

PONTYPRIDD CHILDREN'S CONTACT CENTRE

England & Wales · Charity number 1146289

Details

Status Registered

Legal form Charitable company

Company number [06933198](#)

Registered 2012-03-08

Register [View on the Charity Commission register](#)

Contact

Address Unit 5
Maritime Offices
Woodland Terrace
Maesycod
Pontypridd
Mid Glam

Phone 07828625764

Email pontypriddcentre@gmail.com

Website www.pontypriddchildrenscontactcentre.co.uk

Activities

Objects: THE COMPANY'S OBJECTS ARE FOR THE BENEFIT OF THE COMMUNITY IN PONTYPRIDD AND SURROUNDING AREAS, TO ALLEVIATE THE HARDSHIP AND DISTRESS OF CHILDREN CAUSED BY THE BREAK-UP OF MARRIAGE AND FAMILY, AND TO PRESERVE AND PROTECT THE MENTAL AND PHYSICAL HEALTH OF SUCH CHILDREN BY PROVIDING AND MAINTAINING A CENTRE AND FACILITIES WHEREBY SUCH CHILDREN CAN MORE READILY ENJOY THE COMPANY AND LOVE OF THEIR NON-RESIDENTIAL FAMILY MEMBERS.

Activities: Pontypridd Children's Contact Centre aims to alleviate the hardship and distress that children feel after an irretrievable family break up. The centre provides a neutral meeting place for children and their non-resident family members.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services
- **What:** General Charitable Purposes, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People

Geography

- Rhondda Cynon Taff

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£95,852	£75,717	-	-
2024-03-31	£76,335	£77,664	-	-
2023-03-31	£61,522	£66,170	-	-
2022-03-31	£65,434	£71,335	-	-
2021-03-31	£54,674	£38,927	-	-

Trustees

Name	Role	Appointed
Jodie Elise Davies		2017-11-30
Olive Helen Francis		2013-04-01
Rhian Elizabeth Evans		2014-04-01
VICTORIA FRANCES JONES		2012-04-01
WAYNE ELLIS GRIFFITHS		2012-01-25

Accounts



PONTYPRIDD CHILDREN'S CONTACT CENTRE

ANNUAL REPORT 2024/25





PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

Registered Charity No. 1146289

ABOUT US

Helping families heal, easing burdens and nurturing new beginnings.

We are a not-for-profit charity, proudly serving our community since our founding in 2003. Our mission is simple yet deeply impactful: to provide a safe, neutral, and child-friendly environment where children can spend quality time with a parent they may no longer live with. At the heart of everything we do is the child's right to maintain meaningful relationships with both parents—even when families face separation, conflict, or hardship.

Separation affects thousands of families every year, and the emotional toll on children can be profound. They may feel caught in the middle, confused, or even guilty. For many children, staying in touch with a non-resident parent is not just a wish—it's a need.

Family time at our centre provides a bridge. It allows children to maintain a loving connection with both parents without being exposed to conflict or tension. In turn, this supports healthier development, emotional resilience, and stronger family ties in the long term.





PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

Registered Charity No. 1146289

ABOUT US

Helping families heal, easing burdens and nurturing new beginnings.

We understand that separation can be a difficult and complicated process. Emotions run high. Trust is often fragile.

For some families, arranging contact between a child and an estranged parent can feel impossible. That's where we come in.

Everything we do is based on a clear set of values that guide how we work and how we support each family. Our core values are safety, compassion, neutrality, and consistency. These values shape every part of our service—from how we welcome families, to how we manage contact sessions, to how we support parents during challenging times.

Our team of workers and volunteers are the heart of our service. Each team member is trained in child protection, safeguarding, family breakdown, substance and domestic abuse, followed by the correct way to navigate and respond during family communication. Our centre is purposefully designed to be child-friendly, warm, and inviting, with all our team members offering a smile. We provide age-appropriate toys, games, and books for all ages to help children feel at ease. We also take care to ensure that handovers are handled respectfully, with minimal disruption.





PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

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OUR SERVICES

SUPERVISED FAMILY TIME

A contact session where a worker closely monitors the session, writing an 'observational report'.

COMMUNITY ESCORTED FAMILY TIME

Our team accompany the parent and child on outings in the local community.

SUPPORTED FAMILY TIME

A session where a worker is present but does not actively observe or make written notes.

HANDOVER FOR FAMILY TIME

Our team manage the handover of the child between parents to avoid them meeting.

REMOTE FAMILY TIME

Virtual contact sessions that allow children and parents to connect online.

INDIRECT FAMILY TIME VIA LETTERBOX

Messages, letters, or gifts are exchanged between parent and child through the centre without direct contact.





PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

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OUR DEVELOPMENTS THIS YEAR!

We are pleased to share some exciting developments from the past year. We have begun working in partnership with '*Contact Zone Bridgend*', another children's contact centre with similar values and goals, to deliver supervised family time! We have expanded our community family time services into more local areas, including Merthyr Tydfil and Caerphilly, enabling us to reach a wider range of families. To improve accessibility, we also launched our new website—pontycentre.org—which makes it easier for families to find information and get in touch. Alongside our new website, we have introduced a new centre logo! Lastly, we're pleased to confirm that we continue to hold the CAFCASS Cymru contract for supervised family time in our area and have been re-accredited by NACCC for another three years.

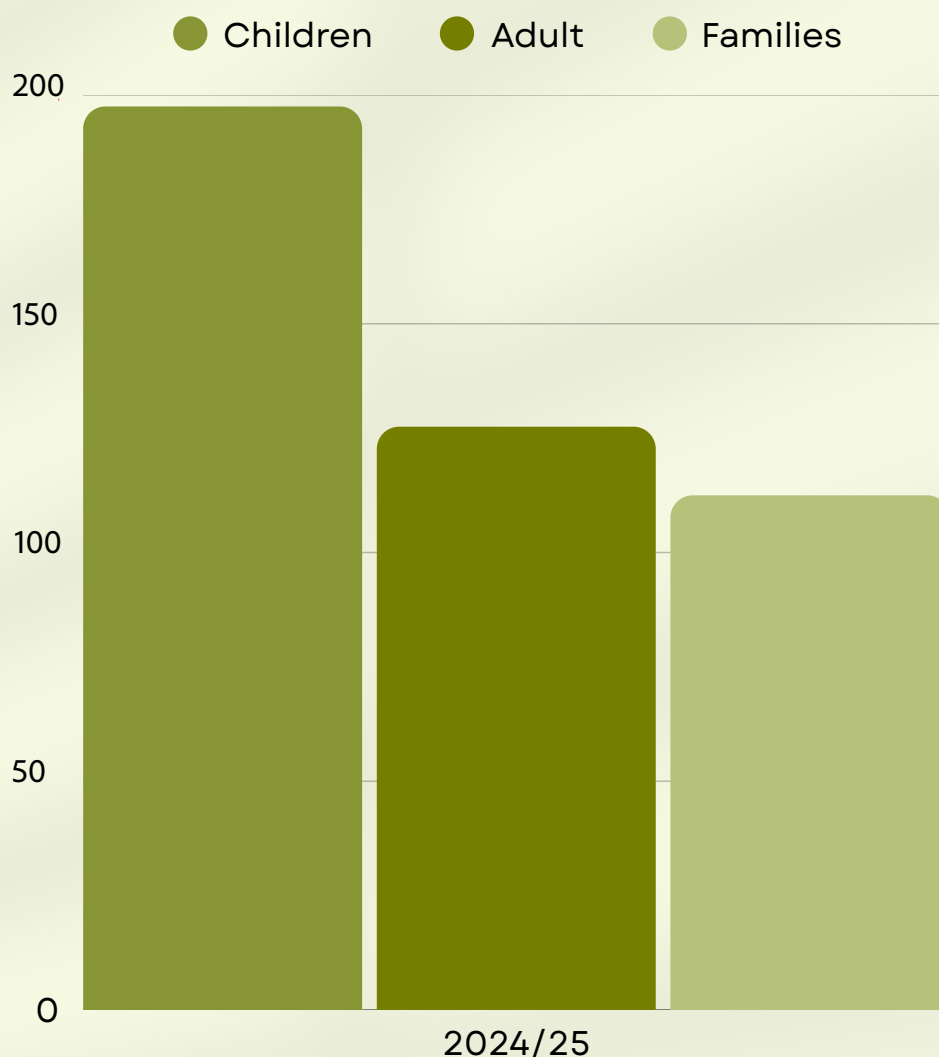




PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

Registered Charity No. 1146289

HOW MANY INDIVIDUALS WE HAVE HELPED THIS YEAR





PONTYPRIDD CHILDREN'S CONTACT CENTRE ANNUAL REPORT 2024/25

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FUNDING/ GRANTS

We are pleased to announce that we have received a total of £25,000 in grants from three generous organisations: £15,000 from The Moondance Foundation, £5,000 from The Kelly Family Charitable Trust, and another £5,000 from The Gibbs Family Trust. This important funding means we can keep providing safe, caring spaces where children and parents can rebuild their relationships. It helps us to offer more support, reach more families, and create positive experiences that truly change lives. With this backing, we can continue making a real difference to children who need us most. The Centre relies substantially on CAFCASS Cymru funding to deliver our service.



To our generous funders and grant-makers, thank you. Your continued support helps us make a real difference in the lives of children and families.



VOLUNTEERS

This year, we bid farewell to our long-standing volunteer, Chris, who has been a valued member of our team for over 20 years. As Chris volunteered, she gave countless hours of her time, offering kindness, patience, and a reassuring presence to the many families she supported. Her commitment, calm nature, and genuine care she afforded over the last two decades are just a few of the things that the team will miss. We wish you the very best, Chris, and thank you!



We would also like to take a moment to recognise Andrea, who has been a committed member of our team for over ten years. We appreciate your continued dedication, compassion, and steady support at the centre.

We are deeply grateful to our volunteers—your time, care, and dedication make everything we do possible.



OUR TEAM



Dawn McAlwane
MANAGER



Lauren Parsons



Elizabeth Booth



Judith Jones



Jenna Henley



Donna Price



MESSAGES FROM OUR SERVICE USERS



The contact centre was quick to help so the father could see his child on a regular basis. Communication with the contact centre was great and clear... it would have been extremely difficult for me without the contact centre.

Thank you for all of the kindness and support you gave [redacted] during her time with you.



MESSAGES FROM OUR SERVICE USERS

A big thank you for
all your good care
and help! Keep up
the good work



*Thank you for all of your help and
support over the past few
months. I am so chuffed with how
contact has progressed between
[redacted], me & my family.
I really do appreciate everything
you have done for us, thank you!*



Company registration number 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

Young and Phillips Limited
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

INDEPENDENT EXAMINER'S REPORT TO

THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE.

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2025 set out below.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: *Young & Phillips Ltd.*

4th December 2025

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	2025 £	2025 £	2024 £	2024 £
Turnover				
Grant Income		59,050		46,639
Other Activities		36,802		29,696
		<u>95,852</u>		<u>76,335</u>
Other operating income				
Sundry income		50		-
Administrative expenses				
Works wages and salaries	33,144		34,778	
Sessional work	21,060		22,546	
Pension costs	807		807	
Rent	15,785		16,660	
Computer running costs	582		355	
Subscriptions and donations	375		276	
Legal and professional fees	763		138	
Compliance costs	1,360		-	
Accountancy	588		492	
Insurance	419		419	
Printing, stationery and advertising	99		-	
Telephone and internet charges	598		1,157	
Sundry expenses	61		36	
Depreciation	76		-	
		<u>(75,717)</u>		<u>(77,664)</u>
Operating profit/(loss)		<u>20,185</u>		<u>(1,329)</u>

PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

AS AT 31 MARCH 2025

	2025		2024	
	£	£	£	£
Fixed assets				
Tangible assets		306		-
Current assets				
Cash at bank and in hand	44,607		25,229	
	<u>44,607</u>		<u>25,229</u>	
Creditors: amounts falling due within one year				
Taxation and social security	541		597	
Other creditors	157		650	
Accruals and deferred income	540		492	
	<u>1,238</u>		<u>1,739</u>	
Net current assets		43,369		23,490
Net assets		<u>43,675</u>		<u>23,490</u>
Represented by:				
Unrestricted funds		<u>43,675</u>		<u>23,490</u>

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.

Signed

Date: 14th December 2024

Company registration number 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

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Accounts



Pontypridd Children's Contact
Centre

Annual Report 2023-24

ANNUAL REPORT 2023-24

Pontypridd Children's Contact Centre
Supporting family contact throughout RCT



Pontypridd Children's Contact Centre



Pontypridd Children's Contact Centre has seen a busy year throughout 2023-24.

The Centre continues to offer the following services:

- **Supervised contact**
- **Supported contact**
- **Handover**
- **Zoom indirect contact**
- **Community based visits**

The Centre aims to ensure that where possible and safe to do so, that every child receives the love and support of key family members after divorce or irretrievable family separation.

The Centre has predominately helped to support individual families residing in Pontypridd, Aberdare, Merthyr Tydfil, Cardiff, Caerphilly, Bridgend, and sometimes other areas of the country.

The Centre has supported over 85 individual families throughout the year.

“Thank you so much for enabling me to be able to

Funding

The Centre receives CAFCASS Cymru, Welsh Government funding to deliver both supervised and supported contact. Other forms of funding are obtained through grant applications, referral fees and donations.

Referrals

Referrals are accepted via the following:

- The family law court
- Family law solicitors
- Mediation services
- Children’s services
- Self-referring basis

**Pontypridd Children's
Contact Centre**



Management Committee Members

Wayne Griffiths (Chairperson)

Victoria Jones
Jodie Davies

Centre Manager
Dawn McAwane

Sessional supervisors
Elizabeth Booth
Judith Jones
Donna Price
Jenna Henley



Andrea Keay
Christine Bowen

Thanks go to every involved in ensuring a quality service at the Centre.

Training

Various forms of training are offered to staff and volunteers at Pontypridd Children's

Contact Centre.

The Centre is affiliated and accredited by the National Association of Child Contact Centre (NACCC). The NACCC provides mandatory training modules for volunteers to complete throughout the year.

Volunteers have completed NACCC accredited modules including:

- Induction
- Health and Safety
- Family breakdown
- Managing conflict
- Understanding family Law
- Working with reluctant families

Service user comments

“Thank you to everyone at Pontypridd Children’s Contact Centre for their kindness. Without the Centre I would not have been able to see my children on a weekly basis”.

“I miss my daddy and am really pleased that I get to see him every Saturday at the Contact Centre!”

“The volunteers do an amazing job, giving up their time on the

weekend to support me and my son”.

“I honestly don’t know what I would do without the support of the Centre. Thank you so much..”

Company registration number 06933198 (England and Wales)

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FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

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14th December 2024

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PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

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Turnover				
Grant Income		46,639		45,117
Other Activities		29,696		16,405
		<u>76,335</u>		<u>61,522</u>
Administrative expenses				
Works wages and salaries	34,778		34,948	
Sessional work	22,546		10,774	
Training costs	-		144	
Pension costs	807		853	
Rent	16,660		16,708	
Computer running costs	355		315	
Subscriptions and donations	276		560	
Legal and professional fees	138		-	
Accountancy	492		474	
Bank charges	-		12	
Insurance	419		419	
Telephone and internet charges	1,157		860	
Sundry expenses	36		103	
	<u></u>	(77,664)	<u></u>	(66,170)
Operating loss		<u>(1,329)</u>		<u>(4,648)</u>

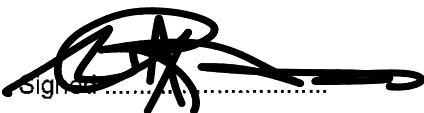
PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

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Current assets				
Cash at bank and in hand	25,229		27,770	
	<u>25,229</u>		<u>27,770</u>	
Creditors: amounts falling due within one year				
Taxation and social security	597		1,979	
Other creditors	650		972	
Accruals and deferred income	492		-	
	<u>1,739</u>		<u>2,951</u>	
Net current assets		23,490		24,819
		<u>23,490</u>		<u>24,819</u>
Represented by:				
Unrestricted funds		23,490		24,819
		<u>23,490</u>		<u>24,819</u>

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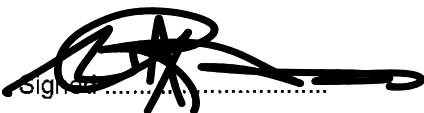
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Centre

Annual Report 2022-23

ANNUAL REPORT 2022-23

Pontypridd Children's Contact Centre

Supporting family contact throughout RCT



Pontypridd Children's Contact Centre



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- Zoom indirect contact

The Centre aims to ensure that where possible and safe to do so, that every child receives the love and support of key family members after divorce or irretrievable family separation.

The Centre has predominately helped to support individual families residing in Pontypridd, Aberdare, Merthyr Tydfil, Cardiff, Caerphilly, Bridgend, and sometimes other areas of the country.

The Centre has supported over 75 individual families throughout the year.

***"I am so grateful for the staff who have supported me
to see my daughter every week at the Centre. It has***

Funding

The Centre receives CAFCASS Cymru, Welsh Government funding to deliver both supervised and supported contact. Other forms of funding are obtained through grant applications, referral fees and donations.

The Centre also gratefully received a grant from the national lottery to help with sessional costs.

Referrals

Referrals are accepted via the following:

- The family law court
- Family law solicitors
- Mediation services
- Children's services
- Self-referring basis

**Pontypridd Children's
Contact Centre**



Management Committee Members

Wayne Griffiths (Chairperson)

Victoria Jones

Jodie Davies

Centre Manager

Dawn McAwane

Sessional supervisors

Elizabeth Booth

Judith Jones

Donna Price

Rhian Evans

Jenna Henley



Andrea Keay

Christine Bowen

Thanks go to every involved in ensuring a quality service at the Centre.

Training

Various forms of training are offered to staff and volunteers at Pontypridd Children's Contact Centre.

The Centre is affiliated and accredited by the National Association of Child Contact Centres (NACCC). The NACCC provides mandatory training modules for volunteers to complete throughout the year.

Volunteers have completed NACCC accredited modules including:

- Induction
- Health and Safety
- Family breakdown
- Managing conflict
- Understanding family Law
- Working with reluctant families

Service user comments

"Thank you to everyone at Pontypridd Children's Contact Centre for their kindness. Without the Centre I would not have been able to see my children on a weekly basis".

"I miss my daddy and am really pleased that I get to see him every Saturday at the Contact Centre!"

“The volunteers do an amazing job, giving up their time on the weekend to support me and my son”.

“I honestly don’t know what I would do without the support of the Centre. Thank you so much..”

Company registration number 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

Young and Phillips Limited
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

INDEPENDENT EXAMINER'S REPORT TO

THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE.

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2023 set out below.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

12th March 2024

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	2023 £	2023 £	2022 £	2022 £
Turnover				
Grant Income		45,117		46,360
Other Activities		16,405		19,070
		<u>61,522</u>		<u>65,430</u>
Administrative expenses				
Works wages and salaries	34,948		32,019	
Sessional work	10,774		18,628	
Training costs	144		100	
Pension costs	853		-	
Rent	16,708		16,708	
Computer running costs	315		-	
Subscriptions and donations	306		223	
Payroll charges	254		254	
Accreditation	-		1,000	
Accountancy	474		498	
Bank charges	12		-	
Insurance	419		406	
Printing, stationery and advertising	-		696	
Telephone and internet charges	860		607	
Sundry expenses	103		196	
	<u> </u>	(66,170)	<u> </u>	(71,335)
Operating loss		(4,648)		(5,905)
Interest receivable and similar income				
Investment income	-		4	
	<u> </u>	-	<u> </u>	4
Net surplus (deficit)	7.56%	<u><u>(4,648)</u></u>	9.02%	<u><u>(5,901)</u></u>

PONTYPRIDD CHILDREN'S CONTACT CENTRE

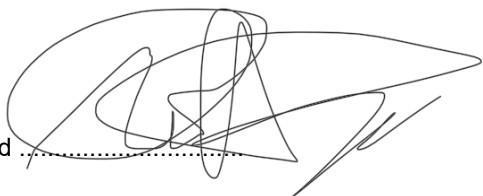
BALANCE SHEET

AS AT 31 MARCH 2023

	2023		2022	
	£	£	£	£
Current assets				
Cash at bank and in hand	27,770		31,972	
	<u>27,770</u>		<u>31,972</u>	
Creditors: amounts falling due within one year				
Taxation and social security	1,979		613	
Other creditors	972		1,892	
	<u>2,951</u>		<u>2,505</u>	
Net current assets		24,819		29,467
		<u><u>24,819</u></u>		<u><u>29,467</u></u>
Represented by:				
Unrestricted funds		24,819		29,467
		<u><u>24,819</u></u>		<u><u>29,467</u></u>

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.

Signed



Date: 12th March 2024

Company registration number 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

Young and Phillips Limited
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

INDEPENDENT EXAMINER'S REPORT TO

THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE.

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2023 set out below.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: *Young & Phillips Ltd.*

12th March 2024

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	2023 £	2023 £	2022 £	2022 £
Turnover				
Grant Income		45,117		46,360
Other Activities		16,405		19,070
		<u>61,522</u>		<u>65,430</u>
Administrative expenses				
Works wages and salaries	34,948		32,019	
Sessional work	10,774		18,628	
Training costs	144		100	
Pension costs	853		-	
Rent	16,708		16,708	
Computer running costs	315		-	
Subscriptions and donations	306		223	
Payroll charges	254		254	
Accreditation	-		1,000	
Accountancy	474		498	
Bank charges	12		-	
Insurance	419		406	
Printing, stationery and advertising	-		696	
Telephone and internet charges	860		607	
Sundry expenses	103		196	
		<u>(66,170)</u>		<u>(71,335)</u>
Operating loss		<u>(4,648)</u>		<u>(5,905)</u>
Interest receivable and similar income				
Investment income	-		4	
		<u>-</u>		<u>4</u>
Net surplus (deficit)	7.56%	<u><u>(4,648)</u></u>	9.02%	<u><u>(5,901)</u></u>

PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET
AS AT 31 MARCH 2023

	2023		2022	
	£	£	£	£
Current assets				
Cash at bank and in hand	27,770		31,972	
	<u>27,770</u>		<u>31,972</u>	
Creditors: amounts falling due within one year				
Taxation and social security	1,979		613	
Other creditors	972		1,892	
	<u>2,951</u>		<u>2,505</u>	
Net current assets		24,819		29,467
		<u><u>24,819</u></u>		<u><u>29,467</u></u>
Represented by:				
Unrestricted funds		24,819		29,467
		<u><u>24,819</u></u>		<u><u>29,467</u></u>

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.

Signed

Date: 12th March 2024

Virtual Cabinet Portal Digital Signatures

Digital Signature Verification

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<http://www.virtualcabinetportal.com/WhatIsUTC>

Signature 1

Signed by wayne griffiths using authentication code bTB5LmJJL0VQNzZH at IP address 109.144.216.233, on 2024/03/14 16:34:53 Z.

wayne griffiths's e-mail address is: weg60@icloud.com.

Accounts

**Pontypridd Children's
Contact Centre
Annual Report 2021-22**

ANNUAL REPORT 2021-22

**Pontypridd Children's Contact
Centre**
*Supporting family contact
throughout RCT*



Pontypridd Children's Contact Centre



Pontypridd Children's Contact Centre has seen a busy year throughout 2021-22. The Centre has opened to full capacity and recovered well after the covid pandemic.

The Centre continues to offer the following services:

- Supervised contact
- Supported contact
- Handover
- Zoom indirect contact

The Centre aims to ensure that where possible and safe to do so, that every child receives the love and support of key family members after divorce or irretrievable family separation.

The Centre has predominately helped to support individual families residing in Pontypridd, Aberdare, Merthyr Tydfil, Cardiff, Caerphilly, Bridgend, and sometimes other areas of the country.

The Centre has supported over 75 individual families throughout the year.

Pontypridd Children's Contact Centre



“The Centre has been invaluable in

Funding

The Centre receives CAFCASS Cymru, Welsh Government funding to deliver both supervised and supported contact. Other forms of funding are obtained through grant applications, referral fees and donations.

The Centre would like to thank those organisations who kindly supported the Centre throughout the year.

Referrals

Referrals are accepted via the following:

- The family law court
- Family law solicitors
- Mediation services
- Children's services
- Self-referring basis

Pontypridd Children's Contact Centre



Management Committee Members

Wayne Griffiths

Victoria Jones

Jodie Davies

Staff

Dawn McAwane

Elizabeth Booth

Judith Jones

Lynwen Lloyd

Donna Price

Rhian Evans



Andrea Keay

Christine Bowen

Jenna Henley

Thanks go to every involved in ensuring a quality service at the Centre!

Training

Various forms of training are offered to staff and volunteers at Pontypridd Children's Contact Centre.

The Centre is affiliated and accredited by the National Association of Child Contact Centres (NACCC). The NACCC provides mandatory training modules for volunteers to complete throughout the year.

Volunteers have completed NACCC accredited modules including:

- Induction
- Health and Safety
- Family breakdown
- Managing conflict
- Understanding family Law
- Working with reluctant families

Service user comments

“Thank you to everyone at Pontypridd Children’s Contact Centre for their kindness. Without the Centre I would not have been able to see my children on a weekly basis”.

“I miss my daddy and am really pleased that I get to see him every Saturday at the Contact Centre!”

“The volunteers do an amazing job, giving up their time on the weekend to support me and my son”.

“I honestly don’t know what I would do without the support of the Centre. Thank you so much..”

Company Registration No. 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST MARCH 2022

**Young and Phillips
Inspiration House
Williams Place
Upper Boat
Pontypridd
CF37 5BH**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE

I report on the accounts of the Trust for the year ended 31st March 2022, which are set out on pages 2 to 5.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commissioner under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioner. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements:
 - a) to keep accounting records in accordance with section 130 of the 2011 Act; and
 - b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Act have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH
28 March 2023

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31ST MARCH 2022

	£	2022	£	2021	£
INCOME					
Grant Income		46,360		46,495	
Donations		0		1840	
Other Activities		19,070		6,301	
Investment Income		4		38	
		<u>65,434</u>		<u>54,674</u>	
EXPENSES					
Works wages and salaries		32,019		24,337	
Training Costs		100		-	
Insurance		406		399	
Printing, stationery and advertising		696		1,244	
Telephone and internet charges		607		303	
Accountancy Fees		498		495	
Miscellaneous expenses		195		306	
Subscriptions and donations		223		-	
Rent		16,708		5,191	
Payroll charges		254		254	
Sessional work		18,628		6,038	
Accreditation		1,000		360	
Bank charges					
		<u>71,335</u>		<u>38,927</u>	
NET SURPLUS (-DEFICIT)		-5,901		15,747	

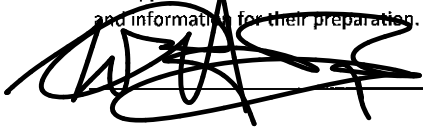
PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

AS AT 31ST MARCH 2022

	£	2022	£	2021	£
CURRENT ASSETS					
Cash at bank		19,669		24,658	
Deposit account		<u>12,303</u>		<u>12,299</u>	
		31,972		36,957	
CURRENT LIABILITIES					
Creditors		<u>2,505</u>		<u>1,589</u>	
			<u>29,467</u>		<u>35,368</u>
			<u>29,467</u>		<u>35,368</u>
REPRESENTED BY:					
Restricted funds		-		10,875	
Unrestricted funds		35,368		8,746	
Deficit/Surplus for year		<u>-5,901</u>		<u>15,747</u>	
		29,467		35,368	

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.



Date of approval

27/4/2023

Company Registration No. 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST MARCH 2022

**Young and Phillips
Inspiration House
Williams Place
Upper Boat
Pontypridd
CF37 5BH**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE

I report on the accounts of the Trust for the year ended 31st March 2022, which are set out on pages 2 to 5.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commissioner under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioner. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements:
 - a) to keep accounting records in accordance with section 130 of the 2011 Act; and
 - b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Act have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH
28 March 2023

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31ST MARCH 2022

	2022	2021
	£	£
INCOME		
Grant Income	46,360	46,495
Donations	0	1840
Other Activities	19,070	6,301
Investment Income	4	38
	<u>65,434</u>	<u>54,674</u>
EXPENSES		
Works wages and salaries	32,019	24,337
Training Costs	100	-
Insurance	406	399
Printing, stationery and advertising	696	1,244
Telephone and internet charges	607	303
Accountancy Fees	498	495
Miscellaneous expenses	195	306
Subscriptions and donations	223	-
Rent	16,708	5,191
Payroll charges	254	254
Sessional work	18,628	6,038
Accreditation	1,000	360
Bank charges		
	<u>71,335</u>	<u>38,927</u>
NET SURPLUS (-DEFICIT)	-5,901	15,747

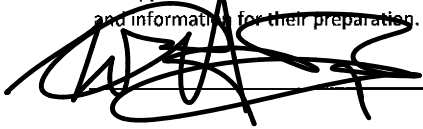
PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

AS AT 31ST MARCH 2022

	£	2022	£	2021	£
CURRENT ASSETS					
Cash at bank		19,669		24,658	
Deposit account		<u>12,303</u>		<u>12,299</u>	
		31,972		36,957	
CURRENT LIABILITIES					
Creditors		<u>2,505</u>		<u>1,589</u>	
			<u>29,467</u>		<u>35,368</u>
			<u>29,467</u>		<u>35,368</u>
REPRESENTED BY:					
Restricted funds		-		10,875	
Unrestricted funds		35,368		8,746	
Deficit/Surplus for year		<u>-5,901</u>		<u>15,747</u>	
		29,467		35,368	

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.



Date of approval

27/4/2023

Accounts



ANNUAL REPORT 2020-2021

**Pontypridd Children's Contact
Centre Ltd**
*Supporting family contact
throughout RCT*

Delivering services throughout the pandemic.

Pontypridd Children's Contact Centre staff and management committee members were proud to be able to continue to deliver services to children and their absent family members throughout the year. A demand was met for on-line indirect contact during this time, and staff were delighted to be able to accommodate all families requiring this essential- services, at a very uncertain time for everyone.

“thank you so much to the staff at the Centre who were able to ensure that I could still stay in touch with my children during the pandemic” Anon

During the year the Centre was able to re-locate to larger premises, and in December 2020, welcomed its first visitors to the new venue situated in Maesycloed, Pontypridd.

The spacious Centre offers free on-site parking and is a short walk from the local train station. The Centre has been able to extend its opening days and times, and now offers both supervised and supported contact throughout the week and on weekends.

Special thanks must go to the contact supervisory staff who were able to deliver direct supervised contact for children and their families throughout the Christmas period of 2020, at a time of national lockdown for Wales.

Adapting our service to meet the needs of the local community meant that we were able to offer in-direct contact in the form of zoom, teams, and letter box. This way of working was a huge support for families at a very uncertain time.

Funding and special thanks to:

RCT Interlink Covid support funding. Amazing job of keeping local charities informed of funds available and to offer help and support wherever possible- donations of PPE supplies, to boxes of drawing paper for the children. Thank you!

Moondance Foundation for their generosity and kindness in offering substantial financial support to allow staff to co-ordinate and deliver in-direct services throughout the year. The boost to the charity was invaluable at a vital time during the start of lockdown.

The Gibbs Family have supported the charity for many years. The Gibbs family are always keen to note what a valuable service the Centre provides for local children and their family members.

Company Registration No. 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST MARCH 2021

**Young and Phillips
Inspiration House
Williams Place
Upper Boat
Pontypridd
CF37 5BH**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE

I report on the accounts of the Trust for the year ended 31st March 2021, which are set out on pages 2 to 5.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
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- to state whether particular matters have come to my attention.

Basis of independent examiner's report

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Independent examiner's statement

In connection with my examination, no matter has come to my attention:

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 - a) to keep accounting records in accordance with section 130 of the 2011 Act; and
 - b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Act have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH
30 March 2022

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31ST MARCH 2021

	2021	2020
	£	£
INCOME		
Grant Income	46,495	36,950
Donations	1,840	2,940
Other activities	6,301	7,678
Investment income	38	-
	<u>54,674</u>	<u>47,568</u>
EXPENSES		
Works wages and salaries	24,337	23,454
Insurance	399	399
Printing, stationery and advertising	1,244	542
Postage	-	64
Telephone and internet charges	303	447
Accountancy fees	495	475
Miscellaneous expenses	306	234
Rent	5,191	2,889
Payroll charges	254	209
Sessional work	6,038	11,696
Accreditation	360	309
	<u>38,927</u>	<u>40,718</u>
NET SURPLUS (DEFICIT)	<u><u>£15,747</u></u>	<u><u>£ 6,850</u></u>

PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

AS AT 31ST MARCH 2021

	2021	2020
	£	£
CURRENT ASSETS		
Cash at bank	24,658	8,397
Deposit account	12,299	12,261
	-----	-----
	36,957	20,658
CURRENT LIABILITIES		
Creditors	1,589	1,037
	-----	-----
	35,368	19,621
	-----	-----
	£35,368	£19,621
	=====	=====
REPRESENTED BY:		
Restricted funds	10,875	-
Unrestricted Funds	8,746	12,771
Surplus for year	15,747	6,850
	-----	-----
	£35,368	£19,621
	=====	=====

We approve these accounts and confirm that we have made available all relevant records and information for their preparation.


.....

Company Registration No. 06933198 (England and Wales)

PONTYPRIDD CHILDREN'S CONTACT CENTRE

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST MARCH 2021

**Young and Phillips
Inspiration House
Williams Place
Upper Boat
Pontypridd
CF37 5BH**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF PONTYPRIDD CHILDREN'S CONTACT CENTRE

I report on the accounts of the Trust for the year ended 31st March 2021, which are set out on pages 2 to 5.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commissioner under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioner. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements:
 - a) to keep accounting records in accordance with section 130 of the 2011 Act; and
 - b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Act have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Young and Phillips
Chartered Certified Accountants
Inspiration House
Williams Place
Cardiff Road
Upper Boat
Pontypridd
CF37 5BH
30 March 2022

PONTYPRIDD CHILDREN'S CONTACT CENTRE

INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31ST MARCH 2021

	2021	2020
	£	£
INCOME		
Grant Income	46,495	36,950
Donations	1,840	2,940
Other activities	6,301	7,678
Investment income	38	-
	<u>54,674</u>	<u>47,568</u>
EXPENSES		
Works wages and salaries	24,337	23,454
Insurance	399	399
Printing, stationery and advertising	1,244	542
Postage	-	64
Telephone and internet charges	303	447
Accountancy fees	495	475
Miscellaneous expenses	306	234
Rent	5,191	2,889
Payroll charges	254	209
Sessional work	6,038	11,696
Accreditation	360	309
	<u>38,927</u>	<u>40,718</u>
NET SURPLUS (DEFICIT)	<u><u>£15,747</u></u>	<u><u>£ 6,850</u></u>

PONTYPRIDD CHILDREN'S CONTACT CENTRE

BALANCE SHEET

AS AT 31ST MARCH 2021

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We approve these accounts and confirm that we have made available all relevant records and information for their preparation.


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