REUBENS RETREAT LTD

England & Wales · Charity number 1150436

Details

Other names	REUBENS RETREAT, REUBENS RETREAT LTD, REUBENS RETREAT LTD1, REUBENS RETREAT LTD12
Status	Registered
Legal form	Charitable company
Company number	08292532
Registered	2013-01-10
Register	View on the Charity Commission register

Contact

Address	Reuben's Retreat Park Crescent Glossop SK13 7BQ
Phone	01457680023
Email	enquiries@reubensretreat.org
Website	www.reubensretreat.org

Activities

Objects: TO RELIEVE THE DISTRESS OF FAMILIES AND THEIR CLOSE FRIENDS IN THE UNITED KINGDOM AND WHERE APPROPRIATE WORLDWIDE WHO HAVE SUFFERED THE BEREAVEMENT OF A CHILD OR HAVE A CHILD SUFFERING FROM A LIFE LIMITING OR LIFE THREATENING ILLNESS BY THE PROVISION OF CHARITABLE MEANS THAT THE TRUSTEES THINK FIT INCLUDING BUT NOT EXCLUSIVELY, BY THE PROVISION OF RESPITE ACCOMMODATION AND FACILITIES FOR RECREATION AND SUPPORT.

Activities: Reuben's Retreat will be a home-from-home for families coping with the serious illness of a child, providing respite breaks and the chance to build happy memories. We already provide support, counselling and well-being for children and young people with a life-limiting or life-threatening illness (medical complexities) and their parents and siblings, and for families bereaved of a precious child.

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Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Children/young People, People With Disabilities, Other Defined Groups

Geography

- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2024-11-30	£825,385	£511,609	£3,672,300	10
2023-11-30	£650,938	£443,071	£3,358,524	10
2022-11-30	£807,351	£392,186	£3,150,657	10
2021-11-30	£661,325	£385,423	£2,735,492	11
2020-11-30	£448,819	£308,771	-	-

Trustees

Name	Role	Appointed
ADAM PHILIP MOSS BA CGMA		2012-11-29
Elizabeth Hale		2022-09-20
Naomi Regan		2025-12-01
Richard Ian Bradley		2022-09-20
Tom Exell		2025-12-01
Tracy Ann Brooks		2019-12-11

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REUBENS RETREAT LTD

England & Wales - Charity number 1150436

Accounts

Reuben's Retreat Ltd

Annual Report and Accounts

For the financial year
ended 30th November 2024







A place to relax, recharge, remember and rebuild

Charity Registration No. 1150436
Company Registration No. 08292532

Reuben's Retreat
www.reubensretreat.org

Income Distribution to date

Unless specified, our operating surplus generated is allocated as a contribution to our large capital project, the renovation of our Retreat and our promised vision.

Once we hold sufficient funds to #CompleteTheRetreat, plus 6 months running costs, we will embark on our final build journey and create the 4 promised self catering suites so that families may visit, stay, make memories & relax, recharge, remember & reubuild.

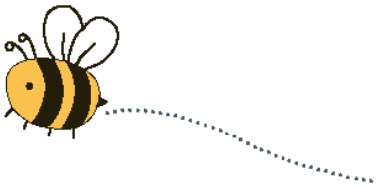
Nicola Graham, CEO

Reuben's Retreat
Annual Report and Accounts

For the financial year ended 30th November 2024

The financial statements have been prepared in accordance with the accounting policies and comply with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statements of Recommended Practice applicable to charities preparing (their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1st January 2016).

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Part 1
A year in review







A letter from Mummy

As we left 2023, a special year because it had our son's angel number in it, we were filled with hope to achieve our daily wins, our milestones, and strengthen our governance. We were consulting with a key supporter, David Robinson, retired CEO of our local children's hospice.

David would be crucial to assisting me in implementing key operational strategies and ensuring that we were producing work that had for a long time been on my wish list. David would later become our Vice-Chair on the Board and a much-valued and experienced Trustee. He would also be key in our recruiting of Ben, our Head of Operations and someone that would strengthen further my hopes to run effectively with our operations.

We continued to run our in-house fundraising with key events throughout the year, some stalwart, some new. 2024/25 saw our grotto at Lymefield, a quiz night, our golf event REUder Cup, the sunflower competition with thanks to Heidi, another EveRRest trip, "our constant" the Manchester 10k, a skydive, our annual REUBall with grateful thanks to the awesome NQBB, Yorkshire 3 Peaks, a firewalk in November and my favourite, penned by our very own Isaac — "Mike's on a Hike".

Such vital funds meant that we could continue in our commitment to opening our doors wider to more families, running proven & "successful" initiatives and launching new ones. This financial year we were excited to hold more apartment stays in the Lodge (our one completed cosy bolthole), we released doves at Christmas with our bereaved families, held the most amazing off-site Mad Hatter's Tea Party for more families than we could hold at the Retreat, held an exciting "Under the Sea" day bringing the aquarium to Reuben's, listened to families' requests for a wheelchair rave, celebrated International Day of Play, met with an author as he shared his owl that could only twit, supported bereaved mums with an afternoon tea, held a summer picnic in the park and our accessible pumpkin patch. Also, whilst, as you will see, delivering 4379 hours of support filled to the brim with love from our amazing Family Team. We were also really pleased to launch a new initiative — "hypnotherapy" — which would prove to be a truly inspiring initiative. We said goodnight, God bless to one of our most long-standing volunteers, our friend Jack. x

The travel industry remained our constant friends, and we attended many key events with TIPTO, Celebrity Cruises, A-Rosa, MSC Cruises, Travel Counsellors, Travel Weekly, TTG, and we held the Inspire Travel Conference at our Retreat, an exciting first. Mike completed another marathon, we took Reuben's photo to see Sunflowers by Van Gogh and we would end the financial year with some very special filming with ITV and our Patron Julie Hesmondhalgh, entering one of the UK's biggest and most successful game shows.

Oh, what a year of Reuben sending us the BEST to deliver his amazing legacy. A teeny tiny snapshot of the great and the good.
Mummy x



Our journey begins in 2012

Reuben passed away on the 21st of August 2012 from a brain tumour whilst on a family holiday in Devon.

His mummy promised him that his life would not be in vain and she would build a legacy in his name. After all, each life, no matter how brief, can change a little part of our world.

The family were committed to donating Reuben's organs, to save others. Unable to do this, his mummy created something special, and just 2 days after losing Reuben, 'Reuben's Retreat' was born.

It was to be a sanctuary, a place where families with complexly poorly children could holiday, a place of comfort, peace and tranquillity, a place where fun and memories could be made.

The family had the opportunity to make fantastic and beautiful memories with Reuben in his short life and wanted to gift this opportunity to others.

Later, when planning Reuben's memorial, it was decided that the charity would also support families after the loss of a child.

More info: www.reubensretreat.org/reubens-story



Mission · Vision · Legacy

We remain committed in our vision and mission and promise to walk with families for as long as they need us.

As a small charity, we promise to always tailor a bespoke package of care for each individual family and their needs.

MISSION

To relieve the distress of families who have suffered the loss of a child or have a child suffering from a complex illness.

VISION

Walking side-by-side, offering emotional and practical support to families of child loss or those that have a child who is complexly poorly and may face an uncertain future. Enabling them to create memories cocooned in the sanctuary of Reuben's Retreat underpinned by our army of love and compassionate hearts.

LEGACY

'A place to Relax, Recharge, Remember, Rebuild, built on an army of love and compassion'.



2012-2024

Our Timeline

We're busy bees 

2012

Reuben Michael Graham died in his mummy's arms

Reuben's Retreat was founded to support other families facing an uncertain future and those bereaved of a precious child.

2013

Reuben's Retreat gained its official charity status.

Amazing supporters helped to raise in excess of £500,000 in Reuben's memory within just 12 months. Reuben's Retreat began work with their first beneficiary family.

2014

Reuben's Retreat had now hit a momentous milestone as they celebrated raising £1 million in just 23 months.

The charity purchased their 'forever home' - a 'cottage' hospital in Glossop, Derbyshire.

2015

Phase 1 & 2 renovations began in Glossop to transform the Lodge.

The work was completed by August and 'The Lodge at Reuben's' was born- our bereavement, counselling and support centre.

2016

Phase 3 work began and the task of over-hauling the main building roof was completed in September.

The team proudly welcomed the first overnight guests to stay at 'The Lodge at Reuben's' for a 2-night break.

2017

Reuben's Retreat turned 5. Phases 4, 5 & 6 began and with a full strip out of the main building was completed within the year. The Reuben's team launched 2 new support groups. Bereavement Support Group and 'Small Steps' walking group. The first REUBall was also a roaring success.

2018

The small HQ team grew to a team of 7.

Renovation plans continued as a building partner was confirmed to transform the 'West wing'.

2019

Phases 4, 5 & 6 continued as the official build started.

A senior fundraiser joined the HQ team to strengthen corporate relationships, run events and apply for grants.

2020

The charity team grew to a team of 10. Amidst the global pandemic, the charity managed to support more new families whilst launching 4 new initiatives- Dads' Club, Me Time, Social Welfare and Yoga.

The charity also started to offer increased virtual support, helping to reach more families across the UK.

2021

We took delivery of our fully accessible activity wing, propelling our services to another level. We received a fabulous brand new minibus from our friends at Bolton At Home. We were also given the beautiful gift of a new website for Reuben's birthday from supporters, Digital Sea.

2022

We launched our first of a series of international fundraising challenges with 28 intrepid trekkers taking on Mount Toubkal in Morocco and raising over £33,000 for our cause.

2023

A team of 20 trekkers reached Everest Base Camp raising over £125,000 for our cause, our biggest event total to date!

2024

This year our focus was to recruit and expand our team & build a robust governance framework to underpin and strengthen our present and future operation

Why we're needed



Across the UK, there are three times as many children and young people living with life-limiting conditions than there were 20 years ago and that number could grow by a further 50% over the coming decade.

It is estimated there are currently around 99,000 seriously ill children living in the UK *

Between April 2022 and March 2023, the National Child Mortality Database (NCMD) was notified of 3,743 child deaths in England. This represents an increase of 291 deaths compared to the previous year, which recorded 3,452 child deaths. This 8% rise marks the highest number of child deaths in a single year since the NCMD began collecting data in 2019 **

Sources

**Together for Short Lives 2024 report Short Lives Can't Wait: The State of Children's Palliative Care in 2024*

*** Child death data release 2023 – National Child Mortality Database.*



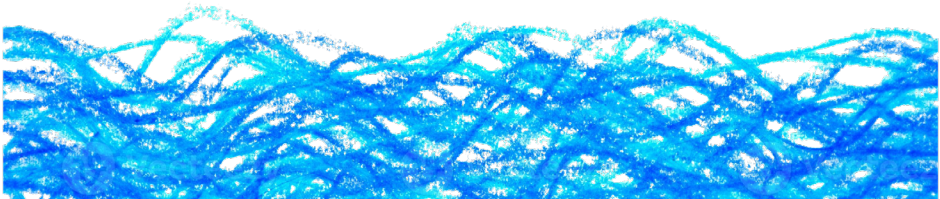
The meaning behind our logo

We launched Reuben's charity just 2 days after losing our boy, on the 23rd of August 2012. It was the start of the magic of the number #23 and signs... but we can talk signs another time ....

Days after laying Reuben to rest, we set about talking to 2 local designers that would become firm forever friends, Erin and Kathy from "stop the clock design". They had established their business in 2008 after becoming friends at university and realising that their shared obsession for surface pattern and design could lead to creating distinctive, quirky and appealing stationary with a modern edge. Setting up a shed in the garden, a kettle, some biscuits and some big ideas ....

Mike and I went to meet them in their said shed and were immediately drawn to their warmth, compassion and hopes to help create something unique for Reuben's cause.

After much discussion we returned. Both had listened intently to what we hoped to create, RR represented Reuben's Retreat, sunflowers were brought to Reuben's celebration of life in order to signify what he meant to those that loved him, the ladybird for balance. We amended the grass slightly and request that the team include their trademark fabric look and feel with timeless polka dot and gingham. Here it was ... in all its glory, our beautiful, unique, warm, engaging, friendly and precious logo. A symbol that would get to travel the world and engage our army of love and compassionate hearts. Thank you Kathy, Erin and Stop the clock design for being such an integral part of our journey, always and forever x



Our year in numbers

We have touched the lives of
1,908 beneficiaries to date

We actively supported **796** unique beneficiaires

35% of these were bereaved families

We provided **4,379** hours of support

65% of these were families with medically complex children

With a dedicated family support team of **4** people (2 full-time, 2 part-time)



Our year in numbers

Derbyshire
Nottinghamshire
Lincolnshire
Warwickshire
Worcestershire
Coventry
Shropshire
Cambridgeshire
Norfolk
Northern Ireland
Wales
Yorkshire
Greater London



Cheshire
Greater Manchester
Lancashire
Merseyside
Cumbria
Northumberland
Durham
Wiltshire
Somerset
Dorset
Berkshire
Hampshire

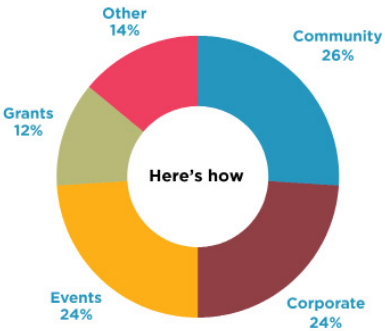
Our reach

We support families from across the UK including these listed

This year, our amazing supporters helped us raise...



£816,213







208 new beneficiaries

We also brought through 67 new beneficiaries bereaved of a child and 141 beneficiaries with medically complex children for support.

Our work

Team Growth and Strengthened Foundations
This year, we were thrilled to welcome Ben, our new Head of Operations, and Lou, our Social Media & Graphics Champion, to our ever-expanding team. Their appointments have enabled us to sharpen our focus on key priorities, including strengthening our governance and introducing new policies, procedures, and learnings. Significant changes within our Family Team also saw Gill step into the role of Lead, supported by a targeted recruitment drive to further enhance the team's capacity and expertise.

Listening to Our Beneficiaries
Looking ahead, we are committed to deepening our consultation with beneficiaries to ensure our current support initiatives remain relevant and impactful. We remain open and responsive to introducing new areas of support based on the emerging needs of our families.

Growing Demand and Holistic Support
The demand for support from our dedicated Family Team continues to grow, as families journey through their grief and healing. This year, we expanded our holistic offerings to include hypnotherapy for bereaved beneficiaries.

Continuing Reuben's Legacy
The enduring heart of Reuben's Retreat remains a place where families can relax, recharge, remember, and rebuild. Every initiative we deliver is a testament to the ongoing support and love that defines our sanctuary.

Launching soon: One in a Million
Next year, we will proudly launch our One in a Million campaign, that will propel us towards the final phase of "completing the Retreat". Featuring a beautiful LEGO brick wall, donors will have the unique opportunity to sponsor a personal brick, and become a permanent part of our journey! We are hopeful that in the coming years, this campaign will allow families to stay with us and create magical, lasting memories as we #CompleteTheRetreat





Our support

370 hours of fun, fun fun in our hydrotherapy pool!





Over **100** hours of peer support groups provided to families bereaved of their child

New Experiences and Events

We introduced several exciting initiatives for families with medically complex children, including the celebration of International Day of Play, an off-site Mad Hatter's Tea Party, and a special book reading event by author, Ian Curran.

Our Afternoon Tea events for bereaved mums continued to be warmly received, offering vital peer support and connection. We remain open to exploring additional forms of support to further enrich these meaningful experiences.

208 individuals sought our support for the first time

The Owl that could not Twit book reading by Ian Curran

Hypnotherapy for Bereaved Parents

International Day of Play, Summer Picnic in the Park, Under the Sea Day Experience for medically complex

Mad Hatters Tea Party off-site
80's/90's Themed Discos

304 hours of sensory & play fun



Some of our fundraising superstars

Whether it's diving out of aeroplanes, trekking up 5,364 metres, winning a charity football match trophy, or cycling for six days ... our fundraisers truly go above and beyond. Their passion, creativity, and commitment to Reuben's Retreat have blown us away this year.

Our incredible Everest Base Camp trekkers alone raised over £20,000, and the REUBall returned in all its glitz and glam, lighting up the night in true Reuben's style. Every challenge conquered and every pound raised brings us closer to completing the Retreat, and for that, we are endlessly grateful. You are all fundraising superstars!

Here's a small snapshot...

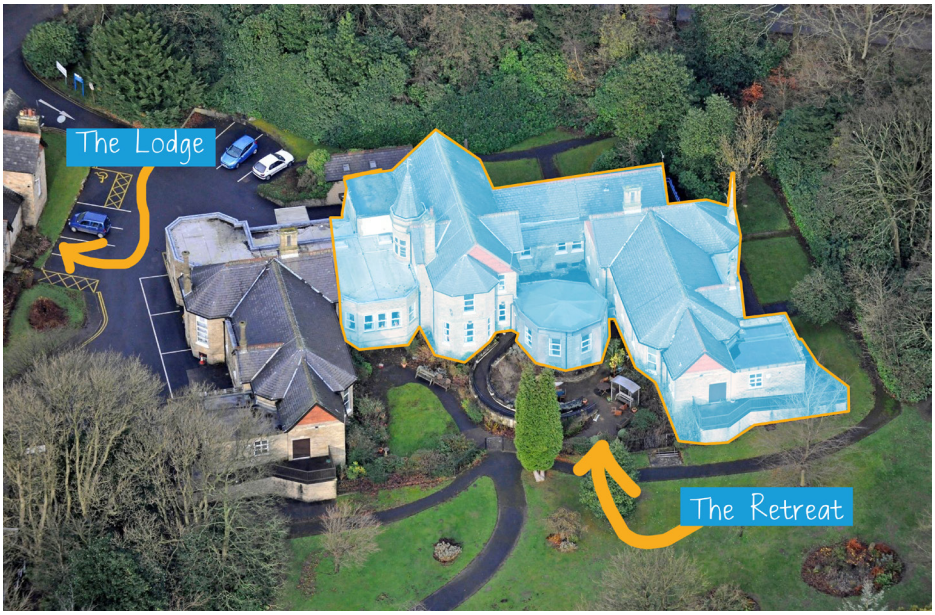




Thank you for supporting beautiful work like this...



Our forever home & raising to renovate!



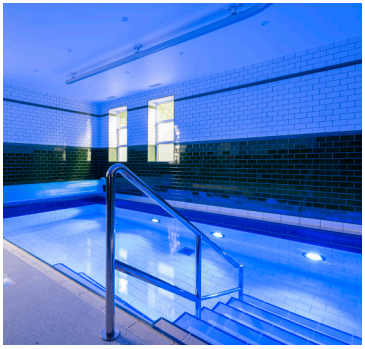
Phase 1 ✓
Complete renovation, extension and refurbishment of 'The Lodge at Reuben's'

Phase 2 ✓
Landscaping and creating reflection areas around the Lodge.

Phase 3 ✓
Main building; new roof system, pointing, asbestos removal and strip out for phases 4-6

Phase 4 ✓
Hydrotherapy pool and track & hoisted changing suites





Phase 5 ✓
Sensory, movie, play and multi-functional spaces

Phase 6 ✓
Welcome reception, offices and accessible track & hoisted toilet facilities

Phase 7 PAUSED
External hub and outdoor spaces for beneficiary engagement including catering

Phase 8
Two upstairs suites for Reuben's Retreat family breaks



Phase 9
Two fully accessible track & hoisted self-catering suites for Reuben's Retreat family breaks

Phase 10
Landscaping our remaining gardens including sensory and memorial spaces for families

The 10 phase renovation plan

Reuben's Retreat became the official owners of Wood's Hospital' on 23rd April 2014. A beautiful (but dilapidated) building set in the stunning Derbyshire countryside.

The site covers 1.63 acres and is comprised of the main building (which was the hospital) plus an old lodge and a series of small outbuildings. The renovations required to make the site fit for purpose are extensive but incredibly worthy, as they will create a facility that is able to support individuals and families for generations to come.

We split the necessary building works into 10 Phases, which would allow us to tackle them as and when funds allow, and cause minimal disruption to functioning areas.

Our Retreat is a countryside haven set amongst the rolling hills near to Glossop in Derbyshire. The building looks over the beautiful historic Howard Park with magnificent views of the hilly landscape.

The location of our forever home is ideal, thanks to its close proximity to the counties borders with Cheshire, Greater Manchester, South Yorkshire and West Yorkshire.

The location hosts a good range of activities for our families depending on their needs. There are plenty of beautiful walking trails and hikes, wonderful restaurants, exciting wildlife and relaxing reservoirs nearby.

Since the start of our charity, 30% of income has been spent on property & refurbishment costs





Testimonials

Words from our beneficiary families help us to evolve and shape what we do. Here are just a few wonderful examples...





Hydrotherapy session
"She did it! Today Grace took part in her 1st school swimming lesson. I wanted to let you know that attending your hydro sessions has WITHOUT doubt helped her reach this point! There was meticulous risk assessment planning, to eliminate as much distress as possible for her and in true Grace style, she rose to the challenge. With the emotional and physical 1:1 support of her utterly gorgeous teacher & all her class mates on their best behaviour to keep noise and splashing to a minimum. This is inclusion! As you know I haven't dared take Grace to a public swimming pool, especially Saddleworth (if you know, you know). Temperature, noise and accessibility have all been a massive deal for her. But she did it! Thank you for the part you guys played in today's achievement."

Sporting Bear Event
"Thank you so so much again for thinking of us for this event. We had an amazing time, we were able to go in a few cars...Mo and Isa ended up in the fastest car on his their first go which scared Isa but he overcame his fears and ended up doing another 3 cars after! I got to do 3 solo rides, the fastest was the McLaren which got to 150mph! It was such a fun thing to do and something totally different."

Pumpkin Patch "Just to say thank you so much, amazing photos and memories that we wouldn't have captured without you guys."



Apartment stay "We really had the best time this weekend, making some beautiful memories. I can honestly say this has been the most we've laughed together since Ralph died. We can't thank you and the team enough for the hospitality and kindness you all show. The work that you all do radiates so much warmth and love, and we really felt it this weekend. We feel lucky to have been able to use all the wonderful facilities you have. The whole weekend provided us with so many opportunities to relax and enjoy making new memories together. It was the break we really needed together as a family, emotional, but so wholesome, and a time we won't forget. Please pass on our thanks to the whole team."

Hydrotherapy session "We came to use the hydrotherapy pool on Saturday with Josh and we were just completely overcome with emotion. Josh had the most wonderful time, we had the most wonderful time...it was unbelievable. Josh relaxed into the water and had so much fun with the shark, beach ball and floats. He even completed a gladiator style gauntlet game with Mike. He was smiling and laughing the whole time. It was truly magical. You enabled us to enjoy an experience that we didn't think was going to be possible. We cannot thank you enough. What you do for families is life changing. You are a very special team of people who we already feel very privileged to have been welcomed by."

Under The Sea day "We had a great time! There was something for everyone there. Charlotte liked the fishing poles and sequin board, Fiona and Finlay liked the animals and crafting. Thanks so much for a fun-filled afternoon."

Apartment stay "Thank you for the pleasant stay at your apartment and use of the Therapy rooms. Z has 3 surgical procedures the end of next week so enjoying a restful break was the perfect way to spend some quality time as a family before it. The staff were so welcoming and helpful throughout the day. The food hamper was perfect too. Loved the pressies on the bed, so sweet of you."



Three cheers ... for our REUBENeers

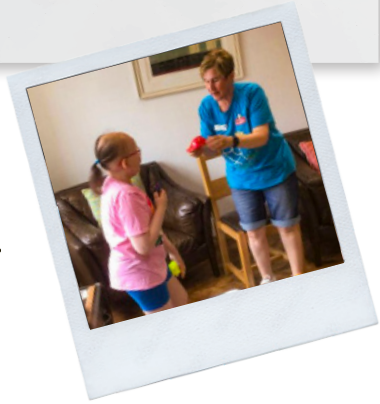
Claire is one of our family team volunteers and here are her reasons for volunteering

I was referred to Reuben's Retreat by my daughter's Community Nurse many years ago. It gave me the opportunity to form new friendships through coffee connect, pamper days and the relaxing meditation therapy sessions held at the Retreat in Glossop.

Life as a full-time carer was very overwhelming at times, but it was fabulous to know Reuben's Retreat were there to have our backs especially when times were tough. Niamh was unable to attend school as she was immune suppressed. The "Covid Lockdown" was painfully challenging for the whole family with no respite or carers available as we were shielding as a clinically vulnerable family.

However, Reuben's Retreat were kind and thoughtful throughout with their doorstep visits, these were a lifeline to us with friendly faces delivering lovely parcels to help us through and have been a beacon of light in the darkest of days.





Niamh's diagnosis carried a poor prognosis and would probably only live until she was five years old but defying the odds passed away aged fifteen. This is when Reuben's Retreat came into their own and held us tight as we transitioned into their bereavement support services. Parents came together regularly to talk about our heartbreaking struggles and support one another. This was a safe space to have open conversations and share our honest feelings about losing our precious special children.

It is a place where you feel less alone in grief, given courage, and strength to navigate through this difficult journey. I also attend the Small Steps rambles with Nicola and Bill. This is a very informal guided walk in the open air, connecting with nature, offering empathy to each other, gaining a sense of better mental wellbeing and peace.

Reuben's Retreat are truly a wonderful charity, and I am so very sincerely thankful from the bottom of my heart for their continued support to me and my family. I have joined the family volunteering team at Reuben's Retreat which hold wonderful seasonal sessions along with providing memory making activities such as music therapy, animal therapy, art therapy where children who face an uncertain future can make beautiful memories with their families.



By gifting some of my time it is small way to show my appreciation and say a huge "Thank You" for the support, care & compassion shown to me and my family when we needed it the most. I feel the children gain so much from the sessions that Reuben's Retreat provide as they are fully inclusive and accessible. I love to hear the excitement and giggles from the children as they develop relationships with familiar faces, its lovely for them just to be children outside of all the medical interventions they face. It is a great opportunity for the parents to relax in a warm friendly environment where their children are safe and happy.



124 amazing regular volunteers gifted 2085 hours to us

Collaboration

At Reuben's Retreat, we greatly value our relationships with our external partners and professionals.

The impact of our professional partnerships with other charities and organisations enables the family team to dovetail their work in an informed, meaningful way that best serves our families and ensures robust referral processes which form and shape an excellent bespoke package of support.

Thank you to all who have helped us to expand our services during this time.



- Accessoloo
- Bluebell Wood Children's Hospice
- Derian House Children's Hospice
- Dont Burst My Bubble
- Forget Me Not Children's Hospice
- Greater Manchester Palliative Teams
- Oldham Children's Long Term Ventilation Team
- Rainbow Trust
- The Worry Wizard
- The NHS
- Together for Shorter Lives
- Young Lives vs Cancer
- The Northern Care Alliance – HM Coroner's Court
- SWAN Bereavement Team
- BRAKE National Road Victims Service
- Royal Manchester Children's Hospital
- ISCAN Team Tameside
- High Peak CVS Bereavement Team
- Bereavement Midwives
- Blythe House
- The Bureau Glossop
- CONI – The Lullaby Trust
- Courtyard Care
- Music In Hospitals
- Ian Curran (Author)
- Aqualease
- Inspiring Animal Therapy
- Assisted Therapy
- Glossop Music Junction
- Child Bereavement UK
- Sporting Bears
- Wishes Just For You
- Hugh James Solicitors
- Dr Kershaw's Hospice
- Greater Manchester Police
- Healthy Young Minds
- Kingfisher Special School
- Lifelites
- Glossop Craft Centre
- PAPYRUS
- Marks & Spencers Glossop
- Building Projects Group
- Glossop Navigator Skills
- Julie Hirst Hypnotherapy
- Your Wellbeing Company
- Calmstone
- Portrait Pools



Just a few of our supporters

Community

- AMET
- Canon BurrowsC of E Primary School
- Dukinfield Golf Club
- Glossop Fire Station Blue Watch
- Glossop North End AFC
- Handshake Ltd
- Hanging Heaton Golf Club
- Leigh Community Group
- Penistone Young Farmers
- Rotary Club of Glossop
- St Damian's RC Science College
- The Great North West Truck Show
- The Mellor March
- Thomas Ashton School

Corporate

- ABN AMRO
- Assetz Finance
- Azets Accountants
- Bertelli PR Specialists
- Building Projects Group
- Capstone Finance
- Celebrity Cruises
- Day Architechtural
- Digital Sea
- Howmet
- Inspire
- Jack Badger Ltd
- KPJ Group
- Mcnabarbers
- MSC Cruises
- Cheshire Wealth Consultancy
- EIG
- HSB Engineering Insurance Ltd

Corporate

- Northern Sparks Productions
- Panache Cruises
- RCL Cruises
- Stanmore Insurance
- Staples UK
- Sunflower Childcare Group
- The Insurance Institute
- The Travel Network Group
- TIPTO
- The Travel Weekly Group
- Trav Corp Holdings
- Travel Counsellors
- Travel Village Group
- Vertical Solutions
- Destinology
- Briggs and Forrester
- Charlesworth Lodges
- TTG Media Limited



Thank you for all that you do...

Trusts & Foundation list

- Greater Manchester High Sheriff Trust
- Hays Travel Foundation
- CRH Charitable Trust
- Hilliard's Charitable Trust
- The Hedley Foundation
- The ASDA Foundation
- Mansfield Building Society
- Sport England
- The Duke of Devonshire Charitable Trust
- The Sackler Trust
- Screwfix Foundation
- Morrisons Foundation
- EA
- Glossopdale Community Wellbeing Programme
- Chapman Trust
- Action Together
- Outdoors For All
- Enterprise Mobility
- Howmet Foundation
- St James's Place Foundation
- Association of Former Manchester UTD Players
- Amazon
- Hetty George DRC Trust
- The Broome Family Trust
- The Card Factory Foundation
- Flair Foundation
- BBC Children In Need
- AMET
- Groundwork - Tesco Stronger Starts
- The Big Give
- Mazars Charitable Trust
- Howmet
- MOTO Foundation
- Focus Foundation

188 corporate volunteers gifted an amazing 998 hours over the year

We love working with Reuben's Retreat at Intrepid. It's such a fabulous organisation that does incredibly important work supporting families when they need it most.

We've adventured together summiting some of the world's highest peaks, from Mt Toubkal to Mt Everest and it's been a truly heartwarming experience to see the difference the funds from the sponsorship makes on the ground at RR and the lifelong connections that are built between the fundraisers taking part.

Reuben's Retreat are truly great people doing amazing work and we will always do all we can to support them.

Carrie Grant, Head of Industry Partnerships – UK & Ireland

Intrepid

REUBENS RETREAT LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees And Directors	Mr A Moss Ms S Hurst Mrs T Brooks Ms E Hale Mr D Robinson Mr R Bradley	(Appointed 20 March 2024)
Charity number	1150436	
Company number	08292532	
Registered office	Suite 4 St Michaels Court St. Michaels Square Stamford Street Central Ashton-Under-Lyne Lancashire United Kingdom OL6 6XN	
Auditor	Azets Audit Services Alpha House 4 Greek Street Stockport United Kingdom SK3 8AB	

REUBENS RETREAT LTD

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 30 NOVEMBER 2024

The Trustees and directors present their annual report and financial statements for the year ended 30 November 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016).
The Trustees and directors have paid due regard to guidance issued by the Charity Commission in deciding what activities the Charity should undertake.

Achievements and performance

Financial review

It is the policy of the Charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees and directors consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the Charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

The Trustees and directors have assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Structure, governance and management

The Charity is a company limited by guarantee and was incorporated on 13 November 2012.

The Charity was registered with the Charity Commission on 10 January 2013.

The Charity is governed by its Memorandum and Articles of Association dated 13 November 2012.

The Trustees and directors, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr A Moss	
Mr R Barnes	(Resigned 20 September 2024)
Ms S Hurst	
Miss K Seth	(Resigned 25 March 2024)
Mrs T Brooks	
Ms E Hale	
Mr D Robinson	(Appointed 20 March 2024)
Mr R Bradley	

None of the Trustees and directors has any beneficial interest in the company. All of the Trustees and directors are members of the company and guarantee to contribute £1 in the event of a winding up.

Auditor

Azets Audit Services were appointed as auditor to the company. The trustees/directors will undertake a tender process prior to appointing the auditor for the financial year ending 30 November 2025.

REUBENS RETREAT LTD

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 30 NOVEMBER 2024

Disclosure of information to auditor

Each of the Trustees and directors has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees' report was approved by the Board of Trustees And Directors.

.....

Mr A Moss
Trustee
Dated: 07-Aug-25

REUBENS RETREAT LTD

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 30 NOVEMBER 2024

The Trustees and directors, who are also the directors of Reubens Retreat Ltd for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees and directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees and directors are required to:

- select suitable accounting policies and then apply them consistently;

- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent; and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees and directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

REUBENS RETREAT LTD

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF REUBENS RETREAT LTD

Opinion

We have audited the financial statements of Reubens Retreat Ltd (the 'Charity') for the year ended 30 November 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 November 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees and directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees and directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF REUBENS RETREAT LTD

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees and directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees and directors

As explained more fully in the statement of Trustees' responsibilities, the Trustees and directors, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees and directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees and directors are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees and directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Audit Services

Jonathan Ward (Senior Statutory Auditor)
for and on behalf of Azets Audit Services

13/8/2025

Chartered Accountants
Statutory Auditor

Alpha House
4 Greek Street
Stockport
United Kingdom
SK3 8AB

REUBENS RETREAT LTD

STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 30 NOVEMBER 2024

Current financial year

	Notes	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Designated funds 2023 £	Restricted funds 2023 £	Total 2023 £
Income from:									
Donations and legacies	**5**	684,855	-	82,038	766,893	585,318	-	50,329	635,647
Other trading activities	**3**	3,860	-	-	3,860	3,203	-	-	3,203
Investments	**4**	54,632	-	-	54,632	12,088	-	-	12,088
Total income		743,347	-	82,038	825,385	600,609	-	50,329	650,938
Expenditure on:									
Raising funds									
Costs of generating donations	**6**	144,755	-	-	144,755	94,896	-	-	94,896
Trading costs	**6**	7,902	-	-	7,902	3,736	-	-	3,736
Charitable activities	**7**	358,952	-	-	358,952	344,439	-	-	344,439
Total resources expended		511,609	-	-	511,609	443,071	-	-	443,071
Net incoming resources before transfers		231,738	-	82,038	313,776	157,538	-	50,329	207,867

REUBENS RETREAT LTD

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED)
INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 30 NOVEMBER 2024

Net incoming resources before transfers	231,738	-	82,038	313,776	157,538	-	50,329	207,867
Gross transfers between funds	(19,565)	77,656	(58,091)	-	(528,019)	575,160	(47,141)	-
Net income for the year/ Net movement in funds	212,173	77,656	23,947	313,776	(370,481)	575,160	3,188	207,867
Fund balances at 1 December 2023	2,095,396	1,222,344	40,784	3,358,524	2,465,877	647,184	37,596	3,150,657
Fund balances at 30 November 2024	2,307,569	1,300,000	64,731	3,672,300	2,095,396	1,222,344	40,784	3,358,524

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

REUBENS RETREAT LTD

BALANCE SHEET

AS AT 30 NOVEMBER 2024

	Notes	2024 £	2024 £	2023 £	2023 £
Fixed assets					
Tangible assets	13		1,985,473		2,021,365
Current assets					
Stocks	15	18,708		15,294	
Debtors	14	10,254		13,856	
Cash at bank and in hand		1,688,095		1,330,031	
		1,717,057		1,359,181	
Creditors: amounts falling due within one year	16	(30,230)		(22,022)	
Net current assets			1,686,827		1,337,159
Total assets less current liabilities			3,672,300		3,358,524
Income funds					
Restricted funds	19		64,731		40,784
Designated funds	18		1,300,000		1,222,344
Unrestricted funds			2,307,569		2,095,396
			3,672,300		3,358,524

The financial statements were approved by the Trustees And Directors on .....

.....

Mr A Moss
Trustee

Company Registration No. 08292532

REUBENS RETREAT LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 NOVEMBER 2024

	Notes	2024 £	2024 £	2023 £	2023 £
Cash flows from operating activities					
Cash generated from operations	**22**		303,432		143,291
Investing activities					
Purchase of tangible fixed assets		-		(24,840)	
Investment income received		54,632		12,088	
Net cash generated from/(used in) investing activities			54,632		(12,752)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			358,064		130,539
Cash and cash equivalents at beginning of year			1,330,031		1,199,492
Cash and cash equivalents at end of year			1,688,095		1,330,031

REUBENS RETREAT LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 NOVEMBER 2024

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1 Accounting policies

Charity information

Reubens Retreat Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Suite 4 St Michaels Court, St. Michaels Square, Stamford Street Central, Ashton-Under-Lyne, Lancashire, OL6 6XN, United Kingdom.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's [governing document], the Companies Act 2006, FRS 102 “The Financial Reporting Standard applicable in the UK and Republic of Ireland” (“FRS 102”) and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees and directors in furtherance of their charitable objectives.

Designated funds have been ring fenced by the Trustees for the delivery of planned capital investment projects and for the operational costs of the Charity activities, per note 18.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from grants, whether capital or revenue in nature, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably. Grant income will be deferred if received in advance of meeting performance conditions or if the donor specifically states that the income must be spent in a future accounting period.

Income relating to events is recognised in the period in which the event occurs.

Donations comprise gifts that will not provide any return to the donor other than the knowledge that someone will benefit from the donation. Income from donations includes gifts that must be spent on some particular area of work (i.e. restricted income funds).

1 Accounting policies **(Continued)**

Income from other trading activities includes income earned from both trading activities to raise funds for the charity and income from advertising and facilities hire. To fall within this analysis heading, the income must be received in exchange for supplying goods and services in order to raise funds for the charity.

Deferred income consists of cash received by the charity, where the income recognition criteria has not been met because entitlement to the income does not exist at the balance sheet date. Deferred income is not recognised in the SOFA until the charity is entitled to the income. Instead, deferred income is disclosed as a liability in the balance sheet.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Resources expended are included in the statement of financial activities on an accruals basis.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories in the Statement of Financial Activities (SOFA) on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly whilst others are apportioned on an appropriate basis.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Building Renovations	Depreciation will be provided upon Phase completion
The Lodge at Reuben's	2% Straight Line
Computers	20% Straight Line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1 Accounting policies **(Continued)**

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment annually, and whenever there is an indication that the asset may be impaired.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition. Items held for distribution at no or nominal consideration are measured the lower of replacement cost and cost.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1 Accounting policies **(Continued)**

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees and directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no key accounting estimates or judgements.

3 Other trading activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Merchandise sales	3,518	3,032
Facilities hire	342	171
Other trading activities	3,860	3,203

4 Investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	54,632	12,088

5 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Total
	2024 £	2024 £	2024 £	2023 £
Donations and gifts	353,469	9,535	363,004	316,640
Events	208,538	-	208,538	140,922
Grants	26,860	72,503	99,363	71,329
Corporate funding	95,988	-	95,988	106,756
	684,855	82,038	766,893	635,647
For the year ended 30 November 2023	585,318	50,329		635,647

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2024 £	2023 £
Costs of generating donations		
Costs of generating voluntary income	13,668	8,187
Other fundraising costs	27,410	31,945
Staff costs	103,677	54,764
Costs of generating donations	144,755	94,896
Trading costs		
Trading activities	7,902	3,736
	152,657	98,632

Unless specified, our operating surplus generated is allocated as a contribution to our large capital project, the renovation of our Retreat and our promised vision.

7 Charitable activities

	The Retreat 2024 £	The Retreat 2023 £
Staff costs	165,317	146,833
Depreciation and impairment	35,893	35,640
Counselling and support services	19,858	21,502
Minibus	6,347	18,988
	227,415	222,963
Share of support costs (see note 8)	108,390	107,300
Share of governance costs (see note 8)	23,147	14,176
	358,952	344,439

8 Support costs

	Support costs £	Governance costs £	2024 £	Support costs £	Governance costs £	2023 £
Staff costs	1,709	-	1,709	9,745	-	9,745
Repairs and maintenance	6,991	-	6,991	3,288	-	3,288
Other administrative expenses	21,507	-	21,507	29,778	-	29,778
Insurance	15,760	-	15,760	12,946	-	12,946
Property running costs	62,423	-	62,423	51,543	-	51,543
Audit fees	-	13,200	13,200	-	7,517	7,517
Legal and professional	-	9,947	9,947	-	6,659	6,659
	108,390	23,147	131,537	107,300	14,176	121,476
Analysed between						
Charitable activities	108,390	23,147	131,537	107,300	14,176	121,476

Governance costs includes payments to the auditors of £13,200 (2023 - £7,517) for audit fees.

9 Description of charitable activities

The Retreat

"Supporting families after child loss and families whose medically complexed children may face an uncertain future"

Over the past year, the Retreat has continued to provide a safe, inclusive, and non-clinical environment for underserved and underrepresented families who are navigating bereavement or the demands of caring for a child who is facing an uncertain future. Many of the families we support are facing multiple disadvantages and limited access to appropriate services. This year, we reached **796** unique beneficiaries through a range of evidence-led and outcomes-focused services.

- **Specialist Facilities:** Families accessed our hydrotherapy pool, sensory room, and therapeutic playroom, all designed to promote relaxation, connection, and emotional wellbeing in a setting far removed from clinical settings. These facilities reduce barriers to participation by offering fully accessible, child-friendly spaces that support a wide range of needs.

- **Emotional and Holistic Support:** Our experienced Family Team delivered one-to-one wellbeing support, as well as counselling, trauma therapy, and hypnotherapy. These services are cost-effective and high impact, addressing emotional distress before it escalates into crisis and helping families develop resilience.

- **Peer Connection:** We facilitated regular in-person and online peer support groups for both bereaved families and those caring for medically complex children. These groups provide social inclusion, emotional safety, and a vital sense of shared experience.

- **Inclusive Activities:** From art and music therapy to animal encounters and sibling outings, our inclusive activities help families create precious memories outside of clinical settings. Regular "Coffee Connect" meetups support parents and carers, while bespoke sessions ensure siblings are seen, heard, and supported too.

- **Bereavement Support:** We delivered monthly guided rambles and our signature Dove Release - meaningful spaces for remembrance, reflection, and community connection. Families also benefitted from quiet stays in our on-site apartment and made use of our bereavement library, which remains a much-valued resource.

Through all our work, we are committed to creating lasting change in the lives of the families we serve.

The more we raise the more we renovate. Every generous donation helps us move closer to our long-term goal: a fully renovated, accessible Retreat offering four bespoke self-catering suites and a studio apartment where families can relax, recharge, remember and rebuild.

10 Trustees And Directors

None of the Trustees received any remuneration during the year, and no expenses were reimbursed.

11 Employees

The average monthly number of employees during the year was:

	2024 Number	2023 Number
Chief Executive	1	1
Office & support staff (full and part time)	9	9
Total	10	10

Employment costs	2024 £	2023 £
Wages and salaries	248,533	199,236
Social security costs	17,304	8,427
Other pension costs	4,866	3,679
	270,703	211,342

There were no employees whose annual remuneration was £60,000 or more.

12 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxationof Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

13 Tangible fixed assets

	Building Renovations	Computers	Total
	£	£	£
Cost			
At 1 December 2023	2,106,166	2,345	2,108,511
At 30 November 2024	2,106,166	2,345	2,108,511
Depreciation and impairment			
At 1 December 2023	85,275	1,871	87,146
Depreciation charged in the year	35,705	187	35,892
At 30 November 2024	120,980	2,058	123,038
Carrying amount			
At 30 November 2024	1,985,186	287	1,985,473
At 30 November 2023	2,020,891	474	2,021,365

14 Debtors

	2024	2023
Amounts falling due within one year:	**£**	**£**
Trade debtors	900	4,025
Prepayments and accrued income	9,354	9,831
	10,254	13,856

15 Stocks

	2024	2023
	£	**£**
Goods for resale	18,708	15,294

16 Creditors: amounts falling due within one year

	2024	2023
	£	**£**
Trade creditors	11,517	8,200
Other creditors	1,068	-
Accruals and deferred income	17,645	13,822
	30,230	22,022

17 Retirement benefit schemes

Defined contribution schemes
The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

The charge to income and expenditure in respect of defined contribution schemes was £4,866 (2023 - £3,679).

18 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 December 2022	Resources expended	Transfers	Balance at 1 December 2023	Transfers	Balance at 30 November 2024
	£	**£**	**£**	**£**	**£**	**£**
Operational funds	380,000	-	(158,000)	222,000	77,656	299,656
Capital funds	267,184	(102,816)	835,976	1,000,344	-	1,000,344
	647,184	(102,816)	677,976	1,222,344	77,656	1,300,000

19 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds			Movement in funds		
	Balance at 1 December 2022	Incoming resources	Transfers	Balance at 1 December 2023	Incoming resources	Transfers	Balance at 30 November 2024
	£	£	£	£	£	£	£
Support Services	9,076	50,329	(47,141)	12,264	54,690	(40,091)	26,863
Equipment and resources	28,520	-	-	28,520	9,348	-	37,868
Staff salaries	-	-	-	-	18,000	(18,000)	-
	37,596	50,329	(47,141)	40,784	82,038	(58,091)	64,731

Restricted funds relate to donations and grants received for the below purposes: -

Phase expenditure
Income to fund the construction and refurbishment of the retreat in Glossop.

Support services
Income to fund counselling, family breaks and group sessions.

Equipment and resources
Income to fund equipment and facilities to be used in the retreat.

Staff salaries
Income to fund salary costs associated with the support services.

Transfers between unrestricted and restricted funds relate to the allocation of incurred costs against the associated restricted income.

20 Analysis of net assets between funds

	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Designated funds 2023 £	Restricted funds 2023 £	Total 2023 £
Fund balances at 30 November 2024 are represented by:								
Tangible assets	1,985,473	-	-	1,985,473	2,021,365	-	-	2,021,365
Current assets/(liabilities)	322,097	1,300,000	64,730	1,686,827	74,031	1,222,344	40,784	1,337,159
	2,307,570	1,300,000	64,730	3,672,300	2,095,396	1,222,344	40,784	3,358,524

The Unrestricted Fund, which is £2,307,570 at year end, represents those funds which the Trustees are free to use in accordance with the charitable objects.

The Restricted Fund, which is £64,730 at year end, represents those funds which are restricted in use by the Charity. The funds represent donations and grants received for specific expenditure, which has not been utilised prior to the period-end.

Designated fund

The Designated Operational Fund, which is £299,656 at the year end, represents those funds covering between 3 and 6 months operational costs.

The Designated Capital Fund, which is £1,000,344 at year end, represents those funds ring-fenced by the trustees for project expenditure at the Glossop site. These funds will be used once the trustees are satisfied that sufficient cash at bank has been accumulated to cover the total project cost and sufficient cash funds are in place to cover the operating costs of the charity.

21 Related party transactions

Remuneration was paid to the following employee and spouse of a Trustee:

Mrs Kate Bradley - Fundraising - £9,046 (2023 - £3,901).

During the year fees totalling £1,000 (2023 £3,265) were paid to David Robinson, a trustee of the charity, for professional services provided.

David Robinson was not a trustee at the time these fees were raised, as he was appointed as trustee in March 2024.

The above transactions were conducted on an arm's length basis and approved by the Trustees who were not related.

22 Cash generated from operations

	2024 £	2023 £
Surplus for the year	313,776	207,867
Adjustments for:		
Investment income recognised in statement of financial activities	(54,632)	(12,088)
Depreciation and impairment of tangible fixed assets	35,892	35,640
Movements in working capital:		
(Increase) in stocks	(3,414)	(194)
Decrease/(increase) in debtors	3,602	(4,089)
Increase/(decrease) in creditors	8,208	(83,845)
Cash generated from operations	303,432	143,291

23 Analysis of changes in net funds

The Charity had no debt during the year.



'Every raindrop raises the sea'.



Thank you for being part of #reubensjourney

Since our 2012 launch 30% of our fundraised income has been spent on our ambitious 10 phase £multi-million-pound renovation plan. We have now completed 6 phases and in 2021 completed and opened our activity wing including hydro and sensory.

The more we raise the more we renovate, and the more families we are able to reach.

Eventually our vision will be complete and house 4 self-catering suites for families to holiday here.

To date and despite our Retreat not being finished, we have supported over 1700 individuals UK wide.

@reubensretreat
www.reubensretreat.org

Charity Registration No. 1150436. Company Registration No. 08292532

REUBENS RETREAT LTD

England & Wales - Charity number 1150436

Accounts

Reuben's Retreat Ltd

Annual Report and Accounts

For the financial year
ended 30th November 2023







A place to relax, recharge, remember and rebuild

Charity Registration No. 1150436
Company Registration No. 08292532

Our designated operational fund represents those covering between three and six months of operational costs whilst our designated capital represent those ring-fenced by the trustees for project expenditure at the Glossop site.

Reuben's Retreat
Annual Report and Accounts

For the financial year ended 30th November 2023

The financial statements have been prepared in accordance with the accounting policies and comply with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1st January 2016).

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Part 1: A year in review







A letter from Mummy

This financial year was about strengthening and expanding our team, adding further expertise, and reviewing our procedures across many elements of our delivery. Within the first 5 months of the calendar year, we had recruited another 3 awesome hearts for our service delivery.

By the June we had taken on another key fundraiser and a part time grant writer. By Summer we had the support of David Robinson (Retired CEO of Derian House children's hospice) as a consultant, working behind the scenes with me on some key pieces of vital work. November would see us end our financial year with another key fundraiser.

Father Christmas made a visit in the December of 2022 with another successful round of opening up our entire wing for families, with many sessions of festive love and support delivered. Our final working day of 2022 saw us release 23 doves with our bereaved families, with over 70+ individuals in attendance.

In the New Year we launched a brand new "together not alone" project for our families with the worry wizard and by March we had 20 individuals conquering Everest base camp including 2 beneficiaries and our very own team mates Stacey and Jess.

Springing into Easter with events for families we also had the support of our amazing local fire crew for a charity car wash and open day. May saw 2 intrepid bikers take on 23 countries in 23 days and on their return they received some advice from one of our young fundraisers who had been raising ten's of thousands for his Brother.

In June we delivered a very special afternoon tea for our bereaved Mums and beautiful connections were made. This was the month that also witnessed our first mega off site event for families, our "Disney day" celebrating 100 years of Disney, it would be the start of something special.

Our annual ball took us into Summer and more new initiatives were planned for our visiting families.

By Autumn we were planning our first ever accessible pumpkin patch. November saw us feature on children in need and by the end of the year we had also supported our team with 11 reflective practice group sessions and 3 team away days.

Despite the cost of living crisis, we continued to offer exceptional stewardship, attend as much as we could in support of our vital work and we also launched new initiatives, whilst continuing to be there for our families, taking on new referrals every week.

Another year of giving our best for those that needed it.

Nicola



Our journey begins in 2012...

Reuben passed away on the 21st of August 2012 from a brain tumour whilst on a family holiday in Devon.

His mummy promised him that his life would not be in vain and she would build a legacy in his name. After all, each life, no matter how brief, can change a little part of our world.

The family were committed to donating Reuben's organs, to save others. Unable to do this, his mummy created something special, and just 2 days after losing Reuben, 'Reuben's Retreat' was born.

It was to be a sanctuary, a place where families with complexly poorly children could holiday, a place of comfort, peace and tranquillity, a place where fun and memories could be made.

The family had the opportunity to make fantastic and beautiful memories with Reuben in his short life and wanted to gift this opportunity to others.

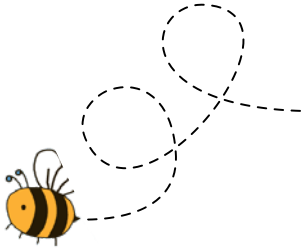
Later, when planning Reuben's memorial, it was decided that the charity would also support families after the loss of a child.

Find out more at: reubensretreat.org/reubens-story









We remain stalwart in our vision and mission and promise to walk with families for as long as they need us.

As a small charity, we promise to always tailor-make a bespoke package of care for each individual family and their needs.

MISSION

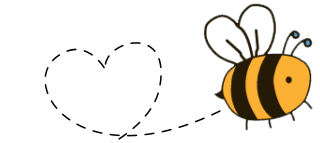
To relieve the distress of families who have suffered the loss of a child or have a child suffering from a complex illness.

VISION

Walking side-by-side, offering emotional and practical support to families of child loss or those that have a child who is complexly poorly and may face an uncertain future. Enabling them to create memories cocooned in the sanctuary of Reuben's Retreat underpinned by our army of love and compassionate hearts.

LEGACY

'A place to Relax, Recharge, Remember, Rebuild, built on an army of love and compassion'.





Our timeline

2012

Reuben Michael Graham died in his mummy's arms.

Reuben's Retreat was founded to support other families facing an uncertain future and those bereaved of a precious child.

2013

Reuben's Retreat gained its official charity status.

Amazing supporters helped to raise in excess of £500,000 in Reuben's memory within just 12 months Reuben's Retreat began work with their first beneficiary family.

2014

Reuben's Retreat had now hit a momentous milestone as they celebrated raising £1 million in just 23 months.

2015

The charity purchased their 'forever home' - a historic former 'cottage' hospital in Glossop, Derbyshire.

Phase 1 & 2 renovations began in Glossop to transform the Lodge.

The work was completed by August and 'The Lodge at Reuben's' was born - our bereavement, counselling and support centre.

2016

Phase 3 work began, and the task of over-hauling the main building roof was completed in September.

The team proudly welcomed the first overnight guests to stay at 'The Lodge at Reuben's' for a 2-night respite break.

2017

Reuben's Retreat turned 5. Phases 4, 5 & 6 began and a full strip out of the main building was completed within the year.

The Reuben's team launched two new support groups Bereavement Support Group and 'Small Steps' walking group. The first REUBall was also a roaring success.

2018

The small HQ team grew to a team of 7.

Renovation plans continued as a building partner was confirmed to transform the 'west wing'

2019

Phases 4,5 and 6 continued as the official build started.

A Senior Fundraiser joined the HQ team to strengthen corporate relationships, run events and apply for grants.

The charity team grew to a team of 10. Amidst the global pandemic the charity managed to support more new families whilst launching four new initiatives, Dads' Club, Me Time, Social Welcare and Yoga.

2020

The charity also started to offer increased virtual support, helping to reach more families across the UK.

2021

We took delivery of our fully accessible activity wing, propelling our services to another level. We also received a fabulous brand new minibus from our friends at Bolton At Home and we were given the beautiful gift of a new website for Reuben's birthday from supporters, Digital Sea.

2022

We launched our first of a series of international fundraising challenges with 28 intrepid trekkers taking on Mount Toubkal in Morocco and raising over £33,000 for our cause.

2023

A team of 20 Trekkers reached Everest Base camp raising over £125,000 for our cause, our biggest event total to date!



Why we're needed

Across the UK, there are three times as many children and young people living with life-limiting conditions than there were 20 years ago and that number could grow by a further 50% over the coming decade.

It is estimated that there are currently around 99,000 seriously ill children living in the UK *

The National Child Mortality Database (NCMD) was notified of 3,470 child deaths in England. between April 2021 and March 2022, 396 more than the previous year **

Sources:

*Together For Short Lives Impact Report 2021-22

** NCMD Child Death Review Data Release 2022



The meaning behind our logo

As you may know, we launched Reuben's charity just 2 days after losing our boy, on the 23rd of August 2012. It was the start of the magic of the number #23 and signs .. but we can talk signs another time ....

Days after laying Reuben to rest, we set about talking to 2 local designers that would become firm forever friends, Erin and Kathy from "stop the clock design". They had established their business in 2008 after becoming friends at university and realising that their shared obsession for surface pattern and design could lead to creating distinctive, quirky and appealing stationary with a modern edge. Setting up a shed in the garden, a kettle, some biscuits and some big ideas ....

Mike and I went to meet them in their said shed and were immediately drawn to their warmth, compassion and hopes to help create something unique for Reuben's cause.

After much discussion we returned. Both had listened intently to what we hoped to create, RR represented Reuben's Retreat, sunflowers were brought to Reuben's celebration of life in order to signify what he meant to those that loved him, the ladybird for balance. We amended the grass slightly and request that the team include their trademark fabric look and feel with timeless polka dot and gingham. Here it was ... in all its glory, our beautiful, unique, warm, engaging, friendly and precious logo. A logo that would get to travel the world and engage our army of love and compassionate hearts. Thank you Kathy, Erin and Stop the clock design for being such an integral part of our journey, always and forever x

Reuben's Retreat
www.reubensretreat.org

Our year in numbers

We've touched the lives of **1700** beneficiaries to date

36% of these were bereaved families

64% of these were families with complexly poorly children

We provided **5964** hours of support

With a dedicated family support team of 5 people (1 x full-time, 4 x part-time)



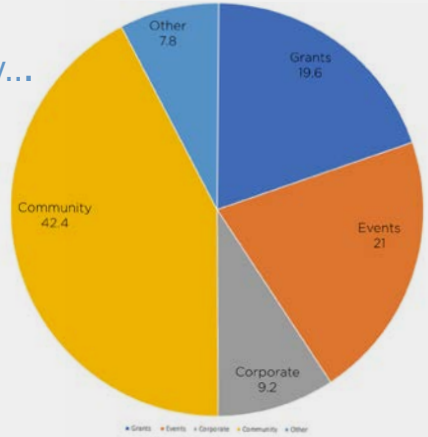
Our reach



Derbyshire, Greater Manchester, Cheshire East, West Midlands, Wiltshire, East Yorkshire, Cheshire, South Yorkshire, Caerphilly, Lancashire, Worcestershire, Lincolnshire, Somerset, Bedfordshire, Merseyside.

This year, our amazing supporters helped us raise **£650,938**

Here's how...



We also brought through 27 new families bereaved of a child and 36 families with complexly poorly children for support.

Our work

Our priorities this year were to strengthen our governance as we constantly review and evolve, but also as we introduce new policies, procedures and learnings.

With increased growth of our beneficiary numbers, we also increase our offerings, initiatives and look to expand our internal and external teams and support systems.

This year we successfully recruited two important positions on our family team.

We were also incredibly proud to see a representation of ouRR hub (our sibling programme) feature on BBC's children in need. Celebrating the funding received for a vital member of our team in her work to provide a first class support system for families of children with medical complexities. It was a truly beautiful piece of work and showcased the unique support we offer to families.

We extended our offer for our bereaved families, with 2 one off bespoke events. An afternoon tea for bereaved Mums and a hike for our bereaved Dads. These events provided lots of opportunity for people to meet and greet, extend their support and network with others. A true reflection of Reuben's Retreat being a comfort, whilst people are going through tough times.

Our continued work is still testament to the ongoing support for those who relax, recharge, remember and rebuild at our sanctuary.

We are excited for what the future holds and the ability to realise our vision, so that soon we can be a destination for families too and have beautiful accommodation for them to come and stay with us and make magical memories.

The more we raise, the more we renovate, meaning the more families we can support.



Our support

898 hours of splishy, splashy fun in our hydrotherapy pool

227 individuals sought our support for the first time

Over 100 hours of peer support groups provided to families bereaved of their child

New for 2023...

Afternoon Tea For Bereaved Mums

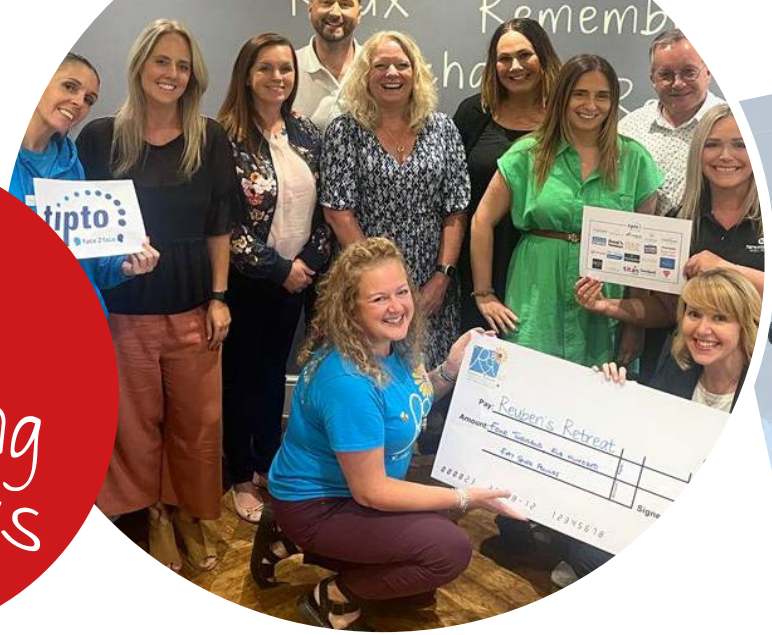
Dads' Club Hike

Reflective Practice First off-site event for our families with children living with complexities

498 hours of sensory fun



Some of our fundraising superstars



Fundraising bounced back this year with a very positive spring in its step! We were out in force within our fabulous community and welcomed a host of visitors to our Retreat. We hosted our biggest REUBall to date in July with over 450 people in attendance and launched a new physical challenge by introducing the Yorkshire Three Peaks to our calendar of events.

Our biggest international challenge to date took place with 26 people reaching Everest Base Camp and raising over £125,000 in the Process!

We are forever grateful to our army of compassionate hearts who help us put the FUN into FUNdraising!

Here's a small snapshot...





Thank you for supporting beautiful work like this...



Our forever home and raising to renovate!







Phase 1 ✓
Complete renovation, extension and refurbishment of 'The Lodge at Reuben's'

Phase 2 ✓
Landscaping and creating reflection areas around the Lodge.

Phase 3 ✓
Main building; new roof system, pointing, asbestos removal and strip out for phases 4-6

Phase 4 ✓
Hydrotherapy pool and track & hoisted changing suites

Phase 5 ✓
Sensory, movie, play and multi-functional spaces

Phase 6 ✓
Welcome reception, offices and accessible track & hoisted toilet facilities

Phase 7
External hub and outdoor spaces for beneficiary engagement including catering

Phase 8
Two upstairs suites for Reuben's Retreat family breaks

Phase 9
Two fully accessible track & hoisted self-catering suites for Reuben's Retreat family breaks

Phase 10
Landscaping our remaining gardens including sensory and memorial spaces for families

The 10 phase renovation plan

Reuben's Retreat became the official owners of Wood's Hospital on 23rd April 2014. A beautiful (but dilapidated) building set in the stunning Derbyshire countryside.

The site covers 1.63 acres and is composed of the main building (which was the hospital), an old lodge and a series of small outbuildings. The renovations required to make the site fit for purpose are extensive but incredibly worthy, as they will create a facility that is able to support individuals and families for generations to come.

We split the necessary building works into 10 Phases, which would allow us to tackle them as and when funds allow, and cause minimal disruption to our functioning areas.

Our Retreat is a countryside haven set amongst the rolling hills near to Glossop in Derbyshire. The building looks over the beautiful historic Howard Park with magnificent views of the hilly landscape.

The location of our forever home is ideal, thanks to its close proximity to the counties borders with Cheshire, Greater Manchester, South Yorkshire and West Yorkshire.

The location hosts a good range of activities for our families depending on their needs. There are plenty of beautiful walking trails and hikes, wonderful restaurants, exciting wildlife and relaxing reservoirs nearby.

Since the start of our charity, 34% of income has been spent on property & refurbishment costs





TESTIMONIALS

Feedback from our beneficiary families helps us to evolve and shape what we do. Here are just a few wonderful examples.....

Although we have a great space in which to meet at the Retreat, at one of our Dad's Clubs last year we muted the idea of having a get together in our local great outdoors. Some of us had previously enjoyed Bill and Andy's Reuben's Rambles so it only seemed sensible to ask them to plan and lead our route.



On the day itself, 7 Dads met at RR. The weather was pretty kind to us at this point, but how mistaken we were! Within an hour of leaving the Retreat we hit rain, closely followed by more rain. En route we visited the Bleaklow B29 bomber crash site where Bill shared his historical knowledge of the area and crash itself. In total we walked steadily and chatted about all sorts for about 5 hours.

Putting the weather and the physical walking side of the day to one side, the emotional side of the day was evident - and how us Dads have come together, all having one thing in common. Over the different periods of time we've individually been coming to Dad's Club, we've been able to listen to each other, sharing stories, upsets, memories and also what challenges life has given us as parents and what it continues to sometimes randomly throw at us. On the walk, some of us didn't chat about our losses, and that's the beauty of Dad's Club; it's there if and when we need it. The important thing was that we were together and we were outdoors which gave us a sense of belonging.

I'm sure a similar walk will be discussed again this year and as always and on behalf of the Dads, a big thank you always goes to James, Bill, Andy and also Rich who has been very welcomed as a trustee of RR to Dads Club for their time and support.

We love coming to Reuben's Retreat!

We really struggled to find any suitable accessible activities for him and us to enjoy together until we found Reuben's Retreat! The atmosphere and vibe makes you feel amazing, calm, loved and happy. We love the activity sessions i.e music therapy/art therapy and also attending the sensory/play rooms but the thing we love the most is the Hydrotherapy pool! Jax loves the water and this enables us to be free and enjoy the water with him in a private appropriately heated pool with all the equipment we need to access. Reubens Retreat is a lifeline for my son and us and we love all the friendly, kind staff who go above and beyond for us every time we visit.

It is always a lovely day when we attend events at Reuben's Retreat. The place is so warm and inviting. The staff always make us feel very welcome with smiling faces and a cup of tea. They're always keen to hear about how Joseph is doing and make time to have a chat. Joseph loves attending the events and as he's got older and more confident he is beginning to engage a lot more with what's going on and taking part. It really is a pleasure every time.



Three cheers...for our REUBENeers



Lana is a regular volunteer and helps at our family events, here's what she had to say about volunteering - I have been supporting Reuben's for many years firstly as a REUrunner then as a volunteer at family events.

I love gifting my time to these special events allowing families to create special memories and feel privileged to be able to be part of this. I have volunteered at art therapy and animal therapy helping the families all come together in a safe place and leave all their worries at the door.

It's just amazing to see them all interacting and having moments that will forever be in their hearts!

Elinor is responsible for many of the gorgeous photos taken at our events and has been volunteering since 2021 and here's what she had to say about her volunteering - I started volunteering at Reuben's Retreat in August 2021. I'd been following their journey on Facebook for a while after being introduced to their work through a friend.

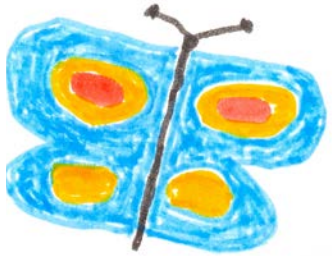
I said I'd always wanted volunteer, and Reuben's was the perfect place. I was pursuing my creative side of being a photographer and thought I could lend these skills to the charity. Every couple of months or so I spend a day at the Retreat documenting one of their support groups, such as animal therapy, music therapy or art therapy.

I love that not only does my volunteer work provide images for Reuben's to use in their marketing activities, but more importantly provides the beneficiary families with some extra special memories. It's amazing meeting all the families and getting to know their stories. Reuben's is a really special place to be, and I feel privileged to be a part of its journey.



This year, we were fortunate enough to have

140 fantastic volunteers gifted 3008 hours to us!



COLLABORATION

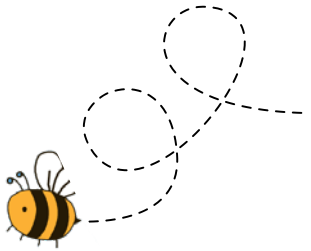


At Reuben's Retreat, we greatly value our relationships with our external partners and professionals.

The impact of our professional partnerships with other charities and organisations enables the family team to dovetail their work in an informed, meaningful way that best serves our families and ensures robust referral processes which form and shape an excellent bespoke package of support.

Thank you to all who have helped us to expand our services during this time.

- Accessoloo
- Bluebell Wood Children's Hospice
- Calmstone
- Derian House Children's Hospice
- Don't Burst My Bubble
- Forget Me Not Children's Hospice
- Greater Manchester Palliative Teams
- Royal Manchester Children's Hospital
- Hugh James Solicitors
- Hyde Fundraisers
- ISCAN Team Tameside
- Inspiring Animal Therapy
- Assisted Therapy
- Magic Phil
- Marks & Spencers - Glossop
- Music in Hospitals & Care
- Oldham Children's Long Term Ventilation Team
- Rainbow Trust
- Sebastian's Action Trust
- Swanbourne Gardens
- The Worry Wizard
- The NHS
- Together for Short Lives
- Young Lives vs Cancer
- Northern Care Alliance
- SWAN Bereavement Team



Just a few of

OUR SUPPORTERS

We are forever grateful to all who support us and please know that we hold you all in our hearts. We would like to extend a special **Thank You** to the below supporters for their help this year.

- Assetz Finance
- Azets Accountants
- Bertelli PR Specialists
- Building Projects Group
- Capstone Finance
- Celebrity Cruises
- Cundall Engineering
- Day Architectural
- Digital Sea
- Flair Rugs
- Howmet
- Jack Badger Ltd
- MSC Cruises
- Northern Sparks Productions
- Nutral
- Panache Cruises
- Staples UK
- Sunflower Childcare Group
- TIPTO
- Travel Village Group
- Travel Counsellors
- Vertical Solutions



"Reuben's Retreat is a cause very close to the hearts of all our community at Travel Counsellors. The work they do is truly inspiring and life changing for its beneficiaries, and we are both privileged and humbled to have been on this journey with them. We are dedicated to supporting Reuben's as our chosen charity and will do all we can to help them achieve their vision for the Retreat, whilst they continue to work with families facing the most challenging and uncertain of times, providing those all-important memories. It's a truly inspirational cause and we would like to commend the team for all they have and continue to achieve."

Victoria Fox, Director Of Communications, Travel Counsellors

Thank you for all that you do...



Part 2: Financials

Legal and Administrative Information

Trustees

Mr A Moss
Mr R Barnes
Ms S Hurst
Miss K Seth (Resigned 25th March 2024)
Mrs T Brooks
Mrs E Hale
Mr R Bradley
Mr D Robinson (Appointed 20th March 2024)

Chief Executive	Mrs N Graham
Charity Number	Charity number 1150436
Company Number	Company number 08292532
Registered Office	Suite 4, St Michaels Court, Stamford Street Central Ashton-under-Lyne, OL6 6XN
Head Office	The Lodge, Reuben's Retreat, Park Crescent Glossop, SK13 7BQ
Auditors	Azets Audit Services, Alpha House, 4 Greek Street Stockport, Cheshire, SK3 8AB

Structure, governance and management

The Charity is a limited company by guarantee and was incorporated on 13 November 2012.

The Charity was registered with the Charity Commission on 10 January 2013.

The Charity is governed by it's Memorandum and Articles Of Association dated 13 November 2012

The Trustees who are also the directors for the purpose of company law, and who served during the year and up to date signature of the financial statements are listed above.

None of the Trustees and directors has any beneficial interest in the company. All of the trustees and directors are members of the company and guarantee to contribute £1 in the event of winding up.

Details of method of appointment and training of trustees

The board of Trustees will circulate that the Charity is looking for new Trustees, Individuals are invited to apply and following a comprehensive interview process, the board of Trustees will approve the appointment of the new Trustees. All new Trustees receive a training pack and are supported by the existing Trustees.

Reserves Policy

It is the policy of the Charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees and directors considers that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the Charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year. The Trustees and directors has assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Statement of Trustee's responsibility

The Trustees who are also the directors of Reuben's Retreat Limited for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards
(United Kingdom Generally Accepted Accounting Practice).
Company Law requires the Trustees and directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.
In preparing these financial statements. The Trustees and directors are required to

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP:
- Make judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees and directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

Azets Audit Services were re-appointed as auditor to the company and a resolution proposing that they be re-appointed will be put at a General Meeting

Disclosure of information to auditor

Each of the Trustees and directors has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that the have taken appropriate steps to identify such relevant information and to establish that the auditor is aware or such information.

The Trustees' report was approved by the Board of Trustees And Directors



.....
Mr D, Robinson
Vice Chair Of Trustees & Director

31/07/2024.....
Dated

Independent Auditor's Report

Opinion

We have audited the financial statements of Reuben's Retreat Limited (the 'Charity') for the year ended 30 November 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 November 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees and directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees and directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees and directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees and directors

As explained more fully in the statement of Trustees' responsibilities, the Trustees and directors, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees and directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees and directors are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees and directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether te financial statements as a whole, are free from material misstatement, whether due to fraud or error and to issue an auditor's report that includes our opinion. Reasonable insurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISA's (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Independent Auditor's Report

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose, of the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a bod, for our audit work. for this report, or for the opinions we have formed.



.....

Jonathan Ward (Senior Statutory Auditor)
For and on behalf of Azets Audit Services

Chartered Accountants
Statutory Auditor
Alpha House
4 Greek Street
Stockport
Cheshire
SK3 8AB

Statement of Financial Activities including Income and Expenditure Account

Current financial year

	Notes	Unrestricted funds 2023 £	Designated funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Designated funds 2022 £	Restricted funds 2022 £	Total 2022 £
Income from:									
Donations and legacies	5	585,318	-	50,329	635,647	706,647	-	95,940	802,587
Other trading activities	3	3,203	-	-	3,203	3,381	-	-	3,381
Investments	4	12,088	-	-	12,088	1,383	-	-	1,383
Total income		600,609	-	50,329	650,938	711,411	-	95,940	807,351
Expenditure on:									
Raising funds									
Costs of generating donations	6	94,896	-	-	94,896	85,711	-	-	85,711
Trading costs	6	3,736	-	-	3,736	3,408	-	-	3,408
Charitable activities	7	344,439	-	-	344,439	303,067	-	-	303,067
Total resources expended		443,071	-	-	443,071	392,186	-	-	392,186
Net incoming resources before transfers		157,538	-	50,329	207,867	319,225	-	95,940	415,165
Net incoming resources before transfers		157,538	-	50,329	207,867	319,225	-	95,940	415,165
Gross transfers between funds		(528,019)	575,160	(47,141)	-	187,399	(103,816)	(83,583)	-
Net (expenditure)/income for the year/ Net movement in funds		(370,481)	575,160	3,188	207,867	506,624	(103,816)	12,357	415,165
Fund balances at 1 December 2022		2,465,877	647,184	37,596	3,150,657	1,959,253	751,000	25,239	2,735,492
Fund balances at 30 November 2023		2,095,396	1,222,344	40,784	3,358,524	2,465,877	647,184	37,596	3,150,657

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Balance Sheet
As at 30th November 2023

	Notes	2023 £	£	2022 £	£
Fixed assets					
Tangible assets	**13**		2,021,365		2,032,165
Current assets					
Stocks	**15**	15,294		15,100	
Debtors	**14**	13,856		9,767	
Cash at bank and in hand		1,330,031		1,199,492	
		1,359,181		1,224,359	
Creditors: amounts falling due within one year	**16**	(22,022)		(105,867)	
Net current assets			1,337,159		1,118,492
Total assets less current liabilities			3,358,524		3,150,657
Income funds					
Restricted funds	**19**		40,784		37,596
Designated funds			1,222,344		647,184
Unrestricted funds			2,095,396		2,465,877
			3,358,524		3,150,657

The financial statements were approved by the Trustees and Directors on 31/07/2024



Mr A. Moss
Chair Of Trustees & Director

Company Registration No. 08292532

Statement of Cash Flows
As at 30th November 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash generated from operations	**22**		143,291		518,816
Investing activities					
Purchase of tangible fixed assets		(24,840)		(181,792)	
Investment income received		12,088		1,383	
Net cash used in investing activities			(12,752)		(180,409)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			130,539		338,407
Cash and cash equivalents at beginning of year			1,199,492		861,085
Cash and cash equivalents at end of year			1,330,031		1,199,492

1. Accounting policies

Charity information
Reuben's Retreat Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Suite 4 St Michael's Court, St Michael's Square, Stamford Street Central, Ashton Under Lyne, Lancashire, OL6 6XN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.
The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest f.
The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future.

1.3 Charitable funds

Designated funds have been ring fenced by the Trustees for the delivery of planned capital investment projects and for operational costs of the charity activities, per note 18.
Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.
Income from grants, whether capital or revenue in nature, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably.
Grant income will be deferred if received in advance of meeting performance conditions or if the donor specifically states that the income must be spent in a future accounting period.
Income from government grants relating to the Job Retention Scheme are recognised for the salary period they relate to.
Income relating to events is recognised in the period in which the event occurs.

Donations comprise gifts that will not provide any return to the donor other than the knowledge that someone will benefit from the donation. income includes gifts that must be spent on some particular area of work (i.e. restricted income funds).

1 4 Income (Continued)

Income from other trading activities includes income earned from both trading activities to raise funds for the charity and income from advertising and facilities hire. To fall within this analysis heading, the income must be received in exchange for supplying goods and services in order to raise funds for the charity.

Deferred income consists of cash received by the charity, where the income recognition criteria has not been met because entitlement to the income does not exist at the balance sheet date. Deferred income is not recognised in the SOFA until the charity is entitled to the income. Instead, deferred income is disclosed as a liability in the balance sheet.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party. It is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up pf the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated to the portion of the assets use.
Resources expended are included in the statement of financial activities on an accruals basis.
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.
All costs are allocated between the expenditure categories in the Statement of Financial Activities (SOFA) on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly whilst others are apportioned on an appropriate basis.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.
Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Building Renovations - Depreciation will be provided upon phased completion.
The Lodge at Reuben's - 2% straight line
Computers - 20% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment annually, and whenever there is an indication that the asset may be impaired.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition. Items held for distribution at no or nominal consideration are measured the lower of replacement cost and cost.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.
Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.
Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Notes to the financial statements
As at 30th November 2023

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.
Debt instruments are subsequently carried at mortised cost, using the effective interest rate method.
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at mortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.
Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees and directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are deemed to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no key accounting estimates or judgements.

3 Other trading activities

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Merchendise sales	3,032	3,169
Facilities hire	171	212
Other trading activities	3,203	3,381

4 Investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	12,088	1,383

5 Donations and legacies

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
Donations and gifts	316,640	-	316,640	476,774
Events	140,922	-	140,922	104,595
Grants	21,000	50,329	71,329	158,618
Corporate funding	106,756	-	106,756	62,600
	585,318	50,329	635,647	802,587
For the year ended 30 November 2022	706,647	95,940		802,587

6 Raising funds

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Costs of generating donations		
Costs of generating voluntary income	8,187	6,994
Other fundraising costs	31,945	25,532
Staff costs	54,764	53,185
Costs of generating donations	94,896	85,711
Trading costs		
Trading activities	3,736	3,408
	98,632	89,119

7 Charitable activities

	The Retreat 2023 £	The Retreat 2022 £
Staff costs	146,833	155,773
Depreciation and impairment	35,640	7,558
Counselling and support services	21,502	12,556
Minibus	18,988	18,988
	222,963	194,875
Share of support costs (see note 8)	107,300	94,468
Share of governance costs (see note 8)	14,176	13,724
	344,439	303,067

8 Support costs

	Support costs £	Governance costs £	2023 £	Support costs £	Governance costs £	2022 £
Staff costs	9,745	-	9,745	10,340	-	10,340
Repairs and maintenance	3,288	-	3,288	3,439	-	3,439
Other administrative expenses	29,778	-	29,778	21,701	-	21,701
Insurance	12,946	-	12,946	9,611	-	9,611
Property running costs	51,543	-	51,543	51,938	-	51,938
Bad debt provision	-	-	-	(2,561)	-	(2,561)
Audit fees	-	7,517	7,517	-	6,719	6,719
Legal and professional	-	6,659	6,659	-	7,005	7,005
	107,300	14,176	121,476	94,468	13,724	108,192
Analysed between Charitable activities	107,300	14,176	121,476	94,468	13,724	108,192

Governance costs includes payments to the auditors of £7,517 (2022 - £6,719) for audit fees.

9 Description of charitable activities

The Retreat

- Counselling, support, holistic therapies and well-being activities for children with life-limiting or life threatening illnesses or disabilities and for their families
- Counselling, support and well-being therapies for families bereaved of a child
- Respite breaks for children with life-limiting or life threatening illnesses or disabilities and for their families
- Respite breaks for bereaved families
- Bereavement books for children and adults
- 1,194 unique individuals (children and adults) have been supported to date

10 Trustees And Directors

None of the Trustees received any remuneration during the year, and no expenses were reimbursed.

11 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Chief Executive	1	1
Office & support staff (full and part time)	9	9
Total	10	10

Employment costs	2023 £	2022 £
Wages and salaries	199,236	203,511
Social security costs	8,427	11,748
Other pension costs	3,679	4,039
	211,342	219,298

There were no employees whose annual remuneration was £60,000 or more.

12 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxationof Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

13 Tangible fixed assets

	Building Renovations £	Computers £	Total £
Cost			
At 1 December 2022	2,081,326	2,345	2,083,671
Additions	24,840	-	24,840
At 30 November 2023	2,106,166	2,345	2,108,511
Depreciation and impairment			
At 1 December 2022	49,840	1,666	51,506
Depreciation charged in the year	35,435	205	35,640
At 30 November 2023	85,275	1,871	87,146
Carrying amount			
At 30 November 2023	2,020,891	474	2,021,365
At 30 November 2022	2,031,486	679	2,032,165

14 Debtors

Amounts falling due within one year:	2023 £	2022 £
Trade debtors	4,025	649
Prepayments and accrued income	9,831	9,118
	13,856	9,767

15 Stocks

	2023 £	2022 £
Goods for resale	15,294	15,100

16 Creditors: amounts falling due within one year

	2023 £	2022 £
Other taxation and social security	-	6,163
Trade creditors	8,200	3,747
Accruals and deferred income	13,822	95,957
	22,022	105,867

17 Retirement benefit schemes

Defined contribution schemes
The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

The charge to income and expenditure in respect of defined contribution schemes was £3,679 (2022 - £4,039).

18 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 December 2022 £	Resources expended £	Transfers £	Balance at 30 November 2023 £
Operational funds	380,000	-	(158,000)	222,000
Capital funds	267,184	(102,816)	835,976	1,000,344
	647,184	(102,816)	677,976	1,222,344

19 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Balance at 1 December 2022 £	Movement in funds: Incoming resources £	Transfers £	Balance at 30 November 2023 £
Support Services	9,076	50,329	(47,141)	12,264
Equipment and resources	28,520	-	-	28,520
	37,596	50,329	(47,141)	40,784

Restricted funds relate to donations and grants received for the below purposes: -

Phase expenditure
Income to fund the construction and refurbishment of the retreat in Glossop.

Support services
Income to fund counselling, family breaks and group sessions.

Equipment and resources
Income to fund equipment and facilities to be used in the retreat.

20 Analysis of net assets between funds

	Unrestricted funds 2023 £	Designated funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Designated funds 2022 £	Restricted funds 2022 £	Total 2022 £
Fund balances at 30 November 2023 are represented by:								
Tangible assets	2,021,365	-	-	2,021,365	2,032,165	-	-	2,032,165
Current assets/(liabilities)	74,031	1,222,344	40,784	1,337,159	433,712	647,184	37,596	1,118,492
	2,095,396	1,222,344	40,784	3,358,524	2,465,877	647,184	37,596	3,150,657

The Unrestricted Fund, which is £2,0985,396 at year end, represents those funds which the Trustees are free to use in accordance with the charitable objects.

The Restricted Fund, which is £40,784 at year end, represents those funds which are restricted in use by the Charity. The funds represent donations and grants received for specific expenditure, which has not been utilised prior to the period-end.

Designated fund

The Designated Operational Fund, which is £222,000 at year end, represents those covering between 3 and 6 months operational costs.

The Designated Capital Fund, which is £1,000,344 at year end, represents those ring-fenced by the trustees for project expenditure at the Glossop site.

21 Related party transactions

Remuneration was paid to the following employee and spouse of a Trustee:
Mrs Kate Bradley - Fundraising - £3,901 (2022 - £nil).

During the year fees totalling £3,265 (2022 £nil) were paid to David Robinson, a trustee of the charity, for professional services provided.

Note he was not a trustee at the time these fees were raised, as he was appointed as trustee in March 2024.

The above transactions were conducted on an arms length basis and approved by the Trustees who were not related.

22 Cash generated from operations

	2023 £	2022 £
Surplus for the year	207,867	415,165
Adjustments for:		
Investment income recognised in statement of financial activities	(12,088)	(1,383)
Depreciation and impairment of tangible fixed assets	35,640	7,558
Movements in working capital:		
(Increase)/decrease in stocks	(194)	765
(Increase)/decrease in debtors	(4,089)	1,827
(Decrease)/increase in creditors	(83,845)	94,884
Cash generated from operations	143,291	518,816

23 Analysis of changes in net funds
The Charity had no debt during the year.

Thank you for being part of #reubensjourney

Since our 2012 launch 34% of our fundraised income has been spent on our ambitious 10 phase £multi-million-pound renovation plan. We have now completed 6 phases and in 2021 completed and opened our activity wing including hydro and sensory.

The more we raise the more we renovate, and the more families we are able to reach.

Eventually our vision will be complete and house 4 self-catering suites for families to holiday here.

To date and despite our Retreat not being finished, we have supported over 1700 individuals UK wide.

@reubensretreat
www.reubensretreat.org

Charity Registration No. 1150436. Company Registration No. 08292532

REUBENS RETREAT LTD

England & Wales - Charity number 1150436

Accounts

Reuben's Retreat Ltd

Annual Report and Accounts

For the financial year
ended 30th November 2022







A place to relax, recharge, remember and rebuild

Charity Registration No. 1150436
Company Registration No. 08292532

Since our 2012 launch 38% of our fundraised income has been spent on our ambitious 10 phase £multi-million-pound renovation plan. We have now completed 6 phases and in 2021 completed and opened our activity wing including hydro and sensory.

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Eventually our vision will be complete and house 4 self-catering suites for families to holiday here.

To date and despite our Retreat not being finished, we have supported over 1600 individuals UK wide.

Reuben's Retreat
Annual Report and Accounts

For the financial year ended 30th November 2022

The financial statements have been prepared in accordance with the accounting policies and comply with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1st January 2016).

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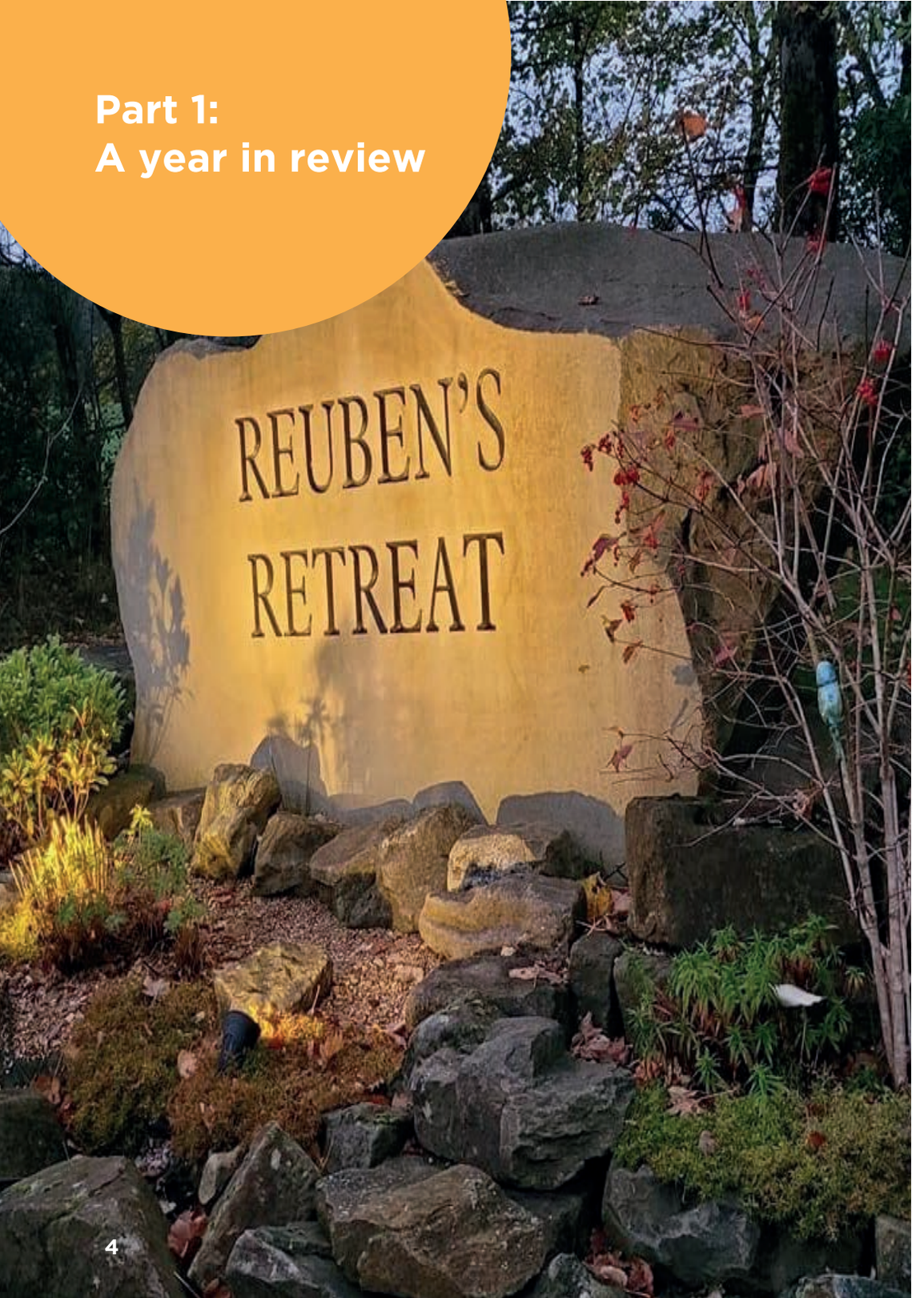
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Part 1:
A year in review



Part 1: A year in review

A letter from Mummy

December 2021 saw us continue with Dolly's training alongside Nicola from Contented canines. As a member of the association of pet dog trainers, this would see Dolly achieve her next good companion award. We then paused Dolly's training for a while, as I needed her support as a I trained to climb the highest mountain in North Africa, for a very special occasion.

We celebrated the official opening of our "movie room" with together for cinema and on Christmas Eve we released doves with our RR families in memory of their precious children.

As we embarked on 2022, our family service delivery and support went from strength to strength. Many giggles and much fun could be heard in the distance on the corridors of our amazing wing.

Memories were being made and our vision was being realised. More work to be done, we attended the launch of Celebrity's new ship "Beyond", caught up with industry colleagues and spread the news of our work. We were also beyond delighted to be gifted 5 cabins for our Reuben families, an opportunity for them to test what going away would feel like, in their new lives.

Our annual Manchester 10k was another big hit, as we celebrated 10 years of RR. With a very special little face crossing the finish line with her beautiful family.

Professionals visited, and our relationships strengthened with children's hospices, nursing teams, bereavement workers, schools, hospitals and health professionals. We also linked up to work on collaborative projects too.

We networked at conferences, events, award ceremonies and seminars and continued our many bonds with the amazing travel industry, especially our key partners and supporters.

We danced and celebrated 10 years at our annual #REUBall and shared messages from many well known faces including Suranne Jones, Bradley Walsh, Jodie Whittaker and Rose Ayling-Ellis.

I conquered Mount Toubkal at 4167m tall, with the most amazing hearts, scattered the ashes of a dear friend and sang Happy birthday to my darling boy.

All the while, the remainder of our building was being stripped back to bare brick to be interrogated.

It had been another awesome year of love, miss, compassion, giving, sharing, supporting, thanking and walking with families on #Reubensjourney.

Nicola



Our story

Each life, no matter how brief, can change the world



Our journey begins in 2012...

Reuben passed away on the 21st of August 2012 from a brain tumour whilst on a family holiday in Devon.

His mummy promised him that his life would not be in vain and she would build a legacy in his name.

After all, each life, no matter how brief, can change a little part of our world.

The family were committed to donating Reuben's organs, to save others. Unable to do this, his mummy created something special, and just 2 days after losing Reuben, 'Reuben's Retreat' was born.

It was to be a sanctuary, a place where families with complexly poorly children could holiday, a place of comfort, peace and tranquillity, a place where fun and memories could be made.

The family had the opportunity to make fantastic and beautiful memories with Reuben in his short life and wanted to gift this opportunity to others.

Later, when planning Reuben's memorial, it was decided that the charity would also support families after the loss of a child.

Find out more at: reubensretreat.org/reubens-story

Our vision & mission

We remain stalwart in our vision and mission and promise to walk with families for as long as they need us.

As a small charity, we promise to always tailor-make a bespoke package of care for each individual family and their needs.

MISSION

To relieve the distress of families who have suffered the loss of a child or have a child suffering from a complex illness.

VISION

Walking side-by-side, offering emotional and practical support to families of child loss or those that have a child who is complexly poorly and may face an uncertain future. Enabling them to create memories cocooned in the sanctuary of Reuben's Retreat underpinned by our army of love and compassionate hearts.

LEGACY

'A place to Relax, Recharge, Remember, Rebuild, built on an army of love and compassion'.



Here are just a few of the services we provide:

- Peer Support
- Holistic Wellbeing
- Memory-making Activities
- Family Fun Days & Seasonal Parties
- Counselling & 1:1 Therapy
- Bereavement Resources
- Outdoor Activities
- Sibling Support

Our timeline

2012

Reuben Michael Graham fell asleep forever in his mummy's arms.

Reuben's Retreat was founded to support other families facing an uncertain future and those bereaved of a precious child.

2013

Reuben's Retreat gained its official charity status.

Amazing supporters helped to raise in excess of £500,000 in Reuben's memory within just 12 months Reuben's Retreat began work with their first beneficiary family.

2014

Reuben's Retreat had now hit a momentous milestone as they celebrated raising £1 million in just 23 months.

2015

The charity purchased their 'forever home' - a historic former 'cottage' hospital in Glossop, Derbyshire.

Phase 1 & 2 renovations began in Glossop to transform the grounds-keeper's house, adjacent outbuilding and landscaping of the grounds.

The work was completed by August and 'The Lodge at Reuben's' was born - our bereavement, counselling and support centre.

2016

Phase 3 work began, and the task of over-hauling the main building roof was completed in September.

The team proudly welcomed the first overnight guests to stay at 'The Lodge at Reuben's' for a 2-night respite break.

2017

Reuben's Retreat turned 5. Phases 4, 5 & 6 began and a full strip out of the main building was completed within the year.

The Reuben's team launched two new support groups Bereavement Support Group and 'Small Steps' walking group. The first REUBall was also a roaring success.

2018

The small HQ team grew to a team of 7.

Renovation plans continued as a building partner was confirmed to transform the 'west wing'

2019

Phases 4,5 and 6 continued as the official build started.

A Senior Fundraiser joined the HQ team to strengthen corporate relationships, run events and apply for grants.

The charity team grew to a team of 10. Amidst the global pandemic the charity managed to support more new families whilst launching four new initiatives, Dads' Club, Me Time, Social Welcare and Yoga.

2020

We launched our first of a series of international fundraising challenges with 28 intrepid trekkers taking on Mount Toubkal in Morocco and raising over £33,000 for our cause.



2021

The charity also started to offer increased virtual support, helping to reach more families across the UK.

2022

We took delivery of our fully accessible activity wing, propelling our services to another level. We also received a fabulous brand new minibus from our friends at Bolton At Home and we were given the beautiful gift of a new website for Reuben's birthday from supporters, Digital Sea.

Why we're needed

Across the UK, there are three times as many children and young people living with life-limiting conditions than there were 20 years ago and that number could grow by a further 50% over the coming decade.

It is estimated that there are currently around 99,000 seriously ill children living in the UK *

The National Child Mortality Database (NCMD) was notified of 3,470 child deaths in England. between April 2021 and March 2022, 396 more than the previous year **

Sources:

*Together For Short Lives Impact Report 2021-22

** NCMD Child Death Review Data Release 2022



IONA'S REUBOW
by Julie Hesmondhalgh



Julie, our patron

When I think of you, it's summer
Born, plump as a bee, under
Reu-blue mellow September skies
Where dandelion clocks float like sighs...
You are ladybirds, you are butterflies
You are ladybirds and butterflies.

You are lollipops
You are ice cream chops
Holiday tan line, curly wet mop
Cool
Pools
Water rings
Brotherly love and cheesy grins

You are tent adventures, ocean cruise liners,
You are passports, shorts and crocs
You are bright early morning, sausage adoring,
A mouthful of peas and spiderman socks
A mouthful of peas and spiderman socks

You are fit to burst
With insatiable thirst
For this world and all its pleasures

You are your family's joy and pride
You're that perfect day at a distant seaside
You're a newly formed rockpool at low tide
You are full of sparkling treasures
You are full of sparkling treasures

It's so easy to talk of the sunny days
Less so, of the clouds that descend,
Of the dark days of loss and sadness and pain
Of blackening skies and pouring rain
Of a tearstorm of "miss" that never ends
Of a tearstorm of "miss" that never ends

But if you are a ball of burning light
Like the late summer sun, so low,
Then the storm clouds, though unwelcome,
Are what we need to make a rainbow.

So spread your multicoloured band
Over our winter threatened land
The Reu-bow you send like a birthday treat
Will be the symbol of your Retreat
Will be the symbol of your Retreat.

Like the hungry hum of the bumblebee
Like the pull of the moon as it talks to the sea
Like the seasons and their certainty
Like the joy of sausage and mash for tea
Like the roots that enable the beautiful tree
Like the kindness of strangers, unexpectedly,
Like the luckiness of number 23
Like the constant love of your family
Like the passion of this community
Some things, Reu, are meant to be
Some things, Reu, are meant to be.

Our superhero, Reuben Graham,
Gave us 23 months of earthly heaven
Now fly, little butterfly, we set you free
Our life's work is your legacy
Our life's work is your legacy
Lovely Reuben, do you see?
Reuben's Retreat is meant to be
Reuben's Retreat is your legacy

Our year in numbers

We've touched the lives of **1385** beneficiaries to date.

31% of these were bereaved families

69% of these were families with complexly poorly children

We provided **5258** hours of support

With a dedicated family support team of 5 people (1 x full-time, 4 x part-time)



Our reach

A large proportion of our work is based in the North West however our reach across the UK includes the following counties:

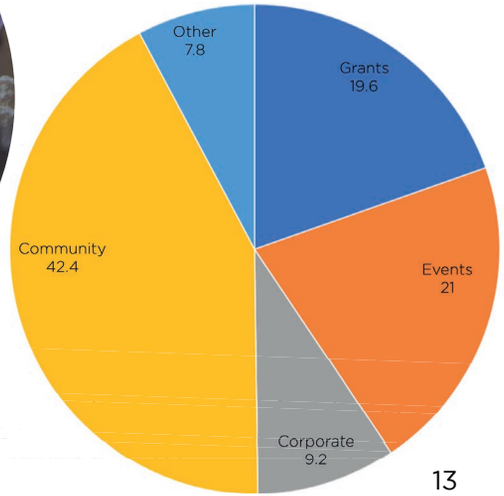


Derbyshire, Greater Manchester, Cheshire East, West Midlands, Wiltshire, East Yorkshire, Cheshire, South Yorkshire, Caerphilly, Lancashire, Worcestershire, Lincolnshire, Somerset, Bedfordshire, Merseyside.

This year, our amazing supporters helped us raise **£807,351**



Here's how...



Our work

Our activity wing entered its second year of operation, now finely tuned to deliver a wealth of memory making experiences to our families. From 'Splish, Splash and Bubble' swims to 'Sensational Sensory Sessions' and 'Magic at the Movies' our wing has been filled with the sound of laughter and joy and has provided us with the means of facilitating most of our work here, 'in-house', at our beautiful sanctuary and forever home in Glossop.

With recent studies highlighting the impact of social isolation on siblings of complexly poorly children, we responded by initiating a brand-new offering called 'OuRR Hub' which delivered a programme designed by an accredited psychotherapist to help the children navigate their own feelings and responses to anticipatory grief in a subtle, gentle and nurturing environment.

Sadly, we are seeing an increase in the number of referrals from families whose child has died by suicide. We recognised that for their unique grief and situation, our existing peer support groups did not necessarily provide a format in which they could be fully transparent and honest. This was because of a desire to protect other parents from being exposed to further vicarious trauma. We responded in creating 'Patchwork' which is a group solely for those parents whose children have died by suicide. The group meets quarterly and is facilitated by a qualified psychological therapist with vast experience in this particular field.

This year we also recruited two new family support champions to help deliver our special work; one to our work with families of complexly poorly children and one to our work with families bereaved of a child.

New for 2022...

OuRR Hub (featuring The Worry Wizard programme)
The aRRt Room
Patchwork
Puppetry Workshops



Our support



1037 hours of splishy, splashy fun in our hydrotherapy pool



462 individual support hours of counselling



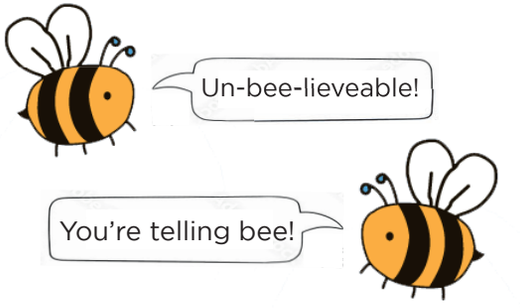
523 hours of therapy days for families with complexly poorly children



519 hours of peer support groups for parents of child loss

675 hours of bespoke events and seasonal parties for families with complexly poorly





Some of our fundraising superstars



The fundraising landscape changed for the better this year with community groups and events being well attended and face to face initiatives bouncing back. We were able to relaunch popular fundraising challenges with fantastic attendance at The Manchester 10k & the infamous Tough Mudder. Our Reuball was bigger and better than ever before, returning to the original date in July but in a far bigger venue in Bolton.

We launched our first international challenged which saw 28 fabulous fundraisers take on Mount Toubkal in Morrocco raising over £33,000 for our beautiful work whilst ticking of a bucket list adventure.

We are forever grateful to all those kind hearts and generous souls who put the FUN into FUNdraising!

Here's a snapshot!



Manchester 10K



Tough Mudder



REUBall



Thank you for supporting beautiful work like this...



Our forever home and raising to renovate!







Phase 1 ✓
Complete renovation, extension and refurbishment of 'The Lodge at Reuben's'

Phase 2 ✓
Landscaping and creating reflection areas around the Lodge.

Phase 3 ✓
Main building; new roof system, pointing, asbestos removal and strip out for phases 4-6

Phase 4 ✓
Hydrotherapy pool and track & hoisted changing suites

Phase 5 ✓
Sensory, movie, play and multi-functional spaces

Phase 6 ✓
Welcome reception, offices and accessible track & hoisted toilet facilities

Phase 7
External hub and outdoor spaces for beneficiary engagement including catering

Phase 8
Two upstairs suites for Reuben's Retreat family breaks

Phase 9
Two fully accessible track & hoisted self-catering suites for Reuben's Retreat family breaks

Phase 10
Landscaping our remaining gardens including sensory and memorial spaces for families

The 10 phase renovation plan

Reuben's Retreat became the official owners of Wood's Hospital' on 23rd April 2014. A beautiful (but dilapidated) building set in the stunning Derbyshire countryside.

The site covers 1.63 acres and is comprised of the main building (which was the hospital) plus an old groundskeeper's lodge and a series of small outbuildings. The renovations required to make the site fit for purpose are extensive but incredibly worthy, as they will create a facility that is able to support individuals and families for generations to come.

We split the necessary building works into 10 Phases, which would allow us to tackle them as and when funds allow, and cause minimal disruption to functioning areas.

Our Retreat is a countryside haven set amongst the rolling hills near to Glossop in Derbyshire. The building looks over the beautiful historic Howard Park with magnificent views of the hilly landscape.

The location of our forever home is ideal, thanks to its close proximity to the county's borders with Cheshire, Greater Manchester, South Yorkshire and West Yorkshire.

The location hosts a good range of activities for our families depending on their needs. There are plenty of beautiful walking trails and hikes, wonderful restaurants, exciting wildlife and relaxing reservoirs nearby.

Since the start of our charity, 38% of income has been spent on property & refurbishment costs





TESTIMONIALS

Feedback from our beneficiary families helps us to evolve and shape what we do. Here are just a few wonderful examples.....



""Thank you so much for everything - we all now feel fully recharged and raring to go! Everyone has been so brilliant and helpful and we really appreciate everything that you all have done for us.

We have all loved it so much, thanks so much for everything - the kindness and compassion is woven into the very fabric of Reuben's, we love it, thank you."



"Elizabeth had a fantastic time during her water session at Reuben's Retreat.

The team went the extra mile as always in accommodating Elizabeth's needs."

"You guys do such an amazing job and it is very much appreciated. I just about held it together this afternoon, though you nearly got me with the kind gift & flowers.

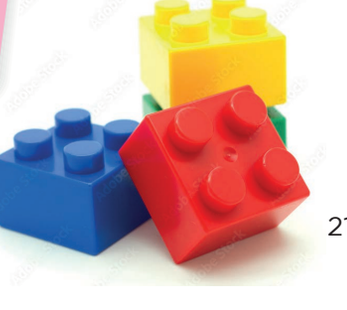
The swim session was the perfect, just what we needed. Thank you for being so thoughtful; Reuben's Retreat truly is a beacon of light in the darkness."



"Thank you for the lovely and amazing break you provided for us - we have had such a relaxing battery charging time. Kallum had a ball in the sensory room and swimming, also a massive thanks for our time at Pony Patch. The apartment was so comfy and relaxing, nice full English cooked Sunday.

Thank you Nicola & staff, you are brill. P.S. Had a few chats with Reuben the lovely pic on the fridge magnet especially how amazing his family are. Thanks again."





Three cheers... for our REUBENeers

Our army of compassionate hearts

RRHQ

We have a small team of 6 full-time staff and 4 part-time.

Phil
Minibus Driver

Our 'Reubus' is a vital addition to our 'team' and allows families who would usually be unable to access our on-site support the ability to do so. Again, we rely solely on the generosity of our driver volunteers to facilitate this service. Our minibus is used by families of complexly poorly children to access the hydrotherapy pool and other therapeutic offerings and by families bereaved of a child who may live slightly further afield and do not have the necessary transport to get to us. Without this support, some families would simply not be able to access all that Reuben's Retreat offers.



This year, we were fortunate enough to have:

120 fantastic volunteers 2,500 hours gifted to us



Carole
Administrator

When Carole approached us to offer a day a week of administrative support to our Family Support Team, we couldn't quite believe our luck! Quite often our volunteers come forward as they want to work with our families first-hand - they feel the instant reward from sharing in special moments with them. In Carole, we found somebody who didn't necessarily want that but wanted to feel she added value to the 'behind the scenes' - where the magic making happens. In assisting with administrative duties, Carole has gifted the Family Support Team precious time to create and deliver our unique and special work.

Reuben's Retreat is lucky enough to be supported by many talented and amazing volunteers.

They gift us their precious time, skills and expertise and as we regularly declare loudly and proudly, we simply wouldn't be where we are today without them.



COLLABORATION

At Reuben's Retreat, we greatly value our relationships with our external partners and professionals.

The impact of our professional partnerships with other charities and organisations enables the family team to dovetail their work in an informed, meaningful way that best serves our families and ensures robust referral processes which form and shape an excellent bespoke package of support.

Thank you to all who have helped us to expand our services during this time.

Bluebell Wood Children's Hospice
Derian House Children's Hospice
Forget Me Not Children's Hospice
Calmstone
Royal Manchester Children's Hospital
ISCAN Team Tameside
The Joshua Tree
Oldham Children's Long Term Ventilation Team
Oldham Home Ventilation and Complex Needs Team
Rainbow Trust
Sebastian's Action Trust
Swanbourne Gardens
Tameside and Glossop CCG
The Worry Wizard
The NHS
Together for Short Lives
Young Lives vs Cancer
Greater Manchester Palliative Teams
Northern Care Alliance
SWAN Bereavement Team
Helen Newman
Susan Roberts
Music in Hospitals and Care
Inspiring Animal Therapy
Home Safari: Animal Assisted Therapy
Louby Lou Children's Entertainer

Just a few of

OUR SUPPORTERS

We are forever grateful to all who support us and please know that we hold you all in our hearts. We would like to extend a special **Thank You** to the below supporters for their help this year.

Assetz Finance
Azets Accountants
Bertelli PR Specialists
Bolton At Home
Bromleys Solicitors
Building Projects Group
CTS
Capstone Finance
Celebrity Cruises
Cruise Club UK
Cundall Engineering
Day Architectural
Digital Sea
MSC Cruises
Kellogg UK
Flair Rugs
Potter Rees Dolan
Staples UK
Sunflower Childcare Group
TIPTO
Travel Counsellors
Vertical Solutions



We've supported Reuben's Retreat for over 10 years now holding small prize raffles at our Travel Trade roadshows and events. We love working with RR and we pay a yearly visit to the retreat where we can see the difference that our donations make, no matter how small they are, and we receive great support back with the team attending our events when they can to spread their message. Anyone who meets Nicola, Stacey and the wider team cannot fail to be blown away by the heart and passion they put into RR to help other families. A charity with a truly big heart.

Lorna Wills-Edwards, TIPTO and Spirit Marketing & Events

Thank you for all that you do...

Part 2: Financials

Legal and Administrative Information

Trustees

Mr A Moss
Mr R Barnes
Ms S Hurst
Miss K Seth
Mrs T Brooks
Mrs E Hale
Mr R Bradley
Mr M Graham (Resigned 9th March 2022)

Chief Executive	Mrs N Graham
Charity Number	Charity number 1150436
Company Number	Company number 08292532
Registered Office	Suite 4, St Michaels Court, Stamford Street Central Ashton-under-Lyne, OL6 6XN
Head Office	The Lodge, Reuben's Retreat, Park Crescent Glossop, SK13 7BQ
Auditors	Azets Audit Services, Alpha House, 4 Greek Street Stockport, Cheshire, SK3 8AB

Structure, governance and management

The Charity is a limited company by guarantee and was incorporated on 13 November 2012.

The Charity was registered with the Charity Commission on 10 January 2013.

The Charity is governed by it's Memorandum and Articles Of Association dated 13 November 2012

The Trustees who are also the directors for the purpose of company law, and who served during the year and up to date signature of the financial statements are listed above.

None of the trustees and directors has any beneficial interest in the company. All of the trustees and directors are members of the company and guarantee to contribute £1 in the event of winding up.

Details of method of appointment and training of trustees

The board of trustees will circulate that the Charity is looking for new trustees, Individuals are invited to apply and following a comprehensive interview process, the board of trustees will approve the appointment of the new trustees. All new trustees receive a training pack and are supported by the existing trustees.

Reserves Policy

It is the policy of the Charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees and directors considers that reserves at this level will ensure that, in the event of a significant drop in funding, the will be able to continue the Charity's current activities while consideration is given to ways in which additional funds may be raised. This level or reserves has been maintained throughout the year. The Trustees and directors has assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Statement of Trustee's responsibility

The Trustees and directors, who are also the directors of Reuben's Retreat Limited for the our purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards
(United Kingdom Generally Accepted Accounting Practice).
Company Law requires the Trustees and directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.
In preparing these financial statements. The Trustees and directors are required to

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP:
- Make judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees and directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

Azets Audit Services were re-appointed as auditor to the company and a resolution proposing that they be re-appointed will be put at a General Meeting

Disclosure of information to auditor

Each of the Trustees and directors has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that the have taken appropriate steps to identify such relevant information and to establish that the auditor is aware or such information.

The Trustees' report was approved by the Board of Trustees And Directors



.....
Mr A MOSS
Treasurer

23/08/2023.....
Dated

Independent Auditor's Report

Opinion

We have audited the financial statements of Reuben's Retreat Limited (the 'Charity') for the year ended 30 November 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 November 2022 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees and directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees and directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees and directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees and directors

As explained more fully in the statement of Trustees' responsibilities, the Trustees and directors, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees and directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees and directors are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees and directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;

- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Independent Auditor's Report

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose, of the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a bod, for our audit work. for this report, or for the opinions we have formed.

Azets Audit Services

.....

Jonathan Ward (Senior Statutory Auditor)
For and on behalf of Azets Audit Services

Chartered Accountants
Statutory Auditor
Alpha House
4 Greek Street
Stockport
Cheshire
SK3 8AB

29/8/2023.

Statement of Financial Activities including Income and Expenditure Account

Current financial year

	Notes	Unrestricted funds 2022 £	Designated funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Endowment funds designated 2021 £	Restricted funds 2021 £	Total 2021 £
Income from:									
Donations and legacies	4	706,647	-	95,940	802,587	519,961	-	136,920	656,881
Other trading activities	3	3,381	-	-	3,381	2,595	-	-	2,595
Investments	5	1,383	-	-	1,383	1,849	-	-	1,849
Total income		711,411	-	95,940	807,351	524,405	-	136,920	661,325
Expenditure on:									
Raising funds									
Costs of generating donations	6	85,711	-	-	85,711	63,434	-	-	63,434
Trading costs	6	3,408	-	-	3,408	3,299	-	-	3,299
Charitable activities	7	303,067	-	-	303,067	316,310	-	2,380	318,690
Total resources expended		392,186	-	-	392,186	383,043	-	2,380	385,423
Net incoming resources before transfers		319,225	-	95,940	415,165	141,362	-	134,540	275,902
Net incoming resources before transfers		319,225	-	95,940	415,165	141,362	-	134,540	275,902
Gross transfers between funds		187,399	(103,816)	(83,583)	-	(263,217)	431,000	(167,783)	-
Net income for the year/ Net movement in funds		506,624	(103,816)	12,357	415,165	(121,855)	431,000	(33,243)	275,902
Fund balances at 1 December 2021		1,959,253	751,000	25,239	2,735,492	2,081,108	320,000	58,482	2,459,590
Fund balances at 30 November 2022		2,465,877	647,184	37,596	3,150,657	1,959,253	751,000	25,239	2,735,492

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Balance Sheet
As at 30th November 2022

	Notes	2022 £	£	2021 £	£
Fixed assets					
Tangible assets	12		2,032,165		1,857,931
Current assets					
Stocks	13	15,100		15,865	
Debtors	14	9,767		11,594	
Cash at bank and in hand		1,199,492		861,085	
		1,224,359		888,544	
Creditors: amounts falling due within one year	15	(105,867)		(10,983)	
Net current assets			1,118,492		877,561
Total assets less current liabilities			3,150,657		2,735,492
Income funds					
Restricted funds	17		37,596		25,239
Designated funds			647,184		751,000
Unrestricted funds			2,465,877		1,959,253
			3,150,657		2,735,492

The financial statements were approved by the Trustees And Directors on 23/08/2022

Robert Barnes

Mr R Barnes
Trustee

Company Registration No. 08292532

Statement of Cash Flows
As at 30th November 2022

	Notes	2022 £	£	2021 £	£
Cash flows from operating activities					
Cash generated from operations	20		518,816		285,270
Investing activities					
Purchase of tangible fixed assets		(181,792)		(18,654)	
Investment income received		1,383		1,849	
Net cash used in investing activities			(180,409)		(16,805)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			338,407		268,465
Cash and cash equivalents at beginning of year			861,085		592,620
Cash and cash equivalents at end of year			1,199,492		861,085

1. Accounting policies

Charity information

Reuben's Retreat Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Suite 4 St Michael's Court, St Michael's Square, Stamford Street Central, Ashton Under Lyne, Lancashire, OL6 6XN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest f.

The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees and directors in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used.

The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from grants, whether capital or revenue in nature, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably.

Grant income will be deferred if received in advance of meeting performance conditions or if the donor specifically states that the income must be spent in a future accounting period.

Income from government grants relating to the Job Retention Scheme are recognised for the salary period they relate to.

Income relating to events is recognised in the period in which the event occurs.

Notes to the financial statements
As at 30th November 2022

1 Accounting policies (Continued)

Income from other trading activities includes income earned from both trading activities to raise funds for the charity and income from advertising and facilities hire. To fall within this analysis heading, the income must be received in exchange for supplying goods and services in order to raise funds for the charity.

Deferred income consists of cash received by the charity, where the income recognition criteria has not been met because entitlement to the income does not exist at the balance sheet date. Deferred income is not recognised in the SOFA until the charity is entitled to the income. Instead, deferred income is disclosed as a liability in the balance sheet.

1.5 Expenditure

Resources expended are included in the statement of financial activities on an accruals basis.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories in the Statement of Financial Activities (SOFA) on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly whilst others are apportioned on an appropriate basis.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Main Building Renovations - Depreciation will be provided once the building renovations are completed.

Computers - 20% Straight Line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

Land and buildings at the Glossop site are only depreciated upon phase completion.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment annually, and whenever there is an indication that the asset may be impaired.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition. Items held for distribution at no or nominal consideration are measured the lower of replacement cost and cost.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.
Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.
Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Notes to the financial statements
As at 30th November 2022

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.
Debt instruments are subsequently carried at mortised cost, using the effective interest rate method.
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at mortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.
Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees and directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are deemed to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Other trading activities

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Merchandise sales	3,169	2,399
Facilities hire	212	196
Other trading activities	3,381	2,595

4 Donations and legacies

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Total 2021 £
Donations and gifts	476,774	-	476,774	366,399
Events	104,595	-	104,595	84,687
Grants	62,678	95,940	158,618	165,424
Corporate funding	62,600	-	62,600	40,371
	706,647	95,940	802,587	656,881
For the year ended 30 November 2021	519,961	136,920		656,881

5 Investments

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Interest receivable	1,383	1,849

6 Raising funds

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Costs of generating donations		
Costs of generating voluntary income	6,994	3,857
Other fundraising costs	25,532	10,779
Staff costs	53,185	48,798
Costs of generating donations	85,711	63,434
Trading costs		
Trading activities	3,408	3,299
	89,119	66,733

7 Charitable activities

	The Retreat 2022 £	The Retreat 2021 £
Staff costs	155,773	189,840
Depreciation and impairment	7,558	7,447
Counselling and support services	12,556	20,778
Minibus	18,988	16,700
	194,875	234,765
Share of support costs (see note 9)	94,468	72,130
Share of governance costs (see note 9)	13,724	11,795
	303,067	318,690
Analysis by fund		
Unrestricted funds	303,067	316,310
Restricted funds	-	2,380
For the year ended 30 November 2021		
Unrestricted funds	316,310	
Restricted funds	2,380	
	318,690	

8 Description of charitable activities

The Retreat

- Emotional and practical support, counselling, holistic therapies and well-being activities for children with medical complexities and for their families
- Emotional and practical support, counselling, holistic and well-being therapies for families bereaved of a child
- Respite breaks for children with medical complexities and for their families
- Respite breaks for bereaved families
- 1,385 unique individuals (children and adults) have been supported to date

9 Support costs

	Support costs	Governance costs	2022	Support costs	Governance costs	2021
	£	£	£	£	£	£
Staff costs	10,340	-	10,340	18,960	-	18,960
Repairs and maintenance	3,439	-	3,439	926	-	926
Other administrative expenses	21,701	-	21,701	13,084	-	13,084
Insurance	9,611	-	9,611	9,408	-	9,408
Property running costs	51,938	-	51,938	29,920	-	29,920
Bad debt provision	(2,561)	-	(2,561)	(168)	-	(168)
Audit fees	-	6,719	6,719	-	4,500	4,500
Legal and professional	-	7,005	7,005	-	7,295	7,295
	94,468	13,724	108,192	72,130	11,795	83,925
Analysed between						
Charitable activities	94,468	13,724	108,192	72,130	11,795	83,925

Governance costs includes payments to the auditors of £6,719 (2021 - £4,500) for audit fees.

10 Trustees And Directors

None of the Trustees received any remuneration during the year, and no expenses were reimbursed.

11 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Chief Executive	1	1
Office & support staff (full and part time)	9	10
Total	10	11

Employment costs	2022 £	2021 £
Wages and salaries	203,511	233,750
Social security costs	11,748	19,181
Other pension costs	4,039	4,667
	219,298	257,598

12 Tangible fixed assets

	Main Building Renovations	Computers	Total
	£	£	£
Cost			
At 1 December 2021	1,899,534	2,345	1,901,879
Additions	181,792	-	181,792
At 30 November 2022	2,081,326	2,345	2,083,671
Depreciation and impairment			
At 1 December 2021	42,620	1,328	43,948
Depreciation charged in the year	7,220	338	7,558
At 30 November 2022	49,840	1,666	51,506
Carrying amount			
At 30 November 2022	2,031,486	679	2,032,165
At 30 November 2021	1,856,914	1,017	1,857,931

13 Stocks

	2022 £	2021 £
Goods for resale	15,100	15,865

14 Debtors

Amounts falling due within one year:	2022 £	2021 £
Trade debtors	649	500
Prepayments and accrued income	9,118	11,094
	9,767	11,594

15 Creditors: amounts falling due within one year

	2022	2021
	£	£
Other taxation and social security	6,163	-
Trade creditors	3,747	4,171
Accruals and deferred income	95,957	6,812
	105,867	10,983

16 Retirement benefit schemes

Defined contribution schemes

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

The charge to income and expenditure in respect of defined contribution schemes was £4,039 (2021 - £4,667).

17 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds		
	Balance at 1 December 2021	Incoming resources	Resources expended	Balance at 30 November 2022
	£	£	£	£
Support Services	15,055	95,940	(80,004)	30,991
Equipment and resources	10,184	-	(3,579)	6,605
	25,239	95,940	(83,583)	37,596

Restricted funds relate to donations and grants received for the below purposes: -

Phase expenditure
Income to fund the construction and refurbishment of the retreat in Glossop.

Support services
Income to fund counselling, family breaks and group sessions.

Equipment and resources
Income to fund equipment and facilities to be used in the retreat.

18 Analysis of net assets between funds

	Unrestricted funds 2022	Designated funds 2022	Restricted funds 2022	Total 2022	Unrestricted funds 2021	Designated funds 2021	Restricted funds 2021	Total 2021
	£	£	£	£	£	£	£	£
Fund balances at 30 November 2022 are represented by:								
Tangible assets	2,032,165	-	-	2,032,165	1,857,931	-	-	1,857,931
Current assets/(liabilities)	433,712	647,184	37,596	1,118,492	101,322	751,000	25,239	877,561
	2,465,877	647,184	37,596	3,150,657	1,959,253	751,000	25,239	2,735,492

The Unrestricted Fund represents those funds which the Trustees are free to use in accordance with the charitable objects.

The Restricted Fund represents those funds which are restricted in use by the Charity. The funds represent donations and grants received for specific expenditure, which has not been utilised prior to the period-end.

The Designated Fund represents those funds "ring fenced" by the trustees for project expenditure at the Glossop retreat site and covering between three and six months of operating costs.

19 Related party transactions

Remuneration was paid to the following employee and spouse of a former Trustee:

Mrs Nicola Graham - Founder and Chief Executive - £33,000 (2021 - £29,938).

The salary paid to Nicola Graham is considerably below what would be considered as market rate (the median salary in 2022 was £56,000, unchanged from £56,000 in 2020) for Nicola's invaluable position within the charity.

20 Cash generated from operations

	2022	2021
	£	£
Surplus for the year	415,165	275,902
Adjustments for:		
Investment income recognised in statement of financial activities	(1,383)	(1,849)
Depreciation and impairment of tangible fixed assets	7,558	7,447
Movements in working capital:		
Decrease in stocks	765	3,222
Decrease in debtors	1,827	8,463
Increase/(decrease) in creditors	94,884	(7,915)
Cash generated from operations	518,816	285,270

21 Analysis of changes in net funds

The Charity had no debt during the year.

Thank you for being part of #reubensjourney

Since our 2012 launch 38% of our fundraised income has been spent on our ambitious 10 phase £multi-million-pound renovation plan. We have now completed 6 phases and in 2021 completed and opened our activity wing including hydro and sensory.

The more we raise the more we renovate, and the more families we are able to reach.

Eventually our vision will be complete and house 4 self-catering suites for families to holiday here.

To date and despite our Retreat not being finished, we have supported over 1600 individuals UK wide.

@reubensretreat
www.reubensretreat.org

Charity Registration No. 1150436. Company Registration No. 08292532

REUBENS RETREAT LTD

England & Wales - Charity number 1150436

Accounts

Reuben's Retreat

Annual Report and Accounts

For the financial year
ended 30th November 2021







A place to relax, recharge, remember and rebuild

Charity Registration No. 1150436
Company Registration No. 08292532

Since our launch in 2012, over 40% of our fundraised income has been spent on the renovation of our forever home, the Retreat. Each completed phase has meant that we are able to offer more service delivery to our beneficiary families.

Despite completing 6 phases of 10, we still have a long way to go and our next ambitious phases will see us deliver 5 self-catering suites for families to holiday at our Retreat.

Reuben's Retreat
Annual Report and Accounts

For the financial year ended 30th November 2021

The financial statements have been prepared in accordance with the accounting policies and comply with the Charity's governing document, the Companies Act 2006 and 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)' (as amended for accounting periods commencing from 1st January 2016).

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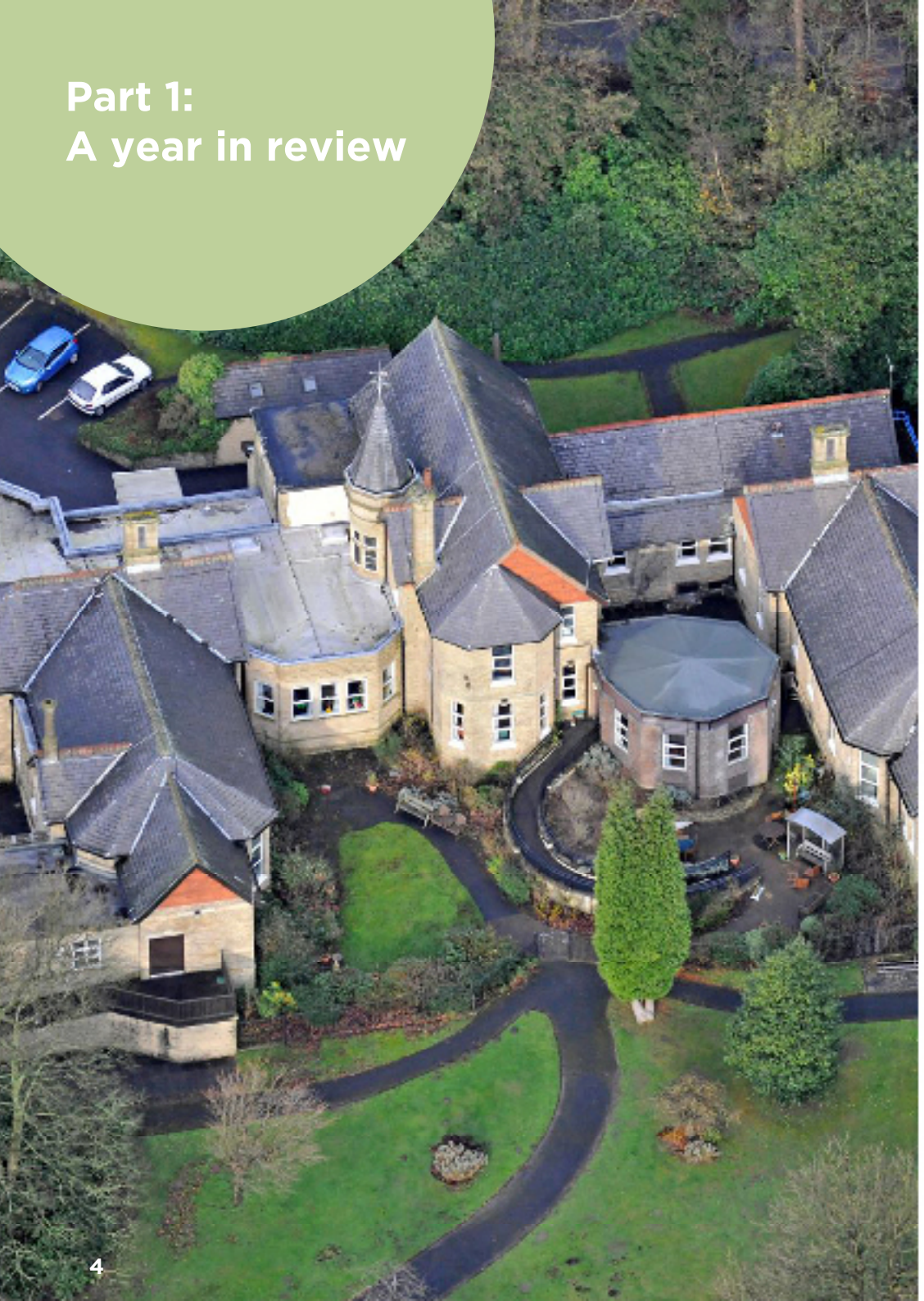
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Part 1:
A year in review



A letter from Mummy



We carried on regardless .....

As we know, 2021 was still fraught with uncertainty, it made us all even more determined to be there for our beneficiaries and to hold them at the heart of every action.

We navigated the varying announcements, the documents and the guidelines and we brought our beneficiaries back to being face 2 face (with measures in place to keep them safe) as soon as was physically possible. We continued with both our virtual offering and our new initiatives. Dads' Club grew stronger, our online bereavement support group 'Tides' gathered momentum and 'Small Steps' our ramble for bereaved parents was a very safe space, exploring grief whilst hiking in the great outdoors.

Our building work resumed, we were on the final furnishings and finishings and once we could, we brought our building team back on site. Our wing was taking shape, it looked fantastic, we just needed to work towards having our families back.

Behind the scenes we worked on the many policies, procedures, and risk assessments. This ensured that every ounce of delivery on our brand-new activity wing would be the safest it could be, especially our hydro pool area. We checked our equipment and enrolled members of our team onto an all-important pool operator course.

We employed our first qualified counsellor as part of the team. This would give us on-site access to expert support for families but would also encourage our objective to have a secure, happy, and functioning team whose wellbeing was important to us.

We invested in our family team dynamic by bringing extra talent through and started working through thorough induction processes and plans to ensure that once the world opened back up again, we could hit the ground running. We were also gifted a wonderful new website for Reuben's birthday which helped smooth processes even further and provided a clear and concise platform of information for our supporters.

By August not only was our building handed back to us, it also sparkled and was ready to deliver magic. Our first swim was just that and so much more. We embarked on a soft-launch initiative to gradually build up our confidence with working an exciting new pool, but also to ensure that everything we had in place was enough. We initially brought bereaved families through for a swim and then our complex children. Each passing week we became braver and stronger in our offering and built on our capabilities. In no time at all we were offering swims to our multiple complex families and as always, coming from a "yes we can always do this" place; approaching everything with the positivity that our families deserve. We navigated our brand-new areas and put together wrap around days, so that families could spend good quality hours of their days with us, especially when travelling great distances.

Whilst delivering all of this, our fundraising landscape had changed, and so we still found continued ways to bring income streams into our charity. Our fundraising team worked incredibly hard on new initiatives and invented fresh ideas regularly. It was another daunting period in our history, but equally a very exciting time.

I am proud once again, for all that we achieved throughout this period. We continued to walk with every single beneficiary family despite the barriers that Covid brought. Because we are a positive and nimble team, we were quick to bounce back after the world had changed.

We are honoured to carry out the work we do, and I personally thank every single compassionate heart that has blessed our project; past, present and future. Thank you.

Nicola Graham

Nicola

Reuben's Mummy, Founder and CEO

Our story

Each life, no matter how brief, can change the world



Our journey begins in 2012...

Reuben passed away on the 21st of August 2012 from a brain tumour whilst on a family holiday in Devon.

His mummy promised him that his life would not be in vain and she would build a legacy in his name.

After all, each life, no matter how brief, can change a little part of our world.

The family were committed to donating Reuben's organs, to save others. Unable to do this, his mummy created something special, and just 2 days after losing Reuben, 'Reuben's Retreat' was born.

It was to be a sanctuary, a place where families with complexly poorly children could holiday, a place of comfort, peace and tranquillity, a place where fun and memories could be made.

The family had the opportunity to make fantastic and beautiful memories with Reuben in his short life and wanted to gift this opportunity to others.

Later, when planning Reuben's memorial, it was decided that the charity would also support families after the loss of a child.

Find out more at: reubensretreat.org/reubens-story

Our vision & mission

Despite a challenging year, we remain stalwart in our vision and mission and promise to walk with families for as long as they need us.

As a small charity, we promise to always tailor-make a bespoke package of care for each individual family and their needs.

MISSION

To relieve the distress of families who have suffered the loss of a child or have a child suffering from a complex illness.

VISION

Walking side-by-side, offering emotional and practical support to families of child loss or those that have a child who is complexly poorly and may face an uncertain future. Enabling them to create memories cocooned in the sanctuary of Reuben's Retreat underpinned by our army of love and compassionate hearts.

LEGACY

'A place to Relax, Recharge, Remember, Rebuild, built on an army of love and compassion'.



Here are just a few of the services we provide:

- Peer Support
- Holistic Wellbeing
- Memory-making Activities
- Family Fun Days & Seasonal Parties
- Counselling & 1:1 Therapy
- Short Breaks & Day Trips
- Bereavement Resources
- Outdoor Activities

Our timeline

2012

Reuben Michael Graham fell asleep forever in his mummy's arms.

Reuben's Retreat was founded to support other families facing an uncertain future and those bereaved of a precious child.

2013

Reuben's Retreat gained its official charity status.

Amazing supporters helped to raise in excess of £500,000 in Reuben's memory within just 12 months Reuben's Retreat began work with their first beneficiary family.

2014

Reuben's Retreat had now hit a momentous milestone as they celebrated raising £1 million in just 23 months.

2015

The charity purchased their 'forever home' - a historic former 'cottage' hospital in Glossop, Derbyshire.

Phase 1 & 2 renovations began in Glossop to transform the grounds-keeper's house, adjacent outbuilding and landscaping of the grounds.

The work was completed by August and 'The Lodge at Reuben's' was born - our bereavement. counselling and support centre.

2016

Phase 3 work began, and the task of over-hauling the main building roof was completed in September.

The team proudly welcomed the first overnight guests to stay at 'The Lodge at Reuben's' for a 2-night respite break.

2017

Reuben's Retreat turned 5. Phases 4, 5 & 6 began and a full strip out of the main building was completed within the year.

The Reuben's team launched two new support groups Bereavement Support Group and 'Small Steps' walking group. The first REUBall was also a roaring success.

2018

The small HQ team grew to a team of 7.

Renovation plans continued as a building partner was confirmed to transform the 'west wing'

2019

Phases 4,5 and 6 continued as the official build started.

A Senior Fundraiser joined the HQ team to strengthen corporate relationships, run events and apply for grants.

The charity team grew to a team of 10. Amidst the global pandemic the charity managed to support more new families whilst launching four new initiatives, Dads' Club, Me Time, Social Wellcare and Yoga.

2020

The charity also started to offer increased virtual support, helping to reach more families across the UK.

2021

We took delivery of our fully accessible activity wing, propelling our services to another level. We also received a fabulous brand new minibus from our friends at Bolton At Home and we were given the beautiful gift of a new website for Reuben's birthday from supporters, Digital Sea.

Why we're needed

In 2020 it was estimated that there are 99,000 children living with a complex illness each year in the UK*

A new study released in April 2020 shows that the number of children living with a complex illness in England has continued to rise over the last 17 years and predicts that this will rise at least another 11% by 2030**



Sources:

*Together For Short Lives

** The Make Every Child Count study (conducted by the University of York) has revealed that the number of children in England with life-limiting or life-threatening conditions increased to 86,625 in 2017/2018 compared to 32,975 in 2001/2002.

"Reuben" by Mummy

You gave the bestest cuddles
The best I've ever known
They were so very special Reuben
Because they were home grown
You'd wrap yourself round tightly
And nuzzle into my cheek
I'd kiss your curls and squeeze you tight
And then I'd take a peek
To see if you would carry on
Or gently pull away
For Mummy didn't steal just one
But many every day
For I was the lucky one
To have you as my son
And now I'm left here weeping
For you have sadly gone
I ache for you my darling
My world is not the same
I wish that things were different
So you'd be in my arms again
But now I have to carry on
Without you here to touch
My heart breaks every day
Because I love you so very much
I hope that you can see us
Wherever you may be
And i hope that you tell all your friends
About Isaac Daddy and me
And how your life was perfect, so happy and pure
And even if we tried real hard we couldn't love you more
For we cannot see you Reuben
Or hear you speak our names
We cannot watch you learn and grow
And play your favourite games
Although we have the memories
To keep us warm at night
We wished we had you here dear Reuben
To hold you very tight
To kiss your curls and read you tales
Of knights so tough and bold
And tuck you up tight in your cot
To stop you getting cold
But you are gone and we are here
The memories we hold very dear
Your cheesy grin, your big brown eyes
Your cheeky ways, your big high 5's
Good night Reuben and until we are together
We'll keep you tucked up safe and warm
In our hearts and minds forever

Mummy xxxxxx

Our year in numbers

We've touched the lives of **1194** beneficiaries to date.

43% of these were families of child loss

57% of these were families with complexly poorly children

We provided **4532** hours of support

With a dedicated family support team of **3 1/2** people

Our reach

A large proportion of our work is based in the North West however our reach across the UK includes the following counties:

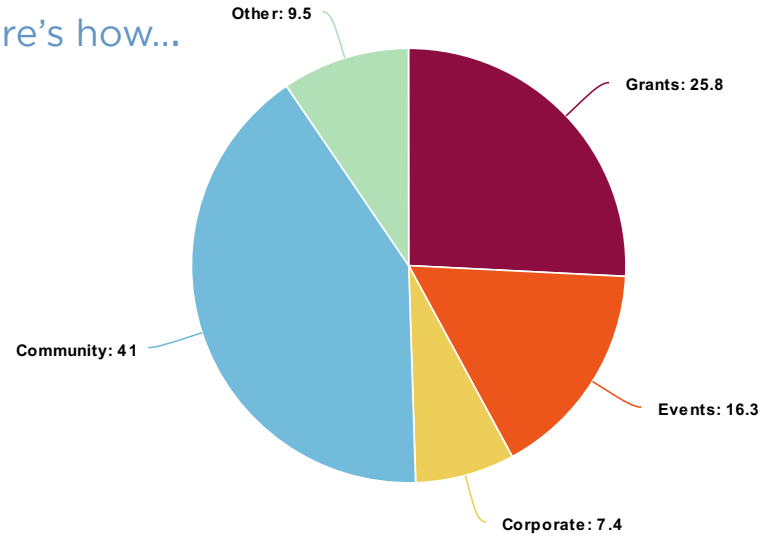


Derbyshire, Greater Manchester, Cheshire East, West Midlands, Wiltshire, East Yorkshire, Cheshire, South Yorkshire, Caerphilly, Lancashire, Worcestershire, Lincolnshire, Somerset, Bedfordshire, Merseyside.

Despite a challenging year, our amazing supporters helped us to raise.....

£661,325

Here's how...



Our work



We brought on board two new champions this year and for the first time in our history we employed an in-house counsellor to help hold our families as they continue to navigate their everyday stresses and worries.

Even though for most, the world was opening back up and life was returning to some kind of normality, for many of our families the shielding continued. Their world wasn't shifting back as quickly as it was for everyone else.

We continue to support online for those who are unable to get to The Retreat and we strengthened our in person offering knowing that our families still had tough times to work through.

The arrival of our state of the art activity wing in September propelled out work with complexly poorly children to a while new level and our building was suddenly filled with lots of laughter, giggles and of course splashes in our hydrotherapy pool.

New for 2021...

- **Tides**
- **REUbercise**
- **Moment Of Calm**
- **Sensory sessions**
- **Movie experiences**
- **Fun & therapy swims**

Our support

We facilitated 23 short breaks (both externally & at our Lodge)

Our first large scale family day event in our brand new activity wing 'Spooky Fun House' saw 90 individuals attend

188 individual swimming hours

227 hours of online support delivery

637 individual support hours of counselling



In total we provided 4532 hours support including phone & email support

Fundraising superstars



Our fundraising was heavily impacted by the pandemic so this year, we focused very firmly this year on building a strong recovery. We remained close to our incredible supporters throughout and when the world started to open up again, the support from our wonderful community of compassionate hearts returned in abundance. We really couldn't do what we do without our fabulous fundraisers and we are forever grateful to them all for continuing to support at a time when their own lives had been affected on such a large scale. Our fundraising superstars ROCK!

We saw the return of our most popular events such as REUBall and Afternoon Tea as well as launching a new challenge called REU23 which saw our very own Reu The Gnu get involved. We continued to utilise online fundraising and were able to get back out into our community raising awareness.

Here's a snapshot!

REU23



Snowdon Sunraise



REUBall



Thank you for supporting beautiful work like this...



Animal Therapy



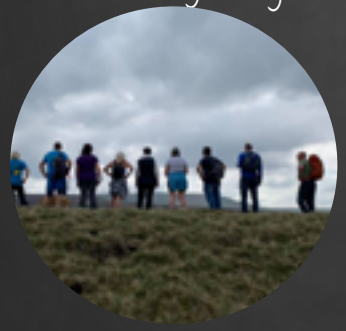
UK Breaks



Sensory Play



Special Deliveries

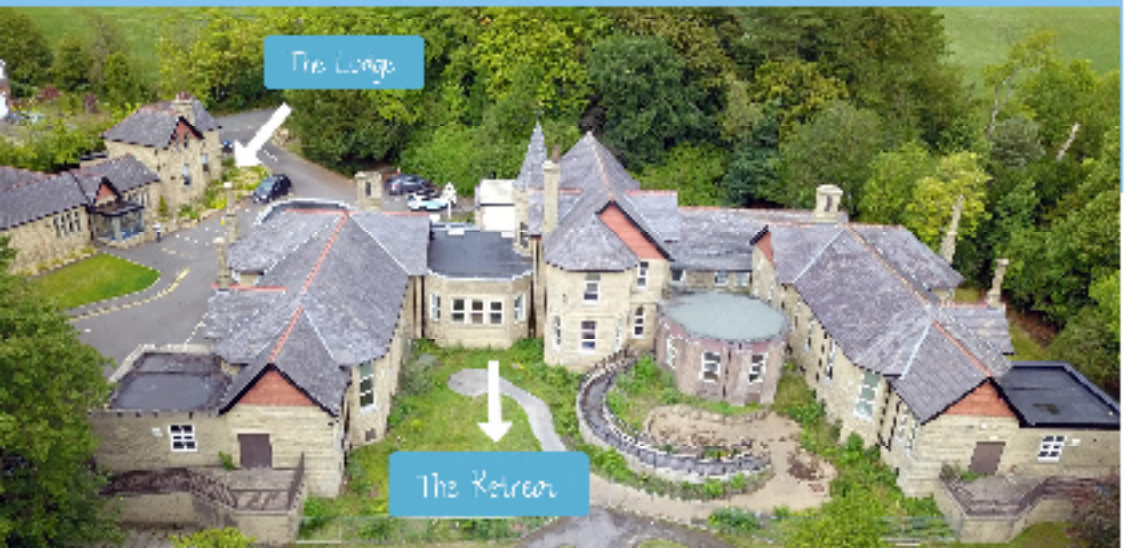


Bereavement Support & Rambles



Music Therapy

Our forever home and raising to renovate!







Phase 1 ✓
Complete renovation, extension and refurbishment of 'The Lodge at Reuben's'

Phase 2 ✓
Landscaping and creating reflection areas around the Lodge.

Phase 3 ✓
Main building; new roof system, pointing, asbestos removal and strip out for phases 4-6

Phase 4 ✓
Hydrotherapy pool and track & hoisted changing suites

Phase 5 ✓
Sensory, movie, play and multi-functional spaces

Phase 6 ✓
Welcome reception, offices and accessible track & hoisted toilet facilities

Phase 7
External hub and outdoor spaces for beneficiary engagement including catering

Phase 8
Two upstairs apartments for Reuben's Retreat family breaks

Phase 9
Three fully accessible track & hoisted self-catering apartments for Reuben's Retreat family breaks

Phase 10
Landscaping our remaining gardens including sensory and memorial spaces for families

The 10 phase renovation plan

Reuben's Retreat became the official owners of Wood's Hospital' on 23rd April 2014. A beautiful (but dilapidated) building set in the stunning Derbyshire countryside.

The site covers 1.63 acres and is comprised of the main building (which was the hospital) plus an old groundskeeper's lodge and a series of small outbuildings. The renovations required to make the site fit for purpose are extensive but incredibly worthy, as they will create a facility that is able to support individuals and families for generations to come.

We split the necessary building works into 10 Phases, which would allow us to tackle them as and when funds allow, and cause minimal disruption to functioning areas.

Our Retreat is a countryside haven set amongst the rolling hills near to Glossop in Derbyshire. The building looks over the beautiful historic Howard Park with magnificent views of the hilly landscape.

The location of our forever home is ideal, thanks to its close proximity to the county's borders with Cheshire. Greater Manchester. South Yorkshire and West Yorkshire.

The location hosts a good range of activities for our families depending on their needs. There are plenty of beautiful walking trails and hikes, wonderful restaurants, exciting wildlife and relaxing reservoirs nearby.





Since the start of our charity, 40% of income has been spent on property & refurbishment costs

Our testimonials

Feedback from our beneficiary families helps us to evolve and shape what we do. Here are just a few wonderful examples.....



"What an incredible place to stay with a retreat created by special people for a special boy whose legacy lives on through his gorgeous retreat (thank you Reuben xXx), his inspirational mum and her dedicated, exceptional, warm, welcoming team. We have had the best weekend ever, both girls loved it, from our welcome, to the fab hydro, to the brilliant music therapy, a walk to town and back with the torch.

A ripple effect is such a powerful thing and you've created that here with your gorgeous retreat to your gorgeous boy, with your fabulous team. Thank you from the bottom of our hearts, we will now take those ripples of specialness back with us.

Nic, Thank you for creating such a magical place, I don't know when we have ever felt this looked after since Tilly's diagnosis turned our world upside down."

"Grace had use of a hydrotherapy pool at hospital as part of her intensive rehabilitation, until Covid closed the pool. Her brother however hasn't been swimming in over two years since Grace first became ill. Logistics then the pandemic just made it impossible. When asked, swimming (particularly playing around in a pool on a holiday) was the one thing he missed the most from our "old life".

Thank you so much Dan & to Jess too. You guys do such an amazing job and it is very much appreciated. I just about held it together this afternoon, though you nearly got me with the kind gift & flowers. The swim session was the perfect, just what we needed. Thank you for being so thoughtful; Reuben's Retreat truly is a beacon of light in the darkness."





"We visited the music therapy afternoon at Reubens Retreat over the summer and had an amazing afternoon in such lovely surroundings. The staff and volunteers were so friendly and welcoming and adapted the session to best suit our little girl Molly.

Molly smiled from start to finish and interacted with the musical instruments and listened to the singing. Looking forward to returning to this beautiful place in the future which is a godsend to families like ours who struggle to access activities suitable for our daughter."

'Firstly, giving the amount you all do, in the way that you all have is just amazing! The warm kind friendly welcome on arrival helps to create the fantastic environment we needed to start a beautiful weekend. The first morning, we saw a white feather falling outside through the window, a very good feeling inside.

We took long country walks by day and cosily watched movies by night. Thank you to you all for your hard work- mission accomplished! We were both moved by the thoughtful gift- such a beautiful place to stay, thank you all so much!'"



Our army of compassionate hearts

We believe that our beneficiary families, volunteers, staff members, supporters and partners are threads that are woven into the rich tapestry that is Reuben's Retreat, and we welcome all.

"Everyone has something to bring to Reuben's Retreat and we would love for you to join us on #reubensjourney."

Fundraising Champion

RRHQ

We have a small team of 8 full-time staff and 2 part-time.

We grew our fundraising team in September and brought on a new 'Fundraising Champion' to strengthen grants and events.



REUBENeers

Reuben's Retreat is lucky enough to be supported by many talented and amazing volunteers.

They gift us their precious time, skills and expertise and as we regularly declare loudly and proudly, we simple wouldn't be where we are today without them.

"Initially we started off with some general weeding, grass cutting and tidying up around the lodge building and dovecote area to improve the appearance for visitors and Reuben's Retreat staff.

Since then, a team of up to eight members have attended regularly on a Monday morning to continue with maintenance and take on more projects across the whole site. We had a tour of the new facilities and hydrotherapy pool and after seeing and hearing about all the services Reuben's Retreat provide it spurred our members on to do even more and spread the word about the charity.

We don't consider it a chore as we enjoy getting out and working in the fresh air (when it's not raining!) and making our own small contribution to such a good cause. Reuben's Retreat are very appreciative of what we do."

Ian Simpson, Glossop Gardeners.

This year, we were fortunate enough to have:

140 fantastic volunteers

1,798 hours gifted to us



COLLABORATION

At Reuben's Retreat, we greatly value our relationships with our external partners and professionals.

The impact of our professional partnerships with other charities and organisations enables the family team to dovetail their work in an informed, meaningful way that best serves our families and ensures robust referral processes which form and shape an excellent bespoke package of support.

Thank you to all who have helped us to expand our services during this time.

Bluebell Wood Children's Hospice
Children's Hospital Pyjamas Charity
Calmstone
Derian House Children's Hospice
Dreams Come True
Forget Me Not Children's Hospital
Royal Manchester Children's Hospital
ISCAN Team Tameside
Joshua Tree
Oldham Children's Long Term Ventilation Team
Rainbow Trust
Ruddi's Retreat
Sebastian's Action Trust
Swanbourne Gardens
Tameside & Glossop CCG
The Worry Wizard
The NHS
Trafford Palliative Team
Together for Short Lives
Young Lives vs Cancer

"I am proud to be asked to put together this testimonial, not just because I'm proud to be part of Reuben's journey but because it gives me the opportunity to express my feelings of how much being part of this journey means to me.

Reuben's retreat has become a huge part of mine and my families lives for the past ten years, not just because we know how much our support will help but because of how much it has changed us as people and taught us how love and kindness can really make magic happen. I have experienced first-hand the magic that takes place. It really is an army of special hearts guided by the most incredible person Nicola. The support I have received from Nicola and the team whilst I have been developing MOC has been great. I have worked closely with the team who have fully supported the initiative and who have helped me to develop MOC to ensure I can offer bespoke sessions to support the families.

I'm grateful to be part of the team and be able to share what I can to bring a moment of calm to those special families. Thank you."

Anna Howarth, Calmstone

Just a few of.....

OUR SUPPORTERS

We are forever grateful to all who support us and please know that we hold you all in our hearts. We would like to extend a special **Thank You** to the below supporters for their help this year.

Bertelli PR Specialists
Bolton At Home
Bromleys Solicitors
Building Projects Group
Capstone Finance
Celebrity Cruises
Cundall Engineering
Day Architectural
Digital Sea
MSC Cruises
Potter Rees Dolan
Staples UK
Sunflower Childcare Group
TIPTO
Travel Counsellors
Vertical Solutions
Whitecroft Lighting



Thank you for all you do!

Staples.co.uk was proud to adopt Reuben's Retreat as our official charity partner two years ago. In the two years since we have supported in any way we can and feel privileged to be able to walk side by side with the amazing team of fundraisers.

Every individual member of our team has been touched by the legacy created by Reuben's mummy, and new team members are immediately told about the charity's story and why we support them. We are passionate about supporting Reuben's Retreat and will continue to give back both personally and professionally - we are always up for a crazy challenge!

Nikola Simpson, Staples UK

Part 2: Financials

Legal and Administrative Information

Trustees

Mr A Moss
Mr R Barnes
Ms S Hurst
Miss K Seth
Mrs T Brooks
Mr M Graham (Resigned 9th March 2022)
Mr K Ellenthorpe (Resigned 7th October 2021)

Chief Executive	Mrs N Graham
Charity Number	Charity number 1150436
Company Number	Company number 08292532
Registered Office	Suite 4, St Michaels Court, Stamford Street Central Ashton-under-Lyne, OL6 6XN
Head Office	The Lodge, Reuben's Retreat, Park Crescent Glossop, SK13 7BQ
Auditors	Azets Audit Services, Alpha House, 4 Greek Street Stockport, Cheshire, SK3 8AB

Structure, governance and management

The Charity is a limited company by guarantee and was incorporated on 13 November 2012.

The Charity was registered with the Charity Commission on 10 January 2013.

The Charity is governed by it's Memorandum and Articles Of Association dated 13 November 2012

The Trustees who are also the directors for the purpose of company law, and who served during the year and up to date signature of the financial statements are listed above.

None of the trustees and directors has any beneficial interest in the company. All of the trustees and directors are members of the company and guarantee to contribute £11 in the event of winding up.

Details of method of appointment and training of trustees

The board of trustees will circulate that the Charity is looking for new trustees, Individuals are invited to apply and following a comprehensive interview process, the board of trustees will approve the appointment of the new trustees. All new trustees receive a training pack and are supported by the existing trustees.

Reserves Policy

It is the policy of the Charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees and directors considers that reserves at this level will ensure that, in the event of a significant drop in funding, the will be able to continue the Charity's current activities while consideration is given to ways in which additional funds may be raised. This level or reserves has been maintained throughout the year. The Trustees and directors has assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Statement of Trustee's responsibility

The Trustees and directors, who are also the directors of Reuben's Retreat Limited for the our purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards
(United Kingdom Generally Accepted Accounting Practice).
Company Law requires the Trustees and directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.
In preparing these financial statements. The Trustees and directors are required to

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP:
- Make judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees and directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

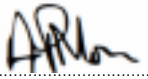
Auditor

Azets Audit Services were re-appointed as auditor to the company and a resolution proposing that they be re-appointed will be put at a General Meeting

Disclosure of information to auditor

Each of the Trustees and directors has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that the have taken appropriate steps to identify such relevant information and to establish that the auditor is aware or such information.

The Trustees' report was approved by the Board of Trustees And Directors



..... 23/08/2022.....
Mr A MOSS Dated
Trustee

Independent Auditor's Report

Opinion

We have audited the financial statements of Reuben's Retreat Limited (the 'Charity') for the year ended 30 November 2021 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 November 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees and directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees and directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees and directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees and directors

As explained more fully in the statement of Trustees' responsibilities, the Trustees and directors, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees and directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees and directors are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees and directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;

- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Independent Auditor's Report

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose, of the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a bod, for our audit work. for this report, or for the opinions we have formed.



.....

Jonathan Ward (Senior Statutory Auditor)
For and on behalf of Azets Audit Services

Chartered Accountants
Statutory Auditor
Alpha House
4 Greek Street
Stockport
Cheshire
SK3 8AB



Statement of Financial Activities including Income and Expenditure Account

Current financial year

	Notes	Unrestricted funds 2021 £	Designated funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Endowment funds designated 2020 £	Restricted funds 2020 £	Total 2020 £
Income from:									
Donations and legacies	3	519,961	-	136,920	656,881	288,228	-	153,187	439,415
Other trading activities	4	2,595	-	-	2,595	6,329	-	-	6,329
Investments	5	1,849	-	-	1,849	3,075	-	-	3,075
Total income		524,405	-	136,920	661,325	295,632	-	153,187	448,819
Expenditure on:									
Raising funds									
Costs of generating donations	6	63,434	-	-	63,434	46,855	-	-	46,855
Trading costs	6	3,299	-	-	3,299	2,338	-	-	2,338
Charitable activities	7	316,310	-	2,380	318,690	259,578	-	-	259,578
Total resources expended		383,043	-	2,380	385,423	308,771	-	-	308,771
Net incoming resources before transfers		141,362	-	134,540	275,902	(13,139)	-	153,187	140,048
Gross transfers between funds		(263,217)	431,000	(167,783)	-	(163,966)	320,000	(156,031)	-
Net (expenditure)/income for the year/ Net movement in funds		(121,855)	431,000	(33,243)	275,902	(177,106)	320,000	(2,844)	140,048
Fund balances at 1 December 2020		2,081,108	320,000	58,482	2,459,590	2,258,214	-	61,326	2,319,542
Fund balances at 30 November 2021		1,959,253	751,000	25,239	2,735,492	2,081,108	320,000	58,482	2,459,590

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Balance Sheet
As at 30th November 2021

	Notes	2021 £	£	2020 £	£
Fixed assets					
Tangible assets	**12**		1,857,931		1,846,724
Current assets					
Stocks	**13**	15,865		19,087	
Debtors	**14**	11,594		20,057	
Cash at bank and in hand		861,085		592,620	
		888,544		631,764	
Creditors: amounts falling due within one year	**15**	(10,983)		(18,898)	
Net current assets			877,561		612,866
Total assets less current liabilities			2,735,492		2,459,590
Income funds					
Restricted funds	**17**		25,239		58,482
Designated funds			751,000		320,000
Unrestricted funds			1,959,253		2,081,108
			2,735,492		2,459,590

The financial statements were approved by the Trustees and Directors on .....23/08/2022.....

Robert Barnes
.....
Mr R Barnes
Trustee

Company Registration No. 08292532

Statement of Cash Flows
As at 30th November 2021

	Notes	2021 £	£	2020 £	£
Cash flows from operating activities					
Cash generated from operations	**20**		285,270		142,921
Investing activities					
Purchase of tangible fixed assets		(18,654)		(215,079)	
Investment income received		1,849		3,075	
Net cash used in investing activities			(16,805)		(212,004)
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			268,465		(69,083)
Cash and cash equivalents at beginning of year			592,620		661,703
Cash and cash equivalents at end of year			861,085		592,620

1. Accounting policies

Charity information
Reuben's Retreat Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Suite 4 St Michael's Court, St Michael's Square, Stamford Street Central, Ashton Under Lyne, Lancashire, OL6 6XN.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.
The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest f.
The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. However at this time the full impact of the Corona virus pandemic on the UK and Global economy is uncertain and the effect, both immediate and long term, this may have on the company, its customers and suppliers is unknown.

During the pandemic the charity has been able to provide remote support services and care packages to its beneficiaries. The charity has been able to offer these services through the continued support of its supporters and volunteers. The charity has also received support from "new" supporters through grant applications and COVID specific grants.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees and directors in furtherance of their charitable objectives.
Restricted funds are subject to specific conditions by donors as to how they may be used.
The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.
Income from grants, whether capital or revenue in nature, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably.
Grant income will be deferred if received in advance of meeting performance conditions or if the donor specifically states that the income must be spent in a future accounting period.
Income from government grants relating to the Job Retention Scheme are recognised for the salary period they relate to.
Income relating to events is recognised in the period in which the event occurs.

Notes to the financial statements
As at 30th November 2021

1 Accounting policies (Continued)

Income from other trading activities includes income earned from both trading activities to raise funds for the charity and income from advertising and facilities hire. To fall within this analysis heading, the income must be received in exchange for supplying goods and services in order to raise funds for the charity.

Deferred income consists of cash received by the charity, where the income recognition criteria has not been met because entitlement to the income does not exist at the balance sheet date. Deferred income is not recognised in the SOFA until the charity is entitled to the income. Instead, deferred income is disclosed as a liability in the balance sheet.

1.5 Expenditure

Resources expended are included in the statement of financial activities on an accruals basis.
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.
All costs are allocated between the expenditure categories in the Statement of Financial Activities (SOFA) on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly whilst others are apportioned on an appropriate basis.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.
Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Main Building Renovations - Depreciation will be provided once the building renovations are completed.
Computers - 20% Straight Line
The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment annually, and whenever there is an indication that the asset may be impaired.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition. Items held for distribution at no or nominal consideration are measured the lower of replacement cost and cost.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.
Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.
Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Notes to the financial statements
As at 30th November 2021

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.
Debt instruments are subsequently carried at mortised cost, using the effective interest rate method.
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at mortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.
Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees and directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are DEEMED (replace considered) to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Total
	2021 £	2021 £	2021 £	2020 £
Donations and gifts	368,399	-	368,399	157,270
Events	84,687	-	84,687	33,441
Grants	28,504	136,920	165,424	177,119
Corporate funding	40,371	-	40,371	71,585
	519,961	136,920	656,881	439,415
For the year ended 30 November 2020	286,228	153,187		439,415

4 Other trading activities

	Unrestricted funds	Unrestricted funds
	2021 £	2020 £
Merchandise sales	2,399	4,975
Magazine Adverts	-	120
Facilities hire	196	1,234
Other trading activities	2,595	6,329

5 Investments

	Unrestricted funds	Unrestricted funds
	2021 £	2020 £
Interest receivable	1,849	3,075

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2021 £	2020 £
Costs of generating donations		
Costs of generating voluntary income	3,857	3,805
Other fundraising costs	10,779	2,069
Staff costs	48,798	40,981
Costs of generating donations	63,434	46,855
Trading costs		
Trading activities	3,299	2,338
	66,733	49,193

7 Charitable activities

	The Retreat 2021 £	The Retreat 2020 £
Staff costs	189,840	167,902
Depreciation and impairment	7,447	7,503
Counselling and support services	20,778	17,258
Minibus	16,700	-
	234,765	192,663
Share of support costs (see note 9)	72,130	55,795
Share of governance costs (see note 9)	11,795	11,120
	318,690	259,578
Analysis by fund		
Unrestricted funds	316,310	259,578
Restricted funds	2,380	-
	318,690	259,578
For the year ended 30 November 2020		
Unrestricted funds	259,578	

8 Description of charitable activities

The Retreat

- Counselling, support, holistic therapies and well-being activities for children with life-limiting or life threatening illnesses or disabilities and for their families
- Counselling, support and well-being therapies for families bereaved of a child
- Respite breaks for children with life-limiting or life threatening illnesses or disabilities and for their families
- Respite breaks for bereaved families
- Bereavement books for children and adults
- 1,194 unique individuals (children and adults) have been supported to date

9 Support costs

	Support costs	Governance costs	2021	Support costs	Governance costs	2020
	£	£	£	£	£	£
Staff costs	18,960	-	18,960	14,698	-	14,698
Repairs and maintenance	926	-	926	-	-	-
Other administrative expenses	13,084	-	13,084	6,506	-	6,506
Insurance	9,408	-	9,408	8,916	-	8,916
Property running costs	29,920	-	29,920	22,946	-	22,946
Bad debt provision	(168)	-	(168)	2,729	-	2,729
Audit fees	-	4,500	4,500	-	3,900	3,900
Legal and professional	-	7,295	7,295	-	7,220	7,220
	72,130	11,795	83,925	55,795	11,120	66,915
Analysed between						
Charitable activities	72,130	11,795	83,925	55,795	11,120	66,915

Governance costs includes payments to the auditors of £4,500 (2020 - £3,900) for audit fees.

10 Trustees and Directors

None of the Trustees received any remuneration during the year, and no expenses were reimbursed.

11 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Chief Executive	1	1
Office & support staff (full and part time)	10	9
Total	11	10

Employment costs	2021 £	2020 £
Wages and salaries	233,750	206,813
Social security costs	19,181	13,130
Other pension costs	4,667	3,638
	257,598	223,581

There were no employees whose annual remuneration was £60,000 or more.

12 Tangible fixed assets

	Main Building Renovations	Computers	Total
	£	£	£
Cost			
At 1 December 2020	1,881,810	1,415	1,883,225
Additions	17,724	930	18,654
At 30 November 2021	1,899,534	2,345	1,901,879
Depreciation and impairment			
At 1 December 2020	35,400	1,101	36,501
Depreciation charged in the year	7,220	227	7,447
At 30 November 2021	42,620	1,328	43,948
Carrying amount			
At 30 November 2021	1,856,914	1,017	1,857,931
At 30 November 2020	1,846,410	314	1,846,724

13 Stocks

	2021 £	2020 £
Finished goods and goods for resale	15,865	19,087

14 Debtors

Amounts falling due within one year:	2021 £	2020 £
Trade debtors	500	1,266
Prepayments and accrued income	11,094	18,791
	11,594	20,057

15 Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	4,171	7,832
Accruals and deferred income	6,812	11,066
	10,983	18,898

16 Retirement benefit schemes

Defined contribution schemes

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

The charge to income and expenditure in respect of defined contribution schemes was £4,667 (2020 - £3,636).

17 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Balance at 1 December 2020 £	Movement in funds: Incoming resources £	Movement in funds: Resources expended £	Balance at 30 November 2021 £
Support Services	14,950	126,306	(126,201)	15,055
Equipment and resources	13,357	8,532	(11,705)	10,184
Phase 5 expenditure	18,175	-	(18,175)	-
Phase 6 Expenditure	12,000	-	(12,000)	-
Phase 4 expenditure	-	2,082	(2,082)	-
	58,482	136,920	(170,163)	25,239

Restricted funds relate to donations and grants received for the below purposes: -

Phase expenditure
Income to fund the construction and refurbishment of the retreat in Glossop.

Support services
Income to fund counselling, family breaks and group sessions.

Equipment and resources
Income to fund equipment and facilities to be used in the retreat.

18 Analysis of net assets between funds

	Unrestricted funds 2021 £	Designated funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Designated funds 2020 £	Restricted funds 2020 £	Total 2020 £
Fund balances at 30 November 2021 are represented by:								
Tangible assets	1,857,931	-	-	1,857,931	1,846,724	-	-	1,846,724
Current assets/(liabilities)	101,322	751,000	25,239	877,561	234,384	320,000	58,482	612,866
	1,959,253	751,000	25,239	2,735,492	2,081,108	320,000	58,482	2,459,590

The Unrestricted Fund represents those funds which the Trustees are free to use in accordance with the charitable objects.

The Restricted Fund represents those funds which are restricted in use by the Charity. The funds represent donations and grants received for specific expenditure, which has not been utilised prior to the period-end.

The Designated Fund represents those funds "ring fenced" by the Trustees for refurbishment project expenditure at the Glossop retreat site and one year of operating costs.

19 Related party transactions

Remuneration was paid to the following employee and spouse of a Trustee:

Mrs Nicola Graham - Founder and Chief Executive - £29,938 (2020 - £29,878).

The Trustees have reviewed the arrangement and the salary paid to the Chief Executive is considerably below what would be considered as market rate (the median salary in 2020 was £56,000, up from £50,000 in 2017) for Nicola's invaluable position & contribution to the charity. (Source: Acevo.org.uk).

20 Cash generated from operations

	2021 £	2020 £
Surplus for the year	275,902	140,047
Adjustments for:		
Investment income recognised in statement of financial activities	(1,849)	(3,075)
Depreciation and impairment of tangible fixed assets	7,447	7,503
Movements in working capital:		
Decrease in stocks	3,222	260
Decrease in debtors	8,463	3,554
(Decrease) in creditors	(7,915)	(5,368)
Cash generated from operations	285,270	142,921

21 Analysis of changes in net funds

The Charity had no debt during the year.

Thank you for being
part of #reubensjourney

@reubensretreat
www.reubensretreat.org

Charity Registration No. 1150436
Company Registration No. 08292532

REUBENS RETREAT LTD

England & Wales - Charity number 1150436

Accounts

Reuben's Retreat

Annual Report and Accounts

For the financial year
ended 30th November 2020









A place to relax, recharge, remember and rebuild

Charity Registration No. 1150436

Company Registration No. 08292532

Walking side by side with families for as long as we are needed



Reuben's Retreat
Annual Report and Accounts

For the financial year ended 30th November 2020

The financial statements have been prepared in accordance with the accounting policies and comply with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1st January 2016).

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Did you know?

Since the start of our charity, 45% of income has been spent on property & refurbishment costs

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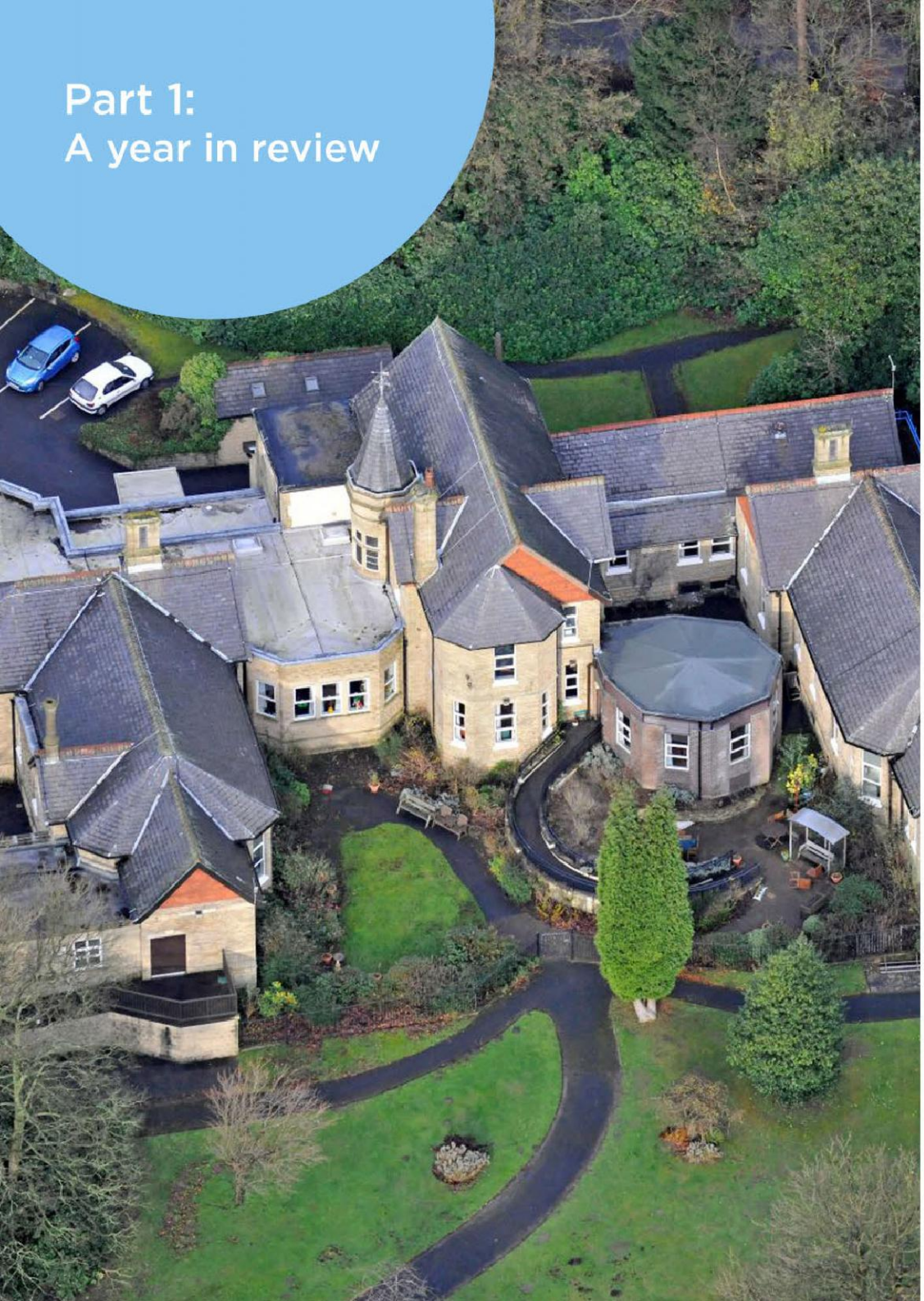
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Part 1:
A year in review



A letter from Mummy



Our new financial year started off so well. Excitement grew for our amazing new activity wing and in anticipation we REUcruited. December saw our new Operations Manager join and strengthen our team and we hit the new year with not one but two 'Children and Young People Champions'.

At last, we had a 'Family Support Team'. Little did we know there was something lurking around the corner. Our joy for our impending wing opening was soon paused with the arrival of Covid 19. The world as we knew it was about to change.

We paused our building works to protect the team and our finances, and our team mobilised to work remotely for several weeks. Families were our highest priority and we immediately put plans in place to "hold" them. This was very important - lives were changing, stresses were increasing, external support systems were depleting, and services were massively reducing.

Our complex families were taking on the increased roles of physio, occupational therapist, dietician, teacher, carer and so much more. Hours of sleep were reduced whilst demand was at an all-time high. For our bereaved families, the world had stopped turning and some found themselves increasingly isolated. We were in prime position to increase our family work, as we had recruited two highly skilled individuals. Let battle commence!

I am proud of our team during this uncertain time in our history. We chose to "win" every day. For eight whole months we did not furlough one single staff member - each as important as the other. Our fundraising team of two sought new ideas and projects, sourced grants and foundations and kept our heads above water the entire time. Our board of Trustees were regularly in touch and always there at the end of a phone call or Zoom.

We headed for the wing in terms of behind-the-scenes operations and policies, and above all else we delivered 5x the amount of support compared to the previous year.

Listening to our families whilst holding them, walking with them in a new virtual world, and launching four brand new initiatives: Dads' Club, Social Wellcare, Me Time and Rest & Restore.

We delivered happy parcels, gifts, essentials and so much love in every ounce of our work. We changed our language internally and externally and always tried our best to be there for our families and each other. We hopped online as much as we could for families and tried to be as inventive as possible.

As we neared our financial year end, we took on another staff member, a very important volunteer, "Dolly" our brand-new therapy pup in training. She is another great addition to our expanding team and is reputed to be the most popular member too.

I personally am so proud of the year we had. It strengthened us, and proved us to be resilient, adaptable, and entirely family focused. We were there to walk with every family regardless of the barriers, not hiding behind Covid, knowing that families needed us more than ever. We are so blessed to do the work we do, honoured, and privileged to serve beautiful families and their precious children, always.

I sincerely THANK every single compassionate heart that gifts us the opportunity to do the work we do.

Nicola Graham

Nicola

Reuben's Mummy, Founder and CEO

Our story

Each life, no matter how brief, can change the world



Our journey begins in 2012.....

Reuben passed away on the 21st of August 2012 from an aggressive brain tumour whilst on a family holiday in Devon.

His mummy promised him that his life would not be in vain and she would build a legacy in his name.

After all, each life, no matter how brief, can change a little part of our world.

The family were committed to donating Reuben's organs, to save others. Unable to do this, his mummy created something special, and just 2 days after losing Reuben, 'Reuben's Retreat' was born.

It was to be a sanctuary, a place where families with complexly poorly children could holiday, a place of comfort, peace and tranquillity, a place where fun and memories could be made.

The family had the opportunity to make fantastic and beautiful memories with Reuben in his short life and wanted to gift this opportunity to others.

Later, when planning Reuben's memorial, it was decided that the charity would also support families after the loss of a child.

Find out more at: reubensretreat.org/reubens-story

Our vision & mission

Despite a challenging year, we remain stalwart in our vision and mission and promise to walk with families for as long as they need us.

As a small charity, we promise to always tailor-make a bespoke package for each individual family and their needs.

MISSION

To relieve the distress of families who have suffered the loss of a child or have a child suffering from a complex illness.

VISION

Walking side-by-side, offering emotional and practical support to families of child loss or those that have a child who is complexly poorly and may face an uncertain future. Enabling them to create memories co-cooned in the sanctuary of Reuben's Retreat underpinned by our army of love and compassionate hearts.

LEGACY

'A place to Relax, Recharge, Remember, Rebuild, built on an army of love and compassion'.



Here are just a few of the services we provide:

Peer support
Holistic well-being
Memory-making activities
Activity and family fun days
Counselling & 1:1 therapy
Short breaks and day trips
Bereavement resources
Outdoor activities
Sibling support

Our timeline

Roads were made for journeys, not destinations



2012

Reuben Michael Graham fell asleep forever in his mummy's arms.

Reuben's Retreat was founded to support other families facing an uncertain future and those bereaved of a precious child.

2013

Reuben's Retreat gained its official charity status.

Amazing supporters helped to raise in excess of £500,000 in Reuben's memory within just 12 months

Reuben's Retreat began work with their first beneficiary family.

£1,000,000 in 23 months

2014

The charity purchased their 'forever home' – a historic former 'cottage' hospital in Glossop, Derbyshire.

Reuben's Retreat had now hit a momentous milestone as they celebrated raising £1 million in just 23 months.



2015

Phase 1 & 2 renovations began in Glossop to transform the grounds-keeper's house, adjacent outbuilding and landscaping of the grounds.

The work was completed by August and 'The Lodge at Reuben's' was born – our bereavement, counselling and support centre.









2016

Phase 3 work began, and the task of overhauling the main building roof was completed in September.

The team proudly welcomed the first overnight guests to stay at 'The Lodge at Reuben's' for a 2-night respite break.

2017

Reuben's Retreat turned 5. Phases 4, 5 & 6 began and a full strip out of the main building was completed within the year.

The Reuben's team launched two new support groups Bereavement Support Group and Rambles Walking Group. The first REUBall was also a roaring success.

2018

The small HQ team grew to a team of 7.

Renovation plans continued as a building partner is confirmed to tranform the 'west wing'.

2019

Phases 4,5 and 6 continued as the official build started.

A Senior Fundraiser joined the HQ team to strengthen corporate relationships, run events and apply for grants.

2020

The charity team grew to a team of 10. Amidst the global pandemic the charity managed to support more new families whilst launching four new initiatives, Dads' Club, Me Time, Social Wellcare and Yoga.

The charity also started to offer increased virtual support, helping to reach more families across the UK.

Why we're needed

* In 2020 it was estimated that there are 99,000 children living with a complex illness each year in the UK.

**A new study released in April 2020 shows that the number of children living with a complex illness in England has continued to rise over the last 17 years and predicts that that this will rise at least another 11% by 2030.

***A 2017 study revealed that an average of 7,653 babies, children and young people died - that's 21 every day.

Sources:

*Together For Short Lives

** The Make Every Child Count study, conducted by the University of York, has revealed that the number of children in England with life-limiting or life-threatening conditions increased to 86,625 in 2017/2018 compared to 32,975 in 2001/2002.

*** Child Bereavement UK: Office for National Statistics; National Records of Scotland; Northern Ireland Statistics and Research Agency



Memories of Reuben

Blonde curls
Belly laugh
Gorgeous tummy
Loving Mummy
Funny Dad
Sunshine times
Nursery rhymes
Story time
Cheesy grin
Holidays
Laughing eyes

Funny ways
Little Brother
Happy Mother
Eating peas
Dirty knees
Super Son
Loved a bun
And a cake
Now heartache
Missing you
Life unfair

Want you near
To smell your hair
To kiss your lips
And cuddle you
Oh dear Reuben
We MISS you

Mummy
xxxx

Our year in numbers

We've touched the lives of **1087** beneficiaries to date

This year we supported **436** individuals from 176 families

43% of these were children and young people

51% of these were families of child loss

49% of these were families with complexly poorly children

We provided over **2384** hours of support

With a dedicated family support team of **3** people

Our reach

Even though our main support area is located in the North West, our reach across the UK has grown due to virtual initiatives launched in 2020.

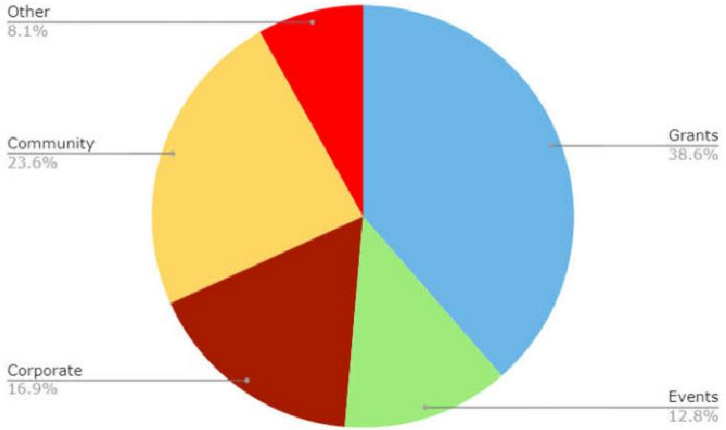


North West 78%
Rest of UK 22%

Despite a challenging year, our amazing supporters helped us to raise.....

£448,819

Here's how.....





Changing, evolving, innovating

The Coronavirus pandemic was a challenge and we had to become adaptable to continue offering much needed support to our beneficiaries.

We acted quickly to tailor many of our existing services to be delivered online via Zoom. We also increased online counselling and we are proud to have created four brand new initiatives including a listening service, a wellbeing programme and a bereavement support group for Dad's.

In addition we ensured we were compliant with Covid regulations throughout. This enabled us to re-engage our beneficiaries in person at the earliest opportunity, whilst adhering to our Covid Risk Assessment.

New for 2020

Online Yoga Course
Food Support Parcels
Childrens Baking Parcels
Virtual Children's 1:1 Play Therapy
Bereavement and Wellbeing Gifts
Dads' Club
Social Wellcare Advice
'Me Time' - Phone listening service

Our support

2020 & #Stayhomesafe

93 participants attended family fun days

We provided **13** family breaks and day trips and a total of **123** to date

508 participants attended support groups (both virtual and face to face)

1851 hours of counselling & support group sessions were delivered

We delivered **577** gifts to shielding families

In total we provided 2384 hours of support including phone and email support

Fundraising Superstars!



We were simply **blown away** with the support from 'stay at home' fundraisers supporting us from their living rooms and gardens. They baked, walked laps of the garden, ran up their stairs, dressed up their dogs, picked litter and completed acts of kindness in **a year like no other.**

As events, community engagement and other face to face fundraising activities were not possible, we did what we do best.....utilised other creative methods including online and outdoor fundraising.

Here's just a few!

Creepy Crawl



Scrufts



REUbake off



Thanks for helping us to support families like this..



Food & Gift Packages



Virtual Play Therapy



Outdoor Family Events



Animal & Music Therapy



Bereavement Support & Rambles



Wellbeing Sessions

Our forever home and raising to renovate!







Walls signed with love by beneficiaries, supporters and friends.

Phase 1 ✓
Renovation of "The Lodge at Reubens"

Phase 2 ✓
Landscaping the areas around The Lodge

Phase 3 ✓
Main building roof repairs, abestos removal and strip-out for P4

Phase 4 ✓
Hydrotherapy pool & changing suite

Phase 5 ✓
Sensory, movie, play & chill zone

Phase 6 ✓
Main reception, offices & accessible toilets

Phase 7
Community hub

Phase 8
Family break apartment & managerial quarters

Phase 9
3 fully accessible self-catering break apartments

Phase 10
Landscaping of remaining grounds

The 10 phase renovation plan

Reuben's Retreat became the official owners of 'Wood's Hospital' on 23rd April 2014. A beautiful (but dilapidated) building set in the stunning Derbyshire countryside.

The site covers 1.63 acres and is comprised of the main building (which was the hospital) plus an old groundskeeper's lodge, a series of small outbuildings and a morgue. The renovations required to make the site fit for purpose are extensive but incredibly worthy, as they will create a facility that is able to support individuals and families for generations to come.

We split the necessary building works into 10 Phases, which would allow us to tackle them as and when funds allow, and cause minimal disruption to functioning areas.

Our Retreat is a countryside haven set amongst the rolling hills near to Glossop in Derbyshire. The building looks over the beautiful historic Howard Park with magnificient views of the hilly landscape.

The location of our forever home is ideal, thanks to its close proximity to the county's borders with Cheshire, Greater Manchester, South Yorkshire and West Yorkshire.

The location hosts a good range of activities for our families depending on their needs. There are plenty of beautiful walking trails and hikes, wonderful restaurants, exciting wildlife and relaxing reservoirs nearby.

Pausing to protect

The build of our West Wing (Hydro pool, sensory, play rooms, office space and Changing Places) was moving nicely towards a Spring 2020 completion until Coronavirus caused understandable delays.

The vast majority of tradespeople working on the project were unable to work due to restrictions in the local area prohibiting them from working and/or travelling. Therefore we made the conscious decision to 'Pause to Protect'. This allowed us to mitigate against any financial risks whilst still delivering essential services to our beneficiaries.

Work did continue intermittently throughout 2020 as and when restrictions were lifted.

As we got closer to the end of 2020 there was still plenty of uncertainty throughout the UK with regards to the Coronavirus pandemic. However, we are proud to share that all works will be completed to the West Wing by Summer/Autumn 2021.

Since the start of our charity, 45% of income has been spent on property & refurbishment costs

Our Stories

Feedback from our beneficiary families helps us to evolve and shape what we do. Here are just a few wonderful examples.....



"It's been such a difficult year for everyone, so we haven't been able to see people face to face, but knowing Reuben's is there is a huge comfort. Before lockdown we enjoyed pet therapy and music sessions, where we were made to feel incredibly welcome.

The support packages and surprise deliveries during lockdown were incredibly thoughtful and really brightened our weeks.

Thank you to everyone at Reuben's for ensuring we never feel forgotten about, and reassuring us that there is always someone there for us if we need them."

- Heidi's Mum



"Just being with other people who have been through a similar experience in a warm, caring and nurturing environment is the best coping mechanism that I have experienced.

Reuben's Retreat is a place that understands what bereaved parents go through. A place where acceptance, love and hope are in abundance. It's also ok to laugh, find joy, walk and connect with others."

- Sam & Matt's Mum

"As soon as I pull up outside the beautiful old buildings, I feel a wave of calm and peace wash over me. It's a place where I can breathe.

It's a place where I can be me again. It's also a place where memories can be made. Memories like the therapy rat's whiskers tickling his cheek or the time that you realised these people understand and get it too. Good memories. Happy memories. Treasured memories."

- Jack's Mum



"I find peace and relief in Dads' club as I am able to share my experience, listen to other dads and learn how to cope with things.

It is good to know that I am not the only one and that there are other families that unfortunately went through the same tragic experience of losing a child."

- Isabella's Dad



Our army of love and compassionate hearts

Our people

We believe that our beneficiary families, volunteers, staff members, supporters and partners are threads that are woven into the rich tapestry that is Reuben's Retreat, and we welcome all.

Everyone has something to bring to Reuben's Retreat and we would love for you to join us on **#reubensjourney**.

RR HQ

We have a small team of 8 full-time staff and 2 part-time.

We grew our fundraising team in September and brought on a new 'Fundraising Champion' to strengthen grants and events.







REUBENeers

Reuben's Retreat is lucky enough to be supported by many talented and amazing volunteers. They gift us their precious time, skills and expertise and as we regulary declare loud and proud, **we simply wouldn't be where we are today without them.**

Despite a difficult year for face to face volunteering, we still had a huge helping hand from volunteers working at a distance, outside and remotely.

This year, we were fortunate enough to have;

130 fantastic volunteers

1,309 hours gifted to us

"I meet brave parents, dedicated staff and volunteers through the hill and moorland walks that I undertake on their behalf.

Over many years I have experienced the inner peace that hill walking has brought to my life and now, as a volunteer for Reuben's Retreat, I am able to share my world, albeit for a few hours each month. To see the pleasure the walks bring to others is my reward."

- Bill



COLLABORATION

At Reuben's Retreat, we greatly value our relationships with our external partners and professionals.

The impact of our professional partnerships with other charities and organisations enables the family team to dovetail their work in an informed, meaningful way that best serves our families and ensures robust referral processes which form and shape an excellent bespoke package of support.

Thank you to all who have helped us to expand our services.

Birmingham Community Children's Nurses and Palliative Care Team (paediatric and palliative teams)
Alder Hey Bereavement Suite
Bluebell Wood Children's Hospice
Child Bereavement UK
Claire House Children's Hospice
Derian House Children's Hospice
Forget Me Not Children's Hospice
Greater Manchester Bereavement Service
Rainbow Trust
Royal Manchester Children's Hospital
Sebastian's Action Trust
SWAN Bereavement Nursing Team
Swanbourne Gardens
The NHS
Together For Short Lives
Young Lives vs Cancer

"Reuben's Retreat have been an invaluable support to our staff and most importantly our families. They offer bespoke bereavement support & counselling to families when they are at their most vulnerable and the most devasting times of their life.

They wrap these families in the arms of RR and walk families journeys with them so they know they are not alone. A massive thank you to everyone at RR for all that you do for families. It's great to know you are out there."

- Joanne Starbuck-Ashton
Paediatric Bereavement Care Manager, NHS

Just a few of.....

OUR SUPPORTERS

We are forever grateful to all who support us and please know that we hold you all in our hearts. We would like to extend a special **Thank You** to the below supporters for their help this year.

Arconic
Bertelli PR Specialists
Bolton At Home
Building Projects Group
Celebrity Cruises
Cundall Engineering
Day Architectural
Evo Group
Findel Education
Genesis Finance
MSC Cruises
Potter Rees Dolan
Progressive Travel Recruitment
Reward Finance
SPIE
Tone
Travel Counsellors
Vertical Solutions
Whitecroft Lighting



Thank you for all you do!

"They have helped so many families since the inception of Reuben's Retreat and we are all proud to be able to support them in their incredible fundraising efforts."

- Jo Rzymowska
Managing Director, Celebrity Cruises

Part 2: Financials

Legal and Administrative Information

Trustees	Mr M J Graham Mr A Moss Mr R Barnes Ms Sara Hurst Mr K J Ellenthorpe (Appointed 11 December 2019) Miss K M Seth (Appointed 11 December 2019) Mrs T Brooks (Appointed 11 December 2019)
Chief Executive	Mrs N J Graham
Charity Number	Charity number 1150436
Company Number	Company number 08292532
Registered Office	Registered office Suite 4 St Michael's Court St Michael's Square Stamford Street Central Ashton Under Lyne Lancashire OL6 6XN
Head Office	The Lodge Reuben's Retreat Park Crescent Glossop SK13 7BQ
Auditors	Azets Audit Services Alpha House 4 Greek Street Stockport Cheshire SK3 8AB

Reserves Policy

It is the policy of the Charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees and directors considers that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the Charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year. The Trustees and directors has assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Statement of Trustee's responsibility

The Trustees and directors, who are also the directors of Reubens Retreat Limited for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).
Company Law requires the Trustees and directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees and directors are required to:
- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees and directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

Azets Audit Services were appointed as auditor to the company and a resolution proposing that they be re-appointed will be put at a General Meeting.

Disclosure of information to auditor

Each of the Trustees and directors has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees' report was approved by the Board of Trustees And Directors.

20-Sep-21

Mr A Moss
Trustee

Dated

Independent Auditor's Report

Opinion

We have audited the financial statements of Reubens Retreat Limited (the 'Charity') for the year ended 30 November 2020 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom
Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 November 2020 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Trustees and directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees and directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.
In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.
We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received
from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees and directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees and directors

As explained more fully in the statement of Trustees' responsibilities, the Trustees and directors, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees and directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees and directors are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees and directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent Auditor's Report

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jonathan Ward (Senior Statutory Auditor) for and on behalf of Azets Audit Services

Azets Audit Services.

Chartered Accountants
Statutory Auditor
Alpha House
4 Greek Street
Stockport
Cheshire
SK3 8AB

21/9/2021

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

Current financial year

	Notes	Unrestricted funds 2020 £	Designated funds 2020 £	Restricted funds 2020 £	Total 2020 £	Unrestricted funds 2019 £	Restricted funds 2019 £	Total 2019 £
Income from:								
Donations and legacies	3	286,228	-	153,187	439,415	553,463	66,125	619,588
Other trading activities	4	6,329	-	-	6,329	13,519	-	13,519
Investments	5	3,075	-	-	3,075	4,194	-	4,194
Total income		295,632	-	153,187	448,819	571,176	66,125	637,301
Expenditure on:								
Raising funds								
Costs of generating donations	6	46,855	-	-	46,855	89,098	-	89,098
Trading costs	6	2,338	-	-	2,338	9,968	-	9,968
Charitable activities	7	259,578	-	-	259,578	175,085	-	175,085
Total resources expended		308,771	-	-	308,771	274,151	-	274,151
Net (outgoing)/incoming resources before transfers		(13,139)	-	153,187	140,048	297,025	66,125	363,150
Gross transfers between funds		(163,969)	320,000	(156,031)	-	180,513	(180,513)	-
Net (expenditure)/income for the year/ Net movement in funds		(177,108)	320,000	(2,844)	140,048	477,538	(114,388)	363,150
Fund balances at 1 December 2019		2,258,216	-	61,326	2,319,542	1,780,678	175,714	1,956,392
Fund balances at 30 November 2020		2,081,108	320,000	58,482	2,459,590	2,258,216	61,326	2,319,542

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

BALANCE SHEET
As at 30th November 2020

	Notes	2020 £	£	2019 £	£
Fixed assets					
Tangible assets	12		1,846,724		1,639,147
Current assets					
Stocks	13	19,087		19,347	
Debtors	14	20,057		23,611	
Cash at bank and in hand		592,620		661,703	
		631,764		704,661	
Creditors: amounts falling due within one year	15	(18,898)		(24,266)	
Net current assets			612,866		680,395
Total assets less current liabilities			2,459,590		2,319,542
Income funds					
Restricted funds	17		58,482		61,326
Designated funds			320,000		-
Unrestricted funds			2,081,108		2,258,216
			2,459,590		2,319,542

The financial statements were approved by the Board of Trustees and Directors.

Mr A Moss
Trustee

20-Sep-21
Dated

STATEMENT OF CASH FLOWS
As at 30th November 2020

	Notes	2020 £	£	2019 £	£
Cash flows from operating activities					
Cash generated from operations	20		142,921		364,441
Investing activities					
Purchase of tangible fixed assets		(215,079)		(687,600)	
Investment income received		3,075		4,194	
Net cash used in investing activities			(212,004)		(683,406)
Net cash used in financing activities			-		-
Net decrease in cash and cash equivalents			(69,083)		(318,965)
Cash and cash equivalents at beginning of year			661,703		980,668
Cash and cash equivalents at end of year			592,620		661,703

Notes to the financial statements
As at 30th November 2020

1. Accounting policies

Charity information
Reubens Retreat Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Suite 4 St Michael's Court, St Michael's Square, Stamford Street Central, Ashton Under Lyne, Lancashire, OL6 6XN.

1.1 Accounting convention
The financial statements have been prepared in accordance with the Charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.
The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.
The principal accounting policies adopted are set out below.

1.2 Going concern
At the time of approving the financial statements, the trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. However at this time the full impact of the Corona virus pandemic on the UK and Global economy is uncertain and the effect, both immediate and long term, this may have on the company, its customers and suppliers is unknown.

During the pandemic the charity has been able to provide remote support services and care packages to its beneficiaries. The charity has been able to offer these services through the continued support of its supporters and volunteers. The charity has also received support from "new" supporters through grant applications and COVID specific grants.

1.3 Charitable funds
Unrestricted funds are available for use at the discretion of the Trustees and directors in furtherance of their charitable objectives.
Restricted funds are subject to specific conditions by donors as to how they may be used.
The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income
Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from grants, whether capital or revenue in nature, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably.
Grant income will be deferred if received in advance of meeting performance conditions or if the donor specifically states that the income must be spent in a future accounting period.

Income from government grants relating to the Job Retention Scheme are recognised for the salary period they relate to.

Income relating to events is recognised in the period in which the event occurs.

Notes to the financial statements
As at 30th November 2020

1 Accounting policies (Continued)

Donations comprise gifts that will not provide any return to the donor other than the knowledge that someone will benefit from the donation. Income from donations includes gifts that must be spent on some particular area of work (i.e. restricted income funds).

Income from other trading activities includes income earned from both trading activities to raise funds for the charity and income from advertising and facilities hire. To fall within this analysis heading, the income must be received in exchange for supplying goods and services in order to raise funds for the charity.

Deferred income consists of cash received by the charity, where the income recognition criteria has not been met because entitlement to the income does not exist at the balance sheet date. Deferred income is not recognised in the SOFA until the charity is entitled to the income. Instead, deferred income is disclosed as a liability in the balance sheet.

1.5 Expenditure
Resources expended are included in the statement of financial activities on an accruals basis. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories in the Statement of Financial Activities (SOFA) on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly whilst others are apportioned on an appropriate basis.

1.6 Tangible fixed assets
Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.
Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Main Building Renovations - Depreciation will be provided once the building renovations are completed.
Computers - 20% Straight Line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment annually, and whenever there is an indication that the asset may be impaired.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition. Items held for distribution at no or nominal consideration are measured the lower of replacement cost and cost.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid
investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments. Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Notes to the financial statements
As at 30th November 2020

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method. Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.
Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees and directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Total
	2020 £	2020 £	2020 £	2019 £
Donations and gifts	157,270	-	157,270	250,041
Events	33,441	-	33,441	64,873
Grants	23,932	153,187	177,119	88,430
Corporate funding	71,585	-	71,585	216,244
	286,228	153,187	439,415	619,588
For the year ended 30 November 2019	553,463	66,125		619,588

4 Other trading activities

	Unrestricted funds	Unrestricted funds
	2020 £	2019 £
Merchandise sales	4,975	4,927
Magazine Adverts	120	6,400
Facilities hire	1,234	2,192
Other trading activities	6,329	13,519

5 Investments

	Unrestricted funds	Unrestricted funds
	2020 £	2019 £
Interest receivable	3,075	4,194

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2020 £	2019 £
Costs of generating donations		
Costs of generating voluntary income	3,805	12,297
Other fundraising costs	2,069	16,095
Staff costs	40,981	60,706
Costs of generating donations	46,855	89,098
Trading costs		
Trading activities	2,338	9,968
	49,193	99,066

7 Charitable activities

	The Retreat	The Retreat
	2020 £	2019 £
Staff costs	167,902	107,806
Depreciation and impairment	7,503	7,502
Counselling and support services	17,258	12,178
	192,663	127,486
Share of support costs (see note 9)	55,795	38,274
Share of governance costs (see note 9)	11,120	9,325
	259,578	175,085

8 Description of charitable activities

The Retreat

- Counselling, support, holistic therapies and well-being activities for children with life-limiting or life threatening illnesses or disabilities and for their families
- Counselling, support and well-being therapies for families bereaved of a child
- Respite breaks for children with life-limiting or life threatening illnesses or disabilities and for their families
- Respite breaks for bereaved families
- Bereavement books for children and adults
- 1,184 unique individuals (children and adults) have been supported to date

9 Support costs

	Support costs £	Governance costs £	2020 £	Support costs £	Governance costs £	2019 £
Staff costs	14,698	-	14,698	9,768	-	9,768
Repairs and maintenance	-	-	-	(71)	-	(71)
Other administrative expenses	6,506	-	6,506	10,014	-	10,014
Insurance	8,916	-	8,916	7,404	-	7,404
Property running costs	22,946	-	22,946	11,159	-	11,159
Bad debt provision	2,729	-	2,729	-	-	-
Audit fees	-	3,900	3,900	-	3,900	3,900
Legal and professional	-	7,220	7,220	-	5,425	5,425
	55,795	11,120	66,915	38,274	9,325	47,599
Analysed between						
Charitable activities	55,795	11,120	66,915	38,274	9,325	47,599

Governance costs includes payments to the auditors of £3,900 (2019 - £3,900) for audit fees.

10 Trustees And Directors

None of the Trustees received any remuneration during the year, and no expenses were reimbursed.

11 Employees

The average monthly number of employees during the year was:

	2020 Number	2019 Number
Chief Executive	1	1
Office & support staff (full and part time)	9	8
Total	10	9

Employment costs	2020 £	2019 £
Wages and salaries	206,813	164,882
Social security costs	13,130	10,795
Other pension costs	3,638	2,603
	223,581	178,280

There were no employees whose annual remuneration was £60,000 or more.

12 Tangible fixed assets

	Main Building Renovations £	Computers £	Total £
Cost			
At 1 December 2019	1,666,731	1,415	1,668,146
Additions	215,079	-	215,079
At 30 November 2020	1,881,810	1,415	1,883,225
Depreciation and impairment			
At 1 December 2019	28,180	818	28,998
Depreciation charged in the year	7,220	283	7,503
At 30 November 2020	35,400	1,101	36,501
Carrying amount			
At 30 November 2020	1,846,410	314	1,846,724
At 30 November 2019	1,638,550	597	1,639,147

13 Stocks

	2020 £	2019 £
Finished goods and goods for resale	19,087	19,347

14 Debtors

Amounts falling due within one year:	2020 £	2019 £
Trade debtors	1,266	5,289
Other debtors	-	1,721
Prepayments and accrued income	18,791	16,601
	20,057	23,611

15 Creditors: amounts falling due within one year

	2020	2019
	£	£
Trade creditors	7,832	20,078
Accruals and deferred income	11,066	4,188
	18,898	24,266

16 Retirement benefit schemes

Defined contribution schemes

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £3,638 (2019 - £2,603).

17 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds			Movement in funds		
	Balance at 1 December 2018	Incoming resources	Resources expended	Balance at 1 December 2019	Incoming resources	Resources expended	Balance at 30 November 2020
	£	£	£	£	£	£	£
Phase 4	39,000	19,199	(39,000)	19,199	-	(19,199)	-
Phases 4 & 5	119,000	-	(119,000)	-	-	-	-
Support Services	-	12,000	(10,000)	2,000	111,487	(98,537)	14,950
Equipment & Resources	17,714	100	(7,862)	9,952	12,857	(9,452)	13,357
Phase 5	-	22,826	(4,651)	18,175	-	-	18,175
Phase 6	-	12,000	-	12,000	-	-	12,000
COVID response	-	-	-	-	25,664	(25,664)	-
	175,714	66,125	(180,513)	61,326	150,008	(152,852)	58,482

Restricted funds relate to donations and grants received for the below purposes: -

Phase expenditure
Income to fund the construction and refurbishment of the retreat in Glossop.

Support services
Income to fund counselling, family breaks and group sessions.

Equipment and resources
Income to fund equipment and facilities to be used in the retreat.

COVID response
Income to fund care packages and COVID specific sessions.

18 Analysis of net assets between funds

	Unrestricted funds 2020	Unrestricted funds 2020	Restricted funds 2020	Total 2020	Unrestricted funds 2019	Restricted funds 2019	Total 2019
	£	£	£	£	£	£	£
Fund balances at 30 November 2020 are represented by:							
Tangible assets	1,846,724	-	-	1,846,724	1,639,147	-	1,639,147
Current assets/(liabilities)	234,384	320,000	58,482	612,866	680,395	-	680,395
	2,081,108	320,000	58,482	2,459,590	2,319,542	-	2,319,542

The Unrestricted Fund represents those funds which the Trustees are free to use in accordance with the charitable objects.

The Restricted Fund represents those funds which are restricted in use by the Charity. The funds represent donations and grants received for specific expenditure, which has not been utilised prior to the period-end.

The Designated Fund represents those funds "ring fenced" by the trustees for project expenditure at the Glossop retreat site.

19 Related party transactions

Remuneration was paid to the following employee and spouse of a Trustee:

Mrs Nicola Graham - Founder and Chief Executive - £29,878 (2019 - £30,000).

The salary paid to Nicola Graham is considerably below what would be considered as market rate (the median salary in 2020 was £56,000, up from £50,000 in 2017) for Nicola's invaluable position within the charity, equating to an hourly rate of £11.54 for her (on average) 50 hour working week. (Source: Acevo.org.uk).

During the year the Charity paid Living City Management Limited £nil (2019 - £15,300) for building services in relation to renovation works. Mr R Barnes is a Director of the company and a Trustee of the Charity. The fees represent a substantial saving on the true cost of such a service and was agreed by the Board of Trustees in advance of the works being carried out.

20 Cash generated from operations

	2020	2019
	£	£
Surplus for the year	140,047	363,150
Adjustments for:		
Investment income recognised in statement of financial activities	(3,075)	(4,194)
Depreciation and impairment of tangible fixed assets	7,503	7,502
Movements in working capital:		
Decrease/(increase) in stocks	260	(6,665)
Decrease/(increase) in debtors	3,554	(8,896)
(Decrease)/increase in creditors	(5,368)	13,544
Cash generated from operations	142,921	364,441

21 Analysis of changes in net funds

The Charity had no debt during the year.

Thank you for being
part of #reubensjourney

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www.reubensretreat.org

Reuben's Retreat
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Charity Registration No. 1150436
Company Registration No. 08292532