TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales · Charity number 1142744

Details

Other names	TEIGNBRIDGE CVS
Status	Registered
Legal form	Charitable company
Company number	07596402
Registered	2011-07-06
Register	View on the Charity Commission register

Contact

Address	Sherborne House Kingsteignton Road Newton Abbot Devon TQ12 2PG
Phone	01626357844
Email	office@teigncvs.org.uk
Website	www.teigncvs.org.uk

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Activities

Objects: 1.1 TO PROMOTE ANY CHARITABLE PURPOSES FOR THE BENEFIT OF THE PUBLIC, PRINCIPALLY BUT NOT EXCLUSIVELY IN THE LOCAL GOVERNMENT AREA OF TEIGNBRIDGE AND ITS ENVIRONS (HEREINAFTER CALLED THE 'AREA OF BENEFIT') AND, IN PARTICULAR, BUILD THE CAPACITY OF THIRD SECTOR ORGANISATIONS AND PROVIDE THEM WITH THE NECESSARY SUPPORT, INFORMATION AND SERVICES TO ENABLE THEM TO PURSUE OR CONTRIBUTE TO ANY CHARITABLE PURPOSE.1.2 TO PROMOTE, ORGANISE AND FACILITATE CO-OPERATION AND PARTNERSHIP WORKING BETWEEN THIRD SECTOR, STATUTORY AND OTHER RELEVANT BODIES IN THE ACHIEVEMENT OF THE ABOVE PURPOSES WITHIN THE AREA OF BENEFIT.FOR THE PURPOSES OF THIS ARTICLE 1:(A) "THIRD SECTOR" MEANS CHARITIES, VOLUNTARY ORGANISATIONS AND SOCIAL ENTERPRISES.(B) "CHARITIES" ARE ORGANISATIONS WHICH ARE ESTABLISHED FOR EXCLUSIVELY CHARITABLE PURPOSES IN ACCORDANCE WITH THE LAW OF ENGLAND AND WALES. (C) "VOLUNTARY ORGANISATIONS AND SOCIAL ENTERPRISES" ARE INDEPENDENT ORGANISATIONS, WHICH ARE ESTABLISHED FOR PURPOSES THAT ADD VALUE TO THE COMMUNITY AS A WHOLE, OR A SIGNIFICANT SECTION OF THE COMMUNITY, AND WHICH ARE NOT PERMITTED BY THEIR CONSTITUTION TO MAKE A PROFIT FOR PRIVATE DISTRIBUTION. VOLUNTARY ORGANISATIONS AND SOCIAL ENTERPRISES DO NOT INCLUDE LOCAL GOVERNMENT OR OTHER STATUTORY AUTHORITIES.

Activities: To promote any charitable purposes for the benefit of the public, principally in Teignbridge and build the capacity of 3rd sector organisations, ovide them with support, information and services to enable them to pursue or contribute to any charitable purpose. To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies

Classification

- **How:** Provides Human Resources, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Economic/community Development/employment
- **Who:** Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Devon

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Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£122,118	£1,175,454	£825,041	17
2024-03-31	£1,347,968	£1,209,514	£885,445	16
2023-03-31	£987,111	£1,123,486	£746,991	13
2022-03-31	£1,148,799	£932,608	£883,366	10
2021-03-31	£1,013,219	£920,160	£667,175	9

Trustees

Name	Role	Appointed
CLAIRE KATHLEEN ELIZABETH HARRIS		2011-04-12
PHILIP MICHAEL AUBREY		2012-11-15
Robert Bradshaw		2018-03-08

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales - Charity number 1142744

Accounts

Charity registration number 1142744 (England and Wales)

Company registration number 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Ms Claire Harris Mr Philip Aubrey Mr Robert Bradshaw Mr Donald Walker
Chief Executive Officer	Miss Sarah Richards
Secretaries	Miss Sarah Richards Ms Susan Hurrell
Charity number	1142744
Company number	07596402
Registered office	Sherborne House Kingsteignton Road Newton Abbot Devon TQ12 2PF
Auditor	Darnells Audit Limited Quay House Quay Road Newton Abbot Devon TQ12 2BU
Bank	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report, together with the accounts and independent auditor's report of the charitable company for the year ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's Memorandum & Articles of Association dated 7 April 2011, the Companies Act 2006 and the Statement of Recommended Practice for charities applying FRS102.

Objectives and activities

The objects of the Charity are:

(1) To promote any charitable purposes for the benefit of the public principally but not exclusively in the local government area of Teignbridge and its environs (hereinafter called 'the area of benefit') and, in particular, build the capacity of third sector organisations and provide them with the necessary support, information and services to enable them to pursue or contribute to any charitable purpose.

(2) To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies in the achievement of the above purposes within the area of benefit.

Its main aims are to support voluntary organisations to be safe, legal and effective, to promote volunteering, to enable engagement and consultation so that voluntary groups and wider communities have a voice and to promote and facilitate community development. It does this by providing a range of services to enable voluntary action and to promote and develop the contribution of the voluntary and community sector and wider communities. We know that a strong voluntary sector and social action result in improved health and wellbeing of communities and the people within them.

Teignbridge CVS is in regular contact with over 700 voluntary and community groups operating in both the District and across wider South Devon providing information, support, and guidance, ensuring the sector remains safe and legal and providing capacity and skills building opportunities.

Public benefit

The Charity's main activities and beneficiaries are identified in the review below. The Trustees confirm that they have referred to Charity Commission guidance on public benefit and are satisfied that the organisation's activities confirm with these requirements. Many of the activities are delivered in partnership with other voluntary and community groups or statutory bodies and are undertaken to further the organisation's charitable purpose for the public benefit.

Measuring success

Our work is measured (outputs) and evaluated (outcomes). For project work we have performance measures laid down in our Funding Agreements and we use a range of national tools to measure the impact for people including:

- Outcomes Stars
- Warwick Edinburgh Mental Wellbeing Scale

For our core work we use NAVCA guidance on measuring outcomes.

Achievements and performance

As a member of NAVCA, Teignbridge CVS recognises and delivers against the 4 key functions of an Infrastructure Organisation.

Building the Capacity of Voluntary and Community Sector Organisations
Teignbridge CVS helps voluntary and community organisations to fulfil their potential through providing practical support, information, advice, and training. This capacity building work is both strategic and developmental. It helps VCSE organisations to have the strong foundations needed so that they can deliver their goals, become more resilient and contribute to flourishing communities. The most critical work is the specific practical guidance and support provided to our local voluntary and community groups and wider community projects, often bespoke and specific in areas such as governance, business and strategic planning, funding and sustainability, IT, policy and practice. We also work within communities to support those communities with developing their own solutions.

Leadership and Advocacy
Teignbridge CVS supports leadership in and advocates for the VCSE sector and the communities of Teignbridge and wider South Devon. Through participation, either by CVS staff directly or supporting representatives from local communities, in local strategic groups, forums and partnerships, we ensure the sector's voice is heard and used to influence and affect key decisions locally on funding and policy.

Partnerships and Collaboration
Teignbridge CVS invests in bringing organisations together either in their local geographical places or within themed communities to support collaborative working, building networks and partnerships not only within voluntary and community groups but also between the sector and statutory partners. Working collaboratively and within partnerships happens both informally within our communities but also formally when we bring together a partnership to deliver contracts or services or to lever in funding. Teignbridge CVS provides the role of accountable body for a number of partnerships around health and wellbeing and migration and resettlement to enable smaller groups to be members who may not otherwise have the structure or be able to manage the risk that contracting might require.

Volunteering
Volunteering, both formal and informal, is at the heart of thriving communities and Teignbridge CVS encourages and nurtures volunteering opportunities within Teignbridge so that local people can support local, positive change. Our support includes providing advice or promoting good practice in volunteer management, building opportunities within communities for those who might be excluded, working with partners to deliver the Devon Connect platform for Teignbridge – Teignbridge Together – to give local communities access to a one-stop recruitment platform and delivering an annual event celebrating volunteering across our District.

Project Work

As well as our core work we continued with some project work and have introduced some new projects that aim to build and deliver a support offer for some of those across Teignbridge and wider Devon who are vulnerable. These include:

Food & Nutrition

We continue to provide significant resource into supporting all things Food and this year we:

- Continued to network providers to share resources, ensure good practice and provide opportunity;
- Provided courses with Thrifty Kitchen to support people to develop cooking skills;
- Continued to provide support to the Devon Food Insecurity Group to understand local community activity and opportunity;
- Worked with emerging Family Hubs to explore how to offer food support;
- Supported local social landlords to develop a Food Club pilot.

Supporting Communities to meet the Cost-of-Living Crisis

We continue to bring groups and agencies together to support those most struggling with the Cost-of-Living crisis and to support the delivery of the Household Support Fund to those most in need across Teignbridge.

- We continue to lead on the delivery of local cost of living events, bringing a wide range of stakeholders to events held in local settings.
- Organised a ***Don't Miss Out!*** **campaign and event** to encourage the uptake of unclaimed benefits and in particular pension credits to alleviate the impact of the loss of winter fuel payments.

Teignbridge CVS Clearways Programme

This pilot programme was launched to support residents of South Devon who find themselves unable to look after themselves leading to self-neglect in areas of hoarding and cluttering and nutrition primarily. Our Programme looks to bridge the gap where people and families are falling through it, identifying immediate responses to the self-neglect and longer-term coaching to change behaviour. The programme will not take away any of the statutory requirements for support, but we hope that agencies will refer in those they are working with so that the wrap around support can also be given.

The programme recruited and trained a team of volunteer health coaches to empower people, working with them at their own pace to ensure more sustainable change.

Supporting Healthy Ageing

CVS, working with Active Devon, Newton Abbot CIC, NHS Devon (funders), LLB and Newton Abbot PCNs developed a new programme for South Devon to support Healthy Ageing, focussing on physical, mental, cognitive and social health. The programme offers a range of online and face to face learning opportunities alongside taster sessions to explore activity and wellbeing.

Brokering Support for residents from within Statutory Settings

- **Lower Limb Therapy Social Prescribing**
  Providing team support to the Lower Limb Therapy Clinics to enable a wrap-around wellbeing offer to patients accessing the Service, supporting them and their Carers with information on additional support, benefits and opportunities outside of the Therapy Service.

- **Connected Communities programme**
  Team support based within the South Devon Social Care and Enabling Teams, brokering low level support for those at the edge of care including income generation, safe and clean homes, access to community groups and transport.

- **Home from Hospital support for patients from Southern Devon**
  Again funded from Torbay and South Devon NHS Foundation Trust; Teignbridge CVS manages the programme which is delivered by the 5 providers of the Wellbeing Partnership, supporting improved discharge timescales and reduced readmissions by providing services including prescription pick up, health transport, benefits advice, support with shopping and nutrition and advocacy.

- **Hospital Discharge Support Workers at Torbay Hospital**
  Team support based within the Discharge Team at Torbay Hospital enabling patients to leave hospital with community support in place for the patient, their carer, and families to reduce the risk of readmission.

The Wellbeing Programme for Southern Devon
Delivered by the 5 key VCSE providers of the Wellbeing Partnership, the programme continues to reduce demand on statutory provision by delivering a personalised ‘what matters to you’ service for vulnerable residents. We also maintained specialist Wellbeing Co-ordinators, funded through the Improved Better Care Fund supporting those living with dementia, their families, and carers.

Support for Migrants and those Resettling in Teignbridge
Leading a partnership of VCSE providers to support those on the Homes for Ukraine Programme and Government Resettlement Programmes to settle locally with hosts or in locally rented property, to build language skills, settle children into education, access health and care services and be able to access employment.

The Sofa – Information, Advice, Guidance
With growing waiting lists, demand at an all-time high, and some information difficult to find, our Sofa provides opportunities to engage with the community in a more creative way in the hopes of reaching more people. Starting as a small pilot of 6 dates spread across the most population dense towns in Teignbridge, the aim was initially to gauge appetite and willingness to engage with The Sofa, but quickly saw people taking to the concept addressing and resolving issues around: benefits, housing, health and wellbeing, council tax, planning permission, and town-specific issues (parking, anti-social behaviour, dog fouling etc).

A range of teams visit our local communities from the Sofa including teams from Citizens Advice, Housing Providers, Teignbridge District Council and local VCSE wellbeing teams.

Financial review

The Charity was primarily funded by an agreement with Teignbridge District Council.

There was a deficit of income over expenditure of funds for the year of £56,541 (2024: surplus of £138,454).

There was a deficit for unrestricted funds of £39,861 (2024: surplus of £205,338). There was a deficit for restricted funds of £16,680 (2024: deficit of £66,884). The surplus for unrestricted funds in the previous year was significantly increased by a transfer of £130,290 from restricted funds for purchases previously paid from CVS core activities. The deficit for restricted funds for both 2025 and 2024 arises from the expenditure of grants received previously unspent.

Total funds at the year end amounted to £828,904 (2024: £885,445) with restricted funds of £234,718 (2024: £251,398). Designated funds of £3,104 (2024: £3,104) were held to support people to invest in their own local community projects, £nil (2024: £30,000) was held for succession planning, £5,000 (2024: £nil) was held for online training and £72,000 (2024: £72,000) was held as a general designated reserve as discussed below.

Reserves policy

The Charity's policy on reserves is to maintain unrestricted funds of six months running costs and calculated redundancy and closure costs. The company maintains a designated fund within total unrestricted funds to ensure the charity can meet its obligations in the short term in the event of the late payment of grants; cover any outstanding liabilities such as staff redundancy payments and remaining lease commitments on premises and ensure that core activity can continue during a period of unforeseen difficulty (see note 18). The free reserves of the Charity at 31 March 2025 were £590,323 (2024: £630,173).

Unrestricted reserves are currently in excess of the policy amount but reflect:

- The Charity operates within a vulnerable and volatile environment and, works close to the ground and is pro-actively engaged in funding areas that are seen as priorities for our core support;
- Recently some commissioners are unable to make decisions on continued funding by 1st April annually but the Charity maintains a service, and allocated staffing, until those decisions can be made; CVS are the ‘elastic in the system’ and the working capital allows us to discharge to projects whilst we wait for decisions;
- More recently some statutory bodies are extremely delayed in settling invoices but the reserves permit making payments to our sub-contracted providers who are unable to carry the delayed payments from within their own resources and retaining staff in post at our own cost until payments are made;
- Having unrestricted reserves allows for the Charity to make some calculated risks on some of the work needed to support our communities.

PLANS FOR THE FUTURE

This coming year sees new Leadership with a new Chief Officer, Sarah Richards, as Sue Wroe retired, after 20 years in post. The Trustees thank Sue for her hard work and dedication.

Sarah Richards, our new Chief Officer looks to take the CVS forward within the challenges of reducing statutory teams (particularly NHS commissioning teams), reduced funding across South Devon, increased positive emphasis on neighbourhood delivery and plans for Local Government Re-organisation.

Our priorities for this coming year include:

- Continued promotion of the work of the voluntary sector and community groups;
- Building on the work we have done to support volunteering with increased capacity to promote active engagement by residents of Teignbridge;
- A new training offer that includes online access to quality training and learning opportunities;
- Active listening from within our communities to ensure our sector is meeting new and emerging themes;
- Recognising the increasing drive by agencies, particularly public sector bodies, to deliver digitally. Teignbridge CVS is keen to build an offer for those for whom digital is a barrier to accessing services;
- Working with communities to build a programme that supports healthy ageing;
- Reviewing internal processes to ensure they meet our needs as an organisation that continues to grow.

Structure, governance and management

The Charity is a company limited by guarantee (registered number 07596402) having no share capital. It was registered as a charity (number 1142744) on 6 July 2011. Under the provisions of Section 60 of the Companies Act 2006, the Company is entitled to omit the word "Limited" from its name. It is governed by its Memorandum and Articles of Association with its registered office being Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF. Members of the Trustee Board are all Directors of the Company. In the event of the Company being wound up the liability of the members is limited to £1 each.

The Trustees who are also the Directors for the purpose of company law, and who served during the year and since the year end are:

Ms Claire Harris
Mr Philip Aubrey
Mr Robert Bradshaw
Mr Donald Walker
Mr Christopher Robillard (Resigned 21 July 2025)

Recruitment and appointment of Trustees

Under the requirements of the Articles of Association, the members of the Board of Trustees are nominated and elected by the membership organisations. Where there are unfilled vacancies the Board may seek to recruit and co-opt as a body.

Trustee induction and training

The Charity has an induction pack which is given to all Trustees covering information about the organisation, a copy of the governing document, guidance on Trustee responsibilities, organisational structure, background information to the work of the organisation and other information to support the Trustee in carrying out their role effectively. All Trustees are invited to and attend planning and information days.

Organisational structure

The work of the organisation is reviewed regularly by the Trustees who receive regular progress reports on CVS activities and how these are meeting the core aims as laid down in our plans. The Trustees appoint a Chief Officer who is also Company Secretary to manage the operations of the Charity. The Board of Trustees meets at least 4 times a year. The Chief Officer attends these meetings but does not have a vote, other members of staff attend meetings when required. The Chief Officer is responsible for ensuring that the services of Teignbridge CVS are delivered effectively but many day-to-day responsibilities are delegated to other staff as appropriate.

The Trustees are responsible for approving all policy updates and have reviewed the liabilities and contingency plans. The Trustees are also responsible for setting pay and remuneration.

Risk management

The Board have identified major risks that the organisation is exposed to and have implemented systems to manage those risks. Reserve funds are being maintained should funding cease leading to the closure of the organisation as detailed in the reserves policy note.

Auditor
A resolution proposing that Darnells Audit Limited be reappointed as auditors of the company for 2026 will be put to the members at the Annual General Meeting.

Disclosure of information to auditor
Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The Trustees' report was approved by the Board of Trustees.

.....
Mr Robert Bradshaw
Trustee
Dated: .....

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2025

The Trustees, who are also the directors of Teignbridge Community and Voluntary Services for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:
- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

Opinion

We have audited the financial statements of Teignbridge Community and Voluntary Services (the 'Charity') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees' responsibilities, the Trustees, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentation or through collusion. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

However, the primary responsibility for the prevention and detection of fraud rests with those charged with governance of the company and management.

The laws and regulations identified as being of significance in the context of the charitable company are:

- Compliance with the Charity Act 2011 and the Companies Act 2006.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

- Enquiry of management and those charged with governance around actual and potential litigation and claims.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including through testing journal entries and other adjustments for appropriateness, and evaluating the business rationale of significant transactions outside the normal course of business.

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Sean Murphy BA FCA (Senior Statutory Auditor)
For and on behalf of Darnells Audit Limited, Statutory Auditor
Chartered Accountants
Quay House
Quay Road
Newton Abbot
Devon
TQ12 2BU

Date: .....

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Income from:							
Donations and grants	**2**	59,632	920,395	980,027	91,960	1,064,728	1,156,688
Charitable activities	**3**	119,116	330	119,446	178,158	-	178,158
Investments	**4**	19,440	-	19,440	13,122	-	13,122
Total income		198,188	920,725	1,118,913	283,240	1,064,728	1,347,968
Expenditure on:							
Charitable activities	**5**	241,095	934,359	1,175,454	208,192	1,001,322	1,209,514
Net (outgoing)/incoming resources before transfers		(42,907)	(13,634)	(56,541)	75,048	63,406	138,454
Gross transfers between funds	**16**	3,046	(3,046)	-	130,290	(130,290)	-
Net (expenditure)/income for the year/ Net movement in funds		(39,861)	(16,680)	(56,541)	205,338	(66,884)	138,454
Fund balances at 1 April 2024		634,047	251,398	885,445	428,709	318,282	746,991
Fund balances at 31 March 2025		594,186	234,718	828,904	634,047	251,398	885,445

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	2025 £	2024 £	2024 £
Fixed assets					
Tangible assets	**12**		3,863		3,874
Current assets					
Debtors	**13**	24,838		33,662	
Cash at bank and in hand		840,172		861,761	
		865,010		895,423	
Creditors: amounts falling due within one year	**14**	(39,969)		(13,852)	
Net current assets			825,041		881,571
Total assets less current liabilities			828,904		885,445
Income funds					
Restricted funds	**16**		234,718		251,398
Unrestricted funds			594,186		634,047
			828,904		885,445

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on .....

.....	.....
Ms Claire Harris	Mr Robert Bradshaw
Trustee	**Trustee**

Company registration number 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	2025 £	2024 £	2024 £
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	**21**		(38,773)		319,287
Investing activities					
Purchase of tangible fixed assets		(2,256)		(1,391)	
Proceeds from disposal of tangible fixed assets		-		91	
Investment income received		19,440		13,122	
Net cash generated from investing activities			17,184		11,822
Net cash generated from financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(21,589)		331,109
Cash and cash equivalents at beginning of year			861,761		530,652
Cash and cash equivalents at end of year			840,172		861,761

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

Charity information

Teignbridge Community and Voluntary Services is a private company limited by guarantee incorporated in England and Wales. The registered office is Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Designated funds comprise funds which have been set aside at the discretion of the Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

Donations and legacies are recognised when the charity is notified of the amount and settlement is probable.

Grants are recognised when the terms and conditions attached to the grant have been met or are within the charity’s control to meet.

Income from charitable activities is recognised as earned, according to the terms of the relevant contract or agreement.

Donated goods, facilities, and services are recognised at their fair value when received, provided they can be reliably measured.

Interest receivable is included in investment income when it is receivable by the charitable company.

1 Accounting policies **(Continued)**

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Expenditure attributable to meeting the aims and objectives, including the support costs, is included in charitable activities.

Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include the costs related to the audit of the financial statements and legal fees.

Overhead costs incurred wholly or mainly in support of expenditure on the objects of the Charity or other trading activities and being an integral part of the costs of carrying out those activities, are separately analysed within Charitable Expenditure in the Statement of Financial Activities as appropriate.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures, fittings and equipment	25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

At each reporting date, the Charity reviews the carrying amounts of its assets to determine whether the indication that those assets have suffered impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.7 Financial instruments

The Charity has elected to apply the provisions of Section 11 ‘Basic Financial Instruments’ and Section 12 ‘Other Financial Instruments Issues’ of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to cash flows from the assets expire or are settled or when the Charity transfers the financial assets and substantially all the risks and rewards of ownership to another entity.

Basic financial liabilities

Basic financial liabilities, including accruals and creditors are initially recognised at transaction price.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's obligations expire or are discharged or cancelled.

1 Accounting policies **(Continued)**

1.8 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.9 Retirement benefits

The Charity operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme.

1.10 Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price.

2 Donations and grants

	Unrestricted funds	**Restricted funds**	**Total**	Unrestricted funds	Restricted funds	Total
	2025	**2025**	**2025**	2024	2024	2024
	£	**£**	**£**	£	£	£
Donations and gifts	2,672	-	2,672	-	-	-
Grants receivable	56,960	920,395	977,355	91,960	1,064,728	1,156,688
	59,632	920,395	980,027	91,960	1,064,728	1,156,688

2 Donations and grants **(Continued)**

Grants receivable for core activities

	Unrestricted funds 2025	**Restricted funds 2025**	**Total 2025**	Unrestricted funds 2024	Restricted funds 2024	Total 2024
	£	**£**	**£**	£	£	£
Teignbridge District Council core funding	56,960	-	56,960	56,960	-	56,960
Devon County Council - Connected Communities	-	13,313	13,313	-	23,868	23,868
Devon County Council - H&SC Engagement	-	-	-	-	38,262	38,262
NHS - Home from Hospital	-	80,000	80,000	-	50,000	50,000
NHS - Wellbeing Co-ordination	-	374,380	374,380	-	351,805	351,805
Devon County Council - Dementia and End of Life	-	70,000	70,000	-	100,000	100,000
NHS- Hospital Discharge	-	49,000	49,000	-	-	-
Teignbridge District Council - Household support	-	95,000	95,000	-	100,000	100,000
Teignbridge District Council - Migration and Settlement	-	87,701	87,701	-	106,408	106,408
Various - Migration and Settlement	-	7,860	7,860	-	39,674	39,674
NAVCA - Cost of Living	-	-	-	-	2,000	2,000
SD&T NHS Trust - Lower Limb Service	-	3,050	3,050	-	16,666	16,666
NHS Devon - Self Neglect	-	69,000	69,000	-	11,500	11,500
NHS Devon - various	-	-	-	35,000	183,374	218,374
Teignbridge District Council - Cost of Living	-	-	-	-	20,000	20,000
Torbay Age UK - Wellbeing Co-ordination	-	-	-	-	5,000	5,000
NHS - HOPE	-	12,000	12,000	-	12,000	12,000
Health and Care Innovations - Hospital Discharge	-	-	-	-	3,946	3,946
Buckland Abbey - Household Support	-	-	-	-	225	225
NHS - Healthy Ageing	-	36,045	36,045	-	-	-
National Lottery - SOFA	-	20,000	20,000	-	-	-
DWP - Adapted office equipment	-	3,046	3,046	-	-	-
	56,960	920,395	977,355	91,960	1,064,728	1,156,688

3 Charitable activities

	Project work and management 2025 £	Project work and management 2024 £
Project work and management	117,896	176,948
Training events	1,550	1,210
	119,446	178,158
Analysis by fund		
Unrestricted funds	119,116	178,158
Restricted funds	330	-
	119,446	178,158

4 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	19,440	13,122

5 Expenditure on charitable activities

	Costs of operating 2025	Costs of operating 2024
	£	£
Direct costs		
Staff costs	464,528	412,545
Travel and subsistence	3,902	3,063
Printing, postage and stationery	833	640
Resources - Moorland Community Care Group	51,658	66,459
Resources - Totnes Caring	46,702	53,000
Resources - Volunteering in Health	67,165	76,918
Resources - Kingscare League of Friends	92,002	120,296
Resources - Dartmouth Caring	37,514	43,555
Resources - Age UK	202,704	184,213
Resources - Other	170,655	207,664
	1,137,663	1,168,353
Share of support and governance costs (see note 7)		
Support	30,682	33,548
Governance	7,109	7,613
	1,175,454	1,209,514
Analysis by fund		
Unrestricted funds	241,095	208,192
Restricted funds	934,359	1,001,322
	1,175,454	1,209,514

6 Grants payable

	2025	2024
	£	£
Grants to individuals	88,421	112,147

Grants payable arise where funds have been made available to be spent across Devon and are included within the expenditure of resources. Payments are at the discretion of funders and are solely administered by the Charity.

All grants paid for the year and previous year arose solely in respect of the Household Support programme.

7 Support costs allocated to activities

	Total 2025 £	Total 2024 £
Staff costs	3,444	3,569
Depreciation	2,267	2,526
Training and quality assurance	1,431	1,266
Advertising, recruitment and publicity	3,959	7,605
Telephone and broadband	2,967	3,003
Printing postage and stationery	833	640
Insurance	1,948	1,882
Office equipment	3,710	7,360
Consultancy	456	-
Subscriptions	7,925	4,066
Sundry expenses	1,742	1,631
Governance	7,109	7,613
	37,791	41,161

Governance costs comprise:	2025 £	2024 £
Audit fees	5,940	5,760
Payroll services	1,080	979
Legal and professional costs	89	874
	7,109	7,613

8 Net movement in funds

	2025 £	2024 £
The net movement in funds is stated after charging/(crediting):		
Fees payable for the audit of the charity's financial statements	5,940	5,760
Depreciation of owned tangible fixed assets	2,267	2,526

9 Trustees

None of the Trustees (or any person connected with them) received any remuneration during the year (2024: £Nil) and two Trustees were reimbursed travelling expenses of £54 (2024: Two Trustees were reimbursed travelling expenses of £49).

10 Employees

The average monthly number of employees during the year was:

	2025 Number	2024 Number
	17	16

Employment costs	2025 £	2024 £
Wages and salaries	416,621	372,370
Social security costs	31,282	27,527
Other pension costs	20,069	16,217
	467,972	416,114

The average number of employees includes twelve part time staff (2024: twelve).

The Charity provides employees the opportunity to participate in a defined contribution pension scheme and contributes 5% of participants salaries.

The total employee benefits of the Charity's key management were £42,650 (2024: £46,683).

There were no employees whose annual remuneration was more than £60,000.

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

12 Tangible fixed assets

	Fixtures, fittings and equipment
	£
Cost	
At 1 April 2024	15,091
Additions	2,256
At 31 March 2025	17,347
Depreciation and impairment	
At 1 April 2024	11,217
Depreciation charged in the year	2,267
At 31 March 2025	13,484
Carrying amount	
At 31 March 2025	3,863
At 31 March 2024	3,874

13 Debtors

	2025	2024
Amounts falling due within one year:	£	£
Trade debtors	17,179	20,612
Other debtors	4,356	-
Prepayments and accrued income	3,303	13,050
	24,838	33,662

14 Creditors: amounts falling due within one year

	2025	2024
	£	£
Trade creditors	8,635	4,022
Accruals and deferred income	31,334	9,830
	39,969	13,852

Accruals and deferred income at 31 March 2025 included deferred income of £22,261 (2024: £nil) in respect of grant income received for expenditure in 2025/26.

15 Retirement benefit schemes

Defined contribution schemes	2025 £	2024 £
Charge to profit or loss in respect of defined contribution schemes	20,069	16,217

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

16 Restricted funds

The income funds of the Charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds						
	Balance at 1 April 2023	Incoming resources	Resources expended	Transfers	Balance at 1 April 2024	Incoming resources	Resources expended	Transfers	Balance at 31 March 2025
	£			£	£	£	£	£	£
Connected Communities	25,822	30,124	(28,260)	-	27,686	13,313	(16,331)	-	24,668
Incredible Trust	1,446	-	-	-	1,446	-	(1,446)	-	-
H&SC Engagement	-	38,262	(38,262)	-	-	-	-	-	-
Home from Hospital	22,854	80,000	(79,999)	(22,855)	-	80,000	(75,478)	-	4,522
Wellbeing Co-ordination	79,703	356,805	(342,024)	(35,299)	59,185	374,380	(433,270)	-	295
Devon Memory Cafe	1,000	-	-	-	1,000	330	-	-	1,330
Wellbeing Dementia and End of Life	23,616	100,000	(100,000)	(21,593)	2,023	70,000	(72,000)	-	23
Winter Pressures and UEC Torbay	63,306	68,608	(26,633)	(63,306)	41,975	-	(39,986)	-	1,989
HOPE	30,732	12,000	(17,246)	(8,413)	17,073	12,000	(11,333)	-	17,740
Hospital Discharge Torbay	6,258	75,918	(62,116)	-	20,060	49,000	(38,935)	-	30,125
PA Development	34,122	-	(34,122)	-	-	-	-	-	-
Migration and Settlement	19,918	146,082	(140,684)	-	25,316	95,561	(96,552)	-	24,325
Household Support	9,505	100,225	(112,147)	-	(2,417)	95,000	(88,421)	-	4,162
Cost of Living	-	22,000	(15,292)	-	6,708	-	-	-	6,708
Lower Limb Service	-	23,204	(4,537)	-	18,667	3,050	(8,940)	-	12,777
Self Neglect	-	11,500	-	21,176	32,676	69,000	(38,940)	-	62,736
SOFA	-	-	-	-	-	20,000	(431)	-	19,569
Healthy Ageing	-	-	-	-		36,045	(12,296)	-	23,749
Adapted office equipment	-	-	-	-	-	3,046	-	(3,046)	-
	318,282	1,064,728	(1,001,322)	(130,290)	251,398	920,725	(934,359)	(3,046)	234,718

16 Restricted funds **(Continued)**

Connected Communities (formerly Devon Prevention Voluntary Sector Networks) - Connecting isolated and vulnerable people in our communities to voluntary and community services.

Incredible Trust - Supporting voluntary groups in Teignmouth.

H&SC Engagement - Health and Social Care Engagement to support persons with complex care needs.

Home from Hospital - To support patients with timely discharge from hospital and with services to support their remaining at home post discharge.

Wellbeing Co-ordination - To reduce isolation and improve health and wellbeing in South Devon.

Devon Memory Café - To support building skills across memory cafes throughout Devon.

Wellbeing Dementia and End of Life - Supporting the wellbeing of people living with dementia or memory loss, their carers and their families. and supporting an improved experience for people facing end of life, their carers and their families.

Winter Pressures and UEC Torbay - Projects to explore how the Voluntary Sector can work within communities to reduce the pressure on services.

HOPE - To help local people struggling with long-term health conditions build confidence and learn how to manage their conditions.

Hospital Discharge Torbay - To supporting people with timely discharge from Torbay Hospital with community activity.

PA Development - Project to develop the personal assistant market across South Devon.

Migration and Settlement (formerly Homes for Ukraine) - To support hosts and guests in Teignbridge in the Government Homes for Ukraine programme.

Household Support - To support delivery of the household support fund in Teignbridge for vulnerable people and families facing financial hardship.

Cost of Living - Enabling the voluntary sector and local communities across Teignbridge to support local residents impacted by the cost of living crisis.

Lower Limb Service - Wrap around support for people using the lower limb therapy service.

Self Neglect - Brokering services for people who are self neglecting.

16 Restricted funds **(Continued)**

SOFA - A community engagement tool.

Healthy Ageing - Government initiative encouraging over 50s to live well.

Adapted office equipment - Funding for office equipment for individuals with specialised needs.

A transfer of funds was made in the year from restricted funds to unrestricted funds of £3,046 in respect of capital purchases made under funding received for assets for unrestricted use.

A transfer from restricted funds to unrestricted funds in the previous year of £130,290 arose from the purchase of outcomes from CVS core activities.

There was also a transfer in the previous year of £21,176 from the Winter Pressures restricted fund to the Self Neglect restricted fund as agreed with the funder.

The Household Support Fund was in deficit at the previous year end because funding was agreed on a retrospective basis. Funding was received after the year end in respect of the deficit.

17 Analysis of net assets between funds

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £
At 31 March 2025:			
Tangible assets	3,863	-	3,863
Current assets/(liabilities)	590,323	234,718	825,041
	594,186	234,718	828,904

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 March 2024:			
Tangible assets	3,874	-	3,874
Current assets/(liabilities)	630,173	251,398	881,571
	634,047	251,398	885,445

18 Unrestricted funds

The unrestricted income funds of the Charity arising through its activities are as follows:

		Movement in funds				Movement in funds			
	Balance at 1 April 2023	Incoming resources	Resources expended	Transfers	Balance at 1 April 2024	Incoming resources	Resources expended	Transfers	Balance at 31 March 2025
	£	£	£	£	£	£	£	£	£
Designated reserve fund	72,000	-	-	-	72,000	-	-	-	72,000
Designated SOUP	3,104	-	-	-	3,104	-	-	-	3,104
Designated succession planning	5,000	-	-	25,000	30,000	-	(5,718)	(24,282)	-
Designated online training	-	-	-	-	-	-	-	5,000	5,000
General unrestricted funds	348,605	283,240	(208,192)	105,290	528,943	198,188	(235,377)	22,328	514,082
	428,709	283,240	(208,192)	130,290	634,047	198,188	(241,095)	3,046	594,186

The purpose of the designated reserve fund is set out in the Trustees' report.

The purpose of the SOUP designated fund is to support people to invest in their own local community projects.

The purpose of the succession planning designated fund is to plan for future staff changes. A transfer of £24,282 was made from succession planning designated funds to general unrestricted funds in the year following the cessation of the fund. In the previous year, a transfer of £25,000 was made from general unrestricted funds following a review of the adequacy of the fund.

The purpose of the online training designated fund is to support this purpose and received a transfer of £5,000 in the year from general unrestricted funds.

19 Legal status of the Charity

The Charity is a Company limited by guarantee having no share capital. In the event of a winding up each member agrees to contribute a sum not exceeding £1.

20 Related party transactions

There were no related party transactions in the year. In the comparative period the Charity purchased resources from the Moorland Community Care Group of £33,882 in the period 1 April 2023 to 31 August 2023 for which Mr Robert Bradshaw, Trustee, also acted as a Trustee until 31 August 2023. All transactions were at market value.

21 Cash (absorbed by)/generated from operations	**2025**	**2024**
	£	**£**
(Deficit)/surplus for the year	(56,541)	138,454
Adjustments for:		
Investment income recognised in statement of financial activities	(19,440)	(13,122)
Depreciation and impairment of tangible fixed assets	2,267	2,526
Movements in working capital:		
Decrease in debtors	8,824	202,809
Increase/(decrease) in creditors	26,117	(11,380)
Cash (absorbed by)/generated from operations	(38,773)	319,287

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

MANAGEMENT INFORMATION

FOR THE YEAR ENDED 31 MARCH 2025

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

DETAILED INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2025

	£	2025 £	£	2024 £
Income from:				
Donations and legacies				
Donations and gifts		2,672		-
Grant income		977,355		1,156,688
Charitable activities				
Project work and management		117,896		176,948
Training events		1,550		1,210
Investment income				
Bank interest receivable		19,440		13,122
Total income		1,118,913		1,347,968
Resources expended:				
Charitable activities				
Costs of operating				
Wages and salaries	464,528		412,545	
Travel and subsistence	3,902		3,063	
Printing, postage and stationery	833		640	
Resources - Moorland Care Group	51,658		66,459	
Resources - Totnes Caring	46,702		53,000	
Resources - Volunteering in Health	67,165		76,918	
Resources - Kingscare League of Friends	92,002		120,296	
Resources - Dartmouth Caring	37,514		43,555	
Resources - Age UK	202,704		184,213	
Resources - Other	170,655		207,664	
Share of support costs	30,682		33,548	
Share of governance costs	7,109		7,613	
		(1,175,454)		(1,209,514)
Net movement in funds		**(56,541)**		**138,454**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

SUPPORT AND GOVERNANCE COSTS
FOR THE YEAR ENDED 31 MARCH 2025

	£	2025 £	£	2024 £
Support costs				
Support wages and salaries		3,444		3,569
Depreciation		2,267		2,526
Training and quality assurance		1,431		1,266
Advertising, recruitment and publicity		3,959		7,605
Telephone and broadband		2,967		3,003
Printing, postage and stationery		833		640
Insurance		1,948		1,882
Office equipment		3,710		7,360
Consultancy		456		-
Subscriptions		7,925		4,066
Sundry expenses		1,742		1,631
		30,682		33,548
Governance costs				
Audit fees	5,940		5,760	
Payroll services	1,080		979	
Legal and professional costs	89		874	
		7,109		7,613
		37,791		**41,161**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales - Charity number 1142744

Accounts

Charity registration number 1142744

Company registration number 07596402 (England and Wales)

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Ms Claire Harris Mr Philip Aubrey Mr Robert Bradshaw Mr Donald Walker Mr Christopher Robillard
Chief Executive Officer	Ms Sue Wroe
Secretary	Ms Sue Hurrell
Charity number	1142744
Company number	07596402
Registered office	Sherborne House Kingsteignton Road Newton Abbot Devon TQ12 2PF
Auditor	Darnells Audit Limited Quay House Quay Road Newton Abbot Devon TQ12 2BU
Bank	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2024

The Trustees present their annual report, together with the accounts and independent auditor's report of the charitable company for the year ended 31 March 2024.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's Memorandum & Articles of Association dated 7 April 2011, the Companies Act 2006 and the Statement of Recommended Practice for charities applying FRS102.

Objectives and activities

The objects of the Charity are:

(1) To promote any charitable purposes for the benefit of the public principally but not exclusively in the local government area of Teignbridge and its environs (hereinafter called 'the area of benefit') and, in particular, build the capacity of third sector organisations and provide them with the necessary support, information and services to enable them to pursue or contribute to any charitable purpose.

(2) To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies in the achievement of the above purposes within the area of benefit.

Its main aims are to support voluntary organisations to be safe, legal and effective, to promote volunteering, to enable engagement and consultation so that voluntary groups and wider communities have a voice and to promote and facilitate community development. It does this by providing a range of services to enable voluntary action and to promote and develop the contribution of the voluntary and community sector and wider communities. We know that a strong voluntary sector and social action result in improved health and wellbeing of communities and the people within them.

Teignbridge CVS is in regular contact with over 700 voluntary and community groups operating in both the District and across wider South Devon providing information, support, and guidance, ensuring the sector remains safe and legal and providing capacity and skills building opportunities.

Public benefit

The Charity's main activities and beneficiaries are identified in the review below. The Trustees confirm that they have referred to Charity Commission guidance on public benefit and are satisfied that the organisation's activities confirm with these requirements. Most of the activities are delivered in partnership with other voluntary and community groups or statutory bodies and are undertaken to further the organisation's charitable purpose for the public benefit.

Measuring success

Our work is measured (outputs) and evaluated (outcomes). For project work we have performance measures laid down in our Funding Agreements and we use a range of national tools to measure the impact for people including:

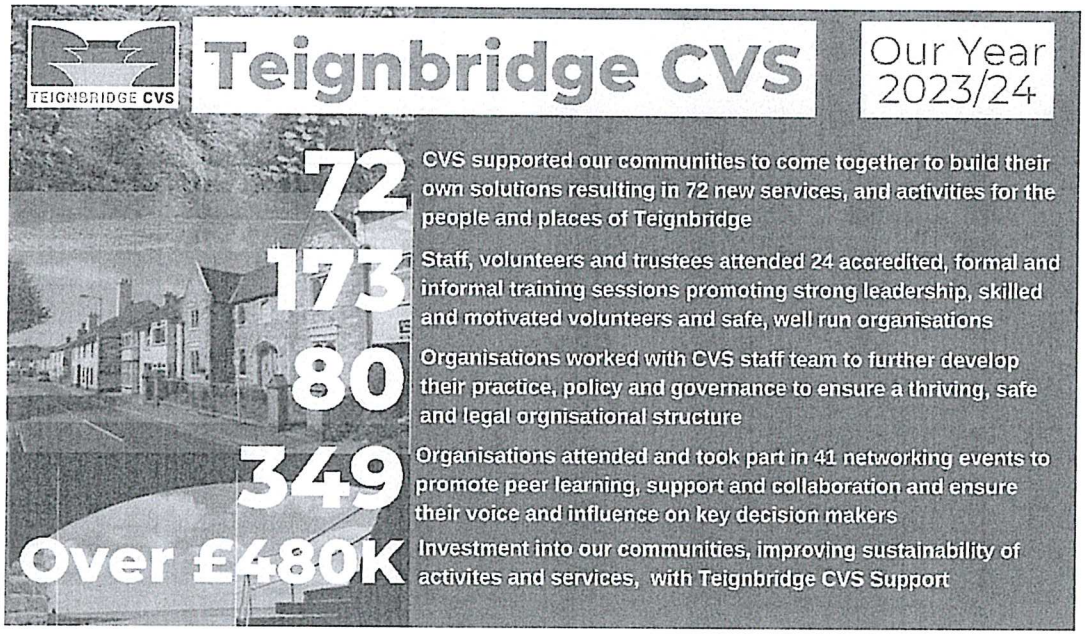
- Patient Activation Measures
- Outcomes Stars
- Warwick Edinburgh Mental Wellbeing Scale
- Rockwood Scale

For our core work we use NAVCA guidance on measuring outcomes.

Achievements and performance

Building the Capacity of Voluntary and Community Sector Organisations

Voluntary Groups and Local Communities are passionate and driven in the work that they do and we aim to ensure that they are legal, safe and effective. We do this in a number of ways including support for them to have the resources they need including funding, highly skilled staff teams, appropriate policies and practices, a motivated and confident volunteer team and more. We encourage them to come together to work collaboratively, to share ideas and plans and for peer support. Our diagram below gives a snapshot of some of the support provided by CVS in the year 2023/24:



As well as our core work we continue with some project work and have introduced some new projects that aim to build and deliver a support offer for some of those across Teignbridge and wider Devon who are vulnerable. These include:

Our South Devon Food Alliance Providers and support for new Food Projects
We continue to provide significant resource into supporting all things Food and this year we have:

- Continued to network providers to share resources, ensure good practice and provide opportunity;
- We have built on the cooking courses delivered, working with Reaching for Independence teams at Devon County to provide opportunities for those with a learning disability;
- We are engaged in the Devon Food Insecurity Group, providing a voice for those smaller community groups who are delivering food projects and promoting food sustainability across the County;
- We have supported food providers to draw down funding to be able to continue their work;
- We have promoted and supported the establishment of social supermarkets as a new offer to local residents.

Support for Volunteering
Volunteering Capacity remains a significant priority for our local voluntary and community groups and this year we have been able to identify funding to support dedicated hours at CVS to supporting local groups to recruit and retain volunteers.

- We continue to invest in Teignbridge Together under the Devon Connect platform to promote not only voluntary sector and community groups but also to promote opportunities in local communities to get involved.
- We are planning a Volunteer Awards evening to celebrate volunteers and voluntary groups in Teignbridge.
- We developed and disseminated a range of promotional materials for voluntary groups to use during Volunteers Week 2023.

Supporting local solutions and support to meet the Cost-of-Living Crisis
We continue to bring groups and agencies together to support those most struggling with the Cost-of-Living crisis and to support the delivery of the Household Support Fund to those most in need across Teignbridge.

- We brought a partnership of providers together to roll out Cost of Living events in 6 local towns, where 37 agencies from the voluntary sector, business and public sector were on hand to advise 363 local residents who were impacted by the crisis. 80 people said that, as a result of the event, they were now able to access support, 60 were taking action on the advice they had received, 50 felt less worried, 22 signed up to new services and 14 were able to receive a free energy home visit.
- Through our Voluntary Sector Coordinator at CDP (Care Direct Plus) and through feedback from our Ready, Steady, Cook course participants we heard that there are a number of adults with learning disabilities who wanted to learn how to budget (plan for bills and meals and save money). We worked with the Passmore Edwards Centre and Cosmic (a digital and training social enterprise company) to deliver a free, accessible session with easy to read materials.

Teignbridge CVS wider Peer Support Development Project
We continue to support people with long term conditions and more to come together to deliver their own peer support sessions; we are able to provide advice on setting up, access to speakers and experts and a small start up budget to enable people to develop their own peer solutions. This year we have supported groups to come together in themes including:

- 2 Peer Groups for those living with long-term pain;
- Support for breastfeeding parents;
- Over 50s Anxiety Group;
- Parents of Teenagers;
- Parents of children with a SEND or undiagnosed need.

Events delivered in year
Building relationships across the agencies and with external groups is a key priority for CVS. This year saw us deliver a number of events including:

- **Meet the Funders**
  A series of workshops held in November that saw a range of different funders, national and local, present information about their grant programme and engage in a Q&A for groups enabling groups to ask questions and pitch their project ideas to see if they were fundable. 44 representatives from 34 organisations attended the online session. 5 funders offering funding for project, capital and core costs gave presentations. Organisations ranged from small volunteer led community groups and charities to larger well-established Voluntary Sector groups and Community Interest Companies.
- **Supporting Healthy Ageing**
  We have brought together voluntary groups working with older people to form a VCSE (voluntary, community and social enterprise) Frailty Group, focussing on physical, mental, cognitive and social health with respect to supporting people to live a healthy older life; this group is able to feed into the Local Healthy Ageing Board, a multi-agency group led by the NHS, to support the design of services across rural areas of South Devon.
- **Mental Wellbeing Event**
  Following feedback from local VCSE organisations, residents, and statutory services that identified residents who can and are keen to take preventative measures to support their wellbeing didn't always know what was available to support them. CVS collaborated with Devon Mental Health Alliance to deliver a mental wellbeing event. The event showcased the mental wellbeing offer by offering a platform for VCSE organisations to showcase what their services were and how to access them.
- **VCSE Leadership Group**
  Teignbridge CVS brought a number of key Managers (Leaders) from within our Voluntary Sector together to develop a network that could provide leadership from within, support voice and provide peer networking. The Group aims include:
    - To provide working / active voice and representation where relevant on behalf of South Devon's VCSE on bodies prioritising, planning and designing services for our communities;

- To influence strategies that shape service delivery in South Devon;
- To ensure appropriate engagement of VCSE across the tiers of Partnership working;
- To provide the network for engagement, voice, sharing and intelligence for South Devon Core Leadership Group;
- To provide a vehicle for the VCSE in South Devon to promote dialogue, collaborate and collaborate where appropriate;
- To provide a VCSE structure for key policy makers;
- And to provide VCSE representation as appropriate or to nominate representation to multi-agency working groups delivering local priorities in South Devon.

NEW Project Work at Teignbridge CVS

Support for those who Self-Neglect
This year we have developed an offer to support people who are increasingly self-neglecting, with the cost of living being one of the drivers; we have also sourced funds to deliver the programme for 18 months as a test and learn.

We have increasingly heard from those on the frontline and grassroots of a rise in those who are self-neglecting. Following a period of research across the sector and public agencies we learnt that each agency deals only with their statutory responsibility with regard to those self-neglecting and for the VCSE there is very little funding for support. As a result, people don't move out of the situation they are in and for most, they return to self-neglecting very quickly which means any investment has had little positive outcome.

Our Programme will look to bridge the gap where people and families are falling through it, identifying immediate responses to the self-neglect and longer-term coaching to change behaviour. The programme will not take away any of the statutory requirements for support, but we hope that agencies will refer in those they are working with so that the wrap around support can also be given.

Support for those facing housing issues
Working with Teignbridge District Council we were able to place two Community Connectors into Housing Teams to provide wrap around support for those who may have housing needs outside of statutory responsibility. Referrals were taken for those who were in temporary accommodation, ensuring services remained in place following a temporary move, for funds to support adaptations, debt, access and more, to link to community services where people were socially isolated and supporting income generation and benefits checks where appropriate to ensure people had the income needed to live healthy lives.

Lower Limb Therapy Social Prescribing
A new programme to provide a wrap-around wellbeing offer to patients on the Lower Limb Therapy Service, supporting them and their Carers to access services, benefits and opportunities outside of the Therapy Service.

PROJECT WORK at Teignbridge CVS

All of our projects continued in this year. Whilst it is not CVS role to provide direct services to residents but rather to support the VCSE to deliver, we do host a number of projects that see CVS Connector roles in with public services, connecting health, social care and local authority teams to local VCSE support services. Continuing projects this year:

- The Health and Social Care Co-ordination Programme continued with funding to enable voluntary sector representation at multi-disciplinary level, enabling services from the voluntary sector which meet the needs of patients to be brokered and delivered.
- Funding from Devon County Council was renewed to continue the Connected Communities programme, brokering low level support for those at the edge of care.
- Home from Hospital support for patients from Southern Devon was again funded from Torbay and South Devon NHS Foundation Trust; CVS manages the programme which is delivered by the 5 providers of the Wellbeing Partnership. This programme supported patients with improved discharge timescales and reduced readmissions by providing services including prescription pick up, health transport, benefits advice, support with shopping and nutrition and advocacy.

- The Wellbeing Programme for Southern Devon continued to support people over 50 years, with two or more long term conditions to reduce their demand on statutory provision by delivering a personalised 'what matters to you' service. Delivered by the Wellbeing Partnership, the programme supported people to develop their own goals to improving their health and wellbeing and to achieve those goals. We also maintain specialist Wellbeing Co-ordinators, funded through the Improved Better Care Fund supporting those living with dementia or facing end of life, their families, and carers.
- The Hospital Discharge Support Workers at Torbay Hospital enabling patients to leave hospital with community support in place for the patient, their carer, and families with the aim of reducing readmission.

Financial review

The Charity was primarily funded by an agreement with Teignbridge District Council.

There was a surplus of income over expenditure of funds for the year of £138,454 (2023: deficit of £136,375).

There was a surplus for unrestricted funds of £205,338 (2023: deficit of £20,917). There was a deficit for restricted funds of £66,884 (2023: deficit of £115,458). The surplus for unrestricted funds has significantly been increased by a transfer of £130,290 from restricted funds for purchases previously paid from CVS core activities. The deficit for restricted funds for both 2024 and 2023 arises from the expenditure of grants received previously unspent.

Total funds at the year end amounted to £885,445 (2023: £746,991) with restricted funds of £251,398 (2023: £318,282). Designated funds of £3,104 (2023: £3,104) were held to support people to invest in their own local community projects, £30,000 (2023: £5,000) was held for succession planning and £72,000 (£2023: £72,000) was held as a general designated reserve as discussed below.

The grant fund for Household Support was in deficit at the year end because funding was received on a retrospective basis. Funding was received after the year end in respect of the deficit.

Reserves policy

The Charity's policy on reserves is to maintain unrestricted funds of six months running costs and calculated redundancy and closure costs as a general designated reserve. This is to ensure the Charity can meet its obligations in the short term in the event of the late payment of grants; cover any outstanding liabilities such as staff redundancy payments and remaining lease commitments on premises and ensure that core activity can continue during a period of unforeseen difficulty. The free reserves of the Charity at 31 March 2024 were £630,173 (2023: £423,609).

Unrestricted reserves are currently in excess of the policy amount but reflect:

- The Charity operates within a vulnerable and volatile environment and, works close to the ground and is pro-actively engaged in funding areas that are seen as priorities for our core support;
- Recently some commissioners are unable to make decisions on continued funding by 1st April annually but the Charity maintains a service, and allocated staffing, until those decisions can be made; CVS are the 'elastic in the system' and the working capital allows us to discharge to projects whilst we wait for decisions;
- More recently some statutory bodies are extremely delayed in settling invoices but the reserves permit making payments to our sub-contracted providers who are unable to carry the delayed payments from within their own resources and retaining staff in post at our own cost until payments are made;
- Having unrestricted reserves allows for the Charity to make some calculated risks on some of the work needed to support our communities.

Plans for the future

At the heart of all our plans is a drive to ensure we remain relevant, aware of the landscape and need and at the heart of our communities.

Our priorities for this coming year include:

- Continued promotion of the work of the voluntary sector and community groups;
- Building on the work we have done to support volunteering with increased capacity to promote active engagement by residents of Teignbridge;
- A new training offer that includes online access to quality training and learning opportunities;
- Active listening from within our communities to ensure our sector is meeting new and emerging themes;
- Recognising the increasing drive by agencies, particularly public sector bodies, to deliver digitally. Teignbridge CVS is keen to build an offer for those for whom digital is a barrier to accessing services;
- Working with communities to build a programme that supports healthy ageing;
- Reviewing internal processes to ensure they meet our needs as an organisation that continues to grow.

Structure, governance and management

The Charity is a company limited by guarantee (registered number 07596402) having no share capital. It was registered as a charity (number 1142744) on 6 July 2011. Under the provisions of Section 60 of the Companies Act 2006, the Company is entitled to omit the word "Limited" from its name. It is governed by its Memorandum and Articles of Association with its registered office being Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF. Members of the Trustee Board are all Directors of the Company. In the event of the Company being wound up the liability of the members is limited to £1 each.

The Trustees who are also the Directors for the purpose of company law, and who served during the year and since the year end are:

Ms Claire Harris
Mr Philip Aubrey
Mr Robert Bradshaw
Mr Donald Walker
Mr Christopher Robillard

Recruitment and appointment of Trustees

Under the requirements of the Articles of Association, the members of the Board of Trustees are nominated and elected by the membership organisations. Where there are unfilled vacancies the Board may seek to recruit and co-opt as a body.

Trustee induction and training

The Charity has an induction pack which is given to all Trustees covering information about the organisation, a copy of the governing document, guidance on Trustee responsibilities, organisational structure, background information to the work of the organisation and other information to support the Trustee in carrying out their role effectively. All Trustees are invited to and attend planning and information days.

Organisational structure

The Trustees appoint a Chief Officer who is also Company Secretary to manage the operations of the Charity. The Board of Trustees meets at least 4 times a year. The Chief Officer attends these meetings but does not have a vote, other members of staff attend meetings when required. The Chief Officer is responsible for ensuring that the services of Teignbridge CVS are delivered effectively but many day-to-day responsibilities are delegated to other staff as appropriate.

The Trustees are responsible for approving all policy updates and have reviewed the liabilities and contingency plans. The Trustees are also responsible for setting pay and remuneration.

Risk management

The Board have identified major risks that the organisation is exposed to and have implemented systems to manage those risks. Reserve funds are being maintained should funding cease leading to the closure of the organisation as detailed in the reserves policy note.

Auditor
A resolution proposing that Darnells Audit Limited be reappointed as auditors of the company for 2025 will be put to the members at the Annual General Meeting.

Disclosure of information to auditor
Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The Trustees' report was approved by the Board of Trustees.

.....
Mr Robert Bradshaw
Trustee
Dated: 27/11/2024.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2024

The Trustees, who are also the directors of Teignbridge Community and Voluntary Services for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;

- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent;

- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

Opinion

We have audited the financial statements of Teignbridge Community and Voluntary Services (the 'Charity') for the year ended 31 March 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees' responsibilities, the Trustees, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentation or through collusion. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

However, the primary responsibility for the prevention and detection of fraud rests with those charged with governance of the company and management.

We obtained an understanding of the legal and regulatory frameworks that are applicable to the company, and determined the most significant are the Health & Safety at Work Act 1974, the Employment Rights Act 1996, the National Minimum Wage Act 1998, the Part-Time Workers (Prevention of Less Favourable Treatment) Regulations 2000, The Equality Act 2010 and the Employment Relations Act 1999 (as well as Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019), the Companies Act 2006 and relevant tax compliance regulations in the UK).

We assessed the susceptibility of the company's financial statements to material misstatement, including how fraud might occur, by considering the controls that the company has established to both address risks identified by management and to prevent, deter and detect fraud. No particular areas were identified during the audit as being susceptible to material misstatement due to fraud.

We evaluated the conditions in the context of incentives and/or pressure to commit fraud, considering the opportunity to commit fraud and the potential rationalisation of the fraudulent act.

Based on this understanding, we designed our audit procedures to detect material misstatements in respect of irregularities, including fraud, and to identify non-compliance with the laws and regulations above, as follows:

- Enquiry of management and those charged with governance around actual and potential litigation and claims.
- Enquiry of management in compliance functions to identify any instances of non-compliance with laws and regulations.
- Reviewing compliance with Health and Safety laws and regulations.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including through testing journal entries and other adjustments for appropriateness, and evaluating the business rationale of significant transactions outside the normal course of business.

We corroborated our enquiries through inspection of supporting documentation and records, as well as reviewing correspondence with regulatory bodies where available.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Other matters - Comparatives

In forming our opinion on the financial statements, which is not modified, we have considered the adequacy of the disclosures made in note 1 to the financial statements concerning the fact that the comparative figures in these financial statements were not audited as the company was below the audit threshold. Our work has not brought to light any material error relating to the comparative figures.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Sean Murphy

Sean Murphy (Senior Statutory Auditor)
for and on behalf of Darnells Audit Limited

09/12/2024

Chartered Accountants
Statutory Auditor

Quay House
Quay Road
Newton Abbot
Devon
TQ12 2BU

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Income from:							
Donations and grants	2	91,960	1,064,728	1,156,688	57,010	853,443	910,453
Charitable activities	3	178,158	-	178,158	72,040	708	72,748
Investments	4	13,122	-	13,122	3,910	-	3,910
Total income		283,240	1,064,728	1,347,968	132,960	854,151	987,111
Expenditure on:							
Charitable activities	5	208,192	1,001,322	1,209,514	153,623	969,863	1,123,486
Net incoming/(outgoing) resources before transfers		75,048	63,406	138,454	(20,663)	(115,712)	(136,375)
Gross transfers between funds	16	130,290	(130,290)	-	(254)	254	-
Net income/(expenditure) for the year/ Net movement in funds		205,338	(66,884)	138,454	(20,917)	(115,458)	(136,375)
Fund balances at 1 April 2023		428,709	318,282	746,991	449,626	433,740	883,366
Fund balances at 31 March 2024		634,047	251,398	885,445	428,709	318,282	746,991

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Fixed assets					
Tangible assets	12		3,874		5,100
Current assets					
Debtors	13	33,662		236,471	
Cash at bank and in hand		861,761		530,652	
		895,423		767,123	
Creditors: amounts falling due within one year	14	(13,852)		(25,232)	
Net current assets			881,571		741,891
Total assets less current liabilities			885,445		746,991
Income funds					
Restricted funds	16		251,398		318,282
Unrestricted funds			634,047		428,709
			885,445		746,991

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 27/11/2024

Ms Claire Harris
Trustee

Mr Robert Bradshaw
Trustee

Company registration number 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	2024 £	2023 £	2023 £
Cash flows from operating activities					
Cash generated from operations	21		319,287		72,470
Investing activities					
Purchase of tangible fixed assets		(1,391)		(2,826)	
Proceeds from disposal of tangible fixed assets		91		-	
Investment income received		13,122		3,910	
Net cash generated from investing activities			11,822		1,084
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			331,109		73,554
Cash and cash equivalents at beginning of year			530,652		457,098
Cash and cash equivalents at end of year			861,761		530,652

1 Accounting policies

Charity information

Teignbridge Community and Voluntary Services is a private company limited by guarantee incorporated in England and Wales. The registered office is Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Designated funds comprise funds which have been set aside at the discretion of the Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Income from donations and grants, is included in incoming resources when these are receivable, except as follows:
- when donors specify that donations and grants given to the Charity must be used in future accounting periods, the income is deferred until those periods; and
- when donors impose conditions which have to be fulfilled before the Charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions for use have been met.

Interest receivable is included in investment income when it is receivable by the charitable company.

1 Accounting policies (Continued)

1.5 Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the Charity to the expenditure. All expenditure is accounted for on the accruals basis and includes irrecoverable VAT. Expenditure is allocated to categories either on a direct or a usage basis.

Expenditure attributable to meeting the aims and objectives, including the support costs, is included in charitable activities.

Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include the costs related to the audit of the financial statements and legal fees.

Overhead costs incurred wholly or mainly in support of expenditure on the objects of the Charity or other trading activities and being an integral part of the costs of carrying out those activities, are separately analysed within Charitable Expenditure in the Statement of Financial Activities as appropriate.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses, for assets with a value of at least £1,000 and can be used for more than one year. All other amounts are expensed in the Statement of Financial Activities.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures, fittings and equipment	25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

At each reporting date, the Charity reviews the carrying amounts of its assets to determine whether the indication that those assets have suffered impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to cash flows from the assets expire or are settled or when the Charity transfers the financial assets and substantially all the risks and rewards of ownership to another entity.

1 **Accounting policies** (Continued)

Basic financial liabilities
Basic financial liabilities, including accruals and creditors are initially recognised at transaction price.

Derecognition of financial liabilities
Financial liabilities are derecognised when the Charity's obligations expire or are discharged or cancelled.

1.9 Employee benefits
The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits
The Charity operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme.

1.11 Debtors and creditors receivable / payable within one year
Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price.

1.12 Prior period comparative figures
For the year ended 31 March 2023 the Charity qualified as exempt from an audit due to its size and those financial statements were not audited. As a consequence, the comparative figures in these financial statements have not been audited.

2 **Donations and grants**

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2024	2024	2024	2023	2023	2023
	£	£	£	£	£	£
Donations and gifts	-	-	-	50	-	50
Grants receivable	91,960	1,064,728	1,156,688	56,960	853,443	910,403
	91,960	1,064,728	1,156,688	57,010	853,443	910,453

2 Donations and grants (Continued)

Grants receivable for core activities

	Unrestricted funds 2024	Restricted funds 2024	Total 2024	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£	£	£	£
Teignbridge District Council core funding	56,960	-	56,960	56,960	-	56,960
Devon County Council - Devon Prevention Voluntary Sector	-	23,868	23,868	-	34,118	34,418
Incredible Trust - voluntary groups	-	-	-	-	9,758	9,758
Devon County Council - H&SC Engagement	-	38,262	38,262	-	38,262	38,262
NHS - Home from Hospital	-	50,000	50,000	-	75,000	75,000
NHS - Wellbeing Co-ordination	-	351,805	351,805	-	349,620	349,620
Devon County Council - Dementia and end of Life	-	100,000	100,000	-	100,000	100,000
Devon County Council - Hospital Discharge	-	-	-	-	31,650	31,650
Teignbridge District Council - Household support	-	100,000	100,000	-	42,000	42,000
Teignbridge District Council - Homes for Ukraine	-	106,408	106,408	-	111,205	111,205
Various - Homes for Ukraine	-	39,674	39,674	-	22,330	22,330
Devon Voluntary Action - Cost of Living	-	-	-	-	30,000	30,000
NAVCA - Cost of Living	-	2,000	2,000	-	9,500	9,500
SD&T NHS Trust - Lower Limb Service	-	16,666	16,666	-	-	-
NHS Devon - Self Neglect	-	11,500	11,500	-	-	-
NHS Devon - various	35,000	183,374	218,374	-	-	-
Teignbridge District Council - Cost of Living	-	20,000	20,000	-	-	-
Torbay Age UK - Wellbeing Co-ordination	-	5,000	5,000	-	-	-
Devon NHS - HOPE	-	12,000	12,000	-	-	-
Health and Care Innovations - Hospital Discharge	-	3,946	3,946	-	-	-
Buckland Abbey - Household Support	-	225	225	-	-	-
	91,960	1,064,728	1,156,688	56,960	853,443	910,403

3 Charitable activities

	Project work and management 2024 £	Project work and management 2023 £
Project work and management	176,948	70,464
Training events	1,210	2,284
	178,158	72,748
Analysis by fund		
Unrestricted funds	178,158	72,040
Restricted funds	-	708

4 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	13,122	3,910

5 Expenditure on charitable activities

	Costs of operating 2024	Costs of operating 2023
	£	£
Direct costs		
Staff costs	412,545	346,343
Travel and subsistence	3,063	3,680
Printing, postage and stationery	640	663
Resources - Moorland Community Care Group	66,459	63,903
Resources - Totnes Caring	53,000	53,243
Resources - Volunteering in Health	76,918	75,836
Resources - Kingscare League of Friends	120,296	137,384
Resources - Dartmouth Caring	43,555	44,056
Resources - Age UK	184,213	189,416
Resources - Other	207,664	175,606
	1,168,353	1,090,130
Share of support and governance costs (see note 7)		
Support	33,548	30,296
Governance	7,613	3,060
	1,209,514	1,123,486
Analysis by fund		
Unrestricted funds	208,192	153,623
Restricted funds	1,001,322	969,863
	1,209,514	1,123,486

6 Grants payable

	2024	2023
	£	£
Grants to institutions:		
Grants paid to organisations	-	52,440
Grants to individuals	112,268	-
	112,268	52,440

Grants payable arise where funds have been made available to be spent across Devon and are included within the expenditure of resources. Payments are at the discretion of funders and are solely administered by the Charity.

7 Support costs allocated to activities

	Total 2024 £	Total 2023 £
Staff costs	3,569	3,797
Depreciation	2,526	3,412
Training and quality assurance	1,266	30
Advertising, recruitment and publicity	7,605	5,405
Telephone and broadband	3,003	2,562
Printing postage and stationery	640	663
Insurance	1,882	1,773
Office equipment	7,360	3,137
Subscriptions	4,066	8,390
Sundry expenses	1,631	1,127
Governance	7,613	3,060
	41,161	33,356

Governance costs comprise:	2024 £	2023 £
Audit fees	5,760	-
Payroll services	979	600
Legal and professional costs	874	-
Independent Examiner's fees	-	2,460
	7,613	3,060

8 Net movement in funds

The net movement in funds is stated after charging/(crediting):	2024 £	2023 £
Fees payable for the audit of the charity's financial statements	5,760	-
Depreciation of owned tangible fixed assets	2,526	3,412

9 Trustees

None of the Trustees (or any person connected with them) received any remuneration during the year (2023: £Nil) and two Trustees were reimbursed travelling expenses of £49 (2023: One Trustee was reimbursed travelling expenses of £5).

10 Employees

The average monthly number of employees during the year was:

	2024 Number	2023 Number
	16	13

Employment costs	2024 £	2023 £
Wages and salaries	372,370	314,579
Social security costs	27,527	22,896
Other pension costs	16,217	12,665
	416,114	350,140

Wages and salaries includes a termination payment of £nil (2023: £3,347).

The average number of employees includes twelve part time staff (2023: eleven).

The Charity provides employees the opportunity to participate in a defined contribution pension scheme and contributes 5% of participants salaries.

The total employee benefits of the Charity's key management were £46,683 (2023: £48,225).

There were no employees whose annual remuneration was more than £60,000.

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

12 Tangible fixed assets

	Fixtures, fittings and equipment £
Cost	
At 1 April 2023	14,814
Additions	1,391
Disposals	(1,114)
At 31 March 2024	15,091
Depreciation and impairment	
At 1 April 2023	9,714
Depreciation charged in the year	2,526
Eliminated in respect of disposals	(1,023)
At 31 March 2024	11,217
Carrying amount	
At 31 March 2024	3,874
At 31 March 2023	5,100

13 Debtors

	2024 £	2023 £
Amounts falling due within one year:		
Trade debtors	20,612	225,508
Prepayments and accrued income	13,050	10,963
	33,662	236,471

14 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	4,022	2,776
Accruals and deferred income	9,830	22,456
	13,852	25,232

Accruals and deferred income at 31 March 2023 included deferred income of £15,000 in respect of project work for expenditure in 2023/24.

15 Retirement benefit schemes

Defined contribution schemes	2024 £	2023 £
Charge to profit or loss in respect of defined contribution schemes	16,217	12,665

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

16 Restricted funds

The income funds of the Charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

					Movement in funds				
	Balance at 1 April 2022	Incoming resources	Resources expended	Transfers	Balance at 1 April 2023	Incoming resources	Resources expended	Transfers	Balance at 31 March 2024
	£			£	£	£	£	£	£
Devon Prevention Vol Sector Networks	18,523	34,118	(26,819)	-	25,822	30,124	(28,260)	-	27,686
Incredible Trust	2,008	9,758	(10,320)	-	1,446	-	-	-	1,446
H&SC Engagement	9,621	38,262	(39,471)	(8,412)	-	38,262	(38,262)	-	-
Home from Hospital	19,642	75,000	(58,691)	(13,097)	22,854	80,000	(79,999)	(22,855)	-
Wellbeing Co-ordination	85,916	349,620	(355,833)	-	79,703	356,805	(342,024)	(35,299)	59,185
Devon Memory Cafe	1,000	-	-	-	1,000	-	-	-	1,000
Wellbeing Dementia and End of Life	11,310	100,000	(97,977)	10,283	23,616	100,000	(100,000)	(21,593)	2,023
Wellbeing End of Life	10,283	-	-	(10,283)	-	-	-	-	-
Winter Pressures and UEC Torbay	126,583	-	(76,374)	13,097	63,306	68,608	(26,633)	(63,306)	41,975
HOPE	23,135	-	(815)	8,412	30,732	12,000	(17,246)	(8,413)	17,073
STP Fund C	23,746	-	(24,000)	254	-	-	-	-	-
Hospital Discharge Torbay	54,421	31,650	(79,813)	-	6,258	75,918	(62,116)	-	20,060
PA Development	47,552	-	(13,430)	-	34,122	-	(34,122)	-	-
Homes for Ukraine	-	134,243	(114,325)	-	19,918	146,082	(140,684)	-	25,316
Household Support	-	42,000	(32,495)	-	9,505	100,225	(112,147)	-	(2,417)
Cost of Living	-	39,500	(39,500)	-	-	22,000	(15,292)	-	6,708
Lower Limb Service	-	-	-	-	-	23,204	(4,537)		18,667
Self Neglect	-	-	-	-	-	11,500	-	21,176	32,676
	433,740	854,151	(969,863)	254	318,282	1,064,728	(1,001,322)	(130,290)	251,398

16 **Restricted funds** (Continued)

Devon Prevention Voluntary Sector Networks - Connecting isolated and vulnerable people in our communities to voluntary and community services.

Incredible Trust - Supporting voluntary groups in Teignmouth.

H&SC Engagement - Health and Social Care Engagement to support persons with complex care needs.

Home from Hospital - To support patients with timely discharge from hospital and with services to support their remaining at home post discharge.

Wellbeing Co-ordination - To reduce isolation and improve health and wellbeing in South Devon.

Devon Memory Café - To support building skills across memory cafes throughout Devon.

Wellbeing Dementia and End of Life - Supporting the wellbeing of people living with dementia or memory loss, their carers and their families. and supporting an improved experience for people facing end of life, their carers and their families. The Wellbeing Dementia and Wellbeing End of Life funds were combined in the previous year.

Winter Pressures and UEC Torbay - Projects to explore how the Voluntary Sector can work within communities to reduce the pressure on services.

HOPE - To help local people struggling with long-term health conditions build confidence and learn how to manage their conditions.

STP Fund C - To support the development and delivery of Social Prescribing across South Devon.

Hospital Discharge Torbay - To supporting people with timely discharge from Torbay Hospital with community activity.

PA Development - Project to develop the personal assistant market across South Devon.

Homes for Ukraine - To support hosts and guests in Teignbridge in the Government Homes for Ukraine programme.

Household Support - To support delivery of the household support fund in Teignbridge for vulnerable people and families facing financial hardship.

Cost of Living - Enabling the voluntary sector and local communities across Teignbridge to support local residents impacted by the cost of living crisis.

Lower Limb Service - Wrap around support for people using the lower limb therapy service.

Self Neglect - Brokering services for people who are self neglecting.

16 Restricted funds

(Continued)

A transfer from restricted funds to unrestricted funds in the year of £130,290 arose from the purchase of outcomes from CVS core activities. In the previous year a transfer from unrestricted funds to restricted funds of £254 arose to fund a project in deficit.

There was also a transfer of £21,176 from the Winter Pressures restricted fund to the Self Neglect restricted fund as agreed with the funder.

The Household Support Fund was in deficit at the year end because funding was agreed on a retrospective basis. Funding was received after the year end in respect of the deficit.

17 Analysis of net assets between funds

	Unrestricted funds 2024	Restricted funds 2024	Total 2024
	£	£	£
At 31 March 2024:			
Tangible assets	3,874	-	3,874
Current assets/(liabilities)	630,173	251,398	881,571
	634,047	251,398	885,445

	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£
At 31 March 2023:			
Tangible assets	5,100	-	5,100
Current assets/(liabilities)	423,609	318,282	741,891
	428,709	318,282	746,991

18 Unrestricted funds

The unrestricted income funds of the Charity arising through its activities are as follows:

		Movement in funds				Movement in funds			
	Balance at 1 April 2022	Incoming resources	Resources expended	Transfers	Balance at 1 April 2023	Incoming resources	Resources expended	Transfers	Balance at 31 March 2024
	£	£	£	£	£	£	£	£	£
Designated reserve fund	72,000	-	-	-	72,000	-	-	-	72,000
Designated SOUP	3,179	1,150	(1,225)	-	3,104	-	-	-	3,104
Designated succession planning	5,000	-	-	-	5,000	-	-	25,000	30,000
General unrestricted funds	369,447	131,810	(152,398)	(254)	348,605	283,240	(208,192)	105,290	528,943
	449,626	132,960	(153,623)	(254)	428,709	283,240	(208,192)	130,290	634,047

The purpose of the designated reserve fund is set out in the Trustees' report. The purpose of the SOUP designated fund is to support people to invest in their own local community projects. The purpose of the succession planning designated fund is to plan for future staff changes.

A transfer of £25,000 was made from general unrestricted funds to designated succession funds in the year following a review of the adequacy of the fund.

19 Legal status of the Charity

The Charity is a Company limited by guarantee having no share capital. In the event of a winding up each member agrees to contribute a sum not exceeding £1.

20 Related party transactions

The Charity purchased resources from the Moorland Community Care Group of £33,882 (2023: £63,903) of which Mr Robert Bradshaw (Trustee) was also a Trustee to his resignation at 31 August 2023. All transactions were at market value. There were no other disclosable related party transactions during the year (2023 - none).

21 Cash generated from operations

	2024	2023
	£	£
Surplus/(deficit) for the year	138,454	(136,375)
Adjustments for:		
Investment income recognised in statement of financial activities	(13,122)	(3,910)
Depreciation and impairment of tangible fixed assets	2,526	3,412
Movements in working capital:		
Decrease in debtors	202,809	231,665
(Decrease) in creditors	(11,380)	(22,322)
Cash generated from operations	319,287	72,470

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

MANAGEMENT INFORMATION

FOR THE YEAR ENDED 31 MARCH 2024

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

DETAILED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	£	2024 £	£	2023 £
Income from:				
Donations and legacies				
Donations and gifts		-		50
Grant income		1,156,688		910,403
Charitable activities				
Project work and management		176,948		70,464
Training events		1,210		2,284
Investment income				
Bank interest receivable		13,122		3,910
Total income		1,347,968		987,111
Resources expended:				
Charitable activities				
Costs of operating				
Wages and salaries	412,545		346,343	
Travel and subsistence	3,063		3,680	
Printing, postage and stationery	640		663	
Resources - Moorland Care Group	66,459		63,903	
Resources - Totnes Caring	53,000		53,243	
Resources - Volunteering in Health	76,918		75,836	
Resources - Kingscare League of Friends	120,296		137,384	
Resources - Dartmouth Caring	43,555		44,056	
Resources - Age UK	184,213		189,416	
Resources - Other	207,664		175,606	
Share of support costs	33,548		30,296	
Share of governance costs	7,613		3,060	
		(1,209,514)		(1,123,486)
Net movement in funds		**138,454**		**(136,375)**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

SUPPORT AND GOVERNANCE COSTS
FOR THE YEAR ENDED 31 MARCH 2024

	£	2024 £	£	2023 £
Support costs				
Support wages and salaries		3,569		3,797
Depreciation		2,526		3,412
Training and quality assurance		1,266		30
Advertising, recruitment and publicity		7,605		5,405
Telephone and broadband		3,003		2,562
Printing, postage and stationery		640		663
Insurance		1,882		1,773
Office equipment		7,360		3,137
Subscriptions		4,066		8,390
Sundry expenses		1,631		1,127
		33,548		30,296
Governance costs				
Audit fees	5,760		-	
Payroll services	979		600	
Legal and professional costs	874		-	
Independent Examiner's fees	-		2,460	
		7,613		3,060
		41,161		**33,356**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales - Charity number 1142744

Accounts

Charity registration number 1142744

Company registration number 07596402 (England and Wales)

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Ms Claire Harris	
	Mr Philip Aubrey	
	Mr Robert Bradshaw	
	Mr Donald Walker	(Appointed 30 September 2022)
	Mr Christopher Robillard	(Appointed 20 February 2023)
Chief Executive Officer	Ms Sue Wroe	
Secretary	Ms Sue Hurrell	
Charity number	1142744	
Company number	07596402	
Registered office	Sherborne House Kingsteignton Road Newton Abbot Devon TQ12 2PF	
Independent examiner	Ms Louisa Lulek FCA Darnells Chartered Accountants Quay House Quay Road Newton Abbot Devon TQ12 2BU	
Bank	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ	

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2023

The Trustees present their annual report, together with the accounts and independent auditor's report of the charitable company for the year ended 31 March 2023.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's Memorandum & Articles of Association dated 7 April 2011, the Companies Act 2006 and the Statement of Recommended Practice for charities applying FRS102.

Objectives and activities

The objects of the Charity are:

(1) To promote any charitable purposes for the benefit of the public principally but not exclusively in the local government area of Teignbridge and its environs (hereinafter called 'the area of benefit') and, in particular, build the capacity of third sector organisations and provide them with the necessary support, information and services to enable them to pursue or contribute to any charitable purpose.

(2) To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies in the achievement of the above purposes within the area of benefit.

Its main aims are to support voluntary organisations to be effective, to promote volunteering, to enable consultation, to give the voluntary sector a voice and to support community development. It does this by providing a range of services to enable voluntary action and to promote and develop the contribution of the voluntary and community sector. We know that a strong voluntary sector and social action result in improved health and wellbeing of communities and the people within them.

Teignbridge CVS is in regular contact with over 700 voluntary and community groups operating in the District providing information, support, and guidance, ensuring the sector remains safe and legal and providing capacity and skills building opportunities.

Public benefit

The Charity's main activities and beneficiaries are identified in the review below. The Trustees confirm that they have referred to Charity Commission guidance on public benefit and are satisfied that the organisation's activities confirm with these requirements. Most of the activities are delivered in partnership with other voluntary and community groups or statutory bodies and are undertaken to further the organisation's charitable purpose for the public benefit.

Measuring success

Our work is measured (outputs) and evaluated (outcomes). For project work we have performance measures laid down in our Funding Agreements and we use a range of national tools to measure the impact for people including:

- Patient Activation Measures
- Outcomes Stars
- Warwick Edinburgh Mental Wellbeing Scale
- Rockwood Scale

For our core work we use NAVCA guidance on measuring outcomes.

Achievements and performance

Building the Capacity of Voluntary and Community Sector Organisations

As the profile of, and offer from, voluntary organisations and community groups becomes more significant for local communities we continue to support those groups to be skilled, aware, safe and engaged.

Our Core Work: we delivered:

- 181 staff, trustees and volunteers attended CVS training sessions to improve skills, knowledge and practice;

- We continued the themed and geographical networks, providing 46 networking/forum sessions attended by, on average, 15 groups at each session;
- We provided 122 in-depth support and advice in areas of Governance, Policy, Good Practice, Business Planning and HR as we saw organisations and groups looking to 'get back' to their norm following Covid-19;
- We were able to support groups, organisations and communities to draw down £571,940 to support their services, a 68% increase on last year;
- We saw and supported 48 new groups and activities develop in local communities; we provided 105 interventions to support new projects from existing groups and providers;
- We supported 35 regular meetings engaging the voluntary sector voice with both CVS staff teams and local representatives from our communities;
- We built on our offer to provide 'broker roles', supporting public services to engage voluntary sector solutions for clients to ensure a wider support offer for our residents most in need and connection to local community projects where appropriate;
- We continue to value the contribution our voluntary sector makes to partnership working and we supported 81 collaborative activities in year.

A SNAPSHOT of some of the work we supported across South Devon this year:

Our South Devon Food Alliance Providers and support for new Food Projects

We continue to provide significant resource into supporting all things Food and this year we have:

- supported the development of good practice for new food initiatives;
- worked with Teignbridge District Council to facilitate the redistribution of employee food donations;
- been invited to be a member of the Devon, Plymouth & Torbay Food Insecurity Specialist Hub and attended the Devon Food Partnership Food Strategy for Devon;
- supported new projects including:
  - Dawlish College supporting 35 families, 64 students, with their cooking classes for students and introduced them to a range of local services for support;
  - new Community Fridges in Bovey Tracey and Exminster;
  - a solidarity veg box scheme in the Teign Valley;
  - a Family Food Club Action Pilot with St Catherine's School in Heathfield and Bovey Food Hub (with support of Devon and Cornwall Food Action).

Support for Volunteering

This year we heard from groups of their difficulties with their capacity, including paid staff recruitment and volunteer numbers. We know that volunteers are crucial to our services in the time, expertise and enthusiasm they bring to those services and activities and we are invested in providing support where we can.

This year we delivered

- a Volunteer Organisers Forum with a focus on micro volunteering- which offers a different and more flexible approach to reach those people who are not able or interested in the more traditional roles and approach;
- a project, working with the Community Campion at the Tesco Store in Newton Abbot, that saw a Valentine's Day themed volunteer recruitment morning outside their store;
- working with CVS colleagues across Devon we have delivered a volunteering campaign which we have been running through social media and our Teignbridge Together social platform; we had over 600 views across our Teignbridge Together platform;
- following on from the request of a number of VCSE (voluntary, community and social enterprise sector) organisations in Teignmouth we produced a leaflet with case studies highlighting examples and benefits of volunteering that was shared at the Teignbridge District Council Retirement Seminar. This also signposted to the Teignbridge Together platform as a way to promote volunteering and community activity;
- Teignbridge CVS delivered an " All things Volunteering" webinar with CAG Devon which focused on good practice around recruitment and management of volunteers and wellbeing with a clear focus on peer support;
- For Trustees Week a social media campaign was delivered and a dedicated mailing written and disseminated;
- We worked to deliver a campaign of Kindness to promote volunteering across the County.

Supporting local solutions and support to meet the Cost of Living Crisis

Later in 2022 we started to hear of and see some of the impacts of the Cost of Living crisis locally; we allocated staff time to understand how our sector was responding, to develop a collaborative response across the District and to provide evidence to policy makers to address local impact. We:

- brought together a partnership of VCSE organisations to collect data, share intelligence and funding information, understand their offer and to develop place-based support for our residents;
- collaborated with the Independent Food Aid Network (IFAN) to produce an easy to use three step leaflet and weblink to support people in finding and accessing appropriate and available direct support to maximise income and a signposting website around finance, housing and other support available;
- hearing that many VCSE organisations were anxious about the increasing costs of running offices and community buildings during the crisis we collaborated with North Devon CVS to deliver a financial literacy project aimed at small to medium sized organisations with 6 free online training sessions including workshops and toolkits to improve financial resilience and understanding of cost of service delivery. Sessions include Budgeting in Uncertain Times, Gift Aid, Full Cost Recovery, Bookkeeping;
- produced a "one stop" Cost of Living Support website for individuals, volunteers and organisations offering signposting and resources around finance/debt, energy/fuel poverty, housing/homelessness, food/cooking, health & wellbeing which is regularly updated;
- produced and maintained a list of warm spaces in the district shared with the District Council and online and promoted good practice around warm spaces across the sector;
- co-delivered a Money Worries? training session with IFAN and Citizen Advice Teignbridge attended by 12 organisations.

"I keep mentioning your work to various people as a really good example of a coordinated response to the cost of living crisis as what you're doing is just brilliant. As a result, my colleague has been speaking with an organisation in Mid Devon and told them how great the Teignbridge CVS approach has been. (...) I thought it would be nice for you to know that your work is inspiring others across Devon."
Community Insight Advisor, Devon Community Foundation

Cost of Living: Supporting the Household Support Fund delivery
Following a meeting with our District Council, the CVS agreed to pilot how our sector might support the role out of the Teignbridge Household Support Fund, with a particular target initially on carers. We were allocated funds of £42,000 and vouchers of £8,000 and worked with known VCSE groups, Social Care, Social Landlords and Health to identify families/people in crisis who would benefit from the financial support. After an initial focus on carers the fund criteria was expanded to include some of those that we repeatedly rejected, namely those living with physical and learning disability and those considerably frail. It was a huge learning curve but we reached a client group that would often not apply for a grant and we allocated the £50,000:

21 households with children	174 households with an adult living with a disability
39 households with pensioners	22 households with another qualifying criteria

"your management of this fund has been such a huge help to me, my patients and my colleagues. Your swift response & understanding of what the cost of living crisis means for carers and their families have been greatly appreciated by all of us"
Social Prescriber, Newton Abbot

Sourcing Grants for Cost of Living Priorities
Teignbridge CVS were the local infrastructure agency tasked with delivering the NHS Devon Cost of Living Grants across South Devon. We designed the process for the wider Devon delivery partnership and were able to support 15 group projects (60% of the applications we received for that grant pot). We received applications to the value of £99,053 with available funds of £25,874.

We were able to use these funds to draw down an additional £9,500 funds for Teignbridge only and able to support a further 5 projects.

This resulted in a number of new initiatives across the District to support those most at risk of the impact of the cost of living crisis, particularly in areas of transport, available income, nutrition and energy and most projects have an underlying social isolation theme within them.

Teignbridge CVS wider Peer Support Development Project
In their Report: *Public perceptions of the NHS and social care: performance, policy and expectations,* The Health Foundation record that the COVID-19 pandemic has already had major consequences for people's perceptions and expectations of health and social care services. Workforce shortages are a significant challenge in health and social care and, following the pandemic services and staff are overstretched and exhausted. We also know the pressure on the capacity of VCSE organisations with filling some of the gaps in public services and with more complex referrals.

This year we looked to what Teignbridge CVS could offer to support residents and patients outside of public sector health and social services where they were not the answer and we invested capacity into exploring how Peer Groups might connect people with similar health conditions or experiences to provide each other with emotional and practical support, applying the power of social networks to improving health and wellbeing.

Our project saw us test models to develop 6 different peer support groups. These groups were: cancer patients peer support, mixed heritage families peer support, carers peer support, adults with low level mental health peer support, parents with children with additional needs peer support and adults experiencing isolation and anxiety peer support. Our project funded venues, resources, refreshments, and activities where appropriate for these groups and provided CVS development worker expertise and time to provide start up and ongoing support.

"The group has given space for me to heal, helping me feel heard and validated".
"Somehow I became more accepting of myself, of my issues."
"Our feelings were validated and we were given the time, space and opportunity to reflect on our own lives, challenges and opportunities."

An example - Mixed Heritage Peer Support
We were made aware of a lack of support for mixed heritage families in Teignbridge and Devon as a whole. Families feel isolated, experience racism, and a lack of understanding for themselves and their children with regards to the issues they face as mixed heritage families living in Devon.
A parent with a mixed heritage family had developed an information sheet to support others in similar circumstances. As a result, connections were made and a group of mixed heritage families had started to develop. They wished to meet in person as a peer support group from January 2023 on a monthly/six-week basis, face to face, and made contact with CVS for support.

Teignbridge CVS were able to source a small amount of funding for the group to provide a monthly peer-led approach to supporting the wellbeing of parents/carers in mixed heritage and mixed culture families. These peer support meet ups encompassed activities and toys available for children; lunch provision; time for parents to talk with one another providing peer support, sharing information and ideas regarding resources and signposting.

Teignbridge CVS supported the lead parent in her approach to the group and connected her with Plymouth and Devon Racial Equality Council, Teignbridge Community Safety and Safeguarding Manager, Early Years Lead for South Devon and Early Help Coordinator.

Teignbridge CVS also had an initial discussion regarding governance and sustainable funding following the peer support project funded sessions. The lead parent attended Bystander training offered in the Teignbridge CVS learning programme, delivered by the Plymouth and Devon Racial Equality Council.

The first face to face peer support session for mixed heritage families took place in January with a second in March. 40 families engaged in these in-person sessions. Outcomes were measured using an outcome measure and further comments were also added onto this sheet at the sessions by parents.
Outcomes reported by the Group included:

- all families reported a reduction in isolation in having created this network of support and keep in touch via email and WhatsApp also between face-to-face sessions;
- most families felt that they gained information and support on how to approach educational settings and how they may ask for staff to be upskilled and certain resources made available to all children where necessary;
- parents reported that they felt they gained support in how to approach official organisations and call out any discrimination with the emotional support of other parents in the group;
- most parents felt confident in talking about their experiences and those of their family, having their feelings validated. They shared experiences, connected, gained empathy, and strengthened their resilience.

Engaging Local Communities

In Buckfastleigh, Teignbridge CVS facilitated 4 consultation events that sought resident voices for proposals to buy a Church as a new community asset for the Town. As a result of this feedback we supported CIC Directors to develop their business plan, including structure for volunteer engagement in campaigning for major and local funders and donors and a fundraising plan.

In Bovey Tracey, Teignbridge CVS listened to residents, to users of community groups, users of the many community spaces, with business owners including hairdressers and barbers, with customers in using barbers and hairdressers, the Co-op and visited Nourish Festival.
We heard:

- Stories of isolation and lack of transport/cost reducing access including to health. Many people are unable to access transport for health and social appointments and experience isolation and loneliness;
- Poor mobility for older people and those with disabilities hindering access;
- Low volunteering levels since the pandemic impacting services and offer to the vulnerable;
- Reducing incomes and transport make accessing social prescribing offers difficult.

As a result we worked with a local resident to engage residents in a survey of local transport distributed to 3,000 and take the evidence to local decision makers and to local services to explore solutions with residents.

In Newton Abbot the team joined Newton Abbot CIC to hear from residents on the Hele estate. Feedback crossed many themes including transport, access, services, ideas for green spaces and play areas. Teignbridge CVS reported findings to the Property Management Team, to the District Council and Builder and continue to work with residents to build a community solution.

In Newton Abbot, Teignbridge CVS heard, through its networks and forums, of a need for VC organisations to not only be more aware of one another but also collaborate more. Alongside this, the public felt they had little awareness of all the organisations and their service offers in the town and the surrounds.

In September, CVS delivered an event that highlighted the offer from VCSE organisations in Newton Abbot and hinterland. The event was public facing, with the aim of offering an opportunity for organisations to tell the public about their services, any volunteering opportunities and to network with one another. Organisations gave a resounding positive response to this event. The result was increased knowledge and understanding of other VC services and developing connections that they hope will lead to more effective communication and collaboration. Some organisations reported an interest from the members of the public in their volunteering opportunities. Although there wasn't a great number of the public attending the feedback, from those present it was felt their organisation had got something beneficial from attending the event.

Listening in Chudleigh: another project saw CVS 'listening' in Chudleigh with a variety of formal and informal local groups such as U3A, Social and Environmental Action Around Chudleigh, Chudleigh Against Racism, Churches, Acts of Kindness, venues such as the library, town councillors and individuals. Hearing of their concerns we provided support for their key concerns:

- cost of living (with many groups and individuals setting up warm hubs across the town and an additional open access food facility starting up);
- closure of NHS dentist causing more financial hardship or the need to find and travel to an NHS dentist;
- Covid has exacerbated social isolation particularly for those who are neuro-diverse and/or on a low income;
- non inclusive youth provision excludes some young people.

Support for Investment

We delivered 9 Funding Newsletters for our sector in the year and supported over 40 projects to draw down funding including:

- Improved advice provision for people in receipt of household support fund to look beyond that initial financial support package to how they are going to manage longer term;
- New befriending support in Kingsteignton;
- New peer support group for parents struggling with their own confidence and mental health as a result of their parenting role;
- Funds to develop new Long Covid support programmes and groups;
- Funds to support the development of the allotment at Shaldon;

- Funds to support a new drip irrigation system for Foresight (visual impairment) horticultural site in Teignmouth;
- Funds to stock the new community-owned post office in Shaldon and some funds to support start-up of their service;
- A new support and advice service for parents and carers of children on the Autistic Spectrum;
- A new programme offering buddying support to people using public transport across the Moorland;
- Increased capacity to deliver support to patients leaving hospital and their wider families;
- Support with developing and promoting Chudleigh's Racism Report and learning workshops.

FUNDED WORK at Teignbridge CVS

All of our projects continued in this year. Whilst it is not CVS role to provide direct services to residents but rather to support the VCSE to deliver, we do host a number of projects that see CVS Connector roles in with public services, connecting health, social care and local authority teams to local VCSE support services. Continuing projects this year:

- The Health and Social Care Co-ordination Programme continues to enable voluntary sector representation at multi-disciplinary level, enabling services from the voluntary sector which meet the needs of patients to be brokered and delivered.
- Funding from Devon County Council was renewed to continue the Connected Communities programme, brokering low level support for those at the edge of care.
- Home from Hospital support for patients from Southern Devon was again funded from Torbay and South Devon NHS Foundation Trust; CVS manages the programme which is delivered by the 5 providers of the Wellbeing Partnership. This programme supported patients with improved discharge timescales and reduced readmissions by providing services including prescription pick up, health transport, benefits advice, support with shopping and nutrition and advocacy.
- The Wellbeing Programme for Southern Devon continues to support people over 50 years, with 2 or more long term conditions to reduce their demand on statutory provision by delivering a personalised 'what matters to you' service. Delivered by the Wellbeing Partnership, the programme supported people to develop their own goals to improving their health and wellbeing and to achieve those goals. We also maintain specialist Wellbeing Co-ordinators, funded through the Improved Better Care Fund supporting those living with dementia or facing end of life, their families, and carers.
- The Hospital Discharge Support Workers at Torbay Hospital enabling patients to leave hospital with community support in place for the patient, their carer, and families with the aim of reducing readmission.

NEW PROJECTS

Working with Teignbridge District Council we developed a community-wide offer to support the Homes for Ukraine Programme across the District; funding from the Council saw investment into town-based support, specialist advice from Citizens Advice Teignbridge, Home-Start and Roots and a new post to provide on-arrival support to Guests and Hosts.

Working with Devon County Council we developed a programme exploring how we might support the development of the Personal Health Assistants market – to support more people who find they can no longer enter the workforce as paid employees to become self-employed. We explored how to recruit to the PA market but also took time to understand the wider programme, particularly for social care clients with a personal budget to purchase a PA service and mid-year we opened our programme to better supporting clients in addition to supporting PAs.

Financial review

The Charity was primarily funded by an agreement with Teignbridge District Council.

There was a deficit of income over expenditure of funds for the year of £136,375 (2022: surplus of £216,191).

There was a deficit for unrestricted funds of £20,917 (2022: surplus of £103,817). There was a deficit for restricted funds of £115,458 (2022: surplus of £112,374). The latter deficit reflects expenditure in the year for grants largely unspent at the previous year end.

Total funds at the year end amounted to £746,991 (2022: £883,366) with restricted funds of £318,282 (2022: £433,740). Designated funds of £3,104 (2022: £3,179) were held to support people to invest in their own local community projects, £5,000 (2022: £5,000) was held for succession planning and £72,000 (£2022: £72,000) was held as a general designated reserve as discussed below.

Reserves policy
The Charity's policy on reserves is to maintain unrestricted funds of six months running costs and calculated redundancy and closure costs as a general designated reserve. This is to ensure the Charity can meet its obligations in the short term in the event of the late payment of grants; cover any outstanding liabilities such as staff redundancy payments and remaining lease commitments on premises and ensure that core activity can continue during a period of unforeseen difficulty. The free reserves of the Charity at 31 March 2023 were £423,609 (2022: £443,940).

Unrestricted reserves are currently in excess of the policy amount but will be spent in the current year on projects in progress.

Plans for the future
We have grown quickly in this year but still have areas that we would like to build our offer and our plans for next year include:

1. Sourcing capacity to build our offer for Volunteering across the District, providing ongoing support to groups seeking to recruit additional volunteers, to provide marketing materials to groups, to work across communities to explore a different approach to volunteering.
2. Increasing our Peer Support programme, recognising the value of peer support when waiting for health services or for those on the edge of services.
3. Exploring how the voluntary sector can better support people who are using the services of A&E when they have nowhere else to go.
4. Better promoting what we achieve across our many projects.
5. Producing a state of the sector survey post Covid and Recovery – what does our sector look like today and what is its impact.
6. We know that support to meet the needs of our residents and communities through the Cost of Living crisis will remain a priority.

Structure, governance and management
The Charity is a company limited by guarantee (registered number 07596402) having no share capital. It was registered as a charity (number 1142744) on 6 July 2011. Under the provisions of Section 60 of the Companies Act 2006, the Company is entitled to omit the word "Limited" from its name. It is governed by its Memorandum and Articles of Association with its registered office being Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF. Members of the Trustee Board are all Directors of the Company. In the event of the Company being wound up the liability of the members is limited to £1 each.

The Trustees who are also the Directors for the purpose of company law, and who served during the year and since the year end are:

Ms Claire Harris	
Mr Philip Aubrey	
Mr Robert Bradshaw	
Mr Donald Walker	(Appointed 30 September 2022)
Mr Christopher Robillard	(Appointed 20 February 2023)

Recruitment and appointment of Trustees
Under the requirements of the Articles of Association, the members of the Board of Trustees are nominated and elected by the membership organisations. Where there are unfilled vacancies the Board may seek to recruit and co-opt as a body.

Trustee induction and training
The Charity has an induction pack which is given to all Trustees covering information about the organisation, a copy of the governing document, guidance on Trustee responsibilities, organisational structure, background information to the work of the organisation and other information to support the Trustee in carrying out their role effectively. All Trustees are invited to and attend planning and information days.

Organisational structure
The Trustees appoint a Chief Officer who is also Company Secretary to manage the operations of the Charity. The Board of Trustees meets at least 4 times a year. The Chief Officer attends these meetings but does not have a vote, other members of staff attend meetings when required. The Chief Officer is responsible for ensuring that the services of Teignbridge CVS are delivered effectively but many day-to-day responsibilities are delegated to other staff as appropriate.

The Trustees are responsible for approving all policy updates and have reviewed the liabilities and contingency plans. The Trustees are also responsible for setting pay and remuneration.

Risk management
The Board have identified major risks that the organisation is exposed to and have implemented systems to manage those risks. Reserve funds are being maintained should funding cease leading to the closure of the organisation as detailed in the reserves policy note.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The Trustees' report was approved by the Board of Trustees.

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Mr Robert Bradshaw
Trustee
Dated: 30th Oct 2023

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

I report to the Trustees on my examination of the financial statements of Teignbridge Community and Voluntary Services (the Charity) for the year ended 31 March 2023.

Responsibilities and basis of report

As the Trustees of the Charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the Charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Institute of Chartered Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the Charity as required by section 386 of the 2006 Act; or

2 the financial statements do not accord with those records; or

3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Louisa Lulek FCA
Darnells, Chartered Accountants
Quay House
Quay Road
Newton Abbot
Devon
TQ12 2BU

Dated: 9/11/2023

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Income from:							
Donations and grants	2	57,010	853,443	910,453	63,764	907,527	971,291
Charitable activities	3	72,040	708	72,748	177,419	-	177,419
Investments	4	3,910	-	3,910	89	-	89
Total income		132,960	854,151	987,111	241,272	907,527	1,148,799
Expenditure on:							
Charitable activities	5	153,623	969,863	1,123,486	142,158	790,450	932,608
Net (outgoing)/incoming resources before transfers		(20,663)	(115,712)	(136,375)	99,114	117,077	216,191
Gross transfers between funds	13	(254)	254	-	4,703	(4,703)	-
Net (expenditure)/income for the year/ Net movement in funds		(20,917)	(115,458)	(136,375)	103,817	112,374	216,191
Fund balances at 1 April 2022		449,626	433,740	883,366	345,809	321,366	667,175
Fund balances at 31 March 2023		428,709	318,282	746,991	449,626	433,740	883,366

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Fixed assets					
Tangible assets	11		5,100		5,686
Current assets					
Debtors	12	236,471		468,136	
Cash at bank and in hand		530,652		457,098	
		767,123		925,234	
Creditors: amounts falling due within one year	13	(25,232)		(47,554)	
Net current assets			741,891		877,680
Total assets less current liabilities			746,991		883,366
Income funds					
Restricted funds	14		318,282		433,740
Unrestricted funds			428,709		449,626
			746,991		883,366

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023.

The directors acknowledge their responsibilities for ensuring that the charity keeps accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 30/10/2023

Ms Claire Harris
Trustee

Mr Robert Bradshaw
Trustee

Company registration number 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	19		72,470		(157,104)
Investing activities					
Purchase of tangible fixed assets		(2,826)		-	
Investment income received		3,910		89	
Net cash generated from investing activities			1,084		89
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			73,554		(157,015)
Cash and cash equivalents at beginning of year			457,098		614,113
Cash and cash equivalents at end of year			530,652		457,098

1 Accounting policies

Charity information

Teignbridge Community and Voluntary Services is a private company limited by guarantee incorporated in England and Wales. The registered office is Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Designated funds comprise funds which have been set aside at the discretion of the Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Income from donations and grants, is included in incoming resources when these are receivable, except as follows:
- when donors specify that donations and grants given to the Charity must be used in future accounting periods, the income is deferred until those periods; and
- when donors impose conditions which have to be fulfilled before the Charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions for use have been met.

Interest receivable is included in investment income when it is receivable by the charitable company.

1 **Accounting policies** **(Continued)**

1.5 Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the Charity to the expenditure. All expenditure is accounted for on the accruals basis and includes irrecoverable VAT. Expenditure is allocated to categories either on a direct or a usage basis.

Expenditure attributable to meeting the aims and objectives, including the support costs, is included in charitable activities.

Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include the costs related to the audit of the financial statements and legal fees.

Overhead costs incurred wholly or mainly in support of expenditure on the objects of the Charity or other trading activities and being an integral part of the costs of carrying out those activities, are separately analysed within Charitable Expenditure in the Statement of Financial Activities as appropriate.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses, for assets with a value of at least £1,000 and can be used for more than one year. All other amounts are expensed in the Statement of Financial Activities.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures, fittings and equipment	25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

At each reporting date, the Charity reviews the carrying amounts of its assets to determine whether the indication that those assets have suffered impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to cash flows from the assets expire or are settled or when the Charity transfers the financial assets and substantially all the risks and rewards of ownership to another entity.

1 Accounting policies **(Continued)**

Basic financial liabilities

Basic financial liabilities, including accruals and creditors are initially recognised at transaction price.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's obligations expire or are discharged or cancelled.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits

The Charity operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme.

1.11 Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price.

2 Donations and grants

	Unrestricted funds	**Restricted funds**	**Total**	Unrestricted funds	Restricted funds	Total
	2023	**2023**	**2023**	2022	2022	2022
	£	**£**	**£**	£	£	£
Donations and gifts	50	-	50	1,059	-	1,059
Grants receivable	56,960	853,443	910,403	62,705	907,527	970,232
	57,010	853,443	910,453	63,764	907,527	971,291

2 Donations and grants (Continued)

Grants receivable for core activities

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Teignbridge District Council core funding	56,960	-	56,960	56,960	-	56,960
NAVCA core funding	-	-	-	1,500	-	1,500
Devon Voluntary Action core funding	-	-	-	4,245	-	4,245
Devon County Council - Devon Prevention Voluntary Sector	-	34,118	34,118	-	54,124	54,124
Incredible Trust - voluntary groups	-	9,758	9,758	-	11,165	11,165
Devon County Council - H&SC Engagement	-	38,262	38,262	-	37,512	37,512
SD&T NHS Trust - Home from Hospital	-	75,000	75,000	-	12,500	12,500
Devon County Council - Home from Hospital	-	-	-	-	30,000	30,000
SD&T NHS Trust - Wellbeing Co-ordination	-	349,620	349,620	-	324,195	324,195
CDT Torbay - Wellbeing Co-ordination	-	-	-	-	12,375	12,375
Devon County Council - Dementia and end of Life	-	100,000	100,000	-	-	-
SD&T NHS Trust - Dementia	-	-	-	-	50,000	50,000
SD&T NHS Trust - End of Life	-	-	-	-	50,000	50,000
Devon County Council - Winter Pressures Support	-	-	-	-	151,671	151,671
SD&T NHS Trust - Winter Pressures	-	-	-	-	39,485	39,485
Devon County Council - Hospital Discharge	-	31,650	31,650	-	65,468	65,468
Torbay Council - Hospital Discharge	-	-	-	-	15,160	15,160
SD&T NHS Trust - Hospital Discharge	-	-	-	-	6,320	6,320
Devon County Council - PA Development	-	-	-	-	47,552	47,552
Teignbridge District Council - Household support	-	42,000	42,000	-	-	-
Teignbridge District Council - Homes for Ukraine	-	111,205	111,205	-	-	-
Various - Homes for Ukraine	-	22,330	22,330	-	-	-

2 Donations and grants (Continued)

Devon Voluntary Action - Cost of Living	-	30,000	30,000	-	-	-
NAVCA - Cost of Living	-	9,500	9,500	-	-	-
	56,960	853,443	910,403	62,705	907,527	970,232

3 Charitable activities

	Project work and management 2023 £	Project work and management 2022 £
Project work and management	70,464	162,850
Training events	2,284	14,569
	72,748	177,419
Analysis by fund		
Unrestricted funds	72,040	177,419
Restricted funds	708	-
	72,748	177,419

4 Investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	3,910	89

5 Charitable activities

	Costs of operating 2023	Costs of operating 2022
	£	£
Staff costs	346,343	224,296
Travel and subsistence	3,680	1,598
Printing, postage and stationery	663	153
Resources - Moorland Community Care Group	63,903	62,119
Resources - Totnes Caring	53,243	78,849
Resources - Volunteering in Health	75,836	76,160
Resources - Kingscare League of Friends	137,384	105,870
Resources - Dartmouth Caring	44,056	65,812
Resources - Age UK	189,416	183,213
Resources - Other	175,606	96,012
	1,090,130	894,082
Share of support costs (see note 7)	30,296	32,850
Share of governance costs (see note 7)	3,060	5,676
	1,123,486	932,608
Analysis by fund		
Unrestricted funds	153,623	142,158
Restricted funds	969,863	790,450
	1,123,486	932,608

6 Grants payable

	2023	2022
	£	£
Grants to institutions:		
COVID grants paid to organisations	-	300
Other grants paid to organisations	52,440	43,740
	52,440	44,040

Grants payable arise where funds have been made available to be spent across Devon and are included within the expenditure of resources. Payments are at the discretion of funders and are solely administered by the Charity.

7 Support costs

	Support costs	Governance costs	2023	Support costs	Governance costs	2022
	£	£	£	£	£	£
Staff costs	3,797	-	3,797	3,444	-	3,444
Depreciation	3,412	-	3,412	2,997	-	2,997
Training and quality assurance	30	-	30	1,709	-	1,709
Advertising, recruitment and publicity	5,405	-	5,405	9,876	-	9,876
Telephone and broadband	2,562	-	2,562	1,696	-	1,696
Printing, postage and stationery	663	-	663	153	-	153
Insurance	1,773	-	1,773	1,531	-	1,531
Office equipment	3,137	-	3,137	5,082	-	5,082
Subscriptions	8,390	-	8,390	5,671	-	5,671
Sundry expenses	1,127	-	1,127	691	-	691
Audit fees	-	-	-	-	4,620	4,620
Auditor's fees - other services	-	-	-	-	384	384
Payroll services	-	600	600	-	672	672
Independent Examiner's fee	-	2,460	2,460	-	-	-
	30,296	3,060	33,356	32,850	5,676	38,526
Analysed between						
Charitable activities	30,296	3,060	33,356	32,850	5,676	38,526

Governance payments include payments to the Independent Examiner of £2,460 (2022: £-) and payments to the Independent Auditor of £- (2022: £4,620) for audit fees and £- (2022: £384) for other services)

.

8 Trustees

None of the Trustees (or any person connected with them) received any remuneration during the year (2022: £Nil) and one Trustee was reimbursed travelling expenses of £5 (2022: £Nil).

9 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
	13	10

Employment costs	2023 £	2022 £
Wages and salaries	314,579	205,234
Social security costs	27,896	12,427
Other pension costs	7,665	10,079
	350,140	227,740

Wages and salaries includes a termination payment of £3,347 (2022:£-).

The average number of employees includes eleven part time staff (2022: nine).

The Charity provides employees the opportunity to participate in a defined contribution pension scheme and contributes 5% of participants salaries.

The total employee benefits of the Charity's key management were £48,225 (2022: £43,792).

There were no employees whose annual remuneration was more than £60,000.

10 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

11 Tangible fixed assets

	Fixtures, fittings and equipment
	£
Cost	
At 1 April 2022	20,785
Additions	2,826
Disposals	(8,797)
At 31 March 2023	14,814
Depreciation and impairment	
At 1 April 2022	15,099
Depreciation charged in the year	3,412
Eliminated in respect of disposals	(8,797)
At 31 March 2023	9,714
Carrying amount	
At 31 March 2023	5,100
At 31 March 2022	5,686

12 Debtors

	2023	2022
Amounts falling due within one year:	£	£
Trade debtors	225,508	462,293
Prepayments and accrued income	10,963	5,843
	236,471	468,136

13 Creditors: amounts falling due within one year

	2023	2022
	£	£
Trade creditors	2,776	41,174
Accruals and deferred income	22,456	6,380
	25,232	47,554

Accruals and deferred income includes deferred income of £15,000 in respect of project work for expenditure in 2023/24.

14 Restricted funds

The income funds of the Charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds						
	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 1 April 2022	Incoming resources	Resources expended	Transfers	Balance at 31 March 2023
	£			£	£	£	£	£	£
Carers Hospital Discharge	2,003	-	-	(2,003)	-	-	-	-	-
Devon Prevention Vol Sector Networks	2,793	54,124	(38,394)	-	18,523	34,118	(26,819)	-	25,822
Incredible Trust	2,308	11,165	(11,465)	-	2,008	9,758	(10,320)	-	1,446
H&SC Engagement	5,447	37,512	(33,338)	-	9,621	38,262	(39,471)	(8,412)	-
Home from Hospital	304	72,500	(53,162)	-	19,642	75,000	(58,691)	(13,097)	22,854
Self Care Grant	2,695	-	-	(2,695)	-	-	-	-	-
Wellbeing Co-ordination	85,787	336,570	(336,441)	-	85,916	349,620	(355,833)	-	79,703
Devon Memory Cafe	1,000	-	-	-	1,000	-	-	-	1,000
Wellbeing Dementia and End of Life	6,140	50,000	(44,830)	-	11,310	100,000	(97,977)	10,283	23,616
Wellbeing End of Life	5,113	50,000	(44,830)	-	10,283	-	-	(10,283)	-
Winter Pressures and UEC Torbay	37,980	191,156	(102,553)	-	126,583	-	(76,374)	13,097	63,306
HOPE	24,991	-	(1,856)	-	23,135	-	(815)	8,412	30,732
STP Fund B	7,938	-	(7,933)	(5)	-	-	-	-	-
STP Fund C	89,746	-	(66,000)	-	23,746	-	(24,000)	254	-
Hospital Discharge Torbay	47,121	56,948	(49,648)	-	54,421	31,650	(79,813)	-	6,258
PA Development	-	47,552	-	-	47,552	-	(13,430)	-	34,122
Homes for Ukraine	-	-	-	-	-	134,243	(114,325)	-	19,918
Household Support	-	-	-	-	-	42,000	(32,495)	-	9,505
Cost of Living	-	-	-	-	-	39,500	(39,500)	-	-
	321,366	907,527	790,450	(4,703)	433,740	854,151	(969,863)	254	318,282

14 Restricted funds **(Continued)**

Carers Hospital Discharge - To support Carers whose circumstances have changed as a result of hospital admission for either themselves or their cared for.

Devon Prevention Voluntary Sector Networks - Connecting isolated and vulnerable people in our communities to voluntary and community services.

Incredible Trust - Supported voluntary groups in Teignmouth.

H&SC Engagement - Health and Social Care Engagement to support persons with complex care needs.

Home from Hospital - To support patients with timely discharge from hospital and with services to support their remaining at home post discharge.

Self Care Grant - A community grants fund to support prevention and self-care.

Wellbeing Co-ordination - To reduce isolation and improve health and wellbeing in South Devon.

Devon Memory Café - To support building skills across memory cafes throughout Devon.

Wellbeing Dementia and End of Life - Supporting the wellbeing of people living with dementia or memory loss, their carers and their families. and supporting an improved experience for people facing end of life, their carers and their families. The Wellbeing Dementia and Wellbeing End of Life funds were combined in the year.

Winter Pressures and UEC Torbay - Projects to explore how the Voluntary Sector can work within communities to reduce the pressure on services.

Wellbeing Mental Health - Investing capability and capacity in our local communities to meet the demands of poor mental health.

HOPE - To help local people struggling with long-term health conditions build confidence and learn how to manage their conditions.

STP Fund B - To support the development of community development plans and initial implementation of community development for social prescribing across South Devon.

STP Fund C - To support the development and delivery of Social Prescribing across South Devon.

Hospital Discharge Torbay - To supporting people with timely discharge from Torbay Hospital with community activity.

14 Restricted funds

(Continued)

PA Development - Project to develop the personal assistant market across South Devon.

Homes for Ukraine - To support hosts and guests in Teignbridge in the Government Homes for Ukraine programme.

Household Support - To support delivery of the household support fund in Teignbridge for vulnerable people and families facing financial hardship.

Cost of Living - Enabling the voluntary sector and local communities across Teignbridge to support local residents impacted by the cost of living crisis.

A transfer from unrestricted funds to restricted funds in the year of £254 arose to fund a project deficit. In the previous year transfers from restricted finds to unrestricted funds totalling £4,703 arose from the purchase of outcomes from CVS core activities. All other transfers within restricted funds have been agreed with the funders.

15 Unrestricted funds

The unrestricted income funds of the Charity arising through its activities are as follows:

		Movement in funds				Movement in funds			
	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 1 April 2022	Incoming resources	Resources expended	Transfers	Balance at 31 March 2023
	£	£	£	£	£	£	£	£	£
Designated reserve fund	72,000	-	-	-	72,000	-	-	-	72,000
Designated SOUP	3,177	1,091	(1,089)	-	3,179	1,150	(1,225)	-	3,104
Designated succession planning	5,000	-	-	-	5,000	-	-	-	5,000
General unrestricted funds	265,632	240,181	(141,069)	4,703	369,447	131,810	(152,398)	(254)	348,605
	345,809	241,272	(142,158)	4,703	449,626	132,960	(153,623)	(254)	428,709

The purpose of the designated reserve fund is set out in the Trustees' report. The purpose of the SOUP designated fund is to support people to invest in their own local community projects. The purpose of the succession planning designated fund is to plan for future staff changes.

16 Analysis of net assets between funds

	Unrestricted funds 2023	Restricted funds 2023	Total 2023	Unrestricted funds 2022	Restricted funds 2022	Total 2022
	£	£	£	£	£	£
Fund balances at 31 March 2023 are represented by:						
Tangible assets	5,100	-	5,100	5,686	-	5,686
Current assets/(liabilities)	423,609	318,282	741,891	443,940	433,740	877,680
	428,709	318,282	746,991	449,626	433,740	883,366

17 Legal status of the Charity

The Charity is a Company limited by guarantee having no share capital. In the event of a winding up each member agrees to contribute a sum not exceeding £1.

18 Related party transactions

The Charity purchased resources from the Moorland Community Care Group of £63,903 (2022: £62,119) of which Mr Robert Bradshaw (Trustee) and Mrs Susan Wroe (Chief executive officer) were both Trustees in the year. All transactions were at market value. There were no other disclosable related party transactions during the year (2022 - none).

19 Cash generated from operations

	2023	2022
	£	£
(Deficit)/surpus for the year	(136,375)	216,191
Adjustments for:		
Investment income recognised in statement of financial activities	(3,910)	(89)
Depreciation and impairment of tangible fixed assets	3,412	2,997
Movements in working capital:		
Decrease/(increase) in debtors	231,665	(415,549)
(Decrease)/increase in creditors	(22,322)	39,346
Cash generated from/(absorbed by) operations	72,470	(157,104)

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

MANAGEMENT INFORMATION

FOR THE YEAR ENDED 31 MARCH 2023

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

DETAILED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2023

	£	2023 £	£	2022 £
Income from:				
Donations and legacies				
Donations and gifts		50		1,059
Grant income		910,403		970,232
Charitable activities				
Project work and management		70,464		162,850
Training events		2,284		14,569
Investment income				
Bank interest receivable		3,910		89
Total income		987,111		1,148,799
Resources expended:				
Charitable activities				
Costs of operating				
Wages and salaries	346,343		224,296	
Travel and subsistence	3,680		1,598	
Printing, postage and stationery	663		153	
Resources - Moorland Care Group	63,903		62,119	
Resources - Totnes Caring	53,243		78,849	
Resources - Volunteering in Health	75,836		76,160	
Resources - Kingscare League of Friends	137,384		105,870	
Resources - Dartmouth Caring	44,056		65,812	
Resources - Age UK	189,416		183,213	
Resources - Other	175,606		96,012	
Share of support costs	30,296		32,850	
Share of governance costs	3,060		5,676	
		(1,123,486)		(932,608)
Net movement in funds		**(136,375)**		**216,191**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

SUPPORT AND GOVERNANCE COSTS
FOR THE YEAR ENDED 31 MARCH 2023

	£	2023 £	£	2022 £
Support costs				
Support wages and salaries		3,797		3,444
Depreciation		3,412		2,997
Training and quality assurance		30		1,709
Advertising, recruitment and publicity		5,405		9,876
Telephone and broadband		2,562		1,696
Printing, postage and stationery		663		153
Insurance		1,773		1,531
Office equipment		3,137		5,082
Subscriptions		8,390		5,671
Sundry expenses		1,127		691
		30,296		32,850
Governance costs				
Audit fees	-		4,620	
Auditor's fees - other services	-		384	
Payroll services	600		672	
Independent Examiner's fees	2,460		-	
		3,060		5,676
		33,356		**38,526**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales - Charity number 1142744

Accounts

Charity registration number 1142744

Company registration number 07596402 (England and Wales)

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Ms Claire Harris Mr Philip Aubrey Mr Robert Bradshaw Mr Donald Walker	 (Appointed 30 September 2022)
Chief Executive Officer	Ms Sue Wroe	
Secretary	Ms Sue Hurrell	
Charity number	1142744	
Company number	07596402	
Registered office	Sherborne House Kingsteignton Road Newton Abbot Devon TQ12 2PF	
Auditor	Darnells Audit Limited Quay House Quay Road Newton Abbot Devon TQ12 2BU	
Bank	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ	

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2022

The Trustees present their annual report, together with the accounts and independent auditor's report of the charitable company for the year ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's Memorandum & Articles of Association dated 7 April 2011, the Companies Act 2006 and the Statement of Recommended Practice for charities applying FRS102.

Objectives and activities

The objects of the Charity are:

(1) To promote any charitable purposes for the benefit of the public principally but not exclusively in the local government area of Teignbridge and its environs (hereinafter called 'the area of benefit') and, in particular, build the capacity of third sector organisations and provide them with the necessary support, information and services to enable them to pursue or contribute to any charitable purpose.

(2) To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies in the achievement of the above purposes within the area of benefit.

Its main aims are to support voluntary organisations to be effective, to promote volunteering, to enable consultation, to give the voluntary sector a voice and to support community development. It does this by providing a range of services to enable voluntary action and to promote and develop the contribution of the voluntary and community sector. We know that a strong voluntary sector and social action result in improved health and wellbeing of communities and the people within them.

Teignbridge CVS is in regular contact with over 700 voluntary and community groups operating in the District providing information, support, and guidance, ensuring the sector remains safe and legal and providing capacity and skills building opportunities.

Public benefit

The Charity's main activities and beneficiaries are identified in the review below. The Trustees confirm that they have referred to Charity Commission guidance on public benefit and are satisfied that the organisation's activities confirm with these requirements. Most of the activities are delivered in partnership with other voluntary and community groups or statutory bodies and are undertaken to further the organisation's charitable purpose for the public benefit.

Measuring success

Our work is measured (outputs) and evaluated (outcomes). For project work we have performance measures laid down in our Funding Agreements and we use a range of national tools to measure the impact for people including:

- Patient Activation Measures
- Outcomes Stars
- Warwick Edinburgh Mental Wellbeing Scale
- Rockwood Scale

For our core work we use NAVCA guidance on measuring outcomes.

Achievements and performance

The year 2021/22 saw us try to settle back into our core service delivery from the height of the Covid-19 pandemic; it remains a difficult time with communities still unsure about their environment; still nervous about moving back to a face to face operating environment, communities have had to balance these nerves with the needs of people to be supported.

Building the Capacity of Voluntary and Community Sector Organisations
Demand for our organisational development and support services remained high and we have moved towards a hybrid model of delivery:

- Funding was still readily available but with a growing nervousness for the future;
- Voluntary Sector services started to feel the impact of pressure on statutory services resulting in referrals far more complex and long term;
- Collaboration and networking remained strong and Teignbridge CVS continued to facilitate opportunities for this to happen.

Our Core Work: we delivered:

- 46 training sessions to improve skills, knowledge and practice across our sector;
- We continued the themed networks and re-introduced the geographical networks, providing 51 sessions in themed areas including mental health, families, food provision, volunteering;
- We saw an 22% increase in the number of groups who received one to one support with operating this year including governance support;
- 114 groups informed us that they had been supported by our funding advice service and we know of £389,215 of income to support delivery where Teignbridge CVS had supported;
- As we came out of Covid-19 we supported the development of 69 new services across South Devon.

A SNAPSHOT of some of the work we supported across South Devon this year:

Supporting local VCSE Dementia Services
According to the Alzheimer's Society people living with dementia and their carers were one of the groups hardest hit by the coronavirus, ranging from significant cognitive decline for people who live in the community to rising mental health challenges for unpaid carers. As a member of the Teignbridge Dementia Action Alliance we were keen to support the Alliance to reform and made contact with members to encourage it to restart, supported the first meeting and linked them with the Dementia Support South Devon group to collaborate.

We were also able to deliver bespoke support and training to Memory Cafes and the Devon Memory Café Consortium so that they could reopen safely for the benefit of people affected by dementia and memory loss and their carers.

South Devon Food Alliance – Supporting Food Providers
Covid-19 dramatically widened inequalities in food security and nutrition, particularly for families. Bringing together the full range of food providers, foodbanks, community larders and fridges, community cooking and more, we were able to develop the South Devon Food Alliance to support collaboration, investment, learning and relationships.

We were able to

- represent the Alliance to FareShare to establish a new food surplus delivery route covering more Teignbridge organisations;
- with support from Devon Community Foundation, research the need for food and provision, primarily across children and families and how they collaborated with referral;
- we supported the setup of two new community fridges, supported the set-up of pilot projects and have been able to offer free accredited food hygiene training for anyone (paid or unpaid) supporting a food provider;
- collaborated with 3 schools to support onsite food pilots to better meet needs of families and children, delivering cooking skills, foodbank on site and equipment;
- Teignbridge CVS worked in partnership with CAG Devon and organised a Food for Thought event held in March. The event was open to any project that had an interest in using food to build community connections, skills and confidence, address food inequality and to reduce food waste. The day was an opportunity to hear from other local projects and how they work, find out more about the food research Teignbridge CVS has carried out, network and celebrate all the hard work carried out over the last two years with a meal cooked by one of the Food Alliance organisations. 33 people attended the event from a total of 20 organisations plus some individuals looking to set up new projects.

Re-open Volunteering and support a new Volunteering Landscape

We saw an amazing offer from local communities during Covid-19, from neighbours and friends, from community groups, local business, voluntary groups, parishes, villages and towns. However, as people returned to work and the urgency of Covid-19 was reported less as a crisis we saw a reduction in the support available and we didn't see the numbers returning to volunteer as we had prior to Covid. We ran a number of programmes to try and support the volunteering landscape including:

- Offering volunteering opportunities for people undertaking an accredited introduction to volunteering course;
- Delivered a programme of advice that concentrated on good practice centring on a common theme of volunteers returning from shielding, health information for risk assessments and related data protection;
- Collaborated with Devon Voluntary Action to purchase and populate a new Made Open Platform which provided a different approach to encouraging volunteering, a visual and interactive place for groups to promote their own volunteering opportunities, for local residents to promote the activity they are involved in, a place to deliver campaigns – a local social platform;
- We collaborated with groups to support people with learning disabilities in Teignbridge to be able to benefit from our community offer and for communities to be able to extend their offer to our learning disabilities community. Teignbridge CVS connected Leonard Cheshire with the Disability Lead at Devon County Council to support a role out of their buddying scheme across Devon. We designed and produced a combined template and organisation checklist for organisations looking to make services and volunteering opportunities more accessible to people with learning disabilities, we held a number of consultation sessions with groups to ensure this met their needs.

Supporting the Voluntary and Community sector with their support to families

Support continues to be provided to organisations that in turn provide services for families within their communities; during the last year the impact on 0-2 year old's development has been recognised and an awareness to support those parents and children is a priority. Teignbridge CVS established a family forum in 2020 and continue to facilitate the network on a bi-monthly basis, providing information, cross sector collaboration and support. We have seen a significant increase in the need to link agencies together – to support connections and signposting for voluntary and community sector organisations to relevant statutory agencies. This has increased as the need for support to families has become more complex within communities.

As an example of the work that we have undertaken in one area: Our development worker was keen to support families across the Moorland area and this year saw her signposting and upskilling coordinators within Bovey Tracy and Ashburton. An example, Baby Massage is an activity that provides information on early communication, supports attachment and bonding, and child and parent's wellbeing and was brokered across the area. We were able to further support groups by building their relationship with Action for Children. We were able to signpost to Early Help for referrals for families with multiple needs. We worked with the Bovey Baptist family support worker to support the development of a community led parents group.

Geographical Collaboration / Networks

At the height of the pandemic we concentrated our networks on themes – this was what our sector needed and asked for. We continued to provide for most of those themes in the year but we were also able to re-start the 3 Locality Health and Wellbeing Forums for Newton Abbot, Coastal and Moorlands areas. This enabled cross sector working to focus again on the issues that had arisen during the pandemic in local communities and for new services and ways of working to be developed, along with relationships to be re-formed.

Supporting intelligence gathering outside of South Devon

This year we have found ourselves being asked to provide evidence or our experience outside of Teignbridge and South Devon more and more, for example:

- To TurnerWork, commissioned by NAVCA (National Association of Voluntary and Community Action) to research how VCSE groups have responded to food need during Covid-19 – we were asked to highlight our Food Alliance, the collaboration that we have seen across Food Providers and how such a diverse range of food provision (foodbanks, larders, hot meals, village boxes etc) are able to meet the need.
- East Devon District Council were signposted to us to ask us a range of questions about setting up a CVS – we had 2 meetings with them and have offered ongoing support should they need it; we have tried to talk them out of going to tender and to grow a CVS locally from existing community groups.
- NAVCA asked us to meet with one of their consultants looking at how Social Prescribing could work well in a rural area; their package of examples that they were speaking to national bodies with, were all urban based – we have been able to offer a different angle.
- Teignbridge CVS was part of a National Action Learning Set being delivered by London School of Hygiene and Tropical Medicine, University of Plymouth and University of Birmingham (funded by National Institute for Health Research) exploring commissioning and particularly co-commissioning (representation, accountability and voice) with a view to influencing how new Integrated Care Systems (ICS) will work with communities, with patients/residents, with VCSE and commission services. We provided time for one to one interviews and were a part of wider workshops and a part of a Devon-specific commissioning project reference providing strong evidence of value of locally place based commissioning as a model for our ICS.

The Digital Agenda

There were a number of voluntary sector providers providing support to residents to access the new digital approach, sometimes stepping on each other's toes, none with enough resources. Teignbridge CVS were asked by a number of programmes to collaborate. Teignbridge CVS agreed that we would retain a very local focus and support all the programmes supporting residents of Teignbridge, providing staff resources, intelligence, evidence and experience where we were able to collect that. We also worked with Digital Unite to provide a training platform for voluntary groups who wanted to offer a digital volunteer.

We produced a digital library of resources for our groups to support those that wanted to start – and more importantly remain – small and local in their approach and a regular 'tech support drop-in session' for groups who had questions.

We partnered with Devon Communities Together, Wellmoor and Netfriends to deliver a pilot project to support individual communities in geographical remote areas to build confidence with online skills for isolated individuals to address lack of connectivity. We:

- Connected communities and local services, to reach, engage and support digitally excluded people;
- Supported Organisations with recruiting and training of local Digital Befriender volunteers, providing them with ongoing support;
- Delivered networking / peer support solutions.

Peer Support for Anxiety

The concept of a café style activity, providing a social and supportive atmosphere for those suffering with anxiety and/or low-level depression came initially from a highlighted need being evidenced in Dawlish. Both the community worker at Roots Community Enhancement and social prescribers were seeing that adults were presenting with symptoms of anxiety, especially after the impact of Covid restrictions.

Teignbridge CVS were asked to support the set-up of the pilot; we sourced some funding and provided some advice. We were able to roll out the concept across others areas of Teignbridge and 2022 saw us draw down additional funds to support a wider roll out of peer support for a range of issues, conditions and groups across Teignbridge.

Creating a Culture of Inclusion
We delivered an event in December that addressed some of these training needs of our sector to support inclusion and also included sessions on LGBTQ+ and race as we recognise that disability and learning disabilities/autism along with LGBTQ+ and race are characteristics underrepresented in the VCSE sector. The day included the following interactive and practical sessions that were facilitated by local South West facilitators in areas of:

- Neurodiversity Awareness;
- Unconscious Bias;
- Creating an LGBTQ+ Inclusive Environment;
- Total Communication.

We were also able to support inclusion:

- Sourcing £300 to support the roll out of the Safer Devon Partnership delivery of the 'supporting families through challenging times' online sessions for parents locally;
- Source funding for the CAR (Chudleigh Against Racism) project with £1,300 to roll out their booklet for local residents, for information and training workshops and sessions.

Free training for VCSE groups supporting people with their mental health
Historically, VCSE organisations have acted as a holding bay for people waiting for statutory mental health services. As a result of the pandemic, VCSE organisations providing health and wellbeing services experienced a significant rise in the number of clients using their services who have complex mental health issues. Many of these were waiting for support from statutory mental health services and some did not fit into the criteria required for these services.

In response to concerns many organisations expressed through networks and forums, Teignbridge CVS sourced external funding to heavily subside a number of training courses to support staff and volunteers. These include 2 day ASIST (Suicide Awareness First Aid), half day Dementia Awareness, 2 day Mental Health First Aid and 1 day Support for Hoarders and a total of 90 supported training places.

Representation and Engagement
Key to our work is being able to support our sector and our communities to have their voices heard when new policy or practice is being designed:

- Teignbridge CVS actively engaged in workshop sessions to support the design of services from our communities and mental health voluntary sector for the new Devon Community Mental Health Framework; with over £3m being allocated to a new contract within our sector to support mental health. We were keen to be involved at all stages and engage our local Mental Health network with updated information as we know it. It was disappointing that commissioners, on direction from central government, were not able to fully invest in preventative services or support for those with low level mental health but we hope to be able to work with the new Alliance moving forward to support local people.
- VCSE groups reported a significant rise in frailty amongst their client groups as a result of Covid-19 and the local NHS Trust identified a work group to explore how to reduce the impact of frailty on lives. CVS ran a consultation exercise to explore:
  - Confidence in our communities that services exist to reduce frailty;
  - Confidence in social prescribers that they know which services are available within our communities;
  - What frailty measuring tools might be available for our sector to support early identification of frailty and try to put support in before escalation.
- We are active members of the Local Care Partnership looking to encourage collaboration across the health and social care agencies to improve the health and wellbeing of our residents and patients.

FUNDED WORK

All of our projects were continued into 2020/21.

- The Health and Social Care Co-ordination Programme continues to enable voluntary sector representation at multi-disciplinary level, enabling services from the voluntary sector which meet the needs of patients to be brokered and delivered.
- Funding from Devon County Council was renewed to deliver the Connected Communities programme, looking at brokering low level support for those at the edge of care. This programme sees a member of Teignbridge CVS staff sat with social care assessors to improve the offer to those most vulnerable in our communities with additional support from voluntary and community sector groups.
- Home from Hospital support for patients from Southern Devon was again funded from Torbay and South Devon NHS Foundation Trust; Teignbridge CVS manages the programme which is delivered by the 5 providers of the Wellbeing Partnership. This programme supported patients with improved discharge timescales and reduced readmissions by providing services including prescription pick up, health transport, benefits advice, support with shopping and nutrition and advocacy.
- The Wellbeing Programme for Southern Devon continues to support people over 50 years, with 2 or more long term conditions to reduce their demand on statutory provision by delivering a personalised 'what matters to you' service. Delivered by the Wellbeing Partnership, the programme supported people to develop their own goals to improving their health and wellbeing and to achieve those goals. We also maintain specialist Wellbeing Co-ordinators, funded through the Improved Better Care Fund supporting those living with dementia or facing end of life, their families, and carers.
- The Hospital Discharge Support Workers at Torbay Hospital enables patients to leave hospital with community support in place for the patient, their carer, and families with the aim of reducing readmission.
- The High Impact User (HIU) Programme engages with people who rely on A&E as the route to health services, offering a strength's-based approach with community intervention to reduce the demand on our Emergency Department at Torbay Hospital.

NEW PROJECTS

Winter Pressures funding this year enabled us to build additional capacity into 2 of our projects; the Hospital Discharge Support project in communities and to offer an out of hours support service. Funding also extended the Hospital Discharge programme in Torbay and provided an additional Connected Communities post.

Financial review

The Charity was primarily funded by an agreement with Teignbridge District Council.

There was a surplus of income over expenditure of funds for the year of £216,191 (2021: £93,059).

There was a surplus for unrestricted funds of £103,817 which was significantly contributed to by project work income of £87,000 for a contract which was largely unspent at the year end. There was a surplus for restricted funds of £112,374.

Total funds at the year end amounted to £883,366 (2021: £667,175) with restricted funds of £433,740 (2021: £321,366). Designated funds of £3,179 (2021: £3,177) were held to support people to invest in their own local community projects, £5,000 (2021: £5,000) was held for succession planning and £72,000 (£2021: £72,000) was held as a general designated reserve as discussed below.

Reserves policy

The Charity's policy on reserves is to maintain unrestricted funds of six months running costs and calculated redundancy and closure costs as a general designated reserve. This is to ensure the Charity can meet its obligations in the short term in the event of the late payment of grants; cover any outstanding liabilities such as staff redundancy payments and remaining lease commitments on premises and ensure that core activity can continue during a period of unforeseen difficulty. The free reserves of the Charity at 31 March 2022 were £443,940 (2021: £337,126).

Unrestricted reserves are currently in excess of the policy amount but will be spent in the current year on projects in progress.

Plans for the future
We settle back into a routine and April 2022 saw us move into our new office space in Newton Abbot and looking to build a new programme of work that will see us develop our community development approach; looking to explore the assets in our communities (physical, human, geographic) to support the health and wellbeing of the people in those communities. We are recruiting to new posts to support this work.

Supporting networking and collaboration will continue to be a priority; we anticipate that we will start to see a reduction in funding for our sector and groups will need to work together to stretch reduced resources.

Training and Skills Development is a key area of work for us – as we see staff and volunteers across our sector supporting more complex clients, they will need to have the skills that ensures they are able to offer support in a safe environment, have the skills to recognise their own and organisational boundaries, have the policies in place to ensure the safety and wellbeing of staff and clients and know where to signpost when appropriate.

We will continue to work in partnership across the sectors; with our infrastructure partners across Devon – Devon Voluntary Action, with our District Council and our health and social care partners through the Local Care Partnership.

As an organisation we see significant growth in our staff numbers this coming year and we will review our policies to ensure they meet this rapid growth; we will also look to our Trustee Board to ensure it has the relevant skills to be able to govern a fast-growing organisation and recruit to fill any gaps.

Structure, governance and management
The Charity is a company limited by guarantee (registered number 07596402) having no share capital. It was registered as a charity (number 1142744) on 6 July 2011. Under the provisions of Section 60 of the Companies Act 2006, the Company is entitled to omit the word "Limited" from its name. It is governed by its Memorandum and Articles of Association with its registered office being Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF. Members of the Trustee Board are all Directors of the Company. In the event of the Company being wound up the liability of the members is limited to £1 each.

The Trustees who are also the Directors for the purpose of company law, and who served during the year and since the year end are:

Ms Claire Harris	
Mr Alan Greenfield	(Deceased 27 February 2022)
Mr Philip Aubrey	
Ms Heather Carri	(Resigned 5 November 2021)
Mr Robert Bradshaw	
Mr Jonathan Oliverio	(Resigned 26 February 2022)
Mr Donald Walker	(Appointed 30 September 2022)

Recruitment and appointment of Trustees
Under the requirements of the Articles of Association, the members of the Board of Trustees are nominated and elected by the membership organisations.

Trustee induction and training
The Charity has an induction pack which is given to all Trustees covering information about the organisation, a copy of the governing document, guidance on Trustee responsibilities, organisational structure, background information to the work of the organisation and other information to support the Trustee in carrying out their role effectively. All Trustees are invited to and attend planning and information days.

Organisational structure
The Trustees appoint a Chief Officer who is also Company Secretary to manage the operations of the Charity. The Board of Trustees meets at least 4 times a year. The Chief Officer attends these meetings but does not have a vote, other members of staff attend meetings when required. The Chief Officer is responsible for ensuring that the services of Teignbridge CVS are delivered effectively but many day-to-day responsibilities are delegated to other staff as appropriate.

The Trustees are responsible for approving all policy updates and have reviewed the liabilities and contingency plans. The Trustees are also responsible for setting pay and remuneration.

Risk management
The Board have identified major risks that the organisation is exposed to and have implemented systems to manage those risks. Reserve funds are being maintained should funding cease leading to the closure of the organisation as detailed in the reserves policy note.

Disclosure of information to auditor
The Directors have confirmed that there is no information of which they are aware which is relevant to the audit but which the Charity's auditor is unaware. Additionally, the Directors/Trustees have taken all the necessary steps that they ought to have taken as Directors/Trustees in order to make themselves aware of all relevant audit information and to establish that the Charity's auditor is aware of that information.

Auditor
A resolution proposing that Darnells Audit Limited be reappointed as auditors of the company for 2023 will be put to the members at the Annual General Meeting.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The Trustees' report was approved by the Board of Trustees.

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Mr Robert Bradshaw
Trustee
Dated: 2/12/2022

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2022

The Trustees, who are also the directors of Teignbridge Community and Voluntary Services for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;

- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent;

- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

Opinion

We have audited the financial statements of Teignbridge Community and Voluntary Services (the 'Charity') for the year ended 31 March 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees' responsibilities, the Trustees, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentation or through collusion. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

However, the primary responsibility for the prevention and detection of fraud rests with those charged with governance of the company and management.

We obtained an understanding of the legal and regulatory frameworks that are applicable to the company, and determined the most significant are the Health & Safety at Work Act 1974, the Employment Rights Act 1996, the National Minimum Wage Act 1998, the Part-Time Workers (Prevention of Less Favourable Treatment) Regulations 2000, The Equality Act 2010 and the Employment Relations Act 1999 (as well as Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019), the Companies Act 2006 and relevant tax compliance regulations in the UK).

We assessed the susceptibility of the company's financial statements to material misstatement, including how fraud might occur, by considering the controls that the company has established to both address risks identified by management and to prevent, deter and detect fraud. No particular areas were identified during the audit as being susceptible to material misstatement due to fraud.

We evaluated the conditions in the context of incentives and/or pressure to commit fraud, considering the opportunity to commit fraud and the potential rationalisation of the fraudulent act.

Based on this understanding, we designed our audit procedures to detect material misstatements in respect of irregularities, including fraud, and to identify non-compliance with the laws and regulations above, as follows:

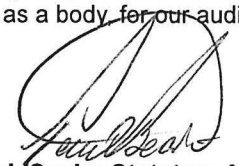
- Enquiry of management and those charged with governance around actual and potential litigation and claims.
- Enquiry of management in compliance functions to identify any instances of non-compliance with laws and regulations.
- Reviewing compliance with Health and Safety laws and regulations.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including through testing journal entries and other adjustments for appropriateness, and evaluating the business rationale of significant transactions outside the normal course of business.

We corroborated our enquiries through inspection of supporting documentation and records, as well as reviewing correspondence with regulatory bodies where available.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



Paul Beard (Senior Statutory Auditor)
for and on behalf of Darnells Audit Limited

8 December 2022

Chartered Accountants
Statutory Auditor

Quay House
Quay Road
Newton Abbot
Devon
TQ12 2BU

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £
Income from:							
Donations and grants	2	63,764	907,527	971,291	83,681	819,793	903,474
Charitable activities	3	177,419	-	177,419	109,260	-	109,260
Investments	4	89	-	89	485	-	485
Total income		241,272	907,527	1,148,799	193,426	819,793	1,013,219
Expenditure on:							
Charitable activities	5	142,158	790,450	932,608	146,120	774,040	920,160
Net incoming resources before transfers		99,114	117,077	216,191	47,306	45,753	93,059
Gross transfers between funds	13	4,703	(4,703)	-	58,609	(58,609)	-
Net income for the year/ Net movement in funds		103,817	112,374	216,191	105,915	(12,856)	93,059
Fund balances at 1 April 2021		345,809	321,366	667,175	239,894	334,222	574,116
Fund balances at 31 March 2022		449,626	433,740	883,366	345,809	321,366	667,175

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	10		5,686		8,683
Current assets					
Debtors	11	468,136		52,587	
Cash at bank and in hand		457,098		614,113	
		925,234		666,700	
Creditors: amounts falling due within one year	12	(47,554)		(8,208)	
Net current assets			877,680		658,492
Total assets less current liabilities			883,366		667,175
Income funds					
Restricted funds	13		433,740		321,366
Unrestricted funds			449,626		345,809
			883,366		667,175

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 2/12/2022

.....
Ms Claire Harris
Trustee

.....
Mr Robert Bradshaw
Trustee

Company registration number 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	2022 £	2021 £	2021 £
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	18		(157,104)		42,621
Investing activities					
Purchase of tangible fixed assets		-		(4,262)	
Investment income received		89		485	
Net cash generated from/(used in) investing activities			89		(3,777)
Net cash used in financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(157,015)		38,844
Cash and cash equivalents at beginning of year			614,113		575,269
Cash and cash equivalents at end of year			457,098		614,113

1 Accounting policies

Charity information

Teignbridge Community and Voluntary Services is a private company limited by guarantee incorporated in England and Wales. The registered office is Sherborne House, Kingsteignton Road, Newton Abbot, TQ12 2PF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Designated funds comprise funds which have been set aside at the discretion of the Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Income from donations and grants, is included in incoming resources when these are receivable, except as follows:
- when donors specify that donations and grants given to the Charity must be used in future accounting periods, the income is deferred until those periods; and
- when donors impose conditions which have to be fulfilled before the Charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions for use have been met.

Interest receivable is included in investment income when it is receivable by the charitable company.

1 Accounting policies **(Continued)**

1.5 Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the Charity to the expenditure. All expenditure is accounted for on the accruals basis and includes irrecoverable VAT. Expenditure is allocated to categories either on a direct or a usage basis.

Expenditure attributable to meeting the aims and objectives, including the support costs, is included in charitable activities.

Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include the costs related to the audit of the financial statements and legal fees.

Overhead costs incurred wholly or mainly in support of expenditure on the objects of the Charity or other trading activities and being an integral part of the costs of carrying out those activities, are separately analysed within Charitable Expenditure in the Statement of Financial Activities as appropriate.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses, for assets with a value of at least £1,000 and can be used for more than one year. All other amounts are expensed in the Statement of Financial Activities.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures, fittings and equipment	25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

At each reporting date, the Charity reviews the carrying amounts of its assets to determine whether the indication that those assets have suffered impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to cash flows from the assets expire or are settled or when the Charity transfers the financial assets and substantially all the risks and rewards of ownership to another entity.

1 Accounting policies **(Continued)**

Basic financial liabilities

Basic financial liabilities, including accruals and creditors are initially recognised at transaction price.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's obligations expire or are discharged or cancelled.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits

The Charity operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme.

1.11 Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price.

2 Donations and grants

	Unrestricted funds	**Restricted funds**	**Total**	Unrestricted funds	Restricted funds	Total
	2022	**2022**	**2022**	2021	2021	2021
	£	**£**	**£**	£	£	£
Donations and gifts	1,059	-	1,059	1,721	-	1,721
Grants receivable	62,705	907,527	970,232	81,960	819,793	901,753
	63,764	907,527	971,291	83,681	819,793	903,474

2 **Donations and grants** **(Continued)**

Grants receivable for core activities

	Unrestricted funds 2022	**Restricted funds 2022**	**Total 2022**	Unrestricted funds 2021	Restricted funds 2021	Total 2021
	£	**£**	**£**	£	£	£
Teignbridge District Council core funding	56,960	-	56,960	56,960	-	56,960
NAVCA core funding	1,500	-	1,500	-	-	-
Devon Voluntary Action core funding	4,245	-	4,245	-	-	-
Westbank - Carers Hospital Discharge	-	-	-	-	1,262	1,262
Devon County Council - Devon Prevention Voluntary Sector	-	54,124	54,124	-	40,038	40,038
Incredible Trust - voluntary groups	-	11,165	11,165	-	18,657	18,657
Devon County Council - H&SC Engagement	-	37,512	37,512	-	37,512	37,512
SD&T NHS Trust - Home from Hospital	-	12,500	12,500	-	50,000	50,000
Devon County Council - Home from Hospital	-	30,000	30,000	-	-	-
SD&T NHS Trust - Wellbeing Co-ordination	-	324,195	324,195	-	352,195	352,195
CDT Torbay - Wellbeing Co-ordination	-	12,375	12,375	-	-	-
Devon County Council - Dementia	-	-	-	-	50,000	50,000
SD&T NHS Trust - Dementia	-	50,000	50,000	-	-	-
Devon County Council - End of Life	-	-	-	-	50,000	50,000
SD&T NHS Trust - End of Life	-	50,000	50,000	-	-	-
NHS Devon - STP C	-	-	-	-	70,000	70,000
National Lottery - Digital Project for COVID	-	-	-	-	35,699	35,699
SD&T NHS Trust - Volunteering Winter Pressures	-	-	-	25,000	-	25,000
Devon County Council - Winter Pressures Support	-	151,671	151,671	-	69,565	69,565
Torbay Council - Winter Pressures	-	-	-	-	22,865	22,865
SD&T NHS Trust - Winter Pressures	-	39,485	39,485	-	-	-
Devon County Council - Hospital Discharge	-	65,468	65,468	-	22,000	22,000
Torbay Council - Hospital Discharge	-	15,160	15,160	-	-	-

2 Donations and grants (Continued)

SD&T NHS Trust - Hospital Discharge	-	6,320	6,320	-	-	-
Devon County Council - PA Development	-	47,552	47,552	-	-	-
	62,705	907,527	970,232	81,960	819,793	901,753

3 Charitable activities

	Project work and management 2022 £	Project work and management 2021 £
Project work and management	162,850	107,912
Training events	14,569	1,348
	177,419	109,260

4 Investments

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Interest receivable	89	485

5 Charitable activities

	Costs of operating 2022 £	Costs of operating 2021 £
Staff costs	224,296	197,963
Travel and subsistence	1,598	2,987
Printing, postage and stationery	153	210
Resources - Moorland Community Care Group	62,119	85,544
Resources - Totnes Caring	78,849	50,299
Resources - Volunteering in Health	76,160	83,313
Resources - Kingscare League of Friends	105,870	87,609
Resources - Dartmouth Caring	65,812	53,232
Resources - Age UK	183,213	174,177
Resources - Other	96,012	159,899
	894,082	895,233
Share of support costs (see note 7)	32,850	18,481
Share of governance costs (see note 7)	5,676	6,446
	932,608	920,160
Analysis by fund		
Unrestricted funds	142,158	146,120
Restricted funds	790,450	774,040
	932,608	920,160

6 Grants payable

	2022 £	2021 £
Grants to institutions:		
COVID grants paid to organisations	300	19,520
Other grants paid to organisations	43,740	18,577
	44,040	38,097

Grants payable arise where funds have been made available to be spent across Devon and are included within the expenditure of resources. Payments are at the discretion of funders and are solely administered by the Charity.

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7 Support costs

	Support costs	Governance costs	2022	Support costs	Governance costs	2021
	£	£	£	£	£	£
Staff costs	3,444	-	3,444	3,308	-	3,308
Depreciation	2,997	-	2,997	2,020	-	2,020
Premises costs	-	-	-	3,000	-	3,000
Training and quality assurance	1,709	-	1,709	189	-	189
Advertising, recruitment and publicity	9,876	-	9,876	1,693	-	1,693
Telephone and broadband	1,696	-	1,696	1,403	-	1,403
Printing, postage and stationery	153	-	153	210	-	210
Insurance	1,531	-	1,531	1,362	-	1,362
Office equipment	5,082	-	5,082	2,531	-	2,531
Subscriptions	5,671	-	5,671	2,303	-	2,303
Sundry expenses	691	-	691	462	-	462
Audit fees	-	4,620	4,620	-	4,620	4,620
Auditor's fees - other services	-	384	384	-	-	-
Payroll services	-	672	672	-	576	576
Legal and professional costs	-	-	-	-	1,250	1,250
	32,850	5,676	38,526	18,481	6,446	24,927
Analysed between						
Charitable activities	32,850	5,676	38,526	18,481	6,446	24,927

Governance payments include payments to the Independent Auditor of £4,620 (2021: £4,620) for audit fees and £384 (2021: £-) for other services)

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8 Trustees

None of the Trustees (or any person connected with them) received any remuneration during the year (2021: £Nil) and no Trustees were reimbursed expenses (2021: £Nil).

9 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
	10	9

Employment costs	2022 £	2021 £
Wages and salaries	205,234	182,346
Social security costs	12,427	10,738
Other pension costs	10,079	8,187
	227,740	201,271

The average number of employees includes nine part time staff (2021: six).

The Charity provides employees the opportunity to participate in a defined contribution pension scheme and contributes 5% of participants salaries.

The total employee benefits of the Charity's key management were £43,792 (2021: £40,220).

There were no employees whose annual remuneration was more than £60,000.

10 Tangible fixed assets

	Fixtures, fittings and equipment £
Cost	
At 1 April 2021	20,785
At 31 March 2022	20,785
Depreciation and impairment	
At 1 April 2021	12,102
Depreciation charged in the year	2,997
At 31 March 2022	15,099
Carrying amount	
At 31 March 2022	5,686
At 31 March 2021	8,683

11 Debtors

Amounts falling due within one year:	2022 £	2021 £
Trade debtors	462,293	25,920
Prepayments and accrued income	5,843	26,667
	468,136	52,587

12 Creditors: amounts falling due within one year

	2022 £	2021 £
Trade creditors	41,174	960
Accruals and deferred income	6,380	7,248
	47,554	8,208

13 Restricted funds

The income funds of the Charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds				Movement in funds			
	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 31 March 2022
	£	£	£	£	£	£	£	£	£
Carers Hospital Discharge	1,508	1,262	(767)	-	2,003	-	-	(2,003)	-
Devon Prevention Vol Sector Networks	1,173	40,038	(38,418)	-	2,793	54,124	(38,394)	-	18,523
Incredible Trust	245	18,657	(16,594)	-	2,308	11,165	(11,465)	-	2,008
H&SC Engagement	2,735	37,512	(34,800)	-	5,447	37,512	(33,338)	-	9,621
Home from Hospital	-	50,000	(49,696)	-	304	72,500	(53,162)	-	19,642
Self Care Grant	2,773	-	(78)	-	2,695	-	-	(2,695)	-
Wellbeing Co-ordination	57,101	352,195	(323,509)	-	85,787	336,570	(336,441)	-	85,916
Devon Memory Cafe	1,090	-	(90)	-	1,000	-	-	-	1,000
Wellbeing Dementia	2,360	50,000	(46,220)	-	6,140	50,000	(44,830)	-	11,310
Wellbeing End of Life	2,530	50,000	(47,417)	-	5,113	50,000	(44,830)	-	10,283
Winter Pressures	92,999	92,430	(94,430)	(53,019)	37,980	191,156	(102,553)	-	126,583
Wellbeing Mental Health	12,547	-	-	(12,547)	-	-	-	-	-
HOPE	37,094	-	(12,103)	-	24,991	-	(1,856)	-	23,135
STP Fund B	59,000	-	(5,000)	(46,062)	7,938	-	(7,933)	(5)	-
STP Fund C	61,067	70,000	(41,321)	-	89,746	-	(66,000)	-	23,746
Hospital Discharge Torbay	-	22,000	(27,898)	53,019	47,121	56,948	(49,648)	-	54,421
Digital Project	-	35,699	(35,699)	-	-	-	-	-	-
PA Development	-	-	-	-	-	47,552	-	-	47,552
	334,222	819,793	(774,040)	(58,609)	321,366	907,527	(790,450)	(4,703)	433,740

13 Restricted funds **(Continued)**

Carers Hospital Discharge - To support Carers whose circumstances have changed as a result of hospital admission for either themselves or their cared for.

Devon Prevention Voluntary Sector Networks - Connecting isolated and vulnerable people in our communities to voluntary and community services.

Incredible Trust - Supported voluntary groups in Teignmouth.

H&SC Engagement - Health and Social Care Engagement to support persons with complex care needs.

Home from Hospital - To support patients with timely discharge from hospital and with services to support their remaining at home post discharge.

Self Care Grant - A community grants fund to support prevention and self-care.

Wellbeing Co-ordination - To reduce isolation and improve health and wellbeing in South Devon.

Devon Memory Café - To support building skills across memory cafes throughout Devon.

Wellbeing Dementia - Supporting the wellbeing of people living with dementia or memory loss, their carers and their families.

Wellbeing End of Life - Supporting an improved experience for people facing end of life, their carers and their families.

Winter Pressures - A project to explore how the Voluntary Sector can work within communities to reduce the pressure on services.

Wellbeing Mental Health - Investing capability and capacity in our local communities to meet the demands of poor mental health.

HOPE - To help local people struggling with long-term health conditions build confidence and learn how to manage their conditions.

STP Fund B - To support the development of community development plans and initial implementation of community development for social prescribing across South Devon.

STP Fund C - To support the development and delivery of Social Prescribing across South Devon.

Hospital Discharge Torbay - To supporting people with timely discharge from Torbay Hospital with community activity.

13 Restricted funds (Continued)

Digital Project - To support organisations to deliver their services electronically during COVID.

PA Development - Project to develop the personal assistant market across South Devon.

Transfers from restricted finds to unrestricted funds totalling £4,703 (2021: £58,609) arose from the purchase of outcomes from CVS core activities. In 2021 a transfer of £53,019 from Winter Pressures restricted funds to Hospital Discharge Torbay restricted funds arose as agreed with the funder.

14 Unrestricted funds

The unrestricted income funds of the Charity arising through its activities are as follows::

		Movement in funds				Movement in funds			
	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 31 March 2022
	£	£	£	£	£	£	£	£	£
Designated reserve fund	72,000	-	-	-	72,000	-	-	-	72,000
Designated SOUP	3,177	-	-	-	3,177	1,091	(1,089)	-	3,179
Designated succession planning	5,000	-	-	-	5,000	-	-	-	5,000
General unrestricted funds	159,717	193,426	(146,120)	58,609	265,632	240,181	(141,069)	4,703	369,447
	239,894	193,426	(146,120)	58,609	345,809	241,272	(142,158)	4,703	449,626

The purpose of the designated reserve fund is set out in the Trustees' report. The purpose of the SOUP designated fund is to support people to invest in their own local community projects. The purpose of the succession planning designated fund is to plan for future staff changes.

15 Analysis of net assets between funds

	Unrestricted funds 2022	Restricted funds 2022	Total 2022	Unrestricted funds 2021	Restricted funds 2021	Total 2021
	£	£	£	£	£	£
Fund balances at 31 March 2022 are represented by:						
Tangible assets	5,686	-	5,686	8,683	-	8,683
Current assets/(liabilities)	443,940	433,740	877,680	337,126	321,366	658,492
	449,626	433,740	883,366	345,809	321,366	667,175

16 Legal status of the Charity

The Charity is a Company limited by guarantee having no share capital. In the event of a winding up each member agrees to contribute a sum not exceeding £1.

17 Related party transactions

The Charity purchased resources from the Moorland Community Care Group of £62,119 (2021: £85,544) of which Mr Robert Bradshaw (Trustee) and Mrs Susan Wroe (Chief executive officer) were both Trustees. All transactions were at market value. There were no other disclosable related party transactions during the year (2021 - none).

18 Cash generated from operations

	2022	2021
	£	£
Surplus for the year	216,191	93,059
Adjustments for:		
Investment income recognised in statement of financial activities	(89)	(485)
Depreciation and impairment of tangible fixed assets	2,997	2,020
Movements in working capital:		
(Increase) in debtors	(415,549)	(50,296)
Increase/(decrease) in creditors	39,346	(1,677)
Cash (absorbed by)/generated from operations	(157,104)	42,621

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

MANAGEMENT INFORMATION

FOR THE YEAR ENDED 31 MARCH 2022

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

DETAILED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2022

	£	2022 £	£	2021 £
Income from:				
Donations and legacies				
Donations and gifts		1,059		1,721
Grant income		970,232		901,753
Charitable activities				
Project work and management		162,850		107,912
Training events		14,569		1,348
Investment income				
Bank interest receivable		89		485
Total income		1,148,799		1,013,219
Resources expended:				
Charitable activities				
Costs of operating				
Wages and salaries	224,296		197,963	
Travel and subsistence	1,598		2,987	
Printing, postage and stationery	153		210	
Resources - Moorland Care Group	62,119		85,544	
Resources - Totnes Caring	78,849		50,299	
Resources - Volunteering in Health	76,160		83,313	
Resources - Kingscare League of Friends	105,870		87,609	
Resources - Dartmouth Caring	65,812		53,232	
Resources - Age UK	183,213		174,177	
Resources - Other	96,012		159,899	
Share of support costs	32,850		18,481	
Share of governance costs	5,676		6,446	
		(932,608)		(920,160)
Net movement in funds		**216,191**		**93,059**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

SUPPORT AND GOVERNANCE COSTS
FOR THE YEAR ENDED 31 MARCH 2022

	£	2022 £	£	2021 £
Support costs				
Support wages and salaries		3,444		3,308
Depreciation		2,997		2,020
Premises costs		-		3,000
Training and quality assurance		1,709		189
Advertising, recruitment and publicity		9,876		1,693
Telephone and broadband		1,696		1,403
Printing, postage and stationery		153		210
Insurance		1,531		1,362
Office equipment		5,082		2,531
Subscriptions		5,671		2,303
Sundry expenses		691		462
		32,850		18,481
Governance costs				
Audit fees	4,620		4,620	
Independent examiner's fees	384		-	
Payroll services	672		576	
Legal and professional costs	-		1,250	
		5,676		6,446
		38,526		**24,927**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

England & Wales - Charity number 1142744

Accounts

Charity Registration No. 1142744

Company Registration No. 07596402 (England and Wales)

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Ms Claire Harris Mr Alan Greenfield Mr Philip Aubrey Ms Heather Carri Mr Robert Bradshaw Mr Jonathan Oliverio	(Appointed 19 March 2021)
Chief Executive Officer	Ms Sue Wroe	
Secretary	Ms Sue Hurrell	
Charity number	1142744	
Company number	07596402	
Registered office	36-38 Market Walk Newton Abbot Devon TQ12 2RX	
Auditor	Darnells Audit Limited Quay House Quay Road Newton Abbot Devon TQ12 2BU	
Bank	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ	

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

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TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The Trustees present their annual report, together with the accounts and independent auditor's report of the charitable company for the year ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's Memorandum & Articles of Association dated 7 April 2011, the Companies Act 2006 and the Statement of Recommended Practice for charities applying FRS102.

Objectives and activities

The objects of the Charity are:

(1) To promote any charitable purposes for the benefit of the public principally but not exclusively in the local government area of Teignbridge and its environs (hereinafter called 'the area of benefit') and, in particular, build the capacity of third sector organisations and provide them with the necessary support, information and services to enable them to pursue or contribute to any charitable purpose.

(2) To promote, organise and facilitate co-operation and partnership working between third sector, statutory and other relevant bodies in the achievement of the above purposes within the area of benefit.

Its main aims are to support voluntary organisations to be effective, to promote volunteering, to enable consultation, to give the voluntary sector a voice and to support community development. It does this by providing a range of services to enable voluntary action and to promote and develop the contribution of the voluntary and community sector. We know that a strong voluntary sector and social action result in improved health and wellbeing of communities and the people within them.

Public benefit

The Charity's main activities and beneficiaries are identified in the review below. The Trustees confirm that they have referred to Charity Commission guidance on public benefit and are satisfied that the organisation's activities confirm with these requirements. Most of the activities are delivered in partnership with other voluntary and community groups or statutory bodies and are undertaken to further the organisation's charitable purpose for the public benefit.

Measuring success

Our work is measured (outputs) and evaluated (outcomes). For project work we have performance measures laid down in our Funding Agreements and we use a range of national tools to measure the impact for people including:

- Patient Activation Measures
- Outcomes Stars
- Warwick Edinburgh Mental Wellbeing Scale
- Rockwood Scale

For our core work we use NAVCA guidance on measuring outcomes.

As an organisation we faced the same challenges as other voluntary sector providers during the pandemic. Mid-year we used McKinsey & Company's 'three horizons' framework as a tool in our review and planning process. The model looks at "disruptions" (and uses this term neutrally) to analyse and use resulting learning to plan for a new normal. From September 2020 to April 2021, we explored disruptions experienced in the year, analysed changes made and their impact, and formulated emerging visions and required actions based on this process. We also looked at conditions for change.

Achievements and performance

The year 2020/2021 was a very different time for our Country as we faced the Covid-19 pandemic. Voluntary sector groups and local communities/residents were at the heart of supporting people to live very differently, many facing loneliness and isolation, increasing poor mental health and reduced access to services.

Teignbridge CVS remained a key provider within our sector and supported groups, communities, and other agencies to be able to provide their key response. As an organisation:

- We redeployed most of our staff team into localities and one to supporting the food crisis; this enabled us to embed our service into our local communities to support our sector in redesigning their 'offer' and to meet the priorities of the most vulnerable in our community.
- We re-designed our offer to meet the priorities as a result of Covid-19; we held a number of workshops and learning sessions over Zoom for groups to ensure they were able to meet, redesign their service and meet their legal duties; we supported organisations to safely manage over 2,000 new volunteers who came forward to support local people during Covid-19; we acted as the umbrella organisation for the delivery of food, developing a hot-food service, increasing the number of foodbanks, developing community larders and supporting a significant team of volunteers to enhance delivery options.
- We delivered, and continue to deliver, a weekly update by email to over 400 voluntary and community groups and a weekly 'state of the sector' report to our statutory partners.
- We established a helpline to support our District Council in taking referrals from vulnerable people, both those shielding and not shielding, to support them in connecting to local services.
- We responded to the identified need for improved support to our sector to meet the digital agenda by drawing down funds and recruiting a digital support co-ordinator who was able to support groups in delivering their services using new technology.
- We fed intelligence to key statutory stakeholders to support them in understanding local community impact.
- We recruited 2 new Hospital Discharge Support Workers to support timely flow out of hospital to support reduced pressure on our Acute Hospital (Torbay).

Building the Capacity of Voluntary and Community Sector Organisations

The demand was for very different support this year – we continued to provide high quality organisational development and support services to the sector, this year delivered digitally using primarily Zoom and MS Teams including one to one support sessions, formal and informal learning events, networks, and forums but our focus was very different:

- Funding was readily available for most groups that managed to remain 'open' and supported our most vulnerable residents to reduce isolation and access support and services – our advice changed to ensure all groups were kept up to date with the opportunities.
- The structure of our learning sessions changed, and we delivered shorter workshop-style sessions to ensure our sector remained safe and legal during Covid-19.
- We saw an increase in collaboration and the need for an increase in the number of themed workshops we facilitated and a hold on our geographical networks.
- Governance was not in high demand as groups put any governance changes on hold and concentrated on safe and legal delivery.
- Communication and Intelligence became a key role – we were relied on to provide updates on legislation and good practice and access to resources.

We delivered:

- 37 workshops that included safe delivery during Covid, with different delivery models and updated working practices.
- We doubled the number of networks we hosted to 49 for this year and developed a number of themed working groups to support collaboration, shared learning and impact including mental health, children and families, digital and food.
- 101 groups received one to one support with operating this year including governance support.
- 94 groups received in-depth fundraising support to drawn down £395,650 of income to support delivery.

Promoting Quality within the Voluntary and Community Sector
Towards the end of the year Groups coming out of pandemic delivery picked up again on progress towards achieving the Quality Assurance Mark. Six groups completed the process and achieved the award and all groups who achieved the award in the first year of it's roll out started the renewal process.

Promoting Active Citizenship
An early count identified over 2,000 people contacted local groups to offer their time and support as volunteers during the early days of the pandemic. The Government's NHS Responder Volunteer Scheme did not meet the needs locally as residents contacted groups directly and we found ourselves in a very rare position of taking down all recruitment promotional material as our sector found itself with too many volunteers and not enough opportunity to get involved. The CVS offered a DBS checking service to groups who needed it and we supported 4 new and local Mutual Aid groups with their practice around volunteer involvement. We also supported local Primary Care to develop a volunteer protocol and policy to support their engagement with volunteers to support the roll out of vaccinations.

Keeping the Sector Informed
The 3 Horizon process of review identified information, intelligence, and communication as our key offer during the pandemic and we look to 2021/22 to embed this service within our organisation. Our weekly information updates to our sector were reported as invaluable. Local Parish and Town Councils reported that our information far exceeded that provided by statutory organisations both in terms of content and timeliness and our forums and networks remained a key provider of opportunities for peer support, intelligence gathering, engagement across the sectors and peer support.

Projects

All our projects were continued into 2020/21 with no reduction in funding for ongoing contracts.

The Health and Social Care Co-ordination Programme continues to enable voluntary sector representation at multi-disciplinary level, enabling services from the voluntary sector which meet the needs of patients to be brokered and delivered.

Funding from Devon County Council was renewed to deliver the Connected Communities programme, looking at brokering low level support for those at the edge of care. This programme sees a member of CVS staff sat with social care assessors to improve the offer to those most vulnerable in our communities with additional support from voluntary and community sector groups.

Home from Hospital support for patients from Southern Devon was again funded from Torbay and South Devon NHS Foundation Trust; CVS manages the programme which is delivered by the 5 providers of the Wellbeing Partnership. This programme supported patients with improved discharge timescales and reduced readmissions by providing services including prescription pick up, health transport, benefits advice, support with shopping and nutrition and advocacy.

The Wellbeing Programme for Southern Devon continues to support people over 50 years, with 2 or more long term conditions to reduce their demand on statutory provision by delivering a personalised 'what matters to you' service. Delivered by the Wellbeing Partnership, the programme supported people to develop their own goals to improving their health and wellbeing and to achieve those goals. We also maintain specialist Wellbeing Co-ordinators, funded through the Improved Better Care Fund supporting those living with dementia or facing end of life, their families, and carers.

This year we decided not to continue our role in the Discharge from Hospital for Carers programme in Devon due to in-house staff capacity. Devon Carers at Westbank were able to pick up this delivery in-house.

New projects

New funding enabled us to recruit to 2 new Hospital Discharge Support Workers at Torbay Hospital to enable patients to leave hospital with community support in place for the patient, their carers, and families with the aim of reducing readmission.

Funding from Devon County Council and Devon Sustainable Transport Partnership received in December 2019 enabled us to support social prescribing across South Devon and in the year also provided funds for us to be able to make small grants to groups to financially support the changes they needed to make to be able to deliver during the pandemic.

We were able to draw down funds on behalf of the sector to support access to food in the year; this became a priority for people who needed to shield, for families who saw children return home to live from University and College, for people who were made redundant or were put on furlough schemes or for those isolating as a result of infection.

Winter Pressures funding from Devon County Council enabled support for Memory Cafes to reopen, to support the development of the Home Help offer for vulnerable people across South Devon from within our sector, to support people to purchase digital equipment, and to support hospital discharge across rural Moorland areas.

The new High Impact User (HIU) Programme, part of Winter Pressures, saw our sector engage with people who rely on A&E as the route to health services and offer a strength's-based approach with community intervention to reduce the demand on our Emergency Department at Torbay Hospital.

National Lottery funding enabled us to recruit to a new Digital Co-ordinator post to support our sector in delivering their offer digitally, ensuring digital inclusivity and understanding and reporting the digital landscape and need across South Devon.

Financial review

The Charity was primarily funded by an agreement with Teignbridge District Council.

There was a surplus of income over expenditure of funds for the year of £93,059 (2020: £219,376).

There was a surplus for unrestricted funds of £105,915 which was significantly contributed to by project work income of £46,258 being received in March 2021 which was largely unspent at the year end. There was a deficit for restricted funds of £12,856. This is in contrast to a surplus of £204,340 for 2020 which was high due to unspent grant income of £157,161 for HOPE, STP B and STP C grants arising from the onset of COVID.

Total funds at the year end amounted to £667,165 (2020: £574,116) with restricted funds of £321,366 (2020: £334,222). Designated funds of £3,177 (2020: £3,177) were held to support people to invest in their own local community projects, £5,000 (2020: £5,000) was held for succession planning and £72,000 (£2020: £72,000) was held as a general designated reserve as discussed below. The free reserves of the Charity at 31 March 2021 were £337,126 (2020: £233,453).

Fundraising was carried out for a food project and a digital project as a response to COVID. This is not intended to continue in the long term.

Reserves policy
The Charity's policy on reserves is to maintain unrestricted funds of six months running costs and calculated redundancy and closure costs as a general designated reserve. This is to ensure the Charity can meet its obligations in the short term in the event of the late payment of grants; cover any outstanding liabilities such as staff redundancy payments and remaining lease commitments on premises and ensure that core activity can continue during a period of unforeseen difficulty.

Plans for the future
The CVS used the McKinsey & Company's 'three horizons' framework as a tool in our review and planning process in the year. The model looks at "disruptions" (and uses this term neutrally) to analyse and use resulting learning to plan for a new normal. From September 2020 to April 2021, we explored disruptions experienced in the year, analysed changes made and their impact, and formulated emerging visions and required actions based on this process. We also looked at conditions for change.

The staff team identified three key emerging visions based on the changes the team had made in the way we work in response to the Covid-19 pandemic. We have evidence that we can serve our organisations and communities better by making some changes permanent and in June 2021 the Board approved:

- The continuation of themed networks and forums recognising the impact on staff time and capacity and additional costs (venues for example) if and when these return to face-to-face delivery.
- The focus that we have had for the wellbeing of our own staff team and the wider staff and volunteer teams across our sector and the changes we have made to reflect this in policy and practice. The Board approved that we adopt an EAP (Employee Assistance Programme) that provides support for employees (and sometimes their families) to support their wellbeing up to a value of £1,000 pa.
- Continued focus on the sharing of intelligence, information and updating the sector with a review of our website and our information bulletins; the Board set a budget of up to £10,000 to support this.
- To enable our community development team to continue to take a lead within localities as well as their own particular role focus recognising that this may require a change in job descriptions.

Structure, governance and management
The Charity is a company limited by guarantee (registered number 07596402) having no share capital. It was registered as a charity (number 1142744) on 6 July 2011. Under the provisions of Section 60 of the Companies Act 2006, the Company is entitled to omit the word "Limited" from its name. It is governed by its Memorandum and Articles of Association, with its registered office being 36 - 38 Market Walk, Newton Abbot, Devon, TQ12 2RX. Members of the Trustee Board are all Directors of the Company. In the event of the Company being wound up the liability of the members is limited to £1 each.

The Trustees who are also the Directors for the purpose of company law, and who served during the year and since the year end are:

Ms Claire Harris	
Mr Alan Greenfield	
Ms Susan Darbyshire	(Resigned 6 November 2020)
Mr Philip Aubrey	
Ms Heather Carri	
Mr Robert Bradshaw	
Mr Jonathan Oliverio	(Appointed 19 March 2021)

Recruitment and appointment of Trustees
Under the requirements of the Articles of Association, the members of the Board of Trustees are nominated and elected by the membership organisations.

Trustee induction and training
The Charity has an induction pack which is given to all Trustees covering information about the organisation, a copy of the governing document, guidance on Trustee responsibilities, organisational structure, background information to the work of the organisation and other information to support the Trustee in carrying out their role effectively. All Trustees are invited to and attend planning and information days.

Organisational structure
The Trustees appoint a Chief Officer who is also Company Secretary to manage the operations of the Charity. The Board of Trustees meets at least 4 times a year. The Chief Officer attends these meetings but does not have a vote, other members of staff attend meetings when required. The Chief Officer is responsible for ensuring that the services of Teignbridge CVS are delivered effectively but many day-to-day responsibilities are delegated to other staff as appropriate.

The Trustees are responsible for approving all policy updates and have reviewed the liabilities and contingency plans. The Trustees are also responsible for setting pay and remuneration and reviewed salary levels in the year against the NJC Job Evaluation Guide.

Risk management
The Board have identified major risks that the organisation is exposed to and have implemented systems to manage those risks. Reserve funds are being maintained should funding cease leading to the closure of the organisation as detailed in the reserves policy note.

Disclosure of information to auditor
The Directors have confirmed that there is no information of which they are aware which is relevant to the audit but which the Charity's auditor is unaware. Additionally, the Directors/Trustees have taken all the necessary steps that they ought to have taken as Directors/Trustees in order to make themselves aware of all relevant audit information and to establish that the Charity's auditor is aware of that information.

Auditor
A resolution proposing that Darnells Audit Limited be reappointed as auditors of the company for 2022 will be put to the members at the Annual General Meeting.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

The Trustees' report was approved by the Board of Trustees.

Heather Carri

Ms Heather Carri
Trustee
Dated: 5/11/21

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2021

The Trustees, who are also the directors of Teignbridge Community and Voluntary Services for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;

- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent;

- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

Opinion

We have audited the financial statements of Teignbridge Community and Voluntary Services (the 'Charity') for the year ended 31 March 2021 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements.

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees' responsibilities, the Trustees, who are also the directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentation or through collusion. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

However, the primary responsibility for the prevention and detection of fraud rests with those charged with governance of the company and management.

We obtained an understanding of the legal and regulatory frameworks that are applicable to the company, and determined the most significant are the Health & Safety at Work Act 1974, the Employment Rights Act 1996 and the Employment Relations Act 1999 (as well as Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019), the Companies Act 2006 and relevant tax compliance regulations in the UK).

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

We assessed the susceptibility of the company's financial statements to material misstatement, including how fraud might occur, by considering the controls that the company has established to both address risks identified by management and to prevent, deter and detect fraud. No particular areas were identified during the audit as being susceptible to material misstatement due to fraud.

We evaluated the conditions in the context of incentives and/or pressure to commit fraud, considering the opportunity to commit fraud and the potential rationalisation of the fraudulent act.

Based on this understanding, we designed our audit procedures to detect material misstatements in respect of irregularities, including fraud, and to identify non-compliance with the laws and regulations above, as follows:

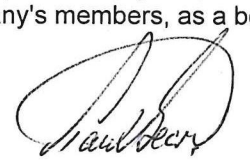
- Enquiry of management and those charged with governance around actual and potential litigation and claims.
- Enquiry of management in compliance functions to identify any instances of non-compliance with laws and regulations.
- Reviewing compliance with Health and Safety laws and regulations.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including through testing journal entries and other adjustments for appropriateness, and evaluating the business rationale of significant transactions outside the normal course of business.

We corroborated our enquiries through inspection of supporting documentation and records, as well as reviewing correspondence with regulatory bodies where available.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



Paul Beard (Senior Statutory Auditor)
for and on behalf of Darnells Audit Limited

23rd November 2021

Chartered Accountants
Statutory Auditor

Quay House
Quay Road
Newton Abbot
Devon
TQ12 2BU

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Income from:							
Donations and grants	2	83,681	819,793	903,474	57,960	985,738	1,043,698
Charitable activities	3	109,260	-	109,260	17,406	314	17,720
Investments	4	485	-	485	883	-	883
Total income		193,426	819,793	1,013,219	76,249	986,052	1,062,301
Expenditure on:							
Charitable activities	5	146,120	774,040	920,160	61,213	781,712	842,925
Net incoming resources before transfers		47,306	45,753	93,059	15,036	204,340	219,376
Gross transfers between funds		58,609	(58,609)	-	-	-	-
Net income/(expenditure) for the year/ Net movement in funds		105,915	(12,856)	93,059	15,036	204,340	219,376
Fund balances at 1 April 2020		239,894	334,222	574,116	224,858	129,882	354,740
Fund balances at 31 March 2021		345,809	321,366	667,175	239,894	334,222	574,116

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
Fixed assets					
Tangible assets	10		8,683		6,441
Current assets					
Debtors	11	52,587		2,291	
Cash at bank and in hand		614,113		575,269	
		666,700		577,560	
Creditors: amounts falling due within one year	12	(8,208)		(9,885)	
Net current assets			658,492		567,675
Total assets less current liabilities			667,175		574,116
Income funds					
Restricted funds	13		321,366		334,222
Unrestricted funds			345,809		239,894
			667,175		574,116

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on ...10/11/2021

.....
Ms Claire Harris
Trustee

.....
Ms Heather Carri
Trustee

Company Registration No. 07596402

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	2021 £	2021 £	2020 £	2020 £
Cash flows from operating activities					
Cash generated from operations	18		42,621		234,252
Investing activities					
Purchase of tangible fixed assets		(4,262)		(7,726)	
Investment income received		485		883	
Net cash used in investing activities			(3,777)		(6,843)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			38,844		227,409
Cash and cash equivalents at beginning of year			575,269		347,860
Cash and cash equivalents at end of year			614,113		575,269

1 Accounting policies

Charity information

Teignbridge Community and Voluntary Services is a private company limited by guarantee incorporated in England and Wales. The registered office is 36 - 38 Market Walk, Newton Abbot, Devon TQ12 2RX.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Designated funds comprise funds which have been set aside at the discretion of the Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Income from donations and grants, is included in incoming resources when these are receivable, except as follows:
- when donors specify that donations and grants given to the Charity must be used in future accounting periods, the income is deferred until those periods; and
- when donors impose conditions which have to be fulfilled before the Charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions for use have been met.

Interest receivable is included in investment income when it is receivable by the charitable company.

1 **Accounting policies** **(Continued)**

1.5 Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the Charity to the expenditure. All expenditure is accounted for on the accruals basis and includes irrecoverable VAT. Expenditure is allocated to categories either on a direct or a usage basis.

Expenditure attributable to meeting the aims and objectives, including the support costs, is included in charitable activities.

Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include the costs related to the audit of the financial statements and legal fees.

Overhead costs incurred wholly or mainly in support of expenditure on the objects of the Charity or other trading activities and being an integral part of the costs of carrying out those activities, are separately analysed within Charitable Expenditure in the Statement of Financial Activities as appropriate.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses, for assets with a value of at least £1,000 and can be used for more than one year. All other amounts are expensed in the Statement of Financial Activities.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures, fittings and equipment	25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

At each reporting date, the Charity reviews the carrying amounts of its assets to determine whether the indication that those assets have suffered impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method.

1 **Accounting policies** **(Continued)**

Derecognition of financial assets
Financial assets are derecognised only when the contractual rights to cash flows from the assets expire or are settled or when the Charity transfers the financial assets and substantially all the risks and rewards of ownership to another entity.

Basic financial liabilities
Basic financial liabilities, including accruals and creditors are initially recognised at transaction price.

Derecognition of financial liabilities
Financial liabilities are derecognised when the Charity's obligations expire or are discharged or cancelled.

1.9 Employee benefits
The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits
The Charity operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme.

1.11 Debtors and creditors receivable / payable within one year
Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price.

2 **Donations and grants**

	Unrestricted funds	**Restricted funds**	**Total**	Unrestricted funds	Restricted funds	Total
	2021	**2021**	**2021**	2020	2020	2020
	£	**£**	**£**	£	£	£
Donations and gifts	1,721	-	1,721	-	-	-
Grants receivable	81,960	819,793	901,753	57,960	985,738	1,043,698
	83,681	819,793	903,474	57,960	985,738	1,043,698

2 **Donations and grants** **(Continued)**

Grants receivable for core activities

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Teignbridge District Council core funding	56,960	-	56,960	56,960	-	56,960
Westbank - Carers Hospital Discharge	-	1,262	1,262	-	3,095	3,095
Devon County Council - Devon Prevention Voluntary Sector Networks	-	40,038	40,038	-	40,038	40,038
Incredible Trust - supporting voluntary groups	-	18,657	18,657	-	12,901	12,901
Devon County Council - H&SC Engagement	-	37,512	37,512	-	37,512	37,512
SD&T NHS Trust - Home from Hospital	-	50,000	50,000	-	50,000	50,000
SD&T CCG - Self Care Grant	-	-	-	-	21,620	21,620
SD&T NHS Trust - Wellbeing Co-ordination	-	352,195	352,195	-	355,000	355,000
SOUP	-	-	-	1,000	-	1,000
SD&T NHS Trust - Wellbeing Mental Health	-	-	-	-	300	300
Devon County Council - Dementia	-	50,000	50,000	-	50,000	50,000
Devon County Council - End of Life	-	50,000	50,000	-	50,000	50,000
NHS Devon - HOPE	-	-	-	-	45,272	45,272
NHS Devon - STP B	-	-	-	-	64,000	64,000
NHS Devon - STP C	-	70,000	70,000	-	66,000	66,000
SD&T NHS Trust - Winter Pressures	-	-	-	-	180,000	180,000
Devon County Council - Winter Pressures	-	-	-	-	10,000	10,000
National Lottery - Digital Project for COVID	-	35,699	35,699	-	-	-
SD&T - Volunteering Winter Pressures	25,000	-	25,000	-	-	
DCC - Winter Pressures Support 2020/21	-	69,565	69,565	-	-	-
Torbay Council - Winter Pressures 2020/21	-	22,865	22,865	-	-	-
DCC - Hospital Discharge	-	22,000	22,000	-	-	-
	81,960	819,793	901,753	57,960	985,738	1,043,698

2 Donations and grants (Continued)

3 Charitable activities

	Project work and management 2021 £	Project work and management 2020 £
Project work and management	107,912	10,371
Photocopying	-	119
Training events	1,348	6,580
Office rental	-	650
	109,260	17,720
Analysis by fund		
Unrestricted funds	109,260	17,406
Restricted funds	-	314

4 Investments

	Unrestricted funds 2021 £	Unrestricted funds 2020 £
Interest receivable	485	883

5 Charitable activities

	Costs of operating 2021	Costs of operating 2020
	£	£
Staff costs	197,963	161,476
Travel and subsistence	2,987	3,887
Printing, postage and stationery	210	784
Resources - Moorland Community Care Group	85,544	82,845
Resources - Totnes Caring	50,299	70,574
Resources - Volunteering in Health	83,313	74,578
Resources - Kingscare League of Friends	87,609	89,043
Resources - Dartmouth Caring	53,232	46,638
Resources - Age UK	174,177	179,937
Resources - Other	159,899	108,474
	895,233	818,236
Share of support costs (see note 7)	18,481	18,860
Share of governance costs (see note 7)	6,446	5,829
	920,160	842,925
Analysis by fund		
Unrestricted funds	146,120	61,213
Restricted funds	774,040	781,712
	920,160	842,925

6 Grants payable

	2021	2020
	£	£
Grants to institutions:		
COVID grants paid to organisations	19,520	-
Other grants paid to organisations	18,577	39,553
	38,097	39,553

Grants payable arise where funds have been made available to be spent across Devon and are included within the expenditure of resources. Payments are at the discretion of funders and are solely administered by the Charity.

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7 Support costs

	Support costs	Governance costs	2021	Support costs	Governance costs	2020
	£	£	£	£	£	£
Staff costs	3,308	-	3,308	3,821	-	3,821
Depreciation	2,020	-	2,020	1,724	-	1,724
Premises costs	3,000	-	3,000	6,000	-	6,000
Training and quality assurance	189	-	189	161	-	161
Advertising, recruitment and publicity	1,693	-	1,693	458	-	458
Telephone and broadband	1,403	-	1,403	1,162	-	1,162
Printing, postage and stationery	210	-	210	784	-	784
Insurance	1,362	-	1,362	1,142	-	1,142
Office equipment	2,531	-	2,531	1,767	-	1,767
Equipment maintenance	-	-	-	23	-	23
Subscriptions	2,303	-	2,303	1,235	-	1,235
Sundry expenses	462	-	462	583	-	583
Audit fees	-	4,620	4,620	-	4,620	4,620
Payroll services	-	576	576	-	566	566
Legal and professional costs	-	1,250	1,250	-	643	643
	18,481	6,446	24,927	18,860	5,829	24,689
Analysed between						
Charitable activities	18,481	6,446	24,927	18,860	5,829	24,689

Governance payments include payments to the Independent Auditor of £4,620 (2020: £4,620).

8 Trustees

None of the Trustees (or any person connected with them) received any remuneration during the year (2020: £Nil) and no Trustees were reimbursed expenses (2020: £Nil).

9 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
	9	8

Employment costs	2021 £	2020 £
Wages and salaries	182,346	149,422
Social security costs	10,738	8,564
Other pension costs	8,187	7,311
	201,271	165,297

The average number of employees includes six part time staff (2020: five).

There were no employees whose annual remuneration was £60,000 or more (2020: Nil).

The Charity provides employees the opportunity to participate in a defined contribution pension scheme and contributes 5% of participants salaries.

The total employee benefits of the Charity's key management were £40,220 (2020: £38,390).

10 Tangible fixed assets

	Fixtures, fittings and equipment
	£
Cost	
At 1 April 2020	16,523
Additions	4,262
At 31 March 2021	20,785
Depreciation and impairment	
At 1 April 2020	10,082
Depreciation charged in the year	2,020
At 31 March 2021	12,102
Carrying amount	
At 31 March 2021	8,683
At 31 March 2020	6,441

11 Debtors

	2021	2020
Amounts falling due within one year:	£	£
Trade debtors	25,920	545
Prepayments and accrued income	26,667	1,746
	52,587	2,291

12 Creditors: amounts falling due within one year

	2021	2020
	£	£
Other taxation and social security	-	4,122
Trade creditors	960	-
Accruals and deferred income	7,248	5,763
	8,208	9,885

13 Restricted funds

The income funds of the Charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds			
	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Carers Hospital Discharge	1,508	1,262	(767)	-	2,003
Devon Prevention Vol Sector Networks	1,173	40,038	(38,418)	-	2,793
Incredible Trust	245	18,657	(16,594)	-	2,308
H&SC Engagement	2,735	37,512	(34,800)	-	5,447
Home from Hospital	-	50,000	(49,696)	-	304
Self Care Grant	2,773	-	(78)	-	2,695
Wellbeing Co-ordination	57,101	352,195	(323,509)	-	85,787
Devon Memory Cafe	1,090	-	(90)	-	1,000
Wellbeing Dementia	2,360	50,000	(46,220)	-	6,140
Wellbeing End of Life	2,530	50,000	(47,417)	-	5,113
Winter Pressures	92,999	-	(10,000)	(53,019)	29,980
Wellbeing Mental Health	12,547	-	-	(12,547)	-
HOPE	37,094	-	(12,103)	-	24,991
STP Fund B	59,000	-	(5,000)	(46,062)	7,938
STP Fund C	61,067	70,000	(41,321)	-	89,746
Hopital Discharge Torbay	-	22,000	(27,898)	53,019	47,121
Winter Pressures Support 2020/21	-	92,430	(84,430)	-	8,000
Digital Project	-	35,699	(35,699)	-	-
	334,222	819,793	(774,040)	(58,609)	321,366

Carers Hospital Discharge - To support Carers whose circumstances have changed as a result of hospital admission for either themselves or their cared for.

Devon Prevention Voluntary Sector Networks - Connecting isolated and vulnerable people in our communities to voluntary and community services.

Incredible Trust - Supported voluntary groups in Teignmouth.

H&SC Engagement - Health and Social Care Engagement to support persons with complex care needs.

Home from Hospital - To support patients with timely discharge from hospital and with services to support their remaining at home post discharge.

Self Care Grant - A community grants fund to support prevention and self-care.

Wellbeing Co-ordination - To reduce isolation and improve health and wellbeing in South Devon.

13 Restricted funds (Continued)

Devon Memory Café - To support building skills across memory cafes throughout Devon.

Wellbeing Dementia - Supporting the wellbeing of people living with dementia or memory loss, their carers and their families.

Wellbeing End of Life - Supporting an improved experience for people facing end of life, their carers and their families.

Winter Pressures - A pilot project to explore how the Voluntary Sector can work within communities to reduce the pressure on services.

Wellbeing Mental Health - Investing capability and capacity in our local communities to meet the demands of poor mental health.

HOPE - To help local people struggling with long-term health conditions build confidence and learn how to manage their conditions.

STP Fund B - To support the development of community development plans and initial implementation of community development for social prescribing across South Devon.

STP Fund C - To support the development and delivery of Social Prescribing across South Devon.

Hospital Discharge Torbay - To supporting people with timely discharge from Torbay Hospital with community activity.

Winter Pressures Support 2020/21 - To support the wellbeing of vulnerable residents during winter.

Digital Project - To support organisations to deliver their services electronically during COVID.

A transfer of £53,019 from Winter Pressures restricted funds to Hospital Discharge Torbay restricted funds arose in the year as agreed with the funder. Other transfers arose from the purchase of outcomes from CVS core activities.

14 Unrestricted funds

The unrestricted income funds of the Charity arising through its activities are as follows::

		Movement in funds			
	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Designated reserve fund	72,000	-	-	-	72,000
Designated SOUP	3,177	-	-	-	3,177
Designated succession planning	5,000	-	-	-	5,000
General unrestricted funds	159,717	193,426	(146,120)	58,609	265,632
	239,894	193,426	(146,120)	58,609	345,809

The purpose of the designated reserve fund is set out in the Trustees' report. The purpose of the SOUP designated fund is to support people to invest in their own local community projects. The purpose of the succession planning designated fund is to plan for future staff changes.

15 Analysis of net assets between funds

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Fund balances at 31 March 2021 are represented by:						
Tangible assets	8,683	-	8,683	6,441	-	6,441
Current assets/ (liabilities)	337,126	321,366	658,492	233,453	334,222	567,675
	345,809	321,366	667,175	239,894	334,222	574,116

16 Legal status of the Charity

The Charity is a Company limited by guarantee having no share capital. In the event of a winding up each member agrees to contribute a sum not exceeding £1.

17 Related party transactions

There were no disclosable related party transactions during the year (2020 - none).

18 Cash generated from operations	**2021 £**	**2020 £**
Surplus for the year	93,059	219,376
Adjustments for:		
Investment income recognised in statement of financial activities	(485)	(883)
Depreciation and impairment of tangible fixed assets	2,020	1,724
Movements in working capital:		
(Increase)/decrease in debtors	(50,296)	72,520
(Decrease) in creditors	(1,677)	(58,485)
Cash generated from operations	42,621	234,252

19 Analysis of changes in net funds

The Charity had no debt during the year.

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

DETAILED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2021

	£	2021 £	£	2020 £
Income from:				
Donations and legacies				
Donations and gifts		1,721		-
Grant income		901,753		1,043,698
Charitable activities				
Project work and management		107,912		10,371
Photocopying		-		119
Training events		1,348		6,580
Office rental		-		650
Investment income				
Bank interest receivable		485		883
Total income		1,013,219		1,062,301
Resources expended:				
Charitable activities				
Costs of operating				
Wages and salaries	197,963		161,476	
Travel and subsistence	2,987		3,887	
Printing, postage and stationery	210		784	
Resources - Moorland Care Group	85,544		82,845	
Resources - Totnes Caring	50,299		70,574	
Resources - Volunteering in Health	83,313		74,578	
Resources - Kingscare League of Friends	87,609		89,043	
Resources - Dartmouth Caring	53,232		46,638	
Resources - Age UK	174,177		179,937	
Resources - Other	159,899		108,474	
Share of support costs	18,481		18,860	
Share of governance costs	6,446		5,829	
		(920,160)		(842,925)
Net movement in funds		**93,059**		**219,376**

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

MANAGEMENT INFORMATION

FOR THE YEAR ENDED 31 MARCH 2021

TEIGNBRIDGE COMMUNITY AND VOLUNTARY SERVICES

SUPPORT AND GOVERNANCE COSTS
FOR THE YEAR ENDED 31 MARCH 2021

	£	2021 £	£	2020 £
Support costs				
Support wages and salaries		3,308		3,821
Depreciation		2,020		1,724
Premises costs		3,000		6,000
Training and quality assurance		189		161
Advertising, recruitment and publicity		1,693		458
Telephone and broadband		1,403		1,162
Printing, postage and stationery		210		784
Insurance		1,362		1,142
Office equipment		2,531		1,767
Equipment maintenance		-		23
Subscriptions		2,303		1,235
Sundry expenses		462		583
		18,481		18,860
Governance costs				
Audit fees	4,620		4,620	
Payroll services	576		566	
Legal and professional costs	1,250		643	
		6,446		5,829
		24,927		**24,689**