

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)
TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024



DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

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DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITABLE COMPANY, ITS
TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2024**

| | |
|----------------------------------|--|
| Trustees | A Gibbon (resigned 31 October 2023) D Gregory S Helley, Vice Chair (resigned 6 February 2024) S Kilty, Chair G Le Hunte A Mate F Rowe (appointed 27 March 2024) C Simpson P Skea J Stinton N Walker (Adviser to the Board) S Harry (Adviser to the Board) D Wetherill (Patron) |
| Company registered number | 07436153 |
| Charity registered number | 1140925 |
| Registered office | Unit 1G & H Guildford Road Industrial Estate Hayle Cornwall TR27 4QZ |
| Key Management Personnel | C Carscadden (Finance Manager) - resigned 24/11/2023 R Daniell (Finance Manager) - appointed 20/11/2023 J Johnson (Chief Executive Officer) R-J Johnson (Chief Operating Officer, Humans Cornwall) T Court (Advice Service Manager) |
| Chief executive officer | J Johnson, MBE |
| Independent auditors | Griffin Chartered Accountants Courtenay House Pynes Hill Exeter EX2 5AZ |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITABLE COMPANY, ITS
TRUSTEES AND ADVISERS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024**

| | |
|-------------------|--|
| Bankers | CAF Bank Limited 25 Kings Hill Avenue West Malling Kent ME19 4JQ |
| Solicitors | Murrell Associates LLP 14 High Cross Truro Cornwall TR1 2AJ |

**TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2024**

The Trustees present their annual report together with the audited financial statements of the Charity for the 1 April 2023 to 31 March 2024. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Charitable Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Foreword from the Chair of Trustees

It has been an exceptional year at disAbility Cornwall, marked by substantial achievements and impactful collaborations that have significantly enhanced our support for stakeholders. Through sharing best practices and learning from one another, we have strengthened our approach to assisting the most marginalised members of our communities, while also positively influencing others.

Due to the significant growth our charity has experienced in the past two years, we have undertaken extensive work on governance and compliance. This has involved a comprehensive review and update of all policies and processes, alongside the introduction of new measures to strengthen our governance framework. Key areas of focus have included enhancing our financial systems, cybersecurity protocols, insurance coverage, supervision practices, and succession planning. Additionally, we have prioritised the wellbeing of our team and the sustainability of our operations. To further streamline our administrative functions, we have transitioned to new finance software and HR platforms. These efforts reflect our commitment to maintaining the highest standards of governance and operational efficiency as we continue to expand.

This year brought notable recognition for our efforts. We were shortlisted among ten organisations for the prestigious Investors in People Gold Standard in the category of top employer for 49-250 employees. Additionally, we received high commendation in the 'Seeing Me' category at the NHS South West Integrated Personalisation Awards. Our Humans Cornwall lead was awarded a place in this year's NHS Clinical Entrepreneurship Programme, a testament to our trailblazing, person-centred, co-designed and holistic approach to support. It is heartening to now witness other VCSEs and statutory sectors adopting, endorsing, and funding this model.

Using the Social Value Engine, we calculated our social return on investment and were delighted with the results. For every £1 invested in us, we demonstrated significant value and the ability to leverage additional resources to meet community needs.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

A key development this year was the recruitment of a dedicated Young Adults Engagement Officer, which has led to remarkable progress in providing young people with opportunities and a platform for their voices, including the creation of their own podcasts.

We did commit to additional spend from our reserves to purchase our own building this year, sadly this did not materialise, however we made significant investments in refurbishing our offices which is evidenced in our spend, and acquiring our own asset to deliver operations from has had to be shelved for the short-term.

The Cornwall Disability Alliance, of which we are a proud partner, had a successful year in terms of representation and collaborative efforts. Our EDI Officer initiated the Cornwall Lived Experience Partnership, an innovative VCSE-led collaboration that amplifies the voices and representation of marginalised communities across Cornwall and the Isles of Scilly. This partnership is dedicated to embedding lived experience in all decision-making processes, ensuring co-production and intersectional frameworks are integral to policy, planning, and strategy.

We firmly believe that lived experience should be at the core of all decision-making processes, empowering individuals to ensure co-production and intersectional frameworks are at the heart of policy, planning, and strategy. This Lived Experience Partnership is committed to solidarity and collaboration across all sectors in Cornwall, creating a safe space for sharing experiences while holding each other accountable. We eagerly anticipate the evolution of this in the coming year.

The wellbeing of our staff remains a top priority. The introduction of a dedicated Wellbeing Officer has resulted in the creation of a comprehensive wellbeing toolkit and initiatives like Wellbeing Wednesdays, which emphasise physical and emotional health through movement and activity.

As always, we are honoured to serve as Cornwall's pan-disability user-led organisation, committed to delivering impactful work, representing our communities, and ensuring our collective voice is heard.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities

Our Vision, Mission, Aims and Values

Vision

A fully inclusive society with equality of opportunity for all.

Mission

To Represent, Include, Support and Empower people of any age living with a long-term health condition or disability, their carers and families.

Strategic Aims

We:

Represent our stakeholders through ensuring 'voice' is central to decision-making processes, taking positive action, challenging inequality and advocating best practice.

Include our stakeholders in opportunities to shape a more inclusive society through sharing their needs and aspirations.

Support our stakeholders with the information, services and practical support necessary to meet their needs, achieve potential and enjoy quality of life.

Empower our stakeholders through promoting a rights-based approach towards achieving independence, choice and control.

Values

Our values represent what is important to us as an independent, user-led organisation. They guide our actions and behaviours as we work together towards our vision of 'a fully inclusive society with equality of opportunity for all':

- Our passion for equality – inspiring each other and demonstrating fairness, commitment and accountability
- Respect for self and others – being open minded, reliable and approachable, acting with integrity in everything we do
- Being supportive – having an inclusive, positive and empathic approach to supporting others and ourselves.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements

Advice Services

Disability Information Advice Line (DIAL)

The cost-of-living crisis is still having the biggest impact on our clients, and we've had another year where the majority of our work has been sourcing and accessing grants & funding to ensure clients can afford food and energy.

This year, our team of professionally qualified advisers supported 3,536 people through 13,265 individual actions in the following areas:

| | |
|---------------------------------------|-----|
| ➤ Health & Wellbeing | 5% |
| ➤ Independent Living & Equipment | 6% |
| ➤ Social & Leisure Opportunities | 2% |
| ➤ Money & Welfare Entitlements | 80% |
| ➤ Housing & Home Environment | 5% |
| ➤ Rights & Discrimination | 1% |
| ➤ Training, Volunteering & Employment | 1% |

Maximising client's income is always the largest category for our work, and this year it's accounted for 80% of our work; we have raised an outstanding additional £2,292,020 in welfare entitlements, individual grants and funding. Some of our clients also received backdated welfare entitlement payments totalling £298,688.

The majority of our clients have long-term health conditions and yet again, this year a significant number of clients contacting us didn't have a disability or diagnosis; we attributed this to the cost-of-living crisis causing people to experience severe stress and anxiety with the impact on mental health about money and looking for ways to increase their household income.

We made 'a lot of difference' to 92% of our clients.

We receive so many wonderful comments from happy clients: here are a few examples:

I very much appreciate the help I have received; it's been very comforting during this stressful time. A big thank you.

'Oh my goodness I can't believe how quickly I received the payment for the £400 household grant, it was in my account by the end of the day, a huge Thank you! it's so much appreciated!

You are an angel; DC has changed our lives, and we are very grateful for your support; receiving £6k in backdated benefits is fantastic and will help us so much.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024**

Activities, Performance & Achievements (continued)

I just wanted to give you a big, big thank you for all your help and advice. I had to check a direct debit today and found I had some money from PIP. I burst into tears because I thought it had been refused as I had not heard anything. So, very, very grateful for all your help, I can't thank you enough.

I had my PIP tribunal on the 19th of September 2023 and with the guidance you provided I have been awarded pip for both components. The support you gave me for the appeal statement and the general process helped me win my case and I am truly grateful for that.

Cornwall Carers Service

We are a delivery partner in the Cornwall Carers Service contract, led by CRCC, our role is providing a holistic and comprehensive support service, open five days a week (plus two evenings) for unpaid carers to get the support they need when they call. Further we undertake evaluation, provide Carers Emergency Cards, deliver a weekly newsletter and undertake evaluation.

This year we -

Supported 3158 carers through 11,027 actions.

Successfully maximised household income and secured grants to the value of £226,252.64.

Compiled and distributed a weekly newsletter to 4143 carers.

Created 381 Emergency Carers Cards/Passport.

Processed the Carers Survey to 1755 carers.

Entered 3576 Carers onto the Carers Register.

Enhanced our social media presence, on facebook, Instagram and X, to a total of 2016 followers.

Inclusion Matters

We have been a contracted delivery partner in this programme, which is led by CRCC, for 4.5 years and the contract is due to end in Autumn 2024. It provides one to-one support for adults with health and wellbeing needs, to increase connections to their community, maximise household income and improve their sense of wellbeing and through which, we, as a partner, supported 480 clients.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

NHS Waiting Well Project

We work as a subcontracted partner with Living Options Devon, to support Cornwall residents who are waiting on elective care waiting lists in Devon hospitals. We provide non-medical support to ensure people are 'waiting well' and in the best condition to receive treatment when it becomes available.

Our advisers provide advice, guidance, practical support and connections to local community in the following key areas:

Pain management (non-medical)

Support with living more independently including access to mobility aids, communication aids and sight loss support.

Low confidence/poor spirits/ lower mood than normal.

Guidance around what other local community support is available.

Talking to people in the same position or meeting as part of a group.

This year we have supported 29 clients.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Humans Cornwall & IoS

Following three years of piloting and adaptation to meet the demands of the system, the period of 2023-24 marked a significant milestone in firmly embedding the service within Cornwall's health and social care sector. This year, we provided discharge support packages for 2038 clients and admission avoidance personalised support for 57 people. Additionally, we commissioned 57 deep cleans and declutters, incurring a total cost of £216,352, and allocated £82,864.42 from the practical support fund to provide essential items for our clients.

The final part of the year we became a key partner in a countywide reablement collaborative 'Home Together' to further our efforts in the discharge space, by physically working together, aligning assessments processes, while based within the Royal Cornwall Hospital, to ensure seamless and timely discharges with the right care at the right time. This will now roll out to locality areas.

Humans Cornwall is dedicated to supporting people returning home from various health and social care settings, including acute hospitals, community hospitals, Discharge to Assess facilities, care homes, and mental health facilities, in a truly person-centered and holistic manner. Inclusive of urgent hospital admission avoidance clients to ensure people can remain at home and independent.

Collaborating closely with each person to co-produce meaningful and tailored care and support plans, we ensure each person's unique needs are met through our service model which incorporates home visiting, a brokerage team, resource assistants, and the skilled DIAL advice team. Further, utilising the extensive network of Micro providers, PAs, partner organisations, and approved providers strengthens our ability to deliver comprehensive and holistic support to meet a person's expressed needs.

The Humans team has now grown to include 29 dedicated team members, alongside 27 Micro providers, with an additional 17 currently undergoing onboarding, and 30 PAs, with 33 more in the process of onboarding.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Payroll & Managed Accounts Service (PAMAS)

Since 2012, we have provided affordable and professional services to support people who receive a social care personal budget from the local authority, a personal health budget from the NHS, or who self-fund, to manage their own care package.

This comprises monthly payroll services (including pensions) for clients who employ their own staff (PA's), ensuring they receive all the support they need to fulfil their legal obligations as employers.

We also provide a full wrap-around managed account service, where we receive and make all payments relating to the client's personal budget on their behalf, alleviating the additional stress which managing their own funds can create.

At the end of this financial year, we had 361 active clients, 82 of whom used the payroll service, 109 a managed account service and 181 used both services. Our payroll clients collectively employ 650 Personal Assistants as of 31 March 2024.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Training for Personal Assistants and Micro Employers

Every year we bid for user led organisation funding from Skills for Care to support the Personal Assistant workforce and their employers in county. Funding enables us to provide free essential courses such as Safeguarding, Health & Safety in the Community, Food Hygiene, data protection and confidentiality, and we provide a variety of face-to-face and online training, with our partners, Seahorse Associates which are on condition specific subjects such as dementia, autism, diabetes and more.

This year we trained 222 people in:

-
- Health & Safety: Inc. Food Safety, Travel Safety & Allergies
- Personalisation & Person-Centred Support
- Mental Health Awareness (MHFAE)
- Safer Moving & Handling
- Creating Moments of Joy for People with Dementia
- Autistic Experiences
- Basic Life Support & Defibrillator Confidence
- Diabetes Prevention & Support
- Personal Safety – Lone working and managing Challenging Behaviour
- Epilepsy Awareness & Support
- Safeguarding Adults at Risk
- Bladder Health, Continence and Catheter Care
- Neurological Conditions: Communication & Swallowing

We further provided 617 people with free access to the mandatory courses for PA employment.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Have a Go Days

Our multi-sport sessions are delivered in partnership with Shilton Soccer throughout the school holidays at Bodmin Leisure Centre and Cornwall College. They are free and cater to children with diverse additional needs or disabilities, as well as their siblings or friends, aged 6-18. This year we delivered 11 sessions, with an attendance of over 300 children and young people participating in at least one session.

The dedicated coaches possess a wealth of expertise in addressing each child's unique requirements, ensuring their engagement and enjoyment from the activities. As a result of these sessions, children forge positive relationships, gain good memories, they develop heightened confidence and self-efficacy, develop fine motor skills, and get to enjoy activities suitable for them. Improvements to their mental and physical well-being has been witnessed. They also provide some essential respite for parents and carers.

Some feedback from our most recent session:

"My child loves coming to these sessions. He is always keen to go and looks forward to them. It is lovely to see him have the confidence to join in physical activities as he often withdraws from physical type activities in groups."

"My child suffers with extremely high anxieties, this group is a comfort blanket and something she feels safe to go to ."

"Friendships outside of college. Meeting anyone of her own age outside term time. These sessions are vital and run brilliantly by a dedicated team. More please."

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

VCSE Cornwall Disability Alliance (CDA)

Throughout the past year, the Alliance, which comprises 10 disability organisations, has focussed on strengthening our collaborations, alongside like-minded organisations that share our values and commitment. We have been enhancing support systems and inclusivity through sharing resources, expertise, and providing a collective platform for advocacy and representation.

The alliance is a recognised body in County for its specialist knowledge and expertise. At present, disAbility Cornwall co-chairs the alliance, alongside iSightCornwall, with disAbility Cornwall staff taking on core administrative and coordination duties. The members also include Hearing Loss Cornwall, Mid-Cornwall Lifestyles, Active8, Cornwall Accessible Activities Programme, Merlin Neurotherapy Centre, Cornwall Mobility, Kernow Positive Support, and the Cornwall Memory Cafe Network.

Our collective efforts have been directed towards codesigning, development initiatives, and collaboratively crafting funding applications to ensure equitable and proportional investment in the disability community. Our aim is to identify and bridge existing gaps, thereby fortifying service provisions to meet prevailing needs effectively.

Through the implementation of our collaborative work programs, the demand for our services has witnessed a remarkable 25% increase, with over 22,000 direct stakeholders now benefiting from the support offered across the alliance organisations.

Notable achievements this year include the successful launch of the all-terrain chair fleet in Cornwall, generously funded by Cornwall Council Public Health. This initiative has equipped us with a fleet of over 30 chairs stationed across various beaches, marking one of the largest fleets nationally which will be maintained by Cornwall Mobility as well as the continued success of the accessibility advisory group.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

CDA Accessibility Advisory Group

The aim of this lived experience group is to codesign the infrastructure of the new buildings and designs across our acute hospitals (West Cornwall, St Michaels and RCHT-Treliske). Ensuring that our hospitals prioritise accessibility from the outset is paramount for a multitude of reasons. Firstly, it's a matter of equity and inclusivity, guaranteeing that every person, regardless of abilities, can readily access vital healthcare services. This fundamental principle not only upholds ethical standards but also aligns with legal requirements. By meeting these standards proactively, Royal Cornwall Hospital Trust not only fulfil their legal obligations but also demonstrate a commitment to serving their entire community.

Achievements to Date:

- Makaton Signage being piloted in the MRI and Oncology Unit for people living with a Learning Disability to navigate the building.
- Colour Scheme review for the Mermaid Centre to ensure its an inclusive and safe environment for people with visual impairment and is also Dementia friendly.
- Agreement over Fire Safety Protocols within the Trust for evacuation of wheelchair users and people with limited mobility.
- Video Intercom System for MRI and Oncology so d/Deaf people can have an equitable offering for access to wards and buildings.
- Lift Review prioritised in West Cornwall Hospital due to access concerns.
- Accessible Bathroom designs in MRI and Oncology Unit (via walkthrough day).
- External areas made safe via implemented measures by Estates Team including removal and upkeep of overgrown shrubbery and grass, ensuring handrails and steps are highlighted with contrasting colours and tactile paving replaced as it was initially laid incorrectly.
- Soft FM accessible fittings
- Transport and Accessible Parking Programme at Treliske Site.
- Changing room accessibility review
- Northern Access Road Collaboration review with Cornwall Council and Royal Cornwall Hospital Trust to ensure accessibility overview of changes around accessing the hospital site externally.
- Various walk, wheel and talks through wards, and external areas of Treliske site to inform and educate staff on barriers.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

CDA Access Means Options

The Cornwall Disability Alliance, Screen Cornwall and Falmouth University School of Film and Television produced a short film about accessibility of technology, which premiered at TECWomen's Ctrl Alt Del Summit in February 2024, where representatives from organisations such as Netflix and Google were present. The film is called 'Access Means Options' and centres the experience of people with lived experience of a long-term health condition or disability and trying to access technology, stating the need for coproduction with people with lived experience.

CDA Inclusive Recruitment Program

We completed our Inclusive Recruitment Program with NHS Cornwall and Isles of Scilly Integrated Care Board (ICB), the outputs of which were an Inclusive Recruitment Strategic Guide, an Inclusive Recruitment Summarised Guide and 5 Inclusive Recruitment Toolkit Videos in collaboration with Black Voices Cornwall, Cornwall Accessible Activities Programme, Cornwall Pride and Hearing Loss Cornwall. These materials cover the main stages of recruitment, including inclusive hiring practices, including attracting diverse candidates, providing an inclusive application process, holding inclusive interviews, and welcoming your new hire into an inclusive culture. They are aimed at hiring managers but are able to be used by any professional looking to be more inclusive in their workplace. We will be using this project to help inform our own EDI efforts within our organisation.

Cornwall Memory Cafe Network

Cornwall Memory Cafe Network (CMCN) supports Cornwall's 40+ independent community Memory Cafes. All run by a volunteer workforce, the Cafes deliver engaging peer support to enhance the wellbeing and quality of life of people living with memory loss – whether diagnosed or not, together with their carers, families and friends. The cafe sessions enable people to find practical support, connections, companionship, enjoy social activities and be referred for more formal help if required.

In June 2023, the CMCN committee dissolved as an independent entity and a steering group was formed of memory cafe representatives to help shape the future of the network under the umbrella of Disability Cornwall.

The CMCN wayfinders started a monthly podcast in August 2023, with a focus on lived experience, local support services and advice for people living with dementia and their carers. To date, there have been 10 episodes with a total of 1,330 views on YouTube.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024**

Activities, Performance & Achievements (continued)

Key achievements in the last year:

Individuals requiring high level support: 109

Interventions by wayfinders for individual support: 294

Welfare forms assistance: 98

Safeguarding concerns flagged: 35

Number of home visits: 101

Moment Makers

The Moment Makers project was set up between the Memory Cafes and our Young Adults worker. Our young people have a lot to offer society and need to be given the opportunity. Through intergenerational relationships, they gain valuable skills such as work experience, working in a team, communication, and problem-solving. The Memory Cafe also benefits from having another volunteer to support the sessions.

CQC Experts By Experience

In September 2023 disAbility Cornwall became a subcontractor, working with Choice Support and Care Quality Commission (CQC) on the Experts by Experience Programme. Choice Support is the Contract holder for the Experts by Experience Programme and is responsible for the oversight and management of the Expert by Experience Programme contract throughout England. Our role within the contract is to provide links to communities and groups that Choice Support and CQC want to engage with. We do this by recruiting and employing Experts by Experience. Experts are people from diverse backgrounds who use regulated services or have done so within the last eight years and/or care for people who do.

We have now recruited seven people who have accepted the role of Experts by Experience. Experts attend inspections with CQC inspectors to deliver the voice and experiences of people who use health and social care services and to monitor the use of the Mental Health Act. Experts by Experience do this by talking directly to people who use the service, observing the relationship between staff and people who use the service and visitors, carry out telephone interviews and report what they find to the inspector.

As well as taking part in inspections, they may also be asked to:

- Develop effective strategy, policy, methods and processes.
- Develop effective documentation.
- Engage the public to listen to their views and experiences of care.
- Train and recruit CQC staff.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

DISCOVER Voices

Our digital online disability lifestyle media network is now in its second year and following the legacy of our former *DISCOVER* magazine in print format, '*DISCOVER* Voices' is growing in terms of content and subscribers, with 130 subscribers on YouTube and a total view count of 21,828.

Transitioning to '*DISCOVER* Voices' was a strategic decision to adapt to the ever-changing media landscape and although *DISCOVER* in the magazine format will be sadly missed, the potential for the digital media network cannot be understated.

It continues the citizens' journalism legacy, with a mission to providing a platform for the lived experience voice. The *DISCOVER* Voices network includes a YouTube channel, respective podcast channels and disAbility Cornwall's social media accounts. All content produced is manually captioned and includes subtitles, and we use BSL interpreters within our videos as best we can. All thumbnails and promotional imagery also include alternative text for image descriptions for people with sight loss.

What's included in DISCOVER Voices:

Makaton Sign of the Week: Each week, our Young Adult Engagement Officer teaches our audience a new Makaton sign with our community partners. Makaton is a language programme that uses symbols, signs and speech to enable people to communicate.

News You Can Use: disAbility Cornwall's Advice Services Manager, Theresa, gives a weekly video update guiding our audience to disability-related information and advice updates and news that could help them or their loved ones.

Conversations with Dr Theo Blackmore (podcast): Dr Theo Blackmore, interviews influential representatives and leaders from Disabled Peoples' Organisations and the voluntary sector across the UK.

Cornwall Memory Cafe Network (podcast): Host and Cornwall Memory Cafe Network Wayfinder, Anna, interviews influential figures in the dementia and memory loss space on topics that are meaningful.

The Advocacy Fellows (podcast): The Advocacy Fellows describe themselves as heroes voicing for and empowering young adults with learning disabilities. The young adults conduct interviews and converse about a wide range of topics close to their heart.

Cornwall Disability Alliance Filming projects: Short documentaries profiling the organisations and people that make up the Alliance.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Socials

We now have a substantial following of 9,624 followers on all social media and marketing channels, between our individual service profiles, totalling a reach of over 12,000 people. We are featured on LinkedIn, Facebook, Instagram and X, formerly known as Twitter.

Wellbeing

Having a dedicated Wellbeing Officer in-house has proved invaluable for providing a focus on the wellbeing of all our people. The 'dC Wellbeing Employee Toolkit' was the first development, and was co-designed by our team and is available to us all, with relevant supportive information whenever it may be needed, in our ever-changing lives. We also undertake anonymous Employee Wellbeing Surveys assessing things like work life balance, whether people feel valued and connected, their posture and workstation, whether they think we are an inclusive and fair employer, happiness in their role, and whether they look forward to coming to work.

This has led to us responding to needs and introducing:

- Wellbeing Wednesdays where the team engage in a short activity sessions such as Pilates, yoga, chair exercises, or mindfulness, led by other members of the team, or watching youtube videos, as well as 'fridge facts' where a team member is featured each week enabling us to learn more about each other.
- Getting involved in national NHS campaigns and awareness days which is also linked to our socials such as: 'Time to Talk', Blood pressure awareness 'Know your Numbers', 'Stress Awareness', 'Diabetes awareness', 'National Walking Month'

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Cornwall Lived Experience Partnership (CLEP)

In September 2023, we held our first meeting for the Cornwall Lived Experience Partnership, an innovative new initiative. CLEP is an intersectional VCSE owned and led partnership of lived experience organisations in Cornwall and Isles of Scilly, collaborating together on voice and representation work supporting marginalised communities across the county.

We believe that lived experience should be at the centre of all decision-making processes, giving voice to people with lived experience, ensuring coproduction and intersectional frameworks are at the heart of policy, planning and strategy.

We are dedicated to embracing the nuance of lived experience through an intersectional lens, and creating a space where everyone feels safe to share their experiences, whilst holding each other accountable. The partnership's shared vision is a fair, just and equitable Cornwall and Isles of Scilly for everyone. A place where a culture of interdependence is acknowledged, embraced and our lived experience voices are heard and fundamentally embedded.

Whilst the Cornwall Lived Experience Partnership is currently facilitated by disAbility Cornwall & Isles of Scilly we do not own or hold any more of a stake in the decision making of the partnership. We operate using a floating chair, a new iteration of the revolving chair model, and a democratic decision-making mechanism where we aim to serve all communities in an equitable way.

The Cornwall Lived Experience Partnership members are currently:

The Active Plus, Autistic Community of Cornwall, Black Voices Cornwall, Carefree, Churches Together in Cornwall, CLEAR, Cornwall Independent Poverty Forum, Cornwall Pride, Cornwall Refugee Resource Network, Cornwall Rural Community Charity, disAbility Cornwall & Isles of Scilly (representing Cornwall Disability Alliance), Dor Kemmyn, Farm Cornwall, Konnect Communities, Man Down, TravellerSpace, WILD Young Parents Project, Women's Centre Cornwall.

Our Wider Inclusion Partners are currently: Inclusion Cornwall & Public Health.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Vision for the Year Ahead

As we move into an exciting new chapter, our charity remains committed to championing the rights of disabled people. Collaboration will be at the heart of our efforts, partnering with both sector-specific and statutory organisations to advocate for the needs and rights of our community.

After a period of significant growth and development, this year we will focus on consolidation. By streamlining our systems, enhancing our technology, and adopting best practices from across our departments, we aim to optimise our operations and maximise our impact.

One of our key initiatives is the continued expansion of the NHS 'Home Together' reablement pilot across Cornwall's three localities. This innovative project, in collaboration with our partners, ensures that people discharged from hospital receive timely and appropriate support to transition smoothly back home.

Additionally, we are excited to collaborate with our Disability Alliance partners on the Big Disability Survey for Cornwall 2024. This initiative will provide critical insights into the current barriers and issues faced by our community, enabling us to advocate more effectively and co-design solutions to address these challenges.

The official launch of The Cornwall Lived Experience Partnership is another highlight of the year. We are eager to see it showcase its innovative approach, the valuable work being done, and the positive impact it will have on our community.

In collaboration with the Alzheimer's Society, Memory Matters, and Cornwall NHS Foundation Trust, we will deliver a comprehensive community dementia support service. This initiative aims to ensure that people with dementia receive timely diagnoses and appropriate support through clear, effective pathways.

As the commissioning landscape evolves, we are thrilled to see a stronger emphasis on personalisation and holistic support approaches. We anticipate new funding strategies and are preparing to deliver exceptional support services for people on Direct Payments or with Individual Service Funds. These changes reflect the progress we have long advocated for, since the inception of the Putting People First Concordat in 2008.

We are also excited about the opportunities arising from having a staff member on the NHS Clinical Entrepreneur Programme. This will open new doors for innovation and development, further enhancing our service offer and influencing developments nationally.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Activities, Performance & Achievements (continued)

Throughout the year, we will remain dedicated to delivering strong, consistent, and valuable services to people at times of need. Our focus will be on ensuring people maximise their rights and entitlements, live as independently as possible, and enjoy the choice and control necessary to live with dignity and respect within their communities.

Structure, governance and management

The Trustees are pleased to present their report together with the financial statements of the charity for the year ended 31 March 2024. The financial statements comply with the Charities Act 2011, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), including "Amendments to Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland".

Governing document

disAbility Cornwall & Isles of Scilly is a company Limited by Guarantee governed by its Memorandum and Articles of Association adopted on 11 November 2010. It is a registered charity with the Charity Commission.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Recruitment and induction of Trustees

The directors of the company are also charity Trustees for the purposes of charity law. Members of the charity may put themselves forward as Trustees. Their appointment is confirmed by members at the charity annual general meeting. New Trustees are inducted into the workings of the charity and given training when required.

All Trustees give their time voluntarily and receive no benefits from the charity.

The organisation seeks Trustees who can provide advice and guidance based on experience on all aspects of disAbility Cornwall & Isles of Scilly's work, utilising their specific skills, knowledge and lived experience in making sound decisions. They must have the following attributes:

A working knowledge of disabled people's organisations and of issues facing disabled people in Cornwall.

An acceptance and understanding of the duties, responsibilities and liabilities of Trusteeship.

The willingness to devote the necessary time and effort to the duties of a Trustee.

Integrity mixed with good independent judgement plus the desire to be an effective team member.

The ability to think creatively and strategically and a willingness to speak their mind.

The charity aims to provide a full induction programme for each new Trustee to absorb them quickly and effectively into their role within the organisation and make them feel informed, valued and welcome.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Organisation

The Trustees are legally responsible for the overall management and control of the charity.

The Trustees delegate to the Chief Executive, responsibility for the day-to-day management of the charity and administrative control of the charitable funds.

The policy and general affairs of the organisation are directed by the full Board of Trustees who may exercise all powers of the charitable company as set out in the Memorandum and Articles of Association.

Prior to each meeting the Board are presented with a briefing from the Chief Executive and financial reports from the Finance Officer including quarterly management accounts and projections. Project / service staff attend each meeting and provide an update on their area of work to the Board, which allows Trustees the opportunity to meet and consult with key staff on a regular basis.

Public Benefit

The charity complies with the public benefit requirement through its charitable objectives.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities. In particular the Trustees consider how planned activities will contribute to the aims and objectives they have set.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Equity & Diversity

disAbility Cornwall & Isles of Scilly is committed to being a real living wage, equal opportunities and Disability Confident employer. We aim to ensure that no job applicant, volunteer, employee, Trustee or anyone that uses our services receives less favourable treatment on the grounds of age, disability or long-term health condition, gender identity or expression, race or ethnicity, faith, nationality, sex, sexuality, carer or veteran status, nor is disadvantaged by conditions or requirements which cannot be shown to be justifiable. Through our systems and procedures, we ensure that our EDI targets are met through monitoring and measuring our efforts, and we encourage our team to raise ideas and improvements. We acknowledge that EDI is an ongoing journey, and we are committed to improving and enhancing our intersectional EDI work as a Disabled Peoples Organisation.

This year, we have made movements towards becoming a more inclusive organisation, through small and larger steps in our processes and systems. Including:

Incorporating pronouns into staff member's email signatures and name badges and updating the language and definitions we use to talk about identity in our EDI Monitoring Surveys.

We have expanded our EDI Monitoring Survey into separate applicant and staff surveys, to better understand the disparity between diversity of applicants and staff members, and provide us with areas of focus for the upcoming year.

Put in place a structured EDI Monitoring strategy, with a review of EDI statistics annually from January-March, so we can better monitor changes and issues to address within the organisation.

We have updated our EDI Policy and statement, with our EDI Lead and HR, Governance and Compliance Officer working closely together on policy and systems updates, incorporating Equality Impact Assessments into their workflow.

Risk Management

The Trustees regularly assess the major risks to which the charitable company is exposed. A Risk Register is held and formally reviewed annually by the Board, or sooner if necessary. Potential risks are identified and scored based on likelihood and severity, and mitigating actions are taken as necessary. The Trustees will continue to review potential risks on a regular basis and will act to minimise or mitigate these risks as required.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Financial Review

The results for the year ending 31 March 2024 show a net income of £2,546,729 (2023: £2,510,892) and expenditure £2,780,217 (2023: £2,828,442), resulting in an in year deficit of £233,488 (2023: £317,550).

The reserve balance at the year-end is £946,932 (2023: £1,180,420). This consists of £107,713 of restricted funds (2023: £581,996) and £839,219 of unrestricted funds (2023: £598,424).

Grant making policy

When funding is received which the charitable company is unable to use itself, it is passed to another suitable organisation to use for the purpose it was intended.

Investment policy

The Trustees continue to adopt the most appropriate policy for investing funds and effectively managing our financial resource. As interest rates rise the method of doing so has been kept under review.

Reserves policy

In order that the charitable company can meet its objectives for disabled people in Cornwall and Isles of Scilly, the Trustees have considered its resources and commitments. We are reliant on a combination of grant funding, contracts, self-generated income and donations, and the Trustees review the level of reserves required based on an assessment of the major financial risks to which the charity is exposed. The Trustees consider that the general reserve of £256,510 will be more than sufficient to cover approximately three months of the expected core running costs, redundancy costs, cost of early termination of leases, plus professional fees for closing the charity.

Remuneration policy for key management

The Trustees consider the CEO, Advice Service Manager and Humans Cornwall Manager to comprise the key management personnel of the charity, to be in charge of directing and controlling, running and operating the charity on a day-to-day basis.

The pay of the senior staff is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the charity, the Trustees benchmark against pay levels in other similar organisations and through industry advice such as via NCVO.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Charitable Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charitable Company and of its incoming resources and application of resources, including its income and expenditure, for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charitable Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006 and the Charities Act 2011. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Statement of disclosure to auditor

In so far as the Trustees are aware, there is no relevant information of which the charitable company's auditor is unaware. Additionally, the Trustees have taken all the steps that they ought to have taken as Trustees in order to make themselves aware of any relevant information and to establish that the charitable company's auditor is aware of that information.

This report has been prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies.

By order of the Trustees

Signed:

Auditors

The auditors, Griffin, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditors at a meeting of the Trustees.

Approved by order of the members of the board of Trustees on and signed on their behalf by:



11/07/2024

S Kilty
(Chair of Trustees)

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF DISABILITY CORNWALL
AND THE ISLES OF SCILLY**

Opinion

We have audited the financial statements of Disability Cornwall and the Isles of Scilly (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF DISABILITY CORNWALL
AND THE ISLES OF SCILLY (CONTINUED)**

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditors' report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF DISABILITY CORNWALL
AND THE ISLES OF SCILLY (CONTINUED)**

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF DISABILITY CORNWALL
AND THE ISLES OF SCILLY (CONTINUED)**

Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our audit procedures have reviewed for evidence of management override, any ongoing legal cases, completeness of related party transactions, as well as an ongoing consideration of fraud and irregularities during the whole audit process.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' report.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF DISABILITY CORNWALL
AND THE ISLES OF SCILLY (CONTINUED)**

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



Laura Waycott FCA (Senior statutory auditor)

For and on behalf of Griffin

Courtenay House

Pynes Hill

Exeter

EX2 5AZ

Date: 3/12/24

Griffin are eligible to act as auditors in terms of section 1212 of the Companies Act 2006.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND
EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2024**

| | Note | Restricted funds 2024 £ | Unrestricted funds 2024 £ | Total funds 2024 £ | Total funds 2023 £ |
|------------------------------------|------|----------------------------------|------------------------------------|-----------------------------|-----------------------------|
| Income from: | | | | | |
| Donations and legacies | 4 | 487,880 | 1,981 | 489,861 | 1,884,334 |
| Charitable activities | 5 | 1,718,191 | 288,090 | 2,006,281 | 611,934 |
| Other trading activities | 6 | - | 8,889 | 8,889 | 6,719 |
| Investments | 7 | - | 41,698 | 41,698 | 7,905 |
| Total income | | 2,206,071 | 340,658 | 2,546,729 | 2,510,892 |
| Expenditure on: | | | | | |
| Charitable activities | 9 | 2,680,354 | 99,863 | 2,780,217 | 2,828,442 |
| Total expenditure | | 2,680,354 | 99,863 | 2,780,217 | 2,828,442 |
| Net movement in funds | | (474,283) | 240,795 | (233,488) | (317,550) |
| Reconciliation of funds: | | | | | |
| Total funds brought forward | | 581,996 | 598,424 | 1,180,420 | 1,497,970 |
| Net movement in funds | | (474,283) | 240,795 | (233,488) | (317,550) |
| Total funds carried forward | | 107,713 | 839,219 | 946,932 | 1,180,420 |

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 37 to 63 form part of these financial statements.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)
REGISTERED NUMBER: 07436153

BALANCE SHEET
AS AT 31 MARCH 2024

| | Note | 2024 £ | 2023 £ |
|--|-------------|-------------------------|-------------------------|
| Tangible assets | 14 | 5,593 | - |
| | | 5,593 | - |
| Current assets | | | |
| Debtors | 15 | 119,330 | 105,062 |
| Cash at bank and in hand | 16 | 3,207,119 | 4,815,622 |
| | | 3,326,449 | 4,920,684 |
| Creditors: amounts falling due within one year | 17 | (2,385,110) | (3,740,264) |
| Net current assets | | 941,339 | 1,180,420 |
| Total assets less current liabilities | | 946,932 | 1,180,420 |
| Net assets excluding pension asset | | 946,932 | 1,180,420 |
| Total net assets | | 946,932 | 1,180,420 |
| Charity funds | | | |
| Restricted funds | 18 | 107,713 | 581,996 |
| Unrestricted funds | 18 | 839,219 | 598,424 |
| Total funds | | 946,932 | 1,180,420 |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)
REGISTERED NUMBER: 07436153

BALANCE SHEET (CONTINUED)
AS AT 31 MARCH 2024

The entity was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the entity to obtain an audit for the year in question in accordance with section 476 of the Companies Act 2006.

However, an audit is required in accordance with section 144 of the Charities Act 2011.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on
11/07/2024 and signed on their behalf by:



S Kilty
(Chair of Trustees)

The notes on pages 37 to 63 form part of these financial statements.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

| | 2024 | 2023 |
|---|--------------------|------------------|
| | £ | £ |
| Cash flows from operating activities | | |
| Net cash used in operating activities | (1,641,812) | 1,921,019 |
| Cash flows from investing activities | | |
| Interest received | 41,698 | 7,905 |
| Purchase of tangible fixed assets | (8,389) | - |
| Net cash provided by investing activities | 33,309 | 7,905 |
| Cash flows from financing activities | | |
| Net cash provided by financing activities | - | - |
| Change in cash and cash equivalents in the year | (1,608,503) | 1,928,924 |
| Cash and cash equivalents at the beginning of the year | 4,815,622 | 2,886,698 |
| Cash and cash equivalents at the end of the year | 3,207,119 | 4,815,622 |

The notes on pages 37 to 63 form part of these financial statements

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

1. General information

Disability Cornwall and the Isles of Scilly is a private company limited by guarantee without share capital, registered in England and Wales. The registered office is Units 1G & H, Guildford Road Industrial Estate, Guildford Road, Hayle, Cornwall, TR27 4QZ.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Disability Cornwall and the Isles of Scilly meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

On the 22 January 2022 the Charitable Company set up a subsidiary The Inclusion Hub C.I.C. The company has not commenced trading at the date of approving these accounts resulting in its operations not being material to the Charitable Company and therefore consolidated financial statements have not been prepared.

2.2 Going concern

The trustees confirm that, having considered their expectations and intentions for the next twelve months, and the availability of working capital, the charity is a going concern.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.3 Income

All income is recognised once the Charitable Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charitable Company's objectives, as well as any associated support costs.

Grants payable are charged in the year when the offer is made except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year end are noted as a commitment, but not accrued as expenditure.

All expenditure is inclusive of irrecoverable VAT.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charitable Company; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets costing £500 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following bases:

| | |
|------------------------|--------------------------------|
| Leasehold improvements | - over the period of the lease |
| Computer equipment | - 33% per annum |

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charitable Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

2.10 Financial instruments

The Charitable Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.11 Pensions

The Charitable Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charitable Company to the fund in respect of the year.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charitable Company and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charitable Company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income, gains and losses are allocated to the appropriate fund.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Charitable Company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. No estimates or assumptions were considered to be significant.

DISABILITY CORNWALL AND THE ISLES OF SCILLY
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

4. Income from donations and legacies

| | Restricted funds 2024 £ | Unrestricted funds 2024 £ | Total funds 2024 £ |
|-----------|--|--|---------------------------------------|
| Donations | - | 1,981 | 1,981 |
| Grants | 487,880 | - | 487,880 |
| | <u>487,880</u> | <u>1,981</u> | <u>489,861</u> |
| | <u><u>487,880</u></u> | <u><u>1,981</u></u> | <u><u>489,861</u></u> |
| | <i>Restricted funds 2023 £</i> | <i>Unrestricted funds 2023 £</i> | <i>Total funds 2023 £</i> |
| Donations | - | 13,038 | 13,038 |
| Grants | 1,871,296 | - | 1,871,296 |
| | <u>1,871,296</u> | <u>13,038</u> | <u>1,884,334</u> |
| | <u><u>1,871,296</u></u> | <u><u>13,038</u></u> | <u><u>1,884,334</u></u> |

Government funding included above totalling £400,000 (2023: £1,156,750)

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

5. Income from charitable activities

| | Restricted funds 2024 £ | Unrestricted funds 2024 £ | Total funds 2024 £ |
|----------------------------|--|--|---------------------------------------|
| Income from contracts | 1,718,191 | 114,133 | 1,832,324 |
| Income from PAMAS services | - | 173,957 | 173,957 |
| | <u>1,718,191</u> | <u>288,090</u> | <u>2,006,281</u> |
| | <u><u>1,718,191</u></u> | <u><u>288,090</u></u> | <u><u>2,006,281</u></u> |
| | <i>Restricted funds 2023 £</i> | <i>Unrestricted funds 2023 £</i> | <i>Total funds 2023 £</i> |
| Income from contracts | 309,373 | 132,039 | 441,412 |
| Income from PAMAS services | - | 170,522 | 170,522 |
| | <u>309,373</u> | <u>302,561</u> | <u>611,934</u> |
| | <u><u>309,373</u></u> | <u><u>302,561</u></u> | <u><u>611,934</u></u> |

Government funding included above totalling £49,000 (2023: £47,249)

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

6. Income from other trading activities

Income from fundraising events

| | Unrestricted funds 2024 £ | Total funds 2024 £ |
|---|--|---------------------------------------|
| Other income | 8,889 | 8,889 |
| | <u>8,889</u> | <u>8,889</u> |
| | <i>Unrestricted funds 2023 £</i> | <i>Total funds 2023 £</i> |
| Access audits, focus groups and consultancy | 5,352 | 5,352 |
| Other income | 1,367 | 1,367 |
| | <u>6,719</u> | <u>6,719</u> |
| | <u>6,719</u> | <u>6,719</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

7. Investment income

| | Unrestricted funds 2024 £ | Total funds 2024 £ |
|---------------|--|---------------------------------------|
| Bank interest | 41,698 | 41,698 |
| | | |
| | <i>Unrestricted funds 2023 £</i> | <i>Total funds 2023 £</i> |
| Bank interest | 7,905 | 7,905 |

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

8. Analysis of grants

| | Grants to Institutions 2024 £ | Grants to Individuals 2024 £ | Total funds 2024 £ |
|---------------------|--|---|---------------------------------------|
| Grant disbursements | - | 458,509 | 458,509 |

| | <i>Grants to Institutions 2023 £</i> | <i>Grants to Individuals 2023 £</i> | <i>Total funds 2023 £</i> |
|---------------------|--|---|---------------------------------------|
| Grant disbursements | 95,000 | 370,177 | 465,177 |

During the year ended 31 March 2024 the following grant disbursements were made to individuals:

1. Household Support Grants - £372,000
2. Crisis Support Fund - £1,245
3. One off Discharge Support Grants - £2,400
4. Discharge Practical Support - £82,864

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

9. Analysis of expenditure on charitable activities

Summary by fund type

| | Restricted funds 2024 £ | Unrestricted funds 2024 £ | Total 2024 £ |
|--------------|--|--|-----------------------------|
| Direct costs | <u>2,680,354</u> | <u>99,863</u> | <u>2,780,217</u> |
| | | | |
| | <i>Restricted funds 2023 £</i> | <i>Unrestricted funds 2023 £</i> | <i>Total 2023 £</i> |
| Direct costs | <u>2,738,886</u> | <u>89,556</u> | <u>2,828,442</u> |

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

10. Analysis of expenditure by activities

| | Activities undertaken directly 2024 £ | Grant funding of activities 2024 £ | Support costs 2024 £ | Total funds 2024 £ |
|--------------|--|---|---|---------------------------------------|
| Direct costs | <u>1,705,448</u> | <u>458,509</u> | <u>616,260</u> | <u>2,780,217</u> |

| | <i>Activities undertaken directly 2023 £</i> | <i>Grant funding of activities 2023 £</i> | <i>Support costs 2023 £</i> | <i>Total funds 2023 £</i> |
|--------------|--|---|---|---------------------------------------|
| Direct costs | <u>1,938,203</u> | <u>465,177</u> | <u>425,062</u> | <u>2,828,442</u> |

Analysis of direct costs

| | Activities 2024 £ | Total funds 2024 £ |
|--------------------|----------------------------------|---------------------------------------|
| Direct staff costs | 1,291,699 | 1,291,699 |
| Other staff costs | 128,324 | 128,324 |
| Project costs | 285,425 | 285,425 |
| | <u>1,705,448</u> | <u>1,705,448</u> |

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

10. Analysis of expenditure by activities (continued)

Analysis of direct costs (continued)

| | <i>Activities 2023 £</i> | <i>Total funds 2023 £</i> |
|-------------------|----------------------------------|---------------------------------------|
| Staff costs | 1,317,094 | 1,317,094 |
| Other staff costs | 158,667 | 158,667 |
| Project costs | 462,442 | 462,442 |
| | <u>1,938,203</u> | <u>1,938,203</u> |

Analysis of support costs

| | Activities 2024 £ | Total funds 2024 £ |
|---------------------------|----------------------------------|---------------------------------------|
| Staff costs | 346,539 | 346,539 |
| Depreciation | 2,796 | 2,796 |
| Advertising and marketing | 9,214 | 9,214 |
| Premises costs | 29,359 | 29,359 |
| Repairs and maintenance | 93,771 | 93,771 |
| IT costs | 44,875 | 44,875 |
| Office overheads | 53,618 | 53,618 |
| Professional fees | 26,233 | 26,233 |
| Bank charges | 118 | 118 |
| Governance costs | 9,737 | 9,737 |
| | <u>616,260</u> | <u>616,260</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

10. Analysis of expenditure by activities (continued)

Analysis of support costs (continued)

| | <i>Activities 2023 £</i> | <i>Total funds 2023 £</i> |
|---------------------------|----------------------------------|---------------------------------------|
| Staff costs | 264,237 | 264,237 |
| Advertising and marketing | 2,507 | 2,507 |
| Premises costs | 29,335 | 29,335 |
| Repairs and maintenance | 11,397 | 11,397 |
| IT costs | 31,000 | 31,000 |
| Office overheads | 56,720 | 56,720 |
| Professional fees | 19,621 | 19,621 |
| Bank charges | 833 | 833 |
| Governance costs | 9,412 | 9,412 |
| | <hr/> 425,062 <hr/> | <hr/> 425,062 <hr/> |

11. Auditors' remuneration

The auditors' remuneration amounts to an auditor fee of £8,757 (2023 - £8,340), and a fee for other services of £5,795 (2023 - £1,800).

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

12. Staff costs

| | 2024 | 2023 |
|--|-------------------------|-------------------------|
| | £ | £ |
| Wages and salaries | 1,486,363 | 1,439,252 |
| Social security costs | 122,177 | 114,269 |
| Contribution to defined contribution pension schemes | 29,698 | 27,810 |
| | <u>1,638,238</u> | <u>1,581,331</u> |

The average number of persons employed by the Charitable Company during the year was as follows:

| | 2024 | 2023 |
|-------------------|------------------|------------------|
| | No. | No. |
| Average employees | <u>77</u> | <u>83</u> |

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

| | 2024 | 2023 |
|-------------------------------|-------------|-------------|
| | No. | No. |
| In the band £60,001 - £70,000 | - | 1 |

The total employee benefits, including employers pension costs, of the key management personnel of the charity were £176,574 (2023 - £203,919).

13. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2023 - £NIL).

During the year ended 31 March 2024, no Trustee expenses have been incurred (2023 - £NIL).

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

14. Tangible fixed assets

| | Leasehold Improvements £ | Office equipment £ | Total £ |
|-----------------------|--------------------------------|--------------------------|---------------|
| Cost | | | |
| At 1 April 2023 | 53,189 | 5,693 | 58,882 |
| Additions | - | 8,389 | 8,389 |
| At 31 March 2024 | <u>53,189</u> | <u>14,082</u> | <u>67,271</u> |
| Depreciation | | | |
| At 1 April 2023 | 53,189 | 5,693 | 58,882 |
| Charge for the year | - | 2,796 | 2,796 |
| At 31 March 2024 | <u>53,189</u> | <u>8,489</u> | <u>61,678</u> |
| Net book value | | | |
| At 31 March 2024 | <u>-</u> | <u>5,593</u> | <u>5,593</u> |
| At 31 March 2023 | <u>-</u> | <u>-</u> | <u>-</u> |

15. Debtors

| | 2024 £ | 2023 £ |
|--------------------------------|----------------|----------------|
| Due within one year | | |
| Trade debtors | 104,338 | 87,971 |
| Other debtors | 9,992 | 16,655 |
| Prepayments and accrued income | 5,000 | 436 |
| | <u>119,330</u> | <u>105,062</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

16. Cash at bank and in hand

Included in the cash at bank and in hand figure is £2,291,033 (2023: £2,288,071) in a CAF holding account. The money in this account does not belong to Disability Cornwall and the Isles of Scilly, it is money they hold on behalf of their managed accounts and payroll clients.

17. Creditors: Amounts falling due within one year

| | 2024 | 2023 |
|--|--------------------|-------------|
| | £ | £ |
| Trade creditors | 20,016 | 6,678 |
| Other taxation and social security | 34,797 | 37,065 |
| Other creditors | 2,296,885 | 2,288,071 |
| Accruals and deferred income | 33,412 | 1,408,450 |
| | 2,385,110 | 3,740,264 |
| | 2024 | 2023 |
| | £ | £ |
| Deferred income at 1 April 2023 | 1,400,000 | - |
| Resources deferred during the year | 10,000 | 1,400,000 |
| Amounts released from previous periods | (1,400,000) | - |
| | 10,000 | 1,400,000 |

At the balance sheet date the Charity was holding funds of £10,000 received in advance for the Have a Go Day Events due to be held in the following financial year.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

18. Statement of funds

Statement of funds - current year

| | Balance at 1 April 2023 £ | Income £ | Expenditure £ | Transfers in/out £ | Balance at 31 March 2024 £ |
|-------------------------------------|------------------------------------|------------------|--------------------|--------------------------|-------------------------------------|
| Unrestricted funds | | | | | |
| Designated funds | | | | | |
| Premises deposit reserve | 250,000 | - | - | (250,000) | - |
| General funds | | | | | |
| General Funds | 348,424 | 340,658 | (99,863) | 250,000 | 839,219 |
| Total Unrestricted funds | 598,424 | 340,658 | (99,863) | - | 839,219 |
| Restricted funds | | | | | |
| Humans income | 473,285 | 1,422,500 | (1,834,780) | - | 61,005 |
| Support grants | - | 400,000 | (400,000) | - | - |
| Other grants | - | 83,192 | (83,192) | - | - |
| Personal grants | - | 4,688 | (4,688) | - | - |
| Carers service | - | 234,465 | (234,465) | - | - |
| Other projects | 108,711 | 61,226 | (123,229) | - | 46,708 |
| | 581,996 | 2,206,071 | (2,680,354) | - | 107,713 |
| Total of funds | 1,180,420 | 2,546,729 | (2,780,217) | - | 946,932 |

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

18. Statement of funds (continued)

Designated Funds

Premises Deposit Reserve

This reserve was in place for the purchase of a new office premises that Disability Cornwall and the Isles of Scilly can act from. However, this purchase has since been aborted and new office space was rented in the current financial year instead. Therefore, these designated funds have been transferred back into the general fund balance.

Restricted Funds

Humans

The Human's service ensures that most vulnerable citizens are supported at key times of need. Humans work with our NHS and Cornwall Council and receive referrals for people needing such support, whether this is because it's to assist them being discharged from hospital, or because they are potentially in crisis at home and need assistance to stabilise their situation. DC also provide a free independent, confidential, information and advice service – DIAL - (including welfare benefits support). The whole programme of work is funded by an NHS Integrated Care Board grant (ICB).

Support Grants

The main grant in this category is the Household support grant which Disability Cornwall administer on behalf of their Disability Alliance partners. This grant provides one off payment's to disabled people and or their carers who are experiencing financial hardship. This grant is funded by Cornwall Council. Other support grants received in this year included one from Cornwall Crisis Fund to support people in crisis.

Other Grants

Disability Cornwall were in receipt of several smaller grants that helped support to work of the charity. The grant provider include Children in Need who funded our Have a go days. Skill For Care who funded a programme of work related to training and funding for personal assistants and people who employ them. The Garfield Weston foundation who also provided a grant to support our core activities including those to address the marginalisation of the disability community during and post Covid 19.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

18. Statement of funds (continued)

Personal Grants

Personal grants are often applied for by DC staff on behalf of their clients. When application is successful the grant provider often asks that Disability Cornwall administer the grant on behalf of the client. The effect of that is that Disability Cornwall will receive an amount of money into its account and the equivalent amount will be transferred to the client or direct to the service provider.

Carers Service

This service provides an independent, confidential, and free information and advice service to people caring for those living with a long-term health condition or disability. This service is funded for a four-year period by Cornwall Rural Community Charity (CRCC).

Other projects

During the year DC continue to be part of several smaller projects that were designed to benefit the disability community in Cornwall. These included Who Dares Works whose purpose was to help and inspire people aged 18 and over who are not working, and who have a range of needs or barriers to overcome, to reconnect with education, training, and work. This project was funded by European Social Fund and the National Lottery Community Fund. Other project that falls into this category include the Inclusivity project. The project will seek to understand and address opportunities and challenges faced by Small and Medium Enterprises in relation to inclusive growth; specifically relating to older workers and those with a disability. This project was led by Exeter University and was funded by the European Union Regional Development Fund.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

18. Statement of funds (continued)

Statement of funds - prior year

| | <i>Balance at 1 April 2022 £</i> | <i>Income £</i> | <i>Expenditure £</i> | <i>Transfers in/out £</i> | <i>Balance at 31 March 2023 £</i> |
|---------------------------------|--|---------------------|--------------------------|-----------------------------------|---|
| Unrestricted funds | | | | | |
| Designated funds | | | | | |
| Running costs reserve | 205,000 | - | - | (205,000) | - |
| Future deficit reserve | 130,000 | - | - | (130,000) | - |
| Premises deposit reserve | - | - | - | 250,000 | 250,000 |
| | <u>335,000</u> | <u>-</u> | <u>-</u> | <u>(85,000)</u> | <u>250,000</u> |
| General funds | | | | | |
| General Funds | <u>22,757</u> | <u>330,223</u> | <u>(89,556)</u> | <u>85,000</u> | <u>348,424</u> |
| Total Unrestricted funds | <u>357,757</u> | <u>330,223</u> | <u>(89,556)</u> | <u>-</u> | <u>598,424</u> |

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

18. Statement of funds (continued)

| | <i>Balance at 1 April 2022 £</i> | <i>Income £</i> | <i>Expenditure £</i> | <i>Transfers in/out £</i> | <i>Balance at 31 March 2023 £</i> |
|-------------------------|--|-------------------------|---------------------------|-----------------------------------|---|
| Restricted funds | | | | | |
| Humans income | 807,998 | 1,396,750 | (1,731,463) | - | 473,285 |
| Support grants | 149,100 | 352,250 | (501,350) | - | - |
| Other grants | 28,688 | 74,474 | (103,162) | - | - |
| Personal grants | 1,427 | 7,822 | (9,249) | - | - |
| Carers service | - | 191,824 | (191,824) | - | - |
| Other projects | 153,000 | 157,549 | (201,838) | - | 108,711 |
| | <u>1,140,213</u> | <u>2,180,669</u> | <u>(2,738,886)</u> | <u>-</u> | <u>581,996</u> |
| Total of funds | <u><u>1,497,970</u></u> | <u><u>2,510,892</u></u> | <u><u>(2,828,442)</u></u> | <u><u>-</u></u> | <u><u>1,180,420</u></u> |

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

19. Summary of funds

Summary of funds - current year

| | Balance at 1 April 2023 £ | Income £ | Expenditure £ | Transfers in/out £ | Balance at 31 March 2024 £ |
|------------------|------------------------------------|------------------|--------------------|--------------------------|-------------------------------------|
| Designated funds | 250,000 | - | - | (250,000) | - |
| General funds | 348,424 | 340,658 | (99,863) | 250,000 | 839,219 |
| Restricted funds | 581,996 | 2,206,071 | (2,680,354) | - | 107,713 |
| | <u>1,180,420</u> | <u>2,546,729</u> | <u>(2,780,217)</u> | <u>-</u> | <u>946,932</u> |

Summary of funds - prior year

| | Balance at 1 April 2022 £ | Income £ | Expenditure £ | Transfers in/out £ | Balance at 31 March 2023 £ |
|------------------|------------------------------------|------------------|--------------------|--------------------------|-------------------------------------|
| Designated funds | 335,000 | - | - | (85,000) | 250,000 |
| General funds | 22,757 | 330,223 | (89,556) | 85,000 | 348,424 |
| Restricted funds | 1,140,213 | 2,180,669 | (2,738,886) | - | 581,996 |
| | <u>1,497,970</u> | <u>2,510,892</u> | <u>(2,828,442)</u> | <u>-</u> | <u>1,180,420</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

20. Analysis of net assets between funds

Analysis of net assets between funds - current period

| | Restricted funds 2024 £ | Unrestrict ed funds 2024 £ | Total funds 2024 £ |
|-------------------------------|--|---|---------------------------------------|
| Tangible fixed assets | - | 5,593 | 5,593 |
| Current assets | 2,398,746 | 927,703 | 3,326,449 |
| Creditors due within one year | 2,291,033) | (94,077) | 2,385,110) |
| Total | <u>107,713</u> | <u>839,219</u> | <u>946,932</u> |

Analysis of net assets between funds - prior period

| | <i>Restricted funds 2023 £</i> | <i>Unrestrict ed funds 2023 £</i> | <i>Total funds 2023 £</i> |
|-------------------------------|--|---|---------------------------------------|
| Current assets | 2,870,067 | 2,050,617 | 4,920,684 |
| Creditors due within one year | 2,288,071) | 1,452,193) | 3,740,264) |
| Total | <u>581,996</u> | <u>598,424</u> | <u>1,180,420</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

21. Reconciliation of net movement in funds to net cash flow from operating activities

| | 2024 | 2023 |
|---|-------------------------|-------------------------|
| | £ | £ |
| Net expenditure for the period (as per Statement of Financial Activities) | (233,488) | (317,550) |
| Adjustments for: | | |
| Depreciation charges | 2,796 | - |
| Dividends, interests and rents from investments | (41,698) | (7,905) |
| Decrease/(increase) in debtors | (14,268) | 746,549 |
| Increase in creditors | 1,355,154 | 1,499,925 |
| Net cash provided by operating activities | <u>1,068,496</u> | <u>1,921,019</u> |

22. Analysis of cash and cash equivalents

| | 2024 | 2023 |
|--|-------------------------|-------------------------|
| | £ | £ |
| Cash in hand | 3,207,119 | 4,815,622 |
| Total cash and cash equivalents | <u>3,207,119</u> | <u>4,815,622</u> |

23. Analysis of changes in net debt

| | At 1 April 2023 | Cash flows | At 31 March 2024 |
|--------------------------|----------------------------|---------------------------|---------------------------------|
| | £ | £ | £ |
| Cash at bank and in hand | 4,815,622 | (1,608,503) | 3,207,119 |
| | <u>4,815,622</u> | <u>(1,608,503)</u> | <u>3,207,119</u> |

DISABILITY CORNWALL AND THE ISLES OF SCILLY
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

24. Pension commitments

The Charity operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the Charity in an independent administered fund. The pension cost charge represents contributions payable by the Charity to the fund and mounted to £29,698 (2023: £27,810). Contributions totalling £5,852 (2023: £Nil) were payable to the fund at the balance sheet date and are included in creditors.

25. Operating lease commitments

At 31 March 2024 the Charitable Company had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

| | 2024 | 2023 |
|--|---------------|---------------|
| | £ | £ |
| Not later than 1 year | 16,542 | 10,884 |
| Later than 1 year and not later than 5 years | - | 192 |
| | 16,542 | 11,076 |

26. Members' liability

Each member of the charitable company undertakes to contribute to the assets of the company in the event of it being wound up while he/she is a member, or within one year after he/she ceases to be a member, such amount as may be required, not exceeding £1 for the debts and liabilities contracted before he/she ceases to be a member.

27. Related party transactions

F Rowe (trustee), is a trustee of Mid Cornwall Lifestyles which works with Disability Cornwall as part of the Disability Alliance. During the year ended 31 March 2024 Disability Cornwall paid £60 for 3 hours of PA support. At the balance sheet date no amounts were owed.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

28. The Inclusion Hub C.I.C

The Charity has set up a subsidiary, The Inclusion Hub C.I.C. The CIC was incorporated on 18 January 2022 and had not commenced trading at the date of approving the financial statements.

The CIC is limited by guarantee, and therefore there is no investment in share capital to include on the charity balance sheet.

The CIC has no aggregate capital or reserves and is 100% owned by Disability Cornwall and the Isles of Scilly.