

# BUILTH WELLS COMMUNITY SUPPORT

England & Wales · Charity number 1150452

## Details

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**Status** Registered

**Legal form** Charitable company

**Company number** [08278766](#)

**Registered** 2013-01-11

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** Builth Wells Community Support  
1 Groe Street  
Builth Wells  
Powys  
LD2 3DW

**Phone** 01982553004

**Email** [info@builthcs.co.uk](mailto:info@builthcs.co.uk)

**Website** [www.builthcs.co.uk](http://www.builthcs.co.uk)

## Activities

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**Objects:** TO PROMOTE ALL OR ANY PURPOSES FOR THE BENEFIT OF THE COMMUNITY DEEMED BY LAW TO BE CHARITABLE FOR THE SUPPORT OF THE ENVIRONMENT, AND THOSE LIVING IN THE LOCALITY OF BUILTH WELLS.

**Activities:** We provide services to residents of our local community using our team of volunteers, Community Transport, Lunch Club, Shopping and prescription delivery, information and support. Working with other organisations and service providers.

## Classification

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- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies

## Geography

- **Area of benefit:** LOCAL
- Powys

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£304,174	£330,396	-	-
2024-03-31	£249,127	£239,150	-	-
2023-03-31	£173,005	£136,837	-	-
2022-03-31	£162,399	£149,648	-	-
2021-03-31	£137,520	£91,670	-	-

## Trustees

Name	Role	Appointed
Allan Roy Taylor		2021-07-28
Andrew Bryan Davies		2023-07-12
Cllr Gareth Emlyn Jones		2023-07-12
Edward Neil Howard		2025-02-03
Guy Matthew Gareth Walker		2026-06-09
Jeremy David Pugh		2023-07-05
Sally Alexander Dwyer		2024-03-27

**BILTH WELLS COMMUNITY SUPPORT**

England & Wales - Charity number 1150452

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# Accounts

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**Builth Wells**  
*Community Support*



# ANNUAL REPORT & ACCOUNTS

1st April 2024 – 31<sup>st</sup> March 2025



**1 Groe Street  
Builth Wells**

**01982 553004**

**info@builthcs.co.uk**

**www.builthcs.co.uk**

**Company Ltd. by Guarantee 08278766**

**Reg Charity No: 1150452**

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# About Us

**Builth Wells Community Support (BWCS)** was established in 1995 and is a registered charity. In 2012 we became a Company Limited by Guarantee.

Our aims are to help people live healthy, independent lives within their community and combat social isolation. Our office also provides a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth & Llanwrtyd Wells locality area (see membership area below)

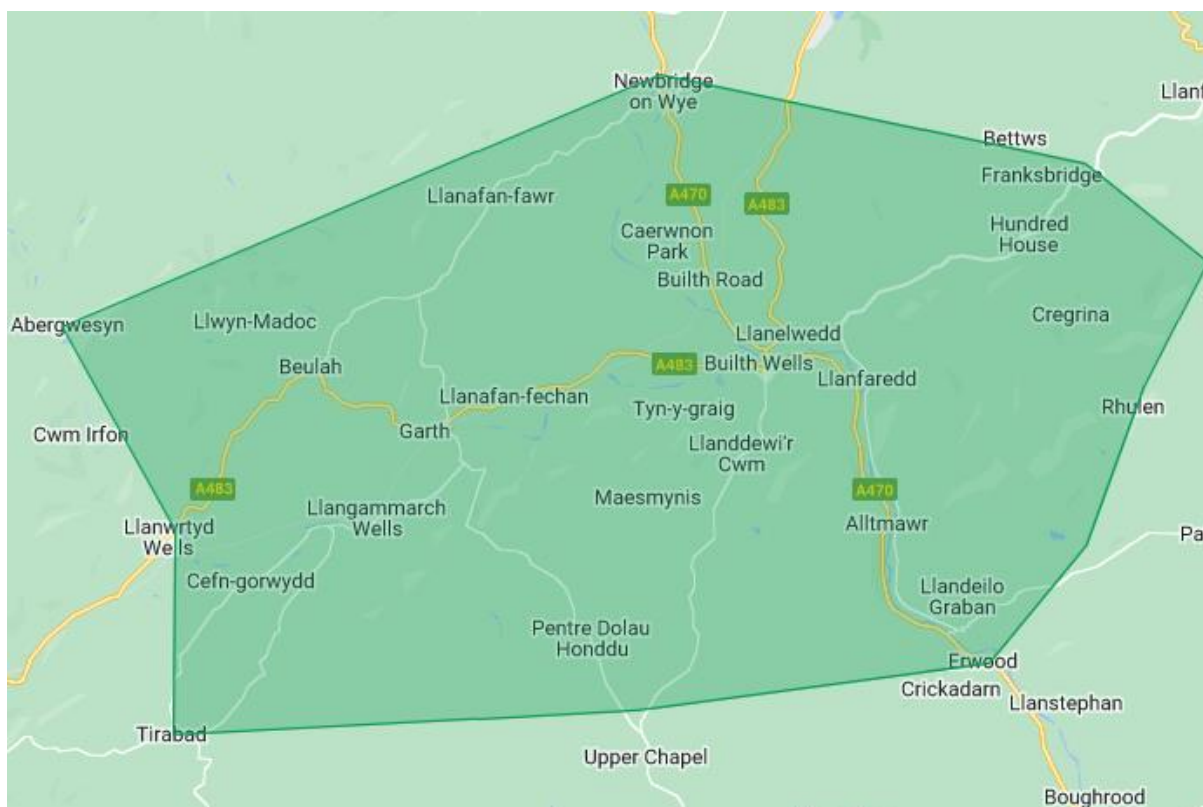
These services include Community Transport, Prescription and Shopping Delivery, Home Support, a Lunch Club, as well as others.

Demand for these services continues to grow and each year we face a challenge to raise sufficient funds to meet demand.

Community Support has three main funding sources: grants, donations and funds raised in our charity shop.

With continuing reductions in statutory funding, each year we face a budget shortfall and have to raise money through donations, fundraising activities and the income from our shop.

## Membership Area





**The Board of Trustees** has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support. Gareth Buffon will step down as Treasurer at the end of March, with Neil Howard taking on the role. Many thanks to Gareth for his dedicated work and contribution in this role.

Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since 1995.

Our team of volunteers provide all our services. Additionally, we have two office volunteers who help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2024/25, we had a team of 39 volunteers.

## Trustees

<b>Jeremy Pugh</b>	<b>Chairman</b>
<b>Gareth Buffon</b>	<b>Treasurer</b>
<b>Bryan Davies</b>	<b>Trustee</b>
<b>Allan Taylor</b>	<b>Trustee</b>
<b>Gareth Jones</b>	<b>Trustee</b>
<b>Sally Dwyer</b>	<b>Trustee</b>
<b>Neil Howard</b>	<b>Trustee</b>

## Staff

<b>Cathy Warlow</b>	<b>Manager</b>
<b>Daniel Lawrence</b>	<b>Assistant Manager</b>
<b>Sophie Humphreys</b>	<b>Receptionist</b>
<b>Polly Grace</b>	<b>Shop Manager</b>
<b>Sian Jones</b>	<b>EVIE Driver</b>
<b>Joanne Nixon</b>	<b>EVIE Driver</b>

# Chairman's Report

This is my second report as Chairman, and I am very happy to give another positive report on Community Supports activities.

The year started well, as in May we agreed the lease of the old TIC building on the Groe Car Park, this followed lengthy negotiations with Powys County Council. This building has been unused since 2018 and after a huge amount of work, it has been transformed into a thriving community asset, bringing more services into the community, enabling more people to easily access vital services and support. Our Lunch Club now runs from here and is proving very popular with the diners and our Volunteers, who find the new kitchen an absolute delight to work in, making it even more enjoyable.

Our Home Support service continues to grow steadily and provides invaluable support for people to remain in their own homes. The staff do a wonderful job providing this service Our office is very busy dealing with requests for help, providing support and guidance to callers and assigning tasks to Volunteers.

Community Transport remains incredibly busy, providing essential journeys to health and social care appointments, ensuring those in need can attend without worry.

I would like to express my sincere thanks to Gareth Buffon, who is stepping down as Treasurer after two years of service. His expertise as an accountant has been an invaluable asset to our organisation.

This year marks the 30th anniversary of Builth Wells Community Support and we will be holding an event to celebrate this amazing achievement later in the year.

Finally, my heartfelt gratitude goes to all our volunteers and staff, whose commitment and compassion make Builth Wells Community Support so effective and successful



**Jeremy Pugh**  
Chairman



**Builth Wells Community Support** relies on its team of volunteers to provide all our services.

Our volunteers are drawn from all parts of our community and help us in a range of different ways: driving for our Community Transport, cooking and serving at our Lunch Club, working in our Charity Shop to raise funds or delivering shopping and prescriptions. Any amount of time you could give can help us and the community a few hours a week or more, can make a huge difference to someone.

Whatever you want to do, however you want to volunteer your time, Community Support can help. Volunteering has so many benefits. You can:

- Enjoy an active role in your community
- Broaden your knowledge and experience
- Meet new people and be part of a team

**“I’ve been proud to volunteer with and for my community over the last few years. So many people have said that our services have been a lifeline for them and it is great to know that my work has been so beneficial”**

**Allan, BWCS volunteer**

# Community Transport

This service continues to play a very important role for people in our rural area, where public transport is not readily available or accessible.

The scheme provides transport for essential journeys. Our Volunteers use their own cars and are paid mileage expenses, passengers make a contribution to the cost of the journey and the balance of the Volunteer expenses is now funded by our own charity shop.

Along with the volunteers, journeys are also provided by our 2 part time drivers in "Evie" our electric accessible MPV. Originally funded by the National Lottery Community Fund, since this funding ended in May 2024 it is now funded from our own resources.



## Destinations travelled to:

<u>Powys</u>	<u>Wales</u>	<u>England</u>
Brecon	Abergavenny	Birmingham
Bronllys	Cardiff	Hereford
Builth Wells	Llandovery	Kidderminster
Hay on Wye	Merthyr Tydfil	Kington
Llandrindod Wells	Newport	Leominster
Llanwrtyd Wells	Newtown	Oswestry
Rhayader	Pontypool	Ross on Wye
Talgarth	Swansea	

All Community Transport needs to be booked through the office, giving as much notice as possible please.

All Drivers have an enhanced DBS, wear ID badges and have car signs to make them easy to identify.

We do not provide transport for Cancer or Renal treatment as this is provided by NEPT (Non Emergency Patient Transport)



Our EVIE drivers are MiDas trained, and are able to transport to passengers who are unable to transfer from a wheelchair.





Lunch Club is now held at the TIC building on the Groe Car Park in Builth Wells, opposite our office. We took over the building in May 2024 and have refurbished the building which now features a brand new kitchen and a new, modern dining experience for our members.

Lunch Club provides a hot main course, dessert, tea and coffee for £5. There is also a raffle and a fun quiz. Numbers are limited and Members of Lunch Club need to be over 65.

Each meal takes about 25 hours of volunteer time to prepare and serve. All meals are cooked entirely by volunteers. We currently have two volunteer cooks, Alwen Lewis and Paula Lee who plan the meals, do the shopping and then cook on the day. They have both completed the required Food Hygiene training and our lunch club was awarded a 5 star hygiene rating in March 2025. Other volunteers greet the diners, serve the meal, run the raffle and the quiz.

Lunch club occasionally has guest speakers from local organisations, who give presentations or come to have an informal chat with the diners. Our local PCSO often drops in.

For those who need transport to lunch club, this is provided by our community transport service.



# Other Services

## Community Work

As part of our important place in the community, Staff attend meetings with other organisations and statutory agencies - local and county wide to discuss developments and partnership working, to ensure that our community benefits from any new initiatives.

## Prescription & Shopping Delivery

We have been delivering prescriptions for our members for many years. In a rural community like ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car. Prescription delivery is free and funded entirely by donations. Volunteers also pick and deliver shopping from Builth Wells Co-op for those who are unable to do so themselves.

In 2024/25 we made 732 prescription deliveries and 188 shopping deliveries

## Office Support

Our Reception is open from 9.30a.m.—1p.m. we have a steady stream of callers to the office with requests for our services and other information, enquiries about Volunteering, Volunteers for their tasks etc.

## Foodbank

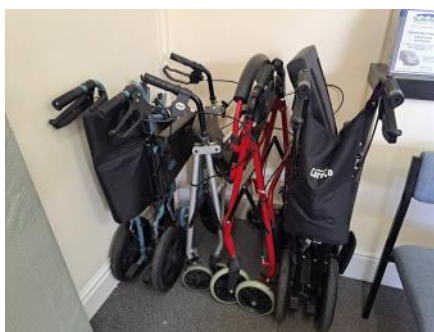
We are a satellite branch of Llandrindod Foodbank, part of the Trussell Trust group of foodbanks. We receive referrals from other agencies and also self referrals, we can then deliver the food parcel or it can be collected from our office. We receive supplies from Llandrindod Foodbank, but also accept donations of tins and dried goods to supplement the stock.

## Wheelchairs

We have wheelchairs that people can borrow on a temporary basis. Please contact us to book.

## Printing

Photocopying or printing is available to the community for a small charge.



# TIC (Together In the Community)

The TIC, which stands for Together in the Community, is a new community building for Builth Wells. Leased from Powys County Council by Builth Wells Community Support and reopened for use in September 2024. It is available for community organisations to use for regular or occasional sessions (it is not for business use).

Builth Wells Community Support run a lunch club in the building twice monthly, making use of the newly installed kitchen. We also ran a Warm Space in February and March 2025.



Funding to allow us to refurbish, improve and use the building has come from:

- Welsh Government and Powys County Council Transforming Towns Placemaking Grant (Mid Wales)
- National Lottery awards for all
- Co-op Local Community Fund
- NFU Mutual

Groups that we have booked in for regular weekly or monthly sessions in the building include:

- Age Cymru Powys—Simply Nails Service
- Builth Wells Heritage Society
- Builth Wells Ladies Choir
- Cymraeg I Blant De Powys / Cymraeg for Kids South Powys
- Mid and North Powys Mind
- PAVO Community Connectors
- South Powys Parkinsons Support Group
- RNID
- Lunch Club



Other groups have used the building for one off meetings/events and other activities. We have installed solar panels on the roof to keep energy costs down and installed a brand new fire safety system and CCTV, to keep the building safe and secure.



In October 2022, we were awarded funding from Powys County Council to launch Builth & Llanwrtyd Wells Home Support. This is an Integral part of the One Powys/Vision 2020/25 prevention and early intervention programme and part of the Councils plan to roll out Home Support to all thirteen localities.

Home Support is about helping individuals to live life in their own home, providing the support and practical assistance an individual may need in their day-to-day life to live at home, with confidence, in good health, independently and safely.

The Home Support team work closely with individuals, their family and anyone else in their life, to help them with the support that they need. They also work alongside other organisations and professionals in the local community to help provide better all-round support.

Home Support services are free. Access is not means tested or dependent on inclusion/exclusion criteria and individuals can self-refer. Once an individual becomes a member of Home Support they can dip in and out of the service according to their needs without having to be re-referred.



# Home Support

Some of the things Home Support can help with include:

- Care line responders 24/7/365
- Proactive wellbeing checks
- Promotion of independence, wellbeing and healthy lifestyles
- Practical support
- Assist carers with their role
- Temporary personal and domestic support
- Signposting, referral and help to access local community
- Groups and support networks



Our Staff, who are doing an amazing job of delivering this service include:

- Bev Stafford, Senior Support Worker
- Julija Lovin & Carol Smith, Support Workers (Carol left in March 2025)
- Andrea Davies, Relief Support Worker

At the end of March 2025, Home Support had 155 members, an increase from 96 members at the same time last year.

Visits to local groups and coffee mornings have been successful in publicising the service and existing members are telling their friends and family about the service.

The Team work closely with other professionals, including the District Nurse team, GP surgery, Social Services and they attend the weekly virtual ward

A contact card for Home Support. On the left, there is a logo for Builth Wells Community Support featuring a stylized house icon. The text on the right reads: **HOME SUPPORT**, 24/7/365 Emergency Support, phone number 01982553647, email homesupport@builthcs.co.uk, address 1 Groe St, Builth Wells, Powys, LD2 3DW, and Reg Charity - 1150452 - Company Ltd by Guarantee 08278766.



# Charity Shop

Our Shop opened in May of 2007 and moved to its current location in 2015, it continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic volunteers who staff the shop. The shop is now open on Mondays, Tuesdays, Thursdays and Fridays between 10 a.m. and 4.00 p.m. We are also open on Saturday mornings 10 a.m. - 1.00 p.m.

Since June 2023 the shop has been run by manager Polly Grace, Polly's role was initially funded by a grant from the Moondance Foundation and gave us the opportunity to open the shop more and has added an overall sense of cohesion. Polly has been ably supported by shift supervisors Ingrid Gallagher, Sue Seed, Snowy Powell and Sally Dwyer. We have recruited several new volunteers this year and now have a volunteering team of ten. We are incredibly grateful to each and every one of them for their time, support and skills they bring to the job. We really couldn't do it without you!

**12**

**Volunteers  
In 2024/25**

**2800**

**Volunteer  
Hours**

**£9754**

**Gift Aid  
Raised**

# Charity Shop

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer. Our manager also uses several online selling platforms: eBay to auction any unusual or valuable items and Vinted to sell on clothing that hasn't sold in the shop. We've had some great successes on eBay – an early pressing of a Beatles LP made £40, and a Hermes ashtray sold for over £200! Whilst packing and posting can be labour intensive, the extra income makes all those trips to the Post Office worth it!



Shop Manager Polly has also been able to use our shop Facebook account to advertise unusual or interesting items we have for sale – once almost causing a queue to form when some fetching Dr. Marten boots were advertised for sale the next day. We raise extra funds by claiming Gift Aid on eligible donations. In 2024/25 we raised £9754 in Gift Aid.

Our shop front was repainted this year with a brighter colour which has given us all a lift!

Sadly, Polly is leaving us, she is returning to education where she has so many valuable skills. We are hoping to persuade her to continue to do some volunteering with us.

# Info Fair

On the 16th of October 2024 we held our annual Information Fair at the Wyese Arts Centre in Builth Wells. The 27 Organisations who attended were:

Accessibility Powys
Warm Wales
Communities for Work+
RNID
Alzheimers Society
Fire and Rescue Service
Dyfed-Powys Police
Powys Family information service
Foster Wales Powys
Money Advice & Support Team
PAVO
Mid and North Powys Mind
Powys Samaritans in Llandrindod

Warm Wales
Foster Wales Powys Team
Legacy in the Community
Age Cymru Powys
Bracken Trust
Builth Pottery HWB Social Enterprise
The Friends of Builth Wells Library
Waste Awareness
Builth Wells Ladies Choir
Girlguiding Radnorshire
Improving the Cancer Journey Powys
Wyese Arts Centre
Smart Money Cymru Community Bank
5K Your Way, Move Against Cancer



“Really useful and very pleasant environment”

“Useful for networking”

“This event is very useful to engage with the public”

“Very useful for the networking with other professionals”

“I met and discussed our offer with six organisations. Good result!”

“Refreshments were great. Event was well organised.”

“Lovely friendly staff and refreshments were fab”

“Delicious refreshments, thanks to the "catering team"”

“Good venue, great refreshments,”

“All wonderful - thank you for the cake and tea!”

“Always a good event. thanks to all for the organisation”

“Staff were very helpful and friendly. Thanks for organising. See you in 2025!”



# Donations & Fundraising

We are extremely grateful to everyone who makes a donation to our charity - however small—it is very much appreciated. We are sure that you will understand that there are too many to list all the individual amounts, so have shown all those received over £50:

Friends of Healthcare in Builth & District  
Colin Bradley  
Pentref Baptist Chapel  
Blaenau Irfon Benefice  
Builth Wells Rotary Club  
Builth Male Voice Choir  
Builth Wells YFC Old Stagers  
Jonny Samuel Quiz at the Golf Club  
Llangammarch 200 Club  
Jenny Wille  
St Davids Day Concert  
Lamb Pub Quiz

## In memory of

Ashwynne Jones  
R Probert  
Richard Griffiths  
Bob Hardwick  
James Mills  
John Sullivan  
Sylvia Pyper

## Community Councils

Aberedw  
Cilmery  
Disserth  
Duhonw  
Treflys  
Llanelwedd  
Glascwm  
Erwood

The Concert organised by Kelvyn Jenkins from Hay, in Memory of Violette Szabo and D Day in August 2024 was a great success and raised an amazing £1060 for Builth Wells Community Support



Many thanks to Builth Wells Rotary Fund Raiser for the money raised at the Rotary Club quiz in November 2024. Raising a fantastic £400 for Builth Wells Community Support. Pictured above is Rob Evans, President of Builth Wells Rotary Club presenting the cheque to Sally Dwyer,

**We use [www.localgiving.org/builthcs](http://www.localgiving.org/builthcs) to collect online donations and are very grateful to our monthly donors; Stella Constant, John & Lily Warren.**

You can sign up as a monthly donor or to make a one-off donation on this site, , which enables us to claim Gift Aid on eligible donations.

# Treasurer's Report

**1 April 2024 - 31 March 2025**

I am pleased to present the Treasurer's Report for the financial year ending 31st March 2025.

Our organisation continues to operate with two main income streams. I'm happy to report that the shop has performed strongly again this year, with a noticeable increase in turnover. This reflects the hard work and dedication of our shop manager and team. However, I must share the bittersweet news that our shop manager will be leaving. Her contribution has been outstanding and she will be a hard act to follow. We are committed to ensuring a smooth transition and maintaining the shop's strong performance.

In both accounts we have seen a rise in expenses, particularly in wages and utilities, as expected. Unfortunately, this has resulted in a deficit for the year. We recognise the importance of addressing this and are focused on seeking opportunities to strengthen and diversify our income streams, including through grants and fundraising initiatives. Every effort will be made to ensure the continued financial sustainability of our organisation as we look ahead to the coming year.

I am stepping down as treasurer of the organisation, but would like to wish every success going forward, and would like to thank everyone for their continued support.

**D Gareth Buffon**

**Treasurer**



## TRUSTEES' RESPONSIBILITIES STATEMENT

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies' exemptions provided by section 415A of the Companies Act 2006.


### Audit Exemption Statement:

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31<sup>st</sup> March 2025 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Approved by the Trustees on 4 July 2025 and signed on their behalf, by:

  
.....  
Signature

A-TAYLOR  
.....  
Name

**BUILTH WELLS COMMUNITY SUPPORT**

**BALANCE SHEET AS AT 31st MARCH 2025**

**FIXED ASSETS**

Motor Vehicles	28126	
Less : Depreciation	<u>(7031)</u>	21095

**CURRENT ASSETS**

Main Account Bank	35230	
Shop Account Bank	5328	
Deposit Account Bank	30177	
Redwood Account	56262	
Debtors & Prepayments	<u>8204</u>	135291

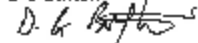
**CURRENT LIABILITIES**

Creditors & Accruals	(6255)	
		<u>150131</u>

Funds B/Fwd	178353	
Add : Profit on Shop	23673	
Loss : Loss on Main Activities	(49895)	
		<u>150131</u>

**Company Treasurer**

D G Bufton



Examined and found to be correct

C Kendrick



4/7/2025

**BUILTH WELLS COMMUNITY SUPPORT****SHOP ACCOUNT FOR YEAR ENDED 31st MARCH 2025**

	<u>2025</u>	<u>2024</u>
Takings	38379	34008
Textile Recycling	722	643
Gift Aid	9754	8705
Online Sales	5491	4903
	<u>54346</u>	<u>48259</u>
<b>Expenses</b>		
Cybertill	1559	1049
Rent of Shop	5200	5200
Staff Costs	17348	10814
Utilities	3072	1801
Phone & Internet	321	614
Refuse Collection	1219	917
Office Costs	637	428
Online Costs	1267	1070
Petty Cash	<u>50</u>	<u>50</u>
	(30673)	(21963)
<b>Net Profit</b>	<u><u>23673</u></u>	<u><u>26296</u></u>

**BUILTH WELLS COMMUNITY SUPPORT**

**MAIN ACCOUNT INCOME FOR THE YEAR ENDED 31st MARCH 2025**

	<b>2025</b>	<b>2024</b>
Interest Received	3044	3100
TIC Grants	67403	0
Grants	22255	37050
Donations	16236	17793
TIC Rents	2583	0
Local Giving	640	410
Membership Fees	1495	765
Lunch Club	1268	1765
200 Club	1860	1659
Office Rent Received	550	405
Home Support	130000	130000
Transport	2494	7461
Sundry Income	0	450
	<u>249828</u>	<u>200868</u>

**BUILTH WELLS COMMUNITY SUPPORT****MAIN ACCOUNT EXPENDITURE FOR THE YEAR ENDED 31st MARCH 2025**

	<b>2025</b>	<b>2024</b>
Rent	6000	6000
Volunteer Drivers Expenses	11223	9867
Volunteer Drivers Insurance	124	118
Motor Insurance	2235	1364
Office Insurance	1508	1349
Mobile Phone-Drivers	64	75
Mobile Phone-Home Support	151	162
Training Costs	0	418
Home Support Motor Expenses	1831	2642
Vehicle Maintenance	501	472
Payroll Fees	1180	569
Sundry Expenses	382	1065
Publicity Events	551	290
200 Club	1120	1200
Lunch Club	1020	1899
Office Utilities	3409	1209
Telephone & Internet	1129	1203
Office Costs	4222	3033
Petty Cash	350	505
Transport Wages	20339	18106
Home Support Wages	96475	82321
Office Wages	69615	73944
TIC Renovation Costs	68109	0
TIC Running Costs	1154	0
Depreciation	7031	9375
	<u>299723</u>	<u>217186</u>

**BUILTH WELLS COMMUNITY SUPPORT**

**DEBTORS & PREPAYMENTS AT 31st MARCH 2025**

**DEBTORS**

Warm Space Grant	845.00
Gift Aid	3519.09
TIC Rents	430.00
Friends	3000.00
	<u>7794.09</u>

**PREPAYMENTS**

Rent	<u>500.00</u>
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**BUILTH WELLS COMMUNITY SUPPORT**

**CREDITORS AS AT 31st MARCH 2025**

Mr Jamie Evans	520.00
Water Rates (TIC)	122.43
Electric (Office)	158.83
Electric (Shop)	236.80
Phone (Office)	92.47
Phone (Shop)	56.34
Mitchell Associates	249.00
HMRC- PAYE	3156.69
Drivers Expenses	851.80
Nest & Scot Widows	810.74
	<u>6255.10</u>



Section A Independent Examiner's Report

Report to the trustees Built Wells Community Support

On accounts for the year ended 31/03/2025 Charity no (if any) 1150452

Set out on pages 20 - 27

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2025.

Responsibilities and basis of report As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement [The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body].

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below\*) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
the accounts did not accord with the accounting records; or
the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\*Please delete the words in the brackets if they do not apply.

Signed: [Signature] Date: 04/07/2025

Name: CHRISTOPHER MICHAEL KENDRICK

Relevant professional qualification(s) or body ACCA

(if any):

Address: TREGNAU, BROADWAY  
LLANDRINDOD WELLS  
LD1 5HT

**Section B Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

# Can you help?

You Can Support BWCS in many ways:

**Volunteer**

**Donate**

**Fundraise**

**Join the 200+ Club**

**Leave a Gift in Your Will**

To find out more about how you can get involved:

Call us on 01982 553004

E-mail us at [info@builthcs.co.uk](mailto:info@builthcs.co.uk)

Go to our website at [www.builthcs.co.uk](http://www.builthcs.co.uk)

Or pop into our office at 1 Groe Street, Builth Wells

You can donate to us at [www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)



Reg Charity 1150452

Company Ltd by Guarantee 08278766

**BILTH WELLS COMMUNITY SUPPORT**

England & Wales - Charity number 1150452

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# Accounts

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1 Groe Street, Builth Wells  
01982 553004  
info@buihthcs.co.uk

www.buihthcs.co.uk  
Company Ltd. by Guarantee 08278766  
Reg Charity No: 1150452

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# Annual Report & Accounts

1st April 2023 - 31st March 2024





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# About Us

**Builth Wells Community Support (BWCS)** was established in 1995 and is a registered charity. In 2012 we became a Company Limited by Guarantee.

Our aims are to help people live healthy, independent lives within their community and combat social isolation. Our office also provides a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth Wells & Llanwrtyd Locality area (see membership area below)

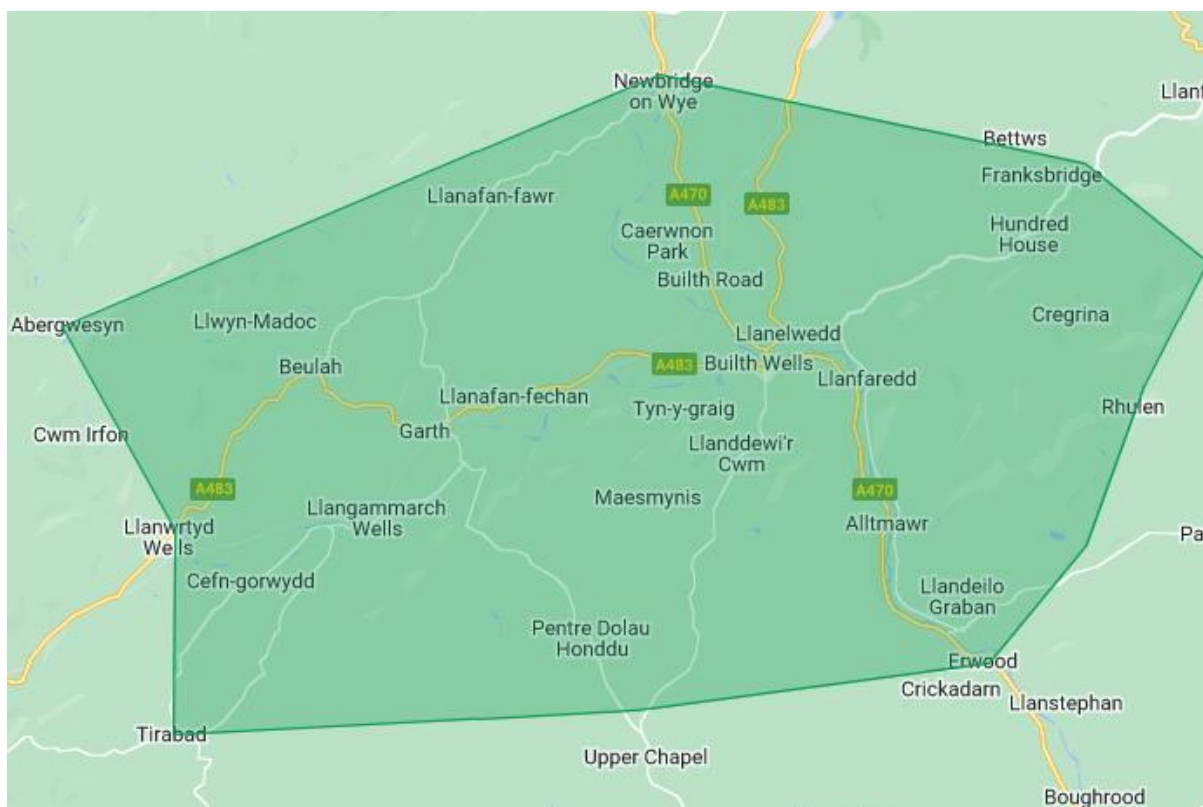
These services include Community Transport, Prescription and Shopping Delivery, Home Support and a Lunch Club, as well as others.

Demand for these services continues to grow and each year we face a challenge to raise sufficient funds to meet demand.

Community Support has three main funding sources: grants, donations and funds raised in our charity shop.

With continuing reductions in statutory funding, each year we face a budget shortfall and have to raise money through donations, fundraising activities and the takings from our shop.

## Membership Area





# Who We Are

**The Board of Trustees** has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support.

Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since 1995.

Our team of volunteers provide all our services. Additionally, we have two office volunteers help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2023/24, we had a team of 36 volunteers.

## Trustees

**Jeremy Pugh**  
**Gareth Bufton**  
**Bryan Davies**  
**Allan Taylor**  
**Gareth Jones**  
**Sally Dwyer**

**Chairman**  
**Treasurer**  
**Trustee**  
**Trustee**  
**Trustee**

## Staff

**Cathy Warlow**  
**Sophie Humphreys**  
**Rosie Caputo**

**Polly Grace**  
**Sian Jones**  
**Joanne Nixon**

**Manager**  
**Receptionist**  
**Adminstrator**  
**(until 31/3/24)**  
**Charity Shop Manager**  
**EVIE Driver**  
**EVIE Driver**

# Chairman's Report

Hi All

I am very glad to see you all here at the AGM today. Firstly, I would like to thank all our volunteers for the fantastic work they have done to support people in our community.

I originally became involved with Community Support as a County Councillor to secure the funding for Home Support, once this was achieved it soon became evident that I needed to take on a position on the Board to help the organisation secure its goals.

I was delighted to take on the role of Chair, especially at last year's AGM and I look forward to strengthening the organisation for the future.

With the new Board we have reviewed the Staff structure and identified the need for an Assistant Manager, instead of an administrator, providing essential support and cover for the Manager and the organisation as we continue to grow.

We have relocated Reception to the centre of our office, providing more space for staff and visitors.

We have secured the lease from Powys County Council for the old TIC building on the Groe car park. This building will become an asset to the community providing a space for other organisations to bring their services into the community.

Community Support will move our Lunch club into this building, which will reduce the current running costs. We will also hold drop-in social sessions to alleviate loneliness and isolation. "Come and have a Cuppa with Maynard" We will be developing other new services and plan to start a walking group, offering four different levels of walking to hopefully provide for everyone who is interested.

It has been a fantastic year watching the organisation grow, especially our latest venture Home Support, which is increasing each week. It is a great organisation to be part of and the feel-good factor cannot be overstated. I urge you and everyone else to please get involved and give a bit of time to help and support others.

We are currently working on producing a new leaflet to encourage new volunteers and to help guide them to what best suits their strengths.

Finally, a massive thank you to all our staff who work above and beyond to support people in our community and to my fellow board members, I cannot express my gratitude enough. I am looking forward to working with you all next year.

(If anyone has an idea for a good way forward, then drop an email to Cathy or a note into the office as every idea is a good idea as it encourages conversation).

**Jeremy Pugh**  
Chairman





# Volunteering

**Builth Wells Community Support** relies on its team of volunteers to provide all our services.

Our volunteers are drawn from all parts of our community and help us in a range of different ways: driving for our Community Transport, cooking for our Lunch Club or working in our Charity Shop to raise funds, delivering shopping and prescriptions. Any amount of time you could give, can help us and the community, a few hours a week or more, can make a huge difference to someone.

Whatever you want to do, however you want to volunteer your time, Community Support can help. Volunteering has so many benefits. You can:

- Enjoy an active role in your community
- Broaden your knowledge and experience
- Meet new people and be part of a team

**“I enjoy volunteering for a charity that provides such important services for the local community”**

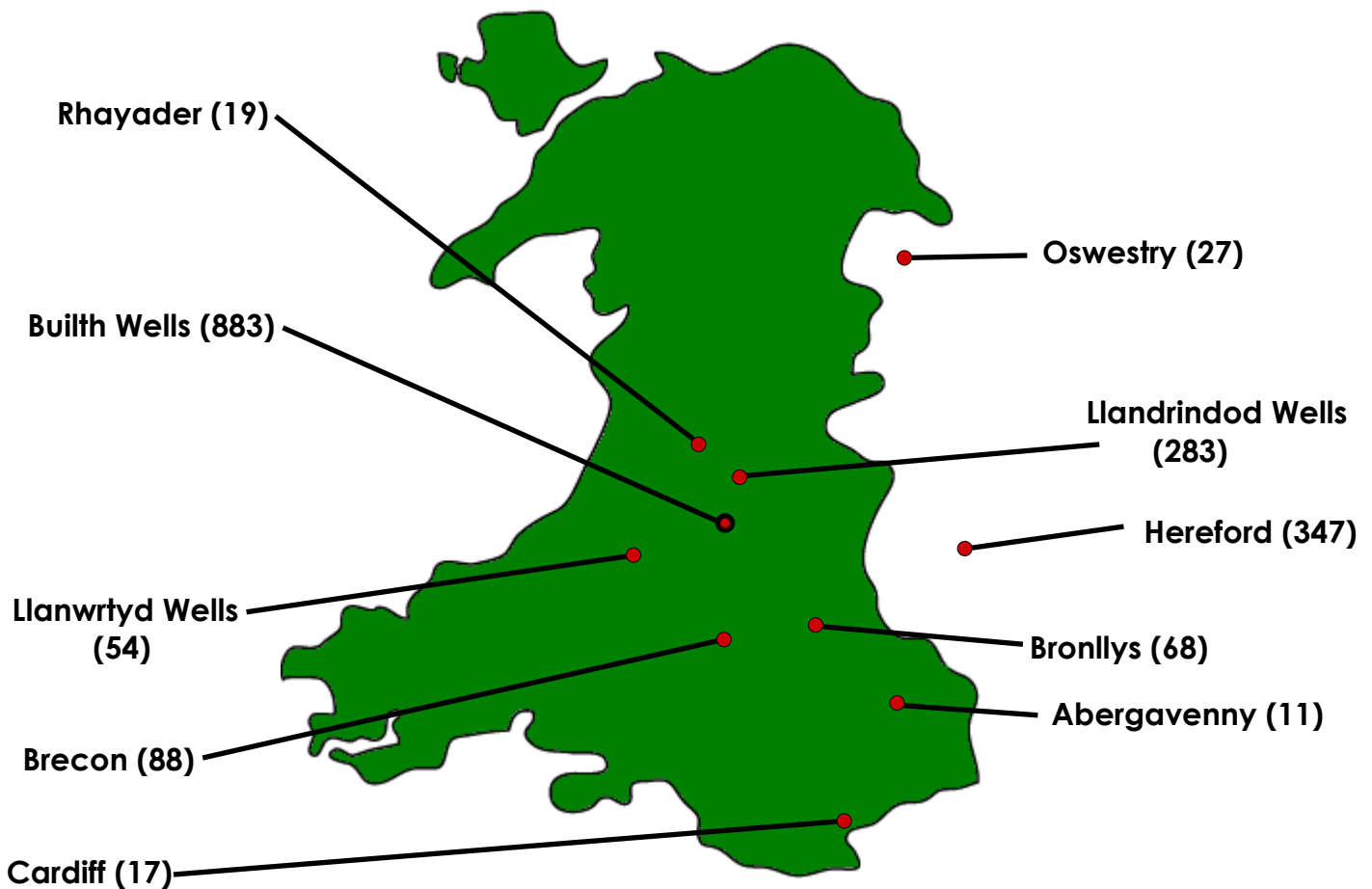
**Viv, BWCS volunteer**

# Community Transport

This service continues to play a very important role for people in our rural area, where public transport is not readily available or accessible.

The scheme provides transport for essential journeys. Our Volunteers use their own cars and are paid mileage expenses, passengers make a contribution to the cost of the journey and the balance of the Volunteer expenses is now funded by our own charity shop.

The map below shows the top 10 places our drivers travelled to this year. In addition to those shown, other destinations include Hay-on-Wye, Talgarth, Kidderminster, Birmingham, Merthyr, Newport, Newtown, Aberystwyth, Bristol, Carmarthen, Ebbw Vale, Pontypool, Worcester, Leominster, Pontypridd and Shrewsbury.



## More Stats

1983	Return journeys
10	Volunteer Drivers
51742	Miles Travelled
3553	Volunteer Hours
2 Hours	Avg. journey time



In 2021 we received a grant from the National Lottery Community Fund to purchase an accessible, electric MPV and employ 2 part time drivers. Sadly, this is the last year of this funding award. As this is a valuable and much needed service, we plan to continue to employ the drivers but we will need to identify funds to cover this cost.



Nicknamed EVIE, this vehicle has enabled us to expand our transport provision to include more shopping and social trips, as well as helping meet demand for transport to medical appointments.



Our EVIE drivers are MiDas trained, and we are now able to offer transport to passengers who are unable to transfer from a wheelchair.





# Lunch Club

Lunch Club is currently held at Builth Wells Bowls Club, however it will soon be moving to the old TIC building in the Groe car park, opposite our office. It will feature a new kitchen and dining facilities.

Lunch Club provides a hot main course, dessert, tea and coffee for £5. There is also a raffle and a fun quiz.

Each meal takes about 25 hours of volunteer time to prepare and serve. All meals are cooked entirely by volunteers. We currently have two volunteer cooks, Alwen Lewis and Paula Lee who plan the meals, do the shopping and then cook on the day. They have both completed the required Food Hygiene training. Other volunteers greet the diners, serve the meal, run the raffle and the quiz.

Lunch club occasionally has guest speakers from local organisations, who give presentations or come to have an informal chat with the diners. Our local PCSO often drops in.

For those who need transport to lunch club, this is provided by our community transport service.



# Other Services

## Community Work

As part of our important place in the community, our manager attends meetings with other organisations and statutory agencies - local and county wide to discuss developments and partnership working to ensure that our community benefits from any new initiatives. PAVO Community Connectors use our office twice a month for their outreach service.

## Prescription & Shopping Delivery

We have been delivering prescriptions for our members for many years. In a rural community like ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car. Prescription delivery is free and funded entirely by donations. Volunteers also pick and deliver shopping from Builth Wells Co-op for those who are unable to do so themselves.

In 2023/24 we made 891 prescription deliveries and 238 shopping deliveries

## Office Support

We usually have a Volunteer helping in the office during our public opening hours as we have a steady stream of callers to the office; requests for our services and other information, enquiries about Volunteering, Volunteers for their tasks etc. It is very varied and the Volunteers who provide office support find it interesting to see at first hand all we provide.

## Foodbank

We became a satellite branch of Llandrindod Foodbank, part of the Trussell Trust group of foodbanks, in 2019. We work closely with Llandrindod Foodbank to co-ordinate donations and deliveries of food parcels.

## Wheelchairs

We have wheelchairs that people can borrow on a temporary basis. Please contact us to book.

## Printing

Photocopying or printing is available to the community for a small charge.



# Home Support



In October 2022, we were awarded funding from Powys County Council to launch Builth & Llanwrtyd Wells Home Support. This is an Integral part of the One Powys/Vision 2020/25 prevention and early intervention programme and part of the Councils plan to roll out Home Support to all thirteen localities.

Home Support is about helping individuals to live life in their own home, providing the support and practical assistance an individual may need in their day-to-day life to live at home, with confidence, in good health, independently and safely.

The Home Support team will work closely with individuals, their family and anyone else in their life, to help them with the support that they need. They also work alongside other organisations and professionals in the local community to help provide better all-round support.

Home Support services are free. Access is not means tested or dependent on inclusion/exclusion criteria and individuals can self-refer. Once an individual becomes a member of Home Support they can dip in and out of the service according to their needs without having to be re-referred.



# Home Support

Some of the things Home Support can help with include:

- Care line responders 24/7/365
- Proactive wellbeing checks
- Promotion of independence, wellbeing and healthy lifestyles
- Practical support
- Assist carers with their role
- Temporary personal and domestic support
- Signposting, referral and help to access local community
- Groups and support networks



We now have a full Staff team, who are doing an amazing job of delivering this service:

- Bev Stafford, Senior Support Worker
- Julija Lovin & Carol Smith, Support Workers
- Andrea Davies, Relief/Bank Support Worker

At the end of March 2024, we had 96 members, and this number is increasing steadily each week.

Visits to local groups and coffee mornings have been successful in publicising the service and existing members are telling their friends and family about the service.

The Team work closely with other professionals, including the District Nurse team, GP surgery, Social Services and they attend weekly virtual ward meetings.

A contact card for Home Support. It features the Builth Wells Community Support logo on the left, which includes a house icon and the text 'Builth Wells Community Support'. On the right, it says 'HOME SUPPORT' in large bold letters, followed by '24/7/365 Emergency Support'. Below this is a phone icon and the number '01982553647'. There is also an email icon and the address 'homesupport@buiwthcs.co.uk'. At the bottom, there is a house icon and the address '1 Groe St, Builth Wells, Powys, LD2 3DW'. The footer text reads 'Reg Charity - 1150452 - Company Ltd by Guarantee 08278766'.



Our Shop was opened in May of 2007 and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic volunteers who staff the shop.

The shop is now open on Mondays, Tuesdays, Thursdays and Fridays between 10 a.m. and 4.00 p.m. We were also open on Saturday mornings 10 a.m. - 1.00 p.m.

Since June 2023, the shop has been run by newly appointed manager Polly Grace, Polly's role was funded with a grant from the Moondance Foundation and this has given us the opportunity to open the shop much more and has added an overall sense of cohesion. Polly has been ably supported by Volunteer supervisors Ingrid Gallagher, Sue Seed and Sally Dwyer.

We would like to say a big thank you to volunteer Elizabeth Lorusso for all her hard work and dedication over more than 8 years, Elizabeth left BWCS at the end of March 2024.

We have recruited several new volunteers this year and now have a volunteering team of twelve. We are incredibly grateful to each and every one of them for their time, support and skills they bring. We couldn't do it without you!

**12**  
Volunteers  
In 2023/24

**1350**  
Volunteer  
Hours

**£8705**  
Gift Aid  
Raised

# Charity Shop

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

Our manager has been able to start making use of our eBay account to auction any unusual or valuable items. We've had some great successes – some 1955 Army Drill shorts that sold for £81, two vintage 1960s Biba tops that made £160 and (our personal favourite) a rare bunny cuddly toy that sold for £200! Having raised just over £4350 on eBay this financial year, all those trips to the Post Office were definitely worth it!

We have run several mini events this year – a treasure hunt in the shop for World Book Day, Selling hearts with messages on for Valentine's Day and our Barbie window was a big hit last Summer with people making a donation to have their photo taken in the Barbie Box window! These events enrich our relationship with the community and draw in potential customers.



Shop Manager Polly has also been able to use our shop Facebook account to advertise unusual or interesting items we have for sale – once almost causing a stampede when some sought after Sylvanian Families toys were advertised for sale the next day.

We raise extra funds by claiming Gift Aid on eligible donations. In 2023/24 we raised £8704.82 in Gift Aid.

The Board has made the decision to renew the shop manager's contract in order that we can have another lucrative year and continue our important work in the community.

# Info Fair

On the 18th of October 2023 we held our annual Information Fair at the Wyeside Arts Centre in Builth Wells. The 24 Organisations who attended were:

Accessibility Powys	Legacy in the Community (LitC)
Barclays	LLAIS
Alzheimers Society	Mid and North Powys Mind
Bracken Trust Cancer Support Centre	Mid & West Wales Fire & Recue Service
Builth Wells Community Support	PAVO Community Connectors
Builth & Llanwrtyd Wells Home Support	Powys CC (Recycling)
Communities for Work PCC	Powys Family Information service
Dementia Matters in Powys	Foster Wales Powys (Powys Fostering & Adoption Services)
Dyfed Powys Police	Prime Cymru
Friends of Builth Wells Library	Smart Money
Friends of Healthcare in Builth & District	Wyeside Arts Centre
Kaleidoscope	PAVO



*"Very useful event! Lovely providers, all offering help to the community! Would definitely attend again"*

*"Has been very useful, we have given a lot of information and had great conversations with all attending. We would love to come again"*

*"Super event, very useful on the networking front, we would attend again and refreshments were very good"*

*"Networking worked very well, lots of information shared from us and other organisations. We would attend again."*

*"Builth Wells Community Support were very helpful in the run up to this event, we would attend again"*

*"The event was extremely useful in the run up to some intense engagement within the locality. We will attend again as it has been a great location and the cakes were fab!"*



*"A very helpful and informative event, glad we came. the networking opportunities were excellent, we really enjoyed speaking to the other services"*

*"Very useful event, I have gained valuable contacts in the community. The venue was well set up with brilliant organisation and we had an all round positive experience"*

*"Would definitely come again. It was very useful for making links with other organisations, I look forward to working together"*

# Donations & Fundraising

We are extremely grateful to everyone who make s a donation to our charity - however small—it is very much appreciated. We are sure that you will understand that there are too many to list all the individual amounts, so have shown all those received over £50:

Cosy Corner quiz night  
Irene Jones  
Diane & Colin Starbuck  
J E K & P Evans  
Garth Charities  
Susie Sockton Link, Carol Singing  
Dafydd Walters  
Margaret Thompson  
Troedrhwdalar YFC  
B Hardwick  
HYDREF  
Pentref Baptist Church, Newbridge on Wye.  
R Rathbone  
Rotary Quiz  
China Kitchen  
Builth Veterinary Practice

## In memory of

Margaret Corfield  
Sheila Thomas  
Gillian Mason  
Eira Jones  
Ena Thomas  
Eileen James  
Trish McNiff

## Community Councils

Llanafan  
Llanelwedd  
Disserth & Trecoed



**Brecknock YFC donated all the items from their Harvest Festival to our Foodbank, making a huge difference to the amount we were able to give out in food parcels.**

## We use [www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)

to collect online donations and are very grateful to our monthly donors; Stella Constant, John & Lily Warren.

You can sign up as a monthly donor or to make a one-off donation on this site, which enables us to claim Gift Aid on eligible donations.



**PTP Preserved Timber Products, very kindly made & donated this brilliant noticeboard for the front of our office**

# Treasurer's Report

**1 April 2023 - 31 March 2024**

I spent all of my working life working for local firms of chartered accountants (Moore Scott & Co and Mitchell Meredith) before retiring in February 2022. I now work part time from home and with this extra time I was happy to take on the role of Treasurer to help this wonderful local charity by using my skills and knowledge to ensure the finances are managed in the best and most appropriate way, ensuring compliance with all Charity Commission and Companies House requirements.

Having reviewed the accounts, I decided to reduce the number of bank accounts and the Transport account has now been closed and all transactions are now included in the Main account, figures can be extracted when needed for any necessary monitoring.

I have also changed the layout of the end of year accounts. As you can see from the attached accounts, the shop is highly profitable and my personal thanks go to Polly and her team of volunteers.

We are extremely grateful for the donations received from the local community and organisations.

I can foresee the charities outgoings increasing (i.e. utilities, wages and the inevitable upgrade of vehicles) and so it is essential that we secure funds for our core costs.

We have taken on a lease of the tourist information centre and it is anticipated that this may give rise to additional income.

**D Gareth Buffon**

**Treasurer**



## TRUSTEES' RESPONSIBILITIES STATEMENT

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies' exemptions provided by section 415A of the Companies Act 2006.

### Audit Exemption Statement:

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

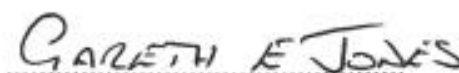
The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31<sup>st</sup> March 2024 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Approved by the Trustees on 26 June 2024 and signed on their behalf, by:



Signature



Name

**BUILTH WELLS COMMUNITY SUPPORT**

**INCOME & EXPENDITURE ACCOUNT FOR SHOP FOR YEAR TO 31.3.2024**

**INCOME**

Shop Takings	34008.39	
Textile Recycling	643.00	
Gift Aid	8704.82	
Ebay Sales	<u>4902.82</u>	
		48259.03

**EXPENDITURE**

Rent	5200.00	
Cybertill	1069.37	
Staff Costs	10814.01	
Utilities	1801.43	
Phone & Internet	614.23	
Refuse Collection	916.56	
Office Costs	428.10	
Ebay Costs	1069.62	
Petty Cash	<u>50.00</u>	
		(21963.32)
Net Income for the year		<u><u>26295.71</u></u>

---

## BUILTH WELLS COMMUNITY SUPPORT

### INCOME & EXPENDITURE ACCOUNT FOR YEAR ENDED 31.3.2024

#### INCOME

Interest Received	3109.72
Transport Income	7460.49
Membership Fees	765.00
Donations	17793.05
Lottery Grant	18402.00
Barclays Bank compensation	200.00
Powys C C -Core Funding	3016.16
Powys C C -Annual Grant	2719.80
Powys LHB -Annual Grant	1381.38
Powys LHB -Core Funding	1360.00
Friends of Builth Healthcare	9000.00
Coop Community Fund	1171.46
Lunch Club	1765.00
Local Giving Website	409.50
200 Club	1659.00
Room Hire	405.00
Powys C C -Home Support	130000.00
Powys C C- Rebate of Data Cards	250.00
	<u>200867.56</u>
Less : Expenditure (see attached)	(217186.40)
Net Loss for the year	<u><u>(16318.84)</u></u>

---

**BUILTH WELLS COMMUNITY SUPPORT**

**INCOME & EXPENDITURE ACCOUNT FOR THE YEAR TO 31.3.2024**

**EXPENDITURE**

Rent	6000.00
Volunteer Drivers Expenses	9867.30
Insurance-Volunteers	117.62
Insurance- Evie	1364.20
Insurance-Office	1349.10
Mobile Phone-Drivers	75.16
Mobile Phone-Home Support	162.32
Training Costs	418.00
Vehicle Maintenance	472.68
Home Support Motor expenses	2642.09
Payroll Fees	569.28
Sundry Equipment	1063.99
Publicity Events	290.00
200 Club	1200.00
Lunch Club	1899.28
Office Utilities	1209.01
Telephone & Internet	1202.50
Office Costs	3033.36
Petty Cash	505.00
Transport Wages	18105.57
Home Support Wages	82320.81
Office Wages	73944.13
Motor Vehicle Depreciation	9375.00
	<u>217186.40</u>

**BUILTH WELLS COMMUNITY SUPPORT**

**BALANCE SHEET AS AT 31.3.2024**

**FIXED ASSETS**

Motor Vehicles	37501	
Less : Depreciation	<u>(9375)</u>	28126

**CURRENT ASSETS**

Office Account	14780	
Shop Account	11681	
Reserve Account	119395	
Lottery Account	<u>7675</u>	153530

**CURRENT LIABILITIES**

Sundry Creditors and Accruals		(5302)
-------------------------------	--	--------

176354

**Funds B/Fwd** 166377

Add : Profit on Shop 26296

Less : Loss on Main Account (16319)

176354

**Represented By :-**

Restricted Funds 28505

Unrestricted Funds 147849

176354

**Company Secretary**

C A Warlow

*CA Warlow*

**Company Treasurer**

D G Bufton

*D G Bufton*

**Examined and found to be correct**

C Kendrick

*Cristoph Kendrick*



Section A Independent Examiner's Report

Report to the trustees

Charity name  
BUILTH WELLS COMMUNITY SUPPORT

On accounts for the year ended

31/03/2024

Charity no (if any)

1150452

Set out on pages

19-22 [refer below to include the page numbers of additional sheets]

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2024

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]. Delete [] if not applicable. ACCA.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

11/7/2024

Name:

CHRISTOPHER MICHAEL KENDRICK

Relevant professional qualification(s) or body

ACCA

(if any):

Address:

TREGANU, BROADWAY  
LANSRINDO'S WELLS  
LD15HT

**Section B**

**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

# Can you help?

You Can Support BWCS in many ways:

**Volunteer**

**Donate**

**Fundraise**

**Join the 200+ Club**

**Leave a Gift in Your Will**

To find out more about how you can get involved:

Call us on 01982 553004

E-mail us at [info@builthcs.co.uk](mailto:info@builthcs.co.uk)

Go to our website at [www.builthcs.co.uk](http://www.builthcs.co.uk)

Or pop into our office at 1 Groe Street, Builth Wells

You can donate to us at [www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)



Reg Charity 1150452

Company Ltd by Guarantee 08278766

**BILTH WELLS COMMUNITY SUPPORT**

England & Wales - Charity number 1150452

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# Accounts

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Reg Charity - 1150452

Company Ltd by  
Guarantee  
08278766

The logo for Builth Wells Community Support features a dark blue scalloped arch above the text. 'Builth Wells' is written in a bold, green, sans-serif font, and 'Community Support' is written below it in a red, cursive script font.

**Builth Wells**  
*Community Support*

# Annual Report & Accounts

**01/04/2022 - 31/03/2023**



1 Groe street, Builth Wells  
01982 553 004  
info@builthcs.co.uk  
www.builthcs.co.uk

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# About Us

Builth Wells Community Support (BWCS) was established in 1995 and is a registered charity. In 2012 we became a Company Limited by Guarantee.

Our aims are to help people live healthy, independent lives within their community and combat social isolation. Our office in Builth Wells 1 Groe Street also provides a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth Wells Community and the surrounding area (See membership area below).

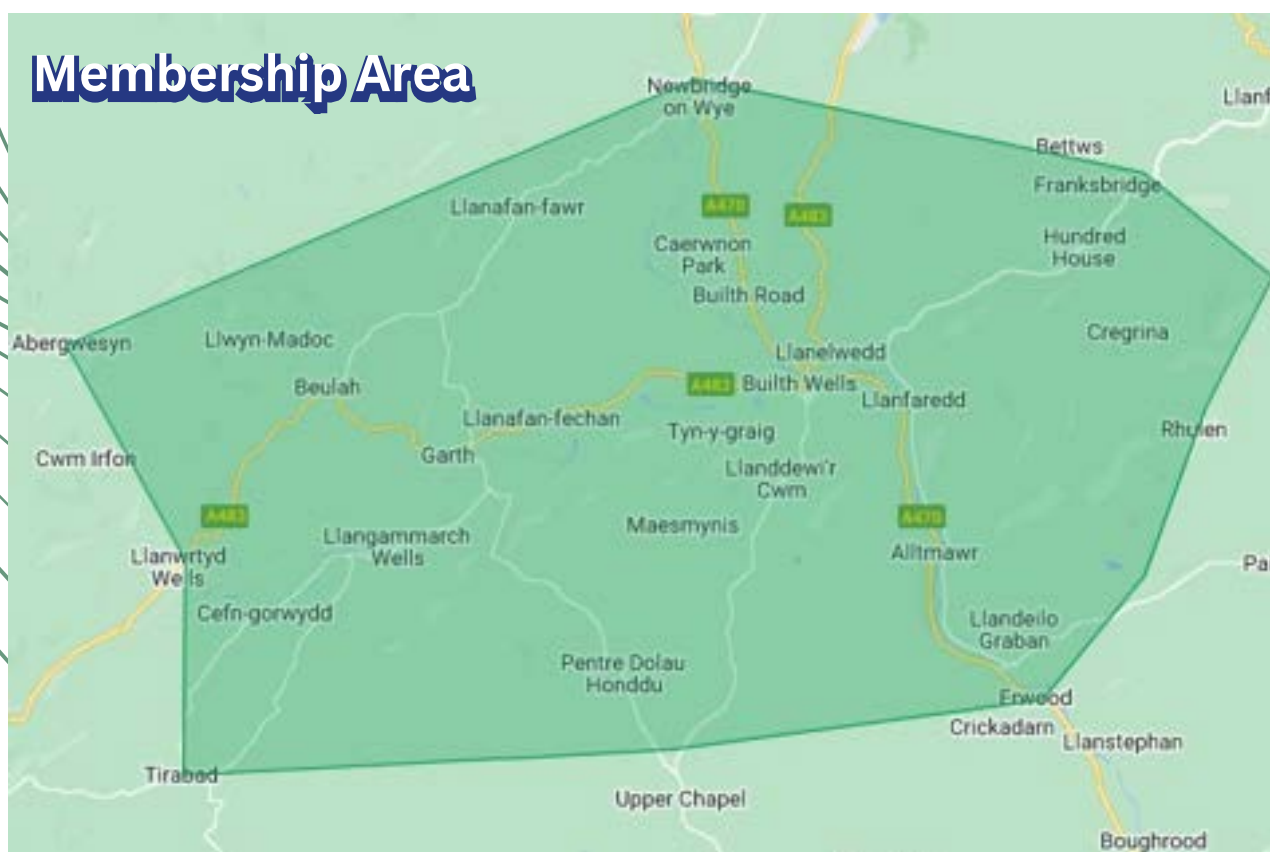
These services include the Community Car scheme, Prescription & Shopping delivery and a Lunch Club, as well as others.

Demand for these services continues to grow and each year we face a challenge to raise sufficient funds to meet demand.

Community Support has three main funding sources: Grants, Donations and Funds Raised in our Charity Shop

With continuing reductions in statutory funding, each year we face a budget shortfall and have to raise money through donations, fundraising activities and the takings from our shop.

## Membership Area



Annwyl Gyfeillion / Dear Friends

This will be my last Chairman's Report as after almost 3 years as Chair of Builth Wells Community Support, I will be standing down after this year's AGM. But, what a three years it has been, with such a lot of changes that we are almost a different organisation to the one I joined.

In February 2021 we moved from the High Street to a very visible position opposite the main Car Park, which is also much more user- friendly. We also managed to work all through Covid delivering our normal services and some extra ones.

Then soon after our move in June 2021 we took delivery of EVIE, an electric People Carrier which has enabled us to take our members and (if needs be) their wheelchairs to various appointments. It has proven to be extremely useful and popular and is now invaluable to the Transport part of our organisation. Two very dedicated Drivers (Jo and Sian) are enormously popular and appreciated by the people who use the service.

Lunch Club moved after the pandemic to the Bowls Club and again has proven to be a popular move with our Diners. We are extremely grateful to the Bowl's Club who allow us to use their Club House twice a month. We have two amazing cooks (Alwen and Delyth) who dish up wonderful meals and a team of volunteers who help out. We are often told that we make the best lunches.

This year saw the start of another very exciting project, Home Support. Please read all about them inside. We have another great team in place, three dedicated Support Workers who all take that extra mile to ensure that the customers get the very best service.

The Shop has struggled, like every other Voluntary Organisation it has been difficult to attract volunteers to man the shop every day. The Volunteers who open up the shop at the end of every week have been doing a remarkable job but now we have secured funding to employ a part time worker who will be able to ensure that the shop will be open more often. We know the Public have missed the shop not being open, so we hope this will be a help to them.

All this is possible with the hard work of the office personnel. We sadly said goodbye to Ashley at the end of last year. He had been a vital and important part of the Organisation for many years. We now have 2 new part time office workers who along with committed volunteers ensure that everything run smoothly and on time.

The one constant in all of this, is of course our very hard working and dedicated Office Manager, Cathy. The one who has her finger on the button and moves the Organisation forward as well as making sure that the services we deliver are constantly held to a good standard. We thank her for all her hard work.

I must also thank my Board of Trustees. They have been a hard working group who have supported me through thick and thin. Two of my fellow Trustees are also standing down this year. Ian has already stood down after 13 years as Treasurer and Trustee and David a Trustee for over 4 years has been an invaluable member of the Board having among other things being responsible for obtaining and securing the funding for EVIE.

But the most valuable contribution to the Organisation is the Community of Builth who work so hard, volunteering in so many different capacities. From Drivers, to shoppers, to office workers, the list is endless and all those people who donate to us by selflessly and constantly put on events for the benefit of BWCS.

I thank you all, it has been a privilege to be part of this wonderful Organisation and I wish the new Board the very best of luck and my good wishes.

Dymuniadau gorau

Eironwy Phillips



# Who We Are

## Trustees

Eironwy Phillips Chairman  
Ian Phillips Treasurer (Resigned  
March 2023)

Delyth Hughes  
David Sutherland  
Allan Taylor

## Staff

Cathy Warlow Manager  
Rosanna Caputo Administrator  
Sophie Humphreys Receptionist

Sian Jones EVIE Driver  
Joanne Nixon EVIE Driver



**The Board of trustees** has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community support.

Staff are based in our Groe Street Office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with BWCS since the beginning.

Our team of volunteers provide all our services. Additionally, our team of office volunteers help out our receptionist Sophie Humphries, answering phone calls, providing information and recording requests for our services.

in 2022/23 we have a total of 36 volunteers.

# Volunteering

**Builth wells Community Support** relies on its team of volunteers to provide all our services. Our volunteers are drawn from all parts of our community, and help us in a range of different ways - whether by driving for our Community Car Service, cooking for our lunch Club or working in our Charity Shop to raise funds.

Whatever you want to do, however you want to volunteer your time, Community Support can help. Volunteering has so many benefits.

You can:

- Enjoy an active role in your community
- Broaden your knowledge and experience
- Meet new people and be part of a team

We do not ask for a huge time commitment from our Volunteers. If you could spare a few hours a week, that would be a great help to us and your community.



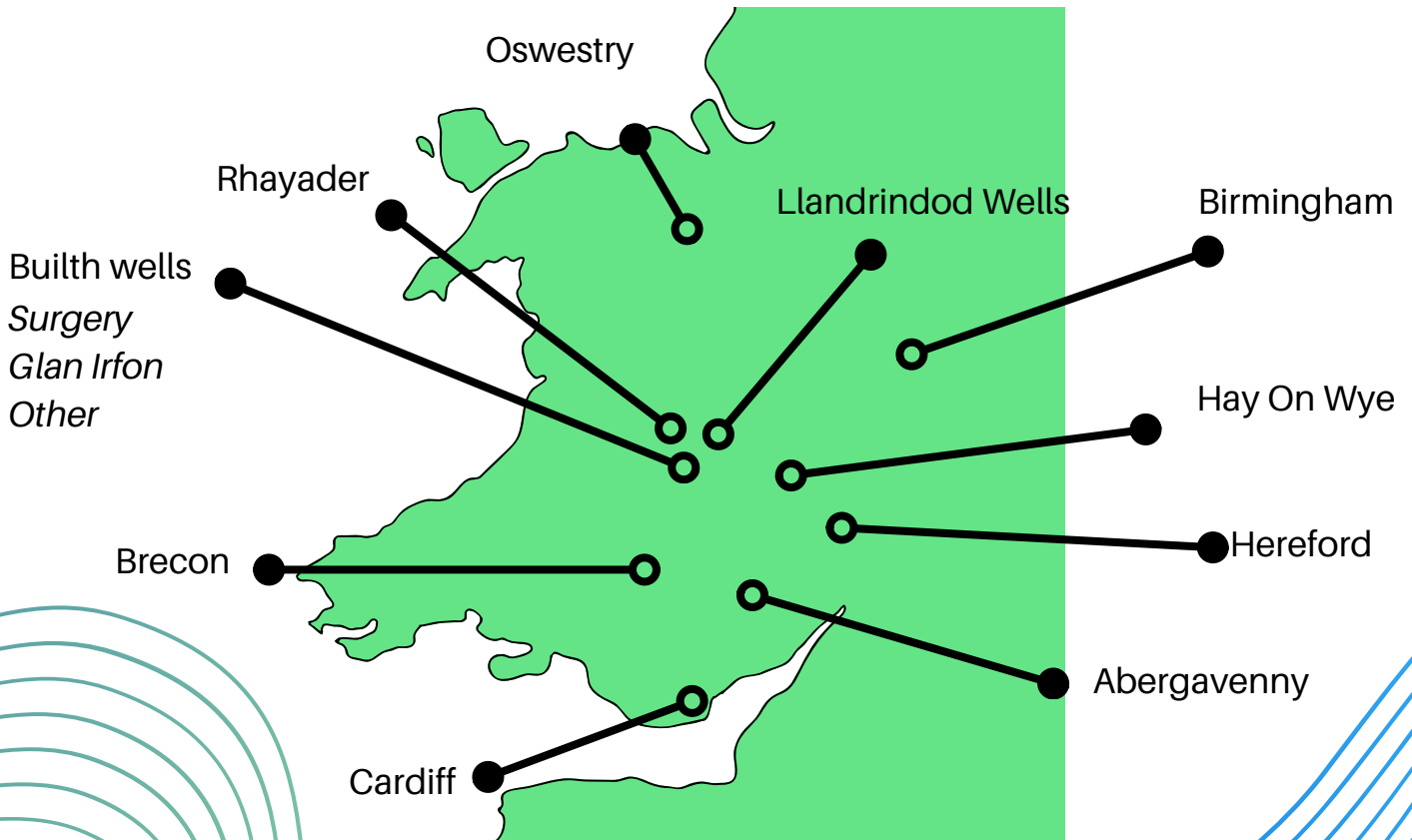
**Diane Cooper BWCS  
Volunteer**

“Since joining BWCS, 11 years ago, I have thoroughly enjoyed the interaction of working with all of our members, and the variety of daily experiences it has given me.”

# Community Transport

The Service continues to play a very important role for people in our rural area, where public transport is not readily available or accessible. the scheme provides transport for essential journeys. Our volunteers use their own cars and are paid mileage expenses, passengers make contributions to cost of the journey and the balance of the volunteer expenses is now funded by our own charity shop.

The map below shows the top ten places our drivers have travelled to this year. In addition to these, we have also travelled to Aberystwyth, Bristol, Carmarthen, Gloucester, Leominster, Merthyr, Newport, Ross, Shrewsbury, Swansea, Warwick, Worcester



<b>MORE STATS</b>	1885	Return Journeys
	9	Volunteer Drivers
	48983	Miles Travelled
	3038	Volunteer Hours

# Lunch Club



Each meal takes around 25 hours of volunteer time to prepare and serve. All meals are cooked entirely by volunteers. We currently have two volunteer cooks, Delyth Hughes and Alwen Lewis who oversee all meal preparation, both cooks have a background in catering and hold up to date food hygiene certificates, we have also been awarded a 5 star food hygiene rating. Other volunteers help in the kitchen and/or serving these delicious meals.

Lunch Club occasionally has guest speakers from local organisations, who give presentations or come to have an informal chat with our diners.

For those who need transport to Lunch Club, this is provided by our community transport service.



Our beloved Lunch club, which is held twice monthly at the Bowls Club is always a success. For many of our members our Lunch Club is a great source of socialisation and can make the world of difference to someone who lives alone or suffers with social isolation.

Providing a home made hot main course, dessert, tea and coffee with a fun quiz all for just £5.



# EVIE



Back in 2021 we received a grant from the National Lottery Community Fund to purchase an accessible, electric MPV and employ 2 part time drivers.

Nicknamed EVIE, this vehicle has enabled us to expand our transport provision to include more shopping and social trips, as well as helping meet demand for transport to medical appointments.

Our EVIE drivers are MiDas trained, and we offer transport to passengers who have difficulty transferring from a wheelchair/walking aids to vehicle.

Joanne



Sian



# Home Support



**In October 2022, we were awarded funding from Powys County Council to launch Builth & Llanwrtyd Wells Home Support. This is an Integral part of the One Powys/Vision 2020/25 prevention and early intervention programme and part of The Councils proposal to roll out Home support to all thirteen localities.**

**Home Support is about helping individuals to live life in their own home, providing the support and practical assistance an individual may need in their day-to-day life to live at home, with confidence, in good health, independently and safely.**



# Home Support

The Home Support team will work closely with individuals, their family and anyone else in their life, to help them with the support that they need. They also work alongside other organisations in the local community to help provide better all-round support. Home Support services are free. Access is not means tested or dependent on inclusion/exclusion criteria and individuals can self-refer. Once an individual becomes a member of Home Support they can dip in and out of the service according to their needs without having to be re-referred.

Some of the things Home Support can help with include:

- Care line responders 24/7/365
- Proactive wellbeing checks
- Promotion of independence and wellbeing and healthy lifestyles
- Practical support
- Assist carers with their role.
- Temporary personal and domestic support
- Signposting, referral and help to access local community groups and support networks.

With the funding we have purchased a small car and employed three full time staff to deliver the service The service started in January and already has 30 members, this is steadily increasing and the oncall provision will start soon.



**Builth Wells**  
Community Support

**HOME SUPPORT**  
24/7/365 Emergency Support

**01982553647**

homesupport@builthcs.co.uk

1 Groe St, Builth Wells, Powys,  
LD2 3DW

Reg Charity - 1150452 - Company Ltd by Guarantee 08278766

# Other Services



## Community Work

As part of our important place in the community, our manager attends meetings with other organisations and statutory agencies - local and county wide to discuss developments and partnership working to ensure that our community benefits from any new initiatives. We have an area in our office where you can currently meet Smart Money Cymru in our office on Fridays and PAVO ion Tuesdays.



## FoodBank

We became a satellite branch of Llandrindod Wells Foodbank in 2019. The foodbank itself is part of the Trussell Trust group of foodbanks. We work closely with Llandrindod Wells Foodbank to co-ordinate donations, collections and deliveries of food parcels.



## Prescription & Shopping delivery

We have been delivering prescriptions for our members for many years. In a rural community like ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car. Prescription delivery is free and funded entirely by donations. Volunteers also pick and deliver shopping from Bwlth Wells Co-op for those who are unable to do so themselves. In 2022/23 we delivered over 1189 prescriptions and 330 shopping deliveries



We Now have a part time Receptionist, Sophie, who joined our team in Feb 2023, who has brought an element of routine and familiarity to our reception. To support Sophie we also have Viv and Diane who both volunteer their own time to aid reception.

# Charity Shop



Our Shop was opened in May of 2007 and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic Volunteers who staff the shop.

The shop is open on Thursdays and Fridays between 10 a.m. and 4.00 p.m. We were also open on Saturday mornings 10 a.m. - 1.00 p.m. (from April 22 - Dec -22).

Between April 2022 and March 2023 the shop has been run by manager Cathy Warlow, and shift supervisors Ingrid Gallagher, Sue Seed. We would like to say a big thank you to Tricia Skyrme for all her hard work and dedication over the years, Tricia left BWCS over Christmas 2022.

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

We have procured funding from The Moondance Foundation to hire a shop manager in 2023. This will allow us to run the shop in a more productive manner and granting us the ability to open the shop on Mondays and Tuesdays as well as Saturdays again for the first time since Dec 2022. The Shop manager will also be responsible for publishing items on social media and auctioning goods on Ebay, thus providing more overall income to BWCS.

We raise extra funds by claiming Gift Aid on eligible donations. In 2022/23 we raised £2841.25 in Gift Aid.

# Info Fair

Our community Information Fair was held on Wednesday 21st September 2022 at the Wyeside Arts Centre.

All refreshments were served by Delyth – Our cakes were very popular and had all been homemade.

We also held a raffle held for a handmade crocheted throw which was very kindly donated by Jacqui Booker.

- Organisations that attended our Info Fair:
- Builth Wells Community Support
- Powys cc (recycling)
- Credu
- PAVO Community Connectors
- Friends of Builth Wells Library
- Shakespeare Link/Willow Globe
- Versus Arthritis
- Powys Community Health Council
- Cymryd Rhan
- Helping Our Homeless Wales
- Powys Fostering & Adoption Services
- MAWW Fire & Rescue Service
- Mid and North Powys Mind
- Dyfed-Powys Police
- RNID
- Improving the Cancer Journey in Powys programme
- South Occupational Therapy Team- Social Services
- Dementia Matters in Powys
- Careers Wales
- Wyeside Arts Centre
- Trussell Trust Foodbank
- CAB



# Donations & Funding

We rely on donations to fund Community Support. These are some of the larger donations we were very grateful to receive:

- ALAN PRIOR - £1000.00
- CHINA KITCHEN - £921.20
- EGLWYS OEN DUW - £200.00
- GARDENING CLUB - £8000.00
- P. HALL - £1000.00
- Masonic Foundation - £200.00
- ROOT CELLAR DONATION - £50.00
- Builth Netball club - £100.00
- Community Councils:
- Llanafan Fawr - £200.00
- Llanelwedd - £300.00
- Erwood - £25.00
- Treflys - £200.00

## In Memoriam

- Brian Reardon - £525.00
- Meryl Prynne - £300.00
- Val Williams - £360.00
- Jim Bowen - £630.00

Some fundraising events were held from which we benefitted, and we thank the organisers for their hard work:

- Hydref - £520
- YFC OLD STAGERS- £1706.39
- Maynard & Sue Peters Concert & Raffle - £1062.00
- YSGOL CALON CYMRU FUNDRAISER - £75.00
- Susie Stockton Link carol singing - £45.00
- Team Lamb, Cardiff Half Marathon - £488.50

Monthly donations, greatly appreciated, from **Stella Constant and John & Lily Warren.**

You can sign up as a monthly donor at the address below, which enables us to claim Gift Aid on eligible donations:

[www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)



David Price "YFC Old Stagers" presenting a cheque to Eironwy Phillips



Maynard & Sue Peters presenting the cheque from their Concert and raffle

## Finance Report

This year's accounts have, as usual, been completed by the Manager and overseen by the Treasurer. As Ian resigned before the year end, the final accounts have been prepared by the Manager and Company Secretary, Cathy Warlow and examined by Chris Kendrick.

We are incredibly grateful to The Friends of Builth & District Healthcare, who have awarded us a donation of £12000, which is being paid in instalments. This will make a huge difference to the budget deficit we face every year.

We received £8000 from the Gardening Club, also £100 from Builth Netball club when sadly they closed down.

We also received donations following the passing of some of our members & supporters, we thank the families for remembering us at their sad time.

Our charity shop has been open only on Thursdays, Fridays & Saturday mornings due to lack of Volunteers, this has obviously meant a reduction in takings. We have now received a grant from The Moondance Foundation to employ a part time shop manager, this will enable us to open more days. The new manager will also develop online sales, which again should generate more funds.

We continue to subsidise the cost to passengers for community transport journeys @20p per mile to ensure everyone can attend appointments.

Funding was secured from PCC to establish Builth & Llanwrtyd for Home Support, this amount covers all the staff costs for 3 workers and a contribution towards the costs of managing this service.

We are all very grateful to the local community for supporting us with fundraising events and donations.

The Balance Sheet looks healthy partly due to including the grant for the shop manager and PCC funding, which is for expenditure in 2023-2024.

## TRUSTEES' RESPONSIBILITIES STATEMENT

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the Trustees on 5 July 2023 and signed on their behalf by:



.....

ALLAN TAYLOR, DIRECTOR

# Balance Sheet

## Builth Wells Community Support

Company Ltd by Guarantee 8278766, Registered Charity 1150452

Balance Sheet as at 31 March 2023

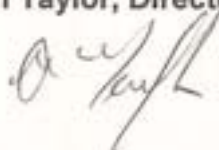
	2023	2022
<b>Tangible Fixed Assets (Motor Vehicles)</b>	£37,501	£34,834
<b>Current Assets:</b>		
<b>Cash in Bank</b>		
<b>Current accounts</b>	£37,590	£27,665
<b>Deposit account</b>	£91,286	£65,043
<b>Gross Assets</b>	£128,876	£127,542
<b>Net Assets</b>	£166,377	£127,542
<b>Charity Funds</b>		
<b>Unrestricted Funds</b>	£128,876	£92,661
<b>Restricted Funds (vehicles)</b>	£37,501	£34,881
<b>Total Funds</b>	£166,377	£127,542

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31<sup>st</sup> March 2022 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Trustees on 5 July 2023 and signed on their behalf, by: **Allan Taylor, Director**



# Main Account

## Builth Wells Community Support Main Account

1 April 2022- 31 March 2023

Opening Balance @1/4/2022

13391.09

### Income

P.C.C. Transport Core Funding	3,016.16	
Powys CC Annual Revenue Grant	2,719.80	
Powys LHB Funding	1,381.38	
PLHB Core TRANSPORT	1,360.00	
Builth Wells Town Council Grant	1,750.00	
FRIENDS OF BUILTH HEALTHCARE	6,000.00	
TESCO BAGS FOR HELP	500.00	
Charities Trust	1,000.00	
GARTH CHARITIES	500.00	
Donations	20,074.05	
Lunch Club	1,711.00	
Local Giving Website donations	2,080.71	
Fundraising	95.00	
200+ Club	1,830.50	
Misc	1,244.02	
PCC Grant Home Support	60,000.00	
<b>Total Income</b>	<b>105,262.62</b>	<b>118,653.71</b>

Transfer from shop account

19000.00

137,653.71

### Expenditure

staff costs	54,510.72	
Rent	6,000.00	
Utilities	1,637.76	
Phone & Internet	575.98	
Office costs	2,359.14	
Petty cash	300.00	
EVIE	632.98	
Lunch club	1,753.56	
Publicity & events	245.00	
Training	0.00	
Misc	151.85	
200 Club	1,100.00	
Insurance	3,973.45	
Home Support	24,312.25	
<b>Total Expenditure</b>	<b>97552.69</b>	
Transfers to Transport a/c	5,550.00	
Transfers to Reserve a/c	25,000.00	
<b>Total Transfers</b>	<b>30550.00</b>	<b>128102.69</b>

Closing Balance @ 31/3/2023

9,551.02

137653.71

Company Secretary  
C A Warlow

CA Warlow

Examined and found to be correct  
C Kendrick

Cristy W Kendrick

# Shop Account

## BUILTH WELLS COMMUNITY SUPPORT

### SHOP ACCOUNT

1st Apr 2022 - Mar 31st 2023

Opening Balance @ 1/4/2022		4964.40	
<b>Income</b>			
Sales Cash	13855.81		
Sales Card	<u>9055.31</u>		
Total Sales		22911.12	
Textile Recycling		514.00	
Gift Aid		2841.25	
Ebay		183.45	
Grants		<u>14300.00</u>	
			40749.82
			<b>45714.22</b>
<b>Expenditure</b>			
Cybertill		1129.55	
Rent		5200.00	
Utilities		1209.14	
Phone & internet		190.58	
Refuse collection		776.20	
Office costs		69.61	
Petty cash		<u>20.00</u>	
			8595.08
Transfers to main account		19,000.00	27595.08
<u>Closing Balance @ 31/3/2023</u>		18,119.14	<b>45714.22</b>

Company Secretary

C A Warlow

CA Warlow

Examined and found to be correct

C Kendrick

Christopher Kendrick

# Transport Account

## Builth Wells Community Support

### Transport Account

1 April 2022 - 31 March 2023

Opening balance @ 1/4/22		612.87	
<b>Income</b>			
Transport charges	2,600.18		
EVIE Transport	2,192.57		
Membership Fees	1,420.00		
Donations	215.00		
Total Income		6,427.75	7,040.62
<b>Transfers In</b>			
From Main a/c		5,550.00	12,590.62
<b>Expenditure</b>			
Volunteer drivers' expenses	10,673.80		
Insurance	112.02		
Postage	136.00		
Total Expenditure		10,921.82	
<b>Closing Balance at 31/03/23</b>		1668.80	12,590.62

Company Secretary  
C A Warlow

Examined and found to be correct  
C Kendrick

CA Warlow  
C Kendrick

# Lottery Account

## Builth Wells Community Support

### LOTTERY Account

1 April 2022- 31 March 2023

<b>Opening Balance @</b>	<b>1/4/2022</b>	<b>8697.01</b>	
<b>Income</b>			
Lottery Grant	18,700.00		
Misc	621.59		
<b>Total Income</b>	<b>19,321.59</b>	<b>19,321.59</b>	<b>28,018.60</b>
<b>Expenditure</b>			
Staff Costs	15,681.27		
Vehicle Maintenance	463.87		
Mobile Phone	67.32		
Training	120.00		
Insurance	1,368.05		
Miscellaneous	135.65		
Charging	383.53		
EVIE Charger	1,440.00		
Advertising & publicity	108.00		
<b>Total Expenditure</b>	<b>19,767.69</b>	<b>19,767.69</b>	
<b>Closing Balance</b>	<b>31/3/2023</b>	<b>8250.91</b>	<b>28,018.60</b>

Company Secretary

C A Warlow

CAwarlow

Examined and found to be correct  
C Kendrick

Christopher Kendrick

**Builth Wells Community Support  
REDWOOD RESERVES ACCOUNT**

OPENING BALANCE @1/4/2022		65,042.58
Interest received	1,242.96	
transfer from main account	25,000.00	
	26,242.96	26,242.96 91,285.54

CLOSING BALANCE @ 31/3/2023 **91,285.54**

Company Secretary  
C A Warlow

C A Warlow

Examined and found to be correct  
C Kendrick

C Kendrick



CHARITY COMMISSION  
FOR ENGLAND AND WALES

Independent examiner's report on the  
accounts

Section A

Independent Examiner's Report

Report to the trustees

Charity Name

BUILTH WELLS COMMUNITY SUPPORT

On accounts for the year  
ended

31/3/2023

Charity no  
(if any)

1150452

Set out on pages

19 - 23

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2023

Responsibilities and  
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent  
examiner's statement

~~[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.~~

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below \*) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

*Christopher Kendrick*

Date:

28/6/2023

Name:

CHRISTOPHER MICHAEL KENDRICK

Relevant professional  
qualification(s) or body

ACCA

# Independent Examiner's Report 25

(if any):

Address:

TREGANU, BROADWAY  
LWANDRINADON WELLS  
LD1 5HT

## Section B

### Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

# WHAT CAN YOU DO?

THERE ARE MANY WAYS TO SUPPORT BWCS

**VOLUNTEER**

**DONATE**

**FUNDRAISE**

**JOIN THE 200+ CLUB**

**LEAVE A GIFT IN YOUR WILL**

**IF YOU WOULD LIKE ANY MORE INFORMATION  
PLEASE CONTACT US**



01982 553004  
07376089217



info@builthcs.co.uk



www.builthcs.co.uk

  
**Builth Wells**  
*Community Support*

Reg Charity -  
1150452  
Company Ltd by  
Guarantee 08278766



1 Groe Street  
Builth Wells  
Powys, LD2 3DW

**BILTH WELLS COMMUNITY SUPPORT**

England & Wales - Charity number 1150452

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# Accounts

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# Annual Report & Accounts 2021/22

1 Groe Street, Builth Wells  
01982 553004  
info@builthcs.co.uk  
www.builthcs.co.uk

The logo features a blue stylized roofline above the text 'Builth Wells' in green and 'Community Support' in red script.

**Builth Wells**  
*Community Support*

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# About Us

**Builth Wells Community Support (BWCS)** was established in 1995 and is a registered charity. In 2015 we became a Company Limited by Guarantee.

Our aims are to help people live healthy, independent lives within their community and combat social isolation. Our office on Builth Wells High Street also provides a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth Wells community and the surrounding area (see membership area below)

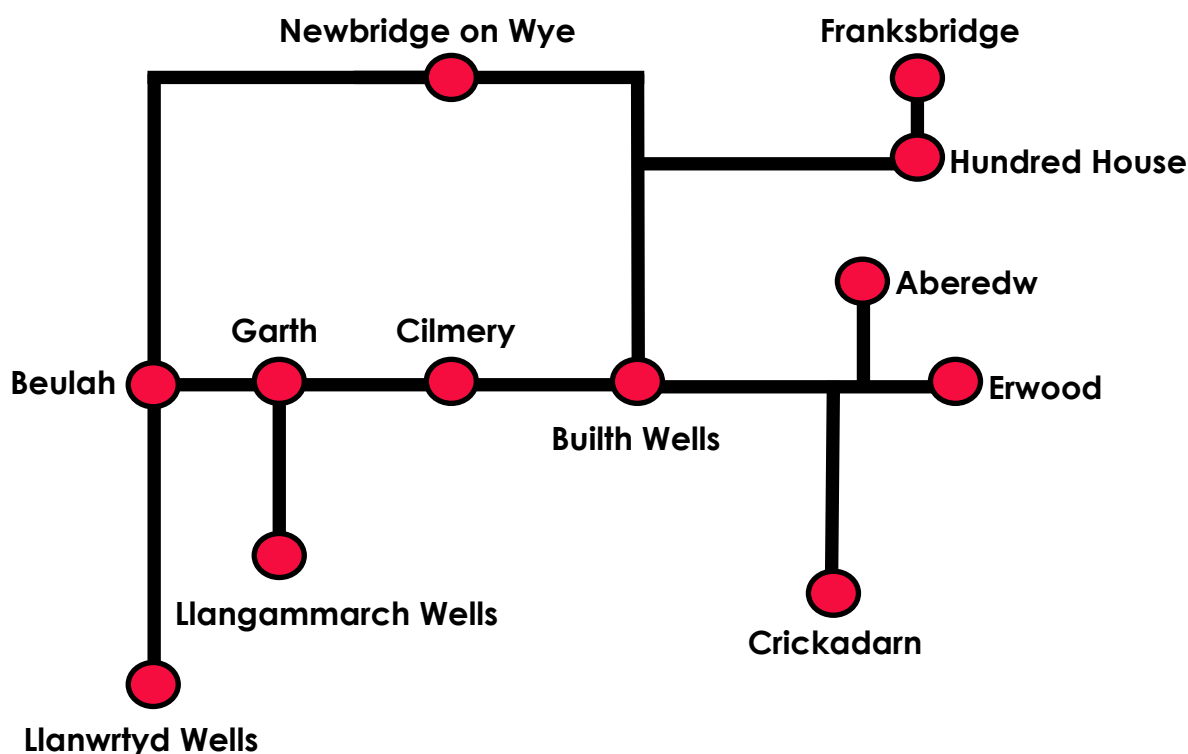
These services include the Community Car Scheme, Prescription and Shopping Delivery and a Lunch Club, as well as others .

Demand for these services continues to grow and each year we face a challenge to raise sufficient funds to meet demand.

Community Support has three main funding sources: grants, donations and funds raised in our charity shop.

With continuing reductions in statutory funding, each year we face a budget shortfall and have to raise money through donations, fundraising activities and the takings from our shop.

## Membership Area



# Chairman's Report

Annwyl Gyfeillion,

Whilst we are more or less back to normal we know that Covid hasn't gone away completely. For a good deal of 2021/2022 we were still working under several restrictions and as we deal mostly with elderly and vulnerable people our Volunteers are very careful and continue to isolate even now if they have been in close contact with a Covid sufferer.

Community Transport continues to be very busy and we provided all our volunteer drivers with all the necessary Covid protection and Magnetic car signs so that people are aware of who they are. Our new all electric wheelchair accessible People Carrier – Evie has been a huge bonus. I'm sure you will have seen her around town with our logo emblazoned on her sides. Evie was delivered to us last June, which caused huge excitement and a good deal of planning to get her up and running and on the road ready for duty. Two part time drivers were appointed in early July, Joanna and Steve, who have taken to the roles extremely well and are much appreciated. Both they and a few volunteers underwent intensive training and instruction on how to drive the vehicle and also on the handling of wheelchairs and people with mobility problems.

We held the official launch of Evie in September and we were very pleased to welcome Peter James Lord High Sheriff, who cut the ribbon to launch the new venture. Evie is used for shopping trips, lunch club, social outings etc as well as hospital and Doctor's visits.

We combined this event with the official opening of our office which was carried out by Gwyn Davies, Mayor of Builth Wells Town Council

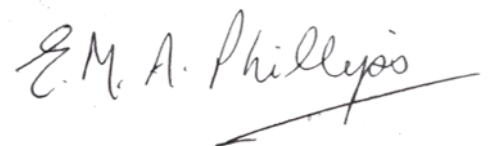
Our new office base is working well and we are more visible in the community. We continue to be a satellite for Llandrindod Food Bank and Credit Union are available to their members at our office on a Friday morning. The Rotary Club awarded us their 'Community Service Award' in recognition of all our hard work for the Community.

We started Lunch Club up again in October and twice a month we provide a home cooked hot meal. It is now held in the lovely location of the Builth Bowls Club and we are indebted to them for the use of the club and their kitchen.

Simon (Jungle) John kept us fit as many of our volunteers and staff joined him on his walk up Garth Hill to mark the 200<sup>th</sup> day, the 300<sup>th</sup> day and the final day where a huge gang of people joined him on the walk up the hill. What an incredible challenge which he completed on Saturday 12<sup>th</sup> February. What a hero, I hope you watched some of his blogs they were very good. The final total was an incredible £7383 Thank you so much for adding to our much needed coffers.

We do struggle to find volunteers and the Charity Shop is only open for half the week, so if you are at a loose end, do come and join us.

We are very pleased to introduce two new Board Members to the team, Delyth and Alan who have proved invaluable. Once again many thanks to the staff and volunteers for all their hard work – 'Ni yma o hyd' (we are still here)



**Eironwy Phillips**  
Chairman



# Who We Are

**The Board of Trustees** has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support.

Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since the beginning.

Our team of volunteers provide all our services. Additionally, our team of office volunteers help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2021/22, we had a team of 43 volunteers.

## Trustees

<b>Eironwy Phillips</b>	<b>Chairman</b>
<b>Ian Phillips</b>	<b>Treasurer</b>
<b>Delyth Hughes</b>	
<b>David Sutherland</b>	
<b>Allan Taylor</b>	
<b>Andrew Cook</b>	<b>Resigned Oct 2021</b>

## Staff

<b>Cathy Warlow</b>	<b>Manager</b>
<b>Ashley Offa</b>	<b>Administrator</b>
<b>Sarah Clark-Lewis</b>	<b>Admin Assistant</b>
	<b>(Kickstart placement)</b>
<b>Stephen Harris</b>	<b>EVIE Driver</b>
<b>Joanne Nixon</b>	<b>EVIE Driver</b>



# Volunteering

**Builth Wells Community Support** relies on its team of volunteers to provide all our services. Our volunteers are drawn from all parts of our community, and help us in a range of different ways — whether by driving for our Community Car Service, cooking for our Lunch Club or working in our Charity Shop to raise funds.

Whatever you want to do, however you want to volunteer your time, Community Support can help. Volunteering has so many benefits. You can:

- Enjoy an active role in your community
- Broaden your knowledge and experience
- Meet new people and be part of a team

At Builth Wells Community Support, we work with other organisations to help them

promote their volunteering opportunities. If you or your organisation would like us to promote opportunities through our community and network, please contact us.

**“I really love volunteering, meeting people and seeing the benefit it has for my community”**

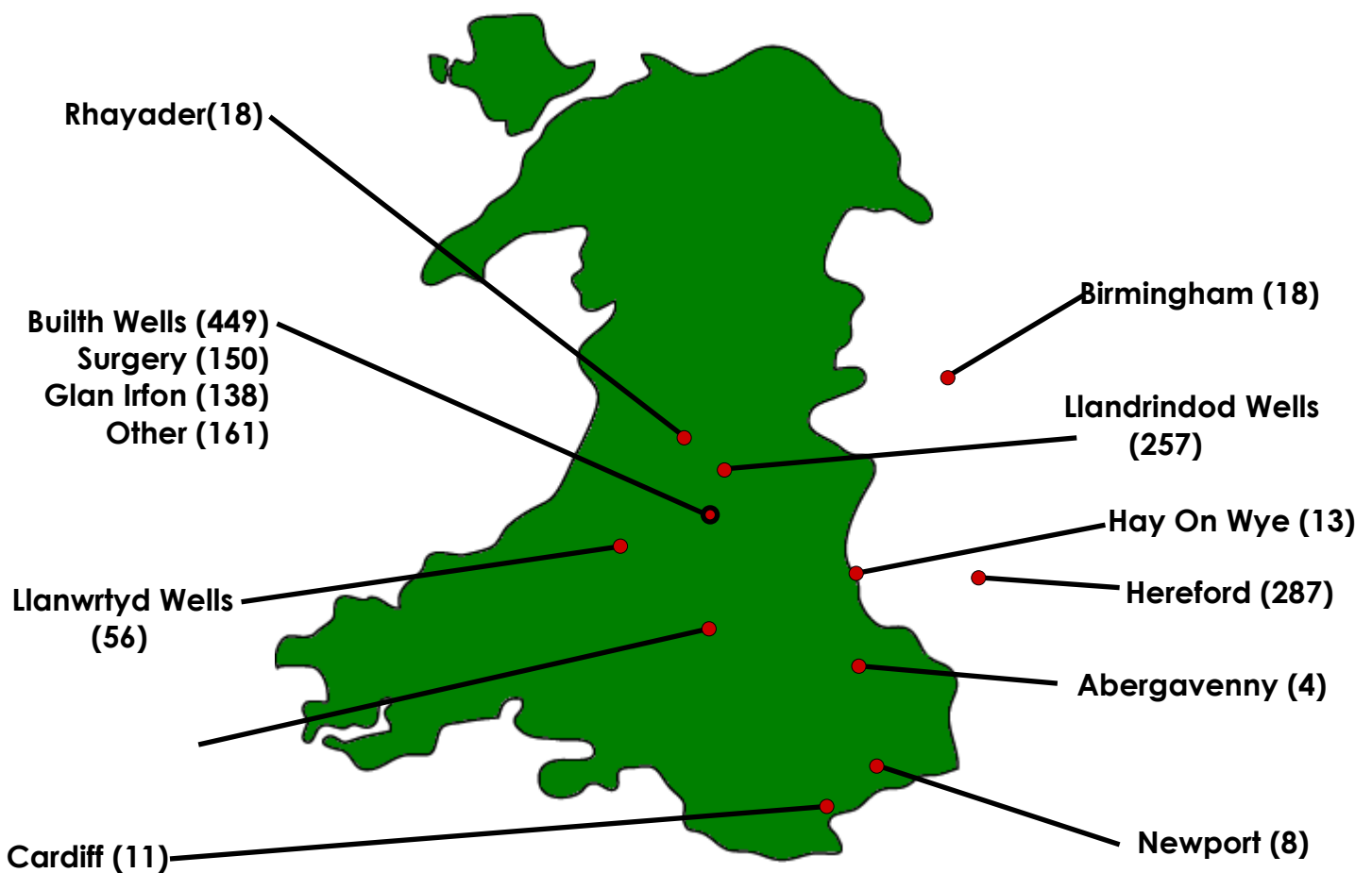
**Alwen, BWCS volunteer**

# Community Transport

This service continues to play a very important role for people in our rural area, where public transport is not readily available or accessible.

The scheme provides transport for essential journeys. Our Volunteers use their own cars and are paid mileage expenses, passengers make a contribution to the cost of the journey and the balance of the Volunteer expenses is now funded by our own charity shop.

The map below shows the top 10 places our drivers travelled to this year. In addition to those shown, other destinations include Aberystwyth, Carmarthen, Ebbw Vale, Leominster, Merthyr, Newtown, Oswestry, Pontypool, Swansea, and Worcester



## More Stats

1195	Return journeys
15	Volunteer Drivers
39729	Miles Travelled
2255	Volunteer Hours
2 Hours	Avg. journey time



# Lunch Club

**After a long hiatus due to Covid-19**, Lunch Club returned in October 2021.

We have a new venue for lunch club, Builth Wells Bowls Club, which provides a great atmosphere and all the diners are very happy,

Lunch Club provides a hot main course, dessert, tea and coffee for £5. There is also a fun quiz.

Each meal takes about 25 hours of volunteer time to prepare and serve. All meals are cooked entirely by volunteers. We currently have two volunteer cooks, Delyth Hughes and Alwen Lewis who oversee meal preparation. Other volunteers help out in the kitchen, or with table duties.

Lunch club occasionally has guest speakers from local organisations, who give presentations or come to have an informal chat with the diners.

For those who need transport to lunch club, this is provided by our community transport service.





**In 2021 we received a grant** from the National Lottery Community Fund to purchase an accessible, electric MPV and employ 2 part time drivers.

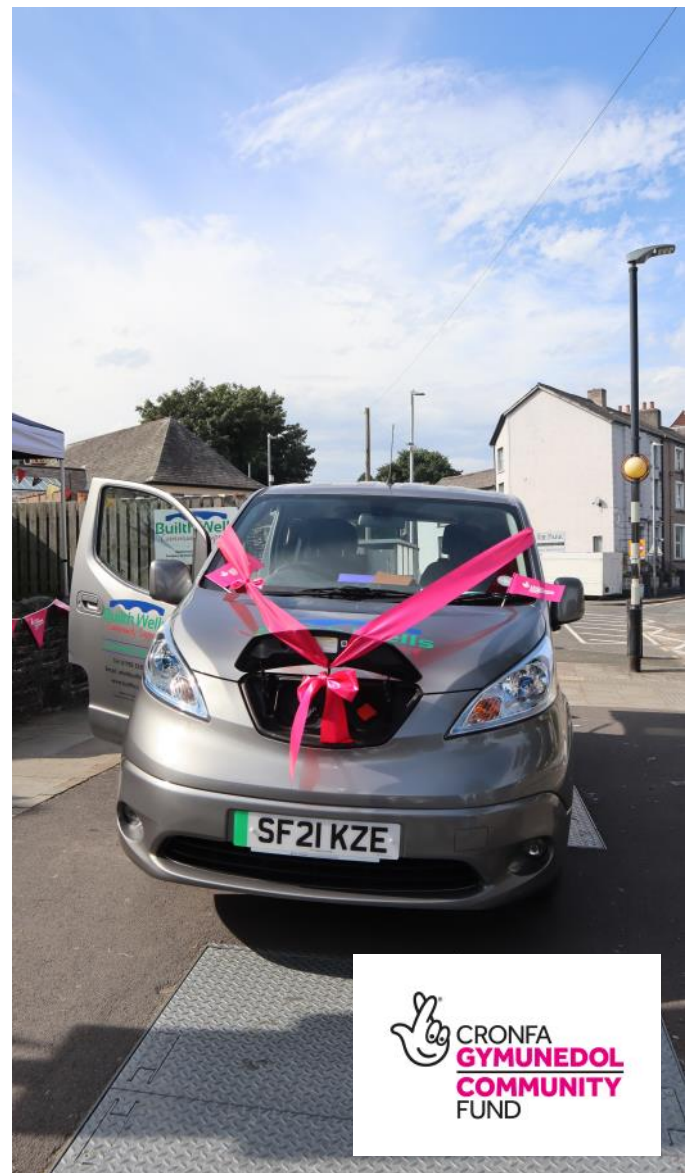
Nicknamed EVIE, this vehicle has enabled us to expand our transport provision to include more shopping and social trips, as well as helping meet demand for transport to medical appointments.

Our EVIE drivers are MiDas trained, and we are now able to offer transport to passengers who are unable to transfer from a wheelchair.

### Official Launch

EVIE was officially launched in September 2021, along with the official grand opening of our new office. We were happy to welcome the Builth Wells Mayor, Gwyn Davies, High Sheriff of Powys Peter James and Joanna Maurice from the National Lottery.

We hope EVIE will be an important part of our community for many years to come!



# Other Services

## Community Work

As part of our important place in the community, our manager attends meetings with other organisations and statutory agencies - local and county wide to discuss developments and partnership working to ensure that our community benefits from any new initiatives.

The function room in our office is available for other organisations to use, and you can currently meet Red Kite Credit Union in our office on Fridays.

## Prescription & Shopping Delivery

We have been delivering prescriptions for our members for many years. In a rural community like ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car. Prescription delivery is free and funded entirely by donations. Volunteers also pick and deliver shopping from Builth Wells Co-op for those who are unable to do so themselves. In 2021/22 we did 1120 prescription deliveries and 266 shopping deliveries

## Office Support

We usually have a Volunteer helping in the office during our public opening hours as we have a steady stream of callers to the office; requests for our services, enquiries about Volunteering, Volunteers for their tasks etc. it is very varied and the Volunteers who provide office support find it interesting to see at first hand all we provide.

## Foodbank

We became a satellite branch of Llandrindod Foodbank, itself part of the Trussell Trust group of foodbanks, in 2019. We work closely with Llandrindod Foodbank to co-ordinate donations and deliveries of food parcels.





# Charity Shop

**Our shop was opened in May 2007** and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic Volunteers who staff the shop.

The shop is open Thurs, & Friday 10 a.m. - 4.00 p.m. We are also open Saturdays from 10 a.m. - 1.00 p.m.

In 2021/22 the shop was run by manager Cathy Warlow, and shift supervisors Ingrid Gallagher, Sue Seed & Tricia Skyrme.

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

We raise extra funds by claiming Gift Aid on eligible donations. In 2021/22 we raised over £5000 in Gift Aid.

## The Numbers

**11**

**Volunteers  
In 2021/22**

**1350**

**Volunteer  
Hours**

**808**

**Gift Aid  
Donors**



### Jungle's Garth Hill Challenge

Fundraisers are vital to BWCS, and so we were delighted when we heard that Simon "Jungle" John had started a fundraiser for us. Jungle walked up Garth Hill in Builth every single day for a year, culminating on 12th February 2022. BWCS staff and volunteers, as well as many members of the community, joined Jungle on his walks.

In total, Jungle raised over £7000 for BWCS, which was hugely important to us, and enabled us to continue to provide our services. We held a thank you event for Jungle (pictured above) where his efforts were acknowledged by the Mayor of Builth Wells and the High Sheriff of Powys. We look forward to working closely with Jungle in the future!

### Mair Main's Garden Party

We were also very grateful to another fundraiser last year. Mair Main's Garden Party raised over £1000 for BWCS, and everybody enjoyed a tour of Mair's amazing garden with homemade tea and cake. Thanks Mair!

### Other Donations

We were also grateful to receive donations during the last year from everyone listed below:

Veronica Price, Rose Hamer, Ivor Williams, Anna Johannessen-Adams, Irene McCallum, Peter and Pauling Roberts, Kevin Coughlan, Lynn Witherston, NFU, John Livesey (Chat Over Chips), Patricia Prior, John and Lily Warren, Margaret Davies, Rh & J Gilbert, Matthew Ysart, Builth Wells Rotary Club, Garth Charities, Beulah Thursday Club, Cwmbach WI, Margaret Thompson

Donations were also received in memory of George Hutchins, Anne Moss and Dennis Moss

We are also extremely grateful to our monthly donors, Stella Constant, Pam Hibbert and John & Lily Warren. You can sign up as a monthly donor at the address below, which enables us to claim Gift Aid on eligible donations:

[www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)

# Treasurer's Report

Hi all,

I stepped back into post as Treasurer in October.

The accounts are healthier than previous years mainly due to COVID grants. We have been able to increase the Reserve Account to £35,000 to cover projected rising costs (as recommended by the Charity Commissioners) Some funds have also been moved to a new account, which provides a better interest rate and can be drawn down as necessary.

It is difficult to predict the future, our annual budget always shows a deficit but with the costs increasing, Shop takings and monetary Donations reducing and a lack of increase in Statutory Grants, it is likely that funds will disappear this year. We all work extremely hard to ensure all costs are kept to the minimum

We currently subsidise the passenger cost of Community Transport journeys by 20p per mile to alleviate the cost of these journeys to passengers, this may need to be reviewed if other costs increase and income decreases.

Many thanks to all the fundraisers who have helped over the year, in particular "Jungle" John who took on an amazing challenge for us. We appreciate their help and make sure we put their contributions to good use helping the Community.

Fortunately, the cost of the electric Vehicle [Evie] and the drivers, is covered by the Lottery Grant and will continue for the next 2 years.

These are difficult times and most of the problems in the future are out of our hands and are unpredictable. We will have to react accordingly.

**Ian Phillips**

# Trustees' Responsibility Statement

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the Trustees on 12 July 2022 and signed on their behalf by:



**Eironwy Phillips**  
**Chairman**

**Builth Wells Community Support  
Company Ltd by Guarantee 8278766, Registered Charity 1150452  
Balance Sheet as at 31 March 2022**

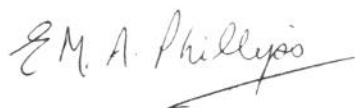
	2022	2021
Tangible Fixed Assets (Motor Vehicles)	£34834	0
Current Assets:		
Cash in Bank      Current accounts	£27665	£55350
Deposit account	£65043	£24530
<b>Gross Assets</b>	<b>£127542</b>	<b>£79880</b>
 <b>Net Assets</b>	 <b>£127542</b>	 <b>£79880</b>
 <b>Charity Funds</b>		
Unrestricted Funds	£92661	£79833
Restricted Funds (vehicle & member fees)	£34881	£ 47
 <b>Total Funds</b>	 <b>£127542</b>	 <b>£79880</b>

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31<sup>st</sup> March 2022 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Trustees on 12<sup>th</sup> July 2022 and signed on their behalf, by:



**Eironwy Phillips**  
Chairman

**BUILTH WELLS COMMUNITY SUPPORT**

**Business Main Office Account** 1st April 2021 - 31st March 2022

**Opening Balance** 01/04/2021

Opening Balance	38,653.22		
<b>Outstanding Income</b>	0.00		
less outstanding cheques	0.00 D		
Actual open Balance 01/04/2021	<u>38,653.22</u>	Opening Balance	<u>38,653.22</u>

**Income**

P.C.C. Transport Core Funding	2,972.16		
Powys LHB Funding	1,381.38		
Powys CC Annual Revenue Grant	2,719.80		
Transport P[t] LHB Core funding	3,043.00		
Builth Wells Town Council Grant	3,000.00		
Clothworkers Foundation Grant	10,000.00		
Pobl Trust Grant	1,000.00		
Donations	9,837.08		
Kickstart	13,107.50		
200+ Club	1,908.00		
Lunch Club	1,097.01		
Jungle's Garth Hill Challenge	5,273.88		
Misc	189.23		
Local Giving Monthly Donations	562.50		
		Total Income	56,091.54

Transfer in from Reserve Account	24,563.81		
Transfer from shop account	40,000.00		
		Total Transfers	64,563.81

120,655.35  
159,308.57

**Expenditure**

Staff costs	50,132.61		
Kickstart Placements	8,542.44		
Rent	6,000.00		
Heat, Light, Water	1,420.49		
Telephone & Broadband	398.49		
Office costs	1,897.36		
Petty Cash	100.00		
Training	19.99		
Insurance	1,117.23		
200 Club	1,300.00		
Advertising and Publicity	264.00		
Equipment	551.99		
Miscellaneous	1,580.29		
EVIE	976.71		
Lunch Club	820.88		
Lunch Club Transport	45.00	Total Expenditure	75,167.48

Transfers to Transport	5,250.00		
Transfers to Lottery	500.00		
Transfers to Reserve	65,000.00	Total Transfers	70,750.00

145,917.48

**Closing Balances** 31/03/2022

Current Account	13,391.09		
Outstanding Income	0.00		
less unrepresented cheques			
	<u>13,391.09</u>	Closing Balance	<u>13,391.09</u>

159,308.57

Examined and found to be correct  
Treasurer *Jan King* date *2/7/22*

**CHRISTOPHER KENARICK** Examiner *Cristy W Keenan* date *7/7/2022*

**BUILTH WELLS COMMUNITY SUPPORT**

**Business Shop Account**

**1st Apr 2021 - Mar 31st 2022**

Opening Balance @ 1/4/2021

Current Account 15,833.18  
less unrepresented cheques  
total 15,833.18

Opening Balance 15,833.18

**Income**

Sales Cash 13,067.62  
Sales Card 10,164.47  
Textile Recycling 803.70  
Gift Aid 5,287.44  
Ebay 12.34  
Grants 2,000.00  
Insurance 6,457.00

Total 37792.57  
53625.75

**Expenditure**

Refuse collection 744.78  
Rent / Rates 5,200.00  
Heat, Light, Water 1,026.32  
Office costs 98.34  
Cybertill 1,315.23  
Card Charges 181.69  
Equipment 65.00  
Miscellaneous 29.99

Total 8661.35

Transfer to main account 40,000.00

Transfers Out

Total 40000.00

Total 48,661.35

Closing Balances @ 31/3/2022

Current Account 4,964.40  
less unrepresented cheques  
total 4,964.40

Total 4964.40

53625.75

Examined and found to be correct

Ian Phillips (treasurer)



Date

7/7/22

Chris Kendrick (examiner)



Date

7/7/2022

**Builth Wells Community Support**

**Transport Account**

**Income and Expenditure: 1/4/21 - 31/03/22**

Opening balance @ 1/4/21		863.39
<b>Income</b>		
Transport charges	1,327.62	
Donations	725.70	
Membership Fees	1,705.00	
Lunch Club Transport	92.00	
Total Income		3,850.32
<b>Transfers In</b>		
Net transfers from office a/c	5,250.00	
Total Transfers In		5,250.00
		<u>9,963.71</u>
<b>Expenditure</b>		
Volunteer drivers' expenses	9,244.15	
Insurance	106.69	
Total Expenditure		9,350.84
Balance at 31/03/22	612.87	
Unpresented cheques	0.00	
Closing balance		612.87
		<u>9,963.71</u>

**Examined and found to be in accordance**

Ian Phillips      Treasurer Ian Phillips      Date 7/7/22

Christopher Kendrick      Examiner Christopher Kendrick      Date 7/7/2022  
(Independent Accountant)

**BUILTH WELLS COMMUNITY SUPPORT**

**LOTTERY Account** **1st April 2021 - 31st March 2022**

**Opening Balance** 01/04/2021

Opening Balance	0.00		
<b>Outstanding Income</b>	0.00		
less outstanding cheques	0.00 D		
Actual open Balances: 01/04/2021	<u>0.00</u>	Opening Balance	<u>0.00</u>

**Income**

Lottery Grant	62,693.00		
Transport Charges	1,973.20		
		Total Income	64,666.20

**Transfers**

Startup transfer from office	500.00		
		Total Transfers	500.00

Total	<u>65,166.20</u>		
			<u>65,166.20</u>

**Expenditure**

Staff Costs	9,861.42		
Phone	40.92		
Training	805.00		
Miscellaneous	226.40		
Publicity	686.00		
Vehicle Payments	43,543.00		
Insurance	1,306.45		
Transfers	0.00		
		Total Expenditure	<u>56,469.19</u>

**Closing Balances** 31/03/2022

Current Account	8,697.01		
Outstanding Income	0.00		
less unrepresented cheques			
	<u>8,697.01</u>	Closing Balance	<u>8,697.01</u>

65,166.20

Examined and found to be correct  
Ian Phillips

Treasurer *Ian Phillips* date 7/7/22

Chris Kendrick

Examiner *Chris Kendrick* date 7/7/2022

**BUILTH WELLS COMMUNITY SUPPORT**

**VIRGIN Reserve Account**

**1st April 2021 - 31st March 2022**

**Opening Balance** 01/04/2021

Opening Balance	24,548.51
<b>Outstanding Income</b>	0.00
less outstanding cheques	0.00 D
Actual open Balance: 01/04/2021	<u>24,548.51</u>

Opening Balance 24,548.51

**Income**

Interest	15.30	Total Income	15.30
----------	-------	--------------	-------

Total 24,563.81  
24,563.81

**Expenditure**

Account Balance Transfer to office acc	24,563.81	Total Expenditure	<u>24,563.81</u>
--	-----------	-------------------	------------------

Account Closed 17/12/21

Closing Balance 0.00

24,563.81

**BUILTH WELLS COMMUNITY SUPPORT**

**REDWOOD BANK Reserve Account**

**1st April 2021 - 31st March 2022**

**Opening Balance** 02/03/2022

Opening Balance	0.00
<b>Outstanding Income</b>	0.00
less outstanding cheques	0.00 D
Actual open Balance: 01/04/2021	<u>0.00</u>

Opening Balance 0.00

**Income**

Transfers in	65,000.00	Total Income	65,042.58
Interest	42.58		

Total 65,042.58  
65,042.58

**Expenditure**

Closing Balance 31/3/22 65,042.58

65,042.58

Examined and found to be correct  
Ian Phillips

Treasurer

date

7/7/2022

Chris Kendrick Accountant

Examiner

date

7/7/2022

*Jan Pung*  
*Christopher Kendrick*



**Section A**

**Independent Examiner's Report**

**Report to the trustees/directors/members of**

Charity Name

BUILTH WELLS COMMUNITY SUPPORT

**On accounts for the year ended**

31/03/2022

**Charity no.:**

1150452

**Company no.:**

8278766

**Set out on pages**

15-20

(remember to include the page numbers of additional sheets)

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31/03/2022.

**Responsibilities and basis of report**

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act).

**Independent examiner's statement**

~~[The company's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.~~ ACCA

I have completed my examination. I confirm that no material matters have come to my attention (~~other than that disclosed below~~) which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*\* Please delete the words in the brackets if they do not apply.*

Signed: Christopher Kendrick Date: 7/7/2022

Name: CHRISTOPHER MICHAEL KENDRICK

Relevant professional qualification(s) or body (if any): ACCA

Address: TREGANU, BROADWAY,  
LLANARINDOD WELLS  
LD1 5HT

**Section B Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

[Empty box for disclosure details]

# Can you help?

You Can Support BWCS in many ways:

---

**Volunteer**

---

**Donate**

---

**Fundraise**

---

**Join the 200+ Club**

---

**Leave a Gift in Your Will**

---

To find out more about how you can get involved:

Call us on 01982 553004

Go to our website at [www.builthcs.co.uk](http://www.builthcs.co.uk)

Or pop into our office at 1 Groe Street, Builth Wells

You can donate to us at [www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)



Reg Charity 1150452

Company Ltd by Guarantee 08278766

**BILTH WELLS COMMUNITY SUPPORT**

England & Wales - Charity number 1150452

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# Accounts

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# Annual Report & Accounts 2020/21

1 Groe Street, Builth Wells  
01982 553004  
info@builthcs.co.uk  
www.builthcs.co.uk



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# About Us

**Builth Wells Community Support (BWCS)** was established in 1995 and is a registered charity.

Our aims are to help people live healthy, independent lives within their community and combat social isolation.

Our office on Groe Street is open to the public on weekdays from 9.30 am - 1pm. The office offers a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth Wells community and the surrounding area (see membership area below).

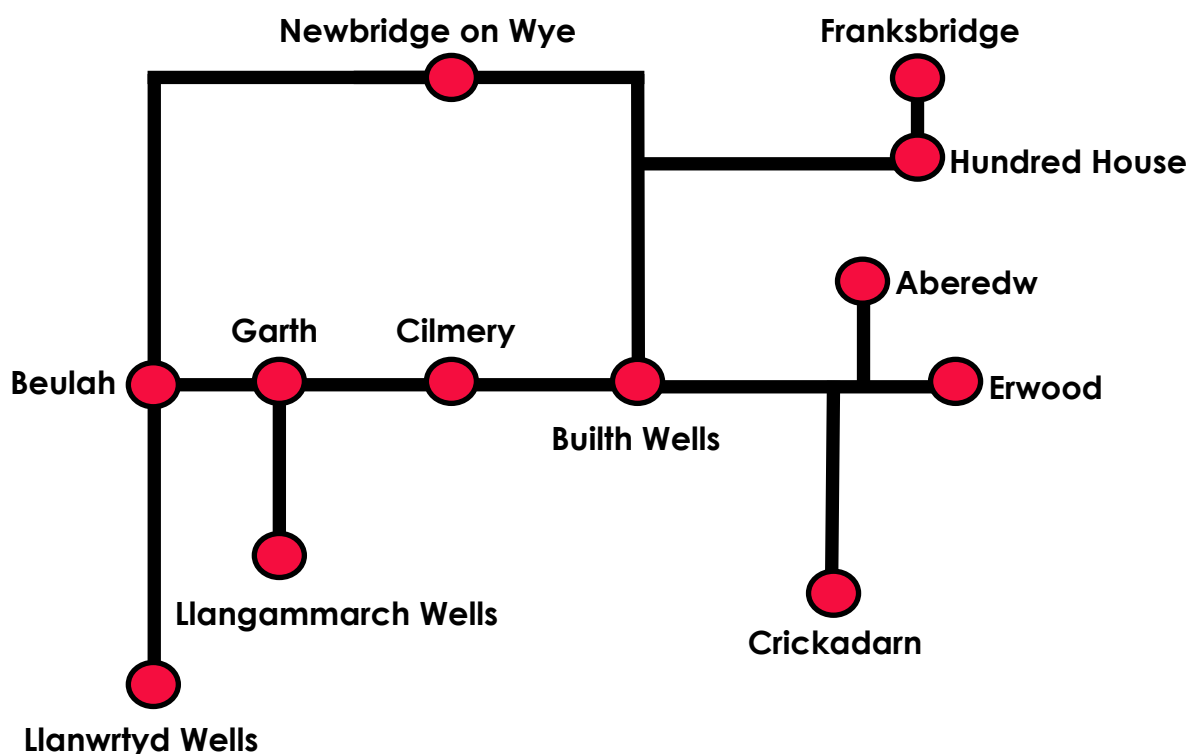
Currently our services include Community Transport, Prescription Delivery and Grocery Shopping. We also offer a Foodbank service, as part of Llandrindod Foodbank.

During the Covid-19 pandemic, requests for our services increased by more than 100% from the previous year. Every year we face a challenge to raise sufficient funds and the pandemic made this challenge even more difficult.

Community Support has three main funding sources: grants, donations and funds raised in our charity shop. We also have a 200+ Club, a monthly lottery that helps raise money for the organisation.

To find out more about us, please visit our website: [www.builthcs.co.uk](http://www.builthcs.co.uk)

## Membership Area



# Chairman's Report

## Annwyl Gyfeillion,

I took the role of acting Chair when Pam Hibbert stepped down in December 2020. We are very grateful for the work Pam did for Builth Wells Community Support (BWCS). Thankfully, she has not abandoned us completely, and continues to support us as a Volunteer Driver. We must also say goodbye to Hugh Garner and Yvette Bridgeman, who are stepping down from their roles on the board of trustees. We thank both Hugh and Yvette for the work they have done for BWCS, including Yvette's years as past Chair. We wish them all well for the future.

Covid continues to challenge and has kept us extremely busy. The services that BWCS supply to the community have become more visible to the local community during this past year. We have often heard the phrase 'I didn't know that they did so much.' Cathy (Manager of BWCS) and Ashley (Administrator) have gone above and beyond the line of duty to keep all the services going and have worked tirelessly, somehow managing to keep all the balls in the air. There was a 100% increase on requests for our services. We restarted Community Transport in September with all necessary Covid protection in place.

Thanks to the hard work of David Sutherland, we successfully obtained funding from 'The National Lottery' for a wheelchair accessible Electric vehicle and to employ 2 part time drivers. You will soon see our vehicle around town, and it will provide us and the community with new opportunities so that we will be able to serve a wider range of our local population with accessible transport.

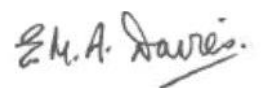
We moved to our new offices at 1 Groe Street in February. More accessible than the old office and more visible, it provides a welcoming, bright, and airy premises

both to visit and to work in. Here we continue to be a satellite for Llandrindod Food Bank and Credit Union are available to their members at our office on a Friday morning.

With the Charity Shop closed it put an unprecedented strain on our Finances. We owe an enormous thanks to the Community of Builth for the support, both physically and monetary, that we have received from them over the past year. As you read through this report you will see how local individuals and organisations have helped to sustain us. The numerous volunteers, local clubs honouring us with rewards as well as giving us much needed monies to help us continue with the vital work that we are involved with. Special thanks to Simon (Jungle) John, see how he supports us daily on page 15 of this report.

For me, the most important word in our title is 'Community'. We are an aging population here in Powys, but BWCS are here for the whole community. Regardless of age, creed, or colour we will support you.

Many Thanks to the staff and volunteers for all their hard work – a dyma i flwyddyn arall o wasanaethu ein Cymuned. (Here's to another year serving our Community).



**Eironwy Davies**  
Chairman



# Who We Are

**The Board of Trustees** has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support.

Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since the beginning.

Our team of volunteers provide all our services. Additionally, our team of office volunteers help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2020/21, we had a team of 53 volunteers.

## Trustees

**Eironwy Davies**

**Andrew Cook**

**Yvette Bridgeman**

**Hugh Garner**

**Ian Phillips**

**David Sutherland**

**Pam Hibbert**

**Chairman**

**Treasurer**

**Resigned Dec 2020**

## Staff

**Cathy Warlow**

**Ashley Offa**

**Manager**

**Administrator**

# Covid-19

---

At Builth Wells Community Support, as elsewhere, Covid-19 changed everything.

Normally, we are an organisation that promotes and enables social contact as a way to tackle loneliness and isolation in our rural community.

Covid-19 forced us to think of new ways to help people in our area.

On 23rd March 2020, Community Support changed and adapted overnight. We knew that in order to make these changes work, we would need a whole new team of volunteers, as many of our original volunteers were over 70, and were advised by the government to self-isolate.

Working with Builth Wells Town Council and local County Councillors, we produced a leaflet that was delivered to every home in Builth, telling people to call us if they needed anything, or if they could volunteer to help.

The response to our leaflet was incredible, and within 24 hours we had registered over 30 volunteers to help us deliver our new services.

With our Community Transport, Lunch Club and Befriending services cancelled, the new services focussed on helping people access what they needed most: food and medication.

We set up a shopping service, taking orders over the phone and by email. We then contacted our volunteers, sending them out to local shops to collect the items and deliver them.

We expanded our prescription delivery service, and during the first Covid-19 lockdown our team of drivers were delivering hundreds of prescriptions every week.

As the weeks moved on, we also saw requests for other services such as dog walking, and paying bills.

At the same time, some volunteers who were self isolating were working from home - contacting our members for welfare checks, or just offering a listening ear and friendly chat in very lonely times.

In our office, the phone was ringing almost non-stop, and our staff and office volunteers worked hard to set up new systems for recording requests and dealing with the heightened demand for our services.

We helped out hundreds of people during the first lockdown, and continue to do so. We were overwhelmed by the kind words and generous donations we received from those people.

The Covid-19 pandemic has been awful for everyone, but it has brought our small rural Welsh community closer together, even when we had to be apart.



# Volunteering

**Builth Wells Community Support** has always relied on a team of volunteers to provide our services, but Covid-19 has shown how important volunteering is in our rural community.

With most over 70s advised to self isolate (including many of our existing volunteers), those younger members of our community who were furloughed from work or unable to go to school stepped up to help out.

Volunteers from ages 15 - 70 were out every day doing shopping, delivering prescriptions, walking people's dogs and doing whatever else needed to be done. Some of those volunteers who were over 70 and unable to get out still helped, working from home and calling our members for a friendly chat.

We are incredibly grateful to everyone who helped us help so many people this year. We've also been delighted that so many who joined us in the first lockdown have

continued to volunteer even after returning to work or school.

**“I’ve been proud to volunteer with and for my community during the pandemic. So many people have said that our services have been a lifeline for them, and it’s great to know that my work has been so beneficial”**

**Allan Taylor, volunteer**

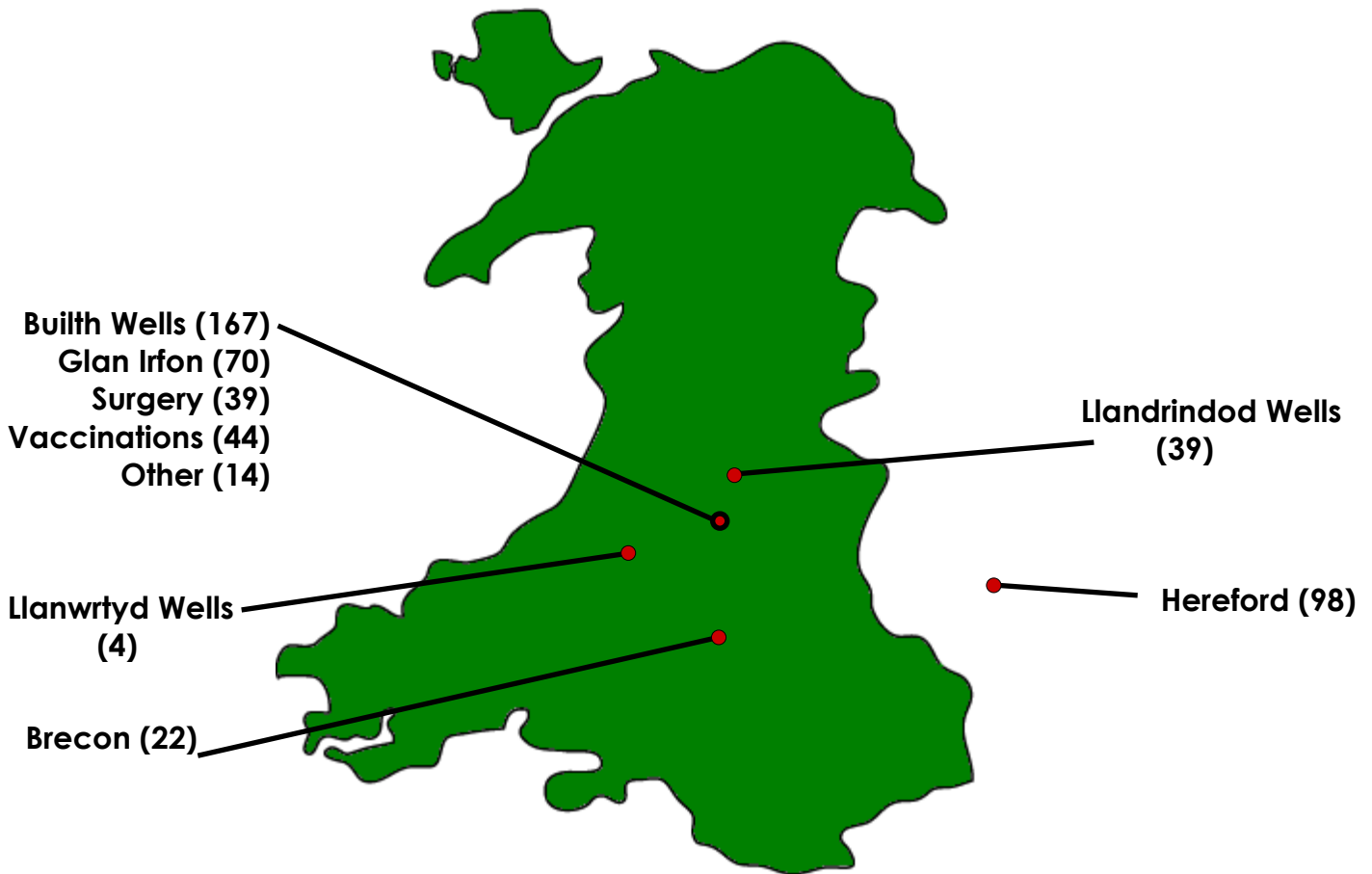


# Community Cars

This service resumed in September 2020 after 6 months, and continues to play a very important role for people in our rural area, where public transport is not readily available or accessible.

The scheme provides transport for essential journeys. Volunteers use their own cars and are paid mileage expenses. Passengers make a contribution to the cost of the journey and the balance of the Volunteer expenses is funded by our own charity shop and a donation from the Friends of Healthcare in Builth Wells.

The map below shows the most common places our drivers travelled to this year. We were happy to help with the Covid Vaccination effort by transporting people to the Covid Vaccination Centre at the Royal Welsh Showground free of charge.



## More Stats

<b>373</b>	<b>Return journeys</b>
<b>8</b>	<b>Volunteer Drivers</b>
<b>110</b>	<b>People transported</b>
<b>770</b>	<b>Volunteer Hours</b>
<b>2 Hours</b>	<b>Avg. journey time</b>



# Prescription Delivery

We have been delivering prescriptions for our members for many years. In a rural community such as ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car.

During the Covid-19 lockdown this service became vital for many more people in our area.

We collected and delivered **1763** prescriptions from pharmacies in Builth, Llandrindod and Llanwrtyd.

Prescriptions were collected and organised by BWCS staff members, before being delivered by our team of volunteer drivers (pictured above). Many, many hours were spent queuing outside pharmacies, and our volunteer drivers delivered at their own expense during the first lockdown, which helped us at a time of tremendous financial uncertainty.

We developed a good working relationship with pharmacy staff in Boots in Builth, and we are very grateful for their help.

We continued to provide this service even after the lockdown ended and will

continue to do so for as long as it is needed.

Prescription Delivery is provided free of charge and funded entirely by donations.





# Shopping Service

This is another service that we had been operating for many years prior to Covid-19, that saw a surge in requests during the first lockdown.

With the government stay-at-home order in place, many people were unable to do their grocery shopping. While some supermarket chains offer home delivery in our area, this was not a solution that everyone was able to take advantage of. Firstly, due to overwhelming demand, delivery slots were difficult to obtain. But also, some people do not have access to online shopping.

Our service offered everyone the ability to get their grocery shopping done. We took orders over the phone and by email, and sent volunteers to local shops to collect the items and deliver them. Volunteers also collected shopping lists from people without easy access to a phone or email.

To reduce the handling of cash, we acquired a pre-paid debit card to pay for all grocery orders. Members could then reimburse us over the phone or using a mobile card reader.

We were very grateful for the help and co-operation of staff in many local shops, particularly Builth Wells Co-Op, Morgan's Butchers and the Post Office.

## The Numbers

**64**

People  
helped

**645**

Shopping  
Deliveries

**£9563**

Grocery  
Spend



**The Covid-19 pandemic** and ensuing lockdown placed many people and families into financial difficulty. This saw an increase in requests for food parcels from our foodbank.

We became a satellite branch of Llandrindod Foodbank, itself part of the Trussell Trust group of Foodbanks, in 2019. We work closely with the Llandrindod Foodbank to co-ordinate donations and deliveries.

During the lockdown, our office was closed to visitors. Most Foodbank referrals at this time were made remotely and parcels were delivered by our team of volunteer drivers. As the lockdown eased and our office opened we began to receive more walk-in requests for food parcels.

We supported 20 people with 80 foodbank deliveries from April 2020 to March 2021.

Our Foodbank is funded by donations. We are particularly grateful to Builth Wells Rotary Club for their continued support of our Foodbank. Rotary Club donations have enabled us to add items to the basic food

parcels, including bread, fresh fruit and vegetables.





**Our shop was opened in May 2007** and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic Volunteers who staff the shop.

As with other retail outlets, our shop was forced to close in March 2020. Thankfully with business support grants from the Welsh government, we were still able to fund our services while the shop was closed.

When the shop re-opened in September 2020, it did so on reduced opening hours. The current opening times are Thursday and Friday 10am - 4pm, and Saturday 10am - 1pm.

Covid-19 protocols meant we needed to quarantine all donations for 72 hours (later 48 hours) before sorting them. As such, we were only able to accept donations on Mondays from 11am - 1pm.

In 2020/21, the shop was run by manager Cathy Warlow and volunteer shop supervisors Ingrid Gallagher, Sue Seed & Tricia Skyrme.

The shop provides BWCS with an essential

source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

## The Numbers

**7**

**Volunteers  
In 2019/20**

**390**

**Volunteer  
Hours**

**748**

**Gift Aid  
Donors**



# Donations & Fundraising

The following people/organisations donated £20 or more to BWCS during the period April 2020– March 2021:

Builth Chamber of Trade  
 Builth Wells Town Council  
 Builth Wells Rotary Club  
 Sheila Lannon  
 Llanelwedd Com Council  
 Builth Wells YFC  
 Lil Warren  
 Builth Wells Running Club  
 Queens Vault  
 Mair Main  
 Ruby Moseley  
 Roger Harriss  
 Ellen Moseley  
 Builth Surgery Book Club  
 Builth Fest  
 Duhonw Com Council  
 John Warren  
 Brian Reardon  
 Ken Osborne  
 Friends of Healthcare  
 R A Pryce  
 Irene McCallum  
 R O Jones  
 J M Lewis  
 Disserth & Trecoed Com  
 Council  
 K Powell  
 C M Shortland  
 Peter Roberts

C Edwards  
 D R Price  
 Avril Williams  
 R Kenward  
 Morgan's Butchers  
 Trout Inn Winkle Club  
 K Coughlan  
 S Greenway  
 S & J Sullivan  
 L Witherston  
 J Hurford  
 S Brown  
 M Sneade  
 J M Hoy  
 Gwenddwr Sports  
 Committee

Donations were also received in memory of John Seed

Big thanks also to everyone who has donated to Jungle's Garth Hill Challenge (see page 15)

We are grateful for all donations received, and a big thank you to everyone who donates monthly on Local Giving. We can claim Gift Aid on these donations, making them worth 25% extra to us

You can donate to us at:

[www.localgiving.org/builthcs](http://www.localgiving.org/builthcs)



# Other News

## New Office

After 20 years, we said goodbye to our office at 14 High Street and moved into our new Groe Street office (see below) in February 2021.

## Awards

We were delighted to receive awards this year for our work during the Covid-19 pandemic. Firstly, we were the recipients of Builth Wells Rotary Club's Community Service Award. Presenting the award, Rotary Club President John Price said: "the work of [BWCS] staff and volunteers during the early months of the Covid-19 pandemic was vital in safeguarding the health and wellbeing of the most vulnerable people in our area".

Additionally, our administrator, Ashley Offa received an award from Rhian Duggan, The High Sheriff of Powys, "in recognition of

great and valuable services to the community.

## Jungle's Garth Hill Challenge

Fundraisers are vital to BWCS, and so we were delighted when we heard that Simon "Jungle" John had started a fundraiser for us.

Beginning on 13 February 2021, Jungle committed to walk up Garth Hill in Builth every single day for a year. Many people have donated to Jungle's Garth Hill Challenge already, and we are incredibly grateful for all those donations.

But our biggest thanks goes to Jungle himself. We hope everyone in Builth will support him on his long journey!

You can contribute to Jungle's Garth Hill Challenge fundraiser at:

[localgiving.org/jungles-garth-hill-challenge](https://localgiving.org/jungles-garth-hill-challenge)



# Treasurer's Report

**I need to start with a big thank you to Ian** for leaving the books in such an excellent state. A lot of work went into developing a system which combines a record, management control and an audit trail in a clear, yet sophisticated manner.

Normally, the Treasurers Report would combine an objective look at the current year, together with a comparison to last year and projection to the forthcoming period.

Unfortunately, an event called Covid-19 made any meaningful comparisons pointless, but 20 /21 can best be summarised by saying; thanks to the magnificent work by Cathy and her team - in this I include the directors, Builth Wells Community Support ended the year with a near-unique opportunity to provide ever more service to meet the needs of our community.

On the positive side, grants from many donors enabled us to continue to help the growing numbers who needed support. It enabled us to move to a new building that provided facilities for the future and buy an electric vehicle that supports our environmental ambitions and will save money.

On the less positive side, our main source of income, the popular shop, has had to remain closed, as all other retailers and self-isolation meant many volunteer helpers were not available.

New information systems, based on Ian's spreadsheets and an improved budget projection will help Cathy manage and continue to work with the team and so make the most of our resource.

With our re-positioning for the future, we are better placed to cope financially with what will be an increasingly challenging time ahead.

**Andrew Cook**  
**Treasurer**

# Trustees' Responsibility Statement

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

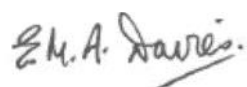
Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the Trustees on 26 July 2021 and signed on their behalf by:



**Eironwy Davies**  
Chairman

**Builth Wells Community Support  
Company Ltd by Guarantee 8278766, Registered Charity 1150452  
Balance Sheet as at 31 March 2021**

	2021	2020
Fixed Assets	0	0
Current Assets:		
Cash in Bank		
Current accounts	£55350	£9501
Deposit account	£24530	£24410
<b>Gross Assets</b>	<b>£79880</b>	<b>£33911</b>
Current Liabilities		£11
Current Assets		£49
<b>Net Assets</b>	<b>£79880</b>	<b>£33949</b>
<b>Charity Funds</b>		
Unrestricted Funds	£79833	£33902
Restricted Funds (membership fees)	£ 47	£ 47
<b>Total Funds</b>	<b>£79880</b>	<b>£33949</b>

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31<sup>st</sup> March 2021 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Trustees on 26<sup>th</sup> July 2021 and signed on their behalf, by:



**Eironwy Davies**  
Chairman

**BUILTH WELLS COMMUNITY SUPPORT**

**Main Office Account**

**1st April 2020 - 31st March 2021**

<b>Opening Balance</b>	01/04/2020	3,548.53		3,548.53
<b>Income</b>				
Powys CC Annual Revenue Grant		2,719.80		
P.C.C. Transport Core Funding		2,322.00		
Powys LHB Funding		1,381.38		
PLHB Transport Core funding		1,280.00		
Builth Town Council		3,000.00		
Friends of Builth Healthcare		3,000.00		
Co-op Community Fund		3,859.58		
PCC transport grant for signs		1,188.00		
WCVA Flood relief Grant		1,600.00		
Donations		23,436.65		
Monthly Donations		1,140.00		
200+ Club		1,908.00		
Miscellaneous		366.95		
COVID Grants		53,600.00		
Foodbank/shopping		665.00		
<b>Total Income</b>		<b>101,467.36</b>	<b>101,467.36</b>	
<b>Transfer in from BWCS shop account</b>			<b>15,050.00</b>	<b>116,517.36</b>
				<u><u>120,065.89</u></u>
<b>Expenditure</b>				
Staff Costs		49,260.73		
Rent		4,167.00		
Heat, Light, Water		1,767.30		
Telephone		1,294.30		
Office costs		3,321.65		
Petty Cash		100.00		
200+ Club		1,300.00		
Foodbank/shopping		1,608.98		
Equipment		1,714.62		
Miscellaneous		619.16		
Adaptations to new office		12,387.34		
Insurance		1,071.59		
<b>Total Expenditure</b>		<b>78,612.67</b>	<b>78,612.67</b>	
<b>Transfer to Transport account</b>			<b>2,800.00</b>	<b>81,412.67</b>
<b>Closing Balances @ 31/3/2021</b>		<b>38,653.22</b>	<b>38,653.22</b>	
				<u><u>120,065.89</u></u>

Examined and found to be correct

Examiner

date 15/7/2021

*Christopher Kendrick*

CHRISTOPHER KENDRICK

Treasurer

date

*Andrew Coe*

15.7.21


Andrew Coe

**BUILTH WELLS COMMUNITY SUPPORT**

**Shop Account**

**1st Apr 2020 - Mar 31st 2021**

Opening Balance @ 1/4/2020	5,793.61	5793.61
<b>Income</b>		
Sales Cash	4,667.97	
Sales Card	<u>1,781.40</u>	
Total sales	6,449.37	
Textile Recycling	475.50	
Gift Aid	776.16	
Grants	27,000.00	
Refund	<u>30.09</u>	
<b>Total Income</b>	<b>34,731.12</b>	<b>34731.12</b>
<b>Expenditure</b>		
Refuse & Recycle Cost	474.06	
Rent / Rates	5,200.00	
Heat, Light, Water	952.51	
Cybertill Running costs	1,364.67	
Card Costs, Streamline	92.29	
Equipment	867.20	
Miscellaneous	<u>690.82</u>	
<b>Total expenditure</b>	<b>9,641.55</b>	<b>9641.55</b>
Transfer to main account	15,050.00	
Transfer to Transport account	0.00	
Transfer to Virgin Reserve	<u>0.00</u>	
<b>Total Transfers out</b>	<b>15,050.00</b>	<b>15050.00</b>
<b>Closing Balances @ 31/3/2021</b>	<b>15833.18</b>	<b>15833.18</b>
		<u><u>40524.73</u></u>

  
CHRISTOPHER KENDRICK  
Examined and found to be correct

Date 15/7/2021

Treasurer

Date



15/7/21

Andrew Case

**Builth Wells Community Support**

**Transport Account**

**Income and Expenditure: 1 April 2020 - 31 March 2021**

Opening balance @ 1/4/20	157.89	
<b>Income</b>		
Transport charges	302.60	
Donations	250.00	
Community Car Membership Fees	770.00	
Total Income	1,322.60	
<b>Transfers In</b>		
Net transfers from office a/c	2,800.00	
Total Transfers In	2,800.00	
		<u>4,280.49</u>
<b>Expenditure</b>		
Volunteer drivers' expenses	3,407.10	
Returned Cheque	10.00	
Total Expenditure	3,417.10	
Balance at 31/03/21	863.39	
Unpresented cheques	0.00	
Closing balance	863.39	
		<u>4,280.49</u>

Examined and found to be in accordance

Treasurer  Date 15.7.21

Examiner  Date 15/7/2021

CHRISTOPHER KENDRICK

# BUILT WELL COMMUNITY SUPPORT - RESERVES

ACCOUNT

Year ended

31 March 2021

2 SIGNATURES REQUIRED

Account Number/Type  
15035T-24348  
V Charity Dep Acct

Date	Cashier	Description	Invested	Withdrawn	Balance
01 22 JUN 2018	VM 150-033	BALANCE B/F			£28,125.01
02 10 AUG 2018	VM 150-033	CHEQUE	£5,000.00		£33,125.01
03 30 NOV 2018	VM 150-171	INTEREST	£96.91		£33,221.92
04 14 JAN 2019	VM 033-FPS	206108 83635015		£5,000.00	£28,221.92
05 01 MAR 2019	VM 033-FPS	206108 83635015		£5,000.00	£23,221.92
06 31 MAY 2019	VM 150-033	INTEREST	£100.61		£23,322.53
07 30 NOV 2019	VM 150-033	INTEREST	£87.70		£23,410.23
08 05 DEC 2019	VM 150-033	CHEQUE	£1,000.00		£24,410.23
09 31 MAY 2020	VM 150-045	INTEREST	£91.44		£24,501.67
10 30 NOV 2020	VM 150-045	INTEREST	£28.49		£24,530.16
11 31 MAY 2021	VM 150-033	INTEREST	£18.35		£24,548.51

Balance  
31/3/2021

6

Examined and found to be correct;

Christopher Kendrick, Examiner, 15/7/2021

Andrew Cook, Treasurer 15.7.21

7



Section A Independent Examiner's Report

Report to the trustees/ members of

Charity Name: BUILTH WELLS COMMUNITY SUPPORT

On accounts for the year ended

31/3/2021

Charity no (if any)

1150452

Set out on pages

18-22 (remember to include the page numbers on additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 03 2021.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below\*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
• the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

15/7/2021

Name:

CHRISTOPHER MICHAEL KENDRICK

Relevant professional qualification(s) or body (if any):

CHARTERED CERTIFIED ACCOUNTANT

Address:

TREGANU, BROADWAY
LAWDRINWOOD WELLS
WD1 5HT

# Can you help?

You Can Support BWCS in many ways:

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**Volunteer**

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**Donate**

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**Fundraise**

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**Join the 200+ Club**

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**Leave a Gift in Your Will**

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To find out more about how you can get involved:  
Call us on 01982 553004  
Go to our website at [www.builthcs.co.uk](http://www.builthcs.co.uk)  
Or pop into our office at 1 Groe Street, Builth Wells



Reg Charity 1150452  
Company Ltd by Guarantee 08278766