



HandsOn London

Trustees Report and Financial Statements
31 December 2020

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Board

Chairperson	Peter Jonas
Trustee	Founder, Elizabeth Grier
Trustee	Nisha Aggarwal
Trustee	Rachael Walls
Trustee	Susanna Garwood
Trustee	Carolyn Kaiser
Trustee	Madeleine Sugden

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Introduction to HandsOn London

HandsOn London is a registered charity with a fresh approach to volunteering. Its mission is to inspire and empower people to be the change they want to see.

Typically, mainstream volunteering opportunities require a significant commitment on the volunteers' time, normally requiring a regular attendance (typically for a minimum of six months) and can have a lengthy induction and training periods. For many with limited time, this poses an insurmountable barrier. HandsOn London believes that volunteering can be more flexible. Our unique approach is to provide volunteer opportunities that are easy to access, full of choice, rewarding, fun and have real impact where it matters most.

HandsOn London works with over 150 small and medium sized local community projects, identifying and helping to create flexible opportunities that make a real difference to the value of their work and the communities they are based in. This has allowed HandsOn London to create an interactive calendar on its website to allow easy access for individual volunteers. This interactive calendar gives our volunteers the chance to choose an opportunity that suits them at a time and place that fits their individual circumstances. HandsOn London provides volunteer support to a wide range of charities and other community groups. These range from small theatres to soup kitchens, homeless shelters, employment groups, community centres, children's groups and environmental organisations.

Our growing relationships with the third sector enable us to offer our corporate partners meaningful volunteering projects. We can develop a single day, a monthly or an annual programme to develop the values of our corporate partners, their own values and the interests of their teams. Programmes can incorporate multiple activities and meet multiple outcomes. Our knowledge of the local community means these activities will have a real impact where it is needed most.

Wrap Up London is HandsOn London's annual coat collection campaign. Held in November, the campaign engages Londoners across the capital to donate their old or unwanted coats. Each year, collections are set up at main commuter tube stations across London. Many corporate partners also hold in-house collections, encouraging staff to drop off coats which are then sent in to support the campaign. The campaign is increasingly encouraging schools, colleges, shops and places of worship to also hold collections. The collected coats are sorted, packed and distributed to community partners across Greater London supporting the most vulnerable at homeless shelters, women's refuges, elderly centres, refugee centres and children's charities. Wrap Up is a registered trademark of HandsOn London.

The success of Wrap Up London as an established Winter campaign has seen the launch of Brighten Up London, a summer environmental campaign. This campaign was initially seen as an Earth Day related initiative but has continued as a summer long campaign.

CEO's Message

2020 was a challenging but exciting year for HandsOn London. The Pandemic created a number of unique challenges but also opened the opportunity to form new partnerships, explore new ways of working and supporting existing partners.

The pandemic had a fundamental impact on the charity's finances in terms of total income and the origin of those income sources. Overall income was reduced by approximately 18%, but the differing nature of our work during the pandemic had a similar reduction in costs. As a consequence, the level of activity remained unchanged and even increased in key areas as reported above. The most dramatic change was in relation to income sources. Income from charitable activities fell by three quarters, but income from grants and donations more than doubled - effectively closing the financial gap.

During 2020, the number of potential individual volunteers contacting us rose quite dramatically with 3,685 people contacting us to look for ways to give their time. This was up from 2,078 in 2019. Whilst many of these contacts visited to inquire, 1,363 volunteers signed up for a total of over 500 project days giving and estimated 6,849 hours of their time. 2019 was 745 volunteers giving 2,980 hours. The year was very much highlighted by the efforts of individual volunteers.

Corporate volunteering projects ceased during the first half of the year as companies moved away from their offices and set up homeworking. During the third and fourth quarters of the year, many companies had settled into their new working practices and started to look at how they could volunteer and support local communities. HandsOn London developed a program of remote volunteering projects providing entertainment to older people and education to younger groups. These were interspaced with employability workshops, one to one advice sessions and even a Spanish language class. All of these sessions were held regularly engaging 540 corporate volunteers to give 1183 hours over 48 projects.

Our environmental campaign: Brighten Up London changed totally in character. Previous years had seen large corporate groups undertaking major improvements and legacy projects with 50-100 volunteers attending each project being quite normal. Restrictions during pandemic made this type of volunteering impossible to undertake. Separating essential from 'nice to have' enabled us to focus on the most urgent projects with much smaller and more regular teams. Typical activity involved preparing safe outside spaces for older people, maintaining of habitats and seasonal planting. We doubled the project days from 75 to around 150 each with 3-6 volunteers maintaining compliance with changing covid-19 regulations.

Wrap Up London celebrated its tenth anniversary in 2020. The pandemic, lockdowns and Tiers created a challenging environment for this type of activity. However, the beneficiary organisations asked if we would still be able to run the campaign as they would still need the coats. Despite London being within Tier 4 during the campaign we were still able to safely collect and distribute 20,907 warm coats engaging 652 volunteers to give 3572 hours.

The year enabled us to form many new local relationships. It also enabled us to formalise our relationship with the Rotary Club of Great Britain & Ireland and to successfully bid to become the UK agent for the International Good Deeds Day initiative. Whilst these relationships have been necessarily limited during the pandemic, they will both offer exciting opportunities for the 2021 and beyond.

Report of the Board of Trustees

The Board presents its report for HandsOn London (hereafter HOL) for the year from 1st January 2020 to 31 December 2020. The members of the Board during the year were:

Trustees:

	Appointed:
Elizabeth Grier, Trustee	14/10/2010
Carolyn Kaiser, Trustee	01/09/2011
Nisha Aggarwal, Trustee	20/10/2015
Rachael Walls, Trustee	21/09/2016
Susanna Garwood, Trustee	11/07/2017
Peter Jonas, Trustee	22/11/2017
Madeleine Sugden, Trustee	02/11/2020

The Board is responsible for managing the affairs of the organisation. The trustees are elected annually. The Board has the power to fill trustee vacancies arising during the year.

A comprehensive induction process for Board members includes providing them with the HOL business plan, an overview of the current charity and corporate partners, a review of the Hands On Network business model and how this relates to HOL. Typically, Trustees will play an active role during the annual Wrap Up London campaign.

The trustees are also directors for the purposes of company law and the Trustees' Report includes the requirements of a Director's Report.

The Board has regular formal meetings throughout the year and holds ad-hoc meetings as required.

The organisation is a registered private company limited by guarantee as of 14 October 2010 (Companies Number 07407984). It is a registered charity in England & Wales through the Charity Commission, as of 8 February 2011 (Charities Commission Number 1140291). Correspondence should be addressed to Hands On London, 38 Turner Street London E1 2AS.

The charity is governed by the Memorandum and Articles of Association as amended on 3 February 2011. The Board has reviewed the organisation's activities and confirm that they meet the guidance given by the Charity Commission regarding Public Benefit.

Objectives, Policies and Organisation

The objects of the charity are established in its Memorandum and Articles of Association, which are:

To promote the efficiency and effectiveness of charities, not-for-profit organisations and voluntary organisations are for the benefit of the public by the provision of volunteers in the Greater London area. For the purpose of this clause, charities are organisations that are established for exclusively charitable purposes in accordance with the laws of England and Wales. Voluntary and not-for-profit organisations are independent organisations that are established for purposes that add value to the community as a whole, or a significant section of the community and which are not permitted by their constitution to make a profit for private distribution. Voluntary organisations do not include local government or other statutory authorities.

Our vision is to make HOL the premier volunteer organisation for individuals in the Greater London area. By mobilising, facilitating and expanding volunteer networks, HOL will propagate the vision that we all have a role to play in making our city a better place and that we each have the time, information and means to do so. We can all be the change by volunteering.

The Need

Several factors impede the expansion of volunteerism in London and the UK as a whole. According to the Department of Communities and Local Government Citizenship Survey (formerly the Home Office Citizenship Survey), some of the most reported barriers to volunteering were time and informational constraints.

Time constraints are the most common barrier to participation reported by those who either do not volunteer or volunteer infrequently. Given time constraints, potential volunteers are often unable to make a fixed, regular commitment to volunteer. Moreover, many volunteer opportunities are scheduled during the day, rather than evenings or weekends. Both characteristics of current volunteer opportunities seriously impede volunteerism by those individuals with time constraints.

Lack of information on volunteer opportunities poses further barriers: 18% reported that they had “not heard about opportunities to help”, and 14% reported that they “did not know any groups that need help”. Moreover, the Survey reports a large majority of volunteers depend upon word-of-mouth information to identify volunteer opportunities.

The information available on volunteer opportunities in London is very fragmented and often out of date making it difficult for individuals to locate and sign up for volunteer opportunities. Informational barriers are compounded by other factors, including:

1. Many volunteer websites are not user-friendly.
2. Many small non-profit organisations do not have websites or Social media pages. Where they do, they are often not optimised for volunteering searches.
3. Many volunteering websites are national and not London-focused. Therefore, it is difficult for potential volunteers to identify opportunities that are readily accessible to where they live and work.
4. Typically, to volunteer, one must ‘apply’ for each specific position, which is cumbersome and time-consuming.

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5. Normally, UK volunteers must apply for a DBS check which can take months to receive. Furthermore, even if they get a DBS check, it is not portable to another charity within London. This is a major barrier to people who wish to give their time to more than one good cause.

How we achieve our objectives

The business model for volunteerism used by HOL provides a solution to many of the time, informational and regulatory constraints that currently impede the growth of volunteerism. HOL aims to create a volunteering experience that is flexible, accessible, convenient and efficient, to both the user and the receiver of the service. To this end, HOL has implemented the following key elements of its business model:

- Since 2010 HOL has established over 140 partner relationships with diverse not-for-profit organisations. HOL seeks to diversify and expand its network with partner agencies by continually expanding its relationships with not-for-profits both geographically and by sector.
- HOL has established a website, which serves as a time-efficient clearing-house for currently available volunteer opportunities. Registered volunteers can search for specific volunteer opportunities and sign up on-line. This allows participants to volunteer on a one-off or continuing basis.
- For each corporate project, HOL provides any resources needed for the project, support to the beneficiary organisation and an on-site Project Team Leader to ensure that everything runs smoothly on the day.

Review of Developments, Activities and Achievements

During the 2020 Financial Year, HOL accomplished the following:

- Development of new on-line services for shielded older people.
- Development of small, local and regular environmental projects, rather than large seasonal activities
- The support of over 150 charity partners with volunteers, capacity building and gifts in kind.
- 2,555 volunteers gave a total of 11,604 hours of community service.
- HOL has been featured in The Metro and Evening Standard newspapers, BBC London News and BBC Radio 4. We were also featured in other local papers, trade magazines and blogs (The Drum, Londonist, Broadgate News, The Big Issue, TFL and numerous corporate and retail websites and blogs).
- Massive development of our on-line presence increasing following by over 100% during the year.
- Wrap Up London collected 20,907 warm coats during Wrap Up London making a total of 180,000 since the campaign launched in 2011.

Future plans

- To further develop staff and trustee appraisal, development and training.

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- Continue to seek new and diverse charity partners to provide a stronger offering to both individual and corporate volunteers with a focus on West London.
 - Increase the reach of the Wrap Up London initiative to further cities in the UK through on-going partnerships.
 - Increase the number of volunteers through a stronger choice of charitable activity, at different locations across the capital.
 - Further develop our family friendly volunteer days
 - Increase the ways we interact and communicate with our individual volunteers.
 - To continue to diversify and increase our corporate partnerships, for annual or multi-year engagement programmes with a focus on year-round volunteering.
 - Increase HOL's profile in the Greater London community with a special focus on media awareness campaigns by increasing our presence on social media channels.
 - Diversify our funding streams.

Risk Management

The Board has conducted a review of the major risks to which the charity is exposed. Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. Significant external risks to funding have led to a strategic plan that is being updated which will allow for the diversification of funding and activities. We, therefore, envision that internal control risks will be further minimised by the implementation of review procedures for all transactions and projects, as well as the on-going training of staff. The organisation relies heavily on volunteers and charitable work undertaken by corporate partners. Procedures and monitoring processes, as well as strategic plans, have been established to minimise the impact of any downturn in volunteer availability or corporate demand. These procedures are periodically reviewed to ensure that they continue to meet the needs of our volunteers and the community organisations they support.

Finances and Reserves Policy

The attached financial statements show the current state of the finances of the organisation compared to the prior period as of 31 December 2019.

Income

Summary of major changes in income less expenditure:		
	2020	2019
	£	£
Donation income	185,222	85,506
Charitable event management	49,937	195,490
Other income	-	-
Expenditures	(234,206)	(259,487)
Net surplus for the period to 31 December	953	21,509

Donation income for the period has been generated trust and foundations due to the on-going efforts of the Board and the volunteers assisting in the mission of the organisation.

Charitable event management, which are funds paid to the organisation in exchange, at least in part, for services such as corporate volunteering provided by the organisation, for the period has been generated due to the on-going efforts of the Board and the strategic use of already developed networks of professionals within the UK. The services provided in support of these funds formed a large part of the effort of the volunteers and employees as they focused on delivering a top-quality service expected by the large and respected corporations that hired the organisation during the year.

Expenditures

Expenditures to generate voluntary income relate to reaching out to contacts within the UK and beyond and visiting numerous potential supporters.

Expenditures to conduct charitable activities relate to project management of events and activities, performing presentations to numerous corporations, and the identification and training of volunteers.

Expenditures to conduct fundraising relate to communications, organising events and follow-up.

Reserves

The organisation holds unrestricted funds to:

- fund specific projects such as charitable event management which may arise at relatively short notice;

-
- meet on-going costs in relation to the running of the organisation, including renting of premises and administration costs.

The amount and timing of certain sources of income are variable in nature including expenditures, particularly as the organisation is a young and growing charity which may be committed in advance of knowing the precise total income from an event. The Board, therefore, considers it prudent to hold unrestricted reserves. The Board reviews the level of reserves on an annual basis. Reserves held at 31 December 2020 amount to £131,295 (2019: £130,342). The current target cash reserve of £25,000 has not increased from the previous year; This will be subject to a more detailed appraisal as the impact of the pandemic on operations subsides.

Other

The organisation's bankers are Cooperative Bank and the Independent Examiner is Charity Management Services.

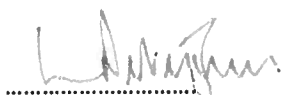
Bankers:	The Cooperative Bank
	60 Kingsway
	Holborn
	London WC2B 6DS
Independent Examiner:	Mary Wallbank DChA, FCA, FCIE
	Charity Management Services
	19 Stinchar Drive
	Chandler's Ford
	Eastleigh
	Hampshire SO53 4QJ

Basis of Preparation

Charity Management Services was appointed as advisors and Independent Examiners of the organisation's financial statements.

This report has been prepared in accordance with the current Statement of the Recommended Practice: Charities Statements of Recommended Practice (SORP) (FRS 102), and in accordance with the special provisions of the Companies Act 2006 relating to small entities.

For and on behalf of the Board



Peter Jonas, Chairperson

16.9.2021

Statement of Board members' responsibilities as trustees

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the year. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Make judgements and estimates that are reasonable and prudent
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume the charity will continue in operation.

The trustees are responsible for keeping accounting records which disclose with reasonable accuracy the financial position of the charity, and which enable them to ensure that the financial statements comply with the Statement of the Recommended Practice: Accounting and Reporting by Charities 2015 and in accordance with the special provisions of the Companies Act 2006 relating to small entities. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Report of the Independent Examiner to the Trustees of Hands On London

I report on the accounts of Hands On London for the period ended 31 December 2020 which comprises the Statement of Financial Activities (Incorporating the Income & Expenditure account), Balance Sheet and related notes.

Respective responsibilities of trustees and examiner

The trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

I am qualified to undertake the examination by being a qualified member of the Association of Independent Examiners.

Having satisfied me that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145 (5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees

concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention to indicate:

- a) accounting records have not been kept in accordance with section 386 of the Companies Act 2006;
- b) the accounts do not accord with such records;
- c) that they fail to comply with the relevant accounting requirements under section 396 of the Companies Act 2006 or are not consistent with the Charities SORP (FRS102);
- d) any matter which the examiner believes should be drawn to the attention of the reader to gain a proper understanding of the financial statements.

Ms Mary Wallbank DChA, FCA, FCIE
19 Stinchar Drive
Chandler's Ford
Hampshire
SO53 4QJ

Date:

Statement of Financial Activities (Incorporating Income & Expenditure account) for the year ended 31 December 2020

	2020	2020	2020	2019	
	Unrestricted Funds	Restricted Funds	Total Funds	Prior 12 month Period Total Funds	Further Details
	£	£	£	£	
Income from:					
Donations and legacies	148,345	36,877	185,222	85,506	2
Charitable activities	49,937		49,937	195,490	3
Total	198,282	36,877	235,159	280,996	
Expenditure on:					
Raising funds	33,825	-	33,825	82,041	4
Charitable activities	121,702	36,877	158,579	168,040	4
Support Costs	41,802	-	41,802	9,406	4
Total	197,329	36,877	234,206	259,487	
Net income/(expenditure)	953	-	953	21,509	
Transfers between funds					
Net movement in funds	953	-	953	21,509	
Reconciliation of funds:					
Total funds brought forward	130,342	-	130,342	108,833	
Total funds carried forward	131,295	-	131,295	130,342	

No separate Statement of Total Recognised Gains and Losses has been presented as all such gains and losses have been presented within the Statement of Financial Activities. The net movement of the funds for the year arises from the charity's continuing operations.

Balance Sheet as at 31 December 2020

		2020	2019
	Notes	£	£
Current assets			
Debtors	7	14,356	30,557
Cash at bank and in hand		121,119	106,668
		<u>135,475</u>	<u>137,225</u>
Creditors: amounts due within one year	8	(4,180)	(6,883)
		<u>131,295</u>	<u>130,342</u>
Net current assets			
		<u>131,295</u>	<u>130,342</u>
Net assets			
		<u>131,295</u>	<u>130,342</u>
Unrestricted income funds			
General purpose funds	9	131,295	130,342
		<u>131,295</u>	<u>130,342</u>
Total funds			
		<u>131,295</u>	<u>130,342</u>

The trustees are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The trustees acknowledge their responsibilities for:

- (i) ensuring that the company keeps adequate accounting records which comply with section 386 of the Act, and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of the financial period and of its surplus and deficits for the financial period in accordance with the requirements of sections 394 and 395, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

The following notes on these pages form part of these financial statements.

Approved and authorised by the Board and signed on their behalf


.....

Peter Jonas,
Chairperson.

16.9.2021
.....

Dated

Notes to the Accounts

1. Accounting Policies

The following accounting policies have been used consistently in dealing with items which are considered material in relation to the financial statements.

Basis of presentation of accounts

These financial statements have been prepared under the historical cost convention and comply with the Companies Act 2006. The financial statements have been prepared in accordance with the current Statement of Recommended Practice (SORP), "Accounting and Reporting by Charities", and applicable accounting standards.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity. Designated funds are funds established by the Board from time to time for specific projects or purposes, are not in any way restricted and any surplus or deficit will be transferred to/from the general purposes fund when the designated fund is closed.

Restricted funds are subject to restrictions on their expenditures imposed by the donor or through the terms of an appeal.

Incoming resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income, there is probability of receipt and an amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Charitable activities income consists of project management fees paid to the organisation by other entities for the design, staffing, training and management related to charitable activities organised for the employees of the entities. Income is recognised as services performed. They also include corporate sponsorship of certain charitable activities.
- Donations income includes amounts received from individuals and corporate entities that are considered donations in substance. Gift Aid recoverable is included within the same category of income to which the Gift Aid claim relates to the same period in which that income is recognised.
- Income from grants is recognised when an entitlement is demonstrable, and any conditions attached are wholly within the control of the organisation.
- No value has been attributed to the contribution of those acting as volunteers.
- Donated facilities and services are included in income at the lower of open market value and the value to the charity. Donated goods are included at fair value except for Wrap Up London which is an annual campaign undertaken by the charity whereby donated used coats are distributed to shelters and refuges across London. The charity does not recognise

the donated coats received as income since the charity cannot provide an accurate valuation of the coats.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT that cannot be fully recovered and is reported as part of the expenditure to which it relates:

Charitable expenditure includes the direct costs of designing, staffing, training and managing charitable events organised for the employees of corporate entities who employ the services of the organisation. Costs also include supplies, materials and any professional supported contracted in. Costs incurred in the preparation of events are treated as prepayments until the event has occurred.

Costs of generating voluntary income include the design, preparation, printing and delivery of presentations to individuals and corporate entities to generate donations.

Costs are charged directly to the most appropriate activity or category. Board expenditure is allocated on the basis of where the majority of time is spent on activities.

Pensions

Hands On London makes contributions for eligible employees to a defined contribution pension scheme which are included in the accounts as they become payable.

2. Donations

	2020 Unrestricted	2020 Restricted	2020 Total	2019 Total
	£	£	£	£
Donations	23,476		23,476	72,636
Grants	124,869	29,377	154,246	6,870
Gift Aid	-	-	-	
Donations in Kind	-	7,500	7,500	5,000
	148,345	36,877	185,222	85,506

Restricted income for the year ended 31st December 2019 was £62,346.

Donations in kind relates specifically to:

Safestore Self Storage for the donation of warehouses during the 2020 Wrap Up London Campaign. The storage space was estimated to be approximately £3,500 for one-month use. The drivers' time donated to the work for the mornings was estimated to be approximately £1,500. Additional donations in kind of £2,500 relate to marketing support from Wunderman Thompson UK during the same campaign.

3. Income from charitable activities

	2020 Unrestricted	2020 Restricted	2020 Total	2019 Total
	£	£	£	£
Project Management fees	49,937	-	49,937	195,490
	49,937	-	49,937	195,490

4. Total expenditure

		Raising Funds	Charitable Activities	Support Costs	2020 Total	2019 Total
		£	£	£	£	£
Costs directly allocated to activities						
Staff costs		27,863	120,740	37,151	185,754	168,345
Event Costs		1,227	23,303	-	24,530	71,934
Recruitment		-	-	-	-	-
Travel		-	-	-	-	-
Independent examiner's fees		-	-	1,154	1,154	1,200
Support costs allocated to activities						
Premises	Floor area	2,112	3,168	-	5,280	9,320
General office	Staff time	2,623	11,368	3,497	17,488	8,688
Totals		33,825	158,579	41,802	234,206	259,487

As a result of the pandemic in 2020, HOL was engaged in a reduced level of activity related to the running of corporate activity. The remaining expenditure is largely incurred in raising funds is due to staff costs in approaching Trusts and Foundations who wish to support the work of HandsOn London.

Restricted expenditure for the year ended 31st December 2019 was £62,346.

5. Staff costs

The average number of FTEs employed during the year was 6 (2019; 7). No employees received more than £60,000 per annum in remuneration in the year. Staff costs for the financial year, including Key Management Personnel, were as follows:

	2020	2019
	£	£
Wages and Salaries	143,170	122,939
Key management personnel	27,572	28,281
Employers National Insurance	7,372	10,890
Employers Pension Contributions	7,640	6,234
	185,754	168,344

6. Trustee remuneration

During the year 2020, no trustees received any remuneration or benefits in kind (2019: nil). No expenses were reimbursed nor paid to any trustees, either (2019: nil).

7. Debtors

	At 31st December 2020	At 31st December 2019
	£	£
Trade Debtors	3,954	27,562
Other: Accrued Income	10,402	2,895
Prepayments		100
Total	14,356	30,557

8. Creditors

	At 31 December 2020 £	At 31 December 2019 £
Taxes and Social Security	3,039	5,558
Accruals and deferred income	1,141	1,325
Total	4,180	6,883

9. Movements in funds

	At 1 st January 2020 £	Incoming resources £	Outgoing resources £	At 31 December 2020 £
Restricted funds:				
Wrap Up London	-	36,877	(36,877)	-
<i>Total restricted funds</i>	-	36,877	(36,877)	-
Unrestricted funds:				
General funds	130,342	198,282	(197,329)	131,295
<i>Total unrestricted funds</i>	130,342	198,282	(197,328)	131,295
Total funds	130,342	235,159	(234,206)	131,295

The Westminster Amalgamated Trust, FP Raymond CT, Westlake & Smith, Two Magpies and The Julian and Hans Rausing Trust, donated restricted funds towards the 2020 Wrap Up London campaign.

10. Related Party Transactions

There were no related party transactions (2019, none).

11. Volunteer Time Donated

The charity benefits greatly from the involvement and the enthusiastic support of its many volunteers, details of which are given in our annual report. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not recognised in the accounts.

The organisation is a registered private company limited by guarantee as of 14 October 2010 (Companies Number 07407984). It is a registered charity in England & Wales through the Charity Commission, as of 8 February 2011 (Charities Commission Number 1140291). Correspondence should be addressed to Hands On London, 38 Turner Street London E1 2AS.

THANK YOU

Thank you very much to our corporate partners and sponsors for their generous support, everyone who made donations to HandsOn London, as well as everyone who gave their time through every single volunteering day and event!

Special thanks in particular to the organisations below who kindly provided financial and in-kind support during 2020:

William Blair



In partnership with
**THE NATIONAL LOTTERY
COMMUNITY FUND**