

COMPANY REGISTRATION NUMBER: 03886363
CHARITY REGISTRATION NUMBER: 1140227

North Wales Women's Centre Limited
Company Limited by Guarantee
Financial Statements
31 March 2022

North Wales Women's Centre Limited

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2022

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North Wales Women's Centre Limited
Company Limited by Guarantee
Trustees' Annual Report (Incorporating the Director's Report)
Year ended 31 March 2022

The trustees, who are also the directors for the purposes of company law, present their report and the unaudited financial statements of the charity for the year ended 31 March 2022.

Reference and administrative details

Registered charity name	North Wales Women's Centre Limited
Charity registration number	1140227
Company registration number	03886363
Principal office and registered office	46-54 Water Street Rhyl Denbighshire LL18 1SS

The trustees

S N Farrell
W Mullen James
S Walls
A Ogle
A James

Company secretary	Ms Gemma Fox
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Independent examiner	Bruce Roberts FCA
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North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

Structure, governance and management

LEGAL STATUS

The organisation is a charitable company limited by guarantee, incorporated on 30th November 1999 and registered as a charity on 4th November 2011. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, as amended by special resolution, 5 December 2010. The Company Number is 3886363 (registered in England and Wales) and the Charity Number is 1140227. The liability of each member in the event of winding up shall be restricted to £10.

RECRUITMENT AND APPOINTMENT TO THE BOARD OF TRUSTEES

Under the requirements of the Articles of Association, the number of Directors shall be not less than three nor, unless otherwise determined by a general meeting, shall not be subject to any maximum. Trustees are subject to retirement by rotation according to the terms dictated by the Articles (clause 59 on). If a trustee is willing to be re-appointed, and no alternative has been put forward, the trustee is deemed to be re-appointed unless the meeting decides not to fill the vacancy or unless a resolution to re-appoint the trustee is lost. Proposed new trustees must be recommended by the existing trustees, or appropriate notice must have been given by a Member qualified to vote at the meeting. Trustees may be removed subject to the conditions in the Articles.

Recruitment is normally achieved via the media of advertising, word of mouth and local volunteer bureau or other agencies. Recruitment of new trustees is prompted by the retirement or removal of existing trustees, or the perceived need to strengthen the board in particular areas of experience.

TRUSTEE INDUCTION AND TRAINING

Upon appointment to the board, each new trustee is provided with information on their responsibilities as a trustee and director of the Company. Each new trustee is expected to familiarise themselves with this information and the aims and objectives of the charity, and seek guidance on areas with which they require additional advice or clarification. Trustees are encouraged to take advantage of training where available.

RISK MANAGEMENT

The trustees have established a risk examination policy which looks at the major strategic, business and operational risks which the charity faces and ensure that systems have been established to mitigate the charity's exposure to the major risks. The trustees undertake to regularly consider the major risks applicable to the charity and review during the year if deemed necessary. They also undertake to decide how to respond to the risks in order to mitigate the effect of such risks. Internal control risks (including the risk of fraud) have been minimised by the rigorous adherence to the financial control measures in place. The trustees are satisfied with the current procedures in place. During the year no incident involving Health and Safety has occurred that required reporting to a statutory agency.

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Year ended 31 March 2022

ORGANISATION

North Wales Womens Centre is governed by a Committee of trustees, who are appointed under the terms of the Articles of Association. The trustees who served on the committee are as follows:

W Mullen James
S Farrell
S Walls
A Ogle
A James

Our Board of Trustees are a group of dedicated individuals who are committed to our vision. Together they use their wealth of experience, knowledge, and skills to guide and support us to achieve our aims. The Board meet at least quarterly to develop and agree strategy and ensure that organisational policies and processes are complied with. Service delivery is delegated to the Managing Director. The Trustees give their time voluntarily.

In addition to the service delivery, the trustees have delegated day to day management of the charity to Gemma Fox, who is also the designated Company Secretary.

PUBLIC BENEFIT

The Trustees have reviewed the requirement to provide public benefit and are satisfied that the activities of the charity are wholly focussed to provide benefit to the women of the community of Rhyl and the surrounding area that it aims to serve, thereby complying with the duty in section 4 of the Charities Act 2006 to have regard to the guidance provided by the Commission. The organisation continues to evolve services to fulfil the well evidenced need for a gender specific approach to the development of women in our community. Our mission remains:

'to advance the economic and social development of women in our communities'

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Year ended 31 March 2022

Objectives and activities

OBJECTIVES OF NORTH WALES WOMENS CENTRE LIMITED

- To develop the capacity and skills of women of the socially and economically disadvantaged community of Rhyl and the surrounding area in such a way that they are better able to identify, and help meet their needs and to participate more fully in society.
- To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals who have need of such facilities by reason of their youth, age infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life
- To promote general charitable purposes for the benefit of the women of North Wales, and to provide relief from financial hardship and social and/or economic disadvantage and to advance the education of women; and in particular, to provide opportunities for women to participate fully in the life of their community in ways which address and alleviate social and economic disadvantage.

The North Wales Women's Centre carries out these objects by providing a safe 'one stop shop' for the multi service provision of information, support, advocacy, training and referral on issues relating to work, health and wellbeing.

Strategic report

The following sections for achievements and performance and financial review form the strategic report of the charity.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

Achievements and performance

Strategy & Planning - Women Centred Services

Post Pandemic and the relaunch of community-based services

At the beginning of the year, we were full of hope for the relaxation of lockdown restrictions and a return to 'normality'. Yet we were about to face a similar year ahead to the previous year filled with much uncertainty. This presented challenges with planning ahead, particularly when applying for funding as there were no guarantees that we could use funds within a set timeframe for a service that may not be delivered due to pandemic

However, we risk assessed and delivered a phased reopening of the Centre services, not without a little trepidation and being mindful of the responsibility for the health and safety of staff and women using our services. In the autumn we were able to reintroduce our weekly drop in for women and the therapeutic groupwork returned using our large conference space. These services were a priority for us and in demand from the outset as women emerged from lockdown needing much support. Whilst the infection rates in December forced us to pause this face-to-face work, we were able to return to it in full in February and from that point on we have seen a gradual return to pre-pandemic attendance.

Key to the return to normal was the recruitment of a new person dedicated to the development and delivery of 'Community Services' that have been so valued and needed by our community. With a grant from the Denbighshire County Councils 'Prevention of Homelessness intervention funds, and the Postcode Community Trust we were able to recruit our Volunteer and Community Coordinator who started in January 22. Already she has attracted and engaged a new army of volunteers keen to help us bring the Community Centre back to life. Agencies are returning and the 'one stop shop' is well and truly ready to serve women and support them through the looming cost of living crisis.

The Women's Pathfinder service continued to grow with referrals being received across North Wales. With the restrictions relaxing, we were finally able to progress our plans to develop 'pop up' centres in both the East and West of North Wales. By November we had secured premises in Bangor and Wrexham. In Bangor we found a home in the old Glanfa Doctors Surgery which had been reinvented as a 'community hub' of services. Whilst in Wrexham we were also delighted to secure a unit in the Ty Pawb Community Centre in the Centre of the town. Both locations were centrally located and after a makeover, each space was made warm and welcoming and perfect for meeting with women. Over the next year we aim to develop activities and welcome partners to share this space for the delivery of services to women. Probation Service have already established a weekly brunch club in all 3 sites which is proving to be of great benefit to the women, supporting them to engage with services.

We continue to support the implementation of the Women in Justice Blueprint in Wales by contributing to the various network sub groups including Community Sentencing and Early Intervention and Prevention workstreams. We are also members of the National Women's Justice Coalition to influence policy, share best practice and give a voice to the women we serve.

Key Activity Areas

North Wales Women's Centre provides a safe place for women to access information, one to one support, advocacy and training on issues relating to health, wellbeing, and work. Women can be referred or self refer for support. Typical issues dealt with are domestic violence, homelessness and poverty. Women come to access help for their problems, build their self confidence and learn new skills in an environment that encourages socialising supportiveness dignity and respect.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

We remain committed to the key delivery areas below which collectively work to achieve our goal of 'empowering women to live better lives'.

These are:

1. **Education, Training, Personal Development and Employment Support including** Volunteering
- Providing services and activities which empower marginalised women to progress through participation in these areas
2. **Health and Wellbeing** - Providing information and services which empower women to improve their health and wellbeing and that of their families
3. **Safer Communities / Community Justice** - Providing a one stop shop for access to information and support for women who are or have been victims or witnesses of crime; Together with providing support for women who are at risk of offending or subject to the Criminal Justice System in order to address issues of offending behaviour and to divert them from custody and / or criminal justice system.
4. **Strategic and Community Voice** - To be a voice for women in our community and affect change in local, regional, and national issues and services which impact on women and gender inequality.
5. **Organisational Sustainability** - To develop and maintain the North Wales Women's Centre as a valued and sustainable resource, underpinned by ethical & robust policies and procedures.

Team / Staffing

On 31 March 2022, there were 9 staff in post providing 8.4 Full time equivalent workers

- Managing Director
- Projects Manager
- Office Coordinator
- Volunteer and Community Coordinator
- 4 Pathfinder Caseworkers
- Information and Support Worker
- Training Facilitator
- Projects Administrator
- Volunteers registered approx. 39 (various roles)

Who do we support?

We provide services to women from the age of 16 upwards. Many of the service users come from the Rhyl area, which as one of the most deprived wards in Wales, demonstrates the problems associated with areas of urban deprivation. Whilst the centre is located in Rhyl, women can be referred for support from anywhere in North Wales. We also provide the Women's Pathfinder Service across North Wales which provides tailored support interventions for women who have offended and those at risk of offending.

How Many?

During 2021-2022, 397 women accessed services. This figure comprises 277 women who accessed the services for the first time and 120 women whose support was ongoing from the previous year.

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Year ended 31 March 2022

Achievements and performance *(continued)*

Source of referrals:

Word of mouth (self-referral) continues to be the main source of referrals at 28% but down from last year's 40% as a result of the closure to drop in access at the Centre. Health, Mental Health, Police and Probation Service continue to be the main agency referral routes.

Citizen's Advice Bureau	2	
Checkpoint (Police Custody)	95	24%
Children's Services	13	
Police - Domestic Abuse Officer	2	
Drug and Alcohol misuse services	2	
Employment Services	1	
Health	22	6%
Housing	5	
Mental health services	28	7%
Police custody suite	44	11%
Prison Release Services	11	
Probation Service	42	11%
Self-referral	111	28%
Social Services	9	
Other	10	

Beneficiary protected characteristics and demographic information

(We collect protected characteristic information on an anonymous and voluntary basis.)

The whole cohort was 397 and includes 121 newly registered women, and women continuing to receive support from previous year. The breakdown is as follows:

Age range

	Total	% of total £
16-18	8	2
19-24	57	28
25-34	112	27
35-44	91	23
45-54	73	18
55-64	43	11
65+	13	3

Language - of the women who responded to this question, the breakdown of the first language of the participants was:

	Total
Welsh	4
English	390

Other

	Total	% of total
Physical or sensory impairment	77	19
Women with children	195	49

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Year ended 31 March 2022

Achievements and performance *(continued)*

Of 277 newly registered women who responded to the question, the breakdown of ethnicity was:

White	
Welsh/ English/ Scottish/ Northern Irish/British	263
Irish	1
Gypsy or Irish Traveller	0
Other white background	3
Mixed/multiple ethnic groups	
White and Black Caribbean	0
White and Black African	0
White and Asian	1
Any other mixed/ multiple ethnic background	3
Asian/Asian British	
Indian	0
Pakistani	3
Bangladeshi	0
Any other Asian background	2
Black/African/Caribbean/Black British	
African	0
Other ethnic group	
Prefer not to say	1

Of the whole cohort of 397 women, the employment status was as follows;

Employment status

	Total	% of total
Carers	6	2
Employed full time	51	13
Employed part time	53	13
Unemployed - not seeking work	128	32
Unemployed seeking work	70	18
Retired	16	4
Student	16	4
Unable to work (long term sick)	48	12
Self employed	7	2
Volunteering	2	1

Support

NWWC categorises its support into the following support pathways. Women may have more than one need for support, and this is reflected in the numbers of women who accessed support on each pathway during the year.

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Year ended 31 March 2022

Achievements and performance *(continued)*

Pathway

	Number of women receiving support with pathway
Alcohol	73
Drugs	47
Accommodation	111
Personal Development (ETE) inc. social activities	114
Offending (includes Attitudes, Thinking & Behaviour (ATB))	274
Health, Wellbeing and reducing isolation	333
Mental Health	301
Domestic Abuse and Sexual Abuse	109
Finance Benefit and Debt	109
Sex-working	2
Children, Families and Relationships	103

To assess the complexity of need we group the numbers of women by the number of needs a woman states she needs support with. (e.g. support around domestic violence often requires support around accommodation and/ or finance). We therefore assume that the higher the number of needs, the more complex the support requirements of the woman. Over the last year we have seen an increase in the complexity of need presented. By far the highest group now are those with 3- 4 needs.

Women with Multiple Needs

	2020-2021
Women receiving support on 1-2 issues	122
Women receiving support on 3-4 issues	234
Women receiving support on 5+ issues	41

The details below highlight the detail behind this growing complexity of need

Key needs:

Health

16% of the women were diagnosed with a chronic illness
76% identified mental health as a need
58% were diagnosed with a mental health issue
25% (99 women) disclosed that they have self-harmed
12% were unable to work (long term sick)

Accommodation

Of the 111 women identifying housing as a problem:
17 women were homeless
11 women were living in a hostel
6 women were living with a relative or a friend
34 women were living with a parent or guardian.
The remainder were living in their own home or did not state where.

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Achievements and performance *(continued)*

Children

Whilst the majority of women with children stated that they lived with them at home:

35 women stated that their children were with family or friends

9 women stated that their children were in foster care

11 women disclosed that their children have been removed

44% of women were lone parents

Outcomes achieved as a result of support

The initial impact of the projects and services we deliver is monitored through our data collection processes. This allows us to collate relevant outcomes under each pathway, which are evidenced by supporting documentation, through case notes or the use of the 'distance travelled' tools and signed off by women during support reviews. Of the 397 women who accessed services, many achieved one or more outcomes as the below table demonstrates:

Outcomes Achieved - (there may be multiple outcomes for each woman)

	Whole cohort 439
Accommodation (e.g. moved from unsafe to safe accommodation; homeless to accommodated).	151
Alcohol (e.g. management; reduced frequency; cessation)	133
Drugs (e.g. management; reduced frequency; cessation)	57
Attitudes, thinking and behaviour (e.g. reduction in offending behaviour; improved anger management)	1,180
Children, families and relationships (e.g. improved parenting skills; children removed from child protection register; improved	110
Domestic Abuse and Sexual Abuse service outcomes (e.g. women and children are safe; increased levels of self-esteem; empowered	281
Finance, benefit and debt (e.g. debt reduction; increased income and taking control of finances)	276
Well-being & Mental Health	1,304
Personal development: education, training and employment (e.g. gaining a qualification; increase in confidence)	215

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Year ended 31 March 2022

Achievements and performance *(continued)*

SUMMARY OF ACTIVITIES 2021-2022

Health, Wellbeing, Community Justice & Safer Communities - Specialist Services provided from Centre

Heal and Thrive Project

We were granted a year's extension to March 2022 to this 3 year project. The Women's Centre had led on this collaborative service with DASU and Cwlwm providing early intervention services and Family Group Conferences respectively to women and families to prevent and address the impact of adverse childhood experiences (ACEs). North Wales Women's Centre contributes personal development workshops and person-centred counselling to the service. 40% of the funding is provided by the Police and Crime Commissioner for 3 years. The COVID crisis has forced some changes to the delivery methods of these interventions i.e. From face to face and group work to over telephone and / or video calls. As with the previous year there has been increasing demand for the support interventions, particularly around mental health and wellbeing. The regular sessions provided much needed support and coping mechanisms to help women navigate their way through their problems and periods of isolation. The feedback evidences the positive impact of these sessions on the lives of those who have taken part.

Programme of Activities delivered over the year:

1. **Confidence Building** - 4 x 6-week courses were delivered to 21 women
2. **Managing Emotions** - 5 x 6-week courses were delivered across the year along with 3 one to one courses over zoom, 22 women attended the courses.
3. **Understanding Relationships** - 1 x 8 week course was delivered to 5 women
4. **Managing Anxiety** - 2 x 6 week courses were delivered to 11 women.
5. **Person Centred Counselling** - Counselling hours provided by volunteers were 513 hours to 41 women.

A sample of some of the feedback listed below demonstrates the hugely positive impact of these sessions on the lives of those who have taken part.

Responses to "what I have learned / gained from attending the courses":

- I am learning to say no more often and not be afraid to ask for help
 - The tools I've been taught have made a huge difference to my life. Without the counselling I wouldn't be where I am today
 - I have tools to deal with my PTSD and know how to manage situations
 - I have learned to take a step back and think about why certain relationships are a certain way and not to blame anyone. Be kind to yourself
 - I have learned to understand the way I act like I do to others
 - I have learned - To realise all people can feel like I do and I am as important as others and can say NO and be respected and liked still
 - I am more assertive without being angry, confident to say what I want and to do what I want to
 - I've gained more confidence, how to manage anxiety and overcome it. I've set myself some realistic goals on my road to happiness and a peaceful life
-

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Year ended 31 March 2022

Achievements and performance *(continued)*

Counselling Service Feedback:

A sample of some of the feedback listed below demonstrates the hugely positive impact of these sessions on the lives of those who have taken part

Responses to: "Did you find the counselling sessions helpful?":

- Absolutely. It was amazing. I'm a completely different person. I'm able to go out of the house now I'm me again
- I've made big changes. I've had driving lessons and booked my test
- She has given me food for thought several times during recent weeks and helped me to come to terms with a very upsetting part of my life.
- I was going through a very difficult time in my life and the counselling came just at the right time for me. The sessions were so very helpful and got me out of the difficult period.
- Prevented a breakdown and managed stress.
- Gave me tools to deal with my PTSD and how to manage situations.
- Managing stress and mood swings. Developing coping methods.
- The Counselling sessions gave me the time and space to explore my feelings related to an experience which has caused me grief.

Information and Support Service

The 'Information and Support Service was funded for a period of 2 years initially from Gwynt -Y- Mor with a contribution from the DVSC managed, Winter Pressures funding. The demand for support is ever growing and we predict that we may struggle with this growth when the cost of living crisis really sets in during 2022. During the year the weekly drop in sessions returned and face to face appointments have been re-established at the Women's Centre.

Total numbers of women supported by the Information and support service were 167. It is notable that there is a large growth in mental health needs and health and wellbeing, reflecting evidence reported across the country as we move out of the pandemic restrictions.

	2022 £
Alcohol	3
Drugs	2
Accommodation	41
Personal Development (ETE) inc. Social Activities	79
Attitudes, Thinking & Behaviour (ATB)	41
Health, Wellbeing & Reducing Isolation	169
Mental Health	139
Domestic Abuse and Sexual Abuse	64
Finance Benefit & Debt	39
Children, Families & Relationships	41

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Achievements and performance *(continued)*

The positive outcomes achieved with women across the year are summarised below:

	2022 £
Accommodation (e.g. moved from unsafe to safe accommodation; homeless to accommodated).	82
Alcohol (e.g. management; reduced frequency; cessation)	12
Drugs (e.g. management; reduced frequency; cessation)	5
Attitudes, thinking and behaviour (e.g. reduction in offending behaviour; improved anger management)	315
Children, families and relationships (e.g. improved parenting skills; children removed from child protection register; improved)	62
Domestic Abuse and Sexual Abuse service outcomes (e.g. women and children are safe; increased levels of self-esteem; empowered)	197
Finance, benefit and debt (e.g. debt reduction; increased income and taking control of finances)	139
Well-being & Mental Health	644
Personal development: education, training and employment (e.g. gaining a qualification; increase in confidence)	47

Community Justice and Diversionary work

Women's Pathfinder Projects

NWWC continues to deliver the new Women's Pathfinder Service funded by North Wales Police and Crime Commissioner. Since October 2019 the team have supported more than 533 women to turn their lives around. The service aims to support women who are referred from a variety of sources including Probation and Police Custody to address the issues that have caused their offending behaviour. Women are supported through a range of support and interventions tailored to her needs. These may include counselling, personal development groupwork, support around homelessness, domestic abuse, drug and alcohol misuse, family issues, finance and debt issues employment education and training, mental or physical health issues.

Over the last year the service has supported 230 women. 84 referrals were received from the mandated Checkpoint Service with a further 7 voluntary referrals. 35 were referred on a voluntary basis via Police Custody staff and the remainder from a variety of other services including Probation, Prison Resettlement services, Social Services etc.

The organisation is committed to participation in the multiagency 'whole system approach' to reducing women's offending. As such staff take part in Welsh Government led, multiagency and themed partnership meetings which feed into the strategy in Wales to reduce the numbers of women in the criminal justice system. The Women's Resettlement and Rehabilitation Services delivered by PSS are

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Achievements and performance *(continued)*

co-located in the Centre in Rhyl and the premises in Bangor.

The highlight for this year has been the establishment of the premises in Wrexham and Bangor which has led to the introduction of the Brunch Clubs to the 3 venues. HMPPS provided a small amount of funding to get the brunch clubs off the ground. Some basic resources were purchased, and the team co-opted the help of Tesco and Greggs for donations of pastries. A volunteer provides her time for weekly baking of muffins.

The purpose of these clubs is to encourage women to engage with wider services outside of Probation and to meet with each other and Pathfinder staff to share issues and develop ideas and resources to help each other.

There are some notable areas of change for women as a result of the support for example:

- There are people who really believe in me - 81% of women said that this had changed positively for them as a result of the support provided.
- Also 73% of women responded positively to 'Has your support network improved with as a result of the support'
- 74% of women felt that their wellbeing/quality of life has improved
- 74% of women said there are people they can talk to for support
- 79% of women said that the risk of their offending was reduced as the behaviour that got them into trouble has reduced or ceased. 19% said that this had not changed with no women saying it had got worse.
- 76% of women said they felt safer

North Wales Women's Centre Community Activities

The reopening of the Community Centre has been a wonderful end to a difficult year. Our newly recruited Volunteer and Community Coordinator (VCC) has created a buzz amongst women keen to either return or start volunteering for us. In January she hosted 6 'tea, cake and chat' sessions where women spoke about what activities they would like to see at the Centre.

New Volunteering Opportunities

We have developed new volunteering opportunities and created new volunteering teams: Welcome Volunteers for the Welcome Team, Action Volunteers for the Events and Community Fundraising Team, Marketing and Communication Volunteers for the Marketing Team, Administration Volunteers, Baking Volunteers, Library Volunteers and Social Activity Group Lead Volunteers.

Social Events

On 8th March we celebrated International Women's Day at the Centre. We joined in with the 'Break the Bias' social media campaign, for which photographs of the team, external partners and Rhyl's Mayor were taken striking the #Break the Bias pose. On the day itself, the centre was open for women to come to enjoy tea and cake and to take part in an activity to share which women are their inspiration. Former MS Ann Jones came to speak at the event.

Café back open

The Café is back open with a volunteer baker producing homemade cakes on a weekly basis for sale in the centre. Women are welcome to enjoy a snack and a hot drink at the centre and to chat with the Welcome Team.

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Year ended 31 March 2022

Achievements and performance *(continued)*

Future Activities

The plan is to recruit more and diverse volunteers to deliver social activities that the women have requested that they would like to see at the centre. We're reaching out to external partners too, such as Resource Wales, BCUHB, Adult Learners Wales, The Red Cross, DVSC Denbighshire to deliver courses and activities at the centre

Counselling Service

Counselling remains a valued service delivered by student counselling volunteers. Over the last year, 9 volunteers have delivered more than 500 hours of sessions at a value of more than £10000 to the service. All students are BACP accredited and are supervised by an accredited Counselling Supervisor.

General Services Evaluation

Listening to the feedback from women using our services has always been important to us to help measure how we are doing and if we could be doing things differently or better. Getting feedback has been more difficult when the centre was closed to the normal walk in services but 129 women took the time to provide us with their feedback on the impact of the services. The results are summarised below:

- 88% of women said their confidence and self esteem had grown as a result of the services accessed at the centre.
- 93% of women said that accessing services had reduced their isolation
- 99% said they had been given information on where and how they could access help for problems they may encounter in the future.
- 94% said they felt more confident to contact other organisations without our support in the future
- 96% of women said they felt more confident in their ability to change things for the better
- 85% of women said they felt much safer since they started receiving support

Below are a few of the comments on the services:

- Thank you, thank you, thank you for helping me to get better
- I don't know where I would have been if I didn't come to see you for help and advice.
- I have found this service to be a real lifeline, it has been an enormous help and genuine support for my struggles in life. There is nowhere else I have found to be as helpful and supportive as what I have received here.
- Receiving phone calls during the pandemic has really helped me, knowing there is somebody to talk to has been a great boost for me. I am so grateful to you for all you have done for me

Organisational Sustainability

As with the previous year it has been a challenging period for forward planning as so many funders had paused normal funding streams to prioritise the emergencies related to the pandemic. The uncertainty of the coronavirus situation made planning for community centre activities extremely difficult. Weighing up the probability of restrictions easing we planned for a relaunch of activities by fundraising for a new post of volunteer and community coordinator. The Postcode Community Trust provided us with funding which allowed us to recruit and prepare for a community Centre relaunch in April 2022. Volunteers have returned and plans for an interesting calendar of events is underway.

We have an exciting year ahead with opportunities emerging for a sustainable future along with a

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Year ended 31 March 2022

Achievements and performance *(continued)*

postponed celebration of our 21st anniversary. The services we provide are needed more than ever and with help from funders and partners we are optimistic that we will go on to provide services for another 21 years.

Financial review

A brief synopsis of our income and expenditure shows that headline income (2022 £303,869 - 2021 £377,512) decreased but, due to careful control and other factors, expenditure (2022 £319,396 - 2021 £312,052) increased only marginally in the year. We are ever grateful to the following organisations for their support in helping us sustain our services for another financial year:

Funders April 2021- March 2022

1. **North Wales Police and Crime Commissioner:** Early Intervention Funding provided for the Heal and Thrive Project. A Partnership project with Cwlwm and DASU delivering early intervention work to women and their families
2. **Lloyds Bank Foundation:** funding towards Management costs and Capacity Building consultancy through their Enhance programme.
3. **North Wales Police and Crime Commissioner:** Funding for the Women's Pathfinder Diversion Project
4. **Gwynt Y Mor:** Funding towards our Information and Support Service over 2 years
5. **ROSA :** Covid response funding to support us to adapt and provide services to women during the lockdown
6. **Rhyl Community Partnership / Innogy Funding :** Funding towards personal development interventions
7. **D.C.C. Homelessness Prevention Grant:** Funding towards community support services
8. **Postcode Community Trust :** Funding for community coordinator role
9. **DVSC MHL D Winter Pressure Fund :** Support towards the Information and Support service
10. **HMPPS Breakfast Club funding :** Funding towards the delivery of breakfast clubs across North Wales in partnership with Probation Service

Thank you: We would also like to thank the many un-named people who have given us donations throughout the year and the support of the wide range of agencies, organisations and individuals that work with us to change lives. Our sincere thanks for your support.

A full breakdown of our income & expenditure is illustrated in the annual accounts report.

FINANCIAL CONTROLS

The charity manager oversees the day to day financial affairs of the charity, assisted by members of her team. Appropriate segregation of duties and authorisation processes exist in the recording, posting and payment of purchase invoices and the handling of cash. Appropriate financial reports are available for the trustees if required. Appropriate control measures were introduced to deal with the day to day restrictions which arrived with the Covid 19 pandemic and have continued as appropriate going forwards.

Draft financial statements are prepared as part of the process and after independent examination the final annual accounts are produced and approved by the board.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

Investment powers, powers and restrictions

Pursuant to the governing document, the company shall have the power, in furtherance of the object of the charity but not otherwise, to raise funds. In doing so, the Company must not undertake any substantial permanent trading activity and must comply with any relevant statutory regulations. The charity may deposit or invest funds and arrange for the investments or other property of the Company to be held in the name of a nominee. At present the Company has no investments.

Reserves policy

It is the aim of the North Wales Women's Centre that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to at least between three and six month's expenditure. The trustees consider that reserves at this level should ensure that, in the event of a significant drop in funding, they will be able to continue the Charity's current activities whilst consideration is given to ways in which additional funds may be raised. The level of reserves should therefore be maintained at this level or more throughout the year. If North Wales Women's Centre were to lose its funding, the Trustees would implement a strategic closure plan, and the reserves would be used to manage the closure plan if alternative funds could not be found.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

Trustees responsibilities

We are responsible for ensuring that the company operates within its objectives and meets the financial and legal requirements of the Companies Act 2006 and the Charities Act 2011.

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustee's report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue its activities.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for ensuring that the company complies with laws and regulations applicable to its activities and for establishing arrangements to prevent any non-compliance with laws and regulations and to detect any that occur. This includes the maintenance and integrity of the corporate and financial information included on the charitable company's website.

The trustees are also responsible for determining whether, in respect of the year, the charity meets the conditions for exemption from an audit of the accounts set out in the Companies Act 2006 (Commencement No6, Savings and Commencement Nos.3 and 5) (Amendment) Order 2008 (SI 2008.674).

Under the Charities Act 2006 (Charitable Companies Audit and Group Accounts Provisions) Order 2008 (SI 2008.527), in respect of the year, the availability of the exemption from an audit of the accounts causes the charity to require an Independent Examination and the trustees are responsible for appointing an Independent Examiner to make a report to them as trustees of the charity.

INDEPENDENT EXAMINER

A resolution to appoint Bruce Roberts FCA of Bruce Roberts & Co Limited as Independent Examiner for the ensuing year will be proposed at the annual general meeting. Bruce Roberts has expressed his willingness to act in this capacity.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2022

This report has been prepared in accordance with FRS102 "The Financial Reporting Standard applicable in the UK and the Republic of Ireland", the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The trustees' annual report and the strategic report were approved on 23 June 2022 and signed on behalf of the board of trustees by:



S Walls
Trustee



G Fox
Company Secretary

Registered office:
North Wales Women's Centre
46-54 Water Street
Rhyl
Denbighshire
LL18 1SS

North Wales Women's Centre Limited

Company Limited by Guarantee

Independent Examiner's Report to the Members of North Wales Womens Centre Limited

Year ended 31 March 2022

I report to the trustees on my examination of the financial statements of North Wales Women's Centre Limited ('the charity') for the year ended 31 March 2022.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006. The trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the accounts of the company are not subject to audit under company law (part 16 of the 2006 Act) and are eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

This report is made to the charity's members, as a body. My work has been undertaken so that I might state to the charity's members those matters I am required to state to them in a report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for my work, for this report, or for the opinions I have formed.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

North Wales Women's Centre Limited

Company Limited by Guarantee

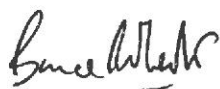
Independent Examiner's Report to the Members of North Wales Womens Centre Limited *(continued)*

Year ended 31 March 2022

In connection with my completed examination, no material matters have come to my attention which gives me reasonable cause to believe that, in any material respect:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with the relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities (FRS 102)

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Bruce Roberts FCA
Independent Examiner

Bruce Roberts & Co Limited
10 Edison Court
Ellice Way
Wrexham Technology Park
Wrexham
LL13 7YT

23.6.2022

North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2022

		Unrestricted funds	Restricted funds	2022 Endowment funds	Total funds	2021 Total funds
	Note	£	£	£	£	£
Income and endowments						
Grants and Donations	5	2,001	286,181	—	288,182	358,361
Charitable activities	6	11,610	—	—	11,610	—
Investment income	7	77	—	—	77	151
Other income	8	4,000	—	—	4,000	19,000
Total income		<u>17,688</u>	<u>286,181</u>	<u>—</u>	<u>303,869</u>	<u>377,512</u>
Expenditure						
Expenditure on charitable activities	9	18,629	285,668	—	304,297	312,052
Total expenditure		<u>18,629</u>	<u>285,668</u>	<u>—</u>	<u>304,297</u>	<u>312,052</u>
Net (expenditure)/income		<u>941</u>	<u>513</u>	<u>—</u>	<u>428</u>	<u>65,460</u>
Transfers between funds		10,570	(10,570)	—	—	—
Net movement in funds		<u>9,629</u>	<u>(10,057)</u>	<u>—</u>	<u>(428)</u>	<u>65,460</u>
Reconciliation of funds						
Total funds brought forward		123,263	81,086	200,000	404,349	338,890
Total funds carried forward		<u>132,892</u>	<u>71,029</u>	<u>200,000</u>	<u>403,921</u>	<u>404,350</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 25 to 36 form part of these financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Position

31 March 2022

	Note	2022 £	2021 £	£
Fixed assets				
Tangible fixed assets	13	200,000		200,000
Current assets				
Debtors	14	1,400	29,084	
Cash at bank and in hand		206,877	193,854	
		208,277	222,938	
Creditors: amounts falling due within one year	15	4,356	3,488	
Net current assets		203,921		219,450
Total assets less current liabilities		403,921		419,450
Provisions	16	—		15,100
Net assets		403,921		404,350
Funds of the charity				
Endowment funds		200,000		200,000
Restricted funds		71,029		81,086
Unrestricted funds		132,892		123,264
Total charity funds	18	403,921		404,350

For the year ended 31 March 2022, the trustees are satisfied that the charity is entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies, and that no member or members have requested an audit pursuant to section 476 of the Act. The trustees acknowledge their responsibilities for:

(i) ensuring that the charity keeps adequate accounting records which comply with section 386 of the Act, and

(ii) preparing financial statements which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of its surplus or deficit for the financial year in accordance with the requirements of sections 394 and 395, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the charity.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

The statement of financial position
continues on the following page.

The notes on pages 25 to 36 form part of these financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Position *(continued)*

31 March 2022

These financial statements were approved by the board of trustees and authorised for issue on ~~23 June 22~~ and are signed on behalf of the board by:



S Walls
Trustee

The notes on pages 25 to 36 form part of these financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2022

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 46-54 Water Street, Rhyl, Denbighshire, LL18 1SS.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

The trustees are of the view that the charity has secured funding for the next 12 months, which forms a crucial part in the trustees planning for the future. This includes a consideration of the effect Covid had on the charity and its ability to continue to provide the services it offers. The charity is confident that this will be achieved due to the continued support of its partners and the new and innovative ways of working it put into practice. On that basis the assessment of the trustees is that the charity remains a going concern.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management on occasion to make judgements, estimates and assumptions that could affect the amounts reported. These estimates and judgements are reviewed as appropriate and applied as required, and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are subject to restrictions on their expenditure imposed by the donor.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the Statement of Financial Activities when the charity is entitled to the income, it is probable it will be received and the amount can be estimated with reasonable accuracy. The following specific policies are applied to particular categories of income:

Voluntary income is received by way of grants and donations and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the Charity, are recognised when the charity becomes unconditionally entitled to the grant.

Investment income is included when receivable.

Incoming resources from grants, when related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

Resources expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT, which cannot be recovered, and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs of associated with attracting voluntary income and the costs of trading for fundraising purposes including the charity's provision of services.

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them, including those support costs associated with the constitutional and statutory requirements of the charity and include independent examination fee and costs linked to the strategic management of the charity, together with back office costs, finance and personnel.

Other expenditure represents those items not falling under any other heading.

All costs are allocated between the categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, and others are apportioned on an appropriate basis as identified within the relevant notes to the accounts.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Tangible assets

Fixed assets are stated at cost less accumulated depreciation.

Freehold Buildings and Renovation Costs are not depreciated as the Trustees expect the residual value to be no less than cost

Small items of equipment and resources are not capitalised but shown as amounts expended in the year, and rentals payable under operating leases are charged to the profit and loss account on a straight-line basis over the period of the lease.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Plant and machinery - 25% reducing balance

Provisions

Provisions are recognised when the entity has an obligation at the reporting date as a result of a past event, it is probable that the entity will be required to transfer economic benefits in settlement and the amount of the obligation can be estimated reliably. Provisions are recognised as a liability in the statement of financial position and the amount of the provision as an expense.

Provisions are initially measured at the best estimate of the amount required to settle the obligation at the reporting date and subsequently reviewed at each reporting date and adjusted to reflect the current best estimate of the amount that would be required to settle the obligation. Any adjustments to the amounts previously recognised are recognised in income or expenditure unless the provision was originally recognised as part of the cost of an asset. When a provision is measured at the present value of the amount expected to be required to settle the obligation, the unwinding of the discount is recognised as a finance cost in the statement of financial activities in the period it arises, and is allocated to the appropriate expenditure heading.

Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments.

Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

Pension scheme

The charity operates an autoenrollment compliant defined contribution pension scheme. The assets are held separately from those of the company. The annual contributions payable are charged to the income and expenditure account.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

4. Limited by guarantee

The organisation is a charitable company limited by guarantee. The liability of each member in the event of winding up shall be restricted to £10.

5. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Donations			
Donations including Crisis Fund	2,001	—	2,001
Grants			
EIF Funding OPCC - Heal and Thrive	—	11,240	11,240
Womens Pathfinder Triage Project	—	175,711	175,711
D.C.C. Homelessness Prevention Grant	—	13,920	13,920
DVSC MHL D Winter Pressure Fund	—	5,610	5,610
Together Women	—	—	—
ROSA Covid Fund	—	7,800	7,800
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	—	—
Steve Morgan Foundation	—	—	—
Pilgrim Trust	—	—	—
Ministry of Justice	—	—	—
Gwynt Y Mor	—	—	—
Lloyds Bank Foundation	—	25,000	25,000
RWE Rhyl Community Partnership	—	25,000	25,000
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	—	—	—
Postcode Community Trust	—	20,000	20,000
HMPPS Breakfast Club funding	—	1,900	1,900
	<u>2,001</u>	<u>286,181</u>	<u>288,182</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Donations			
Donations including Crisis Fund	90	462	552

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

5. Grants and donations *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Grants			
EIF Funding OPCC - Heal and Thrive	—	10,040	10,040
Womens Pathfinder Triage Project	—	189,346	189,346
D.C.C. Homelessness Prevention Grant	—	—	—
DVSC MHL D Winter Pressure Fund	—	—	—
Together Women	—	7,000	7,000
ROSA Covid Fund	—	6,898	6,898
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	9,939	9,939
Steve Morgan Foundation	—	2,275	2,275
Pilgrim Trust	—	22,500	22,500
Ministry of Justice	—	47,826	47,826
Gwynt Y Mor	—	25,000	25,000
Lloyds Bank Foundation	—	25,000	25,000
RWE Rhyl Community Partnership	—	4,200	4,200
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	—	7,785	7,785
Postcode Community Trust	—	—	—
HMPPS Breakfast Club funding	—	—	—
	<u>90</u>	<u>358,271</u>	<u>358,361</u>

6. Charitable activities

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Therapies, workshops and room hire	11,500	11,500	—	—
Coffee shop and catering	110	110	—	—
	<u>11,610</u>	<u>11,610</u>	<u>—</u>	<u>—</u>

7. Investment income

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Bank interest	77	77	151	151

8. Other income

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Other income	4,000	4,000	19,000	19,000

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Staff costs	7,586	207,143	214,730
Other Support	90	17,818	17,908
Catering Resources and Events	666	1,552	2,217
Building and Equipment Maintenance	3,458	14,877	18,335
Administration, Management and Governance Costs	6,829	44,278	51,107
	<u>18,629</u>	<u>285,668</u>	<u>304,297</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Staff costs	–	206,663	206,663
Other Support	19	17,001	17,020
Catering Resources and Events	5	1,760	1,765
Building and Equipment Maintenance	583	25,806	26,390
Administration, Management and Governance Costs	15,152	45,063	60,214
	<u>15,759</u>	<u>296,293</u>	<u>312,052</u>

The trust identifies its costs and then apportions them appropriately across the funds available to it on the basis of allocated time, actual costs and usage. The costs supported by the main restricted funds are analysed as below:

	Women's Pathfinder £	Lloyds Bank Foundation £	Gwynt Y Mor £	Other restricted £	Total restricted £
Staff Costs	133,136	25,000	16,778	36,106	211,020
Other Support	9,047	–	–	8,771	17,818
Catering Resources & Events	1,552	–	–	–	1,552
Building & Equipment Maintenance	14,877	–	–	–	14,877
Administration, Mgm't & Governance	29,327	–	2,630	8,442	40,399
	<u>187,939</u>	<u>25,000</u>	<u>19,408</u>	<u>53,319</u>	<u>285,666</u>

10. Independent examination fees

	2022 £	2021 £
Fees payable to the independent examiner for: Independent examination of the financial statements	<u>3,720</u>	<u>3,600</u>

11. Staff costs

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

11. Staff costs *(continued)*

The average head count of employees during the year was 10 (2021: 10). The average number of full-time equivalent employees during the year is analysed as follows:

	2022 No.	2021 No.
Project manager	1	1
Project Coordinator	2	1
Project Support	6	7
	<u>9</u>	<u>9</u>

The centre benefits greatly from the involvement and enthusiastic support of its many volunteers, details of which are given in our annual report. In accordance with FRS102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not recognised in the accounts.

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

12. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

13. Tangible fixed assets

	Freehold property £	Plant and machinery £	Total £
Cost			
At 1 April 2021 and 31 March 2022	200,000	6,479	206,479
Depreciation			
At 1 April 2021 and 31 March 2022	—	6,479	6,479
Carrying amount			
At 31 March 2022	200,000	—	200,000
At 31 March 2021	200,000	—	200,000

14. Debtors

	2022 £	2021 £
Trade debtors	<u>1,400</u>	<u>29,084</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

15. Creditors: amounts falling due within one year

	2022	2021
	£	£
Trade creditors	142	3,421
Accruals and deferred income	4,200	—
Other creditors	14	67
	<u>4,356</u>	<u>3,488</u>

16. Provisions

The charity provided for additional employment costs in an earlier period.

17. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £4,913 (2021: £4,749).

18. Analysis of charitable funds

Unrestricted funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 20 22 £
Unrestricted income fund	<u>123,263</u>	<u>17,688</u>	<u>(18,629)</u>	<u>10,570</u>	<u>132,892</u>

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 20 21 £
Unrestricted income fund	<u>119,782</u>	<u>19,241</u>	<u>(15,759)</u>	<u>—</u>	<u>123,264</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

18. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
Womens Resources (inc Crisis Fund)	4,557	—	(122)	—	4,435
Lloyds Bank Foundation Together Women Project	—	25,000	(25,000)	—	—
North Wales PCC	7,987	—	(7,987)	—	—
Pilgrim Trust	49,991	175,711	(187,940)	(10,570)	27,192
Heal and Thrive	—	—	—	—	—
ROSA Covid Fund	—	11,240	(11,240)	—	—
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	7,800	(7,800)	—	—
Steve Morgan Foundation	541	—	(541)	—	—
Ministry of Justice	—	—	—	—	—
Gwynt Y Mor	—	—	—	—	—
RWE Rhyl Community Partnership	13,810	25,000	(19,408)	—	19,402
Lloyds/CFIW Covid Crisis Funding	4,200	—	(4,200)	—	—
DCC Homelessness grant	—	—	—	—	—
Postcode Community Trust	—	13,920	(13,920)	—	—
DVSC MHL D Winter Pressure Fund	—	20,000	—	—	20,000
HMPPS Breakfast Club	—	5,610	(5,610)	—	—
	—	1,900	(1,900)	—	—
	<u>81,086</u>	<u>286,181</u>	<u>(285,668)</u>	<u>(10,570)</u>	<u>71,029</u>

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
Womens Resources (inc Crisis Fund)	4,164	462	(69)	—	4,557
Lloyds Bank Foundation Together Women Project	—	25,000	(25,000)	—	—
North Wales PCC	1,290	7,000	(303)	—	7,987
Pilgrim Trust	13,654	189,346	(153,009)	—	49,991
	—	22,500	(22,500)	—	—

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

18. Analysis of charitable funds *(continued)*

Heal and Thrive	—	10,040	(10,040)	—	—
ROSA Covid Fund	—	6,898	(6,898)	—	—
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	9,939	(9,398)	—	541
Steve Morgan Foundation	—	2,275	(2,275)	—	—
Ministry of Justice	—	47,826	(47,826)	—	—
Gwynt Y Mor	—	25,000	(11,190)	—	13,810
RWE Rhyl Community Partnership	—	4,200	—	—	4,200
Lloyds/CFIW Covid Crisis Funding	—	7,785	(7,785)	—	—
DCC Homelessness grant	—	—	—	—	—
Postcode Community Trust	—	—	—	—	—
DVSC MHL D Winter Pressure Fund	—	—	—	—	—
HMPPS Breakfast Club	—	—	—	—	—
	<u>19,108</u>	<u>358,271</u>	<u>(296,293)</u>	<u>—</u>	<u>81,086</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

18. Analysis of charitable funds *(continued)*

- North Wales Police and Crime Commissioner - Early Intervention Funding provided for the Heal and Thrive Project. A Partnership project with Y Bont and DASU delivering early intervention work to women and their families. NWWC are the lead applicant and grant distributor of the fund to the partners. The project funds a variety of specialist interventions to address the impact of 'Adverse Childhood Experiences'. NWWC provides courses and person centred counselling.
- Lloyds Bank Foundation - funding towards Management costs and capacity building.
- Women's Pathfinder – funded by North Wales Office of the Police and Crime Commissioner (NWOPCC). Provides funds for NWWC to deliver the diversion and early intervention service to women across North Wales.
- D.C.C. Homelessness Prevention Grant - funding towards community support services .
- Community Foundation in Wales (Wales Coronavirus Resilience Fund) - provided Covid emergency funding to organisation to manage the impact of the crisis on the organisation and the women we support.
- Postcode Community Trust - funding for community coordinator role.
- Gwynt Y Mor – Funding towards the Information and Support Service at the Centre (salary costs over 2 years).
- Rosa Fund – covid response follow-on funding, supporting the relaunch of services post pandemic.
- DVSC MHL D Winter Pressure Fund - support towards the Information and Support service.
- RCP Innogy – Funding administered through Rhyl Community Partnership - funding for personal development interventions.
- HMPPS Breakfast Club funding - funding towards the delivery of breakfast clubs across North Wales in partnership with Probation Service.

Endowment funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
Restricted Endowment Fund	200,000	—	—	—	200,000
	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
Restricted Endowment Fund	200,000	—	—	—	200,000

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

18. Analysis of charitable funds *(continued)*

Welsh Assembly Building Fund

- A grant of £300,000 was received in 2009 from the Welsh Assembly in order to purchase the Women's Centre premises. If the building is subsequently disposed of or ceases to be used for the approved purpose for which it was obtained, the grantee shall if the Welsh Assembly then so demands repay to the Senedd the full market value of the asset as at the date of disposal or cessation of approved use, or such a lesser sum as the Assembly in its absolute discretion may deem to be a fair proportion of the market value.

19. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Endowment Funds £	Total Funds 2022 £
Tangible fixed assets	—	—	200,000	200,000
Current assets	135,233	73,044	—	208,277
Creditors less than 1 year	(2,341)	(2,015)	—	(4,356)
Net assets	<u>132,892</u>	<u>71,029</u>	<u>200,000</u>	<u>403,921</u>

	Unrestricted Funds £	Restricted Funds £	Endowment Funds £	Total Funds 2021 £
Tangible fixed assets	—	—	200,000	200,000
Current assets	126,752	81,086	—	207,838
Creditors less than 1 year	(3,488)	—	—	(3,488)
Net assets	<u>123,264</u>	<u>81,086</u>	<u>200,000</u>	<u>404,350</u>

20. Related parties

No transactions with related parties were undertaken such as are required to be disclosed.

North Wales Women's Centre Limited

Company Limited by Guarantee

Management Information

Year ended 31 March 2022

The following pages do not form part of the financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Detailed Statement of Financial Activities

Year ended 31 March 2022

	2022 £	2021 £
Income and endowments		
Grants and Donations		
Donations including Crisis Fund	2,001	552
EIF Funding OPCC - Heal and Thrive	11,240	10,040
Womens Pathfinder Triage Project	175,711	189,346
D.C.C. Homelessness Prevention Grant	13,920	—
DVSC MHL D Winter Pressure Fund	5,610	—
Together Women	—	7,000
ROSA Covid Fund	7,800	6,898
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	9,939
Steve Morgan Foundation	—	2,275
Pilgrim Trust	—	22,500
Ministry of Justice	—	47,826
Gwynt Y Mor	25,000	25,000
Lloyds Bank Foundation	25,000	25,000
RWE Rhyl Community Partnership	—	4,200
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	—	7,785
Postcode Community Trust	20,000	—
HMPPS Breakfast Club funding	1,900	—
	<u>288,182</u>	<u>358,361</u>
Charitable activities		
Therapies, workshops and room hire	11,500	—
Coffee shop and catering	110	—
	<u>11,610</u>	<u>—</u>
Investment income		
Bank interest	77	151
Other income		
Other income	4,000	19,000
Total Income	<u>303,869</u>	<u>377,512</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Detailed Statement of Financial Activities *(continued)*

Year ended 31 March 2022

	2022 £	2021 £
Expenditure		
Expenditure on charitable activities		
Wages and salaries	193,927	188,915
Employer's NIC	16,085	15,742
Pension costs	4,913	4,749
Rent	1,114	770
Rates and water	7,909	10,227
Light and heat	13,140	8,081
Repairs and maintenance	22,439	30,664
Insurance	1,266	381
Other establishment	9,510	9,178
Motor vehicle expenses	4,680	4,560
Vehicle leasing/hire	278	252
Other motor/travel costs	3,442	1,254
Legal and professional fees	11,356	25,903
Telephone	6,739	5,822
Other office costs	7,499	5,554
	<u>(304,297)</u>	<u>(312,052)</u>
Total expenditure	<u>(304,297)</u>	<u>(312,052)</u>
Net (expenditure)/income	<u>(428)</u>	<u>65,460</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Detailed Statement of Financial Activities *(continued)*

Year ended 31 March 2022

	2022 £	2021 £
Brought forward	4,990	4,958
Subscriptions	352	506
Utilities	9,297	4,673
Insurance	5,645	7,837
Crisis Fund payout	234	315
Therapy, Training and Workshops	276	25
Accountancy and Independent Examination	4,680	4,560
Bank charges	278	252
Cleaning	2,586	1,153
Legal and Professional inc Human Resources	11,356	25,903
Telecommunications and internet	6,739	5,822
Postage, stationery and Advertising	4,674	4,210
	<u>51,107</u>	<u>60,214</u>
Expenditure on charitable activities	<u>(304,297)</u>	<u>(312,052)</u>