

Charity registration number 1135680 (England and Wales)

Company registration number 07164190

**HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES  
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2025**

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## LEGAL AND ADMINISTRATIVE INFORMATION

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Trustees	L J Ryan Z J Wilkinson L C Glover C Attwood H E Bolt F J Meredith A K Grenar	(Appointed 1 April 2025)
Charity number (England and Wales)	1135680	
Company number	07164190	
Registered office	Overross House Ross Park Ross-On-Wye Herefordshire England HR9 7US	
Independent examiner	Thorne & Co. 1 St Mary's Street Ross-on-Wye Herefordshire England HR9 5HT	

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# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

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# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

**FOR THE YEAR ENDED 30 JUNE 2025**

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The trustees present their annual report and financial statements for the year ended 30 June 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

### **Objectives and activities**

Please refer to annual report.

### **Achievements and performance**

Please refer to annual report.

### **Financial review**

Please refer to annual report.

### **Plans for future periods**

Please refer to annual report.

### **Structure, governance and management**

Please refer to annual report.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

L J Ryan

Z J Wilkinson

L C Glover

C Attwood

H E Bolt

F J Meredith

A K Grenar

(Appointed 1 April 2025)

The trustees report was approved by the Board of Trustees.

Z J Wilkinson

**Trustee**

27 November 2025

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## INDEPENDENT EXAMINER'S REPORT

### TO THE TRUSTEES OF HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

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I report to the trustees on my examination of the financial statements of Hope's Children & Young Peoples Support Services (the charity) for the year ended 30 June 2025.

#### **Responsibilities and basis of report**

As the trustees of the charity (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

#### **Independent examiner's statement**

Since the charity's gross income exceeded £250,000, the independent examiner must be a member of a body listed in section 145 of the Charities Act 2011. I confirm that I am qualified to undertake the examination because I am a member of ACCA, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the Companies Act 2006.
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

**Edward Richards FCCA**

**Thorne & Co.**

1 St Mary's Street  
Ross-on-Wye  
Herefordshire  
HR9 5HT  
England

Dated: 27 November 2025

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

**FOR THE YEAR ENDED 30 JUNE 2025**

	Notes	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
<b>Income from:</b>							
Donations and legacies	3	9,769	279,266	289,035	67,175	216,695	283,870
Other trading activities	4	11,213	-	11,213	13,883	-	13,883
Investments	5	1,169	-	1,169	-	-	-
<b>Total income</b>		<u>22,151</u>	<u>279,266</u>	<u>301,417</u>	<u>81,058</u>	<u>216,695</u>	<u>297,753</u>
<b>Expenditure on:</b>							
Raising funds	6	16,515	-	16,515	15,493	-	15,493
Charitable activities	7	31,542	230,919	262,461	42,379	211,698	254,077
<b>Total expenditure</b>		<u>48,057</u>	<u>230,919</u>	<u>278,976</u>	<u>57,872</u>	<u>211,698</u>	<u>269,570</u>
Net gains/(losses) on investments	11	-	-	-	185	-	185
<b>Net income/(expenditure)</b>		<u>(25,906)</u>	<u>48,347</u>	<u>22,441</u>	<u>23,371</u>	<u>4,997</u>	<u>28,368</u>
Transfers between funds		2,182	(2,182)	-	10,169	(10,169)	-
<b>Net movement in funds</b>	8	<u>(23,724)</u>	<u>46,165</u>	<u>22,441</u>	<u>33,540</u>	<u>(5,172)</u>	<u>28,368</u>
<b>Reconciliation of funds:</b>							
Fund balances at 1 July 2024		<u>160,120</u>	<u>50,235</u>	<u>210,355</u>	<u>126,580</u>	<u>55,407</u>	<u>181,987</u>
<b>Fund balances at 30 June 2025</b>		<u>136,396</u>	<u>96,400</u>	<u>232,796</u>	<u>160,120</u>	<u>50,235</u>	<u>210,355</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## BALANCE SHEET

AS AT 30 JUNE 2025

	Notes	2025 £	£	2024 £	£
<b>Fixed assets</b>					
Tangible assets	13		14,993		30,808
<b>Current assets</b>					
Debtors	14	21,480		4,369	
Cash at bank and in hand		197,071		176,022	
		<u>218,551</u>		<u>180,391</u>	
<b>Creditors: amounts falling due within one year</b>					
Other creditors	15	748		844	
		<u></u>		<u></u>	
<b>Net current assets</b>			217,803		179,547
<b>Total assets less current liabilities</b>			<u>232,796</u>		<u>210,355</u>
<b>The funds of the charity</b>					
Restricted income funds	17		96,400		50,235
Unrestricted funds	18		136,396		160,120
			<u>232,796</u>		<u>210,355</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 30 June 2025.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 27 November 2025

Z J Wilkinson  
**Trustee**

Company registration number 07164190 (England and Wales)

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS

**FOR THE YEAR ENDED 30 JUNE 2025**

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### **1 Accounting policies**

#### **Charity information**

Hope's Children & Young Peoples Support Services is a private company limited by guarantee incorporated in England and Wales. The registered office is Overross House, Ross Park, Ross-On-Wye, Herefordshire, HR9 7US, England.

#### **1.1 Basis of preparation**

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

#### **1.2 Going concern**

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

#### **1.3 Charitable funds**

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

#### **1.4 Income**

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.



# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

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### 1 Accounting policies

(Continued)

#### 1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

#### 1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Plant and equipment	25% on cost
Computers	25% on cost
Application	25% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

#### 1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

#### 1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

#### 1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

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### 1 Accounting policies

(Continued)

#### **Basic financial assets**

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

#### **Basic financial liabilities**

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

#### **Derecognition of financial liabilities**

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

#### **1.10 Employee benefits**

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

#### **1.11 Retirement benefits**

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

### 2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

### FOR THE YEAR ENDED 30 JUNE 2025

3	Donations and legacies	Unrestricted funds		Restricted funds		Total		Unrestricted funds		Restricted funds		Total	
		2025	2025	2025	2025	2025	2025	2024	2024	2024	2024	2024	2024
		£	£	£	£	£	£	£	£	£	£	£	£
	Donations and grants	9,769	279,266	289,035	67,175	216,695	283,870						

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

### 4 Income from other trading activities

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Fundraising events	11,213	13,883

### 5 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	1,169	-

### 6 Expenditure on raising funds

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
<b>Fundraising and publicity</b>		
Staging fundraising events	1,430	770
Staff costs	15,085	14,723
	16,515	15,493

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

### 7 Expenditure on charitable activities

	Projects 2025 £	Projects 2024 £
<b>Direct costs</b>		
Staff costs	181,916	186,476
Depreciation and impairment	17,998	16,307
Insurance	1,142	860
Telephone	3,293	3,807
Accountancy and legal fees	11,914	1,143
Publicity	-	90
Printing, stationery and computer consumables	3,776	4,247
Premises	19,736	19,736
Other costs	22,686	21,411
	<u>262,461</u>	<u>254,077</u>
<b>Analysis by fund</b>		
Unrestricted funds	31,542	42,379
Restricted funds	230,919	211,698
	<u>262,461</u>	<u>254,077</u>

### 8 Net movement in funds

	2025 £	2024 £
The net movement in funds is stated after charging/(crediting):		
Fees payable for the independent examination of the charity's financial statements	468	444
Depreciation of owned tangible fixed assets	17,998	16,307
	<u>18,466</u>	<u>16,751</u>

### 9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

### 10 Employees

The average monthly number of employees during the year was:

	2025 Number	2024 Number
Management	2	3
Service Delivery	6	6
Fundraising	1	1
	<u>9</u>	<u>10</u>

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

**FOR THE YEAR ENDED 30 JUNE 2025**

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### 10 Employees (Continued)

Employment costs	2025 £	2024 £
Wages and salaries	193,326	197,626
Other pension costs	3,675	3,573
	<u>197,001</u>	<u>201,199</u>

There were no employees whose annual remuneration was more than £60,000.

### 11 Gains and losses on investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Gains/(losses) arising on:		
Revaluation of investments	-	185
	<u>-</u>	<u>185</u>

### 12 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

### 13 Tangible fixed assets

	Plant and equipment	Computers	Application	Total
	£	£	£	£
<b>Cost</b>				
At 1 July 2024	228	33,863	43,974	78,065
Additions	469	1,713	-	2,182
Disposals	-	(5,441)	-	(5,441)
At 30 June 2025	697	30,135	43,974	74,806
<b>Depreciation and impairment</b>				
At 1 July 2024	228	21,376	25,652	47,256
Depreciation charged in the year	118	6,886	10,994	17,998
Eliminated in respect of disposals	-	(5,441)	-	(5,441)
At 30 June 2025	346	22,821	36,646	59,813
<b>Carrying amount</b>				
At 30 June 2025	351	7,314	7,328	14,993
At 30 June 2024	-	12,486	18,322	30,808

### 14 Debtors

	2025 £	2024 £
<b>Amounts falling due within one year:</b>		
Trade debtors	17,111	-
Prepayments and accrued income	4,369	4,369
	21,480	4,369

### 15 Other creditors falling due within one year

	2025 £	2024 £
Trade creditors	280	400
Accruals and deferred income	468	444
	748	844

### 16 Retirement benefit schemes

	2025 £	2024 £
<b>Defined contribution schemes</b>		
Charge to profit or loss in respect of defined contribution schemes	3,675	3,573

# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

### 16 Retirement benefit schemes

(Continued)

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

### 17 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 July 2024	Incoming resources	Resources expended	Transfers	At 30 June 2025
	£	£	£	£	£
	50,235	279,266	(230,919)	(2,182)	96,400
	<u>50,235</u>	<u>279,266</u>	<u>(230,919)</u>	<u>(2,182)</u>	<u>96,400</u>
Previous year:	At 1 July 2023	Incoming resources	Resources expended	Transfers	At 30 June 2024
	£	£	£	£	£
	55,407	216,695	(211,698)	(10,169)	50,235
	<u>55,407</u>	<u>216,695</u>	<u>(211,698)</u>	<u>(10,169)</u>	<u>50,235</u>

### 18 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 July 2024	Incoming resources	Resources expended	Transfers	Gains and losses	At 30 June 2025
	£	£	£	£	£	£
General funds	160,120	22,151	(48,057)	2,182	-	136,396
	<u>160,120</u>	<u>22,151</u>	<u>(48,057)</u>	<u>2,182</u>	<u>-</u>	<u>136,396</u>
Previous year:	At 1 July 2023	Incoming resources	Resources expended	Transfers	Gains and losses	At 30 June 2024
	£	£	£	£	£	£
General funds	126,580	81,058	(57,872)	10,169	185	160,120
	<u>126,580</u>	<u>81,058</u>	<u>(57,872)</u>	<u>10,169</u>	<u>185</u>	<u>160,120</u>



# HOPE'S CHILDREN & YOUNG PEOPLES SUPPORT SERVICES

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2025

### 19 Analysis of net assets between funds

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £
<b>At 30 June 2025:</b>			
Tangible assets	14,993	-	14,993
Current assets/(liabilities)	121,403	96,400	217,803
	<u>136,396</u>	<u>96,400</u>	<u>232,796</u>
	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
<b>At 30 June 2024:</b>			
Tangible assets	30,808	-	30,808
Current assets/(liabilities)	129,312	50,235	179,547
	<u>160,120</u>	<u>50,235</u>	<u>210,355</u>

### 20 Designated Funds

The Youth Management Team manages its own designated fund, and uses it to fundraise for activities such as youth sessions and Hope on the Road trips - ensuring Hope remains a charity of young people, for young people. The amount designated at year end was £2,708 (2024-£2,213).

### 21 Operating lease commitments

#### Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	-	12,464

#### Lessor

### 22 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).



**HOPE**  
Support Services

# **2024-2025 ANNUAL REPORT**

REGISTERED CHARITY 1135680

# Structure, Governance and Management

Hope's Children and Young Peoples Support Services (Hope Support Services) is a company limited by guarantee and a registered charity. It is governed by its Articles of Association dated 22<sup>nd</sup> February 2010 (with subsequent revisions). In the event of the company being wound up directors are required to contribute an amount not exceeding £10.

The directors of the company are also charity trustees for the purposes of charity law. All trustees gave their time voluntarily and received no benefits from the charity. No expenses were reclaimed from the charity as reflected in the Financial Statements. Due to the nature of the work of the charity, there is a mix of business, educational and safeguarding expertise within the board of trustees.

The trustees are familiar with the work of the charity, some having been involved as family members of users of the service. New trustees are appointed by the existing trustees and are briefed on the objectives and work of the charity and provided with information and full supporting documentation including information on the statutory responsibilities of trustees. The trustees work with all members of the SMT on a strategic level. The Operations Manager has responsibility for the day-to-day management of the charity.

## Objectives of the Charity

Our charity's objectives are as set out in the Articles of Association:

- (1) To relieve the mental and physical sickness of persons resident in the United Kingdom, in particular children and young people suffering from bereavement or loss or a serious health crisis of a family member by the provision of workshops and support.
- (2) To advance the education of professionals working with children and young people suffering from bereavement, loss or the serious illness of a family member by the provision of training.

The following quotation is pertinent to the setting of our aims and objectives; "Children who experience three or more stressful life events, such as family bereavements, divorce or serious illness are significantly more likely to develop emotional and behavioural disorders" (Source: The Office for National Statistics 21st October 2008).





# Main Objectives

## Main objectives for the year July 2024-June 2025

The trustees have had regard to the guidance issued by the Charity Commission on public benefit and the summary of the main activities for the year were:

1. Continued development of the Board to best use skills and expertise available and access additional expertise with the intent of maintaining robust governance which allows for the potential growth of Hope Support Services
2. Safeguard the economic sustainability of the charity through continued development of a fundraising strategy focusing on non-restricted and sustainable income streams
3. Safeguard the economic efficacy of the charity through scrutiny of current practice
4. Strategic approach to raising awareness of Hope Support Services within Herefordshire and the surrounding counties with an aim to introducing a membership base
5. Development of education programme in collaboration with St Michael's Hospice
6. Scope alternative accommodation for Hope Support Services aiming to both save money and ensure increased accessibility for young people

Volunteers contribute to the work of the charity supporting by fundraising, but also in administration, publicity, marketing and support at youth sessions and activities. All members of staff also volunteer on a regular basis. The Youth Management Team (Y-Team) are all volunteers and remain a significant part of the organisation.

## Main objectives for the year July 2025-June 2026

Aims and objectives for the future:

- ✦ Expand the financial scope of the charity to ensure diversification and source income from alternative and sustainable streams
- ✦ Continue promoting and expanding throughout Herefordshire, with a focus on reciprocal partnerships with schools, hospitals, and St Michael's Hospice
- ✦ Further develop our outreach service to widen the geographical area in which we effectively support 5–25-year-olds digitally and face-to face
- ✦ Continued development of a robust and effective management structure including Trustees, the Youth Management Team, and Senior Staff
- ✦ Development of existing workforce and recruitment of experienced and qualified trustees, staff and volunteers to meet the growing demands for the Hope service
- ✦ To continue to develop operational systems, policies and procedures to ensure compliance and the safeguarding of service users and staff

# Hope in Herefordshire: Youth Sessions

Fortnightly sessions for 11-17 year olds continue to take place in Hereford, Ross and Leominster.

These sessions aim to provide a safe space for young people to meet others going through a similar thing, whilst being able to take part in fun activities - providing a much needed space for our young people to just be themselves, and take a break from the pressures at home.

- ◆ **33 young people have accessed our 11-17 groups**
- ◆ **Total attendances reached 364, an increase of 11% from the previous year**



Under 11s can access our monthly community group in Hereford. Over the last year sessions have included visits from practitioners from Hay Festival, an outdoor activity programme with Dandy Lions, and peer support games and activities.

We've continued to run our 12 month bereavement programme in partnership with St Michael's Hospice for our under 11s who have been bereaved - these sessions provide more targeted support around the themes of resilience, belonging and emotions, whilst still providing fun activities for them to get involved with.

- ◆ **27 young people accessed our under 11 groups**
- ◆ **10 of these young people accessed for the first time this year**



# Hope in Herefordshire: Activities

One of the highlights of our Hope in Herefordshire project this year is the range of activities we've been able to deliver - providing young people with opportunities they may not have otherwise had, with other young people who understand what they're going through.

Our annual summer residential saw 18 young people spend two nights away from home, challenging themselves with activities like caving, climbing, abseiling, canoeing and crate stacking - pushing their own limits, and achieving things they didn't think they could.

Eight young people were also invited to Longtown Outdoor Learning Centre for an outdoor activity weekend, offering another chance to have some time out to enjoy themselves.

## What was the best bit of the residential?

"Trying new things I wouldn't have ever thought of doing such as caving and abseiling."

"The amount of activity was the best bit as there was something for everyone"

"I enjoyed the climbing and crate stacking"

"All of it!"



Throughout the year 49 children and young people have joined us on our Hope on the Road day trips to venues including: We The Curious science museum in Bristol, Birmingham Sealife Centre and city treasure trail, Jamie's Farm, Madley Environmental Study Centre, and Hay Festival.



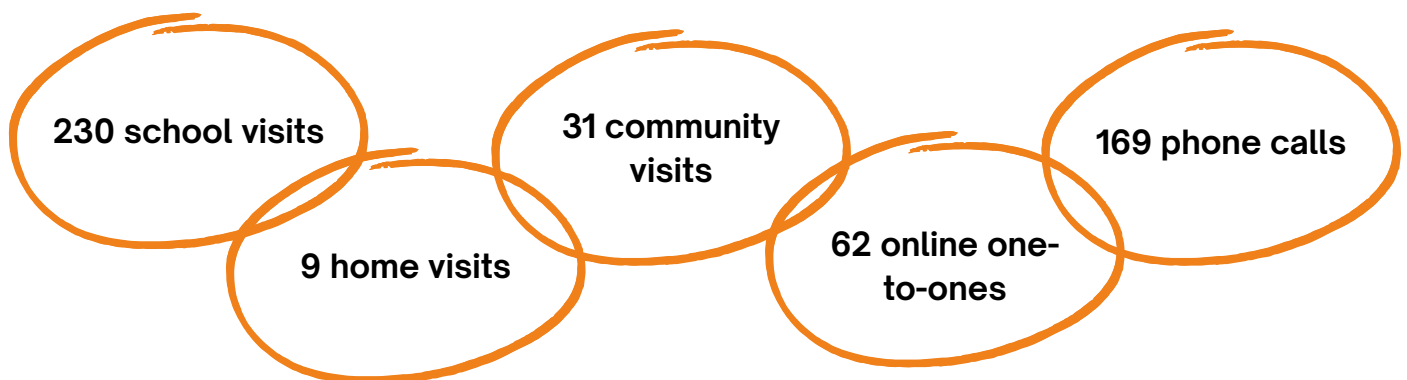
**We hosted our first family day this year open to all families, past and present, with lots of activities and fun for everyone!**





# Hope in Herefordshire: One-to-One Support

Having a loved one with a serious illness is one of the most difficult things a young person can face, so sometimes a bit of extra support is needed. Throughout the year we've offered one-to-one support sessions across Herefordshire in community venues, schools, St Michael's Hospice and home visits, as well as online and over the phone - offering young people in the county the chance to access support in a way that suits them the best.



We have delivered in person support in 15 schools across the county, and have received referrals from an additional six schools where the young person has either chosen to access in a different venue, or attended our activity programmes.

All of our one-to-one support is low level, providing an ongoing listening ear for young people to offload to whilst looking at basic coping strategies. We can't change what's going on at home, as much as we would like to, but we can ensure each young person knows that they don't have to face it alone.



We received a referral for a young person whose dad ended up in a coma following a heart attack. The work we did in sessions initially involved helping him manage the uncertainty around his dad being in hospital, looking at both different ways he can stay in the present where he feels the most calm and grounded and values-based work which helped provide him with focus and purpose. Unfortunately, the young person's needs then transitioned to post-bereavement work where we looked at the 7 grief muscles and how these can help with his return to university. He has reflected on how he recognises the importance of looking after his own wellbeing, how progress isn't linear and how grief is as unique as a fingerprint - he said "wherever I am on my grief journey is wherever I need to be", and recognises there is no need to rush, make comparisons or meet expectations put on him by others.

# Hope Online: One-to-One Support

Through Hope Online, we can offer one-to-one support to children and young people across the UK. Young people can chat to our Wellbeing Advisors via video or audio call on Microsoft Teams, as well as through messaging services.

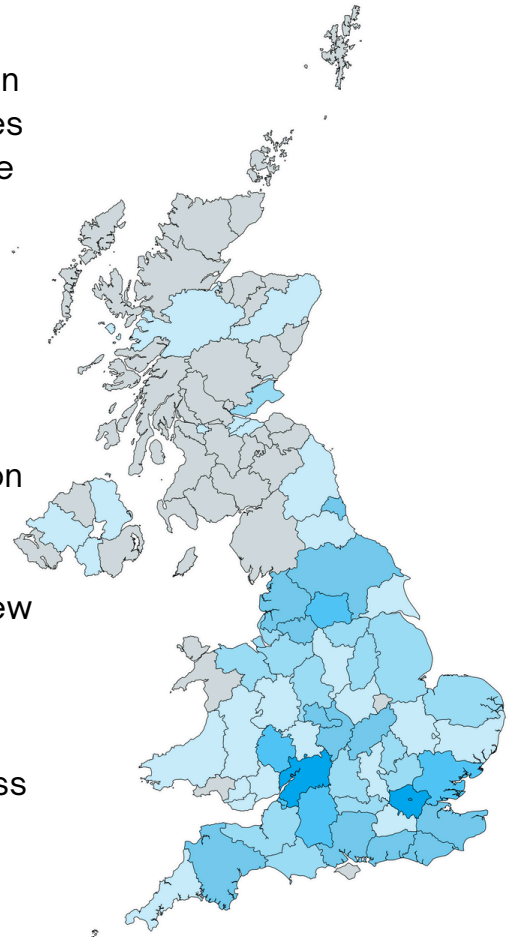
Whilst most of our sessions take place at home in the evenings and weekends, this year we have seen a high demand for our school sessions - as well as the schools we were already working with, this year we delivered support in an additional 19 new schools nationwide.

- ★ **642 online one-to-ones delivered**
- ★ **115 children and young people accessed our one-to-one support for the first time**
- ★ **21 of these new children and young people self-referred**
- ★ **Young people found out about us through a range of different services including: schools/colleges, universities, hospices, hospitals, other charities, word of mouth, web searches, local organisations and social services**

This year we also received funding for the first time to work on targeted projects in certain areas of the country. The Sir James Knott Trust provided funding for an outreach programme in the North East of England, which has led to 83 contacts with schools; 4 contacts with other charities; 2 contacts and 1 meeting with medical teams; and 7 contacts with social care and council services.

We have also received funding from the Haventus Ardersier Port Community Benefit Fund administered through Foundation Scotland to reach more families in the area, especially important as we have identified a gap in young people accessing from Scotland, as our heat map shows. This is a new project which will continue into our next financial year.

In addition, our online team have been contacting universities and Macmillan Cancer Support and Information Centres across the UK, with 47 of these requesting further information on referral methods or leaflets to hand out to families, already leading directly to new referrals.





# Volunteers

Volunteers play an integral part of the work we do at Hope, and this year is no different; our volunteers have given an incredible 557 volunteer hours through helping at sessions, assisting at events, using their expertise on our Board, and driving the service forward with the Y-Team.

Since the very start of Hope, our Y-Team has been with us every step of the way. A group of young volunteers all with experience of having a loved one with a serious illness, the Y-Team helps plan our activities, offers peer support and represents Hope at events and fundraisers - using their own experiences to help make our service better for other young people who need us.

Over the year they have...

- ◆ Organised and led activities at the summer residential
- ◆ Arranged a bingo fundraiser
- ◆ Attended events such as the Broome Farm Festival and the Junior Boxing showcase
- ◆ Learned lots of new skills, and received their food hygiene certificates



This year saw eight new volunteers join us, including three new members of our Y-Team following a successful recruitment campaign and one new Trustee. We finish the year with a small number of vacancies at Board level which we are looking to fill in the coming months with a concentrated recruitment drive.



Our volunteer Jane has been supporting our under 11s work since 2021, coming along to group sessions and activity days - not only that, but this year she even joined our volunteer events team and lent a hand at Beer on the Wye Festival!

# Finance:

## Fundraising and Support

We are grateful to all the funders, large and small who have supported our charity throughout the year. Funding for the charity sector remains challenging but our sources have been outstanding in supporting our work - the National Lottery Community Fund has continued to be our largest funder, but this has been added to by many other charitable trusts, including those who have supported us in the past and those awarding us grants for the first time. Our grant-makers this year include:

**Albert Hunt Trust**  
**Ambergate Charitable Trust**  
**Baron Davenport's Charity**  
**BBC Children in Need**  
**February Foundation**  
**Foundation Scotland: Haventus**  
**Ardersier Port Community Benefit Fund**  
**Garfield Weston**  
**Hedley Foundation**  
**Herefordshire Community Foundation: George's Fund**  
**Herefordshire Community Foundation: Iron Fund**

**Inchrye Trust**  
**Noel Sweeney Foundation**  
**Safer Communities Fund of Herefordshire Council, West Mercia Police and the Police & Crime Commissioner for West Mercia**  
**Sir James Knott Trust**  
**Souter Charitable Trust**  
**South Square Charitable Trust**  
**The 29<sup>th</sup> May 1961 Charitable Trust**  
**The Archer Trust**  
**The National Lottery Community Foundation**  
**Woodroffe Benton Foundation**

We have been lucky enough to partner with a number of corporate supporters this year, and have received donations from lots of generous donors - some of whom have seen first hand just what impact our support has on children and young people.

We have also had some fantastic fundraisers take on their own challenges to raise money for us from sponsored walks to rowing events, open water swims to Christmas raffles to name a few. As always, we really appreciate all of their incredible efforts.



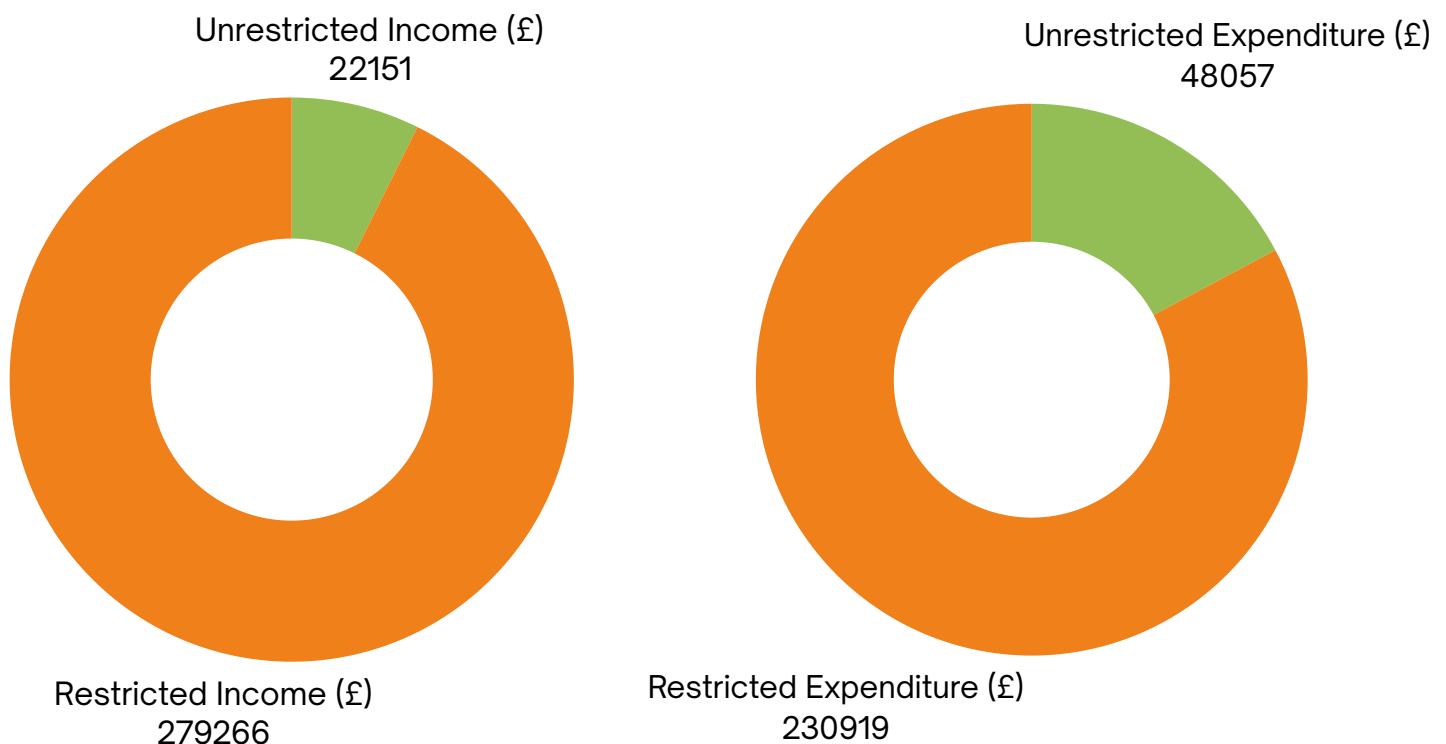
# Finance:

## Reserves and Future Planning

The Trustees continue to manage our finances cautiously; this year our previous investment was moved into a cash reserve, removing the funds from mainly property bonds given the downturn in the property market. These cash reserves are now earning stable interest, with a national bank managing funds in an ethical and socially responsible way.

Our part time fundraiser has been focusing this year on securing core funding in order to meet our staffing and administration costs, whilst also looking for outreach funding to allow us to reach more young people who need us. Additional project funding has also been received, allowing us to deliver activities such as outdoor education afternoons and encourage peer support in our family days.

The year's total income was £301,417, and we ended the year with a net income of £22,441. Many of these funds were received towards the end of the financial year, so will be carried over to our next year to cover upcoming costs.



Diversification of funding continues to be a focus moving forwards; whilst grant funding continues to be a large part of our income, we continue to build our supporters lists with the aim of creating a membership scheme (in line with GDPR principles) - we are also actively planning campaigns to ensure our income can be sustained if our existing grants are not renewed.