THE HACKNEY FOODBANK

England & Wales · Charity number 1149896

Details

Other names	HACKNEY FOODBANK
Status	Registered
Legal form	Charitable company
Company number	07877042
Registered	2012-11-23
Register	View on the Charity Commission register

Contact

Address	Wally Foster Community Centre Homerton Road London E9 5QB
Phone	02072542464
Email	info@hackney.foodbank.org.uk
Website	www.hackney.foodbank.org.uk

Activities

Objects: The relief of financial hardship amongst people in Hackney and the surrounding areas or in other parts of the United Kingdom in such ways as the trustees from time to time think fit and expresses the Christian roots of the charity, in particular, but not exclusively by: (a) providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty (b) such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

Activities: The emergency provision of non-perishable food goods and signposting to those in need in the London Borough of Hackney and the surrounding areas.

Classification

- **How:** Provides Services
- **What:** The Prevention Or Relief Of Poverty
- **Who:** The General Public/mankind

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Geography

- Hackney

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,811,507	£1,760,913	£1,065,430	23
2024-03-31	£1,951,250	£2,274,650	£1,013,767	22
2022-12-31	£1,239,189	£1,222,921	£1,297,123	11
2021-12-31	£1,194,966	£787,965	£1,244,733	8
2020-12-31	£1,382,628	£667,156	£838,782	6

Trustees

Name	Role	Appointed
Fatima Habib	Chair	2024-09-27
Annelies Frances Hopkins		2025-12-04
Christopher David Pile		2023-01-19
Kamila Dagny Przybyszewska-Demuren		2024-01-24
MARK BOISSON		2021-04-07
Michael Charles Vaughan Johnson		2020-05-20
Miriam Carrion Benitez		2025-12-04
Sarah Forrest		2024-07-15
Thomas Lee Mahoney		2025-12-04
Tim Bethel		2023-01-19
dr Katharine Sarah Wilkinson		2023-01-19

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THE HACKNEY FOODBANK

England & Wales - Charity number 1149896

Accounts

Hackney Foodbank
Together with Trussell

Hackney Foodbank:

A Year of Impact

Annual Report 2024/25



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This Annual Report presents a review of the year April 1st 2024 to March 31st 2025, reporting on achievements, performance and impact, including financial performance and the financial position to demonstrate the Trustees' stewardship and management of charitable funds. This report is also intended to serve as a Directors' Report for the purposes of the Companies Act 2006.

The Trustees and staff of Hackney Foodbank wish to express their heartfelt thanks for the kindness of volunteers and donors, without whom such impactful support would not have been possible.

Letter from the Chair

Tackling hunger and poverty together

Everyone deserves to live with dignity, yet too many in our community are going without life's essentials, skipping meals, living in cold homes and facing social isolation.

Thanks to you, over the past year, we've provided the equivalent of 282,800 meals for people experiencing hardship and our caseworker team has been able to help hundreds of people escape the root causes of poverty. Ultimately our dream is to end the need for food banks, and your support is making all the difference.

Because of you, people like Emma, who was refused the disability benefits she was entitled to, now have financial security. Because of you, £442,178 has been put back into people's pockets through our casework in the last year, helping our visitors regain control of their finances. And because of you, our school holiday lunch scheme supported 552 children throughout the school holidays, providing the equivalent of 10,775 meals.

We stand together to ensure no-one goes hungry and, with expertise and compassion, we help people build more secure lives.

Thank you for helping us to change lives, and for showing our visitors they aren't alone – that we're in it together.

Please read on for more information about what you've helped to make possible in the past year at Hackney Foodbank.

Fatima Habib
Chair of Trustees



Our year in numbers

The impact we have made together

282,800
meals for people experiencing hardship (a 20% increase in a year).

£442,178
Our caseworkers helped 265 visitors access £442,178 in additional benefits, debt relief, grants, fuel vouchers, Freedom Passes and other financial support.

33,300
kilograms of fresh produce distributed.

3,872
unique households supported.

196,434
kilograms of food distributed from six centres and the Hackney Giving Van.

10,775
meals were provided for school children during the holidays.

11,970
volunteer hours accrued (58% increase on last year).

Our achievements

Preventing hunger in our community

Between April 2024 and March 2025 thanks to your kindness, Hackney Foodbank distributed the equivalent of 282,800 meals for people experiencing hardship – a 22% increase in a year.

With your help, we supported 3,872 households – that's 7,884 people, of which 2,443 were children. Over 70% of our visitors only came between one and three times a year.

Our food distribution centres are open six days a week and are based in community buildings in Central Hackney, Dalston, Hoxton, Stoke Newington and Homerton.

Visitors to our Leaside food bank had reported finding the centre difficult to access, so we recently moved to St Andrew's Church in Bethune Road. Our Kingsmead Kabin centre in Homerton was opened in response to high deprivation there – demand in the east of Hackney is so high that we're looking for new, bigger venues.

The Hackney Giving Van, our mobile food bank, is out five days a week, ensuring we're within easy walking distance of all visitors. We regularly review its locations and work with other community organisations to ensure it's parked in recognisable places, where the need is greatest and that, together with our physical centres, we achieve a good geographical spread.

Ill health and mental illness can make it hard for some people to visit our centres, and in 2024/25 we delivered 768 food parcels to people at home (10,359 meals).

Given the rising need, we're working hard to bring efficiencies. Thanks to Hackney Council finding us a larger headquarters, we've been able to close our off-site warehouse and bring all food donations under one roof. In 2025 we were gifted a new electric van for home deliveries, which enabled us to stop leasing our old van. These steps have brought much-needed savings.

We work closely with other emergency food providers to reduce waste and tackle hunger. When we receive catering-sized donations or food that's nearing the end of its use-by-date, we pass it on. In 2024/25 we redistributed 300kg of food to organisations including Idia's Community Kitchen and Shepherd's Fold Food Bank.

As part of our wider commitment to alleviating the food crisis, Hackney Foodbank is also an active member of the Food Network, a group of 40 organisations dedicated to reducing hunger. Insight from that network is shared with Hackney Council and Feeding Britain who campaign for systems change.

7,884

people supported during 2024/25 by Hackney Foodbank

Serving good food for all cultural and dietary needs

In April 2024 we partnered with the Felix Project to ensure that, in addition to our standard three-day emergency food parcels, visitors are offered bags of fresh fruit and vegetables. This is in addition to the food we receive from Growing Communities. Last year we distributed 33,300kg of fresh produce (a 449% increase on the year before).

Our food bank serves people of all faiths and a multitude of dietary needs. We provide meat, vegetarian, vegan, gluten-free, Kosher and Halal food parcels.

Volunteers who go above and beyond

Our volunteers are the lifeblood of Hackney Foodbank. As we responded to a 22% surge in demand last year, local people really stepped up to help – devoting 11,879 hours (a 58% increase on the year before).

Some of our volunteers, like Marva who supports the Hackney Giving Van, have been with us since the very beginning. Others, like Lucy who supports our fundraising team every week and Cathy who is in the warehouse most days, go above and beyond to help.

In fact, volunteers help with everything: meeting our visitors and giving out food parcels, packing crates in our warehouse, driving the vans, helping with admin and running our supermarket collection days.

In the last year we've also seen a big surge in corporate support – 14% of our volunteer hours were given by staff from businesses in the capital – keen to give something back.

Without the kindness of our amazing volunteer team, we simply couldn't do what we do.

14%

of volunteer hours were given by staff from businesses

Caseworkers helping end the need for food banks

Our caseworkers have been described as "living angels" and for good reason. In 2024/25 they supported 265 people, helping them access benefits, grants for furniture, fuel, and more.

Between 2024 and 25 our caseworkers helped visitors access £442,178 in additional benefits, debt relief, grants, fuel vouchers, Freedom Passes and other financial support. And they referred visitors to specialist organisations which provide support with debt, mental health, domestic violence, asylum issues and much more.

It's hoped that by providing caseworker support, we'll be able to help repeat visitors live more independently, ultimately reducing food bank dependency.

In addition to our Caseworker Manager, the team includes an employment specialist, a caseworker seconded from Citizens Advice and a trainee caseworker.

Businesses stepping up for the food bank

Businesses have really stepped up to support Hackney Foodbank this year, and we're so thankful. From packing emergency food parcels in the warehouse to joining our Supermarket Sweep challenge, businesses from Burberry, Toms and House of Hackney to Box, FactSet and AXA have been the most tremendous help. The donations they've made in return for volunteering opportunities have enabled us to provide thousands of emergency food parcels.

Last year, Pip and Nut donated 7,923kg of nut butter to our food bank – enough to provide a jar in almost every single food parcel we distributed! And Clipper Teas donated 476kg of tea (the equivalent of 187,200 cups of tea!).

Our thanks also go to the team at Give Today who created a platform that enables people to buy food via a store on our website. Last year £8,982 worth of donations arrived that way!

Long-term food bank supporters Location Location estate agency collected 525kg of food and in October they pledged to double any food donations received at their Stoke Newington offices.

187,200

cups of tea donated by Clipper Teas

A festive Christmas for all

Thanks to a generous donation from FactSet, 300 children received a One for All gift voucher from Hackney Foodbank, and we were able to give out 600 bags of festive treats. In the week before Christmas, we provided emergency food for 1,084 people (a 40% increase on the year before).

Christmas is our busiest time for donations. We received 17,244kg of food in December alone, compared with just 7,137kg in January.

600

bags of festive treats given out!

A year of fantastic events

Comedians Aisling Bea and Nish Kumar pulled out all the stops for the food bank during the last weekend before Christmas, with their charity gig at EartH in Dalston and with a food drive at Angel Comedy. They raised £31,407.93 and collected 875kg of food.

Once again, the Local Buyers Club shop-local discount card teamed up with Stoke Newington Business Association to run Trick or Eat – a Halloween event, which collected 982kg of food.

Small businesses in Stoke Newington also stepped up for us! Stoke Newington Business Association's Winter Trail raised more than £715 and Everyday Sunshine's Christmas Extravaganza collected 485kg of food and raised £1,058.

The staff and swimmers at London Fields Lido raised £900 with their sale of unwanted Christmas presents.

In November, Jacob and Oleg hosted a Thanksgiving Dinner at Home House, which raised £3,050.

Our inaugural Hackney Footballers Against Hunger tournament, run in partnership with Papi restaurant, raised £2,000 in October.

Hackney Bandcamp held a fantastic Rave Orchestra event at 93 Feet East in August, which raised £801.

More than 50 local businesses donated prizes for our Spring auction. Thanks to their generosity and yours, the online event raised £7,200.

Case study 1

Food bank gives hope to young family at risk of homelessness

For two months, mother-of-two Alicia was without work and had to borrow from friends to survive.

Her application for Universal Credit took longer than usual to process due to an administrative error and, unable to afford the essentials such as rent and food, she turned to Hackney Foodbank for help.

She said: "November and December were the worst months of my life. I didn't work, didn't have any income. I applied for Universal Credit, and, due to an error, it wasn't approved. For two whole months I lived on money borrowed from friends."

Alicia is a single mum living in a one-bed flat but is facing homelessness due to unpaid rent. She says she was refused child benefits and that her Universal Credit was subject to a benefits cap.

In January she got a new job in hospitality – working 15 hours a week she earns £13 per hour, which isn't enough to cover her bills.

She added: "I am doing everything I can, I have regular appointments with the Job Centre to see what work is available to me. All those issues were overwhelming. I felt alone, struggling with daily problems and the helplessness that comes with having linguistic limits to defend myself.

> "I called Hackney Foodbank and spoke about my issues with a huge amount of hope, and I have slowly started to recover. It wasn't challenging when I was speaking to the Hackney Foodbank team — they are doing so much for me."

The food bank's caseworkers have been helping Alicia with her benefits application and are also helping her find suitable employment.

She added: "I am aware that the benefits nowadays aren't enough to provide enough for a family to sustain itself with dignity. But that benefit would be helpful as I could buy some clothes for my children."



Case study 2

Food bank's caseworker a lifeline for domestic violence survivor

Sarah moved to the UK from Pakistan for an arranged marriage and was subjected to emotional abuse and domestic violence.

She lived in a women's refuge for around 10 months before a Council provided her with a home.

She said: "Now I have post-traumatic stress disorder. I couldn't handle the humiliation of what happened to me. I'm still traumatized.

"Eventually, after years living in a refuge and a hotel, I was given a flat but there was no paint on the walls, everything was broken and there was no furniture. I'd never lived in a place by myself my whole life.

"I used to go to the food bank and one time I met Lara, their case worker. She helped me so much. I was referred to an organisation who gave me good furniture. I got a small sofa, a table, a fridge and a washing machine.

> "The things Lara did for me were amazing — nobody else did that for me in my life. She is like a living angel. I'm very alone — my financial situation is so bad. I receive Universal Credit, but it's not enough."

Lara referred Sarah to Hackney Council for support with getting her home furnished and she was helped by an organisation called Furnishing Futures, which works with survivors of domestic violence. She was also given supermarket vouchers via the Cadent Foundation and a heated blanket, which enabled her to keep warm when she couldn't afford to heat her home.

Lara Callaway, Hackney Foodbank's Caseworker Manager, said: "Being able to signpost people for help with things like furniture and ways to keep warm offers a real lifeline and helps break the cycle of poverty."













We make a difference together

Charity overview

Who we are

The Hackney Foodbank was incorporated on 9th December 2011 (charity number 1149896). As a charitable company, limited by guarantee, we are governed by our Articles of Association.

Our charitable objects during 2024/25 were:

(1) To advance the Christian faith (as expressed in the Apostle's creed 1) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a food bank;

(2) The relief of financial hardship amongst people in Hackney and surrounding areas or in other parts of the United Kingdom in such ways as the Trustees think fit, in particular, but not exclusively by:

(a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.

(b) Such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

During the year Members resolved to change the charity's objectives to better reflect the purpose of the food bank. These Articles of Association were amended by a vote of our members in February 2025, and have been lodged with the Charity Commission. During 2025 the articles will be updated.

Our new charitable objects will be:

The relief of financial hardship amongst people in Hackney and the surrounding areas or in other parts of the United Kingdom in such ways as the Trustees from time to time think fit and expresses the Christian roots of the charity, in particular, but not exclusively by:

(a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.

(b) Such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

How we do it

Organisational structure and decision making

The organisation and running of Hackney Foodbank is the responsibility of the Trustees (who also serve as Directors). Day-to-day management of the charity's activities is delegated to the CEO, who leads the staff team and whose salary is set by Cendex (a benchmarking tool helping organisations compare their pay and benefit to the broader market).

Our Members include Grace Church Hackney Trust, St Monica's RC Church in Hoxton; St John's in Hoxton; Our Lady and St Joseph's (Dalston), St Mary's Church (Stoke Newington) and Clapton Commons Community Organisation.

Hackney Foodbank is part of the Trussell network, and this brings opportunities for training and technical support and the chance to ensure Hackney's data forms part of the national picture.

Method of appointment or election of Trustees

Any person who is willing may be appointed to act as a Trustee by the charity by ordinary resolution or by the Board of Trustees, providing they retire at the next Annual General Meeting and then stand for reappointment.

Every year, a skills audit of Trustees is completed to identify skills and expertise required and to ensure a balance in terms of equality and diversity.

Opportunities to become a Trustee are advertised on volunteer websites and through other media, including via a recruitment agency if required. Member organisations can also nominate candidates. During 2024/25 two new Trustees were appointed.

Aims of the charity

Our aims are to provide three days' worth of emergency food for people experiencing hardship and to offer support to help visitors out of crisis.

We have a network of trusted referral partners who issue people in crisis with vouchers, which must be redeemed in a timely manner (in recognition of the fact they are intended for emergencies).

These rules form part of the charity's framework, ensuring our activities are for the public benefit. The Trustees are confident that, by their stewardship and management of charitable funds, the Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission.

Reference and administrative details

The name of the charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the charity's registered office is:
The Hackney Foodbank, Wally Foster Community Centre, Homerton Road, London E9 5QB

Those who were Trustees on the date that this report was approved, or who served as Trustee during the reporting period include:

Caroline O'Brien, Trustee,
appointed on 6th November 2020.

Chris Pile, Trustee,
appointed on 19th January 2023.

Fatima Habib, Chair of Trustees,
appointed on 29th October 2024.

Fiona Anderson, Trustee,
appointed on 24th January 2024.

Kamila Przybyszewska, Trustee,
appointed on 24th January 2024.

Michael Johnson, Trustee,
appointed on 20th May 2020.

Sarah Forrest, Trustee and Treasurer,
appointed on 4th September 2024.

Simon Hale, Trustee,
appointed on 9th February 2024,
resigned on 8th January 2025.

Tim Bethel, Trustee,
appointed on 19th January 2023.

Kate Wilkinson, Trustee,
appointed on 19th January 2023.

The Trustees delegated day-to-day management of the charity during the reporting period to:

Pat Fitzsimons, Chief Executive Officer, appointed on 1st February 2022.

The Trustees also took advice from:

Insurance Broker

Marsh Commercial
1st Floor
1 Bridgwater Road
Worcester WR4 9FQ

Auditor

Knight Goodhead Ltd
7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire S053 3DA

Principal Bankers

The Cooperative Bank PLC
PO Box 101
1 Balloon Street
Manchester M60 4EP

Metro Bank PLC
One Southampton Row
London WC1B 5HA

CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

Redwood Bank
The Nexus Building
Broadway
Letchworth Garden City SG6 3TA

Investment Managers

CCLA Investment Management
Senator House
85 Queen Victoria Street
London EC4V 4ET

Solicitors

Denton's
1 Fleet Place
London EC4M 7WS

Bates Wells
10 Queen Street Place
London EC4R 1BE

HR Support Services

Peninsula Business Services Limited
The Peninsula
Victoria Place
Manchester SA3 3AJ

HR Connect
1 Abbey Wood Road
Kings Hill
West Malling
Kent ME19 4YT

CIPD
151 The Broadway
Wimbledon
London SW19 1JQ

Giving van locations 2024/25.

Food distribution centre locations 2024/25.



Financial review

How we have performed

For the 12 months to 31 March 2025, Hackney Foodbank generated a surplus of £51,660.

During 2025, total income received by the charity came to £1,811,507 (2024: £1,951,250) with expenditure of £1,760,913 (2024: £2,274,650). For the details behind these figures, please consult the financial statements which follow the report. Both the income and expenditure include 'donations-in-kind'. This includes the value of food we receive and distribute, but not the value of thousands of hours of volunteer time donated to the Charity.

In 2025, Hackney Foodbank's principal sources of funds comprised:	
Individual and corporate donations:	**£1,130,010**
Value of food donated:	**£368,097**
Grants:	**£301,963**

Reserves policy

Hackney Foodbank's 'free reserves' are intended to protect the charity against a significant fall in income; to finance opportunities that may present themselves; and to meet other unexpected calls on funds. HFB's reserves policy requires that the charity retains free reserves (being unrestricted funds less fixed assets and food stocks) in unrestricted funds to be sufficient funding for three to six months of normal expenditure and any closure costs. At the end of 31 March 2025, unrestricted funds total £896,090 (2024: £860,902). Of this amount, £725,486 (2024: £749,670) is considered as free reserves. This is 23% above our reserve policy and the board may consider granting funds to appropriate local organisations.

Fundraising

The charity used the services of two professional fundraising organisations: Fundraising Consultants Ltd and Non-Profit Growth, during this year, however no funds were received as a result of these companies' activities. In the course of our fundraising activities, Hackney Foodbank takes care to protect people who may be vulnerable. Our digital mail-outs are only to people who have opted in and there is never any pressure for people to donate. We received one anonymous complaint (in July 2024), which was dealt with by the Trustees in line with our complaints procedure. Hackney Foodbank is a member of the Fundraising Regulator and adheres to its Fundraising Code of Practice.

Investments

HFB invests using an ethical fund (CCLA). The key drivers for making the investment were to manage the risk of loss of cash due to bank failure, and to optimise the return on the cash we hold. Because of market volatility towards the end of this period, our investments made a loss of £3,969 this year.

Investment performance is reviewed annually by the Finance, Audit and Risk Committee.

Risks and uncertainties

Hackney Foodbank, like all food banks in the UK, is responding to increasing demand arising from the UK's continuing cost-of-living crisis and reductions in benefits to some communities, such as the withdrawal of the Winter Fuel Allowance from some pensioners. We have faced increasing demand for our services over the year, falling food donations, falling volunteer involvement, and operating costs rising significantly, particularly the cost of food. We expect demand to continue growing in the immediate future. As a result of the increase in the number of staff in our Communications and Fundraising team last year, we were able to raise more funds from the corporate sector and from the residents of the borough. Grant funding, however, has become more challenging during the year. We will continue to fund the Communications and Fundraising team to ensure we are able to finance the growing need in the community.

Trustees' responsibilities

The Trustees (who are also directors of Hackney Foodbank for the purposes of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice). Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the surplus or deficit for that period. In preparing those accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts;
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

As far as the Trustees are aware, there is no relevant audit information of which the auditors are unaware. Each Trustee has taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies, and complies with the charity's governing document and The Statement of Recommended Practice: Accounting and Reporting by Charities using FRS 102.

Declarations

The Trustees declare that they have approved the Trustees' Annual Report above.

Signed on behalf of the charity's Trustees:

Signature: 

Full name: Fatima Habib

Date: 29 September 2025

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HACKNEY FOODBANK

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of Hackney Foodbank for the year ended 31 March 2025, which comprise the Statement of Financial Activities, Balance Sheet and the related notes including a summary of the significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit;
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the Trustees' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditor under Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with Trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the Trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/library/standards-codes-policy/audit-assurance-and-ethics/auditors-responsibilities-for-the-audit/ This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed..

Signature: 

Date: 07/10/2025

C J Goodhead FCA
Senior Statutory Auditor

Knight Goodhead Limited
Chartered Accountants and Statutory Auditors

7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire
SO53 3DA

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE PERIOD ENDED 31 MARCH 2025

	Note	Year ended 31 March 2025 Unrestricted £	Restricted £	Total £	15 month period ended 31 March 2024 Unrestricted £	Restricted £	Total £
INCOME FROM:							
Donations and Legacies		1,062,794	369,179	1,431,973	1,173,689	372,127	1,545,816
Donated Food		368,097	—	368,097	391,855	—	391,855
Other Donated Goods/Services		—	—	—	—	—	—
Other Income		11,437	—	11,437	13,579	—	13,579
TOTAL INCOME	**2**	**1,442,238**	**369,179**	**1,811,507**	**1,579,123**	**372,127**	**1,951,250**
EXPENDITURE ON:							
Value of Food Given Away		612,815	35,384	648,199	500,429	22,565	522,994
Other Expenses on Charitable Activities		873,041	239,673	1,112,714	1,558,979	192,680	1,751,659
TOTAL EXPENDITURE	**3**	**1,485,856**	**275,057**	**1,760,913**	**2,059,408**	**215,245**	**2,274,650**
Net Income/(Expenditure) Before Gains and Losses		(43,528)	94,122	50,594	(480,285)	156,882	(323,400)
Investment Gains/(Losses)	5	(3,969)	—	(3,969)	40,044	—	40,044
Transfer Between Funds		77,649	(77,649)	—	66,885	(66,885)	—
Revaluation of Stock	6	5,035	—	5,035	—	—	—
Net Movement in Funds		35,187	16,473	51,660	(373,356)	89,997	(283,356)
Balances Brought Forward at 1 April 2024		860,902	152,865	1,013,767	1,234,257	62,866	1,297,123
BALANCES CARRIED FORWARD AT 31 MARCH 2025		**896,090**	**169,339**	**1,065,430**	**860,902**	**152,865**	**1,013,767**

Movements on all reserves and all recognised gains and losses are shown above. All of the organisation's operations are classed as continuing.

The notes on pages 30 to 38 form part of these financial statements.

BALANCE SHEET
FOR THE PERIOD ENDED 31 MARCH 2025

	Note	Year ended 31 March 2025 Unrestricted £	Restricted £	Total £	15 month period ended 31 March 2024 Unrestricted £	Restricted £	Total £
ASSETS:							
Fixed Assets							
Motor Vehicles	7	105,372	—	105,372	79,314	—	79,314
Office Equipment	7	960	—	960	2,084	—	2,084
Leasehold Improvements	7	40,817	—	40,817	—	—	—
Investments	5	265,442	—	265,442	269,411	—	269,411
TOTAL FIXED ASSETS		**412,591**	**—**	**412,591**	**350,809**	**—**	**350,809**
Current Assets							
Stocks	6	23,455	—	23,455	29,834	—	29,834
Debtors	8	45,151	—	45,151	96,995	9,964	106,959
Prepayments	8	8,827	1,825	10,652	6,002	—	6,002
Cash at Bank and In Hand	9	474,498	167,514	642,012	428,761	142,901	571,662
TOTAL CURRENT ASSETS		**551,931**	**169,339**	**721,270**	**561,592**	**152,865**	**714,457**
TOTAL ASSETS		**964,522**	**169,339**	**1,133,861**	**912,401**	**152,865**	**1,065,265**
LIABILITIES:							
Current Liabilities: Falling Due Within 12 Months							
Current Creditors		21,494	—	21,494	17,860	—	17,860
Accruals		46,939	—	46,939	33,640	—	33,640
Deferred Income		—	—	—	—	—	—
TOTAL CURRENT LIABILITIES	**10**	**68,433**	**—**	**68,433**	**51,500**	**—**	**51,500**
NET ASSETS		**896,090**	**169,339**	**1,065,430**	**860,902**	**152,865**	**1,013,767**
EQUITY							
General Fund		896,090	—	896,090	860,902	—	860,902
Restricted	11	—	169,339	169,339	—	152,865	152,865
TOTAL EQUITY		**896,090**	**169,339**	**1,065,430**	**860,902**	**152,865**	**1,013,767**

The Trustees acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The Trustees acknowledge their responsibility for ensuring that the company keeps proper accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit and loss for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Trustees on the: 29 September 2025

Signed on their behalf by Trustee: 

Print name: Sarah Forrest

Company Registration Number: 7877042

STATEMENTS OF CASH FLOWS
FOR THE PERIOD ENDED 31 MARCH 2025

	Notes	31 March 2025 £	31 March 2024 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	**140,775**	**(254,975)**
Cash Flows from Investing Activities			
Interest Received		11,437	13,579
Purchase of Fixed Assets		(85,830)	(66,812)
Sale of Fixed Assets		—	—
Purchase of Investments		—	—
(Gain)/Loss on Investments		3,969	(40,044)
NET CASH FLOW		**70,351**	**(350,252)**
Cash at the End of the Year	2	642,012	571,662
Cash at Start of the Year		571,662	921,914
(DECREASE)/INCREASE IN CASH IN THE YEAR		**70,351**	**(350,252)**

1. Reconciliation of Net Movement in Funds to Net Cash Flow from Operating Activities

	31 March 2025 £	31 March 2024 £
Net Movement in Funds for the Year	51,663	(283,359)
Interest Received	(11,437)	(13,579)
Profit on Disposal	—	—
Depreciation	20,079	11,008
Decrease/(Increase) in Debtors	57,158	2,781
(Decrease)/Increase in Creditors	16,933	(40,212)
Decrease in Stock	11,414	68,386
Revaluation of Stock	(5,035)	—
NET CASH FLOW FROM OPERATING ACTIVITIES	**140,775**	**(254,975)**

2. Analysis of Cash and Cash Equivalents

Cash at Bank and In Hand	642,012	571,662
TOTAL	**642,012**	**571,662**

3. Analysis in Change in Net Debt

	31 March 2024 £	Cash Flows £	Other Non-Cash Changes £	31 March 2025 £
Cash at Bank and In Hand	571,662	70,350	—	642,012
TOTAL	**571,662**	**70,350**	**—**	**642,012**

NOTES TO THE ACCOUNTS
1. ACCOUNTING POLICIES

Basis of Preparation of the Financial Statements

The financial statements have been prepared in accordance with applicable accounting standards, the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 (effective January 2019).

The charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The particular accounting policies adopted are set out below.

The 2024 accounts are for the 15 month period 1st January 2023 to 31st March 2024. The 2025 accounts are for a 12 month period 1st April 2024 to 31st March 2025. As a result comparative amounts presented in the financial statements (including the related notes) are not entirely comparable.

Incoming Resources

Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming Resources with Related Expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resource and related expenditure are reported gross in the SOFA.

Grants and Donations

Grants and donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Tax Reclaims on Donations and Gifts

Incoming resources from tax reclaims are included in the SOFA in the same financial period as the gift to which they relate.

Contractual Income and Performance Related Grants

This is only included in the SOFA once the related goods or services has been delivered.

Gifts in Kind

Gifts in kind are accounted for at a reasonable estimate of their value to the charity or the amount actually realised.

Gifts in Kind — Donated Stock

Donated Stock (mostly being food and household items) is recognised as income and expenditure based on the weight donated/given out in the accounting period. The value per kg is in line with Trussell Trust guidelines. If the guideline value from the Trussell Trust changes, the stock held as at the first day of the new accounting year is revalued with the gain/loss taken to the SOFA.

Donated Services and Facilities

These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the charity of the service or facility received.

Volunteer Help

The value of any voluntary help received is not included in the accounts but is described in the Trustees' annual report.

Expenditure and Liabilities

Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Grants with Performance Conditions

Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SOFA once the recipient of the grant has provided the specified service or output.

Operating Leases

Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred.

Pension Costs

Contributions in respect of the charitable company's defined contribution scheme are charged to the SOFA in the year in which they are payable to the scheme. Differences between contributions payable and contributions actually paid in the year are shown in other creditors at the year end.

Fixed Assets

Tangible Fixed Assets

Office equipment from £500 — £5,000 are straight line depreciated over 3 years.

Office equipment with a longer life costing over £5,000 are straight line depreciated over 5 years.

Leasehold improvements are straight line depreciated over the term of the lease.

Motor vehicles are straight line depreciated over 8 years.

Other assets that are deemed to have a longer life than 5 years can be depreciated at a longer time with the Trustees approval.

Investments

Investments held by the charity are held for the long-term and so are considered a fixed asset.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date, using the closing quoted market price.

Any change in fair value will be recognised in the statement of financial activities as a combined realised or unrealised investment gain or loss, shown in the heading "Net gains/(losses) on investments".

Going Concern

The Charity expects to be able to continue in operation through the continued receipt of gifts and grants. Cash flow forecast for the next 12 months indicate that income and cash balances carried forward should be sufficient to cover the budgeted costs. Therefore these accounts have been prepared on a going concern basis.

Financial Instruments

The charitable company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors, cash at bank and creditors. These basic financial instruments are measured at transaction price and are subsequently measured at amortised cost. Financial assets and liabilities classified as due within one year are not amortised.

Taxation

The charitable company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of the charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

2. INCOME

	Year ended 31 March 2025			15 month period ended 31 March 2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Donations and Legacies						
Donations	813,621	100,122	913,743	958,399	—	958,399
Grants	42,824	259,139	301,963	6,843	343,207	350,050
Corporate Donations	206,349	9,918	216,267	208,447	28,920	237,367
Fundraising Event	—	—	—	—	—	—
TOTAL	**1,062,794**	**369,179**	**1,431,973**	**1,173,690**	**372,127**	**1,545,816**
Other Income						
Value of Donated Food	368,097	—	368,097	391,855	—	391,855
Value of Other Donated Goods and Services	—	—	—	—	—	—
Other Income	11,437	—	11,437	13,579	—	13,579
TOTAL	**379,534**	**—**	**379,534**	**405,434**	**—**	**405,434**
TOTAL INCOME	**1,442,328**	**369,179**	**1,811,507**	**1,579,124**	**372,127**	**1,951,250**

3. EXPENDITURE

	Year ended 31 March 2025			15 month period ended 31 March 2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Fundraising Activities (ex. Fundraising Staff)	37,681	2,920	40,601	33,674	—	33,674
Governance Costs	42,101	—	42,101	25,961	—	25,961
Premises Costs	161,220	26,570	187,790	216,029	8,102	224,131
Salaries and Payroll Costs	540,721	172,707	713,428	625,845	123,584	749,430
Value of Donated Food Given Away	379,511	—	379,511	460,238	—	460,238
Food Purchases	233,304	35,384	268,688	40,191	22,565	62,756
Food Purchases Adjustment	—	—	—	1,128	—	1,128
Phone to Food (Face Donate)	—	—	—	76,582	—	76,582
Vouchers and Grants	52,726	34,802	87,528	435,403	58,980	494,383
General Expenses	38,589	2,674	41,263	144,354	2,014	146,368
TOTAL	**1,485,856**	**275,057**	**1,760,913**	**2,059,405**	**215,245**	**2,274,650**

The Value of Food Given Away per the SOFA is the sum of: Value of Donated Food + Food Purchased directly by Hackney Foodbank + Food Purchases Adjustment (see Note 6 Donated Stocks).

Included within Governance Costs above are amounts due to the auditor in relation to the audit of £10,000 (2024: £7,182).

4. STAFF COSTS

	2025	2024
	£	£
Wages and Salaries (including PAYE)	637,373	686,875
Employer NI Contributions (Net of Employment Allowance)	53,591	45,355
Employer Pension Contributions	22,464	17,231
TOTAL	**713,428**	**749,461**

Average number of employees who were engaged in each of the following activities	2025	2024
Activities in Furtherance of Organisation's Objects	18	18
Management and Administration	5	4
TOTAL	**23**	**22**
EMPLOYEE NUMBERS AS AN AVERAGE FTE (FULL TIME EQUIVALENT):	**18.0**	**17.0**

One employee received emoluments in excess of £60,000.	2025	2024
£60,001 to £70,000	1	1
TOTAL	**1**	**1**

During the year one member of key management personnel was paid remuneration and benefits totalling £63,566. (2024: one member paid £66,450).

None of the Trustees were paid remuneration or have received other benefits from employment with the charity or a related entity.

5. INVESTMENTS

	2025			2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Market Value at 1 April 2024	269,411	—	269,411	229,367	—	229,367
Addition: CCLA — Charity Fund	—	—	—	—	—	—
Gain/(Loss) on Revaluation of Investment	(3,969)	—	(3,969)	40,044	—	40,044
Market Value at 31 March 2025	265,442	—	265,442	269,411	—	269,411

6. DONATED STOCKS

	2025					
	Balance 1.4.24 £	Revaluation of Opening Stock £	Donated Stock £	Purchased Food £	Stock Out £	Balance 31.3.25 £
Donated Stocks	29,834	5,035	368,097	268,688	648,199	23,455
TOTAL	**29,834**	**5,035**	**368,097**	**268,688**	**648,199**	**23,455**

Stock of 8,467 kg with the value of £23,455 using the Trussell Trust guidelines of £2.77 per kg was held at year-end (2024: 12,588 kg valued at £2.37 per kg; £28,834).

Note: This is not a liquid asset and is only to be donated to individuals in need.

7. FIXED ASSETS

	Motor Vehicles £	Office Equipment £	Leasehold Improvements £	Total £
Actual/Revalued Cost				
— At 1 April 2024	95,708	8,491	—	104,199
— Additions During Year	38,400	—	47,430	85,830
— Disposals During Year	—	—	—	—
— At 31 March 2025	**134,108**	**8,491**	**47,430**	**190,029**
Depreciation				
— At 1 April 2024	16,394	6,407	—	22,801
— Charge for the Year	12,342	1,124	6,613	20,079
— Disposals During Year	—	—	—	—
— At 31 March 2025	**28,736**	**7,531**	**6,613**	**42,880**
Net Book Value				
— At 1 April 2024	79,314	2,084	—	81,398
— At 31 March 2025	**105,372**	**960**	**40,817**	**147,149**

All fixed assets are unrestricted.

8. DEBTORS

	2025			2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Receivable	45,151	—	45,151	53,025	—	53,025
Accrued Income	—	—	—	40,064	9,964	50,028
Deposits	—	—	—	3,906	—	3,906
Prepayments	8,827	1,825	10,652	6,002	—	6,002
TOTAL	**53,978**	**1,825**	**55,803**	**102,997**	**9,964**	**112,961**

9. CASH AT BANK AND IN HAND

	2025			2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Cash and Cash Equivalents	474,498	167,514	642,012	428,761	142,901	571,662
TOTAL	**474,498**	**167,514**	**642,012**	**428,761**	**142,901**	**571,662**

10. CREDITORS (AMOUNT FALLING DUE WITHIN ONE YEAR)

	2025			2024		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Payable	17,969	—	17,969	15,659	—	15,659
Wages Payable	3,525	—	3,525	2,201	—	2,201
Accruals	46,939	—	46,939	33,640	—	33,640
Deferred Income	—	—	—	—	—	—
TOTAL	**68,433**	**—**	**68,433**	**51,500**	**—**	**51,500**

11. RESTRICTED FUNDS

	Balance 1.4.24 £	Income £	Expenditure £	Transfer	Balance 31.3.25 £
Anonymous Donation towards the move	5,978	44,200	2,748	(47,430)	—
Anonymous Donation towards the purchase of a van	—	50,000	11,600	(38,400)	—
Carbon Underwriting	—	8,460	8,250	—	210
Community Fund (Lunch Club)	—	20,000	9,475	—	10,525
Hackney Free Parochial	—	15,000	15,000	—	—
Trussell Trust East End Cab	—	52,792	—	—	52,792
GLA Food Network Coordination	24,273	32,189	32,462	—	24,000
Old Street Partners	—	5,000	3,333	—	1,667
City Bridge Trust	862	42,150	40,133	—	2,879
Trussell Trust (Financial Inclusion)	33,750	—	31,925	—	1,825
Trussell Trust (Organising & Local Mobilisation)	31,867	49,674	43,216	—	38,325
Trussell Trust (Strategic Resources)	4,888	—	—	8,181	13,069
Trussell Trust (Sustainability)	50,184	—	47,270	—	2,914
Society for the Relief of Distress	331	8,818	7,506	—	1,643
Paul Jarmen	—	10,000	2,917	—	7,083
Volunteer and Staff Welfare	—	18,039	16,015	—	2,024
Various Smaller Restricted Funds	731	12,857	3,205	—	10,383
TOTAL	**152,865**	**369,179**	**275,057**	**(77,649)**	**169,339**

The transfer out of The Move and Eyrephort Funds represents expenditure that has been capitalised.
The transfer into the Trussell Trust Strategic Resources represents a variation of grant

Anonymous Donation towards the move	Donation for refurbishment of Wally Foster Community Centre
Anonymous Donation towards the purchase of a van	Purchase of transit van and part funding additional refurbishment of Wally Foster Community Centre
Carbon Underwriting	For food
Community Fund (Lunch Club)	Supermarket vouchers for school holiday lunch support to those who have a food voucher
Hackney Free Parochial	Part funding the salary of the Hackney Giving Van Supervisor
Trussell Trust East End Cab	Benefit maximisation staff member
GLA Food Network Coordination	Staff to manage the Hackney Food Network
Old Street Partners	Staff hours to help food bank visitors with financial inclusion
City Bridge Trust	Casework Manager
Trussell Trust (Financial Inclusion)	For 3rd party delivery of financial inclusion advice/help
Trussell Trust (Organising & Local Mobilisation)	For staff to spearhead local campaigns for improving the situation of people in poverty
Trussell Trust (Strategic Resources)	For staff to work with our referral partners
Trussell Trust (Sustainability)	For Kosher food and staff to work with corporates
Society for the Relief of Distress	For equipment, appliances and furniture for those in need.
Paul Jarmen	£5,000 for Casework Manager's salary; £5,000 for food and school uniforms for asylum seekers
Volunteer and Staff Welfare	Funding for a Volunteer Manager
Various Smaller Restricted Funds	For food, equipment, appliances and furniture for those in need.

Restricted Funds 2024	Balance 1.1.23 £	Income £	Expenditure £	Transfer	Balance 31.3.24 £
The Move	—	9,964	3,986		5,978
Phone to Food	—	1,250	1,250		—
Lunch Club	—	2,609	2,609		—
Pip and Nut Donation Emergency Appeal	—	16,456	16,456		—
Restricted Food Purchases	—	1,250	1,250		—
GLA Food Network Coordination	—	42,000	17,727		24,273
Old Street Partners (Home Deliveries)	—	1,000	1,000		—
City Bridge Trust	—	20,950	20,088		862
Trussell Trust (Financial Inclusion)	5,433	84,708	56,391		33,750
Trussell Trust (Organising & Local Mobilisation)	40,913	48,027	57,073		31,867
Trussell Trust (Strategic Resources)	14,000	18,000	27,112		4,888
Trussell Trust (Sustainability)	—	50,184	—		50,184
Society for the Relief of Distress	—	1,639	1,308		331
Mobile Food Bank	—	72,810	5,925	(66,885)	—
Volunteer and Staff Welfare	2,000	—	2,000		—
Various Smaller Restricted Funds	520	1,280	1,069		731
TOTAL	**62,866**	**372,127**	**215,245**	**(66,885)**	**152,865**

The transfer out of the Mobile Food Bank fund represents expenditure that has been capitalised.

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12. OPERATING LEASE COMMITMENTS

As at 31 March 2025, the charitable company had a four year rental operating lease Commitment:

	2025	2024
	£	£
Within One Year	15,000	15,150
Between One and Five Years	45,000	60,600
TOTAL	**60,000**	**75,750**

13. RELATED PARTIES TRANSACTION

There were no related parties transactions in the period to 31 March 2025 (2024: £59 was paid to one Trustee for travel and subsistence).

14. GRANTS TO OTHER ORGANISATIONS

There were no grants given to other organisations in the period to 31 March 2025 (2024: £571,998).

Hackney Foodbank
Together with Trussell

Get in touch

Contact us

Our address:

Wally Foster Community Centre
Homerton Road
London
E9 5QB

Phone us

020 72542464
(Mon — Fri, 10:00 — 14:00)

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info@hackneyfoodbank.org

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THE HACKNEY FOODBANK

England & Wales - Charity number 1149896

Accounts

Hackney foodbank

HACKNEY FOODBANK

ANNUAL REPORT 2024











Some of our many volunteers from 2023
Photos: Neill Martinson

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This Annual Report presents a review of the period 1 January 2023 to 31 March 2024, reporting on achievements, performance, and impact, including financial performance and the financial position to demonstrate the Trustees' stewardship and management of charitable funds. This report is also intended to serve as a Directors' Report for the purposes of the Companies Act 2006.

As a preliminary matter, the Trustees and staff of Hackney Foodbank wish to express their deep appreciation for the contribution made by volunteers and donors, without whom no achievements would have been possible.

Letter from the Chair

I hope you find the Annual Report informative. It covers a longer period than usual (15 months) because we changed our financial year from the calendar year to end in March this year. So, this report runs from January 2023 – March 2024.

Hackney Foodbank, like other Trussell Trust food banks, wants to end the need for food banks. This aim seems further away than ever. Demand started higher in 2023 than in the previous year, seeing a 53% increase in the total recorded number of people Hackney Foodbank have fed compared to 2022. By July 2023, we had already supported as many people as we had in the entirety of 2022. The continuing cost of living crisis drove people we hadn't seen previously to seek food support.

We couldn't meet this rising demand without the help of our dedicated and talented group of volunteers. Recruiting and retaining volunteers is always a challenge, however, with our new staff team we are now much more confident in our ability to meet the challenge. This period we hired new qualified staff, implemented the Trussell Trust's Assemble platform (a system which enabled volunteers to book in for shifts online) and implemented a monthly newsletter to let volunteers and staff know about the developments in the food bank. We also started a rolling programme of staff visiting the food distribution centres, to talk to the volunteers and visitors about how we can improve our services.

At this time of increasing demand, food donations from individuals, charities and collections organised by local corporations continue to drop – down by 23% in 2023, which followed a dramatic drop of 46% in 2022. In this time, we were lucky enough to be supported by the Trussell Trust who arranged a generous but non-recurring donation that allowed us to continue operating by bringing total donations in line with demand. However, with this donation being a one-off, we have implemented some new programmes and adopted new services which make it easier for companies and individuals to donate. Corporations can donate cash and food by taking part in our Supermarket Sweep programme and individuals can donate food through the Give Today company, which is incorporated into the Hackney Foodbank website.

Despite the challenges we faced in terms of growing demand, falling food donations and recruiting and maintaining volunteers, throughout the period local people, local businesses, and local community organisations continued to support the food bank, which we desperately needed. The volunteers sorted and packed food at our warehouse, drove and delivered emergency food parcels, assisted and supported people at the food distribution centres and helped at the office to ensure everything ran as smoothly as it could – none of it could have happened without the volunteer teams.

This period Hackney Foodbank supported the Trussell Trust's Essentials Guarantee, calling for the government to uprate benefits in line with the Joseph Rowntree Foundation's levels of what is needed for people to buy the essentials of food, toiletries and vital household goods. 150,000 people signed and submitted a petition to Parliament to enshrine in law that benefits always should always be enough to pay for these essentials.

In March Hackney Foodbank moved from its previous headquarters in Cherbury Street, Hoxton to the Wally Foster Community Centre in Homerton Road. The move provides more space and enables us to respond to high levels of need in the east of the borough.

As we continue to support the residents, we thank our volunteers, our donors, our fundraisers, and our wonderful staff team – thank you! We have experienced another period of unprecedented demand. The Annual Report that follows will tell you how you helped our neighbours and community. Please continue to support us.

Caroline O'Brien
Interim Chair of Trustees



Reference and Administrative Details

The name of the charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the charity's registered office is:
The Hackney Foodbank, Wally Foster Community Centre, Homerton Road, London E9 5QB

Those who were Trustees on the date that this report was approved, or who served as Trustee during the reporting period include:

Michael Johnson, Trustee,
appointed on 20th May 2020.

Imogen Clark, Trustee,
appointed on 6th November 2020,
resigned 23rd June 2023.

Caroline O'Brien, Trustee and Interim Chair, 1st December 2023,
appointed on 6th November 2020.

Mark Boisson, Trustee, appointed on 7 April 2021.

Nanette Daniels, Trustee,
appointed on 17th May 2021,
resigned 7th December 2023.

Tim Bethal, Trustee,
appointed on 19th January 2023,
appointed Chair 28th March 2023,
resigned as Chair 30th November 2023.

Chris Pile, Trustee,
appointed on 19th January 2023.

Kate Wilkinson, Trustee,
appointed on 19th January 2023.

Fiona Anderson, Trustee,
appointed on 17th January 2024.

Kamila Przybyszewska, Trustee,
appointed on 24th January 2024.

Simon Hale, Trustee,
appointed on 9th February 2024.

Those to whom the Trustees delegated day-to-day management of the charity in a senior management role during the reporting period include:

Pat Fitzsimons, Chief Executive Officer, appointed on 1st February 2022.

The Trustees also took advice from:

Insurance Broker

Marsh Commercial
1st Floor
No.1 Bridgwater Road
Worcester WR4 9FQ

Auditor

Knight Goodhead Ltd
7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire S053 3DA

Principal Bankers

The Co-operative Bank PLC
PO Box 101
1 Balloon Street
Manchester M60 4EP

CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

Metro Bank PLC
One Southampton Row
London WC1B 5HA

Redwood Bank
The Nexus Building
Broadway
Letchworth Garden City SG6 3TA

Investment Managers

CCLA Investment Management
Senator House
85 Queen Victoria St
London EC4V 4ET

Solicitors

Denton's
1 Feet Place
London EC4M 7WS

Bates Wells
10 Queen Street Place
London EC4R 1BE

HR Support Services

Peninsula Business Services Limited
The Peninsula
Victoria Place
Manchester SA3 3AJ

CIPD
151 The Broadway
Wimbledon
London SW19 1JQ

HR Connect
1 Abbey Wood Road
Kings Hill
West Malling
Kent ME19 4YT

Structure, Governance and Management

The Hackney Foodbank is a charitable company limited by guarantee that was incorporated on 9th December 2011. The charity is governed by its Memorandum and Articles of Association (as amended by special resolutions dated 9th November 2012, 11th June 2019 and 14th January 2021).

Membership of the Hackney Foodbank is open only to community organisations and institutions (and not to individuals). In the current period, members comprised Grace Church Hackney Trust; St. Monica's R.C. Church, Hoxton; St John's, Hoxton; Our Lady and St Joseph's, Balls Pond Road; St. Mary's Church, Stoke Newington; and Clapton Commons Community Organisation.

The Hackney Foodbank is governed by a Board of Trustees (who also serve as Directors of the company), which is responsible for the strategic direction, governance, and policy of the Hackney Foodbank. Day-to-day management of the charity's activities is delegated to the CEO, who leads the staff team. The CEO's salary is set using Cendex.

Any person who is willing to act as a Trustee may be appointed by the charity by ordinary resolution or by the Board of Trustees, provided that, in the latter case, they must retire at the next Annual General Meeting and then stand for reappointment. A skills audit of all current Trustees is completed annually. Having regard to the outcome of that audit, the Board of Trustees then identify specific skills and experience that need to be recruited to provide a balance in terms of equality and diversity as well as ensuring relevant skills required across the Board are met. Opportunities to become a Trustee of the Hackney Foodbank are advertised on volunteer websites and through other media, including via a recruitment agency if required. Member organisations may also nominate candidates. During 2023-24, six new Trustees were appointed.

Trustees can apply by submitting a CV and cover letter to **info@hackneyfoodbank.org**

The Hackney Foodbank is part of the Trussell Trust Foodbank network, which was founded in 2004. Since then, the Trussell Trust has helped communities work together to launch food banks nationwide in a wide range of towns and cities. While the Hackney Foodbank is not required by its governing documents to adopt the Trussell Trust's policies and procedures, we are encouraged to do so and, in practice, we have found it helpful, especially to ensure that the Hackney Foodbank's activities are conducted for the public benefit. The Trussell Trust also provides training and technical support and collates data from the Hackney Foodbank and other food banks in the network and uses this information to produce reports to further the aim of ending the need for food banks.

1.

OBJECTIVES AND ACTIVITIES

Hackney Foodbank's charitable objects are specifically restricted to the following:

(1) **To advance the Christian faith** (as expressed in the Apostle's creed 1) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a food bank;

(2) **The relief of financial hardship amongst people in Hackney** and surrounding areas or in other parts of the United Kingdom in such ways as the Trustees think fit, in particular, but not exclusively by:

(a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.

(b) Such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

The Hackney Foodbank is an independent charity. It operates as part of the Trussell Trust Foodbank network and follows the policies and advice of the Trussell Trust, thereby benefitting from their experience in supporting more than 1,400 food banks across the UK. Our shared aim is to end the need for food banks in furtherance of our charitable objects, to relieve food insecurity and financial hardship in our community. We do this by providing emergency food parcels as part of a package of support aimed at helping people out of crisis.

Hackney Foodbank's Services:

The food bank is run by rules that:

- Provide only three days' worth of emergency provisions;
- Require that vouchers, which are distributed by our trusted referral partners, are exchanged in a timely manner after issue (in recognition of the fact that they are intended for emergencies and crises)

These rules form part of the framework for ensuring the charity's activities further our purposes for the public benefit. The Trustees are confident that, by their stewardship and management of charitable funds, The Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission.

2.

ACHIEVEMENTS AND PERFORMANCE

Hackney Foodbank's vision is for a hunger-free Hackney, where everyone can afford to eat.

We are seeking an end to the need for food banks and this period have implemented projects to move towards this aim. We also had a bumper period in terms of people coming to the food bank, so spent most of the period dealing with this explosion of demand.

From January 2023 to March 2024, we processed 15,194 vouchers; providing emergency food for 33,377 mouths. At the end of this financial period, our 12-month rolling period average for the number of mouths fed per month was 2,248, up 43% on the year before.

In 2023 we were supported by a one-off supermarket donation of 68,875 kg organised centrally by the Trussell Trust. Locally, food donations from individuals, charities and those organised from corporations to Hackney Foodbank continued to drop during the 15-month of January 2023 – March 2024. During that period, these donations equated to 96,464 kg, compared to 101,111 kg donated in the 12 months January to December 2022 and 199,458 kg donated in 2021.

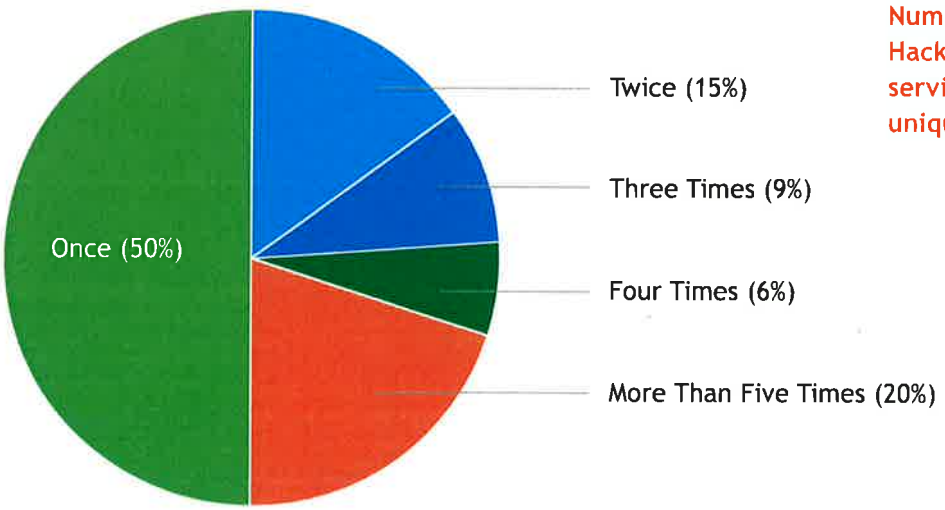
With public food donations falling and demand rising, it has been a challenging period, but a series of initiatives are underway to increase food and monetary donations, **including enabling people to donate food online via our website and Give Today.**

Many of the projects that were implemented in 2022 became business as usual during 2023.

1. We ran six food distribution centres, located in various venues around the borough, on different days and at different times.

From January 2022 to March 2024, **we distributed 229,957 kg of food** (compared to 173,700 kg of food in the year 2022). We also changed how the food is distributed; with an increase in Food Parcels of 44% while other methods decreased by 62%. This rise in demand (after a slight post-covid dip in demand) reflects the impact of the cost-of-living crisis and the failure of Universal Credit to keep pace with rising prices.

The vast majority of people (81%) who visited our food bank came between one and three times.



Number of times Hackney Foodbank's services were accessed by unique visitors in 2023:

2. We teamed up with Give Today to offer our supporters a way of donating food online to us. Between October 2023, when the scheme was launched, and March 2024, we collected £5,488.08 worth of donations via this platform.

We expanded the services we provided in the food distribution centres by hosting other services, such as social prescribing by Family Action and support from our new case worker.

3. We delivered food parcels to those who could not get to a food distribution centre.

This period we delivered food parcels to 834 people at home. This has increased fourfold since the project's inception in March 2022. We began the period delivering food parcels to people's homes Monday to Friday with the use of a cargo bike company. We now deliver more efficiently twice a week, using our spare transit van and volunteer drivers, saving much-needed funds.



Photo: Chris Lacey

4. We provided lunch to children during school half-term and holidays.

We supported 297 families, providing food/vouchers for 513 children aged five to 17. This period, rather than providing digital Phone to Food credits as we did in 2022, we distributed Tesco Gift vouchers at every food distribution centre Monday to Saturday to people with children who had a food bank voucher the week before the school holidays. We were able to reach far more families in need this way.

5. We strengthened our relationships with our referral agencies.

Following our successful inaugural referral agency event in 2022, we held another one in October 2023. We employed a Referral Agency Officer in 2023, who works closely with the referral agencies to train them in issuing vouchers for our food bank and listens to their concerns. We launched a Referral Agency Protocol, to encourage agencies to use our Data Collection System (the central Trussell Trust system used for issuing vouchers) correctly. The only issue with these events is that so many referral agencies want to come! We'll probably have to have more than one a year in future.

6. We embedded equality diversity and inclusion into everything we do.

Hackney is a very diverse borough, and we worked to meet the needs of our community. We took several steps to ensure disadvantaged people received support from us, regardless of their dietary needs. We provided parcels with fish rather than meat, Kosher parcels and Eid parcels.

Our staff team became more diverse with more than 11 languages spoken.

7. We delivered debt advice.

We were the recipients of three years' funding from the Trussell Trust for debt advice for our visitors. During the second year of the service, we got better at referring people for advice and the numbers we helped nearly trebled to 133.

£686,351 was presented in debt by these residents, and £178,408 was written off or repaid (a quarter of the debt). Their income was maximised by £40,112, through increased benefits (mainly from DWP or Council Tax reduction), vouchers, grants, savings from energy switching and more.



Photo: Chris Lacey

8. We became a more data-driven charity.

We improved our data collection to inform decision-making in the charity. We used data on deprivation and use of our existing food distribution centres to determine the Hackney Giving Van's route (see page 17). The use of data will grow in the coming years, as we seek to provide a comprehensive service, while also looking at ways to end the need for food banks.

9. We supported the staff, volunteers and interns.

Staff, volunteers and interns are of vital importance to the running of the food bank. We've welcomed some wonderful new staff members and thank past members for their work in building the food bank. A Customer Relationship Management system has been introduced to ensure a seamless service to visitors and to corporates supporting us and this has brought huge time efficiencies. A monthly newsletter has been launched for staff and volunteers, helping to ensure everyone is kept informed and improving the team rapport. We've also had a successful programme of recruiting and training volunteers.

In this 15-month period volunteer hours equated to more than 7,500 hours, which is equivalent to over three full time staff members, over 5,000 of these were in 2023. Volunteers support us in the warehouse packing emergency food parcels, in the food distribution centres, within the offices with admin and as drivers (collecting food from supermarkets and bringing it from the warehouse to our distribution centres).

Hackney Foodbank hosted the third annual Volunteer Celebration at the Light Bar in Shoreditch in June 2023, to thank our volunteers for their hard work. The venue was donated by the company and made the celebration very special. We had speeches from the Chair of Hackney Foodbank, Tim Bethel, the CEO Pat Fitzsimons and from Miranda Bebe, Head of Volunteering at the Trussell Trust. We had music, refreshments and presents for the volunteers, which were donated by local businesses.



Finally, we've started a partnership with Hackney Council's supported intern programme and, in 2023, hosted our first intern in the warehouse.

10. We provided a cash first solution with the use of Phone to Food.

Our digital credit project entered a second phase in 2023-24. After piloting the programme in 2022, we continued to use and evaluate a digital credit option for our visitors, rolling it out to our food distribution centres. From January 2023 till March 2024, we issued 1,536 Phone to Food vouchers: feeding 5,113 mouths. The total value of the credit given was £52,900. While the service was popular with many visitors, unfortunately this phase of the project was unable to demonstrate sufficient savings to be viable in the long term. We continue to explore cash first services for our visitors, in addition to the Tesco gift cards we provide to support children's holiday lunches.

OUR 2023-24 PERFORMANCE AND ACHIEVEMENTS

OVER £5,400

worth of donations collected online via 'Give Today'

Nearly 230,000 kg of food was distributed from six centres around Hackney

229,957 KG OF FOOD



FOOD PARCELS DELIVERED TO

834 PEOPLE AT HOME

133 VISITORS HELPED = £178,000

Over £178,000 of debts were repaid or written off for 133 visitors with help from Hackney Foodbank

7,500 HRS =



of volunteer time, which is the equivalent to three full time staff members

OVER 1,500 PHONE TO FOOD VOUCHERS ISSUED

Phone to FOOD

£ FOOD

Feeding over 5100 MOUTHS!

15,194 VOUCHERS

£ FOOD £ FOOD £ FOOD

33,377 MOUTHS

From January 2023 to March 2024, we processed 15,194 vouchers; providing emergency food for 33,377 mouths.

New Projects

Hackney Foodbank continues to develop new services to support those in need in the borough. One of these is the Hackney Giving Van, an electric van that goes out to the community to meet the growing need.

Hackney Foodbank's Grant Programme

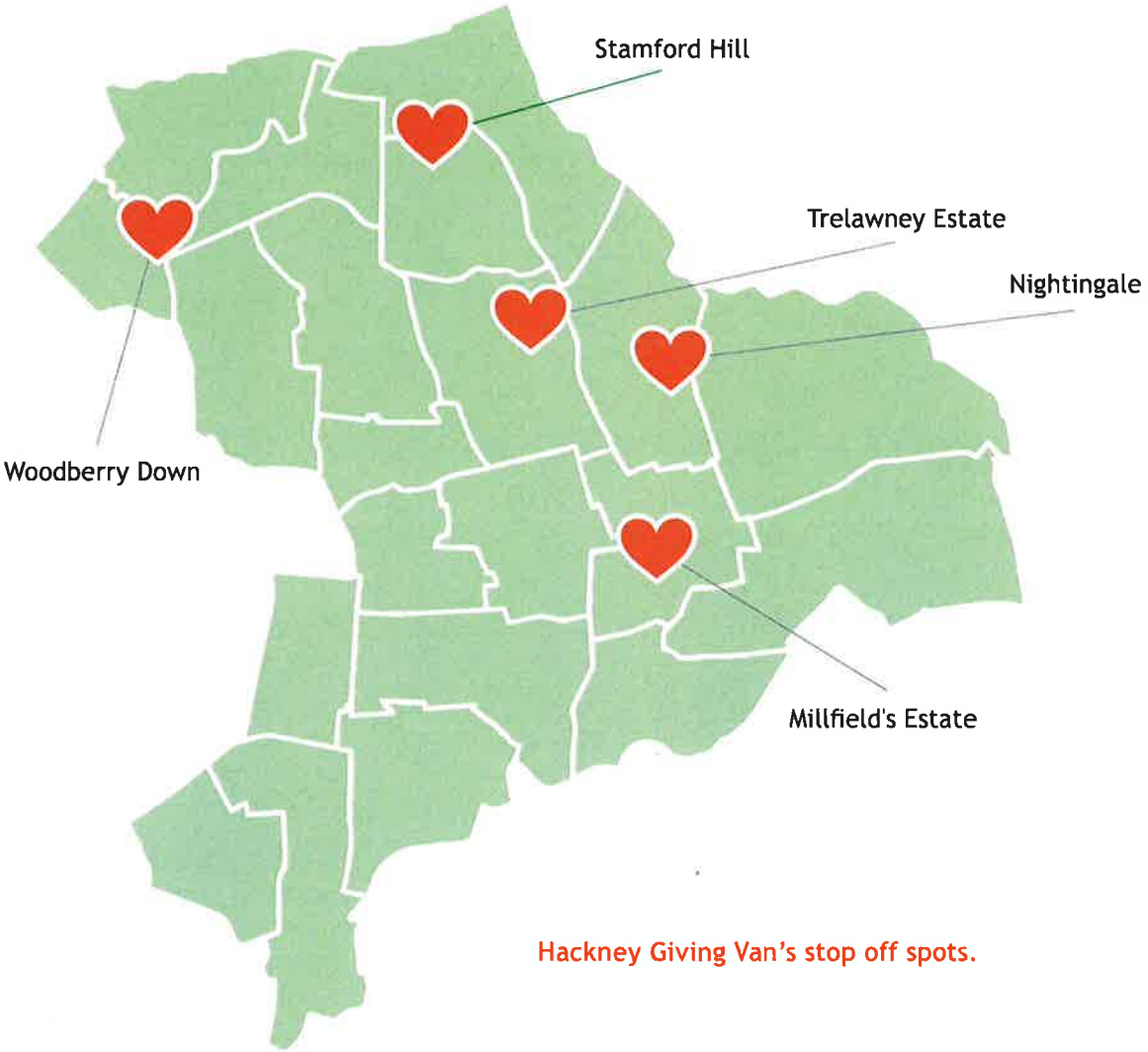
Hackney Foodbank built up strong reserves during the Covid pandemic. Having received these funds to support people in food poverty, the Trustees decided to achieve this by supporting other food providers in the borough. We established a programme of small grants of up to £20,000.

The London Community Foundation managed the grant programme on behalf of the food bank and Hackney Foodbank paid a £72,000 management fee for this service. The decision to appoint London Community Foundation was reached following careful consideration of the likely costs of employing staff to oversee the programme, the skills required, the desire to ensure impartiality over the grants awarded and the need to work with a reputable company. Through the Foundation we made grants totalling £408,000 to a diverse range of food providers, including those who referred visitors to the food bank during the 15-month period. We also made two £10,000 grants to other food providers earlier in the period. We'll be able to demonstrate the impact these grants have had in our next annual report.

The Hackney Giving Van

During 2023, the charity developed and piloted the Hackney Giving Van, providing a mini-food distribution centre to those areas where disadvantage is high, areas not within easy reach of our food distribution centres. The van is electric, and enabled Hackney Foodbank to serve the Charedi Jewish community in Stamford Hill for the first time. Many people come to the van just to get information, and having the van reach new areas allows us to speak to people who may need a range of services.





Hackney Giving Van's stop off spots.

Case Worker

We were successful in accessing grant funding for a case worker, who started in October 2023. She has made a huge impact on the services Hackney Foodbank provides, including:

1. Referring to debt advice/support through Rooted Finance (e.g. setting up manageable repayment plans).
2. Helping with income maximisation by helping visitors apply for additional benefits they are eligible for.
3. Applying for one-off financial grants (from Hackney Council, charitable organisations and energy providers).
4. Issuing fuel vouchers and referring visitors for energy advice.

This project has become so successful that we are seeking additional funds to bolster this aspect of our work.

Campaigning

The Trussell Trust provided Hackney Foodbank with a grant to hire a local campaigner to improve the situation of those who experience food poverty. We hired our Community Change Manager in November 2022, and he started talking to those who visit to food bank to find out what the local issues were. Aware that asylum seekers were coming to the food bank because the hotels housing them were providing a poor diet, he set about campaigning for change. In November 2023, the Community Change Manager worked with the Hackney Council Asylum Seeker Support team to establish a hotline, which gave asylum seekers at risk of eviction from hotels easy access to council housing officers. The project was so effective and popular that other organisations are seeking to set up similar services in their respective boroughs.

The Community Change Manager also supported the Trussell Trust Essentials Guarantee campaign, which seeks to enshrine in law that benefits must be uprated to enable claimants to buy the essentials. The research underpinning this campaign was done by the Joseph Rowntree Foundation.

Food Network Coordinator

Hackney Foodbank received a grant from the Mayor's Office to support the Food Network in Hackney through the recruitment of a Coordinator. The aims of the one-year project included:

- Increasing the uptake of Healthy Start vouchers in Hackney to the national average.
- Supporting the capacity of food providers to deliver wraparound support and cash-first approaches.
- Strengthening partnership working to provide improved support to those in food poverty.
- Improving the ability of food providers to access external funding to make them more sustainable.

Seasonal Fundraising Activities

Trick or Eat

The Trick or Eat food donation initiative organised by Jenna and Basil Fansa of the Local Buyers Club was run again at Halloween. The idea of the Trick or Eat event is to encourage children and their families to donate non-perishable food at collection points while they're out trick or treating. The children get a treat, but the tin/packet is donated to The Hackney Foodbank. In 2023, they collected 1,313 kg of food, a drop of 49%. The drop in donations is probably due to the financial strain everyone is feeling. The event also generated £145 in Text to Give donations and online donations.

Reverse Advent Calendar

Another initiative we reran in 2023 was the 'Reverse Advent Calendar'. It was launched in November in 2023 to ensure beneficiaries received items in time for Christmas.



Instead of receiving a festive treat, participants donate an item specified for that day to the food bank for individuals and families who are struggling over the festive season.

We received 68 kg of food through this in 2022, 65% less than we received in 2021 (192 kg). However, this was due in part to a shift to the online-giving platform Give Today, which enables people to buy food items online for the food bank. In November and December 2023 Hackney Foodbank received £2,550.85 worth of food donations via Give Today.

During 2023, we received 8,047 kg of food classified as Christmas donations in total from all sources.

Winter Toy Appeal

The Local Buyers Club, owned by Jenna and Basil Fansa, provides toys for disadvantaged children. The project is run in partnership with Location Location estate agency. This year we had surplus toys from the previous year's generous donations, so the Winter Toy Appeal was asked to provide just 60 additional gifts. 55 One for All vouchers (vouchers which can be used in several national stores) remained from the previous year and funds donated by a corporate (Snap Inc) were used to purchase 70 One for All vouchers in 2023. This amounted to £1,400.99.

Give in Lent

The Trussell Trust has a campaign called Give in Lent, which asks people to donate specific food to a food bank on each day of Lent. Hackney Foodbank took part and, though donations weren't classified as stemming from one campaign or another, we received 10,200 kg of food in February and March 2023. In February and March 2024, we received 8,400 kg of food and £1,306.84 of donations via our online store Give Today. In 2024, local companies donated 366 Easter Eggs as well as a large donation of chocolate bars from Cadbury's.



PARTNERSHIP WORKING AND SIGNPOSTING

Partnership Working

We believe that, in one of the richest countries in the world, food banks should not need to exist. We are helping food bank visitors move out of poverty through our partnership work with organisations who offer advice on specific areas (such as debt management), through our case work project and through engagement with wider partnerships in the borough and London-wide.

We are a Trussell Trust food bank, and we therefore receive advice, support, and funding from the Trust. Since September 2023, we've been managing the Hackney Food Network (a partnership of over 40 Hackney voluntary and community organisations providing food parcels, cooked food, food hubs, community supermarkets and co-ops for Hackney residents). The Council's Poverty Reduction Tools meetings continue to provide help for those supporting people in poverty in the borough.

The partnership we forged in 2020 with Growing Communities continued during 2023-24. They donated fresh, organic produce weekly – 7.2 tonnes of fresh fruit and vegetables in 2023-24 (140 kg a week). This was 17% higher than in 2022. This allowed us to distribute fresh produce in two or three of our six food distribution centres (FDCs). We also received our first donation of fresh fruit and vegetables from the Felix project in 2023 (558 kg). We anticipate the donations from Felix will increase dramatically in the coming years. We are grateful too to the local businesses and charities who donate fresh fruit and vegetables, bread and cooked meals to our centres.

Signposting

The visitors who access the food bank are offered holistic support: emergency food alongside signposting to local advisory partners who can help address specific issues. This relies on agencies and signposting organisations having the capacity to issue vouchers and additional services to those in need. We've been able to increase this signposting with the appointment of our first case worker (see above).

We keep up-to-date information sheets, which we give to our food bank visitors. These cover housing, mental health support, places to get free or cheap food, support for people with no recourse to public funds, domestic violence, budgeting, and debt, LBGTQI+, and culturally specific organisations. The leaflets are translated into community languages to reach the widest possible audience.

We have continued to strengthen our relationships with our referral partners, to ensure our visitors receive the best possible support to help them out of food insecurity in the future. Hosting events for our referral partners to attend are a way to forge closer links with our referral partners and to widen their knowledge of the other agencies in the borough.

4.

FINANCIAL REVIEW

For the 15 months to 31 March 2024, The Hackney Foodbank generated a loss of £283,356.

During 2024, total income received by the charity came to £1,951,250. (2022: £1,239,189) with expenditure of £2,274,650 (2022: £1,222,921). For the details behind these figures, please consult the financial statements which follow the report. Both the income and expenditure include 'donations-in-kind'. This includes the value of food we receive and distribute, but not the value of thousands of hours of volunteer time donated to the charity.

In 2024, Hackney Foodbank's principal sources of funds comprised:	
Individual and corporate donations:	**£1,195,766**
Value of food donated:	**£391,855**
Grants:	**£350,050**

Reserves Policy

Hackney Foodbank's 'free reserves' are intended to protect the charity against a significant fall in income; to finance opportunities that may present themselves; and to meet other unexpected calls on funds. Hackney Foodbank's reserves policy requires that the charity retains free reserves (being unrestricted funds less fixed assets and food stocks) in unrestricted funds to be sufficient funding for three to six months of normal expenditure and any closure costs. At the end of 31 March 2024, unrestricted funds total £860,902 (2022: £1,234,257). Of this amount, £749,670 (2022: £1,112,446) is considered as free reserves. This is 20% above our reserve policy and the board may consider granting further funds to appropriate local organisations.

During the 15-month period, the Trustees disbursed £428,000 in grants to local charities which fulfilled the aims of the food bank. This has reduced our reserves while increasing support in the community.

Fundraising

The charity did not use the services of a professional fundraiser during this period, and we have not received any complaints about our fundraising in the period ending March 2024. Hackney Foodbank is a member of the Fundraising Regulator and adheres to its Fundraising Code of Practice.

Investments

Hackney Foodbank invests using an ethical fund (CCLA). The key drivers for making the investment were to manage the risk of loss of cash due to bank failure, and to optimise the return on the cash we hold. We have made a £40,000 gain in our investments this period.

Investment performance is reviewed quarterly by the Finance, Audit and Risk Committee.

Risks and Uncertainties

Hackney Foodbank, like all food banks in the UK, is responding to increasing demand arising from the UK's cost-of-living crisis. As mentioned previously, we have faced increasing demand for our services over the previous year, falling food donations, falling volunteer involvement, and operating costs rising significantly. We expect demand to continue growing in the immediate future. We have increased the number of staff in our Communications and Fundraising team by one. The second member of staff was funded by the Trussell Trust Sustainability Fund and is concentrating on working with corporate organisations. This is anticipated to increase the amount of food donated and funds donated in the coming year.

We have also set up a standing sub-committee of the board to deal with communications and fundraising. We also anticipate that this will increase our funds going forward.

Trustees' Responsibilities

The Trustees are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice (UK GAAP). Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the company and of the surplus or deficit for that period. In preparing those accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts;
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

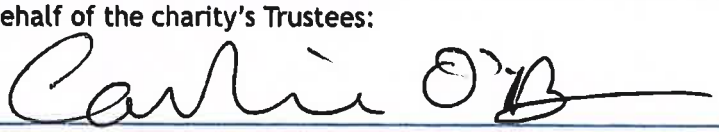
The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

As far as the Trustees are aware, there is no relevant audit information of which the auditors are unaware. Each Trustee has taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part VII of the Companies Act 1985, and in accordance with the Statement of Recommended Practice – Accounting and Reporting by Charities 2005 (Revised 2008).

Declarations

The Trustees declare that they have approved the Trustees' Annual Report above.
Signed on behalf of the charity's Trustees:

Signature: 

Full name: CAROLINE O'BRIEN

Date: 4/10/24

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HACKNEY FOODBANK

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of Hackney Foodbank for the 15 months ended 31 March 2024, which comprise the Statement of Financial Activities, Balance Sheet and the related notes including a summary of the significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its income and expenditure for the 15 months then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on Which We are Required to Report by Exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit;
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the Trustees' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our Responsibilities for the Audit of the Financial Statements

We have been appointed as auditor under Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with Trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the Trustees and other management and the inspection of regulatory and legal correspondence, if any.

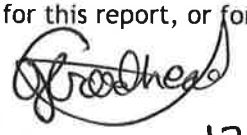
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/library/standards-codes-policy/audit-assurance-and-ethics/auditors-responsibilities-for-the-audit/ This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of Our Report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



C J Goodhead FCA
Senior Statutory Auditor

17 October 2024

Knight Goodhead Limited Chartered Accountants and Statutory Auditors

7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire, SO53 3DA

STATEMENT OF FINANCIAL ACTIVITIES FOR THE PERIOD ENDED 31 MARCH 2024

	Note	Period ended 31 March 2024 Unrestricted £	Restricted £	Total £	Year ended 31 Dec 2022 Unrestricted £	Restricted £	Total £
INCOME FROM:							
Donations and Legacies		1,173,689	372,127	1,545,816	855,458	130,426	985,884
Donated Food		391,855	–	391,855	222,746	–	222,746
Other Donated Goods/Services		–	–	–	28,324	–	28,324
Other Income		13,579	–	13,579	2,235	–	2,235
Total Income	2	**1,579,123**	**372,127**	**1,951,250**	**1,108,763**	**130,426**	**1,239,189**
EXPENDITURE ON:							
Value of Food Given Away		500,429	22,565	522,994	403,922	5,000	408,922
Other Expenses on Charitable Activities		1,558,979	192,680	1,751,659	688,972	125,027	813,999
Total Expenditure	3	**2,059,408**	**215,245**	**2,274,650**	**1,092,894**	**130,027**	**1,222,921**
NET INCOME/(EXPENDITURE) BEFORE GAINS AND LOSSES		**(480,285)**	**156,882**	**(323,400)**	**15,869**	**399**	**16,268**
INVESTMENT GAINS/(LOSSES)	5	**40,044**	–	**40,044**	**(19,583)**	–	**(19,583)**
TRANSFER BETWEEN FUNDS		**66,885**	**(66,885)**	–	–	–	–
REVALUATION OF STOCK	6	–	–	–	**55,705**	–	**55,705**
NET MOVEMENT IN FUNDS		**(373,356)**	**89,997**	**(283,356)**	**51,991**	**399**	**52,390**
Balances Brought Forward at 1 January 2023		**1,234,257**	**62,866**	**1,297,123**	**1,182,267**	**62,466**	**1,244,733**
BALANCES CARRIED FORWARD AT 31 MARCH 2024		**860,902**	**152,865**	**1,013,767**	**1,234,257**	**62,866**	**1,297,123**

Movements on all reserves and all recognised gains and losses are shown above. All of the organisation's operations are classed as continuing.

The notes on pages 34 to 41 form part of these financial statements.

BALANCE SHEET
FOR THE PERIOD ENDED 31 MARCH 2024

	Notes	31 March 24 Unrestricted £	31 March 24 Restricted £	31 March 24 Total £	31 Dec 22 Unrestricted £	31 Dec 22 Restricted £	31 Dec 22 Total £
ASSETS							
Fixed Assets							
Motor Vehicles	7	79,314	–	79,314	20,413	–	20,413
Office Equipment	7	2,084	–	2,084	3,181	–	3,181
Investments	5	269,411	–	269,411	229,367	–	229,367
Total Fixed Assets		**350,809**	**–**	**350,809**	**252,962**	**–**	**252,961**
Current Assets							
Stocks	6	29,834	–	29,834	98,217	–	98,217
Debtors	8	96,995	9,964	106,959	105,959	–	105,959
Prepayments	8	6,002	–	6,002	9,783	–	9,783
Cash at Bank and In Hand	9	428,761	142,901	571,662	795,693	126,221	921,914
Total Current Assets		**561,592**	**152,865**	**714,457**	**1,009,652**	**126,221**	**1,135,873**
Total Assets		**912,400**	**152,865**	**1,065,265**	**1,262,614**	**126,221**	**1,388,834**
LIABILITIES							
Current Liabilities: Falling Due Within 12 Months							
Current Creditors		17,860	–	17,860	9,811	–	9,811
Accruals		33,640	–	33,640	18,546	55,855	74,401
Deferred Income		–	–	–	–	7,500	7,500
Total Current Liabilities	10	**51,500**	**–**	**51,500**	**28,357**	**63,355**	**91,712**
Net Assets		**860,902**	**152,865**	**1,013,767**	**1,234,257**	**62,866**	**1,297,123**
Equity							
General Fund		860,902	–	860,902	1,234,257	–	1,234,257
Restricted	11	–	152,865	152,865	–	62,866	62,866
Total Equity		**860,902**	**152,865**	**1,013,767**	**1,234,257**	**62,866**	**1,297,123**

The Trustees acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The Trustees acknowledge their responsibility for ensuring that the company keeps proper accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit and loss for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Trustees on the: 26/9/24

Signed on their behalf by Trustee: Caroline O'B

Print name: CAROLINE O'BRIEN

Company Registration Number: 7877042

STATEMENTS OF CASH FLOWS FOR THE PERIOD ENDED 31 MARCH 2024

	Notes	31 March 2024 £	31 Dec 2022 £
Net Cash Flow Provided by Operating Activities	1	**(254,975)**	**132,862**
Cash Flows from Investing Activities			
Interest Received		13,579	2,235
Purchase of Fixed Assets		(66,812)	(784)
Sale of Fixed Assets		–	–
Purchase of Investments		–	(50,000)
(Gain)/Loss on Investments		(40,044)	19,583
Net Cash Flow		**(350,252)**	**103,896**
Cash at the End of the Year	2	571,662	921,914
Cash at Start of the Year		921,914	818,018
(Decrease)/Increase in Cash in the Year		**(350,252)**	**103,896**

1. Reconciliation of Net Movement in Funds to Net Cash Flow from Operating Activities

	31 March 2024 £	31 Dec 2022 £
Net Movement in Funds for the Year	(283,359)	52,390
Interest Received	(13,579)	(2,235)
Profit on Disposal	–	–
Depreciation	11,008	5,463
Decrease/(Increase) in Debtors	2,781	(34,809)
(Decrease)/Increase in Creditors	(40,212)	45,979
Decrease in Stock	68,386	121,779
Revaluation of Stock	–	(55,705)
Net Cash Flow from Operating Activities	**(254,975)**	**132,862**

2. Analysis of Cash and Cash Equivalents

	31 March 2024	31 Dec 2022
	£	£
Cash at Bank and In Hand	571,662	921,914
Total	571,662	921,914

3. Analysis in Change in Net Debt

	31 Dec 2022	Cash flows	Other non-cash changes	31 March 2024
	£	£	£	£
Cash at Bank and In Hand	921,914	(350,252)	–	571,662
Total	921,914	(350,252)	–	571,662

NOTES TO THE ACCOUNTS
1. ACCOUNTING POLICIES

Basis of Preparation of the Financial Statements

The financial statements have been prepared in accordance with applicable accounting standards, the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 (effective January 2019).

The charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The particular accounting policies adopted are set out below.

The 2024 accounts are for the 15 month period to 31st March 2024. As a result comparative amounts presented in the financial statements (including the related notes) are not entirely comparable.

Incoming Resources

Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming Resources with Related Expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resource and related expenditure are reported gross in the SOFA.

Grants and Donations

Grants and donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Tax Reclaims on Donations and Gifts

Incoming resources from tax reclaims are included in the SOFA in the same financial period as the gift to which they relate.

Contractual Income and Performance Related Grants

This is only included in the SOFA once the related goods or services has been delivered.

Gifts in Kind
Gifts in kind are accounted for at a reasonable estimate of their value to the charity or the amount actually realised.

Gifts in Kind – Donated Stock
Donated Stock (mostly being food and household items) is recognised as income and expenditure based on the weight donated/given out in the accounting period. The value per kg is in line with Trussell Trust guidelines. If the guideline value from the Trussell Trust changes, the stock held as at the first day of the new accounting year is revalued with the gain/loss taken to the SOFA.

Donated Services and Facilities
These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the charity of the service or facility received.

Volunteer Help
The value of any voluntary help received is not included in the accounts but is described in the Trustees' annual report.

Expenditure and Liabilities

Liability Recognition
Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Grants with Performance Conditions
Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SOFA once the recipient of the grant has provided the specified service or output.

Operating Leases
Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred.

Pension Costs
Contributions in respect of the charitable company's defined contribution scheme are charged to the SOFA in the year in which they are payable to the scheme. Differences between contributions payable and contributions actually paid in the year are shown in other creditors at the year end.

Fixed Assets

Tangible Fixed Assets

Office equipment from £500 – £5,000 are straight line depreciated over 3 years.

Office equipment with a longer life costing over £5,000 are straight line depreciated over 5 years.

Motor vehicles are straight line depreciated over 8 years.

Other assets that are deemed to have a longer life than 5 years can be depreciated at a longer time with the Trustees approval.

Investments

Investments held by the charity are held for the long-term and so are considered a fixed asset.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date, using the closing quoted market price.

Any change in fair value will be recognised in the statement of financial activities as a combined realised or unrealised investment gain or loss, shown in the heading "Net gains/(losses) on investments".

Going Concern

The charitable company expects to be able to continue in operation through the continued receipt of gifts and grants.

Cash flow forecast for the next 12 months indicate that income and cash balances carried forward should be sufficient to cover the budgeted costs. Therefore these accounts have been prepared on a going concern basis.

Financial Instruments

The charitable company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors, cash at bank and creditors. These basic financial instruments are measured at transaction price and are subsequently measured at amortised cost. Financial assets and liabilities classified as due within one year are not amortised.

Taxation

The charitable company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of the charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

2. INCOME

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Donations and Legacies						
Donations	958,399	–	958,399	700,792	2,520	703,312
Grants	6,843	343,207	350,050	41,749	127,906	169,655
Corporate Donations	208,447	28,920	237,367	112,917	–	112,917
Fundraising Event	–	–	–	–	–	–
Total	**1,173,690**	**372,127**	**1,545,816**	**855,458**	**130,426**	**985,884**
Other Income						
Value of Donated Food	391,855	–	391,855	222,746	–	222,746
Value of Other Donated Goods and Services	–	–	–	28,324	–	28,324
Other Income	13,579	–	13,579	2,235	–	2,235
Total	**405,434**	**–**	**405,434**	**253,305**	**–**	**253,305**
Total Income	**1,579,124**	**372,127**	**1,951,250**	**1,108,763**	**130,426**	**1,239,189**

3. EXPENDITURE

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Fundraising Activities (ex. Fundraising Staff)	33,674	–	33,674	16,050	–	16,050
Governance Costs	25,961	–	25,961	18,999	–	18,999
Premises Costs	216,029	8,102	224,131	117,243	–	117,243
Salaries and Payroll Costs	625,845	123,584	749,430	352,773	74,412	427,185
Value of Donated Food Given Away	460,238	–	460,238	344,525	–	344,525
Food Purchases	40,191	22,565	62,756	54,848	5,000	59,848
Food Purchases Adjustment	1,128	–	1,128	4,549	–	4,549
Phone to Food (Face Donate)	76,582	–	76,582	26,538	9,154	35,692
Vouchers and Grants	435,403	58,980	494,383	12,205	6,750	18,955
General Expenses	144,354	2,014	146,368	145,164	34,711	179,875
Total	**2,059,405**	**215,245**	**2,274,650**	**1,092,894**	**130,027**	**1,222,921**

The Value of Food Given Away per the SOFA is the sum of: Value of Donated Food + Food Purchased directly by Hackney Foodbank + Food Purchases Adjustment (see Note 6 Donated Stocks).

Included within Governance Costs above are amounts due to the auditor in relation to the audit of £7,182 (2022: £7,380).

4. STAFF COSTS

	31 March 2024	31 Dec 2022
	£	£
Wages and Salaries (including PAYE)	686,875	391,292
Employer NI Contributions (Net of Employment Allowance)	45,355	28,905
Employer Pension Contributions	17,231	6,988
Total	**749,461**	**427,185**

Average number of employees who were engaged in each of the following activities

	31 March 2024	31 Dec 2022
Activities in Furtherance of Organisation's Objects	18	10
Management and Administration	4	6
Total	**22**	**16**
Employee Numbers as an Average FTE (Full Time Equivalent):	**17.0**	**11.4**

One employee received emoluments in excess of £60,000

During the year one member of key management personnel was paid remuneration and benefits totalling £66,450. (2022: one member paid £51,425).

During the year redundancy payments of £9,894 was paid to one employee.

None of the Trustees were paid remuneration or have received other benefits from employment with the charity or a related entity.

5. INVESTMENTS

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Market Value at 1 January 2023	229,367	–	229,367	198,951	–	198,951
Addition: CCLA – Charity Fund	–	–	–	50,000	–	50,000
Gain/(Loss) on Revaluation of Investment	40,044	–	40,044	(19,583)	–	(19,583)
Market Value at 31 March 2024	**269,411**	**–**	**269,411**	**229,367**	**–**	**229,367**

6. DONATED STOCKS

	31 March 2024					
	Balance 1.1.23 £	Revaluation of Opening Stock £	Donated Stock £	Purchased Food £	Stock Out £	Balance 31.03.24 £
Donated Stocks	98,217	–	391,855	62,756	522,994	29,834
Total	**98,217**	**–**	**391,855**	**62,756**	**522,994**	**29,834**

Stock of 12,588 kg with the value of £29,834 using the Trussell Trust guidelines of £2.37 per kg was held at the period end (2022: 41,442 kg valued at £2.37 per kg; £98,217).

Note: This is not a liquid asset and is only to be donated to individuals in need.

7. FIXED ASSETS

	Van £	Office Equipment £	Total £
Actual/Revalued Cost			
– At 1 January 2023	28,820	6,567	35,387
– Additions During Year	66,888	1,924	68,812
– Disposals During Year	–	–	–
– At 31 March 2024	**95,708**	**8,491**	**104,199**
Depreciation			
– At 1 January 2023	8,407	3,386	11,793
– Charge for the Year	7,987	3,021	11,008
– Disposals During Year	–	–	–
– At 31 March 2024	**16,394**	**6,407**	**22,801**
Net Book Value			
– At 1 January 2023	20,413	3,181	23,594
– At 31 March 2024	**79,314**	**2,084**	**81,398**

All fixed assets are unrestricted.

8. DEBTORS

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Receivable	53,025	–	53,025	82,070	–	82,070
Accrued Income	40,064	9,964	50,028	19,983	–	19,983
Deposits	3,906	–	3,906	3,906	–	3,906
Prepayments	6,002	–	6,002	9,783	–	9,783
Total	**102,997**	**9,964**	**112,961**	**115,742**	**–**	**115,742**

9. CASH AT BANK AND IN HAND

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Cash and Cash Equivalents	428,761	142,901	571,662	795,693	126,221	921,914
Cash and Cash Equivalents	**428,761**	**142,901**	**571,662**	**795,693**	**126,221**	**921,914**

10. CREDITORS (AMOUNT FALLING DUE WITHIN ONE YEAR)

	31 March 2024			31 Dec 2022		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Payable	15,659	–	15,659	8,068	–	8,068
Wages Payable	2,201	–	2,201	1,743	–	1,743
Accruals	33,640	–	33,640	18,546	55,855	74,401
Deferred Income	–	–	–	–	7,500	7,500
Total	**51,500**	**–**	**51,500**	**28,357**	**63,355**	**91,712**

11. RESTRICTED FUNDS

	Balance 1.1.23 £	Income £	Expenditure £	Transfer	Balance 31.3.24 £
Donal Smith The Move	–	9,964	3,986		5,978
Phone to Food	–	1,250	1,250		–
Lunch Club	–	2,609	2,609		–
Pip and Nut Donation Emergency Appeal	–	16,456	16,456		–
Restricted Food Purchases	–	1,250	1,250		–
GLA Food Network Coordination	–	42,000	17,727		24,273
Old Street Partners (Home Deliveries)	–	1,000	1,000		–
City Bridge Trust	–	20,950	20,088		862
Trussell Trust (Financial Inclusion)	5,433	84,708	56,391		33,750
Trussell Trust (Organising & Local Mobilisation)	40,913	48,027	57,073		31,867
Trussell Trust (Strategic Resources)	14,000	18,000	27,112		4,888
Trussell Trust (Sustainability)	–	50,184	–		50,184
Society for the Relief of Distress	–	1,639	1,308		331
Mobile Food Bank	–	72,810	5,925	(66,885)	–
Volunteer and Staff Welfare	2,000	–	2,000		–
Various Smaller Restricted Funds	520	1,280	1,069		731
Total	**62,866**	**372,127**	**215,245**	**(66,885)**	**152,865**

The transfer out of the Mobile Food Bank fund represents expenditure that has been capitalised.

12. OPERATING LEASE COMMITMENTS

As at 31 March 2024, the charitable company had a five year rental operating lease commitment:

	31 March 2024	31 Dec 2022
	£	£
Within One Year	15,150	–
Between One and Five Years	60,600	–
Total	**75,750**	**–**

13. RELATED PARTIES TRANSACTION

There were related parties transactions in the period to 31 March 2024 (2022: none) £59 was paid to one Trustee for travel and subsistence.

14. GRANTS TO OTHER ORGANISATIONS

Hackney Foodbank granted £480,000 to London Community Foundation to set up a Hackney Foodbank Community Fund to benefit communities in London in a convenient, impactful and tax efficient way.

This amount included £72,000 in management fees to London Community Foundation.

Hackney Foodbank also granted £10,000 to Hotline Meals for Passover, £5,000 to Boiler House and £4,998 to Carib Eats to help with their giving free and partially subsidised food to the community.









Some of our many volunteers from 2023

CONTACT US

Our address:

Wally Foster Community Centre
Homerton Road
London
E9 5QB

Phone us

020 72542464
(Mon – Fri, 10:00 – 14:00)

Email us

info@hackneyfoodbank.org

Report design: **www.hilarybarnes.co.uk**

Hackney foodbank

THE HACKNEY FOODBANK

England & Wales - Charity number 1149896

Accounts

Hackney foodbank

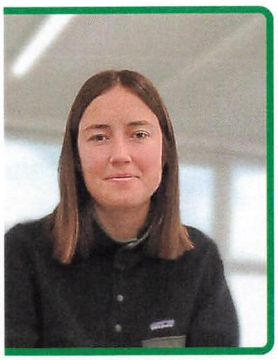
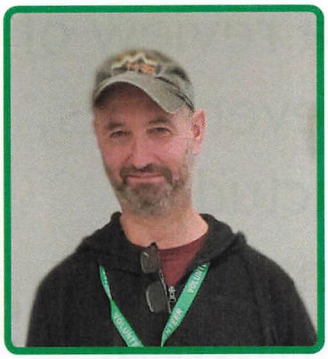
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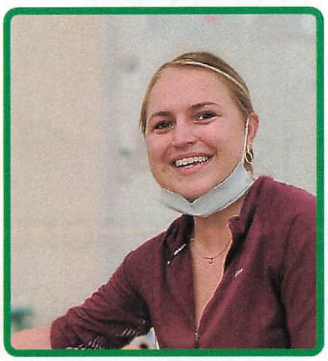
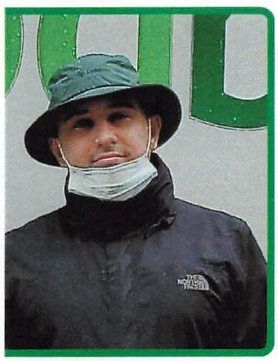
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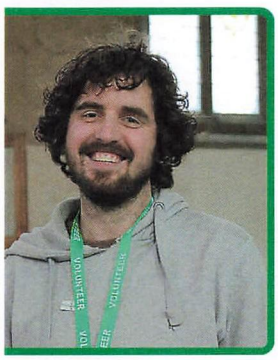
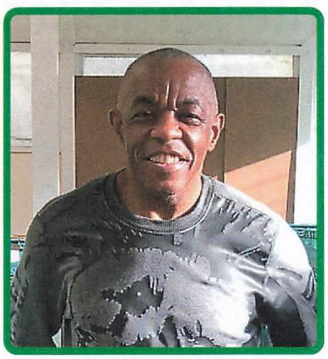




Some of our many volunteers from 2022

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This annual report presents a review of year 2022, reporting on achievements, performance, and impact, including financial performance and financial position to demonstrate the trustees' stewardship and management of charitable funds. This report is also intended to serve as a directors' report for the purposes of the Companies Act 2006.

As a preliminary matter, the trustees and staff of Hackney Foodbank wish to express their deep appreciation for the contribution made by volunteers and donors, without whom no achievements would have been possible.

LETTER FROM THE CHAIR

During 2022 Hackney Foodbank went through a transformation, as the charity hired its first CEO, implemented the strategy developed in 2021 and, sadly, lost the chair suddenly and unexpectedly.

Sue Bell, our chair, very sadly passed away in July 2022. Sue devoted a large part of her life and energy to charities and the relief of poverty. Her work on behalf of the Hackney Foodbank was selfless and generous, and she played a major role in helping the organisation to become what it is today. We alongside so many others miss her dedication and her creative contribution.

The trustees appointed an interim chair from the serving trustees and began recruiting a new chair in the autumn. Two other trustees announced that they were going abroad and therefore would not be able to serve on the board anymore, so HFB also started recruiting new board members at the same time.

This year demand started high – 100% higher than pre-pandemic levels – and then continued to grow. The emerging cost of living crisis drove people we hadn't seen previously to seek food support. Universal Credit claimants in Hackney grew from 16,000 pre-pandemic to 32,000 in 2022. Despite the record investment in staffing and rolling out new ways to help the residents of Hackney, we were running to keep up with demand. In December 2022, we fed nearly 800 people one week. This was almost reaching our pandemic high of feeding 840 people in a week (March 2021).

Recruiting and retaining volunteers was another challenge we faced during the year. We were without a volunteer manager for a few months, and volunteers had gone back to work after furlough ended. This provided new challenges for the food bank, which we are still addressing. We find that the people of Hackney still want to help those in need, and we are developing the systems and processes to facilitate that help.

Food donations dropped significantly also during the year – down 56% in weight. The way we account for food donations in cash, through the Trussell Trust translation, means that this dramatic loss of food donations looks smaller than it actually was.

Despite the challenges we faced in terms of growing demand, falling food donations and sparsity of volunteers, local people, local businesses, and local community organisations continued to support the food bank, which we desperately needed. The volunteers sorted and packed food at our warehouse, drove and delivered emergency food parcels, assisted and supported people at the food distribution centres, and helped at the office to ensure everything ran as smoothly as it could – none of it could have happened without the volunteer teams.

Yet again to our volunteers, our donors, our fundraisers, and our wonderful staff team – thank you! We have experienced another year of unprecedented demand. The annual report that follows will tell you how you helped our neighbours and community. Please continue to support us.



Caroline O'Brien
Interim Chair of Trustees

Hackney foodbank

Reference and Administrative Details

The name of the charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the charity's registered office is:
The Hackney Foodbank, Florence Bennett Centre, Cherbury Street, London N1 6TL

Those who were trustees of the date that this report was approved or who served as trustee during the reporting period include:

Susan Bell, Chair of Trustees, died in post on 3rd July 2022.

Michael Johnson, Trustee, appointed on 20th May 2020.

Ian Stephenson, Trustee, resigned 1st September 2022.

Imogen Clark, appointed on 6th November 2020.

Caroline O'Brien, Trustee and Interim Chair (1st September 2022), appointed on 6th November 2020.

Feona Daly Cairn, Trustee, resigned 17th November 2022.

Mark Boisson, Trustee, appointed on 7th April 2021.

Nanette Daniels, Trustee, appointed on 17th May 2021.

Those to whom the trustees delegated day-to-day management of the charity in a senior management role during the reporting period include:

Pat Fitzsimons, Chief Executive Officer, appointed on 1st February 2022.

Kye Lockwood, Interim Chief Executive Officer, left 16 February 2022.

The trustees also took advice from:

Insurance Broker

Marsh Commercial
1st Floor
No.1 Bridgwater Road
Worcester WR4 9FQ

Auditor

Knight Goodhead Ltd
7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire S053 3DA

Principal Bankers

The Co-operative Bank PLC
PO Box 101
1 Balloon Street
Manchester M60 4EP

CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

Metro Bank PLC
One Southampton Row
London WC1B 5HA

Redwood Bank
The Nexus Building
Broadway
Letchworth Garden City SG6 3TA

Investment Managers

CCLA Investment Management
Senator House
85 Queen Victoria St
London EC4V 4ET

Solicitors

Denton's
1 Feet Place
London EC4M 7WS

Bates Wells
10 Queen Street Place
London EC4R 1BE

HR Support Services

Peninsula Business Services Limited
The Peninsula
Victoria Place
Manchester SA3 3AJ

CIPD
151 The Broadway
Wimbledon
London SW19 1JQ

Structure, Governance and Management

The Hackney Foodbank is a charitable company limited by guarantee that was incorporated on 9th December 2011. The charity is governed by its Memorandum and Articles of Association (as amended by special resolutions dated 15 November 2012 and 11 June 2019).

Membership of the Hackney Foodbank is open only to community organisations and institutions (and not to individuals). In 2022, members comprised Grace Church Hackney Trust; St John's, Hoxton; Our Lady and St Joseph's, Kingsland; St. Mary's, Stoke Newington and Clapton Commons Community Organisation.

The Hackney Foodbank is governed by a Board of Trustees (who also serve as directors of the company) which is responsible for the strategic direction, governance, and policy of the Hackney Foodbank. Day-to-day management of the charity's activities is delegated to staff.

Any person who is willing to act as a trustee may be appointed by the charity by ordinary resolution or by the Board of Trustees, provided that in the latter case they must retire at the next Annual General Meeting and then stand for reappointment. A skills audit of all current trustees is completed annually. Having regard to the outcome of that audit, the Board of Trustees then identify specific skills and experience that need to be recruited to provide a balance in terms of equality and diversity as well as ensuring relevant skills required across the board are met. Opportunities to become a trustee of the Hackney Foodbank are advertised on volunteer websites and through other media, including via a recruitment agency if required. Member organisations may also nominate candidates. During 2022, the trustees recruited a new chair and three new trustees who were officially appointed to the board in January 2023.

All potential trustees shall apply by submitting a CV and cover letter to the trustee's email address (trustees@hackneyfoodbank.org). Upon receipt, a trustee or trustees will arrange to meet the potential trustee for a discussion. If the candidate meets the criteria as laid out in the role description and in line with the requirements identified via the skills audit, the potential trustee will be invited to observe a Trustee Board meeting. (The potential trustee may be required to absent themselves for parts of the meeting if sensitive information and issues are being dealt with). Following the meeting observation, the chair or another trustee will consult the candidate on whether the recruitment process should continue and if so, the candidate will be voted onto the Board of Trustees at the next meeting.

Training for trustees is provided by the Trussell Trust and from other third-party providers including, in particular, organisations of which the Hackney Foodbank is a member.

In 2022, the Board of Trustees appointed a CEO, replacing the interim CEO who was appointed in 2021. The CEO is responsible for the overall running of the food bank. The CEO reported into the Board of Trustees and all other employees reported into the CEO. The pay and remuneration of the key management post is settled by agreement having regard to the remuneration of similar roles in other food banks in the Trussell Trust network.

Hackney Foodbank is part of the Trussell Trust Foodbank network founded in 2004. Since then, the Trussell Trust has helped communities work together to launch food banks nationwide in a wide range of towns and cities. While Hackney Foodbank is not required by its governing documents to adopt the Trussell Trust's policies and procedures, we are encouraged to do so and, in practice, we have found it helpful, especially to ensure that Hackney Foodbank's activities are conducted for the public benefit. The Trussell Trust also provides training and technical support and collates data from Hackney Foodbank and other food banks in the network and uses this information to produce reports to further the aim of ending the need for food banks.

1.

OBJECTIVES AND ACTIVITIES

Hackney Foodbank's charitable objects are specifically restricted to the following:

(1) **To advance the Christian faith** (as expressed in the Apostle's creed 1) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a food bank;

(2) **The relief of financial hardship amongst people in Hackney** and the surrounding areas or in other parts of the United Kingdom in such ways as the trustees from time-to-time think fit, in particular, but not exclusively by:

(a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.

(b) Such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

Hackney Foodbank (HFB) is an independent charity. It operates as part of the Trussell Trust Foodbank network and follows the policies and advice of the Trussell Trust, thereby benefitting from their experience in supporting more than 1,400 food banks across the UK. Our shared aim is to end the need for food banks in furtherance of our charitable objects, to relieve food insecurity and financial hardship in our community. We do this by providing emergency food parcels as part of a package of support aimed at helping people out of crisis provided by local frontline health and social care partners.

Hackney Foodbank's Services:

The food bank is run by rules that:

- Provide only three days' worth of emergency provisions;
- Require that vouchers, which are distributed by our trusted referral partners, are exchanged in a timely manner after issue (in recognition of the fact that they are intended for emergencies and crises)

These rules form part of the framework for ensuring that the charity's activities further our purposes for the public benefit. Indeed, the trustees are confident that, by their stewardship and management of charitable funds, Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission. Interested parties are invited to contact us for a detailed account of the way in which the charity meets these objectives by requesting our policy document **(info@hackneyfoodbank.org)**.

Hackney Foodbank's vision is for a hunger-free Hackney, where everyone can afford to eat.

Our objectives for the period were:
To implement the Road Map 2022 onwards, the strategy that was developed by our interim CEO in 2021. The Road Map outlined implementation of 13 new projects and expanding the team by more than a third.



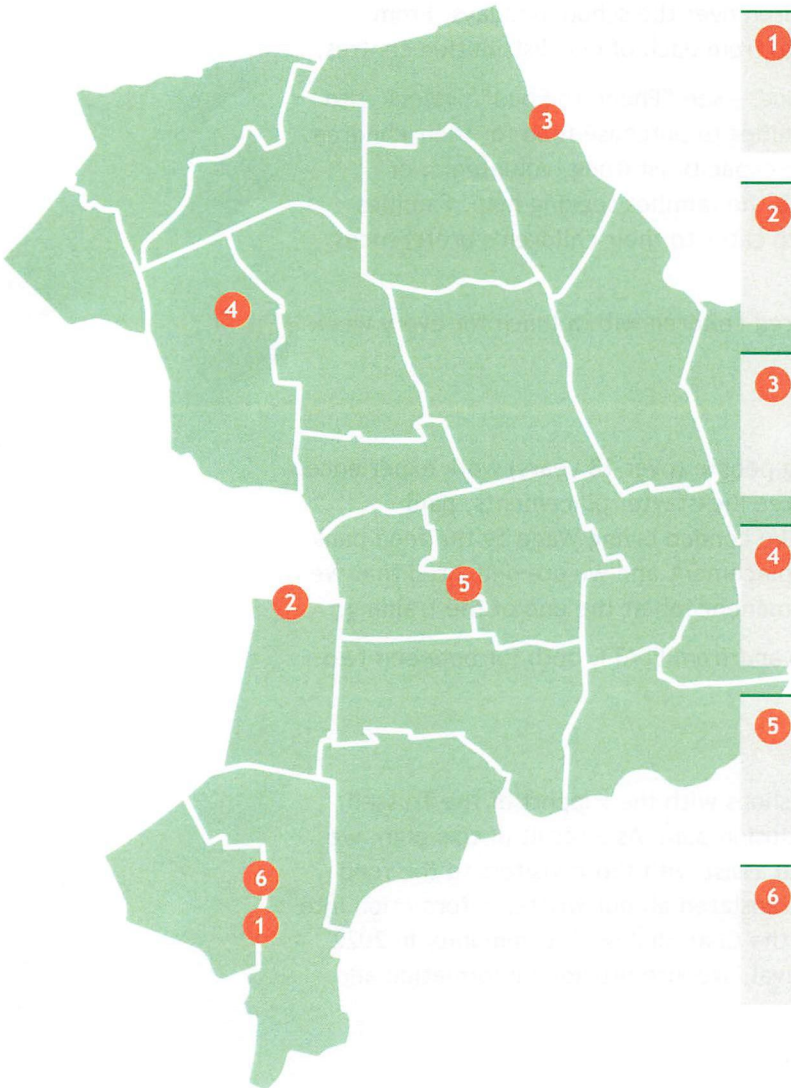
ACHIEVEMENTS AND PERFORMANCE

Hackney Foodbank's Strategic Plan and Roadmap 2022 Onwards

During 2022, Hackney Foodbank developed and delivered the majority of the 13 projects which began during 2021. The results of that journey are outlined below.

1. Distribution Reshuffle

The Head of Services reviewed Hackney Foodbank's five food distribution centres to ensure they were in the right place and to determine whether we needed another one. The result was that we moved one into the Museum of Home in Hoxton, one to Haggerston in a leisure centre and opened a new food distribution centre in Hackney Central. These moves mean we were able to spread out a bit more in the borough to make it easier for those in need to reach our services. The Hackney Central Food Distribution Centre (FDC) is open in the evening on a Friday to ensure those who are working can get to us after work.



1. **Monday** 11:00 – 13:00
   Museum of The Home
   Fire Gate 3, Geffrye Street E2 8EA

2. **Tuesday** 11:00 – 13:00
   Our Lady & St Joseph's RC Church
   100A Balls Pond Road N1 4AG

3. **Wednesday** 17:00 – 18:45
   The Leaside Trust
   34 Spring Lane E5 9HQ

4. **Thursday** 12:00 – 14:30
   St Mary's Church
   Stoke Newington, Church Street N16 9ES

5. **Friday** 18:00 – 20:00
   Pembury Community Centre
   1 Atkins Square, Dalston Lane E8 1FA

6. **Saturday** 10:00 – 12:00
   Queensbridge Sports & Community Centre
   30 Holly Street E8 3XW

2. Events

This year was Hackney Foodbank's 10th anniversary of being registered as a charity. We held two events to mark this anniversary. Firstly, we held a partner event where we asked the audience of professionals working with residents in need, to ask questions of some of our most trusted partners. The event attracted over 50 organisations and was deemed a great way to share information and to network. We plan to have another partner event every year to ensure ongoing conversation between all the support services within the borough.

Secondly, we held a donor event, to let those who support the food bank know about the challenges people are facing and to meet the Hackney Foodbank team. Our Interim Chair Caroline O'Brien spoke, as did the CEO and a representative from New Philanthropy Capital. The feedback from the donors was positive so we plan to put on a donor event every year.

3. Lunch Club

Families to be provided with a weekly lunch parcel e.g., a loaf of bread, pack of cheese, pack of butter, fruit, crisps, drink.

Our Family Lunch Club is aimed at tackling school holiday hunger by providing healthy nutritious meals to young families with children up to the age of 12 who would otherwise struggle to afford to feed their children over the school holidays. From October 2020 we provided packed lunches to go from each of our distribution centres.

During 2022, we switched to using Phone to Food – see "Phone to Food" project – to provide a week's worth of phone credit for families to purchase food for their children. We had to do this because we did not have the capacity (staffing, volunteers, or storage) to hand out weekly food parcels for all the families seeking help. Families preferred this method, as they were enabled to cater to their children's preferences in food.

During 2022 we provided on average one hundred children with a lunch for every week of the school holidays.

4. Work Experience

Hackney Foodbank was able to offer five young people (over 18 years) work experience in the warehouse during 2022. We provided three Kickstarter placements, paid minimum wage by the DWP and topped up to the London Living Wage by the food bank. Two stayed almost to the end of the one-year placement and we are delighted that we were able to offer one of them a full-time permanent job at the end of the training.

We had a work placement from Project Search and from ELATT, both for between two and four weeks.

5. Equality, Diversion and Inclusion

Hackney Foodbank underwent a series of workshops with the support of the Trussell Trust, to develop an Equality, Diversity and Inclusion plan. As a result of this plan, we have implemented the use of Language Line, to assist with those visitors to the food bank who do not speak English. We have also translated all our written information into community languages. We provided a grant to the Charedi Jewish community in 2022 to provide food support over the Passover festival. We also provided information and phone credit to those who needed it.

Several other projects contributed towards delivering a more diverse and inclusive service to Hackney residents: the Mobile Food Bank, Home Deliveries, Phone to Food, the Data project and Staff and Volunteer Welfare. Progress against each of these is listed below:

6. Mobile Food Bank

The purchase of an electric mobile food bank was delayed because the vehicle was not available in the UK during 2022, following a global shortage of data chips. This vehicle was to enable Hackney Foodbank to go to places in the borough where food assistance was poor and where need was high. Working with the local authority, we have identified areas of food support scarcity, so that when the mobile food bank is in operation, we can deploy the mobile food bank to that area. We have been informed that the electric van will be available from Q2 of 2023.

7. Home Delivery

The Home Delivery service is for those who find it difficult to travel to the food distribution centres and to transport the heavy food parcels back home again. Hackney Foodbank uses a cycle delivery service, PedalMe. This service has been kept artificially low, because of capacity and cost issues. We will review this service once we have a mobile food bank which might be used for home deliveries.

8. Phone to Food

To allocate credit to people who are accessing food bank services to spend in local shops whilst ensuring that relevant signposting information and follow up contact is achieved.

HFB ran a pilot programme of allocating credit onto food bank visitors' phones during 2022, using the company Face Donate. This pilot was very successful and proved that visitors used the credit to purchase fresh fruit and vegetables, meat (including Halal) and foods their children wanted to eat. We re-branded our project Phone to Food and enrolled retailers around each one of our food distribution centres, including Ridley Road market and the Orthodox Jewish shops in Stamford Hill.

HFB plans to roll out the project to all our services during 2023 and hope to enrol the major supermarkets to take part in Phone to Food. This project is a primary service that enables HFB to deliver services to a diverse community.

9. Financial Inclusion

To provide support that will help to ensure beneficiaries maximise their income, build their financial resilience, are signposted to relevant services who can offer additional help to tackle the underlying cause of crisis and help enable them to be in position of lower reliance on Hackney Foodbank.

Below is the outcome of the work we did with Rooted Finance (Fair Money Finance rebranded) on helping food bank visitors to resolve debt issues, help with budgeting and increase their income.

Total clients seen:	**266 (79 of which are household beneficiaries)**
Total debts presented:	**£1,388,424**
Total debt repaid:	**£120,622**
Income maximised:	**£41,766.67**

This was the first year of delivering this project and we expect the outcomes to increase during subsequent years.

10. Strategic Resources

To build better relationships and processes with our frontline referral partners, to ensure a smooth and effective beneficiary experience, and to accommodate needs in an appropriate way, ensuring capacity to meet demand.

HFB depends upon our referral agencies to distribute food vouchers, and so we need to be confident they are using appropriate criteria when issuing vouchers. We have been working with our partners to improve communication and therefore outcomes for our visitors.

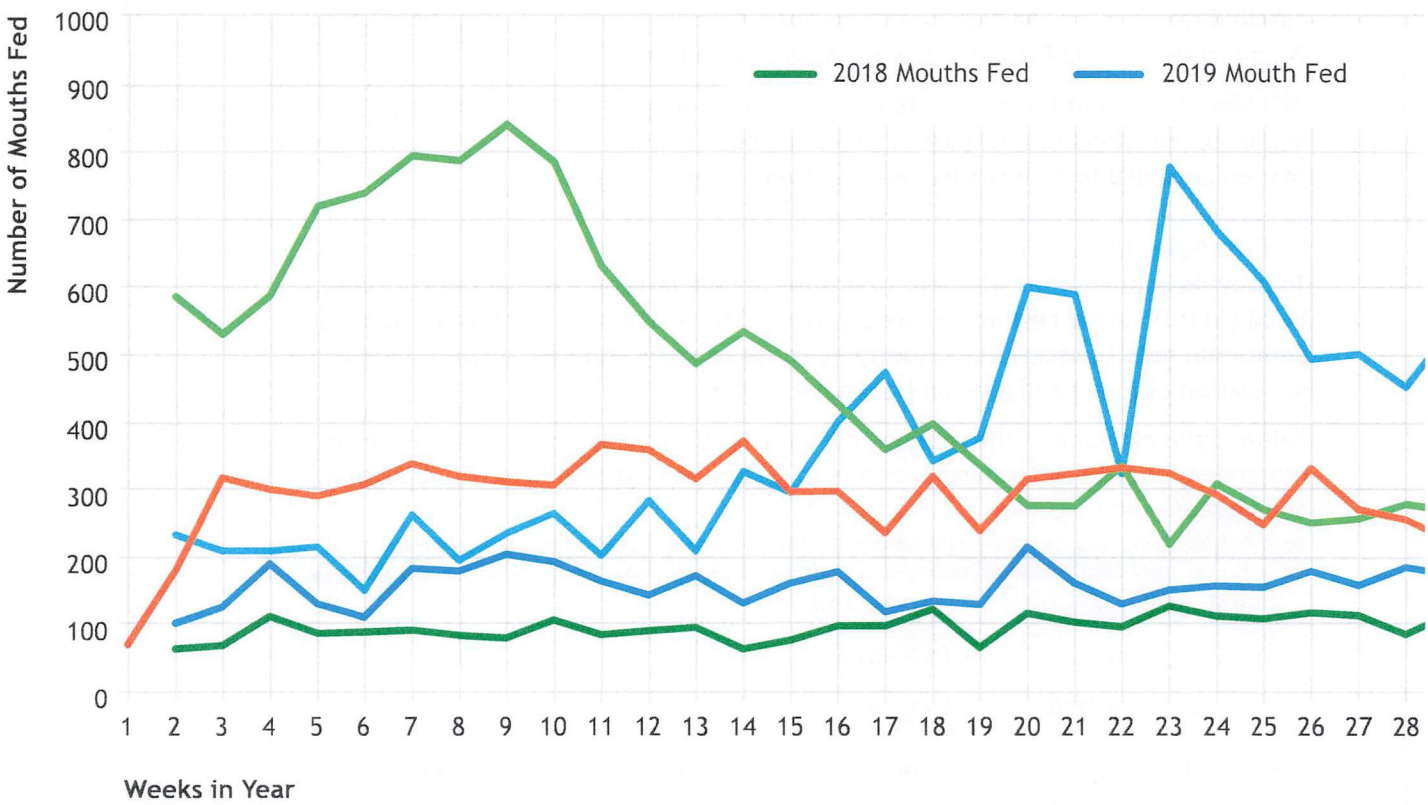
The partner event, mentioned above, went a long way in improving communication between us and those who refer people to the food bank. We continued to speak to those referring throughout 2022 and will improve these relationships and information flow in future years.

11. Data

To enable relevant collection, storage, and analysis of information on services and stakeholders including effective impact measurement, creation and population of a CRM/Database and the development of dashboards to track progress.

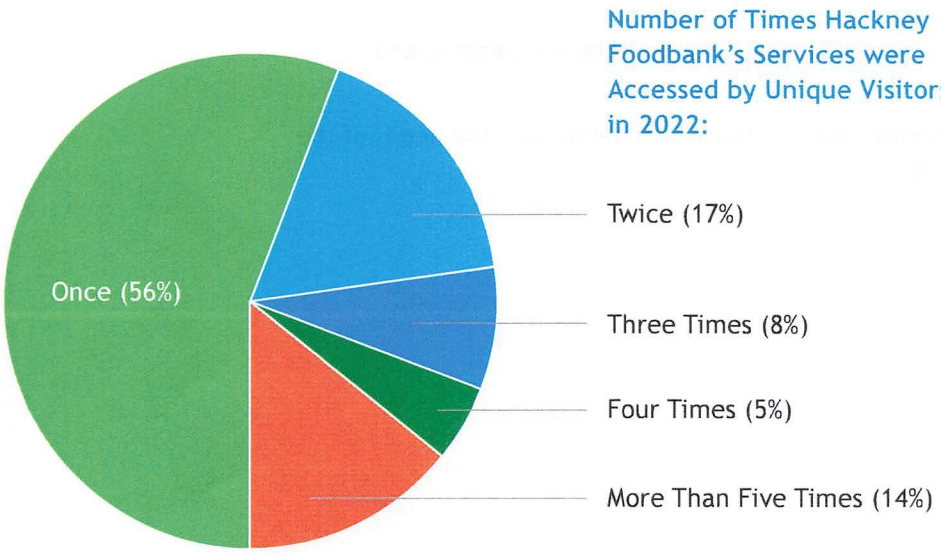
HFB grew from feeding just over 100 people each week in 2018 to feeding 840 one week during the height of the pandemic and averaged feeding over 340 each week during 2022. This is a trebling of our size in just four years. This project was enacted to improve the data collection and analysis at the food bank, which in turn will be analysed to inform our plans and practice moving forward.

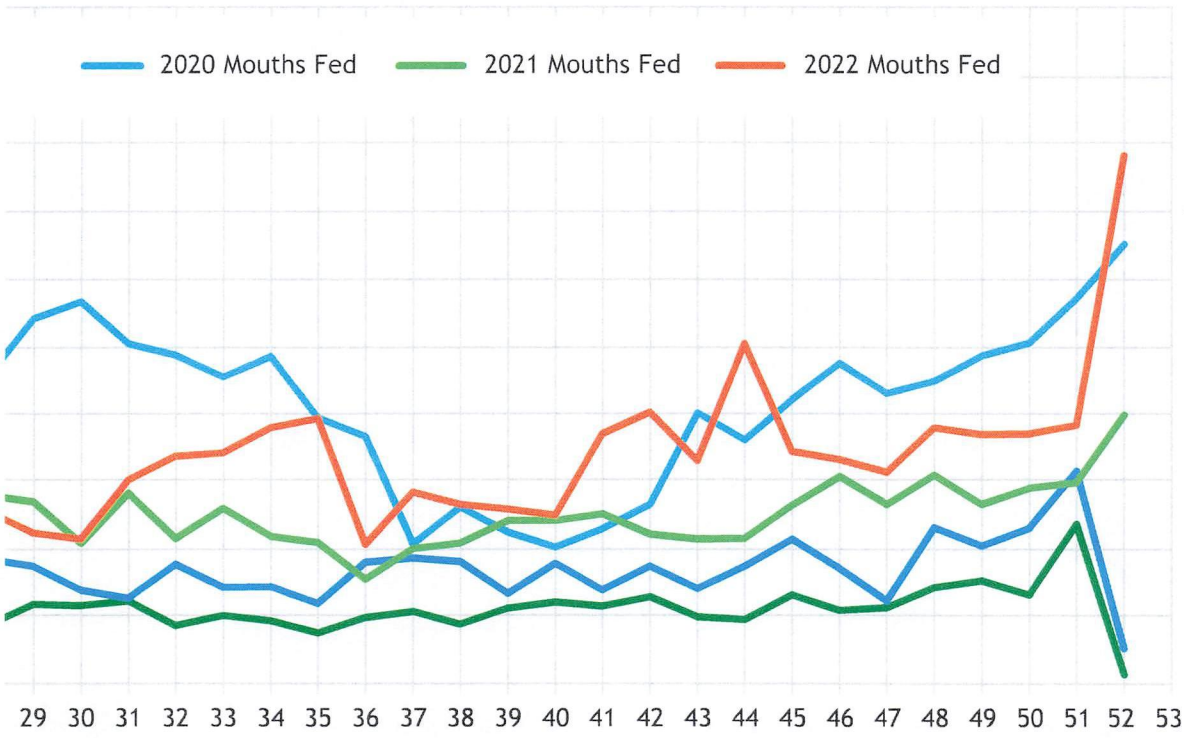
Number of Mouths Fed per Week from 2018 to 2022:



During 2022 we improved data analysis by using the data collected through the Trussell Trust's database. This included number of people fed, frequency of visits to the food bank, the amount of food donated, and much more. We also produced several case studies of those who visit the food bank, to better understand why people need emergency food parcels. We regularly produce these and other statistics for internal and external audiences.

We want to improve the data we hold about our visitors and towards that end, we will be conducting surveys in our food distribution centres during 2023. The Trussell Trust has also said it will improve its data collection, which will help food banks to understand who comes to their food bank and why.





12. Staff and Volunteer Well-Being

To promote a genuine wellbeing-first culture that fosters, enables, and sustains wellbeing for all.

During 2022, many of the volunteers who had seen HFB through the pandemic left to go back to work and some of the staff moved on as HFB expanded the team threefold. Many of the existing staff and volunteers had worked extremely hard over the previous two years and needed rest and care.

As HFB recruited the additional staff and new volunteers needed to deliver the ambitious strategy, it became evident that HFB needed a human resource professional to ensure the well-being of its staff and the volunteers going forward.

13. Website Design and Build

To create a new website which better serves our beneficiaries, donors, and stakeholders.

HFB designed and built a new website during 2022 which better met the needs of the various stakeholder of the charity.

SEASONAL ACTIVITIES AND EVENTS

Season	Event
New Year	
February Half Term	Children's Lunch Club
Spring	
April Lent and Easter	Adlent
May Half Term	Children's Lunch Club
9th June 2022	Volunteer Celebration
Summer	
July and August	Children's Lunch Club
Summer Holiday	
Autumn	
11th October 2022	10th Anniversary Partner Event
13th October 2022	10th Anniversary Donor Event
October Half Term	Children's Lunch Club
31st October 2022	Trick or Eat
Winter	
December Advent	Reverse Advent Calendar
December Christmas	Christmas Toy Appeal



Volunteer Celebration

As a voluntary organisation, we rely on the dedication of the local Hackney community to function. In 2022 that contribution amounted to over 7,332 hours of volunteer time, which is equivalent to four full time staff members. This is a decrease of 20% on 2021 numbers. The numbers of volunteers have been dropping steadily since the end of the pandemic as many of them have returned to work. Volunteers come from a wide section of the community, including members of churches, corporate teams, and individual members of the public.

The core of Hackney Foodbank's service – the food distribution centres – is supported by regular volunteer teams who set up and run the centres. Volunteer drivers collect food donations daily from local supermarkets' collection points. Warehouse volunteers weigh all donations coming into the warehouse then help to sort and shelve, assist in packing bulk orders/emergency parcels for the weekly food bank centre deliveries and provide support for regular stock takes.

Several key volunteers support administrative processes that are central to the Hackney Foodbank's operations such as inputting data relating to food and other stock donations, thanking donors, supporting our signposting service and our communications team.

HFB hosted the second annual Volunteer Celebration in June 2022, to thank our volunteers for all their hard work and dedication. The event was held at the Redmond Community Centre and included two events – one for speeches from councillors, Trustees and volunteer organisations and the second one for a celebration – music, refreshments and presents for the volunteers, which were sourced from the local businesses. The first Volunteer Celebration in 2021 was so successful that it has become a regular feature in the HFB calendar.



Volunteer Celebration 2022



Trick or Eat

The Trick or Eat food donation initiative organised by Jenna and Basil Fansa of the Local Buyers Club was run again at Halloween, growing bigger each year. In 2022, they collected 2558 kg of food. The idea of the Trick or Eat event is to encourage children and their families to donate food alongside a treat, so that children get the treat, but the tin/packet is donated to the Hackney Foodbank.

Reverse Advent Calendar

Another initiative that we re-ran in 2022 was the 'Reverse Advent Calendar'. Instead of receiving a festive treat, participants donate the item specified for that day to the food bank for individuals and families who are struggling over the festive season. It was run in November in 2022 to ensure that beneficiaries received items in time for Christmas. We received 68 kg of food through this in 2022, 65% less than we received in 2021 (192 kg) through the scheme. This was just another indication that food donations were dropping throughout the year.



Christmas Toy Appeal

The Local Buyers Club, owned by Jenna and Basil Fansa, buys toys for disadvantaged children. In December 2022, HFB received almost 400 toys for children up to the age of 12.

In 2022 HFB wanted to ensure older children also got toys at Christmas, so we started a fundraising campaign to get £30 OneforAll vouchers for older children. The Local Buyers Club donated 50 x £15 vouchers and 50 x £10 vouchers, totalling £1250, while the public donated £2,355. This campaign was very successful, and we distributed £2,070 in vouchers to older children during Christmas and have some left over to distribute in 2023.

AdLent

The Trussell Trust has a campaign called AdLent, which asks people to donate specific food to a food bank on each day of Lent. Hackney Foodbank took part and hope to grow this project in the next years.



Donations

Food donations dropped in 2022, compared to 2021. This is likely because people donated a lot of food during the pandemic years as the need was apparent to all. It became evident that there was still a high level of need in 2022, but food donations only reached the levels seen during the pandemic in October 2022. This did not make up for the previous nine months of lower donations and therefore HFB had to purchase more food during 2022.

2021 year-end stock
93,880 kg @ £1.75 per kg was **£164,291**

2022 year-end stock
41,442 kg @ £2.37 per kg was **£98,217**

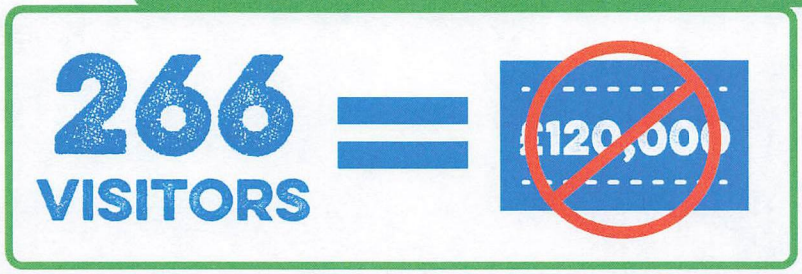
In 2022, 94,000 kg of stock was donated, and 27,200 kg of food was purchased. HFB distributed 122,600 kg of food to our visitors and donated an additional 51,100 kg of food to other organisations which were also distributing food to those in need.

OUR 2022 PERFORMANCE AND ACHIEVEMENTS



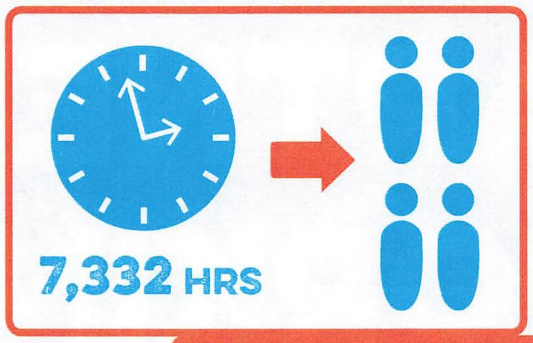
We commemorated 10 years of being a registered charity

Over £120,000 of debts were repaid by 266 visitors with help from HFB and Fair Money Advice

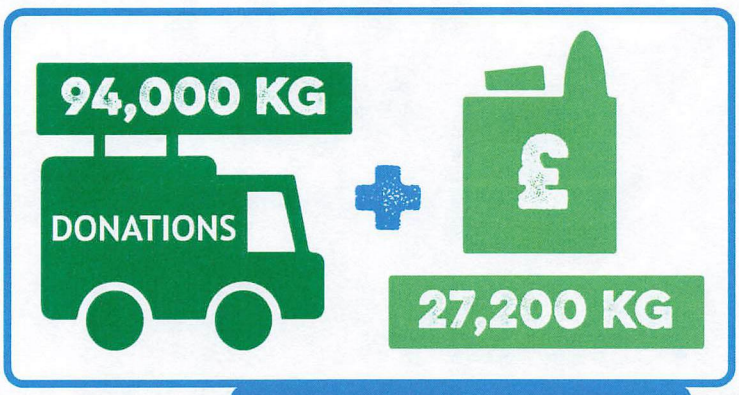




were provided with a lunch for every week of the school holidays



of volunteer time, which is the equivalent to four full time staff members



We received 94,000 kg of donated stock and purchased 27,200 kg of food for our visitors



received in December 2022 for the Christmas Toy Appeal

The average number of people fed by HFB has trebled in four years





PARTNERSHIP WORKING AND SIGNPOSTING

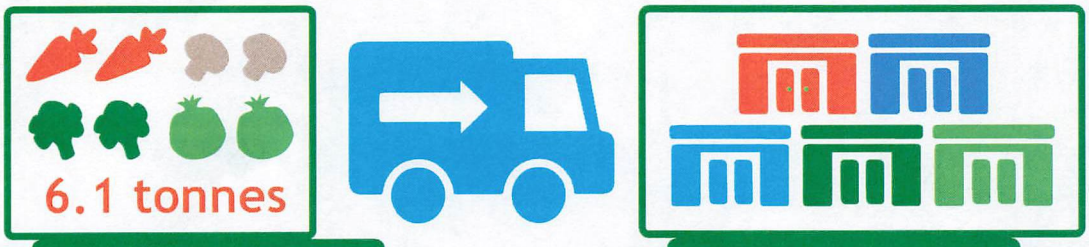
Partnership Working

HFB believes that food banks should not exist in one of the richest countries in the world. We work towards helping food bank visitors to move out of poverty through our partnership work with organisations who can give advice on specific areas – such as debt management – and through engagement with wider partnerships in the borough and London-wide.

We are a Trussell Trust food bank, and we therefore receive advice, support, and funding from the Trussell Trust. We continue to participate in Hackney's Food Poverty Network, and the Food Roots Partnership. Hackney Council set up fortnightly Poverty Reduction Tools meetings during 2022 to address the growing issues caused by the cost-of-living crisis, which we attend.

We are also active members of 4in10, London's Child Poverty Network, Child Poverty Action Group (including as a member of the End Child Poverty Coalition) and the All-Party Parliamentary Groups (APPGs) on Universal Credit, Debt and Personal Finance and Ending the Need for Food Banks.

The partnership we forged in 2020 with Growing Communities continued during 2022. They donated fresh organic produce weekly to HFB and in 2022 this was 6.1 tonnes of fresh fruit and vegetables (over 100 kg a week). This was 17% higher than in 2021. This allowed us to distribute fresh produce to five of our six food distribution centres (FDCs). The other FDC has contributions from local businesses of fresh fruit and vegetables and bread. Several of the other FDCs also receive fresh produce and bakery goods from local businesses and the community.



Signposting:

The visitors who access the food bank are offered a holistic support model: emergency food alongside signposting to local advisory partners who can help address specific crisis issues. This is predicated on agencies and signposting organisations being open and able to issue vouchers and additional services to those in need. We have found that many organisations that are set up to help were overrun with demand during 2022, posing signposting issues for HFB.

We keep up-to-date information sheets on a wide range of issues, which we give to our food bank visitors. These issues include housing, mental health support, places to get free/cheap food, support for people with no recourse to public funds, domestic violence, budgeting, and debt, LBGTQI+, and culturally specific organisations. The leaflets are translated into community languages to reach the widest possible audience.

Our plans are to strengthen our relationships with our referral partners to ensure our visitors receive the best possible support to help them out of food insecurity in the future.

4.

FINANCIAL REVIEW

For the year 1 January to 31 December 2022, Hackney Foodbank generated a surplus of £52,390.

During 2022, total income received by the charity came to £1,239,189 (2021: £1,194,966) with expenditure of £1,222,921 (2021: £787,965). For the details behind these figures, please consult the financial statements which follow the report. Both the income and expenditure include 'donations-in-kind'. This includes the value of food we receive and distribute, but not the value of thousands of hours of volunteer time donated to the charity.

In 2022, Hackney Foodbank's principal sources of funds comprised:	
Individual and corporate donations:	£816,229
Value of food donated:	£222,746
Grants:	£169,655

Reserves Policy

Hackney Foodbank's 'free reserves' are intended to protect the charity against a significant fall in income; to finance opportunities that may present itself; and to meet other unexpected calls on funds. HFB's reserves policy requires that the charity retains free reserves (being unrestricted funds less fixed assets and food stocks) in unrestricted funds to be sufficient funding for three to six months of normal expenditure and any closure costs. At the end of 2022, unrestricted funds total £1,234,257 (2021: £1,182,267). Of this amount, £1,112,446 (2021: £989,703) is considered as free reserves – more than three times the target amount. The Board agreed in March 2023 that £500,000 of the surplus amount be spent on initiatives and investments that both further HFB's direct charitable objects of providing food to residents of Hackney who most need it, and also investment(s) that enable HFB to achieve its strategic goals of delivering food services in the most efficient and effective way possible in the short- and long-term.

Fundraising

The charity did not use the services of a professional fundraiser during this period, and we have not received any complaints about our fundraising in the year ending 2022. Hackney Foodbank is a member of the Fundraising Regulator and adheres to its Fundraising Code of Practice.

Investments

HFB invests using an ethical fund (CCLA). The key drivers for making the investment were to manage the risk of loss of cash due to bank failure, and to optimise the return on the cash we hold. Current market conditions mean we are yet to make a return, however the intention to generate a return is a long-term objective and so fluctuation is expected.

Investment performance is reviewed quarterly by the Finance, Audit and Risk Committee.

Risks and Uncertainties

Hackney Foodbank, like all food banks in the UK, is responding to increasing demand arising from the cost-of-living crisis in the country. As mentioned previously, we have faced increasing demand for our services over the previous year, falling food donations, falling volunteer involvement, and operating costs rising significantly faster than income. We expect demand to continue growing over the coming years and set out our plans to manage this demand below.

- We have hired a fundraiser/communications expert at a senior level to raise food donations, increase the number of volunteers and increase the income of the charity.
- We are introducing a new project called Phone to Food (mentioned previously) which will cut down on the volume of food we will need to purchase, transport, sort and distribute to the visitors, cutting our operational costs.
- HFB grew dramatically during 2022, both in number of staff and in number of projects delivered. We may find that some projects we will scale back and we may restructure the staff team if demand outstrips our capacity to deliver.

Trustees' Responsibilities

The trustees are responsible for preparing the annual report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice (UK GAAP). Company law requires the trustees to prepare for each financial year, financial statements, which give a true and fair view of the state of affairs of the company and of the surplus or deficit for that period. In preparing those accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently.
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts;
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

As far as the trustees are aware, there is no relevant audit information of which the auditors are unaware. Each trustee has taken all the steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006, and in accordance with the Statement of Recommended Practice – Accounting and Reporting by Charities 2005 (Revised 2008).

Declarations

The trustees declare that they have approved the trustees' annual report above.
Signed on behalf of the charity's trustees:

Signature: 

Full name: Tim BETHEL

Date: 6/9/2023

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HACKNEY FOODBANK

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of Hackney Foodbank for the year ended 31 December 2022, which comprise the Statement of Financial Activities, Balance Sheet and the related notes including a summary of the significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2022 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on Other Matters Prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on Which We are Required to Report by Exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made;
- or we have not obtained all the information and explanations necessary for the purposes of our audit;
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the trustees' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the Trustees

As explained more fully in the trustees' responsibilities statement, set out on page 29, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable,

matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our Responsibilities for the Audit of the Financial Statements

We have been appointed as auditor under Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise noncompliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and noncompliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk
This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of Our Report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

C J Goodhead FCA
Senior Statutory Auditor 12 September 2023

Knight Goodhead Limited Chartered Accountants and Statutory Auditors

7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire, SO53 3DA

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 DECEMBER 2022

	Note	31 Dec 2022 Unrestricted £	Restricted £	Total £	31 Dec 2021 Unrestricted £	Restricted £	Total £
INCOME FROM:							
Donations and Legacies		855,458	130,426	985,884	720,142	133,036	853,178
Donated Food		222,746	–	222,746	340,879	–	340,879
Other Donated Goods/Services		28,324	–	28,324	–	–	–
Other Income		2,235	–	2,235	341	568	909
Total Income	2	**1,108,763**	**130,426**	**1,239,189**	**1,061,362**	**133,604**	**1,194,966**
EXPENDITURE ON:							
Value of Food Given Away		403,922	5,000	408,922	309,895	–	309,895
Other Expenses on Charitable Activities		688,972	125,027	813,999	401,296	76,774	478,070
Total Expenditure	3	**1,092,894**	**130,027**	**1,222,921**	**711,191**	**76,774**	**787,965**
NET INCOME/(EXPENDITURE) BEFORE GAINS AND LOSSES		**15,869**	**399**	**16,268**	**350,170**	**56,830**	**407,000**
UNREALISED LOSS ON INVESTMENT	5	**(19,583)**	**–**	**(19,583)**	**(1,049)**	**–**	**(1,049)**
REVALUATION OF STOCK	6	**55,705**	**–**	**55,705**	**–**	**–**	**–**
NET MOVEMENT IN FUNDS		**51,991**	**399**	**52,390**	**349,121**	**56,830**	**405,951**
Balances Brought Forward at 1 January 2021		**1,182,267**	**62,466**	**1,244,733**	**833,146**	**5,636**	**838,782**
BALANCES CARRIED FORWARD AT 31 DECEMBER 2021		**1,234,257**	**62,866**	**1,297,123**	**1,182,267**	**62,466**	**1,244,733**

Movements on all reserves and all recognised gains and losses are shown above. All of the organisation's operations are classed as continuing.

The notes on pages 38 to 45 form part of these financial statements.

BALANCE SHEET
AS AT 31 DECEMBER 2022

	Notes	31 Dec 22 Unrestricted £	31 Dec 22 Restricted £	31 Dec 22 Total £	31 Dec 21 Unrestricted £	31 Dec 21 Restricted £	31 Dec 21 Total £
ASSETS							
Fixed Assets							
Motor Vehicles	7	20,413	–	20,413	24,016	–	24,016
Office Equipment	7	3,181	–	3,181	4,257	–	4,257
Investments	5	229,367	–	229,367	198,951	–	198,951
Total Fixed Assets		**252,962**	**–**	**252,961**	**227,224**	–	**227,224**
Current Assets							
Stocks	6	98,217	–	98,217	164,291	–	164,291
Debtors	8	105,959	–	105,959	78,686	–	78,686
Prepayments	8	9,783	–	9,783	2,247	–	2,247
Cash at Bank and In Hand	9	795,693	126,221	921,914	740,716	77,302	818,018
Total Current Assets		**1,009,652**	**126,221**	**1,135,873**	**985,940**	**77,302**	**1,063,242**
Total Assets		**1,262,614**	**126,221**	**1,388,834**	**1,213,164**	**77,302**	**1,290,466**
LIABILITIES							
Current Liabilities: Falling Due Within 12 Months							
Current Creditors		9,811	–	9,811	13,049	14,836	27,885
Accruals		18,546	55,855	74,401	10,348	–	10,348
Deferred Income		–	7,500	7,500	7,500	–	7,500
Total Current Liabilities	10	**28,357**	**63,355**	**91,712**	**30,897**	**14,836**	**45,733**
Net Assets		**1,234,257**	**62,866**	**1,297,123**	**1,182,267**	**62,466**	**1,244,733**
Funds							
General Fund		1,234,257	–	1,234,257	1,182,267	–	1,182,267
Restricted	11	–	62,866	62,866	–	62,466	62,466
Total Equity		**1,234,257**	**62,866**	**1,297,123**	**1,182,267**	**62,466**	**1,244,733**

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Approved by the trustees on the: 6/9/2023

Signed on their behalf by trustee:

Print name: TIM BETHEL

Company Registration Number: 7877042

STATEMENTS OF CASH FLOWS
FOR THE YEAR ENDED 31 DECEMBER 2022

	Notes	31 Dec 2022 £	31 Dec 2021 £
Net Cash Flow Provided by Operating Activities	1	**132,862**	**440,925**
Cash Flows from Investing Activities			
Interest Received		2,235	341
Purchase of Fixed Assets		(784)	(5,124)
Sale of Fixed Assets		–	4,453
Purchase of Investments		(50,000)	(200,000)
Loss on Investments		19,583	1,049
Net Cash Flow		**103,896**	**241,644**
Cash at the End of the Year	2	921,914	818,018
Cash at Start of the Year		818,018	576,374
Increase in Cash in the Year		**103,896**	**241,644**

1. Reconciliation of Net Movement in Funds to Net Cash Flow from Operating Activities

	31 Dec 2022 £	31 Dec 2021 £
Net Movement in Funds for the Year	52,390	405,951
Interest Received	(2,235)	(341)
Profit on Disposal	–	(568)
Depreciation	5,463	5,413
(Increase)/Decrease in Debtors	(34,809)	59,053
Increase in Creditors	45,979	24,266
(Increase)/Decrease in Stock	121,779	(52,849)
Revaluation of Stock	(55,705)	–
Net Cash Flow from Operating Activities	**132,862**	**440,925**

2. Analysis of Cash and Cash Equivalents

	31 Dec 2022	31 Dec 2021
	£	£
Cash at Bank and In Hand	921,914	818,018
Total	**921,914**	**818,018**

3. Analysis in Change in Net Debt

	31 Dec 2021	Cash flows	Other non-cash changes	31 Dec 2022
	£	£	£	£
Cash at Bank and In Hand	818,018	103,896	–	921,914
Total	**818,018**	**103,896**	**–**	**921,914**

NOTES TO THE ACCOUNTS
1. ACCOUNTING POLICIES

Basis of Preparation of the Financial Statements

The financial statements have been prepared in accordance with applicable accounting standards, the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 (effective January 2019).

The charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The particular accounting policies adopted are set out below.

Incoming Resources

Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming Resources with Related Expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resource and related expenditure are reported gross in the SOFA.

Grants and Donations

Grants and donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Tax Reclaims on Donations and Gifts

Incoming resources from tax reclaims are included in the SOFA in the same financial period as the gift to which they relate.

Contractual Income and Performance Related Grants

This is only included in the SOFA once the related goods or services has been delivered.

Gifts in Kind

Gifts in kind are accounted for at a reasonable estimate of their value to the charity or the amount actually realised.

Gifts in Kind – Donated Stock

Donated stock (mostly being food and household items) is recognised as income and expenditure based on the weight donated/given out in the accounting period. The value per kg is in line with Trussell Trust guidelines. In 2022, Trussell Trust estimated the value of stock to be £2.37 per kg (2021: £1.75 per kg). If the guideline value from the Trussell Trust changes, the stock held as at the 1st of the new accounting year is revalued with the gain/loss taken to the SOFA.

Donated Services and Facilities

These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the charity of the service or facility received.

Volunteer Help

The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Expenditure and Liabilities

Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Grants with Performance Conditions

Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SOFA once the recipient of the grant has provided the specified service or output.

Operating Leases

Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred.

Pension Costs

Contributions in respect of the charitable company's defined contribution scheme are charged to the SOFA in the year in which they are payable to the scheme. Differences between contributions payable and contributions actually paid in the year are shown in other creditors at the year end.

Fixed Assets

Tangible Fixed Assets

Office equipment from £500 – £5,000 are straight lined depreciated over 3 years.

Office equipment with a longer life costing over £5,000 are straight line depreciated over 5 years.

Motor vehicles are straight lined depreciated over 8 years.

Other assets that are deemed to have a longer life than 5 years can be depreciated at a longer time with the trustees approval.

Investments

Investments held by the charity are held for the long-term and so are considered a fixed asset.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date, using the closing quoted market price.

Any change in fair value will be recognised in the statement of financial activities as a combined realised or unrealised investment gain or loss, shown in the heading "Net gains/(losses) on investments".

Going Concern

The charity expects to be able to continue in operation through the continued receipt of gifts and grants. Additionally, the charity holds sufficient unrestricted free reserves to meet any unexpected or unbudgeted costs. Cash flow forecast for the next 12 months indicate that income and cash balances carried forward should be sufficient to cover the budgeted costs. Therefore these accounts have been prepared on a going concern basis.

Financial Instruments

The charitable company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors, cash at bank and creditors. These basic financial instruments are measured at transaction price and are subsequently measured at amortised cost. Financial assets and liabilities classified as due within one year are not amortised.

Taxation

The charitable company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of the charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

2. INCOME

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Donations and Legacies						
Donations	700,792	2,520	703,312	573,562	–	573,562
Grants	41,749	127,906	169,655	27,000	133,036	160,036
Corporate Donations	112,917	–	112,917	118,067	–	118,067
Fundraising Event	–	–	–	1,512	–	1,512
Total	**855,458**	**130,426**	**985,884**	**720,142**	**133,036**	**853,178**
Other Income						
Value of Donated Food	222,746	–	222,746	340,879	–	340,879
Value of Other Donated Goods and Services	28,324	–	28,324	–	–	–
Other Income	2,235	–	2,235	341	568	909
Total	**253,305**	**–**	**253,305**	**341,220**	**568**	**341,788**
Total Income	**1,108,763**	**130,426**	**1,239,189**	**1,061,362**	**133,604**	**1,194,966**

3. EXPENDITURE

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Fundraising Activities (ex. Fundraising Staff)	16,050	–	16,050	11,365	–	11,365
Governance Costs	18,999	–	18,999	20,983	–	20,983
Premises Costs	117,243	–	117,243	79,717	918	80,635
Salaries and Payroll Costs	352,773	74,412	427,185	240,438	58,874	299,312
Value of Donated Food Given Away	344,525	–	344,525	288,030	–	288,030
Food Purchases	54,848	5,000	59,848	21,865	–	21,865
Food Purchases Adjustment	4,549	–	4,549	(3,162)	–	(3,162)
Phone to Food (Face Donate)	26,538	9,154	35,692	2,375	–	2,375
Vouchers and Grants	12,205	6,750	18,955	–	–	–
General Expenses	145,164	34,711	179,875	49,581	16,982	66,563
Total	**1,092,894**	**130,027**	**1,222,921**	**711,191**	**76,774**	**787,965**

The Value of Food Given Away per the Statement of Financial Activities is the sum of: Value of Donated Food + Food Purchased directly by HFB + Food Purchases Adjustment (see Note 6 Stocks).

Included within Governance Costs above are amounts due to the auditor in relation to the audit of £7,380 (2021: £6,840). Trustees are not remunerated for their time and no trustee claimed expenses in the year.

4. STAFF COSTS

	31 Dec 2022	31 Dec 2021
	£	£
Wages and Salaries (including PAYE)	391,292	256,775
Employer NI Contributions (Net of Employment Allowance)	28,905	19,010
Employer Pension Contributions	6,988	5,409
Total	**427,185**	**281,194**

Average number of employees who were engaged in each of the following activities

	31 Dec 2022	31 Dec 2021
Activities in Furtherance of Organisation's Objects	10	8
Management and Administration	6	3
Total	**16**	**11**
Employee Numbers as an Average FTE (Full Time Equivalent):	**11.4**	**7.9**

No employees received emoluments in excess of £60,000.

The role of CEO is considered key management personnel. During 2022, the post of CEO was held first by an Interim CEO and then by the current, permanent CEO. The combined cost of remuneration and benefits of the interim and the permanent CEO during the reporting period came to £51,425 (2021: one post-holder £54,770).

5. INVESTMENTS

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Market Value at 1 January 2022	198,951	–	198,951	–	–	–
Addition: CCLA – Charity Fund	50,000	–	50,000	200,000	–	200,000
(Loss) on Revaluation of Investment	(19,583)	–	(19,583)	(1,049)	–	(1,049)
Market Value at 31 December 2022	**229,367**	**–**	**229,367**	**198,951**	**–**	**198,951**

6. STOCKS

	31 Dec 2022					
	Balance 1.1.22 £	Revaluation of Opening Stock £	Donated Stock £	Purchased Food £	Stock Out £	Balance 31.12.22 £
Stocks	164,291	55,705	222,746	64,397	408,922	98,217
Total	**164,291**	**55,705**	**222,746**	**64,397**	**408,922**	**98,217**

Stock of 41,442 kg with the value of £98,217 using the Trussell Trust guidelines of £2.37 per kg was held at year-end (2021: 93,880 kg valued at £1.75 per kg; £164,291).

Note: This is not a liquid asset and is only to be donated to individuals in need.

27,172 kg of food was purchased for £59,848 to meet the required demand, which is valued at £64,397 using the Trussell Trust guidelines as mentioned above. An adjustment for this can be found in Note 3.

7. FIXED ASSETS

	Van £	Office Equipment £	Total £
Actual/Revalued Cost			
– At 1 January 2022	28,820	5,783	34,603
– Additions During Year	–	784	784
– Disposals During Year	–	–	–
– At 31 December 2022	**28,820**	**6,567**	**35,387**
Depreciation			
– At 1 January 2022	4,804	1,526	6,330
– Charge for the Year	3,603	1,860	5,463
– Disposals During Year	–	–	–
– At 31 December 2022	**8,407**	**3,386**	**11,793**
Net Book Value			
– At 1 January 2022	24,016	4,257	28,273
– At 31 December 2022	**20,413**	**3,181**	**23,594**

All fixed assets are unrestricted.

8. DEBTORS

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Receivable	82,070	–	82,070	47,998	–	47,998
Accrued Income	19,983	–	19,983	26,783	–	26,783
Deposits	3,906	–	3,906	3,905	–	3,905
Prepayments	9,783	–	9,783	2,247	–	2,247
Total	**115,742**	**–**	**115,742**	**80,933**	**–**	**80,933**

9. CASH AT BANK AND IN HAND

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Cash and Cash Equivalents	795,693	126,221	921,914	740,716	77,302	818,018
Cash and Cash Equivalents	**795,693**	**126,221**	**921,914**	**740,716**	**77,302**	**818,018**

10. CREDITORS (AMOUNT FALLING DUE WITHIN ONE YEAR)

	31 Dec 2022			31 Dec 2021		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Accounts Payable	8,068	–	8,068	11,742	14,836	26,578
Wages Payable	1,743	–	1,743	1,307	–	1,307
Accruals	18,546	55,855	74,401	10,348	–	10,348
Deferred Income	–	7,500	7,500	7,500	–	7,500
Total	**28,357**	**63,355**	**91,712**	**30,897**	**14,836**	**45,733**

11. RESTRICTED FUNDS

	Balance 1.1.22 £	Income £	Expenditure £	Balance 31.12.22 £
DWP Kickstarter	–	27,707	20,707	–
London Borough of Hackney: Specialist Grant	–	30,000	30,000	–
London Borough of Hackney: Pensioners Household Support	–	6,750	6,750	–
London Borough of Hackney: Cash-First	–	800	800	–
London Foodbank Development Fund (Van)	2,509	–	2,509	–
Mimecast Charitable Fund at The Boston Foundation	–	8,354	8,354	–
Old Street Partners (Home Deliveries)	831	–	831	–
Trussell Trust (Building Redevelopment)	45,000	(45,000)	–	–
Trussell Trust (Financial Inclusion)	–	36,727	31,295	5,433
Trussell Trust (Organising & Local Mobilisation)	–	46,567	5,654	40,913
Trussell Trust (Strategic Resources)	14,126	18,000	18,126	14,000
Trussell Trust (Winter Support)	–	5,000	5,000	–
Volunteer and Staff Welfare	–	2,000	–	2,000
Various Smaller Restricted Funds	–	520	–	520
Total	**62,466**	**130,426**	**130,027**	**62,866**

Where donors have requested that their donations should be used to fund specific costs, projects or activities, such amounts have been allocated as restricted funds as shown above. The balances carried forward at the end of 2022 are to be used in the coming years for said projects and activities. Where the title of the fund does not describe the nature of the project/activities, more detail is given below:

- London Borough of Hackney: Specialist Grant is for core costs of running the food bank but per the terms of the grant agreement must be recognised as restricted in the accounts.
- London Borough of Hackney: Cash-First is towards the Phone To Food project.
- Mimecast Charitable Fund at The Boston Foundation is towards the Phone To Food project.
- Trussell Trust: Building Redevelopment was a grant towards building improvement works received in 2021. The project is no longer going ahead and so the grant was repaid in 2022.
- Trussell Trust: Financial Inclusion is a grant towards the costs of a Fair Money Advice worker assisting food bank visitors with debt advice/management queries.

12. OPERATING LEASE COMMITMENTS

As at 31 December 2022, the charitable company had no annual commitments under non-cancellable operating leases:

	31 Dec 2022	31 Dec 2021
	£	£
Within One Year	–	6,785
Between One and Five Years	–	–
Total	**–**	**6,785**

The operating lease commitments in 2021 related to the rental agreement for the charity's main premises and lease of a van. HFB are now on rolling monthly contracts for both.

13. RELATED PARTIES TRANSACTION

There were no related parties transactions in 2022 (2021: none).

CONTACT US

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Hackney foodbank

THE HACKNEY FOODBANK

England & Wales - Charity number 1149896

Accounts

Hackney foodbank

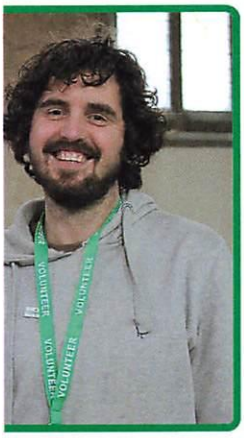
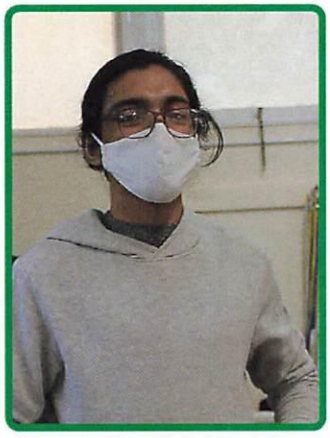
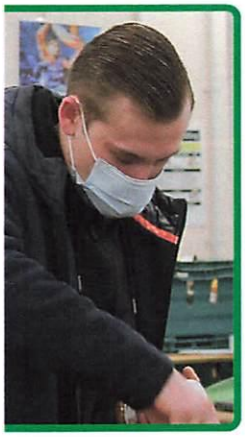
HACKNEY FOODBANK

ANNUAL REPORT 2021





Some of our many volunteers




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This Annual Report presents a review of 2021, reporting on achievements, performance, and impact, including financial performance and financial position to demonstrate the Trustees' stewardship and management of charitable funds. This report is also intended to serve as a Directors' Report for the purposes of the Companies Act 2006.

LETTER FROM THE CHAIR

In 2021 Hackney Foodbank's operation continued to be dominated by the pandemic, however we were in a much better position to deal with it because of our experience the previous year. We continued to be one of the only food banks in the country to stay open throughout the pandemic, which is a real testament to the team of staff and volunteers at HFB.



Many of our volunteers were on furlough, which meant we weren't short of help. But need grew dramatically at the beginning of 2021 during lockdown: we saw 3% more people in 2021, after a 128% growth in numbers the year before. But the most sobering statistic is that this past year, one third of all the people we supported were under 16 years old – school children. It was clear to the Trustees that the food bank was in a completely different place to where it had been in 2019. HFB needed a strategy. The Trustees therefore hired an interim CEO to develop a strategy to enable HFB to operate effectively over the coming years.

By the end of the year, we had a strategy that addressed all the objectives listed on the next page. The Interim CEO, staff and volunteers all developed this strategy, while dealing with Covid, and delivering food and support to an increasing number of Hackney residents.

As in 2020, local people, local businesses and local community organisations continued to support the food bank, support which we desperately needed. The volunteers sorted and packed food at our warehouse, drove and delivered emergency food parcels, assisted and supported people at the distribution centres, and helped at the office to ensure everything ran as smoothly as it could. None of it could have happened without the volunteer teams.

Thank you yet again to our wonderful volunteers, our donors, our fundraisers and our wonderful staff team. We have experienced another year of unprecedented demand. The Annual Report that follows will tell you how you helped our neighbours and community. Please continue to support us.

Susan Bell
Chair of Trustees

Hackney foodbank

The Trustees regret to say that Sue passed away suddenly and unexpectedly on July 3rd 2022. Sue devoted a large part of her life and energy to charities and the relief of poverty. Her work on behalf of the Hackney Foodbank was selfless and generous, and she played a major role in helping the organisation to become what it is today. We alongside so many others will miss her dedication and her creative contribution.

1.

OBJECTIVES AND ACTIVITIES

The Hackney Foodbank's charitable objectives are specifically restricted to the following:

(1) **To advance the Christian faith** (as expressed in the Apostle's creed 1) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a foodbank.

(2) **The relief of financial hardship amongst people in Hackney** and the surrounding areas (or in other parts of the United Kingdom in such ways as the trustees from think fit) in particular, but not exclusively by:

(a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.

(b) Other means, including, but not limited to, the provision of support or signposting to relevant information and other advisory services.

HFB set and delivered on all its objectives for 2021 in the following ways:

- **To respond to the rapid growth of the food bank during the pandemic with the development of a vision — A hunger-free Hackney, where everyone can afford to eat.**
- **To strengthen our governance systems and personnel by:**
  - Recruiting new trustees
  - Establishing sub committees — finance and premises
  - Strengthening policies and procedures
- **To develop a strategic plan under the following headings:**
  - Diversity and Inclusion
  - Sustainability
  - Effective Service Provision
- **To strengthen the staff team by:**
  - Hiring a Volunteer and Training Manager
  - Undertaking a HR review to ensure the right staff were in the right jobs
  - Appointing HFB's first ever CEO
- **To strengthen our relationships with our trusted referral partners**
  - Signing an Service Level Agreement with Fair Money Advice

AREAS OF HIGHEST NEED

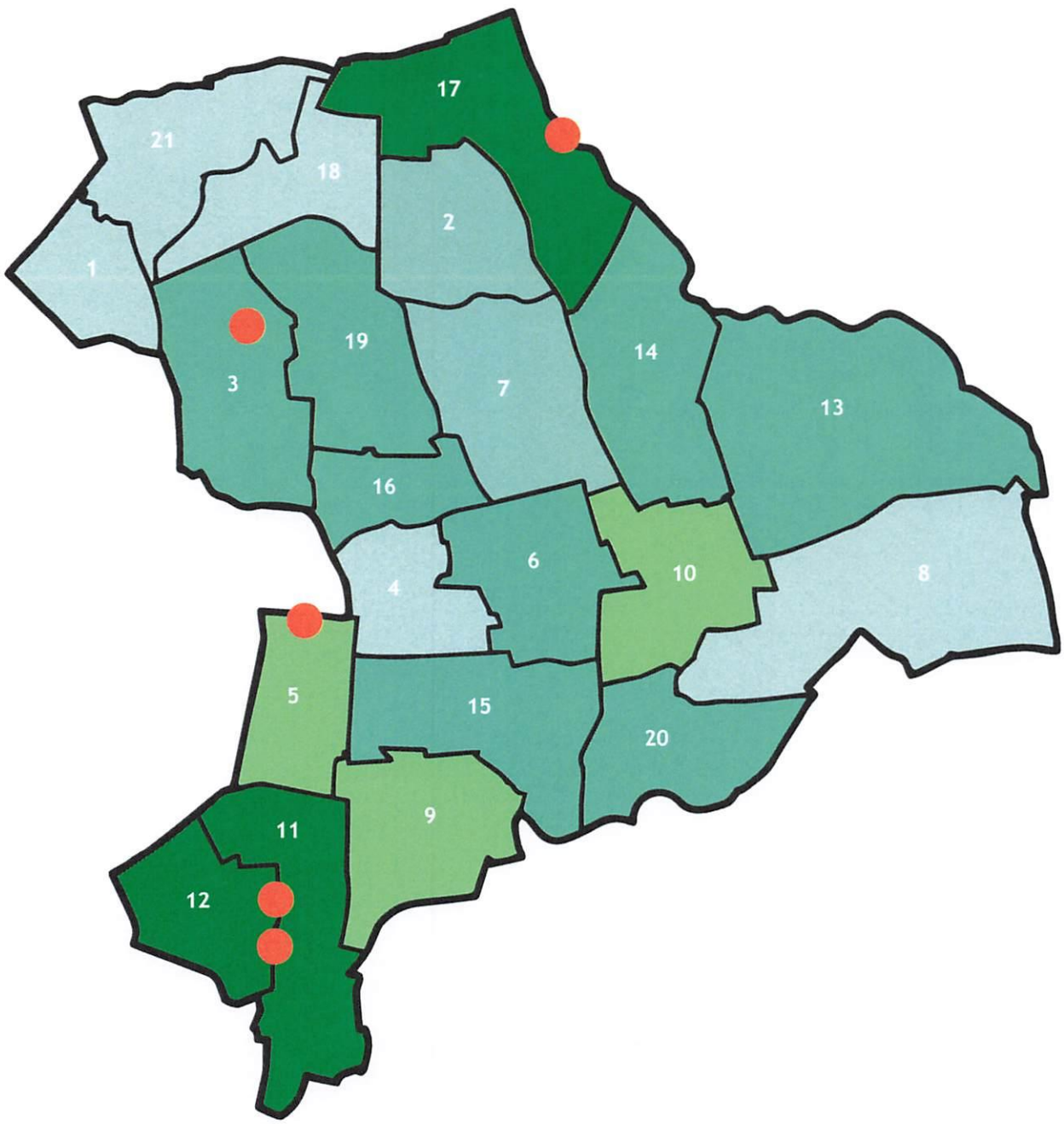
The map on the right indicates the areas of highest need in Hackney, with HFB's distribution centres indicated in red.

As can be seen in the Strategic Plan, which was developed during this year, HFB is seeking to move some distribution centres towards the eastern part of the borough, where need is high and we have no representation.

No.	Ward name	Values
1	Brownswood	280.0
2	Cazenove	941.0
3	Clissold	545.0
4	Dalston	384.0
5	De Beauvoir	1,204.0
6	Hackney Central	666.0
7	Hackney Downs	858.0
8	Hackney Wick	471.0
9	Haggerston	1,016.0
10	Homerton	1,043.0
11	Hoxton East & Shored	1,512.0
12	Hoxton West	1,447.0
13	King's Park	615.0
14	Lea Bridge	742.0
15	London Fields	515.0
16	Shacklewell	505.0
17	Springfield	1,317.0
18	Stamford Hill West	292.0
19	Stoke Newington	629.0
20	Victoria	509.0
21	Woodberry Down	496.0

Legend				
Quantities	Low (>=)	(<) High	Occurances	Quintile
1	280	500	(5)	
2	500	800	(8)	
3	800	1,000	(2)	
4	1,000	1,300	(3)	
5	1,300	1,512	(3)	
			(21)	

Ward Heat Map: 2021



2.

ACHIEVEMENTS AND PERFORMANCE

Hackney Foodbank Services

The food bank operates by:

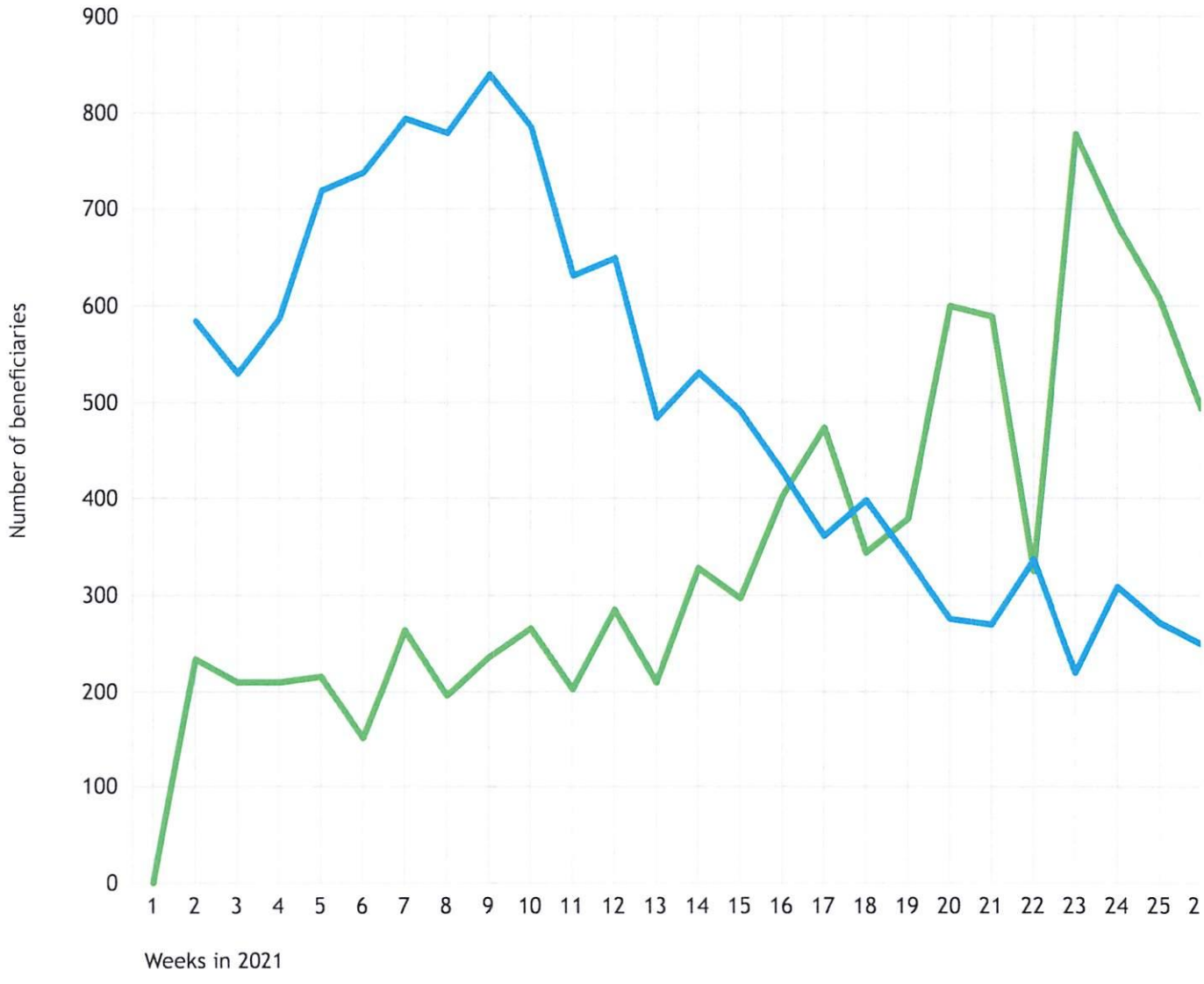
- Providing only three days' worth of emergency provisions;
- Requiring that vouchers be exchanged in a timely manner after issue (in recognition of the fact that they are intended for emergencies and crises);
- Restricting the number of vouchers that can be issued to any one beneficiary to three in any six-month period (except in special circumstances).

This forms part of the framework for running a Trussell Trust food bank. Indeed, the Trustees are confident that, by their stewardship and management of charitable funds, The Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission. Interested parties are invited to contact us for a detailed account of the way in which the charity meets these objectives by requesting our policy document.

DEALING WITH INCREASED DEMAND

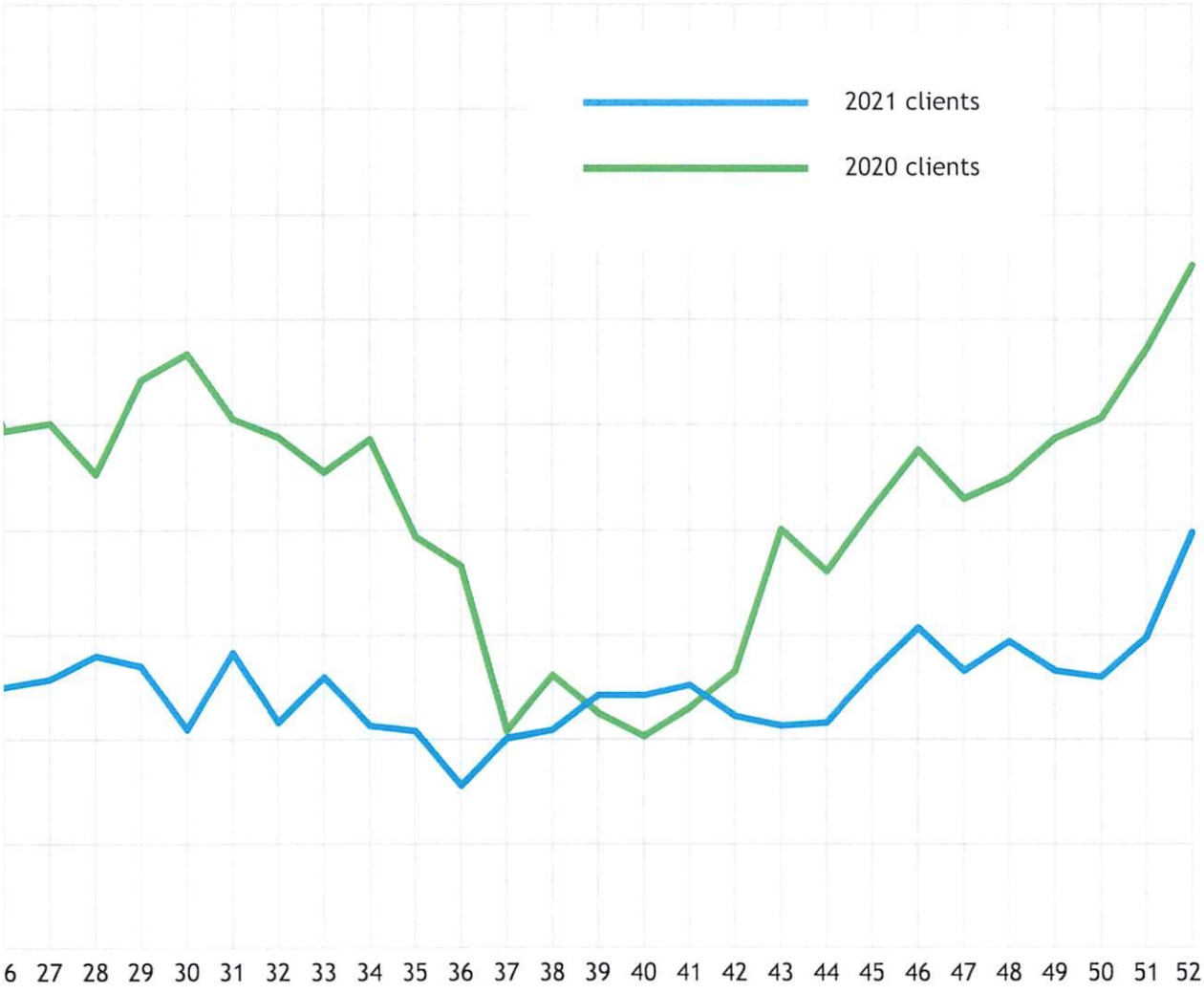
During 2020, Hackney Foodbank had to expand rapidly, altering the way we delivered food to our beneficiaries, strengthening the staff team and our processes and recruiting more volunteers. This continued during 2021. During the January 2021 lockdown, HFB saw more beneficiaries than it had ever seen before.

Graph of beneficiary numbers



In 2021 the Hackney Foodbank provided support to 3% more beneficiaries than during the height of the pandemic in 2020. Numbers of beneficiaries jumped dramatically when Covid struck – up 128% between 2019 and 2020, and yet we served more people in 2021.

All the changes to the way we delivered our service which we had made in response to Covid were still in place in 2021. This is because Covid was still circulating in the community, and we had far too many beneficiaries to serve to go back to our pre-Covid operations.



SEASONAL ACTIVITIES AND EVENTS

Season	Event
New Year	
February Half Term	Children's Lunch Club
Spring	
May Half Term	Children's Lunch Club
June Volunteer Week	Volunteer Celebration
Summer	
July Half Term	Children's Lunch Club
August Summer Holiday	Children's Lunch Club
Autumn	
October Halloween	Trick or Eat
October Half Term	Children's Lunch Club
December	Reverse Advent Calendar
December Christmas	Christmas Toy Appeal



Lunch Club

Our Family Lunch Club is aimed at tackling school holiday hunger by providing healthy nutritious meals to young families with children up to age 12, who would otherwise struggle to afford to feed their children over the school holidays.

From October 2020 we provided packed lunches to go from each of our distribution centres. These lunches were available to families who have accessed the food bank in the month before a holiday, or who have been identified by schools as eligible for free school meals.

Volunteer Hours and Celebration

As a voluntary organisation, we rely on the dedication of the local Hackney community to function. In 2021 that contribution amounted to over 9,200 hours of volunteer time, which is equivalent to 5 full time staff members. This is a decrease of 16% on 2020 numbers. Volunteers come from a wide section of the community, including members of churches, corporate teams, and individual members of the public.

The core of the Hackney Foodbank's service – the distribution centres – is supported by regular volunteer teams who set up and run the centres. Volunteer drivers collect food donations on a weekly basis from the foodbank's various collection points. Warehouse volunteers weigh in all donations coming into the warehouse then help to sort and shelve them, assist in packing bulk orders/emergency parcels for the weekly foodbank centre deliveries and provide support for regular stock takes.

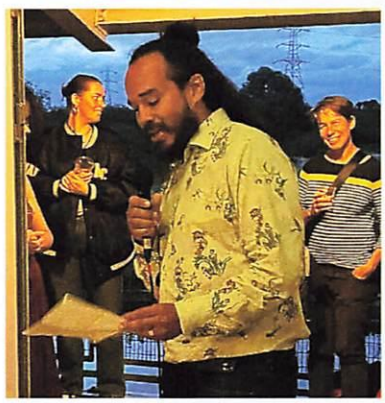
Several key volunteers support administrative processes that are central to the Hackney Foodbank's operations such as inputting data relating to food and other stock donations, thanking donors, preparing and distributing vouchers to our partner referral agencies.

Increased administrative volunteer hours were required to input the data from 8,063 vouchers redeemed in 2021 at the food bank distribution centres.

HFB hosted the first ever Volunteer Celebration in June 2021, to thank our volunteers for all of their hard work and dedication. The event was held at Leaside Trust and included speeches, music, refreshments and presents for the volunteers, which were sourced from the local businesses. This Celebration was so popular that it will become a regular feature in the HFB calendar.









Volunteer celebration 2021

Trick or Eat

The Trick or Eat food donation initiative was run again at Halloween for its 4th year, growing bigger each year.

The idea of the Trick or Eat event is to encourage children and their families to donate food alongside a treat, so that children get the treat, but the tin/packet is donated to The Hackney Foodbank.

The event was organised by Jenna and Basil Fansa of the Local Buyers Club.

Reverse Advent Calendar

Another initiative that we reran in 2021 was the 'Reverse Advent Calendar'. Instead of receiving a festive treat, participants donate the item specified for that day.

The items went to individuals and families who are struggling over the festive season.

It was run in November 2021 to ensure that beneficiaries received items in time for Christmas. 9,252kg of stock was generously donated throughout November and December that year. This was a 37% decrease in the contributions for 2020.

Christmas Toy Appeal

The Local Buyers Club, owned by Jenna and Basil Fansa, also buy toys for disadvantaged children. In December 2021, HFB received over 400 toys for children up to age 12. HFB wants to ensure older children also get toys at Christmas, so in 2022 we hope to broker a deal with a local leisure centre to get residents to buy toys appropriate for teenagers.

OUR 2021 PERFORMANCE AND ACHIEVEMENTS



one third of beneficiaries were children



9,200 HRS



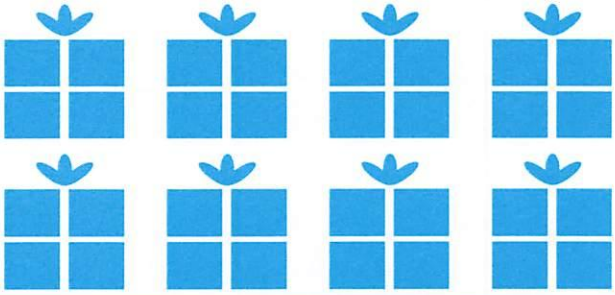
of volunteer time in 2021, the equivalent of 5 full time staff members

6893

people received one or more 3-day food parcels in 2021

OVER 400 TOYS

received in December for the Christmas Toy Appeal





vouchers redeemed in 2021



OVER 9,250 KG



of stock donated through November and December for the Reverse Advent Calendar



STRATEGIC PLAN 2022

HFB engaged the services of a talented interim CEO, Kye Lockwood, to work with the team to develop a strategic plan that would ensure the foodbank was fit for the future challenges that lay ahead. The Strategic Plan 2022 contained 13 projects to be delivered during 2022 and beyond.

1. Distribution Reshuffle
   Review existing and potential new distribution centres with a view to potentially closing two centres and establishing three new centres (six centres in total).

2. Events
   Theme all events in 2022 around our 10-year anniversary – the Volunteer Celebration and 10-year anniversary event.

3. Lunch Club
   Families to be provided with a weekly lunch parcel i.e., a loaf of bread, pack of cheese, pack of butter, fruit, crisps, and drinks. In the past, we have distributed premade sandwiches each day, instead of a weekly parcel. The weekly parcel is much more convenient for families, otherwise they would have to go to one of our Distribution Centres every day.

4. Work Experience
   Offer a spectrum of volunteer and work placement opportunities, to support those most in need with structured programmes.

5. Equality, Diversion and Inclusion
   Help to achieve our strategic objective of becoming a more equitable, diverse and inclusive organisation that reflects the community we serve, at all levels of the charity.

6. Mobile Food Bank
   To provide emergency food provision and signposting to individuals and families unable to access distribution centres and in areas of the borough we currently do not serve.

7. Home Delivery
   To strengthen and develop our home delivery offer for those beneficiaries unable to attend a centre.

   Home deliveries grew during lockdown because many of our beneficiaries couldn't go out. During 2021 the number of home deliveries fell, however, HFB has plans to expand this area of work once we have the systems in place.

8. FaceDonate
   To allocate credit for people who are using foodbank services to spend in local shops. We also ensure that relevant signposting information and follow up contact is achieved.

9. Financial Inclusion

   To provide support that will help beneficiaries maximise their income, and build their financial resilience.

   Also signposting to relevant services who can offer additional help to tackle the underlying cause of crisis and help enable them to be in position of lower reliance on Hackney Foodbank.

10. Strategic Resources

    To build better relationships and processes with our frontline referral partners to ensure smooth and effective beneficiary experience and accommodate needs in appropriate ways, ensuring capacity to meet needs.

11. Data

    To enable relevant collection, storage and analysis of information on services and stakeholders. This includes effective impact measurement, creation and population of a CRM/Database and the development of dashboards to track progress.

12. Staff and Volunteer Wellbeing

    To promote a genuine wellbeing-first culture that fosters, enables and sustains wellbeing for all.

13. Website design and build

    To create a new website which better serves our beneficiaries, donors, and other stakeholders.

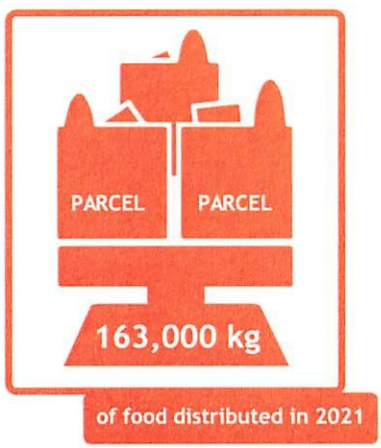
Donations:

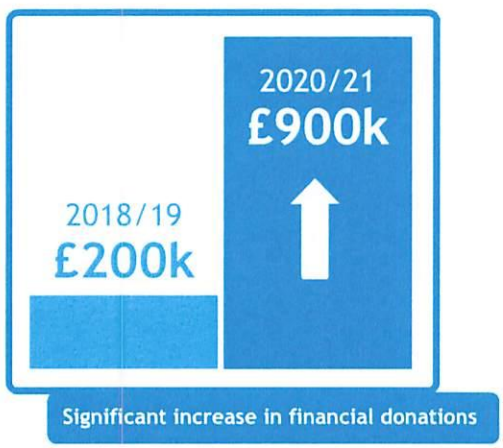
HFB receives many generous donations, from corporates and individuals, both one-off and regular giving.

During the pandemic our donations increased exponentially – from £200k in 2018/2019 to £900k in 2020/2021. During 2021 our fundraising activities increased with the employment of the interim CEO and other staff, maximising income from grants, sponsorship and donations.

In 2021, 199,500kg of stock was donated, and 12,500kg of food was purchased.

HFB distributed 163,000kg of food to our beneficiaries and donated an additional 14,000kg of food to other organisations in Hackney which were also distributing food to those in need.



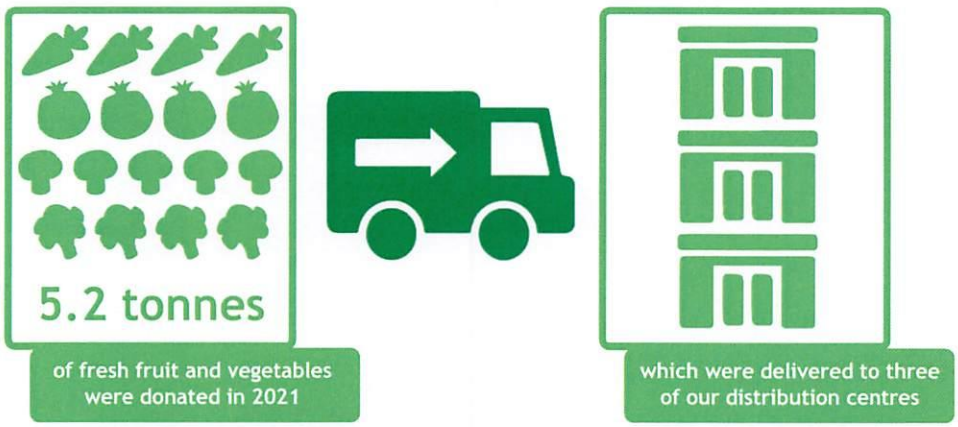


Partnership working

HFB works towards helping our beneficiaries move out of poverty through our partnership work with organisations who can give advice on specific areas, and through engagement with wider partnerships in the borough and London-wide.
We are a Trussell Trust foodbank, and we therefore receive advice, support and funding from the TT. We continue to participate in *Hackney's Food Poverty Network*, and the *Food Roots Partnership*.

We are also active members of: *4in10, London's Child Poverty Network; the Child Poverty Action Group* (including as a member of the *End Child Poverty Coalition*); and the All-Party Parliamentary Groups (APPGs) on Universal Credit Debt and Personal Finance and Ending the Need for Food Banks.

The partnership we forged in 2020 with *Growing Communities* continued during 2021. They donated fresh organic produce weekly to HFB and this year they provided 5.2 tonnes of fresh fruit and vegetables (100kg per week). This allowed us to distribute fresh produce to three of our distribution centres. The other two centres have local partnerships which provide them with fresh fruit and vegetables, and one even gets fresh bread.



Signposting:

Our beneficiaries are offered a holistic support model: emergency food alongside signposting to local advisory partners who can help address specific crisis issues.
This is predicated on agencies and signposting organisations being open and able to issue vouchers and additional services to those in need.

We keep up-to-date information sheets on a wide range of issues, which our beneficiaries often need help with. These issues include housing, mental health support, places to get free/cheap food, support for people with No Recourse to Public Funds, domestic violence, budgeting and debt, LGBTQI+, and culturally specific organisations. The leaflets are translated into community languages to reach the widest possible audience.

Our plans are to strengthen our relationships with our referral partners to ensure our beneficiaries receive the best possible support to help them out of food insecurity.

4.

FINANCIAL REVIEW

For the year to 31 December 2021, The Hackney Foodbank generated a surplus of £405,951. Most of this surplus has arisen due to significant increased funding in response to the Covid-19 crisis.

During 2021, total income received by the charity came to £1,194,966 (2020: £1,382,628) with expenditure of £787,965 (2020: £667,156). For the details behind these figures, please consult the financial statements which follow the report. Both the income and expenditure include 'donations-in-kind'. This includes the value of food we receive and distribute, but not the value of thousands of hours of volunteer time donated to the Charity.

In 2021, The Hackney Foodbank's principal sources of funds comprised:	
Individual and corporate donations:	**£691,629**
Value of food donated:	**£340,879**
Grants:	**£160,036**

Reserves Policy

Our reserves policy requires that we retain free reserves in unrestricted funds to be sufficient funding for six months of normal expenditure and any closure costs. In 2021, unrestricted reserves increased from £833,146 to £1,182,267. The surplus amount will be used over the next three years to enable and accelerate the delivery of support to those most in need.

Structure, Governance and Management

The Hackney Foodbank is a charitable company limited by guarantee that was incorporated on 9th December 2011. The Charity is governed by its Memorandum and Articles of Association (as amended by special resolutions dated 15 November 2012 and 11 June 2019).

Membership of the Hackney Foodbank is open only to community organisations and institutions (and not to individuals). In 2021, members comprised *Grace Church Hackney Trust; St John's, Hoxton; Our Lady and St Joseph's, Kingsland; St Monica's, Hoxton, St Mary's, Stoke Newington* and *Clapton Commons Community Organisation*.

The Hackney Foodbank is governed by a Board of Trustees (who also serve as Directors of the company) which is responsible for the strategic direction, governance and policy of the Hackney Foodbank. Day-to-day management of the charity's activities is delegated to staff.

Any person who is willing to act as a Trustee may be appointed by the charity by ordinary resolution or by the Board of Trustees, provided that in the latter case they must retire at the next Annual General Meeting and then stand for reappointment. A skills audit of all current Trustees is completed annually. Having regard to the outcome of that audit, the Board of Trustees then identify specific skills and experience that need to be recruited to provide a balance in terms of equality and diversity as well as ensuring relevant skills required across the Board are met. Opportunities to become a Trustee of the Hackney Foodbank are advertised on volunteer websites and through other media, including via a recruitment agency if required. Member organisations may also nominate candidates.

All potential Trustees shall apply by submitting a CV and cover letter to the Trustee's email address (Trustees@hackneyfoodbank.org). Upon receipt, a Trustee or Trustees will arrange to meet the potential Trustee for a discussion. If the candidate meets the criteria as laid out in the role description and in line with the requirements identified via the skills audit, the potential Trustee will be invited to observe a Trustee Board meeting. (The potential Trustee may be required to absent themselves for parts of the meeting if sensitive information and issues are being dealt with.) Following the meeting observation, the Chair or another Trustee will consult the candidate on whether the recruitment process should continue and if so the candidate will be voted onto the Board of Trustees at the next meeting.

Training for Trustees is provided by the Trussell Trust and from other third-party providers including in particular organisations of which the Hackney Foodbank is a member.

In 2021, the Board of Trustees appointed a CEO, who was responsible for the overall running of the food bank. The CEO reported into the Board of Trustees and all other employees reported into the CEO. The pay and remuneration of the key management post is settled by agreement having regard to the remuneration of similar roles in other food banks in the Trussell Trust network.

The Hackney Foodbank is part of the Trussell Trust Foodbank network founded in 2004. Since then, the Trussell Trust has helped communities work together to launch food banks nationwide in a wide range of towns and cities. While the Hackney Foodbank is not required by its governing documents to adopt the Trussell Trust's policies and procedures, we are encouraged to do so and, in practice, we have found it helpful, especially to ensure that the Hackney Foodbank's activities are conducted for the public benefit. The Trussell Trust also provides training and technical support and collates data from the Hackney Foodbank and other food banks in the network and uses this information to produce reports to further the aim of ending the need for food banks.

Reference and Administrative Details

The name of the charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the charity's registered office is:

The Hackney Foodbank
Florence Bennett Centre
Cherbury Street
London N1 6TL

Those who were Trustees of the date that this report was approved or who served as Trustee during the reporting period include:

Susan Bell, Chair of Trustees, appointed on 23 January 2019.

Michael Johnson, Trustee, appointed on 20 May 2020.

Ian Stephenson, Trustee, appointed on 20 May 2020.

Imogen Clark, Deputy Chair of Trustees, appointed on 6 November 2020.

Caroline O'Brien, Trustee, appointed on 6 November 2020.

Feona Daly Cairn, Trustee, appointed on 20 December 2020.

Mark Boisson, Trustee, appointed on 7 April 2021.

Nanette Daniels, Trustee, appointed on 17 May 2021.

Loic Fossiez, Trustee, resigned 17 January 2021.

Zachary Lloyd, Trustee, resigned 31 July 2021.

Those to whom the Trustees delegated day-to-day management of the charity in a senior management role during the reporting period include:

Kye Lockwood, Interim Chief Executive Officer, appointed on 8 February 2021.

The Trustees also took advice from:

Insurance broker

Marsh Commercial
1st Floor
No.1 Bridgwater Road
Worcester WR4 9FQ

Auditor

Knight Goodhead Ltd
7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire S053 3DA

Principal bankers

The Co-operative Bank PLC
PO Box 101
1 Balloon Street
Manchester M60 4EP

CAF Bank Limited
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

Metro Bank PLC
One Southampton Row
London WC1B 5HA

Redwood Bank
The Nexus Building
Broadway
Letchworth Garden City SG6 3TA

Investment managers

CCLA Investment Management
Senator House
85 Queen Victoria St
London EC4V 4ET

Solicitors

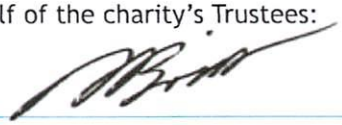
Peter Korn
(on landlord and tenant matters)
Interface Legal Advisory Service
40 Wykenham Road
London NW4 2SU

HR support services

Peninsula Business Services Limited
The Peninsula
Victoria Place
Manchester SA3 3AJ

Declarations

The Trustees declare that they have approved the Trustees' Annual Report above.
Signed on behalf of the charity's Trustees:

Signature: 

Full name: Mark Boisson

Date: 1 September 2022

Trustees' Responsibilities

The Trustees are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice (UK GAAP). Company law requires the Trustees to prepare for each financial year, financial statements, which give a true and fair view of the state of affairs of the company and of the surplus or deficit for that period. In preparing those accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts;
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

As far as the Trustees are aware, there is no relevant audit information of which the auditors are unaware. Each Trustee has taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

This report has been prepared in accordance with the special provisions for small companies under Part VII of the Companies Act 1985, and in accordance with the Statement of Recommended Practice – Accounting and Reporting by Charities 2005 (Revised 2008).

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HACKNEY FOODBANK

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of Hackney Foodbank for the year ended 31 December 2021, which comprise the Statement of Financial Activities, Balance Sheet and the related notes including a summary of the significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made;
- or we have not obtained all the information and explanations necessary for the purposes of our audit;
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the trustees' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement, set out on page 27, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditor under Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise noncompliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and noncompliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk
This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

C J Goodhead FCA
Senior Statutory Auditor

29 September 2022

Knight Goodhead Limited Chartered Accountants and Statutory Auditors

7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire, SO53 3DA

STATEMENT OF FINANCIAL ACTIVITIES
AS AT 31 DECEMBER 2021

		2021			2020		
	Note	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
INCOME FROM:							
Donations and legacies		720,142	133,036	853,178	883,274	54,690	937,964
Property income		–	–	–	2,090	–	2,093
Other income		341	568	909	2	–	2,093
Donated food		340,879	–	340,879	442,571	–	442,571
Total income	2	**1,061,362**	**133,604**	**1,194,966**	**1,327,938**	**54,690**	**1,382,628**
EXPENDITURE ON:							
Value of donated food		309,895	–	309,895	387,855	–	387,855
Other expenses on charitable activities		401,296	76,774	478,070	223,628	55,673	279,301
Total expenditure	3	**711,191**	**76,774**	**787,965**	**611,483**	**55,673**	**667,156**
NET INCOME/(EXPENDITURE) BEFORE GAINS AND LOSSES		**350,170**	**56,830**	**407,000**	**716,455**	**(983)**	**715,472**
INVESTMENT LOSSES	10	(1,049)	–	(1,049)	–	–	–
NET MOVEMENT IN FUNDS		**349,121**	**56,830**	**405,951**	**716,455**	**(983)**	**715,472**
Balances brought forward at 1 January 2021		**833,146**	**5,636**	**838,782**	**116,691**	**6,619**	**123,310**
BALANCES CARRIED FORWARD AT 31 DECEMBER 2021		**1,182,267**	**62,466**	**1,244,733**	**833,146**	**5,636**	**838,782**

Movements on all reserves and all recognised gains and losses are shown above. All of the organisation's operations are classed as continuing.

The notes on pages 36 to 43 form part of these financial statements.

BALANCE SHEET
AS AT 31 DECEMBER 2021

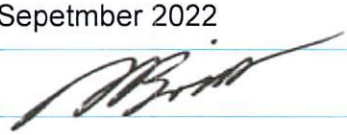
	Notes	31 Dec 21 Unrestricted	31 Dec 21 Restricted	31 Dec 21 Total	31 Dec 20 Unrestricted	31 Dec 20 Restricted	31 Dec 20 Total
ASSETS							
Fixed assets							
Motor vehicles	9	24,016	–	24,016	27,619	4,718	32,337
Office equipment	9	4,257	–	4,257	110	–	110
Investments	10	198,951	–	198,951	–	–	–
Total fixed assets		**227,224**	**–**	**227,224**	**27,729**	**4,718**	**32,447**
Current assets							
Stocks	5	164,291	–	164,291	111,442	–	111,442
Debtors	6	78,686	–	78,686	138,816	–	138,816
Prepayments	6	2,247	–	2,247	1,169	–	1,169
Cash at bank and in hand	8	740,716	77,302	818,018	575,456	918	576,374
Total current assets		**985,940**	**77,302**	**1,063,242**	**826,884**	**918**	**827,802**
Total assets		**1,213,164**	**77,302**	**1,290,466**	**854,613**	**5,636**	**860,249**
LIABILITIES							
Current liabilities: falling due within 12 months							
Current creditors		13,049	14,836	27,885	13,159	–	13,159
Accruals		10,348	–	10,348	8,308	–	8,308
Deferred income		7,500	–	7,500	–	–	–
Total current liabilities	7	**30,897**	**14,836**	**45,733**	**21,467**	**–**	**21,467**
Net assets		**1,182,267**	**62,466**	**1,244,733**	**833,146**	**5,636**	**838,782**
Equity							
General fund		1,182,267	–	1,182,267	833,146	–	833,146
Restricted		–	62,466	62,466	–	5,636	5,636
Total equity		**1,182,267**	**62,466**	**1,244,733**	**833,146**	**5,636**	**838,782**

The trustees acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The trustees acknowledge their responsibility for ensuring that the company keeps proper accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit and loss for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Trustees on the: 1 Sepetmber 2022

Signed on their behalf by Trustee: 

Print Name: Mark Boisson

Company Registration Number: 7877042

STATEMENTS OF CASH FLOWS
FOR THE YEAR ENDED 31 DECEMBER 2021

	Notes	2021 £'000	2020 £'000
Net cash flow provided by operating activities	1	443,023	549,340
Cash flows from investing activities			
Interest received		341	2
Purchase of fixed assets		(5,124)	(28,820)
Sale of fixed assets		4,453	–
Purchase of investments		(200,000)	–
Loss on investments		(1,049)	–
Net cash flow		**241,644**	**520,522**
Cash at the end of the year	2	818,018	576,374
Cash at start of the year		576,374	55,852
Increase in cash in the year		**241,644**	**520,522**

1. Reconciliation of Net Movement in Funds to Net Cash Flow from Operating Activities

	2021 £	2020 £
Net movement in funds for the year	407,000	715,472
Interest received	(341)	(2)
Profit on disposal	(568)	–
Depreciation	5,413	2,531
Decrease/(increase) in debtors	59,053	(111,129)
Increase in stock	(52,849)	(73,110)
Increase in creditors	24,266	15,578
Loss on investments	1,049	–
Net cash flow from operating profits	**443,023**	**549,340**

2. Analysis of Cash and Cash Equivalents

	2021 £	2020 £
Cash at bank and in hand	818,018	576,374
Total	**818,018**	**576,374**

3. Analysis in Change in Net Debt

	2020 £	Cash flows £	Other non-cash changes £	2021 £
Cash at bank and in hand	576,374	241,644	–	818,018
Total	**576,374**	**241,644**	**–**	**818,018**

NOTES TO THE ACCOUNTS
1. ACCOUNTING POLICIES

Basis of preparation of the financial statements

The financial statements have been prepared in accordance with applicable accounting standards, the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 (effective January 2019).

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The particular accounting policies adopted are set out below.

Incoming Resources

Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resource and related expenditure are reported gross in the SOFA.

Grants and Donations

Grants and Donations are only included in the SOFA when the charity has unconditional entitlement to the they relate.

Tax reclaims on Donations and Gifts

Incoming resources from tax reclaims are included in the SOFA in the same financial period as the gift to which they relate.

Contractual income and Performance Related Grants

This is only included in the SOFA once the related goods or services has been delivered.

Gifts in kind

Gifts in kind are accounted for at a reasonable estimate of their value to the charity or the amount actually realised.

Donated Services and Facilities

These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the charity of the service or facility received.

Volunteer Help

The value of any voluntary help received is not included in the accounts but is described in the Trustees' annual report.

Expenditure and liabilities

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Grants with performance conditions

Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SOFA once the recipient of the grant has provided the specified service or output.

Operating leases

Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred.

Pension Costs

Contributions in respect of the charitable company's defined contribution scheme are charged to the SOFA in the year in which they are payable to the scheme. Differences between contributions payable and contributions actually paid in the year are shown in other creditors at the year end.

Fixed assets

Tanglible fixed assets

Office equipment from £500 – £5,000 are straight lined depreciated over 3 years.

Office equipment with a longer life costing over £5,000 are straight line depreciated over 5 years.

Motor vehicles are straight lined depreciated over 8 years.

Other Assets that are deemed to have a longer life than 5 years can be depreciated at a longer time with the trustees approval.

Investments

Investments held by the Charity are held for the long-term and so are considered a Fixed Asset.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date, using the closing quoted market price.

Any change in fair value will be recognised in the statement of financial activities as a combined realised or unrealised investment gain or loss, shown in the heading "Net gains/(losses) on investments".

Going Concern

The Charity expects to be able to continue in operation through the continued receipt of gifts and grants. Whilst the ongoing Covid-19 pandemic has impacted the charity's activities (as detailed in the Trustees Report), the charity has been able to adapt to the changing circumstances and it is not expected that it cause material uncertainties about the charity's ability to continue.

Cash flow forecast for the next 12 months indicate that income and cash balances carried forward should be sufficient to cover the budgeted costs. Therefore these accounts have been prepared on a going concern basis.

Financial Instruments

The charitable company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors, cash at bank and creditors. These basic financial instruments are measured at transaction price and are subsequently measured at amortised cost. Financial assets and liabilities classified as due within one year are not amortised.

Taxation

The charitable company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of the charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

2. INCOME

	2021			2020		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Donations and legacies						
Donations	573,562	–	573,562	808,257	–	808,257
Grants	27,000	133,036	160,036	35,039	54,690	89,729
Corporate donations	118,067	–	118,067	38,888	–	38,888
Fundraising event	1,512	–	1,512	1,090	–	1,090
Total	**720,142**	**133,036**	**853,178**	**883,274**	**54,690**	**937,964**
Other income						
Property income	–	–	–	2,090	–	2,090
Value of donated food	340,879	–	340,879	442,571	–	442,571
Other income	341	568	909	2	–	2
Total	**341,220**	**568**	**341,788**	**444,664**	**–**	**444,664**
Total income	**1,061,362**	**133,604**	**1,194,966**	**1,327,938**	**54,690**	**1,382,628**

3. EXPENDITURE

	2021			2020		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Fundraising activities	11,365	–	11,365	13,951	–	13,951
Governance costs	20,983	–	20,983	10,922	–	10,922
Premises costs	79,717	918	80,635	31,136	236	31,372
Salaries	240,438	58,874	299,312	117,565	45,563	163,128
Value of donated food	309,895	–	309,895	387,855	–	387,855
Food purchases adjustment	(3,162)	–	(3,162)	5,593	5,029	10,622
FaceDonate	2,375		2,375	–	–	–
General expenses	49,581	16,982	66,563	44,461	4,845	49,306
Total	**711,191**	**76,774**	**787,965**	**611,483**	**55,673**	**667,156**

Included within Governance Costs above are amounts due to the auditor in relation to the audit of £6,840 (2020: £5,700).

4. RESTRICTED FUNDS

	Balance 1.1.21	Income	Expenditure	Balance 31.12.21
Hackney Parochial Charity	–	15,000	15,000	–
London Borough of Hackney	–	30,000	30,000	–
London Foodbank Development Fund (Van)	4,718	568	2,777	2,509
London Foodbank Development Fund (Security)	918	–	918	–
Trussell Trust (Building Redevelopment)	–	45,000	–	45,000
Trussell Trust (Financial Inclusion)	–	14,036	14,036	–
Trussell Trust (Strategic Resources)	–	18,000	3,874	14,126
Old Street Partners (Home Deliveries)	–	1,000	169	831
West Hackney Parochial	–	10,000	10,000	–
Total	**5,636**	**133,604**	**76,774**	**62,466**

5. DONATED STOCKS

	2021				
	Balance 1.1.21	Donated stock in £	Purchased food	Stock out in £	Balance 31.12.21
Donated stocks	111,442	340,879	21,865	309,895	164,291
Total	**111,442**	**340,879**	**21,865**	**309,895**	**164,291**

Donated Stock 93,880 kg with the value of £164,291 using the Trussell Trust guidelines of £1.75 per kg (2020: 63,682 kg). Note: This is not a liquid asset and is only to be donated to individuals in need.

Food was purchased for £18,703 to meet the required demand, which is valued at £21,865 using the Trussell Trust guidelines as mentioned above. An adjustment for this can be found in Note 3.

6. DEBTORS

	2021			2020		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
HMRC Gift aid	26,783	–	26,783	39,390	–	39,390
Stripe Donations	50,167	–	50,167	91,838	–	91,838
Accounts Receivable	1,736	–	1,736	7,588	–	7,588
Prepayment	2,247	–	2,247	1,169	–	1,169
Total	**80,933**	**–**	**80,933**	**139,986**	**–**	**139,986**

7. CREDITORS (AMOUNT FALLING DUE WITHIN ONE YEAR)

	2021			2020		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Accounts payable	11,782	14,836	26,578	2,185	–	2,185
Wages payable	1,307	–	1,307	10,974	–	10,974
Accruals	10,348	–	10,348	8,308	–	8,308
Deferred income	7,500	–	7,500	–	–	–
Total	**30,897**	**14,836**	**45,733**	**21,467**	**–**	**21,467**

8. CASH AT BANK AND IN HAND

	2021			2020		
	Unrestricted £	Restricted £	Total £	Unrestricted £	Restricted £	Total £
Cash in bank accounts	740,716	77,302	818,018	575,456	918	576,374
Total	**740,716**	**77,302**	**818,018**	**575,456**	**918**	**576,374**

9. FIXED ASSETS

	Van (Restricted) £	Van £	Office equipment (Unrestricted) £	Total £
Actual/Revalued cost				
– At 1 January 2021	8,881	28,820	659	38,360
– Additions during year	–	–	5,124	5,124
– Disposals during year	(8,881)	–	–	(8,881)
– At 31 December 21	**–**	**28,820**	**5,783**	**34,603**
Depreciation				
– At 1 January 2021	4,163	1,201	549	5,913
– Charge for the year	833	3,603	977	5,413
– Disposals during year	(4,996)	–	–	(4,996)
– At 31 December 21	**–**	**4,804**	**1,526**	**6,330**
Net book value				
– At 1 January 2021	4,718	27,619	110	32,447
– At 31 December 21	**–**	**24,016**	**4,257**	**28,273**

10. INVESTMENT

	2021		
	Unrestricted £	Restricted £	Total
Market value at 1 January 2021	–	–	–
Addition: CCLA – Charity Fund	200,000	–	200,000
(Loss) on revaluation of investment	(1,049)	–	(1,049)
Market value at 31 December 2021	**198,951**	**–**	**198,951**

11. STAFF COSTS

	2021	2020
	£	£
Wages and salaries (including PAYE)	256,775	154,075
Employers NI contributions (net of Employers allowance)	19,010	6,729
Employers Pension contributions	5,409	2,325
Total	281,194	163,128

Average number of employees who were engaged in each of the following activities

	2021	2020
Activities in furtherance of organisations objects	8	7
Management and administration	3	3
Total	11	10
Employee numbers as an average FTE (full time equivalent):	**7.9**	**6.2**

No employees received emoluments in excess of £60,000.

During the year one member of key management personnel was paid remuneration and benefits totalling £54,770. In 2021, Hackney Foodbank employed their first CEO, who is now the only key management personnel. (2020: three members paid £101,878).

12. RELATED PARTIES TRANSACTION

There were no related parties transactions in 2021 (2020: none).

13. OPERATING LEASE COMMITMENTS

As at 31 December 2021, the charitable company had annual commitments under non-cancellable operating leases as follows:

	2021	2020
	£	£
Within one year	6,785	14,032
Between one and five years	–	1,169
Total	**6,785**	**15,201**

The operating lease relates to the rental agreement for the charity's main premises and lease of a van.

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Hackney foodbank

THE HACKNEY FOODBANK

England & Wales - Charity number 1149896

Accounts



COMPANY REGISTRATION NUMBER: 7877042

CHARITY REGISTRATION NUMBER: 1149896

Annual Report and Financial Statements

for the Year Ended 31 December 2020

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This Annual Report presents a review of year 2020, reporting on achievements, performance, and impact, including financial performance and financial position to demonstrate the Trustees' stewardship and management of charitable funds. This report is also intended to serve as a Directors' Report for the purposes of the Companies Act 2006.

As a preliminary matter, the Trustees and staff of The Hackney Foodbank wish to express their deep appreciation of the contribution made by volunteers and donors, without which no achievements would have been possible.

Letter from the Chair

This year has been dominated by the pandemic and it was clear from the very beginning that we had to do our utmost to support people as best we could. It's a real testament to the team of staff and volunteers at The Hackney Foodbank, that, at a time when many organisations were forced to close, we were still able to operate five centres across the borough. One of our biggest challenges was how to do this in a Covid-secure way and how to run sessions when many of our dedicated volunteers were forced to shield due to health or vulnerability concerns. Over the course of 2020 we distributed nearly 220 tonnes of food, an increase of 168% over the previous year.

This is where the kindness, compassion and commitment of Hackney came to the fore. Local people, local businesses and local community organisations all pulled together to help provide the food bank with the resources and volunteers that were desperately required to scale up our operations and meet the needs of residents in crisis.

Our volunteer team tripled to over 180 active local volunteers. Whether they were sorting and packing food at our warehouse, driving and delivering emergency food parcels, assisting and supporting people at the distribution centres, or helping at the office to ensure everything ran as smoothly as it could - none of it could have happened without the volunteer teams.

They have provided emergency food and support with dignity and compassion to some of our borough's most vulnerable residents including those with no recourse to public funds, victims of domestic violence, people who are homeless and families whose lives have been thrown into chaos as a result of the pandemic. In fact, a sobering statistic of this past year is that more than a quarter of our beneficiaries are children - mostly of primary school age.

However, it is thanks to the incredible support of local residents, businesses and the now over 250 local referral agents and other organisations that the food bank has been able to provide food and support to people throughout this crisis.

On behalf of the Board of Trustees I would like to take this opportunity to thank everyone for their continued support and reflect on what an amazing response Hackney provided through such challenging and difficult times.

Susan Bell

Chair of Trustees



Image 1: Transporting crates of food

Objectives and Activities

The Hackney Foodbank's charitable objects are[1]:

• To express Christian compassion and hospitality in practical ways, primarily by the provision of a food bank;

• To help to relieve food poverty and financial hardship amongst people in the local area by:

- providing emergency food and household items to individuals and families in need; and

- other means, including the provision of support or directing service users ('signposting') to relevant information and other advisory services.

The Hackney Foodbank is an independent charity, but it operates as part of the Trussell Trust Foodbank network and follows the policies and advice of the Trussell Trust, thereby benefiting from their vast experience in supporting more than 1,200 food banks across the UK. Our shared aim is to end the need for food banks in furtherance of our charitable objects to relieve food poverty and financial hardship in our community. We do this by providing emergency food parcels as part of a package of support aimed at helping people out of crisis provided by local frontline health and social care partners.



Image 2: Warehouse full of parcels awaiting distribution

[1] Article 4 of the Charity's Articles of Association ('Objects') is set out in Appendix 1 below.

Our objectives for the period included:

• to increase awareness of the growing demand on the food bank and the need for more funding in order to build, train and support effective staff and volunteers, effective systems and sustainable food stocks;

• to make more efficient use of the data and information we receive among our distribution centres, warehouse and referral agencies, in order to make better use of our resources;

• to use our unique position to ascertain why people are stuck in long-term/chronic use of The Hackney Foodbank, and provide assistance to clients to help them move out of poverty;

• to address the growing need for services outside of Hackney through collaboration with local agencies and harmonising protocols between boroughs; and

• to address the increasingly heavy workload placed on staff and volunteers.

Working in partnership with our local partner agencies (using the Trussell Trust's voucher referral model), The Hackney Foodbank operated food banks from five distribution centres across the borough of Hackney:

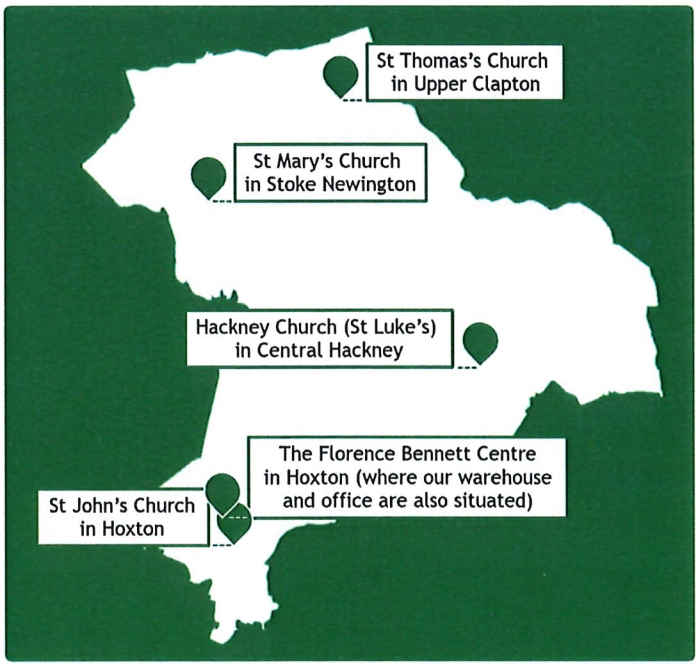


Image 3: Distribution centres are located across Hackney

We are working on refining the criteria and measures we use to assess success in each reporting period and have recently developed our Theory of Change[2].

In addition to working with our partner referral agencies, The Hackney Foodbank is also supported by many other community organisations, businesses and agencies through food donations and other means of support with the shared aim of ending hunger in our community for the public benefit.

Moreover, as a voluntary organisation, we rely on the dedication of the local Hackney community to function. Indeed, in 2020 that contribution amounted to over 11,000 hours which is the equivalent to more than six full time equivalent staff members. Volunteers come from a wide section of the community including members of churches, corporate teams, and individual members of the public.

The core of The Hackney Foodbank's service is supported by regular volunteer teams (led by volunteer team leads and a central volunteer coordinator) who set up and run our five distribution hubs. Prior to lockdown the volunteers would welcome clients in a comfortable café-style set-up providing hospitality and sitting with clients and listening to their stories (should they wish to share them), and assisting clients where appropriate to make use of relevant support services. Centre volunteers worked through a choice-based food parcel list with each client and then handed it over to the client.

During the pandemic, however, we had to change our operating model to protect our beneficiaries and our volunteers. The café-style set-up was replaced by an at-the-door service where pre-packed emergency parcels were distributed to beneficiaries. Operating in this way enabled us to keep all of our distribution centres open throughout each lockdown (see the section 'Response to Covid-19' for more information).

The food bank service is further supported by volunteer drivers and warehouse helpers. A pool of 13 volunteer drivers supports The Hackney Foodbank's efforts by transporting bulk food orders and, since the first lockdown, crates of

[2] The Charity's Theory of Change is set out in Appendix 2 below.

emergency parcels to each of the food bank centres. Volunteer drivers also collect food donations on a weekly basis from the food bank's various collection points. Warehouse volunteers (supervised by staff) weigh in all donations coming into the warehouse then help to sort and shelve them, assist in packing bulk orders/emergency parcels for the weekly food bank centre deliveries and provide support for regular stock-takes.



Image 4: Food donations are collected and delivered to the warehouse, weighed in, and packed into food parcels

Several key volunteers (including, since the first lockdown, many shielding volunteers) support administrative processes that are central to The Hackney Foodbank's operations such as inputting data relating to food and other stock donations, thanking donors, preparing and distributing vouchers to our partner referral agencies. Indeed, increased administrative volunteer hours were required to input the data from 9,536 vouchers redeemed in 2020 at the food bank centres.

Only one Lunch Club ran in 2020, this involves volunteers setting up our main hall as a welcoming and respectful lunch venue, greeting guests as they arrived, taking their orders, serving the lunches, and attending to any of our beneficiaries' needs. The replacement takeaway school holiday lunch service was also manned by teams of volunteers.

Supermarket collections looked very different throughout 2020 and, indeed, on occasions the collections were manned by supermarket staff with food bank volunteers helping behind the scenes to do the initial set up and collect and sort donations.

The food bank is run by rules that:

• provide only three days' worth of emergency provisions;

• require that vouchers be exchanged timeously after issue (in recognition of the fact that they are intended for emergencies and crises); and

• restrict the number of vouchers that can be issued to any one client to three in any six-month period (except in special circumstances).

These rules form part of the framework for ensuring that the charity's activities further our purposes for the public benefit. Indeed, the Trustees are confident that, by their stewardship and management of charitable funds, The Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission. Interested parties are invited to contact us for a detailed account of the way in which the charity meets these objectives by requesting our policy document (Info@HackneyFoodbank.org).

Achievements and Performance



Image 5: 20,016 people were supported by The Hackney Foodbank in 2020

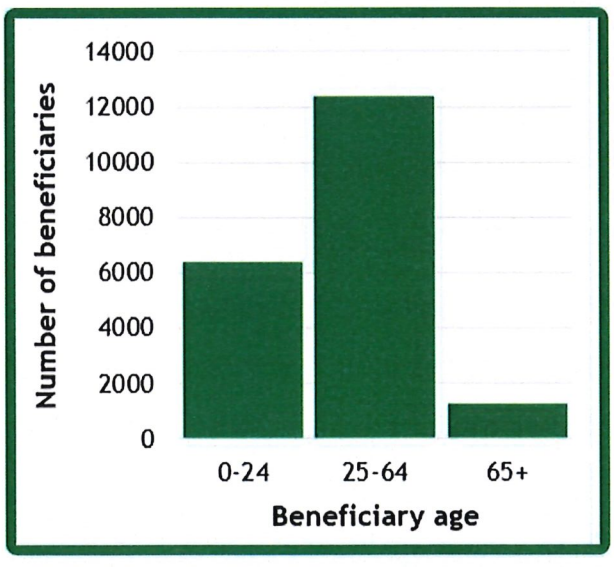
In 2020 The Hackney Foodbank provided support to 20,016 beneficiaries[3], 11,642 more than in 2019, which represented a 139% increase in usage.

[3] These numbers do not represent unique beneficiaries but rather the total number of people (including all household members) who have received support from the food bank. For future periods we hope to be able to refine the data collected within the Trussell Trust's proprietary data collection system to be able to identify unique beneficiaries.

In furtherance of one of our key objectives for 2020, 'More than Food', we partnered with other charities to broaden the help available to clients at our centres. This tackled:

- fuel poverty (National Energy Action)
- debt advice (Citizens Advice Bureau)
- welfare rights advice (Mind)
- advice and support on connecting communities (Shoreditch Trust)
- signposting to cooking on a budget courses (Bags of Taste).

Our Family Lunch Club ran for a third year in 2020 but only once in its usual format during the February half-term. This is aimed at tackling school holiday hunger by providing healthy nutritious meals to young families with children up the age of 12 who would otherwise struggle to afford to feed their children over the school holidays. By October 2020 (and despite a continued increase in demand at our centres) we launched an alternative service to tackle holiday hunger in partnership with local businesses whereby packed lunches-to-go were made available at lunchtime each day of the school holidays at all our centres.



Graph 1: Illustration of the number of beneficiaries in each age group

To help support our clients to improve their diets (nutritionally), we forged a partnership with Growing Communities, who have been donating fresh organic produce on a weekly basis. In 2020 this amounted to two tonnes of fresh fruit and vegetables. This wonderfully nutritious food was distributed to clients at four of our five centres. Our Stoke Newington centre continued in 2020 to source its own fresh produce (including bread) via donations from a local supermarket, Whole Foods.

2020 saw The Hackney Foodbank entering into its first commercial participator agreement. Long-time supporter, Pip & Nut, a certified B-Corp, agreed to donate to The Hackney Foodbank 25p per jar of Limited Edition Gingerbread Almond Butter sold at full price with the shared aim of relieving poverty within the local community.



This generated funding of £10,000 which went towards the purchase of a new, larger, ULEZ-compliant van which we could not have managed without given the increased demand.

Image 6: HFB's shiny new van ready to deliver food across Hackney

That agreement was the launching pad for various other such agreements with local businesses including Christopher Kane who agreed to donate 100% of the sale proceeds of its charity Christmas cards (and who has also donated a large number of their face masks).

The Trick or Treat food donation initiative organised by Jenna and Basil Fansa of the Local Buyers Club was run again at Halloween but much bigger and better in 2020! The idea of the Trick or Treat event is to encourage children and their

families to donate food alongside a treat, so that children get the treat, but the tin/packet is donated to The Hackney Foodbank.



Jenna and Basil also supported the Christmas Toy Appeal, which we participate in at Christmas time - this enables us to hand out brand new toys to clients with children in the run-up to Christmas, so that no child goes without a toy at Christmas time.

Image 7: Some of the team at the Florence Bennett Centre

Another initiative that we reran again in 2020 was the 'Reverse Advent Calendar'. Instead of receiving a festive treat, participants donate the item specified for that day to the food bank for individuals and families who are struggling over the festive season. It was run in November in 2020 to ensure that beneficiaries received items in time for Christmas - 14,584.9kg of stock was generously donated.

Looking at our achievements as against the objectives we set ourselves in 2020, notwithstanding the considerable resource devoted to responding to the pandemic, our increased social media presence led to a huge uptick in online donations (as described below) enabling us to increase awareness of the growing demand on the food bank and the need for more funding in order to build, train and support effective staff and volunteers, effective systems and sustainable food stocks (despite food shortages and other obstacles).

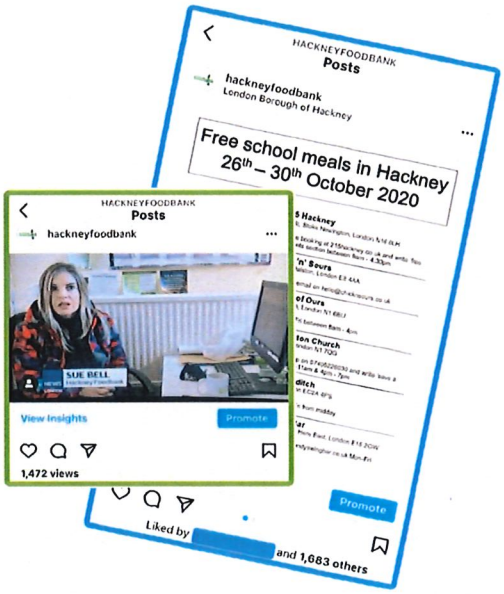


Image 8: Screenshots of high performing social media posts

We made less progress on our objective to make more efficient use of the data and information we receive among our distribution centres, warehouse and referral agencies. But we made a start and work on this is ongoing including looking at trends in demands and comparing our data with external sources such as the Index of Multiple Deprivations.

As respects our objective to use our unique position to ascertain why people are stuck in long-term/chronic use of The Hackney Foodbank, and provide assistance to clients to help them move out of poverty, as well as our membership of the Trussell Trust network, we have become active participants in various other local and national initiatives. At a local level, we participate in Hackney's Food Poverty Network, particularly in relation to the working group looking at longer term solutions aimed at securing food independence (or 'sovereignty'), such as the setting up of hyper-local food cooperatives, non-profit food shops and urban planting. We are also active members of 4in10, London's Child Poverty Network. At a national level, we are members of the Small Charities Coalition (including as a member of the Small Charities and Small Businesses Working Group), Child Poverty Action Group (including as a member of the End Child Poverty Coalition) and the All Party Parliamentary Groups (APPGs) on Universal Credit and Ending the Need for Food Banks.

Given the closure of so many agencies and/or changes to their working practices, our work on addressing the growing need for services outside of Hackney through collaboration with local agencies and harmonising protocols between boroughs is being picked up in 2021.

As respects our final objective to address the increasingly heavy workload placed on staff and volunteers, 2020 was obviously an extraordinary year. The numbers of volunteers involved in running our services more than trebled during the year and various changes were made to the staff team (and to the Board of Trustees). We were delighted to work with Cranfield Trust (Rhiannon Byers), who performed an organisational review to help us to move towards designing an organisational structure capable of meeting future challenges and with a greater ability to

achieve agreed strategic/business plan goals. Work on implementing that structure continues. In addition, we were able to strengthen the permanent staff team from 3.3 to 6.2 FTE.



Image 9: In the warehouse, surrounded by food donations

Response to Covid-19

When the pandemic struck, we were already at capacity having experienced exponential growth in demand over the previous two years. However, within four months of the first lockdown, the food bank had served more people than had been served in the whole of 2019. Demand for emergency food and support was beyond anything we had previously experienced and between 23 March 2020 and 31 December 2020 we provided for 17,502 local people in crisis compared to 6,612 for the same period in 2019 - an increase of 165%.

As a result of social distancing and adopting appropriate safety measures we had to completely adapt the way we operated including both accepting and distributing donations. The café-style approach, where beneficiaries would choose from a pick-list of items (stored at each centre) and had the opportunity to sit down and talk with one of our volunteers, was not Covid-safe. Indeed, the majority of our volunteers across the organisation were forced to shield due to health and vulnerability concerns.



Image 10: 2,359 home deliveries were made in 2020

Many of our local referral and support partners, and neighbouring food banks, closed their doors to face-to-face work resulting in people in crisis being no longer able to access support or be issued with food vouchers. While those organisations struggled to adapt to the crisis and move their service provision online, demand for their help grew.

Food and other daily supplies were difficult to buy (especially in bulk), so stock donations plummeted and we struggled to buy essential stock in the quantities needed to service the increased demand. Our school holiday lunch clubs could not proceed and Hackney Council reallocated the funding for our usual Christmas hampers.

In addition, our ability to sort, store and pack food for distribution was insufficient to meet the growing need and our distribution centres required reorganising, risk-assessments and additional support and training to implement covid-safe practices.

Changes needed

We rapidly reviewed all our operations and worked out how we could keep our distribution centres, warehouse and office open in a Covid-secure manner and to meet the exponential increase in demand.

This involved:

• creating and regularly reviewing/updating a comprehensive Covid-specific health and safety policy covering all elements and locations of our operations,

• developing a Covid-19 risk register which was reviewed at weekly Trustee meetings,

• collaborating with the Council to negotiate a weekly supply from Aldi of 13 pallets of food funded by a donor (Investec) and stored at a Council food hub. Food was also purchased from local retailers and wholesalers,

• switching to an 'at-the-door' service at our five centres, where emergency parcels (pre-packed at our warehouse) were provided to beneficiaries in a safe, socially distanced way,

• pre-packing all emergency 3-day parcels at our office/warehouse space and adapting ways of working to allow stock to be sorted and packed more efficiently to meet increased demand,

• recruiting, training and deploying new volunteers (and a volunteer coordinator) for our warehouse, centres and office,

• organising volunteers into bubbles and implementing an online rota to mitigate against an outbreak,

• appointing and training multiple volunteer centre-leads,

• identifying a lead driver to organise the massively expanded delivery and collection team, and

• negotiating new and increased storage facilities with storage providers and Hackney council.



Image 11: Warehouse full of generous food donations ready to be packed into emergency food parcels

In addition:

• a watching brief of developing evidence enabled us to purchase PPE and hand sanitiser before shortages in supplies (and changes in Government rules making their use mandatory), ensuring staff, volunteers and beneficiaries were always protected,

• bars of soap were added to every emergency parcel,

• an online marketing and communications strategy was developed to reach out to our community, local partners and donors with a call to action for support,

• a home delivery service operated by volunteers was set up for self-isolating beneficiaries,

• shielding volunteers retrained and provided administrative, data analysis and other expert support online/remotely,

• we increased engagement of our e-referral system, training new agency staff at our 250+ referral agencies and enabling them to issue beneficiaries with voucher codes generated online, removing the requirement for paper vouchers/face-to-face engagement,

• multilingual information sheets were produced showing beneficiaries how to obtain a voucher from a referral agency with contact details for local Citizens Advice and a national freephone advice line set up by jointly by the Trussell Trust and Citizens Advice,

• we entered new partnerships with numerous local businesses to support our work both financially and to help us with special projects such as providing free takeaway lunches during school holidays, and

• robust signposting and non-food support systems for beneficiaries were produced including up-to-date contact information reflecting lockdown changes on: accessing free food, debt advice and other financial advice, nutrition and additional resources for families and children, LGBTQ+ advisory services, support for migrants and those suffering from mental health or addiction or domestic abuse issues.



Image 12: Volunteer packing emergency food parcels

Impact

In stark contrast to many food banks across the country, including many in neighbouring boroughs, we never closed our doors and were able to distribute emergency food to people in crisis from five centres across Hackney to thousands of people in East London.



As demand grew exponentially so too did our operation. We tripled the number of active volunteers to over 180 allowing us to create group A and B bubbles to mitigate against any centre or operational process being shut down due to a covid outbreak.

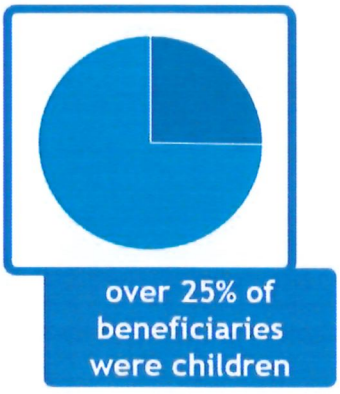
Image 13: HFB had over 180 active volunteers in 2020

Through our increased and proactive online activity we encouraged volunteers to join us and solicited donations; we saw an incredible local response not just from individuals but also local partners and business. We received over 220 tonnes of donated food between 23 March and 31 December, a tripling compared to the same period in 2019.



Image 14: HFB distributed 214,250kg of food in 2020

Increased financial donations ensured we could supplement food donations with an additional 10,510kg of purchased food and other essential items such as toilet rolls, soap, sanitary products, toothpaste and nappies. Two weeks' worth of emergency parcel stock was always maintained and emergency procedures developed in the event of an outbreak which fortunately never occurred.



With more than a quarter of our beneficiaries being children, mostly of primary school age, we forged new partnerships with local businesses to provide holiday takeaway school meals, supplemented close to 1,500 extra parcels during the Christmas festive period with additional seasonal items, and are now on track to provide hundreds of meals throughout the school holidays in 2021.

Image 15: Over 25% of beneficiaries were children in 2020

"I want to give to my kids [a] good life and life conditions, but it's not that easy right now with everything."

Karina lives with her husband and their three small children. Before the pandemic, they had a good income through her husband's work as a taxi driver, but with repeated lockdowns their situation became very challenging. After rent, bills, and heating through the cold weather, they had very little money left for food.

They applied for Universal Credit but with the slow process and all other benefits being put on hold in the meantime, they had less money than ever and growing arrears. Karina got in touch with Citizen's Advice, who told her about how the food bank can help. The pandemic had a huge impact on their lives, and Karina is so grateful for the help that has been given to her family in the difficult and challenging times, especially to the kids.

"It is indescribable," she said. She is very thankful to the people who are helping others and especially to those who are helping and supporting food banks, and also volunteering and working there. It meant a lot to her to share her story, and be listened to and understood.



"It's not always easy to share with others what's on the heart [...] I felt much better after I shared my feelings and how I am feeling everyday."

The Hackney Foodbank not only offers emergency food parcels to support immediate relief from hunger, but ensures that all beneficiaries have the chance to talk through their circumstances and access specific support to address them. This joint approach, inherent in the voucher system, enables us to address food poverty and financial hardship in our community, and ultimately work towards ending the need for food banks.

Image 16: Karina with her shopping trolley

Lessons learned

Our beneficiaries are offered an entwined support model: emergency food alongside signposting to local advisory partners who can help address specific crisis issues. This is predicated on agencies and signposting organisations being open and able to issue vouchers.

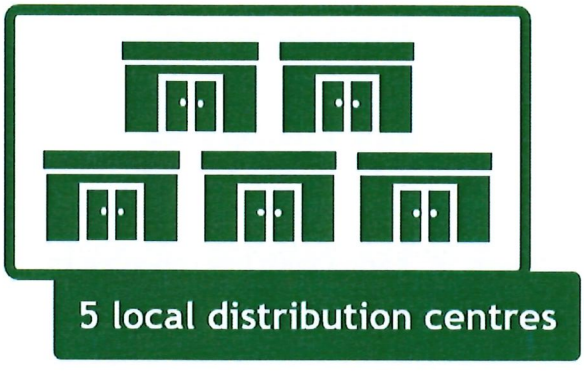
Unfortunately, due to the lockdown many of these partners were not operating face-to-face services. While we never turn people away without food, we had to adjust our model and build new partnerships to try and ensure our beneficiaries continued to have access to additional support.



Image 17: Over 60% of beneficiaries were in crisis due to low income

This included our vulnerable residents, such as those with no recourse to public funds, victims of domestic violence, individuals with life-limiting health conditions, people who are homeless and families whose lives have been thrown into chaos as a result of the pandemic.

We rapidly moved to an online e-referral system which helped remote workers to issue vouchers over the phone.



However, overwhelming demand for services coupled with beneficiaries who simply could not afford to go online or make phone calls, meant that we were unable to support everyone with the wraparound provision we aspire to provide.

Image 18: HFB has 5 distribution centres across Hackney

We have since designed a pilot programme where named support agencies provide support over the phone to beneficiaries (while our distribution centres are open) to support them and enable them to book a follow up appointment.

With such rapid growth we spent much of our time during the first lockdown firefighting and relying on our Board of Trustees to support a fledgling team to meet the unprecedented demand. We know that we could not help everyone or support residents in all parts of the borough. Towards the end of 2020 we actively recruited a CEO to help provide overall leadership, develop strategy and refine our processes and structure and ultimately help maximise our coverage and impact.

Financial Review

For the year to 31 December 2020, The Hackney Foodbank generated a surplus of £715,472, an increase from a surplus of £20,723 in 2019. Most of this surplus has arisen due to significant increased funding in response to the Covid-19 crisis. In 2020, we distributed 220 tonnes of food, compared with 82 tonnes in 2019.

During 2020, total income received by the charity came to £1,382,628 (2019: £341,642) with expenditure of £667,156 (2019: £320,919). For the details behind these figures, please consult the financial statements which follow the report. Both the income and expenditure include 'donations-in-kind'. This includes the value of food we receive and distribute, but not the value of thousands of hours of volunteer time donated to the Charity.

In 2020, The Hackney Foodbank's principal sources of funds comprised:

Individual and corporate donations:	£848,235
Value of food donated:	£442,571
Grants:	£89,729

Reserves Policy

Our reserves policy requires that we retain free reserves in unrestricted funds to be sufficient funding for six months of normal expenditure and any closure costs. In 2020, unrestricted reserves increased from £116,691 to £833,146. The surplus amount will be used over the next three years to enable and accelerate the delivery of The Hackney Foodbank strategic plan.

Principal Risks and Uncertainties

The Covid 19 pandemic and resulting economic and social consequences (including the lockdowns) have meant that 2020 was a year of enormous uncertainty. As described above The Hackney Foodbank successfully implemented contingency plans that allowed it to continue to function very well during this period and to continue to deliver on its charitable objectives. The long term impact of the pandemic on the UK as a whole, the charity sector more generally and on The Hackney Foodbank in particular is yet to be seen. However, from a financial perspective, the Trustees note that as a result of increased online donations, supported further by the successful securing of emergency response funds, The Hackney Foodbank's financial position has been strengthened in 2020. The Board can confirm, through appropriate consideration of risks as part of its normal risk management processes, the Trustees consider that it is appropriate for the going concern basis to be adopted for these accounts.

In addition to the uncertainty created by the pandemic, the Trustees consider that the key risks to The Hackney Foodbank are as follows:

• Failure to recruit and retain sufficient staff and volunteers to support our work: the end of furlough and people returning to office-based working creates a risk that individuals will have less time to volunteer to support the food bank. To mitigate this risk we are recruiting additional staff to support our volunteer teams, investing in volunteer training and ensuring that volunteering with us is a rewarding experience. In relation to our employed staff team, we have restructured the organisation and engaged a full-time CEO, creating stronger and

more supportive HR processes, and introducing a formalised staff well-being programme.

• Lack of suitable premises for warehouse and distribution purposes: the significant increase in demand and changes to the way that we support our beneficiaries has led to pressure on our warehouse and distribution facilities; suitable space in Hackney is at a premium and we recognise the need to find flexibility in the premises that we use to provide our services. To mitigate these risks we have established a sub-committee of the Trustees whose role is to focus on premises matters and work with the CEO and senior management team to create our long-term premises strategy.

• Demand for our services: the pandemic saw a huge increase in demand for our services, and we are currently seeing a significant degree of volatility in this demand. It is unclear how the end of furlough, changes to the employment market in Hackney and the proposed removal of the uplift to Universal Credit will impact on the number of individuals and families in food crisis in Hackney. To manage this risk, The Hackney Foodbank is monitoring demand at centres closely and seeking to get better data about the driving factors behind individuals finding themselves in food crisis. The Hackney Foodbank is also looking to increase the number of emergency parcels held in reserve at any one time to give greater capacity to respond to volatility.

In so far as the Trustees are aware:

• there is no relevant audit information of which the charitable company's auditor is unaware; and

• the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Plans for Future Periods

Demand at The Hackney Foodbank over the last three accounting periods has grown exponentially and the Trustees expect that reliance on food banks will go on increasing at greater levels going forward, especially in light of increased unemployment due to the pandemic, the forthcoming end to furlough arrangements and the withdrawal of other Government and local authority support.

Our vision is for a hunger-free Hackney, where everyone can afford to eat.

Following a comprehensive strategic review, our strategic objectives for future periods are to:

• become a more equitable, diverse and inclusive organisation that reflects the community we serve at all levels of the charity;

• be sustainable (environmentally, financially and by promoting food independence); and

• provide effective food bank and signposting services where they are needed most.

Structure, Governance and Management

The Hackney Foodbank is a charitable company limited by guarantee that was incorporated on 9 December 2011. The Charity is governed by its Memorandum and Articles of Association (as amended by special resolutions dated 15 November 2012 and 11 June 2019).

Membership of The Hackney Foodbank is open only to community organisations and institutions (and not to individuals). In 2020, members comprised Grace Church Hackney Trust; St John's, Hoxton; Our Lady and St Joseph's, Kingsland; St Monica's, Hoxton; St Mary's, Stoke Newington; and the Salvation Army, Hoxton.

The Hackney Foodbank is governed by a Board of Trustees (who also serve as Directors of the company) which is responsible for the strategic direction, governance and policy of The Hackney Foodbank. Day-to-day management of the charity's activities is delegated to staff.

Any person who is willing to act as a director may be appointed by the Charity by ordinary resolution or by the Board of Trustees, provided that in the latter case they must retire at the next Annual General Meeting and then stand for reappointment. A skills audit of all current Trustees is completed annually. Having regard to the outcome of that audit, the Board of Trustees then identify specific skills and experience that need to be recruited to provide a balance in terms of equality and diversity as well as ensuring relevant skills required across the Board are met. Opportunities to become a Trustee of The Hackney Foodbank are advertised on Volunteer websites and through other media, including via a recruitment agency if required. Member Organisations may also nominate candidates.

All potential Trustees shall apply by submitting a CV and cover letter to the Trustees email address. Upon receipt, a Trustee or Trustees will arrange to meet the potential Trustee for a discussion. If the candidate meets the criteria as laid out in the role description and in line with the requirements identified via the skills audit, the potential Trustee will be invited to observe a Trustee Board meeting. (The potential Trustee may be required to absent themselves for parts of the meeting if sensitive information and issues are being dealt with.) Following the meeting observation, the Chair or another Trustee will consult the candidate on whether the recruitment process should continue and if so the candidate will attend an induction meeting. After completion of induction the candidate will be voted onto the Board of Trustees at the next meeting.

Training for Trustees is provided by the Trussell Trust and from other third party providers including in particular organisations of which The Hackney Foodbank is a member.

Interested parties are invited to contact us by email at Trustees@HackneyFoodbank.org.

In 2020, three senior managers reported to the Board of Trustees:

• The Operations Director/interim manager, who was responsible for the smooth running of our operations, ensuring adequate food stocks in the warehouse, the successful delivery of food to the food bank centres, productive partnership relationships with our referral agencies and food collection points, and overall management of our office premises.

• The Business and Development Director, who was responsible for the development of the organisation and its services, fundraising, finance management, partnership support and communications.

• The Volunteer Manager, who was responsible for the recruitment and training of our volunteers.

The pay and remuneration of these key management personnel is settled by agreement having regard to the remuneration of similar roles in other food banks in the Trussell Trust network.

The Hackney Foodbank is part of the Trussell Trust Foodbank network founded in 2004. Since then the Trussell Trust has helped communities work together to launch food banks nationwide in a wide range of towns and cities. While The Hackney Foodbank is not required by its governing documents to adopt the Trussell Trust's policies and procedures, we are encouraged to do so, and in practice we have found it helpful, especially to ensure that The Hackney Foodbank's activities are conducted for the public benefit. The Trussell Trust also provides training and technical support and collates data from The Hackney Foodbank and other food banks in the network and uses this information to produce reports.

Reference and Administrative Details

The name of the Charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the Charity's registered office is:

The Hackney Foodbank

Florence Bennett Centre

Cherbury Street

LONDON N1 6TL

Those who were Trustees on the date that this report was approved or who served as Trustee during the reporting period include:

- Catherine Long, Trustee, appointed on 29 February 2016, resigned on 13 January 2020.
- Efe Avan-Nomayo, Chair of Trustees, appointed on 28 November 2016, resigned on 23 October 2020.
- Reverend Caroline Mary Taylor, Chair of Trustees, appointed on 29 July 2018, resigned on 9 April 2020.
- Susan Bell, Chair of Trustees, appointed on 23 January 2019.
- Loic Fossiez, Trustee and Treasurer, appointed on 3 June 2019 resigned on 17 January 2021.
- Zachary Lloyd, Trustee, appointed on 11 June 2019.
- Michael Johnson, Trustee, appointed on 20 May 2020.
- Ian Stephenson, Trustee, appointed on 20 May 2020.
- Imogen Clark, Deputy-Chair of Trustees, appointed on 6 November 2020.

- Caroline O'Brien, Trustee, appointed on 6 November 2020.
- Feona Daly Cairn, Trustee, appointed on 20 December 2020.
- Mark Boisson, Trustee, appointed on 7 April 2021.
- Nanette Daniels, Trustee, appointed on 17 May 2021.

Those to whom the Trustees delegated day-to-day management of the charity on the date that this report was approved or who served in a senior management role during the reporting period include:

- Colleen Beasley, Operations Director, appointed on 7 July 2014, resigned on 4 September 2020.
- Melanie Rochford, Business and Development Director, appointed on 3 July 2017, resigned on 4 December 2020.
- Gail Curry, Volunteer Manager, appointed on 8 April 2019 resigned on 15 January 2020.
- Hannah Henley, Interim Operations Manager, appointed on 22 July 2020, resigned on 23 December 2020.
- Kye Lockwood, Interim Chief Executive Officer, appointed on 8 February 2021.

The Trustees also took advice from:

Insurer

Jelf Insurance Brokers Limited
Hillside Court,
Bowling Hill
Chipping Sodbury
Bristol BS37 6JX

Auditors

Knight Goodhead Ltd
7 Bournemouth Road
Chandler's Ford,
Eastleigh
Hampshire SO53 3DA

HR support services

Peninsula Business Services Limited
The Peninsula
Victoria Place
Manchester M4 4FB

Bankers

The Co-operative Bank plc
PO Box 101
1 Balloon Street
Manchester M60 4EP

Financial Consultancy

Aaron Rodewald of Jacquie Driver Ltd
25 Hilland Drive,
Bishopston,
Swansea,
Wales SA3 3AJ

CAF Bank Limited
Registered office is
25 Kings Hill Avenue,
Kings Hill,
West Malling,
Kent ME19 4JQ

Solicitors

Peter Korn (on landlord and tenant matters)
Interface Legal Advisory Service
40 Wykenham Road
London NW4 2SU

Declarations

The Trustees declare that they have approved the Trustees' report above.

Signed on behalf of the Charity's Trustees

Signature: SJBell

Full name: SUSAN JOSEPHINE BELL

Position: CHAIR, TRUSTEES

Date: 26 September 2021

Appendix 1: Article 4 of the Charity's Articles of Association

Objects

4 The charity's objects ("Objects") are specifically restricted to the following

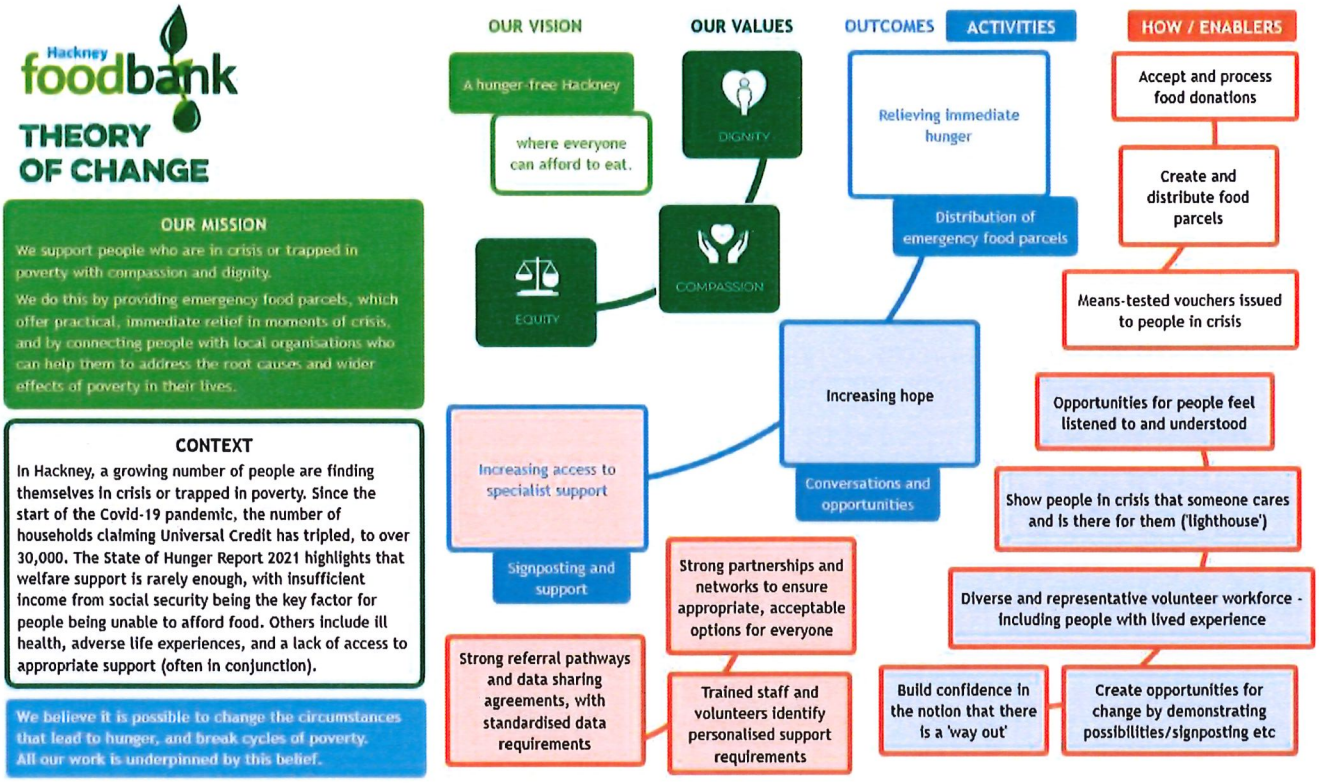
(1) To advance the Christian faith (as expressed in the Apostle's creed[1]) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a FoodBank

(2) The prevention or relief of poverty or financial hardship in the London Borough of Hackney, or elsewhere, including the provision of grants, items and services to individuals in need,

(2) To advance education, training and retraining among unemployed people,

(3) To develop the capacity and skills of members of the community in such a way that they are better able to identify, and help meet their needs and participate more fully in society

Appendix 2: Theory of Change



INDEPENDENT AUDITORS' REPORT
TO THE MEMBERS OF HACKNEY FOODBANK
(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of Hackney Foodbank for the year ended 31 December 2020, which comprise the Statement of Financial Activities, Balance Sheet and the related notes including a summary of the significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2020 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other matter

In the previous accounting period the trustees of the charitable company took advantage of audit exemption under s144 of the Charities Act 2011. Therefore, the prior period financial statements were not subject to audit.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit;
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the trustees' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement, set out on page 14, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditor under Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilites. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



C J Goodhead FCA
Senior Statutory Auditor

Dated: 30 September 2021

Knight Goodhead Limited
Chartered Accountants and
Statutory Auditors

7 Bournemouth Road
Chandler's Ford, Eastleigh,
Hampshire, SO53 3DA

The Hackney Foodbank
(A company limited by guarantee)
Statement of Financial Activities
For the year ended 31 December 2020

		2020			2019		
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
INCOME FROM:	**Note**	**£**	**£**	**£**	**£**	**£**	**£**
Donations and Legacies		883,274	54,690	937,964	141,311	38,950	180,261
Property Income		2,093	-	2,093	5,195	-	5,195
Donated food		442,571	-	442,571	156,186	-	156,186
TOTAL INCOME	**2**	**1,327,938**	**54,690**	**1,382,628**	**302,692**	**38,950**	**341,642**
EXPENDITURE ON:							
Value of Donated Food		387,855	-	387,855	139,680	-	139,680
Other expenses on Charitable Activities		223,628	55,673	279,301	128,620	52,619	181,239
TOTAL EXPENDITURE	**3**	**611,483**	**55,673**	**667,156**	**268,300**	**52,619**	**320,919**
NET INCOME/(EXPENDITURE)		716,455	(983)	715,472	34,392	(13,669)	20,723
Balances brought forward at 1 January 2020		116,691	6,619	123,310	82,299	20,288	102,587
BALANCES CARRIED FORWARD AT 31 DECEMBER 2020		**833,146**	**5,636**	**838,782**	**116,691**	**6,619**	**123,310**

Movements on all reserves and all recognised gains and losses are shown above. All of the organisation's operations are classed as continuing.

The Hackney Foodbank
(A company limited by guarantee)
Balance Sheet
For the year ended 31 December 2020

Assets	Note	31-Dec-20 Unrestricted £	Restricted £	Total £	31-Dec-19 Unrestricted £	Restricted £	Total £
Fixed Assets							
Motor Vehicles		27,619	4,718	32,337	-	5,828	5,828
Office Equipment		110	-	110	329	-	329
Total Fixed Assets	9	**27,729**	**4,718**	**32,447**	**329**	**5,828**	**6,157**
Current Assets							
Debtors	6	138,816	-	138,816	5,888	-	5,888
Stocks	5	111,442	-	111,442	38,332	-	38,332
Cash at Bank & in Hand	8	575,456	918	576,374	55,061	791	55,852
Prepayments	6	1,169	-	1,169	1,169	-	1,169
Total Current Assets		**826,884**	**918**	**827,802**	**100,450**	**791**	**101,241**
Total Assets		**854,613**	**5,636**	**860,249**	**100,780**	**6,619**	**107,399**
Liabilities							
Current Liabilities: falling due within 12 months							
Current Creditors		13,159	-	13,159	880	-	880
Accruals		8,308	-	8,308	5,008	-	5,008
Total Current Liabilities	7	**21,467**	**-**	**21,467**	**5,888**	**-**	**5,888**
Net Assets		**833,146**	**5,636**	**838,782**	**94,891**	**6,619**	**101,510**
Equity							
General Fund		833,146	-	833,146	116,691	-	116,691
Restricted		-	5,636	5,636	-	6,619	6,619
Total Equity		**833,146**	**5,636**	**838,782**	**116,691**	**6,619**	**123,310**

The trustees acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The trustees acknowledge their responsibility for ensuring that the company keeps proper accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit and loss for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Trustees on the 26 September 2021

Signed on their behalf by Trustee .....

Print Name: Ms Susan Bell

Company Registration Number: 7877042

The Hackney Foodbank
(A company limited by guarantee)
Cashflow Statement
For the year ended 31 December 2020

	Notes	2020 £	2019 £
Net cash flow provided by operating activities	1	549,340	(18,678)
Cash flows from investing activities			
Interest received		2	-
Purchase of fixed assets		(28,820)	-
Net cash flow		**520,522**	**(18,678)**

		2020 £	2019 £
Cash at the end of the year	2	576,374	55,852
Cash at start of the year		55,852	74,530
Increase in cash in the year		**520,522**	**(18,678)**

1 Reconciliation of Net Movement in Funds to Net Cash Flow from Operating Activities

	2020 £	2019 £
Net movement in funds for the year	715,472	20,723
Interest received	(2)	-
Depreciation	2,531	1,330
Decrease/(increase) in debtors	(111,129)	(17,155)
Decrease/(increase) in stock	(73,110)	(16,506)
(Decrease)/increase in creditors	15,578	(7,070)
Net cash flow from operating activities	**549,340**	**(18,678)**

2 Analysis of Cash and Cash Equivalents

	2020 £	2019 £
Cash at bank and in hand	576,374	55,852
	576,374	**55,852**

3 Analysis in Change in Net Debt

	2019 £	Cash flows £	Other non-cash changes £	2020 £
Cash at bank and in hand	55,852	520,522	-	576,374
TOTAL	**55,852**	**520,522**	**-**	**576,374**

1.ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with applicable accounting standards, the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 (effective January 2019).

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The particular accounting policies adopted are set out below.

Incoming Resources

Recognition of Incoming Resources
These are included in the Statement of Financial Activities (SOFA) when:
~ the charity becomes entitled to the resources;
~ the Trustees are virtually certain they will receive the resources; and
~ the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure
Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resource and related expenditure are reported gross in the SOFA.

Grants and Donations
Grants and Donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Tax reclaims on Donations and Gifts
Incoming resources from tax reclaims are included in the SOFA in the same financial period as the gift to which they relate.

Contractual income and Performance Related Grants
This is only included in the SOFA once the related goods or services has been delivered.

Gifts in kind
Gifts in kind are accounted for at a reasonable estimate of their value to the charity or the amount actually realised.

Donated Services and Facilities
These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the charity of the service or facility received.

Volunteer Help
The value of any voluntary help received is not induded in the accounts but is described in the Trustees' annual report.

Expenditure and liabilities

Liability recognition
Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Grants with performance conditions
Where the charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SOFA once the recipient of the grant has provided the specified service or output.

Operating leases
Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred.

Pension Costs
Contributions in respect of the charitable company's defined contribution scheme are charged to the SOFA in the year in which they are payable to the scheme. Differences between contributions payable and contributions actually paid in the year are shown in other creditors at the year end.

Fixed assets
Office equipment from £500-£5,000 are straight lined depreciated over 3 years.
Office equipment with a longer life costing over £5,000 are straight line depreciated over 5 years.
Motor vehicles are straight lined depreciated over 8 years.
Other Assets that are deemed to have a longer life than 5 years can be depreciated at a longer time with the trustees approval.

Going Concern
The Charity expects to be able to continue in operation through the continued receipt of gifts and grants.
Whilst the ongoing COVID-19 pandemic has impacted the charity's activities (as detailed in the Trustees Report), the charity has been able to adapt to the changing circumstances and it is not expected that it cause material uncertainties about the charity's ability to continue.
Cash flow forecast for the next 12 months indicate that income and cash balances carried forward should be sufficient to cover the budgeted costs. Therefore these accounts have been prepared on a going concern basis.

Financial Instruments
The charitable company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors, cash at bank and creditors. These basic financial instruments are measured at transaction price and are subsequently measured at amortised cost. Financial assets and liabilities classified as due within one year are not amortised.

Taxation
The charitable company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of the charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

The Hackney Foodbank
(A company limited by guarantee)
Notes to the accounts
For the year ended 31 December 2020

2 INCOME

	2020			2019		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	£	£	£	£	£	£
Donations and Legacies						
Donations	808,257	-	808,257	113,503	-	113,503
Grants	35,039	54,690	89,729	27,809	38,950	66,759
Corporate Donations	38,888	-	38,888	-	-	-
Fundraising Event	1,090	-	1,090	-	-	-
Total	**883,274**	**54,690**	**937,964**	**141,311**	**38,950**	**180,261**
Other Income						
Property Income	2,090	-	2,090	5,195	-	5,195
Value of Donated food	442,571	-	442,571	156,186	-	156,186
Other Income	2		2	-		-
Total	**444,664**	**-**	**444,664**	**161,381**	**-**	**161,381**
TOTAL INCOME	**1,327,938**	**54,690**	**1,382,628**	**302,692**	**38,950**	**341,642**

3 EXPENDITURE

	2020			2019		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	£	£	£	£	£	£
Fundraising Activities	13,951	-	13,951	3,472	-	3,472
Governance Costs	10,922	-	10,922	7,041	-	7,041
Premises Costs	31,136	236	31,372	18,643	-	18,643
Salaries	117,565	45,563	163,128	53,024	51,509	104,533
Value of Donated Food	387,855	-	387,855	139,680	-	139,680
Surplus Cost of Food	5,593	5,029	10,622	24,259	-	24,259
General Expenses	44,461	4,845	49,306	22,181	1,110	23,291
Total	**611,483**	**55,673**	**667,156**	**268,300**	**52,619**	**320,919**

Included within Governance Costs above are amounts due to the auditor in relation to the audit of £4,800 (2019: £nil).
In 2019 an audit was not required and amounts due to the independent examiner were £750.

The Hackney Foodbank
(A company limited by guarantee)
Notes to the accounts
For the year ended 31 December 2020

4 Restricted Funds	Bal 1-1-20	Income	Expenditure	Bal 31-12-20
	£	£	£	£
Hackney Parochial Charity	-	5,000	5,000	-
London Foodbank Development Fund (Van)	5,828	-	1,110	4,718
London Foodbank Development Fund (Security)	918	-	-	918
Trussell Trust	-	4,000	4,000	-
City Bridge Trust	(127)	45,690	45,563	-
Total	**6,619**	**54,690**	**55,673**	**5,636**

			2020		
	Bal 1.1.20	Stock in	Stock out	Stock Adj	Bal 31.12.20
5 Donated Stocks	£	£	£	£	£
Donated Stocks	38,332	460,965	377,981	9,874	111,442

Donated Stock 63,682kg with the value of £111,442 using the Trussell Trust guidelines of £1.75 per kg (2019: 22,816.67 kg or £38,332 using previous valuation of £1.68 per kg).
Note: This is not a liquid asset and is only to be donated to individuals in need.
Stock In includes a valuation of £18,394 of stock which has been purchased by the charity in order to meet the required demand. This has been valued using the Trussell Trust guidelines as mentioned above.

		2020			2019	
6 Debtors	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
HMRC Gift aid	39,390	0	39,390	5,567	0	5,567
Stripe Donations	91,838	0	91,838	20,992	0	20,992
Accounts Receivable	7,588	0	7,588	1,128	0	1,128
Prepayment	1,169	0	1,169	1,169	0	1,169
Total	**139,986**	**0**	**139,986**	**28,856**	**0**	**28,856**

		2020			2019	
7 Creditors and Accruals: Amount falling due within one year	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Accounts Payable	2,185	0	2,185	492	0	492
Wages Payable	10,974	0	10,974	388	0	388
Accruals	8,308	0	8,308	5,008	0	5,008
Total	**21,467**	**0**	**21,467**	**5,888**	**0**	**5,888**

		2020			2019	
	£	£	£	£	£	£
8 Cash at bank and in hand	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Current account	575,456	918	576,374	55,061	791	55,852

9 Fixed Assets		Van (Restricted)	Van	Office Equipment (unrestricted)	Total
		£	£	£	£
Actual/Revalued cost	At 1 January 2020	8,881	-	659	9,540
	Additions during year	-	28,820	-	28,820
	Disposals during year	-	-	-	-
	At 31 December 2020	**8,881**	**28,820**	**659**	**38,360**
Depreciation	At 1 January 2020	3,053	-	329	3,382
	Charge for the year	1,110	1,201	220	2,531
	Disposals during year	-	-	-	-
	At 31 December 2020	**4,163**	**1,201**	**549**	**5,913**
Net Book Value	At 1 January 2020	5,828	-	329	6,157
	At 31 December 2020	**4,718**	**27,619**	**110**	**32,447**

10 Staff Costs

	2020	2019
	£	£
Wages and salaries (incl PAYE)	154,075	97,587
Employers NI contributions (net of Employers allowance)	6,729	5,010
Employers Pension contributions	2,325	1,936
	163,128	104,533

Average number of employees who were engaged in each of the following activities:	2020	2019
Activities in furtherance of organisations objects	7	4
Management and administration	3	3
	10	7
Employee numbers as an average FTE (full time equivalent):	6.2	3.3

No employees received emoluments in excess of £60,000

During the year three members of key management personnel were paid remuneration and benefits totalling £101,878 (2019: three members paid £68,676).

11 Related Parties Transaction

There were no related parties transaction in 2020 (2019: none).

12 Operating Lease Commitments

As at 31 December 2020, the charitable company had annual commitments under non-cancellable operating leases as follows:

	2020	2019
	£	£
Within one year	14,032	14,032
Between one and five years	1,169	15,201
	15,201	29,233

The operating lease relates to the rental agreement for the charity's main premises.