REDDITCH NIGHTSTOP

England & Wales · Charity number 1138158

Details

Status	Registered
Legal form	Charitable company
Company number	07302871
Registered	2010-09-23
Register	View on the Charity Commission register

Contact

Address	Unit 4 & 5 Britten House The Old Needle Works Britten Street Redditch B97 6HD
Phone	0152766036
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Website	www.redditchnightstop.co.uk

Activities

Objects: RELIEF OF POVERTY AND IN PARTICULAR THE PROVISION OF TEMPORARY ACCOMMODATION FOR HOMELESS YOUNG PEOPLE IN NECESSITOUS CIRCUMSTANCES AND IN NEED OF A TEMPORARY PLACE OF REFUGE.

Activities: We pro-actively address needs preventing homelessness in young adults aged 16-35. We provide hosted accommodation at point of crisis and longer term. We work with young adults, their families and agencies. We provide a range of learning around tenancy sustainment and wellbeing. We provide an opportunity for people in need of our services to gain trust in people, feel dignified & not judged.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Education/training, The Prevention Or Relief Of Poverty, Accommodation/housing, Other Charitable Purposes
- **Who:** Children/young People

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Geography

- **Area of benefit:** UNDEFINED.
- Birmingham City
- Warwickshire
- Worcestershire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£238,275	£248,185	-	-
2024-03-31	£203,010	£218,353	-	-
2023-03-31	£192,162	£215,064	-	-
2022-03-31	£204,521	£186,712	-	-
2021-03-31	£214,957	£216,276	-	-

Trustees

Name	Role	Appointed
Michael Hill	Chair	2017-07-03
CHARLOTTE SHEPARD		
Gary Battersby		2017-09-04
Glyn Johnson		2018-08-26
Matthew John Wood		2022-03-21

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REDDITCH NIGHTSTOP

England & Wales - Charity number 1138158

Accounts

ANNUAL REPORT

Our legacy for young people is an empowered future with the skills and resources to thrive in the longer term.

2024-25

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OUR VISION, MISSION & VALUES

Our Vision

A society in which every young adult has a safe place to call home and can thrive within their community.

Our Mission

To provide support at times of crisis, longer term holistic support, learning and hosted accommodation for young adults 16 to 35 to prevent homelessness and repeat homelessness.

- We provide support for people experiencing a housing crisis, to access a range of accommodation including our hosted emergency accommodation.
- We provide holistic support, learning opportunities around tenancy sustainment, mental and physical wellbeing.
- We work together with young adults, their families and agencies to prevent homelessness.
- We provide an opportunity for people in need of our services to gain trust in people and agencies, feel dignified and not judged and to develop openness to new experiences.

Our Values

Respect.
We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Dignity.
We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security.
We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality.
We are intentional about doing our very best for every client to ensure the services we deliver are inclusive, fair, appropriate and relevant to meet our client's individual needs.

REPORT FROM OUR CHAIR & CHARITY MANAGER

Redditch Nightstop was established in 1997 to prevent youth homelessness via the provision of emergency hosted accommodation and since then has evolved to deliver a range of holistic homelessness prevention services for young adults aged 16 to 35 whose lives are at risk because of homelessness or the threat of homelessness.

During 2024 - 25 we supported **186 young adults**, who were often without family, or a support network, and disengaged from essential services.

This year has been defined by **growing social** and **economic pressures** that have significantly affected the young people and families that we support. Reported nationally and locally these pressures include, rising house costs, cost of living crisis, welfare reductions, employment insecurity, rising mental health conditions and systemic exclusion, all contributing factors for the increased need for our service. **Increasingly**, young people and families (64% self-referrals) are **seeking our support** because they are not receiving the care or safeguarding support they urgently need, leaving them **vulnerable** to homelessness, **exploitation** and **harm.**

We have responded to young people's needs with
compassion, expertise, and determination.

Using a psychologically informed and person-centred approach we have provided crisis support, holistic wrap around support for as long as needed, learning and hosted accommodation to enable young people to achieve life changing outcomes.
Key Achievements, we supported:

- **41** young people to sustain their local authority accommodation tenancy.
- **20** young to obtain local authority accommodation, 19 sustained their tenancy.
- **7** young people to obtain Coop/Green Square Accord accommodation; all have sustained their tenancies.
- Young people to access supported accommodation; **14** YMCA, **7** St Basils and **3** to the St Basils Crash pad.

To maintain our effectiveness and accessibility we deliver our work **face to face** at a central, accessible location, based within a **hub of wellbeing** and learning. Aligned with our organisational values; respect, empathy and equality our service is inclusive and non-judgemental.

We have maintained a **highly skilled** and **experienced staff** team who are genuinely interested in their work, supported by a board of **trustees** with a range of relevant skills and knowledge.

This year we have successfully raised additional funds to support our operations. Our financial position is secure, although additional funds are required in future years to maintain the same level of activity and as part of our governance this will be reviewed at each board meeting. In addition we maintain an up-to-date risk management register.

We have a small bank of **volunteers** that are invaluable to the delivery of our work. **Strong relationships** are at the **core of our work** and this **extends** to the working relationships that we have within the **local community and across the County.**

We work together with our local housing team, to support the delivery of local county strategic objectives. To provide us with a range of accommodation options to prevent homelessness and relocation out of area we have strengthened and established relationships with supported accommodation providers, housing associations and private landlords Our homelessness prevention work also includes informal mediation.

Embedded within the local community, we utilise local assets. We deliver our work in **partnership** with our **funders**, local **business**, **voluntary** and **statutory** services, whose **values align** with ours. We are members of BARN, Centrepoint, and Nightstop UK. Our work is **supported** by members of the public, schools, supermarkets and groups, by **donations** of funds and gifts.

Our plans for the coming year include:

- Increasing our publicity via a range of media, specifically focusing on our website and social media about our need for hosts and trustees, referrals, fundraising and donations.
- Strengthen relationships with training and employment providers to increase outcomes in this area for young people.
- Secure match funding, from suitable grant funders, trusts and foundations for single and multiyear grants. We will continue to apply for corporate microgrants from large organisations, such as Sainsbury's, B&Q foundation, Screwfix and National Grid.

This report describes the work we've undertaken this year and includes an independent evaluation outlining the **impact for clients, feedback from one of our stakeholders and client case studies.**

A STAFF OVERVIEW OF OUR ACTIVITIES

Over the past 12 months we have continued to provide holistic support for young people experiencing or at risk of homelessness, circumstances which include, sofa surfing, sleeping in a vehicle, living in unsafe or inappropriate accommodation. Their situation can be because of family breakdown, debt/rent arrears, domestic abuse, insecure tenancy, unable to manage their tenancy, parental/own substance abuse, parental/own mental health breakdown, financial abuse by a parent, victim of abuse or neglect by a parent, leaving care, trauma, intentionally homeless as a result of their circumstances, they may have anger management issues, challenging behaviors, low self esteem, poor mental health, self harm, learning disability/difficulty, drug and alcohol misuse.

Our combination of approaches prioritise understanding the unique needs, barriers, and strengths of each client, enabling us to:

- Provide immediate crisis relief and long-term strategies for stability.
- Gather evidence supporting the need for services such as adult social care, housing, and mental health support.
- Create individualised plans that build on the strengths of our clients, ensuring the right level of support is provided for as long as necessary.
- Make appropriate referrals to external services.
- Provide activities to alleviate anxiety, isolation and loneliness.

We support clients to identify and develop their strengths while addressing their vulnerabilities, which creates more sustainable outcomes. Our clients have seen success in maintaining tenancies, rebuilding relationships, learning new skills, entering the employment market, engaging in training, and improving their overall mental health and well-being.

We provide a lifeline for individuals and families in crisis, offering both immediate assistance at a critical moment and long-term support.

Our comprehensive range of support activities ensures that we can meet the varied and complex needs of our clients. These include:

Assessment and Support Planning: Conducting an assessment of each client's situation to create a personalised support plan.

Face-to-Face Support Sessions: Regular, planned in-person sessions where clients can receive guidance and assistance on a range of issues.

Supported Referral to Services: Referrals to housing, health, financial, educational, training and employment services, ensuring clients are connected to the right external agencies.

Informal Mediation: Facilitating discussions to help resolve difficulties within families where there is a risk of homelessness.

Advocacy: Representation and support to ensure clients' voices are heard, particularly in interactions with housing, healthcare, and social care.

Graded Exposure to engaging in daily living: communication and reconnecting with others offering activities such as cooking, craft therapy and lunch.

Graded Exposure to Key Services: Support to attend important appointments related to health, education and benefits improving confidence enabling the client to progress to attend independently.

I**n-House Learning Opportunities**: We support young people to develop via workshops and classes tailored to individuals or groups aimed at personal and independent living skills development including cooking sessions, mental health and wellbeing workshops, budgeting sessions.

Redditch Nightstop plays a vital role in clients transition into employment by providing targeted assistance and referrals to specialised services. These young adults, many of whom face challenges in securing jobs, are offered structured support to build their employability skills and confidence. Key partner agencies include Work Pays, Beam, Volunteer It Yourself, The Old Needleworks, HOW college, each contributing to the development of essential skills through courses, CV writing support, interview preparation, and employment training.

The collaborative efforts of the support service and its partner agencies have resulted in successful outcomes. Young adults who were previously struggling to find work have gained confidence, improved their employability, entered full-time employment, education, apprenticeships, short courses or voluntary work.

Overall we have supported young people to achieve outcomes in the following four areas:

- Young people at risk of or experiencing homelessness will be safely accommodated and have improved health and wellbeing.
- Young people at risk of or experiencing homelessness will have improved life skills to sustain independent living.
- Young people at risk of or experiencing homelessness will have increased resilience through improved support networks.
- Young people at risk of or experiencing homelessness will have reduced barrier
- to accessing education; training; and employment; countering social isolation.

Our holistic support offer also includes:

Via an **Awards4 All** grant we deliver a Mental Health Support project, providing immediate access to fully funded mental health practitioners for clients in need. This year **9 young people** have benefited from **59** one-to-one counselling sessions with qualified mental health practitioners, **4 young people** have been provided with activities or goods to improve mental health and wellbeing.

We provide weekly opportunities for social interaction via a shared meal, where clients offer peer supporters to each other, and a weekly group providing a calm space for people to engage in arts and crafts. Our facility provides access to telephone, computer, and cooking facilities, with the option for independent or supported use.

Fundraising and regular donations from the local community contribute to the **Redditch Nightstop Hardship Fund** enabling us to provide **28 clients** with essential items to set up a home, reducing furniture poverty, and providing items to break down barriers to education and employment, including travel funding, clothing, identification, essential safety equipment and food parcels which all clients can access according to need. **Redditch Nightstop** provided **563 meals** to our clients.

The **Centrepoint Bursary** has provided **3 young people** with a range of items needed to access employment or education.

Via a grant from the **National Grid**, our project '**A Warm Place to Call Home**' has provided **13 young people** with carpets, curtains or blinds, and provision of air fryers and radiator keys. Young people were also offered tailored advice to reduce energy costs and become more energy efficient.

We have supported all eligible clients to apply for the **Act On Energy** Worcestershire Household Support Fund and **The Big Difference Scheme** which has provided grants towards energy and water costs.

We have worked with external partners to compliment this provision, including **The Tardebigge Sickness Relief Fund** Charity: **11 clients** have been supported to access a range of white goods. **Acts of Kindness** have provided **5 clients** with one item of white goods, all eligible clients are referred to the service.

The remaining one months funding from the **Sainsburys Eat Well Project** has supported **4 clients**, providing lunches, food vouchers, and food parcels.

We have arranged a variety of trips for our clients this year, which are an essential part of the service's provision of positive, enriching experiences outside of regular support environments. Our trips this year included, a Theatre show, picnic in Evesham, Coach trip to Weston-Super-Mare, and Drayton Manor theme park.

CASE STUDIES

Case Study 1

I was homeless after things becoming really difficult at home. I'd tried to sort my homelessness out before and had a bad experience with the council. They didn't believe I was homeless and spoke to my Mum who said I could go home. This wasn't the case, and I ended up sleeping in a tent permanently from then on. Most basic things were hard. I wasn't able to wash regularly, eating was difficult and it was exhausting finding safe places to pitch up every night.

I felt completely hopeless after a month in my tent as despite trying to sort things no-one wanted to
help me. I felt that I should just get on with it and accepted this was it for me.

I then found out about Redditch Nightstop from my Universal Credit worker. I was reluctant to contact
them because of my previous experiences with the council but needed try anything and there was nothing to lose, so I agreed to came to Nightstop.

I had an assessment that was a bit overwhelming to start with but meant I was able to tell them everything that has happened and I instantly felt safe, as staff were welcoming, kind and there was no judgement.

I was worried that questions and nothing would happen but by end of first appointment I was genuinely hopeful again that I'd get somewhere to live. Nightstop gave me realistic information and made sure I have had choice throughout the process of getting housed. This was really important to me as I am a people pleaser and can't always say no to things that may not be for me.

I was given emergency accommodation with a host family who were brilliant. They put me at ease, I was able to wash my clothes, have a shower. Even brushing my teeth was easy. I was given dinner and breakfast, and it was so nice not to have to plan everything.

Nightstop helped be them move into temporary accommodation, for a short period, and then into a flat of my own. I've been helped with absolutely everything. I'm safe and love my new flat. Nightstop are still working with me to set up bills and things and making sure I can manage ok.

CASE STUDIES

Case Study 2 (transcript of interview with young person)

Q) Where was you before Redditch Nightstop?
Well, I lived in a really bad place, a block of flats full of people that done crack and it was pretty bad. And it affected my mental health massively...

Q) How did you get to know about Redditch Nightstop?
Through Universal Credits, my support worker, she mentioned that you guys might be able to help... and then you started inviting me for meetings when it suited me.

...I've learned how to speak properly...I've started to listen a lot more and actually take in what people are saying and try and remember... I was against everyone...and everyone's for themselves... it's not all like that, there is good people out there.

Q) Now you have move into a new flat how do you feel?
It's made me such a stronger person... to say no to people. And I don't, really like saying no to people, but now I'm actually focusing on what I want to do and what I actually want in this life, and it's took me too long, too many years to get to this place where I should have been when I was 16.

My flat. It's lovely. I keep it tidy. OCD. I love it, it's like I'm a different person It's great. I've got good neighbours, and we always say good morning, good night, and stuff, if we see each other.

I went debt free... you pointed me to the right people, CAP. Because I tried going through this company by myself before I used to come in. I tried for about 2 years, and I didn't complete it, and then my Nightstop support worker went with me to CAP, the proper company that done it all properly. And then this month, I can get a job, and I'm debt free. It's sweet.

QUOTES/COMMENTS FROM OUR USERS...

YOU'RE ALWAYS THERE TO HELP, AND SUPPORT.

FEEL LIKE EVERYBODY'S JUST ALWAYS SUPPORTED ME AND EVERYTHING ELSE. SO YEAH. THANK YOU.

YOU DON'T FEEL LIKE EVERYBODY'S WATCHING YOU OR JUDGING YOU OR ANYTHING LIKE THAT. YOU JUST MAKE FRIENDS

MY OUTLOOK ON LIFE HAS INCREASED AND GENERALLY I, I THINK I'M DOING A LOT BETTER THAN I DID WHEN I FIRST STARTED AT NIGHTSTOP. AND IT'S ALL THANKS TO MY SUPPORT WORKER

YOU'VE ALSO HELPED ME WHEN I'VE HAD PROBLEMS WITH MY MENTAL HEALTH AS WELL. YOU'VE HELPED WITH A LOT OF THINGS, TO BE HONEST...CARING ABOUT MY FEELINGS, LIKE CARING IF THERE'S ANYTHING I NEED HELP WITH...POINTING ME IN THE RIGHT DIRECTIONS, LIKE THE RIGHT CONNECTIONS IF I WANTED HELP WITH SOMETHING ELSE. .

MAKING SURE I GOT MY BENEFITS AND FINANCIAL NEEDS MET FIRST, THEN BEING TAUGHT BUDGETING, ALTHOUGH I AM STILL QUITE BAD AT THAT TO A DEGREE, MUCH BETTER THAN I WAS. FOOD PARCELS AND MEALS. IF I AM EVER ACTUALLY GENUINELY STRUGGLING, I CAN ASK NIGHTSTOP FOR AID

IF I WILL SAY. IF YOU GENUINELY NEED HELP AND YOU'RE TOO SCARED TO GO TO YOUR PARENTS OR YOUR FRIENDS. NIGHTSTOP WILL DO THEIR BEST TO PICK YOU BACK UP. DON'T BE AFRAID TO CONTACT OR DROP IN IF THEY ALLOW IT.

I FOUND REDDITCH NIGHTSTOP BEFORE IT GOT THAT BAD BECAUSE I USED TO WALK PAST IT A LOT WHEN, YOU KNOW, I WAS REALLY, REALLY, REALLY STRUGGLING AND I HAD NO IDEA. AND I I WENT SOMEWHERE BEFORE IT WAS TOO LATE...THANK YOU

IMPACT ANALYSIS

April 2024-March 2025

Redditch Nightstop supported 186 clients during the year April 2024 to March 2025, of whom:

- ·141 were new referrals received during the year (76%);
- ·45 were existing clients continuing support from the previous year (24%).

The nature of support provided to clients was:

- ·52 received brief advice or signposting support (28%);
- ·42 partly engaged with the offer of holistic development support following support to resolve an initial crisis (23%);
- ·92 fully engaged with the offer of holistic development support following support to resolve an initial crisis (49%).

Around half of potential clients referred to Redditch Nightstop during 2024/25 did not engage with the service to become a registered client.In some cases this was due to the young person not meeting the eligibility criteria for Redditch Nightstop's services, typically due to their age, high needs/risk or location, but more often was the result of a third-party referral being made without the engagement of the young person who was the subject of the referral.

Even where a referral did not lead to a new client case being opened, Redditch Nightstop provided brief support where appropriate.Overall, some short-term housing advice or guidance and/or referral and/or signposting to other support agencies was provided to 69% of young people who were referred to Redditch Nightstop but did not become a registered client..

	SAS	FS21-35
Referrals Received in Year	104	43
Did Not Engage	14 (13%)	9 (21%)
Brief Support/crisis support or Signposting	37 (36%)	15 (35%)
New Client Cases Opened	53 (51%)	19 (44%)

The three projects of Redditch Nightstop provide support to different cohorts of young people. Clients referred to Floating Support typically have more complex needs, and on average receive support over a longer period of time than clients referred to the Safe Accommodation and Support (SAS) project. Just under three-quarters of SAS client cases were resolved during the year, with 74% case closure, compared with just half of Floating Support 21-35 clients (51%).

	SAS	FS18-21	FS21-35	Overall
Clients Engaged in Year	73	20	41	**134**
Brought Forward from 2024/25	20	3	22	**45**
Opened in Year	53	17	19	**89**
Closed in Year	54 (74%)	12 (60%)	21 (51%)	**87 (65%)**
Carried Forward to 2025/26	19 (26%)	8 (40%)	20 (49%)	**47 (35%)**

Duration of engagement varies between projects, reflecting the different needs of the different client cohorts. For SAS project client cases closed during 2024-25, 67% were resolved within 90 days, with just 16% receiving support for more than six months. In contrast, 50% of Floating support 18-21 clients and 62% of Floating Support 21-35 clients received support for more than six months. However, there is a significant range of support needs and support duration within each project.

	SAS	FS18-21	FS21-35
Mean Duration (Days)	119	226	301
14 days or less	20%	17%	5%
15-30	11%	0%	0%
31-90	35%	25%	10%
91-180	17%	8%	24%
181-360	9%	33%	24%
over 360	7%	17%	38%

Main Reason for Presentation

A range of different experiences and circumstances can lead to a young person seeking Redditch Nightstop's support.

- ·For SAS clients, the most common primary reason for seeking support was parental exclusion (26%), followed by relationship breakdown (20%);

- ·For Floating Support 21-35 clients, relationship breakdown was the most common primary reason for seeking support (19%), followed by debt or rent arrears (15%), and other circumstances risking a failed tenancy (11%).

	SAS	FS21-35
Arrears / debt	7%	15%
Tenancy failing	4%	11%
Domestic Abuse / Harassment	6%	6%
Homeless	1%	0%
Life skills support	4%	8%
Parental Exclusion	**26%**	10%
Tenancy Support	12%	6%
Relationship breakdown	20%	**19%**
Other	20%	24%

STRENGTHENING OUR PARTNERSHIPS TO ACHIEVE POSITIVE AND SUSTAINABLE HOUSING OUTCOMES FOR OUR YOUNG PEOPLE...

Celebrating Partnership: Redditch Co-operative Homes and Nightstop Redditch

Redditch Co-operative Homes is proud to celebrate our ongoing partnership with Redditch Nightstop, a charity dedicated to supporting young people aged 18 to 25 as they move toward safe, stable housing. Over the past several years—and especially during the last 12 months—this collaboration has played a crucial role in helping young people in Redditch build secure futures.

During the past year alone, we have housed around ten young people referred to us by Nightstop. Each referral arrives not only with the need for a home, but with the reassurance that Nightstop has already laid essential groundwork. Their team provides practical, hands-on support at the very earliest stages of a tenancy, when young people can feel most vulnerable and uncertain.

From helping applicants apply for and understand their benefits, to offering guidance on managing energy bills, Nightstop ensures that each young person is prepared for the responsibilities of independent living. Their presence offers steady, compassionate support—“holding their hand” through what can be an overwhelming process.

For Redditch Co-operative Homes, this means that when a property becomes available, we know Nightstop has already completed many of the initial checks and supported the young person to a point where they’re ready to succeed in their new home. This level of partnership not only streamlines the process but strengthens the outcomes for the young people we serve together.

Nightstop’s commitment, professionalism, and genuine care make them an invaluable organisation within our community. We deeply appreciate their ongoing support and look forward to many more years of working side by side to provide safe, secure housing for young people in need.

Thank you, Nightstop, for everything you do.

PEOPLE WHO MAKE OUR WORK POSSIBLE - THANK YOU

WE HAVE BEEN CONNECTED WITH REDDITCH NIGHTSTOP FOR A NUMBER OF YEARS NOW AND WE DECIDED TO SUPPORT THE CHARITY BECAUSE IT PROVIDES A VITAL AND PRACTICAL SERVICE TO YOUNG PEOPLE IN THE REDDITCH AREA. WE CONTINUE TO BE IMPRESSED BY THE DEDICATION, ENTHUSIASM AND PROFESSIONALISM OF THE STAFF IN THE DELIVERY OF THE SERVICE, AND THE VALUES OF REDDITCH NIGHTSTOP VERY MUCH ALIGN WITH OUR OWN COMPANY VALUES.

FINANCIAL ACCOUNTS 2024 - 2025 SUMMARY

INCOME	2023-24	2024-25
GRANT FUNDING	£90,149	£144,416
LOCAL AUTHORITY FUNDING	£91,634	£80,429
DONATIONS	£18,005	£9,564
OTHER INCOME	£3,222	£3,866
TOTAL INCOME	**£203,010**	**£238,275**

EXPENDITURE		
STAFF SALARIES	£144,226	£165,532
CLIENT ACCOMMODATION	£4,890	£212
CLIENT EXPENSES	£29,679	£35,391
PREMISES RENT	£15,048	£15,264
INSURANCE	£7,576	£7,830
GENERAL RUNNING COSTS	£16,934	£23,956
TOTAL EXPENDITURE	**£218,353**	£248,185

DIRECTORS AND TRUSTEES

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year and since the year end were as follows:

Michael Hill BA Hons ACMA ACIS	Chair
Charlotte Shepard	Vice Chair
Gary Battersby	Secretary
Glyn Johnson	
Matthew Wood	

OUR ANNUAL REPORT DEMONSTRATES THE DETERMINATION AND RESILIENCE OF THE YOUNG PEOPLE THAT HAVE ENGAGED WITH OUR SERVICE TO BUILD THEMSELVES A BRIGHTER FUTURE

SIMPLE THEORY OF CHANGE

Unit 4-5 Britten House
Britten Street
Redditch
B97 6HD

Tel: 01527 66036

Charity No. 1138158
Companies No. 7302871

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www.redditchnightstop.co.uk

Redditch Nightstop

(A company limited by guarantee)

Report and financial statements

Year ending 31st March 2025

Company No: 07302871

Charity No: 1138158

Redditch Nightstop
Report of the trustees for the year end 31st March 2025

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2025.

These prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities:

Redditch Nightstop was established in 1997 to prevent youth homelessness and has evolved to now deliver a comprehensive homelessness prevention and support service for 16- to 35-year-olds.
We work collaboratively with young people, families, local agencies, schools, and other youth organisations for as long as is needed to bring about lasting change and break the cycle of homelessness.

A holistic, and person-centred approach, to enable young people to confidently navigate the uneven and unpredictable journey to successful independence across five key areas:

- Accommodation: Support to access safe accommodation, including our volunteer-hosted emergency accommodation and longer term supported lodgings.
- Wellbeing: Improving physical and mental health, building confidence and self-esteem.
- Independent Living: Ensuring young people have the skills and resources to live independently.
- Relationships: Building trusted relationships with support services, peers, family members.
- Work, Training and Education: Empowering young people to engage in learning, personal development, providing practical and emotional support to gain and sustain employment.

Our activities:

- Individually tailored one-to-one support offered face-to-face, or by telephone, including:
  Responsive support and advocacy addressing acute or urgent accommodation, food, health, and wellbeing needs.
  Proactive support to engage positively with services, build social and emotional capital and access grants and resources, e.g. to secure essential white goods, furniture, clothing, toiletries and sanitary products.

- Opportunities for young people to connect and build positive peer support networks via facilitated social activities within our large, homely, purpose designed open-plan kitchen diner.
- Resources for young people to engage with services, including computers, internet access and telephones, independently or with staff support.
- Independent living skills to sustain a tenancy, including improving wellbeing, cooking, and budgeting.
- Training, support, and supervision for volunteers who help deliver our services, including hosts, drivers and office support.

The work of Redditch Nightstop will make the following difference to young people at risk of or experiencing homelessness, they will:

- Be safely accommodated and have improved health and wellbeing.
- Have improved life skills to sustain independent living.
- Have increased resilience through improved support networks.
- Have reduced barriers to accessing education; training; and employment; countering social isolation.

The year 2024/25 has been another successful year for the charity, with the hard work of the staff, volunteers, and trustees. The charity has successfully raised additional funds to support its operations. The financial position in secure, although additional funds are required in future years to maintain the same level of activity and this situation is being closely monitored.

The work of our charity is valued within the community, and we are grateful to individuals, companies and foundations that have provided funding.

The Charity ensures as part of its governance that an up-to-date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exist within our trustee body.

The charity looks forward to continuing to serve its community and to work with partners to prevent homelessness and enable people to thrive.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year, especially during this challenging period in all our lives.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

Michael Hill	**Chair/Health and Safety lead**
Charlotte Shepard	**Vice Chair**
Gary Battersby	**Secretary/Safeguarding lead**
Andrew Hopkins	**Treasurer (resigned as trustee June 2025)**
Glyn Johnson	
Dr Benjamin Costello	**(Resigned during 2023/34)**
Matthew Wood	**Treasurer (appointed to Treasurer role June 2025)**
Susan Sadler	**Chairty Manager**

Members Guarantee
The liability of each member is fixed at an amount not to exceed £1.
The company is incorporated as a company limited by guarantee and does not have a share value.

Susan Sadler
Charity Manager
Unit 4 & 5 Britten House the Old Needle Works
Britten Street
Redditch
Worcestershire
B97 6HD

Redditch Nightstop
Statement of Financial Activities
For the year end 31st March 2025

	Notes	2025			2024
Income		*Unrestricted*	*Restricted*	**Total**	
The National Lottery Community Fund		-	132,643	132,643	73,596
Redditch Borough Council		-	67,848	67,848	79,053
North Worcestershire Basement Project		-	12,581	12,581	12,581
Microgrants	6	-	11,773	11,773	16,553
Donations		9,083	-	9,083	17,451
Bank interest		3,866	-	3,866	3,222
Gift aid recovered		481		481	554
		13,430	**224,845**	**238,275**	**203,010**
Expenditure					
Salaries		12,365	153,167	165,532	144,226
Computer expenses		-	8,772	8,772	2,726
Rent & rates		-	15,264	15,264	15,048
General office expenses		-	3,429	3,429	3,057
Consultancy		-	870	870	2,838
Marketing & Recruitment		-	841	841	28
Meeting expenses		-	95	95	116
Phone/internet		-	2,413	2,413	2,290
Printing, post and stationery		-	413	413	272
Staff travel			1,574	1,574	574
Staff training			687	687	1,070
Insurance		-	7,830	7,830	7,576
Hospitality		-	-	-	45
Emergency accommodation		-	212	212	4,890
Client expenses			31,583	31,583	27,280
Client hardship fund		3,808	-	3,808	2,399
Bank charges		-	60	60	60
Host expenses		-	156	156	44
Affiliation & registration fees		34	1,035	1,069	714
DBS Checks		-	-	-	23
Depreciation		2,978	-	2,978	2,350
Accountancy costs		-	558	558	705
Trustee gifts		40	-	40	21
		19,225	**228,960**	**248,185**	**218,353**
Net movement in funds:		**(5,795)**	**(4,115)**	**(9,910)**	**(15,343)**

Redditch Nightstop
Annual accounts to 31st March 2025
Balance sheet

	2025	2024
Non-current assets		
Fixed assets	5,452	1,847
Current assets		
Cash at bank	147,254	160,094
Debtors	-	460
Current liabilities		
Creditors	4,708	2,914
Deferred income	15,135	16,714
Net current assets	**132,864**	**142,773**
Reserves:		
Restricted	12,765	5,911
Unrestricted	120,099	136,862
	132,864	**142,773**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2025 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 8th December 2025 and were signed on its behalf by:

Mike Hill
Director

Redditch Nightstop
Annual accounts to 31st March 2025
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nightstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 Preparation of the accounts on a going concern basis

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5 Tangible fixed assets

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.
Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years
Office Improvements: Straight line over 5 years
Computer Equipment: Straight line over 3 years

1.6 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7 Cash at bank and in hand

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8 Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 Pensions

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2024	5,390	12,123	8,587	26,100
Additions	-	4,716	1,868	6,584
Cost at 31/03/2025	5,390	16,839	10,455	32,684
Depreciation at 01/04/2024	3,937	11,805	8,512	24,253
Charge for year	541	1,739	698	2,978
Depreciation at 31/03/2024	4,479	13,543	9,210	27,232
Netbook value at 01/04/2024	1,453	318	76	1,847
Netbook value at 31/03/2025	**911**	**3,295**	**1,245**	**5,452**

Total staff costs were as follows:

	2025	2024
Salaries and wages	152,499	135,763
Social security costs	8,419	4,390
Pension costs	4,554	4,073
	165,472	144,226

No employees received remuneration of more than £60,000 during the year.
Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2024: £nil).

	No.	No.
The monthly number of employees during the year:	6	6

4. Operating lease commitments

As at 31 March 2024 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2025	2024
Within one year	10,176	15,264
Between one and five years	0	10,176
	10,176	25,440

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	136,862	5,911
Movement in funds:	(5,795)	(4,115)
Trf between funds	- 10,969	10,969
Funds to carry forward	120,098	12,765

6. Microgrants

Below are details of the microgrants awarded in the year and a brief description of the services provided:

5,908	Tardebigge Relief Poverty Fund – A local charity funding mainly household white goods for clients in need
5,000	National Grid Grant – project "A Warm Place to Call Home" funding items to reduce energy costs eg. Carpets/curtains
378	Sainsbury's "Eat Well" Grant- funding food parcels, social meals & cooking learning sessions for our clients
487	Centre Point Bursaries – National charitable organisation providing client bursaries to assist with back to work & education expenses
11,773	

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees	Redditch Nightstop		
On accounts for the year ended	31 March 2025	**Charity no (if any)**	1138158
Set out on pages	1 to 10		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:	AO Bibbey	**Date:**	13/10/25
Name:	Arthur John Bibbey		
Relevant professional qualification(s) or body (if any):	ACA/ICAEW		
Address:	The Old Rectory, 407 Stourbridge Road, Catshill		
	Bromsgrove, Worcestershire, B61 9LG		

Section B	Disclosure
	Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

REDDITCH NIGHTSTOP

England & Wales - Charity number 1138158

Accounts

ANNUAL REPORT

Our legacy for young people is an empowered future with the skills and resources to thrive in the longer term.

2023-24

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OUR VISION, MISSION, VALUES

Our Vision
A society in which every young adult has a safe place to call home and can thrive within their community.

Our mission
To work collaboratively with young people for as long as needed to increase social capital, by the provision of homelessness prevention support, hosted accommodation, and learning, to bring about lasting change and break the cycle of homelessness.

- We provide support for people experiencing a housing crisis, to access a range of accommodation including our hosted emergency accommodation.
- We provide holistic support, learning opportunities around tenancy sustainment, mental and physical wellbeing.
- We work together with young adults, their families and agencies to prevent homelessness.
- We provide an opportunity for people in need of our services to gain trust in people and agencies, feel dignified and not judged and to develop openness to new experiences.

Our Values

Respect.
We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Dignity.
We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security.
We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality.
We value diversity within our charity and the wider society, and we strive for equality of opportunity.

REPORT FROM OUR CHAIR & CHARITY MANAGER

During 2023 – 24 we have provided a range of holistic homelessness prevention support for **162 young adults** whose lives are **at risk** because of **homelessness** or the **threat** of homelessness. They are often without family, or a support network, and **disengaged** from services, such as accommodation, health, education, training and employment, areas essential in providing the foundation to become an independent, thriving adult.

Further **barriers** include the continuing **national housing shortage, cost of living crisis**, more recently the remote ways of working and **reduced specialist services.** This has resulted in a **lack of** suitable, local, affordable housing solutions, long waiting times for specialist mental health support, limited direct in person contact, **unaffordable** fuel and food bills.

People are experiencing **prolonged homelessness**, **poor living conditions**, poor mental and physical health, unemployment, increased **debt**, and **disengagement** from training and education. We are witnessing the impact of this first-hand, demand for our services is increasing, as is the **severity** and **complexity of need** for those we support across our projects.

To combat these **layers of barriers**, we deliver our work **face to face** at a central, accessible location, based within a **hub of wellbeing** and learning. To relieve high pressured crisis situations our **holistic approach** means people can explain their situation once and receive support for their housing, health, education and employment needs. Our **homelessness prevention** work **beyond housing** includes access to **one to one support** (for as long as is needed), lunches, craft therapy and trips. Real time to build confidence, self esteem and resilience, reduce emotional and social poverty, and develop strategies to sustain their tenancies. Having **recovered** from their situations , they **engage** with the wider community and **thrive**.

We have maintained a **highly skilled** and **experienced staff** team who are genuinely interested in their work, supported by a board of **trustees** with a range of relevant skills and knowledge. As part of our governance we maintain an up-to-date risk management register and review our financial position at each meeting.

We have a small bank of **volunteers** that are invaluable to the delivery of our work. **Strong relationships** are at the **core of our work** and this **extends** to the working relationships that we have within the **local community and the County.**

We work **together** with our local housing team, to support the delivery of their **strategic objectives.** To extend our access to a range of accommodation options to **prevent homelessness** and relocation **out of area** we work with supported accommodation providers, housing associations and private landlords Where appropriate we used a hotel for short stays and AirB&B. Our homelessness prevention work includes **mediation**.

Embedded within the local community, We utilise local and county assets. We deliver our work in **partnership** with our **funders**, local **business**, **voluntary** and **statutory** services, whose **values align** with ours. We are members of BARN, Centrepoint, and Nightstopuk. Our work is **supported** by members of the public, schools, supermarkets and groups, by **donations** of funds and gifts.

During the year, we have reviewed our client support processes and developed a new **'Client Journey'** which sets out the **support** we provide for clients through **crisis resolution** to building a **positive future**. This helps clients and referral agencies to understand the support they can expect to receive when engaging with our service, and the **outcomes** we will support them to **achieve**.The Client Journey builds on our Theory of Change, see back page.

Looking forward we will be focusing on **recruiting** more **host households, completing data processing updates,** and **securing funding** to continue delivering our projects at the current capacity to **meet** the ongoing **needs** of young people **locally**.

This report describes the work we've undertaken this year and includes an independent evaluation outlining the **impact for clients**.

A STAFF OVERVIEW OF OUR ACTIVITIES

Over the past 12 months we have continued to provide holistic homelessness prevention support, accommodation, and learning for people aged 16-35 who are, homeless, at risk of homelessness, sofa surfing, sleeping in a vehicle, living in unsafe or inappropriate accommodation. Their situation can be because of family breakdown, rent arrears, domestic abuse, insecure tenancy, debt, unable to manage their tenancy, parental/own substance abuse, parental/own mental health breakdown, financial abuse by a parent, victim of abuse or neglect by a parent,leaving care, trauma, intentionally homeless. As a result of their circumstances they may have, anger management issues, challenging behaviours, low self esteem, poor mental health, self harm, learning disability/difficulty, drug and alcohol misuse.

Our approach prioritises understanding the unique needs, barriers, and strengths of each client. This holistic model enables us to:

- Provide immediate crisis relief and long-term strategies for stability.
- Gather evidence supporting the need for services such as adult social care, housing, and mental health support.
- Create individualised plans that build on the strengths of our clients, ensuring the right level of support is provided for as long as necessary.
- Make appropriate referrals to external services.
- Provide activities to alleviate anxiety, isolation and loneliness.

We support clients to identify and develop their strengths while addressing their vulnerabilities, which creates more sustainable outcomes. Our clients have seen success in maintaining tenancies, rebuilding relationships, learning new skills, entering the employment market, engaging in training, and improving their overall mental health and well-being.

We provide a lifeline for individuals and families in crisis, offering both immediate assistance and long-term strategies for overcoming barriers.

Our comprehensive range of support activities ensures that we can meet the varied and complex needs of our clients. These include:

Assessment and Support Planning: Conducting an assessment of each client's situation to create a personalised support plan.

Face-to-Face Support Sessions: Regular in-person sessions where clients can receive guidance and assistance on a range of issues.

Supported Referral to Services: Referrals to housing, health, financial, educational, training and employment services, ensuring clients are connected to the right external agencies.

Informal Mediation: Facilitating discussions to help resolve difficulties within families where there is a risk of homelessness.

Advocacy: Representation and support to ensure clients' voices are heard, particularly in interactions with housing, healthcare, and social care.

Graded Exposure to engaging in daily living, communication and reconnecting with others: offering activities such as cooking, craft therapy and lunch

Graded Exposure to Key Services: Support to attend important appointments related to health, education and benefits improving confidence enabling the client to progress to attend independently.

I**n-House Learning Opportunities**: We support young people to develop via workshops and classes tailored to individuals or groups aimed at personal and independent living skills development including cooking sessions, mental health and wellbeing workshops, budgeting sessions.

Via an **Awards4 All** grant we deliver a Mental Health Support project, providing immediate access to fully funded mental health practitioners for clients in need. This year **7 young people** have benefited from one-to-one counselling sessions with qualified mental health practitioners, **2 young people** have been provided with activities or goods to improve mental health and wellbeing.

We provide weekly opportunities for social interaction via a shared meal, where clients offer peer supporters to each other, and a weekly group providing a calm space for people to engage in arts and crafts. Our facility provides access to telephone, computer, and cooking facilities, with the option for independent or supported use.

Fundraising and regular donations from the local community contribute to the **Redditch Nightstop Hardship Fund** enabling us to provide **35 clients** with essential items to set up a home, reducing furniture poverty, and providing items to break down barriers to education and employment, including travel funding, clothing, identification, essential safety equipment and food parcels which all clients can access according to need. **Redditch Nightstop** provided **528 meals** to our clients.

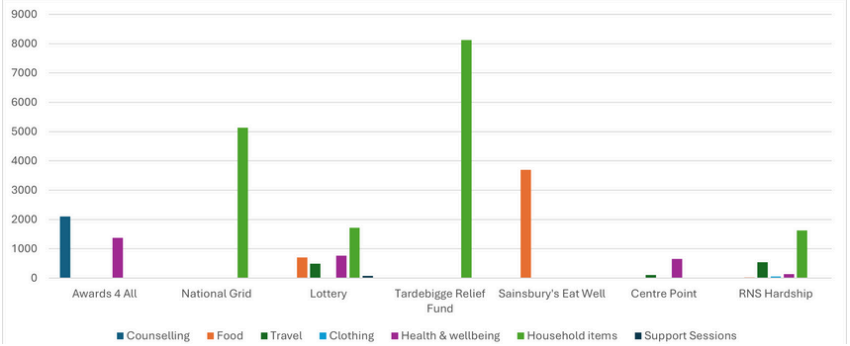
The **Centrepoint Bursary** has provided **6 young people** with a range of items needed to access employment or education.

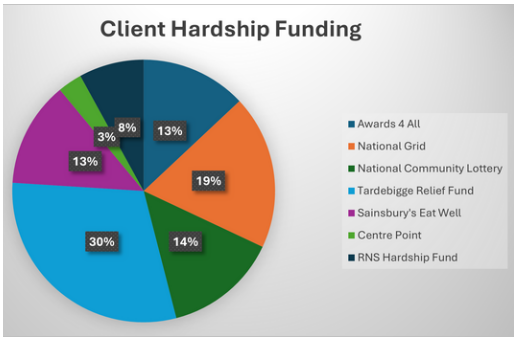
Via a grant from the **National Grid**, our project '**A Warm Place to Call Home**' has provided **13 young people** Carpets, curtains or blinds, and provision of air fryers and radiator keys. Young people were also offered tailored advice to reduce energy costs and become more energy efficient.

We have supported all eligible clients to apply for the **Act On Energy** Worcestershire Household Support Fund and **The Big Difference Scheme** which has provided grants towards energy and water costs.

We have worked with external partners to compliment this provision, including The **Tardebigge Sickness Relief Fund** Charity: **13 clients** have been supported to access a range of white goods. **Acts of Kindness** have provided **5 clients** with one item of white goods, all eligible clients are referred to the service.

The **Sainsburys Eat Well Project** has supported **30 clients**, providing lunches, food vouchers, and food parcels.





SUMMARY OF ACTIVITIES

We have arranged a variety of trips for our clients this year, which are an essential part of the service's provision of positive, enriching experiences outside of regular support environments.

Go-Karting Trip.
We visited a local Go-Karting track, offering a high-energy experience focused on fun and friendly competition. This activity was a thrilling experience for the young adults, while helping them build confidence.

We spent a day spent at **Stratford Upon Avon,** enjoying a Boat Trip, River Walk, picnic which provided a more relaxed experience for clients to connect, unwind, enjoy nature, and also visited a local art exhibition providing a cultural and educational experience. We visited the Safari Park in partnership with another local organisation, The Basement Project for clients to enjoy seeing the animals and go on rides and attractions that provided excitement and fun.

We took clients to **Bidford Upon Avon** to complete a riverside walk and enjoy a picnic and BBQ together.

We were invited to **The Palace Theatre** to watch local production of Young Frankenstein, which for many of the group was their first time at the theatre..

These outings have been successful in providing young adults with a balanced mix of adventure, cultural exposure, and relaxation. Each trip has contributed to building stronger social connections, encouraging personal development, and offering new experiences to enrich their lives ensuring that participants have enjoyed a wide range of activities, promoting both physical and mental well-being.

Redditch Nightstop plays a vital role in clients transition into employment by providing targeted assistance and referrals to specialised services. These young adults, many of whom face challenges in securing jobs, are offered structured support to build their employability skills and confidence. Key partner agencies include Work Pays, Beam, Volunteer It Yourself, The Old Needleworks, HOW college, each contributing to the development of essential skills through courses, CV writing support, interview preparation, and employment training.

The collaborative efforts of the support service and its partner agencies have resulted in successful outcomes. Young adults who were previously struggling to find work have gained confidence, improved their employability, entered full-time employment, education, apprenticeships, short courses or voluntary work.

CASE STUDIES

Carl had been referred to Redditch Nightstop via the DWP (Department of Work and Pensions) due to concerns around ongoing vulnerabilities. Carl was registered as partially sighted due to complication with type 1 diabetes. He had ASD and was homeless following a family breakdown. Carl had been staying with friends, funding hotels on nights that people could not accommodate him. This had been ongoing for 3 weeks.

Carl had been informed that he had no local priority need and offered a hostel placement in Birmingham.

Nightstop staff established that Carl's eyesight was so poor he could not read standard print, he was navigating in daylight only by shapes and shadows, and at night he could not be out because it was impossible for him to see. Staff established that the reason for not Carl having a walking stick was because he had not met with the sensory impairment team.

Redditch Nightstop staff support included:

- Liaising with RBC to secure temporary housing in Redditch, to stay safe and local to support services.
- Facilitating meetings with WCC Sensory Impairment Team to get aids for his visual impairment
- support to make contact with the hospital about appointments.
- Use of Redditch Nightstop facilities such as the fridge to store medication
- Explore housing options including mediation (refused by parent)
- Update PIP claim
- A safe daytime environment
- Access to facilities
- Hot meals

Leanne self-referred to Nightstop as she was homeless. She been had been financially abused by a family member and was also exploited by 'friends', had a history of domestic abuse, and significant mental and physical health conditions. Leanne had independently made a formal homelessness application however was offered unsuitable shared accommodation located outside her local area.

Staff carefully assessed Leanne and gathered medical evidence which demonstrated that she had a priority need for housing. This meant that the local council were able to provide temporary accommodation in the local area whilst her homeless case was assessed maximising her engagement with mental health services and minimising the risk of further exploitation.

Staff continued to work with Leanne providing emotional support, practical assistance and advocacy. Eventually, Leanne was offered a permanent tenancy by the local council.

Nightstop supported her in the following areas:

- Furniture and Household Items: Obtained essential furniture, flooring, blinds and white goods for her new home via grant funding. This ensured that her new living space was comfortable and met her basic needs.
- Emotional Support: Leanne was provided with continued emotional support to help her adjust recognised that transitioning from homelessness to permanent housing could be overwhelming and worked with her to address any anxieties.
- Managing finances: Staff offered ongoing support in managing her budget, setting up utilities and understanding her responsibilities, ensuring that she could sustain her housing and avoid exploitation.

By addressing her specific needs holistically, considering her mental, physical, and emotional health, staff ensured that Leanne's complex needs were met, and she was able to regain control of her life, manage her tenancy and move forward toward a more stable and positive future.

Redditch Nightstop is the link for clients to access the wider community provisions and opportunities, a steppingstone to managing life and thriving.

"If I didn't have Nightstop, I'd probably be in a really risky situation. I'd still be in debt.

"SEVERAL CLIENTS HAVE IDENTIFIED THE SUPPORT THEY HAVE RECEIVED FROM REDDITCH NIGHTSTOP AS ANALOGOUS TO SUPPORT THEY ASSUME OTHER PEOPLE RECEIVE FROM FAMILY OR PERSONAL SUPPORT NETWORKS" (TILLER RESEARCH)

"I feel [Nightstop] has taught me some things in life. My trust in services has improved." "Drop in helps with meeting new people and socialising with new people, it has helped boost my self-confidence."

"It's that I know you're always there. And in my head that's kind of a safety net, and I know if something goes off I can call you guys and say, now what do I do? How do I go about doing this?"

"How many times do I call you, to this day, when something's gone wrong? I called you not long ago because there was a debt that wasn't mine but was technically mine and you talked me through it... you're very good at listening too... I can't call anyone else, I've got no-one else, so I just call you."

IMPACT ANALYSIS

We undertook work during the year to strengthen our impact evaluation. We commissioned Tiller Research Ltd to review our impact evaluation processes, help us refine our data collection processes, and undertake an independent impact analysis.

This section outlines the development of our new 'Client Portrait', which has been designed to embed collection of outcome data in our core processes. Tiller Research undertook an independent analysis of our case data, along with the quantitative data collected from our pilot testing of the new Client Portrait. The results provide a summary of client cases during the year, and an overview of the holistic outcomes experienced by our clients. This helps us to better understand the diversity of needs and circumstances experienced by our clients, and demonstrates the positive impact that Redditch Nightstop has delivered for them.

Overview of Redditch Nightstop Cases

Redditch Nightstop worked with 162 clients during the year April 2023 to March 2024, as shown in figure 1. Of these, 102 were new referrals received during the year.

The three projects of Redditch Nightstop provide support to different cohorts of young people. Clients referred to Floating Support typically have more complex needs, and on average receive support over a longer period time than clients referred to the Safe Accommodation and Support (SAS) project, as shown in figure 2. For SAS project clients, 34% received support for more than 90 days; this compare with 54% of Floating Support clients who received support for more than 90 days.However, there is a significant range of support needs and duration within each project.

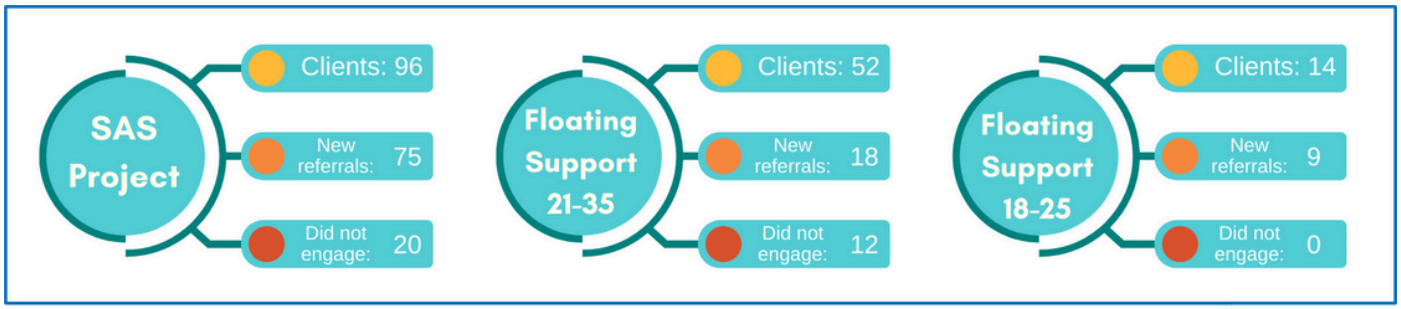


Fig 1: Redditch Nightstop client overview April 2023 – March 2024

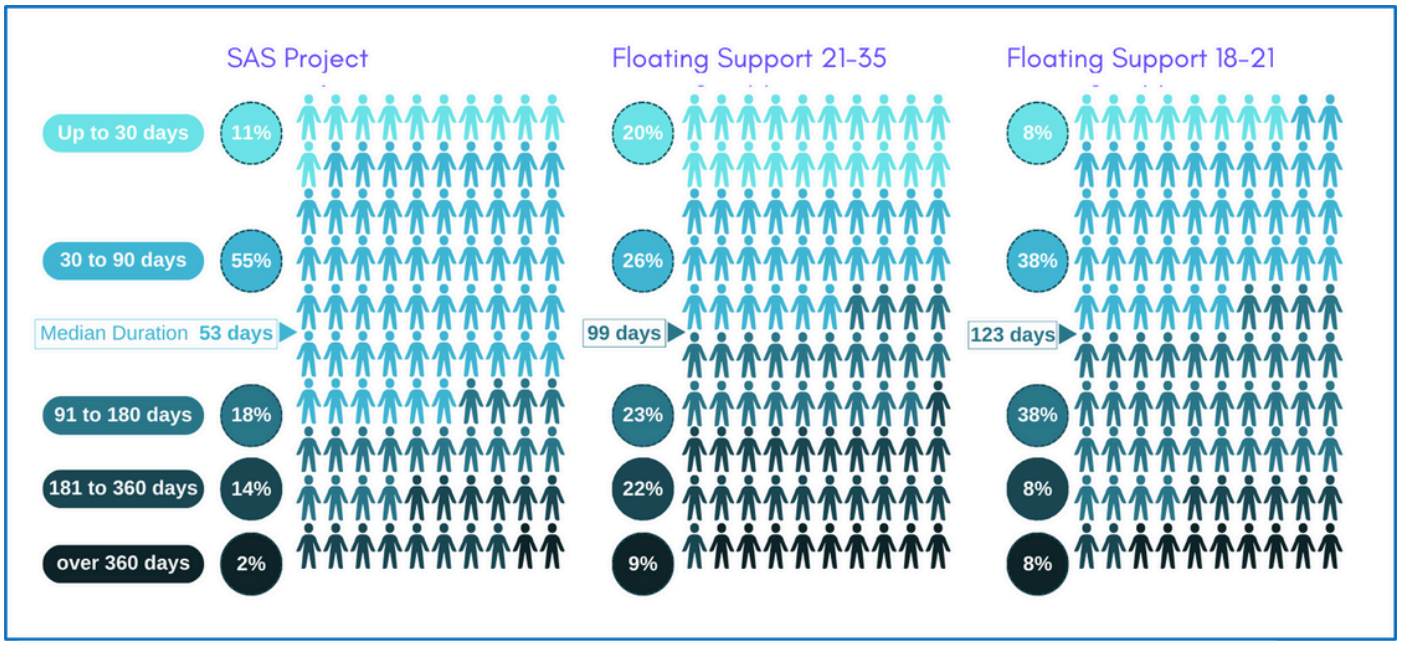


***Fig 2*: Duration of support for Redditch Nightstop clients whose case was closed during the year**

'Client Portrait' Development

Redditch Nightstop undertook a review of evaluation processes during the year. The previous evaluation form was replaced with a new 'Client Portrait'. This has been reworded to be more client-focussed, allowing completion to serve the dual purpose of identifying a client's wants and needs to inform their support plan, in addition to collecting data to evaluate outcomes.

The Client Portrait consists of 13 Likert-type scale questions plus free text boxes asking clients to reflect on what is currently going well, what they want to change about their current situation, and what support would help them to make the changes they want to make.

The 13 scale questions are divided into five sections representing Redditch Nightstop's outcome areas:

- Accommodation (2 questions)
- Independent Living Skills (3 questions)
- Work, Training and Education (2 questions)
- Relationships (2 questions)
- Health Wellbeing (4 questions)

Each question is presented as a statement, to which respondents are asked to identify how often the statement represents their situation over the last two weeks:

5 - All of the time
4 - Most of the time
3 - More than half of the time
2 - Less than half of the time
1 - Some of the time
0 - At no time

The intention is that Client Portraits will be completed at multiple timepoints:

- a 'baseline' Client Portrait will be completed as part of a young person's initial engagement with Redditch Nightstop;
- a Client Portrait will also be completed as part of closing a client's case. This will show the changes experienced by a young person during their engagement with Redditch Nightstop;
- where a client is contactable, a 'follow-up' Client Portrait will be completed around 3-6 months after provisional case closure. This will be a check to ensure that the client no longer requires support, and will also provide data on the extent to which outcomes have been maintained;
- for clients receiving support over a longer period of time, additional Client Portraits may be completed at 6 month intervals, or after there has been a significant change in their circumstances.

Analysis of Client Outcomes

Client outcomes for the year April 2023 – March 2024 have been assessed using the new Client Portraits. As this is a new process, data was collected for two timepoints:

- Baseline: where clients were already working with Redditch Nightstop, a Client Portrait was completed retrospectively. The client and/or Homelessness Prevention Officer completed this as though it was completed at the time of the client's first contact with Redditch Nightstop, with reference to the client's case notes;
- Follow-up: Homelessness Prevention Officers contacted former clients in May 2024, and completed a Client Portrait with them to understand their current situation. This was an average of six months since the completion of support from Redditch Nightstop.
-

Pairs of baseline and follow-up Client Portraits were completed for 22 SAS clients and five Floating Support 21-35 clients.To enable statistical analysis to be undertaken, Floating Support 21-35 clients with two completed Client Portraits were included where there case was still open, providing a sample of 10.

These samples provide an initial evaluation of client outcomes using the new process. This has also provided a test of the new process, which will be embedded fully during 2024.

Overall Outcomes

The average overall Client Portrait score rose from 29.2% at baseline to 83.1% at follow-up. As figure 3 illustrates, there was a significant range of scores at both baseline and follow-up. Each quartile represents 25% of clients. The diagram shows that, at baseline, half of clients had an overall score between 16% and 47%. At follow-up, half of these former clients had an overall score between 61% and 90%.This indicates that the overall situation of former clients had improved, with positive outcomes maintained following the completion of their engagement with Redditch Nightstop.

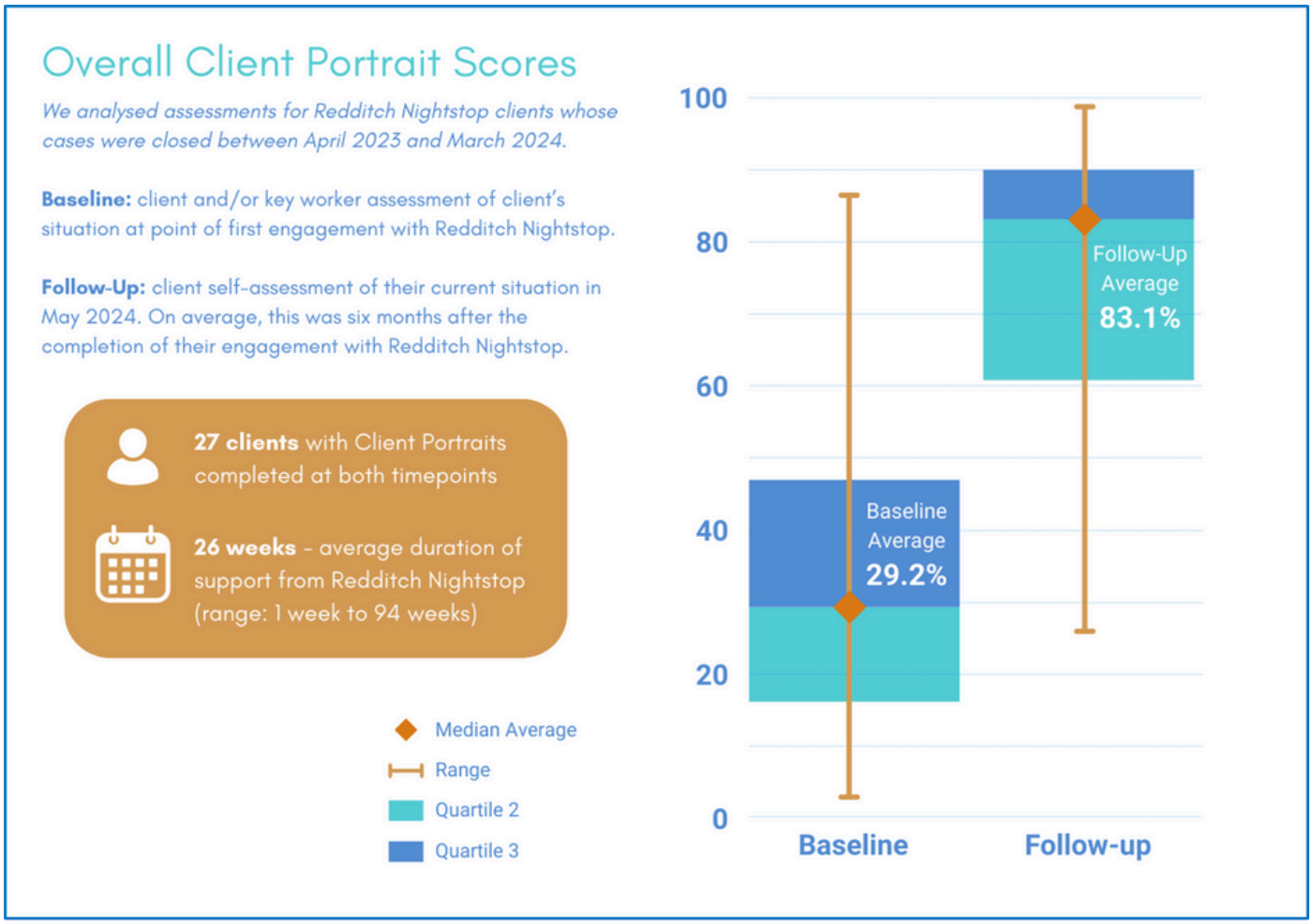


***Fig 3*: Overall Client Portrait scores for Redditch Nightstop clients whose case was closed during the year**

Client Portrait Elements

Figure 4 shows the changes between baseline and follow-up for each of the five outcome areas within the Client Portrait. These changes were analysed using a Wilcoxon Signed-Rank Test for Paired Samples.

A significance value of $p<0.01$ means that there is a greater than 99% probability that the observed result is not due to chance, $p<0.001$ means that there is a greater than 99.9% probability that the observed result is not due to chance. The Effect Size indicates the strength of the observed change, where $r = 0.1$ is considered to be a small effect size, $r = 0.3$ a medium effect size, and $r = 0.5$ a large effect size.

For the SAS project, a test sample of 22 clients had completed a Client Portrait at both baseline and follow-up. A significant positive change with a large effect size was observed for the overall scores ($Z = 3.998$, $p<0.001$, $r = 0.60$), and in all five outcome areas.

For the Floating Support 21-35 analysis, it should be noted that the small sample of 10 clients included five clients still receiving support at the time of the follow-up Client Portrait. This means that outcomes cannot be directly compared to those for the SAS project. Nevertheless, the overall Client Portrait score for this sample showed a significant positive change between baseline and follow-up, with a large effect size ($Z = 2.450$, $p<0.01$, $r = 0.55$). Significant positive changes were also identified for three outcome areas: Independent Living Skills, Relationships, Health & Wellbeing. Increases in the average scores for Accommodation Situation and Access to Education, Training or Employment were not statistically significant. However, this is likely to be due to a combination of the small sample size and the fact that half of this sample were still receiving support.

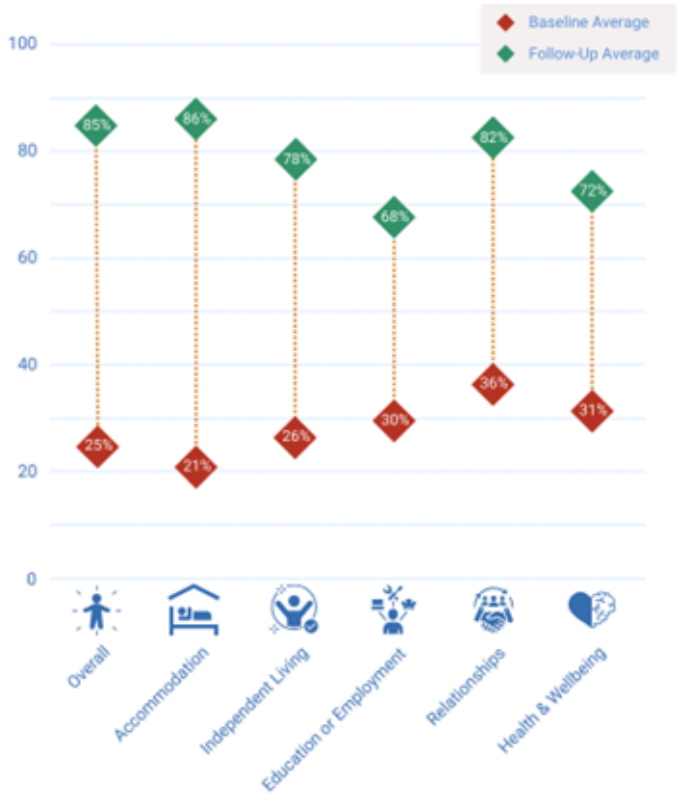
It is notable that the baseline scores for Floating Support 21-35 clients is higher than that for SAS clients in all outcome areas except for Access to Education, Training or Employment, which is much lower. This indicates a different set of circumstances and support needs within the two groups, albeit recognising significant individual variation within each group. This is reflected in the typically longer engagement timeframe for Floating Support 21-35 clients.

Client Portrait Elements- SAS Project

We analysed the changes between baseline and follow-up for each of the five outcome areas within the client portrait

Test Statistic: Wilcoxon Signed-Rank Test for Paired Samples
Effect Size: this indicates the strength of the observed change

	Element	Test Statistic (significance)	Effect Size (interpretation)
	Overall	$Z = 3.998$ ($p<0.001$)	$r = 0.60$ (large effect)
	Accommodation Situation	$Z = 3.924$ ($p<0.001$)	$r = 0.59$ (large effect)
	Independent Living Skills	$Z = 4.006$ ($p<0.001$)	$r = 0.60$ (large effect)
	Access to Education, Training or Employment	$Z = 3.507$ ($p<0.001$)	$r = 0.53$ (large effect)
	Relationships	$Z = 3.913$ ($p<0.001$)	$r = 0.59$ (large effect)
	Health and Wellbeing	$Z = 3.906$ ($p<0.001$)	$r = 0.59$ (large effect)

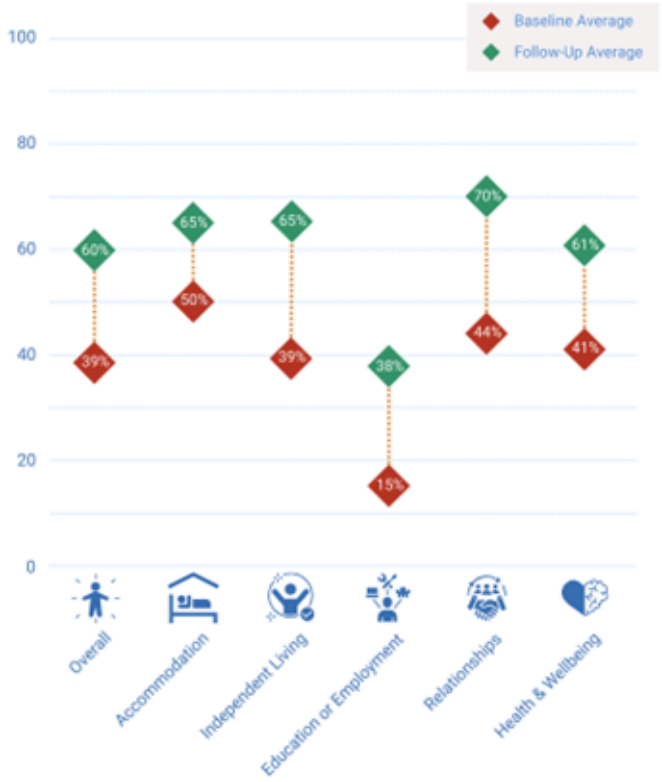


Client Portrait- Floating Support 21-35

We analysed the changes between baseline and follow-up for each of the five outcome areas within the client portrait

Test Statistic: Wilcoxon Signed-Rank Test for Paired Samples
Effect Size: this indicates the strength of the observed change

	Element	Test Statistic (significance)	Effect Size (interpretation)
	Overall	$Z = 2.450$ ($p<0.01$)	$r = 0.55$ (large effect)
	Accommodation Situation	$Z = 0.765$ (*not significant*)	N/A
	Independent Living Skills	$Z = 2.303$ ($p<0.01$)	$r = 0.51$ (large effect)
	Access to Education, Training or Employment	$Z = 1.618$ (*not significant*)	N/A
	Relationships	$Z = 2.290$ ($p<0.01$)	$r = 0.51$ (large effect)
	Health and Wellbeing	$Z = 1.899$ ($p<0.05$)	$r = 0.42$ (medium effect)



Changes in Outcome Areas

Analysis of changes experienced by individual clients across the five Redditch Nightstop outcome areas is shown in figure 5. For the SAS Project, 86% of clients self-reported positive change in at least four of the five outcome areas, relative to their baseline position.

No Redditch Nightstop client has experienced negative change in more than one of the five outcome areas. Where negative change has been experienced, this is within the context of an improvement in a client's overall situation.

With follow-up assessments being undertaken an average of six months after case closure, this indicates strong maintenance of positive outcomes for clients.

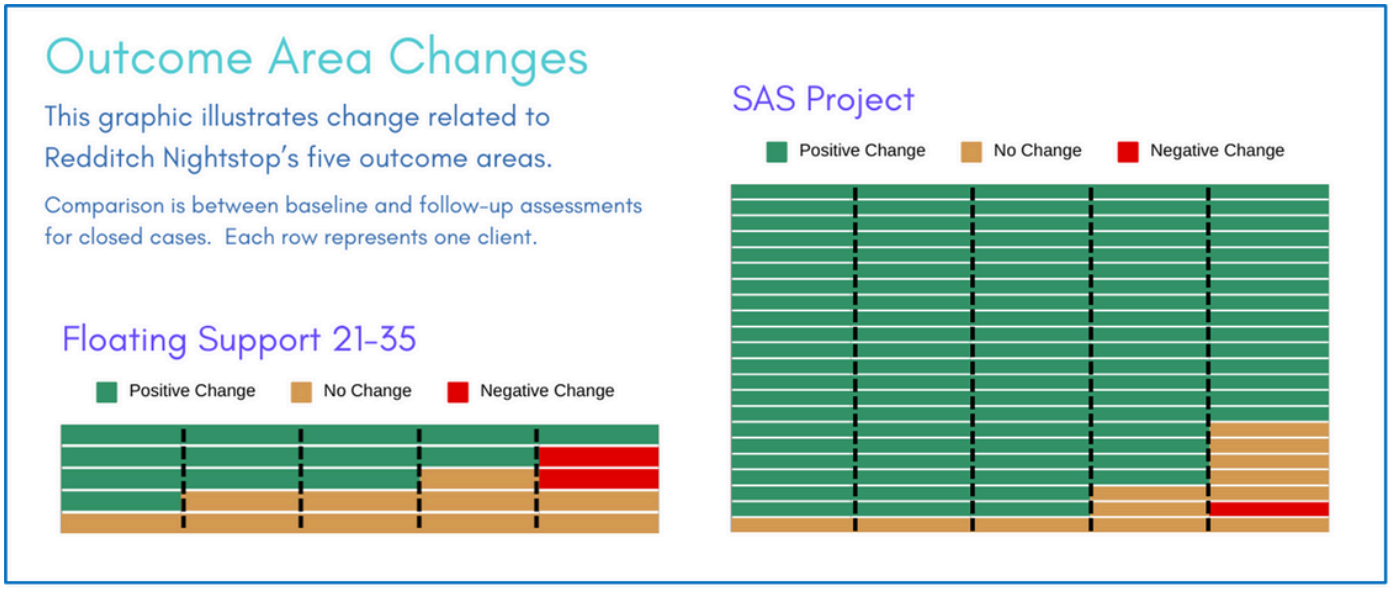


***Fig 5*:** Changes observed for each client across the five Redditch Nightstop outcome areas.

Outcome Conclusions

This analysis of client outcomes is the first undertaken using Redditch Nightstop's new set of measures. As a result, data is only available for a small sample of clients. Nevertheless, the outcome evidence for these clients show strong positive changes in a client's holistic situation, positive change which is sustained beyond the period during which support is provided.

Those clients represented in the sample were typically engaged with Redditch Nightstop for longer than the average client engagement. These are likely to be clients with more complex situations at baseline, and indicates Redditch Nightstop's positive impact for these clients. It will be important to focus on collecting a more complete data set during 2024-25, to enable the outcome analysis to more confidently assess the overall impact of the charity.

Results show the holistic impact of Redditch Nightstop support. For most clients, positive change is seen across all five outcome areas, and this positive change is sustained after support from Redditch Nightstop is completed.Where negative changes are experienced, these are within the context of an overall positive change in a client's holistic wellbeing.
This indicates that Redditch Nightstop is successfully delivering holistic support that enables young people to get the resources, skills and confidence they need to maintain safe and suitable accommodation.

PEOPLE WHO MAKE OUR WORK POSSIBLE - THANK YOU

centre point

COMMUNITY FUND

BIG DIFFERENCE SCHEME

amazon.com

LOTTERY FUNDED

REDDITCH BOROUGH COUNCIL
making a difference
www.redditchbc.gov.uk

Act On Energy
save money and the environment

WOODROW FIRST SCHOOL

righteousness, a planting of the LORD for the display of his splendour Isaiah 61:3
Holy Oaks
Philip | St Bartholomew | St Mary

THE BRIDGE
A Centre for Christian Worship & Community Life

TESCO

UNILITE

Specsavers

nationalgrid
HERE WITH YOU. HERE FOR YOU.

fairway
TRAINING, PENSIONS & PAYROLL

WE HAVE BEEN CONNECTED WITH REDDITCH NIGHTSTOP FOR A NUMBER OF YEARS NOW AND WE DECIDED TO SUPPORT THE CHARITY BECAUSE IT PROVIDES A VITAL AND PRACTICAL SERVICE TO YOUNG PEOPLE IN THE REDDITCH AREA. WE CONTINUE TO BE IMPRESSED BY THE DEDICATION, ENTHUSIASM AND PROFESSIONALISM OF THE STAFF IN THE DELIVERY OF THE SERVICE, AND THE VALUES OF REDDITCH NIGHTSTOP VERY MUCH ALIGN WITH OUR OWN COMPANY VALUES.

FINANCIAL ACCOUNTS 2023 - 2024 SUMMARY

INCOME	2022-23	2023-24
GRANT FUNDING	£85,080	£90,149
LOCAL AUTHORITY FUNDING	£89,656	£91,634
DONATIONS	£15,222	£18,005
OTHER INCOME	£2,204	£3,222
TOTAL INCOME	**£192,162**	**£203,010**

EXPENDITURE		
STAFF SALARIES	£140,842	£144,226
CLIENT ACCOMMODATION	£75	£4,890
CLIENT EXPENSES	£30,435	£29,679
PREMISES RENT	£14,400	£15,048
INSURANCE	£6,398	£7,576
GENERAL RUNNING COSTS	£22,914	£16,934
TOTAL EXPENDITURE	£215,064	**£218,353**

DIRECTORS AND TRUSTEES

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year and since the year end were as follows:

Michael Hill Chair
BA Hons ACMA ACIS

Charlotte Shepard Vice Chair

Gary Battersby Secretary

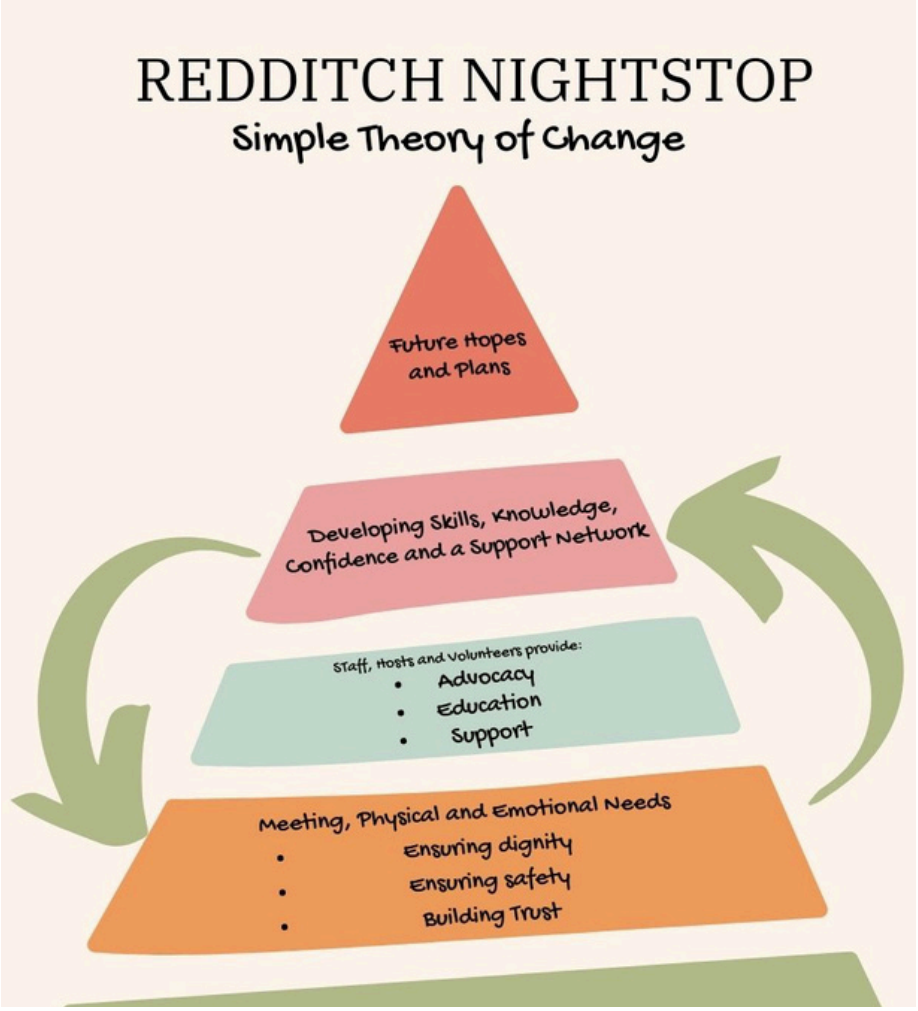
Andrew Hopkins Treasurer

Glyn Johnson

Ben Costello

Matthew Wood

STRONG RELATIONSHIPS UNDERPIN THE REDDITCH NIGHTSTOP THEORY OF CHANGE.



Unit 4-5 Britten House
Britten Street
Redditch
B97 6HD

Tel: 01527 66036

Charity No. 1138158
Companies No. 7302871

info@redditchnightstop.co.uk
www.redditchnightstop.co.uk

Redditch Nightstop

(A company limited by guarantee)

Report and financial statements

Year ending 31st March 2024

Company No: 07302871

Charity No: 1138158

Redditch Nightstop
Report of the trustees for the year end 31st March 2024

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2024.

These prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities:

Redditch Nightstop was established in 1997 to prevent youth homelessness and has evolved to now deliver a comprehensive homelessness prevention and support service for 16- to 35-year-olds.
We work collaboratively with young people, families, local agencies, schools, and other youth organisations for as long as is needed to bring about lasting change and break the cycle of homelessness.

A holistic, and person-centred approach, to enable young people to confidently navigate the uneven and unpredictable journey to successful independence across five key areas:

- Accommodation: Support to access safe accommodation, including our volunteer-hosted emergency accommodation and longer term supported lodgings.
- Wellbeing: Improving physical and mental health, building confidence and self-esteem.
- Independent Living: Ensuring young people have the skills and resources to live independently.
- Relationships: Building trusted relationships with support services, peers, family members.
- Work, Training and Education: Empowering young people to engage in learning, personal development, providing practical and emotional support to gain and sustain employment.

Our activities:

- Individually tailored one-to-one support offered face-to-face, or by telephone, including:
  Responsive support and advocacy addressing acute or urgent accommodation, food, health, and wellbeing needs.
  Proactive support to engage positively with services, build social and emotional capital and access grants and resources, e.g. to secure essential white goods, furniture, clothing, toiletries and sanitary products.

The financ

- Opportunities for young people to connect and build positive peer support networks via facilitated social activities within our large, homely, purpose designed open-plan kitchen diner.
- Resources for young people to engage with services, including computers, internet access and telephones, independently or with staff support.
- Independent living skills to sustain a tenancy, including improving wellbeing, cooking, and budgeting.
- Training, support, and supervision for volunteers who help deliver our services, including hosts, drivers and office support.

The work of Redditch Nightstop will make the following difference to young people at risk of or experiencing homelessness, they will:

- Be safely accommodated and have improved health and wellbeing.
- Have improved life skills to sustain independent living.
- Have increased resilience through improved support networks.
- Have reduced barriers to accessing education; training; and employment; countering social isolation.

The year 23/24 has been another successful year for the charity, with the hard work of the staff, volunteers, and trustees.

The charity has successfully raised additional funds to support its operations. The financial position in secure, although additional funds are required in future years to maintain the same level of activity.

The work of our charity is valued within the community, and we are grateful to individuals, companies and foundations that have provided funding.

The Charity ensures as part of its governance that an up-to-date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exist within our trustee body.

The charity looks forward to continuing to serve its community and to work with partners to prevent homelessness and enable people to thrive.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year, especially during this challenging period in all our lives.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

Michael Hill	**Chair**
Charlotte Shepard	**Vice Chair**
Gary Battersby	**Secretary**
Andrew Hopkins	**Treasurer**
Glyn Johnson	
Dr Benjamin Costello	
Matthew Wood	

Members Guarantee
The liability of each member is fixed at an amount not to exceed £1.
The company is incorporated as a company limited by guarantee and does not have a share value.

Susan Sadler
Charity Manager
Unit 4 & 5 Britten House the Old Needle Works
Britten Street
Redditch
Worcestershire
B97 6HD

Redditch Nightstop
Statement of Financial Activities
For the year end 31st March 2024

	Notes	2024			2023
Income		*Unrestricted*	*Restricted*	**Total**	
Lottery grant		-	73,596	73,596	41,833
WCC funding		-	12,581	12,581	12,581
Tudor trust grant		-	-	-	18,000
Donations		17,451	-	17,451	15,222
RBC funding		-	79,053	79,053	77,075
Gift aid recovered		554		554	1,041
Microgrants	6	-	16,553	16,553	25,247
Bank interest		3,222	-	3,222	1,163
		-			
		21,227	**181,783**	**203,010**	**192,162**
Expenditure					
Salaries		10,776	133,450	144,226	140,842
Computer expenses		-	2,726	2,726	2,649
Rent & rates		-	15,048	15,048	14,400
General office expenses		-	3,057	3,057	2,579
Consultancy		-	2,838	2,838	4,675
Marketing		-	28	28	112
Meeting expenses		-	116	116	197
Phone/internet		-	2,290	2,290	1,952
Printing, post and stationery		-	272	272	550
Staff travel & training			1,567	1,567	2,255
Staff other expenses		77	-	77	320
Insurance		-	7,576	7,576	6,398
Hospitality		45	-	45	173
Emergency accommodation- hotels		-	3,107	3,107	75
Emergency accommodation- host payments		-	1,783	1,783	-
Client expenses			26,671	26,671	24,642
Client hardship fund		2,399	-	2,399	5,058
Bank charges		-	60	60	72
Host expenses		-	44	44	78
Affiliation & registration fees		-	714	714	1,425
DBS Checks		-	23	23	217
Depreciation		2,350	-	2,350	5,370
Client activities		-	609	609	735
Accountancy costs		-	705	705	292
Trustee gifts		21	-	21	-
		15,669	**202,685**	**218,353**	**215,064**
Net movement in funds:		**5,558**	**(20,901)**	**(15,343)**	**(22,902)**

Redditch Nightstop
Annual accounts to 31st March 2024
Balance sheet

	2024	2023
Non-current assets		
Fixed assets	1,847	3,309
Current assets		
Cash at bank	160,094	160,681
Debtors	460	306
Current liabilities		
Creditors	2,914	6,180
Deferred income	16,714	-
Net current assets	**142,773**	**158,115**
Reserves:		
Restricted	5,911	26,812
Unrestricted	136,862	131,303
	142,773	**158,115**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2024 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:

Mike Hill
Director

Redditch Nightstop
Annual accounts to 31st March 2024
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nightstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 Preparation of the accounts on a going concern basis

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5 *Tangible fixed assets*

The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.

Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years
Office Improvements: Straight line over 5 years
Computer Equipment: Straight line over 3 years

1.6 *Debtors*

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7 *Cash at bank and in hand*

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8 *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 *Pensions*

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2023	5,002	11,623	8,587	25,212
Additions	388	500	-	888
Cost at 31/03/2024	5,390	12,123	8,587	26,100
Depreciation at 01/04/2023	3,281	11,623	6,999	21,903
Charge for year	656	182	1,513	2,350
Depreciation at 31/03/2024	3,937	11,805	8,512	24,253
Netbook value at 01/04/2023	1,721	-	1,588	3,309
Netbook value at 31/03/2024	**1,453**	**318**	**76**	**1,847**

Total staff costs were as follows:

	2024	2023
Salaries and wages	135,763	129,295
Social security costs	4,390	7,668
Pension costs	4,073	3,879
	144,226	140,842

No employees received remuneration of more than £60,000 during the year.
Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2023: £nil).

	No.	No.
The monthly number of employees during the year:	6	6

4. Operating lease commitments

As at 31 March 2023 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2024	2023
Within one year	15,264	15,048
Between one and five years	10,176	25,440
	25,440	40,488

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	131,303	26,812
Movement in funds:	5,558	(20,901)
Funds to carry forward	136,862	5,911

6. Microgrants

Below are details of the microgrants awarded in the year and a brief description of the services provided:

7,401	Tardebigge Relief Fund- is a local charity funding mainly household white goods for clients in need
5,000	National Grid Grant – project "A Warm Place to call Home" funding items to reduce energy costs eg carpets & curtains
4,152	Sainsbury's- "Eat well grant"- Funding food parcels, social meals & cooking learning sessions for our clients
16,553	

Redditch Nightstop
Annual accounts to 31st March 2024
Balance sheet

	2024	2023
Non-current assets		
Fixed assets	1,847	3,309
Current assets		
Cash at bank	160,094	160,681
Debtors	460	306
Current liabilities		
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Deferred income	16,714	-
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Reserves:		
Restricted	5,911	26,812
Unrestricted	136,862	131,303
	142,773	**158,115**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2024 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 9 December 2024 and were signed on its behalf by:

Mike Hill
Director

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees	Redditch Nightstop		
On accounts for the year ended	31 March 2024	**Charity no (if any)**	1138158
Set out on pages	1 to 10		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31/03/2024**.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:	AO Bibbey	**Date:**	13/12/2024
Name:	Arthur Bibbey		
Relevant professional qualification(s) or body (if any):	ACA/ICAEW		
Address:	The Old Rectory, 407 Stourbridge Road, Catshill Bromsgrove, Worcestershire B61 9LG		

Section B	Disclosure
	Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

REDDITCH NIGHTSTOP

England & Wales - Charity number 1138158

Accounts

ANNUAL REPORT

2022-23

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OUR MISSION, VISION, VALUES

Our mission

To work collaboratively with young people for as long as needed to increase social capital, by the provision of support, hosted accommodation, and learning, to bring about lasting change and break the cycle of homelessness.

Our Vision

A society in which every young adult has a safe place to call home and can thrive within their community.

Our Values

Respect.
We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Dignity.
We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security.
We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality.
We value diversity within our charity and the wider society, and we strive for equality of opportunity.

CHAIRS REPORT

Redditch Nightstop was established in 1997 to prevent youth homelessness, now in our **25th year**, we have celebrated our commitment to our purpose and how we have **evolved** to deliver a comprehensive homelessness prevention support service for 16- to 35-year-olds.
Our projects:

- **Safe Accommodation and Support (SAS) project** (Emergency Accommodation, Supported Lodgings, Support, Learning and Mediation) for **16 - 25 year olds**, since 2016.
- **Floating Support** - Homelessness Prevention and Support **18-21** (up to 25yrs for care leavers), since 2013
- **Floating Support** - Homelessness Prevention and Support **21 - 35 year olds**, since 2018

We have worked collaboratively with young people, families, local agencies, schools, and other youth organisations for **as long as is needed** to bring about **lasting change** and break the cycle of homelessness. Delivering our work using a **holistic**, and **person-centered approach**, to enable young people to confidently navigate the uneven and unpredictable journey to **successful independence** across five key areas:

- **Accommodation**: Support to access safe accommodation, including our volunteer-hosted emergency accommodation and longer term supported lodgings.
- **Wellbeing**: Improving physical and mental health, building confidence and self-esteem.
- **Independent Living**: Ensuring young people have the skills and resources to live independently.
- **Relationships:** Building trusted relationships with support services, peers, family members.
- **Work, Training and Education:** Empowering young people to engage in learning, personal development, providing practical and emotional support to gain and sustain employment.

Quote from a young person:

"I didn't even think I'd get to Uni and now I'm doing my second degree. I've even started thinking about possibly carrying it on to do my Masters… and I'm doing my driving lessons now, so hopefully I'll be driving by the start of next year. I never would've even imagined being able to afford to do anything like that before. It's all opened up a lot more opportunities for me." (Independent Impact Evaluation, Tiller Research 2021)

The charity has successfully raised additional funds to support its operations. The financial position is **secure**, although additional funds are required in future years to maintain the same level of activity.

The work of our charity is **valued** within the **community**, and we are grateful to individuals, companies and foundations that have provided funding.

An independent review of our work undertaken in July 2022 found local providers viewed our staff team as **dedicated**, **passionate**, **highly skilled**, and **effective** in reducing youth homelessness.

The Charity ensures as part of its governance that an up-to-date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exist within our trustee body.

The charity looks forward to continuing to serve its community and to working with partners to prevent homelessness and enable young people to thrive.

DIRECTORS AND TRUSTEES

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year and since the year end were as follows:

Michael Hill BA Hons ACMA ACIS	Chair
Charlotte Shepard	Vice Chair
Gary Battersby	Secretary
Andrew Hopkins	Treasurer
Glyn Johnson	
Ben Costello	
Matthew Wood	

FINANCIAL ACCOUNTS 2022 - 2023 SUMMARY

INCOME

	2021-22	2022-23
GRANT FUNDING	£186,707	£174,736
DONATIONS	£17,527	£15,222
OTHER INCOME	£287	£2,204
TOTAL INCOME	**£204,521**	**£192,162**

EXPENDITURE

STAFF SALARIES	£128,876	£140,842
CLIENT ACCOMMODATION	£779	£75
CLIENT EXPENSES	£14,902	£30,435
PREMISES RENT	£14,400	£14,400
INSURANCE	£6,593	£6,398
GENERAL RUNNING COSTS	£21,162	£22,914
TOTAL EXPENDITURE	**£186,712**	**£215,064**

REPORT FROM OUR CHARITY MANAGER

This year we have supported a wide range of needs, initially dealing with the imminent threat of homelessness and acute needs, and then the long-term needs, to ensure a sustainable outcome. We have supported **161 young people,** across our four outcome priorities:

- **Outcome 1** – Homeless young people will be safely accommodated and have improved Health and Wellbeing.
- **Outcome 2** – Homeless young people will have improved life skills to sustain independent living.
- **Outcome 3** – Homeless young people will have increased resilience through improved support networks.
- **Outcome 4** – Homeless young people will have reduced barriers to accessing education, training, and employment, countering social isolation.

The way that our services have been needed by our clients over the past year is clearly reflective of the economic and social climate; specifically, the increased **cost-of-living**, **high rents**, **housing shortage**, and **limited face to face** contact with services because of remote working and structural changes following the COVID pandemic. **Additional barriers** that have further **exacerbated** the lives of young people at risk of or experiencing homelessness.

> The recent pandemic and changes to the benefits system together with the impact of the cost-of-living crisis and the number of people in low paid work has seen a rise in the number of young people at risk of homelessness. (Homelessness and Rough Sleeping Strategy 22-25)

In response we have **increased** the **time** we spend with young people during one-to-one support sessions, and introduced other **face to face** activities; a weekly lunch, a volunteer-led therapy craft session and day trips. All have been well attended, evidence that our young people **need** to **connect** with staff, volunteers, and peers, and to have regular access to a warm comfortable space, healthy food, use of our facilities, and resources.

To reduce the impact of the increased costs of living for our young people we have accessed new funding initiatives and grants, and through **community fundraising** we have our own hardship fund to provide funds and services that **cannot be accessed anywhere else**, a **much-needed lifeline** for our clients to continue with their lives, for instance fixing a car window screen to maintain employment. Funding removals for clients to access donated items or to move home. We have also maintained our Awards for All funding for our young people to access free specialist mental health services.

Social Capital and Emotional Poverty

Individual social capital is built on **strong relationships, networks**, and **trus**t. It provides assets and resources that an individual can use for protection and support when facing challenges, and access to opportunities for enhancing economic security and emotional wellbeing. Our clients are unlikely to have a strong family or personal support network, with many having experienced one or more of **family breakdown (33%)**, **bereavement (12%)**, or **domestic abuse (37%)**. Most first make contact having suddenly left homes and relationships on which they were economically and socially dependent, often with **debts (35%).**

Our young people need the opportunity to learn the skills, gain experience and the 'know how' to access the resources to successfully manage independent living, they have limited finances, technology and understanding about their rights or knowledge of support available. **Additional challenge**s or **barriers** include **substance misuse (35%)**, **pregnancy/children (15%**), or a **history of offending (10%)**. Trust in services is typically low, often because of negative personal or family experiences. Faced with complex, hard to navigate systems and a lack of youth informed supported pathways and housing options (Homeless Link 2023), our clients typically start their journey with us **devoid** of a sense of agency in their circumstances.

Emotional poverty is a deficit of the emotional resources needed to cope with life's challenges. It typically results from an environment that makes an individual feel **'less than'** or **'separate'** from' others, resulting in **low self-efficacy** and **self-esteem**. It can lead to responses such as **anger, anxiety**, **isolation** and substance misuse, negatively impacting on wellbeing, relationships, tenancy management, education and employment. Our clients, on first contact, typically display emotional poverty.This might be because of difficult or abusive family or home circumstances, **trauma (48%)**, or may be linked to (sometimes undiagnosed) physical or **mental health conditions (75%)**, **neurodiversity** or developmental needs **(30%)**. (Statistics relate to total client numbers 2022-23).

The tables below demonstrate how our work increases social capital and reduces emotional poverty.

"Normally it would've been my mum [supporting me]. But because she's no longer here and that, you ain't got that person you can just report back to, who'd tell you what you need to do and how to do it."

"I literally had nothing... And I didn't even know what was going on."

"[A client's experience of another provider]: Like, they keep asking you, 'oh, can you just go to your brother's? Your mom's?' And you can't. You just really can't!"

STRONG RELATIONSHIPS UNDERPIN THE REDDITCH NIGHTSTOP THEORY OF CHANGE.

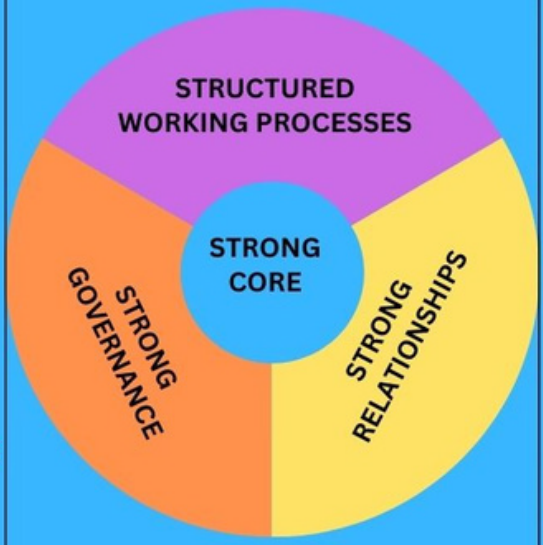
STRUCTURED PATHWAY that is FORWARD-LOOKING, offers a CLEAR ROUTE, and EMPOWERS TRANSITION

STRONG ORGANISATIONAL CORE
Provides a stable base from which Young People can move forward

- Stable and available physical space (office, supported lodgings)
- Provision for subsistence needs
- Support to access education, work, funding
- Stable relationships
- Timely and reliable response

STRUCTURED WORKING PROCESSES

- Reasonable, well-communicated rules and processes
- Structured, pathway that remains 'forward'moving'
- Focus on positive activities
- Staff provides a professional supportive relationship
- Processes ensure safety for all, at all times



STRONG RELATIONSHIPS
Internal between

- Staff - with hosts, young people, volunteers
- Hosts - with staff and young people
- Young People - hosts and staff

External

- Nightstop - with community (business, public)
- Nighstop - with other agencies, charity sector, sponsors and funders

Relationships at Nighstop are characterised by

- Respect - Trust - Safety

STRONG GOVERNANCE

- Business planning approach
- Reflective and Responsive, using monitoring, review and insight
- Active board, who are clear about their roles and purposes

Mental Health - managing mental health conditions, support to access counselling/support/addictions services, increasing resilience, reducing stress, developing self-esteem/self worth, increasing confidence.
Physical Health - accessing health care, managing health conditions, living in a safe encironment, encouraging decreased substance misuse, healthier lifestyle and self care.
Dignity and Respect - being able to have basic needs met, being treated with respect/dignity, having personal space and privacy respected, treating other people and their property with respect, enablesd to trust others and being trusted.

Provision of Holistic and Personalised Support for Young People

REACTIVE support - alleviating immediate risk of homelessness

PROACTIVE support - breaking cycle of crisis by enabling successful transition through information, education and expanded support network.
Facilitating Access to **Education, Employment and Life Skills**

Increasing **Social Capital**

Successful TRANSITION (Prevention and Alleviation of Youth Homelessness, Breaking cycles of crisis)

Building and/or Stabilising **Supportive Relationships**

Developing and strengthening sense of **future direction**

Securing and maintaining suitable **Housing Solutions** for medium- longer term.

Maintaining **holistic wellbeing**

Empowered to take control of own future through developing skills, education, confidence and awareness of opportunities.

Theory of change for Redditch Nightstop based on evaluation data collected and analysed by Tiller Research Ltd

Our **staff** team have **extensive professional knowledge** gained from their length of service in this area of work, their role further enhanced by training and relevant lived experiences which brings **unique empathy**, and a range of strategies to the role. With this experience staff act as role models and rapidly build trust with beneficiaries. Our **committed board of trustees** share their skills and knowledge to maintain and develop our work.

Our **hosts are invaluable** and integral to our work, they have a **genuine** interest in keeping young people safe, sharing their home, providing a place of safety, company, and support, an **unspoken message** to the young people that stay with them that they are **valued** and important. One of our strategic aims in 2023-24 is to increase our host capacity.

We have maintained **positive relationships** with funders, statutory organisations, membership organisations such as Depaul UK, Centrepoint and BARN, local business, and the public. We would like to **extend our thanks** for their **interest** in our work, **investment**, and **funding**.

Fairway Training, Redditch - have supported our work since 2018.

We have been connected with Redditch Nightstop for a number of years now and we decided to support the charity because it provides a vital and practical service to young people in the Redditch area. We continue to be impressed by the dedication, enthusiasm and professionalism of the staff in the delivery of the service, and the values of Redditch Nightstop very much align with our own company values.

Our **Strategic Business and Financial plan 22 -25**, directs our future work and income needs to achieve our vision. Our main priorities in 2023:

- Secure funding for the SAS project beyond September 2023.
- Secure funding for Floating Support 21-35 project beyond April 2024
- Secure funding for Floating Support 18 - 21 project beyond January 2024
- Increase support staff hours
- Increase hosting capacity
- Analyse and improve our data, monitoring, and communication processes

We couldn't do our work alone, we work together with our clients, our volunteers, and the local community for the benefit of all.

Susan

25 YEARS OF REDDITCH NIGHTSTOP

We celebrated our 25th Anniversary in December 2022 with an afternoon tea, we were joined by our volunteers and beneficiaries, including Lisa Waring who set up the Nightstop service in 1997, Gill Groom, the Charity Manager until 2015, and Tony Pitt our longest serving host, since 1997. We were pleased that the Mayor of Redditch, Ann Isherwood came to support our event.

The Standard, Friday, May 2, 1997 R

Sales and Editorial (01527) 67714

New charity gives hope to homeless

A NEW charity aims to stop young people being forced to sleep on the streets - but it needs help.

Redditch Nightstop has just been launched thanks to an £80,000 lottery grant, but hosts are desperately needed.

These volunteers will be asked to provide a young homeless person with a meal and a bed for the night.

Sarah Tyrrell

Charity worker, Sylvia Brown, said: "This project is immensely worthwhile because it provides a breathing space for young people.

"They could be fleeing from violence, splitting up from a partner or may have lost their job.

"We aim to give them hope and direction by inviting them into the homes of people who care, one night at a time.

"Steps can then be taken to find more permanent accommodation, without the added pressure of sleeping rough."

Homeless people aged 16 to 21-years-old will be able to benefit from the practical help and emotional support provided by the charity.

They will be referred to Nightstop by organisations such as Step Out, Signpost or Social Services.

These young people will then be interviewed and helped to devise an action plan.

Those who wish to reconcile with their families will also be offered a counselling service, organised by church volunteers.

Potential volunteers are being invited to a preparation course at the Ecumenical Centre, Kingfisher Walk, from 7pm to 9pm on Monday, May 12.

Hosts will receive full training, £5 expenses per night and a 24 hour emergency support service.

Anyone who would like more information should call Nightstop co-ordinator, Lisa Waring, on 01527 66036.

● Helping the homeless - Nightstop workers, Lisa Waring and Sylvia Brown, drum up support. (Picture by John Anyon) AP76397

'As the Mayor of Redditch, I felt extremely honored to be part of the 25th Anniversary Celebration of Nightstop. I have met several service users over the years and their stories have been extremely sad ones. But when Nightstop got involved, there was a light in the darkness for those young people. Nightstop not only physically supported with a roof over their heads but have given much needed mental and emotional support too.

I am also honored to have friends that have opened their homes to young people in need of a safe place to stay. They have said the support and guidance of Nightstop was invaluable in preparing them to be confident volunteers thank you to all at Nightstop – Staff and Volunteers for being that port in a storm and a light in the darkness'. (Ann Isherwood 22-23)

OUR WORK IN ACTION

SUPPORT WORK

Toby was referred to Redditch Nightstop as he was not coping in his tenancy. Homeless at the age of 16, he was accommodated by the local authority after 2 years of sofa surfing. The flat was poor quality and the environment was dangerous and intimidating. Toby was the victim of harassment and bullying and constantly felt under threat. The impact on his mental health was severe; he was isolated and unable to work which resulted in debt.

We supported Toby to keep safe, to gather evidence to support a move to a suitable property, and to access services to improve his mental health. Nightstop facilitated meetings with CAP to resolve debt. Toby was supported to learn to shop, cook and budget.

Toby was matched to a suitable property and accessed grants via our partnerships to fund carpets and white goods. He is proud of his home and manages it well, cooking regularly and eating nutritious meals. He can keep himself safe, has cleared all debt and is managing his income well. Toby has gained weight and his sleep has improved. His mental health is improving, and his loneliness is decreasing through attending our activities. He is thriving in his new home, and said **"I feel calmer, happier and safer".**

MEDIATION WORK

Our mediation provision has been a crucial provision when **parents** and **young people** have **reached out** to us to help them to resolve the conflict in their home. We have provided a safe and neutral space to facilitate face to face mediation sessions for everyone involved to reach a resolution.

Jack's parents self-referred to Redditch Nightstop as the relationship between them and Jack, 17 was at breaking point and there was a real risk of homelessness. Jack was NEET and displaying difficult behaviour at home and in the local community. Jack and his parents attended regular mediation sessions to explore how the conflict was impacting on everyone at home, to understand housing options should things break down completely and to reach a resolution to improve the situation. Jack was supported to explain to his parents how he felt, and to listen to his parents about the impact his behaviour was having on the house and to recognise his own emotions and responses. The family were supported to help Jack to access suitable education provision, which he has maintained. The **family report** that although not perfect, **things are much improved and Jack remains at home.**

EMERGENCY ACCOMMODATION

After an argument with parents Sadie (they) left home. Without anywhere safe to go, Sadie presented to Redditch Nightstop seeking help. We supported them to discuss their situation and to make a homeless application with Housing Options. Sadie refused to return home. Emergency accommodation was arranged in a host home where they were provided with an evening meal and a private bedroom and an opportunity to talk with the hosts. The following morning Sadie missed their family and wanted to return home but was not sure how to approach them to resolve things. Staff supported Sadie to contact his parents and a return home was arranged. The family were offered follow on support and Redditch Nightstop tenancy training in the future to prepare for a planned move. The **Family** were grateful for the emergency accommodation and support from Redditch Nightstop staff.

FLOATING SUPPORT 21-35

Sam was referred to Nightstop, aged 31 years, after being made homeless due to family breakdown caused by extremely poor parental mental health. He lived temporarily with the family of his friend who had known him since childhood. We supported Sam through the application and interview process to access housing; this included gathering evidence of his priority need. We supported Sam to access Adult Social Care due to his needs and vulnerabilities and to register with his GP and seek subsequent medical and mental health support. This included a referral for an autism assessment, as no diagnosis of his needs had been made, despite attending a specialist school.

Sam was supported via our hardship fund to buy clothing which he could not access from his home address. He has accessed our learning programme, employment programme, lunches, and craft therapy to develop tenancy and health and wellbeing related life skills and to reduce his social isolation.

Sam was allocated a 1 bed flat. We provided funding for some essential household items and pay for removals to collect a furniture donation to set up his home.

Sam reports that his personal situation and wellbeing has **greatly improved**. He has built trust with his support workers, made connections with his peers, which has increased his confidence and self-esteem. **He has secured employment and is proud of all he is achieving.**

An external evaluation stated that we provided "a useful, helpful service which gives sound guidance in a caring, safe, supportive, and friendly environment..... Where clients..... feel safe and receive effective support that is tailored to their needs". (Tiller Nov 2021)

Redditch Nightstop is the link for clients to access the wider community provisions and opportunities, a steppingstone to managing life and thriving.

"If I didn't have Nightstop, I'd probably be in a really risky situation. I'd still be in debt.

"I feel [Nightstop] has taught me some things in life. My trust in services has improved." "Drop in helps with meeting new people and socialising with new people, it has helped boost my self-confidence."

"It's that I know you're always there. And in my head that's kind of a safety net, and I know if something goes off I can call you guys and say, now what do I do? How do I go about doing this?"

"How many times do I call you, to this day, when something's gone wrong? I called you not long ago because there was a debt that wasn't mine but was technically mine and you talked me through it... you're very good at listening too... I can't call anyone else, I've got no-one else, so I just call you."

FUNDRAISING EVENTS

The community comes together and surprises us every year with their fantastic fund raising ideas, here are but a few:-

Lakeside lads and Astwood FC turn back the clock for Nightstop

This is now - some of the Lakeside lads getting kitted up for the big match.

Redditch Editorial
18th May, 2022

SOUTH Redditch Sport Club is the place to be this Saturday, May 21, when a special fundraising match of 'golden oldies' is held in aid of Redditch Nightstop.

Reliving past glories will be the lads of Lakeside FC and Astwood FC for a bit of fun and fundraising before the focus switches to the Entaco Sports Club in Studley for a family disco, raffle and much more from 6pm.

"It all started with a chat between me and my pal and as a result we've pulled all the old faces together and we're going to turn out for a match and all for Redditch Nightstop," said Paul Crane, who admitted in was about 15 years since he last pulled his football kit on.

"We'll all be carrying a few knocks and bruises we've picked up over the years but it's going to be quite an occasion.

Redditch Nightstop · Follow
Published by Donna Brookes · 23 August 2022 ·

GREAT BIG WELL DONE to our latest fund raisers Heather and her friend Beth, here they are with they well deserved wings! They said that they would a 100% recommend doing one such an experience!

So come on you lovely people, do you fancy raising money for Redditch Nightstop please just let us know and we'll help you get your fund raising journey started!

Well done again Heather and Beth ❤️

Redditch Nightstop
Published by Donna Brookes · 4 October 2022 ·

Oakland International have released a new work-skills training initiative, designed to help adults affected by homelessness.
https://oakland-international.com/.../partnership-with.../
InUnity Redditch Nightstop North Worcestershire Basement Projects #training #youngadults

OAKLAND-INTERNATIONAL.COM
Partnership with Oakland International Offers Skills Based Work Training - Oakland International

Smart 1 Recruitment · Follow
28 April ·

We're ending the week on a high, by donating some cash to charity!
This month we have chosen Redditch Nightstop who are local to us and provide services and support to those facing homelessness.

More information and how to donate to this fantastic cause can be found here:
https://redditchnightstop.co.uk/

#charity #homelessnesscharity #helpwithhomelessness

amazon.com

TESCO

THE BRIDGE
A Centre for Christian Worship & Community Life

Specsavers

nationalgrid
HERE WITH YOU. HERE FOR YOU.

GROUP MEAL

Our group meals are provided **every week** for our clients, we provide a nutritious homecooked meal and pudding, the table is laid, and we all **sit together**, to eat and chat.

We are providing the environment for clients to develop a **peer support** network, and a touchpoint opportunity to seek support if needed, from each other and staff. Staff have observed the clients becoming increasingly comfortable in group a group situation, **developing conversational skills**, **checking out norms and values**, **building tolerance**. They provide each other with advice and guidance, showing concern and celebrating each other's achievements. We often use a buddy system for welcoming new young people.

680 **meals have been enjoyed in a group setting at Nightstop this year!**

OUR LEARNING

At Redditch Nightstop, learning happens in a **variety of ways**, during support sessions, individual or group planned formal sessions based around specific topics, day trips, and via informal impromptu conversations between staff and other young people. This **approach** to learning is **effective** for our client group, providing a variety of opportunities and different ways for our young people to learn, from each other, staff and volunteers.

The learning is delivered in our environment, which is familiar to the clients and delivered by our staff and volunteers who they feel **comfortable** with. Often a **stepping stone** for young people to build up enough confidence to access learning, voluntary work or employment outside of our service.

This year we **widened the scope** of our learning programme to include the 'Work It Out' project, a referral partnership between Redditch Nightstop, The Basement Project, InUnity and Oakland International. Designed to help those looking for a way into the workplace, delivered by experienced trainers from Centrepoint UK with the object of helping participants **improve their chances of securing employment**. Oakland International provided the training facilities, attendee lunches and additional work-skills involvement and training. This included work shadowing, work experience opportunities, to supplement participants in-class learning, adding the additional benefits of perspective, environment and a 'real world' employee experience.

Over half of the young people that attended the 'Work it Out' programme have taken up voluntary roles, started work, and enrolled in learning.

Our programme of learning also included.

Jewellery making, using hand tools, design.

COOKING sessions.

ART therapy.

Client led CHRISTMAS crafts and baking.

Make do and mend Sewing machine skills.

Sexual health and Wellbeing Workshop.

TENANCY Training.

EXTENDING OUR HOLISTIC SUPPORT FOR SUSTAINALBE OUTCOMES

National Grid - 'A Warm Place to Call Home'
The purpose of this project is the provision of advice and guidance on efficient energy use through available resources, **it has helped 25 young people,** personalised to their individual circumstances. We have provided warm packs, economical cooking equipment such as slow cookers, microwaves and air fryers, and items to reduce energy use at home such as blankets, draft excluders, carpets and curtains.

B&Q - 'A Place to Call Home'
The purpose of this project is to provide household items including furniture, flooring and decorating equipment to reduce the financial barriers associated with setting up a home. **18 young people that were homeless or at risk of being homeless have created homes that they are proud of.**

By removing furniture 'destitution' and the possibility of furniture 'insecurity'* the chance of tenancy sustainment is increased. The young people supported through these project have had the opportunity to put their own expression on their homes making them feel comfortable and secure, they have successfully sustained their homes. The young people who have been supported range from single people to couples with children and single parent families. They did not have any funds to purchase the items needed and were unable to access the funds in the near future, even when they were in employment.
(*EndFurniturePoverty)

Awards for All
Free access to mental health and wellbeing practitioners, to learn techniques and strategies for maintaining good mental health and resilience, specifically helping with relationships with family members & friends, education, self-esteem, confidence, physical health, addictions, depression, self-harming, risk taking behaviour, school, college or work attendance, anxiety and stress. This project has provided a **total of 83 1 to 1 specialist mental health sessions for 16 young people, and 11 young people with specific items to improve mental wellbeing.**

Tardebigge in Sickness and Relief Fund - funding a range of household items and needs such as rent arrears to prevent poverty and ill health. **5 young people have been supported by this fund.**

Centrepoint Bursary scheme - provides financial support for enabling young people to access training, education and employment. **2 young people have been supported through this fund**.

Vodafone - SIM cards for those experiencing financial hardship and struggling to connect with other services. This year **20 SIM cards have been provided.**

Redditch Nightstop Hardship fund - removing financial barriers to prevent poverty, hunger and decline and to enable people to maintain employment. We have funded, fresh food, gas/electric, travel, and debt.

TOGETHER, WITH THE SUPPORT OF OUR HOSTS, VOLUNTEERS, FUNDERS, AND SUPPORTERS WE HAVE SERVED AS A VITAL 'SAFETY NET' FOR YOUNG ADULTS WHO IDENTIFIED THE SUPPORT THEY HAVE RECIEVED FROM REDDITCH NIGHTSTOP AS ANALOGOUS TO SUPPORT THEY ASSUME OTHER PEOPLE RECIEVE FROM FAMILY OR PERSONAL SUPPORT NETWORKS.

Unit 4-5 Britten House
Britten Street
Redditch
B97 6HD

Tel: 01527 66036

Charity No. 1138158
Companies No. 7302871

info@redditchnightstop.co.uk
www.redditchnightstop.co.uk

Redditch Nightstop

(A company limited by guarantee)

Report and financial statements

Year ending 31st March 2023

Company No: 07302871

Charity No: 1138158

Redditch Nightstop Report of the Trustees for the year end 31st March 2023.

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for t he year ending 31 March 2023.

These are
prepared to meet the requirements for a directors' report and accounts for Companies Act
purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the
Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practic e applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities:
Redditch Nightstop was established in 1997 to prevent youth homelessness and has evolved to now deliver a comprehensive homelessness prevention and support service for 16- to 35-year-olds.

We work collaboratively with young people, families, local agencies, schools, and other youth organisations for as long as is needed to bring about lasting change and break the cycle of homelessness.

A holistic, and person-centred approach, to enable young people to confidently navigate the uneven and unpredictable journey to successful independence across five key areas:

- Accommodation: Support to access safe accommodation, including our volunteer-hosted emergency accommodation and longer term supported lodgings.
- Wellbeing: Improving physical and mental health, building confidence and self-esteem.
- Independent Living: Ensuring young people have the skills and resources to live independently.
- Relationships: Building trusted relationships with support services, peers, family members.
- Work, Training and Education: Empowering young people to engage in learning, personal development, providing practical and emotional support to gain and sustain employment.

Our activities:

- Individually tailored one-to-one support offered face-to-face, or by telephone, including:

o Responsive support and advocacy addressing acute or urgent accommodation, food, health, and wellbeing needs.

o Proactive support to engage positively with services, build social and emotional capital and access grants and resources, e.g. to secure essential white goods, furniture, clothing, toiletries and sanitary products.

- Opportunities for young people to connect and build positive peer support networks via facilitated social activities within our large, homely, purpose designed open-plan kitchen diner.
- Resources for young people to engage with services, including computers, internet access and telephones, independently or with staff support.
- Individual and group learning to improve confidence, self-esteem, and work readiness.
- Independent living skills to sustain a tenancy, including improving wellbeing, cooking, and budgeting.
- Training, support, and supervision for volunteers who help deliver our services, including hosts, drivers and office support.

The work of Redditch Nightstop will make the following difference to young people at risk of or experiencing homelessness, they will,

- Be safely accommodated and have improved health and wellbeing.
- Have improved life skills to sustain independent living.
- Have increased resilience through improved support networks.
- Have reduced barriers to accessing education; training; and employment; countering social isolation.

The year 22/23 has been a successful year for the charity, with the hard work of the staff, volunteers, and trustees.

The charity has successfully raised additional funds to support its operations. The financial position is secure, although additional funds are required in future years to maintain the same level of activity.

The work of our charity is valued within the community, and we are grateful to individuals, companies and foundations that have provided funding.

An independent review of our work undertaken in July 2022 found local providers viewed our staff team as dedicated, passionate, highly skilled, and effective in reducing youth homelessness.

The Charity ensures as part of its governance that an up-to-date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exist within our trustee body.

The charity looks forward to continuing to serve its community and to work with partners to prevent homelessness and enable people to thrive.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity.

Directors and Trustees:
The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year were as follows:
Michael Hill Chair
Charlotte Shepard Vice Chair
Gary Battersby Secretary
Andrew Hopkins Treasurer
Glyn Johnson
Ben Costello
Matthew Wood

Members Guarantee:
The liability of each member is fixed at an amount not to exceed £1.
The company is incorporated as a company limited by guarantee and does not have a share value.

Mike Hill (BA hons) ACMA ACIS
Chair
Unit 4 & 5, Britten House,
Britten Street,
Redditch
Worcs
B97 6HD

Redditch Nightstop
Statement of Financial Activities
For the year end 31st March 2023

	Notes	2023			2022
Income		*Unrestricted*	*Restricted*	**Total**	
Lottery grant		-	41,833	41,833	59,284
WCC funding		-	12,581	12,581	12,581
Tudor trust grant		-	18,000	18,000	36,500
Tudor trust Covid 19 wellbeing grant			-	-	2,000
Donations		15,222	-	15,222	17,527
Fundraising		-	-	-	35
RBC funding		-	77,075	77,075	59,125
Gift aid recovered		1,041		1,041	220
Microgrants	6	-	25,247	25,247	17,217
Bank interest		1,163	-	1,163	32
		17,426	**174,736**	**192,162**	**204,521**
Expenditure					
Salaries		10,523	130,319	140,842	128,876
Computer expenses		-	2,649	2,649	1,867
Rent & rates			14,400	14,400	14,400
General office expenses		-	2,579	2,579	2,002
Consultancy		-	4,675	4,675	1,790
Marketing		-	112	112	90
Meeting expenses		7	190	197	14
Office maintenance		-	-	-	-
Phone/internet		-	1,952	1,952	3,197
Printing, post and stationery		-	550	550	826
Staff travel & training			2,255	2,255	4,235
Staff other expenses		320	-	320	-
Insurance		-	6,398	6,398	6,593
Hospitality		154	19	173	14
Emergency accommodation- hotels		-	75	75	303
Emergency accommodation- host payments		-	-	-	302
Supported lodgings host payments		-	-	-	174
Client expenses			24,642	24,642	11,313
Client hardship fund		5,058	-	5,058	3,282
Fundraising costs		-	-	-	-
Bank charges		62	10	72	96
Host expenses		-	78	78	150
Affiliation & registration fees		13	1,412	1,425	353
DBS Checks		11	205	217	-
Depreciation		5,370	-	5,370	6,077
Loss on disposal of asset		-	-	-	-
Client activities		-	735	735	307
Accountancy costs		-	292	292	302
Trustee gifts		-	-	-	150
		21,518	**193,546**	**215,064**	**186,712**
Net movement in funds:		**(4,092)**	**(18,810)**	**(22,902)**	**17,809**

Redditch Nightstop
Annual accounts to 31st March 2023
Balance sheet

	2023	2022
Non-current assets		
Fixed assets	3,309	7,880
Current assets		
Cash at bank	160,681	194,929
Debtors	306	13,085
Current liabilities		
Creditors	6,180	3,878
Deferred income	-	31,000
Net current assets	**158,115**	**181,017**
Reserves:		
Restricted	26,812	45,622
Unrestricted	131,303	135,394
	158,115	**181,017**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2023 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 11 December 2023 and were signed on its behalf by:

M Hill

11.12.23

Mike Hill
Director

Redditch Nightstop
Annual accounts to 31st March 2023
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 *Basis of preparation*

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nightstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 *Preparation of the accounts on a going concern basis*

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 *Income*

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 *Fund accounting*

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5 *Tangible fixed assets*

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.
Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years
Office Improvements: Straight line over 5 years
Computer Equipment: Straight line over 3 years

1.6 *Debtors*

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7 *Cash at bank and in hand*

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8 *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 *Pensions*

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2022	4,431	11,623	8,360	24,414
Additions	571	-	227	798
Cost at 31/03/2023	5,002	11,623	8,587	25,212
Depreciation at 01/04/2022	2,583	9,499	4,451	16,533
Charge for year	698	2,124	2,548	5,370
Depreciation at 31/03/2023	3,281	11,623	6,999	21,903
Netbook value at 01/04/2022	1,848	2,124	3,910	7,881
Netbook value at 31/03/2023	**1,721**	-	**1,588**	**3,309**

3. Staff costs and trustees' emoluments

Total staff costs were as follows:

	2023	2022
Salaries and wages	129,295	118,936
Social security costs	7,668	6,208
Pension costs	3,879	3,673
	140,842	128,816

No employees received remuneration of more than £60,000 during the year.
Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2022: £nil).

	No.	No.
The monthly number of employees during the year:	6	5

4. Operating lease commitments

As at 31 March 2023 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2023	2022
Within one year	15,048	14,400
Between one and five years	25,440	14,400
	40,488	28,800

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	135,394	45,622
Movement in funds:	(4,092)	(18,810)
Funds to carry forward	131,302	26,812

6. Microgrants

Below are details of the microgrants awarded in the year and a brief description of the services provided:

4,094	Tardebigge Relief Fund- is a local charity funding mainly household white goods for clients in need
9,280	National Grid Grant – project "A Warm Place to call Home" funding items to reduce energy costs eg carpets & curtains
9,813	National Community Lottery Awards for All grant- funding our Mental Health project which provides counselling & Health & wellbeing items for clients
2,060	Inunity Grant- Project "Work it Out" in collaboration with local business Oaklands International, provided training towards employment for NEET clients
25,247	

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A **Independent Examiner's Report**

Report to the trustees	Redditch Nightstop		
On accounts for the year ended	31 March 2023	**Charity no (if any)**	1138158
Set out on pages	1 to 9		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:	AO Bibbey	**Date:**	25/09/23
Name:	Arthur John Bibbey		
Relevant professional qualification(s) or body (if any):	ACA/ICAEW		
Address:	The Old Rectory, 407 Stourbridge Road, Catshill		
	Bromsgrove, Worcestershire, B61 9LG		

Section B	Disclosure
	Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

REDDITCH NIGHTSTOP

England & Wales - Charity number 1138158

Accounts

ANNUAL REPORT

2021/2022

cover designed by Nighstop Client

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Mission, Vision and Values

A society in which every young adult has a safe place to call home and is positively engaged within their local community.

Our mission

·We pro-actively address needs to prevent homelessness in young adults aged 16 to 35
·We provide hosted accommodation at point of crisis and longer term.
·We work together with young adults, their families, and agencies to prevent homelessness.
·We provide a range of learning opportunities around tenancy sustainment and wellbeing.
·We provide an opportunity for people in need of our services to gain trust in people and agencies, feel dignified and not judged and to develop openness to new experiences

Our Values:

Respect
We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Support:
We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security:
We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality:
We value diversity within the charity and in wider society and we strive for equality of opportunity.

The trustees are pleased to present their annual directors' report together with the financial statements of the Charity for the year ending 31 March 2022.

These are prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

The year 2021/22 has been challenging year for the Charity. With the hard work of Staff, Volunteers, and Trustees the charity has continued to provide support to individuals and families across the Redditch area who have homelessness and related needs, employability, social and emotional needs. Support has been provided by group support work and through work with individual clients.

The Charity has successfully raised additional funds to support its operations.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity

More work is now based on preventative activities although the provision of emergency accommodation is still an important part of our work.

A key aim of the Charity is to work proactively with clients to address issues at an early stage of intervention and to try to stop issues escalating which would in turn result in much harder and costly issues for other agencies to try to address.

The Charity provides targeted support in a reassuring and inclusive manner to its users, the feedback from our clients is positive.

I would like to thank the Staff, Volunteers, and Trustees for their support of the Charity over the last year, especially during this challenging period in all our lives.

The Charity has been successful in a range of new funding grants and bids, which has helped secure the charities future.

It is essential that the Charity continues to be viable so it can continue to address the needs of clients. We know the work the Charity does is valued within the community and we are grateful to individuals and a range of organisation's, companies and foundations that have provided funding to the Charity over the year.

The Charity looks forward to continuing to serve its community and to working with partners to provide support to those who require our help.

The Charity ensures as part of its governance that and up to date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exists within our trustee body.

Mike Hill (BA hons) ACMA ACIS
Chair

DIRECTORS AND TRUSTEES

The directors of the charitable company (the charity) are its trustees for the purpose of charity law.

The trustees and officers serving during the year and since the year end were as follows:

(appointed prior to 20/21)

Michael Hill ***Chair***

Charlotte Sheppard ***Vice Chair***

Gary Battersby ***Secretary***

Glyn Johnson

Ben Costello

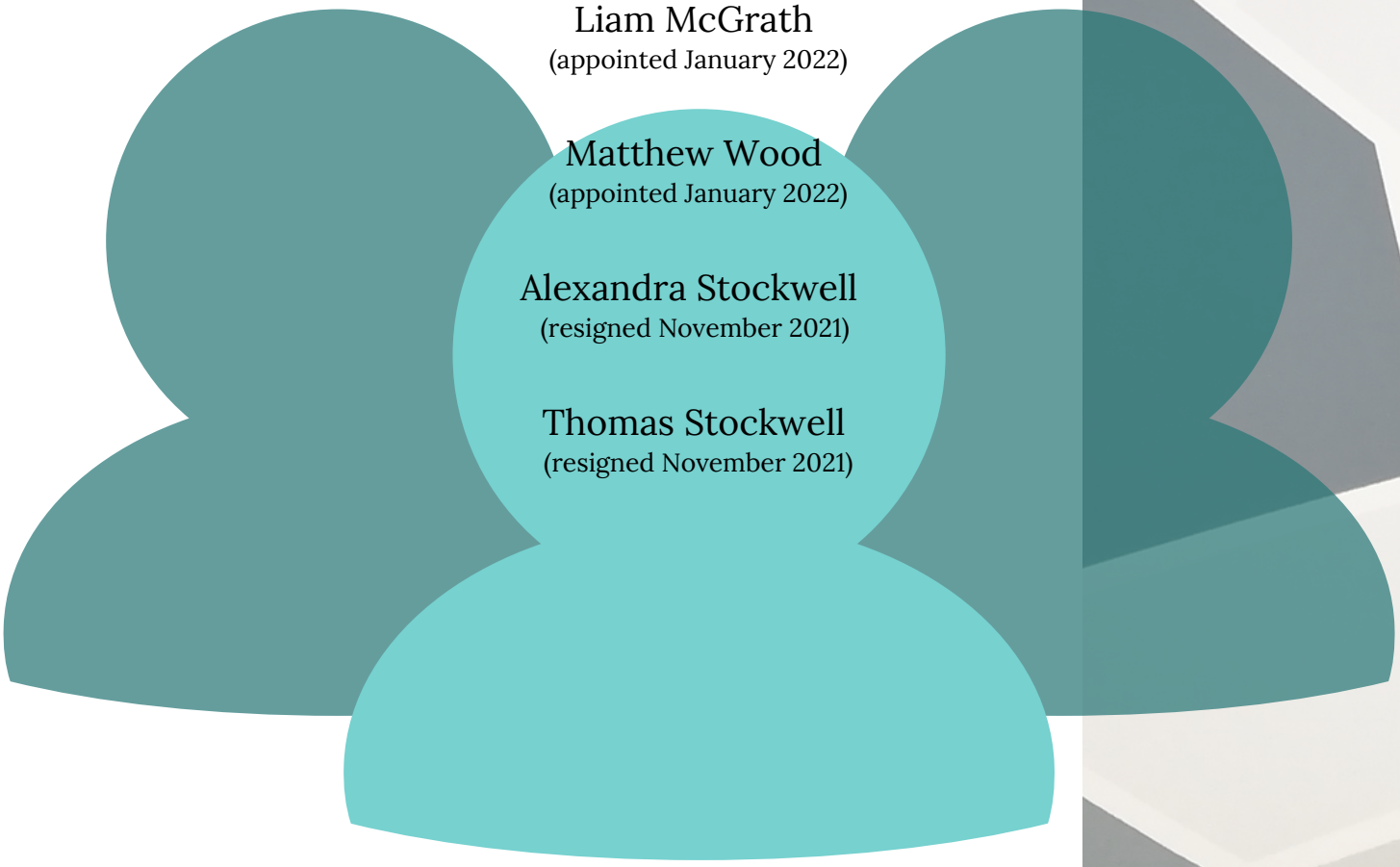
Andrew Hopkins Treasurer
(appointed January 2022)

Liam McGrath
(appointed January 2022)

Matthew Wood
(appointed January 2022)

Alexandra Stockwell
(resigned November 2021)

Thomas Stockwell
(resigned November 2021)



INCOME

	2022	2021
GRANT FUNDING	£186,707	£187,188
DONATIONS	£17,527	£21,085
FUNDRAISING	£35	£3,089
OTHER INCOME	£252	£3,595
TOTAL INCOME	**£204,521**	**£214,957**

EXPENDITURE

STAFF SALARIES	£128,876	£147,599
CLIENT ACCOMMODATION	£779	£4,977
CLIENT EXPENSES	£14,595	£20,509
PREMISES RENT	£14,400	£15,888
GENERAL RUNNING COSTS	£28,062	£27,303
TOTAL EXPENDITURE	**£186,712**	**£216,276**

REPORT FROM OUR CHARITY MANAGER SUSAN SADLER

At Redditch Nightstop we continue to deliver three core projects: our four-year Safe Accommodation and Support (SAS) project, for young adults aged 16 to 25 years, now in its third year, and two floating support projects, for young adults aged 18 to 35 years. Our contract with Worcestershire County Council for the FS 18-21years (25years for care leavers) is currently funded until January 2023 and our contract with Redditch Borough Council for the FS 21 – 35 years is currently funded until August 2023.

In addition to the funding for our core project activity work we have been successful in securing a range of smaller grants and funds with ***big impact*** that have enabled us to provide access to Mental Health and Wellbeing practitioners, fund essential household items, and relieve hardship.

Having a range of funding streams enables us to deliver our work holistically and remove the variety of barriers our clients experience, preventing decline and maximising the potential for growth.

From ***1st April 2021 until 31st March 2022***, we have supported ***107 young adults*** across all our projects, meeting our outcomes.

OUTCOME 1

Homeless young people will be safely accommodated, and have improved health and wellbeing

OUTCOME 2

Homeless young people will have improved life skills to sustain independent living

OUTCOME 3

Homeless young people will have increased resilience through improved support networks.

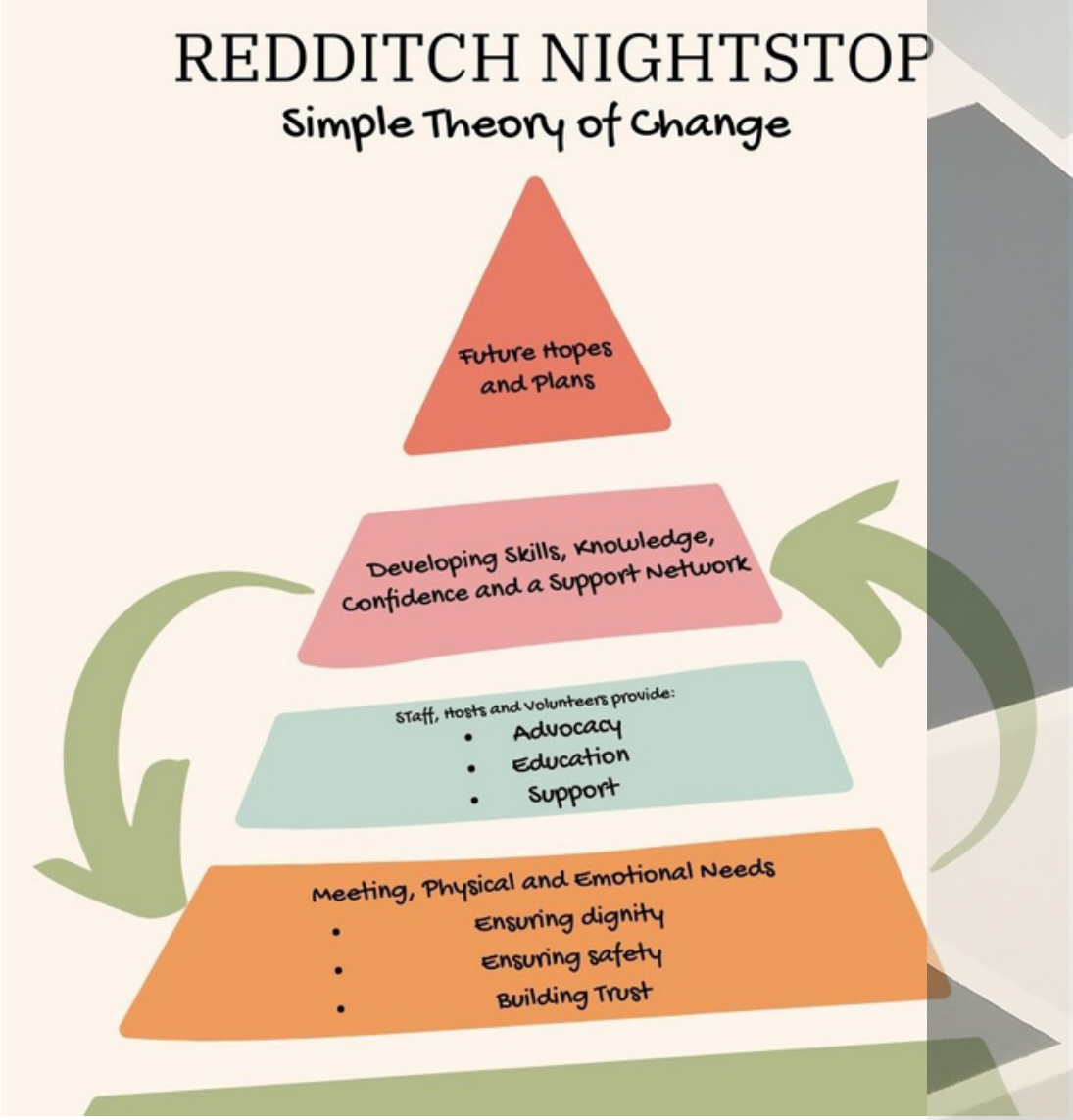
OUTCOME 4

Homeless young people will have reduced barriers to accessing education, training, and employment, countering social isolation.

During this financial year, we continued to 'flex' our work activities, in response to Covid rules, the needs of the clients and the wider community. We safely returned to working face to face with our clients, and other professionals, in our workspace and out in the community. When it was safe to do so, we re-started the ***learning programme*** and we have undertaken activities to ***recruit more hosts***.

Reflecting on the past year we identified that our work has evolved, clients are presenting more ***complex*** and ***unmet needs***, ***without a support network***, or ***sense of belonging*** within their community. For some clients support is needed for a longer period. In response we have increased staff time allocated for ***support work***, alongside one-to-one planned support sessions clients can drop in to access support, we know that being able to have this access is valued by our clients. In addition, staff ***cook a weekly meal for clients, eaten together in our communal setting***, familiar to our clients. To ensure clients feel safe and comfortable the meal is only for clients of Redditch Nightstop.

Returning to work directly with people and fully reopening our workspace has been important for us because the most defining element of our work, key to engaging clients and a successful outcome, is developing, facilitating, and maintaining relationships. During our assessments, face to face work has an important function, enabling us to observe physical appearance, including clothing and shoes, listen to and understand about situation, including their strengths. Understanding the whole situation, we can make a realistic plan with clients to meet their needs.



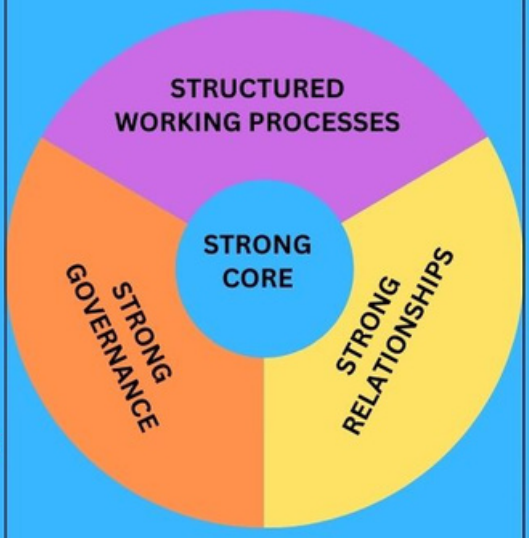
STRUCTURED PATHWAY that is FORWARD-LOOKING, offers a CLEAR ROUTE, and EMPOWERS TRANSITION

STRONG ORGANISATIONAL CORE
Provides a stable base from which Young People can move forward

- Stable and available physical space (office, supported lodgings)
- Provision for subsistence needs
- Support to access education, work, funding
- Stable relationships
- Timely and reliable response

STRUCTURED WORKING PROCESSES

- Reasonable, well-communicated rules and processes
- Structured, pathway that remains 'forward'moving'
- Focus on positive activities
- Staff provides a professional supportive relationship
- Processes ensure safety for all, at all times



STRONG RELATIONSHIPS
Internal between

- Staff - with hosts, young people, volunteers
- Hosts - with staff and young people
- Young People - hosts and staff

External

- Nightstop - with community (business, public)
- Nighstop - with other agencies, charity sector, sponsors and funders

Relationships at Nighstop are characterised by

- Respect - Trust - Safety

STRONG GOVERNANCE

- Business planning approach
- Reflective and Responsive, using monitoring, review and insight
- Active board, who are clear about their roles and purposes

Provision of Holistic and Personalised Support for Young People

Mental Health - managing mental health conditions, support to access counselling/support/addictions services, increasing resilience, reducing stress, developing self-esteem/self worth, increasing confidence.
Physical Health - accessing health care, managing health conditions, living in a safe encironment, encouraging decreased substance misuse, healthier lifestyle and self care.
Dignity and Respect - being able to have basic needs met, being treated with respect/dignity, having personal space and privacy respected, treating other people and their property with respect, enablesd to trust others and being trusted.

REACTIVE support - alleviating immediate risk of homelessness

PROACTIVE support - breaking cycle of crisis by enabling successful transition through information, education and expanded support network.
Facilitating Access to **Education, Employment and Life Skills**

Increasing **Social Capital**

Successful TRANSITION (Prevention and Alleviation of Youth Homelessness, Breaking cycles of crisis)

Building and/or Stabilising **Supportive Relationships**

Developing and strengthening sense of **future direction**

Securing and maintaining suitable **Housing Solutions** for medium- longer term.

Maintaining **holistic wellbeing**

Empowered to take control of own future through developing skills, education, confidence and awareness of opportunities.

Theory of change for Redditch Nightstop based on evaluation data collected and analysed by Tiller Research Ltd

Alongside our external evaluation and impact report, we have regularly checked in informally and formally with our clients to ensure that they can direct our activities and future project strategy. An example of this has been the decision about the direction of our learning activities, completing project evaluation forms to help identify any barriers that clients may have faced when accessing our project or improvements to the service that they received (none were reported – phew!) Informally we have conversations at the weekly meal about our projects, our logo was changed as a result to include 'support' as they felt this was more representative of our work. The weekly meal provides the opportunity for conversation between clients and staff which can include topics such as the support Redditch Nightstop receives from the wider community support including fundraising events and grant funders. This demonstrates to the to the clients the wider interest and support, for their circumstances.

We would like to extend our warmest thanks to the local community, individuals, groups, schools, and businesses who continue to support us in many ways, by volunteering, giving donations of food, clothing, and furniture, and by holding events. This always has a dual purpose as it widens the scope of promoting our work, extending the reach of future opportunities.

The work of Redditch Nightstop is delivered by staff that have a genuine interest in their work. Naturally embedded is the Redditch Nightstop core values, respect, trust and support, safety and security, and diversity and equality, evidenced by the outcomes achieved. Each staff member has over 20 years of experience of working in this area, including specialist areas such as criminal justice, housing, children and families and youth. We are grateful that our work is supported by a committed board of trustees and volunteers, all of whom share their skills and knowledge to maintain and develop our work.

We have maintained positive relationships with funders, statutory organisations, membership organisations such as Depaul UK, Centrepoint and BARN, local business, and the public. We are grateful for their interest in our work, investment, and funding.

We are a small charity, ***mighty*** in our work, we sit at the ***heart of our community*** not always shouting as loud as we could about the work that we do (note to self!). We see the impact of our work daily and it is humbling to observe people finding strength when they are in such complex situations, taking the opportunity that we provide to ***trust*** us, gaining trust in people and agencies, feeling dignified and ***not judged*** and developing openness to ***new experiences***. We couldn't do it alone, we work with our clients, and alongside our clients, our volunteers, and the local community, for the benefit of all.

From our external evaluation in November 2021, it was reported

"Several clients have identified the support they have received from Redditch Nightstop as analogous to support they assume other people receive from family or personal support networks" (Tiller Nov 2021)

Susan

The need for support or accommodation is usually the starting point for accessing our services. If accommodation is required our clients access different levels of support depending on their needs, ideally accessing all the activities that we have available including referral to external specialist practitioners.

Our activities are for single adults and families in times of crisis and longer term, homeless or at risk of homelessness. Our clients often present with complex needs, including undiagnosed learning needs, deteriorating mental health conditions, vulnerable to and experiencing exploitation, isolated and disengaged, often with no family, friends, community connection or specialist professional support involved.

Our support activities include:

- **Assessment of situation, to produce a support plan.**
- **Face to face support sessions.**
- **Supported referral to other services for housing, health, finance, education, training**
- **In-house learning opportunities for individuals and groups.**
- **Informal mediation.**
- **Quick access to Mental Health practitioners, fully funded.**
- **Invite to weekly social gatherings such as lunches and breakfast.**
- **Food parcels.**
- **Telephone, computer, and cooking facilities that our clients can use either independently or with support.**
- **Advocacy.**
- **Graded Exposure, access to physical, mental health and wellbeing appointments, learning environments, education or training programmes, other community appointments including DWP.**
- **Provision of Redditch Nightstop Hardship Fund/Raising funds to purchase essential items to set up a home, combating furniture insecurity and furniture destitution.**

Our holistic and person-centred approach enables us to understand the ***needs, barriers, and strengths*** of those we support, to make appropriate referrals, gather evidence supporting the need for adult social care support, housing and mental health services and learning, leading to more sustainable outcomes. We really understand our clients, balancing the level of support that they need from us with their strengths. With our support in the right areas for as long as it has been needed, clients have maintained their tenancies, rebuilt and maintained relationships, learned new skills, become more confident, experienced an increase in self-esteem, trusted other people and organisation's, and feel a sense of belonging and occasionally they will return to us for help or to update us about their lives.....including becoming a local police CSO, a Home Economics teacher, maintaining their home, managing their mental health and wellbeing, introduce their partners or new dogs.

A recent evaluation stated that we provided **"a useful, helpful service which gives sound guidance in a caring, safe, supportive, and friendly environment..... Where clients..... feel safe and receive effective support that is tailored to their needs". (Tiller Nov 2021)**

Redditch Nightstop is the link for clients to access the wider community provisions and opportunities, a steppingstone to managing life and living.

OUR WORK IN ACTION: CASE STUDIES

CASE STUDY A

PRESENTING CIRCUMSTANCES	SUPPORT PROVIDED	CURRENT CIRCUMSTANCES
Homeless/Sofa surfing Experienced conflict with parents Family breakdown Severe learning difficulties Educated at Special Educational Needs school Placed in Temporary Accommodation at local hotel Placed in temporary accommodation and assaulted whilst there Support needs not understood/unheard by other providers Not in employment, training or education	Supported to access Housing options team Provided advice on staying safe whilst in temporary accommodation Referral to Adult Social Care Provided advocacy Gathered evidence to prove eligibility for housing, care, and benefits Liaised with DWP and GP for rights to health-related benefits Established an appointeeship to manage finances Set up utility bills Provided Learning/cooking skills Tenancy Training Funded white goods/ flooring/curtains	Housed appropriately, comfortably, and locally Allocated a social worker and package of support, reengaged with care leavers team Maintaining tenancy Accessing professional support All professionals now involved understand their needs

CASE STUDY B

PRESENTING CIRCUMSTANCES	SUPPORT PROVIDED	CURRENT CIRCUMSTANCES
Bereavement Abusive relationship with the family member they were living with Waiting to be Rehoused Not prepared for independent living Accommodated in an area where they felt unsafe Not in employment, training or education	Access the housing biding system Tenancy related support One to one weekly support Life skills including budgeting, cooking, shopping, maintaining a healthy and safe environment, managing relationships, coping with bereavement	Re housed where they feel safe Employed Successfully maintaining their tenancy Engaged in a positive relationship Managing money

CASE STUDY C

C was referred to Nightstop as she needed a food parcel. After discussion with staff at the office, it was apparent that more support was needed. C's mother died during C's early teen years, and she was estranged from remaining family. She was suffering from grief and loss which impacted on her situation and life choices, and remaining relationships were causing her difficulties. She was housed but had an unstable housing history and was struggling to manage. C was in full time work; however, her earnings only just covered her expenditure. Her financial difficulties had worsened because she had taken time off due to covid and in addition C had experienced some historic substance misuse issues. C knew what was needed to improve her situation, however needed support to complete actions.

Staff worked with C to obtain a debt management plan via Step Change and to manage her rent account, reducing the balance of arrears. C had ambition to pursue a professional career, however, was not confident she could achieve this, and was not supported by anyone in her life to. C accessed her Nightstop support worker, weekly and eventually her confidence improved, and she pursued her professional career.....

Using our 'A Place to Call Home' we funded a bed and supported via our discretionary hardship fund we repaired her car window which had been damaged maliciously and was essential to get to work. C did not have any other means of affording this repair, and our assistance meant she was able to maintain employment. C has continued to maintain her accommodation and is thriving in her profession.

CASE STUDY D

D was referred by a family member as the relationship between her and parents had become strained due to her mental health difficulties. Regular support was provided to parents to try and help them to manage the relationship and to access support from adult social care.Unfortunately, the relationship deteriorated, and D was moved into a private rented flat by parents who were no longer able to manage, and D was then referred to Nightstop for tenancy support.

All benefits were in place however D did not understand how to pay bills, contact providers and deal with the responsibilities of managing a tenancy. The flat was unaffordable, so discretionary housing payments were successfully applied for to enable her to maintain the accommodation. D was isolated and did not leave the flat, we referred to Adult Social care, and supported D to meet with the social worker for assessment which found that D was Care Act Eligible. D was provided with a package of care and support to manage her tenancy and to access the local community. Staff continued to meet with D on a weekly basis to build relationships and once established have been able to support her to access short courses and attend appointments in the community and access mental health support both via her GP and our Mental Health and Wellbeing project.

We continued to support her and parents to rebuild their relationship, including having realistic and achievable expectations of each other. D has successfully maintained her tenancy and is progressing gradually towards independence.

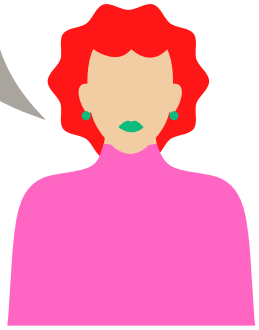
CASE STUDY E

E was referred to Nightstop as she was homeless and had an unsettled housing history. E had poor mental health and was supported to access temporary accommodation via the local council whilst awaiting housing assessment. Evidence was provided to support her housing application, which was accessed via her GP and educational services. Facilities at the hotel were basic, there was no laundry or cooking facilities, so assistance was provided to ensure E could access a launderette and food.

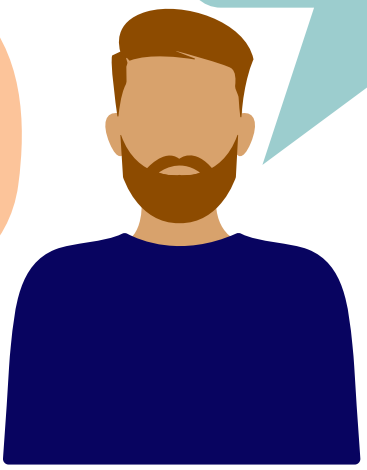
E was allocated a 1 bed flat and was supported via our 'Place to Call Home' project to access decorating equipment, white goods and basic household items and supported to set up her utility bills.

E was supported to access resources within the local community, and as a result engaged in volunteering opportunities. She has built her social skills and increased her network of peer support by attending our weekly lunches. Over the course of support, we have seen significant improvements in her mental health, as she no longer contacts us in crisis and is maintaining her tenancy successfully.

"If I didn't have Nightstop, I'd probably be in a really risky situation. I'd maybe be in debt... And I'd still be in the situation of not knowing what to cook or how to cook it."



"I feel [Nightstop] has taught me some things in life. My trust in services has improved." "Drop in helps with meeting new people and socialising with new people, it has helped boost my self-confidence."

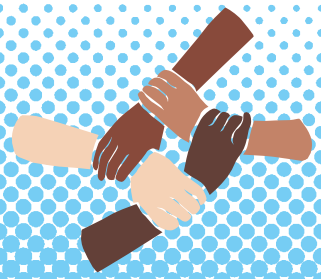


"IT'S THAT I KNOW YOU'RE ALWAYS THERE. AND IN MY HEAD THAT'S KIND OF A SAFETY NET, AND I KNOW IF SOMETHING GOES OFF I CAN CALL YOU GUYS AND SAY, NOW WHAT DO I DO? HOW DO I GO ABOUT DOING THIS?"

"HOW MANY TIMES DO I CALL YOU, TO THIS DAY, WHEN SOMETHING'S GONE WRONG? I CALLED YOU NOT LONG AGO BECAUSE THERE WAS A DEBT THAT WASN'T MINE BUT WAS TECHNICALLY MINE AND YOU TALKED ME THROUGH IT... YOU'RE VERY GOOD AT LISTENING TOO... I CAN'T CALL ANYONE ELSE, I'VE GOT NO-ONE ELSE, SO I JUST CALL YOU."

Total amount of clients in 2022	107
Joined us in 2022	69
Been with us since 2021	18
Been with us since 2020	20

Total amount of clients in 2022 benefitting from our Mental Health & Wellbeing project	12
Total amount of clients in 2022 helped by the B&Q Foundation, 'A Place to Call Home' project	10
Total amount of clients in 2022 provided with a food parcel/a hot meal	60



GROUP MEAL

Our group meals are provided every week for our clients, we provide a nutritious homecooked meal and pudding, the table is laid, and we all sit together, to eat and chat. We are providing the environment for clients to develop a peer support network, and a touchpoint opportunity to seek support if needed, from each other and staff. Staff have observed the clients becoming increasingly comfortable in group a group situation, (the once ***nervous*** chatter throughout the meal has now become a ***comfortable*** silence when the food is being eaten, then slowly reverting back to conversation once again) developing conversational skills, checking out norms and values, building tolerance. They provide each other with advice and guidance, showing concern and celebrating each other's achievements. The clients are welcoming to new people. This provision enables clients to develop the skills and confidence to move on to opportunities outside of Redditch Nightstop.

Our learning is available for clients accessing our support, the clients have usually been with us for a while when they engage with the learning. The learning is delivered in our environment, which is familiar to the clients and delivered by our staff who they feel comfortable with. Frequently, clients build up enough confidence to access learning or employment outside of our service, this is as a direct result of engaging in our learning and alongside the support that we provide.

Cooking Lessons

Studying

Budgeting

Craft Work Shops

CV Workshops

MENTAL HEALTH AND WELLBEING PROJECT

Our Mental Health and Wellbeing Project funded by Awards 4 All has provided **12 *young people*** (10 males, and 2 females) with **45 *one to one sessions*** with a qualified mental health practitioner. Males are less likely to access mental health support, so this has been a particular success. This service has been essential for those accessing it, as waiting lists via other routes are lengthy and often initially not face to face, our service prevents mental and emotional wellbeing deteriorating. Evaluation using WEMWEB self-assessment has shown an average improvement of 25.9% in mental wellbeing. Attached to this project is funding to purchase items needed to promote good mental health; purchases made have included beds, cooking equipment and gym memberships.

"Headgym has helped me with my emotional problems, I have benefitted greatly from this support"

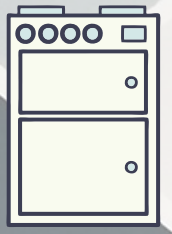
B&Q - A PLACE TO CALL HOME PROJECT AND THE TARDEBIGGE IN SICNESS AND RELEIF FUND

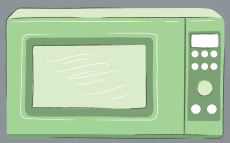
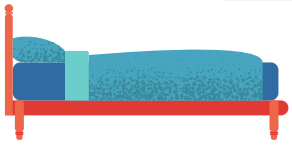
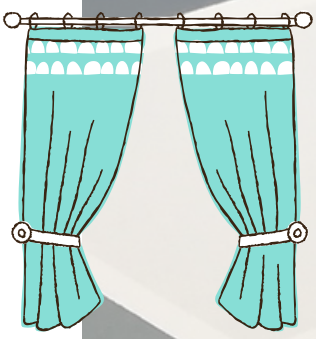
A place to call home project has supported 20 clients aged between 17 and 35 to purchase items for their home.
The range of spending on properties was between £22 and £783
The Tardebigge Fund has supported 5 clients aged between 17 and 35 to purchase items for their home with a total spend of £2795.00

23 homes and lives, including physical and mental wellbeing have been improved by the grants

The range of items purchased has been from **paint** and **equipment**, **carpets**, **curtains**, curtain poles and **soft furnishings**. **White goods** and **beds**. We have also been able to fund house and garden clearance.
By removing furniture 'destitution' and the possibility of furniture 'insecurity'* the chance of tenancy sustainment is increased. The young people supported through this project have had the opportunity to put their own expression on their homes making them feel comfortable and secure, they have successfully sustained their homes. The young people who have been supported range from single people to couples with children and single parent families. They did not have any funds to purchase the items needed and were unable to access the funds in the near future, even when they were in employment. The grant has been able to significantly improve their circumstances, including their physical and mental health and wellbeing, training and employment opportunities and relationships.

(*EndFurniturePoverty)



Nightstop

What's mine is yours
Your initials on our front doors
A mark of independents and respect
Sleep in trust within your arms
For another dawn we hunger our hearts!

Treason by a forbidden city
Illegally identified by the given badge
Your vocal strike is our stand!

It rains but we are no longer drenched
The cold no longer our mattress
Open the door and we live in the sun
Given us the key for a family that's just begun!

written by Nightstop Client

Unit 4-5 Britten House
Britten Street
Redditch
B97 6HD

Tel: 01527 66036

Charity No. 1138158
Companies No. 7302871

info@redditchnightstop.co.uk
www.redditchnightstop.co.uk

Redditch Nightstop

(A company limited by guarantee)

Report and financial statements

Year ending 31st March 2022

Company No: 07302871

Charity No: 1138158

Redditch Nightstop
Report of the trustees for the year end 31st March 2022

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2022.

These prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities

The purpose of the charity is to:

- ✓ Work with young people, families, local agencies, schools and youth organisations to reduce the number of young people at risk of experiencing homelessness in the Redditch area.
- ✓ Provide short term, emergency accommodation and longer term supported lodgings in the homes of trained volunteer hosts.
- ✓ Offer practical, emotional and social help through the provision of advice, guidance and support on a wide range of life and independent living skills.

The year 2021/22 has been a challenging year for the Charity, with the hard work of Staff, Volunteers, and Trustees the charity has continued to provide support to individuals and families across the Redditch area who have homelessness issues and employability, social and emotional needs. Support has been provided by group support work and through work with individual work with clients.

The Charity has successfully raised additional funds to support its operations.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity.

More work is now based on preventive activities although the provision of emergency accommodation is still an important part of our work.

A surplus has been generated in year and this increases the Charities carried forward overall funds, part of this position was the result on project income received during the Covid period when delivery was more limited, providers are aware of this and increased expenditure to deliver required outcomes in the overall project timescale framework are in place.

A key aim of the Charity is to work pro-actively with clients to address issues at an early stage of intervention and to try to stop issues escalating which would in turn result in a much harder and costly issues for other agencies to try to address.

The Charity provides targeted support in a reassuring and inclusive manner to its users, the feedback from our clients is positive.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year especially during this challenging period in all our lives.

The Charity has been successful in a range of new funding grants and bids, which has helped secure the charities future.

It is essential that the Charity continues to be viable so it can continue to address the needs of clients.

We know the work the Charity does is valued within the community and we are grateful to individuals and a range of organisation's, companies and foundations that have provided funding to the charity over the year.

The Charity looks forward to continuing to serve its community and to work with partners to provide support to those who require our help.

The Charity ensures as part of its governance that an up to date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exists within our trustee body.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

Michael Hill	**Chair**
Charlotte Shepard	**Vice Chair**
Gary Battersby	**Secretary**
Glyn Johnson	
Dr Benjamin Costello	
Andrew Hopkins	**Treasurer** (Appointed March 2022)
Liam McGrath	(Appointed March 2022)
Matthew Wood	(Appointed March 2022)
Alexandra Stockwell	(Resigned Nov 2021)
Thomas Stockwell	(Resigned Nov 2021)

Members Guarantee
The liability of each member is fixed at an amount not to exceed £1.
The company is incorporated as a company limited by guarantee and does not have a share value.

Susan Sadler
Charity Manager
Unit 4 & 5 Britten House the Old Needle Works
Britten Street
Redditch
Worcestershire
B97 6HD

Redditch Nightstop
Statement of Financial Activities
For the year end 31st March 2022

	2022			2021
Income	*Unrestricted*	*Restricted*	**Total**	
Lottery grant	-	59,284	59,284	75,850
WCC funding	-	12,581	12,581	12,581
Tudor trust grant	-	36,500	36,500	37,001
Tudor trust Covid 19 wellbeing grant		2,000	2,000	-
Donations	17,527	-	17,527	19,204
Supported lodgings client	-	-	-	1,190
Supported lodgings housing benefit	-	-	-	2,320
Fundraising	35	-	35	3,089
RBC funding	-	59,125	59,125	52,250
Gift aid recovered	220		220	1,881
Microgrants	-	17,217	17,217	9,507
Bank interest	32	-	32	85
	17,814	**186,707**	**204,521**	**214,957**
Expenditure				
Salaries	12,862	116,015	128,876	147,599
Computer expenses	-	1,867	1,867	5,113
Rent & rates	-	14,400	14,400	15,888
General office expenses	-	2,002	2,002	1,320
Consultancy	-	1,790	1,790	2,212
Marketing	-	90	90	1,248
Meeting expesnes	-	14	14	-
Office maintenance	-	-	-	65
Phone/internet	-	3,197	3,197	2,723
Printing, post and stationery	1	825	826	966
Staff travel & training		4,235	4,235	165
Staff other expenses	-	-	-	3,113
Insurance	-	6,593	6,593	2,098
Hospitality	14	-	14	-
Emergency accommodation- hotels	-	303	303	944
Emergency accommodation- host payments	-	302	302	326
Supported lodgings host payments	-	174	174	3,707
Client expenses		11,313	11,313	17,430
Client hardship fund	3,282	-	3,282	3,079
Fundraising costs	-	-	-	840
Bank charges	96	-	96	69
Volunteer costs	-	150	150	37
Affiliation & registration fees	43	310	353	373
PPE/Covid-19	-	-	-	1,586
Depreciation	6,077	-	6,077	4,537
Client activities	-	307	307	544
Accountancy costs	32	270	302	259
Trustee gifts	-	150	150	35
	22,407	**164,305**	**186,712**	**216,276**
Net movement in funds:	**(4,593)**	**22,402**	**17,809**	**(1,319)**

Redditch Nightstop
Annual accounts to 31st March 2022
Balance sheet

	2022	2021
Non-current assets		
Fixed assets	7,880	13,281
Current assets		
Cash at bank	194,929	164,254
Debtors	13,085	9,901
Current liabilities		
Creditors	3,878	3,728
Deferred income	31,000	20,500
Net current assets	**181,017**	**163,208**
Reserves:		
Restricted	45,622	23,221
Unrestricted	135,394	139,987
	181,017	**163,208**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2021 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

In accordance with section 444 of the Companies Act 2006, the Income Statement has not been delivered.

The financial statements were approved by the Board of Directors on 7th November 2022 and were signed on its behalf by:

MDHill 7/11/22

Michael Hill
Director

Redditch Nightstop
Annual accounts to 31st March 2022
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 *Basis of preparation*

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nightstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 *Preparation of the accounts on a going concern basis*

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 *Income*

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 *Fund accounting*

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5 *Tangible fixed assets*

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.
Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years
Office Improvements: Straight line over 5 years
Computer Equipment: Straight line over 3 years

1.6 *Debtors*

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7 *Cash at bank and in hand*

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8 *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 *Pensions*

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2021	3,720	11,623	8,360	23,703
Additions	711	-	-	711
Cost at 31/03/2022	4,431	11,623	8,360	24,414
Depreciation at 01/04/2021	1,787	6,848	1,821	10,456
Charge for year	797	2,652	2,630	6,078
Depreciation at 31/03/2022	2,583	9,500	4,451	16,534
Netbook value at 01/04/2021	1,933	4,775	6,540	13,247
Netbook value at 31/03/2022	**1,848**	**2,123**	**3,910**	**7,880**

3. Staff costs and trustees' emoluments

Total staff costs were as follows:

	2022	2021
Salaries and wages	118,936	135,848
Social security costs	6,208	7,720
Pension costs	3,673	4,031
	128,816	147,599

No employees received remuneration of more than £60,000 during the year.
Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2021: £nil).

	No.	No.
The monthly number of employees during the year:	5	6

4. Operating lease commitments

As at 31 March 2022 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2022	2021
Within one year	14,400	14,400
Between one and five years	14,400	28,800
	28,800	43,200

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	139,987	23,221
Movement in funds:	(4,593)	22,402
Funds to carry forward	135,394	45,622

CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of	Redditch Nightstop		
On accounts for the year ended	31 March 2022	**Charity no (if any)**	1138158
Set out on pages	1 to 9		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2022.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:	AO Bibbey	**Date:**	22/11/22
Name:	Arthur John Bibbey		
Relevant professional qualification(s) or body (if any):	ACA/ICAEW		
Address:	The Old Rectory, 407 Stourbridge Road, Catshill Bromsgrove, Worcestershire, B61 9LG		

Section B	Disclosure
	Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

REDDITCH NIGHTSTOP

England & Wales - Charity number 1138158

Accounts

SAFE ACCOMMODATION
REDDITCH
NIGHTSTOP
& SUPPORT SERVICES

ANNUAL REPORT

2020/2021

Page 3 - Our Projects

Page 4 - Mission & Values

Page 5 - Report from Trustee Mike Hill

Page 6 - Financial Accounts Summary

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Page 14 - Thank you to all our Supporters & Volunteers

Page 15 - The Difference We Have Made

Page 16 - Info Page

"I wouldn't be where I am without your help I'd be screwed! Oh, I'd have had debt collectors, bailiffs at my door. I'd still be just living on a mattress on the floor, nothing else, nothing to be proud of. Basically, I wouldn't be where I am without your help."

SAS 16-25 years (Safe Accommodation and Support) Project – Funded by The National Community Lottery, Tudor Trust and Redditch Borough Council

Floating Support 18 – 21 years (25 care leavers) – Funded by Worcestershire County Council

Floating Support 21 – 35 years – Funded by Redditch Borough Council

Mission, Vision and Values
A society in which every young adult has a safe place to call home and is positively engaged within their local community.

Our mission
·We pro-actively address needs to prevent homelessness in young adults aged 16 to 35
·We provide hosted accommodation at point of crisis and longer term.
·We work together with young adults, their families, and agencies to prevent homelessness.
·We provide a range of learning opportunities around tenancy sustainment and wellbeing.
·We provide an opportunity for people in need of our services to gain trust in people and agencies, feel dignified and not judged and to develop openness to new experiences

Our Values:
Respect
We respect the experiences, values, and ambitions of people at risk of homelessness.

Trust and Support:
We believe that when given support in a relationship of trust individuals at risk of homelessness can be enabled to find solutions to the difficulties that they face.

Safety and Security:
We recognise that everyone needs safety and security, including our staff, our volunteers and those at risk of homelessness.

Diversity and Equality:
We value diversity within the charity and in wider society and we strive for equality of opportunity.

TThe year 2020/21 has been challenging year for the Charity, but with the hard work of Staff, Volunteers, and Trustees the Charity has continued to provide support to individuals and families across the Redditch area to prevent homelessness, improve health and wellbeing and provide an opportunity to connect. Support has been provided by group support work and through work with individual clients.

More work is now based on preventive activities although the provision of emergency accommodation is still an important part of our work.

The Covid-19 period has been a difficult period for all involved and has put additional pressures on Staff and Volunteers but has also put additional pressures on young people that were already struggling, and this has resulted in a further increase in demand for our services which is likely to continue as life returns to some sort of normal.

A key aim of the Charity is to work pro-actively with young people to address issues at an early stage of intervention to prevent situations deteriorating which would in turn result in a much harder and costly issues for other agencies to try to address.

The Charity provides targeted support in a reassuring and inclusive manner to its users, the feedback from our young people is positive.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year especially during this challenging period in all our lives.

The Charity has been successful in a range of new funding grants and bids, which has helped secure the charities future. The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity.

It is essential that the Charity continues to be viable so it can continue to address the needs of clients.

We know the work the Charity does is valued within the community and we are grateful to individuals and range of organisation's, companies and foundations that have provided funding and support to the Charity over the year.

The Charity looks forward to continuing to serve its community and to work with partners to provide support to those who require our help.

The Charity ensures as part of its governance that and up to date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exists within our trustee body.

Mike Hill (BA hons) ACMA ACIS
Chair

INCOME

	2021	2020
GRANT FUNDING	£187,188	£165,299
DONATIONS	£21,085	£18,821
FUNDRAISING	£3,089	£16,996
OTHER INCOME	£3,595	£13,746
TOTAL INCOME	**£214,957**	**£214,862**

EXPENDITURE

STAFF SALARIES	£147,599	£136,819
CLIENT ACCOMMODATION	£4,977	£15,737
PREMISES RENT	£15,888	£14,713
GENERAL RUNNING COSTS	£47,812	£46,101
TOTAL EXPENDITURE	**£216,276**	**£213,370**

REPORT FROM OUR PROJECT MANAGER SUSAN SADLER

Well, it has been a very different year, but together the Redditch Nightstop team were determined to continue to provide support to prevent homelessness and ensure that our services remained accessible. The Redditch Nightstop team and I have risen to the challenge in ensuring that Redditch Nightstop remained operational throughout the pandemic.

We made it our priority to secure funding for technology and mobile phones for both staff and young people as we knew that for part of the year our support work would become virtual. We provided zoom/teams meetings, allowing young people a visual connection during support and WhatsApp, which young adults found an effective way of keeping in contact. In place of hosted accommodation, we funded hotel accommodation, when appropriate. We continued to provide food for a range of different circumstances. We adapted our learning programme to deliver learning virtually in client homes.

A direct impact of Covid-19 was the increase in demand for our mental wellbeing service delivered by Headgym. Our monitoring showed that our current funding would not meet the demand; our young people needed the support for a longer period. We were successful funding applications to Awards 4 All and the Worcester Community Foundation to meet the need.

Our working practices throughout the pandemic continued to adapt according to Government and Public Health guidance. Safe working with young people face-to-face at the office and in the community has been resumed.

Throughout the year the momentum of our work continued with our existing clients, and new referrals. As a result of our proactive approach young people have benefited from our support, dealing with their needs to prevent decline. **Since 1st April 2020 until 31st March 2021, we have supported 93 young people across all our projects, meeting our outcomes.**

We continued to work closely with our stakeholders, to understand how they were working during the Covid-19 Pandemic, especially during times of lockdown, to ensure that we could continue to work together to respond to client needs. We worked with the Local Authority to provide support for people in our age range that were temporarily accommodated by the Governments Everyone In initiative, providing support, food, hardship funds and referral into our service to continue the support.

We have said goodbye and a huge thank you to hosts that have retired during this year; they will always be remembered by staff and young people for their care, understanding and for undertaking such a unique role within the community. We have also welcomed new host households to provide supported lodgings and emergency accommodation recruited on the cusp of lockdown. We delivered host training over zoom, and when it was safe to do so met face to face in their homes. We have maintained communication and plan to restart hosted accommodation in January.

We have continued to receive support from the local community who have raised funds in a variety of ways to top up our Hardship fund, which funds essential items for young people. Although challenging as a direct result of Covid 19, our local festival GlastonBeoley did go ahead under Covid-19 safety regulations and Hardship funds were raised. On the eve of Lockdown our local TK Maxx store contacted us offering us perishable goods, we used this as an opportunity to raise hardship funds. Individuals raised funds running the virtual London marathon and we continue to be supported by a local business who provide a payroll service free of charge and made a generous donation. Local schools, churches, NCS groups and other local business have provided funds and goods.

This year we have built strong relationships with The Tardebigge in Sickness and Relief Fund, who have made generous grants to young people. It is a privilege to be the link between the young person, and the community that wishes to support them.

Redditch Nightstop fosters a supportive and comfortable environment for all, including trustees, staff, and volunteers. We have a knowledgeable and committed board of trustees, staff team and volunteers, all of whom demonstrate a genuine desire to improve the lives of vulnerable young adults and provide direction for our work. Staff work together to support people to overcome complex situations and are always ready to share knowledge, skills and to develop solutions to meet the needs of young adults.

The staff team have engaged in virtual training with Homeless Link and Depaul UK to stay relevant and enhance skills and knowledge. We have worked within our strategic plan to maintain the focus of our work and have met the outcomes of each project. To keep our service up to date with local and national changes and challenges, and to form part of the solution we participate in a variety of virtual homelessness strategic partnership meetings.

The work of Redditch Nightstop is also made possible and enhanced by volunteers within the local community that support us in a variety of ways, accommodation, social media, and administration.
The young adults we support present to us facing serious and significant challenges, in especially difficult circumstances due to the Covid 19 pandemic. Through their own determination, and support from staff, I am proud to observe their self-belief and resilience grow, and progress being made towards a stable and fulfilling life, watching our vision come to life.

We have a positive that relationship with statutory services and other relevant agencies who understand our approach, our work, and the outcomes this achieves for young people.

"Nightstop continue to provide invaluable support for young people experiencing homelessness or at risk of homelessness in Redditch. Their flexibility during the pandemic has supported young people through periods of isolation to continue to develop and progress despite limitations imposed by restrictions to households and services. There have been some impressive examples of young people being securing safe and supported accommodation whilst also being supported to engage in positive activities and higher education. We are delighted to be able to continue working with them as key partners in preventing and tackling homelessness."

(Amanda Delahunty - Housing Strategy & Enabling Manager, Bromsgrove District & Redditch Borough Councils)

Susan Sadler

During the past 12 months, our young people have felt the impact of lockdown and isolation deeply. We can report a continued demand for support for those aged between 16 and 35, with a significant increase in need, especially for those with no professional support networks, family, or friends. Young people were furloughed, colleges were closed, they were cut off from their everyday contacts, routines and stability and were unable to see people within their usual networks. We negated the impact of physical, emotional, and mental decline by making it our priority that young people had the continued stability of our support and provisions. We provided technology, food, increased support time, created social virtual catch up, and funded launderette services. Our learning is for young people that feel unable to engage in any other formal learning environment, accommodating a variety of learning styles and abilities.We continued to deliver learning in different ways to ensure that young people acquired the skills needed for independent living, through support sessions and cooking. We provided the opportunity for achievements and increased the opportunity for openness to new experiences and progression within their own lives, including to formal education and employment.

In total we have provided 3270 hours of support and 2576 interventions for 93 young people.

Homeless young people were housed within hotel accommodation via the local council, who worked within the national Everyone In initiative, however the hotel used had no fridge or cooking facilities. This, combined with a period that many food establishments were closed, and shops were restricted meant these young people were unable to have nutritious meals. We provided food, including fresh produce that needed no refrigeration and items that could be 'cooked with a kettle'. Vouchers were provided for food outlets that were open so hot meals could be obtained.

Morrisons prepared food parcels for us to collect, giving us a discount and donating some items, which enabled us to make regular deliveries to young people housed within their own tenancies. At times it was difficult for them to obtain food; items were limited, public transport had restrictions and reduced services. Many of the young people we support have low confidence and anxiety and were worried about going out. This delivery service gave us the opportunity to have face-to-face contact with our young people in a safe way, in accordance with government guidelines.

Many of the young people we support had not had the opportunity to develop culinary skills and lacked the confidence or motivation because of their circumstances to cook from scratch. Many were not able to cook; some relied on expensive and often unhealthy ready meals impacting on their income – some regularly went without food. Cooking and developing new skills became a national interest during lockdown; we used this opportunity to roll out our Cooking at Home Project in place of our usual group learning at the Nightstop premises. A grant from Tesco funded equipment and ingredients; we delivered parcels over a 12-week period with different recipes for young people to cook.Participants were supported via zoom by a staff member where required. Store cupboard essentials were provided, including oils, herbs, spice, flour, sugar, and kitchen equipment was provided including scales, hand blender, baking trays, whisk, utensils, mixing bowls, pots, and pans.

The young people made 340 meals and used 22 different recipes. Young people reported that the project gave them confidence to try new foods and methods, helped them to budget and incorporate healthy meals into their lifestyle. They said being provided with essential kitchen equipment meant that they could continue to use the skills learnt. The project met the needs of those that have struggled to engage in group learning.

"It has definitely boosted my confidence. I'd never have thought I could cook these meals"
"I've tried things I wouldn't normally have"
"Now I know how to budget for meals"
"It's a great way to learn"
"I liked the zoom, it's good to have reassurance when you're learning something new"

Our mental health and wellbeing project delivered by Headgym has continued for new and existing clients. After delivering this project for the previous 12 months, we had clear evidence that the service needed to continue, and that some young people needed support for a longer period. 131 one to one sessions were provided for 7 young people. 2 of these were existing clients requiring continued support, 5 young people took up the service during lockdown due to deterioration in their mental health. This service has been essential for those accessing it, as waiting lists are lengthy which has led to mental and emotional wellbeing deteriorating.Evaluation of this provision demonstrated clients accessing the service have shown average improvement of; 25.86% in mental wellbeing.

"Headgym has helped me with my emotional problems, I have benefitted greatly from this support"

Navigating Statutory services can prove to be very challenging for our young people, we provide a package of intensive support to remove barriers and to ensure that they have access to the appropriate services. We ensured that needs and particular vulnerabilities were identified and properly understood, resulting in appropriate accommodation being secured. Without our consistent and persistent support to gather and share information, the young people would have remained homeless or placed in unsuitable and unsustainable accommodation unheard, with devastating impact.

We supported young people to understand their housing options, to make homeless applications to the local council and provide information to support their case such as medical information, detail regarding learning disabilities, housing history, risk factors. We worked to ensure appropriate safe housing by specialist providers for young people, that require daily social care support has been put in place. A lack of formal diagnosis continues to be a frequent reason that young people are denied services. We have worked with social care and GPs to obtain assessments and diagnosis enabling access to specialist provision, including care, housing, and income.

Sofa surfing became much more difficult for young people as restrictions were made to prevent them from visiting other people's home. The hotel provision used by the local council was not close to transport links or shops, further isolating young people. We funded hotel provision for those not housed by the council or offered accommodation out of area to enable young people to sustain work. We continued to support YP placed in temporary accommodation to move into suitable longer-term housing.

We supported people to apply for housing via the local council and to access private rented property where there was no priority need, some after a long period of homelessness, for example transient living for up to 2 years. We continued to support clients in their situations whilst they waited to be accommodated and we advocated on their behalf for affordable housing. Young people that have been moved into their own accommodation have been supported to access furniture, establish bills, ensure that the correct benefits have been applied for and maintained, supported to access, or maintain employment.

We continued to refer young people under 18 to social care/housing to enable joint assessments. We made direct referrals to supported housing providers YMCA and St Basils for young people over 18 and provided essential household items such as bedding, kitchen equipment, and food parcels to support their transition. Our learning equips young people with the skills needed for independent living. We have designed a comprehensive Tenancy Pack to be delivered to all clients across all our projects. Using this interactive workbook, young people develop skills and knowledge across relevant areas, including finding a home, setting up home, managing finances, being a good neighbour and health and safety.

"You just gave me that bit of a kick up the bum that I needed Normally it would've been my mum [supporting me]. But because she's no longer here and that, you ain't got that person you can just report back to, who'd tell you what you need to do and how to do it. Like, we got told how to cook at quite a young age I suppose, but we never got told nothing about the whole financial side, yeah, how to do all that."

As a direct result of our support, 22 young people were housed and prevented from rough sleeping.

One young person we supported said:

"its genuinely nice knowing people are batting for me"

We also gave advice to people outside our age range that had tried to resolve their situations without success and contacted us as a last resort. One such person emailed to update staff on her situation, stating:

"RBC have contacted me and I am no longer facing eviction! To say I am relieved is an understatement. Thank you so much for understanding and supporting me, you gave me hope in one of the darkest times of my life and I am so thankful".

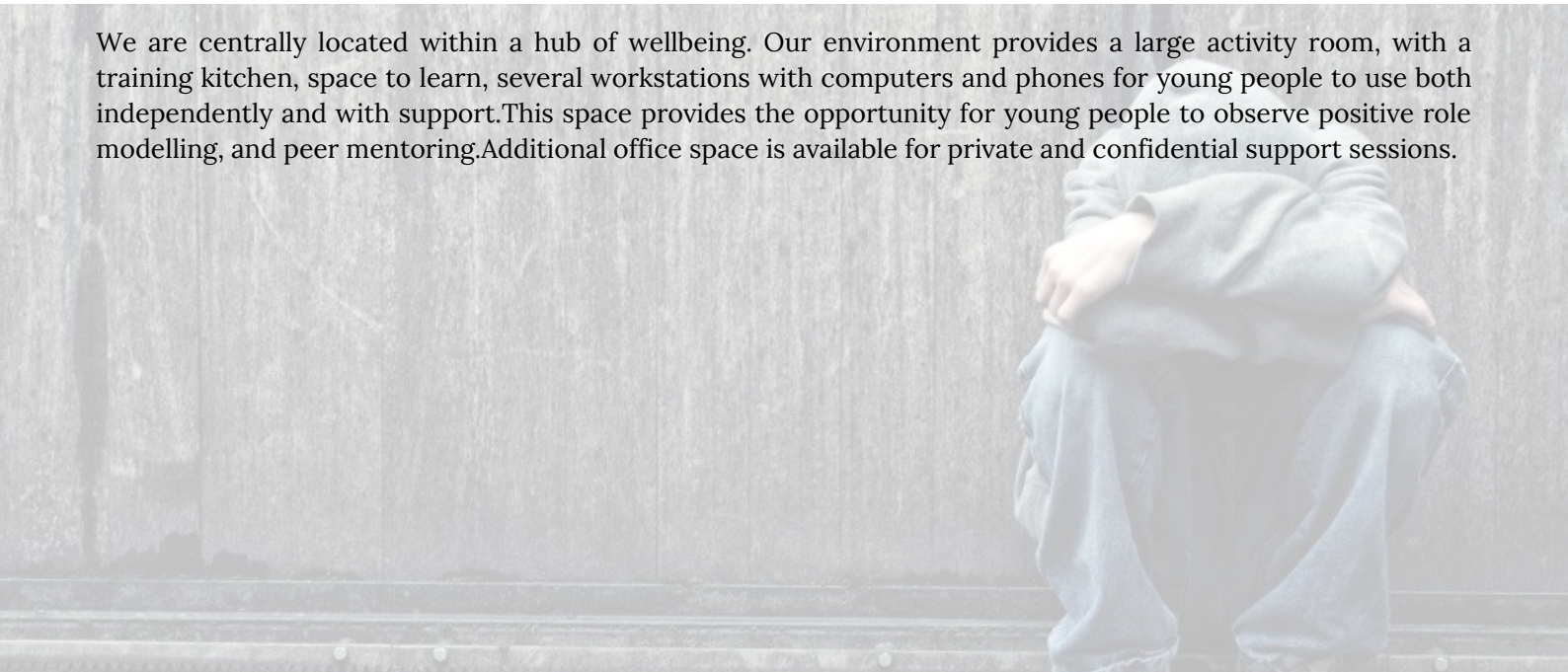
We have worked with external funders to obtain essential items for 15 young people to meet a range of needs to enable continued progression. Our partnering with Centrepoint supported 7 YP to access a bursary enabling them to continue employment and education; the bursaries funded bikes, helmets, lights, and locks for 3 young people. It provided public transport costs for 3 young people to travel to work, and financial support towards the cost of university accommodation, set up costs and laptop funding for another young person. Without this funding, those awarded a bursary would not have been able to sustain employment, or access higher education.

The Tardebigge Relief Fund and our internal Hardship Fund has provided flooring, white goods, and other basic household essentials for young people, enabling them to make their accommodation a safe, comfortable place to be. The End Furniture Poverty reports that this provision makes tenancies more sustainable; **100% of young people supported into properties have successfully sustained them.**

Mediation has been made available via zoom for parents and young adults, usually at the request of parents or referral agencies, and always with the agreement of all parties. This does not always have to take a formal approach, but always works to support the rebuilding of relationships and the ability to understand each other's perspective, needs and interests.

Our learning equips young people with the skills needed for independent living. It makes learning and achievements available for young people that feel unable to engage in any other formal learning environment, accommodating a variety of learning styles and abilities. This has led to young people being open to new experiences and progression within their own lives to formal education and employment.

We are centrally located within a hub of wellbeing. Our environment provides a large activity room, with a training kitchen, space to learn, several workstations with computers and phones for young people to use both independently and with support.This space provides the opportunity for young people to observe positive role modelling, and peer mentoring.Additional office space is available for private and confidential support sessions.



Z and A were placed into temporary accommodation after becoming homeless and expecting their first child. During Covid 19 restrictions support was offered remotely. The couple were supported to deal with change of circumstances, anti-social behaviour from the neighbours, council tax, support to set up their new tenancy and CV writing and signposting to employment advice and guidance. Through our intervention the couple were able to experience building a trusting relationship with a professional and began to trust other services and professionals that were being recommended to them. The couple attended a neonatal course with the Parenting Service as arranged by Redditch Nightstop support worker. They have now been housed as a family and through our service accessed The Tardebigge Relief Funding for white goods to the cost of £540, items otherwise unaffordable and continue to maintain a successful tenancy.

G had been supported by Nightstop following the death of her mother. She had remained living in the family home, however, was required to move by the local council and placed into a studio flat. Her only family support was her grandmother who died during the pandemic. Nightstop supported G to move from her studio flat as the property lacked privacy and she felt unsafe in the area she lived in, and through this support secured a 1 bedroomed flat in an area that she felt safe in. G has received ongoing budgeting support and emotional support. G has engaged in learning sessions with Nightstop and received support to maintain her property to a good standard, supported with relationships and healthy living. G was supported to gain employment and was initially working in Retail having a temporary job. She has now secured a permanent job in retail and has kept this position and worked during the ongoing pandemic. Her tenancy has been maintained.

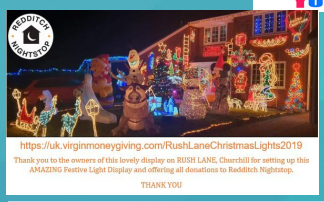
S was made homeless due to family breakdown and offered accommodation out of area which would have resulted in her being unable to go to work.Nightstop funded a hotel locally to enable S to maintain employment. During this period S was supported to apply for accommodation via the local council, who assessed her need for housing. We provided relevant information and she was deemed a priority need and placed on the waiting list. During the waiting period we worked with S to develop essential independent living skills and understand her financial responsibilities via the Tenancy Pack. We were able to access funding to provide white goods, and donations of kitchen equipment. S was supported to establish utility bills, rent and council tax accounts. She has remained in her tenancy and was able to sustain employment.

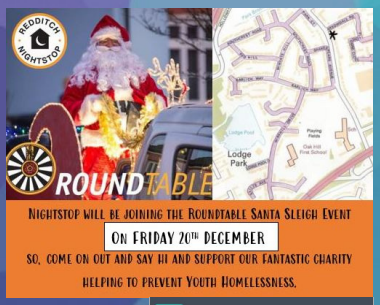
Wall of Fame

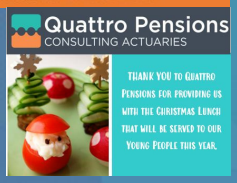
The young people we support have all made achievements they are proud of, shown here in our Wall of Fame.

- OVERCOMING ANXIETY TO MEET WITH SUPPORT STAFF
- ACHIEVING A 2:1 DEGREE
- BEING PROMOTED TO MANAGER AT WORK
- PURCHASING OWN PROPERTY
- SECURED A DREAM CAREER
- PROACTIVELY LOOKING AFTER MENTAL HEALTH
- LEARNT HOW TO MAKE PAVLOVA
- ATTENDED A NEW SOCIAL SUPPORT GROUP FOR THE FIRST TIME
- ADDRESSED A LONG-TERM PHYSICAL HEALTH ISSUE
- SIGNED UP TO A COLLEGE COURSE
- REBUILT RELATIONSHIP WITH GRANDPARENTS
- KICKED A CANNABIS HABIT
- PAID ALL THE BILLS, AND STILL HAD MONEY LEFT AT THE END OF THE MONTH
- MADE AN IMPORTANT CALL INDEPENDENTLY
- BROUGHT ALL THE INFORMATION REQUESTED TO AN APPOINTMENT WITH CAP
- ENGAGED WITH A COOKING SESSION
- JOINED IN A SOCIAL ZOOM GROUP
- ATTENDED ALL THE HEADGYM SESSIONS
- FOUND THE STRENGTH TO ASK FOR HELP
- LISTENED TO AN ALTERNATIVE PERSPECTIVE
- LEARNT TO MANAGE A STRESSFUL SITUATION CALMLY
- MANAGED ANGER BY PRACTICING TECHNIQUES TAUGHT
- LEARNT TO DRIVE
- STARTED VOLUNTEER WORK
- SUSTAINED SOBRIETY

THANK YOU TO ALL OUR SUPPORTERS AND VOLUNTEERS



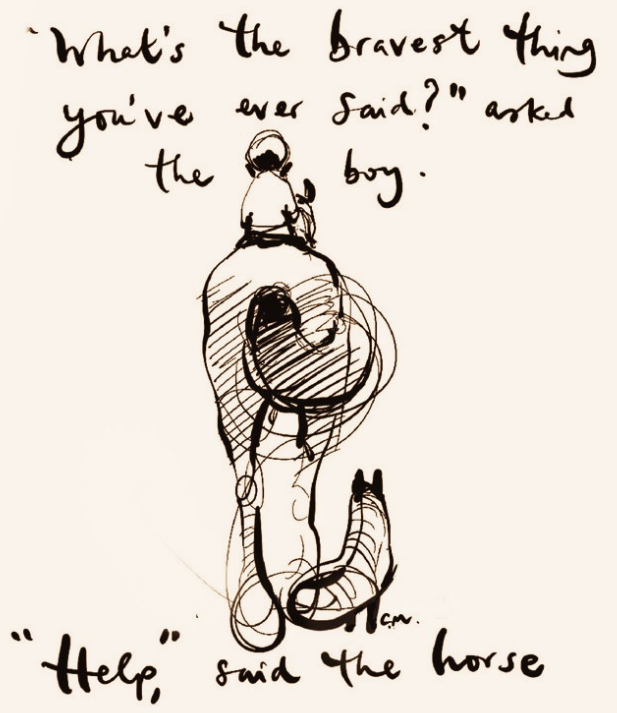




We know that our project meets the following outcomes:

- Homeless young adults will be safely accommodated and have improved health and wellbeing.
- Homeless young adults will have improved life skills to sustain independent living.
- Homeless young adults will have increased resilience through improved support networks.
- Homeless young adults will have reduced barriers to accessing education, training, and employment, countering social isolation.

We would like to thank staff, hosts, volunteers, trustees, funders, and the local community that make our work possible. We would also like to take the opportunity to acknowledge the young adults that put their trust our service, asking for help to overcome the difficult challenges that they are facing.



Unit 4-5 Britten House
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Redditch
B97 6HD

Tel: 0152766036

Charity No. 1138158
Companies No. 7302871

info@redditchnightstop.co.uk
www.redditchnightstop.co.uk

Redditch Nightstop
(A company limited by guarantee)
Report and financial statements
Year ending 31st March 2021
Company No: 07302871
Charity No: 1138158

Redditch Nightstop
Report of the trustees for the year end 31st March 2021

The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2021.

These prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2016).

Our purpose and activities

The purpose of the charity is to:

- ✓ Work with young people, families, local agencies, schools and youth organisations to reduce the number of young people at risk of experiencing homelessness in the Redditch area.
- ✓ Provide short term, emergency accommodation and longer term supported lodgings in the homes of trained volunteer hosts.
- ✓ Offer practical, emotional and social help through the provision of advice, guidance and support on a wide range of life and independent living skills.

The year 2020/21 has been a challenging year for the Charity, with the hard work of Staff, Volunteers, and Trustees the charity has continued to provide support to individuals and families across the Redditch area who have homelessness issues and employability, social and emotional needs. Support has been provided by group support work and through work with individual work with clients.

The Charity has successfully raised additional funds to support its operations.

The financial position of the charity is secure, although additional funds are required in future years to maintain the same level of support activity

More work is now based on preventive activities although the provision of emergency accommodation is still an important part of our work.

The Covid19 period has been a difficult period for all involved and has put additional pressures on Staff and Volunteers but has also put additional pressures on clients that were already struggling, and this has resulted in a further increase in demand for our services which is likely to continue as life returns to some sort of normal.

A key aim of the Charity is to work pro-actively with clients to address issues at an early stage of intervention and to try to stop issues escalating which would in turn result in a much harder and costly issues for other agencies to try to address.

The Charity provides targeted support in a reassuring and inclusive manner to its users, the feedback from our clients is positive.

I would like to thank the Staff, Volunteers, and Trustees for their support of the charity over the last year especially during this challenging period in all our lives.

The Charity has been successful in a range of new funding grants and bids, which has helped secure the charities future.

It is essential that the Charity continues to be viable so it can continue to address the needs of clients.

We know the work the Charity does is valued within the community and we are grateful to individuals and a range of organisation's, companies and foundations that have provided funding to the charity over the year.

The Charity looks forward to continuing to serve its community and to work with partners to provide support to those who require our help.

The Charity ensures as part of its governance that an up to date risk management register is maintained and that the financial position is reviewed at each meeting, we also review the skills base of our trustees to ensure effective experience and knowledge exists within our trustee body.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

Michael Hill	**Chair**
Charlotte Shepard	**Vice Chair**
Gary Battersby	**Secretary**
Alexandra Stockwell	
Thomas Stockwell	
Briony Fuller	**(Resigned July 2021)**
Glyn Johnson	
Dr Benjamin Costello	

Members Guarantee
The liability of each member is fixed at an amount not to exceed £1.
The company is incorporated as a company limited by guarantee and does not have a share value.

Mike Hill (BA hons) ACMA ACIS
Chair
Unit 4 & 5 Britten House the Old Needle Works
Britten Street
Redditch
Worcestershire
B97 6HD

Redditch Nightstop
Statement of Financial Activities
For the year end 31st March 2021

	2021			2020
Income	*Unrestricted*	*Restricted*	**Total**	
Lottery grant	-	75,850	75,850	76,003
WCC funding	-	12,581	12,581	13,786
Tudor trust	-	37,001	37,001	33,500
Donations	21,085	-	21,085	18,821
Supported lodgings client	1,190	-	1,190	1,910
Supported lodgings housing benefit	2,320	-	2,320	1,488
Fundraising	3,089	-	3,089	16,996
RBC funding	23,000	29,250	52,250	42,010
Microgrants	-	9,507	9,507	9,990
Sundry	-	-	-	100
Bank interest	85	-	85	258
	50,768	**164,189**	**214,957**	**214,863**
Expenditure				
Salaries	4,930	142,669	147,599	136,819
Computer expenses	4,086	1,027	5,113	4,567
Rent & rates	-	15,888	15,888	14,713
General office expenses	82	1,238	1,320	2,525
Consultancy	2,212	-	2,212	800
Marketing	-	1,248	1,248	901
Meeting expesnes	-	-	-	87
Office maintenance	65	-	65	80
Phone/internet	25	2,698	2,723	2,418
Printing, post and stationery	9	957	966	842
Staff travel & training		165	165	3,895
Staff other expesnes	2,944	169	3,113	-
Insurance	-	2,098	2,098	2,139
Hospitality	-	-	-	34
Emergency accommodation- hotels	-	944	944	-
Emergency accommodation- host payments	-	326	326	1,780
Supported lodgings host payments	-	3,707	3,707	13,957
Client expenses	3,079	17,429	20,509	16,709
Fundraising costs	840	-	840	3,370
Bank charges	69	-	69	60
Volunteer costs	13	24	37	506
Affiliation & registration fees	63	310	373	2,098
PPE/Covid-19	918	669	1,586	-
Depreciation	4,537	-	4,537	3,262
Client activities	-	544	544	1,558
Accountancy costs	259	-	259	251
Trustee expenses	35	-	35	-
	24,166	**192,109**	**216,276**	**213,370**
Net movement in funds:	**26,602**	**(27,920)**	**(1,319)**	**1,493**

Redditch Nightstop
Annual accounts to 31st March 2021
Balance sheet

	2021	2020
Non-current assets		
Fixed assets	13,281	9,329
Current assets		
Cash at bank	164,254	177,040
Debtors	9,901	1,886
Current liabilities		
Creditors	3,728	5,228
Deferred income	20,500	18,500
Net current assets	**163,208**	**164,526**
Reserves:		
Restricted	23,221	35,966
Unrestricted	139,987	128,560
	163,208	**164,526**

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2021 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

(a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 29 November 2021 and were signed on its behalf by:

Mike Hill
Director

Redditch Nightstop
Annual accounts to 31st March 2021
Notes to the accounts

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 *Basis of preparation*

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Redditch Nightstop meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The Charity has adopted SORP FRS 102 Update Bulletin 1 and taken the exemption from preparing a Statement of Cash Flows on the grounds of its size. In making this assessment the Company has considered a period of 12 months from the signing of these financial statements and the conclusion is the exemption criteria will still apply.

1.2 *Preparation of the accounts on a going concern basis*

The charity's financial statements have been prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charity's needs. In assess going concern, the trustees have a reasonable expectation that the charity will continue as a going concern and is able to meet all of its obligations as they fall due for a minimum of 12 months from the date of approval of these financial statements.

1.3 *Income*

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

1.4 *Fund accounting*

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity. Appropriate expenditure is allocated against such funds.

1.5 *Tangible fixed assets*

The cost of fixed assets is their purchase cost, together with any incidental expenses of acquisition.
Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values, over the expected useful economic lives of the assets concerned. The principal annual rates and bases used for this purpose are:

Equipment: Straight line over 5 years
Office Improvements: Straight line over 5 years
Computer Equipment: Straight line over 3 years

1.6 *Debtors*

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due

1.7 *Cash at bank and in hand*

Cash at bank and cash in hand includes cash within the current account as well as cash within the deposit account and petty cash retained for immaterial expenditure.

1.8 *Creditors and provisions*

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 *Pensions*

Employees of the charity are entitled to join a defined contribution scheme. The charity contribution is restricted to the contributions disclosed in note 3. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within salary costs and charged in proportion to the funds with they relate to.

2. Fixed Assets

	Equipment	Office Improvements	Computer Equipment	Total
Cost at 01/04/2020	2,429	7,673	942	11,044
Additions	-	-	7,418	7,418
Cost at 31/03/2021	2,429	7,673	8,360	18,463
Depreciation at 01/04/2020	717	1,784	157	2,658
Charge for year	537	2,652	1,350	4,538
Depreciation at 31/03/2021	1,254	4,436	1,507	7,196
Netbook value at 01/04/2020	1,712	5,889	785	8,387
Netbook value at 31/03/2021	**1,176**	**3,237**	**6,854**	**11,267**

3. Staff costs and trustees' emoluments

Total staff costs were as follows:

	2021	2020
Salaries and wages	135,848	125,631
Social security costs	7,720	6,999
Pension costs	4,031	3,656
	147,599	136,286

No employees received remuneration of more than £60,000 during the year.
Trustees, who are also directors, received no remuneration or expenses and act on a voluntary basis (2020: £nil).

	No.	No.
The monthly number of employees during the year:	6	7

4. Operating lease commitments

As at 31 March 2021 the charity had future minimum lease payments under non-cancellable operating leases as follows:

	2021	2020
Within one year	14,400	14,400
Between one and five years	28,800	43,200
	43,200	57,600

5. Funds reconciliation

	Unrestricted	Restricted
Brought forward funds	128,560	35,966
Movement in funds:	26,602	- 27,920
Trf between funds	- 15,175	15,175
Funds to carry forward	139,987	23,221