WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales · Charity number 1136419

Details

Other names	WOMAN'S AID LEICESTERSHIRE LIMITED
Status	Registered
Legal form	Charitable company
Company number	07171654
Registered	2010-06-17
Register	View on the Charity Commission register

Contact

Address	Eagle House 28 Billing Road Northampton NN1 5AJ
Phone	01162832225
Email	admin@wallaction.org.uk
Website	www.wa-leicester.org.uk

Activities

Objects: FOR THE BENEFIT OF WOMEN OR MEN AT RISK OF DOMESTIC, RELATIONAL AND SEXUAL VIOLENCE, INCLUDING ANY CHILDREN THEY HAVE ('THE BENEFICIARIES')1 TO PROVIDE HOUSING OR OTHER ACCOMMODATION AND ANY ASSOCIATED AMENITIES, SERVICES AND ASSISTANCE FOR THE BENEFICIARIES2 TO RELIEVE ANY OTHER NEED OF THE BENEFICIARIES PRIMARILY BY PROVIDING SUPPORT, TRAINING AND ADVICE; AND3 TO ADVANCE THE EDUCATION OF THE PUBLIC IN THE SUBJECT OF DOMESTIC RELATIONAL AND SEXUAL VIOLENCE AND RELATED ISSUES, AND THE PREVENTION AND TREATMENT OF THE SAME

Activities: To provide housing or other accomodation and any associated amenities, services and assistance for the beneficiaries. To relieve any other need of the beneficiaries primarily by providing support, training and advice and to advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same.

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Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, Accommodation/housing
- **Who:** Children/young People, Other Defined Groups

Geography

- **Area of benefit:** UNDEFINED. IN PRACTICE, LOCAL.
- Leicester City
- Leicestershire
- Rutland

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,857,399	£1,714,350	£853,962	33
2024-03-31	£1,494,860	£1,486,186	£710,913	33
2023-03-31	£1,728,681	£1,627,981	£702,239	39
2022-03-31	£2,157,823	£1,935,281	£601,539	53
2021-03-31	£2,219,916	£2,177,644	£378,997	54

Trustees

Name	Role	Appointed
Alison Lockley	Chair	2018-10-29
Catherine Elizabeth Higgs		2025-08-07
Harsimran Kalra		2025-08-07
Jacqui Purnell		2021-08-27
Jessica Shannon Wilson		2025-08-07
Ruth Jane English		2025-08-07
Sarah Franklin		2025-08-07

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WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales - Charity number 1136419

Accounts

Company Registration Number: 7171654
Registered charity number: 1136419

WOMEN'S AID LEICESTERSHIRE LIMITED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2025

WOMEN'S AID LEICESTERSHIRE LIMITED

Financial Statements for the Year Ended 31 March 2025

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WOMEN'S AID LEICESTERSHIRE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Board of Directors and Trustees	A Lockley (Chair) J Purnell R English (appointed 07/08/25) S Franklin (appointed 07/08/25) C Higgs (appointed 07/08/25) H Kalra (appointed 07/08/25) J Wilson (appointed 07/08/25) Helen Tovey (resigned 27/08/25) Laura York (resigned 11/03/25) Lynn Lewis (resigned 14/11/24) M Roberts (resigned 31/10/24)
Company Secretary	S McGoff
Chief Executive	S McGoff
Company Registration Number	7171654
Charity Registration Number	1136419
Principal Address/Registered Office	Eagle House 28 Billing Road Northampton NN1 5AJ
Auditor	Shaw Gibbs (Audit) Limited Eagle House 28 Billing Road Northampton NN1 5AJ
Bankers	National Westminster Granby Street Branch 1 Granby Street Leicester LE1 9GT CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

The Board of Trustees of Women's Aid Leicestershire Limited (WALL) are pleased to present their report for the year ended 31 March 2025.

The Trustees (who are also the directors of the charitable company for the purposes of company law) who served during the year and since year end were:
A Lockley
J Purnell
R English (appointed 07/08/25)
S Franklin (appointed 07/08/25)
C Higgs (appointed 07/08/25)
H Kalra (appointed 07/08/25)
J Wilson (appointed 07/08/25)
Helen Tovey (resigned 27/08/25)
Laura York (resigned 11/03/25)
Lynn Lewis (resigned 14/11/24)
M Roberts (resigned 31/10/24)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Board of WALL are now in the position to report to their beneficiaries and funders for the year to 31 March 2025 which reflects the activities and performance of WALL during the year. The financial statements and related notes are set out on pages 14-29.

WALL's activities are governed by a Memorandum and Articles of Association overseen by the Board of Directors who:

- Provide vision and leadership to the organisation.
- Ensure that WALL is an accountable organisation and that it fulfils its legal obligations.
- Ensure that WALL manages its staff, finances and other resources in a responsible manner.

In consultation with staff and stakeholders, the Board of Directors have identified **5** strategic aims as follows:

- To develop our services appropriately to meet both opportunity and the changing needs of survivors of domestic, sexual and relational abuse.

- To advance strategic and productive partnerships and relationships and promote cohesive inter agency responses to domestic, sexual and relational abuse.

- To build financial and staff capacity to maximise positive outcomes and impact.

- To increase our influence, role and reputation across the region.

- To raise awareness of domestic, sexual and relational abuse and the impact this has on individuals, children and society

The day to day running of the organisation is delegated to the Chief Executive. The Chief Executive provides reports to the Board of Directors at their bimonthly meetings and provides additional updates when requested.

Membership of WALL is open to any individual who is interested in promoting the objects who:

- Applies to WALL in the form directed by the Board of Directors.
- Is approved by the Board of Directors
- Signs the Register of Members or consents in writing to become a member.

From time to time WALL will advertise for new members who wish to be considered for membership of the Board. This is to ensure that the Board of Directors contains the necessary skills to lead WALL. Informal discussions, a formal interview and a facilitated attendance at a Board meeting, take place prior to approval.

Great importance is placed on the Board of Directors having a good understanding of the workings of the organisation. A comprehensive Induction Pack is available to all newcomers and the Board of Directors hold an annual away day where they complete a Board self-assessment, skills register and review the strategic aims and set targets for the forthcoming year. In addition ad hoc Training sessions are held on various topics.

Governance processes continue to be robust and fit for purpose.

The key management personnel's salary is based on NJC 2022-23.

Risk management
The Board of Directors are aware that the management of risk is one of their most important responsibilities.

The Board has conducted a review of the major risks to which the charity is exposed and these are held in a comprehensive Risk Register which is updated at least annually by the Board.

Systems and procedures have been established to mitigate the risks the charity faces and the day to day responsibility for ensuring that these are followed is delegated to the Chief Executive.

The Chief Executive reports on major risks at each Board meeting and the Board agrees the action required to minimise such risks.

In the current austere economic climate, previous reliance on funding from statutory bodies can no longer be relied on and this is considered to be the principal risk faced by the organisation. More diverse funding is necessary for future sustainability of the organisation to mitigate the risk.

OBJECTIVES AND ACTIVITIES

The objects of WALL are:

- To provide housing or other accommodation and any associated amenities, services and assistance for the Beneficiaries.
- To relieve any other need of the Beneficiaries primarily by providing support, training and advice and
- To advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same

Our vision is to be the primary source of expertise for the range of domestic and sexual abuse services for all victims across the Region.

Our overall aim is to improve the lives of victims affected by domestic abuse.

We do this by:

- Raising awareness of domestic and sexual abuse and the ongoing suffering of women and children.
- Protecting women and children and at the same time providing the right services and relationships that are empowering and support women to move on and recover their lives.
- Providing services which are based on listening to survivors.
- Participating in or leading campaigns to keep the issues in the public consciousness and to raise awareness on the range of violence against women including FGM, HBV and forced marriages.
- Supporting and reflecting diversity and promoting equality of opportunity.
- Supporting and promoting cohesive inter-agency responses to domestic and sexual violence and developing partnerships.
- Understanding the issues and providing political challenge locally and nationally.
- Providing safe and secure services for women and children fleeing an abuse situation.
- Providing support and assistance for women who are in fear of becoming victims of abuse or who have been victims in the past and still require specialist support.
- Providing a culture of excellence and expertise and to be the main provider and leading specialist of safe, secure and confidential service.
- Working with victims using an explicitly anti-oppressive approach to the way services are developed and delivered.
- Working in partnership with funders and others and fostering a reputation for delivering high quality services and prove to be a respected organisation with good governance.

Public Benefit
The trustees have considered the Charity Commission's requirement in respect of Public Benefit. In their view the charity meets, in full, the criteria to satisfy the test. The trustees' annual report describes the activities undertaken to further its charitable purposes for the public benefit.

Use of Volunteers
We have continued to provide volunteering opportunities across all our Projects. We recognise the value of volunteers who are a vital resource to the organisation and look forward to welcoming new volunteers into WALL.

REVIEW OF THE YEAR

The year 2024-25 has seen stability for Women's Aid Leicestershire Ltd. (WALL) with a robust senior management team, working closely alongside employees, the Board of Trustees, clients and stakeholders, to provide a domestic abuse service offer that meets the needs of the community.

Work has taken place to ensure employment retention remains high on the agenda, and this is shown in people management data and feedback. Strategic planning is robust and there are clear aims and objectives for WALL, outlined between 2024 and 2027. The organisation has a clear focus and commitment to providing safe accommodation and support services to ensure lasting changes for victim survivors of abuse.

During the year 2024-25, additional funding has been secured to extend and develop our dispersed accommodation, providing increased units of safe houses across the locality. WALL aim to provide a flexible offer of safe accommodation, removing barriers for those that are in need of our support services.

We remain the lead commissioned service for safe accommodation across Leicester City, Leicestershire County and Rutland. Furthermore, we are commissioned to provide a number of outreach services, including a male victim support service, the ADAM Project, supporting male victims across Leicestershire County and Housing Link Services for those living in Oadby and Wigston and North West Leicestershire.

WALL also provide a number of other services, which are delivered through funding received from donations and foundation trusts.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

WALL remain committed to providing a high-quality safe accommodation service, whilst also ensuring that there are wider services, that meet local need, for victims and survivors of domestic abuse.

Strategic Objectives

- To provide a wide ranging Temporary Safe Accommodation offer, with a high-quality in-service support system
- To provide wrap around community support, to enable sustained change
- To embed trauma informed practice in all that we do
- To raise awareness and provide external training
- To prioritise the needs and development of employees

To achieve this, WALL are:

- Providing a wide range of temporary supported accommodation (TSA) (refuge and dispersed) for any victim of domestic abuse
- Providing a high-quality support services to those in temporary safe accommodation (TSA), with a community support offer, to enable clients to sustain their independence and safety (Resettlement, Housing Link, ADAM)
- Increasing our in-house TSA support offer, with a dedicated children and family service
- An organisation with a highly skilled workforce, with staff training and wellbeing prioritised
- A trauma informed organisation, across all areas, including clients, accommodation, staff management and policy
- Promoting opportunities for staff and clients to shape and model, services, service delivery and long-term planning

Support Services

Between the 1st of April 2024 and the 31of of March 2025, we have supported a total of 421 adults, of which 60 were male. Of this total, we supported 142 clients in our refuges and dispersed accommodation. There was a total of 199 children who were supported across our safe accommodation services.

WALL are committed to providing a high-quality safe accommodation service, whilst also ensuring that there are wider services, providing wrap-around support that promotes and encourages independence, empowerment, choice, safety and permanent housing.

We are proud to be accredited by national Domestic Abuse charity SafeLives; Leading Lights. Leading Lights is the mark of quality for domestic abuse services and is recognised by commissioners and funders across the UK. The accreditation programme offers a set of standards for supporting victims of domestic abuse. Accreditation is across all WALL services.

During the last year we received a total of 638 referrals for victims of abuse, in need of refuge and safe accommodation. The current refuge availability does not meet the level of demand, and WALL remain committed to working to increase our refuge provision. WALL provide refuge above what is commissioned in the local area. Our aim is to provide a wide range of safe accommodation options for victim survivors across the local area. The senior team have spent considerable time throughout the course of the year, completing reviews, audits and assessments to ensure that our offer meets the emerging needs of our clients. This work has included seeking and capturing client voice, from both women, men and children who have accessed our services, to ensure that our service offer is always client led and client focused.

We have now embedded a scheme and programme of works, across safe accommodation to ensure the highest standard is provided. The physicality of our accommodation provision is physically trauma informed, and promotes feelings of safety, healing and recovery.

We remain incredibly lucky to receive support and donations from a large range of doners, which has allowed us to improve and update all of our units of accommodation. The operational and senior management team work to seek and maintain such links, to enable WALL to reach our aims and high standards for our refuges and dispersed properties.

The support that we provide is needed now, more than ever before, evidenced by the huge number of referrals for safe accommodation for victims fleeing from violence, fear and harm. The number of referrals and clients supported this year, has grown on the previous year. WALL are committed to providing a range of accommodation options, across a range of areas in the city of Leicester, County of Leicestershire and Rutland, providing flexible, adaptable and diverse accommodation to remove any barriers for victims seeking refuge, making our offer inclusive to all in need.

The safe accommodation that we offer, provides stability, safety and support for any victim, regardless of their gender, sexuality or identity. The support from our team of trained and dedicated safe accommodation practitioners across our support services, works to empower and rebuild the lives of victims, enabling clients to recover from their experiences of abuse, and rebuild their lives, positively and safely. Support is holistic and trauma informed, ensuring inclusivity for every client accessing our services, to ensure that their needs are met, providing therapeutic emotional support, practical safety and empowerment.

- In addition to our temporary safe accommodation, WALL also provide the following domestic abuse support services:
- City Resettlement Support (City Refuge Services)
- In-house Refuge Counselling (City Refuge Services)
- Children Young People's Services (City Refuge Services commissioned and non-commissioned refuges)
- The ADAM Project (male victim support service) across Leicestershire
- Housing Link Practitioner (North West Leicestershire and Oadby and Wigston)

We have ensured that employees have access to additional training and recourses, in order to equip the team to support clients and their emerging need. The organisation is committed to being a trauma led organisation, embedding a trauma informed approach at all levels of the charity.

Challenges and Risk

A lack of refuge provision locally and nationally, poses a risk to victims of domestic abuse in accessing safe accommodation.

Residents are remaining in refuge for longer periods of time, due to a housing shortage, which reduces the availability and frequency of refuge spaces being available.

There is reduced funding available through local authorities to provide much needed domestic abuse support services. Furthermore, local authorities/districts in the area are taking some domestic abuse support services 'in house'. WALL are committed to identifying and accessing a range of funding streams to ensure the future of our services and to remain in a strong financial position.

The voluntary sector faces challenges with employment of staff and identifying suitable candidates for roles. WALL have an employee wellbeing strategy, to recognise the importance of supporting and developing employees, to promote the retainment of hardworking and trained specialists to provide our vital services. Our employee wellbeing strategy is a comprehensive concept comprising several aspects of an individual's work-life, broken down into four pillars: physical, mental, financial and social.

WALL's wellbeing strategy is a comprehensive action plan aimed at ensuring the health and happiness of our team. The strategy goes beyond traditional benefits that many companies offer, e.g. pension schemes. The strategy has initiatives including wellness activities, mental-health and stress-management support, financial support, and social and networking opportunities.

Events, Communications, Training, and Awareness Raising

WALL's communication and marketing strategy involves SMART goals, understanding our reach 'audience', and aims to create consistent and authentic messaging. Our key elements are building a strong charity identity, selecting appropriate communication channels, raising awareness of WALL's work to tackle domestic abuse and to promote the accessing of services, to inspire action. WALL's strategy balances our charity's purpose with the needs and interests of stakeholders.

During the last year, our website has had a total of 30,428 views. Of this total, there were over 24k user engagements across the website and 1,506 downloads.

We had a total of 185.1k Facebook views and 21.9k views of content across our Instagram account.

WALL remains an active member of the National Women's Aid Federation of England. Being a part of the federation is a priority for WALL and evidences our commitment to best practice and being a part of a supportive network of domestic abuse charities.

During the past year, WALL have delivered a total of 16 external training sessions to other local organisations and charities, Leicester City Council, Leicestershire County Council, Rutland District Council and boroughs across the county, including Charnwood, Melton and North West Leicestershire.

WALL have delivered a total of 17 talks, raising awareness of domestic abuse and our work, sharing knowledge and also gaining the support of others, in terms of their donation of time and through monetary donations. We have also attended a total of 36 events, across the City and County over the last year.

Within our refuges we have placed a high commitment to providing our clients and their children with education, learning and fun. We have partnered with a fellow local charity, whereby funding has been secured to provide all residents with arts and crafts activities, that allow them to escape and be present, whilst producing a piece of artwork to be proud of. Art therapists come into refuge and deliver hands on sessions. Sessions take place weekly and form part of refuge life.

We have celebrated a range of events and festivals over the past year, including birthdays of the women, men and their children in our services, and Holi, Christmas, Easter, Diwali and Eid.

We have the support of a local charity who provide birthday cakes for anyone celebrating a birthday whilst they are in refuge.

We have celebrated festivals with food, made possible through donations from local shops, businesses and individuals. Through donations received to WALL, we have also been able to provide our residents with pamper packs, toiletries, pyjamas, slippers, diaries, books and clothing throughout the year. At Christmas all residents received a large gift bag of presents. During Easter everyone had a chocolate egg, and during Diwali and Eid residents received presents of dress jewellery and toiletry gift sets.

During December, we were very fortunate to be provided with donations to provide all residents and their children with a Christmas lunch, that was prepared for and cooked by the employee team. We had music, dancing and Christmas crackers with a delicious lunch, which was enjoyed by all. Our trustees came into refuge to join in with the celebrations, to support with activities and spend time with residents.

The support and generosity of our supporters, makes such a vital difference to those accessing our services. Clients feel seen and cared for, knowing that others have wanted to help them and make their experience in safe accommodation that little bit easier.

Client Voice and Feedback

'My name is Leanne* and I was in refuge from April 2024 to Aug 2025.

My time in refuge was quite a journey. I was up and down with my mental health, trying to deal with my life being turned upside down and being away from my child. I can't say I'm 100% better but I am certainly on the right track. I can't thank the following people enough for their support, understanding and being there in my time of need. First off, employee 1. What a fantastic woman. There's no words to express my gratitude to this woman. She helped me through my darkest days with her support and guidance. Manager 1, again what a woman. She gave me the best focus when needed, which I will forever be grateful for. Employee 2, my fellow cat lady. My first point of contact and genuinely a lovely person. Employee 3, always put a smile on everyone's face. Employee 4, always lifted my spirits with her smile and chats. Manager 2, what a beautiful soul. She actually got me doing yoga (seated) which I had never done before but really enjoyed.

Christmas dinner at the refuge was one of my favourite times. Staff and clients came together and made a difficult time that little bit easier. I nearly forgot to mention the art ladies. I have to admit, this was out of my comfort zone but I loved meeting up and making things and learning new skills. All of these ladies have helped me in different ways to get where I am and I will forever be grateful.

The work Women's Aid Leicestershire do is wonderful and without you, many lives would have a different ending.

Thank you again and I wish all staff good health and happiness.

Lots of love sent to you all x'

'Thank you so much for what you have done for me and my daughter. Every woman will be strong if they have support workers, like you have here'.

'You have done so much for me, i don't know where to start. I want you to know that i thank you from the very bottom of my heart'.

'You have been a complete support for me, over the last 6 months. You have been the rock I needed through this awful time. It's been so nice to have people who are on my side and know that you are all there for me. Thank you so much. What you do for people is inspirational'.

'You are the most caring and genuine, supportive and wonderful, godsent, women! For what you do, giving us life again, is beyond words. With forever gratitude, for how you have lifted me, thank you'.

'Thank you for never giving up on me'.

Financial Position

During 2024-25 donations and grant and contractual funding have increased.

Service delivery requirements and targets have increased.

We continue to scrutinise expenditure and minimise unnecessary spend.

Investment Policy'

Our investment policy is to hold cash reserves in an interest-bearing deposit account at the best available rate of interest to maximise investment for the organisation. Rates of interest continue to be low and this continues to impact on reserves

Reserves Policy

The Board of Directors has examined the requirements for reserves in light of the main risks to the organisation and has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets should equate to closure costs at the preceding financial year to allow close down, with an additional amount to cover costs to enable the organisation to continue for a period of up to three months in the event of a disruption of income.

This equates to £349,249 and this sum forms the designated fund taking into account future pension contributions. The reserves held at 31 March 2025 were £853,962 made up as follows, restricted reserves £962, unrestricted reserves £16,441 and designated funds £836,559. Trustees regularly scrutinise the amount of reserves held and take the appropriate action to bring the amount of reserves held into line with the reserves policy. This could include a review of self-funded projects and fund-raising opportunities including applications to trusts.

Plans for the Future

A number of targets have been agreed by the Board of Trustees which link into WALL's 5 strategic objectives. These targets will be monitored and reviewed over the next 12 months with progress reports being discussed at Board meetings.

Financial targets include - to maximise and diversify funding streams and boost free reserves; minimise unnecessary expenditure and review online donations process to make it easier for donors to donate. We will source funding for new Projects, including a Project to support victims of stalking and refuge accommodation for young women aged 16-24.

Accommodation service targets include - to agree without recourse support arrangements with partners and achieve a quality mark.

Marketing/campaigning targets include - to run targeted campaigns to increase awareness; maintain national links, attend regional events and have a strong presence on social media.

External targets include - to expand volunteer opportunities; expand Board membership.

Miscellaneous targets include - to make and maintain links with key partners in order to maximise tender opportunities and develop new partnerships.

Our short term goal is to continue to deliver excellent support tailored to the needs of our service users.

Our longer term goals are to secure sustainable funding in order to ensure that any victim of domestic abuse will have the support they need when they need it and that no woman with or without children will be turned away from refuge accommodation. We have imminent plans to purchase a further two houses.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

Statement of Trustees' responsibilities

The trustees (who are also directors of Women's Aid Leicestershire Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Going Concern

Trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future (12 months after signing this report) and have therefore, used the going concern basis in preparing the financial statements.

Auditor

Shaw Gibbs (Audit) Limited are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Small company provisions

This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

This report was approved by the board of Trustees on 19 December 2025 and signed on its behalf by

A Lockley
Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED

Opinion

We have audited the financial statements of Women's Aid Leicestershire Limited (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the trustees' responsibilities statement set out on page[illegible], the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED (CONTINUED)

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Nicola Fox (Senior Statutory Auditor)
For and on behalf of Shaw Gibbs (Audit) Limited, Statutory Auditor
Eagle House, 28 Billing Road, Northampton, NN1 5AJ

Date: 22 December 2025

WOMEN'S AID LEICESTERSHIRE LIMITED
Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2025

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-25 £
Incoming Resources				
Income and endowments from:				
Donations and Legacies	2	34,747	-	34,747
Charitable activities:				
Licence fee income	3a	1,121,711	-	1,121,711
Grants and contracts receivable	3b	119,000	574,784	693,784
Investments		1,292	-	1,292
Other	4	5,865	-	5,865
Total income		1,282,615	574,784	1,857,399
Expenditure on:				
Charitable activities		1,105,232	609,118	1,714,350
Total resources expended	5	1,105,232	609,118	1,714,350
Net (expenditure)/income		177,383	(34,334)	143,049
Transfers between funds		(10,296)	10,296	-
Net movement in funds during the year	6	167,087	(24,038)	143,049
Fund balances at 1 April 2024		685,913	25,000	710,913
Fund balances at 31 March 2025		853,000	962	853,962

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 18 to 29 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2024

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-24 £
Incoming Resources				
Income and endowments from:				
Donations and Legacies	2	33,949	-	33,949
Charitable activities:				
Licence fee income	3a	815,718	-	815,718
Grants and contracts receivable	3b	119,000	519,619	638,619
Investments		1,279	-	1,279
Other	4	5,295	-	5,295
Total Income		975,241	519,619	1,494,860
Expenditure on:				
Charitable activities		985,981	500,205	1,486,186
Total resources expended	5	985,981	500,205	1,486,186
Net (expenditure)/income		(10,740)	19,414	8,674
Transfers between funds		(709)	709	-
Net movement in funds during the year	6	(11,449)	20,123	8,674
Fund balances at 1 April 2023		697,362	4,877	702,239
Fund balances at 31 March 2024		685,913	25,000	710,913

WOMEN'S AID LEICESTERSHIRE LIMITED

BALANCE SHEET AS AT 31 MARCH 2025

	Note	2025 £	2024 £
Fixed Assets			
Land and buildings	11	267,663	-
Current Assets			
Debtors	12	321,477	208,118
Cash at bank and in hand	13	631,492	622,030
		952,969	830,148
Creditors: amounts falling due within one year	14	(182,203)	(119,235)
		770,766	710,913
Creditors: amounts falling due after one year	15	(184,467)	-
Total net assets		853,962	710,913
Capital and reserves			
Restricted funds	17	962	25,000
Designated funds	18	836,559	667,135
Unrestricted funds	18	16,441	18,778
		853,962	710,913

These financial statements have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

These financial statements were approved by the Board of Trustees and authorised for issue on 19 December 2025 and are signed on their behalf by:

A Lockley – Chair

Company Number: 7171654

The notes on pages 18 to 29 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of cash flows
For the year ended 31 March 2025

	Note	2025 Funds £	2024 Funds £
Cash generated from operations	9	106,857	(129,397)
Cash flow from operating activities:			
Interest paid		(13,343)	-
Net cash from operating activities		93,514	(129,397)
Cash flows from investing activities:			
Purchase of tangible asset		(272,431)	-
Dividends, interests and rents from investments		1,292	1,279
Net cash from investing activities		(271,139)	1,279
Cash flow from financing activities:			
Bank loan advanced		187,087	-
Net cash from operating activities		187,087	-
Change in cash and cash equivalents in the reporting period		9,462	(128,118)
Cash and cash equivalents at 1 April 2024		622,030	750,148
Cash and cash equivalents at 31 March 2025	10	631,492	622,030

The notes on pages 18 to 29 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102 (2019), have been prepared in accordance with the Charities SORP (FRS 102) (2019) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The financial statements are presented in pounds sterling and rounded to the nearest pound.

Legal form
The charity is a company limited by guarantee registered in England and Wales. Its registered office is shown on page 1.

Incoming resources
Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Policies on specific income streams are:

Income from government grants is recognised under the performance model and is not deferred.
Income from other grants is recognised on an accruals basis. Income received in advance for the provision of a specified service is deferred.
Licence fee income is recognised on an accruals basis.
Donations are recognised on a cash received basis.
Bank interest receivable is recognised on an accruals basis.

Resources expended
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Grants payable are charged in the year they become payable. Other resources expended are allocated directly to the particular activity where the cost relates to that activity. However certain overhead and administrative costs are apportioned to each activity based on an estimate of staff time attributable to each activity.

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity such as the cost of board meetings, statutory compliance and costs linked to the strategic management of the charity.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Land & Buildings - 2% on cost

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value in use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Fixtures, fittings and equipment are written off in the year of purchase because the nature of the organisation means that they have virtually nil residual value by the end of the year of acquisition. Proceeds on disposal are brought into the income and expenditure account in the year of sale.

Operating leases

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions

The Company contributes to a defined contribution pension scheme. The assets are held separately from those of the company in independently administered funds. The contributions are charged to the statement of financial activities on a payable basis. The contributions paid are shown in note 7.

Fund accounting

The Charity maintains various types of funds as follows:

Restricted funds - are funds which are to be used in accordance with specific restrictions imposed by funders or which have been raised by the organisation for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted reserve is set out in the notes to the financial statements.

Designated funds - comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated reserve is set out in the notes to the financial statements.

Unrestricted funds - are available for use at the discretion of the Board in furtherance of the general objectives of the organisation and which have not been designated for other purposes.

2. Donations and legacies

	Unrestricted	Restricted	2025 Total	2024 Total
	£	£	£	£
Donations	34,747	-	34,747	33,949
Legacies	-	-	-	-
	34,747	-	34,747	33,949

3. Charitable activities

3a. Licence fee income

	Unrestricted	Restricted	2025 Total	2024 Total
	£	£	£	£
Housing benefit	1,031,855	-	1,031,855	739,966
Personal contributions	89,856	-	89,856	75,752
	1,121,711	-	1,121,711	815,718

3b. Grant Income

	Unrestricted	Restricted	2025 Total	2024 Total
	£	£	£	£
Leicestershire County Council – Accommodation	119,000	-	119,000	119,000
Oadby & Wigston Housing	-	17,345	17,345	14,738
North West Leicestershire Housing	-	17,345	17,345	14,738
Leicester City Council -Safe Homes	-	158,000	158,000	158,000
Leicester City Council -Safe Homes Variation	-	41,120	41,120	41,120
Leicester City Council – Children & Weekend Worker	-	17,342	17,342	-
OPCC - MARAC IDVA	-	-	-	22,090
OPCC - HIDVA	-	-	-	22,090
OPCC – BAME	-	-	-	22,090
OPCC – Screening	-	-	-	14,821
OPCC – HIDVA MARAC	-	-	-	22,090
Circle Fund	-	2,000	2,000	-
Leicestershire County Council - ADAM	-	48,527	48,527	48,527
Leicestershire County Council - JADA	-	-	-	12,874
OPCC – Empowerment Practitioner	-	38,388	38,388	57,582
OPCC – Empowerment Administrator	-	25,906	25,906	38,859
Bid Writer	-	-	-	30,000
Leicester City Council – Dispersed	-	77,969	77,969	-
Leicestershire County Council – SAVDA	-	104,167	104,167	-
Leicestershire County Council – SAVDA Male	-	26,425	26,425	-
Nicholas Memorial Fund	-	250	250	-
	119,000	574,784	693,784	638,619

4. Other income

	Unrestricted £	Restricted £	2025 Total £	2024 Total £
Miscellaneous income	5,865	-	5,865	5,295
	5,865	-	5,865	7,906

5. Analysis of costs

Charitable activities				
Refuges	1,061,740	-	1,061,740	950,030
Outreach	4,220	469,534	473,754	406,413
Support costs - Refuges	38,468	-	38,468	22,155
Support costs - Outreach	-	133,788	133,788	102,788
	1,104,428	603,322	1,707,750	1,481,386
Governance costs	804	5,796	6,600	4,800
Total	1,105,232	609,118	1,714,350	1,486,186

Support costs

	Unrestricted £	Restricted £	2025 Total £	2024 Total £
Establishment (rent, rates etc.)	887	29,292	30,179	19,543
Management (management and admin salaries)	1,702	53,307	55,009	42,216
Legal and professional	10,574	23,212	33,787	36,779
Information technology	4,742	23,096	27,837	17,640
Printing, postage and stationery	1,069	3,000	4,069	5,604
Human resources	-	1,470	1,470	143
Communication and marketing	16	114	130	771
Sundry expenditure	14,710	297	15,007	2,247
Depreciation	4,768	-	4,768	-
	38,468	133,788	172,256	124,943

Governance costs

	Unrestricted £	Restricted £	2025 Total £	2024 Total £
Audit fees	804	5,796	6,600	4,800
	804	5,796	6,600	4,800

6. Net movement in funds is stated after charging

	2025	2024
	£	£
Operating lease costs –property	400,858	311,870
Auditor's remuneration:		
In their capacity as auditors	6,600	4,800
Other financial services	3,422	3,527
	10,022	8,327

7. Staff costs and number

Staff costs during the year were as follows:

	2025	2024
	£	£
Salaries	660,474	592,539
Temporary Staff	-	4,754
Social Security costs	50,431	43,656
Pension costs	13,251	12,276
	724,156	653,225

No employee (2024: none) received emoluments in excess of £60,000 in the year. The remuneration for key management personnel, who are considered to be the Chief Executive and the two Domestic Violence Service Managers totals £110,884.

The average number of employees during the year was as follows:

	2025	2024
	No	No
Administrative staff	1	1
Advisory staff	32	32
	33	33

The trustees received no remuneration for their services (2024 £nil).

Travel and subsistence expenses were reimbursed to no trustees (2024: £nil).

8. Taxation

The charitable company is exempt from corporation tax on its charitable activities.

9. Reconciliation of net income/(expenditure) to net cash flow from operating income

	2025	2024
	£	£
Net income for the reporting period	143,049	8,674
Adjustments for:		
Depreciation	4,768	-
Interest paid	13,343	-
Dividends, interest and rents from investments	(1,292)	(1,279)
(Increase)/Decrease in debtors	(113,359)	(15,452)
Increase/(Decrease) in creditors	60,348	(121,340)
Net cash used in operating activities	106,857	(129,397)

10. Analysis of cash and cash equivalents

	At 01/04/24	Cash flow	At 31/03/25
Cash and cash equivalents	622,030	9,462	631,492
	622,030	9,462	631,492
Debt falling due within 1 year	-	(2,620)	(2,620)
Debt falling due after 1 year	-	(184,467)	(184,467)
	-	(187,087)	(187,087
Total	622,030	(177,625)	444,405

11. Tangible Fixed Assets – Land and Buildings

	2025	2024
	£	£
Cost as at 1st April 2024	-	-
Additions	272,431	-
Disposals	-	-
	272,431	-
Depreciation as at 1st April 2024	-	-
Charge for the year	4,768	-
Eliminated on Disposal	-	-
	4,768	-
Net Book Value		
As at 1st April 2024	-	-
As at 31st March 2025	267,663	-

12. Debtors

	2025	2024
	£	£
Trade debtors	55,703	40,497
Prepayments and accrued income	265,774	167,621
	321,477	208,118

13. Cash at bank and in hand

	2025	2024
	£	£
Bank	629,823	620,821
Cash	1,669	1,209
	631,492	622,030

14. Creditors: (amounts falling due within one year)

	2025	2024
	£	£
Trade creditors	85,527	60,545
Other creditors	154	84
Other taxes and social security	5,530	8,409
Pension	2,589	2,088
Accruals and deferred income	85,783	48,109
Bank loan (see note 16)	2,620	-
	182,203	119,235

Deferred income relates to non-government grant service contracts for salaried posts to be performed in the next financial year.

	£
Balance as at 31 March 2024	20,298
Amount released to incoming resources	(20,298)
Amount deferred in year	53,251
Balance as at 31 March 2025	53,251

15. Creditors: (amounts falling due after more than one year)

	2025	2024
	£	£
Bank loan (see note 16)	184,467	-
	184,467	-

16. Loans

An analysis of the maturity of the loan is given below

	2025	2024
	£	£
Amounts falling due within one year of demand:		
Bank loans	2,620	-
Amounts falling due between two and five years:		
Bank loans - 2-5 years	9,258	-
Amounts falling due between two and five years:		
Bank loans more than 5 year by instal	175,209	-

The bank borrowings are secured by a first legal charge over the freehold land and buildings and fixed and floating charges over all current and further assets of the charitable company.

17. Restricted reserves

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	-	17,345	(17,345)	-	-
Leicester City Council – DA Accommodation	-	158,000	(164,371)	6,371	-
Leicester City Council – DA Accommodation Variation	-	41,120	(45,045)	3,925	-
Leicester City Council – Children & Weekend	-	17,342	(17,342)	-	
North West Leicestershire Housing	-	17,345	(17,345)	-	-
Leicestershire County Council – Adam	-	48,527	(48,527)	-	-
Leicestershire County Council – SAVDA	-	104,167	(104,167)	-	-
Leicestershire County Council – SAVDA Male	-	26,425	(26,425)	-	-
OPCC – Empowerment Practitioner	-	38,388	(38,388)	-	-
OPCC – Empowerment Administrator	-	25,906	(25,906)	-	-
Circle Fund	-	2,000	(1,038)	-	962
Bid Writer	25,000	-	(25,000)	-	-
Leicester City Council - Dispersed	-	77,969	(77,969)	-	-
Nicholas Memorial Fund	-	250	(250)	-	-
	25,000	574,784	(609,118)	10,296	962

Restricted reserves (comparative)

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	-	14,738	(14,746)	8	-
Leicester City Council – DA Accommodation	-	158,000	(158,303)	303	-
Leicester City Council – DA Accommodation Variation	-	41,120	(41,226)	106	-
North West Leicestershire Housing	-	14,738	(14,918)	180	-
OPCC - MARAC IDVA	-	22,090	(22,094)	4	-
OPCC - HIDVA	-	22,090	(22,091)	1	-
OPCC - BAME	-	22,090	(22,091)	1	-
OPCC - Screening IDVA	-	14,821	(14,824)	3	-
OPCC - HIDVA MARAC	-	22,090	(22,090)	-	-
Leicestershire County Council – Adam	-	48,527	(48,612)	85	-
Leicestershire County Council – JADA	1,161	12,874	(14,035)	-	-
OPCC – Empowerment Practitioner	-	57,582	(57,585)	3	-
OPCC – Empowerment Administrator	-	38,859	(38,859)	-	-
Circle Fund	3,716	-	(3,731)	15	-
Bid Writer	-	30,000	(5,000)	-	25,000
	4,877	519,619	(500,205)	709	25,000

Oadby and Wigston Housing – To provide advice and outreach support to domestic violence victims in the Oadby & Wigston

Leicester City Council – DA Accommodation – Sub contracted to deliver the safe home project in the city

Leicester City Council – DA Accommodation Variation – Funding for counselling and a resettlement support.

NWL Housing - To provide advice and outreach support to domestic violence victims in Northwest Leicestershire.

OPCC Empowerment Practitioner - Delivery of an Empowerment Programme to survivors of domestic abuse

OPCC Administrator - to provide administrative support

OPCC HIDVA - Funding for hospital based IDVA.

OPCC MARAC - Funding for an IDVA to attend daily MARAC

OPCC Screening IDVA - Funding for administrative support.

Bid Writer – Funding for a Bid Writer

OPCC BAME – Funding received for a BAME specialist IDVA

OPCC HIDVA MARAC - Funding received for high-risk clients presenting at UHL

Circle Fund - To provide financial support through grants to victims of economic abuse and to help survivors move forward and promote recovery and resilience.

LCC - ADAM Project – Funding received to support male victims in Leicestershire

LCC – JADA - Family service in Leicestershire for children and their non-abusing parent.

SAVDA – Accommodation in Leicestershire & Rutland

SAVDA Male – Male accommodation in Leicestershire & Rutland

LCC Dispersed – Dispersed accommodation in Leicester City

Nicholas Memorial Fund – Funding for arts and crafts

The transfer from unrestricted to restricted funds are to finance deficits in restricted funds.

18. Unrestricted and designated reserves

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	18,778	1,282,615	(1,100,894)	(184,058)	16,441
Designated funds					
Transferred from unrestricted fund in line with reserves policy	310,487	-	-	38,762	349,249
Working in Partnerships	5,000	-	-	-	5,000
Staffing and Benefits Review Including Pensions	42,000	-	-	-	42,000
Property Procurement & Refurbishment	262,500	-	-	100,000	362,500
Project Development	10,000	-	-	-	10,000
Refuge Children's Worker	37,148	-	(4,338)	35,000	67,810
	667,135	-	(4,338)	173,762	836,559
	685,913	1,282,615	(1,105,232)	(10,296)	853,000

Unrestricted and designated reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	14,521	975,241	(974,010)	3,026	18,778
Designated funds					
Transferred from unrestricted fund in line with reserves policy	304,222	-	-	6,265	310,487
Working in Partnerships	5,000	-	-	-	5,000
Staffing and Benefits Review Including Pensions	42,000	-	-	-	42,000
Property Procurement & Refurbishment	262,500	-	-	-	262,500
Project Development	20,000	-	-	(10,000)	10,000
Refuge Children's Worker	49,119	-	(11,971)	-	37,148
	682,841	-	(11,971)	(3,735)	667,135
	697,362	975,241	(985,981)	(709)	685,913

Development of specialist projects working in partnerships - To allow us to build partnerships with specialist providers.

Costs Associated with Volunteers - Volunteers contribute to the work of the organisation, this will ensure that all volunteers are effectively trained and supervised to develop their skills, which will allow them to return to further education or employment.

Staff & Benefits Review including Pensions – Pay review to take place in line with new service delivery model.

Project Development – Addressing gaps in services and meeting local need.

Property Procurement & Refurbishment – To procure and refurbish accommodation.

Refuge Children's Worker – To fund a children's worker for refuge.

19. Analysis of net assets between funds

	Unrestricted £	Restricted £	2025 Total £
Fixed assets	267,663	-	267,663
Current assets	952,007	962	952,969
Current liabilities	(182,203)	-	(182,203)
Long term liabilities	(184,467)	-	(184,467)
	853,000	962	853,962

Analysis of net assets between funds (Comparative)

	Unrestricted	Restricted	2024 Total
	£	£	£
Current assets	805,148	25,000	830,148
Current liabilities	(119,235)	-	(119,235)
	685,913	25,000	710,913

20. The liability of the guarantors

The company does not have a share capital and is limited by guarantee. In the event of the charity being wound up, the maximum amount which each member is liable to contribute is ten pounds. There were 3 members at 31 March 2025 (2024: 6).

21. Contingent liabilities

The charity had no contingent liabilities at 31 March 2025 or 2024.

22. Related Parties

During the year the charity had no related party transactions.

WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales - Charity number 1136419

Accounts

Company Registration Number: 7171654
Registered charity number: 1136419

WOMEN'S AID LEICESTERSHIRE LIMITED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2024

WOMEN'S AID LEICESTERSHIRE LIMITED

Financial Statements for the Year Ended 31 March 2024

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WOMEN'S AID LEICESTERSHIRE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Board of Directors and Trustees	A Lockley (Chair) M Roberts J Purnell Lynn Lewis (appointed 04/09/2023) Laura York (appointed 04/09/2023) Helen Tovey (appointed 04/09/2023 C Prestwich (resigned 24/11/23) E Hart (resigned 27/09/2023) Z Chauhan (resigned 04/09/2023) R Bose (resigned 12/06/2023)
Company Secretary	S McGoff
Chief Executive	S McGoff
Company Registration Number	7171654
Charity Registration Number	1136419
Principal Address/Registered Office	Eagle House 28 Billing Road Northampton NN1 5AJ
Auditor	Shaw Gibbs (Audit) Limited Eagle House 28 Billing Road Northampton NN1 5AJ
Bankers	National Westminster Granby Street Branch 1 Granby Street Leicester LE1 9GT CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

The Board of Trustees of Women's Aid Leicestershire Limited (WALL) are pleased to present their report for the year ended 31 March 2024.

The Trustees (who are also the directors of the charitable company for the purposes of company law) who served during the year and since year end were:
M Roberts
J Purnell
A Lockley
Lynn Lewis (appointed 04/09/2023)
Laura York (appointed 04/09/2023)
Helen Tovey (appointed 04/09/2023)
C Prestwich (resigned 24/11/23)
E Hart (resigned 27/09/2023)
Z Chauhan (resigned 04/09/2023)
R Bose (resigned 12/06/2023)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Board of WALL are now in the position to report to their beneficiaries and funders for the year to 31 March 2024 which reflects the activities and performance of WALL during the year. The financial statements and related notes are set out on pages 14-29.

WALL's activities are governed by a Memorandum and Articles of Association overseen by the Board of Directors who:

- Provide vision and leadership to the organisation.
- Ensure that WALL is an accountable organisation and that it fulfils its legal obligations.
- Ensure that WALL manages its staff, finances and other resources in a responsible manner.

In consultation with staff and stakeholders, the Board of Directors have identified **5** strategic aims as follows:

- To develop our services appropriately to meet both opportunity and the changing needs of survivors of domestic, sexual and relational abuse.

- To advance strategic and productive partnerships and relationships and promote cohesive inter agency responses to domestic, sexual and relational abuse.

- To build financial and staff capacity to maximise positive outcomes and impact.

- To increase our influence, role and reputation across the region.

- To raise awareness of domestic, sexual and relational abuse and the impact this has on individuals, children and society

The day to day running of the organisation is delegated to the Chief Executive. The Chief Executive provides reports to the Board of Directors at their bimonthly meetings and provides additional updates when requested.

Membership of WALL is open to any individual who is interested in promoting the objects who:

- Applies to WALL in the form directed by the Board of Directors.
- Is approved by the Board of Directors
- Signs the Register of Members or consents in writing to become a member.

From time to time WALL will advertise for new members who wish to be considered for membership of the Board. This is to ensure that the Board of Directors contains the necessary skills to lead WALL. Informal discussions, a formal interview and a facilitated attendance at a Board meeting, take place prior to approval.

Great importance is placed on the Board of Directors having a good understanding of the workings of the organisation. A comprehensive Induction Pack is available to all newcomers and the Board of Directors hold an annual away day where they complete a Board self-assessment, skills register and review the strategic aims and set targets for the forthcoming year. In addition ad hoc Training sessions are held on various topics.

Governance processes continue to be robust and fit for purpose.

The key management personnel's salary is based on NJC 2021-22.

Risk management
The Board of Directors are aware that the management of risk is one of their most important responsibilities.

The Board has conducted a review of the major risks to which the charity is exposed and these are held in a comprehensive Risk Register which is updated at least annually by the Board.

Systems and procedures have been established to mitigate the risks the charity faces and the day to day responsibility for ensuring that these are followed is delegated to the Chief Executive.

The Chief Executive reports on major risks at each Board meeting and the Board agrees the action required to minimise such risks.

In the current austere economic climate, previous reliance on funding from statutory bodies can no longer be relied on and this is considered to be the principal risk faced by the organisation. More diverse funding is necessary for future sustainability of the organisation to mitigate the risk.

OBJECTIVES AND ACTIVITIES

The objects of WALL are:

- To provide housing or other accommodation and any associated amenities, services and assistance for the Beneficiaries.
- To relieve any other need of the Beneficiaries primarily by providing support, training and advice and
- To advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same

Our vision is to be the primary source of expertise for the range of domestic and sexual abuse services for all victims across the Region.

Our overall aim is to improve the lives of victims affected by domestic abuse.

We do this by:

- Raising awareness of domestic and sexual abuse and the ongoing suffering of women and children.
- Protecting women and children and at the same time providing the right services and relationships that are empowering and support women to move on and recover their lives.
- Providing services which are based on listening to survivors.
- Participating in or leading campaigns to keep the issues in the public consciousness and to raise awareness on the range of violence against women including FGM, HBV and forced marriages.
- Supporting and reflecting diversity and promoting equality of opportunity.
- Supporting and promoting cohesive inter-agency responses to domestic and sexual violence and developing partnerships.
- Understanding the issues and providing political challenge locally and nationally.
- Providing safe and secure services for women and children fleeing an abuse situation.
- Providing support and assistance for women who are in fear of becoming victims of abuse or who have been victims in the past and still require specialist support.
- Providing a culture of excellence and expertise and to be the main provider and leading specialist of safe, secure and confidential service.
- Working with victims using an explicitly anti-oppressive approach to the way services are developed and delivered.
- Working in partnership with funders and others and fostering a reputation for delivering high quality services and prove to be a respected organisation with good governance.

Public Benefit
The trustees have considered the Charity Commission's requirement in respect of Public Benefit. In their view the charity meets, in full, the criteria to satisfy the test. The trustees' annual report describes the activities undertaken to further its charitable purposes for the public benefit.

Use of Volunteers
We have continued to provide volunteering opportunities across all our Projects. We recognise the value of volunteers who are a vital resource to the organisation and look forward to welcoming new volunteers into WALL.

REVIEW OF THE YEAR

The year 2023-2024 has been a positive one for Women's Aid Leicestershire Ltd (WALL). We have a committed Senior Management Team, who have worked to develop and refine our organisational strategy and key commitments. We have an understanding that, as an organisation providing high quality support services, we need to prioritise our team members.

We have worked to strengthen our relationships with local businesses and partners, which has had the positive impact of raising awareness and support in terms of donations.

We have worked alongside other local and national organisations to ensure that we remain committed and focused to cementing a trauma informed approach in all that we do.

Our Board of Trustees has been developed. Trustees represent a range of backgrounds and experience to ensure challenge and effective governance. The Board of Trustees have completed both internal and external training in domestic abuse, trauma informed practice and skills in effective leadership at Board level.

In early 2024, we were awarded a contract to provide additional safe accommodation across Leicestershire County and Rutland (SAVDA). This contract commenced in year 2024-25 and has brought new job roles and increased accommodation options for victims of domestic abuse.

During this year, we have continued to prioritise and develop our support, training and development offer to all employees. We have developed a new role of HR Manager to provide a dedicated focus on positive recruitment,

staff training, CPD and employee support. We have seen a marked improvement in employee recruitment and retention, and have had fewer vacancies. This can be directly attributed to work undertaken by Senior Management to implement robust and efficient supervision and support processes for all staff. There is a clear and dedicated focus towards employee wellbeing and, alongside strategies to enhance day-to-day staff wellbeing, an employee assistance programme has been introduced. We recognise that support, reward and recognition are vital to employee engagement and have actively encouraged employee participation and inclusivity within future planning, to ensure that employees have a voice. We have included all employees in the development of our strategic plans, to ensure team engagement with the development of such plans.

We remain the lead commissioned service for refuge provision across Leicester City, Leicestershire County and Rutland. We also offer a range of outreach services that complement our core refuge services, including Empowerment Group support, a male victim service (ADAM) and resettlement support to those leaving refuge.

There remains an ever-growing need for safe accommodation, which includes both refuge and self-contained/dispersed accommodation. Utilising data analysis; stakeholder feedback; and client and employee engagement, we have identified an increase in numbers of clients with complex needs accessing our services.

We have recently purchased a property, which has expanded our flexible safe accommodation offer whilst also strengthening and protecting our financial future by the investment in property assets. And we have spent time and effort to improve and update all our accommodation units to provide a trauma informed environment for clients and their children.

Strategic Objectives

- To promote self-help and assist in meeting the needs of all victims of domestic abuse for safety, support and advocacy who experience, or who are at risk of domestic violence.
- To raise awareness about the root causes of gendered violence against women and challenge the attitudes that tolerate it.
- To monitor the threats and opportunities in a challenging funding environment and take proactive measures to maintain and develop services to victims and children affected by domestic abuse.
- To maintain high standards of delivery across all service areas and ensure that effective resources, governance systems and management structures operate.
- To ensure the organisation is effective, fit for purpose, remains sustainable and meets or exceeds all internal and external legal and compliance requirements.
- Accreditation of services

Support Services

WALL remains an active member of the National Women's Aid Federation of England. Being a part of the federation is a priority for WALL and evidences our commitment to best practice and being a part of a supportive network of domestic abuse charities.

We are proud to be accredited by national Domestic Abuse charity SafeLives: Leading Lights. Leading Lights is the mark of quality for domestic abuse services and is recognised by commissioners and funders across the UK. Their accreditation programme offers a set of standards for compliance, best practice and continuous improvement in supporting victims of domestic abuse.

Our aims are to provide high quality safe accommodation that is both physical and emotional trauma informed, with direct and dedicated domestic abuse support from our specialist practitioners. We have established a robust support package to enable victim survivors to access safety, achieve recovery and maintain freedom and positive wellbeing. These services focus on high quality refuge provision, enhanced by wider services, which include therapeutic emotional support, counselling; practical safety and empowerment; children and family service; and resettlement support.

We continue to receive an incredibly high number of referrals for safe accommodation, and this number grows year on year. During the year 2023-24, we received a total of 550 referrals for safe accommodation, compared

with 501 referrals during the previous year. It is apparent that the need for refuge dangerously outweighs the current capacity. WALL remains committed to working to increase our safe accommodation provision in the area, in addition to that which is commissioned by Local Authorities.

Between 1st April 2023 and 31st March 2024, we supported a total of 502 adults, of whom 60 were male. Of this total, we supported 141 adult clients in our refuges and dispersed accommodation. A total of 193 children were also supported in refuge. Across our outreach services we supported a total of 177 clients, of whom 40 were male.

WALL are committed to providing high-quality, flexible, safe accommodation options that remove barriers to any client in need, and which is both physical and emotional trauma informed. We are proud to be able to offer accommodation for those with accessibility needs; those with a large number of children; female and male survivors; clients with pets; and single clients. Our portfolio of accommodation includes communal refuges; self-contained units in communal property; and dispersed accommodation. Our accommodation offers span the City of Leicester and the County of Leicestershire and Rutland.

WALL have consolidated on work begun in the previous year, to improve standards in all the accommodation we offer. This has only been possible thanks to our supporters, volunteers and through donations from key partners. As we have developed and grown our accommodation provision we have reflected on, and reviewed, data and client feedback to ensure the procurement of accommodation that meets the needs of our client group. There are established mechanisms in place for both former and current clients, to enable them to influence and model change and growth, in terms of service development, service delivery and future planning.

Direct, dedicated domestic abuse support is provided to clients in refuge, by our specialist practitioners who have established a robust support package to enable victim survivors to access safety, achieve recovery and maintain freedom and positive wellbeing.

In addition to our refuge accommodation, we also offer additional support services that meet the wider local needs of victims and survivors of domestic abuse. These services include:

- City Resettlement Support (City Refuge Services)
- In-house Refuge Counselling (City Refuge Services)
- In-house Children, Young People and Family Support (City Refuge services, commissioned and non-commissioned)
- The ADAM Project (male victim support service) across Leicestershire
- Empowerment Practitioner (Group support, LLR wide)
- Housing Link Practitioner (North West Leicestershire and Oadby and Wigston)

Challenges and Risk

As already mentioned, on both a local and national level, meeting the demand for safe accommodation presents some challenge. As reported in national news, there is significant risk of harm to those fleeing domestic abuse. As previously outlined, we have been successful in securing additional funding to grow our current accommodation offer within our local area, and work towards this has now commenced. WALL are, however, acutely aware that there will continue to be a need for further safe accommodation in line with the number of referrals that are received annually.

Due to the ongoing issue of lack of move-on housing options; clients are remaining in refuge for longer periods of time, and this reduces the availability and frequency of refuge spaces for new survivors. WALL continue to work with commissioners and local housing providers to tackle this issue.

There is some concern that local authorities in the local area, are taking some domestic abuse support services 'in house". WALL have worked hard to improve employee retention, and have implemented a successful employee wellbeing strategy to enhance working conditions. However, with reduced funding from local authorities, we are unable to match salaries to other organisations working in the field, and with this, the risk of losing staff to other employers remains.

During this year, WALL have voiced concerns regarding short term funding contracts and lengthy and consuming tendering processes to secure this funding from local authorities and commissioning bodies. It is a challenge to recruit potential employees for short term contracts, and it is incredibly challenging to develop an effective and high-quality service in a short time period. For example, a twelve-month contract does not allow for lasting and meaningful impact and positive change, due to the limitations and restrictions posed. This is both a local and national issue impacting domestic abuse services in the voluntary sector.

Events, Communications, Training, and Awareness Raising

With the development of our Fundraising Strategy and Communications and Marketing Strategy during the previous year, WALL have a clear plan in place with aims and objectives outlined. We have continued to raise awareness of domestic abuse, including how to access support services, and shared details of our work across the local community.

Our social media content is purposeful, with all of our online content accessible on a variety of platforms, to ensure ease of accessibility.

During the last year, our website has had a total of 803k views. We have a total of 2.5k Facebook followers, a total of 1,703 X (formally Twitter) followers and 808 followers on Instagram.

During the past year, WALL have delivered a total of 18 external training sessions to other local organisations and charities, Leicester City Council, Leicestershire County Council, Rutland District Council and boroughs across the county, including Harborough, Hinckley and Charnwood. Additionally, we have also delivered training to Leicestershire Police (Domestic Abuse Matters) providing specialist domestic abuse training to every first responder within the police force, as part of a national strategy to improve the police response to tackling domestic abuse and supporting victims.

This year WALL have delivered a total of 14 talks, raising awareness of domestic abuse and our work, sharing knowledge, and gaining the support of others in terms of donations of time and money. This is up from the eight talks that were delivered last year. Over the past year we have also attended a total of 12 external events across the City and County.

WALL again hosted a large-scale luncheon event at Leicester College's Taste Restaurant, which welcomed a total of 100 attendees to hear about the work of our organisation and to come together to raise vital funds to support the work we do. This is now an annual event in the WALL calendar, since being developed in 2021.

WALL's Fundraising Sub Committee support the wider work of the organisation and meet the aims of our Fundraising Strategy and Communications and Marketing Strategy.

WALL have a longstanding partnership with a fellow local charity who have provided a programme of arts and crafts activities. Art therapists come into refuge and deliver weekly hands-on sessions that now form part of refuge life. With the use of a variety of art therapy mediums and techniques, our clients are offered a space to be present and to channel their emotions into their work, which is therapeutic and empowering.

We have celebrated a range of events and festivals over the past year, including birthdays of residents and their children, Christmas, Easter, Diwali and Eid.

We have the support of a local charity who provide birthday cakes for anyone celebrating a birthday whilst they are in refuge. We were also able to host a baby shower for one of our expectant mums in refuge, with a celebration cake being provided through donations.

A big part of WALL's event calendar is providing a Christmas lunch to all refuge residents and their children. This year, with the generosity of supporters, we provided a magical day to remember. Team members prepared and cooked Christmas lunch, Trustees attended and supported, and games and music were enjoyed by all.

Once again, through donations received, we have been able to provide our residents with pamper packs, toiletries, pyjamas, slippers, diaries, books and clothing throughout the year. At Christmas all residents received a large gift bag of presents. During Easter everyone had a chocolate egg, and during Diwali and Eid residents received presents of dress jewellery and toiletry gift sets.

In addition to the above, other activities and events that have taken place across our refuges include:

Henna hand art
Ramadan / break of fast
Childrens' garden making
Mask making
Afternoon tea
Chinese New Year
International Women's Day activities (Inspirational women)
Mother's Day
Shopping vouchers provided to families
Cinema tickets
Toy boxes for all children arriving into safe accommodation
Art packs
Regular food donations, including fresh food
'Buddy Bags' issued to all children on arrival
Mother's Day pamper packs to all women
Crafting Christmas decorations
Sensory sessions (Lights and sounds)
Halloween party and pumpkin decorating and carving
Easter egg hunt
Easter crafts and decoration making
Baby shower
Pamper afternoon
Pamper evening
Domestic abuse group recovery work
Gardening
Stitch and Sew
Bingo
Movie evening and popcorn
Explorative play
Chalk drawings in the garden
Water play
Dinosaur discovery play
Stay and play
Coffee and cake morning
Yoga
Mindfulness
Journalling

Client Voice and Feedback

'Thank you for everything. I am so grateful for you. It has been a pleasure and an honour, you being a part of my life. You are truly amazing in and out, kind, strong and independent. You have shown me how to be a strong and confident woman'.

'I was terrified when I arrived. I had no idea what to expect. From when I first met you, you helped me and supported me. I have only ever felt judgment from professionals; however, you have shown me that there is still kindness and hope out there. Thank you, for everything that you have done for me and my children. You have changed our lives, forever'.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

'I had nowhere to go and no one to help me. I did not want to come to refuge, and I was so scared. Everyday, he came to the house, and every day he tortured me. I had no choice but to come here. If it wasn't for you and the refuge I can't even begin to think where I would have been and what would have happened to me'.

Financial Position

During 2023-24 donations and grant and contractual funding have decreased.

Service delivery requirements and targets have increased.

We continue to scrutinise expenditure and minimise unnecessary spend.

Investment Policy

Our investment policy is to hold cash reserves in an interest-bearing deposit account at the best available rate of interest to maximise investment for the organisation. Rates of interest continue to be low and this continues to impact on reserves.

Reserves Policy

The Board of Directors has examined the requirements for reserves in light of the main risks to the organisation and has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets should equate to closure costs at the preceding financial year to allow close down, with an additional amount to cover costs to enable the organisation to continue for a period of up to three months in the event of a disruption of income.

This equates to £310,487 and this sum forms the designated fund taking into account future pension contributions. The reserves held at 31 March 2024 were £710,913 made up as follows, restricted reserves £25,000, unrestricted reserves £18,778 and designated funds £667,135. Trustees regularly scrutinise the amount of reserves held and take the appropriate action to bring the amount of reserves held into line with the reserves policy. This could include a review of self-funded projects and fund-raising opportunities including applications to trusts.

Plans for the Future

A number of targets have been agreed by the Board of Trustees which link into WALL's 5 strategic objectives. These targets will be monitored and reviewed over the next 12 months with progress reports being discussed at Board meetings.

Financial targets include - to maximise and diversify funding streams and boost free reserves; minimise unnecessary expenditure and review online donations process to make it easier for donors to donate. We will source funding for new Projects, including a Project to support victims of stalking and refuge accommodation for young women aged 16-24.

Accommodation service targets include - to agree without recourse support arrangements with partners and achieve a quality mark.

Marketing/campaigning targets include - to run targeted campaigns to increase awareness; maintain national links, attend regional events and have a strong presence on social media.

External targets include - to expand volunteer opportunities; expand Board membership.

Miscellaneous targets include - to make and maintain links with key partners in order to maximise tender opportunities and develop new partnerships.

Our short term goal is to continue to deliver excellent support tailored to the needs of our service users.

Our longer term goals are to secure sustainable funding in order to ensure that any victim of domestic abuse will have the support they need when they need it and that no woman with or without children will be turned away from refuge accommodation.

Statement of Trustees' responsibilities
The trustees (who are also directors of Women's Aid Leicestershire Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Going Concern
Trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future (12 months after signing this report) and have therefore, used the going concern basis in preparing the financial statements.

Auditor
Shaw Gibbs (Audit) Limited are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Small company provisions
This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

This report was approved by the board of Trustees on 21 November 2024 and signed on its behalf by

A Lockley
Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED

Opinion

We have audited the financial statements of Women's Aid Leicestershire Limited (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 9, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

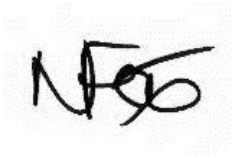
Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Nicola Fox (Senior Statutory Auditor)
For and on behalf of Shaw Gibbs (Audit) Limited, Statutory Auditor
Eagle House, 28 Billing Road, Northampton, NN1 5AJ

Date: 5 December 2024

WOMEN'S AID LEICESTERSHIRE LIMITED
Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2024

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-24 £
Incoming Resources				
Income and endowments from:				
Donations and Legacies	2	33,949	-	33,949
Charitable activities:				
Licence fee income	3a	815,718	-	815,718
Grants and contracts receivable	3b	119,000	519,619	638,619
Investments		1,279	-	1,279
Other	4	5,295	-	5,295
Total income		975,241	519,619	1,494,860
Expenditure on:				
Charitable activities		985,981	500,205	1,486,186
Total resources expended	5	985,981	500,205	1,486,186
Net (expenditure)/income		(10,740)	19,414	8,674
Transfers between funds		(709)	709	-
Net movement in funds during the year	6	(11,449)	20,123	8,674
Fund balances at 1 April 2023		697,362	4,877	702,239
Fund balances at 31 March 2024		685,913	25,000	710,913

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 18 to 29 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-23 £
Incoming Resources				
Income and endowments from:				
Donations and Legacies	2	92,273	-	92,273
Charitable activities:				
Licence fee income	3a	953,523	-	953,523
Grants and contracts receivable	3b	119,000	555,443	674,443
Investments		536	-	536
Other	4	7,906	-	7,906
Total income		1,173,238	555,443	1,728,681
Expenditure on:				
Charitable activities		1,067,249	560,732	1,627,981
Total resources expended	5	1,067,249	560,732	1,627,981
Net (expenditure)/income		105,989	(5,289)	100,700
Transfers between funds		(8,589)	8,589	-
Net movement in funds during the year	6	97,400	3,300	100,700
Fund balances at 1 April 2022		599,962	1,577	601,539
Fund balances at 31 March 2023		697,362	4,877	702,239

WOMEN'S AID LEICESTERSHIRE LIMITED

BALANCE SHEET AS AT 31 MARCH 2024

	Note	2024 £	2023 £
Current Assets			
Debtors	11	208,118	192,666
Cash at bank and in hand	12	622,030	750,148
		830,148	942,814
Creditors: amounts falling due within one year	13	(119,235)	(240,575)
		710,913	702,239
Total net assets		710,913	702,239
Capital and reserves			
Restricted funds	14	25,000	4,877
Designated funds	15	667,135	682,841
Unrestricted funds	15	18,778	14,521
		710,913	702,239

These financial statements have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

These financial statements were approved by the Board of Trustees and authorised for issue on 21 November 2024 and are signed on their behalf by:

A Lockley – Chair

Company Number: 7171654

The notes on pages 18 to 29 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of cash flows
For the year ended 31 March 2024

	Note	2024 Funds £	2023 Funds £
Cash flow from operating activities:			
Net cash used in operating activities	9	(129,397)	249,848
Cash flows from investing activities:			
Dividends, interests and rents from investments		1,279	536
Change in cash and cash equivalents in the reporting period		(128,118)	250,384
Cash and cash equivalents at 1 April 2023		750,148	499,764
Cash and cash equivalents at 31 March 2024	10	622,030	750,148

The notes on pages 18 to 29 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102 (2019), have been prepared in accordance with the Charities SORP (FRS 102) (2019) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The financial statements are presented in pounds sterling and rounded to the nearest pound.

Legal form
The charity is a company limited by guarantee registered in England and Wales. Its registered office is shown on page 1.

Incoming resources
Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Policies on specific income streams are:

Income from government grants is recognised under the performance model and is not deferred.
Income from other grants is recognised on an accruals basis. Income received in advance for the provision of a specified service is deferred.
Licence fee income is recognised on an accruals basis.
Donations are recognised on a cash received basis.
Bank interest receivable is recognised on an accruals basis.

Resources expended
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Grants payable are charged in the year they become payable. Other resources expended are allocated directly to the particular activity where the cost relates to that activity. However certain overhead and administrative costs are apportioned to each activity based on an estimate of staff time attributable to each activity.

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity such as the cost of board meetings, statutory compliance and costs linked to the strategic management of the charity.

Financial instruments
Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Fixed assets
Fixtures, fittings and equipment are written off in the year of purchase because the nature of the organisation means that they have virtually nil residual value by the end of the year of acquisition. Proceeds on disposal are brought into the income and expenditure account in the year of sale.

Operating leases
Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions
The Company contributes to a defined contribution pension scheme. The assets are held separately from those of the company in independently administered funds. The contributions are charged to the statement of financial activities on a payable basis. The contributions paid are shown in note 6.

Joint Venture
A joint venture was entered into whereby the Company and other parties are undertaking an economic activity which is subject to joint control and a separate entity was established. Joint ventures are recognised at cost, less any amounts written off. The cost was nil during this and the previous financial year.

Fund accounting
The Charity maintains various types of funds as follows:

Restricted funds - are funds which are to be used in accordance with specific restrictions imposed by funders or which have been raised by the organisation for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted reserve is set out in the notes to the financial statements.

Designated funds - comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated reserve is set out in the notes to the financial statements.

Unrestricted funds - are available for use at the discretion of the Board in furtherance of the general objectives of the organisation and which have not been designated for other purposes.

2 Donations and legacies

	Unrestricted	Restricted	2024 Total	2023 Total
	£	£	£	£
Donations	33,949	-	33,949	43,155
Legacies	-	-	-	49,118
	33,949	-	33,949	92,273

3. Charitable activities

3a. Licence fee income

	Unrestricted	Restricted	2024 Total	2023 Total
	£	£	£	£
Housing benefit	739,966	-	739,966	881,705
Personal contributions	75,752	-	75,752	71,818
	815,718	-	815,718	953,523

3b. Grant Income

	Unrestricted	Restricted	2024 Total	2023 Total
	£	£	£	£
Leicestershire County Council – Accommodation	119,000	-	119,000	119,000
Oadby & Wigston Housing	-	14,738	14,738	14,444
North West Leicestershire Housing	-	14,738	14,738	32,513
Leicester City Council -Safe Homes	-	158,000	158,000	158,000
Leicester City Council -Safe Homes Variation	-	41,120	41,120	41,099
Harborough County Council – KIDVA	-	-	-	12,853
JADA	-	-	-	8,750
OPCC - MARAC IDVA	-	22,090	22,090	29,204
OPCC - HIDVA	-	22,090	22,090	29,204
OPCC – BAME	-	22,090	22,090	29,204
OPCC – Screening	-	14,821	14,821	19,642
OPCC – HIDVA MARAC	-	22,090	22,090	29,204
MOJ – ADAM	-	-	-	3,237
Positive Communities	-	-	-	10,178
Circle Fund	-	-	-	5,000
Leicestershire County Council - ADAM	-	48,527	48,527	36,395
Leicestershire County Council - JADA	-	12,874	12,874	64,369
OPCC – Empowerment Practitioner	-	57,582	57,582	19,194
OPCC – Empowerment Administrator	-	38,859	38,859	12,953
Bid Writer	-	30,000	30,000	-
	119,000	519,619	638,619	674,443

4. Other income

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Miscellaneous income	5,295	-	5,295	7,906
	5,295	-	5,295	7,906

5. Analysis of costs

Charitable activities				
Refuges	950,030	-	950,030	1,019,635
Outreach	13,192	393,221	406,413	457,373
Support costs - Refuges	22,155	-	22,155	44,731
Support costs - Outreach	-	102,788	102,788	101,442
	985,377	496,009	1,481,386	1,623,181
Governance costs	604	4,196	4,800	4,800
Total	985,981	500,205	1,486,186	1,627,981

Support costs

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Establishment (rent, rates etc.)	292	19,251	19,543	10,519
Management (management and admin salaries)	5,273	36,943	42,216	42,090
Legal and professional	8,825	27,954	36,779	38,879
Information technology	4,883	12,757	17,640	42,591
Printing, postage and stationery	2,237	3,367	5,604	4,856
Human resources	19	124	143	4,881
Communication and marketing	97	674	771	217
Sundry expenditure	529	1,718	2,247	2,140
	22,155	102,788	124,943	146,173

Governance costs

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Audit fees	604	4,196	4,800	4,800
	604	4,196	4,800	4,800

6. Net movement in funds is stated after charging

	2024	2023
	£	£
Operating lease costs –property	311,870	308,343
Auditor's remuneration:		
In their capacity as auditors	4,800	4,800
Other financial services	3,527	3,300
	8,327	8,100

7. Staff costs and number

Staff costs during the year were as follows:

	2024	2023
	£	£
Salaries	592,539	702,963
Temporary Staff	4,754	10,575
Social Security costs	43,656	55,712
Pension costs	12,276	13,566
	653,225	782,816

No employee (2023: none) received emoluments in excess of £60,000 in the year. The remuneration for key management personnel, who are considered to be the Chief Executive and the two Domestic Violence Service Managers totals £106,284.

The average number of employees during the year was as follows:

	2024	2023
	No	No
Administrative staff	1	1
Advisory staff	32	38
	33	39

The trustees received no remuneration for their services (2023 £nil).

Travel and subsistence expenses were reimbursed to no trustees (2023: £nil).

8. Taxation

The charitable company is exempt from corporation tax on its charitable activities.

9. Reconciliation of net income/(expenditure) to net cash flow from operating income

	2024	2023
	£	£
Net income for the reporting period	8,674	100,700
Adjustments for:		
Dividends, interest and rents from investments	(1,279)	(536)
Decrease in fixed assets	-	-
(Increase)/Decrease in debtors	(15,452)	142,517
Increase/(Decrease) in creditors	(121,340)	7,167
Net cash used in operating activities	(129,397)	249,848

10. Analysis of cash and cash equivalents

	2024	2023
	£	£
Cash and cash equivalents	622,030	750,148

11. Debtors

	2024	2023
	£	£
Trade debtors	40,497	48,688
Prepayments and accrued income	167,621	143,978
	208,118	192,666

12. Cash at bank and in hand

	2024	2023
	£	£
Bank	620,821	747,960
Cash	1,209	2,188
	622,030	750.148

13. Creditors: (amounts falling due within one year)

	2024	2023
	£	£
Trade creditors	60,545	63,845
Other creditors	84	79
Other taxes and social security	8,409	9,694
Pension	2,088	2,546
Accruals and deferred income	48,109	164,411
	119,235	240,575

Deferred income relates to non-government grant service contracts for salaried posts to be performed in the next financial year.

	£
Balance as at 31 March 2023	139,600
Amount released to incoming resources	(139,600)
Amount deferred in year	20,298
Balance as at 31 March 2024	20,298

14. Restricted reserves

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	-	14,738	(14,746)	8	-
Leicester City Council – DA Accommodation	-	158,000	(158,303)	303	-
Leicester City Council – DA Accommodation Variation	-	41,120	(41,226)	106	-
North West Leicestershire Housing	-	14,738	(14,918)	180	-
OPCC - MARAC IDVA	-	22,090	(22,094)	4	-
OPCC - HIDVA	-	22,090	(22,091)	1	-
OPCC - BAME	-	22,090	(22,091)	1	-
OPCC - Screening IDVA	-	14,821	(14,824)	3	-
OPCC - HIDVA MARAC	-	22,090	(22,090)	-	-
Leicestershire County Council – Adam	-	48,527	(48,612)	85	-
Leicestershire County Council – JADA	1,161	12,874	(14,035)	-	-
OPCC – Empowerment Practitioner	-	57,582	(57,585)	3	-
OPCC – Empowerment Administrator	-	38,859	(38,859)	-	-
Circle Fund	3,716	-	(3,731)	15	-
Bid Writer	-	30,000	(5,000)	-	25,000
	4,877	519,619	(500,205)	709	25,000

Restricted reserves (comparative)

Opening	Transfer of balance	Closing Income	Expenditure	Reserves balance	
	£	£	£	£	£
Oadby & Wigston Housing	-	14,444	(14,444)	-	-
Leicester City Council – DA Accommodation	-	158,000	(158,000)	-	-
Leicester City Council – DA Accommodation Variation	-	41,099	(41,099)	-	-
Harborough District – KIDVA	-	12,853	(12,853)	-	-
JADA Plus	-	8,750	(8,750)	-	-
North West Leicestershire Housing	-	32,513	(32,513)	-	-
OPCC - MARAC IDVA	-	29,204	(29,204)	-	-
OPCC - HIDVA	-	29,204	(34,273)	5,069	-
OPCC - BAME	-	29,204	(29,204)	-	-
OPCC - Screening IDVA	-	19,642	(21,949)	2,307	-
OPCC - HIDVA MARAC	-	29,204	(29,204)	-	-
MOJ – ADAM	-	3,237	(4,450)	1,213	-
Leicestershire County Council – Adam	-	36,395	(36,395)	-	-
Leicestershire County Council – JADA	-	64,369	(63,208)	-	1,161
Positive Communities	-	10,178	(10,178)	-	-
OPCC – Empowerment Practitioner	-	19,194	(19,194)	-	-
OPCC – Empowerment Administrator	-	12,953	(12,953)	-	-
Circle Fund	1,577	5,000	(2,861)	-	3,716
	1,577	555,443	(560,732)	8,589	4,877

Oadby and Wigston Housing – To provide advice and outreach support to domestic violence victims in the Oadby & Wigston

Leicester City Council – DA Accommodation – Sub contracted to deliver the safe home project in the city

Leicester City Council – DA Accommodation Variation – Funding for counselling and a resettlement support.

Harborough District KIDVA – To support children and young people in Harborough whose parents have been identified as high-risk victims of domestic abuse.

JADA Plus – Family service in Leicestershire for children and their non-abusing parent.

NWL Housing - To provide advice and outreach support to domestic violence victims in Northwest Leicestershire.

OPCC Empowerment Practitioner - Delivery of an Empowerment Programme to survivors of domestic abuse

OPCC Administrator - to provide administrative support

OPCC HIDVA - Funding for hospital based IDVA.

OPCC MARAC - Funding for an IDVA to attend daily MARAC

OPCC Screening IDVA - Funding for administrative support.

Bid Writer – Funding for a Bid Writer

OPCC BAME – Funding received for a BAME specialist IDVA

OPCC HIDVA MARAC - Funding received for high-risk clients presenting at UHL

MOJ ADAM Project – Funding received to support male victims

Positive Communities – Is a project involving twelve voluntary organisations, working at grassroot level to support some of the most vulnerable people in our community, including those affected by domestic abuse

Circle Fund - To provide financial support through grants to victims of economic abuse and to help survivors move forward and promote recovery and resilience.

LCC - ADAM Project – Funding received to support male victims in Leicestershire

LCC – JADA - Family service in Leicestershire for children and their non-abusing parent.

The transfer from unrestricted to restricted funds are to finance deficits in restricted funds.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

15. Unrestricted and designated reserves

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	14,521	975,241	(974,010)	3,026	18,778
Designated funds					
Transferred from unrestricted fund in line with reserves policy	304,222	-	-	6,265	310,487
Working in Partnerships	5,000	-	-	-	5,000
Staffing and Benefits Review Including Pensions	42,000	-	-	-	42,000
Property Procurement & Refurbishment	262,500	-	-	-	262,500
Project Development	20,000	-	-	(10,000)	10,000
Refuge Children's Worker	49,119	-	(11,971)	-	37,148
	682,841	-	(11,971)	(3,735)	667,135
	697,362	975,241	(985,981)	(709)	685,913

Unrestricted and designated reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	16,220	1,173,238	(1,067,249)	(107,688)	14,521
Designated funds					
Transferred from unrestricted fund in line with reserves policy	299,242	-	-	4,980	304,222
Working in Partnerships	5,000	-	-	-	5,000
Staffing and Benefits Review Including Pensions	42,000	-	-	-	42,000
Property Procurement & Refurbishment	237,500	-	-	25,000	262,500
Project Development	-	-	-	20,000	20,000
Refuge Children's Worker				49,119	49,119
	583,742	-	-	99,099	682,841
	599,962	1,173,238	(1,067,249)	(8,589)	697,362

Development of specialist projects working in partnerships - To allow us to build partnerships with specialist providers.

Costs Associated with Volunteers - Volunteers contribute to the work of the organisation, this will ensure that all volunteers are effectively trained and supervised to develop their skills, which will allow them to return to further education or employment.

Staff & Benefits Review including Pensions – Pay review to take place in line with new service delivery model.

Project Development – Addressing gaps in services and meeting local need.

Property Procurement & Refurbishment – To procure and refurbish accommodation.

Refuge Children's Worker – To fund a children's worker for refuge.

16. Analysis of net assets between funds

	Unrestricted	Restricted	2024 Total
	£	£	£
Current assets	805,148	25,000	830,148
Current liabilities	(119,235)	-	(119,235)
	685,913	25,000	710,913

Analysis of net assets between funds (Comparative)

	Unrestricted	Restricted	2023 Total
	£	£	£
Current assets	973,937	4,877	942,814
Current liabilities	(240,575)	-	(240,575)
	697,362	4,877	702,239

17. The liability of the guarantors

The company does not have a share capital and is limited by guarantee. In the event of the charity being wound up, the maximum amount which each member is liable to contribute is ten pounds. There were 6 members at 31 March 2024 (2023: 7).

18. Capital commitments

The charity had no capital commitments at 31 March 2024 or 2023.

19. Contingent liabilities

The charity had no contingent liabilities at 31 March 2024 or 2023.

20. Related Parties

During the year the charity had no related party transactions.

21. Joint Venture

On the 22 October 2015 United Against Violence and Abuse Limited (UAVA) was registered as a Private Company Limited by Guarantee incorporated under the Companies Act 2006. This Company consists of FREEVA whose distribution proportion is 30%, Living Without Abuse 30% and WALL 40%. Each member has 3 directors appointed to the UAVA board. Each member has one vote. Women's Aid Leicestershire Ltd received £673,381 from UAVA to deliver services last year. The carrying amount of the investment is nil.

UAVA was dissolved on the 11 April 2023.

22. Post Balance Sheet Event

Women's Aid Leicestershire Ltd have purchased a property that is funded through reserves and a loan.

WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales - Charity number 1136419

Accounts

Company Registration Number: 7171654
Registered charity number: 1136419

WOMEN'S AID LEICESTERSHIRE LIMITED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2023

WOMEN'S AID LEICESTERSHIRE LIMITED

Financial Statements for the Year Ended 31 March 2023

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WOMEN'S AID LEICESTERSHIRE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Board of Directors and Trustees	A Lockley (Chair) M Tyler (resigned 06/02/2023) Z Chauhan (resigned 04/09/2023) M Roberts J Purnell R Bose (resigned 12/06/2023) C Prestwich E Hart (resigned 27/09/2023) Lynn Lewis (appointed 04/09/2023) Laura York (appointed 04/09/2023) Helen Tovey (appointed 04/09/2023)
Company Secretary	S McGoff (appointed 06/02/2023) P Richardson (resigned 06/02/2023)
Chief Executive	S McGoff
Company Registration Number	7171654
Charity Registration Number	1136419
Principal Address/Registered Office	P O Box 26 Leicester LE1 1AA
Auditor	Shaw Gibbs (Audit) Limited 264 Banbury Road Oxford Oxfordshire OX2 7DY
Bankers	National Westminster Granby Street Branch 1 Granby Street Leicester LE1 9GT CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

The Board of Trustees of Women's Aid Leicestershire Limited (WALL) are pleased to present their report for the year ended 31 March 2023.

The Trustees (who are also the directors of the charitable company for the purposes of company law) who served during the year and since year end were:
Z Chauhan (resigned 04/09/2023)
M Tyler (resigned 06/02/2023)
M Roberts
J Purnell
A Lockley
R Bose (resigned 12/06/2023)
C Prestwich
E Hart (resigned 27/09/2023)
Lynn Lewis (appointed 04/09/2023)
Laura York (appointed 04/09/2023)
Helen Tovey (appointed 04/09/2023)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Board of WALL are now in the position to report to their beneficiaries and funders for the year to 31 March 2023 which reflects the activities and performance of WALL during the year. The financial statements and related notes are set out on pages 13-28.

WALL's activities are governed by a Memorandum and Articles of Association overseen by the Board of Directors who:

- Provide vision and leadership to the organisation.
- Ensure that WALL is an accountable organisation and that it fulfils its legal obligations.
- Ensure that WALL manages its staff, finances and other resources in a responsible manner.

In consultation with staff and stakeholders, the Board of Directors have identified **5** strategic aims as follows:

- To develop our services appropriately to meet both opportunity and the changing needs of survivors of domestic, sexual and relational abuse.
- To advance strategic and productive partnerships and relationships and promote cohesive inter agency responses to domestic, sexual and relational abuse.
- To build financial and staff capacity to maximise positive outcomes and impact.
- To increase our influence, role and reputation across the region.
- To raise awareness of domestic, sexual and relational abuse and the impact this has on individuals, children and society

The day to day running of the organisation is delegated to the Chief Executive. The Chief Executive provides reports to the Board of Directors at their bimonthly meetings and provides additional updates when requested.

Membership of WALL is open to any individual who is interested in promoting the objects who:

- Applies to WALL in the form directed by the Board of Directors.
- Is approved by the Board of Directors
- Signs the Register of Members or consents in writing to become a member.

From time to time WALL will advertise for new members who wish to be considered for membership of the Board. This is to ensure that the Board of Directors contains the necessary skills to lead WALL. Informal discussions, a formal interview and a facilitated attendance at a Board meeting, take place prior to approval.

Great importance is placed on the Board of Directors having a good understanding of the workings of the organisation. A comprehensive Induction Pack is available to all newcomers and the Board of Directors hold an annual away day where they complete a Board self-assessment, skills register and review the strategic aims and set targets for the forthcoming year. In addition ad hoc Training sessions are held on various topics.

Governance processes continue to be robust and fit for purpose.

The key management personnel's salary is based on NICVA 2009-10.

Risk management
The Board of Directors are aware that the management of risk is one of their most important responsibilities.

The Board has conducted a review of the major risks to which the charity is exposed and these are held in a comprehensive Risk Register which is updated at least annually by the Board.

Systems and procedures have been established to mitigate the risks the charity faces and the day to day responsibility for ensuring that these are followed is delegated to the Chief Executive.

The Chief Executive reports on major risks at each Board meeting and the Board agrees the action required to minimise such risks.

In the current austere economic climate, previous reliance on funding from statutory bodies can no longer be relied on and this is considered to be the principal risk faced by the organisation. More diverse funding is necessary for future sustainability of the organisation to mitigate the risk.

OBJECTIVES AND ACTIVITIES

The objects of WALL are:

- To provide housing or other accommodation and any associated amenities, services and assistance for the Beneficiaries.
- To relieve any other need of the Beneficiaries primarily by providing support, training and advice and
- To advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same

Our vision is to be the primary source of expertise for the range of domestic and sexual abuse services for all victims across the Region.

Our overall aim is to improve the lives of victims affected by domestic abuse.

We do this by:

- Raising awareness of domestic and sexual abuse and the ongoing suffering of women and children.
- Protecting women and children and at the same time providing the right services and relationships that are empowering and support women to move on and recover their lives.
- Providing services which are based on listening to survivors.
- Participating in or leading campaigns to keep the issues in the public consciousness and to raise awareness on the range of violence against women including FGM, HBV and forced marriages.
- Supporting and reflecting diversity and promoting equality of opportunity.
- Supporting and promoting cohesive inter-agency responses to domestic and sexual violence and developing partnerships.
- Understanding the issues and providing political challenge locally and nationally.
- Providing safe and secure services for women and children fleeing an abuse situation.
- Providing support and assistance for women who are in fear of becoming victims of abuse or who have been victims in the past and still require specialist support.
- Providing a culture of excellence and expertise and to be the main provider and leading specialist of safe, secure and confidential service.
- Working with victims using an explicitly anti-oppressive approach to the way services are developed and delivered.
- Working in partnership with funders and others and fostering a reputation for delivering high quality services and prove to be a respected organisation with good governance.

Public Benefit

The trustees have considered the Charity Commission's requirement in respect of Public Benefit. In their view the charity meets, in full, the criteria to satisfy the test. The trustees' annual report describes the activities undertaken to further its charitable purposes for the public benefit.

Use of Volunteers

We have continued to provide volunteering opportunities across all our Projects. We recognise the value of volunteers who are a vital resource to the organisation and look forward to welcoming new volunteers into WALL and the wider United Against Violence and Abuse (UAVA) Consortium.

REVIEW OF THE YEAR

Reflecting over the last year, Women's Aid Leicestershire Ltd. (WALL) have faced a demanding year, which has required us to adapt to the ever-increasing challenges and demands placed upon our sector.

Within the organisation, there has been a change to the senior management team, with the CEO of 15 years, retiring at the end of December 2022. The new CEO commenced in post at the start of 2023.

Funding across the locality was re-commissioned, which implemented a 'Service System', of four organisations working alongside one another to deliver domestic abuse support across Leicester City, Leicestershire County and Rutland.

We remain the lead commissioned service for refuge provision across Leicester City, Leicestershire County and Rutland. Furthermore, we are commissioned to provide a number of outreach services, including a BAME IDVA service, supporting high risk victims of domestic abuse and the ADAM Project, supporting male victims across Leicestershire County.

WALL also provide a number of other services, which are delivered through funding received from donations and foundation trusts.

WALL are committed to providing a high-quality safe accommodation service, whilst also ensuring that there are wider services, that meet local need, for victims and survivors of domestic abuse.

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

In the continuing recovery from COVID, we have seen clients accessing our services with a range of complex support needs, deeper trauma experienced and adverse mental health. Clients are sharing that they have stayed in their abusive situations for longer, due to lockdown and restrictions on movement, further hampered by the cost-of-living crisis. WALL have identified that victims of domestic abuse are experiencing a higher level of financial abuse and control, leaving victims of abuse trapped and feeling helpless.

Strategic Objectives

- To assist in meeting the needs of all victims of domestic abuse for safety, support and advocacy who experience, or who are at risk of domestic violence and to promote the ethos of self-help.
- To raise awareness about the root causes of gendered violence against women and challenge the attitudes that tolerate it.
- To monitor the threats and opportunities in a challenging funding environment and take proactive measures to maintain and develop services to victims and children affected by domestic abuse.
- To maintain high standards of delivery across all service areas and ensure that effective resources, governance systems and management structures operate.
- To ensure the organisation is effective, fit for purpose, remains sustainable and meets or exceeds all internal and external legal and compliance requirements.
- Accreditation of services

Support Services

Between the 1st of April 2022 and the 31of of March 2023, we have supported a total of 708 adults, of which 133 of these clients were male. Of this total, we supported 126 clients in our refuges and dispersed accommodation. There was a total of 179 children who were supported in refuge and 26 children supported in the county of Leicestershire, in an outreach capacity.

WALL are committed to providing a high-quality safe accommodation service, whilst also ensuring that there are wider services, that meet local need, for victims and survivors of domestic abuse.

We are proud to be accredited by national Domestic Abuse charity SafeLives; Leading Lights. Leading Lights is the mark of quality for domestic abuse services and is recognised by commissioners and funders across the UK. The accreditations programme offers a set of standards for supporting victims of domestic abuse.

During the last year we received a total of 501 referrals for victims of abuse, in need of refuge and safe accommodation. The current refuge availability does not meet the level of demand and WALL remain committed to working to increase our refuge provision. WALL provide refuge outside of what is commissioned in the local area.

Refuge and safe accommodation remain a priority area and focus for our organisation. With the appointment of the new CEO, work has begun to take place to seek the client's voice in how we develop refuge and what our accommodation offers needs to look like.

Extensive work has taken place across all refuges to improve the accommodation, with redecoration taking place. We have been incredibly lucky to receive support and donations from a large range of doners, which has allowed us to improve and update all of our units.

The support that we provide is needed now, more than ever before, evidenced by the huge number of referrals for safe accommodation for victims fleeing from violence, fear and harm. WALL are committed to providing a range of accommodation options, across a range of areas in the locality, providing flexible, adaptable and diverse accommodation to remove any barriers for victims seeking refuge, making our offer inclusive to all in need.

The refuge and accommodation that we offer, provides stability, safety and support for any victim, regardless of their gender, sexuality or identity. The support from our team of trained and dedicated refuge practitioners across our refuge services, works to empower and rebuild the lives of victims, enabling clients to recover from their experiences of abuse, and rebuild their lives, positively and safely. Support is holistic and trauma informed,

ensuring inclusivity for every client accessing our services, to ensure that their needs are met, providing therapeutic emotional support, practical safety and empowerment.

In addition to our refuge accommodation, WALL also provide the following domestic abuse support services:

- City Resettlement Support (City Refuge Services)
- In-house Refuge Counselling (City Refuge Services)
- The ADAM Project (male victim support service) across Leicestershire
- BAME IDVA (Black, Asian and Ethnic Minority Independent Domestic Violence Advisor)
- MARAC IDVA (Multi Agency Risk Assessment Conference Independent Domestic Violence Advisor)
- Hospital IDVA (Independent Domestic Violence Advisor)
- Screening and Allocations Practitioner
- Empowerment Practitioner (Group Facilitator)
- JADA+ (Childrens Outreach Service) across Leicestershire
- Housing Link Practitioner (North West Leicestershire and Oadby and Wigston)

We have ensured that staff members have access to additional training and recourses, in order to equip the team to support clients and their emerging need. The organisation is committed to being a trauma led organisation, embedding a trauma informed approach at all levels of the charity. In terms of our accommodation service, WALL have worked in partnership with other local charities and organisations, to devise a set of key standards for providing trauma informed accommodation services. This piece of work was commissioned by Leicester City Council.

Challenges and Risk

A lack of refuge provision locally and nationally, poses a huge risk to victims of domestic abuse in accessing safe accommodation. There has also been a significant reduction in the provision of complex needs refuge due to a lack of funding. This is both a local and national issue.

Residents are remaining in refuge for longer periods of time, due to a housing shortage, which reduces the availability and frequency of refuge spaces being available. WALL are working with commissioners and local housing providers to tackle this issue.

There is reduced funding available through local authorities to provide much needed domestic abuse support services. Furthermore, local authorities in the area are taking some domestic abuse support services 'in house'. WALL are committed to identifying and accessing a range of funding streams to ensure the future of our services and to remain in a strong financial position.

The voluntary sector faces challenges with employment of staff and identifying suitable candidates for roles. WALL are developing a staff wellbeing strategy, to recognise the importance of supporting and developing staff, to promote the retainment of hardworking and trained specialists to provide our vital services.

Events, Communications, Training, and Awareness Raising

During the end of this year, WALL have developed and implemented a comprehensive communications and marketing strategy. This ensures that we raise awareness of domestic abuse and continue to share details of our work and services across the local community. WALL have a new website and have updated all our social media platforms to make them accessible on a range of devices, maximising the ways in which people can access our services and reach out to us, removing any potential barriers.

During the last year, our website has had a total of 12,644 views. We have a total of 2,452 Facebook likes, a total of 1,745 X (formally Twitter) followers and 681 followers on Instagram.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

WALL remains an active member of the National Women's Aid Federation of England. Being a part of the federation is a priority for WALL and evidences our commitment to best practice and being a part of a supportive network of domestic abuse charities.

During the past year, WALL have delivered a total of 14 external training sessions to other local organisations and charities, Leicester City Council, Leicestershire County Council, Rutland District Council and boroughs across the county, including Charnwood, Melton and North West Leicestershire. Additionally, we have also delivered training to Leicestershire Police, providing specialist domestic abuse training to every first responder within the police force, as part of a national strategy to improve the police's response to tackling domestic abuse and supporting victims; DA Matters.

WALL have delivered a total of 8 talks, raising awareness of domestic abuse and our work, sharing knowledge and also gaining the support of others, in terms of their donation of time and through monetary donations. We have also attended a total of 24 events, across the City and County over the last year.

WALL hosted a large-scale event at Leicester College's Taste Restaurant, which welcomed a total of ** attendees to hear about the work of our organisation and for people to come together to raise vital funds to support the work that we do. This is now an annual event in the WALL calendar, having been developed in 2021.

Within our refuges we have placed a high commitment to providing our clients and their children with education, learning and fun. We have partnered with a fellow local charity, whereby funding has been secured to provide all residents with arts and crafts activities, that allow them to escape and be present, whilst producing a piece of artwork to be proud of. Art therapists come into refuge and deliver hands on sessions. Sessions take place weekly and now form part of refuge life.

We have celebrated a range of events and festivals over the past year, including birthdays of residents and their children, Christmas, Easter, Diwali and Eid.

We have the support of a local charity who provide birthday cakes for anyone celebrating a birthday whilst they are in refuge.

Strategic Objectives 2021-2023

- To promote self-help and assist in meeting the needs of all victims of domestic abuse for safety, support and advocacy who experience, or who are at risk of domestic violence.
- To raise awareness about the root causes of gendered violence against women and challenge the attitudes that tolerate it.
- To monitor the threats and opportunities in a challenging funding environment and take proactive measures to maintain and develop services to victims and children affected by domestic abuse.
- To maintain high standards of delivery across all service areas and ensure that effective resources, governance systems and management structures operate.
- To ensure the organisation is effective, fit for purpose, remains sustainable and meets or exceeds all internal and external legal and compliance requirements.
- Accreditation of services

FINANCIAL REVIEW

Sources of Funding

Our main sources of funding come from Leicester, Leicestershire and Rutland Local Authorities fund, which and the Police and Crime Commissioner. We received Housing Benefit at our refuges and dispersed accommodation and personal contributions from residents.

We also received funding for a Housing Link worker in Oadby and Wigston and North West District Councils.

Financial Position

During 2022-23 donations have increased, however grant and contractual funding have decreased.

Service delivery requirements and targets have increased.

We continue to scrutinise expenditure and minimise unnecessary spend.

Investment Policy

Our investment policy is to hold cash reserves in an interest-bearing deposit account at the best available rate of interest to maximise investment for the organisation. Rates of interest continue to be low and this continues to impact on reserves.

Reserves Policy

The Board of Directors has examined the requirements for reserves in light of the main risks to the organisation and has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets should equate to closure costs at the preceding financial year to allow close down, with an additional amount to cover costs to enable the organisation to continue for a period of up to three months in the event of a disruption of income.

This equates to £304,222 and this sum forms the designated fund taking into account future pension contributions. The reserves held at 31 March 2023 were £702,239 made up as follows, restricted reserves £4,877, unrestricted reserves £14,521 and designated funds £682,841. Trustees regularly scrutinise the amount of reserves held and take the appropriate action to bring the amount of reserves held into line with the reserves policy. This could include a review of self-funded projects and fund-raising opportunities including applications to trusts.

PLANS FOR FUTURE PERIODS

A number of targets have been agreed by the Board of Trustees which link into WALL's 5 strategic objectives. These targets will be monitored and reviewed over the next 12 months with progress reports being discussed at Board meetings.

- Financial targets include - to maximise and diversify funding streams and boost free reserves; minimise unnecessary expenditure and review online donations process to make it easier for donors to donate. We will source funding for new Projects, including a Project to support victims of stalking and refuge accommodation for young women aged 16-24.
- Accommodation service targets include - to agree without recourse support arrangements with partners and achieve a quality mark.
- Marketing/campaigning targets include - to run targeted campaigns to increase awareness; maintain national links, attend regional events and have a strong presence on social media.
- External targets include - to expand volunteer opportunities; expand Board membership.
- Miscellaneous targets include - to make and maintain links with key partners in order to maximise tender opportunities and develop new partnerships.

Our short term goal is to continue to deliver excellent support tailored to the needs of our service users.

Our longer term goals are to secure sustainable funding in order to ensure that any victim of domestic abuse will have the support they need when they need it and that no woman with or without children will be turned away from refuge accommodation.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

Statement of Trustees' responsibilities

The trustees (who are also directors of Women's Aid Leicestershire Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Going Concern

Trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future (12 months after signing this report) and have therefore, used the going concern basis in preparing the financial statements.

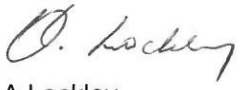
Auditor

Shaw Gibbs (Audit) Limited are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Small company provisions

This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

This report was approved by the board of Trustees on 30 November 2023 and signed on its behalf by



A Lockley
Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED

Opinion

We have audited the financial statements of Women's Aid Leicestershire Limited (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the trustees' responsibilities statement set out on page 9, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

A.M. Clifford

Andrew Clifford (Senior Statutory Auditor)
For and on behalf of Shaw Gibbs (Audit) Limited, Statutory Auditor
264 Banbury Road, Oxford, Oxfordshire, OX2 7DY

Date: 4 December 2023

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-23 £
Incoming Resources				
Income and endowments from:				
Donations and Legacies	2	92,273	-	92,273
Charitable activities:				
Licence fee income	3a	953,523	-	953,523
Grants and contracts receivable	3b	119,000	555,443	674,443
Investments		536	-	536
Other	4	7,906	-	7,906
Total income		1,173,238	555,443	1,728,681
Expenditure on:				
Charitable activities		1,067,249	560,732	1,627,981
Total resources expended	5	1,067,249	560,732	1,627,981
Net (expenditure)/income		105,989	(5,289)	100,700
Transfers between funds		(8,589)	8,589	-
Net movement in funds during the year	6	97,400	3,300	100,700
Fund balances at 1 April 2022		599,962	1,577	601,539
Fund balances at 31 March 2023		697,362	4,877	702,239

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 17 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2022

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-22 £
Incoming Resources				
Income and endowments from:				
Donations and legacies	2	59,837	-	59,837
Charitable activities:				
Licence fee income	3a	1,003,439	-	1,003,439
Grants and contracts receivable	3b	119,919	967,570	1,087,489
Investments		8	-	8
Other	4	7,050	-	7,050
Total income		1,190,253	967,570	2,157,823
Expenditure on:				
Charitable activities		944,821	990,460	1,935,281
Total resources expended	5	944,821	990,460	1,935,281
Net (expenditure)/income		245,432	(22,890)	222,542
Transfers between funds		(13,267)	13,267	-
Net movement in funds during the year	6	232,165	(9,623)	222,542
Fund balances at 1 April 2021		367,797	11,200	378,997
Fund balances at 31 March 2022		599,962	1,577	601,539

WOMEN'S AID LEICESTERSHIRE LIMITED

BALANCE SHEET AS AT 31 MARCH 2023

	Note	2023 £	2022 £
Current Assets			
Debtors	11	192,666	335,183
Cash at bank and in hand	12	750,148	499,764
		942,814	834,947
Creditors: amounts falling due within one year	13	(240,575)	(233,408)
		702,239	601,539
Total net assets		702,239	601,539
Capital and reserves			
Restricted funds	14	4,877	1,577
Designated funds	15	682,841	583,742
Unrestricted funds	15	14,521	16,220
		702,239	601,539

These financial statements have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

These financial statements were approved by the Board of Trustees and authorised for issue on 30 November 2023 and are signed on their behalf by:

A Lockley – Chair

Company Number: 7171654

The notes on pages 17 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of cash flows
For the year ended 31 March 2023

	Note	2023 Funds £	2022 Funds £
Cash flow from operating activities:			
Net cash used in operating activities	9	249,848	225,806
Cash flows from investing activities:			
Dividends, interests and rents from investments		536	8
Change in cash and cash equivalents in the reporting period		250,384	225,814
Cash and cash equivalents at 1 April 2022		499,764	273,950
Cash and cash equivalents at 31 March 2023	10	750,148	499,764

The notes on pages 17 to 28 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102 (2019), have been prepared in accordance with the Charities SORP (FRS 102) (2019) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The financial statements are presented in pounds sterling and rounded to the nearest pound.

Legal form
The charity is a company limited by guarantee registered in England and Wales. Its registered office is shown on page 1.

Incoming resources
Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Policies on specific income streams are:

Income from government grants is recognised under the performance model and is not deferred.
Income from other grants is recognised on an accruals basis. Income received in advance for the provision of a specified service is deferred.
Licence fee income is recognised on an accruals basis.
Donations are recognised on a cash received basis.
Bank interest receivable is recognised on an accruals basis.

Resources expended
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Grants payable are charged in the year they become payable. Other resources expended are allocated directly to the particular activity where the cost relates to that activity. However certain overhead and administrative costs are apportioned to each activity based on an estimate of staff time attributable to each activity.

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity such as the cost of board meetings, statutory compliance and costs linked to the strategic management of the charity.

Financial instruments
Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Fixed assets
Fixtures, fittings and equipment are written off in the year of purchase because the nature of the organisation means that they have virtually nil residual value by the end of the year of acquisition. Proceeds on disposal are brought into the income and expenditure account in the year of sale.

Operating leases
Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions
The Company contributes to a defined contribution pension scheme. The assets are held separately from those of the company in independently administered funds. The contributions are charged to the statement of financial activities on a payable basis. The contributions paid are shown in note 6.

Joint Venture
A joint venture was entered into whereby the Company and other parties are undertaking an economic activity which is subject to joint control and a separate entity was established. Joint ventures are recognised at cost, less any amounts written off. The cost was nil during this and the previous financial year.

Fund accounting
The Charity maintains various types of funds as follows:

Restricted funds - are funds which are to be used in accordance with specific restrictions imposed by funders or which have been raised by the organisation for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted reserve is set out in the notes to the financial statements.

Designated funds - comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated reserve is set out in the notes to the financial statements.

Unrestricted funds - are available for use at the discretion of the Board in furtherance of the general objectives of the organisation and which have not been designated for other purposes.

2 Donations and legacies

	Unrestricted	Restricted	2023 Total	2022 Total
	£	£	£	£
Donations	43,155	-	43,155	59,837
Legacies	49,118	-	49,118	-
	92,273	-	92,273	59,837

3. Charitable activities

3a. Licence fee income

	Unrestricted	Restricted	2023 Total	2022 Total
	£	£	£	£
Housing benefit	881,705	-	881,705	946,334
Personal contributions	71,818	-	71,818	57,105
	953,523	-	953,523	1,003,439

3b. Grant Income

	Unrestricted	Restricted	2023 Total	2022 Total
	£	£	£	£
Leicestershire County Council – Accommodation	119,000	-	119,000	119,919
Oadby & Wigston Housing	-	14,444	14,444	-
Leicester City Council -Safe Homes	-	158,000	158,000	213,664
Leicester City Council -Safe Homes Variation	-	41,099	41,099	-
Leicester City Council – LLR	-	-	-	459,717
Harborough County Council – KIDVA	-	12,853	12,853	12,446
JADA	-	8,750	8,750	34,268
North West Leicestershire Housing	-	32,513	32,513	24,755
ISAC	-	-	-	29,770
OPCC - MARAC IDVA	-	29,204	29,204	23,298
OPCC - HIDVA	-	29,204	29,204	27,451
OPCC - Referrals	-	-	-	11,862
OPCC - Add Accommodation	-	-	-	9,767
OPCC – BAME	-	29,204	29,204	23,298
OPCC – Screening	-	19,642	19,642	15,876
OPCC – HIDVA MARAC	-	29,204	29,204	23,298
MOJ – ADAM	-	3,237	3,237	16,186
AIG	-	-	-	12,226
Positive Communities	-	10,178	10,178	9,188
Circle Fund	-	5,000	5,000	2,500
Resettlement	-	-	-	10,000
Leicestershire & Rutland Community Fund	-	-	-	8,000
Leicestershire County Council - ADAM	-	36,395	36,395	-
Leicestershire County Council - JADA	-	64,369	64,369	-
OPCC – Empowerment Practitioner	-	19,194	19,194	-
OPCC – Empowerment Administrator	-	12,953	12,953	-
	119,000	555,443	674,443	1,087,489

4. Other income

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
Miscellaneous income	7,906	-	7,906	7,050
	7,906	-	7,906	7,050

5. Analysis of costs

Charitable activities				
Refuges	1,019,635	-	1,019,635	933,518
Outreach	1,354	456,019	457,373	862,558
Support costs - Refuges	44,731	-	44,731	10,251
Support costs - Outreach	-	101,442	101,442	124,704
	1,065,720	557,461	1,623,181	1,931,031
Governance costs	1,529	3,271	4,800	4,250
Total	1,067,249	560,732	1,627,981	1,935,281

Support costs

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
Establishment (rent, rates etc.)	2,352	8,167	10,519	7,719
Management (management and admin salaries)	13,409	28,681	42,090	58,582
Legal and professional	9,466	29,413	38,879	33,458
Information technology	15,794	26,797	42,591	28,743
Printing, postage and stationery	2,686	2,170	4,856	5,167
Human resources	261	4,620	4,881	-
Communication and marketing	56	161	217	19
Sundry expenditure	707	1,433	2,140	1,267
	44,731	101,442	146,173	134,955

Governance costs

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
Audit fees	1,529	3,271	4,800	3,840
Other financial services	1,051	2,249	3,300	410
	2,580	5,520	8,100	4,250

6. Net movement in funds is stated after charging

	2023	2022
	£	£
Operating lease costs –property	308,343	332,034
Auditor's remuneration:		
In their capacity as auditors	4,800	3,840
Other financial services	3,300	410
	8,100	4,250

7. Staff costs and number

Staff costs during the year were as follows:

	2023	2022
	£	£
Salaries	702,963	965,433
Temporary Staff	10,575	23,275
Social Security costs	55,712	68,839
Pension costs	13,566	17,331
	782,816	1,074,878

No employee (2022: none) received emoluments in excess of £60,000 in the year. The remuneration for key management personnel, who are considered to be the Chief Executive and the two Domestic Violence Service Managers totals £112,213.

The average number of employees during the year was as follows:

	2023	2022
	No	No
Administrative staff	1	1
Advisory staff	38	52
	39	53

The trustees received no remuneration for their services (2022 £nil).

Travel and subsistence expenses were reimbursed to no trustees (2022: £nil).

8. Taxation

The charitable company is exempt from corporation tax on its charitable activities.

9. Reconciliation of net income/(expenditure) to net cash flow from operating income

	2023	2022
	£	£
Net income for the reporting period	100,700	222,542
Adjustments for:		
Dividends, interest and rents from investments	(536)	(8)
Decrease in fixed assets	-	-
(Increase)/Decrease in debtors	142,517	17,252
Increase/(Decrease) in creditors	7,167	(13,980)
Net cash used in operating activities	249,848	225,806

10. Analysis of cash and cash equivalents

	2023	2022
	£	£
Cash and cash equivalents	750,148	499,764

11. Debtors

	2023	2022
	£	£
Trade debtors	48,688	207,333
Prepayments and accrued income	143,978	127,850
	192,666	335,183

12. Cash at bank and in hand

	2023	2022
	£	£
Bank	747,960	498,413
Cash	2,188	1,351
	750,148	499,764

13. Creditors: (amounts falling due within one year)

	2023	2022
	£	£
Trade creditors	63,845	136,409
Other creditors	79	119
Other taxes and social security	9,694	14,364
Pension	2,546	3,373
Accruals and deferred income	164,411	79,143
	240,575	233,408

Deferred income relates to non-government grant service contracts for salaried posts to be performed in the next financial year.

	£
Balance as at 31 March 2022	52,382
Amount released to incoming resources	(52,382)
Amount deferred in year	139,600
Balance as at 31 March 2023	139,600

14. Restricted reserves

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	-	14,444	(14,444)	-	-
Leicester City Council – DA Accommodation	-	158,000	(158,000)	-	-
Leicester City Council – DA Accommodation Variation	-	41,099	(41,099)	-	-
Harborough District – KIDVA	-	12,853	(12,853)	-	-
JADA Plus	-	8,750	(8,750)	-	-
North West Leicestershire Housing	-	32,513	(32,513)	-	-
OPCC - MARAC IDVA	-	29,204	(29,204)	-	-
OPCC - HIDVA	-	29,204	(34,273)	5,069	-
OPCC - BAME	-	29,204	(29,204)	-	-
OPCC - Screening IDVA	-	19,642	(21,949)	2,307	-
OPCC - HIDVA MARAC	-	29,204	(29,204)	-	-
MOJ – ADAM	-	3,237	(4,450)	1,213	-
Leicestershire County Council – Adam	-	36,395	(36,395)	-	-
Leicestershire County Council – JADA	-	64,369	(63,208)	-	1,161
Positive Communities	-	10,178	(10,178)	-	-
OPCC – Empowerment Practitioner	-	19,194	(19,194)	-	-
OPCC – Empowerment Administrator	-	12,953	(12,953)	-	-
Circle Fund	1,577	5,000	(2,861)	-	3,716
	1,577	555,443	(560,732)	8,589	4,877

Restricted reserves (comparative)

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	11,200	-	(11,200)	-	-
Leicester City Council - Safe Homes	-	213,664	(213,904)	240	-
Leicester City Council - LLR	-	459,717	(459,751)	34	-
Harborough District – KIDVA	-	12,446	(12,446)	-	-
JADA Plus	-	34,268	(34,268)	-	-
North West Leicestershire Housing	-	24,755	(24,755)	-	-
ISAC	-	29,770	(29,770)	-	-
OPCC - MARAC IDVA	-	23,298	(23,298)	-	-
OPCC - HIDVA	-	27,451	(27,451)	-	-
OPCC - Referrals	-	11,862	(11,862)	-	-
Leicestershire & Rutland Community Fund	-	8,000	(8,000)	-	-
OPCC - Additional Accommodation	-	9,767	(11,712)	1,945	-
OPCC - BAME	-	23,298	(23,298)	-	-
OPCC - Screening IDVA	-	15,876	(15,876)	-	-
OPCC - HIDVA MARAC	-	23,298	(23,298)	-	-
MOJ – ADAM	-	16,186	(16,186)	-	-
LCC Communities Fund	-	10,000	(10,000)	-	-
AIG	-	12,226	(12,226)	-	-
Positive Communities	-	9,188	(20,236)	11,048	-
Circle Fund	-	2,500	(923)	-	1,577
	11,200	967,570	(990,460)	13,267	1,577

Oadby and Wigston Housing – To provide advice and outreach support to domestic violence victims in the Oadby & Wigston

Leicester City Council – Safe Homes – Sub contracted to deliver the safe home project in the city

Leicester City Council – LLR - Sub contracted to deliver support to high risk victims of domestic abuse

Harborough District KIDVA – To support children and young people in Harborough whose parents have been identified as high-risk victims of domestic abuse.

JADA Plus – Family service in Leicestershire for children and their non-abusing parent.

ISAC – This project was set up to support victims of stalking and harassment.

NWL Housing - To provide advice and outreach support to domestic violence victims in Northwest Leicestershire.

OPCC HIDVA - Funding for hospital based IDVA.

OPCC Referrals – To add temporary capacity to current service.

OPCC Additional Accommodation – Covid Funding to add capacity

Leicestershire Community Fund – Additional cleaning due to Covid

OPCC BAME – Funding received for a BAME specialist IDVA

OPCC HIDVA MARAC - Funding received for high-risk clients presenting at UHL

MOJ ADAM Project – Funding received to support male victims

LCC Communities Fund – To support families in the community once they have left refuge

AIG – Working in partnership with AIG supporting BAME women experiencing domestic abuse

Positive Communities – Is a project involving twelve voluntary organisations, working at grassroot level to support some of the most vulnerable people in our community, including those affected by domestic abuse

Circle Fund - To provide financial support through grants to victims of economic abuse and to help survivors move forward and promote recovery and resilience.

LCC - ADAM Project – Funding received to support male victims in Leicestershire

LCC – JADA - Family service in Leicestershire for children and their non-abusing parent.

OPCC Empowerment Practitioner - Delivery of an Empowerment Programme to survivors of domestic abuse

OPCC Administrator - to provide administrative support

The transfer from unrestricted to restricted funds are to finance deficits in restricted funds.

15. Unrestricted and designated reserves

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	16,220	1,173,238	(1,067,249)	(107,688)	14,521
Designated funds					
Transferred from unrestricted fund in line with reserves policy	299,242	-	-	4,980	304,222
Working in Partnerships	5,000	-	-	-	5,000
Staffing and Benefits Review Including Pensions	42,000	-	-	-	42,000
Property Procurement & Refurbishment	237,500	-	-	25,000	262,500
Project Development	-	-	-	20,000	20,000
Refuge Children's Worker				49,119	49,119
	583,742	-	-	99,099	682,841
	599,962	1,173,238	(1,067,249)	(8,589)	697,362

Unrestricted and designated reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	15,533	1,190,253	(942,821)	(246,745)	16,220
Designated funds					
Transferred from unrestricted fund in line with reserves policy	309,988	-	-	(10,746)	299,242
Tendering/Legal Consultancy	2,000	-	(2,000)	-	-
Working in Partnerships	5,000	-	-	-	5,000
Cost Associated with Volunteers	3,276	-	-	(3,276)	
Staffing and Benefits Review Including Pensions	32,000	-	-	10,000	42,000
Property Procurement & Refurbishment	-	-	-	237,500	237,500
	352,264	-	(2,000)	233,478	583,742
	367,797	1,190,253	(944,821)	(13,267)	599,962

Tendering/Legal Consultancy – This fund has been designated by the board, to cover costs associated to tendering for services and contracts.

Development of specialist projects working in partnerships - To allow us to build partnerships with specialist providers.

Costs Associated with Volunteers - Volunteers contribute to the work of the organisation, this will ensure that all volunteers are effectively trained and supervised to develop their skills, which will allow them to return to further education or employment.

Staff & Benefits Review including Pensions – Pay review to take place in line with new service delivery model.

Project Development – Addressing gaps in services and meeting local need.

Property Procurement & Refurbishment – To procure and refurbish accommodation.

Refuge Children's Worker – To fund a children's worker for refuge.

16. Analysis of net assets between funds

	Unrestricted	Restricted	2023 Total
	£	£	£
Current assets	973,937	4,877	942,814
Current liabilities	(240,575)	-	(240,575)
	697,362	4,877	702,239

Analysis of net assets between funds (Comparative)

	Unrestricted	Restricted	2022 Total
	£	£	£
Current assets	833,370	1,577	834,947
Current liabilities	(233,408)	-	(233,408)
	599,962	1,577	601,539

17. The liability of the guarantors

The company does not have a share capital and is limited by guarantee. In the event of the charity being wound up, the maximum amount which each member is liable to contribute is ten pounds. There were 7 members at 31 March 2023 (2022: 7).

18. Capital commitments

The charity had no capital commitments at 31 March 2023 or 2022.

19. Contingent liabilities

The charity had no contingent liabilities at 31 March 2023 or 2022.

20. Related Parties

During the year the charity had no related party transactions.

In 2022 the charity had related party transactions with United Against Violence and Abuse Limited (UAVA). UAVA was a consortium set up with FREEVA and Living Without Abuse to deliver services across Leicester, Leicestershire and Rutland under the commissioned services for those aged 13 and over, affected by sexual and domestic abuse across LLR and services procured independently by Leicester City Council. As a subcontractor of the consortium Women's Aid Leicestershire Ltd received £673,381 from UAVA to deliver services. The amounts due from UAVA at 31 March 2022 totalled £156,704 and is included within trade debtors. At 31 March 2022 £0 was due from FREEVA and £0 from Living Without Abuse and was included within trade debtors.

21. Joint Venture

On the 22 October 2015 United Against Violence and Abuse Limited (UAVA) was registered as a Private Company Limited by Guarantee incorporated under the Companies Act 2006. This Company consists of FREEVA whose distribution proportion is 30%, Living Without Abuse 30% and WALL 40%. Each member has 3 directors appointed to the UAVA board. Each member has one vote. Women's Aid Leicestershire Ltd received £673,381 from UAVA to deliver services last year. The carrying amount of the investment is nil.

UAVA was dissolved on the 11 April 2023.

22. Post Balance Sheet Event

Women's Aid Leicestershire Ltd are looking to purchase a property that will be funded through reserves and a loan.

WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales - Charity number 1136419

Accounts

Company Registration Number: 7171654
Registered charity number: 1136419

WOMEN'S AID LEICESTERSHIRE LIMITED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2022

WOMEN'S AID LEICESTERSHIRE LIMITED

Financial Statements for the Year Ended 31 March 2022

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WOMEN'S AID LEICESTERSHIRE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Board of Directors and Trustees	Z Chauhan (Chair) M Tyler N Meskimmon (resigned 31/5/2021) M Roberts P Scholes – Nobles (resigned 29/6/2021) S Parkinson (resigned 27/6/2021) A Lockley J Purnell (appointed 27/08/21) V Bunting (resigned 20/10/21) R Bose C Prestwich (appointed 29/10/21) E Hart (appointed (29/10/21)
Company Secretary	P Richardson
Chief Executive	P Richardson
Company Registration Number	7171654
Charity Registration Number	1136419
Principal Address/Registered Office	P O Box 26 Leicester LE1 1AA
Auditor	DNG Dove Naish LLP Eagle House 28 Billing Road Northampton Northamptonshire NN1 5AJ
Bankers	National Westminster Granby Street Branch 1 Granby Street Leicester LE1 9GT CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

The Board of Trustees of Women's Aid Leicestershire Limited (WALL) are pleased to present their report for the year ended 31 March 2022.

The Trustees (who are also the directors of the charitable company for the purposes of company law) who served during the year were:
Z Chauhan
M Tyler
M Roberts
N Meskimmon (resigned 31/5/2021)
P Scholes - Nobles (resigned 29/6/2021)
J Purnell (appointed 27/08/21)
S Parkinson (resigned 27/6/2021)
A Lockley
V Bunting (resigned 20/10/21)
R Bose
C Prestwich (appointed 29/10/21)
E Hart (appointed 29/10/21)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Board of WALL are now in the position to report to their beneficiaries and funders for the year to 31 March 2022 which reflects the activities and performance of WALL during the year. The financial statements and related notes are set out on pages 13-28.

WALL's activities are governed by a Memorandum and Articles of Association overseen by the Board of Directors who:

- Provide vision and leadership to the organisation.
- Ensure that WALL is an accountable organisation and that it fulfils its legal obligations.
- Ensure that WALL manages its staff, finances and other resources in a responsible manner.

In consultation with staff and stakeholders, the Board of Directors have identified **5** strategic aims as follows:

- To develop our services appropriately to meet both opportunity and the changing needs of survivors of domestic, sexual and relational abuse.

- To advance strategic and productive partnerships and relationships and promote cohesive inter agency responses to domestic, sexual and relational abuse.

- To build financial and staff capacity to maximise positive outcomes and impact.

- To increase our influence, role and reputation across the region.

- To raise awareness of domestic, sexual and relational abuse and the impact this has on individuals, children and society

The day to day running of the organisation is delegated to the Chief Executive. The Chief Executive provides reports to the Board of Directors at their bimonthly meetings and provides additional updates when requested.

Membership of WALL is open to any individual who is interested in promoting the objects who:

- Applies to WALL in the form directed by the Board of Directors.
- Is approved by the Board of Directors
- Signs the Register of Members or consents in writing to become a member.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

From time to time WALL will advertise for new members who wish to be considered for membership of the Board. This is to ensure that the Board of Directors contains the necessary skills to lead WALL. Informal discussions, a formal interview and a facilitated attendance at a Board meeting, take place prior to approval.

Great importance is placed on the Board of Directors having a good understanding of the workings of the organisation. A comprehensive Induction Pack is available to all newcomers and the Board of Directors hold an annual away day where they complete a Board self-assessment, skills register and review the strategic aims and set targets for the forthcoming year. In addition ad hoc Training sessions are held on various topics.

Governance processes continue to be robust and fit for purpose.

The key management personnel's salary is based on NICVA 2009-10.

Risk management

The Board of Directors are aware that the management of risk is one of their most important responsibilities.

The Board has conducted a review of the major risks to which the charity is exposed and these are held in a comprehensive Risk Register which is updated at least annually by the Board.

Systems and procedures have been established to mitigate the risks the charity faces and the day to day responsibility for ensuring that these are followed is delegated to the Chief Executive.

The Chief Executive reports on major risks at each Board meeting and the Board agrees the action required to minimise such risks.

In the current austere economic climate, previous reliance on funding from statutory bodies can no longer be relied on and this is considered to be the principal risk faced by the organisation. More diverse funding is necessary for future sustainability of the organisation to mitigate the risk.

OBJECTIVES AND ACTIVITIES

The objects of WALL are:

- To provide housing or other accommodation and any associated amenities, services and assistance for the Beneficiaries.
- To relieve any other need of the Beneficiaries primarily by providing support, training and advice and
- To advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same

Our vision is to be the primary source of expertise for the range of domestic and sexual abuse services for all victims across the Region.

Our overall aim is to improve the lives of victims affected by domestic abuse.

We do this by:

- Raising awareness of domestic and sexual abuse and the ongoing suffering of women and children.
- Protecting women and children and at the same time providing the right services and relationships that are empowering and support women to move on and recover their lives.
- Providing services which are based on listening to survivors.
- Participating in or leading campaigns to keep the issues in the public consciousness and to raise awareness on the range of violence against women including FGM, HBV and forced marriages.
- Supporting and reflecting diversity and promoting equality of opportunity.
- Supporting and promoting cohesive inter-agency responses to domestic and sexual violence and developing partnerships.
- Understanding the issues and providing political challenge locally and nationally.
- Providing safe and secure services for women and children fleeing an abuse situation.
- Providing support and assistance for women who are in fear of becoming victims of abuse or who have been victims in the past and still require specialist support.
- Providing a culture of excellence and expertise and to be the main provider and leading specialist of safe, secure and confidential service.
- Working with victims using an explicitly anti-oppressive approach to the way services are developed and delivered.
- Working in partnership with funders and others and fostering a reputation for delivering high quality services and prove to be a respected organisation with good governance.

Public Benefit
The trustees have considered the Charity Commission's requirement in respect of Public Benefit. In their view the charity meets, in full, the criteria to satisfy the test. The trustees' annual report describes the activities undertaken to further its charitable purposes for the public benefit.

Use of Volunteers
We have continued to provide volunteering opportunities across all our Projects. We recognise the value of volunteers who are a vital resource to the organisation and look forward to welcoming new volunteers into WALL and the wider United Against Violence and Abuse (UAVA) Consortium.

REVIEW OF THE YEAR

Achievements and Performance
Once again, this year has been a busy year for WALL and we have supported 1,366 adults and 93 children (excluding those children in our refuges). Of those, 97 were male victims. In total we had 2,535 individual referrals to WALL Services.

Not all refuge referrals can be accepted due for example to safety concerns such as too close to where perpetrator is living or too high support needs.

This year was another challenging year due to the continued effects of the Covid-19 pandemic and it was widely acknowledged that the number of domestic and sexual violence incidents have escalated during the pandemic.

Unfortunately for many victims and their children, the impact of lockdown, social distancing and rising economic uncertainty has made them even more vulnerable to violence and abuse.

WALL have worked hard to be able to keep our frontline services open throughout the pandemic and for community based services, we adopted a hybrid model of working with team "bubbles" whereby practitioners worked different days in the office dependant on which "bubble" they belonged to.

The refuge team worked tirelessly to ensure strict social distancing for staff, residents and visitors as well as implementing stringent hygiene regimes in our refuges in order to keep them open and able to accept referrals.

Keeping the refuge safe, supporting families through anxieties, helping with home schooling resources was no easy task.

We ensured as far as possible that support continued across all services albeit in a different way which required significant change and flexibility from our committed team.

We were able to access funding from a range of sources to help address increased costs and any lost income, purchase laptops and mobile telephones, and PPE. Funding was provided by a range of funders, including the Ministry of Justice, the Department of Housing and Local Government and The Leicestershire and Rutland Community Foundation. Community donations also helped us through these challenging times, and we are incredibly grateful to all our supporters who willingly donated funds and other items such as shopping vouchers without hesitation. It helped the team and clients feel supported through an extremely difficult period.

WALL have also kindly been donated tablets for the children and young people to access, to support with online learning platforms, including Satchel One and Show My Homework. This will aide with homework completion and when home learning is required due to COVID isolation.

We continue to be active on social media, which is becoming increasingly important to us as a way to reach out and raise awareness and this year the website has been visited 13,231 times and during the year, we gained 210 Facebook likes and we now have 1,714 followers on Twitter.

WALL is a member of National Women's Aid Federation of England which has 168 members providing 300 services across England. Our main aim is to improve the lives of victims affected by domestic abuse. We do this by delivering support within contractual requirements but also by raising awareness via talks, training and presentations.

We monitor and highlight emerging trends and patterns in order to develop much needed services, working in partnership wherever possible. We worked in partnership with the African Innovation Group and also in a consortium of twelve grass roots providers in a project designed to assist those people who have been significantly impacted by Covid-19 and who are now experiencing a range of debilitating issues including uncertainty about their immediate futures, poor health and mental health, including stress and anxiety, domestic abuse, family breakdown, a lack of vocational skills or qualifications and unemployment.

Providing refuge accommodation remains a keyway in which our work contributes to meeting the needs of women and children who are at high risk because they can no longer stay safely in their own homes. The support we provide in refuge accommodation rebuilds lives, increases safety, improves self-esteem, re-establishes life and employment skills and education for both women and children, helping them move towards safer futures, finally resettled into new permanent accommodation, free from violence.

During the year, we provided refuge for 169 women and their children, and accessed refuge space for over 72 more families in other accommodation. A continued reduction in refuge resources nationally, a lack of complex needs refuge spaces and clients being in refuge for longer periods of time, has presented challenges in terms of identifying suitable refuge places for clients.

Other services we deliver includes:

- A project for Children and Young People across Leicestershire, helping children and young people come to terms with the trauma and loss they will have experienced.
- High risk victim support delivered by our IDVA service.
- Support for victims presenting in a hospital setting.
- A dedicated community-based service for male victims of domestic abuse.
- Specialist support for BAME community.
- A multi agency risk assessment practitioner

'I can't thank you all enough. I have been in supported places before, I have never been supported like I have here'.

'Even though I am leaving and going back (to the alleged perpetrator), I know that I can still access help and services for myself and my children. Thank you, I'm just not ready right now'. I am in college now and getting things for myself. I have a house to move into and my own money. I have come along way'

Events
While communal activities were at some periods very limited, we continued to find ways for having festival celebrations, parties and craft sessions.

Such positive activities are often denied to children and their mothers when living with an abusive relationship. We continue to be extremely grateful for the generosity of so many individuals and community groups in donating Christmas presents for mothers and children and for funding Christmas celebrations. This generous community support means a great deal to the mothers and children we work with.

We worked closely with local partners and stakeholders during the pandemic, jointly monitoring the expected increase in calls for support, sharing knowledge and providing mutual support.

We have provided:

- arts and crafts packs to every client in refuge, which have included the making of wind chimes, plant pots, embroidery, cross stitch and clay.
- We held a Happy Halloween party, made a picnic and played games, painting, colouring and drawing.
- We celebrated Diwali by holding many activities including having a colouring competition, a dance evening, painting Eiya's and making Diva's with battery tea lights and crafting clay holders, which were individually painted. Residents were provided with decorations for their flats for those who wished to decorate!
- In the run up to Christmas we had another colouring competition, displays and Christmas decorations. Clients who wished to decorate their own individual flats, were all provided with decorations, including Christmas trees for their flats.
- For Christmas, every resident and their child /children were provided with a sack of Christmas presents, chocolates and a food hamper.
- The staff team prepared and cooked Christmas lunch for all to share.
- Meditation and relaxation sessions
- a 'Love Yourself Day' on 14th February,
- movie nights
- Pancake day celebration and held a coffee morning.
- We celebrated International Women's Day, Mother's Day and Chinese New Year.
- Eid celebration with food and flowers being enjoyed by all. It was lovely for residents celebrating Eid to join together and for other residents who were not aware of the celebration of Eid to learn and share. One child told us 'This is the best time ever. Can we do this every week!' We held this celebration late afternoon to enable as many families to attend as possible.
- Pride month was also celebrated through displays in communal areas, raising awareness. The children helped to colour bunting that was displayed in the main foyer / reception area.
- Movie nights, bingo games and karaoke evenings.
- Tea and biscuit 'natter' sessions.
- Residents have again been provided with pamper packs, which have been put together through generous donations made to WALL from supporters. All the children who arrive into refuge receive a 'Buddy Bag' and a toy box from charity 'Kids Out'. We are also due to receive the donation of two laptops, from 'Kids Out', to support children and young people in refuge, with their homework and any home leaning that needs to take place.
- Off site visits including to 'Go Kids Go' indoor soft play centre and Sleeping Beauty pantomime.

"I feel motivated, creative and stimulated'

'I enjoy the activities and feel good and happy'

'This (the activities) have made me feel relaxed and I didn't realise how much I needed to relax. I lost track of all time, which was lovely as I was having such a good time'

'It is lovely to see the children in refuge ask 'what's happening?'. One little boy remembers the dates of activities and events and chats to the team, excitedly looking forward to the next fun day!'

Feedback and ideas continue to be sought from residents, via house meetings, a suggestion box, during keyworking sessions and with exit questionnaires.

Increased face to face contacts with clients is supporting to build an environment of open communication, with clients being encouraged to share their ideas, creating a supportive community in our refuges.

In June we opened a Reflection Garden in one of the largest parks in Leicester. The garden was supported by Leicester City Council and is a quiet place especially for those who have experienced Domestic Abuse. There is a bench with a plaque with the local Helpline Number so that anyone passing by is able to access help for themselves or anyone they know.

New Model of Services

After a period of stability for five years, we were thrown into tendering activities. The new model of service delivery across Leicester. Leicestershire and Rutland impacted on the UAVA Consortium and the decision to wind down UAVA was agreed. The impact of this was that once again local specialist Providers would be in competition for funding.

The Board of Trustees acknowledge the challenges faced by the staff team, and the hard work, flexibility and commitment shown in this unprecedented situation. They are extremely appreciative of the response demonstrated by the whole staff team and wish to express sincere and grateful thanks for all the generous donation we have received throughout the year.

Strategic Objectives 2021-2023

- To promote self-help and assist in meeting the needs of all victims of domestic abuse for safety, support and advocacy who experience, or who are at risk of domestic violence.
- To raise awareness about the root causes of gendered violence against women and challenge the attitudes that tolerate it.
- To monitor the threats and opportunities in a challenging funding environment and take proactive measures to maintain and develop services to victims and children affected by domestic abuse.
- To maintain high standards of delivery across all service areas and ensure that effective resources, governance systems and management structures operate.
- To ensure the organisation is effective, fit for purpose, remains sustainable and meets or exceeds all internal and external legal and compliance requirements.
- Accreditation of services

FINANCIAL REVIEW

Sources of Funding

Our main sources of funding come from Leicester, Leicestershire and Rutland Local Authorities from a pooled fund, which includes District Authorities and the Police and Crime Commissioner. We received MCHLG funding, Housing Benefit at our refuges and dispersed accommodation and personal contributions from residents.

We also received funding from local and national COVID emergency funds, District specific funding for the CYP support in Market Harborough and 12 months funding for a Housing Link worker in Oadby and Wigston and North West District Councils.

Financial Position

During 2021-22 donations and grant and contractual funding have decreased.

Service delivery requirements and targets have increased.

We continue to scrutinise expenditure and minimise unnecessary spend.

Investment Policy

Our investment policy is to hold cash reserves in an interest-bearing deposit account at the best available rate of interest to maximise investment for the organisation. Rates of interest continue to be low and this continues to impact on reserves.

Reserves Policy

The Board of Directors has examined the requirements for reserves in light of the main risks to the organisation and has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets should equate to closure costs at the preceding financial year to allow close down, with an additional amount to cover costs to enable the organisation to continue for a period of up to three months in the event of a disruption of income.

This equates to £299,242 and this sum forms the designated fund taking into account future pension contributions. The reserves held at 31 March 2022 were £601,539 made up as follows, restricted reserves £1,577, unrestricted reserves £16,220 and designated funds £583,742. Trustees regularly scrutinise the amount of reserves held and take the appropriate action to bring the amount of reserves held into line with the reserves policy. This could include a review of self-funded projects and fund-raising opportunities including applications to trusts.

PLANS FOR FUTURE PERIODS

A number of targets have been agreed by the Board of Trustees which link into WALL's 5 strategic objectives. These targets will be monitored and reviewed over the next 12 months with progress reports being discussed at Board meetings.

- Financial targets include - to maximise and diversify funding streams and boost free reserves; minimise unnecessary expenditure and review online donations process to make it easier for donors to donate. We will source funding for new Projects, including a Project to support victims of stalking and refuge accommodation for young women aged 16-24.

- Accommodation service targets include - to agree without recourse support arrangements with partners and achieve a quality mark.

- Marketing/campaigning targets include - to run targeted campaigns to increase awareness; maintain national links, attend regional events and have a strong presence on social media.

- External targets include - to expand volunteer opportunities; expand Board membership.

- Miscellaneous targets include - to make and maintain links with key partners in order to maximise tender opportunities and develop new partnerships.

Our short term goal is to continue to deliver excellent support tailored to the needs of our service users.

Our longer term goals are to secure sustainable funding in order to ensure that any victim of domestic abuse will have the support they need when they need it and that no woman with or without children will be turned away from refuge accommodation.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

Statement of Trustees' responsibilities

The trustees (who are also directors of Women's Aid Leicestershire Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Going Concern

Trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future (12 months after signing this report) and have therefore, used the going concern basis in preparing the financial statements.

Auditor

DNG Dove Naish LLP are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Small company provisions

This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

This report was approved by the board of Trustees on 3 November 2022 and signed on its behalf by

Z Chauhan
Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED

Opinion

We have audited the financial statements of Women's Aid Leicestershire Limited (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the trustees' responsibilities statement set out on page 9, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

A.M. Clifford

Andrew Clifford (Senior Statutory Auditor)
For and on behalf of DNG Dove Naish LLP, Statutory Auditor
Eagle House, 28 Billing Road, Northampton, NN1 5AJ

Date: 10 November 2022

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2022

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-22 £
Incoming Resources				
Income and endowments from:				
Donations		59,837	-	59,837
Charitable activities:				
Licence fee income	2a	1,003,439	-	1,003,439
Grants and contracts receivable	2b	119,919	967,570	1,087,489
Investments		8	-	8
Other	3	7,050	-	7,050
Total income		1,190,253	967,570	2,157,823
Expenditure on:				
Charitable activities		944,821	990,460	1,935,281
Total resources expended	4	944,821	990,460	1,935,281
Net (expenditure)/income		245,432	(22,890)	222,542
Transfers between funds		(13,267)	13,267	-
Net movement in funds during the year	5	232,165	(9,623)	222,542
Fund balances at 1 April 2021		367,797	11,200	378,997
Fund balances at 31 March 2022		599,962	1,577	601,539

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 17 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-21 £
Incoming Resources				
Income and endowments from:				
Donations		69,984	-	69,984
Charitable activities:				
Licence fee income	2a	706,090	-	706,090
Grants and contracts receivable	2b	115,658	1,234,101	1,349,759
Investments		83	-	83
Other	3	4,000	-	4,000
Total income		895,815	1,234,101	2,129,916
Expenditure on:				
Charitable activities		883,497	1,294,147	2,177,644
Total resources expended	4	883,497	1,294,147	2,177,644
Net (expenditure)/income		12,318	(60,046)	(47,728)
Transfers between funds		(43,808)	43,808	-
Net movement in funds during the year	5	(31,490)	(16,238)	(47,728)
Fund balances at 1 April 2020		399,287	27,438	426,725
Fund balances at 31 March 2021		367,797	11,200	378,997

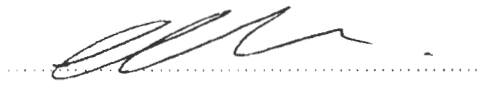
WOMEN'S AID LEICESTERSHIRE LIMITED

BALANCE SHEET AS AT 31 MARCH 2022

	Note	£	2022 £	£	2021 £
Current Assets					
Debtors	10		335,183		352,435
Cash at bank and in hand	11		499,764		273,950
			834,947		626,385
Creditors: amounts falling due within one year	12		(233,408)		(247,388)
			601,539		378,997
Total net assets			601,539		378,997
Capital and reserves					
Restricted funds	13		1,577		11,200
Designated funds	14		583,742		352,264
Unrestricted funds	14		16,220		15,533
			601,539		378,997

These financial statements have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

These financial statements were approved by the Board of Trustees and authorised for issue on 3 November 2022 and are signed on their behalf by:



Z Chauhan– Chair

Company Number: 7171654

The notes on pages 17 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of cash flows
For the year ended 31 March 2022

	Note	2022 Funds £	2021 Funds £
Cash flow from operating activities:			
Net cash used in operating activities	8	225,806	(96,737)
Cash flows from investing activities:			
Dividends, interests and rents from investments		8	83
Change in cash and cash equivalents in the reporting period		225,814	(96,654)
Cash and cash equivalents at 1 April 2021		273,950	370,604
Cash and cash equivalents at 31 March 2022	9	499,764	273,950

The notes on pages 17 to 28 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102 (2019), have been prepared in accordance with the Charities SORP (FRS 102) (2019) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The financial statements are presented in pounds sterling and rounded to the nearest pound.

Legal form
The charity is a company limited by guarantee registered in England and Wales. Its registered office is shown on page 1.

Incoming resources
Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Policies on specific income streams are:

Income from government grants is recognised under the performance model and is not deferred.
Income from other grants is recognised on an accruals basis. Income received in advance for the provision of a specified service is deferred.
Licence fee income is recognised on an accruals basis.
Donations are recognised on a cash received basis.
Bank interest receivable is recognised on an accruals basis.

Resources expended
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Grants payable are charged in the year they become payable. Other resources expended are allocated directly to the particular activity where the cost relates to that activity. However certain overhead and administrative costs are apportioned to each activity based on an estimate of staff time attributable to each activity.

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity such as the cost of board meetings, statutory compliance and costs linked to the strategic management of the charity.

Financial instruments
Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Fixed assets
Fixtures, fittings and equipment are written off in the year of purchase because the nature of the organisation means that they have virtually nil residual value by the end of the year of acquisition. Proceeds on disposal are brought into the income and expenditure account in the year of sale.

Operating leases
Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions
The Company contributes to a defined contribution pension scheme. The assets are held separately from those of the company in independently administered funds. The contributions are charged to the statement of financial activities on a payable basis. The contributions paid are shown in note 6.

Joint Venture
A joint venture was entered into whereby the Company and other parties are undertaking an economic activity which is subject to joint control and a separate entity was established. Joint ventures are recognised at cost, less any amounts written off. The cost was nil during this and the previous financial year.

Fund accounting
The Charity maintains various types of funds as follows:

Restricted funds - are funds which are to be used in accordance with specific restrictions imposed by funders or which have been raised by the organisation for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted reserve is set out in the notes to the financial statements.

Designated funds - comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated reserve is set out in the notes to the financial statements.

Unrestricted funds - are available for use at the discretion of the Board in furtherance of the general objectives of the organisation and which have not been designated for other purposes.

2. Charitable activities

2a. Licence fee income

	Unrestricted	Restricted	2022 Total	2021 Total
	£	£	£	£
Housing benefit	946,334	-	946,334	667,389
Personal contributions	57,105	-	57,105	38,701
	1,003,439	-	1,003,439	706,090

2b. Grant Income

	Unrestricted	Restricted	2022 Total	2021 Total
	£	£	£	£
Supporting People				
Leicestershire County Council – Accommodation	119,919	-	119,919	105,658
Other				
Oadby & Wigston Housing	-	-	-	11,386
Leicester City Council -Safe Homes	-	213,664	213,664	160,000
Leicester City Council – LLR	-	459,717	459,717	443,106
UHL – HIDVA	-	-	-	4,249
Harborough County Council – KIDVA	-	12,446	12,446	10,881
VAWG Funding	-	-	-	261,986
JADA	-	34,268	34,268	58,281
North West Leicestershire Housing	-	24,755	24,755	13,932
ISAC	-	29,770	29,770	14,923
OPCC - MARAC IDVA	-	23,298	23,298	9,953
OPCC - HIDVA	-	27,451	27,451	20,765
OPCC - Referrals	-	11,862	11,862	3,954
OPCC - Add Accommodation	-	9,767	9,767	63,837
OPCC – BAME	-	23,298	23,298	-
OPCC – Screening	-	15,876	15,876	-
OPCC – HIDVA MARAC	-	23,298	23,298	-
MOJ – ADAM	-	16,186	16,186	-
AIG	-	12,226	12,226	-
Positive Communities	-	9,188	9,188	-
Circle Fund	-	2,500	2,500	-
Resettlement	-	10,000	10,000	-
CFLR - Hardship Fund	-	-	-	24,269
Leicestershire & Rutland Community Fund	-	8,000	8,000	9,710
OPCC - Commissioned Funding	-	-	-	18,158
OPCC - Non Commissioned Funding	-	-	-	22,884
CFLR - Bright Futures	-	-	-	4,000
CFLR - New Normal	-	-	-	9,478
DCLG – New Horizons	-	-	-	68,349
Esmee Fairburn	-	-	-	10,000
	119,919	967,570	1,087,489	1,349,759

3. Other income

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Miscellaneous income	7,050	-	7,050	4,000
	7,050	-	7,050	4,000

4. Analysis of costs

Charitable activities				
Refuges	933,518	-	933,518	874,771
Outreach	948	861,610	862,558	1,162,651
Support costs - Refuges	10,251	-	10,251	23,966
Support costs - Outreach	-	124,704	124,704	112,006
	944,717	986,314	1,931,031	2,173,394
Governance costs	104	4,146	4,250	4,250
Total	944,821	990,460	1,935,281	2,177,644

Support costs

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Establishment (rent, rates etc.)	156	7,563	7,719	8,385
Management (management and admin salaries)	1,277	57,305	58,582	53,151
Legal and professional	1,789	31,669	33,458	25,196
Information technology	4,713	24,030	28,743	40,426
Printing, postage and stationery	2,286	2,881	5,167	8,316
Communication and marketing	-	19	19	35
Sundry expenditure	30	1,237	1,267	463
	10,251	124,704	134,955	135,972

Governance costs

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Audit fees	104	3,736	3,840	3,840
Other financial services	-	410	410	410
	104	4,146	4,250	4,250

5. Net movement in funds is stated after charging

	2022	2021
	£	£
Operating lease costs –property	332,034	275,902
Auditor's remuneration:		
In their capacity as auditors	3,840	3,840
Other financial services	410	410
	4,250	4,250

6. Staff costs and number

Staff costs during the year were as follows:

	2022	2021
	£	£
Salaries	965,433	972,184
Temporary Staff	23,275	198,942
Social Security costs	68,839	71,424
Pension costs	17,331	18,844
	1,074,878	1,261,394

No employee (2021: none) received emoluments in excess of £60,000 in the year. The remuneration for key management personnel, who are considered to be the Chief Executive, the two Domestic Violence Service Managers and Refuge Coordinator, totals £160,420.

The average number of employees during the year was as follows:

	2022	2021
	No	No
Administrative staff	1	1
Advisory staff	52	53
	53	54

The trustees received no remuneration for their services (2021 £nil).

Travel and subsistence expenses were reimbursed to no trustees (2021: £nil).

7. Taxation

The charitable company is exempt from corporation tax on its charitable activities.

8. Reconciliation of net income/(expenditure) to net cash flow from operating income

	2022	2021
	£	£
Net income for the reporting period	222,542	(47,728)
Adjustments for:		
Dividends, interest and rents from investments	(8)	(83)
Decrease in fixed assets	-	-
(Increase)/Decrease in debtors	17,252	(121,908)
Increase/(Decrease) in creditors	(13,980)	72,982
Net cash used in operating activities	225,806	(96,737)

9. Analysis of cash and cash equivalents

	2022	2021
	£	£
Cash and cash equivalents	499,764	273,950

10. Debtors

	2022	2021
	£	£
Trade debtors	207,333	241,656
Prepayments and accrued income	127,850	110,779
	335,183	352,435

11. Cash at bank and in hand

	2022	2021
	£	£
Bank	498,413	272,208
Cash	1,351	1,742
	499,764	273,950

12. Creditors: (amounts falling due within one year)

	2022	2021
	£	£
Trade creditors	136,409	97,247
Other creditors	119	119
Other taxes and social security	14,364	16,670
Pension	3,373	3,676
Accruals and deferred income	79,143	129,676
	233,408	247,388

Deferred income relates to non-government grant service contracts for salaried posts to be performed in the next financial year.

	£
Balance as at 31 March 2021	96,543
Amount released to incoming resources	(96,543)
Amount deferred in year	52,382
Balance as at 31 March 2022	52,382

13. Restricted reserves

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	11,200	-	(11,200)	-	-
Leicester City Council - Safe Homes	-	213,664	(213,904)	240	-
Leicester City Council - LLR	-	459,717	(459,751)	34	-
Harborough District – KIDVA	-	12,446	(12,446)	-	-
JADA Plus	-	34,268	(34,268)	-	-
North West Leicestershire Housing	-	24,755	(24,755)	-	-
ISAC	-	29,770	(29,770)	-	-
OPCC - MARAC IDVA	-	23,298	(23,298)	-	-
OPCC - HIDVA	-	27,451	(27,451)	-	-
OPCC - Referrals	-	11,862	(11,862)	-	-
Leicestershire & Rutland Community Fund	-	8,000	(8,000)	-	-
OPCC - Additional Accommodation	-	9,767	(11,712)	1,945	-
OPCC - BAME	-	23,298	(23,298)	-	-
OPCC - Screening IDVA	-	15,876	(15,876)	-	-
OPCC - HIDVA MARAC	-	23,298	(23,298)	-	-
MOJ – ADAM	-	16,186	(16,186)	-	-
LCC Communities Fund	-	10,000	(10,000)	-	-
AIG	-	12,226	(12,226)	-	-
Positive Communities	-	9,188	(20,236)	11,048	-
Circle Fund	-	2,500	(923)	-	1,577
	11,200	967,570	(990,460)	13,267	1,577

Restricted reserves (Comparative)

	Opening balance	Income	Transfer of Expenditure	Closing Reserves	balance
	£	£	£	£	£
Oadby & Wigston Housing	11,200	11,386	(11,386)	-	11,200
University Hospitals Leicester	-	4,249	(4,249)	-	-
Leicester City Council - Safe Homes	-	160,000	(165,910)	5,910	-
Leicester City Council - LLR	-	443,106	(458,695)	15,589	-
Family Intervention Worker	16,238	-	(16,238)	-	-
Harborough District – KIDVA	-	10,881	(10,881)	-	-
VAWG Funding	-	261,986	(261,986)	-	-
JADA Plus	-	58,281	(58,281)	-	-
North West Leicestershire Housing	-	13,932	(16,254)	2,322	-
ISAC	-	14,923	(23,435)	8,512	-
Daily IDVA	-	9,953	(9,953)	-	-
OPCC – HIDVA	-	20,765	(22,067)	1,302	-
OPCC – Referrals	-	3,954	(3,954)	-	-
OPCC – Additional Accommodation	-	63,837	(73,755)	9,918	-
Leicestershire Community Fund	-	24,269	(24,269)	-	-
LRCF – Hardship Funding	-	9,710	(9,965)	255	-
OPCC – Commissioned Funding	-	18,158	(18,158)	-	-
OPCC – Non Commissioned Funding	-	22,884	(22,884)	-	-
LRCF – Bright Futures	-	4,000	(4,000)	-	-
LRCF – New Normal	-	9,478	(9,478)	-	-
DCLG – New Horizons	-	68,349	(68,349)	-	-
	27,438	1,234,101	(1,294,147)	43,808	11,200

Oadby and Wigston Housing – To provide advice and outreach support to domestic violence victims in the Oadby & Wigston

University Hospitals Leicester - Funding for hospital based IDVA

Leicester City Council – Safe Homes – Sub contracted to deliver the safe home project in the city

Leicester City Council – LLR - Sub contracted to deliver support to high risk victims of domestic abuse

Family Intervention Worker – Donation to support women and children living in the city

Harborough District KIDVA – To support children and young people in Harborough whose parents have been identified as high-risk victims of domestic abuse.

VAWG Funding – Provide refuge accommodation and specialist support for women with complex needs fleeing domestic violence run in partnership with specialist providers.

JADA Plus – Family service in Leicestershire for children and their non-abusing parent.

ISAC – This project was set up to support victims of stalking and harassment.

Daily MARAC – Funding received for an IDVA to attend daily MARAC

NWL Housing - To provide advice and outreach support to domestic violence victims in Northwest Leicestershire.

OPCC HIDVA - Funding for hospital based IDVA.

OPCC Referrals – To add temporary capacity to current service.

OPCC Additional Accommodation – Covid Funding to add capacity

Leicestershire Community Fund – Additional cleaning due to Covid

CFLR Hardship Fund – To assist service users during Covid

OPCC Commissioned Funding – To add capacity to commissioned services during Covid

OPCC Non-Commissioned Service - To add capacity to non-commissioned services during Covid

CFLR Bright Futures – Life coaching for service users

CFLR New Normal – Provide TV's for each bedroom and equipment for staff

DCLG New Horizons – To set up dispersed units of accommodation to diversify refuge accommodation in order to support diverse clients

Leicestershire & Rutland Community Fund - Funding for children's therapeutic worker.

OPCC BAME – Funding received for a BAME specialist IDVA

OPCC HIDVA MARAC - Funding received for high-risk clients presenting at UHL

MOJ ADAM Project – Funding received to support male victims

LCC Communities Fund – To support families in the community once they have left refuge

AIG – Working in partnership with AIG supporting BAME women experiencing domestic abuse

Positive Communities – Is a project involving twelve voluntary organisations, working at grassroot level to support some of the most vulnerable people in our community, including those affected by domestic abuse

Circle Fund - To provide financial support through grants to victims of economic abuse and to help survivors move forward and promote recovery and resilience.

The transfer from unrestricted to restricted funds are to finance deficits in restricted funds.

14. Unrestricted and designated reserves

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	15,533	1,190,253	(942,821)	(246,745)	16,220
Designated funds					
Transferred from unrestricted fund in line with reserves policy	309,988	-	-	(10,746)	299,242
Tendering/Legal Consultancy	2,000	-	(2,000)	-	-
Working in Partnerships	5,000	-	-	-	5,000
Cost Associated with Volunteers	3,276	-	-	(3,276)	
Staffing and Benefits Review Including Pensions	32,000	-	-	10,000	42,000
Property Procurement & Refurbishment	-	-	-	237,500	237,500
	352,264	-	(2,000)	233,478	583,742
	367,797	1,190,253	(944,821)	(13,267)	599,962

Unrestricted and designated reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	29,270	895,815	(883,497)	(26,055)	15,533
Designated funds					
Transferred from unrestricted fund in line with reserves policy	304,577	-	-	5,411	309,988
Tendering/Legal Consultancy	2,000	-	-	-	2,000
Working in Partnerships	5,000	-	-	-	5,000
Cost Associated with Volunteers	3,276	-	-	-	3,276
Staffing and Benefits Review Including Pensions	32,000	-	-	-	32,000
Project Development	23,164	-	-	(23,164)	-
	370,017	-	-	(17,753)	352,264
	399,287	895,815	(883,497)	(43,808)	367,797

Tendering/Legal Consultancy – This fund has been designated by the board, to cover costs associated to tendering for services and contracts.

Development of specialist projects working in partnerships - To allow us to build partnerships with specialist providers.

Costs Associated with Volunteers - Volunteers contribute to the work of the organisation, this will ensure that all volunteers are effectively trained and supervised to develop their skills, which will allow them to return to further education or employment.

Staff & Benefits Review including Pensions – Pay review to take place in line with new service delivery model.

Project Development – Addressing gaps in services and meeting local need

Property Procurement & Refurbishment – To refurbish accommodation

15. Analysis of net assets between funds

	Unrestricted	Restricted	2022 Total
	£	£	£
Current assets	833,370	1,577	834,947
Current liabilities	(233,408)	-	(233,408)
	599,962	1,577	601,539

Analysis of net assets between funds (Comparative)

	Unrestricted	Restricted	2021 Total
	£	£	£
Current assets	615,185	11,200	626,385
Current liabilities	(247,388)	-	(247,388)
	367,797	11,200	378,997

16. The liability of the guarantors

The company does not have a share capital and is limited by guarantee. In the event of the charity being wound up, the maximum amount which each member is liable to contribute is ten pounds. There were 7 members at 31 March 2022 (2021: 6).

17. Capital commitments

The charity had no capital commitments at 31 March 2022 or 2021.

18. Contingent liabilities

The charity had no contingent liabilities at 31 March 2022 or 2021.

19. Related Parties

During the year the charity had related party transactions with United Against Violence and Abuse Limited (UAVA). UAVA was a consortium set up with FREEVA and Living Without Abuse to deliver services across

Leicester, Leicestershire and Rutland under the newly commissioned services for those aged 13 and over, affected by sexual and domestic abuse across LLR and services procured independently by Leicester City Council. As a subcontractor of the consortium Women's Aid Leicestershire Ltd received £673,381 (2021: £603,106) from UAVA to deliver services. The amounts due from UAVA at 31 March 2022 totalled £156,704 (2021: £127,990) and is included within trade debtors. At 31 March 2022 £0 was due from (2021: £1,125) FREEVA and £0 (2021: £414) from Living Without Abuse and was included within trade debtors.

20. Joint Venture

On the 22 October 2015 United Against Violence and Abuse Limited (UAVA) was registered as a Private Company Limited by Guarantee incorporated under the Companies Act 2006. This Company consists of FREEVA whose distribution proportion is 30%, Living Without Abuse 30% and WALL 40%. Each member has 3 directors appointed to the UAVA board. Each member has one vote. Women's Aid Leicestershire Ltd received £673,381 (2021: £603,106) from UAVA to deliver services during the year. The carrying amount of the investment is nil.

WOMEN'S AID LEICESTERSHIRE LIMITED

England & Wales - Charity number 1136419

Accounts

Company Registration Number: 7171654
Registered charity number: 1136419

WOMEN'S AID LEICESTERSHIRE LIMITED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2021

WOMEN'S AID LEICESTERSHIRE LIMITED

Financial Statements for the Year Ended 31 March 2021

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WOMEN'S AID LEICESTERSHIRE LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Board of Directors and Trustees	Z Chauhan (Chair) M Tyler N Meskimmon (resigned 31/5/2021) M Roberts P Scholes – Nobles (resigned 29/6/2021) S Parkinson (resigned 27/6/2021) A Lockley V Bunting (appointed 22/3/21) R Bose (23/3/2021)
Company Secretary	P Richardson
Chief Executive	P Richardson
Company Registration Number	7171654
Charity Registration Number	1136419
Principal Address/Registered Office	P O Box 26 Leicester LE1 1AA
Auditor	DNG Dove Naish LLP Eagle House 28 Billing Road Northampton Northamptonshire NN1 5AJ
Bankers	National Westminster Granby Street Branch 1 Granby Street Leicester LE1 9GT CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

The Board of Trustees of Women's Aid Leicestershire Limited (WALL) are pleased to present their report for the year ended 31 March 2021.

The Trustees (who are also the directors of the charitable company for the purposes of company law) who served during the year were:
Z Chauhan
M Tyler
M Roberts
N Meskimmon (resigned 31/5/2021)
P Scholes - Nobles (resigned 29/6/2021)
S Parkinson (resigned 27/6/2021)
A Lockley
V Bunting (appointed 22/3/2021)
R Bose (appointed 23/3/2021)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Board of WALL are now in the position to report to their beneficiaries and funders for the year to 31 March 2021 which reflects the activities and performance of WALL during the year. The financial statements and related notes are set out on pages 14-28.

WALL's activities are governed by a Memorandum and Articles of Association overseen by the Board of Directors who:

- Provide vision and leadership to the organisation.
- Ensure that WALL is an accountable organisation and that it fulfils its legal obligations.
- Ensure that WALL manages its staff, finances and other resources in a responsible manner.

In consultation with staff and stakeholders, the Board of Directors have identified **5** strategic aims as follows:

- To develop our services appropriately to meet both opportunity and the changing needs of survivors of domestic, sexual and relational abuse.

- To advance strategic and productive partnerships and relationships and promote cohesive inter agency responses to domestic, sexual and relational abuse.

- To build financial and staff capacity to maximise positive outcomes and impact.

- To increase our influence, role and reputation across the region.

- To raise awareness of domestic, sexual and relational abuse and the impact this has on individuals, children and society

The day to day running of the organisation is delegated to the Chief Executive. The Chief Executive provides reports to the Board of Directors at their bimonthly meetings and provides additional updates when requested.

Membership of WALL is open to any individual who is interested in promoting the objects who:

- Applies to WALL in the form directed by the Board of Directors.
- Is approved by the Board of Directors
- Signs the Register of Members or consents in writing to become a member.

From time to time WALL will advertise for new members who wish to be considered for membership of the Board. This is to ensure that the Board of Directors contains the necessary skills to lead WALL. Informal discussions, a formal interview and a facilitated attendance at a Board meeting, take place prior to approval.

Great importance is placed on the Board of Directors having a good understanding of the workings of the organisation. A comprehensive Induction Pack is available to all newcomers and the Board of Directors hold an annual away day where they complete a Board self-assessment, skills register and review the strategic aims and set targets for the forthcoming year. In addition ad hoc Training sessions are held on various topics.

Governance processes continue to be robust and fit for purpose.

The key management personnel's salary is based on NICVA 2009-10.

Risk management
The Board of Directors are aware that the management of risk is one of their most important responsibilities.

The Board has conducted a review of the major risks to which the charity is exposed and these are held in a comprehensive Risk Register which is updated at least annually by the Board.

Systems and procedures have been established to mitigate the risks the charity faces and the day to day responsibility for ensuring that these are followed is delegated to the Chief Executive.

The Chief Executive reports on major risks at each Board meeting and the Board agrees the action required to minimise such risks.

In the current austere economic climate, previous reliance on funding from statutory bodies can no longer be relied on and this is considered to be the principal risk faced by the organisation. More diverse funding is necessary for future sustainability of the organisation to mitigate the risk.

OBJECTIVES AND ACTIVITIES

The objects of WALL are:

- To provide housing or other accommodation and any associated amenities, services and assistance for the Beneficiaries.
- To relieve any other need of the Beneficiaries primarily by providing support, training and advice and
- To advance the education of the public in the subject of domestic, relational and sexual violence and related issues and the prevention and treatment of the same

Our vision is to be the primary source of expertise for the range of domestic and sexual abuse services for all victims across the Region.

Our overall aim is to improve the lives of victims affected by domestic abuse.

We do this by:

- Raising awareness of domestic and sexual abuse and the ongoing suffering of women and children.
- Protecting women and children and at the same time providing the right services and relationships that are empowering and support women to move on and recover their lives.
- Providing services which are based on listening to survivors.
- Participating in or leading campaigns to keep the issues in the public consciousness and to raise awareness on the range of violence against women including FGM, HBV and forced marriages.
- Supporting and reflecting diversity and promoting equality of opportunity.
- Supporting and promoting cohesive inter-agency responses to domestic and sexual violence and developing partnerships.
- Understanding the issues and providing political challenge locally and nationally.
- Providing safe and secure services for women and children fleeing an abuse situation.
- Providing support and assistance for women who are in fear of becoming victims of abuse or who have been victims in the past and still require specialist support.
- Providing a culture of excellence and expertise and to be the main provider and leading specialist of safe, secure and confidential service.
- Working with victims using an explicitly anti-oppressive approach to the way services are developed and delivered.
- Working in partnership with funders and others and fostering a reputation for delivering high quality services and prove to be a respected organisation with good governance.

Public Benefit

The trustees have considered the Charity Commission's requirement in respect of Public Benefit. In their view the charity meets, in full, the criteria to satisfy the test. The trustees' annual report describes the activities undertaken to further its charitable purposes for the public benefit.

Use of Volunteers

We have continued to provide volunteering opportunities across all our Projects. We recognise the value of volunteers who are a vital resource to the organisation and look forward to welcoming new volunteers into WALL and the wider United Against Violence and Abuse (UAVA) Consortium.

REVIEW OF THE YEAR

Achievements and Performance

Once again, this year has been a busy year for WALL and we have supported 1252 adults and 787 children. We continue to be active on social media, which is becoming increasingly important to us as a way to reach out and raise awareness and this year the website has been visited 16,611 times, with 14,535 visitors being new.

In addition, during the year we gained 6112 Facebook likes and 6438 followers on Twitter.
WALL is a member of National Women's Aid Federation of England which has 168 members providing 300 services across England. Our main aim is to improve the lives of victims affected by domestic abuse. We do this by delivering support within contractual requirements but also by raising awareness via talks, training and presentations.

We monitor and highlight emerging trends and patterns in order to develop much needed services, working in partnership wherever possible.

The COVID pandemic created a perfect storm of challenges for survivors and our service and provided massive challenges for staff and residents and has changed the way we operate in the foreseeable future.

As restrictions eased across the rest of England from July, in Leicester, non-essential shops, salons, gyms and restaurants had to remain closed cutting off life lines and restricting access to support for victims who were forced to stay at home, with the abuser who in many cases exploited the lack of available support to increase control and induce fear.

This in turn exposed survivors to worsening domestic abuse and at the same time, the pandemic created challenges for us in providing life-saving support, including lost income, staff shortages and additional costs of remote working.

Refuge Practitioners continued to be based at refuges given their front-line worker status but when residents presented with COVID symptoms, the refuge went in to lockdown and staff had to relocate. Daily visits were made to drop off shopping, medication and essential items but staff could not enter the premises. Daily contact was also made via mobile calls. This situation was stressful for all concerned, especially the residents who felt that they had left one form of control for another. Government guidelines were followed and this was explained to residents. Following lockdowns, it was necessary to deep clean the refuge which was expenditure which we had not budgeted for. We were able to submit an application to cover these costs and were successful.

Community based staff worked from home and embraced the challenges with professionalism and dedication with little complaint. We maintained contact with staff remotely via video link provided regular briefings to all staff. This required a new way of working with upgraded equipment and provision of items to allow workers to work from home comfortably and safely.

This arrangement has led us to review working arrangements for staff such as a hybrid model of working some days on the office and some days at home which we are currently piloting. PPE is in place across all sites, with face masks provided and a supply of lateral flow tests.

Staff received their Covid vaccinations as a priority front line worker group. We are keeping a log of those who have received their vaccination and some staff have advised that they do not want the vaccine. For these staff, we carried out a risk assessment and made adjustments to protect them.

Partnership work remains a priority and we were delighted to receive an invite to join the BYCS (Bangladesh Youth and Cultural Shomiti) led consortium with the aim of bidding to the UK Government / Leicester City Council Community Renewal Fund. There is fierce competition and we await the outcome.

COVID funding enabled us to increase and diversify our refuge provision. We entered into a partnership with a local Housing Association who leased us dispersed units of accommodation. We also procured units from private landlords. This has allowed us to support larger families with older male children, male victims and families with pets.

Due to an increase in refuge referrals, we have also been able to increase capacity in the Referral Coordinator post and received 12 months funding to enable us to continue to run the Young Women's Refuge.

We believe that all victims should be able to access appropriate support. Whilst both men and women may experience incidents of inter-personal violence and abuse, women are considerably more likely to experience repeated and severe forms of abuse, including sexual violence. They are also more likely to have experienced sustained physical, psychological or emotional abuse, or violence which results in injury or death.

ANNUAL REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

We were hugely disappointed that funding for the Complex Needs Refuge and community based Wraparound Service ended, with the refuge having to revert to supporting low level needs with a skeleton staff and self-funded by WALL. There is a lengthy waiting list for refuge accommodation and many women on the list have complex needs which makes it difficult to source a refuge space. Without our complex needs refuge resource, this will only exacerbate the issue.

Following a review of the organisational staffing structure, it was identified that additional posts were required to strengthen the management team and achieve a more efficient coordination of donations. These posts were recruited for and have enhanced services.

Many refuge clients come to us in difficult circumstances and we were successful in applying for funding to provide fresh food and essentials, along with transport and move on costs.

Due to an extension of funding, we were able to continue our hospital-based support to victims presenting at A&E. This respected and valued service also supports medical staff. The safety of high-risk victims presenting in a hospital setting has improved, with early intervention for pregnant women.

Our IDVA routinely checks the system for unusual injuries and then speaks to the relevant member of staff. This process has enabled routine enquiries to become embedded in the care of patients and has improved the prompt identification of high-risk victims and enhanced the response by health colleagues.

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WALL is a partner in the UAVA consortium, which combines the skills, networks and resources of the partners together in one legal entity, allowing us to share good practice and to develop services for the benefit of victims of domestic abuse.

WALL leads on supporting high risk victims of domestic abuse and providing safe temporary accommodation within the city of Leicester, along with coordinating additional security to the homes of individuals who may not consider that refuge is an option for them. Following a strategic review, services are being recommissioned, with new contracts starting on the 1st April 2022.

WALL also runs services independently of the UAVA consortium, which includes refuge accommodation in Leicestershire, a hospital based IDVA, a Housing Link worker, a family service across Leicestershire and a project to support victims of stalking.

Achievement of targets against contractual requirements are considered by the Board on a quarterly basis. Front line staff representatives attend Board meetings and deliver presentations on their work or case studies are provided, which enable the Board to understand the issues faced not only by front line staff but also our service users. Reports are also presented from the Fundraising and HR and Finance sub committees.

Women without recourse to public funds continues to present difficulties for the Organisation in terms of eligibility for Housing Benefit and difficulties in securing move on accommodation from refuge, which is only temporary.

We are grateful to have the support from all our Funders who have been fantastic and who have recognised the importance of the work we do.

We are also very grateful to the many groups and individuals who donate money and items and run events in on our behalf, which also raises awareness of domestic abuse. However small the donation may be, it can make a huge difference to the lives of those individuals and families we support.

The Board meets quarterly and annually produces a Risk Register which is reviewed on a quarterly basis and is a standing agenda item at Board meetings. This allows the Board to identify and mitigate risks as they develop.

All service users complete and exit questionnaire which are collated and reviewed to help us develop our services in line with our clients' expectations. One client stated they were satisfied with the Service and described increased feelings of safety and wellbeing. One resident told us that she had an improvement due to a positive mental attitude, since the support that she had received.

Another resident shared that her physical health had improved since her time at the refuge and her stress and worries were 'so much less'.

Another resident told us that the support has 'changed my life and my future'.

We often receive letters of thanks and here is an extract from such a letter:

"I wanted to take the time to express my gratitude for the help and support I have received from M. Quite simply, she is incredible and I would not be alive to tell my story if not for her.

M gave me strength when I thought that all was lost. She gave me the courage to get my abuser convicted and so, because of her, the evil man is not free to do this to anyone else.

I simply can't praise M enough, to say that she went above and beyond for me is an understatement. This woman is truly one in a million and I would like to make sure that her manager or managers and team mates know this.

I have my life back on track now, my ex is serving a decent sentence under HMP, I have a new job and am more well mentally and physically than ever, I'm on my way to being moved into safe accommodation and I am mending the relationship with my children more every day. M has been instrumental in all of these things, she is quite simply, incredible."

On behalf of the Board of Trustees, I would like to thank all our staff for the incredible work during this very difficult and challenging year. I would also like to thank the organisations and individuals who have supported us both financially and practically throughout the year. Your support has made such an incredible difference and we are so very grateful.

We will continue to work with our CEO to ensure that our services continue despite the funding challenges we face as a sector and that we continue to diversify our funding streams in order to deliver the support so desperately needed by victims thereby empowering them to take back control of their lives.

We will continue to develop Trustee skills and recruit to the Board and progress the role of Ambassador to help raise awareness of our often lifesaving work and to raise funds to keep our services running. It was necessary to put this work on old due to restrictions, but this can now be actioned.

We will also continue to invest in staff training and deliver on the independent staff consultation exercise which enabled Trustees to get a better understanding of how staff are feeling and things that may need to be improved.

We also have a biannual stakeholder survey which the Board of Trustees considers and we are grateful for the feedback which influences our future operational plans. We are particularly pleased that partnership working is recognised along with being responsive to our clients' needs, with a genuine concern for residents.

We will continue to influence change by participating in campaigns. As a smaller branch of Women's Aid, it is important for us to contribute to consultations like this which in turn impact our work.

FINANCIAL REVIEW

Sources of Funding

Our main sources of funding come from Leicester, Leicestershire and Rutland Local Authorities from a pooled fund, which includes District Authorities and the Police and Crime Commissioner. We received MCHLG funding, Housing Benefit at our refuges and dispersed accommodation and personal contributions from residents.

We also received funding from local and national COVID emergency funds, District specific funding for the CYP support in Market Harborough and 12 months funding for a Housing Link worker in Oadby and Wigston and North West District Councils.

Financial Position

During 2020-21 donations and grant and contractual funding have increased

Service delivery requirements and targets have increased.

We continue to scrutinise expenditure and minimise unnecessary spend.

Investment Policy

Our investment policy is to hold cash reserves in an interest-bearing deposit account at the best available rate of interest to maximise investment for the organisation. Rates of interest continue to be low and this continues to impact on reserves.

Reserves Policy

The Board of Directors has examined the requirements for reserves in light of the main risks to the organisation and has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets should equate to closure costs at the preceding financial year to allow close down, with an additional amount to cover costs to enable the organisation to continue for a period of up to three months in the event of a disruption of income.

This equates to £309,988 and this sum forms the designated fund taking into account future pension contributions. The reserves held at 31 March 2021 were £378,997 made up as follows, restricted reserves £11,200, unrestricted reserves £15,533 and designated funds £352,264. Trustees regularly scrutinise the amount of reserves held and take the appropriate action to bring the amount of reserves held into line with the reserves policy. This could include a review of self-funded projects and fund-raising opportunities including applications to trusts.

PLANS FOR FUTURE PERIODS

A number of targets have been agreed by the Board of Trustees which link into WALL's 5 strategic objectives. These targets will be monitored and reviewed over the next 12 months with progress reports being discussed at Board meetings.

- Financial targets include – to maximise and diversify funding streams and boost free reserves; minimise unnecessary expenditure and review on line donations process to make it easier for donors to donate. We will source funding for new Projects, including a Project to support victims of stalking and refuge accommodation for young women aged 16 – 24.

- Accommodation service targets include – to agree without recourse support arrangements with partners and achieve a quality mark.

- Marketing/campaigning targets include – to run targeted campaigns to increase awareness; maintain national links, attend regional events and have a strong presence on social media.

- External targets include – to expand volunteer opportunities; expand Board membership.

- Miscellaneous targets include – to make and maintain links with key partners in order to maximise tender opportunities and develop new partnerships.

Our short term goal is to continue to deliver excellent support tailored to the needs of our service users.

Our longer term goals are to secure sustainable funding in order to ensure that any victim of domestic abuse will have the support they need when they need it and that no woman with or without children will be turned away from refuge accommodation.

Statement of Trustees' responsibilities
The trustees (who are also directors of Women's Aid Leicestershire Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

WOMEN'S AID LEICESTERSHIRE LIMITED

ANNUAL REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Going Concern
Trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future (12 months after signing this report) and have therefore, used the going concern basis in preparing the financial statements.

Auditor
DNG Dove Naish LLP are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Small company provisions
This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

This report was approved by the board of Trustees on 8 November 2021 and signed on its behalf by

Z Chauhan
Chair

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF WOMEN'S AID LEICESTERSHIRE LIMITED

Opinion

We have audited the financial statements of Women's Aid Leicestershire Limited (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the trustees' responsibilities statement set out on pages 9 and 10, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

A.M. Clifford

Andrew Clifford (Senior Statutory Auditor)
For and on behalf of DNG Dove Naish LLP, Statutory Auditor
Eagle House, 28 Billing Road, Northampton, NN1 5AJ

Date: 15 November 2021

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-21 £
Incoming Resources				
Income and endowments from:				
Donations		69,984	-	69,984
Charitable activities:				
Licence fee income	2a	706,090	-	706,090
Grants and contracts receivable	2b	115,658	1,234,101	1,439,759
Investments		83	-	83
Other	3	4,000	-	4,000
Total income		895,815	1,234,101	2,129,916
Expenditure on:				
Charitable activities		883,497	1,294,147	2,177,644
Total resources expended	4	883,497	1,294,147	2,177,644
Net (expenditure)/income		12,318	(60,046)	(47,728)
Transfers between funds		(43,808)	43,808	-
Net movement in funds during the year	5	(31,490)	(16,238)	(47,728)
Fund balances at 1 April 2020		399,287	27,438	426,725
Fund balances at 31 March 2021		367,797	11,200	378,997

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 18 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of financial activities (including income and expenditure account)
For the year ended 31 March 2020

	Note	Unrestricted Funds £	Restricted Funds £	Total 31-Mar-20 £
Incoming Resources				
Income and endowments from:				
Donations		17,524	-	17,524
Charitable activities:				
Licence fee income	2a	525,861	-	525,861
Grants and contracts receivable	2b	115,263	919,114	1,034,377
Investments		428	-	428
Other	3	4,540	-	4,540
Total income		663,616	919,114	1,582,730
Expenditure on:				
Charitable activities		725,815	954,325	1,680,140
Total resources expended	4	725,815	954,325	1,680,140
Net (expenditure)/income		(62,199)	(35,211)	(97,410)
Transfers between funds		(13,983)	13,983	-
Net movement in funds during the year	5	(76,182)	(21,228)	(97,410)
Fund balances at 1 April 2019		475,469	48,666	524,135
Fund balances at 31 March 2020		399,287	27,438	426,725

The statement of financial activities includes all gains and losses recognised in the year.

All of the activities of the charity are classed as continuing.

The notes on pages 18 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

BALANCE SHEET AS AT 31 MARCH 2021

	Note	£	2021 £	£	2020 £
Current Assets					
Debtors	10	352,435		230,527	
Cash at bank and in hand	11	273,950		370,604	
		626,385		601,131	
Creditors: amounts falling due within one year	12	(247,388)		(174,406)	
			378,997		426,725
Total net assets			378,997		426,725
Capital and reserves					
Restricted funds	13		11,200		27,438
Designated funds	14		352,264		370,017
Unrestricted funds	14		15,533		29,270
			378,997		426,725

These financial statements have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and with the Charities SORP (FRS 102).

These financial statements were approved by the Board of Trustees and authorised for issue on 8 November 2021 and are signed on their behalf by:

..... Z Chauhan– Chair

Company Number: 7171654

The notes on pages 18 to 28 form part of these financial statements.

WOMEN'S AID LEICESTERSHIRE LIMITED

Statement of cash flows
For the year ended 31 March 2021

	Note	2021 Funds £	2020 Funds £
Cash flow from operating activities:			
Net cash used in operating activities	8	(96,737)	(6,116)
Cash flows from investing activities:			
Dividends, interests and rents from investments		83	428
Change in cash and cash equivalents in the reporting period		(96,654)	(5,688)
Cash and cash equivalents at 1 April 2020		370,604	376,292
Cash and cash equivalents at 31 March 2021	9	273,950	370,604

The notes on pages 18 to 28 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102 (2019), have been prepared in accordance with the Charities SORP (FRS 102) (2019) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The financial statements are presented in pounds sterling and rounded to the nearest pound.

Legal form
The charity is a company limited by guarantee registered in England and Wales. Its registered office is shown on page 1.

Incoming resources
Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Policies on specific income streams are:

Income from government grants is recognised under the performance model and is not deferred.
Income from other grants is recognised on an accruals basis. Income received in advance for the provision of a specified service is deferred.
Licence fee income is recognised on an accruals basis.
Donations are recognised on a cash received basis.
Bank interest receivable is recognised on an accruals basis.

Resources expended
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Grants payable are charged in the year they become payable. Other resources expended are allocated directly to the particular activity where the cost relates to that activity. However certain overhead and administrative costs are apportioned to each activity based on an estimate of staff time attributable to each activity.

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity such as the cost of board meetings, statutory compliance and costs linked to the strategic management of the charity.

Financial instruments
Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Fixed assets
Fixtures, fittings and equipment are written off in the year of purchase because the nature of the organisation means that they have virtually nil residual value by the end of the year of acquisition. Proceeds on disposal are brought into the income and expenditure account in the year of sale.

Operating leases
Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Pensions
The Company contributes to a defined contribution pension scheme. The assets are held separately from those of the company in independently administered funds. The contributions are charged to the statement of financial activities on a payable basis. The contributions paid are shown in note 6.

Joint Venture
A joint venture was entered into whereby the Company and other parties are undertaking an economic activity which is subject to joint control and a separate entity was established. Joint ventures are recognised at cost, less any amounts written off. The cost was nil during this and the previous financial year.

Fund accounting
The Charity maintains various types of funds as follows:

Restricted funds - are funds which are to be used in accordance with specific restrictions imposed by funders or which have been raised by the organisation for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted reserve is set out in the notes to the financial statements.

Designated funds - comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated reserve is set out in the notes to the financial statements.

Unrestricted funds - are available for use at the discretion of the Board in furtherance of the general objectives of the organisation and which have not been designated for other purposes.

2. Charitable activities

2a. Licence fee income

	Unrestricted	Restricted	2021 Total	2020 Total
	£	£	£	£
Housing benefit	667,389	-	667,389	501,765
Personal contributions	38,701	-	38,701	24,096
	706,090	-	706,090	525,861

2b. Grant Income

	Unrestricted	Restricted	2021 Total	2020 Total
	£	£	£	£
Supporting People				
Leicestershire County Council – Accommodation	105,658	-	105,658	115,263
Other				
Oadby & Wigston Housing	-	11,386	11,386	11,200
Oadby & Wigston KIDVA	-	-	-	6,000
Leicester City Council -Safe Homes	-	160,000	160,000	160,000
Leicester City Council – LLR	-	443,106	443,106	458,805
Lloyds – HIDVA	-	-	-	24,918
UHL – HIDVA	-	4,249	4,249	2,124
Harborough County Council – KIDVA	-	10,881	10,881	11,140
VAWG Funding	-	261,986	261,986	174,029
JADA	-	58,281	58,281	34,921
North West Leicestershire Housing	-	13,932	13,932	11,845
ISAC		14,923	14,923	16,667
OPCC - MARAC IDVA	-	9,953	9,953	7,465
OPCC - HIDVA	-	20,765	20,765	-
OPCC - Referrals	-	3,954	3,954	-
OPCC - Add Accommodation	-	63,837	63,837	-
CFLR - Hardship Fund	-	24,269	24,269	-
Leicestershire & Rutland Community Fund	-	9,710	9,710	-
OPCC - Commissioned Funding	-	18,158	18,158	-
OPCC - Non Commissioned Funding	-	22,884	22,884	-
CFLR - Bright Futures	-	4,000	4,000	-
CFLR - New Normal	-	9,478	9,478	-
DCLG – New Horizons	-	68,349	68,349	-
Esmee Fairburn	10,000	-	10,000	-
	115,658	1,234,101	1,439,759	1,034,377

3. Other income

	Unrestricted	Restricted	2021 Total	2020 Total
	£	£	£	£
Miscellaneous income	4,000	-	4,000	4,540
	4,000	-	4,000	4,540

4. Analysis of costs

Charitable activities				
Refuges	858,533	16,238	874,771	629,238
Outreach	627	1,162,024	1,162,651	928,875
Support costs - Refuges	23,966	-	23,966	51,904
Support costs - Outreach	-	112,006	112,006	65,693
	883,126	1,290,268	2,173,394	1,675,710
Governance costs	371	3,879	4,250	4,430
Total	883,497	1,294,147	2,177,644	1,680,140

Support costs

	Unrestricted	Restricted	2021 Total	2020 Total
	£	£	£	£
Establishment (rent, rates etc.)	645	7,740	8,385	6,700
Management (management and admin salaries)	4,668	48,483	53,151	56,478
Legal and professional	5,701	19,495	25,196	18,126
Information technology	9,564	30,862	40,426	28,763
Printing, postage and stationery	3,343	4,973	8,316	6,621
Communication and marketing	5	30	35	224
Sundry expenditure	40	423	463	685
	23,966	112,006	135,972	117,597

Governance costs

	Unrestricted	Restricted	2021 Total	2020 Total
	£	£	£	£
Audit fees	371	3,469	3,840	4,020
Other financial services		410	410	410
	371	3,879	4,250	4,430

5. Net movement in funds is stated after charging

	2021	2020
	£	£
Operating lease costs –property	275,902	206,848
Auditor's remuneration:		
In their capacity as auditors	3,840	4,020
Other financial services	410	410
	4,430	4,430

6. Staff costs and number

Staff costs during the year were as follows:

	2021	2020
	£	£
Salaries	972,184	880,165
Temporary Staff	198,942	115,348
Social Security costs	71,424	63,672
Pension costs	18,844	17,422
	1,261,394	1,076,607

No employee (2020: none) received emoluments in excess of £60,000 in the year. The remuneration for key management personnel, who are considered to be the Chief Executive, the two Domestic Violence Service Managers and Complex Needs Refuge Coordinator, totals £186,617.

The average number of employees during the year was as follows:

	2021	2020
	No	No
Administrative staff	1	2
Advisory staff	53	46
	54	48

The trustees received no remuneration for their services (2020 £nil).

Travel and subsistence expenses were reimbursed to no trustees (2020: £nil).

7. Taxation

The charitable company is exempt from corporation tax on its charitable activities.

8. Reconciliation of net income/(expenditure) to net cash flow from operating income

	2021 £	2020 £
Net income for the reporting period	(47,728)	(97,410)
Adjustments for:		
Dividends, interest and rents from investments	(83)	(428)
Decrease in fixed assets	-	-
(Increase)/Decrease in debtors	(121,908)	73,338
Increase/(Decrease) in creditors	72,982	18,384
Net cash used in operating activities	(96,737)	(6,116)

9. Analysis of cash and cash equivalents

	2021	2020
Cash and cash equivalents	273,950	370,604

10. Debtors

	2021 £	2020 £
Trade debtors	241,656	159,185
Prepayments and accrued income	110,779	71,342
	352,435	230,527

11. Cash at bank and in hand

	2021 £	2020 £
Bank	272,208	368,755
Cash	1,742	1,849
	273,950	370,604

12. Creditors: (amounts falling due within one year)

	2021	2020
	£	£
Trade creditors	97,247	61,860
Other creditors	119	35,078
Other taxes and social security	16,670	14,142
Pension	3,676	3,260
Accruals and deferred income	129,676	60,066
	247,388	174,406

Deferred income relates to non-government grant service contracts for salaried posts to be performed in the next financial year.

	£
Balance as at 31 March 2020	29,494
Amount released to incoming resources	(29,494)
Amount deferred in year	96,543
Balance as at 31 March 2021	96,543

13. Restricted reserves

	Opening balance	Income	Expenditure	Transfer of Reserves	Closing balance
	£	£	£	£	£
Oadby & Wigston Housing	11,200	11,386	(11,386)	-	11,200
University Hospitals Leicester	-	4,249	(4,249)	-	-
Leicester City Council - Safe Homes	-	160,000	(165,910)	5,910	-
Leicester City Council - LLR	-	443,106	(458,695)	15,589	-
Family Intervention Worker	16,238	-	(16,238)	-	-
Harborough District – KIDVA	-	10,881	(10,881)	-	-
VAWG Funding	-	261,986	(261,986)	-	-
JADA Plus	-	58,281	(58,281)	-	-
North West Leicestershire Housing	-	13,932	(16,254)	2,322	-
ISAC	-	14,923	(23,435)	8,512	-
Daily IDVA	-	9,953	(9,953)	-	-
OPCC – HIDVA	-	20,765	(22,067)	1,302	-
OPCC – Referrals	-	3,954	(3,954)	-	-
OPCC – Additional Accommodation	-	63,837	(73,755)	9,918	-
Leicestershire Community Fund	-	24,269	(24,269)	-	-
LRCF – Hardship Funding	-	9,710	(9,965)	255	-
OPCC – Commissioned Funding	-	18,158	(18,158)	-	-
OPCC – Non Commissioned Funding	-	22,884	(22,884)	-	-
LRCF – Bright Futures	-	4,000	(4,000)	-	-
LRCF – New Normal	-	9,478	(9,478)	-	-
DCLG – New Horizons	-	68,349	(68,349)	-	-
	27,438	1,234,101	(1,294,147)	43,808	11,200

Restricted reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfer of Reserves £	Closing balance £
Oadby & Wigston Housing	11,135	11,200	(11,135)	-	11,200
Oadby & Wigston KIDVA	-	6,000	(6,000)	-	-
Lloyds	-	24,918	(24,918)	-	-
University Hospitals Leicester	-	2,124	(2,124)	-	-
Leicester City Council - Safe Homes	-	160,000	(161,949)	1,949	-
Leicester City Council - LLR	-	458,805	(462,813)	4,008	-
Family Intervention Worker	16,238	-	-	-	16,238
Harborough District – KIDVA	-	11,140	(17,008)	5,868	-
VAWG Funding	21,293	174,029	(195,322)	-	-
JADA Plus	-	34,921	(34,921)	-	-
North West Leicestershire Housing	-	11,845	(11,849)	4	-
ISAC	-	16,667	(18,821)	2,154	-
Daily IDVA	-	7,465	(7,465)	-	-
	48,666	919,114	(954,325)	13,983	27,438

Oadby and Wigston Housing – To provide advice and outreach support to domestic violence victims in the Oadby & Wigston

Oadby & Wigston KIDVA – This project was set up to support children and young people in Oadby & Wigston whose parents have been identified as high-risk victims of domestic abuse.

Lloyds – Funding for hospital based IDVA

University Hospitals Leicester - Funding for hospital based IDVA

Leicester City Council – Safe Homes – Sub contracted to deliver the safe home project in the city

Leicester City Council – LLR - Sub contracted to deliver support to high risk victims of domestic abuse

Family Intervention Worker – Donation to support women and children living in the city

Harborough District KIDVA – This project was set up to support children and young people in Harborough whose parents have been identified as high-risk victims of domestic abuse.

VAWG Funding – This project was to provide refuge accommodation and specialist support for women with complex needs fleeing domestic violence run in partnership with specialist providers.

JADA Plus – Family service in Leicestershire for children and their non-abusing parent.

ISAC – This project was set up to support victims of stalking and harassment.

Daily MARAC – Funding received for an IDVA to attend daily MARAC

NWL Housing - To provide advice and outreach support to domestic violence victims in North West Leicestershire.

OPCC HIDVA - Funding for hospital based IDVA.

OPCC Referrals – To add temporary capacity to current service.

OPCC Additional Accommodation – Covid Funding to add capacity

Leicestershire Community Fund – Additional cleaning due to Covid

CFLR Hardship Fund – To assist service users during Covid

OPCC Commissioned Funding – To add capacity to commissioned services during Covid

OPCC Non-Commissioned Service - To add capacity to non-commissioned services during Covid

CFLR Bright Futures – Life coaching for service users

CFLR New Normal – Provide TV's for each bedroom and equipment for staff

DCLG New Horizons – To set up dispersed units of accommodation to diversify refuge accommodation in order to support diverse clients

The transfer from unrestricted to restricted funds are to finance deficits in restricted funds.

14. Unrestricted and designated reserves

	Opening balance	Income	Expenditure	Transfers	Closing balance
	£	£	£	£	£
Unrestricted reserves	29,270	895,815	(883,497)	(26,055)	15,533
Designated funds					
Transferred from unrestricted fund in line with reserves policy	304,577	-	-	5,411	309,988
Tendering/Legal Consultancy	2,000	-	-	-	2,000
Working in Partnerships	5,000	-	-	-	5,000
Cost Associated with Volunteers	3,276	-	-	-	3,276
Staffing and Benefits Review Including Pensions	32,000	-	-	-	32,000
Project Development	23,164	-	-	(23,164)	-
	370,017	-	-	(17,753)	352,264
	399,287	895,815	(883,497)	(43,808)	367,797

Unrestricted and designated reserves (Comparative)

	Opening balance £	Income £	Expenditure £	Transfers £	Closing balance £
Unrestricted reserves	34,013	663,616	(725,815)	57,456	29,270
Designated funds					
Transferred from unrestricted fund in line with reserves policy	297,057	-	-	7,520	304,577
Tendering/Legal Consultancy	2,000	-	-	-	2,000
Working in Partnerships	5,000	-	-	-	5,000
Cost Associated with Volunteers	3,305	-	-	(29)	3,276
Payment by Results Contingency Funds	20,000	-	-	(20,000)	-
Staffing and Benefits Review Including Pensions	32,000	-	-	-	32,000
Project Development	62,094	-	-	(38,930)	23,164
Refuge Set Up Costs	20,000	-	-	(20,000)	-
	441,456	-	-	(71,439)	370,017
	475,469	663,616	(725,815)	(13,983)	399,287

Tendering/Legal Consultancy – This fund has been designated by the board, to cover costs associated to tendering for services and contracts.

Development of specialist projects working in partnerships - To allow us to build partnerships with specialist providers.

Development of Website - To develop the website to maximise online donation and increase website traffic,

Costs Associated with Volunteers - Volunteers contribute to the work of the organisation, this will ensure that all volunteers are effectively trained and supervised to develop their skills, which will allow them to return to further education or employment.

Payment by Results Contingency Funds – Change to method of payment from invoice to payment by results which may impact on level of funding received.

Staff & Benefits Review including Pensions – Pay review to take place in line with new service delivery model.

Project Development – Addressing gaps in services and meeting local need

Refuge Set Up Costs – Expansion of refuge accommodation.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

15. Analysis of net assets between funds

	Unrestricted	Restricted	2021 Total
	£	£	£
Current assets	615,185	11,200	626,385
Current liabilities	(247,388)	-	(247,388)
	367,797	11,200	378,997

Analysis of net assets between funds (Comparative)

	Unrestricted	Restricted	2020 Total
	£	£	£
Current assets	573,693	27,438	601,131
Current liabilities	(174,406)	-	(174,406)
	399,287	27,438	426,725

16. The liability of the guarantors

The company does not have a share capital and is limited by guarantee. In the event of the charity being wound up, the maximum amount which each member is liable to contribute is ten pounds. There were 6 members at 31 March 2021 (2020: 7).

17. Capital commitments

The charity had no capital commitments at 31 March 2021 or 2020.

18. Contingent liabilities

The charity had no contingent liabilities at 31 March 2021 or 2020.

19. Related Parties

During the year the charity had related party transactions with United Against Violence and Abuse Limited (UAVA). UAVA was a consortium set up with FREEVA and Living Without Abuse to deliver services across Leicester, Leicestershire and Rutland under the newly commissioned services for those aged 13 and over, affected by sexual and domestic abuse across LLR and services procured independently by Leicester City Council. As a subcontractor of the consortium Women's Aid Leicestershire Ltd received £603,106 (2020: £618,805) from UAVA to deliver services. The amounts due from UAVA at 31 March 2021 totalled £127,990 (2020: £127,047) and is included within trade debtors. At 31 March 2021 £1,125.15 was due from (2020: £544) FREEVA and £414 (2020: £544) from Living Without Abuse and is included within trade debtors.

20. Joint Venture

On the 22 October 2015 United Against Violence and Abuse Limited (UAVA) was registered as a Private Company Limited by Guarantee incorporated under the Companies Act 2006. This Company consists of FREEVA whose distribution proportion is 30%, Living Without Abuse 30% and WALL 40%. Each member has 3 directors appointed to the UAVA board. Each member has one vote. Women's Aid Leicestershire Ltd received £603,106 (2020: £618,805) from UAVA to deliver services during the year. The carrying amount of the investment is nil.