

ANNUAL REPORT

Our legacy for young people is an empowered future with the skills and resources to thrive in the longer term.



2023-24

CONTENTS

Page 3 MISSION, VISION, VALUES

Page 4 CHARITY MANAGER AND CHAIRS REPORT

Page 5 - 7 STAFF OVERVIEW OF ACTIVITIES

Page 8-9 CASE STUDIES

Page 10 QUOTES

Page 11-17 TILLER RESEARCH IMPACT ANALYSIS

Page 18 PEOPLE WHO MAKE OUR WORK POSSIBLE

Page 19 FINANCIAL ACCOUNTS SUMMARY

Page 20 TRUSTEES

**Back
page THEORY OF CHANGE**

OUR VISION, MISSION, VALUES

Our Vision

A society in which every young adult has a safe place to call home and can thrive within their community.

Our mission

To work collaboratively with young people for as long as needed to increase social capital, by the provision of homelessness prevention support, hosted accommodation, and learning, to bring about lasting change and break the cycle of homelessness.

- We provide support for people experiencing a housing crisis, to access a range of accommodation including our hosted emergency accommodation.
- We provide holistic support, learning opportunities around tenancy sustainment, mental and physical wellbeing.
- We work together with young adults, their families and agencies to prevent homelessness.
- We provide an opportunity for people in need of our services to gain trust in people and agencies, feel dignified and not judged and to develop openness to new experiences.

Our Values

Respect.

We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Dignity.

We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security.

We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality.

We value diversity within our charity and the wider society, and we strive for equality of opportunity.

REPORT FROM OUR CHAIR & CHARITY MANAGER

During 2023 – 24 we have provided a range of holistic homelessness prevention support for **162 young adults** whose lives are **at risk** because of **homelessness** or the **threat** of homelessness. They are often without family, or a support network, and **disengaged** from services, such as accommodation, health, education, training and employment, areas essential in providing the foundation to become an independent, thriving adult.

Further **barriers** include the continuing **national housing shortage, cost of living crisis**, more recently the remote ways of working and **reduced specialist services**. This has resulted in a **lack of** suitable, local, affordable housing solutions, long waiting times for specialist mental health support, limited direct in person contact, **unaffordable** fuel and food bills.

People are experiencing **prolonged homelessness, poor living conditions**, poor mental and physical health, unemployment, increased **debt**, and **disengagement** from training and education. We are witnessing the impact of this first-hand, demand for our services is increasing, as is the **severity** and **complexity of need** for those we support across our projects.

To combat these **layers of barriers**, we deliver our work **face to face** at a central, accessible location, based within a **hub of wellbeing** and learning. To relieve high pressured crisis situations our **holistic approach** means people can explain their situation once and receive support for their housing, health, education and employment needs. Our **homelessness prevention work beyond housing** includes access to **one to one support** (for as long as is needed), lunches, craft therapy and trips. Real time to build confidence, self esteem and resilience, reduce emotional and social poverty, and develop strategies to sustain their tenancies. Having **recovered** from their situations, they **engage** with the wider community and **thrive**.

We have maintained a **highly skilled** and **experienced staff** team who are genuinely interested in their work, supported by a board of **trustees** with a range of relevant skills and knowledge. As part of our governance we maintain an up-to-date risk management register and review our financial position at each meeting.

We have a small bank of **volunteers** that are invaluable to the delivery of our work. **Strong relationships** are at the **core of our work** and this **extends** to the working relationships that we have within the **local community and the County**.

We work **together** with our local housing team, to support the delivery of their **strategic objectives**. To extend our access to a range of accommodation options to **prevent homelessness** and relocation **out of area** we work with supported accommodation providers, housing associations and private landlords. Where appropriate we used a hotel for short stays and AirB&B. Our homelessness prevention work includes **mediation**.

Embedded within the local community, We utilise local and county assets. We deliver our work in **partnership** with our **funders**, local **business, voluntary** and **statutory** services, whose **values align** with ours. We are members of BARN, Centrepunkt, and Nightstopuk. Our work is **supported** by members of the public, schools, supermarkets and groups, by **donations** of funds and gifts.

During the year, we have reviewed our client support processes and developed a new '**Client Journey**' which sets out the **support** we provide for clients through **crisis resolution** to building a **positive future**. This helps clients and referral agencies to understand the support they can expect to receive when engaging with our service, and the **outcomes** we will support them to **achieve**. The Client Journey builds on our Theory of Change, see back page.

Looking forward we will be focusing on **recruiting** more **host households, completing data processing updates**, and **securing funding** to continue delivering our projects at the current capacity to **meet** the ongoing **needs** of young people **locally**.

This report describes the work we've undertaken this year and includes an independent evaluation outlining the **impact for clients**.

A STAFF OVERVIEW OF OUR ACTIVITIES

Over the past 12 months we have continued to provide holistic homelessness prevention support, accommodation, and learning for people aged 16-35 who are, homeless, at risk of homelessness, sofa surfing, sleeping in a vehicle, living in unsafe or inappropriate accommodation. Their situation can be because of family breakdown, rent arrears, domestic abuse, insecure tenancy, debt, unable to manage their tenancy, parental/own substance abuse, parental/own mental health breakdown, financial abuse by a parent, victim of abuse or neglect by a parent, leaving care, trauma, intentionally homeless. As a result of their circumstances they may have, anger management issues, challenging behaviours, low self esteem, poor mental health, self harm, learning disability/difficulty, drug and alcohol misuse.

Our approach prioritises understanding the unique needs, barriers, and strengths of each client. This holistic model enables us to:

- Provide immediate crisis relief and long-term strategies for stability.
- Gather evidence supporting the need for services such as adult social care, housing, and mental health support.
- Create individualised plans that build on the strengths of our clients, ensuring the right level of support is provided for as long as necessary.
- Make appropriate referrals to external services.
- Provide activities to alleviate anxiety, isolation and loneliness.

We support clients to identify and develop their strengths while addressing their vulnerabilities, which creates more sustainable outcomes. Our clients have seen success in maintaining tenancies, rebuilding relationships, learning new skills, entering the employment market, engaging in training, and improving their overall mental health and well-being.

We provide a lifeline for individuals and families in crisis, offering both immediate assistance and long-term strategies for overcoming barriers.

Our comprehensive range of support activities ensures that we can meet the varied and complex needs of our clients. These include:

Assessment and Support Planning: Conducting an assessment of each client's situation to create a personalised support plan.

Face-to-Face Support Sessions: Regular in-person sessions where clients can receive guidance and assistance on a range of issues.

Supported Referral to Services: Referrals to housing, health, financial, educational, training and employment services, ensuring clients are connected to the right external agencies.

Informal Mediation: Facilitating discussions to help resolve difficulties within families where there is a risk of homelessness.

Advocacy: Representation and support to ensure clients' voices are heard, particularly in interactions with housing, healthcare, and social care.

Graded Exposure to engaging in daily living, communication and reconnecting with others: offering activities such as cooking, craft therapy and lunch

Graded Exposure to Key Services: Support to attend important appointments related to health, education and benefits improving confidence enabling the client to progress to attend independently.

In-House Learning Opportunities: We support young people to develop via workshops and classes tailored to individuals or groups aimed at personal and independent living skills development including cooking sessions, mental health and wellbeing workshops, budgeting sessions.

Via an **Awards4 All** grant we deliver a Mental Health Support project, providing immediate access to fully funded mental health practitioners for clients in need. This year **7 young people** have benefited from one-to-one counselling sessions with qualified mental health practitioners, **2 young people** have been provided with activities or goods to improve mental health and wellbeing.

We provide weekly opportunities for social interaction via a shared meal, where clients offer peer supporters to each other, and a weekly group providing a calm space for people to engage in arts and crafts. Our facility provides access to telephone, computer, and cooking facilities, with the option for independent or supported use.

Fundraising and regular donations from the local community contribute to the **Redditch Nightstop Hardship Fund** enabling us to provide **35 clients** with essential items to set up a home, reducing furniture poverty, and providing items to break down barriers to education and employment, including travel funding, clothing, identification, essential safety equipment and food parcels which all clients can access according to need. **Redditch Nightstop** provided **528 meals** to our clients.

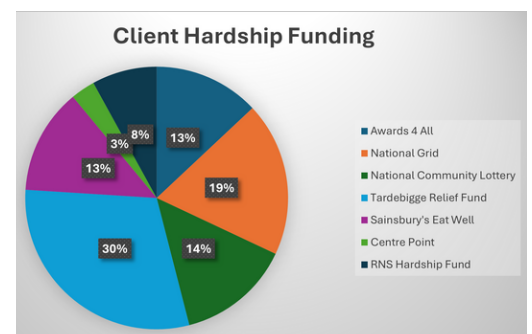
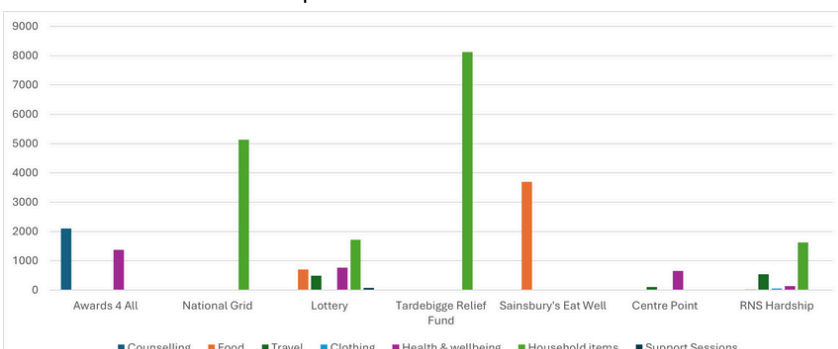
The **Centrepont Bursary** has provided **6 young people** with a range of items needed to access employment or education.

Via a grant from the **National Grid**, our project '**A Warm Place to Call Home**' has provided **13 young people** Carpets, curtains or blinds, and provision of air fryers and radiator keys. Young people were also offered tailored advice to reduce energy costs and become more energy efficient.

We have supported all eligible clients to apply for the **Act On Energy** Worcestershire Household Support Fund and **The Big Difference Scheme** which has provided grants towards energy and water costs.

We have worked with external partners to compliment this provision, including The **Tardebigge Sickness Relief Fund** Charity: **13 clients** have been supported to access a range of white goods. **Acts of Kindness** have provided **5 clients** with one item of white goods, all eligible clients are referred to the service.

The **Sainsburys Eat Well Project** has supported **30 clients**, providing lunches, food vouchers, and food parcels.



SUMMARY OF ACTIVITIES

We have arranged a variety of trips for our clients this year, which are an essential part of the service's provision of positive, enriching experiences outside of regular support environments.

Go-Karting Trip.

We visited a local Go-Karting track, offering a high-energy experience focused on fun and friendly competition. This activity was a thrilling experience for the young adults, while helping them build confidence.

We spent a day spent at **Stratford Upon Avon**, enjoying a Boat Trip, River Walk, picnic which provided a more relaxed experience for clients to connect, unwind, enjoy nature, and also visited a local art exhibition providing a cultural and educational experience. We visited the Safari Park in partnership with another local organisation, The Basement Project for clients to enjoy seeing the animals and go on rides and attractions that provided excitement and fun.

We took clients to **Bidford Upon Avon** to complete a riverside walk and enjoy a picnic and BBQ together.

We were invited to **The Palace Theatre** to watch local production of Young Frankenstein, which for many of the group was their first time at the theatre..

These outings have been successful in providing young adults with a balanced mix of adventure, cultural exposure, and relaxation. Each trip has contributed to building stronger social connections, encouraging personal development, and offering new experiences to enrich their lives ensuring that participants have enjoyed a wide range of activities, promoting both physical and mental well-being.

Redditch Nightstop plays a vital role in clients transition into employment by providing targeted assistance and referrals to specialised services. These young adults, many of whom face challenges in securing jobs, are offered structured support to build their employability skills and confidence. Key partner agencies include Work Pays, Beam, Volunteer It Yourself, The Old Needleworks, HOW college, each contributing to the development of essential skills through courses, CV writing support, interview preparation, and employment training.

The collaborative efforts of the support service and its partner agencies have resulted in successful outcomes. Young adults who were previously struggling to find work have gained confidence, improved their employability, entered full-time employment, education, apprenticeships, short courses or voluntary work.

CASE STUDIES



Carl had been referred to Redditch Nightstop via the DWP (Department of Work and Pensions) due to concerns around ongoing vulnerabilities. Carl was registered as partially sighted due to complication with type 1 diabetes. He had ASD and was homeless following a family breakdown. Carl had been staying with friends, funding hotels on nights that people could not accommodate him. This had been ongoing for 3 weeks.

Carl had been informed that he had no local priority need and offered a hostel placement in Birmingham.

Nightstop staff established that Carl's eyesight was so poor he could not read standard print, he was navigating in daylight only by shapes and shadows, and at night he could not be out because it was impossible for him to see. Staff established that the reason for not Carl having a walking stick was because he had not met with the sensory impairment team.

Redditch Nightstop staff support included:

- Liaising with RBC to secure temporary housing in Redditch, to stay safe and local to support services.
- Facilitating meetings with WCC Sensory Impairment Team to get aids for his visual impairment
- support to make contact with the hospital about appointments.
- Use of Redditch Nightstop facilities such as the fridge to store medication
- Explore housing options including mediation (refused by parent)
- Update PIP claim
- A safe daytime environment
- Access to facilities
- Hot meals



Leanne self-referred to Nightstop as she was homeless. She had been financially abused by a family member and was also exploited by 'friends', had a history of domestic abuse, and significant mental and physical health conditions. Leanne had independently made a formal homelessness application however was offered unsuitable shared accommodation located outside her local area.

Staff carefully assessed Leanne and gathered medical evidence which demonstrated that she had a priority need for housing. This meant that the local council were able to provide temporary accommodation in the local area whilst her homeless case was assessed maximising her engagement with mental health services and minimising the risk of further exploitation.

Staff continued to work with Leanne providing emotional support, practical assistance and advocacy. Eventually, Leanne was offered a permanent tenancy by the local council.

Nightstop supported her in the following areas:

- Furniture and Household Items: Obtained essential furniture, flooring, blinds and white goods for her new home via grant funding. This ensured that her new living space was comfortable and met her basic needs.
- Emotional Support: Leanne was provided with continued emotional support to help her adjust recognised that transitioning from homelessness to permanent housing could be overwhelming and worked with her to address any anxieties.
- Managing finances: Staff offered ongoing support in managing her budget, setting up utilities and understanding her responsibilities, ensuring that she could sustain her housing and avoid exploitation.

By addressing her specific needs holistically, considering her mental, physical, and emotional health, staff ensured that Leanne's complex needs were met, and she was able to regain control of her life, manage her tenancy and move forward toward a more stable and positive future.



Redditch Nightstop is the link for clients to access the wider community provisions and opportunities, a steppingstone to managing life and thriving.

“If I didn’t have Nightstop, I’d probably be in a really risky situation. I’d still be in debt.

“SEVERAL CLIENTS HAVE IDENTIFIED THE SUPPORT THEY HAVE RECEIVED FROM REDDITCH NIGHTSTOP AS ANALOGOUS TO SUPPORT THEY ASSUME OTHER PEOPLE RECEIVE FROM FAMILY OR PERSONAL SUPPORT NETWORKS” (TILLER RESEARCH)

“It’s that I know you’re always there. And in my head that’s kind of a safety net, and I know if something goes off I can call you guys and say, now what do I do? How do I go about doing this?”

“I feel [Nightstop] has taught me some things in life. My trust in services has improved.” “Drop in helps with meeting new people and socialising with new people, it has helped boost my self-confidence.”

“How many times do I call you, to this day, when something’s gone wrong? I called you not long ago because there was a debt that wasn’t mine but was technically mine and you talked me through it... you’re very good at listening too... I can’t call anyone else, I’ve got no-one else, so I just call you.”

IMPACT ANALYSIS

We undertook work during the year to strengthen our impact evaluation. We commissioned Tiller Research Ltd to review our impact evaluation processes, help us refine our data collection processes, and undertake an independent impact analysis.

This section outlines the development of our new ‘Client Portrait’, which has been designed to embed collection of outcome data in our core processes. Tiller Research undertook an independent analysis of our case data, along with the quantitative data collected from our pilot testing of the new Client Portrait. The results provide a summary of client cases during the year, and an overview of the holistic outcomes experienced by our clients. This helps us to better understand the diversity of needs and circumstances experienced by our clients, and demonstrates the positive impact that Redditch Nightstop has delivered for them.

Overview of Redditch Nightstop Cases

Redditch Nightstop worked with 162 clients during the year April 2023 to March 2024, as shown in figure 1. Of these, 102 were new referrals received during the year.

The three projects of Redditch Nightstop provide support to different cohorts of young people. Clients referred to Floating Support typically have more complex needs, and on average receive support over a longer period time than clients referred to the Safe Accommodation and Support (SAS) project, as shown in figure 2. For SAS project clients, 34% received support for more than 90 days; this compare with 54% of Floating Support clients who received support for more than 90 days. However, there is a significant range of support needs and duration within each project.



Fig 1: Redditch Nightstop client overview April 2023 – March 2024

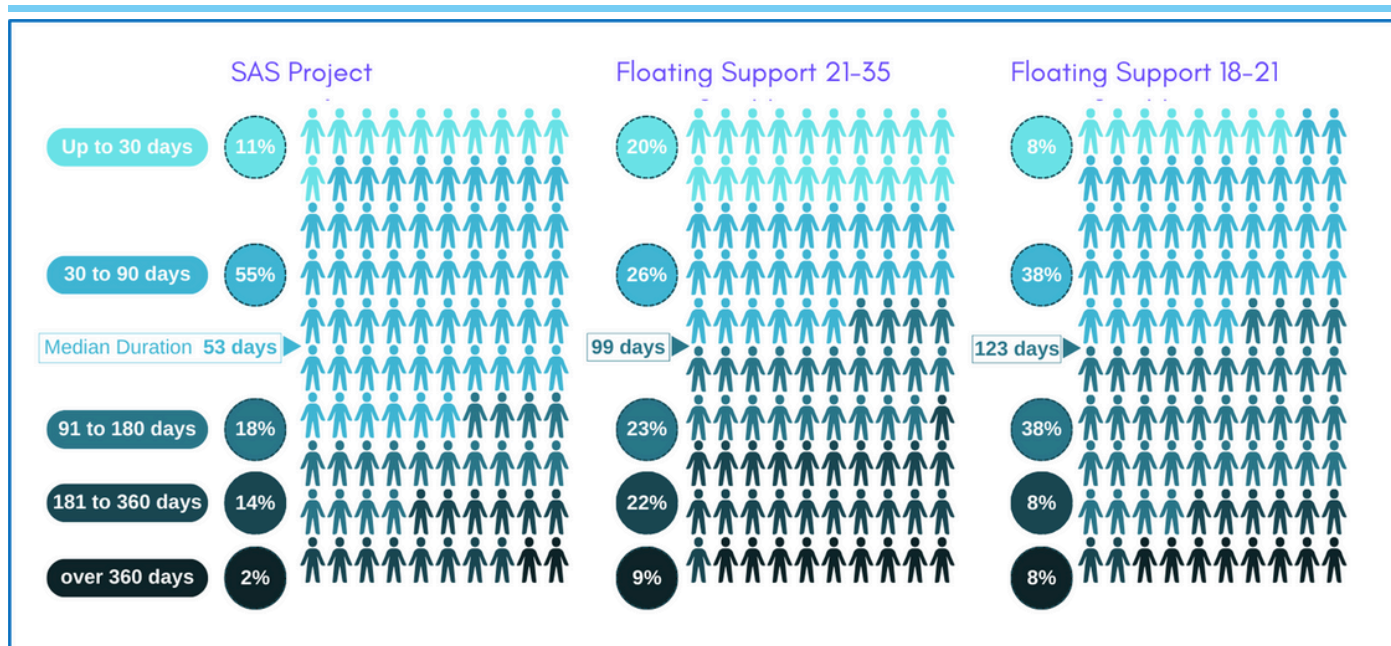


Fig 2: Duration of support for Redditch Nightstop clients whose case was closed during the year

‘Client Portrait’ Development

Redditch Nightstop undertook a review of evaluation processes during the year. The previous evaluation form was replaced with a new ‘Client Portrait’. This has been reworded to be more client-focussed, allowing completion to serve the dual purpose of identifying a client’s wants and needs to inform their support plan, in addition to collecting data to evaluate outcomes.

The Client Portrait consists of 13 Likert-type scale questions plus free text boxes asking clients to reflect on what is currently going well, what they want to change about their current situation, and what support would help them to make the changes they want to make.

The 13 scale questions are divided into five sections representing Redditch Nightstop’s outcome areas:

- Accommodation (2 questions)
- Independent Living Skills (3 questions)
- Work, Training and Education (2 questions)
- Relationships (2 questions)
- Health Wellbeing (4 questions)

Each question is presented as a statement, to which respondents are asked to identify how often the statement represents their situation over the last two weeks:

- 5 - All of the time
- 4 - Most of the time
- 3 - More than half of the time
- 2 - Less than half of the time
- 1 - Some of the time
- 0 - At no time

The intention is that Client Portraits will be completed at multiple timepoints:

- a 'baseline' Client Portrait will be completed as part of a young person's initial engagement with Redditch Nightstop;
- a Client Portrait will also be completed as part of closing a client's case. This will show the changes experienced by a young person during their engagement with Redditch Nightstop;
- where a client is contactable, a 'follow-up' Client Portrait will be completed around 3-6 months after provisional case closure. This will be a check to ensure that the client no longer requires support, and will also provide data on the extent to which outcomes have been maintained;
- for clients receiving support over a longer period of time, additional Client Portraits may be completed at 6 month intervals, or after there has been a significant change in their circumstances.

Analysis of Client Outcomes

Client outcomes for the year April 2023 – March 2024 have been assessed using the new Client Portraits. As this is a new process, data was collected for two timepoints:

- Baseline: where clients were already working with Redditch Nightstop, a Client Portrait was completed retrospectively. The client and/or Homelessness Prevention Officer completed this as though it was completed at the time of the client's first contact with Redditch Nightstop, with reference to the client's case notes;
- Follow-up: Homelessness Prevention Officers contacted former clients in May 2024, and completed a Client Portrait with them to understand their current situation. This was an average of six months since the completion of support from Redditch Nightstop.

-

Pairs of baseline and follow-up Client Portraits were completed for 22 SAS clients and five Floating Support 21-35 clients. To enable statistical analysis to be undertaken, Floating Support 21-35 clients with two completed Client Portraits were included where their case was still open, providing a sample of 10.

These samples provide an initial evaluation of client outcomes using the new process. This has also provided a test of the new process, which will be embedded fully during 2024.

Overall Outcomes

The average overall Client Portrait score rose from 29.2% at baseline to 83.1% at follow-up. As figure 3 illustrates, there was a significant range of scores at both baseline and follow-up. Each quartile represents 25% of clients. The diagram shows that, at baseline, half of clients had an overall score between 16% and 47%. At follow-up, half of these former clients had an overall score between 61% and 90%. This indicates that the overall situation of former clients had improved, with positive outcomes maintained following the completion of their engagement with Redditch Nightstop.

Overall Client Portrait Scores

We analysed assessments for Redditch Nightstop clients whose cases were closed between April 2023 and March 2024.

Baseline: client and/or key worker assessment of client's situation at point of first engagement with Redditch Nightstop.

Follow-Up: client self-assessment of their current situation in May 2024. On average, this was six months after the completion of their engagement with Redditch Nightstop.



27 clients with Client Portraits completed at both timepoints



26 weeks – average duration of support from Redditch Nightstop (range: 1 week to 94 weeks)

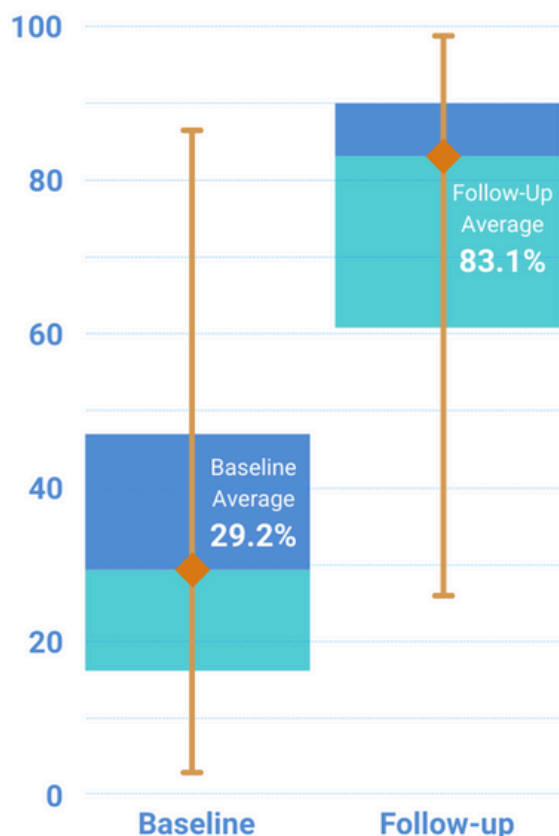


Fig 3: Overall Client Portrait scores for Redditch Nightstop clients whose case was closed during the year

Client Portrait Elements

Figure 4 shows the changes between baseline and follow-up for each of the five outcome areas within the Client Portrait. These changes were analysed using a Wilcoxon Signed-Rank Test for Paired Samples.

A significance value of $p < 0.01$ means that there is a greater than 99% probability that the observed result is not due to chance, $p < 0.001$ means that there is a greater than 99.9% probability that the observed result is not due to chance. The Effect Size indicates the strength of the observed change, where $r = 0.1$ is considered to be a small effect size, $r = 0.3$ a medium effect size, and $r = 0.5$ a large effect size.

For the SAS project, a test sample of 22 clients had completed a Client Portrait at both baseline and follow-up. A significant positive change with a large effect size was observed for the overall scores ($Z = 3.998$, $p < 0.001$, $r = 0.60$), and in all five outcome areas.







For the Floating Support 21-35 analysis, it should be noted that the small sample of 10 clients included five clients still receiving support at the time of the follow-up Client Portrait. This means that outcomes cannot be directly compared to those for the SAS project. Nevertheless, the overall Client Portrait score for this sample showed a significant positive change between baseline and follow-up, with a large effect size ($Z = 2.450$, $p < 0.01$, $r = 0.55$). Significant positive changes were also identified for three outcome areas: Independent Living Skills, Relationships, Health & Wellbeing. Increases in the average scores for Accommodation Situation and Access to Education, Training or Employment were not statistically significant. However, this is likely to be due to a combination of the small sample size and the fact that half of this sample were still receiving support.

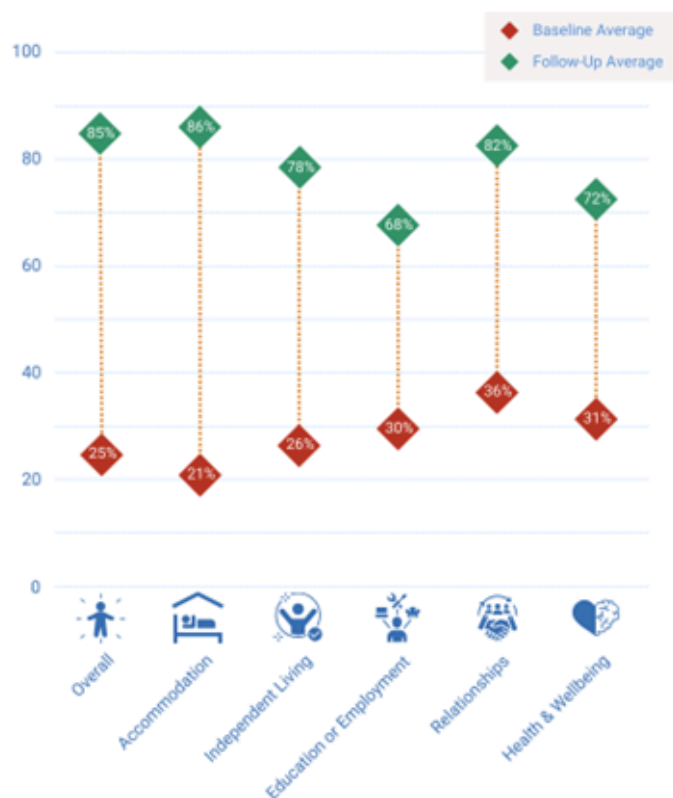
It is notable that the baseline scores for Floating Support 21-35 clients is higher than that for SAS clients in all outcome areas except for Access to Education, Training or Employment, which is much lower. This indicates a different set of circumstances and support needs within the two groups, albeit recognising significant individual variation within each group. This is reflected in the typically longer engagement timeframe for Floating Support 21-35 clients.

Client Portrait Elements- SAS Project

We analysed the changes between baseline and follow-up for each of the five outcome areas within the client portrait

Test Statistic: Wilcoxon Signed-Rank Test for Paired Samples
Effect Size: this indicates the strength of the observed change

	Element	Test Statistic (significance)	Effect Size (interpretation)
	Overall	$Z = 3.998$ ($p < 0.001$)	$r = 0.60$ (large effect)
	Accommodation Situation	$Z = 3.924$ ($p < 0.001$)	$r = 0.59$ (large effect)
	Independent Living Skills	$Z = 4.006$ ($p < 0.001$)	$r = 0.60$ (large effect)
	Access to Education, Training or Employment	$Z = 3.507$ ($p < 0.001$)	$r = 0.53$ (large effect)
	Relationships	$Z = 3.913$ ($p < 0.001$)	$r = 0.59$ (large effect)
	Health and Wellbeing	$Z = 3.906$ ($p < 0.001$)	$r = 0.59$ (large effect)









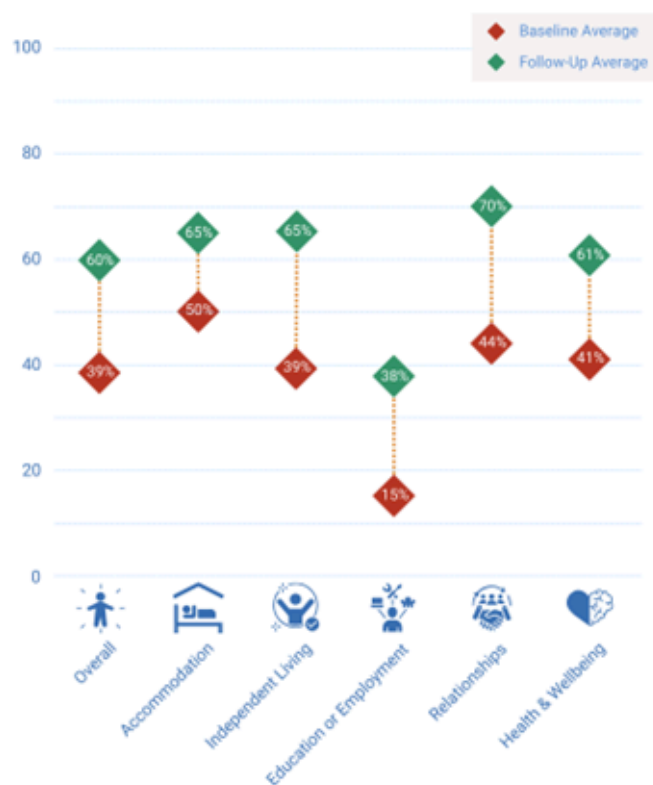
Client Portrait- Floating Support 21-35

We analysed the changes between baseline and follow-up for each of the five outcome areas within the client portrait

Test Statistic: Wilcoxon Signed-Rank Test for Paired Samples

Effect Size: this indicates the strength of the observed change

	Element	Test Statistic (significance)	Effect Size (interpretation)
	Overall	Z = 2.450 (p<0.01)	r = 0.55 (large effect)
	Accommodation Situation	Z = 0.765 (not significant)	N/A
	Independent Living Skills	Z = 2.303 (p<0.01)	r = 0.51 (large effect)
	Access to Education, Training or Employment	Z = 1.618 (not significant)	N/A
	Relationships	Z = 2.290 (p<0.01)	r = 0.51 (large effect)
	Health and Wellbeing	Z = 1.899 (p<0.05)	r = 0.42 (medium effect)



Changes in Outcome Areas

Analysis of changes experienced by individual clients across the five Redditch Nightstop outcome areas is shown in figure 5. For the SAS Project, 86% of clients self-reported positive change in at least four of the five outcome areas, relative to their baseline position.

No Redditch Nightstop client has experienced negative change in more than one of the five outcome areas. Where negative change has been experienced, this is within the context of an improvement in a client's overall situation.

With follow-up assessments being undertaken an average of six months after case closure, this indicates strong maintenance of positive outcomes for clients.

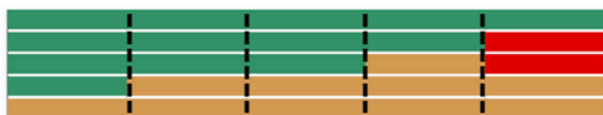
Outcome Area Changes

This graphic illustrates change related to Redditch Nightstop's five outcome areas.

Comparison is between baseline and follow-up assessments for closed cases. Each row represents one client.

Floating Support 21-35

■ Positive Change ■ No Change ■ Negative Change



SAS Project

■ Positive Change ■ No Change ■ Negative Change

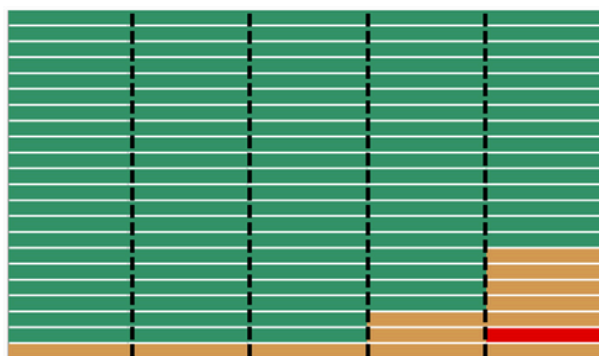


Fig 5: Changes observed for each client across the five Redditch Nightstop outcome areas.

Outcome Conclusions

This analysis of client outcomes is the first undertaken using Redditch Nightstop's new set of measures. As a result, data is only available for a small sample of clients. Nevertheless, the outcome evidence for these clients show strong positive changes in a client's holistic situation, positive change which is sustained beyond the period during which support is provided.

Those clients represented in the sample were typically engaged with Redditch Nightstop for longer than the average client engagement. These are likely to be clients with more complex situations at baseline, and indicates Redditch Nightstop's positive impact for these clients. It will be important to focus on collecting a more complete data set during 2024-25, to enable the outcome analysis to more confidently assess the overall impact of the charity.

Results show the holistic impact of Redditch Nightstop support. For most clients, positive change is seen across all five outcome areas, and this positive change is sustained after support from Redditch Nightstop is completed. Where negative changes are experienced, these are within the context of an overall positive change in a client's holistic wellbeing. This indicates that Redditch Nightstop is successfully delivering holistic support that enables young people to get the resources, skills and confidence they need to maintain safe and suitable accommodation.

PEOPLE WHO MAKE OUR WORK POSSIBLE - THANK YOU



HERE WITH YOU. HERE FOR YOU.



WE HAVE BEEN CONNECTED WITH REDDITCH NIGHTSTOP FOR A NUMBER OF YEARS NOW AND WE DECIDED TO SUPPORT THE CHARITY BECAUSE IT PROVIDES A VITAL AND PRACTICAL SERVICE TO YOUNG PEOPLE IN THE REDDITCH AREA. WE CONTINUE TO BE IMPRESSED BY THE DEDICATION, ENTHUSIASM AND PROFESSIONALISM OF THE STAFF IN THE DELIVERY OF THE SERVICE, AND THE VALUES OF REDDITCH NIGHTSTOP VERY MUCH ALIGN WITH OUR OWN COMPANY VALUES.

FINANCIAL ACCOUNTS

2023 - 2024

SUMMARY

INCOME

2022-23

2023-24

GRANT FUNDING

£85,080

£90,149

LOCAL AUTHORITY FUNDING

£89,656

£91,634

DONATIONS

£15,222

£18,005

OTHER INCOME

£2,204

£3,222

TOTAL INCOME

£192,162

£203,010

EXPENDITURE

STAFF SALARIES

£140,842

£144,226

CLIENT ACCOMMODATION

£75

£4,890

CLIENT EXPENSES

£30,435

£29,679

PREMISES RENT

£14,400

£15,048

INSURANCE

£6,398

£7,576

GENERAL RUNNING COSTS

£22,914

£16,934

TOTAL EXPENDITURE

£215,064

£218,353

DIRECTORS AND TRUSTEES

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year and since the year end were as follows:

Michael Hill Chair
BA Hons ACMA ACIS

Charlotte Shepard Vice Chair

Gary Battersby Secretary

Andrew Hopkins Treasurer

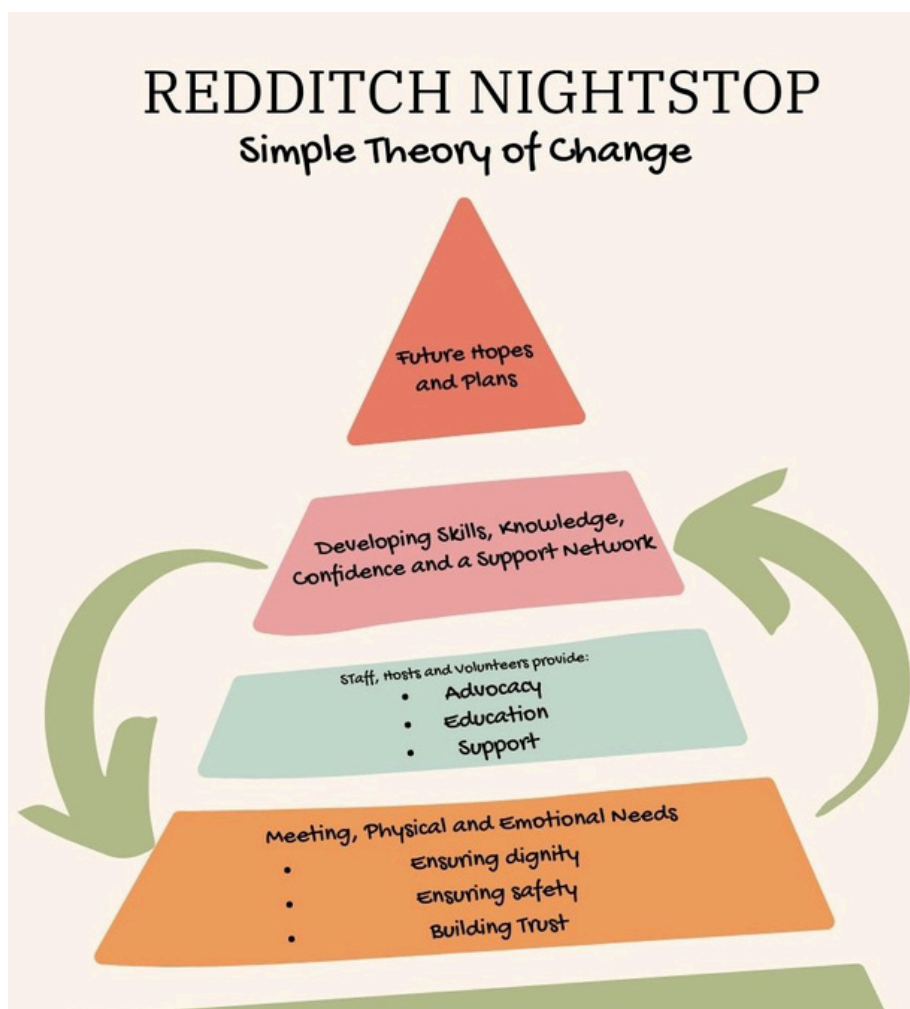
Glyn Johnson

Ben Costello

Matthew Wood



STRONG RELATIONSHIPS UNDERPIN THE REDDITCH NIGHTSTOP THEORY OF CHANGE.



Unit 4-5 Britten House
Britten Street
Redditch
B97 6HD

Tel: 01527 66036

Charity No. 1138158
Companies No. 7302871

info@redditchnightstop.co.uk
www.redditchnightstop.co.uk



Redditch Nightstop

(A company limited by guarantee)

Report and financial statements

Year ending 31st March 2024

Company No: 07302871

Charity No: 1138158

Redditch Nightstop

Report of the trustees for the year end 31st March 2024

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2024.

These prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities:

Redditch Nightstop was established in 1997 to prevent youth homelessness and has evolved to now deliver a comprehensive homelessness prevention and support service for 16- to 35-year-olds.

We work collaboratively with young people, families, local agencies, schools, and other youth organisations for as long as is needed to bring about lasting change and break the cycle of homelessness.

A holistic, and person-centred approach, to enable young people to confidently navigate the uneven and unpredictable journey to successful independence across five key areas:

- **Accommodation:** Support to access safe accommodation, including our volunteer-hosted emergency accommodation and longer term supported lodgings.
- **Wellbeing:** Improving physical and mental health, building confidence and self-esteem.
- **Independent Living:** Ensuring young people have the skills and resources to live independently.
- **Relationships:** Building trusted relationships with support services, peers, family members.
- **Work, Training and Education:** Empowering young people to engage in learning, personal development, providing practical and emotional support to gain and sustain employment.

Our activities:

- Individually tailored one-to-one support offered face-to-face, or by telephone, including:
Responsive support and advocacy addressing acute or urgent accommodation, food, health, and wellbeing needs.
Proactive support to engage positively with services, build social and emotional capital and access grants and resources, e.g. to secure essential white goods, furniture, clothing, toiletries and sanitary products.

The financ

- Opportunities for young people to connect and build positive peer support networks via facilitated social activities within our large, homely, purpose designed open-plan kitchen diner.
- Resources for young people to engage with services, including computers, internet access and telephones, independently or with staff support.
- Independent living skills to sustain a tenancy, including improving wellbeing, cooking, and budgeting.
- Training, support, and supervision for volunteers who help deliver our services, including hosts, drivers and office support.

The work of Redditch Nightstop will make the following difference to young people at risk of or experiencing homelessness, they will:

- Be safely accommodated and have improved health and wellbeing.
- Have improved life skills to sustain independent living.
- Have increased resilience through improved support networks.
- Have reduced barriers to accessing education, training; and employment; countering social isolation.

The year 23/24 has been another successful year for the charity, with the hard work of the staff, volunteers, and trustees.

The charity has successfully raised additional funds to support its operations. The financial position is secure, although additional funds are required in future years to maintain the same level of activity.

The work of our charity is valued within the community, and we are grateful to individuals, companies and foundations that have provided funding.

The Charity ensures as part of its governance that an up-to-date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exist within our trustee body.

The charity looks forward to continuing to serve its community and to work with partners to prevent homelessness and enable people to thrive.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year, especially during this challenging period in all our lives.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

	Chair
Michael Hill	
Charlotte Shepard	Vice Chair
Gary Battersby	Secretary
Andrew Hopkins	Treasurer
Glyn Johnson	
Dr Benjamin Costello	
Matthew Wood	

Members Guarantee

The liability of each member is fixed at an amount not to exceed £1.

The company is incorporated as a company limited by guarantee and does not have a share value.

Susan Sadler

Charity Manager

Unit 4 & 5 Britten House the Old Needle Works
Britten Street
Redditch
Worcestershire
B97 6HD

Redditch Nighthstop
Statement of Financial Activities
For the year end 31st March 2024

	Notes	2024	2023
<u>Income</u>			
	<i>Unrestricted</i>	<i>Restricted</i>	<u>Total</u>
Lottery grant	-	73,596	41,833
WCC funding	-	12,581	12,581
Tudor trust grant	-	-	18,000
Donations	17,451	-	17,451
RBC funding	-	79,053	79,053
Gift aid recovered	554	-	554
Microgrants	6	16,553	16,553
Bank interest	3,222	-	3,222
	-	-	-
	21,227	181,783	203,010
			192,162
<u>Expenditure</u>			
Salaries	10,776	133,450	144,226
Computer expenses	-	2,726	2,726
Rent & rates	-	15,048	15,048
General office expenses	-	3,057	3,057
Consultancy	-	2,838	2,838
Marketing	-	28	28
Meeting expenses	-	116	116
Phone/internet	-	2,290	2,290
Printing, post and stationery	-	272	272
Staff travel & training	-	1,567	1,567
Staff other expenses	77	-	77
Insurance	-	7,576	7,576
Hospitality	45	-	45
Emergency accommodation- hotels	-	3,107	3,107
Emergency accommodation- host payments	-	1,783	1,783
Client expenses	-	26,671	26,671
Client hardship fund	2,399	-	2,399
Bank charges	-	60	60
Host expenses	-	44	44
Affiliation & registration fees	-	714	714
DBS Checks	-	23	23
Depreciation	2,350	-	2,350
Client activities	-	609	609
Accountancy costs	-	705	705
Trustee gifts	21	-	21
	15,669	202,685	218,353
			215,064
Net movement in funds:	5,558	(20,901)	(15,343)
			(22,902)

Redditch Nightstop
Annual accounts to 31st March 2024
Balance sheet

	2024	2023
<u>Non-current assets</u>		
Fixed assets	1,847	3,309
<u>Current assets</u>		
Cash at bank	160,094	160,681
Debtors	460	306
<u>Current liabilities</u>		
Creditors	2,914	6,180
Deferred income	16,714	-
Net current assets	<u>142,773</u>	<u>158,115</u>
<u>Reserves:</u>		
Restricted	5,911	26,812
Unrestricted	136,862	131,303
	<u>142,773</u>	<u>158,115</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2024.

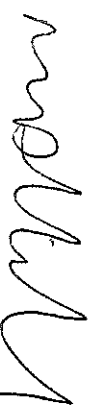
The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2024 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:



Mike Hill
Director

Redditch Nighthstop
Annual accounts to 31st March 2024
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nighthstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 Preparation of the accounts on a going concern basis

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5. Tangible fixed assets

The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.

Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years

Office Improvements: Straight line over 5 years

Computer Equipment: Straight line over 3 years

1.6. Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7. Cash at bank and in hand

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8. Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9. Pensions

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2023	5,002	11,623	8,587	25,212
Additions	388	500	-	888
Cost at 31/03/2024	5,390	12,123	8,587	26,100
Depreciation at 01/04/2023	3,281	11,623	6,999	21,903
Charge for year	656	182	1,513	2,350
Depreciation at 31/03/2024	3,937	11,805	8,512	24,253
Netbook value at 01/04/2023	1,721	-	1,588	3,309
Netbook value at 31/03/2024	1,453	318	76	1,847

Total staff costs were as follows:

	2024	2023
Salaries and wages	135,763	129,295
Social security costs	4,390	7,668
Pension costs	4,073	3,879
	144,226	140,842

No employees received remuneration of more than £60,000 during the year.

Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2023: £nil).

	No.	No.
The monthly number of employees during the year:	6	6

4. Operating lease commitments

As at 31 March 2023 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2024	2023
Within one year	15,264	15,048
Between one and five years	10,176	25,440
	25,440	40,488

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	131,303	26,812
Movement in funds:	5,558	(20,901)
Funds to carry forward	136,862	5,911

6. Microgrants

Below are details of the microgrants awarded in the year and a brief description of the services provided:

7,401 Tardebigge Relief Fund- is a local charity funding mainly household white goods for clients in need
5,000 National Grid Grant – project “A Warm Place to call Home” funding items to reduce energy costs eg carpets & curtains
4,152 Sainsbury's- "Eat well grant"- Funding food parcels, social meals & cooking learning sessions for our clients

16,553

Redditch Nightstop
Annual accounts to 31st March 2024
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The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:



Mike Hill
Director



Section A

Independent Examiner's Report

Report to the trustees	Redditch Nightstop		
On accounts for the year ended	31 March 2024	Charity no (if any)	1138158
Set out on pages	1 to 10		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31/03/2024**.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: AO Bibbey Date: 13/12/2024

Name: Arthur Bibbey

Relevant professional qualification(s) or body (if any): ACA/ICAEW

Address: The Old Rectory, 407 Stourbridge Road, Catshill
Bromsgrove, Worcestershire
B61 9LG

Section B**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.