WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE

England & Wales · Charity number 1148458

Details

Status	Registered
Legal form	Other
Registered	2012-08-07
Register	View on the Charity Commission register

Contact

Address	Proudfoot Drive Bishop Auckland DL14 6PD
Phone	01388450838
Email	whclosecomm@gmail.com
Website	www.woodhouseclosechurch.org

Activities

Objects: A)PROMOTE THE BENEFIT OF THE INHABITANTS OF WOODHOUSE CLOSE ESTATE AND THE NEIGHBOURHOOD DEFINED BY WOODHOUSE CLOSE WARD (HEREINAFTER CALLED "THE AREA OF BENEFIT") WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS, BY ASSOCIATING TOGETHER THE SAID INHABITANTS AND THE LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATIONS IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE, WITH THE OBJECTIVE OF IMPROVING THE CONDITIONS OF LIFE FOR THE SAID INHABITANTS.B) PROMOTE SUCH OTHER CHARITABLE PURPOSES AS MAY FROM TIME TO TIME BE DETERMINED.

Activities: Activities for all from babies to older people: Thrift Shop; Crisis Intervention project (emergency packs of food, fuel and household items); Lunch Club; Meals on Wheels; Older Peoples Social Participation Activities; Parent, Carer & Toddler Club; W.A.S.H. Youth Theatre and Arts Group; also host to other organisations providing health and wellbeing & other projects.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Arts/culture/heritage/science, Economic/community Development/employment, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Durham

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£272,634	£195,417	-	-
2024-03-31	£294,095	£340,549	-	-
2023-03-31	£224,683	£190,903	-	-
2022-03-31	£155,506	£120,275	-	-
2021-03-31	£173,035	£133,334	-	-

Trustees

Name	Role	Appointed
David Payne		2021-07-09
Heather Anne Graber		2020-10-13
JANE ARMSTRONG MBE		2013-07-30
JOHN LETHBRIDGE		2021-07-09
Jane Crawford		2019-06-19
MALCOLM ASPINALL		
Maxine Jordan		2025-07-08
Monica Fleming		2019-06-19

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WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE

England & Wales - Charity number 1148458

Accounts

Woodhouse Close Church Community Centre

Annual Report 2024-2025

Charity Number: 1148458

Website: www.woodhouseclosechurch.org

Email: whclosecomm@gmail.com

Facebook: woodhouseclosechurchandcommunitycentre

Woodhouse Close Church Community Centre

Annual Report 24-25

Chairpersons Report

'Volunteers do not necessarily have the time; they just have the heart' - Elizabeth Andrew

This quote captured the very essence of Woodhouse Close Church Community Centre.

As Chair of the Trustees, I have the privilege of witnessing the extraordinary commitment of our team -

Staff, volunteers and partners - who give of their time, energy and compassion to help others, often in the most difficult of circumstances.

In an area ranked among the top 10% most deprived areas in England, the work of our Centre is not just important, it is **ESSENTAIL**.

This past year, we have continued to provide a lifeline to many in our community. From crisis support and food provision, to warm spaces, well being activities and opportunities for skill-building and connection, the Centre remains a place where people are welcomed, supported and valued.

We do this, not in isolation, but in partnership, with local authorities, charities, faith groups and most importantly, the people of Woodhouse Close themselves. Their resilience, generosity and sense of community are the driving force behind all we do.

Thank you to everyone who has supported the Centre this year, as their contributions - whether time, talent or trust - are helping us make real and lasting change, right at the heart of our community.

'For a community to be whole and healthy, it must be based on people's love and concern for each other'

Jane Crawford

Chairperson of the Trustees of Woodhouse Close Church Community Centre

Woodhouse Close Church Community Centre

Annual Report 24-25

The Management Committee have pleasure in presenting their report and the financial statements of the charity for the year ended March 2025

Objectives and Activities

a) Promote the benefit of the inhabitants of Woodhouse Close Estate and the Neighbourhood defined deprivation by Woodhouse Close Ward (hereinafter called the ('area of benefit') without distinction of sex, sexual orientation, race or of political, religious or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interest of social welfare, with the objective of improving the conditions of life for the said inhabitants.

b) Promote such other charitable purposes as may from time to time be determined.

We are a local charity situated in the middle of Woodhouse Close Central Ward within Bishop Auckland, which is statistically in the top 10% most deprived areas of England. Considering this level of socio-economic deprivation, community space, support and spirit is arguably more vital and contributes more significantly to the health and well being of our neighbourhood.

The purpose of Woodhouse Close Church Community Centre is to provide for all in the community, particularly those facing hardship or crisis situations and in need of welfare support.

We work alongside a myriad of organisations in a common effort to provide facilities, services and activities in the interest of social welfare, with the objective of improving quality of life and standards of living.

We offer activities and services for local people and the community based on need and interest.

We have a small dedicated staff team who understand and execute the ethos of the organisation throughout their work, understanding the value and importance of volunteers and supporting them to develop skills, abilities and aspirations that enables the centre and Church to continue supporting local people and the community.

Woodhouse Close Church Community Centre

Annual Report 24-25

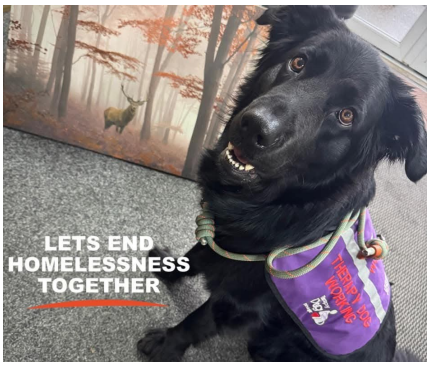
Foreword from Centre Manager

As we reflect on another very busy year here at Woodhouse Close Church Community Centre, I am proud to present our annual report that evidences the work we do and support we give and offer to the local people and communities of Bishop Auckland and surrounding areas.

I continue to be in awe of our staff and volunteers' resilience and dedication in achieving the core ethos and aims and objectives of the charity and I am truly grateful for their continued support.

Deanna—Community Champion Tesco

We have had some remarkable achievements over the past year and have made many tangible differences to the lives of those accessing our services—especially in relation to our Crisis Intervention Project and Older Peoples Social Participation.



Cornerstone—Bob the Dog

We are confident that by continuing to work together with other like minded organisations in the area that we will continue to offer our activities and services based on need and interest.

We are committed to ensuring our services are accessible to all who need them and believe that by working together we can achieve a positive and lasting difference.

We have been extremely lucky to have had continuous donations and support from local supermarkets, churches, organisations, businesses, people and funders that has enabled us to continue to provide our services and projects for those in need.

'Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around'

- Leo Buscaglia -

' The heart of a volunteer is not measured in size, but by the depth of the commitment to make a difference in the lives of others'

- DeAnn Hollis -

Anne Ramshaw

Woodhouse Close Church Community Centre

Annual Report 24-25

Challenges, Progress, Achievements and Funding

Successful Grants

£20,000 to enable us to continue our older people's social participation activities. This is a core priority for our charity as we firmly believe that everyone needs social connections to survive and thrive. Being alone may leave older people more vulnerable to loneliness and social isolation, which can affect their health and well-being. Elderly activities with a social focus are crucial to overall wellness, when older people constantly engage in social activities they experience significant improvements in their physical, mental and emotional health outcomes.

Bishop Auckland Town Council - Overwhelming consistent support to us funding maintenance for the community centre, an Easter activity for children and families, Meals on Wheels and our annual Christmas Lunch for volunteers and users of our activities .

Durham County Council's Household Support Fund - providing discretionary support to low income and vulnerable households who are struggling with their energy and food costs, or who need other essential household items.

National Lottery Community Fund - in partnership with Auckland Youth and Community Centre's Building Community Resilience Project 2 - has enabled us to supply an extra 30 hours per week of crisis intervention support for those facing financial hardship.

BASH AAP - £14,206 towards the salary of our Senior Crisis Worker (40 hours per week).

Durham County Councillor—Cathy Hunt, Neighbourhood Budget - support towards maintenance of community centre.

Greggs Foundation - £40,000 towards the salary of our Senior Crisis Worker

Final year of support towards Centre Manager salary.

Final year of support for older peoples social participation activities

Gaunless Gateway Big Local - £5,000 towards the salary of our Senior Crisis Worker.

Woodhouse Close Church Community Centre

Annual report 24-25

UK SPF (UK Shared Prosperity Fund) - £12,833 for IT equipment, which will enable us to support local people with digital inclusion.

S**cotto Trust** - support towards maintenance of community centre.

AND THE MANY PEOPLE THAT GIVE ON A WEEKLY BASIS TO SUPPORT THE COMMUNITY CENTRE AND CRISIS INTERVENTION PROJECT

Achievements

- New volunteers on board, welcome to Dominique, John and Simon—you're help is invaluable.
- Increased partnership working with Lifeline Community Action, Cornerstone, Gaunless Gateway, Shildon Alive, Little Chefs Big Chefs (LCBC), Auckland Youth and Community Centre (AYCC).
- £2,000 donation from British Gas.

- Developed good relations with new Tesco Community Champion Deanna.
- Chosen by the Newgate Centre as a recipient of the Christmas Giving Tree (toys for those less fortunate) to contribute towards our annual toy appeal which is really needed through these times of financial hardship.
- Increase in Meals on Wheels users.
- New groups established from outside providers - Little Movers, Probation Men's Group and a weekly Asylum Seeker and refugee drop in through Communities Together Durham.
- Continued to break down barriers for people to access other services and support as well as what we offer.

Challenges

It is a constant challenge to acquire funding to enable us to meet the demand for activities and services for peoples needs and interests including staff salaries, however, we work tirelessly to overcome this challenge.

Progress

We continue to play a vital role, offering spaces for social interaction, learning and recreation, fostering community cohesion and addressing local needs.

'Individually we are one drop. <u>TOGETHER</u> we are an ocean'

Ryvnosuke Satoro

Woodhouse Close Church Community Centre

Annual report 24-25

Below is a summary of progress from each of our regular services and activities as well as a snap shot of some of the work relating to specific projects over the past year:

Meals on Wheels and Lunch Club

Our Meals on Wheels service continues to provide, hot, nutritious and low cost meals to those elderly people who are housebound/isolated or needing to maintain their independence, available on Tuesdays and Thursdays, £4.00 for a main and dessert. Our Lunch Club is open on a Tuesday and Thursday at 12 noon.

This year we have catered **4187** main meals and **3409** desserts and our annual Christmas lunch catered for 140. Thank you once again to our 2 amazing cooks, Catherine and Victoria and our dedicated volunteer drivers, Tess (who also helps prepare the meals), Alan, Liz, Roger, Jean, Nobby and our new volunteers Dominique and John, we are truly grateful for all your help and support over the past year.

Seated Exercise—Mondays 1p.m.-1.45p.m.

Organised and ran through Thrive—Durham County Council, chair based exercises to help loosen the limbs through fun activities. First week free then £3.00 per session.

Lavender Group—Every other Friday—10.30a.m.-12noon

Set up in July 2022 by stroke survivors as a place to meet. The group provides activities that help with confidence, hand and eye co-ordination and verbal interaction, quizzes which help memory development and retention. This club brings like minded people together as a group offering support and friendship building by offering compassion and empathy and a safe space to meet and have fun. Funded through Bishop Auckland Town Council.

Solar Connor Fawcett Coffee Morning—Wednesday 9.30 a.m. to 12 noon

Team Solan were established in 2015 to help improve the quality of life of children and adults who have been affected by a cancer diagnosis or bereavement. Everyone's journey is unique and they try to create a sense of calm and normality at a time when people are also dealing with the obstacles of daily life. This coffee morning is open for everyone to enjoy refreshments and have fun in a warm, friendly, safe and social environment.

D.Kett Toddler Group—

Monday 9.30a.m.—11.30 a.m.

Wednesday—12.30 p.m.—2.30p.m.

Cost: £1.00

A small friendly group giving the opportunity for children to play and learn together which really helps children understand social cues and learn how to make friends.

Woodhouse Close Church Community Centre

Annual Report 24-25

Christmas Lunch

Once again we held our annual Christmas lunch for volunteers and users of our activities within the centre. Thank you to Bishop Auckland Town Council who very kindly funded the event and great fun was had by all who attended.

The turnout was the biggest yet, with 140 lunches given out across the event within the centre and our Meals on Wheels service.

Thank you to everyone who came, all our volunteers and staff ….we even had a visit from Santa's elves.

Well Being Group—Mondays 1p.m.—3p.m.

Crafting has long been recognised for its therapeutic benefits, when we add the social element to the mix, these benefits are magnified.

This group offers numerous benefits to those participating, such as: stress reduction, improved mental health, enhanced social skills and a boost in self esteem, all while fostering creativity and a sense of community. A really fun group to be a part of.

Summer Family Activities

We held 2 activities over the summer holidays for children and parents, very kindly funded through Sainsbury's, thank you so much for putting us forward Elaine, we offered a craft and activity session and a sports day with lunch included.

Engaging in family crafts offers numerous benefits such as: fostering creativity, enhancing fine motor skills, promoting family bonding and boosting self-esteem and confidence, whilst also providing a fun, stress-reducing activity for everyone. Not only does it give a sense of achievement , it is also a meaningful route to self expression.

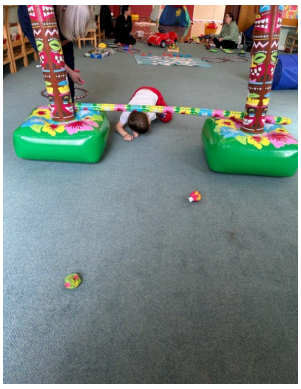
Woodhouse Close Church Community Centre

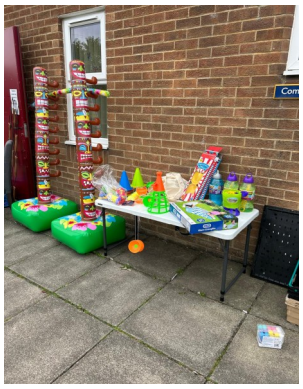
Annual report 24-25

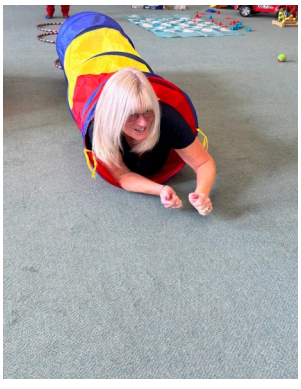
We offered: 3D butterfly making, cake and biscuit decorating, cards, paper plate art, button snails, play doh, 3D pasta art, lollypops, marble runs and Lego making. Lunch was provided and everyone said how much they enjoyed the session.

Our sports day helped to develop social skills and showcased the joy and exhilaration that comes with physical activity—celebrating movement and the capabilities of our bodies in a fun and supportive environment.

Even the Centre Manager tried out the tunnel for the obstacle course, and then outside in the sunshine (which eventually came out) for apple bobbing - a wet end to a great day.







Food Support/Parcels and Food Waste

Our extension is now fully operational and is the dedicated space for the food element of our Crisis Intervention Project. It has proven to be a godsend for the volunteers making up the food parcels and storing the food that is donated or bought. We continue to support the food waste initiative by picking food up from local supermarkets that is to good to bin and using within our Meals on Wheels Service and Lunch Club as well as offering to local people to take what they can use. Usually available on a Tuesday and Wednesday.

Woodhouse Close Church Community Centre

Annual Report 24 - 25

Older People's Social Participation Activities:

Monday Craft Group

As mentioned earlier in this report this group is also a part of our well-being activities. The emphasis of this group is friendship, fun, creativity and the odd glue gun burn!! We have attempted many different crafts, including: jewellery making, gift tags, wool work and foam flowers to name but a few. We have also held a 10 week course on various forms of printing hosted by Dawn in partnership with Daisy Arts. The group continues to grow with people joining from other groups within the centre, we also meet at a café once per month and have meals out together as a large group further strengthening the bonds of friendship.

Chooseday Tuesday - Tuesday 9.30 a.m. to 1.30 p.m.

I would say Chooseday Tuesday is a quiet and reserved group comprising of approximately 12 reserved and gentile women and 5 gentlemen…..but I would be lying!!!!!! It's a lively group which runs on innuendos, jokes and laughter...which is exactly what the members of the group need. Each week there may be a quiz, crafts, games and cards - whilst the men tend to like to play dominoes. Tea, coffee and biscuits are plentiful with the majority staying for lunch. The group have really gelled, new members are warmly welcomed and great friendships have formed and strengthened.

Day Club - Thursday 9.30 a.m. to 2.30 p.m.

Aided and abetted by the wonderful Iris, the Day Club continues doing well. Four new members have recently joined and have settled into the rhythm of the group with everyone actively participating in the activities on offer and of course BINGO. Unfortunately two of our long standing members no longer attend due to ill health, however, they are greatly missed by us all.

The group enjoy morning crafts, especially card making, word searches, colouring and dominoes, they have even learned the art of flower arranging, which they thoroughly enjoyed and showed off their decorations proudly.

A visit on the Weardale Railway and alighting for afternoon tea is planned for summertime.

Woodhouse Close Church Community Centre

Annual Report 24-25

DAISY ARTS is a locally based arts organisation that has been delivering creative projects for the benefit of the Woodhouse community for 28 years. As a collective of self-employed artists, they believe that engaging in arts and cultural activities strengthens communities, builds confidence, raises aspirations, and supports positive mental health and well-being.

Woodhouse Art Group

"Art washes away from the soul the dust of everyday life." – Pablo Picasso

This welcoming adult art group invites people of all abilities to come together in friendship every Tuesday evening from 6pm to 8pm. The sessions offer a unique sense of calm and creativity, where participants are free to explore a variety of mediums, including watercolour, pencil, acrylic, and oil. Members are encouraged to find the artistic style that suits them best and proudly showcase their work in the group's Winter and Summer exhibitions.

When: Tuesdays, 6pm – 8pm

Cost: £3 per week

Funding: F&PC Scotto Trust

W.A.S.H. Youth Theatre

"To have a place where young people can come and share ideas, work together as a team, form friendships, and expand in knowledge — not only of the world around them but also of themselves as individuals."

W.A.S.H. Youth Theatre works with young people aged 10 to 18, offering more than just a weekly two-hour session. This dynamic group fosters a diverse and inclusive environment where theatre and the arts are used as tools to teach life skills, build self-esteem, and nurture personal growth. W.A.S.H. empowers young people to discover their voices and take pride in their creative journey.

When: Mondays, 6pm – 8pm

Cost: £2 per week

Funding: Bishop Auckland Town Council Mayor's Funding

DAISY ARTS

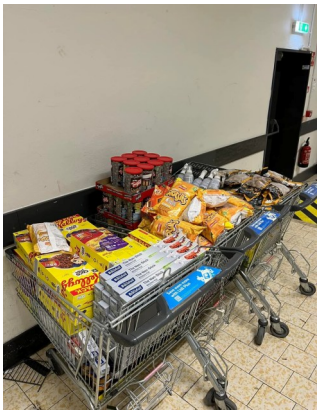
www.daisyarts.org

Facebook & Instagram: @daisyartscic

Woodhouse Close Church Community Centre

Annual Report 24-25

This is just a snapshot of support we have had over the past year, which includes: sandwiches from St. Johns School that we collect on a weekly basis, Goodall Centre, Lidl, Tesco, Morrisons, Sainsburys, Asda, Lifeline Community Action with cleaning packs, Mathew and Seb, Buston Maughan Ltd, The Newgate Centre and St. Philip and St. James Church Witton le Wear. It is astounding the amount of support and goodwill that we receive on a weekly basis. Thank you so much everyone.



In House Fundraising

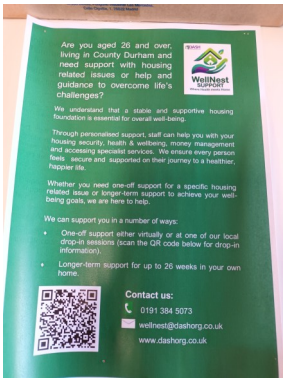
We held a fundraiser within the centre and had cakes, pies, toys, games, crafts and clothes for sale. In two hours we raised £665.00 towards the running of the community centre. Thank you to staff and volunteers who gave up their time on a Saturday and also everyone who came along.

Woodhouse Close Church Community Centre

Annual Report 24-25

Waythrough - Monday 10.00 a.m. to 11.30 a.m.

Support for mental health, alcohol, drugs and housing related issues.



DASH (Durham Action on Single Housing) - Monday 10.00 a.m. to 11.30 a.m.

Providing supported housing to single adults over the age of 18 years who are residents of County Durham with mid to high support needs and who are homeless or at risk of homelessness.

Citizen's Advice Drop In Point - Tuesday 9 a.m. to 12 noon (by appointment only) through QR code in the community centre, citizensadvice.org.uk or on the Advice Line on 0808 278 7821.

Social Prescribers - Wednesday 10.00 a.m. to 12 noon

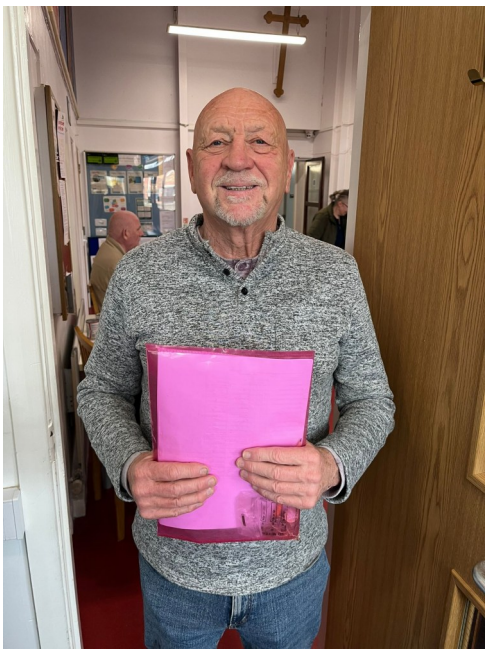
Connecting individuals to community based activities and services that address their social, emotional and practical needs, ultimately improving their health and well-being.

Little Movers - Friday 9.30 a.m. - 11.15 a.m.

Expand your child's love of dance, sports and exercise in fun, energetic classes whilst fitness, self-confidence and social skills are developed through dance and creative play. Book direct through Little Movers Darlington.

SPOTLIGHT ON A VOLUNTEER—ALAN ANDERSON

Alan has been involved in supporting our Meals on Wheels service as a driver and deliverer of the meals for 4 years now, at the beginning he found out we were short of drivers and volunteered to help out, he has been amazing in the amount of support he has offered over the years.



He has been involved in charity work across the area since 1991, holding numerous positions that have all helped and supported local groups and communities of Bishop Auckland, such as:

- School Governor
- Bishop the Boar
- District Councillor
- Town Councillor
- Mayor of Bishop Auckland 2008-2009
- Chair of Gaunless Gateway Big Local

He even finds time to be Santa Claus for local group Christmas parties and the Weardale Railway.

THANK YOU ALAN, WE LOVE YOU.

Woodhouse Close Church Community Centre

Annual report 24-25

A huge thank you to everyone who has supported us over the past year. We cannot express our gratitude enough for the generosity and kindness shown and given that enables us to provide help in addressing issues facing local people and our community.

Tesco and Community Champion Deanna

Shildon Alive

Local Cllrs—Cathy Hunt and Joanne Howey

Morrisons and Community Champion Carolyn

Bishop Auckland Town Council

Witton Park Church

St. Mary's & St. Wilfrid's Church

The Auckland Project

Darlington Building Society

Bishop Auckland Ladies Football Club

Sainsburys' and Elaine

Asda

Lidl

Lifeline Community Action

Matthew and Seb

Bishop Auckland Rotary Club

CAB

Woodhouse Close Church

Wear Valley Christian Centre

St. Anne's CE Primary & Nursery School

Little Movers

St. Wilfrid's Catholic Primary School

Etherley Church

No. 42

Chloe Walker

LCBC CIC

Aclet Close Nursery School

Cassies Kitchen

Katie

Trades 4 Care

Anonymous Donors and Supporters

St. Chad's Catholic Primary School

AYCC

Solan Connor Fawcett Family Cancer Trust

Cornerstone Supported Housing and Counselling

Currys Distribution Centre Spennymoor—Jackie and Joanne

Pollards Allotment Association

Pollards Inn—Chris

Cockfield Chapel

Witton Park Methodist Church

Dene Vally Methodist Church

Cockton Hill Infants School

St. Johns School & Sixth Form College

St. Philip & St. James Church Witton le wear

Saving Nemo

The May Bakery

Newgate Shopping Centre

British Gas—Adam Spanswick

Exemplar Health Care

Paul Simpson—Bishop Auckland Art Nostalgia

Papa Kels

Catherine & David Brown

Crook & District Athletic Club

Buston & Maughan Ltd

Cultivate For Life

Jason Heels

Oakleaf Community Projects CIC

Family Action

The Goodall Centre

Shannon Simpson—Roo's Perfect Gifts

Bishop Auckland Girls Football Club

The Well

Sara Land & Theresa Fairy Godmother Atkinson

Chloe—Ian's granddaughter

Well Being for Life Service

Treetops Children's Occupational Therapy Services—Newton Aycliffe

Hamsterley

Saxon Church Escomb

Happily Crafted

R Lightfoot Electrical

Woodhouse Close Church Community Centre
Crisis Intervention Project Report April 2024 to March 2025

During this year we have dealt with 1317 visits; a decrease of 24% on the previous year. The number of separate cases for the year has fallen from 719 to 615. The origin of the referrals have largely remained unchanged with the exception of referral from JCP (down 4%age points and the Police (up 2%age points)

Frequency of visits and locations

369 cases visited once (60%): up by 3%age points to last year.
The table attached gives a full breakdown of locations, and the ratios are largely replicated from the previous year. The majority of visits, 573, come from Bishop Auckland (44% down from 48%. Other areas remained fairly static

Reasons for needing help

The reasons again remain largely on a par with last year.

The areas that have shown a change are:

Hardships has risen by 2%points. The JCP referrals in particular show that people are experiencing hardship because their private rentals are circa £450 but the benefit allowance is £393. Some people are also still struggling with the bedroom tax.
Relocation and moving house have also increased by 2%age points.
Sanctions have decreased by 2% points.

Network of Contacts who refer to us and to whom we refer clients

We have seen a number of new organisations referring individuals to us and this is also reflected in the increase in the area we cover - particularly to the east- which indicates how far we now reach across the county.

The Percentages of those agencies who refer year on year remain much the same with the exception of:

JCP – down 4%points (down to 35% from 39%)

Police – up 2%age points (up from 2%points to 4%points)

Once again all the staff and volunteers have shown wonderful commitment, knowledge, patience and expertise to effectively support those who come to us. They work so hard to ensure people can access what they need - from listening and assessing those needs, helping them to engage/re-engage with organisations that can help them, making sure all are kept safe, answering phone calls and looking after visitors, to accepting and managing the massive amount of food donations and packing food parcels ready for delivery and making sure the community knows how grateful we are for their support. Thank you.

Finally, we would not be able to continue to provide support to people who need a help up without the help of funders and individuals. We are indebted to our tremendously supportive Bishop Auckland and Shildon Area Action Partnership as well as our local councillors. We are very grateful too, to the many local supermarkets and retailers who promote what we do, collect provisions and give their spare food. We receive donations of money, as well as food donations, from church members throughout the deanery, circuit and the member churches of Bishop Auckland Fellowship of Christian Churches as well as many individual donations. All your support is very much appreciated.

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2025

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2025

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2025

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees

The trustees who served the charity during the year were as follows:

Ms Jane Crawford (Chair)
Rev. David Payne (Vice Chair)
Heather Graber (Treasurer)
Monica Fleming
Malcolm Aspinall
John Lethbridge (Ald)

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2025

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has seven full members and meets six times a year.

The list of trustees will be updated at the AGM on 8th July 2025. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with six workers and a Centre Manager, 35 volunteers carry out the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club / Day Club / Meals on Wheels; and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager, under the supervision of the Management Committee. The line management responsibility for staff rests with the Centre Manager although the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2025

Financial Review

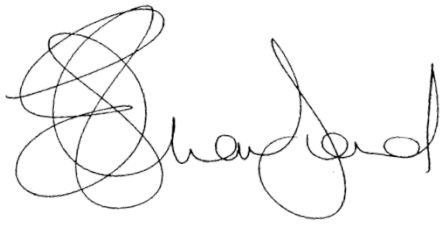
Total income for the year was £272,634 (2024 - £294,095) and total expenditure was £195,417 (2024 - £340,549) giving an overall surplus of £77,217 (2024 - deficit of £46,454). Included in 2024 expenditure is capital expenditure of £160,458.

At 31st March 2025 the charity held total bank balances of £252,575 (2024 - £175,358).

Reserves Policy

The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2025 this was estimated to be between £5,000 and £10,000 excluding staff costs and between £12,500 and £25,000 including the wage of the Centre Co-ordinator. At 31st March 2025 actual centre reserves were £8,358.

Signed by order of the trustees:



Miss JANE CRAWFORD
Chair

Date: 8th July 2025

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2025

I report on the accounts of the charity for the year ending 31 March 2025 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:

- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham
DL12 8XT

Date: 8th July 2025

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2025

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Receipts				
Community Centre	20,600	225,549	246,149	263,592
Lunch Club	14,985	11,500	26,485	30,503
	35,585	237,049	272,634	294,095
Payments				
Community Centre	12,418	155,076	167,494	319,608
Lunch Club	16,423	11,500	27,923	20,941
	28,841	166,576	195,417	340,549
Receipts less payments	**6,744**	**70,473**	**77,217**	**(46,454)**
Transfers	(3,715)	3,715	-	-
Bank and cash balances b/fwd	41,024	134,334	175,358	221,813
Bank and cash balances c/fwd	**44,053**	**208,522**	**252,575**	**175,358**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2025

	31 March 2025		31 March 2024
	£	£	£
Current Assets			
Community Centre current account	252,164		174,984
Petty cash	411		374
		252,575	175,358
Current Liabilities			
Accountancy accrual		(400)	(400)
		252,175	174,958
Net Assets			
Unrestricted funds		7,958	3,681
Designated funds		35,695	36,943
Restricted funds		208,522	134,334
		252,175	174,958

These accounts were approved by the members of the committee on the 8th July 2025 and are signed on their behalf by:

Jane Crawford

Chair of Woodhouse Close Church Community Centre
On behalf of the Board of Trustees

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Gifts and Donations				
Gifts and Donations	8,914	1,306	10,220	2,457
Building extension donations	-	1,685	1,685	1,006
Crisis donations	-	26,005	26,005	34,382
Fundraising events	665	-	665	555
	9,579	28,996	38,575	38,400
Grants				
Awards For All – Day Club	-	20,000	20,000	-
B.A.T.C – UKSPF Digital Project	-	12,833	12,833	-
Durham C.C. – Crisis Worker	-	14,206	14,206	-
Durham C.C. – Household Support Fund	-	31,668	31,668	-
Durham C.C. – Building Extension	-	-	-	87,400
Durham C.C. – Day Club	-	-	-	14,720
Durham C.C. – Fun & Food	-	-	-	6,710
CDCF - Crisis	-	-	-	20,000
Tudor Trust – Centre Manager	-	36,000	36,000	36,000
Ballinger Charitable Trust – Day Club	-	10,000	10,000	10,000
AYCC – Crisis grants	-	27,958	27,958	27,118
Greggs – Senior Crisis Worker	-	20,800	20,800	
Scotto Trust	-	3,000	3,000	3,010
Other grants	6,866	5,137	12,003	3,527
Total grants	6,866	181,602	188,468	208,485
Other income				
Photocopying and other sales	3,642	6,699	10,341	7,313
Reimbursements	513	8,252	8,765	9,395
	4,155	14,951	19,106	16,708
TOTAL RECEIPTS	**20,600**	**225,549**	**246,091**	**263,592**

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Project Costs				
Crisis payments	-	30,740	30,740	37,360
Digital project equipment	-	12,833	12,833	-
Crisis Workers	-	41,874	41,874	33,896
Day Club worker	-	12,330	12,330	10,942
Other project wages	-	8,252	8,252	14,496
Transport costs	-	426	426	2,699
Activities	-	1,169	1,169	5,031
	-	107,624	107,624	104,424
Centre Running Costs				
Office Costs	7,692	6,137	13,829	16,078
Community Co-ordinator	-	28,569	28,569	28,565
Equipment/Capital spend	3,100	10,412	13,512	160,458
Insurance	1,182	1,875	3,057	2,421
Professional fees	396	-	396	4,907
Sundry costs	48	459	507	1,755
	12,418	47,452	59,870	215,184
TOTAL PAYMENTS	**12,418**	**155,076**	**167,494**	319,608
Receipts less payments	**8,182**	**70,473**	**78,597**	(56,016)
Transfers	**(3,905)**	**3,715**	**(190)**	(1,200)
Bank balances b/fwd	**4,081**	**134,334**	**138,415**	195,632
Bank balances c/fwd	**8,358**	**208,522**	**216,822**	138,415

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Receipts				
Meals, transport & activities	14,839	-	14,839	11,993
Donations	146	-	146	7,510
Ballinger Charitable Trust	-	10,000	10,000	10,000
Bishop Auckland T.C.	-	1.500	1,500	-
Other grants	-	-	-	1,000
	14,985	11,500	26,485	30,503
Payments				
Food	2,736	-	2,736	2,508
Rent	1,800	-	1,800	-
Wages & salaries	5,597	11,500	16,597	15,333
Equipment	4,943	-	4,943	
Volunteer expenses	1,709	-	1,709	1,644
Other costs	138	-	138	1,456
	16,423	11,500	27,923	20,941
Receipts less payments	(1,438)	-	(1,438)	9,562
Transfers	(910)	-	(910)	(600)
Cash & Bank b/fwd	23,031	-	23,031	14,069
Cash & Bank c/fwd	20,683	-	20,683	23,031

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Summary of Funds

	B/fwd at 1/4/24	Receipts	Payments	Transfers	C/fwd at 31/3/25
Restricted Funds					
Building Extension	2,099	1,685	(3,784)	-	-
Community Co-ordinator	60,052	37,970	(28,569)	500	69,953
Church funds	(2,105)	8,252	(8,252)	2,105	-
Community Fund - Crisis	20,437	20,272	(21,218)	(19,491)	-
Crisis Funds	27,629	55,159	(40,650)	(15,500)	26,638
Crisis Worker	5,110	-	(9,010)	15,000	11,100
Day Club	16,122	40,015	(15,654)	(200)	40,283
Greggs - Crisis	-	35,456	(7,073)	19,491	47,874
Grief & Bereavement	330	-	(1,302)	972	-
Lavender Group	-	734	(33)	-	701
Lottery – Crisis Worker	-	12,666	(4,373)	-	8,293
Monday Craft Group	-	696	(48)	-	648
Toddler Group	686	-	-	-	686
Van	326	40	(1,601)	1,810	575
WASH	96	-	(7)	-	89
Other funds	3,552	12,604	(13,502)	(972)	1,682
Total Restricted Funds	**134,334**	**225,549**	**(155,076)**	**3,715**	**208,522**
Unrestricted Funds	**4,081**	**20,600**	**(12,418)**	**(3,905)**	**8,358**
Total Centre Funds	**138,415**	**246,149**	**(167,494)**	**(190)**	**216,880**
Designated Funds					
Redundancy costs	13,912	-	-	1,100	15,012
Lunch Club	23,031	26,485	(27,923)	(910)	20,683
Total Designated Funds	**36,943**	**26,485**	**(27,923)**	**190**	**35,695**
Total Charity Funds	**175,358**	**272,634**	**(195,417)**	**-**	**252,575**

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2025

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2025

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2025

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees

The trustees who served the charity during the year were as follows:

Ms Jane Crawford (Chair)
Rev. David Payne (Vice Chair)
Heather Graber (Treasurer)
Monica Fleming
Malcolm Aspinall
John Lethbridge (Ald)

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2025

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The list of trustees will be updated at the AGM on 8th July 2025. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with six workers and a Centre Manager, 35 volunteers carry out the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club / Day Club / Meals on Wheels; and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager, under the supervision of the Management Committee. The line management responsibility for staff rests with the Centre Manager although the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

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Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2025

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Reserves Policy

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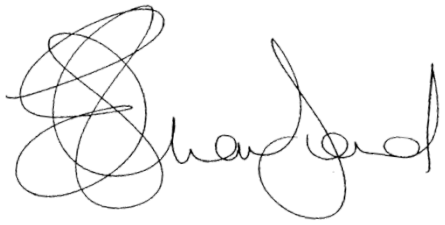

Miss JANE CRAWFORD
Chair

Date: 8th July 2025

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2025

I report on the accounts of the charity for the year ending 31 March 2025 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

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Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham
DL12 8XT

Date: 8th July 2025

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2025

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Lunch Club	14,985	11,500	26,485	30,503
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Community Centre	12,418	155,076	167,494	319,608
Lunch Club	16,423	11,500	27,923	20,941
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Receipts less payments	**6,744**	**70,473**	**77,217**	**(46,454)**
Transfers	(3,715)	3,715	-	-
Bank and cash balances b/fwd	41,024	134,334	175,358	221,813
Bank and cash balances c/fwd	**44,053**	**208,522**	**252,575**	**175,358**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2025

	31 March 2025		31 March 2024
	£	£	£
Current Assets			
Community Centre current account	252,164		174,984
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		252,575	175,358
Current Liabilities			
Accountancy accrual		(400)	(400)
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Net Assets			
Unrestricted funds		7,958	3,681
Designated funds		35,695	36,943
Restricted funds		208,522	134,334
		252,175	174,958

These accounts were approved by the members of the committee on the 8th July 2025 and are signed on their behalf by:

Jane Crawford

Chair of Woodhouse Close Church Community Centre
On behalf of the Board of Trustees

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Gifts and Donations				
Gifts and Donations	8,914	1,306	10,220	2,457
Building extension donations	-	1,685	1,685	1,006
Crisis donations	-	26,005	26,005	34,382
Fundraising events	665	-	665	555
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Grants				
Awards For All – Day Club	-	20,000	20,000	-
B.A.T.C – UKSPF Digital Project	-	12,833	12,833	-
Durham C.C. – Crisis Worker	-	14,206	14,206	-
Durham C.C. – Household Support Fund	-	31,668	31,668	-
Durham C.C. – Building Extension	-	-	-	87,400
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CDCF - Crisis	-	-	-	20,000
Tudor Trust – Centre Manager	-	36,000	36,000	36,000
Ballinger Charitable Trust – Day Club	-	10,000	10,000	10,000
AYCC – Crisis grants	-	27,958	27,958	27,118
Greggs – Senior Crisis Worker	-	20,800	20,800	
Scotto Trust	-	3,000	3,000	3,010
Other grants	6,866	5,137	12,003	3,527
Total grants	6,866	181,602	188,468	208,485
Other income				
Photocopying and other sales	3,642	6,699	10,341	7,313
Reimbursements	513	8,252	8,765	9,395
	4,155	14,951	19,106	16,708
TOTAL RECEIPTS	**20,600**	**225,549**	**246,091**	**263,592**

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Project Costs				
Crisis payments	-	30,740	30,740	37,360
Digital project equipment	-	12,833	12,833	-
Crisis Workers	-	41,874	41,874	33,896
Day Club worker	-	12,330	12,330	10,942
Other project wages	-	8,252	8,252	14,496
Transport costs	-	426	426	2,699
Activities	-	1,169	1,169	5,031
	-	107,624	107,624	104,424
Centre Running Costs				
Office Costs	7,692	6,137	13,829	16,078
Community Co-ordinator	-	28,569	28,569	28,565
Equipment/Capital spend	3,100	10,412	13,512	160,458
Insurance	1,182	1,875	3,057	2,421
Professional fees	396	-	396	4,907
Sundry costs	48	459	507	1,755
	12,418	47,452	59,870	215,184
TOTAL PAYMENTS	**12,418**	**155,076**	**167,494**	319,608
Receipts less payments	**8,182**	**70,473**	**78,597**	(56,016)
Transfers	**(3,905)**	**3,715**	**(190)**	(1,200)
Bank balances b/fwd	**4,081**	**134,334**	**138,415**	195,632
Bank balances c/fwd	**8,358**	**208,522**	**216,822**	138,415

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2025 (£)	TOTAL 2024 (£)
Receipts				
Meals, transport & activities	14,839	-	14,839	11,993
Donations	146	-	146	7,510
Ballinger Charitable Trust	-	10,000	10,000	10,000
Bishop Auckland T.C.	-	1.500	1,500	-
Other grants	-	-	-	1,000
	14,985	11,500	26,485	30,503
Payments				
Food	2,736	-	2,736	2,508
Rent	1,800	-	1,800	-
Wages & salaries	5,597	11,500	16,597	15,333
Equipment	4,943	-	4,943	
Volunteer expenses	1,709	-	1,709	1,644
Other costs	138	-	138	1,456
	16,423	11,500	27,923	20,941
Receipts less payments	(1,438)	-	(1,438)	9,562
Transfers	(910)	-	(910)	(600)
Cash & Bank b/fwd	23,031	-	23,031	14,069
Cash & Bank c/fwd	20,683	-	20,683	23,031

Woodhouse Close Church Community Centre

Year Ending 31 March 2025

Summary of Funds

	B/fwd at 1/4/24	Receipts	Payments	Transfers	C/fwd at 31/3/25
Restricted Funds					
Building Extension	2,099	1,685	(3,784)	-	-
Community Co-ordinator	60,052	37,970	(28,569)	500	69,953
Church funds	(2,105)	8,252	(8,252)	2,105	-
Community Fund - Crisis	20,437	20,272	(21,218)	(19,491)	-
Crisis Funds	27,629	55,159	(40,650)	(15,500)	26,638
Crisis Worker	5,110	-	(9,010)	15,000	11,100
Day Club	16,122	40,015	(15,654)	(200)	40,283
Greggs - Crisis	-	35,456	(7,073)	19,491	47,874
Grief & Bereavement	330	-	(1,302)	972	-
Lavender Group	-	734	(33)	-	701
Lottery – Crisis Worker	-	12,666	(4,373)	-	8,293
Monday Craft Group	-	696	(48)	-	648
Toddler Group	686	-	-	-	686
Van	326	40	(1,601)	1,810	575
WASH	96	-	(7)	-	89
Other funds	3,552	12,604	(13,502)	(972)	1,682
Total Restricted Funds	**134,334**	**225,549**	**(155,076)**	**3,715**	**208,522**
Unrestricted Funds	**4,081**	**20,600**	**(12,418)**	**(3,905)**	**8,358**
Total Centre Funds	**138,415**	**246,149**	**(167,494)**	**(190)**	**216,880**
Designated Funds					
Redundancy costs	13,912	-	-	1,100	15,012
Lunch Club	23,031	26,485	(27,923)	(910)	20,683
Total Designated Funds	**36,943**	**26,485**	**(27,923)**	**190**	**35,695**
Total Charity Funds	**175,358**	**272,634**	**(195,417)**	**-**	**252,575**

WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE

England & Wales - Charity number 1148458

Accounts

Woodhouse Close Church Community Centre

Annual Report 2022-2023

Charity Number: 1148458

Website: www.woodhouseclosechurch.org

Email: whclosecomm@gmail.com

Facebook: woodhouseclosechurchandcommunitycentre

Woodhouse Close Church Community Centre

Annual Report 22-23

Chairpersons Report

Dear Friends

'There is strength in each of us'.

As I read through the Annual report from our Church Community Centre, I am continually impressed by the number of individuals whose combined contributions make our church community a working success.

There is a quiet altruism, a determination, a desire to help those in need, seeking nothing in return, this is fundamental to church and christian values and we know other faiths share this aim.

Our thanks extend to external organisations whose generosity is a mark of enlightenment and awareness of the problems our community centre faces. Unfortunately, we see the increase in Crisis Intervention rising at a disturbing rate. I urge you to examine these figures and in doing so you will see the extent of the area we serve.

We are a microcosm, however, we know that our problems can be seen on a national scale. If you pray, or even if you don't, please give a moment of your time, in thought or prayer, to thank those who deliver these services.

If you feel you can help us in any way, please do so, a prayer……a thought……

May God bless you and keep you.

Alderman John Lethbridge

Chairperson for the board of trustees

Woodhouse Close Church Community Centre

Woodhouse Close Church Community Centre

Annual Report 22-23

The Management Committee have pleasure in presenting their report and the financial statements of the charity for the year ended March 2022.

Objectives and Activities

a) Promote the benefit of the inhabitants of Woodhouse Close Estate and the Neighbourhood defined deprivation by Woodhouse Close Ward (hereinafter called the ('area of benefit') without distinction of sex, sexual orientation, race or of political, religious or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interest of social welfare, with the objective of improving the conditions of life for the said inhabitants.

b) Promote such other charitable purposes as may from time to time be determined.

We are a local charity situated in the middle of Woodhouse Close Central Ward within Bishop Auckland, which is statistically in the top 10% most deprived areas of England. Considering this level of socio-economic deprivation, community space, support and spirit is arguably more vital and contributes more significantly to the health and well being of our neighbourhood.

The purpose of Woodhouse Close Church Community Centre is to provide for all in the community, particularly those facing hardship or crisis situations and in need of welfare support.

We work alongside a myriad of organisations in a common effort to provide facilities, services and activities in the interest of social welfare, with the objective of improving quality of life and standards of living.

We offer activities and services for local people and the community based on need and interest.

We have a small dedicated staff team who understand and execute the ethos of the organisation throughout their work, understanding the value and importance of volunteers and supporting them to develop skills, abilities and aspirations that enables the centre and Church to continue supporting local people and the community.

Woodhouse Close Church Community Centre

Annual Report 22-23

Foreword from Centre Manager

WOW!!!!! What a year this has been, with so many people being supported through our Crisis Intervention Project (3519 in total, made up of 2245 adults and 1274 children, this shows an increase of 34.16% from last years analysis), partnerships with local supermarkets have increased—especially in relation to decreasing food waste and enabling local people and the community to have free fresh food that is too good to bin, continued support from local churches, charities, businesses and people, activities and services growing as a direct result of listening and responding to need and interest, fun filled holiday activities for children and families, a fabulous Queen's Jubilee Celebration in partnership with Auckland Youth and Community Centre (AYCC), and successful funding allocated from various funders that has allowed the extending of staff hours and project/service longevity, such as Tudor Trust, Bishop Auckland and Shildon Area Action Partnership (BASH AAP), Scotto Trust and The National Lottery Community Fund.

Elaine from Sainsbury's donating refreshments to the warm room

There has been some very intensive and hard work carried out to gain funding and acquire a lease of the building to allow us to have our dream extension (to be built in the coming year) that will house all aspects of our Crisis Interventions food bank provision that will free up much needed space in the existing building.

Everyone across the country is finding it hard with the increase in fuel and food costs and as we are situated in an area consistently in the top 10% most deprived regions of the country we have seen a significant rise in numbers of those needing help and support on a daily basis, including the need for a warm space. **NEVER FEAR THOUGH**, we are all in the same boat and **WE WILL GET THROUGH THIS TOGETHER!!!**

Some highlights over the coming year to look forward to are:

- Building of extension
- Grief and Bereavement Support Group
- Death Café
- Becoming a Community Well-Being Hub in partnership with Well Being For Life
- Increased collaboration with Gaunless Gateway Big Local, The Auckland Project, Well Being For Life, AYCC, BASH AAP, Local Councillors and hopefully many others.

One of many donations from LIDL

From the bottom of my heart I would like to say a huge thank you to all staff and volunteers for their support over the past year—**YOU** are what makes the charity continue to grow and thrive.

'If someone listens, or stretches out a hand, or whispers a kind word of encouragement, or attempts to understand a lonely person, EXTRAORDINARY things begin to happen'

Lorietta Girzaitis'

Woodhouse Close Church Community Centre

Annual Report 22-23

Challenges, Progress, Achievements and Funding

2022-23 has been an amazing year in continuing to provide services and activities using a community development approach that has enabled our charity to develop and sustain inspiring projects that bring residents together and give people opportunities to socialise, learn and access key services. Woodhouse Close Church Community Centre (WHCCCC) serves a vital function in the community by providing a place to connect and socialise and offers unique and much needed and valued facilities.

This years successes, challenges and good news:

Our new van is now in operation and is used by a dedicated team of volunteer drivers to collect food waste (that is too good to bin) from various local supermarkets as well as picking up donated household items for the Thrift Shop and collecting and dropping off donated items of large furniture to those we support through our Crisis Intervention Project.

We continue to increase our social media presence, putting out information for the local community and raising awareness of our work. Once again thank you to our social media genius Debbie.

Once again, we were successful in gaining funding from Durham County Councils Fun and Food programme which allowed us to provide free holiday activities with substantial packed lunches throughout the summer, October and Christmas holidays. We had trips to Edinburgh Zoo, Eureka Science Museum (Halifax), Big Sheep Little Cow (Bedale), Scarborough, Preston Park Museum and Butterfly World, Pumpkin Picking, Christmas Party and themed craft activities and even an old fashioned sports day.

The Day Club have very recently been successful in gaining funding from BASH AAP for salaries and resources to continue to provide social enrichment and meaningful ageing activities for older people. We have also listened and responded to need within the community and managed to obtain funding from BASH AAP to provide a Grief and Bereavement Support Group and Death Café, this is in its really early planning stages, so we are really looking forward to see how this grows over the coming year

We once again held a grand Christmas raffle in the centre raising £1,935. Thank you to Debbie for arranging the raffle and huge gratitude for all those who donated amazing prizes.

Woodhouse Close Church Community Centre

Annual Report 22-23

Raising funds for all the salaries, activities and services is always a challenge, but we continue to try every avenue in order to continue our work for and with our communities and this hard work has paid off this year!!!! We have been successful in gaining the following funding:

- 3 years funding for the Centre Manager role from Tudor Trust that will enable the charity to continue to: manage and maintain existing projects, services and activities as well as develop more; increase community participation, engagement and involvement and focus on strengths and aspirations—listening to the needs and interests of the community and putting **PEOPLE** first, building upon what is working and continue to create an environment that invites co-operation and acceptance and building and keeping trust within the community.
- 2 years funding for our Crisis Intervention Worker for 40 hours per week from The National Lottery Community Fund (in partnership with AYCC as part of their building community resilience programme). The increase in hours will enable this role to support those who are facing financial hardship and crisis situations as well as allow the development of further partnership working with other support mechanisms and agencies within the area. This role will deal with intrinsic needs and issues affecting people using our Crisis Intervention Project and carry out project analysis and reports.
- 1 year funding for Day Club Co-ordinator from BASH AAP to continue to create, organise and communicate a varied programme of enriching social activities for older people and those who are at risk of social isolation. Empowering individuals and assisting with skills and abilities to allow participation in activities using a person centred approach and tailor activities to needs, interests and abilities. This will enable users to continue to develop and maintain friendships, reduce loneliness and isolation, increase health and well-being and ensure people feel included and valued in life.
- 1 year funding for Grief and Bereavement Support Worker to set up a grief and bereavement support group, this is a new project arising originally from the need and impact of the repercussions of Covid 19. This will allow those that have lost a loved one to share their struggles with others who have experienced a similar loss. It will help people process emotions through the 5 stages of grief and help focus on the positive aspects of their journey. The aim is to provide a safe and healing environment for people who are adjusting to a significant loss in their lives. This role will also set up a *Death Café* that will educate and help others become familiar with the end of life, reduce fear by talking openly about the inevitability of death and how talking about it can reduce the anxiety that surrounds it. The topic of death and dying is not an easy one, but this outlet can provide a path to objective and truthful conversations, especially helpful if you need to talk to children about death, or simply to seek comfort.
- £150,000 raised to enable us to build our dream extension that will house all food aspects of the Crisis Intervention Project. Grateful thanks to BASH AAP, Community Resilience Fund, The Auckland Project (through Garfield Weston) and very generous donations from people who fully believe in the charity's aims and objections.

Woodhouse Close Church Community Centre

Annual Report 22-23

In June 2022 we held a very successful Queens Jubilee celebration in partnership with AYCC. Funding was granted through Believe Housing and Newcastle Building Society. Typical English weather on the day meant torrential rain whilst setting up gazebos, tables, chairs and activities, however, by the afternoon it was glorious sunshine and everyone said they had a wonderful day. It was great to see so many local people turn up to celebrate HER MAJESTY. Sadly later in the year she passed away but it was an honour to celebrate such a special day and it was great to collaborate with AYCC on this special event.

The annual Toy Appeal through the Church was a huge success and was supported by our Crisis Intervention Team. Very generous donations were received and we were able to provide over 200 children with bags of presents.

As a direct need due to the rising costs of energy and fuel the Centre Manager raised £1,500 to enable the Church to set up a warm room (housed in the community centre) that allowed people to come into the warmth, have refreshments, watch television, participate in activities, p.c. work or just to have company. This opened on October 12th and ran until the end of March 23. As of 13th March, 279 visits were made. Thank you to Community Foundation for funding this and to all the volunteers who supported by giving their time.

A HUGE THANK YOU TO ALL OUR SUPPORTERS

Lidl, Sainsburys and Elaine	C.A.Group	Aclet Close Nursery
Morrisons	St. Wildrids School	Lightfoots
Asda	Cockton Hill Infants School	National Citizens Service
Tesco	Linthorpe Beds	BASH AAP
Spar	BA Ladies Football Club	Community Foundation
Hathaway Roofing	Local Churches	Tudor Trust
Currys Distribution Centre	St. Annes School	Numerous Donators
Spice Lounge	The Tap and Tun	The Auckland Project
St. Johns School	Paul Simpson	AYCC
Derrick and Susan	Spudfellas	Gaunless Gateway
Believe Housing	Equans	St. Mary's and St. Wilfrids Church

Woodhouse Close Church Community Centre

Annual Report 22-23

Below is a summary of progress from each of our regular services and activities as well as a snap shot of some of the work relating to specific projects over the past year:

Meals on Wheels and Lunch Club

Our Meals on Wheels service continues to provide, hot, nutritious and low cost meals to those elderly people who are housebound/isolated or needing to maintain their independence on Tuesdays and Thursdays, £4.00 for a main and dessert. Our Lunch Club is now re-open on a Tuesday and Thursday at 12 noon.

This year we have catered **3912** main meals and **3112** desserts and our annual Christmas lunch catered for 100. Thank you once again to our 2 amazing cooks, Catherine and Victoria and our dedicated volunteer drivers, Tess, Alan, Janice, Liz, Tony and Geoff.

Thrift Shop

The Thrift Shop continues to play an integral part in supporting our Crisis Intervention Project and the local community to enable them to purchase essential household and clothing items at a very low cost.

Reducing Landfill and Food Waste

We continue to work in partnership with Morrisons, Sainsburys, Lidl, Asda, Tesco and Spar in their food waste scheme. We continue to be overwhelmed by the support given from our local supermarkets, donating surplus food (that is too good to bin) that would otherwise have gone to landfill.

Local people and the community continue to benefit from this scheme and have fedback to us how this has helped them to eke out their income or benefits over the weeks and with the rising cost of food and fuel this has been a godsend to them.

The Auckland Project

We continue to work with the Auckland Project in relation to their focus on supporting Woodhouse Close estate regarding health and well being and using an arts focus to reduce mental health and confidence issues. They also support us by providing fresh fruit and vegetables that helps with our meals on wheels and lunch service as well as the local nursery, who pick up some of the fruit for the children.

The Creative Families group on a Monday afternoon continues to grow and the walking group on a Thursday morning.

Woodhouse Close Church Community Centre

Annual Report 22-23

D. Kett toddler Group

A total of 378 visits have been made by children this year with numbers of adults attending increasing (sometimes 2 parents with a child or a grand parent). New members continue to join. It has been a lovely year, watching the group expand and grow back into a normal environment for children to interact with each other, without restrictions in place (forced by Covid 19 rules and guidelines). We have also seen an increase in the number of father's coming along to the group, without stigma attached, and joining in activities and play. It has been fantastic to see.

Day: Wednesday Time: 2.30p.m. to 2.30 p.m. Cost: £1.00 per session

Credit Union

Unfortunately we have had to close our satellite point. Covid greatly reduced the numbers of those visiting to deposit money and it wasn't deemed to be viable any longer. Thankyou to the volunteers for their support and commitment over the years, we greatly appreciate it.

Chooseday Tuesday

Day: Tuesday Time: 9.30 a.m. to 1.00 p.m. Cost: Donations Welcome

This group was a slow starter, but has now found it's feet and has grown steadily. 3 members have joined from our Thursday group so now benefit from twice weekly activities within the centre. Sue joined us as a volunteer last year and is a popular member of the group , bringing a diverse range of activities and games to sessions that are really fun.

Making fridge magnets

Activities tend to include colouring sheets, quizzes, dominoes, card games, board games and craft activities. We have participated in armchair aerobics which was well received and a good laugh.

Laughter plays a huge part of this group, especially when the cards are out. At Christmas this group joined with the Thursday group for a visit to the Darlington Hippodrome to see the pantomime Peter Pan. Plans are underway for a day trip via train when the warmer weather arrives.

Day Club

Day: Thursday. Time: 9.30 a.m. to 2.30 p.m. Cost: £10.00 per session (includes lunch)

The Day Club continues to grow in numbers with a group of four who attend once per month which adds to the rich tapestry and diversity of the group. We have held a couple of themed days—a carnival and Hawaiian day— and a celebration for the Queen's Platinum Jubilee.

Woodhouse Close Church Community Centre

Annual Report 22-23

Trips out have included a day out to Redcar and the Darlington Hippodrome to see the pantomime Peter Pan.

The morning sessions have seen more activities introduced ranging from colouring, word searches, making fridge magnets, tree decorations and stone decorating. Not only are these activities and crafts fun, they help with cognitive and fine motor skills as well as developing friendships through encouraging and complimenting each other on creations.

Afternoons are filled with Prize Bingo which is a firm favourite with all members.

We also have a new volunteer on board who has settled in easily and works really well with Betty, welcome on board Iris.

Unfortunately, this past year has seen us lose 2 of our members. Evelyn has moved into a care home at Billy Row and Rita very sadly passed away, both were valued members and are greatly missed.

<u>Volunteer Night</u>

We were fortunate to gain £2,000, over a 3 year period, from The Tudor Trust to be put towards activities that would benefit and have a positive impact on staff, volunteer and trustees well being. Everyone agreed it would be good to have a Christmas Party and quiz night. A fun night was had by all who attended this bash at Bishop Auckland Football Club. Thank you to Roger for compiling and hosting the quiz and Jason Grimes—Ultimate Disco.

Woodhouse Close Church Community Centre

Annual report 22-23

Christmas Lunch

Once again we held a scrumptious Christmas Lunch for our Meals on Wheels customers, volunteers, trustees and users of the activities and services within the community centre. Elaine from Sainsbury's very kindly held a raffle in store (for staff) and donated the proceeds to this. Thank you so much Elaine for your continued support and kindness.

Barber—Mo

We now have a Barber coming into the centre every Tuesday from 10.00 a.m. to 2.00 p.m. offering free haircuts. This has been well received by local people. Thank you to Mo who has kindly given up his time to offer this to the community.

Donations and Support

Over the past year we have been overwhelmed by peoples' kind donations and support that has enabled us to continue to provide our much needed and valued activities and services., here are just a few!!!

AYCC young people donating food to our Crisis Intervention Project

CA Group—Evenwood donating food to our Crisis Intervention Project

Edith wanted to buy something for children who may not have anything—she picked sweets and toys

Charlotte from the Auckland Project donating fresh fruit and veg for Meals on Wheels and Lunch Club

Elaine from Sainsbury's donating refreshments to our Warm Room

Woodhouse Close Church Community Centre

Annual Report 22-23

Donation from Hathaway Roofing for our Crisis Intervention Project

St. Wilfrid's Primary School

Etherley residents

Jackie and Joanne
Currys Distribution
Centre Spennymoor

Lidl Toy Appeal

Morrisons

Sainsbury's Food Bank
collection point

Lidl

Linthorpe Beds

Securicorp NE Ltd

SPAR

Bishop Auckland Ladies
Football Club

Sin Ann's Deli

Paul Simpson

Bishop Auckland Art & Nostalgia

Beyond Limits

Spice Lounge

Woodhouse Close Church Community Centre

Annual Report 22-23

Woodhouse Art Group: Daisy Arts

"The primary benefit of practising any art, whether well or badly, is that it enables one's soul to grow." Kurt Vonnegut Jr.

When: Tuesday 6pm – 8pm

Cost: £3 per week

Ages: 18+

A weekly group for learning and enjoying the calmness that doing art brings. Delivery practitioners share their knowledge of different art techniques, guiding those attending to find their own unique style. Our sector is all about collaborating, and locally we work alongside a great number of organisations to support the provision of opportunities far-and-beyond these weekly 2-hour sessions; art exhibitions and encouraging entrepreneurship. And as Romero Britto says, *"Art is too important not to share."*

Daisy Arts contact: Jane Crawford

E: info@daisyarts.org

FACEBOOK & INSTAGRAM: @daisyartscic

www.daisyarts.org

W.A.S.H. Youth Theatre: Daisy Arts

"To have a place where young people can come & share ideas, work together as a team, form friendships and expand in knowledge, not only of the world around them but also of themselves as individuals."

When: Monday 6pm – 8pm

Cost: £2 per week

Ages: 10 – 16

"Youth Theatre is for everyone; it's about a community, it's about being supported by your peer group. You learn skills, not just acting but all the other sides needed for [life] I know if we get young people involved in the sector, it's going to pay dividends in the future" Sam Heughan

… the quote above says it all. Participation in cultural or art activities offer amazing experiences for those taking part and we are proud that we have been able to be able to offer a regular weekly session for over 25 years based at the heart of Woodhouse Close – our aim; to share our specific expertise of working with young people to provide regular weekly sessions to help in combating loneliness, anxiety and poor mental health: story development, improvisation, creative writing, music and performance. Through the development of a meaningful and fun delivery package, we provide a safe space where young people can develop skills, share thoughts and ideas, and share of themselves; an amazing experience for those taking part.

"We have a role, to help young people become like themselves instead of more like everyone else."

Daisy Arts contact: Jane Crawford

E: info@daisyarts.org

FACEBOOK & INSTAGRAM: @daisyartscic

www.daisyarts.org

Woodhouse Close Church Community Centre

Annual Report 22-23

Spotlight on a Volunteer

Tess is a local person from Toft Hill (about 3 miles from Woodhouse Close Church Community Centre). She came to us in May 2022 through the Gaunless Gateway Volunteer Broker service to help us make sandwiches for our fun and food activities for families through holiday periods.

Since then, Tess has become an invaluable member of the team, supporting our Meals on Wheels service by delivering meals and helping out in the kitchen to prepare food for meals on wheels and lunch club on a Tuesday and Thursday.

Tess spent 30 years as a civil servant and took early retirement to enjoy life.

When asked what she gets out of volunteering with us Tess said '*This is one of the friendliest places I have ever worked/volunteered. It has a strong sense of community where everyone is welcome and treated equally. I feel like I am a part of something and I can give back. After doing 2-3 jobs most of my life—THIS IS EASY!!!!*

Woodhouse Close Church Community Centre

Annual Report 22-23

Our Crisis Intervention Project (which includes food provision) supports in a wide variety of issues for those facing financial hardship and crisis situations. We do not expect any gratification and deal with each person on a case by case basis depending on the need and issue. Below are a few examples of our daily work.

Case Studies

1. A local young girl—19 years old had taken on responsibility of her 2 teenage siblings due to the family breakdown and associated issues. We initially supported her with food parcels, a family Christmas hamper and Christmas presents from an anonymous donor who really wanted to help the family. We supported in gaining a tenancy with Believe Housing, Thrift Shop for furniture and found avenues with funders to purchase a brand new double bed and carpets for the living and dining rooms. We also advised a relative on which benefits she could help her to apply for to top up her part time wages.
2. A local woman came in to access a food parcel as her pension was not enough to see her through the month, it soon became apparent that she was not in receipt of pension credits as someone had told her she was not entitled to it. We worked with her to complete the forms as she did not feel confident to complete them herself. After a couple of weeks, pension credit was given and backdated the maximum of 3 months. She knew it wasn't right not being able to receive the credits, however, she did not know what to do. She was overwhelmed with the support and the outcome and was truly grateful for our help.
3. A homeless man—due to his relationship breakdown, looked up on line somewhere he would be able to charge his mobile phone. He contacted us by email and we told him to come in and see us. He came every day for a week—staying all day—where we allowed him to charge his phone, access the internet and social media, be in the warmth and have a hot meal or sandwiches and hot drinks each day. We paid for a hotel for 1 night so he could have a good nights sleep and a shower. We gave him access to the washing machine and dryer for his clothes and paid for a phone top up. Over this week we worked tirelessly to eventually source a place at Cornerstone Housing (for homeless men) and paid the administration fee to secure the room. He told us *'I cant thank you enough for everything you have done, I don't think I would still be here if it wasn't for you'.*

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2023

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2023

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2023

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
The trustees who served the charity during the year were as follows:

John Lethbridge (Alderman) – Chairperson
Heather Graber – Treasurer
Revd. David Payne – Vice Chairperson
Monica Fleming
Malcolm Aspinall
Peter Hall
Jane Crawford

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2023

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has eight full members and meets six times a year.

The list of trustees will be updated at the AGM on 4th July 2023. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with three part-time workers, 2 full time workers and a Centre Manager with 40 volunteers supporting the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club, Day Club, Bereavement Support, Meals on Wheels, Toddler Group, Church Thrift Shop and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager under the supervision of the Management Committee. The line management responsibility for all staff and volunteers rests with the Centre Manager and the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2023

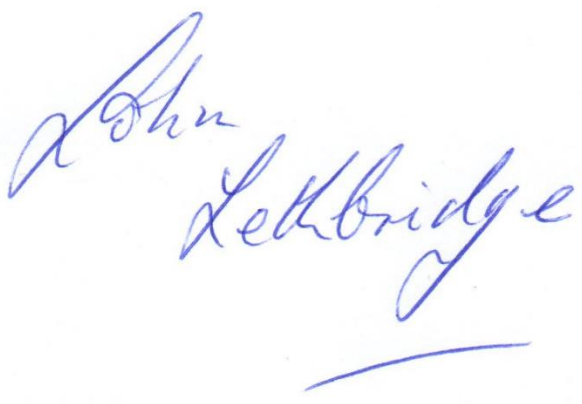
Financial Review

Total income for the year was £224,683 (2022 - £155,506) and total expenditure was £190,903 (2022 - £120,275) giving an overall surplus of £33,780 (2022 - £35,231).

At 31st March 2023 the charity held total bank balances of £221,813 (2022 - £188,803).

Reserves Policy
The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2023 this was estimated to be between £6,000 and £12,000 excluding staff costs and between £10,000 and £20,000 including the wage of the Centre Manager. At 31st March 2023 actual centre reserves were £9,851.

Signed by order of the trustees



John Lethbridge (Alderman)
Chair

Date: 4th July 2023

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2023

I report on the accounts of the charity for the year ending 31 March 2023 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner
The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:

- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham
DL12 8XT

Date: 28th April 2023

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2023

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Receipts				
Community Centre	13,447	183,533	196,980	141,835
Redundancy fund	3,062	-	3,062	-
Lunch Club	12,971	11,670	24,641	13,671
	29,480	195,203	224,683	155,506
Payments				
Community Centre	10,601	160,486	171,087	98,793
Lunch Club	8,146	11,670	19,816	21,482
	18,747	172,156	190,903	120,275
Receipts less payments	**10,733**	**23,047**	**33,780**	**35,231**
Transfers	600	(600)	-	-
Bank and cash balances b/fwd	24,699	163,334	188,033	152,802
Bank and cash balances c/fwd	**36,032**	**185,781**	**221,813**	**188,033**

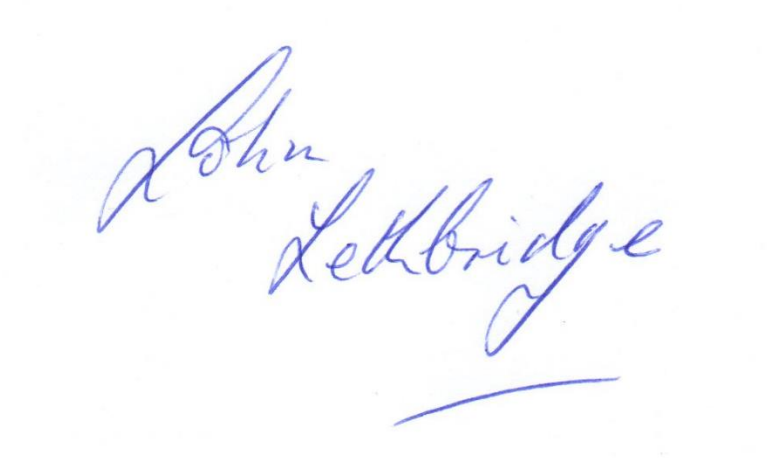
Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2023

	31 March 2023		31 March 2022
	£	£	£
Current Assets			
Community Centre current account	**221,307**		187,684
Petty cash	**506**		349
		221,813	188,033
Current Liabilities			
Accountancy accrual		**(400)**	(400)
		221,413	187,633
Net Assets			
Unrestricted funds		**9,451**	7,205
Designated funds		**26,181**	17,094
Restricted funds		**185,781**	163,334
		221,413	187,633

These accounts were approved by the members of the committee on the 4th July 2023 and are signed on their behalf by:



John Lethbridge (Alderman)

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Gifts and Donations				
Gifts and Donations	1,313	35,415	35,415	34,928
Building extension donations	-	40,134	40,134	-
Auckland Project donation	-	-	-	25,000
Fundraising events	-	2,537	2,537	6,339
	1,313	78,086	79,399	66,267
Grants				
Durham C.C. – Crisis grants	-	20,000	20,000	3,947
Durham C.C. – Grief & Bereavement	-	12,420	12,420	-
Durham C.C. – Fun & Food grant	-	7,862	-	-
Tudor Trust – Centre Manager	-	36,000	36,000	-
BASH AAP – Co-ordinator	-	-	-	10,000
BASH AAP – Van	-	-	-	16,500
Gaunless Gateway	-	-	-	-
NEA Project	-	-	-	4,170
AYCC – Crisis grants	-	19,895	19,895	5,844
Bernard Sunley Foundation - Van	-	-	-	5,000
Scotto Trust – Day Club	-	-	-	7,560
Arnold Clark – Day Club	-	-	-	1,000
Other grants	-	2,056	2,056	2,381
Total grants	-	98,233	98,233	56,402
Other income				
Photocopying and other sales	3,328	5,061	8,389	8,686
Reimbursements	8,806	2,153	10,959	10,480
	12,134	7,214	19,348	19,166
TOTAL RECEIPTS	**13,447**	**183,533**	**196,980**	**141,835**

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Project Costs				
Crisis payments	-	45,730	45,730	20,862
Activities	-	5,521	5,521	4,955
	-	51,251	51,251	25,817
Centre Running Costs				
Office Costs	7,812	5,130	12,942	8,143
Centre Manager	-	25,344	25,344	12,517
Crisis Workers	-	20,403	20,403	-
Other wages	-	19,189	19,189	41,059
New van	-	28,781	28,781	
Equipment/Capital spend	1,073	2,248	3,321	3,606
Insurance	821	1,201	2,022	1,392
Professional fees	628	2,295	2,923	2,460
Sundry costs	267	4,644	4,911	3,799
	10,601	109,235	119,836	72,976
TOTAL PAYMENTS	**10,601**	**160,486**	**171,087**	**98,793**
Receipts less payments	**2,846**	**23,047**	**25,893**	**43,042**
Transfers	**(600)**	**(600)**	**(1,200)**	**(840)**
Bank balances b/fwd	**7,605**	**163,334**	**170,939**	**128,737**
Bank balances c/fwd	**9,851**	**185,781**	**195,632**	**170,939**

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Receipts				
Meals, transport & activities	12,111	-	12,111	10,587
Gaunless Gateway	-	4,170	4,170	-
Scotto Trust	-	7,500	7,500	-
Other income	860	-	860	3,084
	12,971	11,670	24,641	13,671
Payments				
Food	2,970	-	2,970	1,927
Transport	215	-	215	142
Rent	980	-	980	1,300
Wages & salaries	2,896	11,670	14,566	16,378
Volunteer expenses	955	-	955	1,119
Other costs	130	-	130	616
	8,146	11,670	19,816	21,482
Receipts less payments	4,825	-	4,825	(7,811)
Transfers	(600)	-	(600)	(960)
Cash & Bank b/fwd	9,844	-	9,844	18,615
Cash & Bank c/fwd	14,069	-	14,069	9,844

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Summary of Funds

	B/fwd at 1/4/22	Receipts	Payments	Transfers	C/fwd at 31/3/23
Restricted Funds					
Building Extension	25,000	40,619	-	-	65,619
Centre Manager	39,373	38,071	(25,344)	-	52,100
Church funds	3,580	2,376	(7,950)	-	(1,994)
Community Fund - Crisis	9,553	18,204	(14,088)	-	13,668
Crisis Funds	32,336	44,757	(51,101)	(600)	25,392
Crisis Worker	11,352	-	(5,368)	-	5,984
Day Club	7,270	8,646	(12,916)	-	3,000
Grief & Bereavement		12,420	(1,027)	-	11,393
Toddler Group		1,143	-	-	1,143
Van	29,810	-	(29,954)	-	(144)
WASH	131	-	(6)	-	125
Other funds	4,929	17,297	(12,732)	-	9,494
Total Restricted Funds	**163,334**	**183,533**	**(160,486)**	**(600)**	**185,781**
Unrestricted Funds	**7,605**	**13,447**	**(10,601)**	**(600)**	**9,851**
Total Centre Funds	**170,939**	**196,980**	**(171,087)**	**(1,200)**	**195,632**
Designated Funds					
Redundancy costs	7,250	3,062	-	1,800	12,112
Lunch Club	9,844	24,641	(19,816)	(600)	14,069
Total Designated Funds	**17,094**	**27,703**	**(19,816)**	**1,200**	**26,181**
Total Charity Funds	**188,033**	**224,683**	**(190,903)**	**-**	**221,813**

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2023

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2023

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2023

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
The trustees who served the charity during the year were as follows:

John Lethbridge (Alderman) – Chairperson
Heather Graber – Treasurer
Revd. David Payne – Vice Chairperson
Monica Fleming
Malcolm Aspinall
Peter Hall
Jane Crawford

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2023

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has eight full members and meets six times a year.

The list of trustees will be updated at the AGM on 4th July 2023. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with three part-time workers, 2 full time workers and a Centre Manager with 40 volunteers supporting the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club, Day Club, Bereavement Support, Meals on Wheels, Toddler Group, Church Thrift Shop and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager under the supervision of the Management Committee. The line management responsibility for all staff and volunteers rests with the Centre Manager and the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2023

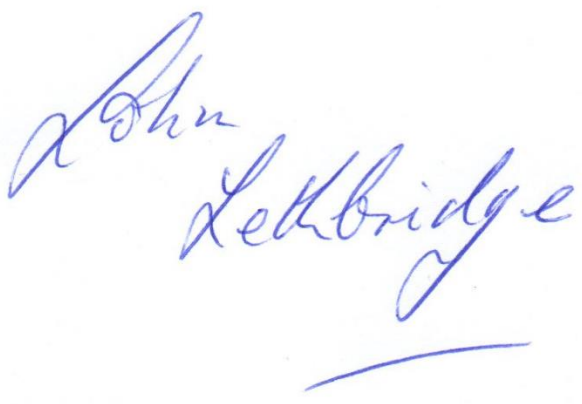
Financial Review

Total income for the year was £224,683 (2022 - £155,506) and total expenditure was £190,903 (2022 - £120,275) giving an overall surplus of £33,780 (2022 - £35,231).

At 31st March 2023 the charity held total bank balances of £221,813 (2022 - £188,803).

Reserves Policy
The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2023 this was estimated to be between £6,000 and £12,000 excluding staff costs and between £10,000 and £20,000 including the wage of the Centre Manager. At 31st March 2023 actual centre reserves were £9,851.

Signed by order of the trustees



John Lethbridge (Alderman)
Chair

Date: 4th July 2023

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2023

I report on the accounts of the charity for the year ending 31 March 2023 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner
The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:

- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham
DL12 8XT

Date: 28th April 2023

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2023

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Receipts				
Community Centre	13,447	183,533	196,980	141,835
Redundancy fund	3,062	-	3,062	-
Lunch Club	12,971	11,670	24,641	13,671
	29,480	195,203	224,683	155,506
Payments				
Community Centre	10,601	160,486	171,087	98,793
Lunch Club	8,146	11,670	19,816	21,482
	18,747	172,156	190,903	120,275
Receipts less payments	**10,733**	**23,047**	**33,780**	**35,231**
Transfers	600	(600)	-	-
Bank and cash balances b/fwd	24,699	163,334	188,033	152,802
Bank and cash balances c/fwd	**36,032**	**185,781**	**221,813**	**188,033**

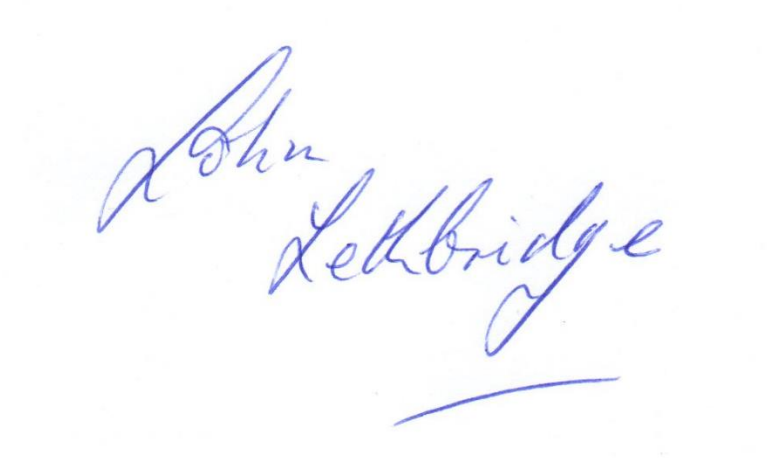
Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2023

	31 March 2023		31 March 2022
	£	£	£
Current Assets			
Community Centre current account	**221,307**		187,684
Petty cash	**506**		349
		221,813	188,033
Current Liabilities			
Accountancy accrual		**(400)**	(400)
		221,413	187,633
Net Assets			
Unrestricted funds		**9,451**	7,205
Designated funds		**26,181**	17,094
Restricted funds		**185,781**	163,334
		221,413	187,633

These accounts were approved by the members of the committee on the 4th July 2023 and are signed on their behalf by:



John Lethbridge (Alderman)

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Gifts and Donations				
Gifts and Donations	1,313	35,415	35,415	34,928
Building extension donations	-	40,134	40,134	-
Auckland Project donation	-	-	-	25,000
Fundraising events	-	2,537	2,537	6,339
	1,313	78,086	79,399	66,267
Grants				
Durham C.C. – Crisis grants	-	20,000	20,000	3,947
Durham C.C. – Grief & Bereavement	-	12,420	12,420	-
Durham C.C. – Fun & Food grant	-	7,862	-	-
Tudor Trust – Centre Manager	-	36,000	36,000	-
BASH AAP – Co-ordinator	-	-	-	10,000
BASH AAP – Van	-	-	-	16,500
Gaunless Gateway	-	-	-	-
NEA Project	-	-	-	4,170
AYCC – Crisis grants	-	19,895	19,895	5,844
Bernard Sunley Foundation - Van	-	-	-	5,000
Scotto Trust – Day Club	-	-	-	7,560
Arnold Clark – Day Club	-	-	-	1,000
Other grants	-	2,056	2,056	2,381
Total grants	-	98,233	98,233	56,402
Other income				
Photocopying and other sales	3,328	5,061	8,389	8,686
Reimbursements	8,806	2,153	10,959	10,480
	12,134	7,214	19,348	19,166
TOTAL RECEIPTS	**13,447**	**183,533**	**196,980**	**141,835**

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Project Costs				
Crisis payments	-	45,730	45,730	20,862
Activities	-	5,521	5,521	4,955
	-	51,251	51,251	25,817
Centre Running Costs				
Office Costs	7,812	5,130	12,942	8,143
Centre Manager	-	25,344	25,344	12,517
Crisis Workers	-	20,403	20,403	-
Other wages	-	19,189	19,189	41,059
New van	-	28,781	28,781	
Equipment/Capital spend	1,073	2,248	3,321	3,606
Insurance	821	1,201	2,022	1,392
Professional fees	628	2,295	2,923	2,460
Sundry costs	267	4,644	4,911	3,799
	10,601	109,235	119,836	72,976
TOTAL PAYMENTS	**10,601**	**160,486**	**171,087**	**98,793**
Receipts less payments	**2,846**	**23,047**	**25,893**	**43,042**
Transfers	**(600)**	**(600)**	**(1,200)**	**(840)**
Bank balances b/fwd	**7,605**	**163,334**	**170,939**	**128,737**
Bank balances c/fwd	**9,851**	**185,781**	**195,632**	**170,939**

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2023 (£)	TOTAL 2022 (£)
Receipts				
Meals, transport & activities	12,111	-	12,111	10,587
Gaunless Gateway	-	4,170	4,170	-
Scotto Trust	-	7,500	7,500	-
Other income	860	-	860	3,084
	12,971	11,670	24,641	13,671
Payments				
Food	2,970	-	2,970	1,927
Transport	215	-	215	142
Rent	980	-	980	1,300
Wages & salaries	2,896	11,670	14,566	16,378
Volunteer expenses	955	-	955	1,119
Other costs	130	-	130	616
	8,146	11,670	19,816	21,482
Receipts less payments	4,825	-	4,825	(7,811)
Transfers	(600)	-	(600)	(960)
Cash & Bank b/fwd	9,844	-	9,844	18,615
Cash & Bank c/fwd	14,069	-	14,069	9,844

Woodhouse Close Church Community Centre

Year Ending 31 March 2023

Summary of Funds

	B/fwd at 1/4/22	Receipts	Payments	Transfers	C/fwd at 31/3/23
Restricted Funds					
Building Extension	25,000	40,619	-	-	65,619
Centre Manager	39,373	38,071	(25,344)	-	52,100
Church funds	3,580	2,376	(7,950)	-	(1,994)
Community Fund - Crisis	9,553	18,204	(14,088)	-	13,668
Crisis Funds	32,336	44,757	(51,101)	(600)	25,392
Crisis Worker	11,352	-	(5,368)	-	5,984
Day Club	7,270	8,646	(12,916)	-	3,000
Grief & Bereavement		12,420	(1,027)	-	11,393
Toddler Group		1,143	-	-	1,143
Van	29,810	-	(29,954)	-	(144)
WASH	131	-	(6)	-	125
Other funds	4,929	17,297	(12,732)	-	9,494
Total Restricted Funds	**163,334**	**183,533**	**(160,486)**	**(600)**	**185,781**
Unrestricted Funds	**7,605**	**13,447**	**(10,601)**	**(600)**	**9,851**
Total Centre Funds	**170,939**	**196,980**	**(171,087)**	**(1,200)**	**195,632**
Designated Funds					
Redundancy costs	7,250	3,062	-	1,800	12,112
Lunch Club	9,844	24,641	(19,816)	(600)	14,069
Total Designated Funds	**17,094**	**27,703**	**(19,816)**	**1,200**	**26,181**
Total Charity Funds	**188,033**	**224,683**	**(190,903)**	**-**	**221,813**

WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE

England & Wales - Charity number 1148458

Accounts

Woodhouse Close Church Community Centre

Annual Report 2021-2022

Charity Number: 1148458

Website: www.woodhouseclosechurch.org

Email: whclosecomm@gmail.com

Facebook: woodhouseclosechurchandcommunitycentre

Woodhouse Close Church Community Centre

Annual Report 21-22

Chairpersons Report

As a Governor at Woodhouse Primary School, I chose to make a number of points to the last Ofsted Inspector. A major point was that the school was and is a beacon for this estate and it affects the lives of many. As Chairperson of Woodhouse Close Church Community Centre, may I make the same point concerning the centre and its work…..**IT IS A BEACON!** We need the bricks and mortar which make our centre, but above all, it is the people who gather here and work here, who make it the humanitarian and Christian pulse. I firmly believe that each individual counts, and with it a responsibility to our fellow human beings.

Having read through our annual report, I take it upon myself to offer sincere thanks to our devoted staff and volunteers. Their commitment to the Community Centre and its work explains why it is well-known beyond any Parish boundaries.

Our Crisis Intervention Project works tirelessly to help people in need, the £20 increase to those on Universal Credit during Covid, helped many families, however, its removal marks a growing number of people who are now making enquiries for support to our crisis project, trying to manage the economic storms being sent through the system. Choices between heating and eating are unacceptable, deprivation raises moral and ethical questions which should be answered.

My thanks must extend to all Churches and organisations who donate money, food and other help, as well as to the local supermarkets donating food which would otherwise be wasted. We have built up a bond with those who care.

If I may digress on a point of sadness, my presence here as Chair, is due to the passing of a dear friend and colleague, David Fleming. I have known and worked with David for many years, and what a pleasure it was for me to join with him at the 100th birthday party celebration of Margaret Avery within the community centre.

In my opinion, his mayoralty, with the help of his wife Monica, put Bishop Auckland and Woodhouse centre stage, his enjoyment and integrity glows from those photographs on page 12 of our report. David's smile exudes his pleasure at its best—helping people! We will all miss you David and our thoughts are with Monica.

I could write on, detailing projects and their successes, but I will close with a quotation from a rather special 5 year old.

'Remember this Grandad, we are all infinitely precious' - Freya Isabella Lethbridge 16.12.20

God Bless

John Lethbridge (Ald)

Chairperson for the board of trustees

Woodhouse Close Church Community Centre

Woodhouse Close Church Community Centre

Annual Report 21-22

The Management Committee have pleasure in presenting their report and the financial statements of the charity for the year ended March 2021.

Objectives and Activities

a) Promote the benefit of the inhabitants of Woodhouse Close Estate and the Neighbourhood defined deprivation by Woodhouse Close Ward (hereinafter called the ('area of benefit') without distinction of sex, sexual orientation, race or of political, religious or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interest of social welfare, with the objective of improving the conditions of life for the said inhabitants.

b) Promote such other charitable purposes as may from time to time be determined.

We are a local charity situated in the middle of Woodhouse Close Central Ward within Bishop Auckland, which is statistically in the top 10% most deprived areas of England. Considering this level of socio-economic deprivation, community space, support and spirit is arguably more vital and contributes more significantly to the health and well being of our neighbourhood.

The purpose of Woodhouse Close Church Community Centre is to provide for all in the community, particularly those facing hardship or crisis situations and in need of welfare support.

We work alongside a myriad of organisations in a common effort to provide facilities, services and activities in the interest of social welfare, with the objective of improving quality of life and standards of living.

We offer activities and services for local people and the community based on need and interest.

We have a small dedicated staff team who understand and execute the ethos of the organisation throughout their work, understanding the value and importance of volunteers and supporting them to develop skills, abilities and aspirations that enables the centre and Church to continue supporting local people and the community.

Woodhouse Close Church Community Centre

Annual Report 21-22

Foreword from Centre Manager

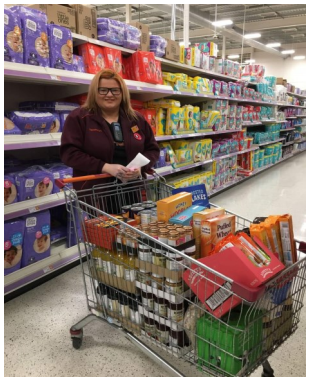
Eventually we are back to some semblance of normality after the past 2 years of Covid stipulations. We have tried our best to continue to deliver our services and activities based on community need and interest in very uncertain times, but we can finally say, we are now back to resuming all but one of our services. Our lunch club will hopefully resume in April. Local people, Churches, groups and organisations have continued to be extremely supportive over the past year, donating food and fundraising that has enabled us to continue delivering our services for those in need and doing what we do best—listening and responding in a pro-active way.

Students from Bishop Auckland College—as part of their BTEC Employability Skills course chose us to learn more about our work and fundraise for our food

A huge thank you goes out to all the staff, volunteers, funders, supermarkets, local people and organisations who have helped to make Woodhouse Close Church Community Centre continue to thrive .

Paul Simpson—donating food and presents from his Prints for Presents Appeal

'The most truly generous persons are those that give silently, without hope of praise or reward — Carol Ryrie Brink



We have continued to develop collaborative partnership work with The Auckland Project (TAP), Auckland Youth and Community Centre (AYCC) and Gaunless Gateway in relation to our Crisis Intervention work and supporting people with their health and well-being through creative family sessions.

Our Day Club and other older peoples activities has been re-vamped due to the employment of a new Day Club Co-ordinator, welcome to the team Kaye. Your confidence has grown immensely over the years and you are a great asset to the organisation advocating active ageing.

Paige from Sainsbury's baked brownies and cheesecakes and raffled to colleagues, to buy a trolley full of food for our foodbank

After years of our food bank working out of a cupboard, we are now well on the way to having a dream extension built that will be a functional bespoke space that will house all elements of the food bank. Thank you so much to the funders involved in this for all their support, especially BASH AAP (Bishop Auckland and Shildon Area Action Partnership), TAP and Woodhouse Close Ward Local Councillors.

With great sadness we said goodbye to our Chairperson David Fleming. We will be forever grateful for all his hard work and commitment he gave to Woodhouse Close Church Community Centre over the years. Rest in peace Dave, you are a great miss.

'Our lives were blessed through your friendship, may you find blessings in the next life dear friend'.

Woodhouse Close Church Community Centre

Annual Report 21-22

Challenges, Progress, Achievements and Funding

2021-22 has been a significant year in getting back to 'normal' after our 2 years in a covid pandemic. Our team of amazing staff and volunteers have gone above and beyond in enabling the community centre to thrive and continue to listen and respond to need in the community.

This years successes, challenges and good news:

Our new van is currently on order and should hopefully be in situ by July 2022. Thank you to all the funders who have made this possible (Bernard Sunley Foundation, BASH AAP, Local Councillors, Methodist Church Darlington District, BAS Methodist Church and Gaunless Gateway).

We have continued to increase our social media presence, putting out information for the local community. Huge thanks goes to Debbie who is our social media genius.

We were successful in gaining funding from Durham County Councils Fun and Food programme which allowed us to provide free holiday activities with packed lunches throughout the summer and Christmas holidays. We had trips to Beamish Museum and Darlington Hippodrome to see Cinderella and a Children's Christmas Party. A lot of fun was had by all at all the events.

We held a grand raffle in the centre and a bag pack at Sainsbury's—raising £2,000 towards our Meals on Wheels service. Thank you to Debbie for arranging the raffle, the prizes were amazing.

The Day Club were successful in gaining funding from The Scotto Trust for salaries and resources and had a donation of £500 from the Buffs to support in meaningful ageing activities.

After 2 years of social distancing etc. we were finally able to hold our annual Christmas lunch. Money was raised through Elaine at Sainsbury's that allowed us to cater for 100 people. What a lovely occasion it was, people were thrilled to once again be able to get together and chat and have a lovely Christmas dinner.

Woodhouse Close Church Community Centre

Annual Report 21-22

We have still had to adhere to Covid guidelines and restrictions throughout the year, which has at times been difficult, however, staff, volunteers and users of our activities and services have been amazing in keeping themselves and others safe, everyone working together to get through the difficult times.

We continue to increase our working relationships with the Auckland Project with a new staff member joining to support with health and well-being. Welcome aboard Jo Grant.

Raising funds for all the salaries, activities and services is always a challenge, but we continue to try every avenue in order to continue our work for and with our communities.

We are in the process of raising funds to allow us to build an extension that will fully house all aspects of the food bank. This will be an amazing achievement and so helpful to be able to free up space within the centre as well as giving the food bank volunteers a safe and comfortable space to carry out their work an store the made up parcels. £85,000 has been raised so far.

We appointed a new Chairperson, welcome to John Lethbridge, previous Woodhouse Close Ward Councillor and newly appointed Alderman. Congratulations John.

In partnership with The Auckland Project we were able to decorate and refurbish our Fylands and Tindale rooms, making it more inviting and up to date, with newly decorated walls and new furniture, it's made a huge difference.

Once again we would like to say a huge thank you to all the staff, volunteers, funders, organisations and the community for their continued support over the years, we could not do what we do without your support, dedication and commitment. Long may we continue to provide for our local community and its people.

Inspirational quotes that sum up our community and its supporters:

'There is immense power when a group with similar interests get together to work toward the same goals' *- Idowu Koyenikan*

'When we all lend a hand in helping in the community, we improve everyone's quality of life'

- Germany Kent

'Community is much more than belonging to something; it's about doing something together that makes belonging matter' *- Brian Solis*

Woodhouse Close Church Community Centre

Annual Report 21-22

Below is a summary of progress from each of our regular services and activities as well as a snap shot of some of the work relating to specific projects over the past year:

Meals on Wheels

Our Meals on Wheels service continues to provide, hot, nutritious and low cost meals to those elderly people who are housebound/isolated or needing to maintain their independence.

This year we have catered 2863 main meals and 2100 desserts. Thank you once again to our 2 amazing cooks, Catherine and Victoria.

We are hopeful that our Lunch Club will resume in April 2022.

Thrift Shop

The Thrift Shop continues to play an integral part in supporting our Crisis Intervention Project and the local community to enable them to purchase essential household and clothing items at a very low cost.

Reducing Landfill and Food Waste

We continue to work in partnership with Morrisons, Lidl, Asda and Tesco in their food waste scheme. We continue to be overwhelmed by the support given from our local supermarkets, donating surplus food that would otherwise have gone to landfill.

Local people and the community continue to benefit from this scheme and have fedback to us how this has helped them to eke out their income or benefits over the weeks and with the rising cost of food this has been a godsend to them.

Holiday Hunger

Through Durham County Council's Fun and Food programme we were able to provide packed lunches throughout the summer and October holidays and hold 3 events; a trip to Beamish, a trip to the pantomime to see Cinderella and a children's Christmas party.

Beamish Museum

49 people attended our Beamish trip consisting of 21 adults and 28 children with 49 packed lunches being provided.

' You have excelled yourself today, absolutely brilliant'

' I haven't taken my kids out for so long, thank you for the opportunity'

Woodhouse Close Church Community Centre

Annual Report 21-22

Pantomime

68 people attended our trip to Darlington Hippodrome to watch Cinderella consisting of 24 adults and 44 children. 68 packed lunches were provided.

' Thank you for organising such a lovely pre-Christmas treat. The boys had a lovely time.'

'We loved having ice-cream and it was a very magical experience before Christmas.'

Christmas Party

61 people attended our children's Christmas party at the centre consisting of 23 adults and 38 children. 61 party lunches were provided, with games, prizes, a disco and a visit from Santa. Selection boxes were kindly provided by CA Group in Evenwood and each child received a one from Santa.

' Brilliant day, my 4 children loved it, thank you.'

'Fantastic day, kids really enjoyed it and made some special memories, thank you.'

'Kids have had a blast, thanks, Merry Christmas.'

The Auckland Project

We continue to work with the Auckland Project in relation to their focus on supporting Woodhouse Close estate regarding health and well being and using an arts focus to reduce mental health and confidence issues. The Creative Families sessions has a core group of parents and children meeting up and using craft and art activities as a mechanism that can enhance self-esteem, improve memory, reasoning and resilience and help improve mental health through creativity. There is also a walking group that promotes and maintains motivation and good health and enables socialising with like minded people therefore reducing the impact of social isolation.

Doreen Kett Toddler Group

From opening our doors fully again in September 2021, we have welcomed over 41 families (made up of 48 children and 41 adults) into our group totalling 348 visits, most of which were new faces to the centre. In this short amount of time we have had a successful Autumn party, Christmas party with a visit from Santa, a visit to Darlington Hippodrome to see Cinderella in Panto and an Easter Party. In the Summer, we hope to have our annual South Sheilds trip and have planned ahead for our panto trip and parties for the future year. The group is successfully led by volunteers Natalie Fox, Margaret Nodding and Claire Lowes. We have had the opportunity of a work placement student from Bishop Auckland College working towards her studies, welcome aboard Shannon.

Day; Wednesday

Time: 12.45 p.m.—2.30 p.m.

Cost: £1.00 per session

Woodhouse Close Church Community Centre

Annual Report 21-22

Credit Union

It's been a strange year!!! We are now back up and running at the Church and Community Centre again, but the response is not as good as before the pandemic started. People got used to paying in at the Post Office during lockdown and we are assuming that some are continuing this method. We hope to carry out a publicity drive after Easter and restart the collections at Woodhouse Close Community Primary School. Sadly one of our regular members and savers, Clive Geary, died recently. He saved with us for a long time and we shall miss his visits.

Our volunteers continue to be very committed each week, of which we are extremely grateful for their support. Speak to us if you want to save or require a loan—all new customers are very welcome. Its amazing how quick you can save—even if it's just a few pennies per week—it all adds up.

Day: Thursday

Time: 9.30 a.m.—11.30 a.m.

Thursday Day Club

Welcome back

The club started back up on 1st July 2021 from 10 a.m.—2 p.m. with 7 members, 1 Co-ordinator and 1 volunteer. The club has been extremely successful since then with 11 regular members attending each session and we have extended the session by 1 hour so the new time of the group is 9.30 a.m. to 2.30 p.m.

The club follows a regular format, refreshments on arrival and throughout the session. If there is no planned craft activity members can choose to do colouring, word searches and puzzles which help with their hand eye co-ordination and gets the brain cells moving. We have a quiz and a game such as play your cards right. Members have also played card bingo which proved a hit. Not only are these activities fun, it also gives the opportunity to pick up on areas of potential struggles. Bingo is still a major crowd pleaser which takes up most of the afternoon session.

Regular craft activities have been introduced as stand alone or part of our themed days. Members have participated in making bookmarks, photo frames, sparklers, paper chains, fridge magnets and wreaths. These activities encourage fine motor and social skills as they encourage and compliment each other to complete their masterpiece.

Masterpieces

She may be little but she has a mighty aim

Our themed days have included a carnival, Halloween, bonfire night and Christmas. Although a little hesitant at first, all members participated and enjoyed the sessions, especially the ring toss, ping pong bounce and tin can alley. It was truly enjoyable watching them and their fun and laughter caught the attention of many within the centre.

Woodhouse Close Church Community Centre

Annual report 21-22

Trips out have been on hold partly because of the virus and partly getting accustomed to each other again, Ideas have peen put forward for visits out, such as: Redcar, South Shields, Blackpool!!!, Coronation Street, Stockton Market and Preston Park. Hopefully, as the weather warms up and covid levels decrease we can organise something soon.

Future activities will include Easter and we will be celebrating the Queen's platinum Jubilee. We are also hoping to acquire our own piece of garden at the back of the Church so we can create a safe and colourful area for members to enjoy in the nice weather.

Look at that smile

It was clear from the first week back to see how lockdown had impacted on mobility , confidence and social interactions. It has been really rewarding watching everyone bloom, seeing friendships being rekindled and the twinkle returning to their eyes.

Bereavement Support Group

This group is for anyone that has lost someone they have cared about—no matter how recent or long ago—to have the opportunity for quiet time and to reflect and talk to others if needed who have all suffered loss. 1-1 support is given as and when needed.

One suicide has been averted by being listened to and responded to in an empathic and understanding way. We also signpost and link users of the group to other agencies and organisations, such as Cruse, that help with more in-depth needs and support.

Following the sudden and unexpected loss of a much loved and precious family member in November 2021, the group was put on hold to allow the Co-ordinator time to grieve. The intention is to restart the group in May on a monthly drop in basis as part of Church pastoral care.

Tuesday Chooseday

This group has been a slow started, but is now beginning to come into its own. It runs on a Tuesday (surprise) from 10 a.m. until 12 noon. Although numbers are still low, there are regular members who really enjoy the sessions. The drop-in aspect is an important part of the session which allows anyone that comes into the building to drop in for a cuppa and chat or just for a change of scenery. This format has supported people that have needed help from our Crisis Intervention Project and we are keen to continue this support to all especially those most in need and vulnerable. There are some exciting ideas in the pipeline to further develop, expand and move this group forward…..so watch this space for updates!!!

Woodhouse Close Church Community Centre

Annual Report 21-22

Woodhouse Art Group: Daisy Arts

"Happy are the painters, for they shall not be lonely. Light and colour, peace and hope, will keep them company to the end of the day." Winston Churchill

When: Tuesday 6pm – 8pm Cost: £3 per week Ages: 18+

A weekly group for learning and enjoying the calmness that doing art brings. Delivery practitioners share their knowledge of different art techniques, guiding those attending to find their own unique style. Our sector is all about collaborating and locally we work alongside a great number of organisations to support the provision of opportunities far and beyond this weekly 2-hour sessions.

Daisy Arts contact: Jane Crawford

E: info@daisyarts.org

FACEBOOK & INSTAGRAM: @daisyartscic

www.daisyarts.org

W.A.S.H. Youth Theatre: Daisy Arts

"To have a place where young people can come & share ideas, work together as a team, form friendships and expand in knowledge, not only of the world around them but also of themselves as individuals."

When: Monday 6pm – 8pm Cost: £2 per week Ages: 10 – 16

Our aim is to share our specific expertise of working with young people to provide regular weekly sessions to help in combating loneliness, anxiety and poor mental health – story development, improvisation, creative writing, music, performance; offering a chance for young people to come together. Through the development of a meaningful and fun delivery package, we provide a safe space where young people can develop skills, share thoughts and ideas, and share of themselves; what's happening in their lives, what's important to them… often things that aren't coherently acknowledged and supported within a school environment, PLUS, participation in cultural or art activities offer amazing experiences for those taking part.

"We have a role, to help young people become like themselves instead of more like everyone else" Daisy Arts contact: Jane Crawford

E: info@daisyarts.org

FACEBOOK & INSTAGRAM: @daisyartscic

www.daisyarts.org

Woodhouse Close Church Community Centre

Annual Report 21-22

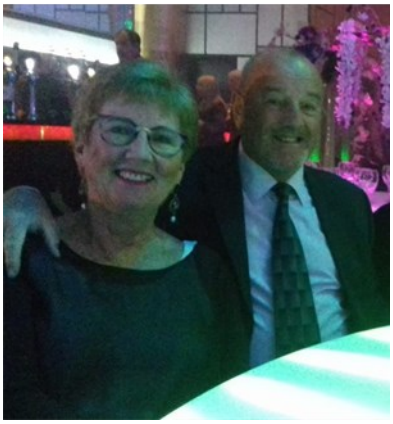
Tribute to David Fleming

Sadly, our dear friend and Chairperson Dave Fleming passed away after a short illness in June 2021.

Dave was a highly valued and respected member of Bishop Auckland Town Council for over 7 years and was Mayor of Bishop Auckland in 2013 and again in 2018.

He picked Woodhouse Close Church Community Centre's food bank element of the Crisis Intervention Project as his chosen charity in 2018 and raised £5,287.93 to help us to continue to support those facing financial hardship and crisis situations. Dave said ***'the amount raised is a fantastic example of the goodwill the local community has for charity fundraising'.***

He held various events throughout his Mayoral year such as Mayors Civic Ball, St. Patricks Day Celebration, Meet the Mayor Afternoon Tea and a Christmas Quiz, he managed to get Barclays to match fund anything raised and the total was amazing for our cause.



He was totally dedicated and committed to supporting our ethos of listening and responding to need in a pro-active way without judgement or prejudice.

Dave was down to earth and straight to the point, especially around issues close to his heart, food poverty, community well-being and wanting to improve Bishop Auckland for local people.

He viewed the food bank as a much needed resource that offers comfort and support to those who are in most need and considered the charity vital to the welfare of many local people in desperate need and was a cause close to his heart as Monica (his devoted wife) is one of the fantastic volunteers who gives their time freely to help others at the centre.

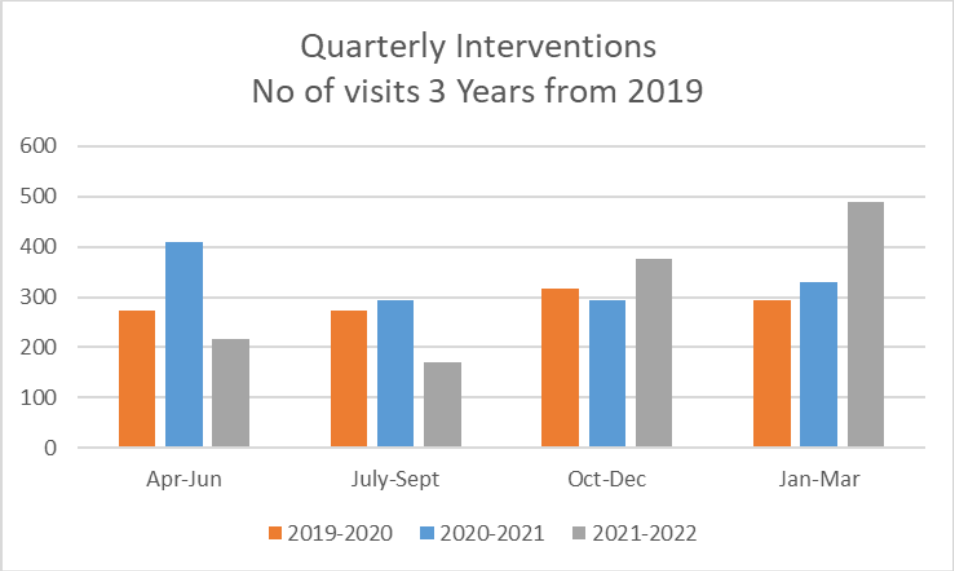
Dave was a huge support to the Centre Manager in the daily operations of the centre, being on hand as a listening ear and offering advice and guidance when and where needed. He was an all round amazing person with a wicked sense of humour, who would do anything to help if he could, you could always find him in the kitchen washing up after a community event, he attended a 100th birthday party celebration for our longest surviving member Margaret Avery and opened many events. He was an amazing person with a heart of pure gold and a true gentleman.

Always in our hearts, gone but never forgotten

WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE
CRISIS SUPPORT ANALYSIS APRIL 2019 TO MARCH 2022

Visits	2019-2020	2020-2021	2021-2022
Apr-Jun	272	410	216
July-Sept	274	293	171
Oct-Dec	317	294	375
Jan-Mar	295	330	489
total	1158	1327	1251

People	2019-2020	2020-2021	2021-2022
Apr-Jun	512	962	427
July-Sept	493	700	358
Oct-Dec	682	673	821
Jan-Mar*	500	784	1017
total	2087	3119	2623



Total Number of adults 1620 **Total number of children 1003**

Frequency 2021 -'22

Times visited	Cases	% of cases	No of visits
1	314	57%	314
2	94	17%	188
3	43	8%	129
4	31	6%	124
5	25	5%	125
6	11	2%	66
7	8	1%	56
8	6	1%	48
9	3	1%	27
10	2	0%	20
11	1	0%	11
12	1	0%	12
13	1	0%	13
14	1	0%	14
15	3	1%	45
18	1	0%	18
20	1	0%	20
21	1	0%	21
	547		**1251**

Reasons for needing help

Reason	visits	% of total visits	2020-'21 visits
Budgeting	858	69%	50%
Hardship	88	7%	6%
Benefit sanction	55	4%	3%
Benefit Transition			
Delay	49	4%	6%
Illness	37	3%	2%
Debt	36	3%	4%
homeless	27	2%	1%
Domestic Abuse	15	1%	1%
mental health	15	1%	1%
moved house	11	1%	0%
COVID	9	1%	0%
other	9	1%	1%
Lost job	8	1%	3%
Ben Trans	7	1%	0%
Lost money/purse/ wallet	6	0%	1%
Money Stolen	5	0%	0%
Covid - isolating	3	0%	8%
Covid restrictions	3	0%	0%
Relocation	3	0%	0%
power cut	2	0%	0%
Bereavment	2	0%	0%
Between jobs	1	0%	0%
Covid - Furloughed	1	0%	1%
victim of crime	1	0%	0%

Woodhouse Close Church Community Centre

By Location	Visits	Cases	% of 546 cases
Bishop Auckland	766	287	53%
Shildon	89	47	9%
Coundon & Coundon Grange	87	48	9%
St Helen Auckland	44	15	3%
Evenwood	32	15	3%
Eldon & Eldon Lane	25	47	9%
Ferryhill	23	16	3%
Close House	20	7	1%
Crook	18	11	2%
West Auckland	17	11	2%
Leeholme	12	6	1%
Spennymoor	12	5	1%
Willington	11	4	1%
Witton Park	10	6	1%
Cockfield	7	5	1%
Howden le Wear	7	3	1%
Newton Aycliffe	7	6	1%
Chilton	6	4	0%
Croxdale	5	2	0%
Barnard Castle	4	2	0%
Frosterley	4	2	0%
homeless	4	3	0%
Ludworth	4	1	0%
Tow Law	4	4	0%
Witton le Wear	4	3	0%
Byers Green	3	3	0%
Fir Tree	3	1	0%
Staindrop	3	2	0%
West Cornforth	3	3	0%
Binchester	2	1	0%
Roddymoor	2	2	0%
Sunniside	2		0%
Billy Row	1		0%
Cotherstone	1		0%
Durham	1		0%
Escomb	1		0%
Houghton le Spring	1		0%
Middleton in Teesdale	1		0%
Sunnybrow	1		0%
Toronto	1		0%
Trimdon	1		0%
Trimdon Station	1		0%
Wheatley Hill	1		0%
Grand Count	1251		

Referrals	Visits	% of visits	% 2020-2021
Self	549	44%	66%
JCP/UC	234	19%	2%
Goodall Centre	74	6%	2%
Citizens Advice	38	3%	1%
Families First	29	2%	1%
Probation	28	2%	3%
Saddler House	29	2%	1%
Homegroup	27	2%	8%
Health Visitor	25	2%	2%
Social Services	24	2%	5%
Family member/Friend/Neighbour	23	2%	0%
Teesdale House	19	2%	0%
Humankind/CastleBridge Centre	22	2%	1%
DCC Community Hub	12	1%	
One Point	11	1%	
Coney Avenue	9	1%	0%
welfare assistance	8	1%	
WHCCCC	7	1%	
School	6	0%	
Police	6	0%	
AYCC	5	0%	
Believe Housing	5	0%	
DCC Housing Solutions	5	0%	
Centrepoint	4	0%	
Trussell Trust	4	0%	
Changing lives	3	0%	
DCC	3	0%	
DCC Support&Recovery	3	0%	
Father Dennis	3	0%	
Cornforth Partnership	2	0%	
GP practice	2	0%	
Harbour	2	0%	
MPs Office	2	0%	
Stockton Daryl House	2	0%	
SW	2	0%	
Woodhouse primary school	2	0%	
Womens Refug	2	0%	
Alcohol Service	1	0%	
Care coordinator	1	0%	
Catch 22	1	0%	
College	1	0%	

Continued on next page

Dales Locality Team	1	0%
DCC Employability	1	0%
Durham foodbank	1	0%
Facebook	1	0%
Family worker	1	0%
Groundwork	1	0%
Landlord	1	0%
NHS	1	0%
Princes Trust	1	0%
Sainsburys	1	0%
Salvation Army	1	0%
Shildon & Chilten family fund	1	0%
South learning disability team	1	0%
St Johns School	1	0%
Thirteen	1	0%
thrift shop	1	0%

Woodhouse Close Church Community Centre

Crisis Intervention Project Report April 2021 to March 2022

During this year we have dealt with 1251 visits, representing 546 separate cases.

This last years details have thrown up an interesting trend. The number of visits and people needing help fell significantly for the first two quarters of the year. The number of people helped From April until June fell by 55% (962 down to 427). The people who were helped from July until September also fell by 49% (700 down to 358).

However, the third and fourth quarters saw a rise in need. From October to December there was a rise of 22% (673 up to 821) and from December until the end of March this year, there was a further rise of 30% (784 up to 1017).

It would be reasonable to assume that the reduction in need was as a result of the Universal Credit uplift, for the first part of the year. The subsequent increase in need from October, which has escalated from January to March this year.

The evidence seems to be borne out by the fact that of the total cases for the year (546), 335 cases (61%) cited budgeting and the highest percentage of budgeting cases (55%) occurred during the six months from October.

Given the expected increases in the cost of living over the next months, this present year will undoubtedly present even more challenges to the work that is carried out.

Frequency of visits

313 cases visited once (57%), up one percentage point on last year, 89 visited twice (16%) down 3 percentage points on last year. Whilst those coming to us 3 and 4 times remained largely the same proportions as the previous year (14%, up 1 percentage point), we have experienced a significant rise in those cases where people have requested help 10 or more times in the year. Last year this accounted for 1% of all cases and this year the figure is 4%.

Locations by Cases

The table attached gives a full breakdown of locations, and whilst the majority, 287, come from Bishop Auckland (53%), 48 (9%) cases came from Coundon, 47 from Shildon (9%), 54 (10%) from Eldon, Eldon Lane and Close House , 16 (3%) from Ferryhill, 15 (3%) from St Helen Auckland, 15 (3%) from Evenwood, and 11 (3%) respectively from Crook and West Auckland. The number of cases shown indicate that some people have moved to different locations during the year.

Network of Contacts who refer to us and to whom we refer clients

From the attached table it can be seen the number and variety of support organisations who use our project and to whom we refer clients, has grown significantly once again.

Last year, largely due to the pandemic, the number of self-referrals rose to 66% of all visits. This year that figure has decreased to 44%

One area where agency referrals have increased significantly is from the community Mental Health Teams. Last year we had 25 referrals but this year we have seen a threefold increase to 74.

There was also an increase in referrals from JobCentre Plus from 21 to 234 this year.

As restrictions eased over the year, we have also seen increases in referrals from Citizens Advice (38) up from 9 last year), Families First (29), up from 9 last year. The referrals from Homegroup have decreased this year, from 11 down to 27.

Woodhouse Close Church Community Centre

Once again, volunteers have been brilliant in keeping the foodbank operational – from making sure all are kept safe, answering phone calls and looking after visitors, to accepting and managing the massive amount of food donations and packing food parcels ready for delivery. Thank you to you all, we truly appreciate your help and support and we could not continue to do what we do without your never ending commitment and dedication to the project.

We would not be able to continue to provide support to people who need a help up without the support of funders and individuals. We are indebted to our tremendously supportive Bishop Auckland and Shildon Area Action Partnership (AAP), as well as our local councillors. We receive donations of money, as well as food donations, from church members throughout the deanery, circuit and the member churches of Bishop Auckland Fellowship of Christian Churches as well as donations from many individuals.

All your support is very much appreciated.

'Giving is not just about making a donation, it is about making a difference'

Kathy Calvin

Case Studies

As stated in the previous pages we have many people requiring support from our Crisis Intervention Project. Below are a few case studies to highlight the variety of need that we support.

1. A call was taken from a young woman who was struggling with providing food and utilities. She had no referral, but stated she had recently given up a well paid job to foster her nephew who was 3 weeks old. It was advised that her social worker could refer her but she did not want them to think she could not cope.

Although she will have to claim benefits and will be entitled to fostering allowance, none of these items were yet in place and it would probably be some weeks before she receives them as her final salary from her employment would be taken into account.

Unfortunately, as the baby was passed to her without essential items, she had to spend her disposable income on necessities for the baby, including a pram, cot, car seat, bedding and nappies, and although she does have the support of her mother, she is carer of her 2 older grandchildren and has recently had her guardianship funding cut.

The woman was invited down to the centre and in the meantime Job Centre Plus were contacted for any support and direction of the way forward. Regrettably they did not have a record of her Universal Credit claim as this would be complicated by the claim for fostering allowance, which had not yet been processed.

When she arrived at the centre, we were able to help with food, nappies, baby wipes and sanitary products for herself, as well as help with fuel costs. Although her prepayment was made via her mobile phone she was able to demonstrate the top up and sent a record of the payment for our accounts.

We introduced her to the volunteers in the Thrift Shop whereby, they sourced items she requires to care for the baby. A number of items had been identified such as; a moses basket, changing mat, blankets, sheets, and a bouncy chair, the cost of which was covered by the crisis intervention project funds.

We encouraged her to come back to the thrift shop as and when and if she requires further items for the baby as well as coming back for food and fuel support.

2. DG was referred to us by the local Job Centre in December—they were at a loss as how to help hm and hoped that we could. He has a mild learning difficulty and unfortunately he was present when his brother suddenly passed away in the family home. DG and his brother moved to the area from London a couple of years ago following the death of their parents.

A worker was introduced to DG over the telephone and it was explained that assistance would be given with whatever he felt was needed. He disclosed that he had not eaten properly for a couple of days, had no credit on his mobile phone and had no idea what he was supposed to do about funeral arrangements.

That afternoon, we dropped a food parcel off at his home, his gas and electric were topped up as well as a mobile phone top up voucher given. We also provided him with a hot meal from a local takeaway. As this was near Christmas, we had been donated Christmas presents for those facing hardship situations, so we made up a bag of male gifts and took them to him.

The following day we arranged to pick him up and bring him to the community centre, we were then able to contact the hospital and Coroners office to ascertain where his brother was, and then contacted the Registry Office to obtain the death certificate (which we paid for). Local funeral directors were contacted for support and we then began the process of applying for the funeral expenses payment through the government and then arranged the funeral. Unfortunately, DG had no money or savings, therefore a cremation took place where he was not allowed to attend. At the community centre we offered emotional support through our Bereavement Support group and offered to hold a private memorial service at the Church if he would like.

One of the crisis workers kept in touch over the Christmas holidays and also dropped off a Christmas lunch for him.

We have kept in touch with DG, offering support as and when he requires. He has asked if we could assist him in moving house to somewhere more central and affordable and if a worker would accompany him to GP appointments, of which we have said of course we can.

We are now in the process of working together to complete all the relevant applications to apply for social housing.

3. A woman came to the community centre to ask if we could help her to find a new home for her and her family. She disclosed she had been suffering terrible anti-social behaviour from her next door neighbours, which was having an impact on her mental health and resulted in her relapse back into drug addiction.

A meeting was arranged between her, the current landlord, the local councillor/local MP's assistant and a crisis worker from the community centre. It was organised for the neighbourhood warden and Police to do extra patrols in the area.

We helped complete forms for both Believe Housing and Accent Housing and obtained a copy of her birth certificate from the Registry Office to proceed with the application. Next we helped to apply for her daughters place at Secondary school and liaised with both Primary and Secondary schools to provide a new school uniform.

We also assisted her husband due to him being sanctioned, arranged an interview and spoke to his work coach regarding the family's situation and reinstating Universal Credit.

The woman then referred herself to the Drug and Alcohol Recovery Service and Social Services became involved. A crisis worker from the community centre was asked to be part of the TAF (Team Around the Family) meetings that followed the Social Services referral.

Since then, things have escalated, to further meetings regarding the families welfare. Our crisis worker was invited by the woman and her social worker to take part in an Initial Child Protection Conference, whereby, a report was provided detailing the work and support given to the family by one of our Crisis Intervention worker here at the community centre, listing any further worries or concerns we have. During the conference, it was decided that the child should be made subject to a protection plan and that the crisis worker will continue to assist with her housing application in order to provide a safer home for the child. A follow up core group meeting has been arranged.

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2022

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2022

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
The trustees who served the charity during the year were as follows:

John Lethbridge (Chair)
David Payne (Vice Chair)
Heather Graber (Treasurer)
Mr Malcolm Aspinall
Mr Peter Hall
Mrs Monica Fleming
Ms Jane Crawford
Mr David Fleming (deceased)

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2022

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has nine full members and meets six times a year.

The list of trustees will be updated at the AGM on 5th July 2022. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with seven part-time workers and a full time Church Centre Manager, 45 volunteers carry out the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club / Day Club / Meals on Wheels; Thrift Shop; and office administration. Operational responsibilities for the centre's day-to-day running rest with the Church Centre Manager, under the supervision of the Management Committee. The line management responsibility for part-time staff rests with the Church Centre Manager although the Cleaner/Caretaker is managed by the Church Centre Manager on behalf of the Church. The Church Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2022

Financial Review

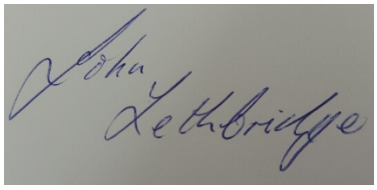
Total income for the year was £155,506 (2021 - £173,035) and total expenditure was £120,275 (2021 - £133,334) giving an overall surplus of £35,231 (2021 - £39,701).

At 31st March 2022 the charity held total bank balances of £188,803 (2021 - £152,802).

Reserves Policy

The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2022 this was estimated to be between £4,000 and £8,000 excluding staff costs and between £10,000 and £20,000 including the wage of the Centre Co-ordinator. At 31st March 2022 actual centre reserves were £7,205.

Signed by order of the trustees



Mr John Lethbridge
Chair

Date: 5th July 2022

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2022

I report on the accounts of the charity for the year ending 31 March 2022 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner
The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the trustees have met the requirements to ensure that:

- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham

DL12 8XT

Date: 2022

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2022

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Receipts				
Community Centre	9,687	132,148	141,835	146,990
Lunch Club	13,671	-	13,671	26,045
	23,358	132,148	155,506	173,035
Payments				
Community Centre	15,282	83,511	98,793	116,420
Lunch Club	21,482	-	21,482	16,914
	36,764	83,511	120,275	133,334
Receipts less payments	**(13,406)**	**48,637**	**35,231**	**39,701**
Transfers	(120)	120	-	-
Bank and cash balances b/fwd	38,225	114,577	152,802	113,101
Bank and cash balances c/fwd	**24,699**	**163,334**	**188,033**	**152,802**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2022

	31 March 2022		31 March 2021
	£	£	£
Current Assets			
Community Centre current account			
	187,684		
	152,091		
Petty cash			
	349		
	711		
			188,033
			152,802
Current Liabilities			
Accountancy accrual			
	(400)		
	(400)		
			187,633
			152,402
Net Assets			
Unrestricted funds			

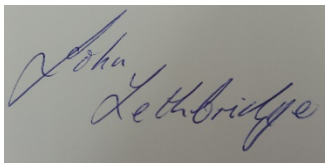
7,205
13,760
Designated funds

17,094
24,065
Restricted funds

163,334
114,577

187,633
152,402

These accounts were approved by the members of the committee on the 5th July 2022 and are signed on their behalf by:



John Lethbridge
Chair of the management board of trustees

Date: 5th July 2022

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Gifts and Donations				
Gifts and Donations	4,807	30,121	34,928	48,400
Auckland Project donation	-	25,000	25,000	-
Fundraising events	-	6,339	6,339	(2,022)
	4,807	61,460	66,267	46,378
Grants				
Durham C.C. – Crisis grants	-	3,947	3,947	-
Durham C.C. – Covid grant	-	-	-	5,000
Veolia – Toilet grant	-	-	-	22,858
Garfield Weston – Centre Manager	-	-	-	25,000
CAF Online – Crisis grant	-	-	-	6,000
BASH AAP – Co-ordinator	-	10,000	10,000	
BASH AAP – Van		16,500	16,500	
Gaunless Gateway	-	-	-	6,500
NEA Project	-	4,170	4,170	
AYCC – Crisis grant	-	5,844	5,844	11,755
Bernard Sunley Foundation - Van		5,000	5,000	
Scotto Trust – Day Club		7,560	7,560	
Arnold Clark – Day Club		1,000	1,000	
Other grants	-	2,381	2,381	2,241
Total grants	-	56,402	56,402	79,354
Other income				
Photocopying and other sales	2,682	6,004	8,686	480
Reimbursements	2,198	8,282	10,480	20,778
	4,880	14,286	19,166	21,258
TOTAL RECEIPTS	**9,687**	**132,148**	**141,835**	**146,990**

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Project Costs				
Crisis payments	-	20,862	20,862	11,058
Activities	-	4,955	4,955	1,756
	-	25,817	25,817	12,814
Centre Running Costs				
Office Costs	6,061	2,082	8,143	7,804
Community Co-ordinator	-	12,517	12,517	20,918
Other wages	3,726	37,333	41,059	31,740
Equipment/Capital spend	2,665	941	3,606	34,836
Insurance	764	628	1,392	1,461
Professional fees	360	2,100	2,460	3,618
Sundry costs	1,706	2,093	3,799	3,229
	15,282	57,694	72,976	103,606
TOTAL PAYMENTS	**15,282**	**83,511**	**98,793**	**116,420**
Receipts less payments	**(5,595)**	**48,637**	**43,042**	**30,570**
Transfers	**(960)**	**120**	**(840)**	**(5,210)**
Bank balances b/fwd	**14,160**	**114,577**	**128,737**	**103,377**
Bank balances c/fwd	**7,605**	**163,334**	**170,939**	**128,737**

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Receipts				
Meals, transport & activities	10,587	-	10,587	4,971
Awards For All	-	-	-	10,000
William Leech Charity	-	-	-	2,000
Scotto Trust	-	-	-	4,000
Other income	3,084	-	3,084	5,074
	13,671	-	13,671	26,045
Payments				
Food	1,927	-	1,927	618
Transport	142	-	142	261
Rent	1,300	-	1,300	500
Wages & salaries	16,378	-	16,378	14,617
Volunteer expenses	1,119	-	1,119	596
Other costs	616	-	616	322
	21,482	-	21,482	16,914
Receipts less payments	(7,811)	-	(7,811)	9,131
Transfers	(960)	-	(960)	(240)
Cash & Bank b/fwd	18,615	-	18,615	9,724
Cash & Bank c/fwd	9,844	-	9,844	18,615

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Summary of Funds

	B/fwd at 1/4/21	Receipts	Payments	Transfers	C/fwd at 31/3/22
Restricted Funds					
Building Extension	-	25,000	-	-	25,000
Community Co-ordinator	40,425	11,465	(12,517)	-	39,373
Church funds	2,098	9,144	(7,662)	-	3,580
Community Fund - Crisis	8,234	12,250	(10,931)	-	9,553
Crisis Funds	32,050	32,023	(30,777)	(960)	32,336
Crisis Worker	20,404	-	(9,052)	-	11,352
Day Club	2,334	13,978	(9,042)	-	7,270
Van	8,270	21,844	(1,384)	1,080	29,810
WASH	762	168	(799)	-	131
Other funds	-	6,276	(1,347)	-	4,929
Total Restricted Funds	**114,577**	**132,148**	**(83,511)**	**120**	**163,334**
Unrestricted Funds	**14,160**	**9,687**	**(15,282)**	**(960)**	**7,605**
Total Centre Funds	**128,737**	**141,835**	**(98,793)**	**(840)**	**170,939**
Designated Funds					
Redundancy costs	5,450	-	-	1,800	7,250
Lunch Club	18,615	13,671	(21,482)	(960)	9,844
Total Designated Funds	**24,065**	**13,671**	**(21,482)**	**840**	**17,094**
Total Charity Funds	**152,802**	**155,506**	**(120,275)**	**-**	**188,033**

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2022

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2022

Reference and Administrative Details

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Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
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John Lethbridge (Chair)
David Payne (Vice Chair)
Heather Graber (Treasurer)
Mr Malcolm Aspinall
Mr Peter Hall
Mrs Monica Fleming
Ms Jane Crawford
Mr David Fleming (deceased)

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2022

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Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

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Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2022

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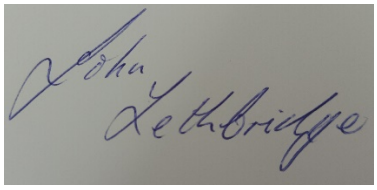

Mr John Lethbridge
Chair

Date: 5th July 2022

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2022

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Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham

DL12 8XT

Date: 2022

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2022

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Bank and cash balances c/fwd	**24,699**	**163,334**	**188,033**	**152,802**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2022

	31 March 2022		31 March 2021
	£	£	£
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Community Centre current account			
	187,684		
	152,091		
Petty cash			
	349		
	711		
			188,033
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Accountancy accrual			
	(400)		
	(400)		
			187,633
			152,402
Net Assets			
Unrestricted funds			

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13,760
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Restricted funds

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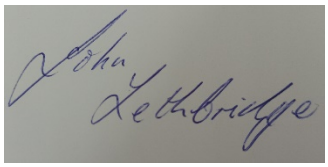

John Lethbridge
Chair of the management board of trustees

Date: 5th July 2022

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
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Gifts and Donations	4,807	30,121	34,928	48,400
Auckland Project donation	-	25,000	25,000	-
Fundraising events	-	6,339	6,339	(2,022)
	4,807	61,460	66,267	46,378
Grants				
Durham C.C. – Crisis grants	-	3,947	3,947	-
Durham C.C. – Covid grant	-	-	-	5,000
Veolia – Toilet grant	-	-	-	22,858
Garfield Weston – Centre Manager	-	-	-	25,000
CAF Online – Crisis grant	-	-	-	6,000
BASH AAP – Co-ordinator	-	10,000	10,000	
BASH AAP – Van		16,500	16,500	
Gaunless Gateway	-	-	-	6,500
NEA Project	-	4,170	4,170	
AYCC – Crisis grant	-	5,844	5,844	11,755
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Arnold Clark – Day Club		1,000	1,000	
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Other income				
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Reimbursements	2,198	8,282	10,480	20,778
	4,880	14,286	19,166	21,258
TOTAL RECEIPTS	**9,687**	**132,148**	**141,835**	**146,990**

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Project Costs				
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Activities	-	4,955	4,955	1,756
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Other wages	3,726	37,333	41,059	31,740
Equipment/Capital spend	2,665	941	3,606	34,836
Insurance	764	628	1,392	1,461
Professional fees	360	2,100	2,460	3,618
Sundry costs	1,706	2,093	3,799	3,229
	15,282	57,694	72,976	103,606
TOTAL PAYMENTS	**15,282**	**83,511**	**98,793**	**116,420**
Receipts less payments	**(5,595)**	**48,637**	**43,042**	**30,570**
Transfers	**(960)**	**120**	**(840)**	**(5,210)**
Bank balances b/fwd	**14,160**	**114,577**	**128,737**	**103,377**
Bank balances c/fwd	**7,605**	**163,334**	**170,939**	**128,737**

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2022 (£)	TOTAL 2021 (£)
Receipts				
Meals, transport & activities	10,587	-	10,587	4,971
Awards For All	-	-	-	10,000
William Leech Charity	-	-	-	2,000
Scotto Trust	-	-	-	4,000
Other income	3,084	-	3,084	5,074
	13,671	-	13,671	26,045
Payments				
Food	1,927	-	1,927	618
Transport	142	-	142	261
Rent	1,300	-	1,300	500
Wages & salaries	16,378	-	16,378	14,617
Volunteer expenses	1,119	-	1,119	596
Other costs	616	-	616	322
	21,482	-	21,482	16,914
Receipts less payments	(7,811)	-	(7,811)	9,131
Transfers	(960)	-	(960)	(240)
Cash & Bank b/fwd	18,615	-	18,615	9,724
Cash & Bank c/fwd	9,844	-	9,844	18,615

Woodhouse Close Church Community Centre

Year Ending 31 March 2022

Summary of Funds

	B/fwd at 1/4/21	Receipts	Payments	Transfers	C/fwd at 31/3/22
Restricted Funds					
Building Extension	-	25,000	-	-	25,000
Community Co-ordinator	40,425	11,465	(12,517)	-	39,373
Church funds	2,098	9,144	(7,662)	-	3,580
Community Fund - Crisis	8,234	12,250	(10,931)	-	9,553
Crisis Funds	32,050	32,023	(30,777)	(960)	32,336
Crisis Worker	20,404	-	(9,052)	-	11,352
Day Club	2,334	13,978	(9,042)	-	7,270
Van	8,270	21,844	(1,384)	1,080	29,810
WASH	762	168	(799)	-	131
Other funds	-	6,276	(1,347)	-	4,929
Total Restricted Funds	**114,577**	**132,148**	**(83,511)**	**120**	**163,334**
Unrestricted Funds	**14,160**	**9,687**	**(15,282)**	**(960)**	**7,605**
Total Centre Funds	**128,737**	**141,835**	**(98,793)**	**(840)**	**170,939**
Designated Funds					
Redundancy costs	5,450	-	-	1,800	7,250
Lunch Club	18,615	13,671	(21,482)	(960)	9,844
Total Designated Funds	**24,065**	**13,671**	**(21,482)**	**840**	**17,094**
Total Charity Funds	**152,802**	**155,506**	**(120,275)**	**-**	**188,033**

WOODHOUSE CLOSE CHURCH COMMUNITY CENTRE

England & Wales - Charity number 1148458

Accounts

Woodhouse Close Church Community Centre

Annual Report 2020-2021

Charity Number: 1148458

Website: www.woodhouseclosechurch.org

Email: whclosecomm@gmail.com

Woodhouse Close Church Community Centre

Annual Report 20-21

Chairpersons Report

'As you grow older, you will discover that you have two hands—one for helping yourself, the other for helping others' - Audrey Hepburn

This past year has seen a different way of working for the Community Centre due to the Covid-19 pandemic that hit globally in March 2020.

First and foremost, I would like to express my heartfelt gratitude to the volunteers and staff who have worked tirelessly throughout this time supporting local people and the community in a wide variety of ways.

Although many activities and services have had to undergo stop-start processes, we have still managed to offer a variety of support mechanisms and accomplished a great many things, as this report details.

I would like to welcome the new workers (Jilly and Sarah) for The Auckland Project and express how much the centre is looking forward to developing work with them for the benefit of our community.

Grateful appreciation to all those who have supported with our Crisis Intervention Project, I am astounded by the amount of good will given over this time—from supermarkets, The Auckland Project, local Churches, local organisations and agencies, local people and staff and volunteers—it truly is amazing how much people care for those less fortunate.

This quote sums up these unprecedented times:

'One of the marvellous things about community is that it enables us to welcome and help people in a way we couldn't as individuals. When we pool our strength and share the work and responsibility, we can welcome many people, even those in deep distress, and perhaps help them find self-confidence and inner healing' - Jean Varnier

David Fleming

Chairperson for the board of trustees

Woodhouse Close Church Community Centre

Woodhouse Close Church Community Centre

Annual Report 20-21

The Management Committee have pleasure in presenting their report and the financial statements of the charity for the year ended March 2021.

Objectives and Activities

a) Promote the benefit of the inhabitants of Woodhouse Close Estate and the Neighbourhood defined deprivation by Woodhouse Close Ward (hereinafter called the ('area of benefit') without distinction of sex, sexual orientation, race or of political, religious or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interest of social welfare, with the objective of improving the conditions of life for the said inhabitants.

b) Promote such other charitable purposes as may from time to time be determined.

We are a local charity situated in the middle of Woodhouse Close Central Ward within Bishop Auckland, which is statistically in the top 10% most deprived areas of England. Considering this level of socio-economic deprivation, community space, support and spirit is arguably more vital and contributes more significantly to the health and well being of our neighbourhood.

The purpose of Woodhouse Close Church Community Centre is to provide for all in the community, particularly those facing hardship or crisis situations and in need of welfare support.

We work alongside a myriad of organisations in a common effort to provide facilities, services and activities in the interest of social welfare, with the objective of improving quality of life and standards of living.

We offer activities and services for local people and the community based on need and interest.

Throughout the accounting period 20-21 we have had to halt many of our activities and services due to the Covid-19 pandemic that hit globally.

We have still provided support to local people and the community through our Crisis Intervention Project (which includes our food bank) and Meals on Wheels service.

We hope that we can begin to introduce more of our services over the coming months, keeping the safety of our staff, volunteers and users as a priority, but increasing services and activities following government guidelines and social distancing requirements.

Woodhouse Close Church Community Centre

Annual Report 20-21

Foreword from the Centre Manager

The Covid-19 pandemic that hit globally in March 2020 has seen three subsequent lockdowns since then. This has meant that the building was closed from the end of March 2020. In August 2020, the Centre Manager focussed on the priority of making the building Covid-19 compliant; putting risk assessments, Covid-19 guidelines and welfare precautions in place to ensure staff, volunteers and users safety.

The centre re-opened its doors in September 2020 to deliver diluted services that were classed as essential. i.e. Meals on Wheels, Crisis Intervention (including the food bank) and the Thrift Shop.

A new member of staff for the Crisis team, Debbie Richardson, was employed in March 2020 , funded by the National Lottery Community Fund, through a partnership with AYCC (Auckland Youth and Community Centre) to extend our Crisis Intervention hours. Unfortunately , we have not been able to do this as yet due to the pandemic and the necessity of keeping staff members and volunteers safe.

Debbie has proven to be a real asset to the organisation with her willingness to help out and offer her skills in various areas and ways. Welcome to the team Debbie.

In December 2020, the Centre Manager contracted the virus and therefore the building had to be closed for a deep clean, with many members of the staff and volunteer team having to isolate as a result. This meant that the planned Christmas Lunch for our Meals on Wheels users could not go ahead, however, we eventually managed to deliver this in January. Our very grateful thanks go to Sainsbury's who funded the entire meal along with sweets and mince pies.

In January 2021 England went into the third lockdown, therefore, once again we could only open to deliver the essential services of Crisis Intervention and Meals on Wheels, with the staff team being part time furloughed.

Local people, groups, organisations and businesses have been extremely supportive to our food bank in donating regular amounts of essential items of food, toiletries and pet food throughout the pandemic. It is truly humbling to know and see, the level of people's care throughout this unprecedented time.

Although it has been a very strange year it has proven to be a productive one, with many successful funding applications coming to fruition to support the organisations' projects as well as the Church itself. The staff and volunteers have worked tirelessly above and beyond expectations, pulling together and caring and supporting each other throughout these worrying and uncertain times.

Every year, on Maundy Thursday, The Queen distributes special Maundy money to pensioners in a service which commemorates Jesus washing the feet of the Apostles at the Last Supper. Recipients of Maundy money are nominated by

their local dioceses for contributions to their local church and community. Given the current circumstances, the Royal Maundy Service 2021 could not go ahead this year. Instead the Maundy money was blessed at the Chapel Royal, St James's Palace, before being posted to recipients alongside a letter from The Queen. This meant recipients could still receive their Maundy money and purses, and instead mark the special occasion from their homes. Congratulations to our very own Jane Armstrong on receiving hers.

The implications of the virus and subsequent rules and guidelines we have all had to follow has meant that this annual report is not as broad and wide ranging as in previous years, it will, however, focus on the good work that has been carried out and developed to help those less fortunate and in need of extra support in our community/communities.

I would personally, like to thank all the staff, volunteers and management committee for their continued support in making Woodhouse Close Church Community Centre a fantastic place to come to every day. Each and everyone of you are amazing and are an incredibly valued asset to the organisation.

'The greatness of a community is most accurately measured by the compassionate actions of its members' - Coretta Scott King

Woodhouse Close Church Community Centre

Annual Report 20-21

Challenges, Progress and Funding

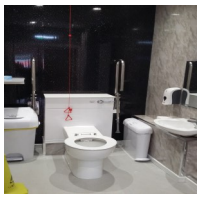
2020-21 has been a very different year due to the Covid-19 pandemic sweeping the globe. Our valued group of staff and volunteers have continued to dedicate their time to support the organisation through these very difficult and unprecedented times.

This years successes, challenges and good news:

- Funding has all been granted for a new multi purpose van for the organisation.
- We have increased our social media presence thanks to Debbie, who is a whizz at putting out information.
- The Thrift Shop has been remodelled with new rails and shelving, thanks to funding from Believe Housing
- We have had new entrance doors fitted due to a break-in on Easter Sunday and subsequent irreversible damage and we now have a new CCTV system in place.
- We now have a new Treasurer, welcome on board Heather Graber.
- We have held a successful Holiday Hunger programme for children in the local area. Giving out 562 lunches over a 10 week period.
- 2 new workers for The Auckland Project are now working in partnership with us—welcome Jilly Johnson (Arts Officer) and Sarah Aitchison (Health and Well Being).

One of our long standing members of staff - Peter Hall, retired from his position of Day Club Co-ordinator in August 2020. Best wishes for your retirement Peter, time to put your feet up and relax (or not in your case).

Successful funding from Veolia Environmental Trust has enabled us to have the toilet facilities refurbished and updated. I am sure you will agree they are outstanding (thank you to Peter Hall for his fundraising efforts.



- Successful funding secured for the Centre Manager post until April 2023.
- Many successful funding opportunities have been secured to enable the centre to continue running, as well as to fund specific projects, through both Covid-19 related funding avenues and other funding bodies, such as: CAF (Communities Aid Foundation on-line), BASH AAP (Bishop Auckland and Shildon Area Action Partnership), B&M, Scotto Trust, Lottery Covid -19, William Leech, Durham County Council, Bernard Sunley Foundation, Neighbourly, Garfield Weston and Awards For All.
- We continue to increase our working relationships and partnerships with organisations, businesses and agencies, such as: The Auckland Project, Auckland Youth and Community Centre, Citizens Advice, Health and Well Being, Shildon Alive, Job Centre and all the local supermarkets.

Woodhouse Close Church Community Centre

Annual Report 20-21

Below is a summary of progress from each of our regular services and activities as well as a snap shot of some of the work relating to specific projects over the past year:

Meals on Wheels

Unfortunately this service had to close from March 2020 to August 2020 due to the pandemic. We re-opened in September ensuring all Covid-19 safety guidelines were met. We are currently supported by a smaller team of volunteers who deliver the meals regularly each week instead of having a full team of volunteers. This has proven to work really well and is easier to manage through the current restrictions. As mentioned previously we had to postpone our usual Christmas lunch, however, once it was safe for everyone to be back in the building, we were able to deliver the meal in January 2021. We are very grateful to Sainsbury's who provided the full lunch free of charge.

One happy customer receiving his Christmas Lunch

From September 2020 until March 2021 we have catered 1385 main meals and 1187 desserts. Thank you to our 2 amazing cooks, Catherine and Victoria who continue to provide hearty, nutritious value for money meals. The customers regularly give very positive feedback and have told us how much they enjoy the meals and how tasty they are.

Thrift Shop

The Thrift Shop continues to play an integral part in supporting our Crisis Intervention Project and the local community to enable them to purchase essential household and clothing items at a very low cost.

Unfortunately, due to the pandemic lockdown we had to close, but with funding from Believe Housing, this gave us the opportunity to decorate the shop and fit new railings for clothes etc.

All social distancing and Covid-19 safety guidelines are now in place ready for re-opening on 12th April 2021.

Reducing Landfill and Food Waste

We continue to work in partnership with Morrisons, Asda and Tesco in their food waste scheme. Over the Covid-19 period we have been astounded by the support given from local supermarkets in the donating of vast amounts of food that we have been able to pass on to the local community who are either facing financial hardship or having to isolate because of health issues or covid-19 related issues. During lockdown and since

then we have put tables outside with fresh food, fruit, vegetables and bread for those in the local area to take what they need and can use. Feedback has proven that this is very much needed in the community and has helped a lot of people who are on low incomes subsidise their weekly food costs.

The Auckland Project

In November 2020, The Auckland Project began a new community project, which over the next two years, will be working closely with staff and volunteers of the centre. The project aims to examine how and why people in Woodhouse Close experience poverty and involve the community in designing solutions that will lift some of the barriers that poverty creates.

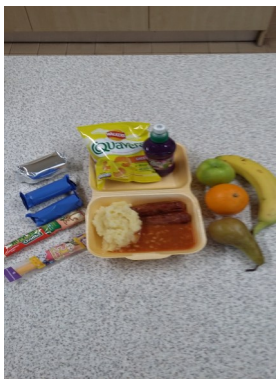
The full project team started working and developing relationships with both community members as well as some of the services already delivering activities and projects within Woodhouse Close.

Two new community development roles have been created - an Arts lead to focus on mental health and coping mechanisms and a Health and Well-Being lead to focus on poverty and health related issues. Jilly and Sarah have been out in the community holding many conversations with individuals and families to discuss their 'lived experience' as well as running weekly arts and well being activities to support physical and mental health and well being. One arts project carried out was the 'Doorstep Santa', whereby, Jilly wrote and illustrated a book called 'The Woodhouse Mouse at Christmas' (in collaboration with children from Aclet Close Nursery and St. Wilfrid's RC Primary and funded by The Gaunless Gateway), the book featured some of our community volunteers to help the mouse find the people in Woodhouse as they had all disappeared because of the Covid-19 pandemic. The books were then dropped off by Santa on Christmas Eve to children of the estate.

The aim of this project is to give a real voice to the community and help people realise and use their skills and strengths to enact positive change in Woodhouse Close.

Holiday Hunger

Due to an underspend in the Covid-19 Bishop Auckland and Shildon Area Action Partnership grant, we received permission to use this to provide a holiday hunger project every Wednesday from 20th January until 24th March 2021.



Each week we provided a lunch for children in the local area who were in receipt of free school meals, or to help out parents who had been furloughed, or those suffering financial hardship and struggling with the increased weekly shop cost due to having the kids at home longer due to lockdown and self-isolating.

We gave out 562 lunches in this 10 week period and as you can see by the pictures they were quite substantial and would last a child a whole day. We received really positive feedback and will hopefully continue to provide this in partnership with other organisations in future holiday periods.

Woodhouse Close Church Community Centre

Annual Report 20-21

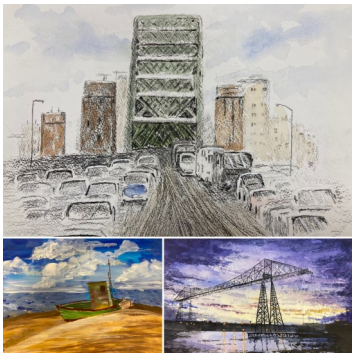
DAISY ARTS is a local arts organisation that have delivered projects for the benefit of the community on Woodhouse for nearly 24 years. As a collective of self-employed artists, they believe that being able to offer arts activities for a community to access helps build confidence, encourages stronger mental health and overall well -being.

Community Doorstep Connections – throughout COVID Daisy Arts has been able to continue their practice, in an albeit different way, by designing and creating 4 individual craft bags that formed a delivery pack for young people and families, teenagers and adults; to date over 2000 packs. They carried on providing Zoom sessions for teenagers, created on-line 'to do videos' and delivered face-to-face connections when possible.

Make the Summer with Daisy Arts – a programme that connected with young people each week for first three-weeks of the summer holidays in an outdoor setting; offering young people – music, story development, creative writing, art and performance. Week One: grounds of Woodhouse Close Community Centre, Bishop Auckland / Week Two: grounds of Timothy Hackwork Park, Shildon / Third Week: Low Barns Nature Reserve near Witton-le-Wear. The week at Woodhouse saw 14 young people participating / 2 adult volunteer support and a great time was had by all :)

Funding: DCC COVID-19 Assistance Fund Area Budget / County Durham Community Foundation / Gaunless Gateway Big Local

Woodhouse Art Group – *"Art washes away from the soul the dust of everyday life."* Pablo Picasso



This group met safely face-to-face in the Autumn of last year giving a brief rest bite from lockdown. The group enjoy coming together in friendship every Tuesday night, 6pm – 8pm, and all who come along thoroughly enjoy the calmness of the weekly sessions. Usually meeting during school term-time the group will be returning in June this year. New members are always welcome.

When: Tuesday 6pm – 8pm Cost: £3 per week

Funding: County Durham Community Foundation National Emergencies Trust COVID-19

W.A.S.H. Youth Theatre – *"To have a place where young people can come & share ideas, work together as a team, form friendships and expand in knowledge, not only of the world around them but also of themselves as individuals."*

Zoom sessions kept connections alive with young people and face-to-face sessions took place outdoors, when possible, throughout 2020. Carrying forward their radio play idea from the previous year, the young people used words from their lockdown Zoom sessions forming a script now in recording. It'll be aired on Bishop FM and other stations very soon.

Working with young people aged 10 – 18, W.A.S.H. is a group that stretches far and beyond the weekly 2-hour sessions. Membership is diverse, and the aim of the sessions is to teach life skills through the medium of theatre and the arts, encouraging self-esteem and self-worth – to empower young people on their life's journey.

When: Monday 6pm – 8pm Cost: £2 per week

Funding: County Durham Community Foundation National Emergencies Trust COVID-19

Daisy Arts

www.daisyarts.org

Facebook & Instagram: @daisyartscic

Woodhouse Close Church Community Centre

Annual Report 20-21

Spotlight on a Volunteer—Kaye Woodgate

We went into lockdown in March 2020 with the community centre having to close its doors. Myself, a fellow Church member and a few local volunteers came forward to provide support for those in need—'***What we thought would be a few weeks turned into 5 months!!!!!'***

I feel that my confidence has really grown as I was frequently dealing with outside agencies such as the Probation Service, Social Workers, different volunteers and most importantly our service users.

During this time I have also gained new skills such as time management, delivery and dispatch, effective communication, especially telephone communication (which has always been my weakness) and the ability to problem solve quickly and effectively as well as developing skills in listening and responding to need using a pastoral care approach.

Staffing levels across the centre have now increased, but face to face support from volunteers has decreased due to the need to keep people as safe as possible, therefore, I now volunteer on a Tuesday, Wednesday and Thursday for 4-5 hours per day.

My main duties include welcoming people to the centre, ensuring track and trace procedures are carried out, reception duties, answering telephone queries, Meals on Wheels cashing up alongside my trusty calculator. I also support the Crisis staff team during busy periods to ensure there are no queues forming which puts peoples safety at risk. I am also competent at photocopying, laminating and shredding, though my stapling skills need improvement!!!

I am willing to assist and support in any area to ensure we provide the best services possible for the community — I even go to Morrisons and Asda in the van on a Monday to collect the charitable food waste and help with cleaning (especially through this time of constant sanitising).

'Volunteering within the centre is both fulfilling and rewarding'

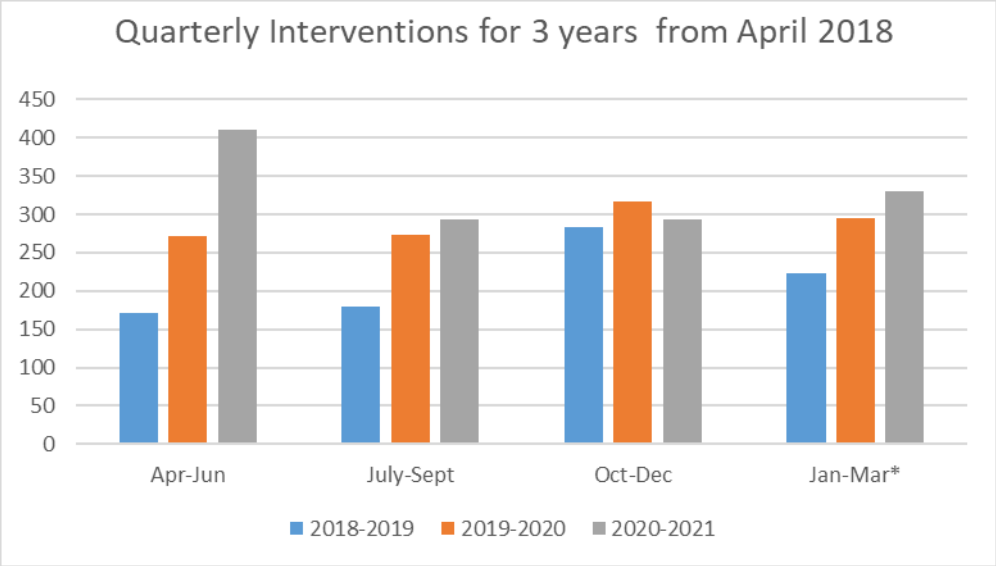
Woodhouse Close Church Community Centre

Annual Report 20-21

Crisis Support Analysis April 2018—March 2021

Visits	2018-2019	2019-2020	2020-2021
Apr-Jun	171	272	410
July-Sept	179	274	293
Oct-Dec	283	317	294
Jan-Mar*	223	295	330
total	856	1158	1327

People	2018-2019	2019-2020	2020-2021
Apr-Jun	291	512	962
July-Sept	322	493	700
Oct-Dec	563	682	673
Jan-Mar*	419	500	784
total	1595	2087	3119



Actual visits for period 1st Apr '20 to 31st March '21 **1327**

Total number of adults and children: 3119 **(1856 adults & 1263 children)**

Frequency Times visited	Cases	% of cases	No of visits
1	313	57%	313
2	89	16%	178
3	53	10%	159
4	22	4%	88
5	19	3%	95
6	10	2%	60
7	7	1%	49
8	11	2%	88
9	3	1%	27
10	10	2%	100
12	1	0%	12
13	3	1%	39
15	2	0%	30
16	2	0%	32
17	1	0%	17
18	1	0%	18
22	1	0%	22
	548	100%	**1327**

Reasons for needing help

Reason	visits	% of total visits
	82	
Benefit delay/appeal/Transition delay/underpayment		0%
Budgeting	660	50%
Covid - Furloughed	10	1%
Covid - isolating	108	8%
Covid- lost job	21	2%
covid restrictions	4	0%
Debt	55	4%
Domestic abuse	13	1%
Hardship	73	6%
health issues	30	2%
homeless	8	1%
Job loss	9	1%
mental health	14	1%
Money lost/stolen	8	1%
Money lost: Lost purse/wallet	4	0%
moving house	6	0%
No Info	164	12%
Other	15	1%
Relocated	2	0%
sanction	41	3%

Woodhouse Close Church Community Centre

Annual Report 20-21

Crisis Interventions: analysis from 1 April 2020 to 31 March 2021

By Location	Visits	Cases	% of cases
Auckland Park	2	2	0%
B/Castle	3	2	0%
Bishop Auckland	871	325	56%
Billy Row	3	1	0%
Chilton	6	4	1%
Close House	17	4	1%
Cockfield	5	5	1%
Coundon	109	52	9%
Crook	21	15	3%
Croxdale	1	1	0%
Eldon & eldon lane	29	15	3%
Evenwood	21	11	2%
Ferryhill	27	21	4%
Frosterley	1	1	0%
Howden le Wear	5	5	1%
Hunwick	1	1	0%
leeholme	8	4	1%
N/Aycliffe	9	6	1%
Roddymoor	3	3	1%
Sherburn	1	1	0%
Shildon	42	25	4%
Shotton	1	1	0%
Spennymoor	14	10	2%
St Helen Auckland	28	16	3%
Staindrop	3	1	0%
Stanhope	1	1	0%
Stanley	1	1	0%
Sunnybrow,	1	1	0%
Toft Hill	2	2	0%
Tow Law	3	2	0%
West Auckland	36	14	2%
West Cornforth	2	2	0%
Willington	32	8	1%
Witton Le Wear	2	2	0%
Witton park	12	8	1%
Wolsingham	2	1	0%
Not known	2	2	0%
Grand Count	**1327**	**576**	

NB the additional **cases** by location are accounted for by people who who have moved during this period

Referrals	Visits	% of visits
Self referred	873	66%
Homegroup	111	8%
DCC Soc Services, One point, Community Hub, Housing Solutions, Locate	60	5%
Probation	43	3%
No Information	28	2%
WHC Comm Centre	24	2%
NHS Community Mental Health Team	25	2%
JobCentre Plus	21	2%
NHS/Health Visitor	20	2%
Police-Checkpoint	13	1%
Red Supported Living	12	1%
Humankind	10	1%
AYCC	9	1%
CAB	9	1%
Families First	9	1%
Drug & Alcohol Recovery Support	7	1%
Local churches	5	0%
Teesdale House	4	0%
Local primary school	3	0%
Coney Avenue Young Peoples Centre	3	0%
Family member	3	0%
Gaunless Gateway	3	0%
ROAD	3	0%
Women's refuge	4	0%
Beyond limits	2	0%
Bishop Auckland Covid Helpgroup	2	0%
Clean 4 Care	2	0%
Dales Locality Team	2	0%
Domestic Abuse Charity/ Harbour	2	0%
MP Office	2	0%
NHS Responder	2	0%
The Princes Trust	2	0%
B/A council	1	0%
Carer	1	0%
Cornforth Partnership	1	0%
Cultvate for life	1	0%
Feeding families	1	0%
Learning Disability Access Team	1	0%
Neighbour	1	0%
Shildon Alive	1	0%
Victim Support	1	0%

Woodhouse Close Church Community Centre
Annual Report 20-21

Crisis Intervention Project Report April 2020 to March 2021

Once again, we have seen an increase in the numbers of people coming to us for help, making another challenging year for staff and volunteer workers. The year has been particularly challenging due to the Covid-19 pandemic which meant the closure of the community centre for long periods of the year and impacting on what help we could offer and how it could be offered.

Compared with last year, visits have risen from 1158 to 1327, an increase of more than 14%. The number of cases (this refers to individuals or families who may visit multiple times) have increased by 15% (from 476 last year to 548), the largest increase was in the first quarter of the year and this coincides with the start of the first national Covid-19 lockdown, when people were isolating and unable to work.

Frequency of visits

313 cases visited once (57%), up one percentage point on last year, 89 visited twice (16%) down 3 percentage points on last year. Whilst those coming to us 3 and 4 times remained largely the same proportions as the previous year (14%, up 1 percentage point), we have experienced a significant rise in those cases where people have requested help 10 or more times in the year. Last year this accounted for 1% of all cases and this year the figure is 4%.

Locations

The table attached gives a full breakdown of locations, and whilst the majority come from Bishop Auckland (56%), 52(9%) cases came from Coundon, 25 from Shildon (4%), 19 from Eldon and Close House (4%), 16 from St Helen's Auckland (3%), 15 from Crook (3%), 14 from West Auckland (2%), 11 from Evenwood (2%), 10 from Spennymoor (2%) and the remainder from outlying areas. The number of cases shown indicate that some people have moved to different locations during the year.

Network of Contacts who refer to us and to whom we refer clients

From the attached , it can be seen that the number and variety of support organisations who use our project and we refer clients to, has grown significantly.

Because of the pandemic, many of the usual referral routes have not been available resulting in a significant increase in self referrals from 348 last year to 873, an increase of 151% .

The reduction in agency referrals is most noticeable from County Durham Citizen Advice figures: we had 71 referrals last year and only 9 this year. – a reduction of 87%. From Job Centre Plus we had 370 referrals, but this year only 21 giving a reduction of 94% year on year.

One area where agency referrals have increased significantly is from the Community Mental Health Teams. Last year we had 12 referrals, but this year we have seen an increase of 108% to 25. There was also an increase in referrals from Families First from 5 last year to 9 this year.

Reasons for coming to us

Together, budgeting, debts and hardship were cited for 59% of visits (788). This compares to 714 (66 % of visits) last year. Sanctions were cited on 41 visits (down from 60 last year). A major factor for requests for help over the past year has been the impact of Covid-19 – whether through lost revenue from furlough, job losses, or having to isolate. These reasons were cited in 143 visits, representing 11% of all visits. For ease of reporting, the term 'visit' has been used to encompass those who were able and willing to come to the Centre when not in lockdown, but also for the large numbers of food parcel deliveries to homes during the pandemic.

The “Not known” category has increased significantly from the previous year (12% of visits this year compared to 1 % last year). This is also pandemic related. Of the 164 visits to us, 40 “not knowns” were recorded because the request was made by Homegroup support, also, it was not possible to run a comprehensive service during the lockdown and 62 records relating to self referrals show what was given out.

Volunteers have been brilliant in keeping the foodbank operational – from answering phone calls and arranging deliveries with volunteer drivers, to accepting and managing the massive amount of food donations and packing food parcels ready for delivery.

We are all indebted to those volunteers and although a simple **”Thank you”** to all those who support this work doesn’t feel enough, **it is most sincerely felt**.

We would not be able to continue to provide support to people who need a help up without the support of funders and individuals; we receive donations of money, as well as food donations, from church members throughout the deanery, circuit, and the member churches of Bishop Auckland Fellowship of Christian Churches, as well as individual donations and the tremendously supportive local councillors in the ward and Bishop Auckland and Shildon Area Action Partnership.

Case Studies

1. The Drug and Alcohol Recovery Service referred a client of theirs who had become homeless and in desperate need of a food parcel. Upon his arrival at the centre, we soon discovered he was planning to sleep in a tent somewhere and had no means of preparing or cooking any food that we would normally give in a food parcel. We gave him a hot drink whilst we prepared a bespoke parcel for him. We then worked with Housing Solutions to arrange emergency overnight accommodation and referred him over to them to allow him to apply for supported living. We stayed in touch to keep up to date with his situation and when he was given his own flat, we were then able to source and deliver some basic and essential furniture and household items.
2. A member of the public contacted us to ask if we had any household items for a male who had recently moved to the U.K. after fleeing South Africa (leaving his wife behind who hoped to follow as soon as she could). He was fortunate enough to find a home and a job and we helped him to apply for relevant benefits (Council Tax reduction) as well as T.V. licence etc.—things that he was unaware of in this country. Through another charity we were successful in securing funding for a new washing machine to be supplied and fitted as well as sourcing a bed and bedding.
3. A woman was referred to our project through Home Group, she was new to the area after fleeing from her previous home through domestic violence and wanting a fresh start. We initially helped with a food parcel and after discussing her situation, helped her to appeal a benefit decision. We helped with the forms, paid for a copy of her medical notes and provided a supportive statement—as a result of this she won her appeal and has had her benefit reinstated. We also helped with a funding application to purchase a fridge freezer and carpets for her home.

Comments

‘ Don’t know what I would’ve done without you here - I don’t know anyone else in Bishop Auckland. Thank you for helping me so much’ - client

‘Thank you for all of the lunch packs and your support ‘- client

‘Thank you for helping us so much - you’re all so kind’ - Health Visitor

‘I can honestly say that you and your team are fabulous! Everyone has gone above and beyond in helping some of my participants and I am so grateful for all that you have done’ - Probation Officer

‘Woodhouse is a gem’ - HomeGroup

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2021

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
The trustees who served the charity during the year were as follows:

David Fleming (Chair)
David Payne (Vice Chair)
Mrs Jane Armstrong (Secretary)
Ms Heather Graber (Treasurer)
Ms Jane Crawford
Mr Malcolm Aspinall
Mrs Mavis Adlington
Mrs Elizabeth Farlow
Mrs Kaye Woodgate
Mrs Monica Fleming

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2021

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has nine full members and meets six times a year.

The list of trustees will be updated at the AGM on 13th July 2021. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with six part-time workers and a full time Centre Manager, 70 volunteers carry out the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club / Day Club / Meals on Wheels; and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager, under the supervision of the Management Committee. The line management responsibility for part-time staff rests with the Centre Manager although the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2021

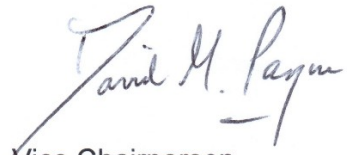
Financial Review

Total income for the year was £173,035 (2020 - £131,911) and total expenditure was £133,334 (2020 - £110,858) giving an overall surplus of £39,701 (2020 - £21,053).

At 31st March 2021 the charity held total bank balances of £152,802 (2020 - £113,101).

Reserves Policy
The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2021 this was estimated to be between £4,000 and £8,000 excluding staff costs and between £10,000 and £20,000 including the wage of the Centre Co-ordinator. At 31st March 2021 actual centre reserves were £14,160.

Signed by order of the trustees



Vice Chairperson
Reverend David Payne

The Vice Chair is signing the accounts on behalf of the trustees as the Chairperson David Fleming has recently deceased.

Date:
13th July 2021

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2021

I report on the accounts of the charity for the year ending 31 March 2021 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner
The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:

- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham

DL12 8XT

Date: 23rd April 2021

Woodhouse Close Church Community Centre

Receipts and Payments Summary

Year Ending 31 March 2021

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Receipts				
Community Centre	15,334	131,656	146,990	102,417
Lunch Club	10,045	16,000	26,045	29,494
	25,379	147,656	173,035	131,911
Payments				
Community Centre	12,334	104,086	116,420	80,820
Lunch Club	914	16,000	16,914	30,038
	13,248	120,086	133,334	110,858
Receipts less payments	**12,131**	**27,570**	**39,701**	**21,053**
Transfers	(4,588)	4,588	-	
Bank and cash balances b/fwd	30,682	82,419	113,101	92,048
Bank and cash balances c/fwd	**38,225**	**114,577**	**152,802**	**113,101**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2021

	31 March 2021		31 March 2020
	£	£	£
Current Assets			
Community Centre current account			
152,091			
98,284			
Undeposited funds			
-			
14,620			
Petty cash			
711			
197			
		152,802	
		113,101	
Current Liabilities			
Accountancy accrual			
(400)			
(400)			
		152,402	
112,701			
Net Assets			

Unrestricted funds

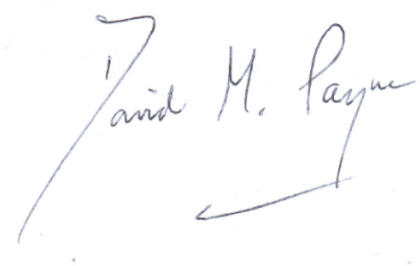
13,760
20,558
Designated funds

24,065
9,724
Restricted funds

114,577
82,419

152,402
112,701

These accounts were approved by the members of the committee on the 13th July 2021 and are signed on their behalf by:



Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Gifts and Donations				
Gifts and Donations	7,481	40,919	48,400	52,922
Fundraising events	-	(2,022)	(2,022)	2,041
	7,481	38,897	46,378	54,963
Grants				
Durham C.C. – Centre manager	-	-	-	2,500
Durham C.C. – Crisis grant	-	-	-	7,500
Durham C.C. – Covid grant	5,000	-	5,000	
Veolia – Toilet grant	-	22,858	22,858	-
Garfield Weston – Centre Manager	-	25,000	25,000	-
CAF Online – Crisis grant	-	6,000	6,000	-
BASH AAP – Centre manager	-			10,504
Gaunless Gateway	-	6,500	6,500	1,700
BASH AAP – Crisis grant	-			4,016
AYCC – Crisis grant	-	11,755	11,755	6,095
Other grants	1,418	823	2,241	-
Total grants	6,418	72,936	79,354	32,315
Other income				
Subscriptions & activities	-	-	-	3,883
Photocopying and other sales	480	-	480	2,131
Reimbursements	955	19,823	20,778	9,125
	1,435	19,823	21,258	15,139
TOTAL RECEIPTS	**15,334**	**131,656**	**146,990**	**102,417**

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Project Costs				
Crisis Funds	-	11,058	11,058	17,368
Activities	-	1,756	1,756	4,058
	-	12,814	12,814	21,426
Centre Running Costs				
Office Costs	6,915	889	7,804	6,301
Centre Manager	-	20,918	20,918	23,927
Other wages	-	46,740	31,740	19,283
Equipment/Capital spend	600	34,236	34,836	3,565
Insurance	1,188	273	1,461	983
Professional fees	2,787	831	3,618	380
Sundry costs	844	2,385	3,229	4,955
	12,334	91,272	103,606	59,394
TOTAL PAYMENTS	**12,334**	**104,086**	**116,420**	**80,820**
Receipts less payments	**3,000**	**27,570**	**30,570**	**21,597**
Transfers	**(9,798)**	**4,588**	**(5,210)**	**-**
Bank balances b/fwd	**20,958**	**82,419**	**103,377**	**81,780**
Bank balances c/fwd	**14,160**	**114,577**	**128,737**	**103,377**

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Receipts				
Meals, transport & activities	4,971	-	4,971	17,385
Awards For All	-	10,000	10,000	-
William Leech Charity	-	2,000	2,000	-
Scotto Trust	-	4,000	4,000	-
BASH AAP	-	-	-	11,763
HMRC JRS Scheme	4,967	-	4,967	
Other income	107	-	107	346
	10,045	16,000	26,045	29,494
Payments				
Food	-	618	618	4,984
Transport	-	261	261	987
Activities	-	-	-	97
Rent	500	-	500	5,610
Wages & salaries	-	14,617	14,617	16,243
Equipment	-	-	-	311
Volunteer expenses	92	504	596	1,361
Other costs	322	-	322	445
	914	16,000	16,914	30,038
Receipts less payments	9,131	-	9,131	(544)
Transfers	(240)	-	(240)	-
Cash & Bank b/fwd	9,724	-	9,724	10,268
Cash & Bank c/fwd	18,615	-	18,615	9,724

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Summary of Funds

	B/fwd at 1/4/20	Receipts	Payments	Transfers	C/fwd at 31/3/21
Restricted Funds					
Centre Manager	30,874	30,469	(20,918)	-	40,425
Church funds	1,494	10,603	(9,999)	-	2,098
Community Fund - Crisis	5,246	14,557	(11,569)	-	8,234
Crisis Funds	21,275	34,670	(13,655)	(10,240)	32,050
Crisis Worker	16,751	3,360	(9,707)	10,000	20,404
Day Club	2,449	1,500	(1,615)	,	2,334
Van	2,500	5,500	-	270	8,270
Veolia toilet grant	-	22,858	(29,404)	6,546	-
WASH	1,830	-	(1,068)	-	762
Other funds	-	8,139	(6,151)	(1,988)	-
Total Restricted Funds	**82,419**	**131,656**	**(104,086)**	**4,588**	**114,577**
Unrestricted Funds	**20,958**	**15,334**	**(12,334)**	**(9,798)**	**14,160**
Total Centre Funds	**103,377**	**146,990**	**(116,420)**	**(5,210)**	**128,737**
Designated Funds					
Redundancy costs	-	-	-	5,450	5,450
Lunch Club	9,724	26,045	(16,914)	(240)	18,615
Total Designated Funds	**9,724**	**26,045**	**(16,914)**	**5,210**	**24,065**
Total Charity Funds	**113,101**	**173,035**	**(133,334)**	**-**	**152,802**

Woodhouse Close Church Community Centre

Accounts

For the Year Ending

31 March 2021

Charity Number 1148458

Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

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Woodhouse Close Church Community Centre

Accounts

Year Ending 31 March 2021

Reference and Administrative Details

Registered charity name	Woodhouse Close Church Community Centre
Charity registration number	1148458
Principal office	Woodhouse Close Church Proudfoot Drive Bishop Auckland DL14 6PD

The Trustees
The trustees who served the charity during the year were as follows:

David Fleming (Chair)
David Payne (Vice Chair)
Mrs Jane Armstrong (Secretary)
Ms Heather Graber (Treasurer)
Ms Jane Crawford
Mr Malcolm Aspinall
Mrs Mavis Adlington
Mrs Elizabeth Farlow
Mrs Kaye Woodgate
Mrs Monica Fleming

Secretary	Mrs Jane Armstrong M.B.E.
Independent Examiner	Jane Ascroft Jane Ascroft Accountancy Ltd Enterprise House Harmire Enterprise Park Barnard Castle County Durham DL12 8XT

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2021

Bankers

Barclays Bank plc
Jenkins House
Bob Hardisty Drive
Bishop Auckland
Co Durham
DL14 7TH

Structure, Governance and Management

We are an unincorporated association. The governing document is the constitution which was adopted on 17 May 2006 (updated 2012). The Centre was registered as a charity on 7 August 2012, registered charity number 1148458.

Elected members of the Management Committee are responsible for formally monitoring and reviewing progress and making decisions on major policy changes and new initiatives. The Management Committee has nine full members and meets six times a year.

The list of trustees will be updated at the AGM on 13th July 2021. Subject to agreement, the elected members of the Management Committee will effectively become the trustees of the Management Committee.

Together with six part-time workers and a full time Centre Manager, 70 volunteers carry out the day-to-day tasks of the Centre's projects and functions which include: Crisis Intervention; Lunch Club / Day Club / Meals on Wheels; and office administration. Operational responsibilities for the centre's day-to-day running rest with the Centre Manager, under the supervision of the Management Committee. The line management responsibility for part-time staff rests with the Centre Manager although the Cleaner/Caretaker is managed by the Centre Manager on behalf of the Church. The Centre Manager is managed by the Chair of the Management Committee

Public Benefit

Our main activities and who we help are described elsewhere in this report. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Management Committee have had regard to the Charity Commission's guidance on public benefit throughout the year when deciding on the activities of the charity.

Woodhouse Close Church Community Centre

Trustees' Annual Report

Year Ending 31 March 2021

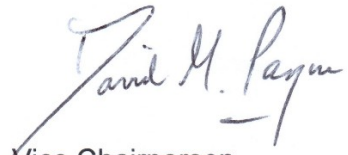
Financial Review

Total income for the year was £173,035 (2020 - £131,911) and total expenditure was £133,334 (2020 - £110,858) giving an overall surplus of £39,701 (2020 - £21,053).

At 31st March 2021 the charity held total bank balances of £152,802 (2020 - £113,101).

Reserves Policy
The charity aims to hold between 3 and 6 months' centre running costs in reserve. At 31st March 2021 this was estimated to be between £4,000 and £8,000 excluding staff costs and between £10,000 and £20,000 including the wage of the Centre Co-ordinator. At 31st March 2021 actual centre reserves were £14,160.

Signed by order of the trustees



Vice Chairperson
Reverend David Payne

The Vice Chair is signing the accounts on behalf of the trustees as the Chairperson David Fleming has recently deceased.

Date:
13th July 2021

Woodhouse Close Church Community Centre

Independent Examiner's Report to the Trustees of Woodhouse Close Church Community Centre

Year Ending 31 March 2021

I report on the accounts of the charity for the year ending 31 March 2021 set out on pages 13 to 19.

Respective Responsibilities of Trustees and Independent Examiner
The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
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- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement
In connection with my examination, no matter has come to my attention:

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- proper accounting records are kept in accordance with section 130 of the Act; and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jane Ascroft
Chartered Accountant
Independent examiner

Enterprise House
Harmire Enterprise Park
Barnard Castle
County Durham

DL12 8XT

Date: 23rd April 2021

Woodhouse Close Church Community Centre

Receipts and Payments Summary

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Receipts less payments	**12,131**	**27,570**	**39,701**	**21,053**
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Bank and cash balances b/fwd	30,682	82,419	113,101	92,048
Bank and cash balances c/fwd	**38,225**	**114,577**	**152,802**	**113,101**

Woodhouse Close Church Community Centre

Statement of Assets and Liabilities

As at 31 March 2021

	31 March 2021		31 March 2020
	£	£	£
Current Assets			
Community Centre current account			
152,091			
98,284			
Undeposited funds			
-			
14,620			
Petty cash			
711			
197			
		152,802	
		113,101	
Current Liabilities			
Accountancy accrual			
(400)			
(400)			
		152,402	
112,701			
Net Assets			

Unrestricted funds

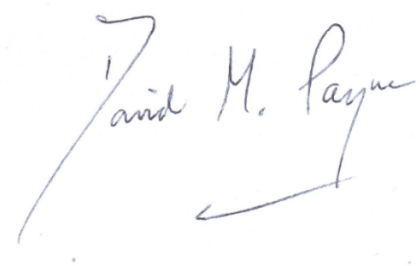
13,760
20,558
Designated funds

24,065
9,724
Restricted funds

114,577
82,419

152,402
112,701

These accounts were approved by the members of the committee on the 13th July 2021 and are signed on their behalf by:



Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Community Centre Receipts

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Gifts and Donations				
Gifts and Donations	7,481	40,919	48,400	52,922
Fundraising events	-	(2,022)	(2,022)	2,041
	7,481	38,897	46,378	54,963
Grants				
Durham C.C. – Centre manager	-	-	-	2,500
Durham C.C. – Crisis grant	-	-	-	7,500
Durham C.C. – Covid grant	5,000	-	5,000	
Veolia – Toilet grant	-	22,858	22,858	-
Garfield Weston – Centre Manager	-	25,000	25,000	-
CAF Online – Crisis grant	-	6,000	6,000	-
BASH AAP – Centre manager	-			10,504
Gaunless Gateway	-	6,500	6,500	1,700
BASH AAP – Crisis grant	-			4,016
AYCC – Crisis grant	-	11,755	11,755	6,095
Other grants	1,418	823	2,241	-
Total grants	6,418	72,936	79,354	32,315
Other income				
Subscriptions & activities	-	-	-	3,883
Photocopying and other sales	480	-	480	2,131
Reimbursements	955	19,823	20,778	9,125
	1,435	19,823	21,258	15,139
TOTAL RECEIPTS	**15,334**	**131,656**	**146,990**	**102,417**

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Community Centre Payments

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Project Costs				
Crisis Funds	-	11,058	11,058	17,368
Activities	-	1,756	1,756	4,058
	-	12,814	12,814	21,426
Centre Running Costs				
Office Costs	6,915	889	7,804	6,301
Centre Manager	-	20,918	20,918	23,927
Other wages	-	46,740	31,740	19,283
Equipment/Capital spend	600	34,236	34,836	3,565
Insurance	1,188	273	1,461	983
Professional fees	2,787	831	3,618	380
Sundry costs	844	2,385	3,229	4,955
	12,334	91,272	103,606	59,394
TOTAL PAYMENTS	**12,334**	**104,086**	**116,420**	**80,820**
Receipts less payments	**3,000**	**27,570**	**30,570**	**21,597**
Transfers	**(9,798)**	**4,588**	**(5,210)**	**-**
Bank balances b/fwd	**20,958**	**82,419**	**103,377**	**81,780**
Bank balances c/fwd	**14,160**	**114,577**	**128,737**	**103,377**

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Lunch Club

	Unrestricted Funds (£)	Restricted Funds (£)	TOTAL 2021 (£)	TOTAL 2020 (£)
Receipts				
Meals, transport & activities	4,971	-	4,971	17,385
Awards For All	-	10,000	10,000	-
William Leech Charity	-	2,000	2,000	-
Scotto Trust	-	4,000	4,000	-
BASH AAP	-	-	-	11,763
HMRC JRS Scheme	4,967	-	4,967	
Other income	107	-	107	346
	10,045	16,000	26,045	29,494
Payments				
Food	-	618	618	4,984
Transport	-	261	261	987
Activities	-	-	-	97
Rent	500	-	500	5,610
Wages & salaries	-	14,617	14,617	16,243
Equipment	-	-	-	311
Volunteer expenses	92	504	596	1,361
Other costs	322	-	322	445
	914	16,000	16,914	30,038
Receipts less payments	9,131	-	9,131	(544)
Transfers	(240)	-	(240)	-
Cash & Bank b/fwd	9,724	-	9,724	10,268
Cash & Bank c/fwd	18,615	-	18,615	9,724

Woodhouse Close Church Community Centre

Year Ending 31 March 2021

Summary of Funds

	B/fwd at 1/4/20	Receipts	Payments	Transfers	C/fwd at 31/3/21
Restricted Funds					
Centre Manager	30,874	30,469	(20,918)	-	40,425
Church funds	1,494	10,603	(9,999)	-	2,098
Community Fund - Crisis	5,246	14,557	(11,569)	-	8,234
Crisis Funds	21,275	34,670	(13,655)	(10,240)	32,050
Crisis Worker	16,751	3,360	(9,707)	10,000	20,404
Day Club	2,449	1,500	(1,615)	,	2,334
Van	2,500	5,500	-	270	8,270
Veolia toilet grant	-	22,858	(29,404)	6,546	-
WASH	1,830	-	(1,068)	-	762
Other funds	-	8,139	(6,151)	(1,988)	-
Total Restricted Funds	**82,419**	**131,656**	**(104,086)**	**4,588**	**114,577**
Unrestricted Funds	**20,958**	**15,334**	**(12,334)**	**(9,798)**	**14,160**
Total Centre Funds	**103,377**	**146,990**	**(116,420)**	**(5,210)**	**128,737**
Designated Funds					
Redundancy costs	-	-	-	5,450	5,450
Lunch Club	9,724	26,045	(16,914)	(240)	18,615
Total Designated Funds	**9,724**	**26,045**	**(16,914)**	**5,210**	**24,065**
Total Charity Funds	**113,101**	**173,035**	**(133,334)**	**-**	**152,802**