 2025

	<u>Notes</u>	<u>At 31 March</u> <u>2025</u> £
FIXED ASSETS		
Tangible assets	5	<u>5,075</u>
CURRENT ASSETS		
Sundry debtors	6	17,663
Cash at bank and in hand		<u>92,973</u>
		110,636
CREDITORS:- Amounts falling due within one year	7	<u>26,973</u>
NET CURRENT ASSETS		<u>83,663</u>
NET ASSETS		<u>£ 88,738</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	262,389
Unrestricted funds	8	<u>(173,651)</u>
		<u>£ 88,738</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).


.....
Director

Date : 12/12/2025

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2025

1 ACCOUNTING POLICIES

Basis of Preparation

The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (FRSSE) effective April 2008, and all other applicable accounting standards, as modified by the Statement of recommended Practice for Accounting and Reporting issued by the Charity Commissioners for England and Wales (revised June 2008) (the SORP). The accounts have been drawn up in accordance with the provisions of the Charities (Accounts and Reports) Regulations 2008 and the Companies Act 2006 and include the results of the charity's operations which are described in the Trustees' Report, all of which are continuing.

Accounting Convention

These accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standards for Smaller Entities (effective April 2008).

Incoming Resources

Incoming resources represents the total amount receivable by the company in the form of rents, local council funding and other generated funds.

Resources Expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all the cost relating to the charity's main activities.

Resources expended include attributable VAT which cannot be recovered.

Fixed Assets and Depreciation

All tangible fixed assets are stated at cost less depreciation. Depreciation has been provided at the following rate in order to write off the assets (less their residual value) over their estimated useful economic lives.

Office equipment	20% reducing balance basis
------------------	----------------------------

Fund Accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	<u>£</u>
This is stated after crediting:-	
Revenue turnover from ordinary activities	757,082
and after charging:-	
Depreciation of owned fixed assets	1,269
Independent examiner's fees	1,354

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	675,356
----------------	---------

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2024	9,118
Additions in year	4,950
At 31 March 2025	<u>14,068</u>
 <u>Depreciation</u>	
At 01 April 2024	7,724
Charged in year	1,269
At 31 March 2025	<u>8,993</u>
 <u>Net book value</u>	
At 31 March 2025	£ <u>5,075</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

6 DEBTORS

<u>Total</u>
17,663
<u>£ 17,663</u>

Trade debtors

7 CREDITORS: amounts falling due within one year

<u>Total</u>
15,190
1,654
10,129
<u>£ 26,973</u>

Trade creditors

Accruals

Other taxes and social security

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2025</u>
<u>Unrestricted fund</u>			
General fund	(176,753)	3,102	(173,651)
<u>Restricted fund</u>			
	<u>274,312</u>	<u>(11,923)</u>	<u>262,389</u>
	<u>£ 97,559</u>	<u>£ (8,821)</u>	<u>£ 88,738</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS Continued

for the year ended 31 March 2025

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Direct costs	2,190
Room hire	192
Volunteers expenses	366
Sub-Group expenses	-
Training	1,862
Travel expenses	3,594
	<u>8,204</u>
<u>Support costs</u>	
Gross wages and national insurance	675,356
	<u>675,356</u>
<u>Premises costs</u>	
Rent	29,463
Rates	130
Light and heat	2,585
Repairs and renewals	3,109
Cleaning	292
	<u>35,579</u>
<u>General administrative expenses</u>	
Insurance	6,350
Telephone	4,905
Stationery and printing	20,205
Advertising	600
Bank charges	128
Sundry expenses	4,983
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<u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,177
	<u>1,177</u>
	£ <u>758,756</u>
<u>Governance costs</u>	
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,354
Professional and legal fees	5,793
	<u>7,147</u>
	£ <u>7,147</u>
	£ <u>765,903</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

<u>for the year ended 31 March 2025</u>	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>Funds</u>
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	-	8,479	8,479
Care and Support Services	561,894	-	561,894
Parents Voice	-	42,098	42,098
Autism Inclusion matter	-	103,805	103,805
Learning Disability Support Centre Income	-	30,260	30,260
Information 1st Aid	-	12,000	12,000
Oliver McGowan	-	(1,454)	(1,454)
Other	-	-	-
	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
TOTAL INCOMING RESOURCES	<u>561,894</u>	<u>195,188</u>	<u>757,082</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	-	48,925	48,925
Care and Support Services	557,540	-	557,540
Parents Voice	-	28,735	28,735
Autism Inclusion matter	-	88,485	88,485
Learning Disability Support Centre Income	-	27,304	27,304
Information 1st Aid	-	13,594	13,594
Oliver McGowan	-	68	68
Other	(17)	-	(17)
	<u>557,523</u>	<u>207,111</u>	<u>764,634</u>
<u>General administrative expenses</u>			
Depreciation of fixed assets	1,269	-	1,269
	<u>1,269</u>	<u>-</u>	<u>1,269</u>
TOTAL RESOURCES EXPENDED	<u>558,792</u>	<u>207,111</u>	<u>765,903</u>
NET MOVEMENT IN FUNDS	£ <u>3,102</u>	£ <u>(11,923)</u>	£ <u>(8,821)</u>
RECONCILIATION OF FUNDS			
TOTAL FUNDS CARRIED FORWARD	£ <u>(173,651)</u>	£ <u>262,389</u>	£ <u>88,738</u>

PEOPLE MATTER IW

England & Wales - Charity number 1150937

Accounts



People Matter IW Executive Report

“Your Voice, Your Care, Your Support, Your Independence”



AGM 2023 - 2024

Charity Number: 1150937
Company Number: 7805451
PARES - CQC Rated Good
ISO 9001:2015 Certificated

Address: 1 and 2 Bernard Way, Newport, Isle of Wight, PO30 5YL

Telephone: 01983 685348 Website: www.peoplesmatteriw.org



"Your Voice, Your Care, Your Support, Your Independence"

People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This collating of Service Users' views is varied to ensure that there is opportunity for all members to get their concerns and voices heard.

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO Design Criteria'.

Directors of People Matter IW – the Charity Trustees:

John Phillips

Jane Lambert

Rodger Gray

Irene Burkett

Jim Mitchell

Manager's Report

This has continued to be a difficult year with the closure Independent Living Centre closure on 1st April 2023. We have continued to develop the Learning Disability Support Service and Personal Assistant Recruitment and Employment Service, Find Your Care, and received funding to continue the We Stand Together Training, building on the success of the pilot project, partnering with Family Action – PARCS in Portsmouth. We have also been awarded funding in partnership with the Citizens Advice and Age UK IW to support them to provide Information, Advice and Guidance.

People Matter IW have adopted the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence
- A caring, professional organisation working to national quality standards for you

- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our Directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our community, People Matter IW are the key local organisation in ensuring the users of services are listened to.

The Independent Living Centre closed its doors in April 2023 so changed a lot for the services we provide.

We are looking forward to new projects and challenges and another year supporting people who need a voice. **Terri Baker – Manager – People Matter IW**

Financial Report

Income: £527222.00

Expenditure: £566557.00

Groups and Membership report

Since its inception, in 2011, People Matter IW has always been an effective membership and User-Led organisation. Historically we have provided personalised and detailed health and social care related Advice, Information and Guidance to the ultimate benefit of very many individuals, both our members and the public, without discrimination. People Matter IW has also always organised, on behalf of its members, as requested and required, a number of mainly user-led groups representing a wide range of Island residents with differing support needs.

The various forums we have consistently worked with include groups for people with Learning Disabilities, Autism, Attention Deficit Hyperactivity Disorder, Older People, Carers, Long Term Conditions and Parents Voice IW. This has usually involved all People Matter IW staff and volunteers in about 250 meetings a year, in various locations, across the full range of groups. In many instances, we have provided a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings.

This has sometimes involved challenging statutory bodies, on behalf of both individuals and groups which was the very reason that People Matter IW was originally set-up – to be the voice of the Island's Service Users. We have always looked to see how we might help either existing groups or new groups and have been keen to hold discussions with other user-led groups which we may be able to assist. In addition to our regular activities we have, in recent times hosted many one-off 'focus groups' or 'task and finish' groups, on behalf of other organisations, such as Age UKIW, the Isle of Wight Council, the local NHS or the Hampshire and Isle of Wight Integrated Care Board, for specific projects or purposes. These have

always been well attended and well received by our members and have always proved to be worthwhile avenues of ideas sharing, consultation and, most importantly, co-production.

It is absolutely vital that specific and effective two-way communication is maintained at all times. We have always successfully facilitated this through our groups as the professionals have always been a good source of reassurance and information for our members.

People using statutory services actually have an absolute right to a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. This should never be ignored or forgotten. *“Nothing about me without Me”* is a wonderful motto. Whatever happens in the future I am confident that People Matter IW will continue to embrace and assist this process known as *‘Person Centred’*.

Quality Assurance and ISO 9001:2015



ISO 9001 sets out very detailed criteria for a quality management system. It can be used by any organisation, large or small, regardless of its field of activity. ISO 9001 is a globally recognised standard which is based on several quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and, importantly, continual improvement. Using ISO 9001:2015 helps People Matter IW to ensure each of our customers gets a consistently good, high-quality service.

Our most recent Surveillance Audit took place on Thursday the 31st of August 2023. I am very pleased to report positive news and confirm that People Matter IW have been successfully recertificated for another year but we will be lapsing this from September 2024 as we will be no longer funded to provide the same service by the Local Authority from April 2024.

Autism Inclusion Matters and Sensory Library



AIM has continued to expanded and develop over the last year. During that growth we have held on to our core identity and leadership as an entirely Autistic Peoples Organisation. We have kept to our aims and values and reflect regularly on our purpose to ensure that we continue in the right direction. This has at times been challenging.

We currently have 5 autistic members of paid staff and 4 volunteers. We currently have over **2000** followers on social media with a high level of engagement and a comprehensive website with high traffic.

From **April 2024** we have had **338 separate individuals** attend our building for groups, sessions and workshops. Many of these are recurring visits making **835**

visits overall. We are closed in August so that is 835 visits in 5 months, or 167 people a month. This figure does not include people attending online sessions, or those attending professional training. It also doesn't include enquiries through our webform, or other messaging platforms which we provide support through. Our building does not have the capacity to provide the number of sessions or see the number of people that we need to see.

We are currently understaffed which is putting significant pressure on the current team. We are extremely grateful to our colleagues in the NHS who have provided a temporary staff member during this difficult time. We recently held a recruitment day which was extremely successful we have had applications for volunteers which we are currently processing and have had many expressions of interest for our paid posts once they are formalized.

Social and support groups

We are currently running many different groups and sessions detailed below along with the funding source. Items marked with a star are those we currently do not know if we have funding to continue from April 2024.

Children and Young People

- 4-11 Family Support Group (4-8 & 9-12) – Childrens ICB
- 12-17 Teen Chill – Childrens ICB
- 13-19 Dungeons and Dragons - Short Breaks Group
- 8-17 I AM - Understanding Myself - Childrens ICB / RAISE

All Age

- Women and Girls Group – Childrens ICB

Adults

- Adult Social and Support Group – NHS Pre / Post Assessment Service
- Information and Advice Workshops NHS Pre / Post Assessment Service
- 16-25 Social Group – No current funding
- Dungeons and Dragons – No current funding
- Post Diagnostic Support Workshops – NHS Pre / Post Assessment Service
- 1:1 and Drop in information and advice – NHS Pre / Post Assessment Service HIWCF

RAISE Respecting Autistic Identity in Schools and Education – NHS England

AIM has been thrilled to work with Parents Voice and Youth Trust on the RAISE project, part of the national Autism in Schools Project. The project has many aspects, our main role has been the delivery of training to the chosen cohort of schools and the children and young people's element. We are very pleased that year 4 funding has been agreed and we will continue to deliver our training to more schools throughout 2025. Thanks to the hard work of Jude and Layla our young peoples element has had amazing feedback and outcomes and is an outstanding piece of work.

Training

We have delivered training to a number of organisations over the past year and the feedback has been incredibly positive. We have been delivering Oliver McGowan Tier 1 Part 2 Interactive Webinars with People Matter IW and have 2 training trios. We have also delivered training with the NHS as part of the National Development Team for inpatient Services.

Autism Partnership Board and forums

This Partnership Board is organised and run by Autistic people, The meetings are well liked and often very busy.

We are also heavily involved as experts by experience in many groups and meetings. The number of forums and need for participation has increased and put additional pressure on us, as the absolute need for lived experience voices to speak up when decisions are being made that impact our islands communities has become paramount.

Sensory Library The Sensory Library continues to be popular and successful and is managed by our volunteer coordinator.

No. of Loans 111 No. of Items 104 No. of Books 100

Total value loaned £4333.30

We would like to extend our sincere thanks to People Matter IW for their continued support and faith in us and especially to Terri. We very much appreciate everything you do to help us in our journey.

Claire Collins - Service Manager

Personal Assistant Recruitment and Employment Service (PARES)



We are pleased to report that Lea Fairclough has been employed as the new PARES Co-Ordinator, she has previously worked for PMIW in a range of different roles. A second admin assistant has also been employed to work solely with our new Continuing Health Care Clients and Personal Assistants.

The partnership between PARES and CHC continues to evolve, with us currently supporting 6 CHC clients (all with complex health and medical care needs) and employing 12 new Personal Assistants who provide the care required for these clients. The hard work that Carla put into preparing this transition has paid off. There are more in the process of transferring to PARES, due to the success of the initial group of clients.

Alongside these, our original PARES clients continue to receive the high level of person-centred care that PARES are committed to. They remain a mixture of self-funding, PHB and Access to Work.

In March/April 2023 PARES Personal Assistants provided **553** hours of support.

In March/April 2024 PARES Personal Assistants provided **2832** hours of support.

PARES has placed a larger advert than normal (incorporating what was Find Your Care) in the Isle of Wight Care Services Directory 2024, which hopefully will generate more clients, but for now, word of mouth amongst the CHC clients and referrals from CHC staff is increasing our client/PA numbers monthly.

Lea Fairclough – Pares Officer

Learning Disability Support Centre



The LDSC was started in June 2022 to provide support and education for adults with learning disabilities such as autism, ADHD, and other problems as there was very limited choice around support, education, training, work, and volunteering opportunities. A lot of work went into assessing current needs by running groups prior to opening the centre and an open drop in for anyone interested was held at Holyrood Hall, Hall High Street, Newport IW. The information gained from these groups was fed into the Learning Disability Partnership Group (LDPG) so that people in charge of services listen to what is being said, People Matter IW aim to get people talking to make services better.

People Matter IW founded the LDSC and became an ASDN (Award Scheme Development and Accreditation Network) accredited learning centre to meet some of these needs locally.

2023 saw the start of the ASDAN Living Independently Course that is aimed to help develop and understanding of independent living skills and issues which covered:

- Earning & Spending Money
- Keeping Track of Your Money
- Making Financial Choices
- A Place of Your Own
- Mental Health & Wellbeing
- Cooking on a Budget
- Career Management
- Preparing for the World of Work

2024 we are delivering the ASDAN Enterprise Course

This was to support the students to develop themselves through activities and studies to find their inner entrepreneurs. Modules are:

- Entrepreneurial Skills
- Generating Enterprising Ideas

- Enterprise Planning
- Enterprise & Business
- Enterprise in Action
- Enterprise Evaluation

We have carried out a lot of crafting together to make items for enterprise activities. We are currently working on a host of items for the LDSC Christmas Fayre on December 12th, 2024. All are welcome to pop and buy. Interview Training has also been provided and some students were on the interview panel for the new NHS Learning Disability Lead.

Sessions delivered: Between for the 23-24 period, we delivered 108 sessions at the centre.

Free Taster Sessions: We offer free taster sessions for people to try out with us. Also, a multitude of work and voluntary work taster sessions were held at local businesses such as Liz Earle, The Garlic Farm, Wild Heart Animal Sanctuary, Storeroom.

Educational Outing to Quarr Abbey and Wight Aviation Museum.

Some of the students now have permanent voluntary roles and employment such as National Heritage - Osborne House, Charity Shops, Newport Minster and Oliver McGowan Training.

The centre is open for most of the usual school & college holidays to maintain sustainability and continuity in learning. We have also delivered individualised support plans for Sexually Inappropriate Behaviours. These come by referral.

Students take an active part in attending the Learning Disability Partnership Group representing the centre.

Co-Production: Students attending the centre also are involved in Co-production with local council and NHS since Project Fusion began.

Certificates are awarded at the end of each module to celebrate with Non-Alcoholic Prosecco.

Plans for 2025

The centre has a new educational support programme starting in January 2025 aimed at young people 16-25 years with a learning disability which is 7 weeks. **Young People Matter.** Feel free to get in touch if you would like to know more.

Teresa Day – LDSC Lead Officer

Information 1st Aid Annual Report

The role of Information 1st Aid was introduced by PMIW following the closure of the Independent Living Centre at the end of March 2023 which enabled the

retention of one of the members of staff in an administrative role initially for 12 hours a week.

PMIW was successful in securing a bid from the Isle of Wight Council to help work alongside Citizens Advice Isle of Wight and Age UK to support Island residents get help and access the information that they need as many people are unable to do this themselves on the internet.

Since July 2023, PMIW have been working in partnership with Citizens Advice Isle of Wight in providing remote support for their local helpline. In November 2023 we were issued with electronic equipment to fulfil this role. Initially, 2 days of support was provided per week until the end of December 2023 when it increased to 3 days support from the beginning of 2024.

In the months from November 2023 – March 2024, 166 queries were recorded by PMIW for Citizens Advice IW and this number has continued to increase since.

We also regularly provide information, advice & guidance in care, health & wellbeing and equipment loan to people who either drop in or by phone or email enquiries. This data is collected and reported back to Citizens Advice Isle of Wight.

In the months from November 2023 – March 2024, 213 information, advice & guidance queries have been answered and 43 queries regarding Care Services responded to.

Rebekah Brittan – Information First Aider

Thank you for reading our AGM 2023 Executive Report and for your continued support. The People Matter IW team and Directors.



The team at Community Cricket

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2024

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2024

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PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2024

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts (resigned 16/02/2024)
 J I Phillips
 I D Burkett
 J W Mitchell

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

DIRECTORS' REPORT

The directors present their report and the accounts for the period ended 31 March 2024.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2024

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2024. The Statement of Financial Activities show a net surplus for the year of £97,559.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2024

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

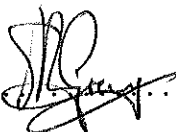
The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

..... 

Date : 2/12/24

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2024

We report on the accounts of the company for the year ended 31 March 2024 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and

- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2024

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
INCOMING RESOURCES			
Incoming resources from charitable activities	286,090	241,132	527,222
Investment income	-	-	-
Total incoming resources	<u>286,090</u>	<u>241,132</u>	<u>527,222</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	546,684	19,873	566,557
Total resources expended	<u>546,684</u>	<u>19,873</u>	<u>566,557</u>
Net incoming resources	(260,594)	221,259	(39,335)
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>(260,594)</u>	<u>221,259</u>	<u>(39,335)</u>
Total funds brought forward	83,841	53,053	136,894
Total funds carried forward	<u>£ (176,753)</u>	<u>£ 274,312</u>	<u>£ 97,559</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2024

	<u>Notes</u>	<u>At 31 March</u> <u>2024</u> £
FIXED ASSETS		
Tangible assets	5	<u>1,394</u>
CURRENT ASSETS		
Sundry debtors	6	12,268
Cash at bank and in hand		<u>111,399</u>
		123,667
CREDITORS:- Amounts falling due within one year	7	<u>27,502</u>
NET CURRENT ASSETS		<u>96,165</u>
NET ASSETS		£ <u><u>97,559</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	274,312
Unrestricted funds	8	<u>(176,753)</u>
		£ <u><u>97,559</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date : 2/12/24

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

£

This is stated after crediting:-

Revenue turnover from ordinary activities 527,222

and after charging:-

Depreciation of owned fixed assets 348

Independent examiner's fees 1,335

4 STAFF COSTS AND EMOLUMENTS

Gross salaries 448,118

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2023 9,118

Additions in year -

At 31 March 2024 9,118

Depreciation

At 01 April 2023 7,376

Charged in year 348

At 31 March 2024 7,724

Net book value

At 31 March 2024 £ 1,394

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

6 DEBTORS

Total

Trade debtors

12,268

£ 12,268

7 CREDITORS: amounts falling due within one year

Total

Trade creditors

13,057

Accruals

14,445

£ 27,502

8 MOVEMENT IN FUNDS

	<u>Balance</u>	<u>Net movement</u>	<u>At 31 March</u>
	<u>brought forward</u>	<u>in funds</u>	<u>2024</u>
<u>Unrestricted fund</u>			
General fund	83,841	(260,594)	(176,753)
<u>Restricted fund</u>	<u>53,053</u>	<u>221,259</u>	<u>274,312</u>
	£ <u>136,894</u>	£ <u>(39,335)</u>	£ <u>97,559</u>

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Room Hire	555
Volunteers expenses	436
Sub-Group expenses	-
Training	2,826
Travel expenses	725
	<u>4,542</u>
 <u>Support costs</u>	
Gross wages and national insurance	448,118
	<u>448,118</u>
 <u>Premises costs</u>	
Rent	27,625
Rates	626
Light and heat	1,354
Repairs and renewals	4,720
Cleaning	319
	<u>34,644</u>
 <u>General administrative expenses</u>	
Insurance	3,158
Telephone	4,576
Stationery and printing	10,615
Advertising	960
Bank charges	121
Sundry expenses	18,813
	<u>38,243</u>
 <u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,270
	<u>1,270</u>
	<u>£ 526,817</u>

<u>Governance costs</u>	<u>Total</u>
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,335
Professional and legal fees	15,960
	<u>17,295</u>
	<u>£ 17,295</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2024

Unrestricted

Restricted

Funds

Funds

Total

£

£

£

INCOMING RESOURCES

Incoming resources from charitable activities

User Led Organisation	9	82,975	82,984
Independant Living Centre	-	177	177
Personal Assistant recruitment	276,074	-	276,074
Parents Voice	-	35,098	35,098
Autism Inclusion matter	-	68,927	68,927
Learning Disability Support Centre Income	4	47,211	47,215
Information 1st Aid	-	6,000	6,000
Oliver McGowan	879	744	1,623
Other	9,124	-	9,124

286,090 241,132 527,222

TOTAL INCOMING RESOURCES

286,090 241,132 527,222

RESOURCES EXPENDED

Cost of charitable activities

Costs of activities in furtherance of the charity's objectives

User Led Organisation	95,341	614	95,955
Independant Living Centre	44	-	44
Personal Assistant recruitment	317,633	-	317,633
Parents Voice	41,222	-	41,222
Autism Inclusion matter	58,932	19,237	78,169
Learning Disability Support Centre Income	24,771	22	24,793
Information 1st Aid	8,082	-	8,082
Oliver McGowan	131	-	131
Other	180	-	180

546,336 19,873 566,209

General administrative expenses

Depreciation of fixed assets

348

-

348

348

0

348

TOTAL RESOURCES EXPENDED

546,684 19,873 566,557

NET MOVEMENT IN FUNDS

£ (260,594) £ 221,259 £ (39,335)

RECONCILIATION OF FUNDS

TOTAL FUNDS CARRIED FORWARD

£ (176,753) £ 274,312 £ 97,559

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2024

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2024

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PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2024

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts (resigned 16/02/2024)
 J I Phillips
 I D Burkett
 J W Mitchell

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

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 22 St Thomas Square
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Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

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Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

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- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2024

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers who support them.

We are a membership organisation and develop, facilitate and support other user led Groups.

People Matter IW have multiple projects working in partnership with others, this includes employing Personal Assistants (PARES) where clients needing support choose their own PA. A Learning Disability Support Centre, providing learning experiences for people with a learning Disability. Autism Inclusion Matters (AIM) providing support for people awaiting diagnosis or diagnosed to enable them to have information to support them. We also provide information and Advice on a large variety of support services Islandwide for people needing these services.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2024. The Statement of Financial Activities show a net surplus for the year of £97,559.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2024

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

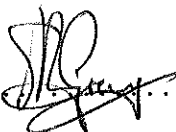
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The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

.....


Date : 2/12/24

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2024

We report on the accounts of the company for the year ended 31 March 2024 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and

- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2024

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
INCOMING RESOURCES			
Incoming resources from charitable activities	286,090	241,132	527,222
Investment income	-	-	-
Total incoming resources	<u>286,090</u>	<u>241,132</u>	<u>527,222</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	546,684	19,873	566,557
Total resources expended	<u>546,684</u>	<u>19,873</u>	<u>566,557</u>
Net incoming resources	(260,594)	221,259	(39,335)
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>(260,594)</u>	<u>221,259</u>	<u>(39,335)</u>
Total funds brought forward	83,841	53,053	136,894
Total funds carried forward	<u>£ (176,753)</u>	<u>£ 274,312</u>	<u>£ 97,559</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2024

	<u>Notes</u>	<u>At 31 March</u> <u>2024</u> £
FIXED ASSETS		
Tangible assets	5	<u>1,394</u>
CURRENT ASSETS		
Sundry debtors	6	12,268
Cash at bank and in hand		<u>111,399</u>
		123,667
CREDITORS:- Amounts falling due within one year	7	<u>27,502</u>
NET CURRENT ASSETS		<u>96,165</u>
NET ASSETS		£ <u><u>97,559</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	274,312
Unrestricted funds	8	<u>(176,753)</u>
		£ <u><u>97,559</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date : 2/12/24

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

£

This is stated after crediting:-

Revenue turnover from ordinary activities 527,222

and after charging:-

Depreciation of owned fixed assets 348

Independent examiner's fees 1,335

4 STAFF COSTS AND EMOLUMENTS

Gross salaries 448,118

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2023 9,118

Additions in year -

At 31 March 2024 9,118

Depreciation

At 01 April 2023 7,376

Charged in year 348

At 31 March 2024 7,724

Net book value

At 31 March 2024 £ 1,394

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

6 DEBTORS

Total

Trade debtors

12,268

£ 12,268

7 CREDITORS: amounts falling due within one year

Total

Trade creditors

13,057

Accruals

14,445

£ 27,502

8 MOVEMENT IN FUNDS

	<u>Balance</u>	<u>Net movement</u>	<u>At 31 March</u>
	<u>brought forward</u>	<u>in funds</u>	<u>2024</u>
<u>Unrestricted fund</u>			
General fund	83,841	(260,594)	(176,753)
<u>Restricted fund</u>	<u>53,053</u>	<u>221,259</u>	<u>274,312</u>
	£ <u>136,894</u>	£ <u>(39,335)</u>	£ <u>97,559</u>

NOTES TO THE ACCOUNTS

for the year ended 31 March 2024

9 RESOURCES EXPENDED

<u>Cost of charitable activities</u>	<u>Total</u>
<u>Costs of activities in furtherance of the charity's objectives</u>	
Room Hire	555
Volunteers expenses	436
Sub-Group expenses	-
Training	2,826
Travel expenses	725
	<u>4,542</u>
<u>Support costs</u>	
Gross wages and national insurance	448,118
	<u>448,118</u>
<u>Premises costs</u>	
Rent	27,625
Rates	626
Light and heat	1,354
Repairs and renewals	4,720
Cleaning	319
	<u>34,644</u>
<u>General administrative expenses</u>	
Insurance	3,158
Telephone	4,576
Stationery and printing	10,615
Advertising	960
Bank charges	121
Sundry expenses	18,813
	<u>38,243</u>
<u>Professional fees in support of charitable activities</u>	
CRB checks and recruitment expenses	1,270
	<u>1,270</u>
	£ <u>526,817</u>

<u>Governance costs</u>	<u>Total</u>
<u>Costs that are not direct management functions inherent in generating funds</u>	
Independent examiner's fees	1,335
Professional and legal fees	15,960
	<u>17,295</u>
	£ <u>17,295</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2024

Unrestricted

Restricted

Funds

Funds

Total

£

£

£

INCOMING RESOURCES

Incoming resources from charitable activities

User Led Organisation	9	82,975	82,984
Independant Living Centre	-	177	177
Personal Assistant recruitment	276,074	-	276,074
Parents Voice	-	35,098	35,098
Autism Inclusion matter	-	68,927	68,927
Learning Disability Support Centre Income	4	47,211	47,215
Information 1st Aid	-	6,000	6,000
Oliver McGowan	879	744	1,623
Other	9,124	-	9,124

286,090 241,132 527,222

TOTAL INCOMING RESOURCES

286,090 241,132 527,222

RESOURCES EXPENDED

Cost of charitable activities

Costs of activities in furtherance of the charity's objectives

User Led Organisation	95,341	614	95,955
Independant Living Centre	44	-	44
Personal Assistant recruitment	317,633	-	317,633
Parents Voice	41,222	-	41,222
Autism Inclusion matter	58,932	19,237	78,169
Learning Disability Support Centre Income	24,771	22	24,793
Information 1st Aid	8,082	-	8,082
Oliver McGowan	131	-	131
Other	180	-	180

546,336 19,873 566,209

General administrative expenses

Depreciation of fixed assets

348

-

348

348

0

348

TOTAL RESOURCES EXPENDED

546,684 19,873 566,557

NET MOVEMENT IN FUNDS

£ (260,594) £ 221,259 £ (39,335)

RECONCILIATION OF FUNDS

TOTAL FUNDS CARRIED FORWARD

£ (176,753) £ 274,312 £ 97,559

PEOPLE MATTER IW

England & Wales - Charity number 1150937

Accounts



People Matter IW Executive Report

“Your Voice, Your Care, Your Support, Your Independence”



AGM 2022 - 2023

Charity Number: 1150937
Company Number: 7805451
PARES - CQC Rated Good
ISO 9001:2015 Certificated

Address: 1 and 2 Bernard Way, Newport, Isle of Wight, PO30 5YL

Telephone: 01983 685348 Website: www.peoplesmatteriw.org



"Your Voice, Your Care, Your Support, Your Independence"

People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This collating of Service Users' views is varied to ensure that there is opportunity for all members to get their concerns and voices heard.

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO Design Criteria'.

Directors of People Matter IW – the Charity Trustees:

John Roberts

John Phillips

Jane Lambert

Rodger Gray

Irene Burkett

Jim Mitchell

Manager's Report

This has continued to be a difficult year with the closure Independent Living Centre closure on 1st April 2023. We have continued to develop the Learning Disability Support Service and Personal Assistant Recruitment and Employment Service, Find Your Care, and received funding to continue the We Stand Together Training, building on the success of the pilot project, partnering with Family Action – PARCS in Portsmouth. We have also been awarded funding in partnership with the Citizens Advice and Age UK IW to provide Information, Advice and Guidance around Care and Support.

People Matter IW have adopted the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence

- A caring, professional organisation working to national quality standards for you
- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our Directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our community, People Matter IW are the key local organisation in ensuring the users of services are listened to.

The Independent Living Centre closed its doors in April 2023 so changed a lot for the services we provide and regretfully said goodbye to Cathy Hayes and Sophie Reynolds

We are looking forward to new projects and challenges and another year supporting people who need a voice. **Terri Baker – Manager – People Matter IW**

Financial Statement

The income from April 2022 – April 2023 - £316159

The expenditure from April 2022 – April 2023 - £426593

Groups and Membership report

Since its inception, in 2011, People Matter IW has always been an effective membership and User-Led organisation. Historically we have provided personalised and detailed health and social care related Advice, Information and Guidance to the ultimate benefit of very many individuals, both our members and the public, without discrimination. People Matter IW has also always organised, on behalf of its members, as requested and required, a number of mainly user-led groups representing a wide range of Island residents with differing support needs. Most of our hosted and facilitated groups have traditionally operated in a similar fashion as People Matter IW has always actively promoted self-advocacy, peer advocacy and group advocacy. Although Covid-19 had a negative impact on our face-to-face meetings we managed to maintain our quality services throughout and retain and actually increase our numbers. We have regularly, effectively communicated with all of our members, affiliated organisations and interested professionals. We have done this mainly through our group meetings, via e mail or by phone and also, on occasions, and at some rapidly increasing expense, by posting information out to all of those who had informed us that they do not use a computer.

The various forums we have consistently worked with include groups for people with Learning Disabilities, Autism, Attention Deficit Hyperactivity Disorder, Older People, Carers, Long Term Conditions and Parents Voice IW. This has usually involved all People Matter IW staff and volunteers in about 250 meetings a year,

in various locations, across the full range of groups. In many instances, we have provided a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings. This has sometimes involved challenging statutory bodies, on behalf of both individuals and groups, for their inactions or breaches of protocols, processes or procedures. We make no apologies for this as this was the very reason that People Matter IW was originally set-up – to be the voice of the Island's Service Users.

We have always looked to see how we might help either existing groups or new groups and have been keen to hold discussions with other user-led groups which we may be able to assist. In addition to our regular activities we have, in recent times hosted many one-off 'focus groups' or 'task and finish' groups, on behalf of other organisations, such as Age UKIW, the Isle of Wight Council, the local NHS or the Hampshire and Isle of Wight Integrated Care Board, for specific projects or purposes. These have always been well attended and well received by our members and have always proved to be worthwhile avenues of ideas sharing, consultation and, most importantly, co-production.

Social Care and Health professionals have always been invited along to most of our user group meetings, when they occur, where they can be held to account, in person, by our members and, most importantly, the people who use the services. The various professionals have assisted, where possible, with providing information and guidance on behalf of the council and the local NHS and CCG (now ICB) and our members have always been grateful for their presence.

It is absolutely vital that specific and effective two-way communication is maintained at all times. We have always successfully facilitated this through our groups as the professionals have always been a good source of reassurance and information for our members. Special mention goes to Ann, Jess, Donna and Daron who have been very active supporters of our work.

As a responsible charity and organisation, we remain mindful that, because of all the changes introduced over recent years, both nationally and locally, in the provision of both health care and social care, there is an acute need for much more in the way of coproduction and meaningful involvement, with the statutory bodies, from the people who use the various services. This remains patchy at best but it something that People Matter IW has actively pursued throughout its existence.

In the current disastrous financial and political climate the point needs to be made over and over again that people actually do matter, they must be better supported, more engaged with and fully and properly consulted.

People using statutory services actually have an absolute right to a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. This should never be ignored or forgotten.

“Nothing about me without Me” is a wonderful motto.

Whatever happens in the future I am confident that People Matter IW will continue to embrace and assist this process known as *‘Person Centred’*.

Thank you all for your support over the years.

Graham Drudge, outgoing Membership, Quality and Communications Officer

Quality Assurance and ISO 9001:2015



ISO 9001 sets out very detailed criteria for a quality management system. It can be used by any organisation, large or small, regardless of its field of activity. ISO 9001 is a globally recognised standard which is based on several quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and, importantly, continual improvement. Using ISO 9001:2015 helps People Matter IW to ensure each of our customers gets a consistently good, high-quality service.

The Board of Directors of People Matter IW, our Charity Trustees, made the decision to work towards external certification, through the ISO 9001 standard, when the organisation was originally formed in 2011. From that time onwards, as a team of Directors and staff, we have worked very hard on our quality assurance and management systems, within People Matter IW as an organisation. This has involved both volunteers and all the staff in constantly refining our many processes and procedures. Due to the nature of what we do this type of work continues to this day and, if anything, was amplified due to the Covid-19 pandemic and our return to face-to-face working over the last couple of years.

On the 27th of November 2015 People Matter IW and The Independent Living Centre attained certification as an ISO 9001:2008 certificated charity and company. It was pointed out to us that this award was recognition of the dedication and the professionalism demonstrated by our Directors, Management, staff and volunteers and, we all feel it marked a coming of age for People Matter IW as an organisation.

Over time, and to retain our Certification, we had to fully transition to the more modern ISO 9001:2015 standard. We underwent our first, full external audit, to this standard, in September 2018. The transition work demanded a complete rewrite of our Quality Management Systems manual and reviews of all our processes and, for the first time, introduced a requirement to consider the context of the organisation and the requirements of all our interested parties. Everything we do needs to be regularly reviewed and internally audited. This is now a regular and ongoing exercise built into the way we work, think, and operate as a business and charity.

Since August 2015, People Matter IW has now been externally audited, under ISO 9001, on nine separate occasions.

Our most recent Surveillance Audit took place on Thursday the 31st of August 2023. I am very pleased to report positive news and confirm that People Matter IW have been successfully recertificated for another year.

Graham Drudge, outgoing Quality Officer and ISO 9001:2015 QA Lead

Safer Spaces – We Stand Together



We were successful in partnering with PARCS – Portsmouth Abuse and Rape Counselling Service. This is part of the National ‘Family Action’ to get Safer Streets 4 funding to expand on the training

for the night-time economy and training staff from venues across the Island to be more aware of violence against women and girls and not accepting behaviours which make women vulnerable in our community.

We were successful in training staff from 6 further venues across the Island including one gym.

We were visited by the Hampshire and Isle of Wight Crime Commissioner Donna Jones and the MP Bob Sealy for them to hear about the work being carried out on the Island, this included the experiences of the Manager of the Blacksmiths Arms describing how the training had helped them as a team to tackle unwanted behaviours in their premises.

Autism Inclusion Matters and Sensory Library



AIM has continued to expand and develop over the last year. During that growth we have held on to our core identity and leadership as an entirely Autistic Peoples Organisation. We have kept to our aims and values and reflect regularly on our

purpose to ensure that we continue in the right direction. We now have 7 autistic members of paid staff and 4 volunteers. We currently have over **1800** followers on social media and a comprehensive website with high traffic. From **April 2023** we have had **339 separate individuals** attend our building for groups, sessions, and workshops. Many of these are recurring visits making **1180** visits overall. This figure does not include the Sensory Library, training sessions, meetings, forums, professionals and doesn't include the **hundreds** of people we have supported through other mediums such as WhatsApp, messenger, text, and email. We are closed in August and half of December so that is 1180 visits over 10.5 months. We have rented an extra room in our building for use as a staff room. The feedback we continue to receive on the building and the set-up is overwhelmingly positive, with the only real issue being the lack of free parking. The outside area is our biggest challenge as it is currently unsafe for use.

Social and support groups

We are currently running many different groups and sessions detailed below along with the funding source. Items marked with a star are those we currently do not know if we have funding to continue from April 2024.

Children and Young People

- 4-11 Family Support Group (4-9 & 8-12) – Childrens ICB *
- 12-17 Teen Chill – Childrens ICB *
- 13-19 Dungeons and Dragons - Short Breaks Group
- 10-17 Autistic and Anxious – Childrens ICB / RAISE
- 8-12 I AM - Understanding Myself - Childrens ICB / RAISE

All Age

- Women and Girls Group – Childrens ICB *

Adults

- Adult Social and Support Group – General / NHS Pre assessment Service *
- Information and Advice Workshops NHS Pre Assessment Service *
- 16-25 Social Group – Early Help Connecting Communities
- Dungeons and Dragons – General *
- Post Diagnostic Support Workshops – No Wrong Door *
- Adult Pre-assessment Support Service – NHS Pre Assessment Service *

RAISE Respecting Autistic Identity in Schools and Education – NHS England

AIM has been thrilled to work with Parents Voice for the last 2 years on the RAISE project, part of the national Autism in Schools Project. The project has many aspects, our main role has been the delivery of training to the chosen cohort of schools and the children and young people's element. We are very pleased that year 3 funding has been agreed and we will continue to deliver our training to more schools throughout 2024

Training

We have delivered training to a number of organisations over the past year and the feedback has been incredibly positive. We have been successful in becoming a partner in delivering the Oliver McGowan Training with People Matter IW and begin our training for this on January 5th.

Autism Partnership Board and forums

This Partnership Board is organised and run by Autistic people, and we now have additional support from People Matter IW. The meetings are well liked and often very busy. We are also heavily involved as experts by experience in many groups and meetings.

Sensory Library The Sensory Library continues to be popular and successful and is managed by our volunteer coordinator. We now have items available for loan through our website and an updated management system.

We encourage people to collect and return to the Zone where possible but delivery and collection is still available.

No. of Loans	126	No. of Items	166	Value	£8,021.57	No. of Books
77	Value	£952.64				

We would like to extend our sincere thanks to People Matter IW for their continued support and faith in us and especially to Terri. We very much appreciate everything you do to help us in our journey.

Claire Collins - Service Manager

The People Matter IW Independent Living Centre

The Independent Living Centre (ILC) was located in the base of People Matter IW and functioned under the Charity PMIW. ILC staff offered advice to individuals enabling them to maximise their independence & improve their health & well-being and they supported people to maintain their mobility & independence. Staff helped people to find & choose equipment, technology, aids & adaptations to help them live independently and in a safe environment.

We had an open-door Policy; but we did find people got a better experience when they booked to see a member of ILC staff for an Independent Living Skills Assessment (ILSA). During these assessments Clients were prescribed equipment. Since January 2022 we were able to dispense equipment owned by the Local Authority from their Short-Term Equipment loan list.

Unfortunately, due to Isle of Wight Council Funding cuts, the Independent Living Centre closed its doors on the 31st of March 2023. We have returned or sold all of the equipment. We were successful in being awarded some funding to make the space functional with comfy seating. We re-purposed the centre into a light airy bright space in which our Learning Disability Support Centre meets two days a week and a room that different groups and meetings can use at other times.

Personal Assistant Recruitment and Employment Service (PARES)



It was with a heavy heart that Carla the PARES Co-ordinator left us this summer but we wish her well for the future.

PARES has continued to grow this year. We have branched out in supporting Continuing Healthcare Clients for PARES to employ their own personal assistants. They now are assured that the Personal Assistants have a contract of employment which includes training for their specific role, holiday pay, statutory sick pay, supervision and a support network.

We have worked closely with the Continuing Healthcare team so that we can streamline the process of employing PAs and are in the process of recruiting self-employed staff working with Continuing health Care funded clients.

We were delighted that one of our experienced Personal Assistants, John Ostacchini, was awarded Carer of the Year at the Isle of Wight Care Awards. We attended the awards with John and his wife and his client and we were very proud that his dedication to his role shone through and was recognised for the support he provides to his client.

New Service - Find Your Care

Find Your Care
Right time, right support

This new service has been slow to take off. However, we have successfully found a Personal Assistant for 8 families and have supported 3 in finding a residential care home. These are not high numbers but we continue to support this project and will assist people to find the right support when it is required.

Learning Disability Support Centre



The LDSC was started in June 2022 to provide support and education for adults with learning disabilities, Autism, ADHD, and other problems as there was very limited choice around support, education, training, work, and volunteering opportunities. A lot of co-produced work went into assessing current needs by running groups prior to opening the centre. An open drop-in, for anyone interested, was held at Holyrood Hall, High Street, Newport IW. The information gained from these groups was fed into the Learning Disability Partnership Group (LDPG) so that people in charge of services listen to what is being said. People Matter IW aim is to keep people talking to make services better.

People Matter IW founded the LDSC and became an ASDAN (Award Scheme Development and Accreditation Network) accredited learning centre to meet some of these needs locally. The first course to be delivered which was ASDAN PHSE which had 11 modules to choose from. These were interspaced and supported by guest speakers such as a Police Officer on Cyber Safety, and Police Community Support Officers on keeping safe when out. Also, town walks were taken to locate Safe Places for the students to know where they could go if they were out without support and feeling worried. Certificates of attendance or completion are awarded for each module working toward the ASDAN Accredited Certificate which needs a set number of credits. . The centre runs ASDAN 2 days a week for group educational courses on Wednesdays and Thursdays. Christmas 2022 was celebrated with bottles of alcohol-free prosecco and seasonal treats, presentation of educational certificates and a visit from Father Christmas.

2023: More students enrolled and they all began the sexual health course with some sessions supported by Sexual Health Nurse Specialist and Sexual Health Advisor. The opportunity arose for the centre to move from the hall in Newport to

People Matter IW at Bernard Way in April 2023 and students helped plan the décor of the 'chill out' area.

Plans: Local businesses were contacted to discuss the opportunity to have 'work taster experiences' and to run the Living Independently Course in 2023.

Attendance: Some students attend twice weekly and also in term holidays the centre stays open for most of the usual holidays to maintain sustainability in learning. On offer is individualised specialist training in sexual health and relationships by referral.

Educational Sessions provided: There were over 80 educational group sessions delivered between June 23rd, 2022, and March 31st, 2023.

LDSC now offer '*FREE TASTER*' Sessions for people to come and see if it meets their needs.

Support for Parents Voice IW



This past year has been challenging. With the loss of David Botell our Chairman, there has been a period of change.

This said, we have held a number of successful events, engaging with families on the Island:

- A Winter party at Riverside Centre
- An Easter day out at Monkey Haven
- Stay and Play sessions in the Summer holidays, including drumming and craft sessions from the New Carnival Company
- Outreach pop up events held at East Cowes, Ryde and the Ventnor Day event
- Parents Voice IW are now part of the community of charities that Tesco Ryde support.
- We were nominated as the charity of the month that Isle Second That Charity Shop in Ryde support - donating their profits for January 2023 to PV.

Training:

- In February, we hosted training for parents and carers delivered by Yvonne Newbold of Newbold Hope.
- We are currently working with Contact A Family, who are offering training to local practitioners and parents.
- Very soon we are hosting EHCP Outcomes Workshops delivered by Eleanor Wright.

Staff: Two new members of staff were employed.

RAISE: Respecting Autistic Identification in Schools and Education.

We continue to work as part of the RAISE Team and are now approaching Y3 of this very successful programme. Training is delivered by professionals at AIM.

Local Island primary schools were invited to attend a pilot of the SWAN programme (School Wide Advocates for Neurodiversity). This was run by Educational Psychologists. This provided us with an opportunity to engage with colleagues who had attended and encourage them to continue developing awareness of autism/neurodiversity in schools by attending RAISE training.

As well as primary schools, we are seeing some FE provision on the Island engaging in the training, which is hugely important in fulfilling a lifetime commitment to supporting children and young people in education. We are actively encouraging secondary provision to come on board.

Youth Trust and Autism Outreach are part of the RAISE team, so we feel we have a huge backbone of support to parents and carers. Moving forward, we recognise the need to form stronger links with the wider SEN sector.

We would like new parents and carers to join the work of the Steering Group. Through the Joint Working Group we are aiming for a bigger impact in the widening of our reach and network. We are hoping to jointly work on a Directory of SEN Services on the Island.

Thank you for reading our AGM 2023 Executive Report and for your continued support.

The People Matter IW team and Directors.



Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2023



A H CROSS & CO
CHARTERED CERTIFIED ACCOUNTANTS

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2023

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PEOPLE MATTERS (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2023

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J I Phillips
 I D Burkett
 J W Mitchell

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

The directors present their report and the accounts for the period ended 31 March 2023.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2023

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2023. The Statement of Financial Activities show a net surplus for the year of £136,894.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2023

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

.....

Date :

PEOPLE MATIER (IW) (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2023

We report on the accounts of the company for the year ended 31 March 2023 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

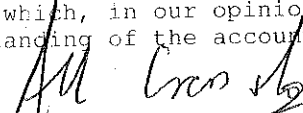
In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date : 17/1/24

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
Incoming resources from charitable activities	316,159	0	316,159
Investment income	-	-	-
Total incoming resources	<u>316,159</u>	<u>0</u>	<u>316,159</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	426,593	0	426,593
Total resources expended	<u>426,593</u>	<u>0</u>	<u>426,593</u>
Net incoming resources	-110,434	0	-110,434
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>-110,434</u>	<u>0</u>	<u>-110,434</u>
Total funds brought forward	194,275	53,053	247,328
Total funds carried forward	£ <u>83,841</u>	£ <u>53,053</u>	£ <u>136,894</u>

All activities derive from continuing operations.

PEOPLE MATIER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2023

	<u>Notes</u>	<u>At 31 March</u> <u>2023</u> £
FIXED ASSETS		
Tangible assets	5	<u>1,742</u>
CURRENT ASSETS		
Sundry debtors	6	15,946
Cash at bank and in hand		<u>126,774</u>
		142,720
CREDITORS:- Amounts falling due within one year	7	<u>7,568</u>
NET CURRENT ASSETS		<u>135,152</u>
NET ASSETS		£ <u><u>136,894</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,053
Unrestricted funds	8	<u>83,841</u>
		£ <u><u>136,894</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2023

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

£

This is stated after crediting:-

Revenue turnover from ordinary activities 316,159

and after charging:-

Depreciation of owned fixed assets 435

Independent examiner's fees 1,140

4 STAFF COSTS AND EMOLUMENTS

Gross salaries 260,951

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2022 9,118

Additions in year

At 31 March 2023

9,118

Depreciation

At 01 April 2022 6,941

Charged in year

At 31 March 2023

435

7,376

Net book value

At 31 March 2023

£ 1,742

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2023

6 DEBTORS

	<u>Total</u>
Trade debtors	15,946
	£ <u>15,946</u>

7 CREDITORS. amounts falling due within one year

	<u>Total</u>
Trade creditors	6,428
Accruals	1,140
	£ <u>7,568</u>

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2023</u>
<u>Unrestricted fund</u>			
General fund	194,275	-110,434	83,841
<u>Restricted fund</u>			
Team Around the Person	53,053	0	53,053
	£ <u>247,328</u>	£ <u>-110,434</u>	£ <u>136,894</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	54,476	-	54,476
Independant Living Centre	31,245	-	31,245
Team Around the Person	7,500	-	7,500
Personal Assistant recruitment	82,434	-	82,434
Parents Voice	58,396	-	58,396
Census	-	-	0
Autism Inclusion matter	60,316	-	60,316
Living Well/Improved Better Care	83	-	83
Safe places	-	-	0
Delayed Transfer of Care	-	-	0
Learning Disability Support Centre Income	17,710	-	17,710
Find Your Care Income	611	-	611
Other	3,388	-	3,388
	<u>316,159</u>	<u>0</u>	<u>316,159</u>
TOTAL INCOMING RESOURCES	<u>316,159</u>	<u>0</u>	<u>316,159</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	4,763	-	4,763
Independant Living Centre	3,747	-	3,747
Team Around the Person	-	-	0
Personal Assistant recruitment	4,901	-	4,901
Parents Voice	32,290	-	32,290
Census	-	-	0
Autism Inclusion matter	63,791	-	63,791
Living Well/Improved Better Care	254	-	254
Safe places	6,665	-	6,665
Delayed Transfer of Care	-	-	0
Learning Disability Support Centre Income	10,425	-	10,425
Find Your Care Income	-	-	0
Other	-	-	0
Room Hire	176	-	176
Volunteers expenses	99	-	99
Sub-Group expenses	-	-	0
Training	-	-	0
Travel expenses	1,433	-	1,433
	<u>128,544</u>	<u>0</u>	<u>128,544</u>
<u>Support costs</u>			
Gross wages and national insurance	260,951	-	260,951
	<u>260,951</u>	<u>0</u>	<u>260,951</u>
<u>Premises costs</u>			
Rent	17,833	-	17,833
Light and heat	2,426	-	2,426
Repairs and renewals	3,502	-	3,502
Cleaning	425	-	425
	<u>24,186</u>	<u>0</u>	<u>24,186</u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
<u>General administrative expenses</u>			
Insurance	1,811	-	1,811
Telephone	1,128	-	1,128
Stationery and printing	3,429	-	3,429
Bank charges	130	-	130
Sundry expenses	4,016	-	4,016
Depreciation of fixed assets	435	-	435
	<u>10,949</u>	<u>0</u>	<u>10,949</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,140	-	1,140
Professional and legal fees	823	-	823
	<u>1,963</u>	<u>0</u>	<u>1,963</u>
TOTAL RESOURCES EXPENDED	<u>426,593</u>	<u>0</u>	<u>426,593</u>
NET MOVEMENT IN FUNDS	£ <u>-110,434</u>	£ <u>0</u>	£ <u>-110,434</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>83,841</u>	£ <u>53,053</u>	£ <u>136,894</u>

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2023



A H CROSS & CO
CHARTERED CERTIFIED ACCOUNTANTS

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2023

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PEOPLE MATTERS (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2023

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J I Phillips
 I D Burkett
 J W Mitchell

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

The directors present their report and the accounts for the period ended 31 March 2023.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2023

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2023. The Statement of Financial Activities show a net surplus for the year of £136,894.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2023

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

.....

Date :

PEOPLE MATIER (IW) (A COMPANY LIMITED BY GUARANTEE)

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2023

We report on the accounts of the company for the year ended 31 March 2023 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

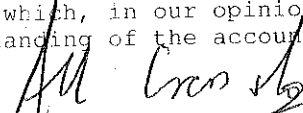
In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date : 17/1/24

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
Incoming resources from charitable activities	316,159	0	316,159
Investment income	-	-	-
Total incoming resources	<u>316,159</u>	<u>0</u>	<u>316,159</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	426,593	0	426,593
Total resources expended	<u>426,593</u>	<u>0</u>	<u>426,593</u>
Net incoming resources	-110,434	0	-110,434
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>-110,434</u>	<u>0</u>	<u>-110,434</u>
Total funds brought forward	194,275	53,053	247,328
Total funds carried forward	<u>£ 83,841</u>	<u>£ 53,053</u>	<u>£ 136,894</u>

All activities derive from continuing operations.

PEOPLE MATIER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2023

	<u>Notes</u>	<u>At 31 March</u> <u>2023</u> £
FIXED ASSETS		
Tangible assets	5	<u>1,742</u>
CURRENT ASSETS		
Sundry debtors	6	15,946
Cash at bank and in hand		<u>126,774</u>
		142,720
CREDITORS:- Amounts falling due within one year	7	<u>7,568</u>
NET CURRENT ASSETS		<u>135,152</u>
NET ASSETS		£ <u><u>136,894</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,053
Unrestricted funds	8	<u>83,841</u>
		£ <u><u>136,894</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2023

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

£

This is stated after crediting:-

Revenue turnover from ordinary activities 316,159

and after charging:-

Depreciation of owned fixed assets 435

Independent examiner's fees 1,140

4 STAFF COSTS AND EMOLUMENTS

Gross salaries 260,951

There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2022 9,118

Additions in year -

At 31 March 2023 9,118

Depreciation

At 01 April 2022 6,941

Charged in year 435

At 31 March 2023 7,376

Net book value

At 31 March 2023 £ 1,742

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2023

6 DEBTORS

	<u>Total</u>
Trade debtors	15,946
	£ <u>15,946</u>

7 CREDITORS. amounts falling due within one year

	<u>Total</u>
Trade creditors	6,428
Accruals	1,140
	£ <u>7,568</u>

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2023</u>
<u>Unrestricted fund</u>			
General fund	194,275	-110,434	83,841
<u>Restricted fund</u>			
Team Around the Person	53,053	0	53,053
	£ <u>247,328</u>	£ <u>-110,434</u>	£ <u>136,894</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	54,476	-	54,476
Independant Living Centre	31,245	-	31,245
Team Around the Person	7,500	-	7,500
Personal Assistant recruitment	82,434	-	82,434
Parents Voice	58,396	-	58,396
Census	-	-	0
Autism Inclusion matter	60,316	-	60,316
Living Well/Improved Better Care	83	-	83
Safe places	-	-	0
Delayed Transfer of Care	-	-	0
Learning Disability Support Centre Income	17,710	-	17,710
Find Your Care Income	611	-	611
Other	3,388	-	3,388
	<u>316,159</u>	<u>0</u>	<u>316,159</u>
TOTAL INCOMING RESOURCES	<u>316,159</u>	<u>0</u>	<u>316,159</u>
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	4,763	-	4,763
Independant Living Centre	3,747	-	3,747
Team Around the Person	-	-	0
Personal Assistant recruitment	4,901	-	4,901
Parents Voice	32,290	-	32,290
Census	-	-	0
Autism Inclusion matter	63,791	-	63,791
Living Well/Improved Better Care	254	-	254
Safe places	6,665	-	6,665
Delayed Transfer of Care	-	-	0
Learning Disability Support Centre Income	10,425	-	10,425
Find Your Care Income	-	-	0
Other	-	-	0
Room Hire	176	-	176
Volunteers expenses	99	-	99
Sub-Group expenses	-	-	0
Training	-	-	0
Travel expenses	1,433	-	1,433
	<u>128,544</u>	<u>0</u>	<u>128,544</u>
<u>Support costs</u>			
Gross wages and national insurance	260,951	-	260,951
	<u>260,951</u>	<u>0</u>	<u>260,951</u>
<u>Premises costs</u>			
Rent	17,833	-	17,833
Light and heat	2,426	-	2,426
Repairs and renewals	3,502	-	3,502
Cleaning	425	-	425
	<u>24,186</u>	<u>0</u>	<u>24,186</u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2023

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
<u>General administrative expenses</u>			
Insurance	1,811	-	1,811
Telephone	1,128	-	1,128
Stationery and printing	3,429	-	3,429
Bank charges	130	-	130
Sundry expenses	4,016	-	4,016
Depreciation of fixed assets	435	-	435
	<u>10,949</u>	<u>0</u>	<u>10,949</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,140	-	1,140
Professional and legal fees	823	-	823
	<u>1,963</u>	<u>0</u>	<u>1,963</u>
TOTAL RESOURCES EXPENDED	<u>426,593</u>	<u>0</u>	<u>426,593</u>
NET MOVEMENT IN FUNDS	£ <u>-110,434</u>	£ <u>0</u>	£ <u>-110,434</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>83,841</u>	£ <u>53,053</u>	£ <u>136,894</u>

PEOPLE MATTER IW

England & Wales - Charity number 1150937

Accounts



People Matter IW Executive Report

“Your Voice, Your Care, Your Support, Your Independence”



November 2022

Charity Number: 1150937

Company Number: 7805451

PARES - CQC Rated Good

ISO 9001:2015 Certificated

Address: 1 and 2 Bernard Way, Newport, Isle of Wight, PO30 5YL

Telephone: 01983 685348 Website: www.peoplesmatteriw.org



"Your Voice, Your Care, Your Support, Your Independence"

People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This collating of Service Users' views is varied to ensure that there is opportunity for all members to get their concerns and voices heard.

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO Design Criteria'.

Directors of People Matter IW – the Charity Trustees:

John Roberts

John Phillips

Jane Lambert

Rodger Gray

Irene Burkett

Jim Mitchell

Manager's Report

This has continued to be a difficult year coming out of Covid 19, but we have continued to grow new, exciting projects, that are paid for services, after listening to the membership of People Matter IW and the service users we support. We have set up the Learning Disability Support Service, Find Your Care, and received funding for a pilot project working with Family Action, an organisation in Portsmouth raising awareness of violence against Women and Girls. We have now been funded to continue this work across the Island building on what we had already started.

People Matter IW have adopted the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence
- A caring, professional organisation working to national quality standards for you
- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our Directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our community, People Matter IW are the key local organisation in ensuring the users of services are listened to.

Sadly, after many years loyal service, John Roberts is stepping down as a Director after this year's ISO 2001:2015 audit. This means that we may have a vacancy so if you feel that you would like to be part of the People Matter IW Directors team, please let us know.

We have been successful in supporting consultations led by the Isle of Wight Council ensuring that the user voice is involved at every stage of the process. We also aim to ensure that all organisations will work co-productively in the future to help make the Isle of Wight a better place to live.

Unfortunately, as part of a much bigger bid, we didn't secure the funding to continue the Brokerage Support Service, Team Around the Person and the Learning Disability Housing Support Officer from April 2022. We were very sorry to see the staff leave us, but they have moved to work within the Aspire Living Well Early Help Service. We wish them all well. From this change, Lea Fairclough, who was the Brokerage Support Officer, now assists Teresa with the Learning Disability Support Centre two days a week, supported by Aspire. Without this the project would not be viable.

Further to this we have been informed that the Independent Living Centre agreement, in its current form, will not be continued past April 2023. We are very disappointed with this as we feel that this will put additional pressure on already overstretched local services and NHS.

We are looking forward to another productive year supporting people who need a voice. **Terri Baker – Manager – People Matter IW**

Finance Report April 2021-2022

Income: £458208

Expenditure: £419208

Groups and Membership report

People Matter IW is a membership organisation with over 250 individual members. We presently work with a number of mainly user-led groups for a wide range of Island residents with differing support needs. Most of the Groups traditionally operate in a similar fashion as People Matter IW actively promotes self-advocacy, peer advocacy and group advocacy.

Although Covid-19 had a negative impact on our face-to-face meetings, both during the worst of the pandemic and since, we have managed to regularly stay in touch with all of our members, mainly via e mail or by phone and also by, on occasions, posting information out to all of those who do not use a computer.

The various forums we work with include groups for people with Learning Disabilities, Autistic Spectrum Disorders, Older People, Carers, Long Term Conditions and Parents Voice IW. Under normal circumstances this involves a variety of People Matter IW staff and volunteers in about 100 meetings a year across the full range of groups. In a number of instances, we provide a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings. During the various lockdowns we dealt with all such issues, as best we could, but now, fortunately, we are able to engage with our Groups face-to-face and provide that much sought after personal, one-to-one contact.

We are always looking to see how we might help either existing groups or new groups and are keen to hold discussions with other user-led groups which we may be able to assist in the future. In previous years we have also hosted one-off 'focus groups' or 'task and finish' groups, on behalf of other organisations, such as the Isle of Wight Council or Isle of Wight Clinical Commissioning Group, for specific projects or purposes. These have always been well received by the members and will, again, in the future, remain worthwhile avenues of ideas sharing, consultation and co-production.

Social Care and Health professionals are always invited along to most of our user group meetings, when they occur, where they can be held to account, in person, by our members and, most importantly, the people who use the services. The various professionals assist, where possible, with providing information and guidance on behalf of the council and the local NHS and CCG and the members are grateful for their continued presence. Two-way communication has been maintained and the professionals have been a good source of information for our members.

As an organisation, we are mindful that, because of all the changes introduced over recent years, both nationally and locally, in the provision of both health care and social care, there is a real need for much more involvement from the people who use the services. People must be more fully consulted as they have a right to

a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. *“Nothing about me without Me”* is a wonderful motto and People Matter IW continue to embrace and assist this process known as *‘Person Centred’*.

Graham Drudge, Membership, Quality and Communications Officer

Quality Assurance and ISO 9001:2015



ISO 9001 sets out very detailed criteria for a quality management system. It can be used by any organisation, large or small, regardless of its field of activity. ISO 9001 is a globally recognised standard which is based on several quality management principles including a strong

customer focus, the motivation and implication of top management, the process approach and, importantly, continual improvement. Using ISO 9001:2015 helps People Matter IW to ensure each of our customers gets a consistently good, high-quality service.

The Board of Directors of People Matter IW, our Charity Trustees, made the decision to work towards external certification, through the ISO 9001 standard, when the organisation was originally formed in 2011. From that time onwards, as a team of Directors and staff, we have worked very hard on our quality assurance and management systems, within People Matter IW as an organisation and, particularly, The Independent Living Centre, the higher profile, public facing element of our business. This has involved both volunteers and all the staff in constantly refining our many processes and procedures. Due to the nature of what we do this type of work continues to this day and, if anything, was amplified due to the Covid-19 pandemic and our return to face-to-face working over the last couple of years.

On the 27th November 2015 People Matter IW and The Independent Living Centre attained certification as an ISO 9001:2008 certificated charity and company. It was pointed out to us that this award was recognition of the dedication and the professionalism demonstrated by our Directors, Management, staff and volunteers and, we all feel it marked a coming of age for People Matter IW as an organisation.

Over time, and to retain our Certification, we had to fully transition to the more modern ISO 9001:2015 standard. We underwent our first, full external audit, to this standard, in September 2018. The transition work demanded a complete rewrite of our Quality Management Systems manual and reviews of all our processes and, for the first time, introduced a requirement to consider the context of the organisation and the requirements of all our interested parties. Everything

we do needs to be regularly reviewed and internally audited. This is now a regular and ongoing exercise built into the way we work, think, and operate as a business and charity.

Since August 2015, People Matter IW has now been externally audited, under ISO 9001, on eight separate occasions.

This year's Surveillance Audit was due to take place on Thursday the 1st of September 2022. However, it was postponed due to the Auditor being unwell and it will now be undertaken on Wednesday November 30th. I am very optimistic that I may be able to report positive news after that.

Graham Drudge, Membership, Quality and Communications Officer and ISO 9001:2015 QA Lead



Safe Places Scheme - People Matter IW, Inclusion Outright and Healthwatch IW

This financial support has now finished but we are regularly applying for funding to allow it to continue. We are, between the partners, looking for additional funding and the number of Safe Places has increased. Between the Partners we visited all of the Safe Places with people with a Learning Disability who had signed up to offer them additional leaflets and support.

Safer Spaces – We Stand Together



Isle of Wight Council and Portsmouth City Council have been granted a joint bid for funding from Police and Crime Commissioner and the Home Office under the Safer Streets 4 and

Safety of Women at Night funds. People Matter IW were granted the Isle of Wight Funding.

During the pilot we had less than 6 months to develop a network of Safer Spaces is being created on the Isle of Wight and we identified venues to join the scheme and partner us in providing safer spaces with informed staff to support women and girls to feel safe in public places.

Violence against women and girls is widespread, but there is concrete action we can take to end it and prevent it. In public spaces – sexual harassment has a huge

impact on women and girls. It forces women to do 'safety work' – avoiding coming home late on their own, paying for taxis and taking the longer route home. For women to be truly free, harassment and abuse in the public has to stop.

In the short time available we worked with the Training Company (PARCS) to train 8 venues and provide them with a Toolkit for use in their establishments and support to make sure all staff are engaged in the project.

In partnership with Family Action based in Portsmouth we have secured the tender to cover Portsmouth, Isle of Wight, Havant, Fareham, and Gosport areas for the next year.

Autism Inclusion Matters and Sensory Library



AIM has continued to expand and develop over the last year. During that growth we have held on to our core identity and leadership as an entirely Autistic Peoples Organisation. We currently have over 1200 followers on social media and

receive 20-30 requests for information or support every week. We have kept to our aims and values and reflect regularly on our purpose to ensure that we continue in the right direction. We now have 5 autistic members of staff, having taken on one of the Youth Volunteers as Youth Peer Support Worker and are in the recruitment process for more volunteers. We are currently working with HTP to recruit some of their autistic young people, for them to gain work experience, as part of their Childcare or Health and Social Care Qualifications.

Major Developments

Our biggest change this year has been the move into our own building. We signed the lease with the support of People Matter IW Directors in July and spent 10 weeks completing extensive work to bring it up to standard and create an amazing space. The feedback we have received on the building and the set-up has been overwhelmingly positive, with the only real issue being the lack of free parking. We held an open day for professionals with 33 people attending. There are still a couple of outstanding jobs to be completed. The outside area is our biggest challenge as it is currently unsafe to use.

Social and support groups

We are currently running many different groups and sessions detailed below along with the funding source, description, and some other information

From April 2022 we have had **93 separate individuals** attend our Family Support Groups, Adult Support Groups or D&D (many return to us weekly)

Family Peer Support Project- This is funded by the Children's CCG and is our 2nd year of funding. We have funding for 2023-2024 agreed. We run 3 groups as part of this project these are

- **4–11-year-old Family Support Group** – This runs every 2 weeks and is fully booked until February with a waiting list for each session. We took the decision after consultation this year to remove the option for siblings from

the group to create more space for autistic children. We are again exploring options to create more space.

- **Anime / Gaming 12-17 years** – This group is every 4 weeks and is for autistic young people only. Parents can stay but in a separate room
- **Women and Girls** – This group is every 4 weeks and is fully booked with a waiting list, it is multi-generational and neurodiverse and has been running for several years.

D&D 13-19 years – Funded by Short Breaks Service

Every week for 2 hours - Fully Booked. This group has a charge which is part of the T&C for the Short Breaks Service

Adult Social and Support 18+ - Currently funded via general fundraising

Currently every 4 weeks in the evening, attendance has almost doubled since moving to our new building. We would like to add a daytime session.

Adult D&D 18+ - Currently funded via general fundraising

Every week for 2 hours – fully booked. This group has a suggested donation of £2 to help with costs

Children's Autistic and Anxious Workshops – Funded by Children's CCG Mental Health Grant. We have seen 11 children so far.

We are running a series of 9 workshops for children and young people aged 8-11 12-13 and 14-17. This included sessions for parents. We have received over 67 referrals from parents for the sessions and originally had funding for 36 places. We were able to move some funding from the RAISE project to create more spaces. We were late in starting the project, which has meant we are fitting in lots of sessions in a short space of time which has been challenging.

Adult Post Diagnosis Workshops 18+ - Funded by No Wrong Door Mental Health Inequalities Grant. We have seen 11 people so far.

We are incredibly pleased to be able to offer this and are halfway through the first 2 cohorts. We have one daytime and one evening group split over 6 sessions. We have 4 further cohorts to complete before April.

Family Information Sessions – Early Help Service Grant. We have seen 9 adults and supported one child with childcare during the session

We are offering 11 information sessions / workshops on a variety of subjects. We have so far delivered on PDA and Talking to your child about their Diagnosis. In November we are delivering a session on Reducing Stress at Christmas. Future topics will involve other agencies and include cyber safety, self-medicating / drug and alcohol awareness, sleep, assessment and support for under 5's

RAISE Respecting Autistic Identity in Schools and Education – NHS England

AIM has been thrilled to work with Parents Voice this year on the RAISE project, part of the national Autism in Schools Project. The project has many aspects, our main role has been the delivery of training to the chosen cohort of schools and the children and young people's element. We are very pleased that year 2 funding has been agreed and we will continue to deliver our training to more schools throughout 2023

Training

We have delivered training to several organisations over the past year including the NHS as part of the Green Light Tool Kit and the feedback has been incredibly positive. We struggle to keep up with the demand for sessions. We are hoping to use our training as an additional source of income whilst ensuring that it remains accessible for people

Autism Partnership Board

This Partnership Board is organised and run by Autistic people, and we now have additional support from People Matter. We have continued to meet over TEAMS and will be meeting face to face for the first time in over a year next week. We are working on the refresh of the autism strategy.

Sensory Library

The Sensory Library continues to be popular and successful and is managed by our volunteer coordinator. We were able to extend our collection of equipment in the new building which now includes active seating available to try in 'The Zone'. We are currently updating our systems to improve the admin side of the library.

From November 21-22 we have received 73 referrals or requests for loans, 36 of these have been from the Paediatric OT department.

23 are 0–5-year-olds

34 5–10-year-olds

11 are 10 – 18

5 are adults.

We would like to extend our sincere thanks to People Matter IW for their continued support and faith in us and especially to Terri. We very much appreciate everything you do to help us in our journey.

Claire Collins - Service Manager. November 2022

The People Matter IW Independent Living Centre

The Independent Living Centre (ILC) is located on the Riverway, and functions under the Charity PMIW. ILC staff offer advice to individuals enabling them to maximise their independence & improve their health & well-being and they support people to maintain their mobility & independence. Staff help people to find & choose equipment, technology, aids & adaptations to help them live independently and in a safe environment. Staff ensure that Island residents are informed about the ILC and all other PMIW services by publicising what we do when attending external events, the numbers of people engaged with at external

events has increased over the past year as restrictions have lifted and groups begin to meet face to face.

We have an open-door Policy; but we do find people get a better experience when they book to see a member of ILC staff for an Independent Living Skills Assessment (ILSA). During these assessments Clients are prescribed equipment, since January 2022 we have been able to dispense equipment owned by the Local Authority from their Short-Term Equipment loan list.

At the time of writing we have dispensed 88 pieces of equipment to clients. Clients can borrow equipment for a 12-week free loan, or the person can purchase it outright by contacting the Community Equipment Store (CES) which is in Barry Way, Newport on 528334 and paying for the item over the phone.

Any equipment borrowed from the ILC is then returned to the Community Equipment Store, where it is then cleaned.

Anyone wishing to book an assessment or seeking advice, information, and signposting between now and when the service finishes at the end of March 2023 should call us on **01983 685348**.

From the 1st of November 2021 to 31st October 2022, on average 43 people a week contact People matter IW either by face to face, email, telephone call or letter.

The ILC is open from 10.00 till 16.00 hrs Monday to Thursday, there is a phone service provided on Fridays from 10.00-13.00

Cathy Hayes – ILC Manager and ILSA, Sophie Reynolds and Rebekah Brittan – Administrator/ Receptionists.

Advocacy

PMIW Advocacy provides support to individuals by taking positive action to help people get their voice heard and to say what they want to say.

Advocacy helps to secure people's rights, to represent their interests and views and help people to get the type of services they need.

PMIW Advocacy was originally started on a small grant from the improved Better Care Fund, this funded two PMIW staff Cathy Hayes and Graham Drudge to be trained as Advocates under the Care Act 2014.

The funding is no longer available to provide Advocacy for free; however, the service has continued and is now chargeable.

People can be sent an Advocacy self-referral form via email to complete online or if they prefer a paper copy by ringing the ILC Number **01983 685348**

Issue based Advocacy can be provided if the person referred fits the service criteria, if someone is unsure as to whether they would satisfy the criteria Cathy and Graham are always happy to discuss any potential referral with a client.

We have been working in partnership with the Southwest Advocacy Network (SWAN) supporting their clients who require Care Act Advocacy.

At present PMIW Advocacy is working closely with one client.

Cathy Hayes and Graham Drudge – PMIW Advocates

Personal Assistant Recruitment and Employment Service (PARES)

The main difference this year for PARES has been the fact that we are now able to see our team, clients, and families in person. PARES is all about the person so it's always been really important that we can meet with them face to face so they know who we are and that they can easily contact us when required.

We still have weekly check ins from Adult Social Care to report any Covid cases and update on any help that may be needed. The national Capacity Tracker is updated monthly with any reported cases of Covid along with Covid and flu vaccination take up. All PARES staff have had the primary Covid vaccinations. The seasonal booster along with flu vaccination is offered. We continue to monitor the correct use of PPE and infection prevention and control measures. The cases of Covid for PARES continue to remain low, this is a testament to the PA's who, continue to follow procedures put in place to protect their clients and themselves.

Training is always a priority and resuming classroom based practical training has been invaluable. We have been using different external providers for courses such as First Aid (IW Ambulance and Community Response), CCG Medication Team for Medication in Care and IWC/NHS Moving and Handling and Visualise Training for Visual Impairment Awareness training.

Recruitment continues to be an issue, not just for PARES but the care sector nationwide. We have spoken with other care agencies to compare notes and see if we can help each other. The problem continues to be a huge demand for care which outweighs the care staff available. We have tried to address this with a couple of our own clients who need cover if their usual PA is off by introducing another PA they get to know.

At present support packages range from 2-25 hours weekly.



Breakdown of funding sources:

6x Personal Budget – local Authority

1 x Continuing Healthcare Budget

6 x Self-Funding

1 x Other source

Some users utilise a combination of sources

We have said goodbye to Alex who has moved on to new ventures but welcomed Helen who is our PARES Assistant Officer. Helen was previously one of our PA's so can see the service from all angles!

Carla Evemy – PARES Officer and Helen Colenutt – PARES Assistant Officer

New Service - Find Your Care



This service started in May this year to help give another option to people trying to source care.

After the Brokerage Support Service moved over to Aspire it was identified that offering a 'paid for brokerage service' would offer more choice to people seeking care.

We are finding it is mainly families of the people, needing support, that are contacting us. As a result of inevitable old age and the conditions that come with it they have taken on the role as carer to support Mum, Dad, Grandad, Grandma. They have often just slipped into this role due to circumstance and need. Becoming a carer for family is not a role people always expect, feel comfortable or able to do, but with the care crisis at the moment we are finding more and more family, friends and neighbours are taking on this role.

The Find Your Care Service takes the time to talk through the different ways people can receive care. Most people who have just started looking for care, need guidance on the different types e.g., PA's, Home Care, residential care as they are not sure what the best option is.

At People Matter IW we will always give people the different options for sourcing care depending on their circumstances. This ensures that by the time they have decided to use the Find Your Care service they are fully aware they can source care without having to pay if they want to.

The take up was slower than thought to start with but seems to have picked up momentum in the last few weeks.

For the families and carers, they are mainly relieved that there is someone there who can do the calling and making enquiries on their behalf. By the time they have called us they have probably repeated the same information to other organisations 10 + times.

As with all of the services at People Matter IW it all about giving people choice about the way they want to live their lives and how they are supported to do that.

Carla Evemy – PARES Officer

Learning Disability Support Centre – New Project



The Learning Disability Support Centre opened end of June 2022 for 2 days a week. It currently has 8 students attending with more students expressing interest. Some students attend the centre more days during holidays as we do not close as many weeks as schools and colleges throughout the year.

Isle of Wight Health and Care Plan - Autumn term Day 1 topic was new Isle of Wight Health & Care Plan but gave only limited information and needed further explanation. The group suggested it should be in a video format and easy read.

Annual Health Checks for people with Learning Disabilities was discussed and forms and information shared with students and parents who came to centre, only one parent knew of this health check.

Modules completed and of what course – We started with the ASDAN Short Course PSHE (Personal, Social, and Health Education). **Emotional Wellbeing** Module which was to develop an understanding of emotional wellbeing and mental health. During this we covered Safe Places with visits from Police Community Support Officers talking to the students about feeling vulnerable when out in community and //what3words for location. A walk around town to identify places that had the safe place logo also took place

Next completed module was **Social Media**. The aim of this module was to develop their understanding of the impact of social media on our lives. Provides opportunities to explore relationships with social media and identify sources of support. One of the students presented a cyberbullying video to the group whilst stopping the video asking pertinent questions at appropriate moments. This peer intervention was well received so she returned to repeat it for further sessions. We are also developing a Cyberbullying Policy for the centre which has student input and will be in easy read format. We also had a Police Officer spend an afternoon with the students on Cyber Safety.

Report on any additional support given to parents like signposting, information etc. Some of the parents drop the participants off in the morning and

collect at the end, so we have started to develop a relationship with them, and they are always happy to discuss issues/ concerns.

Report on issues that are identified at the centre. The social media module highlighted the fact that one of the students had 12 different Facebook accounts and they were supported to manage this and tighten security on their accounts. Students have now they expressed they feel more confident to share their worries and concerns with fellow students and tutors.

LDSC Tutors supported a student to attend the monthly Fever Disco in October, and this was a very positive experience for the student who plans to return.

Future planning – The Autumn term will be Respectful Relationships and Spring term will be Sexual Health and we have specialist health professionals coming to deliver some of these.

Please share our information with anyone who may be interested in attending as we can arrange 'Taster Days' or half days at the centre.

Support for Parents Voice IW



Parents Voice Isle of Wight have had a busy year. As well as being involved with all the strategic and regional work we do we have had some successful family fun events that have meant a good increase in engagement with Isle of Wight families. These have included a Christmas party and an Easter treasure trail at monkey haven at which we had over 140 people attend.

Relationships with local partners including the SEN team and CCG/ICS are strong, productive and we feel like Parents Voice IW have become part of the everyday planning in strategic conversations with these colleagues. An area to work on for the year ahead however is engagement with children's social care.

We were invited to attend and take part in the interview panel for the new Senior Special Needs Officer who started in August. This is evidence of the value and input we can have on the Isle of Wight.

We have several projects continuing with the CCG/ICS this year, these include "Ask About Autism" and the RAISE (respecting autistic identity in school and education) project which we are proud to work alongside AIM, who deliver amazing training to school staff, governors, and parents.

Very sadly this September our Chairperson David Botell, who worked passionately for the forum to support parent carers across the Isle of Wight passed away after a short illness. This came as a huge shock to us all and he has left a massive hole to fill. The forum is determined to move forward with him in

our thoughts using his dedication and passion to inform our work in to the future. Thankfully a well-respected, long-standing member of our steering group has stepped forward to become our new chairperson. We all feel that despite the very sad times the forum has had this summer we are really motivated to move forward with our members, local partners, and colleagues to keep the forum moving forward positively

Joanne Lawlor – Parents Voice IW Participation Co-ordinator

Improved Better Care Fund – Living Well Programme



Brokerage Support Service, Team Around the Person (TAP), Learning Disability Support Officer – Housing

As per the introduction, the Living Well tender was not successfully renewed in April 2022. This meant we lost 3 full time staff to TUPE over to Aspire Ryde.

Up to this point the Brokerage Support Service was receiving between 50 and 60 referrals a month. They were extremely busy.

This service is not run in this format or ongoing with the new provider and the Team Around the Person and the Housing role was removed. All staff are still employed but in different roles under the new model of working.

Thank you for reading our 2022 Executive Report and for your continued support.

The People Matter IW team and Directors.

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2022

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2022

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PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2022

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J Phillips
 I Burkett
 J W Mitchell (appointed 10/12/21)

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2022

The directors present their report and the accounts for the period ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2022

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2022. The Statement of Financial Activities show a net surplus for the year of £247,328.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2022

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors



.....
Date :

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2022

We report on the accounts of the company for the year ended 31 March 2022 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and

- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2022

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	428,208	30,000	458,208
Investment income	-	-	-
Total incoming resources	<u>428,208</u>	<u>30,000</u>	<u>458,208</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	388,485	30,723	419,208
Total resources expended	<u>388,485</u>	<u>30,723</u>	<u>419,208</u>
Net incoming resources	39,723	-723	39,000
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>39,723</u>	<u>-723</u>	<u>39,000</u>
Total funds brought forward	154,552	53,776	208,328
Total funds carried forward	£ <u>194,275</u>	£ <u>53,053</u>	£ <u>247,328</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2022

	<u>Notes</u>	<u>At 31 March</u> <u>2022</u> £
FIXED ASSETS		
Tangible assets	5	<u>2,178</u>
CURRENT ASSETS		
Sundry debtors	6	54,700
Cash at bank and in hand		<u>204,858</u>
		259,558
CREDITORS:- Amounts falling due within one year	7	<u>14,408</u>
NET CURRENT ASSETS		<u>245,150</u>
NET ASSETS		£ <u><u>247,328</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,053
Unrestricted funds	8	<u>194,275</u>
		£ <u><u>247,328</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).



.....
Director

Date :

NOTES TO THE ACCOUNTS

for the year ended 31 March 2022

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

This is stated after crediting:-

Revenue turnover from ordinary activities	£ 458,208
---	-----------

and after charging:-

Depreciation of owned fixed assets	544
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Independent examiner's fees	1,140
-----------------------------	-------

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	332,264
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There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2021	9,118
------------------	-------

Additions in year	-
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At 31 March 2022	9,118
------------------	-------

Depreciation

At 01 April 2021	6,396
------------------	-------

Charged in year	544
-----------------	-----

At 31 March 2022	6,940
------------------	-------

Net book value

At 31 March 2022	£ 2,178
------------------	---------

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2022

6 DEBTORS

Total

Trade debtors

54,700

£ 54,700

7 CREDITORS: amounts falling due within one year

Total

Trade creditors

5,768

Accruals

8,640

£ 14,408

8 MOVEMENT IN FUNDS

	<u>Balance</u>	<u>Net movement</u>	<u>At 31 March</u>
	<u>brought forward</u>	<u>in funds</u>	<u>2022</u>
<u>Unrestricted fund</u>			
General fund	154,552	39,723	194,275
<u>Restricted fund</u>			
Team Around the Person	53,776	-723	53,053
	£ <u>208,328</u>	£ <u>39,000</u>	£ <u>247,328</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

<u>for the year ended 31 March 2022</u>	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	64,537	-	64,537
Independant Living Centre	31,608	-	31,608
Team Around the Person	-	30,000	30,000
Personal Assistant recruitment	93,762	-	93,762
Parents Voice	11,017	-	11,017
Census	3,920	-	3,920
Autism Inclusion matter	74,520	-	74,520
Living Well/Improved Better Care	121,065	-	121,065
Safe places	20,000	-	20,000
Delayed Transfer of Care	1,875	-	1,875
Other	-	-	0
IOW council covid grants	-	-	0
HMRC furlough scheme	5,904	-	5,904
	428,208	30,000	458,208
TOTAL INCOMING RESOURCES	428,208	30,000	458,208
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	2,907	-	2,907
Independant Living Centre	3,742	-	3,742
Team Around the Person	-	487	487
Personal Assistant recruitment	8,579	-	8,579
Parents Voice	214	-	214
Census	17	-	17
Autism Inclusion matter	22,162	-	22,162
Living Well/Improved Better Care	2,743	-	2,743
Safe places	504	-	504
Delayed Transfer of Care	2,525	-	2,525
Other	-	-	0
Room Hire	-	-	0
Volunteers expenses	-	-	0
Sub-Group expenses	-	-	0
Training	-	-	0
Travel expenses	-	-	0
	43,393	487	43,880
<u>Support costs</u>			
Gross wages and national insurance	302,028	30,236	332,264
	302,028	30,236	332,264
<u>Premises costs</u>			
Rent	18,000	-	18,000
Light and heat	1,914	-	1,914
Repairs and renewals	8,397	-	8,397
Cleaning	359	-	359
	28,670	0	28,670

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2022

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	
	£	£	£
<u>General administrative expenses</u>			
Insurance	2,817	-	2,817
Telephone	1,936	-	1,936
Stationery and printing	4,885	-	4,885
Bank charges	137	-	137
Sundry expenses	1,639	-	1,639
Depreciation of fixed assets	544	-	544
	<u>11,958</u>	<u>0</u>	<u>11,958</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,140	-	1,140
Professional and legal fees	1,296	-	1,296
	<u>2,436</u>	<u>0</u>	<u>2,436</u>
TOTAL RESOURCES EXPENDED	<u>388,485</u>	<u>30,723</u>	<u>419,208</u>
NET MOVEMENT IN FUNDS	£ <u>39,723</u>	£ <u>-723</u>	£ <u>39,000</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>194,275</u>	£ <u>53,053</u>	£ <u>247,328</u>

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2022

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2022

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PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2022

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J Phillips
 I Burkett
 J W Mitchell (appointed 10/12/21)

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT

for the year ended 31 March 2022

The directors present their report and the accounts for the period ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2022

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2022. The Statement of Financial Activities show a net surplus for the year of £247,328.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2022

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors



.....
Date :

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2022

We report on the accounts of the company for the year ended 31 March 2022 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and

- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2022

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	428,208	30,000	458,208
Investment income	-	-	-
Total incoming resources	<u>428,208</u>	<u>30,000</u>	<u>458,208</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	388,485	30,723	419,208
Total resources expended	<u>388,485</u>	<u>30,723</u>	<u>419,208</u>
Net incoming resources	39,723	-723	39,000
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>39,723</u>	<u>-723</u>	<u>39,000</u>
Total funds brought forward	154,552	53,776	208,328
Total funds carried forward	£ <u>194,275</u>	£ <u>53,053</u>	£ <u>247,328</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2022

	<u>Notes</u>	<u>At 31 March</u> <u>2022</u> £
FIXED ASSETS		
Tangible assets	5	<u>2,178</u>
CURRENT ASSETS		
Sundry debtors	6	54,700
Cash at bank and in hand		<u>204,858</u>
		259,558
CREDITORS:- Amounts falling due within one year	7	<u>14,408</u>
NET CURRENT ASSETS		<u>245,150</u>
NET ASSETS		£ <u><u>247,328</u></u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,053
Unrestricted funds	8	<u>194,275</u>
		£ <u><u>247,328</u></u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).



.....
Director

Date :

NOTES TO THE ACCOUNTS

for the year ended 31 March 2022

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

This is stated after crediting:-

Revenue turnover from ordinary activities	£ 458,208
---	-----------

and after charging:-

Depreciation of owned fixed assets	544
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Independent examiner's fees	1,140
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4 STAFF COSTS AND EMOLUMENTS

Gross salaries	332,264
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There were no fees or other remuneration paid to the trustees.

There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

Total

Cost

At 01 April 2021	9,118
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Additions in year	-
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At 31 March 2022	9,118
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Depreciation

At 01 April 2021	6,396
------------------	-------

Charged in year	544
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At 31 March 2022	6,940
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Net book value

At 31 March 2022	£ 2,178
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PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2022

6 DEBTORS

Total

Trade debtors

54,700

£ 54,700

7 CREDITORS: amounts falling due within one year

Total

Trade creditors

5,768

Accruals

8,640

£ 14,408

8 MOVEMENT IN FUNDS

	<u>Balance</u>	<u>Net movement</u>	<u>At 31 March</u>
	<u>brought forward</u>	<u>in funds</u>	<u>2022</u>
<u>Unrestricted fund</u>			
General fund	154,552	39,723	194,275
<u>Restricted fund</u>			
Team Around the Person	53,776	-723	53,053
	£ <u>208,328</u>	£ <u>39,000</u>	£ <u>247,328</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

<u>for the year ended 31 March 2022</u>	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>Total</u>
	£	£	£
INCOMING RESOURCES			
<u>Incoming resources from charitable activities</u>			
User Led Organisation	64,537	-	64,537
Independant Living Centre	31,608	-	31,608
Team Around the Person	-	30,000	30,000
Personal Assistant recruitment	93,762	-	93,762
Parents Voice	11,017	-	11,017
Census	3,920	-	3,920
Autism Inclusion matter	74,520	-	74,520
Living Well/Improved Better Care	121,065	-	121,065
Safe places	20,000	-	20,000
Delayed Transfer of Care	1,875	-	1,875
Other	-	-	0
IOW council covid grants	-	-	0
HMRC furlough scheme	5,904	-	5,904
	<u>428,208</u>	<u>30,000</u>	<u>458,208</u>
TOTAL INCOMING RESOURCES	428,208	30,000	458,208
RESOURCES EXPENDED			
<u>Cost of charitable activities</u>			
<u>Costs of activities in furtherance of the charity's objectives</u>			
User Led Organisation	2,907	-	2,907
Independant Living Centre	3,742	-	3,742
Team Around the Person	-	487	487
Personal Assistant recruitment	8,579	-	8,579
Parents Voice	214	-	214
Census	17	-	17
Autism Inclusion matter	22,162	-	22,162
Living Well/Improved Better Care	2,743	-	2,743
Safe places	504	-	504
Delayed Transfer of Care	2,525	-	2,525
Other	-	-	0
Room Hire	-	-	0
Volunteers expenses	-	-	0
Sub-Group expenses	-	-	0
Training	-	-	0
Travel expenses	-	-	0
	<u>43,393</u>	<u>487</u>	<u>43,880</u>
<u>Support costs</u>			
Gross wages and national insurance	302,028	30,236	332,264
	<u>302,028</u>	<u>30,236</u>	<u>332,264</u>
<u>Premises costs</u>			
Rent	18,000	-	18,000
Light and heat	1,914	-	1,914
Repairs and renewals	8,397	-	8,397
Cleaning	359	-	359
	<u>28,670</u>	<u>0</u>	<u>28,670</u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2022

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
<u>General administrative expenses</u>			
Insurance	2,817	-	2,817
Telephone	1,936	-	1,936
Stationery and printing	4,885	-	4,885
Bank charges	137	-	137
Sundry expenses	1,639	-	1,639
Depreciation of fixed assets	544	-	544
	<u>11,958</u>	<u>0</u>	<u>11,958</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,140	-	1,140
Professional and legal fees	1,296	-	1,296
	<u>2,436</u>	<u>0</u>	<u>2,436</u>
TOTAL RESOURCES EXPENDED	<u>388,485</u>	<u>30,723</u>	<u>419,208</u>
NET MOVEMENT IN FUNDS	£ <u>39,723</u>	£ <u>-723</u>	£ <u>39,000</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>194,275</u>	£ <u>53,053</u>	£ <u>247,328</u>

PEOPLE MATTER IW

England & Wales - Charity number 1150937

Accounts



People Matter IW Executive Report



November 2021

Charity Number: 1150937

Company Number: 7805451

PARES - CQC Rated Good

ISO 9001:2015 Certificated

Address: 1 and 2 Bernard Way, Newport, Isle of Wight, PO30 5YL

Telephone: 01983 241494 Website: www.peoplesmatteriw.org



People Matter IW is the Island's User Led Organisation. People Matter IW is here to support the Island's community in having a voice and to ensure that they are heard when there may be planned changes to services that they are provided with. This collating of Service Users' views is varied to ensure that there is opportunity for all members to get their concerns and voices heard.

As a User Led organisation People Matter IW is managed by a board of Directors and Trustees all of whom are either Service Users or Carers or have their own disability. This is a major requirement of the '21 ULO design criteria'.

Directors of People Matter IW:

John Roberts

John Phillips

Jane Lambert

Rodger Gray

Irene Burkett

Manager's Report

I am delighted to say that People Matter IW has, in the last year, continued to grow and develop despite, as we all know, a continued pandemic and us all having to change our lives to adapt to working in a different way both for now and in to the future. As a staff team we have all helped to protect each other, our loved ones and the people we work for and with and represent. We continue to have continued additional safety measures in place to enable us to continue as best we can.

People Matter IW have the following as our shared values:

People Matter IW: We listen, you decide

- Led by you the users of local services
- Helps you to obtain person centred services to keep your independence
- A caring professional organisation working to national quality standards for you
- Providing you with relevant, unbiased easy to understand information, guidance and support
- We provide your link to making sure that service users voices are heard where decisions are made

I am proud that, with the support of our Directors and the fantastic staff team, all of whom understand and believe in supporting people with support needs within our community, People Matter IW are the key local organisation in ensuring the users of services are listened to. We have this year an additional Director and are delighted to welcome Irene into the People Matter IW team. Her knowledge, especially around employment law, has helped the team throughout the year and we thank her for that.

We have been successful in supporting consultations led by the Isle of Wight Council ensuring that the user voice is involved at every stage of the process. We also aim to ensure that all organisations will work co-productively in the future to help make the Isle of Wight a better place to live.

Earlier in the year we were successful in being awarded funding for People Matter IW being the Census Support Service for the Island. This involved staff being trained to a high standard for the Office of National Statistics. We were kept on our toes and were very busy. This is testament to People Matter IW working with others involved in the Census and getting the marketing right so that people knew where to access support. We thank all staff who went the extra mile to provide this service on top of their daily duties. We have also received funding from the Baily Thomas Foundation for one year. This will enable us to provide an additional member of staff to support the Learning Disability Partnership Group and give people, with a learning disability, who use services, a bigger say in what happens.

We are looking forward to another productive year supporting people who need a voice.

Finance Report

Income for 2020 – 2021 - £474385.00

Expenditure 2020 – 2021 – £428794.00

Full accounts for viewing are on the Companies House and Charity Commission Website.

Terri Baker – Manager – People Matter IW

Groups and Membership report

People Matter IW is a membership organisation with over 240 individual members. We presently work with a number of mainly user-led groups for a wide range of Island residents with differing support needs. Most of the Groups traditionally operate in a similar fashion as People Matter IW actively promotes self-advocacy, peer advocacy and group advocacy although Covid-19 had a negative impact on our face-to-face meetings during much of 2020 and most of 2021. Despite this we have managed to regularly stay in touch with all of our members, mainly via e mail or by phone and also, most importantly, by posting information out to all of those who do not use a computer.

The various forums we work with include groups for people with Learning Disabilities, Autistic Spectrum Disorders, Older People, Carers, Long Term Conditions and Parents Voice IW. Under normal circumstances this involves a variety of People Matter IW staff and volunteers in about 100 meetings a year across the full range of groups. In a number of instances, we would normally provide a comprehensive and professional administrative support, follow-up and minute taking service also chasing-up and dealing with various 'action points' between meetings. During the various lockdowns we dealt with all such issues, as best we could, but now, fortunately, we are able to engage with our Groups and provide that much sought after personal, one-to-one contact.

We are always looking to see how we might help either existing groups or new groups and are keen to hold discussions with other user-led groups which we may be able to assist in the future. In previous years we have also hosted one-off 'focus groups' or 'task and finish' groups, on behalf of other organisations, such as the Isle of Wight Council or Isle of Wight Clinical Commissioning Group, for specific projects or purposes. These have always been well received by the members and

will, again, in the future, remain worthwhile avenues of ideas sharing, consultation and co-production.

Social Care and Health professionals are always invited along to most of our user group meetings, when they occur, where they can be held to account, in person, by our members and, most importantly, the people who use the services. The various professionals assist, where possible, with providing information and guidance on behalf of the council and the local NHS and CCG and the members are grateful for their continued presence.

Two-way communication has been maintained, despite Covid-19, and the professionals have been a good and ongoing source of information for our members.

As an organisation, we are mindful that, because of all the changes introduced over recent years, both nationally and locally, in the provision of both health care and social care, there is a real need for much more involvement from the people who use the services. People must be more fully consulted as they have a right to a direct say in any and all changes in service delivery that may affect them both as groups and as individuals. *"Nothing about me without Me"* is a wonderful motto and People Matter IW continue to embrace and assist this process known as *'Person Centred'*.

Graham Drudge, Membership, Quality and Communications Officer

Quality Assurance and ISO 9001:2015



ISO 9001 sets out very detailed criteria for a quality management system. It can be used by any organisation, large or small, regardless of its field of activity. It is important to note that ISO 9001 is a globally recognised standard. This

standard is based on several quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement. Using ISO 9001:2015 helps People Matter IW to ensure all of our customers get a consistently good, high quality service.

The Board of Directors of People Matter IW, our Charity Trustees, made the decision to work towards external certification, through the ISO 9001 standard, when the organisation was originally formed in 2011. From that time onwards, as a team of Directors and staff, we have worked very hard on our quality assurance and management systems,

within People Matter IW as an organisation and, particularly, The Independent Living Centre, the higher profile, public facing element of our business. This has involved both volunteers and all the staff in constantly refining our many processes and procedures. Due to the nature of what we do this type of work continues to this day and has also been amplified due to the Covid-19 pandemic over the last 20 months or so.

On the 27th November 2015 People Matter IW and The Independent Living Centre attained certification as an ISO 9001:2008 certificated charity and company. It was pointed out to us that this award was recognition of the dedication and the professionalism demonstrated by our Directors, Management, staff and volunteers and, we all feel it marked a coming of age for People Matter IW as an organisation.

Over time, and in order to retain our Certification, we had to fully transition to the more modern ISO 9001:2015 standard. We underwent our first, full external audit, to this standard, in September 2018. The transition work demanded a complete rewrite of our Quality Management Systems manual and reviews of all our processes and, for the first time, introduced a requirement to consider the context of the organisation and the requirements of all of our interested parties. Everything we do needs to be regularly reviewed and internally audited. This is now a regular and ongoing exercise built in to the way we work, think and operate as a business and charity.

Since August 2015, People Matter IW have been externally audited, under ISO 9001, on seven separate occasions.

Our most recent Full, Recertification Audit took place on Wednesday 1st and Thursday the 2nd September 2021. I am glad to be able to report positive news and confirm that we have once more gained ISO 9001:2015 certification up until September 2022.

Graham Drudge, Membership, Quality and Communications Officer and ISO 9001:2015 QA Lead



Safe Places Scheme - People Matter IW, Inclusion Outright and Healthwatch IW

Since Jane Hughes, from 'Making Connections', took over the co-ordination of Safe Places IW at the end of June 2020, our aim was to re-engage with existing locations, increase locations and raise awareness about the scheme. Over lockdown our location numbers dropped due to location closures. Unfortunately, some of these venues have remained closed or are now not open to the public.

This year we have added new locations to our listings. This brings our active locations to a total of 32. We have also designed an Island Website and Facebook page and continue to promote Safe Places IW. All locations receive a welcome letter, link to the information pack on the website, 2 Safe Place window stickers, badges and leaflets. In the last few months we have been sending out Safe Places cards and leaflets to new service users to raise awareness of Safe Places on the Isle of Wight. We have visited all Safe Place locations on the Island in order to meet and greet as well as to check they understand how to operate and to provide new window stickers etc. A group of service users from John's Club will also be undertaking some 'mystery shopper' visits shortly.

This financial support has now finished but we are regularly applying for funding to allow it to continue.

Autism Inclusion Matters and Sensory Library



AIM has expanded dramatically over the last year. During that growth we have held on to our core identity and leadership as an entirely Autistic Peoples Organisation. We have kept to our aims and values and reflect regularly on our purpose to ensure that we continue in the right direction. We have 4 autistic members of staff, 2 autistic youth volunteers and are in the recruitment process for more volunteers.

Social and support groups

This year we have received funding from the Children's CCG to run family support groups. These groups are Peer led, meaning that we can provide support to autistic young people, from an autistic perspective, and guidance to their families and Carers. The groups are split between 4-11 years and 11-17 years. The 4-11 years group is often fully booked. The 11-17 year is not so well attended, and we have recently changed the time following feedback which we hope will allow more young people to attend. 84 individuals have attended the 4-11 years group and, since April, 42 people have attended the 11-17 group. On the request of members of AIM we have also received funding for a 'Short Breaks' Dungeons and Dragons group for 13-19-year-olds. The group is for 4-6 people and runs once a week. This has mostly been fully booked since starting in the beginning of October. We run a Women and Girls Neurodiverse group every 4 weeks. In this group autistic women and girls can bring family members with them. This is a very popular group which was originally created using funding from the Tampon Tax and has been carried forward due to its success. Our Monday Adult support and Social group restarted on November 1st and is fully booked. We run other small groups based on what people want to do, including 'Zoom' groups.

Autism Partnership Board

This Partnership Board is organised and run by Autistic people with additional support from People Matter IW. We currently have 4 autistic people who are core members and are currently recruiting more. We have continued to meet over 'Teams' during lockdown and are working on the refresh of the Autism Strategy.

Sensory Library

The Sensory Library continues to be a very popular and highly praised service. We now make a portion of our loans out of the support groups, and continue to provide other loans via virtual appointment, then delivery and collection. We have made 34 loans since April 2021.

Flexible Peer Support

We have been able to provide a number of 1:1 and small group sessions, as well as additional support to our social and support groups through a grant from HIWCF. Funding ends in November 2021.

Other Projects

AIM is currently involved in a number of other projects as "experts by experience". We are providing training and advice and consulting with many organisations. We are currently struggling to keep up with demand. We have just become a local fundraising partner with the Co-

op. You can help us by choosing us as your cause when shopping at the Co-op. <https://membership.coop.co.uk/causes/59896>

Claire Collins, AIM Co-ordinator

The People Matter IW Independent Living Centre

The Independent Living Centre (ILC) is located on Riverway in Newport. ILC staff offer advice to individuals enabling them to maximise their independence & improve their health & well-being and we support people to maintain their mobility & independence. Staff assist people to find & choose equipment, technology and aids & adaptations to help them live independently and in a safe environment. Staff ensure that Island residents are as well informed as possible about the ILC by publicising what we do when attending external events.

We have an open-door Policy; but we acknowledge that people get a better overall experience when they book to see a member of ILC staff for an Independent Living Skills Assessment (ILSA) during which clients are advised on where they can source equipment.

To book an ILSA appointment please call **01983 241494**

From 1st October 2020 to the 30th September 2021 5648 people contacted PMIW. On average either by face to face, email, telephone call or letter engaged with 109 people per week.

We are always looking for ways to maximise our income and we have calculated the Social Value of each Independent Living Skills Assessment to be £9.70. This equates to nearly a 10-fold return on every pound invested.

The ILC is open from 10.00 till 16.00 hrs Monday to Thursday & closed on a Friday. However, there is a phone service provided on Fridays from 10.00-13.00

We closed the doors of the ILC on the 25th March 2020 and PMIW staff then worked from home. Initially some admin' staff were furloughed for a while. We remodelled the way in which we worked, offering Independent Living Skills assessments over the phone, via email and posted materials to help to support clients who found themselves in a situation they had never experienced before.

We wrote risk assessments, rewrote our policies and processes, sometimes producing three versions of the same flow chart to demonstrate how we could be flexible in our approach and continue to offer a service to clients, especially those who were isolated, frightened and in need of support. This we did by using the telephone and

internet. A challenging time. We are now using version 21 of returning to using the ILC plan. Each time there has been a change in advice from the Government around safe working practice we have updated the plan. Throughout, all staff have been involved and consulted.

Cathy Hayes – ILC Manager and ILSA, Sophie Reynolds – Administrator/Receptionist, Rebekah Brittan – Administrator and Trainee ILSA

People Matter IW Advocacy

PMIW Advocacy provides support to individuals by taking positive action to help people get their voice heard and to say what they want to say.

Advocacy helps to secure people's rights, to represent their interests and views and help people to get the type of services they need.

PMIW Advocacy was originally started up on a small grant from the improved Better Care Fund. This funded two PMIW staff - Cathy Hayes and Graham Drudge - to be trained as Advocates under the Care Act 2014. The funding is no longer available to provide Advocacy for free; however, the service has continued and is now chargeable. People can be sent an Advocacy self-referral form via email to complete online or if they prefer a paper copy by ringing the ILC on 01983 241494.

Issue based Advocacy can be provided if the person referred fits the service criteria. If someone is unsure as to whether they would satisfy the criteria Cathy and Graham are always happy to discuss any potential referral with a client.

We have been working in partnership with the South West Advocacy Network (SWAN) supporting clients who require Care Act Advocacy. At present we are working with two clients who require Advocacy support.

Cathy Hayes and Graham Drudge – PMIW Advocates

Personal Assistant Recruitment and Employment Service (PARES)



Personal Assistant Recruitment and Employment Service (PARES)

2021 feels like it has been a year of sorting out and progression for PARES. Once the Covid restrictions allowed we moved forwards with a plan to get our paperwork into digital formats to make processes easier for us, PMIW staff, external partners and agencies using the same system. Working from

home proved that we do not need much paperwork at all for the service to run efficiently. We have embraced Zoom and Teams meetings as a normal method of meeting, although it has been lovely to be able to talk to people face to face again when appropriate.

Following the lockdowns and restrictions the PA's on furlough returned to work as soon as it was viable. Some hours changed as a result of clients reevaluating their needs and support requirements, but we still have many of our original client base. Our PA's have made sure our clients have been reassured and supported and, as always, have gone above and beyond to ensure their safety and welfare.

One of the biggest challenges this year has been the regular Lateral Flow and PCR testing for PARES staff. Testing is three times weekly with results being recorded by PARES. We have weekly check ins from Adult Social Care to report any cases and update on any help that may be needed. The national Capacity Tracker is updated daily with any reported cases of Covid along with Covid and flu vaccination take up. All PARES staff have had the Covid vaccinations with those in the most eligible groups starting to take the booster. We continue to monitor the correct use of PPE and infection prevention and control measures. The cases of Covid for PARES continue to remain low. This is a testament to the PA's who continue to follow the procedures put in place to protect their clients and themselves.

Training continues to be a been a priority and after only being able to access online training for over a year we now have all practical, face-to-face training such as First Aid, Moving and Handling and Medication in Care booked for the months ahead.

As we know the care sector in general is struggling to recruit at present and this has a knock-on effect in sourcing care and support locally and nationally. PARES has a pretty constant stream of new people wanting to use the service but not always enough PA's to fill the positions. Early in 2022 we are looking to invest time, as a team, in advertising and networking aimed at recruitment.

Advertising continues through the normal routes e.g. directly to PA's, website and Job Search and Facebook. We have added new policies and updates to existing policies. Additional competency checks, and risk assessments were introduced to ensure standards are consistently met.

New procedures for CQC inspections have been communicated and we receive monthly emails updates to show they are monitoring us.

In the month September to October we provided 675 hours of support to our service users (which is a 39% increase on the same time last year). Support packages range from 2-25 hours weekly.

Breakdown of funding sources:

6x Personal Budget – local Authority

2 x Continuing Healthcare Budget

6 x Self-Funding

1 x Another source

Some clients use a combination of sources

As always, our PARES PA's have shown commitment, flexibility and the ability to adapt to changing times, with their clients, to ensure that their life choices, wellbeing and safety are at the top of the list. A big thank you to all of them.

Carla Evemy – PARES Officer and Alex Crilly – PARES Administrator

Support for Parents Voice IW



Parents Voice IW have had a productive year so far and are getting increasingly busy and involved in lots of projects as the community opens up again. There is still work to do to get back to Pre-Covid levels and we are gently encouraging people to come and join us for coffee mornings and outside meetings.

We have successfully applied to the Charity Commission and are now a registered charity. In the next couple of years, we hope, this means we have more funding opportunities and can broaden our reach to parent carers across the island.

The Hampshire and Isle of Wight CCG have found some funding for us and we are working more closely than ever with Catherine Barnard and her team who are ensuring that service users, parent carers and young people are at the heart of all the new initiatives they are developing. We are really pleased with how our involvement is valued and this shows a real improvement to past years.

We are working closely with the Islands SEN team who have also had some changes to processes around EHCP's. Again, Parents Voice IW were included in the discussions and developments of these changes and they appear to have been a success. There is now an EHCP Hub,

an online system for applying for and going through the process of getting an EHCP (Education Health and Care Plan).

We will be having a Christmas party for the children this year where we will officially announce that we are now a charity. We are feeling really enthused by all the work that we are being given and the conversations that we are being invited to have.

Joanne Lawlor – Parents Voice IW Participation Co-ordinator

Team Around the Person – TAP



The TAP team receive referrals from The Help Through Crisis team and are for those clients, with a physical or mental health issue, who have

found themselves in a crisis situation, causing food / fuel poverty. As part of the criteria, the applicants referred to TAP, should not have other support that may duplicate TAP.

TAP assists those clients to address immediate issues, to prevent further deterioration of their situation. TAP also coordinates other services that a client has been referred to. We also refer to other services, should the client agree. We enable them to navigate complex systems and processes more effectively.

The TAP team have managed to continue assisting throughout the lockdown of Covid 19. I think it surprised us how much can be done, and how much has been achieved by remote working. At this time the majority of clients were supported via telephone contact, text, email and letters. Obviously, there were those that required face to face contact and this was achieved, adhering to Covid restrictions.

We now receive referrals from applicants that have previously led a comfortable lifestyle, but loss of job, in some cases, loss of home, price increases to food and fuel, have resulted in these people requiring assistance. Some have never been in this position previously, so have no knowledge of Welfare Benefit entitlement and how to apply and also, no knowledge of other organisations that can assist. Most find the systems completely overwhelming and confusing.

The number of referrals vary. Each referral though generally has multiple issues to address and so clients are usually assisted for some time.

The majority of applicants have financial issues including debt.

We do our best to maximise income by undertaking Welfare Benefit checks. Some meet the criteria to apply for Personal Independence Payment or similar and limited capability for work through Universal Credit. If successful, it can boost income and enable client to manage their income and expenditure. Unfortunately, both of these applications take, anything from 5 months plus, to achieve outcome, so it is not a quick fix.

We also address other areas of their lives that they may wish to improve. We refer to appropriate organisations, for example, mental health services, primary and secondary health services. These, too, also have very long waiting times.

To illustrate TAP involvement, here is an example:

- I am assisting single person in private rented accommodation, he has work related back injury, no longer able to work.
- Client has no IT experience/ knowledge and has difficulty with application forms etc, due to being dyslexic.
- Is in receipt of UC including some housing costs. He has historic debts for IW Council, which is deducted from Universal Credits, also advance payments are being deducted. Although these deductions have been challenged and some reduced, significant amount is still deducted.
- Client also has travel costs to hospital, due to health issue, which are reimbursed, but this takes time.

When outgoings are paid, client has little money left each month. Personal Independence Payments and Limited Capability for work application were completed in June, client is still awaiting assessments for both. We contact both depts, on regular basis to advice of situation, but continue to wait. Client, therefore relies on monthly food bank vouchers, which has been allowed to continue, long term, due to circumstances. This client is aware that his income could increase in the future, he also has a legal case in motion due to work related back injury. However, because all these things take so much time, he is struggling in the here and now. TAP continues to network with Citizens Advice, Footprint Trust, Food Bank and Age UKIW and other organisations as required.

Toni Flint, TAP Co-ordinator

Improved Better Care Fund – Living Well Programme



Brokerage Support Service

As reported last year, the Brokerage service is now very much phone-based and we rarely see any clients face to face.

Referral numbers, since last November, have increased hugely. Unfortunately, alongside this, numbers of active PAs on the PA Noticeboard have decreased.

Care agencies are also experiencing difficulty in finding care staff. This means the Brokerage team have been finding it increasingly difficult to source the support our clients need. Between November 2020 and October 2021 Brokerage received almost 600 referrals, 46% of which were referred by Adult Social Care; during the same period the previous year there were just under 400, with 28% coming from Adult Social Care. The team have worked very hard to respond to all these requests for help but we currently have a waiting time of around a month. We continue to work closely with colleagues at Age UKIW to provide broad support as part of the Living Well project.

Despite the current difficulties in the care sector, over the last year the Brokerage team has supported 144 clients to find a package of care and has provided information, advice and guidance to many more. Feedback from clients remains positive and the project continues to have an important role to play in supporting the more vulnerable members of our community. Funding for the future of the project is currently under consideration by the Isle of Wight Council and it is hoped that People Matter IW can go on providing this support into the future.

Brokerage Support Co-Ordinator – Alison Ings, Andrew Milford-Wood/ Lea Fairclough – Brokerage Support Officers

Learning Disabilities Housing Support Officer

For much of the last year, supported living facilities have been closed to new residents because of the Covid-19 pandemic. This led to the LD Housing Support Officer being furloughed for much of the year. Things have opened up since the early summer, however, and we now have a new LDHSO in place, Kate Hopkins. Kate has been working closely with the social work team at the Isle of Wight Council as well as with

organisations such as 'Shared Lives' and other housing providers. Over the last few months there have been around 30 referrals, and the LDHSO has found new accommodation for 6 clients with 5 pending being finalised. Generally, the LDHSO is providing support over the phone rather than in a face-to-face meeting. This arrangement is flexible, however, and if a client's needs dictate that a meeting should be face-to-face, the LDHSO will attend in person.

Learning Disability Housing Support officer – Kate Hopkins

Short Term Intervention Project/ Dementia Day Care Project



We have worked with Carers IW to provide up to 24 hours of support for Carers who were struggling and who needed a bit of additional support to help stop them going into crisis.

This entailed putting an advertisement onto the council's Personal Assistant Noticeboard to source Personal Assistants who were able to provide the support. We introduced the parties and the support was carried out. This could include: sitting with the cared for person so that the carer could shop, go out or have some space to helping with gardening or day-to-day things that the Carers are struggling with.

We received over 70 referrals for this support. We supported Carers IW to get feedback on the service from those who had benefitted from getting the support and assisted with a report on the findings.

This process was then extended to support Carers to access Dementia Training with PAs being sourced to stay at home with the Cared for person so that the Carer could attend training. This was also successful. This funding has now finished.

Emma Simmons and Lea Fairclough – STIP Co-ordinators

census2021 Census 2021 proved to be quite a challenging experience but also strangely enjoyable and we are really pleased that People Matter IW was able to be a part of it both for our own members and the wider Island community. Our efforts, assisting local people, publicised heavily in advance, from February onwards, in all local media outlets, via social media and through multiple local charities and voluntary organisations, proved more than worthwhile. This was borne out by the fact we were the busiest GTF Support Centre in the country as of May 6th. (Source: GTF Census Regional Manager).

In total we had 574 enquiries from members of the public and, very positively, 110 of these resulted in successful completions of Census returns.

Whilst accepting that, quite naturally, we were always more likely to be hearing about people's negative experiences and reactions to Census 2021, as opposed to their positive feedback, the most frequent comment received, by the Census Support Advisors at People Matter IW, was that Census 2021 was so cold and impersonal.

The attempt to take the project online de-personalized it and the face-to-face, human contact, from previous Censuses, had, in the main, been removed completely. Older people, and people with disabilities in particular do not appreciate this style of approach at all as they really do like to know exactly who they are dealing with and get clear answers to their questions, clear instructions and sound advice in person. Locally there was a very real danger that, if it was not for our Support Centre, the people who got in touch with us could not and would not have engaged with Census 2021.

Rightly or wrongly we publicised the service very widely. Whilst this did have the extremely positive effect of letting people who needed us know that they could ring us for assistance it also attracted numerous other types of calls, from the general public, with a wide range of questions, complaints and queries. This was something that we were never really expecting, set-up to do or to be dealing with. However, we stuck with it and persisted with our efforts on behalf of the Island residents. We did get to see the results of our influence and our endeavours through an improvised and informal reporting process that we suggested then introduced and put in place here on the Island. This enabled us to keep an anonymous log of all the various types of enquiries that came to us and, at the time it also gave us an audit trail as to when everything was passed on from People Matter IW and to whom.

In conclusion: becoming involved in Census 2021, through The Good Things Foundation, gave us a very clear focus in a difficult time for many. It was absolutely the right thing for People Matter IW to do as an organisation that speaks up for and advocates on behalf of the people of the Isle of Wight and the staff involved did so positively and cheerfully.

Operating a Census Support Centre, for Census 2021, positively increased our profile within the local community and we received nothing but praise for our efforts on behalf of residents who could not

navigate the system for themselves. This, of course, sits perfectly with our ethos. Throughout the exercise we did our very best both for the Census itself and, just as importantly, for those local residents who contacted us and made use of the responsive, quality service we offered. We are very pleased to have been a small but definitely highly effective part of Census 2021.

Graham Drudge, Membership, Quality and Communications Officer

**Thank you for reading our 2021 Executive Report
and for your continued support.**

The People Matter IW team and Directors.

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2021

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2021

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LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2021

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J Phillips
 I Burkett

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

DIRECTORS' REPORT

for the year ended 31 March 2021

The directors present their report and the accounts for the period ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2021

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2021. The Statement of Financial Activities show a net surplus for the year of £208,328.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2021

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

.....


Date :

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2021

We report on the accounts of the company for the year ended 31 March 2021 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2021

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	435,735	38,650	474,385
Investment income	-	-	-
Total incoming resources	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	413,043	15,751	428,794
Total resources expended	<u>413,043</u>	<u>15,751</u>	<u>428,794</u>
Net incoming resources	22,692	22,899	45,591
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>22,692</u>	<u>22,899</u>	<u>45,591</u>
Total funds brought forward	131,860	30,877	162,737
Total funds carried forward	<u>£ 154,552</u>	<u>£ 53,776</u>	<u>£ 208,328</u>

All activities derive from continuing operations.

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

BALANCE SHEET

at 31 March 2021

	<u>Notes</u>	<u>At 31 March</u> <u>2021</u> £
FIXED ASSETS		
Tangible assets	5	<u>2,722</u>
CURRENT ASSETS		
Sundry debtors	6	16,224
Cash at bank and in hand		<u>204,327</u>
		220,551
CREDITORS:- Amounts falling due within one year	7	<u>14,945</u>
NET CURRENT ASSETS		<u>205,606</u>
NET ASSETS		£ <u>208,328</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,776
Unrestricted funds	8	<u>154,552</u>
		£ <u>208,328</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date :

NOTES TO THE ACCOUNTS

for the year ended 31 March 2021

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	£
This is stated after crediting:-	
Revenue turnover from ordinary activities	474,385
and after charging:-	
Depreciation of owned fixed assets	680
Independent examiner's fees	1,020

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	338,311
----------------	---------

There were no fees or other remuneration paid to the trustees.
There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2020	9,118
Additions in year	-
At 31 March 2021	<u>9,118</u>
 <u>Depreciation</u>	
At 01 April 2020	5,716
Charged in year	680
At 31 March 2021	<u>6,396</u>
 <u>Net book value</u>	
At 31 March 2021	£ <u><u>2,722</u></u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2021

6 DEBTORS

	<u>Total</u>
Trade debtors	16,224
	£ <u>16,224</u>

7 CREDITORS: amounts falling due within one year

	<u>Total</u>
Trade creditors	6,425
Accruals	8,520
	£ <u>14,945</u>

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2021</u>
<u>Unrestricted fund</u>			
General fund	131,860	22,692	154,552
<u>Restricted fund</u>			
Team Around the Person	30,877	22,899	53,776
	£ <u>162,737</u>	£ <u>45,591</u>	£ <u>208,328</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2021

<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
<u>Funds</u>	<u>Funds</u>	
£	£	£

INCOMING RESOURCES

Incoming resources from charitable activities

User Led Organisation	53,819	-	53,819
Independant Living Centre	31,138	-	31,138
Team Around the Person	-	38,650	38,650
Personal Assistant recruitment	69,783	-	69,783
Parents Voice	9,143	-	9,143
Census	6,708	-	6,708
Autism Inclusion matter	39,832	-	39,832
Living Well/Improved Better Care	120,790	-	120,790
Safe places	-	-	0
Delayed Transfer of Care	38,061	-	38,061
Other	16,716	-	16,716
IOW council covid grants	15,955	-	15,955
HMRC furlough scheme	33,790	-	33,790
	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>
TOTAL INCOMING RESOURCES	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>

RESOURCES EXPENDED

Cost of charitable activities

Costs of activities in furtherance of the charity's objectives

User Led Organisation	3,673	-	3,673
Independant Living Centre	3,033	-	3,033
Team Around the Person	-	866	866
Personal Assistant recruitment	7,959	-	7,959
Parents Voice	238	-	238
Census	768	-	768
Autism Inclusion matter	18,124	-	18,124
Living Well/Improved Better Care	2,382	-	2,382
Safe places	4,800	-	4,800
Delayed Transfer of Care	11,424	-	11,424
Other	1,550	-	1,550
Room Hire	20	-	20
Volunteers expenses	-	-	0
Sub-Group expenses	-	-	0
Training	95	-	95
Travel expenses	1,723	-	1,723
	<u>55,789</u>	<u>866</u>	<u>56,655</u>

Support costs

Gross wages and national insurance	323,426	14,885	338,311
	<u>323,426</u>	<u>14,885</u>	<u>338,311</u>

Premises costs

Rent	18,000	-	18,000
Light and heat	1,380	-	1,380
Repairs and renewals	2,365	-	2,365
Cleaning	314	-	314
	<u>22,059</u>	<u>0</u>	<u>22,059</u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2021

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
<u>General administrative expenses</u>			
Insurance	2,167	-	2,167
Telephone	1,645	-	1,645
Stationery and printing	4,389	-	4,389
Bank charges	133	-	133
Sundry expenses	1,084	-	1,084
Depreciation of fixed assets	680	-	680
	<u>10,098</u>	<u>0</u>	<u>10,098</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,020	-	1,020
Professional and legal fees	651	-	651
	<u>1,671</u>	<u>0</u>	<u>1,671</u>
 TOTAL RESOURCES EXPENDED	 <u>413,043</u>	 <u>15,751</u>	 <u>428,794</u>
 NET MOVEMENT IN FUNDS	 £ <u>22,692</u>	 £ <u>22,899</u>	 £ <u>45,591</u>
 <u>RECONCILIATION OF FUNDS</u>			
 TOTAL FUNDS CARRIED FORWARD	 £ <u>154,552</u>	 £ <u>53,776</u>	 £ <u>208,328</u>

Company number: 07805451

Charity number: 1150937

PEOPLE MATTER (IW)
(A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2021

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

ACCOUNTS

for the year ended 31 March 2021

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LEGAL AND ADMINISTRATIVE INFORMATION

for the year ended 31 March 2021

Directors/Trustees S R Gray
 J H Lambert
 J D Roberts
 J Phillips
 I Burkett

The Registered Office: Independant Living Centre
 1 and 2 Bernard Way
 Riverway
 Isle of Wight
 PO30 5YL

Company Number: 07805451

Charity Number: 1150937

Independent Examiner: A H Cross & Co Limited
 Chartered Certified Accountants
 16 Quay Street
 Newport
 Isle of Wight
 PO30 5BG

Bankers: Lloyds Bank plc
 22 St Thomas Square
 Newport
 Isle of Wight
 PO30 1SQ

DIRECTORS' REPORT

for the year ended 31 March 2021

The directors present their report and the accounts for the period ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP 2005) issued by the Charity Commission for England and Wales (revised in June 2008) and are in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Structure Governance and Management

The company was incorporated as a company limited by guarantee on 11 October 2011 and is registered with the Charity Commission number 1150937.

The appointment of trustees is carried out by method of election by the trustees of the company.

Objects and Activities

Objects

The objects of the company shall be to give relief to those in need by reason of, in particular but not exclusively, the elderly and those with physical mental disability or developmental impairment; in particular by enhancing the everyday lives of beneficiaries and their carers, on the Isle of Wight by any means, including:

- i) delivering a range of high quality (personalised) services, projects and programmes which can facilitate independent living, health and well-being by information and sign posting to all the available organisations which offer help and support
- ii) working in partnership with a range of stakeholders
- iii) actively involving and engaging with beneficiaries and their carers
- iv) building collective approaches to strengthening a strong representative user voice
- v) shaping and influencing strategy, policy and practice of existing legislation and raising awareness of disability issues by delivering disability equality training and assisting organisations to meet their obligations under the disability equality act 2010 and subsequent related legislation.

DIRECTORS' REPORT

for the year ended 31 March 2021

Activities

People Matter IW is a User Led Organisation with a strong ethos of partnership working. We define ourselves as supporting any adult with support needs and the carers of those who support them.

We are a membership organisation and develop, facilitate and support local User Led Groups.

People Matter IW also has developed an Independent Living Centre which is a demonstration site so that people can stay at home with the help of aids as long as possible and provides information and advice and assessment on where to access aids to help them.

In addition to the Centre we have multiple projects which support, Personal Assistants (PARES), people needing to find Care and Support in the Community in a Brokerage Support Service (Living Well), support for people with Learning Disability to live in the best place for them, and action plans for people in crisis for people with disabilities (Team Around the Person) as well as training opportunities for self employed Personal Assistant and Employers who employ Personal Assistants and supporting people coming out of hospital with short term support.

Financial Review

The financial statements are set out on pages 6 to 10 and show the state of the company's finances at 31 March 2021. The Statement of Financial Activities show a net surplus for the year of £208,328.00

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 March 2021

The Charities Act and the Companies Act require the board of trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of the surplus or deficit of the charity. In preparing those financial statements the board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business; and
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departure disclosed and explained in the financial statements.

The trustees are also responsible for maintaining adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which are sufficient to show and explain the charity's transactions and enable them to ensure that the financial statements comply with the Companies Act 2006 and comply with regulations under the Charities Act. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are also responsible for the contents of the Trustees' Report, and the responsibility of the Independent Examiner in relation to the Trustees' Report is limited to examining the report and ensuring, on the face of the report, there are no inconsistencies with the figures disclosed in the financial statements.

Method of preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the Directors

.....


Date :

INDEPENDENT EXAMINERS REPORT

for the year ended 31 March 2021

We report on the accounts of the company for the year ended 31 March 2021 which are set out on pages 6 to 10.

Respective Responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(1) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down by the General Directions given by the Charity Commissioners under section 145(5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set in the statement below.

Independent Examiner's Statement

In connection with our examination, no matter has come to our attention:

(1) which gives us reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A H Cross & Co limited
Chartered Certified Accountants
16 Quay Street
Newport
Isle of Wight
PO30 5BG

Date :

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2021

	<u>Unrestricted</u> <u>Funds</u> £	<u>Restricted</u> <u>Funds</u> £	<u>Total</u> £
INCOMING RESOURCES			
Incoming resources from charitable activities	435,735	38,650	474,385
Investment income	-	-	-
Total incoming resources	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>
COSTS OF GENERATING FUNDS			
Cost of charitable activities	413,043	15,751	428,794
Total resources expended	<u>413,043</u>	<u>15,751</u>	<u>428,794</u>
Net incoming resources	22,692	22,899	45,591
Gross transfers between funds	-	-	-
Other recognised gains/losses	-	-	-
Net movement in funds	<u>22,692</u>	<u>22,899</u>	<u>45,591</u>
Total funds brought forward	131,860	30,877	162,737
Total funds carried forward	<u>£ 154,552</u>	<u>£ 53,776</u>	<u>£ 208,328</u>

All activities derive from continuing operations.

BALANCE SHEET

at 31 March 2021

	<u>Notes</u>	<u>At 31 March</u> <u>2021</u> £
FIXED ASSETS		
Tangible assets	5	<u>2,722</u>
CURRENT ASSETS		
Sundry debtors	6	16,224
Cash at bank and in hand		<u>204,327</u>
		220,551
CREDITORS:- Amounts falling due within one year	7	<u>14,945</u>
NET CURRENT ASSETS		<u>205,606</u>
NET ASSETS		£ <u>208,328</u>
THE FUNDS OF THE CHARITY		
Restricted funds	8	53,776
Unrestricted funds	8	<u>154,552</u>
		£ <u>208,328</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006 and that members have not required the company to obtain an audit in accordance with section 476 of the Act. However, in accordance with section 145 of the Charities Act 2011, the accounts have been examined by an Independent Examiner whose report appears on page 5.

The directors acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

.....
Director

Date :

NOTES TO THE ACCOUNTS

for the year ended 31 March 2021

Taxation

As a registered charity, the company is exempt from income and corporation tax to the extent that the income and gains are applicable to charitable purposes only. Value Added Tax is not recoverable by the company, and therefore included in the relevant costs in the Statement of Financial Activities.

2 WINDING UP OR DISSOLUTION OF THE CHARITY

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

3 SURPLUS FOR THE FINANCIAL YEAR

	£
This is stated after crediting:-	
Revenue turnover from ordinary activities	474,385
and after charging:-	
Depreciation of owned fixed assets	680
Independent examiner's fees	1,020

4 STAFF COSTS AND EMOLUMENTS

Gross salaries	338,311
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There were no fees or other remuneration paid to the trustees.
There were no employees with emoluments in excess of £60,000 per annum.

5 TANGIBLE FIXED ASSETS

	<u>Total</u>
<u>Cost</u>	
At 01 April 2020	9,118
Additions in year	-
At 31 March 2021	<u>9,118</u>
 <u>Depreciation</u>	
At 01 April 2020	5,716
Charged in year	680
At 31 March 2021	<u>6,396</u>
 <u>Net book value</u>	
At 31 March 2021	£ <u><u>2,722</u></u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE ACCOUNTS

for the year ended 31 March 2021

6 DEBTORS

	<u>Total</u>
Trade debtors	16,224
	£ <u>16,224</u>

7 CREDITORS: amounts falling due within one year

	<u>Total</u>
Trade creditors	6,425
Accruals	8,520
	£ <u>14,945</u>

8 MOVEMENT IN FUNDS

	<u>Balance</u> <u>brought forward</u>	<u>Net movement</u> <u>in funds</u>	<u>At 31 March</u> <u>2021</u>
<u>Unrestricted fund</u>			
General fund	131,860	22,692	154,552
<u>Restricted fund</u>			
Team Around the Person	30,877	22,899	53,776
	£ <u>162,737</u>	£ <u>45,591</u>	£ <u>208,328</u>

PEOPLE MATTER (IW) LIMITED (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2021

<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
<u>Funds</u>	<u>Funds</u>	
£	£	£

INCOMING RESOURCES

Incoming resources from charitable activities

User Led Organisation	53,819	-	53,819
Independant Living Centre	31,138	-	31,138
Team Around the Person	-	38,650	38,650
Personal Assistant recruitment	69,783	-	69,783
Parents Voice	9,143	-	9,143
Census	6,708	-	6,708
Autism Inclusion matter	39,832	-	39,832
Living Well/Improved Better Care	120,790	-	120,790
Safe places	-	-	0
Delayed Transfer of Care	38,061	-	38,061
Other	16,716	-	16,716
IOW council covid grants	15,955	-	15,955
HMRC furlough scheme	33,790	-	33,790
	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>
TOTAL INCOMING RESOURCES	<u>435,735</u>	<u>38,650</u>	<u>474,385</u>

RESOURCES EXPENDED

Cost of charitable activities

Costs of activities in furtherance of the charity's objectives

User Led Organisation	3,673	-	3,673
Independant Living Centre	3,033	-	3,033
Team Around the Person	-	866	866
Personal Assistant recruitment	7,959	-	7,959
Parents Voice	238	-	238
Census	768	-	768
Autism Inclusion matter	18,124	-	18,124
Living Well/Improved Better Care	2,382	-	2,382
Safe places	4,800	-	4,800
Delayed Transfer of Care	11,424	-	11,424
Other	1,550	-	1,550
Room Hire	20	-	20
Volunteers expenses	-	-	0
Sub-Group expenses	-	-	0
Training	95	-	95
Travel expenses	1,723	-	1,723
	<u>55,789</u>	<u>866</u>	<u>56,655</u>

Support costs

Gross wages and national insurance	323,426	14,885	338,311
	<u>323,426</u>	<u>14,885</u>	<u>338,311</u>

Premises costs

Rent	18,000	-	18,000
Light and heat	1,380	-	1,380
Repairs and renewals	2,365	-	2,365
Cleaning	314	-	314
	<u>22,059</u>	<u>0</u>	<u>22,059</u>

PEOPLE MATTER (IW) (A COMPANY LIMITED BY GUARANTEE)

SCHEDULE TO THE STATEMENT OF FINANCIAL ACTIVITIES (continued)

for the year ended 31 March 2021

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
	<u>Funds</u>	<u>Funds</u>	<u>£</u>
	£	£	£
<u>General administrative expenses</u>			
Insurance	2,167	-	2,167
Telephone	1,645	-	1,645
Stationery and printing	4,389	-	4,389
Bank charges	133	-	133
Sundry expenses	1,084	-	1,084
Depreciation of fixed assets	680	-	680
	<u>10,098</u>	<u>0</u>	<u>10,098</u>
<u>Professional fees in support of charitable activities</u>			
CRB checks	-	-	0
Accountancy	-	-	0
	<u>0</u>	<u>0</u>	<u>0</u>
<u>Governance costs</u>			
<u>Costs that are not direct management functions inherent in generating funds</u>			
Independent examiner's fees	1,020	-	1,020
Professional and legal fees	651	-	651
	<u>1,671</u>	<u>0</u>	<u>1,671</u>
TOTAL RESOURCES EXPENDED	<u>413,043</u>	<u>15,751</u>	<u>428,794</u>
NET MOVEMENT IN FUNDS	£ <u>22,692</u>	£ <u>22,899</u>	£ <u>45,591</u>
<u>RECONCILIATION OF FUNDS</u>			
TOTAL FUNDS CARRIED FORWARD	£ <u>154,552</u>	£ <u>53,776</u>	£ <u>208,328</u>