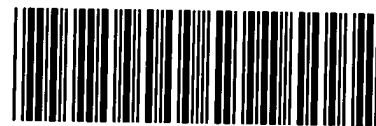


REGISTERED COMPANY NUMBER: 07229248 (England and Wales)

REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and
Unaudited Financial Statements for the Year Ended 30 April 2025 for
Voice of the Child

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Voice of the Child

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The trustees present their strategic report for the year ended 30 April 2025.

Voice of the Child delivered significant measurable impact during the 2024–2025 period, providing essential supervised, supported, and handover contact services to vulnerable children and families experiencing separation, court intervention, safeguarding risk, and emotional distress.

Key Impact Highlights:

- Total Families Supported: 756
- Total Individuals Supported: 3,024
- Estimated Annual Contact Sessions Delivered: 15,120
- Average Weekly Sessions: 291
- Family Progression Success Rate: 85%

Why This Matters:

These outcomes demonstrate high service utilisation, strong progression toward safer and more independent family arrangements, and a continued reliance on Voice of the Child as a critical intervention service within the family justice, social care, and safeguarding landscape.

The improved online registration system launched in December 2024 further strengthened operational efficiency, data accuracy, and responsiveness to rising demand.

1. Introduction

Voice of the Child (VOC) continues to serve as a vital support service for vulnerable children and families experiencing separation, relational breakdown, safeguarding concerns, and court-ordered contact arrangements. Throughout 2024/2025, demand for our services increased significantly, particularly among high-conflict families, cases involving domestic violence, emotional harm, mental health and complex multi-agency involvement.

Despite operating with a small team and limited resources, our commitment to the emotional safety, wellbeing, and best interests of children has remained at the centre of our mission:

“The needs of children are the heart of all our work.”

2. Service Delivery Overview

In 2024/2025, VOC operated five days per week (Monday, Wednesday, Thursday, Friday, and Saturday), offering:

- Supervised contact
- Supported contact
- Handover services
- Risk-aware family support
- Reports for courts and social care
- Safeguarding-aligned case management

Observed Trends:

- Over 60% rise in referrals

- Increased complexity of case profiles
- Higher emotional and behavioural needs in children
- Growing involvement from local authorities and family courts
- Longer referral waiting times due to capacity constraints

3. Operational Challenges

Staffing Challenges:

- Chronic staff shortages, particularly on Saturdays
- Reliance on a small number of staff to cover gaps
- Burnout, and stress related to increased work load and dealing with trauma
- Disruption to continuity for families
- Increase in complaints relating to delays and cancellations

Operational Pressures:

- Highly complex cases requiring more professional time
- Minimal administrative capacity
- Limited funding affecting wages and retention
- Growing backlog of families awaiting contact arrangements

4. Business Case for Restructuring

Objectives:

- Align staffing model with operational needs
- Improve continuity and reliability for families
- Reduce burnout and role strain
- Support increasing demand for services
- Strengthen quality, accountability, and safeguarding standards

Proposed Staffing Model:

- Six Full-time Contact Support Workers split into two teams
- Each team working alternating weekends to provide fair coverage.

Implementation Steps:

- One-to-one staff consultations
- Option for staff to transition to new full-time structure
- Redundancy where required
- Recruitment of new full-time team members

Reviewed Outcome:

- Initial transition to a six-day operating full time contact staffing model due to limited funding
- Consistent staffing across every Saturday and Sunday
- Improved scheduling, planning, and availability

5. Digital Transformation

To reduce administrative burden and increase efficiency:

- Online booking system launched, and parents can book sessions directly reducing administrative workload.
- Bespoke VOC CRM under development: enabling case tracking, secure storage, reporting & workflow automation
- Decision made after failed adoption of Charity Log due to cost and incompatibility

6. Financial and Sustainability Challenges

Despite growth in service demand, VOC continues to face:

- Limited funding
- No dedicated staff for business development or fundraising
- No funding running cost / core roles / projects
- Staff shortages and below-market wages impacting retention

Impact:

- Service pressure rises
- Waiting lists grow
- Wellbeing risks for staff
- Staff retention
- Operational vulnerability

7. Strategic Priorities for 2025/2026

1. Business Development & Fundraising

- Recruitment of development and fundraising team
- Grant applications and partnerships to support various projects & Staff retention.
- Core funding to cover specific roles / Running Cost, including rental cost of a new unrestricted premises.
- Crowdfunding and community-based events
- Development of international trauma-informed rehabilitation model through the Abandoned Babies Project in Cameroon, promoting adoption and fostering pathways to ensure family placement within one year.

2. Marketing & Public Awareness

- Dedicated marketing/social media support
- Visibility to attract donors, volunteers, and sponsors

3. Enhancing trauma-informed delivery and creating capacity for research development through formal collaboration with a university institution.

4. Staff Support & Capacity Building

- Trauma-informed training
- Emotional resilience support
- Intern and volunteer involvement

5. Operational Strengthening

- Extended service hours
- Explore unrestricted pro bono premises partnerships / funding to cover rental premises.
- Reduce operating costs

8. Commitment Going Forward

Voice of the Child remains dedicated to:

- Child-centred practice
- Safe relational environments
- Trauma-aware services
- Compassionate professional standards
- Equitable access for vulnerable families

We recognise the importance of collaboration with commissioners, donors, stakeholders, and community partners.

9. Full-Service Impact Findings

Our full services impact analysis, based on operational data from 2024–2025, demonstrates strong measurable outcomes across all service categories.

Detailed Impact Breakdown:

- Manual Family Registrations (pre-Dec 2024): 226 families
- Website Registrations (Dec 2024 onward): 530 families
- Total Individuals Supported: 3,024
- Contact Frequency Range: weekly, fortnightly, monthly, quarterly, annual

Progression Outcomes:

- 643 families (2,572 individuals) successfully progressed to less intensive support
- 113 families (452 individuals) remain in supervised support beyond 1 year due to complexity and delayed court outcomes.

Operational Capacity Indicators:

- Operating Schedule: 6 days per week
- Estimated Annual Sessions: 15,120
- Average Weekly Sessions: 291
- Average Daily Sessions: 49
- Ability to scale capacity during peak demand

Quality Assurance:

- Staff trained in safeguarding and contact facilitation
- Regular case reviews and supervision
- Compliance with statutory frameworks and best practice guidance

Conclusion:

These findings affirm that Voice of the Child delivers high-impact, high-volume, outcomes-focused services that promote safer family relationships and reduce dependency on supervised contact.

10. International Expansion: Abandoned Babies Trauma Rehabilitation Project -Cameroon

Voice of the Child is proud to announce the establishment of its new international initiative, the Abandoned Babies Trauma Rehabilitation and Family Reunification Project in Mamfe, Cameroon. This groundbreaking programme expands our mission beyond the UK, responding to the urgent needs of abandoned, orphaned, and displaced infants affected by trauma, loss, and early relational deprivation.

During 2024–2025, Voice of the Child successfully registered the project as a recognised charity in Cameroon, completed governance groundwork, and identified a dedicated house that will serve as the first rehabilitation house of healing. Preparatory work is now underway to refurbish, equip, and staff the facility, with the project scheduled for formal launch in 2026 subject to funding.

The centre will provide:

- Safe emergency accommodation for abandoned infants.
- Trauma-informed nurturing, attachment-based developmental care
- Medical monitoring and early developmental assessments
- Secure documentation and identity protection
- Family tracing and reunification where possible
- Community education to reduce stigma, shame, and secrecy surrounding single motherhood, infertility, adoption and child abandonment.

A core pillar of the programme will be the promotion of adoption and fostering as primary family placement pathways for child where rehabilitation to family is not possible, ensuring that abandoned babies are not left to grow up in institutional settings. The project will work with government authorities, child protection systems, faith communities, and trained families to ensure each child is supported to enter a permanent family environment within one year of placement, wherever safe and appropriate.

This international expansion marks a significant milestone in our organisational evolution, positioning Voice of the Child as a cross-continental trauma-informed provider committed to safeguarding the emotional, relational, and developmental needs of the most vulnerable children, and honouring every child's right to belong, to be loved, and to grow within a family.

11. Closing Statement

Our work is not simply operational, it is humanitarian. Children deserve safe connection.

Parents deserve dignity. Families deserve hope. Despite significant challenges, our mission remains unwavering. As referrals continue to rise and family needs become more complex, VOC will evolve, strengthen its infrastructure, and pursue the financial sustainability required to protect the vital work we do.

We invite partnership, funding collaboration, advocacy, and organisational support to ensure that no child is left without safe, meaningful connection.

"The needs of children are the heart of all our work."

Approved by order of the board of trustees on 22/11/2025 and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'Phoenix-Rises Tabot-Ojong', written in a cursive style.

Phoenix-Rises Tabot-Ojong

Voice of the Child for the Year

Report of the Trustees For the Year Ended 30 April 2025

Trustee & Director of Services

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2025. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

07229248 (England and Wales)

Registered Charity number

1135666

Registered office

Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees

C Palmer
S Tabot
A Fomuso
J Ebai
P Tabot-Ojong

Independent examiner

Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our very committed team of volunteers towards our work.

Induction and training of new trustees

Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance their composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.

The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure

Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, are likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies, monitoring and control systems on the 22/11/2025.

OBJECTIVES AND ACTIVITIES

Objectives and Aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members, a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One-to-one support: Providing emotional support to families in need.

Advocacy: Supporting children and young people in need of expressing their views, wishes and feelings by representing them at professional meetings, to improve outcomes.

Public benefit

Families and Individuals Supported

A total of 3,024 individuals were supported during the reporting period. These individuals were part of 756 families accessing our services.

- 226 families were registered manually prior to December 2024
- 530 families were registered through the new online system introduced from December 2024

Service Delivery Metrics

During the reporting period, Voice of the Child delivered an estimated 15,120 contact sessions across all service types. This figure reflects the diverse contact patterns required by the families we support:

- Contact frequency varies significantly depending on family circumstances and court-directed arrangements.
- Sessions range from weekly appointments (for intensive support cases) to fortnightly, monthly, quarterly, or annual appointments as families progress.
- Fortnightly contact remains the most common pattern, aligning with typical court-ordered arrangements.
- On average, families engaged in approximately 20-30 sessions per year across all frequencies.

The organisation operated six days per week, delivering:

- Average weekly sessions: 291
- Average daily sessions: 49

Our flexible scheduling model enables us to respond to peak demand periods and accommodate the varying needs and timetables of children, families, and the courts.

Service Types Delivered

Voice of the Child delivers a tiered, graduated model of support that includes:

1. **Supervised Contact** – intensive support with direct supervision (most initial placements)
2. **Supported Contact** – reduced support and oversight as families demonstrate progress
3. **Handover Services** – minimal intervention for families preparing to transition to independent contact

Family Progression Outcomes

Our graduated support approach achieved a family progression success rate of 85%:

- 643 families (2,572 individuals) progressed from Supervised Contact to either:
 - Supported Contact
 - Handover-only arrangements
 - Independent contact outside the centre
- 113 families (452 individuals) remained in Supervised Contact due to:
 - Recent referral still in early assessment stages
 - Complex or high-risk circumstances
 - Ongoing safeguarding requirements
 - Delayed court outcomes

Effectiveness of the Graduated Model

The high progression rate demonstrates the effectiveness of our trauma-informed and relational approach, which supports parents and children to develop safer, healthier patterns of interaction. The model contributes to:

- Strengthening parental confidence, core skills, and emotional regulation
- Ensuring child safety while promoting positive and consistent relationships
- Supporting families to achieve sustainable, independent contact arrangements
- **Reducing long-term reliance on supervised or statutory services**

ACHIEVEMENT AND PERFORMANCE

Reserves policy

It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review

There is an increase in income £342,634 (£245,770 in 2023/24).

Total charitable expenditure has increased to £337,323 (£204,769 in 2023/24). However, the effect of the pandemic continues to pose further complexities for our work in terms of additional resources required to manage an exponential increase in demand for our services. A bounce back loan was secured to manage staffing and organisational cost during the Covid 19 pandemic and transition to normality. The overall result is that there was a profit of £5,311. for the year.

Charitable activities

We have continued to proactively respond to some of the challenges and opportunities presented to us this year, ensuring that our reputation grows beyond the Southeast and our services are accessible nationally. Voice of the Child - remains one of the only NACCC (National Association of Child Contact Centres) accredited child contact centre offering both Supervised and Supported contact services on weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace with more opportunities to develop partnerships. We have increased our partnership network by a further 40% this year. This includes referrals from family courts, local authorities and solicitors across the UK; e.g. Isle of Wight, Ealing, Kent, Bristol, Portsmouth children services.

Unfortunately, 95% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost-effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Voice of the child remains an experienced provider of social works placements having established partnerships with approximately 10 UK universities for 30, 100 days or 70 days placement to three undergraduate and post graduate students.

Staffing: There has been a significant transition in our staff this year due to business restructuring to ensure sustainability. A new Centre manager was recruited to manage the organizational restructuring while the previous manager resigned. We lost a total of four staff due to personal and redundancy reasons. A total of five contact staff were hired. We continued with contractors in strategic areas and where required to bridge any gaps.

Accreditation:

Voice of the Child successfully renewed its accreditation with the National Association of Child Contact Centres (NACCC) during the last accounting period, meeting all required standards for delivering supervised child contact services. We remain an accredited member (No. 1265/5) of the National Association of Child Contact Centres.

The organisation's reputation continues to grow nationally, reflected in a sustained increase in referrals from family courts and local authorities across the UK. This growth underscores both the essential nature of our work and the continuing pressure on our capacity to meet rising demand and maintain sustainable development.

Fundraising activities

Donation / Collection:

We are privileged to consistently receive in-kind donations valued at approximately £43,000 per annum from Centric Community Projects, which cover the cost of our rent. We would like to express our profound gratitude for their generosity. However, the conditions attached to this offer raise significant concerns. We are required to vacate the property with only one month's notice and are restricted to operating hours of 7:00 AM to 6:00 PM. These limitations make it exceedingly difficult to accommodate school-aged families, who typically seek contact after school or work hours during weekdays.

Moreover, there is a potential risk of disruption to the delivery of our unique services to children and families if the landlords were to terminate the contract with short notice. This situation puts us under enormous pressure to proactively seek alternative funding to secure a more suitable venue. A stable, flexible, and appropriate facility is essential to ensure we can continue responding effectively to the diverse needs of vulnerable families with certainty and consistency.

Additionally, we received a £2,500 grant from the Ministry of Defense (MOD) to support the running costs of our supported contact services and a £268 donation from Thames Valley Family Law society (TVFLS). We are deeply grateful for this contribution, which helps us sustain this vital aspect of our work.

Future Developments

Looking ahead, Voice of the Child aims to:

- secure funding for a core family support team
- establish a dedicated business development and fundraising function
- pursue research development toward becoming a recognised trauma informed research centre for family breakdown and relational interventions
- build a multidisciplinary team of psychologists and psychotherapists
- improve collaboration with courts to support smoother family transitions

In addition to UK-based development, Voice of the Child will progress the establishment of the Abandoned Babies Trauma Rehabilitation and Family Placement Project in Cameroon, which has now been formally registered as a charitable initiative and has identified a property to house the programme. This project will provide trauma-informed care for abandoned infants, alongside family tracing, adoption promotion, and fostering pathways to ensure each child can be placed in a permanent family setting within one year wherever possible.

Bringing this international project to fruition will require targeted fundraising to support refurbishment, staffing, medical and developmental resources, operational infrastructure, and cross-border safeguarding compliance. Developing a sustainable funding strategy for this initiative will be a core focus in the coming period.

Report of the Trustees
For the Year Ended 30 April 2025

A key priority across both UK and international programmes remains the securing of a permanent and accessible building, as the current premises do not provide long-term security or adequate operational flexibility. This reinforces the urgent need for stable core funding to sustain staffing, service delivery, and project expansion while ensuring that vulnerable families and children continue to receive uninterrupted support.

Constraints and Strategy

As previously highlighted, a substantial number of contact centres have closed due to the financial strain caused by the pandemic. Our charity is now experiencing a record-breaking increase in referrals, primarily linked to relationship breakdowns that occurred during this period. Many families are also traveling from further afield, some from over 75 miles away, to access our services. This increase in demand has placed immense pressure on our limited resources.

Despite the increasing demand for our services, we have not received government funding, and our reliance on limited grants and community financial support has made it challenging to meet operational needs.

Without adequate funding, it has become increasingly difficult to manage core activities, including fundraising efforts critical to advancing the organisation's mission. These financial and staffing constraints pose a serious threat to the charity's survival and its ability to meet the growing demand for services.

Moving forward, we remain committed to finding creative solutions to these challenges. Our strategy includes exploring opportunities to engage with government bodies for support and actively pursuing alternative funding sources to stabilize and expand our operations. By breaking the current cycle of financial instability, we aim to build a sustainable foundation that ensures we can continue providing essential services to the families that rely on us.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees 22/11/2025 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 22/11/2025 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Independent Examiners Report
For the Year Ended 30 April 2025

I report on the accounts for the year ended 30 April 2025 set out on pages 19-30.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements

- to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2025



Chris Sellars

FCA 09/12/2025

Statement of Financial Activities
For the Year Ended 30 April 2025

	Notes	30.04.25 Unrestricted funds £	30.04.24 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	43,268	43,325
Grants		2,500	2,500
Child Contact Services & Family Support		296,866	189,148
Other Income		-	10,797
Total Income and Endowments		342,634	245,770
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	3	27,132	19,880
Charitable activities			
Administrative Staff	4	184,615	64,886
Premises cost		45,071	44,647
Child Contact Services & Family Support		80,506	75,356
Governance costs	6	-	-
Total expenditure		337,323	204,769
NET INCOMING/ (OUTGOING) RESOURCES		5,311	41,001
RECONCILIATION OF FUNDS Total			
Funds brought forward		(53,021)	(94,022)
TOTAL FUNDS CARRIED FORWARD		(47,710)	(53,021)

Balance Sheet
For the Year Ended 30 April 2025

	Notes	£	30.04.25 Unrestricted funds £	30.04.24 Total Funds £
FIXED ASSETS				
Tangible assets	10		2,708	2,250
CURRENT ASSETS				
Debtors: amounts falling due within one year	11		326	306
Cash at bank and in hand			33,000	23,485
			<u>33,326</u>	<u>23,791</u>
CREDITORS				
Amounts falling due within one year	12		(29,672)	(18,110)
NET CURRENT ASSETS			<u>3,654</u>	<u>5,681</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			4,506	7,931
CREDITORS				
Amounts falling due after more than one year	13		(54,071)	(60,952)
NET ASSETS/(LIABILITIES)			<u>(49,565)</u>	<u>(53,021)</u>
FUNDS	14			
Unrestricted funds:				
General fund			(47,710)	(53,021)
TOTAL FUNDS			<u>(47,710)</u>	<u>(53,021)</u>

Balance Sheet

For the Year Ended 30 April 2025

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2025.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.

The financial statements were approved by the Board of Trustees on 22/11/2025 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Table 1: Statement of cash flows

	Total Funds	Prior year funds	Note
	£	£	
Cash flows from operating activities:			
<i>Net cash provided by (used in) operating activities</i>	9,515	10,528	(Table 2 below)
Cash flows from investing activities:			
Dividends, interest, and rents from investments	-	-	
Proceeds from the sale of property, plant and equipment	-	-	
Purchase of property, plant and equipment	-	-	
Proceeds from sale of investments	-	-	
Purchase of investments	-	-	
<i>Net cash provided by (used in) investing activities</i>	9,515	10,528	
Cash flows from financing activities:			
Repayments of borrowing	-	-	
Cash inflows from new borrowing	-	-	
Receipt of endowment	-	-	
<i>Net cash provided by (used in) financing activities</i>	-	-	
Change in cash and cash equivalents in the reporting period	9,515	10,528	
Cash and cash equivalents at the beginning of the reporting period	23,485	12,957	(Table 3 below)
Change in cash and cash equivalents due to exchange rate movements	-	-	
Cash and cash equivalents at the end of the reporting period	33,000	23,485	(Table 3 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	5,311	41,001
	Adjustments for:		
	Depreciation charges	1,779	1,325
	Dividends, interest and rents from investments	-	-
	Fixed asset (additions)/disposal	(2,237)	(798)
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	(20)	(306)
	Increase/(decrease) in creditors	4,682	(30,694)
	Net cash provided by (used in) operating activities	9,515	10,528

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	33,000	23,485
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	33,000	23,485

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Notes to the Financial Statements
For the Year Ended 30 April 2025

2. VOLUNTARY INCOME

	30.04.25	30.04.24
	Unrestricted	Total
	funds	funds
	£	£
Donations	<u>43,268</u>	<u>43,325</u>

Donations in the year include, Rent donation of £43,000, and £268 from Thames Valley Family Lawyers Society.

3. COSTS OF GENERATING VOLUNTARY INCOME

	30.04.25	30.04.24
	Unrestricted	Total
	Funds	Funds
	£	£
Support costs	<u>27,132</u>	<u>19,880</u>

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs	Support Costs	Totals
	£	£	£
Administrative staff	137,357	47,258	184,615
Premises costs	-	45,071	45,071
Child Contact Services & Family Support	80,506	-	80,506
	<u>217,863</u>	<u>92,329</u>	<u>310,192</u>

5. COSTS

	Finance	Management	Totals
	£	£	£
Cost of generating voluntary income		27,132	27,132
Administrative staff		184,615	184,615
Premises costs	-	45,071	45,071
Child Contact Services & Family Support	80,506	-	80,506
	<u>80,506</u>	<u>256,818</u>	<u>337,324</u>

Notes to the Financial Statements
For the Year Ended 30 April 2025

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.25 Total activities	30.04.24 Total activities
	£	£	£	£	£
Postage & stationery		165	-	165	70
Other administrative expenses	24,773	28,861		53,634	22,567
Bank charges	2,359			2,359	2,929
Telephone		3,019		3,019	3,011
Insurance & Rent			45,071	45,071	44,647
Sundries	-	13,434		13,434	2,195
Staff Training		-		-	-
Wages & Salaries		137,357		137,357	52,669
Depreciation	-	1,779	-	1,779	1,325
	<u>27,132</u>	<u>184,615</u>	<u>45,071</u>	<u>256,818</u>	<u>129,413</u>

6. GOVERNANCE COSTS

	30.04.25 Unrestricted funds £	30.04.24 Total funds £
Independent examiner's fees	<u>1,200</u>	<u>1,200</u>

7. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.04.25 Unrestricted Funds £	30.04.24 Total Funds £
Depreciation - owned assets	<u>1,779</u>	<u>1,325</u>

8. TRUSTEES' REMUNERATION AND BENEFITS

Trustees did not receive remuneration neither for the year ended 30 April 2025 nor for the year ended 30 April 2024.

Trustees' expenses

There were no trustees' expenses paid neither for the year ended 30 April 2025 nor for the year ended 30 April 2024.

9. STAFF COSTS

	30.04.25	30.04.24
	£	£
Wages and salaries	<u>137,357</u>	<u>52,669</u>

The average monthly number of employees during the year was as follows:

30.04.25	30.04.24
<u>6</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

10. TANGIBLE FIXED ASSETS

	Plant and Machinery £	Fixtures and fittings £	Totals £
COST			
On 1 May 2024 and 30 April 2025	46,988	6,943	53,931
Additions	<u>2,237</u>	<u>-</u>	<u>2,237</u>
	49,225	6,943	56,168
DEPRECIATION			
1 May 2024	44,739	6,943	51,682
Charge for year	<u>1,779</u>	<u>-</u>	<u>1,779</u>
30 April 2025	46,518	6,943	53,461
NET BOOK VALUE			
30 April 2025	<u>2,708</u>	<u>-</u>	<u>2,708</u>
30 April 2024	<u>2,250</u>	<u>-</u>	<u>2,250</u>

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.04.25	30.04.24
	£	£
Other debtors	326	306
	<u> </u>	<u> </u>

12. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.04.25	30.04.24
	£	£
Trade Creditors	888	818
Other creditors	18,784	7,292
Loans	<u>10,000</u>	<u>10,000</u>
	<u>29,672</u>	<u>18,110</u>
	<u> </u>	<u> </u>

Included within Other loans is a COVID bounce back loan of £10,000 (2024: £10,000), which is 100% guaranteed by the government.

13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.04.25	30.04.24
	£	£
Other loans - 1-2 years	<u>54,071</u>	<u>60,952</u>

Included within Other loans is a COVID bounce back loan of £27,763 (2024: £34,644), which is 100% guaranteed by the government.

14. MOVEMENT IN FUNDS

	At 1.05.24 £	Net Movement In Funds £	At 30.04.25 £
Unrestricted Funds			
General Fund	<u>(53,021)</u>	<u>5,311</u>	<u>(47,710)</u>
TOTAL FUNDS	<u><u>(53,021)</u></u>	<u><u>5,311</u></u>	<u><u>(47,710)</u></u>

Net movement in funds, included in the above are as follows:

	Income Resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	<u>342,634</u>	<u>(337,323)</u>	<u>5,311</u>
TOTAL FUNDS	<u><u>342,634</u></u>	<u><u>(337,323)</u></u>	<u><u>5,311</u></u>

Voice of the Child

Detailed Statement of Financial Activities for the Year Ended 30 April 2025

	30.04.25 Unrestricted funds £	30.04.24 Total funds £
INCOME AND ENDOWMENTS		
Donations	43,268	43,325
Incoming resources from charitable activities		
Child Contact Services & Family Support	296,866	189,148
Grants	2,500	2,500
Other Income	-	10,797
Total income and endowments	342,634	245,770
EXPENDITURE ON		
Charitable activities		
Wages	137,357	52,669
Rent, Rates and Water	43,000	43,000
Child Contact Services & Family Support	80,506	75,356
	260,863	171,025
Governance costs		
Independent examiner's fees	1,200	1,200
Support costs Management		
Telephone	3,019	3,011
Postage and stationery	165	70
Software	479	216
Subscriptions	25,010	1,692
Other expenditure	13,434	2,195
Marketing	1,962	1,861
Accountancy	310	564
Plant, machinery, fixtures and fittings- Depreciation	1,779	1,325
Entertainment	133	419
Staff training and welfare	1,277	1,427
Repairs & Maintenance	8,321	4,238
Travel & Subsistence	9,593	6,670
Legal & Professional	5,348	4,280
	72,030	29,168
Finance		
Insurance	2,071	1,647
Bank charges	2,359	2,929
	4,430	4,576
Total resources expended	337,323	204,769

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2025

	30.04.25	30.04.24
	Unrestricted funds	Total funds
	£	£
	<hr/>	<hr/>
Net incoming resources/ (outgoing resources)	5,311	41,001
	<hr/> <hr/>	<hr/> <hr/>