



Crossway Pregnancy Crisis Centre Ltd

Annual Report and Accounts 2020

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INTRODUCTION FROM THE CHAIR

Amidst all the hyperbole used to describe the events of 2020, as trustees we are amazed, not only that we continued to function as a charity throughout the year, but that our staff and volunteers adapted so quickly to work in completely new ways and that we were still able to reach so many people.

Like so many other organisations, we benefited from financial support from the UK government and new sources of grants, although revenue changes alone are only part of our story for 2020. The necessary changes to our working methods, from providing the bulk of our services in-person, to providing them online had the real potential to weaken our work – but our teams did not fail. They adapted quickly and continued to deliver life-affirming support to clients and audiences who continue to give us encouraging feedback. What a great result this was.

And neither did our schools and prison services fail. When it became impossible to visit both schools and prisons, instead we produced materials that could be used online or remotely, and these were received very positively.

The trustees were amazed by the wonderful performance of our centre director, Karen Pitchford, and her amazingly capable staff team, at what they achieved in 2020 – but we shouldn't have been so surprised. Why? Because this charity and its work is continually recommitted to God and, at its heart, this charity work is our response to God's love for us and we know it can only be successful if we commit every step to him.

So, I thank everyone who has been involved with us in 2020 – as a supporter, donor, volunteer, staff member, or as a silent prayer.

Again, if you are touched by any part of our work, I would encourage you to consider becoming involved with us in some way, perhaps as a volunteer, donor, fund-raisers, trustee, or even an enthusiastic supporter. You will find it more rewarding than you might expect.

On behalf of the Board of Trustees, I thank you.

Martin Norfolk

GENERAL INFORMATION

Address	Crossway Pregnancy Crisis Centre St Stephens Church, The Crossway Building Twickenham, Middx TW1 2PD
Website	www.CrosswayPregnancy.org.uk
Telephone	020 8892 8483
Registered charity no	1148979
Company registration no	8010183
Bankers	CAF Bank Ltd 25 Kings Hill Avenue, Kings Hill West Malling, Kent ME19 4JQ
Accountant and Independent Examiner	JR Caladine Caladine Ltd Chantry House, 22 Upperton Road Eastbourne, East Sussex BN21 1BF
Trustees	Heather Hall David La Bouchardiere Nicki Klass Martin Norfolk Anne Wallace

BRIEF HISTORY

The Crossway Pregnancy Crisis Centre was established in 1999, becoming a charity in 2005 and then a limited company in 2012. Becoming a limited company required that the charity register again with the Charities Commission of England and Wales, using its new name *Crossway Pregnancy Crisis Centre Ltd*. This limited company was registered as a new charity on 17th September 2012.

The Centre was founded in 1999 by a group of Christians in the Twickenham area who wanted to provide a different response to the polarised pro-life or pro-choice debate. Its creation was the practical expression of the desire to offer **unconditional and non-directive** support to people with unplanned pregnancies.

It is of central importance that this is a non-campaigning organisation, that it has no political position, and that it only seeks to offer unbiased help, counselling and education services.

OUR VISION

Our vision is to increase the number of people we are able to reach, with ever-more effective materials and services, making it easier for people to find us and contact us.

We exist only to provide help and support, free of charge, to those experiencing any kind of pregnancy crisis, and to help young people and adults build healthy, personal relationships.

OUR MISSION

Our mission is to meet our aims by providing the following:

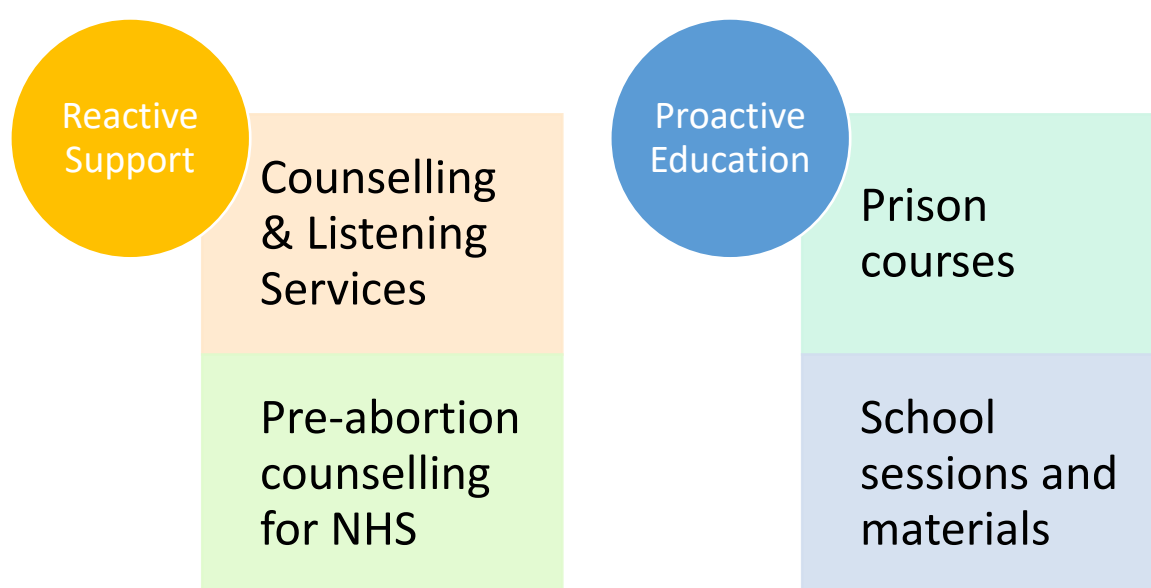
- free, confidential, and unbiased counselling, listening and support to those experiencing any pregnant crisis, and
- unbiased education services which promote healthy personal relationships, mature sexual relationships and an understanding of pregnancy for young people and adults.

A pregnancy crisis may be a pregnancy loss, foetal abnormality, pre or post abortion circumstances, or any other pregnancy-related struggle.

Women and men can suffer from deep emotional pain and stress during a pregnancy crisis, or even depression and grief long after a crisis event. In any of these circumstances, we provide a confidential service to help them resolve what can be complex and multi-layered thoughts and emotions and find a peaceful resolution.

REVIEW OF ACTIVITIES AND ACHIEVEMENTS

We offer services grouped in four areas of activity. These areas of activity are listening and counselling services for pregnancy crisis clients, pre-abortion counselling for NHS patients, education services for young people, and relationship and well-being services for prisoners.



We have provided as many free and confidential support sessions each person or couple needs and wants for a crisis pregnancy.

We have provided 10-step courses, called 'Step by Step' and 'Purple Door', for anyone struggling after pregnancy loss including abortion, miscarriage or still birth.

We have created a befriending support service to anyone who is continuing with a pregnancy in difficult circumstances.

We have provided a free pregnancy testing service.

We have taught young people in local primary and secondary schools, and teenagers in youth clubs, about puberty, sex, relationships, unplanned pregnancy choices, and resilience.

We have provided the 'I Am' relationships course to women in prison.

Activity Statistics

We can summarise our activities in 2020 with the following statistics.

- 76 clients contacted our listening service for one-to-one support
- 51 patients were seen at West Middlesex University Hospital
- 53% increase in clients and patients (although this is less than the increase the previous year)
- 435 pregnancy loss one-to-one sessions were delivered
- 100 hours teaching prisoners about healthy relationships
- 672 students taught in schools and youth clubs
- 1,125 volunteer hours given

Since the Centre opened, we have supported 2,476 clients and provided education sessions to over 11,372 young people through our schools' service.

Achievements

- ✓ Our biggest achievement was the ability to continue to deliver support to clients by providing sessions remotely by phone or video calls.
- ✓ At a time when number of clients dropped because of the pandemic, we doubled the number of client sessions that we delivered.
- ✓ We developed remote learning resources, including recorded lessons and self-care packs, so that services for young people continued even though in-person school visits were not possible.
- ✓ We improved our efficiency through upgrading and improved use of technology:
 - all staff have upgraded laptops,
 - we moved our office-based file storage into the cloud, so that all staff and volunteers can access files and report sessions remotely,
 - Office 365 communications and security service have been adopted throughout the organisation,
 - most of our paper records have been digitalised.
- ✓ We recruited 3 new volunteers; one to help with administration and two are training to become listeners.
- ✓ We trained 3 more listeners to deliver post-abortion support.

FEEDBACK

With full permission, we include here some of the encouraging feedback received from those people receiving our services, whether as clients of our personal listening and counselling services, or from our work in schools and prison.

From clients experiencing pregnancy crisis

"The course and its structure have helped me to revisit emotions that might have been 'locked' and allow for all emotions to be let out and processed. I enjoyed and found journaling very helpful as it has provided me with new insights to how I perceived all miscarriages, what I have learnt and above all allowed myself to grieve in my own way and my own time."

"I wish this service was more known, people should be told of local services when booking an abortion as additional support if needed. The course helped me through the most difficult time of my life, and if I had not found them on the internet, I don't think I would have got through it. Thank you."

"X was an absolutely brilliant listener. She guided me through the framework but then if the conversation took a different turn, she just let it flow. She always made me feel heard and never judged. She was always compassionate and thoughtful, and I felt we had an excellent rapport. I will always be grateful to her for helping me through a very difficult time and allowing the sessions really to be tailored to what I needed on that day. I never felt rushed, she was always flexible with session days and times to fit around my childcare which I appreciated, and we took a break halfway through which was good for me. I always felt my wellbeing was her priority. She is incredibly good at this position, and I feel lucky to have had her as my listener."

"We did all sessions on Zoom and they were as effectively as face-to-face."

"I had an unplanned pregnancy and due to the cost of childcare amongst other things I had an abortion. I couldn't cope with my mental feeling and thoughts after. I would torment myself. I fell into a spiral of self-hate and depression. I found the Crossway services online by googling other women's abortion stories. They helped me by just being able to talk and get my feelings out without being judged. They helped me to process my thoughts and take my grief in stages and to keep going. This service needs to be more well known."

"I miscarried twins in the first week of lockdown and really struggled to come to terms with the loss. They helped me process the huge range of emotions that come with a loss like this. I still have sad moments and I will never forget my twins, but the pain does not overwhelm me anymore and I am happy with my life and grateful for what I do have."

From young people experiencing our schools' work

"The video was informative and I learnt a lot."

"It contained a lot of detailed information which helped build a clear perspective of the topic."

"It was great that the lessons were interactive by using the worksheet and watching the video."

"I found the speaker to be very useful as I learned about new things and the tasks helped to sum up all the new information in a fun way. "

"I've learned not to compare yourself to others."

"I feel better about myself. You made me realise what I'm worth."

"Myself, the students and the year 12 tutors were really pleased with the previous session and I was hoping you'd be able to put together another session for us."
(Head of Year 12 at Heston Community School)

FUTURE PLANS

Looking forward to 2021, we want to become more connected. We want to:

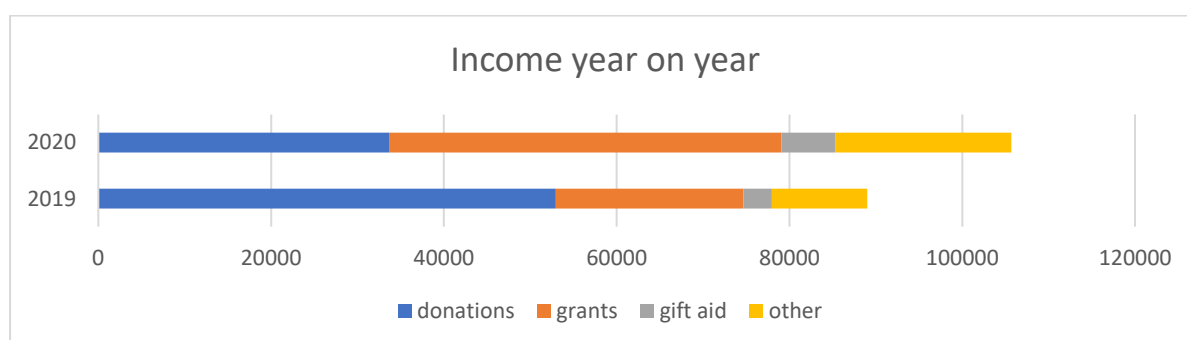
- Become more connected to those seeking confidential help over the internet.
- Become more connected to other churches and organisations which share our aims.
- Become more connected to a wider audience by improving our communications.
- Become more connected to new volunteers, donors and trustees to continue to expand our work.

The Centre Director, Karen Pitchford, who leads this work is committed to pursuing these aims in 2021. These aims have been agreed as follows.

1. **To increase number of clients we are able to reach** – by raising awareness of our services through local organisations (e.g. GP surgeries and health professionals), increasing our presence on social media, and developing a helpline.
2. **To continue upgrading and improving our use of technology** – including launching our new website, remote telephone system, instant messaging chat, using our new contacts database, and digitizing systems at the Centre.
3. **To build the number of outlets for our education work** – by increasing the capacity of our education team with volunteers and staff.

4. To provide pregnancy crisis counselling in a womens' prison

OUR FINANCES



Our income from all sources increased to over £105,000 and this conceals an even larger swing from donations to grants as the largest single source of revenue. This was not a surprise as nearly all of our usual personal fund raising activities were unable to continue, and a significant reliance on grant funding for charities across the charitable sector is typical. We recorded a net surplus of £18,837 for the year.

We are grateful to the following trusts and local organisations for grants and donations made to the Centre during 2020:

- local Churches
- Barnes Fund
- Hospital Bridge Trust
- Kingston Crisis Covid Fund
- National Lottery
- Neighbourly
- Oak Tree Fellowship
- Pathways
- Pregnancy Centres Network
- Ramsden Trust
- Richmond Coronavirus Response Fund
- Richmond Parish Lands
- St Stephens Twickenham PCC
- Tesco Bags for Life
- Waitrose Twickenham
- Woodward Charitable Trust

We continue to be grateful to St Stephen's Church for providing our office space, counselling room facilities and use of other rooms for meetings and events without charge, and opportunity to promote the charity through services and newsletters.

We want to thank the many individuals who support us in so many ways; one off donations; regular giving (which helps with financial planning); attending our events; and taking part in sponsored events.

We can only achieve what we do with the support of many individuals and organisations.

Reserves and Financial Health

The trustees have established a policy whereby sufficient unrestricted funds must be held in reserve to cover operational costs for at least three months. At this level, the Centre should be able to honour all commitments in the event of a significant drop in funding.

We are constantly working to improve our funding stream and to make the most of every pound donated to the charity.

OUR OBJECTS, APPROACH AND BENEFITS

The Trustees have paid due regard to guidance issued by the Charity Commission in deciding what the charity should undertake.

Objects

The objects of the charity, as set out in our Memorandum and Articles of association, are these:

- a. The advancement of education in the subject of sex and relationships, pregnancy and the termination of pregnancy;
- b. Relief in need and distress caused by unplanned pregnancy or pregnancy loss in particular, but not exclusively by providing advice, counselling and services;
- c. The provision of goods and services to needy applicants to the charity;
- d. The promotion of other such charitable services which may conveniently be carried on in connection with the above objects.

We seek to reach these objectives by delivering sex and relationship education to young people in schools and youth clubs, and to women in prison, and by providing support and information to clients experiencing pregnancy crisis and loss.

Unplanned pregnancy, abortion and miscarriage are common experiences which can be hard to cope with alone and can be a mental health risk without appropriate support. Also, young people now have the challenge of having to navigate social media at the same time as sex and relationships.

Through our work, we seek to benefit individuals by achieving the following:

- promote development of healthy, respectful relationships by building self-esteem, confidence and recognising risky behaviour which can lead to abuse, sexually transmitted infections, and unplanned pregnancy;
- enable those considering pregnancy termination to make their own, informed decision without pressure or coercion;
- help those experiencing pregnancy loss to be able to come to terms with what has happened and reduce any depression or anxiety;
- provide practical and emotional support to anyone continuing with an unplanned pregnancy in difficult circumstances.

Approach

The focus of our strategy is to increase the number of personal clients that we reach, and the continued improvement of our education and prison services, in addition to the development and welfare of our staff and volunteers.

In taking forward our strategy we:

- review organisational performance, staff performance and general morale
- seek to ensure the integrity of our services and that they are in keeping with our statement of faith
- invest in technology and the infrastructure of our Centre
- co-operate and share resources with local organisations
- constantly consider whether our activities are appropriate and needed.

Benefits to wider society

We continue to find that clients, staff and the public at large are surprised to find out how prevalent it is for women and families to experience a pregnancy crisis. Similarly, the pain or trauma of any of these crises can be experienced regardless of age, gender, social background or any other distinguishing category.

We also note that our experience reflects the research and opinions of other bodies looking into these areas.

“1 in 4 pregnancies end in pregnancy loss, and 29% of women who suffer a miscarriage showing symptoms of PTSD a month later”

The Miscarriage Association

www.miscarriageassociation.org.uk/?s=statistics

“emotional support after miscarriage is often not available from the Health System”

NHS Review

www.england.nhs.uk/improvement-hub/wp-content/uploads/sites/44/2017/11/Available-Support-for-Pregnancy-Loss.pdf

“6-10% of women experience domestic violence in a given year, and over 1/3 of this starts or gets worse when a woman is pregnant”

Best Beginnings

www.bestbeginnings.org.uk/domestic-abuse

“1 in 3 women experience abortion at some time in their lives”

British Pregnancy Advisory Service (BPAS)

<https://www.bpas.org/abortion-care/considering-abortion/>

“many female offenders are often vulnerable members of society. There is evidence that a specific approach is most effective in helping women to... turn their lives around.”

Prison Reform Trust, quoting Government White Paper

www.prisonreformtrust.org.uk/Portals/0/Women%27s%20Centre%20Proposal%202017.pdf

CORONAVIRUS PANDEMIC IMPACT

The most significant impact was a fall in the numbers of people we were able to help.

- client numbers fell by half due to women not finding information about our services from their GP or other health professionals.
- pupil audience numbers fell by a third due to restrictions preventing visits to schools and youth clubs for much of the year.
- the ‘I Am’ course could not be delivered in prison due to visiting restrictions, and sadly women were confined to their cells for 23 hours a day.
- patient numbers at West Middlesex hospital fell by two thirds primarily due to restrictions preventing non-essential staff access to the building, and also because abortion pills were

being sent direct to women at home by some independent clinics without the need for prior counselling at the clinic.

The other major impact was that planned fundraising activities had to be put on hold so that we were not able to raise income in this way as planned. The Trustees worked very closely with staff to monitor the situation closely reducing costs, including moving out of our ETNA centre office and bringing our finance service in house. We instead raising funds from sponsored events and grants.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The trustees, who are also the directors of the limited company, are responsible for the overall management and control of the Crossway Pregnancy Crisis Centre and meet formally six times a year. Further meetings of the trustees and the Centre Director are often arranged as needed to respond to particular matters, or at the request of the Centre Director.

Where each of the trustees has assumed a particular responsibility, for example, for fund-raising, the full confidence of the board of trustees is delegated to that trustee to make strategic decisions as needed and then report back to the Board after the fact. This is essential if we are to make progress in the development of our services and meeting our obligations.

The work of implementing all of the Board's decisions and policies is given to the Centre Director, who is a non-executive director.

Some of our trustees also volunteer their time to support the delivery of our services or our daily operations. In this capacity, the trustees fully coordinate their contribution with the Centre Director to ensure good communication and the best use of their endeavours.

All trustees give of their time freely and no remuneration or expenses were paid in the year. No trustee, or person connected with a trustee, received any benefit from the charity or from any third party on behalf of the charity.

Organisational Management

The Trustees determine the general policy of the Centre. The day to day running of the Centre is delegated to the Centre Director, supported by the staff. The Centre Director performs the primary management role in leading day-to-day operations, overseeing the delivery of our services, managing staff and reporting to the Board of Trustees.

The Centre Director also supports the work of the trustees by providing information and reports, and handling all general administrative duties either personally or by delegating to an appropriate member of staff.

As appropriate for an organisation of our size, our staff work part time, in shifts that overlap with the Centre Director as agreed.

Risk Management

The Centre has considered the major risks to which the charity is exposed and established procedures to manage those risks.

We have a risk policy and a plan of action to deal with any potential risks prioritising those that are likely and would have high impact.

The main risks that the Governors have identified and the plans to manage those risks are:

- **Reputation.** The Centre's success is built on its reputation for confidential and unbiased services. We manage this risk through safeguarding policies, staff recruitment policies, pastoral support for both clients and staff and active identification and resolution of health and safety related issues, and data protection measures. Delivery of our services is monitored through continual professional development and supervision, and through analysis of feedback obtained from service users.
- **Finances.** We are only able to function with the support of our donors. This risk is managed by continually committing our activity to God in prayer and by fund-raising diligently. We constantly strive to improve our communications and to act with integrity in all matters. It is in response to obligations that we always seek to have sufficient funds to wind down our activities, should this become necessary.
- **Client welfare.** Confidential and unbiased counselling and listening services, provided in one-to-one sessions, are one of our core services. We manage any possible risk to our clients' welfare by making supervision a requirement for all listeners, and this takes place in small groups run by supervisors, who are experienced Counsellors. Where necessary it is also available on a one-to-one basis in between supervision sessions from the Listening Coordinator or supervisors.

Through the risk management processes established for the Centre, the Trustees are satisfied that the major risks identified have been carefully mitigated, although all such measures are considered to be constantly under review. It is recognised that systems can only provide reasonable but not absolute assurance that major risks have been adequately managed.

Trustee Recruitment and Training

The Centre requires breadth and depth of experience to carry out its duties effectively and efficiently. When recruiting new trustees, it is important they can attest to our statement of faith as well as bring a core skill to the team.

Applications to become a trustee are openly invited from the local community, local churches of any denomination, and anyone who can align their aims and purposes with ours. We welcome applications from people of different cultures, backgrounds and age ranges and we maintain a non-discrimination policy for trustee appointments, and throughout the charity.

Where possible we aim to have a Board of Trustees which includes the following:

- A trustee with a medical or health service background
- A trustee with a fund-raising background
- A trustee with an education service background
- A trustee with a successful business background
- At least one female and at least one male trustee

One trustee may have one or more of these skills.

CHARITY TRUSTEES AND COMPANY DIRECTORS

The charity trustees of Crossway Pregnancy Crisis Centre Ltd are also directors of the limited company, registered with Companies House. They have dual obligations, although there is no conflict between the two.

Trustees are unpaid and required to oversee the activities of charity to ensure that it is acting prudently and according to its purposes as registered with the Charity Commission for England and Wales¹.

Directors are required to manage the company in accordance with Government rules, as published by Companies House², to ensure its success, and act with skill, diligence and integrity.

The trustees and directors who served during the year were as follows.

Trustees & Directors:	Served:
Martin Norfolk, Chair	full year service
Anne Wallace, Fundraising	full year service
Heather Hall, Listening Services	full year service
David La Bouchardiere, Education Services	full year service
Nicki Klass, Treasurer	full year service

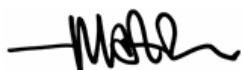
Non-executive Director:	
Karen Pitchford (Centre Director)	full year service

¹ <https://www.gov.uk/government/organisations/charity-commission>

² <https://www.gov.uk/government/organisations/companies-house>

Signature

Martin Norfolk, Chair

A handwritten signature in black ink, appearing to read 'M. Norfolk', enclosed within a rectangular box.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2020

The Trustees, who are also the directors of Crossway Pregnancy Crisis Centre Ltd for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF CROSSWAY PREGNANCY CRISIS CENTRE LTD

I report to the Trustees on my examination of the financial statements of Crossway Pregnancy Crisis Centre Ltd (the charity) for the year ended 31 December 2020.

Responsibilities and basis of report

As the Trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



John Caladine FCCA CTA FCIE

Caladine Limited
Chantry House
22 Upperton Road
Eastbourne
East Sussex
BN21 1BF

Dated: 27 October 2021

CROSSWAY PREGNANCY CRISIS CENTRE LTD

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2020

		Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £	Unrestricted funds 2019 £	Restricted funds 2019 £	Total 2019 £
	Notes						
Income from:							
Donations and legacies	3	52,828	32,610	85,438	67,968	10,000	77,968
Charitable activities	4	2,322	-	2,322	-	-	-
Other trading activities	5	5,904	-	5,904	11,045	-	11,045
Other income	6	12,128	-	12,128	-	-	-
Total income		73,182	32,610	105,792	79,013	10,000	89,013
Expenditure on:							
Raising funds	7	15,391	-	15,391	13,272	-	13,272
Charitable activities	8	40,825	30,739	71,564	74,602	5,979	80,581
Total resources expended		56,216	30,739	86,955	87,874	5,979	93,853
Net income/(expenditure) for the year/ Net movement in funds		16,966	1,871	18,837	(8,861)	4,021	(4,840)
Fund balances at 1 January 2020		15,820	4,021	19,841	24,681	-	24,681
Fund balances at 31 December 2020		32,786	5,892	38,678	15,820	4,021	19,841

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2020

	Notes	2020 £	£	2019 £	£
Current assets					
Trade and other receivables	14	1,326		4,657	
Cash at bank and in hand		40,861		17,883	
		<u>42,187</u>		<u>22,540</u>	
Current liabilities	15	(3,509)		(2,699)	
Net current assets			38,678		19,841
Income funds					
Restricted funds	18		5,892		4,021
Unrestricted funds			32,786		15,820
			<u>38,678</u>		<u>19,841</u>

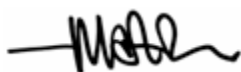
The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 December 2020.

The director acknowledges her responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 26 October 2021



Mr M F Norfolk
Trustee

Company Registration No. 08010183

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

Company information

Crossway Pregnancy Crisis Centre Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Chantry House, 22 Upperton Road, Eastbourne, East Sussex, BN21 1BF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is included in the Statement of Financial Activities when:

- i. The charity becomes entitled to the income;
- ii. The trustees are virtually certain they will receive the income; and
- iii. The monetary value can be measured with sufficient reliability.

Where income has related expenditure the income and related expenditure are reported gross in the Statement of Financial Activities.

Grants and donations are only included in the Statement of Financial Activities when the charity has unconditional entitlement to the income.

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability as incurred and is apportioned to the appropriate cost centre.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies (Continued)

1.6 Property, plant and equipment

Property, plant and equipment are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following basis:

Computers	Fully depreciated
-----------	-------------------

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include trade and other receivables and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including trade and other payables and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies (Continued)

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1.11 Taxation and VAT

The Centre is a registered charity and is not liable to income or corporation taxation.

The Centre is not registered for VAT and accordingly expenditure included VAT incurred where appropriate.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2020

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020 £	2020 £	2020 £	2019 £	2019 £	2019 £
Donations and gifts	33,644	-	33,644	52,962	-	52,962
Grants	12,920	32,610	45,530	11,700	10,000	21,700
Gift Aid Receivable	6,264	-	6,264	3,306	-	3,306
	<u>52,828</u>	<u>32,610</u>	<u>85,438</u>	<u>67,968</u>	<u>10,000</u>	<u>77,968</u>
Grants receivable for core activities						
St Stephen's PCC	6,200	-	6,200	6,200	-	6,200
Pathways	500	1,000	1,500	-	-	-
Richmond Parish Lands	-	17,000	17,000	-	-	-
Barnes Workhouse Fund	3,500	-	3,500	3,500	-	3,500
Groundwork	-	1,500	1,500	-	-	-
Woodward Charitable Trust	2,000	-	2,000	-	-	-
LBRUT	-	1,500	1,500	-	-	-
National Lottery	-	9,760	9,760	-	10,000	10,000
Ramsden Trust	-	-	-	2,000	-	2,000
All Churches	-	1,350	1,350	-	-	-
Other (below £1,000)	720	500	1,220	-	-	-
	<u>12,920</u>	<u>32,610</u>	<u>45,530</u>	<u>11,700</u>	<u>10,000</u>	<u>21,700</u>

4 Charitable activities

	2020	2019
	£	£
Services and Schools	<u>2,322</u>	<u>-</u>

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2020

5 Other trading activities

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
Fundraising events	5,904	11,045

6 Other income

	Unrestricted funds	Total
	2020	2019
	£	£
Government furlough grant	12,128	-

7 Raising funds

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
<u>Fundraising and publicity</u>		
Fundraising and publications	708	2,446
Advertising	1,148	-
Staff costs	13,535	10,826
Fundraising and publicity	15,391	13,272

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2020

8 Charitable activities

	2020 £	2019 £
Staff costs	56,139	59,269
Office costs	644	937
Publicity	-	1,080
Subscriptions	315	428
Bank charges	115	712
Sundries	957	737
Rent	763	3,251
Admin	-	66
Training	1,737	2,996
Project costs	1,150	-
	<u>61,820</u>	<u>69,476</u>
Grant funding of activities (see note 9)	1,000	2,913
Share of support costs (see note 10)	2,273	1,440
Share of governance costs (see note 10)	6,471	6,752
	<u>71,564</u>	<u>80,581</u>
Analysis by fund		
Unrestricted funds	40,825	74,602
Restricted funds	30,739	5,979
	<u>71,564</u>	<u>80,581</u>

9 Grants payable

	2020 £	2019 £
Grants to institutions:		
Romance Academy	-	375
Pregnancy Centres Network	1,000	1,375
Crosslight	-	625
PCW	-	538
	<u>1,000</u>	<u>2,913</u>

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2020

10 Support costs

	Support costs £	Governance costs £	Total 2020 £	Support costs £	Governance costs £	Total 2019 £
Insurance	821	-	821	584	-	584
IT Website & Communications	1,452	-	1,452	856	-	856
Accountancy and IE fee	-	2,740	2,740	-	2,160	2,160
Bookkeeping and payroll	-	3,731	3,731	-	4,592	4,592
	<u>2,273</u>	<u>6,471</u>	<u>8,744</u>	<u>1,440</u>	<u>6,752</u>	<u>8,192</u>
<u>Analysed between</u>						
Charitable activities	<u>2,273</u>	<u>6,471</u>	<u>8,744</u>	<u>1,440</u>	<u>6,752</u>	<u>8,192</u>

11 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

12 Employees

The average monthly number of employees during the year was:

	2020 Number	2019 Number
	<u>3</u>	<u>2</u>
Employment costs	2020 £	2019 £
Wages and salaries	69,214	69,427
Social security costs	-	418
Other pension costs	460	250
	<u>69,674</u>	<u>70,095</u>

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2020

13 Property, plant and equipment

Computers
£

Cost

At 1 January 2020 3,768

At 31 December 2020 3,768

Depreciation and impairment

At 1 January 2020 3,768

At 31 December 2020 3,768

Carrying amount

At 31 December 2020 -

At 31 December 2019 -

14 Trade and other receivables

2020 2019
£ £

Amounts falling due within one year:

Trade receivables - 1,224

Gift Aid due 960 2,979

Prepayments 366 454

1,326 4,657

15 Current liabilities

2020 2019
£ £

Other taxation and social security 483 539

Trade payables 386 -

Accruals and deferred income 2,640 2,160

3,509 2,699

16 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £460 (2019 - £250).

CROSSWAY PREGNANCY CRISIS CENTRE LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

17 Related party transactions

Carbon Networks Ltd, of which Martin Norfolk is a director, invoiced the charity £386 for IT costs in the year.

There were no other disclosable related party transactions during the year (2019 - none).

18 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds		
	Incoming resources	Resources expended	Balance at 1 January 2020	Incoming resources	Resources expended	Balance at 31 December 2020
	£	£	£	£	£	£
Listening Project	10,000	(5,979)	4,021	-	(1,067)	2,954
Staffing Fund	-	-	-	27,760	(27,760)	-
Education Fund	-	-	-	1,500	(500)	1,000
IT Equipment and Digitalisation Fund	-	-	-	3,350	(1,412)	1,938
	<u>10,000</u>	<u>(5,979)</u>	<u>4,021</u>	<u>32,610</u>	<u>(30,739)</u>	<u>5,892</u>

Listening project

Funding was received for the Listening Project which seeks to provide as many free and confidential support sessions as someone with a crisis pregnancy (unplanned / fetal anomaly) needs. The project also runs 'Step by Step' and 'Purple Door' 10 step courses for anyone struggling after pregnancy loss including abortion, miscarriage or still birth. In addition the funding has allowed the charity to provide a free pregnancy testing service

Staffing fund

This fund represents monies received to cover staff costs.

Education fund

This fund represents grants to cover the costs of Education staff salaries.

IT Equipment and digitalisation fund

This fund represents grants to cover the costs of IT equipment and other costs.

19 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020	2020	2020	2019	2019	2019
	£	£	£	£	£	£
Fund balances are represented by:						
Current assets/ (liabilities)	32,786	5,892	38,678	15,820	4,021	19,841
	<u>32,786</u>	<u>5,892</u>	<u>38,678</u>	<u>15,820</u>	<u>4,021</u>	<u>19,841</u>