



Voluntary Support
N O R T H S U R R E Y

VOLUNTARY SUPPORT NORTH SURREY

Annual Report 2024/25

Voluntary Support North Surrey (VSNS) is an independent charity the supports circa 1500 voluntary and community organisations from three main locations, Camberley, Chertsey and Staines.

OUR MISSION

The lives of residents in Runnymede, Spelthorne and Surrey Heath are improved through stronger voluntary, community and faith sectors.

OUR VALUES

- Community at the centre of everything we do:

“If it isn’t happening in the community then it isn’t happening”



- Improving lives locally: **Communities are welcoming and supportive, especially of the most vulnerable;**
- Fairness and respect for difference: **Regardless of gender, ability, religion or race;**
- Learning organisation: **Striving for continuous improvement and reflection;**
- **We are passionate about what we do.**



During the period 2024/25, Voluntary Support North Surrey’s work had a significant impact on local communities in North Surrey, equating to a social value* **of £4.8m.**
This is an increase **of £900,000** or 23% on last year.

THIS IS BROKEN DOWN AS FOLLOWS:

Funding granted to local groups following VSNS support	£1,400,000
Volunteering	£2,683,800
Befriending volunteers	£343,000
Employee volunteering	£207,000
VSNS grant funding	£45,000
Donations / gifts in kind	£98 ,000
Training	£60,000
Total	£4,800,000

*Social Value refers to the wider financial and nonfinancial value created by an organisation through its day-to-day activities in terms of the wellbeing of individuals and communities, social capital created and the environment.

This annual report describes the work of the Charity, including achievements in the reporting period. The report also includes a statement of financial activities and an independently produced examiner's report.

THE YEAR IN NUMBERS 2024/25

Social Value Generated	£4,800,000
Grants Awarded After Support	£1,400,000
Grants Awarded Local Funds	£59,000
Beneficiaries	1500 charities/voluntary groups
Employee Volunteers	828 volunteers
Team Volunteering	93 teams
New Volunteers Registered	994 volunteers
Volunteer Training	12 sessions for 86 volunteers
Charity Staff Trained	250 staff trained across 12 topics
Mental Health and Older People's Forums	12 forums
Networking Events	24 events
Fundraising Training	35 organisations trained
Governance Support	48 organisations assisted
Befriending Service	73 lonely people supported
Funding Advice	69 charities received tailored support
Corporate Engagement	26 businesses took part in charity events
Business Funding Secured	£74,000 provided to 16 organisations
Websites Created	6 new charity websites developed and 8 regularly maintained
Newsletters Issued	68 newsletters year in 2025

CHAIR HELEN FRARY'S FOREWORD



The last twelve months have continued to be a challenge for the voluntary sector and our residents – efforts to secure funds and resources have been set against a backdrop of changing local authority priorities and uncertainty. Budgets are stretched and we are ever more reliant on volunteers.

Voluntary Support North Surrey has played a vital role in ensuring that our charities and community organisations remain supported, empowered, and effective in delivering for our residents.

We are following the Government's plans for local authority reform closely. 2026 promises to be a year of great change as we move to a new statutory body for Surrey. VSNS is fully engaged in the process and is positioning itself to be able to build on the opportunities that this change will present. I am confident that we have the networks, proven track record for delivery, agility and drive to be the best we can be for all residents in the new structure. The Board is tracking the process of change and we are excited to build a new VSNS in line with identified needs. I reiterate our commitment to our local voluntary sector.

Through significant hard work our finances remain stable. We are ever mindful that – while it is necessary to use reports such as this one to demonstrate impact and value for money – our work is about the individual – that one person who is lonely, in crisis or simply wanting to give back.

Our project with the National Lottery is continuing to bring key organisations back to pre-Covid capacity and is being considered as a national model.

Our annual volunteer awards for Spelthorne, Surrey Heath and Runnymede delivered again this year. In Surrey Heath alone the 20 individuals nominated for a long-service award had over 200 years of volunteering between them. From established teams like the volunteers at The Camberley Alzheimer's Cafe to small groups that supporting our local Ghurkha community, the impact that a single person or organisation can have on their community shines brightly. The purpose of these awards is to celebrate the magnificent – and often unsung – kindness that exists among the people of Surrey.

In 2025 VSNS had the tremendous honour of being nominated for a King's Award for Voluntary Service. It was a great opportunity to reflect on what we do and the impact we can, and have had, and to enjoy a great evening meeting with other nominees as the guest of the Lord Lieutenant of Surrey. VSNS has strengthened its governance in 2025 with the appointment of new Trustees who bring fresh skills and experience. I am grateful for their support as we guide VSNS through choppy waters. On their behalf we extend our thanks to all those who make VSNS the tremendous success that it is: our staff, our volunteers, and our partners.



CHIEF EXECUTIVE OFFICER SOLETTE SHEPPARDSON'S REPORT FOR 2024/25:

Introduction

The voluntary, community and social enterprise sector consists of many very small organisations with limited internal infrastructure to meet the demands of compliance.

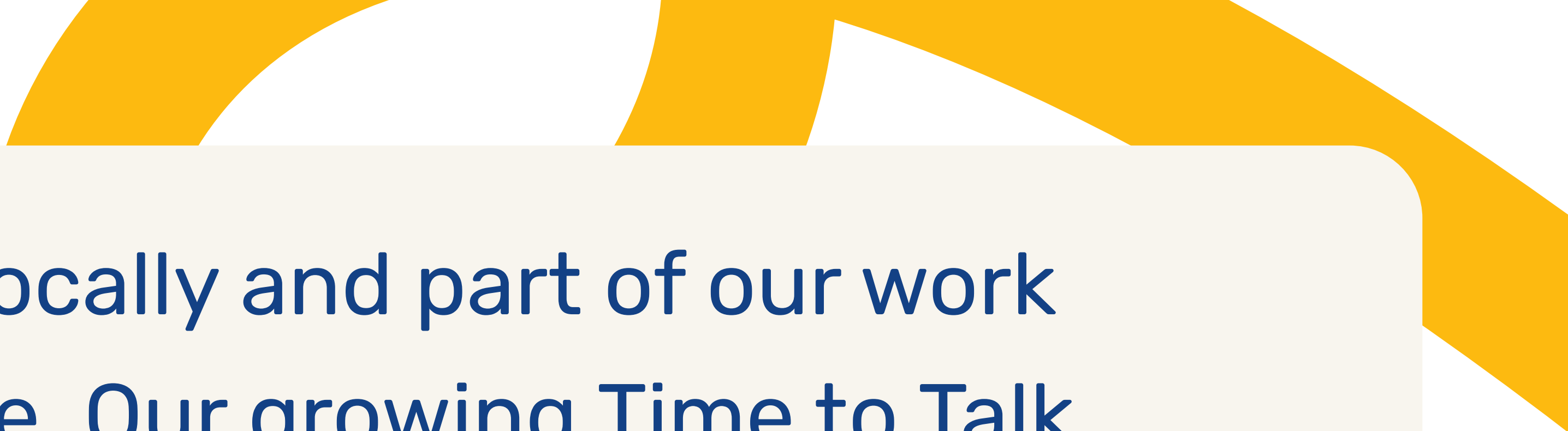


As a consequence, local organisations rely on the existence and activity of Voluntary Support North Surrey as an infrastructure organisation that supports them with a range of operational and strategic issues.

The sector continues to face huge challenges, particularly around funding and resourcing, in the face of increasing demand for services. **So it was not without a small amount of pride that we look back at the last year and the support Voluntary Support North Surrey has delivered, generating a£4.8m in social value.**

Voluntary Support North Surrey purpose is to support voluntary and community organisations, statutory agencies and the business community to promote voluntary work, be a voice for the voluntary sector and identify gaps in provision of services.

We offer many free services to local voluntary groups as part of our investment in building the sector's capacity. We have supported members, and in turn their communities, to work well with local and regional authorities. And we have worked to influence the local and national government policy and the health system, advocating for our sector and community.



One of our core values is improving lives locally and part of our work involves delivering services to local people. Our growing Time to Talk befriending services in Surrey Heath and Runnymede tackle isolation and loneliness, while our support service for Ukrainian refugees, working with local partners, has included social and emotional support through community groups and practical support to get back to work through our STEP programme.

Our success is a combination of vision, hard work and the dedication and commitment of staff, volunteers, partners and funders. The reward is in healthy, strong communities. We were thrilled to have this dedication and commitment recognised early in 2025 when we were nominated for The King's Award for Voluntary Service, the highest accolade for voluntary groups in the UK.

Success does not happen in isolation, and none of this would have been possible without the support of Surrey County Council, District and Borough councils, Frimley ICS, Surrey Heartlands, and the National Lottery. Their continued support and funding throughout this year have been invaluable in helping us champion volunteering and strengthen our local communities.

Our heartfelt thanks, also, to the local organisations and volunteers who do the work, supporting people in need and investing time and resources into the people and places in North Surrey that make it a great place to live. We are so fortunate to have such amazing charities and volunteers in our area who give so much to our communities.

We look to the future with focus and determination to support our voluntary and community sector as we move into a new year and a new phase in local and national government.

KEY ACHIEVEMENTS

Three functions of infrastructure serve as the foundation of our work and provide a framework to ensure effective support for the groups we support. These three functions are:

- volunteer recruitment
- corporate engagement
- building the third sector's capacity through strengthening governance, free training courses and funding support and advice.

Our services have provided an estimated £4.8m in social value over this period.

1. Volunteer recruitment and management support



This year, as part of promoting volunteering across our communities, we held our North Surrey Community Focus event on 18 June which brought together groups and voluntary organisations at Elmsleigh Shopping Centre in Staines. The event offered the public a chance to find out more about the support available to them in what was North Surrey's biggest showcase of volunteering opportunities and community support. It was fantastic to see so many local groups get involved.

We also held our annual summer roadshow, where we had stands at six community events over the summer. Again, this is an important way that we raise awareness of volunteering opportunities in North Surrey with members of the public.

We ran an online volunteer recruitment campaign, supported by Surrey Heath Borough Council, to raise awareness of volunteering in North Surrey and reach new volunteers, including from harder to reach communities. This campaign ran across social media and Google Ads, resulting in a significant increase in volunteer registrations.

We also held our annual Runnymede and Spelthorne Volunteer Awards celebration on Monday 3rd June, coinciding with Volunteers Week, in partnership with Royal Holloway University. This was followed on 28th November by our Surrey Heath Volunteer Awards, held in partnership with Surrey Heath Borough Council. Nominations reflected the many heartwarming stories of people caring for one another in our communities.

2. Working with community partners

On 12 February, we hosted Reconnect, Reset, Rebuild, an event exploring how organisations can work together to improve health and wellbeing in Surrey Heath. This event provided a valuable opportunity to work together, share ideas, amplify voices and define priorities that can help shape communities and improve health outcomes.

For many years, we have run two specialist community forums – our Surrey Heath Mental Health Forum our Spelthorne Older People's forum, both of which bring together professionals working in these areas, with around 40 statutory and voluntary organisations that attend. This year, we launched our Runnymede Older People's Forum. As in Spelthorne, this forum focuses on older people (55+) in the borough and highlights the services available to them, funding and developments in that space and provides a platform to discuss any challenges affecting this age group.



This year, VSNS also partnered with Active Surrey and Sport England on a research project aimed at giving voice to residents of Stanwell – the only Surrey neighbourhood to be selected for Sport England's Place Partnership funding programme and one of England's most deprived areas. Through face-to-face conversations with 1% of local adults, alongside Active Surrey's school visits engaging young people, the project explored how physical activity can address inactivity and inequality in challenging environments.

The resulting Stanwell Resident Research Report provides valuable insights into the barriers facing this community of 14,495 residents and offers a roadmap for improving lives through increased physical activity and community engagement, ensuring local voices shape future support and services.



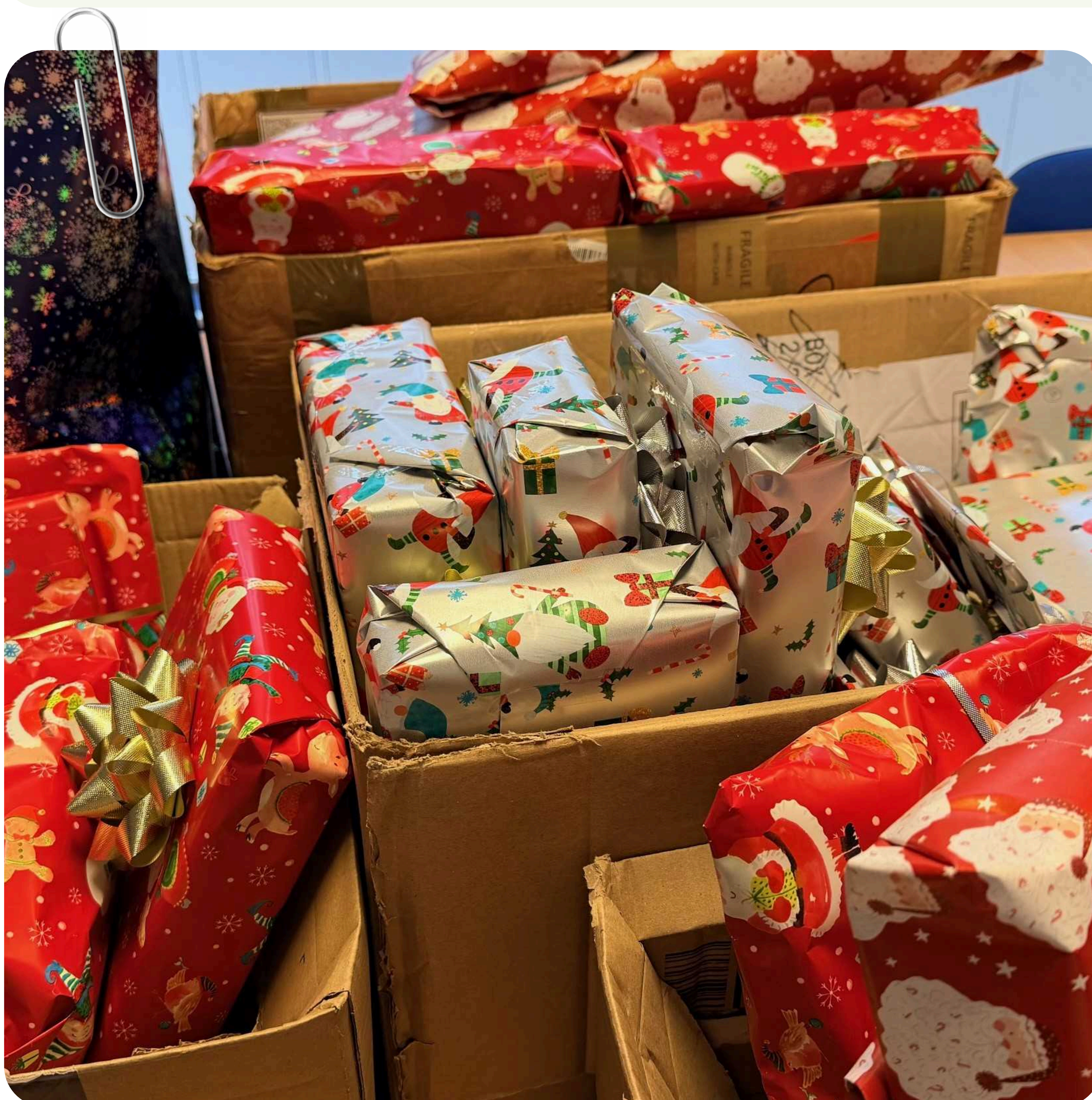
3. Corporate engagement and donations

We have a long and proud track record of working with Surrey-based businesses. In this period **26 businesses sent 93 teams of volunteers to corporate volunteering events, with 829 volunteers taking part in volunteering days.**

Throughout the year, five companies donated £74000 to 38 charities (including donations to our Angel Tree and Easter egg schemes). Alongside financial donations, items including laptops, stationery and office furniture were donated to groups.

Our Angel Tree Christmas giving scheme and easter donation schemes were also very well supported.

VSNS facilitated 1800 Christmas gifts to 36 groups, and just under 1400 Easter eggs were donated to 24 groups, totalling an estimated value of £9,000 on Christmas gifts and just under £4,000 on Easter eggs.



4. Funding support and grant making



A core part of our objectives is to build capacity in our voluntary, community and faith sector. As part of this service, VSNS offers:

- 1-2-1 advice and guidance with fundraising. This year, this has included a dedicated Charity Development Manager, funded by Spelthorne Borough Council, and charity support specialists funded by the National Lottery;
- Access to and support with finding grants;
- Free fundraising training sessions, and meet the funder sessions;
- A monthly fundraising newsletter which includes the latest funds, plus fundraising news, tools and guidance;

We have had a number of successes in helping groups with their fundraising strategy and applications, with 35 groups receiving tailored support, and 66 groups attending training courses. We are delighted that local groups have successfully received considerable funds in the order of £1,500,000 from a number of national trusts and grant givers.

In 2010, our Board of Trustees agreed that VSNS reserves should be used to establish community funds which are invested with the Community Foundation for Surrey. This year in Runnymede alone we granted funds of £14,917 to five groups. To date VSNS has granted £310,000 through our local grants funds. In addition, there are now two active funds in Spelthorne and we have a seat on the Spelthorne panel helping to support local groups with grant funds. We also administered £44k of Surrey County Council's Sparks funding, allocating funding to 16 different groups.

5. Governance support



Over the year VSNS supported trustees and boards from more than 70 organisations. VSNS provided training on charity law and governance as well as 1-2-1 support to trustee boards and senior leaders. One-to-one tailored charity training has been delivered and individuals and groups have been supported in making applications to the Charity Commission.

We held four networking events, with speakers invited to deliver talks on Governance and other topics. These events are proven to be effective at encouraging and enabling voluntary sector organisations to support one another and build sustainable capacity at a local level. We are grateful to Royal Holloway University and Enterprise, who have generously hosted these events for us.



In June, in partnership with Surrey Heath Borough Council, we also held our 'Making Boards Better' event which brought trustees together from various organisations to talk about good board practice and the challenges they face in the voluntary sector.

6. Training



VSNS provides a broad training programme, offered free to participants, which has been devised to support and develop North Surrey's third sector. This year we had 250 people attending the following training courses:

- charity law for trustees

- equality, diversity and inclusion

- emergency first aid at work

- digital fundraising

- GDPR

- grant and trust application writing

- safeguarding awareness

- an introduction to social media

- volunteering and the law

- volunteer recruitment and management

We use feedback forms to regularly develop and improve the training. New courses for the coming year include an introduction to crowdfunding and social media marketing and remarketing.

7. Social media and websites



VSNS believe that a digital presence is an essential part of successful fundraising and engaging supporters and volunteers. We have developed new WordPress websites for six organisations and helped maintain a further eight, free of charge. We have also provided social media advice to assist local organisations with the delivery of their messages to multiple and diverse audiences, as well as provided 1-2-1 advice and support.

8. Resource building

In October 2022, VSNS was awarded £459,000 National Lottery funding to support communities' recovery from the Covid-19 pandemic.

The project's goal is to build the capacity of organisations providing services to local communities across the three boroughs. This is the second year of the four-year funding.

This year we worked with 48 community groups, working across these six main areas:

- Recruiting new volunteers;
- Recruiting and training trustees;
- Linking groups so they can share knowledge, skills, volunteer recruitment campaigns, admin tasks and training to improve capacity to deliver their services;
- Upskilling groups with digital skills;
- Providing hands on support to improve sustainability;

In addition, VSNS has enabled some local charities to have affordable premises and access to much needed resources thus supporting the delivery of their services locally. For example, the Charity directly hosts Cruse Bereavement Care and Camberley Care.

9. Voice for the Third Sector



VSNS is a voice for North Surrey's third sector, helping shape local services with our local authority and health partners through our presence on local boards and committees. Boards that we sit on include Borough partnership groups, ICS steering committees, Place based alliances, and community task groups in the areas of deprivation. Over the last year we have devoted much time to the creation of Voluntary Sector Health Alliances and we are members of the 11 strong leadership group in Surrey Heartlands.

ADDITIONAL SERVICES

Time to Talk



VSNS's Time to Talk befriending schemes in Runnymede and Surrey Heath support people of all ages that feel isolated, including individuals that are suffering from dementia or mental poor health.

This year we have matched 73 wonderful volunteers with people feeling alone or isolated, spending over 3500 hours with befriendees. Volunteers meet regularly – usually weekly – in people's homes or in the community.



There continues to be a waiting list of isolated people needing to be matched with suitable volunteers. We work closely with our local social prescribers and other partners.

In January, we celebrated five years of our Time to Talk in Surrey Heath at a special gathering of volunteers, befriendees and community partners at Pine Ridge Golf. Mayor Pat Tedder joined us for the event along with Surrey Heath Borough Council's commissioner, who commented on what a lovely community Time to Talk has become.

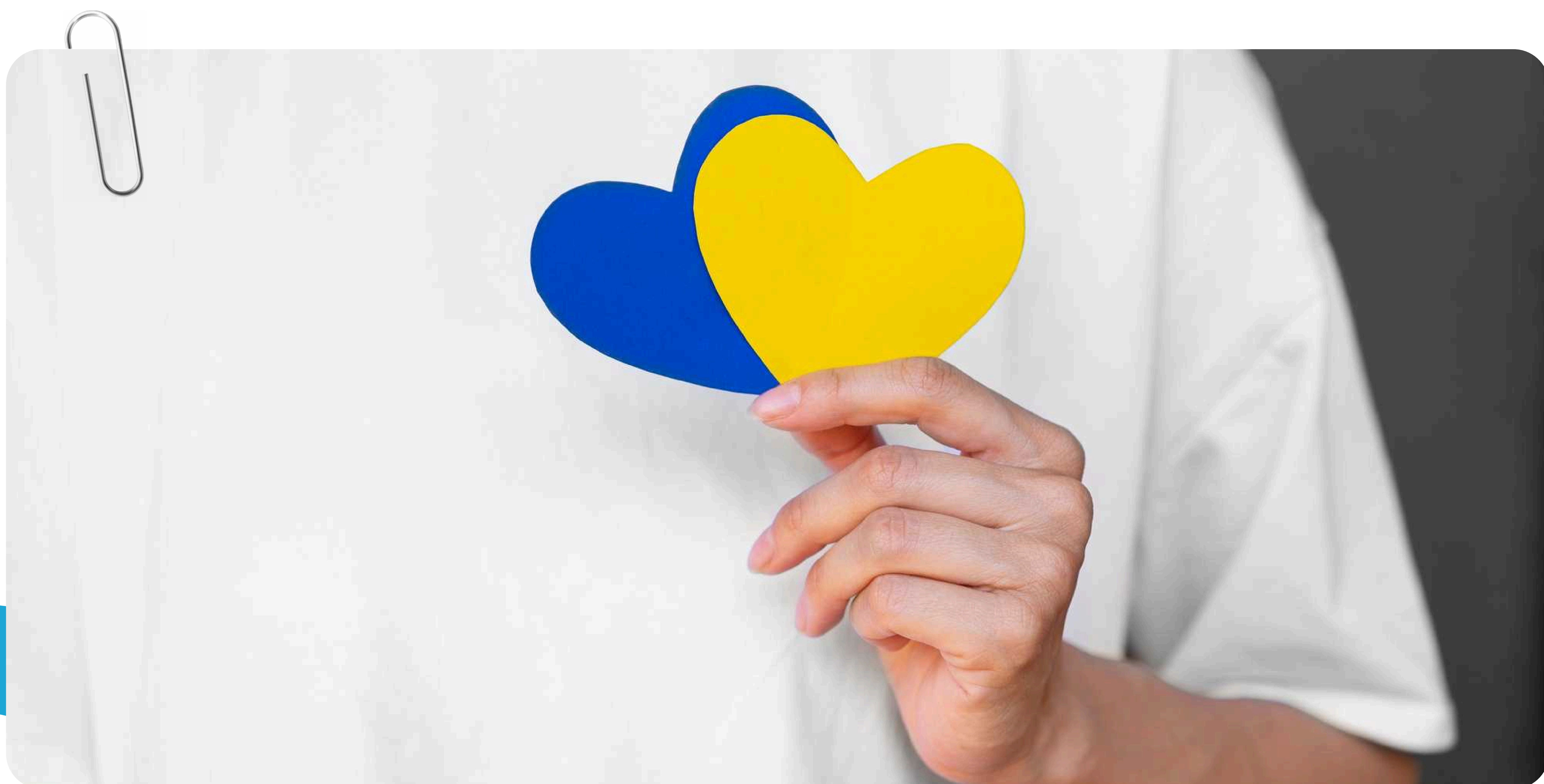




We continue to hold our drop-in sessions for Ukrainians in North Surrey. These are friendly, informal places where people can meet other Ukrainians and take place every Tuesday at Revive Café in Chertsey.

We also hold drop-ins in Addlestone, Egham and Camberley and offer a range of support to Ukrainian people in North Surrey. Supported by a Ukrainian-speaking volunteer, the groups provide social, practical and employment support and are a friendly, informal places where people can meet other Ukrainians.

The STEP programme, which was initially funded for one year by World Jewish Relief, supports Ukrainian refugees in rebuilding their careers in the UK by recognising international qualifications, developing employability skills, and bridging sector-specific knowledge gaps.





The environment voluntary organisations are operating in continues to be challenging, with many organisations grappling with increasing demand for services while funding is reduced and Local Government reorganisation is pending. **Our efforts will concentrate on a few areas for successful impact including;**

Enabling voluntary organisations to grow and develop in challenging times by providing one to one tailored support.

Responding to the continued uncertainty around statutory funding driven by economic circumstances by keeping our business plan under regular review.

Maintaining a reserve level of £100,000 to cover the cost of redundancy and possible lease terminations

Improving board diversity, training and inclusion.



We are expanding our Time to Talk befriending service into Spelthorne, following the success of our schemes in Runnymede and Surrey Heath. Will need to continue to grow befriending and ensure that there are well trained and supported volunteers.

VSNS Governance



VSNS applied to the Charity Commission in 2019 and changed status becoming a CIO on 11th December 2019. The Board oversees the Charity, sets its strategic direction, and works with the CEO and the team to deliver key outcomes. All Trustees sign, and are held accountable, to a code of conduct.

Our Trustee Board



VSNS is managed by a Trustee Board comprising up to seven trustees. Trustees are appointed for a three-year term and can serve no more than nine consecutive years as a trustee. The Chair is appointed by trustees and again must serve no more than nine years.

In 2024/25, our Chair was Helen Frary, and Vice Chair was Anne Elkington. The Board is served a standing sub-committee for Finance, chaired by Anne Elkington. The Board establishes working groups on specific topics, chaired by a trustee, to undertake tasks delegated to them by the Board, and advise the Board on policy and strategy.

New trustees are provided with induction, ongoing support and development to help them fulfil their role.

All trustees give their time freely and no trustee was paid for their role as trustee during the year.

Trustees are required to disclose all relevant interests and register in accordance with the organisation's Memorandum and Articles, withdraw from decisions where a conflict of interest arises.

Internal control and risk management



The trustees examine the major risks faced by the charity, in relation to external factors and relationships, its governance and management, its internal operations and its business. The management of risk is reviewed by the senior management team and the Trustee Board.

The principal risks and their mitigations are:

- The trustees keep the systems of internal financial control under review. Systems have been designed to provide reasonable, but not absolute, assurance against material misstatement or loss. **They include:**
 - a 5-year strategic and one year business plan supported by an annual budget approved by the trustees;
 - regular consideration by the trustees of financial results, variance from budgets and performance against the non-financial annual plan;
 - clear delegation of authority and separation of duties.



VSNS finances are managed in compliance with SORP 2005.



Voluntary Support
N O R T H S U R R E Y

ACCOUNTS

Statement of Financial Activities
Year Ending 31st March 2025

Balance Sheet
31st March 2025

These financial statements were approved by the Board of Directors on the 31 October 2025 and signed on its behalf by:


Signed L. Franklin
Treasurer

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDING 31st March 2025

1 ACCOUNTING POLICIES

Basis of preparation

These accounts have been prepared under the historical cost convention and comply with the Charities Act 2011, and Accounting and Reporting by Charities: Statement of Recommended Practice SORP applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland FRS102 published on 16 July 2014.

Company Status

VSNS is a registered charitable incorporated organisation (number 1141587).

Incoming Resources

All income is recognised in the Statement of Financial Activities (SOFA) when entitlement to that income is virtually certain and the amount can be reasonably quantified.

Income received by way of grants, donations and gifts is included in full in the SOFA at the time of receipt.

Income from grants, where such income is dependant upon performance or specific deliverables, is recognised upon satisfactory completion of the performance or delivery.

The value of donated services and the value of services provided by volunteers are not included in these accounts.

Investment income is included when received.

Resources Expended

Expenditure is recognised on an accruals basis as the liability is incurred.

Expenditure includes VAT which is not recoverable

Governance costs include the costs associated with meeting the organisation's constitutional and statutory requirements.

Pension

The company operates a defined contribution pension scheme for staff

2 ANALYSIS OF INCOMING RESOURCES

	Unrestricted	Restricted	2025 Total	2024 Total
	£	£	£	£
DONATIONS				
Chertsey Combined Charity	-	-	-	-
Other	3,881	-	3,881	-
	<u>3,881</u>	<u>0</u>	<u>3,881</u>	<u>0</u>
GRANT INCOME				
Surrey County Council	85,099	-	85,099	85,099
Runnymede Borough Council	37,070	-	37,070	37,070
Surrey Heath Borough Council	20,000	-	20,000	20,000
Spelthorne Borough Council	38,000	-	38,000	35,000
North West Surrey CCG	40,088	-	40,088	40,088
Surrey Heath CCG	20,044	-	20,044	20,044
	<u>240,301</u>	<u>-</u>	<u>240,301</u>	<u>237,301</u>
COMMUNITY PROJECTS				
SHCCG - Integrated Local Care	39,000	-	39,000	39,000
SHCCG - Time to Talk	35,300	-	35,300	30,000
SHCC - Youth Volunteer	3,000	-	3,000	3,000
Lottery Community Funding	-	117,161	117,161	112,187
Surrey CC - SPARKS Funding	6,546	31,223	37,769	48,422
RBC - Befriending Funding	-	29,755	29,755	26,744
Spelthorne BC Prosperity Fund	-	29,397	29,397	13,097
Community Foundation for Surrey	-	-	0	1,985
SOC Ukrainian Fund	-	5,970	5,970	5,779
Covid-19 Related Income	-	-	0	0
	<u>83,846</u>	<u>213,506</u>	<u>297,352</u>	<u>280,194</u>
OTHER INCOME				
Office Rental & Other Services	6,073	-	6,073	6,971
Bank Interest	17,626	-	17,626	10,722
Sundry	79,549	-	79,549	56,069
	<u>103,248</u>	<u>-</u>	<u>103,248</u>	<u>73,762</u>
TOTAL INCOME	<u>431,276</u>	<u>213,506</u>	<u>644,782</u>	<u>591,257</u>

3 ANALYSIS OF RESOURCES EXPENDED

CHARITABLE ACTIVITIES

a	Staff Costs
b	Premises Rental and Other Expenditure
c	IT
d	Broadband, telephone & postage
e	Travel & volunteer expenses
f	Project related expenditure - Other
g	Covid-19 related expenditure
h	Health & Safety
i	Marketing & advertising
j	Office costs
k	Subscriptions
l	Insurances
m	DBS
n	Community networking
o	Printing & stationery
p	Sundries
q	Restricted Funds expenditure
r	Bank charges
s	Bad Debts
	TOTAL

Unrestricted	Restricted	2025 Total	2024 Total
£	£	£	£
366,490	88,415	454,905	415,634
10,294	8,226	16,520	32,910
13,478		13,478	9,275
4,850	735	5,385	5,225
5,397		5,397	4,527
61,043	107,588	168,642	141,611
0	-	0	0
288	-	288	69
136	681	817	8,416
1,971	448	2,419	11,609
1,643	-	1,643	1,323
1,642	-	1,642	1,541
219	-	219	140
507	-	507	2,086
1,421	1,050	2,471	3,629
6,063	-	6,063	4,566
-	-	-	-
60	-	60	60
0	-	0	0
475,302	205,154	680,456	642,621

GOVERNANCE COSTS

t	AGM Expenses
u	Independent Examiners fee
v	Legal & consultancy
	Total

-	-	-	-
200	-	200	200
3,620	-	3,620	14,540
3,820	0	3,820	14,740

TOTAL EXPENDITURE

479,122	205,154	684,276	657,361
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4 DEBTORS & PREPAYMENTS

Trade Debtors due within 1 year
Prepayments & Advances

2025	2024
£	£
1,000	0
6,629	7,877
7,629	7,877

5 INVESTMENTS

Surrey Community Fund

2025	2024
£	£
0	0

Reserve funds were repaid from the Community Fund and currently held within the bank account, pending re-investment.

6 CREDITORS & ACCRUALS

Trade Creditors due within 1 year
HMRC PAYE & NIC
Pensions Fund
Payments received in advance
Accruals

2025	2024
£	£
7,971	6,295
12,734	10,328
3,641	3,123
358,158	297,136
20,683	31,841
403,187	348,723

7 MOVEMENT IN FUNDS

Unrestricted Funds

General Fund
Total

01/04/2024	Income	Expenditure	31/03/2025
£	£	£	£
323,997	431,276	479,122	276,151
323,997	431,276	479,122	276,151

Restricted Funds

Surrey County Council
Runnymede Borough Council
Chertsey Combined Charities
Smoke Free Alliance
Forest Estate Community Hub
Lottery Community Fund
Surrey CC SPARKS Funding
Runnymede BC Befriending Grant
Spalthorne BC Prosperity Fund
SCC Ukrainian Fund
Total

26,584	-	-	26,584
900	-	-	900
200	-	-	200
7,000	-	-	7,000
1,030	-	-	1,030
-	117,161	108,809	8,352
-	31,223	31,223	0
-	29,755	29,755	0
-	29,397	29,397	0
-	5,970	5,970	-
35,714	213,506	205,154	44,066
359,711	644,782	684,276	320,217

TOTAL FUNDS

8 EMPLOYEE COSTS

	2025	2024
	£	£
Salaries	379,356	355,403
Social security costs	37,005	30,637
Employer pension contributions	29,906	19,046

One employee received emoluments (excluding employer pension costs) of more than £60,000
This employee's emoluments (excluding pension costs) were in the band £100,000 to £110,000
The average number of employees during the year, calculated on the basis of full time equivalents was 11 (2024 10)

9 TRUSTEE REMUNERATION & RELATED PARTY TRANSACTIONS

No remuneration was paid to any trustee member of the board during the year.
No trustee or member of the board had any personal interest in any contract or transaction entered into during the year

10 TAXATION

VSNS as a charity is exempt from taxation on its income and gains under sections 486 to 493 of the Corporation Tax Act 2010 and Section 256 of the Taxation of Capital Gains Act 1992, to the extent that they are applied for charitable purposes.

VOLUNTARY SUPPORT NORTH SURREY

Independent Examiners Report

Independent Examiner's Report to the trustees of VOLUNTARY SUPPORT NORTH SURREY

I report to the trustees on my examination of the accounts of Voluntary Support North Surrey for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011('the Act'). The trustees consider that an audit is not required for this year under the Charities Act 2011, s.144(2) (the 2011 Act) and that an independent examination is needed.

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in, any material respect:

- the accounting records were not kept in respect of the charity as required by section 130 of the Act; or
- the accounts do not accord with those records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

MHMatthews FCCA FMAAT

Mrs M H Matthews

FCCA

MHM Accounting Solutions

13 Mapledrakes Close

Ewhurst

GU6 7QR

20th December 2025