



Voluntary Support  
N O R T H   S U R R E Y

# VOLUNTARY SUPPORT NORTH SURREY

Annual Report 2023/24



Voluntary Support North Surrey (VSNS) is an independent charity that supports approximately 1,500 voluntary and community organisations within the North Surrey boroughs of Runnymede, Spelthorne and Surrey Heath, and their 300,000 residents.

VSNS has three offices located in Camberley, Chertsey and Staines.

## OUR MISSION



The lives of residents in Runnymede, Spelthorne and Surrey Heath are improved through stronger voluntary, community and faith sectors.

## OUR VALUES



- Community at the centre of everything we do: “If it isn’t happening in the community then it isn’t happening”;
- Improving lives locally: Communities are welcoming and supportive, especially of the most vulnerable;
- Fairness and respect for difference: regardless of gender, ability, religion or race;
- Learning organisation: striving for continuous improvement and reflection;
- We are passionate about what we do.



In 2023/24 Voluntary Support North Surrey’s work had a significant impact on local communities in North Surrey, equating to a social value of **£3.9 million**.

VSNS SOCIAL VALUE IS BROKEN DOWN AS FOLLOWS:

Funding granted to groups following VSNS advice	£1,918,000
Volunteering	£1,750,000
VSNS grant giving from local funds – Sparks funding	£59,000
Donations/gifts in kind from businesses	£78,000
Befriending volunteers	£31,500
Training	£50,000
Total	£3,900,000

\* Social value refers to the wider financial and non-financial value created by an organisation through its day-to-day activities in terms of the wellbeing of individuals and communities, social capital created and the environment

This annual report describes the work of the charity including achievements in the reporting period. The report also includes a statement of financial activities and an independently produced examiner's report.





# THE YEAR IN NUMBERS 2023/24

---

- **£3,900,000** in social value;
- **£2,000,000** granted for North Surrey;
- **1500** charities and voluntary groups as beneficiaries – including 218 surrey wide charities;
- **£59,000** in grant giving from local VSNS managed community funds and SCC SPARKS;
- **893** employee volunteers deployed in the community;
- **96** teams of volunteers engaged in charity work, an average of 9.3 people per event;
- **597** new volunteers registered in voluntary organisation;
- **6** volunteer training sessions for 70 volunteers;
- **250** charity workers trained in 11 topics;
- **4** mental health forums including 35 charities;
- **300** people better connected through 14 networking events and forums;
- **66** organisations trained in fundraising tools and techniques;
- **61** organisations assisted and informed on good governance and best practice;
- **99** lonely people befriended;
- **35** charities received individual tailored funding advice;
- **35** different corporates or businesses held events organised by VSNS;
- **49** new befrienders as volunteers;
- **18** organisations directly received funding from business connections via VSNS totalling £58k;
- **11** charity websites created by VSNS at no cost to the charities;
- **64** Newsletter per year – 12 general newsletters; 12 fundraising newsletters; 12 volunteer newsletters for each borough including Spelthorne, Runnymede and Surrey Heath.



# FOREWORD FROM HELEN FRARY, CHAIR OF THE BOARD OF TRUSTEES, VOLUNTARY SUPPORT NORTH SURREY

---



Reflecting on 2023/2024, I am struck by the incredible resilience and adaptability shown by the voluntary sector in North Surrey. Against a backdrop of the cost-of-living crisis, increased demand for services, and financial pressures on local authorities, Voluntary Support North Surrey has played a vital role in ensuring that our charities and community organisations remain supported, empowered, and effective in delivering for our residents.

Our annual report is intended to show our impact and value as an organisation against our objectives, and the easiest way to do this is with numbers. However, we are mindful that every number and statistic in this report is a real-life person – either someone who may be finding life a little tricky or someone who wants to make a difference, but all of whom are usually unseen.

I was again privileged to be part of the Spelthorne and Runnymede Volunteer Awards in 2024 and was struck by the critical need for the nominated groups and individuals – a wholly volunteer-led family child contact centre is not a nice-to-have, it is a fundamental requirement to support families in crisis; similarly, we saw how a local boxing club can be transformative in the lives of young people at a time when horrendous news headlines seem ever more prevalent. We also saw how one person can make a difference with a serendipitous act of kindness that resulted in a single donation to an organisation which represented a quarter of their annual income.



The Trustees are particularly proud of the strides made in volunteer engagement this year. Through innovative digital campaigns, we've expanded our reach, quadrupling volunteering enquiries and connecting even more people with opportunities to give back. And, our corporate engagement has also been a key success, with businesses stepping up to support community projects both financially and through active participation.

Looking ahead, it is clear that the challenges facing the voluntary sector will not abate. Rising costs, funding uncertainties, and increasing demand require us to be both strategic and bold in our approach. As Trustees, our focus remains on ensuring that VSNS continues to provide the infrastructure and support needed to strengthen the sector and enhance its capacity to deliver for the people of North Surrey.

We are following the Government's plans for local authority reform with close interest. Political change only reinforces the need for action at community level. While our geographical boundaries will change, we remain passionately committed to supporting groups wherever they will sit and all residents of North Surrey – we will leave no one behind.

We have worked hard in the last year to recruit new trustees ensuring that we have a strong set of skills, and I am particularly grateful for their individual support and engagement. On behalf of the Board of Trustees, I extend my heartfelt thanks to our staff, volunteers, funders, and partners for their unwavering dedication and commitment. Your efforts are at the core of everything we do, and together, we are continuing to build a future where the voluntary sector thrives and our communities flourish.





# CHIEF EXECUTIVE OFFICER, SOLETTE SHEPPARDSON

---

My initial thoughts on writing this foreword turn to the amazing drive and creativity of our sector. As a local infrastructure organisations (LIO) 2023-2024 was a time of significant pressure: the cost-of-living crisis; some local authorities declaring bankruptcy in the face of diminishing finances; and voluntary and community organisations continuing to step up to support people and communities to meet some of the most basic needs.



The role of local infrastructure has remained critical in helping to bring communities together to build partnerships that strengthened the collective impact. This year has seen a renewed focus on volunteering and general capacity building of local charities. Through the hard work of the team working closely with local charities there is an emerging, wider understanding of the role infrastructure plays at place.

VSNS's leadership role, to stimulate the sector, and be an intelligent connector and influencer working with statutory partners and other stakeholders, remained key to creating the conditions where innovation and related growth could thrive. We have supported and strengthened local charities and helped them to identify and channel new opportunities. Our work with local networks for food provision, mental health, older people and dementia has substantially impacted the lives of local residents.

The funding we received from the National Lottery has been pivotal in ensuring that we offer critical, timely one-to-one support to crucial local charities.



Our work during the year included influencing and developing VCSE connection with Integrated Care Boards; working closely with Surrey Heartlands and The Frimley System as a members to fully understand the challenges emerging from the reshaping of public health services and working closely with local authorities as they face ever more precarious finances and perhaps Section 114 notices.

We will be working hard over the next year to ensure our communities, partners and stakeholders can draw on the assets and intelligence of the Voluntary, Community and Social Enterprise (VCSE) sector to enable a focus on holistic delivery, and those much-needed long-term solutions which help us tackle inequality and poverty. Throughout the coming year, VSNS will continue to foster a strong network of high-quality support for the VCSE sector across North Surrey.

With much gratitude to our partners and funders for their continued support, to our local charities for their input and contribution to local residents, to our staff for their steadfast commitment, resourcefulness and hard work and to my Board of Trustees for their strategic vision, sound knowledge and kindness.

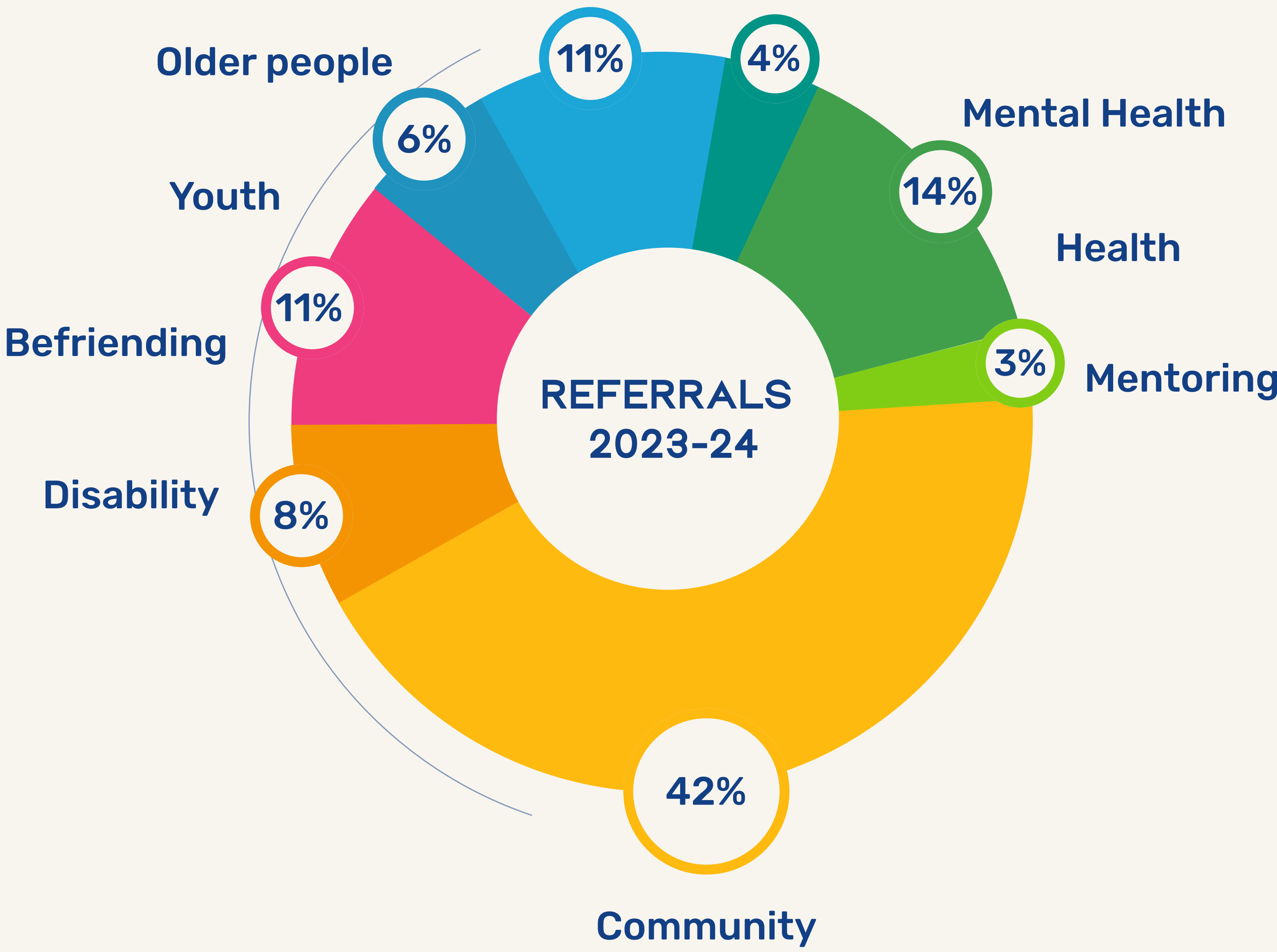




# KEY ACHIEVEMENTS

Through volunteer recruitment, corporate engagement, building the third sector’s capacity, strengthening governance, free training courses and funding support and advice, our services have provided an estimated £3.9 m in social value over this one-year timeframe.

Volunteers have supported a variety of local causes and activities, as follows:



## 1. Volunteer recruitment and management support

This year, VSNS has focused on promoting and recruiting volunteers to support local need and address volunteering gaps in the community. To this end, we launched a digital promotional campaign using advertisements on both Google and Facebook for the first time with the aim of widening our audience. The success of this campaign was demonstrated by a fourfold increase in volunteering enquiries. Local organisations joined the campaign using the downloadable resources we provided.



## ② Impact Assessment

In order to ensure we meet the needs of our clients and communities, we conducted our annual impact survey.

The results were very positive with 100% satisfaction scores for our services.

## ③ Corporate engagement and donations

VSNS places emphasis on working with Surrey-based businesses and has a good track record of connecting businesses with the voluntary sector. In this period, 35 businesses sent 96 teams of volunteers to corporate volunteering events, with 893 volunteers taking part in volunteering days.

Throughout the year, five companies donated £47,000 to 17 charities.

Our Angel Tree Christmas giving scheme and easter donation schemes were also very well supported. VSNS facilitated the delivery of 1460 Christmas gifts to 25 groups, and 1000 Easter eggs were donated to eight groups, totaling an estimated value of £13,000.





## 4. Funding support and grant making

Capacity-building for voluntary sector groups is a core part of our service. This includes individual advice and guidance, access to and support with finding grants, free fundraising training sessions, meet the funder sessions and a monthly fundraising newsletter which includes the latest funds and fundraising trends.

We have supported more than 250 organisations with their fundraising, helping them succeed with their fundraising strategies and applications. We are delighted that local groups have successfully received considerable funds of approximately £1,900,000 from national trusts and grant givers during this period.

Following a decision in 2010 to use reserves to establish community funds, VSNS has been able to grant £295,000 to date (regional community funds established by VSNS). This year, we contributed £9,000 from our two local funds in Runnymede and Surrey Heath and have a seat on the Spelthorne panel to help support local groups with grant funds. We also administered and awarded £48,000 of Surrey County Council's SPARKS funding, enabling many local businesses to initiate new services and offerings throughout North Surrey.





## 5. Governance support

VSNS provided training on charity law and governance for trustee boards and senior leaders. Over the year, VSNS has supported trustees and boards from more than 30 organisations. One-to-one tailored charity training has also been delivered to individuals and groups including support in making applications to the Charity Commission.

We also held our quarterly charity networking events networking events which are proven to be effective at encouraging and enabling voluntary sector organisations to support one another and build sustainable capacity at local level.

We are grateful to Royal Holloway, University of London and Enterprise who have generously hosted these events for us.





## 6. Training

VSNS provides an extensive training programme, offered free to all local participants. They are devised to support and develop North Surrey's third sector and, this year, 250 people attended the following training courses:

- Grants and trusts fundraising applications;
- Developing a fundraising strategy;
- Digital fundraising;
- Volunteer recruitment and management;
- Youth volunteer recruitment and management;
- Volunteering and the law;
- An introduction to social media;
- Charity law for trustees;
- The theory of change;
- Basic safeguarding awareness;
- Measuring impact.



We use feedback forms to regularly develop and improve our training provision. New courses for next year include **first aid training and communications planning.**



## 7. Networking and events

We hosted four networking events during this period, connecting and upskilling 250 local organisations. We invited speakers on topics identified as pertinent to local charities in North Surrey, including discussions on prevention in health and care, cyber security, artificial intelligence, the importance of measuring impact and fundraising plans and strategy.

In June, we held a charity marketplace event which brought together local voluntary organisations, businesses and the public. It provided a great opportunity for people to find out about the community support available to them and to see how they can support their communities through volunteering. It also provided third-sector colleagues and businesses the opportunity to network and connect.

We also held our annual Runnymede and Spelthorne volunteer awards in June in partnership with Spelthorne Borough Council, Runnymede Borough Council, and Royal Holloway, University of London. In November, we held our Surrey Heath volunteer awards in partnership with Surrey Heath Borough Council. These annual awards are a way of honoring and thanking local volunteers for all they do in their communities.





## 8. Resource building

In October 2022, VSNS was awarded £459,000 National Lottery funding over four years to support communities. The project continues to build the capacity of organisations in North Surrey, providing services to local communities across the three boroughs.

We have worked with 40 community groups addressing six main areas:

- Recruiting new volunteers;
- Recruiting and training trustees;
- Linking groups so they can share knowledge, skills, volunteer recruitment campaigns, admin tasks and training to improve capacity to deliver their services;
- Upskilling groups with digital skills;
- Providing hands on support to improve sustainability.

In addition, VSNS has been instrumental in the setting up of Dementia Friendly Spelthorne which launched in February. This initiative helps to raise awareness of dementia and to provide information and support to people living with dementia and their carers.



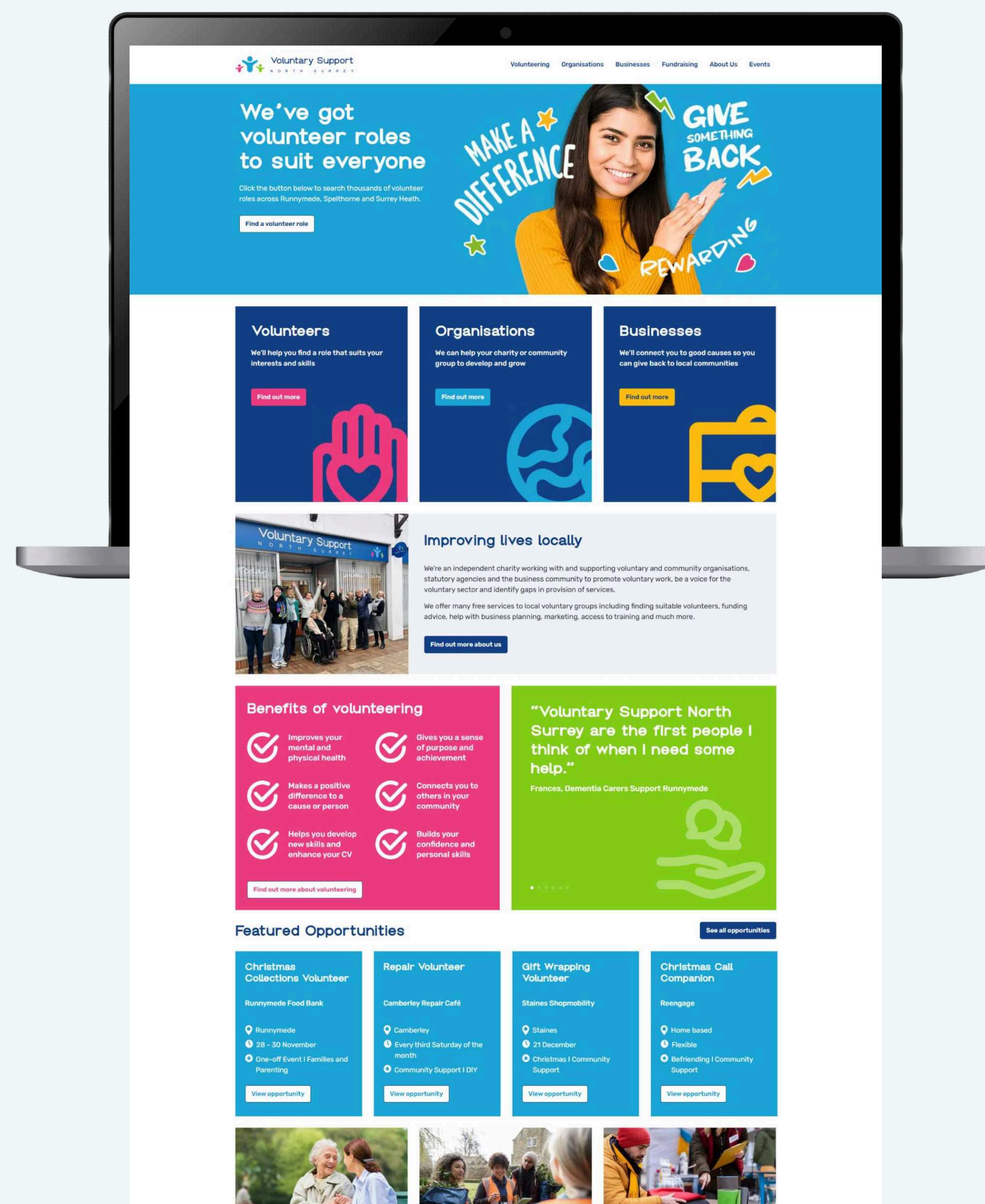


## 9. Voice for the Third Sector

VSNS is a voice for North Surrey's third sector, helping shape local services in partnership with our local authorities and health partners. We are members of local boards and committees, including borough partnership groups, ICS steering committees, place-based alliances and community task groups in areas of deprivation. Over the last year, we have devoted much time to the creation of Voluntary Sector Health Alliances, and we are members of the leadership group in Surrey Heartlands.

VSNS also coordinates three sector specific networking groups: the Surrey Heath Mental Health Forum and the Spelthorne Older People's Forum. Both forums have an attendee list of approximately 40 statutory and voluntary organisations. They meet on a quarterly basis and have proved to be a valuable way for attendees to connect and share practice and information.

**In July we launched our new look website with a brighter and modernised branding that will appeal to a broader audience.**





## 10. Befriending Service-Time to Talk

In January 2024, VSNS celebrated the 5-year anniversary of our Surrey Heath befriending scheme.

VSNS's Time to Talk befriending scheme is a free service that provides trained volunteer befrienders to the lonely and/or isolated in Surrey Heath, including individuals that are suffering from dementia or mental poor health. Thanks to the support from Runnymede Borough Council, we opened a new Time to Talk befriending service in Runnymede this summer.



This year, the scheme has grown with a further 49 volunteers matched with 99 clients. Time to Talk's volunteer befrienders meet with their clients on a weekly basis in people's homes or the community. One in five people in the UK feel lonely and one of the best ways to combat this is to talk with someone. Our Time to Talk volunteers make a real difference to local people's lives by meeting with clients on a weekly basis for a chat, coffee, walk or other activity.





# UKRAINIAN SUPPORT

---

Since the spring of 2022, VSNS have been able to support families fleeing the war in Ukraine with settling into the local area. Working with our partner, Runnymede Borough Council, we have set up four weekly drop-in sessions where local Ukrainian refugees can meet each other and where local agencies can provide support.

We also received funding for a STEP Employment Adviser from the Jewish Relief Fund and have begun successfully helping refugees prepare for competitive employment, enabling Ukrainians to access relevant training and work opportunities.

This funding will allow us to assist approximately 80 people over one year with considerable impact.





# VSNS CHALLENGES 2023-24

---

The environment voluntary organisations are operating in is challenging, with many organisations grappling with a combination of reduced funding and increased demand for services. To help address this, our efforts will concentrate on the following areas:

- Enabling voluntary organisations to grow and develop in challenging times by providing more fundraising assistance, training and one-to-one support;
- Responding to the continued uncertainty around statutory funding driven by economic circumstances by keeping our business plan under regular review;
- Maintaining a reserve level of £100,000 to cover the cost of redundancy and possible lease terminations;
- Improving board diversity, training and inclusion.

## VSNS GOVERNANCE

---

VSNS applied to the Charity Commission in 2019 and changed status to become a CIO on 11 December 2019. The Board oversees the charity, sets its strategic direction, and works with the CEO and the team to deliver key outcomes. All trustees sign, and are held accountable, to a code of conduct. VSNS finances are managed in compliance with SORP 2005.



**IMPROVING LIVES LOCALLY**





Voluntary Support  
N O R T H   S U R R E Y

# ACCOUNTS



# VOLUNTARY SUPPORT NORTH SURREY

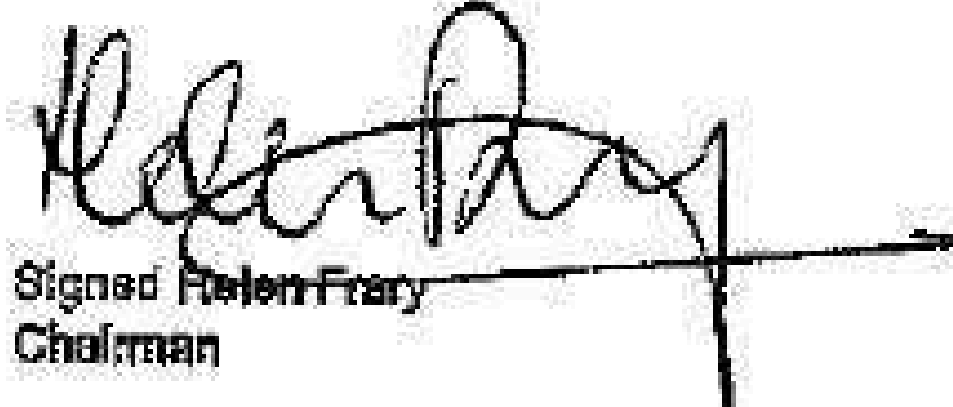
## Statement of Financial Activities Year Ending 31st March 2024

	Notes	Unrestricted Funds £	31/03/2024 Restricted Funds £	31/03/2024 Total Funds £	31/03/2023 Prior Year Total Funds £
Income from:					
Donations	2	-	-	-	-
Grants	2	237,301	-	237,301	239,179
Bank Interest	2	10,722	-	10,722	2,466
Income from Charitable Activities:					
Community Projects	2	81,180	189,014	280,194	176,179
Service charges	2	6,971	-	6,971	11,100
Sundry Income	2	50,522	5,547	66,069	58,144
Total Income		386,696	204,561	591,257	487,888
Expenditure on Raising Funds		-	-	-	-
Expenditure on Charitable Activities	3	452,800	204,561	657,361	458,931
Net Income/(Expenditure) for the Year		(66,104)	0	(66,104)	28,157
Reconciliation of Funds					
Funds Balance Brought Forward		390,101	35,714	425,815	397,658
Funds Balance Carried Forward		323,997	35,714	359,711	425,815

## Balance Sheet 31st March 2024

		Unrestricted Funds £	31/03/2024 Restricted Funds £	31/03/2024 Total Funds £	31/03/2023 Prior Year Total Funds
Fixed Assets					
Tangible assets		-	-	-	-
Total		-	-	-	-
Current Assets					
Debtors	4	0	-	0	15
Prepayments	4	7,877	-	7,877	7,565
Investments	5	0	-	0	150,000
Cash at bank and in hand		664,843	35,714	700,557	490,033
Total		672,720	35,714	708,434	647,613
Creditors					
Amounts falling due within one year	6	-316,882	-	-316,882	-199,051
Accruals	6	-31,841	-	-31,841	-23,747
Total		-348,723	0	-348,723	-221,798
Net Current Assets		323,997	35,714	359,711	425,815
Funds					
General Fund		323,997	-	323,997	390,101
Restricted Fund		-	35,714	35,714	35,714
Total Funds		323,997	35,714	359,711	425,815

These financial statements were approved by the Board of Directors on the 11th July 2024 and signed on its behalf by:

  
Signed Helen Fray  
Chairman

  
Signed Daniel G Lavin  
Treasurer





### 3 ANALYSIS OF RESOURCES EXPENDED

	Unrestricted	Restricted	2024 Total	2023 Total
	£	£	£	£
<b>CHARITABLE ACTIVITIES</b>				
a Staff Costs	340,126	75,508	415,634	316,937
b Premises Rental and Other Expenditure	31,085	1,825	32,910	29,958
c IT	8,602	573	9,275	10,033
d Broadband, telephone & postage	4,946	279	5,225	4,728
e Travel & volunteer expenses	4,278	249	4,527	4,222
f Project related expenditure - Other	33,535	108,076	141,611	48,693
g Covid-19 related expenditure	0	-	0	300
h Health & Safety	69	-	69	278
i Marketing & advertising	7,195	1,221	8,416	7,595
j Office costs	7,711	3,899	11,609	897
k Subscriptions	1,323	-	1,323	1,088
l Insurances	1,541	-	1,541	1,483
m DBS	140	-	140	220
n Community networking	2,086	-	2,086	416
o Printing & stationery	2,607	1,022	3,629	2,262
p Sundries	4,566	-	4,566	4,223
q Restricted Funds expenditure	-	-	-	15,079
r Bank charges	60	-	60	72
s Bad Debts	0	-	0	0
TOTAL	449,870	192,751	642,621	448,484
<b>GOVERNANCE COSTS</b>				
t AGM Expenses	-	-	-	-
u Independent Examiners fee	200	-	200	180
v Legal & consultancy	2,730	11,819	14,540	10,287
Total	2,930	11,819	14,740	10,467
TOTAL EXPENDITURE	452,800	204,561	657,361	458,931

### 4 DEBTORS & PREPAYMENTS

	2024 £	2023 £
Trade Debtors due within 1 year	0	15
Prepayments & Advances	7,877	7,565
	7,877	7,580

### 5 INVESTMENTS

	2024 £	2023 £
Surrey Community Fund	0	150,000

Reserve funds were repaid from the Community Fund and currently held within the bank account, pending re-investment.

### 6 CREDITORS & ACCRUALS

	2024 £	2023 £
Trade Creditors due within 1 year	6,295	5,527
HMRC PAYE & NIC	10,328	7,848
Pensions Fund	3,123	0
Payments received in advance	297,136	184,676
Accruals	31,841	23,747
	348,723	221,798

### 7 MOVEMENT IN FUNDS

	01/04/2023 £	Income £	Expenditure £	31/03/2024 £
<b>Unrestricted Funds</b>				
General Fund	390,101	386,696	452,800	323,997
Total	390,101	386,696	452,800	323,997
<b>Restricted Funds</b>				
Surrey County Council	26,584	-	-	26,584
Runnymede Borough Council	900	-	-	900
Chertsey Combined Charities	200	-	-	200
Smoke Free Alliance	7,000	-	-	7,000
Forest Estate Community Hub	1,030	-	-	1,030
Lottery Community Fund	-	112,167	112,167	-
Surrey CC SPARKS Funding	-	39,242	39,242	-
Runnymede BC Befriending Grant	-	26,744	26,744	-
Spelthorne BC Prosperity Fund	-	13,097	13,097	-
Community Foundation for Surrey	-	1,985	1,985	-
Total	35,714	193,235	193,235	35,714
TOTAL FUNDS	425,815	579,931	646,035	359,711





## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDING 31st March 2024

### 1 ACCOUNTING POLICIES

#### Basis of preparation

These accounts have been prepared under the historical cost convention and comply with the Charities Act 2011, and Accounting and Reporting by Charities: Statement of Recommended Practice SORP applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland FRS102 published on 16 July 2014.

#### Company Status

VSNS is a registered charitable incorporated organisation (number 1141587).

#### Incoming Resources

All income is recognised in the Statement of Financial Activities (SOFA) when entitlement to that income is virtually certain and the amount can be reasonably quantified.

Income received by way of grants, donations and gifts is included in full in the SOFA at the time of receipt.

Income from grants, where such income is dependant upon performance or specific deliverables, is recognised upon satisfactory completion of the performance or delivery.

The value of donated services and the value of services provided by volunteers are not included in these accounts.

Investment income is included when received.

#### Resources Expended

Expenditure is recognised on an accruals basis as the liability is incurred.

Expenditure includes VAT which is not recoverable.

Governance costs include the costs associated with meeting the organisation's constitutional and statutory requirements.

#### Pension

The company operates a defined contribution pension scheme for staff.

### 2 ANALYSIS OF INCOMING RESOURCES

#### DONATIONS

Chertsey Combined Charity  
Other

Unrestricted	Restricted	2024 Total	2023 Total
£	£	£	£
-	-	-	-
-	-	-	-
0	0	0	0

#### GRANT INCOME

Surrey County Council  
Runnymede Borough Council  
Surrey Heath Borough Council  
Spelthorne Borough Council  
North West Surrey CCG  
Surrey Heath CCG

85,099	-	85,099	81,047
37,070	-	37,070	33,000
20,000	-	20,000	30,000
35,000	-	35,000	35,000
40,088	-	40,088	40,088
20,044	-	20,044	20,044
237,301	-	237,301	239,179

#### COMMUNITY PROJECTS

SHCCG - Integrated Local Care  
SHCCG - Time to Talk  
SHCC - Youth Volunteer  
Lottery Community Funding  
Surrey CC - SPARKS Funding  
RBC - Befriending Funding  
Spelthorne BC Prosperity Fund  
Community Foundation for Surrey  
SDC Ukrainian Fund  
Covid-19 Related Income

39,000	-	39,000	39,000
30,000	-	30,000	30,000
3,000	-	3,000	45,884
-	112,167	112,167	53,240
9,180	39,242	48,422	5,000
-	26,744	26,744	80
-	13,097	13,097	-
-	1,985	1,985	691
-	5,779	5,779	-
-	-	0	2,284
81,180	199,014	280,194	176,179

#### OTHER INCOME

Office Rental & Other Services  
Bank Interest  
Sundry

6,971	-	6,971	11,100
10,722	-	10,722	2,486
50,522	5,547	56,069	58,144
68,215	5,547	73,762	71,730

#### TOTAL INCOME

386,695	204,561	591,257	487,088
---------	---------	---------	---------

### 8 EMPLOYEE COSTS

Salaries  
Social security costs  
Employer pension contributions

2024	2023
£	£
355,403	268,497
30,637	22,761
19,046	20,096

One employee received emoluments (excluding employer pension costs) of more than £60,000.

This employee's emoluments (excluding pension costs) were in the band £90,000 to £100,000.

The average number of employees during the year, calculated on the basis of full time equivalents was 10 (2023 6.9).

### 9 TRUSTEE REMUNERATION & RELATED PARTY TRANSACTIONS

No remuneration was paid to any trustee member of the board during the year.

No trustee or member of the board had any personal interest in any contract or transaction entered into during the year.

### 10 TAXATION

VSNS as a charity is exempt from taxation on its income and gains under sections 466 to 493 of the Corporation Tax Act 2010 and Section 265 of the Taxation of Capital Gains Act 1992, to the extent that they are applied for charitable purposes.





## **VOLUNTARY SUPPORT NORTH SURREY**

### **Independent Examiners Report**

#### **Independent Examiner's Report to the trustees of VOLUNTARY SUPPORT NORTH SURREY**

I report to the trustees on my examination of the accounts of Voluntary Support North Surrey for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes.

#### **Responsibilities and basis of report**

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011('the Act'). The trustees consider that an audit is not required for this year under the Charities Act 2011, s.144(2) (the 2011 Act) and that an independent examination is needed.

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

#### **Independent examiner's statement**

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in, any material respect:

- the accounting records were not kept in respect of the charity as required by section 130 of the Act; or
- the accounts do not accord with those records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*M H Matthews FCCA FMAAT*

Mrs M H Matthews

FCCA

MHM Accounting Solutions

13 Mapledrakes Close

Ewhurst

GU6 7QR

26th November 2024