

**REGISTERED COMPANY NUMBER: 07108916 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 1136868**

**REPORT OF THE TRUSTEES AND  
UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31ST DECEMBER 2021  
FOR  
TAUNTON TEAM CHAPLAINCY LIMITED**

Anthony Doyle  
Old Town Hall  
Fore Street  
Wellington  
Somerset  
TA21 8LS

**TAUNTON TEAM CHAPLAINCY LIMITED**

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FOR THE YEAR ENDED 31ST DECEMBER 2021**

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**TAUNTON TEAM CHAPLAINCY LIMITED**

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st December 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Registered Company number**

07108916 (England and Wales)

**Registered Charity number**

1136868

**Registered office**

94 Sherford Road  
Taunton  
Somerset  
TA1 3QY

**Trustees**

A Hall (resigned 10/5/2021)  
M Newberry  
Rev M Haslam  
Rev Dr M G W Hayes  
Rev T C Osmond  
H McFaul

**Independent Examiner**

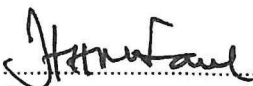
Anthony Doyle  
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**COMPREHENSIVE TRUSTEES REPORT**

The trustees have produced a comprehensive report detailing, Organisational operations, a Review of Activities including a chaplains report and statistical information on prayer, presence, outreach, and financial objectives.

This report is attached at the end of the formal accounts.

Approved by order of the board of trustees on 26 APRIL 2022 and signed on its behalf by:

  
.....  
Trustee

**HARRY H MCFAUL**

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
TAUNTON TEAM CHAPLAINCY LIMITED**

**Independent examiner's report to the trustees of Taunton Team Chaplaincy Limited ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st December 2021.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

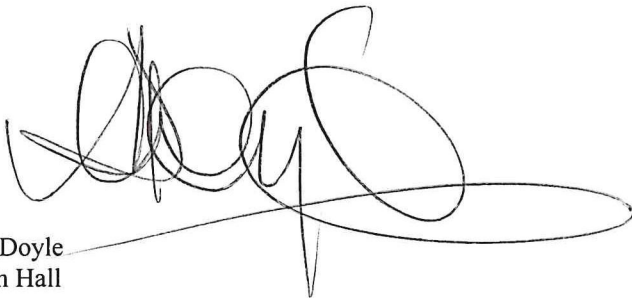
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Anthony Doyle  
Old Town Hall  
Fore Street  
Wellington  
Somerset  
TA21 8LS

Date: 26.4.22



**TAUNTON TEAM CHAPLAINCY LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31ST DECEMBER 2021**

|  |              | <b>31/12/21</b>      | <b>31/12/20</b>      |
|--|--------------|----------------------|----------------------|
|  |              | <b>Unrestricted</b>  | <b>Total</b>         |
|  |              | <b>fund</b>          | <b>funds</b>         |
|  | <b>Notes</b> | <b>£</b>             | <b>£</b>             |
| <b>INCOME AND ENDOWMENTS FROM</b>      |              |                      |                      |
| Donations and legacies                 |              | 28,477               | 33,225               |
| <br><b>EXPENDITURE ON</b>              |              |                      |                      |
| Raising funds                          | 2            | 29,144               | 26,776               |
| <br><b>NET INCOME/(EXPENDITURE)</b>    |              | <u>(667)</u>         | <u>6,449</u>         |
| <br><b>RECONCILIATION OF FUNDS</b>     |              |                      |                      |
| Total funds brought forward            |              | 22,505               | 16,056               |
| <br><b>TOTAL FUNDS CARRIED FORWARD</b> |              | <u><u>21,838</u></u> | <u><u>22,505</u></u> |

The notes form part of these financial statements

**TAUNTON TEAM CHAPLAINCY LIMITED**

**BALANCE SHEET  
31ST DECEMBER 2021**

|  | Notes | 31/12/21<br>Unrestricted<br>fund<br>£ | 31/12/20<br>Total<br>funds<br>£ |
|--|-------|---------------------------------------|---------------------------------|
| <b>CURRENT ASSETS</b>                        |       |                                       |                                 |
| Debtors                                      | 6     | 956                                   | 1,263                           |
| Cash at bank and in hand                     |       | 21,349                                | 21,710                          |
|  |       | <u>22,305</u>                         | <u>22,973</u>                   |
| <b>CREDITORS</b>                             |       |                                       |                                 |
| Amounts falling due within one year          | 7     | (467)                                 | (468)                           |
|  |       | <u>21,838</u>                         | <u>22,505</u>                   |
| <b>NET CURRENT ASSETS</b>                    |       |                                       |                                 |
|  |       | <u>21,838</u>                         | <u>22,505</u>                   |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |       | <u>21,838</u>                         | <u>22,505</u>                   |
| <b>NET ASSETS</b>                            |       | <u>21,838</u>                         | <u>22,505</u>                   |
| <b>FUNDS</b>                                 | 8     |                                       |                                 |
| Unrestricted funds                           |       | 21,838                                | 22,505                          |
| <b>TOTAL FUNDS</b>                           |       | <u>21,838</u>                         | <u>22,505</u>                   |

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st December 2021.

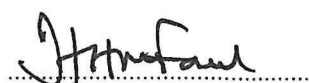
The members have not required the company to obtain an audit of its financial statements for the year ended 31st December 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 26 APRIL 2022 and were signed on its behalf by:



Trustee

HARRY H MCFAUL

The notes form part of these financial statements

**TAUNTON TEAM CHAPLAINCY LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

**1. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**2. RAISING FUNDS**

**Raising donations and legacies**

|               | 31/12/21      | 31/12/20      |
|---------------|---------------|---------------|
|               | £             | £             |
| Support costs | <u>29,144</u> | <u>26,776</u> |

**3. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31st December 2021 nor for the year ended 31st December 2020.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31st December 2021 nor for the year ended 31st December 2020.

**TAUNTON TEAM CHAPLAINCY LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

**4. STAFF COSTS**

The average monthly number of employees during the year was as follows:

|               | 31/12/21 | 31/12/20 |
|---------------|----------|----------|
| Lead Chaplain | <u>1</u> | <u>1</u> |

No employees received emoluments in excess of £60,000.

**5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

|  | Unrestricted<br>fund<br>£ |
|--|---------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>      |                           |
| Donations and legacies                 | 33,225                    |
| <br><b>EXPENDITURE ON</b>              |                           |
| Raising funds                          | 26,776                    |
| <br><b>NET INCOME</b>                  | <br><u>6,449</u>          |
| <br><b>RECONCILIATION OF FUNDS</b>     |                           |
| Total funds brought forward            | 16,056                    |
| <br><b>TOTAL FUNDS CARRIED FORWARD</b> | <br><u>22,505</u>         |

**6. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                | 31/12/21   | 31/12/20     |
|----------------|------------|--------------|
|                | £          | £            |
| Sundry debtors | <u>956</u> | <u>1,263</u> |

**TAUNTON TEAM CHAPLAINCY LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

**7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                             | 31/12/21   | 31/12/20   |
|-----------------------------|------------|------------|
|                             | £          | £          |
| Sundry creditors & accruals | 467        | 468        |
|                             | <u>467</u> | <u>468</u> |

**8. MOVEMENT IN FUNDS**

|                           | At 1/1/21     | Net<br>movement<br>in funds | At<br>31/12/21 |
|---------------------------|---------------|-----------------------------|----------------|
|                           | £             | £                           | £              |
| <b>Unrestricted funds</b> |               |                             |                |
| General fund              | 22,505        | (667)                       | 21,838         |
|                           | <u>22,505</u> | <u>(667)</u>                | <u>21,838</u>  |
| <b>TOTAL FUNDS</b>        | <u>22,505</u> | <u>(667)</u>                | <u>21,838</u>  |

Net movement in funds, included in the above are as follows:

|                           | Incoming<br>resources | Resources<br>expended | Movement<br>in funds |
|---------------------------|-----------------------|-----------------------|----------------------|
|                           | £                     | £                     | £                    |
| <b>Unrestricted funds</b> |                       |                       |                      |
| General fund              | 28,477                | (29,144)              | (667)                |
|                           | <u>28,477</u>         | <u>(29,144)</u>       | <u>(667)</u>         |
| <b>TOTAL FUNDS</b>        | <u>28,477</u>         | <u>(29,144)</u>       | <u>(667)</u>         |

Comparatives for movement in funds

|                           | At 1/1/20     | Net<br>movement<br>in funds | At<br>31/12/20 |
|---------------------------|---------------|-----------------------------|----------------|
|                           | £             | £                           | £              |
| <b>Unrestricted funds</b> |               |                             |                |
| General fund              | 16,056        | 6,449                       | 22,505         |
|                           | <u>16,056</u> | <u>6,449</u>                | <u>22,505</u>  |
| <b>TOTAL FUNDS</b>        | <u>16,056</u> | <u>6,449</u>                | <u>22,505</u>  |

Comparative net movement in funds, included in the above are as follows:

|                           | Incoming<br>resources | Resources<br>expended | Movement<br>in funds |
|---------------------------|-----------------------|-----------------------|----------------------|
|                           | £                     | £                     | £                    |
| <b>Unrestricted funds</b> |                       |                       |                      |
| General fund              | 33,225                | (26,776)              | 6,449                |
|                           | <u>33,225</u>         | <u>(26,776)</u>       | <u>6,449</u>         |
| <b>TOTAL FUNDS</b>        | <u>33,225</u>         | <u>(26,776)</u>       | <u>6,449</u>         |

**TAUNTON TEAM CHAPLAINCY LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

**8. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined position is as follows:

|                           | At 1/1/20<br>£ | Net<br>movement<br>in funds<br>£ | At<br>31/12/21<br>£ |
|---------------------------|----------------|----------------------------------|---------------------|
| <b>Unrestricted funds</b> |                |                                  |                     |
| General fund              | 16,056         | 5,782                            | 21,838              |
|                           | <hr/>          | <hr/>                            | <hr/>               |
| <b>TOTAL FUNDS</b>        | <u>16,056</u>  | <u>5,782</u>                     | <u>21,838</u>       |

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

|                           | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|---------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b> |                            |                            |                           |
| General fund              | 61,702                     | (55,920)                   | 5,782                     |
|                           | <hr/>                      | <hr/>                      | <hr/>                     |
| <b>TOTAL FUNDS</b>        | <u>61,702</u>              | <u>(55,920)</u>            | <u>5,782</u>              |

**9. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31st December 2021.



**TAUNTON TEAM CHAPLAINCY LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES  
FOR THE YEAR ENDED 31ST DECEMBER 2021**

|                                 | 31/12/21<br>£ | 31/12/20<br>£ |
|---------------------------------|---------------|---------------|
| <b>INCOME AND ENDOWMENTS</b>    |               |               |
| <b>Donations and legacies</b>   |               |               |
| Gifts - churches                | 7,694         | 9,054         |
| Gifts - individuals             | 3,840         | 4,943         |
| Gift aid                        | 956           | 1,263         |
| Grants and other income         | 15,987        | 17,965        |
|                                 | <u>28,477</u> | <u>33,225</u> |
| <b>Total incoming resources</b> | <u>28,477</u> | <u>33,225</u> |
| <b>EXPENDITURE</b>              |               |               |
| <b>Support costs</b>            |               |               |
| <b>Management</b>               |               |               |
| Payroll expenses                | 22,542        | 21,383        |
| <b>Other</b>                    |               |               |
| Rates and water                 | 435           | 422           |
| Light and heat                  | 327           | 490           |
| Telephone & internet            | 553           | 83            |
| Uniform expenses                | 195           | 258           |
| Misc expenses & hospitality     | 752           | 195           |
| Insurance                       | 128           | 354           |
| IT support                      | 865           | 404           |
| Office rent                     | 120           | 120           |
| Printing post & stationery      | 256           | 422           |
| Outreach costs                  | 10            | 20            |
| Administrator fees              | 2,470         | 2,177         |
|                                 | <u>6,111</u>  | <u>4,945</u>  |
| <b>Governance costs</b>         |               |               |
| Accountancy fees                | 491           | 448           |
| <b>Total resources expended</b> | <u>29,144</u> | <u>26,776</u> |
| <b>Net (expenditure)/income</b> | <u>(667)</u>  | <u>6,449</u>  |

This page does not form part of the statutory financial statements

# TAUNTON TEAM CHAPLAINCY TRUST ANNUAL REPORT FOR 2021

## Introduction

This is the eleventh annual report of the Trust and covers the year to 31st December 2021. It complies with the public benefit reporting requirements of the Charities Commission, which apply to all charities.

## Objectives

The Trust's aim is *"To advance the Christian faith in the Taunton area for the benefit of the public by engaging or appointing a chaplain or chaplains to provide pastoral care, evangelistic witness and prayer in workplaces, shops, public areas and elsewhere."*

## Achievements and performance

### *Work of the Chaplaincy team*

Chaplains go wherever members of the public are to be found in our community. The Chaplaincy is a Christian organisation, but its volunteers willingly engage with and help people of any faith - or none at all. At present life for everyone continues to be unpredictable, so chaplains offer compassionate support and care to anyone in need. Chaplains recognise the importance of 'mindfulness/well-being', which encompasses physical, emotional and spiritual needs and offer to get alongside people they encounter, if invited to do so. They will signpost them to professional help, if required.

As at 31<sup>st</sup> December 2021, we had 37 volunteers, 3 associate chaplains + one part-time paid Lead chaplain. Chaplains are representatives of 10 different denominations, including Anglican, Baptist, Independent, Methodist and Evangelical free churches. Everyone in the team feels privileged to be working in an ecumenical organisation. Most chaplains are not ordained ministers and Trustees are indebted to chaplains for giving freely of their time. Chaplains only go into a business by invitation from management. On average they do this for half a day each week, but some visit more frequently. Because of the huge need that has been highlighted during the pandemic, scope for expansion of the work is enormous and growth depends on more volunteers coming forward as well as increased finance to support it. New chaplains are always welcome and numbers are slowly increasing. The trustees acknowledge the positive trust that chaplains enjoy with proprietors, managers and staff in workplace and community locations.

Chaplains operate in the following six clusters, each headed by a volunteer convenor:

- **Retail (5 chaplains)**- for shop workers (including ASDA Taunton branch of the nationwide store and a number of smaller local businesses);  
Staff at the Debenhams HQ and department store in Taunton all lost their jobs when the store went into administration in 2020. Our long-standing store chaplain offered help and arranged a weekly meeting for staff to broker mutual support beyond the final closure date. About 12 members of staff met regularly after closure at a nearby church hall, such was the value felt by those concerned. The Chaplaincy produced a help sheet for staff dealing with redundancy, highlighting how they could care for their mental health. Sadly this has been required for use in other redundancy/closure situations during the continuing pandemic period.
- **Offices (3 chaplains)** - for office workers (the District and County Council headquarters in Taunton and The United Kingdom Hydrographic Office); this is slowly being re-instated.
- **Public spaces (3 chaplains)** – open to the general public (including the countryside, town centre and Parks); maintaining effectiveness, being outdoors.



- **Marginalised people (2 chaplains)** - at Taunton Open Door day centre for rough sleepers, the YMCA Dulverton Group training hotel and hostel for adult homeless and disadvantaged young adults, Canonsgrove hostel for adult homeless people;  
Our chaplain at the Canonsgrove hostel has seen self-esteem grow in the last year among the residents and relationships being built. Many come into the hostel with low self-worth, poor social skills, and some have drink and drug addictions. A programme of literacy/numeracy classes to foster these and other basic skills is much appreciated with helpers coming from outside to take classes. A reading group and a choir have also been established. One resident recently recovered from cancer and was extremely grateful to our chaplain for the support she gave him during this crisis in his life. The work has also been actively supported by local church members on an ad hoc basis
- **Care homes (9 chaplains)**- for residents and staff (Calway House, Moorhaven, Netherclay, Lavender Court, Hamilton Park and the Firs care homes with associate chaplains serving at The House of St Martin);  
A care home contacted a chaplain who had last seen one of their residents on a regular basis six years ago. The resident, blind, with learning difficulties, had contracted cancer. He remembered the chaplain and asked that he could make contact with him, which he gladly did. Sadly this gentleman has since died. Obviously Covid has had an impact on care homes, restricting or removing physical access to residents but some chaplains have found innovative ways of retaining contact via mobile phones and other similar media forms.
- **Rail Responders (9 chaplains)** - for travellers and vulnerable people attracted to the railway station and its environs. Chaplains in this work are badged as 'Rail Responders.' Again work was greatly reduced while travel was restricted but as soon as restrictions were lifted rail responders offered their services promptly and indeed were instrumental in reassuring staff and attracting professional help when a very distressed person threatened to jump from the railway bridge. Responders were able to support staff and members of the public who were visibly upset by the incident – as well as summon professional support for the person concerned.

The planned roll-out of **chaplaincy to the Taunton Magistrates court (6 chaplains)** was delayed because of safety concerns due to the virus and is anticipated to be fully functional by February 2022. In the interim, visits have been arranged for chaplains to see the courts and to meet key figures prior to becoming fully operational.

Chaplains and Rail Responders continue to meet regularly (mostly on-line) for training, mutual encouragement and prayer. They are extremely valuable occasions for everyone who attends them.

#### *Impact of Covid-19*

The continuing Covid-19 pandemic with its uncertainty, relaxation and the re-imposition of lockdowns and other restrictions has meant that normal face-to-face chaplaincy work has been erratic. For example, while rail services were greatly curtailed, the station manager advised against attendance there, but once travel became more regular, the services of Rail Responders were in demand –most recently to help avert a suicide attempt. In other cases, whilst some chaplains have visited businesses, others were advised not to attend by the management because of the risk of cross infection. Where chaplains have not been able to work in the traditional way, they have reached out to people with imagination:

- Telephone and email support to staff and business owners where physical visits have not been possible and provision of a helpline for them;
- Befriending elderly people who live alone and experience loneliness and isolation. This has been done in a large sheltered housing complex, and in the town centre's park;
- Support in person by wearing PPE, or by telephone to residents, their families, and staff in care homes;



- Providing emotional, practical and spiritual help to residents and staff at a temporary hostel for the homeless;
- Speaking to walkers in the countryside about life and faith;
- Marshalling at local vaccination centres;
- Offering to provide emotional and practical support to over 200 staff based at Debenhams' national support centre in Taunton and 30 employees in their town centre store. The chaplain still continues to meet with and support some of those who were made redundant. The Bishop of Taunton, the Rt. Revd Ruth Worsley, has commended the Chaplaincy's initiative;
- Our work on the railway includes patrolling a viaduct over the line, canal and river where suicide attempts are, sadly, a regular occurrence. Tragically, there have been further fatalities and attempted suicides very recently. The Chaplaincy spearheaded a mental health awareness campaign among local churches and has renewed a request to the local Council for a CCTV camera to be installed at the site. We have also written to local churches to suggest that their members might be vigilant when they pass suicide hotspots like this and to phone for emergency services if appropriate, whilst at all times being conscious of their own safety; Information gleaned from statutory and voluntary agencies has been shared with local churches and chaplains to raise awareness of the issues and resources available. Our Lead Chaplain has been invited to contribute to the County's Public Health team's focus on the issue of suicide in such locations.

#### *Other activities*

We have seen an increasing number of people in difficulties, some financial, some leading to severe marital problems, including divorce. Chaplains out and about and at our drop-in office in the town have supported distressed individuals with comfort and prayer (when asked). Many present with mental health issues due to isolation and are glad to have a listening ear and reassurance.

The 14th Business Carol Service for people who work in Taunton took place 'face-to-face' in 2021, but was also available in a video format and broadcast on Facebook, You Tube and, in an extended audio version, twice on Tone FM community radio station. The service was hosted by St James' church to whom we are extremely grateful. It is estimated that about 400 people either attended in person, watched or listened to the broadcasts.

A policeman under stress said that 10 minutes with a chaplain at the end of his day made it more likely that he would go back to work the next day. (one of our chaplains is also a police chaplain)

Our chaplains volunteer in other organisations and charities not managed by us. Some of these charities were started by Christians, but welcome volunteers of any or no faith. In other cases they are simply organisations which use their expertise to help the community. Examples include:

- Taunton Foodbank;
- The Avon and Somerset Faith Communities Response to Major Incidents team. This is a team of more than 100 volunteers, coordinated by Police chaplains, who offer help during major incidents. Examples in 2021 included help during a water supply crisis and harbour patrols during the Euro Football Final;
- The Open Door charity for the homeless and the YMCA (Dulverton) group which helps the homeless and disadvantaged young adults;
- The local Sea and Royal Marines Cadets;
- The local Air Cadets;
- The local Army Cadet Force;
- The Mind Somerset charity for mental health issues.
- The Royal British Legion
- The Avon and Somerset Constabulary

### *Community links*

The Chaplaincy has excellent relationships with the two Councils serving the Taunton area (our Lead Chaplain is currently the Consort of the District Council Chair), and each has a dedicated chaplain. Somerset West and Taunton Council provides us with a town centre office at a peppercorn rent which has been open to members of the public as and when virus restrictions permitted.

We have good links with more than 40 local churches and a large number of voluntary community groups. Our lead chaplain attends the weekly meetings of the "B1" group of church leaders. He also spoke to churches and community groups during the year about the work of the Chaplaincy.

### *Prayer*

About 100 Friends provide regular prayer support. A confidential Prayer Headlines document is sent out each fortnight to Friends, chaplains and trustees. This anonymously highlights people in need who ask chaplains for prayer and who specifically agree to being prayed for by this prayer network. There were an increasing number of answers to prayer during the year.

Each Wednesday morning a prayer meeting at 10am was held by Zoom to collectively pray for people and situations mentioned (anonymously) in the Headlines document and for the town.

Chaplains collected statistics about impact of their encounters:

#### **SUMMARY - CHAPLAINS STATISTICS FOR 2021 JANUARY 2021 TO DECEMBER 2021 INCLUSIVE (showing comparison with 2020)**

|   | Year<br>2020 | Year<br>2021 | Average<br>2020 per<br>month | Average<br>2021 per<br>month |
|---|--------------|--------------|------------------------------|------------------------------|
| Number of people with whom significant encounters were made | 3162         | 2712         | 264                          | 226                          |

An analysis of significant encounters is shown below:

| Breakdown of topics:                                       | Actual<br>number | % of<br>total |
|--|------------------|---------------|
|  |                  | %             |
| Faith related  | 1538             | 57            |
| Work (they shared something important)                     | 113              | 4             |
| Family and Relationships (they shared something important) | 187              | 7             |
| Health (of anyone discussed)                               | 99               | 4             |
| Community engagement (mainly Lead Chaplain)                | 238              | 9             |
| Other (a variety of other significant information)         | 537              | 19            |
| Total  | 2712             | 100           |

The number of significant encounters was 14% lower than 2020 due to restrictions imposed by the pandemic. Further measures to record the impact of chaplaincy will be developed as lockdown eases and more figures become available.



## **Financial review**

Placements are not charged for chaplaincy services. TTC offers this as a gift to the town.

Full figures are provided in the annual accounts but in summary, the annual accounts show a deficit of £667 for the year. Expenditure was £29144 and income was £28477.

The grant money in 2021 came in 2 instalments: the Reaching Communities Fund (Lottery) totalling £12,686 (Other successful grants: The Somerset Community Fund Grant towards our work in providing services to support mental well-being in the community and the other called the High Sheriff's Fund are for £5,000 and £1,500 respectively arrived late in 2021 and will therefore appear in figures for 2022.)

Our main sources of income were external grants (£15,987), donations from 8 churches (£7,695), private individuals, which, with gift aid and other private donations amounted to £4,796. A government furlough pay was received for January to April in respect of the Lead Chaplain who was furloughed for half of his time (£2,852, included in Grants & other income). Trustees are very grateful to the Lottery fund, and Somerset County Council (together with SWT Council for their discretionary rates discount) for their financial assistance.

Most of our donations provided steady income each month or quarter. Donations made in this way are very useful because TTC's expenditure itself is regular. We are indebted to Andy Hall for his tireless efforts in sourcing funding to keep the work going so that others can benefit.

We are extremely grateful for the generosity of all our donors, whether the amounts are large or small. Nothing is ever taken for granted. Gift aid is claimed in respect of private donors who are tax payers and who give their consent. We also very much appreciate the contributions made through gifts in kind and churches providing meeting space and other facilities free of charge. We keep expenditure to an absolute minimum.

## **Administrative information**

Taunton Team Chaplaincy Ltd is a company limited by guarantee (company number 07108916) and a charity which is registered with the Charity Commission (number 1136868).

The Chaplaincy is administered by a board of trustees. The full list of trustees at 31<sup>st</sup> December 2021 was:

Harry McFaul (Chair)  
Rev Mike Haslam (Vice-Chair)  
Mike Newberry  
Rev Dr Michael Hayes  
Rev Tobie Osmond

Richard Chewter, formerly senior Chaplain in Watford agreed to conduct an appraisal of the chaplaincy in early November in compliance with the terms of the Reaching Communities grant. Follow-up will take place in March 2022 with a separate appraisal of the lead chaplain Adrian Prior-Sankey in Spring 2022 with appropriate goal-setting.

Beccy Fox provided administrative and IT support. Lynda Marshall helped to assemble the Prayer Headlines. Helen Clegg has served us admirably as our honorary treasurer during the year. Trustees recognise her invaluable contribution behind the scenes during 2021.



### **Approval**

This report was approved with the accounts at the AGM on 26<sup>th</sup> April 2022.

HARRY H McFAUL

CHAIR OF TAUNTON TEAM CHAPLAINCY TRUST

[www.tauntontc.co.uk](http://www.tauntontc.co.uk)

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