

Age UK Tunbridge Wells

Annual Report and Accounts, 2024



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For the year ended 31 March 2024

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Thank you

How you can get involved



Overview



Age UK Tunbridge Well's strategy

Our strategy is crucial for all of us at Age UK and for the older people our charity exists to support. It currently consists of 6 priorities:

Developing our services

We aim to enhance our service offer in order to ensure we are there to support, advise, connect and inspire older people across the borough.

Participation and influence

We aim to amplify the voices of older people in the running of our charity and their influence in our communities and throughout the area.

Partnerships and collaboration

We aim to further develop our partnerships with statutory services, funders, other VCS organisations, and community groups.

Measuring our impact

We aim to measure the difference we make to the lives of people who come into contact with us, and use that evidence to improve the services we offer to older people.

Developing our people

We aim to promote diversity, provide training and development, and recognise and reward all our staff and volunteers.

Income generation and sustainability

We aim to ensure a secure future for the charity and continue to support older people in The Tunbridge Wells Borough.

Introduction from our Chairman

On behalf of the Board of Trustees, may I welcome you to our report for the year. Staff have worked hard to revamp and modernise the format, and I have the pleasure of inviting you to view and read the results of our efforts.

In this financial year, we managed to nearly halve the projected deficit. We commenced the year 2023-24 with an anticipated deficit of just under £40k, including the final two months of funding from the Big Lottery. This funding had been awarded over 3 years to enable us to transition from both the historic core funding from Kent County Council and the aftershocks of the Covid-19 Pandemic. When setting the budget, the Trustee Board took the view that there were sufficient opportunities on the horizon to potentially reduce the deficit during the year. Services had begun to move towards higher uptake and extra funding had been identified to support the Information and Advice and Advocacy services, both delivered free of charge to our beneficiaries.

In the event, as you will see from our accounts below, the deficit was £26,523, which is a creditable outcome, bearing in mind the phasing out of the Big Lottery grant.

In our sector, the year has been difficult once again. Looking at the country as a whole, more than one long-standing Age UK ceased trading altogether. Some other Age UK organisations opted to merge with their larger neighbours. Notably our nearest Age UK organisations, Maidstone, Tonbridge and Sevenoaks, merged together. Age UK Medway took on Age UK North West Kent and some other Age UK organisations and Age UK Hythe and Lyminge merged with Ashford. From our vantage point it seemed that many of these mergers were the product of the harsh reductions in funding for older people's services and a desire to share and reduce overheads. Discussions around the prospect of a merger for our own organisation certainly surfaced on several occasions during the year, but the view was taken, for now at least, that services designed and delivered at a very local level can remain very efficient and effective.

External pressures also impacted our resources. Some, like the national minimum wage rise were welcomed, but some not so. The increasing costs of energy and rising food costs, both essential to our operations, have been a real challenge this year. A proportion of these costs unavoidably have been passed on to our service users, but always we are mindful that any increases are measured and essential to sustain the service concerned.

During the year we have worked on our future strategy, including how we can position ourselves to offer the right support at the right time for our local older population. Social isolation, loneliness and the cost-of-living crisis increasingly impact on the lives of older people at a time when resources to offer support are fast diminishing. Statutory provision, both through health and social services are under extreme pressure financially and in terms of increased demand. More than ever older people need the support of their local community and organisations such as ours.

Introduction from our Chairman

We also begun work on recruiting some new Trustees to support our Board. It is a challenging task to persuade new people to volunteer their time and effort and help take responsibility for our organisation, in these very difficult times. All volunteer and employed staff recruitment continues to challenge us and limits the expansion of some services. We are fully aware that these difficulties are being felt right across the social care sector.

However, we have remained extremely optimistic about the future, believing firmly that our organisation, supported by the experience and tenacity of our volunteers and staff, continues to have a vital role to play in our local community. The demand for our various services has continued to grow, many returning to the pre-covid levels. We have continued to seek to develop our offer and work towards future-proofing the infrastructure needed to deliver our services. This includes developing a vision to reconfigure the Centre at Wood Street to provide a new kitchen more suited to our growing community meal operation and to enable better use of the available space for increased dementia care and generic care. I wish to express my grateful thanks to my fellow Trustees for taking a leading part in this work.

We have also paid close attention to how we interact with the local community, making the most of new technology and marketing opportunities, such as social media, to promote our mission and highlight the issues older people face on a daily basis. Our Community Liaison Officer has been busily working and networking to identify new opportunities and enable the local community to get involved with what we are trying to achieve.

Our efforts have been appreciated locally and we have received support from local business; other local community organisations; and the Borough Council both in terms of direct financial support and support in kind. Highlighting just some of the support we have received, the Trustees of Southborough and High Brooms Age Concern agreed to help support our Information and Advice services for three years and we successfully supported the services further with other grants. We were able to purchase new equipment for the Dementia Day Care Service in the shape of new interactive tables that enable people to interact with stimulating virtual activities. Some kindly souls even turned out to run the local half marathon on our behalf, whilst another group re-vamped our Cognitive Stimulation Room. Sincere thanks to everyone who has been involved. Rest assured, that your involvement in supporting us makes a real difference.

Our Fundraiser & Chief Officer, ably supported by their colleagues, have also worked very hard on a bid for further Big Lottery funding to help support our Information and Advice and advocacy services. Just after the close of the financial year, we were informed that we had been successful in our bid for 3-year funding. This will have a significant impact on our finances for the future. For the moment, I want simply to record my thanks to all who have been involved in this bid.

Introduction from our Chairman

In terms of optimism, we have come a long way and feel encouraged and energised to meet the challenges in 2024-25 head on. We know the economic burdens faced by many older people are unlikely to improve in the short-term, though at the time of writing this report, inflation has fallen to its lowest level for some time.

However, the provision of statutory care and support is likely to be eroded further and sadly some of the neighbourly spirit, so evident during the Pandemic, has evaporated. Therefore, we will have much to do. We need to continue to steer the organisation in the direction of financial sustainability and break even for many of our core services, while at the same time continue with our funding strategy for the services we deliver free of charge.

Also, during the coming year we will be working towards quality accreditation both as an Age UK organisation and as a trusted Information and Advice provider. Both, we hope, will help reassure and encourage potential funders to support our ongoing operations as well enabling us to demonstrate the quality in what we do.

We have an amazing team in Tunbridge Wells, from my dedicated fellow Trustees to the volunteers who cover the reception desk; work tirelessly in the kitchen; befriend in the community and deliver community meals. We have very experienced senior staff managers, many of whom have been with us for years and all the carers and community support staff, all doing a fantastic job in difficult times. To all of them I once again give my grateful thanks.

We all want our community to be a good and safe place to grow older and we are dedicated to making that happen.

Nigel Stratton

Nigel Stratton Chairman

Reference and administrative details

Trustees

Nigel Morris Stratton, Retired Solicitor

Jeffrey Christopher Moys, Chartered Surveyor

Katherine Mary Sergeant, Services Manager Alzheimer's Society

Sandra Jacqueline Wisdom

Kevin John Charles Pharoah, Retired Counsellor



Company Secretary

Yvonne Savage

(Sandra Springett resigned 1st November, 2023)

Registered Office

Day Centre

Wood Street

Tunbridge Wells

Kent TN1 2QS

Registered company number

07956458 (England and Wales)

Registered charity number

1147675

Auditors

Porritt Rainey

The Crown Business Centre

10 High Street

Otford

Sevenoaks

Kent TN14 5PQ

Report of the Trustees



Report of the Trustees

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

To promote the following purposes for the benefit of the public and/ or older people in and around the borough of Tunbridge Wells:

1. Preventing or relieving the poverty of older people
2. Advancing education
3. Preventing or relieving sickness, disease or suffering in older people (whether emotional, mental or physical)
4. Promoting equality and diversity
5. Promoting the human rights of older people in accordance with the Universal Declaration of Human Rights
6. Assisting older people in need by reason of ill-health, disability, financial hardship, social exclusion or other disadvantage; and
7. Such other charitable purposes for the benefit of older people as the trustees may from time to time decide

The outcome of this being the promotion of the well-being of older people

We attempt to achieve these objectives in a number of ways including the provision of practical services such as Day Care, Dementia Day Care, Information & Advice, Advocacy Services, Independent Living Services and many more.

The trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission

**"I really haven't had to
worry since I signed up
with you, and I couldn't
have asked for a better
service than that"**

- Mrs L



Significant activities

Our Services



2024 at a glance

Last year we helped support & deliver



Hot, home cooked meals - cooked from fresh on a daily basis from our kitchen in Tunbridge Wells.



Taken up in community benefits - facilitated via our free Information & Advice service.



Enquiries for free Information & Advice - where we offer confidential advice tailored to each client's individual needs.



Hours of Dementia Outreach - supporting people living with Dementia by providing stimulating activities on a one-to-one basis.



Hours of free Advocacy support - helping older people express their wishes so they never have to stand alone



Hours of independent living support - tailored to the needs and requirements of each individual client.



Matched befrienders - who provide companionship, helping to reduce isolation and loneliness among older people.

Day Care Service

Our Day Care service provides a supportive and social environment where older adults can connect, enjoy a nutritious meal, and participate in enriching activities—all while receiving the assistance they need.

Our Day Care service, while still rebuilding from pre-pandemic levels, continues to provide essential social opportunities for older adults, especially those who are physically frail and benefit from support to attend. While we have welcomed new clients, some longstanding members have transitioned to care homes or other arrangements.

Previously, we provided direct transport for clients to and from the centre, however, we now outsource this service to a disabled and vulnerable transport organisation. Although practical, this change has not been ideal for everyone and has affected the number of new referrals we can accept - particularly for those who need additional support.

“Everyone is very helpful and cheerful when I arrive which helps with cheering me up. Meeting up with other peoples great as well as I live on my own.” - Mrs K

For those able to attend, our Day Care service offers one or two days per week of valuable social interaction, a nutritious home-cooked lunch with fresh, locally sourced ingredients, and activities led by trained care staff, including exercise classes that aid in falls prevention. In the summer months, clients enjoy our Courtyard Garden, where they can relax in the sun or participate in gardening activities, along with a variety of other engaging programs.



Dementia Day Care Service

Our Dementia Day Care Service offers a safe, supportive space for individuals with dementia to engage in meaningful activities, socialise, and enjoy a calm, fulfilling day tailored to their needs.

Our Dementia Day Care Service has seen a steady increase in referrals this year. Delivered from our Wood Street Centre on Tuesdays, Wednesdays, and Fridays, this service provides a secure and calming environment where clients can engage in stimulating activities and connect with others.



Each session includes a half-hour of seated chair exercises to support movement and mobility, along with the opportunity to socialise and enjoy a freshly prepared two-course meal in a small, quiet group setting.

Dementia Day Care is ideal for individuals living with dementia who, with support, can enjoy time at the centre participating in group activities. Our highly trained carers ensure that each day is both engaging and tailored to meet each person's unique needs and interests.

“The services are amazing and we have upped the support from age UK Tunbridge wells due to the overwhelming difference it makes to our family and knowing mum is in safe hands.”
- Mr S

Community Hot Meal Service

Our Community Meal Service provides freshly prepared, nutritious meals to older people, offering both essential nourishment and a friendly connection through regular deliveries.

Our Community Meal Service continues to grow, now providing around 1,000 to 1,100 freshly prepared meals each month.

Led by our Chef and supported by kitchen assistants and volunteers, our catering team offers a six-week rotating menu with a new option each day, along with alternatives and accommodations for special dietary needs.

Meals are delivered by a dedicated team of volunteers and staff, ensuring that some of the most vulnerable older adults in the community enjoy a nutritious lunch and a friendly face for a quick chat and welfare check. For those who need it, we can also provide a light, packed supper.

“I really look forward to receiving the meals at lunchtime and to chat with the drivers as sometimes these are the only faces I see during the day.”- Mrs V



We regularly gather feedback from our meal recipients to ensure quality, satisfaction, and a balanced, healthy menu. Our catering team work hard to make each meal, whether enjoyed at home or at the centre, something our clients always look forward to.

Independent Living Support Service (ILSS)

We help older people remain independent and supported in their own homes by assisting with day-to-day living tasks.

The priority of the Independent Living Support Service (ILSS) has always been to help people remain as independent as possible. This means something different for each individual, and with that in mind, the ILSS offers flexible, personalised support that meets the unique needs of every client. The service remains stable, providing support across the local community despite being entirely self-sustaining and receiving no external funding.

Each month, ILSS covers between 1,200 and 1,400 hours of support.

The ILSS facilitates clients to take control of their care plans, offering them choices that allow them to stay independent for as long as possible. Whether clients need assistance with day-to-day tasks or more complex needs, they can trust that their support worker will be with them every step of the way.

Our staff remain professional, compassionate, and deeply committed to delivering high-quality care, while also mindful of the service's limitations.



“I wanted to thank Teresa and Age UK Tunbridge Wells for all their support. Teresa really was a lovely fit for my mum over the years - they got on so well together. She truly is a wonderful lady.”
- Mr A

Dementia & Me - Memory Cafes and Support Groups

We help older people remain independent and supported in their own homes by assisting with day-to-day living tasks.

The Memory Cafés and support groups have been running for three years and continue to grow steadily. We now have groups across the Tunbridge Wells district, including the rural area of Cranbrook. The Memory Cafe is a free service that we are sub-contracted to deliver by Age UK Herne Bay and Whitstable on behalf of Kent County Council. We understand that funding is likely to continue into the next financial year.



The cafes offer a safe and welcoming space for people living with cognitive decline, along with their families, to spend time together for a few hours. Participants can engage in activities, listen to guest speakers, and share any concerns they may have with their peers or the group organiser. In addition to fostering social connections, the cafes provide advice and information during sessions, with signposting available for more complex needs.

Our Dementia & Me services include:

- Three Memory Cafes
- Peer-to-peer support
- A group for young-onset dementia
- A Carer's Group
- A Cinema Club

Clients have formed strong friendships within these groups, which extend beyond the sessions, offering mutual support to families outside the cafes as well.

Befriending & LGBTQ+ Befriending

We support older adults by providing companionship through Befriending and LGBTQ+ Befriending services, offering regular, meaningful connections with a volunteer 'friend'.



Befriending is an essential service that provides older people, especially those who are socially isolated or have difficulty getting out, with regular contact with a 'friend.'

Many clients report feelings of loneliness and eagerly look forward to these interactions, which become a highlight in their week.

The matching process is highly personalised - clients and volunteers are often matched based on shared interests or experiences, leading to long-lasting friendships that both parties value deeply.

This year, we welcomed a new service manager, Lynne Walker, who has already begun raising awareness of the service within the community and recruiting additional volunteers.

We also offer digital Befriending which pairs clients with volunteers who can share digital skills, helping them use laptops, tablets, or phones to stay connected online. With support from the Kent Community Trust, clients can loan a tablet to explore its benefits before purchasing one. Volunteers guide clients in essential tasks like email, video calling, and internet use, with a strong emphasis on online safety.

These Befriending services, both traditional and digital, play a vital role in reducing isolation, helping clients stay engaged with their community.

“The visits provided a social highlight of mum’s week - a combination of reminiscence and stimulation. I cannot thank you enough for this service which has been vital.” - Mrs A

Dementia Outreach Service

We support clients living with Dementia by offering stimulating activities on a one-to-one basis with a support worker.



“Mum enjoys Beverley’s visits; I have been present, and I can see how stimulated Mum is during and afterwards” - Mrs B

The Outreach service continues to make steady progress, providing one-on-one support that totals around 90 hours per month. The strength of this service lies in the highly personalised care it offers. Clients, support workers, and often families form close, working relationships. While clients living with dementia may not always remember their support workers by name, they consistently recall the positive experiences and enjoyment they shared.

The service focuses on providing stimulating activities for clients, either in their own homes or in a familiar and safe environment.

Although the primary goal is to engage clients in meaningful ways, an added benefit is that it offers some respite to their carers.

Advocacy

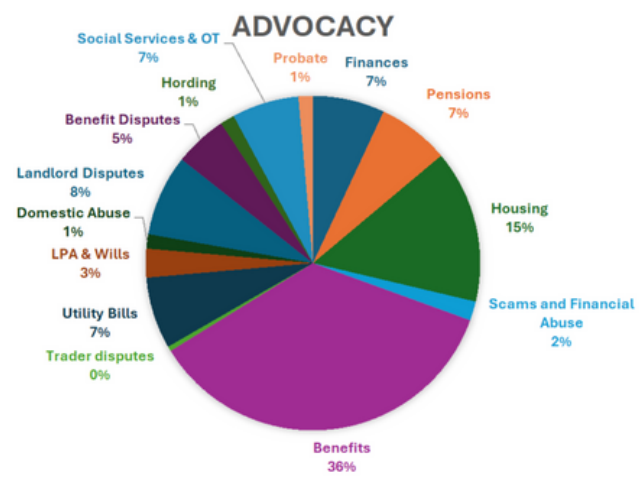
Our Advocacy Service provides tailored support to older adults, helping them navigate challenges, explore their options, and make informed choices, ensuring their voices are heard and respected.

Advocacy plays a vital role in supporting older people during significant life decisions and changes.

Even with access to information, many older people require additional help navigating certain situations. Life changes can feel overwhelming, and some may find tasks they once managed easily more challenging, often feeling unheard in important matters.

Age UK Tunbridge Well's Advocacy Service supports individuals to make their own choices and ensures those choices are respected. We provide crucial support in various situations, from disputing utility bills and addressing housing issues to helping clients cope with bereavement. By offering guidance and amplifying their voices, the service helps older people feel confident and supported during critical moments in their lives.

The Advocacy Service begins by listening to clients' views and concerns, helping them explore their options and understand their rights. Clients are provided with impartial information to make informed decisions, without judgment or advice. Practical support includes completing forms, writing letters, and making phone calls - either alongside clients or on their behalf.



The pie chart above illustrates the wide range of issues clients sought support for over the past year. In total, 139 clients were assisted.

For some, a short window of support is able to resolve their issue, while others benefit from a trusted, long-term relationship, returning for assistance as new challenges arise. This tailored approach ensures every client feels heard, respected, and supported.

Volunteering

We rely on a dedicated team of volunteers who play a vital role in supporting our clients and services.

As always, Age UK Tunbridge Wells is deeply grateful for the invaluable support of our volunteers.

Much of our work would simply not be possible without the commitment and generosity of those who give their time on a voluntary basis. Our volunteers fill essential roles across many areas, including IT and computers, community befriending, reception, support work in the Day Centre, kitchen assistance, and volunteer driving.

We are especially pleased to welcome new volunteers who have joined us to support the LGBT Befriending service. There is no doubt that these dedicated individuals are our charity's greatest asset, helping us extend our reach and enhance the quality of care we provide to our community.



“James loved your ‘laidback’ attitude and said it made him feel more relaxed and it was a total different experience to what he thought it was, so thank you for making him feel at ease.”

- Mrs M

Information and Advice Service

In the last year, we answered 4,387 enquiries for free information & advice, allowing us to save older people in Tunbridge Wells £1,463,421.00.

Our Information & Advice service has remained exceptionally busy this year, with 4,387 enquiries. This high demand is partly due to the limited number of other services in the area offering home visits for Information & Advice, making our service an essential resource for many older people.

Through the support we provided, clients have accessed a total of £1,463,421 in benefits, including Attendance Allowance, Personal Independence Payments, Pension Credit, and Housing & Council Tax Benefit.

At Age UK Tunbridge Wells, we believe that older people should have the freedom to make their own choices and maintain control over their lives. Access to accurate information and advice is key to supporting them to do so. However, with public sector cuts and limited free services available, older people can find it difficult to navigate what benefits, services, and support they need. Many feel overwhelmed by a lack of coordination between health and care services, often facing delays in getting answers or support. Additionally, understanding complex information can be daunting, especially without someone to explain it clearly.

The most common benefit which people need support with is Attendance Allowance. This year, we assisted 274 clients in applying for Attendance Allowance, helping them receive between £72.65 and £108.55 per week. This has made a significant impact on their quality of life. In addition, we also conduct full benefit checks, supporting clients in accessing other vital benefits and grants, such as Housing Benefit, Council Tax Benefit, Pension Credit, and Personal Independence Payments.

We understand that financial resources are just one part of the picture, which is why we also provide advice on a range of other issues. From housing and care to money management and debt advice, we are committed to helping older people make informed decisions. This year, we also supported 74 clients in obtaining a Blue Badge, which has helped them get out and about more easily, improving their mobility and quality of life.

Our Information & Advice service remains a lifeline for many, and we are proud to continue providing this essential support to the older people in our community.

**“Toni was very helpful and understanding.
Without her help, I am not sure what I would have
done” - Mr H**

Community Engagement and Fundraising

Our Community Engagement and Fundraising efforts focus on building strong connections with local individuals, businesses, and organisations. Through partnerships, events, and grant applications, we aim to raise vital funds and awareness to support older adults in the Tunbridge Wells area.

Age UK Tunbridge Wells actively engages with the local community to build meaningful relationships and secure vital support.

Our charity works closely with individuals and businesses, fostering collaborations that promote mutual benefits and raise awareness about our mission.

Various fundraising and visibility initiatives are organised throughout the year, including challenges like the London to Brighton ride, the Tunbridge Wells Half Marathon, quiz nights, and participation in local events. Business-to-business networking mornings are also a key focus, helping to strengthen ties with local businesses and gain ongoing support.

In addition to these efforts, our charity continually applies for grants to support older people. These applications aim to secure funding for both general operations and specific services, ensuring the sustainability and growth of Age UK Tunbridge Wells' work in the community.



"Age UK Tunbridge Wells is such a worthwhile centre to support and talking to the clients this came across so much. It was a privilege to support them. Thank you for such a wonderful day and experience." - Axa, Tunbridge Wells

Community Engagement and Fundraising

We are grateful to the businesses, organisations, and individuals who have generously supported our fundraising efforts this year. Every contribution, whether through sponsorships, donations, or partnerships, have been vital in helping us provide essential services to older people in our community.

We extend our heartfelt thanks to the incredible businesses and organisations that have generously supported Age UK Tunbridge Wells this year. Their contributions, whether financial donations, gifts in kind, or collaborative efforts, have made a significant impact on our ability to support older people in our community.

From sponsoring events and taking part in challenges to providing invaluable resources, each supporter has played a vital role in helping us raise funds and awareness for our services.

We would also like to acknowledge the contributions from individuals who have supported us, whether through volunteering or donations.

We look forward to continuing to work with our community partners in the coming year. Thank you!



Strategic Report

Reserves policy

On the recommendation of the Charity Commission, the Trustees have adopted a Reserves Policy in order for the Charity to justify and explain its reserves position and its reason for keeping funds in reserve. The policy is set out below:

Reason for holding reserves

The Charity needs reserves to safeguard its day-to-day services by maintaining a positive cashflow without recourse to borrowing. £170k is set aside and is sufficient to meet our redundancy obligations and would currently be sufficient to wind the Charity's front line services down within 3 months and close within 6 months. £20k is ringfenced for the refurbishment of the catering and day centre facilities.

Level of reserves

We have produced a deficit for the year of £26,523 leaving a total of £243,245 unrestricted reserves. The Trustees believe that this level is sufficient to enable the organisation to continue and ensure stability.

Structure, Governance and Management

Governing document

The Charity is controlled by its Memorandum and Articles being a company limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

The Chair undertakes an audit of the Trustees on an annual basis to ensure the Board has a full complement of members with relevant skills and expertise. Where gaps are identified Trustees are offered any required training and new members recruited as required. Trustees retire in rotation and are elected at the Annual General Meeting. New Trustees can be appointed in this way or can be co-opted by the Board in accordance with the Articles of Association.

Organisational structure

General control, management and administration of the Charity is carried out by the Board of Trustees who are appointed by way of nomination and election by the membership in accordance with the procedures detailed in the Governing Document. The Board of Trustees is authorised to appoint new Trustees to fill vacancies through resignation or death of an existing Trustee.

The Trustees named on page 1 have served throughout the year stated unless stated otherwise. The Board met 6 times during the year. Trustees formulate the strategic direction of the Charity and have overall responsibility for ensuring the Charity has appropriate systems of control, financial and otherwise. Responsibility for the day-to-day management of the Charity and the delivery of services is delegated to the Chief Officer

Induction and training of new trustees

New Trustees work through an induction period. They are provided with an induction pack that includes a copy of the governing document, recent board meeting minutes, an annual report and accounts, and the business plan. A Trustee is mentored and guided by a fellow Trustee and the Chief Officer who will help familiarise the new member with the organisational structure, the individual staff and volunteers, an overview of the services provided and the policies and procedures currently in place.

Structure, Governance and Management

Affiliation and relationship between the Charity and other organisations

Age UK Tunbridge Wells is a Brand Partner with Age UK, which was formed in 2009 by the merger of Age Concern and Help the Aged. The Trustees of Age UK Tunbridge Wells signed the Partnership Agreement and the Directors believe it remains beneficial to the operation of the organisation. Age UK Tunbridge Wells remains an independent, locally-governed and locally-funded organisation, able to respond to the needs of people in later life within the Tunbridge Wells locality.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Systems of internal control are designed to provide reasonable but not absolute assurance against material mis-statement or loss.

They include:

- A strategic plan and an annual budget approved by the Trustees.
- Regular consideration by the Trustees of financial results, variance from budgets, non-financial performance indicators and benchmarking.
- Delegation of authority and segregation of duties.
- Identification and management of risks.

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Age UK Tunbridge Wells for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Trustees' Responsibilities

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 1/12/2024 and signed on the board's behalf by:

Nigel Stratton

..

Nigel Stratton Chairman

Trustee

"I so look forward to my support workers visiting me, I love to get out, see all the different scenes, garden centres and meet other people, my little Henry (dog) also loves the company" - Mrs H



**Report of the
independent auditors
to the members of Age
UK Tunbridge Wells**



Report of the independent auditors to the members of Age UK Tunbridge Wells

Opinion

We have audited the financial statements of Age UK Tunbridge Wells (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Report of the independent auditors to the members of Age UK Tunbridge Wells

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Report of the independent auditors to the members of Age UK Tunbridge Wells

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Report of the independent auditors to the members of Age UK Tunbridge Wells

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charity and the environment in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to registered charities, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011 and other factors such as taxation.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) and determined that the principal risks were related to manual accounting journals. Audit procedures performed by the engagement team included:

- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud,
- Evaluating management's controls designed to prevent and detect irregularities,
- Assessment of identified audit risk factors,
- Performing analytical procedures to identify any unusual or unexpected relationships, including related party transactions, that may indicate risks of material misstatement due to fraud
- Reading the Minutes of meeting of those charged with governance, and
- Identifying and testing manual accounting journals, in particular any unusual items.

Report of the independent auditors to the members of Age UK Tunbridge Wells

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulations. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation. A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alan R E Peal (Senior Statutory Auditor)
for and on behalf of Porritt Rainey
The Crown Business Centre
10 High Street
Otford
Sevenoaks
Kent
TN14 5PQ



Date: 1/12/2024

Financial activities



Statement of Financial Activities

for the year ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	14,880	-	14,880	17,478
Charitable activities	5				
Social Opportunities		162,238	-	162,238	188,076
Independent Living Service		326,491	-	326,491	304,160
Domiciliary Service		-	-	-	5,111
Dementia Services		155,656	-	155,656	162,330
Advice and Information		5,000	-	5,000	5,000
ISM and Befriending		-	-	-	13,464
Meal Service		171,930	-	171,930	139,971
Other trading activities	3	21,806	14,000	35,806	5,261
Investment income	4	5,226	-	5,226	1,070
Other income		595	-	595	1,257
Total		863,822	14,000	877,822	843,178

The notes form part of these financial statements

Statement of Financial Activities

for the year ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
EXPENDITURE ON					
Raising funds	6	1,023	-	1,023	9,524
Charitable activities	7				
Social Opportunities		175,109	-	175,109	155,113
Independent Living Service		330,477	-	330,477	307,573
Domiciliary Service		-	-	-	836
Dementia Services		94,544	7,094	101,638	108,838
Advice and Information		37,091	-	37,091	29,228
Advocacy		28,390	-	28,390	26,894
ISM and Befriending		17,629	-	17,629	41,748
Awareness Raising		8,442	-	8,442	-
Meal Service		184,925	-	184,925	187,734
Community Sponsorship		19,621	-	19,621	-
Total		897,251	7,094	904,345	867,488
NET INCOME/(EXPENDITURE)		(33,429)	6,906	(26,523)	(24,310)
RECONCILIATION OF FUNDS					
Total funds brought forward		278,583	8,998	287,581	311,891
TOTAL FUNDS CARRIED FORWARD		245,154	15,904	261,058	287,581

Statement of Financial Position

for the year ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Tangible assets	13	1,909	11,180	13,089	3,688
CURRENT ASSETS					
Stocks	14	375	-	375	375
Debtors	15	83,211	-	83,211	91,523
Cash at bank and in hand		205,408	4,724	210,132	217,850
		<u>288,994</u>	<u>4,724</u>	<u>293,718</u>	<u>309,748</u>
CREDITORS					
Amounts falling due within one year	16	(45,749)	-	(45,749)	(25,855)
		<u>243,245</u>	<u>4,724</u>	<u>247,969</u>	<u>283,893</u>
NET CURRENT ASSETS					
		<u>245,154</u>	<u>15,904</u>	<u>261,058</u>	<u>287,581</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>245,154</u>	<u>15,904</u>	<u>261,058</u>	<u>287,581</u>
NET ASSETS					
		<u>245,154</u>	<u>15,904</u>	<u>261,058</u>	<u>287,581</u>
FUNDS					
Unrestricted funds	17			245,154	278,583
Restricted funds				<u>15,904</u>	<u>8,998</u>
				<u>261,058</u>	<u>287,581</u>
TOTAL FUNDS					
				<u>261,058</u>	<u>287,581</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 1/12/2024 and were signed on its behalf by:

Nigel Stratton

Nigel Stratton Chairman

Trustee

Statement of Cash Flows

for the year ended 31 March 2024

	Notes	2024	2023
		£	£
Cash flows from operating activities			
Cash generated from operations	1	1,156	(43,089)
Net cash provided by/(used in) operating activities		1,156	(43,089)
Cash flows from investing activities			
Purchase of tangible fixed assets		(14,100)	-
Interest received		5,226	1,070
Net cash (used in)/provided by investing activities		(8,874)	1,070
Change in cash and cash equivalents in the reporting period		(7,718)	(42,019)
Cash and cash equivalents at the beginning of the reporting period		217,850	259,869
Cash and cash equivalents at the end of the reporting period		210,132	217,850

Notes to the statement of Cash Flows

for the year ended 31 March 2024

1. RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 €	2023 €
Net expenditure for the reporting period (as per the Statement of Financial Activities)	(26,523)	(24,310)
Adjustments for:		
Depreciation charges	4,699	1,878
Interest received	(5,226)	(1,070)
Decrease/(increase) in debtors	8,312	(14,652)
Increase/(decrease) in creditors	19,894	(4,935)
Net cash provided by/(used in) operations	1,156	(43,089)

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/23 €	Cash flow €	At 31/3/24 €
Net cash			
Cash at bank and in hand	217,850	(7,718)	210,132
	217,850	(7,718)	210,132
Total	217,850	(7,718)	210,132

Notes to the Financial Statements

for the year ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Notes to the Financial Statements

for the year ended 31 March 2024

Allocation and apportionment of costs

The cost of overall direction and administration on each activity, comprising the salary and overhead costs of the central function, is apportioned on the following basis which are an estimate, based on staff time, of the amount attributable to each activity:

Social Opportunities	15%
Independent Living Service	20%
Dementia Services	20%
ISM and Befriending services	5%
Advice and Information	7%
Advocacy	3%
Community Meal Service	20%
Community Sponsorship	5%
Awareness Raising	5%

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings - 20% on cost

Office Equipment - 25% on cost

Notes to the Financial Statements

for the year ended 31 March 2024

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Notes to the Financial Statements

for the year ended 31 March 2024

2. DONATIONS AND LEGACIES

	2024 £	2023 £
Donations	14,880	16,418
Legacies	-	1,060
	<u>14,880</u>	<u>17,478</u>

3. OTHER TRADING ACTIVITIES

Fundraising events	<u>35,806</u>	<u>5,261</u>
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4. INVESTMENT INCOME

Deposit account interest	<u>5,226</u>	<u>1,070</u>
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5. INCOME FROM CHARITABLE ACTIVITIES

Client Contributions	Activity		
Grants	Social Opportunities	99,965	91,409
Client Contributions	Social Opportunities	62,273	96,667
Client Contributions	Independent Living Service	326,491	304,160
Grants	Domiciliary Service	-	5,111
Client Contributions	Dementia Services	155,656	132,755
Grants	Dementia Services	-	29,575
Grants	Advice and Information	5,000	5,000
Grants	ISM and Befriending	-	13,464
Client Contributions	Meal Service	171,930	139,971
		<u>821,315</u>	<u>818,112</u>

Notes to the Financial Statements

For the year ended 31 March 2024

Grants received, included in the above, are as follows:

	2024	2023
	£	£
Southborough & High Brooms AC	10,000	-
Age UK	10,000	10,000
Big Lottery Funding	10,833	86,667
Kent Community Grant	5,000	10,000
Dementia and Me	31,440	33,039
St James Place	-	5,000
	<u>67,273</u>	<u>144,706</u>

6. RAISING FUNDS

Raising donations and legacies

Staff costs	-	8,632
Sundries	-	892
Fundraising Costs	1,023	-
	<u>1,023</u>	<u>9,524</u>

7. CHARITABLE ACTIVITIES COSTS

	Direct costs	Support costs (see note 9)	Total
	£	£	£
Social Opportunities	154,794	20,315	175,109
Independent Living Service	296,718	33,759	330,477
Dementia Services	67,879	33,759	101,638
Advice and Information	25,275	11,816	37,091
Advocacy	23,324	5,066	28,390
ISM and Befriending	9,187	8,442	17,629
Awareness Raising	-	8,442	8,442
Meal Service	151,164	33,761	184,925
Community Sponsorship	11,180	8,441	19,621
	<u>739,521</u>	<u>163,801</u>	<u>903,322</u>

Notes to the Financial Statements

For the year ended 31 March 2024

8. GRANTS PAYABLE

	2024 €	2023 €
Social Opportunities	-	264
Independent Living Service	-	1,290
	<u>-</u>	<u>1,554</u>

9. SUPPORT COSTS

	Management €	Governance Costs €	Total €
Social Opportunities	19,745	570	20,315
Independent Living Service	32,999	760	33,759
Dementia Services	32,999	760	33,759
Advice and Information	11,550	266	11,816
Advocacy	4,952	114	5,066
ISM and Befriending	8,252	190	8,442
Awareness Raising	8,252	190	8,442
Meal Service	33,001	760	33,761
Community Sponsorship	8,251	190	8,441
	<u>160,001</u>	<u>3,800</u>	<u>163,801</u>

Activity	Basis of allocation
Management	Staff activity
Governance costs	Staff activity

10. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024 €	2023 €
Auditors remuneration	3,800	3,600
Depreciation - owned assets	4,699	1,878
Other operating leases	<u>16,735</u>	<u>16,327</u>

Notes to the Financial Statements

for the year ended 31 March 2024

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

12. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	£608,810	£595,526
Social security costs	24,467	21,857
Other pension costs	8,693	7,570
	<u>641,970</u>	<u>624,953</u>

The average monthly number of employees during the year was as follows:

	2024	2023
Social Opportunities	16	20
Independent Living Service	25	26
Social Integration and other services	3	5
Administrative Support	2	2
Marketing	2	2
	<u>48</u>	<u>55</u>

Key management personnel compensation was £42,000

Notes to the Financial Statements

for the year ended 31 March 2024

13. TANGIBLE FIXED ASSETS

	Improvements to property €	Fixtures and fittings €	Motor vehicles €	Office Equipment €	Totals €
COST					
At 1 April 2023	17,837	14,505	57,091	15,983	105,416
Additions	-	14,100	-	-	14,100
At 31 March 2024	17,837	28,605	57,091	15,983	119,516
DEPRECIATION					
At 1 April 2023	14,338	14,316	57,091	15,983	101,728
Charge For year	1,784	2,915	-	-	4,699
At 31 March 2024	16,122	17,231	57,091	15,983	106,427
NET BOOK VALUE					
At 31 March 2024	<u>1,715</u>	<u>11,374</u>	<u>-</u>	<u>-</u>	<u>13,089</u>
At 31 March 2023	<u>3,499</u>	<u>189</u>	<u>-</u>	<u>-</u>	<u>3,688</u>

14. STOCKS

	2024	2023
	€	€
Stocks	<u>375</u>	<u>375</u>

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	€	€
Trade debtors	75,720	84,756
Other debtors	<u>7,491</u>	<u>5,417</u>
	<u>83,211</u>	<u>91,523</u>

Notes to the Financial Statements

for the year ended 31 March 2024

16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 €	2023 €
Trade creditors	12,746	14,327
Pension Control Account	1,459	1,509
Accruals and deferred income	20,000	-
Accrued expenses	4,100	3,300
Accrued Holiday and wages	7,444	6,719
	<u>45,749</u>	<u>25,855</u>

17. MOVEMENT IN FUNDS

	At 1/4/23 €	Net movement in funds €	At 31/3/24 €
Unrestricted funds			
General fund	258,583	(33,429)	225,154
Kitchen redevelopment project management	<u>20,000</u>	<u>-</u>	<u>20,000</u>
	278,583	(33,429)	245,154
Restricted funds			
Minerva Trust Fund	405	-	405
LGBT Awareness Fund	3,319	-	3,319
ILS Bursary	1,000	-	1,000
Dementia and Me	4,274	(4,274)	-
Magic Table	<u>-</u>	<u>11,180</u>	<u>11,180</u>
	8,998	6,906	15,904
TOTAL FUNDS	<u>287,581</u>	<u>(26,523)</u>	<u>261,058</u>

Notes to the Financial Statements

for the year ended 31 March 2024

Net movement in funds, included in the above are as follows:

	Incomming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	863,822	(897,251)	(33,429)
Restricted funds			
Demenatia and Me	-	(4,274)	(4,274)
Magic Table	14,000	(2,820)	11,180
	<u>14,000</u>	<u>(7,094)</u>	<u>6,906</u>
TOTAL FUNDS	<u>877,822</u>	<u>(904,345)</u>	<u>(26,523)</u>

Comparatives for movement in funds

Unrestricted funds

General fund	284,281	(25,698)	258,583
Kitchen redevelopment project management	20,000	-	20,000
	<u>304,281</u>	<u>(25,698)</u>	<u>278,583</u>

Restricted funds

Minerva Trust Fund	669	(264)	405
Winter Warmth Campaign	1,716	(1,716)	-
LGBT Awareness Fund	3,319	-	3,319
Dementia Bursary	381	(381)	-
ILS Bursary	1,000	-	1,000
ShopAbility Project	525	(525)	-
Demenatia and Me	-	4,274	4,274
	<u>7,610</u>	<u>1,388</u>	<u>8,998</u>

TOTAL FUNDS

	<u>311,891</u>	<u>(24,310)</u>	<u>287,581</u>
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Notes to the Financial Statements

for the year ended 31 March 2024

Comparative net movement in funds, included in the above are as follows:

	Incomming resources €	Resources expended €	Movement in funds €
Unrestricted funds			
General fund	782,235	(807,933)	(25,698)
Restricted funds			
Minerva Trust Fund	-	(264)	(264)
Winter Warmth Campaign	-	(1,716)	(1,716)
Dementia Bursary	-	(381)	(381)
ShopAbility Project	-	(525)	(525)
Demenatia and Me	29,575	(25,301)	4,274
St James Place	5,000	(5,000)	-
Asda Foundation	239	(239)	-
Digital Inclusion	13,464	(13,464)	-
I&A Fund	12,665	(12,665)	-
	<u>60,943</u>	<u>(59,555)</u>	<u>1,388</u>
TOTAL FUNDS	<u>843,178</u>	<u>(867,488)</u>	<u>_(24,310)</u>

Notes to the Financial Statements

for the year ended 31 March 2024

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

19. RESTRICTED FUNDS

Minerva Trust Fund

This fund has been set up to be used only in providing charitable assistance to people in the area.

LGBT Awareness Fund

This is for awareness raising

Winter Warmth Campaign

The Charity continues to receive funds from the sales of knitting woollen garments. The funds are used to provide charitable assistance to people in the area through the winter months.

Building Refurbishment

This is for the refurbishment of the day centre

Dementia and ILS Bursaries

This is for the provision of a bursary for Staff involved with these activities

Notes to the Financial Statements

for the year ended 31 March 2024

Dementia and Me

This was a contract commissioned by local Health and social care authorities to provide care for people post Dementia diagnosis.

Magic Table

Funds were raised to purchase two OMI Tables, for the day care centre. Specifically to provide activities for people living with dementia

**“Thank you for all your help over the last couple of years.
Your team are very special people and it has been great
to always be able to speak to you personally when
needed. We are very grateful for this wonderful service.”
– Mrs W**

Thank you



How you can get involved

You can support Age UK Tunbridge Wells in a number of ways

Donate

Volunteer

Fundraise

Campaign

To find out more about how you can get involved with Age UK Tunbridge Wells visit www.ageuk.org.uk/tunbridgewells

Age UK Tunbridge Wells

Day Centre
Wood Street
Tunbridge Wells
Kent
TN1 2QS

REGISTERED COMPANY
NUMBER: 07956458
(England and Wales)
REGISTERED CHARITY
NUMBER: 1147675

