

ANNUAL REPORT

Deaflink North East

2019/2021

Chairs Comments - Maureen McGarritty

What an interesting last two years this has been!

You may have noticed that we didn't have an AGM last year because we were too busy trying to keep safe and deliver our services so I will try and summarise the main events for 2019-21.

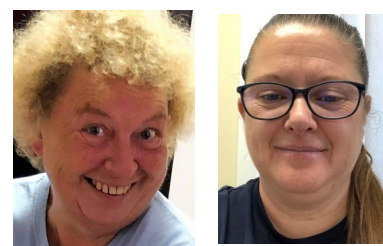
In terms of the Deaflink Board we have had to say goodbye to 2 Chairs. The first, Jo Nicolls, had been our chair since 2012 and she stepped down in February 2020. She was replaced by Jo Fortune and she served for just over a year before resigning – she became a staff member at Deaflink. We are grateful to both of them for their dedication and support—THANK YOU BOTH. I became the Deaflink Chair in February 2021.

In May 2019 we started the D/deaf Rights work (funded by the lottery). This made big changes to our work and we have been able to support BSL users in lots of new ways. This was especially important in the COVID lockdown in March 2020.

The D/deaf Communities have had to learn to use technologies they never knew about –“what's a Zoom?” We have had to be flexible and creative in working together to continue to deliver services to the D/deaf communities who, overnight, were denied access to many services who shut their doors. The staff continued to provide help and support D/deaf people when no other service could.

In March 2020 we were in the process of moving offices and, when we went into the first lockdown, everything went into storage – apart from the computers. We were finally able to move into the new offices in October.

I am proud of the work of the staff, the board, the volunteers and let's not forget the communication support professionals who have all pulled together to enable Deaflink to continue to meet the needs of the most vulnerable people.



Board meetings on Zoom

In This Report

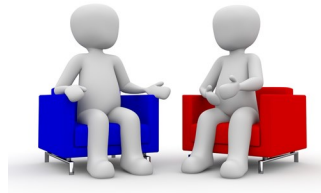
- Chairs comments
- Statistics 2019-21
- Services
- Finances
- People

2019-21 D/deaf support

One to one work

2019/20

We provided information, advice and support to **208** D/deaf people. This work included 436 meetings with them and it involved over 823 hours staff time.



2020/21

We provided information, advice and support to **161** D/deaf people. This work included 825 meetings/contacts with them and it involved over 1420 hours staff time.

Group work

2019/20

We delivered **106** groups and forums with **163** people attending. On average each person attended 7 times a year.

One of the highlights was a wood carving course and this brought together a group of Deaf people who learnt new skills together.



2020/21

We delivered **155** groups and forums with **78** people attending. On average each person attended 9 times a year. All of these meetings were online.

In 2019/20 went to **79** meetings and events to raise awareness of the issues and barriers affecting D/deaf people. 2020/21 we went to 39 video meetings

Wednesday Bingo meeting



In 2019/20 we were working hard to build our Deaf Rights work and had a steady increase in D/deaf people accessing our service. We were building relationships with agencies within Newcastle and raising awareness of the issues affecting D/deaf people. At the end of this year we went into a national lockdown. Deaflink did not stop delivering our service but we did have to change how we delivered it.

We faced a number of challenges:

- BSL users with no access to computers
- GP's, Hospitals, Banks and Council departments closed their doors and were accessible only by telephone and emails.
- Government information briefings were not signed.
- Some clients could only communicate by letter

Several of our clients had no way of communicating with anyone or any agency. None of them were identified as vulnerable by anyone, some were shielding.

We worked to identify the individuals who did not have computer access or knew how to do video calls and we helped them build their skills. We did this with IT equipment provided by a lottery grant, safe home visits and online coaching.

We created new, online ways to connect with people. We delivered a weekly bingo/quiz group and created Facebook pages. We produced weekly newsletters and for these we created BSL video's to provide accessible information on Covid and developments.

Covid has had a significant impact on people's access to services—for the D/deaf community it has created impossible barriers and for many those barriers are still there.

We sent out fortnightly ebulletins to **332** people.





Hard of Hearing project

Louise McGlen took over the post of Hard of Hearing Involvement Worker in December 2019 and had three months before we were hit by Covid-19. Adaptability, quick learning and trial and error enabled us to continue to provide a service, using video messaging, social media, phone and text. Both SHHH and Tinnitus Groups ran virtually using Google Meet (which offered good subtitles) backed up by private Facebook groups and a Hard of Hearing Facebook Page.

Many of the new online services were not set up for people who cannot hear over the phone. Our work has included helping people to access hearing aid repairs, solve issues with or access hearing equipment. We frequently reminded organisation that providing just a phone number as means of contact was a problem for many.

We found a range of solutions to help everyday life with face masks, which make conversation even harder to follow. Solutions included using the sunflower lanyard, "I lip read" badges and Nexus Bridge cards (these alert staff to the communication needs of an individual). One new development has been live transcribe an app free on android phones that provides speech to text support for conversations. We have supported several people to download and use on their phones and have had very positive feedback about the positive impact it has had.



Live transcribe in action

Finances

Thanks to our Funders and contributors - Newcastle Fund and National Lottery Community Fund. Also a big **THANK YOU** for the wonderful donations from members of the public. It all helps keep Deaflink ticking over.



We Spent

Our Income

2019/20	2020/21
84,990	86,412
92,357	100,746

For a full copy of our 2019/20 and our 2020/21 accounts please contact Heidi Jobling on 0191 281 2314 or email: heidi@deaflink.org.uk or look online at Charity Commission website.

DEAFLINK PEOPLE

The last 18 months have been some of the most difficult people have faced but it has also reminded us of what is most important.

We are lucky to have a such a wonderful team of people.



We have to say thank you and best wishes in your retirement to both Bob Weiner and Jenny Wright. Long standing Board members who brought wisdom, passion and commitment (and pretty good chocolate brownies). Many thanks also to the staff and volunteers. And to those who have moved on to new things— you will always be a part of the Deaflink family.



THE WINNERS. In December 2019 we had our first Helen Howie Golf competition. Congratulations—Mairhi, Emma, Dolly and Maggie.

CLIENT FEEDBACK

Bingo & Kahoot! was helpful to feel less isolated and have a chat with people to make my day x

Thank you 😊

Although I don't participate in your online meetings, I really do appreciate these emails you send out and the information you circulate.

Ok I am enjoyed with kahoot like bingo then kahoot like questions really useful and seen them nice people there also can talks them too so it really fun so good for us

I learnt how to Zoom which opened me up to chats with friends

Thanks for this afternoon. It is so satisfying and interesting to have a chat and make contact with the outside world!

I look forward to the face-to-face meetings when they eventually happen. In the meantime it is good to share experiences with like-minded people.

The subtitles were very helpful... I missed some bits, but caught most of it.

Just wanted to let you know how happy you made me

Contact Us

4 Glendale Terrace,
Newcastle Upon
Tyne, NE6 1PB



07897
329 359



0191
281 2314



admin@deaflink.org.uk

Website

www.deaflink.org.uk

[www.facebook.com/
deaflink](https://www.facebook.com/deaflink)

facebook

twitter

Deaflink_NE

Deaflink North East

(a company limited by guarantee)

Company Registration no 07982375

Charity Registration no 1147237

Financial Statements

For the period ended

31 March 2021

Deaflink North East Ltd
4 Glendale Terrace
Newcastle upon Tyne
NE6 1PB.

Legal and Administrative Information

Name: Deaflink North East

Company No: 07982375

Charity No: 1147237

Directors/Trustees: Maureen Bonnie McGarrity (Chair from March 2021)
Robert Thomas Weiner (signatory for accounts)
Joyce Pennington (signatory for accounts)
Rachel Ross
Laura McQuillan
Christopher Rowlands
Heather Thompson
Louise Borrell
Geoff Bell (joined 22/03/21)
Joanne Fortune (Chair and signatory) left 28/02/21
Jennifer Susan Wright left 09/07/20

Registered Address: 4 Glendale Terrace
Newcastle upon Tyne
NE6 1PB

Bankers: The Co-operative Bank
PO Box 250
Delf House
Southway
Skelmersdale
WN8 6WT

Structure: Deaflink is a Company limited by guarantee and a registered Charity.

Independent Examiner: Kate Tully FMAAT FCIE
20 Ennerdale Crescent
Winlaton
Blaydon on Tyne
NE21 6PS

Contents

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Directors'/Trustees' Report

Objectives and Activities

The aim of Deaflink is to:

- Improve access to employment, education, health, leisure and social opportunities for all D/deaf, Deafblind and Hard of Hearing people in Newcastle and the North East
- To raise awareness of the needs of these excluded groups to statutory and voluntary/private organisations and agencies
- To act as a consultative group offering training support and advocacy

Deaflink was part of Newcastle Healthy City until that organisation was forced to close in March 2012. From April 2012 Deaflink North East became a new charity and company limited by guarantee with a wider North East remit.

Achievements and Performance:

The work of Deaflink addresses inequalities and barriers facing people who have hearing loss. We encourage people to be aware of their rights and responsibilities. Our primary focus remains ensuring that D/deaf people are empowered by having access to information to enable them to make choices. Deaflink North East continues to build strong relationships with key partners in the city of Newcastle and the North East.

The year 2020-21 has been both challenging and interesting.

From March 2020 to October 2020 our office contents were in storage – we were moving to a new office and the Covid-19 pandemic hit and we went into lockdown. The staff worked from their homes. The first challenge was to ensure that we had the equipment and internet connections to provide a reliable service. We also needed policies and procedures to ensure that all staff and clients were not put at any risk.

The Deaflink staff continued to provide support to D/deaf people throughout.

The Board were clear that the service should continue and that clients and staff must be protected. We also had to learn how to do accessible online meetings. They spent many hours discussing the ways in which we could continue to provide our service safely. We faced a number of challenges:

- BSL users with no access to the internet, computers or the knowledge to use IT.
- GP's, Hospitals, Banks and Council departments closed their doors and were accessible by telephone and emails.
- Government Briefings were not signed.
- Some people we could only communicate with by letter

Deaflink moved to our new offices in October and have managed to balance home and office working. We are continuing to learn and adapt to living with the threat of the virus. Long term planning and event management are challenging. The Deaflink team of volunteers, board members and staff will be united in trying to meet the needs of the D/deaf communities.

Risk Management

The Directors are examining the major risks, which the company faces in relation to external factors, governance and management, internal operations and business. They are considering the likelihood and the impact of risks and are reviewing what systems should be in place to control and reduce those risks. The systems are being designed to provide reasonable, but not absolute, assurance against material loss or misstatement of loss.

Deaflink North East
(a company limited by guarantee)

The trustees/directors have considered the guidance produced by the Charity Commission on the provision of public benefit and they confirm that public benefit has been provided by the range of activities as described above.

Reserves Policy

It is the policy of the company to try to build up unrestricted funds, which are free reserves of the company, to a level that equates to approximately 3 months unrestricted expenditure. This will provide sufficient funds to cover management and administration support costs and any emergencies that may arise from time to time.

Directors' responsibilities:

The Directors'/Trustees' are responsible for keeping proper accounting records which disclose with reasonable accuracy the financial position of the charity and which enable them to ascertain the financial position of the company and which enable them to comply with applicable law. The Directors/Trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

For the year ending 31 March 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the members and signed on their behalf:

Name: Robert Weiner Signature: *R Weiner*

Name: Joyce Pennington Signature: *J Pennington*

Date: 23rd September 2021

Deaflink North East
(a company limited by guarantee)

Independent Examiners Report

Report to the trustees/members of Deaflink North East Limited on Accounts for the year ended 31 March 2021 set out on pages 7-12.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income does not exceed £250,000.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Kate Tully FMAAT FCIE

Date 28th October 2021

Signed *K A Tully*



Kate Tully is a Fellow Member of the Association of Charity Independent Examiners and a Fellow Member of the Association of Accounting Technicians

Deaflink North East
(a company limited by guarantee)
Statement of Financial Activities
(incorporating the income and expenditure account)

for the period ended 31 March 2021

	Note	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds 2020-21 £	Total Funds 2019-20 £
Income and Endowments from:						
Donations and Legacies		244	0	0	244	90
Investment Income		0	0	0	0	27
Charitable Activities		0	0	100,352	100,352	92,235
Other Trading Activities		0	0	0	0	0
Other		150	0	0	150	5
Total		394	0	100,352	100,746	92,357
Expenditure on:						
Raising Funds					0	0
Charitable activities		0	0	86,412	86,412	84,990
Other		0	0	0	0	0
Total Resources Expended		0	0	86,412	86,412	84,990
Net incoming/outgoing resources before transfers		394	0	13,940	14,334	7,368
Transfers					0	0
Net movement in funds		394	0	13,940	14,334	7,368
<i>Funds brought forward from previous year</i>		29,933	34,778	5,703	70,414	63,046
Total funds carried forward		30,327	34,778	19,643	84,748	70,414

The notes on pages 9-12 form an integral part of these financial statements.

Deaflink North East
(a company limited by guarantee)
Balance Sheet
as at 31 March 2021

	Note	2020-21 Funds £	2019-20 Funds £
Fixed Assets:			
<i>Tangible Assets</i>		0	0
Total Fixed Assets:		0	0
Current Assets			
<i>Debtors</i>	6	0	0
<i>Cash at Bank and In Hand</i>		85,894	71,694
Total Current Assets		85,894	71,694
Total Current and Fixed Assets		85,894	71,694
Liabilities			
<i>Creditors: Amounts falling due within one year</i>	7	(1,146)	(1,280)
<i>Creditors: Amounts falling due after one year</i>		0	0
Total Current and Long Term Liabilities		(1,146)	(1,280)
Total Assets		84,748	70,414
The Funds of the Charity:			
Unrestricted Funds		30,327	29,933
Designated Funds		34,778	34,778
Restricted Funds		19,643	5,703
TOTAL CHARITY FUNDS		84,748	70,414

Statement of Exemption:

For the year ending 31 March 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.'

Approved by the members and signed on their behalf:

Name: Robert Weiner Signature: *R Weiner*

Name: Joyce Pennington Signature: *J Pennington*

Date: 23rd September 2021

The notes on pages 9-12 form an integral part of these financial statements

Notes to the Financial Statements
for the period ending 31 March 2021

1 Accounting Policies

Basis of Preparation

These Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2015) – Charities SORP (FRS 102).

Deaflink North East meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability

Donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Capital Grants are released over the economic useful life of the asset to which they relate

Resources Expended and Liabilities

Resources expended have been analysed using a natural classification.

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Deaflink North East
(a company limited by guarantee)

2 Funds

The Charity has 2 funds, an unrestricted general fund, which has a designated fund and a restricted fund used for purchasing items of a specific nature funded by one funder: hence all movements on each fund are disclosed.

Restricted Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
Newcastle Fund	0	25,965	(25,965)		0
The 1989 Willan Charitable Trust	0	0			0
National Lottery Community Fund - Deaf Rights	5,703	55,270	(49,707)		11,266
Lottery Extra	0	9,117	(9,117)		0
Sir James Knott Trust	0	10,000	(1,623)		8,377
Total	5,703	100,352	(86,412)	0	19,643

Designated Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
CCG	0	0			0
Contingency Fund	34,778	0			34,778
Total	34,778	0	0	0	34,778

Unrestricted Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
General Fund	29,933	344			30,277
Total	29,933	344	0	0	30,277
Total Funds	70,414	100,696	(86,412)	0	84,698

3 Investment Income

This is interest earned in a bank account

4 Income and Expenditure Analysis 2020-21

Income and Endowments from:

Donations and Legacies	Unrestricted	Designated	Restricted	Total
				0
				0
Donations	244			244
	244	0	0	244
Charitable Activities				
Newcastle Fund			25,965	25,965
National Lottery Community Fund - Deaf Rights			55,270	55,270
Lottery Extra			9,117	9,117
Sir James Knott Trust			10,000	10,000
Training				0
	0	0	100,352	100,352
Other Trading Activities				
Fundraising Income	0			0
	0	0	0	0
Investments				
Bank Interest Earned				0
	0	0	0	0
Other				
Miscellaneous Income	150			150
	150	0	0	150
Total Incoming Resources	394	0	100,352	100,746

Resources Expended

Deaflink North East
(a company limited by guarantee)

Raising Funds	Unrestricted	Designated	Restricted	Total
				0
Charitable Activities				
Staff Costs			65,313	65,313
Recruitment Costs			35	35
Sessional Workers			1,375	1,375
Stationery/Equipment			8,708	8,708
Rent, Heating and Electricity			3,439	3,439
Website/IT			944	944
Telephone			490	490
Postage			360	360
Printing and Copying			0	0
Legal/Professional Fees			2,042	2,042
Meetings/Events and Forums			95	95
Payroll/Accounts/Bank			618	618
Insurance			615	615
Communications Costs			1,422	1,422
Staff Training			0	0
Staff Travel			520	520
User Travel			26	26
Independent Examination Fee			300	300
Other			110	110
	0	0	86,412	86,412
Other				
				0
	0	0		0
Total Resources Expended	0	0	86,412	86,412

Support Costs	Fundraising Activity	Charitable Activity	Governance Activity	Total Cost
Support Cost Type	£	£	£	£
Salary Costs		65,313		65,313
Recruitment Costs		35		35
Sessional Workers		1,375		1,375
Stationery/Equipment		8,708		8,708
Rent, Heating and Electricity		3,439		3,439
Website/IT		944		944
Telephone		490		490
Postage		360		360
Printing and Copying		0		0
Legal/Professional Fees		2,042		2,042
Meeting Expenses and Refreshments		95		95
Payroll/Accounts/Bank		618		618
Insurance		615		615
Communications Costs		1,422		1,422
Staff Travel		0		0
User Travel		520		520
Other		26		40
Independent Examination Fee			300	300
	0	86,002	300	86,316

Deaflink North East
(a company limited by guarantee)

5 Salaries/Wages

Unrestricted £	Designated £	Restricted £	2020-21 Total £	2019-20 Total £
		65,313	65,313	66,991
0	0	65,313	65,313	66,991

2 full time equivalent employees were employed during this period no remuneration of more than £60,000 was made.

6 Debtors

There are no debtors at this time.

7 Creditors: due within 1 year

	2020-21 £	2019-20 £
Trade Creditors	300	300
HMRC	846	980
Total	1,146	1,280

Deaflink North East

(a company limited by guarantee)

Company Registration no 07982375

Charity Registration no 1147237

Financial Statements

For the period ended

31 March 2021

Deaflink North East Ltd
4 Glendale Terrace
Newcastle upon Tyne
NE6 1PB.

Legal and Administrative Information

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Company No:	07982375
Charity No:	1147237
Directors/Trustees:	Maureen Bonnie McGarrity (Chair from March 2021) Robert Thomas Weiner (signatory for accounts) Joyce Pennington (signatory for accounts) Rachel Ross Laura McQuillan Christopher Rowlands Heather Thompson Louise Borrell Geoff Bell (joined 22/03/21) Joanne Fortune (Chair and signatory) left 28/02/21 Jennifer Susan Wright left 09/07/20
Registered Address:	4 Glendale Terrace Newcastle upon Tyne NE6 1PB
Bankers:	The Co-operative Bank PO Box 250 Delf House Southway Skelmersdale WN8 6WT
Structure:	Deaflink is a Company limited by guarantee and a registered Charity.
Independent Examiner:	Kate Tully FMAAT FCIE 20 Ennerdale Crescent Winlaton Blaydon on Tyne NE21 6PS

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Directors'/Trustees' Report

Objectives and Activities

The aim of Deaflink is to:

- Improve access to employment, education, health, leisure and social opportunities for all D/deaf, Deafblind and Hard of Hearing people in Newcastle and the North East
- To raise awareness of the needs of these excluded groups to statutory and voluntary/private organisations and agencies
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Achievements and Performance:

The work of Deaflink addresses inequalities and barriers facing people who have hearing loss. We encourage people to be aware of their rights and responsibilities. Our primary focus remains ensuring that D/deaf people are empowered by having access to information to enable them to make choices. Deaflink North East continues to build strong relationships with key partners in the city of Newcastle and the North East.

The year 2020-21 has been both challenging and interesting.

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The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the members and signed on their behalf:

Name: Robert Weiner Signature: *R Weiner*

Name: Joyce Pennington Signature: *J Pennington*

Date: 23rd September 2021

Deaflink North East
(a company limited by guarantee)

Independent Examiners Report

Report to the trustees/members of Deaflink North East Limited on Accounts for the year ended 31 March 2021 set out on pages 7-12.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income does not exceed £250,000.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Kate Tully FMAAT FCIE

Date 28th October 2021

Signed *K A Tully*



Kate Tully is a Fellow Member of the Association of Charity Independent Examiners and a Fellow Member of the Association of Accounting Technicians

Deaflink North East
(a company limited by guarantee)
Statement of Financial Activities
(incorporating the income and expenditure account)

for the period ended 31 March 2021

	Note	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds 2020-21 £	Total Funds 2019-20 £
Income and Endowments from:						
Donations and Legacies		244	0	0	244	90
Investment Income		0	0	0	0	27
Charitable Activities		0	0	100,352	100,352	92,235
Other Trading Activities		0	0	0	0	0
Other		150	0	0	150	5
Total		394	0	100,352	100,746	92,357
Expenditure on:						
Raising Funds					0	0
Charitable activities		0	0	86,412	86,412	84,990
Other		0	0	0	0	0
Total Resources Expended		0	0	86,412	86,412	84,990
Net incoming/outgoing resources before transfers		394	0	13,940	14,334	7,368
Transfers					0	0
Net movement in funds		394	0	13,940	14,334	7,368
<i>Funds brought forward from previous year</i>		29,933	34,778	5,703	70,414	63,046
Total funds carried forward		30,327	34,778	19,643	84,748	70,414

The notes on pages 9-12 form an integral part of these financial statements.

Deaflink North East
(a company limited by guarantee)
Balance Sheet
as at 31 March 2021

	Note	2020-21 Funds £	2019-20 Funds £
Fixed Assets:			
<i>Tangible Assets</i>		0	0
Total Fixed Assets:		0	0
Current Assets			
<i>Debtors</i>	6	0	0
<i>Cash at Bank and In Hand</i>		85,894	71,694
Total Current Assets		85,894	71,694
Total Current and Fixed Assets		85,894	71,694
Liabilities			
<i>Creditors: Amounts falling due within one year</i>	7	(1,146)	(1,280)
<i>Creditors: Amounts falling due after one year</i>		0	0
Total Current and Long Term Liabilities		(1,146)	(1,280)
Total Assets		84,748	70,414
The Funds of the Charity:			
Unrestricted Funds		30,327	29,933
Designated Funds		34,778	34,778
Restricted Funds		19,643	5,703
TOTAL CHARITY FUNDS		84,748	70,414

Statement of Exemption:

For the year ending 31 March 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.'

Approved by the members and signed on their behalf:

Name: Robert Weiner Signature: *R Weiner*

Name: Joyce Pennington Signature: *J Pennington*

Date: 23rd September 2021

The notes on pages 9-12 form an integral part of these financial statements

Notes to the Financial Statements
for the period ending 31 March 2021

1 Accounting Policies

Basis of Preparation

These Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2015) – Charities SORP (FRS 102).

Deaflink North East meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the charity becomes entitled to the resources;
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability

Donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Capital Grants are released over the economic useful life of the asset to which they relate

Resources Expended and Liabilities

Resources expended have been analysed using a natural classification.

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to pay out resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Deaflink North East
(a company limited by guarantee)

2 Funds

The Charity has 2 funds, an unrestricted general fund, which has a designated fund and a restricted fund used for purchasing items of a specific nature funded by one funder: hence all movements on each fund are disclosed.

Restricted Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
Newcastle Fund	0	25,965	(25,965)		0
The 1989 Willan Charitable Trust	0	0			0
National Lottery Community Fund - Deaf Rights	5,703	55,270	(49,707)		11,266
Lottery Extra	0	9,117	(9,117)		0
Sir James Knott Trust	0	10,000	(1,623)		8,377
Total	5,703	100,352	(86,412)	0	19,643

Designated Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
CCG	0	0			0
Contingency Fund	34,778	0			34,778
Total	34,778	0	0	0	34,778

Unrestricted Funds

Funder	Bal. b/f	Income	Expenditure	Transfers	Bal. c/f
General Fund	29,933	344			30,277
Total	29,933	344	0	0	30,277
Total Funds	70,414	100,696	(86,412)	0	84,698

3 Investment Income

This is interest earned in a bank account

4 Income and Expenditure Analysis 2020-21

Income and Endowments from:

Donations and Legacies	Unrestricted	Designated	Restricted	Total
				0
				0
Donations	244			244
	244	0	0	244
Charitable Activities				
Newcastle Fund			25,965	25,965
National Lottery Community Fund - Deaf Rights			55,270	55,270
Lottery Extra			9,117	9,117
Sir James Knott Trust			10,000	10,000
Training				0
	0	0	100,352	100,352
Other Trading Activities				
Fundraising Income	0			0
	0	0	0	0
Investments				
Bank Interest Earned				0
	0	0	0	0
Other				
Miscellaneous Income	150			150
	150	0	0	150
Total Incoming Resources	394	0	100,352	100,746

Resources Expended

Deaflink North East
(a company limited by guarantee)

Raising Funds	Unrestricted	Designated	Restricted	Total
				0
Charitable Activities				
Staff Costs			65,313	65,313
Recruitment Costs			35	35
Sessional Workers			1,375	1,375
Stationery/Equipment			8,708	8,708
Rent, Heating and Electricity			3,439	3,439
Website/IT			944	944
Telephone			490	490
Postage			360	360
Printing and Copying			0	0
Legal/Professional Fees			2,042	2,042
Meetings/Events and Forums			95	95
Payroll/Accounts/Bank			618	618
Insurance			615	615
Communications Costs			1,422	1,422
Staff Training			0	0
Staff Travel			520	520
User Travel			26	26
Independent Examination Fee			300	300
Other			110	110
	0	0	86,412	86,412
Other				
				0
	0	0		0
Total Resources Expended	0	0	86,412	86,412

Support Costs	Fundraising Activity	Charitable Activity	Governance Activity	Total Cost
Support Cost Type	£	£	£	£
Salary Costs		65,313		65,313
Recruitment Costs		35		35
Sessional Workers		1,375		1,375
Stationery/Equipment		8,708		8,708
Rent, Heating and Electricity		3,439		3,439
Website/IT		944		944
Telephone		490		490
Postage		360		360
Printing and Copying		0		0
Legal/Professional Fees		2,042		2,042
Meeting Expenses and Refreshments		95		95
Payroll/Accounts/Bank		618		618
Insurance		615		615
Communications Costs		1,422		1,422
Staff Travel		0		0
User Travel		520		520
Other		26		40
Independent Examination Fee			300	300
	0	86,002	300	86,316

Deaflink North East
(a company limited by guarantee)

5 Salaries/Wages

Unrestricted £	Designated £	Restricted £	2020-21 Total £	2019-20 Total £
		65,313	65,313	66,991
0	0	65,313	65,313	66,991

2 full time equivalent employees were employed during this period no remuneration of more than £60,000 was made.

6 Debtors

There are no debtors at this time.

7 Creditors: due within 1 year

	2020-21 £	2019-20 £
Trade Creditors	300	300
HMRC	846	980
Total	1,146	1,280