

COMPANY REGISTRATION NUMBER: 03886363
CHARITY REGISTRATION NUMBER: 1140227

North Wales Women's Centre Limited
Company Limited by Guarantee
Financial Statements
31 March 2021

North Wales Women's Centre Limited

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2021

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North Wales Women's Centre Limited

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Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

The trustees, who are also the directors for the purposes of company law, present their report and the unaudited financial statements of the charity for the year ended 31 March 2021.

Reference and administrative details

Registered charity name North Wales Women's Centre Limited

Charity registration number 1140227

Company registration number 03886363

Principal office and registered office 46-54 Water Street
Rhyl
Denbighshire
LL18 1SS

The trustees

L A Waller (Resigned 12 November 2020)

S N Farrell

W Mullen James

S Walls

A Ogle

(Appointed 8 September 2020)

A James

(Appointed 8 September 2020)

Company secretary Ms Gemma Fox

Independent examiner Bruce Roberts FCA

North Wales Women's Centre Limited

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Structure, governance and management

LEGAL STATUS

The organisation is a charitable company limited by guarantee, incorporated on 30th November 1999 and registered as a charity on 4th November 2011. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, as amended by special resolution, 5 December 2010. The Company Number is 3886363 (registered in England and Wales) and the Charity Number is 1140227. The liability of each member in the event of winding up shall be restricted to £10.

RECRUITMENT AND APPOINTMENT TO THE BOARD OF TRUSTEES

Under the requirements of the Articles of Association, the number of Directors shall be not less than three nor, unless otherwise determined by a general meeting, shall not be subject to any maximum. Trustees are subject to retirement by rotation according to the terms dictated by the Articles (clause 59 on). If a trustee is willing to be re-appointed, and no alternative has been put forward, the trustee is deemed to be re-appointed unless the meeting decides not to fill the vacancy or unless a resolution to re-appoint the trustee is lost. Proposed new trustees must be recommended by the existing trustees, or appropriate notice must have been given by a Member qualified to vote at the meeting. Trustees may be removed subject to the conditions in the Articles.

Recruitment is normally achieved via the media of advertising, word of mouth and local volunteer bureau or other agencies. Recruitment of new trustees is prompted by the retirement or removal of existing trustees, or the perceived need to strengthen the board in particular areas of experience.

TRUSTEE INDUCTION AND TRAINING

Upon appointment to the board, each new trustee is provided with information on their responsibilities as a trustee and director of the Company. Each new trustee is expected to familiarise themselves with this information and the aims and objectives of the charity, and seek guidance on areas with which they require additional advice or clarification. Trustees are encouraged to take advantage of training where available.

RISK MANAGEMENT

The trustees have established a risk examination policy which looks at the major strategic, business and operational risks which the charity faces and ensure that systems have been established to mitigate the charity's exposure to the major risks. The trustees undertake to regularly consider the major risks applicable to the charity and review during the year if deemed necessary. They also undertake to decide how to respond to the risks in order to mitigate the effect of such risks. Internal control risks (including the risk of fraud) have been minimised by the rigorous adherence to the financial control measures in place. The trustees are satisfied with the current procedures in place. During the year no incident involving Health and Safety has occurred that required reporting to a statutory agency.

North Wales Women's Centre Limited

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

ORGANISATION

North Wales Womens Centre is governed by a Committee of trustees, who are appointed under the terms of the Articles of Association. The trustees who served on the committee are as follows:

L A Waller	(resigned 12 November 2020)
W Mullen James	
S Farrell	
S Walls	
A Ogle	(appointed 8 September 2020)
A James	(appointed 8 September 2020)

The Management committee consists of a group of Trustees who provide a wealth of knowledge and experience to the organisation and they continue to meet quarterly to agree strategy, and bi monthly to review and agree organisational policies and processes. Service delivery is delegated to the Manager. The Trustees give their time voluntarily.

In addition to the service delivery, the trustees have delegated day to day management of the charity to Gemma Fox, who is also the designated Company Secretary.

PUBLIC BENEFIT

The Trustees have reviewed the requirement to provide public benefit and are satisfied that the activities of the charity are wholly focussed to provide benefit to the women of the community of Rhyl and the surrounding area that it aims to serve, thereby complying with the duty in section 4 of the Charities Act 2006 to have regard to the guidance provided by the Commission. The organisation continues to evolve services to fulfil the well evidenced need for a gender specific approach to the development of women in our community. Our mission remains:

'to advance the economic and social development of women in our communities'
Objectives and activities

OBJECTIVES OF NORTH WALES WOMENS CENTRE LIMITED

- To develop the capacity and skills of women of the socially and economically disadvantaged community of Rhyl and the surrounding area in such a way that they are better able to identify, and help meet their needs and to participate more fully in society.
- To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals who have need of such facilities by reason of their youth, age infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life
- To promote general charitable purposes for the benefit of the women of North Wales, and to provide relief from financial hardship and social and/or economic disadvantage and to advance the education of women; and in particular, to provide opportunities for women to participate fully in the life of their community in ways which address and alleviate social and economic disadvantage.

The North Wales Women's Centre carries out these objects by providing a safe 'one stop shop' for the multi service provision of information, support, advocacy, training and referral on issues relating to work, health and wellbeing.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Strategic report

The following sections for achievements and performance and financial review form the strategic report of the charity.

Achievements and performance

Strategy & Planning - Women Centred Services

Pandemic Impact

The COVID 19 lockdown began just before the beginning of the financial year. Little did we know that the Women's Centre would still be closed to the public a year on. In September 2020 we had planned for a phased reopening of the Centre only to send staff home again when the 'second wave' emerged. We accepted that we had to continue with remote working to the end of the year. However difficult it has been, the team rose to this challenge and adapted very quickly to remote working practices delivering much needed support to women in need. Looking back at the year of support provided it has been impressive to see just how much support has been delivered and the impact of this support on women.

The Women's Pathfinder Service was also adapted to remote working. At first, we were concerned how this would work but there were many positives from the change. Some women's engagement improved with remote working and the connection with a caseworker was a lifeline for many during lockdown, this and many lessons learnt we will take on board when we return to 'normal'.

We continue to support the implementation of the Female Offenders Strategy by contributing to the Community Sentencing and Early Intervention and Prevention workstreams for the Women in Justice Blueprint work in Wales. We are also members of the Women's Centre Coalition of England and Wales meeting weekly to discuss policy, share best practice and give a voice to the women we serve.

As last year we recognise that one of the most regrettable impacts of the pandemic on our work has been that of closing the doors to the women who needed this resource so much. Having to stand down our wonderful volunteers who help us to run the Women's Centre was very frustrating. They are still very much part of our team and are contacted regularly by the team. We have taken many enquiries for new volunteers and we look forward to inviting them and our regulars back to Water Street as soon as guidance allows.

The third sector and funders were quick to provide effective support, funding, and information to help us navigate through the year. Many opportunities for developing services in the future are arising. We remain confident that we are well resourced to emerge from this crisis as a stronger organisation ready to provide services to women for many years to come.

Key Activity Areas

Activities have been curtailed or adapted due to lockdown restrictions i.e. workshops are delivered over zoom, information is often sent out electronically and contact with women is remote using telephone or messaging.

Despite these changes we remain committed to the key delivery areas below which collectively work to achieve our goal of 'empowering women to live better lives'.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

These are:

1. **Education, Training, Personal Development and Employment Support including Volunteering** - Providing services and activities which empower marginalised women to progress through participation in these areas
2. **Health and Wellbeing** - Providing information and services which empower women to improve their health and wellbeing and that of their families
3. **Safer Communities / Community Justice** - Providing a one stop shop for access to information and support for women who are or have been victims or witnesses of crime; Together with providing support for women who are at risk of offending or subject to the Criminal Justice System in order to address issues of offending behaviour and to divert them from custody and / or criminal justice system.
4. **Strategic and Community Voice** - To be a voice for women in our community and affect change in local, regional, and national issues and services which impact on women and gender inequality.
5. **Organisational Sustainability** - To develop and maintain the North Wales Women's Centre as a valued and sustainable resource, underpinned by ethical & robust policies and procedures.

Team / Staffing

On 31 March 2021, there were 9 staff in post providing 8.4 Full time equivalent workers

- Managing Director
- Front Line Services & Volunteer Manager
- Office Coordinator
- Information and Support Worker
- 3 Pathfinder Caseworkers
- Projects Administrator
- Training Facilitator
- Volunteers registered approx. 36 (various roles)
- 4 Counsellors (volunteers)

As the centre has been closed from 16 March 2020 due to Covid 19, volunteers were not active at the end of March. We do hope that 'normal' service will return and our volunteers who remain a key part of our service can re-join the team in the centre.

Who do we support?

We provide services to women from the age of 16 upwards. Many of the service users come from the Rhyl area, which as one of the most deprived wards in Wales, demonstrates all the problems associated with areas of urban deprivation. We also provide the Women's Pathfinder Service across North Wales which provides tailored support interventions for women offenders and those at risk of offending.

How Many?

During 2020-2021, 439 women accessed services. This figure comprises 290 women who accessed the services for the first time and 145 women whose support was ongoing from the previous year.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Referrals

Word of mouth (self-referral) continues to be the main source of referrals at 40% but down from last year's 51% as a result of the closure to drop in access at the Centre. Health Police and Probation Service continue to be the main agency referral routes.

Source of referrals:

Citizen's Advice Bureau	1	
Checkpoint (Police Custody)	86	
Children's Services	10	
Police - Domestic Abuse Officer	14	
Drug and Alcohol misuse services	3	
Employment Services	3	
Health	63	15%
Housing	6	
Police	52	12%
Prison Release Services	15	
Probation Service	82	19%
Self-referral	175	40%
Social Services	5	
Other	2	

Beneficiary protected characteristics and demographic information

(We collect protected characteristic information on an anonymous and voluntary basis.)

The whole cohort was 439 and includes 290 newly registered women, and women continuing to receive support from previous year. The breakdown is as follows:

Age range

	Total	% of total £
16-18	5	2
19-24	63	15
25-34	118	27
35-44	81	19
45-54	81	19
55-64	53	12
65+	35	8

Language - of the women who responded to this question, the breakdown of the first language of the participants was:

	Total
Welsh	16
English	173
Other	1

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Other

	Total	% of total
Physical or sensory impairment	24	12
Women with children	174	40

Of 290 newly registered women who responded to the question, the breakdown of ethnicity was:

White

Welsh/ English/ Scottish/ Northern Irish/British	184
Irish	0
Gypsy or Irish Traveller	1
Other white background	1

Mixed/multiple ethnic groups

White and Black Caribbean	0
White and Black African	0
White and Asian	0
Any other mixed/ multiple ethnic background	0

Asian/Asian British

Indian	2
Pakistani	1
Bangladeshi	0
Any other Asian background	0

Black/African/Caribbean/Black British

African	0
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Other ethnic group

Prefer not to say	0
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Gender Identity- Of the 179 women who responded to this question, 176 said their gender identity was the same as at birth whilst 3 women said that it was different to when they were born.

Of the whole cohort of 439 women, the employment status was as follows;

Employment status

	Total	% of total
Lone parents	109	25
Carers	6	1
Unemployed not seeking work	68	16
Employed full time	47	11
Employed part time	30	7
Unemployed seeking work	40	9
Retired	35	4
In education F/T	6	1
Unable to work (long term sick)	86	20
Looking after home	39	9

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Support

NWWC categorises its support into the following support pathways. Women may have more than one need for support, and this is reflected in the numbers of women who accessed support on each pathway during the year.

Pathway	Number of women receiving support with pathway
Alcohol	60
Drugs	34
Accommodation	112
Personal Development (ETE) inc. social activities	151
Offending (ATB)	121
Health and Wellbeing	306
Mental Health	209
Domestic Abuse and Sexual Abuse	104
Finance Benefit and Debt	96
Children, Families and Relationships	69

To assess the complexity of need we group the numbers of women by the number of needs a woman states she needs support with. (e.g. support around domestic violence often requires support around accommodation and/ or finance). We therefore assume that the higher the number of needs, the more complex the support requirements of the woman. Whilst numbers of women seeking support with 1 - 3 needs remain the highest, women with multiple and complex needs require more intensive support to address their interrelated issues.

Women with Multiple Needs

	2020-2021
Women receiving support on 1-2 issues	210
Women receiving support on 3-4 issues	187
Women receiving support on 5+ issues	45

Key needs:

Health

5% of the women were diagnosed with a chronic illness
32% identified mental health as a need
24% were diagnosed with a mental health issue
12% (49 women) disclosed that they have self-harmed
20% were unable to work (long term sick)

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Accommodation

Of the 144 women identifying housing as a problem:

13 women were homeless

7 women were living in a hostel

14 women were living with a relative or a friend

32 women were living with a parent or guardian.

The remainder were living in their own home or did not state where.

Children

Whilst the majority of women with children stated that they lived with them at home:

27 women stated that their children were with family or friends

4 women stated that their children were in foster care

5 women disclosed that their children have been removed

25% of women were lone parents

Outcomes achieved as a result of support

The initial impact of the projects and services we deliver is monitored through our data collection processes. This allows us to collate relevant outcomes under each pathway, which are evidenced by supporting documentation, through case notes or the use of the 'distance travelled' tools and signed off by women during support reviews. Of the 439 women who accessed services, many achieved one or more outcomes as the below table demonstrates:

Outcomes Achieved - (there may be multiple outcomes for each woman)

	Whole cohort 439
Accommodation (e.g. moved from unsafe to safe accommodation; homeless to accommodated).	176
Alcohol (e.g. management; reduced frequency; cessation)	222
Drugs (e.g. management; reduced frequency; cessation)	81
Attitudes, thinking and behaviour (e.g. reduction in offending behaviour; improved anger management)	1,058
Children, families and relationships (e.g. improved parenting skills; children removed from child protection register; improved	118
Domestic Abuse and Sexual Abuse service outcomes (e.g. women and children are safe; increased levels of self-esteem; empowered	389
Finance, benefit and debt (e.g. debt reduction; increased income and taking control of finances)	252
Well-being & Mental Health	941
Personal development: education, training and employment (e.g. gaining a qualification; increase in confidence)	129

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Year ended 31 March 2021

Achievements and performance *(continued)*

Summary of activities 2020-2021

Health, Wellbeing, Community Justice & Safer Communities - Specialist Services provided from Centre

Health and Wellbeing - Covid related support

At the commencement of lockdown it was identified that women who were the most vulnerable were those who were isolated with little if any contact with others. A programme of regular contact with these women was drawn up and delivered.

Practical Support for lockdown

Caseworkers highlighted that some women would benefit from receipt of resources specific to their needs delivered to their homes e.g. toiletries, food parcels, activity and 'pamper' packs, utility vouchers, phone credit, smart phones for contact, heaters, white goods etc. Funding was sourced from a variety of grant and resource giving bodies including Trussell Trust, Sanctuary Trust, Arfon Foodbank, Soroptimists, Helping Hands Baby Bank, Groundwork North Wales, Discretionary Assistance Fund, Steve Morgan Foundation, Community Foundation In Wales, Lloyds Bank Foundation, ROSA fund, Good News Mission.

243 women received resources as a result of the generosity of these organisations. The feedback from the women was that it had significantly helped them women through a very difficult time.

Heal and Thrive Project

The Women's Centre leads on this collaborative service with DASU and Cwlwm providing early intervention services and Family Group Conferences respectively to women and families to prevent and address the impact of adverse childhood experiences (ACEs). North Wales Women's Centre contributes personal development workshops and person-centred counselling to the service. 40% of the funding is provided by the Police and Crime Commissioner for 3 years. The COVID crisis has forced some changes to the delivery methods of these interventions i.e. From face to face and group work to over telephone and / or video calls.

There has been an increase in demand for the support interventions, particularly around mental health and wellbeing. The impact of the pandemic has added an increased burden to the already complex needs of the women. The regular sessions provided much needed support and coping mechanisms to help women navigate their way through their problems and periods of isolation. The feedback evidences the positive impact of these sessions on the lives of those who have taken part.

Programme of Activities:

Due to the pandemic social distancing restrictions, the groupwork sessions were adapted for one-to-one delivery format (over the phone). Courses Delivered across the year were:

- Confidence Building: 105 sessions were provided to 24 women - Confidence Building program is designed to address the lack of self-esteem so often prevalent in women who have suffered domestic abuse by supporting and empowering them to move forward and re build their lives.
 - Managing Emotions: 102 sessions were provided to 19 women - - This programme of anger management provides women with an opportunity to become 'self-aware' of their emotions and the triggers that cause them along with tools to help manage situations in the future.
-

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Year ended 31 March 2021

Achievements and performance *(continued)*

A sample of some of the feedback listed below demonstrates the hugely positive impact of these sessions on the lives of those who have taken part.

- I do not know where I would be without NWWC, they have helped me so much during lock down. Their support has given me the strength to know that I can manage detox and rehab which I will be accessing next week for 6 months, without them I would still be thinking about it and possibly would not be going.
- X had been in a very abusive marriage and during lockdown her husband of 40 years left her. She was left to care for 2 severely disabled children and an adult son recovering from cancer. Her confidence and self-belief had hit rock bottom and she welcomed the course. She wanted to work through her feelings of stress, anger and anxiety in a more productive way and feel more in control. X made great progress and her increased confidence as a result of the intervention has helped her to become more assertive in some very difficult situations. She says she now feels able to take control and instigate divorce proceedings and has also applied for child maintenance after no offer of support from her estranged husband. The support is ongoing, and she says that it has been her lifeline during the worst moments of her life.
- X said that the sessions had really helped her to see things differently and to address some of the issues that were still affecting her. She is now less anxious and has returned to work.
- X feels that the skills she has learned has helped her cope in her new role as a mother and has lessened her extreme anxieties about the Coronavirus.
- Since doing my weekly sessions on confidence building, I managed for the first time to phone the school to discuss my daughter's dyslexia and she has now returned to school. I am also standing firm in not taking my abusive husband back and have summoned the courage to speak to the solicitor. The weekly contact has helped me so much.
- X thanked me for the sessions saying that she believes she will never offend again.
- Person Centred Counselling - Counselling hours provided by volunteers were 152 hours to 18 women. Person Centred Counselling is designed to help a woman to take control of her life and learn to overcome adversity through a greater self-awareness and understanding of the triggers and consequences of her attitudes, thinking and behaviour.

Counselling Service Feedback:

- Helped with my anxiety was able to talk freely
- Hugely helpful in changing my life for the better
- Extremely helpful. I have made sense of a lot of the things that have happened to me during my life. I have also learnt some wonderful coping strategies for my anxiety
- Helped in bringing clarity, both in understanding triggers and responses, also in understanding the root of the anxiety to enable the course to be addressed.

North Wales Women's Centre Limited

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Information and Support Service

The 'Information and Support Service' was launched in October 2020 and is funded for a period of 2 years initially from Gwynt Y Mor. The demand for support is growing and we expect this to increase further when restrictions are relaxed, and the Centre is open for access. Presently women are supported via telephone, video or messaging. Personal development action plans are designed around priority needs, with one to one sessional support and referral to interventions as required. Women can self-refer for any issue they may need support with.

Community Justice and Diversionary work

Women's Pathfinder Projects

NWWC has been providing a Women's Pathfinder Diversion project since 2015. In 2019 we successfully tendered to deliver the new version of the work alongside the Checkpoint navigator service funded by North Wales Police and Crime Commissioner. Now well into the second year of delivery the team have supported more than 300 women. The service aims to support women who are referred from a variety of sources including Probation and the Police Custody team to address the issues that have led them to their offending behaviour. If they are referred by the Checkpoint service they are given a choice to sign up to the support to address their issues as an alternative to being charged for their offence. Women are supported through a range of support and interventions tailored to her needs. These may include counselling, personal development groupwork, support around homelessness, domestic abuse, drug and alcohol misuse, family issues, finance and debt issues employment education and training, mental or physical health issues.

Over the last year the service has supported 245 new women. 81 referrals were received from the Checkpoint Service with a further 10 voluntary referrals. 39 were referred on a voluntary basis via Police Custody staff and the remainder from a variety of other services including Probation, Prison Resettlement services, Social Services etc.

The organisation is committed to participation in the multiagency 'whole system approach' to reducing women's offending. As such staff take part in Welsh Government led, multiagency and themed partnership meetings which feed into the strategy in Wales to reduce the numbers of women in the criminal justice system. Before the Coronavirus restrictions our Rhyl Centre hosted women specific rehabilitation activity requirement 'RAR's courses which are delivered by probation staff. Sadly this went on hold for the past year but we are hopeful that services will resume at the Centre once the crisis has passed.

Support for these women has been challenging during lockdown, but staff and the women have adapted quickly to the new requirements with positive outcomes for the women across the board. The caseworkers have provided critical contact to isolated women often preventing relapse into behaviour that led to conflict with the law.

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Achievements and performance *(continued)*

Together Women - Mentoring and Advocacy Service: 2 women referred during the year

We host the North Wales element of this project on behalf of Together Women England. The project provides funding towards a specialist caseworker to support women offenders assessed as having a personality disorder.

Clinks- we are members of Clinks and receive communication and updates on latest criminal justice news and service developments.

North Wales Women's Centre Community Activities

The Coronavirus restrictions forced us to close the Centre and all activities were paused in March 2020. We know this has impacted greatly on women and our volunteers but remain hopeful that we will be able to relaunch the services sometime in the next financial year subject of course to government guidance.

Volunteering remains an important feature of the centre and has enabled us to continue to deliver counselling services during this difficult time. Over the last year, we have had 4 counselling volunteers and between them they have given more than 160 hours of their time at a value of £3090 to the service.

General Services Evaluation

Of the 202 service evaluations received during the year:

- 66% of women said their confidence and self esteem had grown as a result of the services accessed at the centre.
- 70% of women said that speaking with their caseworker had reduced their isolation
- 65% said they had been given information on where and how they could access help for problems they may encounter in the future.
- 60% said they felt more confident to contact other organisations without our support in the future
- 70% of women said they felt more confident in their ability to change things for the better
- 66% of women said they felt much safer since they started receiving support

Below are a few of the comments on the services:

- I'm now 11 days sober and have learned when to ask for help
 - The texts that I receive have made a difference to how I have coped. I struggle with negative thoughts about myself, but x has reassured me every step of the way. I feel better knowing there is somebody who cares.
 - I'd be lost without my weekly calls from x. She has helped to motivate me and made me feel positive. I am still using the Activity pack which you kindly sent me.
 - I really feel so much better now since you have supported and encouraged me to get help for my housing issues. I now realise that I have put up with really poor conditions because I didn't feel I deserved anything more. So much has happened since then and I am excited with the progress so far. Thank you also for the letter of support and for being there every week for me to talk to, it has meant so much.
 - I am so much happier now and I can't thank you enough. It's amazing what you've done for me in the short space of time you've spoken to me. You were respectful and caring. Thank you.
 - You've helped me get closer to housing than I've ever got. I was close to giving up.
 - I have been in a very dark place and just talking to my caseworker has helped me tremendously. I still have to work on myself but I am more confident that I will one day be truly happy
-

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Achievements and performance *(continued)*

Organisational Sustainability

It has been a particularly difficult year to forward plan as so many funders had paused normal funding streams to prioritise the emergencies related to the pandemic. We were also presented with the difficulty of being unable to plan for the relaunch of community activities. Our initial plans to reopen in September were dashed when infection rates increased and Wales imposed further restrictions. This is still a ongoing situation but we are hopeful that guidance will be relaxed in the near future and allow us to develop and deliver a future plan for the centre based services.

Cloud based data

At the beginning of the year we set ourselves the challenge to research and prepare for a move to a new Cloud based case management system. The forced move to remote working highlighted that this would help us to better manage any 'hybrid' working in the future. Funding from Community Foundation in Wales supported us to purchase a system and deliver the implementation work ready for the launch in April 2021.

The review of the data collection recording systems completed in the previous year had laid down the foundations for the implementation and as a result the project was completed on time.

We remain optimistic that we will emerge stronger from this difficult period and more importantly that we do so collectively with the help and support of our community.

Financial review

A brief synopsis of our income and expenditure shows that headline income (2021 £377,512 - 2020 £242,764) increased but, due to careful control and other factors, expenditure (2021 £312,0529 - 2020 £308,339) increased only marginally in the year. Various of our partners offered specific Covid related grant support in the year and this was gratefully received and used to assist in the required move to remote and virtual working practices and sessions. The management of the charity has continued to work hard to tender for new funding and exercised diligent cost control within the charity to help allow the continuation of our services and activities to be funded into the new financial year. It is hoped that the funding will enable the resumption of some, if not all, of the face to face services we offer in the foreseeable future. A full breakdown of our income and expenditure is illustrated in the annual financial statements.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Financial review *(continued)*

We are ever grateful to the following organisations for their support in helping us sustain our services for another financial year:

Funders April 2020- March 2021

1. North Wales Police and Crime Commissioner:

Early Intervention Funding provided for the Heal and Thrive Project. A Partnership project with Cwlwm and DASU delivering early intervention work to women and their families

2. Lloyds Bank Foundation:

Funding towards Management costs and Capacity Building consultancy through their Enhance programme.

3. Together Women:

Provided us with funding towards provision of the Mentoring and Advocacy service for women in CJS with diagnosed personality disorder.

4. North Wales Police and Crime Commissioner:

Funding for the Women's Pathfinder Diversion Project

5. Pilgrim Trust:

Providing funding towards the Management Costs

6. Steve Morgan Foundation:

Covid response funding to support us to adapt and provide services to women during the lockdown

7. Community Foundation in Wales:

Covid response funding to support us to adapt and provide services to women during the lockdown including the funding of the setup of a cloud based case management system

8. Gwynt Y Mor:

Funding towards our Information and Support Service over 2 years

9. ROSA:

Covid response funding to support us to adapt and provide services to women during the lockdown

10. Rhyl Community Partnership / Innogy Funding:

11. Ministry of Justice:

Funding towards the Core costs of the Women's Centre

Thank you: we would also like to thank the many un-named people who have given us donations throughout the year and the support of the wide range of agencies, organisations and individuals that work with us to change lives.

Our sincere thanks for your support.

FINANCIAL CONTROLS

The charity manager oversees the day to day financial affairs of the charity, assisted by members of her team. Appropriate segregation of duties and authorisation processes exist in the recording, posting and payment of purchase invoices and the handling of cash. Appropriate financial reports are available for the trustees if required. Appropriate control measures were introduced to deal with the day to day restrictions which arrived with the Covid 19 pandemic.

Draft financial statements are prepared as part of the process and after independent examination the final annual accounts are produced and approved by the board.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Investment powers, powers and restrictions

Pursuant to the governing document, the company shall have the power, in furtherance of the object of the charity but not otherwise, to raise funds. In doing so, the Company must not undertake any substantial permanent trading activity and must comply with any relevant statutory regulations. The charity may deposit or invest funds and arrange for the investments or other property of the Company to be held in the name of a nominee. At present the Company has no investments.

Reserves policy

It is the aim of the North Wales Women's Centre that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to at least between three and six month's expenditure. The trustees consider that reserves at this level should ensure that, in the event of a significant drop in funding, they will be able to continue the Charity's current activities whilst consideration is given to ways in which additional funds may be raised. The level of reserves should therefore be maintained at this level or more throughout the year. If North Wales Women's Centre were to lose its funding, the Trustees would implement a strategic closure plan, and the reserves would be used to manage the closure plan if alternative funds could not be found.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

Trustees responsibilities

We are responsible for ensuring that the company operates within its objectives and meets the financial and legal requirements of the Companies Act 2006 and the Charities Act 2011.

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustee's report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue its activities.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for ensuring that the company complies with laws and regulations applicable to its activities and for establishing arrangements to prevent any non-compliance with laws and regulations and to detect any that occur. This includes the maintenance and integrity of the corporate and financial information included on the charitable company's website.

The trustees are also responsible for determining whether, in respect of the year, the charity meets the conditions for exemption from an audit of the accounts set out in the Companies Act 2006 (Commencement No6, Savings and Commencement Nos.3 and 5) (Amendment) Order 2008 (SI 2008.674).

Under the Charities Act 2006 (Charitable Companies Audit and Group Accounts Provisions) Order 2008 (SI 2008.527), in respect of the year, the availability of the exemption from an audit of the accounts causes the charity to require an Independent Examination and the trustees are responsible for appointing an Independent Examiner to make a report to them as trustees of the charity.

INDEPENDENT EXAMINER

A resolution to appoint Bruce Roberts FCA of Bruce Roberts & Co Limited as Independent Examiner for the ensuing year will be proposed at the annual general meeting. Bruce Roberts has expressed his willingness to act in this capacity.

North Wales Women's Centre Limited

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2021

This report has been prepared in accordance with FRS102 "The Financial Reporting Standard applicable in the UK and the Republic of Ireland", the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The trustees' annual report and the strategic report were approved on 29/7/21 and signed on behalf of the board of trustees by:



Gemma Fox
Company Secretary

Registered office:
North Wales Women's Centre
46-54 Water Street
Rhyl
Denbighshire
LL18 1SS

North Wales Women's Centre Limited

Company Limited by Guarantee

Independent Examiner's Report to the Members of North Wales Womens Centre Limited

Year ended 31 March 2021

I report to the trustees on my examination of the financial statements of North Wales Women's Centre Limited ('the charity') for the year ended 31 March 2021.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006. The trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the accounts of the company are not subject to audit under company law (part 16 of the 2006 Act) and are eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

This report is made to the charity's members, as a body. My work has been undertaken so that I might state to the charity's members those matters I am required to state to them in a report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for my work, for this report, or for the opinions I have formed.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

North Wales Women's Centre Limited

Company Limited by Guarantee

Independent Examiner's Report to the Members of North Wales Womens Centre Limited *(continued)*

Year ended 31 March 2021

In connection with my completed examination, no material matters have come to my attention which gives me reasonable cause to believe that, in any material respect:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records: or
- the accounts do not comply with the relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities (FRS 102)

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Bruce Roberts FCA
Independent Examiner

Bruce Roberts & Co Limited
10 Edison Court
Ellice Way
Wrexham Technology Park
Wrexham
LL13 7YT

29/7/21

North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2021

		2021			2020
	Note	Unrestricted funds £	Restricted funds £	Endowment funds £	Total funds £
Income and endowments					
Grants and Donations	5	90	358,271	—	358,361
Charitable activities	6	—	—	—	4,609
Investment income	7	151	—	—	290
Other income	8	19,000	—	—	3,406
Total income		<u>19,241</u>	<u>358,271</u>	<u>—</u>	<u>377,512</u>
Expenditure					
Expenditure on charitable activities	9	15,759	296,293	—	312,052
Total expenditure		<u>15,759</u>	<u>296,293</u>	<u>—</u>	<u>312,052</u>
Net income/(expenditure) and net movement in funds		<u>3,482</u>	<u>61,978</u>	<u>—</u>	<u>(66,120)</u>
Reconciliation of funds					
Total funds brought forward		119,782	19,108	200,000	405,010
Total funds carried forward		<u>123,264</u>	<u>81,086</u>	<u>200,000</u>	<u>338,891</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 24 to 34 form part of these financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Position

31 March 2021

	Note	2021 £	2020 £	£
Fixed assets				
Tangible fixed assets	13	200,000		200,000
Current assets				
Debtors	14	29,084	14,542	
Cash at bank and in hand		193,854	131,951	
		<u>222,938</u>	<u>146,493</u>	
Creditors: amounts falling due within one year	15	<u>3,488</u>	<u>7,603</u>	
Net current assets		219,450		138,890
Total assets less current liabilities		419,450		338,890
Provisions	16	15,100		—
Net assets		<u>404,350</u>		<u>338,890</u>
Funds of the charity				
Endowment funds		200,000		200,000
Restricted funds		81,086		19,109
Unrestricted funds		123,264		119,782
Total charity funds	18	<u>404,350</u>		<u>338,891</u>

For the year ended 31 March 2021, the trustees are satisfied that the charity is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act. The trustees acknowledge their responsibilities for:

(i) ensuring that the charity keeps adequate accounting records which comply with section 386 of the Act, and

(ii) preparing financial statements which give a true and fair view of the state of affairs of the charity at the end of the financial year and of its surplus or deficit for the financial year in accordance with the requirements of sections 394 and 395, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the charity.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

The statement of financial position
continues on the following page.

The notes on pages 24 to 34 form part of these financial statements.

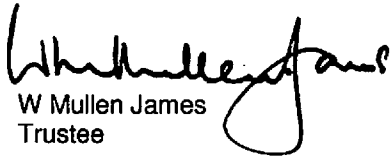
North Wales Women's Centre Limited

Company Limited by Guarantee

Statement of Financial Position *(continued)*

31 March 2021

These financial statements were approved by the board of trustees and authorised for issue on^{29/7/21} and are signed on behalf of the board by:


W Mullen James
Trustee

The notes on pages 24 to 34 form part of these financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2021

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 46-54 Water Street, Rhyl, Denbighshire, LL18 1SS.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

The trustees are of the view that the charity has secured funding for the next 12 months, which forms a crucial part in the trustees planning for the future. This includes a consideration of the effect Covid has had on the charity and its ability to continue to provide the services it offers. The charity is confident that this will be achieved due to the continued support of its partners and new and innovative ways of working. On that basis the assessment of the trustees is that the charity is a going concern.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management on occasion to make judgements, estimates and assumptions that could affect the amounts reported. These estimates and judgements are reviewed as appropriate and applied as required, and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are subject to restrictions on their expenditure imposed by the donor.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the Statement of Financial Activities when the charity is entitled to the income, it is probable it will be received and the amount can be estimated with reasonable accuracy. The following specific policies are applied to particular categories of income:

Voluntary income is received by way of grants and donations and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the Charity, are recognised when the charity becomes unconditionally entitled to the grant.

Investment income is included when receivable.

Incoming resources from grants, when related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

Resources expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT, which cannot be recovered, and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes including the charity's provision of services.

Expenditure on charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them, including those support costs associated with the constitutional and statutory requirements of the charity and include independent examination fee and costs linked to the strategic management of the charity, together with back office costs, finance and personnel.

Other expenditure represents those items not falling under any other heading.

All costs are allocated between the categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, and others are apportioned on an appropriate basis as identified within the relevant notes to the accounts.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

3. Accounting policies *(continued)*

Tangible assets

Fixed assets are stated at cost less accumulated depreciation.

Freehold Buildings and Renovation Costs are not depreciated as the Trustees expect the residual value to be no less than cost

Small items of equipment and resources are not capitalised but shown as amounts expended in the year, and rentals payable under operating leases are charged to the profit and loss account on a straight-line basis over the period of the lease.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Plant and machinery - 25% reducing balance

Provisions

Provisions are recognised when the entity has an obligation at the reporting date as a result of a past event, it is probable that the entity will be required to transfer economic benefits in settlement and the amount of the obligation can be estimated reliably. Provisions are recognised as a liability in the statement of financial position and the amount of the provision as an expense.

Provisions are initially measured at the best estimate of the amount required to settle the obligation at the reporting date and subsequently reviewed at each reporting date and adjusted to reflect the current best estimate of the amount that would be required to settle the obligation. Any adjustments to the amounts previously recognised are recognised in income or expenditure unless the provision was originally recognised as part of the cost of an asset. When a provision is measured at the present value of the amount expected to be required to settle the obligation, the unwinding of the discount is recognised as a finance cost in the statement of financial activities in the period it arises, and is allocated to the appropriate expenditure heading.

Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments.

Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

Pension scheme

The charity operates an auto enrollment compliant defined contribution pension scheme. The assets are held separately from those of the company. The annual contributions payable are charged to the income and expenditure account.

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

4. Limited by guarantee

The organisation is a charitable company limited by guarantee. The liability of each member in the event of winding up shall be restricted to £10.

5. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Donations			
Donations including Crisis Fund	90	462	552
Grants			
IDVA	—	—	—
EIF Funding OPCC - Heal and Thrive	—	10,040	10,040
Womens Pathfinder Triage Project	—	189,346	189,346
WA - mentoring and advocacy project	—	—	—
Together Women	—	7,000	7,000
ROSA Covid Fund	—	6,898	6,898
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	9,939	9,939
Steve Morgan Foundation	—	2,275	2,275
Pilgrim Trust	—	22,500	22,500
Ministry of Justice	—	47,826	47,826
Gwynt Y Mor	—	25,000	25,000
Lloyds Bank Foundation	—	25,000	25,000
RWE Rhyl Community Partnership	—	4,200	4,200
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	—	7,785	7,785
	<u>90</u>	<u>358,271</u>	<u>358,361</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Donations			
Donations including Crisis Fund	75	3,347	3,422

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

5. Grants and donations *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Grants			
IDVA	–	29,140	29,140
EIF Funding OPCC - Heal and Thrive	–	10,040	10,040
Womens Pathfinder Triage Project	–	124,856	124,856
WA - mentoring and advocacy project	–	60,000	60,000
Together Women	–	7,000	7,000
ROSA Covid Fund	–	–	–
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	–	–	–
Steve Morgan Foundation	–	–	–
Pilgrim Trust	–	–	–
Ministry of Justice	–	–	–
Gwynt Y Mor	–	–	–
Lloyds Bank Foundation	–	–	–
RWE Rhyl Community Partnership	–	–	–
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	–	–	–
	<u>75</u>	<u>234,383</u>	<u>234,458</u>

6. Charitable activities

	Unrestricted Funds £	Total Funds 2021 £	Unrestricted Funds £	Total Funds 2020 £
Therapies, workshops and room hire	–	–	2,415	2,415
Vending machine and photocopier	–	–	971	971
Coffee shop and catering	–	–	1,223	1,223
	<u>–</u>	<u>–</u>	<u>4,609</u>	<u>4,609</u>

7. Investment income

	Unrestricted Funds £	Total Funds 2021 £	Unrestricted Funds £	Total Funds 2020 £
Bank interest	<u>151</u>	<u>151</u>	<u>290</u>	<u>290</u>

8. Other income

	Unrestricted Funds £	Total Funds 2021 £	Unrestricted Funds £	Total Funds 2020 £
Other income	<u>19,000</u>	<u>19,000</u>	<u>3,406</u>	<u>3,406</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Staff costs	–	206,663	206,663
Other Support	19	17,001	17,020
Catering Resources and Events	5	1,760	1,765
Building and Equipment Maintenance	583	25,806	26,390
Administration, Management and Governance Costs	15,152	45,063	60,214
	<u>15,759</u>	<u>296,293</u>	<u>312,052</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Staff costs	25	219,332	219,357
Other Support	7	17,685	17,692
Catering Resources and Events	143	1,848	1,991
Building and Equipment Maintenance	947	20,347	21,294
Administration, Management and Governance Costs	126	48,422	48,549
	<u>1,248</u>	<u>307,634</u>	<u>308,883</u>

The trust identifies its costs and then apportions them appropriately across the funds available to it on the basis of allocated time, actual costs and usage. The costs supported by the main restricted funds are analysed as below:

	Women's Pathfinder £	Ministry of Justice £	Gwynt Y Mor £	Other restricted £	Total restricted £
Staff Costs	101,070	24,102	11,190	70,301	206,663
Other Support	8,851	–	–	8,150	17,001
Catering Resources & Events	1,760	–	–	–	1,760
Building & Equipment Maintenance	12,152	8,142	–	5,513	25,806
Administration. Mgm't & Governance	29,177	15,582	–	304	45,063
	<u>153,010</u>	<u>47,826</u>	<u>11,190</u>	<u>84,268</u>	<u>296,293</u>

10. Independent examination fees

	2021 £	2020 £
Fees payable to the independent examiner for: Independent examination of the financial statements	<u>3,600</u>	<u>3,600</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

11. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2021	2020
	£	£
Wages and salaries	188,915	199,275
Social security costs	15,742	15,773
Employer contributions to pension plans	4,749	5,938
	<u>209,406</u>	<u>220,986</u>

The average head count of employees during the year was 10 (2020: 10). The average number of full-time equivalent employees during the year is analysed as follows:

	2021	2020
	No.	No.
Project manager	1	1
Project Coordinator	1	1
Project Support	7	5
	<u>9</u>	<u>7</u>

The centre benefits greatly from the involvement and enthusiastic support of its many volunteers, details of which are given in our annual report. In accordance with FRS102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not recognised in the accounts.

No employee received employee benefits of more than £60,000 during the year (2020: Nil).

12. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

13. Tangible fixed assets

	Freehold property £	Plant and machinery £	Total £
Cost			
At 1 April 2020 and 31 March 2021	<u>200,000</u>	<u>6,479</u>	<u>206,479</u>
Depreciation			
At 1 April 2020 and 31 March 2021	<u>—</u>	<u>6,479</u>	<u>6,479</u>
Carrying amount			
At 31 March 2021	<u>200,000</u>	<u>—</u>	<u>200,000</u>
At 31 March 2020	<u>200,000</u>	<u>—</u>	<u>200,000</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

14. Debtors

	2021	2020
	£	£
Trade debtors	<u>29,084</u>	<u>14,542</u>

15. Creditors: amounts falling due within one year

	2021	2020
	£	£
Trade creditors	3,421	2,889
Accruals and deferred income	–	3,600
Other creditors	<u>67</u>	<u>1,114</u>
	<u>3,488</u>	<u>7,603</u>

16. Provisions

The charity has provided for additional employment costs.

17. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £4,749 (2020: £5,938).

18. Analysis of charitable funds

Unrestricted funds

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
Unrestricted income fund	<u>119,782</u>	<u>19,241</u>	<u>(15,759)</u>	<u>123,264</u>

	At 1 April 2019	Income	Expenditure	At 31 March 2020
	£	£	£	£
Unrestricted income fund	<u>112,650</u>	<u>8,380</u>	<u>(1,248)</u>	<u>119,782</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

18. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2020 £	Income £	Expenditure £	At 31 March 21 £
IDVA	—	—	—	—
Womens Resources (inc Crisis Fund)	4,164	462	(69)	4,557
Lloyds Bank Foundation	—	25,000	(25,000)	—
Together Women Project	1,290	7,000	(303)	7,987
North Wales PCC	13,654	189,346	(153,009)	49,991
Esmee Fairburn Community Project	—	—	—	—
Pilgrim Trust	—	22,500	(22,500)	—
Heal and Thrive	—	10,040	(10,040)	—
WAG - mentoring and advocacy project	—	—	—	—
ROSA Covid Fund	—	6,898	(6,898)	—
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	9,939	(9,398)	541
Steve Morgan Foundation	—	2,275	(2,275)	—
Ministry of Justice	—	47,826	(47,826)	—
Gwynt Y Mor	—	25,000	(11,190)	13,810
RWE Rhyl Community Partnership	—	4,200	—	4,200
Lloyds/CFIW Covid Crisis Funding	—	7,785	(7,785)	—
	<u>19,108</u>	<u>358,271</u>	<u>(296,293)</u>	<u>81,086</u>

	At 1 April 2019 £	Income £	Expenditure £	At 31 March 20 £
IDVA	2,194	29,140	(31,334)	—
Womens Resources (inc Crisis Fund)	816	3,347	—	4,163
Lloyds Bank Foundation	24,998	—	(24,998)	—
Together Women Project	3,034	7,000	(8,744)	1,290
North Wales PCC	3,412	124,856	(114,612)	13,656
Esmee Fairburn Community Project	35,382	—	(35,382)	—
Pilgrim Trust	22,524	—	(22,524)	—
Heal and Thrive	—	10,040	(10,040)	—
WAG - mentoring and advocacy project	—	60,000	(60,000)	—
ROSA Covid Fund	—	—	—	—
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	—	—	—	—
Steve Morgan Foundation	—	—	—	—
Ministry of Justice	—	—	—	—
Gwynt Y Mor	—	—	—	—
RWE Rhyl Community Partnership	—	—	—	—
Lloyds/CFIW Covid Crisis Funding	—	—	—	—
	<u>92,360</u>	<u>234,383</u>	<u>(307,634)</u>	<u>19,109</u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

18. Analysis of charitable funds *(continued)*

- North Wales Police and Crime Commissioner - Early Intervention Funding provided for the Heal and Thrive Project. A Partnership project with Y Bont and DASU delivering early intervention work to women and their families. NWWC are the lead applicant and grant distributor of the fund to the partners. The project funds a variety of specialist interventions to address the impact of 'Adverse Childhood Experiences'. NWWC provides courses and person centred counselling.
- Together Women - provide funding for the NPS Mentoring and Advocacy Service for women with Personality Disorders screened by the National Probation Service. The Funding goes towards NWWC costs of delivering this service on behalf of Together Women in North Wales. Ended 31 March 2021.
- Lloyds Bank Foundation - funding towards Management costs
- Women's Pathfinder – funded by North Wales Office of the Police and Crime Commissioner (NWOPCC). Provides funds for NWWC to deliver the diversion and early intervention service to women across North Wales
- Steve Morgan Foundation – provided Covid emergency funding to organisation to manage the impact of the crisis on both the organisation and the women we support.
- Community Foundation in Wales (Wales Coronavirus Resilience Fund) - provided Covid emergency funding to organisation to manage the impact of the crisis on the organisation and the women we support.
- Pilgrim Trust - Providing funding towards management costs.
- Gwynt Y Mor – Funding towards the Information and Support Service at the Centre (salary costs over 2 years)
- Rosa Fund – provided Covid emergency funding to organisation to manage the impact of the crisis on both the organisation and the women we support.
- Lloyds / CFIW covid Funding – Additional funding to address the additional needs of women due to the pandemic.
- RCP Innogy – funding towards person centred counselling to be spent in next financial year.
- Ministry of Justice - Women's Centre Core Costs – targeted fund for women's centres across England and Wales: provided funding towards running costs of organisation from November 2020 to March 2022,

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

18. Analysis of charitable funds *(continued)*

Endowment funds

	At 1 April 2020 £	Income £	Expenditure £	At 31 March 21 £
Restricted Endowment Fund	<u>200,000</u>	<u>—</u>	<u>—</u>	<u>200,000</u>

	At 1 April 2019 £	Income £	Expenditure £	At 31 March 20 £
Restricted Endowment Fund	<u>200,000</u>	<u>—</u>	<u>—</u>	<u>200,000</u>

Welsh Assembly Building Fund

- A grant of £300,000 was received in 2009 from the Welsh Assembly in order to purchase the Women's Centre premises. If the building is subsequently disposed of or ceases to be used for the approved purpose for which it was obtained, the grantee shall if the Welsh Assembly then so demands repay to the Senedd the full market value of the asset as at the date of disposal or cessation of approved use, or such a lesser sum as the Assembly in its absolute discretion may deem to be a fair proportion of the market value.

19. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Endowment Funds £	Total Funds 2021 £
Tangible fixed assets	—	—	200,000	200,000
Current assets	126,752	81,086	—	207,838
Creditors less than 1 year	(3,488)	—	—	(3,488)
Net assets	<u>123,264</u>	<u>81,086</u>	<u>200,000</u>	<u>404,350</u>

	Unrestricted Funds £	Restricted Funds £	Endowment Funds £	Total Funds 2020 £
Tangible fixed assets	—	—	200,000	200,000
Current assets	127,383	19,109	—	146,492
Creditors less than 1 year	(7,602)	—	—	(7,602)
Net assets	<u>119,781</u>	<u>19,109</u>	<u>200,000</u>	<u>338,890</u>

20. Related parties

No transactions with related parties were undertaken such as are required to be disclosed.

North Wales Women's Centre Limited

Company Limited by Guarantee

Management Information

Year ended 31 March 2021

The following pages do not form part of the financial statements.

North Wales Women's Centre Limited

Company Limited by Guarantee

Detailed Statement of Financial Activities

Year ended 31 March 2021

	2021 £	2020 £
Income and endowments		
Grants and Donations		
Donations including Crisis Fund	552	3,422
IDVA	–	29,140
EIF Funding OPCC - Heal and Thrive	10,040	10,040
Womens Pathfinder Triage Project	189,346	124,856
WA - mentoring and advocacy project	–	60,000
Together Women	7,000	7,000
ROSA Covid Fund	6,898	–
Welsh Coronavirus Resilience Fund inc Community Foundation in Wales	9,939	–
Steve Morgan Foundation	2,275	–
Pilgrim Trust	22,500	–
Ministry of Justice	47,826	–
Gwynt Y Mor	25,000	–
Lloyds Bank Foundation	25,000	–
RWE Rhyl Community Partnership	4,200	–
Lloyds Bank Foundation/Community Foundation in Wales Covid funding	7,785	–
	<u>358,361</u>	<u>234,458</u>
Charitable activities		
Therapies, workshops and room hire	–	2,415
Vending machine and photocopier	–	971
Coffee shop and catering	–	1,223
	<u>–</u>	<u>4,609</u>
Investment income		
Bank interest	<u>151</u>	<u>290</u>
Other income		
Other income	<u>19,000</u>	<u>3,406</u>
Total income	<u><u>377,512</u></u>	<u><u>242,763</u></u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Detailed Statement of Financial Activities *(continued)*

Year ended 31 March 2021

	2021 £	2020 £
Expenditure		
Expenditure on charitable activities		
Wages and salaries	188,915	199,275
Employer's NIC	15,742	15,773
Pension costs	4,749	5,938
Rent	770	1,152
Rates and water	10,227	12,237
Light and heat	8,081	11,638
Repairs and maintenance	30,664	22,606
Insurance	381	2,754
Other establishment	9,178	6,703
Motor vehicle expenses	4,560	4,080
Vehicle leasing/hire	252	359
Other motor/travel costs	1,254	7,495
Legal and professional fees	25,903	7,040
Telephone	5,822	5,570
Other office costs	5,554	6,263
	<u>(312,052)</u>	<u>(308,883)</u>
 Total expenditure	 <u><u>(312,052)</u></u>	 <u><u>(308,883)</u></u>
 Net income/(expenditure)	 <u><u>65,460</u></u>	 <u><u>(66,120)</u></u>

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Detailed Statement of Financial Activities

Year ended 31 March 2021

	2021 £	2020 £
Expenditure on charitable activities		
Staff costs		
<i>Activities undertaken directly</i>		
Wages and salaries	184,727	194,866
Employers National Insurance	15,742	15,773
Employers pension costs	4,749	5,938
Staff Travel Expenses	101	1,449
Staff Training and Supervision	1,344	1,331
	<u>206,663</u>	<u>219,357</u>
Other Support		
<i>Activities undertaken directly</i>		
Counsellors and Child Minders	7,840	8,938
Volunteer and Beneficiary Travel	27	2,096
Outreach and project expenditure	9,153	6,658
	<u>17,020</u>	<u>17,692</u>
Catering Resources and Events		
<i>Activities undertaken directly</i>		
Vending machine costs	1,726	1,372
Coffee Shop and Catering costs	39	619
	<u>1,765</u>	<u>1,991</u>
Building and Equipment Maintenance		
<i>Activities undertaken directly</i>		
Repairs, servicing and small equipment	9,721	11,966
Books, software, hardware and media	3,408	3,582
ITC Support and database Costs	13,261	5,746
	<u>26,390</u>	<u>21,294</u>
Administration, Management and Governance Costs		
<i>Activities undertaken directly</i>		
Wages, salaries and pension contributions	4,188	4,409
Events, Marketing and website	770	1,152
	<u>4,958</u>	<u>5,561</u>
Carried forward	4,958	5,561

North Wales Women's Centre Limited

Company Limited by Guarantee

Notes to the Detailed Statement of Financial Activities *(continued)*

Year ended 31 March 2021

	2021 £	2020 £
Brought forward	4,958	5,561
Subscriptions	506	271
Utilities	4,673	8,056
Insurance	7,837	6,550
Crisis Fund payout	315	39
Therapy, Training and Workshops	25	45
Accountancy and Independent Examination	4,560	4,080
Bank charges	252	359
Cleaning	1,153	6,046
Legal and Professional inc Human Resources	25,903	7,040
Telecommunications and internet	5,822	5,570
Postage, stationery and Advertising	4,210	4,932
	<u>60,214</u>	<u>48,549</u>
 Expenditure on charitable activities	 <u><u>(312,052)</u></u>	 <u><u>(308,883)</u></u>
