VOICE OF THE CHILD

England & Wales · Charity number 1135666

Details

Other names	VOC
Status	Registered
Legal form	Charitable company
Company number	07229248
Registered	2010-04-26
Register	View on the Charity Commission register

Contact

Address	8 Beacontree Plaza Gillette Way Reading RG2 0BS
Phone	01183271150
Email	accounts@voiceofthechild.org
Website	www.voiceofthechild.org

Activities

Objects: THE PROMOTION OF GOOD HEALTH, ADVANCEMENT OF EDUCATION AND RELIEF OF POVERTY OF CHILDREN AND THEIR FAMILIES, IN PARTICULAR BUT NOT EXCLUSIVELY AMONGST BLACK AND MINORITY ETHNIC COMMUNITIES, BY PROVIDING A COMMUNITY BASED FAMILY SUPPORT FACILITY

Activities: Voice of the Child is a child contact and family support centre working to empower and strengthen families.We also provide respite care and sensory aid (through our sensory facility) to individuals with special needs and or learning difficulties.

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Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research
- **What:** Education/training, Disability, The Prevention Or Relief Of Poverty, Overseas Aid/famine Relief, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- **Area of benefit:** UNDEFINED.
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-30	£342,634	£337,323	-	-
2024-04-30	£245,770	£204,769	-	-
2023-04-30	£196,000	£204,000	-	-
2022-04-30	£193,117	£204,906	-	-
2021-04-30	£148,807	£182,211	-	-

Trustees

Name	Role	Appointed
Phoenix-Rises Tabot-Ojong	Chair	2014-08-13
ANTHONY FOMUSO		
Catherine Palmer		2023-05-19
JULIAN EBAI HONS LLM		
Phoenix-Rises Tabot Ojong		2023-06-14

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VOICE OF THE CHILD

England & Wales - Charity number 1135666

Accounts

REGISTERED COMPANY NUMBER: 07229248 (England and Wales)
REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and
Unaudited Financial Statements for the Year Ended 30 April 2025 for

Voice of the Child

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Voice of the Child

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Voice of the Child for the Year

Strategic Report
For the Year Ended 30 April 2025

The trustees present their strategic report for the year ended 30 April 2025.

Voice of the Child delivered significant measurable impact during the 2024–2025 period, providing essential supervised, supported, and handover contact services to vulnerable children and families experiencing separation, court intervention, safeguarding risk, and emotional distress.

Key Impact Highlights:

- Total Families Supported: 756
- Total Individuals Supported: 3,024
- Estimated Annual Contact Sessions Delivered: 15,120
- Average Weekly Sessions: 291
- Family Progression Success Rate: 85%

Why This Matters:
These outcomes demonstrate high service utilisation, strong progression toward safer and more independent family arrangements, and a continued reliance on Voice of the Child as a critical intervention service within the family justice, social care, and safeguarding landscape.

The improved online registration system launched in December 2024 further strengthened operational efficiency, data accuracy, and responsiveness to rising demand.

1. Introduction

Voice of the Child (VOC) continues to serve as a vital support service for vulnerable children and families experiencing separation, relational breakdown, safeguarding concerns, and court-ordered contact arrangements. Throughout 2024/2025, demand for our services increased significantly, particularly among high-conflict families, cases involving domestic violence, emotional harm, mental health and complex multi-agency involvement.

Despite operating with a small team and limited resources, our commitment to the emotional safety, wellbeing, and best interests of children has remained at the centre of our mission:

"The needs of children are the heart of all our work."

2. Service Delivery Overview

In 2024/2025, VOC operated five days per week (Monday, Wednesday, Thursday, Friday, and Saturday), offering:

- Supervised contact
- Supported contact
- Handover services
- Risk-aware family support
- Reports for courts and social care
- Safeguarding-aligned case management

Observed Trends:

- Over 60% rise in referrals

- Increased complexity of case profiles
- Higher emotional and behavioural needs in children
- Growing involvement from local authorities and family courts
- Longer referral waiting times due to capacity constraints

3. Operational Challenges

Staffing Challenges:

- Chronic staff shortages, particularly on Saturdays
- Reliance on a small number of staff to cover gaps
- Burnout, and stress related to increased work load and dealing with trauma
- Disruption to continuity for families
- Increase in complaints relating to delays and cancellations

Operational Pressures:

- Highly complex cases requiring more professional time
- Minimal administrative capacity
- Limited funding affecting wages and retention
- Growing backlog of families awaiting contact arrangements

4. Business Case for Restructuring

Objectives:

- Align staffing model with operational needs
- Improve continuity and reliability for families
- Reduce burnout and role strain
- Support increasing demand for services
- Strengthen quality, accountability, and safeguarding standards

Proposed Staffing Model:

- Six Full-time Contact Support Workers split into two teams
- Each team working alternating weekends to provide fair coverage.

Implementation Steps:

- One-to-one staff consultations
- Option for staff to transition to new full-time structure
- Redundancy where required
- Recruitment of new full-time team members

Reviewed Outcome:

- Initial transition to a six-day operating full time contact staffing model due to limited funding
- Consistent staffing across every Saturday and Sunday
- Improved scheduling, planning, and availability

5. Digital Transformation

To reduce administrative burden and increase efficiency:

- Online booking system launched, and parents can book sessions directly reducing administrative workload.
- Bespoke VOC CRM under development: enabling case tracking, secure storage, reporting & workflow automation
- Decision made after failed adoption of Charity Log due to cost and incompatibility

6. Financial and Sustainability Challenges

Despite growth in service demand, VOC continues to face:

- Limited funding
- No dedicated staff for business development or fundraising
- No funding running cost / core roles /projects
- Staff shortages and below-market wages impacting retention

Impact:

- Service pressure rises
- Waiting lists grow
- Wellbeing risks for staff
- Staff retention
- Operational vulnerability

7. Strategic Priorities for 2025/2026

1. Business Development & Fundraising
   - Recruitment of development and fundraising team
   - Grant applications and partnerships to support various projects & Staff retention.
   - Core funding to cover specific roles / Running Cost, including rental cost of a new unrestricted premises.
   - Crowdfunding and community-based events
   - Development of international trauma-informed rehabilitation model through the Abandoned Babies Project in Cameroon, promoting adoption and fostering pathways to ensure family placement within one year.

2. Marketing & Public Awareness
   - Dedicated marketing/social media support
   - Visibility to attract donors, volunteers, and sponsors

3. Enhancing trauma-informed delivery and creating capacity for research development through formal collaboration with a university institution.

4. Staff Support & Capacity Building
- Trauma-informed training
- Emotional resilience support
- Intern and volunteer involvement

5. Operational Strengthening
- Extended service hours
- Explore unrestricted pro bono premises partnerships / funding to cover rental premises.
- Reduce operating costs

8. Commitment Going Forward

Voice of the Child remains dedicated to:
- Child-centred practice
- Safe relational environments
- Trauma-aware services
- Compassionate professional standards
- Equitable access for vulnerable families

We recognise the importance of collaboration with commissioners, donors, stakeholders, and community partners.

9. Full-Service Impact Findings

Our full services impact analysis, based on operational data from 2024–2025, demonstrates strong measurable outcomes across all service categories.

Detailed Impact Breakdown:
- Manual Family Registrations (pre-Dec 2024): 226 families
- Website Registrations (Dec 2024 onward): 530 families
- Total Individuals Supported: 3,024
- Contact Frequency Range: weekly, fortnightly, monthly, quarterly, annual

Progression Outcomes:
- 643 families (2,572 individuals) successfully progressed to less intensive support
- 113 families (452 individuals) remain in supervised support beyond 1year due to complexity and delayed court outcomes.

Operational Capacity Indicators:
- Operating Schedule: 6 days per week
- Estimated Annual Sessions: 15,120
- Average Weekly Sessions: 291
- Average Daily Sessions: 49
- Ability to scale capacity during peak demand

Quality Assurance:

- Staff trained in safeguarding and contact facilitation
- Regular case reviews and supervision
- Compliance with statutory frameworks and best practice guidance

Conclusion:
These findings affirm that Voice of the Child delivers high-impact, high-volume, outcomes-focused services that promote safer family relationships and reduce dependency on supervised contact.

10. International Expansion: Abandoned Babies Trauma Rehabilitation Project -Cameroon

Voice of the Child is proud to announce the establishment of its new international initiative, the Abandoned Babies Trauma Rehabilitation and Family Reunification Project in Mamfe, Cameroon. This groundbreaking programme expands our mission beyond the UK, responding to the urgent needs of abandoned, orphaned, and displaced infants affected by trauma, loss, and early relational deprivation.
During 2024–2025, Vice of the Child successfully registered the project as a recognised charity in Cameroon, completed governance groundwork, and identified a dedicated house that will serve as the first rehabilitation house of healing. Preparatory work is now underway to refurbish, equip, and staff the facility, with the project scheduled for formal launch in 2026 subject to funding.
The centre will provide:

- Safe emergency accommodation for abandoned infants.
- Trauma-informed nurturing, attachment-based developmental care
- Medical monitoring and early developmental assessments
- Secure documentation and identity protection
- Family tracing and reunification where possible
- Community education to reduce stigma, shame, and secrecy surrounding single motherhood, infertility, adoption and child abandonment.

A core pillar of the programme will be the promotion of adoption and fostering as primary family placement pathways for child where rehabilitation to family is not possible, ensuring that abandoned babies are not left to grow up in institutional settings. The project will work with government authorities, child protection systems, faith communities, and trained families to ensure each child is supported to enter a permanent family environment within one year of placement, wherever safe and appropriate.

This international expansion marks a significant milestone in our organisational evolution, positioning Voice of the Child as a cross-continental trauma-informed provider committed to safeguarding the emotional, relational, and developmental needs of the most vulnerable children, and honouring every child's right to belong, to be loved, and to grow within a family.

11. Closing Statement

Our work is not simply operational, it is humanitarian. Children deserve safe connection.
Parents deserve dignity. Families deserve hope. Despite significant challenges, our mission remains unwavering. As referrals continue to rise and family needs become more complex, VOC will evolve, strengthen its infrastructure, and pursue the financial sustainability required to protect the vital work we do.

We invite partnership, funding collaboration, advocacy, and organisational support to ensure that no child is left without safe, meaningful connection.

"The needs of children are the heart of all our work."

Approved by order of the board of trustees on 22/11/2025 and signed on its behalf by:



Phoenix-Rises Tabot-Ojong

Report of the Trustees
For the Year Ended 30 April 2025

Trustee & Director of Services

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2025. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
07229248 (England and Wales)

Registered Charity number
1135666

Registered office
Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees
C Palmer
S Tabot
A Fomuso
J Ebai
P Tabot-Ojong

Independent examiner
Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our very committed team of volunteers towards our work.

Induction and training of new trustees

Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance their composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.
The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure

Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, are likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies, monitoring and control systems on the 22/11/2025.

OBJECTIVES AND ACTIVITIES

Objectives and Aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members, a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One-to-one support: Providing emotional support to families in need.
Advocacy: Supporting children and young people in need of expressing their views, wishes and feelings by representing them at professional meetings, to improve outcomes.

Public benefit

Families and Individuals Supported

A total of 3,024 individuals were supported during the reporting period. These individuals were part of 756 families accessing our services.

- 226 families were registered manually prior to December 2024
- 530 families were registered through the new online system introduced from December 2024

Service Delivery Metrics

During the reporting period, Voice of the Child delivered an estimated 15,120 contact sessions across all service types. This figure reflects the diverse contact patterns required by the families we support:

- Contact frequency varies significantly depending on family circumstances and court-directed arrangements.
- Sessions range from weekly appointments (for intensive support cases) to fortnightly, monthly, quarterly, or annual appointments as families progress.
- Fortnightly contact remains the most common pattern, aligning with typical court-ordered arrangements.
- On average, families engaged in approximately 20-30 sessions per year across all frequencies.

The organisation operated six days per week, delivering:

- Average weekly sessions: 291
- Average daily sessions: 49

Our flexible scheduling model enables us to respond to peak demand periods and accommodate the varying needs and timetables of children, families, and the courts.

Service Types Delivered

Voice of the Child delivers a tiered, graduated model of support that includes:

1. **Supervised Contact** – intensive support with direct supervision (most initial placements)
2. **Supported Contact** – reduced support and oversight as families demonstrate progress
3. **Handover Services** – minimal intervention for families preparing to transition to independent contact

Family Progression Outcomes

Our graduated support approach achieved a family progression success rate of 85%:

- 643 families (2,572 individuals) progressed from Supervised Contact to either:
  - Supported Contact
  - Handover-only arrangements
  - Independent contact outside the centre
- 113 families (452 individuals) remained in Supervised Contact due to:
  - Recent referral still in early assessment stages
  - Complex or high-risk circumstances
  - Ongoing safeguarding requirements
  - Delayed court outcomes

Effectiveness of the Graduated Model

The high progression rate demonstrates the effectiveness of our trauma-informed and relational approach, which supports parents and children to develop safer, healthier patterns of interaction. The model contributes to:

- Strengthening parental confidence, core skills, and emotional regulation
- Ensuring child safety while promoting positive and consistent relationships
- Supporting families to achieve sustainable, independent contact arrangements
- **Reducing long-term reliance on supervised or statutory services**

ACHIEVEMENT AND PERFORMANCE

Reserves policy
It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review
There is an increase in income £342,634 (£245,770 in 2023/24).

Total charitable expenditure has increased to £337,323 (£204,769 in 2023/24). However, the effect of the pandemic continues to pose further complexities for our work in terms of additional resources required to manage an exponential increase in demand for our services. A bounce back loan was secured to manage staffing and organisational cost during the Covid 19 pandemic and transition to normality. The overall result is that there was a profit of £5,311. for the year.

Charitable activities
We have continued to proactively respond to some of the challenges and opportunities presented to us this year, ensuring that our reputation grows beyond the Southeast and our services are accessible nationally. Voice of the Child - remains one of the only NACCC (National Association of Child Contact Centres) accredited child contact centre offering both Supervised and Supported contact services on weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace with more opportunities to develop partnerships. We have increased our partnership network by a further 40% this year. This includes referrals from family courts, local authorities and solicitors across the UK; e.g. Isle of Wight, Ealing, Kent, Bristol, Portsmouth children services.

Unfortunately, 95% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost-effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Voice of the child remains an experienced provider of social works placements having established partnerships with approximately 10 UK universities for 30, 100 days or 70 days placement to three undergraduate and post graduate students.

Staffing: There has been a significant transition in our staff this year due to business restructuring to ensure sustainability. A new Centre manager was recruited to manage the organizational restructuring while the previous manager resigned. We lost a total of four staff due to personal and redundancy reasons. A total of five contact staff were hired. We continued with contractors in strategic areas and where required to bridge any gaps.

Accreditation:
Voice of the Child successfully renewed its accreditation with the National Association of Child Contact Centres (NACCC) during the last accounting period, meeting all required standards for delivering supervised child contact services. We remain an accredited member (No. 1265/5) of the National Association of Child Contact Centres.

The organisation's reputation continues to grow nationally, reflected in a sustained increase in referrals from family courts and local authorities across the UK. This growth underscores both the essential nature of our work and the continuing pressure on our capacity to meet rising demand and maintain sustainable development.

Fundraising activities

Donation / Collection:

We are privileged to consistently receive in-kind donations valued at approximately £43,000 per annum from Centric Community Projects, which cover the cost of our rent. We would like to express our profound gratitude for their generosity. However, the conditions attached to this offer raise significant concerns. We are required to vacate the property with only one month's notice and are restricted to operating hours of 7:00 AM to 6:00 PM. These limitations make it exceedingly difficult to accommodate school-aged families, who typically seek contact after school or work hours during weekdays.

Moreover, there is a potential risk of disruption to the delivery of our unique services to children and families if the landlords were to terminate the contract with short notice. This situation puts us under enormous pressure to proactively seek alternative funding to secure a more suitable venue. A stable, flexible, and appropriate facility is essential to ensure we can continue responding effectively to the diverse needs of vulnerable families with certainty and consistency.

Additionally, we received a £2,500 grant from the Ministry of Defense (MOD) to support the running costs of our supported contact services and a £268 donation from Thames Valley Family Law society (TVFLS). We are deeply grateful for this contribution, which helps us sustain this vital aspect of our work.

Future Developments

Looking ahead, Voice of the Child aims to:

- secure funding for a core family support team
- establish a dedicated business development and fundraising function
- pursue research development toward becoming a recognised trauma informed research centre for family breakdown and relational interventions
- build a multidisciplinary team of psychologists and psychotherapists
- improve collaboration with courts to support smoother family transitions

In addition to UK-based development, Voice of the Child will progress the establishment of the Abandoned Babies Trauma Rehabilitation and Family Placement Project in Cameroon, which has now been formally registered as a charitable initiative and has identified a property to house the programme. This project will provide trauma-informed care for abandoned infants, alongside family tracing, adoption promotion, and fostering pathways to ensure each child can be placed in a permanent family setting within one year wherever possible.

Bringing this international project to fruition will require targeted fundraising to support refurbishment, staffing, medical and developmental resources, operational infrastructure, and cross-border safeguarding compliance. Developing a sustainable funding strategy for this initiative will be a core focus in the coming period.

A key priority across both UK and international programmes remains the securing of a permanent and accessible building, as the current premises do not provide long-term security or adequate operational flexibility. This reinforces the urgent need for stable core funding to sustain staffing, service delivery, and project expansion while ensuring that vulnerable families and children continue to receive uninterrupted support.

Constraints and Strategy

As previously highlighted, a substantial number of contact centres have closed due to the financial strain caused by the pandemic. Our charity is now experiencing a record-breaking increase in referrals, primarily linked to relationship breakdowns that occurred during this period. Many families are also traveling from further afield, some from over 75 miles away, to access our services. This increase in demand has placed immense pressure on our limited resources.

Despite the increasing demand for our services, we have not received government funding, and our reliance on limited grants and community financial support has made it challenging to meet operational needs.

Without adequate funding, it has become increasingly difficult to manage core activities, including fundraising efforts critical to advancing the organisation's mission. These financial and staffing constraints pose a serious threat to the charity's survival and its ability to meet the growing demand for services.

Moving forward, we remain committed to finding creative solutions to these challenges. Our strategy includes exploring opportunities to engage with government bodies for support and actively pursuing alternative funding sources to stabilize and expand our operations. By breaking the current cycle of financial instability, we aim to build a sustainable foundation that ensures we can continue providing essential services to the families that rely on us.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees 22/11/2025 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 22/11/2025 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2025

I report on the accounts for the year ended 30 April 2025 set out on pages 19-30.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements

- to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice:
  Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2025



Chris Sellars

FCA 09/12/2025

Voice of the Child

Statement of Financial Activities
For the Year Ended 30 April 2025

	Notes	30.04.25 Unrestricted funds £	30.04.24 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	43,268	43,325
Grants		2,500	2,500
Child Contact Services & Family Support		296,866	189,148
Other Income		-	10,797
Total Income and Endowments		**342,634**	**245,770**
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	3	27,132	19,880
Charitable activities	4		
Administrative Staff		184,615	64,886
Premises cost		45,071	44,647
Child Contact Services &Family Support		80,506	75,356
Governance costs	**6**	-	-
Total expenditure		**337,323**	**204,769**
NET INCOMING/ (OUTGOING) RESOURCES		5,311	41,001
RECONCILIATION OF FUNDS Total			
Funds brought forward		(53,021)	(94,022)
TOTAL FUNDS CARRIED FORWARD		(47,710)	(53,021)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2025

	Notes	£	30.04.25 Unrestricted funds £	30.04.24 Total Funds £
FIXED ASSETS				
Tangible assets	10		2,708	2,250
CURRENT ASSETS				
Debtors: amounts falling due within one year	11		326	306
Cash at bank and in hand			33,000	23,485
			33,326	23,791
CREDITORS				
Amounts falling due within one year	12		(29,672)	(18,110)
NET CURRENT ASSETS			3,654	5,681
TOTAL ASSETS LESS CURRENT LIABILITIES			4,506	7,931
CREDITORS				
Amounts falling due after more than one year	13		(54,071)	(60,952)
NET ASSETS/(LIABILITIES)			(49,565)	(53,021)
FUNDS	14			
Unrestricted funds:				
General fund			(47,710)	(53,021)
TOTAL FUNDS			(47,710)	(53,021)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2025

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2025.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.
The financial statements were approved by the Board of Trustees on 22/11/2025 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Table 1: Statement of cash flows

		Total Funds	Prior year funds	Note
		£	£	
	Cash flows from operating activities:			
	Net cash provided by (used in) operating activities	9,515	10,528	(Table 2 below)
	Cash flows from investing activities:			
	Dividends, interest, and rents from investments	-	-	
	Proceeds from the sale of property, plant and equipment	-	-	
	Purchase of property, plant and equipment	-	-	
	Proceeds from sale of investments	-	-	
	Purchase of investments	-	-	
	Net cash provided by (used in) investing activities	9,515	10,528	
	Cash flows from financing activities:			
	Repayments of borrowing	-	-	
	Cash inflows from new borrowing	-	-	
	Receipt of endowment	-	-	
	Net cash provided by (used in) financing activities	-	-	
	Change in cash and cash equivalents in the reporting period	9,515	10,528	
	Cash and cash equivalents at the beginning of the reporting period	23,485	12,957	(Table 3 below)
	Change in cash and cash equivalents due to exchange rate movements	-	-	
	Cash and cash equivalents at the end of the reporting period	33,000	23,485	(Table 3 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	5,311	41,001
	Adjustments for:		
	Depreciation charges	1,779	1,325
	Dividends, interest and rents from investments	-	-
	Fixed asset (additions)/disposal	(2,237)	(798)
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	(20)	(306)
	Increase/(decrease) in creditors	4,682	(30,694)
	Net cash provided by (used in) operating activities	9,515	10,528

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	33,000	23,485
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	33,000	23,485

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

	30.04.25 Unrestricted funds £	30.04.24 Total funds £
Donations	43,268	43,325

Donations in the year include, Rent donation of £43,000, and £268 from Thames Valley Family Lawyers Society.

3. COSTS OF GENERATING VOLUNTARY INCOME

	30.04.25 Unrestricted Funds £	30.04.24 Total Funds £
Support costs	27,132	19,880

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support Costs £	Totals £
Administrative staff	137,357	47,258	184,615
Premises costs	-	45,071	45,071
Child Contact Services & Family Support	80,506	-	80,506
	217,863	92,329	310,192

5. COSTS

	Finance £	Management £	Totals £
Cost of generating voluntary income		27,132	27,132
Administrative staff		184,615	184,615
Premises costs	-	45,071	45,071
Child Contact Services & Family Support	80,506	-	80,506
	80,506	256,818	337,324

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.25 Total activities	30.04.24 Total activities
	£	£	£	£	£
Postage& stationery		165	-	165	70
Other administrative expenses	24,773	28,861		53,634	22,567
Bank charges	2,359			2,359	2,929
Telephone		3,019		3,019	3,011
Insurance & Rent			45,071	45,071	44,647
Sundries	-	13,434		13,434	2,195
Staff Training		-		-	-
Wages & Salaries		137,357		137,357	52,669
Depreciation	-	1,779	-	1,779	1,325
	27,132	184,615	45,071	256,818	129,413

6. GOVERNANCE COSTS

	30.04.25 Unrestricted funds	30.04.24 Total funds
	£	£
Independent examiner's fees	1,200	1,200

7. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.04.25 Unrestricted Funds	30.04.24 Total Funds
	£	£
Depreciation - owned assets	1,779	1,325

8. TRUSTEES' REMUNERATION AND BENEFITS

Trustees did not receive remuneration neither for the year ended 30 April 2025 nor for the year ended 30 April 2024.

Trustees' expenses
There were no trustees' expenses paid neither for the year ended 30 April 2025 nor for the year ended 30 April 2024.

9. STAFF COSTS

	30.04.25	30.04.24
	£	£
Wages and salaries	137,357	52,669

The average monthly number of employees during the year was as follows:

30.04.25	30.04.24
6	5

No employees received emoluments in excess of £60,000.

10. TANGIBLE FIXED ASSETS

	Plant and Machinery	Fixtures and fittings	Totals
	£	£	£
COST			
On 1 May 2024 and 30 April 2025	46,988	6,943	53,931
Additions	2,237	-	2,237
	49,225	**6,943**	**56,168**
DEPRECIATION			
1 May 2024	44,739	6,943	51,682
Charge for year	1,779	-	1,779
30 April 2025	**46,518**	**6,943**	**53,461**
NET BOOK VALUE			
30 April 2025	2,708	-	2,708
30 April 2024	2,250	-	2,250

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.04.25	30.04.24
	£	£
Other debtors	326	306

12. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.04.25	30.04.24
	£	£
Trade Creditors	888	818
Other creditors	18,784	7,292
Loans	10,000	10,000
	29,672	18,110

Included within Other loans is a COVID bounce back loan of £10,000 (2024: £10,000), which is 100% guaranteed by the government.

13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.04.25	30.04.24
	£	£
Other loans - 1-2 years	54,071	60,952

Included within Other loans is a COVID bounce back loan of £27,763 (2024: £34,644), which is 100% guaranteed by the government.

14. MOVEMENT IN FUNDS

	At 1.05.24	Net Movement In Funds	At 30.04.25
	£	£	£
Unrestricted Funds			
General Fund	(53,021)	5,311	(47,710)
TOTAL FUNDS	(53,021)	5,311	(47,710)

Net movement in funds, included in the above are as follows:

	Income Resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	342,634	(337,323)	5,311
TOTAL FUNDS	342,634	(337,323)	5,311

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2025

	30.04.25 Unrestricted funds	30.04.24 Total funds
INCOME AND ENDOWMENTS	£	£
Donations	43,268	43,325
Incoming resources from charitable activities		
Child Contact Services & Family Support	296,866	189,148
Grants	2,500	2,500
Other Income	-	10,797
Total income and endowments	**342,634**	**245,770**
EXPENDITURE ON		
Charitable activities		
Wages	137,357	52,669
Rent, Rates and Water	43,000	43,000
Child Contact Services &Family Support	80,506	75,356
	260,863	**171,025**
Governance costs		
Independent examiner's fees	1,200	1,200
Support costs Management		
Telephone	3,019	3,011
Postage and stationery	165	70
Software	479	216
Subscriptions	25,010	1,692
Other expenditure	13,434	2,195
Marketing	1,962	1,861
Accountancy	310	564
Plant, machinery, fixtures and fittings- Depreciation	1,779	1,325
Entertainment	133	419
Staff training and welfare	1,277	1,427
Repairs & Maintenance	8,321	4,238
Travel & Subsistence	9,593	6,670
Legal & Professional	5,348	4,280
	72,030	29,168
Finance		
Insurance	2,071	1,647
Bank charges	2,359	2,929
	4,430	4,576
Total resources expended	**337,323**	**204,769**

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2025

	30.04.25 Unrestricted funds £	30.04.24 Total funds £
Net incoming resources/ (outgoing resources)	5,311	41,001

VOICE OF THE CHILD

England & Wales - Charity number 1135666

Accounts

REGISTERED COMPANY NUMBER: 07229248 (England and Wales)
REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and
Unaudited Financial Statements for the Year Ended 30 April 2024 for

Voice of the Child

Voice of the Child for the Year

Strategic Report
For the Year Ended 30 April 2024

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Voice of the Child

Strategic Report
For the Year Ended 30 April 2024

The trustees present their strategic report for the year ended 30 April 2024.

Our Child Contact Centre continues to experience a significant increase in demand for services amidst rising referrals of complex cases involving relationship breakdowns, domestic violence, and challenging family dynamics. This increased demand, coupled with our limited resources and a small team focused on frontline service delivery, has posed ongoing operational and financial challenges.

Challenges:

- Resource Limitations: Despite the urgent need for dedicated roles in business development, fundraising, and marketing to ensure growth and sustainability, financial constraints hinder recruitment.
- Increased Demand: The continued rise in complex cases places significant pressure on staff wellbeing and stretches our capacity to deliver timely services.
- Operational Struggles: Staff burnout, minimal wages, and limited funding remain key concerns, exacerbated by the ongoing backlog of family referrals.

Strategic Priorities:

To address these challenges, we recognise the need for a dedicated focus on growth, sustainability, and awareness. Key priorities include:

1. Business Development and Fundraising
    - Recruit a strategic business development and fundraising team to identify and secure funding opportunities and partnerships.
    - Explore low-cost, high-impact initiatives such as online crowdfunding and community fundraising events.
    - Build partnerships with local businesses and community organisations for sponsorships and financial support.
2. Marketing and Awareness
    - Establish a marketing and social media team to raise awareness of our services and financial needs.
    - Launch public awareness campaigns to highlight the importance of our work and attract donations, volunteers, and partnerships.
3. Staff Support and Capacity Building
    - Provide training for managing complex trauma cases and explore opportunities for therapeutic support for staff.
    - Engage volunteers and interns to alleviate pressure on the core team.
4. Operational Improvements
    - Consider extending service hours to reduce the case backlog.
    - Explore partnerships for pro bono support or rent-free premises to reduce operational costs.

Conclusion
Our charity remains committed to meeting the needs of vulnerable families despite significant challenges. To achieve long-term sustainability and growth, we must prioritise strategic investment in business

development, fundraising, and marketing while continuing to advocate for support from our community and stakeholders.
We invite collaboration and support as we continue to provide critical services to families in need.

"The needs of children are the heart of all our work".

Approved by order of the board of trustees on 24/01/25 and signed on its behalf by:



Phoenix-Rises Tabot-Ojong

Trustee & Director of Services

Voice of the Child

Report of the Trustees for the
Year Ended 30 April 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2024. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
07229248 (England and Wales)

Registered Charity number
1135666

Registered office
Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees
C Palmer
S Tabot
A Fomuso
J Ebai
P Tabot-Ojong

Independent examiner
Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our some very committed team of volunteers towards our work.

Induction and training of new trustees

Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance its composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.
The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure

Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, would be likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies and monitoring and control systems on the 12th of March 2024.

OBJECTIVES AND ACTIVITIES

Objectives and Aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One to one support: Providing emotional support to families in need.

Advocacy: Supporting children and young people in need to have their views, wishes and feelings represented at professional meetings, to improve outcomes

Public benefit

The constraints of funding continue to limit the services we provide to the residents of Berkshire, Buckinghamshire and the surrounding counties although like in the previous year, we have continued to see an increase in the demand for our Family Empowerment Hub and Child Contact Services from further afield from Local Authorities, solicitors and courts beyond the South East, e.g. Wales, Swindon, Portsmouth, Bournemouth, London etc

Approximately 10489 people (including Children & family members). Individuals who benefited from our services this year range from 0 - 55 years of age of which 96% are under 18 years old, albeit their parents being the main recipients of support in some cases to improve outcomes for children.
We received approximately 3799 enquiries for our services, 3695 of which related to Contacts, approximately 50% of those progressed and resulted in a total of 3250 contact sessions of which 94% were supervised contacts, 6% supported contacts.

We currently have a long waiting list of approximately 35 families waiting to use our child supervised and supported contact services.

Our ambition is to reach out to 4000 families in need in the next few years to help improve outcomes for children and young people.

In planning our projects and activities the trustees of Voice of the Child have complied with their duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

We have continued proactively respond to some the challenges and opportunities that have presented to us to this year, ensuring that our reputation grows beyond the South East and our services are accessible nationally. Voice of the Child - remains the only NACCC (National Association of Child Contact Centres) accredited contact centre offering both Supervised and Supported contact services weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace and there has been more opportunities to develop our brand and partnerships this year. We have grown our partnership network by a further 25% this year. This includes County Courts, Local authorities and solicitors beyond the South East who refer to clients to our services.

Unfortunately, 96% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Through University partnerships, we were able to offer two work-based 100 days or 70 days placement to three undergraduate social Work Student this year. This helped us to reach out to more families.

Staffing: We have struggled with staffing this year as the centre operations manager and centre coordinator resigned halfway through the year. However, we successfully recruited three full time Family Centre Support workers. We continued to use sessional, and contractors where required to bridge any gaps.

Voice of the Child has renewed its membership and accreditation with the National Association of Child Contact Centres (NACCC) during this accounting period and that Voice of the Child has achieved all the elements required for a child contact centre offering supervised contact and is an accredited member no. 1265/5 of the National Association of Child Contact.

Consequently, the centre has become more recognised as the only Centre within a 75 miles radius and the demand of our services continues to grow, thus putting pressure on our capacity to develop and sustain growth.

Summary of our achievements based on individual projects:

ACHIEVEMENT AND PERFORMANCE

Fundraising activities

Donation / Collection:

We are privileged to consistently receive in-kind donations valued at approximately £43,000 per annum from Centric Community Projects, which cover the cost of our rent. We would like to express our profound gratitude for their generosity. However, the conditions attached to this offer raise significant concerns. We are required to vacate the property with only one month's notice and are restricted to operating hours of 7:00 AM to 6:00 PM. These limitations make it exceedingly difficult to accommodate school-aged families, who typically seek contact after school or work hours during weekdays.

Moreover, there is a potential risk of disruption to the delivery of our unique services to children and families if the landlords were to terminate the contract with short notice. This situation places us under enormous pressure to proactively seek alternative funding to secure a more suitable venue. A stable, flexible, and appropriate facility is essential to ensure we can continue responding effectively to the diverse needs of vulnerable families with certainty and consistency.

Additionally, we received a £2,500 grant from the Ministry of Defence (MOD) to support the running costs of our supported contact services and a £325.00 donation from Thames Valley Family Law society (TVFLS). We are deeply grateful for this contribution, which helps us sustain this vital aspect of our work.

FINANCIAL REVIEW

Reserves policy

It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review

There is an increase in income £245,770 (£196,037 in 2022/23).

Total charitable expenditure has increased to £204,769 (£204,160 in 2022/23). However, the effect of the pandemic continues to pose further complexities for our work in terms of additional resources required to

manage an exponential increase in demand for our services. A bounce back loan was secured to manage staffing and organisational cost during the Covid 19 pandemic and transition to normality. The overall result is that there was a profit of £41,001 for the year.

Future Developments

We continue to grow our reputation as a key provider of supervised contact and family support services. Our priority for the upcoming year is to secure the necessary funding to establish and sustain a core family support team, as well as a dedicated business development and fundraising team, to ensure the long-term sustainability of the charity.

Looking forward, we also aim to initiate research projects toward becoming a recognized research centre for family breakdown and interventions. This would include building a team of psychologists and psychotherapists to collaborate closely with families and the courts to facilitate smoother family transitions. These efforts will further enhance our capacity to support families effectively while contributing to the broader understanding of family dynamics and the impact of interventions.

A significant challenge remains securing a permanent and accessible building for our operations. Our current tenancy offers no long-term guarantees, with only a one-month notice period, and is limited by restricted operating hours. This situation underscores the urgent need for core funding to sustain the charity's staffing, operational expenses, and project development, ensuring our services remain accessible to families in desperate need.

Constraints and Strategy

As previously highlighted, a substantial number of contact centres have closed due to the financial strain caused by the pandemic. Our charity is now experiencing a record-breaking increase in referrals, primarily linked to relationship breakdowns that occurred during this period. Many families are also traveling from further afield, some from over 75 miles away, to access our services. This increase in demand has placed immense pressure on our limited resources. At present, we have a backlog of over 35 family referrals awaiting contact, with most families waiting an average of four months for services.

Despite the increasing demand for our services, we have not received government funding, and our reliance on limited grants and community financial support has made it challenging to meet operational needs.

Without adequate funding, it has become increasingly difficult to manage core activities, including fundraising efforts critical to advancing the organisation's mission. These financial and staffing constraints pose a serious threat to the charity's survival and its ability to meet the growing demand for services.

Moving forward, we remain committed to finding creative solutions to these challenges. Our strategy includes exploring opportunities to engage with government bodies for support and actively pursuing alternative funding sources to stabilize and expand our operations. By breaking the current cycle of financial instability, we aim to build a sustainable foundation that ensures we can continue providing essential services to the families that rely on us.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Voice of the Child

Report of the Trustees for the
For the Year Ended 30 April 2024

Approved by order of the board of trustees 24/01/25 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.

- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 24/01/2025 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2024

I report on the accounts for the year ended 30 April 2024 set out on pages 13-23.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements
- to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.

Chris Sellars



FCA 27/01/2025

Voice of the Child

Statement of Financial Activities
For the Year Ended 30 April 2024

	Notes	30.04.24 Unrestricted funds £	30.04.23 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	43,325	43,000
Grants		2,500	2,500
Child Contact Services & Family Support		189,148	150,537
Other Income		10,797	-
Total Income and Endowments		**245,770**	**196,037**
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	3	19,880	14,892
Charitable activities	4		
Administrative Staff		64,886	91,535
Premises cost		44,647	44,772
Child Contact Services &Family Support		75,356	52,961
Governance costs	**6**	-	-
Total expenditure		**204,769**	**204,160**
NET INCOMING/ (OUTGOING) RESOURCES		41,001	(8,123)
RECONCILIATION OF FUNDS Total			
Funds brought forward		(94,022)	(85,899)
TOTAL FUNDS CARRIED FORWARD		(53,021)	(94,022)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2024

	Notes	£	30.04.24 Unrestricted funds £	30.04.23 Total Funds £
FIXED ASSETS				
Tangible assets	10		2,250	2,777
CURRENT ASSETS				
Debtors: amounts falling due within one year	11		306	-
Cash at bank and in hand			23,485	12,957
			23,791	12,957
CREDITORS				
Amounts falling due within one year	12		(18,110)	(44,318)
NET CURRENT ASSETS			5,681	(31,361)
TOTAL ASSETS LESS CURRENT LIABILITIES			7,931	(28,584)
CREDITORS				
Amounts falling due after more than one year	13		(60,952)	(65,438)
NET ASSETS/(LIABILITIES)			(53,021)	(94,022)
FUNDS	14			
Unrestricted funds:				
General fund			(53,021)	(94,022)
TOTAL FUNDS			(53,021)	(94,022)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2024

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2024.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.
The financial statements were approved by the Board of Trustees on 25/01/2025 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Table 1: Statement of cash flows

		Total Funds	Prior year funds	Note
		£	£	
	Cash flows from operating activities:			
	Net cash provided by (used in) operating activities	10,528	(6,939)	(Table 2 below)
	Cash flows from investing activities:			
	Dividends, interest, and rents from investments	-	-	
	Proceeds from the sale of property, plant and equipment	-	-	
	Purchase of property, plant and equipment	-	-	
	Proceeds from sale of investments	-	-	
	Purchase of investments	-	-	
	Net cash provided by (used in) investing activities	10,528	(6,939)	
	Cash flows from financing activities:			
	Repayments of borrowing	-	-	
	Cash inflows from new borrowing	-	-	
	Receipt of endowment	-	-	
	Net cash provided by (used in) financing activities	-	-	
	Change in cash and cash equivalents in the reporting period	10,528	(6,939)	
	Cash and cash equivalents at the beginning of the reporting period	12,957	19,896	(Table 3 below)
	Change in cash and cash equivalents due to exchange rate movements	-	-	
	Cash and cash equivalents at the end of the reporting period	23,485	12,957	(Table 3 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	41,001	(8,123)
	Adjustments for:		
	Depreciation charges	1,325	1,331
	Dividends, interest and rents from investments	-	-
	Fixed asset (additions)/disposal	(798)	(2,724)
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	(306)	-
	Increase/(decrease) in creditors	(30,694)	2,577
	Net cash provided by (used in) operating activities	10,528	(6,939)

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	23,485	12,957
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	23,485	12,957

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

	30.04.24 Unrestricted funds £	30.04.23 Total funds £
Donations	43,325	43,000

Donations in the year include, Rent donation of £43,000, and £325 from Thames Valley Family Lawyers Society.

3. COSTS OF GENERATING VOLUNTARY INCOME

	30.04.24 Unrestricted Funds £	30.04.23 Total Funds £
Support costs	19,880	14,892

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support Costs £	Totals £
Administrative staff	52,669	12,217	64,886
Premises costs	-	44,647	44,647
Child Contact Services & Family Support	75,356	-	75,356
	128,025	56,864	184,889

5. COSTS

	Finance £	Management £	Totals £
Cost of generating voluntary income		19,880	19,880
Administrative staff		64,886	64,886
Premises costs	-	44,647	44,647
Child Contact Services & Family Support	75,356	-	75,356
	75,356	129,413	204,769

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.24 Total activities	30.04.23 Total activities
	£	£	£	£	£
Postage& stationery		70	-	70	63
Other administrative expenses	16,915	5,616		22,567	19,766
Bank charges	2,929			2,929	3,274
Telephone		3,011		3,011	2,701
Insurance & Rent			44,647	44,647	44,772
Sundries	-	2,195		2,195	2,853
Staff Training		-		-	-
Wages & Salaries		52,669		52,669	76,439
Depreciation	-	1,325	-	1,325	1,331
	19,880	64,886	44,647	129,413	151,199

6. GOVERNANCE COSTS

	30.04.24 Unrestricted funds	30.04.23 Total funds
	£	£
Independent examiner's fees	1,200	1,200

7. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.04.24 Unrestricted Funds	30.04.23 Total Funds
	£	£
Depreciation - owned assets	1,325	1,331

8. TRUSTEES' REMUNERATION AND BENEFITS

Trustees did not receive remuneration neither for the year ended 30 April 2024 nor for the year ended 30 April 2023.

Trustees' expenses
There were no trustees' expenses paid neither for the year ended 30 April 2024 nor for the year ended 30 April 2023.

9. STAFF COSTS

	30.04.24	30.04.23
	£	£
Wages and salaries	52,669	76,439

The average monthly number of employees during the year was as follows:

30.04.24	30.04.23
5	5

No employees received emoluments in excess of £60,000.

10. TANGIBLE FIXED ASSETS

	Plant and Machinery	Fixtures and fittings	Totals
	£	£	£
COST			
On 1 May 2023 and 30 April 2024	46,190	6,943	53,133
Additions	798	-	798
	47,988	**6,943**	**53,931**
DEPRECIATION			
1 May 2023	43,413	6,943	50,356
Charge for year	1,325	-	1,325
30 April 2024	**44,739**	**6,943**	**51,682**
NET BOOK VALUE			
30 April 2024	2,250	-	2,250
30 April 2023	2,777	-	2,777

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.04.24	30.04.23
	£	£
Other debtors	306	-

12. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.04.24	30.04.23
	£	£
Trade Creditors	818	769
Other creditors	7,292	33,549
Loans	10,000	10,000
	18,110	44,318

Included within Other loans is a COVID bounce back loan of £10,000 (2023: £10,000), which is 100% guaranteed by the government.

13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.04.24	30.04.23
	£	£
Other loans - 1-2 years	60,952	65,438

Included within Other loans is a COVID bounce back loan of £34,644 (2023: £39,130), which is 100% guaranteed by the government.

14. MOVEMENT IN FUNDS

	At 1.05.23	Net Movement In Funds	At 30.04.24
	£	£	£
Unrestricted Funds			
General Fund	(94,022)	41,001	(53,021)
TOTAL FUNDS	(94,022)	41,001	(53,021)

Net movement in funds, included in the above are as follows:

	Income Resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	245,770	(204,769)	41,001
TOTAL FUNDS	245,770	(204,769)	41,001

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2024

	30.04.24 Unrestricted funds	30.04.23 Total funds
INCOME AND ENDOWMENTS	£	£
Donations	43,325	43,000
Incoming resources from charitable activities		
Child Contact Services & Family Support	189,148	150,537
Grants	2,500	2,500
Other Income	10,797	-
Total income and endowments	**245,770**	**196,037**
EXPENDITURE ON		
Charitable activities		
Wages	52,669	76,439
Rent, Rates and Water	43,000	43,000
Child Contact Services &Family Support	75,356	52,961
	171,025	**172,400**
Governance costs		
Independent examiner's fees	1,200	1,200
Support costs Management		
Telephone	3,011	2,701
Postage and stationery	70	63
Software	216	656
Subscriptions	1,692	2,674
Other expenditure	2,195	2,853
Marketing	1,861	208
Accountancy	564	564
Plant, machinery, fixtures and fittings- Depreciation	1,325	1,331
Entertainment	419	-
Staff training and welfare	1,427	4,610
Repairs & Maintenance	4,238	2,273
Travel & Subsistence	6,670	7,231
Legal & Professional	4,280	350
	29,168	26,714
Finance		
Insurance	1,647	1,772
Bank charges	2,929	3,274
	4,576	5,046
Total resources expended	**204,769**	**204,160**

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2024

	30.04.24 Unrestricted funds £	30.04.23 Total funds £
Net incoming resources/ (outgoing resources)	41,001	(8,123)

VOICE OF THE CHILD

England & Wales - Charity number 1135666

Accounts

REGISTERED COMPANY NUMBER: 07229248 (England and Wales)
REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and Unaudited Financial Statements for the Year Ended 30 April 2023 for

Voice of the Child

Voice of the Child for the Year

Strategic Report
For the Year Ended 30 April 2023

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Voice of the Child

Strategic Report
For the Year Ended 30 April 2023

The trustees present their strategic report for the year ended 30 April 2023.

Background:
Our Child Contact Centre, amidst the COVID-19 pandemic, has faced a significant increase in demand for services, particularly due to the rise in domestic violence, marital tensions, and relationship breakdowns. This increase in complex and traumatic cases has led to operational challenges, including staff burnout due to the high workload, minimal wages, and lack of therapeutic support. Financial constraints, characterized by limited government funding and community support, have exacerbated these issues. Our current focus is on balancing the immediate service needs with the long-term sustainability of our organization.

Challenges Identified:

The Core Challenge:
Our charity is caught in a paradoxical situation. We are in dire need of a fundraiser and a strategic business development officer to enhance our financial stability and service capacity. However, the financial constraints we are experiencing prevent us from hiring these essential roles. This scenario poses a significant challenge in generating the resources required for the operational costs, including appropriate staffing salaries and support.

Specific Challenges:
Our charity is caught in a paradoxical situation. We are in dire need of a fundraiser and a strategic business development officer to enhance our financial stability and service capacity. However, the financial constraints we are experiencing prevent us from hiring these essential roles. This scenario poses a significant challenge in generating the resources required for the operational costs, including appropriate staffing salaries and support.

Resource Allocation Dilemma: The increased demand for our services necessitates allocating our limited resources to immediate service delivery, leaving little for strategic fundraising and business development efforts.

Increased Demand and Complex Cases: The pandemic has led to a rise in challenging family dynamics which deeply impacts staff wellbeing.

Operational and Financial Struggles: Staff burnout, limited funding, and the need for therapeutic support are major concerns.
Service Delivery Backlog: A growing backlog of family referrals is challenging our capacity to deliver timely services.

Strategic Recommendations for Consideration:

Creative Fundraising Approaches:
Initiate low-cost, high-impact fundraising campaigns such as online crowdfunding, which can be managed with our current resources.
Seek pro bono services or consulting for fundraising and business development strategies.

Diversified Funding and Fundraising Initiatives:
Launch online fundraising campaigns and community events.

Community and Corporate Partnerships:
Collaborate with local businesses and community organizations for sponsorships or partnerships that can offer both financial and strategic support.

Government and Grant Support:
Apply for government aid and explore grants specifically aimed at organizational development and capacity building.

Volunteer and Internship Programs:
Utilize volunteers and interns, particularly in areas of fundraising and business development, to alleviate immediate staffing needs.

Public Awareness Campaigns:
Engage in awareness campaigns to highlight our financial situation and the critical nature of our services, which can garner community support and attract potential donors.

Staff Support and Capacity Building:
Invest in staff training, particularly in managing complex trauma cases.
Engage volunteers and interns to support our staff and services.

Enhancing Public Awareness and Advocacy:
Increase awareness of our services to attract volunteers, donations, and possibly influence governmental policy.

Strategic Partnerships and Collaborations:
Form partnerships with local businesses, community groups, and educational institutions for additional support.

Operational Improvements:
Negotiate a more stable rent free agreement or seek alternative premises.
Explore the possibility of extending service hours to manage the case backlog effectively.

Strategic Recruitment:
Hire a strategic business development officer and a dedicated fundraiser to enhance revenue opportunities and ensure long-term sustainability.

Conclusion:
Our current financial situation is a complex challenge that requires innovative and collaborative solutions. Although challenging, we are committed to overcoming these challenges and are actively seeking the support and guidance of our community, partners, and stakeholders. Implementing these strategies is crucial to mitigate the current challenges and enhance our capacity to serve the community effectively. We believe that with the right support and resources, our Centre can continue to provide invaluable services to families in need.

We look forward to more support and collaboration in these endeavours.

Sincerely,

"The needs of children are the heart of all our work".

Approved by order of the board of trustees on 21/01/24 and signed on its behalf by:



Phoenix-Rises Tabot-Ojong

Trustee & Director of Services

Report of the Trustees for the
Year Ended 30 April 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2023. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
07229248 (England and Wales)

Registered Charity number
1135666

Registered office
Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees
C Palmer- appointed 19th May 2023
S Tabot- appointed 14th June 2023
A Fomuso
J Ebai
Phoenix-Rise Tabot Ojong

Independent examiner
Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our some very committed team of volunteers towards our work.

Induction and training of new trustees

Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance its composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.
The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure

Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, would be likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies and monitoring and control systems on the 15th of January 2015.

OBJECTIVES AND ACTIVITIES

Objectives and Aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One to one support: Providing emotional support to families in need.

Advocacy: Supporting children and young people in need to have their views, wishes and feelings represented at professional meetings, to improve outcomes

Public benefit

The constraints of funding continue to limit the services we provide to the residents of Berkshire, Buckinghamshire and the surrounding counties although like in the previous year, we have continued to see an increase in the demand for our Family Empowerment Hub and Child Contact Services from further afield from Local Authorities, solicitors and courts beyond the South East, e.g. Wales, Swindon, Portsmouth, Bournemouth, London etc

Approximately 789 people (including Children & family members). Individuals who benefited from our services this year range from 0 - 55 years of age of which 96% are under 18 years old, albeit their parents being the main recipients of support in some cases to improve outcomes for children.
We received approximately 2799 enquiries for our services, 2595 of which related to Contacts, approximately 50% of those progressed and resulted in a total of 2950 contact sessions of which 94% were supervised contacts, 06% supported contacts.

We currently have a long waiting list of approximately 45 families waiting to use our child supervised and supported contact services.

Our ambition is to reach out to 4000 families in need in the next few years to help improve outcomes for children and young people.

In planning our projects and activities the trustees of Voice of the Child have complied with their duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

We have continued proactively respond to some the challenges and opportunities that have presented to us to this year, ensuring that our reputation grows beyond the South East and our services are accessible nationally. Voice of the Child - remains the only NACCC (National Association of Child Contact Centres) accredited contact centre offering both Supervised and Supported contact services weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace and there has been more opportunities to develop our brand and partnerships this year. We have grown our partnership network by a further 25% this year. This includes County Courts, Local authorities and solicitors beyond the South East who refer to clients to our services.

Unfortunately, 95% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Through University partnerships, we were able to offer two work-based 100 days or 70 days placement to e undergraduate social Work Student this year. This helped us to reach out to more families.

Staffing: We successfully recruited three Family Centre Support workers, including a Coordinator. We continue to use sessional, and contractors where required to bridge any gaps.

Voice of the Child has renewed its membership and accreditation with the National Association of Child Contact Centres (NACCC) during this accounting period.

that Voice of the Child has achieved all the elements required for a child contact centre offering supervised contact and is an accredited member no. 1265/5 of the National Association of Child Contact.

Consequently, the centre has become more recognised as the only Centre within a 75 miles radius and the demand of our services continues to grow, thus putting pressure on our capacity to develop and sustain growth.

Summary of our achievements based on individual projects:

ACHIEVEMENT AND PERFORMANCE

Fundraising activities

Donation / Collection:
We are privileged to consistently receive a donation in kind of a value of approximately £43,000.00 per annum from Centric Community Projects to cover the cost of out rents. We would like to express our profound gratitude for their generosity. Not with standing, the conditions of offer raise significant anxieties for us; we are expected to vacate the property within a one-month notice period and operation hours have been reduced by 3hours (6pm close instead of 9pm). By implication, it is incredibly difficult to accommodate all school aged families who typically have contact after school / work hours during weekdays. Equally, there is a potential risk of disruption to delivery of our unique services to children and families should the contract end abruptly. We are under enormous pressure to proactively seek appropriate funding support to help us secure a more appropriate venue that allows us to operate with certainty, stability and flexibility in response to the diverse needs of vulnerable families.

We also received a £2,500 grant from the MOJ (Ministry of Justice) towards the running cost of supported contact services for which we are deeply grateful.

FINANCIAL REVIEW

Reserves policy

It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review

There is an increase in income £196,037 (£193,117 in 2021/22).

Total charitable expenditure has decreased to £204,160 (£204,906 in 2021/22). However, the effect of the pandemic continues to pose further complexities for our work in terms of additional resources required to manage an exponential increase in demand for our services. A bounce back loan was secured to manage staffing and organisational cost during the Covid 19 pandemic and transition to normality. The overall result is that there was a loss of £8,123 for the year.

FUTURE DEVELOPMENTS

We continue to grow our reputation as a key player in the provision of supervised contact and family support services. Our priority for the following year is to secure the funding required for us to relocate to a more permanent and easily accessible building, given that our current tenancy is not guaranteed with only

One month's notice period and operation hours are significantly restricted. Core funding is required to sustain the organisation core staff / expenses and project funding required to make our services more accessible to families in desperate need.

CONSTRAINTS AND STRATEGY

As previously highlighted, a huge number of contact centres have closed because of the financial impact of the pandemic. The charity is experiencing a record-breaking increase in referrals associated to relationships that ended during the pandemic and including families coming from further afield over a 75-mile radius. This has meant that with no government funding and limited grant and community financial support, we have struggled with staffing to meet the increase in demand which currently stands at a backlog of over 45 family referrals awaiting contact. Most of these families have been waiting for an average of approximately eight months.

Covid19 pandemic has added a layer of complexity to our work, with a huge impact staffing. The pressure posed also resulted in core staff leaving and a quick turnaround in staffing. A lack of governmental support or adequate funding has continued to threaten the organisation's survival. Therefore, with limited funding and staffing it has become increasingly difficult to move forward with core fundraising activities required to move the organisation forward. We hope to continue to work creatively to break this cycle to explore and ensure appropriate governmental support and other available funding.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 21/01/24 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Statement of Trust Responsibilities
For the Year Ended 30 April 2023

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.

- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 21/01/24 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2023

I report on the accounts for the year ended 30 April 2023 set out on pages 11-23.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.
-

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements
   - to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
   - to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.

Chris Sellars



FCA 22.01.2024

Voice of the Child

Statement of Financial Activities
For the Year Ended 30 April 2023

	Notes	30.04.23 Unrestricted funds £	30.04.22 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	43,000	43,000
Grants		2,500	19,432
Child Contact Services & Family Support		150,537	130,685
Total Income and Endowments		**196,037**	**193,117**
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	3	14,892	13,720
Charitable activities	4		
Administrative Staff		91,535	108,498
Premises cost		44,772	44,621
Child Contact Services &Family Support		52,961	38,067
Governance costs	6	-	-
Total expenditure		**204,160**	**204,906**
NET INCOMING/ (OUTGOING) RESOURCES		(8,123)	(11,789)
RECONCILIATION OF FUNDS Total			
Funds brought forward		(85,899)	(74,110)
TOTAL FUNDS CARRIED FORWARD		(94,022)	(85,899)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2023

	Notes	£	30.04.23 Unrestricted funds £	30.04.22 Total Funds £
FIXED ASSETS				
Tangible assets	10		2,777	1,383
CURRENT ASSETS				
Debtors: amounts falling due within one year	11		-	-
Cash at bank and in hand			12,957	19,896
			12,957	19,896
CREDITORS				
Amounts falling due within one year	12		(44,318)	(40,235)
NET CURRENT ASSETS			(31,361)	(20,339)
TOTAL ASSETS LESS CURRENT LIABILITIES			(28,584)	(18,956)
CREDITORS				
Amounts falling due after more than one year	13		(65,438)	(66,943)
NET ASSETS/(LIABILITIES)			(94,022)	(85,899)
FUNDS	14			
Unrestricted funds:				
General fund			(94,022)	(85,899)
TOTAL FUNDS			(94,022)	(85,899)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2023

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2023.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.
The financial statements were approved by the Board of Trustees on 19/01/24 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Table 1: Statement of cash flows

		Total Funds	Prior year funds	Note
		£	£	
	Cash flows from operating activities:			
	Net cash provided by (used in) operating activities	(6,939)	(840)	(Table 2 below)
	Cash flows from investing activities:			
	Dividends, interest, and rents from investments	-	-	
	Proceeds from the sale of property, plant and equipment	-	-	
	Purchase of property, plant and equipment	-	-	
	Proceeds from sale of investments	-	-	
	Purchase of investments	-	-	
	Net cash provided by (used in) investing activities	(6,939)	(840)	
	Cash flows from financing activities:			
	Repayments of borrowing	-	-	
	Cash inflows from new borrowing	-	-	
	Receipt of endowment	-	-	
	Net cash provided by (used in) financing activities	-	-	
	Change in cash and cash equivalents in the reporting period	(6,939)	(840)	
	Cash and cash equivalents at the beginning of the reporting period	19,896	20,736	(Table 3 below)
	Change in cash and cash equivalents due to exchange rate movements	-	-	
	Cash and cash equivalents at the end of the reporting period	12,957	19,896	(Table 3 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	(8,123)	(11,789)
	Adjustments for:		
	Depreciation charges	1,331	524
	Dividends, interest and rents from investments	-	-
	Fixed asset additions/(disposal)	(2,724)	(1,240)
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	-	-
	Increase/(decrease) in creditors	2,577	11,665
	Net cash provided by (used in) operating activities	(6,939)	(840)

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	12,957	19,896
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	12,957	19,896

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

	30.04.23 Unrestricted funds £	30.04.22 Total funds £
Donations	43,000	44,000

Rent donated in the year was £43,000.

3. COSTS OF GENERATING VOLUNTARY INCOME

	30.04.23 Unrestricted funds £	30.04.22 Total funds £
Support costs	14,892	13,720

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support Costs £	Totals £
Administrative staff	76,439	15,096	91,535
Premises costs	-	44,772	44,772
Child Contact Services & Family Support	52,961	-	52,961
	129,400	59,868	189,268

5. COSTS

	Finance £	Management £	Totals £
Cost of generating voluntary income		14,892	14,892
Administrative staff		91,535	91,535
Premises costs	-	44,772	44,772
Child Contact Services & Family Support	52,961	-	52,961
	52,961	151,199	204,160

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.23 Total activities	30.04.22 Total activities
	£	£	£	£	£
Postage& stationery		63	-	63	179
Other administrative expenses	11,618	8,148		19,766	19,690
Bank charges	3,274			3,274	2,864
Telephone		2,701		2,701	2,234
Insurance & Rent			44,772	44,772	44,621
Sundries	-	2,853		2,853	4,549
Staff Training		-		-	-
Wages & Salaries		76,439		76,439	92,178
Depreciation	-	1,331	-	1,331	524
	14,892	91,535	44,772	151,199	166,839

6. GOVERNANCE COSTS

	30.04.23 Unrestricted funds	30.04.22 Total funds
	£	£
Independent examiner's fees	-	-

7. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.4.23 Unrestricted Funds	30.04.22 Total Funds
	£	£
Depreciation - owned assets	1,331	524

8. TRUSTEES' REMUNERATION AND BENEFITS

Trustees did not received remuneration for the year ended 30 April 2023 (£14,530 for the year ended 30 April 2022).

Trustees' expenses
There were no trustees' expenses paid neither for the year ended 30 April 2023 nor for the year ended 30 April 2022.

9. STAFF COSTS

	30.04.23	30.04.22
	£	£
Wages and salaries	76,439	92,178

The average monthly number of employees during the year was as follows:

30.04.23	30.04.22
5	11

No employees received emoluments in excess of £60,000.

10. TANGIBLE FIXED ASSETS

	Plant and Machinery	Fixtures and fittings	Totals
	£	£	£
COST			
On 1 May 2022 and 30 April 2023	43,466	6,943	50,409
Additions	2,724	-	2,724
	46,190	**6,943**	**53,133**
DEPRECIATION			
On 1 May 2022	42,083	6,943	49,026
Charge for year	1,331	-	1,331
On 30 April 2023	**43,413**	**6,943**	**50,356**
NET BOOK VALUE			
30 April 2023	2,777	-	2,777
On 30 April 2022	1,383	-	1,383

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.04.23	30.04.22
	£	£
Other debtors	-	-

12. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.04.23	30.04.22
	£	£
Trade Creditors	769	720
Other creditors	33,549	29,515
Loans	10,000	10,000
	44,318	40,235

Included within Other loans is a COVID bounce back loan of £10,000 (2022: £10,000), which is 100% guaranteed by the government.

13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.04.23	30.04.22
	£	£
Other loans - 1-2 years	65,438	66,943

Included within Other loans is a COVID bounce back loan of £39,130 (2022: £40,634), which is 100% guaranteed by the government.

14. MOVEMENT IN FUNDS

	At 1.05.22	Net Movement In Funds	At 30.04.23
	£	£	£
Unrestricted Funds			
General Fund	(85,899)	(8,123)	(94,022)
TOTAL FUNDS	(85,899)	(8,123)	(94,022)

Net movement in funds, included in the above are as follows:

	Income Resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	196,037	(204,160)	(8,123)
TOTAL FUNDS	196,037	(204,160)	(8,123)

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2023

	30.04.23 Unrestricted funds	30.04.22 Total funds
INCOME AND ENDOWMENTS	£	£
Donations	43,000	43,000
Incoming resources from charitable activities		
Child Contact Services & Family Support	153,037	130,685
Grants	-	19,432
Total income and endowments	**196,037**	**193,117**
EXPENDITURE ON		
Charitable activities		
Wages	76,439	92,178
Rent, Rates and Water	43,000	43,000
Child Contact Services &Family Support	52,961	38,067
	172,400	**173,245**
Governance costs		
Independent examiner's fees	-	-
Support costs Management		
Telephone	2,701	2,234
Postage and stationery	63	179
Software	656	1,743
Subscriptions	2,674	2,814
Other expenditure	2,853	4,549
Marketing	208	1,150
Accountancy	1,764	1,417
Plant, machinery, fixtures and fittings- Depreciation	1,331	524
Entertainment	-	121
Staff training and welfare	4,610	3,006
Repairs & Maintenance	2,273	3,215
Travel & Subsistence	7,231	4,955
Legal & Professional	350	1,269
	26,714	27,176
Finance		
Insurance	1,772	1,621
Bank charges	3,274	2,864
	5,046	4,485
Total resources expended	**204,160**	**204,906**

Detailed Statement of Financial Activities
for the Year Ended 30 April 2023

	30.04.23 Unrestricted funds £	30.04.22 Total funds £
Net incoming resources/ (outgoing resources)	(8,123)	(11,789)

VOICE OF THE CHILD

England & Wales - Charity number 1135666

Accounts

REGISTERED COMPANY NUMBER: 07229248 (England and Wales)
REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and
Unaudited Financial Statements for the Year Ended 30 April 2022 for

Voice of the Child

Voice of the Child for the Year

Strategic Report
For the Year Ended 30 April 2022

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Voice of the Child

Strategic Report
For the Year Ended 30 April 2022

The trustees present their strategic report for the year ended 30 April 2022.

The yearend of 30th April 2022 has been an incredibly challenging transition from the impact of the covid19 to some kind of normality in the operations of the charity. As a Child Contact Centre set-up to provide primary services for separating families for the purposes of promoting child well being and outcome balancing the risks of disruptions and the charity's financial capacity to operate has been difficult.

A huge number of contact centres have closed because of the financial impact of the pandemic despite a rise in the demand for contact services associated with the increase rate of domestic violence, marital tensions and relationship breakdowns during this period. Hence, with the governmental easing off the Covid 19 restrictions, our charity has experienced a record-breaking increase in referrals associated to relationships that ended during the pandemic, including families coming from further afield over a 75-mile radius. This has meant that with no government funding and limited grant and community financial support, we have struggled with staffing to meet the increase in demand which currently stands at a backlog of over 50 family referrals awaiting contact. Most of these families have been waiting for an average of approximately eight months.

We have continued to work creatively to keep the contact centre open albeit the pressure and demands with a small team of part time and fulltime workers, a couple of volunteers and trainee social workers on university placements. As a Nationally Accredited Child Contact Centre, we continue to work in collaboration with the National Association for Child Contact Centres (NACCC) guidelines, to maintain the highest levels of safety for all.

We have also considered making our services more accessible after working hours to reduce the backlog and ensure that working parents and their children can meet after hours. However, proposed opening times do not fall within the remit of our current rental contract. In addition, the current rental contract affords the organisation only one month notice to vacate the premises when required which poses some uncertainties if the landlords seek to recover their property. Thus, there is pressure to proactively look for an alternative business premises with less restrictions and a longer notice period to terminate the business premises rent contract.

Moving forward, we are challenged to explore fundraising and governmental funding support options to ensure we are proactively equipping our team to work through the backlog to deliver crucial services to vulnerable children and families and to achieve long-term sustainability.

"The needs of children are the heart of all our work"

Approved by order of the board of trustees on 16/01/2023 and signed on its behalf by:



Phoenix-Rises Tabot-Ojong

Trustee & Director of Services

Report of the Trustees for the
Year Ended 30 April 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2022. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
07229248 (England and Wales)

Registered Charity number
1135666

Registered office
Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees
K Palmer- resigned on 31 March 2022
A Fomuso
J Ebai
Phoenix-Rise Tabot Ojong

Independent examiner
Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT
Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our some very committed team of volunteers towards our work.

Induction and training of new trustees
Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance its composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.
The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure
Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT
Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, would be likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies and monitoring and control systems on the 15th of January 2015.

OBJECTIVES AND ACTIVITIES

Objectives and Aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One to one support: Providing emotional support to families in need.

Advocacy: Supporting children and young people in need to have their views, wishes and feelings represented at professional meetings, to improve outcomes

Public benefit

The constraints of funding continue to limit the services we provide to the residents of Berkshire, Buckinghamshire and the surrounding counties although like in the previous year, we have continued to see an increase in the demand for our Family Empowerment Hub and Child Contact Services from further afield from Local Authorities, solicitors and courts beyond the South East, e.g. Wales, Swindon, Portsmouth, Bournemouth, London etc

Approximately 789 people (including Children & family members). Individuals who benefited from our services this year range from 0 - 55 years of age of which 96% are under 18 years old, albeit their parents being the main recipients of support in some cases to improve outcomes for children.
We received approximately 2799 enquiries for our services, 2595 of which related to Contacts, approximately 50% of those progressed and resulted in a total of 2950 contact sessions of which 94% were supervised contacts, 06% supported contacts.

We currently have a long waiting list of approximately 50 families waiting to use our child supervised and supported contact services.

Our ambition is to reach out to 4000 families in need in the next few years to help improve outcomes for children and young people.

In planning our projects and activities the trustees of Voice of the Child have complied with their duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

We have continued proactively respond to some the challenges and opportunities that have presented to us to this year, ensuring that our reputation grows beyond the South East and our services are accessible nationally. Voice of the Child - remains the only NACCC (National Association of Child Contact Centres) accredited contact centre offering both Supervised and Supported contact services weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace and there has been more opportunities to develop our brand and partnerships this year. We have grown our partnership network by a further 25% this year. This includes County Courts, Local authorities and solicitors beyond the South East who refer to clients to our services.

Unfortunately, 95% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Through University partnerships, we were able to offer a work-based 100 days or 70 days placement to one undergraduate social Work Student this year. This helped us to reach out to more families.

Staffing: We successfully recruited three Family Centre Support workers, including a Coordinator. We continue to use sessional, and contractors where required to bridge any gaps.

Voice of the Child has renewed its membership and accreditation with the National Association of Child Contact Centres (NACCC) during this accounting period.

that Voice of the Child has achieved all the elements required for a child contact centre offering supervised contact and is an accredited member no. 1265/5 of the National Association of Child Contact.

Consequently, the centre has become more recognised as the only Centre within a 75 miles radius and the demand of our services continues to grow, thus putting pressure on our capacity to develop and sustain growth.

Summary of our achievements based on individual projects:

ACHIEVEMENT AND PERFORMANCE

Fundraising activities

Donation / Collection:

We are privileged to consistently receive a donation in kind of a value of approximately £43,000.00 per annum from Centric Community Projects to cover the cost of out rents. We would like to express our profound gratitude for their generosity. Not with standing, the conditions of offer raise significant anxieties for us; we are expected to vacate the property within a one-month notice period and operation hours have been reduced by 3hours (6pm close instead of 9pm). By implication, it is incredibly difficult to accommodate all school aged families who typically have contact after school / work hours during weekdays. Equally, there is a potential risk of disruption to delivery of our unique services to children and families should the contract end abruptly. We are under enormous pressure to proactively seek appropriate funding support to help us secure a more appropriate venue that allows us to operate with certainty, stability and flexibility in response to the diverse needs of vulnerable families.

FINANCIAL REVIEW

Reserves policy

It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review

There is an increase in income £193,117 (£148,807 in 2020/21).

Total charitable expenditure has increased to £204,906 (£182,211 in 2020/21). However, the pandemic posed further complexities for our work in terms of additional resources required to manage just a limited number of family in the centre at a given time. A bounce back loan was secured to manage staffing and organisational cost during the Covid 19 pandemic and transition to normality. The overall result is that there was a loss of £11,789 for the year.

FUTURE DEVELOPMENTS

We continue to grow our reputation as a key player in the provision of supervised contact and family support services. Our priority for the following year is to secure the funding required for us to relocate to a more permanent and easily accessible building, given that our current tenancy is not guaranteed with only

One month's notice period and operation hours are significantly restricted. Core funding is required to sustain the organisation core staff / expenses and project funding required to make our services more accessible to families in desperate need.

CONSTRAINTS AND STRATEGY

As previously highlighted, a huge number of contact centres have closed because of the financial impact of the pandemic. The charity is experiencing a record-breaking increase in referrals associated to relationships that ended during the pandemic and including families coming from further afield over a 75-mile radius. This has meant that with no government funding and limited grant and community financial support, we have struggled with staffing to meet the increase in demand which currently stands at a backlog of over 50 family referrals awaiting contact. Most of these families have been waiting for an average of approximately eight months.

Covid19 pandemic has added a layer of complexity to our work, with a huge impact staffing. The pressure posed also resulted in core staff leaving and a quick turnaround in staffing. A lack of governmental support or adequate funding has continued to threaten the organisation's survival. Therefore, with limited funding and staffing it has become increasingly difficult to move forward with core fundraising activities required to move the organisation forward. We hope to continue to work creatively to break this cycle to explore and ensure appropriate governmental support and other available funding

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 16/01/2023 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

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Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.

- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 16/01/23 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Voice of the Child

Independent Examiners Report
For the Year Ended 30 April 2022

I report on the accounts for the year ended 30 April 2022 set out on pages 11-23.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements
- to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice:
  Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Chris Sellars
FCA-16.01.2023

Voice of the Child

Statement of Financial Activities
For the Year Ended 30 April 2022

Date:

	Notes	30.04.22 Unrestricted funds £	30.04.21 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	43,000	44,000
Grants		19,432	46,787
Child Contact Services & Family Support		130,685	58,020
Total Income and Endowments		**193,117**	**148,807**
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	3	13,720	13,150
Charitable activities	4		
Administrative Staff		108,498	114,434
Premises cost		44,621	44,508
Child Contact Services &Family Support		38,067	10,120
Governance costs	**6**	-	-
Total expenditure		**204,906**	**182,211**
NET INCOMING/ (OUTGOING) RESOURCES		(11,789)	(33,404)
RECONCILIATION OF FUNDS Total			
Funds brought forward		(74,110)	(40,706)
TOTAL FUNDS CARRIED FORWARD		(85,899)	(74,110)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2022

	Notes	£	30.04.22 Unrestricted funds £	30.04.21 Total Funds £
FIXED ASSETS				
Tangible assets	10		1,383	667
CURRENT ASSETS				
Debtors: amounts falling due within one year	11		-	-
Cash at bank and in hand			19,896	20,737
			19,896	20,737
CREDITORS				
Amounts falling due within one year	12		(40,235)	(27,911)
NET CURRENT ASSETS			(20,339)	(7,174)
TOTAL ASSETS LESS CURRENT LIABILITIES			(18,956)	(6,507)
CREDITORS				
Amounts falling due after more than one year	13		(66,943)	(67,603)
NET ASSETS/(LIABILITIES)			(85,899)	(74,110)
FUNDS	14			
Unrestricted funds:				
General fund			(85,899)	(74,110)
TOTAL FUNDS			(85,899)	(74,110)

Balance Sheet
For the Year Ended 30 April 2022

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2022.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.
The financial statements were approved by the Board of Trustees on 16/01/2023 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Table 1: Statement of cash flows

		Total Funds	Prior year funds	Note
		£	£	
	Cash flows from operating activities:			
	Net cash provided by (used in) operating activities	(840)	17,123	(Table 2 below)
	Cash flows from investing activities:			
	Dividends, interest, and rents from investments	-	-	
	Proceeds from the sale of property, plant and equipment	-	-	
	Purchase of property, plant and equipment	-	-	
	Proceeds from sale of investments	-	-	
	Purchase of investments	-	-	
	Net cash provided by (used in) investing activities	(840)	17,123	
	Cash flows from financing activities:			
	Repayments of borrowing	-	-	
	Cash inflows from new borrowing	-	-	
	Receipt of endowment	-	-	
	Net cash provided by (used in) financing activities	-	-	
	Change in cash and cash equivalents in the reporting period	(840)	17,123	
	Cash and cash equivalents at the beginning of the reporting period	20736	3,613	(Table 2 below)
	Change in cash and cash equivalents due to exchange rate movements	-	-	
	Cash and cash equivalents at the end of the reporting period	19,896	20,736	(Table 2 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	(11,789)	(26,559)
	Adjustments for:		
	Depreciation charges	524	450
	Dividends, interest and rents from investments	-	-
	Loss/(profit) on the sale of fixed assets	(1,240)	-
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	-	-
	Increase/(decrease) in creditors	11,665	10,935
	Net cash provided by (used in) operating activities	(840)	(15,490)

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	19,896	20,736
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	19,896	20,736

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

	30.04.22 Unrestricted funds £	30.04.21 Total funds £
Donations	43,000	44,000

Rent donated in the year was £43,000.

3. COSTS OF GENERATING VOLUNTARY INCOME

	30.04.22 Unrestricted funds £	30.04.21 Total funds £
Support costs	13,720	13,150

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support Costs £	Totals £
Administrative staff	92,178	16,320	108,498
Premises costs	-	44,621	44,621
Child Contact Services & Family Support	38,067	-	38,067
	130,245	60,941	191,186

5. COSTS

	Finance £	Management £	Totals £
Cost of generating voluntary income		13,720	13,720
Administrative staff		108,498	108,498
Premises costs	-	44,621	44,621
Child Contact Services & Family Support	38,067	-	38,067
	38,067	166,839	204,906

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.22 Total activities	30.04.21 Total activities
	£	£	£	£	£
Postage& stationery		179	-	179	869
Other administrative expenses	10,856	8,834		19,690	20,980
Bank charges	2,864			2,864	2,313
Telephone		2,234		2,234	2,363
Insurance & Rent			44,621	44,621	44,508
Sundries	-	4,549		4,549	4,007
Staff Training		-		-	-
Wages& Salaries		92,178		92,178	96,602
Depreciation -		524	-	524	450
	13,720	108,498	44,621	166,839	172,091

6. GOVERNANCE COSTS

	30.04.22 Unrestricted funds	30.04.22 Total funds
	£	£
Independent examiner's fees	1,728	1,728

7. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.4.22 Unrestricted Funds	30.04.21 Total Funds
	£	£
Depreciation - owned assets	524	450

8. TRUSTEES' REMUNERATION AND BENEFITS

One of the trustees received remuneration amounting to £14,530 for the year ended 30 April 2022 (£29,442 for the year ended 30 April 2021).

Trustees' expenses
There were no trustees' expenses paid neither for the year ended 30 April 2022 nor for the year ended 30 April 2021.

9. STAFF COSTS

	30.04.22	30.04.21
	£	£
Wages and salaries	92,178	96,601

The average monthly number of employees during the year was as follows:

30.04.22	30.04.21
11	9

No employees received emoluments in excess of £60,000.

10. TANGIBLE FIXED ASSETS

	Plant and Machinery	Fixtures and fittings	Totals
	£	£	£
COST			
On 1 May 2021 and 30 April 2022	42,226	6,943	48,169
Additions	1,240	-	-
	43,466	**6,943**	**50,409**
DEPRECIATION			
On 1 May 2021	41,560	6,942	48,502
Charge for year	523	1	524
On 30 April 2022	42,083	6,943	49,026
NET BOOK VALUE			
30 April 2022	1,383	-	1,383
On 30 April 2021	667	-	667

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.04.22	30.04.21
	£	£
Other debtors	-	-

12. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.04.22	30.04.21
	£	£
Trade Creditors	720	-
Other creditors	29,515	19,206
Loans	10,000	8,706
	40,235	27,912

Included within Other loans is a COVID bounce back loan of £10,000 (2021: £8,706), which is 100% guaranteed by the government.

13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.04.22	30.04.21
	£	£
Other loans - 1-2 years	66,943	67,603

Included within Other loans is a COVID bounce back loan of £40,634 (2021: £41,295), which is 100% guaranteed by the government.

14. MOVEMENT IN FUNDS

	At 1.05.21	Net Movement In Funds	At 30.04.22
	£	£	£
Unrestricted Funds			
General Fund	(74,110)	(11,789)	(85,899)
TOTAL FUNDS	(74,110)	(11,789)	(85,899)

Net movement in funds, included in the above are as follows:

	Income Resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	193,117	(204,906)	(11,789)
TOTAL FUNDS	193,117	(204,906)	(11,789)

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2022

	30.04.22 Unrestricted funds	30.04.21 Total funds
INCOME AND ENDOWMENTS	£	£
Donations	43,000	43,000
Incoming resources from charitable activities		
Child Contact Services & Family Support	130,685	58,020
Grants	19,432	46,787
Total income and endowments	**193,117**	**148,807**
EXPENDITURE ON		
Charitable activities		
Wages	92,178	96,600
Rent, Rates and Water	43,000	43,000
Child Contact Services &Family Support	38,067	10,120
	173,245	**149,720**
Governance costs		
Independent examiner's fees	-	-
Support costs Management		
Telephone	2,234	2,363
Postage and stationery	179	869
Software	1,743	1,615
Subscriptions	2,814	3,886
Other expenditure	4,549	4,007
Marketing	1,150	4,641
Accountancy	1,417	2,915
Plant, machinery, fixtures and fittings- Depreciation	524	450
Entertainment	121	-
Staff training and welfare	3,006	-
Repairs & Maintenance	3,215	5,698
Travel & Subsistence	4,955	6,127
Legal & Professional	1,269	(3,903)
	27,176	28,669
Finance		
Insurance	1,621	1,508
Bank charges	2,864	2,313
	4,485	3,821
Total resources expended	**204,906**	**182,210**

Detailed Statement of Financial Activities
for the Year Ended 30 April 2022

	30.04.22 Unrestricted funds £	30.04.21 Total funds £
Net incoming resources/ (outgoing resources)	(11,789)	(34,404)

VOICE OF THE CHILD

England & Wales - Charity number 1135666

Accounts

REGISTERED COMPANY NUMBER: 07229248 (England and Wales)
REGISTERED CHARITY NUMBER: 1135666

Strategic Report, Report of the Trustees and Unaudited Financial Statements for the Year Ended 30 April 2021 for Voice of the Child

Voice of the Child for the Year

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For the Year Ended 30 April 2021

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Voice of the Child

Strategic Report
For the Year Ended 30 April 2021

The trustees present their strategic report for the year ended 30 April 2021.

The year ending 30th April 2021 has incredibly challenging as the implications of Coronavirus has remained unsettling. For those children and young people who depend on the safety and support of our Child Contact Centre to stay connected with non-resident parents and significant family members, this has been even more daunting. We know that a disruption or loss of contact between a child and non-resident parent or significant family member indisputably has far reaching consequences for every child's mental and emotional wellbeing across the lifespan.

As a Child Contact Centre charity, it has been difficult to simultaneously determine our financial capacity to offer safe and effective services within the government's COVID19 guidelines, being concerned about the risks of unnecessary disruption to the positive attachment that children from separated families seek from significant non-resident they no longer live with, to develop a healthy sense of self. To maintain the highest levels of safety for all, in collaboration with the National Association For Child Contact Centres (NACCC) guidelines, we have worked creatively to keep the contact centre open most of the time.

Domestic violence incidents in the UK have continued to escalate due to the impact of COVID19. As a consequence, we have experienced a significant increase in referrals and inquiries for our Child Contact Centre Intervention Services. However, the government guidelines relating the numbers of people allowed in the centre at a given moment has had huge implications for the families, staffing and financial sustainability.

As you can imagine, being the only Nationally Accredited Child Contact Centre within a 75 Mile radius of Reading, Berkshire providing a range of Child Contact Intervention Services across the Southeast and Nationally and open Six days, we are under enormous pressure to simultaneously sustain the charity's whilst proactively equipping our team to deliver crucial services moving forward. However, we are currently exploring a range of fundraising options that may be available to help the organisation's sustainability.

"The needs of children are the heart of all our work"

Approved by order of the board of trustees on 26/01/2022 and signed on its behalf by:



Phoenix-Rises Tabot-Ojong

Trustee & Director of Services

Report of the Trustees for the Year Ended 30 April 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2021. The trustees have adopted the provisions of FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
07229248 (England and Wales)

Registered Charity number
1135666

Registered office
Unit 8,
Beacon Tree Plaza
Gillette Way
Reading
RG2 0BS

Trustees
K Palmer
A Fomuso
J Ebai
Phoenix-Rise Tabot Ojong

Company Secretary
A Fomuso

Independent examiner
Chris Sellars
FCA

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Voice of the Child was incorporated as a company limited by guarantee on 20th April 2010 and registered as a charity on 26th April 2010. The company was established under a Memorandum of Association, which established the objects and powers of the Charitable Company and is governed by its Articles of Association.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

The recruitment and retention of trustees is an ongoing process for Voice of the Child. The role is voluntary; however, it requires commitment and dedication, which makes it increasingly difficult to recruit trustees who are likely to be fully committed to their roles. The recruitment and selection process are robust enough to ensure that new trustees fully understand and commit to the responsibility assigned to them. We continue to advertise and accept applications from potential trustees with varied skills.

We also wish to acknowledge the valuable contribution made by our some very committed team of volunteers towards our work.

Induction and training of new trustees

Induction of new Trustees is undertaken in a structured manner, following an initial period when potential Board members are invited to attend as guests to gain an introduction to the charity and meet other Board members. The Executive and Chairman manage the induction; training and briefings for Trustees on matters concerning the strategic, legal, and operational aspects of the charity are arranged from time to time, with inputs from external consultants as well as from the senior staff of the charity.

A skills analysis conducted on the Board informs the Trustees of specific skills and other characteristics and qualities that are needed to enhance its composition, bearing this in mind, new Trustees are currently recruited through personal and professional networks and to date these methods have been successful, although we have found that quite a few suitable. Candidates who have been approached have declined due to having too many existing commitments. Trustees are elected for three years with a third of the Board due for re-election each year.

The Board takes responsibility for all policy decisions. The minutes of Board meetings constitute the formal record of proceedings and decisions taken and approved by the Directors.
The day-to-day operations of the charity are delegated to the Managing Director, who works in close collaboration with the members of the Board of Directors, drawing upon their expertise as appropriate.

Organisational structure

Voice of the Child is directed by a Board of Directors, who are known as Trustees for the purposes of charity law and throughout this report are collectively referred to as the Trustees. The Trustees are professional people drawn from various other professional sectors and appointed at the Charity's annual general meeting or formal quarterly board meetings. Their time is given voluntarily. Meetings are held quarterly, and business is conducted largely by discussion and consensus in formal meetings.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees consider the major risks to which the charity is exposed when updating its strategic plans. These include internal and external risks that, if occurring, would be likely to affect finance and resources, staffing and other aspects of the work of the charity.

The trustees are satisfied that procedures and systems are in place to monitor and control these risks, to mitigate any impact that they may have on the charity in its future operations.

The Board of Trustees held the last formal review of Voice of the Child's major risks and its contingencies and monitoring and control systems on the 15th of January 2015.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Mission of Voice of the Child, which is built upon our statutory object's clause, is:

"The promotion of good health, advancement of education and relief of poverty of children and their families, in particular but not exclusively amongst black and minority ethnic communities, by providing a community-based family support facility".

The objects of the charity may be summarised as follows:

To empower and strengthen families so they can maximise their parenting capacity, maintain positive family relationships and to improve outcomes for children and young people.

To increase the availability and accessibility of specialist resources for improve life opportunities for children and young people with special needs.

To raise awareness of the complex needs of Black and Minority Ethnic.

To support children, young people and family members through the promotion and use of culturally appropriate and sensitive resources.

To work proactively in partnership with children, young people, families and relevant organisations to raise awareness and to promote positive outcomes for children and young people.

Significant activities

Child Contact Services:

Providing a safe, comfortable, secure, and supported environment where children of separated families (involved in child protection/childcare proceedings) can enjoy private quality time with significant family members a relaxed, comfortable, safe and supervised environment. It is essential for every child to have the opportunity to develop and maintain links with significant family members for long-term psychological and emotional wellbeing.

One to one support: Providing emotional support to families in need.

Advocacy: Supporting children and young people in need to have their views, wishes and feelings represented at professional meetings, to improve outcomes

Public benefit

The constraints of funding continue to limit the services we provide to the residents of Berkshire, Buckinghamshire and the surrounding counties although like in the previous year, we have continued to see an increase in the demand for our Family Empowerment Hub and Child Contact Services from further afield from Local Authorities, solicitors and courts beyond the South East, e.g. Wales, Swindon, Portsmouth, Bournemouth, London etc

Approximately 989 people (including Children & family members). Individuals who benefited from our services this year range from 0 - 55 years of age of which 96% are under 18 years old, albeit their parents being the main recipients of support in some cases to improve outcomes for children.
We received approximately 1999 enquiries for our services, 1695 of which related to Contacts, approximately 65% of those progressed and resulted in a total of 3450 contact sessions of which 90% were supervised contacts, 08% supported contacts, and 2...% sign posted.

We currently have a long waiting list of approximately 25 families waiting to use our child supervised and supported contact services.

Our ambition is to reach out to 2000 families in need in the next few years to help improve outcomes for children and young people.

In planning our projects and activities the trustees of Voice of the Child have complied with their duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

We have continued proactively respond to some the challenges and opportunities that have presented to us to this year, ensuring that our reputation grows beyond the South East and our services are accessible nationally. Voice of the Child - remains the only NACCC (National Association of Child Contact Centres) accredited contact centre offering both Supervised and Supported contact services weekdays / weekend within a 75 miles radius. This means we have a strategic position in the marketplace and there has been more opportunities to develop our brand and partnerships this year. We have grown our partnership network by a further 25% this year. This includes County Courts, Local authorities and solicitors beyond the South East who refer to clients to our services.

Unfortunately, 95% of our referrals do not come with a financial support package, hence the families are expected to pay a subsidised rate for services, and this is unaffordable for most families. This has presented some challenges for us to creatively find cost effective options to boost our resources to ensure that our services are accessible to families in need.

Social Works Training and Practice: Through University partnerships, we were able to offer a work-based 100 days or 70 days placement to four undergraduate social Work Student this year. This helped us to reach out to more families.

Staffing: We successfully recruited three Family Centre Support workers, including a Coordinator. We *continue to use sessional, and contractors where required to bridge any gaps.*

Voice of the Child has continued to maintain its membership and accreditation with the National Association of Child Contact Centres (NACCC), since the 9th of October 2012. This accreditation confirms

that Voice of the Child has achieved all the elements required for a child contact centre offering supervised contact and is an accredited member no. 1265/5 of the National Association of Child Contact.

Consequently, the centre has become more recognised as the only Centre within a 75 miles radius and the demand of our services continues to grow, thus putting pressure on our capacity to develop and sustain growth.

Summary of our achievements based on individual projects:

ACHIEVEMENT AND PERFORMANCE

Fundraising activities

Donation / Collection:

We received £1,000.00 donation from St James Place, with gratitude. We are privileged to consistently receive a donation in kind of a value of approximately £43,000.00 per annum from Centric Community Projects to cover the cost of out rents. We would like to express our profound gratitude for their generosity. Not with standing, the conditions of offer raise significant anxieties for us; we are expected to vacate the property within a one-month notice period and operation hours have been reduced by 3hours (6pm close instead of 9pm). By implication, it is incredibly difficult to accommodate all school aged families who typically have contact after school / work hours during weekdays. Equally, there is a potential risk of disruption to delivery of our unique services to children and families should the contract end abruptly. We are under enormous pressure to proactively seek appropriate funding support to help us secure a more appropriate venue that allows us to operate with certainty, stability and flexibility in response to the diverse needs of vulnerable families.

FINANCIAL REVIEW

Reserves policy

It is the policy of the charity to maintain unrestricted funds, which are the free reserves of the charity, at a level that equates to at least three months unrestricted expenditure. This provides sufficient funds to cover management, administration, and support costs, and to respond to urgent requests from overseas that may arise from time to time.

Financial Review

There is a decrease in income £148,807 (£168,019 in 2019/20).

Total charitable expenditure has decreased to £182,211 (£194,578 in 2019/20) as expected, due to impact of the COVID19 pandemic. However, the pandemic posed further complexities for our work in terms of additional resources required to manage just a limited number of family in the centre at a given time. The overall result is that there was a loss of £33,404 for the year.

FUTURE DEVELOPMENTS

We continue to grow our reputation as a key player in the provision of supervised contact and family support services. Our priority for the following year is to secure the funding required for us to relocate to a more permanent and easily accessible building, given that our current tenancy is not guaranteed with only

One month's notice period and operation hours are significantly restricted. Core funding is required to sustain the organisation core staff / expenses and project funding required to make our services more accessible to families in desperate need.

CONSTRAINTS AND STRATEGY

The covid19 pandemic has added a layer of complexity to our work, with a huge impact on income streams considering only a limited number of families were allowed in the centre at aa given time. A lack of adequate funding has continued to threaten the organisation's survival. With limited funding and staffing it has become increasingly difficult to focus on fundraising core services. Notwithstanding, we recruited a new full time Contact Centre Coordinator, one full time and one part time family support worker, developed university partnerships that enabled us to have four social works students on placement and we used sessional or independent staff and volunteers to fill the gap. These changes enabled us to make our services more accessible.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 26.01.22 and signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

STATEMENT OF TRUST RESPONSIBILITIES

The trustees (who are also the directors Voice of the Child for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards FRS 102 Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (effective 1st January 2015).

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Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- Select suitable accounting policies and then apply them consistently.

- Observe the methods and principles of the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible are responsible for keeping proper accounting records which disclose with the reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the safeguarding assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Trustees' report incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 26th January 2022 and signed on the board's behalf by:

Phoenix-Rises Tabot-Ojong

Trustee & Director of Services

Voice of the Child

Independent Examiners Report
Year Ended 30 April 2021
I report on the accounts for the year ended 30 April 2021 set out on pages 10-22.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5) (b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) Which gives me reasonable cause to believe that, in any material respect, the requirements
- to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Chris Sellars
FCA



Date:

26/01/2022 - 26/01/2022

Voice of the Child

Statement of Financial Activities
For the Year Ended 30 April 2021

	Notes	30.4.21 Unrestricted funds £	30.4.20 Total funds £
INCOME AND ENDOWMENTS FROM:			
Income from charitable activities			
Donations	2	44,000	43,000
Grants	3	46,787	-
Child Contact Services & Family Support		58,020	125,019
Advocacy Services		-	-
Room hire		-	-
Total Income and Endowments		**148,807**	168,019
EXPENDITURE ON			
Costs of generating funds			
Costs of generating voluntary income	4	13,150	8,450
Charitable activities	5		
Administrative Staff		114,434	90,070
Premises costs		44,508	44,428
Child Contact Services &Family Support		10,120	51,630
Governance costs	**7**	-	-
Total expenditure		**182,211**	**194,578**
NET INCOMING/ (OUTGOING) RESOURCES		(33,404)	(26,559)
RECONCILIATION OF FUNDS Total			
Funds brought forward		(40,706)	(14,146)
TOTAL FUNDS CARRIED FORWARD		(74,110)	(40,705)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2021

	Notes	£	30.4.21 Unrestricted funds £	30.4.20 Total Funds £
FIXED ASSETS				
Tangible assets	11		667	117
CURRENT ASSETS				
Debtors: amounts falling due within one year	12		-	-
Cash at bank and in hand			20,737	3,613
			20,737	3,613
CREDITORS				
Amounts falling due within one year	13		(27,911)	(15,894)
NET CURRENT ASSETS			(7,174)	(12,281)
TOTAL ASSETS LESS CURRENT LIABILITIES			(6,507)	(12,164)
CREDITORS				
Amounts falling due after more than one year	15		(67,603)	(28,543)
NET ASSETS/(LIABILITIES)			(74,110)	(40,707)
FUNDS	16			
Unrestricted funds:				
General fund			(74,110)	(40,707)
TOTAL FUNDS			(74,110)	(40,707)

Voice of the Child

Balance Sheet
For the Year Ended 30 April 2021

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2021.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the FRS 102 Statement of Recommended Practice.
The financial statements were approved by the Board of Trustees on 21.01.22 and were signed on its behalf by:

Phoenix-Rises Tabot-Ojong



Trustee & Director of Services

Notes to the Financial Statements
For the Year Ended 30 April 2021

Table 1: Statement of cash flows

		Total Funds	Prior year funds	Note
		£	£	
	Cash flows from operating activities:			
	Net cash provided by (used in) operating activities	(17,123)	(15,490)	(Table 2 below)
	Cash flows from investing activities:			
	Dividends, interest and rents from investments	-	-	
	Proceeds from the sale of property, plant and equipment	-	-	
	Purchase of property, plant and equipment	-	-	
	Proceeds from sale of investments	-	-	
	Purchase of investments	-	-	
	Net cash provided by (used in) investing activities	17,123	(15,490)	
	Cash flows from financing activities:			
	Repayments of borrowing	-	-	
	Cash inflows from new borrowing	-	-	
	Receipt of endowment	-	-	
	Net cash provided by (used in) financing activities	-	-	
	Change in cash and cash equivalents in the reporting period	17,123	(15,490)	
	Cash and cash equivalents at the beginning of the reporting period	3,613	19,103	(Table 2 below)
	Change in cash and cash equivalents due to exchange rate movements	-	-	
	Cash and cash equivalents at the end of the reporting period	20,736	3,613	(Table 2 below)

Table 2: Reconciliation of net movement in funds to net cash flow from operating activities

		Current Year	Prior Year
		£	£
	Net movement in funds for the reporting period (as per the statement of financial activities)	(33,404)	(26,559)
	Adjustments for:		
	Depreciation charges	450	116
	Dividends, interest and rents from investments	-	-
	Loss/(profit) on the sale of fixed assets	(1,000)	-
	(Increase)/decrease in stocks	-	-
	(Increase)/decrease in debtors	-	-
	Increase/(decrease) in creditors	51,077	10,935
	Net cash provided by (used in) operating activities	(17,123)	(15,490)

Table 3: Analysis of cash and cash equivalents

		Current Year	Prior Year
		£	£
	Cash in hand	20,736	3,613
	Notice deposits (less than 30 days)	-	-
	Overdraft facility repayable on demand	-	-
	Total cash and cash equivalents	20,736	3,613

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

The financial statements are prepared, on a going concern basis, under the historical cost convention

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

	30.4.21 Unrestricted funds £	30.4.20 Total funds £
Donations	44,000	43,000

Rent donated in the year was £43,000 and £1,000 was received from St James Place.

4. COSTS OF GENERATING VOLUNTARY INCOME

	30.4.21 Unrestricted funds £	30.4.20 Total funds £
Support costs	13,150	8,450

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support Costs £	Totals £
Administrative staff	96,601	17,833	114,434
Premises costs	-	44,508	44,508
Child Contact Services & Family Support	10,120	-	10,120
	106,721	62,341	169,062

6. COSTS

	Finance £	Management £	Totals £
Cost of generating voluntary income		13,150	13,150
Administrative staff		114,434	114,434
Premises costs	-	44,508	44,508
Child Contact Services & Family Support	10,120	-	10,120
	10,120	172,091	182,211

SUPPORT COSTS

	Costs of generating voluntary income	Administrative staff	Premises costs	30.04.21 Total activities	30.04.20 Total activities
	£	£	£	£	£
Postage& stationery		869	-	869	123
Other administrative expenses	10,837	10,143		20,980	15,036
Bank charges	2,313			2,313	1,949
Telephone		2,363		2,363	2,831
Insurance & Rent			44,508	44,508	44,428
Sundries	-	4,007		4,007	-
Staff Training		-		-	-
Wages& Salaries		96,602		96,602	78,465
Depreciation -		450	-	450	116
	13,150	114,434	44,508	172,091	142,948

7. GOVERNANCE COSTS

	30.4.21 Unrestricted funds	30.4.21 Total funds
	£	£
Independent examiner's fees	-	-

8. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	30.4.21 Unrestricted Funds	30.4.20 Total Funds
	£	£
Depreciation - owned assets	450	116

9. TRUSTEES' REMUNERATION AND BENEFITS

One of the trustees received remuneration amounting to £29,442 for the year ended 30 April 2021 (£3,770 for the year ended 30 April 2020).

Trustees' expenses

There were no trustees' expenses paid neither for the year ended 30 April 2021 nor for the year ended 30 April 2020.

10. STAFF COSTS

	30.4.21	30.4.20
	£	£
Wages and salaries	96,601	78,465

The average monthly number of employees during the year was as follows:

30.4.21	30.4.20
9	6

No employees received emoluments in excess of £60,000.

11. TANGIBLE FIXED ASSETS

	Plant and Machinery	Fixtures and fittings	Totals
	£	£	£
COST			
On 1 May 2020 and 30 April 2021	41,226	6,943	48,169
Additions	1,000	-	-
	42,226	**6,943**	**48,169**
DEPRECIATION			
On 1 May 2020	41,226	6,826	48,052
Charge for year	334	116	450
On 30 April 2021	41,560	6,942	48,502
NET BOOK VALUE			
30 April 2021	666	1	667
On 30 April 2020	-	117	117

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30.4.21	30.4.20
	£	£
Other debtors	-	-

13. CREDITORS: AMOUNTS FALLING DUE WITHIN 1 YEAR

	30.4.21	30.4.20
	£	£
Trade Creditors	-	-
Other creditors	19,206	15,894
Loans	8,706	
	27,912	15,894

Included within Other loans is a COVID bounce back loan of £7,706 (2020: £Nil), which is 100% guaranteed by the government.

14. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30.4.21	30.4.20
	£	£
Other loans - 1-2 years	67,603	28,543

Included within Other loans is a COVID bounce back loan of £41,295 (2020: £Nil), which is 100% guaranteed by the government.

15. MOVEMENT IN FUNDS

	At 1.5.20	Net Movement In Funds	At 30.04.21
	£	£	£
Unrestricted Funds			
General Fund	(40,705)	(33,405)	(74,110)
TOTAL FUNDS	(40,705)	(33,405)	(74,110)

Net movement in funds, included in the above are as follows:

	Income Resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	148,807	(182,212)	(33,405)
TOTAL FUNDS	148,807	(182,212)	(33,405)

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2021

	30.4.21 Unrestricted funds	30.4.20 Total funds
INCOME AND ENDOWMENTS	£	£
Donations	44,000	43,000
Incoming resources from charitable activities		
Room hire	-	-
Child Contact Services & Family Support	58,020	125,019
Grants	46,787	-
Advocacy Services	-	-
Total income and endowments	**148,807**	**168,019**
EXPENDITURE ON		
Charitable activities		
Wages	96,600	78,465
Rent, Rates and Water	43,000	43,000
Child Contact Services &Family Support	10,120	51,630
	149,720	**173,095**
Governance costs		
Independent examiner's fees	-	-
Support costs Management		
Telephone	2,363	2,831
Postage and stationery	869	123
Software	1,615	563
Subscriptions	3,886	1,804
Other expenditure	4,007	1,337
Marketing	4,641	
Accountancy	2,915	2,928
Plant, machinery, fixtures and fittings- Depreciation	450	116
Consultancy	-	-
Temporary Staff	-	621
Repairs & Maintenance	5,698	1,374
Travel & Subsistence	6,127	2,199
Legal & Professional	(3903)	4,210
	28,669	18,106
Finance		
Insurance	1,508	1,428
Bank charges	2,313	1,948
	3,821	3,376
Total resources expended	**182,210**	**194,578**

Voice of the Child

Detailed Statement of Financial Activities
for the Year Ended 30 April 2021

	30.4.21 Unrestricted funds £	30.4.20 Total funds £
Net incoming resources/ (outgoing resources)	(33,404)	(26,559)