



GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE



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WELCOME TO GLAMORGAN HOUSE

WHAT IS A CHILD FOCUSED CENTRE?

Children's Focused Centre is a neutral meeting place where children of separated families can meet with their estranged family member and

interact in a safe, secure, neutral, and enjoyable environment. Our Centre is in Swansea and has a various of comfortable rooms.

FREQUENTLY ASKED QUESTIONS:

Can I make a self-referral?

Referrals can be made by CAFCASS Cymru, Mediation Services, Solicitors, Social Services, or you can make a self-referral by requesting a form. Both parties need to complete the referral form.

WHEN CAN I HAVE CONTACT?

Sessions can be on weekly, fortnightly, or monthly basis. The Centre is open 6 days a week 9.00-4.00: Saturday being the busiest day. We can accommodate contact on weekdays as well.

DO I NEED TO MEET MY EX-PARTNER?

No, just tell us at your pre-visit and we can arrange for you not to meet but, there are exceptions which will be discussed at the first meeting.

WHAT IF I CAN'T COME?

Please notify the Centre if you are unable to make it to your session. If, three sessions are missed without any notification, you will be removed from our list.

HOW MUCH DOES IT COST?

Supported Family time session £15.00 per hour. Supervised Family time costs for self-referrals by parents with no outside bodies involved £45.00 per hour. Referrals made by CAFCASS may result in them paying up to 6 sessions.



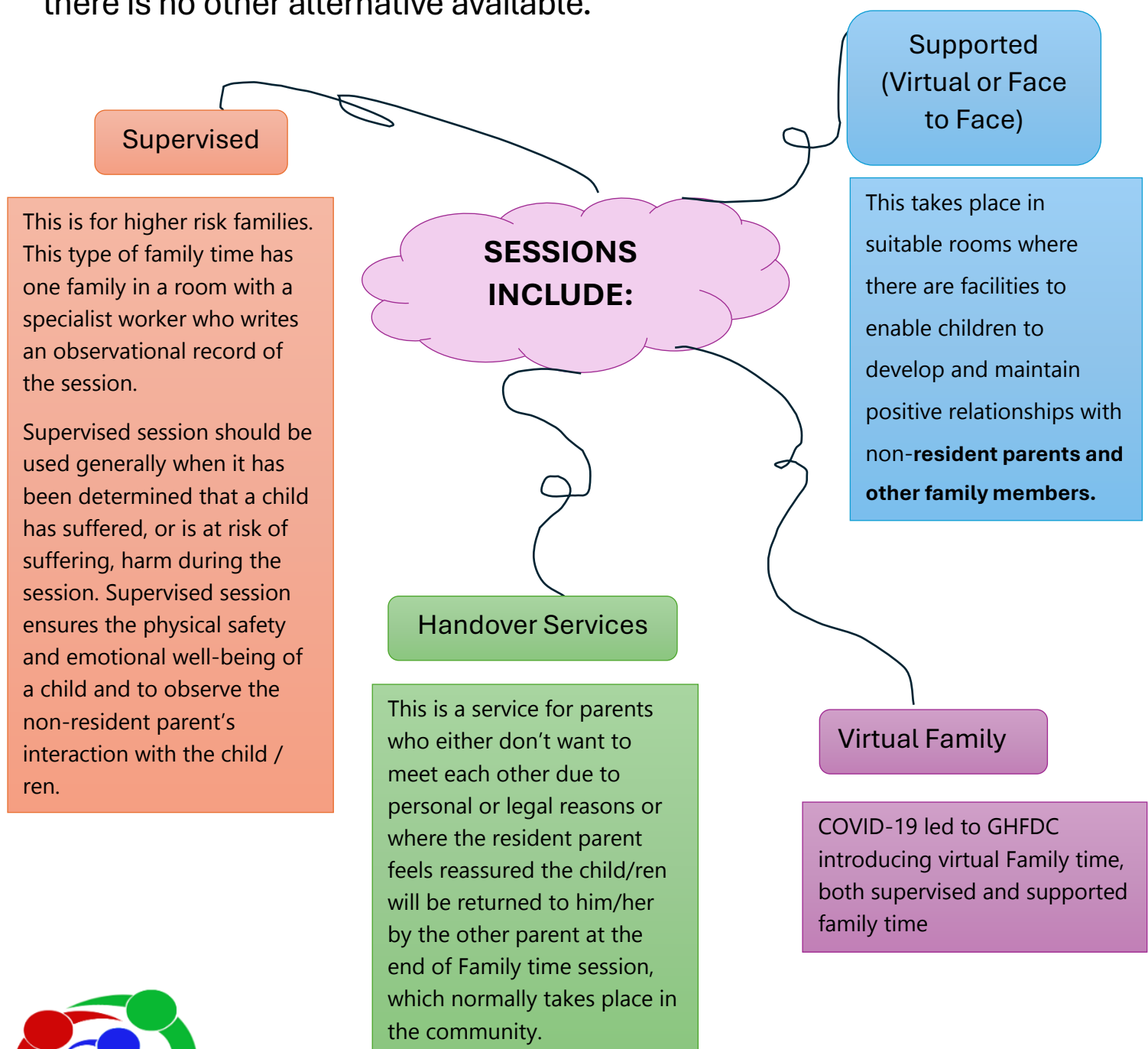
To provide facilities and support meeting between children of separated families and their parents and other family members, through the creation of a warm, informal atmosphere in a comfortable and safe neutral meeting place; and to provide variety of services to help and support such children.



TYPES OF CONTACT WE PROVIDE



Our Centre is a neutral meeting place where various children from separated families may enjoy interacting with one or both parents, and sometimes other family members, in a comfortable environment when there is no other alternative available.



HOW GLAMORGAN HOUSE STARTED

Our Manager/Coordinator whilst working in Merthyr Tydfil, Aberdare and Brecon was involved in the setting up and running Children's Family time Centres in those areas. Whilst working on his secondment in **Swansea** he found there was no such facility for children to see their absent /separated parents in a safe and friendly environment.

Thus, following his retirement, he got together with some of the current Trustees, in particular the current Chair, and GHFDC was 'born.' However, with no funding available a lot of voluntary workers came together, led by Roy Peeke and his family who did all the basic work in readiness for us to have a lift off.

The Centre officially opened in June 2012, having started in 2011 offering both Supported and Supervised Family time for children and their family members. It had close links with **Children and Family Court Advisory and Support Services (CAFCASS Cymru)**, with whom we have a contract to provide supervised and supported Family time services, but that contract has already diminished ; however officially the Contract will come to an end on the 31st of March, 2026; SOCIAL SERVICES throughout Wales and beyond including England and Northern Ireland.

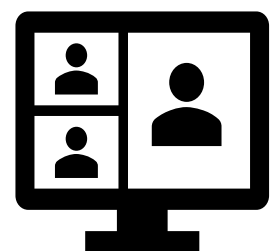
The main aim of the Family Time Centre (FTC) to relieve the hardship and distress children often encounter when there is an irretrievable family break-up. The main objective of the Centre is to provide a safe, **neutral meeting place where children from separated families can meet and enjoy the love and companionship of their non-resident family member in a comfortable and neutral environment and continue to keep or build their bond with one another.**

WHAT HAVE WE ACHIEVED THIS YEAR?

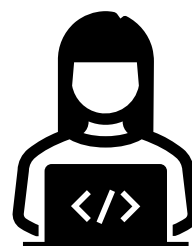
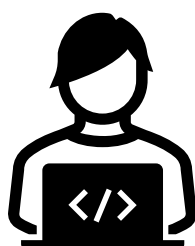


Our Annual General Meeting gives us the opportunity to tell people what we do and how we provide services for children and families.

We continue to provide virtual family time sessions for families who cannot travel to Swansea and live in far distance from their children.



Glamorgan House was one of the first Family time centres to introduce virtual Family time sessions in Wales during the COVID-19 Pandemic with remarkable success.



MESSAGE FROM OUR CHAIR – CHANTAL PATEL

ASSOCIATE PROFESSOR IN MEDICAL LAW & ETHICS SWANSEA UNIVERSITY



Every child has the fundamental right to grow up in a safe, loving environment and to receive the care and support of both parents. Sadly, more than a million children in the UK lose contact with one of their parents following separation. Research consistently shows that children thrive best when they maintain meaningful relationships with both parents — relationships that nurture their confidence, resilience, and emotional wellbeing. We recognise, of course, that for a range of reasons, parents are sometimes unable to live together. Many families manage to build cooperative arrangements that allow their children to flourish in two homes. For others, particularly those facing complex or high-conflict separations, professional support becomes essential.

That is where **Child Contact Centres** like ours play a vital role. We provide a **safe, neutral, and child-focused space** where children can spend time with the parent they do not live with, rebuild relationships, and experience stability during uncertain times. Our approach is sensitive, non-judgemental,

and rooted in the belief that every child deserves the opportunity to maintain family bonds wherever it is safe to do so.

Since opening our doors in **2012**, we have welcomed **over a thousand families** through our Centre. Thanks to the compassion and dedication of our volunteers, we have supported countless children to reconnect with a parent and adjust to life across two households.

Our volunteers — including **Ray, Lane, Resna**, and many others — are at the centre of what we do. Their commitment ensures that every family who walks through our doors is treated with empathy and respect, regardless of the challenges they face.

The **National Association of Child Contact Centres (NACCC)** continues to advocate for safe, child-centred contact across the UK. Their research highlights that accredited centres are vital in helping children maintain relationships, improving family stability, and reducing emotional distress following separation. However, NACCC has also warned of **significant funding pressures**, especially in **Wales**, where many centres rely on short-term or inconsistent grants. The sustainability of these essential services is under real strain. Without continued support, many families could lose access to a lifeline that helps them rebuild and sustain safe contact.

Recent changes in the family justice system — known as the Pathfinder pilot — are reshaping how private law children's cases are handled. The pilot, now operating in North, Southeast, and Mid & West Wales, adopts a multi-agency, trauma-informed approach that prioritises children's welfare, early information sharing, and improved parental engagement.

Early findings have shown positive outcomes:

- **Cases are being resolved more quickly** (on average, 11 weeks faster in North Wales).
- **Court backlogs have halved**, reducing stress for children and families.
- **Multi-agency collaboration** has improved early identification of risk and support needs.

These changes align closely with the ethos of child contact centres — ensuring that children's voices and safety remain at the heart of every decision, and that supportive services like ours are integrated into a more responsive family justice system. We remain committed in providing a neutral space to allow for positive reconnection.

I am incredibly proud of the work we do. I owe special thanks to Ray, Lane Resna & the volunteering team whose commitment continues to support children and families during such difficult times.



MESSAGE FROM OUR MANAGER/COORDINATOR

RAY SINGH CBE

When we first started, we opened for few hours on Saturdays only, but it soon progressed to six days a week.

We are busy throughout the week dealing with pre-visits of the new parents, family time sessions, both supported and supervised, thus making it easier to facilitate more family sessions - up to 40-50 families each Saturday to fit in with working parents and children attending school. Sadly, a lot of our time is taken up daily in dealing with issues unconnected with us providing the services we were set up to do, and it adds time, costs and the unnecessary stress to the staff and volunteers.

Parents' and children's feedback forms overall were positive about the Centre, services provided by us with often identifying individual staff member or a volunteer for their invaluable support.



As will be seen from the stats, even though CAFCASS Cymru referrals have been on the decrease to almost nil; despite having entered a very time-consuming contract with them, but other referrals have been on the increase.

I am grateful to Resna for ensuring pre-visits are done promptly and Lane for ensuring stringent terms and conditions surrounding the GDPR SAFEGUARDING and Accounts are strictly adhered with. Jamilah, Leanne, and Jamie have been of great help in their individual contributions to the admin section. Mary's commitment to H&S keeps us all on our toes, to say nothing about her dealing various parents and children especially on Saturdays!!

The referrals from solicitors and more so from Social Services have been on the increase during the last year and ongoing.

Sadly, our workload is increasing by the day, with the Courts ordering more and more families to stay in the Centre rather than moving on into community and it is a real challenge to us: we can only

accommodate them at the expense of depriving the new families to start their family time with their children. There are long delays in dealing with the pending children's cases and to us it seems that we are being used as a "waiting room"!! This does not sit well with the ethos behind what we should be doing: PROVIDING a safe and neutral space for children and their separated parents to rekindle with one another and move into community. We cannot and must not become The Second Home for these children.

CAFCASS Cymru with the Path Finder innovation would mean more and more cases would be referred to the Family Time centres, probably as supported sessions, with no financial support from them. Centres throughout Wales are suffering financially leading already to closures of many important centres

MOJ through NACCC distributed up to a maximum of £2500.00 in February and again in August 2025 with a hope of another further payment of £2500.00 to all Centres in Wales towards the running of Supported Family Time only.

We now have fourteen supervisors including our Chair, myself, Lane, Resna, Jamilah and all-rounder Leanne who are all fully qualified to do all aspects of supervision, However, we still need more to meet ever increasing needs. I would like to welcome a cohort of new Supervisors from England, Nigeria, Philippines and Peruvian/Spanish/Wales.....Croeso!

Volunteers come and go but the Rocks of GHFDC, Jean, Mary, Leslie, Sian, the real backbones are forever present and supportive. We will not survive without their selfless commitments. Training of the volunteers is an ongoing process handled appropriately by Lane

Funding is an ongoing battle for us. We were successful in securing two new three-year contracts with CAFCASS Cymru's successfully bidding for the tender covering the whole Regions 2&3. The contract will expire in March 2026, as outlined above ***This contract meant that whilst celebrating our Fourteenth Anniversary plus of GHFDC, we had set up our new Centre: GHFDC CHRIST CHURCH LAMMAS St CAERFYRDDIN and facilities in Brecon and Haverfordwest. All that had to be stopped at great inconvenience. Sadly, due to CAFCASS ending their contract, we are***



no longer able to take our services to the children and parents in West/Mid Wales and they all must travel to Swansea

We are grateful to **Shelagh Creegan** before her retirement due to personal reasons for her unceasing commitment to raising funds for GHFDC in memory of our late most charismatic volunteer **Sam** (*and we can't wait for his son to start his role as a volunteer*).

Thank you for our Scottish and other supporters of Shelagh's tireless commitment to raising funds. They helped us in providing our services to the children and families with special needs. Shelah we'll miss yo hugely for you all our doors will always be open. The full lists of donations/funding are set out in this report. We are grateful to **Dan Perrin & Company Limited, Chartered Certified Accountants**, in doing our accounts and **Charlotte Davies of the Business Sense** the wage slips for our staff members.

I would like to continue to thank Lane, Resna and ever supportive Mary, Jean, Lesley, (Elenor who recently had to retire due to family commitments), Jamie, Sian and all the volunteers, who exposed themselves to the risk of the deadly virus, covid-19 in line of duty. and their continued "commitment to the welfare of those hundreds of children" passing through their hands.

We miss the volunteers at GHFDC< Christchurch, and in particular ever supportive Rosemary, Kath Simon Andrew, and Julian. Diolch!

It would be amiss not to mention the help and support we received from NACCC, and in particular from Donna, Ruth and Phil Coleman, Service Development Officer: Diolch.

Finally, the help and support our chair Chantal who provides to us, week in week out is second to none. **Diolch, Vinaka baka levu, Shukriya, Dhan'yabad, Maraming Salamat, Merci Beaucoup, Muchas Gracias.**





REFERRALS



CAFCASS CYMRU
Until March 2025



SOLICITORS



SELF-REFERRALS



SOCIAL SERVICES
Across the whole of Wales

OTHERS



Cafcass
Cymru

Since **October 2024** the referrals have increased.

Many of the contact adults tends to be fathers; however, we do have other family members visiting the children.

This includes mothers, grandparents, and other siblings.

Clients are not accepted in the Centre without duly signed, fully completed referral forms.

The referrals come through **CAFCASS, Solicitors, Social Services**, or one or from both parents themselves (**Self-referrals**).

Each parent must have a pre-visit before the first Family time session is set up.



FUNDING / DONATIONS

Glamorgan House Family Development Centre is a registered charity. While we still have a contract with **CAFCASS CYMRU** there no longer any income, from them and most costs are met by obtaining grants from various organisations and trusts, self-funding activities and small charges made for supervised, supported and handover sessions. The current financial climate is making it more difficult with grants; however, we continue to do our best to secure the future running of these valuable services making it possible for the children to maintain their connections with their absent parents.

Funding is very important to the continued development and sustainability of the Centre and all the staff led by Fun Wong a Trustee play their part in raising funds and Shelagh Creegan raises funds in memory of our volunteer Sam.

With the help of these grants, we have been able to ensure that we can provide quality services and needs for the children and parents. We are constantly looking at new ideas to see how we can develop the Centre further. During the period covered by this report we have obtained funding and grants from: **some donations from satisfied clients, and others.**

We continue to look for funders who can donate and help our children to see their absent parents. We continue to provide support for our families who use our services. We welcome any donations to continue with our goals and objectives for the future of Glamorgan House in helping the separated parents.



VOLUNTEERS



At present, we have several volunteers and sessional workers who help run the Centre on a rota basis.

Our volunteers are all dedicated and committed individuals who work hard to support the children and their families at the Centre.

We recruit new volunteers through SCVS, by word of mouth, various presentations, networking with the Local Voluntary Action Organisations, friends of existing volunteers. We still need more volunteers, and we will be pleased to hear from you.



ANNUAL DINNER NOVEMBER 2024



Meet the team of Trustees, Chair, and Deputy Manager, Manager, Volunteers



Deputy Manager - Lane, Manager – Ray Singh, Chair Trustee - Chantal, Volunteer - Jamie



Vice Chair – Mair ApGryffydd, Deputy Manager - Lane, Manager – Ray Singh



Our committed volunteers – Sian, Jean, and Lesley



Our lovely trustees – Fun and David



MESSAGE FROM OUR TRUSTEE – SHELAGH CREEGAN



At GHFDC, volunteers are encouraged to work as part of the team, sharing their talents and skills to ensure interactions between children and their non-resident family members take place in a safe, secure and welcoming environment. The name of a playroom in memory of my friend's son, Sam, who was a much loved and valued volunteer, acted as the catalyst for me to begin fundraising creating a living legacy which provides services to children and families with special needs. I live in Scotland and began my fundraising in 2019. Two years later, with remote working the norm during

the Covid-19 pandemic, I received a surprise invitation to become a Trustee, which I gratefully accepted.

The main legal duties of Trustees are to act in a charity's best interests, manage its resources responsibly and act with reasonable care and skill. At GHFDC, in addition to virtual meetings with staff, fellow Trustees and volunteers, I have attended in person training sessions, Annual General Meetings and visited Christ Church Lammas St, Carmarthen to observe a small number of supervised Family time sessions involving children and families living in West Wales.

Supervised Family time is when a child spends time with the non-resident parent in a neutral setting. Family time is supervised to make sure the child is safe, and the Family time is in their best interests. The role of the Family time supervisor is to observe, monitor and assess the quality of contact between the child and the non-resident parent, being aware of family dynamics and to write evidence-based reports which may be filed with the court.

The Family time supervisor oversees the handover of children ensuring parents do not meet either for legal reasons or personal preference. The non-resident parents I met were all fathers. I listened as one voiced sadness and sorrow at the lengthy passage of time before a first

reunion with his child whilst another spoke of his frustration at not knowing how long Family time sessions would play a part in his family's lives.

The children, I noticed, were pleased to see and spend time with their fathers. Younger ones played quietly with toys brought by the father or provided by the contact center. Some of the older children enjoyed reading aloud from a favorite story book or playing board games as parents and children caught up with each other's daily lives. The exchange of gifts, a hand-down card by the child or a toy from the father, was common.

The experienced Family time supervisor acknowledged the emotional difficulties families encountered during these sessions providing guidance on a range of sensitive issues including the prohibited use of mobile devices and the taking of photographs whilst remaining in the background as far as possible.

It has been a privilege to witness first-hand how Family time sessions provide a positive experience for families living through difficult circumstances. Parents learning to appreciate and trust the center has nothing to gain by taking sides, its first concern always being the best interests of the child.

All of which brings me full circle to my role as a Fundraising Trustee at GHFDC. My reason for accepting the role is to raise money and show support for my grieving friends and honour the memory of their beloved son. Fundraising can also educate and inform the public about the positive impact charities can have on people's lives. Raising money often brings people together.

It can be a great way to have fun and make friends whilst giving people a real sense of satisfaction from knowing they are helping a chosen charity. Whether done regularly or as a one-off, fundraising brings a sense of fulfilment like no other.

I wonder if you might accept my challenge to fundraise for GHFDC? Whether your event is big or small, it's a tangible way to show support for the amazing volunteers and staff at GHFDC who work tirelessly to support children of separated families, their parents and other family members. Who knows. It might be you writing about your fundraising journey in the annual report next year. Thank you. And good luck!





Phil Coleman – Head of NACC (Service Development Manager) - 2024

- NACCC's Virtual Trainings
- Internal Face to Face Trainings
- Inhouse Trainings
- Other Organisations Trainings

We are aware of the importance of training at GHFDC. We ensure all staff & volunteers, including Trustees, are kept up to date with new developments to ensure the safety and welfare of the children. We also attend NACCC AGM and training every year. Training is on-going.



Our First Aid training presented by Thomas Hewes (Swansea University) - 2024



OUR TEAM

TRUSTEES AND MANAGEMENT COMMITTEE MEMBERS

Chantal Patel

Chair/Trustee/Safeguarding Lead

Mair Ap Gruffyd Vice Chair/Trustee/Welsh Language Lead

Trustee/Fundraising Lead

Fun Wong

Trustee/Training Lead

David Barton

Trustee/Fundraising
Lead

Trustee Board

Shelagh Creegan

Trustees
Youth Board
Jacob Singh

Trustees
Youth Board
Ishrat Chowdhury

Ray Singh
Manager/Training
Co-ordinator

Lane Read
Deputy & Volunteer Co-
ordinator/Secretary/Treasurer

Resna Begum
Asst. Co-ordinator

Jamilah Viajar & Leanne Morgan
Admin Assistant

Mary Morris
Health & Safety Lead

Daniel Perrin & Charlotte Davies
Accountants



Messages from our Supervisors/Volunteers

PRECIOUS

My time as a Supervisor at Glamorgan Family Development Centre has been incredibly special. Each week brings new opportunities to support families in reconnecting and building stronger bonds within a safe and nurturing environment. It is a real privilege to be part of these important moments in children's lives and to help create a positive space where they feel seen, heard, and valued.

The atmosphere at Glamorgan House is one of genuine care, teamwork, and encouragement. I have felt truly supported by my other supervisors, volunteers and management, which has allowed me to grow both personally and professionally. Being part of a team so committed to making a real difference has been inspiring, and I am deeply grateful to play a role in the work we do.

Working at Glamorgan House has been far more than just a job; it has been a meaningful and fulfilling journey. I am proud to be part of such a dedicated and compassionate team.

VICTORIA

Looking back on my time working at Glamorgan House, I can honestly say it's been one of the most meaningful roles I've had. Being a supervisor here has opened my eyes to just how important a safe, neutral space can be for families going through tough times. It's not always easy work, but it's incredibly rewarding.

What stands out most to me are the small moments that sometimes go unnoticed, a child who was nervous at first becoming more relaxed, or a parent and child slowly starting to rebuild their bond. These moments might seem small on the surface, but they carry a lot of weight and being there to support that process feels very special.

The team here is also something I'm grateful for. Everyone genuinely cares, not just about the families we work with, but about each other. I've learned so much through this job, not just professionally, but personally too. It's taught me patience, compassion, and the power of consistency.

I feel proud to be part of a place that plays such a crucial role in helping families reconnect. I'm looking forward to continuing this work and seeing the positive impact we can keep making.

ANGIE

My time at the Glamorgan House Family Development Centre has been nothing short of transformative. It was here that I came to truly understand the depth of vulnerability that so many people live with, often quietly, and often without the support they need. Being entrusted to accompany families through moments of high emotion, uncertainty, and hope was a responsibility I never took lightly. It shaped me profoundly.

Being a supervisor didn't just strengthen my practical skills; it refined my intuition. I learned to read beyond words, to notice what wasn't being said, and to respond with both compassion and clarity. It has made me who I am today: someone who leads with empathy, but who also speaks with confidence when it comes to safeguarding, fairness, and advocating for others.

One of the most powerful parts of this role has been witnessing change, seeing the development of individuals and families over time. Watching parents rebuild trust, children grow in confidence, and relationships begin to heal has deepened my understanding of human nature and the pain many carries. But it has also shown me the strength people possess when given the right support.

Seeing families eventually move forward and no longer need the centre is incredibly rewarding. It fills me with hope, not just for the children's futures, but for what's possible when people are met with patience, respect, and care. This experience has confirmed how much I value supporting vulnerable people, and how meaningful it is to make a difference, quietly, consistently, day by day.

Our supervisors who continue to help and support our children and parents' coming to Glamorgan House to have session meetings with the absent parents and their children. Our supervisors who work hard to assist and supervised families everyday with their time spent and being flexible just to accommodate visiting parents who are desperately wanting to see their children.

Our Supervisors

Elaine – Retired Social Worker

Emma – Psychology & LLB Graduate

Sian – Retired Social Worker

Jamilah – BA (Hons) Computer Animation Graduate

Kofoworola – Master's Degree in Management

Caitlin – BS Sociology

Ashly – Postgraduate/Trainee Medical Student

Angie – Master's Degree in Medical Engineering & Past President of Cardiff Student Union

Imogen – Psychology Graduate

Precious – BSc Geology

Victoria – 3rd Year Health Informatics

Daniel – Master's in Health Informatics and B. Pharmacy

Oscar – Postgraduate/Trainee Medical Medicine 2nd Year

Hannah - BA (Hons) Philosophy, Ethics and Religion

Katherine – Retired social worker

Our dedicated and committed volunteers who come regularly to give their time to help and support our parents and children. In no time they ensure all the rooms are clean before and after each use ready for the next family. They make children and parents feel welcome. They ensure everyone's safety during the Family time sessions.

They make themselves always available and never get tired of giving up their time and strength. Our volunteers are such a good bunch and always happy to help whenever we needed them most.

They are one of the inspiring people to admire to. Our volunteers give an inspiration to others and make big differences to our children and parents who use our services. Your kindness is much appreciated. You are the best!

Our Volunteers

Swansea

Volunteers

Mary

Jean

Lesley

Jamie

Sian

Steffan

Lara

Elsie

Carmarthen

Volunteers

Rosemary

Kathleen

Simon

Julian

Andrew

Our staff and volunteers are always on hand to make sure the rooms are perfectly clean after each session.



Jamie, Mary, Jean, Eleanor, Sian and Lesley are always alert, making sure that all rooms are clean and ready for all families who come during the weekdays and more so during Saturdays.

Our volunteers are helping one another ensuring all surfaces are clean and sprayed with antibacterial spray to protect all children and parents who use the rooms for Family time sessions. They clean and check toilets and common parts regularly. They check and open the windows to ensure enough ventilation is maintained.

Our volunteers are extremely busy not only cleaning the rooms but also taking the children back and fore to resident and visiting parents. Glamorgan House has the most committed and reliable volunteers ever.



MESSAGES FROM OUR SERVICE USERS (Parents and Children)

Very nice people to work with. And my honest opinion is. They are the only ones who knows how to do their job the way it's meant to be. If only Cafcass and family courts could put the efforts in that these guys do that's all I can say.

Thank you for all your hard work, guys. It's much appreciated.

Visiting Parent

The centre gave me all the information I needed. Centre was big and plenty of space. Everything is good and very helpful with everything.

Child 7 yrs old

Calmed me down when I was crying. They helped me get ready to see daddy.

Child 8 yrs old

Helped both me and dad see each other and gain a connection. Everyone at the Family time centre made me and dad happy.

Child 10 yrs old

I really enjoy the sessions as I get to have fun with my dad. I really like the building because it's old. 5 stars from me. The people who work here are amazing.

Child 7 yrs old

To the wonderful staff at Glamorgan House, we just want to thank you for being such a big part in our families' journey and allowing us to have the best family time in your centre. You have been so welcoming and amazing to us, and we couldn't have gotten through this without you all. You are all some of the most incredible people we have ever met, and we wish you so much happiness in your lives. You have brought our family so much happiness and we appreciate that so much! You're all amazing!

Both visiting parents

I'd like to thank all the staff at Glamorgan house for helping me with my boys during the sessions, you played a massive part in bringing us back together.

Mum - Visiting Parent

Reassured me along the way and assisted in first session with Family time.

Child 9 yrs old

I would like to thank all the staff for being so kind and warm to my daughter. Thank you.

Dad - Visiting Parent

The place is functional and, in a way, impersonal, but bear in mind it is for a certain purpose therefore you should not expect too much friendliness from them.

They aim to fulfil the court's orders regarding the Family time between children and their estranged family members. That's it. It is most of the time working out well for families but there are a lot of cases when things just got worse, they even forced the children to meet the family member. The children did suffer from it every single time.

Dad - Visiting Parent

I like coming to see Mummy. I like it when my mummy brings me lots of food and drink, and lots of presents.

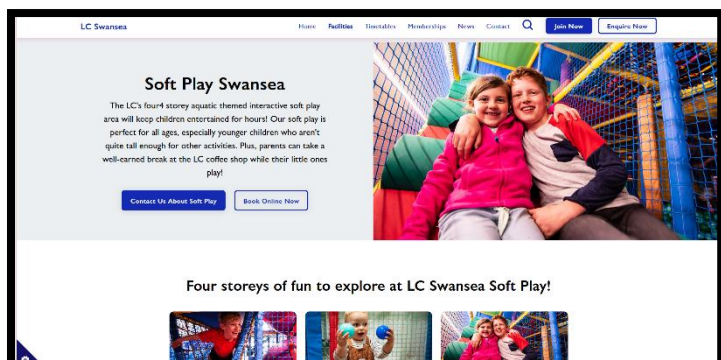
Child 5 yrs old

Made sure the room was tidy and ready – always helpful.

Child 6 yrs old



SERVICES TO USE IN SWANSEA AREA (for Community)



LC2 Soft Play

Location:
Oystermouth
Rd, Swansea,
SA1 3ST

[01792
466500](tel:01792466500)

Ticket options		
Adult Spectator	£1.00	<input type="button" value="-"/> <input type="text" value="0"/> <input type="button" value="+"/>
1 Adult is required for every booking. Any other spectating adults will also require a ticket.		
Under 1's	Free	<input type="button" value="-"/> <input type="text" value="0"/> <input type="button" value="+"/>
Free before your 1st birthday.		
1 & 2 yr olds	£4.40	<input type="button" value="-"/> <input type="text" value="0"/> <input type="button" value="+"/>
3 yr olds +	£6.40	<input type="button" value="-"/> <input type="text" value="0"/> <input type="button" value="+"/>
2x Children Age 3 yrs+	£11.50	<input type="button" value="-"/> <input type="text" value="0"/> <input type="button" value="+"/>

How to get there: 21 minutes' walk and 8 minutes driving.

With bus you can take 91 – Swansea University (St James Church), 20a – Brunel Court, or 14 – Masonic.

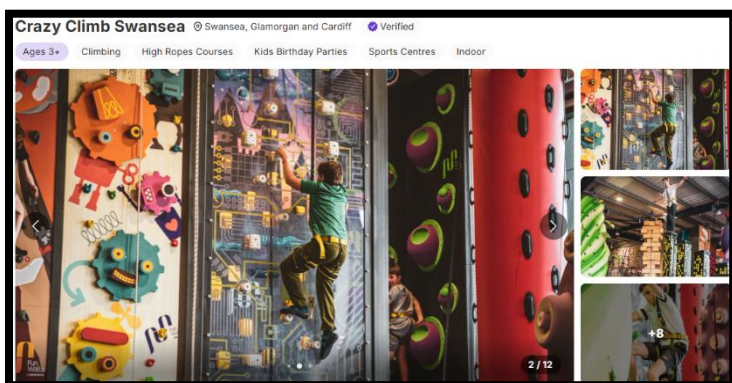


Bunkers! Swansea

Location:
Unit 18, Little Wind St, Swansea Sa1 1ed
[01792 674 950](tel:01792674950)

How to get there:

7 minutes driving and 21 minutes walking from GH. With bus you can take 91 Swansea University (St James Church), 36 - Seion Chapel (Swansea Bus Station), or X6 – Ystradgynlais Bus S (Swansea Bus Station).



Crazy Climb Swansea

Location:
Crazyclimb, Unit 5a&b, Parc Tawe Retail
Park, Parc Tawe, Swansea, SA1 2AL
[01792 399618](tel:01792399618)

How to get there: 22 minutes walking and 8 minutes driving from GH. With bus you can take 36 – Seion Chapel, 22 – St James Church,

or X6 – Ystradgynlais Bus S.





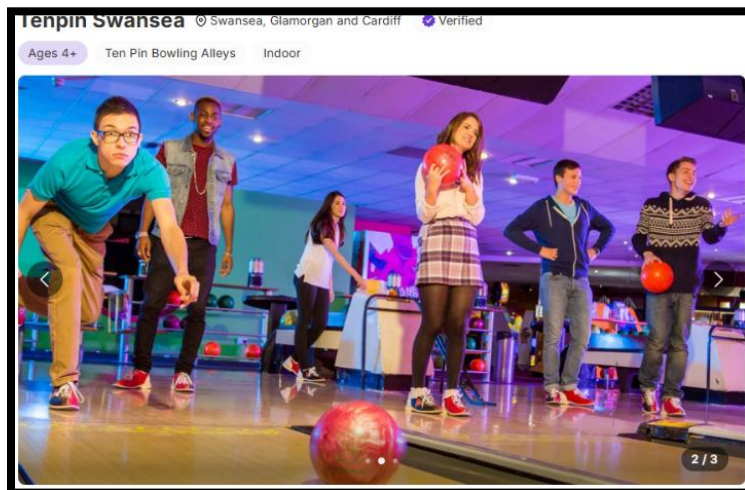
Superbowl UK Swansea

Location:

Swansea Bowl, Unit 2, York Street. The City Gates, Swansea SA1 3LZ

[01792 304825](tel:01792304825)

How to get there: 8 minutes driving and 19 minutes driving from GH. This is near the VUE Cinema. With bus you can take 22 – St James Church, X7 – Pontwalby Bridge, or 19 - Masonic.



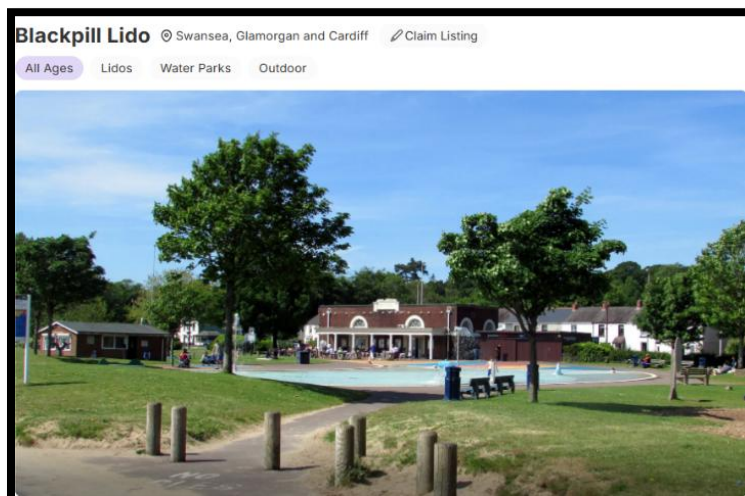
Tenpin Bowling Swansea

Location:

The Pod Parc Tawe, Swansea SA1 2AS

[0333 038 6565](tel:03330386565)

How to get there: 17 minutes walking and 6 minutes driving from GH. With bus you can take 22 – St James Church, 19 - Masonic, or 43 – St Helen's Crescent.



Blackpill Lido

Location:

1927 Mumbles Rd, Blackpill, Swansea, SA3 5

Open location.

How to get there: 9 minutes driving and 48 minutes walking from GH. With bus you can take 3A – Bracelet Bay, 14 – Pennard (Cliffs), or 2 – Slade Road.





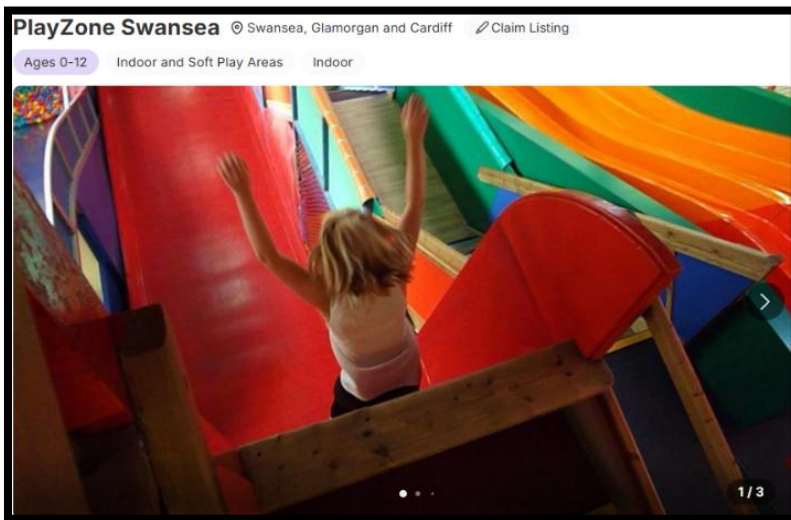
National Waterfront Museum Swansea

Location:

National Waterfront Museum
Oystermouth Rd, Swansea SA1 3rd
[0300 111 2333](tel:03001112333)

How to get there: 8 minutes driving and 21 minutes walking from GH. With bus you can take 22 – St James Church, 19 - Masonic, or X6 – Depart from

Kingsway.



PlayZone Swansea

Location:

Imperial Centre Lion Way, Swansea SA7 9FY
[01792 775200](tel:01792775200)

How to get there: 16 minutes driving from GH. With bus you can take 91 > stop at High Street Station then get 4 (Morriston Hospital depart) > walk from Morriston Post Office then walk to

PlayZone. You can also get an X6 or 4.



Plantasia Swansea

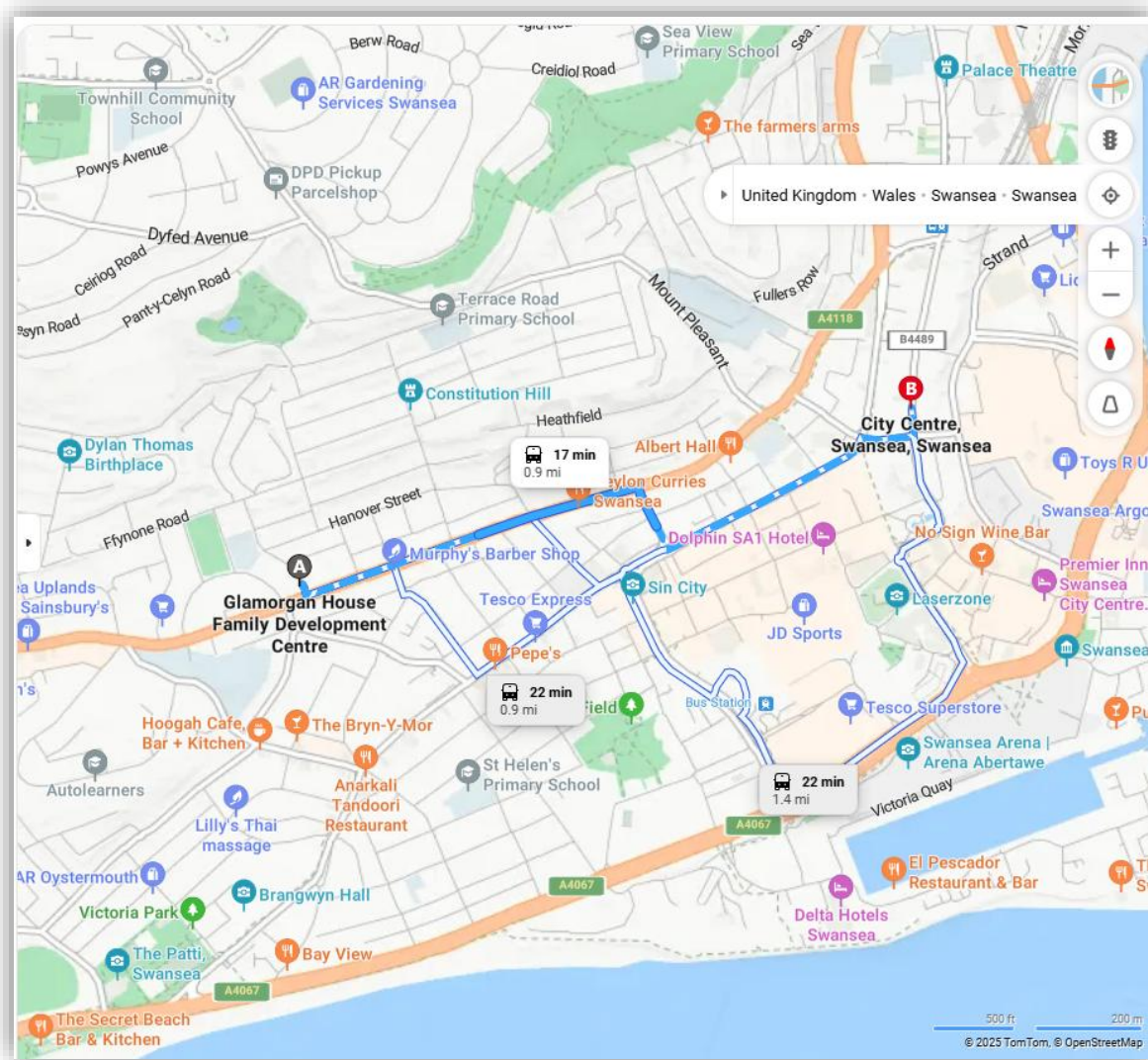
Location:

Oasis Park Parc Tawe, Swansea SA1 2AL
[01792 474555](tel:01792474555)

How to get there: 9 minutes driving and 22 minutes walking from GH. With bus you can take a 29 – Bus Station from St James' Church > arrive at Christina Street > 20 minutes' walk to Plantasia or walk to Masonic and get the bus 92 – Swansea University > Sainsbury's Quay Parade > 11 minutes' walk to Plantasia.



MAP – From GHFDC to City Centre Swansea.



Disclaimer:

If in doubt, please don't hesitate to speak to any staff at Glamorgan House. Give us a ring at: 01792 470003



GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE

**GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE
INCOME & EXPENDITURE ACCOUNTS**

YEAR ENDED 31ST MARCH 2025

Daniel Perrin & Co Limited
Chartered Certified Accountants & Chartered Tax Advisers
9 Stanley Place
Cadoxton
Neath
SA10 8BE

**Independent examiner's report to the trustees of Glamorgan House Family
Development Centre**

I report on the accounts of the company for the year ended 31st March 2025

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the commission under section 145(5)(b) of the 2011 Act
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the next statement.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act and;
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Daniel Perrin & Co Limited

Chartered Certified Accountants & Chartered Tax Advisers

9 Stanley Place

Cadoxton

Neath

SA10 8BE

Date: 28th November 2025

GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE
INCOME AND EXPENDITURE ACCOUNTS

YEAR ENDED 31ST MARCH 2025

	<u>2025</u>		<u>2024</u>	
	<u>Unrestricted</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Restricted</u>
<u>INCOME</u>				
Supervised Contact Fees	67,382		61,136	
Supported Contact Fees	9,024			
Family Matters				
Donations	5,005		10,442	
Sam Sponsored		1,017		
Welsh Assembly Government & Grants	99,491		113,410	
	<u>180,902</u>	<u>1,017</u>	<u>184,988</u>	<u>-</u>

GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE
INCOME AND EXPENDITURE ACCOUNTS

YEAR ENDED 31ST MARCH 2025

	<u>2025</u>		<u>2024</u>	
	<u>Unrestricted</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Restricted</u>
<u>EXPENDITURE</u>				
Rent & Gas	23631.13		23,655	
Office expenses & utilities	5820.72		6,274	
Property repairs				
Training	3874.8		2,465	
Insurance	6124.5		1,784	
Wages, salaries & volunteer expenses	115039.3		98,910	
Telephone	1221.99		150	
Legal & Professional Fees				
Travel & Mileage	7200		6,200	
Sam's funds to support families		1017		
	<u>162,912</u>	<u>1,017</u>	<u>139,438</u>	<u>-</u>
TOTAL INCOME	180,902	1,017	184,988	-
TOTAL EXPENDITURE	162,912	1,017	139,438	-
SURPLUS FOR THE YEAR	<u>17,990</u>	<u>-</u>	<u>45,550</u>	<u>-</u>

GLAMORGAN HOUSE FAMILY DEVELOPMENT CENTRE
INCOME AND EXPENDITURE ACCOUNTS

YEAR ENDED 31ST MARCH 2025

<u>INCOMING RESOURCES</u>	<u>UNRESTRICTED</u>	<u>RESTRICTED</u>	<u>2025</u>	<u>2024</u>
	£ 180,902	1,017	181,919	184,988
	£ <u>180,902</u>	<u>1,017</u>	<u>181,919</u>	<u>184,988</u>
<u>RESOURCES EXPENDED</u>	£ 162,912	1,017	162,912	139,438
NET INCOME (OUTGOINGS) RESOURCES				
Movement of Funds	17,990	-	17,990	45,550
Funds brought forward	205,039	16,378	221,417	175,867
	<u>223,029</u>	<u>16,378</u>	<u>239,407</u>	<u>221,417</u>

BALANCE SHEET AS AT 31ST MARCH 2025

2025

CURRENT ASSETS

Cash at Bank 39,222
Cash In Hand

Sundry Debtors

39,222