

GOSTART COMMUNITY TRANSPORT

England & Wales · Charity number 1145266

Details

Other names	GOSTART
Status	Registered
Legal form	Charitable company
Company number	07489822
Registered	2012-01-04
Register	View on the Charity Commission register

Contact

Address	Unit 6 South Suffolk Business Centre Alexandra Road Sudbury Suffolk
Phone	01787 242116
Email	office@gostart.org.uk
Website	www.gostart.org.uk

Activities

Objects: TO PROVIDE RELIEF AND HELP TO THE PEOPLE OF SUDBURY IN SUFFOLK AND THE SURROUNDING AREA, ESPECIALLY THOSE WHO HAVE NEED BECAUSE OF AGE, MENTAL OR PHYSICAL DISABILITY, POVERTY OR SOCIAL ISOLATION, IN PARTICULAR BUT NOT EXCLUSIVELY BY: A) PROVIDING AND MAINTAINING NON PROFIT MAKING COMMUNITY TRANSPORT SERVICESB) CONTRIBUTING TO PEOPLE'S MOBILITY AND WORKING IN THE COMMUNITY IN FURTHERANCE OF THE ABOVE

Activities: Provision of low cost accessible transport for any who is disadvantaged by reason of age disability or location. We operate Dial A Ride within 8 mile radius of Sudbury and accessible community car/MPV service where circumstances require such a service. We work with elderly people, with people with learning difficulties and with community based groups who are non profit making.

Classification

- **How:** Provides Human Resources, Provides Services
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Recreation
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies

Geography

- Suffolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-01-12	£108,061	£111,143	-	-
2024-01-12	£147,439	£84,617	-	-
2023-01-12	£64,566	£69,687	-	-
2022-01-12	£66,790	£65,967	-	-
2021-01-12	£56,535	£58,423	-	-

Trustees

Name	Role	Appointed
Ann Philomena Upshon		2026-07-13
David Ernest Martin		2023-11-05
Jonathan Malcolm Kemp		2024-04-03
PETER FINCH		2024-05-10

Accounts

REGISTERED COMPANY NUMBER: 07489822 (England and Wales)
REGISTERED CHARITY NUMBER: 1145266

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 JANUARY 2025
FOR
GOSTART COMMUNITY TRANSPORT LTD**

Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP

GOSTART COMMUNITY TRANSPORT LTD

**CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 JANUARY 2025**

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GOSTART COMMUNITY TRANSPORT LTD

**REFERENCE AND ADMINISTRATIVE DETAILS
FOR THE YEAR ENDED 31 JANUARY 2025**

TRUSTEES	P Finch (appointed 27.4.24) D Martin (Treasurer) J M Kemp (appointed 3.4.24) A D Beecroft (appointed 3.8.24)
REGISTERED OFFICE	Unit 6 South Suffolk Business Centre Alexandra Road Sudbury Suffolk CO10 2ZX
REGISTERED COMPANY NUMBER	07489822 (England and Wales)
REGISTERED CHARITY NUMBER	1145266
INDEPENDENT EXAMINER	Seago and Stopps Chartered Certified Accountants 61 Station Road Sudbury Suffolk CO10 2SP

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 January 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

AIMS AND OBJECTIVES

The principal object of the charity is to provide low-cost accessible transport and related support for anyone who is travel disadvantaged by reason of age, disability, poverty or social isolation in Sudbury, Suffolk, and the surrounding villages and communities. By our activities, GoStart supports the physical and mental well-being of our members.

OUR OBJECTIVES ARE ACHIEVED BY:

1. Providing and maintaining non-profit making community transport services.
2. Working within the community in order to improve people's mobility.
3. Engaging and working with other voluntary groups within the Sudbury area.
4. Working to identify the needs of older people, particularly those living in isolation, those with limited mobility and anyone who is lonely and risks failing health as a result.
5. Maintaining awareness of society changes and the needs of members of our community. Identifying the needs of individuals, and other organisations, and then testing out and delivering new or adapted services.

Significant activities

We provide:

1. Dial-a-Ride door-to-door services within an 8-mile radius of Sudbury.
2. MPV services providing a safe way of attending hospital and medical appointments further afield.
3. Day Centre transport services for elderly passengers and anyone suffering with dementia.
4. Transport for primary school pupils taking part in out-of-school lessons and activities.
5. The Expanding Horizons project provides days out for older people who are lonely or isolated.
6. Transport for members of small local voluntary groups trying to access activities and events.
7. Planning and running a twice weekly bus route to villages which have no other bus service to Sudbury.

A schedule of data performance is attached to these accounts.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

OBJECTIVES AND ACTIVITIES

PROVISION OF COMMUNITY SERVICE AND PUBLIC BENEFIT

GoStart provides community benefit by using safe, reliable means of transport for people of all ages. This applies particularly to anyone with limited or restricted mobility, who needs or wishes to get out of the place where they normally live. This may be for reasons such as a doctor's appointments, going shopping or for social interaction. Community Transport provides a direct benefit to passengers and reassurance by providing short duration respite for carers and family members.

GoStart engages and works with a wide range of other voluntary and not-for-profit organisations in order to extend range and reach of services. There are dozens of small local groups who use GoStart services. Some examples of user groups that show the diversity of groups that use GoStart services to the community:

- * Babergh Oddfellows.
- * Red House residential care home.
- * Sudbury Baptist Church.
- * The local day centre for older people.
- * Long Melford amateur football team.
- * All Saints Church Causeway Group.
- * Sudbury History Society.
- * Hard of hearing club.
- * St Joseph's care home.
- * Sudbury & Distinct Art Club.
- * Boxford Bowls Club.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

FINANCIAL REVIEW

SUPPORT AND FUNDING

We still would like and really need to move away from dependence on funding by the government at both local and national level. However, at present this still seems to be an unachievable goal. We have five sources of income: passenger fares, hire charges for group use of vehicles, donations from passengers and family members, grants from support bodies and direct government funding.

During the year, Trustees took action to protect the sustainability of GoStart operations. This included an increase in passenger fares, the first for some years. The increase which averaged 15% was implemented in August 2024. Passenger feedback was only supportive, "still much cheaper than a taxi", for example.

Our largest single external funder is grant support from Suffolk County Council for Dial-a-Ride door-to-door services and our accessible MPVs as a subcontractor to Hadleigh Community Transport. Other funding support comes from a number of sources:

- * Babergh District Council and Sudbury Town Council help with core costs, running costs and rates.
- * Parish Councils of Monks Eleigh, Bildeston, Brent Eleigh and the Waldingfields, as support for 112 route.
- * HMG DfT through the BSOG scheme, under which some of the cost of fuel is subsidised.
- * His Majesty's Government and SCC with support for bus fares.

We also appreciate donations / small grants from:

- * A few County and District councillors through their Locality Budgets.
- * Personal donations from many local residents and passengers' families.

We acknowledge with grateful thanks the support and help provided by all those listed above and particularly the donations from passengers and family members which on many occasions are "slipped quietly to driver with fare money".

GoStart would like to express sincere thanks to all donors and contributors. Without all your help and support we would not be able to continue operating GoStart services for people living in the Sudbury area.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

The appointment of new trustees are ratified at the Annual General Meeting, when necessary.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

**STRUCTURE, GOVERNANCE AND MANAGEMENT
ORGANISATIONAL STRUCTURE**

Structure and Membership

GoStart is an independent voluntary body which has a local membership made up of individuals and other not-for-profit bodies and organisations. Current individual membership stands at 838 members and 89 local voluntary groups.

Location and Property

GoStart operates from Unit 6 in South Suffolk Business Centre, Sudbury, where we have an office and outdoor parking for our six vehicles. The office and parking area are all rented from Babergh District Council, via their managing agents, NWES.

GoStart People

At 31 January 2025 we had three part-time members of staff. Deborah and Julie provided effective management of the office including bookings, vehicle allocation and all the general day-to-day office administration. Adam, our maintenance man, has been with GoStart for just over five years. Julie retired soon after the year end and the Trustees wish to record their thanks to her for 7 years of service to the Charity and its members. Melanie joined us in March 2025 in Julie's place and we welcome her and the contribution she has already made.

There are four trustees and we are always looking for new trustees to strengthen our team. All our 19 drivers are volunteers, we also have a couple of volunteers who travel as passenger assistants.

Trustees reported the untimely death of the Charity's Founder, Mr John Phillips, on April 15th 2024, in last year's annual report.

John worked tirelessly for the Charity and was well known and respected locally, county-wide and even nationally, as an active member in the Community Transport world. His many other interests and voluntary service activities had to accommodate his GoStart roles which included driving our vehicles when necessary, on duty to the end.

To replace John in his dual role as both Founder Trustee and day-to-day voluntary manager of GoStart proved a complex task for the Trustees. Unable to identify another such volunteer, the Trustees absorbed the duties and decided that they should appoint a part-time manager to take responsibility for day-to-day issues. In this we acknowledge the support of Babergh District Council who made a Community Grant award of £10,000 toward this additional cost. Our first recruitment failed, as the person appointed resigned after a few weeks. The Trustees are pleased to welcome a new Operations Manager, who joined us in July 2025.

Vehicles

We currently own six vehicles, all adapted for use by our members/passengers. All are in good working order though most are now showing signs of "wear and tear" through continual daily use. We have a good working relationship with a garage in Sudbury which provides a regular programme of inspection and service under an agreement which meets the standards required by the DfT for vehicles carrying passengers. Our 5 older vehicles are diesel powered; we are very aware of the need for replacements in near future.

During this year, GoStart took delivery of our first fully electric powered minibus. We selected the supplier, agreed the specification, placed the order and took delivery in May 2024. The vehicle was delivered in time to be present at the funeral of John Phillips, appropriate since he put so much effort into this key project for GoStart.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

**STRUCTURE, GOVERNANCE AND MANAGEMENT
RISK MANAGEMENT**

The trustees recognise and understand their duty to recognise and minimise any risks to which the charity is exposed. The trustees have to ensure that appropriate supervision and controls are put in place in order to provide reasonable assurance against fraud or any actions which may cause damage to the charity. We had previously identified four primary risks for Community Transport.

Here are some of the risks faced by all Community Transport operators and how GoStart mitigates them.

Requirement for DfT S19 and S22 Permits

We currently have six operating permits issued by DfT under section 19 and two under section 22 of the 1985 Road Traffic Act. All permits are current with validity dates between 2026 and 2027. These permits enable and allow us to operate services such as door-to-door Dial-a-Ride, MPV services largely for patient transport to hospital, and one route registered with Traffic Commissioners.

Recruitment and Training of volunteers

GoStart is heavily dependent on recruiting sufficient volunteer drivers and passenger assistants to maintain its services. This can be problematic and is a continuing risk as almost all our volunteers are past retirement age.

GoStart arranges and funds training for all volunteers. We use the CTA supported MiDAS system for training drivers and first aid training is provided by a first responder as required. Provision of training is an essential common-sense requirement but it is a significant recurring annual cost.

Driving licences and drivers' medicals

When drivers reach their 70th birthday they have to undergo a medical before they apply for an updated licence which includes the "D" category. GoStart pays the medical fees for drivers' medicals since it is seen as unfair to expect volunteers to fund this themselves.

GDPR regulations

We continue to do our best to maintain safe and secure records in compliance with the GDPR regulations.

Transport to GP's and hospital appointments

GoStart aims to fulfil all the requests and bookings made by local people for transport, particularly where medical appointments are concerned. This often means providing service where elderly and disabled passengers are denied access to NHS NEPT (Non-emergency passenger transport).

SAFEGUARDING

The nature of activities and services provided by GoStart mean that all our drivers are in daily contact with members of the public who may be at risk.

GoStart is involved with a wide age range of passengers including young children and people well past retirement age. Amongst these passengers there are people with eyesight problems, hearing problems, mobility problems and an increasing number suffering from various forms of dementia.

All GoStart staff and volunteers have a current enhanced DBS document which has been registered on the DBS accessible document site and is checked annually. Our safeguarding policy identifies the Manager as the person responsible for monitoring safeguarding issues.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2025**

STRUCTURE, GOVERNANCE AND MANAGEMENT

POLICIES AND PROCEDURES

To support risk management GoStart has developed and operates policies and operational procedures to ensure that services provided are fit for purpose and safe to use. During the year, Trustees reviewed the policies and updated them where needed. As at the time this document was produced GoStart had in place the policies and procedures detailed in the following schedule:

Safety issues:

- * Protection and safeguarding.
- * Accident and incident reporting.
- * Lone Working Procedure.
- * Use of electronic devices in vehicles.
- * Passenger loading in vehicles.
- * GDPR Regulations.

General purpose:

- * Privacy.
- * Recruitment Procedures.
- * Purchasing and procurement.
- * Equal Opportunities.
- * Safe fuelling policy and procedures.
- * Hospital Parking Arrangements,
- * Environmental.

Financial issues:

- * Credit Control.
- * Reserves.
- * Volunteer expenses.
- * Money handling and record keeping.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on *SEPT 15 2025* and signed on its behalf by:

David E Martin

.....
D Martin - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
GOSTART COMMUNITY TRANSPORT LTD (REGISTERED NUMBER: 07489822)**

Independent examiner's report to the trustees of GoSTART Community Transport Ltd ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 January 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Andrew Stopps FCCA ATT
Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP

Date: 19th September 2025

GOSTART COMMUNITY TRANSPORT LTD

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 JANUARY 2025**

	Notes	Unrestricted fund £	Restricted funds £	31.1.25 Total funds £	31.1.24 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		95,346	10,876	106,222	145,367
Investment income	2	<u>1,839</u>	<u>-</u>	<u>1,839</u>	<u>2,072</u>
Total		<u>97,185</u>	<u>10,876</u>	<u>108,061</u>	<u>147,439</u>
EXPENDITURE ON					
Other		<u>87,241</u>	<u>23,902</u>	<u>111,143</u>	<u>84,617</u>
NET INCOME/(EXPENDITURE)		9,944	(13,026)	(3,082)	62,822
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>56,870</u>	<u>89,031</u>	<u>145,901</u>	<u>83,079</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>66,814</u></u>	<u><u>76,005</u></u>	<u><u>142,819</u></u>	<u><u>145,901</u></u>

The notes form part of these financial statements

**BALANCE SHEET
31 JANUARY 2025**

	Notes	Unrestricted fund £	Restricted funds £	31.1.25 Total funds £	31.1.24 Total funds £
FIXED ASSETS					
Tangible assets	8	18,653	59,104	77,757	24,035
CURRENT ASSETS					
Debtors	9	4,423	-	4,423	12,979
Cash at bank and in hand		<u>46,635</u>	<u>16,901</u>	<u>63,536</u>	<u>110,558</u>
		51,058	16,901	67,959	123,537
CREDITORS					
Amounts falling due within one year	10	(2,897)	-	(2,897)	(1,671)
NET CURRENT ASSETS		<u>48,161</u>	<u>16,901</u>	<u>65,062</u>	<u>121,866</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>66,814</u>	<u>76,005</u>	<u>142,819</u>	<u>145,901</u>
NET ASSETS		<u><u>66,814</u></u>	<u><u>76,005</u></u>	<u><u>142,819</u></u>	<u><u>145,901</u></u>
FUNDS	11				
Unrestricted funds				66,814	56,870
Restricted funds				<u>76,005</u>	<u>89,031</u>
TOTAL FUNDS				<u><u>142,819</u></u>	<u><u>145,901</u></u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 January 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 January 2025 in accordance with Section 476 of the Companies Act 2006.

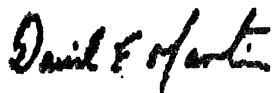
The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

BALANCE SHEET - continued
31 JANUARY 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 15/9/2025... and were signed on its behalf by:



.....
D Martin - Trustee

GOSTART COMMUNITY TRANSPORT LTD

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JANUARY 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance
Computer equipment	- 33% on cost and 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

GOSTART COMMUNITY TRANSPORT LTD

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 JANUARY 2025

1. ACCOUNTING POLICIES - continued

Financial instruments

The charity enters into basic financial instrument transactions, as appropriate and as and when required, that result in the recognition of financial assets and liabilities within the financial statements such as trade and other accounts receivable and payable, bank loans and hire purchase and lease contracts.

2. INVESTMENT INCOME

	31.1.25	31.1.24
	£	£
Interest received	<u>1,839</u>	<u>2,072</u>

3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.1.25	31.1.24
	£	£
Depreciation - owned assets	25,624	8,010
Other operating leases	<u>4,498</u>	<u>4,472</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 January 2025 nor for the year ended 31 January 2024.

Trustees' expenses

A total of £1,810 (2024 - £676) was reimbursed to 3 trustees during the year for travel, motor, postage and sundry expenses wholly incurred in connection with the charitable activities of the company.

The increase in trustees' expenses is largely attributable to the travel costs associated with the purchase of a new minibus.

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.1.25	31.1.24
Administration	<u>4</u>	<u>3</u>

No employees received emoluments in excess of £60,000.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	54,237	91,130	145,367
Investment income	<u>2,072</u>	<u>-</u>	<u>2,072</u>
Total	<u>56,309</u>	<u>91,130</u>	<u>147,439</u>
 EXPENDITURE ON			
Other	<u>78,317</u>	<u>6,300</u>	<u>84,617</u>
 NET INCOME/(EXPENDITURE)	(22,008)	84,830	62,822
Transfers between funds	<u>34,726</u>	<u>(34,726)</u>	<u>-</u>
 Net movement in funds	12,718	50,104	62,822
 RECONCILIATION OF FUNDS			
Total funds brought forward	<u>44,152</u>	<u>38,927</u>	<u>83,079</u>
 TOTAL FUNDS CARRIED FORWARD	<u>56,870</u>	<u>89,031</u>	<u>145,901</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

7. FEES FOR THE EXAMINATION OF THE ACCOUNTS

	31.1.25	31.1.24
	£	£
Independent examiners fees	1,242	1,062
Other financial services - payroll	<u>630</u>	<u>658</u>
	<u>1,872</u>	<u>1,720</u>

8. TANGIBLE FIXED ASSETS

	Plant and equipment £	Fixtures and fittings £	Motor vehicles £	Computer equipment £	Totals £
COST					
At 1 February 2024	1,548	1,661	271,973	3,098	278,280
Additions	<u>540</u>	<u>-</u>	<u>78,806</u>	<u>-</u>	<u>79,346</u>
At 31 January 2025	<u>2,088</u>	<u>1,661</u>	<u>350,779</u>	<u>3,098</u>	<u>357,626</u>
DEPRECIATION					
At 1 February 2024	1,382	1,242	248,523	3,098	254,245
Charge for year	<u>177</u>	<u>104</u>	<u>25,343</u>	<u>-</u>	<u>25,624</u>
At 31 January 2025	<u>1,559</u>	<u>1,346</u>	<u>273,866</u>	<u>3,098</u>	<u>279,869</u>
NET BOOK VALUE					
At 31 January 2025	<u>529</u>	<u>315</u>	<u>76,913</u>	<u>-</u>	<u>77,757</u>
At 31 January 2024	<u>166</u>	<u>419</u>	<u>23,450</u>	<u>-</u>	<u>24,035</u>

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.1.25	31.1.24
	£	£
Trade debtors	1,565	2,550
Other debtors	2,503	1,728
Prepayments and accrued income	<u>355</u>	<u>8,701</u>
	<u>4,423</u>	<u>12,979</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.1.25	31.1.24
	£	£
Trade creditors	1,608	421
Social security and other taxes	(53)	90
Accrued expenses	<u>1,342</u>	<u>1,160</u>
	<u>2,897</u>	<u>1,671</u>

11. MOVEMENT IN FUNDS

	At 1.2.24	Net movement in funds	At 31.1.25
	£	£	£
Unrestricted funds			
General fund	56,870	9,944	66,814
Restricted funds			
Simpson Fund	1,451	(1,090)	361
Route 112	1,580	1,511	3,091
Electric Vehicles	86,000	(20,324)	65,676
GP Referrals	-	2,000	2,000
S106 Fund	<u>-</u>	<u>4,877</u>	<u>4,877</u>
	<u>89,031</u>	<u>(13,026)</u>	<u>76,005</u>
TOTAL FUNDS	<u>145,901</u>	<u>(3,082)</u>	<u>142,819</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	97,185	(87,241)	9,944
Restricted funds			
Simpson Fund	396	(1,486)	(1,090)
Route 112	3,480	(1,969)	1,511
Electric Vehicles	-	(20,324)	(20,324)
GP Referrals	2,000	-	2,000
S106 Fund	<u>5,000</u>	<u>(123)</u>	<u>4,877</u>
	<u>10,876</u>	<u>(23,902)</u>	<u>(13,026)</u>
TOTAL FUNDS	<u>108,061</u>	<u>(111,143)</u>	<u>(3,082)</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.2.23 £	Net movement in funds £	Transfers between funds £	At 31.1.24 £
Unrestricted funds				
General fund	44,152	(22,008)	34,726	56,870
Restricted funds				
Routed service	34,704	-	(34,704)	-
Simpson Fund	2,091	(640)	-	1,451
Route 112	2,132	(530)	(22)	1,580
Electric Vehicles	<u>-</u>	<u>86,000</u>	<u>-</u>	<u>86,000</u>
	<u>38,927</u>	<u>84,830</u>	<u>(34,726)</u>	<u>89,031</u>
TOTAL FUNDS	<u>83,079</u>	<u>62,822</u>	<u>-</u>	<u>145,901</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	56,309	(78,317)	(22,008)
Restricted funds			
Simpson Fund	484	(1,124)	(640)
Route 112	4,646	(5,176)	(530)
Electric Vehicles	<u>86,000</u>	<u>-</u>	<u>86,000</u>
	<u>91,130</u>	<u>(6,300)</u>	<u>84,830</u>
TOTAL FUNDS	<u>147,439</u>	<u>(84,617)</u>	<u>62,822</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.2.23 £	Net movement in funds £	Transfers between funds £	At 31.1.25 £
Unrestricted funds				
General fund	44,152	(12,064)	34,726	66,814
Restricted funds				
Routed service	34,704	-	(34,704)	-
Simpson Fund	2,091	(1,730)	-	361
Route 112	2,132	981	(22)	3,091
Electric Vehicles	-	65,676	-	65,676
GP Referrals	-	2,000	-	2,000
S106 Fund	-	4,877	-	4,877
	<u>38,927</u>	<u>71,804</u>	<u>(34,726)</u>	<u>76,005</u>
TOTAL FUNDS	<u>83,079</u>	<u>59,740</u>	<u>-</u>	<u>142,819</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	153,494	(165,558)	(12,064)
Restricted funds			
Simpson Fund	880	(2,610)	(1,730)
Route 112	8,126	(7,145)	981
Electric Vehicles	86,000	(20,324)	65,676
GP Referrals	2,000	-	2,000
S106 Fund	5,000	(123)	4,877
	<u>102,006</u>	<u>(30,202)</u>	<u>71,804</u>
TOTAL FUNDS	<u>255,500</u>	<u>(195,760)</u>	<u>59,740</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2025**

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 January 2025.

GOSTART COMMUNITY TRANSPORT LTD

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 JANUARY 2025**

	31.1.25 £	31.1.24 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Sales	33,373	35,505
Donations	3,037	2,329
Grants	68,786	106,961
Employment allowance	<u>1,026</u>	<u>572</u>
	106,222	145,367
Investment income		
Interest received	<u>1,839</u>	<u>2,072</u>
Total incoming resources	108,061	147,439
EXPENDITURE		
Support costs		
Management		
Wages	34,149	28,252
Rent and rates	4,498	4,472
Electricity	1,117	488
Insurance	9,877	8,481
Repairs and renewals	729	344
Telephone	1,231	1,038
Postage and stationery	958	1,141
Advertising	3,559	316
Sundries	639	394
Travel and subsistence	1,198	1,093
Motor expenses and fuel	22,695	28,226
Accountancy	1,872	1,721
Professional fees and subscriptions	432	441
Training costs	171	-
Bookkeeping	<u>2,120</u>	<u>-</u>
	85,245	76,407
Finance		
Bank charges	273	200
Depreciation of tangible fixed assets	<u>25,625</u>	<u>8,010</u>
	<u>25,898</u>	<u>8,210</u>
Total resources expended	<u>111,143</u>	<u>84,617</u>
Net (expenditure)/income	<u><u>(3,082)</u></u>	<u><u>62,822</u></u>

This page does not form part of the statutory financial statements

PERFORMANCE DATA

FEBRUARY 2024 TO JANUARY 2025.

SERVICE	Number of passenger journeys
Dial a ride, Sudbury and surrounding villages	5802
MPV, taking local people further afield	667
Group Hire	1096
Expanding Horizons, day trips	170
Education	862
Gateway Club (closed in 2024)	256
Scheduled Bus Route; R112	1138
TOTALS	9991
Miles travelled by our vehicles	37822
Volunteer hours recorded for the year	4013

Accounts

REGISTERED COMPANY NUMBER: 07489822 (England and Wales)

REGISTERED CHARITY NUMBER: 1145266

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 JANUARY 2024
FOR
GOSTART COMMUNITY TRANSPORT LTD**

Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP

GOSTART COMMUNITY TRANSPORT LTD

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GOSTART COMMUNITY TRANSPORT LTD

REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 JANUARY 2024

TRUSTEES	J F Phillips (Chairman) (resigned 15.4.24) P Finch (Treasurer) (resigned 1.11.23) A Beecroft (resigned 1.11.23) D Martin (Treasurer) (appointed 5.11.23) J Budd (appointed 5.11.23)
REGISTERED OFFICE	Unit 6 South Suffolk Business Centre Alexandra Road Sudbury Suffolk CO10 2ZX
REGISTERED COMPANY NUMBER	07489822 (England and Wales)
REGISTERED CHARITY NUMBER	1145266
INDEPENDENT EXAMINER	Seago and Stopps Chartered Certified Accountants 61 Station Road Sudbury Suffolk CO10 2SP

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 January 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

AIMS AND OBJECTIVES

The principal object of the charity is to provide low-cost accessible transport and related support for anyone who is disadvantaged by reason of age, disability, poverty or social isolation in Sudbury, Suffolk and the surrounding villages and communities.

Objectives are achieved by:

1. Providing and maintaining non-profit making community transport services.
2. Working within the community in order to improve people's mobility.
3. Engaging and working with other voluntary groups within the Sudbury area.
4. Working to identify needs of older people, particularly those living in isolation, those with limited mobility and anyone who is lonely and risks failing health as a result.
5. Maintaining awareness of society changes and the needs of members of our community. Identifying the needs of individuals, and other organisations and then testing out and delivering new or adapted services.

Significant activities

We provide:

1. Dial-a-Ride door-to-door services within an 8-mile radius of Sudbury.
2. MPV services providing a safe way of attending hospital and medical appointments.
3. Day Centre transport services for elderly passengers and anyone suffering with dementia.
4. Transport to meetings and activities for Sudbury Gateway Club, an activity arm of MENCAP.
5. Transport for primary school pupils taking part in out of school lessons and activities.
6. The Expanding Horizons project provides days out for older people who are lonely or isolated.
7. Transport for members of small local voluntary groups trying to access activities and events.
8. Planning and running a twice weekly bus route to villages which have no other bus services.

A schedule of data performance is attached to these accounts.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

OBJECTIVES AND ACTIVITIES

PROVISION OF COMMUNITY SERVICE AND PUBLIC BENEFIT

GoStart provides community benefit by using safe reliable means of transport for people of all ages. This applies particularly to anyone with limited or restricted mobility, who needs or wishes to get out of the place where they normally live. This may be for reasons such as a doctor's appointments, going shopping or for social interaction. Community Transport provides a direct benefit to passengers and reassurance by providing short duration respite for carers and family members.

GoStart engages and works with a wide range of other voluntary and not-for-profit organisations in order to extend range and reach of services. There are dozens of small local groups who use GoStart services.

Some examples that show the diversity of GoStart services to the community:

- * Sudbury Grammar School Old Boys
- * St Joseph's Primary School
- * The Oddfellows
- * Red House residential care home
- * Sudbury Baptist Church
- * Sudbury Gateway Club (a local activity branch of the National Mencap Society)
- * The local day for centre for older people
- * Long Melford amateur football team
- * All Saints Church Causeway Group
- * Sudbury History Society
- * Hard of hearing club.
- * St Joseph's Care Home
- * Abbeycroft Together Tuesday group
- * Sudbury branch of U3A, various groups

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

FINANCIAL REVIEW

SUPPORT AND FUNDING

We still would like and really need to move away from dependence on funding by the government at both local and national level. However, at present, this still seems to be an unachievable goal. We have five sources of income. Passenger fares, hire charges for group use of vehicles, donations from passengers and family members, grants from support bodies and direct government funding.

Fares have been kept at the same level as they were last year. There is a need to achieve a realistic balance between operating costs, particularly fuel, and what passengers can afford to pay. Getting the balance wrong could result in unaffordable losses or a reduction in passenger numbers. This enables GoStart to continue providing transport for patients attending hospital appointments. GoStart provides services for people who do not meet the criteria set by hospital transport bodies such as the NEPT contactor for patient transport. This includes West Suffolk, Papworth, Addenbrookes, Ipswich and Colchester hospitals. GoStart receives no financial help from the NHS or any other funders to support these essential services.

Our largest single external funder is grant support from Suffolk County Council for Dial-a-Ride door-to-door services and our accessible MPVs as a subcontractor to Hadleigh Community Transport. Other funding support comes from a number of sources:

- * Babergh District Council and Sudbury Town Council help with core costs, running costs and rates.
- * Parish Councils in Monks Eleigh, Bildeston, Brent Eleigh and Waldingfields as support for 112 route.
- * HMG DfT through the BSOG scheme under which duty on bus fuel is refunded.
- * His Majesty's Government and SCC with support for bus fares.

We also appreciate donations and small grants from:

- * Local parish councils.
- * Gift Aid from HM Government.
- * Personal donations from many local residents and passengers' families.

We acknowledge with grateful thanks the support and help provided by all those listed above and donations from passengers and family members which on many occasions are "slipped quietly to the driver with fare money".

GoStart would like to express sincere thanks to all donors and contributors. Without all your help and support we would not be able to continue operating GoStart services for people living in the Sudbury area.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

The appointment of new trustees are ratified at the Annual General Meeting, when necessary.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

STRUCTURE, GOVERNANCE AND MANAGEMENT

ORGANISATIONAL STRUCTURE

Structure and Membership

GoStart is an independent voluntary body which has a local membership made up of individuals and other not-for-profit bodies and organisations. Current individual membership stands at 694 members and 85 local voluntary groups.

Location and Property

GoStart operates from Unit 6 in South Suffolk Business Centre, Sudbury where we have an office and outdoor parking for our five vehicles. The office and parking area are all rented from Babergh District Council via their managing agents, NWES.

GoStart People

We have three part-time members of staff. Julie and Debbie provide effective management of the office including bookings, vehicle allocation and all the general day-to-day office administration. Adam, our maintenance man, has been with GoStart for just over four years. There are presently two trustees and we are currently looking for new trustees to strengthen our team. All our 19 drivers are volunteers, we also have a couple of volunteers who travel as passenger assistants.

It is with heavy hearts that the Board of Trustees has to report the sudden, unfortunate death of the Charity's founder, John Phillips, on 15th April 2024. John was the public face and engine of GoStart for 13 years, from when he founded the Charity until his untimely death.

John worked tirelessly for the Charity and was well known and respected locally, county-wide and even nationally, as an active member in the community transport world. His many other interests and voluntary service activities had to accommodate his GoStart roles, which included driving one of our vehicles. John was on duty until the end.

The Trustees recognise that John will be a tough act to follow but accept that ongoing commitment to community transport in Sudbury and the surrounding villages is an essential tribute to him and all his efforts. Going forwards, the Trustees will address sustainability without the founder, supported by all staff and volunteers, and with input from partners such as the Community Transport Association and Community Action Suffolk.

Vehicles

We currently own five vehicles, all adapted for use by our members/passengers. All are in good working order though showing signs of "wear and tear" through continual daily use. We have a good working relationship with a garage in Sudbury which provides a regular programme of inspection and service under an agreement which meets the standards required by the DfT for vehicles carrying passengers. All current vehicles are diesel powered, we are very aware of the need for replacements in near future. During this year, GoStart completed acquisition of the funding required to purchase our first electric powered minibus. We have selected the supplier, agreed the specification, placed the order and anticipate delivery early in the ensuing financial year.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

**STRUCTURE, GOVERNANCE AND MANAGEMENT
RISK MANAGEMENT**

The trustees recognise and understand their duty to recognise and minimise any risks to which the charity is exposed. The trustees have to ensure that appropriate supervision and controls are put in place in order to provide reasonable assurance against fraud or any actions which may cause damage to the charity. We had previously identified four primary risks for Community Transport.

Here are some of the risks faced by all Community Transport operators and how we mitigate them.

Requirement for DfT S19 and S22 Permits

We currently have five operating permits issued by DfT under section 19 and section 22 of the 1985 Road Traffic Act. All permits are current with validity dates between 2026 and 2027. These permits enable and allow us to operate services such as door-to-door Dial-a-Ride, MPV services largely for patient transport to hospital, and one route registered with Traffic Commissioners.

Training of volunteers

GoStart arranges and funds training for all volunteers. We use the MIDAS system for training drivers and first aid training provided by a first responder. Provision of training is an essential common-sense requirement but it is a significant recurring annual cost.

Driving licences and drivers' medicals

When drivers reach their 70th birthday they have to undergo a medical before they apply for an updated licence which includes the "D" category. GoStart pays the medical fees for drivers' medicals since it has been seen as unfair to expect volunteers to fund this themselves.

GDPR regulations

We continue to do our best to maintain safe and secure records in compliance with the GDPR regulations.

Transport to GP's and hospital appointments

GoStart aims to fulfil all the requests and bookings made by local people for transport particularly where medical appointments are concerned. This often means providing service where elderly and disabled passengers are denied access to NEPTS/health service transport.

SAFEGUARDING

The nature of activities and services provided by GoStart mean that all our drivers are in daily contact with members of the public who may be at risk. GoStart is involved with a wide age range of passengers including young children and people well past retirement age. Amongst these passengers there are people with eyesight problems, hearing problems, mobility problems and an increasing number suffering from various forms of dementia. All GoStart volunteers have a current enhanced DBS document which has been registered on the DBS accessible document site and is checked at regular intervals of no more than 2 years.

POLICIES AND PROCEDURES

To support risk management GoStart has developed and operates policies and operational procedures to ensure that services provided are fit for purpose and safe to use. As at the time this document was produced GoStart had in place the policies and procedures detailed in the following schedule:

Safety Issues:	Protection and safeguarding.	Accident and incident reporting.
	Lone Working Procedure.	Use of electronic devices in vehicles.
	Passenger loading in vehicles.	GDPR Regulations.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 JANUARY 2024**

STRUCTURE, GOVERNANCE AND MANAGEMENT

General purpose:- Recruitment procedures. Purchasing and procurement. Equal Opportunities.
Safe fuelling policy and procedures. Hospital parking arrangements.

Financial Issues:- Volunteer expenses. Money handling and record keeping.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on and signed on its behalf by:

.....
D Martin - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
GOSTART COMMUNITY TRANSPORT LTD (REGISTERED NUMBER: 07489822)**

Independent examiner's report to the trustees of GoSTART Community Transport Ltd ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 January 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Andrew Stopps FCCA ATT

Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP

Date:

GOSTART COMMUNITY TRANSPORT LTD

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 JANUARY 2024**

	Notes	Unrestricted fund £	Restricted funds £	31.1.24 Total funds £	31.1.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		54,237	91,130	145,367	64,273
Investment income	2	2,072	-	2,072	293
Total		<u>56,309</u>	<u>91,130</u>	<u>147,439</u>	<u>64,566</u>
EXPENDITURE ON					
Other		<u>78,317</u>	<u>6,300</u>	<u>84,617</u>	<u>80,598</u>
NET INCOME/(EXPENDITURE)		(22,008)	84,830	62,822	(16,032)
Transfers between funds	11	<u>34,726</u>	<u>(34,726)</u>	<u>-</u>	<u>-</u>
Net movement in funds		12,718	50,104	62,822	(16,032)
RECONCILIATION OF FUNDS					
Total funds brought forward		44,152	38,927	83,079	99,111
TOTAL FUNDS CARRIED FORWARD		<u><u>56,870</u></u>	<u><u>89,031</u></u>	<u><u>145,901</u></u>	<u><u>83,079</u></u>

The notes form part of these financial statements

GOSTART COMMUNITY TRANSPORT LTD (REGISTERED NUMBER: 07489822)

**BALANCE SHEET
31 JANUARY 2024**

	Notes	Unrestricted fund £	Restricted funds £	31.1.24 Total funds £	31.1.23 Total funds £
FIXED ASSETS					
Tangible assets	8	24,035	-	24,035	32,045
CURRENT ASSETS					
Debtors	9	5,479	7,500	12,979	4,092
Cash at bank and in hand		29,027	81,531	110,558	48,575
		<u>34,506</u>	<u>89,031</u>	<u>123,537</u>	<u>52,667</u>
CREDITORS					
Amounts falling due within one year	10	(1,671)	-	(1,671)	(1,633)
NET CURRENT ASSETS		<u>32,835</u>	<u>89,031</u>	<u>121,866</u>	<u>51,034</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>56,870</u>	<u>89,031</u>	<u>145,901</u>	<u>83,079</u>
NET ASSETS		<u>56,870</u>	<u>89,031</u>	<u>145,901</u>	<u>83,079</u>
FUNDS	11				
Unrestricted funds				56,870	44,152
Restricted funds				<u>89,031</u>	<u>38,927</u>
TOTAL FUNDS				<u>145,901</u>	<u>83,079</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 January 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 January 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

BALANCE SHEET - continued
31 JANUARY 2024

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
D Martin - Trustee

GOSTART COMMUNITY TRANSPORT LTD

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JANUARY 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance
Computer equipment	- 33% on cost and 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

GOSTART COMMUNITY TRANSPORT LTD

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 JANUARY 2024

1. ACCOUNTING POLICIES - continued

Financial instruments

The charity enters into basic financial instrument transactions, as appropriate and as and when required, that result in the recognition of financial assets and liabilities within the financial statements such as trade and other accounts receivable and payable, bank loans and hire purchase and lease contracts.

2. INVESTMENT INCOME

	31.1.24	31.1.23
	£	£
Interest received	<u>2,072</u>	<u>293</u>

3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.1.24	31.1.23
	£	£
Depreciation - owned assets	8,010	10,687
Other operating leases	<u>4,472</u>	<u>4,436</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 January 2024 nor for the year ended 31 January 2023.

Trustees' expenses

A total of £676 (2023 - £191) was reimbursed to 2 trustees during the year for travel, motor, postage and sundry expenses wholly incurred in connection with the charitable activities of the company.

5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.1.24	31.1.23
Administration	<u>3</u>	<u>3</u>

No employees received emoluments in excess of £60,000.

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	58,682	5,591	64,273
Investment income	293	-	293
Total	<u>58,975</u>	<u>5,591</u>	<u>64,566</u>
 EXPENDITURE ON			
 Other	<u>68,717</u>	<u>11,881</u>	<u>80,598</u>
 NET INCOME/(EXPENDITURE)	 (9,742)	 (6,290)	 (16,032)
 RECONCILIATION OF FUNDS			
Total funds brought forward	53,894	45,217	99,111
 TOTAL FUNDS CARRIED FORWARD	 <u>44,152</u>	 <u>38,927</u>	 <u>83,079</u>

7. FEES FOR THE EXAMINATION OF THE ACCOUNTS

	31.1.24 £	31.1.23 £
Independent examiners fees	1,062	1,038
Other financial services - payroll	658	543
	<u>1,720</u>	<u>1,581</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

8. TANGIBLE FIXED ASSETS

	Plant and equipment £	Fixtures and fittings £	Motor vehicles £	Computer equipment £	Totals £
COST					
At 1 February 2023 and 31 January 2024	1,548	1,661	271,973	3,098	278,280
DEPRECIATION					
At 1 February 2023	1,326	1,105	240,706	3,098	246,235
Charge for year	56	137	7,817	-	8,010
At 31 January 2024	1,382	1,242	248,523	3,098	254,245
NET BOOK VALUE					
At 31 January 2024	166	419	23,450	-	24,035
At 31 January 2023	222	556	31,267	-	32,045

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.1.24 £	31.1.23 £
Trade debtors	2,550	2,185
Other debtors	1,728	674
Prepayments and accrued income	8,701	1,233
	<u>12,979</u>	<u>4,092</u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.1.24 £	31.1.23 £
Trade creditors	421	513
Social security and other taxes	90	82
Accrued expenses	1,160	1,038
	<u>1,671</u>	<u>1,633</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

11. MOVEMENT IN FUNDS

	At 1.2.23 £	Net movement in funds £	Transfers between funds £	At 31.1.24 £
Unrestricted funds				
General fund	44,152	(22,008)	34,726	56,870
Restricted funds				
Routed service	34,704	-	(34,704)	-
Simpson Fund	2,091	(640)	-	1,451
Route 112	2,132	(530)	(22)	1,580
Electric Vehicles	-	86,000	-	86,000
	<u>38,927</u>	<u>84,830</u>	<u>(34,726)</u>	<u>89,031</u>
TOTAL FUNDS	<u>83,079</u>	<u>62,822</u>	<u>-</u>	<u>145,901</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	56,309	(78,317)	(22,008)
Restricted funds			
Simpson Fund	484	(1,124)	(640)
Route 112	4,646	(5,176)	(530)
Electric Vehicles	86,000	-	86,000
	<u>91,130</u>	<u>(6,300)</u>	<u>84,830</u>
TOTAL FUNDS	<u>147,439</u>	<u>(84,617)</u>	<u>62,822</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.2.22 £	Net movement in funds £	At 31.1.23 £
Unrestricted funds			
General fund	53,894	(9,742)	44,152
Restricted funds			
Routed service	39,687	(4,983)	34,704
Simpson Fund	3,201	(1,110)	2,091
Route 112	2,329	(197)	2,132
	<u>45,217</u>	<u>(6,290)</u>	<u>38,927</u>
TOTAL FUNDS	<u>99,111</u>	<u>(16,032)</u>	<u>83,079</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	58,975	(68,717)	(9,742)
Restricted funds			
Routed service	-	(4,983)	(4,983)
Simpson Fund	770	(1,880)	(1,110)
Route 112	4,821	(5,018)	(197)
	<u>5,591</u>	<u>(11,881)</u>	<u>(6,290)</u>
TOTAL FUNDS	<u>64,566</u>	<u>(80,598)</u>	<u>(16,032)</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.2.22 £	Net movement in funds £	Transfers between funds £	At 31.1.24 £
Unrestricted funds				
General fund	53,894	(31,750)	34,726	56,870
Restricted funds				
Routed service	39,687	(4,983)	(34,704)	-
Simpson Fund	3,201	(1,750)	-	1,451
Route 112	2,329	(727)	(22)	1,580
Electric Vehicles	-	86,000	-	86,000
	<u>45,217</u>	<u>78,540</u>	<u>(34,726)</u>	<u>89,031</u>
TOTAL FUNDS	<u>99,111</u>	<u>46,790</u>	<u>-</u>	<u>145,901</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	115,284	(147,034)	(31,750)
Restricted funds			
Routed service	-	(4,983)	(4,983)
Simpson Fund	1,254	(3,004)	(1,750)
Route 112	9,467	(10,194)	(727)
Electric Vehicles	86,000	-	86,000
	<u>96,721</u>	<u>(18,181)</u>	<u>78,540</u>
TOTAL FUNDS	<u>212,005</u>	<u>(165,215)</u>	<u>46,790</u>

GOSTART COMMUNITY TRANSPORT LTD

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 JANUARY 2024**

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 January 2024.

GOSTART COMMUNITY TRANSPORT LTD

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 JANUARY 2024**

	31.1.24 £	31.1.23 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Sales	35,506	32,643
Donations	2,328	2,835
Grants	106,961	28,433
Employment allowance	572	362
	145,367	64,273
Investment income		
Interest received	2,072	293
Total incoming resources	147,439	64,566
EXPENDITURE		
Support costs		
Management		
Wages	28,252	25,843
Rent and rates	4,472	4,436
Electricity	488	320
Insurance	8,481	8,941
Repairs and renewals	344	525
Telephone	1,038	984
Postage and stationery	1,141	1,239
Advertising	316	855
Sundries	394	632
Travel and subsistence	1,093	670
Motor expenses and fuel	28,226	23,118
Accountancy	1,721	1,581
Professional fees	441	319
Training costs	-	224
	76,407	69,687
Finance		
Bank charges	200	224
Depreciation of tangible fixed assets	8,010	10,687
	8,210	10,911
Total resources expended	84,617	80,598
Net income/(expenditure)	62,822	(16,032)

This page does not form part of the statutory financial statements

PERFORMANCE DATA

FEBRUARY 2023 TO JANUARY 2024

SERVICE	Number of passenger journeys	Mileage
Dial a ride	6061	16864
MPV	575	9975
Group Hire	1028	3371
Exp Horizons	82	368
Education	484	741
Gateway Club	832	1750
Scheduled Bus Route	1600	5287
TOTALS	10662	38356

Volunteer hours recorded for the year were 4299

Accounts

GoStart is an independent charity and a company limited by guarantee. GoStart provides accessible transport for anyone who is unable to get out of their home because of limited mobility, disability or a lack of access to suitable safe means of transport. The provision of transport for people who are caught in this sort of situation can often provide benefits and improvements in physical and mental health.

STRUCTURE AND MEMBERSHIP

GoStart is an independent voluntary body which has a local membership made up of individuals and other not-for-profit bodies and organisations. Current individual membership stands at 694 members and 85 local voluntary groups.

LOCATION AND PROPERTY

Go Start operates from Unit 6 in South Suffolk Business Centre, Sudbury where we have an office and outdoor parking for our five vehicles. The office and parking area are all rented from Babergh District Council.

GoStart PEOPLE

We have three part-time members of staff. Julie and Debbie provide effective management of the office including bookings, vehicle allocation and all the general day-to-day office administration. Adam, our maintenance man, has been with GoStart for just over three years. There are currently three trustees and we are currently looking for new trustees to strengthen our team. We are currently working with CAS [Community Action Suffolk] team looking for volunteers to join our management team. All our drivers are volunteers, we currently have 21 volunteers. We lost several volunteers during and after the Covid Pandemic but have been fortunate in recruiting three new drivers in the year 2022-23

VEHICLES.

We currently have five vehicles in use. All are in good working order with the three older vehicle showing signs of "wear and tear" through continual daily use. Current mileage for our 8-seater Sprinter is 96000 miles, five-seater Vito W is 91000 miles and Vito V is 88000 miles. We have a good working relationship with a garage in Sudbury which provides a regular programme of inspection and service under an agreement which meets the standards required by the DfT for vehicles carrying passengers. All current vehicles are diesel powered; we are very aware of need for replacements in near future. The need to comply with environmental standards, while contributing to more efficient and economic use of passenger-carrying vehicles, is a continuing concern [see later section of report headed initiative project]. All our vehicles are owned by GoStart. We do not have any hired or leased vehicles because research has clearly showed that if, as we hope to be able to do, we can continue running vehicles for ten years, leasing is not a viable solution for GoStart

SUPPORT AND FUNDING

We still would like, and really need, to move away from dependence on funding by government at both local and national level. However, at present, this still seems to be an unachievable goal. We have five sources of income. Passenger fares, hire charges for group use of vehicles, donations from passengers and family members, grants from support bodies and direct government funding.

Fares have been kept at the same level as were last year. There is a need to achieve a realistic balance between operating costs, particularly fuel, and what passengers can afford to pay. Getting the balance wrong could result in unaffordable losses or a reduction in passenger numbers. We still have indirect support from Suffolk County Council for Dial-a-Ride door-to-door services and our accessible MPVs through a grant paid by Suffolk County Council to Hadleigh Community Transport. This enables GoStart to continue providing transport for patients attending hospital appointments. GoStart provides services for people who do not meet the criteria set by hospital transport bodies such as the NEPT contactor for patient transport. This includes West Suffolk. Papworth, Addenbrookes, Ipswich and Colchester hospitals. GoStart receives no financial help from NHS or any other funders to support these essential services.

During last year we received funding from a number of other sources and donors including:-

- Babergh District Council helps with core costs, running costs and rates.
- Parish Councils in Monks Eleigh, Bildeston. Brent Eleigh and Waldingfields as support for 112 route
- DfT through the BSOG scheme under which duty on bus fuel is refunded
- His Majesty's Government and SCC with support for bus fares
- Anonymous contribution through Suffolk Community Foundation to help offset rising fuel costs
- Acton parish council for general funds
- Sudbury Town Council for general revenue support
- Long Melford Cinema club at Village Hall
- Residents Group in Banham Drive
- East Anglian Daily Times
- The Georgian Club
- Gift Aid from HM Government.
- Personal donations from five local residents and passengers' families

We acknowledge with grateful thanks the support and help provided by all those listed above and donations from passengers and family members which on many occasions are "*slipped quietly to driver with fare money*". GoStart would like to express sincere thanks to all donors and contributors. Without all your help and support we would not be able to continue operating GoStart services for people living in in the Sudbury area.

RISK MANAGEMENT

The trustees recognise and understand their duty to recognise and minimise any risks to which the charity is exposed. The trustees have to ensure that appropriate supervision and controls are put in place in order to provide reasonable assurance against fraud or any actions which may cause damage to the charity. We had previously identified four primary risks for Community Transport. During the last two years we have had further experience of problems with availability of spare parts. Accidental damage to glass in rear windscreen and one large side panel revealed that replacement glass had to be imported resulting in one vehicle being off the road for over two months.

- 1. The continuing need for the supply of good reliable sympathetic volunteers.***
- 2. The need for good quality reliable vehicles & means of replacement when needed.***
- 3. Access to and availability of finance to support low-cost not-for-profit services.***
- 4. Having experienced almost two years' worth of Covid we are now very much more focused on procedures involving cleaning and sanitising to protect volunteer and passengers.***
- 5. Precautions and preparations needed in order to be in position to locate essential spare parts.***

Caution -Covid has not gone away - it is hiding just out of sight!

OTHER RISKS

DfT and S19 and S22 Permits

We currently have five operating permits issued by DfT under section 19 and section 22 of the 1985 Road Traffic Act. All permits are current with validity dates between 2026 and 2027 These permits enable and allow us to operate service such as door-to-door Dial-a-Ride, MPV services largely for patient transport to hospital, and one route registered with Traffic Commissioners. The High Court Case brought by a bus company in Derbyshire is now behind us but we need to remain alert to any further challenges to services operated by Community Transport ¹

Training of volunteers

GoStart arranges and funds training for all volunteers. We use the MIDAS system for training drivers and first aid training provided by a first responder. Provision of training is an essential common-sense requirement but it is a significant recurring annual cost. GoStart has an in-house MIDAS trained DAT (Driver Assessment Trainer). Changes to the structure and way that MIDAS is provided and operated will, within next few months, see a more regulated and focused system of MIDAS training being introduced. This will involve formal on-line training sessions coupled with local practical sessions. Trustees need to be aware and prepared to deal with this new approach as there is a risk that some older drivers may be unwilling or reluctant to engage or take part in online training.

¹1 GoStart does not have or operate any educational contracts for or on behalf of Suffolk County Council. All the work we carry out with or for schools is arranged and managed directly with the schools concerned. We make this clear because following the investigation and High Court Case in 2019 the question of public contracts with CT operators has not been fully resolved by the DfT

Driving licences and drivers' medicals

When drivers reach their 70th birthday they have to undergo a medical before they apply for an updated licence which includes the "D" category. GoStart pays the medical fees for drivers' medicals since it has been seen as unfair to expect volunteers to fund this themselves. The DfT is currently involved in a review of licence categories, weights applicable to different categories and how all of these may affect heavier electric vehicles and licence categories.

Secure records and GDPR regulations We continue to do our best to maintain safe and secure records in compliance with the GDPR regulations. We have not seen or been aware of any failings or faults on the part of GoStart. We have however encountered what appeared to be deliberate misapplications of the regulations. These were probably in the mistaken belief that avoidance was the best way to proceed rather than "providing essential information" safely.

Transport to GP's and hospital appointments

GoStart aims to fulfil all the requests and bookings made by local people for transport particularly where medical appointments are concerned. We are aware of problems still being encountered by patients or passengers needing booster jabs. We have seen several incidents where elderly and disabled passengers were denied access to NEPTS/health service transport in order to get to a vaccination centre.²

SAFEGUARDING

The nature of activities and services provided by GoStart mean that all our drivers are in daily contact with members of the public who may be at risk. GoStart is involved with a wide age range of passengers including young children and people well past retiring age. Amongst these passengers there are people with eyesight problems, hearing problems, mobility problems and an increasing number suffering from various forms of dementia. All GoStart volunteers have current enhanced DBS document which has been registered on the DBS accessible document site and is checked at regular intervals of no more than 2 years.

POLICIES AND PROCEDURES.

GoStart has developed and operates policies and operational procedures to ensure that services provided are fit for purpose and safe to use. As at time this document was produced GoStart had in place the policies and procedures detailed in the following schedule:

Safety Issues:

Protection and safeguarding. Accident and incident reporting.
Lone Working Procedure. Use of electronic devices in vehicles.
Passenger loading in vehicles. GDPR Regulations

General purpose:-

Recruitment Procedures. Purchasing and procurement. Equal Opportunities.
Safe fuelling policy and procedures. Hospital Parking Arrangements

Financial Issues;-

Volunteer expenses. Money handling and record keeping

² 2 The term Sudbury area refers to Sudbury Town, villages and small groups of housing within a radius of eight miles of Sudbury Town Centre. We travel outside of the defined area when required for example when taking local people to hospital appointments at West Suffolk, Papworth, Addenbrookes and other medical facilities outside the eight-mile radius

AIMS and OBJECTIVES

The principal object of the charity is to provide low-cost accessible transport and related support for anyone who is disadvantaged by reason of age, disability, poverty or social isolation in Sudbury, Suffolk, and the surrounding villages and communities.

OBJECTIVES ACHIEVED BY:-

- 1. Providing and maintaining non-profit making community transport services.***
- 2. Working within the community in order to improve people's mobility.***
- 3. Engaging and working with other voluntary groups within the Sudbury area.***
- 4. Working to identify needs of older people, particularly those living in isolation, those with limited mobility & anyone who is lonely and risks failing health as a result.***
- 5. Continued awareness of society changes and needs of members of community. Identifying needs of individuals, and other organisations, and then testing out and delivering new or adapted services***

SIGNIFICANT ACTIVITIES

1. Dial-a-Ride door-to-door services within an 8-mile radius of Sudbury.
2. MPV services providing a safe way of attending hospital and medical appointments
3. Day Centre transport services for elderly passengers and anyone suffering with dementia
4. Transport to meetings and activities for Sudbury Gateway Club, activity arm of MENCAP
5. Transport for primary school pupils taking part in out of school lessons and activities
6. Expanding Horizons providing days out for older people who are lonely or isolated
7. Transport for members small voluntary groups trying to access activities and events
8. Planning and running a twice weekly bus route to villages which have no other bus services

PROVISION OF COMMUNITY SERVICE AND PUBLIC BENEFIT.

GoStart provides community benefit by using safe reliable means of transport for people of all ages. This applies particularly to anyone with limited or restricted mobility, who needs or wishes to get out of the place where they normally live. This may be for reasons such as a doctor's appointments, going shopping or for social interaction. Community Transport provides a direct benefit to passengers and reassurance by providing short duration respite for carers and family members.

GoStart engages and works with a wide range of other voluntary and not-for-profit organisations in order to extend range and reach of services. There are currently 85 registered small local groups who use GoStart services including:-

- o Sudbury Grammar School Old Boys Museum visits
- o Avocet swimming gala for people with disabilities
- o Sudbury History Group
- o Red House residential care home
- o "No:72" A Church-based group caring for Ukrainian refugees
- o Sudbury Rotary Club transporting students to Crucial Crew events.
- o River Stour Trust assisting with annual Sudbury to Sea canoe event.
- o Sudbury Gateway Club a local activity branch of the National Mencap Society.
- o 1 Oak a day for centre for older people particularly those suffering with dementia.
- o The Ladies of the Sudbury 95 Club making visits to places of interest.
- o Long Melford amateur football team to away matches and cup competitions
- o All Saints Church Causeway Group visiting nature reserve.
- o Sudbury Town Council Pensioners Dinner at the Masonic Hall
- o Nayland art group making visits to places of artistic interest.
- o All Saints Primary School, Lawshall, outdoor activities at Green Farm
- o Cornard Ladies Group social activities and meals.
- o Together Tuesday providing days by Babergh District Council for elderly people
- o Sudbury Ramblers transport or group of walkers to start points for long walks
- o Borley Gardening Group visits to Hyde Hall Gardens and other venues.
- o Sudbury branch of U3A visits to places of interest related to various group interests.
- o Tastes of Sudbury a one-day event with a wide range of food stuffs on show & to eat.
- o Finborough Care home with day trips for elderly residents

The above list covers some of the groups who have used GoStart during the last year. We are aware that several local groups and voluntary organisations closed down all activities during 2020/2 and have not yet been reinstated. We are making efforts to ensure they have current information about GoStart services.

RETURN TO A NEW NORMAL AND FUTURE DEVELOPMENTS

"AND A NEW INITIATIVE FOR 2023"

There have been many changes in not-for-profit organisations and voluntary bodies and the services they operate since the Covid pandemic was declared over. Many voluntary organisations have closed down or have gone into a form of hibernation. GoStart has been fortunate in that while we saw a small drop in volunteer numbers, we have seen new volunteers join GoStart during 2022-3. We are always on the lookout for new volunteers to enable us to continue to meet increasing passenger demand.

In last year's annual report, we outlined our understanding of the urgent need to reduce our reliance on diesel. We recognised the need to go electric and to find ways of increasing passenger numbers and take-up on some of our more important services. During last few months of 2022 we submitted a proposal and bid document with matched funding to buy an accessible electric eight-seater vehicle. The proposal included ways to improve and enhance GoStart services by increasing passenger numbers for specific services. This may well be our only and best opportunity to "Go Electric" in the coming year.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 30 March 2023..... and signed on its behalf by

JF Phillips Trustee for GoStart Community Transport

PERFORMANCE DATA

FEBRUARY 2022 TO JANUARY 2023.

In GoStart annual reports, prepared in earlier years, we have tried to standardise data and way it was presented. This was in order to assist with comparisons from year to year. In the year covered by this report services have restarted so comparisons with pre pandemic level of service have been included for some of our services. The following is not a full list of GoStart services

CONTINUING PANDEMIC RESPONSE FEBRUARY 2022 – JANUARY 2023

Activities under this heading still taking place using DAR or MPV as required.
Where passengers or family request access to have booster Jabs, we continue to provide services at no cost to patients

This was a completely new and very much needed activity in 2021 for which we have no previous or comparable data or records.

DIAL-a-RIDE & MPV DOOR-TO-DOOR PASSENGER JOURNEYS

February 2020	March 2020	April 2020	May 2020	June 2020	July 2020
587	319	21	19	41	79
February 2021	March 2021	April 2021	May 2021	June 2021	July 2021
227	335	339	340	393	406
February 2022	March 2022	April 2022	May 2022	June 2022	July 2022
452	493	406	385	4232	463

August 2020	September 2020	October 2020	November 2020	December 2020	January 2021
145	187	277	305	255	220
August 2021	September 2021	October 2021	November 2021	December 2021	January 2022
356	430	401	496	236	372
August 2022	September 2022	October 2022	November 2022	December 2022	January 2023
518	505	466	550	440	451

Total numbers of passenger journeys on Door-to-Door dial-a-ride and MPV passengers which includes hospital and GP appointments. Last year's figures 2021/22 highlighted in grey

EXPANDING HORIZONS

Feb 2021	Mar 2021	Apr 2021	May 2021	June 2021	July 2021
16> Colchester	20> Braintree	28> Blackthorpe	14> Hadleigh	24> Sudbury	
Feb 2022	Mar 2022	April 2022	May 2022	June 2022	July 2022
		5> Angling	8> Frinton 5> Angling 4> Whitsun Fair	3> Angling 4> Angling 11> Tour to Ely 9> Felixstowe	8> Needham Lake 4> Angling

August 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 22
22> Walton	10 > Bury	24> Frinton	30 > Felixstowe	26> Barnham	20> Harwich
August 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023
14>Aldeburgh	9> Frinton 11> Harwich	14>Mystery Tour	9>Christmas fair	14> Sudbury pensioners lunch	

Chart shows total number of passenger journeys on day trips arranged and provided for people who are lonely and isolated. Passengers pay £5 per head. Activities supported by funding from David and Jill Simpson fund through Suffolk Community Foundation. Transport to the Sudbury Town Council pensioners lunch journeys were all provided at no cost to the participants.

GATEWAY CLUB MEETINGS AND ACTIVITIES

February 2019 98	March 2019 94	April 2019 60	May 2019 94	June 2019 102	July 2019 100
August 2019	Sept 2019 108	Oct 2019 82	Nov 2019 70	Dec 2019 140	Jan 2020 CLOSED
August 2021	Sept 2021 40	Oct 2021 44	Nov 2021 44	Dec 2021 60	Jan 2022 34
February 2022 26	March 2022 43	April 2022 24	May 2022 29	June 2022 46	July 2022 00
August 2022 35	Sept 2022 35	Oct 2022 57	Nov 2022 57	Dec 2022 49	Jan 2023 17

Sudbury Gateway Club is a social and activities arm of the National MENCAP Society. Club provides regular meetings, activities, outings and an annual camp for adults with learning difficulties Numbers are total number of passenger journeys to meetings and activities each month.

GREEN LIGHT TRUST

February 2022 4 Return trips Passenger Journeys	March 2022 Total 24	April 2022 8 Return trips Passenger journeys	May 2022 Total 54	June 2022 11 Return trips Passenger journeys	July 2022 Total 84
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The Green Light Trust is voluntary and charitable body based in Bury St Edmunds They arrange outdoor woodland training and wellbeing courses for people who are isolated and in need of human company and support. Transport was provided up until July 2022 when they purchased a redundant minibus from Cockfield Parish Council

Accounts

GoStart is an independent charity and a company limited by guarantee. GoStart provides accessible transport for anyone who is unable to get out of their home because of limited mobility, disability or a lack of access to suitable safe means of transport. The provision of transport for people who are caught in this sort of situation can often provide benefits and improvements in physical and mental health conditions.

STRUCTURE AND MEMBERSHIP

GoStart is an independent voluntary body which has local membership made up of individuals and other not-for-profit bodies and organisations. Current individual membership stands at 694 members and 85 local voluntary groups.

LOCATION AND PROPERTY

Go Start operates from Unit 6 in South Suffolk Business Centre, Sudbury where we have an office and outdoor parking for our five vehicles. The office and parking area are all rented from Babergh District Council.

GoStart PEOPLE

We have three part-time members of staff. Julie and Debbie provide effective management of the office including bookings, vehicle allocation and all the general day-to-day office administration. Adam, our maintenance man, has been with GoStart for just over three years. There are currently three trustees and we are currently looking for new trustees to strengthen our small team. We are currently working with CAS [Community Action Suffolk] team looking for volunteers to join our management team. All our drivers are volunteers, we currently have 17 volunteers. We lost several volunteers during and after the Covid pandemic but have been fortunate in recruiting three new drivers in the year 2022 – 2023.

VEHICLES.

We currently have five vehicles in use. All are in good working order with the three older vehicle showing signs of “wear and tear” through continual daily use. Current mileage for our 8-seater Sprinter is 96000 miles, five-seater Vito W is 91000miles and Vito V is 88000miles. We have a good working relationship with a garage in Sudbury which provides a regular programme of inspection and service under an agreement which meets the standards required by the DfT for vehicles carrying passengers. All current vehicles are diesel powered; we are very aware of need for replacements in near future. The need to comply with environmental standards, while contributing to more efficient and economic use of passenger-carrying vehicles, is a continuing concern [see later section of report headed initiative project]. All our vehicles are owned by GoStart. We do not have any hired or leased vehicles because research has clearly showed that if, as we hope to be able to do, we can continue running vehicles for ten years, leasing is not a viable solution for GoStart

SUPPORT AND FUNDING



We still would like, and really need, to move away from dependence on funding by government at both local and national level. However, at present, this still seems to be an unachievable goal. We have five sources of income. Passenger fares, hire charges for group use of vehicles, donations from passengers and family members, grants from support bodies and direct government funding.

Fares have been kept **at** the same level as were last year. There is a need to achieve a realistic balance between operating costs, particularly fuel, and what passengers can afford to pay. Getting the balance wrong could result in unaffordable losses or a reduction in passenger numbers. We still have indirect support from Suffolk County Council for Dial-a-Ride door-to-door services and our accessible MPVs through a grant paid by Suffolk County Council to Hadleigh Community Transport. This enables GoStart to continue providing **transport** for patients attending hospital appointments. GoStart provides services for people who do not meet the criteria set by hospital transport bodies such as the NEPT contactor for patient transport. This includes West Suffolk. Papworth, Addenbrookes, Ipswich and Colchester hospitals. GoStart receives no financial help from NHS or any other funders to support these essential services.

During last year we received funding from a number of other sources and donors including:-

- Babergh District Council helps with core costs, running costs and rates.
- Parish Councils in Monks Eleigh, Bildeston. Brent Eleigh and Waldingfields as support for 112 route
- DfT through the BSOG scheme under which duty on bus fuel is refunded
- **His Majesty's** Government and SCC with support for bus fares **and furlough**
- Anonymous contribution through Suffolk Community Foundation to help offset rising fuel costs
- Acton parish council for general funds
- Sudbury Town Council for general revenue support
- Long Melford Cinema club at Village Hall
- Residents Group in Banham Drive
- East Anglian Daily Times
- The Georgian Club
- Gift Aid from HM Government.
- Personal donations from five local residents and passengers' families

We acknowledge with grateful thanks the support and help provided by all those listed above and donations from passengers and family members which on many occasions are "*slipped quietly to driver with fare money*". GoStart would like to express sincere thanks to all donors and contributors. Without all your help and support we would not be able to continue operating GoStart services for people living in in the Sudbury area.

RISK MANAGEMENT

The trustees recognise and understand their duty to recognise and minimise any risks to which the charity is exposed. The trustees have to ensure that appropriate supervision and controls are put in place in order to provide reasonable assurance against fraud or any actions which may cause damage to the charity. We had previously identified four primary risks for Community Transport. During the last two years we have had further experience of problems with availability of spare parts. Accidental damage to glass in rear windscreen and one large side panel revealed that replacement glass had to be imported resulting in one vehicle being off the road for over two months.

- 1. The continuing need for the supply of good reliable sympathetic volunteers.***
- 2. The need for good quality reliable vehicles & means of replacement when needed.***
- 3. Access to and availability of finance to support low cost not-for-profit services.***
- 4. Having experienced almost two years' worth of Covid we are now very much more focused on procedures involving cleaning and sanitising to protect volunteer and passengers.***
- 5. Precautions and preparations needed in order to be in position to locate essential spare parts.***

Caution -Covid has not gone away - it is hiding just out of sight!

OTHER RISKS

DfT and S19 and S22 Permits

We currently have five operating permits issued by DfT under section 19 and section 22 of the 1985 Road Traffic Act. All permits are current with validity dates between 2026 and 2027 These permits enable and allow us to operate service such as door-to-door Dial-a-Ride, MPV services largely for patient transport to hospital, and one route registered with Traffic Commissioners. The High Court Case brought by a bus company in Derbyshire is now behind us but we need to remain alert to any further challenges to services operated by Community Transport

Training of volunteers

GoStart arranges and funds training for all volunteers. We use the MIDAS system for training drivers and first aid training provided by a first responder. Provision of training is an essential common-sense requirement but it is a significant recurring annual cost. GoStart has an in-house MIDAS trained DAT (Driver Assessment Trainer). Changes to the structure and way that MIDAS is provided and operated will, within next few months, see a more regulated a focused system of MIDAS training being introduced. This will involve formal on-line training sessions coupled with local practical sessions. Trustees need to be aware and prepared to deal with this new approach as there is a risk that some older drivers may be unwilling or reluctant to engage or take part in online training.

Driving licences and drivers' medicals

When drivers reach their 70th birthday they have to undergo a medical before they apply for an updated licence which includes the "D" category. GoStart pays the medical fees for drivers' medicals since it has been seen as unfair to expect volunteers to fund this themselves The DfT is currently involved in a review of licence categories, weights applicable to different categories and how all of these may affect heavier electric vehicles and licence categories.

Secure records and GDPR regulations We continue to do our best to maintain safe and secure records in compliance with the GDPR regulations. We have not seen or been aware of any failings or faults on the part of GoStart. We have however encountered what appeared to be deliberate misapplications of the regulations. These were probably in the mistaken believe that avoidance was the best way to proceed rather than “providing essential information” safely.

Transport to GP’s and hospital appointments

GoStart aims to fulfil all the requests and bookings made by local people for transport particularly where medical appointments are concerned. We are aware of problems still being encountered by patients or passengers needing booster jabs. We have seen several incidents where elderly and disabled passengers were denied access to NEPTS/health service transport in order to get to a vaccination centre.

SAFEGUARDING

The nature of activities and services provided by GoStart mean that all our drivers are in daily contact with members of the public who may be at risk. GoStart is involved with a wide age range of passengers including young children and people well past retiring age. Amongst these passengers there are people with eyesight problems, hearing problems, mobility problems and an increasing number suffering from various forms of dementia. All GoStart volunteers have current enhanced DBS document which has been registered on the DBS accessible document site and is checked at regular intervals of no more than 2 years.

POLICIES AND PROCEDURES.

GoStart has developed and operates policies and operational procedures to ensure that services provided are fit for purpose and safe to use. As at time this document was produced GoStart had in place the policies and procedures detailed in the following schedule:

Safety Issues: Protection and safeguarding. Accident and incident reporting.
Lone Working Procedure. Use of electronic devices in vehicles.
Passenger loading in vehicles. GDPR Regulations

General purpose:- Recruitment Procedures. Purchasing and procurement. Equal Opportunities.
Safe fuelling policy and procedures. Hospital Parking Arrangements

Financial Issues;- Volunteer expenses. Money handling and record keeping

AIMS and OBJECTIVES

The principal object of the charity is to provide low-cost accessible transport and related support for anyone who is disadvantaged by reason of age, disability, poverty or social isolation in Sudbury, Suffolk, and the surrounding villages and communities.

OBJECTIVES ACHIEVED BY:-

- 1. Providing and maintaining non-profit making community transport services.***
- 2. Working within the community in order to improve people's mobility.***
- 3. Engaging and working with other voluntary groups within the Sudbury area.***
- 4. Working to identify needs of older people, particularly those living in isolation, those with limited mobility & anyone who is lonely and risks failing health as a result.***
- 5. Continued awareness of society changes and needs of members of community. Identifying needs of individuals, and other organisations, and then testing out and delivering new or adapted services***

SIGNIFICANT ACTIVITIES

1. Dial-a-Ride door-to-door services within an 8-mile radius of Sudbury.
2. MPV services providing a safe way of attending hospital and medical appointments
3. Day Centre transport services for elderly passengers and anyone suffering with dementia
4. Transport to meetings and activities for Sudbury Gateway Club, activity arm of MENCAP
5. Transport for primary school pupils taking part in out of school lessons and activities
6. Expanding Horizons providing days out for older people who are lonely or isolated
7. Transport for members small voluntary groups trying to access activities and events
8. Planning and running a twice weekly bus route to villages which have no other bus services

PROVISION OF COMMUNITY SERVICE AND PUBLIC BENEFIT.

GoStart provides community benefit by using safe reliable means of transport for people of all ages. This applies particularly to anyone with limited or restricted mobility, who needs or wishes to get out of the place where they normally live. This may be for reasons such as a doctor's appointments, going shopping or for social interaction. Community Transport provides a direct benefit to passengers and reassurance by providing short duration respite for carers and family members.

GoStart engages and works with a wide range of other voluntary and not-for-profit organisations in order to extend range and reach of services. There are currently 85 registered small local groups who use GoStart services including:-

- Sudbury Grammar School Old Boys Museum visits
- Avocet swimming gala for people with disabilities
- Sudbury History Group
- Red House residential care home
- "No:72" A Church-based group caring for Ukrainian refugees
- Sudbury Rotary Club transporting students to Crucial Crew events.
- River Stour Trust assisting with annual Sudbury to Sea canoe event.
- Sudbury Gateway Club a local activity branch of the National Mencap Society.
- 1 Oak a day for centre for older people particularly those suffering with dementia.
- The Ladies of the Sudbury 95 Club making visits to places of interest.
- Long Melford amateur football team to away matches and cup competitions
- All Saints Church Causeway Group visiting nature reserve.
- Sudbury Town Council Pensioners Dinner at the Masonic Hall
- Nayland art group making visits to places of artistic interest.
- All Saints Primary School, Lawshall, outdoor activities at Green Farm
- Cornard Ladies Group social activities and meals.
- Together Tuesday providing days by Babergh District Council for elderly people
- Sudbury Ramblers transport or group of walkers to start points for long walks
- Borley Gardening Group visits to Hyde Hall Gardens and other venues.
- Sudbury branch of U3A visits to places of interest related to various group interests.
- Tastes of Sudbury a one-day event with a wide range of food stuffs on show & to eat.
- Finborough Care home with day trips for elderly residents

This list covers groups who have used GoStart during the last year. We are aware that several local groups and voluntary organisations closed down all activities during 2020/2 and have not yet been reinstated. We are making efforts to ensure they have current information about GoStart services.

RETURN TO A NEW NORMAL AND FUTURE DEVELOPMENTS

There have been many changes in not-for-profit organisations and voluntary bodies and the services they operate since the Covid pandemic was declared over. Many voluntary organisations have closed down or have gone into a form of hibernation. GoStart has been fortunate in that while we saw a reduction in volunteers, we have also seen an increase in new volunteers. This has meant we have kept up with passenger requests and have kept all our services operating.

In last year's annual report, we outlined our understanding of the urgent need to reduce our reliance on diesel. We recognised the need to go electric and to find ways of increasing passenger numbers and take-up on some of our more important services. During last few months of 2022 we submitted a proposal and bid document with matched funding to buy an accessible electric eight-seater vehicle. The proposal included ways to improve and enhance GoStart services by increasing passenger numbers for specific services. This may well be our only and best opportunity to "Go Electric" in the coming year.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on and signed on its behalf by

JF Phillips Trustee for GoStart Community Transport

GoStart does not have or operate any educational contracts for or on behalf of Suffolk County Council. All the work we carry out with or for schools is arranged and managed directly with the schools concerned. Invoicing and payments are all managed directly with schools concerned. We make this clear because as part of the matters that are being handled through European Court(s) the issue of Council contracts and provision of services using vehicles operated under S19 or S22 permits. This may have a major effect over coming months and years.

2 The term Sudbury area refers to Sudbury Town, villages and small groups of housing within a radius of eight miles of Sudbury Town Centre. We travel outside of the defined area when required for example when taking local people to hospital appointments at West Suffolk, Papworth and Addenbrookes. This matter and possible limits on distance covered are currently being reviewed as a part of the DfT enquiry.

PERFORMANCE DATA FEBRUARY 2022 TO JANUARY 2023.

In GoStart annual reports, prepared in earlier years, we have tried to standardise data and way it was presented. This was in order to assist with comparisons from year to year. In the year covered by this report services have restarted so comparisons with pre pandemic level of service have been included for some of our services. The following is not a full list of GoStart services

CONTINUING PANDEMIC RESPONSE FEBRUARY 2022 – JANUARY 2023

Activities under this heading still taking place using DAR or MPV as required.
Where passengers or family request access to have booster Jabs, we continue to provide services at no cost to patients

This was a completely new and very much needed activity in 2021 for which we have no previous or comparable data or records.

DIAL-a-RIDE & MPV DOOR-TO-DOOR PASSENGER JOURNEYS

February 2020	March 2020	April 2020	May 2020	June 2020	July 2020
587	319	21	19	41	79
February 2021	March 2021	April 2021	May 2021	June 2021	July 2021
227	335	339	340	393	406
February 2022	March 2022	April 2022	May 2022	June 2022	July 2022
452	493	406	385	4232	463

August 2020	September 2020	October 2020	November 2020	December 2020	January 2021
145	187	277	305	255	220
August 2021	September 2021	October 2021	November 2021	December 2021	January 2022
356	430	401	496	236	372
August 2022	September 2022	October 2022	November 2022	December 2022	January 2023
518	505	466	550	440	451

Total numbers of passenger journeys on Door-to-Door dial-a-ride and MPV passengers which includes hospital and GP appointments. Last year's figures 2021/22 highlighted in grey

EXPANDING HORIZONS

Feb 2021	Mar 2021	Apr 2021	May 2021	June 2021	July 2021
16> Colchester	20> Braintree	28> Blackthorpe	14> Hadleigh	24> Sudbury	
Feb 2022	Mar 2022	April 2022	May 2022	June 2022	July 2022

August 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 22
22> Walton	10 > Bury	24> Frinton	30 > Felixstowe	26> Barnham	20> Harwich
August 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023

Total number of passenger journeys on day trips arranged and provided for people who are lonely and isolated. Passengers pay £5 per head. Activities supported by funding from David and Jill Simpson fund through Suffolk Community Foundation. Transport to the Sudbury Town Council pensioners lunch journeys was all provided at no costs to the participants.

GATEWAY CLUB MEETINGS AND ACTIVITIES

February 2019	March 2019	April 2019	May 2019	June 2019	July 2019
98	94	60	94	102	100

August 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020
	108	82	70	140	CLOSED

August 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
	40	44	44	60	34

February 2022	March 2022	April 2022	May 2022	June 2022	July 2022
26	43	24	29	46	00

August 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023
35	35	57	57	49	17

Sudbury Gateway Club is a social and activities arm of the National MENCAP Society. Club provides regular meetings, activities, outings and an annual camp for adults with learning difficulties. Numbers are total number of passenger journeys to meetings and activities each month.

GREEN LIGHT TRUST

February 2022	March 2022	April 2022	May 2022	June 2022	July 2022
4 Return trips	Total 24	8 Return trips	Total 54	11 Return trips	Total 84
Passenger Journeys		Passenger journeys		Passenger journeys	

The Green Light Trust is voluntary and charitable body based in Bury St Edmunds. They arrange outdoor woodland training and wellbeing courses for people who are isolated and in need of human company and support. Transport was provided up until July 2022 when they purchased a redundant minibus from Cockfield Parish Council.

Accounts

Charity Commission Annual Return 2016

GOSTART COMMUNITY TRANSPORT

Charity registration number: 1145266

Submitted on 20/11/2016

Most of the information you give in this form will become publicly available on the Register of Charities. Any field that the Charity Commission will not display will be clearly marked.

This document is a record of the information provided in the Annual Return 2016.

This document was submitted online by John Phillips on 20/11/2016

Do not send a printed copy of this document to the Charity Commission.

PART A - Charity information

Financial period

Financial period start date

13/01/2015

Financial period end date

12/01/2016

When is your next financial period end date after this one?

12/01/2017

Income and spending

Income £

£62,727

Spending £

£76,691

Operating outside England and Wales

Did your charity operate outside England and Wales during the financial period covered by this annual return?

No, the charity did not operate outside England and Wales in this financial period

Charity governance

How many UK volunteers, excluding trustees, did the charity have during this financial period?

17

Does your charity own or lease any land or buildings?

No, the charity does not own or lease any land or buildings

We currently have no active linked (subsidiary or constituent) charities associated with this charity. If this is incorrect please see our guidance on linking charities for administrative purposes.

Policies

Does the charity have a risk management policy?

Not applicable

Does the charity have a written investment policy?

Not applicable

Does the charity have a written safeguarding policy?

Yes

Does the charity have a conflict of interest policy?

Yes

Does the charity have a policy for managing volunteers?

Yes

Does the charity have written policies in handling complaints?

Yes

Does the charity have written policies on paying staff?

No

Has your charity reviewed its financial controls during the reporting year?

Yes, your charity has reviewed its financial controls during the reporting year

Regulators

Is your charity regulated by any of the following regulator(s) and/or registered with any of the following registrars?

No

Please tick any organisations in the following list which you are registered with or regulated by

Finance and funding

During the financial period of this annual return, how much did the charity receive from:

Contracts from central or local government to deliver services £

£25,718

Grants from central or local government £

£0

Does your charity raise funds from the public?

Yes, the charity raises funds from the public

Does the charity work with a commercial participator?

No, the charity does not work with a commercial participator

Was your charity recognised by HMRC for Gift Aid during the last 12 months?

Yes, the charity was recognised by HMRC for Gift Aid

Does the charity have a trading subsidiary?

No, the charity does not have a trading subsidiary

Is grant making the main way your charity carries out its purposes?

No, grant making is not the main way the charity carries out its purposes

Does the charity pay one or more of its trustees for acting as a trustee of the charity?

No, the charity does not pay any trustees for acting as a trustee of the charity

Serious incidents

Incidents that cause a significant loss of funds or pose serious risks to a charity's beneficiaries, resources or reputation should be reported to the Commission as soon as possible.

SERIOUS INCIDENTS

- Significant fraud, theft or loss of funds.
- Significant sums of money or other property donated to the charity from an unknown or unverified source.
- The charity (including individual staff, trustees or both) has a known or alleged link to a proscribed organisation or to terrorist or other unlawful activities.
- A person disqualified from acting as trustee has been or is currently acting as a trustee of the charity.
- The charity does not have a policy for safeguarding its vulnerable beneficiaries (e.g. children and young people, people with disabilities and the elderly/old people).
- The charity has no vetting procedure to ensure that a trustee or member of staff is eligible to act in the position to which he or she is being appointed.
- Beneficiaries have been or are suspected of being abused or mistreated.
- The charity has been subject to a criminal investigation or an investigation by another regulator or agency; or sanctions have been imposed or concerns raised by another regulator or agency (e.g. the Health and Safety Executive, Ofsted).

Have there been any serious incidents as listed above which have occurred since your last Annual Return?

No

Send Trustees' Annual Report and accounts

You are required to submit your Trustees' Annual Report and accounts for this financial period.

Do you want to do this now?

Yes

Please attach the Trustees' Annual Report and accounts for the financial period

13 Jan 2015 - 12 Jan 2016

The files you attach must be in PDF format.

You must attach a complete set of accounts which is comprised of the Trustees' Annual Report, accounts and appropriate independent examiners' / auditor's report.

Choose the file(s) you want to attach:

File name

GoStart Accounts 2015-6

Click on the checkboxes below to confirm that the attached document(s) contain all of the following:

☒ Trustees' Annual Report

☒ Accounts

☒ Examiner's / Auditor's Report

Have your accounts for the financial period covered by this annual return been qualified?

No

Any information you give us will be held securely and processed only in accordance with the rules on data protection. We will not disclose your personal details to anyone unconnected to the Charity Commission unless:

- you have consented to their release; or
- we are legally obliged to disclose them; or
- we regard disclosure as either (a) necessary so that we can properly carry out our statutory functions or (b) necessary in the public interest.

We may share and disclose information about you with relevant public authorities, regulatory bodies and agencies, outside the Charity Commission but only if:

- we can lawfully do so; and
- we decide that disclosure is necessary for national security, crime detection, prevention, and law enforcement, or other issues in the public interest

Information we collect about you

We will use this information:

To enable us to carry out our statutory functions and duties;

This will include the following actions:

- (a) update, consolidate, and improve the accuracy of our records;
- (b) undertake crime detection and prevention and law enforcement and assist the third parties specified above to investigate or prevent crime and carry out law enforcement;
- (c) data analysis, testing, research, statistical and survey purposes

Information we receive from other sources.

Information we receive from other sources

We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

We will ensure that any such disclosure and use is proportionate; considers your right to respect for your private life; and is done fairly and lawfully in accordance with the data protection principles of the Data Protection Act.

The Data Protection Act 1998 regulates the use of 'personal data', which is essentially any information, however stored, about identifiable living individuals. As a 'data controller' under the Act, the Charity Commission must comply with it.

Any changes we may make to our privacy statement in the future will be set out in the replacement version of this form. Please check back frequently to see any updates or changes to our privacy policy.

Check your annual return

Before you complete the declaration and submit the annual return, you should check the content and accuracy of the information you have provided. You can also save or print a copy for your records.

When you submit the return, we will send an acknowledgement to the charity email address "JOHNANGLIAFIRE@UWCLUB.NET" which will include a copy of the completed return.

If you enter an email address in the declaration different to the one we have recorded for the charity, we will send a copy to that email address as well.

Declaration

By submitting this form I certify that the information I have provided herein is correct to the best of my knowledge and has been brought to the attention of all the trustees.

I further understand that submission is deemed to be acceptance that the trustees have read and understood the Privacy Notice.

Person making declaration**Date of declaration****Title****Full name****Daytime telephone number****Email Address**