

DOMESTIC ABUSE VOLUNTEER SUPPORT SERVICES

Annual Report and Accounts for the Year to 31 March 2021

**Company Number 7660698
Registered Charity No 1143001**

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MESSAGE FROM THE CHAIR



I am pleased to report that over 2020-21 our wonderful volunteers and staff have delivered DAVSS tailored support to victims of domestic abuse non-stop, with no one turned away and with no waiting lists, despite COVID-19 exacerbating domestic abuse and increasing the barriers to victims accessing services.

We doubled the hours our helpline is open and expanded on-going telephone support with a named volunteer. This enabled greater access to services and continued delivery of much needed support, including support-to-court, for as long as needed. Victims reported feeling safer, more empowered and achieving life-changing outcomes for them and their children.

2021-22 will continue to be challenging. We aim to carry on delivering our expanded services and developing services on a project basis to meet the needs of our clients and their children. Also, we will ensure our volunteers and staff get the best possible training and support to deliver high quality services.

We could not have met the challenge of COVID-19 or continued to provide our services over the next year without the huge courage of our clients, the amazing dedication of our volunteers and staff, trustees' clear-sighted focus on service delivery and the extraordinary support of our partners, funders, donors and the wider community. My thanks to you all for the huge difference you make transforming the lives of people experiencing abuse.

Kristen Paterson

UPDATE FROM THE CHIEF EXECUTIVE



Over 2020-21 DAVSS received 1,016 referrals (including 68 men) involving 1,669 children, and a massive 5,458 helpline calls. Our volunteers and staff gave many additional hours to ensure clients got the support they needed, with volunteer Domestic Abuse Advisors giving an average of 52% additional hours per case, due to the increased complexity, intensity and violence of abuse due to the impact of COVID-19.

Positive outcomes achieved include DAVSS' very low repeat victimisation rate of 5%, Protective Injunctions obtained, clients retaining jobs or getting new ones, starting training courses, living in safer or new accommodation, taking up volunteering, and reporting positive outcomes for their children. Many family members and friends also benefitted, and by extension this has also had a positive impact on the wider community.

I would like to add my thanks to those of our Chair to everyone involved over the year. This has been a real team effort and we could not have achieved these outcomes without you.

Henu Cummins

Domestic Abuse Volunteer Support Services (DAVSS)

CHARITY AND GOVERNANCE INFORMATION for the Year to 31 March 2021

Governance and Structure

DAVSS was incorporated on 7th June 2011 under the Companies Act 2006 as a private company limited by guarantee and registered as a Charity on 21st July 2011. It is governed by a memorandum and articles of association which have been in place since incorporation.

Board of Trustees and Management

DAVSS has a strong and committed Board of Trustees who are also the Directors of the charity. They are drawn from the local community and represent legal, financial, IT, community safety, voluntary sector and faith community expertise; with specialist Police and Housing advisers (see page 4 above). One of our Trustees is a volunteer representative and we are seeking an ex-service user to join the Board as a Trustee.

Trustees meet quarterly with the following advisors to discuss strategic and operational aspects of the Charity:

Henu Cummins DAVSS Chief Executive Officer; Jackie Sumner Head of Community Investment, Town & Country Housing - Peabody Group; and the Kent Police Area Commanders for Tunbridge Wells and Tonbridge & Malling Area and Sevenoaks & Swanley Area.

Public benefit

The Trustees confirm that they have complied with the duty in Section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit when reviewing DAVSS aims and objectives and in planning activities and setting policies and priorities for the year ahead. DAVSS charitable objectives are shown on page 8.

Domestic Abuse Volunteer Support Services (DAVSS)

TRUSTEES' REPORT for the Year to 31 March 2021

Our Reason for Being

DAVSS was set up in 2011 following a successfully evaluated pilot project, which demonstrated a real need for a support service for people experiencing domestic abuse in West Kent. Referrals and helpline calls to DAVSS, and client and agency feedback demonstrate this need is urgent and ongoing.

Domestic abuse (DA) has been exacerbated by the COVID-19 pandemic. The restrictions have placed new pressures on families as changes in work practices have led to their abuser being more likely to work from home. This has led to victims being even more isolated from any support network they may have and confined with their abuser without respite from the escalating frequency, intensity and violence of the abuse.

There is a widespread perception that because of its relative affluence (albeit with pockets of deprivation), DA is less likely to occur in West Kent. But DA is pervasive and respects no boundaries, be they ones of gender, socio-economic status, ethnic origin, age or disability, and the number of DA incidents reported in Kent as a whole and West Kent in particular is in line with the national average.

When victims have assets, they often do not meet the criteria for legal aid or benefits, even when they are prevented from accessing their assets by their abuser. DAVSS vital volunteer support enables victims to access the resources they need to take action to make them and their children safe.

Service users are enthusiastic about the support they receive from DAVSS' highly trained volunteers and during our ninth year we have seen a continued increase in community usage with many referrals and helpline calls from clients themselves, agencies, and community groups. This demonstrates yet again the very real on-going and urgent need for DAVSS services.

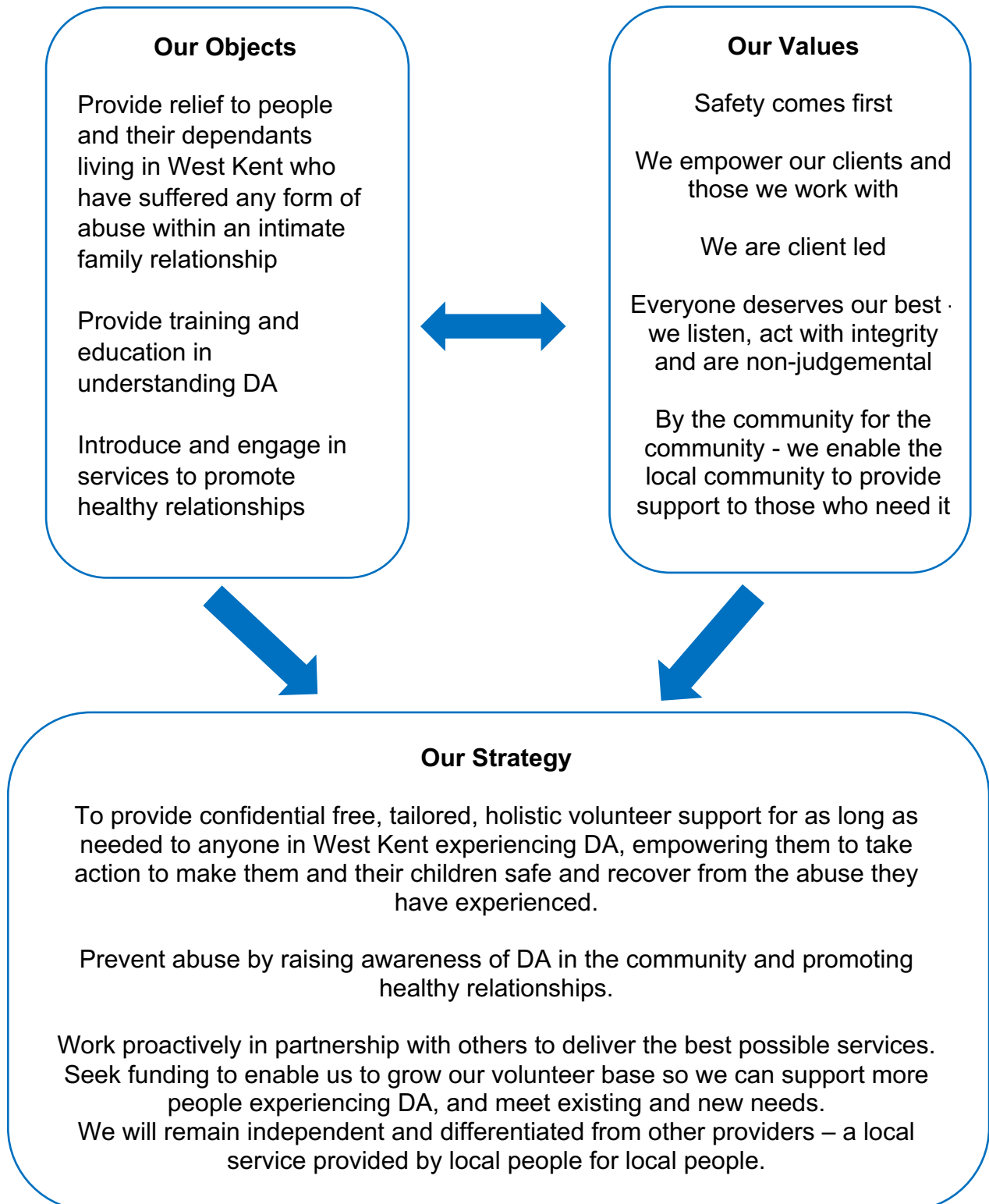
One woman
in four and
one man in
six will
experience
DA at some
point in their
life

At any one
time 130,000
children in
England &
Wales will be
living in homes
where DA is
happening

Between 2011
and 2021
referrals to
DAVSS have
increased
from 170 to
over 1,000 per
year

Our Objects, Values and Strategy

At DAVSS we believe that everyone deserves to feel safe in their intimate relationships. Our vision is that anyone who is experiencing domestic abuse of any kind by an intimate partner or close relative should have the knowledge and support necessary to protect themselves from harm and feel empowered to take control of their life again, whatever the level of risk. This vision drives our aims, our values, and strategy:-

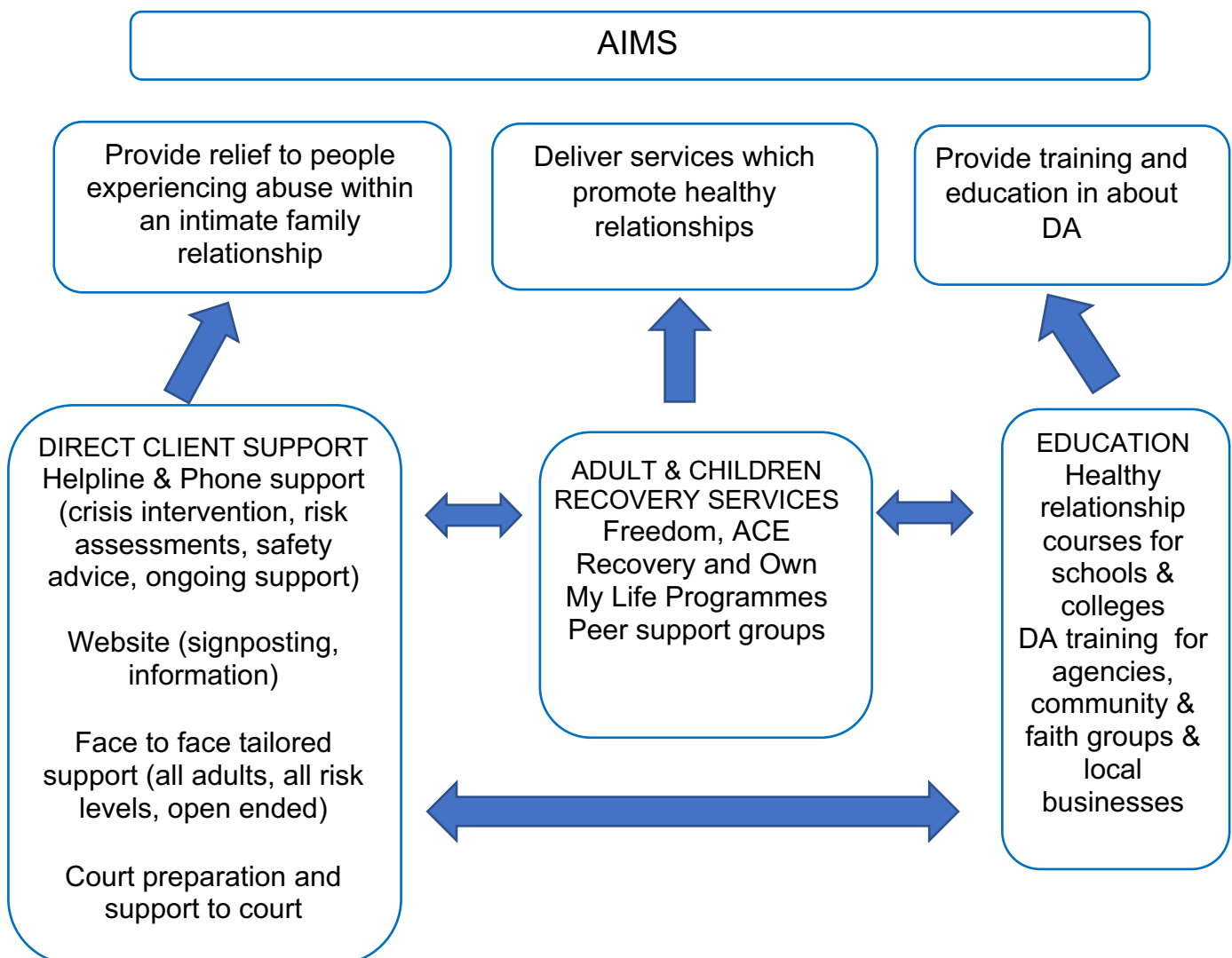


DAVSS provides vital support services for anyone (men, women, LGBTQ+, ethnic minorities, disabled) experiencing domestic abuse, who often have no-one else to turn to and are in desperate need of support. We support clients from immediate crisis intervention through to recovery, empowering them to make decisions and take action to make them and their children safe.

Our services are client-led, volunteer-centred, free and confidential, include all levels of risk and are not time limited. We provide pro bono solicitors, interpreters, and recovery programmes when needed.

We work very closely with other agencies, the voluntary sector, and community groups (e.g., Police, Social Services, Health, Education, Housing, Citizens Advice), as multi-organisation partnership working is vital to the provision of DAVSS holistic wrap-around service.

We also provide public education and raise community awareness about this serious issue to try to ensure earlier reporting, prevention and reduction wherever possible, mitigating the harmful consequences to victims and their children.



How we deliver our services

Our clients

Everything we do is client-centred and customised to our individual clients' needs. It is because of their courage in reporting domestic abuse that we are able to provide our vital support services in often highly challenging circumstances.

Male clients continue to tell us that they find it difficult to report their situation and seek support. This is partly due to the surrounding culture that expects men to be able to stand up for themselves and to male gender stereotypes, and partly because of lack of awareness that men can be victims of domestic abuse. Uncertainty around being believed has been a key message from both the men and women who have been supported by DAVSS.

Ethnic minority referrals to DAVSS (7% of the total) are slightly higher than the proportion of people residing in West Kent, which shows some success in reaching these communities. However, more work is needed to ensure all ethnic groups are being reached and that the complexities of their experience and their diverse needs are fully understood and addressed.

Overall, DA remains a hidden crime with referrals and helpline calls for all client groups remaining low when compared with the overall number of people experiencing DA.

Our volunteers

Our services are delivered by our current team of 50 volunteers, which includes DA and Helpline advisors, volunteers delivering recovery programmes, and others who assist with admin, coordination and fundraising. Our professionally trained volunteers commit to a minimum of 5 hours per week to supporting the DAVSS Helpline or 10 hours a week supporting clients, but most volunteers' hours significantly exceed this.

Our volunteers come from a range of backgrounds and a number have life experience as survivors of domestic abuse themselves. Most of our volunteers are women but we are fortunate to also have male volunteers, so we are able to give our clients the option of having a male advisor should they prefer this. Their enormous professionalism, dedication, tenacity, patience and efficiency ensure that our work is of the highest quality and meets the often complex needs of our clients.

Some Trustees also provide professional services pro bono (including legal and fundraising services) which greatly reduces the cost of our operation.

As can be seen from the quotes below, volunteers themselves say that they find the work very challenging but satisfying at the same time, and feel that they are making a real difference to both their clients and in terms of their own personal development.

I have been inspired by the strength of clients' journeys – supporting them to resolve their challenges has been truly inspirational

There are no egos at DAVSS. The team are all aiming for the same thing and there is strength in our diverse experiences

Getting justice for people is a real privilege, it's lifesaving and their safety is vital

I am full of admiration for the work DAVSS is doing, amazed at the multiple issues encountered and awe struck at the outcomes

The welcome from the team has been fantastic. I've worked with charities before and this is the most supportive I have experienced. Someone is always there to advise and the training is brilliant

Our staff

Our current 7.5 FTE managers and staff support our volunteers. They include our Chief Executive who has a legal background and extensive DA experience and two of our managers are trained Independent Domestic Violence Advocates (IDVAs). Managers provide coaching, mentoring, case supervision and quality assurance, and other staff provide administrative and other support.

Over the year, we provided our staff with laptops to enable them to work remotely from home during the COVID emergency.

We are grateful to our funders who enabled us to increase our staffing over 2020-21 ensuring volunteers received the additional support they need when supporting the more complex and time consuming cases arising during COVID-19, and when providing expanded telephone services. We are seeking replacement funding to enable us to continue this support over 2021-22.

Training & Development

New volunteer DA and Helpline Advisors undergo 14 days' accredited Quality Mark DA training, plus 6 days' training on DAVSS policies, processes and procedures. They are then mentored before 'flying solo' supporting their own clients. Further training and personal development opportunities have been provided during the year to staff and volunteers by in-house training, outside speakers and attendances at conferences and workshops. Over 2020-21 most of this training was provided virtually because of COVID-19 restrictions.

Partnership working

DAVSS continues to work closely with a wide range of organisations in the area and could not deliver our tailored wrap-around services without their support. This includes the police, solicitors, housing, the Courts, Witness Care Service, social services, health, schools, and others. In particular, we work closely with the three Community Safety Partnerships and the three local authorities in West Kent who have consistently supported DAVSS with funding.

We continue to work with voluntary organisations (from debt advice through to equine therapy), community groups and the faith community. We are very grateful to them, and to the business community, for their support over the year.

Non-stop successful support services throughout Covid-19

Our tailored support for people experiencing abuse has continued without interruption and we have re-designed and expanded our services to meet the challenge of COVID-19.

COVID-19 and the associated restrictions have had a marked impact on our activities. Firstly, for much of the year face-to-face contact has been limited which has led to delivering services in a different format, the closure and re-opening of our offices, and volunteers and staff working flexibly from home. Client support has primarily been by telephone although we have met clients outdoors when guidelines have allowed.

Secondly, there has been a significant impact on court proceedings. Experience with the Civil Courts has been positive with protective injunctions being obtained by telephone and email. This has been well received by clients and volunteers, as this approach saves travel time, is less expensive and reduces the risk of the client meeting the perpetrator on public transport or in the car park, when accessing the court, or seeing them in the courtroom. We have shared this learning with the courts and would like to see this approach continued.

However, the restrictions have led to significant delays in the Criminal Courts, increasing the stress on our clients and the length of time needed to obtain both justice and the legal protection they need. This has had a highly detrimental effect on the wellbeing of our clients and has increased the need for on-going support from our volunteer Advisors.

Thirdly, since the first lockdown, there has been a significant increase in the frequency, intensity and violence of DA as families are confined together in enforced isolation with their abuser, and employment or financial security is threatened. Also, because time outside the home has been very limited, opportunities have been significantly reduced for victims and their children to escape to safety (from workplace or school for example) if only temporarily.

As a result, almost all referrals and helpline calls to DAVSS have been complex, high risk and/or high need and have required multiple interventions for longer periods. Consequently, volunteers have given an average of 52% more hours per case and the number of helpline calls has increased by almost 40% when compared with the previous year. Additional management, emotional and other support has been made available to our volunteers and staff to ensure they have the knowledge and resilience to support these more complex and more traumatic referrals and helpline calls.

Providing our customised services non-stop and uninterrupted over the year has been a huge achievement and an accolade to the courage of our clients, the dedication and commitment of our volunteers and staff and the amazing support of our partners, funders, donors, local businesses, the faith community, and community groups.

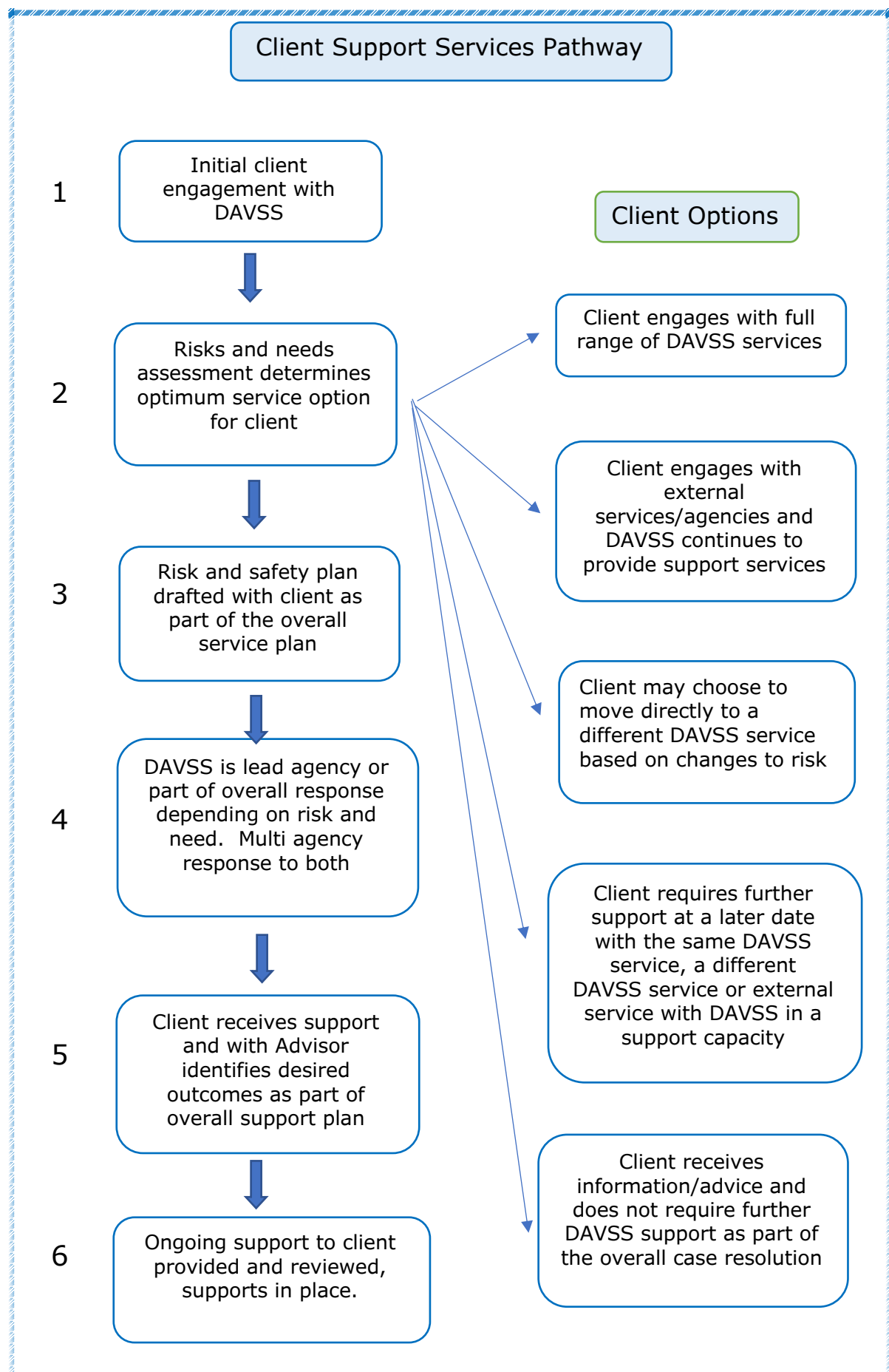
Direct Client Support

Face-to-Face Tailored Individual Client Support

Our volunteers provide holistic, wrap-around, bespoke, client-led, face-to-face volunteer support for as long as needed, addressing all levels of risk. We arrange face-to-face meetings individually at convenient and safe locations in both towns and rural areas across West Kent but face-to-face support was temporarily suspended over 2020-21 due to COVID-19 safety restrictions. Instead, tailored support was provided by telephone by a named volunteer for as long as needed. Face-to-face support was resumed outdoors when government guidelines allowed.

Risk assessments are carried out to national standards, and high-risk clients are referred to and represented at the West Kent Multiagency Risk Assessments Conference (MARAC). Personal/family safety and support plans are 'live' documents and reviewed regularly with the client.

The chart overleaf shows how our one-to-one support is delivered and the steps involved:-



Phone and web support

During 2020/21 we expanded our Helpline service – doubling opening hours (to 10am-4pm weekdays) with 24/7 messaging giving information and advice, providing our individual tailored support, including support-to-court, by telephone with a named volunteer for as long as needed. We also improved access by implementing a new software/telephone system that enables more than one helpline call to be answered at the same time.

Additionally, through our website we provide comprehensive information about abuse and the different forms it can take, how to access the help and advice available, the different services we offer and how to keep safe while living in an abusive situation. This includes how to self-refer as well as a dedicated email address for men experiencing DA.

Support-to-Court

This project assists victims of DA to obtain much needed legal protection in the form of Protection Orders (e.g. Prohibited Steps, Non-Molestation, Restraining, Occupation, Child Arrangement, Forced Marriage Protection, etc). This will be the first time most of our clients come into contact with the justice system. The court process, which many people find intimidating, is more challenging for someone who is suffering the trauma and chaotic emotions, which are the inevitable consequence of abuse, and their ability (especially for litigants in person) to construct the statements and compile the paperwork necessary to support their case and attend court is severely reduced as a result.

DAVSS offers volunteer DA support throughout the process, including helping prepare paperwork and acting as a McKenzie Friend in the Civil Courts if needed. Volunteer Advisor support to the Criminal Courts includes liaising with Witness Care and the court services to ensure client access and safety, and explaining the process and outcomes to the client as needed. Difficulties in accessing the Criminal Court, with delays in criminal court dates/attendances and repeated deferments due to COVID-19, have made support-to-court more necessary than ever.

Our highly experienced lawyers provide free legal advice on an appointment basis and during the year they held 65 such meetings. We have also been very fortunate in having available the pro bono services of a barrister for complex cases where needed. We are extremely grateful to the local solicitors and the barrister who provide this pro bono support.

Our volunteer advisors also provide information and support about the court process to victims' children, who are often highly anxious and confused about the process. Often their parent or caregiver say they feel too traumatised to provide this support by themselves. Both parents/caregivers and their children say that children's anxiety is reduced, as DAVSS support to children helps them to understand why court is needed and how the court process is likely to unfold.

One-stop shop

In partnership with Clarion Group, who has made available free premises and staffing, DAVSS provides a DA Advisor on alternate weeks enabling the One Stop Shop in Tonbridge to open every Wednesday from 9.30 to 12.00 am. This is located in Central Tonbridge, very convenient for public transport and local parking. Look Ahead provide staff on the alternate weeks and we work in close co-operation with them regarding mutual cross referrals. This service was temporarily suspended in March 2020 due to the COVID-19 virus and we aim to reintroduce it when it is safe to do so.

Client Recovery Services

These services support our aims of breaking the cycle of abuse and promoting healthy relationships.

Freedom Programme (Adults)

This 12-week programme is aimed at helping people understand the nature of DA and how to recover from it. It is aimed at those who are still in or who have just left an abusive relationship. It is also essential for parents/caregivers to commit to attending the Adults' Freedom Programme first, as it enables them to support their children with greater knowledge and understanding when they undertake the Children's Freedom Programme subsequently. DAVSS-trained volunteer Freedom Facilitators assist with programme delivery and co-ordination of referrals. Because of its interactive nature and the needs of our clients, this programme is delivered face-to-face. It was temporarily suspended during the COVID emergency and restarted again in August 2020 with 22 participants.

Own My Own Life Programme (Adults)

This 12-week course helps victims make sense of their abusive experiences and its impact on mental health; and gives them the skills to move forward, overcome their experiences, regain ownership of their lives, and build resilience. This focuses on continuous learning, builds agency and independence, and provides skills that participants can use when confronted with difficult situations and/or abuse in the future. The course includes group work, work in pairs, and individual work throughout each session. The programme is facilitated/delivered by our trained volunteers and staff. We piloted our first programme with 8 participants in 2020-21 with highly positive feedback about the life-changing impact of the course.

Inspiration Groups - Peer Support

In addition to structured programmes, we provide informal peer support groups for clients and former clients which gives them an opportunity to network with people who have experienced abuse, share experiences, and form connections in the community, thereby reducing their sense of isolation and helping them re-build

their lives. Our monthly face-to-face support group was temporarily suspended due to COVID-19, but our Facebook peer support group (moderated by a DAVSS manager) has continued to provide much needed support with 87 participants over the year.

Children's Programmes

Despite the fact that three quarters of children living in an abusive situation are directly exposed to the abuse and of these half are directly abused themselves, there are very few services available to help children/young people who find themselves affected. The Children's programmes below use age appropriate activities and games to help children recover from DA. Feedback from parents/caregivers and children is that the groups are fun, that children look forward to their sessions and that they provide a positive learning experience which helps them recover from abuse. In the words of parents/caregivers and children: as a result of these programmes children "can be happy again" and are "more settled".

The **Children's Freedom Programme** assists children through activities and group working to identify and name abusive and non-abusive behaviours and to recognise the differences between the two, encouraging them to see that what they perceive to be random acts of abuse are not their fault and they are not to blame for the abuse they have experienced.

The **Adverse Childhood Experience (ACE) Recovery Toolkit** uses a combination of creative activities to develop children's and young people's emotional resilience, helping to empower them to express their feelings in a constructive way and give them the opportunity to cope with the adversity they have experienced (and may do so in the future). Sessions are delivered individually or in a group setting depending on the needs of the child/young person and DAVSS offers extensive pre and post session support to children and to their parent/caregiver if needed.

During lockdown, the need for home schooling has meant that children have been spending long periods of time on-line and parents / caregivers were reluctant for this time to be extended any further, so in conjunction with parents / caregivers, we decided to suspend these group programmes until such time as they could be delivered interactively. However, a suitably qualified staff member has provided one-to-one support using tools and techniques from the Children's Freedom Programme and ACE Recovery Toolkit to 25 children whose parent/caregivers were going through the referral and assessment process and/or were referred from other agencies.

Education and raising awareness

DAY Programme

Domestic Abuse awareness training for young people (DAY) is a multimedia programme to raise awareness and provide education about safe and healthy relationships, domestic abuse and child sexual exploitation in a way that is relevant to young people. This is delivered by DAVSS to young people at local schools and colleges. The programme was suspended in 2020-21 at the request of schools, but when schools re-opened we received several requests to resume the programme which we will do as soon as possible, funding permitting.

Agencies, community and voluntary groups, and the faith community

Over the last 12 months DAVSS has delivered Domestic Abuse Awareness training to 237 people across West Kent including those from the business community, local government, health, police (including the domestic homicide review panel), community groups (e.g., family mediation services), and the faith community. These talks include topics such as how to initiate a discussion about abuse with possible victims, risk assessment and safeguarding issues, forced marriage, implications of DA for professionals (e.g., family mediation, HR professionals), and how to refer victims to DAVSS and/or other appropriate agencies for support.

In addition, our Chief Executive has been invited as the only DA representative to speak at regional events, advising on best practice policies and procedures. She has also been asked to perform a key role in a police initiative to set up a county-wide specialist DA forum and has participated in two Domestic Homicide Reviews (statutory, multi-agency post hoc investigations of incidents of domestic homicide) as the independent expert.

Our Funders

The support of our Funders has been critical to our continuing success, and we are indebted to their understanding of the impact of COVID-19 on the complexities of domestic abuse, and their generosity in supporting the provision of our services. This includes, in addition to our public sector funders, independent foundations, trusts, community groups, the faith community and individuals. We could not deliver our services without their incredible support.

The highly positive client outcomes achieved, and most importantly the positive response of our service users, together with feedback from referring agencies, demonstrates the life-changing impact of this funding.

Our Achievements

In 20/21 we received 1,016 referrals

The period 1st April 2020 to 31st March 2021 has been even more challenging than ever. We are proud of the way our volunteers and staff have addressed the challenges of COVID-19 by providing a seamless service with no one turned away. However, the biggest tribute to our services is shown by the highly positive feedback received from our clients as to how DAVSS volunteer support has transformed their lives.

Total volunteer hours totalled 43,444 an increase of 15% over 19/20

Most victims were more difficult to contact with their abuser more likely to be at home, and therefore required multiple contact attempts and multiple on-going interventions and support from our volunteers for longer. Backlogs in the criminal courts also meant that clients needed support for a longer period while waiting for delayed/deferred court dates and attendances.

Volunteer hours per case were 52% higher than in 19/20

To meet this need, our volunteers and staff worked tirelessly to ensure volunteers got the support needed when working on these often highly traumatic complex cases.

Helpline calls increased by almost 40% over last year to 5,458

To improve access during COVID-19, we expanded our Helpline service - doubling our helpline opening hours (to 10am-4pm Monday-Friday) and provided customised support, including support-to-court, with named volunteer Advisor. We also implemented a new IT system enabling more than one call to be answered at the same time.

In 20/21 male referrals accounted for 11% of the total, up from 7% in 19/20

We liaised closely with the courts. We worked with the civil court to set up a process with 3 courts enabling our clients to obtain legal protection by telephone, supported by a DAVSS volunteer acting as a McKenzie Friend if needed. Clients were very positive about this approach and found it less daunting and traumatic, as they did not have to risk physical contact with their abuser (see our performance below). Sadly, delays in the criminal courts meant many clients have been unable to access the justice they need.

Our volunteer Advisors provided 2,767 legal option sessions

We expanded our Support-to-Court Project offering information and support to victims' children who are often confused and anxious about the court process. Many parents say that due to their own trauma, they are unable to give their children the information and support they need about the court process.

We attended 117 civil and 13 criminal court proceedings

The Support-to-court project has supported 372 children with information about the court process over the year, with children and their parents reporting that children are better able to understand the process, feel less anxious and that parents and children are better able to discuss the process together.

1,669 children were involved in the referrals supported in the year

In line with government guidance, we temporarily closed our office (re-opening, re-closing and re-opening it as guidelines allowed), temporarily suspended face-to-face services (offering individual meetings outdoors when permitted), and provided much-needed support-to-court and other services remotely, with staff and volunteers working flexibly from home. We were pleased to be able to provide our staff with laptops and volunteers with smartphones enabling them to work from home.

Volunteers acted as McKenzie Friends on 117 occasions

We are proud of the way that our Chief Executive, volunteers and staff worked together to review and re-design services ensuring a seamless transition to home/outdoor/office working and put in place COVID-19 security measures. They ensured that clients got the best possible service and ensured that positive community and client outcomes continued to be achieved during the year.

Our Chief Executive delivered DA Awareness Training sessions to community groups and agencies involving 237 people

We have continued to undertake training and raise awareness (albeit remotely) about DA with agency front line staff, community groups, professional groups, businesses and the faith community on which we receive consistently very positive feedback.

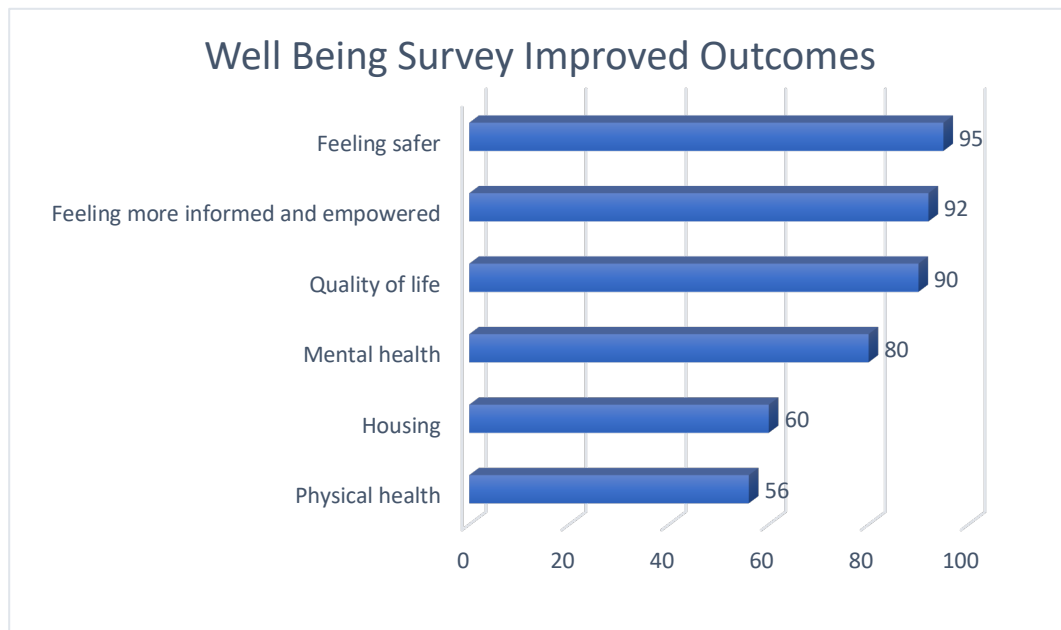
We are also grateful to our funders who provided vital funding to enable us to continue to provide and expand our much-needed services to meet the changing needs of vulnerable victims of DA throughout 2020-21. Our clients tell us that these services transformed the lives of them and their children.

Our Impact

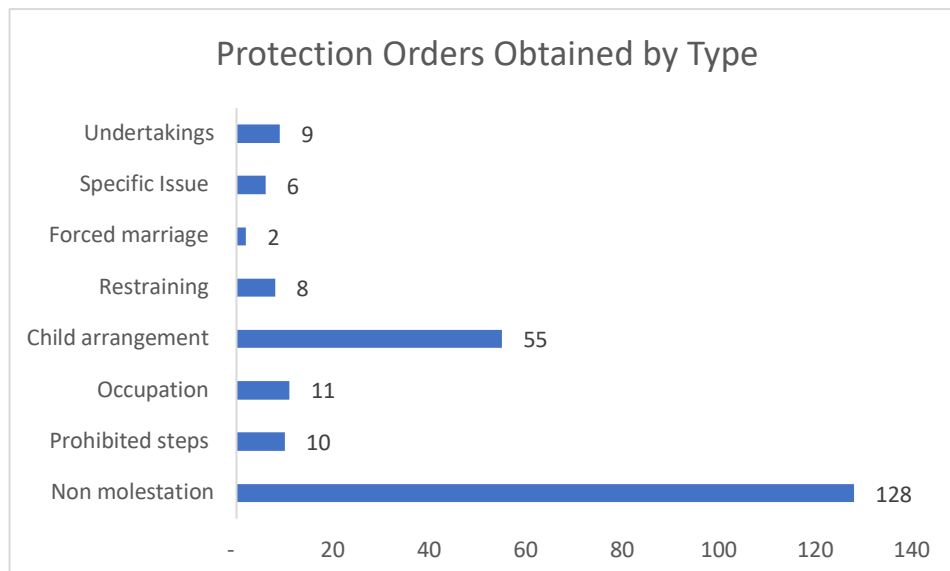
We assess our impact using a combination of quantitative and qualitative measures. Quantitative measures include client surveys, the number of protective legal orders obtained, repeat victimisation rates and value for money. Qualitative measures are primarily in the form of the feedback we receive from clients, partner agencies, funders and other operators in the field of DA but we also on case closure we compile case studies which serve to document the outcomes of individual cases.

Quantitative Measures

Pre-and-post support **Wellbeing Surveys** show the impact of DAVSS support with clients reporting the following *percentage* improvements in different aspects of their life:



In response to COVID, the family courts adopted an on line format. This proved to be very efficient and we would like to see it continue. As a result, despite the restrictions, we were able to secure 242 **Protection Orders** and 13 **Punitive Measures**, thus helping our clients and their dependents keep safe.



Further evidence of our effectiveness is provided by the low rate of **repeat victimisation** we are able to achieve. This stands at 5% for 2020-21

Additionally, our volunteer model ensures that we can offer **excellent value for money**. In the 12 months from 1st April 2020 to 31st March 2021 our volunteers provided 43,444 hours on casework, the helpline, project work, administration and fundraising, compared with just over 37,905 hours in the previous year. Calculated at the Kent average earnings rate this equates to a cash equivalent of £658,611, an extraordinary return on investment. The professionalism and experience of those involved far exceeds this notional sum, which is considerably more than our operating costs. It represents a massive return on partners' support, funding, and a huge investment in our community.

Qualitative Measures – Feedback

From clients

DAVSS has been absolutely amazing. The increased hours during COVID has helped me get the support and advice I've needed.

DAVSS has been absolutely amazing. They have always been there via email or telephone at all times I've needed them and have a really fast service. The increased hours during the Covid-19 outbreak has helped me get the help and advice I've needed especially during such a hard time in regard to an emergency injunction.

I would not be alive without DAVSS. I felt believed and began to see he was the culprit. I was not a whore / tramp but a decent human being and a good Mum. I am so grateful for the help and support me and the children have received from DAVSS

Without DAVSS I would not have been strong enough to keep going forward. I would have gone back to him and carried on. DAVSS gave me the support I needed.

I had a very good day. Nobody is stalking or harassing me. Nobody is insulting me or threatening me. Nobody is hurting my body. I do not live in fear. Thank you for changing my life. Thank you for supporting me to get me here.

My DAVSS volunteer has been a lifeline for me. There have been times when I felt so low, like I was at the bottom of a very deep black hole and couldn't see the way out. I would not have been able to get through the ups and downs of ending my abusive marriage without my volunteer's unwavering, measured and calm support as well as her practical help every step of the way.

For a long time I didn't have hope. I didn't want to criminalise the father of my children, my abuser. I just wanted the abuse to stop. When I called DAVSS I was petrified no-one would believe me but within minutes and for the first time in years I found myself having hope. Hope that one day I could be free of my violent husband, my abuser. Thank you for all the hours you have spent supporting me, today I am alive because of you

From partner agencies

Thank you for your continued hard work and support for victims. You truly are an amazing organisation (Kent Police)

Without the outstanding work of you and your team of volunteers provide to the community far more victims would be suffering. Thank you all for everything you do to support those in need within the area (Local Government)

The support provided to our clients by DAVSS is invaluable. We can visibly see the difference it makes and the impact it has on our clients. I don't know how we would have been able to manage without this specialist intervention

We know all too well how men are adversely affected by DA, especially since there are simply not enough services out there designed to tackle abuse issues that men face. We are grateful that in West Kent we can refer male victims to DAVSS.

From funders

Many thanks for updating us on the fantastic work that DAVSS are continuing to deliver in such challenging circumstances. Please pass on our thanks to your hard working staff and volunteers who are coping so impressively with the increase in demand

Absolutely amazing results. Well done and thank you to you and your team

[I am] horrified but not surprised by the upward swing in demand for your support, and the increased complexity of cases. You are all doing an incredibly important job

From other organisations

I have seen at first hand what a difference your programmes make. I have made two referrals for Children Freedom Programmes. It has a great positive impact on these children (a primary school)

We have a number of clients within our setting who are dealing with the emotional impact of domestic abuse. It is important that we address these emotional needs to improve their wellbeing. The expertise that DAVSS has offered has been invaluable. (An educational provider)

It is so hard to put into words how I feel about DAVSS without becoming emotional! DAVSS have worked with us as a school to support a family who have experienced unimaginable trauma and I cannot thank them enough. (A head teacher)

From the Courts

We appreciate the way that DAVSS supports clients with the written applications for Non Molestation Orders, as well as being McKenzie Friends, as it helps the court users through the process in what is a difficult time. DAVSS are the only domestic abuse charity that sends applications to this court, and you are very efficient, sending the documents in a timely manner, often before the court opens, to allow for a same day Ex-parte hearing with a judge

Thank you for taking the time to assist the court in providing better quality service for court users, including ways we and they can improve its service. We look forward to continuing our ongoing working relationship with DAVSS

Finally, the client **case studies** compiled during the year show that as a result of DAVSS volunteer support clients experience many positive outcomes including living in safer or new accommodation, improved well-being and mental/physical health, retaining jobs or getting new ones, starting training courses, taking up volunteering, and reporting health improvements plus improved wellbeing for their children. Many other family members and friends also benefit from the changes made to survivors' lives.

Conclusion

Once again, our heartfelt thanks go to DAVSS volunteers and staff. Their professionalism, dedication and commitment, has been more important than ever and without them we could not have met the challenges of COVID-19 nor provided our much-needed support services.

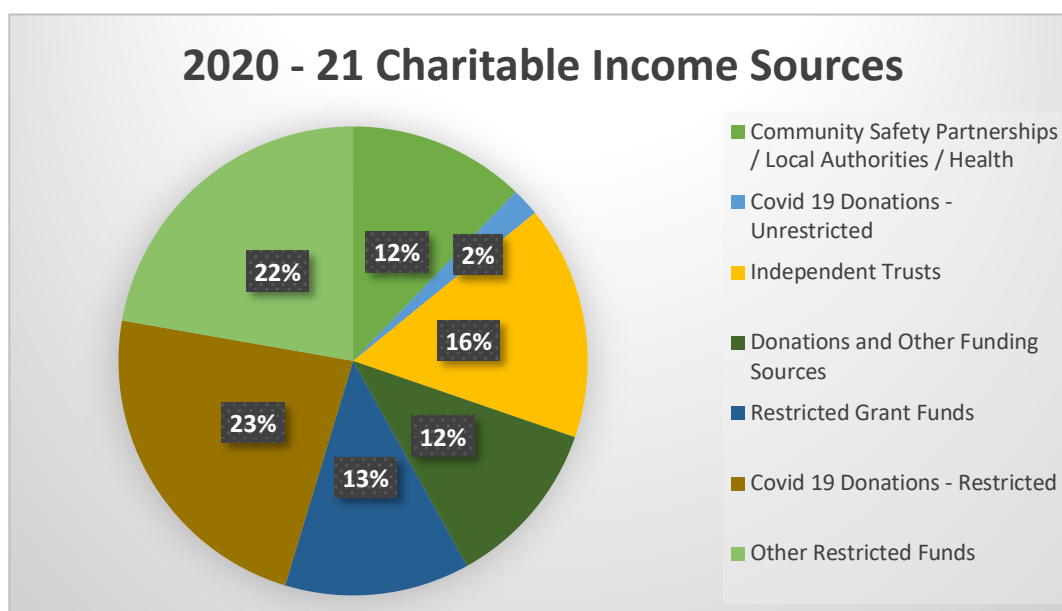
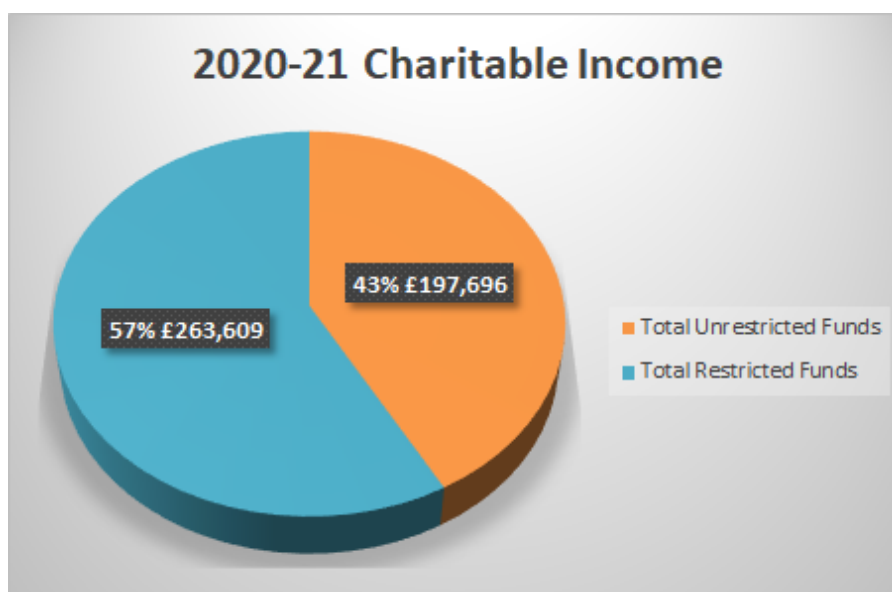
We have put a cash value on the hours spent by our volunteers and the investment by our funders in tackling domestic abuse, but in truth the improved well-being of clients and the improved life chances of their children resulting from the support of our volunteers are way beyond any financial value.

We would also like to thank the many partner organisations, our funders, and the community, who have supported DAVSS over the year - we could not deliver our vital services without you.

Finance Report

The Financial Statements show the financial results for DAVSS. 2021 was a record year for income generation, with total income of £461,305 (2020: £276,325). The increase from the prior year was largely due to generous Covid 19 Donations, which contributed income of £117,818 along with increased grants from Independent Trusts, which provided an increase of £58,608 from the previous year.

Of the total income receivable for the year £197,697 was unrestricted and £263,608 was for specific projects (March 2020 £135,373 and £140,952 respectively). A large amount of the increase in unrestricted income came from private donations, many of these one-off donations as a result of Covid-19 contributions, such donations have allowed DAVSS to meet the unique challenges posed by Covid-19 on its charitable objectives.



During the period, total expenditure increased by £60,315 from £249,819 in 2019/20 to £310,134 this financial year. Total expenditure was split £167,861 to unrestricted activities (2020: £108,867) and £142,273 to specific projects (2020: £140,952). The main reason for increased expenditure is a result of increased staff costs in the year. The COVID-19 emergency required DAVSS to redesign its services to ensure that it continued to provide seamless support to clients, leading to the aforementioned increase in staff costs. The redesign included expanding helpline opening hours and increasing supervision, quality assurance, coaching and emotional and administrative support to volunteers in order to deal with more complex, high need / high risk and often traumatic referrals and helpline calls received.

For the 2020/21 financial year the charity is able to report a net surplus of £151,171 in the year (2020: £26,506 surplus). The majority of this surplus has arisen from restricted funds £121,335 with unrestricted funds contributing £29,836 of the surplus.

Total reserves have therefore increased from £162,192 to £313,363 of which £141,455 is for restricted purposes and £35,000 is a designated reserve leaving £136,908 free reserves to meet day-to-day expenditure.

The designated reserves comprise £25,000 to fund any future relocation of the offices and costs associated with hiring suitable office space and £10,000 to meet on-going statutory obligations to DAVSS employed staff.

Reserves Policy

The current reserves policy is to keep approximately six months running costs in general/free reserve. Consequently, with average monthly expenditure at £25,844, the free reserves of £136,908 at the end of March 2021 are within the target level (5.3 months cover) a slight increase from the previous year.

Free reserves comprise the total reserves available to the charity, less those reserves whose uses are restricted or else designated for specific purposes. The Trustees actively review the policy for maintaining free reserves, taking into consideration the major risks faced by the charity, their likely impact on income and planned expenditure, and an assessment of the ways to mitigate such risks.

Investment Policy

The Trustees have continued to adopt a conservative investment policy that seeks to maximize the benefits of its cash flow and is not seeking to build up any long-term reserve. Any cash surplus to immediate requirements is kept on a charity cash deposit with Scottish Widows. The Scottish Widows account is currently at capacity in respect of the £85,000 Financial Services Compensation Scheme (FSCS) and a further investment account is being sourced to transfer excess funds from the HSBC current account. This approach is expected to be maintained in 2021/22.

Risk Management Statement

The Trustees actively review both the strategic and operational risks which the charity faces. These cover both short and long term risks and in particular concern financial sustainability and reputation. The Trustees confirm that they are satisfied that strategies, systems and controls considered appropriate for a charity of its size are, as far as possible, in place to mitigate any significant risk. Although DAVSS continues to have good success rates in securing project funding, this is within the context of an ever-challenging funding environment. The Trustees are aware that careful management and planning is required to mitigate against this, which includes on-going review of budgeting and costing procedures and ensuring adequate monitoring and reporting procedures. The Trustees have in place the necessary policies and procedures on a wide range of issues for a service of this type including a user's charter, protection from abuse, equality and diversity, health and safety, vulnerable adults, child protection and safeguarding, lone working, compliance with fire regulation tests, diversity and financial controls policy and procedures.

Going concern

The charity's financial position and performance has been outlined in the financial review above. The Trustees have assessed projected future income, expenditure, and cash flows over a 3-year period to March 2024. Consideration has been given to the stability, predictability and diversity of various income streams in making this assessment. In light of the COVID-19 situation, the Trustees believe that the Charity's financial resources and contingency planning is sufficient to ensure the ability of the Charity to continue as a going concern for the foreseeable future and therefore the financial statements have been prepared on this basis.

Statement of Trustees Responsibilities

Charity Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing those financial statements, the trustees are required to: -

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy, at any time, the financial position of the Trust and to enable them to ensure that the financial statements comply with the current Charities Act legislation. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the small company regime (Section 419.2) of the Companies Act 2006. For the twelve months ended 31 March 2021 the charitable company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies. No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

SIGNED SECURELY
23/08/2021
23/08/2021 at 6:44:49 PM UTC

Signed on behalf of the Board of Trustees on

SIGNED SECURELY

23/08/2021 at 6:44:49 PM UTC

.....
Kristen Paterson
Chair of Board of Trustees

Independent Examiners' Report

We report on the accounts of the Charity for the twelve months ended 31st March 2021, set out on the attached pages 32 to 41.

Respective responsibilities of Trustees and Independent Examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied ourselves that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act; and
- to state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

Our examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's unqualified statement

In connection with our examination, no matter has come to our attention:

1. which gives us reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 130 of the Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act have not been met.
2. to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



.....
Gilbert Allen
Churchdown Chambers,
Bordyke,
Tonbridge Kent

Date: 27.8.2021

DOMESTIC ABUSE VOLUNTEER SUPPORT SERVICES
Statement of Financial Position at 31 March 2021

Company Number 7660698

	<u>31-Mar-21</u>	<u>31-Mar-20</u>	
	£	£	Note
Current assets:			
Debtors	503	1,689	3
Current Account	246,630	101,591	
Deposit Account	85,000	85,000	
Petty Cash	-	-	
<i>Total current assets</i>	<u>332,133</u>	<u>188,280</u>	
Liabilities:			
Creditors: amounts falling due within one year	18,770	26,088	4
<i>Net current assets</i>	<u>313,363</u>	<u>162,192</u>	
<i>Total assets less current liabilities</i>	<u>313,363</u>	<u>162,192</u>	
The funds of the charity:			
Restricted income funds	141,455	20,120	
Total restricted funds	141,455	20,120	
General funds	136,908	107,072	
Designated funds	35,000	35,000	
Total unrestricted funds	<u>171,908</u>	<u>142,072</u>	
	<u>313,363</u>	<u>162,192</u>	5

For the year in question the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

SIGNED SECURELY

 23/08/2021 at 6:44:49 PM UTC

K Paterson
Chair

23.08.2021

SIGNED SECURELY

 23/08/2021 at 4:05:35 PM UTC

A Conway
Treasurer

23.08.2021

DOMESTIC ABUSE VOLUNTEER SUPPORT SERVICES
Income Statement for the Year to 31 March 2021

		Year to 31/03/2021					Year to 31/03/2020
	Notes	General Fund £	Designated Funds £	Total Unrestricted Funds £	Restricted Funds £	Total Funds £	Total Funds £
Income and endowments from:							
Donations and legacies		54,803	-	54,803	-	54,803	19,000
Charitable activities							
<i>Grants (Community Safety Partnership/ Local Authorities/ Health)</i>		57,448	-	57,448	37,822	95,270	144,057
<i>Grants Independent Trusts</i>		76,091	-	76,091	94,772	170,863	112,255
<i>Fundraising events</i>		180	-	180	-	180	928
<i>Covid 19 Donations - Restricted</i>		-	-	-	131,014	131,014	-
<i>Covid 19 Donations - Unrestricted</i>		9,090	-	9,090	-	9,090	-
<i>Investments</i>		85	-	85	-	85	85
Total	2,5	197,697	-	197,697	273,608	461,305	276,325
Expenditure on:							
Raising funds		198	-	198	-	198	422
Charitable activities							
<i>Salaries inc Employer Costs</i>	8	150,849	-	150,849	113,879	264,728	176,507
<i>Other Staff Costs</i>		215	-	215	-	215	5,449
<i>Professional Supervision</i>		-	-	-	2,770	2,770	5,460
<i>Volunteers Expenses</i>		808	-	808	-	808	21,835
<i>Staff Expenses</i>		3,067	-	3,067	692	3,759	-
<i>Training and Development</i>		-	-	-	5,702	5,702	6,193
<i>Office Accommodation</i>		58	-	58	1,533	1,591	1,647
<i>Meetings and Room Hire</i>		-	-	-	-	-	477
<i>Freedom Project</i>		108	-	108	288	396	5,769
<i>Day Programme</i>		-	-	-	212	212	530
<i>Emergency Client Funds</i>		-	-	-	-	-	200
<i>Print/ Postage/ Stationery/Telephone</i>		2,178	-	2,178	4,962	7,140	3,292

<i>Website and Database Development & Support</i>	-	-	-	432	432	491
<i>IT Technical Support</i>	4,564	-	4,564	9,395	13,959	3,948
<i>Computer Software</i>	2,698	-	2,698	488	3,186	11,733
<i>Insurance</i>	482	-	482	-	482	936
<i>Charity Evaluation/ Quality Assurance</i>	-	-	-	1,920	1,920	2,400
<i>Payroll Services</i>	594	-	594	-	594	790
<i>Accountancy Fees</i>	750	-	750	-	750	-
<i>Independent Examination</i>	1,292	-	1,292	-	1,292	576
<i>Trustees Expenses</i>	7 -	-	-	-	-	1,165
Total	167,861	-	167,861	142,273	310,134	249,819
Net income /(expenditure)	29,836	-	29,836	121,335	151,171	26,506
Transfers between funds	-	-	-	-	-	-
Net movement in funds	29,836	-	29,836	121,335	151,171	26,506
Reconciliation of funds						
Total funds brought forward	107,072	35,000	142,072	20,120	162,192	135,686
Total funds carried forward	136,908	35,000	171,908	141,455	313,363	162,192

The income statement includes all gains and losses recognised in the year.

All income and expenditure derives from continuing activities.

NOTES TO THE FINANCIAL STATEMENTS

For the Year to 31 March 2021

Note 1

Accounting Policies

Basis of Preparation

These financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the provisions of the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 -effective 2015) - Section 1A small entities and the Companies Act 2006. There were no material departures from that standard. The principal accounting policies adopted in the preparation of the financial statements are set out below and have remained unchanged from the previous reporting period and have also been consistently applied within the same accounts. All transactions are derived from continuing activities.

All recognised gains and losses are included in the income statement.

Fund accounting

Unrestricted funds comprise accumulated surpluses and deficits on general funds.

They are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity. Restricted funds comprise monies raised for, and their use restricted to, a specific purpose, or donations subject to donor-imposed conditions. Designated funds represent those funds which the Trustees have earmarked for specific future purposes.

Income

Income represents the total income receivable during the period and principally comprises grants and donations receivable. Income tax recoverable in relation to donations received under Gift Aid is recognised within the financial year of donation. Donated services and facilities (Gifts in kind) are included in the financial statements at the best estimate of the value to the charity with the exception of volunteers' hours which have not been evaluated in the accounts but for which there is a separate note in the Trustees Report.

Expenditure

Expenditure (inclusive of VAT) is charged to the Income statement on an accruals basis.

Charitable Activities

Expenditure comprises those costs, directly attributable to the activities including grants and the administration of grants and the provision of advice and/ or education. Included within charitable activities expenditure is an appropriate allocation of support costs.

Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

NOTES TO THE FINANCIAL STATEMENTS

For the Year to 31 March 2021

Cash at bank and in hand

Cash at bank and in hand includes immediately accessible cash deposits only. DAVSS has no long-term investments.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are recognised at their settlement amount.

Pensions

To comply with the requirements of the Pensions Regulator, all staff entitled to membership of the National Employment Savings Trust (NEST) are in that scheme, unless they exercised their right to opt out of scheme membership. Monthly contributions to NEST are calculated on pensionable salary. The employer's contribution paid into the NEST scheme within this reporting period amounted to £5,501 (2020: £4,529).

NOTES TO THE FINANCIAL STATEMENTS
For the Year to 31 March 2021

Note 2

	Year to 31 March 2021	% of total income	Year to 31 March 2020
<u>UNRESTRICTED INCOME</u>	£		£
Community Safety Partnerships / Local Authorities / Health			
Tunbridge Wells Borough Council	500		7,300
Sevenoaks District Council	2,948		-
Tunbridge Wells Community Safety Partnership	18,000		18,000
Tonbridge & Malling Community Safety Partnership	18,000		18,000
Sevenoaks District Community Safety Partnership	18,000		18,000
Subtotal	57,448	12%	61,300
Covid 19 Donations			
Crockenhill Parish Council	100		-
Barrat & Wilson Homes	1,000		-
Hoare Trustees - The Golden Bottle	1,000		-
Albion Fine Foods	990		-
Lund Trust	5,000		-
Say So Media	1,000		-
Subtotal	9,090	2%	-
Independent Trusts			
Town & Country Housing	-		560
The Woodward Trust	1,000		-
The Mrs Smith and Mount Trust	5,000		-
The Schroeder Charitable Trust	5,000		-
The Charles Hayward Foundation	5,000		-
Paddock Wood and District Lions Club	291		-
Tonbridge Lions Club	300		-
The John Coldman Charitable Trust	-		5,000
Kent Community Foundation - The Overstone Fund	2,500		5,000
The Sir Jules Thorn Trust	1,000		-
The Lawson Trust	7,000		-
The Garfield Weston Foundation	25,000		15,000
The East Peckham Community Choir	-		-
The Colyer Fergusson Charitable Trust	5,000		5,000
The Sir Thomas Smythe Foundation	1,000		1,000
The Hoare Trust	-		2,500
Groundwork (Tesco)	-		2,000
The Childrens Salon	18,000		18,000
Subtotal	76,091	16%	54,060
Fundraising Events			
Other Events	180		928
Subtotal	180	0%	928
Donations and Other Funding Sources			
Donations - Churches in West Kent	4,264		2,081
Private Donations	50,539		16,919
Investment Income	85		85
Subtotal	54,888	12%	19,085
Total Unrestricted Funds	197,697	43%	135,373

RESTRICTED INCOME

Restricted Grant Funds

VAWG Service Transformation Support Plus Project - Year 2	-	43,577	
Kent Police and Crime Commissioner Victims Specialist Services (VSS) Fund - Male Victim Support & Support to Court	21,680	21,680	
Kent County Council	13,304	15,700	
Tunbridge Wells Borough Council - Police and Crime Commissioner Tactical Grant	2,838	-	
Tonbridge & Malling Borough Council	-	1,800	
Subtotal	37,822	13%	82,757

Covid 19 Donations

The Clothworkers Foundation	4,200	-
BBC Children in Need	3,000	-
The National Lottery Fund	30,663	-
Ministry of Justice COVID-19 Extraordinary Funding	78,775	-
Kent PCC Emergency Fund	8,191	-
Charities Aid Foundation - Coronavirus Emergency Fund	4,185	-
Kent County Council	2,000	-
	Subtotal	131,014
		24%
		-

Other Restricted Funds

Sir Thomas Smythe's Charity - The Skinners Company	1,000	1,000	
BBC Children in Need	9,952	-	
Kings Hill Rotary Club	240	-	
Leathersellers	10,000	-	
The Pilgrim Trust	15,000	-	
Town & Country Housing	8,630	3,640	
ADINT Charitable Trust	2,273	7,727	
Gatwick Airport Community Trust	1,000	-	
KCF Core Support Grant	19,800	16,800	
KCF - Tampon Tax	9,140	-	
KCF - Vulnerable Adults	-	5,000	
Kelly Family Trust	5,000	-	
The Lawson Trust	-	5,000	
The Great Stonebridge Trust	2,500	2,500	
Round Table Charitable Trust	-	1,000	
The Cole Charitable Trust	3,661	1,306	
Stone King Foundation	-	250	
Look Ahead	776	224	
Involve Kent	2,300	-	
Children Salon (Vol Training)	-	9,500	
Warren Meadows Charitable Trust	1,500	-	
Whitehead Monckton (Vol Training)	-	1,500	
Audrey Billington	-	166	
VA Lacey	-	1,082	
West Kent Housing Assoc.	2,000	1,500	
Subtotal	94,772	21%	58,195

Total Restricted Funds	263,608	57%	140,952
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<u>Total per Income Statement</u>	<u>461,305</u>	<u>100%</u>	<u>276,325</u>
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NOTES TO THE FINANCIAL STATEMENTS

For the Year to 31 March 2021

Note 2a

Other Donations

	Year to 31 March 2021	Year to 31 March 2020
	£	£
My Donate	-	2,301
Charitable Giving	1,499	173
Just Giving	4,015	1,398
Virgin Money Giving	14,150	1,481
Paypal Money Giving	241	52
Francis Salway Gift Aid	10,000	-
Sandra Reid	50	-
S Mangan	30	-
S Hall	200	-
Maxipay Accounting Services	5,000	-
Other Donations	100	102
Stewardship	1,245	200
Soroptimist donation	500	-
Chiropodist donation	500	-
South Tonbridge Womens Institute	500	-
Beneden Tennis Tournament	-	250
Tunbridge Wells Womens Guild	-	940
West Kent Masons	2,000	-
Kent & Medway NHS	415	-
Tonbridge Rotary Club	820	-
Tunbridge Wells Rotary Club	250	-
Waitrose	334	-
Paddock Wood Lioness Club	500	-
Ms L Blackmore	305	-
V Weller	10	-
Ms Frances Long	50	-
J Mummery	-	1,100
Mr M Evenden	855	-
Incentive QAS	-	158
Mr P Konieczny	3	55
J & V Mason	260	-
Hickmott & Son	-	15
University of Brighton	1,120	140
National Farmers Union Mutual Insurance Society	1,582	-
Livingwell	-	10
Furniture World	58	-
Community Research	-	75
West Kent Quakers	-	200
Tractorfest	-	500
CAF2102112417CF - Ms Caitlin McDonald	130	-
CAF2102171919CF - D R Clarke	600	-
CAF2010154613CF - 2.6 Challenge	4	-
CAF1912164188CF - anonymous	-	50
CAF2005192391CF - Ninety One UK Ltd	500	-
JPA Drama Academy	-	1,585
John Lewis Partnership	-	1,000
East Peckham Community Choir	-	87
Asda	-	500
Portesi MC	-	115
Cheetah	-	250
AXA PPP	2,000	2,000
Mr M Bornhoft	713	1,165
Gift Aid (accrual reversal)	-	(497)
Co-Op	-	955
Canterbury Christchurch	-	560
	50,539	16,919

NOTES TO THE FINANCIAL STATEMENTS
For the Year to 31 March 2021

Donations Churches

St Stephen's P.C.C.	1,651	1,000
St Mary's Kippington	500	504
St Mary's Platt P.C.C.	-	368
West Kent Quakers	220	-
St Lawrence	250	-
St Peter's Church Igham	-	210
Tonbridge Baptist Church	1,644	-
	4,264	2,081

Note 3 Debtors

	Year to 31 March 2021	Year to 31 March 2020
Prepayments	482	-
Mr M Bornhoft - donation	-	713
Co- Op Donation	-	955
Scottish Widows (Interest Receivable)	21	21
Total Debtors	503	1,689

Note 4a Creditors

Funds Deferred (Restricted)

	Year to 31 March 2021	Year to 31 March 2020
Kelly Family Trust	-	5,000
Town & Country Housing	-	1,130
ADINT Charitable Trust	-	2,273
Involve Kent	-	1,800
Look Ahead (Day)	-	776
Pilgrims Trust	10,000	-
Kent Community Foundation	-	9,140
Total Funds Deferred	10,000	20,119

Note 4b Other Creditors

	Year to 31 March 2021	Year to 31 March 2020
	£	£
Nest (Pensions)	1,133	1,247
HMRC PAYE	4,943	-
Office Cleaning	-	316
Provision for Independent Examination	650	672
Provision for Payroll Services Apr 19- Mar 20	444	774
Accountancy fees	750	-
Staff and Volunteer Expenses	-	608
Trustee Expenses	399	713
Other Expenses	451	1,639
	8,770	5,969
Total Creditors	18,770	26,088

NOTES TO THE FINANCIAL STATEMENTS
For the Year to 31 March 2021

Note 5 Analysis of movement between funds

	Fund Balances Brought Forward 1 April 2020	Income	Expenditure	Transfers	Fund Balances Carried Forward 31 March 2021
Fund	£	£	£	£	£
General Fund	107,072	197,697	(167,861)	-	136,908
Designated Accommodation Fund	25,000	-	-	-	25,000
Designated Staff Fund	10,000	-	-	-	10,000
Restricted Funds	20,120	263,608	(142,273)	-	141,455
Total Funds	162,192	461,305	(310,134)	-	313,363

Note 6 Restricted Funds

The charity received a total of £263,608 from a number of sources for specific purposes (*Year to 31 March 2020: £140,952*).

Note 7 Trustees Remuneration

No Trustee received any remuneration. Expenses reimbursed to Trustees over the year amounted to £nil (*Year to 31 March 2020: £1,165*).

Related party transactions

There have been no transactions with persons or entities that are closely connected to the charity or its trustees (2020 none).

Note 8 Staff Costs

Analysis of staff costs and remuneration of key management personnel

	Year to 31 March 2021	Year to 31 March 2020
Salaries and wages	239,567	161,948
Employers national insurance costs	19,660	10,030
Employers pension contributions	5,501	4,529
	264,728	176,507

DAVSS considers its key management personnel to be the Chief Executive officer and Operations manager.

The total employment benefits included employer pension contributions of the key management personnel were £102,905 (2020: £69,339).

The number of employees whose total employee benefits (excluding employer pension costs) fell in the following band was: £60,000-£70,000 -1 (2020: nil)