



Fleet Phoenix

Empowering Young People To Thrive

Fleet Phoenix Annual Business Report 2021-22



The Management Committee presents its Trustee' report and audited financial statements for the year ended 31 March 2022

Reference and Administrative Information Charity Name: Fleet Phoenix

Charity registration number: 1144057

Registered Office and operational address: The Point Youth Centre, Harlington way, Fleet, Hants. GU51 4BP.

Board Of trustees: Mr Brian Coney (Treasurer), Miss Sonja Gahan, Mr Andrew Kern, Martin Smith (Chair from Nov 2021). Sabrina Marnham (Joined July 21), Cat Cooke (Joined July 21), Tierney Blakemore (Joined Oct 21).

Secretary: Mrs Gemma Santiago

Chief Executive: Mrs Charlotte Tickner

Auditors – Mr J Geering

Bankers – Barclays Bank, Fleet Road, Fleet

Board of Trustees Report

2021 saw Fleet Phoenix celebrate its 10th year supporting young people and families in our community.

2021-2022 was the charity's first near full year after Covid-19 related lockdowns and restrictions were eased and then finally lifted. Projects that had been paused were all re-started from the beginning of September. Each of the projects run by the organisation has been specifically designed to deliver the support that young people and their families need, and projects are regularly evaluated to ensure that what is delivered meet these needs. The past few years has seen an increase in the provision of financial support in the form of food banks, school uniform banks and Christmas toys. Core service delivery providing face-to-face 1:1 support to young people and their families, detached youth projects in and around the town as well as our popular music projects, Smart Music and Jammin' have all re-started. A new project promoting resilience against domestic abuse (RADA) commenced early in 2022.

Fundraising continued to be a challenge with a greater proportion of overall funds coming from grants and donations. The year also saw attendance at several local community events as they began to re-open to raise funds. These events included bottle tombola's at local summer fetes and the Christmas gala night and serving refreshments at the town's fireworks fiesta in November. These events also served to further raise community awareness of the organisation and the work that it does. Fleet Phoenix was also more widely recognised within the county being nominated for the High Sheriff of Hampshire award, as well as being invited by other local borough councils to present the services it provides. We continue to be greatly supported by local supermarkets who donated extraordinary amounts of food and local families who donated no-longer-needed school uniforms as well as over 1,000 Christmas toys and food parcels.

Fleet Phoenix relies on the support and hard work of all its staff and volunteers, who have all been working extremely hard to ensure that the level of support that our clients need can be delivered. Fleet Phoenix simply would not be the organisation it is without the support of each of our team members and the wider community who support us. This Annual Report further details the organisational aims and highlights the achievements of the individual projects. Our thanks go to everyone involved in the charity; our volunteers, our fundraisers and supporters, our staff team and especially our Managing Director Charlotte Tickner, youth worker in charge Lucy Page and administrator Gemma Santiago.

Martin Smith on behalf of the Board of Trustees.

Fleet Phoenix Aims and Objectives

Fleet Phoenix became a constituted and registered Charity in September 2011. We are registered with the Charity Commission. No: 1144057

Aims:

The aims of the group shall be to:

- ✓ Empower the community to take responsibility and solve problems locally.
- ✓ Encourage the breakdown of barriers to holistic community participation.

Objectives:

To act as a resource for young people up to the age of 25, living in Fleet and the surrounding areas by providing advice and assistance, organising programmes of physical, educational, and other activities as a means of:

- ✓ Advancing in life and helping young people by developing their skills, capacities, and capabilities to enable them to participate in society as independent, mature and responsible individuals.
 - ✓ Advancing education.
 - ✓ Relieving unemployment; and
- ✓ Providing recreational and leisure time activities in the interest of social welfare, designed to improve their conditions of life.

Accounts 2021-22

	Unrestricted funds	Restricted funds	Total funds
	to the nearest £	to the nearest £	to the nearest £
A1 Receipts			
Grants	26,647	26,120	52,767
Fund Raising	1,994		1,994
Donations	25,018		25,018
Sashas fund	411		411
Other	270		270
Savings interest	5		5
Courtmoor	4,583		4,583
zebon Outreach	2,977		2,977
HMRC	328		328
Sub total (Gross income for AR)	62,233	26,120	88,353

Total receipts	62,233	26,120	88,353
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A3 Payments			
Salaries	56,365	17,974	74,339
Fund Raising	540		540
Marketing & promotions	3,020		3,020
Daytime Projects	234		234
Evening Projects	1,755		1,755
Summer Projects		3,419	3,419
H&S	1,018		1,018
Cash Float	170		170
Maintenance & Repairs	67		67
Licences	1,871		1,871
Insurance	2,569		2,569
Phone/Broadband	985		985
Office	1,650		1,650
Rent	1,200		1,200
Staff Training		567	567
Sundry expences	402		402
Sasha Fund	348		348
Minibus	1,302		1,302
COVID		382	382
Wenceslas		1,257	1,257

Xmas Toys	348		348
School Stickers			-
Sub total	73,844	23,599	97,443
Total payments	73,844	23,599	97,443
Net of receipts/(payments)			- 9,090
A6 Cash funds last year end			55,655
Cash funds this year end	-		46,565

		Restricted funds
		to nearest £
B1 Cash funds	Unpresented cheques	
	Current Account	
	savings account	6,663
	Total cash funds	6,663

Brian Coney
Treasurer

Funders and Supporters

21-22 has been an exceptionally difficult year for everyone in our community and the effects of COVID are still present in our most vulnerable families.

We acquired new supports and funders and are working hard to maintain and grow these relationships.

Fleet Phoenix is normally funded through numerous methods including fundraising, grants, donations, and commissioning. We are eternally grateful to our funders, supporters, business partners and local community for their continued recognition and support.

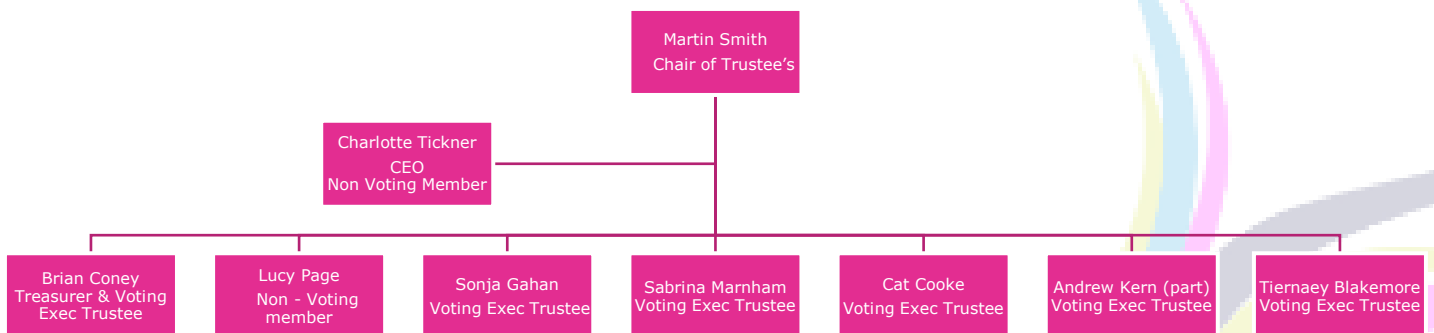


Hampshire County Council	Hart District Council	Hart Lions Club
Durham House	Rotary Club of Fleet	Ravenscroft
Morrison's	Fleet Town Council	Vision Construction
M&S	Court Moor School	Hart food bank
Hart Voluntary Action	Rotary Club of Hart	Lions Community Store
Captured Moments	Dart Capital	Crookham Village Parish Council
Waitrose	Ray West Safety Solutions	Starbucks, Fleet
Sainsburys	Fleet Lions Club	



Organisation Structure

Fleet Phoenix Board of Trustee Structure 2021-22



Governance

Fleet Phoenix is governed by a Board of Trustees made up of local Community members and because Fleet Phoenix is a youth charity, we ensure that young people are represented.

Members are reappointed annually at the AGM.

The most important role of the trustees is to ensure that the organisation is acting, always, in pursuit of its mission and is legally compliant. The Committee does this by taking a strategic overview of Fleet Phoenix's activities.

Three subcommittees also meet regularly to examine areas of Fleet Phoenix's work more closely; they are:

- Finance and Charity Strategy Sub-Committee
 - Fundraising & Marketing
 - H&S/Governance/Personnel

Advocacy

Fleet Phoenix takes its role within the community seriously and recognises its ability to advocate on behalf of young people and their needs. We do this through a variety of means including:

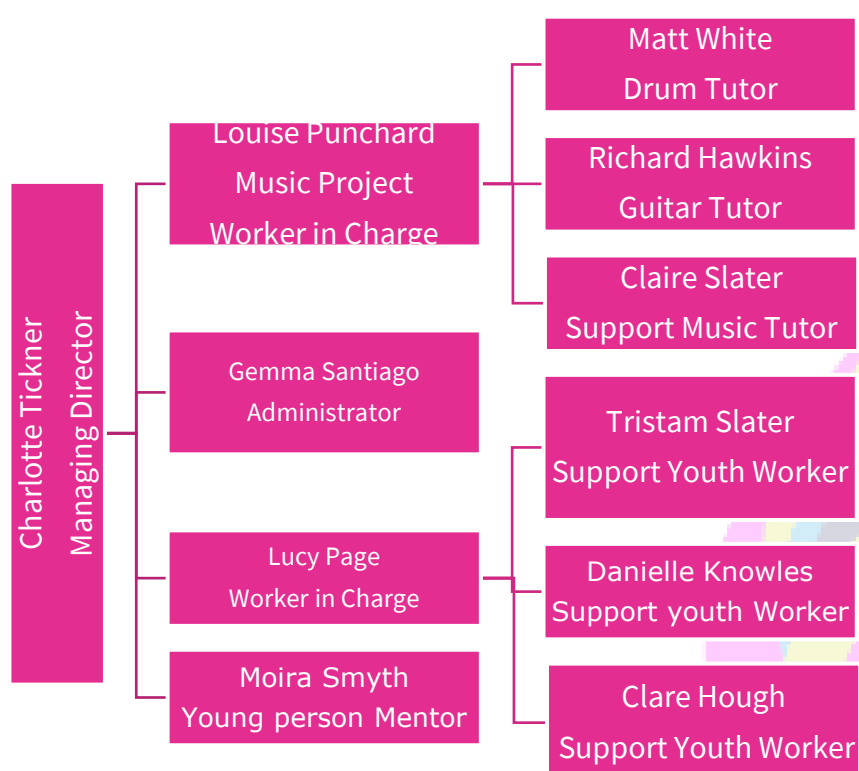
- Positive press and representation of young people in their community.
- Representation of young people's needs and views at local partnership meetings & forums.
 - Positive engagement opportunities with young people within their community.
 - Celebrating young people's achievements with their community.
 - Ensuring the child's voice is heard and actioned

Risk Assessment

Effective risk assessment is increasingly important to the success of any business. Our risk assessment begins and ends with specific business objectives that are anchored in key value drivers of the organisation.

Maintaining our budget and business viability is of the utmost importance and is a main driver of the Board of Trustees.

Fleet Phoenix Operational Structure 2021-22



Benefit to Community

Advice and Information – Fleet Phoenix continues to be very busy with Advice, Information and Mentoring daytime sessions. We have seen 250% increases in referrals. The issues we are presented with are changing constantly and there has been a dramatic increase in enquires for mental health, counselling support and family support. We continue to work with other local providers to support this increasing need for these issues, but it is becoming increasingly difficult with the cut in financial support available. This problem is only going to increase, and Fleet Phoenix is working hard to ensure continued support to our local vulnerable young people and families.

Fleet Phoenix's daytime services offer a range of delivered sessions to support young people's development in times of stress and crisis as well as the drop-in service.

Fleet Phoenix continues to work closely with supporting agencies to ensure smooth and effective referral, both ways, including Hampshire Constabulary, Housing providers, Family members, self-referral, Local GP surgeries, Schools, Colleges, the Benefit Office, Children's Services and 1:1 Counselling.

Amongst our clients, young people are reporting improved emotional wellbeing and employment.

Open Access Youth Sessions – Fleet Phoenix offer a range of open access youth services for young people where they have opportunity to develop new skills, meet new friends, develop effective and challenging relationships with youth workers, take advantage of volunteering opportunities available through our local partnerships and inform the development of our services. These sessions offer a range of delivery models to ensure we attract and offer services to a range of young people.

Having open access sessions has given young people a safe, warm, and welcoming environment where they can socialise with their friends, learn about topics that are pertinent to their lives and be challenged in a safe and constructive way. These sessions have also contributed to the reduction in youth nuisance and youth anti-social behaviour locally.

As the needs of young people change, the demands on open access sessions are also changing. Young people want more specific, focused sessions i.e., music-based sessions rather than just open access ones.

Youth Advocacy – We continue to be a presence at local meetings, groups, information sessions, forums, and events so we can continue to promote young people in a positive and constructive manner, whilst offering feedback to partners on plans, ideas, initiatives they may have which can potentially impact on our service users and young people in general locally.

We find increasingly that we need to promote and ensure that the young person's voice is heard by advocating for them in forums that they find intimidating or unusual.

Organisation Stats 2021-22

TNS

Sessions run: **24**

Young people
contacts: **194**

Chill and Chat

Sessions run: **35**

Young people
contacts: **155**

Open Door

Sessions run: **165**

Young people
contacts: **421**

SMART Music

Sessions run: **22**

Young people
contacts: **192**

Jammin

Sessions run: **44**

Young people
contacts: **363**

TLC

Sessions run: **13**

Young people
contacts: **228**

Christmas Toys

Gifts Delivered:
1000

School Uniform

Distributed: **420**
items to **40** young
people

Summer Projects

Sessions run: **12**
Young people
contacts: **279**

Organisation Plans for 2022-23

Continued Staff Development – The development of our staff team’s skills, knowledge and experiences is invaluable to us. Fleet Phoenix will continue to pay attention to this area.

Funding – As with many charities funding is becoming more and more of a concern. The grants available are becoming more specific, the amounts available are less and those granting are fewer. Fleet Phoenix will be focusing on investigating and implementing new fundraising initiatives.

Partnership working – COVID was an eye opener to us in how pulling together resources and expertise can better support our community and clients. We will be actively seeing to continue developing the partnerships we have developed.

Projects 2022-23

Our projects have all been developed and designed in response to the needs of young people and their community. Every session is staffed by qualified and trained Youth Workers who will also be supporting, training, and developing the skills of the community volunteers who wish to work with young people.

We constantly assess the needs and wants of young people in partnership with our users and partners to ensure we continue to offer services which are both relevant and useful to them.

OPEN DOOR

Do you feel confused, upset, angry, concerned about your sexual or mental health? Or do you need help to fill in a form, want to learn some new life skills, don't understand a letter you have been sent, need to write a CV, fill in a job application form or just need a cup of tea and a chat...anyone is welcome with any issue. Just pop your head around the door.

Open Door is an open access, FREE drop-in session for young people aged 15-25 years old. The staff team offers support, advice, information, and guidance.



Tuesdays and Fridays from 1:30 – 4:30 pm and Wednesday 4pm - 6:30pm

OPEN DOOR MENTORING

Open Door mentoring is an additional service offered to young people who need more specific 1:1 support.

Please feel free to contact us for more information and/or a referral form.

Charlotte.tickner@fleetphoenix.co.uk



Tuesdays and Fridays from 1:30 – 4:30 pm and Wednesday 4pm - 6:30pm

SEXUAL HEALTH

Fleet Phoenix offers FREE pregnancy testing, condom distribution, advice and information on sexual health and relationships, to any young person under 25.

Just pop into ANY of our open sessions and ask for a chat.



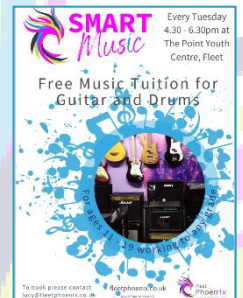
SMART MUSIC

Smart Music is a music session supporting young musicians aged 11-25 years old. It offers FREE guitar and drum tuition giving young people an amazing opportunity to learn, develop and be creative.

Come along and meet the team, learn new skills, meet new people and have a go on some of the amazing equipment we have.

Pop in and have a chat with Louise to find out more.

Tuesdays from 4.30 – 6.30pm Term Time Only



TNS

TNS is a youth club for school year 8 up to and including year 11.

TNS is a FREE youth club where you can come and meet friends, hang out and chill or learn new skills. Find out more about things and subjects that affect your life like: drugs and alcohol, sexual health and relationships, in a fun and supportive place.

No pressure; just respect and fun. Alongside having fun and learning some new skills our team can offer you support and advice or just a listening ear.

Pop in and have a chat with Lucy to find out more.

Tuesdays from 7 – 9pm Term Time Only



JAMMIN

Jammin is a FREE band rehearsal space for young, up and coming bands.



All young people need to come along is enthusiasm; we can provide all the instruments and equipment you need to get you going. Our staff team can support you develop your musicianship skills, singing skills, song writing skills and band if that is what you need or just offer you a place to practice where you won't be told to turn it down Pop in and have a chat with Louise to find out more.

Wednesdays from 7pm - 10pm Weekly

CHILL & CHAT

If you are year 11+ and just want somewhere to hang out, debate the world and chat with mates, feel free to pop in.

The staff team will also be able to offer advice and information on any issues affecting your life.

If you would like more information, please contact Lucy.

Thursdays 8 – 10pm Weekly.

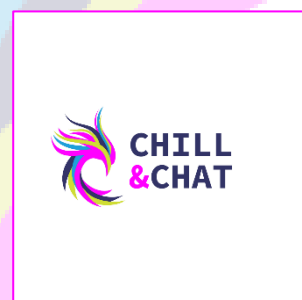
TLC

TLC is a FREE junior youth club for up to and including school year 7.

Come and have fun, be creative, laugh, play, and make new friends. We offer a fun, creative, and challenging programme of activities every week. You can come along, have some fun, learn something new and be stretched and challenged.

Please contact Lucy for more information.

Thursdays 6 – 7:30pm Fortnightly.



SUMMER PROJECTS

Fleet Phoenix runs several events throughout the summer to keep young people engaged and busy!

SUMMER SCAM

Sponsored by Fleet Lions, Fleet Phoenix offers an extended summer project to young people every Thursday evening at The Views. The programme this year runs every Thursday from July to August. This project offers young people who are 13+ the opportunity to engage and build healthy and respectful relationships with supporting partners. We offer a FREE BBQ, FREE inflatables, team games and youth issue related workshops and experiences.

The Views, Fleet - Thursdays from 6:30 – 8:30pm, July to September.

Sponsored by Crookham Village Parish Council, Fleet Phoenix offers an extended summer project to young people every Fridays evening at Zebon Community Centre, Playing Fields. The programme this year runs every Thursday from July to August. This project offers young people who are 13+ the opportunity to engage and build healthy and respectful relationships with youth workers. We offer a FREE BBQ, FREE inflatables, team games and youth issue related workshops and experiences.

THE LEA

Fleet Phoenix offer a junior outreach project during the summer months in an area where historically the young people display anti-social behaviour from a very young age. Numerous complaints and issues are centred on young people in the area and young people site boredom as their issue.

The project was developed to offer diversionary activities, issue-based information and workshops and for all partners to develop productive & effective relationships with young people, residents and parents.

Larmer Close Playing Field - Mondays 6.30 - 8pm, July – September.



LEGO Club:

Lego Club is held throughout the school holidays, Keep an eye on our Facebook page for dates and times.

RADA (Resilience against Domestic Abuse)

is a free session for children of junior school age, who have been witness to domestic abuse in the home.

This project works on an early intervention model with an appreciation of the child's life situations.

The project will offer children a safe, warm welcoming place, which offers them space, time, and freedom to:

- Have time out.
- Play and learn.
- Feel supported and understood.
- Have the opportunity to express themselves in a safe environment.
- Understand their environment and what they are witnessing.
- Develop strong & effective relationships with the Youth Work team who will be able to offer ongoing support.

This project actively seeks referrals from any supporting agencies and family members.

For more information, please contact Charlotte.





Contacts:

The Point Youth Centre

Harlington Way

Fleet

Hampshire

GU51 4BP

01252 812308

info@fleetphoenix.co.uk



www.fleetphoenix.co.uk



[@fleetphoenix.co.uk](https://www.facebook.com/fleetphoenix.co.uk)



[@fleetphoenix](https://twitter.com/fleetphoenix)



[@fleetphoenix11](https://www.instagram.com/fleetphoenix11)

charlotte.tickner@fleetphoenix.co.uk

Managing Director and Advice & Information Worker in Charge

lucy@fleetphoenix.co.uk

Youth Worker in Charge

gemma.santiago@fleetphoenix.co.uk

Administration



CHARITY COMMISSION
FOR ENGLAND AND WALES

Fleet Phoenix

No (if any)

Receipts and payments accounts

CC16a

For the period
from

Period start date
01-Apr-21

To

Period end date
31-Mar-22

Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Grants	26,647	26,120		52,767	30,148
Fund Raising	1,994			1,994	468
Donations	25,018			25,018	51,897
Sashas fund	411			411	68
Other	270			270	23
Savings interest	5			5	24
Courtmoor	4,583			4,583	5,417
zebon Outreach	2,977			2,977	1,075
Toy Donations				-	625
HMRC	328			328	12,011
COVID				-	17,570
Sub total (Gross income for AR)	62,233	26,120		88,353	119,326
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	62,233	26,120	-	88,353	119,326
A3 Payments					
Salaries	56,365	17,974		74,339	68,041
Fund Raising	540			540	184
Marketing & promotions	3,020			3,020	877
Daytime Projects	234			234	37
Evening Projects	1,755			1,755	310
Summer Projects		3,419		3,419	2,205
H&S	1,018			1,018	845
Cash Float	170			170	180
Maintance & Repairs	67			67	608
Licences	1,871			1,871	1,200
Insurance	2,569			2,569	2,673
Phone/Broadband	985			985	912
Office	1,650			1,650	1,195
Rent	1,200			1,200	
Staff Training		567		567	587
Sundry expences	402			402	412
Sasha Fund	348			348	223
Minibus	1,302			1,302	1,452
COVID		382		382	3,430
Wenceslas		1,257		1,257	1,166
Xmas Toys	348			348	828
School Stickers				-	1,016
Sub total	73,844	23,599	-	97,443	88,381
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	73,844	23,599		97,443	88,381
Net of receipts/(payments)				- 9,090	30,945
A5 Transfers between funds				-	-
A6 Cash funds last year end				55,655	
Cash funds this year end	-	1	-	46,565	24/10/2022

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Unpresented cheques			
	Current Account	1,624		
	savings account	38,278	6,663	
	Total cash funds	39,902	6,663	
	(agree balances with receipts and payments account(s))	Agreement Error	Agreement Error	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details			
		-	-	-
B3 Investment assets	Details			
			-	-
B4 Assets retained for the charity's own use	Details			
			-	-
B5 Liabilities	Details			
			-	-
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Brian Coney		



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
Fleet Phoenix

On accounts for the year
ended

31st March 2022

Charity no
(if any)

1144057

Set out on pages

I report to the trustees on my examination of the accounts of the above charity for the year ended 31/03/2022

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

Date:

17/9/2022

Name:

John Christopher Geering

Relevant professional
qualification(s) or body
(if any):

Fellow of Institute of Financial Accountants
Associate Member of Association of Charity Independent Examiners

Address:

11 Glen Road, Fleet, Hampshire GU51